



WHAT IS HUMAN TRAFFICKING?

It is the RECRUITMENT, TRANSPORT, TRANSFER, LODGING or RECEIPT of persons for their exploitation, with the threat of recourse or by using force or other forms of coercion, with kidnapping, fraud, deception, abuse of authority or situation of vulnerability. It can also be materialized with the proposal or acceptance of payments or benefits to obtain the consent of a person who has authority over another, for the purpose of exploitation.

The CONSENT of the victim of human trafficking is irrelevant when any of the means listed above have been used.

The recruitment, transportation, transfer, housing or harboring of a MINOR for the purpose of exploitation is considered human trafficking, even if none of the means described have been used.

OBJECTIVES OF HUMAN TRAFFICKING EXPLOITATION

The purpose of human trafficking is the exploitation of people. This exploitation can have as an objective:

- Organ extraction
- Slavery or servitude
- Sexual exploitation (prostitution, pornography)
- Forced labor or services



SERVICE OF ASSISTANCE TO VICTIMS OF HUMAN TRAFFICKING

Telephone
181
(toll free)

SERVICE OF ASSISTANCE TO VICTIMS OF HUMAN TRAFFICKING (SAVTEH)

Government of Andorra
Ministry of Social Affairs, Youth and Equality
Equality Policies Area

Service of Attention to Victims of Human Trafficking

Av. Príncep Benlloch 30, 4t planta
AD500-Andorra la Vella
Telephone: 87 48 00
igualtat@govern.ad
Telephone hotline: 181
(toll free)



Govern d'Andorra

PREVENTION TIPS

- Do not give your personal data or those of your family to unknown persons.
- If you have any doubts about the requirements to obtain a job, go to a person you trust or even to the administrative authority.
- Before traveling, do some research about the country you will be visiting. Important information includes: emergency telephone numbers, language, address and telephone number of your country's embassy.
- The passport is a personal document, you do not have to give it to anyone. Only the police can ask you for it for identification purposes.
- If you intend to travel, tell your family who you are going with and where you will be. Write the exact address and the name of the person who will accompany you.
- If you have a job offer, remember the name of the person you spoke to. If it is a company, look for information.
- Open channels of communication and trust with your children.
- Get to know your children's friends, and find out their phone numbers and addresses.
- Teach your children to be wary of strangers and not to receive gifts. If your son or daughter, especially if he or she is a minor, tells you that he or she has received job offers abroad, investigate who has made this offer or contact this person before making a decision.
- Do not let your children travel alone or in the company of strangers.
- It is important that your son or daughter knows the exact address of his or her home, as well as the most important family and emergency phone numbers.

<http://www.acnur.org/fileadmin/Documentos/archivo/3718.pdf>



SERVICE OF ASSISTANCE TO VICTIMS OF HUMAN TRAFFICKING (SAVTEH)

Andorra has ratified the Council of Europe Convention on Action against Trafficking in Human Beings, of May 16, 2005, and, consequently, has adopted the Law 9/2017, of May 25, 2017, on measures against human trafficking and protection of the victims. [1] Among the measures adopted, there is the creation of a service specialized in the care of this type of victims. The Savteh is a service, attached to the Department of Equality Policies of the Ministry of Social Affairs, Youth and Equality, which offers multidisciplinary care to victims of human trafficking and, if necessary, to their children under the age of 18, related to protection, information, guidance, counseling and recovery. This service is guaranteed and free of charge.

Access to the Savteh is carried out in accordance with the protocol for the protection of victims of human trafficking. [2] The competence to identify the victim corresponds to the Police. In the event that the person concerned contacts the Administration, the Police and the Public Prosecutor will be notified for the activation, if necessary, of the aforementioned protocol. Once the victim status has been accredited, the Police will inform the Savteh in the case of adults, and the Area of Child and Adolescent Care in the case of minors. The Ministry of Interior is empowered to accredit the status of victim by means of an application presented personally by the victim or his/her representative.

The telephone hotline 181 is handled by the Savteh during office hours, but is available 24 hours a day, 365 days a year to receive information regarding human trafficking.

On-site service hours

Monday to Sunday from 8:00 a.m. to 5:30 p.m.
Sundays from 8:00 a.m. to 3:30 p.m.

[1] https://www.bopa.ad/bopa/029039/Documents/CGL20170608_16_28_18.pdf (BOPA núm. 39, del 14 de juliol del 2017)

[2] https://www.bopa.ad/bopa/030036/Documents/GV20180607_11_25_30.pdf (BOPA núm. 36, del 13 de juny del 2018)