



**UNWTO**  
PUBLICATIONS

**Yearbook  
of Tourism Statistics**  
Data 2012–2016

2018 Edition





# Yearbook of Tourism Statistics

Data 2012–2016

2018 Edition



## Foreword

Decision-making requires reliable information to guide sound policies and development strategies. In order to support countries in monitoring and better understanding the impact and evolution of tourism across their economies, the World Tourism Organization (UNWTO) systematically gathers tourism statistics from countries and territories around the world into a vast database that is used to produce two key statistical publications every year: the *Compendium of Tourism Statistics* and the *Yearbook of Tourism Statistics*. Together, these two publications constitute the most comprehensive statistical information available on the tourism sector.

The UNWTO *Compendium of Tourism Statistics* provides data and indicators on inbound, outbound and domestic tourism, as well as on the number and types of tourism industries, the number of employees by tourism industry, and macroeconomic indicators related to international tourism. This is complemented by the *Yearbook of Tourism Statistics* which focuses specifically on data related to inbound tourism (total arrivals and overnight stays), broken down by country of origin.

The statistics presented in the 2018 editions of the *Compendium* and the *Yearbook* give an insight into tourism's multiple facets and its ever-growing importance and are an indispensable reference for all tourism stakeholders. Above all, they provide decision makers with the information needed for more evidence-based policymaking and, as a result, more sustainable tourism development.

Zurab Pololikashvili  
Secretary-General, World Tourism Organization (UNWTO)

## Avant-propos

La prise de décision doit pouvoir s'appuyer sur des informations fiables permettant de définir des politiques et des stratégies de développement adéquates. Pour aider les pays à assurer le suivi de l'impact et de l'évolution du tourisme dans leurs économies et à en avoir une meilleure compréhension, l'Organisation mondiale du tourisme (OMT) procède à une collecte systématique de statistiques du tourisme auprès de pays et de territoires du monde entier. Ces statistiques sont rassemblées dans une vaste base de données qui permet, chaque année, de faire paraître deux publications statistiques clés : le *Compendium des statistiques du tourisme* et l'*Annuaire des statistiques du tourisme*. À elles deux, ces publications offrent les informations statistiques les plus complètes sur le secteur touristique.

Le *Compendium des statistiques du tourisme* préparé par l'OMT contient des données et des indicateurs sur le tourisme récepteur, émetteur et interne, sur le nombre et les types d'industries touristiques et le nombre de salariés par industrie touristique, ainsi que des indicateurs macroéconomiques liés au tourisme international. Ces données sont complétées par l'*Annuaire des statistiques du tourisme* qui se concentre spécifiquement sur les données liées au tourisme récepteur (nombre total d'arrivées et de nuitées), avec une ventilation par pays d'origine.

Les statistiques présentées dans les éditions 2018 du *Compendium* et de l'*Annuaire* apportent un éclairage sur les multiples facettes du tourisme et sur son importance croissante. Elles constituent un guide de référence incontournable pour toutes les parties prenantes du secteur touristique. Et par-dessus tout, elles fournissent aux décideurs les éléments d'appréciation dont ils ont besoin pour formuler des politiques en connaissance de cause et, partant, assurer un développement plus durable du tourisme.

Zurab Pololikashvili  
Secrétaire général, Organisation mondiale du tourisme (OMT)

## Prólogo

La adopción de decisiones requiere información fiable que permita orientar adecuadamente las políticas y las estrategias de desarrollo. Con el fin de ayudar a los países a supervisar y entender mejor la incidencia y la evolución del turismo en su economía, la Organización Mundial del Turismo (OMT) compila sistemáticamente estadísticas de turismo de países y territorios de todo el mundo en una extensa base de datos que cada año da lugar a dos publicaciones estadísticas clave: el *Compendio de estadísticas de turismo* y el *Anuario de estadísticas de turismo*. Juntas, estas dos publicaciones constituyen la más completa información estadística disponible sobre el sector turístico.

El *Compendio de estadísticas de turismo* de la OMT proporciona datos e indicadores sobre turismo receptor, emisor e interno, sobre el número y los tipos de industrias turísticas, sobre el número de asalariados por industria turística y sobre aspectos macroeconómicos relacionados con el turismo internacional. Estos datos se complementan con el *Anuario de estadísticas de turismo* que se centra específicamente en los datos relacionados con el turismo receptor (totales de llegadas y de pernoctaciones) desglosados por país de origen.

Las estadísticas presentadas en las ediciones de 2018 del *Compendio* y del *Anuario* permiten explorar las múltiples facetas del turismo y su creciente importancia y son una guía de referencia indispensable para todos los agentes del turismo. Sobre todo, proporcionan datos fehacientes a los responsables públicos para que sus políticas tengan mayor fundamento y, como resultado, promuevan el desarrollo de un turismo más sostenible.

Zurab Pololikashvili  
Secretario General, Organización Mundial del Turismo (OMT)







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n.a.: not available



## Introduction

The United Nations recognizes the World Tourism Organization (UNWTO) as the appropriate organization to collect, analyse, publish, standardise and improve the statistics of tourism and to promote the integration of these statistics within the sphere of the United Nations' system. Pursuant of this mandate, the UNWTO Statistics, Trends and Policy Programme collects tourism statistics and disseminates them through two publications: the *Compendium of Tourism Statistics* and the *Yearbook of Tourism Statistics*.

The *Yearbook of Tourism Statistics 2018 Edition* presents inbound tourism data for 196 countries and territories, broken down by country of origin. It is the 70th edition in a series initiated in 1949. It constitutes, together with the *Compendium of Tourism Statistics*, the World Tourism Organization's (UNWTO) main dataset and publications on annual tourism statistics, both under the responsibility of the Statistics, Trends and Policy Programme.

The *Yearbook* contains data on total arrivals and overnight stays of international inbound tourism, broken down by country of origin for both arrivals and overnight stays.

### Arrivals

#### A Border statistics

- Table 1: Arrivals of non-resident tourists at national borders
- Table 2: Arrivals of non-resident visitors at national borders

#### B Statistics on accommodation establishments

- Table 3: Arrivals of non-resident tourists in hotels and similar establishments
- Table 4: Arrivals of non-resident tourists in all types of accommodation establishments.

When a person visits the same country several times a year, each visit is counted as one arrival. If a person visits several countries during the course of a single trip, his/her arrival in each country is also recorded separately. Consequently, *arrivals* are not necessarily equal to the number of persons travelling, as one person can generate several arrivals.

Arrivals data correspond to international visitors to the economic territory of the country of reference and include both tourists and same-day, non-resident visitors.

Data may be obtained from different sources: border statistics derived from administrative records (police, immigration, traffic counts, and other types of controls), border surveys and registrations at accommodation establishments.

### Overnight stays

- Table 5. Overnight stays of non-resident tourists in hotels and similar establishments
- Table 6. Overnight stays of non-resident tourists in all types of accommodation establishments.

*Overnight stays* refers to the number of nights spent by non-resident tourists in accommodation establishments (*guests*). If one person travels to a country and spends five nights there, that makes five tourist overnight stays (or person-nights).

## INTRODUCTION

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In the 2017 hardcover edition of the *Yearbook*, the titles of the tables, names of countries, regions and sub-regions as well as the classification included in the tables are provided in English only, with notes in English, French and Spanish. Countries are classified according to the English alphabetical order. The data included in the *Yearbook* correspond to official statistics collected by governments or national tourism administrations and reported regularly to UNWTO through various questionnaires. The UNWTO Statistics, Trends and Policy Programme disseminates the data after performing various data quality checks both in terms of data validation and data homogeneity with the historical series and related data as well as with the data set published in the *Compendium of Tourism Statistics*.

**The 2018 Edition of the *Yearbook* reflects official data as entered in the UNWTO database as of 31 December 2017.** Any corrections or changes in the tables received after this date will be included in the next edition of the *Yearbook*. Due to the rounding in the partial figures, the totals shown in the different tables of the *Yearbook* may not coincide with the totals shown in the basic indicators of the *Compendium of Tourism Statistics*.

UNWTO wishes to express its gratitude to the national tourism administrations and national statistical offices for their valuable support, recognizing especially the crucial role of all contributing countries and territories for their continued commitment to the development and improvement of tourism statistics.

Madrid, January 2018



## Introduction

L'Organisation des Nations Unies reconnaît en l'Organisation mondiale du tourisme (OMT) l'organisme approprié pour recueillir, analyser, publier, unifier et améliorer les statistiques touristiques et promouvoir l'intégration de ces statistiques à l'échelle du système des Nations Unies. Conformément à cette mission, le programme de l'OMT Statistiques, tendances et politiques recueille les statistiques du tourisme et les diffuse au moyen de deux publications : le *Compendium des statistiques du tourisme* et l'*Annuaire des statistiques du tourisme*.

L'édition 2018 de l'*Annuaire des statistiques du tourisme* présente des données sur le tourisme récepteur de 196 pays et territoires, ventilées par pays d'origine. C'est la 70<sup>ème</sup> édition d'une série lancée en 1949. L'*Annuaire* et le *Compendium des statistiques du tourisme* constituent à eux deux les principales réalisations de l'Organisation mondiale du tourisme (OMT) en termes de bases de données et de publications sur les statistiques annuelles du tourisme. Tous deux sont préparés sous la direction du programme Statistiques, tendances et politiques.

L'*Annuaire* contient des données sur le nombre total d'arrivées et de nuitées du tourisme récepteur international, ventilées par pays d'origine pour les arrivées comme pour les nuitées.

### Arrivées

#### A Statistiques aux frontières

- Tableau 1 : Arrivées de touristes non résidents aux frontières nationales
- Tableau 2 : Arrivées de visiteurs non résidents aux frontières nationales

#### B Statistiques sur les établissements d'hébergement

- Tableau 3 : Nuitées de touristes non résidents dans les hôtels et établissements assimilés
- Tableau 4 : Nuitées de touristes non résidents dans tous les types d'établissements d'hébergement.

Lorsqu'une personne visite le même pays plusieurs fois dans l'année, chacune de ses visites est comptée séparément comme une arrivée. Si une personne visite plusieurs pays au cours d'un seul et même voyage, son arrivée dans chaque pays est elle aussi enregistrée séparément. Par conséquent, le nombre d'*arrivées* n'est pas forcément égal au nombre de personnes qui voyagent, étant donné qu'une personne peut donner lieu à plusieurs arrivées.

Les données des arrivées correspondent aux visiteurs internationaux sur le territoire économique du pays dont il s'agit, visiteurs qui comprennent à la fois les touristes et les visiteurs de la journée (excursionnistes) non résidents.

Ces données peuvent être obtenues de différentes sources : statistiques aux frontières tirées des registres administratifs (police, immigration, comptages de véhicules et autres types de contrôle), enquêtes aux frontières et registres des établissements d'hébergement.

## INTRODUCTION

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### Nuitées

- Tableau 5. Nuitées de touristes non résidents dans les hôtels et établissements assimilés
- Tableau 6. Nuitées de touristes non résidents dans tous les types d'établissements d'hébergement.

Les *nuitées* correspondent au nombre de nuits que les touristes non résidents ont passées dans les établissements d'hébergement (en qualité de *clients*). Si une personne se rend dans un pays et y passe cinq nuits, on enregistre cinq nuitées de touriste (ou nuits-personne).

Dans l'édition 2017 reliée de l'*Annuaire*, les titres des tableaux, les noms des pays, des régions et des sous-régions ainsi que la classification incluse dans les tableaux apparaissent uniquement en anglais, tandis que les notes sont en anglais, espagnol et français. Les pays sont classés selon l'ordre alphabétique anglais. Les données incluses dans l'*Annuaire* correspondent aux statistiques officielles recueillies par les gouvernements ou par les administrations nationales du tourisme et communiquées à l'OMT, à intervalles périodiques, à l'aide de divers questionnaires. Le programme de l'OMT Statistiques, tendances et politiques diffuse les données après les avoir soumises à différents contrôles de qualité couvrant à la fois la validation des données et l'homogénéité des données avec les séries historiques et les données connexes ainsi qu'avec l'ensemble de données publié dans le *Compendium des statistiques du tourisme*.

**L'édition 2018 de l'*Annuaire* reflète les données officielles telles qu'elles ont été saisies dans la base de données de l'OMT au 31 décembre 2017.** Toutes les corrections ou modifications ayant été reçues après cette date apparaîtront dans l'édition suivante de l'*Annuaire*. En raison de l'arrondissement des données partielles, les totaux figurant dans les différents tableaux de l'*Annuaire* peuvent ne pas correspondre aux totaux des indicateurs de base du *Compendium des statistiques du tourisme*.

L'OMT exprime sa gratitude, pour leur aide précieuse, aux administrations nationales du tourisme et aux bureaux nationaux de statistique. Elle tient à saluer plus spécialement le rôle crucial joué par tous les pays et territoires ayant apporté leur contribution, témoignant de leur engagement constant à l'appui du développement et de l'amélioration des statistiques du tourisme.

Madrid, janvier 2018

## Introducción

Las Naciones Unidas reconocen que la Organización Mundial del Turismo es la organización competente para recoger, analizar, publicar, uniformar y mejorar las estadísticas de turismo y promover la integración de esas estadísticas en el marco del sistema de las Naciones Unidas. Siguiendo este mandato, el Programa de Estadísticas, Tendencias y Política de la OMT recopila estadísticas de turismo y las difunde a través de dos publicaciones: el *Compendio de estadísticas de turismo* y el *Anuario de estadísticas de turismo*.

La edición de 2018 del Anuario de estadísticas de turismo presenta datos sobre turismo receptor para 196 países y territorios, desglosados por país de origen. Constituye la 70ª edición de una serie que comenzó en 1949. El Anuario y el Compendio de estadísticas de turismo son los conjuntos de datos y publicaciones más importantes de la Organización Mundial del Turismo (OMT) sobre estadísticas anuales de turismo, siendo ambos responsabilidad del Programa de Estadísticas, Tendencias y Política.

El Anuario contiene datos sobre totales de llegadas y pernoctaciones del turismo receptor internacional, desglosados en ambos casos por país de origen.

### Llegadas

#### A Estadísticas de fronteras

- Tabla 1: Llegadas de turistas no residentes a las fronteras nacionales
- Tabla 2: Llegadas de visitantes no residentes a las fronteras nacionales

#### B Estadísticas en establecimientos de alojamiento

- Tabla 3: Llegadas de turistas no residentes a los hoteles y establecimientos asimilados
- Tabla 4: Llegadas de turistas no residentes a todo tipo de establecimientos de alojamiento

Cuando una persona visita un mismo país varias veces en un año, cada una de esas visitas se cuenta como una llegada. Si una persona visita varios países en el transcurso de un mismo viaje, cada llegada a uno de esos países se registra también por separado. Por lo tanto, el número de *llegadas* no coincide necesariamente con el número de personas que viajan, ya que una persona puede generar varias llegadas.

Los datos de llegadas se refieren a los visitantes internacionales que llegan al territorio económico del país de referencia, sean turistas o visitantes del día no residentes.

Los datos pueden proceder de diversas fuentes: estadísticas de fronteras basadas en registros administrativos (policía, inmigración, recuentos de circulación y otros tipos de controles), encuestas en las fronteras y registros en establecimientos de alojamiento.

## INTRODUCCIÓN

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### Pernoctaciones

- Tabla 5: Pernoctaciones de turistas no residentes en hoteles y establecimientos asimilados
- Tabla 6: Pernoctaciones de turistas no residentes en todo tipo de establecimientos de alojamiento

Las *pernoctaciones* se refieren al número de noches que pasan los turistas no residentes en establecimientos de alojamiento (*huéspedes*). Si una persona viaja a un país y pasa en él cinco noches, se contarán cinco pernoctaciones turísticas (o pernoctaciones/persona).

En la edición impresa de 2017 del *Anuario*, los títulos de las tablas, los nombres de los países, las regiones y las subregiones, así como la clasificación incluida en las tablas, figuran únicamente en inglés, mientras que las notas aparecen en español, francés e inglés. Los países aparecen siguiendo el orden alfabético en inglés. Los datos incluidos en el *Anuario* corresponden a las estadísticas oficiales recopiladas por los gobiernos o las administraciones nacionales de turismo, y comunicadas con regularidad a la OMT a través de diversos cuestionarios. El Programa de Estadísticas, Tendencias y Política de la OMT difunde los datos, después de aplicar varios controles de calidad en términos de validación de los datos y homogeneidad en relación con las series históricas y otros datos afines, así como con el conjunto de datos publicado en el *Compendio de estadísticas de turismo*.

**La edición de 2018 del *Anuario* muestra los datos oficiales introducidos en la base de datos estadística de la OMT a 31 de diciembre de 2017.** Por lo tanto, cualquier corrección o cambio en las tablas recibido después de esta fecha aparecerá en la siguiente edición del *Anuario*. Debido al redondeo de las cifras parciales, los totales que figuran en las distintas tablas del *Anuario* pueden no coincidir con los totales que aparecen en los indicadores básicos del *Compendio de estadísticas de turismo*.

La Organización Mundial del Turismo desea expresar su agradecimiento por su valioso apoyo a las administraciones nacionales de turismo y a las oficinas nacionales de estadística, y reconocer especialmente el papel crucial de todos los países y territorios que contribuyen con sus datos y mantienen su compromiso de desarrollar y mejorar las estadísticas de turismo.

Madrid, enero de 2018

# Country tables

## 2012–2016

### Arrivals

#### A. Border statistics

Table 1: Arrivals of non-resident tourists at national borders

Table 2: Arrivals of non-resident visitors at national borders

#### B. Statistics on accommodation establishments

Table 3: Arrivals of non-resident tourists in hotels and similar establishments

Table 4: Arrivals of non-resident tourists in all types of accommodation establishments

### Overnight stays

Table 5: Overnight stays of non-resident tourists in hotels and similar establishments

Table 6: Overnight stays of non-resident tourists in all types of accommodation establishments



## ALBANIA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>3,513,666</b> | <b>3,255,988</b> | <b>3,672,591</b> | <b>4,131,242</b> | <b>4,735,511</b> | <b>100.00</b>     | <b>14.63</b>       |
| <b>AFRICA</b>                     | <b>1,057</b>         | <b>919</b>       | <b>859</b>       | <b>2,973</b>     | <b>1,077</b>     | <b>0.02</b>       | <b>-63.77</b>      |
| <b>CENTRAL AFRICA</b>             | <b>175</b>           | <b>162</b>       | <b>113</b>       | <b>142</b>       | <b>47</b>        | <b>0.00</b>       | <b>-66.90</b>      |
| Congo, Democratic Republic of the | 175                  | 162              | 113              | 142              | 47               | 0.00              | -66.90             |
| <b>NORTH AFRICA</b>               | <b>535</b>           | <b>446</b>       | <b>431</b>       | <b>2,435</b>     | <b>614</b>       | <b>0.01</b>       | <b>-74.78</b>      |
| Morocco                           | 184                  | 40               | 256              | 1,725            | 61               | 0.00              | -96.46             |
| Sudan                             | 266                  | 246              | 27               | 129              | 367              | 0.01              | 184.50             |
| Tunisia                           | 85                   | 160              | 148              | 581              | 186              | 0.00              | -67.99             |
| <b>SOUTHERN AFRICA</b>            | <b>347</b>           | <b>311</b>       | <b>315</b>       | <b>396</b>       | <b>416</b>       | <b>0.01</b>       | <b>5.05</b>        |
| South Africa                      | 347                  | 311              | 315              | 396              | 416              | 0.01              | 5.05               |
| <b>AMERICAS</b>                   | <b>73,810</b>        | <b>73,291</b>    | <b>90,084</b>    | <b>96,763</b>    | <b>103,839</b>   | <b>2.19</b>       | <b>7.31</b>        |
| <b>CARIBBEAN</b>                  | <b>627</b>           | <b>142</b>       | <b>111</b>       | <b>192</b>       | <b>97</b>        | <b>0.00</b>       | <b>-49.48</b>      |
| Dominican Republic                | 28                   | 117              | 73               | 73               | 70               | 0.00              | -4.11              |
| Saint Lucia                       | 599                  | 25               | 38               | 119              | 27               | 0.00              | -77.31             |
| <b>CENTRAL AMERICA</b>            | <b>78</b>            | <b>87</b>        | <b>193</b>       | <b>131</b>       | <b>223</b>       | <b>0.00</b>       | <b>70.23</b>       |
| El Salvador                       | 20                   | 46               | 168              | 70               | 69               | 0.00              | -1.43              |
| Honduras                          | 52                   | 25               | 16               | 39               | 138              | 0.00              | 253.85             |
| Nicaragua                         | 6                    | 16               | 9                | 22               | 16               | 0.00              | -27.27             |
| <b>NORTH AMERICA</b>              | <b>71,454</b>        | <b>70,247</b>    | <b>86,620</b>    | <b>90,559</b>    | <b>98,991</b>    | <b>2.09</b>       | <b>9.31</b>        |
| Canada                            | 12,761               | 12,430           | 15,468           | 15,199           | 16,436           | 0.35              | 8.14               |
| Mexico                            | 72                   | 207              | 444              | 473              | 655              | 0.01              | 38.48              |
| United States of America          | 58,621               | 57,610           | 70,708           | 74,887           | 81,900           | 1.73              | 9.36               |
| <b>SOUTH AMERICA</b>              | <b>1,651</b>         | <b>2,815</b>     | <b>3,160</b>     | <b>5,881</b>     | <b>4,528</b>     | <b>0.10</b>       | <b>-23.01</b>      |
| Argentina                         | 310                  | 462              | 437              | 536              | 994              | 0.02              | 85.45              |
| Brazil                            | 1,084                | 1,956            | 1,892            | 4,599            | 2,553            | 0.05              | -44.49             |
| Colombia                          | 100                  | 173              | 118              | 223              | 435              | 0.01              | 95.07              |
| Peru                              | 84                   | 146              | 549              | 381              | 207              | 0.00              | -45.67             |
| Uruguay                           | 23                   | 19               | 56               | 77               | 212              | 0.00              | 175.32             |
| Venezuela, Bolivarian Republic of | 50                   | 59               | 108              | 65               | 127              | 0.00              | 95.38              |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>19,689</b>        | <b>23,628</b>    | <b>30,874</b>    | <b>33,032</b>    | <b>35,894</b>    | <b>0.76</b>       | <b>8.66</b>        |
| <b>NORTH-EAST ASIA</b>            | <b>9,126</b>         | <b>11,153</b>    | <b>15,265</b>    | <b>15,642</b>    | <b>15,792</b>    | <b>0.33</b>       | <b>0.96</b>        |
| China                             | 3,129                | 3,961            | 3,882            | 4,307            | 6,256            | 0.13              | 45.25              |
| Japan                             | 2,475                | 3,126            | 4,500            | 4,286            | 3,385            | 0.07              | -21.02             |
| Korea, Republic of                | 3,522                | 4,066            | 6,883            | 7,049            | 6,151            | 0.13              | -12.74             |
| <b>SOUTH-EAST ASIA</b>            | <b>923</b>           | <b>1,640</b>     | <b>2,238</b>     | <b>3,722</b>     | <b>5,119</b>     | <b>0.11</b>       | <b>37.53</b>       |
| Malaysia                          | 286                  | 769              | 1,400            | 2,330            | 3,408            | 0.07              | 46.27              |
| Philippines                       | 443                  | 576              | 423              | 508              | 707              | 0.01              | 39.17              |
| Singapore                         | 126                  | 236              | 357              | 451              | 824              | 0.02              | 82.71              |
| Thailand                          | 68                   | 59               | 58               | 433              | 180              | 0.00              | -58.43             |
| <b>AUSTRALASIA</b>                | <b>9,640</b>         | <b>10,835</b>    | <b>13,371</b>    | <b>13,668</b>    | <b>14,983</b>    | <b>0.32</b>       | <b>9.62</b>        |
| Australia                         | 8,337                | 9,416            | 10,835           | 11,894           | 12,928           | 0.27              | 8.69               |
| New Zealand                       | 1,303                | 1,419            | 2,536            | 1,774            | 2,055            | 0.04              | 15.84              |
| <b>EUROPE</b>                     | <b>3,214,111</b>     | <b>2,963,583</b> | <b>3,423,665</b> | <b>3,759,423</b> | <b>4,485,405</b> | <b>94.72</b>      | <b>19.31</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>     | <b>90,643</b>        | <b>112,333</b>   | <b>163,006</b>   | <b>151,457</b>   | <b>182,581</b>   | <b>3.86</b>       | <b>20.55</b>       |
| Bulgaria                          | 18,759               | 20,802           | 27,201           | 23,558           | 35,766           | 0.76              | 51.82              |
| Czech Republic                    | 9,350                | 8,402            | 13,866           | 15,801           | 13,424           | 0.28              | -15.04             |
| Estonia                           | 1,068                | 1,125            | 771              | 1,215            | 1,547            | 0.03              | 27.33              |
| Hungary                           | 6,580                | 6,661            | 8,221            | 7,443            | 7,286            | 0.15              | -2.11              |
| Lithuania                         | 1,733                | 3,312            | 3,107            | 2,204            | 2,553            | 0.05              | 15.83              |
| Moldova, Republic of              | 454                  | 635              | 671              | 906              | 1,189            | 0.03              | 31.24              |
| Poland                            | 26,528               | 35,751           | 58,910           | 50,278           | 66,017           | 1.39              | 31.30              |
| Romania                           | 10,278               | 10,707           | 13,720           | 14,037           | 16,325           | 0.34              | 16.30              |
| Russian Federation                | 10,074               | 16,194           | 21,368           | 16,192           | 15,367           | 0.32              | -5.10              |
| Slovakia                          | 2,928                | 4,190            | 8,718            | 11,805           | 8,973            | 0.19              | -23.99             |
| Ukraine                           | 2,891                | 4,554            | 6,453            | 8,018            | 14,134           | 0.30              | 76.28              |

## ALBANIA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>NORTHERN EUROPE</b>                    | <b>117,434</b>   | <b>119,016</b>   | <b>137,308</b>   | <b>125,513</b>   | <b>149,965</b>   | <b>3.17</b>       | <b>19.48</b>       |
| Denmark                                   | 4,893            | 4,886            | 6,275            | 5,161            | 5,601            | 0.12              | 8.53               |
| Finland                                   | 4,154            | 5,087            | 5,650            | 5,613            | 5,570            | 0.12              | -0.77              |
| Iceland                                   | 317              | 239              | 280              | 348              | 376              | 0.01              | 8.05               |
| Ireland                                   | 2,677            | 3,231            | 3,755            | 3,472            | 4,189            | 0.09              | 20.65              |
| Norway                                    | 9,519            | 10,554           | 10,497           | 8,971            | 10,800           | 0.23              | 20.39              |
| Sweden                                    | 17,335           | 14,646           | 19,914           | 14,003           | 20,801           | 0.44              | 48.55              |
| United Kingdom                            | 78,539           | 80,373           | 90,937           | 87,945           | 102,628          | 2.17              | 16.70              |
| <b>SOUTHERN EUROPE</b>                    | <b>2,759,374</b> | <b>2,467,195</b> | <b>2,821,920</b> | <b>3,169,174</b> | <b>3,855,617</b> | <b>81.42</b>      | <b>21.66</b>       |
| Bosnia and Herzegovina                    | 11,334           | 14,192           | 19,286           | 21,323           | 27,413           | 0.58              | 28.56              |
| Croatia                                   | 22,524           | 23,554           | 28,975           | 22,406           | 27,961           | 0.59              | 24.79              |
| Greece                                    | 225,175          | 269,201          | 369,675          | 356,613          | 410,876          | 8.68              | 15.22              |
| Holy See                                  | 14               | 16               | 66               | 16               | 8                | 0.00              | -50.00             |
| Italy                                     | 147,018          | 170,370          | 196,364          | 235,963          | 265,970          | 5.62              | 12.72              |
| Malta                                     | 3,852            | 1,987            | 883              | 7,707            | 833              | 0.02              | -89.19             |
| Montenegro                                | 186,536          | 174,519          | 238,535          | 240,781          | 324,968          | 6.86              | 34.96              |
| Portugal                                  | 2,003            | 1,344            | 1,672            | 2,022            | 1,823            | 0.04              | -9.84              |
| Serbia                                    | 38,156           | 40,790           | 54,727           | 51,218           | 54,083           | 1.14              | 5.59               |
| Slovenia                                  | 10,554           | 9,237            | 12,373           | 11,100           | 10,386           | 0.22              | -6.43              |
| Spain                                     | 4,184            | 4,734            | 5,665            | 6,310            | 7,522            | 0.16              | 19.21              |
| The Former Yugoslav Republic of Macedonia | 399,281          | 432,646          | 514,459          | 515,125          | 566,761          | 11.97             | 10.02              |
| Other countries of Southern Europe        | 1,708,743        | 1,324,605        | 1,379,240        | 1,698,590        | 2,157,013        | 45.55             | 26.99              |
| <b>WESTERN EUROPE</b>                     | <b>200,462</b>   | <b>210,845</b>   | <b>237,760</b>   | <b>246,811</b>   | <b>221,492</b>   | <b>4.68</b>       | <b>-10.26</b>      |
| Austria                                   | 22,562           | 21,467           | 25,768           | 21,644           | 21,849           | 0.46              | 0.95               |
| Belgium                                   | 16,189           | 16,259           | 20,369           | 19,595           | 19,018           | 0.40              | -2.94              |
| France                                    | 30,128           | 36,677           | 37,455           | 42,962           | 38,820           | 0.82              | -9.64              |
| Germany                                   | 70,060           | 79,925           | 89,500           | 108,560          | 82,527           | 1.74              | -23.98             |
| Luxembourg                                | 798              | 954              | 709              | 2,032            | 807              | 0.02              | -60.29             |
| Netherlands                               | 18,179           | 19,800           | 23,312           | 19,847           | 21,741           | 0.46              | 9.54               |
| Switzerland                               | 42,546           | 35,763           | 40,647           | 32,171           | 36,730           | 0.78              | 14.17              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>46,198</b>    | <b>54,194</b>    | <b>63,671</b>    | <b>66,468</b>    | <b>75,750</b>    | <b>1.60</b>       | <b>13.96</b>       |
| Cyprus                                    | 1,082            | 953              | 1,286            | 2,237            | 1,003            | 0.02              | -55.16             |
| Israel                                    | 2,292            | 3,032            | 3,073            | 4,165            | 5,296            | 0.11              | 27.15              |
| Turkey                                    | 42,824           | 50,209           | 59,312           | 60,066           | 69,451           | 1.47              | 15.62              |
| <b>MIDDLE EAST</b>                        | <b>1,524</b>     | <b>3,944</b>     | <b>2,607</b>     | <b>3,604</b>     | <b>4,324</b>     | <b>0.09</b>       | <b>19.98</b>       |
| Egypt                                     | 567              | 79               | 641              | 692              | 702              | 0.01              | 1.45               |
| Iraq                                      | 31               | 68               | 43               | 72               | 57               | 0.00              | -20.83             |
| Jordan                                    | 154              | 152              | 431              | 224              | 352              | 0.01              | 57.14              |
| Kuwait                                    | 195              | 1,500            | 474              | 515              | 520              | 0.01              | 0.97               |
| Libya                                     | 62               | 153              | 193              | 203              | 218              | 0.00              | 7.39               |
| Saudi Arabia                              | 318              | 380              | 481              | 873              | 1,886            | 0.04              | 116.04             |
| State of Palestine                        | 55               | 844              | 38               | 97               | 61               | 0.00              | -37.11             |
| Syrian Arab Republic                      | 142              | 768              | 306              | 928              | 528              | 0.01              | -43.10             |
| <b>SOUTH ASIA</b>                         | <b>1,135</b>     | <b>961</b>       | <b>1,274</b>     | <b>1,636</b>     | <b>1,699</b>     | <b>0.04</b>       | <b>3.85</b>        |
| Bangladesh                                | 45               | 48               | 62               | 97               | 58               | 0.00              | -40.21             |
| India                                     | 565              | 527              | 685              | 707              | 1,059            | 0.02              | 49.79              |
| Iran, Islamic Republic of                 | 408              | 256              | 315              | 660              | 299              | 0.01              | -54.70             |
| Nepal                                     | 2                | 7                | 13               | 21               | 40               | 0.00              | 90.48              |
| Pakistan                                  | 115              | 123              | 199              | 151              | 243              | 0.01              | 60.93              |
| <b>NOT SPECIFIED</b>                      | <b>202,340</b>   | <b>189,662</b>   | <b>123,228</b>   | <b>233,811</b>   | <b>103,273</b>   | <b>2.18</b>       | <b>-55.83</b>      |
| Other countries of the World              | 202,340          | 189,662          | 123,228          | 233,811          | 103,273          | 2.18              | -55.83             |



## ALGERIA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>2,634,056</b> | <b>2,732,731</b> | <b>2,301,373</b> | <b>1,709,994</b> | <b>2,039,444</b> | <b>100.00</b>     | <b>19.27</b>       |
| <b>AFRICA</b>                          | <b>635,237</b>       | <b>591,024</b>   | <b>541,567</b>   | <b>658,946</b>   | <b>900,625</b>   | <b>44.16</b>      | <b>36.68</b>       |
| <b>NORTH AFRICA</b>                    | <b>552,721</b>       | <b>559,982</b>   | <b>511,917</b>   | <b>628,737</b>   | <b>869,133</b>   | <b>42.62</b>      | <b>38.23</b>       |
| Morocco                                | 21,125               | 26,760           | 37,961           | 53,437           | 55,409           | 2.72              | 3.69               |
| Tunisia                                | 531,596              | 533,222          | 473,956          | 575,300          | 813,724          | 39.90             | 41.44              |
| <b>WEST AFRICA</b>                     | <b>42,387</b>        | <b>17,567</b>    | <b>17,060</b>    | <b>16,403</b>    | <b>20,098</b>    | <b>0.99</b>       | <b>22.53</b>       |
| Mali                                   | 35,752               | 9,494            | 9,820            | 9,794            | 9,817            | 0.48              | 0.23               |
| Mauritania                             | 4,435                | 5,692            | 6,001            | 5,419            | 8,800            | 0.43              | 62.39              |
| Niger                                  | 2,200                | 2,381            | 1,239            | 1,190            | 1,481            | 0.07              | 24.45              |
| <b>OTHER AFRICA</b>                    | <b>40,129</b>        | <b>13,475</b>    | <b>12,590</b>    | <b>13,806</b>    | <b>11,394</b>    | <b>0.56</b>       | <b>-17.47</b>      |
| Other countries of Africa              | 40,129               | 13,475           | 12,590           | 13,806           | 11,394           | 0.56              | -17.47             |
| <b>AMERICAS</b>                        | <b>11,844</b>        | <b>9,633</b>     | <b>10,332</b>    | <b>9,643</b>     | <b>12,197</b>    | <b>0.60</b>       | <b>26.49</b>       |
| <b>NORTH AMERICA</b>                   | <b>9,383</b>         | <b>7,410</b>     | <b>7,660</b>     | <b>7,084</b>     | <b>9,674</b>     | <b>0.47</b>       | <b>36.56</b>       |
| Canada                                 | 3,844                | 2,925            | 2,692            | 2,621            | 3,933            | 0.19              | 50.06              |
| Mexico                                 | 525                  | 315              | 293              | 181              | 321              | 0.02              | 77.35              |
| United States of America               | 5,014                | 4,170            | 4,675            | 4,282            | 5,420            | 0.27              | 26.58              |
| <b>SOUTH AMERICA</b>                   | <b>708</b>           | <b>515</b>       | <b>749</b>       | <b>631</b>       | <b>505</b>       | <b>0.02</b>       | <b>-19.97</b>      |
| Argentina                              | 256                  | 176              | 303              | 277              | 175              | 0.01              | -36.82             |
| Brazil                                 | 452                  | 339              | 446              | 354              | 330              | 0.02              | -6.78              |
| <b>OTHER AMERICAS</b>                  | <b>1,753</b>         | <b>1,708</b>     | <b>1,923</b>     | <b>1,928</b>     | <b>2,018</b>     | <b>0.10</b>       | <b>4.67</b>        |
| Other countries of the Americas        | 1,753                | 1,708            | 1,923            | 1,928            | 2,018            | 0.10              | 4.67               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>54,978</b>        | <b>46,234</b>    | <b>49,767</b>    | <b>75,190</b>    | <b>57,462</b>    | <b>2.82</b>       | <b>-23.58</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>28,951</b>        | <b>26,927</b>    | <b>29,927</b>    | <b>50,006</b>    | <b>31,557</b>    | <b>1.55</b>       | <b>-36.89</b>      |
| China                                  | 25,383               | 24,444           | 27,620           | 48,056           | 29,966           | 1.47              | -37.64             |
| Japan                                  | 3,568                | 2,483            | 2,307            | 1,950            | 1,591            | 0.08              | -18.41             |
| <b>AUSTRALASIA</b>                     | <b>571</b>           | <b>736</b>       | <b>734</b>       | <b>774</b>       | <b>875</b>       | <b>0.04</b>       | <b>13.05</b>       |
| Australia                              | 474                  | 569              | 588              | 613              | 640              | 0.03              | 4.40               |
| New Zealand                            | 97                   | 167              | 146              | 161              | 235              | 0.01              | 45.96              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>25,456</b>        | <b>18,571</b>    | <b>19,106</b>    | <b>24,410</b>    | <b>25,030</b>    | <b>1.23</b>       | <b>2.54</b>        |
| Other countries of Asia                | 25,456               | 18,571           | 19,106           | 24,410           | 25,030           | 1.23              | 2.54               |
| <b>EUROPE</b>                          | <b>239,578</b>       | <b>244,737</b>   | <b>257,584</b>   | <b>288,684</b>   | <b>310,829</b>   | <b>15.24</b>      | <b>7.67</b>        |
| <b>NORTHERN EUROPE</b>                 | <b>10,207</b>        | <b>10,229</b>    | <b>11,359</b>    | <b>11,179</b>    | <b>10,824</b>    | <b>0.53</b>       | <b>-3.18</b>       |
| Denmark                                | 462                  | 653              | 945              | 774              | 881              | 0.04              | 13.82              |
| Finland                                | 361                  | 462              | 494              | 659              | 489              | 0.02              | -25.80             |
| Norway                                 | 687                  | 848              | 814              | 707              | 968              | 0.05              | 36.92              |
| Sweden                                 | 1,285                | 1,083            | 1,349            | 1,353            | 1,430            | 0.07              | 5.69               |
| United Kingdom                         | 7,412                | 7,183            | 7,757            | 7,686            | 7,056            | 0.35              | -8.20              |
| <b>SOUTHERN EUROPE</b>                 | <b>64,336</b>        | <b>66,531</b>    | <b>67,405</b>    | <b>63,430</b>    | <b>68,256</b>    | <b>3.35</b>       | <b>7.61</b>        |
| Greece                                 | 960                  | 1,203            | 1,588            | 1,482            | 1,193            | 0.06              | -19.50             |
| Italy                                  | 23,070               | 22,460           | 20,251           | 20,695           | 21,608           | 1.06              | 4.41               |
| Portugal                               | 7,257                | 8,413            | 8,252            | 8,872            | 8,227            | 0.40              | -7.27              |
| Spain                                  | 33,049               | 34,455           | 37,314           | 32,381           | 37,228           | 1.83              | 14.97              |
| <b>WESTERN EUROPE</b>                  | <b>141,767</b>       | <b>140,887</b>   | <b>144,359</b>   | <b>169,753</b>   | <b>188,904</b>   | <b>9.26</b>       | <b>11.28</b>       |
| Austria                                | 1,292                | 1,231            | 1,399            | 1,138            | 994              | 0.05              | -12.65             |
| Belgium                                | 6,319                | 6,244            | 5,948            | 4,708            | 4,691            | 0.23              | -0.36              |
| France                                 | 119,518              | 118,726          | 121,272          | 149,669          | 169,036          | 8.29              | 12.94              |
| Germany                                | 9,937                | 10,188           | 11,192           | 9,562            | 9,500            | 0.47              | -0.65              |
| Luxembourg                             | 136                  | 231              | 127              | 146              | 352              | 0.02              | 141.10             |
| Netherlands                            | 1,490                | 1,448            | 1,509            | 1,497            | 1,528            | 0.07              | 2.07               |
| Switzerland                            | 3,075                | 2,819            | 2,912            | 3,033            | 2,803            | 0.14              | -7.58              |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>10,369</b>        | <b>14,549</b>    | <b>21,307</b>    | <b>31,533</b>    | <b>30,147</b>    | <b>1.48</b>       | <b>-4.40</b>       |
| Turkey                                 | 10,369               | 14,549           | 21,307           | 31,533           | 30,147           | 1.48              | -4.40              |
| <b>OTHER EUROPE</b>                    | <b>12,899</b>        | <b>12,541</b>    | <b>13,154</b>    | <b>12,789</b>    | <b>12,698</b>    | <b>0.62</b>       | <b>-0.71</b>       |
| Other countries of Europe              | 12,899               | 12,541           | 13,154           | 12,789           | 12,698           | 0.62              | -0.71              |

## ALGERIA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                | 2012             | 2013             | 2014             | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|----------------|----------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>             | <b>40,318</b>    | <b>72,525</b>    | <b>80,875</b>    | <b>50,658</b>  | <b>41,599</b>  | <b>2.04</b>       | <b>-17.88</b>      |
| Libya                          | 25,850           | 31,110           | 21,621           | 19,764         | 8,587          | 0.42              | -56.55             |
| Other countries of Middle East | 14,468           | 41,415           | 59,254           | 30,894         | 33,012         | 1.62              | 6.86               |
| <b>NOT SPECIFIED</b>           | <b>1,652,101</b> | <b>1,768,578</b> | <b>1,361,248</b> | <b>626,873</b> | <b>716,732</b> | <b>35.14</b>      | <b>14.33</b>       |
| Nationals Residing Abroad      | 1,652,101        | 1,768,578        | 1,361,248        | 626,873        | 716,732        | 35.14             | 14.33              |

## AMERICAN SAMOA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>22,580</b> | <b>20,846</b> | <b>21,603</b> | <b>20,328</b> | <b>20,050</b> | <b>100.00</b>     | <b>-1.37</b>       |
| <b>AFRICA</b>                          | <b>46</b>     | <b>11</b>     | <b>9</b>      | <b>4</b>      | <b>18</b>     | <b>0.09</b>       | <b>350.00</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>10</b>     | <b>4</b>      | <b>5</b>      | <b>3</b>      | <b>6</b>      | <b>0.03</b>       | <b>100.00</b>      |
| South Africa                           | 10            | 4             | 5             | 3             | 6             | 0.03              | 100.00             |
| <b>OTHER AFRICA</b>                    | <b>36</b>     | <b>7</b>      | <b>4</b>      | <b>1</b>      | <b>12</b>     | <b>0.06</b>       | <b>1,100.00</b>    |
| Other countries of Africa              | 36            | 7             | 4             | 1             | 12            | 0.06              | 1,100.00           |
| <b>AMERICAS</b>                        | <b>6,874</b>  | <b>5,474</b>  | <b>4,834</b>  | <b>4,732</b>  | <b>4,569</b>  | <b>22.79</b>      | <b>-3.44</b>       |
| <b>CENTRAL AMERICA</b>                 | <b>17</b>     | <b>17</b>     | <b>18</b>     | <b>17</b>     | <b>10</b>     | <b>0.05</b>       | <b>-41.18</b>      |
| All countries of Central America       | 17            | 17            | 18            | 17            | 10            | 0.05              | -41.18             |
| <b>NORTH AMERICA</b>                   | <b>6,785</b>  | <b>5,389</b>  | <b>4,757</b>  | <b>4,665</b>  | <b>4,499</b>  | <b>22.44</b>      | <b>-3.56</b>       |
| Canada                                 | 133           | 103           | 107           | 146           | 107           | 0.53              | -26.71             |
| Mexico                                 | 24            | 24            | 28            | 37            | 42            | 0.21              | 13.51              |
| United States of America               | 6,628         | 5,262         | 4,622         | 4,482         | 4,350         | 21.70             | -2.95              |
| <b>SOUTH AMERICA</b>                   | <b>72</b>     | <b>68</b>     | <b>59</b>     | <b>50</b>     | <b>60</b>     | <b>0.30</b>       | <b>20.00</b>       |
| All countries of South America         | 72            | 68            | 59            | 50            | 60            | 0.30              | 20.00              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>15,176</b> | <b>14,933</b> | <b>16,286</b> | <b>15,085</b> | <b>14,911</b> | <b>74.37</b>      | <b>-1.15</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>659</b>    | <b>697</b>    | <b>594</b>    | <b>638</b>    | <b>617</b>    | <b>3.08</b>       | <b>-3.29</b>       |
| China                                  | 400           | 425           | 354           | 363           | 370           | 1.85              | 1.93               |
| Japan                                  | 68            | 53            | 56            | 77            | 71            | 0.35              | -7.79              |
| Korea, Republic of                     | 122           | 144           | 100           | 119           | 89            | 0.44              | -25.21             |
| Taiwan Province of China               | 69            | 75            | 84            | 79            | 87            | 0.43              | 10.13              |
| <b>SOUTH-EAST ASIA</b>                 | <b>512</b>    | <b>513</b>    | <b>503</b>    | <b>489</b>    | <b>678</b>    | <b>3.38</b>       | <b>38.65</b>       |
| Indonesia                              | 68            | 84            | 90            | 85            | 144           | 0.72              | 69.41              |
| Malaysia                               | 14            | 9             | 3             | 8             | 6             | 0.03              | -25.00             |
| Philippines                            | 383           | 375           | 342           | 338           | 416           | 2.07              | 23.08              |
| Singapore                              | 27            | 13            | 19            | 13            | 14            | 0.07              | 7.69               |
| Thailand                               | 3             | 5             | 6             | 8             |               |                   |                    |
| Viet Nam                               | 13            | 26            | 41            | 37            | 95            | 0.47              | 156.76             |
| Other countries of South-East Asia     | 4             | 1             | 2             |               | 3             | 0.01              |                    |
| <b>AUSTRALASIA</b>                     | <b>3,911</b>  | <b>3,618</b>  | <b>3,757</b>  | <b>3,631</b>  | <b>3,825</b>  | <b>19.08</b>      | <b>5.34</b>        |
| Australia                              | 903           | 837           | 863           | 713           | 803           | 4.00              | 12.62              |
| New Zealand                            | 3,008         | 2,781         | 2,894         | 2,918         | 3,022         | 15.07             | 3.56               |
| <b>MELANESIA</b>                       | <b>474</b>    | <b>427</b>    | <b>468</b>    | <b>462</b>    | <b>372</b>    | <b>1.86</b>       | <b>-19.48</b>      |
| Fiji                                   | 364           | 373           | 388           | 343           | 324           | 1.62              | -5.54              |
| Papua New Guinea                       | 32            | 17            | 31            | 18            | 21            | 0.10              | 16.67              |
| Solomon Islands                        | 56            | 25            | 34            | 61            | 20            | 0.10              | -67.21             |
| Vanuatu                                | 22            | 12            | 15            | 40            | 7             | 0.03              | -82.50             |
| <b>MICRONESIA</b>                      | <b>31</b>     | <b>36</b>     | <b>102</b>    | <b>36</b>     | <b>48</b>     | <b>0.24</b>       | <b>33.33</b>       |
| Kiribati                               | 11            | 7             | 22            | 10            | 28            | 0.14              | 180.00             |
| Micronesia, Federated States of        | 13            | 17            | 41            | 21            | 16            | 0.08              | -23.81             |
| Palau                                  | 7             | 12            | 39            | 5             | 4             | 0.02              | -20.00             |
| <b>POLYNESIA</b>                       | <b>9,534</b>  | <b>9,602</b>  | <b>10,808</b> | <b>9,796</b>  | <b>9,333</b>  | <b>46.55</b>      | <b>-4.73</b>       |
| Samoa                                  | 9,275         | 9,379         | 10,553        | 9,605         | 9,074         | 45.26             | -5.53              |
| Tonga                                  | 259           | 223           | 255           | 191           | 259           | 1.29              | 35.60              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>55</b>     | <b>40</b>     | <b>54</b>     | <b>33</b>     | <b>38</b>     | <b>0.19</b>       | <b>15.15</b>       |
| Other countries of Oceania             | 55            | 40            | 54            | 33            | 38            | 0.19              | 15.15              |
| <b>EUROPE</b>                          | <b>391</b>    | <b>375</b>    | <b>414</b>    | <b>451</b>    | <b>481</b>    | <b>2.40</b>       | <b>6.65</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>12</b>     | <b>4</b>      | <b>6</b>      | <b>13</b>     | <b>6</b>      | <b>0.03</b>       | <b>-53.85</b>      |
| Russian Federation                     | 12            | 4             | 6             | 13            | 6             | 0.03              | -53.85             |
| <b>NORTHERN EUROPE</b>                 | <b>167</b>    | <b>116</b>    | <b>162</b>    | <b>141</b>    | <b>169</b>    | <b>0.84</b>       | <b>19.86</b>       |
| Denmark                                | 4             | 13            | 8             | 9             | 6             | 0.03              | -33.33             |
| Finland                                | 1             | 7             | 2             | 4             | 3             | 0.01              | -25.00             |
| Norway                                 | 16            | 12            | 2             | 4             | 13            | 0.06              | 225.00             |
| Sweden                                 | 15            | 6             | 20            | 14            | 17            | 0.08              | 21.43              |
| United Kingdom                         | 131           | 78            | 130           | 110           | 130           | 0.65              | 18.18              |

## AMERICAN SAMOA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012       | 2013       | 2014       | 2015       | 2016       | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------|------------|------------|------------|------------|-------------------|--------------------|
| <b>SOUTHERN EUROPE</b>       | <b>74</b>  | <b>88</b>  | <b>72</b>  | <b>72</b>  | <b>107</b> | <b>0.53</b>       | <b>48.61</b>       |
| Italy                        | 29         | 29         | 16         | 26         | 52         | 0.26              | 100.00             |
| Portugal                     | 27         | 38         | 40         | 33         | 41         | 0.20              | 24.24              |
| Spain                        | 18         | 21         | 16         | 13         | 14         | 0.07              | 7.69               |
| <b>WESTERN EUROPE</b>        | <b>121</b> | <b>130</b> | <b>152</b> | <b>177</b> | <b>167</b> | <b>0.83</b>       | <b>-5.65</b>       |
| Austria                      | 5          | 9          | 3          | 3          | 5          | 0.02              | 66.67              |
| Belgium                      | 1          | 2          | 8          | 1          | 5          | 0.02              | 400.00             |
| France                       | 44         | 32         | 57         | 92         | 48         | 0.24              | -47.83             |
| Germany                      | 45         | 67         | 61         | 60         | 65         | 0.32              | 8.33               |
| Netherlands                  | 20         | 9          | 16         | 16         | 31         | 0.15              | 93.75              |
| Switzerland                  | 6          | 11         | 7          | 5          | 13         | 0.06              | 160.00             |
| <b>OTHER EUROPE</b>          | <b>17</b>  | <b>37</b>  | <b>22</b>  | <b>48</b>  | <b>32</b>  | <b>0.16</b>       | <b>-33.33</b>      |
| Other countries of Europe    | 17         | 37         | 22         | 48         | 32         | 0.16              | -33.33             |
| <b>MIDDLE EAST</b>           | <b>1</b>   |            | <b>6</b>   | <b>5</b>   | <b>4</b>   | <b>0.02</b>       | <b>-20.00</b>      |
| All countries of Middle East | 1          |            | 6          | 5          | 4          | 0.02              | -20.00             |
| <b>SOUTH ASIA</b>            | <b>71</b>  | <b>27</b>  | <b>38</b>  | <b>46</b>  | <b>62</b>  | <b>0.31</b>       | <b>34.78</b>       |
| Bangladesh                   | 5          | 1          | 4          |            | 6          | 0.03              |                    |
| India                        | 51         | 21         | 28         | 31         | 29         | 0.14              | -6.45              |
| Nepal                        | 7          |            |            | 7          | 19         | 0.09              | 171.43             |
| Pakistan                     | 1          | 3          | 6          | 1          | 2          | 0.01              | 100.00             |
| Sri Lanka                    | 7          | 2          |            | 7          | 6          | 0.03              | -14.29             |
| <b>NOT SPECIFIED</b>         | <b>21</b>  | <b>26</b>  | <b>16</b>  | <b>5</b>   | <b>5</b>   | <b>0.02</b>       |                    |
| Other countries of the World | 21         | 26         | 16         | 5          | 5          | 0.02              |                    |

## ANDORRA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                 | <b>2,237,940</b> | <b>2,328,124</b> | <b>2,363,436</b> | <b>2,663,341</b> | <b>2,831,440</b> | <b>100.00</b>     | <b>6.31</b>        |
| <b>EUROPE</b>                | <b>2,202,111</b> | <b>2,283,340</b> | <b>2,330,108</b> | <b>2,596,820</b> | <b>2,753,592</b> | <b>97.25</b>      | <b>6.04</b>        |
| <b>SOUTHERN EUROPE</b>       | <b>1,570,604</b> | <b>1,636,841</b> | <b>1,682,709</b> | <b>1,898,119</b> | <b>2,010,419</b> | <b>71.00</b>      | <b>5.92</b>        |
| Spain                        | 1,570,604        | 1,636,841        | 1,682,709        | 1,898,119        | 2,010,419        | 71.00             | 5.92               |
| <b>WESTERN EUROPE</b>        | <b>345,898</b>   | <b>393,646</b>   | <b>331,329</b>   | <b>439,106</b>   | <b>456,097</b>   | <b>16.11</b>      | <b>3.87</b>        |
| France                       | 345,898          | 393,646          | 331,329          | 439,106          | 456,097          | 16.11             | 3.87               |
| <b>OTHER EUROPE</b>          | <b>285,609</b>   | <b>252,853</b>   | <b>316,070</b>   | <b>259,595</b>   | <b>287,076</b>   | <b>10.14</b>      | <b>10.59</b>       |
| Other countries of Europe    | 285,609          | 252,853          | 316,070          | 259,595          | 287,076          | 10.14             | 10.59              |
| <b>NOT SPECIFIED</b>         | <b>35,829</b>    | <b>44,784</b>    | <b>33,328</b>    | <b>66,521</b>    | <b>77,848</b>    | <b>2.75</b>       | <b>17.03</b>       |
| Other countries of the World | 35,829           | 44,784           | 33,328           | 66,521           | 77,848           | 2.75              | 17.03              |

## ANGOLA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>528,133</b> | <b>650,033</b> | <b>594,998</b> | <b>592,495</b> | <b>397,485</b> | <b>100.00</b>     | <b>-32.91</b>      |
| <b>AFRICA</b>                     | <b>173,297</b> | <b>222,830</b> | <b>105,505</b> | <b>176,022</b> | <b>52,686</b>  | <b>13.25</b>      | <b>-70.07</b>      |
| <b>EAST AFRICA</b>                | <b>16,847</b>  | <b>24,625</b>  | <b>8,230</b>   | <b>14,239</b>  | <b>6,537</b>   | <b>1.64</b>       | <b>-54.09</b>      |
| Burundi                           | 40             | 33             | 56             | 49             | 114            | 0.03              | 132.65             |
| Djibouti                          | 2              |                | 4              | 94             | 3              | 0.00              | -96.81             |
| Eritrea                           | 645            | 644            | 605            | 646            | 955            | 0.24              | 47.83              |
| Ethiopia                          | 345            | 190            | 186            | 2,078          | 411            | 0.10              | -80.22             |
| Kenya                             | 465            | 274            | 381            | 452            | 503            | 0.13              | 11.28              |
| Madagascar                        | 138            | 10             | 32             | 167            | 127            | 0.03              | -23.95             |
| Malawi                            | 92             | 52             | 40             | 31             | 45             | 0.01              | 45.16              |
| Mauritius                         | 214            | 20             | 96             | 57             | 119            | 0.03              | 108.77             |
| Mozambique                        | 1,720          | 2,311          | 4,721          | 5,644          | 1,586          | 0.40              | -71.90             |
| Rwanda                            | 71             | 107            | 151            | 127            | 199            | 0.05              | 56.69              |
| Seychelles                        | 17             |                | 1              | 351            | 8              | 0.00              | -97.72             |
| Somalia                           | 254            | 67             | 37             | 70             | 24             | 0.01              | -65.71             |
| Tanzania, United Republic of      | 380            | 212            | 199            | 184            | 203            | 0.05              | 10.33              |
| Uganda                            | 84             | 160            | 118            | 1,039          | 287            | 0.07              | -72.38             |
| Zambia                            | 10,976         | 19,575         | 481            | 1,413          | 700            | 0.18              | -50.46             |
| Zimbabwe                          | 1,404          | 970            | 1,122          | 1,837          | 1,253          | 0.32              | -31.79             |
| <b>CENTRAL AFRICA</b>             | <b>11,202</b>  | <b>19,727</b>  | <b>4,709</b>   | <b>30,033</b>  | <b>5,986</b>   | <b>1.51</b>       | <b>-80.07</b>      |
| Cameroon                          | 470            | 622            | 334            | 982            | 563            | 0.14              | -42.67             |
| Central African Republic          | 161            | 13             | 20             | 49             | 75             | 0.02              | 53.06              |
| Chad                              | 104            | 67             | 57             | 71             | 306            | 0.08              | 330.99             |
| Congo                             | 660            | 5,185          | 613            | 11,432         | 1,207          | 0.30              | -89.44             |
| Congo, Democratic Republic of the | 6,958          | 9,528          | 692            | 13,824         | 1,669          | 0.42              | -87.93             |
| Equatorial Guinea                 | 91             | 107            | 82             | 596            | 134            | 0.03              | -77.52             |
| Gabon                             | 229            | 171            | 148            | 448            | 427            | 0.11              | -4.69              |
| Sao Tome and Principe             | 2,529          | 4,034          | 2,763          | 2,631          | 1,605          | 0.40              | -39.00             |
| <b>NORTH AFRICA</b>               | <b>998</b>     | <b>872</b>     | <b>827</b>     | <b>1,352</b>   | <b>1,882</b>   | <b>0.47</b>       | <b>39.20</b>       |
| Algeria                           | 406            | 449            | 320            | 315            | 334            | 0.08              | 6.03               |
| Morocco                           | 150            | 177            | 168            | 392            | 601            | 0.15              | 53.32              |
| Sudan                             | 46             | 53             | 77             | 85             | 473            | 0.12              | 456.47             |
| Tunisia                           | 396            | 193            | 262            | 560            | 474            | 0.12              | -15.36             |
| <b>SOUTHERN AFRICA</b>            | <b>136,504</b> | <b>167,925</b> | <b>82,033</b>  | <b>117,530</b> | <b>28,349</b>  | <b>7.13</b>       | <b>-75.88</b>      |
| Botswana                          | 179            | 100            | 80             | 1,322          | 205            | 0.05              | -84.49             |
| Lesotho                           | 27             | 17             | 15             | 4,489          | 11             | 0.00              | -99.75             |
| Namibia                           | 54,219         | 73,614         | 25,079         | 61,505         | 4,437          | 1.12              | -92.79             |
| South Africa                      | 82,021         | 94,177         | 56,852         | 49,424         | 23,633         | 5.95              | -52.18             |
| Swaziland                         | 58             | 17             | 7              | 790            | 63             | 0.02              | -92.03             |
| <b>WEST AFRICA</b>                | <b>7,746</b>   | <b>8,166</b>   | <b>9,706</b>   | <b>10,923</b>  | <b>8,219</b>   | <b>2.07</b>       | <b>-24.76</b>      |
| Benin                             | 58             | 41             | 43             | 264            | 126            | 0.03              | -52.27             |
| Burkina Faso                      | 49             | 49             | 72             | 132            | 218            | 0.05              | 65.15              |
| Cabo Verde                        | 1,070          | 1,294          | 4,279          | 1,514          | 977            | 0.25              | -35.47             |
| Côte d'Ivoire                     | 228            |                | 242            | 855            | 524            | 0.13              | -38.71             |
| Gambia                            | 393            | 479            | 219            | 290            | 357            | 0.09              | 23.10              |
| Ghana                             | 321            | 266            | 244            | 394            | 436            | 0.11              | 10.66              |
| Guinea                            | 128            | 27             | 52             | 118            | 98             | 0.02              | -16.95             |
| Guinea-Bissau                     | 452            | 394            | 381            | 1,017          | 495            | 0.12              | -51.33             |
| Liberia                           | 29             | 138            | 7              | 29             | 30             | 0.01              | 3.45               |
| Mali                              | 736            | 551            | 399            | 663            | 1,217          | 0.31              | 83.56              |
| Mauritania                        | 1,425          | 1,208          | 1,128          | 1,027          | 961            | 0.24              | -6.43              |
| Niger                             | 112            | 1,763          | 19             | 583            | 39             | 0.01              | -93.31             |
| Nigeria                           | 2,337          | 1,600          | 2,351          | 2,190          | 1,921          | 0.48              | -12.28             |
| Senegal                           | 254            | 222            | 180            | 1,046          | 558            | 0.14              | -46.65             |
| Sierra Leone                      | 111            | 123            | 74             | 422            | 177            | 0.04              | -58.06             |

## ANGOLA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012          | 2013           | 2014          | 2015           | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|----------------|---------------|----------------|---------------|-------------------|--------------------|
| Togo                                   | 43            | 11             | 16            | 379            | 85            | 0.02              | -77.57             |
| <b>OTHER AFRICA</b>                    |               | <b>1,515</b>   |               | <b>1,945</b>   | <b>1,713</b>  | <b>0.43</b>       | <b>-11.93</b>      |
| Other countries of Africa              |               | 1,515          |               | 1,945          | 1,713         | 0.43              | -11.93             |
| <b>AMERICAS</b>                        | <b>67,639</b> | <b>74,216</b>  | <b>83,605</b> | <b>105,106</b> | <b>61,731</b> | <b>15.53</b>      | <b>-41.27</b>      |
| <b>CARIBBEAN</b>                       | <b>5,309</b>  | <b>5,478</b>   | <b>20,346</b> | <b>6,489</b>   | <b>6,807</b>  | <b>1.71</b>       | <b>4.90</b>        |
| Anguilla                               |               |                | 2             |                |               |                   |                    |
| Antigua and Barbuda                    | 20            |                | 1             | 5              | 1             | 0.00              | -80.00             |
| Aruba                                  |               |                | 2             |                |               |                   |                    |
| Bahamas                                | 2             |                | 1             |                | 8             | 0.00              |                    |
| Barbados                               |               |                | 5             | 2              | 4             | 0.00              | 100.00             |
| Cuba                                   | 4,563         | 5,351          | 7,722         | 4,505          | 5,976         | 1.50              | 32.65              |
| Dominica                               | 46            |                |               |                |               |                   |                    |
| Dominican Republic                     | 2             | 80             | 115           | 189            | 336           | 0.08              | 77.78              |
| Haiti                                  | 16            | 8              | 12            | 11             | 29            | 0.01              | 163.64             |
| Jamaica                                | 43            | 39             | 33            | 32             | 94            | 0.02              | 193.75             |
| Martinique                             | 103           |                | 2             | 1,257          | 3             | 0.00              | -99.76             |
| Puerto Rico                            |               |                | 12,212        | 15             | 4             | 0.00              | -73.33             |
| Trinidad and Tobago                    | 514           |                | 210           | 473            | 352           | 0.09              | -25.58             |
| Turks and Caicos Islands               |               |                | 29            |                |               |                   |                    |
| <b>CENTRAL AMERICA</b>                 | <b>4,888</b>  | <b>194</b>     | <b>682</b>    | <b>248</b>     | <b>570</b>    | <b>0.14</b>       | <b>129.84</b>      |
| Belize                                 | 15            |                |               |                |               |                   |                    |
| Costa Rica                             | 34            | 4              | 377           | 12             | 26            | 0.01              | 116.67             |
| El Salvador                            | 5             |                | 126           | 10             | 30            | 0.01              | 200.00             |
| Guatemala                              | 167           | 3              | 16            | 42             | 53            | 0.01              | 26.19              |
| Honduras                               | 206           | 141            | 145           | 148            | 408           | 0.10              | 175.68             |
| Nicaragua                              | 13            | 19             | 6             | 12             | 20            | 0.01              | 66.67              |
| Panama                                 | 4,448         | 27             | 12            | 24             | 33            | 0.01              | 37.50              |
| <b>NORTH AMERICA</b>                   | <b>22,492</b> | <b>19,696</b>  | <b>10,835</b> | <b>19,389</b>  | <b>2,294</b>  | <b>0.58</b>       | <b>-88.17</b>      |
| Canada                                 | 2,434         | 1,917          | 1,743         | 1,788          | 1,649         | 0.41              | -7.77              |
| Mexico                                 | 1,825         | 355            | 249           | 342            | 314           | 0.08              | -8.19              |
| United States of America               | 18,233        | 17,424         | 8,843         | 17,259         | 331           | 0.08              | -98.08             |
| <b>SOUTH AMERICA</b>                   | <b>34,950</b> | <b>48,845</b>  | <b>51,742</b> | <b>78,646</b>  | <b>33,419</b> | <b>8.41</b>       | <b>-57.51</b>      |
| Argentina                              | 1,870         | 823            | 1,229         | 2,798          | 536           | 0.13              | -80.84             |
| Bolivia, Plurinational State of        | 140           | 137            | 121           | 1,187          | 101           | 0.03              | -91.49             |
| Brazil                                 | 29,336        | 43,615         | 44,001        | 70,184         | 27,842        | 7.00              | -60.33             |
| Chile                                  | 184           | 163            | 109           | 707            | 282           | 0.07              | -60.11             |
| Colombia                               | 621           | 521            | 496           | 1,176          | 509           | 0.13              | -56.72             |
| Ecuador                                | 144           | 152            | 156           | 384            | 302           | 0.08              | -21.35             |
| Guyana                                 | 1,175         | 2,128          | 4,407         | 957            | 2,720         | 0.68              | 184.22             |
| Paraguay                               | 130           | 53             | 44            | 34             | 57            | 0.01              | 67.65              |
| Peru                                   | 437           | 403            | 415           | 406            | 228           | 0.06              | -43.84             |
| Uruguay                                | 116           | 125            | 85            | 87             | 173           | 0.04              | 98.85              |
| Venezuela, Bolivarian Republic of      | 797           | 725            | 679           | 726            | 669           | 0.17              | -7.85              |
| <b>OTHER AMERICAS</b>                  |               | <b>3</b>       |               | <b>334</b>     | <b>18,641</b> | <b>4.69</b>       | <b>5,481.14</b>    |
| Other countries of the Americas        |               | 3              |               | 334            | 18,641        | 4.69              | 5,481.14           |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>94,326</b> | <b>105,747</b> | <b>65,767</b> | <b>98,054</b>  | <b>50,725</b> | <b>12.76</b>      | <b>-48.27</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>71,079</b> | <b>85,696</b>  | <b>51,398</b> | <b>78,124</b>  | <b>37,015</b> | <b>9.31</b>       | <b>-52.62</b>      |
| China                                  | 69,334        | 84,300         | 49,965        | 76,016         | 33,333        | 8.39              | -56.15             |
| Japan                                  | 856           | 633            | 657           | 808            | 924           | 0.23              | 14.36              |
| Korea, Democratic People's Republic of | 175           | 157            | 280           | 970            | 886           | 0.22              | -8.66              |
| Korea, Republic of                     | 531           | 371            | 459           | 330            | 1,676         | 0.42              | 407.88             |
| Macao (China)                          | 6             | 3              |               |                | 1             | 0.00              |                    |
| Mongolia                               |               | 176            | 1             |                | 6             | 0.00              |                    |
| Taiwan Province of China               | 177           | 56             | 36            |                | 189           | 0.05              |                    |

## ANGOLA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                               | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>SOUTH-EAST ASIA</b>        | <b>22,021</b>  | <b>17,987</b>  | <b>12,682</b>  | <b>18,625</b>  | <b>12,441</b>  | <b>3.13</b>       | <b>-33.20</b>      |
| Cambodia                      | 2              |                | 3              | 1              | 7              | 0.00              | 600.00             |
| Indonesia                     | 1,155          | 1,400          | 1,161          | 1,082          | 1,349          | 0.34              | 24.68              |
| Malaysia                      | 737            | 536            | 499            | 577            | 475            | 0.12              | -17.68             |
| Myanmar                       | 44             |                | 30             | 150            | 61             | 0.02              | -59.33             |
| Philippines                   | 8,553          | 7,516          | 5,371          | 7,164          | 7,041          | 1.77              | -1.72              |
| Singapore                     | 1,617          | 225            | 178            | 252            | 425            | 0.11              | 68.65              |
| Thailand                      | 157            | 142            | 95             | 209            | 188            | 0.05              | -10.05             |
| Timor-Leste                   | 17             | 4              | 5              | 353            | 34             | 0.01              | -90.37             |
| Viet Nam                      | 9,739          | 8,164          | 5,340          | 8,837          | 2,861          | 0.72              | -67.62             |
| <b>AUSTRALASIA</b>            | <b>1,226</b>   | <b>2,064</b>   | <b>950</b>     | <b>978</b>     | <b>1,261</b>   | <b>0.32</b>       | <b>28.94</b>       |
| Australia                     | 913            | 1,728          | 766            | 702            | 833            | 0.21              | 18.66              |
| New Zealand                   | 313            | 336            | 184            | 276            | 428            | 0.11              | 55.07              |
| <b>MELANESIA</b>              |                |                | <b>737</b>     | <b>327</b>     | <b>8</b>       | <b>0.00</b>       | <b>-97.55</b>      |
| Fiji                          |                |                | 670            | 325            | 4              | 0.00              | -98.77             |
| Solomon Islands               |                |                | 67             | 2              | 4              | 0.00              | 100.00             |
| <b>EUROPE</b>                 | <b>176,663</b> | <b>231,266</b> | <b>325,970</b> | <b>198,038</b> | <b>213,051</b> | <b>53.60</b>      | <b>7.58</b>        |
| <b>CENTRAL/EASTERN EUROPE</b> | <b>12,091</b>  | <b>9,227</b>   | <b>12,772</b>  | <b>18,564</b>  | <b>9,908</b>   | <b>2.49</b>       | <b>-46.63</b>      |
| Armenia                       | 22             | 26             | 38             | 48             | 201            | 0.05              | 318.75             |
| Azerbaijan                    | 217            | 243            | 173            | 189            | 192            | 0.05              | 1.59               |
| Belarus                       | 1,895          | 191            | 172            | 250            | 405            | 0.10              | 62.00              |
| Bulgaria                      | 396            | 629            | 321            | 322            | 377            | 0.09              | 17.08              |
| Czech Republic                | 110            | 62             | 156            | 82             | 377            | 0.09              | 359.76             |
| Estonia                       | 30             | 24             | 19             | 81             | 59             | 0.01              | -27.16             |
| Georgia                       | 72             | 16             | 6              | 3,851          | 8              | 0.00              | -99.79             |
| Hungary                       | 88             |                | 95             | 86             | 113            | 0.03              | 31.40              |
| Kazakhstan                    | 230            | 78             | 65             | 140            | 247            | 0.06              | 76.43              |
| Latvia                        | 75             | 92             | 118            | 120            | 162            | 0.04              | 35.00              |
| Lithuania                     | 295            | 267            | 267            | 731            | 679            | 0.17              | -7.11              |
| Moldova, Republic of          | 1,101          | 1,019          | 163            | 50             | 20             | 0.01              | -60.00             |
| Poland                        | 2,033          | 1,953          | 2,066          | 2,384          | 1,736          | 0.44              | -27.18             |
| Romania                       | 1,154          | 1,250          | 1,593          | 1,186          | 1,149          | 0.29              | -3.12              |
| Russian Federation            | 1,849          | 1,589          | 5,972          | 7,305          | 2,301          | 0.58              | -68.50             |
| Slovakia                      | 50             | 37             | 72             | 40             | 93             | 0.02              | 132.50             |
| Tajikistan                    |                | 91             | 2              | 3              | 4              | 0.00              | 33.33              |
| Turkmenistan                  | 87             | 90             | 2              | 2              | 43             | 0.01              | 2,050.00           |
| Ukraine                       | 2,264          | 1,445          | 1,392          | 1,589          | 1,518          | 0.38              | -4.47              |
| Uzbekistan                    | 123            | 125            | 80             | 105            | 224            | 0.06              | 113.33             |
| <b>NORTHERN EUROPE</b>        | <b>34,687</b>  | <b>35,895</b>  | <b>25,055</b>  | <b>17,871</b>  | <b>18,153</b>  | <b>4.57</b>       | <b>1.58</b>        |
| Denmark                       | 1,150          | 1,309          | 1,832          | 900            | 1,009          | 0.25              | 12.11              |
| Finland                       | 106            | 105            | 126            | 163            | 202            | 0.05              | 23.93              |
| Iceland                       | 51             | 407            | 17             | 30             | 34             | 0.01              | 13.33              |
| Ireland                       | 911            | 542            | 1,288          | 355            | 854            | 0.21              | 140.56             |
| Norway                        | 1,953          | 1,593          | 2,317          | 1,155          | 1,622          | 0.41              | 40.43              |
| Sweden                        | 480            | 191            | 1,112          | 1,001          | 1,249          | 0.31              | 24.78              |
| United Kingdom                | 30,036         | 31,748         | 18,363         | 14,267         | 13,183         | 3.32              | -7.60              |
| <b>SOUTHERN EUROPE</b>        | <b>102,906</b> | <b>154,872</b> | <b>247,714</b> | <b>102,849</b> | <b>142,030</b> | <b>35.73</b>      | <b>38.10</b>       |
| Albania                       | 7              |                | 20             | 137            | 37             | 0.01              | -72.99             |
| Bosnia and Herzegovina        | 28             |                | 26             | 42             | 76             | 0.02              | 80.95              |
| Croatia                       | 1,237          | 1,104          | 1,739          | 1,140          | 933            | 0.23              | -18.16             |
| Greece                        | 122            | 766            | 241            | 1,899          | 295            | 0.07              | -84.47             |
| Italy                         | 4,137          | 4,409          | 17,274         | 9,150          | 4,450          | 1.12              | -51.37             |
| Malta                         | 85             | 77             | 79             | 398            | 96             | 0.02              | -75.88             |
| Portugal                      | 92,204         | 141,351        | 219,258        | 82,629         | 130,323        | 32.79             | 57.72              |
| Serbia                        |                |                | 145            | 739            | 807            | 0.20              | 9.20               |



## ANGOLA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Slovenia                                  | 429           | 70            | 299           | 69            | 94            | 0.02              | 36.23              |
| Spain                                     | 4,657         | 7,054         | 8,567         | 6,646         | 4,919         | 1.24              | -25.99             |
| The Former Yugoslav Republic of Macedonia |               | 41            | 66            |               |               |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>24,257</b> | <b>27,097</b> | <b>37,424</b> | <b>39,886</b> | <b>24,010</b> | <b>6.04</b>       | <b>-39.80</b>      |
| Austria                                   | 231           | 282           | 354           | 1,030         | 332           | 0.08              | -67.77             |
| Belgium                                   | 1,258         | 1,281         | 11,142        | 5,867         | 2,191         | 0.55              | -62.66             |
| France                                    | 17,297        | 19,491        | 18,806        | 20,097        | 16,259        | 4.09              | -19.10             |
| Germany                                   | 2,486         | 3,864         | 3,817         | 6,514         | 2,240         | 0.56              | -65.61             |
| Luxembourg                                | 81            |               | 18            | 23            | 28            | 0.01              | 21.74              |
| Monaco                                    |               |               | 1             | 9             | 4             | 0.00              | -55.56             |
| Netherlands                               | 2,219         | 1,766         | 2,902         | 4,029         | 2,448         | 0.62              | -39.24             |
| Switzerland                               | 685           | 413           | 384           | 2,317         | 508           | 0.13              | -78.08             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>2,722</b>  | <b>1,787</b>  | <b>3,005</b>  | <b>5,665</b>  | <b>3,070</b>  | <b>0.77</b>       | <b>-45.81</b>      |
| Cyprus                                    | 30            | 17            | 29            | 775           | 262           | 0.07              | -66.19             |
| Israel                                    | 2,190         | 1,655         | 2,609         | 4,212         | 1,971         | 0.50              | -53.21             |
| Turkey                                    | 502           | 115           | 367           | 678           | 837           | 0.21              | 23.45              |
| <b>OTHER EUROPE</b>                       |               | <b>2,388</b>  |               | <b>13,203</b> | <b>15,880</b> | <b>4.00</b>       | <b>20.28</b>       |
| Other countries of Europe                 |               | 2,388         |               | 13,203        | 15,880        | 4.00              | 20.28              |
| <b>MIDDLE EAST</b>                        | <b>5,681</b>  | <b>7,533</b>  | <b>6,632</b>  | <b>4,895</b>  | <b>9,830</b>  | <b>2.47</b>       | <b>100.82</b>      |
| Egypt                                     | 1,506         | 1,270         | 1,004         | 1,663         | 1,591         | 0.40              | -4.33              |
| Iraq                                      | 235           | 774           | 5             | 11            | 26            | 0.01              | 136.36             |
| Jordan                                    | 147           | 129           | 80            | 106           | 190           | 0.05              | 79.25              |
| Kuwait                                    |               |               | 2             | 1             |               |                   |                    |
| Lebanon                                   | 2,342         | 4,273         | 3,010         | 2,332         | 7,455         | 1.88              | 219.68             |
| Libya                                     | 38            | 245           | 760           | 279           | 122           | 0.03              | -56.27             |
| Oman                                      | 1             | 2             | 2             | 14            |               |                   |                    |
| Qatar                                     |               |               | 14            |               |               |                   |                    |
| Saudi Arabia                              | 11            | 9             | 2             | 7             | 24            | 0.01              | 242.86             |
| State of Palestine                        | 207           | 615           | 15            | 55            | 42            | 0.01              | -23.64             |
| Syrian Arab Republic                      | 19            | 216           | 105           | 227           | 321           | 0.08              | 41.41              |
| United Arab Emirates                      | 11            |               | 1,603         | 200           | 32            | 0.01              | -84.00             |
| Yemen                                     | 746           |               | 23            |               | 27            | 0.01              |                    |
| Other countries of Middle East            | 418           |               | 7             |               |               |                   |                    |
| <b>SOUTH ASIA</b>                         | <b>10,527</b> | <b>8,441</b>  | <b>7,519</b>  | <b>10,380</b> | <b>9,462</b>  | <b>2.38</b>       | <b>-8.84</b>       |
| Afghanistan                               | 4             |               | 2             | 38            | 13            | 0.00              | -65.79             |
| Bangladesh                                | 271           | 277           | 269           | 223           | 273           | 0.07              | 22.42              |
| India                                     | 9,231         | 6,923         | 6,464         | 9,170         | 7,732         | 1.95              | -15.68             |
| Iran, Islamic Republic of                 | 94            | 174           | 42            | 55            | 93            | 0.02              | 69.09              |
| Maldives                                  | 36            | 253           |               | 4             | 2             | 0.00              | -50.00             |
| Nepal                                     | 101           | 66            | 39            | 69            | 126           | 0.03              | 82.61              |
| Pakistan                                  | 696           | 682           | 589           | 714           | 1,078         | 0.27              | 50.98              |
| Sri Lanka                                 | 94            | 66            | 114           | 107           | 145           | 0.04              | 35.51              |

## ANGUILLA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b> (*)                 | <b>64,698</b> | <b>69,068</b> | <b>70,927</b> | <b>73,232</b> | <b>79,239</b> | <b>100.00</b>     | <b>8.20</b>        |
| <b>AMERICAS</b>                  | <b>55,267</b> | <b>59,539</b> | <b>60,600</b> | <b>63,142</b> | <b>67,444</b> | <b>85.11</b>      | <b>6.81</b>        |
| <b>CARIBBEAN</b>                 | <b>10,181</b> | <b>10,454</b> | <b>11,445</b> | <b>12,497</b> | <b>13,435</b> | <b>16.96</b>      | <b>7.51</b>        |
| Puerto Rico                      | 484           | 243           | 341           | 270           | 381           | 0.48              | 41.11              |
| Other countries of the Caribbean | 9,697         | 10,211        | 11,104        | 12,227        | 13,054        | 16.47             | 6.76               |
| <b>NORTH AMERICA</b>             | <b>45,086</b> | <b>49,085</b> | <b>49,155</b> | <b>50,645</b> | <b>54,009</b> | <b>68.16</b>      | <b>6.64</b>        |
| Canada                           | 3,291         | 3,575         | 3,709         | 3,397         | 3,501         | 4.42              | 3.06               |
| United States of America         | 41,795        | 45,510        | 45,446        | 47,248        | 50,508        | 63.74             | 6.90               |
| <b>EUROPE</b>                    | <b>7,223</b>  | <b>7,434</b>  | <b>7,969</b>  | <b>7,871</b>  | <b>8,879</b>  | <b>11.21</b>      | <b>12.81</b>       |
| <b>NORTHERN EUROPE</b>           | <b>2,599</b>  | <b>2,796</b>  | <b>2,750</b>  | <b>2,753</b>  | <b>2,968</b>  | <b>3.75</b>       | <b>7.81</b>        |
| United Kingdom                   | 2,599         | 2,796         | 2,750         | 2,753         | 2,968         | 3.75              | 7.81               |
| <b>SOUTHERN EUROPE</b>           | <b>1,065</b>  | <b>1,037</b>  | <b>1,119</b>  | <b>1,323</b>  | <b>1,160</b>  | <b>1.46</b>       | <b>-12.32</b>      |
| Italy                            | 1,065         | 1,037         | 1,119         | 1,323         | 1,160         | 1.46              | -12.32             |
| <b>WESTERN EUROPE</b>            | <b>2,303</b>  | <b>2,332</b>  | <b>2,620</b>  | <b>2,251</b>  | <b>2,916</b>  | <b>3.68</b>       | <b>29.54</b>       |
| Austria                          | 109           | 97            | 104           | 91            | 124           | 0.16              | 36.26              |
| Belgium                          | 139           | 72            | 90            | 133           | 172           | 0.22              | 29.32              |
| France                           | 1,507         | 1,705         | 1,528         | 1,507         | 1,826         | 2.30              | 21.17              |
| Germany                          | 419           | 354           | 796           | 417           | 626           | 0.79              | 50.12              |
| Luxembourg                       | 6             | 1             |               | 1             | 6             | 0.01              | 500.00             |
| Switzerland                      | 123           | 103           | 102           | 102           | 162           | 0.20              | 58.82              |
| <b>OTHER EUROPE</b>              | <b>1,256</b>  | <b>1,269</b>  | <b>1,480</b>  | <b>1,544</b>  | <b>1,835</b>  | <b>2.32</b>       | <b>18.85</b>       |
| Other countries of Europe        | 1,256         | 1,269         | 1,480         | 1,544         | 1,835         | 2.32              | 18.85              |
| <b>NOT SPECIFIED</b>             | <b>2,208</b>  | <b>2,095</b>  | <b>2,358</b>  | <b>2,219</b>  | <b>2,916</b>  | <b>3.68</b>       | <b>31.41</b>       |
| Other countries of the World     | 2,208         | 2,095         | 2,358         | 2,219         | 2,916         | 3.68              | 31.41              |

## ANGUILLA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>129,391</b> | <b>151,303</b> | <b>176,780</b> | <b>186,068</b> | <b>175,970</b> | <b>100.00</b>     | <b>-5.43</b>       |
| <b>AMERICAS</b>                  | <b>101,803</b> | <b>119,104</b> | <b>138,033</b> | <b>147,346</b> | <b>141,209</b> | <b>80.25</b>      | <b>-4.17</b>       |
| <b>CARIBBEAN</b>                 | <b>23,619</b>  | <b>23,758</b>  | <b>25,107</b>  | <b>29,984</b>  | <b>29,656</b>  | <b>16.85</b>      | <b>-1.09</b>       |
| Puerto Rico                      | 655            | 428            | 548            | 482            | 614            | 0.35              | 27.39              |
| Other countries of the Caribbean | 22,964         | 23,330         | 24,559         | 29,502         | 29,042         | 16.50             | -1.56              |
| <b>NORTH AMERICA</b>             | <b>78,184</b>  | <b>95,346</b>  | <b>112,926</b> | <b>117,362</b> | <b>111,553</b> | <b>63.39</b>      | <b>-4.95</b>       |
| Canada                           | 7,994          | 9,931          | 11,835         | 12,173         | 10,498         | 5.97              | -13.76             |
| United States of America         | 70,190         | 85,415         | 101,091        | 105,189        | 101,055        | 57.43             | -3.93              |
| <b>EUROPE</b>                    | <b>21,417</b>  | <b>24,673</b>  | <b>29,256</b>  | <b>29,669</b>  | <b>26,436</b>  | <b>15.02</b>      | <b>-10.90</b>      |
| <b>NORTHERN EUROPE</b>           | <b>4,251</b>   | <b>5,382</b>   | <b>6,110</b>   | <b>6,272</b>   | <b>5,021</b>   | <b>2.85</b>       | <b>-19.95</b>      |
| United Kingdom                   | 4,251          | 5,382          | 6,110          | 6,272          | 5,021          | 2.85              | -19.95             |
| <b>SOUTHERN EUROPE</b>           | <b>2,431</b>   | <b>2,049</b>   | <b>2,392</b>   | <b>2,402</b>   | <b>2,656</b>   | <b>1.51</b>       | <b>10.57</b>       |
| Italy                            | 2,431          | 2,049          | 2,392          | 2,402          | 2,656          | 1.51              | 10.57              |
| <b>WESTERN EUROPE</b>            | <b>10,758</b>  | <b>12,077</b>  | <b>13,942</b>  | <b>14,325</b>  | <b>12,387</b>  | <b>7.04</b>       | <b>-13.53</b>      |
| Austria                          | 232            | 288            | 477            | 340            | 273            | 0.16              | -19.71             |
| Belgium                          | 426            | 509            | 477            | 552            | 522            | 0.30              | -5.43              |
| France                           | 8,665          | 9,453          | 9,853          | 11,161         | 9,428          | 5.36              | -15.53             |
| Germany                          | 1,091          | 1,465          | 2,582          | 1,880          | 1,623          | 0.92              | -13.67             |
| Luxembourg                       | 14             | 24             | 29             | 26             | 16             | 0.01              | -38.46             |
| Switzerland                      | 330            | 338            | 524            | 366            | 525            | 0.30              | 43.44              |
| <b>OTHER EUROPE</b>              | <b>3,977</b>   | <b>5,165</b>   | <b>6,812</b>   | <b>6,670</b>   | <b>6,372</b>   | <b>3.62</b>       | <b>-4.47</b>       |
| Other countries of Europe        | 3,977          | 5,165          | 6,812          | 6,670          | 6,372          | 3.62              | -4.47              |
| <b>NOT SPECIFIED</b>             | <b>6,171</b>   | <b>7,526</b>   | <b>9,491</b>   | <b>9,053</b>   | <b>8,325</b>   | <b>4.73</b>       | <b>-8.04</b>       |
| Other countries of the World     | 6,171          | 7,526          | 9,491          | 9,053          | 8,325          | 4.73              | -8.04              |

## ANTIGUA AND BARBUDA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012        | 2013    | 2014    | 2015    | 2016    | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-------------|---------|---------|---------|---------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) 246,926 | 243,219 | 249,316 | 250,450 | 265,187 | 100.00            | 5.88               |
| <b>AFRICA</b>                     |             |         |         | 457     | 474     | 0.18              | 3.72               |
| <b>EAST AFRICA</b>                |             |         |         | 59      | 60      | 0.02              | 1.69               |
| Ethiopia                          |             |         |         | 1       | 3       | 0.00              | 200.00             |
| Kenya                             |             |         |         | 7       | 28      | 0.01              | 300.00             |
| Madagascar                        |             |         |         | 1       |         |                   |                    |
| Malawi                            |             |         |         | 9       | 1       | 0.00              | -88.89             |
| Mauritius                         |             |         |         |         | 1       | 0.00              |                    |
| Mozambique                        |             |         |         | 2       | 1       | 0.00              | -50.00             |
| Rwanda                            |             |         |         | 2       | 1       | 0.00              | -50.00             |
| Tanzania, United Republic of      |             |         |         |         | 4       | 0.00              |                    |
| Zambia                            |             |         |         | 13      | 4       | 0.00              | -69.23             |
| Zimbabwe                          |             |         |         | 24      | 17      | 0.01              | -29.17             |
| <b>CENTRAL AFRICA</b>             |             |         |         | 4       | 6       | 0.00              | 50.00              |
| Angola                            |             |         |         | 1       | 1       | 0.00              |                    |
| Cameroon                          |             |         |         | 1       | 2       | 0.00              | 100.00             |
| Congo                             |             |         |         | 2       | 1       | 0.00              | -50.00             |
| Congo, Democratic Republic of the |             |         |         |         | 1       | 0.00              |                    |
| Equatorial Guinea                 |             |         |         |         | 1       | 0.00              |                    |
| <b>NORTH AFRICA</b>               |             |         |         | 31      | 32      | 0.01              | 3.23               |
| Algeria                           |             |         |         | 6       | 18      | 0.01              | 200.00             |
| Morocco                           |             |         |         | 21      | 12      | 0.00              | -42.86             |
| Sudan                             |             |         |         | 2       |         |                   |                    |
| Tunisia                           |             |         |         | 2       | 2       | 0.00              |                    |
| <b>SOUTHERN AFRICA</b>            |             |         |         | 270     | 252     | 0.10              | -6.67              |
| Botswana                          |             |         |         |         | 3       | 0.00              |                    |
| Lesotho                           |             |         |         |         | 2       | 0.00              |                    |
| Namibia                           |             |         |         | 3       | 1       | 0.00              | -66.67             |
| South Africa                      |             |         |         | 266     | 245     | 0.09              | -7.89              |
| Swaziland                         |             |         |         | 1       | 1       | 0.00              |                    |
| <b>WEST AFRICA</b>                |             |         |         | 93      | 124     | 0.05              | 33.33              |
| Ghana                             |             |         |         | 7       | 13      | 0.00              | 85.71              |
| Guinea-Bissau                     |             |         |         | 1       | 2       | 0.00              | 100.00             |
| Liberia                           |             |         |         |         | 1       | 0.00              |                    |
| Mali                              |             |         |         | 3       | 1       | 0.00              | -66.67             |
| Nigeria                           |             |         |         | 81      | 104     | 0.04              | 28.40              |
| Senegal                           |             |         |         |         | 3       | 0.00              |                    |
| Togo                              |             |         |         | 1       |         |                   |                    |
| <b>AMERICAS</b>                   | 154,297     | 152,045 | 154,854 | 150,892 | 165,881 | 62.55             | 9.93               |
| <b>CARIBBEAN</b>                  | 32,657      | 29,695  | 28,376  | 28,666  | 31,944  | 12.05             | 11.44              |
| Anguilla                          | 589         | 647     | 581     | 602     | 612     | 0.23              | 1.66               |
| Aruba                             |             | 22      | 54      | 35      | 57      | 0.02              | 62.86              |
| Bahamas                           | 194         | 167     | 192     | 267     | 250     | 0.09              | -6.37              |
| Barbados                          | 3,255       | 2,920   | 2,934   | 2,916   | 2,878   | 1.09              | -1.30              |
| Bermuda                           | 205         | 107     | 134     | 150     | 177     | 0.07              | 18.00              |
| Bonaire                           |             | 1       | 10      | 4       | 3       | 0.00              | -25.00             |
| British Virgin Islands            | 1,297       | 1,364   | 1,152   | 1,262   | 1,583   | 0.60              | 25.44              |
| Cayman Islands                    | 124         | 88      | 106     | 102     | 74      | 0.03              | -27.45             |
| Cuba                              | 202         | 277     | 298     | 137     | 221     | 0.08              | 61.31              |
| Curaçao                           | 159         | 99      | 103     | 122     | 94      | 0.04              | -22.95             |
| Dominica                          | 3,277       | 2,954   | 2,913   | 3,728   | 3,988   | 1.50              | 6.97               |
| Dominican Republic                | 687         | 738     | 915     | 558     | 593     | 0.22              | 6.27               |
| Grenada                           | 645         | 718     | 578     | 838     | 620     | 0.23              | -26.01             |
| Guadeloupe                        | 879         | 709     | 480     | 547     | 539     | 0.20              | -1.46              |

## ANTIGUA AND BARBUDA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Haiti                                  | 107            | 171            | 291            | 144            | 55             | 0.02              | -61.81             |
| Jamaica                                | 4,355          | 3,273          | 3,543          | 3,857          | 3,932          | 1.48              | 1.94               |
| Martinique                             | 908            | 332            | 196            | 253            | 183            | 0.07              | -27.67             |
| Montserrat                             | 1,859          | 1,567          | 1,070          | 966            | 2,085          | 0.79              | 115.84             |
| Puerto Rico                            | 803            | 705            | 764            | 959            | 1,140          | 0.43              | 18.87              |
| Saint Kitts and Nevis                  | 2,746          | 2,741          | 2,490          | 2,175          | 2,651          | 1.00              | 21.89              |
| Saint Lucia                            | 1,899          | 1,971          | 1,969          | 2,093          | 2,129          | 0.80              | 1.72               |
| Saint Vincent and the Grenadines       | 866            | 883            | 1,002          | 870            | 1,121          | 0.42              | 28.85              |
| Sint Maarten (Dutch part)              | 822            | 904            | 825            | 820            | 928            | 0.35              | 13.17              |
| Trinidad and Tobago                    | 4,125          | 3,746          | 3,546          | 3,331          | 3,768          | 1.42              | 13.12              |
| Turks and Caicos Islands               | 54             | 37             | 40             | 199            | 214            | 0.08              | 7.54               |
| United States Virgin Islands           | 2,428          | 2,436          | 2,061          | 1,591          | 1,844          | 0.70              | 15.90              |
| Other countries of the Caribbean       | 172            | 118            | 129            | 140            | 205            | 0.08              | 46.43              |
| <b>CENTRAL AMERICA</b>                 | <b>402</b>     | <b>279</b>     | <b>327</b>     | <b>355</b>     | <b>307</b>     | <b>0.12</b>       | <b>-13.52</b>      |
| Belize                                 | 100            | 67             | 89             | 73             | 76             | 0.03              | 4.11               |
| Costa Rica                             | 75             | 49             | 62             | 75             | 53             | 0.02              | -29.33             |
| El Salvador                            | 22             | 18             | 9              | 12             | 16             | 0.01              | 33.33              |
| Guatemala                              | 55             | 21             | 24             | 64             | 27             | 0.01              | -57.81             |
| Honduras                               | 9              | 2              | 10             | 19             | 10             | 0.00              | -47.37             |
| Nicaragua                              | 18             | 7              | 8              | 10             | 13             | 0.00              | 30.00              |
| Panama                                 | 123            | 115            | 125            | 102            | 112            | 0.04              | 9.80               |
| <b>NORTH AMERICA</b>                   | <b>117,569</b> | <b>118,987</b> | <b>123,178</b> | <b>118,066</b> | <b>130,092</b> | <b>49.06</b>      | <b>10.19</b>       |
| Canada                                 | 24,185         | 30,235         | 27,701         | 23,270         | 21,196         | 7.99              | -8.91              |
| Mexico                                 | 170            | 133            | 145            | 179            | 244            | 0.09              | 36.31              |
| United States of America               | 93,214         | 88,619         | 95,332         | 94,617         | 108,652        | 40.97             | 14.83              |
| <b>SOUTH AMERICA</b>                   | <b>3,669</b>   | <b>3,084</b>   | <b>2,973</b>   | <b>3,805</b>   | <b>3,538</b>   | <b>1.33</b>       | <b>-7.02</b>       |
| Argentina                              | 205            | 311            | 259            | 320            | 357            | 0.13              | 11.56              |
| Bolivia, Plurinational State of        | 8              | 1              | 3              | 4              | 4              | 0.00              |                    |
| Brazil                                 | 270            | 289            | 344            | 425            | 280            | 0.11              | -34.12             |
| Chile                                  | 80             | 92             | 69             | 98             | 79             | 0.03              | -19.39             |
| Colombia                               | 57             | 95             | 84             | 107            | 77             | 0.03              | -28.04             |
| Ecuador                                | 26             | 19             | 21             | 21             | 33             | 0.01              | 57.14              |
| Falkland Islands (Malvinas)            | 5              | 3              | 1              |                |                |                   |                    |
| French Guiana                          |                | 3              | 3              | 4              | 5              | 0.00              | 25.00              |
| Guyana                                 | 2,367          | 1,795          | 1,699          | 1,633          | 1,789          | 0.67              | 9.55               |
| Paraguay                               | 7              | 10             | 11             | 2              | 9              | 0.00              | 350.00             |
| Peru                                   | 67             | 64             | 53             | 61             | 41             | 0.02              | -32.79             |
| Suriname                               | 125            | 88             | 118            | 88             | 89             | 0.03              | 1.14               |
| Uruguay                                | 25             | 19             | 13             | 48             | 24             | 0.01              | -50.00             |
| Venezuela, Bolivarian Republic of      | 427            | 295            | 295            | 994            | 751            | 0.28              | -24.45             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,440</b>   | <b>1,545</b>   | <b>1,736</b>   | <b>2,160</b>   | <b>2,061</b>   | <b>0.78</b>       | <b>-4.58</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>576</b>     | <b>656</b>     | <b>797</b>     | <b>1,061</b>   | <b>878</b>     | <b>0.33</b>       | <b>-17.25</b>      |
| China                                  | 450            | 540            | 652            | 712            | 604            | 0.23              | -15.17             |
| Hong Kong (China)                      |                |                |                | 54             | 71             | 0.03              | 31.48              |
| Japan                                  | 126            | 116            | 145            | 202            | 169            | 0.06              | -16.34             |
| Korea, Democratic People's Republic of |                |                |                | 9              | 8              | 0.00              | -11.11             |
| Korea, Republic of                     |                |                |                | 19             | 17             | 0.01              | -10.53             |
| Macao (China)                          |                |                |                |                | 2              | 0.00              |                    |
| Taiwan Province of China               |                |                |                | 65             | 7              | 0.00              | -89.23             |
| <b>SOUTH-EAST ASIA</b>                 |                |                |                | <b>208</b>     | <b>220</b>     | <b>0.08</b>       | <b>5.77</b>        |
| Brunei Darussalam                      |                |                |                | 1              |                |                   |                    |
| Cambodia                               |                |                |                | 1              | 1              | 0.00              |                    |
| Indonesia                              |                |                |                | 11             | 10             | 0.00              | -9.09              |
| Malaysia                               |                |                |                | 5              | 17             | 0.01              | 240.00             |

## ANTIGUA AND BARBUDA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Myanmar                          |               |               |               | 1             | 1             | 0.00              |                    |
| Philippines                      |               |               |               | 128           | 112           | 0.04              | -12.50             |
| Singapore                        |               |               |               | 49            | 62            | 0.02              | 26.53              |
| Thailand                         |               |               |               | 9             | 15            | 0.01              | 66.67              |
| Viet Nam                         |               |               |               | 3             | 2             | 0.00              | -33.33             |
| <b>AUSTRALASIA</b>               | <b>864</b>    | <b>889</b>    | <b>939</b>    | <b>887</b>    | <b>948</b>    | <b>0.36</b>       | <b>6.88</b>        |
| Australia                        | 609           | 717           | 711           | 703           | 708           | 0.27              | 0.71               |
| New Zealand                      | 255           | 172           | 228           | 184           | 240           | 0.09              | 30.43              |
| <b>MELANESIA</b>                 |               |               |               | <b>4</b>      | <b>9</b>      | <b>0.00</b>       | <b>125.00</b>      |
| Fiji                             |               |               |               | 2             | 4             | 0.00              | 100.00             |
| New Caledonia                    |               |               |               | 2             | 1             | 0.00              | -50.00             |
| Solomon Islands                  |               |               |               |               | 4             | 0.00              |                    |
| <b>MICRONESIA</b>                |               |               |               |               | <b>6</b>      | <b>0.00</b>       |                    |
| Nauru                            |               |               |               |               | 6             | 0.00              |                    |
| <b>EUROPE</b>                    | <b>89,909</b> | <b>88,337</b> | <b>91,277</b> | <b>96,338</b> | <b>96,060</b> | <b>36.22</b>      | <b>-0.29</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>913</b>    | <b>761</b>    | <b>462</b>    | <b>817</b>    | <b>1,031</b>  | <b>0.39</b>       | <b>26.19</b>       |
| Bulgaria                         |               |               |               | 66            | 35            | 0.01              | -46.97             |
| Czech Republic                   |               |               |               | 135           | 267           | 0.10              | 97.78              |
| Hungary                          |               |               |               | 56            | 81            | 0.03              | 44.64              |
| Poland                           |               |               |               | 165           | 181           | 0.07              | 9.70               |
| Romania                          |               |               |               | 50            | 74            | 0.03              | 48.00              |
| Russian Federation               | 913           | 761           | 462           | 345           | 393           | 0.15              | 13.91              |
| <b>NORTHERN EUROPE</b>           | <b>71,009</b> | <b>71,082</b> | <b>73,394</b> | <b>80,105</b> | <b>78,593</b> | <b>29.64</b>      | <b>-1.89</b>       |
| Denmark                          | 232           | 243           | 215           | 192           | 245           | 0.09              | 27.60              |
| Finland                          |               |               |               | 131           | 126           | 0.05              | -3.82              |
| Iceland                          |               |               |               | 4             | 10            | 0.00              | 150.00             |
| Ireland                          | 920           | 853           | 868           | 799           | 781           | 0.29              | -2.25              |
| Norway                           | 451           | 431           | 367           | 362           | 232           | 0.09              | -35.91             |
| Sweden                           | 729           | 701           | 751           | 727           | 687           | 0.26              | -5.50              |
| United Kingdom                   | 68,677        | 68,854        | 71,193        | 77,890        | 76,512        | 28.85             | -1.77              |
| <b>SOUTHERN EUROPE</b>           | <b>9,735</b>  | <b>8,655</b>  | <b>8,831</b>  | <b>8,008</b>  | <b>9,531</b>  | <b>3.59</b>       | <b>19.02</b>       |
| Albania                          |               |               |               | 2             | 4             | 0.00              | 100.00             |
| Andorra                          |               |               |               | 31            | 13            | 0.00              | -58.06             |
| Gibraltar                        |               |               |               | 22            | 28            | 0.01              | 27.27              |
| Greece                           | 65            | 58            | 89            | 73            | 74            | 0.03              | 1.37               |
| Holy See                         |               |               |               | 39            | 12            | 0.00              | -69.23             |
| Italy                            | 9,041         | 7,942         | 7,976         | 7,032         | 8,600         | 3.24              | 22.30              |
| Malta                            |               |               |               | 53            | 30            | 0.01              | -43.40             |
| Portugal                         | 79            | 113           | 128           | 127           | 122           | 0.05              | -3.94              |
| San Marino                       |               |               |               | 6             | 2             | 0.00              | -66.67             |
| Spain                            | 550           | 542           | 638           | 623           | 646           | 0.24              | 3.69               |
| <b>WESTERN EUROPE</b>            | <b>6,793</b>  | <b>6,272</b>  | <b>6,947</b>  | <b>6,509</b>  | <b>6,071</b>  | <b>2.29</b>       | <b>-6.73</b>       |
| Austria                          | 459           | 362           | 351           | 371           | 367           | 0.14              | -1.08              |
| Belgium                          | 266           | 223           | 268           | 259           | 285           | 0.11              | 10.04              |
| France                           | 1,783         | 1,732         | 2,166         | 1,829         | 1,632         | 0.62              | -10.77             |
| Germany                          | 2,768         | 2,443         | 2,665         | 2,505         | 2,165         | 0.82              | -13.57             |
| Liechtenstein                    |               |               |               | 7             | 4             | 0.00              | -42.86             |
| Luxembourg                       | 72            | 66            | 64            | 68            | 102           | 0.04              | 50.00              |
| Monaco                           |               |               |               | 55            | 78            | 0.03              | 41.82              |
| Netherlands                      | 331           | 291           | 299           | 300           | 282           | 0.11              | -6.00              |
| Switzerland                      | 1,114         | 1,155         | 1,134         | 1,115         | 1,156         | 0.44              | 3.68               |
| <b>EAST MEDITERRANEAN EUROPE</b> |               |               |               | <b>165</b>    | <b>206</b>    | <b>0.08</b>       | <b>24.85</b>       |
| Cyprus                           |               |               |               | 15            | 26            | 0.01              | 73.33              |

## ANTIGUA AND BARBUDA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012         | 2013         | 2014         | 2015       | 2016       | Market share 2016 | % Change 2016-2015 |
|------------------------------|--------------|--------------|--------------|------------|------------|-------------------|--------------------|
| Israel                       |              |              |              | 88         | 104        | 0.04              | 18.18              |
| Turkey                       |              |              |              | 62         | 76         | 0.03              | 22.58              |
| <b>OTHER EUROPE</b>          | <b>1,459</b> | <b>1,567</b> | <b>1,643</b> | <b>734</b> | <b>628</b> | <b>0.24</b>       | <b>-14.44</b>      |
| Other countries of Europe    | 1,459        | 1,567        | 1,643        | 734        | 628        | 0.24              | -14.44             |
| <b>MIDDLE EAST</b>           |              |              |              | <b>163</b> | <b>130</b> | <b>0.05</b>       | <b>-20.25</b>      |
| Bahrain                      |              |              |              | 2          | 5          | 0.00              | 150.00             |
| Egypt                        |              |              |              | 21         | 27         | 0.01              | 28.57              |
| Iraq                         |              |              |              | 1          | 2          | 0.00              | 100.00             |
| Jordan                       |              |              |              | 12         | 2          | 0.00              | -83.33             |
| Kuwait                       |              |              |              | 8          | 14         | 0.01              | 75.00              |
| Lebanon                      |              |              |              | 36         | 25         | 0.01              | -30.56             |
| Libya                        |              |              |              | 3          |            |                   |                    |
| Saudi Arabia                 |              |              |              | 32         | 26         | 0.01              | -18.75             |
| State of Palestine           |              |              |              |            | 1          | 0.00              |                    |
| Syrian Arab Republic         |              |              |              | 37         | 20         | 0.01              | -45.95             |
| United Arab Emirates         |              |              |              | 11         | 8          | 0.00              | -27.27             |
| <b>SOUTH ASIA</b>            |              |              |              | <b>395</b> | <b>532</b> | <b>0.20</b>       | <b>34.68</b>       |
| Afghanistan                  |              |              |              | 97         | 127        | 0.05              | 30.93              |
| Bangladesh                   |              |              |              | 2          | 6          | 0.00              | 200.00             |
| Bhutan                       |              |              |              | 1          |            |                   |                    |
| India                        |              |              |              | 280        | 368        | 0.14              | 31.43              |
| Iran, Islamic Republic of    |              |              |              | 4          | 4          | 0.00              |                    |
| Nepal                        |              |              |              | 3          | 2          | 0.00              | -33.33             |
| Pakistan                     |              |              |              | 2          | 14         | 0.01              | 600.00             |
| Sri Lanka                    |              |              |              | 6          | 11         | 0.00              | 83.33              |
| <b>NOT SPECIFIED</b>         | <b>1,280</b> | <b>1,292</b> | <b>1,449</b> | <b>45</b>  | <b>49</b>  | <b>0.02</b>       | <b>8.89</b>        |
| Other countries of the World | 1,280        | 1,292        | 1,449        | 45         | 49         | 0.02              | 8.89               |

## ARGENTINA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                 | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                    | (*) <b>5,586,903</b> | <b>5,246,023</b> | <b>5,930,643</b> | <b>5,736,385</b> | <b>5,559,199</b> | <b>100.00</b>     | <b>-3.09</b>       |
| <b>AMERICAS</b>                 | <b>4,670,990</b>     | <b>4,353,093</b> | <b>5,029,174</b> | <b>4,828,822</b> | <b>4,596,249</b> | <b>82.68</b>      | <b>-4.82</b>       |
| <b>NORTH AMERICA</b>            | <b>355,839</b>       | <b>327,453</b>   | <b>321,518</b>   | <b>334,379</b>   | <b>379,085</b>   | <b>6.82</b>       | <b>13.37</b>       |
| Canada, United States           | 355,839              | 327,453          | 321,518          | 334,379          | 379,085          | 6.82              | 13.37              |
| <b>SOUTH AMERICA</b>            | <b>3,812,889</b>     | <b>3,493,635</b> | <b>4,179,199</b> | <b>3,998,168</b> | <b>3,742,227</b> | <b>67.32</b>      | <b>-6.40</b>       |
| Bolivia, Plurinational State of | 251,535              | 310,469          | 405,933          | 433,465          | 465,677          | 8.38              | 7.43               |
| Brazil                          | 1,217,374            | 972,594          | 1,081,838        | 962,610          | 887,860          | 15.97             | -7.77              |
| Chile                           | 1,133,846            | 1,021,041        | 1,116,342        | 1,142,317        | 1,048,479        | 18.86             | -8.21              |
| Paraguay                        | 602,667              | 490,652          | 665,404          | 716,526          | 729,883          | 13.13             | 1.86               |
| Uruguay                         | 607,467              | 698,879          | 909,682          | 743,250          | 610,328          | 10.98             | -17.88             |
| <b>OTHER AMERICAS</b>           | <b>502,262</b>       | <b>532,005</b>   | <b>528,457</b>   | <b>496,275</b>   | <b>474,937</b>   | <b>8.54</b>       | <b>-4.30</b>       |
| Other countries of the Americas | 502,262              | 532,005          | 528,457          | 496,275          | 474,937          | 8.54              | -4.30              |
| <b>EUROPE</b>                   | <b>707,666</b>       | <b>686,120</b>   | <b>699,910</b>   | <b>699,663</b>   | <b>731,102</b>   | <b>13.15</b>      | <b>4.49</b>        |
| <b>OTHER EUROPE</b>             | <b>707,666</b>       | <b>686,120</b>   | <b>699,910</b>   | <b>699,663</b>   | <b>731,102</b>   | <b>13.15</b>      | <b>4.49</b>        |
| All countries of Europe         | 707,666              | 686,120          | 699,910          | 699,663          | 731,102          | 13.15             | 4.49               |
| <b>NOT SPECIFIED</b>            | <b>208,247</b>       | <b>206,810</b>   | <b>201,559</b>   | <b>207,900</b>   | <b>231,848</b>   | <b>4.17</b>       | <b>11.52</b>       |
| Other countries of the World    | 208,247              | 206,810          | 201,559          | 207,900          | 231,848          | 4.17              | 11.52              |



## ARMENIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012           | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>963,035</b> | <b>1,084,188</b> | <b>1,203,746</b> | <b>1,192,106</b> | <b>1,259,657</b> | <b>100.00</b>     | <b>5.67</b>        |
| <b>AFRICA</b>                     | <b>686</b>     | <b>666</b>       | <b>869</b>       | <b>962</b>       | <b>358</b>       | <b>0.03</b>       | <b>-62.79</b>      |
| <b>EAST AFRICA</b>                | <b>31</b>      | <b>27</b>        | <b>27</b>        | <b>45</b>        | <b>49</b>        | <b>0.00</b>       | <b>8.89</b>        |
| Ethiopia                          | 21             | 22               | 19               | 29               | 23               | 0.00              | -20.69             |
| Zambia                            | 6              | 3                | 4                | 4                | 12               | 0.00              | 200.00             |
| Zimbabwe                          | 4              | 2                | 4                | 12               | 14               | 0.00              | 16.67              |
| <b>CENTRAL AFRICA</b>             | <b>13</b>      | <b>9</b>         | <b>11</b>        | <b>13</b>        | <b>15</b>        | <b>0.00</b>       | <b>15.38</b>       |
| Cameroon                          | 13             | 9                | 11               | 13               | 15               | 0.00              | 15.38              |
| <b>NORTH AFRICA</b>               | <b>384</b>     | <b>382</b>       | <b>489</b>       | <b>508</b>       | <b>28</b>        | <b>0.00</b>       | <b>-94.49</b>      |
| Algeria                           | 215            | 209              | 307              | 321              | 17               | 0.00              | -94.70             |
| Morocco                           | 169            | 173              | 182              | 187              | 11               | 0.00              | -94.12             |
| <b>SOUTHERN AFRICA</b>            | <b>223</b>     | <b>247</b>       | <b>341</b>       | <b>395</b>       | <b>263</b>       | <b>0.02</b>       | <b>-33.42</b>      |
| All countries of Southern Africa  | 223            | 247              | 341              | 395              | 263              | 0.02              | -33.42             |
| <b>WEST AFRICA</b>                | <b>35</b>      | <b>1</b>         | <b>1</b>         | <b>1</b>         | <b>3</b>         | <b>0.00</b>       | <b>200.00</b>      |
| Liberia                           | 35             | 1                | 1                | 1                | 3                | 0.00              | 200.00             |
| <b>AMERICAS</b>                   | <b>128,871</b> | <b>147,189</b>   | <b>156,866</b>   | <b>89,432</b>    | <b>90,380</b>    | <b>7.17</b>       | <b>1.06</b>        |
| <b>CARIBBEAN</b>                  | <b>43</b>      | <b>39</b>        | <b>71</b>        | <b>69</b>        | <b>148</b>       | <b>0.01</b>       | <b>114.49</b>      |
| Cuba                              | 43             | 39               | 71               | 69               | 148              | 0.01              | 114.49             |
| <b>CENTRAL AMERICA</b>            | <b>22</b>      | <b>33</b>        | <b>20</b>        | <b>20</b>        | <b>41</b>        | <b>0.00</b>       | <b>105.00</b>      |
| El Salvador                       | 3              | 4                | 12               | 9                | 15               | 0.00              | 66.67              |
| Guatemala                         | 12             | 9                | 2                | 3                | 12               | 0.00              | 300.00             |
| Honduras                          | 2              | 3                | 1                | 1                | 3                | 0.00              | 200.00             |
| Nicaragua                         | 5              | 17               | 5                | 7                | 11               | 0.00              | 57.14              |
| <b>NORTH AMERICA</b>              | <b>88,530</b>  | <b>105,253</b>   | <b>114,502</b>   | <b>86,570</b>    | <b>87,964</b>    | <b>6.98</b>       | <b>1.61</b>        |
| Canada                            | 16,034         | 29,625           | 34,527           | 2,915            | 3,798            | 0.30              | 30.29              |
| Mexico                            | 90             | 107              | 142              | 152              | 225              | 0.02              | 48.03              |
| United States of America          | 72,406         | 75,521           | 79,833           | 83,503           | 83,941           | 6.66              | 0.52               |
| <b>SOUTH AMERICA</b>              | <b>40,276</b>  | <b>41,864</b>    | <b>42,273</b>    | <b>2,773</b>     | <b>2,227</b>     | <b>0.18</b>       | <b>-19.69</b>      |
| Argentina                         | 25,673         | 26,035           | 26,921           | 1,300            | 1,087            | 0.09              | -16.38             |
| Brazil                            | 11,394         | 12,967           | 12,544           | 760              | 774              | 0.06              | 1.84               |
| Chile                             | 139            | 47               | 49               | 68               | 62               | 0.00              | -8.82              |
| Colombia                          | 25             | 48               | 52               | 65               | 108              | 0.01              | 66.15              |
| Ecuador                           | 20             | 11               | 21               | 36               | 41               | 0.00              | 13.89              |
| Guyana                            | 1              |                  | 1                | 1                |                  |                   |                    |
| Peru                              | 219            | 22               | 28               | 39               | 22               | 0.00              | -43.59             |
| Uruguay                           | 2,460          | 2,397            | 2,361            | 183              | 84               | 0.01              | -54.10             |
| Venezuela, Bolivarian Republic of | 345            | 337              | 296              | 321              | 49               | 0.00              | -84.74             |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>29,814</b>  | <b>30,716</b>    | <b>27,931</b>    | <b>10,175</b>    | <b>19,282</b>    | <b>1.53</b>       | <b>89.50</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>23,680</b>  | <b>24,015</b>    | <b>21,428</b>    | <b>6,188</b>     | <b>7,609</b>     | <b>0.60</b>       | <b>22.96</b>       |
| China                             | 9,867          | 9,924            | 8,635            | 2,259            | 3,270            | 0.26              | 44.75              |
| Japan                             | 12,968         | 13,011           | 11,619           | 2,594            | 2,558            | 0.20              | -1.39              |
| Korea, Republic of                | 706            | 905              | 1,026            | 1,232            | 1,210            | 0.10              | -1.79              |
| Mongolia                          | 37             | 22               | 18               | 23               | 37               | 0.00              | 60.87              |
| Taiwan Province of China          | 102            | 153              | 130              | 80               | 534              | 0.04              | 567.50             |
| <b>SOUTH-EAST ASIA</b>            | <b>538</b>     | <b>791</b>       | <b>1,362</b>     | <b>1,581</b>     | <b>9,446</b>     | <b>0.75</b>       | <b>497.47</b>      |
| Cambodia                          | 6              |                  | 2                | 65               | 4                | 0.00              | -93.85             |
| Indonesia                         | 126            | 137              | 155              | 100              | 253              | 0.02              | 153.00             |
| Malaysia                          | 77             | 111              | 265              | 135              | 316              | 0.03              | 134.07             |
| Philippines                       | 227            | 371              | 679              | 995              | 8,484            | 0.67              | 752.66             |
| Thailand                          | 94             | 149              | 244              | 253              | 375              | 0.03              | 48.22              |
| Viet Nam                          | 8              | 23               | 17               | 33               | 14               | 0.00              | -57.58             |
| <b>AUSTRALASIA</b>                | <b>5,596</b>   | <b>5,910</b>     | <b>5,141</b>     | <b>2,406</b>     | <b>2,227</b>     | <b>0.18</b>       | <b>-7.44</b>       |
| Australia                         | 5,414          | 5,737            | 4,992            | 2,150            | 1,986            | 0.16              | -7.63              |
| New Zealand                       | 182            | 173              | 149              | 256              | 241              | 0.02              | -5.86              |

## ARMENIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>EUROPE</b>                    | <b>605,731</b> | <b>702,183</b> | <b>811,890</b> | <b>922,390</b> | <b>937,731</b> | <b>74.44</b>      | <b>1.66</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>478,914</b> | <b>574,922</b> | <b>672,525</b> | <b>820,340</b> | <b>834,887</b> | <b>66.28</b>      | <b>1.77</b>        |
| Bulgaria                         | 4,506          | 5,127          | 5,009          | 2,174          | 2,098          | 0.17              | -3.50              |
| Czech Republic                   | 3,015          | 3,119          | 2,419          | 2,369          | 2,450          | 0.19              | 3.42               |
| Estonia                          | 585            | 1,152          | 797            | 924            | 944            | 0.07              | 2.16               |
| Hungary                          | 515            | 531            | 773            | 1,037          | 1,182          | 0.09              | 13.98              |
| Latvia                           | 985            | 1,216          | 1,279          | 1,378          | 1,345          | 0.11              | -2.39              |
| Lithuania                        | 1,506          | 1,178          | 1,375          | 1,350          | 1,193          | 0.09              | -11.63             |
| Poland                           | 3,758          | 7,295          | 10,974         | 9,275          | 9,544          | 0.76              | 2.90               |
| Romania                          | 815            | 922            | 995            | 1,025          | 1,097          | 0.09              | 7.02               |
| Slovakia                         | 588            | 668            | 810            | 808            | 860            | 0.07              | 6.44               |
| Commonwealth Independent States  | 462,641        | 553,714        | 648,094        | 800,000        | 814,174        | 64.63             | 1.77               |
| <b>NORTHERN EUROPE</b>           | <b>15,012</b>  | <b>15,690</b>  | <b>15,879</b>  | <b>14,881</b>  | <b>14,862</b>  | <b>1.18</b>       | <b>-0.13</b>       |
| Denmark                          | 1,417          | 1,562          | 1,320          | 1,782          | 1,806          | 0.14              | 1.35               |
| Finland                          | 1,108          | 835            | 925            | 1,091          | 1,123          | 0.09              | 2.93               |
| Iceland                          | 39             | 57             | 22             | 31             | 42             | 0.00              | 35.48              |
| Ireland                          | 473            | 467            | 499            | 455            | 593            | 0.05              | 30.33              |
| Norway                           | 712            | 846            | 879            | 1,245          | 1,070          | 0.08              | -14.06             |
| Sweden                           | 1,919          | 2,177          | 2,697          | 3,191          | 3,301          | 0.26              | 3.45               |
| United Kingdom                   | 9,344          | 9,746          | 9,537          | 7,086          | 6,927          | 0.55              | -2.24              |
| <b>SOUTHERN EUROPE</b>           | <b>26,683</b>  | <b>27,916</b>  | <b>32,086</b>  | <b>18,065</b>  | <b>16,909</b>  | <b>1.34</b>       | <b>-6.40</b>       |
| Albania                          | 80             | 71             | 75             | 189            | 81             | 0.01              | -57.14             |
| Bosnia and Herzegovina           | 160            | 157            | 231            | 222            | 187            | 0.01              | -15.77             |
| Croatia                          | 211            | 350            | 425            | 424            | 527            | 0.04              | 24.29              |
| Greece                           | 12,092         | 13,115         | 14,983         | 3,623          | 3,183          | 0.25              | -12.14             |
| Italy                            | 9,604          | 9,084          | 9,396          | 7,373          | 6,879          | 0.55              | -6.70              |
| Malta                            | 30             | 129            | 505            | 140            | 81             | 0.01              | -42.14             |
| Portugal                         | 395            | 393            | 513            | 733            | 866            | 0.07              | 18.14              |
| Serbia                           | 355            | 449            | 637            | 590            | 600            | 0.05              | 1.69               |
| Serbia and Montenegro            | 411            | 76             | 681            | 645            | 181            | 0.01              | -71.94             |
| Slovenia                         | 315            | 419            | 505            | 521            | 516            | 0.04              | -0.96              |
| Spain                            | 3,030          | 3,673          | 4,135          | 3,605          | 3,808          | 0.30              | 5.63               |
| <b>WESTERN EUROPE</b>            | <b>69,573</b>  | <b>69,056</b>  | <b>74,990</b>  | <b>53,394</b>  | <b>53,463</b>  | <b>4.24</b>       | <b>0.13</b>        |
| Austria                          | 6,336          | 6,412          | 5,642          | 3,046          | 2,772          | 0.22              | -9.00              |
| Belgium                          | 5,974          | 6,086          | 5,282          | 4,563          | 5,031          | 0.40              | 10.26              |
| France                           | 26,312         | 26,537         | 29,700         | 19,092         | 18,791         | 1.49              | -1.58              |
| Germany                          | 23,785         | 22,310         | 25,431         | 15,811         | 16,541         | 1.31              | 4.62               |
| Netherlands                      | 5,260          | 5,557          | 6,519          | 7,012          | 7,423          | 0.59              | 5.86               |
| Switzerland                      | 1,906          | 2,154          | 2,416          | 3,870          | 2,905          | 0.23              | -24.94             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>15,549</b>  | <b>14,599</b>  | <b>16,410</b>  | <b>15,710</b>  | <b>17,610</b>  | <b>1.40</b>       | <b>12.09</b>       |
| Cyprus                           | 283            | 282            | 396            | 530            | 516            | 0.04              | -2.64              |
| Israel                           | 5,637          | 4,345          | 4,807          | 5,730          | 5,124          | 0.41              | -10.58             |
| Turkey                           | 9,629          | 9,972          | 11,207         | 9,450          | 11,970         | 0.95              | 26.67              |
| <b>MIDDLE EAST</b>               | <b>49,700</b>  | <b>52,134</b>  | <b>55,786</b>  | <b>20,921</b>  | <b>18,780</b>  | <b>1.49</b>       | <b>-10.23</b>      |
| Egypt                            | 500            | 400            | 331            | 490            | 283            | 0.02              | -42.24             |
| Iraq                             | 1,062          | 1,490          | 1,373          | 6,400          | 5,013          | 0.40              | -21.67             |
| Jordan                           | 329            | 332            | 661            | 850            | 1,424          | 0.11              | 67.53              |
| Kuwait                           | 174            | 352            | 284            | 320            | 317            | 0.03              | -0.94              |
| Lebanon                          | 24,119         | 24,793         | 25,063         | 5,450          | 5,420          | 0.43              | -0.55              |
| Libya                            | 3              | 8              |                | 1              | 1              | 0.00              |                    |
| Qatar                            | 16             | 26             | 11             | 38             | 113            | 0.01              | 197.37             |
| Saudi Arabia                     | 22             | 16             | 20             | 56             | 30             | 0.00              | -46.43             |
| Syrian Arab Republic             | 23,198         | 24,314         | 26,787         | 4,328          | 2,958          | 0.23              | -31.65             |
| United Arab Emirates             | 277            | 403            | 1,256          | 2,988          | 3,221          | 0.26              | 7.80               |

## ARMENIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                           | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>SOUTH ASIA</b>         | <b>148,233</b> | <b>151,300</b> | <b>150,404</b> | <b>148,226</b> | <b>193,126</b> | <b>15.33</b>      | <b>30.29</b>       |
| Afghanistan               | 33             | 10             | 16             | 16             | 13             | 0.00              | -18.75             |
| Bangladesh                | 14             | 6              | 24             | 12             | 17             | 0.00              | 41.67              |
| India                     | 4,881          | 5,013          | 4,440          | 3,949          | 4,114          | 0.33              | 4.18               |
| Iran, Islamic Republic of | 143,208        | 146,184        | 145,824        | 144,160        | 188,851        | 14.99             | 31.00              |
| Nepal                     | 24             | 18             | 20             | 23             | 26             | 0.00              | 13.04              |
| Pakistan                  | 34             | 27             | 31             | 34             | 48             | 0.00              | 41.18              |
| Sri Lanka                 | 39             | 42             | 49             | 32             | 57             | 0.00              | 78.13              |

## ARUBA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012           | 2013           | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>903,934</b> | <b>979,254</b> | <b>1,072,082</b> | <b>1,224,935</b> | <b>1,101,954</b> | <b>100.00</b>     | <b>-10.04</b>      |
| <b>AMERICAS</b>                   | <b>820,484</b> | <b>898,419</b> | <b>987,594</b>   | <b>1,132,997</b> | <b>1,001,703</b> | <b>90.90</b>      | <b>-11.59</b>      |
| <b>CARIBBEAN</b>                  | <b>32,126</b>  | <b>30,865</b>  | <b>28,643</b>    | <b>30,191</b>    | <b>28,870</b>    | <b>2.62</b>       | <b>-4.38</b>       |
| Dominican Republic                | 1,497          | 1,685          | 1,431            | 1,488            | 1,502            | 0.14              | 0.94               |
| Netherlands Antilles              | 27,361         | 26,682         | 24,663           | 26,069           | 24,220           | 2.20              | -7.09              |
| Puerto Rico                       | 74             | 32             | 10               | 27               | 59               | 0.01              | 118.52             |
| Trinidad and Tobago               | 1,817          | 1,193          | 1,159            | 1,386            | 1,719            | 0.16              | 24.03              |
| Other countries of the Caribbean  | 1,377          | 1,273          | 1,380            | 1,221            | 1,370            | 0.12              | 12.20              |
| <b>NORTH AMERICA</b>              | <b>578,090</b> | <b>602,340</b> | <b>622,587</b>   | <b>667,513</b>   | <b>672,622</b>   | <b>61.04</b>      | <b>0.77</b>        |
| Canada                            | 45,887         | 44,338         | 43,767           | 44,166           | 42,059           | 3.82              | -4.77              |
| Mexico                            | 1,328          | 1,744          | 2,037            | 1,961            | 1,798            | 0.16              | -8.31              |
| United States of America          | 530,875        | 556,258        | 576,783          | 621,386          | 628,765          | 57.06             | 1.19               |
| <b>SOUTH AMERICA</b>              | <b>210,268</b> | <b>265,214</b> | <b>336,364</b>   | <b>435,293</b>   | <b>300,211</b>   | <b>27.24</b>      | <b>-31.03</b>      |
| Argentina                         | 12,865         | 15,574         | 12,465           | 15,395           | 18,684           | 1.70              | 21.36              |
| Brazil                            | 21,070         | 23,293         | 24,733           | 20,080           | 12,858           | 1.17              | -35.97             |
| Chile                             | 3,163          | 5,505          | 8,605            | 9,796            | 10,758           | 0.98              | 9.82               |
| Colombia                          | 18,127         | 19,485         | 23,836           | 20,716           | 28,945           | 2.63              | 39.72              |
| Ecuador                           | 1,659          | 1,272          | 1,432            | 1,476            | 2,460            | 0.22              | 66.67              |
| Peru                              | 1,007          | 1,213          | 1,250            | 1,634            | 3,133            | 0.28              | 91.74              |
| Suriname                          | 5,117          | 6,253          | 7,224            | 7,100            | 6,659            | 0.60              | -6.21              |
| Venezuela, Bolivarian Republic of | 143,201        | 188,020        | 249,593          | 350,918          | 209,128          | 18.98             | -40.41             |
| Other countries of South America  | 4,059          | 4,599          | 7,226            | 8,178            | 7,586            | 0.69              | -7.24              |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>176</b>     | <b>186</b>     | <b>257</b>       | <b>151</b>       | <b>150</b>       | <b>0.01</b>       | <b>-0.66</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>176</b>     | <b>186</b>     | <b>257</b>       | <b>151</b>       | <b>150</b>       | <b>0.01</b>       | <b>-0.66</b>       |
| Japan                             | 176            | 186            | 257              | 151              | 150              | 0.01              | -0.66              |
| <b>EUROPE</b>                     | <b>79,570</b>  | <b>77,006</b>  | <b>80,154</b>    | <b>80,590</b>    | <b>86,743</b>    | <b>7.87</b>       | <b>7.63</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>     | <b>441</b>     | <b>568</b>     | <b>630</b>       | <b>968</b>       | <b>506</b>       | <b>0.05</b>       | <b>-47.73</b>      |
| Russian Federation                | 441            | 568            | 630              | 968              | 506              | 0.05              | -47.73             |
| <b>NORTHERN EUROPE</b>            | <b>22,168</b>  | <b>20,216</b>  | <b>20,962</b>    | <b>20,700</b>    | <b>26,752</b>    | <b>2.43</b>       | <b>29.24</b>       |
| Denmark                           | 293            | 532            | 765              | 415              | 380              | 0.03              | -8.43              |
| Finland                           | 648            | 810            | 909              | 828              | 564              | 0.05              | -31.88             |
| Norway                            | 1,230          | 2,449          | 2,099            | 1,219            | 1,113            | 0.10              | -8.70              |
| Sweden                            | 6,285          | 7,110          | 6,742            | 5,935            | 6,267            | 0.57              | 5.59               |
| United Kingdom                    | 13,712         | 9,315          | 10,447           | 12,303           | 18,428           | 1.67              | 49.78              |
| <b>SOUTHERN EUROPE</b>            | <b>5,333</b>   | <b>6,822</b>   | <b>9,081</b>     | <b>9,803</b>     | <b>9,773</b>     | <b>0.89</b>       | <b>-0.31</b>       |
| Italy                             | 3,963          | 5,008          | 7,099            | 7,638            | 7,626            | 0.69              | -0.16              |
| Portugal                          | 181            | 256            | 248              | 311              | 339              | 0.03              | 9.00               |
| Spain                             | 1,189          | 1,558          | 1,734            | 1,854            | 1,808            | 0.16              | -2.48              |
| <b>WESTERN EUROPE</b>             | <b>48,376</b>  | <b>45,839</b>  | <b>45,733</b>    | <b>45,001</b>    | <b>45,766</b>    | <b>4.15</b>       | <b>1.70</b>        |
| Austria                           | 351            | 268            | 294              | 442              | 557              | 0.05              | 26.02              |
| Belgium                           | 2,803          | 2,533          | 2,412            | 2,232            | 2,242            | 0.20              | 0.45               |
| Germany                           | 4,054          | 3,841          | 4,362            | 4,919            | 4,674            | 0.42              | -4.98              |
| Netherlands                       | 39,973         | 37,788         | 36,995           | 35,632           | 36,342           | 3.30              | 1.99               |
| Switzerland                       | 1,195          | 1,409          | 1,670            | 1,776            | 1,951            | 0.18              | 9.85               |
| <b>OTHER EUROPE</b>               | <b>3,252</b>   | <b>3,561</b>   | <b>3,748</b>     | <b>4,118</b>     | <b>3,946</b>     | <b>0.36</b>       | <b>-4.18</b>       |
| Other countries of Europe         | 3,252          | 3,561          | 3,748            | 4,118            | 3,946            | 0.36              | -4.18              |
| <b>NOT SPECIFIED</b>              | <b>3,704</b>   | <b>3,643</b>   | <b>4,077</b>     | <b>11,197</b>    | <b>13,358</b>    | <b>1.21</b>       | <b>19.30</b>       |
| Other countries of the World      | 3,704          | 3,643          | 4,077            | 11,197           | 13,358           | 1.21              | 19.30              |

## ARUBA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>764,104</b> | <b>797,398</b> | <b>815,317</b> | <b>815,674</b> | <b>814,983</b> | <b>100.00</b>     | <b>-0.08</b>       |
| <b>AMERICAS</b>                   | <b>709,269</b> | <b>747,255</b> | <b>763,258</b> | <b>762,577</b> | <b>758,279</b> | <b>93.04</b>      | <b>-0.56</b>       |
| <b>CARIBBEAN</b>                  | <b>14,320</b>  | <b>14,820</b>  | <b>13,098</b>  | <b>13,721</b>  | <b>13,341</b>  | <b>1.64</b>       | <b>-2.77</b>       |
| Dominican Republic                | 402            | 387            | 412            | 547            | 563            | 0.07              | 2.93               |
| Netherlands Antilles              | 11,840         | 12,910         | 10,908         | 11,563         | 10,799         | 1.33              | -6.61              |
| Puerto Rico                       |                |                | 5              | 18             | 37             | 0.00              | 105.56             |
| Trinidad and Tobago               | 1,476          | 991            | 953            | 1,035          | 1,270          | 0.16              | 22.71              |
| Other countries of the Caribbean  | 602            | 532            | 820            | 558            | 672            | 0.08              | 20.43              |
| <b>NORTH AMERICA</b>              | <b>534,708</b> | <b>557,626</b> | <b>569,431</b> | <b>610,031</b> | <b>609,390</b> | <b>74.77</b>      | <b>-0.11</b>       |
| Canada                            | 40,678         | 38,503         | 36,998         | 37,158         | 33,883         | 4.16              | -8.81              |
| Mexico                            | 1,001          | 1,251          | 1,389          | 1,317          | 1,244          | 0.15              | -5.54              |
| United States of America          | 493,029        | 517,872        | 531,044        | 571,556        | 574,263        | 70.46             | 0.47               |
| <b>SOUTH AMERICA</b>              | <b>160,241</b> | <b>174,809</b> | <b>180,729</b> | <b>138,825</b> | <b>135,548</b> | <b>16.63</b>      | <b>-2.36</b>       |
| Argentina                         | 12,209         | 14,856         | 11,503         | 13,874         | 16,469         | 2.02              | 18.70              |
| Brazil                            | 19,513         | 21,277         | 22,323         | 17,279         | 10,801         | 1.33              | -37.49             |
| Chile                             | 3,039          | 5,271          | 7,708          | 8,944          | 9,708          | 1.19              | 8.54               |
| Colombia                          | 13,748         | 14,337         | 17,436         | 13,742         | 16,510         | 2.03              | 20.14              |
| Ecuador                           | 1,279          | 905            | 1,015          | 946            | 1,664          | 0.20              | 75.90              |
| Peru                              | 795            | 976            | 982            | 1,312          | 2,507          | 0.31              | 91.08              |
| Suriname                          | 1,902          | 2,528          | 2,873          | 2,562          | 2,461          | 0.30              | -3.94              |
| Venezuela, Bolivarian Republic of | 103,437        | 110,902        | 111,316        | 74,026         | 69,748         | 8.56              | -5.78              |
| Other countries of South America  | 4,319          | 3,757          | 5,573          | 6,140          | 5,680          | 0.70              | -7.49              |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>93</b>      | <b>140</b>     | <b>163</b>     | <b>116</b>     | <b>101</b>     | <b>0.01</b>       | <b>-12.93</b>      |
| <b>NORTH-EAST ASIA</b>            | <b>93</b>      | <b>140</b>     | <b>163</b>     | <b>116</b>     | <b>101</b>     | <b>0.01</b>       | <b>-12.93</b>      |
| Japan                             | 93             | 140            | 163            | 116            | 101            | 0.01              | -12.93             |
| <b>EUROPE</b>                     | <b>53,757</b>  | <b>48,150</b>  | <b>49,754</b>  | <b>48,032</b>  | <b>51,619</b>  | <b>6.33</b>       | <b>7.47</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>     | <b>299</b>     | <b>251</b>     | <b>331</b>     | <b>417</b>     | <b>208</b>     | <b>0.03</b>       | <b>-50.12</b>      |
| Russian Federation                | 299            | 251            | 331            | 417            | 208            | 0.03              | -50.12             |
| <b>NORTHERN EUROPE</b>            | <b>20,378</b>  | <b>16,878</b>  | <b>18,432</b>  | <b>17,880</b>  | <b>23,332</b>  | <b>2.86</b>       | <b>30.49</b>       |
| Denmark                           | 202            | 397            | 605            | 214            | 223            | 0.03              | 4.21               |
| Finland                           | 543            | 594            | 676            | 593            | 378            | 0.05              | -36.26             |
| Norway                            | 997            | 2,054          | 1,720          | 815            | 779            | 0.10              | -4.42              |
| Sweden                            | 5,773          | 5,531          | 6,066          | 5,294          | 5,368          | 0.66              | 1.40               |
| United Kingdom                    | 12,863         | 8,302          | 9,365          | 10,964         | 16,584         | 2.03              | 51.26              |
| <b>SOUTHERN EUROPE</b>            | <b>4,168</b>   | <b>5,190</b>   | <b>7,123</b>   | <b>7,195</b>   | <b>7,154</b>   | <b>0.88</b>       | <b>-0.57</b>       |
| Italy                             | 3,238          | 4,030          | 5,875          | 6,002          | 5,994          | 0.74              | -0.13              |
| Portugal                          | 146            | 183            | 195            | 221            | 212            | 0.03              | -4.07              |
| Spain                             | 784            | 977            | 1,053          | 972            | 948            | 0.12              | -2.47              |
| <b>WESTERN EUROPE</b>             | <b>26,783</b>  | <b>22,853</b>  | <b>21,603</b>  | <b>20,170</b>  | <b>18,745</b>  | <b>2.30</b>       | <b>-7.06</b>       |
| Austria                           | 298            | 179            | 209            | 314            | 331            | 0.04              | 5.41               |
| Belgium                           | 2,123          | 1,737          | 1,709          | 1,474          | 1,393          | 0.17              | -5.50              |
| Germany                           | 3,059          | 2,648          | 2,810          | 3,047          | 2,645          | 0.32              | -13.19             |
| Netherlands                       | 20,374         | 17,327         | 15,742         | 14,149         | 13,128         | 1.61              | -7.22              |
| Switzerland                       | 929            | 962            | 1,133          | 1,186          | 1,248          | 0.15              | 5.23               |
| <b>OTHER EUROPE</b>               | <b>2,129</b>   | <b>2,978</b>   | <b>2,265</b>   | <b>2,370</b>   | <b>2,180</b>   | <b>0.27</b>       | <b>-8.02</b>       |
| Other countries of Europe         | 2,129          | 2,978          | 2,265          | 2,370          | 2,180          | 0.27              | -8.02              |
| <b>NOT SPECIFIED</b>              | <b>985</b>     | <b>1,853</b>   | <b>2,142</b>   | <b>4,949</b>   | <b>4,984</b>   | <b>0.61</b>       | <b>0.71</b>        |
| Other countries of the World      | 985            | 1,853          | 2,142          | 4,949          | 4,984          | 0.61              | 0.71               |

## ARUBA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>5,433,271</b> | <b>5,504,058</b> | <b>5,614,365</b> | <b>5,669,660</b> | <b>5,687,728</b> | <b>100.00</b>     | <b>0.32</b>        |
| <b>AMERICAS</b>                   | <b>4,880,490</b> | <b>5,022,162</b> | <b>5,130,161</b> | <b>5,174,133</b> | <b>5,146,400</b> | <b>90.48</b>      | <b>-0.54</b>       |
| <b>CARIBBEAN</b>                  | <b>53,664</b>    | <b>52,955</b>    | <b>49,072</b>    | <b>49,935</b>    | <b>50,677</b>    | <b>0.89</b>       | <b>1.49</b>        |
| Dominican Republic                | 2,109            | 1,910            | 1,911            | 2,477            | 2,445            | 0.04              | -1.29              |
| Netherlands Antilles              | 41,514           | 44,259           | 38,231           | 39,589           | 38,603           | 0.68              | -2.49              |
| Puerto Rico                       |                  |                  | 16               | 80               | 166              | 0.00              | 107.50             |
| Trinidad and Tobago               | 7,026            | 4,361            | 4,275            | 4,948            | 6,083            | 0.11              | 22.94              |
| Other countries of the Caribbean  | 3,015            | 2,425            | 4,639            | 2,841            | 3,380            | 0.06              | 18.97              |
| <b>NORTH AMERICA</b>              | <b>3,900,405</b> | <b>3,973,229</b> | <b>4,058,335</b> | <b>4,313,501</b> | <b>4,276,039</b> | <b>75.18</b>      | <b>-0.87</b>       |
| Canada                            | 327,457          | 308,775          | 302,269          | 300,375          | 277,529          | 4.88              | -7.61              |
| Mexico                            |                  |                  | 8,040            | 6,729            | 6,630            | 0.12              | -1.47              |
| United States of America          | 3,572,948        | 3,664,454        | 3,748,026        | 4,006,397        | 3,991,880        | 70.18             | -0.36              |
| <b>SOUTH AMERICA</b>              | <b>926,421</b>   | <b>995,978</b>   | <b>1,022,754</b> | <b>810,697</b>   | <b>819,684</b>   | <b>14.41</b>      | <b>1.11</b>        |
| Argentina                         | 104,302          | 123,807          | 98,846           | 119,931          | 142,143          | 2.50              | 18.52              |
| Brazil                            | 122,155          | 140,154          | 147,545          | 112,335          | 70,378           | 1.24              | -37.35             |
| Chile                             | 21,734           | 39,057           | 56,735           | 66,181           | 73,110           | 1.29              | 10.47              |
| Colombia                          | 78,147           | 80,685           | 96,056           | 75,861           | 92,117           | 1.62              | 21.43              |
| Ecuador                           | 7,435            | 4,256            | 4,670            | 4,202            | 7,445            | 0.13              | 77.18              |
| Peru                              | 5,577            | 6,630            | 6,760            | 8,021            | 14,634           | 0.26              | 82.45              |
| Suriname                          | 9,437            | 11,382           | 13,210           | 12,143           | 11,716           | 0.21              | -3.52              |
| Venezuela, Bolivarian Republic of | 553,592          | 563,121          | 569,480          | 378,998          | 378,046          | 6.65              | -0.25              |
| Other countries of South America  | 24,042           | 26,886           | 29,452           | 33,025           | 30,095           | 0.53              | -8.87              |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>396</b>       | <b>665</b>       | <b>783</b>       | <b>510</b>       | <b>392</b>       | <b>0.01</b>       | <b>-23.14</b>      |
| <b>NORTH-EAST ASIA</b>            | <b>396</b>       | <b>665</b>       | <b>783</b>       | <b>510</b>       | <b>392</b>       | <b>0.01</b>       | <b>-23.14</b>      |
| Japan                             | 396              | 665              | 783              | 510              | 392              | 0.01              | -23.14             |
| <b>EUROPE</b>                     | <b>539,457</b>   | <b>469,660</b>   | <b>472,127</b>   | <b>457,409</b>   | <b>508,622</b>   | <b>8.94</b>       | <b>11.20</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>     | <b>2,940</b>     | <b>2,499</b>     | <b>3,121</b>     | <b>2,164</b>     | <b>1,513</b>     | <b>0.03</b>       | <b>-30.08</b>      |
| Russian Federation                | 2,940            | 2,499            | 3,121            | 2,164            | 1,513            | 0.03              | -30.08             |
| <b>NORTHERN EUROPE</b>            | <b>239,047</b>   | <b>206,052</b>   | <b>208,005</b>   | <b>204,845</b>   | <b>274,332</b>   | <b>4.82</b>       | <b>33.92</b>       |
| Denmark                           | 1,473            | 3,855            | 6,246            | 1,570            | 1,684            | 0.03              | 7.26               |
| Finland                           | 5,299            | 5,205            | 5,810            | 5,388            | 3,324            | 0.06              | -38.31             |
| Norway                            | 11,169           | 23,932           | 19,209           | 8,312            | 7,821            | 0.14              | -5.91              |
| Sweden                            | 70,568           | 76,483           | 71,430           | 62,636           | 66,073           | 1.16              | 5.49               |
| United Kingdom                    | 150,538          | 96,577           | 105,310          | 126,939          | 195,430          | 3.44              | 53.96              |
| <b>SOUTHERN EUROPE</b>            | <b>33,291</b>    | <b>37,249</b>    | <b>51,957</b>    | <b>52,491</b>    | <b>47,967</b>    | <b>0.84</b>       | <b>-8.62</b>       |
| Italy                             | 25,895           | 29,449           | 42,822           | 42,754           | 41,208           | 0.72              | -3.62              |
| Portugal                          | 917              | 1,440            | 1,471            | 1,645            | 132              | 0.00              | -91.98             |
| Spain                             | 6,479            | 6,360            | 7,664            | 8,092            | 6,627            | 0.12              | -18.10             |
| <b>WESTERN EUROPE</b>             | <b>245,373</b>   | <b>205,580</b>   | <b>191,359</b>   | <b>178,880</b>   | <b>165,841</b>   | <b>2.92</b>       | <b>-7.29</b>       |
| Austria                           | 3,084            | 1,698            | 1,726            | 2,700            | 3,149            | 0.06              | 16.63              |
| Belgium                           | 18,730           | 14,787           | 13,922           | 11,904           | 11,993           | 0.21              | 0.75               |
| Germany                           | 30,733           | 24,084           | 26,369           | 27,746           | 24,060           | 0.42              | -13.28             |
| Netherlands                       | 184,378          | 156,236          | 139,223          | 125,558          | 115,578          | 2.03              | -7.95              |
| Switzerland                       | 8,448            | 8,775            | 10,119           | 10,972           | 11,061           | 0.19              | 0.81               |
| <b>OTHER EUROPE</b>               | <b>18,806</b>    | <b>18,280</b>    | <b>17,685</b>    | <b>19,029</b>    | <b>18,969</b>    | <b>0.33</b>       | <b>-0.32</b>       |
| Other countries of Europe         | 18,806           | 18,280           | 17,685           | 19,029           | 18,969           | 0.33              | -0.32              |
| <b>NOT SPECIFIED</b>              | <b>12,928</b>    | <b>11,571</b>    | <b>11,294</b>    | <b>37,608</b>    | <b>32,314</b>    | <b>0.57</b>       | <b>-14.08</b>      |
| Other countries of the World      | 12,928           | 11,571           | 11,294           | 37,608           | 32,314           | 0.57              | -14.08             |

## ARUBA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>6,907,143</b> | <b>7,126,771</b> | <b>7,692,903</b> | <b>8,329,592</b> | <b>7,975,560</b> | <b>100.00</b>     | <b>-4.25</b>       |
| <b>AMERICAS</b>                   | <b>5,954,445</b> | <b>6,219,899</b> | <b>6,759,894</b> | <b>7,334,445</b> | <b>6,842,125</b> | <b>85.79</b>      | <b>-6.71</b>       |
| <b>CARIBBEAN</b>                  | <b>203,436</b>   | <b>176,847</b>   | <b>164,404</b>   | <b>167,903</b>   | <b>160,639</b>   | <b>2.01</b>       | <b>-4.33</b>       |
| Dominican Republic                | 31,938           | 27,764           | 20,491           | 18,631           | 14,617           | 0.18              | -21.54             |
| Netherlands Antilles              | 139,658          | 125,838          | 123,666          | 128,940          | 122,174          | 1.53              | -5.25              |
| Puerto Rico                       | 345              | 150              | 81               | 136              | 280              | 0.00              | 105.88             |
| Trinidad and Tobago               | 11,379           | 6,670            | 6,424            | 8,076            | 9,444            | 0.12              | 16.94              |
| Other countries of the Caribbean  | 20,116           | 16,425           | 13,742           | 12,120           | 14,124           | 0.18              | 16.53              |
| <b>NORTH AMERICA</b>              | <b>4,314,691</b> | <b>4,394,447</b> | <b>4,532,454</b> | <b>4,798,039</b> | <b>4,805,934</b> | <b>60.26</b>      | <b>0.16</b>        |
| Canada                            | 390,284          | 376,897          | 381,710          | 378,042          | 370,256          | 4.64              | -2.06              |
| Mexico                            | 9,415            | 11,915           | 14,296           | 11,782           | 10,646           | 0.13              | -9.64              |
| United States of America          | 3,914,992        | 4,005,635        | 4,136,448        | 4,408,215        | 4,425,032        | 55.48             | 0.38               |
| <b>SOUTH AMERICA</b>              | <b>1,436,318</b> | <b>1,648,605</b> | <b>2,063,036</b> | <b>2,368,503</b> | <b>1,875,552</b> | <b>23.52</b>      | <b>-20.81</b>      |
| Argentina                         | 111,984          | 131,884          | 109,994          | 136,139          | 164,575          | 2.06              | 20.89              |
| Brazil                            | 133,560          | 154,011          | 166,082          | 132,597          | 85,243           | 1.07              | -35.71             |
| Chile                             | 22,911           | 41,194           | 64,260           | 73,431           | 82,270           | 1.03              | 12.04              |
| Colombia                          | 172,653          | 171,911          | 188,310          | 178,159          | 272,485          | 3.42              | 52.94              |
| Ecuador                           | 14,902           | 9,479            | 10,211           | 10,462           | 14,844           | 0.19              | 41.88              |
| Peru                              | 10,807           | 11,011           | 11,454           | 12,502           | 23,567           | 0.30              | 88.51              |
| Suriname                          | 39,558           | 43,031           | 49,716           | 48,600           | 46,204           | 0.58              | -4.93              |
| Venezuela, Bolivarian Republic of | 903,545          | 1,056,837        | 1,419,401        | 1,726,591        | 1,141,833        | 14.32             | -33.87             |
| Other countries of South America  | 26,398           | 29,247           | 43,608           | 50,022           | 44,531           | 0.56              | -10.98             |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>640</b>       | <b>1,075</b>     | <b>1,721</b>     | <b>850</b>       | <b>828</b>       | <b>0.01</b>       | <b>-2.59</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>640</b>       | <b>1,075</b>     | <b>1,721</b>     | <b>850</b>       | <b>828</b>       | <b>0.01</b>       | <b>-2.59</b>       |
| Japan                             | 640              | 1,075            | 1,721            | 850              | 828              | 0.01              | -2.59              |
| <b>EUROPE</b>                     | <b>914,934</b>   | <b>877,462</b>   | <b>901,799</b>   | <b>907,074</b>   | <b>981,675</b>   | <b>12.31</b>      | <b>8.22</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>     | <b>4,172</b>     | <b>4,945</b>     | <b>5,336</b>     | <b>6,004</b>     | <b>3,843</b>     | <b>0.05</b>       | <b>-35.99</b>      |
| Russian Federation                | 4,172            | 4,945            | 5,336            | 6,004            | 3,843            | 0.05              | -35.99             |
| <b>NORTHERN EUROPE</b>            | <b>261,432</b>   | <b>235,270</b>   | <b>237,013</b>   | <b>237,649</b>   | <b>314,194</b>   | <b>3.94</b>       | <b>32.21</b>       |
| Denmark                           | 1,998            | 5,058            | 7,682            | 3,117            | 3,316            | 0.04              | 6.38               |
| Finland                           | 6,375            | 6,896            | 8,135            | 7,819            | 5,387            | 0.07              | -31.10             |
| Norway                            | 14,497           | 29,377           | 24,042           | 13,173           | 11,879           | 0.15              | -9.82              |
| Sweden                            | 76,991           | 85,246           | 78,308           | 70,183           | 76,573           | 0.96              | 9.10               |
| United Kingdom                    | 161,571          | 108,693          | 118,846          | 143,357          | 217,039          | 2.72              | 51.40              |
| <b>SOUTHERN EUROPE</b>            | <b>49,238</b>    | <b>56,434</b>    | <b>74,745</b>    | <b>82,199</b>    | <b>77,342</b>    | <b>0.97</b>       | <b>-5.91</b>       |
| Italy                             | 34,580           | 39,819           | 56,230           | 59,460           | 57,193           | 0.72              | -3.81              |
| Portugal                          | 1,242            | 2,223            | 1,875            | 2,617            | 3,243            | 0.04              | 23.92              |
| Spain                             | 13,416           | 14,392           | 16,640           | 20,122           | 16,906           | 0.21              | -15.98             |
| <b>WESTERN EUROPE</b>             | <b>567,249</b>   | <b>547,440</b>   | <b>551,375</b>   | <b>544,667</b>   | <b>549,935</b>   | <b>6.90</b>       | <b>0.97</b>        |
| Austria                           | 3,480            | 3,080            | 2,642            | 4,053            | 6,016            | 0.08              | 48.43              |
| Belgium                           | 27,649           | 24,765           | 23,392           | 22,379           | 23,694           | 0.30              | 5.88               |
| Germany                           | 41,489           | 37,160           | 42,872           | 47,053           | 45,978           | 0.58              | -2.28              |
| Netherlands                       | 482,881          | 468,814          | 466,068          | 453,836          | 455,529          | 5.71              | 0.37               |
| Switzerland                       | 11,750           | 13,621           | 16,401           | 17,346           | 18,718           | 0.23              | 7.91               |
| <b>OTHER EUROPE</b>               | <b>32,843</b>    | <b>33,373</b>    | <b>33,330</b>    | <b>36,555</b>    | <b>36,361</b>    | <b>0.46</b>       | <b>-0.53</b>       |
| Other countries of Europe         | 32,843           | 33,373           | 33,330           | 36,555           | 36,361           | 0.46              | -0.53              |
| <b>NOT SPECIFIED</b>              | <b>37,124</b>    | <b>28,335</b>    | <b>29,489</b>    | <b>87,223</b>    | <b>150,932</b>   | <b>1.89</b>       | <b>73.04</b>       |
| Other countries of the World      | 37,124           | 28,335           | 29,489           | 87,223           | 150,932          | 1.89              | 73.04              |

## AUSTRALIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>6,032,270</b> | <b>6,382,410</b> | <b>6,884,040</b> | <b>7,444,350</b> | <b>8,263,060</b> | <b>100.00</b>     | <b>11.00</b>       |
| <b>AFRICA</b>                     | <b>82,440</b>        | <b>80,160</b>    | <b>82,540</b>    | <b>85,310</b>    | <b>86,310</b>    | <b>1.04</b>       | <b>1.17</b>        |
| <b>EAST AFRICA</b>                | <b>19,820</b>        | <b>19,280</b>    | <b>21,470</b>    | <b>22,030</b>    | <b>22,440</b>    | <b>0.27</b>       | <b>1.86</b>        |
| Burundi                           | 40                   | 70               | 80               | 40               | 20               | 0.00              | -50.00             |
| Comoros                           | 10                   | 10               | 10               | 10               | 30               | 0.00              | 200.00             |
| Djibouti                          | 20                   | 20               |                  | 10               |                  |                   |                    |
| Eritrea                           | 20                   | 60               | 60               | 40               | 50               | 0.00              | 25.00              |
| Ethiopia                          | 270                  | 460              | 520              | 540              | 730              | 0.01              | 35.19              |
| Kenya                             | 2930                 | 3250             | 3580             | 3980             | 4270             | 0.05              | 7.29               |
| Madagascar                        | 200                  | 210              | 240              | 140              | 190              | 0.00              | 35.71              |
| Malawi                            | 280                  | 280              | 370              | 370              | 260              | 0.00              | -29.73             |
| Mauritius                         | 6470                 | 6250             | 6210             | 6710             | 7560             | 0.09              | 12.67              |
| Mozambique                        | 300                  | 540              | 490              | 480              | 440              | 0.01              | -8.33              |
| Reunion                           | 3300                 | 1770             | 2130             | 2270             | 2630             | 0.03              | 15.86              |
| Rwanda                            | 170                  | 90               | 110              | 140              | 110              | 0.00              | -21.43             |
| Seychelles                        | 310                  | 320              | 480              | 440              | 310              | 0.00              | -29.55             |
| Somalia                           | 110                  | 100              | 90               | 20               | 70               | 0.00              | 250.00             |
| Tanzania, United Republic of      | 820                  | 1160             | 1080             | 1000             | 1060             | 0.01              | 6.00               |
| Uganda                            | 590                  | 790              | 1110             | 670              | 580              | 0.01              | -13.43             |
| Zambia                            | 1230                 | 1210             | 1200             | 1420             | 1090             | 0.01              | -23.24             |
| Zimbabwe                          | 2750                 | 2690             | 3710             | 3750             | 3040             | 0.04              | -18.93             |
| <b>CENTRAL AFRICA</b>             | <b>900</b>           | <b>760</b>       | <b>940</b>       | <b>600</b>       | <b>510</b>       | <b>0.01</b>       | <b>-15.00</b>      |
| Angola                            | 280                  | 220              | 330              | 150              | 180              | 0.00              | 20.00              |
| Cameroon                          | 80                   | 190              | 210              | 150              | 80               | 0.00              | -46.67             |
| Central African Republic          | 10                   | 20               |                  |                  |                  |                   |                    |
| Chad                              | 160                  | 90               | 100              | 70               | 140              | 0.00              | 100.00             |
| Congo                             | 110                  | 150              | 170              | 90               | 50               | 0.00              | -44.44             |
| Congo, Democratic Republic of the | 40                   | 40               | 40               | 20               | 20               | 0.00              |                    |
| Equatorial Guinea                 | 60                   |                  | 10               | 10               |                  |                   |                    |
| Gabon                             | 160                  | 40               | 80               | 110              | 40               | 0.00              | -63.64             |
| Sao Tome and Principe             |                      | 10               |                  |                  |                  |                   |                    |
| <b>NORTH AFRICA</b>               | <b>940</b>           | <b>1,260</b>     | <b>1,370</b>     | <b>1,210</b>     | <b>1,540</b>     | <b>0.02</b>       | <b>27.27</b>       |
| Algeria                           | 260                  | 340              | 330              | 330              | 390              | 0.00              | 18.18              |
| Morocco                           | 290                  | 390              | 370              | 450              | 430              | 0.01              | -4.44              |
| South Sudan                       |                      | 10               | 60               | 20               | 50               | 0.00              | 150.00             |
| Sudan                             | 230                  | 190              | 370              | 160              | 330              | 0.00              | 106.25             |
| Tunisia                           | 160                  | 330              | 240              | 250              | 340              | 0.00              | 36.00              |
| <b>SOUTHERN AFRICA</b>            | <b>57,490</b>        | <b>55,820</b>    | <b>55,280</b>    | <b>58,670</b>    | <b>58,970</b>    | <b>0.71</b>       | <b>0.51</b>        |
| Botswana                          | 850                  | 960              | 880              | 760              | 1010             | 0.01              | 32.89              |
| Lesotho                           | 70                   | 70               | 130              | 50               | 60               | 0.00              | 20.00              |
| Namibia                           | 710                  | 630              | 580              | 770              | 800              | 0.01              | 3.90               |
| South Africa                      | 55710                | 53920            | 53440            | 56880            | 56990            | 0.69              | 0.19               |
| Swaziland                         | 150                  | 240              | 250              | 210              | 110              | 0.00              | -47.62             |
| <b>WEST AFRICA</b>                | <b>3,170</b>         | <b>3,000</b>     | <b>3,450</b>     | <b>2,790</b>     | <b>2,810</b>     | <b>0.03</b>       | <b>0.72</b>        |
| Benin                             | 30                   | 10               | 50               | 20               |                  |                   |                    |
| Burkina Faso                      | 50                   | 30               | 40               |                  | 10               | 0.00              |                    |
| Cabo Verde                        | 10                   | 20               | 10               | 10               |                  |                   |                    |
| Côte d'Ivoire                     | 50                   | 30               | 40               | 10               | 80               | 0.00              | 700.00             |
| Gambia                            | 30                   | 50               | 20               | 30               | 10               | 0.00              | -66.67             |
| Ghana                             | 780                  | 710              | 790              | 720              | 750              | 0.01              | 4.17               |
| Guinea                            | 160                  | 180              | 50               | 110              | 60               | 0.00              | -45.45             |
| Liberia                           | 140                  | 190              | 160              | 100              | 80               | 0.00              | -20.00             |
| Mali                              | 60                   | 120              | 30               | 60               | 40               | 0.00              | -33.33             |
| Mauritania                        | 100                  | 80               | 40               | 50               | 30               | 0.00              | -40.00             |
| Niger                             | 30                   | 90               | 90               | 60               | 70               | 0.00              | 16.67              |



## AUSTRALIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Nigeria                          | 1560           | 1160           | 1960           | 1400           | 1380           | 0.02              | -1.43              |
| Saint Helena                     |                |                |                | 50             | 10             | 0.00              | -80.00             |
| Senegal                          | 80             | 90             | 110            | 150            | 220            | 0.00              | 46.67              |
| Sierra Leone                     | 70             | 190            | 20             | 10             | 40             | 0.00              | 300.00             |
| Togo                             | 20             | 50             | 40             | 10             | 30             | 0.00              | 200.00             |
| <b>OTHER AFRICA</b>              | <b>120</b>     | <b>40</b>      | <b>30</b>      | <b>10</b>      | <b>40</b>      | <b>0.00</b>       | <b>300.00</b>      |
| Other countries of Africa        | 120            | 40             | 30             | 10             | 40             | 0.00              | 300.00             |
| <b>AMERICAS</b>                  | <b>682,850</b> | <b>726,060</b> | <b>795,730</b> | <b>863,390</b> | <b>990,530</b> | <b>11.99</b>      | <b>14.73</b>       |
| <b>CARIBBEAN</b>                 | <b>2,950</b>   | <b>2,930</b>   | <b>3,300</b>   | <b>3,230</b>   | <b>2,680</b>   | <b>0.03</b>       | <b>-17.03</b>      |
| Anguilla                         |                | 30             |                | 30             |                |                   |                    |
| Antigua and Barbuda              | 10             | 50             | 40             | 40             | 10             | 0.00              | -75.00             |
| Aruba                            | 40             | 10             | 20             |                | 80             | 0.00              |                    |
| Bahamas                          | 220            | 350            | 270            | 200            | 160            | 0.00              | -20.00             |
| Barbados                         | 170            | 130            | 270            | 310            | 260            | 0.00              | -16.13             |
| Bermuda                          | 300            | 420            | 380            | 430            | 370            | 0.00              | -13.95             |
| British Virgin Islands           | 150            |                | 100            | 20             | 10             | 0.00              | -50.00             |
| Cayman Islands                   | 440            | 390            | 430            | 300            | 270            | 0.00              | -10.00             |
| Cuba                             | 110            | 230            | 110            | 180            | 170            | 0.00              | -5.56              |
| Curaçao                          | 20             | 30             |                | 10             | 10             | 0.00              |                    |
| Dominica                         | 240            | 90             | 240            | 150            | 80             | 0.00              | -46.67             |
| Dominican Republic               | 130            | 60             | 80             | 120            | 50             | 0.00              | -58.33             |
| Grenada                          | 160            | 70             | 90             | 150            | 120            | 0.00              | -20.00             |
| Guadeloupe                       | 10             | 20             | 10             | 10             | 20             | 0.00              | 100.00             |
| Haiti                            | 10             | 10             | 30             | 10             | 20             | 0.00              | 100.00             |
| Jamaica                          | 230            | 380            | 430            | 480            | 330            | 0.00              | -31.25             |
| Martinique                       |                | 10             |                | 40             | 10             | 0.00              | -75.00             |
| Montserrat                       |                |                | 30             | 20             | 50             | 0.00              | 150.00             |
| Puerto Rico                      | 220            | 70             | 170            | 100            | 250            | 0.00              | 150.00             |
| Saint Kitts and Nevis            | 10             | 20             | 40             | 20             |                |                   |                    |
| Saint Lucia                      | 30             | 70             | 50             | 40             | 30             | 0.00              | -25.00             |
| Saint Vincent and the Grenadines | 30             | 20             | 50             | 40             | 30             | 0.00              | -25.00             |
| Trinidad and Tobago              | 420            | 470            | 460            | 500            | 350            | 0.00              | -30.00             |
| United States Virgin Islands     |                |                |                | 30             |                |                   |                    |
| <b>CENTRAL AMERICA</b>           | <b>1,330</b>   | <b>1,480</b>   | <b>1,850</b>   | <b>1,910</b>   | <b>2,370</b>   | <b>0.03</b>       | <b>24.08</b>       |
| Belize                           | 50             | 50             | 50             | 10             | 50             | 0.00              | 400.00             |
| Costa Rica                       | 320            | 390            | 560            | 600            | 730            | 0.01              | 21.67              |
| El Salvador                      | 250            | 260            | 240            | 250            | 290            | 0.00              | 16.00              |
| Guatemala                        | 170            | 220            | 390            | 370            | 430            | 0.01              | 16.22              |
| Honduras                         | 70             | 110            | 220            | 190            | 140            | 0.00              | -26.32             |
| Nicaragua                        | 140            | 90             | 110            | 90             | 100            | 0.00              | 11.11              |
| Panama                           | 330            | 360            | 280            | 400            | 630            | 0.01              | 57.50              |
| <b>NORTH AMERICA</b>             | <b>603,790</b> | <b>637,010</b> | <b>698,950</b> | <b>762,100</b> | <b>872,380</b> | <b>10.56</b>      | <b>14.47</b>       |
| Canada                           | 126650         | 128670         | 137630         | 142280         | 152120         | 1.84              | 6.92               |
| Greenland                        | 30             | 20             | 20             | 20             | 100            | 0.00              | 400.00             |
| Mexico                           | 6250           | 7270           | 8080           | 8560           | 8760           | 0.11              | 2.34               |
| United States of America         | 470860         | 501050         | 553220         | 611240         | 711400         | 8.61              | 16.39              |
| <b>SOUTH AMERICA</b>             | <b>74,780</b>  | <b>84,640</b>  | <b>91,630</b>  | <b>96,150</b>  | <b>113,100</b> | <b>1.37</b>       | <b>17.63</b>       |
| Argentina                        | 13190          | 14930          | 11480          | 11290          | 19480          | 0.24              | 72.54              |
| Bolivia, Plurinational State of  | 330            | 370            | 250            | 360            | 330            | 0.00              | -8.33              |
| Brazil                           | 31640          | 35670          | 44440          | 45150          | 47210          | 0.57              | 4.56               |
| Chile                            | 13290          | 15450          | 16730          | 17960          | 22930          | 0.28              | 27.67              |
| Colombia                         | 8280           | 9920           | 10410          | 11780          | 13450          | 0.16              | 14.18              |
| Ecuador                          | 810            | 1150           | 1500           | 2190           | 1650           | 0.02              | -24.66             |
| Falkland Islands (Malvinas)      | 20             |                | 40             | 20             |                |                   |                    |
| French Guiana                    |                | 10             |                |                |                |                   |                    |

## AUSTRALIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Guyana                                 | 40               | 70               | 100              | 90               | 40               | 0.00              | -55.56             |
| Paraguay                               | 230              | 240              | 220              | 230              | 300              | 0.00              | 30.43              |
| Peru                                   | 2730             | 2780             | 3020             | 3500             | 3840             | 0.05              | 9.71               |
| Suriname                               | 70               | 30               | 70               | 90               | 40               | 0.00              | -55.56             |
| Uruguay                                | 2070             | 1400             | 1360             | 1790             | 2190             | 0.03              | 22.35              |
| Venezuela, Bolivarian Republic of      | 2080             | 2620             | 2010             | 1700             | 1640             | 0.02              | -3.53              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>3,649,470</b> | <b>3,847,700</b> | <b>4,188,750</b> | <b>4,582,030</b> | <b>5,153,670</b> | <b>62.37</b>      | <b>12.48</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>1,436,560</b> | <b>1,529,770</b> | <b>1,705,190</b> | <b>1,952,980</b> | <b>2,323,010</b> | <b>28.11</b>      | <b>18.95</b>       |
| China                                  | 618820           | 708770           | 840660           | 1025490          | 1198920          | 14.51             | 16.91              |
| Hong Kong (China)                      | 162460           | 183460           | 202670           | 219150           | 249130           | 3.01              | 13.68              |
| Japan                                  | 348050           | 324320           | 328880           | 337210           | 413800           | 5.01              | 22.71              |
| Korea, Democratic People's Republic of | 10               | 20               | 20               | 100              | 30               | 0.00              | -70.00             |
| Korea, Republic of                     | 203360           | 197520           | 204510           | 229940           | 284500           | 3.44              | 23.73              |
| Macao (China)                          | 4660             | 5510             | 7000             | 8220             | 9030             | 0.11              | 9.85               |
| Mongolia                               | 2300             | 2490             | 2330             | 2790             | 2950             | 0.04              | 5.73               |
| Taiwan Province of China               | 96900            | 107680           | 119120           | 130080           | 164650           | 1.99              | 26.58              |
| <b>SOUTH-EAST ASIA</b>                 | <b>865,490</b>   | <b>962,320</b>   | <b>1,067,920</b> | <b>1,140,030</b> | <b>1,299,970</b> | <b>15.73</b>      | <b>14.03</b>       |
| Brunei Darussalam                      | 6240             | 6360             | 6470             | 7330             | 7970             | 0.10              | 8.73               |
| Cambodia                               | 5010             | 4920             | 5220             | 7160             | 9690             | 0.12              | 35.34              |
| Indonesia                              | 137530           | 141610           | 150050           | 153210           | 174420           | 2.11              | 13.84              |
| Lao People's Democratic Republic       | 1750             | 1900             | 1970             | 2240             | 2620             | 0.03              | 16.96              |
| Malaysia                               | 245540           | 278140           | 324900           | 339410           | 387700           | 4.69              | 14.23              |
| Myanmar                                | 2060             | 3540             | 4630             | 5040             | 5540             | 0.07              | 9.92               |
| Philippines                            | 59220            | 66760            | 75610            | 90210            | 107150           | 1.30              | 18.78              |
| Singapore                              | 297700           | 339760           | 372840           | 396800           | 439810           | 5.32              | 10.84              |
| Thailand                               | 70670            | 75300            | 75490            | 77730            | 91540            | 1.11              | 17.77              |
| Timor-Leste                            | 4660             | 4180             | 3870             | 4150             | 4170             | 0.05              | 0.48               |
| Viet Nam                               | 35110            | 39850            | 46870            | 56750            | 69360            | 0.84              | 22.22              |
| <b>AUSTRALASIA</b>                     | <b>1,184,660</b> | <b>1,192,810</b> | <b>1,244,110</b> | <b>1,312,130</b> | <b>1,347,590</b> | <b>16.31</b>      | <b>2.70</b>        |
| New Zealand                            | 1184660          | 1192810          | 1244110          | 1312130          | 1347590          | 16.31             | 2.70               |
| <b>MELANESIA</b>                       | <b>139,840</b>   | <b>140,350</b>   | <b>144,840</b>   | <b>152,690</b>   | <b>157,160</b>   | <b>1.90</b>       | <b>2.93</b>        |
| Fiji                                   | 27990            | 29840            | 30930            | 31600            | 36140            | 0.44              | 14.37              |
| New Caledonia                          | 38620            | 38230            | 42760            | 49100            | 49730            | 0.60              | 1.28               |
| Norfolk Island                         | 1700             | 1840             | 2610             | 2700             | 1190             | 0.01              | -55.93             |
| Papua New Guinea                       | 55450            | 56020            | 54220            | 53710            | 52170            | 0.63              | -2.87              |
| Solomon Islands                        | 7080             | 5080             | 5600             | 6480             | 7590             | 0.09              | 17.13              |
| Vanuatu                                | 9000             | 9340             | 8720             | 9100             | 10340            | 0.13              | 13.63              |
| <b>MICRONESIA</b>                      | <b>5,390</b>     | <b>5,740</b>     | <b>8,330</b>     | <b>6,500</b>     | <b>6,470</b>     | <b>0.08</b>       | <b>-0.46</b>       |
| Guam                                   | 860              | 1220             | 1000             | 1120             | 820              | 0.01              | -26.79             |
| Kiribati                               | 1280             | 1030             | 840              | 810              | 780              | 0.01              | -3.70              |
| Marshall Islands                       | 310              | 230              | 230              | 250              | 80               | 0.00              | -68.00             |
| Micronesia, Federated States of        | 410              | 310              | 200              | 200              | 90               | 0.00              | -55.00             |
| Nauru                                  | 2290             | 2860             | 5930             | 3920             | 4520             | 0.05              | 15.31              |
| Northern Mariana Islands               |                  |                  |                  | 50               |                  |                   |                    |
| Palau                                  | 240              | 90               | 130              | 150              | 180              | 0.00              | 20.00              |
| <b>POLYNESIA</b>                       | <b>17,360</b>    | <b>16,710</b>    | <b>18,350</b>    | <b>17,700</b>    | <b>19,470</b>    | <b>0.24</b>       | <b>10.00</b>       |
| American Samoa                         | 40               | 10               | 70               | 110              | 60               | 0.00              | -45.45             |
| Cook Islands                           | 1890             | 2560             | 2580             | 2330             | 2420             | 0.03              | 3.86               |
| French Polynesia                       | 3020             | 2600             | 2820             | 2570             | 2640             | 0.03              | 2.72               |
| Niue                                   | 300              | 170              | 300              | 130              | 140              | 0.00              | 7.69               |
| Pitcairn                               |                  | 10               |                  |                  |                  |                   |                    |
| Samoa                                  | 5220             | 5590             | 5660             | 5510             | 6320             | 0.08              | 14.70              |
| Tokelau                                | 180              |                  |                  | 40               | 40               | 0.00              |                    |
| Tonga                                  | 6350             | 5400             | 6570             | 6770             | 7350             | 0.09              | 8.57               |
| Tuvalu                                 | 70               | 40               | 80               | 60               | 80               | 0.00              | 33.33              |

## AUSTRALIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Wallis and Futuna Islands                 | 290              | 330              | 270              | 180              | 420              | 0.01              | 133.33             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b>    | <b>170</b>       |                  | <b>10</b>        |                  |                  |                   |                    |
| Other countries of Oceania                | 170              |                  | 10               |                  |                  |                   |                    |
| <b>EUROPE</b>                             | <b>1,345,910</b> | <b>1,434,430</b> | <b>1,480,270</b> | <b>1,523,050</b> | <b>1,597,530</b> | <b>19.33</b>      | <b>4.89</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>56,220</b>    | <b>60,330</b>    | <b>65,280</b>    | <b>61,410</b>    | <b>66,120</b>    | <b>0.80</b>       | <b>7.67</b>        |
| Armenia                                   | 190              | 170              | 250              | 150              | 250              | 0.00              | 66.67              |
| Azerbaijan                                | 150              | 290              | 610              | 270              | 460              | 0.01              | 70.37              |
| Belarus                                   | 430              | 570              | 540              | 550              | 560              | 0.01              | 1.82               |
| Bulgaria                                  | 1300             | 1490             | 1600             | 1770             | 1750             | 0.02              | -1.13              |
| Czech Republic                            | 7350             | 6980             | 8040             | 7770             | 7910             | 0.10              | 1.80               |
| Estonia                                   | 3020             | 3500             | 3470             | 4060             | 4110             | 0.05              | 1.23               |
| Georgia                                   | 100              | 120              | 130              | 170              | 230              | 0.00              | 35.29              |
| Hungary                                   | 4400             | 4470             | 5070             | 5000             | 5800             | 0.07              | 16.00              |
| Kazakhstan                                | 1020             | 1220             | 1180             | 1170             | 1040             | 0.01              | -11.11             |
| Kyrgyzstan                                | 130              | 100              | 150              | 110              | 90               | 0.00              | -18.18             |
| Latvia                                    | 1070             | 1050             | 1120             | 1320             | 1470             | 0.02              | 11.36              |
| Lithuania                                 | 1550             | 1520             | 1790             | 1850             | 2180             | 0.03              | 17.84              |
| Moldova, Republic of                      | 150              | 260              | 160              | 130              | 120              | 0.00              | -7.69              |
| Poland                                    | 9720             | 11370            | 13400            | 15170            | 17130            | 0.21              | 12.92              |
| Romania                                   | 1600             | 1510             | 1540             | 1930             | 2110             | 0.03              | 9.33               |
| Russian Federation                        | 17570            | 18920            | 18740            | 13240            | 13320            | 0.16              | 0.60               |
| Slovakia                                  | 2870             | 3020             | 3780             | 3260             | 3760             | 0.05              | 15.34              |
| Tajikistan                                | 30               | 20               | 50               | 10               | 60               | 0.00              | 500.00             |
| Turkmenistan                              | 10               | 10               | 10               | 30               | 10               | 0.00              | -66.67             |
| Ukraine                                   | 3260             | 3450             | 3370             | 2990             | 3410             | 0.04              | 14.05              |
| Uzbekistan                                | 300              | 290              | 280              | 460              | 350              | 0.00              | -23.91             |
| <b>NORTHERN EUROPE</b>                    | <b>766,670</b>   | <b>819,230</b>   | <b>818,830</b>   | <b>854,830</b>   | <b>885,110</b>   | <b>10.71</b>      | <b>3.54</b>        |
| Channel Islands                           | 1370             | 1290             | 1330             | 1360             | 1550             | 0.02              | 13.97              |
| Denmark                                   | 23720            | 23950            | 24490            | 25360            | 28850            | 0.35              | 13.76              |
| Faeroe Islands                            | 20               | 20               | 30               | 20               | 70               | 0.00              | 250.00             |
| Finland                                   | 13610            | 13360            | 13940            | 14320            | 15000            | 0.18              | 4.75               |
| Iceland                                   | 480              | 500              | 670              | 1150             | 830              | 0.01              | -27.83             |
| Ireland                                   | 62170            | 63280            | 61940            | 58530            | 57540            | 0.70              | -1.69              |
| Isle of Man                               | 650              | 490              | 620              | 770              | 800              | 0.01              | 3.90               |
| Norway                                    | 20000            | 20220            | 21380            | 20860            | 21650            | 0.26              | 3.79               |
| Sweden                                    | 38360            | 40310            | 42310            | 43350            | 44260            | 0.54              | 2.10               |
| United Kingdom                            | 606290           | 655810           | 652120           | 689110           | 714560           | 8.65              | 3.69               |
| <b>SOUTHERN EUROPE</b>                    | <b>114,190</b>   | <b>123,310</b>   | <b>130,910</b>   | <b>135,800</b>   | <b>147,700</b>   | <b>1.79</b>       | <b>8.76</b>        |
| Albania                                   | 220              | 250              | 330              | 300              | 410              | 0.00              | 36.67              |
| Andorra                                   | 170              | 60               | 150              | 340              | 270              | 0.00              | -20.59             |
| Bosnia and Herzegovina                    | 670              | 760              | 790              | 670              | 810              | 0.01              | 20.90              |
| Croatia                                   | 2300             | 2970             | 2870             | 2800             | 3180             | 0.04              | 13.57              |
| Gibraltar                                 | 110              | 210              | 90               | 220              | 210              | 0.00              | -4.55              |
| Greece                                    | 8910             | 8890             | 7580             | 7570             | 9380             | 0.11              | 23.91              |
| Holy See                                  |                  | 10               | 20               | 10               |                  |                   |                    |
| Italy                                     | 63910            | 70830            | 73930            | 72820            | 75520            | 0.91              | 3.71               |
| Malta                                     | 2310             | 2400             | 2480             | 2680             | 2770             | 0.03              | 3.36               |
| Montenegro                                | 240              | 250              | 270              | 350              | 190              | 0.00              | -45.71             |
| Portugal                                  | 4360             | 4560             | 5440             | 5400             | 6460             | 0.08              | 19.63              |
| San Marino                                | 10               | 50               | 70               | 40               | 50               | 0.00              | 25.00              |
| Serbia                                    | 2540             | 2760             | 3270             | 3120             | 3350             | 0.04              | 7.37               |
| Slovenia                                  | 2270             | 2390             | 2940             | 3040             | 3320             | 0.04              | 9.21               |
| Spain                                     | 24550            | 25030            | 28490            | 34600            | 39910            | 0.48              | 15.35              |
| The Former Yugoslav Republic of Macedonia | 1540             | 1810             | 2130             | 1770             | 1800             | 0.02              | 1.69               |
| Other countries of Southern Europe        | 80               | 80               | 60               | 70               | 70               | 0.00              |                    |

## AUSTRALIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>390,070</b> | <b>410,910</b> | <b>444,190</b> | <b>449,200</b> | <b>474,920</b> | <b>5.75</b>       | <b>5.73</b>        |
| Austria                          | 14820          | 15790          | 16620          | 16520          | 18550          | 0.22              | 12.29              |
| Belgium                          | 16700          | 17810          | 20050          | 19660          | 20260          | 0.25              | 3.05               |
| France                           | 103680         | 110330         | 118350         | 119490         | 123380         | 1.49              | 3.26               |
| Germany                          | 159860         | 170250         | 186870         | 190110         | 203350         | 2.46              | 6.96               |
| Liechtenstein                    | 60             | 100            | 100            | 80             | 100            | 0.00              | 25.00              |
| Luxembourg                       | 910            | 1350           | 1560           | 1420           | 1560           | 0.02              | 9.86               |
| Monaco                           | 740            | 500            | 470            | 620            | 530            | 0.01              | -14.52             |
| Netherlands                      | 46720          | 45580          | 47600          | 46940          | 52410          | 0.63              | 11.65              |
| Switzerland                      | 46580          | 49200          | 52570          | 54360          | 54780          | 0.66              | 0.77               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>18,760</b>  | <b>20,650</b>  | <b>21,060</b>  | <b>21,810</b>  | <b>23,680</b>  | <b>0.29</b>       | <b>8.57</b>        |
| Cyprus                           | 2090           | 2180           | 2450           | 2380           | 2870           | 0.03              | 20.59              |
| Israel                           | 10660          | 11490          | 11360          | 12220          | 12560          | 0.15              | 2.78               |
| Turkey                           | 6010           | 6980           | 7250           | 7210           | 8250           | 0.10              | 14.42              |
| <b>MIDDLE EAST</b>               | <b>63,040</b>  | <b>70,750</b>  | <b>77,380</b>  | <b>81,510</b>  | <b>84,880</b>  | <b>1.03</b>       | <b>4.13</b>        |
| Bahrain                          | 1460           | 1280           | 1840           | 1430           | 1580           | 0.02              | 10.49              |
| Egypt                            | 2690           | 3170           | 2900           | 3120           | 3010           | 0.04              | -3.53              |
| Iraq                             | 1010           | 970            | 990            | 860            | 1120           | 0.01              | 30.23              |
| Jordan                           | 1310           | 1530           | 1720           | 1640           | 1850           | 0.02              | 12.80              |
| Kuwait                           | 3470           | 3990           | 4240           | 4490           | 4470           | 0.05              | -0.45              |
| Lebanon                          | 5160           | 4910           | 5150           | 5660           | 5900           | 0.07              | 4.24               |
| Libya                            | 190            | 180            | 170            | 110            | 30             | 0.00              | -72.73             |
| Oman                             | 2230           | 2960           | 3290           | 3390           | 3420           | 0.04              | 0.88               |
| Qatar                            | 3650           | 5410           | 5930           | 6570           | 7990           | 0.10              | 21.61              |
| Saudi Arabia                     | 13440          | 13210          | 14790          | 14910          | 13650          | 0.17              | -8.45              |
| State of Palestine               | 70             | 40             | 10             |                |                |                   |                    |
| Syrian Arab Republic             | 170            | 180            | 120            | 200            | 170            | 0.00              | -15.00             |
| United Arab Emirates             | 28170          | 32900          | 36160          | 39120          | 41650          | 0.50              | 6.47               |
| Yemen                            | 20             | 20             | 70             | 10             | 40             | 0.00              | 300.00             |
| <b>SOUTH ASIA</b>                | <b>208,550</b> | <b>223,210</b> | <b>259,370</b> | <b>309,050</b> | <b>350,140</b> | <b>4.24</b>       | <b>13.30</b>       |
| Afghanistan                      | 580            | 290            | 450            | 290            | 390            | 0.00              | 34.48              |
| Bangladesh                       | 7210           | 8520           | 10760          | 12200          | 12550          | 0.15              | 2.87               |
| Bhutan                           | 730            | 560            | 760            | 970            | 1070           | 0.01              | 10.31              |
| India                            | 154740         | 168800         | 197040         | 233570         | 259970         | 3.15              | 11.30              |
| Iran, Islamic Republic of        | 9000           | 7260           | 7780           | 9280           | 11880          | 0.14              | 28.02              |
| Maldives                         | 470            | 550            | 680            | 790            | 1010           | 0.01              | 27.85              |
| Nepal                            | 6030           | 6580           | 8920           | 11700          | 16480          | 0.20              | 40.85              |
| Pakistan                         | 9870           | 9930           | 10690          | 11670          | 14890          | 0.18              | 27.59              |
| Sri Lanka                        | 19920          | 20720          | 22290          | 28580          | 31900          | 0.39              | 11.62              |
| <b>NOT SPECIFIED</b>             | <b>10</b>      | <b>100</b>     |                | <b>10</b>      |                |                   |                    |
| Other countries of the World     | 10             | 100            |                | 10             |                |                   |                    |

## AUSTRIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>(*) 17,727,876</b> | <b>18,163,665</b> | <b>18,588,441</b> | <b>19,632,948</b> | <b>20,433,963</b> | <b>100.00</b>     | <b>4.08</b>        |
| <b>AFRICA</b>                          | <b>51,561</b>         | <b>53,533</b>     | <b>56,109</b>     | <b>64,735</b>     | <b>68,031</b>     | <b>0.33</b>       | <b>5.09</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>18,528</b>         | <b>16,948</b>     | <b>17,290</b>     | <b>17,991</b>     | <b>17,971</b>     | <b>0.09</b>       | <b>-0.11</b>       |
| South Africa                           | 18,528                | 16,948            | 17,290            | 17,991            | 17,971            | 0.09              | -0.11              |
| <b>OTHER AFRICA</b>                    | <b>33,033</b>         | <b>36,585</b>     | <b>38,819</b>     | <b>46,744</b>     | <b>50,060</b>     | <b>0.24</b>       | <b>7.09</b>        |
| Other countries of Africa              | 33,033                | 36,585            | 38,819            | 46,744            | 50,060            | 0.24              | 7.09               |
| <b>AMERICAS</b>                        | <b>717,953</b>        | <b>768,093</b>    | <b>810,442</b>    | <b>904,700</b>    | <b>887,740</b>    | <b>4.34</b>       | <b>-1.87</b>       |
| <b>NORTH AMERICA</b>                   | <b>566,318</b>        | <b>610,569</b>    | <b>654,815</b>    | <b>726,856</b>    | <b>711,384</b>    | <b>3.48</b>       | <b>-2.13</b>       |
| Canada                                 | 84,154                | 81,890            | 85,575            | 90,196            | 86,051            | 0.42              | -4.60              |
| United States of America               | 482,164               | 528,679           | 569,240           | 636,660           | 625,333           | 3.06              | -1.78              |
| <b>SOUTH AMERICA</b>                   | <b>57,897</b>         | <b>61,781</b>     | <b>63,235</b>     | <b>69,792</b>     | <b>67,010</b>     | <b>0.33</b>       | <b>-3.99</b>       |
| Brazil                                 | 57,897                | 61,781            | 63,235            | 69,792            | 67,010            | 0.33              | -3.99              |
| <b>OTHER AMERICAS</b>                  | <b>93,738</b>         | <b>95,743</b>     | <b>92,392</b>     | <b>108,052</b>    | <b>109,346</b>    | <b>0.54</b>       | <b>1.20</b>        |
| Other countries of the Americas        | 93,738                | 95,743            | 92,392            | 108,052           | 109,346           | 0.54              | 1.20               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,004,065</b>      | <b>1,120,789</b>  | <b>1,254,460</b>  | <b>1,612,294</b>  | <b>1,600,854</b>  | <b>7.83</b>       | <b>-0.71</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>756,265</b>        | <b>853,783</b>    | <b>986,684</b>    | <b>1,284,756</b>  | <b>1,260,372</b>  | <b>6.17</b>       | <b>-1.90</b>       |
| China                                  | 338,064               | 391,509           | 476,693           | 689,415           | 702,683           | 3.44              | 1.92               |
| Japan                                  | 253,019               | 251,108           | 237,551           | 230,148           | 200,499           | 0.98              | -12.88             |
| Korea, Republic of                     | 108,458               | 150,733           | 190,494           | 237,825           | 239,104           | 1.17              | 0.54               |
| Taiwan Province of China               | 56,724                | 60,433            | 81,946            | 127,368           | 118,086           | 0.58              | -7.29              |
| <b>SOUTH-EAST ASIA</b>                 | <b>83,706</b>         | <b>95,787</b>     | <b>95,474</b>     | <b>125,547</b>    | <b>147,205</b>    | <b>0.72</b>       | <b>17.25</b>       |
| All countries of South-East Asia       | 83,706                | 95,787            | 95,474            | 125,547           | 147,205           | 0.72              | 17.25              |
| <b>AUSTRALASIA</b>                     | <b>117,214</b>        | <b>123,914</b>    | <b>123,006</b>    | <b>138,621</b>    | <b>130,601</b>    | <b>0.64</b>       | <b>-5.79</b>       |
| Australia                              | 104,646               | 110,134           | 110,609           | 123,225           | 115,961           | 0.57              | -5.89              |
| New Zealand                            | 12,568                | 13,780            | 12,397            | 15,396            | 14,640            | 0.07              | -4.91              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>46,880</b>         | <b>47,305</b>     | <b>49,296</b>     | <b>63,370</b>     | <b>62,676</b>     | <b>0.31</b>       | <b>-1.10</b>       |
| Other countries of Asia                | 46,880                | 47,305            | 49,296            | 63,370            | 62,676            | 0.31              | -1.10              |
| <b>EUROPE</b>                          | <b>15,446,474</b>     | <b>15,691,772</b> | <b>15,888,065</b> | <b>16,364,043</b> | <b>17,165,453</b> | <b>84.00</b>      | <b>4.90</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,918,559</b>      | <b>1,980,630</b>  | <b>1,998,187</b>  | <b>1,921,846</b>  | <b>1,991,113</b>  | <b>9.74</b>       | <b>3.60</b>        |
| Bulgaria                               | 59,797                | 61,722            | 66,533            | 68,587            | 67,398            | 0.33              | -1.73              |
| Czech Republic                         | 366,885               | 372,684           | 388,058           | 411,595           | 467,329           | 2.29              | 13.54              |
| Estonia                                | 15,291                | 15,531            | 15,756            | 17,687            | 18,509            | 0.09              | 4.65               |
| Hungary                                | 319,381               | 323,211           | 334,645           | 332,254           | 355,592           | 1.74              | 7.02               |
| Latvia                                 | 14,890                | 14,462            | 16,340            | 16,353            | 15,322            | 0.07              | -6.30              |
| Lithuania                              | 16,675                | 16,581            | 17,938            | 19,019            | 19,864            | 0.10              | 4.44               |
| Poland                                 | 239,135               | 254,702           | 285,332           | 303,301           | 308,923           | 1.51              | 1.85               |
| Romania                                | 224,779               | 214,835           | 220,184           | 228,243           | 242,926           | 1.19              | 6.43               |
| Russian Federation                     | 422,243               | 449,568           | 398,687           | 264,889           | 225,645           | 1.10              | -14.82             |
| Slovakia                               | 108,670               | 114,228           | 124,501           | 135,888           | 145,147           | 0.71              | 6.81               |
| Ukraine                                | 90,152                | 97,331            | 87,818            | 79,920            | 85,499            | 0.42              | 6.98               |
| Other countries Central/East Europe    | 40,661                | 45,775            | 42,395            | 44,110            | 38,959            | 0.19              | -11.68             |
| <b>NORTHERN EUROPE</b>                 | <b>1,184,028</b>      | <b>1,223,206</b>  | <b>1,250,151</b>  | <b>1,346,314</b>  | <b>1,416,684</b>  | <b>6.93</b>       | <b>5.23</b>        |
| Denmark                                | 201,446               | 205,236           | 203,163           | 210,884           | 226,493           | 1.11              | 7.40               |
| Finland                                | 74,046                | 73,515            | 74,620            | 79,188            | 85,330            | 0.42              | 7.76               |
| Iceland                                | 6,927                 | 7,503             | 8,933             | 9,603             | 9,884             | 0.05              | 2.93               |
| Ireland                                | 43,115                | 43,971            | 50,649            | 55,320            | 61,754            | 0.30              | 11.63              |
| Norway                                 | 75,079                | 77,047            | 79,382            | 81,481            | 82,133            | 0.40              | 0.80               |
| Sweden                                 | 165,285               | 167,807           | 165,843           | 180,665           | 195,710           | 0.96              | 8.33               |
| United Kingdom                         | 618,130               | 648,127           | 667,561           | 729,173           | 755,380           | 3.70              | 3.59               |
| <b>SOUTHERN EUROPE</b>                 | <b>1,500,368</b>      | <b>1,456,920</b>  | <b>1,512,804</b>  | <b>1,621,645</b>  | <b>1,636,388</b>  | <b>8.01</b>       | <b>0.91</b>        |
| Croatia                                | 81,092                | 81,701            | 87,224            | 93,414            | 97,484            | 0.48              | 4.36               |
| Greece                                 | 49,980                | 47,104            | 51,382            | 52,669            | 55,380            | 0.27              | 5.15               |
| Italy                                  | 880,136               | 839,291           | 869,750           | 919,592           | 899,216           | 4.40              | -2.22              |
| Malta                                  | 5,391                 | 6,157             | 6,901             | 8,110             | 9,147             | 0.04              | 12.79              |
| Portugal                               | 25,580                | 26,147            | 28,527            | 31,447            | 38,270            | 0.19              | 21.70              |

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### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Serbia and Montenegro            | 93,490            | 103,159           | 101,022           | 111,546           | 121,332           | 0.59              | 8.77               |
| Slovenia                         | 82,522            | 85,837            | 91,193            | 92,983            | 98,080            | 0.48              | 5.48               |
| Spain                            | 282,177           | 267,524           | 276,805           | 311,884           | 317,479           | 1.55              | 1.79               |
| <b>WESTERN EUROPE</b>            | <b>10,672,792</b> | <b>10,849,614</b> | <b>10,941,417</b> | <b>11,258,330</b> | <b>11,890,395</b> | <b>58.19</b>      | <b>5.61</b>        |
| Belgium                          | 372,756           | 374,924           | 380,948           | 378,699           | 399,028           | 1.95              | 5.37               |
| France                           | 431,308           | 423,782           | 426,329           | 425,027           | 434,949           | 2.13              | 2.33               |
| Germany                          | 7,826,949         | 8,041,954         | 8,099,430         | 8,308,247         | 8,809,113         | 43.11             | 6.03               |
| Luxembourg                       | 50,143            | 53,987            | 54,633            | 55,354            | 58,713            | 0.29              | 6.07               |
| Netherlands                      | 886,240           | 852,632           | 856,977           | 895,184           | 964,830           | 4.72              | 7.78               |
| Switzerland                      | 1,105,396         | 1,102,335         | 1,123,100         | 1,195,819         | 1,223,762         | 5.99              | 2.34               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>170,727</b>    | <b>181,402</b>    | <b>185,506</b>    | <b>215,908</b>    | <b>230,873</b>    | <b>1.13</b>       | <b>6.93</b>        |
| Cyprus                           | 7,635             | 7,093             | 8,018             | 8,403             | 9,294             | 0.05              | 10.60              |
| Israel                           | 84,939            | 93,716            | 97,781            | 111,890           | 125,404           | 0.61              | 12.08              |
| Turkey                           | 78,153            | 80,593            | 79,707            | 95,615            | 96,175            | 0.47              | 0.59               |
| <b>MIDDLE EAST</b>               | <b>189,193</b>    | <b>224,150</b>    | <b>244,839</b>    | <b>331,896</b>    | <b>292,025</b>    | <b>1.43</b>       | <b>-12.01</b>      |
| Saudi Arabia                     |                   |                   | 64,667            | 80,313            | 71,539            | 0.35              | -10.92             |
| United Arab Emirates             |                   |                   | 69,340            | 90,919            | 90,864            | 0.44              | -0.06              |
| Other countries of Middle East   |                   |                   | 110,832           | 160,664           | 129,622           | 0.63              | -19.32             |
| All countries of Middle East     | 189,193           | 224,150           |                   |                   |                   |                   |                    |
| <b>SOUTH ASIA</b>                | <b>84,574</b>     | <b>84,101</b>     | <b>79,592</b>     | <b>110,931</b>    | <b>136,275</b>    | <b>0.67</b>       | <b>22.85</b>       |
| All countries of South Asia      | 84,574            | 84,101            | 79,592            | 110,931           | 136,275           | 0.67              | 22.85              |
| <b>NOT SPECIFIED</b>             | <b>234,056</b>    | <b>221,227</b>    | <b>254,934</b>    | <b>244,349</b>    | <b>283,585</b>    | <b>1.39</b>       | <b>16.06</b>       |
| Other countries of the World     | 234,056           | 221,227           | 254,934           | 244,349           | 283,585           | 1.39              | 16.06              |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>24,150,776</b> | <b>24,813,128</b> | <b>25,291,371</b> | <b>26,727,634</b> | <b>28,120,644</b> | <b>100.00</b>     | <b>5.21</b>        |
| <b>AFRICA</b>                          | <b>58,087</b>         | <b>60,827</b>     | <b>63,163</b>     | <b>72,409</b>     | <b>77,756</b>     | <b>0.28</b>       | <b>7.38</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>21,737</b>         | <b>20,282</b>     | <b>20,378</b>     | <b>21,320</b>     | <b>21,420</b>     | <b>0.08</b>       | <b>0.47</b>        |
| South Africa                           | 21,737                | 20,282            | 20,378            | 21,320            | 21,420            | 0.08              | 0.47               |
| <b>OTHER AFRICA</b>                    | <b>36,350</b>         | <b>40,545</b>     | <b>42,785</b>     | <b>51,089</b>     | <b>56,336</b>     | <b>0.20</b>       | <b>10.27</b>       |
| Other countries of Africa              | 36,350                | 40,545            | 42,785            | 51,089            | 56,336            | 0.20              | 10.27              |
| <b>AMERICAS</b>                        | <b>805,619</b>        | <b>860,311</b>    | <b>918,868</b>    | <b>1,020,080</b>  | <b>1,012,796</b>  | <b>3.60</b>       | <b>-0.71</b>       |
| <b>NORTH AMERICA</b>                   | <b>629,280</b>        | <b>676,055</b>    | <b>733,545</b>    | <b>815,326</b>    | <b>806,500</b>    | <b>2.87</b>       | <b>-1.08</b>       |
| Canada                                 | 97,807                | 96,042            | 101,033           | 107,081           | 103,622           | 0.37              | -3.23              |
| United States of America               | 531,473               | 580,013           | 632,512           | 708,245           | 702,878           | 2.50              | -0.76              |
| <b>SOUTH AMERICA</b>                   | <b>68,257</b>         | <b>72,504</b>     | <b>77,928</b>     | <b>81,641</b>     | <b>78,786</b>     | <b>0.28</b>       | <b>-3.50</b>       |
| Brazil                                 | 68,257                | 72,504            | 77,928            | 81,641            | 78,786            | 0.28              | -3.50              |
| <b>OTHER AMERICAS</b>                  | <b>108,082</b>        | <b>111,752</b>    | <b>107,395</b>    | <b>123,113</b>    | <b>127,510</b>    | <b>0.45</b>       | <b>3.57</b>        |
| Other countries of the Americas        | 108,082               | 111,752           | 107,395           | 123,113           | 127,510           | 0.45              | 3.57               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,105,297</b>      | <b>1,227,438</b>  | <b>1,380,578</b>  | <b>1,739,670</b>  | <b>1,733,010</b>  | <b>6.16</b>       | <b>-0.38</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>812,653</b>        | <b>915,601</b>    | <b>1,066,369</b>  | <b>1,362,726</b>  | <b>1,339,499</b>  | <b>4.76</b>       | <b>-1.70</b>       |
| China                                  | 354,657               | 408,509           | 497,925           | 715,119           | 731,529           | 2.60              | 2.29               |
| Japan                                  | 261,261               | 259,184           | 245,306           | 236,621           | 208,710           | 0.74              | -11.80             |
| Korea, Republic of                     | 134,856               | 182,442           | 234,557           | 277,032           | 273,477           | 0.97              | -1.28              |
| Taiwan Province of China               | 61,879                | 65,466            | 88,581            | 133,954           | 125,783           | 0.45              | -6.10              |
| <b>SOUTH-EAST ASIA</b>                 | <b>90,866</b>         | <b>103,467</b>    | <b>104,510</b>    | <b>136,235</b>    | <b>161,919</b>    | <b>0.58</b>       | <b>18.85</b>       |
| All countries of South-East Asia       | 90,866                | 103,467           | 104,510           | 136,235           | 161,919           | 0.58              | 18.85              |
| <b>AUSTRALASIA</b>                     | <b>151,922</b>        | <b>157,318</b>    | <b>156,286</b>    | <b>172,873</b>    | <b>162,974</b>    | <b>0.58</b>       | <b>-5.73</b>       |
| Australia                              | 134,800               | 138,742           | 139,363           | 152,406           | 143,076           | 0.51              | -6.12              |
| New Zealand                            | 17,122                | 18,576            | 16,923            | 20,467            | 19,898            | 0.07              | -2.78              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>49,856</b>         | <b>51,052</b>     | <b>53,413</b>     | <b>67,836</b>     | <b>68,618</b>     | <b>0.24</b>       | <b>1.15</b>        |
| Other countries of Asia                | 49,856                | 51,052            | 53,413            | 67,836            | 68,618            | 0.24              | 1.15               |
| <b>EUROPE</b>                          | <b>21,599,410</b>     | <b>22,043,146</b> | <b>22,241,887</b> | <b>23,050,955</b> | <b>24,426,999</b> | <b>86.87</b>      | <b>5.97</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>2,633,952</b>      | <b>2,727,708</b>  | <b>2,788,908</b>  | <b>2,755,747</b>  | <b>2,900,270</b>  | <b>10.31</b>      | <b>5.24</b>        |
| Bulgaria                               | 68,238                | 71,326            | 77,337            | 80,554            | 80,639            | 0.29              | 0.11               |
| Czech Republic                         | 619,287               | 630,398           | 660,086           | 711,774           | 807,437           | 2.87              | 13.44              |
| Estonia                                | 21,179                | 20,797            | 21,011            | 23,690            | 24,488            | 0.09              | 3.37               |
| Hungary                                | 472,793               | 479,083           | 493,055           | 501,628           | 533,882           | 1.90              | 6.43               |
| Latvia                                 | 21,058                | 20,771            | 22,656            | 22,864            | 23,099            | 0.08              | 1.03               |
| Lithuania                              | 26,757                | 27,410            | 29,266            | 30,812            | 33,226            | 0.12              | 7.83               |
| Poland                                 | 362,870               | 381,875           | 425,730           | 456,921           | 472,264           | 1.68              | 3.36               |
| Romania                                | 265,774               | 257,211           | 264,704           | 275,852           | 294,852           | 1.05              | 6.89               |
| Russian Federation                     | 476,397               | 513,460           | 467,565           | 313,524           | 272,368           | 0.97              | -13.13             |
| Slovakia                               | 152,960               | 161,691           | 176,760           | 194,229           | 211,127           | 0.75              | 8.70               |
| Ukraine                                | 102,720               | 113,829           | 103,938           | 95,022            | 102,700           | 0.37              | 8.08               |
| Other countries Central/East Europe    | 43,919                | 49,857            | 46,800            | 48,877            | 44,188            | 0.16              | -9.59              |
| <b>NORTHERN EUROPE</b>                 | <b>1,500,402</b>      | <b>1,551,914</b>  | <b>1,584,208</b>  | <b>1,702,572</b>  | <b>1,806,538</b>  | <b>6.42</b>       | <b>6.11</b>        |
| Denmark                                | 316,890               | 323,037           | 318,336           | 331,521           | 353,281           | 1.26              | 6.56               |
| Finland                                | 91,363                | 93,451            | 92,546            | 96,939            | 104,307           | 0.37              | 7.60               |
| Iceland                                | 8,440                 | 9,197             | 11,048            | 12,076            | 12,159            | 0.04              | 0.69               |
| Ireland                                | 53,210                | 54,558            | 61,112            | 66,977            | 75,106            | 0.27              | 12.14              |
| Norway                                 | 87,230                | 90,720            | 93,113            | 94,945            | 96,551            | 0.34              | 1.69               |
| Sweden                                 | 202,297               | 206,834           | 205,501           | 224,338           | 245,511           | 0.87              | 9.44               |
| United Kingdom                         | 740,972               | 774,117           | 802,552           | 875,776           | 919,623           | 3.27              | 5.01               |
| <b>SOUTHERN EUROPE</b>                 | <b>1,794,186</b>      | <b>1,759,077</b>  | <b>1,823,307</b>  | <b>1,962,937</b>  | <b>1,996,426</b>  | <b>7.10</b>       | <b>1.71</b>        |
| Croatia                                | 106,129               | 104,470           | 112,569           | 118,845           | 125,055           | 0.44              | 5.23               |
| Greece                                 | 53,689                | 51,447            | 55,830            | 57,227            | 61,145            | 0.22              | 6.85               |
| Italy                                  | 1,060,105             | 1,023,530         | 1,051,490         | 1,122,970         | 1,102,399         | 3.92              | -1.83              |
| Malta                                  | 5,884                 | 6,758             | 7,656             | 8,920             | 10,187            | 0.04              | 14.20              |
| Portugal                               | 29,617                | 30,519            | 33,232            | 36,579            | 44,542            | 0.16              | 21.77              |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Serbia and Montenegro            | 104,145           | 115,491           | 116,061           | 128,065           | 140,145           | 0.50              | 9.43               |
| Slovenia                         | 122,677           | 129,662           | 136,675           | 141,562           | 151,677           | 0.54              | 7.15               |
| Spain                            | 311,940           | 297,200           | 309,794           | 348,769           | 361,276           | 1.28              | 3.59               |
| <b>WESTERN EUROPE</b>            | <b>15,473,410</b> | <b>15,792,292</b> | <b>15,826,913</b> | <b>16,374,017</b> | <b>17,447,057</b> | <b>62.04</b>      | <b>6.55</b>        |
| Belgium                          | 494,014           | 501,365           | 514,264           | 514,637           | 550,934           | 1.96              | 7.05               |
| France                           | 519,519           | 514,524           | 516,770           | 517,786           | 530,305           | 1.89              | 2.42               |
| Germany                          | 11,411,557        | 11,758,193        | 11,750,027        | 12,140,737        | 12,986,055        | 46.18             | 6.96               |
| Luxembourg                       | 58,229            | 62,999            | 64,611            | 65,226            | 70,431            | 0.25              | 7.98               |
| Netherlands                      | 1,714,513         | 1,673,536         | 1,671,581         | 1,735,184         | 1,862,885         | 6.62              | 7.36               |
| Switzerland                      | 1,275,578         | 1,281,675         | 1,309,660         | 1,400,447         | 1,446,447         | 5.14              | 3.28               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>197,460</b>    | <b>212,155</b>    | <b>218,551</b>    | <b>255,682</b>    | <b>276,708</b>    | <b>0.98</b>       | <b>8.22</b>        |
| Cyprus                           | 8,244             | 7,684             | 8,510             | 8,959             | 9,936             | 0.04              | 10.91              |
| Israel                           | 105,317           | 117,053           | 122,802           | 141,101           | 160,121           | 0.57              | 13.48              |
| Turkey                           | 83,899            | 87,418            | 87,239            | 105,622           | 106,651           | 0.38              | 0.97               |
| <b>MIDDLE EAST</b>               | <b>218,070</b>    | <b>268,476</b>    | <b>302,530</b>    | <b>419,242</b>    | <b>382,215</b>    | <b>1.36</b>       | <b>-8.83</b>       |
| Saudi Arabia                     |                   |                   | 90,267            | 118,000           | 105,559           | 0.38              | -10.54             |
| United Arab Emirates             |                   |                   | 85,556            | 115,311           | 117,976           | 0.42              | 2.31               |
| Other countries of Middle East   |                   |                   | 126,707           | 185,931           | 158,680           | 0.56              | -14.66             |
| All countries of Middle East     | 218,070           | 268,476           |                   |                   |                   |                   |                    |
| <b>SOUTH ASIA</b>                | <b>88,864</b>     | <b>87,916</b>     | <b>84,492</b>     | <b>118,327</b>    | <b>147,415</b>    | <b>0.52</b>       | <b>24.58</b>       |
| All countries of South Asia      | 88,864            | 87,916            | 84,492            | 118,327           | 147,415           | 0.52              | 24.58              |
| <b>NOT SPECIFIED</b>             | <b>275,429</b>    | <b>265,014</b>    | <b>299,853</b>    | <b>306,951</b>    | <b>340,453</b>    | <b>1.21</b>       | <b>10.91</b>       |
| Other countries of the World     | 275,429           | 265,014           | 299,853           | 306,951           | 340,453           | 1.21              | 10.91              |



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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>61,359,896</b> | <b>62,137,088</b> | <b>61,829,801</b> | <b>63,354,592</b> | <b>65,243,779</b> | <b>100.00</b>     | <b>2.98</b>        |
| <b>AFRICA</b>                          | <b>160,143</b>        | <b>169,937</b>    | <b>173,739</b>    | <b>182,482</b>    | <b>190,114</b>    | <b>0.29</b>       | <b>4.18</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>64,044</b>         | <b>61,388</b>     | <b>58,720</b>     | <b>58,815</b>     | <b>57,635</b>     | <b>0.09</b>       | <b>-2.01</b>       |
| South Africa                           | 64,044                | 61,388            | 58,720            | 58,815            | 57,635            | 0.09              | -2.01              |
| <b>OTHER AFRICA</b>                    | <b>96,099</b>         | <b>108,549</b>    | <b>115,019</b>    | <b>123,667</b>    | <b>132,479</b>    | <b>0.20</b>       | <b>7.13</b>        |
| Other countries of Africa              | 96,099                | 108,549           | 115,019           | 123,667           | 132,479           | 0.20              | 7.13               |
| <b>AMERICAS</b>                        | <b>1,680,026</b>      | <b>1,755,364</b>  | <b>1,865,939</b>  | <b>2,083,366</b>  | <b>2,017,725</b>  | <b>3.09</b>       | <b>-3.15</b>       |
| <b>NORTH AMERICA</b>                   | <b>1,334,351</b>      | <b>1,406,106</b>  | <b>1,506,340</b>  | <b>1,677,697</b>  | <b>1,618,199</b>  | <b>2.48</b>       | <b>-3.55</b>       |
| Canada                                 | 202,047               | 199,062           | 210,094           | 219,873           | 211,567           | 0.32              | -3.78              |
| United States of America               | 1,132,304             | 1,207,044         | 1,296,246         | 1,457,824         | 1,406,632         | 2.16              | -3.51              |
| <b>SOUTH AMERICA</b>                   | <b>131,874</b>        | <b>136,645</b>    | <b>147,788</b>    | <b>163,616</b>    | <b>153,698</b>    | <b>0.24</b>       | <b>-6.06</b>       |
| Brazil                                 | 131,874               | 136,645           | 147,788           | 163,616           | 153,698           | 0.24              | -6.06              |
| <b>OTHER AMERICAS</b>                  | <b>213,801</b>        | <b>212,613</b>    | <b>211,811</b>    | <b>242,053</b>    | <b>245,828</b>    | <b>0.38</b>       | <b>1.56</b>        |
| Other countries of the Americas        | 213,801               | 212,613           | 211,811           | 242,053           | 245,828           | 0.38              | 1.56               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,718,206</b>      | <b>1,882,107</b>  | <b>2,056,980</b>  | <b>2,550,625</b>  | <b>2,558,360</b>  | <b>3.92</b>       | <b>0.30</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>1,193,440</b>      | <b>1,314,504</b>  | <b>1,475,089</b>  | <b>1,873,200</b>  | <b>1,864,409</b>  | <b>2.86</b>       | <b>-0.47</b>       |
| China                                  | 471,430               | 543,537           | 638,435           | 908,085           | 945,200           | 1.45              | 4.09               |
| Japan                                  | 484,679               | 480,129           | 462,213           | 443,837           | 403,152           | 0.62              | -9.17              |
| Korea, Republic of                     | 154,567               | 204,293           | 261,488           | 341,417           | 350,655           | 0.54              | 2.71               |
| Taiwan Province of China               | 82,764                | 86,545            | 112,953           | 179,861           | 165,402           | 0.25              | -8.04              |
| <b>SOUTH-EAST ASIA</b>                 | <b>145,245</b>        | <b>166,905</b>    | <b>177,145</b>    | <b>217,898</b>    | <b>251,854</b>    | <b>0.39</b>       | <b>15.58</b>       |
| All countries of South-East Asia       | 145,245               | 166,905           | 177,145           | 217,898           | 251,854           | 0.39              | 15.58              |
| <b>AUSTRALASIA</b>                     | <b>282,412</b>        | <b>297,669</b>    | <b>298,372</b>    | <b>330,198</b>    | <b>310,410</b>    | <b>0.48</b>       | <b>-5.99</b>       |
| Australia                              | 252,215               | 266,398           | 269,139           | 295,286           | 276,581           | 0.42              | -6.33              |
| New Zealand                            | 30,197                | 31,271            | 29,233            | 34,912            | 33,829            | 0.05              | -3.10              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>97,109</b>         | <b>103,029</b>    | <b>106,374</b>    | <b>129,329</b>    | <b>131,687</b>    | <b>0.20</b>       | <b>1.82</b>        |
| Other countries of Asia                | 97,109                | 103,029           | 106,374           | 129,329           | 131,687           | 0.20              | 1.82               |
| <b>EUROPE</b>                          | <b>56,512,270</b>     | <b>56,964,184</b> | <b>56,287,234</b> | <b>56,873,457</b> | <b>58,778,834</b> | <b>90.09</b>      | <b>3.35</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>5,811,896</b>      | <b>5,926,990</b>  | <b>5,857,817</b>  | <b>5,458,483</b>  | <b>5,541,034</b>  | <b>8.49</b>       | <b>1.51</b>        |
| Bulgaria                               | 147,078               | 153,845           | 160,682           | 161,949           | 159,023           | 0.24              | -1.81              |
| Czech Republic                         | 1,085,607             | 1,086,811         | 1,109,506         | 1,175,111         | 1,313,099         | 2.01              | 11.74              |
| Estonia                                | 45,658                | 44,070            | 47,716            | 50,425            | 53,766            | 0.08              | 6.63               |
| Hungary                                | 941,573               | 918,603           | 926,098           | 916,505           | 974,153           | 1.49              | 6.29               |
| Latvia                                 | 42,946                | 45,210            | 51,947            | 48,485            | 43,885            | 0.07              | -9.49              |
| Lithuania                              | 52,933                | 53,545            | 53,465            | 56,565            | 56,144            | 0.09              | -0.74              |
| Poland                                 | 774,235               | 779,703           | 845,932           | 875,055           | 880,525           | 1.35              | 0.63               |
| Romania                                | 615,389               | 582,792           | 582,918           | 583,485           | 612,071           | 0.94              | 4.90               |
| Russian Federation                     | 1,420,315             | 1,537,380         | 1,366,259         | 886,649           | 721,301           | 1.11              | -18.65             |
| Slovakia                               | 322,289               | 330,877           | 345,342           | 372,505           | 401,563           | 0.62              | 7.80               |
| Ukraine                                | 253,422               | 271,944           | 252,131           | 214,262           | 225,848           | 0.35              | 5.41               |
| Other countries Central/East Europe    | 110,451               | 122,210           | 115,821           | 117,487           | 99,656            | 0.15              | -15.18             |
| <b>NORTHERN EUROPE</b>                 | <b>4,688,301</b>      | <b>4,814,500</b>  | <b>4,829,039</b>  | <b>5,050,967</b>  | <b>5,235,235</b>  | <b>8.02</b>       | <b>3.65</b>        |
| Denmark                                | 832,941               | 823,336           | 826,513           | 841,127           | 881,000           | 1.35              | 4.74               |
| Finland                                | 246,732               | 242,042           | 240,736           | 253,739           | 265,458           | 0.41              | 4.62               |
| Iceland                                | 25,179                | 26,718            | 30,327            | 38,845            | 36,000            | 0.06              | -7.32              |
| Ireland                                | 183,218               | 181,893           | 192,174           | 205,582           | 223,155           | 0.34              | 8.55               |
| Norway                                 | 254,205               | 254,960           | 261,456           | 264,553           | 256,708           | 0.39              | -2.97              |
| Sweden                                 | 606,415               | 613,637           | 609,875           | 639,871           | 695,513           | 1.07              | 8.70               |
| United Kingdom                         | 2,539,611             | 2,671,914         | 2,667,958         | 2,807,250         | 2,877,401         | 4.41              | 2.50               |
| <b>SOUTHERN EUROPE</b>                 | <b>3,681,034</b>      | <b>3,513,923</b>  | <b>3,604,681</b>  | <b>3,821,836</b>  | <b>3,836,646</b>  | <b>5.88</b>       | <b>0.39</b>        |
| Croatia                                | 210,857               | 203,786           | 217,288           | 226,098           | 227,297           | 0.35              | 0.53               |
| Greece                                 | 134,926               | 126,923           | 136,732           | 134,064           | 139,738           | 0.21              | 4.23               |
| Italy                                  | 2,224,264             | 2,084,154         | 2,104,666         | 2,209,041         | 2,157,031         | 3.31              | -2.35              |
| Malta                                  | 20,265                | 21,702            | 23,511            | 28,213            | 33,225            | 0.05              | 17.76              |
| Portugal                               | 69,508                | 69,559            | 74,333            | 84,650            | 95,418            | 0.15              | 12.72              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Serbia and Montenegro            | 201,663           | 216,314           | 220,015           | 238,587           | 261,833           | 0.40              | 9.74               |
| Slovenia                         | 206,430           | 213,462           | 220,175           | 223,987           | 226,163           | 0.35              | 0.97               |
| Spain                            | 613,121           | 578,023           | 607,961           | 677,196           | 695,941           | 1.07              | 2.77               |
| <b>WESTERN EUROPE</b>            | <b>41,853,848</b> | <b>42,193,761</b> | <b>41,462,070</b> | <b>41,935,414</b> | <b>43,508,252</b> | <b>66.69</b>      | <b>3.75</b>        |
| Belgium                          | 1,847,697         | 1,845,325         | 1,855,849         | 1,806,972         | 1,871,851         | 2.87              | 3.59               |
| France                           | 1,470,441         | 1,456,302         | 1,430,928         | 1,400,005         | 1,404,865         | 2.15              | 0.35               |
| Germany                          | 30,460,997        | 31,010,037        | 30,355,511        | 30,588,290        | 31,876,948        | 48.86             | 4.21               |
| Luxembourg                       | 246,205           | 264,356           | 264,810           | 263,728           | 272,228           | 0.42              | 3.22               |
| Netherlands                      | 4,088,591         | 3,892,512         | 3,795,623         | 3,909,370         | 4,025,867         | 6.17              | 2.98               |
| Switzerland                      | 3,739,917         | 3,725,229         | 3,759,349         | 3,967,049         | 4,056,493         | 6.22              | 2.25               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>477,191</b>    | <b>515,010</b>    | <b>533,627</b>    | <b>606,757</b>    | <b>657,667</b>    | <b>1.01</b>       | <b>8.39</b>        |
| Cyprus                           | 21,135            | 19,892            | 22,145            | 23,249            | 27,870            | 0.04              | 19.88              |
| Israel                           | 268,538           | 297,199           | 312,271           | 346,757           | 397,286           | 0.61              | 14.57              |
| Turkey                           | 187,518           | 197,919           | 199,211           | 236,751           | 232,511           | 0.36              | -1.79              |
| <b>MIDDLE EAST</b>               | <b>538,580</b>    | <b>622,829</b>    | <b>679,542</b>    | <b>882,992</b>    | <b>773,892</b>    | <b>1.19</b>       | <b>-12.36</b>      |
| Saudi Arabia                     |                   |                   | 183,432           | 224,283           | 190,101           | 0.29              | -15.24             |
| United Arab Emirates             |                   |                   | 175,415           | 232,514           | 222,282           | 0.34              | -4.40              |
| Other countries of Middle East   |                   |                   | 320,695           | 426,195           | 361,509           | 0.55              | -15.18             |
| All countries of Middle East     | 538,580           | 622,829           |                   |                   |                   |                   |                    |
| <b>SOUTH ASIA</b>                | <b>148,667</b>    | <b>148,117</b>    | <b>148,022</b>    | <b>197,363</b>    | <b>243,382</b>    | <b>0.37</b>       | <b>23.32</b>       |
| All countries of South Asia      | 148,667           | 148,117           | 148,022           | 197,363           | 243,382           | 0.37              | 23.32              |
| <b>NOT SPECIFIED</b>             | <b>602,004</b>    | <b>594,550</b>    | <b>618,345</b>    | <b>584,307</b>    | <b>681,472</b>    | <b>1.04</b>       | <b>16.63</b>       |
| Other countries of the World     | 602,004           | 594,550           | 618,345           | 584,307           | 681,472           | 1.04              | 16.63              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016               | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|--------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>95,051,917</b> | <b>96,874,372</b> | <b>96,233,027</b> | <b>98,824,173</b> | <b>102,863,435</b> | <b>100.00</b>     | <b>4.09</b>        |
| <b>AFRICA</b>                          | <b>194,232</b>        | <b>211,484</b>    | <b>208,730</b>    | <b>218,296</b>    | <b>232,172</b>     | <b>0.23</b>       | <b>6.36</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>81,604</b>         | <b>80,332</b>     | <b>76,285</b>     | <b>76,762</b>     | <b>75,174</b>      | <b>0.07</b>       | <b>-2.07</b>       |
| South Africa                           | 81,604                | 80,332            | 76,285            | 76,762            | 75,174             | 0.07              | -2.07              |
| <b>OTHER AFRICA</b>                    | <b>112,628</b>        | <b>131,152</b>    | <b>132,445</b>    | <b>141,534</b>    | <b>156,998</b>     | <b>0.15</b>       | <b>10.93</b>       |
| Other countries of Africa              | 112,628               | 131,152           | 132,445           | 141,534           | 156,998            | 0.15              | 10.93              |
| <b>AMERICAS</b>                        | <b>1,940,897</b>      | <b>2,021,425</b>  | <b>2,180,608</b>  | <b>2,419,471</b>  | <b>2,381,632</b>   | <b>2.32</b>       | <b>-1.56</b>       |
| <b>NORTH AMERICA</b>                   | <b>1,530,172</b>      | <b>1,608,066</b>  | <b>1,748,323</b>  | <b>1,945,568</b>  | <b>1,905,224</b>   | <b>1.85</b>       | <b>-2.07</b>       |
| Canada                                 | 244,467               | 240,823           | 257,256           | 270,776           | 263,459            | 0.26              | -2.70              |
| United States of America               | 1,285,705             | 1,367,243         | 1,491,067         | 1,674,792         | 1,641,765          | 1.60              | -1.97              |
| <b>SOUTH AMERICA</b>                   | <b>156,943</b>        | <b>162,359</b>    | <b>182,696</b>    | <b>193,041</b>    | <b>182,871</b>     | <b>0.18</b>       | <b>-5.27</b>       |
| Brazil                                 | 156,943               | 162,359           | 182,696           | 193,041           | 182,871            | 0.18              | -5.27              |
| <b>OTHER AMERICAS</b>                  | <b>253,782</b>        | <b>251,000</b>    | <b>249,589</b>    | <b>280,862</b>    | <b>293,537</b>     | <b>0.29</b>       | <b>4.51</b>        |
| Other countries of the Americas        | 253,782               | 251,000           | 249,589           | 280,862           | 293,537            | 0.29              | 4.51               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,961,328</b>      | <b>2,137,417</b>  | <b>2,353,614</b>  | <b>2,854,560</b>  | <b>2,876,768</b>   | <b>2.80</b>       | <b>0.78</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>1,314,322</b>      | <b>1,444,617</b>  | <b>1,640,498</b>  | <b>2,036,335</b>  | <b>2,035,473</b>   | <b>1.98</b>       | <b>-0.04</b>       |
| China                                  | 506,618               | 579,155           | 682,890           | 963,611           | 1,009,762          | 0.98              | 4.79               |
| Japan                                  | 508,292               | 502,063           | 484,785           | 462,671           | 427,464            | 0.42              | -7.61              |
| Korea, Republic of                     | 205,918               | 266,239           | 345,961           | 416,136           | 416,900            | 0.41              | 0.18               |
| Taiwan Province of China               | 93,494                | 97,160            | 126,862           | 193,917           | 181,347            | 0.18              | -6.48              |
| <b>SOUTH-EAST ASIA</b>                 | <b>161,903</b>        | <b>183,886</b>    | <b>198,522</b>    | <b>243,013</b>    | <b>284,878</b>     | <b>0.28</b>       | <b>17.23</b>       |
| All countries of South-East Asia       | 161,903               | 183,886           | 198,522           | 243,013           | 284,878            | 0.28              | 17.23              |
| <b>AUSTRALASIA</b>                     | <b>379,139</b>        | <b>394,377</b>    | <b>395,318</b>    | <b>431,779</b>    | <b>407,048</b>     | <b>0.40</b>       | <b>-5.73</b>       |
| Australia                              | 335,554               | 349,751           | 353,732           | 382,615           | 358,687            | 0.35              | -6.25              |
| New Zealand                            | 43,585                | 44,626            | 41,586            | 49,164            | 48,361             | 0.05              | -1.63              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>105,964</b>        | <b>114,537</b>    | <b>119,276</b>    | <b>143,433</b>    | <b>149,369</b>     | <b>0.15</b>       | <b>4.14</b>        |
| Other countries of Asia                | 105,964               | 114,537           | 119,276           | 143,433           | 149,369            | 0.15              | 4.14               |
| <b>EUROPE</b>                          | <b>89,290,120</b>     | <b>90,710,573</b> | <b>89,571,220</b> | <b>91,025,820</b> | <b>94,985,190</b>  | <b>92.34</b>      | <b>4.35</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>9,265,872</b>      | <b>9,543,773</b>  | <b>9,639,390</b>  | <b>9,330,868</b>  | <b>9,682,427</b>   | <b>9.41</b>       | <b>3.77</b>        |
| Bulgaria                               | 185,793               | 199,175           | 209,662           | 219,300           | 220,722            | 0.21              | 0.65               |
| Czech Republic                         | 2,123,891             | 2,150,183         | 2,217,239         | 2,379,188         | 2,678,250          | 2.60              | 12.57              |
| Estonia                                | 70,231                | 67,545            | 72,782            | 75,543            | 80,963             | 0.08              | 7.17               |
| Hungary                                | 1,624,206             | 1,622,437         | 1,651,131         | 1,664,783         | 1,771,160          | 1.72              | 6.39               |
| Latvia                                 | 73,406                | 74,943            | 84,500            | 80,838            | 80,202             | 0.08              | -0.79              |
| Lithuania                              | 110,189               | 114,266           | 114,513           | 115,257           | 121,867            | 0.12              | 5.74               |
| Poland                                 | 1,478,694             | 1,495,559         | 1,600,172         | 1,708,463         | 1,747,899          | 1.70              | 2.31               |
| Romania                                | 831,278               | 802,875           | 811,673           | 827,824           | 873,121            | 0.85              | 5.47               |
| Russian Federation                     | 1,785,754             | 1,954,599         | 1,800,424         | 1,188,735         | 977,348            | 0.95              | -17.78             |
| Slovakia                               | 525,192               | 556,815           | 591,102           | 635,321           | 701,210            | 0.68              | 10.37              |
| Ukraine                                | 326,274               | 360,952           | 343,231           | 292,796           | 304,389            | 0.30              | 3.96               |
| Other countries Central/East Europe    | 130,964               | 144,424           | 142,961           | 142,820           | 125,296            | 0.12              | -12.27             |
| <b>NORTHERN EUROPE</b>                 | <b>6,325,512</b>      | <b>6,531,747</b>  | <b>6,535,498</b>  | <b>6,837,872</b>  | <b>7,180,107</b>   | <b>6.98</b>       | <b>5.00</b>        |
| Denmark                                | 1,447,258             | 1,448,608         | 1,437,614         | 1,478,532         | 1,543,733          | 1.50              | 4.41               |
| Finland                                | 336,601               | 351,996           | 330,207           | 336,377           | 354,337            | 0.34              | 5.34               |
| Iceland                                | 32,657                | 35,277            | 42,048            | 52,874            | 48,047             | 0.05              | -9.13              |
| Ireland                                | 234,778               | 234,112           | 242,505           | 258,816           | 287,149            | 0.28              | 10.95              |
| Norway                                 | 307,116               | 310,552           | 317,222           | 317,999           | 313,363            | 0.30              | -1.46              |
| Sweden                                 | 786,586               | 806,569           | 800,879           | 843,439           | 929,929            | 0.90              | 10.25              |
| United Kingdom                         | 3,180,516             | 3,344,633         | 3,365,023         | 3,549,835         | 3,703,549          | 3.60              | 4.33               |
| <b>SOUTHERN EUROPE</b>                 | <b>4,853,145</b>      | <b>4,713,370</b>  | <b>4,801,912</b>  | <b>5,112,330</b>  | <b>5,167,688</b>   | <b>5.02</b>       | <b>1.08</b>        |
| Croatia                                | 334,594               | 314,681           | 333,933           | 356,285           | 344,020            | 0.33              | -3.44              |
| Greece                                 | 151,809               | 148,099           | 157,568           | 156,337           | 165,133            | 0.16              | 5.63               |
| Italy                                  | 2,917,854             | 2,777,844         | 2,777,489         | 2,926,904         | 2,875,134          | 2.80              | -1.77              |
| Malta                                  | 22,418                | 24,588            | 27,038            | 31,698            | 37,270             | 0.04              | 17.58              |
| Portugal                               | 86,515                | 91,435            | 96,135            | 109,919           | 123,194            | 0.12              | 12.08              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Serbia and Montenegro            | 257,491           | 282,035           | 287,241           | 319,003           | 347,743           | 0.34              | 9.01               |
| Slovenia                         | 374,446           | 403,136           | 410,682           | 423,212           | 445,095           | 0.43              | 5.17               |
| Spain                            | 708,018           | 671,552           | 711,826           | 788,972           | 830,099           | 0.81              | 5.21               |
| <b>WESTERN EUROPE</b>            | <b>68,250,456</b> | <b>69,271,558</b> | <b>67,913,947</b> | <b>68,967,046</b> | <b>72,090,128</b> | <b>70.08</b>      | <b>4.53</b>        |
| Belgium                          | 2,583,143         | 2,605,997         | 2,649,559         | 2,604,564         | 2,741,857         | 2.67              | 5.27               |
| France                           | 1,818,852         | 1,808,491         | 1,775,658         | 1,752,672         | 1,766,933         | 1.72              | 0.81               |
| Germany                          | 49,606,383        | 50,822,726        | 49,512,028        | 50,199,468        | 52,652,671        | 51.19             | 4.89               |
| Luxembourg                       | 295,170           | 317,477           | 322,445           | 322,970           | 338,426           | 0.33              | 4.79               |
| Netherlands                      | 9,389,082         | 9,139,675         | 9,012,781         | 9,175,817         | 9,510,445         | 9.25              | 3.65               |
| Switzerland                      | 4,557,826         | 4,577,192         | 4,641,476         | 4,911,555         | 5,079,796         | 4.94              | 3.43               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>595,135</b>    | <b>650,125</b>    | <b>680,473</b>    | <b>777,704</b>    | <b>864,840</b>    | <b>0.84</b>       | <b>11.20</b>       |
| Cyprus                           | 24,458            | 22,085            | 24,289            | 25,766            | 30,969            | 0.03              | 20.19              |
| Israel                           | 364,306           | 409,095           | 433,510           | 485,403           | 567,887           | 0.55              | 16.99              |
| Turkey                           | 206,371           | 218,945           | 222,674           | 266,535           | 265,984           | 0.26              | -0.21              |
| <b>MIDDLE EAST</b>               | <b>712,514</b>    | <b>872,571</b>    | <b>992,727</b>    | <b>1,328,367</b>  | <b>1,236,414</b>  | <b>1.20</b>       | <b>-6.92</b>       |
| Saudi Arabia                     |                   |                   | 306,999           | 393,109           | 342,656           | 0.33              | -12.83             |
| United Arab Emirates             |                   |                   | 273,772           | 372,888           | 363,059           | 0.35              | -2.64              |
| Other countries of Middle East   |                   |                   | 411,956           | 562,370           | 530,699           | 0.52              | -5.63              |
| All countries of Middle East     | 712,514           | 872,571           |                   |                   |                   |                   |                    |
| <b>SOUTH ASIA</b>                | <b>164,226</b>    | <b>160,295</b>    | <b>163,350</b>    | <b>218,661</b>    | <b>271,410</b>    | <b>0.26</b>       | <b>24.12</b>       |
| All countries of South Asia      | 164,226           | 160,295           | 163,350           | 218,661           | 271,410           | 0.26              | 24.12              |
| <b>NOT SPECIFIED</b>             | <b>788,600</b>    | <b>760,607</b>    | <b>762,778</b>    | <b>758,998</b>    | <b>879,849</b>    | <b>0.86</b>       | <b>15.92</b>       |
| Other countries of the World     | 788,600           | 760,607           | 762,778           | 758,998           | 879,849           | 0.86              | 15.92              |

## AZERBAIJAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>2,484,048</b> | <b>2,508,904</b> | <b>2,297,804</b> | <b>2,006,176</b> | <b>2,248,773</b> | <b>100.00</b>     | <b>12.09</b>       |
| <b>AFRICA</b>                     | <b>2,361</b>     | <b>2,723</b>     | <b>2,535</b>     | <b>2,297</b>     | <b>4,229</b>     | <b>0.19</b>       | <b>84.11</b>       |
| <b>EAST AFRICA</b>                | <b>241</b>       | <b>270</b>       | <b>270</b>       | <b>236</b>       | <b>1,371</b>     | <b>0.06</b>       | <b>480.93</b>      |
| Burundi                           | 2                | 16               | 4                |                  | 2                | 0.00              |                    |
| Comoros                           | 8                | 16               |                  |                  | 714              | 0.03              |                    |
| Djibouti                          |                  | 15               | 3                | 1                | 22               | 0.00              | 2,100.00           |
| Eritrea                           | 4                | 9                | 5                | 3                | 12               | 0.00              | 300.00             |
| Ethiopia                          | 30               | 29               | 28               | 23               | 197              | 0.01              | 756.52             |
| Kenya                             | 52               | 54               | 75               | 69               | 150              | 0.01              | 117.39             |
| Madagascar                        | 7                | 2                | 7                | 2                | 15               | 0.00              | 650.00             |
| Malawi                            | 2                | 6                | 5                | 2                | 16               | 0.00              | 700.00             |
| Mauritius                         | 20               | 20               | 20               | 27               |                  |                   |                    |
| Mozambique                        | 11               | 8                | 9                | 6                | 25               | 0.00              | 316.67             |
| Reunion                           |                  | 1                | 4                | 6                |                  |                   |                    |
| Rwanda                            | 1                | 8                | 3                | 6                | 6                | 0.00              |                    |
| Seychelles                        | 4                |                  | 12               | 4                | 10               | 0.00              | 150.00             |
| Somalia                           | 3                | 5                | 10               | 6                | 21               | 0.00              | 250.00             |
| Tanzania, United Republic of      | 16               | 22               | 16               | 34               | 50               | 0.00              | 47.06              |
| Uganda                            | 21               | 24               | 19               | 20               | 56               | 0.00              | 180.00             |
| Zambia                            | 31               | 20               | 11               | 10               | 38               | 0.00              | 280.00             |
| Zimbabwe                          | 29               | 15               | 39               | 17               | 37               | 0.00              | 117.65             |
| <b>CENTRAL AFRICA</b>             | <b>101</b>       | <b>205</b>       | <b>127</b>       | <b>157</b>       | <b>206</b>       | <b>0.01</b>       | <b>31.21</b>       |
| Angola                            | 20               | 12               | 20               | 22               | 42               | 0.00              | 90.91              |
| Cameroon                          | 40               | 119              | 52               | 73               | 85               | 0.00              | 16.44              |
| Central African Republic          | 1                |                  | 2                |                  |                  |                   |                    |
| Chad                              | 4                | 8                | 9                | 21               | 11               | 0.00              | -47.62             |
| Congo                             | 5                | 25               | 6                | 8                | 18               | 0.00              | 125.00             |
| Congo, Democratic Republic of the | 13               | 18               | 12               |                  | 15               | 0.00              |                    |
| Equatorial Guinea                 | 4                | 3                |                  |                  |                  |                   |                    |
| Gabon                             | 12               | 14               | 21               | 31               | 26               | 0.00              | -16.13             |
| Sao Tome and Principe             | 2                | 6                | 5                | 2                | 9                | 0.00              | 350.00             |
| <b>NORTH AFRICA</b>               | <b>458</b>       | <b>682</b>       | <b>613</b>       | <b>708</b>       | <b>1,065</b>     | <b>0.05</b>       | <b>50.42</b>       |
| Algeria                           | 135              | 197              | 121              | 210              | 189              | 0.01              | -10.00             |
| Morocco                           | 158              | 250              | 264              | 255              | 338              | 0.02              | 32.55              |
| Sudan                             | 62               | 104              | 129              | 123              | 311              | 0.01              | 152.85             |
| Tunisia                           | 103              | 130              | 99               | 120              | 227              | 0.01              | 89.17              |
| Western Sahara                    |                  | 1                |                  |                  |                  |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>905</b>       | <b>927</b>       | <b>1,063</b>     | <b>720</b>       | <b>977</b>       | <b>0.04</b>       | <b>35.69</b>       |
| Botswana                          | 5                | 5                | 3                |                  | 26               | 0.00              |                    |
| Lesotho                           | 1                |                  | 5                | 3                | 15               | 0.00              | 400.00             |
| Namibia                           | 19               | 5                |                  | 7                | 18               | 0.00              | 157.14             |
| South Africa                      | 878              | 916              | 1,048            | 709              | 902              | 0.04              | 27.22              |
| Swaziland                         | 2                | 1                | 7                | 1                | 16               | 0.00              | 1,500.00           |
| <b>WEST AFRICA</b>                | <b>656</b>       | <b>639</b>       | <b>462</b>       | <b>476</b>       | <b>610</b>       | <b>0.03</b>       | <b>28.15</b>       |
| Benin                             | 7                | 10               | 5                | 3                | 5                | 0.00              | 66.67              |
| Burkina Faso                      | 1                | 18               | 4                | 8                | 4                | 0.00              | -50.00             |
| Côte d'Ivoire                     | 28               | 75               | 25               | 17               | 28               | 0.00              | 64.71              |
| Gambia                            | 94               | 11               | 23               | 18               | 19               | 0.00              | 5.56               |
| Ghana                             | 119              | 44               | 50               | 43               | 72               | 0.00              | 67.44              |
| Guinea                            | 7                | 42               | 6                | 11               | 8                | 0.00              | -27.27             |
| Guinea-Bissau                     |                  | 3                |                  |                  | 2                | 0.00              |                    |
| Liberia                           | 4                | 19               | 2                | 2                | 12               | 0.00              | 500.00             |
| Mali                              | 19               | 60               | 22               | 15               | 15               | 0.00              |                    |
| Mauritania                        | 5                | 17               | 5                | 6                | 10               | 0.00              | 66.67              |
| Niger                             | 15               | 13               | 5                | 5                | 11               | 0.00              | 120.00             |

## AZERBAIJAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Nigeria                                | 263           | 249           | 250           | 283           | 354           | 0.02              | 25.09              |
| Senegal                                | 52            | 50            | 45            | 30            | 40            | 0.00              | 33.33              |
| Sierra Leone                           | 36            | 23            | 17            | 29            | 16            | 0.00              | -44.83             |
| Togo                                   | 6             | 5             | 3             | 6             | 14            | 0.00              | 133.33             |
| <b>AMERICAS</b>                        | <b>18,825</b> | <b>20,825</b> | <b>19,932</b> | <b>18,367</b> | <b>18,499</b> | <b>0.82</b>       | <b>0.72</b>        |
| <b>CARIBBEAN</b>                       | <b>416</b>    | <b>512</b>    | <b>540</b>    | <b>395</b>    | <b>533</b>    | <b>0.02</b>       | <b>34.94</b>       |
| Aruba                                  |               | 6             | 2             | 5             | 1             | 0.00              | -80.00             |
| Bahamas                                |               |               | 4             | 3             | 20            | 0.00              | 566.67             |
| Barbados                               | 9             | 4             | 7             | 7             | 24            | 0.00              | 242.86             |
| Cuba                                   | 74            | 98            | 133           | 73            | 169           | 0.01              | 131.51             |
| Dominica                               |               |               | 3             |               | 14            | 0.00              |                    |
| Dominican Republic                     | 24            | 39            | 23            | 16            | 32            | 0.00              | 100.00             |
| Grenada                                | 1             |               | 3             |               |               |                   |                    |
| Haiti                                  |               |               | 2             | 2             | 10            | 0.00              | 400.00             |
| Jamaica                                | 7             | 4             | 22            | 7             | 36            | 0.00              | 414.29             |
| Netherlands Antilles                   | 18            | 9             | 10            |               |               |                   |                    |
| Puerto Rico                            | 1             |               |               |               |               |                   |                    |
| Saint Kitts and Nevis                  | 2             | 12            |               |               |               |                   |                    |
| Saint Vincent and the Grenadines       | 3             |               |               |               |               |                   |                    |
| Trinidad and Tobago                    | 276           | 340           | 329           | 282           | 226           | 0.01              | -19.86             |
| Turks and Caicos Islands               | 1             |               | 2             |               | 1             | 0.00              |                    |
| <b>CENTRAL AMERICA</b>                 | <b>131</b>    | <b>85</b>     | <b>80</b>     | <b>57</b>     | <b>199</b>    | <b>0.01</b>       | <b>249.12</b>      |
| Belize                                 | 1             | 2             | 2             | 2             | 8             | 0.00              | 300.00             |
| Costa Rica                             | 47            | 13            | 17            | 24            | 58            | 0.00              | 141.67             |
| El Salvador                            | 13            | 12            | 12            | 8             | 30            | 0.00              | 275.00             |
| Guatemala                              | 22            | 25            | 9             |               | 32            | 0.00              |                    |
| Honduras                               | 23            | 19            | 24            | 16            | 31            | 0.00              | 93.75              |
| Nicaragua                              | 11            | 10            | 12            | 5             | 23            | 0.00              | 360.00             |
| Panama                                 | 14            | 4             | 4             | 2             | 17            | 0.00              | 750.00             |
| <b>NORTH AMERICA</b>                   | <b>16,474</b> | <b>18,191</b> | <b>17,360</b> | <b>15,848</b> | <b>15,065</b> | <b>0.67</b>       | <b>-4.94</b>       |
| Canada                                 | 2,566         | 2,411         | 2,501         | 2,372         | 2,320         | 0.10              | -2.19              |
| Mexico                                 | 221           | 168           | 316           | 268           | 454           | 0.02              | 69.40              |
| United States of America               | 13,687        | 15,612        | 14,543        | 13,208        | 12,291        | 0.55              | -6.94              |
| <b>SOUTH AMERICA</b>                   | <b>1,804</b>  | <b>2,037</b>  | <b>1,952</b>  | <b>2,067</b>  | <b>2,702</b>  | <b>0.12</b>       | <b>30.72</b>       |
| Argentina                              | 484           | 258           | 254           | 266           | 240           | 0.01              | -9.77              |
| Bolivia, Plurinational State of        | 34            | 55            | 42            | 27            | 53            | 0.00              | 96.30              |
| Brazil                                 | 516           | 817           | 729           | 788           | 1,028         | 0.05              | 30.46              |
| Chile                                  | 66            | 96            | 90            | 67            | 77            | 0.00              | 14.93              |
| Colombia                               | 427           | 437           | 432           | 464           | 592           | 0.03              | 27.59              |
| Ecuador                                | 30            | 52            | 70            | 84            | 109           | 0.00              | 29.76              |
| Guyana                                 | 1             | 2             |               |               | 21            | 0.00              |                    |
| Paraguay                               | 27            | 27            | 22            | 15            | 29            | 0.00              | 93.33              |
| Peru                                   | 28            | 40            | 49            | 45            | 64            | 0.00              | 42.22              |
| Suriname                               | 1             |               | 7             | 2             | 17            | 0.00              | 750.00             |
| Uruguay                                | 65            | 50            | 9             | 21            | 36            | 0.00              | 71.43              |
| Venezuela, Bolivarian Republic of      | 125           | 203           | 248           | 288           | 436           | 0.02              | 51.39              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>15,757</b> | <b>19,607</b> | <b>20,142</b> | <b>19,522</b> | <b>22,574</b> | <b>1.00</b>       | <b>15.63</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>10,239</b> | <b>12,178</b> | <b>12,068</b> | <b>11,643</b> | <b>14,069</b> | <b>0.63</b>       | <b>20.84</b>       |
| China                                  | 5,060         | 6,465         | 5,930         | 5,097         | 7,363         | 0.33              | 44.46              |
| Japan                                  | 2,230         | 2,471         | 2,607         | 3,277         | 3,383         | 0.15              | 3.23               |
| Korea, Democratic People's Republic of | 42            | 3             | 1             | 15            | 13            | 0.00              | -13.33             |
| Korea, Republic of                     | 2,829         | 3,134         | 3,368         | 3,061         | 3,132         | 0.14              | 2.32               |
| Mongolia                               | 64            | 93            | 124           | 123           | 136           | 0.01              | 10.57              |
| Taiwan Province of China               | 14            | 12            | 38            | 70            | 42            | 0.00              | -40.00             |

## AZERBAIJAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>SOUTH-EAST ASIA</b>           | <b>3,759</b>     | <b>5,410</b>     | <b>5,456</b>     | <b>5,103</b>     | <b>6,152</b>     | <b>0.27</b>       | <b>20.56</b>       |
| Brunei Darussalam                | 3                | 19               | 17               | 24               | 26               | 0.00              | 8.33               |
| Cambodia                         | 19               | 11               | 67               | 26               |                  |                   |                    |
| Indonesia                        | 577              | 706              | 686              | 828              | 1,285            | 0.06              | 55.19              |
| Lao People's Democratic Republic | 7                | 7                | 8                | 20               | 5                | 0.00              | -75.00             |
| Malaysia                         | 805              | 2,058            | 2,161            | 1,077            | 1,337            | 0.06              | 24.14              |
| Myanmar                          | 16               | 51               | 20               | 52               | 54               | 0.00              | 3.85               |
| Philippines                      | 1,322            | 1,445            | 1,488            | 1,613            | 1,889            | 0.08              | 17.11              |
| Singapore                        | 315              | 429              | 501              | 630              | 860              | 0.04              | 36.51              |
| Thailand                         | 386              | 481              | 324              | 374              | 550              | 0.02              | 47.06              |
| Viet Nam                         | 309              | 203              | 184              | 459              | 146              | 0.01              | -68.19             |
| <b>AUSTRALASIA</b>               | <b>1,745</b>     | <b>2,010</b>     | <b>2,611</b>     | <b>2,753</b>     | <b>2,333</b>     | <b>0.10</b>       | <b>-15.26</b>      |
| Australia                        | 1,296            | 1,518            | 2,161            | 2,233            | 1,853            | 0.08              | -17.02             |
| New Zealand                      | 449              | 492              | 450              | 520              | 480              | 0.02              | -7.69              |
| <b>MELANESIA</b>                 | <b>6</b>         | <b>6</b>         | <b>7</b>         | <b>9</b>         | <b>18</b>        | <b>0.00</b>       | <b>100.00</b>      |
| Fiji                             | 4                | 4                | 7                | 7                | 18               | 0.00              | 157.14             |
| Papua New Guinea                 | 2                |                  |                  | 2                |                  |                   |                    |
| Vanuatu                          |                  | 2                |                  |                  |                  |                   |                    |
| <b>MICRONESIA</b>                |                  |                  |                  | <b>4</b>         | <b>2</b>         | <b>0.00</b>       | <b>-50.00</b>      |
| Palau                            |                  |                  |                  | 4                | 2                | 0.00              | -50.00             |
| <b>POLYNESIA</b>                 | <b>8</b>         | <b>3</b>         |                  | <b>10</b>        |                  |                   |                    |
| American Samoa                   | 2                |                  |                  |                  |                  |                   |                    |
| French Polynesia                 | 1                |                  |                  |                  |                  |                   |                    |
| Samoa                            |                  | 1                |                  | 6                |                  |                   |                    |
| Tuvalu                           | 5                | 1                |                  | 4                |                  |                   |                    |
| Wallis and Futuna Islands        |                  | 1                |                  |                  |                  |                   |                    |
| <b>EUROPE</b>                    | <b>2,147,613</b> | <b>2,306,463</b> | <b>2,108,519</b> | <b>1,795,262</b> | <b>1,799,367</b> | <b>80.02</b>      | <b>0.23</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>1,760,165</b> | <b>1,849,954</b> | <b>1,692,710</b> | <b>1,398,043</b> | <b>1,392,105</b> | <b>61.91</b>      | <b>-0.42</b>       |
| Armenia                          | 16               |                  |                  | 61               | 4                | 0.00              | -93.44             |
| Belarus                          | 7,038            | 8,251            | 9,256            | 10,729           | 12,320           | 0.55              | 14.83              |
| Bulgaria                         | 2,231            | 2,028            | 2,324            | 2,253            | 1,531            | 0.07              | -32.05             |
| Czech Republic                   | 1,279            | 1,497            | 1,709            | 1,845            | 1,785            | 0.08              | -3.25              |
| Estonia                          | 791              | 787              | 878              | 1,017            | 844              | 0.04              | -17.01             |
| Georgia                          | 763,251          | 810,390          | 699,532          | 571,648          | 506,110          | 22.51             | -11.46             |
| Hungary                          | 950              | 1,825            | 2,536            | 1,650            | 1,747            | 0.08              | 5.88               |
| Kazakhstan                       | 25,295           | 28,226           | 29,468           | 27,145           | 31,183           | 1.39              | 14.88              |
| Kyrgyzstan                       | 2,905            | 2,594            | 2,556            | 2,490            | 2,705            | 0.12              | 8.63               |
| Latvia                           | 1,875            | 1,731            | 1,750            | 1,967            | 1,566            | 0.07              | -20.39             |
| Lithuania                        | 1,698            | 1,797            | 1,743            | 1,621            | 1,344            | 0.06              | -17.09             |
| Moldova, Republic of             | 4,375            | 4,448            | 5,843            | 5,183            | 3,710            | 0.16              | -28.42             |
| Poland                           | 3,168            | 3,716            | 4,209            | 3,473            | 3,014            | 0.13              | -13.22             |
| Romania                          | 1,678            | 2,053            | 2,052            | 1,967            | 1,427            | 0.06              | -27.45             |
| Russian Federation               | 876,013          | 903,242          | 843,851          | 685,555          | 742,132          | 33.00             | 8.25               |
| Slovakia                         | 622              | 659              | 783              | 1,111            | 797              | 0.04              | -28.26             |
| Tajikistan                       | 1,264            | 1,515            | 1,285            | 1,224            | 1,521            | 0.07              | 24.26              |
| Turkmenistan                     | 4,906            | 4,766            | 5,398            | 6,800            | 7,637            | 0.34              | 12.31              |
| Ukraine                          | 42,393           | 51,802           | 58,201           | 55,119           | 54,635           | 2.43              | -0.88              |
| Uzbekistan                       | 18,417           | 18,627           | 19,336           | 15,185           | 16,093           | 0.72              | 5.98               |
| <b>NORTHERN EUROPE</b>           | <b>36,739</b>    | <b>40,512</b>    | <b>41,587</b>    | <b>43,407</b>    | <b>37,088</b>    | <b>1.65</b>       | <b>-14.56</b>      |
| Denmark                          | 1,099            | 1,087            | 1,027            | 1,178            | 1,060            | 0.05              | -10.02             |
| Finland                          | 902              | 935              | 913              | 1,234            | 1,016            | 0.05              | -17.67             |
| Iceland                          | 651              | 700              | 828              | 773              | 368              | 0.02              | -52.39             |
| Ireland                          | 969              | 1,068            | 1,326            | 1,443            | 1,190            | 0.05              | -17.53             |
| Norway                           | 1,981            | 2,024            | 2,056            | 1,932            | 1,937            | 0.09              | 0.26               |

## AZERBAIJAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Sweden                                    | 2,012          | 1,857          | 1,874          | 1,955          | 2,003          | 0.09              | 2.46               |
| United Kingdom                            | 29,125         | 32,841         | 33,563         | 34,892         | 29,514         | 1.31              | -15.41             |
| <b>SOUTHERN EUROPE</b>                    | <b>14,352</b>  | <b>17,216</b>  | <b>19,818</b>  | <b>22,510</b>  | <b>17,216</b>  | <b>0.77</b>       | <b>-23.52</b>      |
| Albania                                   | 164            | 208            | 215            | 262            | 233            | 0.01              | -11.07             |
| Andorra                                   | 26             | 32             | 59             | 69             | 26             | 0.00              | -62.32             |
| Bosnia and Herzegovina                    | 278            | 254            | 275            | 335            | 257            | 0.01              | -23.28             |
| Croatia                                   | 1,092          | 1,126          | 1,326          | 1,635          | 1,185          | 0.05              | -27.52             |
| Greece                                    | 1,213          | 1,320          | 1,712          | 2,112          | 1,276          | 0.06              | -39.58             |
| Holy See                                  | 10             | 7              | 6              | 4              | 33             | 0.00              | 725.00             |
| Italy                                     | 6,767          | 8,566          | 9,605          | 10,379         | 8,654          | 0.38              | -16.62             |
| Malta                                     | 84             | 114            | 153            | 270            | 120            | 0.01              | -55.56             |
| Montenegro                                | 124            | 112            | 203            | 311            | 165            | 0.01              | -46.95             |
| Portugal                                  | 512            | 773            | 735            | 983            | 872            | 0.04              | -11.29             |
| San Marino                                | 13             | 3              | 27             | 41             | 13             | 0.00              | -68.29             |
| Serbia                                    | 1,589          | 1,407          | 1,573          | 1,784          | 1,037          | 0.05              | -41.87             |
| Slovenia                                  | 491            | 675            | 646            | 701            | 611            | 0.03              | -12.84             |
| Spain                                     | 1,685          | 2,321          | 3,000          | 3,355          | 2,445          | 0.11              | -27.12             |
| The Former Yugoslav Republic of Macedonia | 301            | 298            | 283            | 269            | 278            | 0.01              | 3.35               |
| Other countries of Southern Europe        | 3              |                |                |                | 11             | 0.00              |                    |
| <b>WESTERN EUROPE</b>                     | <b>34,218</b>  | <b>30,281</b>  | <b>32,136</b>  | <b>34,088</b>  | <b>28,624</b>  | <b>1.27</b>       | <b>-16.03</b>      |
| Austria                                   | 3,499          | 2,567          | 2,884          | 2,770          | 2,417          | 0.11              | -12.74             |
| Belgium                                   | 2,255          | 1,725          | 1,908          | 2,098          | 1,603          | 0.07              | -23.59             |
| France                                    | 5,870          | 5,919          | 6,858          | 6,637          | 5,785          | 0.26              | -12.84             |
| Germany                                   | 16,445         | 13,920         | 13,838         | 15,210         | 13,042         | 0.58              | -14.25             |
| Liechtenstein                             | 8              | 3              | 12             | 19             | 6              | 0.00              | -68.42             |
| Luxembourg                                | 460            | 498            | 413            | 490            | 322            | 0.01              | -34.29             |
| Monaco                                    | 4              | 13             | 24             | 21             | 13             | 0.00              | -38.10             |
| Netherlands                               | 3,970          | 4,036          | 4,425          | 4,714          | 3,764          | 0.17              | -20.15             |
| Switzerland                               | 1,707          | 1,600          | 1,774          | 2,129          | 1,672          | 0.07              | -21.47             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>302,139</b> | <b>368,500</b> | <b>322,268</b> | <b>297,214</b> | <b>324,334</b> | <b>14.42</b>      | <b>9.12</b>        |
| Cyprus                                    | 221            | 98             | 208            | 269            | 177            | 0.01              | -34.20             |
| Israel                                    | 6,369          | 6,989          | 7,584          | 8,325          | 10,814         | 0.48              | 29.90              |
| Turkey                                    | 295,549        | 361,413        | 314,476        | 288,620        | 313,343        | 13.93             | 8.57               |
| <b>MIDDLE EAST</b>                        | <b>4,985</b>   | <b>5,611</b>   | <b>5,385</b>   | <b>9,303</b>   | <b>137,564</b> | <b>6.12</b>       | <b>1,378.71</b>    |
| Bahrain                                   | 107            | 188            | 131            | 237            | 1,562          | 0.07              | 559.07             |
| Egypt                                     | 955            | 963            | 786            | 928            | 1,409          | 0.06              | 51.83              |
| Iraq                                      | 917            | 991            | 738            | 2,147          | 62,983         | 2.80              | 2,833.54           |
| Jordan                                    | 387            | 442            | 510            | 464            | 939            | 0.04              | 102.37             |
| Kuwait                                    | 233            | 392            | 419            | 528            | 1,697          | 0.08              | 221.40             |
| Lebanon                                   | 363            | 382            | 438            | 446            | 492            | 0.02              | 10.31              |
| Libya                                     | 54             | 163            | 160            | 102            | 125            | 0.01              | 22.55              |
| Oman                                      | 33             | 150            | 120            | 288            | 3,062          | 0.14              | 963.19             |
| Qatar                                     | 470            | 309            | 292            | 599            | 3,322          | 0.15              | 454.59             |
| Saudi Arabia                              | 380            | 479            | 507            | 727            | 7,290          | 0.32              | 902.75             |
| State of Palestine                        | 53             | 69             | 64             | 53             | 236            | 0.01              | 345.28             |
| Syrian Arab Republic                      | 414            | 375            | 313            | 328            | 654            | 0.03              | 99.39              |
| United Arab Emirates                      | 551            | 638            | 821            | 2,379          | 53,180         | 2.36              | 2,135.39           |
| Yemen                                     | 68             | 70             | 86             | 77             | 613            | 0.03              | 696.10             |
| <b>SOUTH ASIA</b>                         | <b>292,519</b> | <b>151,731</b> | <b>139,490</b> | <b>159,820</b> | <b>258,479</b> | <b>11.49</b>      | <b>61.73</b>       |
| Afghanistan                               | 393            | 636            | 674            | 545            | 534            | 0.02              | -2.02              |
| Bangladesh                                | 1,151          | 581            | 518            | 1,409          | 877            | 0.04              | -37.76             |
| Bhutan                                    | 1              | 1              | 6              | 7              | 4              | 0.00              | -42.86             |
| India                                     | 5,048          | 4,791          | 4,853          | 5,584          | 6,012          | 0.27              | 7.66               |



## AZERBAIJAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                              | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|------------------------------|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| Iran, Islamic Republic of    | 283,739      | 143,579      | 131,179      | 149,600      | 246,578      | 10.97             | 64.82              |
| Maldives                     | 6            | 7            | 15           | 22           | 35           | 0.00              | 59.09              |
| Nepal                        | 282          | 120          | 161          | 156          | 119          | 0.01              | -23.72             |
| Pakistan                     | 1,675        | 1,767        | 1,817        | 2,193        | 3,998        | 0.18              | 82.31              |
| Sri Lanka                    | 224          | 249          | 267          | 304          | 322          | 0.01              | 5.92               |
| <b>NOT SPECIFIED</b>         | <b>1,988</b> | <b>1,944</b> | <b>1,801</b> | <b>1,605</b> | <b>8,061</b> | <b>0.36</b>       | <b>402.24</b>      |
| Other countries of the World | 1,988        | 1,944        | 1,801        | 1,605        | 8,061        | 0.36              | 402.24             |

## AZERBAIJAN

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>372,117</b> | <b>395,461</b> | <b>392,790</b> | <b>495,648</b> | <b>776,784</b> | <b>100.00</b>     | <b>56.72</b>       |
| <b>AMERICAS</b>                  | <b>22,807</b>  | <b>31,109</b>  | <b>23,485</b>  | <b>28,933</b>  | <b>24,708</b>  | <b>3.18</b>       | <b>-14.60</b>      |
| <b>NORTH AMERICA</b>             | <b>22,807</b>  | <b>31,109</b>  | <b>23,485</b>  | <b>28,933</b>  | <b>24,708</b>  | <b>3.18</b>       | <b>-14.60</b>      |
| Canada                           | 3,229          | 3,711          | 2,194          | 4,138          | 3,026          | 0.39              | -26.87             |
| United States of America         | 19,578         | 27,398         | 21,291         | 24,795         | 21,682         | 2.79              | -12.55             |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>5,648</b>   | <b>6,540</b>   | <b>8,800</b>   | <b>6,142</b>   | <b>8,506</b>   | <b>1.10</b>       | <b>38.49</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>5,648</b>   | <b>6,540</b>   | <b>8,800</b>   | <b>6,142</b>   | <b>8,506</b>   | <b>1.10</b>       | <b>38.49</b>       |
| China                            | 4,329          | 5,240          | 6,541          | 3,905          | 6,210          | 0.80              | 59.03              |
| Japan                            | 1,319          | 1,300          | 2,259          | 2,237          | 2,296          | 0.30              | 2.64               |
| <b>EUROPE</b>                    | <b>243,784</b> | <b>247,772</b> | <b>245,497</b> | <b>302,590</b> | <b>369,972</b> | <b>47.63</b>      | <b>22.27</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>71,400</b>  | <b>86,951</b>  | <b>77,025</b>  | <b>120,558</b> | <b>160,880</b> | <b>20.71</b>      | <b>33.45</b>       |
| Belarus                          |                |                | 3,382          |                |                |                   |                    |
| Georgia                          | 6,516          | 11,370         | 6,586          | 8,139          | 12,487         | 1.61              | 53.42              |
| Kazakhstan                       | 5,464          | 6,929          | 5,722          | 7,445          | 11,020         | 1.42              | 48.02              |
| Latvia                           | 792            | 896            | 727            | 1,430          | 1,215          | 0.16              | -15.03             |
| Poland                           | 1,220          | 1,699          | 2,265          | 2,713          | 3,421          | 0.44              | 26.10              |
| Romania                          | 700            | 1,051          | 1,260          | 1,488          | 2,009          | 0.26              | 35.01              |
| Russian Federation               | 45,404         | 52,845         | 47,553         | 82,097         | 111,342        | 14.33             | 35.62              |
| Ukraine                          | 11,304         | 12,161         | 9,530          | 17,246         | 19,386         | 2.50              | 12.41              |
| <b>NORTHERN EUROPE</b>           | <b>68,793</b>  | <b>58,741</b>  | <b>49,449</b>  | <b>52,648</b>  | <b>68,289</b>  | <b>8.79</b>       | <b>29.71</b>       |
| Finland                          | 591            | 561            | 1,234          | 1,497          | 2,090          | 0.27              | 39.61              |
| Norway                           | 4,304          | 4,480          | 3,497          | 4,571          | 6,083          | 0.78              | 33.08              |
| Sweden                           | 2,270          | 2,856          | 2,112          | 1,905          | 2,820          | 0.36              | 48.03              |
| United Kingdom                   | 61,628         | 50,844         | 42,606         | 44,675         | 57,296         | 7.38              | 28.25              |
| <b>SOUTHERN EUROPE</b>           | <b>9,075</b>   | <b>10,029</b>  | <b>11,463</b>  | <b>18,790</b>  | <b>19,591</b>  | <b>2.52</b>       | <b>4.26</b>        |
| Italy                            | 7,390          | 8,183          | 8,793          | 14,270         | 14,358         | 1.85              | 0.62               |
| Spain                            | 1,685          | 1,846          | 2,670          | 4,520          | 5,233          | 0.67              | 15.77              |
| <b>WESTERN EUROPE</b>            | <b>37,494</b>  | <b>34,904</b>  | <b>35,335</b>  | <b>34,320</b>  | <b>41,861</b>  | <b>5.39</b>       | <b>21.97</b>       |
| Belgium                          | 1,613          | 1,608          | 2,455          | 2,129          | 3,890          | 0.50              | 82.71              |
| France                           | 7,320          | 8,980          | 7,604          | 10,300         | 10,672         | 1.37              | 3.61               |
| Germany                          | 20,358         | 16,058         | 17,904         | 17,000         | 18,116         | 2.33              | 6.56               |
| Netherlands                      | 8,203          | 8,258          | 7,372          | 4,891          | 9,183          | 1.18              | 87.75              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>57,022</b>  | <b>57,147</b>  | <b>72,225</b>  | <b>76,274</b>  | <b>79,351</b>  | <b>10.22</b>      | <b>4.03</b>        |
| Israel                           | 7,438          | 7,429          | 4,663          | 8,105          | 9,724          | 1.25              | 19.98              |
| Turkey                           | 49,584         | 49,718         | 67,562         | 68,169         | 69,627         | 8.96              | 2.14               |
| <b>SOUTH ASIA</b>                | <b>25,250</b>  | <b>28,667</b>  | <b>32,017</b>  | <b>29,768</b>  | <b>19,227</b>  | <b>2.48</b>       | <b>-35.41</b>      |
| India                            | 4,713          | 7,007          | 5,533          | 4,614          | 4,352          | 0.56              | -5.68              |
| Iran, Islamic Republic of        | 20,009         | 20,616         | 25,947         | 22,979         | 8,142          | 1.05              | -64.57             |
| Pakistan                         | 528            | 1,044          | 537            | 2,175          | 6,733          | 0.87              | 209.56             |
| <b>NOT SPECIFIED</b>             | <b>74,628</b>  | <b>81,373</b>  | <b>82,991</b>  | <b>128,215</b> | <b>354,371</b> | <b>45.62</b>      | <b>176.39</b>      |
| Other countries of the World     | 74,628         | 81,373         | 82,991         | 128,215        | 354,371        | 45.62             | 176.39             |

## AZERBAIJAN

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>803,089</b> | <b>821,552</b> | <b>802,549</b> | <b>958,939</b> | <b>1,406,264</b> | <b>100.00</b>     | <b>46.65</b>       |
| <b>AMERICAS</b>                  | <b>51,978</b>  | <b>66,784</b>  | <b>48,241</b>  | <b>53,664</b>  | <b>42,595</b>    | <b>3.03</b>       | <b>-20.63</b>      |
| <b>NORTH AMERICA</b>             | <b>51,978</b>  | <b>66,784</b>  | <b>48,241</b>  | <b>53,664</b>  | <b>42,595</b>    | <b>3.03</b>       | <b>-20.63</b>      |
| Canada                           | 4,165          | 5,409          | 3,134          | 11,558         | 6,467            | 0.46              | -44.05             |
| United States of America         | 47,813         | 61,375         | 45,107         | 42,106         | 36,128           | 2.57              | -14.20             |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>11,420</b>  | <b>20,684</b>  | <b>15,158</b>  | <b>10,759</b>  | <b>24,241</b>    | <b>1.72</b>       | <b>125.31</b>      |
| <b>NORTH-EAST ASIA</b>           | <b>11,420</b>  | <b>20,684</b>  | <b>15,158</b>  | <b>10,759</b>  | <b>24,241</b>    | <b>1.72</b>       | <b>125.31</b>      |
| China                            | 9,300          | 17,793         | 12,155         | 8,125          | 13,143           | 0.93              | 61.76              |
| Japan                            | 2,120          | 2,891          | 3,003          | 2,634          | 11,098           | 0.79              | 321.34             |
| <b>EUROPE</b>                    | <b>555,199</b> | <b>493,692</b> | <b>497,427</b> | <b>610,342</b> | <b>658,759</b>   | <b>46.84</b>      | <b>7.93</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>157,586</b> | <b>182,120</b> | <b>178,290</b> | <b>264,679</b> | <b>288,292</b>   | <b>20.50</b>      | <b>8.92</b>        |
| Georgia                          | 9,875          | 19,886         | 12,407         | 15,190         | 19,474           | 1.38              | 28.20              |
| Kazakhstan                       | 12,381         | 15,128         | 23,633         | 15,652         | 21,956           | 1.56              | 40.28              |
| Latvia                           | 1,405          | 1,614          | 1,608          | 1,893          | 1,577            | 0.11              | -16.69             |
| Poland                           | 1,775          | 3,922          | 4,144          | 4,695          | 6,335            | 0.45              | 34.93              |
| Romania                          | 891            | 1,568          | 1,536          | 2,274          | 8,263            | 0.59              | 263.37             |
| Russian Federation               | 102,399        | 113,205        | 114,528        | 185,527        | 197,319          | 14.03             | 6.36               |
| Ukraine                          | 28,860         | 26,797         | 20,434         | 39,448         | 33,368           | 2.37              | -15.41             |
| <b>NORTHERN EUROPE</b>           | <b>148,264</b> | <b>119,250</b> | <b>117,067</b> | <b>104,199</b> | <b>137,131</b>   | <b>9.75</b>       | <b>31.60</b>       |
| Finland                          | 691            | 825            | 1,517          | 3,167          | 7,183            | 0.51              | 126.81             |
| Norway                           | 4,857          | 5,032          | 4,567          | 5,526          | 7,210            | 0.51              | 30.47              |
| Sweden                           | 2,737          | 8,022          | 5,687          | 3,091          | 4,067            | 0.29              | 31.58              |
| United Kingdom                   | 139,979        | 105,371        | 105,296        | 92,415         | 118,671          | 8.44              | 28.41              |
| <b>SOUTHERN EUROPE</b>           | <b>11,417</b>  | <b>13,207</b>  | <b>21,171</b>  | <b>32,102</b>  | <b>30,469</b>    | <b>2.17</b>       | <b>-5.09</b>       |
| Italy                            | 9,115          | 10,453         | 17,506         | 24,860         | 21,488           | 1.53              | -13.56             |
| Spain                            | 2,302          | 2,754          | 3,665          | 7,242          | 8,981            | 0.64              | 24.01              |
| <b>WESTERN EUROPE</b>            | <b>62,592</b>  | <b>62,782</b>  | <b>57,550</b>  | <b>60,674</b>  | <b>65,205</b>    | <b>4.64</b>       | <b>7.47</b>        |
| Belgium                          | 2,697          | 2,068          | 2,870          | 3,182          | 4,669            | 0.33              | 46.73              |
| France                           | 9,968          | 17,294         | 15,126         | 16,768         | 18,703           | 1.33              | 11.54              |
| Germany                          | 41,054         | 34,070         | 31,513         | 30,356         | 30,528           | 2.17              | 0.57               |
| Netherlands                      | 8,873          | 9,350          | 8,041          | 10,368         | 11,305           | 0.80              | 9.04               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>175,340</b> | <b>116,333</b> | <b>123,349</b> | <b>148,688</b> | <b>137,662</b>   | <b>9.79</b>       | <b>-7.42</b>       |
| Israel                           | 8,209          | 8,593          | 5,558          | 12,017         | 20,367           | 1.45              | 69.48              |
| Turkey                           | 167,131        | 107,740        | 117,791        | 136,671        | 117,295          | 8.34              | -14.18             |
| <b>SOUTH ASIA</b>                | <b>40,176</b>  | <b>49,814</b>  | <b>67,232</b>  | <b>46,609</b>  | <b>104,683</b>   | <b>7.44</b>       | <b>124.60</b>      |
| India                            | 6,169          | 8,177          | 8,815          | 5,805          | 12,193           | 0.87              | 110.04             |
| Iran, Islamic Republic of        | 33,384         | 39,942         | 57,758         | 36,990         | 79,712           | 5.67              | 115.50             |
| Pakistan                         | 623            | 1,695          | 659            | 3,814          | 12,778           | 0.91              | 235.03             |
| <b>NOT SPECIFIED</b>             | <b>144,316</b> | <b>190,578</b> | <b>174,491</b> | <b>237,565</b> | <b>575,986</b>   | <b>40.96</b>      | <b>142.45</b>      |
| Other countries of the World     | 144,316        | 190,578        | 174,491        | 237,565        | 575,986          | 40.96             | 142.45             |

## BAHAMAS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                 | <b>1,421,761</b> | <b>1,365,586</b> | <b>1,427,066</b> | <b>1,484,063</b> | <b>1,481,832</b> | <b>100.00</b>     | <b>-0.15</b>       |
| <b>AFRICA</b>                | <b>2,246</b>     | <b>2,182</b>     | <b>2,380</b>     | <b>2,735</b>     | <b>2,298</b>     | <b>0.16</b>       | <b>-15.98</b>      |
| <b>EAST AFRICA</b>           | <b>187</b>       | <b>175</b>       | <b>188</b>       | <b>316</b>       | <b>234</b>       | <b>0.02</b>       | <b>-25.95</b>      |
| Burundi                      |                  |                  | 1                |                  | 1                | 0.00              |                    |
| Comoros                      |                  |                  |                  | 1                | 1                | 0.00              |                    |
| Djibouti                     | 1                |                  | 1                | 1                |                  |                   |                    |
| Eritrea                      | 1                |                  | 2                | 2                | 1                | 0.00              | -50.00             |
| Ethiopia                     | 9                | 9                | 14               | 12               | 27               | 0.00              | 125.00             |
| Kenya                        | 40               | 47               | 63               | 132              | 54               | 0.00              | -59.09             |
| Madagascar                   | 5                |                  | 3                | 11               | 9                | 0.00              | -18.18             |
| Malawi                       | 10               | 4                | 4                | 20               | 8                | 0.00              | -60.00             |
| Mauritius                    | 25               | 22               | 8                | 17               | 22               | 0.00              | 29.41              |
| Mozambique                   | 14               | 9                | 6                | 13               | 6                | 0.00              | -53.85             |
| Rwanda                       |                  |                  | 1                | 1                | 2                | 0.00              | 100.00             |
| Seychelles                   | 1                | 1                | 6                | 9                | 7                | 0.00              | -22.22             |
| Tanzania, United Republic of | 6                | 12               | 6                | 17               | 11               | 0.00              | -35.29             |
| Uganda                       | 21               | 11               | 26               | 29               | 17               | 0.00              | -41.38             |
| Zambia                       | 20               | 15               | 10               | 17               | 19               | 0.00              | 11.76              |
| Zimbabwe                     | 34               | 45               | 37               | 34               | 49               | 0.00              | 44.12              |
| <b>CENTRAL AFRICA</b>        | <b>104</b>       | <b>89</b>        | <b>134</b>       | <b>77</b>        | <b>70</b>        | <b>0.00</b>       | <b>-9.09</b>       |
| Angola                       | 27               | 19               | 31               | 14               | 18               | 0.00              | 28.57              |
| Cameroon                     | 7                | 1                | 17               | 10               | 12               | 0.00              | 20.00              |
| Chad                         | 21               | 43               | 32               | 18               | 26               | 0.00              | 44.44              |
| Congo                        | 23               | 14               | 25               | 16               | 9                | 0.00              | -43.75             |
| Equatorial Guinea            | 4                | 1                | 11               | 14               |                  |                   |                    |
| Gabon                        | 22               | 11               | 18               | 5                | 5                | 0.00              |                    |
| <b>NORTH AFRICA</b>          | <b>101</b>       | <b>81</b>        | <b>78</b>        | <b>116</b>       | <b>117</b>       | <b>0.01</b>       | <b>0.86</b>        |
| Algeria                      | 5                | 13               | 8                | 4                | 25               | 0.00              | 525.00             |
| Morocco                      | 80               | 61               | 57               | 100              | 82               | 0.01              | -18.00             |
| Sudan                        | 1                | 2                |                  | 5                | 2                | 0.00              | -60.00             |
| Tunisia                      | 15               | 5                | 13               | 7                | 8                | 0.00              | 14.29              |
| <b>SOUTHERN AFRICA</b>       | <b>1,630</b>     | <b>1,616</b>     | <b>1,777</b>     | <b>2,049</b>     | <b>1,656</b>     | <b>0.11</b>       | <b>-19.18</b>      |
| Botswana                     | 27               | 15               | 4                | 33               | 21               | 0.00              | -36.36             |
| Lesotho                      |                  |                  |                  | 3                |                  |                   |                    |
| Namibia                      | 19               | 7                | 19               | 32               | 21               | 0.00              | -34.38             |
| South Africa                 | 1,562            | 1,510            | 1,702            | 1,939            | 1,591            | 0.11              | -17.95             |
| Swaziland                    | 22               | 84               | 52               | 42               | 23               | 0.00              | -45.24             |
| <b>WEST AFRICA</b>           | <b>224</b>       | <b>221</b>       | <b>203</b>       | <b>177</b>       | <b>221</b>       | <b>0.01</b>       | <b>24.86</b>       |
| Benin                        |                  | 1                |                  | 1                | 4                | 0.00              | 300.00             |
| Burkina Faso                 | 1                | 1                |                  | 1                | 1                | 0.00              |                    |
| Cabo Verde                   | 1                | 1                | 3                | 3                | 6                | 0.00              | 100.00             |
| Côte d'Ivoire                | 10               | 19               | 10               | 9                | 19               | 0.00              | 111.11             |
| Gambia                       | 2                | 2                | 3                | 3                | 4                | 0.00              | 33.33              |
| Ghana                        | 37               | 38               | 16               | 29               | 36               | 0.00              | 24.14              |
| Guinea                       | 1                | 2                | 10               | 6                | 9                | 0.00              | 50.00              |
| Guinea-Bissau                |                  |                  |                  |                  | 2                | 0.00              |                    |
| Liberia                      | 2                |                  | 2                | 3                | 2                | 0.00              | -33.33             |
| Mali                         |                  |                  |                  |                  | 7                | 0.00              |                    |
| Mauritania                   | 1                | 3                | 1                |                  | 5                | 0.00              |                    |
| Niger                        |                  | 4                | 1                | 3                | 2                | 0.00              | -33.33             |
| Nigeria                      | 133              | 132              | 132              | 89               | 112              | 0.01              | 25.84              |
| Saint Helena                 |                  |                  |                  |                  | 1                | 0.00              |                    |
| Senegal                      | 20               | 6                | 12               | 28               | 6                | 0.00              | -78.57             |
| Sierra Leone                 | 9                | 10               | 13               | 2                | 5                | 0.00              | 150.00             |
| Togo                         | 7                | 2                |                  |                  |                  |                   |                    |

## BAHAMAS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>AMERICAS</b>                   | <b>1,302,873</b> | <b>1,242,069</b> | <b>1,299,511</b> | <b>1,345,214</b> | <b>1,338,352</b> | <b>90.32</b>      | <b>-0.51</b>       |
| <b>CARIBBEAN</b>                  | <b>16,769</b>    | <b>18,091</b>    | <b>16,102</b>    | <b>16,425</b>    | <b>17,523</b>    | <b>1.18</b>       | <b>6.68</b>        |
| Anguilla                          | 28               | 34               | 37               | 63               | 35               | 0.00              | -44.44             |
| Antigua and Barbuda               | 158              | 164              | 141              | 151              | 184              | 0.01              | 21.85              |
| Aruba                             | 142              | 98               | 104              | 94               | 97               | 0.01              | 3.19               |
| Barbados                          | 977              | 1,004            | 962              | 953              | 932              | 0.06              | -2.20              |
| Bermuda                           | 987              | 927              | 761              | 925              | 920              | 0.06              | -0.54              |
| British Virgin Islands            | 125              | 149              | 125              | 228              | 182              | 0.01              | -20.18             |
| Cayman Islands                    | 1,393            | 1,417            | 1,515            | 1,528            | 1,646            | 0.11              | 7.72               |
| Cuba                              | 412              | 451              | 435              | 490              | 498              | 0.03              | 1.63               |
| Curaçao                           | 209              | 189              | 194              | 218              | 139              | 0.01              | -36.24             |
| Dominica                          | 117              | 102              | 119              | 106              | 119              | 0.01              | 12.26              |
| Dominican Republic                | 548              | 521              | 459              | 459              | 628              | 0.04              | 36.82              |
| Grenada                           | 80               | 97               | 82               | 91               | 115              | 0.01              | 26.37              |
| Haiti                             | 343              | 1,545            | 939              | 815              | 1,301            | 0.09              | 59.63              |
| Jamaica                           | 6,441            | 6,291            | 5,502            | 5,196            | 4,972            | 0.34              | -4.31              |
| Martinique                        | 70               | 47               | 43               | 37               | 35               | 0.00              | -5.41              |
| Montserrat                        | 8                | 7                | 9                | 9                | 12               | 0.00              | 33.33              |
| Netherlands Antilles              | 5                | 495              | 369              | 229              | 188              | 0.01              | -17.90             |
| Puerto Rico                       | 283              | 209              | 140              | 166              | 188              | 0.01              | 13.25              |
| Saint Kitts and Nevis             | 73               | 76               | 76               | 116              | 99               | 0.01              | -14.66             |
| Saint Lucia                       | 209              | 196              | 194              | 180              | 210              | 0.01              | 16.67              |
| Saint Vincent and the Grenadines  | 71               | 81               | 73               | 95               | 66               | 0.00              | -30.53             |
| Sint Eustatius                    | 3                | 7                | 5                | 6                | 4                | 0.00              | -33.33             |
| Sint Maarten (Dutch part)         | 112              | 142              | 128              | 158              | 155              | 0.01              | -1.90              |
| Trinidad and Tobago               | 1,725            | 1,755            | 1,883            | 1,896            | 2,265            | 0.15              | 19.46              |
| Turks and Caicos Islands          | 2,179            | 2,029            | 1,774            | 2,164            | 2,480            | 0.17              | 14.60              |
| United States Virgin Islands      | 26               | 18               | 13               | 19               | 12               | 0.00              | -36.84             |
| Other countries of the Caribbean  | 45               | 40               | 20               | 33               | 41               | 0.00              | 24.24              |
| <b>CENTRAL AMERICA</b>            | <b>3,599</b>     | <b>3,403</b>     | <b>3,279</b>     | <b>3,155</b>     | <b>4,126</b>     | <b>0.28</b>       | <b>30.78</b>       |
| Belize                            | 122              | 125              | 120              | 86               | 89               | 0.01              | 3.49               |
| Costa Rica                        | 579              | 558              | 581              | 521              | 941              | 0.06              | 80.61              |
| El Salvador                       | 127              | 271              | 157              | 248              | 223              | 0.02              | -10.08             |
| Guatemala                         | 603              | 469              | 406              | 468              | 569              | 0.04              | 21.58              |
| Honduras                          | 188              | 207              | 143              | 135              | 315              | 0.02              | 133.33             |
| Nicaragua                         | 133              | 78               | 66               | 109              | 264              | 0.02              | 142.20             |
| Panama                            | 1,847            | 1,695            | 1,806            | 1,588            | 1,725            | 0.12              | 8.63               |
| <b>NORTH AMERICA</b>              | <b>1,256,546</b> | <b>1,195,490</b> | <b>1,256,058</b> | <b>1,302,903</b> | <b>1,292,967</b> | <b>87.25</b>      | <b>-0.76</b>       |
| Canada                            | 131,064          | 123,744          | 144,141          | 151,739          | 127,593          | 8.61              | -15.91             |
| Greenland                         | 4                |                  |                  | 1                |                  |                   |                    |
| Mexico                            | 3,873            | 4,391            | 4,589            | 4,755            | 6,115            | 0.41              | 28.60              |
| United States of America          | 1,121,605        | 1,067,355        | 1,107,328        | 1,146,408        | 1,159,259        | 78.23             | 1.12               |
| <b>SOUTH AMERICA</b>              | <b>25,959</b>    | <b>25,085</b>    | <b>24,072</b>    | <b>22,731</b>    | <b>23,736</b>    | <b>1.60</b>       | <b>4.42</b>        |
| Argentina                         | 5,339            | 5,047            | 4,805            | 5,090            | 6,303            | 0.43              | 23.83              |
| Bolivia, Plurinational State of   | 228              | 149              | 189              | 152              | 226              | 0.02              | 48.68              |
| Brazil                            | 7,476            | 8,880            | 9,350            | 8,388            | 6,711            | 0.45              | -19.99             |
| Chile                             | 1,113            | 1,118            | 1,250            | 1,523            | 1,811            | 0.12              | 18.91              |
| Colombia                          | 4,822            | 3,707            | 2,859            | 2,618            | 2,977            | 0.20              | 13.71              |
| Ecuador                           | 1,163            | 990              | 804              | 812              | 761              | 0.05              | -6.28              |
| Guyana                            | 378              | 397              | 278              | 300              | 350              | 0.02              | 16.67              |
| Paraguay                          | 922              | 903              | 752              | 578              | 629              | 0.04              | 8.82               |
| Peru                              | 1,189            | 1,057            | 1,266            | 1,079            | 1,730            | 0.12              | 60.33              |
| Suriname                          | 81               | 120              | 143              | 129              | 95               | 0.01              | -26.36             |
| Uruguay                           | 509              | 596              | 691              | 700              | 716              | 0.05              | 2.29               |
| Venezuela, Bolivarian Republic of | 2,739            | 2,121            | 1,685            | 1,362            | 1,427            | 0.10              | 4.77               |

## BAHAMAS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>8,127</b>  | <b>7,873</b>  | <b>8,566</b>  | <b>10,191</b> | <b>10,446</b> | <b>0.70</b>       | <b>2.50</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>2,877</b>  | <b>2,389</b>  | <b>3,127</b>  | <b>4,484</b>  | <b>4,832</b>  | <b>0.33</b>       | <b>7.76</b>        |
| China                                  | 890           | 782           | 1,695         | 2,586         | 3,086         | 0.21              | 19.33              |
| Hong Kong (China)                      | 369           | 365           | 305           | 379           | 409           | 0.03              | 7.92               |
| Japan                                  | 1,012         | 841           | 771           | 1,063         | 939           | 0.06              | -11.67             |
| Korea, Democratic People's Republic of | 5             | 4             | 4             | 6             |               |                   |                    |
| Korea, Republic of                     | 426           | 321           | 229           | 343           | 329           | 0.02              | -4.08              |
| Mongolia                               | 4             | 3             | 2             | 3             |               |                   |                    |
| Taiwan Province of China               | 171           | 73            | 121           | 104           | 69            | 0.00              | -33.65             |
| <b>SOUTH-EAST ASIA</b>                 | <b>892</b>    | <b>810</b>    | <b>791</b>    | <b>957</b>    | <b>1,042</b>  | <b>0.07</b>       | <b>8.88</b>        |
| Brunei Darussalam                      | 3             | 3             | 11            | 6             | 1             | 0.00              | -83.33             |
| Cambodia                               | 5             | 7             | 2             | 6             | 5             | 0.00              | -16.67             |
| Indonesia                              | 103           | 89            | 45            | 69            | 88            | 0.01              | 27.54              |
| Lao People's Democratic Republic       | 2             | 1             |               | 6             | 3             | 0.00              | -50.00             |
| Malaysia                               | 106           | 125           | 105           | 111           | 115           | 0.01              | 3.60               |
| Myanmar                                | 10            | 15            | 4             | 11            | 6             | 0.00              | -45.45             |
| Philippines                            | 235           | 253           | 281           | 365           | 353           | 0.02              | -3.29              |
| Singapore                              | 292           | 209           | 248           | 278           | 263           | 0.02              | -5.40              |
| Thailand                               | 122           | 86            | 72            | 89            | 139           | 0.01              | 56.18              |
| Viet Nam                               | 14            | 22            | 23            | 16            | 69            | 0.00              | 331.25             |
| <b>AUSTRALASIA</b>                     | <b>4,308</b>  | <b>4,621</b>  | <b>4,609</b>  | <b>4,704</b>  | <b>4,531</b>  | <b>0.31</b>       | <b>-3.68</b>       |
| Australia                              | 3,609         | 3,862         | 3,875         | 3,870         | 3,770         | 0.25              | -2.58              |
| New Zealand                            | 699           | 759           | 734           | 834           | 761           | 0.05              | -8.75              |
| <b>MELANESIA</b>                       | <b>29</b>     | <b>20</b>     | <b>19</b>     | <b>31</b>     | <b>25</b>     | <b>0.00</b>       | <b>-19.35</b>      |
| Fiji                                   | 12            | 12            | 4             | 14            | 16            | 0.00              | 14.29              |
| Papua New Guinea                       | 13            | 5             | 8             | 10            | 1             | 0.00              | -90.00             |
| Solomon Islands                        | 2             | 2             | 6             | 5             | 6             | 0.00              | 20.00              |
| Vanuatu                                | 2             | 1             | 1             | 2             | 2             | 0.00              |                    |
| <b>MICRONESIA</b>                      | <b>6</b>      | <b>10</b>     | <b>6</b>      | <b>4</b>      | <b>1</b>      | <b>0.00</b>       | <b>-75.00</b>      |
| Kiribati                               |               |               |               | 1             |               |                   |                    |
| Marshall Islands                       |               | 2             |               |               |               |                   |                    |
| Micronesia, Federated States of        | 4             | 8             | 5             | 1             | 1             | 0.00              |                    |
| Palau                                  | 2             |               | 1             | 2             |               |                   |                    |
| <b>POLYNESIA</b>                       | <b>15</b>     | <b>23</b>     | <b>14</b>     | <b>11</b>     | <b>15</b>     | <b>0.00</b>       | <b>36.36</b>       |
| French Polynesia                       | 8             | 18            | 8             | 4             | 7             | 0.00              | 75.00              |
| Samoa                                  | 5             | 5             | 6             | 7             | 8             | 0.00              | 14.29              |
| Tonga                                  | 2             |               |               |               |               |                   |                    |
| <b>EUROPE</b>                          | <b>79,541</b> | <b>81,309</b> | <b>83,548</b> | <b>88,689</b> | <b>94,005</b> | <b>6.34</b>       | <b>5.99</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>4,734</b>  | <b>4,728</b>  | <b>5,452</b>  | <b>5,566</b>  | <b>6,180</b>  | <b>0.42</b>       | <b>11.03</b>       |
| Armenia                                | 5             | 18            | 13            | 26            | 38            | 0.00              | 46.15              |
| Azerbaijan                             | 23            | 20            | 24            | 51            | 27            | 0.00              | -47.06             |
| Belarus                                | 28            | 39            | 35            | 34            | 30            | 0.00              | -11.76             |
| Bulgaria                               | 131           | 129           | 189           | 252           | 220           | 0.01              | -12.70             |
| Czech Republic                         | 354           | 308           | 360           | 391           | 438           | 0.03              | 12.02              |
| Estonia                                | 145           | 185           | 281           | 249           | 360           | 0.02              | 44.58              |
| Georgia                                | 39            | 27            | 42            | 45            | 30            | 0.00              | -33.33             |
| Hungary                                | 325           | 338           | 414           | 377           | 392           | 0.03              | 3.98               |
| Kazakhstan                             | 92            | 18            | 22            | 26            | 40            | 0.00              | 53.85              |
| Kyrgyzstan                             |               | 1             | 2             | 2             | 1             | 0.00              | -50.00             |
| Latvia                                 | 70            | 68            | 95            | 105           | 117           | 0.01              | 11.43              |
| Lithuania                              | 105           | 80            | 95            | 118           | 192           | 0.01              | 62.71              |
| Moldova, Republic of                   | 21            | 18            | 17            | 19            | 29            | 0.00              | 52.63              |
| Poland                                 | 863           | 861           | 961           | 1,292         | 1,548         | 0.10              | 19.81              |
| Romania                                | 297           | 269           | 549           | 549           | 707           | 0.05              | 28.78              |
| Russian Federation                     | 1,893         | 1,958         | 1,824         | 1,498         | 1,269         | 0.09              | -15.29             |

## BAHAMAS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Slovakia                                  | 191           | 216           | 338           | 238           | 394           | 0.03              | 65.55              |
| Tajikistan                                | 5             | 4             | 1             | 1             |               |                   |                    |
| Turkmenistan                              | 5             | 3             | 1             |               | 1             | 0.00              |                    |
| Ukraine                                   | 139           | 165           | 180           | 289           | 340           | 0.02              | 17.65              |
| Uzbekistan                                | 3             | 3             | 9             | 4             | 7             | 0.00              | 75.00              |
| <b>NORTHERN EUROPE</b>                    | <b>30,029</b> | <b>29,513</b> | <b>29,979</b> | <b>34,194</b> | <b>37,684</b> | <b>2.54</b>       | <b>10.21</b>       |
| Denmark                                   | 938           | 866           | 1,002         | 1,127         | 1,050         | 0.07              | -6.83              |
| Faeroe Islands                            | 9             | 19            | 16            | 7             | 6             | 0.00              | -14.29             |
| Finland                                   | 650           | 661           | 792           | 712           | 826           | 0.06              | 16.01              |
| Iceland                                   | 61            | 75            | 77            | 71            | 74            | 0.00              | 4.23               |
| Ireland                                   | 685           | 721           | 858           | 775           | 841           | 0.06              | 8.52               |
| Norway                                    | 1,182         | 1,304         | 1,359         | 1,502         | 1,140         | 0.08              | -24.10             |
| Sweden                                    | 1,789         | 1,861         | 2,044         | 1,974         | 2,130         | 0.14              | 7.90               |
| United Kingdom                            | 24,715        | 24,006        | 23,831        | 28,026        | 31,617        | 2.13              | 12.81              |
| <b>SOUTHERN EUROPE</b>                    | <b>12,180</b> | <b>13,372</b> | <b>13,267</b> | <b>13,423</b> | <b>14,876</b> | <b>1.00</b>       | <b>10.82</b>       |
| Albania                                   | 11            | 17            | 18            | 25            | 10            | 0.00              | -60.00             |
| Andorra                                   | 40            | 30            | 44            | 30            | 26            | 0.00              | -13.33             |
| Bosnia and Herzegovina                    | 23            | 13            | 17            | 18            | 32            | 0.00              | 77.78              |
| Croatia                                   | 113           | 97            | 146           | 157           | 247           | 0.02              | 57.32              |
| Greece                                    | 368           | 331           | 410           | 425           | 355           | 0.02              | -16.47             |
| Holy See                                  |               | 2             | 1             | 1             | 1             | 0.00              |                    |
| Italy                                     | 8,710         | 8,362         | 9,102         | 8,815         | 9,846         | 0.66              | 11.70              |
| Malta                                     | 57            | 59            | 88            | 82            | 129           | 0.01              | 57.32              |
| Montenegro                                | 3             | 17            | 3             | 10            | 9             | 0.00              | -10.00             |
| Portugal                                  | 468           | 541           | 609           | 592           | 674           | 0.05              | 13.85              |
| San Marino                                | 1             | 1             | 12            | 11            | 13            | 0.00              | 18.18              |
| Serbia                                    | 88            | 127           | 98            | 164           | 120           | 0.01              | -26.83             |
| Slovenia                                  | 96            | 82            | 81            | 80            | 125           | 0.01              | 56.25              |
| Spain                                     | 2,175         | 3,673         | 2,605         | 3,001         | 3,257         | 0.22              | 8.53               |
| The Former Yugoslav Republic of Macedonia | 27            | 20            | 33            | 12            | 32            | 0.00              | 166.67             |
| <b>WESTERN EUROPE</b>                     | <b>31,252</b> | <b>32,531</b> | <b>33,641</b> | <b>33,956</b> | <b>33,625</b> | <b>2.27</b>       | <b>-0.97</b>       |
| Austria                                   | 1,555         | 1,616         | 1,705         | 1,818         | 1,792         | 0.12              | -1.43              |
| Belgium                                   | 1,216         | 1,406         | 1,457         | 1,110         | 1,129         | 0.08              | 1.71               |
| France                                    | 12,857        | 14,004        | 13,288        | 13,357        | 13,265        | 0.90              | -0.69              |
| Germany                                   | 8,556         | 8,934         | 10,059        | 9,908         | 9,509         | 0.64              | -4.03              |
| Liechtenstein                             | 41            | 43            | 41            | 28            | 43            | 0.00              | 53.57              |
| Luxembourg                                | 206           | 210           | 243           | 217           | 291           | 0.02              | 34.10              |
| Monaco                                    | 132           | 167           | 184           | 225           | 235           | 0.02              | 4.44               |
| Netherlands                               | 1,677         | 1,106         | 1,177         | 1,542         | 1,667         | 0.11              | 8.11               |
| Switzerland                               | 5,012         | 5,045         | 5,487         | 5,751         | 5,694         | 0.38              | -0.99              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>1,346</b>  | <b>1,156</b>  | <b>1,206</b>  | <b>1,545</b>  | <b>1,640</b>  | <b>0.11</b>       | <b>6.15</b>        |
| Cyprus                                    | 97            | 70            | 63            | 76            | 81            | 0.01              | 6.58               |
| Israel                                    | 771           | 640           | 703           | 934           | 896           | 0.06              | -4.07              |
| Turkey                                    | 478           | 446           | 440           | 535           | 663           | 0.04              | 23.93              |
| <b>OTHER EUROPE</b>                       |               | <b>9</b>      | <b>3</b>      | <b>5</b>      |               |                   |                    |
| Other countries of Europe                 |               | 9             | 3             | 5             |               |                   |                    |
| <b>MIDDLE EAST</b>                        | <b>833</b>    | <b>770</b>    | <b>769</b>    | <b>992</b>    | <b>1,002</b>  | <b>0.07</b>       | <b>1.01</b>        |
| Bahrain                                   | 31            | 30            | 40            | 34            | 27            | 0.00              | -20.59             |
| Egypt                                     | 71            | 45            | 47            | 51            | 41            | 0.00              | -19.61             |
| Iraq                                      | 2             | 3             | 1             | 3             |               |                   |                    |
| Jordan                                    | 16            | 16            | 18            | 20            | 15            | 0.00              | -25.00             |
| Kuwait                                    | 122           | 131           | 112           | 157           | 162           | 0.01              | 3.18               |
| Lebanon                                   | 32            | 33            | 39            | 42            | 55            | 0.00              | 30.95              |
| Oman                                      | 14            | 14            | 9             | 29            | 17            | 0.00              | -41.38             |
| Qatar                                     | 30            | 67            | 65            | 114           | 79            | 0.01              | -30.70             |

## BAHAMAS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Saudi Arabia                 | 226           | 192           | 172           | 173           | 180           | 0.01              | 4.05               |
| State of Palestine           |               |               |               | 2             | 1             | 0.00              | -50.00             |
| Syrian Arab Republic         | 2             | 2             |               | 3             | 2             | 0.00              | -33.33             |
| United Arab Emirates         | 287           | 237           | 266           | 363           | 421           | 0.03              | 15.98              |
| Yemen                        |               |               |               | 1             | 2             | 0.00              | 100.00             |
| <b>SOUTH ASIA</b>            | <b>715</b>    | <b>541</b>    | <b>557</b>    | <b>750</b>    | <b>576</b>    | <b>0.04</b>       | <b>-23.20</b>      |
| Afghanistan                  | 3             | 3             | 5             | 4             | 6             | 0.00              | 50.00              |
| Bangladesh                   | 13            | 12            | 25            | 31            | 28            | 0.00              | -9.68              |
| Bhutan                       |               | 2             | 2             | 3             | 10            | 0.00              | 233.33             |
| India                        | 596           | 421           | 422           | 614           | 435           | 0.03              | -29.15             |
| Iran, Islamic Republic of    | 15            | 21            | 22            | 15            | 11            | 0.00              | -26.67             |
| Maldives                     | 4             | 1             | 5             | 3             | 1             | 0.00              | -66.67             |
| Nepal                        | 11            | 15            | 19            | 8             | 15            | 0.00              | 87.50              |
| Pakistan                     | 25            | 25            | 14            | 37            | 20            | 0.00              | -45.95             |
| Sri Lanka                    | 48            | 41            | 43            | 35            | 50            | 0.00              | 42.86              |
| <b>NOT SPECIFIED</b>         | <b>27,426</b> | <b>30,842</b> | <b>31,735</b> | <b>35,492</b> | <b>35,153</b> | <b>2.37</b>       | <b>-0.96</b>       |
| Other countries of the World | 27,426        | 30,842        | 31,735        | 35,492        | 35,153        | 2.37              | -0.96              |



## BAHAMAS

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                              | 2012                 | 2013             | 2014             | 2015             | 2016              | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------------|------------------|------------------|------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                 | (*) <b>9,628,832</b> | <b>9,357,869</b> | <b>9,567,039</b> | <b>9,943,549</b> | <b>10,001,459</b> | <b>100.00</b>     | <b>0.58</b>        |
| <b>AFRICA</b>                | <b>36,216</b>        | <b>37,131</b>    | <b>38,693</b>    | <b>47,879</b>    | <b>42,807</b>     | <b>0.43</b>       | <b>-10.59</b>      |
| <b>EAST AFRICA</b>           | <b>2,716</b>         | <b>2,959</b>     | <b>2,320</b>     | <b>4,884</b>     | <b>3,261</b>      | <b>0.03</b>       | <b>-33.23</b>      |
| Burundi                      |                      |                  | 3                |                  | 6                 | 0.00              |                    |
| Comoros                      |                      |                  |                  | 5                | 1                 | 0.00              | -80.00             |
| Djibouti                     | 2                    |                  | 1                | 14               |                   |                   |                    |
| Eritrea                      | 6                    |                  | 11               | 10               | 13                | 0.00              | 30.00              |
| Ethiopia                     | 95                   | 122              | 65               | 326              | 402               | 0.00              | 23.31              |
| Kenya                        | 397                  | 690              | 564              | 1,853            | 645               | 0.01              | -65.19             |
| Madagascar                   | 20                   |                  | 6                | 824              | 466               | 0.00              | -43.45             |
| Malawi                       | 59                   | 14               | 77               | 184              | 84                | 0.00              | -54.35             |
| Mauritius                    | 525                  | 504              | 184              | 154              | 179               | 0.00              | 16.23              |
| Mozambique                   | 58                   | 53               | 28               | 65               | 32                | 0.00              | -50.77             |
| Rwanda                       |                      |                  | 5                | 4                | 7                 | 0.00              | 75.00              |
| Seychelles                   | 7                    | 42               | 311              | 312              | 124               | 0.00              | -60.26             |
| Tanzania, United Republic of | 57                   | 189              | 155              | 112              | 89                | 0.00              | -20.54             |
| Uganda                       | 168                  | 138              | 260              | 134              | 127               | 0.00              | -5.22              |
| Zambia                       | 202                  | 143              | 47               | 338              | 117               | 0.00              | -65.38             |
| Zimbabwe                     | 1,120                | 1,064            | 603              | 549              | 969               | 0.01              | 76.50              |
| <b>CENTRAL AFRICA</b>        | <b>612</b>           | <b>736</b>       | <b>1,160</b>     | <b>578</b>       | <b>619</b>        | <b>0.01</b>       | <b>7.09</b>        |
| Angola                       | 156                  | 137              | 290              | 76               | 85                | 0.00              | 11.84              |
| Cameroon                     | 58                   | 7                | 284              | 33               | 176               | 0.00              | 433.33             |
| Chad                         | 147                  | 347              | 267              | 99               | 249               | 0.00              | 151.52             |
| Congo                        | 127                  | 105              | 214              | 243              | 96                | 0.00              | -60.49             |
| Equatorial Guinea            | 15                   | 3                | 32               | 98               |                   |                   |                    |
| Gabon                        | 109                  | 137              | 73               | 29               | 13                | 0.00              | -55.17             |
| <b>NORTH AFRICA</b>          | <b>543</b>           | <b>543</b>       | <b>812</b>       | <b>785</b>       | <b>867</b>        | <b>0.01</b>       | <b>10.45</b>       |
| Algeria                      | 37                   | 56               | 33               | 22               | 139               | 0.00              | 531.82             |
| Morocco                      | 442                  | 342              | 407              | 675              | 663               | 0.01              | -1.78              |
| Sudan                        | 10                   | 7                |                  | 48               | 16                | 0.00              | -66.67             |
| Tunisia                      | 54                   | 138              | 372              | 40               | 49                | 0.00              | 22.50              |
| <b>SOUTHERN AFRICA</b>       | <b>30,374</b>        | <b>30,931</b>    | <b>32,584</b>    | <b>40,285</b>    | <b>35,803</b>     | <b>0.36</b>       | <b>-11.13</b>      |
| Botswana                     | 205                  | 160              | 21               | 175              | 206               | 0.00              | 17.71              |
| Lesotho                      |                      |                  |                  | 17               |                   |                   |                    |
| Namibia                      | 245                  | 18               | 120              | 266              | 170               | 0.00              | -36.09             |
| South Africa                 | 29,769               | 30,065           | 31,877           | 39,425           | 35,113            | 0.35              | -10.94             |
| Swaziland                    | 155                  | 688              | 566              | 402              | 314               | 0.00              | -21.89             |
| <b>WEST AFRICA</b>           | <b>1,971</b>         | <b>1,962</b>     | <b>1,817</b>     | <b>1,347</b>     | <b>2,257</b>      | <b>0.02</b>       | <b>67.56</b>       |
| Benin                        |                      | 7                |                  | 2                | 25                | 0.00              | 1,150.00           |
| Burkina Faso                 | 22                   | 3                |                  | 5                | 7                 | 0.00              | 40.00              |
| Cabo Verde                   | 1                    | 9                | 18               | 18               | 85                | 0.00              | 372.22             |
| Côte d'Ivoire                | 59                   | 164              | 70               | 23               | 117               | 0.00              | 408.70             |
| Gambia                       | 29                   | 35               | 17               | 75               | 21                | 0.00              | -72.00             |
| Ghana                        | 463                  | 525              | 145              | 358              | 331               | 0.00              | -7.54              |
| Guinea                       | 5                    | 9                | 64               | 22               | 68                | 0.00              | 209.09             |
| Guinea-Bissau                |                      |                  |                  |                  | 14                | 0.00              |                    |
| Liberia                      | 7                    |                  | 120              | 21               | 16                | 0.00              | -23.81             |
| Mali                         |                      |                  |                  |                  | 25                | 0.00              |                    |
| Mauritania                   | 5                    | 104              | 2                |                  | 27                | 0.00              |                    |
| Niger                        |                      | 21               | 7                | 18               | 14                | 0.00              | -22.22             |
| Nigeria                      | 975                  | 902              | 1,255            | 665              | 1,407             | 0.01              | 111.58             |
| Saint Helena                 | 3                    |                  |                  |                  | 10                | 0.00              |                    |
| Senegal                      | 175                  | 40               | 46               | 122              | 64                | 0.00              | -47.54             |
| Sierra Leone                 | 145                  | 104              | 73               | 18               | 26                | 0.00              | 44.44              |
| Togo                         | 82                   | 39               |                  |                  |                   |                   |                    |

## BAHAMAS

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>AMERICAS</b>                   | <b>8,480,983</b> | <b>8,165,019</b> | <b>8,362,555</b> | <b>8,653,910</b> | <b>8,642,080</b> | <b>86.41</b>      | <b>-0.14</b>       |
| <b>CARIBBEAN</b>                  | <b>153,858</b>   | <b>180,579</b>   | <b>152,282</b>   | <b>149,769</b>   | <b>166,350</b>   | <b>1.66</b>       | <b>11.07</b>       |
| Anguilla                          | 145              | 167              | 177              | 298              | 179              | 0.00              | -39.93             |
| Antigua and Barbuda               | 1,341            | 1,668            | 1,441            | 1,065            | 1,569            | 0.02              | 47.32              |
| Aruba                             | 798              | 687              | 631              | 489              | 570              | 0.01              | 16.56              |
| Barbados                          | 5,938            | 5,688            | 5,186            | 5,567            | 5,203            | 0.05              | -6.54              |
| Bermuda                           | 7,227            | 6,900            | 6,350            | 7,376            | 6,317            | 0.06              | -14.36             |
| British Virgin Islands            | 1,093            | 887              | 798              | 1,510            | 1,602            | 0.02              | 6.09               |
| Cayman Islands                    | 6,920            | 6,204            | 6,585            | 6,823            | 7,407            | 0.07              | 8.56               |
| Cuba                              | 8,674            | 8,186            | 7,277            | 8,016            | 11,654           | 0.12              | 45.38              |
| Curaçao                           | 1,017            | 1,132            | 1,257            | 1,151            | 946              | 0.01              | -17.81             |
| Dominica                          | 842              | 668              | 837              | 765              | 1,079            | 0.01              | 41.05              |
| Dominican Republic                | 3,725            | 4,094            | 4,300            | 3,208            | 4,882            | 0.05              | 52.18              |
| Grenada                           | 410              | 968              | 619              | 1,184            | 996              | 0.01              | -15.88             |
| Haiti                             | 4,599            | 29,091           | 17,400           | 17,452           | 28,792           | 0.29              | 64.98              |
| Jamaica                           | 80,296           | 80,344           | 67,305           | 63,777           | 61,392           | 0.61              | -3.74              |
| Martinique                        | 412              | 230              | 336              | 191              | 165              | 0.00              | -13.61             |
| Montserrat                        | 36               | 37               | 43               | 50               | 198              | 0.00              | 296.00             |
| Netherlands Antilles              | 28               | 4,589            | 3,739            | 2,380            | 1,650            | 0.02              | -30.67             |
| Puerto Rico                       | 1,316            | 973              | 608              | 856              | 905              | 0.01              | 5.72               |
| Saint Kitts and Nevis             | 434              | 501              | 485              | 641              | 677              | 0.01              | 5.62               |
| Saint Lucia                       | 2,637            | 1,452            | 2,664            | 1,301            | 1,688            | 0.02              | 29.75              |
| Saint Vincent and the Grenadines  | 548              | 517              | 701              | 1,001            | 625              | 0.01              | -37.56             |
| Sint Eustatius                    | 68               | 40               | 17               | 32               | 16               | 0.00              | -50.00             |
| Sint Maarten (Dutch part)         | 778              | 2,615            | 1,788            | 1,047            | 979              | 0.01              | -6.49              |
| Trinidad and Tobago               | 11,808           | 10,997           | 11,899           | 12,472           | 14,539           | 0.15              | 16.57              |
| Turks and Caicos Islands          | 12,313           | 11,538           | 9,620            | 10,718           | 12,059           | 0.12              | 12.51              |
| United States Virgin Islands      | 183              | 143              | 80               | 159              | 73               | 0.00              | -54.09             |
| Other countries of the Caribbean  | 272              | 263              | 139              | 240              | 188              | 0.00              | -21.67             |
| <b>CENTRAL AMERICA</b>            | <b>24,260</b>    | <b>23,010</b>    | <b>20,688</b>    | <b>21,313</b>    | <b>26,500</b>    | <b>0.26</b>       | <b>24.34</b>       |
| Belize                            | 889              | 936              | 815              | 713              | 687              | 0.01              | -3.65              |
| Costa Rica                        | 3,975            | 3,901            | 4,264            | 4,164            | 5,575            | 0.06              | 33.89              |
| El Salvador                       | 1,234            | 1,576            | 752              | 1,412            | 987              | 0.01              | -30.10             |
| Guatemala                         | 4,854            | 4,062            | 3,060            | 3,196            | 3,287            | 0.03              | 2.85               |
| Honduras                          | 1,812            | 1,996            | 1,491            | 1,432            | 2,363            | 0.02              | 65.01              |
| Nicaragua                         | 798              | 676              | 506              | 958              | 2,900            | 0.03              | 202.71             |
| Panama                            | 10,698           | 9,863            | 9,800            | 9,438            | 10,701           | 0.11              | 13.38              |
| <b>NORTH AMERICA</b>              | <b>8,140,284</b> | <b>7,807,693</b> | <b>8,042,344</b> | <b>8,339,972</b> | <b>8,297,730</b> | <b>82.97</b>      | <b>-0.51</b>       |
| Canada                            | 1,031,408        | 996,857          | 1,145,140        | 1,227,599        | 1,076,421        | 10.76             | -12.31             |
| Greenland                         | 44               |                  |                  | 6                |                  |                   |                    |
| Mexico                            | 32,425           | 33,413           | 36,164           | 32,420           | 39,306           | 0.39              | 21.24              |
| United States of America          | 7,076,407        | 6,777,423        | 6,861,040        | 7,079,947        | 7,182,003        | 71.81             | 1.44               |
| <b>SOUTH AMERICA</b>              | <b>162,581</b>   | <b>153,737</b>   | <b>147,241</b>   | <b>142,856</b>   | <b>151,500</b>   | <b>1.51</b>       | <b>6.05</b>        |
| Argentina                         | 34,381           | 31,519           | 29,478           | 30,040           | 36,272           | 0.36              | 20.75              |
| Bolivia, Plurinational State of   | 1,167            | 738              | 1,185            | 928              | 1,188            | 0.01              | 28.02              |
| Brazil                            | 44,743           | 52,159           | 54,862           | 50,915           | 42,060           | 0.42              | -17.39             |
| Chile                             | 7,478            | 7,219            | 7,774            | 10,373           | 11,953           | 0.12              | 15.23              |
| Colombia                          | 29,240           | 23,077           | 18,090           | 17,086           | 19,426           | 0.19              | 13.70              |
| Ecuador                           | 6,195            | 6,036            | 4,340            | 5,256            | 5,218            | 0.05              | -0.72              |
| Guyana                            | 6,255            | 4,490            | 3,546            | 4,203            | 4,901            | 0.05              | 16.61              |
| Paraguay                          | 3,009            | 3,258            | 2,863            | 2,220            | 3,038            | 0.03              | 36.85              |
| Peru                              | 9,247            | 7,797            | 9,571            | 7,315            | 11,007           | 0.11              | 50.47              |
| Suriname                          | 494              | 772              | 853              | 571              | 665              | 0.01              | 16.46              |
| Uruguay                           | 4,129            | 4,831            | 5,010            | 5,383            | 5,237            | 0.05              | -2.71              |
| Venezuela, Bolivarian Republic of | 16,243           | 11,841           | 9,669            | 8,566            | 10,535           | 0.11              | 22.99              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>77,328</b>  | <b>82,055</b>  | <b>79,558</b>  | <b>90,340</b>  | <b>93,104</b>  | <b>0.93</b>       | <b>3.06</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>16,165</b>  | <b>15,090</b>  | <b>19,967</b>  | <b>24,390</b>  | <b>27,113</b>  | <b>0.27</b>       | <b>11.16</b>       |
| China                                  | 5,506          | 5,586          | 12,629         | 14,774         | 17,291         | 0.17              | 17.04              |
| Hong Kong (China)                      | 2,296          | 2,436          | 1,632          | 2,281          | 3,189          | 0.03              | 39.81              |
| Japan                                  | 5,730          | 5,166          | 3,843          | 4,975          | 4,867          | 0.05              | -2.17              |
| Korea, Democratic People's Republic of | 22             | 32             | 24             | 67             |                |                   |                    |
| Korea, Republic of                     | 2,017          | 1,436          | 1,265          | 1,780          | 1,368          | 0.01              | -23.15             |
| Mongolia                               | 32             | 12             | 86             | 20             |                |                   |                    |
| Taiwan Province of China               | 562            | 422            | 488            | 493            | 398            | 0.00              | -19.27             |
| <b>SOUTH-EAST ASIA</b>                 | <b>8,738</b>   | <b>10,668</b>  | <b>8,571</b>   | <b>11,432</b>  | <b>9,940</b>   | <b>0.10</b>       | <b>-13.05</b>      |
| Brunei Darussalam                      | 15             | 15             | 42             | 45             | 6              | 0.00              | -86.67             |
| Cambodia                               | 13             | 42             | 9              | 51             | 19             | 0.00              | -62.75             |
| Indonesia                              | 533            | 1,156          | 712            | 531            | 931            | 0.01              | 75.33              |
| Lao People's Democratic Republic       | 13             | 45             |                | 51             |                |                   |                    |
| Malaysia                               | 548            | 738            | 997            | 784            | 756            | 0.01              | -3.57              |
| Myanmar                                | 125            | 367            | 93             | 122            | 83             | 0.00              | -31.97             |
| Philippines                            | 4,652          | 5,733          | 4,380          | 6,825          | 4,866          | 0.05              | -28.70             |
| Singapore                              | 1,685          | 1,306          | 1,441          | 1,439          | 1,526          | 0.02              | 6.05               |
| Thailand                               | 1,000          | 1,130          | 757            | 1,457          | 1,525          | 0.02              | 4.67               |
| Viet Nam                               | 154            | 136            | 140            | 127            | 228            | 0.00              | 79.53              |
| <b>AUSTRALASIA</b>                     | <b>51,979</b>  | <b>55,798</b>  | <b>50,508</b>  | <b>54,208</b>  | <b>55,452</b>  | <b>0.55</b>       | <b>2.29</b>        |
| Australia                              | 37,259         | 40,564         | 36,860         | 39,707         | 41,409         | 0.41              | 4.29               |
| New Zealand                            | 14,720         | 15,234         | 13,648         | 14,501         | 14,043         | 0.14              | -3.16              |
| <b>MELANESIA</b>                       | <b>223</b>     | <b>149</b>     | <b>153</b>     | <b>169</b>     | <b>446</b>     | <b>0.00</b>       | <b>163.91</b>      |
| Fiji                                   | 116            | 85             | 40             | 75             | 353            | 0.00              | 370.67             |
| Papua New Guinea                       | 90             | 46             | 41             | 53             | 6              | 0.00              | -88.68             |
| Solomon Islands                        | 13             | 14             | 70             | 29             | 79             | 0.00              | 172.41             |
| Vanuatu                                | 4              | 4              | 2              | 12             | 8              | 0.00              | -33.33             |
| <b>MICRONESIA</b>                      | <b>55</b>      | <b>70</b>      | <b>175</b>     | <b>25</b>      | <b>7</b>       | <b>0.00</b>       | <b>-72.00</b>      |
| Kiribati                               |                |                |                | 3              |                |                   |                    |
| Marshall Islands                       |                | 8              |                |                |                |                   |                    |
| Micronesia, Federated States of        | 49             | 62             | 55             | 8              | 7              | 0.00              | -12.50             |
| Palau                                  | 6              |                | 120            | 14             |                |                   |                    |
| <b>POLYNESIA</b>                       | <b>168</b>     | <b>280</b>     | <b>184</b>     | <b>116</b>     | <b>146</b>     | <b>0.00</b>       | <b>25.86</b>       |
| French Polynesia                       | 124            | 210            | 65             | 53             | 88             | 0.00              | 66.04              |
| Samoa                                  | 27             | 70             | 119            | 63             | 58             | 0.00              | -7.94              |
| Tonga                                  | 17             |                |                |                |                |                   |                    |
| <b>EUROPE</b>                          | <b>784,190</b> | <b>786,379</b> | <b>801,736</b> | <b>835,559</b> | <b>887,205</b> | <b>8.87</b>       | <b>6.18</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>42,317</b>  | <b>43,928</b>  | <b>56,270</b>  | <b>52,078</b>  | <b>65,767</b>  | <b>0.66</b>       | <b>26.29</b>       |
| Armenia                                | 46             | 226            | 115            | 237            | 263            | 0.00              | 10.97              |
| Azerbaijan                             | 132            | 131            | 158            | 295            | 167            | 0.00              | -43.39             |
| Belarus                                | 355            | 326            | 365            | 231            | 236            | 0.00              | 2.16               |
| Bulgaria                               | 1,727          | 1,163          | 2,017          | 2,658          | 2,631          | 0.03              | -1.02              |
| Czech Republic                         | 3,173          | 3,534          | 3,937          | 4,756          | 4,201          | 0.04              | -11.67             |
| Estonia                                | 2,180          | 2,856          | 6,313          | 2,716          | 4,762          | 0.05              | 75.33              |
| Georgia                                | 239            | 416            | 345            | 355            | 171            | 0.00              | -51.83             |
| Hungary                                | 2,838          | 2,947          | 3,108          | 2,766          | 2,755          | 0.03              | -0.40              |
| Kazakhstan                             | 683            | 120            | 135            | 170            | 253            | 0.00              | 48.82              |
| Kyrgyzstan                             |                | 10             | 12             | 9              | 1              | 0.00              | -88.89             |
| Latvia                                 | 618            | 497            | 892            | 1,257          | 1,262          | 0.01              | 0.40               |
| Lithuania                              | 978            | 909            | 1,085          | 1,143          | 2,185          | 0.02              | 91.16              |
| Moldova, Republic of                   | 165            | 262            | 220            | 280            | 421            | 0.00              | 50.36              |
| Poland                                 | 7,421          | 9,231          | 11,118         | 13,700         | 19,394         | 0.19              | 41.56              |
| Romania                                | 4,794          | 2,737          | 6,695          | 5,104          | 8,243          | 0.08              | 61.50              |
| Russian Federation                     | 14,645         | 14,974         | 14,872         | 11,281         | 10,458         | 0.10              | -7.30              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Slovakia                                  | 1,196          | 1,791          | 3,101          | 1,921          | 3,292          | 0.03              | 71.37              |
| Tajikistan                                | 22             | 23             | 7              | 6              |                |                   |                    |
| Turkmenistan                              | 15             | 7              | 5              |                | 2              | 0.00              |                    |
| Ukraine                                   | 1,080          | 1,763          | 1,696          | 3,181          | 5,033          | 0.05              | 58.22              |
| Uzbekistan                                | 10             | 5              | 74             | 12             | 37             | 0.00              | 208.33             |
| <b>NORTHERN EUROPE</b>                    | <b>345,889</b> | <b>341,629</b> | <b>336,771</b> | <b>361,389</b> | <b>393,511</b> | <b>3.93</b>       | <b>8.89</b>        |
| Denmark                                   | 9,352          | 8,116          | 9,405          | 9,847          | 9,988          | 0.10              | 1.43               |
| Faeroe Islands                            | 115            | 231            | 163            | 64             | 74             | 0.00              | 15.63              |
| Finland                                   | 5,303          | 5,596          | 8,125          | 6,839          | 8,490          | 0.08              | 24.14              |
| Iceland                                   | 838            | 610            | 1,045          | 1,264          | 779            | 0.01              | -38.37             |
| Ireland                                   | 6,863          | 7,384          | 8,090          | 8,194          | 9,045          | 0.09              | 10.39              |
| Norway                                    | 11,049         | 11,724         | 11,825         | 14,637         | 9,707          | 0.10              | -33.68             |
| Sweden                                    | 16,758         | 16,468         | 18,975         | 17,941         | 19,510         | 0.20              | 8.75               |
| United Kingdom                            | 295,611        | 291,500        | 279,143        | 302,603        | 335,918        | 3.36              | 11.01              |
| <b>SOUTHERN EUROPE</b>                    | <b>96,225</b>  | <b>99,312</b>  | <b>108,176</b> | <b>106,584</b> | <b>117,580</b> | <b>1.18</b>       | <b>10.32</b>       |
| Albania                                   | 78             | 135            | 82             | 101            | 60             | 0.00              | -40.59             |
| Andorra                                   | 731            | 511            | 520            | 415            | 156            | 0.00              | -62.41             |
| Bosnia and Herzegovina                    | 250            | 179            | 213            | 244            | 383            | 0.00              | 56.97              |
| Croatia                                   | 1,144          | 1,129          | 1,750          | 1,637          | 3,037          | 0.03              | 85.52              |
| Greece                                    | 3,089          | 3,087          | 4,155          | 3,956          | 3,265          | 0.03              | -17.47             |
| Holy See                                  |                | 14             | 31             | 4              | 2              | 0.00              | -50.00             |
| Italy                                     | 67,198         | 63,770         | 69,503         | 66,371         | 76,914         | 0.77              | 15.88              |
| Malta                                     | 673            | 793            | 1,592          | 1,088          | 1,314          | 0.01              | 20.77              |
| Montenegro                                | 43             | 310            | 16             | 232            | 146            | 0.00              | -37.07             |
| Portugal                                  | 4,202          | 4,801          | 6,259          | 5,621          | 6,062          | 0.06              | 7.85               |
| San Marino                                | 6              | 5              | 92             | 76             | 78             | 0.00              | 2.63               |
| Serbia                                    | 2,042          | 3,036          | 2,093          | 3,886          | 2,642          | 0.03              | -32.01             |
| Slovenia                                  | 761            | 915            | 1,001          | 552            | 1,051          | 0.01              | 90.40              |
| Spain                                     | 15,775         | 20,386         | 20,554         | 22,356         | 22,271         | 0.22              | -0.38              |
| The Former Yugoslav Republic of Macedonia | 233            | 241            | 315            | 45             | 199            | 0.00              | 342.22             |
| <b>WESTERN EUROPE</b>                     | <b>289,454</b> | <b>293,857</b> | <b>293,190</b> | <b>306,152</b> | <b>299,172</b> | <b>2.99</b>       | <b>-2.28</b>       |
| Austria                                   | 14,554         | 15,690         | 16,187         | 17,179         | 17,641         | 0.18              | 2.69               |
| Belgium                                   | 10,680         | 14,618         | 12,486         | 10,188         | 9,053          | 0.09              | -11.14             |
| France                                    | 110,220        | 118,406        | 107,241        | 113,312        | 113,263        | 1.13              | -0.04              |
| Germany                                   | 89,793         | 87,178         | 92,730         | 94,185         | 88,613         | 0.89              | -5.92              |
| Liechtenstein                             | 227            | 291            | 304            | 318            | 336            | 0.00              | 5.66               |
| Luxembourg                                | 2,062          | 2,018          | 2,445          | 1,916          | 2,122          | 0.02              | 10.75              |
| Monaco                                    | 1,431          | 1,551          | 1,581          | 1,650          | 2,083          | 0.02              | 26.24              |
| Netherlands                               | 15,064         | 9,817          | 11,436         | 16,439         | 16,571         | 0.17              | 0.80               |
| Switzerland                               | 45,423         | 44,288         | 48,780         | 50,965         | 49,490         | 0.49              | -2.89              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>10,305</b>  | <b>7,653</b>   | <b>7,329</b>   | <b>9,356</b>   | <b>11,175</b>  | <b>0.11</b>       | <b>19.44</b>       |
| Cyprus                                    | 970            | 533            | 320            | 468            | 504            | 0.01              | 7.69               |
| Israel                                    | 7,021          | 4,875          | 4,433          | 6,022          | 6,708          | 0.07              | 11.39              |
| Turkey                                    | 2,314          | 2,245          | 2,576          | 2,866          | 3,963          | 0.04              | 38.28              |
| <b>MIDDLE EAST</b>                        | <b>5,107</b>   | <b>4,544</b>   | <b>4,497</b>   | <b>5,424</b>   | <b>6,720</b>   | <b>0.07</b>       | <b>23.89</b>       |
| Bahrain                                   | 164            | 192            | 200            | 215            | 111            | 0.00              | -48.37             |
| Egypt                                     | 538            | 296            | 270            | 261            | 263            | 0.00              | 0.77               |
| Iraq                                      | 16             | 9              | 14             | 24             |                |                   |                    |
| Jordan                                    | 92             | 65             | 118            | 69             | 73             | 0.00              | 5.80               |
| Kuwait                                    | 643            | 536            | 466            | 611            | 658            | 0.01              | 7.69               |
| Lebanon                                   | 169            | 244            | 193            | 253            | 318            | 0.00              | 25.69              |
| Oman                                      | 58             | 66             | 28             | 130            | 99             | 0.00              | -23.85             |
| Qatar                                     | 156            | 310            | 538            | 607            | 793            | 0.01              | 30.64              |
| Saudi Arabia                              | 1,374          | 1,560          | 921            | 963            | 1,354          | 0.01              | 40.60              |
| State of Palestine                        |                |                |                | 4              | 3              | 0.00              | -25.00             |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                              | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Syrian Arab Republic         | 15             | 5              |                | 15             | 6              | 0.00              | -60.00             |
| United Arab Emirates         | 1,882          | 1,261          | 1,749          | 2,265          | 3,032          | 0.03              | 33.86              |
| Yemen                        |                |                |                | 7              | 10             | 0.00              | 42.86              |
| <b>SOUTH ASIA</b>            | <b>5,907</b>   | <b>6,760</b>   | <b>5,377</b>   | <b>6,643</b>   | <b>6,845</b>   | <b>0.07</b>       | <b>3.04</b>        |
| Afghanistan                  | 21             | 24             | 58             | 20             | 162            | 0.00              | 710.00             |
| Bangladesh                   | 43             | 86             | 93             | 156            | 125            | 0.00              | -19.87             |
| Bhutan                       |                | 42             | 120            | 243            | 48             | 0.00              | -80.25             |
| India                        | 4,277          | 4,629          | 3,092          | 5,015          | 4,338          | 0.04              | -13.50             |
| Iran, Islamic Republic of    | 102            | 150            | 159            | 103            | 124            | 0.00              | 20.39              |
| Maldives                     | 26             | 30             | 102            | 6              | 40             | 0.00              | 566.67             |
| Nepal                        | 55             | 171            | 177            | 47             | 309            | 0.00              | 557.45             |
| Pakistan                     | 117            | 123            | 105            | 233            | 185            | 0.00              | -20.60             |
| Sri Lanka                    | 1,266          | 1,505          | 1,471          | 820            | 1,514          | 0.02              | 84.63              |
| <b>NOT SPECIFIED</b>         | <b>239,101</b> | <b>275,981</b> | <b>274,623</b> | <b>303,794</b> | <b>322,698</b> | <b>3.23</b>       | <b>6.22</b>        |
| Other countries of the World | 239,101        | 275,981        | 274,623        | 303,794        | 322,698        | 3.23              | 6.22               |

## BAHRAIN

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                              | 2012                 | 2013             | 2014              | 2015             | 2016              | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------------|------------------|-------------------|------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                 | (*) <b>8,062,359</b> | <b>9,162,738</b> | <b>10,451,976</b> | <b>9,669,636</b> | <b>10,158,264</b> | <b>100.00</b>     | <b>5.05</b>        |
| <b>AFRICA</b>                | <b>113,960</b>       | <b>124,128</b>   | <b>132,532</b>    |                  |                   |                   |                    |
| <b>EAST AFRICA</b>           | <b>18,214</b>        | <b>22,033</b>    | <b>21,745</b>     |                  |                   |                   |                    |
| Burundi                      | 3                    | 12               | 6                 |                  |                   |                   |                    |
| Comoros                      | 29                   | 79               |                   |                  |                   |                   |                    |
| Djibouti                     | 154                  | 154              | 131               |                  |                   |                   |                    |
| Eritrea                      | 1,963                | 1,928            | 2,256             |                  |                   |                   |                    |
| Ethiopia                     | 8,779                | 13,666           | 11,163            |                  |                   |                   |                    |
| Kenya                        | 3,552                | 3,130            | 3,361             |                  |                   |                   |                    |
| Madagascar                   | 35                   | 63               | 151               |                  |                   |                   |                    |
| Malawi                       | 53                   | 64               | 93                |                  |                   |                   |                    |
| Mauritius                    | 209                  |                  |                   |                  |                   |                   |                    |
| Mozambique                   | 55                   | 92               | 184               |                  |                   |                   |                    |
| Seychelles                   | 530                  | 483              | 491               |                  |                   |                   |                    |
| Somalia                      | 1,777                | 1,918            | 2,763             |                  |                   |                   |                    |
| Tanzania, United Republic of | 326                  |                  | 454               |                  |                   |                   |                    |
| Uganda                       | 199                  | 133              | 268               |                  |                   |                   |                    |
| Zambia                       | 27                   | 25               | 38                |                  |                   |                   |                    |
| Zimbabwe                     | 523                  | 286              | 386               |                  |                   |                   |                    |
| <b>CENTRAL AFRICA</b>        | <b>665</b>           | <b>761</b>       | <b>879</b>        |                  |                   |                   |                    |
| Angola                       | 5                    | 18               | 19                |                  |                   |                   |                    |
| Cameroon                     | 261                  | 221              | 215               |                  |                   |                   |                    |
| Chad                         | 257                  | 342              | 456               |                  |                   |                   |                    |
| Congo                        | 124                  | 98               | 70                |                  |                   |                   |                    |
| Equatorial Guinea            |                      | 77               | 89                |                  |                   |                   |                    |
| Gabon                        | 18                   | 4                | 30                |                  |                   |                   |                    |
| Sao Tome and Principe        |                      | 1                |                   |                  |                   |                   |                    |
| <b>NORTH AFRICA</b>          | <b>66,962</b>        | <b>71,207</b>    | <b>77,504</b>     |                  |                   |                   |                    |
| Algeria                      | 5,376                | 5,792            | 5,920             |                  |                   |                   |                    |
| Morocco                      | 13,974               | 16,259           | 18,041            |                  |                   |                   |                    |
| Sudan                        | 41,088               | 42,531           | 46,087            |                  |                   |                   |                    |
| Tunisia                      | 6,524                | 6,625            | 7,456             |                  |                   |                   |                    |
| <b>SOUTHERN AFRICA</b>       | <b>22,723</b>        | <b>24,289</b>    | <b>25,815</b>     |                  |                   |                   |                    |
| Botswana                     | 9                    | 22               |                   |                  |                   |                   |                    |
| Namibia                      | 18                   | 19               | 44                |                  |                   |                   |                    |
| South Africa                 | 22,681               | 24,248           | 25,771            |                  |                   |                   |                    |
| Swaziland                    | 15                   |                  |                   |                  |                   |                   |                    |
| <b>WEST AFRICA</b>           | <b>5,396</b>         | <b>5,838</b>     | <b>6,589</b>      |                  |                   |                   |                    |
| Benin                        | 107                  | 275              | 67                |                  |                   |                   |                    |
| Burkina Faso                 | 86                   | 49               | 162               |                  |                   |                   |                    |
| Cabo Verde                   | 1                    | 1                |                   |                  |                   |                   |                    |
| Côte d'Ivoire                | 143                  | 128              |                   |                  |                   |                   |                    |
| Gambia                       | 21                   | 32               | 23                |                  |                   |                   |                    |
| Ghana                        | 973                  | 1,051            | 1,074             |                  |                   |                   |                    |
| Guinea                       | 110                  | 77               | 89                |                  |                   |                   |                    |
| Guinea-Bissau                | 13                   | 10               | 61                |                  |                   |                   |                    |
| Liberia                      | 9                    | 3                | 7                 |                  |                   |                   |                    |
| Mali                         | 336                  | 779              | 939               |                  |                   |                   |                    |
| Mauritania                   | 147                  | 199              | 311               |                  |                   |                   |                    |
| Niger                        | 148                  | 181              | 274               |                  |                   |                   |                    |
| Nigeria                      | 3,081                | 2,900            | 3,351             |                  |                   |                   |                    |
| Senegal                      | 182                  | 119              | 195               |                  |                   |                   |                    |
| Sierra Leone                 | 32                   | 24               | 26                |                  |                   |                   |                    |
| Togo                         | 7                    | 10               | 10                |                  |                   |                   |                    |

## BAHRAIN

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>AMERICAS</b>                        | <b>326,111</b> | <b>334,803</b> | <b>345,268</b> | <b>61,850</b>  | <b>55,344</b>  | <b>0.54</b>       | <b>-10.52</b>      |
| <b>CARIBBEAN</b>                       | <b>2,264</b>   | <b>2,782</b>   | <b>3,012</b>   |                |                |                   |                    |
| Bahamas                                | 49             | 25             |                |                |                |                   |                    |
| Barbados                               | 19             | 6              | 13             |                |                |                   |                    |
| Cuba                                   | 26             | 106            | 45             |                |                |                   |                    |
| Dominica                               | 14             | 41             | 55             |                |                |                   |                    |
| Dominican Republic                     | 33             |                | 42             |                |                |                   |                    |
| Grenada                                | 5              | 5              | 6              |                |                |                   |                    |
| Jamaica                                | 102            | 113            | 160            |                |                |                   |                    |
| Saint Lucia                            | 12             | 11             | 14             |                |                |                   |                    |
| Saint Vincent and the Grenadines       | 7              | 9              | 12             |                |                |                   |                    |
| Trinidad and Tobago                    | 1,997          | 2,466          | 2,665          |                |                |                   |                    |
| <b>CENTRAL AMERICA</b>                 | <b>720</b>     | <b>495</b>     | <b>681</b>     |                |                |                   |                    |
| Belize                                 | 52             |                |                |                |                |                   |                    |
| Costa Rica                             | 116            | 92             | 131            |                |                |                   |                    |
| El Salvador                            | 17             | 22             | 37             |                |                |                   |                    |
| Guatemala                              | 84             |                | 87             |                |                |                   |                    |
| Honduras                               | 46             | 69             | 135            |                |                |                   |                    |
| Nicaragua                              | 49             | 37             | 29             |                |                |                   |                    |
| Panama                                 | 356            | 275            | 262            |                |                |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>307,142</b> | <b>315,634</b> | <b>323,519</b> |                |                |                   |                    |
| Canada                                 | 66,321         | 69,137         | 74,512         |                |                |                   |                    |
| Mexico                                 | 1,598          | 1,896          | 2,326          |                |                |                   |                    |
| United States of America               | 238,844        | 244,575        | 246,681        |                |                |                   |                    |
| Other countries of North America       | 379            | 26             |                |                |                |                   |                    |
| <b>SOUTH AMERICA</b>                   | <b>15,985</b>  | <b>15,892</b>  | <b>18,056</b>  |                |                |                   |                    |
| Argentina                              | 1,525          | 1,592          | 1,760          |                |                |                   |                    |
| Bolivia, Plurinational State of        | 189            | 151            | 109            |                |                |                   |                    |
| Brazil                                 | 2,366          | 2,947          | 3,465          |                |                |                   |                    |
| Chile                                  | 184            | 163            | 200            |                |                |                   |                    |
| Colombia                               | 3,541          | 3,191          | 3,582          |                |                |                   |                    |
| Ecuador                                | 263            | 189            | 328            |                |                |                   |                    |
| Guyana                                 | 24             |                |                |                |                |                   |                    |
| Paraguay                               | 5              | 4              | 10             |                |                |                   |                    |
| Peru                                   | 447            | 343            | 560            |                |                |                   |                    |
| Uruguay                                | 109            | 58             | 116            |                |                |                   |                    |
| Venezuela, Bolivarian Republic of      | 7,332          | 7,254          | 7,926          |                |                |                   |                    |
| <b>OTHER AMERICAS</b>                  |                |                |                | <b>61,850</b>  | <b>55,344</b>  | <b>0.54</b>       | <b>-10.52</b>      |
| All countries of the Americas          |                |                |                | 61,850         | 55,344         | 0.54              | -10.52             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>366,700</b> | <b>334,705</b> | <b>378,444</b> | <b>142,660</b> | <b>111,592</b> | <b>1.10</b>       | <b>-21.78</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>78,706</b>  | <b>60,052</b>  | <b>85,730</b>  |                |                |                   |                    |
| China                                  | 22,805         | 1,211          | 28,616         |                |                |                   |                    |
| Hong Kong (China)                      | 562            | 719            | 752            |                |                |                   |                    |
| Japan                                  | 21,543         | 22,050         | 21,784         |                |                |                   |                    |
| Korea, Democratic People's Republic of | 43             | 27             | 50             |                |                |                   |                    |
| Korea, Republic of                     | 33,686         | 36,004         | 33,157         |                |                |                   |                    |
| Macao (China)                          | 2              |                | 1,330          |                |                |                   |                    |
| Mongolia                               | 65             | 41             | 41             |                |                |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>251,683</b> | <b>238,646</b> | <b>255,007</b> |                |                |                   |                    |
| Brunei Darussalam                      | 95             | 131            | 153            |                |                |                   |                    |
| Cambodia                               | 6              | 33             | 62             |                |                |                   |                    |
| Indonesia                              | 27,730         | 24,424         | 25,313         |                |                |                   |                    |
| Lao People's Democratic Republic       | 17             |                |                |                |                |                   |                    |
| Malaysia                               | 12,832         | 10,902         | 10,539         |                |                |                   |                    |
| Myanmar                                | 722            |                | 376            |                |                |                   |                    |

## BAHRAIN

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Philippines                            | 196,797        | 186,084        | 198,859        |                |                |                   |                    |
| Singapore                              | 3,638          | 3,031          | 3,545          |                |                |                   |                    |
| Thailand                               | 9,406          | 13,111         | 15,458         |                |                |                   |                    |
| Viet Nam                               | 440            | 930            | 702            |                |                |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>36,240</b>  | <b>35,972</b>  | <b>37,675</b>  |                |                |                   |                    |
| Australia                              | 28,429         | 28,716         | 30,729         |                |                |                   |                    |
| New Zealand                            | 7,811          | 7,256          | 6,946          |                |                |                   |                    |
| <b>MELANESIA</b>                       | <b>52</b>      | <b>32</b>      | <b>32</b>      |                |                |                   |                    |
| Fiji                                   | 48             | 31             | 32             |                |                |                   |                    |
| Papua New Guinea                       | 4              | 1              |                |                |                |                   |                    |
| <b>MICRONESIA</b>                      | <b>10</b>      | <b>3</b>       |                |                |                |                   |                    |
| Marshall Islands                       | 1              | 3              |                |                |                |                   |                    |
| Nauru                                  | 8              |                |                |                |                |                   |                    |
| Palau                                  | 1              |                |                |                |                |                   |                    |
| <b>POLYNESIA</b>                       | <b>9</b>       |                |                |                |                |                   |                    |
| Tonga                                  | 9              |                |                |                |                |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |                |                |                | <b>142,660</b> | <b>111,592</b> | <b>1.10</b>       | <b>-21.78</b>      |
| All countries of Asia                  |                |                |                | 142,660        | 111,592        | 1.10              | -21.78             |
| <b>EUROPE</b>                          | <b>541,071</b> | <b>552,338</b> | <b>579,794</b> | <b>146,159</b> | <b>162,081</b> | <b>1.60</b>       | <b>10.89</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>29,475</b>  | <b>33,380</b>  | <b>37,845</b>  |                |                |                   |                    |
| Armenia                                | 104            | 109            | 154            |                |                |                   |                    |
| Azerbaijan                             | 883            | 1,059          | 1,334          |                |                |                   |                    |
| Belarus                                | 880            | 1,018          | 1,322          |                |                |                   |                    |
| Bulgaria                               | 1,068          | 1,317          | 1,183          |                |                |                   |                    |
| Czech Republic                         | 1,625          | 1,552          |                |                |                |                   |                    |
| Czech Republic/Slovakia                | 7              |                |                |                |                |                   |                    |
| Estonia                                | 197            | 294            | 248            |                |                |                   |                    |
| Georgia                                | 162            | 103            | 176            |                |                |                   |                    |
| Hungary                                | 1,294          | 1,343          | 1,658          |                |                |                   |                    |
| Kazakhstan                             | 576            | 666            | 1,392          |                |                |                   |                    |
| Kyrgyzstan                             | 135            | 430            | 505            |                |                |                   |                    |
| Latvia                                 | 257            | 230            | 278            |                |                |                   |                    |
| Lithuania                              | 157            | 179            | 244            |                |                |                   |                    |
| Moldova, Republic of                   | 58             | 208            | 168            |                |                |                   |                    |
| Poland                                 | 2,987          | 3,726          | 3,831          |                |                |                   |                    |
| Romania                                | 5,278          | 5,060          | 5,206          |                |                |                   |                    |
| Russian Federation                     | 11,170         | 12,850         | 14,706         |                |                |                   |                    |
| Slovakia                               | 660            | 588            | 857            |                |                |                   |                    |
| Tajikistan                             | 18             | 99             | 257            |                |                |                   |                    |
| Turkmenistan                           | 215            |                | 229            |                |                |                   |                    |
| Ukraine                                | 1,223          | 2,015          | 3,308          |                |                |                   |                    |
| Uzbekistan                             | 521            | 534            | 789            |                |                |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>296,541</b> | <b>293,571</b> | <b>315,655</b> |                |                |                   |                    |
| Denmark                                | 5,417          | 3,723          | 3,698          |                |                |                   |                    |
| Finland                                | 2,278          | 1,893          | 2,016          |                |                |                   |                    |
| Iceland                                | 223            | 248            | 335            |                |                |                   |                    |
| Ireland                                | 19,675         | 21,024         | 24,392         |                |                |                   |                    |
| Norway                                 | 2,477          | 2,428          | 2,462          |                |                |                   |                    |
| Sweden                                 | 3,880          | 3,717          | 4,161          |                |                |                   |                    |
| United Kingdom                         | 262,591        | 260,538        | 278,591        |                |                |                   |                    |
| <b>SOUTHERN EUROPE</b>                 | <b>46,616</b>  | <b>50,633</b>  | <b>58,275</b>  |                |                |                   |                    |
| Albania                                | 53             | 50             | 69             |                |                |                   |                    |
| Bosnia and Herzegovina                 | 330            | 425            | 431            |                |                |                   |                    |
| Croatia                                | 1,328          | 1,880          | 1,949          |                |                |                   |                    |
| Greece                                 | 5,880          | 6,259          | 7,882          |                |                |                   |                    |



## BAHRAIN

### 2. Arrivals of non-resident visitors at national borders, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Italy                                     | 24,177           | 25,014           | 27,328           |                  |                  |                   |                    |
| Malta                                     | 274              | 350              | 541              |                  |                  |                   |                    |
| Montenegro                                | 17               |                  |                  |                  |                  |                   |                    |
| Portugal                                  | 2,711            | 4,086            | 4,746            |                  |                  |                   |                    |
| San Marino                                | 3                | 2                | 4                |                  |                  |                   |                    |
| Serbia                                    | 723              | 909              | 1,183            |                  |                  |                   |                    |
| Slovenia                                  | 184              |                  |                  |                  |                  |                   |                    |
| Spain                                     | 10,878           | 11,530           | 14,137           |                  |                  |                   |                    |
| The Former Yugoslav Republic of Macedonia | 58               | 128              | 5                |                  |                  |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>145,856</b>   | <b>152,635</b>   | <b>141,730</b>   |                  |                  |                   |                    |
| Austria                                   | 6,125            | 6,610            | 5,974            |                  |                  |                   |                    |
| Belgium                                   | 7,930            | 7,825            | 8,592            |                  |                  |                   |                    |
| France                                    | 36,812           | 35,069           | 34,568           |                  |                  |                   |                    |
| Germany                                   | 70,895           | 80,141           | 68,392           |                  |                  |                   |                    |
| Liechtenstein                             | 9                | 15               | 9                |                  |                  |                   |                    |
| Luxembourg                                | 227              | 353              | 258              |                  |                  |                   |                    |
| Monaco                                    | 7                |                  |                  |                  |                  |                   |                    |
| Netherlands                               | 19,746           | 18,678           | 20,025           |                  |                  |                   |                    |
| Switzerland                               | 4,105            | 3,944            | 3,912            |                  |                  |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>22,583</b>    | <b>22,119</b>    | <b>26,289</b>    |                  |                  |                   |                    |
| Cyprus                                    | 2,327            | 2,411            | 2,699            |                  |                  |                   |                    |
| Turkey                                    | 20,256           | 19,708           | 23,590           |                  |                  |                   |                    |
| <b>OTHER EUROPE</b>                       |                  |                  |                  | <b>146,159</b>   | <b>162,081</b>   | <b>1.60</b>       | <b>10.89</b>       |
| All countries of Europe                   |                  |                  |                  | 146,159          | 162,081          | 1.60              | 10.89              |
| <b>MIDDLE EAST</b>                        | <b>5,333,158</b> | <b>6,422,870</b> | <b>7,494,677</b> | <b>9,312,405</b> | <b>9,823,328</b> | <b>96.70</b>      | <b>5.49</b>        |
| Egypt                                     | 159,770          | 186,454          | 219,721          |                  |                  |                   |                    |
| Iraq                                      | 7,868            | 10,870           | 12,296           |                  |                  |                   |                    |
| Jordan                                    | 159,581          | 178,308          | 202,619          |                  |                  |                   |                    |
| Kuwait                                    | 282,396          | 356,284          | 353,003          |                  |                  |                   |                    |
| Lebanon                                   | 78,482           | 90,796           | 98,566           |                  |                  |                   |                    |
| Libya                                     | 1,487            | 1,846            | 1,799            |                  |                  |                   |                    |
| Oman                                      | 47,292           | 58,879           | 60,428           |                  |                  |                   |                    |
| Qatar                                     | 115,823          | 122,351          | 126,702          |                  |                  |                   |                    |
| Saudi Arabia                              | 4,213,412        | 5,062,463        | 6,040,989        | 8,511,763        | 8,942,321        | 88.03             | 5.06               |
| State of Palestine                        | 44,937           | 51,052           | 59,167           |                  |                  |                   |                    |
| Syrian Arab Republic                      | 95,514           | 116,432          | 139,109          |                  |                  |                   |                    |
| United Arab Emirates                      | 46,978           | 89,564           | 61,557           |                  |                  |                   |                    |
| Yemen                                     | 79,618           | 97,571           | 118,721          |                  |                  |                   |                    |
| Other countries of Middle East            |                  |                  |                  | 800,642          | 881,007          | 8.67              | 10.04              |
| <b>SOUTH ASIA</b>                         | <b>1,381,359</b> | <b>1,393,894</b> | <b>1,521,261</b> |                  |                  |                   |                    |
| Afghanistan                               | 1,859            | 1,651            | 1,961            |                  |                  |                   |                    |
| Bangladesh                                | 80,261           | 88,946           | 103,086          |                  |                  |                   |                    |
| Bhutan                                    | 5                | 15               |                  |                  |                  |                   |                    |
| India                                     | 963,194          | 966,306          | 1,046,996        |                  |                  |                   |                    |
| Iran, Islamic Republic of                 | 2,792            | 2,884            | 2,932            |                  |                  |                   |                    |
| Maldives                                  | 67               | 79               | 129              |                  |                  |                   |                    |
| Nepal                                     | 49,199           | 37,322           | 34,825           |                  |                  |                   |                    |
| Pakistan                                  | 250,523          | 263,217          | 298,196          |                  |                  |                   |                    |
| Sri Lanka                                 | 33,459           | 33,474           | 33,136           |                  |                  |                   |                    |
| <b>NOT SPECIFIED</b>                      |                  |                  |                  | <b>6,562</b>     | <b>5,919</b>     | <b>0.06</b>       | <b>-9.80</b>       |
| Other countries of the World              |                  |                  |                  | 6,562            | 5,919            | 0.06              | -9.80              |

## BANGLADESH

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012           | 2013           | 2014           | 2015 | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|------|------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>124,943</b> | <b>148,327</b> | <b>125,034</b> |      |      |                   |                    |
| <b>AMERICAS</b>                  | <b>1,203</b>   | <b>4,815</b>   | <b>5,873</b>   |      |      |                   |                    |
| <b>NORTH AMERICA</b>             | <b>1,203</b>   | <b>4,815</b>   | <b>5,873</b>   |      |      |                   |                    |
| Canada                           | 1,203          | 933            | 1,076          |      |      |                   |                    |
| United States of America         |                | 3,882          | 4,797          |      |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>8,623</b>   | <b>6,452</b>   | <b>8,505</b>   |      |      |                   |                    |
| <b>NORTH-EAST ASIA</b>           | <b>5,773</b>   | <b>4,456</b>   | <b>5,457</b>   |      |      |                   |                    |
| Japan                            | 5,773          | 4,456          | 5,457          |      |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>           | <b>1,455</b>   | <b>974</b>     | <b>1,602</b>   |      |      |                   |                    |
| Singapore                        | 811            | 469            | 887            |      |      |                   |                    |
| Thailand                         | 644            | 505            | 715            |      |      |                   |                    |
| <b>AUSTRALASIA</b>               | <b>1,395</b>   | <b>1,022</b>   | <b>1,446</b>   |      |      |                   |                    |
| Australia                        | 1,395          | 862            | 1,249          |      |      |                   |                    |
| New Zealand                      |                | 160            | 197            |      |      |                   |                    |
| <b>EUROPE</b>                    | <b>8,480</b>   | <b>6,947</b>   | <b>7,886</b>   |      |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>195</b>     | <b>235</b>     |                |      |      |                   |                    |
| USSR (former)                    | 195            | 235            |                |      |      |                   |                    |
| <b>NORTHERN EUROPE</b>           | <b>4,145</b>   | <b>3,226</b>   | <b>3,895</b>   |      |      |                   |                    |
| Norway                           | 227            | 284            | 209            |      |      |                   |                    |
| Sweden                           | 686            | 517            | 604            |      |      |                   |                    |
| United Kingdom                   | 3,232          | 2,425          | 3,082          |      |      |                   |                    |
| <b>SOUTHERN EUROPE</b>           | <b>975</b>     | <b>908</b>     | <b>1,063</b>   |      |      |                   |                    |
| Greece                           | 54             | 49             | 74             |      |      |                   |                    |
| Italy                            | 921            | 859            | 989            |      |      |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>3,165</b>   | <b>2,578</b>   | <b>2,928</b>   |      |      |                   |                    |
| France                           | 911            | 698            | 806            |      |      |                   |                    |
| Germany                          | 1,158          | 935            | 1,090          |      |      |                   |                    |
| Netherlands                      | 752            | 671            | 746            |      |      |                   |                    |
| Switzerland                      | 344            | 274            | 286            |      |      |                   |                    |
| <b>SOUTH ASIA</b>                | <b>78,119</b>  | <b>78,975</b>  | <b>77,177</b>  |      |      |                   |                    |
| India                            | 78,119         | 78,975         | 77,177         |      |      |                   |                    |
| <b>NOT SPECIFIED</b>             | <b>28,518</b>  | <b>51,138</b>  | <b>25,593</b>  |      |      |                   |                    |
| Other countries of the World     | 28,518         | 51,138         | 25,593         |      |      |                   |                    |

## BARBADOS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                 | <b>536,303</b> | <b>508,520</b> | <b>520,894</b> | <b>592,302</b> | <b>632,133</b> | <b>100.00</b>     | <b>6.72</b>        |
| <b>AFRICA</b>                | <b>1,011</b>   | <b>1,334</b>   | <b>1,509</b>   | <b>1,991</b>   | <b>1,659</b>   | <b>0.26</b>       | <b>-16.68</b>      |
| <b>EAST AFRICA</b>           | <b>171</b>     | <b>229</b>     | <b>223</b>     | <b>273</b>     | <b>234</b>     | <b>0.04</b>       | <b>-14.29</b>      |
| Burundi                      |                |                |                |                | 2              | 0.00              |                    |
| Eritrea                      |                |                |                | 1              | 1              | 0.00              |                    |
| Ethiopia                     | 5              | 5              | 12             | 6              | 23             | 0.00              | 283.33             |
| Kenya                        | 63             | 57             | 56             | 60             | 51             | 0.01              | -15.00             |
| Madagascar                   |                |                |                | 1              | 4              | 0.00              | 300.00             |
| Malawi                       | 8              | 4              | 5              | 7              | 6              | 0.00              | -14.29             |
| Mauritius                    | 12             | 25             | 27             | 33             | 24             | 0.00              | -27.27             |
| Mozambique                   |                |                |                | 2              | 2              | 0.00              |                    |
| Rwanda                       | 2              | 2              | 4              | 4              | 4              | 0.00              |                    |
| Seychelles                   | 5              | 9              | 3              | 12             | 4              | 0.00              | -66.67             |
| Somalia                      |                |                |                |                | 3              | 0.00              |                    |
| Tanzania, United Republic of | 15             | 12             | 17             | 14             | 7              | 0.00              | -50.00             |
| Uganda                       | 19             | 22             | 21             | 24             | 18             | 0.00              | -25.00             |
| Zambia                       | 16             | 31             | 25             | 26             | 16             | 0.00              | -38.46             |
| Zimbabwe                     | 26             | 62             | 53             | 83             | 69             | 0.01              | -16.87             |
| <b>CENTRAL AFRICA</b>        | <b>20</b>      | <b>25</b>      | <b>21</b>      | <b>53</b>      | <b>38</b>      | <b>0.01</b>       | <b>-28.30</b>      |
| Angola                       | 4              | 4              | 6              | 8              |                |                   |                    |
| Cameroon                     | 7              | 20             | 10             | 26             | 24             | 0.00              | -7.69              |
| Central African Republic     |                |                |                | 4              | 1              | 0.00              | -75.00             |
| Chad                         |                |                |                | 1              |                |                   |                    |
| Congo                        | 9              | 1              | 5              | 6              | 12             | 0.00              | 100.00             |
| Equatorial Guinea            |                |                |                |                | 1              | 0.00              |                    |
| Gabon                        |                |                |                | 8              |                |                   |                    |
| <b>NORTH AFRICA</b>          | <b>46</b>      | <b>76</b>      | <b>37</b>      | <b>82</b>      | <b>84</b>      | <b>0.01</b>       | <b>2.44</b>        |
| Algeria                      |                |                |                | 2              | 2              | 0.00              |                    |
| Morocco                      | 13             | 26             | 16             | 15             | 5              | 0.00              | -66.67             |
| Sudan                        | 5              | 8              | 13             | 10             | 5              | 0.00              | -50.00             |
| Tunisia                      | 28             | 42             | 8              | 55             | 72             | 0.01              | 30.91              |
| <b>SOUTHERN AFRICA</b>       | <b>416</b>     | <b>482</b>     | <b>462</b>     | <b>574</b>     | <b>529</b>     | <b>0.08</b>       | <b>-7.84</b>       |
| Botswana                     | 9              | 10             | 8              | 14             | 11             | 0.00              | -21.43             |
| Lesotho                      | 4              | 2              | 6              | 2              | 1              | 0.00              | -50.00             |
| Namibia                      | 6              | 13             | 2              | 11             | 12             | 0.00              | 9.09               |
| South Africa                 | 393            | 452            | 436            | 540            | 503            | 0.08              | -6.85              |
| Swaziland                    | 4              | 5              | 10             | 7              | 2              | 0.00              | -71.43             |
| <b>WEST AFRICA</b>           | <b>358</b>     | <b>522</b>     | <b>766</b>     | <b>1,009</b>   | <b>774</b>     | <b>0.12</b>       | <b>-23.29</b>      |
| Benin                        |                |                |                | 2              |                |                   |                    |
| Cabo Verde                   |                |                |                |                | 2              | 0.00              |                    |
| Côte d'Ivoire                |                |                |                | 3              | 3              | 0.00              |                    |
| Gambia                       | 6              | 3              | 3              | 6              | 4              | 0.00              | -33.33             |
| Ghana                        | 26             | 42             | 53             | 87             | 74             | 0.01              | -14.94             |
| Guinea                       | 1              | 1              | 3              | 2              | 1              | 0.00              | -50.00             |
| Liberia                      | 1              | 2              |                | 2              | 3              | 0.00              | 50.00              |
| Mali                         |                | 3              | 2              | 4              |                |                   |                    |
| Mauritania                   |                |                |                | 2              | 1              | 0.00              | -50.00             |
| Niger                        |                |                |                | 3              | 2              | 0.00              | -33.33             |
| Nigeria                      | 324            | 455            | 680            | 876            | 670            | 0.11              | -23.52             |
| Senegal                      |                |                |                | 8              |                |                   |                    |
| Sierra Leone                 |                | 16             | 25             | 13             | 12             | 0.00              | -7.69              |
| Togo                         |                |                |                | 1              | 2              | 0.00              | 100.00             |

## BARBADOS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>AMERICAS</b>                   | <b>318,381</b> | <b>291,615</b> | <b>280,751</b> | <b>327,474</b> | <b>364,772</b> | <b>57.70</b>      | <b>11.39</b>       |
| <b>CARIBBEAN</b>                  | <b>90,562</b>  | <b>81,975</b>  | <b>74,997</b>  | <b>82,861</b>  | <b>93,325</b>  | <b>14.76</b>      | <b>12.63</b>       |
| Anguilla                          | 456            | 401            | 297            | 246            | 307            | 0.05              | 24.80              |
| Antigua and Barbuda               | 4,004          | 3,918          | 3,943          | 4,687          | 5,822          | 0.92              | 24.22              |
| Aruba                             | 84             | 31             | 52             | 66             | 46             | 0.01              | -30.30             |
| Bahamas                           | 807            | 1,053          | 963            | 1,222          | 1,364          | 0.22              | 11.62              |
| Bermuda                           | 990            | 777            | 932            | 984            | 1,056          | 0.17              | 7.32               |
| British Virgin Islands            | 1,410          | 1,242          | 1,112          | 1,109          | 1,360          | 0.22              | 22.63              |
| Cayman Islands                    | 514            | 435            | 457            | 452            | 381            | 0.06              | -15.71             |
| Cuba                              | 123            | 143            | 179            | 146            | 245            | 0.04              | 67.81              |
| Curaçao                           | 178            | 127            | 76             | 103            | 76             | 0.01              | -26.21             |
| Dominica                          | 4,472          | 4,529          | 4,071          | 4,931          | 5,822          | 0.92              | 18.07              |
| Dominican Republic                | 412            | 296            | 408            | 542            | 653            | 0.10              | 20.48              |
| Grenada                           | 4,413          | 4,442          | 4,108          | 4,984          | 5,468          | 0.87              | 9.71               |
| Guadeloupe                        | 982            | 754            | 607            | 683            | 677            | 0.11              | -0.88              |
| Haiti                             | 213            | 166            | 222            | 196            | 215            | 0.03              | 9.69               |
| Jamaica                           | 8,423          | 7,951          | 7,403          | 7,855          | 9,344          | 1.48              | 18.96              |
| Martinique                        | 2,462          | 1,900          | 1,501          | 1,396          | 1,292          | 0.20              | -7.45              |
| Montserrat                        | 181            | 226            | 192            | 190            | 210            | 0.03              | 10.53              |
| Netherlands Antilles              | 856            | 514            | 527            | 458            | 275            | 0.04              | -39.96             |
| Puerto Rico                       | 587            | 446            | 512            | 548            | 456            | 0.07              | -16.79             |
| Saint Kitts and Nevis             | 2,714          | 2,624          | 2,778          | 3,071          | 3,234          | 0.51              | 5.31               |
| Saint Lucia                       | 7,479          | 7,535          | 7,184          | 8,697          | 9,399          | 1.49              | 8.07               |
| Saint Vincent and the Grenadines  | 10,344         | 10,402         | 9,003          | 10,029         | 11,127         | 1.76              | 10.95              |
| Sint Maarten (Dutch part)         | 1              | 55             | 41             | 58             | 67             | 0.01              | 15.52              |
| Trinidad and Tobago               | 38,005         | 31,614         | 28,039         | 29,661         | 34,004         | 5.38              | 14.64              |
| Turks and Caicos Islands          | 130            | 116            | 117            | 171            | 170            | 0.03              | -0.58              |
| United States Virgin Islands      | 322            | 278            | 273            | 376            | 255            | 0.04              | -32.18             |
| <b>CENTRAL AMERICA</b>            | <b>1,562</b>   | <b>1,272</b>   | <b>1,395</b>   | <b>1,591</b>   | <b>1,736</b>   | <b>0.27</b>       | <b>9.11</b>        |
| Belize                            | 540            | 515            | 470            | 546            | 507            | 0.08              | -7.14              |
| Costa Rica                        | 272            | 175            | 182            | 241            | 182            | 0.03              | -24.48             |
| El Salvador                       | 62             | 48             | 84             | 33             | 64             | 0.01              | 93.94              |
| Guatemala                         | 141            | 102            | 109            | 131            | 106            | 0.02              | -19.08             |
| Honduras                          | 68             | 56             | 87             | 89             | 97             | 0.02              | 8.99               |
| Nicaragua                         | 48             | 29             | 46             | 36             | 42             | 0.01              | 16.67              |
| Panama                            | 431            | 347            | 417            | 515            | 738            | 0.12              | 43.30              |
| <b>NORTH AMERICA</b>              | <b>203,442</b> | <b>188,489</b> | <b>185,302</b> | <b>223,133</b> | <b>248,809</b> | <b>39.36</b>      | <b>11.51</b>       |
| Canada                            | 72,020         | 67,295         | 65,942         | 74,512         | 78,945         | 12.49             | 5.95               |
| Greenland                         |                | 1              |                |                |                |                   |                    |
| Mexico                            | 660            | 609            | 669            | 457            | 645            | 0.10              | 41.14              |
| United States of America          | 130,762        | 120,584        | 118,691        | 148,164        | 169,219        | 26.77             | 14.21              |
| <b>SOUTH AMERICA</b>              | <b>22,815</b>  | <b>19,879</b>  | <b>19,057</b>  | <b>19,889</b>  | <b>20,902</b>  | <b>3.31</b>       | <b>5.09</b>        |
| Argentina                         | 522            | 412            | 520            | 442            | 688            | 0.11              | 55.66              |
| Bolivia, Plurinational State of   | 85             | 25             | 39             | 28             | 38             | 0.01              | 35.71              |
| Brazil                            | 4,633          | 4,700          | 5,573          | 4,080          | 3,081          | 0.49              | -24.49             |
| Chile                             | 116            | 171            | 201            | 171            | 204            | 0.03              | 19.30              |
| Colombia                          | 509            | 474            | 462            | 776            | 2,350          | 0.37              | 202.84             |
| Ecuador                           | 65             | 41             | 55             | 73             | 72             | 0.01              | -1.37              |
| French Guiana                     | 126            | 50             | 112            | 75             | 41             | 0.01              | -45.33             |
| Guyana                            | 14,167         | 11,626         | 9,911          | 11,151         | 11,796         | 1.87              | 5.78               |
| Paraguay                          | 41             | 10             | 21             | 16             | 13             | 0.00              | -18.75             |
| Peru                              | 263            | 141            | 178            | 128            | 227            | 0.04              | 77.34              |
| Suriname                          | 557            | 543            | 475            | 529            | 741            | 0.12              | 40.08              |
| Uruguay                           | 47             | 39             | 41             | 73             | 76             | 0.01              | 4.11               |
| Venezuela, Bolivarian Republic of | 1,684          | 1,647          | 1,469          | 2,347          | 1,575          | 0.25              | -32.89             |

## BARBADOS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,498</b>   | <b>3,616</b>   | <b>3,996</b>   | <b>4,966</b>   | <b>4,652</b>   | <b>0.74</b>       | <b>-6.32</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>923</b>     | <b>836</b>     | <b>904</b>     | <b>1,151</b>   | <b>1,164</b>   | <b>0.18</b>       | <b>1.13</b>        |
| China                                  | 499            | 485            | 557            | 643            | 646            | 0.10              | 0.47               |
| Hong Kong (China)                      | 92             | 40             | 48             | 54             | 49             | 0.01              | -9.26              |
| Japan                                  | 315            | 287            | 288            | 337            | 373            | 0.06              | 10.68              |
| Korea, Democratic People's Republic of |                |                |                |                | 1              | 0.00              |                    |
| Korea, Republic of                     | 7              | 5              | 3              | 84             | 80             | 0.01              | -4.76              |
| Macao (China)                          |                |                |                | 3              |                |                   |                    |
| Mongolia                               |                |                |                | 1              |                |                   |                    |
| Taiwan Province of China               | 10             | 19             | 8              | 29             | 15             | 0.00              | -48.28             |
| <b>SOUTH-EAST ASIA</b>                 | <b>671</b>     | <b>603</b>     | <b>679</b>     | <b>890</b>     | <b>691</b>     | <b>0.11</b>       | <b>-22.36</b>      |
| Brunei Darussalam                      | 2              |                | 1              | 5              |                |                   |                    |
| Cambodia                               |                |                |                | 6              | 2              | 0.00              | -66.67             |
| Indonesia                              | 36             | 51             | 71             | 69             | 72             | 0.01              | 4.35               |
| Malaysia                               | 89             | 37             | 58             | 64             | 53             | 0.01              | -17.19             |
| Myanmar                                |                |                |                | 1              | 2              | 0.00              | 100.00             |
| Philippines                            | 403            | 404            | 440            | 612            | 415            | 0.07              | -32.19             |
| Singapore                              | 99             | 70             | 72             | 95             | 93             | 0.01              | -2.11              |
| Thailand                               | 39             | 33             | 35             | 32             | 39             | 0.01              | 21.88              |
| Viet Nam                               | 3              | 8              | 2              | 6              | 15             | 0.00              | 150.00             |
| <b>AUSTRALASIA</b>                     | <b>2,874</b>   | <b>2,139</b>   | <b>2,400</b>   | <b>2,842</b>   | <b>2,758</b>   | <b>0.44</b>       | <b>-2.96</b>       |
| Australia                              | 2,512          | 1,757          | 1,958          | 2,362          | 2,301          | 0.36              | -2.58              |
| New Zealand                            | 362            | 382            | 442            | 480            | 457            | 0.07              | -4.79              |
| <b>MELANESIA</b>                       | <b>14</b>      | <b>25</b>      | <b>8</b>       | <b>40</b>      | <b>18</b>      | <b>0.00</b>       | <b>-55.00</b>      |
| Fiji                                   | 14             | 20             | 6              | 20             | 12             | 0.00              | -40.00             |
| New Caledonia                          |                |                |                |                | 2              | 0.00              |                    |
| Papua New Guinea                       |                | 4              | 2              | 8              | 1              | 0.00              | -87.50             |
| Solomon Islands                        |                |                |                | 3              | 1              | 0.00              | -66.67             |
| Vanuatu                                |                | 1              |                | 9              | 2              | 0.00              | -77.78             |
| <b>MICRONESIA</b>                      |                |                |                | <b>18</b>      | <b>5</b>       | <b>0.00</b>       | <b>-72.22</b>      |
| Cocos (Keeling) Islands                |                |                |                | 2              |                |                   |                    |
| Guam                                   |                |                |                | 3              |                |                   |                    |
| Kiribati                               |                |                |                | 8              | 2              | 0.00              | -75.00             |
| Marshall Islands                       |                |                |                | 3              | 1              | 0.00              | -66.67             |
| Micronesia, Federated States of        |                |                |                | 1              | 2              | 0.00              | 100.00             |
| Palau                                  |                |                |                | 1              |                |                   |                    |
| <b>POLYNESIA</b>                       | <b>16</b>      | <b>13</b>      | <b>5</b>       | <b>25</b>      | <b>16</b>      | <b>0.00</b>       | <b>-36.00</b>      |
| American Samoa                         |                |                |                |                | 1              | 0.00              |                    |
| Cook Islands                           | 2              |                |                |                |                |                   |                    |
| French Polynesia                       |                |                |                |                | 1              | 0.00              |                    |
| Pitcairn                               |                |                |                | 2              |                |                   |                    |
| Samoa                                  | 8              | 11             | 3              | 11             | 3              | 0.00              | -72.73             |
| Tonga                                  | 6              | 2              | 2              | 8              | 10             | 0.00              | 25.00              |
| Other countries of Polynesia           |                |                |                | 4              | 1              | 0.00              | -75.00             |
| <b>EUROPE</b>                          | <b>209,604</b> | <b>208,503</b> | <b>230,474</b> | <b>255,260</b> | <b>258,434</b> | <b>40.88</b>      | <b>1.24</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>3,768</b>   | <b>4,430</b>   | <b>4,654</b>   | <b>4,144</b>   | <b>3,745</b>   | <b>0.59</b>       | <b>-9.63</b>       |
| Armenia                                |                |                |                | 10             | 8              | 0.00              | -20.00             |
| Azerbaijan                             | 15             | 3              | 10             | 12             | 3              | 0.00              | -75.00             |
| Belarus                                | 41             | 37             | 69             | 46             | 60             | 0.01              | 30.43              |
| Bulgaria                               | 59             | 151            | 150            | 173            | 154            | 0.02              | -10.98             |
| Czech Republic                         | 318            | 375            | 451            | 341            | 374            | 0.06              | 9.68               |
| Estonia                                | 70             | 153            | 157            | 95             | 106            | 0.02              | 11.58              |
| Georgia                                | 12             | 5              | 6              | 9              | 15             | 0.00              | 66.67              |
| Hungary                                | 187            | 212            | 289            | 302            | 294            | 0.05              | -2.65              |
| Kazakhstan                             | 59             | 71             | 30             | 62             | 33             | 0.01              | -46.77             |

## BARBADOS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Kyrgyzstan                                |                |                |                | 3              | 1              | 0.00              | -66.67             |
| Latvia                                    | 66             | 90             | 59             | 114            | 77             | 0.01              | -32.46             |
| Lithuania                                 | 87             | 82             | 131            | 134            | 153            | 0.02              | 14.18              |
| Moldova, Republic of                      |                |                |                | 16             | 6              | 0.00              | -62.50             |
| Poland                                    | 405            | 587            | 882            | 962            | 819            | 0.13              | -14.86             |
| Romania                                   | 140            | 184            | 232            | 228            | 227            | 0.04              | -0.44              |
| Russian Federation                        | 1,844          | 1,884          | 1,581          | 1,102          | 909            | 0.14              | -17.51             |
| Slovakia                                  | 179            | 262            | 260            | 206            | 208            | 0.03              | 0.97               |
| Tajikistan                                |                |                |                |                | 2              | 0.00              |                    |
| Turkmenistan                              |                |                |                | 21             | 24             | 0.00              | 14.29              |
| Ukraine                                   | 286            | 334            | 347            | 297            | 262            | 0.04              | -11.78             |
| Uzbekistan                                |                |                |                | 11             | 10             | 0.00              | -9.09              |
| <b>NORTHERN EUROPE</b>                    | <b>183,767</b> | <b>180,810</b> | <b>199,268</b> | <b>222,327</b> | <b>226,451</b> | <b>35.82</b>      | <b>1.85</b>        |
| Denmark                                   | 844            | 692            | 1,226          | 904            | 849            | 0.13              | -6.08              |
| Finland                                   | 1,353          | 2,650          | 1,684          | 654            | 547            | 0.09              | -16.36             |
| Iceland                                   | 33             | 33             | 37             | 49             | 17             | 0.00              | -65.31             |
| Ireland                                   | 3,519          | 3,638          | 3,892          | 3,751          | 3,826          | 0.61              | 2.00               |
| Norway                                    | 1,218          | 1,175          | 1,049          | 1,112          | 971            | 0.15              | -12.68             |
| Sweden                                    | 3,281          | 3,889          | 4,093          | 2,090          | 2,193          | 0.35              | 4.93               |
| United Kingdom                            | 173,519        | 168,733        | 187,287        | 213,767        | 218,048        | 34.49             | 2.00               |
| <b>SOUTHERN EUROPE</b>                    | <b>5,204</b>   | <b>4,981</b>   | <b>5,719</b>   | <b>5,603</b>   | <b>5,482</b>   | <b>0.87</b>       | <b>-2.16</b>       |
| Albania                                   | 14             | 7              | 10             | 10             | 22             | 0.00              | 120.00             |
| Andorra                                   | 1              |                |                | 11             | 4              | 0.00              | -63.64             |
| Bosnia and Herzegovina                    | 6              | 4              | 3              | 4              | 3              | 0.00              | -25.00             |
| Croatia                                   | 149            | 85             | 112            | 120            | 158            | 0.02              | 31.67              |
| Gibraltar                                 | 38             | 40             | 25             | 27             | 29             | 0.00              | 7.41               |
| Greece                                    | 136            | 157            | 162            | 172            | 203            | 0.03              | 18.02              |
| Holy See                                  |                |                |                | 1              |                |                   |                    |
| Italy                                     | 3,710          | 3,418          | 3,890          | 3,578          | 3,263          | 0.52              | -8.80              |
| Malta                                     | 46             | 57             | 31             | 61             | 61             | 0.01              |                    |
| Montenegro                                | 2              | 3              | 4              | 3              | 11             | 0.00              | 266.67             |
| Portugal                                  | 187            | 178            | 226            | 295            | 356            | 0.06              | 20.68              |
| San Marino                                | 4              | 15             | 10             | 13             | 4              | 0.00              | -69.23             |
| Serbia                                    | 37             | 27             | 48             | 30             | 47             | 0.01              | 56.67              |
| Slovenia                                  | 61             | 81             | 183            | 148            | 90             | 0.01              | -39.19             |
| Spain                                     | 813            | 909            | 1,015          | 1,121          | 1,216          | 0.19              | 8.47               |
| The Former Yugoslav Republic of Macedonia |                |                |                | 9              | 15             | 0.00              | 66.67              |
| <b>WESTERN EUROPE</b>                     | <b>16,566</b>  | <b>18,026</b>  | <b>20,523</b>  | <b>22,821</b>  | <b>22,416</b>  | <b>3.55</b>       | <b>-1.77</b>       |
| Austria                                   | 994            | 961            | 1,081          | 967            | 1,059          | 0.17              | 9.51               |
| Belgium                                   | 593            | 553            | 592            | 584            | 530            | 0.08              | -9.25              |
| France                                    | 3,252          | 3,953          | 4,273          | 4,342          | 4,805          | 0.76              | 10.66              |
| Germany                                   | 9,182          | 10,300         | 12,026         | 12,406         | 11,523         | 1.82              | -7.12              |
| Liechtenstein                             | 10             | 13             | 19             | 21             | 17             | 0.00              | -19.05             |
| Luxembourg                                | 137            | 113            | 140            | 106            | 104            | 0.02              | -1.89              |
| Monaco                                    | 138            | 120            | 82             | 138            | 102            | 0.02              | -26.09             |
| Netherlands                               | 281            | 123            | 186            | 2,130          | 2,206          | 0.35              | 3.57               |
| Switzerland                               | 1,979          | 1,890          | 2,124          | 2,127          | 2,070          | 0.33              | -2.68              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>299</b>     | <b>256</b>     | <b>310</b>     | <b>365</b>     | <b>340</b>     | <b>0.05</b>       | <b>-6.85</b>       |
| Cyprus                                    | 35             | 40             | 46             | 60             | 66             | 0.01              | 10.00              |
| Israel                                    | 209            | 162            | 202            | 222            | 203            | 0.03              | -8.56              |
| Turkey                                    | 55             | 54             | 62             | 83             | 71             | 0.01              | -14.46             |

## BARBADOS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|------------------------------|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>           | <b>233</b>   | <b>290</b>   | <b>289</b>   | <b>309</b>   | <b>229</b>   | <b>0.04</b>       | <b>-25.89</b>      |
| Bahrain                      | 7            | 16           | 5            | 12           | 6            | 0.00              | -50.00             |
| Egypt                        | 14           | 14           | 16           | 14           | 9            | 0.00              | -35.71             |
| Jordan                       | 16           | 13           | 30           | 81           | 15           | 0.00              | -81.48             |
| Kuwait                       | 2            | 24           | 24           | 5            | 13           | 0.00              | 160.00             |
| Lebanon                      | 10           | 15           | 24           | 16           | 10           | 0.00              | -37.50             |
| Oman                         | 5            | 8            | 9            | 6            | 3            | 0.00              | -50.00             |
| Qatar                        |              |              |              | 13           | 19           | 0.00              | 46.15              |
| Saudi Arabia                 | 20           | 33           | 64           | 43           | 24           | 0.00              | -44.19             |
| State of Palestine           |              |              |              | 2            | 10           | 0.00              | 400.00             |
| Syrian Arab Republic         |              |              |              | 2            | 3            | 0.00              | 50.00              |
| United Arab Emirates         | 158          | 167          | 117          | 114          | 117          | 0.02              | 2.63               |
| Yemen                        | 1            |              |              | 1            |              |                   |                    |
| <b>SOUTH ASIA</b>            | <b>886</b>   | <b>1,093</b> | <b>1,119</b> | <b>1,163</b> | <b>1,047</b> | <b>0.17</b>       | <b>-9.97</b>       |
| Afghanistan                  |              | 2            | 1            | 1            |              |                   |                    |
| Bangladesh                   | 3            | 12           | 60           | 36           | 27           | 0.00              | -25.00             |
| Bhutan                       |              |              |              | 2            |              |                   |                    |
| India                        | 758          | 965          | 947          | 944          | 900          | 0.14              | -4.66              |
| Iran, Islamic Republic of    | 5            | 5            | 6            | 9            | 12           | 0.00              | 33.33              |
| Maldives                     | 2            | 3            | 2            | 1            | 1            | 0.00              |                    |
| Nepal                        | 13           | 14           | 13           | 20           | 8            | 0.00              | -60.00             |
| Pakistan                     | 62           | 72           | 57           | 118          | 64           | 0.01              | -45.76             |
| Sri Lanka                    | 43           | 20           | 33           | 32           | 35           | 0.01              | 9.38               |
| <b>NOT SPECIFIED</b>         | <b>1,690</b> | <b>2,069</b> | <b>2,756</b> | <b>1,139</b> | <b>1,340</b> | <b>0.21</b>       | <b>17.65</b>       |
| Other countries of the World | 1,690        | 2,069        | 2,756        | 1,139        | 1,340        | 0.21              | 17.65              |

## BELARUS

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>118,749</b> | <b>136,810</b> | <b>137,048</b> | <b>276,235</b> | <b>217,228</b> | <b>100.00</b>     | <b>-21.36</b>      |
| <b>AFRICA</b>                          | <b>16</b>          | <b>127</b>     | <b>87</b>      | <b>64</b>      | <b>118</b>     | <b>0.05</b>       | <b>84.38</b>       |
| <b>CENTRAL AFRICA</b>                  |                    | <b>15</b>      | <b>2</b>       | <b>2</b>       |                |                   |                    |
| Angola                                 |                    | 15             |                |                |                |                   |                    |
| Cameroon                               |                    |                | 2              | 2              |                |                   |                    |
| <b>NORTH AFRICA</b>                    | <b>1</b>           |                | <b>11</b>      | <b>3</b>       | <b>58</b>      | <b>0.03</b>       | <b>1,833.33</b>    |
| Algeria                                | 1                  |                | 7              | 2              | 58             | 0.03              | 2,800.00           |
| Sudan                                  |                    |                | 4              | 1              |                |                   |                    |
| <b>SOUTHERN AFRICA</b>                 | <b>8</b>           | <b>110</b>     | <b>56</b>      | <b>47</b>      | <b>53</b>      | <b>0.02</b>       | <b>12.77</b>       |
| South Africa                           | 8                  | 110            | 56             | 47             | 53             | 0.02              | 12.77              |
| <b>WEST AFRICA</b>                     | <b>7</b>           | <b>2</b>       | <b>18</b>      | <b>12</b>      | <b>7</b>       | <b>0.00</b>       | <b>-41.67</b>      |
| Côte d'Ivoire                          |                    |                | 1              |                | 1              | 0.00              |                    |
| Ghana                                  | 3                  | 1              | 11             | 2              | 2              | 0.00              |                    |
| Nigeria                                | 4                  | 1              | 6              | 10             | 4              | 0.00              | -60.00             |
| <b>AMERICAS</b>                        | <b>1,179</b>       | <b>1,442</b>   | <b>1,120</b>   | <b>1,062</b>   | <b>1,258</b>   | <b>0.58</b>       | <b>18.46</b>       |
| <b>CARIBBEAN</b>                       |                    | <b>10</b>      | <b>3</b>       | <b>14</b>      |                |                   |                    |
| Cuba                                   |                    | 10             | 3              | 14             |                |                   |                    |
| <b>CENTRAL AMERICA</b>                 | <b>1</b>           |                | <b>2</b>       |                |                |                   |                    |
| Costa Rica                             | 1                  |                |                |                |                |                   |                    |
| Guatemala                              |                    |                | 1              |                |                |                   |                    |
| Nicaragua                              |                    |                | 1              |                |                |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>1,114</b>       | <b>1,390</b>   | <b>1,052</b>   | <b>990</b>     | <b>1,197</b>   | <b>0.55</b>       | <b>20.91</b>       |
| Canada                                 | 74                 | 245            | 304            | 150            | 231            | 0.11              | 54.00              |
| Mexico                                 | 23                 | 75             | 16             | 27             | 19             | 0.01              | -29.63             |
| United States of America               | 1,017              | 1,070          | 732            | 813            | 947            | 0.44              | 16.48              |
| <b>SOUTH AMERICA</b>                   | <b>64</b>          | <b>42</b>      | <b>63</b>      | <b>58</b>      | <b>61</b>      | <b>0.03</b>       | <b>5.17</b>        |
| Argentina                              | 5                  | 4              | 26             | 8              | 2              | 0.00              | -75.00             |
| Brazil                                 | 31                 | 19             | 16             | 32             | 14             | 0.01              | -56.25             |
| Chile                                  | 4                  | 3              | 4              | 5              | 5              | 0.00              |                    |
| Colombia                               | 4                  | 12             | 7              | 1              | 1              | 0.00              |                    |
| Ecuador                                |                    | 1              | 2              | 3              | 5              | 0.00              | 66.67              |
| Paraguay                               |                    |                | 1              |                |                |                   |                    |
| Peru                                   | 4                  | 2              | 1              | 2              | 1              | 0.00              | -50.00             |
| Uruguay                                |                    | 1              | 1              | 1              |                |                   |                    |
| Venezuela, Bolivarian Republic of      | 16                 |                | 5              | 6              | 33             | 0.02              | 450.00             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,015</b>       | <b>2,488</b>   | <b>1,652</b>   | <b>2,251</b>   | <b>3,382</b>   | <b>1.56</b>       | <b>50.24</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>870</b>         | <b>1,461</b>   | <b>553</b>     | <b>1,337</b>   | <b>2,205</b>   | <b>1.02</b>       | <b>64.92</b>       |
| China                                  | 314                | 682            | 266            | 992            | 1,579          | 0.73              | 59.17              |
| Hong Kong (China)                      | 105                | 175            | 83             | 43             | 59             | 0.03              | 37.21              |
| Japan                                  | 385                | 571            | 191            | 256            | 496            | 0.23              | 93.75              |
| Korea, Democratic People's Republic of |                    | 3              |                | 9              |                |                   |                    |
| Korea, Republic of                     | 43                 | 2              | 11             | 37             | 69             | 0.03              | 86.49              |
| Mongolia                               | 1                  | 28             |                |                |                |                   |                    |
| Taiwan Province of China               | 22                 |                | 2              |                | 2              | 0.00              |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>11</b>          | <b>92</b>      | <b>168</b>     | <b>196</b>     | <b>269</b>     | <b>0.12</b>       | <b>37.24</b>       |
| Indonesia                              |                    | 2              | 18             | 15             | 36             | 0.02              | 140.00             |
| Malaysia                               | 4                  | 11             | 43             | 35             | 114            | 0.05              | 225.71             |
| Philippines                            | 1                  | 22             | 62             | 29             | 58             | 0.03              | 100.00             |
| Singapore                              | 1                  | 25             | 21             | 40             | 28             | 0.01              | -30.00             |
| Thailand                               | 3                  |                | 11             | 33             | 22             | 0.01              | -33.33             |
| Viet Nam                               | 2                  | 32             | 13             | 44             | 11             | 0.01              | -75.00             |
| <b>AUSTRALASIA</b>                     | <b>134</b>         | <b>935</b>     | <b>931</b>     | <b>718</b>     | <b>908</b>     | <b>0.42</b>       | <b>26.46</b>       |
| Australia                              | 124                | 858            | 843            | 642            | 815            | 0.38              | 26.95              |
| New Zealand                            | 10                 | 77             | 88             | 76             | 93             | 0.04              | 22.37              |



## BELARUS

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>EUROPE</b>                             | <b>116,001</b> | <b>132,217</b> | <b>133,254</b> | <b>271,465</b> | <b>211,014</b> | <b>97.14</b>      | <b>-22.27</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>102,307</b> | <b>121,782</b> | <b>123,590</b> | <b>264,003</b> | <b>198,324</b> | <b>91.30</b>      | <b>-24.88</b>      |
| Armenia                                   | 23             | 69             | 31             | 51             | 135            | 0.06              | 164.71             |
| Azerbaijan                                | 64             | 176            | 159            | 217            | 245            | 0.11              | 12.90              |
| Bulgaria                                  | 24             | 71             | 38             | 97             | 206            | 0.09              | 112.37             |
| Czech Republic                            | 198            | 402            | 530            | 200            | 281            | 0.13              | 40.50              |
| Estonia                                   | 738            | 670            | 566            | 803            | 1,399          | 0.64              | 74.22              |
| Georgia                                   | 149            | 106            | 62             | 79             | 116            | 0.05              | 46.84              |
| Hungary                                   | 62             | 50             | 163            | 403            | 174            | 0.08              | -56.82             |
| Kazakhstan                                | 180            | 464            | 207            | 651            | 845            | 0.39              | 29.80              |
| Kyrgyzstan                                | 8              | 42             | 9              | 20             | 38             | 0.02              | 90.00              |
| Latvia                                    | 1,107          | 1,031          | 2,348          | 2,337          | 2,967          | 1.37              | 26.96              |
| Lithuania                                 | 1,688          | 2,093          | 2,023          | 1,722          | 5,846          | 2.69              | 239.49             |
| Moldova, Republic of                      | 87             | 79             | 33             | 48             | 245            | 0.11              | 410.42             |
| Poland                                    | 2,027          | 3,126          | 1,702          | 5,927          | 7,992          | 3.68              | 34.84              |
| Romania                                   | 160            | 25             | 46             | 57             | 29             | 0.01              | -49.12             |
| Russian Federation                        | 94,187         | 111,286        | 113,180        | 243,908        | 171,100        | 78.77             | -29.85             |
| Slovakia                                  | 108            | 25             | 468            | 82             | 147            | 0.07              | 79.27              |
| Tajikistan                                | 5              | 20             | 80             | 2              | 80             | 0.04              | 3,900.00           |
| Turkmenistan                              | 31             | 49             | 113            | 231            | 1,190          | 0.55              | 415.15             |
| Ukraine                                   | 1,441          | 1,979          | 1,776          | 7,046          | 5,224          | 2.40              | -25.86             |
| Uzbekistan                                | 20             | 19             | 56             | 122            | 65             | 0.03              | -46.72             |
| <b>NORTHERN EUROPE</b>                    | <b>3,832</b>   | <b>2,414</b>   | <b>2,401</b>   | <b>1,657</b>   | <b>2,816</b>   | <b>1.30</b>       | <b>69.95</b>       |
| Denmark                                   | 100            | 76             | 123            | 119            | 226            | 0.10              | 89.92              |
| Finland                                   | 358            | 341            | 715            | 318            | 435            | 0.20              | 36.79              |
| Iceland                                   | 20             | 10             | 57             | 12             |                |                   |                    |
| Ireland                                   | 50             | 43             | 95             | 173            | 147            | 0.07              | -15.03             |
| Norway                                    | 51             | 83             | 136            | 68             | 184            | 0.08              | 170.59             |
| Sweden                                    | 220            | 204            | 368            | 194            | 555            | 0.26              | 186.08             |
| United Kingdom                            | 3,033          | 1,657          | 907            | 773            | 1,269          | 0.58              | 64.17              |
| <b>SOUTHERN EUROPE</b>                    | <b>2,421</b>   | <b>1,613</b>   | <b>1,641</b>   | <b>1,470</b>   | <b>2,099</b>   | <b>0.97</b>       | <b>42.79</b>       |
| Albania                                   |                |                | 68             |                | 21             | 0.01              |                    |
| Bosnia and Herzegovina                    | 12             | 2              |                | 1              |                |                   |                    |
| Croatia                                   | 97             | 112            | 83             | 176            | 117            | 0.05              | -33.52             |
| Greece                                    | 46             | 76             | 88             | 58             | 98             | 0.05              | 68.97              |
| Italy                                     | 1,535          | 952            | 889            | 850            | 1,072          | 0.49              | 26.12              |
| Malta                                     | 2              | 37             | 1              | 1              | 7              | 0.00              | 600.00             |
| Montenegro                                |                | 55             | 35             | 28             | 1              | 0.00              | -96.43             |
| Portugal                                  | 78             | 10             | 232            | 17             | 43             | 0.02              | 152.94             |
| Serbia                                    | 162            | 115            | 37             | 69             | 193            | 0.09              | 179.71             |
| Slovenia                                  | 23             | 58             | 38             | 41             | 58             | 0.03              | 41.46              |
| Spain                                     | 366            | 160            | 142            | 229            | 489            | 0.23              | 113.54             |
| The Former Yugoslav Republic of Macedonia | 100            | 36             | 28             |                |                |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>3,948</b>   | <b>3,895</b>   | <b>3,844</b>   | <b>3,375</b>   | <b>4,737</b>   | <b>2.18</b>       | <b>40.36</b>       |
| Austria                                   | 220            | 182            | 252            | 241            | 406            | 0.19              | 68.46              |
| Belgium                                   | 247            | 358            | 207            | 104            | 236            | 0.11              | 126.92             |
| France                                    | 749            | 729            | 568            | 732            | 779            | 0.36              | 6.42               |
| Germany                                   | 2,071          | 1,931          | 1,704          | 1,635          | 2,506          | 1.15              | 53.27              |
| Liechtenstein                             |                |                | 23             |                |                |                   |                    |
| Luxembourg                                | 2              | 6              | 30             | 5              | 41             | 0.02              | 720.00             |
| Netherlands                               | 229            | 402            | 397            | 272            | 348            | 0.16              | 27.94              |
| Switzerland                               | 430            | 287            | 663            | 386            | 421            | 0.19              | 9.07               |

## BELARUS

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|----------------------------------|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>3,493</b> | <b>2,513</b> | <b>1,778</b> | <b>960</b>   | <b>3,038</b> | <b>1.40</b>       | <b>216.46</b>      |
| Cyprus                           | 141          | 60           | 38           | 128          | 55           | 0.03              | -57.03             |
| Israel                           | 584          | 465          | 778          | 235          | 1,908        | 0.88              | 711.91             |
| Turkey                           | 2,768        | 1,988        | 962          | 597          | 1,075        | 0.49              | 80.07              |
| <b>MIDDLE EAST</b>               | <b>270</b>   | <b>486</b>   | <b>703</b>   | <b>1,056</b> | <b>1,182</b> | <b>0.54</b>       | <b>11.93</b>       |
| Bahrain                          | 8            | 58           | 17           | 34           | 48           | 0.02              | 41.18              |
| Egypt                            | 47           | 17           | 60           | 40           | 21           | 0.01              | -47.50             |
| Iraq                             | 25           | 68           | 104          | 379          | 511          | 0.24              | 34.83              |
| Jordan                           | 1            | 22           | 17           | 60           | 61           | 0.03              | 1.67               |
| Kuwait                           | 2            | 20           | 2            | 42           | 40           | 0.02              | -4.76              |
| Lebanon                          | 117          | 70           | 301          | 100          | 258          | 0.12              | 158.00             |
| Libya                            | 22           | 114          | 100          | 248          | 1            | 0.00              | -99.60             |
| Oman                             | 13           | 31           | 3            | 26           | 58           | 0.03              | 123.08             |
| Qatar                            |              |              |              | 2            | 11           | 0.01              | 450.00             |
| Saudi Arabia                     | 7            | 52           | 12           | 69           | 105          | 0.05              | 52.17              |
| State of Palestine               | 13           |              | 2            | 2            | 1            | 0.00              | -50.00             |
| Syrian Arab Republic             | 11           | 4            | 10           | 5            | 4            | 0.00              | -20.00             |
| United Arab Emirates             | 2            | 22           | 75           | 44           | 58           | 0.03              | 31.82              |
| Yemen                            | 2            | 8            |              | 5            | 5            | 0.00              |                    |
| <b>SOUTH ASIA</b>                | <b>268</b>   | <b>50</b>    | <b>232</b>   | <b>337</b>   | <b>274</b>   | <b>0.13</b>       | <b>-18.69</b>      |
| Afghanistan                      |              | 1            |              |              | 2            | 0.00              |                    |
| Bangladesh                       | 3            | 22           | 4            | 4            | 18           | 0.01              | 350.00             |
| India                            | 18           | 18           | 73           | 88           | 84           | 0.04              | -4.55              |
| Iran, Islamic Republic of        | 235          | 8            | 151          | 224          | 105          | 0.05              | -53.13             |
| Nepal                            | 5            |              |              |              |              |                   |                    |
| Pakistan                         | 1            | 1            | 4            | 17           | 35           | 0.02              | 105.88             |
| Sri Lanka                        | 6            |              |              | 4            | 30           | 0.01              | 650.00             |

## BELARUS

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>6,129,863</b> | <b>6,241,727</b> | <b>5,374,970</b> | <b>4,385,596</b> | <b>9,423,527</b> | <b>100.00</b>     | <b>114.87</b>      |
| <b>AFRICA</b>                     | <b>1,695</b>         | <b>1,871</b>     | <b>3,208</b>     | <b>2,329</b>     | <b>2,521</b>     | <b>0.03</b>       | <b>8.24</b>        |
| <b>EAST AFRICA</b>                | <b>138</b>           | <b>177</b>       | <b>226</b>       | <b>259</b>       | <b>286</b>       | <b>0.00</b>       | <b>10.42</b>       |
| British Indian Ocean Territory    | 1                    |                  |                  |                  |                  |                   |                    |
| Burundi                           |                      | 4                | 1                | 3                | 5                | 0.00              | 66.67              |
| Comoros                           |                      | 2                | 1                | 3                | 3                | 0.00              |                    |
| Djibouti                          | 2                    | 3                |                  |                  | 15               | 0.00              |                    |
| Eritrea                           | 2                    | 5                | 5                | 6                | 11               | 0.00              | 83.33              |
| Ethiopia                          | 20                   | 53               | 32               | 47               | 46               | 0.00              | -2.13              |
| Kenya                             | 19                   | 40               | 51               | 66               | 52               | 0.00              | -21.21             |
| Madagascar                        | 5                    | 3                | 4                | 4                | 9                | 0.00              | 125.00             |
| Malawi                            | 6                    | 1                | 1                | 2                | 2                | 0.00              |                    |
| Mauritius                         | 18                   | 13               | 23               | 14               | 20               | 0.00              | 42.86              |
| Mozambique                        | 13                   | 9                | 42               | 14               | 24               | 0.00              | 71.43              |
| Reunion                           |                      |                  |                  | 1                |                  |                   |                    |
| Rwanda                            | 12                   | 15               | 18               | 20               | 31               | 0.00              | 55.00              |
| Seychelles                        | 1                    |                  | 1                | 2                | 4                | 0.00              | 100.00             |
| Somalia                           | 8                    | 10               | 14               | 3                | 6                | 0.00              | 100.00             |
| Tanzania, United Republic of      | 15                   | 3                | 16               | 15               | 23               | 0.00              | 53.33              |
| Uganda                            | 4                    | 11               | 7                | 4                | 7                | 0.00              | 75.00              |
| Zambia                            | 3                    | 2                | 1                | 6                | 6                | 0.00              |                    |
| Zimbabwe                          | 4                    | 3                | 9                | 49               | 22               | 0.00              | -55.10             |
| Other countries of East Africa    | 5                    |                  |                  |                  |                  |                   |                    |
| <b>CENTRAL AFRICA</b>             | <b>125</b>           | <b>170</b>       | <b>151</b>       | <b>112</b>       | <b>195</b>       | <b>0.00</b>       | <b>74.11</b>       |
| Angola                            | 3                    | 8                | 53               | 15               | 39               | 0.00              | 160.00             |
| Cameroon                          | 67                   | 45               | 58               | 50               | 96               | 0.00              | 92.00              |
| Central African Republic          | 13                   | 1                | 1                |                  |                  |                   |                    |
| Chad                              | 1                    |                  | 1                |                  | 2                | 0.00              |                    |
| Congo                             | 29                   | 58               | 8                | 5                | 21               | 0.00              | 320.00             |
| Congo, Democratic Republic of the |                      | 48               | 7                | 33               | 31               | 0.00              | -6.06              |
| Equatorial Guinea                 |                      | 7                | 21               | 7                |                  |                   |                    |
| Gabon                             | 12                   | 3                | 2                | 1                | 4                | 0.00              | 300.00             |
| Sao Tome and Principe             |                      |                  |                  | 1                | 2                | 0.00              | 100.00             |
| <b>NORTH AFRICA</b>               | <b>445</b>           | <b>532</b>       | <b>851</b>       | <b>874</b>       | <b>934</b>       | <b>0.01</b>       | <b>6.86</b>        |
| Algeria                           | 97                   | 108              | 156              | 175              | 82               | 0.00              | -53.14             |
| Morocco                           | 125                  | 167              | 300              | 247              | 336              | 0.00              | 36.03              |
| Sudan                             | 98                   | 87               | 200              | 110              | 133              | 0.00              | 20.91              |
| Tunisia                           | 125                  | 170              | 195              | 342              | 383              | 0.00              | 11.99              |
| <b>SOUTHERN AFRICA</b>            | <b>220</b>           | <b>207</b>       | <b>348</b>       | <b>383</b>       | <b>334</b>       | <b>0.00</b>       | <b>-12.79</b>      |
| Botswana                          |                      | 1                |                  | 1                |                  |                   |                    |
| Namibia                           | 26                   | 16               | 16               | 13               | 27               | 0.00              | 107.69             |
| South Africa                      | 194                  | 189              | 327              | 369              | 305              | 0.00              | -17.34             |
| Swaziland                         |                      | 1                | 5                |                  | 2                | 0.00              |                    |
| <b>WEST AFRICA</b>                | <b>767</b>           | <b>785</b>       | <b>1,632</b>     | <b>701</b>       | <b>772</b>       | <b>0.01</b>       | <b>10.13</b>       |
| Benin                             | 5                    | 1                | 2                | 2                | 3                | 0.00              | 50.00              |
| Burkina Faso                      | 5                    | 4                |                  | 11               |                  |                   |                    |
| Cabo Verde                        | 13                   | 3                | 1                | 6                | 4                | 0.00              | -33.33             |
| Côte d'Ivoire                     | 13                   | 16               | 17               | 21               | 26               | 0.00              | 23.81              |
| Gambia                            | 4                    | 2                | 15               | 1                | 2                | 0.00              | 100.00             |
| Ghana                             | 50                   | 53               | 85               | 48               | 138              | 0.00              | 187.50             |
| Guinea                            | 11                   | 11               | 10               | 23               | 9                | 0.00              | -60.87             |
| Guinea-Bissau                     |                      |                  | 1                | 2                | 7                | 0.00              | 250.00             |
| Liberia                           | 16                   | 19               | 43               | 21               | 8                | 0.00              | -61.90             |
| Mali                              | 3                    | 4                | 12               | 3                | 4                | 0.00              | 33.33              |
| Mauritania                        |                      | 1                | 3                | 3                | 1                | 0.00              | -66.67             |

## BELARUS

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Niger                             | 3             | 2             | 3             |               |               |                   |                    |
| Nigeria                           | 626           | 651           | 1,398         | 531           | 538           | 0.01              | 1.32               |
| Senegal                           | 16            | 9             | 17            | 11            | 17            | 0.00              | 54.55              |
| Sierra Leone                      | 1             | 6             | 16            | 16            | 10            | 0.00              | -37.50             |
| Togo                              | 1             | 3             | 9             | 2             | 5             | 0.00              | 150.00             |
| <b>AMERICAS</b>                   | <b>11,413</b> | <b>11,410</b> | <b>11,432</b> | <b>12,015</b> | <b>13,892</b> | <b>0.15</b>       | <b>15.62</b>       |
| <b>CARIBBEAN</b>                  | <b>250</b>    | <b>202</b>    | <b>225</b>    | <b>228</b>    | <b>282</b>    | <b>0.00</b>       | <b>23.68</b>       |
| Anguilla                          | 2             |               |               |               |               |                   |                    |
| Antigua and Barbuda               |               | 1             |               |               |               |                   |                    |
| Bahamas                           | 2             | 2             | 1             |               | 2             | 0.00              |                    |
| Barbados                          | 2             | 2             | 11            | 1             |               |                   |                    |
| Bermuda                           | 8             |               |               |               | 2             | 0.00              |                    |
| Cuba                              | 175           | 154           | 121           | 163           | 241           | 0.00              | 47.85              |
| Dominica                          | 1             | 4             | 2             | 1             | 7             | 0.00              | 600.00             |
| Dominican Republic                | 7             | 3             | 8             | 12            | 6             | 0.00              | -50.00             |
| Grenada                           |               |               |               | 1             |               |                   |                    |
| Guadeloupe                        | 16            | 12            | 54            | 15            |               |                   |                    |
| Haiti                             |               | 1             | 1             | 3             | 2             | 0.00              | -33.33             |
| Jamaica                           | 9             | 15            | 16            | 6             | 8             | 0.00              | 33.33              |
| Puerto Rico                       |               | 1             | 7             | 3             | 3             | 0.00              |                    |
| Saint Kitts and Nevis             | 7             | 5             | 2             | 12            | 10            | 0.00              | -16.67             |
| Saint Lucia                       | 1             |               |               |               | 1             | 0.00              |                    |
| Saint Vincent and the Grenadines  | 1             |               |               |               |               |                   |                    |
| Trinidad and Tobago               | 16            | 2             | 2             | 11            |               |                   |                    |
| Other countries of the Caribbean  | 3             |               |               |               |               |                   |                    |
| <b>CENTRAL AMERICA</b>            | <b>70</b>     | <b>75</b>     | <b>71</b>     | <b>44</b>     | <b>91</b>     | <b>0.00</b>       | <b>106.82</b>      |
| Belize                            | 4             | 5             | 10            |               | 2             | 0.00              |                    |
| Costa Rica                        | 23            | 24            | 20            | 15            | 42            | 0.00              | 180.00             |
| El Salvador                       | 8             | 11            | 12            | 10            | 7             | 0.00              | -30.00             |
| Guatemala                         | 17            | 13            | 4             | 10            | 16            | 0.00              | 60.00              |
| Honduras                          | 3             | 3             | 4             | 1             | 2             | 0.00              | 100.00             |
| Nicaragua                         | 9             | 8             | 18            | 6             | 8             | 0.00              | 33.33              |
| Panama                            | 6             | 11            | 3             | 2             | 14            | 0.00              | 600.00             |
| <b>NORTH AMERICA</b>              | <b>9,246</b>  | <b>9,536</b>  | <b>9,603</b>  | <b>9,946</b>  | <b>11,633</b> | <b>0.12</b>       | <b>16.96</b>       |
| Canada                            | 1,521         | 1,677         | 1,793         | 1,659         | 2,053         | 0.02              | 23.75              |
| Mexico                            | 171           | 165           | 258           | 200           | 162           | 0.00              | -19.00             |
| United States of America          | 7,554         | 7,694         | 7,552         | 8,087         | 9,418         | 0.10              | 16.46              |
| <b>SOUTH AMERICA</b>              | <b>1,847</b>  | <b>1,597</b>  | <b>1,533</b>  | <b>1,797</b>  | <b>1,886</b>  | <b>0.02</b>       | <b>4.95</b>        |
| Argentina                         | 94            | 162           | 159           | 174           | 315           | 0.00              | 81.03              |
| Bolivia, Plurinational State of   | 21            | 34            | 9             | 6             | 10            | 0.00              | 66.67              |
| Brazil                            | 433           | 410           | 349           | 400           | 556           | 0.01              | 39.00              |
| Chile                             | 61            | 65            | 64            | 71            | 115           | 0.00              | 61.97              |
| Colombia                          | 58            | 57            | 295           | 347           | 77            | 0.00              | -77.81             |
| Ecuador                           | 37            | 180           | 90            | 188           | 270           | 0.00              | 43.62              |
| Falkland Islands (Malvinas)       | 418           |               |               |               |               |                   |                    |
| Guyana                            |               |               |               | 6             | 6             | 0.00              |                    |
| Paraguay                          | 3             | 12            | 12            | 13            | 5             | 0.00              | -61.54             |
| Peru                              | 56            | 64            | 90            | 109           | 168           | 0.00              | 54.13              |
| Suriname                          |               | 3             | 1             |               | 1             | 0.00              |                    |
| Uruguay                           | 15            | 37            | 22            | 49            | 19            | 0.00              | -61.22             |
| Venezuela, Bolivarian Republic of | 651           | 573           | 442           | 434           | 344           | 0.00              | -20.74             |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>13,868</b> | <b>17,565</b> | <b>16,614</b> | <b>22,336</b> | <b>24,097</b> | <b>0.26</b>       | <b>7.88</b>        |
| <b>NORTH-EAST ASIA</b>            | <b>11,646</b> | <b>14,855</b> | <b>14,033</b> | <b>20,062</b> | <b>21,648</b> | <b>0.23</b>       | <b>7.91</b>        |
| China                             | 8,566         | 11,374        | 11,750        | 17,359        | 18,014        | 0.19              | 3.77               |
| Hong Kong (China)                 | 2             | 1             | 7             | 4             | 5             | 0.00              | 25.00              |

## BELARUS

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Japan                                  | 1,107            | 1,321            | 939              | 1,257            | 1,784            | 0.02              | 41.93              |
| Korea, Democratic People's Republic of | 45               | 43               | 76               | 174              | 66               | 0.00              | -62.07             |
| Korea, Republic of                     | 1,056            | 1,101            | 695              | 746              | 1,118            | 0.01              | 49.87              |
| Macao (China)                          |                  | 1                |                  |                  |                  |                   |                    |
| Mongolia                               | 689              | 862              | 364              | 368              | 320              | 0.00              | -13.04             |
| Taiwan Province of China               | 181              | 152              | 202              | 154              | 341              | 0.00              | 121.43             |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,455</b>     | <b>1,791</b>     | <b>1,683</b>     | <b>1,359</b>     | <b>1,261</b>     | <b>0.01</b>       | <b>-7.21</b>       |
| Brunei Darussalam                      | 5                | 3                | 2                | 1                |                  |                   |                    |
| Cambodia                               |                  | 6                | 60               | 8                | 11               | 0.00              | 37.50              |
| Indonesia                              | 65               | 134              | 97               | 203              | 193              | 0.00              | -4.93              |
| Lao People's Democratic Republic       | 1                | 16               | 28               | 10               | 5                | 0.00              | -50.00             |
| Malaysia                               | 113              | 143              | 132              | 101              | 154              | 0.00              | 52.48              |
| Myanmar                                | 36               | 4                | 29               | 25               | 22               | 0.00              | -12.00             |
| Philippines                            | 773              | 1,105            | 714              | 405              | 231              | 0.00              | -42.96             |
| Singapore                              | 34               | 59               | 69               | 59               | 58               | 0.00              | -1.69              |
| Thailand                               | 38               | 46               | 91               | 83               | 132              | 0.00              | 59.04              |
| Viet Nam                               | 390              | 275              | 461              | 464              | 455              | 0.00              | -1.94              |
| <b>AUSTRALASIA</b>                     | <b>763</b>       | <b>908</b>       | <b>895</b>       | <b>910</b>       | <b>1,185</b>     | <b>0.01</b>       | <b>30.22</b>       |
| Australia                              | 664              | 813              | 792              | 798              | 982              | 0.01              | 23.06              |
| New Zealand                            | 99               | 95               | 103              | 112              | 203              | 0.00              | 81.25              |
| <b>MELANESIA</b>                       |                  | <b>2</b>         | <b>2</b>         | <b>2</b>         | <b>1</b>         | <b>0.00</b>       | <b>-50.00</b>      |
| Fiji                                   |                  | 1                | 2                |                  |                  |                   |                    |
| Papua New Guinea                       |                  |                  |                  | 1                | 1                | 0.00              |                    |
| Solomon Islands                        |                  | 1                |                  | 1                |                  |                   |                    |
| <b>MICRONESIA</b>                      | <b>4</b>         | <b>6</b>         |                  |                  | <b>1</b>         | <b>0.00</b>       |                    |
| Cocos (Keeling) Islands                | 1                |                  |                  |                  |                  |                   |                    |
| Guam                                   |                  | 1                |                  |                  |                  |                   |                    |
| Kiribati                               | 1                | 3                |                  |                  |                  |                   |                    |
| Marshall Islands                       | 1                |                  |                  |                  |                  |                   |                    |
| Palau                                  | 1                | 2                |                  |                  | 1                | 0.00              |                    |
| <b>POLYNESIA</b>                       |                  | <b>3</b>         | <b>1</b>         | <b>3</b>         | <b>1</b>         | <b>0.00</b>       | <b>-66.67</b>      |
| Pitcairn                               |                  |                  |                  | 1                | 1                | 0.00              |                    |
| Tokelau                                |                  | 1                |                  |                  |                  |                   |                    |
| Tonga                                  |                  | 1                |                  |                  |                  |                   |                    |
| Tuvalu                                 |                  | 1                | 1                | 2                |                  |                   |                    |
| <b>EUROPE</b>                          | <b>5,983,877</b> | <b>6,100,018</b> | <b>5,246,096</b> | <b>4,265,261</b> | <b>9,305,395</b> | <b>98.75</b>      | <b>118.17</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>5,827,009</b> | <b>5,943,250</b> | <b>5,073,093</b> | <b>4,104,296</b> | <b>9,128,466</b> | <b>96.87</b>      | <b>122.41</b>      |
| Armenia                                | 10,768           | 12,574           | 10,893           | 11,032           | 9,841            | 0.10              | -10.80             |
| Azerbaijan                             | 12,560           | 15,038           | 16,171           | 17,588           | 16,623           | 0.18              | -5.49              |
| Bulgaria                               | 9,305            | 7,301            | 7,509            | 6,071            | 5,618            | 0.06              | -7.46              |
| Czech Republic                         | 16,546           | 16,391           | 15,313           | 10,804           | 10,334           | 0.11              | -4.35              |
| Estonia                                | 15,504           | 14,832           | 11,906           | 12,391           | 14,865           | 0.16              | 19.97              |
| Georgia                                | 36,747           | 38,156           | 30,324           | 22,075           | 15,277           | 0.16              | -30.80             |
| Hungary                                | 9,557            | 8,155            | 8,561            | 6,312            | 6,054            | 0.06              | -4.09              |
| Kazakhstan                             | 30,049           | 34,415           | 35,126           | 35,820           | 31,604           | 0.34              | -11.77             |
| Kyrgyzstan                             | 9,063            | 10,930           | 11,080           | 4,334            | 4,386            | 0.05              | 1.20               |
| Latvia                                 | 166,131          | 171,847          | 161,133          | 120,532          | 116,327          | 1.23              | -3.49              |
| Lithuania                              | 1,136,395        | 983,273          | 882,754          | 583,743          | 486,984          | 5.17              | -16.58             |
| Moldova, Republic of                   | 192,754          | 252,283          | 319,727          | 330,261          | 236,954          | 2.51              | -28.25             |
| Poland                                 | 541,187          | 588,553          | 567,562          | 466,552          | 387,286          | 4.11              | -16.99             |
| Romania                                | 1,180            | 1,385            | 1,209            | 1,367            | 1,285            | 0.01              | -6.00              |
| Russian Federation                     | 1,778,735        | 1,794,860        | 1,190,549        | 980,186          | 6,644,252        | 70.51             | 577.86             |
| Slovakia                               | 12,371           | 13,046           | 14,477           | 7,735            | 6,307            | 0.07              | -18.46             |
| Tajikistan                             | 3,940            | 4,058            | 5,843            | 5,278            | 7,648            | 0.08              | 44.90              |
| Turkmenistan                           | 11,927           | 12,405           | 13,227           | 12,972           | 11,485           | 0.12              | -11.46             |

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### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                    | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Ukraine                            | 1,815,074     | 1,950,020     | 1,736,433     | 1,460,342     | 1,102,936     | 11.70             | -24.47             |
| Uzbekistan                         | 17,216        | 13,728        | 33,296        | 8,901         | 12,400        | 0.13              | 39.31              |
| <b>NORTHERN EUROPE</b>             | <b>16,025</b> | <b>15,742</b> | <b>18,859</b> | <b>15,226</b> | <b>18,140</b> | <b>0.19</b>       | <b>19.14</b>       |
| Denmark                            | 1,633         | 1,404         | 1,835         | 1,550         | 1,884         | 0.02              | 21.55              |
| Faeroe Islands                     |               | 1             |               |               |               |                   |                    |
| Finland                            | 2,409         | 2,546         | 4,442         | 2,333         | 2,773         | 0.03              | 18.86              |
| Iceland                            | 81            | 100           | 100           | 80            | 113           | 0.00              | 41.25              |
| Ireland                            | 1,278         | 1,118         | 1,062         | 938           | 1,186         | 0.01              | 26.44              |
| Norway                             | 1,076         | 1,008         | 1,238         | 1,058         | 1,504         | 0.02              | 42.16              |
| Sweden                             | 2,750         | 2,147         | 2,787         | 2,246         | 2,639         | 0.03              | 17.50              |
| United Kingdom                     | 6,798         | 7,417         | 7,395         | 7,021         | 8,041         | 0.09              | 14.53              |
| Other countries of Northern Europe |               | 1             |               |               |               |                   |                    |
| <b>SOUTHERN EUROPE</b>             | <b>42,589</b> | <b>43,508</b> | <b>49,933</b> | <b>41,397</b> | <b>39,144</b> | <b>0.42</b>       | <b>-5.44</b>       |
| Albania                            | 61            | 53            | 98            | 74            | 73            | 0.00              | -1.35              |
| Andorra                            |               | 8             | 7             | 18            | 7             | 0.00              | -61.11             |
| Bosnia and Herzegovina             | 476           | 752           | 1,081         | 644           | 540           | 0.01              | -16.15             |
| Croatia                            | 2,072         | 2,085         | 2,348         | 2,054         | 1,864         | 0.02              | -9.25              |
| Greece                             | 1,370         | 1,393         | 1,908         | 1,256         | 1,301         | 0.01              | 3.58               |
| Italy                              | 14,950        | 14,425        | 13,997        | 12,955        | 12,856        | 0.14              | -0.76              |
| Malta                              | 56            | 119           | 70            | 66            | 72            | 0.00              | 9.09               |
| Montenegro                         | 215           | 302           | 308           | 240           | 233           | 0.00              | -2.92              |
| Portugal                           | 702           | 862           | 1,396         | 2,553         | 2,347         | 0.02              | -8.07              |
| San Marino                         | 39            | 10            | 5             | 11            | 6             | 0.00              | -45.45             |
| Serbia                             | 14,790        | 15,389        | 19,316        | 14,134        | 12,548        | 0.13              | -11.22             |
| Slovenia                           | 1,141         | 1,420         | 1,642         | 1,201         | 1,415         | 0.02              | 17.82              |
| Spain                              | 2,330         | 2,507         | 3,047         | 3,042         | 2,938         | 0.03              | -3.42              |
| Other countries of Southern Europe | 4,387         | 4,183         | 4,710         | 3,149         | 2,944         | 0.03              | -6.51              |
| <b>WESTERN EUROPE</b>              | <b>68,971</b> | <b>69,076</b> | <b>72,225</b> | <b>70,480</b> | <b>71,829</b> | <b>0.76</b>       | <b>1.91</b>        |
| Austria                            | 6,530         | 6,497         | 6,265         | 6,344         | 6,123         | 0.06              | -3.48              |
| Belgium                            | 2,496         | 2,594         | 2,439         | 2,125         | 2,160         | 0.02              | 1.65               |
| France                             | 9,468         | 11,612        | 13,374        | 14,318        | 12,888        | 0.14              | -9.99              |
| Germany                            | 42,782        | 40,615        | 41,161        | 40,123        | 41,729        | 0.44              | 4.00               |
| Liechtenstein                      | 11            | 5             | 30            | 9             | 8             | 0.00              | -11.11             |
| Luxembourg                         | 103           | 123           | 101           | 168           | 172           | 0.00              | 2.38               |
| Monaco                             | 2             |               | 4             | 1             | 5             | 0.00              | 400.00             |
| Netherlands                        | 5,323         | 5,548         | 5,437         | 4,912         | 6,205         | 0.07              | 26.32              |
| Switzerland                        | 2,256         | 2,082         | 3,414         | 2,480         | 2,539         | 0.03              | 2.38               |
| <b>EAST MEDITERRANEAN EUROPE</b>   | <b>29,283</b> | <b>28,442</b> | <b>31,986</b> | <b>33,862</b> | <b>47,816</b> | <b>0.51</b>       | <b>41.21</b>       |
| Cyprus                             | 604           | 411           | 351           | 442           | 447           | 0.00              | 1.13               |
| Israel                             | 11,610        | 11,238        | 10,204        | 11,893        | 20,480        | 0.22              | 72.20              |
| Turkey                             | 17,069        | 16,793        | 21,431        | 21,527        | 26,889        | 0.29              | 24.91              |
| <b>MIDDLE EAST</b>                 | <b>7,010</b>  | <b>7,886</b>  | <b>8,125</b>  | <b>8,286</b>  | <b>8,051</b>  | <b>0.09</b>       | <b>-2.84</b>       |
| Bahrain                            | 154           | 185           | 177           | 155           | 141           | 0.00              | -9.03              |
| Egypt                              | 307           | 387           | 359           | 520           | 527           | 0.01              | 1.35               |
| Iraq                               | 1,003         | 1,087         | 1,366         | 1,883         | 2,033         | 0.02              | 7.97               |
| Jordan                             | 368           | 431           | 468           | 555           | 569           | 0.01              | 2.52               |
| Kuwait                             | 69            | 80            | 89            | 103           | 91            | 0.00              | -11.65             |
| Lebanon                            | 1,951         | 2,257         | 2,215         | 2,192         | 2,160         | 0.02              | -1.46              |
| Libya                              | 886           | 1,088         | 1,111         | 781           | 251           | 0.00              | -67.86             |
| Oman                               | 148           | 143           | 157           | 202           | 220           | 0.00              | 8.91               |
| Qatar                              | 431           | 510           | 408           | 102           | 169           | 0.00              | 65.69              |
| Saudi Arabia                       | 240           | 289           | 202           | 305           | 330           | 0.00              | 8.20               |
| State of Palestine                 | 128           | 112           | 88            | 150           | 282           | 0.00              | 88.00              |
| Syrian Arab Republic               | 828           | 674           | 680           | 668           | 506           | 0.01              | -24.25             |
| United Arab Emirates               | 386           | 533           | 710           | 612           | 708           | 0.01              | 15.69              |

## BELARUS

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                              | 2012           | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Yemen                        | 111            | 110           | 95            | 58            | 64            | 0.00              | 10.34              |
| <b>SOUTH ASIA</b>            | <b>6,951</b>   | <b>7,583</b>  | <b>7,016</b>  | <b>7,977</b>  | <b>8,541</b>  | <b>0.09</b>       | <b>7.07</b>        |
| Afghanistan                  | 232            | 263           | 272           | 319           | 275           | 0.00              | -13.79             |
| Bangladesh                   | 60             | 427           | 325           | 105           | 164           | 0.00              | 56.19              |
| Bhutan                       |                | 1             | 1             | 1             | 5             | 0.00              | 400.00             |
| India                        | 1,192          | 1,512         | 1,643         | 1,899         | 2,309         | 0.02              | 21.59              |
| Iran, Islamic Republic of    | 4,707          | 4,488         | 4,031         | 4,652         | 4,394         | 0.05              | -5.55              |
| Maldives                     | 2              | 9             | 13            | 7             | 39            | 0.00              | 457.14             |
| Nepal                        | 101            | 60            | 62            | 82            | 87            | 0.00              | 6.10               |
| Pakistan                     | 347            | 347           | 250           | 452           | 640           | 0.01              | 41.59              |
| Sri Lanka                    | 310            | 476           | 419           | 460           | 628           | 0.01              | 36.52              |
| <b>NOT SPECIFIED</b>         | <b>105,049</b> | <b>95,394</b> | <b>82,479</b> | <b>67,392</b> | <b>61,030</b> | <b>0.65</b>       | <b>-9.44</b>       |
| Other countries of the World | 105,049        | 95,394        | 82,479        | 67,392        | 61,030        | 0.65              | -9.44              |

## BELGIUM

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>6,145,699</b> | <b>6,227,649</b> | <b>6,388,967</b> | <b>6,439,780</b> | <b>5,556,519</b> | <b>100.00</b>     | <b>-13.72</b>      |
| <b>AFRICA</b>                     | <b>56,915</b>        | <b>59,981</b>    | <b>62,381</b>    | <b>60,668</b>    | <b>58,478</b>    | <b>1.05</b>       | <b>-3.61</b>       |
| <b>EAST AFRICA</b>                | <b>6,479</b>         | <b>6,926</b>     | <b>9,169</b>     | <b>10,270</b>    | <b>10,150</b>    | <b>0.18</b>       | <b>-1.17</b>       |
| British Indian Ocean Territory    |                      |                  | 47               | 46               | 34               | 0.00              | -26.09             |
| Burundi                           | 718                  | 640              | 606              | 654              | 634              | 0.01              | -3.06              |
| Comoros                           | 32                   | 45               | 45               | 16               | 45               | 0.00              | 181.25             |
| Djibouti                          | 118                  | 140              | 187              | 127              | 175              | 0.00              | 37.80              |
| Eritrea                           | 100                  | 86               | 83               | 59               | 37               | 0.00              | -37.29             |
| Ethiopia                          | 1,077                | 1,616            | 3,570            | 4,594            | 4,911            | 0.09              | 6.90               |
| Kenya                             | 1,050                | 1,036            | 1,062            | 986              | 996              | 0.02              | 1.01               |
| Madagascar                        | 334                  | 288              | 314              | 265              | 237              | 0.00              | -10.57             |
| Malawi                            | 87                   | 88               | 85               | 102              | 87               | 0.00              | -14.71             |
| Mauritius                         | 364                  | 427              | 348              | 461              | 409              | 0.01              | -11.28             |
| Mozambique                        | 169                  | 140              | 167              | 178              | 131              | 0.00              | -26.40             |
| Reunion                           |                      |                  | 382              | 413              | 465              | 0.01              | 12.59              |
| Rwanda                            | 830                  | 833              | 724              | 1,086            | 806              | 0.01              | -25.78             |
| Seychelles                        | 242                  | 97               | 107              | 152              | 168              | 0.00              | 10.53              |
| Somalia                           | 87                   | 148              | 155              | 54               | 43               | 0.00              | -20.37             |
| Tanzania, United Republic of      | 285                  | 374              | 391              | 244              | 233              | 0.00              | -4.51              |
| Uganda                            | 314                  | 404              | 444              | 399              | 333              | 0.01              | -16.54             |
| Zambia                            | 136                  | 169              | 151              | 157              | 152              | 0.00              | -3.18              |
| Zimbabwe                          | 536                  | 395              | 301              | 277              | 254              | 0.00              | -8.30              |
| <b>CENTRAL AFRICA</b>             | <b>11,005</b>        | <b>11,477</b>    | <b>11,614</b>    | <b>11,334</b>    | <b>11,611</b>    | <b>0.21</b>       | <b>2.44</b>        |
| Angola                            | 1,240                | 1,335            | 1,258            | 1,061            | 851              | 0.02              | -19.79             |
| Cameroon                          | 2,020                | 2,336            | 2,526            | 2,590            | 2,462            | 0.04              | -4.94              |
| Central African Republic          | 438                  | 581              | 310              | 254              | 324              | 0.01              | 27.56              |
| Chad                              | 83                   | 217              | 190              | 197              | 129              | 0.00              | -34.52             |
| Congo                             | 3,055                | 2,817            | 3,477            | 2,799            | 2,637            | 0.05              | -5.79              |
| Congo, Democratic Republic of the | 3,340                | 3,473            | 3,077            | 3,672            | 4,711            | 0.08              | 28.30              |
| Equatorial Guinea                 | 91                   | 70               | 154              | 86               | 81               | 0.00              | -5.81              |
| Gabon                             | 683                  | 619              | 588              | 652              | 396              | 0.01              | -39.26             |
| Sao Tome and Principe             | 55                   | 29               | 34               | 23               | 20               | 0.00              | -13.04             |
| <b>NORTH AFRICA</b>               | <b>17,644</b>        | <b>19,126</b>    | <b>19,382</b>    | <b>17,982</b>    | <b>17,850</b>    | <b>0.32</b>       | <b>-0.73</b>       |
| Algeria                           | 2,891                | 3,780            | 3,745            | 3,006            | 2,949            | 0.05              | -1.90              |
| Morocco                           | 11,401               | 11,640           | 11,874           | 11,206           | 11,361           | 0.20              | 1.38               |
| South Sudan                       | 30                   | 10               | 18               | 23               | 20               | 0.00              | -13.04             |
| Sudan                             | 270                  | 281              | 203              | 239              | 159              | 0.00              | -33.47             |
| Tunisia                           | 3,052                | 3,415            | 3,542            | 3,508            | 3,361            | 0.06              | -4.19              |
| <b>SOUTHERN AFRICA</b>            | <b>8,784</b>         | <b>8,739</b>     | <b>9,612</b>     | <b>9,827</b>     | <b>8,105</b>     | <b>0.15</b>       | <b>-17.52</b>      |
| Botswana                          | 421                  | 169              | 139              | 116              | 165              | 0.00              | 42.24              |
| Lesotho                           | 75                   | 111              | 60               | 44               | 41               | 0.00              | -6.82              |
| Namibia                           | 292                  | 241              | 325              | 286              | 218              | 0.00              | -23.78             |
| South Africa                      | 7,159                | 7,546            | 7,903            | 8,046            | 6,966            | 0.13              | -13.42             |
| Swaziland                         | 837                  | 672              | 1,185            | 1,335            | 715              | 0.01              | -46.44             |
| <b>WEST AFRICA</b>                | <b>13,003</b>        | <b>13,713</b>    | <b>12,604</b>    | <b>11,255</b>    | <b>10,762</b>    | <b>0.19</b>       | <b>-4.38</b>       |
| Benin                             | 439                  | 634              | 447              | 372              | 499              | 0.01              | 34.14              |
| Burkina Faso                      | 653                  | 667              | 799              | 651              | 746              | 0.01              | 14.59              |
| Cabo Verde                        | 152                  | 125              | 135              | 159              | 179              | 0.00              | 12.58              |
| Côte d'Ivoire                     | 1,465                | 1,275            | 1,151            | 1,391            | 1,384            | 0.02              | -0.50              |
| Gambia                            | 167                  | 217              | 195              | 171              | 157              | 0.00              | -8.19              |
| Ghana                             | 664                  | 568              | 644              | 646              | 659              | 0.01              | 2.01               |
| Guinea                            | 1,205                | 1,352            | 892              | 778              | 828              | 0.01              | 6.43               |
| Guinea-Bissau                     | 74                   | 94               | 67               | 124              | 51               | 0.00              | -58.87             |
| Liberia                           | 153                  | 238              | 200              | 200              | 244              | 0.00              | 22.00              |
| Mali                              | 912                  | 897              | 853              | 633              | 643              | 0.01              | 1.58               |



## BELGIUM

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Mauritania                       | 412            | 466            | 474            | 289            | 329            | 0.01              | 13.84              |
| Niger                            | 1,438          | 1,650          | 1,619          | 1,072          | 962            | 0.02              | -10.26             |
| Nigeria                          | 2,182          | 2,263          | 2,093          | 1,718          | 1,301          | 0.02              | -24.27             |
| Senegal                          | 1,603          | 1,535          | 1,232          | 1,140          | 1,264          | 0.02              | 10.88              |
| Sierra Leone                     | 1,197          | 1,376          | 1,493          | 1,589          | 1,168          | 0.02              | -26.49             |
| Togo                             | 287            | 356            | 310            | 322            | 348            | 0.01              | 8.07               |
| <b>AMERICAS</b>                  | <b>457,836</b> | <b>463,071</b> | <b>513,034</b> | <b>543,987</b> | <b>434,991</b> | <b>7.83</b>       | <b>-20.04</b>      |
| <b>CARIBBEAN</b>                 | <b>2,422</b>   | <b>2,073</b>   | <b>3,542</b>   | <b>4,977</b>   | <b>4,699</b>   | <b>0.08</b>       | <b>-5.59</b>       |
| Anguilla                         |                |                | 55             | 56             | 44             | 0.00              | -21.43             |
| Antigua and Barbuda              | 173            | 131            | 222            | 396            | 294            | 0.01              | -25.76             |
| Aruba                            |                |                | 81             | 91             | 85             | 0.00              | -6.59              |
| Bahamas                          | 101            | 102            | 184            | 149            | 203            | 0.00              | 36.24              |
| Barbados                         | 133            | 183            | 134            | 140            | 141            | 0.00              | 0.71               |
| Bermuda                          |                |                | 122            | 106            | 131            | 0.00              | 23.58              |
| Cayman Islands                   |                |                | 100            | 985            | 490            | 0.01              | -50.25             |
| Cuba                             | 399            | 290            | 235            | 295            | 228            | 0.00              | -22.71             |
| Curaçao                          |                |                | 29             | 44             | 66             | 0.00              | 50.00              |
| Dominica                         | 91             | 70             | 103            | 123            | 127            | 0.00              | 3.25               |
| Dominican Republic               | 560            | 464            | 631            | 729            | 936            | 0.02              | 28.40              |
| Grenada                          | 48             | 61             | 49             | 61             | 50             | 0.00              | -18.03             |
| Guadeloupe                       |                |                | 164            | 107            | 136            | 0.00              | 27.10              |
| Haiti                            | 268            | 204            | 142            | 154            | 165            | 0.00              | 7.14               |
| Jamaica                          | 411            | 325            | 223            | 272            | 355            | 0.01              | 30.51              |
| Martinique                       |                |                | 142            | 138            | 101            | 0.00              | -26.81             |
| Montserrat                       |                |                | 14             | 6              | 8              | 0.00              | 33.33              |
| Netherlands Antilles             |                |                | 282            | 291            | 441            | 0.01              | 51.55              |
| Puerto Rico                      |                |                | 275            | 346            | 297            | 0.01              | -14.16             |
| Saint Kitts and Nevis            | 71             | 45             | 67             | 49             | 78             | 0.00              | 59.18              |
| Saint Lucia                      | 21             | 24             | 42             | 16             | 13             | 0.00              | -18.75             |
| Saint Vincent and the Grenadines | 23             | 10             | 12             | 16             | 14             | 0.00              | -12.50             |
| Sint Maarten (Dutch part)        |                |                | 3              | 5              |                |                   |                    |
| Trinidad and Tobago              | 123            | 164            | 114            | 193            | 180            | 0.00              | -6.74              |
| Turks and Caicos Islands         |                |                | 69             | 122            | 78             | 0.00              | -36.07             |
| United States Virgin Islands     |                |                | 48             | 87             | 38             | 0.00              | -56.32             |
| <b>CENTRAL AMERICA</b>           | <b>4,176</b>   | <b>4,355</b>   | <b>4,282</b>   | <b>4,638</b>   | <b>5,098</b>   | <b>0.09</b>       | <b>9.92</b>        |
| Belize                           | 522            | 575            | 482            | 531            | 530            | 0.01              | -0.19              |
| Costa Rica                       | 1,349          | 1,482          | 1,526          | 1,675          | 1,732          | 0.03              | 3.40               |
| El Salvador                      | 743            | 445            | 399            | 444            | 556            | 0.01              | 25.23              |
| Guatemala                        | 419            | 526            | 631            | 677            | 797            | 0.01              | 17.73              |
| Honduras                         | 300            | 302            | 368            | 318            | 308            | 0.01              | -3.14              |
| Nicaragua                        | 268            | 381            | 303            | 255            | 273            | 0.00              | 7.06               |
| Panama                           | 575            | 644            | 573            | 738            | 902            | 0.02              | 22.22              |
| <b>NORTH AMERICA</b>             | <b>375,958</b> | <b>375,781</b> | <b>415,612</b> | <b>437,289</b> | <b>344,041</b> | <b>6.19</b>       | <b>-21.32</b>      |
| Canada                           | 48,853         | 47,675         | 50,914         | 52,675         | 43,266         | 0.78              | -17.86             |
| Greenland                        |                |                | 84             | 80             | 75             | 0.00              | -6.25              |
| Mexico                           | 18,586         | 21,611         | 22,000         | 22,574         | 25,800         | 0.46              | 14.29              |
| Saint Pierre and Miquelon        |                |                | 5              | 12             | 5              | 0.00              | -58.33             |
| United States of America         | 308,519        | 306,495        | 342,609        | 361,948        | 274,895        | 4.95              | -24.05             |
| <b>SOUTH AMERICA</b>             | <b>75,280</b>  | <b>80,862</b>  | <b>89,598</b>  | <b>97,083</b>  | <b>81,153</b>  | <b>1.46</b>       | <b>-16.41</b>      |
| Argentina                        | 15,163         | 17,244         | 16,035         | 19,392         | 21,558         | 0.39              | 11.17              |
| Bolivia, Plurinational State of  | 351            | 449            | 461            | 491            | 537            | 0.01              | 9.37               |
| Brazil                           | 42,915         | 43,453         | 53,203         | 55,915         | 36,529         | 0.66              | -34.67             |
| Chile                            | 4,436          | 4,769          | 5,419          | 5,929          | 6,156          | 0.11              | 3.83               |
| Colombia                         | 4,263          | 5,335          | 5,796          | 5,964          | 7,914          | 0.14              | 32.70              |
| Ecuador                          | 1,189          | 1,456          | 1,456          | 1,845          | 1,580          | 0.03              | -14.36             |

## BELGIUM

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Falkland Islands (Malvinas)            |                |                | 18             | 17             | 21             | 0.00              | 23.53              |
| French Guiana                          |                |                | 115            | 96             | 251            | 0.00              | 161.46             |
| Guyana                                 | 67             | 68             | 25             | 83             | 40             | 0.00              | -51.81             |
| Paraguay                               | 319            | 327            | 339            | 439            | 449            | 0.01              | 2.28               |
| Peru                                   | 1,710          | 1,949          | 2,202          | 2,418          | 2,795          | 0.05              | 15.59              |
| Suriname                               | 430            | 537            | 409            | 335            | 280            | 0.01              | -16.42             |
| Uruguay                                | 1,253          | 1,332          | 1,580          | 2,047          | 1,655          | 0.03              | -19.15             |
| Venezuela, Bolivarian Republic of      | 3,184          | 3,943          | 2,540          | 2,112          | 1,388          | 0.02              | -34.28             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>334,893</b> | <b>364,057</b> | <b>403,681</b> | <b>459,779</b> | <b>310,690</b> | <b>5.59</b>       | <b>-32.43</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>254,902</b> | <b>279,499</b> | <b>308,954</b> | <b>352,765</b> | <b>230,039</b> | <b>4.14</b>       | <b>-34.79</b>      |
| China                                  | 115,909        | 142,770        | 162,404        | 201,276        | 140,961        | 2.54              | -29.97             |
| Hong Kong (China)                      |                |                | 3,494          | 4,711          | 3,031          | 0.05              | -35.66             |
| Japan                                  | 107,252        | 107,027        | 107,045        | 92,350         | 47,503         | 0.85              | -48.56             |
| Korea, Democratic People's Republic of | 2,114          | 2,119          | 3,965          | 2,568          | 1,606          | 0.03              | -37.46             |
| Korea, Republic of                     | 13,196         | 12,944         | 15,940         | 31,343         | 24,926         | 0.45              | -20.47             |
| Macao (China)                          |                |                | 279            | 377            | 296            | 0.01              | -21.49             |
| Mongolia                               | 338            | 266            | 189            | 287            | 194            | 0.00              | -32.40             |
| Taiwan Province of China               | 16,093         | 14,373         | 15,638         | 19,853         | 11,522         | 0.21              | -41.96             |
| <b>SOUTH-EAST ASIA</b>                 | <b>37,783</b>  | <b>40,429</b>  | <b>44,316</b>  | <b>51,846</b>  | <b>41,344</b>  | <b>0.74</b>       | <b>-20.26</b>      |
| Brunei Darussalam                      | 208            | 121            | 185            | 133            | 137            | 0.00              | 3.01               |
| Cambodia                               | 176            | 120            | 204            | 191            | 292            | 0.01              | 52.88              |
| Indonesia                              | 5,096          | 5,840          | 5,633          | 7,312          | 6,634          | 0.12              | -9.27              |
| Lao People's Democratic Republic       | 254            | 142            | 109            | 205            | 114            | 0.00              | -44.39             |
| Malaysia                               | 5,079          | 7,357          | 8,340          | 9,325          | 6,705          | 0.12              | -28.10             |
| Myanmar                                | 104            | 222            | 208            | 265            | 227            | 0.00              | -14.34             |
| Philippines                            | 5,006          | 5,072          | 5,619          | 5,911          | 5,961          | 0.11              | 0.85               |
| Singapore                              | 6,142          | 6,803          | 7,606          | 7,998          | 6,581          | 0.12              | -17.72             |
| Thailand                               | 13,301         | 12,019         | 13,016         | 15,455         | 10,961         | 0.20              | -29.08             |
| Timor-Leste                            | 18             | 13             | 37             | 21             | 26             | 0.00              | 23.81              |
| Viet Nam                               | 2,399          | 2,720          | 3,359          | 5,030          | 3,706          | 0.07              | -26.32             |
| <b>AUSTRALASIA</b>                     | <b>41,398</b>  | <b>43,275</b>  | <b>49,498</b>  | <b>53,578</b>  | <b>38,169</b>  | <b>0.69</b>       | <b>-28.76</b>      |
| Australia                              | 36,179         | 37,916         | 43,818         | 47,328         | 33,433         | 0.60              | -29.36             |
| New Zealand                            | 5,219          | 5,359          | 5,680          | 6,250          | 4,736          | 0.09              | -24.22             |
| <b>MELANESIA</b>                       | <b>374</b>     | <b>368</b>     | <b>450</b>     | <b>794</b>     | <b>513</b>     | <b>0.01</b>       | <b>-35.39</b>      |
| Fiji                                   | 117            | 92             | 90             | 350            | 254            | 0.00              | -27.43             |
| New Caledonia                          |                |                | 42             | 87             | 58             | 0.00              | -33.33             |
| Norfolk Island                         |                |                | 13             | 22             | 14             | 0.00              | -36.36             |
| Papua New Guinea                       | 75             | 57             | 57             | 159            | 72             | 0.00              | -54.72             |
| Solomon Islands                        | 94             | 80             | 170            | 84             | 54             | 0.00              | -35.71             |
| Vanuatu                                | 88             | 139            | 78             | 92             | 61             | 0.00              | -33.70             |
| <b>MICRONESIA</b>                      | <b>336</b>     | <b>335</b>     | <b>215</b>     | <b>278</b>     | <b>243</b>     | <b>0.00</b>       | <b>-12.59</b>      |
| Christmas Island, Australia            |                |                | 9              | 6              | 4              | 0.00              | -33.33             |
| Cocos (Keeling) Islands                |                |                | 12             | 18             | 19             | 0.00              | 5.56               |
| Guam                                   |                |                | 20             | 33             | 40             | 0.00              | 21.21              |
| Kiribati                               | 26             | 50             | 9              | 35             | 21             | 0.00              | -40.00             |
| Marshall Islands                       | 9              | 13             | 17             | 8              | 21             | 0.00              | 162.50             |
| Micronesia, Federated States of        | 151            | 76             | 63             | 49             | 35             | 0.00              | -28.57             |
| Nauru                                  | 111            | 148            | 38             | 78             | 71             | 0.00              | -8.97              |
| Northern Mariana Islands               |                |                | 4              | 8              | 1              | 0.00              | -87.50             |
| Palau                                  | 39             | 48             | 43             | 43             | 31             | 0.00              | -27.91             |
| <b>POLYNESIA</b>                       | <b>100</b>     | <b>151</b>     | <b>248</b>     | <b>518</b>     | <b>382</b>     | <b>0.01</b>       | <b>-26.25</b>      |
| American Samoa                         |                |                | 59             | 118            | 187            | 0.00              | 58.47              |
| Cook Islands                           |                |                | 33             | 21             | 14             | 0.00              | -33.33             |
| French Polynesia                       |                |                | 73             | 169            | 59             | 0.00              | -65.09             |
| Niue                                   |                |                | 5              | 9              | 3              | 0.00              | -66.67             |

## BELGIUM

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Pitcairn                       |                  |                  | 6                | 80               | 17               | 0.00              | -78.75             |
| Samoa                          | 48               | 60               | 20               | 40               | 20               | 0.00              | -50.00             |
| Tonga                          | 34               | 65               | 31               | 44               | 49               | 0.00              | 11.36              |
| Tuvalu                         | 18               | 26               | 11               | 8                | 19               | 0.00              | 137.50             |
| Wallis and Futuna Islands      |                  |                  | 10               | 29               | 14               | 0.00              | -51.72             |
| <b>EUROPE</b>                  | <b>5,180,659</b> | <b>5,204,144</b> | <b>5,257,356</b> | <b>5,215,697</b> | <b>4,582,565</b> | <b>82.47</b>      | <b>-12.14</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>  | <b>358,892</b>   | <b>367,882</b>   | <b>349,365</b>   | <b>335,016</b>   | <b>299,983</b>   | <b>5.40</b>       | <b>-10.46</b>      |
| Armenia                        | 970              | 1,155            | 1,439            | 1,486            | 1,346            | 0.02              | -9.42              |
| Azerbaijan                     | 1,167            | 1,297            | 1,466            | 1,416            | 1,020            | 0.02              | -27.97             |
| Belarus                        | 3,098            | 4,022            | 3,670            | 3,196            | 3,155            | 0.06              | -1.28              |
| Bulgaria                       | 16,112           | 15,781           | 16,136           | 16,876           | 15,527           | 0.28              | -7.99              |
| Czech Republic                 | 29,771           | 29,418           | 27,792           | 29,535           | 27,146           | 0.49              | -8.09              |
| Estonia                        | 7,343            | 7,525            | 8,074            | 8,205            | 8,636            | 0.16              | 5.25               |
| Georgia                        | 2,251            | 2,264            | 2,862            | 2,550            | 2,467            | 0.04              | -3.25              |
| Hungary                        | 30,356           | 29,849           | 27,440           | 28,720           | 22,712           | 0.41              | -20.92             |
| Kazakhstan                     | 1,406            | 1,289            | 1,953            | 1,215            | 1,049            | 0.02              | -13.66             |
| Kyrgyzstan                     | 166              | 193              | 116              | 215              | 157              | 0.00              | -26.98             |
| Latvia                         | 9,930            | 9,436            | 8,933            | 11,038           | 8,407            | 0.15              | -23.84             |
| Lithuania                      | 14,875           | 16,856           | 14,058           | 13,897           | 12,463           | 0.22              | -10.32             |
| Moldova, Republic of           | 752              | 757              | 866              | 781              | 1,083            | 0.02              | 38.67              |
| Poland                         | 78,259           | 79,492           | 78,740           | 82,564           | 74,199           | 1.34              | -10.13             |
| Romania                        | 37,863           | 40,412           | 39,185           | 43,029           | 39,288           | 0.71              | -8.69              |
| Russian Federation             | 99,449           | 100,664          | 91,102           | 65,703           | 52,861           | 0.95              | -19.55             |
| Slovakia                       | 12,036           | 11,975           | 11,430           | 10,638           | 13,720           | 0.25              | 28.97              |
| Tajikistan                     | 150              | 211              | 117              | 143              | 184              | 0.00              | 28.67              |
| Turkmenistan                   | 85               | 119              | 144              | 127              | 132              | 0.00              | 3.94               |
| Ukraine                        | 12,624           | 14,933           | 13,559           | 13,360           | 14,149           | 0.25              | 5.91               |
| Uzbekistan                     | 229              | 234              | 283              | 322              | 282              | 0.01              | -12.42             |
| <b>NORTHERN EUROPE</b>         | <b>1,062,209</b> | <b>1,093,605</b> | <b>1,120,969</b> | <b>1,116,217</b> | <b>937,960</b>   | <b>16.88</b>      | <b>-15.97</b>      |
| Denmark                        | 55,504           | 54,627           | 52,883           | 54,281           | 55,391           | 1.00              | 2.04               |
| Faeroe Islands                 |                  |                  | 24               | 59               | 51               | 0.00              | -13.56             |
| Finland                        | 35,599           | 33,054           | 32,275           | 31,602           | 29,812           | 0.54              | -5.66              |
| Iceland                        | 5,474            | 4,879            | 4,261            | 3,901            | 4,383            | 0.08              | 12.36              |
| Ireland                        | 44,956           | 49,477           | 47,134           | 53,101           | 51,754           | 0.93              | -2.54              |
| Isle of Man                    |                  |                  | 38               | 102              | 62               | 0.00              | -39.22             |
| Norway                         | 37,676           | 38,259           | 38,722           | 37,662           | 34,763           | 0.63              | -7.70              |
| Svalbard and Jan Mayen Islands |                  |                  | 6                | 6                | 8                | 0.00              | 33.33              |
| Sweden                         | 69,615           | 65,539           | 65,398           | 62,927           | 59,404           | 1.07              | -5.60              |
| United Kingdom                 | 813,385          | 847,770          | 880,228          | 872,576          | 702,332          | 12.64             | -19.51             |
| <b>SOUTHERN EUROPE</b>         | <b>672,990</b>   | <b>683,921</b>   | <b>742,632</b>   | <b>725,006</b>   | <b>597,663</b>   | <b>10.76</b>      | <b>-17.56</b>      |
| Albania                        | 4,588            | 6,511            | 7,553            | 6,529            | 7,607            | 0.14              | 16.51              |
| Andorra                        | 545              | 1,673            | 1,360            | 1,584            | 2,242            | 0.04              | 41.54              |
| Bosnia and Herzegovina         | 1,489            | 1,801            | 1,474            | 2,383            | 1,902            | 0.03              | -20.18             |
| Croatia                        | 7,710            | 9,252            | 10,520           | 10,499           | 9,836            | 0.18              | -6.31              |
| Gibraltar                      |                  |                  | 252              | 183              | 119              | 0.00              | -34.97             |
| Greece                         | 26,110           | 27,244           | 33,026           | 33,093           | 31,184           | 0.56              | -5.77              |
| Holy See                       | 118              | 85               |                  |                  |                  |                   |                    |
| Italy                          | 256,170          | 259,112          | 276,201          | 267,713          | 202,679          | 3.65              | -24.29             |
| Malta                          | 6,019            | 5,797            | 6,461            | 6,560            | 7,437            | 0.13              | 13.37              |
| Montenegro                     | 1,400            | 1,580            | 1,382            | 1,232            | 1,320            | 0.02              | 7.14               |
| Portugal                       | 38,575           | 39,972           | 47,377           | 50,261           | 45,875           | 0.83              | -8.73              |
| San Marino                     | 703              | 1,110            | 1,126            | 985              | 316              | 0.01              | -67.92             |
| Serbia                         | 5,265            | 6,240            | 5,291            | 4,834            | 4,050            | 0.07              | -16.22             |
| Slovenia                       | 7,630            | 8,334            | 8,504            | 8,317            | 8,351            | 0.15              | 0.41               |
| Spain                          | 315,222          | 313,681          | 340,432          | 329,234          | 272,885          | 4.91              | -17.12             |

## BELGIUM

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| The Former Yugoslav Republic of Macedonia | 1,446            | 1,529            | 1,673            | 1,599            | 1,860            | 0.03              | 16.32              |
| <b>WESTERN EUROPE</b>                     | <b>3,007,800</b> | <b>2,974,313</b> | <b>2,953,332</b> | <b>2,941,146</b> | <b>2,667,422</b> | <b>48.01</b>      | <b>-9.31</b>       |
| Austria                                   | 39,659           | 38,715           | 40,557           | 38,743           | 34,301           | 0.62              | -11.47             |
| France                                    | 984,966          | 1,008,373        | 1,007,170        | 956,663          | 883,366          | 15.90             | -7.66              |
| Germany                                   | 636,728          | 657,785          | 667,288          | 698,056          | 613,521          | 11.04             | -12.11             |
| Liechtenstein                             | 777              | 594              | 687              | 680              | 616              | 0.01              | -9.41              |
| Luxembourg                                | 80,864           | 83,252           | 85,769           | 94,485           | 87,218           | 1.57              | -7.69              |
| Monaco                                    | 1,325            | 1,449            | 1,367            | 1,446            | 1,270            | 0.02              | -12.17             |
| Netherlands                               | 1,174,775        | 1,093,336        | 1,053,476        | 1,044,476        | 965,561          | 17.38             | -7.56              |
| Switzerland                               | 88,706           | 90,809           | 97,018           | 106,597          | 81,569           | 1.47              | -23.48             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>78,768</b>    | <b>84,423</b>    | <b>91,058</b>    | <b>98,312</b>    | <b>79,537</b>    | <b>1.43</b>       | <b>-19.10</b>      |
| Cyprus                                    | 8,557            | 5,712            | 6,273            | 5,897            | 6,730            | 0.12              | 14.13              |
| Israel                                    | 34,263           | 36,393           | 37,778           | 34,974           | 22,881           | 0.41              | -34.58             |
| Turkey                                    | 35,948           | 42,318           | 47,007           | 57,441           | 49,926           | 0.90              | -13.08             |
| <b>MIDDLE EAST</b>                        | <b>35,635</b>    | <b>39,165</b>    | <b>46,463</b>    | <b>56,661</b>    | <b>42,743</b>    | <b>0.77</b>       | <b>-24.56</b>      |
| Bahrain                                   | 548              | 703              | 883              | 1,178            | 1,064            | 0.02              | -9.68              |
| Egypt                                     | 6,157            | 6,051            | 6,404            | 6,543            | 5,811            | 0.10              | -11.19             |
| Iraq                                      | 501              | 709              | 812              | 1,149            | 900              | 0.02              | -21.67             |
| Jordan                                    | 1,165            | 1,175            | 1,511            | 1,292            | 1,480            | 0.03              | 14.55              |
| Kuwait                                    | 2,257            | 3,546            | 4,187            | 4,836            | 4,045            | 0.07              | -16.36             |
| Lebanon                                   | 3,491            | 3,715            | 4,129            | 4,681            | 4,301            | 0.08              | -8.12              |
| Libya                                     | 1,169            | 1,485            | 1,115            | 694              | 964              | 0.02              | 38.90              |
| Oman                                      | 727              | 743              | 879              | 1,147            | 988              | 0.02              | -13.86             |
| Qatar                                     | 1,742            | 2,012            | 2,254            | 7,350            | 4,394            | 0.08              | -40.22             |
| Saudi Arabia                              | 5,471            | 6,667            | 8,470            | 9,193            | 7,661            | 0.14              | -16.66             |
| State of Palestine                        | 95               | 123              | 156              | 133              | 208              | 0.00              | 56.39              |
| Syrian Arab Republic                      | 523              | 468              | 1,042            | 1,066            | 574              | 0.01              | -46.15             |
| United Arab Emirates                      | 11,624           | 11,599           | 14,375           | 17,235           | 10,245           | 0.18              | -40.56             |
| Yemen                                     | 165              | 169              | 246              | 164              | 108              | 0.00              | -34.15             |
| <b>SOUTH ASIA</b>                         | <b>50,235</b>    | <b>52,765</b>    | <b>63,631</b>    | <b>74,067</b>    | <b>56,672</b>    | <b>1.02</b>       | <b>-23.49</b>      |
| Afghanistan                               | 1,335            | 912              | 970              | 2,911            | 5,994            | 0.11              | 105.91             |
| Bangladesh                                | 538              | 391              | 528              | 572              | 766              | 0.01              | 33.92              |
| Bhutan                                    | 159              | 49               | 496              | 1,097            | 1,154            | 0.02              | 5.20               |
| India                                     | 41,316           | 44,843           | 54,751           | 61,894           | 40,880           | 0.74              | -33.95             |
| Iran, Islamic Republic of                 | 4,762            | 4,252            | 4,443            | 4,795            | 4,876            | 0.09              | 1.69               |
| Maldives                                  | 33               | 81               | 86               | 73               | 85               | 0.00              | 16.44              |
| Nepal                                     | 249              | 347              | 293              | 248              | 304              | 0.01              | 22.58              |
| Pakistan                                  | 1,471            | 1,449            | 1,591            | 1,959            | 1,856            | 0.03              | -5.26              |
| Sri Lanka                                 | 372              | 441              | 473              | 518              | 757              | 0.01              | 46.14              |
| <b>NOT SPECIFIED</b>                      | <b>29,526</b>    | <b>44,466</b>    | <b>42,421</b>    | <b>28,921</b>    | <b>70,380</b>    | <b>1.27</b>       | <b>143.35</b>      |
| Other countries of the World              | 29,526           | 44,466           | 42,421           | 28,921           | 70,380           | 1.27              | 143.35             |

## BELGIUM

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>7,559,995</b> | <b>7,684,275</b> | <b>7,887,426</b> | <b>8,354,753</b> | <b>7,481,422</b> | <b>100.00</b>     | <b>-10.45</b>      |
| <b>AFRICA</b>                     | <b>60,608</b>        | <b>64,246</b>    | <b>66,438</b>    | <b>65,345</b>    | <b>64,197</b>    | <b>0.86</b>       | <b>-1.76</b>       |
| <b>EAST AFRICA</b>                | <b>6,915</b>         | <b>7,350</b>     | <b>9,718</b>     | <b>11,123</b>    | <b>11,193</b>    | <b>0.15</b>       | <b>0.63</b>        |
| British Indian Ocean Territory    |                      |                  | 65               | 51               | 47               | 0.00              | -7.84              |
| Burundi                           | 735                  | 661              | 614              | 758              | 749              | 0.01              | -1.19              |
| Comoros                           | 32                   | 45               | 46               | 17               | 45               | 0.00              | 164.71             |
| Djibouti                          | 118                  | 152              | 206              | 138              | 183              | 0.00              | 32.61              |
| Eritrea                           | 109                  | 96               | 87               | 63               | 39               | 0.00              | -38.10             |
| Ethiopia                          | 1,101                | 1,663            | 3,607            | 4,639            | 4,938            | 0.07              | 6.45               |
| Kenya                             | 1,108                | 1,062            | 1,092            | 1,148            | 1,063            | 0.01              | -7.40              |
| Madagascar                        | 356                  | 329              | 353              | 305              | 255              | 0.00              | -16.39             |
| Malawi                            | 96                   | 91               | 96               | 104              | 92               | 0.00              | -11.54             |
| Mauritius                         | 385                  | 435              | 368              | 480              | 443              | 0.01              | -7.71              |
| Mozambique                        | 176                  | 144              | 180              | 181              | 145              | 0.00              | -19.89             |
| Reunion                           |                      |                  | 397              | 452              | 678              | 0.01              | 50.00              |
| Rwanda                            | 939                  | 863              | 853              | 1,307            | 1,102            | 0.01              | -15.68             |
| Seychelles                        | 262                  | 107              | 124              | 178              | 191              | 0.00              | 7.30               |
| Somalia                           | 100                  | 156              | 158              | 95               | 64               | 0.00              | -32.63             |
| Tanzania, United Republic of      | 311                  | 396              | 456              | 273              | 261              | 0.00              | -4.40              |
| Uganda                            | 333                  | 441              | 459              | 433              | 364              | 0.00              | -15.94             |
| Zambia                            | 141                  | 170              | 222              | 164              | 158              | 0.00              | -3.66              |
| Zimbabwe                          | 613                  | 539              | 335              | 337              | 376              | 0.01              | 11.57              |
| <b>CENTRAL AFRICA</b>             | <b>11,397</b>        | <b>11,923</b>    | <b>11,986</b>    | <b>11,739</b>    | <b>12,179</b>    | <b>0.16</b>       | <b>3.75</b>        |
| Angola                            | 1,266                | 1,369            | 1,326            | 1,102            | 878              | 0.01              | -20.33             |
| Cameroon                          | 2,088                | 2,419            | 2,601            | 2,683            | 2,554            | 0.03              | -4.81              |
| Central African Republic          | 441                  | 582              | 316              | 270              | 341              | 0.00              | 26.30              |
| Chad                              | 85                   | 220              | 199              | 204              | 137              | 0.00              | -32.84             |
| Congo                             | 3,079                | 2,864            | 3,539            | 2,887            | 2,815            | 0.04              | -2.49              |
| Congo, Democratic Republic of the | 3,589                | 3,662            | 3,213            | 3,813            | 4,932            | 0.07              | 29.35              |
| Equatorial Guinea                 | 93                   | 82               | 156              | 92               | 86               | 0.00              | -6.52              |
| Gabon                             | 693                  | 693              | 602              | 661              | 415              | 0.01              | -37.22             |
| Sao Tome and Principe             | 63                   | 32               | 34               | 27               | 21               | 0.00              | -22.22             |
| <b>NORTH AFRICA</b>               | <b>18,661</b>        | <b>20,371</b>    | <b>20,595</b>    | <b>19,209</b>    | <b>19,385</b>    | <b>0.26</b>       | <b>0.92</b>        |
| Algeria                           | 3,142                | 4,066            | 4,059            | 3,370            | 3,316            | 0.04              | -1.60              |
| Morocco                           | 12,034               | 12,451           | 12,556           | 11,813           | 12,157           | 0.16              | 2.91               |
| South Sudan                       |                      |                  | 20               | 23               | 21               | 0.00              | -8.70              |
| Sudan                             | 275                  | 288              | 218              | 252              | 170              | 0.00              | -32.54             |
| Tunisia                           | 3,210                | 3,566            | 3,742            | 3,751            | 3,708            | 0.05              | -1.15              |
| Western Sahara                    |                      |                  |                  |                  | 13               | 0.00              |                    |
| <b>SOUTHERN AFRICA</b>            | <b>9,584</b>         | <b>9,830</b>     | <b>10,784</b>    | <b>11,256</b>    | <b>9,584</b>     | <b>0.13</b>       | <b>-14.85</b>      |
| Botswana                          | 423                  | 177              | 154              | 121              | 173              | 0.00              | 42.98              |
| Lesotho                           | 76                   | 111              | 60               | 46               | 46               | 0.00              |                    |
| Namibia                           | 312                  | 253              | 333              | 353              | 249              | 0.00              | -29.46             |
| South Africa                      | 7,932                | 8,599            | 8,967            | 9,278            | 8,319            | 0.11              | -10.34             |
| Swaziland                         | 841                  | 690              | 1,270            | 1,458            | 797              | 0.01              | -45.34             |
| <b>WEST AFRICA</b>                | <b>14,051</b>        | <b>14,772</b>    | <b>13,355</b>    | <b>12,018</b>    | <b>11,856</b>    | <b>0.16</b>       | <b>-1.35</b>       |
| Benin                             | 480                  | 659              | 514              | 396              | 580              | 0.01              | 46.46              |
| Burkina Faso                      | 697                  | 710              | 849              | 700              | 792              | 0.01              | 13.14              |
| Cabo Verde                        | 157                  | 141              | 153              | 173              | 202              | 0.00              | 16.76              |
| Côte d'Ivoire                     | 1,497                | 1,307            | 1,207            | 1,463            | 1,459            | 0.02              | -0.27              |
| Gambia                            | 170                  | 230              | 212              | 180              | 238              | 0.00              | 32.22              |
| Ghana                             | 709                  | 635              | 681              | 699              | 831              | 0.01              | 18.88              |
| Guinea                            | 1,222                | 1,366            | 904              | 798              | 842              | 0.01              | 5.51               |
| Guinea-Bissau                     | 76                   | 98               | 73               | 127              | 80               | 0.00              | -37.01             |
| Liberia                           | 162                  | 238              | 216              | 205              | 256              | 0.00              | 24.88              |

## BELGIUM

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Mali                             | 1,055          | 980            | 943            | 754            | 716            | 0.01              | -5.04              |
| Mauritania                       | 418            | 491            | 488            | 300            | 335            | 0.00              | 11.67              |
| Niger                            | 1,795          | 1,911          | 1,678          | 1,191          | 1,049          | 0.01              | -11.92             |
| Nigeria                          | 2,258          | 2,432          | 2,194          | 1,785          | 1,440          | 0.02              | -19.33             |
| Saint Helena                     |                |                |                |                | 62             | 0.00              |                    |
| Senegal                          | 1,701          | 1,597          | 1,306          | 1,197          | 1,337          | 0.02              | 11.70              |
| Sierra Leone                     | 1,352          | 1,598          | 1,613          | 1,705          | 1,271          | 0.02              | -25.45             |
| Togo                             | 302            | 379            | 324            | 345            | 366            | 0.00              | 6.09               |
| <b>AMERICAS</b>                  | <b>505,109</b> | <b>517,322</b> | <b>566,419</b> | <b>602,473</b> | <b>493,441</b> | <b>6.60</b>       | <b>-18.10</b>      |
| <b>CARIBBEAN</b>                 | <b>2,598</b>   | <b>2,312</b>   | <b>4,459</b>   | <b>5,610</b>   | <b>6,352</b>   | <b>0.08</b>       | <b>13.23</b>       |
| Anguilla                         |                |                | 60             | 69             | 89             | 0.00              | 28.99              |
| Antigua and Barbuda              | 188            | 152            | 393            | 412            | 326            | 0.00              | -20.87             |
| Aruba                            |                |                | 83             | 104            | 134            | 0.00              | 28.85              |
| Bahamas                          | 104            | 110            | 203            | 174            | 209            | 0.00              | 20.11              |
| Barbados                         | 140            | 222            | 143            | 164            | 178            | 0.00              | 8.54               |
| Bermuda                          |                |                | 131            | 112            | 140            | 0.00              | 25.00              |
| British Virgin Islands           |                |                |                |                | 50             | 0.00              |                    |
| Cayman Islands                   |                |                | 113            | 986            | 492            | 0.01              | -50.10             |
| Cuba                             | 426            | 319            | 368            | 468            | 373            | 0.00              | -20.30             |
| Curaçao                          |                |                | 38             | 49             | 878            | 0.01              | 1,691.84           |
| Dominica                         | 109            | 89             | 113            | 135            | 138            | 0.00              | 2.22               |
| Dominican Republic               | 615            | 519            | 746            | 830            | 1,043          | 0.01              | 25.66              |
| Grenada                          | 60             | 77             | 55             | 81             | 59             | 0.00              | -27.16             |
| Guadeloupe                       |                |                | 172            | 137            | 195            | 0.00              | 42.34              |
| Haiti                            | 283            | 226            | 203            | 169            | 184            | 0.00              | 8.88               |
| Jamaica                          | 422            | 352            | 232            | 282            | 384            | 0.01              | 36.17              |
| Martinique                       |                |                | 148            | 180            | 128            | 0.00              | -28.89             |
| Montserrat                       |                |                | 14             | 6              | 10             | 0.00              | 66.67              |
| Netherlands Antilles             |                |                | 578            | 376            | 553            | 0.01              | 47.07              |
| Puerto Rico                      |                |                | 283            | 359            | 325            | 0.00              | -9.47              |
| Saint Kitts and Nevis            | 80             | 45             | 71             | 49             | 78             | 0.00              | 59.18              |
| Saint Lucia                      | 21             | 24             | 42             | 18             | 13             | 0.00              | -27.78             |
| Saint Vincent and the Grenadines | 23             | 10             | 13             | 17             | 14             | 0.00              | -17.65             |
| Sint Maarten (Dutch part)        |                |                | 11             | 6              | 4              | 0.00              | -33.33             |
| Trinidad and Tobago              | 127            | 167            | 115            | 201            | 199            | 0.00              | -1.00              |
| Turks and Caicos Islands         |                |                | 82             | 135            | 115            | 0.00              | -14.81             |
| United States Virgin Islands     |                |                | 49             | 91             | 41             | 0.00              | -54.95             |
| <b>CENTRAL AMERICA</b>           | <b>4,683</b>   | <b>4,792</b>   | <b>4,690</b>   | <b>5,137</b>   | <b>5,884</b>   | <b>0.08</b>       | <b>14.54</b>       |
| Belize                           | 573            | 593            | 553            | 561            | 565            | 0.01              | 0.71               |
| Costa Rica                       | 1,562          | 1,679          | 1,708          | 1,948          | 2,002          | 0.03              | 2.77               |
| El Salvador                      | 803            | 484            | 438            | 481            | 617            | 0.01              | 28.27              |
| Guatemala                        | 493            | 584            | 676            | 741            | 956            | 0.01              | 29.01              |
| Honduras                         | 342            | 346            | 389            | 353            | 361            | 0.00              | 2.27               |
| Nicaragua                        | 296            | 425            | 324            | 262            | 371            | 0.00              | 41.60              |
| Panama                           | 614            | 681            | 602            | 791            | 1,012          | 0.01              | 27.94              |
| <b>NORTH AMERICA</b>             | <b>408,017</b> | <b>412,627</b> | <b>451,948</b> | <b>477,329</b> | <b>382,702</b> | <b>5.12</b>       | <b>-19.82</b>      |
| Canada                           | 56,833         | 56,237         | 59,289         | 61,357         | 50,521         | 0.68              | -17.66             |
| Greenland                        |                |                | 87             | 95             | 80             | 0.00              | -15.79             |
| Mexico                           | 23,197         | 26,480         | 26,505         | 27,442         | 32,189         | 0.43              | 17.30              |
| Saint Pierre and Miquelon        |                |                | 6              | 12             | 5              | 0.00              | -58.33             |
| United States of America         | 327,987        | 329,910        | 366,061        | 388,423        | 299,907        | 4.01              | -22.79             |
| <b>SOUTH AMERICA</b>             | <b>89,811</b>  | <b>97,591</b>  | <b>105,322</b> | <b>114,397</b> | <b>98,503</b>  | <b>1.32</b>       | <b>-13.89</b>      |
| Argentina                        | 18,882         | 21,027         | 19,355         | 24,091         | 27,611         | 0.37              | 14.61              |
| Bolivia, Plurinational State of  | 429            | 509            | 555            | 576            | 617            | 0.01              | 7.12               |
| Brazil                           | 49,726         | 52,033         | 61,909         | 64,353         | 42,141         | 0.56              | -34.52             |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Chile                                  | 5,514          | 6,050          | 6,582          | 7,419          | 7,920          | 0.11              | 6.75               |
| Colombia                               | 5,608          | 6,611          | 6,793          | 7,023          | 9,848          | 0.13              | 40.22              |
| Ecuador                                | 1,459          | 1,713          | 1,713          | 2,151          | 1,932          | 0.03              | -10.18             |
| Falkland Islands (Malvinas)            |                |                | 33             | 23             | 21             | 0.00              | -8.70              |
| French Guiana                          |                |                | 150            | 120            | 259            | 0.00              | 115.83             |
| Guyana                                 | 70             | 73             | 26             | 83             | 42             | 0.00              | -49.40             |
| Paraguay                               | 372            | 405            | 368            | 482            | 536            | 0.01              | 11.20              |
| Peru                                   | 2,035          | 2,295          | 2,552          | 2,844          | 3,380          | 0.05              | 18.85              |
| Suriname                               | 513            | 647            | 439            | 361            | 323            | 0.00              | -10.53             |
| Uruguay                                | 1,724          | 1,816          | 2,062          | 2,601          | 2,233          | 0.03              | -14.15             |
| Venezuela, Bolivarian Republic of      | 3,479          | 4,412          | 2,785          | 2,270          | 1,640          | 0.02              | -27.75             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>366,859</b> | <b>397,651</b> | <b>437,082</b> | <b>498,266</b> | <b>342,981</b> | <b>4.58</b>       | <b>-31.17</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>272,394</b> | <b>298,777</b> | <b>328,129</b> | <b>373,768</b> | <b>246,938</b> | <b>3.30</b>       | <b>-33.93</b>      |
| China                                  | 122,054        | 149,399        | 169,075        | 209,045        | 147,654        | 1.97              | -29.37             |
| Hong Kong (China)                      |                |                | 3,702          | 5,085          | 3,491          | 0.05              | -31.35             |
| Japan                                  | 111,962        | 112,278        | 111,939        | 96,444         | 50,253         | 0.67              | -47.89             |
| Korea, Democratic People's Republic of | 4,006          | 4,204          | 6,856          | 7,147          | 5,065          | 0.07              | -29.13             |
| Korea, Republic of                     | 16,572         | 16,813         | 18,964         | 34,069         | 26,862         | 0.36              | -21.15             |
| Macao (China)                          |                |                | 300            | 402            | 322            | 0.00              | -19.90             |
| Mongolia                               | 349            | 297            | 221            | 379            | 235            | 0.00              | -37.99             |
| Taiwan Province of China               | 17,451         | 15,786         | 17,072         | 21,197         | 13,056         | 0.17              | -38.41             |
| <b>SOUTH-EAST ASIA</b>                 | <b>40,371</b>  | <b>43,338</b>  | <b>46,859</b>  | <b>55,592</b>  | <b>44,818</b>  | <b>0.60</b>       | <b>-19.38</b>      |
| Brunei Darussalam                      | 238            | 146            | 198            | 240            | 143            | 0.00              | -40.42             |
| Cambodia                               | 197            | 133            | 233            | 203            | 320            | 0.00              | 57.64              |
| Indonesia                              | 5,360          | 6,059          | 5,920          | 7,800          | 7,061          | 0.09              | -9.47              |
| Lao People's Democratic Republic       | 268            | 143            | 111            | 217            | 116            | 0.00              | -46.54             |
| Malaysia                               | 5,597          | 7,921          | 8,903          | 10,136         | 7,428          | 0.10              | -26.72             |
| Myanmar                                | 105            | 228            | 212            | 271            | 249            | 0.00              | -8.12              |
| Philippines                            | 5,156          | 5,219          | 5,844          | 6,144          | 6,199          | 0.08              | 0.90               |
| Singapore                              | 6,801          | 7,533          | 8,271          | 8,777          | 7,411          | 0.10              | -15.56             |
| Thailand                               | 13,922         | 12,963         | 13,564         | 16,315         | 11,844         | 0.16              | -27.40             |
| Timor-Leste                            | 18             | 13             | 37             | 21             | 26             | 0.00              | 23.81              |
| Viet Nam                               | 2,709          | 2,980          | 3,566          | 5,468          | 4,021          | 0.05              | -26.46             |
| <b>AUSTRALASIA</b>                     | <b>53,164</b>  | <b>54,624</b>  | <b>61,069</b>  | <b>67,127</b>  | <b>49,723</b>  | <b>0.66</b>       | <b>-25.93</b>      |
| Australia                              | 46,223         | 47,714         | 53,590         | 58,849         | 43,276         | 0.58              | -26.46             |
| New Zealand                            | 6,941          | 6,910          | 7,479          | 8,278          | 6,447          | 0.09              | -22.12             |
| <b>MELANESIA</b>                       | <b>408</b>     | <b>392</b>     | <b>489</b>     | <b>821</b>     | <b>544</b>     | <b>0.01</b>       | <b>-33.74</b>      |
| Fiji                                   | 122            | 99             | 90             | 367            | 256            | 0.00              | -30.25             |
| New Caledonia                          |                |                | 44             | 95             | 70             | 0.00              | -26.32             |
| Norfolk Island                         |                |                | 16             | 22             | 18             | 0.00              | -18.18             |
| Papua New Guinea                       | 75             | 57             | 59             | 159            | 84             | 0.00              | -47.17             |
| Solomon Islands                        | 123            | 96             | 201            | 86             | 55             | 0.00              | -36.05             |
| Vanuatu                                | 88             | 140            | 79             | 92             | 61             | 0.00              | -33.70             |
| <b>MICRONESIA</b>                      | <b>374</b>     | <b>360</b>     | <b>233</b>     | <b>284</b>     | <b>290</b>     | <b>0.00</b>       | <b>2.11</b>        |
| Christmas Island, Australia            |                |                | 9              | 6              | 4              | 0.00              | -33.33             |
| Cocos (Keeling) Islands                |                |                | 17             | 19             | 19             | 0.00              |                    |
| Guam                                   |                |                | 21             | 33             | 44             | 0.00              | 33.33              |
| Kiribati                               | 27             | 54             | 10             | 37             | 28             | 0.00              | -24.32             |
| Marshall Islands                       | 12             | 13             | 18             | 8              | 21             | 0.00              | 162.50             |
| Micronesia, Federated States of        | 151            | 76             | 68             | 51             | 38             | 0.00              | -25.49             |
| Nauru                                  | 145            | 169            | 41             | 79             | 98             | 0.00              | 24.05              |
| Northern Mariana Islands               |                |                | 5              | 8              | 1              | 0.00              | -87.50             |
| Palau                                  | 39             | 48             | 44             | 43             | 37             | 0.00              | -13.95             |
| <b>POLYNESIA</b>                       | <b>148</b>     | <b>160</b>     | <b>303</b>     | <b>674</b>     | <b>668</b>     | <b>0.01</b>       | <b>-0.89</b>       |
| American Samoa                         |                |                | 83             | 202            | 248            | 0.00              | 22.77              |



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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Cook Islands                   |                  |                  | 51               | 21               | 16               | 0.00              | -23.81             |
| French Polynesia               |                  |                  | 73               | 223              | 99               | 0.00              | -55.61             |
| Niue                           |                  |                  | 5                | 17               | 3                | 0.00              | -82.35             |
| Pitcairn                       |                  |                  | 9                | 82               | 23               | 0.00              | -71.95             |
| Samoa                          | 94               | 67               | 20               | 46               | 20               | 0.00              | -56.52             |
| Tokelau                        |                  |                  |                  |                  | 169              | 0.00              |                    |
| Tonga                          | 34               | 65               | 32               | 46               | 52               | 0.00              | 13.04              |
| Tuvalu                         | 20               | 28               | 11               | 8                | 19               | 0.00              | 137.50             |
| Wallis and Futuna Islands      |                  |                  | 19               | 29               | 19               | 0.00              | -34.48             |
| <b>EUROPE</b>                  | <b>6,507,995</b> | <b>6,560,457</b> | <b>6,657,462</b> | <b>7,017,643</b> | <b>6,399,517</b> | <b>85.54</b>      | <b>-8.81</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>  | <b>386,425</b>   | <b>395,416</b>   | <b>378,144</b>   | <b>373,992</b>   | <b>350,615</b>   | <b>4.69</b>       | <b>-6.25</b>       |
| Armenia                        | 1,023            | 1,229            | 1,483            | 1,605            | 1,502            | 0.02              | -6.42              |
| Azerbaijan                     | 1,203            | 1,351            | 1,647            | 1,510            | 1,144            | 0.02              | -24.24             |
| Belarus                        | 3,277            | 4,185            | 4,052            | 3,607            | 5,441            | 0.07              | 50.85              |
| Bulgaria                       | 16,804           | 16,727           | 17,099           | 18,102           | 18,130           | 0.24              | 0.15               |
| Czech Republic                 | 33,430           | 32,570           | 31,815           | 34,861           | 32,352           | 0.43              | -7.20              |
| Estonia                        | 7,755            | 7,994            | 8,333            | 8,623            | 9,029            | 0.12              | 4.71               |
| Georgia                        | 2,350            | 2,382            | 3,037            | 2,840            | 2,742            | 0.04              | -3.45              |
| Hungary                        | 32,465           | 31,959           | 29,153           | 31,386           | 25,657           | 0.34              | -18.25             |
| Kazakhstan                     | 1,441            | 1,362            | 2,168            | 1,426            | 1,151            | 0.02              | -19.28             |
| Kyrgyzstan                     | 176              | 203              | 128              | 240              | 163              | 0.00              | -32.08             |
| Latvia                         | 10,533           | 9,895            | 9,383            | 12,021           | 9,166            | 0.12              | -23.75             |
| Lithuania                      | 15,567           | 17,754           | 14,818           | 14,938           | 13,892           | 0.19              | -7.00              |
| Moldova, Republic of           | 789              | 825              | 922              | 836              | 1,188            | 0.02              | 42.11              |
| Poland                         | 88,632           | 89,268           | 87,698           | 94,937           | 90,914           | 1.22              | -4.24              |
| Romania                        | 40,448           | 42,990           | 41,630           | 46,964           | 45,077           | 0.60              | -4.02              |
| Russian Federation             | 103,606          | 105,462          | 97,183           | 72,630           | 60,386           | 0.81              | -16.86             |
| Slovakia                       | 13,246           | 13,041           | 12,750           | 12,468           | 16,217           | 0.22              | 30.07              |
| Tajikistan                     | 185              | 235              | 133              | 161              | 207              | 0.00              | 28.57              |
| Turkmenistan                   | 89               | 122              | 160              | 132              | 136              | 0.00              | 3.03               |
| Ukraine                        | 13,167           | 15,614           | 14,256           | 14,377           | 15,820           | 0.21              | 10.04              |
| Uzbekistan                     | 239              | 248              | 296              | 328              | 301              | 0.00              | -8.23              |
| <b>NORTHERN EUROPE</b>         | <b>1,197,512</b> | <b>1,235,801</b> | <b>1,287,421</b> | <b>1,310,361</b> | <b>1,128,217</b> | <b>15.08</b>      | <b>-13.90</b>      |
| Denmark                        | 63,059           | 62,513           | 60,330           | 61,927           | 63,415           | 0.85              | 2.40               |
| Faeroe Islands                 |                  |                  | 38               | 59               | 52               | 0.00              | -11.86             |
| Finland                        | 38,320           | 35,480           | 34,049           | 33,767           | 31,870           | 0.43              | -5.62              |
| Iceland                        | 5,884            | 5,287            | 4,659            | 4,322            | 4,756            | 0.06              | 10.04              |
| Ireland                        | 48,824           | 53,043           | 51,106           | 58,408           | 57,266           | 0.77              | -1.96              |
| Isle of Man                    |                  |                  | 48               | 106              | 77               | 0.00              | -27.36             |
| Norway                         | 39,624           | 40,686           | 41,188           | 40,128           | 37,483           | 0.50              | -6.59              |
| Svalbard and Jan Mayen Islands |                  |                  | 6                | 10               | 8                | 0.00              | -20.00             |
| Sweden                         | 73,988           | 70,345           | 69,994           | 68,021           | 65,117           | 0.87              | -4.27              |
| United Kingdom                 | 927,813          | 968,447          | 1,026,003        | 1,043,613        | 868,173          | 11.60             | -16.81             |
| <b>SOUTHERN EUROPE</b>         | <b>724,604</b>   | <b>739,887</b>   | <b>802,048</b>   | <b>795,446</b>   | <b>667,108</b>   | <b>8.92</b>       | <b>-16.13</b>      |
| Albania                        | 4,911            | 6,955            | 7,901            | 7,135            | 8,122            | 0.11              | 13.83              |
| Andorra                        | 634              | 1,711            | 1,573            | 1,799            | 2,427            | 0.03              | 34.91              |
| Bosnia and Herzegovina         | 1,597            | 1,881            | 1,658            | 2,512            | 2,042            | 0.03              | -18.71             |
| Croatia                        | 8,469            | 9,878            | 11,016           | 11,141           | 10,512           | 0.14              | -5.65              |
| Gibraltar                      |                  |                  | 262              | 187              | 136              | 0.00              | -27.27             |
| Greece                         | 27,188           | 28,375           | 34,568           | 35,016           | 33,258           | 0.44              | -5.02              |
| Holy See                       | 118              | 106              |                  |                  | 52               | 0.00              |                    |
| Italy                          | 274,874          | 280,252          | 299,864          | 294,945          | 224,762          | 3.00              | -23.80             |
| Malta                          | 6,120            | 5,953            | 6,623            | 6,765            | 7,760            | 0.10              | 14.71              |
| Montenegro                     | 1,428            | 1,636            | 1,403            | 1,349            | 1,414            | 0.02              | 4.82               |
| Portugal                       | 41,068           | 44,218           | 52,427           | 56,027           | 54,221           | 0.72              | -3.22              |



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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| San Marino                                | 709              | 1,112            | 1,134            | 999              | 318              | 0.00              | -68.17             |
| Serbia                                    | 5,481            | 6,518            | 5,463            | 5,128            | 4,414            | 0.06              | -13.92             |
| Slovenia                                  | 9,174            | 9,559            | 9,915            | 10,574           | 11,079           | 0.15              | 4.78               |
| Spain                                     | 341,267          | 340,154          | 366,474          | 360,220          | 304,598          | 4.07              | -15.44             |
| The Former Yugoslav Republic of Macedonia | 1,566            | 1,579            | 1,767            | 1,649            | 1,993            | 0.03              | 20.86              |
| <b>WESTERN EUROPE</b>                     | <b>4,116,880</b> | <b>4,100,151</b> | <b>4,094,161</b> | <b>4,432,261</b> | <b>4,165,131</b> | <b>55.67</b>      | <b>-6.03</b>       |
| Austria                                   | 44,253           | 42,891           | 45,884           | 45,345           | 39,326           | 0.53              | -13.27             |
| France                                    | 1,211,080        | 1,258,878        | 1,264,291        | 1,285,610        | 1,202,041        | 16.07             | -6.50              |
| Germany                                   | 814,775          | 838,320          | 868,250          | 945,974          | 865,031          | 11.56             | -8.56              |
| Liechtenstein                             | 847              | 638              | 748              | 717              | 664              | 0.01              | -7.39              |
| Luxembourg                                | 94,551           | 96,268           | 100,002          | 114,899          | 110,953          | 1.48              | -3.43              |
| Monaco                                    | 1,375            | 1,479            | 1,418            | 1,507            | 1,322            | 0.02              | -12.28             |
| Netherlands                               | 1,852,656        | 1,760,620        | 1,705,537        | 1,919,413        | 1,854,486        | 24.79             | -3.38              |
| Switzerland                               | 97,343           | 101,057          | 108,031          | 118,796          | 91,308           | 1.22              | -23.14             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>82,574</b>    | <b>89,202</b>    | <b>95,688</b>    | <b>105,583</b>   | <b>88,446</b>    | <b>1.18</b>       | <b>-16.23</b>      |
| Cyprus                                    | 8,712            | 5,870            | 6,540            | 6,213            | 7,367            | 0.10              | 18.57              |
| Israel                                    | 35,940           | 38,413           | 39,673           | 37,832           | 25,669           | 0.34              | -32.15             |
| Turkey                                    | 37,922           | 44,919           | 49,475           | 61,538           | 55,410           | 0.74              | -9.96              |
| <b>MIDDLE EAST</b>                        | <b>36,399</b>    | <b>40,305</b>    | <b>48,127</b>    | <b>59,093</b>    | <b>45,312</b>    | <b>0.61</b>       | <b>-23.32</b>      |
| Bahrain                                   | 548              | 715              | 897              | 1,212            | 1,129            | 0.02              | -6.85              |
| Egypt                                     | 6,342            | 6,224            | 6,604            | 6,859            | 6,194            | 0.08              | -9.70              |
| Iraq                                      | 565              | 820              | 985              | 1,248            | 988              | 0.01              | -20.83             |
| Jordan                                    | 1,200            | 1,233            | 1,568            | 1,317            | 1,543            | 0.02              | 17.16              |
| Kuwait                                    | 2,304            | 3,621            | 4,317            | 5,048            | 4,343            | 0.06              | -13.97             |
| Lebanon                                   | 3,538            | 3,830            | 4,255            | 4,829            | 4,460            | 0.06              | -7.64              |
| Libya                                     | 1,187            | 1,512            | 1,140            | 721              | 985              | 0.01              | 36.62              |
| Oman                                      | 728              | 745              | 895              | 1,184            | 1,037            | 0.01              | -12.42             |
| Qatar                                     | 1,795            | 2,161            | 2,501            | 7,392            | 4,520            | 0.06              | -38.85             |
| Saudi Arabia                              | 5,618            | 6,886            | 8,723            | 9,763            | 8,099            | 0.11              | -17.04             |
| State of Palestine                        | 149              | 151              | 199              | 147              | 272              | 0.00              | 85.03              |
| Syrian Arab Republic                      | 531              | 498              | 1,107            | 1,142            | 632              | 0.01              | -44.66             |
| United Arab Emirates                      | 11,729           | 11,737           | 14,683           | 18,062           | 11,000           | 0.15              | -39.10             |
| Yemen                                     | 165              | 172              | 253              | 169              | 110              | 0.00              | -34.91             |
| <b>SOUTH ASIA</b>                         | <b>52,508</b>    | <b>55,515</b>    | <b>66,497</b>    | <b>78,121</b>    | <b>61,568</b>    | <b>0.82</b>       | <b>-21.19</b>      |
| Afghanistan                               | 1,437            | 940              | 1,173            | 3,049            | 6,188            | 0.08              | 102.95             |
| Bangladesh                                | 573              | 489              | 572              | 622              | 828              | 0.01              | 33.12              |
| Bhutan                                    | 167              | 51               | 504              | 1,097            | 1,160            | 0.02              | 5.74               |
| India                                     | 42,825           | 46,783           | 56,707           | 65,149           | 44,898           | 0.60              | -31.08             |
| Iran, Islamic Republic of                 | 5,204            | 4,716            | 4,924            | 5,170            | 5,274            | 0.07              | 2.01               |
| Maldives                                  | 52               | 87               | 89               | 78               | 88               | 0.00              | 12.82              |
| Nepal                                     | 282              | 397              | 315              | 289              | 339              | 0.00              | 17.30              |
| Pakistan                                  | 1,584            | 1,585            | 1,721            | 2,100            | 2,002            | 0.03              | -4.67              |
| Sri Lanka                                 | 384              | 467              | 492              | 567              | 791              | 0.01              | 39.51              |
| <b>NOT SPECIFIED</b>                      | <b>30,517</b>    | <b>48,779</b>    | <b>45,401</b>    | <b>33,812</b>    | <b>74,406</b>    | <b>0.99</b>       | <b>120.06</b>      |
| Other countries of the World              | 30,517           | 48,779           | 45,401           | 33,812           | 74,406           | 0.99              | 120.06             |

## BELGIUM

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>11,546,367</b> | <b>11,624,465</b> | <b>12,081,835</b> | <b>12,034,552</b> | <b>10,215,070</b> | <b>100.00</b>     | <b>-15.12</b>      |
| <b>AFRICA</b>                     | <b>138,665</b>        | <b>146,899</b>    | <b>155,250</b>    | <b>141,856</b>    | <b>139,910</b>    | <b>1.37</b>       | <b>-1.37</b>       |
| <b>EAST AFRICA</b>                | <b>18,262</b>         | <b>19,111</b>     | <b>21,404</b>     | <b>22,575</b>     | <b>22,660</b>     | <b>0.22</b>       | <b>0.38</b>        |
| British Indian Ocean Territory    |                       |                   | 90                | 69                | 61                | 0.00              | -11.59             |
| Burundi                           | 1,919                 | 2,166             | 1,913             | 1,839             | 2,133             | 0.02              | 15.99              |
| Comoros                           | 70                    | 97                | 135               | 22                | 74                | 0.00              | 236.36             |
| Djibouti                          | 304                   | 284               | 471               | 244               | 612               | 0.01              | 150.82             |
| Eritrea                           | 172                   | 162               | 138               | 129               | 75                | 0.00              | -41.86             |
| Ethiopia                          | 2,357                 | 3,246             | 5,794             | 7,227             | 7,539             | 0.07              | 4.32               |
| Kenya                             | 3,145                 | 3,329             | 3,129             | 3,077             | 2,899             | 0.03              | -5.78              |
| Madagascar                        | 745                   | 740               | 658               | 612               | 581               | 0.01              | -5.07              |
| Malawi                            | 308                   | 314               | 381               | 237               | 307               | 0.00              | 29.54              |
| Mauritius                         | 2,027                 | 1,771             | 1,058             | 1,233             | 1,400             | 0.01              | 13.54              |
| Mozambique                        | 470                   | 399               | 500               | 571               | 418               | 0.00              | -26.80             |
| Reunion                           |                       |                   | 736               | 893               | 961               | 0.01              | 7.61               |
| Rwanda                            | 2,472                 | 2,169             | 2,040             | 2,953             | 2,387             | 0.02              | -19.17             |
| Seychelles                        | 522                   | 313               | 277               | 321               | 395               | 0.00              | 23.05              |
| Somalia                           | 153                   | 299               | 279               | 126               | 108               | 0.00              | -14.29             |
| Tanzania, United Republic of      | 910                   | 1,183             | 1,195             | 710               | 793               | 0.01              | 11.69              |
| Uganda                            | 893                   | 1,146             | 1,210             | 1,061             | 821               | 0.01              | -22.62             |
| Zambia                            | 595                   | 566               | 435               | 435               | 434               | 0.00              | -0.23              |
| Zimbabwe                          | 1,200                 | 927               | 965               | 816               | 662               | 0.01              | -18.87             |
| <b>CENTRAL AFRICA</b>             | <b>26,104</b>         | <b>27,272</b>     | <b>30,524</b>     | <b>27,515</b>     | <b>29,626</b>     | <b>0.29</b>       | <b>7.67</b>        |
| Angola                            | 3,358                 | 3,659             | 3,930             | 2,350             | 1,969             | 0.02              | -16.21             |
| Cameroon                          | 4,312                 | 4,692             | 6,361             | 4,737             | 5,600             | 0.05              | 18.22              |
| Central African Republic          | 976                   | 1,228             | 750               | 672               | 842               | 0.01              | 25.30              |
| Chad                              | 224                   | 666               | 565               | 608               | 344               | 0.00              | -43.42             |
| Congo                             | 7,040                 | 6,635             | 8,309             | 7,030             | 7,041             | 0.07              | 0.16               |
| Congo, Democratic Republic of the | 8,150                 | 8,632             | 8,604             | 10,389            | 12,563            | 0.12              | 20.93              |
| Equatorial Guinea                 | 209                   | 161               | 499               | 171               | 171               | 0.00              |                    |
| Gabon                             | 1,706                 | 1,539             | 1,436             | 1,489             | 1,058             | 0.01              | -28.95             |
| Sao Tome and Principe             | 129                   | 60                | 70                | 69                | 38                | 0.00              | -44.93             |
| <b>NORTH AFRICA</b>               | <b>40,343</b>         | <b>43,863</b>     | <b>46,836</b>     | <b>40,187</b>     | <b>41,043</b>     | <b>0.40</b>       | <b>2.13</b>        |
| Algeria                           | 7,194                 | 11,277            | 12,334            | 6,545             | 7,265             | 0.07              | 11.00              |
| Morocco                           | 25,096                | 23,245            | 24,682            | 23,844            | 25,041            | 0.25              | 5.02               |
| South Sudan                       |                       |                   | 73                | 33                | 37                | 0.00              | 12.12              |
| Sudan                             | 740                   | 785               | 695               | 645               | 480               | 0.00              | -25.58             |
| Tunisia                           | 7,313                 | 8,556             | 9,052             | 9,120             | 8,220             | 0.08              | -9.87              |
| <b>SOUTHERN AFRICA</b>            | <b>23,707</b>         | <b>22,786</b>     | <b>24,541</b>     | <b>23,626</b>     | <b>20,199</b>     | <b>0.20</b>       | <b>-14.51</b>      |
| Botswana                          | 708                   | 560               | 516               | 441               | 453               | 0.00              | 2.72               |
| Lesotho                           | 219                   | 270               | 147               | 150               | 105               | 0.00              | -30.00             |
| Namibia                           | 1,121                 | 582               | 827               | 731               | 554               | 0.01              | -24.21             |
| South Africa                      | 19,934                | 20,075            | 20,624            | 20,099            | 17,717            | 0.17              | -11.85             |
| Swaziland                         | 1,725                 | 1,299             | 2,427             | 2,205             | 1,370             | 0.01              | -37.87             |
| <b>WEST AFRICA</b>                | <b>30,249</b>         | <b>33,867</b>     | <b>31,945</b>     | <b>27,953</b>     | <b>26,382</b>     | <b>0.26</b>       | <b>-5.62</b>       |
| Benin                             | 1,436                 | 1,654             | 1,488             | 883               | 1,245             | 0.01              | 41.00              |
| Burkina Faso                      | 2,033                 | 1,971             | 2,247             | 2,144             | 2,411             | 0.02              | 12.45              |
| Cabo Verde                        | 252                   | 319               | 303               | 315               | 318               | 0.00              | 0.95               |
| Côte d'Ivoire                     | 3,252                 | 2,680             | 3,179             | 3,149             | 3,121             | 0.03              | -0.89              |
| Gambia                            | 335                   | 526               | 389               | 467               | 634               | 0.01              | 35.76              |
| Ghana                             | 1,708                 | 1,591             | 1,933             | 1,658             | 1,627             | 0.02              | -1.87              |
| Guinea                            | 2,270                 | 2,917             | 2,145             | 1,775             | 1,949             | 0.02              | 9.80               |
| Guinea-Bissau                     | 328                   | 205               | 132               | 370               | 145               | 0.00              | -60.81             |
| Liberia                           | 302                   | 699               | 734               | 589               | 561               | 0.01              | -4.75              |
| Mali                              | 1,768                 | 2,235             | 2,662             | 1,647             | 1,473             | 0.01              | -10.56             |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014             | 2015             | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|------------------|------------------|----------------|-------------------|--------------------|
| Mauritania                       | 1,038          | 1,132          | 1,046            | 802              | 905            | 0.01              | 12.84              |
| Niger                            | 3,754          | 3,627          | 3,253            | 2,298            | 1,980          | 0.02              | -13.84             |
| Nigeria                          | 4,835          | 6,443          | 5,573            | 4,488            | 3,440          | 0.03              | -23.35             |
| Senegal                          | 3,729          | 4,167          | 3,377            | 2,934            | 3,638          | 0.04              | 23.99              |
| Sierra Leone                     | 2,457          | 2,847          | 2,677            | 3,535            | 2,075          | 0.02              | -41.30             |
| Togo                             | 752            | 854            | 807              | 899              | 860            | 0.01              | -4.34              |
| <b>AMERICAS</b>                  | <b>975,924</b> | <b>992,840</b> | <b>1,113,910</b> | <b>1,156,816</b> | <b>906,650</b> | <b>8.88</b>       | <b>-21.63</b>      |
| <b>CARIBBEAN</b>                 | <b>5,395</b>   | <b>4,628</b>   | <b>8,129</b>     | <b>12,172</b>    | <b>10,117</b>  | <b>0.10</b>       | <b>-16.88</b>      |
| Anguilla                         |                |                | 120              | 94               | 83             | 0.00              | -11.70             |
| Antigua and Barbuda              | 454            | 228            | 458              | 811              | 616            | 0.01              | -24.04             |
| Aruba                            |                |                | 183              | 209              | 181            | 0.00              | -13.40             |
| Bahamas                          | 175            | 284            | 555              | 329              | 551            | 0.01              | 67.48              |
| Barbados                         | 304            | 324            | 251              | 306              | 220            | 0.00              | -28.10             |
| Bermuda                          |                |                | 236              | 221              | 231            | 0.00              | 4.52               |
| Cayman Islands                   |                |                | 240              | 3,408            | 1,630          | 0.02              | -52.17             |
| Cuba                             | 869            | 660            | 640              | 973              | 510            | 0.00              | -47.58             |
| Curaçao                          |                |                | 123              | 91               | 169            | 0.00              | 85.71              |
| Dominica                         | 164            | 216            | 173              | 256              | 268            | 0.00              | 4.69               |
| Dominican Republic               | 1,150          | 888            | 1,308            | 1,503            | 1,690          | 0.02              | 12.44              |
| Grenada                          | 108            | 96             | 94               | 121              | 90             | 0.00              | -25.62             |
| Guadeloupe                       |                |                | 389              | 217              | 296            | 0.00              | 36.41              |
| Haiti                            | 655            | 600            | 415              | 487              | 473            | 0.00              | -2.87              |
| Jamaica                          | 929            | 736            | 495              | 569              | 687            | 0.01              | 20.74              |
| Martinique                       |                |                | 296              | 319              | 168            | 0.00              | -47.34             |
| Montserrat                       |                |                | 18               | 9                | 16             | 0.00              | 77.78              |
| Netherlands Antilles             |                |                | 554              | 544              | 711            | 0.01              | 30.70              |
| Puerto Rico                      |                |                | 563              | 648              | 613            | 0.01              | -5.40              |
| Saint Kitts and Nevis            | 197            | 111            | 175              | 143              | 177            | 0.00              | 23.78              |
| Saint Lucia                      | 41             | 72             | 82               | 52               | 30             | 0.00              | -42.31             |
| Saint Vincent and the Grenadines | 39             | 17             | 66               | 39               | 36             | 0.00              | -7.69              |
| Sint Maarten (Dutch part)        |                |                | 12               | 7                |                |                   |                    |
| Trinidad and Tobago              | 310            | 396            | 405              | 452              | 446            | 0.00              | -1.33              |
| Turks and Caicos Islands         |                |                | 159              | 221              | 154            | 0.00              | -30.32             |
| United States Virgin Islands     |                |                | 119              | 143              | 71             | 0.00              | -50.35             |
| <b>CENTRAL AMERICA</b>           | <b>8,913</b>   | <b>9,242</b>   | <b>8,837</b>     | <b>10,283</b>    | <b>10,366</b>  | <b>0.10</b>       | <b>0.81</b>        |
| Belize                           | 1,018          | 1,085          | 1,242            | 1,311            | 1,257          | 0.01              | -4.12              |
| Costa Rica                       | 2,662          | 3,213          | 2,814            | 3,355            | 3,479          | 0.03              | 3.70               |
| El Salvador                      | 1,533          | 977            | 771              | 1,004            | 1,086          | 0.01              | 8.17               |
| Guatemala                        | 1,028          | 1,098          | 1,284            | 1,538            | 1,521          | 0.01              | -1.11              |
| Honduras                         | 649            | 609            | 849              | 715              | 640            | 0.01              | -10.49             |
| Nicaragua                        | 655            | 778            | 633              | 631              | 517            | 0.01              | -18.07             |
| Panama                           | 1,368          | 1,482          | 1,244            | 1,729            | 1,866          | 0.02              | 7.92               |
| <b>NORTH AMERICA</b>             | <b>813,080</b> | <b>812,904</b> | <b>907,816</b>   | <b>932,234</b>   | <b>720,902</b> | <b>7.06</b>       | <b>-22.67</b>      |
| Canada                           | 113,600        | 110,987        | 117,300          | 117,068          | 94,222         | 0.92              | -19.52             |
| Greenland                        |                |                | 164              | 196              | 148            | 0.00              | -24.49             |
| Mexico                           | 32,357         | 37,554         | 40,763           | 40,564           | 44,388         | 0.43              | 9.43               |
| Saint Pierre and Miquelon        |                |                | 13               | 37               | 5              | 0.00              | -86.49             |
| United States of America         | 667,123        | 664,363        | 749,576          | 774,369          | 582,139        | 5.70              | -24.82             |
| <b>SOUTH AMERICA</b>             | <b>148,536</b> | <b>166,066</b> | <b>189,128</b>   | <b>202,127</b>   | <b>165,265</b> | <b>1.62</b>       | <b>-18.24</b>      |
| Argentina                        | 28,357         | 32,517         | 31,609           | 36,866           | 40,609         | 0.40              | 10.15              |
| Bolivia, Plurinational State of  | 682            | 981            | 1,160            | 1,022            | 1,062          | 0.01              | 3.91               |
| Brazil                           | 85,677         | 90,943         | 113,956          | 120,336          | 79,128         | 0.77              | -34.24             |
| Chile                            | 9,455          | 10,032         | 11,383           | 12,203           | 12,518         | 0.12              | 2.58               |
| Colombia                         | 7,565          | 11,272         | 11,435           | 11,885           | 14,517         | 0.14              | 22.15              |
| Ecuador                          | 2,482          | 3,202          | 3,827            | 3,819            | 3,428          | 0.03              | -10.24             |

## BELGIUM

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Falkland Islands (Malvinas)            |                |                | 26             | 25             | 30             | 0.00              | 20.00              |
| French Guiana                          |                |                | 219            | 228            | 457            | 0.00              | 100.44             |
| Guyana                                 | 173            | 250            | 67             | 244            | 100            | 0.00              | -59.02             |
| Paraguay                               | 618            | 691            | 708            | 855            | 958            | 0.01              | 12.05              |
| Peru                                   | 3,593          | 3,687          | 4,620          | 5,076          | 5,839          | 0.06              | 15.03              |
| Suriname                               | 1,042          | 1,108          | 941            | 690            | 688            | 0.01              | -0.29              |
| Uruguay                                | 2,553          | 2,660          | 3,118          | 3,926          | 3,003          | 0.03              | -23.51             |
| Venezuela, Bolivarian Republic of      | 6,339          | 8,723          | 6,059          | 4,952          | 2,928          | 0.03              | -40.87             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>589,596</b> | <b>630,113</b> | <b>687,530</b> | <b>755,171</b> | <b>519,418</b> | <b>5.08</b>       | <b>-31.22</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>426,681</b> | <b>452,808</b> | <b>490,567</b> | <b>539,311</b> | <b>358,402</b> | <b>3.51</b>       | <b>-33.54</b>      |
| China                                  | 167,240        | 198,589        | 221,664        | 263,099        | 192,702        | 1.89              | -26.76             |
| Hong Kong (China)                      |                |                | 6,300          | 8,783          | 5,532          | 0.05              | -37.01             |
| Japan                                  | 210,001        | 207,426        | 204,409        | 180,958        | 99,173         | 0.97              | -45.20             |
| Korea, Democratic People's Republic of | 4,212          | 3,887          | 6,681          | 4,584          | 2,794          | 0.03              | -39.05             |
| Korea, Republic of                     | 22,817         | 23,054         | 27,550         | 53,091         | 41,135         | 0.40              | -22.52             |
| Macao (China)                          |                |                | 671            | 739            | 612            | 0.01              | -17.19             |
| Mongolia                               | 511            | 557            | 489            | 596            | 411            | 0.00              | -31.04             |
| Taiwan Province of China               | 21,900         | 19,295         | 22,803         | 27,461         | 16,043         | 0.16              | -41.58             |
| <b>SOUTH-EAST ASIA</b>                 | <b>71,082</b>  | <b>76,711</b>  | <b>86,285</b>  | <b>94,697</b>  | <b>76,956</b>  | <b>0.75</b>       | <b>-18.73</b>      |
| Brunei Darussalam                      | 524            | 231            | 396            | 286            | 322            | 0.00              | 12.59              |
| Cambodia                               | 422            | 397            | 673            | 524            | 679            | 0.01              | 29.58              |
| Indonesia                              | 8,731          | 10,346         | 10,182         | 11,718         | 11,384         | 0.11              | -2.85              |
| Lao People's Democratic Republic       | 430            | 309            | 233            | 359            | 287            | 0.00              | -20.06             |
| Malaysia                               | 10,211         | 12,835         | 14,344         | 16,785         | 12,019         | 0.12              | -28.39             |
| Myanmar                                | 239            | 393            | 572            | 472            | 475            | 0.00              | 0.64               |
| Philippines                            | 8,195          | 8,942          | 11,083         | 11,209         | 12,465         | 0.12              | 11.21              |
| Singapore                              | 13,846         | 15,618         | 17,610         | 18,565         | 14,551         | 0.14              | -21.62             |
| Thailand                               | 23,746         | 22,557         | 24,310         | 27,107         | 18,877         | 0.18              | -30.36             |
| Timor-Leste                            | 62             | 46             | 58             | 37             | 68             | 0.00              | 83.78              |
| Viet Nam                               | 4,676          | 5,037          | 6,824          | 7,635          | 5,829          | 0.06              | -23.65             |
| <b>AUSTRALASIA</b>                     | <b>89,858</b>  | <b>98,190</b>  | <b>108,809</b> | <b>118,019</b> | <b>81,691</b>  | <b>0.80</b>       | <b>-30.78</b>      |
| Australia                              | 78,260         | 85,334         | 96,477         | 104,474        | 72,093         | 0.71              | -30.99             |
| New Zealand                            | 11,598         | 12,856         | 12,332         | 13,545         | 9,598          | 0.09              | -29.14             |
| <b>MELANESIA</b>                       | <b>1,058</b>   | <b>1,266</b>   | <b>1,016</b>   | <b>1,595</b>   | <b>1,270</b>   | <b>0.01</b>       | <b>-20.38</b>      |
| Fiji                                   | 397            | 509            | 204            | 663            | 685            | 0.01              | 3.32               |
| New Caledonia                          |                |                | 68             | 164            | 120            | 0.00              | -26.83             |
| Norfolk Island                         |                |                | 31             | 52             | 16             | 0.00              | -69.23             |
| Papua New Guinea                       | 209            | 231            | 221            | 384            | 187            | 0.00              | -51.30             |
| Solomon Islands                        | 274            | 231            | 367            | 180            | 117            | 0.00              | -35.00             |
| Vanuatu                                | 178            | 295            | 125            | 152            | 145            | 0.00              | -4.61              |
| <b>MICRONESIA</b>                      | <b>641</b>     | <b>727</b>     | <b>377</b>     | <b>549</b>     | <b>391</b>     | <b>0.00</b>       | <b>-28.78</b>      |
| Christmas Island, Australia            |                |                | 13             | 13             | 6              | 0.00              | -53.85             |
| Cocos (Keeling) Islands                |                |                | 16             | 29             | 47             | 0.00              | 62.07              |
| Guam                                   |                |                | 51             | 92             | 59             | 0.00              | -35.87             |
| Kiribati                               | 69             | 132            | 17             | 65             | 44             | 0.00              | -32.31             |
| Marshall Islands                       | 20             | 58             | 21             | 10             | 25             | 0.00              | 150.00             |
| Micronesia, Federated States of        | 223            | 115            | 91             | 87             | 47             | 0.00              | -45.98             |
| Nauru                                  | 190            | 259            | 65             | 130            | 115            | 0.00              | -11.54             |
| Northern Mariana Islands               |                |                | 4              | 16             | 1              | 0.00              | -93.75             |
| Palau                                  | 139            | 163            | 99             | 107            | 47             | 0.00              | -56.07             |
| <b>POLYNESIA</b>                       | <b>276</b>     | <b>411</b>     | <b>476</b>     | <b>1,000</b>   | <b>708</b>     | <b>0.01</b>       | <b>-29.20</b>      |
| American Samoa                         |                |                | 144            | 282            | 344            | 0.00              | 21.99              |
| Cook Islands                           |                |                | 66             | 51             | 24             | 0.00              | -52.94             |
| French Polynesia                       |                |                | 128            | 280            | 137            | 0.00              | -51.07             |
| Niue                                   |                |                | 5              | 19             | 3              | 0.00              | -84.21             |

## BELGIUM

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Pitcairn                       |                  |                  | 9                | 115              | 33               | 0.00              | -71.30             |
| Samoa                          | 127              | 132              | 43               | 125              | 31               | 0.00              | -75.20             |
| Tonga                          | 105              | 226              | 56               | 78               | 91               | 0.00              | 16.67              |
| Tuvalu                         | 44               | 53               | 14               | 12               | 26               | 0.00              | 116.67             |
| Wallis and Futuna Islands      |                  |                  | 11               | 38               | 19               | 0.00              | -50.00             |
| <b>EUROPE</b>                  | <b>9,572,664</b> | <b>9,546,164</b> | <b>9,775,323</b> | <b>9,644,691</b> | <b>8,283,199</b> | <b>81.09</b>      | <b>-14.12</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>  | <b>755,776</b>   | <b>768,669</b>   | <b>757,143</b>   | <b>730,386</b>   | <b>659,859</b>   | <b>6.46</b>       | <b>-9.66</b>       |
| Armenia                        | 2,339            | 2,940            | 3,313            | 3,386            | 3,200            | 0.03              | -5.49              |
| Azerbaijan                     | 3,115            | 3,100            | 3,795            | 3,830            | 2,465            | 0.02              | -35.64             |
| Belarus                        | 5,246            | 7,445            | 7,121            | 6,067            | 5,875            | 0.06              | -3.16              |
| Bulgaria                       | 33,062           | 32,542           | 33,244           | 37,408           | 34,309           | 0.34              | -8.28              |
| Czech Republic                 | 61,455           | 57,103           | 58,315           | 59,434           | 53,188           | 0.52              | -10.51             |
| Estonia                        | 13,196           | 12,520           | 13,762           | 14,369           | 15,443           | 0.15              | 7.47               |
| Georgia                        | 5,004            | 5,474            | 7,001            | 5,993            | 5,715            | 0.06              | -4.64              |
| Hungary                        | 69,434           | 64,780           | 58,378           | 58,811           | 47,178           | 0.46              | -19.78             |
| Kazakhstan                     | 3,724            | 3,266            | 4,226            | 2,992            | 2,941            | 0.03              | -1.70              |
| Kyrgyzstan                     | 381              | 410              | 255              | 679              | 407              | 0.00              | -40.06             |
| Latvia                         | 16,364           | 15,857           | 16,513           | 20,079           | 14,332           | 0.14              | -28.62             |
| Lithuania                      | 28,104           | 32,456           | 26,211           | 26,838           | 24,797           | 0.24              | -7.60              |
| Moldova, Republic of           | 2,207            | 2,277            | 2,645            | 1,964            | 2,634            | 0.03              | 34.11              |
| Poland                         | 173,310          | 180,045          | 190,364          | 198,959          | 181,357          | 1.78              | -8.85              |
| Romania                        | 85,598           | 85,419           | 86,790           | 100,432          | 91,404           | 0.89              | -8.99              |
| Russian Federation             | 198,386          | 207,468          | 189,296          | 136,502          | 109,606          | 1.07              | -19.70             |
| Slovakia                       | 27,667           | 25,159           | 26,505           | 24,240           | 34,436           | 0.34              | 42.06              |
| Tajikistan                     | 441              | 790              | 416              | 460              | 555              | 0.01              | 20.65              |
| Turkmenistan                   | 193              | 378              | 333              | 280              | 259              | 0.00              | -7.50              |
| Ukraine                        | 25,912           | 28,682           | 27,775           | 26,851           | 29,000           | 0.28              | 8.00               |
| Uzbekistan                     | 638              | 558              | 885              | 812              | 758              | 0.01              | -6.65              |
| <b>NORTHERN EUROPE</b>         | <b>2,053,502</b> | <b>2,122,913</b> | <b>2,201,435</b> | <b>2,180,693</b> | <b>1,782,474</b> | <b>17.45</b>      | <b>-18.26</b>      |
| Denmark                        | 102,534          | 101,334          | 99,189           | 103,137          | 107,522          | 1.05              | 4.25               |
| Faeroe Islands                 |                  |                  | 46               | 101              | 87               | 0.00              | -13.86             |
| Finland                        | 67,909           | 62,641           | 60,280           | 59,533           | 55,945           | 0.55              | -6.03              |
| Iceland                        | 13,055           | 11,626           | 10,481           | 9,407            | 10,353           | 0.10              | 10.06              |
| Ireland                        | 88,437           | 96,459           | 94,629           | 104,950          | 102,187          | 1.00              | -2.63              |
| Isle of Man                    |                  |                  | 70               | 207              | 118              | 0.00              | -43.00             |
| Norway                         | 75,377           | 78,475           | 80,639           | 74,928           | 68,419           | 0.67              | -8.69              |
| Svalbard and Jan Mayen Islands |                  |                  | 6                | 8                | 18               | 0.00              | 125.00             |
| Sweden                         | 130,559          | 121,308          | 119,578          | 117,440          | 108,439          | 1.06              | -7.66              |
| United Kingdom                 | 1,575,631        | 1,651,070        | 1,736,517        | 1,710,982        | 1,329,386        | 13.01             | -22.30             |
| <b>SOUTHERN EUROPE</b>         | <b>1,414,174</b> | <b>1,403,011</b> | <b>1,560,625</b> | <b>1,513,871</b> | <b>1,219,497</b> | <b>11.94</b>      | <b>-19.45</b>      |
| Albania                        | 8,449            | 11,888           | 14,293           | 14,746           | 17,672           | 0.17              | 19.84              |
| Andorra                        | 1,000            | 2,948            | 2,701            | 2,760            | 4,104            | 0.04              | 48.70              |
| Bosnia and Herzegovina         | 3,056            | 3,602            | 3,429            | 5,111            | 4,411            | 0.04              | -13.70             |
| Croatia                        | 15,311           | 18,895           | 21,146           | 22,584           | 22,276           | 0.22              | -1.36              |
| Gibraltar                      |                  |                  | 445              | 426              | 286              | 0.00              | -32.86             |
| Greece                         | 55,717           | 57,636           | 73,185           | 72,675           | 66,907           | 0.65              | -7.94              |
| Holy See                       | 280              | 163              |                  |                  |                  |                   |                    |
| Italy                          | 519,079          | 518,263          | 578,701          | 560,956          | 412,088          | 4.03              | -26.54             |
| Malta                          | 13,214           | 12,418           | 14,700           | 13,174           | 15,101           | 0.15              | 14.63              |
| Montenegro                     | 3,667            | 3,971            | 2,778            | 2,797            | 2,916            | 0.03              | 4.25               |
| Portugal                       | 122,789          | 96,297           | 101,875          | 107,517          | 95,523           | 0.94              | -11.16             |
| San Marino                     | 1,578            | 2,097            | 2,532            | 2,373            | 747              | 0.01              | -68.52             |
| Serbia                         | 13,090           | 14,164           | 11,956           | 11,190           | 9,523            | 0.09              | -14.90             |
| Slovenia                       | 16,673           | 17,981           | 21,153           | 17,974           | 19,255           | 0.19              | 7.13               |
| Spain                          | 636,882          | 638,733          | 708,112          | 676,159          | 544,478          | 5.33              | -19.47             |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| The Former Yugoslav Republic of Macedonia | 3,389            | 3,955            | 3,619            | 3,429            | 4,210            | 0.04              | 22.78              |
| <b>WESTERN EUROPE</b>                     | <b>5,186,593</b> | <b>5,080,496</b> | <b>5,075,726</b> | <b>5,030,618</b> | <b>4,465,827</b> | <b>43.72</b>      | <b>-11.23</b>      |
| Austria                                   | 87,330           | 81,049           | 85,566           | 80,606           | 68,143           | 0.67              | -15.46             |
| France                                    | 1,622,311        | 1,639,514        | 1,670,330        | 1,567,516        | 1,423,550        | 13.94             | -9.18              |
| Germany                                   | 1,262,318        | 1,282,371        | 1,290,403        | 1,349,788        | 1,150,947        | 11.27             | -14.73             |
| Liechtenstein                             | 1,531            | 1,109            | 1,230            | 1,273            | 1,243            | 0.01              | -2.36              |
| Luxembourg                                | 145,733          | 147,255          | 150,836          | 164,582          | 151,693          | 1.48              | -7.83              |
| Monaco                                    | 2,509            | 2,819            | 2,562            | 2,734            | 2,253            | 0.02              | -17.59             |
| Netherlands                               | 1,894,585        | 1,749,216        | 1,681,132        | 1,663,366        | 1,513,332        | 14.81             | -9.02              |
| Switzerland                               | 170,276          | 177,163          | 193,667          | 200,753          | 154,666          | 1.51              | -22.96             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>162,619</b>   | <b>171,075</b>   | <b>180,394</b>   | <b>189,123</b>   | <b>155,542</b>   | <b>1.52</b>       | <b>-17.76</b>      |
| Cyprus                                    | 19,918           | 13,707           | 14,283           | 13,356           | 14,784           | 0.14              | 10.69              |
| Israel                                    | 66,123           | 70,829           | 72,617           | 67,622           | 47,382           | 0.46              | -29.93             |
| Turkey                                    | 76,578           | 86,539           | 93,494           | 108,145          | 93,376           | 0.91              | -13.66             |
| <b>MIDDLE EAST</b>                        | <b>109,221</b>   | <b>120,621</b>   | <b>143,060</b>   | <b>136,061</b>   | <b>107,874</b>   | <b>1.06</b>       | <b>-20.72</b>      |
| Bahrain                                   | 1,470            | 2,013            | 2,829            | 3,246            | 3,280            | 0.03              | 1.05               |
| Egypt                                     | 13,967           | 14,124           | 15,162           | 16,759           | 14,806           | 0.14              | -11.65             |
| Iraq                                      | 1,427            | 2,380            | 1,830            | 2,274            | 1,970            | 0.02              | -13.37             |
| Jordan                                    | 3,205            | 3,311            | 4,437            | 3,362            | 3,952            | 0.04              | 17.55              |
| Kuwait                                    | 7,479            | 12,339           | 14,489           | 12,573           | 11,160           | 0.11              | -11.24             |
| Lebanon                                   | 8,434            | 8,805            | 10,269           | 11,877           | 10,385           | 0.10              | -12.56             |
| Libya                                     | 5,776            | 4,563            | 5,057            | 1,695            | 1,942            | 0.02              | 14.57              |
| Oman                                      | 2,443            | 2,539            | 2,783            | 3,161            | 2,285            | 0.02              | -27.71             |
| Qatar                                     | 6,429            | 8,025            | 7,652            | 13,438           | 10,201           | 0.10              | -24.09             |
| Saudi Arabia                              | 17,603           | 18,325           | 24,495           | 24,985           | 20,047           | 0.20              | -19.76             |
| State of Palestine                        | 273              | 335              | 412              | 357              | 521              | 0.01              | 45.94              |
| Syrian Arab Republic                      | 1,343            | 1,027            | 1,559            | 1,723            | 1,167            | 0.01              | -32.27             |
| United Arab Emirates                      | 38,658           | 42,408           | 51,357           | 40,236           | 25,880           | 0.25              | -35.68             |
| Yemen                                     | 714              | 427              | 729              | 375              | 278              | 0.00              | -25.87             |
| <b>SOUTH ASIA</b>                         | <b>108,168</b>   | <b>109,100</b>   | <b>132,745</b>   | <b>151,369</b>   | <b>135,882</b>   | <b>1.33</b>       | <b>-10.23</b>      |
| Afghanistan                               | 3,373            | 1,963            | 2,064            | 6,474            | 13,762           | 0.13              | 112.57             |
| Bangladesh                                | 1,253            | 850              | 1,073            | 1,193            | 1,529            | 0.01              | 28.16              |
| Bhutan                                    | 226              | 73               | 746              | 1,953            | 2,185            | 0.02              | 11.88              |
| India                                     | 88,663           | 92,462           | 114,158          | 125,324          | 101,400          | 0.99              | -19.09             |
| Iran, Islamic Republic of                 | 10,024           | 8,525            | 8,958            | 10,118           | 10,187           | 0.10              | 0.68               |
| Maldives                                  | 68               | 215              | 207              | 143              | 241              | 0.00              | 68.53              |
| Nepal                                     | 604              | 705              | 590              | 517              | 661              | 0.01              | 27.85              |
| Pakistan                                  | 3,095            | 3,129            | 3,630            | 4,516            | 4,281            | 0.04              | -5.20              |
| Sri Lanka                                 | 862              | 1,178            | 1,319            | 1,131            | 1,636            | 0.02              | 44.65              |
| <b>NOT SPECIFIED</b>                      | <b>52,129</b>    | <b>78,728</b>    | <b>74,017</b>    | <b>48,588</b>    | <b>122,137</b>   | <b>1.20</b>       | <b>151.37</b>      |
| Other countries of the World              | 52,129           | 78,728           | 74,017           | 48,588           | 122,137          | 1.20              | 151.37             |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>16,432,600</b> | <b>16,511,689</b> | <b>17,068,872</b> | <b>18,852,087</b> | <b>17,063,194</b> | <b>100.00</b>     | <b>-9.49</b>       |
| <b>AFRICA</b>                     | <b>150,402</b>        | <b>159,648</b>    | <b>167,045</b>    | <b>155,562</b>    | <b>157,629</b>    | <b>0.92</b>       | <b>1.33</b>        |
| <b>EAST AFRICA</b>                | <b>19,337</b>         | <b>20,551</b>     | <b>22,732</b>     | <b>24,991</b>     | <b>25,592</b>     | <b>0.15</b>       | <b>2.40</b>        |
| British Indian Ocean Territory    |                       |                   | 126               | 74                | 85                | 0.00              | 14.86              |
| Burundi                           | 2,002                 | 2,253             | 1,933             | 2,259             | 2,486             | 0.01              | 10.05              |
| Comoros                           | 70                    | 97                | 137               | 29                | 74                | 0.00              | 155.17             |
| Djibouti                          | 304                   | 305               | 518               | 260               | 625               | 0.00              | 140.38             |
| Eritrea                           | 183                   | 218               | 144               | 135               | 99                | 0.00              | -26.67             |
| Ethiopia                          | 2,423                 | 3,345             | 5,895             | 7,302             | 7,591             | 0.04              | 3.96               |
| Kenya                             | 3,285                 | 3,393             | 3,207             | 3,405             | 3,093             | 0.02              | -9.16              |
| Madagascar                        | 834                   | 901               | 823               | 665               | 612               | 0.00              | -7.97              |
| Malawi                            | 321                   | 324               | 408               | 241               | 312               | 0.00              | 29.46              |
| Mauritius                         | 2,125                 | 1,782             | 1,129             | 1,264             | 1,491             | 0.01              | 17.96              |
| Mozambique                        | 500                   | 408               | 527               | 576               | 534               | 0.00              | -7.29              |
| Reunion                           |                       |                   | 757               | 1,098             | 1,379             | 0.01              | 25.59              |
| Rwanda                            | 2,606                 | 2,246             | 2,221             | 3,355             | 2,911             | 0.02              | -13.23             |
| Seychelles                        | 554                   | 329               | 305               | 410               | 475               | 0.00              | 15.85              |
| Somalia                           | 186                   | 311               | 283               | 186               | 183               | 0.00              | -1.61              |
| Tanzania, United Republic of      | 958                   | 1,239             | 1,450             | 986               | 887               | 0.01              | -10.04             |
| Uganda                            | 926                   | 1,235             | 1,250             | 1,137             | 918               | 0.01              | -19.26             |
| Zambia                            | 604                   | 570               | 584               | 448               | 449               | 0.00              | 0.22               |
| Zimbabwe                          | 1,456                 | 1,595             | 1,035             | 1,161             | 1,388             | 0.01              | 19.55              |
| <b>CENTRAL AFRICA</b>             | <b>27,605</b>         | <b>28,771</b>     | <b>31,662</b>     | <b>28,872</b>     | <b>32,439</b>     | <b>0.19</b>       | <b>12.35</b>       |
| Angola                            | 3,406                 | 3,886             | 4,077             | 2,441             | 2,010             | 0.01              | -17.66             |
| Cameroon                          | 4,497                 | 4,968             | 6,568             | 4,922             | 5,834             | 0.03              | 18.53              |
| Central African Republic          | 986                   | 1,230             | 759               | 714               | 885               | 0.01              | 23.95              |
| Chad                              | 226                   | 674               | 584               | 627               | 366               | 0.00              | -41.63             |
| Congo                             | 7,178                 | 6,739             | 8,550             | 7,344             | 8,009             | 0.05              | 9.06               |
| Congo, Democratic Republic of the | 9,219                 | 9,315             | 9,070             | 11,021            | 14,025            | 0.08              | 27.26              |
| Equatorial Guinea                 | 213                   | 181               | 507               | 182               | 184               | 0.00              | 1.10               |
| Gabon                             | 1,737                 | 1,713             | 1,477             | 1,522             | 1,087             | 0.01              | -28.58             |
| Sao Tome and Principe             | 143                   | 65                | 70                | 99                | 39                | 0.00              | -60.61             |
| <b>NORTH AFRICA</b>               | <b>43,089</b>         | <b>47,423</b>     | <b>50,384</b>     | <b>43,251</b>     | <b>45,342</b>     | <b>0.27</b>       | <b>4.83</b>        |
| Algeria                           | 7,909                 | 12,232            | 13,376            | 7,360             | 8,402             | 0.05              | 14.16              |
| Morocco                           | 26,648                | 25,168            | 26,544            | 25,384            | 27,175            | 0.16              | 7.06               |
| South Sudan                       |                       |                   | 81                | 33                | 39                | 0.00              | 18.18              |
| Sudan                             | 748                   | 800               | 739               | 660               | 494               | 0.00              | -25.15             |
| Tunisia                           | 7,784                 | 9,223             | 9,644             | 9,814             | 9,219             | 0.05              | -6.06              |
| Western Sahara                    |                       |                   |                   |                   | 13                | 0.00              |                    |
| <b>SOUTHERN AFRICA</b>            | <b>26,014</b>         | <b>26,069</b>     | <b>28,002</b>     | <b>27,950</b>     | <b>23,768</b>     | <b>0.14</b>       | <b>-14.96</b>      |
| Botswana                          | 713                   | 612               | 621               | 448               | 472               | 0.00              | 5.36               |
| Lesotho                           | 221                   | 270               | 147               | 154               | 132               | 0.00              | -14.29             |
| Namibia                           | 1,234                 | 644               | 843               | 880               | 612               | 0.00              | -30.45             |
| South Africa                      | 22,115                | 23,206            | 23,804            | 23,863            | 21,043            | 0.12              | -11.82             |
| Swaziland                         | 1,731                 | 1,337             | 2,587             | 2,605             | 1,509             | 0.01              | -42.07             |
| <b>WEST AFRICA</b>                | <b>34,357</b>         | <b>36,834</b>     | <b>34,265</b>     | <b>30,498</b>     | <b>30,488</b>     | <b>0.18</b>       | <b>-0.03</b>       |
| Benin                             | 1,665                 | 1,755             | 1,853             | 1,035             | 1,524             | 0.01              | 47.25              |
| Burkina Faso                      | 2,162                 | 2,314             | 2,439             | 2,308             | 2,650             | 0.02              | 14.82              |
| Cabo Verde                        | 257                   | 360               | 346               | 337               | 444               | 0.00              | 31.75              |
| Côte d'Ivoire                     | 3,427                 | 2,777             | 3,561             | 3,295             | 3,369             | 0.02              | 2.25               |
| Gambia                            | 339                   | 548               | 414               | 482               | 1,397             | 0.01              | 189.83             |
| Ghana                             | 1,872                 | 1,754             | 2,019             | 1,788             | 1,976             | 0.01              | 10.51              |
| Guinea                            | 2,301                 | 2,977             | 2,181             | 1,815             | 1,977             | 0.01              | 8.93               |
| Guinea-Bissau                     | 330                   | 234               | 145               | 373               | 205               | 0.00              | -45.04             |
| Liberia                           | 313                   | 699               | 778               | 599               | 576               | 0.00              | -3.84              |



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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Mali                             | 1,985            | 2,342            | 2,845            | 1,858            | 1,600            | 0.01              | -13.89             |
| Mauritania                       | 1,053            | 1,175            | 1,081            | 847              | 918              | 0.01              | 8.38               |
| Niger                            | 5,708            | 4,207            | 3,370            | 2,516            | 2,143            | 0.01              | -14.83             |
| Nigeria                          | 5,077            | 6,802            | 5,796            | 4,699            | 3,762            | 0.02              | -19.94             |
| Saint Helena                     |                  |                  |                  |                  | 138              | 0.00              |                    |
| Senegal                          | 4,058            | 4,385            | 3,607            | 3,246            | 4,308            | 0.03              | 32.72              |
| Sierra Leone                     | 3,023            | 3,573            | 2,992            | 4,355            | 2,616            | 0.02              | -39.93             |
| Togo                             | 787              | 932              | 838              | 945              | 885              | 0.01              | -6.35              |
| <b>AMERICAS</b>                  | <b>1,062,818</b> | <b>1,093,890</b> | <b>1,212,457</b> | <b>1,276,610</b> | <b>1,029,021</b> | <b>6.03</b>       | <b>-19.39</b>      |
| <b>CARIBBEAN</b>                 | <b>5,706</b>     | <b>5,293</b>     | <b>9,949</b>     | <b>14,555</b>    | <b>16,563</b>    | <b>0.10</b>       | <b>13.80</b>       |
| Anguilla                         |                  |                  | 127              | 123              | 250              | 0.00              | 103.25             |
| Antigua and Barbuda              | 471              | 276              | 743              | 869              | 698              | 0.00              | -19.68             |
| Aruba                            |                  |                  | 185              | 245              | 255              | 0.00              | 4.08               |
| Bahamas                          | 179              | 302              | 611              | 363              | 558              | 0.00              | 53.72              |
| Barbados                         | 326              | 446              | 273              | 342              | 306              | 0.00              | -10.53             |
| Bermuda                          |                  |                  | 248              | 235              | 250              | 0.00              | 6.38               |
| British Virgin Islands           |                  |                  |                  |                  | 70               | 0.00              |                    |
| Cayman Islands                   |                  |                  | 301              | 3,411            | 1,644            | 0.01              | -51.80             |
| Cuba                             | 921              | 808              | 812              | 1,387            | 690              | 0.00              | -50.25             |
| Curaçao                          |                  |                  | 158              | 98               | 4,261            | 0.02              | 4,247.96           |
| Dominica                         | 184              | 268              | 183              | 272              | 285              | 0.00              | 4.78               |
| Dominican Republic               | 1,236            | 1,011            | 1,521            | 1,893            | 1,968            | 0.01              | 3.96               |
| Grenada                          | 122              | 114              | 101              | 178              | 108              | 0.00              | -39.33             |
| Guadeloupe                       |                  |                  | 401              | 434              | 517              | 0.00              | 19.12              |
| Haiti                            | 700              | 649              | 733              | 931              | 596              | 0.00              | -35.98             |
| Jamaica                          | 945              | 820              | 508              | 589              | 741              | 0.00              | 25.81              |
| Martinique                       |                  |                  | 306              | 532              | 385              | 0.00              | -27.63             |
| Montserrat                       |                  |                  | 18               | 9                | 18               | 0.00              | 100.00             |
| Netherlands Antilles             |                  |                  | 1,087            | 867              | 1,081            | 0.01              | 24.68              |
| Puerto Rico                      |                  |                  | 574              | 669              | 866              | 0.01              | 29.45              |
| Saint Kitts and Nevis            | 210              | 111              | 181              | 143              | 177              | 0.00              | 23.78              |
| Saint Lucia                      | 41               | 72               | 82               | 54               | 30               | 0.00              | -44.44             |
| Saint Vincent and the Grenadines | 39               | 17               | 67               | 44               | 36               | 0.00              | -18.18             |
| Sint Maarten (Dutch part)        |                  |                  | 28               | 9                | 8                | 0.00              | -11.11             |
| Trinidad and Tobago              | 332              | 399              | 408              | 467              | 485              | 0.00              | 3.85               |
| Turks and Caicos Islands         |                  |                  | 172              | 242              | 204              | 0.00              | -15.70             |
| United States Virgin Islands     |                  |                  | 121              | 149              | 76               | 0.00              | -48.99             |
| <b>CENTRAL AMERICA</b>           | <b>9,693</b>     | <b>10,102</b>    | <b>9,657</b>     | <b>11,327</b>    | <b>11,900</b>    | <b>0.07</b>       | <b>5.06</b>        |
| Belize                           | 1,118            | 1,130            | 1,380            | 1,353            | 1,339            | 0.01              | -1.03              |
| Costa Rica                       | 2,972            | 3,581            | 3,148            | 4,026            | 3,984            | 0.02              | -1.04              |
| El Salvador                      | 1,624            | 1,045            | 846              | 1,063            | 1,198            | 0.01              | 12.70              |
| Guatemala                        | 1,140            | 1,218            | 1,374            | 1,638            | 1,743            | 0.01              | 6.41               |
| Honduras                         | 714              | 697              | 894              | 783              | 717              | 0.00              | -8.43              |
| Nicaragua                        | 700              | 885              | 660              | 642              | 865              | 0.01              | 34.74              |
| Panama                           | 1,425            | 1,546            | 1,355            | 1,822            | 2,054            | 0.01              | 12.73              |
| <b>NORTH AMERICA</b>             | <b>874,491</b>   | <b>883,531</b>   | <b>976,786</b>   | <b>1,018,659</b> | <b>803,227</b>   | <b>4.71</b>       | <b>-21.15</b>      |
| Canada                           | 129,336          | 128,463          | 134,174          | 138,112          | 110,189          | 0.65              | -20.22             |
| Greenland                        |                  |                  | 167              | 223              | 162              | 0.00              | -27.35             |
| Mexico                           | 39,031           | 45,028           | 47,131           | 47,489           | 53,582           | 0.31              | 12.83              |
| Saint Pierre and Miquelon        |                  |                  | 14               | 37               | 5                | 0.00              | -86.49             |
| United States of America         | 706,124          | 710,040          | 795,300          | 832,798          | 639,289          | 3.75              | -23.24             |
| <b>SOUTH AMERICA</b>             | <b>172,928</b>   | <b>194,964</b>   | <b>216,065</b>   | <b>232,069</b>   | <b>197,331</b>   | <b>1.16</b>       | <b>-14.97</b>      |
| Argentina                        | 33,766           | 38,471           | 36,967           | 44,711           | 50,361           | 0.30              | 12.64              |
| Bolivia, Plurinational State of  | 843              | 1,105            | 1,359            | 1,268            | 1,224            | 0.01              | -3.47              |
| Brazil                           | 97,939           | 105,873          | 128,817          | 135,166          | 90,704           | 0.53              | -32.89             |



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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Chile                                  | 11,141         | 12,197         | 13,275         | 14,710         | 15,577         | 0.09              | 5.89               |
| Colombia                               | 9,843          | 13,723         | 13,506         | 13,554         | 17,633         | 0.10              | 30.09              |
| Ecuador                                | 2,937          | 3,636          | 4,410          | 4,477          | 3,964          | 0.02              | -11.46             |
| Falkland Islands (Malvinas)            |                |                | 50             | 47             | 30             | 0.00              | -36.17             |
| French Guiana                          |                |                | 288            | 296            | 468            | 0.00              | 58.11              |
| Guyana                                 | 176            | 261            | 68             | 244            | 104            | 0.00              | -57.38             |
| Paraguay                               | 757            | 816            | 758            | 927            | 1,104          | 0.01              | 19.09              |
| Peru                                   | 4,195          | 4,647          | 5,167          | 5,745          | 7,358          | 0.04              | 28.08              |
| Suriname                               | 1,196          | 1,263          | 998            | 738            | 857            | 0.01              | 16.12              |
| Uruguay                                | 3,280          | 3,438          | 3,917          | 4,948          | 4,051          | 0.02              | -18.13             |
| Venezuela, Bolivarian Republic of      | 6,855          | 9,534          | 6,485          | 5,238          | 3,896          | 0.02              | -25.62             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>647,145</b> | <b>692,918</b> | <b>750,120</b> | <b>832,929</b> | <b>591,376</b> | <b>3.47</b>       | <b>-29.00</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>454,799</b> | <b>485,942</b> | <b>523,798</b> | <b>576,734</b> | <b>391,111</b> | <b>2.29</b>       | <b>-32.19</b>      |
| China                                  | 177,158        | 211,047        | 233,085        | 277,605        | 206,394        | 1.21              | -25.65             |
| Hong Kong (China)                      |                |                | 6,669          | 9,624          | 6,408          | 0.04              | -33.42             |
| Japan                                  | 218,278        | 216,835        | 214,546        | 188,827        | 104,835        | 0.61              | -44.48             |
| Korea, Democratic People's Republic of | 7,146          | 7,003          | 10,973         | 12,080         | 8,930          | 0.05              | -26.08             |
| Korea, Republic of                     | 27,603         | 28,753         | 32,107         | 57,301         | 44,824         | 0.26              | -21.77             |
| Macao (China)                          |                |                | 710            | 784            | 669            | 0.00              | -14.67             |
| Mongolia                               | 531            | 601            | 538            | 782            | 501            | 0.00              | -35.93             |
| Taiwan Province of China               | 24,083         | 21,703         | 25,170         | 29,731         | 18,550         | 0.11              | -37.61             |
| <b>SOUTH-EAST ASIA</b>                 | <b>76,042</b>  | <b>83,446</b>  | <b>91,129</b>  | <b>102,962</b> | <b>86,453</b>  | <b>0.51</b>       | <b>-16.03</b>      |
| Brunei Darussalam                      | 575            | 275            | 413            | 525            | 331            | 0.00              | -36.95             |
| Cambodia                               | 460            | 419            | 723            | 551            | 795            | 0.00              | 44.28              |
| Indonesia                              | 9,134          | 10,754         | 10,798         | 13,472         | 12,078         | 0.07              | -10.35             |
| Lao People's Democratic Republic       | 453            | 312            | 236            | 377            | 289            | 0.00              | -23.34             |
| Malaysia                               | 10,961         | 13,731         | 15,291         | 18,257         | 13,287         | 0.08              | -27.22             |
| Myanmar                                | 240            | 419            | 578            | 478            | 515            | 0.00              | 7.74               |
| Philippines                            | 8,812          | 9,414          | 11,732         | 11,662         | 13,230         | 0.08              | 13.45              |
| Singapore                              | 15,161         | 16,919         | 18,852         | 20,245         | 17,332         | 0.10              | -14.39             |
| Thailand                               | 24,968         | 25,708         | 25,257         | 29,032         | 22,093         | 0.13              | -23.90             |
| Timor-Leste                            | 62             | 46             | 58             | 37             | 68             | 0.00              | 83.78              |
| Viet Nam                               | 5,216          | 5,449          | 7,191          | 8,326          | 6,435          | 0.04              | -22.71             |
| <b>AUSTRALASIA</b>                     | <b>114,122</b> | <b>121,018</b> | <b>133,152</b> | <b>149,624</b> | <b>110,740</b> | <b>0.65</b>       | <b>-25.99</b>      |
| Australia                              | 98,798         | 104,765        | 116,418        | 130,904        | 97,393         | 0.57              | -25.60             |
| New Zealand                            | 15,324         | 16,253         | 16,734         | 18,720         | 13,347         | 0.08              | -28.70             |
| <b>MELANESIA</b>                       | <b>1,144</b>   | <b>1,325</b>   | <b>1,079</b>   | <b>1,648</b>   | <b>1,325</b>   | <b>0.01</b>       | <b>-19.60</b>      |
| Fiji                                   | 411            | 516            | 204            | 680            | 693            | 0.00              | 1.91               |
| New Caledonia                          |                |                | 70             | 196            | 144            | 0.00              | -26.53             |
| Norfolk Island                         |                |                | 37             | 52             | 26             | 0.00              | -50.00             |
| Papua New Guinea                       | 209            | 231            | 225            | 384            | 199            | 0.00              | -48.18             |
| Solomon Islands                        | 346            | 281            | 416            | 184            | 118            | 0.00              | -35.87             |
| Vanuatu                                | 178            | 297            | 127            | 152            | 145            | 0.00              | -4.61              |
| <b>MICRONESIA</b>                      | <b>719</b>     | <b>757</b>     | <b>398</b>     | <b>555</b>     | <b>490</b>     | <b>0.00</b>       | <b>-11.71</b>      |
| Christmas Island, Australia            |                |                | 13             | 13             | 6              | 0.00              | -53.85             |
| Cocos (Keeling) Islands                |                |                | 21             | 30             | 47             | 0.00              | 56.67              |
| Guam                                   |                |                | 52             | 92             | 66             | 0.00              | -28.26             |
| Kiribati                               | 70             | 136            | 18             | 67             | 51             | 0.00              | -23.88             |
| Marshall Islands                       | 26             | 58             | 22             | 10             | 25             | 0.00              | 150.00             |
| Micronesia, Federated States of        | 223            | 115            | 96             | 89             | 52             | 0.00              | -41.57             |
| Nauru                                  | 261            | 285            | 70             | 131            | 169            | 0.00              | 29.01              |
| Northern Mariana Islands               |                |                | 6              | 16             | 1              | 0.00              | -93.75             |
| Palau                                  | 139            | 163            | 100            | 107            | 73             | 0.00              | -31.78             |
| <b>POLYNESIA</b>                       | <b>319</b>     | <b>430</b>     | <b>564</b>     | <b>1,406</b>   | <b>1,257</b>   | <b>0.01</b>       | <b>-10.60</b>      |
| American Samoa                         |                |                | 188            | 473            | 462            | 0.00              | -2.33              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Cook Islands                   |                   |                   | 86                | 51                | 26                | 0.00              | -49.02             |
| French Polynesia               |                   |                   | 128               | 445               | 211               | 0.00              | -52.58             |
| Niue                           |                   |                   | 5                 | 31                | 3                 | 0.00              | -90.32             |
| Pitcairn                       |                   |                   | 14                | 139               | 44                | 0.00              | -68.35             |
| Samoa                          | 166               | 148               | 43                | 135               | 31                | 0.00              | -77.04             |
| Tokelau                        |                   |                   |                   |                   | 330               | 0.00              |                    |
| Tonga                          | 105               | 226               | 57                | 82                | 95                | 0.00              | 15.85              |
| Tuvalu                         | 48                | 56                | 14                | 12                | 26                | 0.00              | 116.67             |
| Wallis and Futuna Islands      |                   |                   | 29                | 38                | 29                | 0.00              | -23.68             |
| <b>EUROPE</b>                  | <b>14,289,844</b> | <b>14,228,390</b> | <b>14,569,238</b> | <b>16,208,023</b> | <b>14,883,286</b> | <b>87.22</b>      | <b>-8.17</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>  | <b>913,182</b>    | <b>884,413</b>    | <b>880,417</b>    | <b>912,541</b>    | <b>960,623</b>    | <b>5.63</b>       | <b>5.27</b>        |
| Armenia                        | 2,435             | 3,278             | 3,381             | 3,797             | 3,541             | 0.02              | -6.74              |
| Azerbaijan                     | 3,230             | 3,207             | 4,319             | 3,976             | 2,752             | 0.02              | -30.78             |
| Belarus                        | 5,533             | 7,803             | 8,118             | 6,826             | 10,191            | 0.06              | 49.30              |
| Bulgaria                       | 35,917            | 35,152            | 37,279            | 43,777            | 52,957            | 0.31              | 20.97              |
| Czech Republic                 | 75,065            | 68,620            | 73,903            | 83,975            | 82,018            | 0.48              | -2.33              |
| Estonia                        | 14,288            | 13,518            | 14,625            | 15,567            | 16,867            | 0.10              | 8.35               |
| Georgia                        | 5,177             | 5,697             | 7,365             | 6,519             | 6,360             | 0.04              | -2.44              |
| Hungary                        | 77,652            | 73,724            | 63,449            | 70,005            | 62,367            | 0.37              | -10.91             |
| Kazakhstan                     | 3,811             | 3,395             | 5,794             | 3,468             | 3,551             | 0.02              | 2.39               |
| Kyrgyzstan                     | 403               | 421               | 297               | 737               | 416               | 0.00              | -43.55             |
| Latvia                         | 19,105            | 17,169            | 17,894            | 23,293            | 17,479            | 0.10              | -24.96             |
| Lithuania                      | 30,069            | 34,670            | 28,600            | 31,199            | 34,113            | 0.20              | 9.34               |
| Moldova, Republic of           | 2,299             | 2,411             | 2,840             | 2,075             | 2,851             | 0.02              | 37.40              |
| Poland                         | 260,711           | 240,332           | 243,111           | 273,381           | 319,251           | 1.87              | 16.78              |
| Romania                        | 103,862           | 95,761            | 100,194           | 119,535           | 126,382           | 0.74              | 5.73               |
| Russian Federation             | 206,803           | 217,880           | 201,729           | 151,344           | 126,042           | 0.74              | -16.72             |
| Slovakia                       | 38,303            | 29,518            | 36,594            | 42,109            | 59,183            | 0.35              | 40.55              |
| Tajikistan                     | 538               | 838               | 507               | 497               | 612               | 0.00              | 23.14              |
| Turkmenistan                   | 197               | 381               | 351               | 287               | 263               | 0.00              | -8.36              |
| Ukraine                        | 27,123            | 30,056            | 29,142            | 29,350            | 32,635            | 0.19              | 11.19              |
| Uzbekistan                     | 661               | 582               | 925               | 824               | 792               | 0.00              | -3.88              |
| <b>NORTHERN EUROPE</b>         | <b>2,420,794</b>  | <b>2,493,893</b>  | <b>2,634,879</b>  | <b>2,720,786</b>  | <b>2,292,979</b>  | <b>13.44</b>      | <b>-15.72</b>      |
| Denmark                        | 122,780           | 124,233           | 121,901           | 128,291           | 132,852           | 0.78              | 3.56               |
| Faeroe Islands                 |                   |                   | 76                | 101               | 88                | 0.00              | -12.87             |
| Finland                        | 75,233            | 69,476            | 64,306            | 65,113            | 60,727            | 0.36              | -6.74              |
| Iceland                        | 14,398            | 12,917            | 12,250            | 11,132            | 11,859            | 0.07              | 6.53               |
| Ireland                        | 109,081           | 108,866           | 106,821           | 119,964           | 119,778           | 0.70              | -0.16              |
| Isle of Man                    |                   |                   | 93                | 213               | 147               | 0.00              | -30.99             |
| Norway                         | 82,220            | 85,609            | 88,086            | 82,000            | 76,491            | 0.45              | -6.72              |
| Svalbard and Jan Mayen Islands |                   |                   | 6                 | 16                | 18                | 0.00              | 12.50              |
| Sweden                         | 142,900           | 134,266           | 132,969           | 130,993           | 123,669           | 0.72              | -5.59              |
| United Kingdom                 | 1,874,182         | 1,958,526         | 2,108,371         | 2,182,963         | 1,767,350         | 10.36             | -19.04             |
| <b>SOUTHERN EUROPE</b>         | <b>1,535,375</b>  | <b>1,562,500</b>  | <b>1,733,451</b>  | <b>1,738,906</b>  | <b>1,483,493</b>  | <b>8.69</b>       | <b>-14.69</b>      |
| Albania                        | 9,261             | 12,870            | 15,041            | 16,048            | 19,432            | 0.11              | 21.09              |
| Andorra                        | 1,142             | 3,025             | 3,205             | 4,333             | 4,738             | 0.03              | 9.35               |
| Bosnia and Herzegovina         | 3,509             | 4,082             | 3,923             | 5,499             | 5,116             | 0.03              | -6.96              |
| Croatia                        | 16,850            | 20,947            | 22,754            | 25,422            | 26,003            | 0.15              | 2.29               |
| Gibraltar                      |                   |                   | 488               | 430               | 327               | 0.00              | -23.95             |
| Greece                         | 61,145            | 60,226            | 77,159            | 77,521            | 74,364            | 0.44              | -4.07              |
| Holy See                       | 280               | 219               |                   |                   | 90                | 0.00              |                    |
| Italy                          | 559,955           | 564,864           | 626,618           | 629,341           | 477,063           | 2.80              | -24.20             |
| Malta                          | 13,470            | 12,787            | 15,144            | 13,771            | 16,370            | 0.10              | 18.87              |
| Montenegro                     | 3,722             | 4,065             | 2,812             | 3,002             | 3,070             | 0.02              | 2.27               |
| Portugal                       | 131,121           | 140,903           | 156,976           | 152,268           | 144,722           | 0.85              | -4.96              |

## BELGIUM

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015              | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|-------------------|------------------|-------------------|--------------------|
| San Marino                                | 1,590            | 2,100            | 2,545            | 2,408             | 750              | 0.00              | -68.85             |
| Serbia                                    | 13,655           | 14,992           | 12,283           | 11,853            | 11,031           | 0.06              | -6.93              |
| Slovenia                                  | 23,421           | 21,866           | 27,772           | 44,631            | 70,392           | 0.41              | 57.72              |
| Spain                                     | 692,654          | 695,494          | 762,894          | 748,865           | 625,506          | 3.67              | -16.47             |
| The Former Yugoslav Republic of Macedonia | 3,600            | 4,060            | 3,837            | 3,514             | 4,519            | 0.03              | 28.60              |
| <b>WESTERN EUROPE</b>                     | <b>9,248,118</b> | <b>9,104,256</b> | <b>9,125,669</b> | <b>10,625,036</b> | <b>9,963,366</b> | <b>58.39</b>      | <b>-6.23</b>       |
| Austria                                   | 99,785           | 92,062           | 102,278          | 120,442           | 87,777           | 0.51              | -27.12             |
| France                                    | 2,306,015        | 2,404,823        | 2,449,842        | 2,680,211         | 2,461,707        | 14.43             | -8.15              |
| Germany                                   | 1,933,828        | 1,913,843        | 1,995,660        | 2,352,075         | 2,140,634        | 12.55             | -8.99              |
| Liechtenstein                             | 1,639            | 1,194            | 1,331            | 1,437             | 1,422            | 0.01              | -1.04              |
| Luxembourg                                | 200,362          | 197,238          | 204,223          | 258,600           | 259,588          | 1.52              | 0.38               |
| Monaco                                    | 2,604            | 2,887            | 2,743            | 3,004             | 2,471            | 0.01              | -17.74             |
| Netherlands                               | 4,509,683        | 4,285,281        | 4,144,256        | 4,965,702         | 4,824,040        | 28.27             | -2.85              |
| Switzerland                               | 194,202          | 206,928          | 225,336          | 243,565           | 185,727          | 1.09              | -23.75             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>172,375</b>   | <b>183,328</b>   | <b>194,822</b>   | <b>210,754</b>    | <b>182,825</b>   | <b>1.07</b>       | <b>-13.25</b>      |
| Cyprus                                    | 20,712           | 15,279           | 17,230           | 16,574            | 20,524           | 0.12              | 23.83              |
| Israel                                    | 70,981           | 77,115           | 78,420           | 78,406            | 59,235           | 0.35              | -24.45             |
| Turkey                                    | 80,682           | 90,934           | 99,172           | 115,774           | 103,066          | 0.60              | -10.98             |
| <b>MIDDLE EAST</b>                        | <b>113,116</b>   | <b>124,167</b>   | <b>148,262</b>   | <b>144,673</b>    | <b>116,780</b>   | <b>0.68</b>       | <b>-19.28</b>      |
| Bahrain                                   | 1,470            | 2,041            | 2,851            | 3,411             | 3,771            | 0.02              | 10.55              |
| Egypt                                     | 15,530           | 14,465           | 15,692           | 17,464            | 15,811           | 0.09              | -9.47              |
| Iraq                                      | 1,753            | 2,887            | 2,307            | 2,534             | 2,376            | 0.01              | -6.24              |
| Jordan                                    | 3,341            | 3,440            | 4,662            | 3,437             | 4,070            | 0.02              | 18.42              |
| Kuwait                                    | 7,711            | 12,682           | 15,068           | 13,469            | 12,470           | 0.07              | -7.42              |
| Lebanon                                   | 8,558            | 9,034            | 10,532           | 12,458            | 10,783           | 0.06              | -13.45             |
| Libya                                     | 5,881            | 4,632            | 5,109            | 1,776             | 1,996            | 0.01              | 12.39              |
| Oman                                      | 2,446            | 2,543            | 2,819            | 3,313             | 2,428            | 0.01              | -26.71             |
| Qatar                                     | 6,679            | 8,845            | 8,918            | 13,667            | 10,554           | 0.06              | -22.78             |
| Saudi Arabia                              | 17,969           | 18,932           | 25,170           | 26,791            | 21,246           | 0.12              | -20.70             |
| State of Palestine                        | 388              | 379              | 466              | 382               | 803              | 0.00              | 110.21             |
| Syrian Arab Republic                      | 1,360            | 1,101            | 1,699            | 1,903             | 1,336            | 0.01              | -29.80             |
| United Arab Emirates                      | 39,316           | 42,755           | 52,230           | 43,675            | 28,856           | 0.17              | -33.93             |
| Yemen                                     | 714              | 431              | 739              | 393               | 280              | 0.00              | -28.75             |
| <b>SOUTH ASIA</b>                         | <b>113,476</b>   | <b>116,186</b>   | <b>139,204</b>   | <b>163,202</b>    | <b>148,417</b>   | <b>0.87</b>       | <b>-9.06</b>       |
| Afghanistan                               | 3,493            | 2,025            | 2,380            | 6,839             | 14,227           | 0.08              | 108.03             |
| Bangladesh                                | 1,299            | 1,121            | 1,180            | 1,327             | 1,632            | 0.01              | 22.98              |
| Bhutan                                    | 234              | 75               | 754              | 1,953             | 2,195            | 0.01              | 12.39              |
| India                                     | 91,683           | 97,606           | 118,816          | 135,368           | 112,084          | 0.66              | -17.20             |
| Iran, Islamic Republic of                 | 11,755           | 9,781            | 9,993            | 10,891            | 11,101           | 0.07              | 1.93               |
| Maldives                                  | 114              | 233              | 213              | 151               | 247              | 0.00              | 63.58              |
| Nepal                                     | 649              | 782              | 646              | 623               | 715              | 0.00              | 14.77              |
| Pakistan                                  | 3,362            | 3,335            | 3,874            | 4,776             | 4,530            | 0.03              | -5.15              |
| Sri Lanka                                 | 887              | 1,228            | 1,348            | 1,274             | 1,686            | 0.01              | 32.34              |
| <b>NOT SPECIFIED</b>                      | <b>55,799</b>    | <b>96,490</b>    | <b>82,546</b>    | <b>71,088</b>     | <b>136,685</b>   | <b>0.80</b>       | <b>92.28</b>       |
| Other countries of the World              | 55,799           | 96,490           | 82,546           | 71,088            | 136,685          | 0.80              | 92.28              |

## BELIZE

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>277,135</b> | <b>294,177</b> | <b>321,221</b> | <b>341,127</b> | <b>385,583</b> | <b>100.00</b>     | <b>13.03</b>       |
| <b>AFRICA</b>                          | <b>453</b>     | <b>403</b>     | <b>454</b>     | <b>602</b>     | <b>605</b>     | <b>0.16</b>       | <b>0.50</b>        |
| <b>OTHER AFRICA</b>                    | <b>453</b>     | <b>403</b>     | <b>454</b>     | <b>602</b>     | <b>605</b>     | <b>0.16</b>       | <b>0.50</b>        |
| All countries of Africa                | 453            | 403            | 454            | 602            | 605            | 0.16              | 0.50               |
| <b>AMERICAS</b>                        | <b>226,961</b> | <b>240,347</b> | <b>257,446</b> | <b>272,354</b> | <b>314,432</b> | <b>81.55</b>      | <b>15.45</b>       |
| <b>CARIBBEAN</b>                       | <b>2,288</b>   | <b>2,180</b>   | <b>2,269</b>   | <b>2,641</b>   | <b>2,820</b>   | <b>0.73</b>       | <b>6.78</b>        |
| Jamaica                                | 644            | 591            | 709            | 816            | 860            | 0.22              | 5.39               |
| Other countries of the Caribbean       | 1,644          | 1,589          | 1,560          | 1,825          | 1,960          | 0.51              | 7.40               |
| <b>CENTRAL AMERICA</b>                 | <b>16,112</b>  | <b>19,064</b>  | <b>19,370</b>  | <b>19,091</b>  | <b>24,024</b>  | <b>6.23</b>       | <b>25.84</b>       |
| Guatemala                              | 7,048          | 8,860          | 9,630          | 9,271          | 11,313         | 2.93              | 22.03              |
| Honduras                               | 3,892          | 4,553          | 4,002          | 3,907          | 4,435          | 1.15              | 13.51              |
| Other countries of Central America     | 5,172          | 5,651          | 5,738          | 5,913          | 8,276          | 2.15              | 39.96              |
| <b>NORTH AMERICA</b>                   | <b>206,029</b> | <b>216,068</b> | <b>232,655</b> | <b>245,883</b> | <b>282,393</b> | <b>73.24</b>      | <b>14.85</b>       |
| Canada                                 | 24,223         | 26,713         | 26,397         | 24,026         | 21,867         | 5.67              | -8.99              |
| Mexico                                 | 5,164          | 5,842          | 6,938          | 6,674          | 5,982          | 1.55              | -10.37             |
| United States of America               | 176,642        | 183,513        | 199,320        | 215,183        | 254,544        | 66.02             | 18.29              |
| <b>SOUTH AMERICA</b>                   | <b>2,532</b>   | <b>3,035</b>   | <b>3,152</b>   | <b>4,739</b>   | <b>5,195</b>   | <b>1.35</b>       | <b>9.62</b>        |
| All countries of South America         | 2,532          | 3,035          | 3,152          | 4,739          | 5,195          | 1.35              | 9.62               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>6,933</b>   | <b>7,862</b>   | <b>8,061</b>   | <b>9,700</b>   | <b>10,890</b>  | <b>2.82</b>       | <b>12.27</b>       |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>6,933</b>   | <b>7,862</b>   | <b>8,061</b>   | <b>9,700</b>   | <b>10,890</b>  | <b>2.82</b>       | <b>12.27</b>       |
| All countries of Asia                  | 3,443          | 3,430          | 2,911          | 4,091          | 4,670          | 1.21              | 14.15              |
| All countries of Oceania               | 3,490          | 4,432          | 5,150          | 5,609          | 6,220          | 1.61              | 10.89              |
| <b>EUROPE</b>                          | <b>29,362</b>  | <b>32,191</b>  | <b>38,907</b>  | <b>40,944</b>  | <b>42,635</b>  | <b>11.06</b>      | <b>4.13</b>        |
| <b>NORTHERN EUROPE</b>                 | <b>8,999</b>   | <b>10,163</b>  | <b>12,846</b>  | <b>13,974</b>  | <b>14,555</b>  | <b>3.77</b>       | <b>4.16</b>        |
| Sweden                                 | 1,018          | 1,093          | 1,489          | 1,324          | 1,213          | 0.31              | -8.38              |
| United Kingdom                         | 7,981          | 9,070          | 11,357         | 12,650         | 13,342         | 3.46              | 5.47               |
| <b>SOUTHERN EUROPE</b>                 | <b>3,018</b>   | <b>3,085</b>   | <b>4,151</b>   | <b>4,251</b>   | <b>4,772</b>   | <b>1.24</b>       | <b>12.26</b>       |
| Italy                                  | 1,774          | 1,694          | 2,552          | 2,543          | 2,775          | 0.72              | 9.12               |
| Spain                                  | 1,244          | 1,391          | 1,599          | 1,708          | 1,997          | 0.52              | 16.92              |
| <b>WESTERN EUROPE</b>                  | <b>10,122</b>  | <b>10,592</b>  | <b>13,075</b>  | <b>13,905</b>  | <b>14,906</b>  | <b>3.87</b>       | <b>7.20</b>        |
| France                                 | 3,308          | 3,070          | 4,132          | 4,262          | 4,568          | 1.18              | 7.18               |
| Germany                                | 3,525          | 3,961          | 5,065          | 5,445          | 5,988          | 1.55              | 9.97               |
| Netherlands                            | 2,384          | 2,520          | 2,582          | 2,802          | 2,849          | 0.74              | 1.68               |
| Switzerland                            | 905            | 1,041          | 1,296          | 1,396          | 1,501          | 0.39              | 7.52               |
| <b>OTHER EUROPE</b>                    | <b>7,223</b>   | <b>8,351</b>   | <b>8,835</b>   | <b>8,814</b>   | <b>8,402</b>   | <b>2.18</b>       | <b>-4.67</b>       |
| Other countries of Europe              | 7,223          | 8,351          | 8,835          | 8,814          | 8,402          | 2.18              | -4.67              |
| <b>MIDDLE EAST</b>                     | <b>1,324</b>   | <b>1,885</b>   | <b>2,495</b>   | <b>2,357</b>   | <b>2,160</b>   | <b>0.56</b>       | <b>-8.36</b>       |
| All countries of Middle East           | 1,324          | 1,885          | 2,495          | 2,357          | 2,160          | 0.56              | -8.36              |
| <b>NOT SPECIFIED</b>                   | <b>12,102</b>  | <b>11,489</b>  | <b>13,858</b>  | <b>15,170</b>  | <b>14,861</b>  | <b>3.85</b>       | <b>-2.04</b>       |
| Nationals Residing Abroad              | 12,102         | 11,489         | 13,858         | 15,170         | 14,861         | 3.85              | -2.04              |

## BELIZE

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>1,051,907</b> | <b>1,112,908</b> | <b>1,365,295</b> | <b>1,362,519</b> | <b>1,725,143</b> | <b>100.00</b>     | <b>26.61</b>       |
| <b>AMERICAS</b>                        | <b>958,330</b>       | <b>1,017,177</b> | <b>1,221,480</b> | <b>1,237,105</b> | <b>1,563,462</b> | <b>90.63</b>      | <b>26.38</b>       |
| <b>CARIBBEAN</b>                       | <b>7,617</b>         | <b>6,076</b>     | <b>8,877</b>     | <b>8,746</b>     | <b>11,042</b>    | <b>0.64</b>       | <b>26.25</b>       |
| Cuba                                   | 1,081                | 735              | 1,372            | 1,247            | 1,564            | 0.09              | 25.42              |
| Jamaica                                | 1,266                | 1,071            | 1,401            | 1,425            | 1,820            | 0.11              | 27.72              |
| Other countries of the Caribbean       | 5,270                | 4,270            | 6,104            | 6,074            | 7,658            | 0.44              | 26.08              |
| <b>CENTRAL AMERICA</b>                 | <b>171,256</b>       | <b>129,032</b>   | <b>64,519</b>    | <b>154,223</b>   | <b>183,010</b>   | <b>10.61</b>      | <b>18.67</b>       |
| Costa Rica                             | 1,350                | 1,470            | 1,556            | 1,572            | 2,097            | 0.12              | 33.40              |
| El Salvador                            | 5,961                | 6,091            | 5,297            | 6,488            | 8,405            | 0.49              | 29.55              |
| Guatemala                              | 155,745              | 113,771          | 50,898           | 137,586          | 161,491          | 9.36              | 17.37              |
| Honduras                               | 6,068                | 6,183            | 5,171            | 6,510            | 8,438            | 0.49              | 29.62              |
| Other countries of Central America     | 2,132                | 1,517            | 1,597            | 2,067            | 2,579            | 0.15              | 24.77              |
| <b>NORTH AMERICA</b>                   | <b>769,176</b>       | <b>870,512</b>   | <b>1,132,403</b> | <b>1,060,569</b> | <b>1,351,397</b> | <b>78.34</b>      | <b>27.42</b>       |
| Canada                                 | 68,331               | 71,214           | 84,761           | 84,387           | 108,845          | 6.31              | 28.98              |
| Mexico                                 | 36,652               | 32,593           | 40,466           | 41,555           | 53,336           | 3.09              | 28.35              |
| United States of America               | 664,193              | 766,705          | 1,007,176        | 934,627          | 1,189,216        | 68.93             | 27.24              |
| <b>SOUTH AMERICA</b>                   | <b>10,281</b>        | <b>11,557</b>    | <b>15,681</b>    | <b>13,567</b>    | <b>18,013</b>    | <b>1.04</b>       | <b>32.77</b>       |
| All countries of South America         | 10,281               | 11,557           | 15,681           | 13,567           | 18,013           | 1.04              | 32.77              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>10,361</b>        | <b>8,902</b>     | <b>12,973</b>    | <b>11,606</b>    | <b>15,459</b>    | <b>0.90</b>       | <b>33.20</b>       |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>10,361</b>        | <b>8,902</b>     | <b>12,973</b>    | <b>11,606</b>    | <b>15,459</b>    | <b>0.90</b>       | <b>33.20</b>       |
| All countries of Asia                  | 10,361               | 8,902            | 12,973           | 11,606           | 15,459           | 0.90              | 33.20              |
| <b>EUROPE</b>                          | <b>73,446</b>        | <b>76,335</b>    | <b>103,393</b>   | <b>97,600</b>    | <b>123,683</b>   | <b>7.17</b>       | <b>26.72</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>16,263</b>        | <b>16,387</b>    | <b>23,969</b>    | <b>22,313</b>    | <b>27,831</b>    | <b>1.61</b>       | <b>24.73</b>       |
| United Kingdom                         | 16,263               | 16,387           | 23,969           | 22,313           | 27,831           | 1.61              | 24.73              |
| <b>OTHER EUROPE</b>                    | <b>57,183</b>        | <b>59,948</b>    | <b>79,424</b>    | <b>75,287</b>    | <b>95,852</b>    | <b>5.56</b>       | <b>27.32</b>       |
| Other countries of Europe              | 57,183               | 59,948           | 79,424           | 75,287           | 95,852           | 5.56              | 27.32              |
| <b>NOT SPECIFIED</b>                   | <b>9,770</b>         | <b>10,494</b>    | <b>27,449</b>    | <b>16,208</b>    | <b>22,539</b>    | <b>1.31</b>       | <b>39.06</b>       |
| Other countries of the World           | 9,770                | 10,494           | 27,449           | 16,208           | 22,539           | 1.31              | 39.06              |

## BENIN

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>219,949</b> | <b>230,946</b> | <b>242,494</b> | <b>254,618</b> | <b>267,350</b> | <b>100.00</b>     | <b>5.00</b>        |
| <b>AFRICA</b>                     | <b>135,347</b> | <b>133,987</b> | <b>136,674</b> | <b>154,323</b> | <b>151,626</b> | <b>56.71</b>      | <b>-1.75</b>       |
| <b>EAST AFRICA</b>                | <b>5,397</b>   | <b>3,592</b>   | <b>4,025</b>   | <b>4,150</b>   | <b>3,624</b>   | <b>1.36</b>       | <b>-12.67</b>      |
| Burundi                           | 512            | 345            | 220            | 219            | 230            | 0.09              | 5.02               |
| Comoros                           | 566            | 214            | 298            | 310            | 270            | 0.10              | -12.90             |
| Djibouti                          | 105            | 92             | 112            | 125            | 141            | 0.05              | 12.80              |
| Eritrea                           | 11             | 15             | 25             | 75             | 50             | 0.02              | -33.33             |
| Ethiopia                          | 88             | 88             | 71             | 69             | 77             | 0.03              | 11.59              |
| Kenya                             | 315            | 120            | 105            | 148            | 156            | 0.06              | 5.41               |
| Madagascar                        | 714            | 458            | 818            | 756            | 518            | 0.19              | -31.48             |
| Malawi                            | 669            | 492            | 520            | 610            | 420            | 0.16              | -31.15             |
| Mauritius                         | 15             | 21             | 33             | 19             | 25             | 0.01              | 31.58              |
| Mozambique                        | 380            | 441            | 477            | 512            | 323            | 0.12              | -36.91             |
| Rwanda                            | 810            | 580            | 687            | 692            | 527            | 0.20              | -23.84             |
| Seychelles                        | 21             | 17             | 33             | 12             | 19             | 0.01              | 58.33              |
| Somalia                           | 481            | 249            | 117            | 121            | 155            | 0.06              | 28.10              |
| Tanzania, United Republic of      | 33             | 38             | 44             | 54             | 66             | 0.02              | 22.22              |
| Uganda                            | 200            | 118            | 133            | 147            | 210            | 0.08              | 42.86              |
| Zambia                            | 300            | 225            | 249            | 180            | 250            | 0.09              | 38.89              |
| Zimbabwe                          | 177            | 79             | 83             | 101            | 187            | 0.07              | 85.15              |
| <b>CENTRAL AFRICA</b>             | <b>33,762</b>  | <b>28,398</b>  | <b>29,618</b>  | <b>30,105</b>  | <b>27,681</b>  | <b>10.35</b>      | <b>-8.05</b>       |
| Angola                            | 473            | 625            | 546            | 497            | 525            | 0.20              | 5.63               |
| Cameroon                          | 13,879         | 8,690          | 9,254          | 9,877          | 9,215          | 3.45              | -6.70              |
| Central African Republic          | 600            | 855            | 830            | 880            | 910            | 0.34              | 3.41               |
| Chad                              | 2,200          | 1,687          | 1,944          | 1,970          | 1,855          | 0.69              | -5.84              |
| Congo                             | 9,633          | 9,233          | 8,745          | 9,028          | 10,089         | 3.77              | 11.75              |
| Congo, Democratic Republic of the | 456            | 540            | 680            | 910            | 856            | 0.32              | -5.93              |
| Equatorial Guinea                 | 820            | 625            | 912            | 844            | 916            | 0.34              | 8.53               |
| Gabon                             | 5,699          | 6,138          | 6,707          | 6,093          | 3,300          | 1.23              | -45.84             |
| Sao Tome and Principe             | 2              | 5              |                | 6              | 15             | 0.01              | 150.00             |
| <b>NORTH AFRICA</b>               | <b>6,534</b>   | <b>5,613</b>   | <b>5,688</b>   | <b>5,480</b>   | <b>5,449</b>   | <b>2.04</b>       | <b>-0.57</b>       |
| Algeria                           | 1,600          | 1,153          | 993            | 917            | 910            | 0.34              | -0.76              |
| Morocco                           | 1,053          | 910            | 1,044          | 886            | 640            | 0.24              | -27.77             |
| Sudan                             | 600            | 653            | 556            | 620            | 587            | 0.22              | -5.32              |
| Tunisia                           | 3,281          | 2,897          | 3,095          | 3,057          | 3,312          | 1.24              | 8.34               |
| <b>SOUTHERN AFRICA</b>            | <b>983</b>     | <b>1,016</b>   | <b>1,286</b>   | <b>1,210</b>   | <b>1,349</b>   | <b>0.50</b>       | <b>11.49</b>       |
| Botswana                          | 80             | 55             | 102            | 91             | 88             | 0.03              | -3.30              |
| Lesotho                           | 60             | 75             | 86             | 104            | 99             | 0.04              | -4.81              |
| Namibia                           | 55             | 35             | 21             | 45             | 51             | 0.02              | 13.33              |
| South Africa                      | 780            | 844            | 1,077          | 966            | 1,100          | 0.41              | 13.87              |
| Swaziland                         | 8              | 7              |                | 4              | 11             | 0.00              | 175.00             |
| <b>WEST AFRICA</b>                | <b>88,671</b>  | <b>95,368</b>  | <b>96,057</b>  | <b>113,378</b> | <b>113,523</b> | <b>42.46</b>      | <b>0.13</b>        |
| Burkina Faso                      | 9,891          | 12,077         | 14,733         | 15,171         | 14,490         | 5.42              | -4.49              |
| Cabo Verde                        | 610            | 480            | 201            | 110            | 240            | 0.09              | 118.18             |
| Côte d'Ivoire                     | 19,500         | 11,692         | 12,973         | 13,020         | 10,787         | 4.03              | -17.15             |
| Gambia                            | 858            | 587            | 625            | 597            | 625            | 0.23              | 4.69               |
| Ghana                             | 6,008          | 6,899          | 7,136          | 7,644          | 8,860          | 3.31              | 15.91              |
| Guinea                            | 1,799          | 1,560          | 2,250          | 1,693          | 1,583          | 0.59              | -6.50              |
| Guinea-Bissau                     | 500            | 620            | 1,589          | 1,810          | 2,077          | 0.78              | 14.75              |
| Liberia                           | 660            | 654            | 761            | 1,079          | 940            | 0.35              | -12.88             |
| Mali                              | 3,012          | 2,347          | 5,526          | 6,035          | 5,996          | 2.24              | -0.65              |
| Mauritania                        | 366            | 299            | 450            | 314            | 375            | 0.14              | 19.43              |
| Niger                             | 8,100          | 13,997         | 15,630         | 16,080         | 16,521         | 6.18              | 2.74               |
| Nigeria                           | 20,200         | 24,652         | 27,562         | 28,730         | 28,933         | 10.82             | 0.71               |
| Senegal                           | 5,877          | 4,328          | 6,166          | 7,116          | 7,780          | 2.91              | 9.33               |

## BENIN

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Sierra Leone                           | 300           | 285           | 455           | 367           | 350           | 0.13              | -4.63              |
| Togo                                   | 10,990        | 14,891        |               | 13,612        | 13,966        | 5.22              | 2.60               |
| <b>AMERICAS</b>                        | <b>4,558</b>  | <b>8,041</b>  | <b>9,028</b>  | <b>10,390</b> | <b>9,645</b>  | <b>3.61</b>       | <b>-7.17</b>       |
| <b>CARIBBEAN</b>                       | <b>92</b>     | <b>244</b>    | <b>331</b>    | <b>291</b>    | <b>325</b>    | <b>0.12</b>       | <b>11.68</b>       |
| Cuba                                   | 12            | 44            | 47            | 51            | 66            | 0.02              | 29.41              |
| Dominican Republic                     | 15            | 21            | 33            | 29            | 31            | 0.01              | 6.90               |
| Guadeloupe                             | 4             | 9             | 11            | 6             | 5             | 0.00              | -16.67             |
| Haiti                                  | 33            | 89            | 141           | 97            | 88            | 0.03              | -9.28              |
| Jamaica                                | 21            | 55            | 80            | 72            | 90            | 0.03              | 25.00              |
| Netherlands Antilles                   | 7             | 26            | 19            | 36            | 45            | 0.02              | 25.00              |
| <b>CENTRAL AMERICA</b>                 | <b>25</b>     | <b>31</b>     | <b>39</b>     | <b>42</b>     | <b>50</b>     | <b>0.02</b>       | <b>19.05</b>       |
| Honduras                               | 7             | 11            | 9             | 15            | 10            | 0.00              | -33.33             |
| Nicaragua                              | 18            | 20            | 30            | 27            | 40            | 0.01              | 48.15              |
| <b>NORTH AMERICA</b>                   | <b>3,439</b>  | <b>6,992</b>  | <b>7,707</b>  | <b>8,891</b>  | <b>8,149</b>  | <b>3.05</b>       | <b>-8.35</b>       |
| Canada                                 | 1,093         | 3,430         | 3,220         | 3,673         | 3,528         | 1.32              | -3.95              |
| Mexico                                 | 350           | 546           | 497           | 725           | 610           | 0.23              | -15.86             |
| United States of America               | 1,996         | 3,016         | 3,990         | 4,493         | 4,011         | 1.50              | -10.73             |
| <b>SOUTH AMERICA</b>                   | <b>1,002</b>  | <b>774</b>    | <b>951</b>    | <b>1,166</b>  | <b>1,121</b>  | <b>0.42</b>       | <b>-3.86</b>       |
| Argentina                              | 577           | 457           | 520           | 587           | 510           | 0.19              | -13.12             |
| Bolivia, Plurinational State of        | 20            |               | 18            | 9             | 15            | 0.01              | 66.67              |
| Brazil                                 | 360           | 220           | 255           | 325           | 350           | 0.13              | 7.69               |
| Chile                                  | 7             |               | 5             | 15            | 12            | 0.00              | -20.00             |
| Colombia                               | 11            | 29            | 72            | 106           | 99            | 0.04              | -6.60              |
| Uruguay                                | 4             | 13            | 21            | 47            | 45            | 0.02              | -4.26              |
| Venezuela, Bolivarian Republic of      | 23            | 55            | 60            | 77            | 90            | 0.03              | 16.88              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,726</b>  | <b>6,187</b>  | <b>11,706</b> | <b>10,068</b> | <b>10,035</b> | <b>3.75</b>       | <b>-0.33</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>2,533</b>  | <b>5,843</b>  | <b>11,313</b> | <b>9,335</b>  | <b>9,503</b>  | <b>3.55</b>       | <b>1.80</b>        |
| China                                  | 1,877         | 3,870         | 8,687         | 7,915         | 8,213         | 3.07              | 3.77               |
| Japan                                  | 557           | 1,756         | 2,290         | 1,254         | 1,140         | 0.43              | -9.09              |
| Korea, Democratic People's Republic of | 99            | 217           | 336           | 166           | 150           | 0.06              | -9.64              |
| <b>SOUTH-EAST ASIA</b>                 | <b>157</b>    | <b>288</b>    | <b>333</b>    | <b>646</b>    | <b>435</b>    | <b>0.16</b>       | <b>-32.66</b>      |
| Indonesia                              | 99            | 155           | 200           | 345           |               |                   |                    |
| Malaysia                               | 12            | 9             | 11            | 16            | 275           | 0.10              | 1,618.75           |
| Philippines                            | 7             | 3             | 9             | 13            | 5             | 0.00              | -61.54             |
| Singapore                              | 9             | 54            | 66            | 108           | 11            | 0.00              | -89.81             |
| Thailand                               | 19            | 20            | 12            | 33            | 45            | 0.02              | 36.36              |
| Viet Nam                               | 11            | 47            | 35            | 131           | 99            | 0.04              | -24.43             |
| <b>AUSTRALASIA</b>                     | <b>36</b>     | <b>47</b>     | <b>49</b>     | <b>80</b>     | <b>85</b>     | <b>0.03</b>       | <b>6.25</b>        |
| Australia                              | 21            | 40            | 35            | 51            | 66            | 0.02              | 29.41              |
| New Zealand                            | 15            | 7             | 14            | 29            | 19            | 0.01              | -34.48             |
| <b>MELANESIA</b>                       |               | <b>9</b>      | <b>11</b>     | <b>7</b>      | <b>12</b>     | <b>0.00</b>       | <b>71.43</b>       |
| Fiji                                   |               | 9             | 11            | 7             | 12            | 0.00              | 71.43              |
| <b>EUROPE</b>                          | <b>54,339</b> | <b>50,360</b> | <b>49,584</b> | <b>50,195</b> | <b>48,917</b> | <b>18.30</b>      | <b>-2.55</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>1,482</b>  | <b>2,147</b>  | <b>1,970</b>  | <b>2,250</b>  | <b>1,633</b>  | <b>0.61</b>       | <b>-27.42</b>      |
| Denmark                                | 445           | 91            | 123           | 150           | 166           | 0.06              | 10.67              |
| Finland                                | 13            | 66            | 60            | 77            | 80            | 0.03              | 3.90               |
| Ireland                                | 87            | 100           | 99            | 130           | 112           | 0.04              | -13.85             |
| Norway                                 | 360           | 210           | 344           | 564           | 465           | 0.17              | -17.55             |
| Sweden                                 | 577           | 1,680         | 1,344         | 1,329         | 810           | 0.30              | -39.05             |
| <b>SOUTHERN EUROPE</b>                 | <b>4,646</b>  | <b>3,784</b>  | <b>4,896</b>  | <b>5,231</b>  | <b>4,622</b>  | <b>1.73</b>       | <b>-11.64</b>      |
| Bosnia and Herzegovina                 |               | 7             | 16            | 22            | 35            | 0.01              | 59.09              |
| Greece                                 | 100           | 157           | 223           | 250           | 300           | 0.11              | 20.00              |
| Italy                                  | 2,996         | 1,840         | 2,066         | 2,563         | 2,228         | 0.83              | -13.07             |
| Montenegro                             |               | 2             | 5             | 11            | 22            | 0.01              | 100.00             |
| Portugal                               | 500           | 547           | 610           | 520           | 676           | 0.25              | 30.00              |

## BENIN

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Serbia and Montenegro            |               |               | 4             | 6             | 2             | 0.00              | -66.67             |
| Slovenia                         |               | 20            | 24            | 47            | 69            | 0.03              | 46.81              |
| Spain                            | 1,050         | 1,211         | 1,948         | 1,812         | 1,290         | 0.48              | -28.81             |
| <b>WESTERN EUROPE</b>            | <b>41,011</b> | <b>34,203</b> | <b>34,030</b> | <b>35,748</b> | <b>35,491</b> | <b>13.28</b>      | <b>-0.72</b>       |
| Austria                          | 180           | 149           | 117           | 128           | 210           | 0.08              | 64.06              |
| Belgium                          | 4,000         | 3,788         | 3,960         | 4,510         | 4,835         | 1.81              | 7.21               |
| France                           | 19,783        | 12,116        | 11,658        | 11,483        | 11,123        | 4.16              | -3.14              |
| Germany                          | 2,210         | 2,020         | 2,410         | 2,636         | 2,871         | 1.07              | 8.92               |
| Luxembourg                       | 144           | 300           | 256           | 317           | 303           | 0.11              | -4.42              |
| Netherlands                      | 7,056         | 9,600         | 8,490         | 8,796         | 8,633         | 3.23              | -1.85              |
| Switzerland                      | 7,638         | 6,230         | 7,139         | 7,878         | 7,516         | 2.81              | -4.60              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>120</b>    | <b>236</b>    | <b>233</b>    | <b>186</b>    | <b>227</b>    | <b>0.08</b>       | <b>22.04</b>       |
| Israel                           | 99            | 203           | 188           | 123           | 150           | 0.06              | 21.95              |
| Turkey                           | 21            | 33            | 45            | 63            | 77            | 0.03              | 22.22              |
| <b>OTHER EUROPE</b>              | <b>7,080</b>  | <b>9,990</b>  | <b>8,455</b>  | <b>6,780</b>  | <b>6,944</b>  | <b>2.60</b>       | <b>2.42</b>        |
| Other countries of Europe        | 7,080         | 9,990         | 8,455         | 6,780         | 6,944         | 2.60              | 2.42               |
| <b>MIDDLE EAST</b>               | <b>2,916</b>  | <b>3,661</b>  | <b>6,374</b>  | <b>4,762</b>  | <b>5,307</b>  | <b>1.99</b>       | <b>11.44</b>       |
| Egypt                            | 33            | 130           | 200           | 114           | 99            | 0.04              | -13.16             |
| Iraq                             | 7             | 21            | 19            | 25            | 50            | 0.02              | 100.00             |
| Jordan                           |               | 40            | 25            | 41            | 24            | 0.01              | -41.46             |
| Kuwait                           | 19            | 51            | 45            | 19            | 41            | 0.02              | 115.79             |
| Lebanon                          | 1,897         | 2,050         | 3,586         | 3,232         | 3,547         | 1.33              | 9.75               |
| Libya                            | 797           | 1,210         | 2,266         | 1,121         | 1,340         | 0.50              | 19.54              |
| Qatar                            | 144           | 99            | 141           | 150           | 166           | 0.06              | 10.67              |
| Saudi Arabia                     |               | 33            | 49            | 17            | 22            | 0.01              | 29.41              |
| State of Palestine               | 10            | 15            | 26            | 29            | 11            | 0.00              | -62.07             |
| Syrian Arab Republic             | 9             | 12            | 17            | 14            | 7             | 0.00              | -50.00             |
| <b>SOUTH ASIA</b>                | <b>1,063</b>  | <b>1,710</b>  | <b>2,628</b>  | <b>2,879</b>  | <b>1,454</b>  | <b>0.54</b>       | <b>-49.50</b>      |
| Afghanistan                      | 100           | 89            | 92            | 104           | 87            | 0.03              | -16.35             |
| Bangladesh                       |               | 3             | 12            | 19            | 24            | 0.01              | 26.32              |
| India                            | 900           | 1,540         | 2,467         | 2,620         | 1,219         | 0.46              | -53.47             |
| Iran, Islamic Republic of        | 45            | 48            | 31            | 45            | 33            | 0.01              | -26.67             |
| Nepal                            | 6             | 3             | 14            | 17            | 19            | 0.01              | 11.76              |
| Pakistan                         | 12            | 21            | 9             | 31            | 25            | 0.01              | -19.35             |
| Sri Lanka                        |               | 6             | 3             | 43            | 47            | 0.02              | 9.30               |
| <b>NOT SPECIFIED</b>             | <b>19,000</b> | <b>27,000</b> | <b>26,500</b> | <b>22,001</b> | <b>40,366</b> | <b>15.10</b>      | <b>83.47</b>       |
| Other countries of the World     | 19,000        | 27,000        | 26,500        | 22,001        | 40,366        | 15.10             | 83.47              |



## BERMUDA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>232,063</b> | <b>236,343</b> | <b>224,377</b> | <b>219,814</b> | <b>244,491</b> | <b>100.00</b>     | <b>11.23</b>       |
| <b>AMERICAS</b>                  | <b>198,743</b>     | <b>198,828</b> | <b>188,550</b> | <b>182,144</b> | <b>206,640</b> | <b>84.52</b>      | <b>13.45</b>       |
| <b>NORTH AMERICA</b>             | <b>198,743</b>     | <b>198,828</b> | <b>188,550</b> | <b>182,144</b> | <b>206,640</b> | <b>84.52</b>      | <b>13.45</b>       |
| Canada                           | 30,565             | 27,613         | 29,165         | 24,986         | 23,744         | 9.71              | -4.97              |
| United States of America         | 168,178            | 171,215        | 159,385        | 157,158        | 182,896        | 74.81             | 16.38              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>868</b>         | <b>941</b>     | <b>927</b>     |                |                |                   |                    |
| <b>NORTH-EAST ASIA</b>           | <b>331</b>         | <b>403</b>     | <b>285</b>     |                |                |                   |                    |
| Japan                            | 331                | 403            | 285            |                |                |                   |                    |
| <b>AUSTRALASIA</b>               | <b>537</b>         | <b>538</b>     | <b>642</b>     |                |                |                   |                    |
| Australia                        | 537                | 538            | 642            |                |                |                   |                    |
| <b>EUROPE</b>                    | <b>25,766</b>      | <b>28,760</b>  | <b>28,342</b>  | <b>29,455</b>  | <b>28,984</b>  | <b>11.85</b>      | <b>-1.60</b>       |
| <b>NORTHERN EUROPE</b>           | <b>21,226</b>      | <b>23,904</b>  | <b>22,470</b>  | <b>22,509</b>  | <b>21,738</b>  | <b>8.89</b>       | <b>-3.43</b>       |
| Sweden                           | 197                | 294            | 286            |                |                |                   |                    |
| United Kingdom                   | 21,029             | 23,610         | 22,184         | 22,509         | 21,738         | 8.89              | -3.43              |
| <b>SOUTHERN EUROPE</b>           | <b>906</b>         | <b>888</b>     | <b>964</b>     |                |                |                   |                    |
| Italy                            | 906                | 888            | 964            |                |                |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>2,532</b>       | <b>2,779</b>   | <b>2,741</b>   |                |                |                   |                    |
| Austria                          | 122                | 144            | 140            |                |                |                   |                    |
| France                           | 572                | 637            | 611            |                |                |                   |                    |
| Germany                          | 990                | 1,172          | 1,101          |                |                |                   |                    |
| Switzerland                      | 848                | 826            | 889            |                |                |                   |                    |
| <b>OTHER EUROPE</b>              | <b>1,102</b>       | <b>1,189</b>   | <b>2,167</b>   | <b>6,946</b>   | <b>7,246</b>   | <b>2.96</b>       | <b>4.32</b>        |
| Other countries of Europe        | 1,102              | 1,189          | 2,167          | 6,946          | 7,246          | 2.96              | 4.32               |
| <b>NOT SPECIFIED</b>             | <b>6,686</b>       | <b>7,814</b>   | <b>6,558</b>   | <b>8,215</b>   | <b>8,867</b>   | <b>3.63</b>       | <b>7.94</b>        |
| Other countries of the World     | 6,686              | 7,814          | 6,558          | 8,215          | 8,867          | 3.63              | 7.94               |

## BHUTAN

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012              | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|-------------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                 | (*) <b>43,931</b> | <b>44,252</b> | <b>57,931</b> | <b>48,800</b> | <b>54,600</b> | <b>100.00</b>     | <b>11.89</b>       |
| <b>AFRICA</b>                | <b>93</b>         | <b>92</b>     | <b>160</b>    | <b>112</b>    | <b>99</b>     | <b>0.18</b>       | <b>-11.61</b>      |
| <b>EAST AFRICA</b>           | <b>4</b>          | <b>15</b>     | <b>17</b>     | <b>16</b>     | <b>34</b>     | <b>0.06</b>       | <b>112.50</b>      |
| Comoros                      |                   |               |               |               | 1             | 0.00              |                    |
| Djibouti                     |                   |               | 1             |               |               |                   |                    |
| Ethiopia                     |                   | 1             |               |               | 3             | 0.01              |                    |
| Kenya                        | 2                 | 5             | 7             | 10            | 12            | 0.02              | 20.00              |
| Madagascar                   |                   | 1             |               |               |               |                   |                    |
| Malawi                       |                   |               |               |               | 2             | 0.00              |                    |
| Mauritius                    |                   | 4             | 9             | 3             | 10            | 0.02              | 233.33             |
| Mozambique                   |                   | 1             |               |               |               |                   |                    |
| Seychelles                   | 1                 | 1             |               |               |               |                   |                    |
| Tanzania, United Republic of |                   |               |               | 1             | 2             | 0.00              | 100.00             |
| Uganda                       |                   | 1             |               | 1             | 2             | 0.00              | 100.00             |
| Zambia                       | 1                 |               |               |               |               |                   |                    |
| Zimbabwe                     |                   | 1             |               | 1             | 2             | 0.00              | 100.00             |
| <b>CENTRAL AFRICA</b>        | <b>2</b>          |               | <b>2</b>      | <b>2</b>      |               |                   |                    |
| Angola                       |                   |               |               | 1             |               |                   |                    |
| Chad                         | 2                 |               | 2             | 1             |               |                   |                    |
| <b>NORTH AFRICA</b>          | <b>1</b>          | <b>6</b>      | <b>12</b>     | <b>4</b>      | <b>4</b>      | <b>0.01</b>       |                    |
| Algeria                      |                   | 1             | 2             | 2             |               |                   |                    |
| Morocco                      | 1                 | 1             | 2             | 2             | 4             | 0.01              | 100.00             |
| Tunisia                      |                   | 4             | 8             |               |               |                   |                    |
| <b>SOUTHERN AFRICA</b>       | <b>82</b>         | <b>65</b>     | <b>115</b>    | <b>81</b>     | <b>58</b>     | <b>0.11</b>       | <b>-28.40</b>      |
| Botswana                     |                   |               |               | 4             |               |                   |                    |
| Namibia                      | 5                 | 6             | 6             | 6             | 5             | 0.01              | -16.67             |
| South Africa                 | 77                | 59            | 109           | 70            | 53            | 0.10              | -24.29             |
| Swaziland                    |                   |               |               | 1             |               |                   |                    |
| <b>WEST AFRICA</b>           | <b>4</b>          | <b>6</b>      | <b>14</b>     | <b>9</b>      | <b>3</b>      | <b>0.01</b>       | <b>-66.67</b>      |
| Benin                        |                   |               | 1             |               |               |                   |                    |
| Côte d'Ivoire                |                   | 2             | 1             |               | 1             | 0.00              |                    |
| Ghana                        |                   | 1             |               |               | 1             | 0.00              |                    |
| Liberia                      |                   |               |               |               | 1             |                   |                    |
| Mauritania                   |                   | 1             | 1             |               |               |                   |                    |
| Niger                        |                   |               | 5             |               |               |                   |                    |
| Nigeria                      | 4                 | 2             | 5             | 7             | 1             | 0.00              | -85.71             |
| Senegal                      |                   |               | 1             |               |               |                   |                    |
| <b>AMERICAS</b>              | <b>7,879</b>      | <b>9,085</b>  | <b>9,840</b>  | <b>9,392</b>  | <b>9,432</b>  | <b>17.27</b>      | <b>0.43</b>        |
| <b>CARIBBEAN</b>             | <b>3</b>          | <b>11</b>     | <b>17</b>     | <b>13</b>     | <b>8</b>      | <b>0.01</b>       | <b>-38.46</b>      |
| Bahamas                      |                   | 1             | 2             |               | 1             | 0.00              |                    |
| Dominican Republic           | 2                 | 5             | 4             |               | 2             | 0.00              |                    |
| Jamaica                      |                   | 4             | 2             | 1             |               |                   |                    |
| Saint Kitts and Nevis        |                   | 1             | 3             | 5             | 3             | 0.01              | -40.00             |
| Trinidad and Tobago          | 1                 |               | 6             | 7             | 2             | 0.00              | -71.43             |
| <b>CENTRAL AMERICA</b>       | <b>13</b>         | <b>18</b>     | <b>25</b>     | <b>21</b>     | <b>46</b>     | <b>0.08</b>       | <b>119.05</b>      |
| Belize                       |                   |               | 1             | 2             | 1             | 0.00              | -50.00             |
| Costa Rica                   | 5                 | 2             | 5             | 5             | 35            | 0.06              | 600.00             |
| El Salvador                  |                   | 1             | 3             |               | 2             | 0.00              |                    |
| Guatemala                    |                   | 10            | 12            | 7             | 7             | 0.01              |                    |
| Honduras                     |                   | 1             |               | 1             |               |                   |                    |
| Nicaragua                    |                   | 1             | 3             | 1             |               |                   |                    |
| Panama                       | 8                 | 3             | 1             | 5             | 1             | 0.00              | -80.00             |

## BHUTAN

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>NORTH AMERICA</b>                   | <b>7,199</b>  | <b>8,219</b>  | <b>8,829</b>  | <b>8,558</b>  | <b>8,707</b>  | <b>15.95</b>      | <b>1.74</b>        |
| Canada                                 | 999           | 1,055         | 1,297         | 1,177         | 1,109         | 2.03              | -5.78              |
| Mexico                                 | 193           | 237           | 241           | 244           | 308           | 0.56              | 26.23              |
| United States of America               | 6,007         | 6,927         | 7,291         | 7,137         | 7,290         | 13.35             | 2.14               |
| <b>SOUTH AMERICA</b>                   | <b>664</b>    | <b>837</b>    | <b>969</b>    | <b>800</b>    | <b>671</b>    | <b>1.23</b>       | <b>-16.13</b>      |
| Argentina                              | 88            | 113           | 119           | 84            | 162           | 0.30              | 92.86              |
| Bolivia, Plurinational State of        | 2             | 2             | 2             | 2             | 1             | 0.00              | -50.00             |
| Brazil                                 | 462           | 556           | 583           | 538           | 321           | 0.59              | -40.33             |
| Chile                                  | 40            | 89            | 157           | 78            | 73            | 0.13              | -6.41              |
| Colombia                               | 40            | 41            | 64            | 57            | 56            | 0.10              | -1.75              |
| Ecuador                                | 4             | 5             | 1             | 6             | 4             | 0.01              | -33.33             |
| Guyana                                 |               | 2             |               |               |               |                   |                    |
| Paraguay                               |               |               | 3             | 1             |               |                   |                    |
| Peru                                   | 6             | 6             | 22            | 14            | 31            | 0.06              | 121.43             |
| Suriname                               |               | 1             |               |               |               |                   |                    |
| Uruguay                                | 7             | 1             | 6             | 14            | 7             | 0.01              | -50.00             |
| Venezuela, Bolivarian Republic of      | 15            | 21            | 12            | 6             | 16            | 0.03              | 166.67             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>21,329</b> | <b>21,238</b> | <b>32,104</b> | <b>24,668</b> | <b>30,288</b> | <b>55.47</b>      | <b>22.78</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>12,178</b> | <b>10,479</b> | <b>12,957</b> | <b>13,710</b> | <b>16,893</b> | <b>30.94</b>      | <b>23.22</b>       |
| China                                  | 3,766         | 4,764         | 8,111         | 9,399         | 9,210         | 16.87             | -2.01              |
| Japan                                  | 6,967         | 4,015         | 2,707         | 2,437         | 4,832         | 8.85              | 98.28              |
| Korea, Democratic People's Republic of | 11            | 2             | 3             |               |               |                   |                    |
| Korea, Republic of                     | 630           | 596           | 858           | 640           | 1,035         | 1.90              | 61.72              |
| Mongolia                               | 3             |               | 10            | 7             | 4             | 0.01              | -42.86             |
| Taiwan Province of China               | 801           | 1,102         | 1,268         | 1,227         | 1,812         | 3.32              | 47.68              |
| <b>SOUTH-EAST ASIA</b>                 | <b>7,033</b>  | <b>8,499</b>  | <b>16,917</b> | <b>8,906</b>  | <b>11,376</b> | <b>20.84</b>      | <b>27.73</b>       |
| Brunei Darussalam                      | 1             | 8             | 7             | 3             | 17            | 0.03              | 466.67             |
| Cambodia                               | 3             | 3             | 1             | 6             | 10            | 0.02              | 66.67              |
| Indonesia                              | 202           | 579           | 619           | 333           | 536           | 0.98              | 60.96              |
| Lao People's Democratic Republic       | 2             | 11            |               | 6             | 12            | 0.02              | 100.00             |
| Malaysia                               | 1,307         | 2,029         | 2,067         | 1,546         | 1,959         | 3.59              | 26.71              |
| Myanmar                                | 12            | 5             | 11            | 18            | 20            | 0.04              | 11.11              |
| Philippines                            | 243           | 238           | 206           | 234           | 383           | 0.70              | 63.68              |
| Singapore                              | 1,605         | 2,037         | 1,720         | 2,587         | 3,011         | 5.51              | 16.39              |
| Thailand                               | 3,573         | 3,494         | 12,105        | 3,778         | 4,175         | 7.65              | 10.51              |
| Viet Nam                               | 85            | 95            | 181           | 395           | 1,253         | 2.29              | 217.22             |
| <b>AUSTRALASIA</b>                     | <b>2,118</b>  | <b>2,254</b>  | <b>2,230</b>  | <b>2,051</b>  | <b>2,017</b>  | <b>3.69</b>       | <b>-1.66</b>       |
| Australia                              | 1,926         | 2,043         | 2,037         | 1,833         | 1,818         | 3.33              | -0.82              |
| New Zealand                            | 192           | 211           | 193           | 218           | 199           | 0.36              | -8.72              |
| <b>MELANESIA</b>                       |               | <b>6</b>      |               | <b>1</b>      | <b>2</b>      | <b>0.00</b>       | <b>100.00</b>      |
| Fiji                                   |               | 6             |               | 1             | 2             | 0.00              | 100.00             |
| <b>EUROPE</b>                          | <b>14,412</b> | <b>13,621</b> | <b>15,552</b> | <b>14,356</b> | <b>14,361</b> | <b>26.30</b>      | <b>0.03</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,007</b>  | <b>1,151</b>  | <b>1,379</b>  | <b>1,080</b>  | <b>1,188</b>  | <b>2.18</b>       | <b>10.00</b>       |
| Armenia                                | 1             | 4             | 5             | 9             | 10            | 0.02              | 11.11              |
| Azerbaijan                             |               |               |               | 2             | 8             | 0.01              | 300.00             |
| Belarus                                | 11            | 12            | 2             | 8             | 4             | 0.01              | -50.00             |
| Bulgaria                               | 14            | 24            | 68            | 26            | 34            | 0.06              | 30.77              |
| Czech Republic                         | 148           | 160           | 195           | 157           | 195           | 0.36              | 24.20              |
| Estonia                                | 12            | 16            | 23            | 32            | 9             | 0.02              | -71.88             |
| Georgia                                | 5             | 1             | 2             | 2             | 5             | 0.01              | 150.00             |
| Hungary                                | 69            | 108           | 127           | 115           | 69            | 0.13              | -40.00             |
| Kazakhstan                             | 3             | 5             | 4             | 7             | 1             | 0.00              | -85.71             |
| Kyrgyzstan                             | 1             | 1             | 7             |               |               |                   |                    |
| Latvia                                 | 32            | 17            | 10            | 16            | 44            | 0.08              | 175.00             |
| Lithuania                              | 3             | 18            | 37            | 43            | 14            | 0.03              | -67.44             |

## BHUTAN

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|---|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| Moldova, Republic of                      | 2            |              | 1            |              |              |                   |                    |
| Poland                                    | 240          | 289          | 289          | 284          | 313          | 0.57              | 10.21              |
| Romania                                   | 19           | 34           | 55           | 23           | 64           | 0.12              | 178.26             |
| Russian Federation                        | 365          | 392          | 450          | 269          | 242          | 0.44              | -10.04             |
| Slovakia                                  | 36           | 37           | 72           | 42           | 86           | 0.16              | 104.76             |
| Turkmenistan                              |              |              |              |              | 2            | 0.00              |                    |
| Ukraine                                   | 44           | 33           | 32           | 44           | 88           | 0.16              | 100.00             |
| Uzbekistan                                | 2            |              |              | 1            |              |                   |                    |
| <b>NORTHERN EUROPE</b>                    | <b>3,370</b> | <b>3,188</b> | <b>3,634</b> | <b>4,037</b> | <b>4,114</b> | <b>7.53</b>       | <b>1.91</b>        |
| Denmark                                   | 332          | 202          | 188          | 210          | 208          | 0.38              | -0.95              |
| Finland                                   | 112          | 144          | 120          | 195          | 124          | 0.23              | -36.41             |
| Iceland                                   | 5            | 1            | 5            | 5            | 30           | 0.05              | 500.00             |
| Ireland                                   | 72           | 64           | 112          | 98           | 139          | 0.25              | 41.84              |
| Norway                                    | 142          | 219          | 245          | 185          | 234          | 0.43              | 26.49              |
| Sweden                                    | 241          | 267          | 284          | 386          | 253          | 0.46              | -34.46             |
| United Kingdom                            | 2,466        | 2,291        | 2,680        | 2,958        | 3,125        | 5.72              | 5.65               |
| Other countries of Northern Europe        |              |              |              |              | 1            | 0.00              |                    |
| <b>SOUTHERN EUROPE</b>                    | <b>1,831</b> | <b>1,555</b> | <b>2,032</b> | <b>1,549</b> | <b>2,147</b> | <b>3.93</b>       | <b>38.61</b>       |
| Albania                                   |              |              |              |              | 1            | 0.00              |                    |
| Andorra                                   | 6            | 2            | 1            | 3            | 7            | 0.01              | 133.33             |
| Bosnia and Herzegovina                    | 1            |              |              |              |              |                   |                    |
| Croatia                                   | 15           | 14           | 8            | 10           | 13           | 0.02              | 30.00              |
| Greece                                    | 60           | 48           | 57           | 24           | 55           | 0.10              | 129.17             |
| Italy                                     | 786          | 750          | 837          | 781          | 1,022        | 1.87              | 30.86              |
| Malta                                     | 9            |              | 23           | 3            | 5            | 0.01              | 66.67              |
| Montenegro                                | 1            |              |              |              |              |                   |                    |
| Portugal                                  | 118          | 223          | 145          | 135          | 224          | 0.41              | 65.93              |
| San Marino                                |              |              |              | 2            |              |                   |                    |
| Serbia                                    | 5            | 2            | 8            | 5            | 21           | 0.04              | 320.00             |
| Slovenia                                  | 41           | 28           | 8            | 6            | 12           | 0.02              | 100.00             |
| Spain                                     | 789          | 488          | 944          | 579          | 787          | 1.44              | 35.92              |
| The Former Yugoslav Republic of Macedonia |              |              | 1            | 1            |              |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>7,817</b> | <b>7,389</b> | <b>7,993</b> | <b>7,402</b> | <b>6,539</b> | <b>11.98</b>      | <b>-11.66</b>      |
| Austria                                   | 611          | 653          | 578          | 513          | 504          | 0.92              | -1.75              |
| Belgium                                   | 505          | 514          | 574          | 716          | 460          | 0.84              | -35.75             |
| France                                    | 1,847        | 1,561        | 1,636        | 1,563        | 1,501        | 2.75              | -3.97              |
| Germany                                   | 2,880        | 2,753        | 2,971        | 2,498        | 2,301        | 4.21              | -7.89              |
| Liechtenstein                             | 5            | 3            | 2            | 12           | 1            | 0.00              | -91.67             |
| Luxembourg                                | 38           | 54           | 71           | 97           | 22           | 0.04              | -77.32             |
| Monaco                                    | 6            | 1            |              | 3            | 4            | 0.01              | 33.33              |
| Netherlands                               | 993          | 785          | 863          | 709          | 641          | 1.17              | -9.59              |
| Switzerland                               | 932          | 1,065        | 1,298        | 1,291        | 1,105        | 2.02              | -14.41             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>387</b>   | <b>338</b>   | <b>514</b>   | <b>288</b>   | <b>371</b>   | <b>0.68</b>       | <b>28.82</b>       |
| Cyprus                                    | 7            | 3            | 4            | 1            | 7            | 0.01              | 600.00             |
| Israel                                    | 172          | 168          | 251          | 132          | 167          | 0.31              | 26.52              |
| Turkey                                    | 208          | 167          | 259          | 155          | 197          | 0.36              | 27.10              |
| <b>OTHER EUROPE</b>                       |              |              |              |              | <b>2</b>     | <b>0.00</b>       |                    |
| Other countries of Europe                 |              |              |              |              | 2            | 0.00              |                    |
| <b>MIDDLE EAST</b>                        | <b>36</b>    | <b>23</b>    | <b>29</b>    | <b>43</b>    | <b>79</b>    | <b>0.14</b>       | <b>83.72</b>       |
| Bahrain                                   |              | 3            | 1            |              | 3            | 0.01              |                    |
| Egypt                                     |              |              | 2            | 5            | 4            | 0.01              | -20.00             |
| Jordan                                    | 3            | 4            |              | 4            | 4            | 0.01              |                    |
| Kuwait                                    | 8            |              | 8            | 6            | 8            | 0.01              | 33.33              |
| Lebanon                                   | 5            | 6            | 10           | 9            | 16           | 0.03              | 77.78              |
| Oman                                      | 5            | 1            | 1            |              | 7            | 0.01              |                    |

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### 1. Arrivals of non-resident tourists at national borders, by nationality

|                           | 2012       | 2013       | 2014       | 2015       | 2016       | Market share 2016 | % Change 2016-2015 |
|---------------------------|------------|------------|------------|------------|------------|-------------------|--------------------|
| Qatar                     |            | 2          | 2          | 3          | 1          | 0.00              | -66.67             |
| Saudi Arabia              | 12         | 6          | 2          | 4          | 9          | 0.02              | 125.00             |
| State of Palestine        |            |            |            |            | 1          | 0.00              |                    |
| Syrian Arab Republic      |            |            |            | 1          |            |                   |                    |
| United Arab Emirates      | 3          | 1          | 2          | 11         | 25         | 0.05              | 127.27             |
| Yemen                     |            |            | 1          |            | 1          | 0.00              |                    |
| <b>SOUTH ASIA</b>         | <b>182</b> | <b>193</b> | <b>246</b> | <b>229</b> | <b>341</b> | <b>0.62</b>       | <b>48.91</b>       |
| Afghanistan               | 2          |            |            |            | 1          | 0.00              |                    |
| Iran, Islamic Republic of | 1          | 4          | 5          | 10         | 13         | 0.02              | 30.00              |
| Maldives                  |            |            | 1          |            |            |                   |                    |
| Nepal                     | 150        | 168        | 203        | 192        | 285        | 0.52              | 48.44              |
| Pakistan                  | 12         | 6          | 10         | 9          | 14         | 0.03              | 55.56              |
| Sri Lanka                 | 17         | 15         | 27         | 18         | 28         | 0.05              | 55.56              |

## BHUTAN

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                | 2012        | 2013    | 2014    | 2015    | 2016    | Market share 2016 | % Change 2016-2015 |
|--------------------------------|-------------|---------|---------|---------|---------|-------------------|--------------------|
| <b>TOTAL</b>                   | (*) 303,319 | 302,965 | 370,573 | 341,475 | 363,396 | 100.00            | 6.42               |
| <b>AFRICA</b>                  | 687         | 777     | 1,180   | 943     | 835     | 0.23              | -11.45             |
| <b>EAST AFRICA</b>             | 25          | 102     | 92      | 163     | 227     | 0.06              | 39.26              |
| Comoros                        |             |         |         |         | 5       | 0.00              |                    |
| Djibouti                       |             |         | 9       |         |         |                   |                    |
| Ethiopia                       |             | 6       |         |         | 9       | 0.00              |                    |
| Kenya                          | 12          | 35      | 48      | 102     | 128     | 0.04              | 25.49              |
| Madagascar                     |             | 4       |         |         |         |                   |                    |
| Malawi                         |             |         |         |         | 10      | 0.00              |                    |
| Mauritius                      |             | 15      | 35      | 42      | 55      | 0.02              | 30.95              |
| Mozambique                     |             | 14      |         |         |         |                   |                    |
| Seychelles                     | 10          | 16      |         |         |         |                   |                    |
| Tanzania, United Republic of   |             |         |         | 4       |         |                   |                    |
| Uganda                         |             | 5       |         | 11      | 7       | 0.00              | -36.36             |
| Zambia                         | 3           |         |         |         |         |                   |                    |
| Zimbabwe                       |             | 7       |         | 4       | 13      | 0.00              | 225.00             |
| <b>CENTRAL AFRICA</b>          | 8           |         | 10      | 22      |         |                   |                    |
| Angola                         |             |         |         | 9       |         |                   |                    |
| Chad                           | 8           |         | 10      | 13      |         |                   |                    |
| <b>NORTH AFRICA</b>            | 8           | 24      | 105     | 37      | 28      | 0.01              | -24.32             |
| Algeria                        |             | 5       | 9       | 25      |         |                   |                    |
| Morocco                        | 8           | 2       | 16      | 12      | 28      | 0.01              | 133.33             |
| Tunisia                        |             | 17      | 80      |         |         |                   |                    |
| <b>SOUTHERN AFRICA</b>         | 610         | 539     | 869     | 660     | 557     | 0.15              | -15.61             |
| Botswana                       |             |         |         | 31      |         |                   |                    |
| Namibia                        | 30          | 27      | 22      | 42      | 25      | 0.01              | -40.48             |
| South Africa                   | 580         | 512     | 847     | 564     | 532     | 0.15              | -5.67              |
| Swaziland                      |             |         |         | 23      |         |                   |                    |
| <b>WEST AFRICA</b>             | 36          | 112     | 104     | 61      | 23      | 0.01              | -62.30             |
| Benin                          |             |         | 2       |         |         |                   |                    |
| Côte d'Ivoire                  |             | 14      | 10      |         | 14      | 0.00              |                    |
| Ghana                          |             | 17      |         | 7       | 6       | 0.00              | -14.29             |
| Liberia                        |             |         |         | 9       |         |                   |                    |
| Mauritania                     |             | 6       | 2       |         |         |                   |                    |
| Nigeria                        | 36          | 75      | 46      | 45      | 3       | 0.00              | -93.33             |
| Senegal                        |             |         | 6       |         |         |                   |                    |
| Other countries of West Africa |             |         | 38      |         |         |                   |                    |
| <b>AMERICAS</b>                | 60,999      | 66,886  | 73,296  | 71,509  | 70,476  | 19.39             | -1.44              |
| <b>CARIBBEAN</b>               | 12          | 57      | 111     | 53      | 50      | 0.01              | -5.66              |
| Bahamas                        |             | 10      | 18      |         | 8       | 0.00              |                    |
| Dominican Republic             | 6           | 20      | 17      |         | 15      | 0.00              |                    |
| Jamaica                        |             | 23      | 14      | 6       |         |                   |                    |
| Saint Kitts and Nevis          |             | 4       | 15      | 17      | 21      | 0.01              | 23.53              |
| Trinidad and Tobago            | 6           |         | 47      | 30      | 6       | 0.00              | -80.00             |
| <b>CENTRAL AMERICA</b>         | 72          | 113     | 181     | 163     | 249     | 0.07              | 52.76              |
| Belize                         |             |         | 5       | 15      | 7       | 0.00              | -53.33             |
| Costa Rica                     | 20          | 21      | 54      | 42      | 181     | 0.05              | 330.95             |
| El Salvador                    |             | 6       | 30      |         | 11      | 0.00              |                    |
| Guatemala                      |             | 64      | 77      | 37      | 43      | 0.01              | 16.22              |
| Honduras                       |             | 3       |         | 25      |         |                   |                    |
| Nicaragua                      |             | 7       | 10      | 4       |         |                   |                    |
| Panama                         | 52          | 12      | 5       | 40      | 7       | 0.00              | -82.50             |

## BHUTAN

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>NORTH AMERICA</b>                   | <b>57,268</b>  | <b>62,381</b>  | <b>67,886</b>  | <b>66,813</b>  | <b>66,538</b>  | <b>18.31</b>      | <b>-0.41</b>       |
| Canada                                 | 8,118          | 8,743          | 10,482         | 9,996          | 8,912          | 2.45              | -10.84             |
| Mexico                                 | 1,113          | 1,198          | 1,344          | 1,364          | 1,657          | 0.46              | 21.48              |
| United States of America               | 48,037         | 52,440         | 56,060         | 55,453         | 55,969         | 15.40             | 0.93               |
| <b>SOUTH AMERICA</b>                   | <b>3,647</b>   | <b>4,335</b>   | <b>5,118</b>   | <b>4,480</b>   | <b>3,639</b>   | <b>1.00</b>       | <b>-18.77</b>      |
| Argentina                              | 476            | 485            | 627            | 463            | 728            | 0.20              | 57.24              |
| Bolivia, Plurinational State of        | 8              | 13             | 8              | 11             | 6              | 0.00              | -45.45             |
| Brazil                                 | 2,487          | 2,814          | 3,220          | 3,047          | 1,888          | 0.52              | -38.04             |
| Chile                                  | 327            | 613            | 766            | 386            | 414            | 0.11              | 7.25               |
| Colombia                               | 195            | 202            | 299            | 338            | 279            | 0.08              | -17.46             |
| Ecuador                                | 27             | 22             | 3              | 25             | 15             | 0.00              | -40.00             |
| Guyana                                 |                | 10             |                |                |                |                   |                    |
| Paraguay                               |                |                | 6              | 7              |                |                   |                    |
| Peru                                   | 27             | 26             | 91             | 61             | 157            | 0.04              | 157.38             |
| Suriname                               |                | 5              |                |                |                |                   |                    |
| Uruguay                                | 27             | 9              | 42             | 78             | 36             | 0.01              | -53.85             |
| Venezuela, Bolivarian Republic of      | 73             | 136            | 56             | 64             | 116            | 0.03              | 81.25              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>116,845</b> | <b>116,871</b> | <b>162,677</b> | <b>141,833</b> | <b>168,375</b> | <b>46.33</b>      | <b>18.71</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>60,587</b>  | <b>51,811</b>  | <b>66,610</b>  | <b>75,418</b>  | <b>91,387</b>  | <b>25.15</b>      | <b>21.17</b>       |
| China                                  | 18,666         | 23,425         | 42,218         | 52,239         | 53,485         | 14.72             | 2.39               |
| Japan                                  | 34,013         | 19,133         | 12,912         | 11,727         | 20,073         | 5.52              | 71.17              |
| Korea, Democratic People's Republic of | 44             | 9              | 12             |                |                |                   |                    |
| Korea, Republic of                     | 2,880          | 2,888          | 3,742          | 3,249          | 4,762          | 1.31              | 46.57              |
| Mongolia                               | 13             |                | 32             | 29             | 27             | 0.01              | -6.90              |
| Taiwan Province of China               | 4,971          | 6,356          | 7,694          | 8,174          | 13,040         | 3.59              | 59.53              |
| <b>SOUTH-EAST ASIA</b>                 | <b>36,727</b>  | <b>44,731</b>  | <b>76,280</b>  | <b>47,599</b>  | <b>59,928</b>  | <b>16.49</b>      | <b>25.90</b>       |
| Brunei Darussalam                      | 3              | 53             | 43             | 17             | 106            | 0.03              | 523.53             |
| Cambodia                               | 9              | 31             | 24             | 23             | 50             | 0.01              | 117.39             |
| Indonesia                              | 1,237          | 2,775          | 3,480          | 2,016          | 3,240          | 0.89              | 60.71              |
| Lao People's Democratic Republic       | 13             | 45             |                | 39             | 45             | 0.01              | 15.38              |
| Malaysia                               | 7,215          | 10,508         | 10,503         | 9,047          | 11,498         | 3.16              | 27.09              |
| Myanmar                                | 50             | 34             | 60             | 92             | 91             | 0.03              | -1.09              |
| Philippines                            | 1,500          | 1,171          | 1,030          | 1,267          | 2,200          | 0.61              | 73.64              |
| Singapore                              | 11,101         | 14,739         | 11,396         | 15,520         | 18,748         | 5.16              | 20.80              |
| Thailand                               | 15,059         | 14,810         | 48,759         | 17,130         | 17,533         | 4.82              | 2.35               |
| Viet Nam                               | 540            | 565            | 985            | 2,448          | 6,417          | 1.77              | 162.13             |
| <b>AUSTRALASIA</b>                     | <b>19,531</b>  | <b>20,286</b>  | <b>19,787</b>  | <b>18,812</b>  | <b>17,050</b>  | <b>4.69</b>       | <b>-9.37</b>       |
| Australia                              | 17,666         | 18,418         | 18,078         | 16,714         | 15,251         | 4.20              | -8.75              |
| New Zealand                            | 1,865          | 1,868          | 1,709          | 2,098          | 1,799          | 0.50              | -14.25             |
| <b>MELANESIA</b>                       |                | <b>43</b>      |                | <b>4</b>       | <b>10</b>      | <b>0.00</b>       | <b>150.00</b>      |
| Fiji                                   |                | 43             |                | 4              | 10             | 0.00              | 150.00             |
| <b>EUROPE</b>                          | <b>123,585</b> | <b>117,341</b> | <b>132,032</b> | <b>125,816</b> | <b>121,301</b> | <b>33.38</b>      | <b>-3.59</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>6,236</b>   | <b>7,518</b>   | <b>8,726</b>   | <b>6,952</b>   | <b>8,211</b>   | <b>2.26</b>       | <b>18.11</b>       |
| Armenia                                | 4              | 21             | 30             | 83             | 64             | 0.02              | -22.89             |
| Azerbaijan                             |                |                |                | 16             | 19             | 0.01              | 18.75              |
| Belarus                                | 71             | 78             | 15             | 94             | 9              | 0.00              | -90.43             |
| Bulgaria                               | 66             | 92             | 369            | 149            | 216            | 0.06              | 44.97              |
| Czech Republic                         | 1,208          | 1,554          | 1,480          | 1,444          | 1,644          | 0.45              | 13.85              |
| Estonia                                | 76             | 73             | 196            | 244            | 56             | 0.02              | -77.05             |
| Georgia                                | 29             | 3              | 12             | 2              | 19             | 0.01              | 850.00             |
| Hungary                                | 328            | 504            | 602            | 489            | 429            | 0.12              | -12.27             |
| Kazakhstan                             | 16             | 46             | 39             | 49             | 21             | 0.01              | -57.14             |
| Kyrgyzstan                             | 7              | 5              | 70             |                |                |                   |                    |
| Latvia                                 | 266            | 155            | 115            | 117            | 311            | 0.09              | 165.81             |
| Lithuania                              | 28             | 157            | 190            | 226            | 82             | 0.02              | -63.72             |

## BHUTAN

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Moldova, Republic of                      | 12            |               | 4             |               |               |                   |                    |
| Poland                                    | 1,243         | 1,757         | 1,868         | 1,568         | 2,282         | 0.63              | 45.54              |
| Romania                                   | 103           | 189           | 258           | 159           | 347           | 0.10              | 118.24             |
| Russian Federation                        | 2,217         | 2,370         | 2,862         | 1,650         | 1,516         | 0.42              | -8.12              |
| Slovakia                                  | 280           | 345           | 466           | 373           | 680           | 0.19              | 82.31              |
| Ukraine                                   | 268           | 169           | 150           | 282           | 516           | 0.14              | 82.98              |
| Uzbekistan                                | 14            |               |               | 7             |               |                   |                    |
| <b>NORTHERN EUROPE</b>                    | <b>27,886</b> | <b>26,919</b> | <b>29,404</b> | <b>33,352</b> | <b>32,506</b> | <b>8.95</b>       | <b>-2.54</b>       |
| Denmark                                   | 3,015         | 1,890         | 1,633         | 2,107         | 1,699         | 0.47              | -19.36             |
| Finland                                   | 797           | 1,106         | 861           | 1,406         | 900           | 0.25              | -35.99             |
| Iceland                                   | 42            | 7             | 28            | 43            | 281           | 0.08              | 553.49             |
| Ireland                                   | 511           | 459           | 870           | 771           | 1,087         | 0.30              | 40.99              |
| Norway                                    | 985           | 1,568         | 1,626         | 1,453         | 1,708         | 0.47              | 17.55              |
| Sweden                                    | 1,607         | 1,725         | 1,884         | 2,772         | 1,829         | 0.50              | -34.02             |
| United Kingdom                            | 20,929        | 20,164        | 22,502        | 24,800        | 25,002        | 6.88              | 0.81               |
| <b>SOUTHERN EUROPE</b>                    | <b>12,996</b> | <b>10,994</b> | <b>13,938</b> | <b>11,814</b> | <b>15,285</b> | <b>4.21</b>       | <b>29.38</b>       |
| Albania                                   |               |               |               |               | 5             | 0.00              |                    |
| Andorra                                   | 48            | 18            | 1             | 17            | 44            | 0.01              | 158.82             |
| Bosnia and Herzegovina                    | 8             |               |               |               |               |                   |                    |
| Croatia                                   | 97            | 97            | 97            | 67            | 83            | 0.02              | 23.88              |
| Greece                                    | 367           | 327           | 367           | 135           | 346           | 0.10              | 156.30             |
| Italy                                     | 6,162         | 5,900         | 6,142         | 6,365         | 7,890         | 2.17              | 23.96              |
| Malta                                     | 100           |               | 140           | 21            | 23            | 0.01              | 9.52               |
| Montenegro                                | 4             |               |               |               |               |                   |                    |
| Portugal                                  | 702           | 1,148         | 898           | 835           | 1,277         | 0.35              | 52.93              |
| San Marino                                |               |               |               | 4             |               |                   |                    |
| Serbia                                    | 29            | 10            | 60            | 35            | 99            | 0.03              | 182.86             |
| Slovenia                                  | 287           | 149           | 80            | 29            | 130           | 0.04              | 348.28             |
| Spain                                     | 5,192         | 3,345         | 6,153         | 4,303         | 5,378         | 1.48              | 24.98              |
| The Former Yugoslav Republic of Macedonia |               |               |               | 3             | 10            | 0.00              | 233.33             |
| <b>WESTERN EUROPE</b>                     | <b>74,069</b> | <b>69,813</b> | <b>76,804</b> | <b>71,920</b> | <b>62,970</b> | <b>17.33</b>      | <b>-12.44</b>      |
| Austria                                   | 5,378         | 5,586         | 4,795         | 4,416         | 4,562         | 1.26              | 3.31               |
| Belgium                                   | 4,656         | 4,477         | 5,037         | 6,409         | 4,349         | 1.20              | -32.14             |
| France                                    | 16,946        | 14,872        | 15,325        | 15,250        | 14,237        | 3.92              | -6.64              |
| Germany                                   | 26,350        | 25,539        | 28,270        | 23,507        | 21,253        | 5.85              | -9.59              |
| Liechtenstein                             | 54            | 24            | 21            | 129           | 13            | 0.00              | -89.92             |
| Luxembourg                                | 313           | 459           | 722           | 967           | 205           | 0.06              | -78.80             |
| Monaco                                    | 54            | 16            |               | 19            | 28            | 0.01              | 47.37              |
| Netherlands                               | 10,154        | 7,386         | 8,269         | 6,577         | 6,030         | 1.66              | -8.32              |
| Switzerland                               | 10,164        | 11,454        | 14,359        | 14,646        | 12,293        | 3.38              | -16.07             |
| Other countries of Western Europe         |               |               | 6             |               |               |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>2,398</b>  | <b>2,097</b>  | <b>3,160</b>  | <b>1,778</b>  | <b>2,329</b>  | <b>0.64</b>       | <b>30.99</b>       |
| Cyprus                                    | 41            | 19            | 19            | 5             | 39            | 0.01              | 680.00             |
| Israel                                    | 1,229         | 1,350         | 1,859         | 946           | 1,338         | 0.37              | 41.44              |
| Turkey                                    | 1,128         | 728           | 1,282         | 827           | 952           | 0.26              | 15.11              |
| <b>MIDDLE EAST</b>                        | <b>227</b>    | <b>118</b>    | <b>150</b>    | <b>247</b>    | <b>562</b>    | <b>0.15</b>       | <b>127.53</b>      |
| Bahrain                                   |               | 15            | 6             |               | 14            | 0.00              |                    |
| Egypt                                     |               |               | 9             | 31            | 14            | 0.00              | -54.84             |
| Jordan                                    | 32            | 22            |               | 22            | 35            | 0.01              | 59.09              |
| Kuwait                                    | 43            |               | 37            | 30            | 53            | 0.01              | 76.67              |
| Lebanon                                   | 30            | 39            | 65            | 45            | 95            | 0.03              | 111.11             |
| Oman                                      | 15            | 4             | 5             |               | 48            | 0.01              |                    |



## BHUTAN

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                           | 2012       | 2013       | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|---------------------------|------------|------------|--------------|--------------|--------------|-------------------|--------------------|
| Qatar                     |            | 7          | 8            | 14           | 4            | 0.00              | -71.43             |
| Saudi Arabia              | 97         | 27         | 10           | 26           | 76           | 0.02              | 192.31             |
| Syrian Arab Republic      |            |            |              | 6            |              |                   |                    |
| United Arab Emirates      | 10         | 4          | 4            | 73           | 194          | 0.05              | 165.75             |
| Yemen                     |            |            | 6            |              | 29           | 0.01              |                    |
| <b>SOUTH ASIA</b>         | <b>976</b> | <b>972</b> | <b>1,238</b> | <b>1,127</b> | <b>1,847</b> | <b>0.51</b>       | <b>63.89</b>       |
| Afghanistan               | 14         |            |              |              | 9            | 0.00              |                    |
| Iran, Islamic Republic of | 10         | 23         | 22           | 43           | 64           | 0.02              | 48.84              |
| Maldives                  |            |            | 7            |              |              |                   |                    |
| Nepal                     | 859        | 825        | 1,012        | 966          | 1,540        | 0.42              | 59.42              |
| Pakistan                  | 33         | 52         | 57           | 43           | 64           | 0.02              | 48.84              |
| Sri Lanka                 | 60         | 72         | 140          | 75           | 170          | 0.05              | 126.67             |

## BOLIVIA, PLURINATIONAL STATE OF

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>797,911</b> | <b>798,273</b> | <b>870,540</b> | <b>881,571</b> | <b>958,877</b> | <b>100.00</b>     | <b>8.77</b>        |
| <b>AFRICA</b>                          | <b>3,180</b>   | <b>1,251</b>   | <b>1,927</b>   | <b>1,128</b>   | <b>1,059</b>   | <b>0.11</b>       | <b>-6.12</b>       |
| <b>OTHER AFRICA</b>                    | <b>3,180</b>   | <b>1,251</b>   | <b>1,927</b>   | <b>1,128</b>   | <b>1,059</b>   | <b>0.11</b>       | <b>-6.12</b>       |
| All countries of Africa                | 3,180          | 1,251          | 1,927          | 1,128          | 1,059          | 0.11              | -6.12              |
| <b>AMERICAS</b>                        | <b>579,986</b> | <b>584,135</b> | <b>633,222</b> | <b>641,943</b> | <b>713,139</b> | <b>74.37</b>      | <b>11.09</b>       |
| <b>NORTH AMERICA</b>                   | <b>60,647</b>  | <b>62,952</b>  | <b>78,779</b>  | <b>84,749</b>  | <b>83,102</b>  | <b>8.67</b>       | <b>-1.94</b>       |
| Canada                                 | 12,948         | 14,642         | 12,773         | 12,147         | 11,567         | 1.21              | -4.77              |
| Mexico                                 | 11,200         | 12,027         | 12,985         | 13,466         | 13,132         | 1.37              | -2.48              |
| United States of America               | 36,499         | 36,283         | 53,021         | 59,136         | 58,403         | 6.09              | -1.24              |
| <b>SOUTH AMERICA</b>                   | <b>497,625</b> | <b>498,337</b> | <b>543,314</b> | <b>545,829</b> | <b>615,836</b> | <b>64.22</b>      | <b>12.83</b>       |
| Argentina                              | 155,397        | 154,582        | 170,645        | 179,720        | 202,442        | 21.11             | 12.64              |
| Brazil                                 | 60,419         | 73,062         | 84,085         | 87,035         | 73,174         | 7.63              | -15.93             |
| Chile                                  | 78,547         | 76,554         | 89,053         | 84,492         | 85,023         | 8.87              | 0.63               |
| Colombia                               | 23,247         | 25,711         | 25,559         | 24,321         | 29,575         | 3.08              | 21.60              |
| Ecuador                                | 9,936          | 9,652          | 10,061         | 9,896          | 14,672         | 1.53              | 48.26              |
| Paraguay                               | 18,449         | 17,544         | 16,343         | 16,950         | 19,063         | 1.99              | 12.47              |
| Peru                                   | 134,838        | 122,964        | 133,632        | 129,895        | 176,917        | 18.45             | 36.20              |
| Uruguay                                | 8,665          | 7,652          | 6,476          | 6,455          | 6,627          | 0.69              | 2.66               |
| Venezuela, Bolivarian Republic of      | 8,127          | 10,616         | 7,460          | 7,065          | 8,343          | 0.87              | 18.09              |
| <b>OTHER AMERICAS</b>                  | <b>21,714</b>  | <b>22,846</b>  | <b>11,129</b>  | <b>11,365</b>  | <b>14,201</b>  | <b>1.48</b>       | <b>24.95</b>       |
| Other countries of the Americas        | 21,714         | 22,846         | 11,129         | 11,365         | 14,201         | 1.48              | 24.95              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>48,975</b>  | <b>55,845</b>  | <b>57,360</b>  | <b>58,028</b>  | <b>62,849</b>  | <b>6.55</b>       | <b>8.31</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>11,909</b>  | <b>15,486</b>  | <b>16,766</b>  | <b>17,278</b>  | <b>16,212</b>  | <b>1.69</b>       | <b>-6.17</b>       |
| Japan                                  | 11,909         | 15,486         | 16,766         | 17,278         | 16,212         | 1.69              | -6.17              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>37,066</b>  | <b>40,359</b>  | <b>40,594</b>  | <b>40,750</b>  | <b>46,637</b>  | <b>4.86</b>       | <b>14.45</b>       |
| Other countries of Asia                | 19,177         | 19,248         | 25,182         | 27,989         | 32,816         | 3.42              | 17.25              |
| All countries of Oceania               | 17,889         | 21,111         | 15,412         | 12,761         | 13,821         | 1.44              | 8.31               |
| <b>EUROPE</b>                          | <b>165,770</b> | <b>157,042</b> | <b>178,031</b> | <b>180,472</b> | <b>181,830</b> | <b>18.96</b>      | <b>0.75</b>        |
| <b>NORTHERN EUROPE</b>                 | <b>22,670</b>  | <b>22,366</b>  | <b>24,361</b>  | <b>22,566</b>  | <b>21,451</b>  | <b>2.24</b>       | <b>-4.94</b>       |
| Sweden                                 | 4,652          | 5,373          | 4,593          | 4,320          | 3,923          | 0.41              | -9.19              |
| United Kingdom                         | 18,018         | 16,993         | 19,768         | 18,246         | 17,528         | 1.83              | -3.94              |
| <b>SOUTHERN EUROPE</b>                 | <b>39,027</b>  | <b>33,707</b>  | <b>42,652</b>  | <b>45,993</b>  | <b>50,537</b>  | <b>5.27</b>       | <b>9.88</b>        |
| Italy                                  | 11,933         | 12,117         | 12,556         | 11,918         | 12,911         | 1.35              | 8.33               |
| Spain                                  | 27,094         | 21,590         | 30,096         | 34,075         | 37,626         | 3.92              | 10.42              |
| <b>WESTERN EUROPE</b>                  | <b>74,141</b>  | <b>70,490</b>  | <b>80,456</b>  | <b>83,096</b>  | <b>80,935</b>  | <b>8.44</b>       | <b>-2.60</b>       |
| France                                 | 30,003         | 28,766         | 33,400         | 32,630         | 33,990         | 3.54              | 4.17               |
| Germany                                | 28,463         | 27,746         | 30,182         | 34,168         | 30,238         | 3.15              | -11.50             |
| Netherlands                            | 6,775          | 5,240          | 7,892          | 7,354          | 7,996          | 0.83              | 8.73               |
| Switzerland                            | 8,900          | 8,738          | 8,982          | 8,944          | 8,711          | 0.91              | -2.61              |
| <b>OTHER EUROPE</b>                    | <b>29,932</b>  | <b>30,479</b>  | <b>30,562</b>  | <b>28,817</b>  | <b>28,907</b>  | <b>3.01</b>       | <b>0.31</b>        |
| Other countries of Europe              | 29,932         | 30,479         | 30,562         | 28,817         | 28,907         | 3.01              | 0.31               |

## BOLIVIA, PLURINATIONAL STATE OF

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>564,188</b> | <b>572,114</b> | <b>587,665</b> | <b>582,250</b> | <b>576,064</b> | <b>100.00</b>     | <b>-1.06</b>       |
| <b>AFRICA</b>                          | <b>1,644</b>       | <b>1,678</b>   | <b>1,594</b>   | <b>1,569</b>   | <b>1,440</b>   | <b>0.25</b>       | <b>-8.22</b>       |
| <b>OTHER AFRICA</b>                    | <b>1,644</b>       | <b>1,678</b>   | <b>1,594</b>   | <b>1,569</b>   | <b>1,440</b>   | <b>0.25</b>       | <b>-8.22</b>       |
| All countries of Africa                | 1,644              | 1,678          | 1,594          | 1,569          | 1,440          | 0.25              | -8.22              |
| <b>AMERICAS</b>                        | <b>352,746</b>     | <b>368,270</b> | <b>380,932</b> | <b>377,287</b> | <b>372,482</b> | <b>64.66</b>      | <b>-1.27</b>       |
| <b>NORTH AMERICA</b>                   | <b>70,645</b>      | <b>71,178</b>  | <b>72,651</b>  | <b>72,030</b>  | <b>71,085</b>  | <b>12.34</b>      | <b>-1.31</b>       |
| Canada                                 | 13,024             | 13,125         | 13,583         | 13,437         | 13,134         | 2.28              | -2.25              |
| Mexico                                 | 7,376              | 7,401          | 7,574          | 7,499          | 7,316          | 1.27              | -2.44              |
| United States of America               | 50,245             | 50,652         | 51,494         | 51,094         | 50,635         | 8.79              | -0.90              |
| <b>SOUTH AMERICA</b>                   | <b>272,495</b>     | <b>287,298</b> | <b>298,253</b> | <b>295,332</b> | <b>291,777</b> | <b>50.65</b>      | <b>-1.20</b>       |
| Argentina                              | 63,472             | 69,232         | 72,481         | 71,944         | 71,144         | 12.35             | -1.11              |
| Brazil                                 | 41,139             | 42,046         | 42,852         | 42,592         | 42,139         | 7.31              | -1.06              |
| Chile                                  | 31,224             | 33,289         | 35,594         | 35,249         | 34,794         | 6.04              | -1.29              |
| Colombia                               | 12,885             | 13,045         | 13,356         | 13,013         | 12,875         | 2.23              | -1.06              |
| Ecuador                                | 7,061              | 7,158          | 7,382          | 7,307          | 7,086          | 1.23              | -3.02              |
| Paraguay                               | 6,667              | 6,912          | 7,013          | 6,948          | 6,625          | 1.15              | -4.65              |
| Peru                                   | 98,719             | 104,013        | 107,811        | 106,601        | 105,996        | 18.40             | -0.57              |
| Uruguay                                | 4,202              | 4,358          | 4,412          | 4,375          | 4,090          | 0.71              | -6.51              |
| Venezuela, Bolivarian Republic of      | 7,126              | 7,245          | 7,352          | 7,303          | 7,028          | 1.22              | -3.77              |
| <b>OTHER AMERICAS</b>                  | <b>9,606</b>       | <b>9,794</b>   | <b>10,028</b>  | <b>9,925</b>   | <b>9,620</b>   | <b>1.67</b>       | <b>-3.07</b>       |
| Other countries of the Americas        | 9,606              | 9,794          | 10,028         | 9,925          | 9,620          | 1.67              | -3.07              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>28,241</b>      | <b>28,461</b>  | <b>29,370</b>  | <b>29,109</b>  | <b>29,034</b>  | <b>5.04</b>       | <b>-0.26</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>7,579</b>       | <b>7,625</b>   | <b>8,037</b>   | <b>7,983</b>   | <b>7,777</b>   | <b>1.35</b>       | <b>-2.58</b>       |
| Japan                                  | 7,579              | 7,625          | 8,037          | 7,983          | 7,777          | 1.35              | -2.58              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>20,662</b>      | <b>20,836</b>  | <b>21,333</b>  | <b>21,126</b>  | <b>21,257</b>  | <b>3.69</b>       | <b>0.62</b>        |
| Other countries of Asia                | 7,107              | 7,324          | 7,402          | 7,325          | 7,489          | 1.30              | 2.24               |
| All countries of Oceania               | 13,555             | 13,512         | 13,931         | 13,801         | 13,768         | 2.39              | -0.24              |
| <b>EUROPE</b>                          | <b>181,557</b>     | <b>173,705</b> | <b>175,769</b> | <b>174,285</b> | <b>173,108</b> | <b>30.05</b>      | <b>-0.68</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>28,241</b>      | <b>28,649</b>  | <b>28,837</b>  | <b>28,566</b>  | <b>28,228</b>  | <b>4.90</b>       | <b>-1.18</b>       |
| Sweden                                 | 3,678              | 3,701          | 3,795          | 3,765          | 3,572          | 0.62              | -5.13              |
| United Kingdom                         | 24,563             | 24,948         | 25,042         | 24,801         | 24,656         | 4.28              | -0.58              |
| <b>SOUTHERN EUROPE</b>                 | <b>30,105</b>      | <b>30,691</b>  | <b>31,380</b>  | <b>30,998</b>  | <b>31,223</b>  | <b>5.42</b>       | <b>0.73</b>        |
| Italy                                  | 10,997             | 11,104         | 11,206         | 11,101         | 11,176         | 1.94              | 0.68               |
| Spain                                  | 19,108             | 19,587         | 20,174         | 19,897         | 20,047         | 3.48              | 0.75               |
| <b>WESTERN EUROPE</b>                  | <b>78,599</b>      | <b>77,097</b>  | <b>78,419</b>  | <b>77,822</b>  | <b>77,192</b>  | <b>13.40</b>      | <b>-0.81</b>       |
| France                                 | 30,870             | 31,425         | 31,983         | 31,718         | 31,511         | 5.47              | -0.65              |
| Germany                                | 26,555             | 27,024         | 27,618         | 27,464         | 27,593         | 4.79              | 0.47               |
| Netherlands                            | 10,891             | 9,001          | 9,102          | 9,001          | 8,756          | 1.52              | -2.72              |
| Switzerland                            | 10,283             | 9,647          | 9,716          | 9,639          | 9,332          | 1.62              | -3.18              |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>12,419</b>      | <b>10,526</b>  | <b>10,609</b>  | <b>10,514</b>  | <b>10,542</b>  | <b>1.83</b>       | <b>0.27</b>        |
| Israel                                 | 12,419             | 10,526         | 10,609         | 10,514         | 10,542         | 1.83              | 0.27               |
| <b>OTHER EUROPE</b>                    | <b>32,193</b>      | <b>26,742</b>  | <b>26,524</b>  | <b>26,385</b>  | <b>25,923</b>  | <b>4.50</b>       | <b>-1.75</b>       |
| Other countries of Europe              | 32,193             | 26,742         | 26,524         | 26,385         | 25,923         | 4.50              | -1.75              |

## BOLIVIA, PLURINATIONAL STATE OF

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>855,739</b> | <b>886,120</b> | <b>896,150</b> | <b>898,662</b> | <b>859,699</b> | <b>100.00</b>     | <b>-4.34</b>       |
| <b>AFRICA</b>                          | <b>3,971</b>       | <b>4,029</b>   | <b>4,078</b>   | <b>4,051</b>   | <b>3,783</b>   | <b>0.44</b>       | <b>-6.62</b>       |
| <b>OTHER AFRICA</b>                    | <b>3,971</b>       | <b>4,029</b>   | <b>4,078</b>   | <b>4,051</b>   | <b>3,783</b>   | <b>0.44</b>       | <b>-6.62</b>       |
| All countries of Africa                | 3,971              | 4,029          | 4,078          | 4,051          | 3,783          | 0.44              | -6.62              |
| <b>AMERICAS</b>                        | <b>540,017</b>     | <b>563,465</b> | <b>567,265</b> | <b>569,000</b> | <b>543,933</b> | <b>63.27</b>      | <b>-4.41</b>       |
| <b>NORTH AMERICA</b>                   | <b>106,998</b>     | <b>110,237</b> | <b>110,322</b> | <b>110,768</b> | <b>105,227</b> | <b>12.24</b>      | <b>-5.00</b>       |
| Canada                                 | 18,470             | 19,018         | 19,257         | 19,264         | 18,054         | 2.10              | -6.28              |
| Mexico                                 | 13,197             | 13,564         | 13,682         | 13,712         | 12,981         | 1.51              | -5.33              |
| United States of America               | 75,331             | 77,655         | 77,383         | 77,792         | 74,192         | 8.63              | -4.63              |
| <b>SOUTH AMERICA</b>                   | <b>398,578</b>     | <b>417,864</b> | <b>422,263</b> | <b>423,463</b> | <b>405,694</b> | <b>47.19</b>      | <b>-4.20</b>       |
| Argentina                              | 94,269             | 99,865         | 100,374        | 100,675        | 96,716         | 11.25             | -3.93              |
| Brazil                                 | 71,071             | 74,293         | 75,151         | 75,492         | 72,473         | 8.43              | -4.00              |
| Chile                                  | 37,842             | 40,785         | 41,376         | 41,593         | 39,976         | 4.65              | -3.89              |
| Colombia                               | 26,964             | 27,341         | 27,468         | 27,521         | 26,307         | 3.06              | -4.41              |
| Ecuador                                | 14,062             | 14,364         | 14,574         | 14,592         | 13,841         | 1.61              | -5.15              |
| Paraguay                               | 15,685             | 16,872         | 16,985         | 16,977         | 16,506         | 1.92              | -2.77              |
| Peru                                   | 114,689            | 119,957        | 121,672        | 121,888        | 116,148        | 13.51             | -4.71              |
| Uruguay                                | 7,316              | 7,415          | 7,499          | 7,523          | 7,307          | 0.85              | -2.87              |
| Venezuela, Bolivarian Republic of      | 16,680             | 16,972         | 17,164         | 17,202         | 16,420         | 1.91              | -4.55              |
| <b>OTHER AMERICAS</b>                  | <b>34,441</b>      | <b>35,364</b>  | <b>34,680</b>  | <b>34,769</b>  | <b>33,012</b>  | <b>3.84</b>       | <b>-5.05</b>       |
| Other countries of the Americas        | 34,441             | 35,364         | 34,680         | 34,769         | 33,012         | 3.84              | -5.05              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>46,165</b>      | <b>48,162</b>  | <b>48,701</b>  | <b>48,905</b>  | <b>47,025</b>  | <b>5.47</b>       | <b>-3.84</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>16,369</b>      | <b>17,282</b>  | <b>17,645</b>  | <b>17,748</b>  | <b>17,022</b>  | <b>1.98</b>       | <b>-4.09</b>       |
| Japan                                  | 16,369             | 17,282         | 17,645         | 17,748         | 17,022         | 1.98              | -4.09              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>29,796</b>      | <b>30,880</b>  | <b>31,056</b>  | <b>31,157</b>  | <b>30,003</b>  | <b>3.49</b>       | <b>-3.70</b>       |
| Other countries of Asia                | 13,031             | 13,696         | 13,967         | 14,051         | 13,669         | 1.59              | -2.72              |
| All countries of Oceania               | 16,765             | 17,184         | 17,089         | 17,106         | 16,334         | 1.90              | -4.51              |
| <b>EUROPE</b>                          | <b>265,586</b>     | <b>270,464</b> | <b>276,106</b> | <b>276,706</b> | <b>264,958</b> | <b>30.82</b>      | <b>-4.25</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>39,519</b>      | <b>41,339</b>  | <b>41,997</b>  | <b>42,113</b>  | <b>40,320</b>  | <b>4.69</b>       | <b>-4.26</b>       |
| Sweden                                 | 7,576              | 7,965          | 8,045          | 8,052          | 7,565          | 0.88              | -6.05              |
| United Kingdom                         | 31,943             | 33,374         | 33,952         | 34,061         | 32,755         | 3.81              | -3.83              |
| <b>SOUTHERN EUROPE</b>                 | <b>50,417</b>      | <b>51,023</b>  | <b>52,540</b>  | <b>52,724</b>  | <b>50,292</b>  | <b>5.85</b>       | <b>-4.61</b>       |
| Italy                                  | 16,452             | 16,852         | 17,569         | 17,645         | 16,678         | 1.94              | -5.48              |
| Spain                                  | 33,965             | 34,171         | 34,971         | 35,079         | 33,614         | 3.91              | -4.18              |
| <b>WESTERN EUROPE</b>                  | <b>99,743</b>      | <b>102,900</b> | <b>103,964</b> | <b>104,163</b> | <b>99,896</b>  | <b>11.62</b>      | <b>-4.10</b>       |
| France                                 | 36,146             | 37,269         | 37,651         | 37,720         | 36,107         | 4.20              | -4.28              |
| Germany                                | 32,884             | 33,951         | 34,357         | 34,495         | 33,270         | 3.87              | -3.55              |
| Netherlands                            | 15,086             | 15,228         | 15,315         | 15,272         | 14,443         | 1.68              | -5.43              |
| Switzerland                            | 15,627             | 16,452         | 16,641         | 16,676         | 16,076         | 1.87              | -3.60              |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>29,035</b>      | <b>28,166</b>  | <b>30,307</b>  | <b>30,362</b>  | <b>29,230</b>  | <b>3.40</b>       | <b>-3.73</b>       |
| Israel                                 | 29,035             | 28,166         | 30,307         | 30,362         | 29,230         | 3.40              | -3.73              |
| <b>OTHER EUROPE</b>                    | <b>46,872</b>      | <b>47,036</b>  | <b>47,298</b>  | <b>47,344</b>  | <b>45,220</b>  | <b>5.26</b>       | <b>-4.49</b>       |
| Other countries of Europe              | 46,872             | 47,036         | 47,298         | 47,344         | 45,220         | 5.26              | -4.49              |

## BOSNIA AND HERZEGOVINA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>438,585</b> | <b>528,579</b> | <b>536,354</b> | <b>678,271</b> | <b>776,889</b> | <b>100.00</b>     | <b>14.54</b>       |
| <b>AFRICA</b>                          |                | <b>997</b>     | <b>886</b>     | <b>1,577</b>   | <b>1,481</b>   | <b>0.19</b>       | <b>-6.09</b>       |
| <b>SOUTHERN AFRICA</b>                 |                | <b>147</b>     | <b>186</b>     | <b>281</b>     | <b>247</b>     | <b>0.03</b>       | <b>-12.10</b>      |
| South Africa                           |                | 147            | 186            | 281            | 247            | 0.03              | -12.10             |
| <b>OTHER AFRICA</b>                    |                | <b>850</b>     | <b>700</b>     | <b>1,296</b>   | <b>1,234</b>   | <b>0.16</b>       | <b>-4.78</b>       |
| Other countries of Africa              |                | 850            | 700            | 1,296          | 1,234          | 0.16              | -4.78              |
| <b>AMERICAS</b>                        | <b>11,947</b>  | <b>18,548</b>  | <b>21,984</b>  | <b>29,229</b>  | <b>32,512</b>  | <b>4.18</b>       | <b>11.23</b>       |
| <b>NORTH AMERICA</b>                   | <b>11,947</b>  | <b>13,862</b>  | <b>17,354</b>  | <b>22,933</b>  | <b>25,816</b>  | <b>3.32</b>       | <b>12.57</b>       |
| Canada                                 | 2,204          | 3,019          | 3,350          | 3,911          | 4,429          | 0.57              | 13.24              |
| United States of America               | 9,743          | 10,336         | 13,678         | 18,361         | 20,985         | 2.70              | 14.29              |
| Other countries of North America       |                | 507            | 326            | 661            | 402            | 0.05              | -39.18             |
| <b>SOUTH AMERICA</b>                   |                | <b>2,703</b>   | <b>2,786</b>   | <b>3,156</b>   | <b>2,506</b>   | <b>0.32</b>       | <b>-20.60</b>      |
| Brazil                                 |                | 2,703          | 2,786          | 3,156          | 2,506          | 0.32              | -20.60             |
| <b>OTHER AMERICAS</b>                  |                | <b>1,983</b>   | <b>1,844</b>   | <b>3,140</b>   | <b>4,190</b>   | <b>0.54</b>       | <b>33.44</b>       |
| Other countries of the Americas        |                | 1,983          | 1,844          | 3,140          | 4,190          | 0.54              | 33.44              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>11,549</b>  | <b>35,088</b>  | <b>58,153</b>  | <b>89,347</b>  | <b>142,363</b> | <b>18.32</b>      | <b>59.34</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>6,795</b>   | <b>20,630</b>  | <b>36,947</b>  | <b>46,680</b>  | <b>61,292</b>  | <b>7.89</b>       | <b>31.30</b>       |
| China                                  | 3,369          | 5,642          | 6,549          | 9,948          | 13,266         | 1.71              | 33.35              |
| Japan                                  | 3,426          | 3,396          | 4,744          | 6,759          | 6,123          | 0.79              | -9.41              |
| Korea, Republic of                     |                | 11,592         | 25,654         | 29,973         | 41,903         | 5.39              | 39.80              |
| <b>AUSTRALASIA</b>                     | <b>4,754</b>   | <b>5,515</b>   | <b>6,971</b>   | <b>7,437</b>   | <b>8,189</b>   | <b>1.05</b>       | <b>10.11</b>       |
| Australia                              | 4,165          | 4,866          | 6,349          | 6,736          | 7,418          | 0.95              | 10.12              |
| New Zealand                            | 589            | 649            | 622            | 701            | 771            | 0.10              | 9.99               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |                | <b>8,943</b>   | <b>14,235</b>  | <b>35,230</b>  | <b>72,882</b>  | <b>9.38</b>       | <b>106.87</b>      |
| Other countries of Asia                |                | 8,623          | 13,917         | 34,879         | 72,221         | 9.30              | 107.06             |
| Other countries of Oceania             |                | 320            | 318            | 351            | 661            | 0.09              | 88.32              |
| <b>EUROPE</b>                          | <b>384,067</b> | <b>461,845</b> | <b>441,382</b> | <b>535,672</b> | <b>564,356</b> | <b>72.64</b>      | <b>5.35</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>48,113</b>  | <b>62,243</b>  | <b>49,148</b>  | <b>64,066</b>  | <b>66,722</b>  | <b>8.59</b>       | <b>4.15</b>        |
| Bulgaria                               | 2,573          | 4,377          | 4,799          | 6,314          | 6,561          | 0.84              | 3.91               |
| Czech Republic                         | 3,913          | 4,549          | 3,822          | 5,074          | 5,048          | 0.65              | -0.51              |
| Estonia                                |                | 356            | 377            | 341            | 406            | 0.05              | 19.06              |
| Hungary                                | 5,920          | 6,498          | 6,154          | 8,187          | 9,665          | 1.24              | 18.05              |
| Latvia                                 |                | 448            | 275            | 792            | 624            | 0.08              | -21.21             |
| Lithuania                              |                | 1,208          | 1,363          | 1,383          | 1,021          | 0.13              | -26.17             |
| Poland                                 | 27,017         | 33,754         | 23,585         | 31,681         | 31,530         | 4.06              | -0.48              |
| Romania                                | 3,641          | 3,346          | 2,295          | 3,197          | 4,337          | 0.56              | 35.66              |
| Russian Federation                     | 3,061          | 4,242          | 3,658          | 3,395          | 3,961          | 0.51              | 16.67              |
| Slovakia                               | 1,988          | 2,457          | 2,111          | 2,620          | 2,336          | 0.30              | -10.84             |
| Ukraine                                |                | 1,008          | 709            | 1,082          | 1,233          | 0.16              | 13.96              |
| <b>NORTHERN EUROPE</b>                 | <b>18,056</b>  | <b>24,154</b>  | <b>26,713</b>  | <b>31,007</b>  | <b>32,529</b>  | <b>4.19</b>       | <b>4.91</b>        |
| Denmark                                | 1,611          | 2,402          | 2,225          | 3,027          | 3,282          | 0.42              | 8.42               |
| Finland                                | 981            | 1,342          | 1,505          | 1,821          | 1,630          | 0.21              | -10.49             |
| Iceland                                | 188            | 176            | 412            | 223            | 249            | 0.03              | 11.66              |
| Ireland                                | 1,428          | 1,604          | 1,650          | 3,677          | 3,398          | 0.44              | -7.59              |
| Norway                                 | 2,259          | 3,917          | 3,903          | 4,133          | 3,851          | 0.50              | -6.82              |
| Sweden                                 | 4,940          | 6,434          | 8,033          | 8,363          | 9,896          | 1.27              | 18.33              |
| United Kingdom                         | 6,649          | 8,279          | 8,985          | 9,763          | 10,223         | 1.32              | 4.71               |
| <b>SOUTHERN EUROPE</b>                 | <b>220,001</b> | <b>248,448</b> | <b>245,457</b> | <b>283,310</b> | <b>288,238</b> | <b>37.10</b>      | <b>1.74</b>        |
| Albania                                | 2,064          | 2,970          | 2,895          | 2,927          | 3,646          | 0.47              | 24.56              |
| Croatia                                | 72,587         | 82,176         | 73,441         | 84,058         | 86,054         | 11.08             | 2.37               |
| Greece                                 | 3,190          | 4,952          | 7,215          | 5,633          | 6,212          | 0.80              | 10.28              |
| Italy                                  | 26,137         | 29,319         | 40,169         | 50,346         | 41,923         | 5.40              | -16.73             |
| Malta                                  |                | 737            | 595            | 687            | 575            | 0.07              | -16.30             |
| Montenegro                             | 7,474          | 9,513          | 9,210          | 10,442         | 12,271         | 1.58              | 17.52              |
| Portugal                               | 795            | 927            | 1,220          | 1,111          | 2,038          | 0.26              | 83.44              |

## BOSNIA AND HERZEGOVINA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Serbia                                    | 57,380        | 62,731        | 57,264        | 66,473        | 69,255        | 8.91              | 4.19               |
| Slovenia                                  | 39,949        | 42,019        | 39,523        | 45,635        | 50,488        | 6.50              | 10.63              |
| Spain                                     | 5,656         | 7,199         | 8,514         | 9,369         | 8,369         | 1.08              | -10.67             |
| The Former Yugoslav Republic of Macedonia | 4,769         | 5,905         | 5,411         | 6,629         | 7,407         | 0.95              | 11.74              |
| <b>WESTERN EUROPE</b>                     | <b>57,473</b> | <b>65,814</b> | <b>68,576</b> | <b>80,172</b> | <b>86,447</b> | <b>11.13</b>      | <b>7.83</b>        |
| Austria                                   | 15,990        | 17,270        | 18,207        | 18,911        | 20,684        | 2.66              | 9.38               |
| Belgium                                   | 2,138         | 3,077         | 3,410         | 3,867         | 3,688         | 0.47              | -4.63              |
| France                                    | 10,141        | 11,434        | 11,055        | 15,698        | 14,056        | 1.81              | -10.46             |
| Germany                                   | 19,581        | 21,226        | 22,492        | 25,516        | 28,979        | 3.73              | 13.57              |
| Luxembourg                                | 224           | 300           | 353           | 302           | 458           | 0.06              | 51.66              |
| Netherlands                               | 5,141         | 6,990         | 7,300         | 8,617         | 9,991         | 1.29              | 15.95              |
| Switzerland                               | 4,258         | 5,517         | 5,759         | 7,261         | 8,591         | 1.11              | 18.32              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>35,397</b> | <b>58,885</b> | <b>49,756</b> | <b>73,900</b> | <b>86,705</b> | <b>11.16</b>      | <b>17.33</b>       |
| Cyprus                                    |               | 317           | 631           | 399           | 800           | 0.10              | 100.50             |
| Israel                                    | 2,895         | 2,872         | 1,852         | 2,846         | 2,747         | 0.35              | -3.48              |
| Turkey                                    | 32,502        | 55,696        | 47,273        | 70,655        | 83,158        | 10.70             | 17.70              |
| <b>OTHER EUROPE</b>                       | <b>5,027</b>  | <b>2,301</b>  | <b>1,732</b>  | <b>3,217</b>  | <b>3,715</b>  | <b>0.48</b>       | <b>15.48</b>       |
| Other countries of Europe                 | 5,027         | 2,301         | 1,732         | 3,217         | 3,715         | 0.48              | 15.48              |
| <b>MIDDLE EAST</b>                        | <b>1,754</b>  | <b>11,479</b> | <b>13,456</b> | <b>21,074</b> | <b>33,874</b> | <b>4.36</b>       | <b>60.74</b>       |
| Egypt                                     | 324           | 424           | 478           | 665           | 932           | 0.12              | 40.15              |
| Kuwait                                    |               | 8,051         | 8,171         | 11,107        | 14,569        | 1.88              | 31.17              |
| Saudi Arabia                              | 1,430         | 3,004         | 4,807         | 9,302         | 18,373        | 2.36              | 97.52              |
| <b>SOUTH ASIA</b>                         | <b>163</b>    | <b>622</b>    | <b>493</b>    | <b>1,372</b>  | <b>2,303</b>  | <b>0.30</b>       | <b>67.86</b>       |
| India                                     |               | 304           | 351           | 940           | 2,000         | 0.26              | 112.77             |
| Iran, Islamic Republic of                 | 163           | 318           | 142           | 432           | 303           | 0.04              | -29.86             |
| <b>NOT SPECIFIED</b>                      | <b>29,105</b> |               |               |               |               |                   |                    |
| Other countries of the World              | 29,105        |               |               |               |               |                   |                    |

## BOSNIA AND HERZEGOVINA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012           | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>931,081</b> | <b>1,108,905</b> | <b>1,088,472</b> | <b>1,425,761</b> | <b>1,641,421</b> | <b>100.00</b>     | <b>15.13</b>       |
| <b>AFRICA</b>                          |                | <b>4,728</b>     | <b>2,649</b>     | <b>4,979</b>     | <b>4,029</b>     | <b>0.25</b>       | <b>-19.08</b>      |
| <b>SOUTHERN AFRICA</b>                 |                | <b>357</b>       | <b>422</b>       | <b>1,173</b>     | <b>953</b>       | <b>0.06</b>       | <b>-18.76</b>      |
| South Africa                           |                | 357              | 422              | 1,173            | 953              | 0.06              | -18.76             |
| <b>OTHER AFRICA</b>                    |                | <b>4,371</b>     | <b>2,227</b>     | <b>3,806</b>     | <b>3,076</b>     | <b>0.19</b>       | <b>-19.18</b>      |
| Other countries of Africa              |                | 4,371            | 2,227            | 3,806            | 3,076            | 0.19              | -19.18             |
| <b>AMERICAS</b>                        | <b>25,425</b>  | <b>38,931</b>    | <b>46,569</b>    | <b>58,829</b>    | <b>68,418</b>    | <b>4.17</b>       | <b>16.30</b>       |
| <b>NORTH AMERICA</b>                   | <b>25,425</b>  | <b>29,958</b>    | <b>38,225</b>    | <b>47,043</b>    | <b>55,434</b>    | <b>3.38</b>       | <b>17.84</b>       |
| Canada                                 | 4,538          | 5,882            | 6,549            | 7,402            | 8,758            | 0.53              | 18.32              |
| United States of America               | 20,887         | 22,895           | 31,001           | 38,364           | 45,806           | 2.79              | 19.40              |
| Other countries of North America       |                | 1,181            | 675              | 1,277            | 870              | 0.05              | -31.87             |
| <b>SOUTH AMERICA</b>                   |                | <b>4,945</b>     | <b>4,891</b>     | <b>6,051</b>     | <b>4,418</b>     | <b>0.27</b>       | <b>-26.99</b>      |
| Brazil                                 |                | 4,945            | 4,891            | 6,051            | 4,418            | 0.27              | -26.99             |
| <b>OTHER AMERICAS</b>                  |                | <b>4,028</b>     | <b>3,453</b>     | <b>5,735</b>     | <b>8,566</b>     | <b>0.52</b>       | <b>49.36</b>       |
| Other countries of the Americas        |                | 4,028            | 3,453            | 5,735            | 8,566            | 0.52              | 49.36              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>17,755</b>  | <b>56,636</b>    | <b>95,154</b>    | <b>160,961</b>   | <b>278,553</b>   | <b>16.97</b>      | <b>73.06</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>10,000</b>  | <b>25,153</b>    | <b>45,219</b>    | <b>56,906</b>    | <b>71,676</b>    | <b>4.37</b>       | <b>25.96</b>       |
| China                                  | 4,880          | 7,221            | 9,573            | 12,799           | 16,592           | 1.01              | 29.64              |
| Japan                                  | 5,120          | 5,181            | 7,025            | 10,015           | 8,150            | 0.50              | -18.62             |
| Korea, Republic of                     |                | 12,751           | 28,621           | 34,092           | 46,934           | 2.86              | 37.67              |
| <b>AUSTRALASIA</b>                     | <b>7,755</b>   | <b>9,560</b>     | <b>12,278</b>    | <b>13,183</b>    | <b>15,953</b>    | <b>0.97</b>       | <b>21.01</b>       |
| Australia                              | 6,918          | 8,604            | 11,162           | 11,935           | 14,588           | 0.89              | 22.23              |
| New Zealand                            | 837            | 956              | 1,116            | 1,248            | 1,365            | 0.08              | 9.38               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |                | <b>21,923</b>    | <b>37,657</b>    | <b>90,872</b>    | <b>190,924</b>   | <b>11.63</b>      | <b>110.10</b>      |
| Other countries of Asia                |                | 21,454           | 36,923           | 90,224           | 189,802          | 11.56             | 110.37             |
| Other countries of Oceania             |                | 469              | 734              | 648              | 1,122            | 0.07              | 73.15              |
| <b>EUROPE</b>                          | <b>807,045</b> | <b>962,661</b>   | <b>900,859</b>   | <b>1,137,157</b> | <b>1,188,608</b> | <b>72.41</b>      | <b>4.52</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>127,820</b> | <b>146,630</b>   | <b>98,484</b>    | <b>139,591</b>   | <b>139,850</b>   | <b>8.52</b>       | <b>0.19</b>        |
| Bulgaria                               | 5,146          | 8,289            | 8,051            | 11,167           | 11,541           | 0.70              | 3.35               |
| Czech Republic                         | 9,757          | 11,488           | 7,321            | 10,655           | 9,917            | 0.60              | -6.93              |
| Estonia                                |                | 1,273            | 866              | 727              | 810              | 0.05              | 11.42              |
| Hungary                                | 11,310         | 12,670           | 10,913           | 18,007           | 19,142           | 1.17              | 6.30               |
| Latvia                                 |                | 698              | 539              | 2,376            | 1,627            | 0.10              | -31.52             |
| Lithuania                              |                | 2,284            | 2,299            | 2,545            | 3,508            | 0.21              | 37.84              |
| Poland                                 | 75,009         | 80,796           | 45,816           | 71,706           | 67,793           | 4.13              | -5.46              |
| Romania                                | 9,709          | 7,315            | 5,676            | 6,830            | 9,796            | 0.60              | 43.43              |
| Russian Federation                     | 12,549         | 14,662           | 11,594           | 7,712            | 8,296            | 0.51              | 7.57               |
| Slovakia                               | 4,340          | 4,712            | 3,670            | 5,327            | 4,714            | 0.29              | -11.51             |
| Ukraine                                |                | 2,443            | 1,739            | 2,539            | 2,706            | 0.16              | 6.58               |
| <b>NORTHERN EUROPE</b>                 | <b>41,632</b>  | <b>56,146</b>    | <b>59,494</b>    | <b>71,789</b>    | <b>77,648</b>    | <b>4.73</b>       | <b>8.16</b>        |
| Denmark                                | 3,692          | 6,649            | 5,775            | 6,891            | 8,112            | 0.49              | 17.72              |
| Finland                                | 1,872          | 2,762            | 2,935            | 3,660            | 3,241            | 0.20              | -11.45             |
| Iceland                                | 544            | 411              | 982              | 544              | 695              | 0.04              | 27.76              |
| Ireland                                | 5,152          | 5,032            | 5,026            | 10,074           | 11,813           | 0.72              | 17.26              |
| Norway                                 | 5,238          | 8,404            | 8,006            | 9,441            | 8,640            | 0.53              | -8.48              |
| Sweden                                 | 12,221         | 15,369           | 18,080           | 19,589           | 22,336           | 1.36              | 14.02              |
| United Kingdom                         | 12,913         | 17,519           | 18,690           | 21,590           | 22,811           | 1.39              | 5.66               |
| <b>SOUTHERN EUROPE</b>                 | <b>447,594</b> | <b>506,660</b>   | <b>506,331</b>   | <b>610,603</b>   | <b>626,075</b>   | <b>38.14</b>      | <b>2.53</b>        |
| Albania                                | 3,926          | 5,133            | 5,360            | 5,694            | 6,694            | 0.41              | 17.56              |
| Croatia                                | 150,814        | 169,940          | 163,824          | 187,786          | 195,267          | 11.90             | 3.98               |
| Greece                                 | 6,094          | 8,886            | 12,238           | 11,420           | 12,354           | 0.75              | 8.18               |
| Italy                                  | 56,001         | 62,659           | 88,114           | 122,319          | 106,166          | 6.47              | -13.21             |
| Malta                                  |                | 5,049            | 3,744            | 3,946            | 3,158            | 0.19              | -19.97             |
| Montenegro                             | 18,384         | 22,286           | 20,749           | 23,952           | 29,521           | 1.80              | 23.25              |
| Portugal                               | 1,885          | 2,062            | 2,741            | 1,918            | 3,236            | 0.20              | 68.72              |

## BOSNIA AND HERZEGOVINA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Serbia                                    | 121,639        | 131,579        | 117,484        | 138,009        | 137,822        | 8.40              | -0.14              |
| Slovenia                                  | 69,183         | 75,595         | 66,980         | 85,821         | 97,769         | 5.96              | 13.92              |
| Spain                                     | 9,497          | 12,248         | 14,147         | 17,406         | 18,219         | 1.11              | 4.67               |
| The Former Yugoslav Republic of Macedonia | 10,171         | 11,223         | 10,950         | 12,332         | 15,869         | 0.97              | 28.68              |
| <b>WESTERN EUROPE</b>                     | <b>115,325</b> | <b>137,342</b> | <b>145,019</b> | <b>179,243</b> | <b>196,885</b> | <b>11.99</b>      | <b>9.84</b>        |
| Austria                                   | 28,620         | 30,940         | 32,969         | 35,015         | 39,002         | 2.38              | 11.39              |
| Belgium                                   | 4,377          | 7,481          | 7,723          | 8,603          | 9,045          | 0.55              | 5.14               |
| France                                    | 22,399         | 26,904         | 26,168         | 49,119         | 39,598         | 2.41              | -19.38             |
| Germany                                   | 38,968         | 44,710         | 47,659         | 53,113         | 65,536         | 3.99              | 23.39              |
| Luxembourg                                | 610            | 731            | 837            | 598            | 1,021          | 0.06              | 70.74              |
| Netherlands                               | 11,190         | 15,309         | 17,350         | 18,223         | 24,849         | 1.51              | 36.36              |
| Switzerland                               | 9,161          | 11,267         | 12,313         | 14,572         | 17,834         | 1.09              | 22.39              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>63,791</b>  | <b>110,589</b> | <b>86,720</b>  | <b>127,757</b> | <b>138,824</b> | <b>8.46</b>       | <b>8.66</b>        |
| Cyprus                                    |                | 586            | 1,578          | 937            | 1,229          | 0.07              | 31.16              |
| Israel                                    | 4,823          | 4,651          | 2,924          | 5,256          | 5,424          | 0.33              | 3.20               |
| Turkey                                    | 58,968         | 105,352        | 82,218         | 121,564        | 132,171        | 8.05              | 8.73               |
| <b>OTHER EUROPE</b>                       | <b>10,883</b>  | <b>5,294</b>   | <b>4,811</b>   | <b>8,174</b>   | <b>9,326</b>   | <b>0.57</b>       | <b>14.09</b>       |
| Other countries of Europe                 | 10,883         | 5,294          | 4,811          | 8,174          | 9,326          | 0.57              | 14.09              |
| <b>MIDDLE EAST</b>                        | <b>5,081</b>   | <b>44,333</b>  | <b>41,878</b>  | <b>60,754</b>  | <b>97,064</b>  | <b>5.91</b>       | <b>59.77</b>       |
| Egypt                                     | 986            | 1,517          | 1,324          | 1,769          | 2,311          | 0.14              | 30.64              |
| Kuwait                                    |                | 34,120         | 29,060         | 37,039         | 49,959         | 3.04              | 34.88              |
| Saudi Arabia                              | 4,095          | 8,696          | 11,494         | 21,946         | 44,794         | 2.73              | 104.11             |
| <b>SOUTH ASIA</b>                         | <b>514</b>     | <b>1,616</b>   | <b>1,363</b>   | <b>3,081</b>   | <b>4,749</b>   | <b>0.29</b>       | <b>54.14</b>       |
| India                                     |                | 770            | 1,064          | 2,011          | 4,044          | 0.25              | 101.09             |
| Iran, Islamic Republic of                 | 514            | 846            | 299            | 1,070          | 705            | 0.04              | -34.11             |
| <b>NOT SPECIFIED</b>                      | <b>75,261</b>  |                |                |                |                |                   |                    |
| Other countries of the World              | 75,261         |                |                |                |                |                   |                    |



## BOTSWANA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016 | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>1,614,270</b> | <b>1,544,104</b> | <b>1,965,523</b> | <b>1,527,614</b> |      |                   |                    |
| <b>AFRICA</b>                     | <b>1,363,833</b> | <b>1,182,131</b> | <b>1,722,952</b> | <b>1,355,787</b> |      |                   |                    |
| <b>EAST AFRICA</b>                | <b>794,008</b>   | <b>655,067</b>   | <b>918,795</b>   | <b>731,520</b>   |      |                   |                    |
| British Indian Ocean Territory    |                  |                  |                  |                  | 5    |                   |                    |
| Burundi                           |                  |                  | 123              | 28               |      |                   |                    |
| Comoros                           |                  |                  |                  | 23               |      |                   |                    |
| Djibouti                          |                  |                  |                  | 17               |      |                   |                    |
| Eritrea                           |                  | 4                |                  | 10               |      |                   |                    |
| Ethiopia                          | 164              | 241              | 579              | 258              |      |                   |                    |
| Kenya                             | 1,906            | 2,676            | 4,262            | 2,491            |      |                   |                    |
| Madagascar                        | 76               | 23               | 139              | 115              |      |                   |                    |
| Malawi                            | 3,604            | 7,912            | 10,901           | 6,409            |      |                   |                    |
| Mauritius                         | 542              | 364              | 1,232            | 928              |      |                   |                    |
| Mozambique                        | 2,548            | 3,099            | 3,393            | 2,586            |      |                   |                    |
| Reunion                           |                  |                  |                  | 3                |      |                   |                    |
| Rwanda                            |                  |                  | 167              | 56               |      |                   |                    |
| Seychelles                        | 72               |                  | 211              | 148              |      |                   |                    |
| Somalia                           |                  |                  | 434              | 276              |      |                   |                    |
| Tanzania, United Republic of      | 1,805            | 3,553            | 5,178            | 3,604            |      |                   |                    |
| Uganda                            | 882              | 1,474            | 1,413            | 1,004            |      |                   |                    |
| Zambia                            | 90,203           | 190,319          | 183,082          | 82,499           |      |                   |                    |
| Zimbabwe                          | 692,206          | 445,402          | 707,681          | 631,060          |      |                   |                    |
| <b>CENTRAL AFRICA</b>             | <b>1,114</b>     | <b>1,732</b>     | <b>3,896</b>     | <b>1,733</b>     |      |                   |                    |
| Angola                            | 557              | 1,265            | 2,430            | 1,185            |      |                   |                    |
| Cameroon                          | 57               | 187              | 283              | 163              |      |                   |                    |
| Central African Republic          |                  |                  |                  | 6                |      |                   |                    |
| Chad                              |                  |                  |                  | 8                |      |                   |                    |
| Congo                             |                  |                  | 103              | 33               |      |                   |                    |
| Congo, Democratic Republic of the | 500              | 280              | 1,080            | 291              |      |                   |                    |
| Equatorial Guinea                 |                  |                  |                  | 3                |      |                   |                    |
| Gabon                             |                  |                  |                  | 42               |      |                   |                    |
| Sao Tome and Principe             |                  |                  |                  | 2                |      |                   |                    |
| <b>NORTH AFRICA</b>               | <b>104</b>       | <b>117</b>       | <b>597</b>       | <b>100</b>       |      |                   |                    |
| Algeria                           |                  | 8                | 115              | 13               |      |                   |                    |
| Morocco                           |                  |                  | 103              | 16               |      |                   |                    |
| Sudan                             |                  | 85               | 150              | 45               |      |                   |                    |
| Tunisia                           | 104              | 24               | 229              | 25               |      |                   |                    |
| Western Sahara                    |                  |                  |                  | 1                |      |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>567,412</b>   | <b>524,082</b>   | <b>797,210</b>   | <b>621,460</b>   |      |                   |                    |
| Lesotho                           | 3,891            | 6,773            | 10,966           | 13,290           |      |                   |                    |
| Namibia                           | 68,104           | 96,511           | 164,338          | 81,536           |      |                   |                    |
| South Africa                      | 492,289          | 414,976          | 614,540          | 519,389          |      |                   |                    |
| Swaziland                         | 3,128            | 5,822            | 7,366            | 7,245            |      |                   |                    |
| <b>WEST AFRICA</b>                | <b>768</b>       | <b>759</b>       | <b>1,812</b>     | <b>974</b>       |      |                   |                    |
| Benin                             |                  |                  |                  | 34               |      |                   |                    |
| Burkina Faso                      |                  |                  |                  | 67               |      |                   |                    |
| Cabo Verde                        |                  |                  |                  | 5                |      |                   |                    |
| Côte d'Ivoire                     |                  |                  | 109              | 62               |      |                   |                    |
| Gambia                            |                  |                  |                  | 10               |      |                   |                    |
| Ghana                             | 207              | 167              | 513              | 270              |      |                   |                    |
| Guinea                            |                  |                  |                  | 3                |      |                   |                    |
| Guinea-Bissau                     |                  |                  |                  | 3                |      |                   |                    |
| Liberia                           |                  |                  |                  | 4                |      |                   |                    |
| Mali                              |                  |                  |                  | 48               |      |                   |                    |
| Mauritania                        |                  |                  |                  | 13               |      |                   |                    |

## BOTSWANA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012          | 2013           | 2014          | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|----------------|---------------|---------------|------|-------------------|--------------------|
| Niger                            |               |                |               |               | 11   |                   |                    |
| Nigeria                          | 412           | 450            | 940           | 326           |      |                   |                    |
| Senegal                          | 73            | 58             | 134           | 48            |      |                   |                    |
| Sierra Leone                     | 76            | 84             | 116           | 43            |      |                   |                    |
| Togo                             |               |                |               |               | 27   |                   |                    |
| <b>OTHER AFRICA</b>              | <b>427</b>    | <b>374</b>     | <b>642</b>    |               |      |                   |                    |
| Other countries of Africa        | 427           | 374            | 642           |               |      |                   |                    |
| <b>AMERICAS</b>                  | <b>40,416</b> | <b>149,868</b> | <b>59,594</b> | <b>45,548</b> |      |                   |                    |
| <b>CARIBBEAN</b>                 | <b>143</b>    | <b>217</b>     | <b>404</b>    | <b>249</b>    |      |                   |                    |
| Antigua and Barbuda              |               |                |               |               | 3    |                   |                    |
| Aruba                            |               |                |               |               | 9    |                   |                    |
| Bahamas                          |               |                | 130           | 35            |      |                   |                    |
| Barbados                         |               |                |               |               | 6    |                   |                    |
| Bermuda                          |               |                |               |               | 9    |                   |                    |
| British Virgin Islands           |               |                |               |               | 1    |                   |                    |
| Cayman Islands                   |               |                |               |               | 5    |                   |                    |
| Cuba                             |               | 137            | 105           | 30            |      |                   |                    |
| Dominica                         |               |                |               |               | 9    |                   |                    |
| Dominican Republic               |               |                |               |               | 11   |                   |                    |
| Grenada                          |               |                |               |               | 1    |                   |                    |
| Guadeloupe                       |               |                |               |               | 1    |                   |                    |
| Haiti                            |               |                |               |               | 4    |                   |                    |
| Jamaica                          | 143           | 80             | 94            | 75            |      |                   |                    |
| Montserrat                       |               |                |               |               | 1    |                   |                    |
| Saint Kitts and Nevis            |               |                |               |               | 5    |                   |                    |
| Saint Lucia                      |               |                |               |               | 1    |                   |                    |
| Saint Vincent and the Grenadines |               |                |               |               | 3    |                   |                    |
| Trinidad and Tobago              |               |                | 75            | 39            |      |                   |                    |
| Turks and Caicos Islands         |               |                |               |               | 1    |                   |                    |
| <b>CENTRAL AMERICA</b>           | <b>47</b>     |                |               | <b>37</b>     |      |                   |                    |
| Belize                           | 47            |                |               | 11            |      |                   |                    |
| Costa Rica                       |               |                |               | 14            |      |                   |                    |
| El Salvador                      |               |                |               | 1             |      |                   |                    |
| Guatemala                        |               |                |               | 2             |      |                   |                    |
| Honduras                         |               |                |               | 1             |      |                   |                    |
| Nicaragua                        |               |                |               | 3             |      |                   |                    |
| Panama                           |               |                |               | 5             |      |                   |                    |
| <b>NORTH AMERICA</b>             | <b>38,650</b> | <b>144,498</b> | <b>56,743</b> | <b>44,040</b> |      |                   |                    |
| Canada                           | 6,356         | 23,270         | 8,818         | 6,211         |      |                   |                    |
| Greenland                        |               |                |               | 222           |      |                   |                    |
| Mexico                           | 820           | 1,413          | 496           | 514           |      |                   |                    |
| United States of America         | 31,474        | 119,815        | 47,429        | 37,093        |      |                   |                    |
| <b>SOUTH AMERICA</b>             | <b>1,245</b>  | <b>4,601</b>   | <b>2,154</b>  | <b>1,220</b>  |      |                   |                    |
| Argentina                        | 487           | 949            | 368           | 155           |      |                   |                    |
| Bolivia, Plurinational State of  |               |                | 312           | 3             |      |                   |                    |
| Brazil                           | 504           | 3,045          | 1,109         | 724           |      |                   |                    |
| Chile                            | 138           | 491            | 180           | 132           |      |                   |                    |
| Colombia                         | 116           | 116            | 75            | 33            |      |                   |                    |
| Ecuador                          |               |                |               | 5             |      |                   |                    |
| Falkland Islands (Malvinas)      |               |                |               | 3             |      |                   |                    |
| Guyana                           |               |                |               | 8             |      |                   |                    |
| Paraguay                         |               |                |               | 5             |      |                   |                    |
| Peru                             |               |                | 110           | 64            |      |                   |                    |
| Suriname                         |               |                |               | 1             |      |                   |                    |
| Uruguay                          |               |                |               | 48            |      |                   |                    |

## BOTSWANA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|---------------|------|-------------------|--------------------|
| Venezuela, Bolivarian Republic of      |                |                |                |               | 39   |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>331</b>     | <b>552</b>     | <b>293</b>     | <b>2</b>      |      |                   |                    |
| Other countries of the Americas        | 331            | 552            | 293            | 2             |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>45,918</b>  | <b>52,486</b>  | <b>37,264</b>  | <b>23,184</b> |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>28,148</b>  | <b>20,055</b>  | <b>15,247</b>  | <b>7,925</b>  |      |                   |                    |
| China                                  | 9,189          | 1,271          | 2,442          | 1,058         |      |                   |                    |
| Hong Kong (China)                      | 417            | 208            | 418            | 262           |      |                   |                    |
| Japan                                  | 13,123         | 14,639         | 9,587          | 4,605         |      |                   |                    |
| Korea, Democratic People's Republic of |                |                |                | 39            |      |                   |                    |
| Korea, Republic of                     | 5,037          | 3,579          | 2,599          | 1,730         |      |                   |                    |
| Macao (China)                          |                |                |                | 134           |      |                   |                    |
| Mongolia                               |                |                |                | 2             |      |                   |                    |
| Taiwan Province of China               | 382            | 358            | 201            | 95            |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>2,766</b>   | <b>1,295</b>   | <b>1,268</b>   | <b>1,301</b>  |      |                   |                    |
| Brunei Darussalam                      |                |                |                | 2             |      |                   |                    |
| Cambodia                               |                |                |                | 15            |      |                   |                    |
| Indonesia                              |                | 87             | 63             | 54            |      |                   |                    |
| Lao People's Democratic Republic       |                |                |                | 3             |      |                   |                    |
| Malaysia                               | 782            | 104            |                | 313           |      |                   |                    |
| Myanmar                                |                |                | 114            | 154           |      |                   |                    |
| Philippines                            | 212            | 157            | 208            | 115           |      |                   |                    |
| Singapore                              | 1,351          | 855            | 796            | 535           |      |                   |                    |
| Thailand                               | 266            | 92             | 87             | 62            |      |                   |                    |
| Timor-Leste                            |                |                |                | 36            |      |                   |                    |
| Viet Nam                               | 155            |                |                | 12            |      |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>14,031</b>  | <b>31,040</b>  | <b>19,741</b>  | <b>13,635</b> |      |                   |                    |
| Australia                              | 12,035         | 26,759         | 17,069         | 11,611        |      |                   |                    |
| New Zealand                            | 1,996          | 4,281          | 2,672          | 2,024         |      |                   |                    |
| <b>MELANESIA</b>                       |                |                | <b>637</b>     | <b>307</b>    |      |                   |                    |
| Fiji                                   |                |                |                | 186           |      |                   |                    |
| New Caledonia                          |                |                |                | 11            |      |                   |                    |
| Norfolk Island                         |                |                |                | 2             |      |                   |                    |
| Solomon Islands                        |                |                | 170            | 107           |      |                   |                    |
| Vanuatu                                |                |                | 467            | 1             |      |                   |                    |
| <b>MICRONESIA</b>                      |                |                |                | <b>2</b>      |      |                   |                    |
| Nauru                                  |                |                |                | 2             |      |                   |                    |
| <b>POLYNESIA</b>                       |                |                |                | <b>14</b>     |      |                   |                    |
| American Samoa                         |                |                |                | 3             |      |                   |                    |
| Cook Islands                           |                |                |                | 3             |      |                   |                    |
| Pitcairn                               |                |                |                | 2             |      |                   |                    |
| Samoa                                  |                |                |                | 4             |      |                   |                    |
| Wallis and Futuna Islands              |                |                |                | 2             |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>973</b>     | <b>96</b>      | <b>371</b>     |               |      |                   |                    |
| Other countries of Asia                | 973            | 70             | 359            |               |      |                   |                    |
| Other countries of Oceania             |                | 26             | 12             |               |      |                   |                    |
| <b>EUROPE</b>                          | <b>139,741</b> | <b>150,876</b> | <b>130,678</b> | <b>98,555</b> |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>5,395</b>   | <b>7,989</b>   | <b>5,620</b>   | <b>3,535</b>  |      |                   |                    |
| Azerbaijan                             |                |                |                | 4             |      |                   |                    |
| Belarus                                |                |                |                | 15            |      |                   |                    |
| Bulgaria                               | 188            | 412            | 167            | 126           |      |                   |                    |
| Czech Republic                         | 709            | 1,246          | 898            | 748           |      |                   |                    |
| Estonia                                |                |                |                | 68            |      |                   |                    |
| Georgia                                |                |                |                | 35            |      |                   |                    |
| Hungary                                | 311            | 312            | 288            | 228           |      |                   |                    |
| Kazakhstan                             |                |                |                | 8             |      |                   |                    |

## BOTSWANA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012          | 2013          | 2014          | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|---------------|------|-------------------|--------------------|
| Kyrgyzstan                                |               |               |               | 2             |      |                   |                    |
| Latvia                                    |               |               |               | 21            |      |                   |                    |
| Lithuania                                 |               |               |               | 54            |      |                   |                    |
| Moldova, Republic of                      |               |               |               | 2             |      |                   |                    |
| Poland                                    | 1,290         | 2,000         | 1,691         | 1,120         |      |                   |                    |
| Romania                                   |               | 171           | 235           | 137           |      |                   |                    |
| Russian Federation                        | 1,957         | 3,248         | 1,874         | 667           |      |                   |                    |
| Slovakia                                  | 559           | 413           | 349           | 237           |      |                   |                    |
| Tajikistan                                |               |               |               | 2             |      |                   |                    |
| Turkmenistan                              |               |               |               | 1             |      |                   |                    |
| Ukraine                                   | 381           | 187           | 118           | 55            |      |                   |                    |
| Uzbekistan                                |               |               |               | 5             |      |                   |                    |
| <b>NORTHERN EUROPE</b>                    | <b>51,040</b> | <b>50,270</b> | <b>39,300</b> | <b>29,278</b> |      |                   |                    |
| Denmark                                   | 3,174         | 2,825         | 2,016         | 1,364         |      |                   |                    |
| Faeroe Islands                            |               |               |               | 1             |      |                   |                    |
| Finland                                   | 989           | 1,185         | 964           | 580           |      |                   |                    |
| Iceland                                   |               |               | 166           | 160           |      |                   |                    |
| Ireland                                   | 1,721         | 2,703         | 1,715         | 1,141         |      |                   |                    |
| Norway                                    | 2,290         | 3,195         | 2,261         | 1,441         |      |                   |                    |
| Sweden                                    | 3,308         | 4,244         | 2,648         | 1,704         |      |                   |                    |
| United Kingdom                            | 39,558        | 36,118        | 29,530        | 22,887        |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                    | <b>13,499</b> | <b>14,734</b> | <b>14,547</b> | <b>11,609</b> |      |                   |                    |
| Albania                                   |               |               |               | 3             |      |                   |                    |
| Andorra                                   |               |               |               | 1,796         |      |                   |                    |
| Bosnia and Herzegovina                    |               |               | 1,897         | 10            |      |                   |                    |
| Croatia                                   |               | 104           |               | 58            |      |                   |                    |
| Gibraltar                                 |               |               |               | 1             |      |                   |                    |
| Greece                                    | 479           | 401           | 349           |               |      |                   |                    |
| Holy See                                  |               |               |               | 1             |      |                   |                    |
| Italy                                     | 5,928         | 7,217         | 5,436         | 4,313         |      |                   |                    |
| Malta                                     |               |               |               | 47            |      |                   |                    |
| Montenegro                                |               |               |               | 4             |      |                   |                    |
| Portugal                                  | 1,174         | 1,962         | 1,367         | 823           |      |                   |                    |
| Serbia                                    |               |               | 246           | 48            |      |                   |                    |
| Slovenia                                  |               |               | 128           | 111           |      |                   |                    |
| Spain                                     | 5,918         | 5,050         | 5,124         | 4,392         |      |                   |                    |
| The Former Yugoslav Republic of Macedonia |               |               |               | 2             |      |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>66,880</b> | <b>75,949</b> | <b>68,240</b> | <b>53,708</b> |      |                   |                    |
| Austria                                   | 2,984         | 3,193         | 2,868         | 2,062         |      |                   |                    |
| Belgium                                   | 4,224         | 4,858         | 4,687         | 3,743         |      |                   |                    |
| France                                    | 10,628        | 10,684        | 10,016        | 8,089         |      |                   |                    |
| Germany                                   | 28,501        | 37,239        | 32,843        | 24,637        |      |                   |                    |
| Liechtenstein                             |               |               |               | 7             |      |                   |                    |
| Luxembourg                                | 137           | 146           | 185           | 197           |      |                   |                    |
| Monaco                                    |               |               |               | 6             |      |                   |                    |
| Netherlands                               | 13,232        | 11,921        | 10,600        | 8,417         |      |                   |                    |
| Switzerland                               | 7,174         | 7,908         | 7,041         | 6,550         |      |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>2,732</b>  | <b>1,500</b>  | <b>2,058</b>  | <b>416</b>    |      |                   |                    |
| Cyprus                                    | 390           |               |               | 57            |      |                   |                    |
| Israel                                    | 2,137         | 1,269         | 1,785         |               |      |                   |                    |
| Turkey                                    | 205           | 231           | 273           | 359           |      |                   |                    |
| <b>OTHER EUROPE</b>                       | <b>195</b>    | <b>434</b>    | <b>913</b>    | <b>9</b>      |      |                   |                    |
| Other countries of Europe                 | 195           | 434           | 913           | 9             |      |                   |                    |

## BOTSWANA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012          | 2013         | 2014         | 2015         | 2016 | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|--------------|--------------|--------------|------|-------------------|--------------------|
| <b>MIDDLE EAST</b>           | <b>226</b>    | <b>90</b>    | <b>1,425</b> | <b>899</b>   |      |                   |                    |
| Bahrain                      |               |              |              |              | 7    |                   |                    |
| Egypt                        | 145           | 46           | 344          | 44           |      |                   |                    |
| Iraq                         |               |              |              | 8            |      |                   |                    |
| Jordan                       |               |              |              | 295          |      |                   |                    |
| Kuwait                       |               |              |              | 5            |      |                   |                    |
| Lebanon                      |               | 30           | 133          | 101          |      |                   |                    |
| Libya                        | 81            | 14           | 128          | 17           |      |                   |                    |
| Oman                         |               |              |              | 13           |      |                   |                    |
| Qatar                        |               |              |              | 29           |      |                   |                    |
| Saudi Arabia                 |               |              |              | 21           |      |                   |                    |
| State of Palestine           |               |              |              | 3            |      |                   |                    |
| Syrian Arab Republic         |               |              |              | 1            |      |                   |                    |
| United Arab Emirates         |               |              | 307          | 268          |      |                   |                    |
| Yemen                        |               |              | 513          | 87           |      |                   |                    |
| <b>SOUTH ASIA</b>            | <b>8,645</b>  | <b>2,835</b> | <b>9,257</b> | <b>2,654</b> |      |                   |                    |
| Afghanistan                  |               |              | 68           | 46           |      |                   |                    |
| Bangladesh                   | 685           | 90           | 480          | 33           |      |                   |                    |
| India                        | 7,055         | 2,400        | 7,327        | 2,331        |      |                   |                    |
| Iran, Islamic Republic of    |               |              |              | 11           |      |                   |                    |
| Maldives                     |               |              |              | 4            |      |                   |                    |
| Nepal                        |               |              |              | 22           |      |                   |                    |
| Pakistan                     | 450           | 200          | 802          | 87           |      |                   |                    |
| Sri Lanka                    | 455           | 145          | 580          | 120          |      |                   |                    |
| <b>NOT SPECIFIED</b>         | <b>15,491</b> | <b>5,818</b> | <b>4,353</b> | <b>987</b>   |      |                   |                    |
| Other countries of the World | 15,491        | 5,818        | 4,353        | 987          |      |                   |                    |

## BRAZIL

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                    | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                       | <b>5,676,843</b> | <b>5,813,342</b> | <b>6,429,852</b> | <b>6,305,838</b> | <b>6,578,074</b> | <b>100.00</b>     | <b>4.32</b>        |
| <b>AFRICA</b>                      | <b>92,349</b>    | <b>94,832</b>    | <b>128,252</b>   | <b>107,919</b>   | <b>77,956</b>    | <b>1.19</b>       | <b>-27.76</b>      |
| <b>EAST AFRICA</b>                 |                  |                  |                  | <b>4,972</b>     | <b>3,835</b>     | <b>0.06</b>       | <b>-22.87</b>      |
| Kenya                              |                  |                  |                  | 1,214            | 1,491            | 0.02              | 22.82              |
| Mozambique                         |                  |                  |                  | 3,758            | 2,344            | 0.04              | -37.63             |
| <b>CENTRAL AFRICA</b>              | <b>37,779</b>    | <b>38,587</b>    | <b>48,666</b>    | <b>48,297</b>    | <b>26,784</b>    | <b>0.41</b>       | <b>-44.54</b>      |
| Angola                             | 37,779           | 38,587           | 48,666           | 48,297           | 26,784           | 0.41              | -44.54             |
| <b>NORTH AFRICA</b>                |                  |                  |                  | <b>6,563</b>     | <b>6,934</b>     | <b>0.11</b>       | <b>5.65</b>        |
| Morocco                            |                  |                  |                  | 4,838            | 4,902            | 0.07              | 1.32               |
| Tunisia                            |                  |                  |                  | 1,725            | 2,032            | 0.03              | 17.80              |
| <b>SOUTHERN AFRICA</b>             | <b>23,047</b>    | <b>21,212</b>    | <b>26,287</b>    | <b>27,260</b>    | <b>24,065</b>    | <b>0.37</b>       | <b>-11.72</b>      |
| South Africa                       | 23,047           | 21,212           | 26,287           | 27,260           | 24,065           | 0.37              | -11.72             |
| <b>WEST AFRICA</b>                 | <b>6,898</b>     | <b>7,076</b>     | <b>11,168</b>    | <b>7,783</b>     | <b>5,134</b>     | <b>0.08</b>       | <b>-34.04</b>      |
| Cabo Verde                         | 3,235            | 3,158            | 2,906            | 2,584            | 2,022            | 0.03              | -21.75             |
| Ghana                              |                  |                  |                  | 1,715            | 794              | 0.01              | -53.70             |
| Nigeria                            | 3,663            | 3,918            | 8,262            | 3,484            | 2,318            | 0.04              | -33.47             |
| <b>OTHER AFRICA</b>                | <b>24,625</b>    | <b>27,957</b>    | <b>42,131</b>    | <b>13,044</b>    | <b>11,204</b>    | <b>0.17</b>       | <b>-14.11</b>      |
| Other countries of Africa          | 24,625           | 27,957           | 42,131           | 13,044           | 11,204           | 0.17              | -14.11             |
| <b>AMERICAS</b>                    | <b>3,582,256</b> | <b>3,726,448</b> | <b>4,040,566</b> | <b>4,208,508</b> | <b>4,519,196</b> | <b>68.70</b>      | <b>7.38</b>        |
| <b>CARIBBEAN</b>                   | <b>4,292</b>     | <b>4,940</b>     | <b>4,659</b>     | <b>14,998</b>    | <b>13,598</b>    | <b>0.21</b>       | <b>-9.33</b>       |
| Cuba                               | 4,292            | 4,940            | 4,659            | 6,003            | 6,236            | 0.09              | 3.88               |
| Dominican Republic                 |                  |                  |                  | 5,296            | 4,421            | 0.07              | -16.52             |
| Haiti                              |                  |                  |                  | 1,506            | 1,174            | 0.02              | -22.05             |
| Trinidad and Tobago                |                  |                  |                  | 2,193            | 1,767            | 0.03              | -19.43             |
| <b>CENTRAL AMERICA</b>             | <b>38,862</b>    | <b>47,580</b>    | <b>57,309</b>    | <b>38,711</b>    | <b>37,814</b>    | <b>0.57</b>       | <b>-2.32</b>       |
| Costa Rica                         | 10,284           | 11,771           | 15,911           | 11,450           | 12,087           | 0.18              | 5.56               |
| El Salvador                        |                  |                  |                  | 3,695            | 3,556            | 0.05              | -3.76              |
| Guatemala                          | 5,294            | 6,497            | 8,408            | 6,112            | 6,439            | 0.10              | 5.35               |
| Honduras                           |                  |                  |                  | 3,185            | 2,826            | 0.04              | -11.27             |
| Nicaragua                          |                  |                  |                  | 1,604            | 1,325            | 0.02              | -17.39             |
| Panama                             | 7,496            | 8,512            | 9,805            | 10,081           | 8,261            | 0.13              | -18.05             |
| Other countries of Central America | 15,788           | 20,800           | 23,185           | 2,584            | 3,320            | 0.05              | 28.48              |
| <b>NORTH AMERICA</b>               | <b>716,583</b>   | <b>737,175</b>   | <b>844,969</b>   | <b>734,450</b>   | <b>735,062</b>   | <b>11.17</b>      | <b>0.08</b>        |
| Canada                             | 68,462           | 67,610           | 78,531           | 68,293           | 70,103           | 1.07              | 2.65               |
| Mexico                             | 61,658           | 76,738           | 109,637          | 90,361           | 94,609           | 1.44              | 4.70               |
| United States of America           | 586,463          | 592,827          | 656,801          | 575,796          | 570,350          | 8.67              | -0.95              |
| <b>SOUTH AMERICA</b>               | <b>2,822,519</b> | <b>2,936,753</b> | <b>3,133,629</b> | <b>3,420,349</b> | <b>3,732,722</b> | <b>56.74</b>      | <b>9.13</b>        |
| Argentina                          | 1,671,604        | 1,711,491        | 1,743,930        | 2,079,823        | 2,294,900        | 34.89             | 10.34              |
| Bolivia, Plurinational State of    | 112,639          | 95,028           | 95,300           | 108,149          | 138,106          | 2.10              | 27.70              |
| Chile                              | 250,586          | 268,203          | 336,950          | 306,331          | 311,813          | 4.74              | 1.79               |
| Colombia                           | 100,324          | 116,461          | 158,886          | 118,866          | 135,192          | 2.06              | 13.73              |
| Ecuador                            | 26,462           | 29,324           | 42,349           | 34,899           | 30,604           | 0.47              | -12.31             |
| French Guiana                      | 9,278            | 10,175           | 5,113            | 13               | 8                | 0.00              | -38.46             |
| Guyana                             | 3,400            | 4,286            | 4,973            | 4,551            | 5,289            | 0.08              | 16.22              |
| Paraguay                           | 246,401          | 268,932          | 293,841          | 301,831          | 316,714          | 4.81              | 4.93               |
| Peru                               | 91,996           | 98,602           | 117,230          | 113,078          | 114,276          | 1.74              | 1.06               |
| Suriname                           | 4,859            | 3,430            | 3,379            | 4,999            | 9,169            | 0.14              | 83.42              |
| Uruguay                            | 253,864          | 262,512          | 223,508          | 267,321          | 284,113          | 4.32              | 6.28               |
| Venezuela, Bolivarian Republic of  | 51,106           | 68,309           | 108,170          | 80,488           | 92,538           | 1.41              | 14.97              |
| <b>EAST ASIA AND THE PACIFIC</b>   | <b>294,228</b>   | <b>299,432</b>   | <b>344,017</b>   | <b>279,016</b>   | <b>299,133</b>   | <b>4.55</b>       | <b>7.21</b>        |
| <b>NORTH-EAST ASIA</b>             | <b>189,036</b>   | <b>191,704</b>   | <b>187,660</b>   | <b>187,846</b>   | <b>199,000</b>   | <b>3.03</b>       | <b>5.94</b>        |
| China                              | 65,945           | 60,140           | 57,502           | 53,064           | 57,860           | 0.88              | 9.04               |
| Hong Kong (China)                  |                  |                  |                  | 3,347            | 4,092            | 0.06              | 22.26              |
| Japan                              | 73,102           | 87,225           | 84,636           | 70,102           | 79,754           | 1.21              | 13.77              |

## BRAZIL

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Korea, Republic of                     | 49,989           | 44,339           | 45,522           | 50,725           | 50,312           | 0.76              | -0.81              |
| Taiwan Province of China               |                  |                  |                  | 10,608           | 6,982            | 0.11              | -34.18             |
| <b>SOUTH-EAST ASIA</b>                 |                  |                  |                  | <b>26,002</b>    | <b>22,958</b>    | <b>0.35</b>       | <b>-11.71</b>      |
| Indonesia                              |                  |                  |                  | 2,315            | 2,152            | 0.03              | -7.04              |
| Malaysia                               |                  |                  |                  | 5,183            | 4,233            | 0.06              | -18.33             |
| Philippines                            |                  |                  |                  | 7,993            | 7,574            | 0.12              | -5.24              |
| Singapore                              |                  |                  |                  | 6,252            | 4,944            | 0.08              | -20.92             |
| Thailand                               |                  |                  |                  | 4,259            | 4,055            | 0.06              | -4.79              |
| <b>AUSTRALASIA</b>                     | <b>52,503</b>    | <b>53,952</b>    | <b>80,149</b>    | <b>55,197</b>    | <b>65,431</b>    | <b>0.99</b>       | <b>18.54</b>       |
| Australia                              | 43,161           | 45,079           | 67,389           | 44,896           | 49,809           | 0.76              | 10.94              |
| New Zealand                            | 9,342            | 8,873            | 12,760           | 10,301           | 15,622           | 0.24              | 51.66              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>52,689</b>    | <b>53,776</b>    | <b>76,208</b>    | <b>9,971</b>     | <b>11,744</b>    | <b>0.18</b>       | <b>17.78</b>       |
| Other countries of Asia                | 52,377           | 53,447           | 75,910           | 9,747            | 11,059           | 0.17              | 13.46              |
| Other countries of Oceania             | 312              | 329              | 298              | 224              | 685              | 0.01              | 205.80             |
| <b>EUROPE</b>                          | <b>1,685,728</b> | <b>1,669,697</b> | <b>1,891,174</b> | <b>1,667,405</b> | <b>1,641,457</b> | <b>24.95</b>      | <b>-1.56</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>56,170</b>    | <b>62,044</b>    | <b>76,016</b>    | <b>91,915</b>    | <b>92,029</b>    | <b>1.40</b>       | <b>0.12</b>        |
| Bulgaria                               |                  |                  |                  | 3,991            | 4,264            | 0.06              | 6.84               |
| Czech Republic                         | 7,657            | 8,066            | 8,529            | 8,537            | 8,346            | 0.13              | -2.24              |
| Estonia                                |                  |                  |                  | 1,863            | 1,998            | 0.03              | 7.25               |
| Hungary                                | 5,240            | 5,713            | 6,450            | 7,058            | 7,249            | 0.11              | 2.71               |
| Latvia                                 |                  |                  |                  | 1,582            | 1,884            | 0.03              | 19.09              |
| Lithuania                              |                  |                  |                  | 2,411            | 3,213            | 0.05              | 33.26              |
| Poland                                 | 18,132           | 22,727           | 24,068           | 24,363           | 23,041           | 0.35              | -5.43              |
| Romania                                |                  |                  |                  | 7,394            | 6,985            | 0.11              | -5.53              |
| Russian Federation                     | 25,141           | 25,538           | 36,969           | 25,644           | 23,894           | 0.36              | -6.82              |
| Slovakia                               |                  |                  |                  | 3,188            | 4,029            | 0.06              | 26.38              |
| Ukraine                                |                  |                  |                  | 5,884            | 7,126            | 0.11              | 21.11              |
| <b>NORTHERN EUROPE</b>                 | <b>274,391</b>   | <b>284,133</b>   | <b>348,589</b>   | <b>301,794</b>   | <b>307,476</b>   | <b>4.67</b>       | <b>1.88</b>        |
| Denmark                                | 22,780           | 21,261           | 22,743           | 23,136           | 24,182           | 0.37              | 4.52               |
| Finland                                | 11,994           | 12,258           | 13,413           | 11,943           | 11,152           | 0.17              | -6.62              |
| Ireland                                | 18,457           | 19,352           | 19,467           | 17,651           | 16,428           | 0.25              | -6.93              |
| Norway                                 | 30,319           | 28,069           | 33,749           | 25,699           | 20,611           | 0.31              | -19.80             |
| Sweden                                 | 35,293           | 33,461           | 42,214           | 34,096           | 32,432           | 0.49              | -4.88              |
| United Kingdom                         | 155,548          | 169,732          | 217,003          | 189,269          | 202,671          | 3.08              | 7.08               |
| <b>SOUTHERN EUROPE</b>                 | <b>585,512</b>   | <b>577,548</b>   | <b>573,408</b>   | <b>531,122</b>   | <b>496,846</b>   | <b>7.55</b>       | <b>-6.45</b>       |
| Croatia                                |                  |                  |                  | 2,525            | 3,415            | 0.05              | 35.25              |
| Greece                                 | 6,343            | 6,304            | 7,849            | 7,146            | 7,569            | 0.12              | 5.92               |
| Italy                                  | 230,114          | 233,243          | 228,734          | 202,015          | 181,493          | 2.76              | -10.16             |
| Portugal                               | 168,649          | 168,250          | 170,066          | 162,305          | 149,968          | 2.28              | -7.60              |
| Serbia                                 |                  |                  |                  | 2,988            | 3,286            | 0.05              | 9.97               |
| Slovenia                               |                  |                  |                  | 3,114            | 3,269            | 0.05              | 4.98               |
| Spain                                  | 180,406          | 169,751          | 166,759          | 151,029          | 147,846          | 2.25              | -2.11              |
| <b>WESTERN EUROPE</b>                  | <b>681,971</b>   | <b>657,445</b>   | <b>781,301</b>   | <b>685,539</b>   | <b>687,357</b>   | <b>10.45</b>      | <b>0.27</b>        |
| Austria                                | 28,035           | 25,929           | 28,532           | 26,575           | 23,531           | 0.36              | -11.45             |
| Belgium                                | 34,169           | 33,356           | 42,964           | 34,423           | 35,577           | 0.54              | 3.35               |
| France                                 | 218,626          | 224,078          | 282,375          | 261,075          | 263,774          | 4.01              | 1.03               |
| Germany                                | 258,437          | 236,505          | 265,498          | 224,549          | 221,513          | 3.37              | -1.35              |
| Luxembourg                             |                  |                  |                  | 1,728            | 1,620            | 0.02              | -6.25              |
| Netherlands                            | 73,133           | 69,187           | 81,655           | 66,870           | 72,268           | 1.10              | 8.07               |
| Switzerland                            | 69,571           | 68,390           | 80,277           | 70,319           | 69,074           | 1.05              | -1.77              |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>33,523</b>    | <b>33,128</b>    | <b>43,340</b>    | <b>51,665</b>    | <b>50,787</b>    | <b>0.77</b>       | <b>-1.70</b>       |
| Israel                                 | 33,523           | 33,128           | 43,340           | 35,891           | 34,962           | 0.53              | -2.59              |
| Turkey                                 |                  |                  |                  | 15,774           | 15,825           | 0.24              | 0.32               |
| <b>OTHER EUROPE</b>                    | <b>54,161</b>    | <b>55,399</b>    | <b>68,520</b>    | <b>5,370</b>     | <b>6,962</b>     | <b>0.11</b>       | <b>29.65</b>       |
| Other countries of Europe              | 54,161           | 55,399           | 68,520           | 5,370            | 6,962            | 0.11              | 29.65              |

## BRAZIL

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>           |               |               |               | <b>11,907</b> | <b>9,851</b>  | <b>0.15</b>       | <b>-17.27</b>      |
| Egypt                        |               |               |               | 3,064         | 3,435         | 0.05              | 12.11              |
| Lebanon                      |               |               |               | 3,076         | 3,067         | 0.05              | -0.29              |
| Saudi Arabia                 |               |               |               | 1,533         | 1,225         | 0.02              | -20.09             |
| Syrian Arab Republic         |               |               |               | 4,234         | 2,124         | 0.03              | -49.83             |
| <b>SOUTH ASIA</b>            | <b>22,096</b> | <b>22,719</b> | <b>25,675</b> | <b>30,941</b> | <b>30,391</b> | <b>0.46</b>       | <b>-1.78</b>       |
| Bangladesh                   |               |               |               | 1,531         | 670           | 0.01              | -56.24             |
| India                        | 22,096        | 22,719        | 25,675        | 23,259        | 23,246        | 0.35              | -0.06              |
| Iran, Islamic Republic of    |               |               |               | 3,916         | 4,179         | 0.06              | 6.72               |
| Pakistan                     |               |               |               | 2,235         | 2,296         | 0.03              | 2.73               |
| <b>NOT SPECIFIED</b>         | <b>186</b>    | <b>214</b>    | <b>168</b>    | <b>142</b>    | <b>90</b>     | <b>0.00</b>       | <b>-36.62</b>      |
| Other countries of the World | 186           | 214           | 168           | 142           | 90            | 0.00              | -36.62             |



## BRUNEI DARUSSALAM

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>209,108</b> | <b>224,904</b> | <b>200,989</b> | <b>218,213</b> | <b>218,809</b> | <b>100.00</b>     | <b>0.27</b>        |
| <b>AMERICAS</b>                  | <b>6,304</b>       | <b>7,605</b>   | <b>6,058</b>   | <b>5,949</b>   | <b>5,421</b>   | <b>2.48</b>       | <b>-8.88</b>       |
| <b>NORTH AMERICA</b>             | <b>6,304</b>       | <b>7,605</b>   | <b>6,058</b>   | <b>5,949</b>   | <b>5,421</b>   | <b>2.48</b>       | <b>-8.88</b>       |
| Canada                           | 2,237              | 2,443          | 2,260          | 2,245          | 2,013          | 0.92              | -10.33             |
| United States of America         | 4,067              | 5,162          | 3,798          | 3,704          | 3,408          | 1.56              | -7.99              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>169,641</b>     | <b>180,547</b> | <b>161,039</b> | <b>177,786</b> | <b>179,341</b> | <b>81.96</b>      | <b>0.87</b>        |
| <b>NORTH-EAST ASIA</b>           | <b>40,227</b>      | <b>42,331</b>  | <b>35,939</b>  | <b>47,454</b>  | <b>52,373</b>  | <b>23.94</b>      | <b>10.37</b>       |
| China                            | 27,490             | 30,481         | 26,473         | 36,886         | 40,838         | 18.66             | 10.71              |
| Hong Kong (China)                | 1,601              | 1,869          | 1,374          | 1,617          | 1,931          | 0.88              | 19.42              |
| Japan                            | 4,310              | 5,747          | 4,671          | 4,336          | 4,474          | 2.04              | 3.18               |
| Korea, Republic of               | 4,277              | 2,344          | 2,026          | 2,871          | 3,551          | 1.62              | 23.69              |
| Taiwan Province of China         | 2,549              | 1,890          | 1,395          | 1,744          | 1,579          | 0.72              | -9.46              |
| <b>SOUTH-EAST ASIA</b>           | <b>115,902</b>     | <b>122,722</b> | <b>113,541</b> | <b>118,719</b> | <b>117,525</b> | <b>53.71</b>      | <b>-1.01</b>       |
| Cambodia                         | 216                | 774            | 331            | 251            | 318            | 0.15              | 26.69              |
| Indonesia                        | 18,245             | 18,109         | 15,381         | 17,152         | 20,844         | 9.53              | 21.53              |
| Lao People's Democratic Republic | 165                | 664            | 196            | 125            | 192            | 0.09              | 53.60              |
| Malaysia                         | 56,214             | 57,476         | 54,969         | 57,986         | 54,374         | 24.85             | -6.23              |
| Myanmar                          | 570                | 1,050          | 544            | 618            | 596            | 0.27              | -3.56              |
| Philippines                      | 19,189             | 18,868         | 18,572         | 17,922         | 17,064         | 7.80              | -4.79              |
| Singapore                        | 15,933             | 17,819         | 16,476         | 16,230         | 14,473         | 6.61              | -10.83             |
| Thailand                         | 3,997              | 6,063          | 5,533          | 5,831          | 6,303          | 2.88              | 8.09               |
| Viet Nam                         | 1,373              | 1,899          | 1,539          | 2,604          | 3,361          | 1.54              | 29.07              |
| <b>AUSTRALASIA</b>               | <b>13,512</b>      | <b>15,494</b>  | <b>11,559</b>  | <b>11,613</b>  | <b>9,443</b>   | <b>4.32</b>       | <b>-18.69</b>      |
| Australia                        | 11,877             | 13,823         | 9,966          | 9,972          | 7,989          | 3.65              | -19.89             |
| New Zealand                      | 1,635              | 1,671          | 1,593          | 1,641          | 1,454          | 0.66              | -11.40             |
| <b>EUROPE</b>                    | <b>20,837</b>      | <b>22,899</b>  | <b>19,903</b>  | <b>20,246</b>  | <b>18,059</b>  | <b>8.25</b>       | <b>-10.80</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>934</b>         | <b>1,409</b>   | <b>893</b>     | <b>794</b>     | <b>785</b>     | <b>0.36</b>       | <b>-1.13</b>       |
| Czech Republic                   | 104                | 167            | 162            | 126            | 167            | 0.08              | 32.54              |
| Poland                           | 351                | 462            | 408            | 319            | 376            | 0.17              | 17.87              |
| Russian Federation               | 479                | 780            | 323            | 349            | 242            | 0.11              | -30.66             |
| <b>NORTHERN EUROPE</b>           | <b>12,960</b>      | <b>14,121</b>  | <b>12,076</b>  | <b>12,506</b>  | <b>11,672</b>  | <b>5.33</b>       | <b>-6.67</b>       |
| Denmark                          | 256                | 268            | 258            | 250            | 272            | 0.12              | 8.80               |
| Finland                          | 234                | 190            | 177            | 184            | 248            | 0.11              | 34.78              |
| Ireland                          | 376                | 352            | 370            | 303            | 301            | 0.14              | -0.66              |
| Norway                           | 339                | 810            | 459            | 348            | 229            | 0.10              | -34.20             |
| Sweden                           | 354                | 339            | 316            | 292            | 262            | 0.12              | -10.27             |
| United Kingdom                   | 11,401             | 12,162         | 10,496         | 11,129         | 10,360         | 4.73              | -6.91              |
| <b>SOUTHERN EUROPE</b>           | <b>1,080</b>       | <b>1,100</b>   | <b>1,045</b>   | <b>1,023</b>   | <b>1,033</b>   | <b>0.47</b>       | <b>0.98</b>        |
| Greece                           | 91                 | 50             | 77             | 44             | 54             | 0.02              | 22.73              |
| Italy                            | 561                | 603            | 537            | 543            | 512            | 0.23              | -5.71              |
| Portugal                         | 128                | 122            | 108            | 153            | 167            | 0.08              | 9.15               |
| Spain                            | 300                | 325            | 323            | 283            | 300            | 0.14              | 6.01               |
| <b>WESTERN EUROPE</b>            | <b>5,863</b>       | <b>6,269</b>   | <b>5,889</b>   | <b>5,923</b>   | <b>4,569</b>   | <b>2.09</b>       | <b>-22.86</b>      |
| Austria                          | 128                | 120            | 129            | 122            | 128            | 0.06              | 4.92               |
| Belgium                          | 197                | 170            | 179            | 160            | 137            | 0.06              | -14.38             |
| France                           | 1,780              | 2,172          | 1,729          | 1,700          | 1,340          | 0.61              | -21.18             |
| Germany                          | 1,706              | 1,890          | 1,958          | 1,923          | 1,657          | 0.76              | -13.83             |
| Netherlands                      | 1,437              | 1,599          | 1,653          | 1,348          | 1,020          | 0.47              | -24.33             |
| Switzerland                      | 615                | 318            | 241            | 670            | 287            | 0.13              | -57.16             |
| <b>MIDDLE EAST</b>               | <b>819</b>         | <b>670</b>     | <b>936</b>     | <b>822</b>     | <b>819</b>     | <b>0.37</b>       | <b>-0.36</b>       |
| Bahrain                          | 36                 | 21             | 28             | 27             | 19             | 0.01              | -29.63             |
| Kuwait                           | 67                 | 66             | 63             | 33             | 92             | 0.04              | 178.79             |
| Oman                             | 242                | 243            | 435            | 366            | 267            | 0.12              | -27.05             |

## BRUNEI DARUSSALAM

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012         | 2013         | 2014         | 2015         | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|--------------|--------------|--------------|--------------|---------------|-------------------|--------------------|
| Qatar                        | 94           | 15           | 18           | 24           | 21            | 0.01              | -12.50             |
| Saudi Arabia                 | 180          | 177          | 243          | 264          | 244           | 0.11              | -7.58              |
| United Arab Emirates         | 200          | 148          | 149          | 108          | 176           | 0.08              | 62.96              |
| <b>SOUTH ASIA</b>            | <b>7,782</b> | <b>9,558</b> | <b>9,165</b> | <b>9,975</b> | <b>11,896</b> | <b>5.44</b>       | <b>19.26</b>       |
| Bangladesh                   | 996          | 1,365        | 1,281        | 1,531        | 2,627         | 1.20              | 71.59              |
| India                        | 5,104        | 6,281        | 6,046        | 6,379        | 7,193         | 3.29              | 12.76              |
| Nepal                        | 677          | 878          | 787          | 1,092        | 1,129         | 0.52              | 3.39               |
| Pakistan                     | 509          | 537          | 662          | 621          | 656           | 0.30              | 5.64               |
| Sri Lanka                    | 496          | 497          | 389          | 352          | 291           | 0.13              | -17.33             |
| <b>NOT SPECIFIED</b>         | <b>3,725</b> | <b>3,625</b> | <b>3,888</b> | <b>3,435</b> | <b>3,273</b>  | <b>1.50</b>       | <b>-4.72</b>       |
| Other countries of the World | 3,725        | 3,625        | 3,888        | 3,435        | 3,273         | 1.50              | -4.72              |

## BULGARIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>8,866,552</b> | <b>9,191,782</b> | <b>9,408,821</b> | <b>9,316,625</b> | <b>10,604,396</b> | <b>100.00</b>     | <b>13.82</b>       |
| <b>AFRICA</b>                     | <b>2,608</b>     | <b>5,922</b>     | <b>6,410</b>     | <b>7,281</b>     | <b>8,541</b>      | <b>0.08</b>       | <b>17.31</b>       |
| <b>EAST AFRICA</b>                | <b>80</b>        | <b>376</b>       | <b>453</b>       | <b>601</b>       | <b>839</b>        | <b>0.01</b>       | <b>39.60</b>       |
| Ethiopia                          | 80               | 57               | 121              | 110              | 259               | 0.00              | 135.45             |
| Kenya                             |                  | 159              | 153              | 267              | 338               | 0.00              | 26.59              |
| Mozambique                        |                  | 32               | 50               | 37               | 34                | 0.00              | -8.11              |
| Tanzania, United Republic of      |                  | 35               | 31               | 50               | 57                | 0.00              | 14.00              |
| Uganda                            |                  | 24               | 30               | 51               | 64                | 0.00              | 25.49              |
| Zimbabwe                          |                  | 69               | 68               | 86               | 87                | 0.00              | 1.16               |
| <b>CENTRAL AFRICA</b>             |                  | <b>275</b>       | <b>310</b>       | <b>285</b>       | <b>767</b>        | <b>0.01</b>       | <b>169.12</b>      |
| Angola                            |                  | 50               | 48               | 48               | 377               | 0.00              | 685.42             |
| Cameroon                          |                  | 128              | 125              | 138              | 220               | 0.00              | 59.42              |
| Congo                             |                  | 17               | 42               | 30               | 36                | 0.00              | 20.00              |
| Congo, Democratic Republic of the |                  | 51               | 55               | 69               | 83                | 0.00              | 20.29              |
| Equatorial Guinea                 |                  | 29               | 40               |                  | 51                | 0.00              |                    |
| <b>NORTH AFRICA</b>               | <b>1,931</b>     | <b>2,663</b>     | <b>3,011</b>     | <b>3,343</b>     | <b>3,319</b>      | <b>0.03</b>       | <b>-0.72</b>       |
| Algeria                           | 506              | 742              | 874              | 905              | 907               | 0.01              | 0.22               |
| Morocco                           | 841              | 1,064            | 1,224            | 1,387            | 1,252             | 0.01              | -9.73              |
| Sudan                             | 147              | 124              | 163              | 161              | 193               | 0.00              | 19.88              |
| Tunisia                           | 437              | 733              | 750              | 890              | 967               | 0.01              | 8.65               |
| <b>SOUTHERN AFRICA</b>            |                  | <b>1,592</b>     | <b>1,758</b>     | <b>1,868</b>     | <b>1,865</b>      | <b>0.02</b>       | <b>-0.16</b>       |
| South Africa                      |                  | 1,592            | 1,758            | 1,868            | 1,865             | 0.02              | -0.16              |
| <b>WEST AFRICA</b>                | <b>597</b>       | <b>1,016</b>     | <b>878</b>       | <b>1,184</b>     | <b>1,751</b>      | <b>0.02</b>       | <b>47.89</b>       |
| Benin                             |                  | 23               | 42               | 42               | 36                | 0.00              | -14.29             |
| Ghana                             | 83               | 101              | 111              | 151              | 203               | 0.00              | 34.44              |
| Mali                              |                  | 11               | 23               | 27               | 73                | 0.00              | 170.37             |
| Nigeria                           | 514              | 881              | 702              | 964              | 1,439             | 0.01              | 49.27              |
| <b>AMERICAS</b>                   | <b>93,603</b>    | <b>101,895</b>   | <b>112,584</b>   | <b>113,675</b>   | <b>115,195</b>    | <b>1.09</b>       | <b>1.34</b>        |
| <b>CARIBBEAN</b>                  | <b>357</b>       | <b>338</b>       | <b>355</b>       | <b>356</b>       | <b>314</b>        | <b>0.00</b>       | <b>-11.80</b>      |
| Cuba                              | 357              | 338              | 355              | 356              | 314               | 0.00              | -11.80             |
| <b>CENTRAL AMERICA</b>            |                  | <b>549</b>       | <b>634</b>       | <b>530</b>       | <b>905</b>        | <b>0.01</b>       | <b>70.75</b>       |
| Belize                            |                  | 4                | 9                | 3                | 2                 | 0.00              | -33.33             |
| Costa Rica                        |                  | 219              | 230              | 254              | 475               | 0.00              | 87.01              |
| Honduras                          |                  | 165              | 228              | 78               | 191               | 0.00              | 144.87             |
| Nicaragua                         |                  | 58               | 57               | 60               | 73                | 0.00              | 21.67              |
| Panama                            |                  | 103              | 110              | 135              | 164               | 0.00              | 21.48              |
| <b>NORTH AMERICA</b>              | <b>87,596</b>    | <b>92,083</b>    | <b>102,019</b>   | <b>103,338</b>   | <b>102,671</b>    | <b>0.97</b>       | <b>-0.65</b>       |
| Canada                            | 16,061           | 17,082           | 19,339           | 18,402           | 17,395            | 0.16              | -5.47              |
| Mexico                            | 2,212            | 2,392            | 2,892            | 2,957            | 2,811             | 0.03              | -4.94              |
| United States of America          | 69,323           | 72,609           | 79,788           | 81,979           | 82,465            | 0.78              | 0.59               |
| <b>SOUTH AMERICA</b>              | <b>5,650</b>     | <b>8,925</b>     | <b>9,576</b>     | <b>9,451</b>     | <b>11,305</b>     | <b>0.11</b>       | <b>19.62</b>       |
| Argentina                         | 1,216            | 1,467            | 1,613            | 1,744            | 1,938             | 0.02              | 11.12              |
| Bolivia, Plurinational State of   |                  | 87               | 87               | 90               | 80                | 0.00              | -11.11             |
| Brazil                            | 3,849            | 3,948            | 4,475            | 4,274            | 4,854             | 0.05              | 13.57              |
| Chile                             |                  | 829              | 943              | 973              | 1,038             | 0.01              | 6.68               |
| Colombia                          |                  | 1,018            | 896              | 883              | 1,447             | 0.01              | 63.87              |
| Ecuador                           |                  | 198              | 217              | 192              | 262               | 0.00              | 36.46              |
| Paraguay                          |                  | 51               | 89               | 82               | 80                | 0.00              | -2.44              |
| Peru                              |                  | 342              | 564              | 415              | 595               | 0.01              | 43.37              |
| Uruguay                           |                  | 174              | 231              | 233              | 417               | 0.00              | 78.97              |
| Venezuela, Bolivarian Republic of | 585              | 811              | 461              | 565              | 594               | 0.01              | 5.13               |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>56,053</b>    | <b>77,631</b>    | <b>92,221</b>    | <b>93,329</b>    | <b>95,073</b>     | <b>0.90</b>       | <b>1.87</b>        |
| <b>NORTH-EAST ASIA</b>            | <b>33,858</b>    | <b>41,781</b>    | <b>47,975</b>    | <b>50,110</b>    | <b>54,829</b>     | <b>0.52</b>       | <b>9.42</b>        |
| China                             | 8,685            | 11,570           | 15,242           | 16,935           | 20,829            | 0.20              | 22.99              |
| Hong Kong (China)                 |                  | 1,033            | 968              | 989              | 1,189             | 0.01              | 20.22              |

## BULGARIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016              | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|-------------------|-------------------|--------------------|
| Japan                                     | 11,148           | 11,268           | 12,066           | 12,362           | 15,012            | 0.14              | 21.44              |
| Korea, Democratic People's Republic of    |                  | 184              | 161              | 220              | 1,119             | 0.01              | 408.64             |
| Korea, Republic of                        | 13,508           | 15,129           | 16,765           | 15,632           | 12,746            | 0.12              | -18.46             |
| Macao (China)                             |                  | 25               | 25               | 35               | 22                | 0.00              | -37.14             |
| Mongolia                                  | 517              | 442              | 428              | 492              | 676               | 0.01              | 37.40              |
| Taiwan Province of China                  |                  | 2,130            | 2,320            | 3,445            | 3,236             | 0.03              | -6.07              |
| <b>SOUTH-EAST ASIA</b>                    | <b>5,207</b>     | <b>18,491</b>    | <b>26,099</b>    | <b>25,500</b>    | <b>24,075</b>     | <b>0.23</b>       | <b>-5.59</b>       |
| Indonesia                                 | 2,438            | 2,221            | 4,095            | 2,673            | 3,243             | 0.03              | 21.32              |
| Malaysia                                  |                  | 1,514            | 1,943            | 3,561            | 3,651             | 0.03              | 2.53               |
| Philippines                               |                  | 10,564           | 15,043           | 13,506           | 11,877            | 0.11              | -12.06             |
| Singapore                                 |                  | 885              | 1,074            | 1,085            | 1,167             | 0.01              | 7.56               |
| Thailand                                  |                  | 740              | 1,364            | 2,050            | 2,179             | 0.02              | 6.29               |
| Viet Nam                                  | 2,769            | 2,567            | 2,580            | 2,625            | 1,958             | 0.02              | -25.41             |
| <b>AUSTRALASIA</b>                        | <b>16,988</b>    | <b>17,359</b>    | <b>18,147</b>    | <b>17,719</b>    | <b>16,169</b>     | <b>0.15</b>       | <b>-8.75</b>       |
| Australia                                 | 14,207           | 14,516           | 15,190           | 14,600           | 13,308            | 0.13              | -8.85              |
| New Zealand                               | 2,781            | 2,843            | 2,957            | 3,119            | 2,861             | 0.03              | -8.27              |
| <b>EUROPE</b>                             | <b>8,525,443</b> | <b>8,888,765</b> | <b>9,077,553</b> | <b>8,977,485</b> | <b>10,251,216</b> | <b>96.67</b>      | <b>14.19</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>3,273,290</b> | <b>3,505,818</b> | <b>3,484,543</b> | <b>3,323,414</b> | <b>3,925,844</b>  | <b>37.02</b>      | <b>18.13</b>       |
| Azerbaijan                                |                  | 8,050            | 7,168            | 5,594            | 6,725             | 0.06              | 20.22              |
| Belarus                                   | 84,684           | 131,465          | 142,142          | 106,302          | 94,922            | 0.90              | -10.71             |
| Czech Republic                            | 173,739          | 171,315          | 182,948          | 160,978          | 219,349           | 2.07              | 36.26              |
| Estonia                                   |                  | 6,386            | 5,033            | 3,840            | 19,806            | 0.19              | 415.78             |
| Georgia                                   |                  | 29,621           | 26,282           | 23,424           | 24,387            | 0.23              | 4.11               |
| Hungary                                   | 120,883          | 115,205          | 103,068          | 102,189          | 118,805           | 1.12              | 16.26              |
| Kazakhstan                                |                  | 9,128            | 9,917            | 11,082           | 9,854             | 0.09              | -11.08             |
| Latvia                                    |                  | 5,183            | 7,483            | 7,401            | 16,506            | 0.16              | 123.02             |
| Lithuania                                 |                  | 11,756           | 14,036           | 11,332           | 28,073            | 0.26              | 147.73             |
| Moldova, Republic of                      | 113,888          | 111,826          | 174,563          | 226,427          | 244,662           | 2.31              | 8.05               |
| Poland                                    | 286,267          | 283,498          | 282,105          | 285,455          | 388,833           | 3.67              | 36.22              |
| Romania                                   | 1,468,179        | 1,465,600        | 1,439,853        | 1,499,854        | 1,743,697         | 16.44             | 16.26              |
| Russian Federation                        | 609,630          | 695,853          | 666,538          | 493,989          | 589,844           | 5.56              | 19.40              |
| Slovakia                                  | 90,076           | 81,488           | 81,883           | 74,770           | 78,167            | 0.74              | 4.54               |
| Ukraine                                   | 325,944          | 379,444          | 341,524          | 310,777          | 342,214           | 3.23              | 10.12              |
| <b>NORTHERN EUROPE</b>                    | <b>494,720</b>   | <b>471,031</b>   | <b>431,657</b>   | <b>411,039</b>   | <b>508,667</b>    | <b>4.80</b>       | <b>23.75</b>       |
| Denmark                                   | 72,216           | 70,915           | 55,924           | 58,290           | 74,125            | 0.70              | 27.17              |
| Finland                                   | 38,926           | 37,812           | 32,696           | 24,914           | 30,332            | 0.29              | 21.75              |
| Iceland                                   | 1,845            | 1,228            | 57               | 31               | 2,080             | 0.02              | 6,609.68           |
| Ireland                                   | 26,722           | 18,405           | 12,739           | 13,849           | 25,388            | 0.24              | 83.32              |
| Norway                                    | 28,993           | 30,768           | 33,050           | 24,629           | 46,899            | 0.44              | 90.42              |
| Sweden                                    | 43,942           | 42,247           | 40,259           | 39,288           | 48,066            | 0.45              | 22.34              |
| United Kingdom                            | 282,076          | 269,656          | 256,932          | 250,038          | 281,777           | 2.66              | 12.69              |
| <b>SOUTHERN EUROPE</b>                    | <b>2,237,346</b> | <b>2,290,626</b> | <b>2,351,451</b> | <b>2,395,609</b> | <b>2,585,279</b>  | <b>24.38</b>      | <b>7.92</b>        |
| Albania                                   | 27,966           | 29,768           | 29,904           | 34,329           | 40,050            | 0.38              | 16.67              |
| Bosnia and Herzegovina                    | 41,882           | 40,383           | 45,678           | 53,521           | 43,726            | 0.41              | -18.30             |
| Croatia                                   | 23,781           | 23,137           | 25,744           | 23,968           | 23,464            | 0.22              | -2.10              |
| Greece                                    | 1,087,260        | 1,105,437        | 1,100,789        | 1,024,526        | 1,157,062         | 10.91             | 12.94              |
| Italy                                     | 128,851          | 129,115          | 143,561          | 143,446          | 152,078           | 1.43              | 6.02               |
| Malta                                     | 4,369            | 2,988            | 1,808            | 2,228            | 4,868             | 0.05              | 118.49             |
| Montenegro                                | 13,501           | 13,261           | 13,507           | 13,023           | 13,024            | 0.12              | 0.01               |
| Portugal                                  | 7,325            | 6,944            | 9,825            | 11,693           | 11,817            | 0.11              | 1.06               |
| San Marino                                |                  | 29               | 52               | 21               | 69                | 0.00              | 228.57             |
| Serbia                                    | 396,448          | 428,582          | 453,891          | 501,091          | 490,668           | 4.63              | -2.08              |
| Slovenia                                  | 22,459           | 22,002           | 20,178           | 22,859           | 22,591            | 0.21              | -1.17              |
| Spain                                     | 59,322           | 59,972           | 65,407           | 58,852           | 63,497            | 0.60              | 7.89               |
| The Former Yugoslav Republic of Macedonia | 424,182          | 429,008          | 441,107          | 506,052          | 562,365           | 5.30              | 11.13              |

## BULGARIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>1,421,600</b> | <b>1,449,237</b> | <b>1,567,725</b> | <b>1,435,021</b> | <b>1,712,504</b> | <b>16.15</b>      | <b>19.34</b>       |
| Austria                          | 185,242          | 192,298          | 208,344          | 175,024          | 204,489          | 1.93              | 16.83              |
| Belgium                          | 95,678           | 94,735           | 103,754          | 100,777          | 119,429          | 1.13              | 18.51              |
| France                           | 180,060          | 180,114          | 169,581          | 171,305          | 195,571          | 1.84              | 14.17              |
| Germany                          | 784,678          | 812,189          | 898,791          | 826,142          | 1,003,030        | 9.46              | 21.41              |
| Liechtenstein                    |                  | 5                | 17               | 14               | 151              | 0.00              | 978.57             |
| Luxembourg                       | 4,232            | 4,332            | 7,380            | 7,339            | 7,910            | 0.07              | 7.78               |
| Netherlands                      | 144,382          | 134,683          | 143,793          | 123,578          | 147,882          | 1.39              | 19.67              |
| Switzerland                      | 27,328           | 30,881           | 36,065           | 30,842           | 34,042           | 0.32              | 10.38              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,098,487</b> | <b>1,172,053</b> | <b>1,242,177</b> | <b>1,412,402</b> | <b>1,518,922</b> | <b>14.32</b>      | <b>7.54</b>        |
| Cyprus                           | 18,689           | 17,785           | 17,231           | 19,285           | 22,181           | 0.21              | 15.02              |
| Israel                           | 95,586           | 101,222          | 129,961          | 155,276          | 183,846          | 1.73              | 18.40              |
| Turkey                           | 984,212          | 1,053,046        | 1,094,985        | 1,237,841        | 1,312,895        | 12.38             | 6.06               |
| <b>MIDDLE EAST</b>               | <b>29,646</b>    | <b>43,966</b>    | <b>36,240</b>    | <b>34,312</b>    | <b>30,340</b>    | <b>0.29</b>       | <b>-11.58</b>      |
| Bahrain                          |                  | 90               | 148              | 191              | 193              | 0.00              | 1.05               |
| Egypt                            | 2,545            | 2,810            | 3,597            | 3,624            | 3,478            | 0.03              | -4.03              |
| Iraq                             | 4,300            | 5,229            | 5,001            | 5,200            | 2,914            | 0.03              | -43.96             |
| Jordan                           | 1,376            | 1,237            | 1,569            | 1,864            | 1,886            | 0.02              | 1.18               |
| Kuwait                           | 3,412            | 4,040            | 3,462            | 2,869            | 3,576            | 0.03              | 24.64              |
| Lebanon                          | 5,776            | 6,093            | 6,891            | 7,408            | 7,222            | 0.07              | -2.51              |
| Libya                            | 372              | 727              | 828              | 706              | 817              | 0.01              | 15.72              |
| Qatar                            |                  | 232              | 283              | 335              | 444              | 0.00              | 32.54              |
| Saudi Arabia                     | 233              | 362              | 462              | 700              | 1,288            | 0.01              | 84.00              |
| Syrian Arab Republic             | 11,375           | 22,760           | 13,571           | 10,423           | 5,547            | 0.05              | -46.78             |
| United Arab Emirates             | 257              | 255              | 326              | 822              | 2,772            | 0.03              | 237.23             |
| Yemen                            |                  | 131              | 102              | 170              | 203              | 0.00              | 19.41              |
| <b>SOUTH ASIA</b>                | <b>25,911</b>    | <b>23,533</b>    | <b>32,824</b>    | <b>36,053</b>    | <b>50,180</b>    | <b>0.47</b>       | <b>39.18</b>       |
| Afghanistan                      | 620              | 666              | 780              | 764              | 868              | 0.01              | 13.61              |
| Bangladesh                       | 162              | 200              | 331              | 386              | 519              | 0.00              | 34.46              |
| India                            | 4,722            | 5,402            | 8,573            | 8,018            | 10,160           | 0.10              | 26.71              |
| Iran, Islamic Republic of        | 19,459           | 16,248           | 21,815           | 25,445           | 37,032           | 0.35              | 45.54              |
| Pakistan                         | 948              | 1,017            | 1,325            | 1,440            | 1,601            | 0.02              | 11.18              |
| <b>NOT SPECIFIED</b>             | <b>133,288</b>   | <b>50,070</b>    | <b>50,989</b>    | <b>54,490</b>    | <b>53,851</b>    | <b>0.51</b>       | <b>-1.17</b>       |
| Other countries of the World     | 133,288          | 50,070           | 50,989           | 54,490           | 53,851           | 0.51              | -1.17              |

## BULGARIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>2,579,134</b> | <b>2,754,493</b> | <b>2,733,000</b> | <b>2,805,760</b> | <b>3,319,403</b> | <b>100.00</b>     | <b>18.31</b>       |
| <b>AFRICA</b>                    | <b>3,841</b>     | <b>2,668</b>     | <b>1,331</b>     | <b>1,581</b>     | <b>10,837</b>    | <b>0.33</b>       | <b>585.45</b>      |
| <b>SOUTHERN AFRICA</b>           | <b>1,445</b>     | <b>1,191</b>     | <b>1,331</b>     | <b>1,581</b>     | <b>1,828</b>     | <b>0.06</b>       | <b>15.62</b>       |
| South Africa                     | 1,445            | 1,191            | 1,331            | 1,581            | 1,828            | 0.06              | 15.62              |
| <b>OTHER AFRICA</b>              | <b>2,396</b>     | <b>1,477</b>     |                  |                  | <b>9,009</b>     | <b>0.27</b>       |                    |
| Other countries of Africa        | 2,396            | 1,477            |                  |                  | 9,009            | 0.27              |                    |
| <b>AMERICAS</b>                  | <b>51,018</b>    | <b>53,553</b>    | <b>56,028</b>    | <b>63,891</b>    | <b>75,052</b>    | <b>2.26</b>       | <b>17.47</b>       |
| <b>NORTH AMERICA</b>             | <b>46,541</b>    | <b>48,587</b>    | <b>52,645</b>    | <b>61,088</b>    | <b>66,314</b>    | <b>2.00</b>       | <b>8.55</b>        |
| Canada                           | 6,754            | 7,407            | 8,280            | 7,997            | 9,158            | 0.28              | 14.52              |
| United States of America         | 38,595           | 39,726           | 44,365           | 53,091           | 53,873           | 1.62              | 1.47               |
| Other countries of North America | 1,192            | 1,454            |                  |                  | 3,283            | 0.10              |                    |
| <b>SOUTH AMERICA</b>             | <b>3,079</b>     | <b>3,443</b>     | <b>3,383</b>     | <b>2,803</b>     | <b>3,438</b>     | <b>0.10</b>       | <b>22.65</b>       |
| Brazil                           | 3,079            | 3,443            | 3,383            | 2,803            | 3,438            | 0.10              | 22.65              |
| <b>OTHER AMERICAS</b>            | <b>1,398</b>     | <b>1,523</b>     |                  |                  | <b>5,300</b>     | <b>0.16</b>       |                    |
| Other countries of the Americas  | 1,398            | 1,523            |                  |                  | 5,300            | 0.16              |                    |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>38,021</b>    | <b>45,276</b>    | <b>48,551</b>    | <b>50,986</b>    | <b>49,452</b>    | <b>1.49</b>       | <b>-3.01</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>29,352</b>    | <b>36,906</b>    | <b>39,303</b>    | <b>41,753</b>    | <b>41,003</b>    | <b>1.24</b>       | <b>-1.80</b>       |
| China                            | 9,095            | 10,641           | 13,306           | 15,942           | 19,687           | 0.59              | 23.49              |
| Japan                            | 13,501           | 17,136           | 16,477           | 17,021           | 14,401           | 0.43              | -15.39             |
| Korea, Republic of               | 6,756            | 9,129            | 9,520            | 8,790            | 6,915            | 0.21              | -21.33             |
| <b>AUSTRALASIA</b>               | <b>8,669</b>     | <b>8,370</b>     | <b>9,248</b>     | <b>9,233</b>     | <b>8,449</b>     | <b>0.25</b>       | <b>-8.49</b>       |
| Australia                        | 8,669            | 8,370            | 9,248            | 9,233            | 8,449            | 0.25              | -8.49              |
| <b>EUROPE</b>                    | <b>2,321,070</b> | <b>2,442,868</b> | <b>2,277,884</b> | <b>2,324,369</b> | <b>3,066,023</b> | <b>92.37</b>      | <b>31.91</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>1,022,723</b> | <b>1,110,344</b> | <b>986,233</b>   | <b>954,403</b>   | <b>1,174,064</b> | <b>35.37</b>      | <b>23.02</b>       |
| Czech Republic                   | 58,249           | 54,481           | 58,472           | 62,081           | 82,131           | 2.47              | 32.30              |
| Estonia                          | 7,684            | 12,819           | 12,668           | 13,803           | 19,000           | 0.57              | 37.65              |
| Hungary                          | 31,239           | 35,594           | 31,756           | 35,056           | 39,206           | 1.18              | 11.84              |
| Latvia                           | 7,080            | 9,754            | 11,454           | 10,865           | 11,801           | 0.36              | 8.61               |
| Lithuania                        | 11,180           | 14,980           | 17,203           | 16,880           | 23,648           | 0.71              | 40.09              |
| Poland                           | 127,214          | 132,401          | 136,509          | 156,402          | 216,682          | 6.53              | 38.54              |
| Romania                          | 332,022          | 349,895          | 302,616          | 369,799          | 421,985          | 12.71             | 14.11              |
| Russian Federation               | 323,731          | 354,571          | 285,200          | 176,506          | 244,751          | 7.37              | 38.66              |
| Slovakia                         | 31,203           | 33,196           | 33,771           | 33,531           | 36,543           | 1.10              | 8.98               |
| Ukraine                          | 93,121           | 112,653          | 96,584           | 79,480           | 78,317           | 2.36              | -1.46              |
| <b>NORTHERN EUROPE</b>           | <b>288,708</b>   | <b>316,445</b>   | <b>304,431</b>   | <b>328,412</b>   | <b>382,898</b>   | <b>11.54</b>      | <b>16.59</b>       |
| Denmark                          | 27,601           | 28,790           | 26,403           | 29,211           | 32,891           | 0.99              | 12.60              |
| Finland                          | 20,280           | 22,452           | 17,566           | 17,606           | 20,349           | 0.61              | 15.58              |
| Iceland                          | 1,014            | 921              | 1,301            | 1,381            | 2,027            | 0.06              | 46.78              |
| Ireland                          | 9,922            | 11,502           | 10,965           | 12,948           | 16,710           | 0.50              | 29.05              |
| Norway                           | 40,859           | 47,409           | 47,307           | 43,677           | 47,369           | 1.43              | 8.45               |
| Sweden                           | 24,644           | 25,835           | 25,602           | 27,391           | 29,034           | 0.87              | 6.00               |
| United Kingdom                   | 164,388          | 179,536          | 175,287          | 196,198          | 234,518          | 7.07              | 19.53              |
| <b>SOUTHERN EUROPE</b>           | <b>206,895</b>   | <b>205,088</b>   | <b>219,732</b>   | <b>225,010</b>   | <b>253,669</b>   | <b>7.64</b>       | <b>12.74</b>       |
| Greece                           | 108,371          | 112,861          | 110,225          | 109,605          | 123,477          | 3.72              | 12.66              |
| Italy                            | 55,524           | 51,349           | 63,279           | 67,023           | 74,649           | 2.25              | 11.38              |
| Malta                            | 2,893            | 1,613            | 2,444            | 2,321            | 3,475            | 0.10              | 49.72              |
| Portugal                         | 5,587            | 5,022            | 6,180            | 7,155            | 6,728            | 0.20              | -5.97              |
| Slovenia                         | 10,767           | 11,546           | 10,923           | 13,505           | 11,761           | 0.35              | -12.91             |
| Spain                            | 23,753           | 22,697           | 26,681           | 25,401           | 33,579           | 1.01              | 32.20              |
| <b>WESTERN EUROPE</b>            | <b>569,262</b>   | <b>542,349</b>   | <b>561,514</b>   | <b>562,526</b>   | <b>731,037</b>   | <b>22.02</b>      | <b>29.96</b>       |
| Austria                          | 39,078           | 42,059           | 47,152           | 37,296           | 43,811           | 1.32              | 17.47              |
| Belgium                          | 34,728           | 35,632           | 37,472           | 40,782           | 57,295           | 1.73              | 40.49              |
| France                           | 72,855           | 71,729           | 70,652           | 71,736           | 80,561           | 2.43              | 12.30              |
| Germany                          | 370,588          | 344,876          | 356,393          | 363,443          | 490,388          | 14.77             | 34.93              |
| Luxembourg                       | 2,389            | 2,135            | 2,226            | 2,509            | 2,977            | 0.09              | 18.65              |

## BULGARIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Netherlands                      | 33,925         | 30,189         | 32,022         | 30,677         | 38,990         | 1.17              | 27.10              |
| Switzerland                      | 15,699         | 15,729         | 15,597         | 16,083         | 17,015         | 0.51              | 5.79               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>149,514</b> | <b>174,499</b> | <b>205,974</b> | <b>254,018</b> | <b>289,209</b> | <b>8.71</b>       | <b>13.85</b>       |
| Cyprus                           | 5,553          | 4,311          | 6,547          | 6,192          | 6,972          | 0.21              | 12.60              |
| Israel                           | 77,094         | 80,785         | 103,200        | 128,780        | 154,272        | 4.65              | 19.79              |
| Turkey                           | 66,867         | 89,403         | 96,227         | 119,046        | 127,965        | 3.86              | 7.49               |
| <b>OTHER EUROPE</b>              | <b>83,968</b>  | <b>94,143</b>  |                |                | <b>235,146</b> | <b>7.08</b>       |                    |
| Other countries of Europe        | 83,968         | 94,143         |                |                | 235,146        | 7.08              |                    |
| <b>NOT SPECIFIED</b>             | <b>165,184</b> | <b>210,128</b> | <b>349,206</b> | <b>364,933</b> | <b>118,039</b> | <b>3.56</b>       | <b>-67.65</b>      |
| Other countries of the World     | 165,184        | 210,128        | 349,206        | 364,933        | 118,039        | 3.56              | -67.65             |

## BULGARIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                              | <b>2,632,062</b> | <b>2,820,673</b> | <b>2,791,578</b> | <b>2,864,371</b> | <b>3,386,932</b> | <b>100.00</b>     | <b>18.24</b>       |
| <b>AMERICAS</b>                           | <b>39,581</b>    | <b>41,034</b>    | <b>45,709</b>    | <b>54,690</b>    | <b>55,820</b>    | <b>1.65</b>       | <b>2.07</b>        |
| <b>NORTH AMERICA</b>                      | <b>39,581</b>    | <b>41,034</b>    | <b>45,709</b>    | <b>54,690</b>    | <b>55,820</b>    | <b>1.65</b>       | <b>2.07</b>        |
| United States of America                  | 39,581           | 41,034           | 45,709           | 54,690           | 55,820           | 1.65              | 2.07               |
| <b>EAST ASIA AND THE PACIFIC</b>          | <b>13,969</b>    | <b>17,641</b>    | <b>16,928</b>    | <b>17,444</b>    | <b>14,827</b>    | <b>0.44</b>       | <b>-15.00</b>      |
| <b>NORTH-EAST ASIA</b>                    | <b>13,969</b>    | <b>17,641</b>    | <b>16,928</b>    | <b>17,444</b>    | <b>14,827</b>    | <b>0.44</b>       | <b>-15.00</b>      |
| Japan                                     | 13,969           | 17,641           | 16,928           | 17,444           | 14,827           | 0.44              | -15.00             |
| <b>EUROPE</b>                             | <b>2,355,534</b> | <b>2,503,636</b> | <b>2,436,213</b> | <b>2,492,391</b> | <b>3,020,764</b> | <b>89.19</b>      | <b>21.20</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>1,048,139</b> | <b>1,142,639</b> | <b>1,013,583</b> | <b>977,375</b>   | <b>1,202,289</b> | <b>35.50</b>      | <b>23.01</b>       |
| Czech Republic                            | 59,772           | 55,440           | 59,223           | 63,367           | 84,123           | 2.48              | 32.76              |
| Estonia                                   | 7,758            | 12,937           | 12,788           | 13,936           | 19,137           | 0.57              | 37.32              |
| Hungary                                   | 31,950           | 36,158           | 32,325           | 35,676           | 40,068           | 1.18              | 12.31              |
| Latvia                                    | 7,234            | 9,981            | 11,656           | 11,005           | 12,026           | 0.36              | 9.28               |
| Lithuania                                 | 11,355           | 15,125           | 17,419           | 17,054           | 23,885           | 0.71              | 40.06              |
| Poland                                    | 129,411          | 134,675          | 138,534          | 158,727          | 221,133          | 6.53              | 39.32              |
| Romania                                   | 336,135          | 354,508          | 306,890          | 375,221          | 428,433          | 12.65             | 14.18              |
| Russian Federation                        | 336,326          | 372,637          | 299,220          | 184,593          | 254,041          | 7.50              | 37.62              |
| Slovakia                                  | 31,421           | 33,565           | 34,197           | 33,971           | 37,355           | 1.10              | 9.96               |
| Ukraine                                   | 96,777           | 117,613          | 101,331          | 83,825           | 82,088           | 2.42              | -2.07              |
| <b>NORTHERN EUROPE</b>                    | <b>291,209</b>   | <b>319,843</b>   | <b>307,722</b>   | <b>332,283</b>   | <b>386,849</b>   | <b>11.42</b>      | <b>16.42</b>       |
| Denmark                                   | 27,861           | 29,064           | 26,746           | 29,555           | 33,299           | 0.98              | 12.67              |
| Finland                                   | 20,418           | 22,766           | 17,773           | 17,854           | 20,582           | 0.61              | 15.28              |
| Ireland                                   | 10,051           | 11,742           | 11,280           | 13,232           | 17,019           | 0.50              | 28.62              |
| Norway                                    | 41,196           | 47,722           | 47,822           | 43,894           | 47,698           | 1.41              | 8.67               |
| Sweden                                    | 24,839           | 26,090           | 25,880           | 27,605           | 29,384           | 0.87              | 6.44               |
| United Kingdom                            | 166,844          | 182,459          | 178,221          | 200,143          | 238,867          | 7.05              | 19.35              |
| <b>SOUTHERN EUROPE</b>                    | <b>287,170</b>   | <b>313,164</b>   | <b>335,371</b>   | <b>352,454</b>   | <b>395,967</b>   | <b>11.69</b>      | <b>12.35</b>       |
| Croatia                                   |                  | 8,372            | 9,458            | 8,737            | 8,502            | 0.25              | -2.69              |
| Greece                                    | 109,539          | 114,167          | 111,790          | 111,624          | 125,606          | 3.71              | 12.53              |
| Italy                                     | 56,329           | 52,347           | 64,451           | 68,301           | 76,028           | 2.24              | 11.31              |
| Malta                                     | 2,905            | 1,636            | 2,473            | 2,372            | 3,529            | 0.10              | 48.78              |
| Portugal                                  | 5,729            | 5,113            | 6,321            | 7,286            | 6,936            | 0.20              | -4.80              |
| Serbia                                    | 27,360           | 31,448           | 31,005           | 37,016           | 40,579           | 1.20              | 9.63               |
| Slovenia                                  | 10,937           | 11,860           | 11,190           | 13,802           | 12,202           | 0.36              | -11.59             |
| Spain                                     | 24,663           | 23,730           | 27,648           | 26,461           | 34,956           | 1.03              | 32.10              |
| The Former Yugoslav Republic of Macedonia | 49,708           | 64,491           | 71,035           | 76,855           | 87,629           | 2.59              | 14.02              |
| <b>WESTERN EUROPE</b>                     | <b>577,555</b>   | <b>551,330</b>   | <b>570,727</b>   | <b>572,791</b>   | <b>741,952</b>   | <b>21.91</b>      | <b>29.53</b>       |
| Austria                                   | 39,521           | 42,463           | 47,676           | 37,884           | 44,390           | 1.31              | 17.17              |
| Belgium                                   | 35,327           | 36,371           | 38,143           | 41,475           | 58,019           | 1.71              | 39.89              |
| France                                    | 75,492           | 74,673           | 73,358           | 74,742           | 83,529           | 2.47              | 11.76              |
| Germany                                   | 373,133          | 347,667          | 359,531          | 367,464          | 494,796          | 14.61             | 34.65              |
| Luxembourg                                | 2,442            | 2,145            | 2,234            | 2,538            | 2,999            | 0.09              | 18.16              |
| Netherlands                               | 35,692           | 31,903           | 33,741           | 32,198           | 40,778           | 1.20              | 26.65              |
| Switzerland                               | 15,948           | 16,108           | 16,044           | 16,490           | 17,441           | 0.51              | 5.77               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>151,461</b>   | <b>176,660</b>   | <b>208,810</b>   | <b>257,488</b>   | <b>293,707</b>   | <b>8.67</b>       | <b>14.07</b>       |
| Cyprus                                    | 5,617            | 4,357            | 6,592            | 6,294            | 7,057            | 0.21              | 12.12              |
| Israel                                    | 77,934           | 81,357           | 104,246          | 130,031          | 156,154          | 4.61              | 20.09              |
| Turkey                                    | 67,910           | 90,946           | 97,972           | 121,163          | 130,496          | 3.85              | 7.70               |
| <b>NOT SPECIFIED</b>                      | <b>222,978</b>   | <b>258,362</b>   | <b>292,728</b>   | <b>299,846</b>   | <b>295,521</b>   | <b>8.73</b>       | <b>-1.44</b>       |
| Other countries of the World              | 222,978          | 258,362          | 292,728          | 299,846          | 295,521          | 8.73              | -1.44              |



## BULGARIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>13,151,707</b> | <b>13,987,515</b> | <b>13,764,000</b> | <b>13,095,720</b> | <b>15,864,772</b> | <b>100.00</b>     | <b>21.14</b>       |
| <b>AFRICA</b>                    | <b>13,688</b>     | <b>7,894</b>      | <b>4,765</b>      | <b>4,860</b>      | <b>34,335</b>     | <b>0.22</b>       | <b>606.48</b>      |
| <b>SOUTHERN AFRICA</b>           | <b>7,176</b>      | <b>3,862</b>      | <b>4,765</b>      | <b>4,860</b>      | <b>7,096</b>      | <b>0.04</b>       | <b>46.01</b>       |
| South Africa                     | 7,176             | 3,862             | 4,765             | 4,860             | 7,096             | 0.04              | 46.01              |
| <b>OTHER AFRICA</b>              | <b>6,512</b>      | <b>4,032</b>      |                   |                   | <b>27,239</b>     | <b>0.17</b>       |                    |
| Other countries of Africa        | 6,512             | 4,032             |                   |                   | 27,239            | 0.17              |                    |
| <b>AMERICAS</b>                  | <b>136,357</b>    | <b>126,258</b>    | <b>131,644</b>    | <b>160,023</b>    | <b>196,997</b>    | <b>1.24</b>       | <b>23.11</b>       |
| <b>NORTH AMERICA</b>             | <b>121,021</b>    | <b>113,444</b>    | <b>120,572</b>    | <b>152,847</b>    | <b>175,007</b>    | <b>1.10</b>       | <b>14.50</b>       |
| Canada                           | 15,738            | 17,047            | 19,946            | 19,436            | 20,190            | 0.13              | 3.88               |
| United States of America         | 101,816           | 93,386            | 100,626           | 133,411           | 145,968           | 0.92              | 9.41               |
| Other countries of North America | 3,467             | 3,011             |                   |                   | 8,849             | 0.06              |                    |
| <b>SOUTH AMERICA</b>             | <b>11,029</b>     | <b>8,958</b>      | <b>11,072</b>     | <b>7,176</b>      | <b>7,960</b>      | <b>0.05</b>       | <b>10.93</b>       |
| Brazil                           | 11,029            | 8,958             | 11,072            | 7,176             | 7,960             | 0.05              | 10.93              |
| <b>OTHER AMERICAS</b>            | <b>4,307</b>      | <b>3,856</b>      |                   |                   | <b>14,030</b>     | <b>0.09</b>       |                    |
| Other countries of the Americas  | 4,307             | 3,856             |                   |                   | 14,030            | 0.09              |                    |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>77,039</b>     | <b>86,349</b>     | <b>98,690</b>     | <b>92,909</b>     | <b>92,079</b>     | <b>0.58</b>       | <b>-0.89</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>55,459</b>     | <b>67,366</b>     | <b>73,280</b>     | <b>71,054</b>     | <b>71,578</b>     | <b>0.45</b>       | <b>0.74</b>        |
| China                            | 20,562            | 22,378            | 27,221            | 28,083            | 35,066            | 0.22              | 24.87              |
| Japan                            | 23,538            | 30,188            | 31,446            | 27,090            | 24,560            | 0.15              | -9.34              |
| Korea, Republic of               | 11,359            | 14,800            | 14,613            | 15,881            | 11,952            | 0.08              | -24.74             |
| <b>AUSTRALASIA</b>               | <b>21,580</b>     | <b>18,983</b>     | <b>25,410</b>     | <b>21,855</b>     | <b>20,501</b>     | <b>0.13</b>       | <b>-6.20</b>       |
| Australia                        | 21,580            | 18,983            | 25,410            | 21,855            | 20,501            | 0.13              | -6.20              |
| <b>EUROPE</b>                    | <b>12,101,170</b> | <b>12,687,343</b> | <b>11,941,231</b> | <b>11,278,819</b> | <b>15,103,237</b> | <b>95.20</b>      | <b>33.91</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>5,968,116</b>  | <b>6,514,380</b>  | <b>5,897,404</b>  | <b>5,087,862</b>  | <b>6,310,578</b>  | <b>39.78</b>      | <b>24.03</b>       |
| Czech Republic                   | 338,316           | 307,602           | 336,029           | 355,360           | 492,802           | 3.11              | 38.68              |
| Estonia                          | 42,794            | 72,028            | 75,144            | 82,317            | 119,860           | 0.76              | 45.61              |
| Hungary                          | 139,896           | 165,873           | 137,571           | 155,967           | 180,586           | 1.14              | 15.78              |
| Latvia                           | 37,627            | 52,442            | 65,546            | 61,049            | 67,211            | 0.42              | 10.09              |
| Lithuania                        | 61,315            | 94,313            | 103,687           | 96,332            | 133,754           | 0.84              | 38.85              |
| Poland                           | 785,551           | 824,809           | 923,604           | 978,261           | 1,344,567         | 8.48              | 37.44              |
| Romania                          | 1,336,926         | 1,440,755         | 1,191,755         | 1,446,851         | 1,568,547         | 9.89              | 8.41               |
| Russian Federation               | 2,430,560         | 2,643,324         | 2,257,848         | 1,285,083         | 1,786,788         | 11.26             | 39.04              |
| Slovakia                         | 208,857           | 219,554           | 217,685           | 202,664           | 218,926           | 1.38              | 8.02               |
| Ukraine                          | 586,274           | 693,680           | 588,535           | 423,978           | 397,537           | 2.51              | -6.24              |
| <b>NORTHERN EUROPE</b>           | <b>1,666,401</b>  | <b>1,852,019</b>  | <b>1,759,593</b>  | <b>1,870,216</b>  | <b>2,178,501</b>  | <b>13.73</b>      | <b>16.48</b>       |
| Denmark                          | 167,529           | 164,515           | 148,918           | 169,459           | 184,901           | 1.17              | 9.11               |
| Finland                          | 112,015           | 122,208           | 95,295            | 95,985            | 109,201           | 0.69              | 13.77              |
| Iceland                          | 2,892             | 2,718             | 3,711             | 4,705             | 7,598             | 0.05              | 61.49              |
| Ireland                          | 44,600            | 56,269            | 52,021            | 63,480            | 84,236            | 0.53              | 32.70              |
| Norway                           | 282,728           | 333,970           | 325,151           | 291,621           | 320,232           | 2.02              | 9.81               |
| Sweden                           | 133,213           | 140,392           | 134,139           | 137,839           | 147,545           | 0.93              | 7.04               |
| United Kingdom                   | 923,424           | 1,031,947         | 1,000,358         | 1,107,127         | 1,324,788         | 8.35              | 19.66              |
| <b>SOUTHERN EUROPE</b>           | <b>476,058</b>    | <b>459,296</b>    | <b>504,669</b>    | <b>503,502</b>    | <b>550,749</b>    | <b>3.47</b>       | <b>9.38</b>        |
| Greece                           | 210,235           | 222,896           | 222,728           | 220,110           | 241,496           | 1.52              | 9.72               |
| Italy                            | 141,744           | 127,583           | 161,437           | 158,815           | 173,769           | 1.10              | 9.42               |
| Malta                            | 8,409             | 4,203             | 7,035             | 6,336             | 10,230            | 0.06              | 61.46              |
| Portugal                         | 18,093            | 13,504            | 17,386            | 20,987            | 18,684            | 0.12              | -10.97             |
| Slovenia                         | 47,214            | 43,631            | 41,105            | 44,592            | 40,632            | 0.26              | -8.88              |
| Spain                            | 50,363            | 47,479            | 54,978            | 52,662            | 65,938            | 0.42              | 25.21              |
| <b>WESTERN EUROPE</b>            | <b>3,292,096</b>  | <b>3,075,592</b>  | <b>3,173,080</b>  | <b>3,112,634</b>  | <b>4,246,872</b>  | <b>26.77</b>      | <b>36.44</b>       |
| Austria                          | 133,636           | 167,064           | 190,193           | 135,203           | 177,546           | 1.12              | 31.32              |
| Belgium                          | 165,979           | 175,829           | 184,052           | 208,753           | 313,471           | 1.98              | 50.16              |
| France                           | 237,470           | 251,762           | 267,522           | 253,749           | 297,535           | 1.88              | 17.26              |
| Germany                          | 2,507,244         | 2,276,695         | 2,330,885         | 2,323,187         | 3,216,186         | 20.27             | 38.44              |
| Luxembourg                       | 13,349            | 12,026            | 11,613            | 15,315            | 16,708            | 0.11              | 9.10               |

## BULGARIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Netherlands                      | 179,958        | 141,022          | 135,729          | 123,980          | 169,878          | 1.07              | 37.02              |
| Switzerland                      | 54,460         | 51,194           | 53,086           | 52,447           | 55,548           | 0.35              | 5.91               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>443,511</b> | <b>498,581</b>   | <b>606,485</b>   | <b>704,605</b>   | <b>804,685</b>   | <b>5.07</b>       | <b>14.20</b>       |
| Cyprus                           | 14,677         | 12,124           | 15,759           | 16,728           | 17,135           | 0.11              | 2.43               |
| Israel                           | 301,176        | 316,836          | 398,097          | 464,706          | 542,268          | 3.42              | 16.69              |
| Turkey                           | 127,658        | 169,621          | 192,629          | 223,171          | 245,282          | 1.55              | 9.91               |
| <b>OTHER EUROPE</b>              | <b>254,988</b> | <b>287,475</b>   |                  |                  | <b>1,011,852</b> | <b>6.38</b>       |                    |
| Other countries of Europe        | 254,988        | 287,475          |                  |                  | 1,011,852        | 6.38              |                    |
| <b>NOT SPECIFIED</b>             | <b>823,453</b> | <b>1,079,671</b> | <b>1,587,670</b> | <b>1,559,109</b> | <b>438,124</b>   | <b>2.76</b>       | <b>-71.90</b>      |
| Other countries of the World     | 823,453        | 1,079,671        | 1,587,670        | 1,559,109        | 438,124          | 2.76              | -71.90             |

## BULGARIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                              | <b>13,451,440</b> | <b>14,370,426</b> | <b>14,077,798</b> | <b>13,352,281</b> | <b>16,150,666</b> | <b>100.00</b>     | <b>20.96</b>       |
| <b>AMERICAS</b>                           | <b>104,127</b>    | <b>96,279</b>     | <b>103,527</b>    | <b>136,987</b>    | <b>150,377</b>    | <b>0.93</b>       | <b>9.77</b>        |
| <b>NORTH AMERICA</b>                      | <b>104,127</b>    | <b>96,279</b>     | <b>103,527</b>    | <b>136,987</b>    | <b>150,377</b>    | <b>0.93</b>       | <b>9.77</b>        |
| United States of America                  | 104,127           | 96,279            | 103,527           | 136,987           | 150,377           | 0.93              | 9.77               |
| <b>EAST ASIA AND THE PACIFIC</b>          | <b>24,493</b>     | <b>31,269</b>     | <b>32,304</b>     | <b>27,942</b>     | <b>25,354</b>     | <b>0.16</b>       | <b>-9.26</b>       |
| <b>NORTH-EAST ASIA</b>                    | <b>24,493</b>     | <b>31,269</b>     | <b>32,304</b>     | <b>27,942</b>     | <b>25,354</b>     | <b>0.16</b>       | <b>-9.26</b>       |
| Japan                                     | 24,493            | 31,269            | 32,304            | 27,942            | 25,354            | 0.16              | -9.26              |
| <b>EUROPE</b>                             | <b>12,333,431</b> | <b>13,016,362</b> | <b>12,530,088</b> | <b>11,851,440</b> | <b>14,722,037</b> | <b>91.15</b>      | <b>24.22</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>6,160,384</b>  | <b>6,760,361</b>  | <b>6,098,734</b>  | <b>5,222,775</b>  | <b>6,473,435</b>  | <b>40.08</b>      | <b>23.95</b>       |
| Czech Republic                            | 343,170           | 312,840           | 339,099           | 360,762           | 502,461           | 3.11              | 39.28              |
| Estonia                                   | 43,249            | 72,667            | 75,846            | 82,967            | 120,417           | 0.75              | 45.14              |
| Hungary                                   | 142,886           | 168,056           | 139,739           | 158,569           | 184,279           | 1.14              | 16.21              |
| Latvia                                    | 38,302            | 53,484            | 66,371            | 61,551            | 68,225            | 0.42              | 10.84              |
| Lithuania                                 | 62,027            | 94,953            | 104,880           | 96,938            | 134,531           | 0.83              | 38.78              |
| Poland                                    | 796,880           | 837,196           | 933,527           | 989,481           | 1,368,215         | 8.47              | 38.28              |
| Romania                                   | 1,349,832         | 1,454,411         | 1,203,802         | 1,462,940         | 1,587,836         | 9.83              | 8.54               |
| Russian Federation                        | 2,564,743         | 2,823,295         | 2,396,020         | 1,355,826         | 1,865,558         | 11.55             | 37.60              |
| Slovakia                                  | 210,004           | 222,026           | 220,884           | 205,760           | 224,202           | 1.39              | 8.96               |
| Ukraine                                   | 609,291           | 721,433           | 618,566           | 447,981           | 417,711           | 2.59              | -6.76              |
| <b>NORTHERN EUROPE</b>                    | <b>1,676,837</b>  | <b>1,865,108</b>  | <b>1,772,760</b>  | <b>1,888,177</b>  | <b>2,192,685</b>  | <b>13.58</b>      | <b>16.13</b>       |
| Denmark                                   | 168,452           | 165,581           | 150,038           | 170,985           | 186,533           | 1.15              | 9.09               |
| Finland                                   | 112,451           | 123,609           | 95,928            | 96,869            | 109,810           | 0.68              | 13.36              |
| Ireland                                   | 44,971            | 56,899            | 53,058            | 64,418            | 85,127            | 0.53              | 32.15              |
| Norway                                    | 284,142           | 335,719           | 328,516           | 292,558           | 321,416           | 1.99              | 9.86               |
| Sweden                                    | 133,664           | 141,273           | 134,829           | 138,417           | 148,713           | 0.92              | 7.44               |
| United Kingdom                            | 933,157           | 1,042,027         | 1,010,391         | 1,124,930         | 1,341,086         | 8.30              | 19.22              |
| <b>SOUTHERN EUROPE</b>                    | <b>726,597</b>    | <b>780,713</b>    | <b>840,898</b>    | <b>878,854</b>    | <b>958,087</b>    | <b>5.93</b>       | <b>9.02</b>        |
| Croatia                                   |                   | 18,008            | 23,423            | 19,618            | 21,468            | 0.13              | 9.43               |
| Greece                                    | 212,745           | 225,925           | 226,457           | 225,201           | 246,235           | 1.52              | 9.34               |
| Italy                                     | 144,100           | 130,237           | 164,211           | 162,101           | 176,888           | 1.10              | 9.12               |
| Malta                                     | 8,425             | 4,258             | 7,115             | 6,477             | 10,363            | 0.06              | 60.00              |
| Portugal                                  | 18,870            | 13,663            | 17,775            | 21,295            | 19,216            | 0.12              | -9.76              |
| Serbia                                    | 99,352            | 108,705           | 101,558           | 118,777           | 128,319           | 0.79              | 8.03               |
| Slovenia                                  | 47,862            | 45,296            | 42,320            | 45,412            | 41,884            | 0.26              | -7.77              |
| Spain                                     | 52,058            | 49,924            | 56,811            | 54,767            | 68,543            | 0.42              | 25.15              |
| The Former Yugoslav Republic of Macedonia | 143,185           | 184,697           | 201,228           | 225,206           | 245,171           | 1.52              | 8.87               |
| <b>WESTERN EUROPE</b>                     | <b>3,321,979</b>  | <b>3,106,590</b>  | <b>3,204,120</b>  | <b>3,147,388</b>  | <b>4,281,793</b>  | <b>26.51</b>      | <b>36.04</b>       |
| Austria                                   | 134,874           | 167,999           | 191,520           | 136,696           | 179,123           | 1.11              | 31.04              |
| Belgium                                   | 167,228           | 177,567           | 185,751           | 210,164           | 315,099           | 1.95              | 49.93              |
| France                                    | 244,828           | 259,255           | 274,332           | 261,327           | 303,767           | 1.88              | 16.24              |
| Germany                                   | 2,516,335         | 2,286,613         | 2,342,577         | 2,339,836         | 3,232,877         | 20.02             | 38.17              |
| Luxembourg                                | 13,463            | 12,040            | 11,632            | 15,380            | 16,836            | 0.10              | 9.47               |
| Netherlands                               | 190,147           | 151,084           | 144,099           | 130,473           | 177,476           | 1.10              | 36.03              |
| Switzerland                               | 55,104            | 52,032            | 54,209            | 53,512            | 56,615            | 0.35              | 5.80               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>447,634</b>    | <b>503,590</b>    | <b>613,576</b>    | <b>714,246</b>    | <b>816,037</b>    | <b>5.05</b>       | <b>14.25</b>       |
| Cyprus                                    | 14,808            | 12,202            | 15,849            | 16,965            | 17,401            | 0.11              | 2.57               |
| Israel                                    | 302,855           | 318,596           | 401,104           | 467,981           | 546,817           | 3.39              | 16.85              |
| Turkey                                    | 129,971           | 172,792           | 196,623           | 229,300           | 251,819           | 1.56              | 9.82               |
| <b>NOT SPECIFIED</b>                      | <b>989,389</b>    | <b>1,226,516</b>  | <b>1,411,879</b>  | <b>1,335,912</b>  | <b>1,252,898</b>  | <b>7.76</b>       | <b>-6.21</b>       |
| Other countries of the World              | 989,389           | 1,226,516         | 1,411,879         | 1,335,912         | 1,252,898         | 7.76              | -6.21              |

## BURKINA FASO

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012        | 2013    | 2014    | 2015    | 2016    | Market share 2016 | % Change 2016-2015 |
|--|-------------|---------|---------|---------|---------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) 237,457 | 217,988 | 191,102 | 163,492 | 151,783 | 100.00            | -7.16              |
| <b>AFRICA</b>                          | 117,992     | 107,708 | 84,443  | 85,100  | 82,707  | 54.49             | -2.81              |
| <b>WEST AFRICA</b>                     | 95,886      | 89,268  | 71,993  | 69,979  | 70,056  | 46.16             | 0.11               |
| Benin                                  | 9,211       | 8,622   | 8,113   | 6,103   | 6,915   | 4.56              | 13.30              |
| Côte d'Ivoire                          | 19,004      | 18,852  | 16,509  | 16,665  | 14,914  | 9.83              | -10.51             |
| Ghana                                  | 8,787       | 7,090   | 6,074   | 5,199   | 5,122   | 3.37              | -1.48              |
| Guinea                                 | 4,904       | 3,849   | 2,165   | 3,158   | 3,736   | 2.46              | 18.30              |
| Mali                                   | 16,949      | 16,065  | 12,469  | 12,687  | 11,956  | 7.88              | -5.76              |
| Mauritania                             | 1,860       | 1,909   | 1,570   | 959     | 1,077   | 0.71              | 12.30              |
| Niger                                  | 11,917      | 11,265  | 7,766   | 9,452   | 8,884   | 5.85              | -6.01              |
| Nigeria                                | 3,494       | 3,446   | 4,005   | 3,405   | 2,397   | 1.58              | -29.60             |
| Senegal                                | 10,174      | 9,566   | 6,824   | 6,527   | 7,617   | 5.02              | 16.70              |
| Togo                                   | 9,586       | 8,604   | 6,498   | 5,824   | 7,438   | 4.90              | 27.71              |
| <b>OTHER AFRICA</b>                    | 22,106      | 18,440  | 12,450  | 15,121  | 12,651  | 8.33              | -16.33             |
| Other countries of Africa              | 22,106      | 18,440  | 12,450  | 15,121  | 12,651  | 8.33              | -16.33             |
| <b>AMERICAS</b>                        | 19,151      | 20,208  | 12,183  | 13,134  | 9,655   | 6.36              | -26.49             |
| <b>NORTH AMERICA</b>                   | 16,683      | 17,225  | 10,196  | 10,786  | 8,254   | 5.44              | -23.47             |
| Canada                                 | 8,136       | 9,477   | 4,212   | 4,863   | 2,643   | 1.74              | -45.65             |
| United States of America               | 8,547       | 7,748   | 5,984   | 5,923   | 5,611   | 3.70              | -5.27              |
| <b>OTHER AMERICAS</b>                  | 2,468       | 2,983   | 1,987   | 2,348   | 1,401   | 0.92              | -40.33             |
| Other countries of the Americas        | 2,468       | 2,983   | 1,987   | 2,348   | 1,401   | 0.92              | -40.33             |
| <b>EAST ASIA AND THE PACIFIC</b>       | 9,313       | 9,335   | 24,716  | 8,980   | 7,612   | 5.02              | -15.23             |
| <b>NORTH-EAST ASIA</b>                 | 2,262       | 2,492   | 19,453  | 5,167   | 4,058   | 2.67              | -21.46             |
| China                                  | 2,262       | 2,492   | 17,651  | 3,128   | 2,568   | 1.69              | -17.90             |
| Japan                                  |             |         | 1,802   | 2,039   | 1,490   | 0.98              | -26.92             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | 7,051       | 6,843   | 5,263   | 3,813   | 3,554   | 2.34              | -6.79              |
| Other countries of Asia                | 7,051       | 6,843   | 5,263   | 3,813   | 3,554   | 2.34              | -6.79              |
| <b>EUROPE</b>                          | 78,670      | 67,926  | 59,087  | 47,472  | 43,847  | 28.89             | -7.64              |
| <b>NORTHERN EUROPE</b>                 | 3,893       | 2,367   | 2,192   | 1,977   | 1,343   | 0.88              | -32.07             |
| United Kingdom                         | 3,893       | 2,367   | 2,192   | 1,977   | 1,343   | 0.88              | -32.07             |
| <b>SOUTHERN EUROPE</b>                 | 5,015       | 4,590   | 4,656   | 5,429   | 3,775   | 2.49              | -30.47             |
| Italy                                  | 5,015       | 4,590   | 2,901   | 2,855   | 2,847   | 1.88              | -0.28              |
| Spain                                  |             |         | 1,755   | 2,574   | 928     | 0.61              | -63.95             |
| <b>WESTERN EUROPE</b>                  | 59,329      | 52,542  | 46,122  | 34,459  | 33,669  | 22.18             | -2.29              |
| Belgium                                | 6,507       | 5,982   | 4,073   | 3,505   | 3,783   | 2.49              | 7.93               |
| France                                 | 40,570      | 35,715  | 29,311  | 23,840  | 23,993  | 15.81             | 0.64               |
| Germany                                | 6,000       | 5,088   | 3,390   | 3,386   | 3,062   | 2.02              | -9.57              |
| Netherlands                            | 3,061       | 3,009   | 7,580   | 1,972   | 1,379   | 0.91              | -30.07             |
| Switzerland                            | 3,191       | 2,748   | 1,768   | 1,756   | 1,452   | 0.96              | -17.31             |
| <b>OTHER EUROPE</b>                    | 10,433      | 8,427   | 6,117   | 5,607   | 5,060   | 3.33              | -9.76              |
| Other countries of Europe              | 10,433      | 8,427   | 6,117   | 5,607   | 5,060   | 3.33              | -9.76              |
| <b>MIDDLE EAST</b>                     | 1,535       | 1,777   | 981     | 1,350   | 737     | 0.49              | -45.41             |
| Lebanon                                | 1,535       | 1,777   | 981     | 1,350   | 737     | 0.49              | -45.41             |
| <b>NOT SPECIFIED</b>                   | 10,796      | 11,034  | 9,692   | 7,456   | 7,225   | 4.76              | -3.10              |
| Nationals Residing Abroad              | 10,796      | 11,034  | 9,692   | 7,456   | 7,225   | 4.76              | -3.10              |

## BURKINA FASO

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  |     | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|-----|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>710,017</b> | <b>697,183</b> | <b>543,724</b> | <b>480,558</b> | <b>476,845</b> | <b>100.00</b>     | <b>-0.77</b>       |
| <b>AFRICA</b>                          |     | <b>336,097</b> | <b>338,122</b> | <b>239,704</b> | <b>239,871</b> | <b>243,929</b> | <b>51.15</b>      | <b>1.69</b>        |
| <b>WEST AFRICA</b>                     |     | <b>266,949</b> | <b>273,287</b> | <b>193,714</b> | <b>188,546</b> | <b>195,005</b> | <b>40.89</b>      | <b>3.43</b>        |
| Benin                                  |     | 29,727         | 29,302         | 23,037         | 17,751         | 19,761         | 4.14              | 11.32              |
| Côte d'Ivoire                          |     | 55,779         | 56,355         | 46,117         | 45,970         | 42,727         | 8.96              | -7.05              |
| Ghana                                  |     | 18,743         | 18,000         | 13,395         | 11,738         | 11,623         | 2.44              | -0.98              |
| Guinea                                 |     | 11,895         | 11,882         | 6,797          | 7,616          | 9,317          | 1.95              | 22.33              |
| Mali                                   |     | 45,600         | 50,313         | 32,169         | 29,172         | 31,631         | 6.63              | 8.43               |
| Mauritania                             |     | 4,755          | 5,472          | 3,744          | 3,134          | 3,482          | 0.73              | 11.10              |
| Niger                                  |     | 33,585         | 33,962         | 20,126         | 22,070         | 21,386         | 4.48              | -3.10              |
| Nigeria                                |     | 8,905          | 9,486          | 9,236          | 8,222          | 7,755          | 1.63              | -5.68              |
| Senegal                                |     | 33,200         | 31,868         | 20,617         | 25,296         | 24,603         | 5.16              | -2.74              |
| Togo                                   |     | 24,760         | 26,647         | 18,476         | 17,577         | 22,720         | 4.76              | 29.26              |
| <b>OTHER AFRICA</b>                    |     | <b>69,148</b>  | <b>64,835</b>  | <b>45,990</b>  | <b>51,325</b>  | <b>48,924</b>  | <b>10.26</b>      | <b>-4.68</b>       |
| Other countries of Africa              |     | 69,148         | 64,835         | 45,990         | 51,325         | 48,924         | 10.26             | -4.68              |
| <b>AMERICAS</b>                        |     | <b>66,092</b>  | <b>64,169</b>  | <b>41,498</b>  | <b>38,710</b>  | <b>37,838</b>  | <b>7.94</b>       | <b>-2.25</b>       |
| <b>NORTH AMERICA</b>                   |     | <b>57,519</b>  | <b>54,870</b>  | <b>36,563</b>  | <b>32,343</b>  | <b>30,766</b>  | <b>6.45</b>       | <b>-4.88</b>       |
| Canada                                 |     | 26,339         | 27,092         | 14,408         | 14,347         | 11,561         | 2.42              | -19.42             |
| United States of America               |     | 31,180         | 27,778         | 22,155         | 17,996         | 19,205         | 4.03              | 6.72               |
| <b>OTHER AMERICAS</b>                  |     | <b>8,573</b>   | <b>9,299</b>   | <b>4,935</b>   | <b>6,367</b>   | <b>7,072</b>   | <b>1.48</b>       | <b>11.07</b>       |
| Other countries of the Americas        |     | 8,573          | 9,299          | 4,935          | 6,367          | 7,072          | 1.48              | 11.07              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>32,020</b>  | <b>39,696</b>  | <b>57,752</b>  | <b>28,084</b>  | <b>31,502</b>  | <b>6.61</b>       | <b>12.17</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>6,560</b>   | <b>9,725</b>   | <b>39,498</b>  | <b>15,426</b>  | <b>20,380</b>  | <b>4.27</b>       | <b>32.11</b>       |
| China                                  |     | 6,560          | 9,725          | 37,005         | 9,313          | 8,581          | 1.80              | -7.86              |
| Japan                                  |     |                |                | 2,493          | 6,113          | 11,799         | 2.47              | 93.01              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>25,460</b>  | <b>29,971</b>  | <b>18,254</b>  | <b>12,658</b>  | <b>11,122</b>  | <b>2.33</b>       | <b>-12.13</b>      |
| Other countries of Asia                |     | 25,460         | 29,971         | 18,254         | 12,658         | 11,122         | 2.33              | -12.13             |
| <b>EUROPE</b>                          |     | <b>249,618</b> | <b>224,939</b> | <b>182,486</b> | <b>155,216</b> | <b>145,541</b> | <b>30.52</b>      | <b>-6.23</b>       |
| <b>NORTHERN EUROPE</b>                 |     | <b>9,670</b>   | <b>7,270</b>   | <b>6,350</b>   | <b>5,704</b>   | <b>4,418</b>   | <b>0.93</b>       | <b>-22.55</b>      |
| United Kingdom                         |     | 9,670          | 7,270          | 6,350          | 5,704          | 4,418          | 0.93              | -22.55             |
| <b>SOUTHERN EUROPE</b>                 |     | <b>14,653</b>  | <b>16,452</b>  | <b>14,809</b>  | <b>16,281</b>  | <b>11,556</b>  | <b>2.42</b>       | <b>-29.02</b>      |
| Italy                                  |     | 14,653         | 16,452         | 8,772          | 8,915          | 8,606          | 1.80              | -3.47              |
| Spain                                  |     |                |                | 6,037          | 7,366          | 2,950          | 0.62              | -59.95             |
| <b>WESTERN EUROPE</b>                  |     | <b>183,575</b> | <b>173,280</b> | <b>142,501</b> | <b>114,781</b> | <b>111,487</b> | <b>23.38</b>      | <b>-2.87</b>       |
| Belgium                                |     | 18,718         | 18,912         | 13,053         | 13,874         | 13,865         | 2.91              | -0.06              |
| France                                 |     | 126,032        | 121,978        | 95,430         | 77,697         | 77,515         | 16.26             | -0.23              |
| Germany                                |     | 19,223         | 15,087         | 11,128         | 12,162         | 10,516         | 2.21              | -13.53             |
| Netherlands                            |     | 10,101         | 8,476          | 17,767         | 5,735          | 4,486          | 0.94              | -21.78             |
| Switzerland                            |     | 9,501          | 8,827          | 5,123          | 5,313          | 5,105          | 1.07              | -3.91              |
| <b>OTHER EUROPE</b>                    |     | <b>41,720</b>  | <b>27,937</b>  | <b>18,826</b>  | <b>18,450</b>  | <b>18,080</b>  | <b>3.79</b>       | <b>-2.01</b>       |
| Other countries of Europe              |     | 41,720         | 27,937         | 18,826         | 18,450         | 18,080         | 3.79              | -2.01              |
| <b>MIDDLE EAST</b>                     |     | <b>4,955</b>   | <b>5,277</b>   | <b>3,220</b>   | <b>5,129</b>   | <b>2,505</b>   | <b>0.53</b>       | <b>-51.16</b>      |
| Lebanon                                |     | 4,955          | 5,277          | 3,220          | 5,129          | 2,505          | 0.53              | -51.16             |
| <b>NOT SPECIFIED</b>                   |     | <b>21,235</b>  | <b>24,980</b>  | <b>19,064</b>  | <b>13,548</b>  | <b>15,530</b>  | <b>3.26</b>       | <b>14.63</b>       |
| Nationals Residing Abroad              |     | 21,235         | 24,980         | 19,064         | 13,548         | 15,530         | 3.26              | 14.63              |

## BURUNDI

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  |     | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|-----|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>147,000</b> | <b>234,000</b> | <b>235,000</b> | <b>131,000</b> | <b>187,000</b> | <b>100.00</b>     | <b>42.75</b>       |
| <b>AFRICA</b>                          |     | <b>125,000</b> | <b>148,000</b> | <b>152,000</b> | <b>58,000</b>  | <b>85,000</b>  | <b>45.45</b>      | <b>46.55</b>       |
| <b>OTHER AFRICA</b>                    |     | <b>125,000</b> | <b>148,000</b> | <b>152,000</b> | <b>58,000</b>  | <b>85,000</b>  | <b>45.45</b>      | <b>46.55</b>       |
| All countries of Africa                |     | 125,000        | 148,000        | 152,000        | 58,000         | 85,000         | 45.45             | 46.55              |
| <b>AMERICAS</b>                        |     | <b>3,000</b>   | <b>10,000</b>  | <b>5,000</b>   | <b>26,000</b>  | <b>28,000</b>  | <b>14.97</b>      | <b>7.69</b>        |
| <b>OTHER AMERICAS</b>                  |     | <b>3,000</b>   | <b>10,000</b>  | <b>5,000</b>   | <b>26,000</b>  | <b>28,000</b>  | <b>14.97</b>      | <b>7.69</b>        |
| All countries of the Americas          |     | 3,000          | 10,000         | 5,000          | 26,000         | 28,000         | 14.97             | 7.69               |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>4,000</b>   | <b>11,000</b>  | <b>12,000</b>  | <b>7,000</b>   | <b>21,000</b>  | <b>11.23</b>      | <b>200.00</b>      |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>4,000</b>   | <b>11,000</b>  | <b>12,000</b>  | <b>7,000</b>   | <b>21,000</b>  | <b>11.23</b>      | <b>200.00</b>      |
| All countries of Asia                  |     | 4,000          | 11,000         | 12,000         | 7,000          | 21,000         | 11.23             | 200.00             |
| <b>EUROPE</b>                          |     | <b>9,000</b>   | <b>38,000</b>  | <b>37,000</b>  | <b>1,000</b>   | <b>2,000</b>   | <b>1.07</b>       | <b>100.00</b>      |
| <b>OTHER EUROPE</b>                    |     | <b>9,000</b>   | <b>38,000</b>  | <b>37,000</b>  | <b>1,000</b>   | <b>2,000</b>   | <b>1.07</b>       | <b>100.00</b>      |
| All countries of Europe                |     | 9,000          | 38,000         | 37,000         | 1,000          | 2,000          | 1.07              | 100.00             |
| <b>MIDDLE EAST</b>                     |     | <b>1,000</b>   | <b>14,000</b>  | <b>13,000</b>  | <b>22,000</b>  | <b>25,000</b>  | <b>13.37</b>      | <b>13.64</b>       |
| All countries of Middle East           |     | 1,000          | 14,000         | 13,000         | 22,000         | 25,000         | 13.37             | 13.64              |
| <b>SOUTH ASIA</b>                      |     | <b>3,000</b>   | <b>7,000</b>   | <b>8,000</b>   | <b>11,000</b>  | <b>17,000</b>  | <b>9.09</b>       | <b>54.55</b>       |
| All countries of South Asia            |     | 3,000          | 7,000          | 8,000          | 11,000         | 17,000         | 9.09              | 54.55              |
| <b>NOT SPECIFIED</b>                   |     | <b>2,000</b>   | <b>6,000</b>   | <b>8,000</b>   | <b>6,000</b>   | <b>9,000</b>   | <b>4.81</b>       | <b>50.00</b>       |
| Other countries of the World           |     | 2,000          | 6,000          | 8,000          | 6,000          | 9,000          | 4.81              | 50.00              |

## CABO VERDE

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                              | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                 | <b>482,267</b> | <b>502,874</b> | <b>493,732</b> | <b>519,722</b> | <b>598,032</b> | <b>100.00</b>     | <b>15.07</b>       |
| <b>AFRICA</b>                | <b>278</b>     | <b>1,321</b>   | <b>351</b>     | <b>232</b>     | <b>611</b>     | <b>0.10</b>       | <b>163.36</b>      |
| <b>SOUTHERN AFRICA</b>       | <b>278</b>     | <b>1,321</b>   | <b>351</b>     | <b>232</b>     | <b>611</b>     | <b>0.10</b>       | <b>163.36</b>      |
| South Africa                 | 278            | 1,321          | 351            | 232            | 611            | 0.10              | 163.36             |
| <b>AMERICAS</b>              | <b>4,906</b>   | <b>4,209</b>   | <b>3,401</b>   | <b>4,282</b>   | <b>4,874</b>   | <b>0.82</b>       | <b>13.83</b>       |
| <b>NORTH AMERICA</b>         | <b>4,906</b>   | <b>4,209</b>   | <b>3,401</b>   | <b>4,282</b>   | <b>4,874</b>   | <b>0.82</b>       | <b>13.83</b>       |
| United States of America     | 4,906          | 4,209          | 3,401          | 4,282          | 4,874          | 0.82              | 13.83              |
| <b>EUROPE</b>                | <b>402,932</b> | <b>394,436</b> | <b>382,464</b> | <b>426,345</b> | <b>463,277</b> | <b>77.47</b>      | <b>8.66</b>        |
| <b>NORTHERN EUROPE</b>       | <b>115,238</b> | <b>94,709</b>  | <b>96,865</b>  | <b>126,685</b> | <b>131,793</b> | <b>22.04</b>      | <b>4.03</b>        |
| United Kingdom               | 115,238        | 94,709         | 96,865         | 126,685        | 131,793        | 22.04             | 4.03               |
| <b>SOUTHERN EUROPE</b>       | <b>110,849</b> | <b>98,580</b>  | <b>96,355</b>  | <b>98,477</b>  | <b>124,455</b> | <b>20.81</b>      | <b>26.38</b>       |
| Italy                        | 30,345         | 30,769         | 28,029         | 27,086         | 48,824         | 8.16              | 80.26              |
| Portugal                     | 67,790         | 58,070         | 60,161         | 61,979         | 64,899         | 10.85             | 4.71               |
| Spain                        | 12,714         | 9,741          | 8,165          | 9,412          | 10,732         | 1.79              | 14.02              |
| <b>WESTERN EUROPE</b>        | <b>176,845</b> | <b>201,147</b> | <b>189,244</b> | <b>201,183</b> | <b>207,029</b> | <b>34.62</b>      | <b>2.91</b>        |
| Austria                      | 1,571          | 1,980          | 2,215          | 2,351          | 1,562          | 0.26              | -33.56             |
| Belgium (*)                  | 34,608         | 46,556         | 50,943         | 60,473         | 62,391         | 10.43             | 3.17               |
| France                       | 69,593         | 74,239         | 61,992         | 56,458         | 64,861         | 10.85             | 14.88              |
| Germany                      | 67,306         | 74,238         | 68,834         | 76,451         | 71,448         | 11.95             | -6.54              |
| Switzerland                  | 3,767          | 4,134          | 5,260          | 5,450          | 6,767          | 1.13              | 24.17              |
| <b>NOT SPECIFIED</b>         | <b>74,151</b>  | <b>102,908</b> | <b>107,516</b> | <b>88,863</b>  | <b>129,270</b> | <b>21.62</b>      | <b>45.47</b>       |
| Other countries of the World | 74,151         | 102,908        | 107,516        | 88,863         | 129,270        | 21.62             | 45.47              |

## CABO VERDE

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                              | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                 | <b>3,184,524</b> | <b>3,279,928</b> | <b>3,284,271</b> | <b>3,572,878</b> | <b>3,964,293</b> | <b>100.00</b>     | <b>10.96</b>       |
| <b>AFRICA</b>                | <b>851</b>       | <b>3,796</b>     | <b>1,653</b>     | <b>658</b>       | <b>1,082</b>     | <b>0.03</b>       | <b>64.44</b>       |
| <b>SOUTHERN AFRICA</b>       | <b>851</b>       | <b>3,796</b>     | <b>1,653</b>     | <b>658</b>       | <b>1,082</b>     | <b>0.03</b>       | <b>64.44</b>       |
| South Africa                 | 851              | 3,796            | 1,653            | 658              | 1,082            | 0.03              | 64.44              |
| <b>AMERICAS</b>              | <b>12,286</b>    | <b>12,837</b>    | <b>9,605</b>     | <b>11,380</b>    | <b>14,174</b>    | <b>0.36</b>       | <b>24.55</b>       |
| <b>NORTH AMERICA</b>         | <b>12,286</b>    | <b>12,837</b>    | <b>9,605</b>     | <b>11,380</b>    | <b>14,174</b>    | <b>0.36</b>       | <b>24.55</b>       |
| United States of America     | 12,286           | 12,837           | 9,605            | 11,380           | 14,174           | 0.36              | 24.55              |
| <b>EUROPE</b>                | <b>2,723,056</b> | <b>2,637,656</b> | <b>2,616,926</b> | <b>3,058,454</b> | <b>3,224,391</b> | <b>81.34</b>      | <b>5.43</b>        |
| <b>NORTHERN EUROPE</b>       | <b>1,057,852</b> | <b>836,425</b>   | <b>839,485</b>   | <b>1,148,335</b> | <b>1,225,913</b> | <b>30.92</b>      | <b>6.76</b>        |
| United Kingdom               | 1,057,852        | 836,425          | 839,485          | 1,148,335        | 1,225,913        | 30.92             | 6.76               |
| <b>SOUTHERN EUROPE</b>       | <b>596,085</b>   | <b>587,740</b>   | <b>553,744</b>   | <b>555,218</b>   | <b>621,257</b>   | <b>15.67</b>      | <b>11.89</b>       |
| Italy                        | 215,113          | 218,026          | 199,474          | 189,959          | 259,806          | 6.55              | 36.77              |
| Portugal                     | 318,099          | 323,956          | 316,365          | 322,948          | 318,095          | 8.02              | -1.50              |
| Spain                        | 62,873           | 45,758           | 37,905           | 42,311           | 43,356           | 1.09              | 2.47               |
| <b>WESTERN EUROPE</b>        | <b>1,069,119</b> | <b>1,213,491</b> | <b>1,223,697</b> | <b>1,354,901</b> | <b>1,377,221</b> | <b>34.74</b>      | <b>1.65</b>        |
| Austria                      | 9,282            | 10,877           | 13,172           | 13,227           | 7,489            | 0.19              | -43.38             |
| Belgium (*)                  | 245,814          | 326,580          | 385,717          | 458,957          | 478,660          | 12.07             | 4.29               |
| France                       | 300,622          | 317,955          | 285,160          | 279,617          | 325,497          | 8.21              | 16.41              |
| Germany                      | 495,341          | 528,136          | 511,329          | 575,541          | 529,586          | 13.36             | -7.98              |
| Switzerland                  | 18,060           | 29,943           | 28,319           | 27,559           | 35,989           | 0.91              | 30.59              |
| <b>NOT SPECIFIED</b>         | <b>448,331</b>   | <b>625,639</b>   | <b>656,087</b>   | <b>502,386</b>   | <b>724,646</b>   | <b>18.28</b>      | <b>44.24</b>       |
| Other countries of the World | 448,331          | 625,639          | 656,087          | 502,386          | 724,646          | 18.28             | 44.24              |



## CAMBODIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>3,584,307</b> | <b>4,210,165</b> | <b>4,502,775</b> | <b>4,775,231</b> | <b>5,011,712</b> | <b>100.00</b>     | <b>4.95</b>        |
| <b>AFRICA</b>                     | <b>5,626</b>     | <b>5,902</b>     | <b>6,212</b>     | <b>9,238</b>     | <b>11,133</b>    | <b>0.22</b>       | <b>20.51</b>       |
| <b>EAST AFRICA</b>                | <b>346</b>       | <b>364</b>       | <b>328</b>       | <b>680</b>       | <b>1,165</b>     | <b>0.02</b>       | <b>71.32</b>       |
| Kenya                             | 266              | 298              | 250              | 344              | 417              | 0.01              | 21.22              |
| Tanzania, United Republic of      |                  |                  |                  | 93               | 423              | 0.01              | 354.84             |
| Uganda                            | 80               | 66               | 78               | 121              | 135              | 0.00              | 11.57              |
| Zimbabwe                          |                  |                  |                  | 122              | 190              | 0.00              | 55.74              |
| <b>CENTRAL AFRICA</b>             | <b>291</b>       | <b>205</b>       | <b>191</b>       | <b>309</b>       | <b>230</b>       | <b>0.00</b>       | <b>-25.57</b>      |
| Cameroon                          | 225              | 147              | 132              | 202              | 120              | 0.00              | -40.59             |
| Congo                             | 66               | 58               | 59               | 107              | 110              | 0.00              | 2.80               |
| <b>NORTH AFRICA</b>               | <b>52</b>        | <b>60</b>        | <b>84</b>        | <b>843</b>       | <b>1,024</b>     | <b>0.02</b>       | <b>21.47</b>       |
| Morocco                           |                  |                  |                  | 505              | 509              | 0.01              | 0.79               |
| Sudan                             | 52               | 60               | 84               | 131              | 123              | 0.00              | -6.11              |
| Tunisia                           |                  |                  |                  | 207              | 392              | 0.01              | 89.37              |
| <b>SOUTHERN AFRICA</b>            | <b>3,530</b>     | <b>4,043</b>     | <b>4,374</b>     | <b>5,336</b>     | <b>5,743</b>     | <b>0.11</b>       | <b>7.63</b>        |
| South Africa                      | 3,530            | 4,043            | 4,374            | 5,336            | 5,743            | 0.11              | 7.63               |
| <b>WEST AFRICA</b>                | <b>813</b>       | <b>791</b>       | <b>788</b>       | <b>1,217</b>     | <b>1,743</b>     | <b>0.03</b>       | <b>43.22</b>       |
| Ghana                             | 149              | 134              | 95               | 93               | 190              | 0.00              | 104.30             |
| Liberia                           | 94               | 52               | 49               | 55               | 46               | 0.00              | -16.36             |
| Nigeria                           | 570              | 605              | 644              | 1,069            | 1,507            | 0.03              | 40.97              |
| <b>OTHER AFRICA</b>               | <b>594</b>       | <b>439</b>       | <b>447</b>       | <b>853</b>       | <b>1,228</b>     | <b>0.02</b>       | <b>43.96</b>       |
| Other countries of Africa         | 594              | 439              | 447              | 853              | 1,228            | 0.02              | 43.96              |
| <b>AMERICAS</b>                   | <b>244,291</b>   | <b>263,175</b>   | <b>276,669</b>   | <b>315,526</b>   | <b>353,042</b>   | <b>7.04</b>       | <b>11.89</b>       |
| <b>CARIBBEAN</b>                  |                  |                  |                  | <b>143</b>       | <b>108</b>       | <b>0.00</b>       | <b>-24.48</b>      |
| Jamaica                           |                  |                  |                  | 143              | 108              | 0.00              | -24.48             |
| <b>CENTRAL AMERICA</b>            | <b>245</b>       | <b>305</b>       | <b>420</b>       | <b>577</b>       | <b>772</b>       | <b>0.02</b>       | <b>33.80</b>       |
| Costa Rica                        | 245              | 305              | 420              | 465              | 581              | 0.01              | 24.95              |
| Honduras                          |                  |                  |                  | 112              | 191              | 0.00              | 70.54              |
| <b>NORTH AMERICA</b>              | <b>225,069</b>   | <b>240,797</b>   | <b>249,217</b>   | <b>281,472</b>   | <b>307,674</b>   | <b>6.14</b>       | <b>9.31</b>        |
| Canada                            | 47,829           | 50,867           | 52,264           | 56,834           | 60,715           | 1.21              | 6.83               |
| Mexico                            | 4,164            | 4,966            | 5,587            | 7,128            | 8,301            | 0.17              | 16.46              |
| United States of America          | 173,076          | 184,964          | 191,366          | 217,510          | 238,658          | 4.76              | 9.72               |
| <b>SOUTH AMERICA</b>              | <b>15,351</b>    | <b>19,973</b>    | <b>25,167</b>    | <b>29,706</b>    | <b>39,667</b>    | <b>0.79</b>       | <b>33.53</b>       |
| Argentina                         | 4,500            | 5,763            | 5,737            | 7,870            | 13,497           | 0.27              | 71.50              |
| Brazil                            | 5,110            | 6,860            | 9,916            | 10,618           | 12,526           | 0.25              | 17.97              |
| Chile                             | 2,973            | 3,969            | 5,270            | 4,968            | 6,208            | 0.12              | 24.96              |
| Colombia                          | 1,497            | 1,803            | 2,231            | 2,903            | 3,510            | 0.07              | 20.91              |
| Ecuador                           | 191              | 283              | 372              | 560              | 612              | 0.01              | 9.29               |
| Peru                              | 576              | 677              | 902              | 1,060            | 1,679            | 0.03              | 58.40              |
| Uruguay                           | 504              | 618              | 739              | 1,004            | 1,166            | 0.02              | 16.14              |
| Venezuela, Bolivarian Republic of |                  |                  |                  | 723              | 469              | 0.01              | -35.13             |
| <b>OTHER AMERICAS</b>             | <b>3,626</b>     | <b>2,100</b>     | <b>1,865</b>     | <b>3,628</b>     | <b>4,821</b>     | <b>0.10</b>       | <b>32.88</b>       |
| Other countries of the Americas   | 3,626            | 2,100            | 1,865            | 3,628            | 4,821            | 0.10              | 32.88              |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>2,685,192</b> | <b>3,198,857</b> | <b>3,459,751</b> | <b>3,671,798</b> | <b>3,806,595</b> | <b>75.95</b>      | <b>3.67</b>        |
| <b>NORTH-EAST ASIA</b>            | <b>1,026,152</b> | <b>1,211,004</b> | <b>1,308,281</b> | <b>1,408,665</b> | <b>1,500,401</b> | <b>29.94</b>      | <b>6.51</b>        |
| China                             | 333,894          | 463,123          | 560,335          | 694,712          | 830,003          | 16.56             | 19.47              |
| Hong Kong (China)                 | 8,282            | 8,576            | 9,847            | 14,787           | 15,980           | 0.32              | 8.07               |
| Japan                             | 179,327          | 206,932          | 215,788          | 193,330          | 191,577          | 3.82              | -0.91              |
| Korea, Republic of                | 411,491          | 435,009          | 424,424          | 395,259          | 357,194          | 7.13              | -9.63              |
| Macao (China)                     |                  |                  |                  | 392              | 404              | 0.01              | 3.06               |
| Mongolia                          | 347              | 372              | 359              | 458              | 478              | 0.01              | 4.37               |
| Taiwan Province of China          | 92,811           | 96,992           | 97,528           | 109,727          | 104,765          | 2.09              | -4.52              |
| <b>SOUTH-EAST ASIA</b>            | <b>1,514,267</b> | <b>1,831,507</b> | <b>1,991,897</b> | <b>2,097,758</b> | <b>2,121,220</b> | <b>42.33</b>      | <b>1.12</b>        |
| Brunei Darussalam                 | 964              | 814              | 990              | 852              | 1,120            | 0.02              | 31.46              |
| Indonesia                         | 22,544           | 28,199           | 35,655           | 43,147           | 48,771           | 0.97              | 13.03              |

## CAMBODIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Lao People's Democratic Republic       | 254,022        | 414,531        | 460,191        | 405,359        | 369,335        | 7.37              | -8.89              |
| Malaysia                               | 116,764        | 130,704        | 144,437        | 149,389        | 152,843        | 3.05              | 2.31               |
| Myanmar                                | 4,744          | 5,089          | 6,036          | 8,965          | 12,819         | 0.26              | 42.99              |
| Philippines                            | 97,487         | 118,999        | 93,475         | 84,677         | 108,032        | 2.16              | 27.58              |
| Singapore                              | 53,184         | 57,808         | 65,855         | 67,669         | 70,556         | 1.41              | 4.27               |
| Thailand                               | 201,422        | 221,259        | 279,457        | 349,908        | 398,081        | 7.94              | 13.77              |
| Viet Nam                               | 763,136        | 854,104        | 905,801        | 987,792        | 959,663        | 19.15             | -2.85              |
| <b>AUSTRALASIA</b>                     | <b>136,773</b> | <b>152,605</b> | <b>155,426</b> | <b>157,769</b> | <b>171,603</b> | <b>3.42</b>       | <b>8.77</b>        |
| Australia                              | 117,729        | 132,028        | 134,167        | 134,748        | 146,806        | 2.93              | 8.95               |
| New Zealand                            | 19,044         | 20,577         | 21,259         | 23,021         | 24,797         | 0.49              | 7.71               |
| <b>MELANESIA</b>                       | <b>106</b>     | <b>107</b>     | <b>152</b>     | <b>191</b>     | <b>230</b>     | <b>0.00</b>       | <b>20.42</b>       |
| Fiji                                   | 106            | 107            | 152            | 191            | 230            | 0.00              | 20.42              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>7,894</b>   | <b>3,634</b>   | <b>3,995</b>   | <b>7,415</b>   | <b>13,141</b>  | <b>0.26</b>       | <b>77.22</b>       |
| Other countries East Asia/Pacific      | 7,894          | 3,634          | 3,995          | 7,415          | 13,141         | 0.26              | 77.22              |
| <b>EUROPE</b>                          | <b>621,700</b> | <b>708,966</b> | <b>721,326</b> | <b>728,691</b> | <b>779,675</b> | <b>15.56</b>      | <b>7.00</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>129,591</b> | <b>168,577</b> | <b>148,428</b> | <b>99,099</b>  | <b>99,691</b>  | <b>1.99</b>       | <b>0.60</b>        |
| Bulgaria                               | 696            | 961            | 1,151          | 1,771          | 1,837          | 0.04              | 3.73               |
| Czech Republic                         | 4,064          | 4,845          | 5,402          | 5,603          | 5,761          | 0.11              | 2.82               |
| Estonia                                | 1,022          | 1,366          | 1,855          | 1,952          | 1,889          | 0.04              | -3.23              |
| Hungary                                | 2,537          | 2,947          | 3,476          | 4,190          | 4,682          | 0.09              | 11.74              |
| Kazakhstan                             | 1,842          | 2,511          | 2,702          | 2,235          | 1,772          | 0.04              | -20.72             |
| Kyrgyzstan                             |                |                |                | 161            | 175            | 0.00              | 8.70               |
| Latvia                                 |                |                |                | 1,081          | 1,023          | 0.02              | -5.37              |
| Lithuania                              | 1,089          | 1,608          | 1,629          | 1,861          | 2,211          | 0.04              | 18.81              |
| Poland                                 | 9,994          | 12,507         | 12,876         | 14,008         | 15,912         | 0.32              | 13.59              |
| Romania                                | 1,327          | 1,526          | 1,994          | 2,414          | 2,620          | 0.05              | 8.53               |
| Russian Federation                     | 99,750         | 131,675        | 108,601        | 55,500         | 53,164         | 1.06              | -4.21              |
| Slovakia                               | 1,693          | 2,098          | 2,387          | 2,266          | 2,740          | 0.05              | 20.92              |
| Ukraine                                | 4,999          | 5,919          | 5,753          | 5,322          | 5,414          | 0.11              | 1.73               |
| Uzbekistan                             | 578            | 614            | 602            | 735            | 491            | 0.01              | -33.20             |
| <b>NORTHERN EUROPE</b>                 | <b>160,447</b> | <b>178,063</b> | <b>189,626</b> | <b>211,657</b> | <b>217,692</b> | <b>4.34</b>       | <b>2.85</b>        |
| Denmark                                | 10,013         | 10,485         | 11,766         | 11,553         | 11,462         | 0.23              | -0.79              |
| Finland                                | 6,343          | 6,731          | 7,232          | 7,246          | 6,639          | 0.13              | -8.38              |
| Iceland                                | 578            | 788            | 832            | 727            | 815            | 0.02              | 12.10              |
| Ireland                                | 8,865          | 10,245         | 9,542          | 11,200         | 11,943         | 0.24              | 6.63               |
| Norway                                 | 8,251          | 9,482          | 9,813          | 9,521          | 9,666          | 0.19              | 1.52               |
| Sweden                                 | 16,215         | 16,413         | 17,135         | 17,145         | 17,678         | 0.35              | 3.11               |
| United Kingdom                         | 110,182        | 123,919        | 133,306        | 154,265        | 159,489        | 3.18              | 3.39               |
| <b>SOUTHERN EUROPE</b>                 | <b>54,163</b>  | <b>59,422</b>  | <b>68,697</b>  | <b>78,452</b>  | <b>89,438</b>  | <b>1.78</b>       | <b>14.00</b>       |
| Croatia                                | 705            | 798            | 837            | 1,304          | 1,213          | 0.02              | -6.98              |
| Greece                                 | 1,073          | 1,135          | 1,272          | 1,595          | 1,652          | 0.03              | 3.57               |
| Italy                                  | 22,625         | 25,196         | 29,548         | 32,177         | 35,794         | 0.71              | 11.24              |
| Malta                                  |                |                |                | 462            | 512            | 0.01              | 10.82              |
| Portugal                               | 3,061          | 4,087          | 4,638          | 5,947          | 7,526          | 0.15              | 26.55              |
| Serbia                                 | 411            | 613            | 707            | 863            | 1,052          | 0.02              | 21.90              |
| Slovenia                               | 939            | 1,221          | 1,017          | 1,257          | 1,218          | 0.02              | -3.10              |
| Spain                                  | 25,349         | 26,372         | 30,678         | 34,847         | 40,471         | 0.81              | 16.14              |
| <b>WESTERN EUROPE</b>                  | <b>259,499</b> | <b>287,434</b> | <b>297,319</b> | <b>319,069</b> | <b>346,732</b> | <b>6.92</b>       | <b>8.67</b>        |
| Austria                                | 8,148          | 9,091          | 8,842          | 10,080         | 11,203         | 0.22              | 11.14              |
| Belgium                                | 14,762         | 16,171         | 15,891         | 17,452         | 18,047         | 0.36              | 3.41               |
| France                                 | 121,175        | 131,486        | 141,052        | 145,724        | 150,294        | 3.00              | 3.14               |
| Germany                                | 72,537         | 81,565         | 84,143         | 94,040         | 108,784        | 2.17              | 15.68              |
| Luxembourg                             | 474            | 571            | 521            | 690            | 859            | 0.02              | 24.49              |
| Monaco                                 | 55             | 103            | 110            | 89             | 78             | 0.00              | -12.36             |
| Netherlands                            | 24,559         | 28,076         | 26,553         | 29,015         | 30,885         | 0.62              | 6.44               |

## CAMBODIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Switzerland                      | 17,789        | 20,371        | 20,207        | 21,979        | 26,582        | 0.53              | 20.94              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>11,329</b> | <b>12,355</b> | <b>14,118</b> | <b>15,359</b> | <b>17,803</b> | <b>0.36</b>       | <b>15.91</b>       |
| Israel                           | 7,921         | 7,684         | 9,317         | 9,557         | 11,180        | 0.22              | 16.98              |
| Turkey                           | 3,408         | 4,671         | 4,801         | 5,802         | 6,623         | 0.13              | 14.15              |
| <b>OTHER EUROPE</b>              | <b>6,671</b>  | <b>3,115</b>  | <b>3,138</b>  | <b>5,055</b>  | <b>8,319</b>  | <b>0.17</b>       | <b>64.57</b>       |
| Other countries of Europe        | 6,671         | 3,115         | 3,138         | 5,055         | 8,319         | 0.17              | 64.57              |
| <b>MIDDLE EAST</b>               | <b>2,148</b>  | <b>2,700</b>  | <b>2,357</b>  | <b>4,563</b>  | <b>5,757</b>  | <b>0.11</b>       | <b>26.17</b>       |
| Egypt                            | 219           | 329           | 341           | 587           | 696           | 0.01              | 18.57              |
| Iraq                             | 83            | 134           | 106           | 169           | 203           | 0.00              | 20.12              |
| Jordan                           |               |               |               | 340           | 1,030         | 0.02              | 202.94             |
| Kuwait                           | 712           | 1,121         | 876           | 916           | 728           | 0.01              | -20.52             |
| Oman                             | 150           | 199           | 160           | 214           | 212           | 0.00              | -0.93              |
| Qatar                            | 70            | 95            | 67            | 117           | 87            | 0.00              | -25.64             |
| Saudi Arabia                     | 87            | 150           | 164           | 307           | 349           | 0.01              | 13.68              |
| State of Palestine               | 51            | 94            | 73            | 84            | 103           | 0.00              | 22.62              |
| Syrian Arab Republic             |               |               |               | 260           | 629           | 0.01              | 141.92             |
| United Arab Emirates             | 243           | 146           | 104           | 367           | 333           | 0.01              | -9.26              |
| Yemen                            | 156           | 144           | 150           | 452           | 312           | 0.01              | -30.97             |
| Other countries of Middle East   | 377           | 288           | 316           | 750           | 1,075         | 0.02              | 43.33              |
| <b>SOUTH ASIA</b>                | <b>25,350</b> | <b>30,565</b> | <b>36,460</b> | <b>45,415</b> | <b>55,510</b> | <b>1.11</b>       | <b>22.23</b>       |
| Afghanistan                      | 154           | 273           | 214           | 121           | 158           | 0.00              | 30.58              |
| Bangladesh                       | 1,367         | 1,611         | 1,997         | 2,057         | 1,851         | 0.04              | -10.01             |
| Bhutan                           | 134           | 101           | 110           | 229           | 226           | 0.00              | -1.31              |
| India                            | 18,999        | 23,610        | 28,529        | 36,671        | 46,131        | 0.92              | 25.80              |
| Iran, Islamic Republic of        | 646           | 655           | 730           | 525           | 600           | 0.01              | 14.29              |
| Nepal                            | 1,478         | 1,475         | 1,742         | 2,358         | 2,505         | 0.05              | 6.23               |
| Pakistan                         | 1,168         | 1,180         | 1,325         | 1,521         | 1,627         | 0.03              | 6.97               |
| Sri Lanka                        | 1,404         | 1,660         | 1,813         | 1,933         | 2,412         | 0.05              | 24.78              |

## CAMEROON

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012 | 2013           | 2014           | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|--|------|----------------|----------------|----------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           |      | <b>461,853</b> | <b>433,783</b> | <b>451,770</b> |      |                   |                    |
| <b>AFRICA</b>                          |      | <b>215,317</b> | <b>211,335</b> | <b>192,282</b> |      |                   |                    |
| <b>OTHER AFRICA</b>                    |      | <b>215,317</b> | <b>211,335</b> | <b>192,282</b> |      |                   |                    |
| All countries of Africa                |      | 215,317        | 211,335        | 192,282        |      |                   |                    |
| <b>AMERICAS</b>                        |      | <b>23,141</b>  | <b>20,509</b>  | <b>26,600</b>  |      |                   |                    |
| <b>NORTH AMERICA</b>                   |      | <b>23,141</b>  | <b>20,509</b>  | <b>26,600</b>  |      |                   |                    |
| Canada                                 |      | 7,954          | 7,229          | 6,131          |      |                   |                    |
| United States of America               |      | 15,187         | 13,280         | 20,469         |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       |      | <b>23,654</b>  | <b>21,075</b>  | <b>21,631</b>  |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |      | <b>23,654</b>  | <b>21,075</b>  | <b>21,631</b>  |      |                   |                    |
| All countries of Asia                  |      | 23,654         | 21,075         | 21,631         |      |                   |                    |
| <b>EUROPE</b>                          |      | <b>181,549</b> | <b>150,835</b> | <b>167,027</b> |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          |      | <b>7,208</b>   | <b>7,151</b>   | <b>8,032</b>   |      |                   |                    |
| Russian Federation                     |      | 7,208          | 7,151          | 8,032          |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 |      | <b>24,050</b>  | <b>21,550</b>  | <b>25,486</b>  |      |                   |                    |
| Sweden                                 |      | 5,294          | 5,542          | 6,496          |      |                   |                    |
| United Kingdom                         |      | 18,756         | 16,008         | 18,990         |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                 |      | <b>9,046</b>   | <b>8,996</b>   | <b>10,279</b>  |      |                   |                    |
| Italy                                  |      | 9,046          | 8,996          | 10,279         |      |                   |                    |
| <b>WESTERN EUROPE</b>                  |      | <b>110,637</b> | <b>90,704</b>  | <b>101,477</b> |      |                   |                    |
| Belgium                                |      | 13,620         | 13,600         | 18,781         |      |                   |                    |
| France                                 |      | 55,024         | 44,916         | 48,800         |      |                   |                    |
| Germany                                |      | 26,812         | 16,918         | 17,753         |      |                   |                    |
| Netherlands                            |      | 7,333          | 7,033          | 6,893          |      |                   |                    |
| Switzerland                            |      | 7,848          | 8,237          | 9,250          |      |                   |                    |
| <b>OTHER EUROPE</b>                    |      | <b>30,608</b>  | <b>22,434</b>  | <b>21,753</b>  |      |                   |                    |
| Other countries of Europe              |      | 30,608         | 22,434         | 21,753         |      |                   |                    |
| <b>MIDDLE EAST</b>                     |      | <b>9,406</b>   | <b>7,851</b>   | <b>14,960</b>  |      |                   |                    |
| All countries of Middle East           |      | 9,406          | 7,851          | 14,960         |      |                   |                    |
| <b>NOT SPECIFIED</b>                   |      | <b>8,786</b>   | <b>22,178</b>  | <b>29,270</b>  |      |                   |                    |
| Other countries of the World           |      | 8,786          | 22,178         | 29,270         |      |                   |                    |

## CAMEROON

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012 | 2013           | 2014           | 2015             | 2016 | Market share 2016 | % Change 2016-2015 |
|--|------|----------------|----------------|------------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           |      | <b>839,067</b> | <b>833,047</b> | <b>1,045,070</b> |      |                   |                    |
| <b>AFRICA</b>                          |      | <b>372,632</b> | <b>347,569</b> | <b>451,200</b>   |      |                   |                    |
| <b>OTHER AFRICA</b>                    |      | <b>372,632</b> | <b>347,569</b> | <b>451,200</b>   |      |                   |                    |
| All countries of Africa                |      | 372,632        | 347,569        | 451,200          |      |                   |                    |
| <b>AMERICAS</b>                        |      | <b>56,932</b>  | <b>70,734</b>  | <b>61,951</b>    |      |                   |                    |
| <b>NORTH AMERICA</b>                   |      | <b>56,932</b>  | <b>70,734</b>  | <b>61,951</b>    |      |                   |                    |
| Canada                                 |      | 20,623         | 23,493         | 13,352           |      |                   |                    |
| United States of America               |      | 36,309         | 47,241         | 48,599           |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       |      | <b>49,877</b>  | <b>48,212</b>  | <b>65,677</b>    |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |      | <b>49,877</b>  | <b>48,212</b>  | <b>65,677</b>    |      |                   |                    |
| All countries of Asia                  |      | 49,877         | 48,212         | 65,677           |      |                   |                    |
| <b>EUROPE</b>                          |      | <b>323,619</b> | <b>326,537</b> | <b>405,559</b>   |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          |      | <b>12,520</b>  | <b>11,121</b>  | <b>14,734</b>    |      |                   |                    |
| Russian Federation                     |      | 12,520         | 11,121         | 14,734           |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 |      | <b>42,511</b>  | <b>40,271</b>  | <b>50,986</b>    |      |                   |                    |
| Sweden                                 |      | 9,223          | 11,367         | 11,161           |      |                   |                    |
| United Kingdom                         |      | 33,288         | 28,904         | 39,825           |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                 |      | <b>17,435</b>  | <b>20,790</b>  | <b>21,631</b>    |      |                   |                    |
| Italy                                  |      | 17,435         | 20,790         | 21,631           |      |                   |                    |
| <b>WESTERN EUROPE</b>                  |      | <b>199,217</b> | <b>210,003</b> | <b>251,147</b>   |      |                   |                    |
| Belgium                                |      | 24,246         | 29,001         | 32,593           |      |                   |                    |
| France                                 |      | 115,273        | 117,157        | 141,134          |      |                   |                    |
| Germany                                |      | 32,998         | 32,019         | 41,199           |      |                   |                    |
| Netherlands                            |      | 12,285         | 13,863         | 14,845           |      |                   |                    |
| Switzerland                            |      | 14,415         | 17,963         | 21,376           |      |                   |                    |
| <b>OTHER EUROPE</b>                    |      | <b>51,936</b>  | <b>44,352</b>  | <b>67,061</b>    |      |                   |                    |
| Other countries of Europe              |      | 51,936         | 44,352         | 67,061           |      |                   |                    |
| <b>MIDDLE EAST</b>                     |      | <b>18,820</b>  | <b>15,278</b>  | <b>26,344</b>    |      |                   |                    |
| All countries of Middle East           |      | 18,820         | 15,278         | 26,344           |      |                   |                    |
| <b>NOT SPECIFIED</b>                   |      | <b>17,187</b>  | <b>24,717</b>  | <b>34,339</b>    |      |                   |                    |
| Other countries of the World           |      | 17,187         | 24,717         | 34,339           |      |                   |                    |

## CANADA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>16,344,011</b> | <b>16,059,342</b> | <b>16,536,947</b> | <b>17,970,890</b> | <b>19,974,387</b> | <b>100.00</b>     | <b>11.15</b>       |
| <b>AFRICA</b>                     | <b>91,858</b>         | <b>97,971</b>     | <b>104,171</b>    | <b>110,925</b>    | <b>124,080</b>    | <b>0.62</b>       | <b>11.86</b>       |
| <b>EAST AFRICA</b>                | <b>17,530</b>         | <b>17,792</b>     | <b>18,487</b>     | <b>21,222</b>     | <b>23,983</b>     | <b>0.12</b>       | <b>13.01</b>       |
| Burundi                           | 441                   | 357               | 422               | 470               | 497               | 0.00              | 5.74               |
| Comoros                           | 74                    | 66                | 54                | 70                | 95                | 0.00              | 35.71              |
| Djibouti                          | 151                   | 180               | 124               | 153               | 167               | 0.00              | 9.15               |
| Eritrea                           | 248                   | 230               | 166               | 180               | 278               | 0.00              | 54.44              |
| Ethiopia                          | 2,019                 | 2,123             | 2,569             | 3,250             | 3,628             | 0.02              | 11.63              |
| Kenya                             | 3,788                 | 4,060             | 4,207             | 4,717             | 5,503             | 0.03              | 16.66              |
| Madagascar                        | 657                   | 594               | 649               | 703               | 773               | 0.00              | 9.96               |
| Malawi                            | 255                   | 246               | 282               | 390               | 258               | 0.00              | -33.85             |
| Mauritius                         | 2,066                 | 2,241             | 2,502             | 2,559             | 2,826             | 0.01              | 10.43              |
| Mozambique                        | 327                   | 303               | 329               | 326               | 323               | 0.00              | -0.92              |
| Reunion                           | 1,753                 | 1,694             | 1,740             | 2,040             | 2,317             | 0.01              | 13.58              |
| Rwanda                            | 560                   | 748               | 423               | 599               | 794               | 0.00              | 32.55              |
| Seychelles                        | 62                    | 90                | 56                | 97                | 59                | 0.00              | -39.18             |
| Somalia                           | 210                   | 267               | 124               | 111               | 135               | 0.00              | 21.62              |
| Tanzania, United Republic of      | 1,799                 | 1,537             | 1,852             | 2,154             | 2,510             | 0.01              | 16.53              |
| Uganda                            | 1,620                 | 1,671             | 1,363             | 1,571             | 1,722             | 0.01              | 9.61               |
| Zambia                            | 660                   | 592               | 586               | 682               | 568               | 0.00              | -16.72             |
| Zimbabwe                          | 840                   | 793               | 1,039             | 1,150             | 1,530             | 0.01              | 33.04              |
| <b>CENTRAL AFRICA</b>             | <b>4,508</b>          | <b>5,126</b>      | <b>5,795</b>      | <b>6,094</b>      | <b>6,448</b>      | <b>0.03</b>       | <b>5.81</b>        |
| Angola                            | 355                   | 423               | 494               | 429               | 431               | 0.00              | 0.47               |
| Cameroon                          | 2,178                 | 2,372             | 2,618             | 2,929             | 2,888             | 0.01              | -1.40              |
| Central African Republic          | 30                    | 16                | 71                | 112               | 31                | 0.00              | -72.32             |
| Chad                              | 193                   | 154               | 197               | 222               | 144               | 0.00              | -35.14             |
| Congo                             | 155                   | 180               | 231               | 328               | 250               | 0.00              | -23.78             |
| Congo, Democratic Republic of the | 1,175                 | 1,407             | 1,631             | 1,646             | 2,217             | 0.01              | 34.69              |
| Equatorial Guinea                 | 7                     | 14                | 73                | 17                | 10                | 0.00              | -41.18             |
| Gabon                             | 413                   | 560               | 476               | 411               | 471               | 0.00              | 14.60              |
| Sao Tome and Principe             | 2                     |                   | 4                 |                   | 6                 | 0.00              |                    |
| <b>NORTH AFRICA</b>               | <b>27,330</b>         | <b>29,134</b>     | <b>30,377</b>     | <b>32,077</b>     | <b>39,016</b>     | <b>0.20</b>       | <b>21.63</b>       |
| Algeria                           | 9,707                 | 10,295            | 10,544            | 12,172            | 15,666            | 0.08              | 28.71              |
| Morocco                           | 12,676                | 13,470            | 13,488            | 14,441            | 16,076            | 0.08              | 11.32              |
| Sudan                             | 489                   | 494               | 568               | 639               | 604               | 0.00              | -5.48              |
| Tunisia                           | 4,458                 | 4,870             | 5,777             | 4,821             | 6,668             | 0.03              | 38.31              |
| Western Sahara                    |                       | 5                 |                   | 4                 | 2                 | 0.00              | -50.00             |
| <b>SOUTHERN AFRICA</b>            | <b>22,032</b>         | <b>20,912</b>     | <b>20,921</b>     | <b>21,238</b>     | <b>22,635</b>     | <b>0.11</b>       | <b>6.58</b>        |
| Botswana                          | 619                   | 393               | 469               | 460               | 467               | 0.00              | 1.52               |
| Lesotho                           | 71                    | 90                | 99                | 72                | 136               | 0.00              | 88.89              |
| Namibia                           | 415                   | 404               | 356               | 473               | 374               | 0.00              | -20.93             |
| South Africa                      | 20,706                | 19,881            | 19,824            | 20,140            | 21,512            | 0.11              | 6.81               |
| Swaziland                         | 221                   | 144               | 173               | 93                | 146               | 0.00              | 56.99              |
| <b>WEST AFRICA</b>                | <b>20,454</b>         | <b>24,997</b>     | <b>28,589</b>     | <b>30,274</b>     | <b>31,983</b>     | <b>0.16</b>       | <b>5.65</b>        |
| Benin                             | 601                   | 647               | 652               | 715               | 650               | 0.00              | -9.09              |
| Burkina Faso                      | 1,048                 | 1,007             | 1,124             | 1,041             | 1,151             | 0.01              | 10.57              |
| Cabo Verde                        | 16                    | 21                | 30                | 22                | 29                | 0.00              | 31.82              |
| Côte d'Ivoire                     | 1,286                 | 1,382             | 1,714             | 2,108             | 2,326             | 0.01              | 10.34              |
| Gambia                            | 128                   | 124               | 84                | 149               | 161               | 0.00              | 8.05               |
| Ghana                             | 2,581                 | 2,744             | 2,943             | 2,932             | 2,842             | 0.01              | -3.07              |
| Guinea                            | 757                   | 724               | 697               | 295               | 715               | 0.00              | 142.37             |
| Guinea-Bissau                     |                       | 14                |                   | 6                 | 13                | 0.00              | 116.67             |
| Liberia                           | 143                   | 126               | 112               | 65                | 115               | 0.00              | 76.92              |
| Mali                              | 847                   | 751               | 849               | 830               | 1,054             | 0.01              | 26.99              |
| Mauritania                        | 244                   | 240               | 193               | 167               | 216               | 0.00              | 29.34              |

## CANADA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                    | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Niger                              | 237               | 209               | 215               | 227               | 195               | 0.00              | -14.10             |
| Nigeria                            | 10,239            | 14,719            | 17,486            | 19,143            | 19,644            | 0.10              | 2.62               |
| Saint Helena                       |                   | 4                 |                   | 4                 | 5                 | 0.00              | 25.00              |
| Senegal                            | 1,861             | 1,821             | 1,938             | 2,018             | 2,203             | 0.01              | 9.17               |
| Sierra Leone                       | 140               | 101               | 129               | 50                | 170               | 0.00              | 240.00             |
| Togo                               | 326               | 363               | 423               | 502               | 494               | 0.00              | -1.59              |
| <b>OTHER AFRICA</b>                | <b>4</b>          | <b>10</b>         | <b>2</b>          | <b>20</b>         | <b>15</b>         | <b>0.00</b>       | <b>-25.00</b>      |
| Other countries of Africa          | 4                 | 10                | 2                 | 20                | 15                | 0.00              | -25.00             |
| <b>AMERICAS</b>                    | <b>12,395,137</b> | <b>12,002,342</b> | <b>12,082,044</b> | <b>13,283,100</b> | <b>14,590,794</b> | <b>73.05</b>      | <b>9.84</b>        |
| <b>CARIBBEAN</b>                   | <b>133,385</b>    | <b>136,821</b>    | <b>143,006</b>    | <b>151,974</b>    | <b>164,691</b>    | <b>0.82</b>       | <b>8.37</b>        |
| Anguilla                           | 216               | 280               | 216               | 212               | 381               | 0.00              | 79.72              |
| Antigua and Barbuda                | 1,771             | 1,722             | 2,096             | 2,425             | 2,603             | 0.01              | 7.34               |
| Bahamas                            | 9,040             | 9,194             | 9,708             | 11,010            | 13,761            | 0.07              | 24.99              |
| Barbados                           | 11,448            | 11,301            | 12,347            | 12,216            | 13,180            | 0.07              | 7.89               |
| Bermuda                            | 19,077            | 17,288            | 18,612            | 18,888            | 18,441            | 0.09              | -2.37              |
| British Virgin Islands             | 477               | 465               | 455               | 549               | 546               | 0.00              | -0.55              |
| Cayman Islands                     | 5,883             | 6,220             | 6,389             | 6,749             | 8,341             | 0.04              | 23.59              |
| Cuba                               | 5,512             | 8,773             | 10,036            | 11,329            | 10,625            | 0.05              | -6.21              |
| Dominica                           | 518               | 669               | 588               | 706               | 595               | 0.00              | -15.72             |
| Dominican Republic                 | 5,478             | 5,852             | 5,936             | 6,944             | 9,706             | 0.05              | 39.78              |
| Grenada                            | 1,053             | 1,006             | 1,210             | 1,009             | 909               | 0.00              | -9.91              |
| Guadeloupe                         | 3,696             | 4,028             | 4,499             | 6,171             | 6,805             | 0.03              | 10.27              |
| Haiti                              | 7,377             | 6,808             | 6,930             | 6,767             | 7,048             | 0.04              | 4.15               |
| Jamaica                            | 25,197            | 27,583            | 29,336            | 30,174            | 32,743            | 0.16              | 8.51               |
| Martinique                         | 3,215             | 3,121             | 3,356             | 3,965             | 4,378             | 0.02              | 10.42              |
| Montserrat                         | 26                | 47                | 63                | 56                | 62                | 0.00              | 10.71              |
| Netherlands Antilles               | 1,832             | 1,880             | 2,077             | 2,374             | 2,827             | 0.01              | 19.08              |
| Puerto Rico                        | 939               | 1,242             | 1,202             | 1,555             | 881               | 0.00              | -43.34             |
| Saint Kitts and Nevis              | 811               | 960               | 1,067             | 764               | 776               | 0.00              | 1.57               |
| Saint Lucia                        | 3,130             | 1,307             | 1,489             | 1,858             | 1,869             | 0.01              | 0.59               |
| Saint Vincent and the Grenadines   | 2,398             | 917               | 1,111             | 972               | 1,361             | 0.01              | 40.02              |
| Trinidad and Tobago                | 22,815            | 24,713            | 22,801            | 23,602            | 25,074            | 0.13              | 6.24               |
| Turks and Caicos Islands           | 1,418             | 1,384             | 1,406             | 1,635             | 1,753             | 0.01              | 7.22               |
| United States Virgin Islands       | 58                | 61                | 76                | 44                | 26                | 0.00              | -40.91             |
| <b>CENTRAL AMERICA</b>             | <b>21,439</b>     | <b>22,302</b>     | <b>24,710</b>     | <b>27,568</b>     | <b>34,009</b>     | <b>0.17</b>       | <b>23.36</b>       |
| Belize                             | 1,246             | 1,195             | 1,333             | 1,399             | 1,646             | 0.01              | 17.66              |
| Costa Rica                         | 4,868             | 5,220             | 5,751             | 6,856             | 9,896             | 0.05              | 44.34              |
| El Salvador                        | 2,019             | 2,021             | 2,193             | 2,748             | 3,654             | 0.02              | 32.97              |
| Guatemala                          | 7,266             | 7,574             | 8,000             | 8,144             | 8,899             | 0.04              | 9.27               |
| Honduras                           | 1,463             | 1,546             | 1,614             | 1,840             | 2,187             | 0.01              | 18.86              |
| Nicaragua                          | 960               | 932               | 980               | 950               | 1,171             | 0.01              | 23.26              |
| Panama                             | 3,617             | 3,810             | 4,839             | 5,631             | 6,556             | 0.03              | 16.43              |
| Other countries of Central America |                   | 4                 |                   |                   |                   |                   |                    |
| <b>NORTH AMERICA</b>               | <b>12,046,445</b> | <b>11,645,321</b> | <b>11,712,474</b> | <b>12,875,393</b> | <b>14,155,395</b> | <b>70.87</b>      | <b>9.94</b>        |
| Greenland                          | 247               | 278               | 369               | 282               | 329               | 0.00              | 16.67              |
| Mexico                             | 141,921           | 150,896           | 172,604           | 196,408           | 243,460           | 1.22              | 23.96              |
| Saint Pierre and Miquelon          | 17,327            | 16,523            | 16,320            | 16,258            | 16,739            | 0.08              | 2.96               |
| United States of America           | 11,886,950        | 11,477,624        | 11,523,181        | 12,662,445        | 13,894,867        | 69.56             | 9.73               |
| <b>SOUTH AMERICA</b>               | <b>193,868</b>    | <b>197,898</b>    | <b>201,854</b>    | <b>228,165</b>    | <b>236,699</b>    | <b>1.19</b>       | <b>3.74</b>        |
| Argentina                          | 16,619            | 17,435            | 17,898            | 19,986            | 20,718            | 0.10              | 3.66               |
| Bolivia, Plurinational State of    | 1,078             | 1,080             | 1,305             | 1,455             | 1,423             | 0.01              | -2.20              |
| Brazil                             | 93,570            | 93,757            | 99,901            | 112,268           | 114,261           | 0.57              | 1.78               |
| Chile                              | 20,399            | 20,296            | 20,146            | 26,913            | 26,925            | 0.13              | 0.04               |
| Colombia                           | 20,074            | 21,424            | 23,074            | 24,732            | 28,856            | 0.14              | 16.67              |
| Ecuador                            | 3,558             | 4,006             | 4,643             | 5,670             | 6,052             | 0.03              | 6.74               |

## CANADA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Falkland Islands (Malvinas)            | 23               | 16               | 10               | 9                | 20               | 0.00              | 122.22             |
| French Guiana                          | 259              | 257              | 381              | 584              | 816              | 0.00              | 39.73              |
| Guyana                                 | 4,484            | 4,793            | 5,214            | 5,097            | 5,925            | 0.03              | 16.24              |
| Paraguay                               | 1,207            | 1,492            | 1,515            | 1,314            | 1,419            | 0.01              | 7.99               |
| Peru                                   | 10,577           | 11,010           | 11,546           | 12,942           | 14,059           | 0.07              | 8.63               |
| Suriname                               | 357              | 349              | 315              | 427              | 245              | 0.00              | -42.62             |
| Uruguay                                | 1,930            | 2,359            | 2,248            | 2,703            | 2,929            | 0.01              | 8.36               |
| Venezuela, Bolivarian Republic of      | 19,733           | 19,624           | 13,658           | 14,065           | 13,051           | 0.07              | -7.21              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,285,606</b> | <b>1,389,437</b> | <b>1,590,050</b> | <b>1,690,482</b> | <b>1,993,945</b> | <b>9.98</b>       | <b>17.95</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>828,960</b>   | <b>914,458</b>   | <b>1,084,646</b> | <b>1,181,040</b> | <b>1,415,988</b> | <b>7.09</b>       | <b>19.89</b>       |
| China                                  | 288,279          | 352,597          | 454,030          | 493,827          | 610,139          | 3.05              | 23.55              |
| Hong Kong (China)                      | 120,022          | 129,068          | 137,852          | 148,747          | 155,012          | 0.78              | 4.21               |
| Japan                                  | 226,215          | 224,858          | 258,457          | 275,027          | 303,726          | 1.52              | 10.43              |
| Korea, Democratic People's Republic of |                  | 2                | 7                | 10               |                  |                   |                    |
| Korea, Republic of                     | 139,999          | 144,583          | 163,089          | 188,585          | 244,442          | 1.22              | 29.62              |
| Macao (China)                          | 301              | 318              | 325              | 262              | 762              | 0.00              | 190.84             |
| Mongolia                               | 969              | 994              | 1,009            | 877              | 942              | 0.00              | 7.41               |
| Taiwan Province of China               | 53,175           | 62,038           | 69,877           | 73,705           | 100,965          | 0.51              | 36.99              |
| <b>SOUTH-EAST ASIA</b>                 | <b>149,227</b>   | <b>157,835</b>   | <b>169,610</b>   | <b>163,855</b>   | <b>180,306</b>   | <b>0.90</b>       | <b>10.04</b>       |
| Brunei Darussalam                      | 509              | 533              | 658              | 489              | 530              | 0.00              | 8.38               |
| Cambodia                               | 837              | 816              | 806              | 801              | 1,113            | 0.01              | 38.95              |
| Indonesia                              | 16,864           | 18,487           | 20,224           | 24,391           | 21,646           | 0.11              | -11.25             |
| Lao People's Democratic Republic       | 268              | 204              | 177              | 188              | 154              | 0.00              | -18.09             |
| Malaysia                               | 12,077           | 11,937           | 12,502           | 12,668           | 13,651           | 0.07              | 7.76               |
| Myanmar                                | 179              | 289              | 353              | 563              | 480              | 0.00              | -14.74             |
| Philippines                            | 63,141           | 65,373           | 73,891           | 63,900           | 69,251           | 0.35              | 8.37               |
| Singapore                              | 30,492           | 33,494           | 33,732           | 33,362           | 36,275           | 0.18              | 8.73               |
| Thailand                               | 16,952           | 17,663           | 16,799           | 16,579           | 17,992           | 0.09              | 8.52               |
| Viet Nam                               | 7,908            | 9,039            | 10,468           | 10,914           | 19,214           | 0.10              | 76.05              |
| <b>AUSTRALASIA</b>                     | <b>303,818</b>   | <b>313,300</b>   | <b>332,187</b>   | <b>341,825</b>   | <b>393,868</b>   | <b>1.97</b>       | <b>15.23</b>       |
| Australia                              | 258,115          | 264,207          | 280,808          | 286,906          | 333,437          | 1.67              | 16.22              |
| New Zealand                            | 45,703           | 49,093           | 51,379           | 54,919           | 60,431           | 0.30              | 10.04              |
| <b>MELANESIA</b>                       | <b>2,295</b>     | <b>2,457</b>     | <b>2,193</b>     | <b>2,272</b>     | <b>2,386</b>     | <b>0.01</b>       | <b>5.02</b>        |
| Fiji                                   | 879              | 1,123            | 1,031            | 1,021            | 1,167            | 0.01              | 14.30              |
| New Caledonia                          | 1,072            | 1,074            | 891              | 1,003            | 920              | 0.00              | -8.28              |
| Papua New Guinea                       | 269              | 199              | 172              | 141              | 203              | 0.00              | 43.97              |
| Solomon Islands                        | 18               | 18               | 45               | 60               | 68               | 0.00              | 13.33              |
| Vanuatu                                | 57               | 43               | 54               | 47               | 28               | 0.00              | -40.43             |
| <b>MICRONESIA</b>                      | <b>90</b>        | <b>106</b>       | <b>80</b>        | <b>119</b>       | <b>119</b>       | <b>0.00</b>       |                    |
| Guam                                   | 13               | 30               | 21               | 20               | 30               | 0.00              | 50.00              |
| Kiribati                               | 14               | 19               | 16               | 5                | 5                | 0.00              |                    |
| Marshall Islands                       | 12               | 12               | 19               | 52               | 29               | 0.00              | -44.23             |
| Micronesia, Federated States of        | 47               | 39               | 20               | 32               | 47               | 0.00              | 46.88              |
| Nauru                                  | 4                | 4                | 4                | 8                | 3                | 0.00              | -62.50             |
| Northern Mariana Islands               |                  | 2                |                  | 2                | 5                | 0.00              | 150.00             |
| <b>POLYNESIA</b>                       | <b>1,210</b>     | <b>1,265</b>     | <b>1,330</b>     | <b>1,352</b>     | <b>1,271</b>     | <b>0.01</b>       | <b>-5.99</b>       |
| American Samoa                         | 18               | 21               | 20               | 15               | 23               | 0.00              | 53.33              |
| Cook Islands                           | 20               | 37               | 31               | 20               | 39               | 0.00              | 95.00              |
| French Polynesia                       | 1,139            | 1,141            | 1,225            | 1,228            | 1,135            | 0.01              | -7.57              |
| Samoa                                  | 18               | 20               | 35               | 59               | 56               | 0.00              | -5.08              |
| Tonga                                  | 15               | 32               | 19               | 20               | 18               | 0.00              | -10.00             |
| Wallis and Futuna Islands              |                  | 14               |                  | 10               |                  |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>6</b>         | <b>16</b>        | <b>4</b>         | <b>19</b>        | <b>7</b>         | <b>0.00</b>       | <b>-63.16</b>      |
| Other countries East Asia/Pacific      | 2                |                  | 2                | 15               |                  |                   |                    |
| Other countries of Oceania             | 4                | 16               | 2                | 4                | 7                | 0.00              | 75.00              |



## CANADA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>EUROPE</b>                             | <b>2,298,886</b> | <b>2,286,167</b> | <b>2,436,898</b> | <b>2,540,888</b> | <b>2,875,828</b> | <b>14.40</b>      | <b>13.18</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>129,873</b>   | <b>131,361</b>   | <b>140,311</b>   | <b>134,595</b>   | <b>164,296</b>   | <b>0.82</b>       | <b>22.07</b>       |
| Armenia                                   | 477              | 429              | 564              | 549              | 648              | 0.00              | 18.03              |
| Azerbaijan                                | 627              | 470              | 643              | 554              | 740              | 0.00              | 33.57              |
| Belarus                                   | 1,312            | 1,335            | 1,419            | 1,492            | 1,937            | 0.01              | 29.83              |
| Bulgaria                                  | 2,999            | 3,070            | 3,004            | 3,297            | 3,568            | 0.02              | 8.22               |
| Czech Republic                            | 11,492           | 12,005           | 15,715           | 14,380           | 18,995           | 0.10              | 32.09              |
| Estonia                                   | 1,723            | 1,742            | 1,874            | 1,924            | 2,260            | 0.01              | 17.46              |
| Georgia                                   | 282              | 194              | 280              | 361              | 503              | 0.00              | 39.34              |
| Hungary                                   | 11,228           | 10,718           | 11,354           | 12,047           | 14,216           | 0.07              | 18.00              |
| Kazakhstan                                | 2,382            | 2,398            | 2,536            | 2,568            | 2,970            | 0.01              | 15.65              |
| Kyrgyzstan                                | 304              | 266              | 299              | 262              | 363              | 0.00              | 38.55              |
| Latvia                                    | 2,281            | 2,204            | 2,454            | 1,918            | 2,515            | 0.01              | 31.13              |
| Lithuania                                 | 2,154            | 2,058            | 1,931            | 2,116            | 2,629            | 0.01              | 24.24              |
| Moldova, Republic of                      | 2,130            | 2,035            | 1,981            | 2,046            | 2,571            | 0.01              | 25.66              |
| Poland                                    | 31,677           | 33,182           | 36,318           | 36,294           | 46,106           | 0.23              | 27.03              |
| Romania                                   | 13,832           | 13,660           | 12,766           | 12,495           | 13,535           | 0.07              | 8.32               |
| Russian Federation                        | 25,220           | 25,083           | 24,472           | 20,562           | 23,270           | 0.12              | 13.17              |
| Slovakia                                  | 7,107            | 7,157            | 8,057            | 6,661            | 8,684            | 0.04              | 30.37              |
| Tajikistan                                | 50               | 94               | 72               | 80               | 85               | 0.00              | 6.25               |
| Turkmenistan                              | 70               | 54               | 55               | 91               | 32               | 0.00              | -64.84             |
| Ukraine                                   | 12,214           | 12,937           | 14,266           | 14,584           | 18,326           | 0.09              | 25.66              |
| Uzbekistan                                | 312              | 270              | 251              | 314              | 343              | 0.00              | 9.24               |
| <b>NORTHERN EUROPE</b>                    | <b>818,070</b>   | <b>809,120</b>   | <b>858,264</b>   | <b>907,189</b>   | <b>1,045,197</b> | <b>5.23</b>       | <b>15.21</b>       |
| Denmark                                   | 37,656           | 35,941           | 39,379           | 40,415           | 46,251           | 0.23              | 14.44              |
| Faeroe Islands                            | 108              | 106              | 112              | 109              | 121              | 0.00              | 11.01              |
| Finland                                   | 14,215           | 14,490           | 15,760           | 15,843           | 17,764           | 0.09              | 12.13              |
| Iceland                                   | 3,449            | 3,986            | 6,188            | 6,908            | 10,757           | 0.05              | 55.72              |
| Ireland                                   | 43,382           | 44,202           | 52,078           | 58,347           | 58,879           | 0.29              | 0.91               |
| Norway                                    | 25,657           | 24,449           | 25,303           | 26,948           | 27,586           | 0.14              | 2.37               |
| Sweden                                    | 39,682           | 40,249           | 43,116           | 43,071           | 50,510           | 0.25              | 17.27              |
| United Kingdom                            | 653,921          | 645,697          | 676,328          | 715,548          | 833,329          | 4.17              | 16.46              |
| <b>SOUTHERN EUROPE</b>                    | <b>200,227</b>   | <b>200,819</b>   | <b>231,722</b>   | <b>241,473</b>   | <b>270,010</b>   | <b>1.35</b>       | <b>11.82</b>       |
| Albania                                   | 1,174            | 1,210            | 1,345            | 1,482            | 1,818            | 0.01              | 22.67              |
| Andorra                                   | 224              | 200              | 372              | 240              | 340              | 0.00              | 41.67              |
| Bosnia and Herzegovina                    | 1,127            | 1,263            | 1,287            | 1,196            | 1,244            | 0.01              | 4.01               |
| Croatia                                   | 5,851            | 6,016            | 6,657            | 5,913            | 6,458            | 0.03              | 9.22               |
| Gibraltar                                 | 211              | 305              | 310              | 331              | 289              | 0.00              | -12.69             |
| Greece                                    | 12,795           | 12,380           | 12,228           | 13,390           | 13,620           | 0.07              | 1.72               |
| Holy See                                  | 19               | 6                | 12               | 2                | 13               | 0.00              | 550.00             |
| Italy                                     | 93,127           | 92,691           | 112,048          | 115,224          | 125,847          | 0.63              | 9.22               |
| Malta                                     | 1,742            | 1,881            | 1,766            | 1,828            | 2,084            | 0.01              | 14.00              |
| Portugal                                  | 21,019           | 23,376           | 24,267           | 23,272           | 23,838           | 0.12              | 2.43               |
| San Marino                                | 24               | 43               | 46               | 75               | 49               | 0.00              | -34.67             |
| Serbia and Montenegro                     | 4,863            | 4,711            | 5,072            | 5,312            | 5,629            | 0.03              | 5.97               |
| Slovenia                                  | 2,881            | 3,027            | 3,442            | 3,997            | 4,471            | 0.02              | 11.86              |
| Spain                                     | 54,413           | 52,953           | 62,029           | 68,285           | 83,407           | 0.42              | 22.15              |
| The Former Yugoslav Republic of Macedonia | 757              | 757              | 841              | 926              | 903              | 0.00              | -2.48              |
| <b>WESTERN EUROPE</b>                     | <b>1,073,600</b> | <b>1,070,035</b> | <b>1,125,264</b> | <b>1,167,628</b> | <b>1,296,706</b> | <b>6.49</b>       | <b>11.05</b>       |
| Austria                                   | 35,646           | 34,854           | 36,980           | 36,498           | 39,440           | 0.20              | 8.06               |
| Belgium                                   | 54,174           | 52,039           | 54,921           | 59,675           | 69,912           | 0.35              | 17.15              |
| France                                    | 455,300          | 459,475          | 482,362          | 500,502          | 545,786          | 2.73              | 9.05               |
| Germany                                   | 311,692          | 311,379          | 326,808          | 328,870          | 369,216          | 1.85              | 12.27              |
| Liechtenstein                             | 395              | 423              | 507              | 401              | 422              | 0.00              | 5.24               |
| Luxembourg                                | 4,599            | 4,207            | 5,148            | 5,349            | 5,705            | 0.03              | 6.66               |

## CANADA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Monaco                           | 1,199          | 1,399          | 1,287          | 1,457          | 1,376          | 0.01              | -5.56              |
| Netherlands                      | 100,644        | 97,689         | 103,121        | 118,395        | 134,907        | 0.68              | 13.95              |
| Switzerland                      | 109,951        | 108,570        | 114,130        | 116,481        | 129,942        | 0.65              | 11.56              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>77,116</b>  | <b>74,832</b>  | <b>81,337</b>  | <b>90,003</b>  | <b>99,619</b>  | <b>0.50</b>       | <b>10.68</b>       |
| Cyprus                           | 1,845          | 1,525          | 1,582          | 1,728          | 1,912          | 0.01              | 10.65              |
| Israel                           | 62,935         | 60,464         | 63,390         | 68,756         | 73,659         | 0.37              | 7.13               |
| Turkey                           | 12,336         | 12,843         | 16,365         | 19,519         | 24,048         | 0.12              | 23.20              |
| <b>MIDDLE EAST</b>               | <b>85,464</b>  | <b>91,327</b>  | <b>103,164</b> | <b>106,585</b> | <b>115,536</b> | <b>0.58</b>       | <b>8.40</b>        |
| Bahrain                          | 1,397          | 1,426          | 1,434          | 1,632          | 1,826          | 0.01              | 11.89              |
| Egypt                            | 9,852          | 10,901         | 12,377         | 13,453         | 15,576         | 0.08              | 15.78              |
| Iraq                             | 1,343          | 1,247          | 1,110          | 834            | 1,310          | 0.01              | 57.07              |
| Jordan                           | 3,662          | 3,748          | 5,188          | 4,703          | 5,677          | 0.03              | 20.71              |
| Kuwait                           | 3,872          | 3,793          | 4,637          | 4,870          | 4,266          | 0.02              | -12.40             |
| Lebanon                          | 9,245          | 9,987          | 11,332         | 12,794         | 14,828         | 0.07              | 15.90              |
| Libya                            | 1,091          | 2,088          | 2,428          | 411            | 193            | 0.00              | -53.04             |
| Oman                             | 1,423          | 1,659          | 1,673          | 1,891          | 1,846          | 0.01              | -2.38              |
| Qatar                            | 4,896          | 5,602          | 5,870          | 6,493          | 6,778          | 0.03              | 4.39               |
| Saudi Arabia                     | 19,603         | 21,143         | 25,482         | 26,385         | 27,788         | 0.14              | 5.32               |
| Syrian Arab Republic             | 1,830          | 1,183          | 1,074          | 781            | 1,544          | 0.01              | 97.70              |
| United Arab Emirates             | 27,026         | 28,284         | 30,216         | 32,141         | 33,775         | 0.17              | 5.08               |
| Yemen                            | 224            | 266            | 343            | 197            | 129            | 0.00              | -34.52             |
| <b>SOUTH ASIA</b>                | <b>187,060</b> | <b>192,098</b> | <b>220,620</b> | <b>238,910</b> | <b>274,204</b> | <b>1.37</b>       | <b>14.77</b>       |
| Afghanistan                      | 1,077          | 742            | 488            | 385            | 388            | 0.00              | 0.78               |
| Bangladesh                       | 4,886          | 5,578          | 5,721          | 6,403          | 7,293          | 0.04              | 13.90              |
| Bhutan                           | 392            | 171            | 142            | 70             | 74             | 0.00              | 5.71               |
| India                            | 146,652        | 147,099        | 175,536        | 190,565        | 215,664        | 1.08              | 13.17              |
| Iran, Islamic Republic of        | 11,962         | 13,822         | 14,935         | 16,278         | 23,230         | 0.12              | 42.71              |
| Maldives                         | 63             | 75             | 49             | 23             | 67             | 0.00              | 191.30             |
| Nepal                            | 1,485          | 1,422          | 1,799          | 2,304          | 2,266          | 0.01              | -1.65              |
| Pakistan                         | 16,298         | 19,466         | 17,848         | 18,741         | 20,048         | 0.10              | 6.97               |
| Sri Lanka                        | 4,245          | 3,723          | 4,102          | 4,141          | 5,174          | 0.03              | 24.95              |

## CANADA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  |     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>25,300,800</b> | <b>25,144,200</b> | <b>25,557,200</b> | <b>27,554,600</b> | <b>30,142,100</b> | <b>100.00</b>     | <b>9.39</b>        |
| <b>AFRICA</b>                          |     | <b>76,600</b>     | <b>111,600</b>    | <b>119,800</b>    | <b>125,600</b>    | <b>140,500</b>    | <b>0.47</b>       | <b>11.86</b>       |
| <b>NORTH AFRICA</b>                    |     |                   | <b>30,700</b>     | <b>32,300</b>     | <b>31,900</b>     | <b>38,600</b>     | <b>0.13</b>       | <b>21.00</b>       |
| All countries of North Africa          |     |                   | 30,700            | 32,300            | 31,900            | 38,600            | 0.13              | 21.00              |
| <b>SOUTHERN AFRICA</b>                 |     | <b>21,200</b>     |                   |                   |                   |                   |                   |                    |
| South Africa                           |     | 21,200            |                   |                   |                   |                   |                   |                    |
| <b>OTHER AFRICA</b>                    |     | <b>55,400</b>     | <b>80,900</b>     | <b>87,500</b>     | <b>93,700</b>     | <b>101,900</b>    | <b>0.34</b>       | <b>8.75</b>        |
| Other countries of Africa              |     | 55,400            | 80,900            | 87,500            | 93,700            | 101,900           | 0.34              | 8.75               |
| <b>AMERICAS</b>                        |     | <b>21,236,600</b> | <b>20,948,500</b> | <b>20,915,200</b> | <b>22,690,100</b> | <b>24,603,000</b> | <b>81.62</b>      | <b>8.43</b>        |
| <b>CARIBBEAN</b>                       |     | <b>134,400</b>    | <b>137,800</b>    | <b>143,600</b>    | <b>152,800</b>    | <b>165,500</b>    | <b>0.55</b>       | <b>8.31</b>        |
| Bermuda                                |     | 19,100            |                   |                   |                   |                   |                   |                    |
| Jamaica                                |     | 25,600            |                   |                   |                   |                   |                   |                    |
| Trinidad and Tobago                    |     | 22,900            |                   |                   |                   |                   |                   |                    |
| Other countries of the Caribbean       |     | 66,800            |                   |                   |                   |                   |                   |                    |
| All countries of the Caribbean         |     |                   | 137,800           | 143,600           | 152,800           | 165,500           | 0.55              | 8.31               |
| <b>NORTH AMERICA</b>                   |     | <b>20,884,400</b> | <b>20,592,800</b> | <b>20,542,200</b> | <b>22,278,900</b> | <b>24,164,600</b> | <b>80.17</b>      | <b>8.46</b>        |
| Greenland                              |     | 300               |                   |                   |                   |                   |                   |                    |
| Mexico                                 |     | 147,700           | 156,600           | 180,100           | 204,800           | 252,200           | 0.84              | 23.14              |
| Saint Pierre and Miquelon              |     | 17,300            |                   |                   |                   |                   |                   |                    |
| United States of America               |     | 20,719,100        | 20,419,300        | 20,345,400        | 22,057,600        | 23,895,300        | 79.28             | 8.33               |
| Other countries of North America       |     |                   | 16,900            | 16,700            | 16,500            | 17,100            | 0.06              | 3.64               |
| <b>SOUTH AMERICA</b>                   |     | <b>196,000</b>    | <b>90,100</b>     | <b>100,900</b>    | <b>113,200</b>    | <b>115,000</b>    | <b>0.38</b>       | <b>1.59</b>        |
| Argentina                              |     | 16,800            |                   |                   |                   |                   |                   |                    |
| Brazil                                 |     | 94,600            | 90,100            | 100,900           | 113,200           | 115,000           | 0.38              | 1.59               |
| Colombia                               |     | 20,400            |                   |                   |                   |                   |                   |                    |
| Venezuela, Bolivarian Republic of      |     | 19,900            |                   |                   |                   |                   |                   |                    |
| Other countries of South America       |     | 44,300            |                   |                   |                   |                   |                   |                    |
| <b>OTHER AMERICAS</b>                  |     | <b>21,800</b>     | <b>127,800</b>    | <b>128,500</b>    | <b>145,200</b>    | <b>157,900</b>    | <b>0.52</b>       | <b>8.75</b>        |
| Other countries of the Americas        |     | 21,800            | 127,800           | 128,500           | 145,200           | 157,900           | 0.52              | 8.75               |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>1,346,800</b>  | <b>1,586,500</b>  | <b>1,821,100</b>  | <b>1,923,700</b>  | <b>2,230,200</b>  | <b>7.40</b>       | <b>15.93</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>867,500</b>    | <b>894,800</b>    | <b>1,074,800</b>  | <b>1,163,400</b>  | <b>1,360,400</b>  | <b>4.51</b>       | <b>16.93</b>       |
| China                                  | (*) | 299,000           | 364,300           | 471,800           | 511,200           | 624,900           | 2.07              | 22.24              |
| Hong Kong (China)                      |     | 123,900           | 133,500           | 141,900           | 152,600           | 158,500           | 0.53              | 3.87               |
| Japan                                  |     | 240,000           | 238,500           | 277,300           | 294,900           | 322,200           | 1.07              | 9.26               |
| Korea, Republic of                     |     | 150,600           | 158,500           | 183,800           | 204,700           | 254,800           | 0.85              | 24.47              |
| Taiwan Province of China               |     | 54,000            |                   |                   |                   |                   |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 |     | <b>145,900</b>    | <b>109,000</b>    | <b>116,200</b>    | <b>108,400</b>    | <b>122,700</b>    | <b>0.41</b>       | <b>13.19</b>       |
| Indonesia                              |     | 17,800            |                   |                   |                   |                   |                   |                    |
| Malaysia                               |     | 12,700            |                   |                   |                   |                   |                   |                    |
| Philippines                            |     | 64,700            | 68,300            | 75,700            | 65,400            | 70,600            | 0.23              | 7.95               |
| Singapore                              |     | 32,800            |                   |                   |                   |                   |                   |                    |
| Thailand                               |     | 17,900            |                   |                   |                   |                   |                   |                    |
| Other countries of South-East Asia     |     |                   | 40,700            | 40,500            | 43,000            | 52,100            | 0.17              | 21.16              |
| <b>AUSTRALASIA</b>                     |     | <b>319,700</b>    | <b>330,700</b>    | <b>354,000</b>    | <b>363,700</b>    | <b>414,400</b>    | <b>1.37</b>       | <b>13.94</b>       |
| Australia                              |     | 272,200           | 279,900           | 300,800           | 307,100           | 352,300           | 1.17              | 14.72              |
| New Zealand                            |     | 47,500            | 50,800            | 53,200            | 56,600            | 62,100            | 0.21              | 9.72               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>13,700</b>     | <b>252,000</b>    | <b>276,100</b>    | <b>288,200</b>    | <b>332,700</b>    | <b>1.10</b>       | <b>15.44</b>       |
| Other countries of Asia                |     | 10,100            |                   |                   |                   |                   |                   |                    |
| Other countries East Asia/Pacific      |     |                   | 252,000           | 276,100           | 288,200           | 332,700           | 1.10              | 15.44              |
| Other countries of Oceania             |     | 3,600             |                   |                   |                   |                   |                   |                    |
| <b>EUROPE</b>                          |     | <b>2,359,400</b>  | <b>2,342,900</b>  | <b>2,515,200</b>  | <b>2,615,100</b>  | <b>2,943,300</b>  | <b>9.76</b>       | <b>12.55</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>134,300</b>    |                   |                   |                   |                   |                   |                    |
| Czech Republic/Slovakia                |     | 18,800            |                   |                   |                   |                   |                   |                    |
| Estonia                                | (*) | 6,300             |                   |                   |                   |                   |                   |                    |
| Hungary                                | (*) | 31,300            |                   |                   |                   |                   |                   |                    |

## CANADA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Poland                           | 32,200           |                  |                  |                  |                  |                   |                    |
| Commonwealth Independent States  | 45,700           |                  |                  |                  |                  |                   |                    |
| <b>NORTHERN EUROPE</b>           | <b>839,100</b>   | <b>784,200</b>   | <b>828,000</b>   | <b>869,200</b>   | <b>1,006,000</b> | <b>3.34</b>       | <b>15.74</b>       |
| Denmark (*)                      | 38,600           |                  |                  |                  |                  |                   |                    |
| Finland                          | 14,500           |                  |                  |                  |                  |                   |                    |
| Iceland                          | 3,500            |                  |                  |                  |                  |                   |                    |
| Ireland                          | 44,600           |                  |                  |                  |                  |                   |                    |
| Norway                           | 26,000           |                  |                  |                  |                  |                   |                    |
| Sweden                           | 40,200           |                  |                  |                  |                  |                   |                    |
| United Kingdom (*)               | 671,700          | 663,200          | 695,800          | 733,300          | 850,800          | 2.82              | 16.02              |
| Scandinavia                      |                  | 121,000          | 132,200          | 135,900          | 155,200          | 0.51              | 14.20              |
| <b>SOUTHERN EUROPE</b>           | <b>211,800</b>   | <b>100,800</b>   | <b>125,900</b>   | <b>128,400</b>   | <b>138,100</b>   | <b>0.46</b>       | <b>7.55</b>        |
| Greece                           | 13,300           |                  |                  |                  |                  |                   |                    |
| Italy (*)                        | 103,800          | 100,800          | 125,900          | 128,400          | 138,100          | 0.46              | 7.55               |
| Portugal                         | 21,500           |                  |                  |                  |                  |                   |                    |
| Spain                            | 59,100           |                  |                  |                  |                  |                   |                    |
| Yugoslavia, SFR (former) (*)     | 14,100           |                  |                  |                  |                  |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>1,096,700</b> | <b>1,051,200</b> | <b>1,110,800</b> | <b>1,150,900</b> | <b>1,273,700</b> | <b>4.23</b>       | <b>10.67</b>       |
| Austria                          | 36,200           |                  |                  |                  |                  |                   |                    |
| Belgium                          |                  | 52,500           | 55,700           | 60,500           | 70,700           | 0.23              | 16.86              |
| France (*)                       | 463,300          | 465,600          | 490,200          | 507,600          | 552,100          | 1.83              | 8.77               |
| Germany                          | 322,400          | 322,200          | 341,400          | 343,700          | 381,800          | 1.27              | 11.09              |
| Netherlands                      | 102,900          | 100,200          | 106,600          | 120,500          | 136,800          | 0.45              | 13.53              |
| Switzerland (*)                  | 112,200          | 110,700          | 116,900          | 118,600          | 132,300          | 0.44              | 11.55              |
| Belgium / Luxembourg             | 59,700           |                  |                  |                  |                  |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>77,500</b>    | <b>62,800</b>    | <b>66,500</b>    | <b>71,400</b>    | <b>75,600</b>    | <b>0.25</b>       | <b>5.88</b>        |
| Israel                           | 65,000           | 62,800           | 66,500           | 71,400           | 75,600           | 0.25              | 5.88               |
| Turkey                           | 12,500           |                  |                  |                  |                  |                   |                    |
| <b>OTHER EUROPE</b>              |                  | <b>343,900</b>   | <b>384,000</b>   | <b>395,200</b>   | <b>449,900</b>   | <b>1.49</b>       | <b>13.84</b>       |
| Other countries of Europe        |                  | 343,900          | 384,000          | 395,200          | 449,900          | 1.49              | 13.84              |
| <b>MIDDLE EAST</b>               | <b>99,800</b>    |                  |                  |                  |                  |                   |                    |
| All countries of Middle East     | 99,800           |                  |                  |                  |                  |                   |                    |
| <b>SOUTH ASIA</b>                | <b>181,600</b>   | <b>154,700</b>   | <b>185,900</b>   | <b>200,100</b>   | <b>225,100</b>   | <b>0.75</b>       | <b>12.49</b>       |
| India                            |                  | 154,700          | 185,900          | 200,100          | 225,100          | 0.75              | 12.49              |
| All countries of South Asia      | 181,600          |                  |                  |                  |                  |                   |                    |

## CANADA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012            | 2013        | 2014        | 2015        | 2016        | Market share 2016 | % Change 2016-2015 |
|--|-----------------|-------------|-------------|-------------|-------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) 129,164,700 | 151,078,000 | 144,880,900 | 147,348,700 | 166,969,200 | 100.00            | 13.32              |
| <b>AFRICA</b>                          | 2,295,000       | 3,142,000   | 2,591,300   | 2,506,700   | 3,290,100   | 1.97              | 31.25              |
| <b>NORTH AFRICA</b>                    |                 | 1,010,200   | 903,800     | 931,200     | 1,137,100   | 0.68              | 22.11              |
| All countries of North Africa          |                 | 1,010,200   | 903,800     | 931,200     | 1,137,100   | 0.68              | 22.11              |
| <b>SOUTHERN AFRICA</b>                 | 300,000         |             |             |             |             |                   |                    |
| South Africa                           | 300,000         |             |             |             |             |                   |                    |
| <b>OTHER AFRICA</b>                    | 1,995,000       | 2,131,800   | 1,687,500   | 1,575,500   | 2,153,000   | 1.29              | 36.66              |
| Other countries of Africa              | 1,995,000       | 2,131,800   | 1,687,500   | 1,575,500   | 2,153,000   | 1.29              | 36.66              |
| <b>AMERICAS</b>                        | 60,472,400      | 62,347,400  | 60,676,500  | 64,272,100  | 72,056,300  | 43.16             | 12.11              |
| <b>CARIBBEAN</b>                       | 2,786,900       | 2,891,600   | 2,585,900   | 2,109,600   | 2,770,300   | 1.66              | 31.32              |
| Bermuda                                | 276,900         |             |             |             |             |                   |                    |
| Jamaica                                | 763,400         |             |             |             |             |                   |                    |
| Trinidad and Tobago                    | 657,100         |             |             |             |             |                   |                    |
| Other countries of the Caribbean       | 1,089,500       |             |             |             |             |                   |                    |
| All countries of the Caribbean         |                 | 2,891,600   | 2,585,900   | 2,109,600   | 2,770,300   | 1.66              | 31.32              |
| <b>NORTH AMERICA</b>                   | 54,167,200      | 53,506,700  | 53,947,500  | 57,038,000  | 64,621,500  | 38.70             | 13.30              |
| Greenland                              | 2,300           |             |             |             |             |                   |                    |
| Mexico                                 | 3,195,600       | 2,854,600   | 2,460,600   | 2,774,200   | 3,205,800   | 1.92              | 15.56              |
| Saint Pierre and Miquelon              | 120,400         |             |             |             |             |                   |                    |
| United States of America               | 50,848,900      | 50,587,300  | 51,443,400  | 54,204,900  | 61,379,100  | 36.76             | 13.24              |
| Other countries of North America       |                 | 64,800      | 43,500      | 58,900      | 36,600      | 0.02              | -37.86             |
| <b>SOUTH AMERICA</b>                   | 3,240,200       | 3,006,900   | 2,168,800   | 2,544,400   | 2,439,100   | 1.46              | -4.14              |
| Argentina                              | 210,100         |             |             |             |             |                   |                    |
| Brazil                                 | 1,530,700       | 3,006,900   | 2,168,800   | 2,544,400   | 2,439,100   | 1.46              | -4.14              |
| Colombia                               | 526,000         |             |             |             |             |                   |                    |
| Venezuela, Bolivarian Republic of      | 296,400         |             |             |             |             |                   |                    |
| Other countries of South America       | 677,000         |             |             |             |             |                   |                    |
| <b>OTHER AMERICAS</b>                  | 278,100         | 2,942,200   | 1,974,300   | 2,580,100   | 2,225,400   | 1.33              | -13.75             |
| Other countries of the Americas        | 278,100         | 2,942,200   | 1,974,300   | 2,580,100   | 2,225,400   | 1.33              | -13.75             |
| <b>EAST ASIA AND THE PACIFIC</b>       | 26,469,100      | 39,783,000  | 38,859,200  | 37,302,200  | 43,788,400  | 26.23             | 17.39              |
| <b>NORTH-EAST ASIA</b>                 | 18,127,100      | 23,090,100  | 25,112,200  | 23,846,100  | 28,618,300  | 17.14             | 20.01              |
| China                                  | (*) 8,136,200   | 13,240,000  | 15,365,200  | 15,078,500  | 17,862,700  | 10.70             | 18.46              |
| Hong Kong (China)                      | 2,237,400       | 2,430,700   | 1,986,600   | 2,164,000   | 2,355,000   | 1.41              | 8.83               |
| Japan                                  | 2,800,000       | 3,496,500   | 3,516,600   | 3,426,900   | 4,109,000   | 2.46              | 19.90              |
| Korea, Republic of                     | 4,012,100       | 3,922,900   | 4,243,800   | 3,176,700   | 4,291,600   | 2.57              | 35.10              |
| Taiwan Province of China               | 941,400         |             |             |             |             |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | 3,936,700       | 4,146,100   | 3,154,800   | 2,483,700   | 3,004,400   | 1.80              | 20.96              |
| Indonesia                              | 214,400         |             |             |             |             |                   |                    |
| Malaysia                               | 123,700         |             |             |             |             |                   |                    |
| Philippines                            | 3,018,700       | 2,481,300   | 2,089,500   | 1,577,000   | 1,543,900   | 0.92              | -2.10              |
| Singapore                              | 336,600         |             |             |             |             |                   |                    |
| Thailand                               | 243,300         |             |             |             |             |                   |                    |
| Other countries of South-East Asia     |                 | 1,664,800   | 1,065,300   | 906,700     | 1,460,500   | 0.87              | 61.08              |
| <b>AUSTRALASIA</b>                     | 4,168,700       | 6,443,700   | 5,788,500   | 5,839,600   | 6,777,300   | 4.06              | 16.06              |
| Australia                              | 3,424,500       | 5,531,300   | 5,144,100   | 5,138,600   | 5,991,300   | 3.59              | 16.59              |
| New Zealand                            | 744,200         | 912,400     | 644,400     | 701,000     | 786,000     | 0.47              | 12.13              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | 236,600         | 6,103,100   | 4,803,700   | 5,132,800   | 5,388,400   | 3.23              | 4.98               |
| Other countries of Asia                | 172,700         |             |             |             |             |                   |                    |
| Other countries East Asia/Pacific      |                 | 6,103,100   | 4,803,700   | 5,132,800   | 5,388,400   | 3.23              | 4.98               |
| Other countries of Oceania             | 63,900          |             |             |             |             |                   |                    |
| <b>EUROPE</b>                          | 33,552,600      | 39,303,900  | 35,281,800  | 36,177,100  | 38,756,600  | 23.21             | 7.13               |
| <b>CENTRAL/EASTERN EUROPE</b>          | 3,048,400       |             |             |             |             |                   |                    |
| Czech Republic/Slovakia                | 374,800         |             |             |             |             |                   |                    |
| Estonia                                | (*) 61,700      |             |             |             |             |                   |                    |
| Hungary                                | (*) 747,600     |             |             |             |             |                   |                    |

## CANADA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Poland                           | 728,000           |                   |                   |                   |                   |                   |                    |
| Commonwealth Independent States  | 1,136,300         |                   |                   |                   |                   |                   |                    |
| <b>NORTHERN EUROPE</b>           | <b>10,611,200</b> | <b>11,181,100</b> | <b>9,691,500</b>  | <b>9,938,100</b>  | <b>13,028,800</b> | <b>7.80</b>       | <b>31.10</b>       |
| Denmark (*)                      | 484,000           |                   |                   |                   |                   |                   |                    |
| Finland                          | 152,100           |                   |                   |                   |                   |                   |                    |
| Iceland                          | 45,800            |                   |                   |                   |                   |                   |                    |
| Ireland                          | 780,500           |                   |                   |                   |                   |                   |                    |
| Norway                           | 336,900           |                   |                   |                   |                   |                   |                    |
| Sweden                           | 488,400           |                   |                   |                   |                   |                   |                    |
| United Kingdom (*)               | 8,323,500         | 9,536,800         | 8,444,100         | 8,309,800         | 10,649,700        | 6.38              | 28.16              |
| Scandinavia                      |                   | 1,644,300         | 1,247,400         | 1,628,300         | 2,379,100         | 1.42              | 46.11              |
| <b>SOUTHERN EUROPE</b>           | <b>2,643,700</b>  | <b>1,672,700</b>  | <b>1,301,100</b>  | <b>1,415,100</b>  | <b>1,350,700</b>  | <b>0.81</b>       | <b>-4.55</b>       |
| Greece                           | 226,500           |                   |                   |                   |                   |                   |                    |
| Italy (*)                        | 1,264,200         | 1,672,700         | 1,301,100         | 1,415,100         | 1,350,700         | 0.81              | -4.55              |
| Portugal                         | 312,700           |                   |                   |                   |                   |                   |                    |
| Spain                            | 529,300           |                   |                   |                   |                   |                   |                    |
| Yugoslavia, SFR (former) (*)     | 311,000           |                   |                   |                   |                   |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>16,203,900</b> | <b>18,151,400</b> | <b>17,349,700</b> | <b>18,220,900</b> | <b>17,855,900</b> | <b>10.69</b>      | <b>-2.00</b>       |
| Austria                          | 376,300           |                   |                   |                   |                   |                   |                    |
| Belgium                          |                   | 674,200           | 591,700           | 570,900           | 789,500           | 0.47              | 38.29              |
| France (*)                       | 7,026,200         | 8,454,700         | 8,216,400         | 7,726,100         | 7,553,600         | 4.52              | -2.23              |
| Germany                          | 4,804,600         | 5,600,400         | 5,524,800         | 6,536,200         | 5,922,700         | 3.55              | -9.39              |
| Netherlands                      | 1,499,500         | 1,282,900         | 1,253,400         | 1,681,900         | 1,774,600         | 1.06              | 5.51               |
| Switzerland (*)                  | 1,826,200         | 2,139,200         | 1,763,400         | 1,705,800         | 1,815,500         | 1.09              | 6.43               |
| Belgium / Luxembourg             | 671,100           |                   |                   |                   |                   |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,045,400</b>  | <b>905,100</b>    | <b>1,050,500</b>  | <b>955,600</b>    | <b>1,021,200</b>  | <b>0.61</b>       | <b>6.86</b>        |
| Israel                           | 818,000           | 905,100           | 1,050,500         | 955,600           | 1,021,200         | 0.61              | 6.86               |
| Turkey                           | 227,400           |                   |                   |                   |                   |                   |                    |
| <b>OTHER EUROPE</b>              |                   | <b>7,393,600</b>  | <b>5,889,000</b>  | <b>5,647,400</b>  | <b>5,500,000</b>  | <b>3.29</b>       | <b>-2.61</b>       |
| Other countries of Europe        |                   | 7,393,600         | 5,889,000         | 5,647,400         | 5,500,000         | 3.29              | -2.61              |
| <b>MIDDLE EAST</b>               | <b>2,383,800</b>  |                   |                   |                   |                   |                   |                    |
| All countries of Middle East     | 2,383,800         |                   |                   |                   |                   |                   |                    |
| <b>SOUTH ASIA</b>                | <b>3,991,800</b>  | <b>6,501,700</b>  | <b>7,472,100</b>  | <b>7,090,600</b>  | <b>9,077,800</b>  | <b>5.44</b>       | <b>28.03</b>       |
| India                            |                   | 6,501,700         | 7,472,100         | 7,090,600         | 9,077,800         | 5.44              | 28.03              |
| All countries of South Asia      | 3,991,800         |                   |                   |                   |                   |                   |                    |

## CAYMAN ISLANDS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012        | 2013    | 2014    | 2015    | 2016    | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-------------|---------|---------|---------|---------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) 321,650 | 345,385 | 382,816 | 385,378 | 385,451 | 100.00            | 0.02               |
| <b>AFRICA</b>                     | 665         | 680     | 639     | 787     | 818     | 0.21              | 3.94               |
| <b>EAST AFRICA</b>                | 41          | 66      | 73      | 75      | 61      | 0.02              | -18.67             |
| Comoros                           |             | 1       | 1       |         | 2       | 0.00              |                    |
| Djibouti                          |             |         | 2       |         |         |                   |                    |
| Eritrea                           |             |         |         |         | 3       | 0.00              |                    |
| Ethiopia                          |             | 3       | 2       |         | 27      | 0.01              |                    |
| Kenya                             | 12          | 20      | 31      | 34      |         |                   |                    |
| Madagascar                        | 4           |         |         |         |         |                   |                    |
| Malawi                            | 4           | 5       | 3       | 3       | 6       | 0.00              | 100.00             |
| Mauritius                         | 3           | 5       | 10      | 11      | 7       | 0.00              | -36.36             |
| Mozambique                        |             | 2       |         | 2       | 1       | 0.00              | -50.00             |
| Reunion                           |             |         |         |         | 1       | 0.00              |                    |
| Rwanda                            |             |         |         | 2       | 4       | 0.00              | 100.00             |
| Seychelles                        | 2           |         | 2       |         | 1       | 0.00              |                    |
| Tanzania, United Republic of      | 1           | 2       | 2       | 1       | 9       | 0.00              | 800.00             |
| Uganda                            |             | 2       | 2       |         |         |                   |                    |
| Zambia                            | 2           | 6       | 2       | 1       |         |                   |                    |
| Zimbabwe                          | 13          | 20      | 16      | 21      |         |                   |                    |
| <b>CENTRAL AFRICA</b>             | 29          | 7       | 22      | 9       | 14      | 0.00              | 55.56              |
| Angola                            | 4           | 2       | 6       | 5       | 1       | 0.00              | -80.00             |
| Cameroon                          | 1           | 2       | 4       |         | 2       | 0.00              |                    |
| Chad                              | 1           |         | 1       | 3       | 2       | 0.00              | -33.33             |
| Congo                             |             |         | 3       |         |         |                   |                    |
| Gabon                             |             |         |         | 1       | 1       | 0.00              |                    |
| Sao Tome and Principe             | 23          | 3       | 8       |         | 4       | 0.00              |                    |
| Other countries of Central Africa |             |         |         |         | 4       | 0.00              |                    |
| <b>NORTH AFRICA</b>               | 10          | 8       | 10      | 9       | 8       | 0.00              | -11.11             |
| Algeria                           |             | 4       |         | 1       | 1       | 0.00              |                    |
| Morocco                           | 9           | 3       | 8       | 7       | 4       | 0.00              | -42.86             |
| Sudan                             | 1           | 1       |         |         | 3       | 0.00              |                    |
| Tunisia                           |             |         | 2       | 1       |         |                   |                    |
| <b>SOUTHERN AFRICA</b>            | 549         | 551     | 491     | 679     | 698     | 0.18              | 2.80               |
| Botswana                          | 5           | 4       | 8       | 8       | 3       | 0.00              | -62.50             |
| Lesotho                           | 1           | 3       | 1       | 1       |         |                   |                    |
| Namibia                           | 2           | 2       | 2       | 2       | 12      | 0.00              | 500.00             |
| South Africa                      | 478         | 516     | 455     | 616     | 673     | 0.17              | 9.25               |
| Swaziland                         | 63          | 26      | 25      | 52      | 10      | 0.00              | -80.77             |
| <b>WEST AFRICA</b>                | 36          | 48      | 43      | 15      | 37      | 0.01              | 146.67             |
| Côte d'Ivoire                     | 1           |         | 1       | 1       | 5       | 0.00              | 400.00             |
| Gambia                            |             | 1       |         |         |         |                   |                    |
| Ghana                             | 3           | 10      | 8       | 6       | 4       | 0.00              | -33.33             |
| Guinea                            |             |         | 1       |         |         |                   |                    |
| Guinea-Bissau                     |             |         | 1       |         |         |                   |                    |
| Liberia                           | 1           |         |         | 2       |         |                   |                    |
| Mali                              |             |         |         | 1       | 4       | 0.00              | 300.00             |
| Mauritania                        |             | 1       | 3       | 1       | 1       | 0.00              |                    |
| Niger                             |             |         |         |         | 14      | 0.00              |                    |
| Nigeria                           | 28          | 29      | 13      | 4       | 2       | 0.00              | -50.00             |
| Saint Helena                      |             |         |         |         | 6       | 0.00              |                    |
| Senegal                           | 2           | 3       | 2       |         | 1       | 0.00              |                    |
| Sierra Leone                      |             | 2       | 2       |         |         |                   |                    |
| Togo                              | 1           | 2       | 12      |         |         |                   |                    |

## CAYMAN ISLANDS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>AMERICAS</b>                   | <b>296,355</b> | <b>313,032</b> | <b>341,829</b> | <b>345,842</b> | <b>350,888</b> | <b>91.03</b>      | <b>1.46</b>        |
| <b>CARIBBEAN</b>                  | <b>14,071</b>  | <b>18,163</b>  | <b>23,383</b>  | <b>24,257</b>  | <b>20,590</b>  | <b>5.34</b>       | <b>-15.12</b>      |
| Anguilla                          | 12             | 9              | 18             | 19             | 31             | 0.01              | 63.16              |
| Antigua and Barbuda               | 66             | 76             | 49             | 77             | 126            | 0.03              | 63.64              |
| Bahamas                           | 772            | 926            | 871            | 793            | 1,070          | 0.28              | 34.93              |
| Barbados                          | 636            | 493            | 512            | 500            | 673            | 0.17              | 34.60              |
| Bermuda                           | 553            | 646            | 464            | 542            | 629            | 0.16              | 16.05              |
| British Virgin Islands            | 97             | 82             | 77             | 80             | 114            | 0.03              | 42.50              |
| Cuba                              | 2,451          | 6,911          | 12,200         | 12,684         | 7,230          | 1.88              | -43.00             |
| Dominica                          | 28             | 17             | 19             | 15             | 30             | 0.01              | 100.00             |
| Dominican Republic                | 254            | 214            | 189            | 156            | 184            | 0.05              | 17.95              |
| Grenada                           | 30             | 50             | 30             | 18             | 53             | 0.01              | 194.44             |
| Guadeloupe                        | 1              | 16             |                | 1              | 3              | 0.00              | 200.00             |
| Haiti                             | 16             | 41             | 147            | 73             | 157            | 0.04              | 115.07             |
| Jamaica                           | 8,070          | 7,667          | 7,845          | 8,484          | 9,167          | 2.38              | 8.05               |
| Martinique                        |                | 14             |                |                | 4              | 0.00              |                    |
| Montserrat                        | 9              | 9              | 5              | 11             | 5              | 0.00              | -54.55             |
| Netherlands Antilles              | 3              | 2              | 3              | 2              |                |                   |                    |
| Puerto Rico                       | 72             | 50             | 43             | 31             | 47             | 0.01              | 51.61              |
| Saint Kitts and Nevis             | 45             | 53             | 31             | 60             | 47             | 0.01              | -21.67             |
| Saint Lucia                       | 71             | 88             | 65             | 56             | 94             | 0.02              | 67.86              |
| Saint Vincent and the Grenadines  | 48             | 52             | 41             | 51             | 69             | 0.02              | 35.29              |
| Sint Maarten (Dutch part)         | 5              | 42             | 7              | 5              | 24             | 0.01              | 380.00             |
| Trinidad and Tobago               | 700            | 594            | 694            | 506            | 712            | 0.18              | 40.71              |
| Turks and Caicos Islands          | 62             | 51             | 34             | 66             | 98             | 0.03              | 48.48              |
| United States Virgin Islands      | 70             | 60             | 39             | 27             | 23             | 0.01              | -14.81             |
| <b>CENTRAL AMERICA</b>            | <b>2,354</b>   | <b>2,511</b>   | <b>2,361</b>   | <b>2,501</b>   | <b>3,444</b>   | <b>0.89</b>       | <b>37.70</b>       |
| Belize                            | 108            | 131            | 124            | 150            | 125            | 0.03              | -16.67             |
| Costa Rica                        | 90             | 79             | 202            | 203            | 198            | 0.05              | -2.46              |
| El Salvador                       | 19             | 65             | 25             | 20             | 59             | 0.02              | 195.00             |
| Guatemala                         | 73             | 78             | 77             | 38             | 54             | 0.01              | 42.11              |
| Honduras                          | 1,621          | 1,760          | 1,517          | 1,682          | 2,666          | 0.69              | 58.50              |
| Nicaragua                         | 133            | 136            | 179            | 161            | 160            | 0.04              | -0.62              |
| Panama                            | 310            | 262            | 237            | 247            | 182            | 0.05              | -26.32             |
| <b>NORTH AMERICA</b>              | <b>277,759</b> | <b>289,602</b> | <b>313,421</b> | <b>316,564</b> | <b>324,404</b> | <b>84.16</b>      | <b>2.48</b>        |
| Canada                            | 24,092         | 23,640         | 24,908         | 24,299         | 23,274         | 6.04              | -4.22              |
| Greenland                         |                |                |                | 1              |                |                   |                    |
| Mexico                            | 458            | 526            | 544            | 505            | 559            | 0.15              | 10.69              |
| United States of America          | 253,209        | 265,436        | 287,969        | 291,759        | 300,571        | 77.98             | 3.02               |
| <b>SOUTH AMERICA</b>              | <b>2,171</b>   | <b>2,756</b>   | <b>2,664</b>   | <b>2,520</b>   | <b>2,450</b>   | <b>0.64</b>       | <b>-2.78</b>       |
| Argentina                         | 515            | 806            | 794            | 675            | 711            | 0.18              | 5.33               |
| Bolivia, Plurinational State of   | 3              |                |                | 14             | 42             | 0.01              | 200.00             |
| Brazil                            | 662            | 852            | 842            | 941            | 743            | 0.19              | -21.04             |
| Chile                             | 116            | 191            | 132            | 153            | 171            | 0.04              | 11.76              |
| Colombia                          | 307            | 287            | 258            | 146            | 169            | 0.04              | 15.75              |
| Ecuador                           | 69             | 50             | 62             | 44             | 49             | 0.01              | 11.36              |
| Guyana                            | 170            | 165            | 167            | 190            | 241            | 0.06              | 26.84              |
| Paraguay                          | 1              | 1              | 7              | 2              | 4              | 0.00              | 100.00             |
| Peru                              | 125            | 159            | 168            | 156            | 125            | 0.03              | -19.87             |
| Suriname                          | 40             | 31             | 20             | 13             | 20             | 0.01              | 53.85              |
| Uruguay                           | 14             | 37             | 17             | 33             | 29             | 0.01              | -12.12             |
| Venezuela, Bolivarian Republic of | 149            | 177            | 197            | 153            | 146            | 0.04              | -4.58              |



## CAYMAN ISLANDS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                    | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>EAST ASIA AND THE PACIFIC</b>   | <b>2,288</b>  | <b>2,834</b>  | <b>2,731</b>  | <b>3,228</b>  | <b>3,211</b>  | <b>0.83</b>       | <b>-0.53</b>       |
| <b>NORTH-EAST ASIA</b>             | <b>540</b>    | <b>684</b>    | <b>699</b>    | <b>756</b>    | <b>751</b>    | <b>0.19</b>       | <b>-0.66</b>       |
| China                              | 193           | 163           | 175           | 222           | 225           | 0.06              | 1.35               |
| Hong Kong (China)                  | 70            | 66            | 74            | 128           | 134           | 0.03              | 4.69               |
| Japan                              | 225           | 362           | 348           | 334           | 326           | 0.08              | -2.40              |
| Korea, Republic of                 | 34            | 63            | 61            | 49            | 26            | 0.01              | -46.94             |
| Mongolia                           | 2             |               |               | 3             | 10            | 0.00              | 233.33             |
| Taiwan Province of China           | 16            | 30            | 41            | 20            | 30            | 0.01              | 50.00              |
| <b>SOUTH-EAST ASIA</b>             | <b>119</b>    | <b>320</b>    | <b>267</b>    | <b>295</b>    | <b>287</b>    | <b>0.07</b>       | <b>-2.71</b>       |
| Brunei Darussalam                  |               |               |               | 6             |               |                   |                    |
| Cambodia                           | 4             | 1             | 1             |               | 5             | 0.00              |                    |
| Indonesia                          | 10            | 20            | 12            | 11            | 13            | 0.00              | 18.18              |
| Lao People's Democratic Republic   |               |               |               |               | 1             | 0.00              |                    |
| Malaysia                           | 26            | 31            | 48            | 39            | 26            | 0.01              | -33.33             |
| Myanmar                            |               |               |               |               | 1             | 0.00              |                    |
| Philippines                        |               | 112           | 106           | 120           | 101           | 0.03              | -15.83             |
| Singapore                          | 66            | 133           | 80            | 100           | 103           | 0.03              | 3.00               |
| Thailand                           | 12            | 17            | 6             | 19            | 20            | 0.01              | 5.26               |
| Timor-Leste                        |               |               |               |               | 12            | 0.00              |                    |
| Viet Nam                           | 1             | 4             | 11            |               |               |                   |                    |
| Other countries of South-East Asia |               | 2             | 3             |               | 5             | 0.00              |                    |
| <b>AUSTRALASIA</b>                 | <b>1,620</b>  | <b>1,811</b>  | <b>1,753</b>  | <b>2,163</b>  | <b>2,152</b>  | <b>0.56</b>       | <b>-0.51</b>       |
| Australia                          | 1,267         | 1,485         | 1,420         | 1,772         | 1,653         | 0.43              | -6.72              |
| New Zealand                        | 353           | 326           | 333           | 391           | 499           | 0.13              | 27.62              |
| <b>MELANESIA</b>                   | <b>1</b>      | <b>4</b>      | <b>4</b>      | <b>6</b>      | <b>15</b>     | <b>0.00</b>       | <b>150.00</b>      |
| Fiji                               |               | 2             | 1             | 4             | 12            | 0.00              | 200.00             |
| New Caledonia                      |               | 1             |               |               | 1             | 0.00              |                    |
| Norfolk Island                     | 1             |               |               |               |               |                   |                    |
| Papua New Guinea                   |               | 1             | 3             |               |               |                   |                    |
| Solomon Islands                    |               |               |               | 2             | 2             | 0.00              |                    |
| <b>MICRONESIA</b>                  | <b>6</b>      | <b>7</b>      | <b>4</b>      | <b>4</b>      | <b>3</b>      | <b>0.00</b>       | <b>-25.00</b>      |
| Christmas Island, Australia        |               |               |               | 1             |               |                   |                    |
| Cocos (Keeling) Islands            | 2             | 1             | 1             | 1             | 2             | 0.00              | 100.00             |
| Guam                               | 3             | 2             |               | 1             |               |                   |                    |
| Kiribati                           | 1             | 1             | 2             |               |               |                   |                    |
| Midway Islands                     |               |               | 1             |               |               |                   |                    |
| Nauru                              |               | 3             |               | 1             | 1             | 0.00              |                    |
| <b>POLYNESIA</b>                   | <b>2</b>      | <b>8</b>      | <b>4</b>      | <b>4</b>      | <b>3</b>      | <b>0.00</b>       | <b>-25.00</b>      |
| American Samoa                     |               |               | 1             |               | 1             | 0.00              |                    |
| Niue                               | 2             |               | 1             |               |               |                   |                    |
| Samoa                              |               | 4             | 1             | 2             | 2             | 0.00              |                    |
| Tokelau                            |               |               |               | 1             |               |                   |                    |
| Tonga                              |               | 3             | 1             | 1             |               |                   |                    |
| Tuvalu                             |               | 1             |               |               |               |                   |                    |
| <b>EUROPE</b>                      | <b>21,585</b> | <b>28,104</b> | <b>36,751</b> | <b>34,598</b> | <b>29,535</b> | <b>7.66</b>       | <b>-14.63</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>      | <b>641</b>    | <b>868</b>    | <b>819</b>    | <b>912</b>    | <b>828</b>    | <b>0.21</b>       | <b>-9.21</b>       |
| Armenia                            |               | 1             | 1             |               | 1             | 0.00              |                    |
| Azerbaijan                         |               | 1             | 2             | 1             | 2             | 0.00              | 100.00             |
| Belarus                            | 3             | 1             | 3             | 5             | 1             | 0.00              | -80.00             |
| Bulgaria                           | 23            | 52            | 40            | 40            | 40            | 0.01              |                    |
| Czech Republic                     | 98            | 141           | 160           | 169           | 177           | 0.05              | 4.73               |
| Estonia                            | 8             | 10            | 16            | 26            | 19            | 0.00              | -26.92             |
| Georgia                            |               | 1             | 1             | 3             | 1             | 0.00              | -66.67             |
| Hungary                            | 100           | 109           | 127           | 144           | 128           | 0.03              | -11.11             |
| Kazakhstan                         | 3             | 1             | 8             | 6             | 1             | 0.00              | -83.33             |

## CAYMAN ISLANDS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Latvia                                    | 12            | 15            | 13            | 14            | 16            | 0.00              | 14.29              |
| Lithuania                                 | 6             | 17            | 23            | 14            | 31            | 0.01              | 121.43             |
| Moldova, Republic of                      | 1             | 1             |               |               |               |                   |                    |
| Poland                                    | 121           | 185           | 173           | 250           | 181           | 0.05              | -27.60             |
| Romania                                   | 89            | 73            | 74            | 62            | 56            | 0.01              | -9.68              |
| Russian Federation                        | 92            | 146           | 89            | 81            | 58            | 0.02              | -28.40             |
| Slovakia                                  | 50            | 81            | 66            | 76            | 75            | 0.02              | -1.32              |
| Ukraine                                   | 34            | 24            | 22            | 21            | 41            | 0.01              | 95.24              |
| Uzbekistan                                | 1             | 9             | 1             |               |               |                   |                    |
| <b>NORTHERN EUROPE</b>                    | <b>14,321</b> | <b>15,399</b> | <b>16,232</b> | <b>17,287</b> | <b>17,531</b> | <b>4.55</b>       | <b>1.41</b>        |
| Denmark                                   | 172           | 191           | 210           | 246           | 273           | 0.07              | 10.98              |
| Finland                                   | 106           | 135           | 141           | 147           | 176           | 0.05              | 19.73              |
| Iceland                                   | 10            | 8             | 16            | 35            | 30            | 0.01              | -14.29             |
| Ireland                                   | 956           | 978           | 1,159         | 1,320         | 1,221         | 0.32              | -7.50              |
| Isle of Man                               | 7             |               |               | 2             |               |                   |                    |
| Norway                                    | 255           | 347           | 357           | 335           | 327           | 0.08              | -2.39              |
| Sweden                                    | 381           | 467           | 598           | 484           | 585           | 0.15              | 20.87              |
| United Kingdom                            | 12,434        | 13,273        | 13,751        | 14,718        | 14,919        | 3.87              | 1.37               |
| <b>SOUTHERN EUROPE</b>                    | <b>3,098</b>  | <b>7,337</b>  | <b>14,809</b> | <b>11,108</b> | <b>5,944</b>  | <b>1.54</b>       | <b>-46.49</b>      |
| Albania                                   | 1             |               | 1             | 6             | 2             | 0.00              | -66.67             |
| Andorra                                   | 31            | 57            | 89            | 54            | 52            | 0.01              | -3.70              |
| Bosnia and Herzegovina                    |               | 1             | 1             |               |               |                   |                    |
| Croatia                                   | 6             | 5             | 6             | 10            | 9             | 0.00              | -10.00             |
| Gibraltar                                 | 8             | 6             | 4             | 10            | 8             | 0.00              | -20.00             |
| Greece                                    | 58            | 46            | 70            | 87            | 116           | 0.03              | 33.33              |
| Italy                                     | 1,143         | 1,501         | 2,152         | 1,935         | 1,924         | 0.50              | -0.57              |
| Malta                                     | 2             | 8             | 29            | 19            | 7             | 0.00              | -63.16             |
| Portugal                                  | 160           | 147           | 183           | 127           | 132           | 0.03              | 3.94               |
| San Marino                                | 3             |               |               | 1             | 1             | 0.00              |                    |
| Serbia                                    | 7             | 25            | 13            | 9             | 10            | 0.00              | 11.11              |
| Slovenia                                  | 48            | 48            | 36            | 23            | 13            | 0.00              | -43.48             |
| Spain                                     | 1,631         | 5,492         | 12,224        | 8,825         | 3,668         | 0.95              | -58.44             |
| The Former Yugoslav Republic of Macedonia |               | 1             | 1             | 2             | 2             | 0.00              |                    |
| <b>WESTERN EUROPE</b>                     | <b>3,397</b>  | <b>4,330</b>  | <b>4,638</b>  | <b>4,955</b>  | <b>4,869</b>  | <b>1.26</b>       | <b>-1.74</b>       |
| Austria                                   | 237           | 251           | 263           | 301           | 337           | 0.09              | 11.96              |
| Belgium                                   | 138           | 200           | 185           | 228           | 175           | 0.05              | -23.25             |
| France                                    | 739           | 824           | 1,045         | 1,050         | 1,141         | 0.30              | 8.67               |
| Germany                                   | 1,219         | 1,672         | 1,601         | 1,745         | 1,641         | 0.43              | -5.96              |
| Liechtenstein                             | 6             | 2             |               |               | 2             | 0.00              |                    |
| Luxembourg                                | 9             | 10            | 23            | 38            | 29            | 0.01              | -23.68             |
| Monaco                                    | 8             | 17            | 15            | 23            | 29            | 0.01              | 26.09              |
| Netherlands                               | 441           | 616           | 624           | 573           | 684           | 0.18              | 19.37              |
| Switzerland                               | 600           | 738           | 882           | 997           | 831           | 0.22              | -16.65             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>128</b>    | <b>170</b>    | <b>253</b>    | <b>336</b>    | <b>363</b>    | <b>0.09</b>       | <b>8.04</b>        |
| Cyprus                                    | 9             | 13            | 15            | 16            | 20            | 0.01              | 25.00              |
| Israel                                    | 100           | 113           | 194           | 278           | 298           | 0.08              | 7.19               |
| Turkey                                    | 19            | 44            | 44            | 42            | 45            | 0.01              | 7.14               |
| <b>MIDDLE EAST</b>                        | <b>136</b>    | <b>141</b>    | <b>196</b>    | <b>241</b>    | <b>266</b>    | <b>0.07</b>       | <b>10.37</b>       |
| Bahrain                                   | 6             | 5             | 4             | 14            | 6             | 0.00              | -57.14             |
| Egypt                                     | 13            | 8             | 6             | 6             | 11            | 0.00              | 83.33              |
| Jordan                                    | 1             | 6             | 1             | 5             | 7             | 0.00              | 40.00              |
| Kuwait                                    | 6             | 14            | 19            | 20            | 17            | 0.00              | -15.00             |

## CAYMAN ISLANDS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012       | 2013       | 2014       | 2015       | 2016       | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------|------------|------------|------------|------------|-------------------|--------------------|
| Lebanon                      | 6          | 14         | 9          | 4          | 20         | 0.01              | 400.00             |
| Libya                        | 1          |            |            |            |            |                   |                    |
| Oman                         | 3          | 4          | 14         | 10         | 11         | 0.00              | 10.00              |
| Qatar                        | 35         | 21         | 35         | 43         | 32         | 0.01              | -25.58             |
| Saudi Arabia                 | 39         | 55         | 80         | 122        | 119        | 0.03              | -2.46              |
| Syrian Arab Republic         |            | 1          | 4          |            |            |                   |                    |
| United Arab Emirates         | 26         | 13         | 24         | 17         | 43         | 0.01              | 152.94             |
| <b>SOUTH ASIA</b>            | <b>198</b> | <b>331</b> | <b>330</b> | <b>223</b> | <b>302</b> | <b>0.08</b>       | <b>35.43</b>       |
| Afghanistan                  |            | 2          |            |            | 1          | 0.00              |                    |
| Bangladesh                   | 1          |            | 4          |            |            |                   |                    |
| Bhutan                       |            |            |            | 1          |            |                   |                    |
| India                        | 161        | 303        | 279        | 195        | 256        | 0.07              | 31.28              |
| Iran, Islamic Republic of    | 3          | 2          | 4          | 3          | 3          | 0.00              |                    |
| Maldives                     |            | 3          |            |            |            |                   |                    |
| Nepal                        | 14         | 7          | 15         | 9          | 17         | 0.00              | 88.89              |
| Pakistan                     | 2          | 7          | 16         | 13         | 5          | 0.00              | -61.54             |
| Sri Lanka                    | 17         | 7          | 12         | 2          | 20         | 0.01              | 900.00             |
| <b>NOT SPECIFIED</b>         | <b>423</b> | <b>263</b> | <b>340</b> | <b>459</b> | <b>431</b> | <b>0.11</b>       | <b>-6.10</b>       |
| Other countries of the World | 423        | 263        | 340        | 459        | 431        | 0.11              | -6.10              |

## CENTRAL AFRICAN REPUBLIC

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  |     | 2012          | 2013          | 2014          | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|--|-----|---------------|---------------|---------------|----------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>70,816</b> | <b>83,457</b> | <b>95,683</b> | <b>120,500</b> |      |                   |                    |
| <b>AFRICA</b>                          |     | <b>35,915</b> | <b>44,241</b> | <b>50,746</b> | <b>63,376</b>  |      |                   |                    |
| <b>EAST AFRICA</b>                     |     | <b>2,641</b>  | <b>2,820</b>  | <b>3,045</b>  | <b>3,700</b>   |      |                   |                    |
| Rwanda                                 |     | 815           | 975           | 1,118         | 1,500          |      |                   |                    |
| Other countries of East Africa         |     | 1,826         | 1,845         | 1,927         | 2,200          |      |                   |                    |
| <b>CENTRAL AFRICA</b>                  |     | <b>15,292</b> | <b>17,789</b> | <b>20,865</b> | <b>23,207</b>  |      |                   |                    |
| Cameroon                               |     | 4,265         | 5,682         | 4,702         | 6,249          |      |                   |                    |
| Chad                                   |     | 1,998         | 4,105         | 3,046         | 1,010          |      |                   |                    |
| Congo                                  |     | 886           | 2,817         | 4,732         | 5,267          |      |                   |                    |
| Congo, Democratic Republic of the      |     | 2,369         | 1,742         | 2,897         | 4,046          |      |                   |                    |
| Gabon                                  |     | 3,954         | 2,118         | 2,946         | 4,029          |      |                   |                    |
| Other countries of Central Africa      |     | 1,820         | 1,325         | 2,542         | 2,606          |      |                   |                    |
| <b>NORTH AFRICA</b>                    |     | <b>3,373</b>  | <b>3,840</b>  | <b>1,689</b>  | <b>2,508</b>   |      |                   |                    |
| Sudan                                  |     | 798           | 715           | 412           | 497            |      |                   |                    |
| Other countries of North Africa        |     | 2,575         | 3,125         | 1,277         | 2,011          |      |                   |                    |
| <b>SOUTHERN AFRICA</b>                 |     | <b>2,195</b>  | <b>2,584</b>  | <b>2,498</b>  | <b>5,475</b>   |      |                   |                    |
| South Africa                           |     | 998           | 842           | 979           | 1,112          |      |                   |                    |
| Other countries of Southern Africa     |     | 1,197         | 1,742         | 1,519         | 4,363          |      |                   |                    |
| <b>WEST AFRICA</b>                     |     | <b>11,435</b> | <b>14,866</b> | <b>18,973</b> | <b>22,068</b>  |      |                   |                    |
| Benin                                  |     | 2,124         | 1,044         | 1,487         | 2,014          |      |                   |                    |
| Côte d'Ivoire                          |     | 1,834         | 1,023         | 1,442         | 2,127          |      |                   |                    |
| Mali                                   |     | 1,126         | 1,217         | 920           | 1,895          |      |                   |                    |
| Nigeria                                |     | 1,678         | 2,997         | 3,507         | 4,092          |      |                   |                    |
| Senegal                                |     | 1,578         | 3,142         | 5,033         | 6,371          |      |                   |                    |
| Togo                                   |     | 820           | 1,947         | 2,536         | 3,476          |      |                   |                    |
| Other countries of West Africa         |     | 2,275         | 3,496         | 4,048         | 2,093          |      |                   |                    |
| <b>OTHER AFRICA</b>                    |     | <b>979</b>    | <b>2,342</b>  | <b>3,676</b>  | <b>6,418</b>   |      |                   |                    |
| Other countries of Africa              |     | 979           | 2,342         | 3,676         | 6,418          |      |                   |                    |
| <b>AMERICAS</b>                        |     | <b>5,188</b>  | <b>5,982</b>  | <b>6,718</b>  | <b>7,512</b>   |      |                   |                    |
| <b>NORTH AMERICA</b>                   |     | <b>3,000</b>  | <b>4,670</b>  | <b>5,321</b>  | <b>6,816</b>   |      |                   |                    |
| Canada                                 |     | 1,306         | 1,220         | 1,344         | 2,018          |      |                   |                    |
| United States of America               |     | 1,694         | 3,450         | 3,977         | 4,798          |      |                   |                    |
| <b>OTHER AMERICAS</b>                  |     | <b>2,188</b>  | <b>1,312</b>  | <b>1,397</b>  | <b>696</b>     |      |                   |                    |
| Other countries of the Americas        |     | 2,188         | 1,312         | 1,397         | 696            |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>5,877</b>  | <b>6,328</b>  | <b>7,299</b>  | <b>9,915</b>   |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 |     | <b>3,454</b>  | <b>2,719</b>  | <b>3,467</b>  | <b>4,112</b>   |      |                   |                    |
| China                                  |     | 2,125         | 1,875         | 2,495         | 2,997          |      |                   |                    |
| Japan                                  |     | 1,329         | 844           | 972           | 1,115          |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>2,423</b>  | <b>3,609</b>  | <b>3,832</b>  | <b>5,803</b>   |      |                   |                    |
| Other countries of Asia                |     | 2,423         | 3,609         | 3,832         | 5,803          |      |                   |                    |
| <b>EUROPE</b>                          |     | <b>17,573</b> | <b>20,175</b> | <b>23,308</b> | <b>27,918</b>  |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 |     | <b>1,176</b>  | <b>1,824</b>  | <b>2,199</b>  | <b>2,945</b>   |      |                   |                    |
| United Kingdom                         |     | 1,176         | 1,824         | 2,199         | 2,945          |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                 |     | <b>1,512</b>  | <b>2,012</b>  | <b>2,536</b>  | <b>3,020</b>   |      |                   |                    |
| Italy                                  |     | 1,512         | 2,012         | 2,536         | 3,020          |      |                   |                    |
| <b>WESTERN EUROPE</b>                  |     | <b>11,908</b> | <b>13,324</b> | <b>14,829</b> | <b>17,722</b>  |      |                   |                    |
| Belgium                                |     | 924           | 980           | 1,162         | 1,995          |      |                   |                    |
| France                                 |     | 9,200         | 10,397        | 11,275        | 12,208         |      |                   |                    |
| Germany                                |     | 986           | 1,050         | 1,420         | 2,144          |      |                   |                    |
| Switzerland                            |     | 798           | 897           | 972           | 1,375          |      |                   |                    |
| <b>OTHER EUROPE</b>                    |     | <b>2,977</b>  | <b>3,015</b>  | <b>3,744</b>  | <b>4,231</b>   |      |                   |                    |
| Other countries of Europe              |     | 2,977         | 3,015         | 3,744         | 4,231          |      |                   |                    |

## CENTRAL AFRICAN REPUBLIC

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                | 2012         | 2013         | 2014         | 2015         | 2016 | Market share 2016 | % Change 2016-2015 |
|--------------------------------|--------------|--------------|--------------|--------------|------|-------------------|--------------------|
| <b>MIDDLE EAST</b>             | <b>4,645</b> | <b>5,042</b> | <b>5,912</b> | <b>8,142</b> |      |                   |                    |
| Lebanon                        | 2,430        | 2,629        | 3,918        | 4,022        |      |                   |                    |
| Other countries of Middle East | 2,215        | 2,413        | 1,994        | 4,120        |      |                   |                    |
| <b>NOT SPECIFIED</b>           | <b>1,618</b> | <b>1,689</b> | <b>1,700</b> | <b>3,637</b> |      |                   |                    |
| Other countries of the World   | 1,618        | 1,689        | 1,700        | 3,637        |      |                   |                    |

## CHAD

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012          | 2013          | 2014           | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|----------------|----------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>85,521</b> | <b>99,702</b> | <b>122,084</b> | <b>119,813</b> |      |                   |                    |
| <b>AFRICA</b>                          | <b>60,084</b> | <b>67,568</b> | <b>70,322</b>  | <b>84,169</b>  |      |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>60,084</b> | <b>67,568</b> | <b>70,322</b>  | <b>84,169</b>  |      |                   |                    |
| All countries of Africa                | 60,084        | 67,568        | 70,322         | 84,169         |      |                   |                    |
| <b>AMERICAS</b>                        | <b>3,256</b>  | <b>4,433</b>  | <b>5,614</b>   | <b>4,667</b>   |      |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>3,256</b>  | <b>4,433</b>  | <b>5,614</b>   | <b>4,667</b>   |      |                   |                    |
| All countries of the Americas          | 3,256         | 4,433         | 5,614          | 4,667          |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>9,070</b>  | <b>9,762</b>  | <b>10,200</b>  | <b>9,684</b>   |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>9,070</b>  | <b>9,762</b>  | <b>10,200</b>  | <b>9,684</b>   |      |                   |                    |
| All countries East Asia/Pacific        | 9,070         | 9,762         | 10,200         | 9,684          |      |                   |                    |
| <b>EUROPE</b>                          | <b>12,501</b> | <b>14,344</b> | <b>33,255</b>  | <b>20,310</b>  |      |                   |                    |
| <b>OTHER EUROPE</b>                    | <b>12,501</b> | <b>14,344</b> | <b>33,255</b>  | <b>20,310</b>  |      |                   |                    |
| All countries of Europe                | 12,501        | 14,344        | 33,255         | 20,310         |      |                   |                    |
| <b>MIDDLE EAST</b>                     | <b>610</b>    | <b>2,594</b>  | <b>2,693</b>   | <b>983</b>     |      |                   |                    |
| All countries of Middle East           | 610           | 2,594         | 2,693          | 983            |      |                   |                    |
| <b>SOUTH ASIA</b>                      |               | <b>1,001</b>  |                |                |      |                   |                    |
| All countries of South Asia            |               | 1,001         |                |                |      |                   |                    |

## CHAD

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012          | 2013          | 2014          | 2015 | 2016 | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>30,054</b> | <b>32,126</b> | <b>42,833</b> |      |      |                   |                    |
| <b>AFRICA</b>                          | <b>13,239</b> | <b>10,865</b> | <b>14,908</b> |      |      |                   |                    |
| <b>EAST AFRICA</b>                     | <b>1,031</b>  | <b>579</b>    | <b>994</b>    |      |      |                   |                    |
| All countries of East Africa           | 1,031         | 579           | 994           |      |      |                   |                    |
| <b>CENTRAL AFRICA</b>                  | <b>2,853</b>  | <b>2,615</b>  | <b>4,473</b>  |      |      |                   |                    |
| All countries of Central Africa        | 2,853         | 2,615         | 4,473         |      |      |                   |                    |
| <b>NORTH AFRICA</b>                    | <b>940</b>    | <b>728</b>    | <b>1,520</b>  |      |      |                   |                    |
| All countries of North Africa          | 940           | 728           | 1,520         |      |      |                   |                    |
| <b>WEST AFRICA</b>                     | <b>2,393</b>  | <b>2,848</b>  | <b>3,964</b>  |      |      |                   |                    |
| All countries of West Africa           | 2,393         | 2,848         | 3,964         |      |      |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>6,022</b>  | <b>4,095</b>  | <b>3,957</b>  |      |      |                   |                    |
| Other countries of Africa              | 6,022         | 4,095         | 3,957         |      |      |                   |                    |
| <b>AMERICAS</b>                        | <b>3,919</b>  | <b>3,108</b>  | <b>7,191</b>  |      |      |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>3,473</b>  | <b>2,789</b>  | <b>6,011</b>  |      |      |                   |                    |
| Canada                                 | 537           | 1,115         | 2,658         |      |      |                   |                    |
| United States of America               | 2,936         | 1,674         | 3,353         |      |      |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>446</b>    | <b>319</b>    | <b>1,180</b>  |      |      |                   |                    |
| Other countries of the Americas        | 446           | 319           | 1,180         |      |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,620</b>  | <b>1,424</b>  | <b>2,999</b>  |      |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>654</b>    | <b>604</b>    | <b>1,684</b>  |      |      |                   |                    |
| China                                  | 535           | 393           | 1,492         |      |      |                   |                    |
| Japan                                  | 90            | 139           | 106           |      |      |                   |                    |
| Korea, Republic of                     | 29            | 72            | 86            |      |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>966</b>    | <b>820</b>    | <b>1,315</b>  |      |      |                   |                    |
| Other countries East Asia/Pacific      | 966           | 820           | 1,315         |      |      |                   |                    |
| <b>EUROPE</b>                          | <b>11,067</b> | <b>11,033</b> | <b>16,573</b> |      |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>358</b>    | <b>677</b>    | <b>643</b>    |      |      |                   |                    |
| United Kingdom                         | 355           | 668           | 592           |      |      |                   |                    |
| Scandinavia                            | 3             | 9             | 51            |      |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                 | <b>563</b>    | <b>516</b>    | <b>1,182</b>  |      |      |                   |                    |
| Italy                                  | 563           | 516           | 1,182         |      |      |                   |                    |
| <b>WESTERN EUROPE</b>                  | <b>8,282</b>  | <b>8,182</b>  | <b>11,870</b> |      |      |                   |                    |
| Belgium                                | 496           | 593           | 900           |      |      |                   |                    |
| France                                 | 6,865         | 7,066         | 9,750         |      |      |                   |                    |
| Germany                                | 625           | 302           | 617           |      |      |                   |                    |
| Netherlands                            | 151           | 135           | 223           |      |      |                   |                    |
| Switzerland                            | 145           | 86            | 380           |      |      |                   |                    |
| <b>OTHER EUROPE</b>                    | <b>1,864</b>  | <b>1,658</b>  | <b>2,878</b>  |      |      |                   |                    |
| Other countries of Europe              | 1,864         | 1,658         | 2,878         |      |      |                   |                    |
| <b>MIDDLE EAST</b>                     | <b>209</b>    | <b>475</b>    | <b>1,162</b>  |      |      |                   |                    |
| Lebanon                                | 12            | 12            | 24            |      |      |                   |                    |
| Saudi Arabia                           | 3             | 61            | 391           |      |      |                   |                    |
| Syrian Arab Republic                   |               | 16            | 49            |      |      |                   |                    |
| Other countries of Middle East         | 194           | 386           | 698           |      |      |                   |                    |
| <b>NOT SPECIFIED</b>                   |               | <b>5,221</b>  |               |      |      |                   |                    |
| Other countries of the World           |               | 5,221         |               |      |      |                   |                    |

## CHAD

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012          | 2013          | 2014          | 2015 | 2016 | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>70,170</b> | <b>85,962</b> | <b>83,896</b> |      |      |                   |                    |
| <b>AFRICA</b>                          | <b>28,989</b> | <b>27,691</b> | <b>31,039</b> |      |      |                   |                    |
| <b>EAST AFRICA</b>                     | <b>2,920</b>  | <b>2,108</b>  | <b>2,701</b>  |      |      |                   |                    |
| All countries of East Africa           | 2,920         | 2,108         | 2,701         |      |      |                   |                    |
| <b>CENTRAL AFRICA</b>                  | <b>7,083</b>  | <b>8,388</b>  | <b>10,242</b> |      |      |                   |                    |
| All countries of Central Africa        | 7,083         | 8,388         | 10,242        |      |      |                   |                    |
| <b>NORTH AFRICA</b>                    | <b>2,146</b>  | <b>2,961</b>  | <b>2,943</b>  |      |      |                   |                    |
| All countries of North Africa          | 2,146         | 2,961         | 2,943         |      |      |                   |                    |
| <b>WEST AFRICA</b>                     | <b>7,748</b>  | <b>6,433</b>  | <b>5,932</b>  |      |      |                   |                    |
| All countries of West Africa           | 7,748         | 6,433         | 5,932         |      |      |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>9,092</b>  | <b>7,801</b>  | <b>9,221</b>  |      |      |                   |                    |
| Other countries of Africa              | 9,092         | 7,801         | 9,221         |      |      |                   |                    |
| <b>AMERICAS</b>                        | <b>8,218</b>  | <b>14,035</b> | <b>16,363</b> |      |      |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>7,350</b>  | <b>12,938</b> | <b>14,554</b> |      |      |                   |                    |
| Canada                                 | 1,571         | 7,704         | 9,331         |      |      |                   |                    |
| United States of America               | 5,779         | 5,234         | 5,223         |      |      |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>868</b>    | <b>1,097</b>  | <b>1,809</b>  |      |      |                   |                    |
| Other countries of the Americas        | 868           | 1,097         | 1,809         |      |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,129</b>  | <b>3,686</b>  | <b>5,973</b>  |      |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>1,981</b>  | <b>1,962</b>  | <b>2,727</b>  |      |      |                   |                    |
| China                                  | 1,833         | 1,587         | 1,780         |      |      |                   |                    |
| Japan                                  | 117           | 269           | 698           |      |      |                   |                    |
| Korea, Republic of                     | 31            | 106           | 249           |      |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>2,148</b>  | <b>1,724</b>  | <b>3,246</b>  |      |      |                   |                    |
| Other countries East Asia/Pacific      | 2,148         | 1,724         | 3,246         |      |      |                   |                    |
| <b>EUROPE</b>                          | <b>27,846</b> | <b>26,153</b> | <b>28,922</b> |      |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>1,013</b>  | <b>1,366</b>  | <b>782</b>    |      |      |                   |                    |
| United Kingdom                         | 1,010         | 1,360         | 780           |      |      |                   |                    |
| Scandinavia                            | 3             | 6             | 2             |      |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                 | <b>1,489</b>  | <b>1,561</b>  | <b>1,945</b>  |      |      |                   |                    |
| Italy                                  | 1,489         | 1,561         | 1,945         |      |      |                   |                    |
| <b>WESTERN EUROPE</b>                  | <b>20,329</b> | <b>19,091</b> | <b>21,147</b> |      |      |                   |                    |
| Belgium                                | 896           | 1,141         | 1,746         |      |      |                   |                    |
| France                                 | 15,604        | 16,156        | 16,628        |      |      |                   |                    |
| Germany                                | 1,961         | 915           | 1,164         |      |      |                   |                    |
| Netherlands                            | 1,559         | 622           | 591           |      |      |                   |                    |
| Switzerland                            | 309           | 257           | 1,018         |      |      |                   |                    |
| <b>OTHER EUROPE</b>                    | <b>5,015</b>  | <b>4,135</b>  | <b>5,048</b>  |      |      |                   |                    |
| Other countries of Europe              | 5,015         | 4,135         | 5,048         |      |      |                   |                    |
| <b>MIDDLE EAST</b>                     | <b>988</b>    | <b>2,154</b>  | <b>1,599</b>  |      |      |                   |                    |
| Egypt                                  | 28            |               |               |      |      |                   |                    |
| Lebanon                                | 99            | 280           | 165           |      |      |                   |                    |
| Libya                                  | 4             |               |               |      |      |                   |                    |
| Saudi Arabia                           | 9             | 112           | 121           |      |      |                   |                    |
| Syrian Arab Republic                   |               | 466           | 409           |      |      |                   |                    |
| Other countries of Middle East         | 848           | 1,296         | 904           |      |      |                   |                    |
| <b>NOT SPECIFIED</b>                   |               | <b>12,243</b> |               |      |      |                   |                    |
| Other countries of the World           |               | 12,243        |               |      |      |                   |                    |



## CHILE

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>3,554,279</b> | <b>3,576,204</b> | <b>3,674,391</b> | <b>4,478,336</b> | <b>5,640,700</b> | <b>100.00</b>     | <b>25.96</b>       |
| <b>AFRICA</b>                    | <b>4,293</b>         | <b>4,047</b>     | <b>3,664</b>     | <b>4,139</b>     | <b>3,805</b>     | <b>0.07</b>       | <b>-8.07</b>       |
| <b>EAST AFRICA</b>               | <b>80</b>            | <b>119</b>       | <b>101</b>       | <b>340</b>       | <b>187</b>       | <b>0.00</b>       | <b>-45.00</b>      |
| Kenya                            | 54                   | 64               | 63               | 53               | 79               | 0.00              | 49.06              |
| Somalia                          |                      |                  | 1                |                  |                  |                   |                    |
| Zimbabwe                         | 26                   | 55               | 37               | 287              | 108              | 0.00              | -62.37             |
| <b>CENTRAL AFRICA</b>            | <b>44</b>            | <b>96</b>        | <b>37</b>        | <b>50</b>        | <b>48</b>        | <b>0.00</b>       | <b>-4.00</b>       |
| Angola                           | 44                   | 96               | 37               | 50               | 48               | 0.00              | -4.00              |
| <b>NORTH AFRICA</b>              | <b>483</b>           | <b>220</b>       | <b>349</b>       | <b>323</b>       | <b>367</b>       | <b>0.01</b>       | <b>13.62</b>       |
| Algeria                          | 262                  | 53               | 122              | 48               | 53               | 0.00              | 10.42              |
| Morocco                          | 149                  | 118              | 180              | 158              | 199              | 0.00              | 25.95              |
| Tunisia                          | 72                   | 49               | 47               | 117              | 115              | 0.00              | -1.71              |
| <b>SOUTHERN AFRICA</b>           | <b>3,192</b>         | <b>3,005</b>     | <b>2,563</b>     | <b>2,779</b>     | <b>2,537</b>     | <b>0.04</b>       | <b>-8.71</b>       |
| South Africa                     | 3,192                | 3,005            | 2,563            | 2,779            | 2,537            | 0.04              | -8.71              |
| <b>WEST AFRICA</b>               | <b>143</b>           | <b>85</b>        | <b>120</b>       | <b>115</b>       | <b>108</b>       | <b>0.00</b>       | <b>-6.09</b>       |
| Cabo Verde                       | 12                   | 7                | 15               | 13               | 15               | 0.00              | 15.38              |
| Ghana                            | 39                   | 41               | 48               | 14               | 42               | 0.00              | 200.00             |
| Nigeria                          | 92                   | 37               | 57               | 88               | 51               | 0.00              | -42.05             |
| <b>OTHER AFRICA</b>              | <b>351</b>           | <b>522</b>       | <b>494</b>       | <b>532</b>       | <b>558</b>       | <b>0.01</b>       | <b>4.89</b>        |
| Other countries of Africa        | 351                  | 522              | 494              | 532              | 558              | 0.01              | 4.89               |
| <b>AMERICAS</b>                  | <b>2,899,056</b>     | <b>2,900,564</b> | <b>2,951,570</b> | <b>3,734,954</b> | <b>4,845,357</b> | <b>85.90</b>      | <b>29.73</b>       |
| <b>CARIBBEAN</b>                 | <b>8,232</b>         | <b>6,963</b>     | <b>8,554</b>     | <b>19,165</b>    | <b>54,053</b>    | <b>0.96</b>       | <b>182.04</b>      |
| Bahamas                          | 44                   | 66               | 65               | 54               | 73               | 0.00              | 35.19              |
| Barbados                         | 84                   | 67               | 65               | 106              | 85               | 0.00              | -19.81             |
| Cuba                             | 1,074                | 1,590            | 1,520            | 1,994            | 2,341            | 0.04              | 17.40              |
| Dominica                         | 67                   | 30               | 29               | 31               | 58               | 0.00              | 87.10              |
| Dominican Republic               | 4,878                | 2,449            | 2,132            | 3,105            | 3,419            | 0.06              | 10.11              |
| Grenada                          | 59                   | 17               | 20               | 20               | 41               | 0.00              | 105.00             |
| Haiti                            | 1,215                | 2,025            | 4,087            | 13,112           | 46,962           | 0.83              | 258.16             |
| Jamaica                          | 184                  | 164              | 201              | 288              | 281              | 0.00              | -2.43              |
| Puerto Rico                      | 192                  | 102              | 54               | 53               | 28               | 0.00              | -47.17             |
| Saint Lucia                      | 28                   | 38               | 24               | 22               | 44               | 0.00              | 100.00             |
| Saint Vincent and the Grenadines | 30                   | 32               | 33               | 29               | 51               | 0.00              | 75.86              |
| Trinidad and Tobago              | 222                  | 251              | 225              | 219              | 279              | 0.00              | 27.40              |
| Other countries of the Caribbean | 155                  | 132              | 99               | 132              | 391              | 0.01              | 196.21             |
| <b>CENTRAL AMERICA</b>           | <b>15,530</b>        | <b>16,140</b>    | <b>16,392</b>    | <b>19,058</b>    | <b>19,733</b>    | <b>0.35</b>       | <b>3.54</b>        |
| Belize                           | 79                   | 54               | 106              | 107              | 191              | 0.00              | 78.50              |
| Costa Rica                       | 5,635                | 5,912            | 6,278            | 6,870            | 7,536            | 0.13              | 9.69               |
| El Salvador                      | 1,809                | 1,959            | 1,802            | 2,255            | 2,514            | 0.04              | 11.49              |
| Guatemala                        | 2,420                | 2,484            | 2,427            | 2,916            | 3,011            | 0.05              | 3.26               |
| Honduras                         | 1,272                | 1,339            | 1,272            | 1,482            | 1,371            | 0.02              | -7.49              |
| Nicaragua                        | 731                  | 727              | 693              | 800              | 783              | 0.01              | -2.13              |
| Panama                           | 3,584                | 3,665            | 3,814            | 4,628            | 4,327            | 0.08              | -6.50              |
| <b>NORTH AMERICA</b>             | <b>229,948</b>       | <b>223,439</b>   | <b>233,985</b>   | <b>265,844</b>   | <b>291,557</b>   | <b>5.17</b>       | <b>9.67</b>        |
| Canada                           | 35,250               | 30,734           | 30,691           | 33,915           | 38,388           | 0.68              | 13.19              |
| Mexico                           | 36,196               | 38,501           | 40,928           | 45,316           | 44,536           | 0.79              | -1.72              |
| United States of America         | 158,493              | 154,204          | 162,366          | 186,613          | 208,623          | 3.70              | 11.79              |
| Other countries of North America | 9                    |                  |                  |                  | 10               | 0.00              |                    |
| <b>SOUTH AMERICA</b>             | <b>2,645,346</b>     | <b>2,654,022</b> | <b>2,692,639</b> | <b>3,430,887</b> | <b>4,480,014</b> | <b>79.42</b>      | <b>30.58</b>       |
| Argentina                        | 1,377,645            | 1,362,752        | 1,325,503        | 1,946,876        | 2,900,709        | 51.42             | 48.99              |
| Bolivia, Plurinational State of  | 355,758              | 383,765          | 395,335          | 419,822          | 437,154          | 7.75              | 4.13               |
| Brazil                           | 373,840              | 362,162          | 407,740          | 455,965          | 438,915          | 7.78              | -3.74              |
| Colombia                         | 81,884               | 85,614           | 89,092           | 105,317          | 119,324          | 2.12              | 13.30              |
| Ecuador                          | 28,596               | 28,230           | 28,521           | 31,993           | 38,370           | 0.68              | 19.93              |
| Guyana                           | 36                   | 27               | 63               | 33               | 79               | 0.00              | 139.39             |

## CHILE

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Paraguay                               | 28,979         | 29,418         | 29,980         | 25,284         | 24,051         | 0.43              | -4.88              |
| Peru                                   | 338,026        | 331,274        | 343,768        | 359,857        | 403,605        | 7.16              | 12.16              |
| Suriname                               | 62             | 46             | 86             | 51             | 72             | 0.00              | 41.18              |
| Uruguay                                | 35,624         | 36,291         | 39,369         | 39,771         | 46,698         | 0.83              | 17.42              |
| Venezuela, Bolivarian Republic of      | 24,790         | 34,443         | 33,182         | 45,918         | 71,034         | 1.26              | 54.70              |
| Other countries of South America       | 106            |                |                |                | 3              | 0.00              |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>97,820</b>  | <b>99,527</b>  | <b>103,736</b> | <b>111,362</b> | <b>124,153</b> | <b>2.20</b>       | <b>11.49</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>40,272</b>  | <b>39,023</b>  | <b>40,707</b>  | <b>49,231</b>  | <b>56,397</b>  | <b>1.00</b>       | <b>14.56</b>       |
| China                                  | 12,088         | 11,289         | 11,018         | 15,404         | 22,992         | 0.41              | 49.26              |
| Japan                                  | 15,059         | 14,704         | 15,053         | 15,103         | 15,863         | 0.28              | 5.03               |
| Korea, Democratic People's Republic of | 450            | 319            | 227            | 95             | 72             | 0.00              | -24.21             |
| Korea, Republic of                     | 11,030         | 10,796         | 12,631         | 16,379         | 16,323         | 0.29              | -0.34              |
| Mongolia                               | 19             | 19             | 19             | 22             | 32             | 0.00              | 45.45              |
| Taiwan Province of China               | 1,626          | 1,896          | 1,759          | 2,228          | 1,115          | 0.02              | -49.96             |
| <b>SOUTH-EAST ASIA</b>                 | <b>4,422</b>   | <b>4,452</b>   | <b>4,514</b>   | <b>5,159</b>   | <b>4,955</b>   | <b>0.09</b>       | <b>-3.95</b>       |
| Brunei Darussalam                      | 6              | 11             | 8              | 1              | 8              | 0.00              | 700.00             |
| Cambodia                               | 5              | 9              | 11             | 13             | 44             | 0.00              | 238.46             |
| Indonesia                              | 635            | 723            | 671            | 726            | 814            | 0.01              | 12.12              |
| Lao People's Democratic Republic       | 4              | 9              | 14             | 30             | 7              | 0.00              | -76.67             |
| Malaysia                               | 861            | 980            | 1,241          | 1,388          | 1,060          | 0.02              | -23.63             |
| Myanmar                                | 18             | 17             | 8              | 6              | 8              | 0.00              | 33.33              |
| Philippines                            | 1,280          | 838            | 451            | 584            | 483            | 0.01              | -17.29             |
| Singapore                              | 915            | 1,011          | 1,080          | 1,278          | 1,189          | 0.02              | -6.96              |
| Thailand                               | 573            | 649            | 815            | 949            | 1,140          | 0.02              | 20.13              |
| Viet Nam                               | 125            | 205            | 215            | 184            | 202            | 0.00              | 9.78               |
| <b>AUSTRALASIA</b>                     | <b>52,003</b>  | <b>54,793</b>  | <b>57,213</b>  | <b>55,626</b>  | <b>60,959</b>  | <b>1.08</b>       | <b>9.59</b>        |
| Australia                              | 43,341         | 44,943         | 46,711         | 46,010         | 50,968         | 0.90              | 10.78              |
| New Zealand                            | 8,662          | 9,850          | 10,502         | 9,616          | 9,991          | 0.18              | 3.90               |
| <b>POLYNESIA</b>                       | <b>5</b>       | <b>2</b>       | <b>1</b>       | <b>5</b>       | <b>4</b>       | <b>0.00</b>       | <b>-20.00</b>      |
| Samoa                                  | 5              | 2              | 1              | 5              | 4              | 0.00              | -20.00             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,118</b>   | <b>1,257</b>   | <b>1,301</b>   | <b>1,341</b>   | <b>1,838</b>   | <b>0.03</b>       | <b>37.06</b>       |
| Other countries of Asia                | 1,033          | 1,175          | 1,264          | 1,312          | 1,719          | 0.03              | 31.02              |
| Other countries of Oceania             | 85             | 82             | 37             | 29             | 119            | 0.00              | 310.34             |
| <b>EUROPE</b>                          | <b>388,474</b> | <b>396,575</b> | <b>426,361</b> | <b>432,009</b> | <b>469,876</b> | <b>8.33</b>       | <b>8.77</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>15,596</b>  | <b>16,808</b>  | <b>19,325</b>  | <b>18,063</b>  | <b>19,949</b>  | <b>0.35</b>       | <b>10.44</b>       |
| Armenia                                | 22             | 21             | 47             | 56             | 52             | 0.00              | -7.14              |
| Azerbaijan                             | 12             | 14             | 19             | 9              | 15             | 0.00              | 66.67              |
| Belarus                                |                | 156            | 170            | 100            | 41             | 0.00              | -59.00             |
| Bulgaria                               | 752            | 639            | 758            | 822            | 801            | 0.01              | -2.55              |
| Estonia                                | 411            | 303            | 297            | 281            | 335            | 0.01              | 19.22              |
| Georgia                                | 22             | 142            | 18             | 40             | 80             | 0.00              | 100.00             |
| Hungary                                | 1,005          | 1,071          | 1,233          | 1,234          | 1,175          | 0.02              | -4.78              |
| Kazakhstan                             | 43             | 52             | 60             | 68             | 117            | 0.00              | 72.06              |
| Kyrgyzstan                             | 4              | 6              | 19             | 6              | 12             | 0.00              | 100.00             |
| Latvia                                 | 309            | 234            | 371            | 287            | 372            | 0.01              | 29.62              |
| Lithuania                              | 327            | 450            | 437            | 450            | 564            | 0.01              | 25.33              |
| Moldova, Republic of                   | 19             | 17             | 24             | 42             | 45             | 0.00              | 7.14               |
| Poland                                 | 4,030          | 4,346          | 6,521          | 5,987          | 6,251          | 0.11              | 4.41               |
| Romania                                | 1,088          | 1,270          | 1,201          | 1,487          | 1,723          | 0.03              | 15.87              |
| Russian Federation                     | 5,792          | 6,298          | 6,581          | 5,327          | 5,786          | 0.10              | 8.62               |
| Slovakia                               | 901            | 1,129          | 938            | 1,074          | 1,149          | 0.02              | 6.98               |
| Tajikistan                             | 2              |                |                |                |                |                   |                    |
| Turkmenistan                           |                | 3              |                | 7              | 1              | 0.00              | -85.71             |
| Ukraine                                | 848            | 643            | 612            | 767            | 1,402          | 0.02              | 82.79              |
| Uzbekistan                             | 9              | 14             | 19             | 19             | 28             | 0.00              | 47.37              |

## CHILE

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>NORTHERN EUROPE</b>                    | <b>73,427</b>  | <b>72,638</b>  | <b>75,799</b>  | <b>77,682</b>  | <b>83,641</b>  | <b>1.48</b>       | <b>7.67</b>        |
| Denmark                                   | 4,976          | 4,896          | 4,832          | 4,869          | 4,696          | 0.08              | -3.55              |
| Finland                                   | 3,071          | 3,292          | 3,206          | 3,072          | 3,106          | 0.06              | 1.11               |
| Iceland                                   | 354            | 283            | 211            | 298            | 275            | 0.00              | -7.72              |
| Ireland                                   | 3,556          | 4,257          | 4,528          | 4,944          | 5,008          | 0.09              | 1.29               |
| Norway                                    | 6,176          | 5,717          | 5,583          | 5,279          | 5,529          | 0.10              | 4.74               |
| Sweden                                    | 12,873         | 13,003         | 12,536         | 12,694         | 13,416         | 0.24              | 5.69               |
| United Kingdom                            | 42,421         | 41,190         | 44,903         | 46,526         | 51,611         | 0.91              | 10.93              |
| <b>SOUTHERN EUROPE</b>                    | <b>99,126</b>  | <b>109,645</b> | <b>115,569</b> | <b>116,950</b> | <b>131,015</b> | <b>2.32</b>       | <b>12.03</b>       |
| Albania                                   | 57             | 51             | 77             | 80             | 68             | 0.00              | -15.00             |
| Andorra                                   | 129            | 111            | 119            | 151            | 127            | 0.00              | -15.89             |
| Bosnia and Herzegovina                    | 60             | 44             | 79             | 65             | 46             | 0.00              | -29.23             |
| Croatia                                   | 610            | 557            | 492            | 638            | 672            | 0.01              | 5.33               |
| Greece                                    | 961            | 960            | 1,105          | 1,161          | 1,528          | 0.03              | 31.61              |
| Holy See                                  | 6              | 4              | 4              | 4              | 4              | 0.00              |                    |
| Italy                                     | 28,540         | 30,134         | 31,340         | 33,512         | 41,523         | 0.74              | 23.90              |
| Malta                                     | 162            | 166            | 142            | 138            | 160            | 0.00              | 15.94              |
| Portugal                                  | 4,913          | 5,535          | 5,856          | 6,779          | 7,471          | 0.13              | 10.21              |
| San Marino                                | 16             | 12             | 20             | 23             | 34             | 0.00              | 47.83              |
| Serbia                                    | 359            | 320            | 364            | 397            | 457            | 0.01              | 15.11              |
| Slovenia                                  | 639            | 545            | 724            | 587            | 895            | 0.02              | 52.47              |
| Spain                                     | 62,646         | 71,143         | 75,177         | 73,362         | 77,987         | 1.38              | 6.30               |
| The Former Yugoslav Republic of Macedonia | 28             | 63             | 70             | 53             | 43             | 0.00              | -18.87             |
| <b>WESTERN EUROPE</b>                     | <b>174,409</b> | <b>174,635</b> | <b>190,324</b> | <b>195,361</b> | <b>209,481</b> | <b>3.71</b>       | <b>7.23</b>        |
| Austria                                   | 7,180          | 7,178          | 7,680          | 7,508          | 7,741          | 0.14              | 3.10               |
| Belgium                                   | 9,659          | 9,379          | 9,988          | 10,113         | 10,901         | 0.19              | 7.79               |
| France                                    | 60,220         | 60,873         | 66,616         | 69,995         | 77,129         | 1.37              | 10.19              |
| Germany                                   | 62,891         | 63,674         | 70,648         | 71,055         | 73,854         | 1.31              | 3.94               |
| Liechtenstein                             | 33             | 40             | 61             | 55             | 79             | 0.00              | 43.64              |
| Luxembourg                                | 333            | 292            | 355            | 376            | 498            | 0.01              | 32.45              |
| Monaco                                    | 20             | 23             | 32             | 44             | 10             | 0.00              | -77.27             |
| Netherlands                               | 16,402         | 15,433         | 16,513         | 16,593         | 19,410         | 0.34              | 16.98              |
| Switzerland                               | 17,671         | 17,743         | 18,431         | 19,622         | 19,859         | 0.35              | 1.21               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>22,283</b>  | <b>20,019</b>  | <b>22,349</b>  | <b>20,973</b>  | <b>22,716</b>  | <b>0.40</b>       | <b>8.31</b>        |
| Cyprus                                    | 66             | 84             | 104            | 78             | 121            | 0.00              | 55.13              |
| Israel                                    | 20,435         | 18,408         | 20,511         | 18,906         | 20,041         | 0.36              | 6.00               |
| Turkey                                    | 1,782          | 1,527          | 1,734          | 1,989          | 2,554          | 0.05              | 28.41              |
| <b>OTHER EUROPE</b>                       | <b>3,633</b>   | <b>2,830</b>   | <b>2,995</b>   | <b>2,980</b>   | <b>3,074</b>   | <b>0.05</b>       | <b>3.15</b>        |
| Other countries of Europe                 | 3,633          | 2,830          | 2,995          | 2,980          | 3,074          | 0.05              | 3.15               |
| <b>MIDDLE EAST</b>                        | <b>651</b>     | <b>682</b>     | <b>813</b>     | <b>834</b>     | <b>911</b>     | <b>0.02</b>       | <b>9.23</b>        |
| Bahrain                                   | 11             | 8              | 13             | 27             | 24             | 0.00              | -11.11             |
| Egypt                                     | 132            | 127            | 163            | 190            | 157            | 0.00              | -17.37             |
| Iraq                                      | 17             | 16             | 16             | 11             | 26             | 0.00              | 136.36             |
| Jordan                                    | 76             | 82             | 91             | 90             | 104            | 0.00              | 15.56              |
| Kuwait                                    | 16             | 37             | 34             | 21             | 71             | 0.00              | 238.10             |
| Lebanon                                   | 119            | 92             | 95             | 145            | 144            | 0.00              | -0.69              |
| Libya                                     | 12             | 1              | 13             | 4              | 10             | 0.00              | 150.00             |
| Oman                                      | 24             | 29             | 17             | 8              | 5              | 0.00              | -37.50             |
| Qatar                                     | 2              | 22             | 44             | 29             | 11             | 0.00              | -62.07             |
| Saudi Arabia                              | 62             | 75             | 46             | 63             | 51             | 0.00              | -19.05             |
| Syrian Arab Republic                      | 49             | 49             | 64             | 137            | 146            | 0.00              | 6.57               |
| United Arab Emirates                      | 62             | 75             | 111            | 64             | 71             | 0.00              | 10.94              |
| Yemen                                     | 3              | 11             | 54             | 2              | 5              | 0.00              | 150.00             |
| Other countries of Middle East            | 66             | 58             | 52             | 43             | 86             | 0.00              | 100.00             |

## CHILE

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>SOUTH ASIA</b>            | <b>3,379</b>   | <b>3,359</b>   | <b>3,260</b>   | <b>4,238</b>   | <b>4,864</b>   | <b>0.09</b>       | <b>14.77</b>       |
| Afghanistan                  | 102            | 103            | 166            | 280            | 253            | 0.00              | -9.64              |
| Bangladesh                   | 14             | 28             | 17             | 43             | 46             | 0.00              | 6.98               |
| Bhutan                       | 4              | 3              | 1              | 1              | 13             | 0.00              | 1,200.00           |
| India                        | 2,871          | 2,900          | 2,683          | 3,346          | 3,774          | 0.07              | 12.79              |
| Iran, Islamic Republic of    | 88             | 88             | 109            | 148            | 298            | 0.01              | 101.35             |
| Maldives                     |                |                | 2              | 4              | 1              | 0.00              | -75.00             |
| Nepal                        | 49             | 24             | 38             | 49             | 57             | 0.00              | 16.33              |
| Pakistan                     | 212            | 164            | 202            | 298            | 360            | 0.01              | 20.81              |
| Sri Lanka                    | 39             | 49             | 42             | 69             | 62             | 0.00              | -10.14             |
| <b>NOT SPECIFIED</b>         | <b>160,606</b> | <b>171,450</b> | <b>184,987</b> | <b>190,800</b> | <b>191,734</b> | <b>3.40</b>       | <b>0.49</b>        |
| Other countries of the World | 200            | 56             | 48             | 10             | 9              | 0.00              | -10.00             |
| Nationals Residing Abroad    | 160,406        | 171,394        | 184,939        | 190,790        | 191,725        | 3.40              | 0.49               |

## CHINA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012                   | 2013               | 2014               | 2015               | 2016               | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------------|--------------------|--------------------|--------------------|--------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>132,405,325</b> | <b>129,077,758</b> | <b>128,498,318</b> | <b>133,820,400</b> | <b>141,773,661</b> | <b>100.00</b>     | <b>5.94</b>        |
| <b>AFRICA</b>                     | <b>439,619</b>         | <b>461,450</b>     | <b>497,003</b>     | <b>487,455</b>     | <b>502,324</b>     | <b>0.35</b>       | <b>3.05</b>        |
| <b>EAST AFRICA</b>                | <b>120,435</b>         | <b>131,299</b>     | <b>150,577</b>     | <b>158,893</b>     | <b>172,879</b>     | <b>0.12</b>       | <b>8.80</b>        |
| Burundi                           | 1,241                  | 1,290              | 1,589              | 1,472              | 1,631              | 0.00              | 10.80              |
| Comoros                           | 870                    | 882                | 1,026              | 1,229              | 1,355              | 0.00              | 10.25              |
| Djibouti                          |                        | 716                | 753                | 1,219              | 1,362              | 0.00              | 11.73              |
| Eritrea                           |                        | 857                | 840                | 836                | 716                | 0.00              | -14.35             |
| Ethiopia                          | 23,086                 | 24,534             | 29,923             | 31,648             | 37,751             | 0.03              | 19.28              |
| Kenya                             | 15,696                 | 18,429             | 23,277             | 25,707             | 27,397             | 0.02              | 6.57               |
| Madagascar                        | 9,931                  | 9,804              | 10,102             | 9,517              | 9,867              | 0.01              | 3.68               |
| Malawi                            |                        | 1,760              | 1,851              | 2,256              | 2,096              | 0.00              | -7.09              |
| Mauritius                         | 17,454                 | 17,745             | 18,865             | 20,571             | 24,142             | 0.02              | 17.36              |
| Mozambique                        | 3,751                  | 3,915              | 4,886              | 5,251              | 4,457              | 0.00              | -15.12             |
| Rwanda                            |                        | 2,078              | 2,362              | 2,753              | 3,598              | 0.00              | 30.69              |
| Seychelles                        | 1,467                  | 1,682              | 1,559              | 1,658              | 2,652              | 0.00              | 59.95              |
| Somalia                           | 1,300                  | 1,173              | 1,095              | 1,150              | 1,196              | 0.00              | 4.00               |
| Tanzania, United Republic of      | 18,572                 | 19,678             | 23,517             | 23,040             | 21,858             | 0.02              | -5.13              |
| Uganda                            | 14,878                 | 14,064             | 15,198             | 15,127             | 16,514             | 0.01              | 9.17               |
| Zambia                            | 5,659                  | 6,620              | 7,095              | 7,388              | 7,480              | 0.01              | 1.25               |
| Zimbabwe                          | 6,530                  | 6,071              | 6,639              | 8,071              | 8,807              | 0.01              | 9.12               |
| Other countries of East Africa    |                        | 1                  |                    |                    |                    |                   |                    |
| <b>CENTRAL AFRICA</b>             | <b>30,203</b>          | <b>56,463</b>      | <b>56,699</b>      | <b>45,743</b>      | <b>40,089</b>      | <b>0.03</b>       | <b>-12.36</b>      |
| Angola                            |                        | 24,998             | 27,331             | 17,368             | 10,893             | 0.01              | -37.28             |
| Cameroon                          | 7,873                  | 7,191              | 8,453              | 8,608              | 8,631              | 0.01              | 0.27               |
| Central African Republic          | 572                    | 216                | 318                | 318                | 355                | 0.00              | 11.64              |
| Chad                              | 945                    | 964                | 1,128              | 1,422              | 1,484              | 0.00              | 4.36               |
| Congo                             | 5,584                  | 5,602              | 12,018             | 10,583             | 11,286             | 0.01              | 6.64               |
| Congo, Democratic Republic of the | 14,001                 | 14,960             | 5,009              | 4,787              | 4,838              | 0.00              | 1.07               |
| Equatorial Guinea                 |                        | 1,072              | 1,038              | 1,251              | 1,076              | 0.00              | -13.99             |
| Gabon                             | 1,228                  | 1,365              | 1,292              | 1,320              | 1,444              | 0.00              | 9.39               |
| Sao Tome and Principe             |                        | 95                 | 112                | 86                 | 82                 | 0.00              | -4.65              |
| <b>NORTH AFRICA</b>               | <b>63,499</b>          | <b>68,266</b>      | <b>68,810</b>      | <b>68,935</b>      | <b>71,013</b>      | <b>0.05</b>       | <b>3.01</b>        |
| Algeria                           | 27,627                 | 29,565             | 27,331             | 26,568             | 25,735             | 0.02              | -3.14              |
| Morocco                           | 13,973                 | 14,407             | 15,090             | 14,643             | 17,521             | 0.01              | 19.65              |
| South Sudan                       |                        | 838                | 1,040              | 1,134              | 1,326              | 0.00              | 16.93              |
| Sudan                             | 11,766                 | 12,719             | 14,585             | 15,940             | 18,429             | 0.01              | 15.61              |
| Tunisia                           | 10,133                 | 10,737             | 10,764             | 10,650             | 8,002              | 0.01              | -24.86             |
| <b>SOUTHERN AFRICA</b>            | <b>76,506</b>          | <b>73,104</b>      | <b>73,322</b>      | <b>71,179</b>      | <b>72,543</b>      | <b>0.05</b>       | <b>1.92</b>        |
| Botswana                          | 2,436                  | 1,913              | 1,864              | 2,271              | 1,982              | 0.00              | -12.73             |
| Lesotho                           | 595                    | 463                | 536                | 770                | 759                | 0.00              | -1.43              |
| Namibia                           | 1,722                  | 1,891              | 2,302              | 2,249              | 2,653              | 0.00              | 17.96              |
| South Africa                      | 71,529                 | 68,613             | 68,230             | 65,451             | 66,703             | 0.05              | 1.91               |
| Swaziland                         | 224                    | 224                | 390                | 438                | 446                | 0.00              | 1.83               |
| <b>WEST AFRICA</b>                | <b>111,797</b>         | <b>132,318</b>     | <b>147,595</b>     | <b>142,705</b>     | <b>145,800</b>     | <b>0.10</b>       | <b>2.17</b>        |
| Benin                             | 4,819                  | 5,260              | 6,308              | 6,082              | 5,456              | 0.00              | -10.29             |
| Burkina Faso                      |                        | 3,270              | 3,725              | 4,346              | 5,016              | 0.00              | 15.42              |
| Cabo Verde                        |                        | 565                | 639                | 679                | 676                | 0.00              | -0.44              |
| Côte d'Ivoire                     | 3,697                  | 3,924              | 4,402              | 4,917              | 6,376              | 0.00              | 29.67              |
| Gambia                            | 2,169                  | 2,030              | 2,656              | 1,794              | 1,740              | 0.00              | -3.01              |
| Ghana                             | 16,918                 | 16,564             | 16,794             | 18,980             | 20,533             | 0.01              | 8.18               |
| Guinea                            | 9,987                  | 9,481              | 8,136              | 5,035              | 6,379              | 0.00              | 26.69              |
| Guinea-Bissau                     |                        | 983                | 905                | 683                | 520                | 0.00              | -23.87             |
| Liberia                           |                        | 1,576              | 1,195              | 1,256              | 2,199              | 0.00              | 75.08              |
| Mali                              | 13,806                 | 16,037             | 18,650             | 17,713             | 13,003             | 0.01              | -26.59             |
| Mauritania                        |                        | 1,895              | 2,038              | 1,850              | 1,948              | 0.00              | 5.30               |

## CHINA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Niger                            | 7,945            | 10,619           | 12,023           | 10,108           | 10,044           | 0.01              | -0.63              |
| Nigeria                          | 38,852           | 45,582           | 54,458           | 54,149           | 52,444           | 0.04              | -3.15              |
| Senegal                          | 8,492            | 8,987            | 9,976            | 10,131           | 13,005           | 0.01              | 28.37              |
| Sierra Leone                     | 1,871            | 2,092            | 2,239            | 1,350            | 2,624            | 0.00              | 94.37              |
| Togo                             | 3,241            | 3,453            | 3,451            | 3,632            | 3,837            | 0.00              | 5.64               |
| <b>OTHER AFRICA</b>              | <b>37,179</b>    |                  |                  |                  |                  |                   |                    |
| Other countries of Africa        | 37,179           |                  |                  |                  |                  |                   |                    |
| <b>AMERICAS</b>                  | <b>3,179,516</b> | <b>3,123,834</b> | <b>3,106,607</b> | <b>3,115,422</b> | <b>3,378,754</b> | <b>2.38</b>       | <b>8.45</b>        |
| <b>CARIBBEAN</b>                 | <b>15,798</b>    | <b>19,954</b>    | <b>18,922</b>    | <b>22,060</b>    | <b>24,490</b>    | <b>0.02</b>       | <b>11.02</b>       |
| Anguilla                         |                  | 2                | 14               | 9                | 8                | 0.00              | -11.11             |
| Antigua and Barbuda              | 277              | 253              | 299              | 434              | 447              | 0.00              | 3.00               |
| Aruba                            |                  | 3                | 1                |                  | 1                | 0.00              |                    |
| Bahamas                          | 669              | 636              | 788              | 1,042            | 930              | 0.00              | -10.75             |
| Barbados                         |                  | 440              | 481              | 505              | 484              | 0.00              | -4.16              |
| Bermuda                          |                  | 37               | 59               | 32               | 43               | 0.00              | 34.38              |
| British Virgin Islands           |                  | 5                | 41               | 11               | 6                | 0.00              | -45.45             |
| Cayman Islands                   |                  | 12               | 24               | 34               | 21               | 0.00              | -38.24             |
| Cuba                             | 2,644            | 3,566            | 3,486            | 4,772            | 4,870            | 0.00              | 2.05               |
| Dominica                         | 701              | 747              | 790              | 864              | 990              | 0.00              | 14.58              |
| Dominican Republic               | 3,301            | 3,381            | 3,373            | 3,248            | 3,847            | 0.00              | 18.44              |
| Grenada                          |                  | 187              | 215              | 576              | 994              | 0.00              | 72.57              |
| Haiti                            | 378              | 574              | 444              | 512              | 548              | 0.00              | 7.03               |
| Jamaica                          | 5,330            | 6,028            | 5,229            | 6,072            | 6,802            | 0.00              | 12.02              |
| Netherlands Antilles             | 3                | 8                | 2                | 2                | 3                | 0.00              | 50.00              |
| Puerto Rico                      | 7                | 11               | 5                | 5                | 3                | 0.00              | -40.00             |
| Saint Kitts and Nevis            |                  | 738              | 900              | 960              | 913              | 0.00              | -4.90              |
| Saint Lucia                      |                  | 171              | 260              | 146              | 274              | 0.00              | 87.67              |
| Saint Vincent and the Grenadines |                  | 734              | 419              | 414              | 763              | 0.00              | 84.30              |
| Trinidad and Tobago              | 2,488            | 2,418            | 2,092            | 2,416            | 2,538            | 0.00              | 5.05               |
| Turks and Caicos Islands         |                  | 3                |                  | 6                | 5                | 0.00              | -16.67             |
| <b>CENTRAL AMERICA</b>           | <b>23,339</b>    | <b>24,055</b>    | <b>24,080</b>    | <b>26,744</b>    | <b>32,925</b>    | <b>0.02</b>       | <b>23.11</b>       |
| Belize                           | 3,053            | 3,291            | 3,203            | 2,995            | 2,850            | 0.00              | -4.84              |
| Costa Rica                       | 5,748            | 5,627            | 5,682            | 5,790            | 7,218            | 0.01              | 24.66              |
| El Salvador                      | 1,218            | 1,233            | 1,160            | 1,414            | 1,612            | 0.00              | 14.00              |
| Guatemala                        | 2,538            | 2,561            | 2,826            | 2,768            | 3,558            | 0.00              | 28.54              |
| Honduras                         | 2,943            | 3,151            | 2,856            | 4,351            | 5,839            | 0.00              | 34.20              |
| Nicaragua                        |                  | 660              | 625              | 815              | 1,158            | 0.00              | 42.09              |
| Panama                           | 7,839            | 7,532            | 7,728            | 8,611            | 10,690           | 0.01              | 24.14              |
| <b>NORTH AMERICA</b>             | <b>2,884,069</b> | <b>2,829,614</b> | <b>2,826,100</b> | <b>2,833,900</b> | <b>3,061,866</b> | <b>2.16</b>       | <b>8.04</b>        |
| Canada                           | 708,294          | 684,216          | 667,100          | 679,800          | 740,788          | 0.52              | 8.97               |
| Greenland                        |                  | 1                |                  |                  |                  |                   |                    |
| Mexico                           | 57,716           | 60,144           | 65,800           | 68,300           | 73,326           | 0.05              | 7.36               |
| United States of America         | 2,118,059        | 2,085,253        | 2,093,200        | 2,085,800        | 2,247,752        | 1.59              | 7.76               |
| <b>SOUTH AMERICA</b>             | <b>253,872</b>   | <b>250,211</b>   | <b>237,505</b>   | <b>232,718</b>   | <b>259,473</b>   | <b>0.18</b>       | <b>11.50</b>       |
| Argentina                        | 24,883           | 26,488           | 24,427           | 28,407           | 32,422           | 0.02              | 14.13              |
| Bolivia, Plurinational State of  | 6,454            | 6,198            | 6,477            | 6,451            | 7,553            | 0.01              | 17.08              |
| Brazil                           | 99,445           | 95,754           | 94,559           | 85,487           | 93,316           | 0.07              | 9.16               |
| Chile                            | 19,661           | 20,310           | 19,096           | 19,196           | 22,945           | 0.02              | 19.53              |
| Colombia                         | 34,315           | 34,636           | 37,299           | 35,955           | 37,810           | 0.03              | 5.16               |
| Ecuador                          | 7,965            | 8,257            | 8,702            | 8,698            | 9,145            | 0.01              | 5.14               |
| Guyana                           | 1,072            | 943              | 996              | 1,150            | 1,347            | 0.00              | 17.13              |
| Paraguay                         | 1,444            | 1,352            | 1,382            | 1,187            | 1,406            | 0.00              | 18.45              |
| Peru                             | 15,043           | 15,646           | 14,869           | 16,465           | 20,022           | 0.01              | 21.60              |
| Suriname                         | 3,056            | 3,236            | 2,946            | 3,030            | 3,288            | 0.00              | 8.51               |
| Uruguay                          | 3,886            | 4,291            | 4,074            | 3,979            | 4,434            | 0.00              | 11.44              |

## CHINA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012               | 2013               | 2014               | 2015               | 2016               | Market share 2016 | % Change 2016-2015 |
|--|--------------------|--------------------|--------------------|--------------------|--------------------|-------------------|--------------------|
| Venezuela, Bolivarian Republic of      | 36,648             | 33,100             | 22,678             | 22,713             | 25,785             | 0.02              | 13.53              |
| <b>OTHER AMERICAS</b>                  | <b>2,438</b>       |                    |                    |                    |                    |                   |                    |
| Other countries of the Americas        | 2,438              |                    |                    |                    |                    |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>120,801,853</b> | <b>117,744,092</b> | <b>117,275,842</b> | <b>123,308,231</b> | <b>130,356,910</b> | <b>91.95</b>      | <b>5.72</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>113,992,778</b> | <b>110,890,609</b> | <b>110,303,900</b> | <b>115,979,385</b> | <b>119,193,993</b> | <b>84.07</b>      | <b>2.77</b>        |
| Hong Kong (China)                      | 78,712,983         | 76,884,622         | 76,131,700         | 79,448,100         | 81,059,391         | 57.18             | 2.03               |
| Japan                                  | 3,518,153          | 2,877,533          | 2,717,600          | 2,497,657          | 2,587,440          | 1.83              | 3.59               |
| Korea, Democratic People's Republic of | 180,573            | 206,617            | 184,400            | 188,337            | 209,521            | 0.15              | 11.25              |
| Korea, Republic of                     | 4,069,868          | 3,968,998          | 4,181,700          | 4,444,389          | 4,762,163          | 3.36              | 7.15               |
| Macao (China)                          | 21,160,557         | 20,740,333         | 20,639,900         | 22,888,200         | 23,503,215         | 16.58             | 2.69               |
| Mongolia                               | 1,010,450          | 1,049,997          | 1,082,700          | 1,014,102          | 1,342,308          | 0.95              | 32.36              |
| Taiwan Province of China               | 5,340,194          | 5,162,509          | 5,365,900          | 5,498,600          | 5,729,955          | 4.04              | 4.21               |
| <b>SOUTH-EAST ASIA</b>                 | <b>5,893,827</b>   | <b>5,990,088</b>   | <b>6,161,838</b>   | <b>6,552,522</b>   | <b>10,339,408</b>  | <b>7.29</b>       | <b>57.79</b>       |
| Brunei Darussalam                      | 9,409              | 8,809              | 9,163              | 7,024              | 7,332              | 0.01              | 4.38               |
| Cambodia                               | 29,803             | 34,578             | 39,285             | 42,455             | 49,894             | 0.04              | 17.52              |
| Indonesia                              | 621,970            | 605,321            | 566,900            | 544,762            | 632,913            | 0.45              | 16.18              |
| Lao People's Democratic Republic       | 16,764             | 19,399             | 21,697             | 26,136             | 83,603             | 0.06              | 219.88             |
| Malaysia                               | 1,235,463          | 1,206,535          | 1,129,600          | 1,075,451          | 1,163,869          | 0.82              | 8.22               |
| Myanmar                                | 205,936            | 134,671            | 132,787            | 144,373            | 2,428,074          | 1.71              | 1,581.81           |
| Philippines                            | 961,975            | 996,672            | 967,900            | 1,004,008          | 1,134,739          | 0.80              | 13.02              |
| Singapore                              | 1,027,745          | 966,605            | 971,400            | 905,269            | 921,887            | 0.65              | 1.84               |
| Thailand                               | 647,597            | 651,654            | 613,100            | 641,483            | 749,020            | 0.53              | 16.76              |
| Timor-Leste                            |                    | 442                | 569                | 805                | 804                | 0.00              | -0.12              |
| Viet Nam                               | 1,137,165          | 1,365,402          | 1,709,437          | 2,160,756          | 3,167,273          | 2.23              | 46.58              |
| <b>AUSTRALASIA</b>                     | <b>902,579</b>     | <b>851,660</b>     | <b>798,700</b>     | <b>762,700</b>     | <b>809,279</b>     | <b>0.57</b>       | <b>6.11</b>        |
| Australia                              | 774,328            | 723,088            | 672,100            | 637,300            | 673,248            | 0.47              | 5.64               |
| New Zealand                            | 128,251            | 128,572            | 126,600            | 125,400            | 136,031            | 0.10              | 8.48               |
| <b>MELANESIA</b>                       | <b>3,988</b>       | <b>6,193</b>       | <b>6,365</b>       | <b>6,853</b>       | <b>7,300</b>       | <b>0.01</b>       | <b>6.52</b>        |
| Fiji                                   | 3,462              | 3,766              | 3,620              | 4,269              | 4,602              | 0.00              | 7.80               |
| Papua New Guinea                       |                    | 1,366              | 1,588              | 1,431              | 1,482              | 0.00              | 3.56               |
| Solomon Islands                        |                    | 642                | 664                | 627                | 678                | 0.00              | 8.13               |
| Vanuatu                                | 526                | 419                | 493                | 526                | 538                | 0.00              | 2.28               |
| <b>MICRONESIA</b>                      | <b>2,590</b>       | <b>2,838</b>       | <b>2,748</b>       | <b>3,980</b>       | <b>3,566</b>       | <b>0.00</b>       | <b>-10.40</b>      |
| Christmas Island, Australia            |                    | 1                  | 1                  |                    |                    |                   |                    |
| Kiribati                               | 2,590              | 1,935              | 1,719              | 2,828              | 2,507              | 0.00              | -11.35             |
| Marshall Islands                       |                    | 349                | 398                | 430                | 397                | 0.00              | -7.67              |
| Micronesia, Federated States of        |                    | 104                | 149                | 199                | 201                | 0.00              | 1.01               |
| Nauru                                  |                    | 415                | 387                | 391                | 322                | 0.00              | -17.65             |
| Palau                                  |                    | 33                 | 94                 | 132                | 139                | 0.00              | 5.30               |
| Wake Island                            |                    | 1                  |                    |                    |                    |                   |                    |
| <b>POLYNESIA</b>                       | <b>1,355</b>       | <b>2,703</b>       | <b>2,291</b>       | <b>2,791</b>       | <b>3,364</b>       | <b>0.00</b>       | <b>20.53</b>       |
| Pitcairn                               |                    | 1                  |                    |                    |                    |                   |                    |
| Samoa                                  |                    | 1,019              | 867                | 1,307              | 1,834              | 0.00              | 40.32              |
| Tonga                                  | 1,355              | 1,306              | 1,135              | 1,012              | 1,076              | 0.00              | 6.32               |
| Tuvalu                                 |                    | 377                | 289                | 472                | 454                | 0.00              | -3.81              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>4,736</b>       | <b>1</b>           |                    |                    |                    |                   |                    |
| Other countries of Asia                | 350                |                    |                    |                    |                    |                   |                    |
| Other countries of Oceania             | 4,386              | 1                  |                    |                    |                    |                   |                    |
| <b>EUROPE</b>                          | <b>6,769,946</b>   | <b>6,422,382</b>   | <b>6,209,289</b>   | <b>5,475,437</b>   | <b>5,987,591</b>   | <b>4.22</b>       | <b>9.35</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>3,415,649</b>   | <b>3,102,664</b>   | <b>2,934,813</b>   | <b>2,363,830</b>   | <b>2,787,167</b>   | <b>1.97</b>       | <b>17.91</b>       |
| Armenia                                | 5,492              | 5,797              | 5,437              | 4,612              | 5,325              | 0.00              | 15.46              |
| Azerbaijan                             | 17,757             | 18,089             | 18,894             | 15,126             | 13,876             | 0.01              | -8.26              |
| Belarus                                | 14,121             | 14,347             | 15,575             | 13,904             | 17,255             | 0.01              | 24.10              |
| Bulgaria                               | 16,847             | 17,582             | 19,037             | 19,235             | 21,147             | 0.01              | 9.94               |

## CHINA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Czech Republic                            | 21,229           | 20,640           | 23,123           | 24,720           | 32,684           | 0.02              | 32.22              |
| Estonia                                   |                  | 5,739            | 5,056            | 5,202            | 5,769            | 0.00              | 10.90              |
| Georgia                                   | 6,458            | 7,232            | 8,933            | 8,496            | 9,905            | 0.01              | 16.58              |
| Hungary                                   | 16,905           | 18,674           | 20,789           | 19,201           | 21,465           | 0.02              | 11.79              |
| Kazakhstan                                | 491,381          | 393,530          | 343,600          | 241,478          | 225,406          | 0.16              | -6.66              |
| Kyrgyzstan                                | 48,105           | 49,936           | 50,400           | 43,733           | 44,278           | 0.03              | 1.25               |
| Latvia                                    | 7,341            | 7,061            | 6,761            | 7,087            | 7,996            | 0.01              | 12.83              |
| Lithuania                                 | 8,730            | 8,774            | 8,655            | 8,614            | 9,541            | 0.01              | 10.76              |
| Moldova, Republic of                      |                  | 2,886            | 3,100            | 2,970            | 3,472            | 0.00              | 16.90              |
| Poland                                    | 68,605           | 71,598           | 76,135           | 74,823           | 83,942           | 0.06              | 12.19              |
| Romania                                   | 35,262           | 37,950           | 41,020           | 43,589           | 47,789           | 0.03              | 9.64               |
| Russian Federation                        | 2,426,161        | 2,186,281        | 2,045,800        | 1,582,279        | 1,975,910        | 1.39              | 24.88              |
| Slovakia                                  | 10,508           | 10,415           | 10,732           | 11,778           | 13,600           | 0.01              | 15.47              |
| Tajikistan                                | 28,739           | 31,916           | 33,610           | 24,961           | 20,930           | 0.01              | -16.15             |
| Turkmenistan                              | 15,629           | 14,562           | 17,030           | 14,918           | 13,806           | 0.01              | -7.45              |
| Ukraine                                   | 120,214          | 121,938          | 118,082          | 141,706          | 160,439          | 0.11              | 13.22              |
| Uzbekistan                                | 56,165           | 57,717           | 63,044           | 55,398           | 52,632           | 0.04              | -4.99              |
| <b>NORTHERN EUROPE</b>                    | <b>1,041,094</b> | <b>1,027,029</b> | <b>978,040</b>   | <b>910,410</b>   | <b>922,418</b>   | <b>0.65</b>       | <b>1.32</b>        |
| Denmark                                   | 84,330           | 81,385           | 77,556           | 70,873           | 71,588           | 0.05              | 1.01               |
| Faeroe Islands                            |                  | 1                |                  |                  | 3                | 0.00              |                    |
| Finland                                   | 67,811           | 65,662           | 60,283           | 55,110           | 57,891           | 0.04              | 5.05               |
| Iceland                                   | 3,370            | 3,407            | 3,555            | 3,715            | 2,836            | 0.00              | -23.66             |
| Ireland                                   | 42,166           | 41,229           | 42,046           | 41,600           | 42,353           | 0.03              | 1.81               |
| Norway                                    | 53,478           | 51,439           | 47,900           | 41,113           | 38,244           | 0.03              | -6.98              |
| Sweden                                    | 171,588          | 158,951          | 142,000          | 118,362          | 115,216          | 0.08              | -2.66              |
| United Kingdom                            | 618,351          | 624,955          | 604,700          | 579,637          | 594,287          | 0.42              | 2.53               |
| <b>SOUTHERN EUROPE</b>                    | <b>508,936</b>   | <b>516,030</b>   | <b>533,739</b>   | <b>528,579</b>   | <b>578,342</b>   | <b>0.41</b>       | <b>9.41</b>        |
| Albania                                   | 2,478            | 2,461            | 2,631            | 2,527            | 3,198            | 0.00              | 26.55              |
| Andorra                                   |                  | 130              | 167              | 150              | 190              | 0.00              | 26.67              |
| Bosnia and Herzegovina                    |                  | 1,490            | 1,902            | 2,101            | 2,929            | 0.00              | 39.41              |
| Croatia                                   | 16,918           | 16,807           | 17,270           | 18,971           | 21,620           | 0.02              | 13.96              |
| Gibraltar                                 |                  | 1                |                  |                  |                  |                   |                    |
| Greece                                    | 32,490           | 34,460           | 35,719           | 36,694           | 38,580           | 0.03              | 5.14               |
| Italy                                     | 251,991          | 251,162          | 253,100          | 246,145          | 266,793          | 0.19              | 8.39               |
| Malta                                     | 2,015            | 1,717            | 2,013            | 1,879            | 1,985            | 0.00              | 5.64               |
| Montenegro                                | 6,959            | 6,905            | 6,376            | 7,405            | 9,614            | 0.01              | 29.83              |
| Portugal                                  | 48,577           | 49,395           | 52,300           | 53,387           | 54,985           | 0.04              | 2.99               |
| San Marino                                |                  | 179              | 164              | 134              | 186              | 0.00              | 38.81              |
| Serbia                                    | 10,593           | 11,441           | 12,560           | 14,038           | 19,155           | 0.01              | 36.45              |
| Serbia and Montenegro                     |                  | 4                |                  |                  |                  |                   |                    |
| Slovenia                                  |                  | 5,583            | 6,121            | 6,034            | 6,242            | 0.00              | 3.45               |
| Spain                                     | 136,915          | 132,378          | 141,000          | 136,333          | 149,626          | 0.11              | 9.75               |
| The Former Yugoslav Republic of Macedonia |                  | 1,917            | 2,416            | 2,781            | 3,239            | 0.00              | 16.47              |
| <b>WESTERN EUROPE</b>                     | <b>1,603,610</b> | <b>1,590,082</b> | <b>1,574,974</b> | <b>1,493,982</b> | <b>1,534,198</b> | <b>1.08</b>       | <b>2.69</b>        |
| Austria                                   | 66,079           | 65,711           | 64,800           | 60,758           | 65,932           | 0.05              | 8.52               |
| Belgium                                   | 71,103           | 68,404           | 67,400           | 65,183           | 66,650           | 0.05              | 2.25               |
| France                                    | 524,837          | 533,538          | 517,000          | 486,935          | 503,480          | 0.36              | 3.40               |
| Germany                                   | 659,627          | 649,298          | 662,600          | 623,374          | 622,668          | 0.44              | -0.11              |
| Liechtenstein                             | 310              | 344              | 354              | 309              | 359              | 0.00              | 16.18              |
| Luxembourg                                | 3,276            | 3,558            | 2,773            | 2,830            | 2,950            | 0.00              | 4.24               |
| Monaco                                    | 118              | 110              | 147              | 129              | 139              | 0.00              | 7.75               |
| Netherlands                               | 195,474          | 188,562          | 180,400          | 181,789          | 199,464          | 0.14              | 9.72               |
| Switzerland                               | 82,786           | 80,557           | 79,500           | 72,675           | 72,556           | 0.05              | -0.16              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>181,749</b>   | <b>186,577</b>   | <b>187,723</b>   | <b>178,636</b>   | <b>165,466</b>   | <b>0.12</b>       | <b>-7.37</b>       |
| Cyprus                                    | 3,148            | 2,931            | 3,040            | 2,933            | 3,429            | 0.00              | 16.91              |



## CHINA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                              | 2012           | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Israel                       | 82,548         | 79,699           | 78,520           | 76,165           | 82,945           | 0.06              | 8.90               |
| Turkey                       | 96,053         | 103,947          | 106,163          | 99,538           | 79,092           | 0.06              | -20.54             |
| <b>OTHER EUROPE</b>          | <b>18,908</b>  |                  |                  |                  |                  |                   |                    |
| Other countries of Europe    | 18,908         |                  |                  |                  |                  |                   |                    |
| <b>MIDDLE EAST</b>           | <b>264,171</b> | <b>269,131</b>   | <b>277,695</b>   | <b>267,142</b>   | <b>252,471</b>   | <b>0.18</b>       | <b>-5.49</b>       |
| Bahrain                      | 3,085          | 3,374            | 3,534            | 3,611            | 3,285            | 0.00              | -9.03              |
| Egypt                        | 72,662         | 74,443           | 83,925           | 86,509           | 82,850           | 0.06              | -4.23              |
| Iraq                         | 20,746         | 23,497           | 23,795           | 23,723           | 22,021           | 0.02              | -7.17              |
| Jordan                       | 27,553         | 28,151           | 27,668           | 26,540           | 30,885           | 0.02              | 16.37              |
| Kuwait                       | 9,042          | 8,952            | 7,895            | 6,436            | 6,036            | 0.00              | -6.22              |
| Lebanon                      | 22,607         | 21,298           | 20,923           | 19,728           | 19,348           | 0.01              | -1.93              |
| Libya                        | 12,605         | 16,778           | 10,712           | 6,223            | 3,444            | 0.00              | -44.66             |
| Oman                         | 5,006          | 4,773            | 5,001            | 5,081            | 6,156            | 0.00              | 21.16              |
| Qatar                        | 2,499          | 2,507            | 2,655            | 2,313            | 2,568            | 0.00              | 11.02              |
| Saudi Arabia                 | 35,424         | 36,531           | 36,148           | 35,300           | 37,377           | 0.03              | 5.88               |
| State of Palestine           | 6,874          | 6,283            | 5,829            | 5,967            | 6,426            | 0.00              | 7.69               |
| Syrian Arab Republic         | 15,773         | 12,802           | 17,027           | 16,835           | 10,298           | 0.01              | -38.83             |
| United Arab Emirates         | 8,274          | 7,904            | 7,982            | 7,788            | 7,670            | 0.01              | -1.52              |
| Yemen                        | 22,021         | 21,838           | 24,601           | 21,088           | 14,107           | 0.01              | -33.10             |
| <b>SOUTH ASIA</b>            | <b>948,300</b> | <b>1,054,714</b> | <b>1,124,638</b> | <b>1,164,190</b> | <b>1,295,611</b> | <b>0.91</b>       | <b>11.29</b>       |
| Afghanistan                  | 11,651         | 10,674           | 12,569           | 11,642           | 12,289           | 0.01              | 5.56               |
| Bangladesh                   | 50,855         | 58,872           | 69,776           | 80,196           | 85,016           | 0.06              | 6.01               |
| Bhutan                       | 619            | 623              | 672              | 750              | 722              | 0.00              | -3.73              |
| India                        | 610,194        | 676,682          | 709,900          | 730,490          | 799,134          | 0.56              | 9.40               |
| Iran, Islamic Republic of    | 90,991         | 88,895           | 113,687          | 113,164          | 128,036          | 0.09              | 13.14              |
| Maldives                     | 3,589          | 4,115            | 5,534            | 6,848            | 7,712            | 0.01              | 12.62              |
| Nepal                        | 40,949         | 58,817           | 53,600           | 49,954           | 83,317           | 0.06              | 66.79              |
| Pakistan                     | 96,707         | 106,548          | 108,900          | 113,087          | 119,057          | 0.08              | 5.28               |
| Sri Lanka                    | 42,745         | 49,488           | 50,000           | 58,059           | 60,328           | 0.04              | 3.91               |
| <b>NOT SPECIFIED</b>         | <b>1,920</b>   | <b>2,155</b>     | <b>7,244</b>     | <b>2,523</b>     |                  |                   |                    |
| Other countries of the World | 1,920          | 2,155            | 7,244            | 2,523            |                  |                   |                    |

## COLOMBIA

## 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>2,174,729</b> | <b>2,288,091</b> | <b>2,551,781</b> | <b>2,977,622</b> | <b>3,317,359</b> | <b>100.00</b>     | <b>11.41</b>       |
| <b>AFRICA</b>                     | <b>3,363</b>         | <b>3,002</b>     | <b>3,520</b>     | <b>3,555</b>     | <b>3,757</b>     | <b>0.11</b>       | <b>5.68</b>        |
| <b>EAST AFRICA</b>                | <b>419</b>           | <b>505</b>       | <b>733</b>       | <b>725</b>       | <b>677</b>       | <b>0.02</b>       | <b>-6.62</b>       |
| British Indian Ocean Territory    | 1                    |                  | 1                |                  |                  |                   |                    |
| Burundi                           | 5                    | 12               | 23               | 10               | 12               | 0.00              | 20.00              |
| Comoros                           |                      | 3                | 1                | 19               | 13               | 0.00              | -31.58             |
| Djibouti                          | 1                    | 3                | 2                |                  | 2                | 0.00              |                    |
| Eritrea                           | 19                   | 7                | 8                | 14               | 9                | 0.00              | -35.71             |
| Ethiopia                          | 43                   | 52               | 73               | 75               | 65               | 0.00              | -13.33             |
| Kenya                             | 181                  | 162              | 291              | 285              | 230              | 0.01              | -19.30             |
| Madagascar                        | 13                   | 14               | 15               | 19               | 17               | 0.00              | -10.53             |
| Malawi                            | 6                    | 13               | 10               | 9                | 7                | 0.00              | -22.22             |
| Mauritius                         | 9                    | 13               | 15               | 31               | 43               | 0.00              | 38.71              |
| Mozambique                        | 5                    | 7                | 20               | 6                | 4                | 0.00              | -33.33             |
| Reunion                           | 26                   | 31               | 27               | 30               | 60               | 0.00              | 100.00             |
| Rwanda                            |                      | 2                | 1                |                  |                  |                   |                    |
| Seychelles                        | 9                    | 9                | 18               | 13               | 36               | 0.00              | 176.92             |
| Somalia                           |                      | 1                |                  | 6                | 1                | 0.00              | -83.33             |
| Tanzania, United Republic of      | 1                    | 1                | 2                | 2                | 3                | 0.00              | 50.00              |
| Uganda                            | 16                   | 26               | 62               | 35               | 41               | 0.00              | 17.14              |
| Zambia                            | 35                   | 79               | 71               | 67               | 39               | 0.00              | -41.79             |
| Zimbabwe                          | 12                   | 24               | 28               | 39               | 27               | 0.00              | -30.77             |
| Other countries of East Africa    | 37                   | 46               | 65               | 65               | 68               | 0.00              | 4.62               |
| <b>CENTRAL AFRICA</b>             | <b>954</b>           | <b>232</b>       | <b>244</b>       | <b>187</b>       | <b>248</b>       | <b>0.01</b>       | <b>32.62</b>       |
| Angola                            | 27                   | 71               | 67               | 32               | 67               | 0.00              | 109.38             |
| Cameroon                          | 57                   | 40               | 64               | 53               | 47               | 0.00              | -11.32             |
| Central African Republic          | 11                   | 6                | 13               | 13               | 14               | 0.00              | 7.69               |
| Chad                              |                      | 2                | 4                | 6                | 21               | 0.00              | 250.00             |
| Congo                             | 82                   | 76               | 57               | 42               | 55               | 0.00              | 30.95              |
| Congo, Democratic Republic of the | 11                   | 20               | 3                | 3                | 9                | 0.00              | 200.00             |
| Equatorial Guinea                 | 5                    | 10               | 18               | 15               | 20               | 0.00              | 33.33              |
| Gabon                             | 760                  | 6                | 18               | 22               | 14               | 0.00              | -36.36             |
| Sao Tome and Principe             | 1                    | 1                |                  | 1                | 1                | 0.00              |                    |
| <b>NORTH AFRICA</b>               | <b>578</b>           | <b>376</b>       | <b>338</b>       | <b>455</b>       | <b>534</b>       | <b>0.02</b>       | <b>17.36</b>       |
| Algeria                           | 413                  | 159              | 73               | 104              | 85               | 0.00              | -18.27             |
| Morocco                           | 16                   | 10               | 15               | 3                | 6                | 0.00              | 100.00             |
| South Sudan                       | 70                   | 118              | 168              | 227              | 338              | 0.01              | 48.90              |
| Sudan                             |                      |                  | 2                | 5                | 3                | 0.00              | -40.00             |
| Tunisia                           | 17                   | 27               | 25               | 23               | 11               | 0.00              | -52.17             |
| Western Sahara                    | 62                   | 62               | 55               | 93               | 91               | 0.00              | -2.15              |
| <b>SOUTHERN AFRICA</b>            | <b>1,113</b>         | <b>1,486</b>     | <b>1,502</b>     | <b>1,746</b>     | <b>1,727</b>     | <b>0.05</b>       | <b>-1.09</b>       |
| Botswana                          | 5                    | 16               | 31               | 20               | 19               | 0.00              | -5.00              |
| Lesotho                           | 4                    | 9                | 10               | 6                | 9                | 0.00              | 50.00              |
| Namibia                           | 17                   | 20               | 25               | 13               | 13               | 0.00              |                    |
| South Africa                      | 1,087                | 1,435            | 1,428            | 1,701            | 1,682            | 0.05              | -1.12              |
| Swaziland                         |                      | 6                | 8                | 6                | 4                | 0.00              | -33.33             |
| <b>WEST AFRICA</b>                | <b>268</b>           | <b>364</b>       | <b>703</b>       | <b>442</b>       | <b>571</b>       | <b>0.02</b>       | <b>29.19</b>       |
| Benin                             | 17                   | 15               | 21               | 28               | 17               | 0.00              | -39.29             |
| Burkina Faso                      | 3                    | 18               | 15               | 8                | 20               | 0.00              | 150.00             |
| Cabo Verde                        | 23                   | 12               | 16               | 7                | 17               | 0.00              | 142.86             |
| Côte d'Ivoire                     | 20                   | 38               | 37               | 44               | 44               | 0.00              |                    |
| Gambia                            | 3                    | 3                | 14               | 2                | 2                | 0.00              |                    |
| Ghana                             | 55                   | 37               | 169              | 119              | 131              | 0.00              | 10.08              |
| Guinea                            | 5                    | 10               | 11               | 8                | 4                | 0.00              | -50.00             |
| Guinea-Bissau                     | 3                    | 6                | 7                | 4                | 5                | 0.00              | 25.00              |

## COLOMBIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Liberia                          | 8                | 7                | 5                | 3                | 9                | 0.00              | 200.00             |
| Mali                             | 1                | 8                | 20               | 10               | 20               | 0.00              | 100.00             |
| Mauritania                       | 5                | 10               | 16               | 4                | 5                | 0.00              | 25.00              |
| Niger                            | 5                | 7                | 8                | 2                | 1                | 0.00              | -50.00             |
| Nigeria                          | 83               | 141              | 272              | 139              | 207              | 0.01              | 48.92              |
| Saint Helena                     | 8                | 6                |                  | 1                |                  |                   |                    |
| Senegal                          | 20               | 32               | 62               | 44               | 58               | 0.00              | 31.82              |
| Sierra Leone                     | 6                | 6                | 5                | 8                | 17               | 0.00              | 112.50             |
| Togo                             | 3                | 8                | 25               | 11               | 14               | 0.00              | 27.27              |
| <b>OTHER AFRICA</b>              | <b>31</b>        | <b>39</b>        |                  |                  |                  |                   |                    |
| Other countries of Africa        | 31               | 39               |                  |                  |                  |                   |                    |
| <b>AMERICAS</b>                  | <b>1,278,145</b> | <b>1,388,674</b> | <b>1,561,701</b> | <b>1,818,470</b> | <b>2,084,894</b> | <b>62.85</b>      | <b>14.65</b>       |
| <b>CARIBBEAN</b>                 | <b>35,961</b>    | <b>34,325</b>    | <b>25,706</b>    | <b>33,353</b>    | <b>36,475</b>    | <b>1.10</b>       | <b>9.36</b>        |
| Anguilla                         | 2                | 2                | 8                | 7                | 5                | 0.00              | -28.57             |
| Antigua and Barbuda              | 47               | 65               | 55               | 163              | 144              | 0.00              | -11.66             |
| Aruba                            | 5,454            | 4,244            | 1,016            | 1,110            | 1,351            | 0.04              | 21.71              |
| Bahamas                          | 228              | 241              | 186              | 290              | 297              | 0.01              | 2.41               |
| Barbados                         | 126              | 210              | 171              | 264              | 447              | 0.01              | 69.32              |
| Bermuda                          | 178              | 138              | 44               | 75               | 73               | 0.00              | -2.67              |
| British Virgin Islands           | 3                | 5                | 6                | 8                | 17               | 0.00              | 112.50             |
| Cayman Islands                   | 145              | 170              | 101              | 106              | 180              | 0.01              | 69.81              |
| Cuba                             | 2,410            | 2,976            | 4,777            | 8,821            | 6,842            | 0.21              | -22.44             |
| Curaçao                          | 7,442            | 6,458            | 1,207            | 156              |                  |                   |                    |
| Dominica                         | 198              | 115              | 59               | 69               | 79               | 0.00              | 14.49              |
| Dominican Republic               | 9,318            | 10,082           | 12,032           | 14,548           | 17,759           | 0.54              | 22.07              |
| Grenada                          | 65               | 38               | 50               | 63               | 67               | 0.00              | 6.35               |
| Guadeloupe                       | 44               | 6                | 13               | 8                | 16               | 0.00              | 100.00             |
| Haiti                            | 360              | 329              | 404              | 324              | 411              | 0.01              | 26.85              |
| Jamaica                          | 501              | 614              | 770              | 882              | 918              | 0.03              | 4.08               |
| Martinique                       | 25               | 10               | 3                | 3                | 8                | 0.00              | 166.67             |
| Montserrat                       | 2                |                  |                  | 2                |                  |                   |                    |
| Netherlands Antilles             | 780              | 553              | 179              | 1,014            | 1,558            | 0.05              | 53.65              |
| Puerto Rico                      | 6,885            | 6,555            | 2,863            | 3,664            | 4,791            | 0.14              | 30.76              |
| Saint Kitts and Nevis            | 36               | 48               | 55               | 64               | 47               | 0.00              | -26.56             |
| Saint Lucia                      | 103              | 82               | 81               | 109              | 88               | 0.00              | -19.27             |
| Saint Vincent and the Grenadines | 27               | 32               | 45               | 54               | 55               | 0.00              | 1.85               |
| Trinidad and Tobago              | 1,581            | 1,345            | 1,576            | 1,538            | 1,312            | 0.04              | -14.69             |
| Turks and Caicos Islands         |                  | 7                | 4                | 8                | 4                | 0.00              | -50.00             |
| United States Virgin Islands     | 1                |                  | 1                | 3                | 6                | 0.00              | 100.00             |
| <b>CENTRAL AMERICA</b>           | <b>88,276</b>    | <b>102,894</b>   | <b>110,897</b>   | <b>150,545</b>   | <b>201,803</b>   | <b>6.08</b>       | <b>34.05</b>       |
| Belize                           | 146              | 227              | 180              | 256              | 279              | 0.01              | 8.98               |
| Costa Rica                       | 24,062           | 27,560           | 25,838           | 30,817           | 36,266           | 1.09              | 17.68              |
| El Salvador                      | 11,961           | 16,357           | 16,714           | 21,787           | 26,738           | 0.81              | 22.72              |
| Guatemala                        | 9,417            | 11,693           | 13,668           | 18,556           | 22,373           | 0.67              | 20.57              |
| Honduras                         | 4,533            | 5,235            | 6,147            | 7,888            | 10,257           | 0.31              | 30.03              |
| Nicaragua                        | 1,573            | 1,778            | 2,175            | 2,321            | 2,876            | 0.09              | 23.91              |
| Panama                           | 36,584           | 40,044           | 46,175           | 68,920           | 103,014          | 3.11              | 49.47              |
| <b>NORTH AMERICA</b>             | <b>451,615</b>   | <b>477,194</b>   | <b>529,316</b>   | <b>635,957</b>   | <b>703,623</b>   | <b>21.21</b>      | <b>10.64</b>       |
| Canada                           | 41,866           | 39,249           | 42,514           | 43,328           | 45,688           | 1.38              | 5.45               |
| Greenland                        | 5                | 2                |                  |                  |                  |                   |                    |
| Mexico                           | 80,858           | 94,259           | 110,178          | 147,196          | 158,975          | 4.79              | 8.00               |
| United States of America         | 328,886          | 343,684          | 376,624          | 445,433          | 498,960          | 15.04             | 12.02              |
| <b>SOUTH AMERICA</b>             | <b>702,293</b>   | <b>774,261</b>   | <b>895,782</b>   | <b>998,615</b>   | <b>1,142,993</b> | <b>34.45</b>      | <b>14.46</b>       |
| Argentina                        | 103,348          | 120,742          | 118,368          | 125,528          | 135,151          | 4.07              | 7.67               |
| Bolivia, Plurinational State of  | 9,008            | 11,587           | 12,709           | 14,601           | 18,740           | 0.56              | 28.35              |

## COLOMBIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Brazil                                 | 83,101        | 89,753        | 124,779       | 137,953       | 181,852       | 5.48              | 31.82              |
| Chile                                  | 73,860        | 88,486        | 102,694       | 110,442       | 127,271       | 3.84              | 15.24              |
| Ecuador                                | 107,438       | 114,126       | 126,744       | 151,685       | 167,121       | 5.04              | 10.18              |
| French Guiana                          | 26            | 16            | 2             | 12            | 10            | 0.00              | -16.67             |
| Guyana                                 | 210           | 258           | 236           | 271           | 296           | 0.01              | 9.23               |
| Paraguay                               | 2,948         | 3,699         | 4,542         | 7,309         | 7,872         | 0.24              | 7.70               |
| Peru                                   | 82,783        | 96,498        | 122,342       | 134,286       | 140,055       | 4.22              | 4.30               |
| Suriname                               | 404           | 558           | 641           | 579           | 814           | 0.02              | 40.59              |
| Uruguay                                | 9,003         | 9,270         | 9,911         | 10,573        | 11,419        | 0.34              | 8.00               |
| Venezuela, Bolivarian Republic of      | 230,164       | 239,268       | 272,814       | 305,376       | 352,392       | 10.62             | 15.40              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>33,454</b> | <b>35,566</b> | <b>43,835</b> | <b>50,991</b> | <b>54,432</b> | <b>1.64</b>       | <b>6.75</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>17,754</b> | <b>19,053</b> | <b>24,164</b> | <b>29,193</b> | <b>30,349</b> | <b>0.91</b>       | <b>3.96</b>        |
| China                                  | 5,603         | 6,125         | 8,075         | 11,637        | 13,280        | 0.40              | 14.12              |
| Hong Kong (China)                      | 294           | 298           | 155           | 260           | 374           | 0.01              | 43.85              |
| Japan                                  | 5,573         | 5,803         | 7,434         | 7,238         | 7,397         | 0.22              | 2.20               |
| Korea, Democratic People's Republic of | 34            | 20            | 7             | 7             | 5             | 0.00              | -28.57             |
| Korea, Republic of                     | 5,228         | 5,381         | 6,942         | 8,156         | 7,578         | 0.23              | -7.09              |
| Macao (China)                          | 4             | 2             | 1             |               | 1             | 0.00              |                    |
| Mongolia                               | 7             | 53            | 16            | 42            | 11            | 0.00              | -73.81             |
| Taiwan Province of China               | 1,011         | 1,371         | 1,534         | 1,853         | 1,703         | 0.05              | -8.09              |
| <b>SOUTH-EAST ASIA</b>                 | <b>3,651</b>  | <b>4,269</b>  | <b>4,767</b>  | <b>5,768</b>  | <b>6,225</b>  | <b>0.19</b>       | <b>7.92</b>        |
| Brunei Darussalam                      | 12            | 9             | 8             | 7             | 9             | 0.00              | 28.57              |
| Cambodia                               | 16            | 14            | 11            | 15            | 16            | 0.00              | 6.67               |
| Indonesia                              | 515           | 483           | 542           | 610           | 557           | 0.02              | -8.69              |
| Lao People's Democratic Republic       | 6             | 6             | 10            | 2             | 3             | 0.00              | 50.00              |
| Malaysia                               | 437           | 476           | 492           | 548           | 571           | 0.02              | 4.20               |
| Myanmar                                | 8             | 74            | 65            | 48            | 53            | 0.00              | 10.42              |
| Philippines                            | 2,059         | 2,311         | 2,725         | 3,336         | 3,733         | 0.11              | 11.90              |
| Singapore                              | 363           | 570           | 549           | 643           | 652           | 0.02              | 1.40               |
| Thailand                               | 144           | 208           | 253           | 433           | 401           | 0.01              | -7.39              |
| Timor-Leste                            |               | 1             |               | 3             |               |                   |                    |
| Viet Nam                               | 91            | 117           | 112           | 123           | 230           | 0.01              | 86.99              |
| <b>AUSTRALASIA</b>                     | <b>11,937</b> | <b>12,130</b> | <b>14,824</b> | <b>15,971</b> | <b>17,777</b> | <b>0.54</b>       | <b>11.31</b>       |
| Australia                              | 10,365        | 10,440        | 12,697        | 13,597        | 14,915        | 0.45              | 9.69               |
| New Zealand                            | 1,572         | 1,690         | 2,127         | 2,374         | 2,862         | 0.09              | 20.56              |
| <b>MELANESIA</b>                       | <b>90</b>     | <b>83</b>     | <b>52</b>     | <b>30</b>     | <b>58</b>     | <b>0.00</b>       | <b>93.33</b>       |
| Fiji                                   | 2             | 13            | 37            | 7             | 11            | 0.00              | 57.14              |
| New Caledonia                          | 70            | 45            | 2             | 1             |               |                   |                    |
| Norfolk Island                         |               | 1             |               | 1             |               |                   |                    |
| Papua New Guinea                       | 11            | 11            | 8             | 7             | 8             | 0.00              | 14.29              |
| Solomon Islands                        | 1             |               | 2             | 1             | 28            | 0.00              | 2,700.00           |
| Vanuatu                                | 6             | 12            | 3             | 13            | 11            | 0.00              | -15.38             |
| Other countries of Melanesia           |               | 1             |               |               |               |                   |                    |
| <b>MICRONESIA</b>                      | <b>5</b>      | <b>7</b>      | <b>15</b>     | <b>20</b>     | <b>10</b>     | <b>0.00</b>       | <b>-50.00</b>      |
| Christmas Island, Australia            | 1             | 1             |               |               | 1             | 0.00              |                    |
| Guam                                   |               |               | 1             | 1             |               |                   |                    |
| Johnston Island                        |               | 1             |               |               |               |                   |                    |
| Kiribati                               |               | 1             | 2             | 15            | 4             | 0.00              | -73.33             |
| Marshall Islands                       |               | 1             | 2             |               |               |                   |                    |
| Micronesia, Federated States of        | 2             | 1             | 5             | 3             | 3             | 0.00              |                    |
| Nauru                                  |               |               | 1             |               |               |                   |                    |
| Northern Mariana Islands               |               | 1             |               |               |               |                   |                    |
| Palau                                  |               |               | 3             | 1             | 2             | 0.00              | 100.00             |
| Wake Island                            | 2             | 1             |               |               |               |                   |                    |
| Other countries of Micronesia          |               |               | 1             |               |               |                   |                    |

## COLOMBIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                    | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>POLYNESIA</b>                   | <b>17</b>      | <b>24</b>      | <b>13</b>      | <b>9</b>       | <b>13</b>      | <b>0.00</b>       | <b>44.44</b>       |
| French Polynesia                   | 16             | 12             |                | 1              | 2              | 0.00              | 100.00             |
| Pitcairn                           |                | 1              |                |                |                |                   |                    |
| Samoa                              |                | 2              | 10             | 8              | 2              | 0.00              | -75.00             |
| Tonga                              |                | 5              |                |                | 1              | 0.00              |                    |
| Tuvalu                             |                | 4              | 2              |                |                |                   |                    |
| Wallis and Futuna Islands          |                |                |                |                | 4              | 0.00              |                    |
| Other countries of Polynesia       | 1              |                | 1              |                | 4              | 0.00              |                    |
| <b>EUROPE</b>                      | <b>270,834</b> | <b>293,644</b> | <b>351,517</b> | <b>405,749</b> | <b>439,775</b> | <b>13.26</b>      | <b>8.39</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>      | <b>8,969</b>   | <b>12,082</b>  | <b>14,623</b>  | <b>17,174</b>  | <b>18,437</b>  | <b>0.56</b>       | <b>7.35</b>        |
| Armenia                            | 22             | 25             | 20             | 35             | 41             | 0.00              | 17.14              |
| Azerbaijan                         | 44             | 47             | 36             | 68             | 81             | 0.00              | 19.12              |
| Belarus                            | 94             | 205            | 84             | 130            | 206            | 0.01              | 58.46              |
| Bulgaria                           | 160            | 219            | 483            | 560            | 718            | 0.02              | 28.21              |
| Czech Republic                     | 346            | 1,133          | 1,258          | 1,587          | 1,749          | 0.05              | 10.21              |
| Estonia                            | 202            | 214            | 233            | 346            | 366            | 0.01              | 5.78               |
| Georgia                            | 46             | 38             | 85             | 101            | 129            | 0.00              | 27.72              |
| Hungary                            | 504            | 738            | 786            | 880            | 1,008          | 0.03              | 14.55              |
| Kazakhstan                         | 42             | 52             | 83             | 139            | 155            | 0.00              | 11.51              |
| Kyrgyzstan                         | 5              | 18             | 17             | 30             | 16             | 0.00              | -46.67             |
| Latvia                             | 191            | 260            | 307            | 296            | 376            | 0.01              | 27.03              |
| Lithuania                          | 200            | 313            | 377            | 530            | 694            | 0.02              | 30.94              |
| Moldova, Republic of               | 32             | 33             | 33             | 33             | 21             | 0.00              | -36.36             |
| Poland                             | 2,197          | 2,247          | 3,615          | 4,226          | 4,640          | 0.14              | 9.80               |
| Romania                            | 896            | 990            | 1,116          | 1,558          | 1,627          | 0.05              | 4.43               |
| Russian Federation                 | 3,151          | 4,391          | 4,977          | 5,196          | 5,041          | 0.15              | -2.98              |
| Slovakia                           | 401            | 445            | 451            | 581            | 747            | 0.02              | 28.57              |
| Tajikistan                         | 1              | 3              | 2              | 10             | 8              | 0.00              | -20.00             |
| Turkmenistan                       | 33             | 39             |                | 2              | 2              | 0.00              |                    |
| Ukraine                            | 399            | 667            | 642            | 827            | 772            | 0.02              | -6.65              |
| Uzbekistan                         | 3              | 5              | 18             | 39             | 40             | 0.00              | 2.56               |
| <b>NORTHERN EUROPE</b>             | <b>37,232</b>  | <b>40,144</b>  | <b>49,280</b>  | <b>60,617</b>  | <b>68,242</b>  | <b>2.06</b>       | <b>12.58</b>       |
| Channel Islands                    | 1              | 9              |                |                |                |                   |                    |
| Denmark                            | 2,113          | 2,273          | 2,836          | 3,686          | 4,435          | 0.13              | 20.32              |
| Finland                            | 2,120          | 1,314          | 1,686          | 1,823          | 1,763          | 0.05              | -3.29              |
| Iceland                            | 226            | 193            | 213            | 223            | 254            | 0.01              | 13.90              |
| Ireland                            | 2,148          | 2,510          | 3,388          | 4,028          | 4,647          | 0.14              | 15.37              |
| Isle of Man                        | 1,029          | 634            | 1              |                | 2              | 0.00              |                    |
| Norway                             | 2,711          | 2,869          | 3,041          | 3,758          | 4,013          | 0.12              | 6.79               |
| Svalbard and Jan Mayen Islands     | 2              |                |                |                |                |                   |                    |
| Sweden                             | 4,774          | 5,161          | 5,882          | 6,915          | 7,292          | 0.22              | 5.45               |
| United Kingdom                     | 3,999          | 15,679         | 32,229         | 40,180         | 45,834         | 1.38              | 14.07              |
| United Kingdom/Ireland             | 82             | 117            |                |                |                |                   |                    |
| Other countries of Northern Europe | 18,027         | 9,385          | 4              | 4              | 2              | 0.00              | -50.00             |
| <b>SOUTHERN EUROPE</b>             | <b>114,498</b> | <b>119,399</b> | <b>133,516</b> | <b>148,362</b> | <b>149,600</b> | <b>4.51</b>       | <b>0.83</b>        |
| Albania                            | 26             | 21             | 48             | 55             | 56             | 0.00              | 1.82               |
| Andorra                            | 51             | 62             | 60             | 85             | 109            | 0.00              | 28.24              |
| Bosnia and Herzegovina             | 16             | 32             | 23             | 29             | 45             | 0.00              | 55.17              |
| Croatia                            | 433            | 430            | 691            | 705            | 708            | 0.02              | 0.43               |
| Gibraltar                          | 7              | 7              | 2              | 1              |                |                   |                    |
| Greece                             | 762            | 879            | 1,103          | 1,222          | 1,415          | 0.04              | 15.79              |
| Holy See                           | 7              | 5              | 8              | 10             | 31             | 0.00              | 210.00             |
| Italy                              | 22,088         | 22,743         | 28,154         | 34,015         | 33,577         | 1.01              | -1.29              |
| Malta                              | 40             | 63             | 112            | 132            | 195            | 0.01              | 47.73              |
| Montenegro                         | 4              | 23             | 19             | 36             | 24             | 0.00              | -33.33             |

## COLOMBIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Portugal                         | 3,144          | 4,768          | 7,326          | 9,367          | 7,920          | 0.24              | -15.45             |
| San Marino                       | 13             | 10             | 2              | 25             | 15             | 0.00              | -40.00             |
| Serbia                           | 73             | 175            | 190            | 238            | 284            | 0.01              | 19.33              |
| Slovenia                         | 432            | 472            | 456            | 541            | 598            | 0.02              | 10.54              |
| Spain                            | 87,399         | 89,709         | 95,322         | 101,901        | 104,623        | 3.15              | 2.67               |
| Yugoslavia, SFR (former)         | 3              |                |                |                |                |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>102,299</b> | <b>113,704</b> | <b>143,504</b> | <b>166,559</b> | <b>186,101</b> | <b>5.61</b>       | <b>11.73</b>       |
| Austria                          | 3,295          | 3,549          | 4,623          | 5,178          | 5,587          | 0.17              | 7.90               |
| Belgium                          | 4,708          | 5,445          | 6,630          | 7,501          | 8,711          | 0.26              | 16.13              |
| France                           | 32,930         | 34,373         | 42,153         | 48,557         | 55,010         | 1.66              | 13.29              |
| Germany                          | 36,559         | 39,512         | 46,167         | 52,797         | 55,711         | 1.68              | 5.52               |
| Liechtenstein                    | 47             | 30             | 52             | 50             | 45             | 0.00              | -10.00             |
| Luxembourg                       | 202            | 205            | 229            | 284            | 298            | 0.01              | 4.93               |
| Monaco                           | 32             | 45             | 28             | 20             | 28             | 0.00              | 40.00              |
| Netherlands                      | 13,528         | 18,354         | 30,606         | 36,889         | 43,916         | 1.32              | 19.05              |
| Switzerland                      | 10,998         | 12,191         | 13,016         | 15,283         | 16,795         | 0.51              | 9.89               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>7,816</b>   | <b>8,286</b>   | <b>10,568</b>  | <b>13,003</b>  | <b>17,363</b>  | <b>0.52</b>       | <b>33.53</b>       |
| Cyprus                           | 61             | 68             | 103            | 103            | 110            | 0.00              | 6.80               |
| Israel                           | 6,626          | 6,807          | 8,806          | 10,719         | 12,139         | 0.37              | 13.25              |
| Turkey                           | 1,129          | 1,411          | 1,659          | 2,181          | 5,114          | 0.15              | 134.48             |
| <b>OTHER EUROPE</b>              | <b>20</b>      | <b>29</b>      | <b>26</b>      | <b>34</b>      | <b>32</b>      | <b>0.00</b>       | <b>-5.88</b>       |
| Other countries of Europe        | 20             | 29             | 26             | 34             | 32             | 0.00              | -5.88              |
| <b>MIDDLE EAST</b>               | <b>1,196</b>   | <b>1,467</b>   | <b>1,552</b>   | <b>1,832</b>   | <b>1,897</b>   | <b>0.06</b>       | <b>3.55</b>        |
| Bahrain                          | 20             | 22             | 24             | 54             | 22             | 0.00              | -59.26             |
| Egypt                            | 227            | 242            | 316            | 387            | 439            | 0.01              | 13.44              |
| Iraq                             | 26             | 66             | 24             | 42             | 20             | 0.00              | -52.38             |
| Jordan                           | 32             | 54             | 74             | 109            | 110            | 0.00              | 0.92               |
| Kuwait                           | 31             | 53             | 48             | 69             | 51             | 0.00              | -26.09             |
| Lebanon                          | 334            | 346            | 437            | 479            | 432            | 0.01              | -9.81              |
| Oman                             | 20             | 19             | 26             | 34             | 23             | 0.00              | -32.35             |
| Qatar                            | 30             | 180            | 60             | 62             | 130            | 0.00              | 109.68             |
| Saudi Arabia                     | 134            | 173            | 171            | 201            | 159            | 0.00              | -20.90             |
| State of Palestine               | 100            | 52             | 51             | 33             | 48             | 0.00              | 45.45              |
| Syrian Arab Republic             | 9              | 19             | 40             | 37             | 35             | 0.00              | -5.41              |
| United Arab Emirates             | 229            | 235            | 267            | 311            | 417            | 0.01              | 34.08              |
| Yemen                            | 4              | 6              | 14             | 14             | 11             | 0.00              | -21.43             |
| <b>SOUTH ASIA</b>                | <b>3,295</b>   | <b>3,540</b>   | <b>4,349</b>   | <b>6,116</b>   | <b>6,539</b>   | <b>0.20</b>       | <b>6.92</b>        |
| Afghanistan                      | 32             | 25             | 23             | 28             | 6              | 0.00              | -78.57             |
| Bangladesh                       | 18             | 55             | 82             | 63             | 43             | 0.00              | -31.75             |
| Bhutan                           | 5              | 6              | 9              | 4              | 5              | 0.00              | 25.00              |
| India                            | 2,898          | 3,063          | 3,806          | 5,533          | 5,927          | 0.18              | 7.12               |
| Iran, Islamic Republic of        | 152            | 199            | 197            | 189            | 243            | 0.01              | 28.57              |
| Maldives                         |                | 1              | 2              | 3              | 1              | 0.00              | -66.67             |
| Nepal                            | 30             | 35             | 57             | 63             | 50             | 0.00              | -20.63             |
| Pakistan                         | 138            | 113            | 114            | 171            | 172            | 0.01              | 0.58               |
| Sri Lanka                        | 22             | 43             | 59             | 62             | 92             | 0.00              | 48.39              |
| <b>NOT SPECIFIED</b>             | <b>584,442</b> | <b>562,198</b> | <b>585,307</b> | <b>690,909</b> | <b>726,065</b> | <b>21.89</b>      | <b>5.09</b>        |
| Other countries of the World     | 833            | 407            | 1,340          | 1,629          | 1,763          | 0.05              | 8.23               |
| Nationals Residing Abroad        | 583,609        | 561,791        | 583,967        | 689,280        | 724,302        | 21.83             | 5.08               |

## COMOROS

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012              | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|-------------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>22,771</b> | <b>21,907</b> | <b>22,760</b> | <b>23,614</b> | <b>26,842</b> | <b>100.00</b>     | <b>13.67</b>       |
| <b>AFRICA</b>                          | <b>6,714</b>      | <b>5,604</b>  | <b>7,129</b>  | <b>9,238</b>  | <b>8,204</b>  | <b>30.56</b>      | <b>-11.19</b>      |
| <b>EAST AFRICA</b>                     | <b>4,949</b>      | <b>3,439</b>  | <b>6,418</b>  | <b>8,636</b>  | <b>7,493</b>  | <b>27.92</b>      | <b>-13.24</b>      |
| Madagascar                             | 2,054             | 1,586         | 1,331         | 774           | 1,231         | 4.59              | 59.04              |
| Mauritius                              |                   |               |               |               | 128           | 0.48              |                    |
| Reunion                                | 566               | 628           | 2,022         | 2,893         | 3,258         | 12.14             | 12.62              |
| Tanzania, United Republic of           | 542               | 142           | 515           | 1,335         | 505           | 1.88              | -62.17             |
| Other countries of East Africa         | 1,787             | 1,083         | 2,550         | 3,634         | 2,371         | 8.83              | -34.76             |
| <b>OTHER AFRICA</b>                    | <b>1,765</b>      | <b>2,165</b>  | <b>711</b>    | <b>602</b>    | <b>711</b>    | <b>2.65</b>       | <b>18.11</b>       |
| Other countries of Africa              | 1,765             | 2,165         | 711           | 602           | 711           | 2.65              | 18.11              |
| <b>AMERICAS</b>                        | <b>274</b>        | <b>235</b>    | <b>739</b>    | <b>849</b>    | <b>929</b>    | <b>3.46</b>       | <b>9.42</b>        |
| <b>OTHER AMERICAS</b>                  | <b>274</b>        | <b>235</b>    | <b>739</b>    | <b>849</b>    | <b>929</b>    | <b>3.46</b>       | <b>9.42</b>        |
| All countries of the Americas          | 274               | 235           | 739           | 849           | 929           | 3.46              | 9.42               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>485</b>        | <b>396</b>    | <b>1,112</b>  | <b>1,218</b>  | <b>1,572</b>  | <b>5.86</b>       | <b>29.06</b>       |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>485</b>        | <b>396</b>    | <b>1,112</b>  | <b>1,218</b>  | <b>1,572</b>  | <b>5.86</b>       | <b>29.06</b>       |
| All countries of Asia                  | 465               | 271           | 583           | 870           | 833           | 3.10              | -4.25              |
| All countries of Oceania               | 20                | 125           | 529           | 348           | 739           | 2.75              | 112.36             |
| <b>EUROPE</b>                          | <b>14,475</b>     | <b>14,229</b> | <b>12,964</b> | <b>11,700</b> | <b>15,321</b> | <b>57.08</b>      | <b>30.95</b>       |
| <b>NORTHERN EUROPE</b>                 |                   |               |               |               | <b>1,074</b>  | <b>4.00</b>       |                    |
| United Kingdom                         |                   |               |               |               | 1,074         | 4.00              |                    |
| <b>WESTERN EUROPE</b>                  | <b>14,158</b>     | <b>12,989</b> | <b>11,422</b> | <b>10,129</b> | <b>12,775</b> | <b>47.59</b>      | <b>26.12</b>       |
| France                                 | 14,158            | 12,989        | 11,422        | 10,129        | 12,775        | 47.59             | 26.12              |
| <b>OTHER EUROPE</b>                    | <b>317</b>        | <b>1,240</b>  | <b>1,542</b>  | <b>1,571</b>  | <b>1,472</b>  | <b>5.48</b>       | <b>-6.30</b>       |
| Other countries of Europe              | 317               | 1,240         | 1,542         | 1,571         | 1,472         | 5.48              | -6.30              |
| <b>MIDDLE EAST</b>                     | <b>755</b>        | <b>790</b>    | <b>816</b>    | <b>609</b>    | <b>816</b>    | <b>3.04</b>       | <b>33.99</b>       |
| Other countries of Middle East         | 755               | 790           | 816           | 609           | 816           | 3.04              | 33.99              |
| <b>NOT SPECIFIED</b>                   | <b>68</b>         | <b>653</b>    |               |               |               |                   |                    |
| Other countries of the World           | 68                | 653           |               |               |               |                   |                    |

## CONGO

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                    | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------------|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                       | (*) <b>259,026</b> | <b>345,475</b> | <b>228,813</b> | <b>224,334</b> | <b>212,840</b> | <b>100.00</b>     | <b>-5.12</b>       |
| <b>AFRICA</b>                      | <b>148,625</b>     | <b>261,759</b> | <b>142,621</b> | <b>137,740</b> | <b>145,086</b> | <b>68.17</b>      | <b>5.33</b>        |
| <b>EAST AFRICA</b>                 | <b>3,599</b>       | <b>8,559</b>   | <b>5,816</b>   | <b>4,736</b>   | <b>3,548</b>   | <b>1.67</b>       | <b>-25.08</b>      |
| Burundi                            | 332                | 1,524          | 466            | 371            | 54             | 0.03              | -85.44             |
| Ethiopia                           | 444                | 2,730          | 2,123          | 458            | 359            | 0.17              | -21.62             |
| Kenya                              | 857                | 571            | 1,108          | 1,415          | 981            | 0.46              | -30.67             |
| Madagascar                         | 378                | 52             | 95             | 245            | 268            | 0.13              | 9.39               |
| Rwanda                             | 698                | 936            | 1,061          | 828            | 781            | 0.37              | -5.68              |
| Tanzania, United Republic of       | 127                | 617            | 368            | 314            | 62             | 0.03              | -80.25             |
| Uganda                             | 162                | 1,156          | 125            | 139            | 132            | 0.06              | -5.04              |
| Zimbabwe                           | 181                | 512            | 187            | 523            | 529            | 0.25              | 1.15               |
| Other countries of East Africa     | 420                | 461            | 283            | 443            | 382            | 0.18              | -13.77             |
| <b>CENTRAL AFRICA</b>              | <b>108,116</b>     | <b>191,707</b> | <b>89,348</b>  | <b>102,156</b> | <b>112,330</b> | <b>52.78</b>      | <b>9.96</b>        |
| Angola                             | 7,896              | 14,750         | 7,242          | 4,000          | 2,824          | 1.33              | -29.40             |
| Cameroon                           | 12,531             | 10,839         | 11,355         | 14,859         | 9,893          | 4.65              | -33.42             |
| Central African Republic           | 3,786              | 11,268         | 10,167         | 4,482          | 13,181         | 6.19              | 194.09             |
| Chad                               | 847                | 1,981          | 1,508          | 1,327          | 868            | 0.41              | -34.59             |
| Congo, Democratic Republic of the  | 78,331             | 145,988        | 53,988         | 71,672         | 81,106         | 38.11             | 13.16              |
| Equatorial Guinea                  | 320                | 2,505          | 912            | 350            | 260            | 0.12              | -25.71             |
| Gabon                              | 4,336              | 4,304          | 4,100          | 5,410          | 4,089          | 1.92              | -24.42             |
| Sao Tome and Principe              | 69                 | 72             | 76             | 56             | 109            | 0.05              | 94.64              |
| <b>NORTH AFRICA</b>                | <b>7,985</b>       | <b>5,062</b>   | <b>4,927</b>   | <b>2,529</b>   | <b>3,792</b>   | <b>1.78</b>       | <b>49.94</b>       |
| Algeria                            | 2,895              | 176            | 183            | 163            | 169            | 0.08              | 3.68               |
| Morocco                            | 2,681              | 1,809          | 2,118          | 1,386          | 2,153          | 1.01              | 55.34              |
| Tunisia                            | 1,537              | 2,419          | 1,992          | 903            | 996            | 0.47              | 10.30              |
| Other countries of North Africa    | 872                | 658            | 634            | 77             | 474            | 0.22              | 515.58             |
| <b>SOUTHERN AFRICA</b>             | <b>2,628</b>       | <b>7,525</b>   | <b>4,821</b>   | <b>4,226</b>   | <b>3,070</b>   | <b>1.44</b>       | <b>-27.35</b>      |
| Namibia                            | 127                | 306            | 172            | 213            | 157            | 0.07              | -26.29             |
| South Africa                       | 2,477              | 6,808          | 4,263          | 3,729          | 2,591          | 1.22              | -30.52             |
| Other countries of Southern Africa | 24                 | 411            | 386            | 284            | 322            | 0.15              | 13.38              |
| <b>WEST AFRICA</b>                 | <b>26,297</b>      | <b>48,906</b>  | <b>37,709</b>  | <b>24,093</b>  | <b>22,346</b>  | <b>10.50</b>      | <b>-7.25</b>       |
| Benin                              | 4,134              | 7,896          | 6,524          | 4,737          | 5,132          | 2.41              | 8.34               |
| Burkina Faso                       | 1,404              | 3,262          | 1,665          | 1,326          | 604            | 0.28              | -54.45             |
| Côte d'Ivoire                      | 4,290              | 5,991          | 4,342          | 2,925          | 2,498          | 1.17              | -14.60             |
| Ghana                              | 1,383              | 1,063          | 1,127          | 864            | 313            | 0.15              | -63.77             |
| Guinea                             | 320                | 3,981          | 2,041          | 781            | 750            | 0.35              | -3.97              |
| Mali                               | 5,615              | 11,903         | 9,687          | 4,903          | 6,618          | 3.11              | 34.98              |
| Mauritania                         | 1,819              | 1,102          | 1,020          | 408            | 384            | 0.18              | -5.88              |
| Niger                              | 316                | 1,058          | 960            | 487            | 439            | 0.21              | -9.86              |
| Nigeria                            | 2,142              | 3,202          | 2,203          | 1,729          | 896            | 0.42              | -48.18             |
| Senegal                            | 3,067              | 4,863          | 4,061          | 3,481          | 2,661          | 1.25              | -23.56             |
| Togo                               | 983                | 1,830          | 1,632          | 1,859          | 1,600          | 0.75              | -13.93             |
| Other countries of West Africa     | 824                | 2,755          | 2,447          | 593            | 451            | 0.21              | -23.95             |
| <b>AMERICAS</b>                    | <b>9,743</b>       | <b>9,967</b>   | <b>7,595</b>   | <b>5,827</b>   | <b>4,004</b>   | <b>1.88</b>       | <b>-31.29</b>      |
| <b>NORTH AMERICA</b>               | <b>6,719</b>       | <b>7,747</b>   | <b>5,483</b>   | <b>4,412</b>   | <b>3,433</b>   | <b>1.61</b>       | <b>-22.19</b>      |
| Canada                             | 1,367              | 1,088          | 1,467          | 1,338          | 963            | 0.45              | -28.03             |
| United States of America           | 5,352              | 6,659          | 4,016          | 3,074          | 2,470          | 1.16              | -19.65             |
| <b>SOUTH AMERICA</b>               | <b>662</b>         | <b>1,659</b>   | <b>1,934</b>   | <b>1,219</b>   | <b>431</b>     | <b>0.20</b>       | <b>-64.64</b>      |
| Brazil                             | 662                | 1,659          | 1,934          | 1,219          | 431            | 0.20              | -64.64             |
| <b>OTHER AMERICAS</b>              | <b>2,362</b>       | <b>561</b>     | <b>178</b>     | <b>196</b>     | <b>140</b>     | <b>0.07</b>       | <b>-28.57</b>      |
| Other countries of the Americas    | 2,362              | 561            | 178            | 196            | 140            | 0.07              | -28.57             |
| <b>EAST ASIA AND THE PACIFIC</b>   | <b>20,002</b>      | <b>24,671</b>  | <b>22,125</b>  | <b>13,376</b>  | <b>11,163</b>  | <b>5.24</b>       | <b>-16.54</b>      |
| <b>NORTH-EAST ASIA</b>             | <b>9,641</b>       | <b>18,384</b>  | <b>17,295</b>  | <b>11,798</b>  | <b>9,531</b>   | <b>4.48</b>       | <b>-19.22</b>      |
| China                              | 9,641              | 18,384         | 17,295         | 11,798         | 9,531          | 4.48              | -19.22             |



## CONGO

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>SOUTH-EAST ASIA</b>                 | <b>3,165</b>  | <b>4,058</b>  | <b>945</b>    | <b>424</b>    | <b>684</b>    | <b>0.32</b>       | <b>61.32</b>       |
| Philippines                            | 3,165         | 4,058         | 945           | 424           | 684           | 0.32              | 61.32              |
| <b>AUSTRALASIA</b>                     | <b>69</b>     | <b>204</b>    | <b>438</b>    | <b>113</b>    | <b>210</b>    | <b>0.10</b>       | <b>85.84</b>       |
| Australia                              | 69            | 204           | 438           | 113           | 210           | 0.10              | 85.84              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>7,127</b>  | <b>2,025</b>  | <b>3,447</b>  | <b>1,041</b>  | <b>738</b>    | <b>0.35</b>       | <b>-29.11</b>      |
| Other countries of Asia                | 6,973         | 1,950         | 3,389         | 949           | 647           | 0.30              | -31.82             |
| Other countries of Oceania             | 154           | 75            | 58            | 92            | 91            | 0.04              | -1.09              |
| <b>EUROPE</b>                          | <b>75,725</b> | <b>45,961</b> | <b>51,620</b> | <b>62,976</b> | <b>49,652</b> | <b>23.33</b>      | <b>-21.16</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>4,023</b>  | <b>294</b>    | <b>595</b>    | <b>663</b>    | <b>573</b>    | <b>0.27</b>       | <b>-13.57</b>      |
| Russian Federation                     | 4,023         | 294           | 595           | 663           | 573           | 0.27              | -13.57             |
| <b>NORTHERN EUROPE</b>                 | <b>6,115</b>  | <b>753</b>    | <b>2,023</b>  | <b>1,393</b>  | <b>1,044</b>  | <b>0.49</b>       | <b>-25.05</b>      |
| United Kingdom                         | 6,115         | 753           | 2,023         | 1,393         | 1,044         | 0.49              | -25.05             |
| <b>SOUTHERN EUROPE</b>                 | <b>11,091</b> | <b>5,141</b>  | <b>5,311</b>  | <b>4,837</b>  | <b>3,508</b>  | <b>1.65</b>       | <b>-27.48</b>      |
| Italy                                  | 5,984         | 2,986         | 1,992         | 2,718         | 1,504         | 0.71              | -44.67             |
| Portugal                               | 748           | 1,200         | 1,994         | 1,301         | 1,160         | 0.55              | -10.84             |
| Spain                                  | 4,359         | 955           | 1,325         | 818           | 844           | 0.40              | 3.18               |
| <b>WESTERN EUROPE</b>                  | <b>49,092</b> | <b>36,651</b> | <b>40,859</b> | <b>53,770</b> | <b>37,405</b> | <b>17.57</b>      | <b>-30.44</b>      |
| Belgium                                | 4,958         | 2,886         | 2,161         | 2,101         | 2,666         | 1.25              | 26.89              |
| France                                 | 40,744        | 30,371        | 35,780        | 49,676        | 33,365        | 15.68             | -32.83             |
| Germany                                | 2,177         | 1,606         | 1,365         | 1,109         | 1,132         | 0.53              | 2.07               |
| Switzerland                            | 1,213         | 1,788         | 1,553         | 884           | 242           | 0.11              | -72.62             |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>308</b>    | <b>939</b>    | <b>666</b>    | <b>1,139</b>  | <b>5,216</b>  | <b>2.45</b>       | <b>357.95</b>      |
| Israel                                 | 285           | 327           | 444           | 530           | 851           | 0.40              | 60.57              |
| Turkey                                 | 23            | 612           | 222           | 609           | 4,365         | 2.05              | 616.75             |
| <b>OTHER EUROPE</b>                    | <b>5,096</b>  | <b>2,183</b>  | <b>2,166</b>  | <b>1,174</b>  | <b>1,906</b>  | <b>0.90</b>       | <b>62.35</b>       |
| Other countries of Europe              | 5,096         | 2,183         | 2,166         | 1,174         | 1,906         | 0.90              | 62.35              |
| <b>MIDDLE EAST</b>                     | <b>2,558</b>  | <b>1,059</b>  | <b>2,890</b>  | <b>2,936</b>  | <b>1,559</b>  | <b>0.73</b>       | <b>-46.90</b>      |
| Lebanon                                | 2,007         | 674           | 1,222         | 2,253         | 1,182         | 0.56              | -47.54             |
| Other countries of Middle East         | 551           | 385           | 1,668         | 683           | 377           | 0.18              | -44.80             |
| <b>SOUTH ASIA</b>                      | <b>2,373</b>  | <b>2,058</b>  | <b>1,962</b>  | <b>1,479</b>  | <b>1,376</b>  | <b>0.65</b>       | <b>-6.96</b>       |
| India                                  | 2,373         | 2,058         | 1,962         | 1,479         | 1,376         | 0.65              | -6.96              |

## CONGO

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>203,977</b> | <b>230,730</b> | <b>273,066</b> | <b>362,842</b> | <b>224,149</b> | <b>100.00</b>     | <b>-38.22</b>      |
| <b>AFRICA</b>                          | <b>94,697</b>      | <b>142,015</b> | <b>112,305</b> | <b>195,791</b> | <b>93,453</b>  | <b>41.69</b>      | <b>-52.27</b>      |
| <b>CENTRAL AFRICA</b>                  | <b>50,609</b>      | <b>90,047</b>  | <b>52,429</b>  | <b>77,293</b>  | <b>40,116</b>  | <b>17.90</b>      | <b>-48.10</b>      |
| Angola                                 | 7,577              | 8,870          | 8,601          | 54,839         | 13,504         | 6.02              | -75.38             |
| Cameroon                               | 14,288             | 22,333         | 16,334         | 9,690          | 6,885          | 3.07              | -28.95             |
| Central African Republic               | 2,037              | 3,136          | 2,139          | 1,701          | 3,019          | 1.35              | 77.48              |
| Chad                                   | 1,044              | 962            | 917            | 329            | 1,398          | 0.62              | 324.92             |
| Congo, Democratic Republic of the      | 10,495             | 33,343         | 17,595         | 7,602          | 9,732          | 4.34              | 28.02              |
| Gabon                                  | 14,714             | 21,075         | 6,251          | 2,729          | 4,415          | 1.97              | 61.78              |
| Other countries of Central Africa      | 454                | 328            | 592            | 403            | 1,163          | 0.52              | 188.59             |
| <b>NORTH AFRICA</b>                    | <b>10,422</b>      | <b>6,445</b>   | <b>10,556</b>  | <b>9,637</b>   | <b>7,594</b>   | <b>3.39</b>       | <b>-21.20</b>      |
| All countries of North Africa          | 10,422             | 6,445          | 10,556         | 9,637          | 7,594          | 3.39              | -21.20             |
| <b>WEST AFRICA</b>                     | <b>25,968</b>      | <b>36,126</b>  | <b>34,598</b>  | <b>52,124</b>  | <b>21,857</b>  | <b>9.75</b>       | <b>-58.07</b>      |
| Benin                                  |                    | 4,634          | 3,753          | 31,931         | 3,420          | 1.53              | -89.29             |
| Côte d'Ivoire                          | 5,253              | 7,888          | 8,200          | 1,999          | 3,905          | 1.74              | 95.35              |
| Mali                                   | 2,362              | 2,838          | 1,992          | 3,442          | 2,269          | 1.01              | -34.08             |
| Mauritania                             |                    | 22             | 97             | 159            | 554            | 0.25              | 248.43             |
| Nigeria                                |                    |                | 5,865          | 1,188          | 1,654          | 0.74              | 39.23              |
| Senegal                                | 2,837              | 4,292          | 6,459          | 1,762          | 2,967          | 1.32              | 68.39              |
| Togo                                   | 1,293              | 723            | 3,574          | 625            | 1,148          | 0.51              | 83.68              |
| Other countries of West Africa         | 14,223             | 15,729         | 4,658          | 11,018         | 5,940          | 2.65              | -46.09             |
| <b>OTHER AFRICA</b>                    | <b>7,698</b>       | <b>9,397</b>   | <b>14,722</b>  | <b>56,737</b>  | <b>23,886</b>  | <b>10.66</b>      | <b>-57.90</b>      |
| Other countries of Africa              | 7,698              | 9,397          | 14,722         | 56,737         | 23,886         | 10.66             | -57.90             |
| <b>AMERICAS</b>                        | <b>11,250</b>      | <b>9,331</b>   | <b>17,498</b>  | <b>9,901</b>   | <b>12,660</b>  | <b>5.65</b>       | <b>27.87</b>       |
| <b>NORTH AMERICA</b>                   | <b>6,312</b>       | <b>4,829</b>   | <b>13,994</b>  | <b>4,802</b>   | <b>9,978</b>   | <b>4.45</b>       | <b>107.79</b>      |
| Canada                                 | 2,417              | 1,766          | 4,283          | 1,016          | 2,185          | 0.97              | 115.06             |
| United States of America               | 3,895              | 3,063          | 9,711          | 3,786          | 7,793          | 3.48              | 105.84             |
| <b>OTHER AMERICAS</b>                  | <b>4,938</b>       | <b>4,502</b>   | <b>3,504</b>   | <b>5,099</b>   | <b>2,682</b>   | <b>1.20</b>       | <b>-47.40</b>      |
| Other countries of the Americas        | 4,938              | 4,502          | 3,504          | 5,099          | 2,682          | 1.20              | -47.40             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>11,318</b>      | <b>10,920</b>  | <b>12,877</b>  | <b>14,242</b>  | <b>11,061</b>  | <b>4.93</b>       | <b>-22.34</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>3,846</b>       | <b>4,525</b>   | <b>5,421</b>   | <b>5,711</b>   | <b>3,997</b>   | <b>1.78</b>       | <b>-30.01</b>      |
| China                                  | 3,452              | 4,153          | 4,999          | 5,436          | 3,513          | 1.57              | -35.38             |
| Japan                                  | 394                | 372            | 422            | 275            | 484            | 0.22              | 76.00              |
| <b>SOUTH-EAST ASIA</b>                 |                    |                | <b>4,709</b>   | <b>5,730</b>   | <b>5,227</b>   | <b>2.33</b>       | <b>-8.78</b>       |
| Indonesia                              |                    |                | 2,260          | 289            | 337            | 0.15              | 16.61              |
| Malaysia                               |                    |                |                | 1,335          | 1,792          | 0.80              | 34.23              |
| Philippines                            |                    |                | 2,449          | 4,106          | 3,098          | 1.38              | -24.55             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>7,472</b>       | <b>6,395</b>   | <b>2,747</b>   | <b>2,801</b>   | <b>1,837</b>   | <b>0.82</b>       | <b>-34.42</b>      |
| Other countries of Asia                | 7,472              | 6,395          | 2,747          | 2,801          | 1,837          | 0.82              | -34.42             |
| <b>EUROPE</b>                          | <b>82,427</b>      | <b>66,046</b>  | <b>120,745</b> | <b>133,326</b> | <b>100,582</b> | <b>44.87</b>      | <b>-24.56</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,937</b>       | <b>419</b>     | <b>718</b>     | <b>807</b>     | <b>1,050</b>   | <b>0.47</b>       | <b>30.11</b>       |
| Russian Federation                     | 1,937              | 419            | 718            | 807            | 1,050          | 0.47              | 30.11              |
| <b>NORTHERN EUROPE</b>                 | <b>12,375</b>      | <b>14,419</b>  | <b>15,366</b>  | <b>4,052</b>   | <b>5,350</b>   | <b>2.39</b>       | <b>32.03</b>       |
| United Kingdom                         | 12,375             | 14,419         | 15,366         | 4,052          | 5,350          | 2.39              | 32.03              |
| <b>SOUTHERN EUROPE</b>                 | <b>3,674</b>       | <b>4,467</b>   | <b>8,734</b>   | <b>11,171</b>  | <b>5,745</b>   | <b>2.56</b>       | <b>-48.57</b>      |
| Italy                                  | 3,674              | 4,467          | 8,734          | 11,171         | 5,745          | 2.56              | -48.57             |
| <b>WESTERN EUROPE</b>                  | <b>52,117</b>      | <b>38,130</b>  | <b>76,107</b>  | <b>93,813</b>  | <b>69,307</b>  | <b>30.92</b>      | <b>-26.12</b>      |
| Belgium                                | 2,572              | 1,076          | 6,371          | 6,180          | 2,738          | 1.22              | -55.70             |
| France                                 | 46,915             | 35,701         | 63,862         | 84,451         | 64,328         | 28.70             | -23.83             |
| Germany                                | 1,258              | 347            | 3,539          | 1,194          | 1,239          | 0.55              | 3.77               |
| Switzerland                            | 1,372              | 1,006          | 2,335          | 1,988          | 1,002          | 0.45              | -49.60             |
| <b>OTHER EUROPE</b>                    | <b>12,324</b>      | <b>8,611</b>   | <b>19,820</b>  | <b>23,483</b>  | <b>19,130</b>  | <b>8.53</b>       | <b>-18.54</b>      |
| Other countries of Europe              | 12,324             | 8,611          | 19,820         | 23,483         | 19,130         | 8.53              | -18.54             |

## CONGO

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|--------------------------------|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>             | <b>2,217</b> | <b>703</b>   | <b>1,879</b> | <b>2,908</b> | <b>2,977</b> | <b>1.33</b>       | <b>2.37</b>        |
| Lebanon                        | 2,217        | 576          | 1,241        | 2,589        | 2,105        | 0.94              | -18.69             |
| Other countries of Middle East |              | 127          | 638          | 319          | 872          | 0.39              | 173.35             |
| <b>SOUTH ASIA</b>              | <b>186</b>   | <b>1,328</b> | <b>6,956</b> | <b>4,303</b> | <b>2,623</b> | <b>1.17</b>       | <b>-39.04</b>      |
| India                          | 186          | 1,328        | 6,956        | 4,303        | 2,623        | 1.17              | -39.04             |
| <b>NOT SPECIFIED</b>           | <b>1,882</b> | <b>387</b>   | <b>806</b>   | <b>2,371</b> | <b>793</b>   | <b>0.35</b>       | <b>-66.55</b>      |
| Other countries of the World   | 1,882        | 387          | 806          | 2,371        | 793          | 0.35              | -66.55             |

## CONGO

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012               | 2013           | 2014           | 2015             | 2016           | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|------------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>552,929</b> | <b>594,458</b> | <b>799,179</b> | <b>1,288,907</b> | <b>724,397</b> | <b>100.00</b>     | <b>-43.80</b>      |
| <b>AFRICA</b>                          | <b>258,342</b>     | <b>311,536</b> | <b>348,550</b> | <b>698,752</b>   | <b>309,716</b> | <b>42.76</b>      | <b>-55.68</b>      |
| <b>CENTRAL AFRICA</b>                  | <b>137,775</b>     | <b>198,284</b> | <b>159,016</b> | <b>242,993</b>   | <b>123,349</b> | <b>17.03</b>      | <b>-49.24</b>      |
| Angola                                 | 24,605             | 15,644         | 19,050         | 162,958          | 43,350         | 5.98              | -73.40             |
| Cameroon                               | 42,395             | 46,456         | 50,251         | 33,307           | 23,248         | 3.21              | -30.20             |
| Central African Republic               | 4,780              | 7,908          | 10,384         | 3,489            | 8,156          | 1.13              | 133.76             |
| Chad                                   | 2,029              | 1,932          | 3,087          | 1,750            | 4,264          | 0.59              | 143.66             |
| Congo, Democratic Republic of the      | 25,564             | 86,771         | 54,364         | 30,685           | 27,653         | 3.82              | -9.88              |
| Gabon                                  | 36,890             | 38,613         | 20,443         | 8,552            | 13,497         | 1.86              | 57.82              |
| Other countries of Central Africa      | 1,512              | 960            | 1,437          | 2,252            | 3,181          | 0.44              | 41.25              |
| <b>NORTH AFRICA</b>                    | <b>20,208</b>      | <b>12,197</b>  | <b>40,472</b>  | <b>59,188</b>    | <b>26,779</b>  | <b>3.70</b>       | <b>-54.76</b>      |
| All countries of North Africa          | 20,208             | 12,197         | 40,472         | 59,188           | 26,779         | 3.70              | -54.76             |
| <b>WEST AFRICA</b>                     | <b>78,350</b>      | <b>80,542</b>  | <b>99,351</b>  | <b>172,864</b>   | <b>73,963</b>  | <b>10.21</b>      | <b>-57.21</b>      |
| Benin                                  |                    | 12,864         | 15,888         | 103,311          | 12,320         | 1.70              | -88.07             |
| Côte d'Ivoire                          | 11,919             | 17,905         | 23,456         | 6,400            | 11,042         | 1.52              | 72.53              |
| Mali                                   | 5,242              | 7,128          | 7,031          | 12,317           | 8,717          | 1.20              | -29.23             |
| Mauritania                             |                    | 39             | 218            | 548              | 1,588          | 0.22              | 189.78             |
| Nigeria                                |                    |                | 10,107         | 3,832            | 4,452          | 0.61              | 16.18              |
| Senegal                                | 4,474              | 10,830         | 18,521         | 5,951            | 7,650          | 1.06              | 28.55              |
| Togo                                   | 2,209              | 1,986          | 7,944          | 1,455            | 3,669          | 0.51              | 152.16             |
| Other countries of West Africa         | 54,506             | 29,790         | 16,186         | 39,050           | 24,525         | 3.39              | -37.20             |
| <b>OTHER AFRICA</b>                    | <b>22,009</b>      | <b>20,513</b>  | <b>49,711</b>  | <b>223,707</b>   | <b>85,625</b>  | <b>11.82</b>      | <b>-61.72</b>      |
| Other countries of Africa              | 22,009             | 20,513         | 49,711         | 223,707          | 85,625         | 11.82             | -61.72             |
| <b>AMERICAS</b>                        | <b>43,632</b>      | <b>74,916</b>  | <b>35,205</b>  | <b>35,100</b>    | <b>49,494</b>  | <b>6.83</b>       | <b>41.01</b>       |
| <b>NORTH AMERICA</b>                   | <b>17,618</b>      | <b>63,926</b>  | <b>28,856</b>  | <b>19,242</b>    | <b>37,113</b>  | <b>5.12</b>       | <b>92.87</b>       |
| Canada                                 | 7,005              | 58,265         | 9,686          | 4,939            | 8,929          | 1.23              | 80.79              |
| United States of America               | 10,613             | 5,661          | 19,170         | 14,303           | 28,184         | 3.89              | 97.05              |
| <b>OTHER AMERICAS</b>                  | <b>26,014</b>      | <b>10,990</b>  | <b>6,349</b>   | <b>15,858</b>    | <b>12,381</b>  | <b>1.71</b>       | <b>-21.93</b>      |
| Other countries of the Americas        | 26,014             | 10,990         | 6,349          | 15,858           | 12,381         | 1.71              | -21.93             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>35,188</b>      | <b>30,335</b>  | <b>32,394</b>  | <b>38,776</b>    | <b>27,774</b>  | <b>3.83</b>       | <b>-28.37</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>12,272</b>      | <b>12,325</b>  | <b>13,377</b>  | <b>19,918</b>    | <b>11,262</b>  | <b>1.55</b>       | <b>-43.46</b>      |
| China                                  | 10,067             | 8,707          | 12,818         | 19,296           | 9,879          | 1.36              | -48.80             |
| Japan                                  | 2,205              | 3,618          | 559            | 622              | 1,383          | 0.19              | 122.35             |
| <b>SOUTH-EAST ASIA</b>                 |                    |                | <b>8,945</b>   | <b>10,452</b>    | <b>12,978</b>  | <b>1.79</b>       | <b>24.17</b>       |
| Indonesia                              |                    |                | 3,834          | 435              | 805            | 0.11              | 85.06              |
| Malaysia                               |                    |                |                | 2,138            | 4,949          | 0.68              | 131.48             |
| Philippines                            |                    |                | 5,111          | 7,879            | 7,224          | 1.00              | -8.31              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>22,916</b>      | <b>18,010</b>  | <b>10,072</b>  | <b>8,406</b>     | <b>3,534</b>   | <b>0.49</b>       | <b>-57.96</b>      |
| Other countries of Asia                | 22,916             | 18,010         | 10,072         | 8,406            | 3,534          | 0.49              | -57.96             |
| <b>EUROPE</b>                          | <b>207,160</b>     | <b>167,502</b> | <b>358,249</b> | <b>482,007</b>   | <b>317,557</b> | <b>43.84</b>      | <b>-34.12</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>5,691</b>       | <b>952</b>     | <b>1,381</b>   | <b>3,131</b>     | <b>4,221</b>   | <b>0.58</b>       | <b>34.81</b>       |
| Russian Federation                     | 5,691              | 952            | 1,381          | 3,131            | 4,221          | 0.58              | 34.81              |
| <b>NORTHERN EUROPE</b>                 | <b>45,608</b>      | <b>26,413</b>  | <b>41,217</b>  | <b>11,460</b>    | <b>14,882</b>  | <b>2.05</b>       | <b>29.86</b>       |
| United Kingdom                         | 45,608             | 26,413         | 41,217         | 11,460           | 14,882         | 2.05              | 29.86              |
| <b>SOUTHERN EUROPE</b>                 | <b>12,703</b>      | <b>11,469</b>  | <b>27,046</b>  | <b>32,226</b>    | <b>24,380</b>  | <b>3.37</b>       | <b>-24.35</b>      |
| Italy                                  | 12,703             | 11,469         | 27,046         | 32,226           | 24,380         | 3.37              | -24.35             |
| <b>WESTERN EUROPE</b>                  | <b>115,327</b>     | <b>102,101</b> | <b>240,858</b> | <b>349,277</b>   | <b>215,800</b> | <b>29.79</b>      | <b>-38.22</b>      |
| Belgium                                | 6,882              | 2,530          | 15,368         | 23,268           | 10,154         | 1.40              | -56.36             |
| France                                 | 102,998            | 96,350         | 213,184        | 315,253          | 197,200        | 27.22             | -37.45             |
| Germany                                | 3,372              | 925            | 6,773          | 3,849            | 5,446          | 0.75              | 41.49              |
| Switzerland                            | 2,075              | 2,296          | 5,533          | 6,907            | 3,000          | 0.41              | -56.57             |
| <b>OTHER EUROPE</b>                    | <b>27,831</b>      | <b>26,567</b>  | <b>47,747</b>  | <b>85,913</b>    | <b>58,274</b>  | <b>8.04</b>       | <b>-32.17</b>      |
| Other countries of Europe              | 27,831             | 26,567         | 47,747         | 85,913           | 58,274         | 8.04              | -32.17             |

## CONGO

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                | 2012         | 2013         | 2014          | 2015          | 2016         | Market share 2016 | % Change 2016-2015 |
|--------------------------------|--------------|--------------|---------------|---------------|--------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>             | <b>3,642</b> | <b>1,404</b> | <b>3,953</b>  | <b>10,360</b> | <b>9,803</b> | <b>1.35</b>       | <b>-5.38</b>       |
| Lebanon                        | 3,642        | 1,114        | 2,191         | 9,333         | 7,311        | 1.01              | -21.67             |
| Other countries of Middle East |              | 290          | 1,762         | 1,027         | 2,492        | 0.34              | 142.65             |
| <b>SOUTH ASIA</b>              | <b>1,870</b> | <b>4,312</b> | <b>19,160</b> | <b>15,918</b> | <b>8,100</b> | <b>1.12</b>       | <b>-49.11</b>      |
| India                          | 1,870        | 4,312        | 19,160        | 15,918        | 8,100        | 1.12              | -49.11             |
| <b>NOT SPECIFIED</b>           | <b>3,095</b> | <b>4,453</b> | <b>1,668</b>  | <b>7,994</b>  | <b>1,953</b> | <b>0.27</b>       | <b>-75.57</b>      |
| Other countries of the World   | 3,095        | 4,453        | 1,668         | 7,994         | 1,953        | 0.27              | -75.57             |

## COOK ISLANDS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>122,384</b> | <b>121,158</b> | <b>121,458</b> | <b>125,132</b> | <b>146,473</b> | <b>100.00</b>     | <b>17.05</b>       |
| <b>AMERICAS</b>                        | <b>6,672</b>       | <b>6,849</b>   | <b>6,828</b>   | <b>7,250</b>   | <b>8,404</b>   | <b>5.74</b>       | <b>15.92</b>       |
| <b>NORTH AMERICA</b>                   | <b>6,672</b>       | <b>6,849</b>   | <b>6,828</b>   | <b>7,250</b>   | <b>8,404</b>   | <b>5.74</b>       | <b>15.92</b>       |
| Canada                                 | 2,082              | 2,160          | 1,873          | 1,883          | 2,212          | 1.51              | 17.47              |
| United States of America               | 4,590              | 4,689          | 4,955          | 5,367          | 6,192          | 4.23              | 15.37              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>104,696</b>     | <b>103,411</b> | <b>103,659</b> | <b>107,331</b> | <b>125,489</b> | <b>85.67</b>      | <b>16.92</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>449</b>         | <b>602</b>     | <b>850</b>     | <b>896</b>     | <b>1,354</b>   | <b>0.92</b>       | <b>51.12</b>       |
| China                                  | 167                | 171            | 390            | 551            | 786            | 0.54              | 42.65              |
| Hong Kong (China)                      | 43                 | 57             | 47             | 59             | 66             | 0.05              | 11.86              |
| Japan                                  | 239                | 374            | 413            | 286            | 502            | 0.34              | 75.52              |
| <b>SOUTH-EAST ASIA</b>                 | <b>156</b>         | <b>216</b>     | <b>242</b>     | <b>250</b>     | <b>274</b>     | <b>0.19</b>       | <b>9.60</b>        |
| Indonesia                              | 45                 | 54             | 61             | 62             | 63             | 0.04              | 1.61               |
| Philippines                            | 68                 | 100            | 88             | 106            | 128            | 0.09              | 20.75              |
| Singapore                              | 43                 | 62             | 93             | 82             | 83             | 0.06              | 1.22               |
| <b>AUSTRALASIA</b>                     | <b>103,283</b>     | <b>101,927</b> | <b>101,992</b> | <b>105,535</b> | <b>123,286</b> | <b>84.17</b>      | <b>16.82</b>       |
| Australia                              | 20,921             | 22,802         | 22,033         | 21,558         | 23,796         | 16.25             | 10.38              |
| New Zealand                            | 82,362             | 79,125         | 79,959         | 83,977         | 99,490         | 67.92             | 18.47              |
| <b>POLYNESIA</b>                       | <b>622</b>         | <b>513</b>     | <b>439</b>     | <b>545</b>     | <b>375</b>     | <b>0.26</b>       | <b>-31.19</b>      |
| French Polynesia                       | 622                | 513            | 439            | 545            | 375            | 0.26              | -31.19             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>186</b>         | <b>153</b>     | <b>136</b>     | <b>105</b>     | <b>200</b>     | <b>0.14</b>       | <b>90.48</b>       |
| Other countries of Asia                | 186                | 153            | 136            | 105            | 200            | 0.14              | 90.48              |
| <b>EUROPE</b>                          | <b>9,466</b>       | <b>9,401</b>   | <b>9,411</b>   | <b>9,101</b>   | <b>10,786</b>  | <b>7.36</b>       | <b>18.51</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>23</b>          | <b>51</b>      | <b>59</b>      | <b>54</b>      | <b>60</b>      | <b>0.04</b>       | <b>11.11</b>       |
| Poland                                 | 23                 | 51             | 59             | 54             | 60             | 0.04              | 11.11              |
| <b>NORTHERN EUROPE</b>                 | <b>3,962</b>       | <b>4,044</b>   | <b>3,743</b>   | <b>3,433</b>   | <b>3,793</b>   | <b>2.59</b>       | <b>10.49</b>       |
| Denmark                                | 128                | 101            | 126            | 127            | 244            | 0.17              | 92.13              |
| Finland                                | 263                | 125            | 177            | 132            | 129            | 0.09              | -2.27              |
| Ireland                                | 33                 | 57             | 51             | 60             | 72             | 0.05              | 20.00              |
| Norway                                 | 205                | 277            | 237            | 132            | 179            | 0.12              | 35.61              |
| Sweden                                 | 528                | 525            | 404            | 414            | 489            | 0.33              | 18.12              |
| United Kingdom                         | 2,805              | 2,959          | 2,748          | 2,568          | 2,680          | 1.83              | 4.36               |
| <b>SOUTHERN EUROPE</b>                 | <b>1,055</b>       | <b>1,014</b>   | <b>1,219</b>   | <b>1,290</b>   | <b>1,506</b>   | <b>1.03</b>       | <b>16.74</b>       |
| Italy                                  | 612                | 773            | 926            | 970            | 1,069          | 0.73              | 10.21              |
| Slovenia                               | 156                | 39             | 27             | 38             | 61             | 0.04              | 60.53              |
| Spain                                  | 287                | 202            | 266            | 282            | 376            | 0.26              | 33.33              |
| <b>WESTERN EUROPE</b>                  | <b>4,021</b>       | <b>3,895</b>   | <b>4,066</b>   | <b>4,003</b>   | <b>5,018</b>   | <b>3.43</b>       | <b>25.36</b>       |
| Austria                                | 305                | 211            | 287            | 260            | 370            | 0.25              | 42.31              |
| Belgium                                | 91                 | 63             | 60             | 46             | 61             | 0.04              | 32.61              |
| France                                 | 257                | 322            | 303            | 340            | 576            | 0.39              | 69.41              |
| Germany                                | 2,444              | 2,226          | 2,224          | 2,318          | 2,751          | 1.88              | 18.68              |
| Netherlands                            | 211                | 354            | 378            | 323            | 358            | 0.24              | 10.84              |
| Switzerland                            | 713                | 719            | 814            | 716            | 902            | 0.62              | 25.98              |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>10</b>          | <b>22</b>      | <b>9</b>       | <b>24</b>      | <b>26</b>      | <b>0.02</b>       | <b>8.33</b>        |
| Israel                                 | 10                 | 22             | 9              | 24             | 26             | 0.02              | 8.33               |
| <b>OTHER EUROPE</b>                    | <b>395</b>         | <b>375</b>     | <b>315</b>     | <b>297</b>     | <b>383</b>     | <b>0.26</b>       | <b>28.96</b>       |
| Other countries of Europe              | 395                | 375            | 315            | 297            | 383            | 0.26              | 28.96              |
| <b>SOUTH ASIA</b>                      | <b>32</b>          | <b>24</b>      | <b>30</b>      | <b>20</b>      | <b>25</b>      | <b>0.02</b>       | <b>25.00</b>       |
| India                                  | 32                 | 24             | 30             | 20             | 25             | 0.02              | 25.00              |
| <b>NOT SPECIFIED</b>                   | <b>1,518</b>       | <b>1,473</b>   | <b>1,530</b>   | <b>1,430</b>   | <b>1,769</b>   | <b>1.21</b>       | <b>23.71</b>       |
| Other countries of the World           | 1,518              | 1,473          | 1,530          | 1,430          | 1,769          | 1.21              | 23.71              |

## COSTA RICA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>2,343,213</b> | <b>2,427,941</b> | <b>2,526,817</b> | <b>2,660,257</b> | <b>2,925,128</b> | <b>100.00</b>     | <b>9.96</b>        |
| <b>AFRICA</b>                     | <b>2,021</b>     | <b>2,222</b>     | <b>2,639</b>     | <b>2,671</b>     | <b>2,838</b>     | <b>0.10</b>       | <b>6.25</b>        |
| <b>EAST AFRICA</b>                | <b>410</b>       | <b>390</b>       | <b>494</b>       | <b>476</b>       | <b>536</b>       | <b>0.02</b>       | <b>12.61</b>       |
| Burundi                           | 5                | 4                | 4                | 3                | 7                | 0.00              | 133.33             |
| Comoros                           | 2                |                  |                  | 2                | 1                | 0.00              | -50.00             |
| Djibouti                          |                  |                  | 1                |                  |                  |                   |                    |
| Eritrea                           | 11               | 6                | 6                | 6                | 6                | 0.00              |                    |
| Ethiopia                          | 46               | 43               | 51               | 41               | 35               | 0.00              | -14.63             |
| Kenya                             | 138              | 136              | 126              | 161              | 154              | 0.01              | -4.35              |
| Madagascar                        | 3                | 5                | 5                | 8                | 18               | 0.00              | 125.00             |
| Malawi                            | 12               | 7                | 7                | 14               | 15               | 0.00              | 7.14               |
| Mauritius                         | 24               | 17               | 32               | 43               | 53               | 0.00              | 23.26              |
| Mozambique                        | 9                | 18               | 25               | 15               | 13               | 0.00              | -13.33             |
| Reunion                           |                  |                  |                  |                  | 1                | 0.00              |                    |
| Rwanda                            | 6                | 15               | 7                | 27               | 26               | 0.00              | -3.70              |
| Seychelles                        | 3                | 4                | 7                | 1                | 3                | 0.00              | 200.00             |
| Somalia                           | 24               | 27               | 10               | 7                | 19               | 0.00              | 171.43             |
| Tanzania, United Republic of      | 53               | 24               | 44               | 25               | 30               | 0.00              | 20.00              |
| Uganda                            | 34               | 49               | 42               | 62               | 85               | 0.00              | 37.10              |
| Zambia                            | 13               | 15               | 96               | 26               | 19               | 0.00              | -26.92             |
| Zimbabwe                          | 27               | 20               | 31               | 35               | 51               | 0.00              | 45.71              |
| <b>CENTRAL AFRICA</b>             | <b>67</b>        | <b>93</b>        | <b>121</b>       | <b>98</b>        | <b>98</b>        | <b>0.00</b>       |                    |
| Angola                            | 9                | 37               | 34               | 32               | 7                | 0.00              | -78.13             |
| Cameroon                          | 37               | 39               | 60               | 40               | 44               | 0.00              | 10.00              |
| Central African Republic          | 3                | 1                | 3                |                  |                  |                   |                    |
| Chad                              |                  |                  |                  | 1                |                  |                   |                    |
| Congo                             | 2                |                  | 7                | 4                |                  |                   |                    |
| Congo, Democratic Republic of the | 8                | 1                | 6                | 9                | 34               | 0.00              | 277.78             |
| Equatorial Guinea                 | 2                | 2                | 3                | 8                | 5                | 0.00              | -37.50             |
| Gabon                             | 5                | 11               | 6                | 3                | 8                | 0.00              | 166.67             |
| Sao Tome and Principe             | 1                | 2                | 2                | 1                |                  |                   |                    |
| <b>NORTH AFRICA</b>               | <b>214</b>       | <b>231</b>       | <b>289</b>       | <b>346</b>       | <b>380</b>       | <b>0.01</b>       | <b>9.83</b>        |
| Algeria                           | 26               | 26               | 41               | 39               | 45               | 0.00              | 15.38              |
| Morocco                           | 114              | 140              | 164              | 215              | 221              | 0.01              | 2.79               |
| Sudan                             | 10               | 9                | 11               | 5                | 8                | 0.00              | 60.00              |
| Tunisia                           | 64               | 56               | 73               | 86               | 105              | 0.00              | 22.09              |
| Western Sahara                    |                  |                  |                  | 1                | 1                | 0.00              |                    |
| <b>SOUTHERN AFRICA</b>            | <b>956</b>       | <b>1,124</b>     | <b>1,277</b>     | <b>1,263</b>     | <b>1,297</b>     | <b>0.04</b>       | <b>2.69</b>        |
| Botswana                          | 3                | 20               | 10               | 6                | 9                | 0.00              | 50.00              |
| Lesotho                           | 2                | 1                | 3                | 1                | 1                | 0.00              |                    |
| Namibia                           | 7                | 8                | 19               | 13               | 4                | 0.00              | -69.23             |
| South Africa                      | 943              | 1,093            | 1,240            | 1,241            | 1,277            | 0.04              | 2.90               |
| Swaziland                         | 1                | 2                | 5                | 2                | 6                | 0.00              | 200.00             |
| <b>WEST AFRICA</b>                | <b>374</b>       | <b>384</b>       | <b>458</b>       | <b>488</b>       | <b>527</b>       | <b>0.02</b>       | <b>7.99</b>        |
| Benin                             | 10               | 4                | 7                | 4                | 4                | 0.00              |                    |
| Burkina Faso                      | 6                | 6                | 7                | 8                | 14               | 0.00              | 75.00              |
| Cabo Verde                        | 11               | 7                | 11               | 21               | 24               | 0.00              | 14.29              |
| Côte d'Ivoire                     | 14               | 9                | 18               | 15               | 33               | 0.00              | 120.00             |
| Gambia                            | 6                | 2                | 6                | 7                | 8                | 0.00              | 14.29              |
| Ghana                             | 44               | 43               | 106              | 56               | 93               | 0.00              | 66.07              |
| Guinea                            | 5                | 2                | 18               | 6                | 7                | 0.00              | 16.67              |
| Guinea-Bissau                     | 4                | 1                | 3                | 4                | 5                | 0.00              | 25.00              |
| Liberia                           | 9                | 24               | 18               | 21               | 22               | 0.00              | 4.76               |
| Mali                              | 4                | 11               | 8                | 3                | 4                | 0.00              | 33.33              |

## COSTA RICA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Mauritania                       | 2                | 3                | 2                | 2                | 7                | 0.00              | 250.00             |
| Niger                            | 5                | 4                | 5                | 4                | 3                | 0.00              | -25.00             |
| Nigeria                          | 203              | 237              | 208              | 295              | 251              | 0.01              | -14.92             |
| Senegal                          | 35               | 18               | 20               | 27               | 24               | 0.00              | -11.11             |
| Sierra Leone                     | 6                | 7                | 11               | 8                | 7                | 0.00              | -12.50             |
| Togo                             | 10               | 6                | 10               | 7                | 21               | 0.00              | 200.00             |
| <b>AMERICAS</b>                  | <b>2,009,211</b> | <b>2,075,146</b> | <b>2,111,454</b> | <b>2,217,961</b> | <b>2,434,247</b> | <b>83.22</b>      | <b>9.75</b>        |
| <b>CARIBBEAN</b>                 | <b>11,728</b>    | <b>12,121</b>    | <b>11,633</b>    | <b>12,650</b>    | <b>12,550</b>    | <b>0.43</b>       | <b>-0.79</b>       |
| Anguilla                         |                  | 1                |                  | 2                |                  |                   |                    |
| Antigua and Barbuda              | 28               | 26               | 33               | 45               | 62               | 0.00              | 37.78              |
| Aruba                            |                  | 1                |                  | 1                | 1                | 0.00              |                    |
| Bahamas                          | 350              | 362              | 330              | 422              | 323              | 0.01              | -23.46             |
| Barbados                         | 188              | 236              | 151              | 267              | 198              | 0.01              | -25.84             |
| Bermuda                          | 300              | 292              | 478              | 481              | 443              | 0.02              | -7.90              |
| British Virgin Islands           | 1                | 1                | 2                | 4                | 1                | 0.00              | -75.00             |
| Cayman Islands                   | 122              | 125              | 111              | 68               | 76               | 0.00              | 11.76              |
| Cuba                             | 3,583            | 3,372            | 2,826            | 2,919            | 3,161            | 0.11              | 8.29               |
| Dominica                         | 47               | 34               | 40               | 61               | 38               | 0.00              | -37.70             |
| Dominican Republic               | 4,893            | 5,155            | 5,106            | 5,312            | 5,541            | 0.19              | 4.31               |
| Grenada                          | 43               | 36               | 39               | 44               | 31               | 0.00              | -29.55             |
| Haiti                            | 307              | 364              | 363              | 355              | 415              | 0.01              | 16.90              |
| Jamaica                          | 698              | 891              | 840              | 1,004            | 971              | 0.03              | -3.29              |
| Montserrat                       | 1                |                  | 1                |                  |                  |                   |                    |
| Netherlands Antilles             |                  | 1                | 2                | 1                | 1                | 0.00              |                    |
| Puerto Rico                      | 35               | 12               | 8                | 16               | 19               | 0.00              | 18.75              |
| Saint Kitts and Nevis            | 46               | 34               | 45               | 70               | 74               | 0.00              | 5.71               |
| Saint Lucia                      | 50               | 53               | 44               | 78               | 45               | 0.00              | -42.31             |
| Saint Vincent and the Grenadines | 47               | 52               | 51               | 57               | 35               | 0.00              | -38.60             |
| Trinidad and Tobago              | 985              | 1,071            | 1,160            | 1,440            | 1,105            | 0.04              | -23.26             |
| Turks and Caicos Islands         | 3                | 2                | 3                | 3                | 10               | 0.00              | 233.33             |
| United States Virgin Islands     | 1                |                  |                  |                  |                  |                   |                    |
| <b>CENTRAL AMERICA</b>           | <b>721,049</b>   | <b>736,161</b>   | <b>716,645</b>   | <b>711,404</b>   | <b>724,638</b>   | <b>24.77</b>      | <b>1.86</b>        |
| Belize                           | 846              | 1,060            | 818              | 812              | 869              | 0.03              | 7.02               |
| El Salvador                      | 64,924           | 64,553           | 63,214           | 69,427           | 78,273           | 2.68              | 12.74              |
| Guatemala                        | 55,333           | 56,755           | 55,677           | 57,600           | 65,063           | 2.22              | 12.96              |
| Honduras                         | 35,036           | 38,840           | 36,957           | 39,560           | 40,478           | 1.38              | 2.32               |
| Nicaragua                        | 474,011          | 476,678          | 463,959          | 446,870          | 440,038          | 15.04             | -1.53              |
| Panama                           | 90,899           | 98,275           | 96,020           | 97,135           | 99,917           | 3.42              | 2.86               |
| <b>NORTH AMERICA</b>             | <b>1,139,624</b> | <b>1,162,368</b> | <b>1,245,037</b> | <b>1,337,755</b> | <b>1,515,880</b> | <b>51.82</b>      | <b>13.32</b>       |
| Canada                           | 151,568          | 160,398          | 172,730          | 175,771          | 188,104          | 6.43              | 7.02               |
| Mexico                           | 66,959           | 72,568           | 75,045           | 84,940           | 94,499           | 3.23              | 11.25              |
| United States of America         | 921,097          | 929,402          | 997,262          | 1,077,044        | 1,233,277        | 42.16             | 14.51              |
| <b>SOUTH AMERICA</b>             | <b>136,810</b>   | <b>164,496</b>   | <b>138,139</b>   | <b>156,152</b>   | <b>181,179</b>   | <b>6.19</b>       | <b>16.03</b>       |
| Argentina                        | 24,545           | 23,856           | 21,248           | 24,204           | 29,869           | 1.02              | 23.41              |
| Bolivia, Plurinational State of  | 1,826            | 2,072            | 1,919            | 2,205            | 2,184            | 0.07              | -0.95              |
| Brazil                           | 15,071           | 15,934           | 17,705           | 19,272           | 20,005           | 0.68              | 3.80               |
| Chile                            | 10,000           | 11,406           | 10,022           | 11,887           | 13,091           | 0.45              | 10.13              |
| Colombia                         | 33,712           | 36,202           | 37,879           | 41,185           | 43,706           | 1.49              | 6.12               |
| Ecuador                          | 5,674            | 5,734            | 5,846            | 6,171            | 6,243            | 0.21              | 1.17               |
| French Guiana                    |                  |                  | 1                |                  |                  |                   |                    |
| Guyana                           | 247              | 199              | 223              | 220              | 215              | 0.01              | -2.27              |
| Paraguay                         | 912              | 872              | 964              | 1,054            | 1,095            | 0.04              | 3.89               |
| Peru                             | 10,164           | 9,390            | 8,984            | 11,268           | 13,328           | 0.46              | 18.28              |
| Suriname                         | 77               | 73               | 98               | 106              | 94               | 0.00              | -11.32             |



## COSTA RICA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Uruguay                                | 3,150          | 3,354          | 3,233          | 3,835          | 3,838          | 0.13              | 0.08               |
| Venezuela, Bolivarian Republic of      | 31,432         | 55,404         | 30,017         | 34,745         | 47,511         | 1.62              | 36.74              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>30,606</b>  | <b>32,765</b>  | <b>35,387</b>  | <b>38,325</b>  | <b>44,316</b>  | <b>1.52</b>       | <b>15.63</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>17,206</b>  | <b>18,029</b>  | <b>18,422</b>  | <b>20,994</b>  | <b>24,218</b>  | <b>0.83</b>       | <b>15.36</b>       |
| China                                  | 6,573          | 7,791          | 7,395          | 9,552          | 12,799         | 0.44              | 33.99              |
| Hong Kong (China)                      | 7              | 4              | 3              | 4              | 10             | 0.00              | 150.00             |
| Japan                                  | 5,117          | 4,932          | 5,276          | 5,461          | 5,401          | 0.18              | -1.10              |
| Korea, Democratic People's Republic of | 2              | 8              | 30             |                |                |                   |                    |
| Korea, Republic of                     | 3,435          | 3,478          | 3,922          | 4,167          | 4,342          | 0.15              | 4.20               |
| Macao (China)                          | 1              |                |                |                |                |                   |                    |
| Mongolia                               | 20             | 13             | 16             | 13             | 31             | 0.00              | 138.46             |
| Taiwan Province of China               | 2,051          | 1,803          | 1,780          | 1,797          | 1,635          | 0.06              | -9.02              |
| <b>SOUTH-EAST ASIA</b>                 | <b>3,075</b>   | <b>2,881</b>   | <b>3,144</b>   | <b>3,114</b>   | <b>3,643</b>   | <b>0.12</b>       | <b>16.99</b>       |
| Brunei Darussalam                      |                | 1              | 4              | 22             | 7              | 0.00              | -68.18             |
| Cambodia                               | 6              | 12             | 7              | 20             | 20             | 0.00              |                    |
| Indonesia                              | 291            | 228            | 213            | 171            | 220            | 0.01              | 28.65              |
| Lao People's Democratic Republic       | 1              | 3              | 12             | 11             | 2              | 0.00              | -81.82             |
| Malaysia                               | 363            | 341            | 417            | 319            | 315            | 0.01              | -1.25              |
| Myanmar                                | 18             | 10             | 17             | 17             | 42             | 0.00              | 147.06             |
| Philippines                            | 1,695          | 1,687          | 1,730          | 1,841          | 2,210          | 0.08              | 20.04              |
| Singapore                              | 318            | 294            | 385            | 342            | 395            | 0.01              | 15.50              |
| Thailand                               | 231            | 185            | 242            | 216            | 267            | 0.01              | 23.61              |
| Timor-Leste                            | 1              | 2              | 1              | 1              | 1              | 0.00              |                    |
| Viet Nam                               | 151            | 118            | 116            | 154            | 164            | 0.01              | 6.49               |
| <b>AUSTRALASIA</b>                     | <b>10,277</b>  | <b>11,817</b>  | <b>13,782</b>  | <b>14,164</b>  | <b>16,406</b>  | <b>0.56</b>       | <b>15.83</b>       |
| Australia                              | 8,547          | 9,756          | 11,283         | 11,642         | 13,555         | 0.46              | 16.43              |
| New Zealand                            | 1,730          | 2,061          | 2,499          | 2,522          | 2,851          | 0.10              | 13.05              |
| <b>MELANESIA</b>                       | <b>23</b>      | <b>16</b>      | <b>16</b>      | <b>25</b>      | <b>22</b>      | <b>0.00</b>       | <b>-12.00</b>      |
| Fiji                                   | 10             | 10             | 9              | 10             | 17             | 0.00              | 70.00              |
| Papua New Guinea                       | 8              | 5              | 1              | 15             | 2              | 0.00              | -86.67             |
| Solomon Islands                        | 5              | 1              | 5              |                |                |                   |                    |
| Vanuatu                                |                |                | 1              |                | 3              | 0.00              |                    |
| <b>MICRONESIA</b>                      | <b>9</b>       | <b>6</b>       | <b>5</b>       | <b>20</b>      | <b>15</b>      | <b>0.00</b>       | <b>-25.00</b>      |
| Kiribati                               | 2              | 1              |                |                |                |                   |                    |
| Marshall Islands                       | 1              |                |                | 8              | 6              | 0.00              | -25.00             |
| Micronesia, Federated States of        | 2              | 2              | 3              | 7              | 5              | 0.00              | -28.57             |
| Nauru                                  | 1              |                |                | 1              | 1              | 0.00              |                    |
| Palau                                  | 3              | 3              | 2              | 4              | 3              | 0.00              | -25.00             |
| <b>POLYNESIA</b>                       | <b>3</b>       | <b>6</b>       | <b>9</b>       | <b>8</b>       | <b>12</b>      | <b>0.00</b>       | <b>50.00</b>       |
| Cook Islands                           | 1              |                |                |                |                |                   |                    |
| Niue                                   |                |                | 1              |                | 1              | 0.00              |                    |
| Samoa                                  |                | 1              | 1              | 3              | 5              | 0.00              | 66.67              |
| Tonga                                  | 2              | 1              | 3              | 4              | 5              | 0.00              | 25.00              |
| Tuvalu                                 |                | 4              | 4              | 1              | 1              | 0.00              |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>13</b>      | <b>10</b>      | <b>9</b>       |                |                |                   |                    |
| Other countries of Asia                | 3              | 6              | 8              |                |                |                   |                    |
| Other countries of Oceania             | 10             | 4              | 1              |                |                |                   |                    |
| <b>EUROPE</b>                          | <b>296,108</b> | <b>311,729</b> | <b>370,482</b> | <b>393,135</b> | <b>434,886</b> | <b>14.87</b>      | <b>10.62</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>12,329</b>  | <b>14,466</b>  | <b>18,617</b>  | <b>16,840</b>  | <b>18,420</b>  | <b>0.63</b>       | <b>9.38</b>        |
| Armenia                                | 24             | 20             | 35             | 28             | 36             | 0.00              | 28.57              |
| Azerbaijan                             | 14             | 13             | 22             | 27             | 30             | 0.00              | 11.11              |
| Belarus                                | 132            | 87             | 145            | 161            | 197            | 0.01              | 22.36              |
| Bulgaria                               | 442            | 502            | 721            | 665            | 724            | 0.02              | 8.87               |
| Czech Republic                         | 1,618          | 2,028          | 2,924          | 2,186          | 2,262          | 0.08              | 3.48               |

## COSTA RICA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Estonia                                   | 196            | 286            | 436            | 393            | 367            | 0.01              | -6.62              |
| Georgia                                   | 20             | 27             | 25             | 27             | 37             | 0.00              | 37.04              |
| Hungary                                   | 803            | 907            | 1,056          | 1,125          | 1,105          | 0.04              | -1.78              |
| Kazakhstan                                | 68             | 78             | 100            | 84             | 64             | 0.00              | -23.81             |
| Kyrgyzstan                                | 10             | 27             | 15             | 10             | 19             | 0.00              | 90.00              |
| Latvia                                    | 249            | 275            | 517            | 417            | 467            | 0.02              | 11.99              |
| Lithuania                                 | 440            | 451            | 663            | 623            | 778            | 0.03              | 24.88              |
| Moldova, Republic of                      | 30             | 43             | 53             | 51             | 82             | 0.00              | 60.78              |
| Poland                                    | 2,405          | 2,700          | 3,471          | 3,514          | 3,917          | 0.13              | 11.47              |
| Romania                                   | 906            | 1,199          | 1,388          | 1,499          | 2,026          | 0.07              | 35.16              |
| Russian Federation                        | 3,544          | 4,146          | 4,978          | 4,018          | 4,086          | 0.14              | 1.69               |
| Slovakia                                  | 674            | 786            | 1,101          | 950            | 1,097          | 0.04              | 15.47              |
| Tajikistan                                |                |                |                | 15             | 3              | 0.00              | -80.00             |
| Turkmenistan                              | 2              | 4              | 2              | 6              |                |                   |                    |
| Ukraine                                   | 729            | 859            | 936            | 981            | 1,087          | 0.04              | 10.81              |
| Uzbekistan                                | 23             | 28             | 29             | 60             | 36             | 0.00              | -40.00             |
| <b>NORTHERN EUROPE</b>                    | <b>51,861</b>  | <b>55,007</b>  | <b>63,023</b>  | <b>73,016</b>  | <b>98,302</b>  | <b>3.36</b>       | <b>34.63</b>       |
| Denmark                                   | 4,002          | 3,961          | 4,539          | 5,371          | 6,221          | 0.21              | 15.83              |
| Finland                                   | 1,667          | 1,885          | 1,896          | 2,119          | 2,161          | 0.07              | 1.98               |
| Iceland                                   | 242            | 159            | 282            | 280            | 289            | 0.01              | 3.21               |
| Ireland                                   | 2,554          | 2,794          | 2,904          | 3,324          | 3,977          | 0.14              | 19.65              |
| Norway                                    | 3,635          | 3,501          | 3,969          | 3,835          | 3,616          | 0.12              | -5.71              |
| Sweden                                    | 7,831          | 7,509          | 9,888          | 10,588         | 10,646         | 0.36              | 0.55               |
| United Kingdom                            | 31,930         | 35,198         | 39,545         | 47,499         | 71,392         | 2.44              | 50.30              |
| <b>SOUTHERN EUROPE</b>                    | <b>71,735</b>  | <b>79,716</b>  | <b>96,874</b>  | <b>99,226</b>  | <b>103,616</b> | <b>3.54</b>       | <b>4.42</b>        |
| Albania                                   | 44             | 59             | 53             | 40             | 49             | 0.00              | 22.50              |
| Andorra                                   | 45             | 61             | 68             | 84             | 115            | 0.00              | 36.90              |
| Bosnia and Herzegovina                    | 32             | 30             | 43             | 23             | 42             | 0.00              | 82.61              |
| Croatia                                   | 372            | 281            | 341            | 324            | 487            | 0.02              | 50.31              |
| Greece                                    | 586            | 604            | 727            | 837            | 869            | 0.03              | 3.82               |
| Holy See                                  | 7              | 11             | 17             | 15             | 9              | 0.00              | -40.00             |
| Italy                                     | 20,335         | 22,802         | 27,222         | 28,406         | 29,975         | 1.02              | 5.52               |
| Malta                                     | 55             | 92             | 90             | 94             | 110            | 0.00              | 17.02              |
| Montenegro                                | 25             | 40             | 35             | 21             | 36             | 0.00              | 71.43              |
| Portugal                                  | 2,016          | 2,126          | 3,098          | 3,400          | 3,570          | 0.12              | 5.00               |
| San Marino                                | 19             | 8              | 18             | 14             | 22             | 0.00              | 57.14              |
| Serbia                                    | 210            | 195            | 169            | 227            | 251            | 0.01              | 10.57              |
| Slovenia                                  | 473            | 437            | 664            | 517            | 579            | 0.02              | 11.99              |
| Spain                                     | 47,505         | 52,950         | 64,303         | 65,188         | 67,453         | 2.31              | 3.47               |
| The Former Yugoslav Republic of Macedonia | 9              | 20             | 26             | 36             | 49             | 0.00              | 36.11              |
| Yugoslavia, SFR (former)                  | 2              |                |                |                |                |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>148,442</b> | <b>151,108</b> | <b>177,809</b> | <b>187,453</b> | <b>196,283</b> | <b>6.71</b>       | <b>4.71</b>        |
| Austria                                   | 6,150          | 6,858          | 7,408          | 7,679          | 7,560          | 0.26              | -1.55              |
| Belgium                                   | 10,235         | 9,177          | 10,715         | 10,597         | 10,367         | 0.35              | -2.17              |
| France                                    | 38,139         | 39,728         | 49,681         | 54,773         | 61,503         | 2.10              | 12.29              |
| Germany                                   | 50,938         | 54,754         | 63,916         | 66,450         | 67,939         | 2.32              | 2.24               |
| Liechtenstein                             | 62             | 76             | 67             | 85             | 118            | 0.00              | 38.82              |
| Luxembourg                                | 263            | 294            | 324            | 376            | 401            | 0.01              | 6.65               |
| Monaco                                    | 28             | 36             | 34             | 27             | 24             | 0.00              | -11.11             |
| Netherlands                               | 25,758         | 23,121         | 26,671         | 27,083         | 27,129         | 0.93              | 0.17               |
| Switzerland                               | 16,869         | 17,064         | 18,993         | 20,383         | 21,242         | 0.73              | 4.21               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>11,738</b>  | <b>11,421</b>  | <b>14,149</b>  | <b>16,586</b>  | <b>18,245</b>  | <b>0.62</b>       | <b>10.00</b>       |
| Cyprus                                    | 49             | 70             | 52             | 70             | 118            | 0.00              | 68.57              |
| Israel                                    | 11,095         | 10,764         | 13,442         | 15,806         | 17,186         | 0.59              | 8.73               |
| Turkey                                    | 594            | 587            | 655            | 710            | 941            | 0.03              | 32.54              |

## COSTA RICA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|------------------------------|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| <b>OTHER EUROPE</b>          | <b>3</b>     | <b>11</b>    | <b>10</b>    | <b>14</b>    | <b>20</b>    | <b>0.00</b>       | <b>42.86</b>       |
| Other countries of Europe    | 3            | 11           | 10           | 14           | 20           | 0.00              | 42.86              |
| <b>MIDDLE EAST</b>           | <b>569</b>   | <b>747</b>   | <b>836</b>   | <b>924</b>   | <b>1,030</b> | <b>0.04</b>       | <b>11.47</b>       |
| Bahrain                      | 7            | 21           | 19           | 12           | 24           | 0.00              | 100.00             |
| Egypt                        | 150          | 126          | 118          | 198          | 180          | 0.01              | -9.09              |
| Iraq                         | 10           | 18           | 21           | 15           | 15           | 0.00              |                    |
| Jordan                       | 80           | 116          | 126          | 116          | 161          | 0.01              | 38.79              |
| Kuwait                       | 26           | 33           | 36           | 59           | 43           | 0.00              | -27.12             |
| Lebanon                      | 143          | 157          | 175          | 190          | 192          | 0.01              | 1.05               |
| Libya                        | 2            | 3            | 5            | 2            | 7            | 0.00              | 250.00             |
| Oman                         | 11           | 15           | 16           | 24           | 40           | 0.00              | 66.67              |
| Qatar                        | 27           | 46           | 49           | 22           | 22           | 0.00              |                    |
| Saudi Arabia                 | 58           | 117          | 173          | 172          | 181          | 0.01              | 5.23               |
| State of Palestine           | 17           | 41           | 34           | 43           | 38           | 0.00              | -11.63             |
| Syrian Arab Republic         | 19           | 25           | 30           | 29           | 42           | 0.00              | 44.83              |
| United Arab Emirates         | 15           | 24           | 29           | 37           | 82           | 0.00              | 121.62             |
| Yemen                        | 4            | 5            | 5            | 5            | 3            | 0.00              | -40.00             |
| <b>SOUTH ASIA</b>            | <b>4,696</b> | <b>5,332</b> | <b>6,017</b> | <b>7,233</b> | <b>7,811</b> | <b>0.27</b>       | <b>7.99</b>        |
| Afghanistan                  | 12           | 5            | 6            | 10           | 6            | 0.00              | -40.00             |
| Bangladesh                   | 53           | 45           | 51           | 58           | 77           | 0.00              | 32.76              |
| Bhutan                       | 4            | 4            | 10           | 9            | 3            | 0.00              | -66.67             |
| India                        | 4,205        | 4,746        | 5,423        | 6,565        | 7,085        | 0.24              | 7.92               |
| Iran, Islamic Republic of    | 135          | 194          | 186          | 180          | 214          | 0.01              | 18.89              |
| Maldives                     | 7            | 3            | 7            | 3            | 3            | 0.00              |                    |
| Nepal                        | 67           | 73           | 99           | 107          | 106          | 0.00              | -0.93              |
| Pakistan                     | 171          | 171          | 162          | 223          | 228          | 0.01              | 2.24               |
| Sri Lanka                    | 42           | 91           | 73           | 78           | 89           | 0.00              | 14.10              |
| <b>NOT SPECIFIED</b>         | <b>2</b>     |              | <b>2</b>     | <b>8</b>     |              |                   |                    |
| Other countries of the World | 2            |              | 2            | 8            |              |                   |                    |

## COTE D'IVOIRE

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012               | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>289,100</b> | <b>380,000</b> | <b>471,000</b> | <b>1,441,200</b> | <b>1,583,249</b> | <b>100.00</b>     | <b>9.86</b>        |
| <b>AFRICA</b>                          | <b>199,400</b>     | <b>258,400</b> | <b>315,600</b> | <b>965,604</b>   | <b>1,060,778</b> | <b>67.00</b>      | <b>9.86</b>        |
| <b>OTHER AFRICA</b>                    | <b>199,400</b>     | <b>258,400</b> | <b>315,600</b> | <b>965,604</b>   | <b>1,060,778</b> | <b>67.00</b>      | <b>9.86</b>        |
| All countries of Africa                | 199,400            | 258,400        | 315,600        | 965,604          | 1,060,778        | 67.00             | 9.86               |
| <b>AMERICAS</b>                        | <b>11,600</b>      | <b>13,300</b>  | <b>14,100</b>  | <b>72,060</b>    | <b>79,162</b>    | <b>5.00</b>       | <b>9.86</b>        |
| <b>OTHER AMERICAS</b>                  | <b>11,600</b>      | <b>13,300</b>  | <b>14,100</b>  | <b>72,060</b>    | <b>79,162</b>    | <b>5.00</b>       | <b>9.86</b>        |
| All countries of the Americas          | 11,600             | 13,300         | 14,100         | 72,060           | 79,162           | 5.00              | 9.86               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>11,600</b>      | <b>17,100</b>  | <b>28,300</b>  | <b>72,060</b>    | <b>79,162</b>    | <b>5.00</b>       | <b>9.86</b>        |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>11,600</b>      | <b>17,100</b>  | <b>28,300</b>  | <b>72,060</b>    | <b>79,162</b>    | <b>5.00</b>       | <b>9.86</b>        |
| All countries East Asia/Pacific        | 11,600             | 17,100         | 28,300         | 72,060           | 79,162           | 5.00              | 9.86               |
| <b>EUROPE</b>                          | <b>66,500</b>      | <b>91,200</b>  | <b>113,000</b> | <b>331,476</b>   | <b>364,147</b>   | <b>23.00</b>      | <b>9.86</b>        |
| <b>OTHER EUROPE</b>                    | <b>66,500</b>      | <b>91,200</b>  | <b>113,000</b> | <b>331,476</b>   | <b>364,147</b>   | <b>23.00</b>      | <b>9.86</b>        |
| All countries of Europe                | 66,500             | 91,200         | 113,000        | 331,476          | 364,147          | 23.00             | 9.86               |

## CROATIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                              | <b>4,521,803</b> | <b>4,666,142</b> | <b>4,911,252</b> | <b>5,250,645</b> | <b>5,468,333</b> | <b>100.00</b>     | <b>4.15</b>        |
| <b>AMERICAS</b>                           | <b>165,720</b>   | <b>191,500</b>   | <b>211,725</b>   | <b>248,373</b>   | <b>249,276</b>   | <b>4.56</b>       | <b>0.36</b>        |
| <b>NORTH AMERICA</b>                      | <b>165,720</b>   | <b>191,500</b>   | <b>211,725</b>   | <b>248,373</b>   | <b>249,276</b>   | <b>4.56</b>       | <b>0.36</b>        |
| Canada                                    | 35,821           | 38,200           | 42,759           | 48,597           | 51,377           | 0.94              | 5.72               |
| United States of America                  | 129,899          | 153,300          | 168,966          | 199,776          | 197,899          | 3.62              | -0.94              |
| <b>EAST ASIA AND THE PACIFIC</b>          | <b>211,491</b>   | <b>216,075</b>   | <b>230,559</b>   | <b>218,294</b>   | <b>178,214</b>   | <b>3.26</b>       | <b>-18.36</b>      |
| <b>NORTH-EAST ASIA</b>                    | <b>148,515</b>   | <b>146,867</b>   | <b>161,826</b>   | <b>145,213</b>   | <b>106,373</b>   | <b>1.95</b>       | <b>-26.75</b>      |
| Japan                                     | 148,515          | 146,867          | 161,826          | 145,213          | 106,373          | 1.95              | -26.75             |
| <b>AUSTRALASIA</b>                        | <b>62,976</b>    | <b>69,208</b>    | <b>68,733</b>    | <b>73,081</b>    | <b>71,841</b>    | <b>1.31</b>       | <b>-1.70</b>       |
| Australia                                 | 53,843           | 60,116           | 59,946           | 63,598           | 62,847           | 1.15              | -1.18              |
| New Zealand                               | 9,133            | 9,092            | 8,787            | 9,483            | 8,994            | 0.16              | -5.16              |
| <b>EUROPE</b>                             | <b>3,898,870</b> | <b>3,959,046</b> | <b>3,972,173</b> | <b>4,151,526</b> | <b>4,365,294</b> | <b>79.83</b>      | <b>5.15</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>781,957</b>   | <b>753,332</b>   | <b>744,559</b>   | <b>749,210</b>   | <b>794,724</b>   | <b>14.53</b>      | <b>6.07</b>        |
| Belarus                                   | 2,720            | 3,690            | 7,584            | 6,513            | 4,208            | 0.08              | -35.39             |
| Bulgaria                                  | 30,412           | 35,619           | 38,880           | 39,181           | 43,827           | 0.80              | 11.86              |
| Czech Republic                            | 149,281          | 142,649          | 152,083          | 156,557          | 161,708          | 2.96              | 3.29               |
| Estonia                                   | 4,525            | 5,577            | 5,518            | 5,908            | 7,348            | 0.13              | 24.37              |
| Hungary                                   | 105,071          | 114,164          | 120,843          | 139,161          | 145,923          | 2.67              | 4.86               |
| Latvia                                    | 5,798            | 8,424            | 7,882            | 7,068            | 6,613            | 0.12              | -6.44              |
| Lithuania                                 | 8,751            | 8,607            | 8,553            | 8,921            | 8,334            | 0.15              | -6.58              |
| Poland                                    | 155,353          | 168,553          | 168,170          | 170,800          | 183,373          | 3.35              | 7.36               |
| Romania                                   | 33,199           | 33,523           | 31,018           | 34,756           | 39,417           | 0.72              | 13.41              |
| Russian Federation                        | 141,939          | 103,150          | 77,456           | 52,570           | 55,361           | 1.01              | 5.31               |
| Slovakia                                  | 96,161           | 97,241           | 102,411          | 105,114          | 111,560          | 2.04              | 6.13               |
| Ukraine                                   | 48,747           | 32,135           | 24,161           | 22,661           | 27,052           | 0.49              | 19.38              |
| <b>NORTHERN EUROPE</b>                    | <b>395,081</b>   | <b>463,229</b>   | <b>482,252</b>   | <b>509,045</b>   | <b>588,996</b>   | <b>10.77</b>      | <b>15.71</b>       |
| Denmark                                   | 24,558           | 26,465           | 25,100           | 23,991           | 29,157           | 0.53              | 21.53              |
| Finland                                   | 24,480           | 29,581           | 30,149           | 35,040           | 42,054           | 0.77              | 20.02              |
| Iceland                                   | 1,337            | 2,100            | 1,705            | 1,680            | 2,372            | 0.04              | 41.19              |
| Ireland                                   | 17,326           | 19,530           | 21,979           | 23,267           | 26,214           | 0.48              | 12.67              |
| Norway                                    | 56,480           | 68,339           | 64,623           | 56,766           | 58,032           | 1.06              | 2.23               |
| Sweden                                    | 73,668           | 88,919           | 96,361           | 99,981           | 117,141          | 2.14              | 17.16              |
| United Kingdom                            | 197,232          | 228,295          | 242,335          | 268,320          | 314,026          | 5.74              | 17.03              |
| <b>SOUTHERN EUROPE</b>                    | <b>934,417</b>   | <b>936,271</b>   | <b>964,676</b>   | <b>1,021,428</b> | <b>1,053,981</b> | <b>19.27</b>      | <b>3.19</b>        |
| Bosnia and Herzegovina                    | 91,502           | 94,870           | 94,724           | 107,025          | 121,820          | 2.23              | 13.82              |
| Greece                                    | 19,103           | 27,961           | 27,987           | 20,355           | 27,029           | 0.49              | 32.79              |
| Italy                                     | 376,391          | 361,660          | 371,740          | 389,636          | 381,966          | 6.99              | -1.97              |
| Portugal                                  | 18,404           | 17,450           | 18,426           | 21,585           | 19,873           | 0.36              | -7.93              |
| Slovenia                                  | 295,493          | 311,503          | 320,347          | 342,794          | 372,160          | 6.81              | 8.57               |
| Spain                                     | 120,767          | 107,685          | 117,799          | 124,610          | 114,526          | 2.09              | -8.09              |
| The Former Yugoslav Republic of Macedonia | 12,757           | 15,142           | 13,653           | 15,423           | 16,607           | 0.30              | 7.68               |
| <b>WESTERN EUROPE</b>                     | <b>1,637,402</b> | <b>1,666,196</b> | <b>1,645,124</b> | <b>1,732,453</b> | <b>1,767,469</b> | <b>32.32</b>      | <b>2.02</b>        |
| Austria                                   | 522,960          | 529,734          | 543,951          | 595,858          | 637,990          | 11.67             | 7.07               |
| Belgium                                   | 63,094           | 73,304           | 66,118           | 69,406           | 73,019           | 1.34              | 5.21               |
| France                                    | 239,209          | 237,962          | 222,878          | 219,580          | 213,406          | 3.90              | -2.81              |
| Germany                                   | 638,838          | 646,213          | 634,031          | 658,982          | 652,004          | 11.92             | -1.06              |
| Luxembourg                                | 2,392            | 2,608            | 2,971            | 3,454            | 3,980            | 0.07              | 15.23              |
| Netherlands                               | 90,391           | 91,550           | 91,426           | 92,482           | 92,301           | 1.69              | -0.20              |
| Switzerland                               | 80,518           | 84,825           | 83,749           | 92,691           | 94,769           | 1.73              | 2.24               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>67,711</b>    | <b>52,023</b>    | <b>42,669</b>    | <b>44,866</b>    | <b>51,885</b>    | <b>0.95</b>       | <b>15.64</b>       |
| Israel                                    | 26,392           | 26,366           | 23,448           | 26,251           | 31,585           | 0.58              | 20.32              |
| Turkey                                    | 41,319           | 25,657           | 19,221           | 18,615           | 20,300           | 0.37              | 9.05               |
| <b>OTHER EUROPE</b>                       | <b>82,302</b>    | <b>87,995</b>    | <b>92,893</b>    | <b>94,524</b>    | <b>108,239</b>   | <b>1.98</b>       | <b>14.51</b>       |
| Other countries of Europe                 | 82,302           | 87,995           | 92,893           | 94,524           | 108,239          | 1.98              | 14.51              |
| <b>NOT SPECIFIED</b>                      | <b>245,722</b>   | <b>299,521</b>   | <b>496,795</b>   | <b>632,452</b>   | <b>675,549</b>   | <b>12.35</b>      | <b>6.81</b>        |
| Other countries of the World              | 245,722          | 299,521          | 496,795          | 632,452          | 675,549          | 12.35             | 6.81               |

## CROATIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>10,369,226</b> | <b>10,948,366</b> | <b>11,622,961</b> | <b>12,683,179</b> | <b>13,808,532</b> | <b>100.00</b>     | <b>8.87</b>        |
| <b>AFRICA</b>                          | <b>16,935</b>         | <b>19,762</b>     | <b>22,777</b>     | <b>25,248</b>     | <b>32,323</b>     | <b>0.23</b>       | <b>28.02</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>8,460</b>          | <b>9,681</b>      | <b>9,289</b>      | <b>11,553</b>     | <b>13,191</b>     | <b>0.10</b>       | <b>14.18</b>       |
| South Africa                           | 8,460                 | 9,681             | 9,289             | 11,553            | 13,191            | 0.10              | 14.18              |
| <b>OTHER AFRICA</b>                    | <b>8,475</b>          | <b>10,081</b>     | <b>13,488</b>     | <b>13,695</b>     | <b>19,132</b>     | <b>0.14</b>       | <b>39.70</b>       |
| Other countries of Africa              | 8,475                 | 10,081            | 13,488            | 13,695            | 19,132            | 0.14              | 39.70              |
| <b>AMERICAS</b>                        | <b>291,988</b>        | <b>381,358</b>    | <b>435,046</b>    | <b>530,508</b>    | <b>574,408</b>    | <b>4.16</b>       | <b>8.28</b>        |
| <b>NORTH AMERICA</b>                   | <b>230,052</b>        | <b>287,279</b>    | <b>336,282</b>    | <b>413,732</b>    | <b>450,567</b>    | <b>3.26</b>       | <b>8.90</b>        |
| Canada                                 | 55,090                | 65,660            | 78,901            | 94,707            | 110,997           | 0.80              | 17.20              |
| United States of America               | 173,501               | 219,912           | 255,592           | 317,414           | 337,464           | 2.44              | 6.32               |
| Other countries of North America       | 1,461                 | 1,707             | 1,789             | 1,611             | 2,106             | 0.02              | 30.73              |
| <b>SOUTH AMERICA</b>                   | <b>30,913</b>         | <b>56,459</b>     | <b>56,911</b>     | <b>60,735</b>     | <b>47,714</b>     | <b>0.35</b>       | <b>-21.44</b>      |
| Brazil                                 | 30,913                | 56,459            | 56,911            | 60,735            | 47,714            | 0.35              | -21.44             |
| <b>OTHER AMERICAS</b>                  | <b>31,023</b>         | <b>37,620</b>     | <b>41,853</b>     | <b>56,041</b>     | <b>76,127</b>     | <b>0.55</b>       | <b>35.84</b>       |
| Other countries of the Americas        | 31,023                | 37,620            | 41,853            | 56,041            | 76,127            | 0.55              | 35.84              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>468,856</b>        | <b>544,510</b>    | <b>823,265</b>    | <b>978,831</b>    | <b>1,041,532</b>  | <b>7.54</b>       | <b>6.41</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>245,097</b>        | <b>275,091</b>    | <b>502,171</b>    | <b>591,665</b>    | <b>600,794</b>    | <b>4.35</b>       | <b>1.54</b>        |
| China                                  | 43,249                | 41,973            | 61,215            | 87,884            | 102,044           | 0.74              | 16.11              |
| Japan                                  | 155,088               | 159,117           | 176,846           | 159,807           | 120,971           | 0.88              | -24.30             |
| Korea, Republic of                     | 46,760                | 74,001            | 264,110           | 343,974           | 377,779           | 2.74              | 9.83               |
| <b>AUSTRALASIA</b>                     | <b>104,258</b>        | <b>124,989</b>    | <b>136,914</b>    | <b>156,479</b>    | <b>175,580</b>    | <b>1.27</b>       | <b>12.21</b>       |
| Australia                              | 87,735                | 106,337           | 116,686           | 132,590           | 149,829           | 1.09              | 13.00              |
| New Zealand                            | 16,523                | 18,652            | 20,228            | 23,889            | 25,751            | 0.19              | 7.79               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>119,501</b>        | <b>144,430</b>    | <b>184,180</b>    | <b>230,687</b>    | <b>265,158</b>    | <b>1.92</b>       | <b>14.94</b>       |
| Other countries of Asia                | 116,732               | 140,449           | 178,917           | 226,963           | 261,336           | 1.89              | 15.14              |
| Other countries of Oceania             | 2,769                 | 3,981             | 5,263             | 3,724             | 3,822             | 0.03              | 2.63               |
| <b>EUROPE</b>                          | <b>9,591,447</b>      | <b>10,002,736</b> | <b>10,341,873</b> | <b>11,148,592</b> | <b>12,160,269</b> | <b>88.06</b>      | <b>9.07</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>2,249,141</b>      | <b>2,324,376</b>  | <b>2,377,722</b>  | <b>2,551,886</b>  | <b>2,742,752</b>  | <b>19.86</b>      | <b>7.48</b>        |
| Belarus                                | 4,819                 | 7,431             | 12,775            | 14,300            | 12,881            | 0.09              | -9.92              |
| Bulgaria                               | 36,538                | 44,918            | 51,023            | 55,920            | 63,432            | 0.46              | 13.43              |
| Czech Republic                         | 647,211               | 652,154           | 661,486           | 696,151           | 688,953           | 4.99              | -1.03              |
| Estonia                                | 8,610                 | 12,486            | 14,677            | 17,552            | 21,611            | 0.16              | 23.13              |
| Hungary                                | 307,912               | 326,354           | 366,262           | 435,990           | 486,448           | 3.52              | 11.57              |
| Latvia                                 | 10,640                | 15,403            | 14,671            | 17,253            | 19,311            | 0.14              | 11.93              |
| Lithuania                              | 23,684                | 25,711            | 26,846            | 31,433            | 36,345            | 0.26              | 15.63              |
| Poland                                 | 544,134               | 635,558           | 630,360           | 674,779           | 757,523           | 5.49              | 12.26              |
| Romania                                | 61,272                | 64,654            | 62,845            | 75,561            | 93,466            | 0.68              | 23.70              |
| Russian Federation                     | 196,308               | 151,087           | 133,391           | 101,444           | 108,273           | 0.78              | 6.73               |
| Slovakia                               | 337,429               | 337,035           | 355,000           | 380,942           | 389,806           | 2.82              | 2.33               |
| Ukraine                                | 70,584                | 51,585            | 48,386            | 50,561            | 64,703            | 0.47              | 27.97              |
| <b>NORTHERN EUROPE</b>                 | <b>699,148</b>        | <b>886,765</b>    | <b>948,470</b>    | <b>1,021,772</b>  | <b>1,246,619</b>  | <b>9.03</b>       | <b>22.01</b>       |
| Denmark                                | 85,854                | 89,550            | 86,610            | 81,851            | 104,265           | 0.76              | 27.38              |
| Finland                                | 38,806                | 54,261            | 57,216            | 68,179            | 85,027            | 0.62              | 24.71              |
| Iceland                                | 1,913                 | 2,839             | 2,733             | 2,751             | 3,640             | 0.03              | 32.32              |
| Ireland                                | 28,166                | 38,252            | 45,661            | 51,459            | 57,984            | 0.42              | 12.68              |
| Norway                                 | 102,090               | 134,450           | 135,101           | 123,362           | 142,647           | 1.03              | 15.63              |
| Sweden                                 | 135,363               | 178,340           | 192,113           | 203,660           | 256,612           | 1.86              | 26.00              |
| United Kingdom                         | 306,956               | 389,073           | 429,036           | 490,510           | 596,444           | 4.32              | 21.60              |
| <b>SOUTHERN EUROPE</b>                 | <b>2,655,965</b>      | <b>2,639,980</b>  | <b>2,772,733</b>  | <b>3,004,123</b>  | <b>3,208,799</b>  | <b>23.24</b>      | <b>6.81</b>        |
| Bosnia and Herzegovina                 | 220,375               | 211,677           | 228,711           | 279,806           | 333,039           | 2.41              | 19.02              |
| Greece                                 | 21,283                | 31,572            | 32,246            | 25,036            | 33,526            | 0.24              | 33.91              |
| Italy                                  | 1,050,514             | 1,016,953         | 1,060,912         | 1,111,428         | 1,119,932         | 8.11              | 0.77               |
| Malta                                  | 1,474                 | 1,931             | 2,598             | 2,457             | 2,630             | 0.02              | 7.04               |
| Montenegro                             | 12,353                | 13,472            | 14,619            | 16,519            | 19,831            | 0.14              | 20.05              |
| Portugal                               | 23,470                | 25,882            | 29,659            | 36,522            | 37,043            | 0.27              | 1.43               |

## CROATIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Serbia                                    | 85,768           | 89,768           | 94,085           | 101,397          | 112,202          | 0.81              | 10.66              |
| Slovenia                                  | 1,053,553        | 1,066,610        | 1,101,552        | 1,191,998        | 1,298,501        | 9.40              | 8.93               |
| Spain                                     | 166,176          | 158,190          | 185,985          | 212,798          | 222,523          | 1.61              | 4.57               |
| The Former Yugoslav Republic of Macedonia | 20,999           | 23,925           | 22,366           | 26,162           | 29,572           | 0.21              | 13.03              |
| <b>WESTERN EUROPE</b>                     | <b>3,869,890</b> | <b>4,041,316</b> | <b>4,136,921</b> | <b>4,456,626</b> | <b>4,825,384</b> | <b>34.94</b>      | <b>8.27</b>        |
| Austria                                   | 945,578          | 968,233          | 1,018,521        | 1,119,709        | 1,237,969        | 8.97              | 10.56              |
| Belgium                                   | 137,261          | 159,927          | 154,394          | 164,047          | 182,556          | 1.32              | 11.28              |
| France                                    | 418,412          | 448,776          | 441,494          | 466,045          | 494,698          | 3.58              | 6.15               |
| Germany                                   | 1,852,731        | 1,931,890        | 1,988,993        | 2,124,149        | 2,277,378        | 16.49             | 7.21               |
| Luxembourg                                | 4,579            | 5,374            | 6,062            | 6,635            | 8,236            | 0.06              | 24.13              |
| Netherlands                               | 335,266          | 336,106          | 333,500          | 356,876          | 389,510          | 2.82              | 9.14               |
| Switzerland                               | 176,063          | 191,010          | 193,957          | 219,165          | 235,037          | 1.70              | 7.24               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>85,537</b>    | <b>70,599</b>    | <b>64,747</b>    | <b>73,005</b>    | <b>87,983</b>    | <b>0.64</b>       | <b>20.52</b>       |
| Cyprus                                    | 1,299            | 1,577            | 1,760            | 1,715            | 2,758            | 0.02              | 60.82              |
| Israel                                    | 35,541           | 36,857           | 36,767           | 44,305           | 53,385           | 0.39              | 20.49              |
| Turkey                                    | 48,697           | 32,165           | 26,220           | 26,985           | 31,840           | 0.23              | 17.99              |
| <b>OTHER EUROPE</b>                       | <b>31,766</b>    | <b>39,700</b>    | <b>41,280</b>    | <b>41,180</b>    | <b>48,732</b>    | <b>0.35</b>       | <b>18.34</b>       |
| Other countries of Europe                 | 31,766           | 39,700           | 41,280           | 41,180           | 48,732           | 0.35              | 18.34              |

## CROATIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|   | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                              | <b>18,879,352</b> | <b>18,892,045</b> | <b>18,891,924</b> | <b>19,851,214</b> | <b>20,871,999</b> | <b>100.00</b>     | <b>5.14</b>        |
| <b>AMERICAS</b>                           | <b>376,508</b>    | <b>428,430</b>    | <b>466,326</b>    | <b>563,484</b>    | <b>562,526</b>    | <b>2.70</b>       | <b>-0.17</b>       |
| <b>NORTH AMERICA</b>                      | <b>376,508</b>    | <b>428,430</b>    | <b>466,326</b>    | <b>563,484</b>    | <b>562,526</b>    | <b>2.70</b>       | <b>-0.17</b>       |
| Canada                                    | 85,968            | 89,629            | 94,869            | 107,774           | 115,682           | 0.55              | 7.34               |
| United States of America                  | 290,540           | 338,801           | 371,457           | 455,710           | 446,844           | 2.14              | -1.95              |
| <b>EAST ASIA AND THE PACIFIC</b>          | <b>342,636</b>    | <b>340,473</b>    | <b>360,921</b>    | <b>354,595</b>    | <b>308,153</b>    | <b>1.48</b>       | <b>-13.10</b>      |
| <b>NORTH-EAST ASIA</b>                    | <b>206,548</b>    | <b>196,039</b>    | <b>216,228</b>    | <b>196,604</b>    | <b>150,376</b>    | <b>0.72</b>       | <b>-23.51</b>      |
| Japan                                     | 206,548           | 196,039           | 216,228           | 196,604           | 150,376           | 0.72              | -23.51             |
| <b>AUSTRALASIA</b>                        | <b>136,088</b>    | <b>144,434</b>    | <b>144,693</b>    | <b>157,991</b>    | <b>157,777</b>    | <b>0.76</b>       | <b>-0.14</b>       |
| Australia                                 | 117,084           | 125,943           | 127,221           | 138,295           | 139,044           | 0.67              | 0.54               |
| New Zealand                               | 19,004            | 18,491            | 17,472            | 19,696            | 18,733            | 0.09              | -4.89              |
| <b>EUROPE</b>                             | <b>17,733,233</b> | <b>17,636,456</b> | <b>17,355,295</b> | <b>18,055,235</b> | <b>19,047,154</b> | <b>91.26</b>      | <b>5.49</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>4,360,817</b>  | <b>4,022,703</b>  | <b>3,808,928</b>  | <b>3,724,931</b>  | <b>3,936,982</b>  | <b>18.86</b>      | <b>5.69</b>        |
| Belarus                                   | 15,380            | 19,169            | 21,983            | 18,171            | 16,273            | 0.08              | -10.45             |
| Bulgaria                                  | 50,553            | 60,302            | 60,897            | 61,014            | 70,383            | 0.34              | 15.36              |
| Czech Republic                            | 949,286           | 897,527           | 937,745           | 967,826           | 977,782           | 4.68              | 1.03               |
| Estonia                                   | 17,019            | 21,691            | 21,107            | 22,889            | 30,047            | 0.14              | 31.27              |
| Hungary                                   | 464,386           | 513,042           | 542,188           | 615,751           | 643,182           | 3.08              | 4.45               |
| Latvia                                    | 15,808            | 21,537            | 20,566            | 23,033            | 21,246            | 0.10              | -7.76              |
| Lithuania                                 | 25,172            | 27,849            | 26,044            | 26,037            | 26,659            | 0.13              | 2.39               |
| Poland                                    | 681,650           | 742,979           | 729,653           | 736,324           | 824,668           | 3.95              | 12.00              |
| Romania                                   | 115,103           | 112,818           | 103,988           | 118,481           | 137,441           | 0.66              | 16.00              |
| Russian Federation                        | 1,098,621         | 785,529           | 570,716           | 363,339           | 349,366           | 1.67              | -3.85              |
| Slovakia                                  | 599,534           | 594,661           | 615,954           | 633,921           | 675,131           | 3.23              | 6.50               |
| Ukraine                                   | 328,305           | 225,599           | 158,087           | 138,145           | 164,804           | 0.79              | 19.30              |
| <b>NORTHERN EUROPE</b>                    | <b>1,986,602</b>  | <b>2,340,225</b>  | <b>2,463,694</b>  | <b>2,616,256</b>  | <b>3,146,436</b>  | <b>15.07</b>      | <b>20.26</b>       |
| Denmark                                   | 132,082           | 129,275           | 115,028           | 104,869           | 140,978           | 0.68              | 34.43              |
| Finland                                   | 106,418           | 123,987           | 131,654           | 164,479           | 217,840           | 1.04              | 32.44              |
| Iceland                                   | 4,354             | 5,809             | 5,618             | 5,381             | 7,995             | 0.04              | 48.58              |
| Ireland                                   | 79,628            | 87,310            | 102,204           | 110,979           | 124,323           | 0.60              | 12.02              |
| Norway                                    | 312,163           | 371,832           | 353,431           | 306,914           | 327,802           | 1.57              | 6.81               |
| Sweden                                    | 363,085           | 450,163           | 494,320           | 500,713           | 616,137           | 2.95              | 23.05              |
| United Kingdom                            | 988,872           | 1,171,849         | 1,261,439         | 1,422,921         | 1,711,361         | 8.20              | 20.27              |
| <b>SOUTHERN EUROPE</b>                    | <b>3,152,708</b>  | <b>3,061,032</b>  | <b>3,074,726</b>  | <b>3,289,890</b>  | <b>3,342,451</b>  | <b>16.01</b>      | <b>1.60</b>        |
| Bosnia and Herzegovina                    | 312,777           | 323,888           | 324,101           | 362,432           | 398,567           | 1.91              | 9.97               |
| Greece                                    | 34,864            | 46,747            | 45,996            | 39,254            | 48,055            | 0.23              | 22.42              |
| Italy                                     | 1,263,444         | 1,172,293         | 1,196,738         | 1,290,865         | 1,246,528         | 5.97              | -3.43              |
| Portugal                                  | 37,597            | 37,022            | 41,332            | 47,399            | 46,816            | 0.22              | -1.23              |
| Slovenia                                  | 1,244,806         | 1,248,521         | 1,218,577         | 1,279,652         | 1,341,536         | 6.43              | 4.84               |
| Spain                                     | 227,553           | 197,112           | 216,278           | 233,548           | 222,758           | 1.07              | -4.62              |
| The Former Yugoslav Republic of Macedonia | 31,667            | 35,449            | 31,704            | 36,740            | 38,191            | 0.18              | 3.95               |
| <b>WESTERN EUROPE</b>                     | <b>7,858,864</b>  | <b>7,868,540</b>  | <b>7,681,656</b>  | <b>8,081,222</b>  | <b>8,236,279</b>  | <b>39.46</b>      | <b>1.92</b>        |
| Austria                                   | 2,301,769         | 2,302,830         | 2,340,462         | 2,545,331         | 2,716,523         | 13.02             | 6.73               |
| Belgium                                   | 268,480           | 301,936           | 281,879           | 283,830           | 298,507           | 1.43              | 5.17               |
| France                                    | 894,038           | 897,162           | 875,152           | 832,992           | 845,605           | 4.05              | 1.51               |
| Germany                                   | 3,640,139         | 3,634,564         | 3,464,937         | 3,662,950         | 3,607,423         | 17.28             | -1.52              |
| Luxembourg                                | 9,507             | 11,457            | 12,309            | 13,559            | 18,934            | 0.09              | 39.64              |
| Netherlands                               | 448,030           | 416,404           | 409,641           | 404,008           | 401,316           | 1.92              | -0.67              |
| Switzerland                               | 296,901           | 304,187           | 297,276           | 338,552           | 347,971           | 1.67              | 2.78               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>153,627</b>    | <b>114,051</b>    | <b>93,222</b>     | <b>100,718</b>    | <b>114,860</b>    | <b>0.55</b>       | <b>14.04</b>       |
| Israel                                    | 56,847            | 62,783            | 53,772            | 62,248            | 70,396            | 0.34              | 13.09              |
| Turkey                                    | 96,780            | 51,268            | 39,450            | 38,470            | 44,464            | 0.21              | 15.58              |
| <b>OTHER EUROPE</b>                       | <b>220,615</b>    | <b>229,905</b>    | <b>233,069</b>    | <b>242,218</b>    | <b>270,146</b>    | <b>1.29</b>       | <b>11.53</b>       |
| Other countries of Europe                 | 220,615           | 229,905           | 233,069           | 242,218           | 270,146           | 1.29              | 11.53              |
| <b>NOT SPECIFIED</b>                      | <b>426,975</b>    | <b>486,686</b>    | <b>709,382</b>    | <b>877,900</b>    | <b>954,166</b>    | <b>4.57</b>       | <b>8.69</b>        |
| Other countries of the World              | 426,975           | 486,686           | 709,382           | 877,900           | 954,166           | 4.57              | 8.69               |



## CROATIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>57,522,137</b> | <b>59,679,630</b> | <b>61,323,572</b> | <b>65,862,680</b> | <b>72,193,352</b> | <b>100.00</b>     | <b>9.61</b>        |
| <b>AFRICA</b>                          | <b>57,723</b>         | <b>70,661</b>     | <b>76,795</b>     | <b>80,968</b>     | <b>113,447</b>    | <b>0.16</b>       | <b>40.11</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>20,298</b>         | <b>23,202</b>     | <b>22,346</b>     | <b>29,650</b>     | <b>37,078</b>     | <b>0.05</b>       | <b>25.05</b>       |
| South Africa                           | 20,298                | 23,202            | 22,346            | 29,650            | 37,078            | 0.05              | 25.05              |
| <b>OTHER AFRICA</b>                    | <b>37,425</b>         | <b>47,459</b>     | <b>54,449</b>     | <b>51,318</b>     | <b>76,369</b>     | <b>0.11</b>       | <b>48.82</b>       |
| Other countries of Africa              | 37,425                | 47,459            | 54,449            | 51,318            | 76,369            | 0.11              | 48.82              |
| <b>AMERICAS</b>                        | <b>735,252</b>        | <b>938,698</b>    | <b>1,060,583</b>  | <b>1,321,241</b>  | <b>1,482,382</b>  | <b>2.05</b>       | <b>12.20</b>       |
| <b>NORTH AMERICA</b>                   | <b>588,014</b>        | <b>729,275</b>    | <b>841,558</b>    | <b>1,055,583</b>  | <b>1,183,573</b>  | <b>1.64</b>       | <b>12.13</b>       |
| Canada                                 | 149,828               | 175,958           | 205,982           | 243,966           | 294,524           | 0.41              | 20.72              |
| United States of America               | 433,227               | 548,545           | 630,369           | 806,411           | 880,755           | 1.22              | 9.22               |
| Other countries of North America       | 4,959                 | 4,772             | 5,207             | 5,206             | 8,294             | 0.01              | 59.32              |
| <b>SOUTH AMERICA</b>                   | <b>70,386</b>         | <b>117,546</b>    | <b>118,410</b>    | <b>130,559</b>    | <b>109,139</b>    | <b>0.15</b>       | <b>-16.41</b>      |
| Brazil                                 | 70,386                | 117,546           | 118,410           | 130,559           | 109,139           | 0.15              | -16.41             |
| <b>OTHER AMERICAS</b>                  | <b>76,852</b>         | <b>91,877</b>     | <b>100,615</b>    | <b>135,099</b>    | <b>189,670</b>    | <b>0.26</b>       | <b>40.39</b>       |
| Other countries of the Americas        | 76,852                | 91,877            | 100,615           | 135,099           | 189,670           | 0.26              | 40.39              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>834,331</b>        | <b>938,722</b>    | <b>1,316,613</b>  | <b>1,558,666</b>  | <b>1,729,618</b>  | <b>2.40</b>       | <b>10.97</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>347,038</b>        | <b>382,096</b>    | <b>664,065</b>    | <b>763,768</b>    | <b>786,959</b>    | <b>1.09</b>       | <b>3.04</b>        |
| China                                  | 64,092                | 63,066            | 89,462            | 129,700           | 154,391           | 0.21              | 19.04              |
| Japan                                  | 220,499               | 220,617           | 246,769           | 227,398           | 182,577           | 0.25              | -19.71             |
| Korea, Republic of                     | 62,447                | 98,413            | 327,834           | 406,670           | 449,991           | 0.62              | 10.65              |
| <b>AUSTRALASIA</b>                     | <b>257,600</b>        | <b>304,529</b>    | <b>336,269</b>    | <b>389,197</b>    | <b>462,316</b>    | <b>0.64</b>       | <b>18.79</b>       |
| Australia                              | 218,164               | 259,540           | 288,459           | 331,900           | 398,989           | 0.55              | 20.21              |
| New Zealand                            | 39,436                | 44,989            | 47,810            | 57,297            | 63,327            | 0.09              | 10.52              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>229,693</b>        | <b>252,097</b>    | <b>316,279</b>    | <b>405,701</b>    | <b>480,343</b>    | <b>0.67</b>       | <b>18.40</b>       |
| Other countries of Asia                | 223,212               | 242,792           | 304,351           | 395,349           | 470,876           | 0.65              | 19.10              |
| Other countries of Oceania             | 6,481                 | 9,305             | 11,928            | 10,352            | 9,467             | 0.01              | -8.55              |
| <b>EUROPE</b>                          | <b>55,894,831</b>     | <b>57,731,549</b> | <b>58,869,581</b> | <b>62,901,805</b> | <b>68,867,905</b> | <b>95.39</b>      | <b>9.48</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>14,427,977</b>     | <b>14,773,289</b> | <b>14,976,500</b> | <b>15,764,030</b> | <b>16,920,300</b> | <b>23.44</b>      | <b>7.33</b>        |
| Belarus                                | 29,988                | 42,103            | 53,565            | 67,243            | 77,221            | 0.11              | 14.84              |
| Bulgaria                               | 68,210                | 85,393            | 89,751            | 102,417           | 119,132           | 0.17              | 16.32              |
| Czech Republic                         | 4,519,489             | 4,539,066         | 4,600,001         | 4,811,990         | 4,770,429         | 6.61              | -0.86              |
| Estonia                                | 34,847                | 49,376            | 62,645            | 71,752            | 93,083            | 0.13              | 29.73              |
| Hungary                                | 1,629,552             | 1,727,787         | 1,931,181         | 2,266,301         | 2,527,831         | 3.50              | 11.54              |
| Latvia                                 | 34,379                | 48,487            | 46,611            | 80,075            | 77,055            | 0.11              | -3.77              |
| Lithuania                              | 90,907                | 98,529            | 105,055           | 122,354           | 151,121           | 0.21              | 23.51              |
| Poland                                 | 3,407,685             | 4,079,123         | 4,077,639         | 4,323,421         | 4,963,896         | 6.88              | 14.81              |
| Romania                                | 251,242               | 254,810           | 251,355           | 300,832           | 380,384           | 0.53              | 26.44              |
| Russian Federation                     | 1,577,872             | 1,221,603         | 1,044,878         | 739,731           | 738,823           | 1.02              | -0.12              |
| Slovakia                               | 2,294,100             | 2,258,279         | 2,382,996         | 2,550,018         | 2,605,627         | 3.61              | 2.18               |
| Ukraine                                | 489,706               | 368,733           | 330,823           | 327,896           | 415,698           | 0.58              | 26.78              |
| <b>NORTHERN EUROPE</b>                 | <b>3,774,899</b>      | <b>4,783,867</b>  | <b>5,005,570</b>  | <b>5,333,533</b>  | <b>6,721,654</b>  | <b>9.31</b>       | <b>26.03</b>       |
| Denmark                                | 625,723               | 688,373           | 590,386           | 539,351           | 700,040           | 0.97              | 29.79              |
| Finland                                | 172,298               | 237,718           | 255,981           | 319,475           | 427,485           | 0.59              | 33.81              |
| Iceland                                | 6,971                 | 8,841             | 9,754             | 10,313            | 13,636            | 0.02              | 32.22              |
| Ireland                                | 127,510               | 165,263           | 197,498           | 229,592           | 258,709           | 0.36              | 12.68              |
| Norway                                 | 606,801               | 804,825           | 818,302           | 745,428           | 889,642           | 1.23              | 19.35              |
| Sweden                                 | 730,219               | 971,808           | 1,031,539         | 1,070,137         | 1,405,480         | 1.95              | 31.34              |
| United Kingdom                         | 1,505,377             | 1,907,039         | 2,102,110         | 2,419,237         | 3,026,662         | 4.19              | 25.11              |
| <b>SOUTHERN EUROPE</b>                 | <b>12,807,391</b>     | <b>12,542,987</b> | <b>12,838,914</b> | <b>13,952,465</b> | <b>14,861,944</b> | <b>20.59</b>      | <b>6.52</b>        |
| Bosnia and Herzegovina                 | 1,066,036             | 1,001,544         | 1,091,103         | 1,299,666         | 1,480,893         | 2.05              | 13.94              |
| Greece                                 | 43,232                | 58,274            | 59,756            | 55,295            | 67,522            | 0.09              | 22.11              |
| Italy                                  | 4,534,564             | 4,396,008         | 4,466,221         | 4,800,153         | 4,960,583         | 6.87              | 3.34               |
| Malta                                  | 6,369                 | 7,411             | 10,677            | 8,913             | 9,201             | 0.01              | 3.23               |
| Montenegro                             | 31,662                | 33,302            | 34,380            | 42,274            | 43,986            | 0.06              | 4.05               |
| Portugal                               | 54,408                | 60,871            | 72,954            | 86,226            | 95,662            | 0.13              | 10.94              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Serbia                                    | 415,313           | 425,701           | 417,718           | 452,062           | 477,282           | 0.66              | 5.58               |
| Slovenia                                  | 6,239,493         | 6,159,032         | 6,236,114         | 6,677,930         | 7,139,500         | 9.89              | 6.91               |
| Spain                                     | 333,766           | 315,304           | 371,527           | 437,382           | 482,764           | 0.67              | 10.38              |
| The Former Yugoslav Republic of Macedonia | 82,548            | 85,540            | 78,464            | 92,564            | 104,551           | 0.14              | 12.95              |
| <b>WESTERN EUROPE</b>                     | <b>24,593,589</b> | <b>25,349,824</b> | <b>25,785,102</b> | <b>27,565,644</b> | <b>30,033,676</b> | <b>41.60</b>      | <b>8.95</b>        |
| Austria                                   | 5,103,762         | 5,207,632         | 5,403,515         | 5,902,474         | 6,511,388         | 9.02              | 10.32              |
| Belgium                                   | 687,426           | 763,211           | 746,995           | 787,077           | 860,092           | 1.19              | 9.28               |
| France                                    | 1,538,457         | 1,643,722         | 1,658,151         | 1,709,254         | 1,886,364         | 2.61              | 10.36              |
| Germany                                   | 13,946,703        | 14,435,155        | 14,748,546        | 15,769,657        | 17,082,011        | 23.66             | 8.32               |
| Luxembourg                                | 21,156            | 24,929            | 26,242            | 28,771            | 41,254            | 0.06              | 43.39              |
| Netherlands                               | 2,565,712         | 2,491,448         | 2,414,807         | 2,477,278         | 2,660,967         | 3.69              | 7.41               |
| Switzerland                               | 730,373           | 783,727           | 786,846           | 891,133           | 991,600           | 1.37              | 11.27              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>201,135</b>    | <b>163,536</b>    | <b>153,301</b>    | <b>175,110</b>    | <b>210,298</b>    | <b>0.29</b>       | <b>20.09</b>       |
| Cyprus                                    | 3,734             | 3,865             | 5,313             | 5,268             | 8,010             | 0.01              | 52.05              |
| Israel                                    | 76,327            | 85,298            | 82,854            | 100,951           | 117,844           | 0.16              | 16.73              |
| Turkey                                    | 121,074           | 74,373            | 65,134            | 68,891            | 84,444            | 0.12              | 22.58              |
| <b>OTHER EUROPE</b>                       | <b>89,840</b>     | <b>118,046</b>    | <b>110,194</b>    | <b>111,023</b>    | <b>120,033</b>    | <b>0.17</b>       | <b>8.12</b>        |
| Other countries of Europe                 | 89,840            | 118,046           | 110,194           | 111,023           | 120,033           | 0.17              | 8.12               |

## CUBA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>2,838,607</b> | <b>2,852,572</b> | <b>3,002,745</b> | <b>3,524,779</b> | <b>4,002,317</b> | <b>100.00</b>     | <b>13.55</b>       |
| <b>AFRICA</b>                     | <b>10,975</b>    | <b>12,573</b>    | <b>14,714</b>    | <b>14,163</b>    | <b>18,671</b>    | <b>0.47</b>       | <b>31.83</b>       |
| <b>EAST AFRICA</b>                | <b>675</b>       | <b>691</b>       | <b>785</b>       | <b>1,366</b>     |                  |                   |                    |
| All countries of East Africa      | 675              | 691              | 785              | 1,366            |                  |                   |                    |
| <b>CENTRAL AFRICA</b>             | <b>4,196</b>     | <b>6,413</b>     | <b>7,232</b>     | <b>5,527</b>     |                  |                   |                    |
| Angola                            | 3,793            | 5,380            | 5,905            | 5,062            |                  |                   |                    |
| Other countries of Central Africa | 403              | 1,033            | 1,327            | 465              |                  |                   |                    |
| <b>NORTH AFRICA</b>               | <b>1,994</b>     | <b>2,412</b>     | <b>2,800</b>     | <b>3,084</b>     |                  |                   |                    |
| All countries of North Africa     | 1,994            | 2,412            | 2,800            | 3,084            |                  |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>2,300</b>     | <b>1,555</b>     | <b>2,279</b>     | <b>2,136</b>     |                  |                   |                    |
| All countries of Southern Africa  | 2,300            | 1,555            | 2,279            | 2,136            |                  |                   |                    |
| <b>WEST AFRICA</b>                | <b>1,810</b>     | <b>1,502</b>     | <b>1,618</b>     | <b>2,050</b>     |                  |                   |                    |
| All countries of West Africa      | 1,810            | 1,502            | 1,618            | 2,050            |                  |                   |                    |
| <b>OTHER AFRICA</b>               |                  |                  |                  |                  | <b>18,671</b>    | <b>0.47</b>       |                    |
| All countries of Africa           |                  |                  |                  |                  | 18,671           | 0.47              |                    |
| <b>AMERICAS</b>                   | <b>1,542,413</b> | <b>1,590,686</b> | <b>1,680,782</b> | <b>1,959,970</b> | <b>1,990,634</b> | <b>49.74</b>      | <b>1.56</b>        |
| <b>CARIBBEAN</b>                  | <b>15,568</b>    | <b>16,915</b>    | <b>19,126</b>    | <b>25,681</b>    |                  |                   |                    |
| Antigua and Barbuda               | 89               | 90               | 113              | 86               |                  |                   |                    |
| Bahamas                           | 3,007            | 2,644            | 2,953            | 3,450            |                  |                   |                    |
| Barbados                          | 172              | 149              | 183              | 241              |                  |                   |                    |
| Bermuda                           | 114              | 123              | 139              | 173              |                  |                   |                    |
| Cayman Islands                    | 637              | 723              | 1,033            | 1,232            |                  |                   |                    |
| Dominica                          | 91               | 103              | 103              | 123              |                  |                   |                    |
| Dominican Republic                | 4,807            | 4,652            | 5,376            | 6,797            |                  |                   |                    |
| Grenada                           | 84               | 80               | 190              | 208              |                  |                   |                    |
| Haiti                             | 3,836            | 5,351            | 5,315            | 8,670            |                  |                   |                    |
| Jamaica                           | 1,309            | 1,636            | 1,875            | 2,411            |                  |                   |                    |
| Martinique                        |                  |                  |                  | 1                |                  |                   |                    |
| Netherlands Antilles              | 37               |                  |                  |                  |                  |                   |                    |
| Puerto Rico                       | 4                | 10               | 11               | 5                |                  |                   |                    |
| Saint Lucia                       | 104              | 108              | 133              | 176              |                  |                   |                    |
| Saint Vincent and the Grenadines  | 120              | 88               | 123              | 242              |                  |                   |                    |
| Trinidad and Tobago               | 1,097            | 955              | 1,226            | 1,573            |                  |                   |                    |
| Other countries of the Caribbean  | 60               | 203              | 353              | 293              |                  |                   |                    |
| <b>CENTRAL AMERICA</b>            | <b>33,425</b>    | <b>28,922</b>    | <b>28,172</b>    | <b>35,871</b>    |                  |                   |                    |
| Belize                            | 300              | 299              | 345              | 368              |                  |                   |                    |
| Costa Rica                        | 8,119            | 5,783            | 5,751            | 9,144            |                  |                   |                    |
| El Salvador                       | 3,817            | 3,659            | 2,913            | 3,764            |                  |                   |                    |
| Guatemala                         | 3,712            | 3,144            | 2,847            | 3,453            |                  |                   |                    |
| Honduras                          | 2,806            | 1,106            | 1,104            | 2,091            |                  |                   |                    |
| Nicaragua                         | 2,373            | 2,166            | 1,935            | 2,204            |                  |                   |                    |
| Panama                            | 12,298           | 12,765           | 13,277           | 14,847           |                  |                   |                    |
| <b>NORTH AMERICA</b>              | <b>1,248,035</b> | <b>1,282,781</b> | <b>1,349,151</b> | <b>1,566,731</b> | <b>1,616,026</b> | <b>40.38</b>      | <b>3.15</b>        |
| Canada                            | 1,071,696        | 1,105,729        | 1,175,077        | 1,300,092        | 1,203,439        | 30.07             | -7.43              |
| Mexico                            | 78,289           | 84,704           | 82,820           | 105,406          | 130,881          | 3.27              | 24.17              |
| United States of America          | 98,050           | 92,348           | 91,254           | 161,233          | 281,706          | 7.04              | 74.72              |
| <b>SOUTH AMERICA</b>              | <b>245,385</b>   | <b>262,068</b>   | <b>284,333</b>   | <b>331,687</b>   | <b>276,154</b>   | <b>6.90</b>       | <b>-16.74</b>      |
| Argentina                         | 94,691           | 90,084           | 68,849           | 85,172           | 94,727           | 2.37              | 11.22              |
| Bolivia, Plurinational State of   | 2,204            | 2,440            | 2,752            | 3,410            |                  |                   |                    |
| Brazil                            | 16,174           | 17,573           | 19,513           | 22,001           | 22,862           | 0.57              | 3.91               |
| Chile                             | 27,551           | 35,952           | 38,500           | 49,194           | 51,860           | 1.30              | 5.42               |
| Colombia                          | 33,343           | 34,828           | 37,403           | 30,746           | 34,390           | 0.86              | 11.85              |
| Ecuador                           | 6,281            | 7,369            | 6,647            | 7,229            |                  |                   |                    |
| French Guiana                     | 1                | 1                | 9                | 2                |                  |                   |                    |
| Guyana                            | 294              | 282              | 205              | 320              |                  |                   |                    |

## CUBA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| Paraguay                               | 677            | 661            | 1,385          | 1,997            |                  |                   |                    |
| Peru                                   | 19,737         | 18,528         | 19,536         | 24,861           | 28,602           | 0.71              | 15.05              |
| Suriname                               | 149            | 100            | 435            | 150              |                  |                   |                    |
| Uruguay                                | 7,910          | 8,294          | 10,258         | 11,482           |                  |                   |                    |
| Venezuela, Bolivarian Republic of      | 36,373         | 45,943         | 78,839         | 95,123           | 43,713           | 1.09              | -54.05             |
| Other countries of South America       |                | 13             | 2              |                  |                  |                   |                    |
| <b>OTHER AMERICAS</b>                  |                |                |                |                  | <b>98,454</b>    | <b>2.46</b>       |                    |
| Other countries of the Americas        |                |                |                |                  | 98,454           | 2.46              |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>53,158</b>  | <b>56,229</b>  | <b>67,683</b>  | <b>89,592</b>    | <b>104,120</b>   | <b>2.60</b>       | <b>16.22</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>31,790</b>  | <b>33,991</b>  | <b>42,804</b>  | <b>54,393</b>    | <b>62,722</b>    | <b>1.57</b>       | <b>15.31</b>       |
| China                                  | 18,836         | 22,218         | 28,239         | 31,733           | 40,572           | 1.01              | 27.85              |
| Hong Kong (China)                      | 15             | 2              | 7              | 9                |                  |                   |                    |
| Japan                                  | 7,348          | 5,896          | 7,589          | 13,792           | 22,150           | 0.55              | 60.60              |
| Korea, Democratic People's Republic of | 234            | 149            | 224            | 44               |                  |                   |                    |
| Korea, Republic of                     | 4,568          | 4,996          | 5,730          | 7,567            |                  |                   |                    |
| Mongolia                               | 98             | 87             | 83             | 77               |                  |                   |                    |
| Taiwan Province of China               | 688            | 640            | 917            | 1,169            |                  |                   |                    |
| Other countries of North-East Asia     | 3              | 3              | 15             | 2                |                  |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>11,061</b>  | <b>10,676</b>  | <b>12,453</b>  | <b>16,050</b>    | <b>18,277</b>    | <b>0.46</b>       | <b>13.88</b>       |
| Brunei Darussalam                      |                |                |                | 4                |                  |                   |                    |
| Cambodia                               | 25             | 25             | 25             | 16               |                  |                   |                    |
| Indonesia                              | 854            | 621            | 1,350          | 2,355            |                  |                   |                    |
| Lao People's Democratic Republic       | 8              | 9              | 17             | 6                |                  |                   |                    |
| Malaysia                               | 404            | 346            | 413            | 550              |                  |                   |                    |
| Philippines                            | 8,289          | 8,461          | 9,204          | 11,073           | 18,277           | 0.46              | 65.06              |
| Singapore                              | 261            | 285            | 313            | 480              |                  |                   |                    |
| Thailand                               | 241            | 229            | 232            | 279              |                  |                   |                    |
| Viet Nam                               | 960            | 672            | 891            | 1,251            |                  |                   |                    |
| Other countries of South-East Asia     | 19             | 28             | 8              | 36               |                  |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>10,253</b>  | <b>11,518</b>  | <b>12,355</b>  | <b>19,058</b>    | <b>23,121</b>    | <b>0.58</b>       | <b>21.32</b>       |
| Australia                              | 8,719          | 9,792          | 10,340         | 15,591           | 23,121           | 0.58              | 48.30              |
| New Zealand                            | 1,534          | 1,726          | 2,015          | 3,467            |                  |                   |                    |
| <b>MELANESIA</b>                       | <b>40</b>      | <b>33</b>      | <b>43</b>      | <b>49</b>        |                  |                   |                    |
| Fiji                                   | 25             | 22             | 24             | 29               |                  |                   |                    |
| New Caledonia                          | 1              |                |                | 2                |                  |                   |                    |
| Papua New Guinea                       | 4              | 2              | 5              | 2                |                  |                   |                    |
| Solomon Islands                        |                |                |                | 12               |                  |                   |                    |
| Vanuatu                                | 10             | 9              | 14             | 4                |                  |                   |                    |
| <b>MICRONESIA</b>                      | <b>8</b>       | <b>7</b>       | <b>17</b>      | <b>11</b>        |                  |                   |                    |
| All countries of Micronesia            | 8              | 7              | 17             | 11               |                  |                   |                    |
| <b>POLYNESIA</b>                       | <b>6</b>       | <b>4</b>       | <b>11</b>      | <b>31</b>        |                  |                   |                    |
| All countries of Polynesia             | 6              | 4              | 11             | 31               |                  |                   |                    |
| <b>EUROPE</b>                          | <b>839,258</b> | <b>810,381</b> | <b>867,013</b> | <b>1,058,202</b> | <b>1,261,504</b> | <b>31.52</b>      | <b>19.21</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>136,926</b> | <b>123,144</b> | <b>129,094</b> | <b>113,463</b>   | <b>102,727</b>   | <b>2.57</b>       | <b>-9.46</b>       |
| Bulgaria                               | 1,885          | 2,041          | 2,589          | 2,672            |                  |                   |                    |
| Czech Republic                         | 8,723          | 9,145          | 8,937          | 10,382           |                  |                   |                    |
| Estonia                                | 592            | 651            | 1,154          | 855              |                  |                   |                    |
| Hungary                                | 3,064          | 3,361          | 4,006          | 4,696            |                  |                   |                    |
| Latvia                                 | 954            | 900            | 976            | 1,014            |                  |                   |                    |
| Lithuania                              | 1,185          | 1,366          | 1,579          | 1,647            |                  |                   |                    |
| Poland                                 | 13,035         | 13,395         | 16,569         | 26,246           | 37,341           | 0.93              | 42.27              |
| Romania                                | 3,336          | 3,252          | 4,010          | 4,415            |                  |                   |                    |
| Russian Federation                     | 86,944         | 70,401         | 69,237         | 43,387           | 65,386           | 1.63              | 50.70              |
| Slovakia                               | 4,679          | 4,749          | 5,629          | 5,918            |                  |                   |                    |
| Ukraine                                | 7,519          | 8,250          | 7,536          | 7,126            |                  |                   |                    |

## CUBA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                     | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Uzbekistan                          | 117            | 225            | 271            | 116            |                |                   |                    |
| Other countries Central/East Europe | 4,893          | 5,408          | 6,601          | 4,989          |                |                   |                    |
| <b>NORTHERN EUROPE</b>              | <b>193,677</b> | <b>191,363</b> | <b>172,904</b> | <b>213,703</b> | <b>216,825</b> | <b>5.42</b>       | <b>1.46</b>        |
| Denmark                             | 8,031          | 8,419          | 9,640          | 12,485         |                |                   |                    |
| Finland                             | 6,381          | 7,932          | 8,156          | 7,810          |                |                   |                    |
| Iceland                             | 242            | 209            | 502            | 759            |                |                   |                    |
| Ireland                             | 4,972          | 5,231          | 5,419          | 8,260          |                |                   |                    |
| Norway                              | 10,743         | 9,697          | 10,573         | 11,269         |                |                   |                    |
| Sweden                              | 9,571          | 10,357         | 14,698         | 17,315         | 22,207         | 0.55              | 28.25              |
| United Kingdom                      | 153,737        | 149,515        | 123,910        | 155,802        | 194,618        | 4.86              | 24.91              |
| Other countries of Northern Europe  |                | 3              | 6              | 3              |                |                   |                    |
| <b>SOUTHERN EUROPE</b>              | <b>203,233</b> | <b>187,755</b> | <b>214,958</b> | <b>277,500</b> | <b>370,262</b> | <b>9.25</b>       | <b>33.43</b>       |
| Albania                             | 378            | 408            | 617            | 538            |                |                   |                    |
| Andorra                             | 81             | 84             | 109            | 131            |                |                   |                    |
| Bosnia and Herzegovina              | 304            | 340            | 363            | 413            |                |                   |                    |
| Croatia                             | 1,578          | 1,581          | 1,784          | 2,209          |                |                   |                    |
| Greece                              | 2,551          | 2,676          | 3,408          | 4,057          |                |                   |                    |
| Italy                               | 103,290        | 95,542         | 112,076        | 137,727        | 191,378        | 4.78              | 38.95              |
| Malta                               | 117            | 104            | 145            | 257            |                |                   |                    |
| Montenegro                          | 165            | 161            | 154            | 250            |                |                   |                    |
| Portugal                            | 9,148          | 9,440          | 14,626         | 19,110         | 25,544         | 0.64              | 33.67              |
| San Marino                          | 94             | 249            | 120            | 106            |                |                   |                    |
| Serbia                              | 2,022          | 2,317          | 2,374          | 2,696          |                |                   |                    |
| Slovenia                            | 1,853          | 1,491          | 1,692          | 2,216          |                |                   |                    |
| Spain                               | 81,354         | 73,056         | 77,099         | 107,368        | 153,340        | 3.83              | 42.82              |
| Other countries of Southern Europe  | 298            | 306            | 391            | 422            |                |                   |                    |
| <b>WESTERN EUROPE</b>               | <b>294,292</b> | <b>295,895</b> | <b>333,856</b> | <b>430,846</b> | <b>571,690</b> | <b>14.28</b>      | <b>32.69</b>       |
| Austria                             | 13,250         | 15,201         | 16,923         | 20,081         | 24,847         | 0.62              | 23.73              |
| Belgium                             | 14,414         | 14,098         | 15,895         | 20,436         | 26,909         | 0.67              | 31.67              |
| France                              | 101,522        | 96,640         | 103,475        | 138,474        | 187,022        | 4.67              | 35.06              |
| Germany                             | 108,712        | 115,984        | 139,138        | 175,264        | 242,003        | 6.05              | 38.08              |
| Liechtenstein                       | 87             | 92             | 71             | 125            |                |                   |                    |
| Luxembourg                          | 724            | 677            | 928            | 1,384          |                |                   |                    |
| Monaco                              | 45             | 46             | 55             | 55             |                |                   |                    |
| Netherlands                         | 35,284         | 32,165         | 33,491         | 42,465         | 52,613         | 1.31              | 23.90              |
| Switzerland                         | 20,254         | 20,992         | 23,880         | 32,562         | 38,296         | 0.96              | 17.61              |
| <b>EAST MEDITERRANEAN EUROPE</b>    | <b>11,130</b>  | <b>12,224</b>  | <b>16,201</b>  | <b>22,690</b>  |                |                   |                    |
| Cyprus                              | 240            | 217            | 318            | 453            |                |                   |                    |
| Israel                              | 4,857          | 5,549          | 8,952          | 13,428         |                |                   |                    |
| Turkey                              | 6,033          | 6,458          | 6,931          | 8,809          |                |                   |                    |
| <b>MIDDLE EAST</b>                  | <b>2,191</b>   | <b>2,321</b>   | <b>2,789</b>   | <b>3,319</b>   | <b>4,993</b>   | <b>0.12</b>       | <b>50.44</b>       |
| Bahrain                             | 22             | 22             | 31             | 56             |                |                   |                    |
| Egypt                               | 23             | 458            | 653            | 832            |                |                   |                    |
| Iraq                                | 103            | 156            | 160            | 140            |                |                   |                    |
| Jordan                              | 173            | 218            | 146            | 184            |                |                   |                    |
| Kuwait                              | 47             | 38             | 95             | 127            |                |                   |                    |
| Lebanon                             | 616            | 593            | 607            | 941            |                |                   |                    |
| Libya                               | 12             | 16             | 30             | 28             |                |                   |                    |
| Oman                                | 50             | 24             | 17             | 37             |                |                   |                    |
| Qatar                               | 36             | 15             | 25             | 39             |                |                   |                    |
| Saudi Arabia                        | 300            | 387            | 452            | 399            |                |                   |                    |
| State of Palestine                  | 60             | 67             | 50             | 50             |                |                   |                    |
| Syrian Arab Republic                | 388            | 263            | 420            | 368            |                |                   |                    |
| Yemen                               | 36             | 45             | 64             | 49             |                |                   |                    |
| Other countries of Middle East      | 325            | 19             | 39             | 69             |                |                   |                    |

## CUBA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                               | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| All countries of Middle East  |                |                |                |                | 4,993          | 0.12              |                    |
| <b>SOUTH ASIA</b>             | <b>5,901</b>   | <b>6,728</b>   | <b>8,474</b>   | <b>8,883</b>   | <b>15,475</b>  | <b>0.39</b>       | <b>74.21</b>       |
| Afghanistan                   | 61             | 76             | 106            | 153            |                |                   |                    |
| Bangladesh                    | 108            | 107            | 114            | 171            |                |                   |                    |
| Bhutan                        |                |                |                | 2              |                |                   |                    |
| India                         | 3,480          | 3,870          | 5,116          | 5,733          |                |                   |                    |
| Iran, Islamic Republic of     | 1,048          | 1,239          | 1,299          | 1,387          |                |                   |                    |
| Maldives                      | 3              | 3              | 6              | 7              |                |                   |                    |
| Nepal                         |                |                |                | 181            |                |                   |                    |
| Pakistan                      | 212            | 233            | 306            | 378            |                |                   |                    |
| Sri Lanka                     | 466            | 570            | 839            | 512            |                |                   |                    |
| Other countries of South Asia | 523            | 630            | 688            | 359            |                |                   |                    |
| All countries of South Asia   |                |                |                |                | 15,475         | 0.39              |                    |
| <b>NOT SPECIFIED</b>          | <b>384,711</b> | <b>373,654</b> | <b>361,290</b> | <b>390,650</b> | <b>606,920</b> | <b>15.16</b>      | <b>55.36</b>       |
| Other countries of the World  | 523            | 227            | 62             | 24             | 179,692        | 4.49              | 748,616.67         |
| Nationals Residing Abroad     | 384,188        | 373,427        | 361,228        | 390,626        | 427,228        | 10.67             | 9.37               |

## CURAÇAO

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>420,868</b> | <b>440,714</b> | <b>452,042</b> | <b>467,538</b> | <b>441,328</b> | <b>100.00</b>     | <b>-5.61</b>       |
| <b>AMERICAS</b>                   | <b>234,479</b>     | <b>244,673</b> | <b>241,584</b> | <b>256,753</b> | <b>219,897</b> | <b>49.83</b>      | <b>-14.35</b>      |
| <b>CARIBBEAN</b>                  | <b>40,079</b>      | <b>38,969</b>  | <b>33,494</b>  | <b>34,781</b>  | <b>34,631</b>  | <b>7.85</b>       | <b>-0.43</b>       |
| Aruba                             | 21,670             | 20,048         | 17,985         | 16,310         | 15,756         | 3.57              | -3.40              |
| Barbados                          | 709                | 588            | 550            | 393            | 378            | 0.09              | -3.82              |
| Dominican Republic                | 4,132              | 4,875          | 3,562          | 3,394          | 4,260          | 0.97              | 25.52              |
| Haiti                             | 2,331              | 2,515          | 1,988          | 1,692          | 1,909          | 0.43              | 12.83              |
| Jamaica                           | 3,898              | 3,615          | 2,620          | 2,727          | 2,415          | 0.55              | -11.44             |
| Puerto Rico                       | 362                | 206            | 290            | 467            | 379            | 0.09              | -18.84             |
| Trinidad and Tobago               | 5,404              | 5,653          | 5,379          | 8,605          | 7,823          | 1.77              | -9.09              |
| Other countries of the Caribbean  | 1,573              | 1,469          | 1,120          | 1,193          | 1,711          | 0.39              | 43.42              |
| <b>CENTRAL AMERICA</b>            | <b>1,137</b>       | <b>1,519</b>   | <b>1,201</b>   | <b>1,302</b>   | <b>1,741</b>   | <b>0.39</b>       | <b>33.72</b>       |
| Panama                            | 1,137              | 1,519          | 1,201          | 1,302          | 1,741          | 0.39              | 33.72              |
| <b>NORTH AMERICA</b>              | <b>71,933</b>      | <b>71,317</b>  | <b>65,949</b>  | <b>81,689</b>  | <b>77,632</b>  | <b>17.59</b>      | <b>-4.97</b>       |
| Canada                            | 9,822              | 9,608          | 12,532         | 18,501         | 18,001         | 4.08              | -2.70              |
| United States of America          | 62,111             | 61,709         | 53,417         | 63,188         | 59,631         | 13.51             | -5.63              |
| <b>SOUTH AMERICA</b>              | <b>121,330</b>     | <b>132,868</b> | <b>140,940</b> | <b>138,981</b> | <b>105,893</b> | <b>23.99</b>      | <b>-23.81</b>      |
| Argentina                         | 1,848              | 2,294          | 1,750          | 1,456          | 1,871          | 0.42              | 28.50              |
| Brazil                            | 9,270              | 10,840         | 12,049         | 9,984          | 10,912         | 2.47              | 9.29               |
| Chile                             | 597                | 784            | 806            | 716            | 574            | 0.13              | -19.83             |
| Colombia                          | 10,444             | 9,989          | 11,559         | 13,738         | 14,559         | 3.30              | 5.98               |
| Ecuador                           | 2,888              | 2,079          | 1,194          | 1,669          | 2,690          | 0.61              | 61.17              |
| Guyana                            | 1,022              | 1,442          | 1,562          | 1,957          | 2,222          | 0.50              | 13.54              |
| Peru                              | 214                | 257            | 421            | 340            | 1,741          | 0.39              | 412.06             |
| Suriname                          | 10,799             | 12,395         | 10,635         | 11,895         | 9,875          | 2.24              | -16.98             |
| Venezuela, Bolivarian Republic of | 83,324             | 92,395         | 98,331         | 94,726         | 60,388         | 13.68             | -36.25             |
| Other countries of South America  | 924                | 393            | 2,633          | 2,500          | 1,061          | 0.24              | -57.56             |
| <b>EUROPE</b>                     | <b>175,161</b>     | <b>175,843</b> | <b>187,142</b> | <b>200,195</b> | <b>207,500</b> | <b>47.02</b>      | <b>3.65</b>        |
| <b>NORTHERN EUROPE</b>            | <b>5,023</b>       | <b>7,058</b>   | <b>7,980</b>   | <b>7,495</b>   | <b>7,419</b>   | <b>1.68</b>       | <b>-1.01</b>       |
| Denmark                           | 305                | 526            | 578            | 594            | 688            | 0.16              | 15.82              |
| Finland                           | 585                | 1,255          | 1,663          | 913            | 733            | 0.17              | -19.72             |
| Norway                            | 743                | 945            | 831            | 946            | 904            | 0.20              | -4.44              |
| Sweden                            | 1,253              | 1,925          | 2,401          | 2,358          | 2,232          | 0.51              | -5.34              |
| United Kingdom                    | 2,137              | 2,407          | 2,507          | 2,684          | 2,862          | 0.65              | 6.63               |
| <b>SOUTHERN EUROPE</b>            | <b>2,745</b>       | <b>2,919</b>   | <b>2,477</b>   | <b>2,927</b>   | <b>2,866</b>   | <b>0.65</b>       | <b>-2.08</b>       |
| Italy                             | 1,297              | 1,299          | 1,134          | 1,512          | 1,498          | 0.34              | -0.93              |
| Portugal                          | 296                | 269            | 234            | 331            | 307            | 0.07              | -7.25              |
| Spain                             | 1,152              | 1,351          | 1,109          | 1,084          | 1,061          | 0.24              | -2.12              |
| <b>WESTERN EUROPE</b>             | <b>164,333</b>     | <b>161,925</b> | <b>173,209</b> | <b>185,822</b> | <b>193,499</b> | <b>43.84</b>      | <b>4.13</b>        |
| Austria                           | 1,163              | 1,281          | 1,535          | 1,374          | 1,563          | 0.35              | 13.76              |
| Belgium                           | 5,081              | 6,017          | 6,447          | 6,231          | 6,982          | 1.58              | 12.05              |
| France                            | 1,958              | 2,646          | 2,318          | 1,969          | 2,084          | 0.47              | 5.84               |
| Germany                           | 15,677             | 17,627         | 19,118         | 21,344         | 22,208         | 5.03              | 4.05               |
| Netherlands                       | 138,555            | 132,176        | 141,606        | 152,373        | 157,639        | 35.72             | 3.46               |
| Switzerland                       | 1,899              | 2,178          | 2,185          | 2,531          | 3,023          | 0.68              | 19.44              |
| <b>OTHER EUROPE</b>               | <b>3,060</b>       | <b>3,941</b>   | <b>3,476</b>   | <b>3,951</b>   | <b>3,716</b>   | <b>0.84</b>       | <b>-5.95</b>       |
| Other countries of Europe         | 3,060              | 3,941          | 3,476          | 3,951          | 3,716          | 0.84              | -5.95              |
| <b>NOT SPECIFIED</b>              | <b>11,228</b>      | <b>20,198</b>  | <b>23,316</b>  | <b>10,590</b>  | <b>13,931</b>  | <b>3.16</b>       | <b>31.55</b>       |
| Other countries of the World      | 11,228             | 20,198         | 23,316         | 10,590         | 13,931         | 3.16              | 31.55              |

## CURAÇAO

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                   | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>230,499</b> | <b>291,117</b> | <b>307,694</b> | <b>302,403</b> | <b>276,362</b> | <b>100.00</b>     | <b>-8.61</b>       |
| <b>AMERICAS</b>                   | <b>139,416</b>     | <b>169,198</b> | <b>172,247</b> | <b>161,935</b> | <b>136,721</b> | <b>49.47</b>      | <b>-15.57</b>      |
| <b>CARIBBEAN</b>                  | <b>19,086</b>      | <b>20,889</b>  | <b>20,157</b>  | <b>20,384</b>  | <b>21,418</b>  | <b>7.75</b>       | <b>5.07</b>        |
| Aruba                             | 10,535             | 11,341         | 10,857         | 9,104          | 8,786          | 3.18              | -3.49              |
| Barbados                          | 453                | 455            | 441            | 301            | 328            | 0.12              | 8.97               |
| Dominican Republic                | 926                | 1,151          | 883            | 1,368          | 2,399          | 0.87              | 75.37              |
| Haiti                             | 889                | 1,015          | 672            | 247            | 641            | 0.23              | 159.51             |
| Jamaica                           | 1,353              | 1,128          | 1,581          | 875            | 1,386          | 0.50              | 58.40              |
| Puerto Rico                       | 238                | 154            | 244            | 362            | 265            | 0.10              | -26.80             |
| Trinidad and Tobago               | 3,866              | 4,517          | 4,561          | 7,435          | 6,729          | 2.43              | -9.50              |
| Other countries of the Caribbean  | 826                | 1,128          | 918            | 692            | 884            | 0.32              | 27.75              |
| <b>NORTH AMERICA</b>              | <b>48,155</b>      | <b>57,380</b>  | <b>55,344</b>  | <b>66,981</b>  | <b>61,494</b>  | <b>22.25</b>      | <b>-8.19</b>       |
| Canada                            | 6,731              | 7,812          | 10,951         | 16,022         | 14,997         | 5.43              | -6.40              |
| United States of America          | 41,424             | 49,568         | 44,393         | 50,959         | 46,497         | 16.82             | -8.76              |
| <b>SOUTH AMERICA</b>              | <b>72,175</b>      | <b>90,929</b>  | <b>96,746</b>  | <b>74,570</b>  | <b>53,809</b>  | <b>19.47</b>      | <b>-27.84</b>      |
| Argentina                         | 1,232              | 1,917          | 1,485          | 1,250          | 1,530          | 0.55              | 22.40              |
| Brazil                            | 6,271              | 9,487          | 11,126         | 8,733          | 9,087          | 3.29              | 4.05               |
| Colombia                          | 5,595              | 6,545          | 8,710          | 8,922          | 8,722          | 3.16              | -2.24              |
| Ecuador                           | 1,841              | 1,813          | 946            | 1,412          | 2,249          | 0.81              | 59.28              |
| Guyana                            | 557                | 884            | 1,060          | 1,274          | 1,342          | 0.49              | 5.34               |
| Peru                              | 79                 | 129            | 322            | 208            | 362            | 0.13              | 74.04              |
| Suriname                          | 4,095              | 6,115          | 5,650          | 6,415          | 4,764          | 1.72              | -25.74             |
| Venezuela, Bolivarian Republic of | 50,557             | 62,452         | 63,724         | 42,752         | 23,956         | 8.67              | -43.97             |
| Other countries of South America  | 1,948              | 1,587          | 3,723          | 3,604          | 1,797          | 0.65              | -50.14             |
| <b>EUROPE</b>                     | <b>89,158</b>      | <b>119,474</b> | <b>133,470</b> | <b>138,248</b> | <b>136,916</b> | <b>49.54</b>      | <b>-0.96</b>       |
| <b>NORTHERN EUROPE</b>            | <b>3,021</b>       | <b>5,319</b>   | <b>6,297</b>   | <b>5,901</b>   | <b>5,390</b>   | <b>1.95</b>       | <b>-8.66</b>       |
| Denmark                           | 130                | 366            | 418            | 493            | 502            | 0.18              | 1.83               |
| Finland                           | 467                | 1,045          | 1,398          | 783            | 622            | 0.23              | -20.56             |
| Norway                            | 467                | 736            | 669            | 786            | 711            | 0.26              | -9.54              |
| Sweden                            | 784                | 1,640          | 2,129          | 2,041          | 1,770          | 0.64              | -13.28             |
| United Kingdom                    | 1,173              | 1,532          | 1,683          | 1,798          | 1,785          | 0.65              | -0.72              |
| <b>SOUTHERN EUROPE</b>            | <b>1,303</b>       | <b>1,690</b>   | <b>1,475</b>   | <b>1,747</b>   | <b>1,829</b>   | <b>0.66</b>       | <b>4.69</b>        |
| Italy                             | 656                | 796            | 755            | 971            | 961            | 0.35              | -1.03              |
| Portugal                          | 98                 | 150            | 141            | 196            | 185            | 0.07              | -5.61              |
| Spain                             | 549                | 744            | 579            | 580            | 683            | 0.25              | 17.76              |
| <b>WESTERN EUROPE</b>             | <b>83,163</b>      | <b>109,305</b> | <b>122,918</b> | <b>127,012</b> | <b>127,346</b> | <b>46.08</b>      | <b>0.26</b>        |
| Austria                           | 737                | 989            | 1,280          | 1,132          | 1,170          | 0.42              | 3.36               |
| Belgium                           | 2,978              | 4,471          | 5,127          | 4,848          | 5,057          | 1.83              | 4.31               |
| Germany                           | 9,194              | 13,733         | 15,645         | 16,464         | 16,243         | 5.88              | -1.34              |
| Netherlands                       | 69,097             | 88,381         | 99,047         | 102,560        | 102,548        | 37.11             | -0.01              |
| Switzerland                       | 1,157              | 1,731          | 1,819          | 2,008          | 2,328          | 0.84              | 15.94              |
| <b>OTHER EUROPE</b>               | <b>1,671</b>       | <b>3,160</b>   | <b>2,780</b>   | <b>3,588</b>   | <b>2,351</b>   | <b>0.85</b>       | <b>-34.48</b>      |
| Other countries of Europe         | 1,671              | 3,160          | 2,780          | 3,588          | 2,351          | 0.85              | -34.48             |
| <b>NOT SPECIFIED</b>              | <b>1,925</b>       | <b>2,445</b>   | <b>1,977</b>   | <b>2,220</b>   | <b>2,725</b>   | <b>0.99</b>       | <b>22.75</b>       |
| Other countries of the World      | 1,925              | 2,445          | 1,977          | 2,220          | 2,725          | 0.99              | 22.75              |



## CURAÇAO

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>3,687,240</b> | <b>3,754,345</b> | <b>4,008,790</b> | <b>3,838,912</b> | <b>3,608,492</b> | <b>100.00</b>     | <b>-6.00</b>       |
| <b>AMERICAS</b>                   | <b>1,634,898</b> | <b>1,680,549</b> | <b>1,800,343</b> | <b>1,652,586</b> | <b>1,373,465</b> | <b>38.06</b>      | <b>-16.89</b>      |
| <b>CARIBBEAN</b>                  | <b>264,790</b>   | <b>255,998</b>   | <b>212,664</b>   | <b>194,943</b>   | <b>186,618</b>   | <b>5.17</b>       | <b>-4.27</b>       |
| Aruba                             | 114,270          | 104,492          | 88,251           | 75,803           | 69,577           | 1.93              | -8.21              |
| Barbados                          | 3,497            | 2,664            | 2,813            | 1,882            | 1,563            | 0.04              | -16.95             |
| Dominican Republic                | 59,615           | 67,351           | 53,323           | 37,008           | 39,912           | 1.11              | 7.85               |
| Haiti                             | 22,566           | 21,478           | 17,112           | 14,540           | 13,048           | 0.36              | -10.26             |
| Jamaica                           | 28,620           | 26,175           | 18,914           | 19,065           | 18,315           | 0.51              | -3.93              |
| Puerto Rico                       | 2,060            | 1,282            | 1,581            | 4,154            | 2,082            | 0.06              | -49.88             |
| Trinidad and Tobago               | 23,444           | 23,716           | 22,230           | 34,748           | 31,631           | 0.88              | -8.97              |
| Other countries of the Caribbean  | 10,718           | 8,840            | 8,440            | 7,743            | 10,490           | 0.29              | 35.48              |
| <b>CENTRAL AMERICA</b>            | <b>6,171</b>     | <b>8,211</b>     | <b>6,387</b>     | <b>6,704</b>     | <b>7,960</b>     | <b>0.22</b>       | <b>18.74</b>       |
| Panama                            | 6,171            | 8,211            | 6,387            | 6,704            | 7,960            | 0.22              | 18.74              |
| <b>NORTH AMERICA</b>              | <b>506,983</b>   | <b>487,313</b>   | <b>468,352</b>   | <b>548,708</b>   | <b>508,070</b>   | <b>14.08</b>      | <b>-7.41</b>       |
| Canada                            | 84,359           | 83,617           | 104,620          | 142,466          | 137,250          | 3.80              | -3.66              |
| United States of America          | 422,624          | 403,696          | 363,732          | 406,242          | 370,820          | 10.28             | -8.72              |
| <b>SOUTH AMERICA</b>              | <b>856,954</b>   | <b>929,027</b>   | <b>1,112,940</b> | <b>902,231</b>   | <b>670,817</b>   | <b>18.59</b>      | <b>-25.65</b>      |
| Argentina                         | 12,381           | 16,421           | 12,975           | 9,603            | 12,605           | 0.35              | 31.26              |
| Brazil                            | 57,032           | 66,047           | 80,074           | 62,150           | 68,409           | 1.90              | 10.07              |
| Chile                             | 4,261            | 6,173            | 5,717            | 4,888            | 4,012            | 0.11              | -17.92             |
| Colombia                          | 102,654          | 109,497          | 105,256          | 122,653          | 134,288          | 3.72              | 9.49               |
| Ecuador                           | 16,136           | 14,240           | 7,457            | 8,852            | 13,496           | 0.37              | 52.46              |
| Guyana                            | 7,028            | 8,237            | 10,220           | 11,967           | 12,299           | 0.34              | 2.77               |
| Peru                              | 1,935            | 2,817            | 4,212            | 2,226            | 3,162            | 0.09              | 42.05              |
| Suriname                          | 72,667           | 78,022           | 69,330           | 74,835           | 67,787           | 1.88              | -9.42              |
| Venezuela, Bolivarian Republic of | 569,067          | 611,677          | 800,384          | 581,402          | 339,891          | 9.42              | -41.54             |
| Other countries of South America  | 13,793           | 15,896           | 17,315           | 23,655           | 14,868           | 0.41              | -37.15             |
| <b>EUROPE</b>                     | <b>1,980,735</b> | <b>1,948,308</b> | <b>2,071,578</b> | <b>2,153,730</b> | <b>2,194,226</b> | <b>60.81</b>      | <b>1.88</b>        |
| <b>NORTHERN EUROPE</b>            | <b>50,047</b>    | <b>68,620</b>    | <b>76,303</b>    | <b>71,433</b>    | <b>67,102</b>    | <b>1.86</b>       | <b>-6.06</b>       |
| Denmark                           | 3,127            | 5,848            | 5,930            | 5,920            | 5,984            | 0.17              | 1.08               |
| Finland                           | 4,956            | 10,758           | 15,387           | 8,606            | 6,690            | 0.19              | -22.26             |
| Norway                            | 6,972            | 8,455            | 7,480            | 8,538            | 8,074            | 0.22              | -5.43              |
| Sweden                            | 11,988           | 17,837           | 21,548           | 22,442           | 20,273           | 0.56              | -9.66              |
| United Kingdom                    | 23,004           | 25,722           | 25,958           | 25,927           | 26,081           | 0.72              | 0.59               |
| <b>SOUTHERN EUROPE</b>            | <b>27,175</b>    | <b>27,014</b>    | <b>24,637</b>    | <b>27,393</b>    | <b>25,304</b>    | <b>0.70</b>       | <b>-7.63</b>       |
| Italy                             | 10,724           | 11,664           | 10,419           | 14,095           | 13,253           | 0.37              | -5.97              |
| Portugal                          | 4,030            | 2,640            | 2,210            | 3,601            | 3,045            | 0.08              | -15.44             |
| Spain                             | 12,421           | 12,710           | 12,008           | 9,697            | 9,006            | 0.25              | -7.13              |
| <b>WESTERN EUROPE</b>             | <b>1,876,092</b> | <b>1,820,000</b> | <b>1,941,718</b> | <b>2,023,430</b> | <b>2,073,040</b> | <b>57.45</b>      | <b>2.45</b>        |
| Austria                           | 11,589           | 13,512           | 15,996           | 14,145           | 14,653           | 0.41              | 3.59               |
| Belgium                           | 52,640           | 61,726           | 66,235           | 62,300           | 65,789           | 1.82              | 5.60               |
| France                            | 16,407           | 18,653           | 17,574           | 15,092           | 17,068           | 0.47              | 13.09              |
| Germany                           | 168,872          | 195,411          | 216,226          | 224,188          | 232,144          | 6.43              | 3.55               |
| Netherlands                       | 1,608,899        | 1,508,712        | 1,603,915        | 1,683,385        | 1,715,830        | 47.55             | 1.93               |
| Switzerland                       | 17,685           | 21,986           | 21,772           | 24,320           | 27,556           | 0.76              | 13.31              |
| <b>OTHER EUROPE</b>               | <b>27,421</b>    | <b>32,674</b>    | <b>28,920</b>    | <b>31,474</b>    | <b>28,780</b>    | <b>0.80</b>       | <b>-8.56</b>       |
| Other countries of Europe         | 27,421           | 32,674           | 28,920           | 31,474           | 28,780           | 0.80              | -8.56              |
| <b>NOT SPECIFIED</b>              | <b>71,607</b>    | <b>125,488</b>   | <b>136,869</b>   | <b>32,596</b>    | <b>40,801</b>    | <b>1.13</b>       | <b>25.17</b>       |
| Other countries of the World      | 71,607           | 125,488          | 136,869          | 32,596           | 40,801           | 1.13              | 25.17              |

## CYPRUS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>2,464,908</b> | <b>2,405,387</b> | <b>2,441,209</b> | <b>2,659,400</b> | <b>3,186,531</b> | <b>100.00</b>     | <b>19.82</b>       |
| <b>AFRICA</b>                          | <b>5,617</b>     | <b>6,177</b>     | <b>5,312</b>     | <b>3,525</b>     | <b>4,409</b>     | <b>0.14</b>       | <b>25.08</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>4,708</b>     | <b>4,947</b>     | <b>4,238</b>     | <b>3,525</b>     | <b>4,409</b>     | <b>0.14</b>       | <b>25.08</b>       |
| South Africa                           | 4,708            | 4,947            | 4,238            | 3,525            | 4,409            | 0.14              | 25.08              |
| <b>OTHER AFRICA</b>                    | <b>909</b>       | <b>1,230</b>     | <b>1,074</b>     |                  |                  |                   |                    |
| Other countries of Africa              | 909              | 1,230            | 1,074            |                  |                  |                   |                    |
| <b>AMERICAS</b>                        | <b>25,084</b>    | <b>27,731</b>    | <b>19,854</b>    | <b>22,979</b>    | <b>22,549</b>    | <b>0.71</b>       | <b>-1.87</b>       |
| <b>NORTH AMERICA</b>                   | <b>24,292</b>    | <b>26,769</b>    | <b>19,126</b>    | <b>22,979</b>    | <b>20,568</b>    | <b>0.65</b>       | <b>-10.49</b>      |
| Canada                                 | 3,830            | 4,841            | 3,279            | 4,253            | 3,619            | 0.11              | -14.91             |
| United States of America               | 20,462           | 21,928           | 15,847           | 18,726           | 16,949           | 0.53              | -9.49              |
| <b>OTHER AMERICAS</b>                  | <b>792</b>       | <b>962</b>       | <b>728</b>       |                  | <b>1,981</b>     | <b>0.06</b>       |                    |
| Other countries of the Americas        | 792              | 962              | 728              |                  | 1,981            | 0.06              |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>15,746</b>    | <b>16,163</b>    | <b>17,163</b>    | <b>16,633</b>    | <b>14,935</b>    | <b>0.47</b>       | <b>-10.21</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>2,475</b>     | <b>2,203</b>     | <b>2,475</b>     | <b>3,147</b>     | <b>3,616</b>     | <b>0.11</b>       | <b>14.90</b>       |
| China                                  | 735              | 1,171            | 1,837            | 2,498            | 2,665            | 0.08              | 6.69               |
| Japan                                  | 1,249            | 689              | 561              | 611              | 784              | 0.02              | 28.31              |
| Korea, Republic of                     | 81               |                  | 77               | 38               | 167              | 0.01              | 339.47             |
| Other countries of North-East Asia     | 410              | 343              |                  |                  |                  |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>12,218</b>    | <b>12,997</b>    | <b>10,190</b>    | <b>13,486</b>    | <b>11,319</b>    | <b>0.36</b>       | <b>-16.07</b>      |
| Australia                              | 11,681           | 12,497           | 9,770            | 12,991           | 10,930           | 0.34              | -15.86             |
| New Zealand                            | 537              | 500              | 420              | 495              | 389              | 0.01              | -21.41             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,053</b>     | <b>963</b>       | <b>4,498</b>     |                  |                  |                   |                    |
| Other countries of Asia                | 1,025            | 939              | 4,462            |                  |                  |                   |                    |
| Other countries of Oceania             | 28               | 24               | 36               |                  |                  |                   |                    |
| <b>EUROPE</b>                          | <b>2,356,234</b> | <b>2,291,471</b> | <b>2,320,686</b> | <b>2,511,077</b> | <b>3,027,113</b> | <b>95.00</b>      | <b>20.55</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>604,337</b>   | <b>732,104</b>   | <b>790,137</b>   | <b>712,189</b>   | <b>997,040</b>   | <b>31.29</b>      | <b>40.00</b>       |
| Belarus                                | 5,221            | 6,342            | 14,136           | 11,684           | 13,292           | 0.42              | 13.76              |
| Bulgaria                               | 10,443           | 6,632            | 7,980            | 11,308           | 11,338           | 0.36              | 0.27               |
| Czech Republic                         | 14,741           | 11,487           | 10,427           | 9,774            | 9,744            | 0.31              | -0.31              |
| Estonia                                | 1,591            | 2,200            | 1,662            | 3,292            | 3,024            | 0.09              | -8.14              |
| Georgia                                | 194              | 244              | 326              | 328              | 713              | 0.02              | 117.38             |
| Hungary                                | 12,376           | 11,129           | 10,210           | 11,210           | 14,335           | 0.45              | 27.88              |
| Latvia                                 | 2,088            | 2,184            | 4,958            | 5,390            | 3,617            | 0.11              | -32.89             |
| Lithuania                              | 6,766            | 4,210            | 11,427           | 14,791           | 16,657           | 0.52              | 12.62              |
| Poland                                 | 30,981           | 24,875           | 29,063           | 43,375           | 42,683           | 1.34              | -1.60              |
| Romania                                | 20,557           | 14,805           | 18,161           | 21,058           | 28,741           | 0.90              | 36.48              |
| Russian Federation                     | 474,426          | 608,576          | 636,766          | 524,848          | 781,634          | 24.53             | 48.93              |
| Slovakia                               | 3,608            | 3,853            | 3,928            | 4,491            | 8,970            | 0.28              | 99.73              |
| Ukraine                                | 19,482           | 34,022           | 41,093           | 50,640           | 62,292           | 1.95              | 23.01              |
| Other countries Central/East Europe    | 1,863            | 1,545            |                  |                  |                  |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>1,215,250</b> | <b>1,139,350</b> | <b>1,092,304</b> | <b>1,244,458</b> | <b>1,372,445</b> | <b>43.07</b>      | <b>10.28</b>       |
| Denmark                                | 31,763           | 30,011           | 30,554           | 25,334           | 29,593           | 0.93              | 16.81              |
| Finland                                | 29,216           | 28,381           | 23,921           | 19,392           | 18,463           | 0.58              | -4.79              |
| Iceland                                | 280              |                  | 23               | 306              | 289              | 0.01              | -5.56              |
| Ireland                                | 7,832            | 6,035            | 2,871            | 2,979            | 4,066            | 0.13              | 36.49              |
| Norway                                 | 69,410           | 65,736           | 56,746           | 46,644           | 47,037           | 1.48              | 0.84               |
| Sweden                                 | 117,286          | 117,958          | 106,666          | 108,600          | 115,019          | 3.61              | 5.91               |
| United Kingdom                         | 959,463          | 891,229          | 871,523          | 1,041,203        | 1,157,978        | 36.34             | 11.22              |
| <b>SOUTHERN EUROPE</b>                 | <b>183,784</b>   | <b>140,747</b>   | <b>129,539</b>   | <b>175,514</b>   | <b>199,843</b>   | <b>6.27</b>       | <b>13.86</b>       |
| Croatia                                |                  | 604              | 418              | 721              | 902              | 0.03              | 25.10              |
| Greece                                 | 132,990          | 104,949          | 100,955          | 139,534          | 160,254          | 5.03              | 14.85              |
| Italy                                  | 34,415           | 23,481           | 14,457           | 16,295           | 17,905           | 0.56              | 9.88               |
| Malta                                  | 4,866            | 3,333            | 4,087            | 4,730            | 3,561            | 0.11              | -24.71             |
| Portugal                               | 925              | 741              | 698              | 1,028            | 1,090            | 0.03              | 6.03               |
| Serbia                                 | 3,960            | 2,432            | 5,212            | 8,739            | 11,296           | 0.35              | 29.26              |

## CYPRUS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Slovenia                         | 1,124          | 824            | 655            | 737            | 830            | 0.03              | 12.62              |
| Spain                            | 5,504          | 4,383          | 3,057          | 3,730          | 4,005          | 0.13              | 7.37               |
| <b>WESTERN EUROPE</b>            | <b>311,926</b> | <b>233,626</b> | <b>237,424</b> | <b>280,096</b> | <b>308,762</b> | <b>9.69</b>       | <b>10.23</b>       |
| Austria                          | 23,166         | 16,800         | 23,665         | 32,010         | 30,419         | 0.95              | -4.97              |
| Belgium                          | 25,930         | 28,810         | 26,131         | 22,662         | 28,238         | 0.89              | 24.61              |
| France                           | 35,955         | 27,154         | 29,166         | 36,464         | 42,576         | 1.34              | 16.76              |
| Germany                          | 144,407        | 98,930         | 86,397         | 112,214        | 124,030        | 3.89              | 10.53              |
| Luxembourg                       | 2,591          | 524            | 900            | 822            | 730            | 0.02              | -11.19             |
| Netherlands                      | 33,024         | 20,241         | 22,218         | 29,328         | 29,450         | 0.92              | 0.42               |
| Switzerland                      | 46,853         | 41,167         | 48,947         | 46,596         | 53,319         | 1.67              | 14.43              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>39,473</b>  | <b>43,808</b>  | <b>68,971</b>  | <b>98,820</b>  | <b>149,023</b> | <b>4.68</b>       | <b>50.80</b>       |
| Israel                           | 39,420         | 43,653         | 68,822         | 98,593         | 148,739        | 4.67              | 50.86              |
| Turkey                           | 53             | 155            | 149            | 227            | 284            | 0.01              | 25.11              |
| <b>OTHER EUROPE</b>              | <b>1,464</b>   | <b>1,836</b>   | <b>2,311</b>   |                |                |                   |                    |
| Other countries of Europe        | 1,464          | 1,836          | 2,311          |                |                |                   |                    |
| <b>MIDDLE EAST</b>               | <b>56,402</b>  | <b>58,634</b>  | <b>71,903</b>  | <b>81,186</b>  | <b>93,116</b>  | <b>2.92</b>       | <b>14.69</b>       |
| Bahrain                          | 1,862          | 1,588          | 1,815          | 2,736          | 2,590          | 0.08              | -5.34              |
| Egypt                            | 5,338          | 6,214          | 5,651          | 6,944          | 8,733          | 0.27              | 25.76              |
| Iraq                             | 2,757          | 372            | 1,692          | 2,528          | 523            | 0.02              | -79.31             |
| Jordan                           | 3,490          | 3,924          | 5,433          | 7,176          | 8,453          | 0.27              | 17.80              |
| Kuwait                           | 1,698          | 1,287          | 1,455          | 1,960          | 2,123          | 0.07              | 8.32               |
| Lebanon                          | 25,658         | 25,833         | 32,687         | 36,976         | 50,361         | 1.58              | 36.20              |
| Libya                            | 169            | 574            |                |                |                |                   |                    |
| Saudi Arabia                     | 1,537          | 1,483          | 2,474          | 3,268          | 2,960          | 0.09              | -9.42              |
| Syrian Arab Republic             | 1,272          | 371            | 382            | 289            | 357            | 0.01              | 23.53              |
| United Arab Emirates             | 10,664         | 14,603         | 16,722         | 19,309         | 17,016         | 0.53              | -11.88             |
| Other countries of Middle East   | 1,957          | 2,385          | 3,592          |                |                |                   |                    |
| <b>SOUTH ASIA</b>                | <b>5,666</b>   | <b>4,813</b>   | <b>6,091</b>   | <b>6,580</b>   | <b>6,502</b>   | <b>0.20</b>       | <b>-1.19</b>       |
| Iran, Islamic Republic of        | 4,402          | 3,407          | 6,091          | 6,580          | 6,502          | 0.20              | -1.19              |
| Other countries of South Asia    | 1,264          | 1,406          |                |                |                |                   |                    |
| <b>NOT SPECIFIED</b>             | <b>159</b>     | <b>398</b>     | <b>200</b>     | <b>17,420</b>  | <b>17,907</b>  | <b>0.56</b>       | <b>2.80</b>        |
| Other countries of the World     | 159            | 398            | 200            | 17,420         | 17,907         | 0.56              | 2.80               |

## CYPRUS

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>2,019,848</b> | <b>1,946,893</b> | <b>1,934,727</b> | <b>1,873,549</b> | <b>2,268,054</b> | <b>100.00</b>     | <b>21.06</b>       |
| <b>AFRICA</b>                    | <b>1,900</b>     | <b>1,842</b>     | <b>1,997</b>     | <b>2,415</b>     | <b>2,238</b>     | <b>0.10</b>       | <b>-7.33</b>       |
| <b>SOUTHERN AFRICA</b>           | <b>1,900</b>     | <b>1,842</b>     | <b>1,997</b>     | <b>2,415</b>     | <b>2,238</b>     | <b>0.10</b>       | <b>-7.33</b>       |
| South Africa                     | 1,900            | 1,842            | 1,997            | 2,415            | 2,238            | 0.10              | -7.33              |
| <b>AMERICAS</b>                  | <b>19,197</b>    | <b>17,441</b>    | <b>17,414</b>    | <b>18,660</b>    | <b>21,130</b>    | <b>0.93</b>       | <b>13.24</b>       |
| <b>NORTH AMERICA</b>             | <b>19,197</b>    | <b>17,441</b>    | <b>17,414</b>    | <b>18,660</b>    | <b>21,130</b>    | <b>0.93</b>       | <b>13.24</b>       |
| Canada                           | 5,975            | 5,554            | 4,116            | 4,387            | 4,385            | 0.19              | -0.05              |
| United States of America         | 13,222           | 11,887           | 13,298           | 14,273           | 16,745           | 0.74              | 17.32              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>10,954</b>    | <b>12,704</b>    | <b>15,218</b>    | <b>17,299</b>    | <b>16,720</b>    | <b>0.74</b>       | <b>-3.35</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>6,624</b>     | <b>8,058</b>     | <b>9,941</b>     | <b>11,106</b>    | <b>10,357</b>    | <b>0.46</b>       | <b>-6.74</b>       |
| China                            | 3,599            | 4,864            | 7,007            | 7,160            | 7,147            | 0.32              | -0.18              |
| Japan                            | 3,025            | 3,194            | 2,934            | 3,946            | 3,210            | 0.14              | -18.65             |
| <b>AUSTRALASIA</b>               | <b>4,330</b>     | <b>4,646</b>     | <b>5,277</b>     | <b>6,193</b>     | <b>6,363</b>     | <b>0.28</b>       | <b>2.75</b>        |
| Australia                        | 4,330            | 4,646            | 5,277            | 6,193            | 6,363            | 0.28              | 2.75               |
| <b>EUROPE</b>                    | <b>1,863,437</b> | <b>1,793,892</b> | <b>1,749,202</b> | <b>1,660,436</b> | <b>2,008,140</b> | <b>88.54</b>      | <b>20.94</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>488,653</b>   | <b>593,370</b>   | <b>615,622</b>   | <b>481,490</b>   | <b>674,462</b>   | <b>29.74</b>      | <b>40.08</b>       |
| Bulgaria                         | 3,410            | 3,320            | 3,804            | 4,797            | 4,945            | 0.22              | 3.09               |
| Czech Republic                   | 14,416           | 12,501           | 10,330           | 9,992            | 8,460            | 0.37              | -15.33             |
| Estonia                          | 1,831            | 1,914            | 2,064            | 4,184            | 2,749            | 0.12              | -34.30             |
| Hungary                          | 7,625            | 7,622            | 8,229            | 8,749            | 8,478            | 0.37              | -3.10              |
| Latvia                           | 1,612            | 1,731            | 2,775            | 3,509            | 2,877            | 0.13              | -18.01             |
| Lithuania                        | 3,654            | 2,343            | 5,464            | 6,271            | 6,075            | 0.27              | -3.13              |
| Poland                           | 23,834           | 18,404           | 21,845           | 25,177           | 29,574           | 1.30              | 17.46              |
| Romania                          | 10,070           | 8,659            | 10,495           | 11,803           | 12,997           | 0.57              | 10.12              |
| Russian Federation               | 417,802          | 532,588          | 544,861          | 402,222          | 591,789          | 26.09             | 47.13              |
| Slovakia                         | 4,399            | 4,288            | 5,755            | 4,786            | 6,518            | 0.29              | 36.19              |
| <b>NORTHERN EUROPE</b>           | <b>949,665</b>   | <b>876,267</b>   | <b>803,001</b>   | <b>836,241</b>   | <b>962,064</b>   | <b>42.42</b>      | <b>15.05</b>       |
| Denmark                          | 26,589           | 25,869           | 24,970           | 20,643           | 22,509           | 0.99              | 9.04               |
| Finland                          | 26,144           | 31,425           | 20,287           | 16,334           | 15,592           | 0.69              | -4.54              |
| Iceland                          | 4,220            | 4,635            | 3,214            | 6,454            | 3,661            | 0.16              | -43.28             |
| Ireland                          | 10,206           | 6,807            | 5,741            | 6,523            | 5,998            | 0.26              | -8.05              |
| Norway                           | 66,060           | 61,671           | 46,364           | 36,431           | 36,874           | 1.63              | 1.22               |
| Sweden                           | 112,098          | 122,338          | 101,797          | 92,277           | 102,293          | 4.51              | 10.85              |
| United Kingdom                   | 704,348          | 623,522          | 600,628          | 657,579          | 775,137          | 34.18             | 17.88              |
| <b>SOUTHERN EUROPE</b>           | <b>111,349</b>   | <b>83,002</b>    | <b>83,180</b>    | <b>95,613</b>    | <b>99,272</b>    | <b>4.38</b>       | <b>3.83</b>        |
| Greece                           | 61,422           | 47,531           | 51,996           | 62,738           | 70,003           | 3.09              | 11.58              |
| Italy                            | 33,407           | 23,875           | 17,697           | 18,302           | 15,756           | 0.69              | -13.91             |
| Malta                            | 4,115            | 3,173            | 3,653            | 3,892            | 2,884            | 0.13              | -25.90             |
| Portugal                         | 3,355            | 1,716            | 2,287            | 2,684            | 2,644            | 0.12              | -1.49              |
| Slovenia                         | 2,039            | 1,571            | 2,211            | 2,712            | 2,246            | 0.10              | -17.18             |
| Spain                            | 7,011            | 5,136            | 5,336            | 5,285            | 5,739            | 0.25              | 8.59               |
| <b>WESTERN EUROPE</b>            | <b>313,770</b>   | <b>241,253</b>   | <b>247,399</b>   | <b>247,092</b>   | <b>272,342</b>   | <b>12.01</b>      | <b>10.22</b>       |
| Austria                          | 18,938           | 16,903           | 23,289           | 25,653           | 23,827           | 1.05              | -7.12              |
| Belgium                          | 24,828           | 19,805           | 18,955           | 18,123           | 23,789           | 1.05              | 31.26              |
| France                           | 49,485           | 38,393           | 35,589           | 35,547           | 33,855           | 1.49              | -4.76              |
| Germany                          | 145,395          | 102,822          | 98,150           | 101,731          | 121,166          | 5.34              | 19.10              |
| Luxembourg                       | 3,050            | 1,296            | 2,543            | 1,821            | 1,553            | 0.07              | -14.72             |
| Netherlands                      | 32,383           | 19,519           | 22,264           | 25,164           | 24,338           | 1.07              | -3.28              |
| Switzerland                      | 39,691           | 42,515           | 46,609           | 39,053           | 43,814           | 1.93              | 12.19              |
| <b>NOT SPECIFIED</b>             | <b>124,360</b>   | <b>121,014</b>   | <b>150,896</b>   | <b>174,739</b>   | <b>219,826</b>   | <b>9.69</b>       | <b>25.80</b>       |
| Other countries of the World     | 124,360          | 121,014          | 150,896          | 174,739          | 219,826          | 9.69              | 25.80              |

## CYPRUS

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>2,021,180</b> | <b>1,947,836</b> | <b>1,935,641</b> | <b>1,874,322</b> | <b>2,268,176</b> | <b>100.00</b>     | <b>21.01</b>       |
| <b>AFRICA</b>                    | <b>1,901</b>     | <b>1,842</b>     | <b>2,000</b>     | <b>2,420</b>     | <b>2,238</b>     | <b>0.10</b>       | <b>-7.52</b>       |
| <b>SOUTHERN AFRICA</b>           | <b>1,901</b>     | <b>1,842</b>     | <b>2,000</b>     | <b>2,420</b>     | <b>2,238</b>     | <b>0.10</b>       | <b>-7.52</b>       |
| South Africa                     | 1,901            | 1,842            | 2,000            | 2,420            | 2,238            | 0.10              | -7.52              |
| <b>AMERICAS</b>                  | <b>19,202</b>    | <b>17,444</b>    | <b>17,422</b>    | <b>18,681</b>    | <b>21,131</b>    | <b>0.93</b>       | <b>13.11</b>       |
| <b>NORTH AMERICA</b>             | <b>19,202</b>    | <b>17,444</b>    | <b>17,422</b>    | <b>18,681</b>    | <b>21,131</b>    | <b>0.93</b>       | <b>13.11</b>       |
| Canada                           | 5,976            | 5,555            | 4,120            | 4,394            | 4,386            | 0.19              | -0.18              |
| United States of America         | 13,226           | 11,889           | 13,302           | 14,287           | 16,745           | 0.74              | 17.20              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>10,960</b>    | <b>12,704</b>    | <b>15,221</b>    | <b>17,321</b>    | <b>16,720</b>    | <b>0.74</b>       | <b>-3.47</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>6,628</b>     | <b>8,058</b>     | <b>9,943</b>     | <b>11,121</b>    | <b>10,357</b>    | <b>0.46</b>       | <b>-6.87</b>       |
| China                            | 3,601            | 4,864            | 7,008            | 7,169            | 7,147            | 0.32              | -0.31              |
| Japan                            | 3,027            | 3,194            | 2,935            | 3,952            | 3,210            | 0.14              | -18.78             |
| <b>AUSTRALASIA</b>               | <b>4,332</b>     | <b>4,646</b>     | <b>5,278</b>     | <b>6,200</b>     | <b>6,363</b>     | <b>0.28</b>       | <b>2.63</b>        |
| Australia                        | 4,332            | 4,646            | 5,278            | 6,200            | 6,363            | 0.28              | 2.63               |
| <b>EUROPE</b>                    | <b>1,864,734</b> | <b>1,794,832</b> | <b>1,750,084</b> | <b>1,661,059</b> | <b>2,008,242</b> | <b>88.54</b>      | <b>20.90</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>488,791</b>   | <b>593,440</b>   | <b>615,684</b>   | <b>481,685</b>   | <b>674,492</b>   | <b>29.74</b>      | <b>40.03</b>       |
| Bulgaria                         | 3,463            | 3,340            | 3,808            | 4,805            | 4,952            | 0.22              | 3.06               |
| Czech Republic                   | 14,421           | 12,515           | 10,331           | 10,004           | 8,461            | 0.37              | -15.42             |
| Estonia                          | 1,832            | 1,914            | 2,064            | 4,190            | 2,749            | 0.12              | -34.39             |
| Hungary                          | 7,627            | 7,622            | 8,230            | 8,757            | 8,478            | 0.37              | -3.19              |
| Latvia                           | 1,613            | 1,731            | 2,776            | 3,516            | 2,877            | 0.13              | -18.17             |
| Lithuania                        | 3,658            | 2,343            | 5,465            | 6,280            | 6,075            | 0.27              | -3.26              |
| Poland                           | 23,855           | 18,423           | 21,856           | 25,200           | 29,581           | 1.30              | 17.38              |
| Romania                          | 10,094           | 8,670            | 10,502           | 11,833           | 13,001           | 0.57              | 9.87               |
| Russian Federation               | 417,827          | 532,594          | 544,896          | 402,308          | 591,800          | 26.09             | 47.10              |
| Slovakia                         | 4,401            | 4,288            | 5,756            | 4,792            | 6,518            | 0.29              | 36.02              |
| <b>NORTHERN EUROPE</b>           | <b>950,389</b>   | <b>876,926</b>   | <b>803,634</b>   | <b>836,430</b>   | <b>962,091</b>   | <b>42.42</b>      | <b>15.02</b>       |
| Denmark                          | 26,594           | 25,872           | 24,971           | 20,656           | 22,509           | 0.99              | 8.97               |
| Finland                          | 26,148           | 31,425           | 20,289           | 16,345           | 15,592           | 0.69              | -4.61              |
| Iceland                          | 4,221            | 4,635            | 3,215            | 6,464            | 3,661            | 0.16              | -43.36             |
| Ireland                          | 10,208           | 6,807            | 5,742            | 6,531            | 5,998            | 0.26              | -8.16              |
| Norway                           | 66,069           | 61,671           | 46,366           | 36,445           | 36,874           | 1.63              | 1.18               |
| Sweden                           | 112,104          | 122,338          | 101,800          | 92,296           | 102,293          | 4.51              | 10.83              |
| United Kingdom                   | 705,045          | 624,178          | 601,251          | 657,693          | 775,164          | 34.18             | 17.86              |
| <b>SOUTHERN EUROPE</b>           | <b>111,491</b>   | <b>83,032</b>    | <b>83,220</b>    | <b>95,682</b>    | <b>99,289</b>    | <b>4.38</b>       | <b>3.77</b>        |
| Greece                           | 61,466           | 47,538           | 52,014           | 62,760           | 70,004           | 3.09              | 11.54              |
| Italy                            | 33,486           | 23,898           | 17,704           | 18,322           | 15,759           | 0.69              | -13.99             |
| Malta                            | 4,117            | 3,173            | 3,654            | 3,898            | 2,897            | 0.13              | -25.68             |
| Portugal                         | 3,356            | 1,716            | 2,288            | 2,691            | 2,644            | 0.12              | -1.75              |
| Slovenia                         | 2,047            | 1,571            | 2,219            | 2,717            | 2,246            | 0.10              | -17.34             |
| Spain                            | 7,019            | 5,136            | 5,341            | 5,294            | 5,739            | 0.25              | 8.41               |
| <b>WESTERN EUROPE</b>            | <b>314,063</b>   | <b>241,434</b>   | <b>247,546</b>   | <b>247,262</b>   | <b>272,370</b>   | <b>12.01</b>      | <b>10.15</b>       |
| Austria                          | 18,941           | 16,903           | 23,294           | 25,669           | 23,831           | 1.05              | -7.16              |
| Belgium                          | 24,846           | 19,838           | 18,960           | 18,148           | 23,798           | 1.05              | 31.13              |
| France                           | 49,644           | 38,473           | 35,666           | 35,586           | 33,864           | 1.49              | -4.84              |
| Germany                          | 145,490          | 102,864          | 98,192           | 101,776          | 121,172          | 5.34              | 19.06              |
| Luxembourg                       | 3,051            | 1,300            | 2,549            | 1,829            | 1,553            | 0.07              | -15.09             |
| Netherlands                      | 32,395           | 19,535           | 22,274           | 25,184           | 24,338           | 1.07              | -3.36              |
| Switzerland                      | 39,696           | 42,521           | 46,611           | 39,070           | 43,814           | 1.93              | 12.14              |
| <b>NOT SPECIFIED</b>             | <b>124,383</b>   | <b>121,014</b>   | <b>150,914</b>   | <b>174,841</b>   | <b>219,845</b>   | <b>9.69</b>       | <b>25.74</b>       |
| Other countries of the World     | 124,383          | 121,014          | 150,914          | 174,841          | 219,845          | 9.69              | 25.74              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>13,476,337</b> | <b>13,141,237</b> | <b>12,872,854</b> | <b>12,548,277</b> | <b>14,504,442</b> | <b>100.00</b>     | <b>15.59</b>       |
| <b>AFRICA</b>                    | <b>6,691</b>      | <b>7,122</b>      | <b>8,224</b>      | <b>9,615</b>      | <b>9,183</b>      | <b>0.06</b>       | <b>-4.49</b>       |
| <b>SOUTHERN AFRICA</b>           | <b>6,691</b>      | <b>7,122</b>      | <b>8,224</b>      | <b>9,615</b>      | <b>9,183</b>      | <b>0.06</b>       | <b>-4.49</b>       |
| South Africa                     | 6,691             | 7,122             | 8,224             | 9,615             | 9,183             | 0.06              | -4.49              |
| <b>AMERICAS</b>                  | <b>78,776</b>     | <b>68,733</b>     | <b>63,768</b>     | <b>63,476</b>     | <b>68,630</b>     | <b>0.47</b>       | <b>8.12</b>        |
| <b>NORTH AMERICA</b>             | <b>78,776</b>     | <b>68,733</b>     | <b>63,768</b>     | <b>63,476</b>     | <b>68,630</b>     | <b>0.47</b>       | <b>8.12</b>        |
| Canada                           | 30,351            | 23,379            | 14,636            | 15,585            | 14,397            | 0.10              | -7.62              |
| United States of America         | 48,425            | 45,354            | 49,132            | 47,891            | 54,233            | 0.37              | 13.24              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>35,974</b>     | <b>41,224</b>     | <b>51,652</b>     | <b>56,178</b>     | <b>52,666</b>     | <b>0.36</b>       | <b>-6.25</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>18,912</b>     | <b>23,234</b>     | <b>31,031</b>     | <b>32,375</b>     | <b>28,134</b>     | <b>0.19</b>       | <b>-13.10</b>      |
| China                            | 11,653            | 16,175            | 24,160            | 21,540            | 20,035            | 0.14              | -6.99              |
| Japan                            | 7,259             | 7,059             | 6,871             | 10,835            | 8,099             | 0.06              | -25.25             |
| <b>AUSTRALASIA</b>               | <b>17,062</b>     | <b>17,990</b>     | <b>20,621</b>     | <b>23,803</b>     | <b>24,532</b>     | <b>0.17</b>       | <b>3.06</b>        |
| Australia                        | 17,062            | 17,990            | 20,621            | 23,803            | 24,532            | 0.17              | 3.06               |
| <b>EUROPE</b>                    | <b>12,835,074</b> | <b>12,534,382</b> | <b>12,133,185</b> | <b>11,683,948</b> | <b>13,507,206</b> | <b>93.12</b>      | <b>15.60</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>3,670,183</b>  | <b>4,389,478</b>  | <b>4,436,913</b>  | <b>3,472,268</b>  | <b>4,723,946</b>  | <b>32.57</b>      | <b>36.05</b>       |
| Bulgaria                         | 13,550            | 15,531            | 15,979            | 19,420            | 21,057            | 0.15              | 8.43               |
| Czech Republic                   | 100,727           | 83,518            | 69,305            | 65,339            | 54,008            | 0.37              | -17.34             |
| Estonia                          | 8,846             | 9,573             | 9,953             | 23,015            | 12,978            | 0.09              | -43.61             |
| Hungary                          | 38,203            | 38,524            | 44,106            | 45,224            | 44,155            | 0.30              | -2.36              |
| Latvia                           | 6,355             | 6,565             | 11,979            | 16,056            | 12,308            | 0.08              | -23.34             |
| Lithuania                        | 18,482            | 11,299            | 28,631            | 32,527            | 31,314            | 0.22              | -3.73              |
| Poland                           | 144,325           | 118,421           | 143,906           | 151,817           | 162,470           | 1.12              | 7.02               |
| Romania                          | 48,454            | 40,543            | 49,097            | 52,475            | 54,638            | 0.38              | 4.12               |
| Russian Federation               | 3,264,402         | 4,036,716         | 4,028,186         | 3,038,766         | 4,289,426         | 29.57             | 41.16              |
| Slovakia                         | 26,839            | 28,788            | 35,771            | 27,629            | 41,592            | 0.29              | 50.54              |
| <b>NORTHERN EUROPE</b>           | <b>6,674,527</b>  | <b>6,211,889</b>  | <b>5,776,500</b>  | <b>6,190,273</b>  | <b>6,740,554</b>  | <b>46.47</b>      | <b>8.89</b>        |
| Denmark                          | 190,013           | 171,237           | 168,958           | 141,192           | 157,144           | 1.08              | 11.30              |
| Finland                          | 167,738           | 183,259           | 137,850           | 111,115           | 100,289           | 0.69              | -9.74              |
| Iceland                          | 19,176            | 29,297            | 21,759            | 39,986            | 17,691            | 0.12              | -55.76             |
| Ireland                          | 49,863            | 36,362            | 30,800            | 34,772            | 28,159            | 0.19              | -19.02             |
| Norway                           | 531,695           | 491,138           | 398,512           | 315,274           | 318,152           | 2.19              | 0.91               |
| Sweden                           | 818,310           | 877,414           | 753,687           | 717,730           | 748,657           | 5.16              | 4.31               |
| United Kingdom                   | 4,897,732         | 4,423,182         | 4,264,934         | 4,830,204         | 5,370,462         | 37.03             | 11.18              |
| <b>SOUTHERN EUROPE</b>           | <b>368,299</b>    | <b>283,040</b>    | <b>276,311</b>    | <b>303,234</b>    | <b>299,282</b>    | <b>2.06</b>       | <b>-1.30</b>       |
| Greece                           | 167,458           | 138,883           | 149,778           | 173,399           | 186,752           | 1.29              | 7.70               |
| Italy                            | 135,513           | 97,251            | 73,487            | 73,858            | 59,722            | 0.41              | -19.14             |
| Malta                            | 17,183            | 14,545            | 15,604            | 17,015            | 12,604            | 0.09              | -25.92             |
| Portugal                         | 14,640            | 6,793             | 9,351             | 11,079            | 9,992             | 0.07              | -9.81              |
| Slovenia                         | 9,591             | 7,194             | 9,583             | 10,324            | 11,384            | 0.08              | 10.27              |
| Spain                            | 23,914            | 18,374            | 18,508            | 17,559            | 18,828            | 0.13              | 7.23               |
| <b>WESTERN EUROPE</b>            | <b>2,122,065</b>  | <b>1,649,975</b>  | <b>1,643,461</b>  | <b>1,718,173</b>  | <b>1,743,424</b>  | <b>12.02</b>      | <b>1.47</b>        |
| Austria                          | 124,442           | 113,408           | 156,673           | 178,817           | 165,116           | 1.14              | -7.66              |
| Belgium                          | 144,379           | 124,448           | 110,130           | 105,418           | 105,741           | 0.73              | 0.31               |
| France                           | 222,589           | 162,764           | 163,764           | 182,892           | 152,476           | 1.05              | -16.63             |
| Germany                          | 1,100,200         | 791,604           | 717,736           | 787,961           | 841,787           | 5.80              | 6.83               |
| Luxembourg                       | 18,781            | 5,088             | 14,749            | 8,249             | 5,518             | 0.04              | -33.11             |
| Netherlands                      | 214,261           | 130,537           | 136,730           | 164,592           | 153,314           | 1.06              | -6.85              |
| Switzerland                      | 297,413           | 322,126           | 343,679           | 290,244           | 319,472           | 2.20              | 10.07              |
| <b>NOT SPECIFIED</b>             | <b>519,822</b>    | <b>489,776</b>    | <b>616,025</b>    | <b>735,060</b>    | <b>866,757</b>    | <b>5.98</b>       | <b>17.92</b>       |
| Other countries of the World     | 519,822           | 489,776           | 616,025           | 735,060           | 866,757           | 5.98              | 17.92              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>13,488,127</b> | <b>13,152,589</b> | <b>12,884,399</b> | <b>12,550,320</b> | <b>14,504,702</b> | <b>100.00</b>     | <b>15.57</b>       |
| <b>AFRICA</b>                    | <b>6,693</b>      | <b>7,122</b>      | <b>8,229</b>      | <b>9,625</b>      | <b>9,183</b>      | <b>0.06</b>       | <b>-4.59</b>       |
| <b>SOUTHERN AFRICA</b>           | <b>6,693</b>      | <b>7,122</b>      | <b>8,229</b>      | <b>9,625</b>      | <b>9,183</b>      | <b>0.06</b>       | <b>-4.59</b>       |
| South Africa                     | 6,693             | 7,122             | 8,229             | 9,625             | 9,183             | 0.06              | -4.59              |
| <b>AMERICAS</b>                  | <b>78,785</b>     | <b>68,746</b>     | <b>63,788</b>     | <b>63,517</b>     | <b>68,632</b>     | <b>0.47</b>       | <b>8.05</b>        |
| <b>NORTH AMERICA</b>             | <b>78,785</b>     | <b>68,746</b>     | <b>63,788</b>     | <b>63,517</b>     | <b>68,632</b>     | <b>0.47</b>       | <b>8.05</b>        |
| Canada                           | 30,354            | 23,389            | 14,644            | 15,599            | 14,399            | 0.10              | -7.69              |
| United States of America         | 48,431            | 45,357            | 49,144            | 47,918            | 54,233            | 0.37              | 13.18              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>35,982</b>     | <b>41,224</b>     | <b>51,661</b>     | <b>56,221</b>     | <b>52,666</b>     | <b>0.36</b>       | <b>-6.32</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>18,917</b>     | <b>23,234</b>     | <b>31,037</b>     | <b>32,402</b>     | <b>28,134</b>     | <b>0.19</b>       | <b>-13.17</b>      |
| China                            | 11,656            | 16,175            | 24,164            | 21,557            | 20,035            | 0.14              | -7.06              |
| Japan                            | 7,261             | 7,059             | 6,873             | 10,845            | 8,099             | 0.06              | -25.32             |
| <b>AUSTRALASIA</b>               | <b>17,065</b>     | <b>17,990</b>     | <b>20,624</b>     | <b>23,819</b>     | <b>24,532</b>     | <b>0.17</b>       | <b>2.99</b>        |
| Australia                        | 17,065            | 17,990            | 20,624            | 23,819            | 24,532            | 0.17              | 2.99               |
| <b>EUROPE</b>                    | <b>12,847,344</b> | <b>12,545,743</b> | <b>12,144,646</b> | <b>11,685,659</b> | <b>13,507,439</b> | <b>93.12</b>      | <b>15.59</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>3,670,439</b>  | <b>4,389,584</b>  | <b>4,437,082</b>  | <b>3,472,804</b>  | <b>4,724,007</b>  | <b>32.57</b>      | <b>36.03</b>       |
| Bulgaria                         | 13,620            | 15,566            | 15,994            | 19,435            | 21,073            | 0.15              | 8.43               |
| Czech Republic                   | 100,735           | 83,536            | 69,303            | 65,373            | 54,011            | 0.37              | -17.38             |
| Estonia                          | 8,849             | 9,573             | 9,955             | 23,030            | 12,978            | 0.09              | -43.65             |
| Hungary                          | 38,207            | 38,524            | 44,110            | 45,244            | 44,155            | 0.30              | -2.41              |
| Latvia                           | 6,357             | 6,565             | 11,982            | 16,071            | 12,308            | 0.08              | -23.41             |
| Lithuania                        | 18,487            | 11,299            | 28,635            | 32,549            | 31,314            | 0.22              | -3.79              |
| Poland                           | 144,369           | 118,453           | 143,928           | 151,881           | 162,481           | 1.12              | 6.98               |
| Romania                          | 48,508            | 40,558            | 49,112            | 52,520            | 54,646            | 0.38              | 4.05               |
| Russian Federation               | 3,264,465         | 4,036,722         | 4,028,289         | 3,039,056         | 4,289,449         | 29.57             | 41.14              |
| Slovakia                         | 26,842            | 28,788            | 35,774            | 27,645            | 41,592            | 0.29              | 50.45              |
| <b>NORTHERN EUROPE</b>           | <b>6,685,854</b>  | <b>6,222,641</b>  | <b>5,787,274</b>  | <b>6,190,856</b>  | <b>6,740,656</b>  | <b>46.47</b>      | <b>8.88</b>        |
| Denmark                          | 190,022           | 171,243           | 168,964           | 141,221           | 157,144           | 1.08              | 11.28              |
| Finland                          | 167,746           | 183,259           | 137,857           | 111,148           | 100,289           | 0.69              | -9.77              |
| Iceland                          | 19,718            | 29,297            | 21,763            | 40,008            | 17,691            | 0.12              | -55.78             |
| Ireland                          | 49,867            | 36,362            | 30,803            | 34,790            | 28,159            | 0.19              | -19.06             |
| Norway                           | 531,709           | 491,138           | 398,522           | 315,319           | 318,152           | 2.19              | 0.90               |
| Sweden                           | 818,324           | 877,414           | 753,699           | 717,783           | 748,657           | 5.16              | 4.30               |
| United Kingdom                   | 4,908,468         | 4,433,928         | 4,275,666         | 4,830,587         | 5,370,564         | 37.03             | 11.18              |
| <b>SOUTHERN EUROPE</b>           | <b>368,505</b>    | <b>283,087</b>    | <b>276,393</b>    | <b>303,427</b>    | <b>299,301</b>    | <b>2.06</b>       | <b>-1.36</b>       |
| Greece                           | 167,520           | 138,894           | 149,821           | 173,439           | 186,754           | 1.29              | 7.68               |
| Italy                            | 135,624           | 97,287            | 73,500            | 73,903            | 59,726            | 0.41              | -19.18             |
| Malta                            | 17,187            | 14,545            | 15,607            | 17,029            | 12,617            | 0.09              | -25.91             |
| Portugal                         | 14,642            | 6,793             | 9,353             | 11,091            | 9,992             | 0.07              | -9.91              |
| Slovenia                         | 9,606             | 7,194             | 9,596             | 10,335            | 11,384            | 0.08              | 10.15              |
| Spain                            | 23,926            | 18,374            | 18,516            | 17,630            | 18,828            | 0.13              | 6.80               |
| <b>WESTERN EUROPE</b>            | <b>2,122,546</b>  | <b>1,650,431</b>  | <b>1,643,897</b>  | <b>1,718,572</b>  | <b>1,743,475</b>  | <b>12.02</b>      | <b>1.45</b>        |
| Austria                          | 124,448           | 113,408           | 156,683           | 178,871           | 165,120           | 1.14              | -7.69              |
| Belgium                          | 144,399           | 124,518           | 110,142           | 105,469           | 105,754           | 0.73              | 0.27               |
| France                           | 222,853           | 162,999           | 164,055           | 182,956           | 152,502           | 1.05              | -16.65             |
| Germany                          | 1,100,343         | 791,691           | 717,814           | 788,080           | 841,795           | 5.80              | 6.82               |
| Luxembourg                       | 18,784            | 5,092             | 14,761            | 8,263             | 5,518             | 0.04              | -33.22             |
| Netherlands                      | 214,291           | 130,586           | 136,753           | 164,637           | 153,314           | 1.06              | -6.88              |
| Switzerland                      | 297,428           | 322,137           | 343,689           | 290,296           | 319,472           | 2.20              | 10.05              |
| <b>NOT SPECIFIED</b>             | <b>519,323</b>    | <b>489,754</b>    | <b>616,075</b>    | <b>735,298</b>    | <b>866,782</b>    | <b>5.98</b>       | <b>17.88</b>       |
| Other countries of the World     | 519,323           | 489,754           | 616,075           | 735,298           | 866,782           | 5.98              | 17.88              |



## CZECH REPUBLIC

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>7,166,917</b> | <b>7,326,692</b> | <b>7,513,226</b> | <b>8,023,523</b> | <b>8,578,636</b> | <b>100.00</b>     | <b>6.92</b>        |
| <b>AFRICA</b>                          | <b>34,774</b>    | <b>36,008</b>    | <b>41,021</b>    | <b>40,582</b>    | <b>41,069</b>    | <b>0.48</b>       | <b>1.20</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>9,362</b>     | <b>8,220</b>     | <b>8,941</b>     | <b>9,697</b>     | <b>8,632</b>     | <b>0.10</b>       | <b>-10.98</b>      |
| South Africa                           | 9,362            | 8,220            | 8,941            | 9,697            | 8,632            | 0.10              | -10.98             |
| <b>OTHER AFRICA</b>                    | <b>25,412</b>    | <b>27,788</b>    | <b>32,080</b>    | <b>30,885</b>    | <b>32,437</b>    | <b>0.38</b>       | <b>5.03</b>        |
| Other countries of Africa              | 25,412           | 27,788           | 32,080           | 30,885           | 32,437           | 0.38              | 5.03               |
| <b>AMERICAS</b>                        | <b>582,764</b>   | <b>609,278</b>   | <b>629,805</b>   | <b>691,407</b>   | <b>711,188</b>   | <b>8.29</b>       | <b>2.86</b>        |
| <b>NORTH AMERICA</b>                   | <b>461,641</b>   | <b>482,837</b>   | <b>508,397</b>   | <b>573,325</b>   | <b>583,563</b>   | <b>6.80</b>       | <b>1.79</b>        |
| Canada                                 | 63,846           | 65,642           | 70,751           | 76,975           | 77,919           | 0.91              | 1.23               |
| Mexico                                 | 26,202           | 27,803           | 30,386           | 33,439           | 35,201           | 0.41              | 5.27               |
| United States of America               | 371,593          | 389,392          | 407,260          | 462,911          | 470,443          | 5.48              | 1.63               |
| <b>SOUTH AMERICA</b>                   | <b>57,175</b>    | <b>59,012</b>    | <b>59,280</b>    | <b>53,444</b>    | <b>48,603</b>    | <b>0.57</b>       | <b>-9.06</b>       |
| Brazil                                 | 57,175           | 59,012           | 59,280           | 53,444           | 48,603           | 0.57              | -9.06              |
| <b>OTHER AMERICAS</b>                  | <b>63,948</b>    | <b>67,429</b>    | <b>62,128</b>    | <b>64,638</b>    | <b>79,022</b>    | <b>0.92</b>       | <b>22.25</b>       |
| Other countries of the Americas        | 63,948           | 67,429           | 62,128           | 64,638           | 79,022           | 0.92              | 22.25              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>754,358</b>   | <b>796,323</b>   | <b>885,326</b>   | <b>1,089,054</b> | <b>1,243,679</b> | <b>14.50</b>      | <b>14.20</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>419,064</b>   | <b>450,325</b>   | <b>512,634</b>   | <b>650,973</b>   | <b>758,881</b>   | <b>8.85</b>       | <b>16.58</b>       |
| China                                  | 147,690          | 166,476          | 203,295          | 278,196          | 344,350          | 4.01              | 23.78              |
| Japan                                  | 138,347          | 133,096          | 122,059          | 120,485          | 101,824          | 1.19              | -15.49             |
| Korea, Republic of                     | 133,027          | 150,753          | 187,280          | 252,292          | 312,707          | 3.65              | 23.95              |
| <b>AUSTRALASIA</b>                     | <b>81,189</b>    | <b>84,965</b>    | <b>92,706</b>    | <b>88,268</b>    | <b>84,713</b>    | <b>0.99</b>       | <b>-4.03</b>       |
| Australia                              | 72,211           | 75,254           | 82,369           | 77,804           | 74,843           | 0.87              | -3.81              |
| New Zealand                            | 8,978            | 9,711            | 10,337           | 10,464           | 9,870            | 0.12              | -5.68              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>254,105</b>   | <b>261,033</b>   | <b>279,986</b>   | <b>349,813</b>   | <b>400,085</b>   | <b>4.66</b>       | <b>14.37</b>       |
| Other countries of Asia                | 248,360          | 255,733          | 272,930          | 343,848          | 394,465          | 4.60              | 14.72              |
| Other countries of Oceania             | 5,745            | 5,300            | 7,056            | 5,965            | 5,620            | 0.07              | -5.78              |
| <b>EUROPE</b>                          | <b>5,770,522</b> | <b>5,857,965</b> | <b>5,922,233</b> | <b>6,153,313</b> | <b>6,522,547</b> | <b>76.03</b>      | <b>6.00</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,837,222</b> | <b>1,956,962</b> | <b>1,877,744</b> | <b>1,744,326</b> | <b>1,887,191</b> | <b>22.00</b>      | <b>8.19</b>        |
| Bulgaria                               | 25,084           | 25,800           | 28,383           | 31,443           | 35,963           | 0.42              | 14.38              |
| Estonia                                | 17,119           | 19,490           | 16,334           | 16,489           | 18,041           | 0.21              | 9.41               |
| Hungary                                | 112,997          | 107,105          | 117,627          | 126,598          | 147,312          | 1.72              | 16.36              |
| Latvia                                 | 13,336           | 15,451           | 20,210           | 21,765           | 19,442           | 0.23              | -10.67             |
| Lithuania                              | 43,139           | 46,868           | 44,214           | 54,463           | 55,048           | 0.64              | 1.07               |
| Poland                                 | 359,631          | 381,577          | 400,834          | 422,624          | 477,303          | 5.56              | 12.94              |
| Romania                                | 60,464           | 62,480           | 61,418           | 66,441           | 77,983           | 0.91              | 17.37              |
| Russian Federation                     | 701,260          | 767,103          | 647,360          | 402,594          | 378,000          | 4.41              | -6.11              |
| Slovakia                               | 376,825          | 392,201          | 433,509          | 508,338          | 571,820          | 6.67              | 12.49              |
| Ukraine                                | 127,367          | 138,887          | 107,855          | 93,571           | 106,279          | 1.24              | 13.58              |
| <b>NORTHERN EUROPE</b>                 | <b>684,210</b>   | <b>717,398</b>   | <b>727,556</b>   | <b>795,861</b>   | <b>839,605</b>   | <b>9.79</b>       | <b>5.50</b>        |
| Denmark                                | 102,270          | 97,788           | 85,610           | 86,211           | 91,503           | 1.07              | 6.14               |
| Finland                                | 48,109           | 56,425           | 62,167           | 67,745           | 74,207           | 0.87              | 9.54               |
| Iceland                                | 3,697            | 3,717            | 4,190            | 4,568            | 4,026            | 0.05              | -11.87             |
| Ireland                                | 26,717           | 30,651           | 35,985           | 47,583           | 45,898           | 0.54              | -3.54              |
| Norway                                 | 61,528           | 67,566           | 67,264           | 67,082           | 65,898           | 0.77              | -1.77              |
| Sweden                                 | 89,285           | 101,134          | 99,713           | 113,465          | 117,844          | 1.37              | 3.86               |
| United Kingdom                         | 352,604          | 360,117          | 372,627          | 409,207          | 440,229          | 5.13              | 7.58               |
| <b>SOUTHERN EUROPE</b>                 | <b>727,675</b>   | <b>679,587</b>   | <b>711,966</b>   | <b>751,816</b>   | <b>771,624</b>   | <b>8.99</b>       | <b>2.63</b>        |
| Croatia                                | 43,524           | 35,323           | 39,350           | 48,096           | 47,817           | 0.56              | -0.58              |
| Greece                                 | 35,018           | 33,221           | 35,872           | 41,907           | 43,086           | 0.50              | 2.81               |
| Italy                                  | 360,238          | 344,434          | 356,884          | 356,015          | 351,485          | 4.10              | -1.27              |
| Malta                                  | 3,008            | 3,164            | 3,108            | 3,363            | 3,576            | 0.04              | 6.33               |
| Portugal                               | 26,778           | 25,859           | 26,286           | 31,558           | 33,638           | 0.39              | 6.59               |
| Serbia and Montenegro                  | 27,754           | 29,846           | 33,136           | 42,136           | 38,587           | 0.45              | -8.42              |
| Slovenia                               | 27,721           | 28,227           | 32,054           | 32,745           | 33,662           | 0.39              | 2.80               |
| Spain                                  | 203,634          | 179,513          | 185,276          | 195,996          | 219,773          | 2.56              | 12.13              |



## CZECH REPUBLIC

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>2,237,133</b> | <b>2,204,693</b> | <b>2,272,047</b> | <b>2,499,529</b> | <b>2,646,499</b> | <b>30.85</b>      | <b>5.88</b>        |
| Austria                          | 209,581          | 218,074          | 231,234          | 254,283          | 266,025          | 3.10              | 4.62               |
| Belgium                          | 82,917           | 84,914           | 86,692           | 93,593           | 96,699           | 1.13              | 3.32               |
| France                           | 276,622          | 274,569          | 256,706          | 249,736          | 257,030          | 3.00              | 2.92               |
| Germany                          | 1,415,454        | 1,382,292        | 1,444,365        | 1,640,033        | 1,740,002        | 20.28             | 6.10               |
| Liechtenstein                    | 1,033            | 937              | 817              | 856              | 1,164            | 0.01              | 35.98              |
| Luxembourg                       | 3,944            | 3,312            | 3,576            | 4,199            | 5,593            | 0.07              | 33.20              |
| Netherlands                      | 164,229          | 152,624          | 160,031          | 161,966          | 177,832          | 2.07              | 9.80               |
| Switzerland                      | 83,353           | 87,971           | 88,626           | 94,863           | 102,154          | 1.19              | 7.69               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>151,994</b>   | <b>167,302</b>   | <b>179,998</b>   | <b>229,468</b>   | <b>258,287</b>   | <b>3.01</b>       | <b>12.56</b>       |
| Cyprus                           | 4,280            | 2,927            | 3,571            | 4,721            | 5,248            | 0.06              | 11.16              |
| Israel                           | 90,895           | 101,525          | 113,256          | 136,584          | 164,316          | 1.92              | 20.30              |
| Turkey                           | 56,819           | 62,850           | 63,171           | 88,163           | 88,723           | 1.03              | 0.64               |
| <b>OTHER EUROPE</b>              | <b>132,288</b>   | <b>132,023</b>   | <b>152,922</b>   | <b>132,313</b>   | <b>119,341</b>   | <b>1.39</b>       | <b>-9.80</b>       |
| Other countries of Europe        | 132,288          | 132,023          | 152,922          | 132,313          | 119,341          | 1.39              | -9.80              |
| <b>SOUTH ASIA</b>                | <b>24,499</b>    | <b>27,118</b>    | <b>34,841</b>    | <b>49,167</b>    | <b>60,153</b>    | <b>0.70</b>       | <b>22.34</b>       |
| India                            | 24,499           | 27,118           | 34,841           | 49,167           | 60,153           | 0.70              | 22.34              |

## CZECH REPUBLIC

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>7,647,044</b> | <b>7,851,865</b> | <b>8,095,885</b> | <b>8,706,913</b> | <b>9,321,440</b> | <b>100.00</b>     | <b>7.06</b>        |
| <b>AFRICA</b>                          | <b>37,179</b>    | <b>38,915</b>    | <b>44,346</b>    | <b>43,793</b>    | <b>45,467</b>    | <b>0.49</b>       | <b>3.82</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>9,906</b>     | <b>8,858</b>     | <b>9,465</b>     | <b>10,449</b>    | <b>9,478</b>     | <b>0.10</b>       | <b>-9.29</b>       |
| South Africa                           | 9,906            | 8,858            | 9,465            | 10,449           | 9,478            | 0.10              | -9.29              |
| <b>OTHER AFRICA</b>                    | <b>27,273</b>    | <b>30,057</b>    | <b>34,881</b>    | <b>33,344</b>    | <b>35,989</b>    | <b>0.39</b>       | <b>7.93</b>        |
| Other countries of Africa              | 27,273           | 30,057           | 34,881           | 33,344           | 35,989           | 0.39              | 7.93               |
| <b>AMERICAS</b>                        | <b>613,183</b>   | <b>650,323</b>   | <b>689,660</b>   | <b>770,066</b>   | <b>790,107</b>   | <b>8.48</b>       | <b>2.60</b>        |
| <b>NORTH AMERICA</b>                   | <b>486,724</b>   | <b>515,046</b>   | <b>553,505</b>   | <b>635,294</b>   | <b>645,007</b>   | <b>6.92</b>       | <b>1.53</b>        |
| Canada                                 | 68,129           | 71,053           | 77,650           | 86,843           | 87,426           | 0.94              | 0.67               |
| Mexico                                 | 27,960           | 30,908           | 34,398           | 39,500           | 42,427           | 0.46              | 7.41               |
| United States of America               | 390,635          | 413,085          | 441,457          | 508,951          | 515,154          | 5.53              | 1.22               |
| <b>SOUTH AMERICA</b>                   | <b>59,782</b>    | <b>63,916</b>    | <b>68,273</b>    | <b>63,312</b>    | <b>56,485</b>    | <b>0.61</b>       | <b>-10.78</b>      |
| Brazil                                 | 59,782           | 63,916           | 68,273           | 63,312           | 56,485           | 0.61              | -10.78             |
| <b>OTHER AMERICAS</b>                  | <b>66,677</b>    | <b>71,361</b>    | <b>67,882</b>    | <b>71,460</b>    | <b>88,615</b>    | <b>0.95</b>       | <b>24.01</b>       |
| Other countries of the Americas        | 66,677           | 71,361           | 67,882           | 71,460           | 88,615           | 0.95              | 24.01              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>781,472</b>   | <b>836,762</b>   | <b>933,750</b>   | <b>1,118,426</b> | <b>1,267,078</b> | <b>13.59</b>      | <b>13.29</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>431,882</b>   | <b>467,960</b>   | <b>531,069</b>   | <b>797,759</b>   | <b>929,918</b>   | <b>9.98</b>       | <b>16.57</b>       |
| China                                  | 152,866          | 174,263          | 211,014          | 288,630          | 355,847          | 3.82              | 23.29              |
| Japan                                  | 141,596          | 137,844          | 124,969          | 123,800          | 105,771          | 1.13              | -14.56             |
| Korea, Republic of                     | 137,420          | 155,853          | 195,086          | 265,330          | 325,612          | 3.49              | 22.72              |
| Taiwan Province of China               |                  |                  |                  | 119,999          | 142,688          | 1.53              | 18.91              |
| <b>AUSTRALASIA</b>                     | <b>86,948</b>    | <b>94,336</b>    | <b>104,788</b>   | <b>102,618</b>   | <b>100,134</b>   | <b>1.07</b>       | <b>-2.42</b>       |
| Australia                              | 76,837           | 82,841           | 92,769           | 89,793           | 87,477           | 0.94              | -2.58              |
| New Zealand                            | 10,111           | 11,495           | 12,019           | 12,825           | 12,657           | 0.14              | -1.31              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>262,642</b>   | <b>274,466</b>   | <b>297,893</b>   | <b>218,049</b>   | <b>237,026</b>   | <b>2.54</b>       | <b>8.70</b>        |
| Other countries of Asia                | 256,728          | 268,947          | 290,615          | 211,685          | 230,922          | 2.48              | 9.09               |
| Other countries of Oceania             | 5,914            | 5,519            | 7,278            | 6,364            | 6,104            | 0.07              | -4.09              |
| <b>EUROPE</b>                          | <b>6,190,138</b> | <b>6,297,069</b> | <b>6,390,575</b> | <b>6,686,674</b> | <b>7,109,220</b> | <b>76.27</b>      | <b>6.32</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,991,898</b> | <b>2,120,017</b> | <b>2,058,828</b> | <b>1,942,746</b> | <b>2,091,935</b> | <b>22.44</b>      | <b>7.68</b>        |
| Bulgaria                               | 26,569           | 27,450           | 30,710           | 33,937           | 39,312           | 0.42              | 15.84              |
| Estonia                                | 18,216           | 20,431           | 17,590           | 17,823           | 19,295           | 0.21              | 8.26               |
| Hungary                                | 120,957          | 114,858          | 125,943          | 135,216          | 158,394          | 1.70              | 17.14              |
| Latvia                                 | 14,133           | 16,076           | 21,024           | 22,878           | 20,901           | 0.22              | -8.64              |
| Lithuania                              | 46,909           | 50,571           | 49,331           | 58,974           | 58,768           | 0.63              | -0.35              |
| Poland                                 | 401,997          | 424,402          | 448,736          | 484,573          | 541,332          | 5.81              | 11.71              |
| Romania                                | 62,321           | 66,216           | 65,935           | 72,164           | 83,758           | 0.90              | 16.07              |
| Russian Federation                     | 731,835          | 803,152          | 691,198          | 434,852          | 407,529          | 4.37              | -6.28              |
| Slovakia                               | 435,595          | 452,421          | 492,550          | 578,216          | 642,145          | 6.89              | 11.06              |
| Ukraine                                | 133,366          | 144,440          | 115,811          | 104,113          | 120,501          | 1.29              | 15.74              |
| <b>NORTHERN EUROPE</b>                 | <b>715,510</b>   | <b>759,649</b>   | <b>773,905</b>   | <b>857,370</b>   | <b>902,258</b>   | <b>9.68</b>       | <b>5.24</b>        |
| Denmark                                | 109,750          | 105,325          | 92,975           | 93,948           | 100,190          | 1.07              | 6.64               |
| Finland                                | 50,116           | 59,400           | 65,056           | 71,537           | 78,470           | 0.84              | 9.69               |
| Iceland                                | 3,794            | 3,795            | 4,342            | 4,789            | 4,347            | 0.05              | -9.23              |
| Ireland                                | 28,291           | 33,254           | 40,397           | 54,504           | 52,479           | 0.56              | -3.72              |
| Norway                                 | 62,936           | 72,794           | 69,432           | 70,175           | 69,114           | 0.74              | -1.51              |
| Sweden                                 | 92,618           | 105,708          | 104,272          | 119,699          | 123,672          | 1.33              | 3.32               |
| United Kingdom                         | 368,005          | 379,373          | 397,431          | 442,718          | 473,986          | 5.08              | 7.06               |
| <b>SOUTHERN EUROPE</b>                 | <b>758,728</b>   | <b>711,012</b>   | <b>744,574</b>   | <b>794,524</b>   | <b>827,216</b>   | <b>8.87</b>       | <b>4.11</b>        |
| Croatia                                | 45,586           | 37,373           | 41,362           | 50,235           | 53,016           | 0.57              | 5.54               |
| Greece                                 | 36,044           | 34,018           | 37,201           | 43,504           | 45,193           | 0.48              | 3.88               |
| Italy                                  | 374,651          | 357,099          | 369,268          | 372,832          | 370,511          | 3.97              | -0.62              |
| Malta                                  | 3,180            | 5,196            | 3,282            | 3,501            | 3,864            | 0.04              | 10.37              |
| Portugal                               | 28,291           | 27,804           | 28,852           | 34,734           | 38,443           | 0.41              | 10.68              |
| Serbia and Montenegro                  | 28,944           | 31,263           | 35,018           | 44,896           | 42,325           | 0.45              | -5.73              |
| Slovenia                               | 30,262           | 30,835           | 35,096           | 36,517           | 37,683           | 0.40              | 3.19               |

## CZECH REPUBLIC

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Spain                            | 211,770          | 187,424          | 194,495          | 208,305          | 236,181          | 2.53              | 13.38              |
| <b>WESTERN EUROPE</b>            | <b>2,430,600</b> | <b>2,397,646</b> | <b>2,468,734</b> | <b>2,716,771</b> | <b>2,890,138</b> | <b>31.01</b>      | <b>6.38</b>        |
| Austria                          | 220,404          | 229,729          | 244,971          | 269,323          | 283,521          | 3.04              | 5.27               |
| Belgium                          | 88,953           | 93,560           | 95,617           | 101,938          | 106,238          | 1.14              | 4.22               |
| France                           | 296,298          | 292,623          | 272,650          | 268,877          | 280,996          | 3.01              | 4.51               |
| Germany                          | 1,521,246        | 1,484,169        | 1,553,370        | 1,766,539        | 1,881,095        | 20.18             | 6.48               |
| Liechtenstein                    | 1,084            | 1,013            | 853              | 928              | 1,292            | 0.01              | 39.22              |
| Luxembourg                       | 4,057            | 3,405            | 3,869            | 4,528            | 6,040            | 0.06              | 33.39              |
| Netherlands                      | 210,742          | 198,728          | 204,425          | 204,145          | 222,212          | 2.38              | 8.85               |
| Switzerland                      | 87,816           | 94,419           | 92,979           | 100,493          | 108,744          | 1.17              | 8.21               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>156,589</b>   | <b>172,754</b>   | <b>186,564</b>   | <b>238,555</b>   | <b>273,258</b>   | <b>2.93</b>       | <b>14.55</b>       |
| Cyprus                           | 4,554            | 3,030            | 3,774            | 4,973            | 5,625            | 0.06              | 13.11              |
| Israel                           | 93,510           | 104,542          | 116,390          | 140,643          | 168,638          | 1.81              | 19.91              |
| Turkey                           | 58,525           | 65,182           | 66,400           | 92,939           | 98,995           | 1.06              | 6.52               |
| <b>OTHER EUROPE</b>              | <b>136,813</b>   | <b>135,991</b>   | <b>157,970</b>   | <b>136,708</b>   | <b>124,415</b>   | <b>1.33</b>       | <b>-8.99</b>       |
| Other countries of Europe        | 136,813          | 135,991          | 157,970          | 136,708          | 124,415          | 1.33              | -8.99              |
| <b>MIDDLE EAST</b>               |                  |                  |                  | <b>31,945</b>    | <b>42,068</b>    | <b>0.45</b>       | <b>31.69</b>       |
| Saudi Arabia                     |                  |                  |                  | 15,495           | 18,238           | 0.20              | 17.70              |
| United Arab Emirates             |                  |                  |                  | 16,450           | 23,830           | 0.26              | 44.86              |
| <b>SOUTH ASIA</b>                | <b>25,072</b>    | <b>28,796</b>    | <b>37,554</b>    | <b>56,009</b>    | <b>67,500</b>    | <b>0.72</b>       | <b>20.52</b>       |
| India                            | 25,072           | 28,796           | 37,554           | 56,009           | 67,500           | 0.72              | 20.52              |

## CZECH REPUBLIC

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>19,936,405</b> | <b>20,071,692</b> | <b>19,970,831</b> | <b>20,970,266</b> | <b>21,869,094</b> | <b>100.00</b>     | <b>4.29</b>        |
| <b>AFRICA</b>                          | <b>90,169</b>     | <b>95,297</b>     | <b>107,997</b>    | <b>107,309</b>    | <b>107,914</b>    | <b>0.49</b>       | <b>0.56</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>21,964</b>     | <b>20,120</b>     | <b>21,148</b>     | <b>24,010</b>     | <b>21,388</b>     | <b>0.10</b>       | <b>-10.92</b>      |
| South Africa                           | 21,964            | 20,120            | 21,148            | 24,010            | 21,388            | 0.10              | -10.92             |
| <b>OTHER AFRICA</b>                    | <b>68,205</b>     | <b>75,177</b>     | <b>86,849</b>     | <b>83,299</b>     | <b>86,526</b>     | <b>0.40</b>       | <b>3.87</b>        |
| Other countries of Africa              | 68,205            | 75,177            | 86,849            | 83,299            | 86,526            | 0.40              | 3.87               |
| <b>AMERICAS</b>                        | <b>1,463,430</b>  | <b>1,497,730</b>  | <b>1,536,386</b>  | <b>1,708,128</b>  | <b>1,712,551</b>  | <b>7.83</b>       | <b>0.26</b>        |
| <b>NORTH AMERICA</b>                   | <b>1,155,674</b>  | <b>1,180,077</b>  | <b>1,237,936</b>  | <b>1,411,646</b>  | <b>1,401,306</b>  | <b>6.41</b>       | <b>-0.73</b>       |
| Canada                                 | 172,436           | 169,178           | 181,995           | 201,962           | 202,719           | 0.93              | 0.37               |
| Mexico                                 | 63,189            | 64,797            | 70,875            | 78,656            | 79,659            | 0.36              | 1.28               |
| United States of America               | 920,049           | 946,102           | 985,066           | 1,131,028         | 1,118,928         | 5.12              | -1.07              |
| <b>SOUTH AMERICA</b>                   | <b>149,163</b>    | <b>154,143</b>    | <b>150,304</b>    | <b>139,718</b>    | <b>124,065</b>    | <b>0.57</b>       | <b>-11.20</b>      |
| Brazil                                 | 149,163           | 154,143           | 150,304           | 139,718           | 124,065           | 0.57              | -11.20             |
| <b>OTHER AMERICAS</b>                  | <b>158,593</b>    | <b>163,510</b>    | <b>148,146</b>    | <b>156,764</b>    | <b>187,180</b>    | <b>0.86</b>       | <b>19.40</b>       |
| Other countries of the Americas        | 158,593           | 163,510           | 148,146           | 156,764           | 187,180           | 0.86              | 19.40              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,500,607</b>  | <b>1,566,804</b>  | <b>1,735,774</b>  | <b>2,120,861</b>  | <b>2,356,129</b>  | <b>10.77</b>      | <b>11.09</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>698,030</b>    | <b>748,084</b>    | <b>865,936</b>    | <b>1,079,993</b>  | <b>1,238,491</b>  | <b>5.66</b>       | <b>14.68</b>       |
| China                                  | 238,696           | 262,201           | 328,681           | 452,954           | 542,560           | 2.48              | 19.78              |
| Japan                                  | 255,621           | 254,490           | 244,933           | 239,169           | 206,659           | 0.94              | -13.59             |
| Korea, Republic of                     | 203,713           | 231,393           | 292,322           | 387,870           | 489,272           | 2.24              | 26.14              |
| <b>AUSTRALASIA</b>                     | <b>193,795</b>    | <b>202,900</b>    | <b>218,821</b>    | <b>212,139</b>    | <b>202,256</b>    | <b>0.92</b>       | <b>-4.66</b>       |
| Australia                              | 173,042           | 180,131           | 195,491           | 187,022           | 179,175           | 0.82              | -4.20              |
| New Zealand                            | 20,753            | 22,769            | 23,330            | 25,117            | 23,081            | 0.11              | -8.11              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>608,782</b>    | <b>615,820</b>    | <b>651,017</b>    | <b>828,729</b>    | <b>915,382</b>    | <b>4.19</b>       | <b>10.46</b>       |
| Other countries of Asia                | 596,761           | 603,708           | 637,082           | 816,233           | 903,250           | 4.13              | 10.66              |
| Other countries of Oceania             | 12,021            | 12,112            | 13,935            | 12,496            | 12,132            | 0.06              | -2.91              |
| <b>EUROPE</b>                          | <b>16,819,876</b> | <b>16,840,991</b> | <b>16,508,053</b> | <b>16,911,469</b> | <b>17,547,990</b> | <b>80.24</b>      | <b>3.76</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>5,767,170</b>  | <b>6,127,561</b>  | <b>5,604,101</b>  | <b>4,765,227</b>  | <b>4,871,279</b>  | <b>22.27</b>      | <b>2.23</b>        |
| Bulgaria                               | 58,331            | 60,345            | 65,285            | 77,442            | 87,329            | 0.40              | 12.77              |
| Estonia                                | 32,988            | 35,204            | 32,080            | 35,929            | 39,188            | 0.18              | 9.07               |
| Hungary                                | 233,407           | 214,423           | 237,690           | 263,180           | 306,206           | 1.40              | 16.35              |
| Latvia                                 | 26,923            | 31,658            | 38,968            | 46,659            | 41,383            | 0.19              | -11.31             |
| Lithuania                              | 72,390            | 77,826            | 74,830            | 91,251            | 92,357            | 0.42              | 1.21               |
| Poland                                 | 741,367           | 772,830           | 783,331           | 863,089           | 983,972           | 4.50              | 14.01              |
| Romania                                | 142,616           | 149,510           | 154,126           | 168,439           | 187,563           | 0.86              | 11.35              |
| Russian Federation                     | 3,351,637         | 3,633,739         | 3,062,918         | 1,910,368         | 1,711,437         | 7.83              | -10.41             |
| Slovakia                               | 723,265           | 741,943           | 848,537           | 1,028,470         | 1,127,776         | 5.16              | 9.66               |
| Ukraine                                | 384,246           | 410,083           | 306,336           | 280,400           | 294,068           | 1.34              | 4.87               |
| <b>NORTHERN EUROPE</b>                 | <b>1,783,606</b>  | <b>1,859,632</b>  | <b>1,855,533</b>  | <b>2,116,761</b>  | <b>2,219,802</b>  | <b>10.15</b>      | <b>4.87</b>        |
| Denmark                                | 322,108           | 300,520           | 248,789           | 256,530           | 271,487           | 1.24              | 5.83               |
| Finland                                | 134,697           | 159,826           | 171,771           | 196,784           | 212,401           | 0.97              | 7.94               |
| Iceland                                | 9,895             | 9,386             | 9,970             | 11,596            | 10,694            | 0.05              | -7.78              |
| Ireland                                | 68,748            | 76,975            | 90,264            | 125,106           | 121,462           | 0.56              | -2.91              |
| Norway                                 | 165,447           | 182,612           | 180,777           | 184,183           | 177,010           | 0.81              | -3.89              |
| Sweden                                 | 232,573           | 267,637           | 254,037           | 302,495           | 306,758           | 1.40              | 1.41               |
| United Kingdom                         | 850,138           | 862,676           | 899,925           | 1,040,067         | 1,119,990         | 5.12              | 7.68               |
| <b>SOUTHERN EUROPE</b>                 | <b>2,004,893</b>  | <b>1,804,490</b>  | <b>1,897,345</b>  | <b>2,051,099</b>  | <b>2,067,604</b>  | <b>9.45</b>       | <b>0.80</b>        |
| Croatia                                | 119,832           | 92,220            | 107,490           | 125,928           | 128,243           | 0.59              | 1.84               |
| Greece                                 | 102,938           | 91,999            | 100,112           | 124,719           | 122,605           | 0.56              | -1.70              |
| Italy                                  | 998,683           | 926,189           | 964,773           | 978,092           | 946,960           | 4.33              | -3.18              |
| Malta                                  | 11,206            | 10,175            | 10,483            | 12,453            | 13,430            | 0.06              | 7.85               |
| Portugal                               | 71,818            | 67,436            | 69,396            | 85,983            | 91,884            | 0.42              | 6.86               |
| Serbia and Montenegro                  | 74,511            | 76,884            | 91,937            | 119,163           | 106,321           | 0.49              | -10.78             |
| Slovenia                               | 55,287            | 54,101            | 61,138            | 65,821            | 65,994            | 0.30              | 0.26               |
| Spain                                  | 570,618           | 485,486           | 492,016           | 538,940           | 592,167           | 2.71              | 9.88               |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>6,405,987</b> | <b>6,176,659</b> | <b>6,178,573</b> | <b>6,863,724</b> | <b>7,223,005</b> | <b>33.03</b>      | <b>5.23</b>        |
| Austria                          | 415,434          | 419,620          | 442,294          | 497,314          | 522,107          | 2.39              | 4.99               |
| Belgium                          | 214,997          | 223,032          | 220,766          | 240,795          | 245,271          | 1.12              | 1.86               |
| France                           | 712,007          | 694,198          | 635,429          | 629,958          | 647,360          | 2.96              | 2.76               |
| Germany                          | 4,377,626        | 4,193,446        | 4,220,478        | 4,795,099        | 5,064,447        | 23.16             | 5.62               |
| Liechtenstein                    | 2,004            | 2,033            | 1,963            | 1,886            | 2,523            | 0.01              | 33.78              |
| Luxembourg                       | 10,552           | 8,898            | 8,719            | 9,960            | 13,965           | 0.06              | 40.21              |
| Netherlands                      | 469,233          | 424,512          | 433,127          | 446,788          | 481,879          | 2.20              | 7.85               |
| Switzerland                      | 204,134          | 210,920          | 215,797          | 241,924          | 245,453          | 1.12              | 1.46               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>485,786</b>   | <b>518,986</b>   | <b>578,699</b>   | <b>767,541</b>   | <b>848,584</b>   | <b>3.88</b>       | <b>10.56</b>       |
| Cyprus                           | 13,549           | 8,942            | 10,441           | 13,876           | 15,350           | 0.07              | 10.62              |
| Israel                           | 324,265          | 355,045          | 407,481          | 512,621          | 600,370          | 2.75              | 17.12              |
| Turkey                           | 147,972          | 154,999          | 160,777          | 241,044          | 232,864          | 1.06              | -3.39              |
| <b>OTHER EUROPE</b>              | <b>372,434</b>   | <b>353,663</b>   | <b>393,802</b>   | <b>347,117</b>   | <b>317,716</b>   | <b>1.45</b>       | <b>-8.47</b>       |
| Other countries of Europe        | 372,434          | 353,663          | 393,802          | 347,117          | 317,716          | 1.45              | -8.47              |
| <b>SOUTH ASIA</b>                | <b>62,323</b>    | <b>70,870</b>    | <b>82,621</b>    | <b>122,499</b>   | <b>144,510</b>   | <b>0.66</b>       | <b>17.97</b>       |
| India                            | 62,323           | 70,870           | 82,621           | 122,499          | 144,510          | 0.66              | 17.97              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>21,793,985</b> | <b>22,144,896</b> | <b>22,110,112</b> | <b>23,286,515</b> | <b>24,268,149</b> | <b>100.00</b>     | <b>4.22</b>        |
| <b>AFRICA</b>                          | <b>101,290</b>    | <b>114,515</b>    | <b>132,406</b>    | <b>123,658</b>    | <b>126,649</b>    | <b>0.52</b>       | <b>2.42</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>23,712</b>     | <b>22,109</b>     | <b>22,893</b>     | <b>26,520</b>     | <b>23,600</b>     | <b>0.10</b>       | <b>-11.01</b>      |
| South Africa                           | 23,712            | 22,109            | 22,893            | 26,520            | 23,600            | 0.10              | -11.01             |
| <b>OTHER AFRICA</b>                    | <b>77,578</b>     | <b>92,406</b>     | <b>109,513</b>    | <b>97,138</b>     | <b>103,049</b>    | <b>0.42</b>       | <b>6.09</b>        |
| Other countries of Africa              | 77,578            | 92,406            | 109,513           | 97,138            | 103,049           | 0.42              | 6.09               |
| <b>AMERICAS</b>                        | <b>1,550,861</b>  | <b>1,609,942</b>  | <b>1,691,565</b>  | <b>1,927,857</b>  | <b>1,935,176</b>  | <b>7.97</b>       | <b>0.38</b>        |
| <b>NORTH AMERICA</b>                   | <b>1,230,956</b>  | <b>1,271,403</b>  | <b>1,357,041</b>  | <b>1,589,169</b>  | <b>1,582,766</b>  | <b>6.52</b>       | <b>-0.40</b>       |
| Canada                                 | 184,631           | 183,982           | 200,898           | 229,449           | 228,807           | 0.94              | -0.28              |
| Mexico                                 | 67,764            | 71,701            | 80,937            | 98,457            | 103,333           | 0.43              | 4.95               |
| United States of America               | 978,561           | 1,015,720         | 1,075,206         | 1,261,263         | 1,250,626         | 5.15              | -0.84              |
| <b>SOUTH AMERICA</b>                   | <b>155,019</b>    | <b>165,953</b>    | <b>173,124</b>    | <b>165,777</b>    | <b>143,518</b>    | <b>0.59</b>       | <b>-13.43</b>      |
| Brazil                                 | 155,019           | 165,953           | 173,124           | 165,777           | 143,518           | 0.59              | -13.43             |
| <b>OTHER AMERICAS</b>                  | <b>164,886</b>    | <b>172,586</b>    | <b>161,400</b>    | <b>172,911</b>    | <b>208,892</b>    | <b>0.86</b>       | <b>20.81</b>       |
| Other countries of the Americas        | 164,886           | 172,586           | 161,400           | 172,911           | 208,892           | 0.86              | 20.81              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,612,225</b>  | <b>1,734,221</b>  | <b>1,922,508</b>  | <b>2,201,069</b>  | <b>2,410,621</b>  | <b>9.93</b>       | <b>9.52</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>726,225</b>    | <b>785,349</b>    | <b>905,191</b>    | <b>1,329,305</b>  | <b>1,524,410</b>  | <b>6.28</b>       | <b>14.68</b>       |
| China                                  | 248,911           | 278,117           | 344,238           | 478,489           | 569,111           | 2.35              | 18.94              |
| Japan                                  | 264,336           | 264,747           | 251,602           | 247,379           | 216,125           | 0.89              | -12.63             |
| Korea, Republic of                     | 212,978           | 242,485           | 309,351           | 418,981           | 521,894           | 2.15              | 24.56              |
| Taiwan Province of China               |                   |                   |                   | 184,456           | 217,280           | 0.90              | 17.80              |
| <b>AUSTRALASIA</b>                     | <b>206,551</b>    | <b>227,928</b>    | <b>250,443</b>    | <b>249,446</b>    | <b>240,698</b>    | <b>0.99</b>       | <b>-3.51</b>       |
| Australia                              | 182,988           | 200,857           | 223,009           | 218,564           | 210,826           | 0.87              | -3.54              |
| New Zealand                            | 23,563            | 27,071            | 27,434            | 30,882            | 29,872            | 0.12              | -3.27              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>679,449</b>    | <b>720,944</b>    | <b>766,874</b>    | <b>622,318</b>    | <b>645,513</b>    | <b>2.66</b>       | <b>3.73</b>        |
| Other countries of Asia                | 666,934           | 708,223           | 752,436           | 608,992           | 632,405           | 2.61              | 3.84               |
| Other countries of Oceania             | 12,515            | 12,721            | 14,438            | 13,326            | 13,108            | 0.05              | -1.64              |
| <b>EUROPE</b>                          | <b>18,465,497</b> | <b>18,611,194</b> | <b>18,274,672</b> | <b>18,737,813</b> | <b>19,459,236</b> | <b>80.18</b>      | <b>3.85</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>6,360,305</b>  | <b>6,805,570</b>  | <b>6,286,061</b>  | <b>5,404,794</b>  | <b>5,492,783</b>  | <b>22.63</b>      | <b>1.63</b>        |
| Bulgaria                               | 62,565            | 65,277            | 70,603            | 84,262            | 96,033            | 0.40              | 13.97              |
| Estonia                                | 36,351            | 37,608            | 35,029            | 39,918            | 42,707            | 0.18              | 6.99               |
| Hungary                                | 254,029           | 235,702           | 258,478           | 284,670           | 333,337           | 1.37              | 17.10              |
| Latvia                                 | 28,593            | 33,545            | 85,854            | 50,274            | 45,076            | 0.19              | -10.34             |
| Lithuania                              | 80,764            | 86,090            | 41,427            | 100,297           | 100,527           | 0.41              | 0.23               |
| Poland                                 | 845,605           | 877,767           | 890,170           | 1,016,109         | 1,130,176         | 4.66              | 11.23              |
| Romania                                | 147,957           | 158,737           | 166,136           | 181,977           | 200,506           | 0.83              | 10.18              |
| Russian Federation                     | 3,618,450         | 3,979,347         | 3,406,946         | 2,120,193         | 1,894,401         | 7.81              | -10.65             |
| Slovakia                               | 874,133           | 894,311           | 996,490           | 1,208,913         | 1,310,222         | 5.40              | 8.38               |
| Ukraine                                | 411,858           | 437,186           | 334,928           | 318,181           | 339,798           | 1.40              | 6.79               |
| <b>NORTHERN EUROPE</b>                 | <b>1,869,070</b>  | <b>1,976,876</b>  | <b>1,979,855</b>  | <b>2,286,158</b>  | <b>2,390,724</b>  | <b>9.85</b>       | <b>4.57</b>        |
| Denmark                                | 346,255           | 327,419           | 273,960           | 283,281           | 299,177           | 1.23              | 5.61               |
| Finland                                | 140,870           | 167,693           | 179,703           | 206,654           | 223,041           | 0.92              | 7.93               |
| Iceland                                | 10,116            | 9,651             | 10,386            | 12,272            | 11,730            | 0.05              | -4.42              |
| Ireland                                | 72,492            | 82,915            | 101,831           | 143,151           | 138,845           | 0.57              | -3.01              |
| Norway                                 | 169,037           | 195,432           | 186,163           | 192,398           | 185,422           | 0.76              | -3.63              |
| Sweden                                 | 240,918           | 280,072           | 265,043           | 318,485           | 321,345           | 1.32              | 0.90               |
| United Kingdom                         | 889,382           | 913,694           | 962,769           | 1,129,917         | 1,211,164         | 4.99              | 7.19               |
| <b>SOUTHERN EUROPE</b>                 | <b>2,085,140</b>  | <b>1,888,605</b>  | <b>1,979,692</b>  | <b>2,160,158</b>  | <b>2,209,872</b>  | <b>9.11</b>       | <b>2.30</b>        |
| Croatia                                | 124,923           | 96,897            | 112,913           | 131,818           | 142,998           | 0.59              | 8.48               |
| Greece                                 | 106,134           | 95,011            | 103,887           | 129,040           | 129,235           | 0.53              | 0.15               |
| Italy                                  | 1,033,501         | 956,712           | 996,450           | 1,021,545         | 996,277           | 4.11              | -2.47              |
| Malta                                  | 11,748            | 15,748            | 10,968            | 12,807            | 14,662            | 0.06              | 14.48              |
| Portugal                               | 76,176            | 73,310            | 76,176            | 94,431            | 104,349           | 0.43              | 10.50              |
| Serbia and Montenegro                  | 78,371            | 80,595            | 96,969            | 126,156           | 116,185           | 0.48              | -7.90              |
| Slovenia                               | 61,190            | 60,109            | 68,012            | 74,566            | 74,990            | 0.31              | 0.57               |

## CZECH REPUBLIC

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Spain                            | 593,097          | 510,223          | 514,317          | 569,795          | 631,176          | 2.60              | 10.77              |
| <b>WESTERN EUROPE</b>            | <b>7,245,079</b> | <b>7,022,911</b> | <b>7,005,485</b> | <b>7,713,252</b> | <b>8,129,030</b> | <b>33.50</b>      | <b>5.39</b>        |
| Austria                          | 440,442          | 448,446          | 473,821          | 531,667          | 560,891          | 2.31              | 5.50               |
| Belgium                          | 234,717          | 259,812          | 258,736          | 266,075          | 274,906          | 1.13              | 3.32               |
| France                           | 758,086          | 742,815          | 674,101          | 679,842          | 704,270          | 2.90              | 3.59               |
| Germany                          | 4,873,331        | 4,663,406        | 4,709,460        | 5,320,339        | 5,623,891        | 23.17             | 5.71               |
| Liechtenstein                    | 2,134            | 2,305            | 2,069            | 2,060            | 2,782            | 0.01              | 35.05              |
| Luxembourg                       | 10,964           | 9,302            | 9,826            | 10,834           | 15,442           | 0.06              | 42.53              |
| Netherlands                      | 708,410          | 669,508          | 649,389          | 645,164          | 683,949          | 2.82              | 6.01               |
| Switzerland                      | 216,995          | 227,317          | 228,083          | 257,271          | 262,899          | 1.08              | 2.19               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>518,257</b>   | <b>551,189</b>   | <b>613,788</b>   | <b>807,640</b>   | <b>902,285</b>   | <b>3.72</b>       | <b>11.72</b>       |
| Cyprus                           | 14,511           | 9,207            | 11,134           | 15,019           | 17,021           | 0.07              | 13.33              |
| Israel                           | 349,303          | 378,989          | 432,876          | 540,644          | 628,886          | 2.59              | 16.32              |
| Turkey                           | 154,443          | 162,993          | 169,778          | 251,977          | 256,378          | 1.06              | 1.75               |
| <b>OTHER EUROPE</b>              | <b>387,646</b>   | <b>366,043</b>   | <b>409,791</b>   | <b>365,811</b>   | <b>334,542</b>   | <b>1.38</b>       | <b>-8.55</b>       |
| Other countries of Europe        | 387,646          | 366,043          | 409,791          | 365,811          | 334,542          | 1.38              | -8.55              |
| <b>MIDDLE EAST</b>               |                  |                  |                  | <b>157,224</b>   | <b>174,349</b>   | <b>0.72</b>       | <b>10.89</b>       |
| Saudi Arabia                     |                  |                  |                  | 103,469          | 102,288          | 0.42              | -1.14              |
| United Arab Emirates             |                  |                  |                  | 53,755           | 72,061           | 0.30              | 34.05              |
| <b>SOUTH ASIA</b>                | <b>64,112</b>    | <b>75,024</b>    | <b>88,961</b>    | <b>138,894</b>   | <b>162,118</b>   | <b>0.67</b>       | <b>16.72</b>       |
| India                            | 64,112           | 75,024           | 88,961           | 138,894          | 162,118          | 0.67              | 16.72              |

## DENMARK

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>1,587,821</b> | <b>1,653,234</b> | <b>2,627,451</b> | <b>2,645,722</b> | <b>2,666,112</b> | <b>100.00</b>     | <b>0.77</b>        |
| <b>AMERICAS</b>                        | <b>128,575</b>       | <b>137,551</b>   | <b>183,808</b>   | <b>200,126</b>   | <b>210,557</b>   | <b>7.90</b>       | <b>5.21</b>        |
| <b>NORTH AMERICA</b>                   | <b>109,456</b>       | <b>117,234</b>   | <b>156,627</b>   | <b>172,702</b>   | <b>182,032</b>   | <b>6.83</b>       | <b>5.40</b>        |
| Canada                                 | 11,779               | 13,261           | 19,163           | 18,733           | 17,839           | 0.67              | -4.77              |
| United States of America               | 97,677               | 103,973          | 137,464          | 153,969          | 164,193          | 6.16              | 6.64               |
| <b>SOUTH AMERICA</b>                   | <b>7,515</b>         | <b>7,931</b>     | <b>9,938</b>     | <b>9,642</b>     | <b>8,206</b>     | <b>0.31</b>       | <b>-14.89</b>      |
| Brazil                                 | 7,515                | 7,931            | 9,938            | 9,642            | 8,206            | 0.31              | -14.89             |
| <b>OTHER AMERICAS</b>                  | <b>11,604</b>        | <b>12,386</b>    | <b>17,243</b>    | <b>17,782</b>    | <b>20,319</b>    | <b>0.76</b>       | <b>14.27</b>       |
| Other countries of the Americas        | 11,604               | 12,386           | 17,243           | 17,782           | 20,319           | 0.76              | 14.27              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>100,112</b>       | <b>118,341</b>   | <b>138,504</b>   | <b>146,889</b>   | <b>161,464</b>   | <b>6.06</b>       | <b>9.92</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>51,713</b>        | <b>60,549</b>    | <b>64,544</b>    | <b>69,323</b>    | <b>74,482</b>    | <b>2.79</b>       | <b>7.44</b>        |
| China                                  | 28,023               | 37,157           | 38,381           | 46,140           | 50,094           | 1.88              | 8.57               |
| Japan                                  | 19,959               | 19,206           | 19,932           | 17,031           | 17,980           | 0.67              | 5.57               |
| Korea, Republic of                     | 3,731                | 4,186            | 6,231            | 6,152            | 6,408            | 0.24              | 4.16               |
| <b>AUSTRALASIA</b>                     | <b>15,330</b>        | <b>16,276</b>    | <b>19,788</b>    | <b>17,824</b>    | <b>18,056</b>    | <b>0.68</b>       | <b>1.30</b>        |
| Australia                              | 15,330               | 16,276           | 19,788           | 17,824           | 18,056           | 0.68              | 1.30               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>33,069</b>        | <b>41,516</b>    | <b>54,172</b>    | <b>59,742</b>    | <b>68,926</b>    | <b>2.59</b>       | <b>15.37</b>       |
| Other countries of Asia                | 33,069               | 41,516           | 54,172           | 59,742           | 68,926           | 2.59              | 15.37              |
| <b>EUROPE</b>                          | <b>1,343,210</b>     | <b>1,378,861</b> | <b>2,272,873</b> | <b>2,267,742</b> | <b>2,261,326</b> | <b>84.82</b>      | <b>-0.28</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>37,379</b>        | <b>43,647</b>    | <b>60,155</b>    | <b>54,794</b>    | <b>57,165</b>    | <b>2.14</b>       | <b>4.33</b>        |
| Poland                                 | 16,751               | 19,665           | 31,749           | 36,701           | 40,754           | 1.53              | 11.04              |
| Russian Federation                     | 20,628               | 23,982           | 28,406           | 18,093           | 16,411           | 0.62              | -9.30              |
| <b>NORTHERN EUROPE</b>                 | <b>795,087</b>       | <b>812,813</b>   | <b>1,336,097</b> | <b>1,317,179</b> | <b>1,283,885</b> | <b>48.16</b>      | <b>-2.53</b>       |
| Finland                                | 60,624               | 55,932           | 65,492           | 61,863           | 61,560           | 2.31              | -0.49              |
| Ireland                                | 6,869                | 7,760            | 15,386           | 14,358           | 15,575           | 0.58              | 8.48               |
| Norway                                 | 260,536              | 257,344          | 445,149          | 439,903          | 410,135          | 15.38             | -6.77              |
| Sweden                                 | 341,340              | 355,754          | 553,441          | 519,142          | 501,497          | 18.81             | -3.40              |
| United Kingdom                         | 125,718              | 136,023          | 256,629          | 281,913          | 295,118          | 11.07             | 4.68               |
| <b>SOUTHERN EUROPE</b>                 | <b>83,737</b>        | <b>88,099</b>    | <b>166,415</b>   | <b>163,394</b>   | <b>184,841</b>   | <b>6.93</b>       | <b>13.13</b>       |
| Greece                                 | 4,368                | 4,316            | 9,799            | 10,107           | 10,497           | 0.39              | 3.86               |
| Italy                                  | 50,863               | 56,211           | 91,972           | 82,083           | 99,772           | 3.74              | 21.55              |
| Portugal                               | 4,926                | 4,762            | 11,757           | 16,532           | 11,585           | 0.43              | -29.92             |
| Spain                                  | 23,580               | 22,810           | 52,887           | 54,672           | 62,987           | 2.36              | 15.21              |
| <b>WESTERN EUROPE</b>                  | <b>318,240</b>       | <b>316,179</b>   | <b>536,588</b>   | <b>520,656</b>   | <b>568,581</b>   | <b>21.33</b>      | <b>9.20</b>        |
| Austria                                | 10,777               | 12,135           | 23,523           | 18,608           | 17,954           | 0.67              | -3.51              |
| France                                 | 45,545               | 45,884           | 63,811           | 57,117           | 62,653           | 2.35              | 9.69               |
| Germany                                | 151,690              | 147,643          | 278,794          | 266,714          | 302,682          | 11.35             | 13.49              |
| Netherlands                            | 55,201               | 55,371           | 77,726           | 81,649           | 85,266           | 3.20              | 4.43               |
| Switzerland                            | 33,899               | 32,941           | 55,295           | 57,807           | 54,858           | 2.06              | -5.10              |
| Belgium / Luxembourg                   | 21,128               | 22,205           | 37,439           | 38,761           | 45,168           | 1.69              | 16.53              |
| <b>OTHER EUROPE</b>                    | <b>108,767</b>       | <b>118,123</b>   | <b>173,618</b>   | <b>211,719</b>   | <b>166,854</b>   | <b>6.26</b>       | <b>-21.19</b>      |
| Other countries of Europe              | 108,767              | 118,123          | 173,618          | 211,719          | 166,854          | 6.26              | -21.19             |
| <b>NOT SPECIFIED</b>                   | <b>15,924</b>        | <b>18,481</b>    | <b>32,266</b>    | <b>30,965</b>    | <b>32,765</b>    | <b>1.23</b>       | <b>5.81</b>        |
| Other countries of the World           | 15,924               | 18,481           | 32,266           | 30,965           | 32,765           | 1.23              | 5.81               |



## DENMARK

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012          | 2013      | 2014       | 2015       | 2016       | Market share 2016 | % Change 2016-2015 |
|--|---------------|-----------|------------|------------|------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) 8,443,454 | 8,557,093 | 10,266,728 | 10,423,502 | 10,781,249 | 100.00            | 3.43               |
| <b>AMERICAS</b>                        | 589,196       | 598,701   | 671,964    | 688,488    | 693,413    | 6.43              | 0.72               |
| <b>NORTH AMERICA</b>                   | 522,213       | 530,196   | 600,580    | 600,359    | 605,454    | 5.62              | 0.85               |
| Canada                                 | 77,232        | 78,600    | 93,166     | 86,639     | 82,413     | 0.76              | -4.88              |
| United States of America               | 444,981       | 451,596   | 507,414    | 513,720    | 523,041    | 4.85              | 1.81               |
| <b>SOUTH AMERICA</b>                   | 12,152        | 12,646    | 10,406     | 13,371     | 12,325     | 0.11              | -7.82              |
| Brazil                                 | 12,152        | 12,646    | 10,406     | 13,371     | 12,325     | 0.11              | -7.82              |
| <b>OTHER AMERICAS</b>                  | 54,831        | 55,859    | 60,978     | 74,758     | 75,634     | 0.70              | 1.17               |
| Other countries of the Americas        | 54,831        | 55,859    | 60,978     | 74,758     | 75,634     | 0.70              | 1.17               |
| <b>EAST ASIA AND THE PACIFIC</b>       | 231,046       | 249,161   | 277,545    | 291,689    | 319,444    | 2.96              | 9.52               |
| <b>NORTH-EAST ASIA</b>                 | 57,512        | 66,264    | 66,598     | 76,434     | 85,842     | 0.80              | 12.31              |
| China                                  | 30,228        | 39,638    | 39,570     | 49,870     | 55,535     | 0.52              | 11.36              |
| Japan                                  | 22,670        | 21,667    | 20,403     | 19,696     | 21,624     | 0.20              | 9.79               |
| Korea, Republic of                     | 4,614         | 4,959     | 6,625      | 6,868      | 8,683      | 0.08              | 26.43              |
| <b>AUSTRALASIA</b>                     | 26,322        | 27,461    | 41,313     | 34,373     | 38,043     | 0.35              | 10.68              |
| Australia                              | 26,322        | 27,461    | 41,313     | 34,373     | 38,043     | 0.35              | 10.68              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | 147,212       | 155,436   | 169,634    | 180,882    | 195,559    | 1.81              | 8.11               |
| Other countries of Asia                | 147,212       | 155,436   | 169,634    | 180,882    | 195,559    | 1.81              | 8.11               |
| <b>EUROPE</b>                          | 7,249,758     | 7,291,659 | 8,834,256  | 9,023,111  | 9,359,715  | 86.81             | 3.73               |
| <b>CENTRAL/EASTERN EUROPE</b>          | 115,382       | 124,007   | 150,635    | 139,280    | 148,532    | 1.38              | 6.64               |
| Poland                                 | 87,089        | 92,100    | 111,661    | 118,578    | 127,323    | 1.18              | 7.37               |
| Russian Federation                     | 28,293        | 31,907    | 38,974     | 20,702     | 21,209     | 0.20              | 2.45               |
| <b>NORTHERN EUROPE</b>                 | 3,310,754     | 3,385,647 | 4,071,651  | 4,122,858  | 4,124,964  | 38.26             | 0.05               |
| Finland                                | 72,949        | 68,816    | 82,438     | 80,155     | 81,434     | 0.76              | 1.60               |
| Ireland                                | 9,347         | 10,075    | 16,297     | 17,341     | 21,706     | 0.20              | 25.17              |
| Norway                                 | 1,481,173     | 1,486,052 | 1,786,062  | 1,800,809  | 1,767,217  | 16.39             | -1.87              |
| Sweden                                 | 1,145,888     | 1,207,795 | 1,443,306  | 1,437,570  | 1,432,245  | 13.28             | -0.37              |
| United Kingdom                         | 601,397       | 612,909   | 743,548    | 786,983    | 822,362    | 7.63              | 4.50               |
| <b>SOUTHERN EUROPE</b>                 | 385,743       | 390,797   | 469,092    | 423,715    | 487,706    | 4.52              | 15.10              |
| Greece                                 | 4,982         | 5,012     | 10,054     | 10,927     | 12,968     | 0.12              | 18.68              |
| Italy                                  | 210,577       | 216,640   | 265,435    | 223,684    | 260,342    | 2.41              | 16.39              |
| Portugal                               | 8,561         | 8,255     | 18,611     | 27,406     | 20,539     | 0.19              | -25.06             |
| Spain                                  | 161,623       | 160,890   | 174,992    | 161,698    | 193,857    | 1.80              | 19.89              |
| <b>WESTERN EUROPE</b>                  | 3,027,743     | 3,011,312 | 3,660,036  | 3,794,211  | 4,082,454  | 37.87             | 7.60               |
| Austria                                | 54,193        | 55,760    | 67,755     | 59,541     | 61,838     | 0.57              | 3.86               |
| France                                 | 255,232       | 255,781   | 282,331    | 260,085    | 273,554    | 2.54              | 5.18               |
| Germany                                | 2,232,870     | 2,209,981 | 2,686,544  | 2,820,715  | 3,047,770  | 28.27             | 8.05               |
| Netherlands                            | 265,976       | 268,392   | 349,243    | 370,979    | 398,898    | 3.70              | 7.53               |
| Switzerland                            | 107,591       | 107,819   | 143,687    | 146,954    | 150,999    | 1.40              | 2.75               |
| Belgium / Luxembourg                   | 111,881       | 113,579   | 130,476    | 135,937    | 149,395    | 1.39              | 9.90               |
| <b>OTHER EUROPE</b>                    | 410,136       | 379,896   | 482,842    | 543,047    | 516,059    | 4.79              | -4.97              |
| Other countries of Europe              | 410,136       | 379,896   | 482,842    | 543,047    | 516,059    | 4.79              | -4.97              |
| <b>NOT SPECIFIED</b>                   | 373,454       | 417,572   | 482,963    | 420,214    | 408,677    | 3.79              | -2.75              |
| Other countries of the World           | 373,454       | 417,572   | 482,963    | 420,214    | 408,677    | 3.79              | -2.75              |

## DENMARK

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>5,945,550</b> | <b>6,241,182</b> | <b>6,676,589</b> | <b>6,803,850</b> | <b>6,855,827</b> | <b>100.00</b>     | <b>0.76</b>        |
| <b>AMERICAS</b>                        | <b>552,550</b>       | <b>591,808</b>   | <b>629,661</b>   | <b>692,885</b>   | <b>722,304</b>   | <b>10.54</b>      | <b>4.25</b>        |
| <b>NORTH AMERICA</b>                   | <b>468,890</b>       | <b>502,842</b>   | <b>530,735</b>   | <b>592,204</b>   | <b>618,704</b>   | <b>9.02</b>       | <b>4.47</b>        |
| Canada                                 | 54,820               | 61,623           | 59,778           | 58,029           | 55,591           | 0.81              | -4.20              |
| United States of America               | 414,070              | 441,219          | 470,957          | 534,175          | 563,113          | 8.21              | 5.42               |
| <b>SOUTH AMERICA</b>                   | <b>32,750</b>        | <b>34,613</b>    | <b>35,822</b>    | <b>34,854</b>    | <b>29,488</b>    | <b>0.43</b>       | <b>-15.40</b>      |
| Brazil                                 | 32,750               | 34,613           | 35,822           | 34,854           | 29,488           | 0.43              | -15.40             |
| <b>OTHER AMERICAS</b>                  | <b>50,910</b>        | <b>54,353</b>    | <b>63,104</b>    | <b>65,827</b>    | <b>74,112</b>    | <b>1.08</b>       | <b>12.59</b>       |
| Other countries of the Americas        | 50,910               | 54,353           | 63,104           | 65,827           | 74,112           | 1.08              | 12.59              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>429,300</b>       | <b>505,277</b>   | <b>545,045</b>   | <b>583,308</b>   | <b>634,646</b>   | <b>9.26</b>       | <b>8.80</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>218,560</b>       | <b>253,605</b>   | <b>264,386</b>   | <b>286,177</b>   | <b>305,672</b>   | <b>4.46</b>       | <b>6.81</b>        |
| China                                  | 111,820              | 148,809          | 159,445          | 192,945          | 207,788          | 3.03              | 7.69               |
| Japan                                  | 90,460               | 86,584           | 82,591           | 71,031           | 74,566           | 1.09              | 4.98               |
| Korea, Republic of                     | 16,280               | 18,212           | 22,350           | 22,201           | 23,318           | 0.34              | 5.03               |
| <b>AUSTRALASIA</b>                     | <b>61,940</b>        | <b>65,877</b>    | <b>76,074</b>    | <b>70,574</b>    | <b>69,354</b>    | <b>1.01</b>       | <b>-1.73</b>       |
| Australia                              | 61,940               | 65,877           | 76,074           | 70,574           | 69,354           | 1.01              | -1.73              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>148,800</b>       | <b>185,795</b>   | <b>204,585</b>   | <b>226,557</b>   | <b>259,620</b>   | <b>3.79</b>       | <b>14.59</b>       |
| Other countries of Asia                | 148,800              | 185,795          | 204,585          | 226,557          | 259,620          | 3.79              | 14.59              |
| <b>EUROPE</b>                          | <b>4,891,700</b>     | <b>5,060,662</b> | <b>5,398,287</b> | <b>5,428,393</b> | <b>5,395,033</b> | <b>78.69</b>      | <b>-0.61</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>155,170</b>       | <b>180,446</b>   | <b>179,130</b>   | <b>156,508</b>   | <b>161,242</b>   | <b>2.35</b>       | <b>3.02</b>        |
| Poland                                 | 62,690               | 73,397           | 81,777           | 94,765           | 105,154          | 1.53              | 10.96              |
| Russian Federation                     | 92,480               | 107,049          | 97,353           | 61,743           | 56,088           | 0.82              | -9.16              |
| <b>NORTHERN EUROPE</b>                 | <b>2,761,550</b>     | <b>2,848,143</b> | <b>2,895,232</b> | <b>2,867,557</b> | <b>2,810,345</b> | <b>40.99</b>      | <b>-2.00</b>       |
| Finland                                | 184,330              | 170,018          | 162,493          | 152,479          | 151,913          | 2.22              | -0.37              |
| Ireland                                | 23,670               | 26,760           | 40,144           | 37,369           | 40,409           | 0.59              | 8.14               |
| Norway                                 | 988,630              | 978,226          | 979,246          | 968,764          | 902,307          | 13.16             | -6.86              |
| Sweden                                 | 1,022,950            | 1,066,987        | 1,060,225        | 994,422          | 960,717          | 14.01             | -3.39              |
| United Kingdom                         | 541,970              | 606,152          | 653,124          | 714,523          | 754,999          | 11.01             | 5.66               |
| <b>SOUTHERN EUROPE</b>                 | <b>354,070</b>       | <b>372,090</b>   | <b>444,208</b>   | <b>433,713</b>   | <b>494,624</b>   | <b>7.21</b>       | <b>14.04</b>       |
| Greece                                 | 17,460               | 17,244           | 23,225           | 23,916           | 24,860           | 0.36              | 3.95               |
| Italy                                  | 192,440              | 213,726          | 246,999          | 220,517          | 267,913          | 3.91              | 21.49              |
| Portugal                               | 19,680               | 19,025           | 27,755           | 38,727           | 27,372           | 0.40              | -29.32             |
| Spain                                  | 124,490              | 122,095          | 146,229          | 150,553          | 174,479          | 2.54              | 15.89              |
| <b>WESTERN EUROPE</b>                  | <b>1,162,820</b>     | <b>1,158,165</b> | <b>1,272,433</b> | <b>1,232,440</b> | <b>1,342,546</b> | <b>19.58</b>      | <b>8.93</b>        |
| Austria                                | 47,270               | 53,530           | 55,721           | 43,985           | 42,526           | 0.62              | -3.32              |
| France                                 | 156,290              | 157,535          | 175,702          | 156,602          | 172,184          | 2.51              | 9.95               |
| Germany                                | 553,820              | 541,082          | 591,605          | 564,992          | 641,921          | 9.36              | 13.62              |
| Netherlands                            | 197,830              | 198,986          | 212,776          | 221,644          | 233,184          | 3.40              | 5.21               |
| Switzerland                            | 132,870              | 128,214          | 150,368          | 156,187          | 148,694          | 2.17              | -4.80              |
| Belgium / Luxembourg                   | 74,740               | 78,818           | 86,261           | 89,030           | 104,037          | 1.52              | 16.86              |
| <b>OTHER EUROPE</b>                    | <b>458,090</b>       | <b>501,818</b>   | <b>607,284</b>   | <b>738,175</b>   | <b>586,276</b>   | <b>8.55</b>       | <b>-20.58</b>      |
| Other countries of Europe              | 458,090              | 501,818          | 607,284          | 738,175          | 586,276          | 8.55              | -20.58             |
| <b>NOT SPECIFIED</b>                   | <b>72,000</b>        | <b>83,435</b>    | <b>103,596</b>   | <b>99,264</b>    | <b>103,844</b>   | <b>1.51</b>       | <b>4.61</b>        |
| Other countries of the World           | 72,000               | 83,435           | 103,596          | 99,264           | 103,844          | 1.51              | 4.61               |

## DENMARK

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>46,038,510</b> | <b>45,746,268</b> | <b>48,734,100</b> | <b>50,187,446</b> | <b>51,728,804</b> | <b>100.00</b>     | <b>3.07</b>        |
| <b>AMERICAS</b>                        | <b>2,761,420</b>      | <b>2,802,958</b>  | <b>2,863,792</b>  | <b>2,959,281</b>  | <b>3,013,222</b>  | <b>5.83</b>       | <b>1.82</b>        |
| <b>NORTH AMERICA</b>                   | <b>2,283,650</b>      | <b>2,317,299</b>  | <b>2,373,950</b>  | <b>2,448,341</b>  | <b>2,494,003</b>  | <b>4.82</b>       | <b>1.87</b>        |
| Canada                                 | 396,240               | 402,264           | 408,537           | 405,309           | 403,724           | 0.78              | -0.39              |
| United States of America               | 1,887,410             | 1,915,035         | 1,965,413         | 2,043,032         | 2,090,279         | 4.04              | 2.31               |
| <b>SOUTH AMERICA</b>                   | <b>39,790</b>         | <b>42,642</b>     | <b>37,943</b>     | <b>42,577</b>     | <b>40,261</b>     | <b>0.08</b>       | <b>-5.44</b>       |
| Brazil                                 | 39,790                | 42,642            | 37,943            | 42,577            | 40,261            | 0.08              | -5.44              |
| <b>OTHER AMERICAS</b>                  | <b>437,980</b>        | <b>443,017</b>    | <b>451,899</b>    | <b>468,363</b>    | <b>478,958</b>    | <b>0.93</b>       | <b>2.26</b>        |
| Other countries of the Americas        | 437,980               | 443,017           | 451,899           | 468,363           | 478,958           | 0.93              | 2.26               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>978,530</b>        | <b>1,054,590</b>  | <b>1,101,481</b>  | <b>1,164,630</b>  | <b>1,258,613</b>  | <b>2.43</b>       | <b>8.07</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>233,650</b>        | <b>268,554</b>    | <b>273,739</b>    | <b>307,180</b>    | <b>343,340</b>    | <b>0.66</b>       | <b>11.77</b>       |
| China                                  | 117,880               | 156,690           | 164,880           | 205,695           | 227,843           | 0.44              | 10.77              |
| Japan                                  | 97,010                | 91,624            | 84,741            | 75,957            | 83,073            | 0.16              | 9.37               |
| Korea, Republic of                     | 18,760                | 20,240            | 24,118            | 25,528            | 32,424            | 0.06              | 27.01              |
| <b>AUSTRALASIA</b>                     | <b>79,900</b>         | <b>85,323</b>     | <b>102,845</b>    | <b>98,162</b>     | <b>105,349</b>    | <b>0.20</b>       | <b>7.32</b>        |
| Australia                              | 79,900                | 85,323            | 102,845           | 98,162            | 105,349           | 0.20              | 7.32               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>664,980</b>        | <b>700,713</b>    | <b>724,897</b>    | <b>759,288</b>    | <b>809,924</b>    | <b>1.57</b>       | <b>6.67</b>        |
| Other countries of Asia                | 664,980               | 700,713           | 724,897           | 759,288           | 809,924           | 1.57              | 6.67               |
| <b>EUROPE</b>                          | <b>40,138,250</b>     | <b>39,340,611</b> | <b>41,963,147</b> | <b>43,258,734</b> | <b>44,656,625</b> | <b>86.33</b>      | <b>3.23</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,115,770</b>      | <b>1,145,750</b>  | <b>1,157,363</b>  | <b>1,126,260</b>  | <b>1,148,205</b>  | <b>2.22</b>       | <b>1.95</b>        |
| Poland                                 | 1,010,480             | 1,024,194         | 1,041,781         | 1,056,274         | 1,081,025         | 2.09              | 2.34               |
| Russian Federation                     | 105,290               | 121,556           | 115,582           | 69,986            | 67,180            | 0.13              | -4.01              |
| <b>NORTHERN EUROPE</b>                 | <b>13,478,070</b>     | <b>13,627,199</b> | <b>14,064,263</b> | <b>14,140,496</b> | <b>14,106,748</b> | <b>27.27</b>      | <b>-0.24</b>       |
| Finland                                | 261,240               | 247,560           | 239,566           | 231,343           | 233,588           | 0.45              | 0.97               |
| Ireland                                | 30,070                | 31,956            | 43,022            | 45,714            | 54,679            | 0.11              | 19.61              |
| Norway                                 | 6,507,540             | 6,524,531         | 6,834,957         | 6,877,583         | 6,763,107         | 13.07             | -1.66              |
| Sweden                                 | 4,144,730             | 4,227,443         | 4,295,161         | 4,235,371         | 4,213,691         | 8.15              | -0.51              |
| United Kingdom                         | 2,534,490             | 2,595,709         | 2,651,557         | 2,750,485         | 2,841,683         | 5.49              | 3.32               |
| <b>SOUTHERN EUROPE</b>                 | <b>1,695,960</b>      | <b>1,718,811</b>  | <b>1,796,021</b>  | <b>1,783,800</b>  | <b>1,895,955</b>  | <b>3.67</b>       | <b>6.29</b>        |
| Greece                                 | 19,350                | 19,404            | 24,030            | 26,353            | 31,058            | 0.06              | 17.85              |
| Italy                                  | 959,710               | 985,261           | 1,023,931         | 984,221           | 1,055,313         | 2.04              | 7.22               |
| Portugal                               | 29,550                | 28,020            | 54,877            | 80,297            | 54,325            | 0.11              | -32.34             |
| Spain                                  | 687,350               | 686,126           | 693,183           | 692,929           | 755,259           | 1.46              | 9.00               |
| <b>WESTERN EUROPE</b>                  | <b>20,764,570</b>     | <b>20,093,025</b> | <b>22,062,132</b> | <b>23,131,867</b> | <b>24,542,646</b> | <b>47.44</b>      | <b>6.10</b>        |
| Austria                                | 239,390               | 245,493           | 247,191           | 234,419           | 236,086           | 0.46              | 0.71               |
| France                                 | 1,383,040             | 1,384,015         | 1,400,693         | 1,373,027         | 1,406,255         | 2.72              | 2.42               |
| Germany                                | 16,816,300            | 16,142,746        | 17,952,210        | 18,907,798        | 20,089,171        | 38.84             | 6.25               |
| Netherlands                            | 1,491,820             | 1,484,129         | 1,589,806         | 1,721,868         | 1,880,114         | 3.63              | 9.19               |
| Switzerland                            | 416,200               | 416,478           | 439,257           | 451,888           | 458,434           | 0.89              | 1.45               |
| Belgium / Luxembourg                   | 417,820               | 420,164           | 432,975           | 442,867           | 472,586           | 0.91              | 6.71               |
| <b>OTHER EUROPE</b>                    | <b>3,083,880</b>      | <b>2,755,826</b>  | <b>2,883,368</b>  | <b>3,076,311</b>  | <b>2,963,071</b>  | <b>5.73</b>       | <b>-3.68</b>       |
| Other countries of Europe              | 3,083,880             | 2,755,826         | 2,883,368         | 3,076,311         | 2,963,071         | 5.73              | -3.68              |
| <b>NOT SPECIFIED</b>                   | <b>2,160,310</b>      | <b>2,548,109</b>  | <b>2,805,680</b>  | <b>2,804,801</b>  | <b>2,800,344</b>  | <b>5.41</b>       | <b>-0.16</b>       |
| Other countries of the World           | 2,160,310             | 2,548,109         | 2,805,680         | 2,804,801         | 2,800,344         | 5.41              | -0.16              |

## DOMINICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                 | <b>78,965</b> | <b>78,277</b> | <b>81,511</b> | <b>74,481</b> | <b>78,369</b> | <b>100.00</b>     | <b>5.22</b>        |
| <b>AFRICA</b>                | <b>251</b>    | <b>355</b>    | <b>460</b>    | <b>561</b>    | <b>530</b>    | <b>0.68</b>       | <b>-5.53</b>       |
| <b>EAST AFRICA</b>           | <b>23</b>     | <b>55</b>     | <b>34</b>     | <b>17</b>     | <b>18</b>     | <b>0.02</b>       | <b>5.88</b>        |
| Comoros                      |               |               | 1             |               |               |                   |                    |
| Ethiopia                     | 2             |               | 3             |               | 1             | 0.00              |                    |
| Kenya                        | 5             | 6             | 18            | 3             | 3             | 0.00              |                    |
| Madagascar                   |               | 2             |               | 2             |               |                   |                    |
| Malawi                       | 1             | 3             |               |               |               |                   |                    |
| Mauritius                    |               | 2             |               |               | 2             | 0.00              |                    |
| Reunion                      | 9             | 7             | 6             | 3             | 6             | 0.01              | 100.00             |
| Seychelles                   | 1             | 3             |               | 2             | 1             | 0.00              | -50.00             |
| Tanzania, United Republic of | 2             | 4             | 1             | 4             |               |                   |                    |
| Uganda                       | 1             | 1             | 3             | 3             |               |                   |                    |
| Zambia                       |               | 2             | 2             |               | 2             | 0.00              |                    |
| Zimbabwe                     | 2             | 25            |               |               | 3             | 0.00              |                    |
| <b>CENTRAL AFRICA</b>        | <b>7</b>      | <b>5</b>      | <b>5</b>      | <b>9</b>      | <b>14</b>     | <b>0.02</b>       | <b>55.56</b>       |
| Cameroon                     | 7             | 3             | 5             | 9             | 13            | 0.02              | 44.44              |
| Congo                        |               | 2             |               |               | 1             | 0.00              |                    |
| <b>NORTH AFRICA</b>          | <b>37</b>     | <b>46</b>     | <b>13</b>     | <b>18</b>     | <b>26</b>     | <b>0.03</b>       | <b>44.44</b>       |
| Algeria                      |               |               | 2             | 2             | 2             | 0.00              |                    |
| Morocco                      | 36            | 45            | 8             | 15            | 19            | 0.02              | 26.67              |
| Tunisia                      | 1             |               | 1             | 1             | 5             | 0.01              | 400.00             |
| Western Sahara               |               | 1             | 2             |               |               |                   |                    |
| <b>SOUTHERN AFRICA</b>       | <b>41</b>     | <b>51</b>     | <b>42</b>     | <b>62</b>     | <b>56</b>     | <b>0.07</b>       | <b>-9.68</b>       |
| Botswana                     | 3             |               | 1             |               | 1             | 0.00              |                    |
| Lesotho                      |               |               |               | 1             |               |                   |                    |
| Namibia                      | 2             | 5             | 4             | 1             | 4             | 0.01              | 300.00             |
| South Africa                 | 35            | 46            | 36            | 58            | 48            | 0.06              | -17.24             |
| Swaziland                    | 1             |               | 1             | 2             | 3             | 0.00              | 50.00              |
| <b>WEST AFRICA</b>           | <b>143</b>    | <b>198</b>    | <b>366</b>    | <b>455</b>    | <b>416</b>    | <b>0.53</b>       | <b>-8.57</b>       |
| Benin                        |               | 1             | 1             |               |               |                   |                    |
| Burkina Faso                 |               |               |               | 1             |               |                   |                    |
| Cabo Verde                   | 1             |               |               |               |               |                   |                    |
| Gambia                       | 1             |               |               |               |               |                   |                    |
| Ghana                        | 6             | 2             | 2             | 9             |               |                   |                    |
| Guinea                       | 1             | 1             |               | 1             |               |                   |                    |
| Liberia                      | 2             |               |               |               | 1             | 0.00              |                    |
| Mauritania                   | 1             |               |               |               |               |                   |                    |
| Niger                        |               |               | 3             | 1             | 1             | 0.00              |                    |
| Nigeria                      | 128           | 190           | 358           | 443           | 413           | 0.53              | -6.77              |
| Senegal                      | 3             | 2             | 2             |               | 1             | 0.00              |                    |
| Sierra Leone                 |               | 2             |               |               |               |                   |                    |
| <b>AMERICAS</b>              | <b>64,762</b> | <b>63,426</b> | <b>65,437</b> | <b>58,821</b> | <b>62,287</b> | <b>79.48</b>      | <b>5.89</b>        |
| <b>CARIBBEAN</b>             | <b>41,623</b> | <b>41,254</b> | <b>41,693</b> | <b>37,144</b> | <b>38,605</b> | <b>49.26</b>      | <b>3.93</b>        |
| Anguilla                     | 309           | 294           | 428           | 275           | 282           | 0.36              | 2.55               |
| Antigua and Barbuda          | 3,454         | 2,793         | 2,910         | 2,723         | 2,991         | 3.82              | 9.84               |
| Aruba                        | 44            | 35            | 49            | 32            | 36            | 0.05              | 12.50              |
| Bahamas                      | 107           | 132           | 113           | 93            | 116           | 0.15              | 24.73              |
| Barbados                     | 2,208         | 2,244         | 1,877         | 1,736         | 1,938         | 2.47              | 11.64              |
| Bermuda                      | 45            | 44            | 33            | 58            | 37            | 0.05              | -36.21             |
| Bonaire                      | 7             | 12            | 15            | 21            | 15            | 0.02              | -28.57             |
| British Virgin Islands       | 968           | 1,075         | 946           | 841           | 921           | 1.18              | 9.51               |
| Cayman Islands               | 19            | 21            | 26            | 22            | 12            | 0.02              | -45.45             |
| Cuba                         | 77            | 171           | 92            | 88            | 171           | 0.22              | 94.32              |
| Curaçao                      | 60            | 69            | 89            | 55            | 99            | 0.13              | 80.00              |

## DOMINICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Dominican Republic                     | 273           | 277           | 263           | 190           | 170           | 0.22              | -10.53             |
| Grenada                                | 289           | 317           | 332           | 413           | 330           | 0.42              | -20.10             |
| Guadeloupe                             | 16,009        | 15,676        | 14,860        | 14,230        | 14,730        | 18.80             | 3.51               |
| Haiti                                  | 880           | 1,408         | 2,326         | 1,155         | 329           | 0.42              | -71.52             |
| Jamaica                                | 428           | 431           | 464           | 393           | 349           | 0.45              | -11.20             |
| Martinique                             | 7,002         | 6,687         | 6,482         | 5,821         | 6,069         | 7.74              | 4.26               |
| Montserrat                             | 95            | 120           | 90            | 93            | 108           | 0.14              | 16.13              |
| Puerto Rico                            | 267           | 301           | 349           | 266           | 347           | 0.44              | 30.45              |
| Saint Kitts and Nevis                  | 463           | 426           | 525           | 414           | 444           | 0.57              | 7.25               |
| Saint Lucia                            | 1,980         | 1,918         | 1,962         | 1,713         | 2,241         | 2.86              | 30.82              |
| Saint Vincent and the Grenadines       | 492           | 413           | 491           | 494           | 381           | 0.49              | -22.87             |
| Sint Maarten (Dutch part)              | 1,869         | 2,099         | 2,412         | 1,700         | 2,285         | 2.92              | 34.41              |
| Trinidad and Tobago                    | 1,323         | 1,424         | 1,284         | 1,151         | 1,192         | 1.52              | 3.56               |
| Turks and Caicos Islands               | 14            | 7             | 23            | 17            | 11            | 0.01              | -35.29             |
| United States Virgin Islands           | 2,913         | 2,821         | 3,205         | 3,104         | 2,855         | 3.64              | -8.02              |
| Other countries of the Caribbean       | 28            | 39            | 47            | 46            | 146           | 0.19              | 217.39             |
| <b>CENTRAL AMERICA</b>                 | <b>97</b>     | <b>116</b>    | <b>157</b>    | <b>123</b>    | <b>85</b>     | <b>0.11</b>       | <b>-30.89</b>      |
| Belize                                 | 31            | 49            | 49            | 47            | 17            | 0.02              | -63.83             |
| Costa Rica                             | 12            | 16            | 10            | 21            | 18            | 0.02              | -14.29             |
| El Salvador                            | 5             | 9             | 22            | 10            | 1             | 0.00              | -90.00             |
| Guatemala                              | 6             | 6             | 26            | 8             | 11            | 0.01              | 37.50              |
| Honduras                               | 3             | 9             | 3             | 6             | 8             | 0.01              | 33.33              |
| Nicaragua                              | 6             | 9             | 2             | 3             | 7             | 0.01              | 133.33             |
| Panama                                 | 34            | 18            | 45            | 28            | 23            | 0.03              | -17.86             |
| <b>NORTH AMERICA</b>                   | <b>22,097</b> | <b>21,089</b> | <b>22,644</b> | <b>20,504</b> | <b>22,572</b> | <b>28.80</b>      | <b>10.09</b>       |
| Canada                                 | 3,063         | 3,018         | 3,002         | 2,967         | 3,096         | 3.95              | 4.35               |
| Mexico                                 | 32            | 22            | 47            | 52            | 42            | 0.05              | -19.23             |
| United States of America               | 19,002        | 18,049        | 19,595        | 17,485        | 19,434        | 24.80             | 11.15              |
| <b>SOUTH AMERICA</b>                   | <b>945</b>    | <b>967</b>    | <b>943</b>    | <b>1,050</b>  | <b>1,025</b>  | <b>1.31</b>       | <b>-2.38</b>       |
| Argentina                              | 24            | 32            | 42            | 42            | 32            | 0.04              | -23.81             |
| Bolivia, Plurinational State of        | 3             | 1             | 7             | 1             | 3             | 0.00              | 200.00             |
| Brazil                                 | 45            | 65            | 62            | 78            | 50            | 0.06              | -35.90             |
| Chile                                  | 18            | 25            | 10            | 12            | 13            | 0.02              | 8.33               |
| Colombia                               | 54            | 59            | 45            | 45            | 184           | 0.23              | 308.89             |
| Ecuador                                | 4             | 15            | 22            | 44            | 12            | 0.02              | -72.73             |
| Falkland Islands (Malvinas)            |               | 3             |               |               | 1             | 0.00              |                    |
| French Guiana                          | 126           | 149           | 116           | 164           | 99            | 0.13              | -39.63             |
| Guyana                                 | 276           | 210           | 232           | 174           | 216           | 0.28              | 24.14              |
| Paraguay                               | 6             | 4             | 4             | 4             |               |                   |                    |
| Peru                                   | 15            | 13            | 15            | 15            | 10            | 0.01              | -33.33             |
| Suriname                               | 28            | 27            | 53            | 14            | 52            | 0.07              | 271.43             |
| Uruguay                                | 1             | 5             | 5             | 5             | 4             | 0.01              | -20.00             |
| Venezuela, Bolivarian Republic of      | 345           | 359           | 330           | 452           | 349           | 0.45              | -22.79             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>909</b>    | <b>717</b>    | <b>699</b>    | <b>1,092</b>  | <b>654</b>    | <b>0.83</b>       | <b>-40.11</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>622</b>    | <b>464</b>    | <b>478</b>    | <b>586</b>    | <b>457</b>    | <b>0.58</b>       | <b>-22.01</b>      |
| China                                  | 360           | 286           | 299           | 355           | 329           | 0.42              | -7.32              |
| Hong Kong (China)                      | 7             | 10            | 5             | 8             | 8             | 0.01              |                    |
| Japan                                  | 107           | 114           | 128           | 165           | 95            | 0.12              | -42.42             |
| Korea, Democratic People's Republic of | 36            | 3             | 8             | 7             | 2             | 0.00              | -71.43             |
| Korea, Republic of                     | 4             | 3             |               | 7             | 5             | 0.01              | -28.57             |
| Mongolia                               | 1             |               |               |               |               |                   |                    |
| Taiwan Province of China               | 107           | 48            | 38            | 44            | 18            | 0.02              | -59.09             |
| <b>SOUTH-EAST ASIA</b>                 | <b>33</b>     | <b>51</b>     | <b>44</b>     | <b>46</b>     | <b>43</b>     | <b>0.05</b>       | <b>-6.52</b>       |
| Brunei Darussalam                      |               |               |               | 1             |               |                   |                    |
| Cambodia                               | 2             | 1             |               |               |               |                   |                    |

## DOMINICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                 | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|---------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Indonesia                       | 2             | 6             | 4             | 5             | 2             | 0.00              | -60.00             |
| Malaysia                        | 7             | 10            | 8             | 2             | 6             | 0.01              | 200.00             |
| Philippines                     | 15            | 15            | 14            | 16            | 16            | 0.02              |                    |
| Singapore                       | 4             | 11            | 11            | 10            | 10            | 0.01              |                    |
| Thailand                        | 1             | 7             | 4             | 7             | 6             | 0.01              | -14.29             |
| Viet Nam                        | 2             | 1             | 3             | 5             | 3             | 0.00              | -40.00             |
| <b>AUSTRALASIA</b>              | <b>252</b>    | <b>199</b>    | <b>176</b>    | <b>458</b>    | <b>154</b>    | <b>0.20</b>       | <b>-66.38</b>      |
| Australia                       | 231           | 170           | 115           | 437           | 136           | 0.17              | -68.88             |
| New Zealand                     | 21            | 29            | 61            | 21            | 18            | 0.02              | -14.29             |
| <b>MELANESIA</b>                | <b>2</b>      | <b>1</b>      | <b>1</b>      | <b>1</b>      |               |                   |                    |
| New Caledonia                   | 1             |               |               | 1             |               |                   |                    |
| Solomon Islands                 | 1             |               |               |               |               |                   |                    |
| Vanuatu                         |               | 1             | 1             |               |               |                   |                    |
| <b>MICRONESIA</b>               |               | <b>2</b>      |               |               |               |                   |                    |
| Kiribati                        |               | 1             |               |               |               |                   |                    |
| Micronesia, Federated States of |               | 1             |               |               |               |                   |                    |
| <b>POLYNESIA</b>                |               |               |               | <b>1</b>      |               |                   |                    |
| Tonga                           |               |               |               | 1             |               |                   |                    |
| <b>EUROPE</b>                   | <b>12,833</b> | <b>13,578</b> | <b>14,683</b> | <b>13,785</b> | <b>14,603</b> | <b>18.63</b>      | <b>5.93</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>   | <b>302</b>    | <b>500</b>    | <b>515</b>    | <b>483</b>    | <b>555</b>    | <b>0.71</b>       | <b>14.91</b>       |
| Azerbaijan                      |               |               |               | 1             |               |                   |                    |
| Belarus                         |               | 2             | 9             | 1             | 4             | 0.01              | 300.00             |
| Bulgaria                        | 4             | 13            | 14            | 14            | 8             | 0.01              | -42.86             |
| Czech Republic/Slovakia         | 107           | 155           | 156           | 174           | 210           | 0.27              | 20.69              |
| Estonia                         |               | 15            | 25            | 8             | 29            | 0.04              | 262.50             |
| Hungary                         | 42            | 46            | 47            | 39            | 40            | 0.05              | 2.56               |
| Kazakhstan                      |               | 1             |               |               | 2             | 0.00              |                    |
| Latvia                          |               |               | 6             | 4             |               |                   |                    |
| Lithuania                       |               | 9             | 4             | 7             | 7             | 0.01              |                    |
| Poland                          | 71            | 121           | 154           | 138           | 153           | 0.20              | 10.87              |
| Romania                         | 9             | 13            | 7             | 28            | 31            | 0.04              | 10.71              |
| Russian Federation              | 69            | 111           | 62            | 42            | 71            | 0.09              | 69.05              |
| Ukraine                         |               | 14            | 31            | 27            |               |                   |                    |
| <b>NORTHERN EUROPE</b>          | <b>5,431</b>  | <b>5,450</b>  | <b>5,779</b>  | <b>5,764</b>  | <b>5,882</b>  | <b>7.51</b>       | <b>2.05</b>        |
| Denmark                         | 100           | 108           | 93            | 111           | 119           | 0.15              | 7.21               |
| Finland                         | 99            | 110           | 133           | 95            | 109           | 0.14              | 14.74              |
| Iceland                         | 88            | 84            | 57            | 13            | 6             | 0.01              | -53.85             |
| Ireland                         | 73            | 68            | 120           | 95            | 64            | 0.08              | -32.63             |
| Norway                          | 78            | 109           | 78            | 92            | 128           | 0.16              | 39.13              |
| Sweden                          | 327           | 343           | 425           | 367           | 413           | 0.53              | 12.53              |
| United Kingdom                  | 4,666         | 4,628         | 4,873         | 4,991         | 5,043         | 6.43              | 1.04               |
| <b>SOUTHERN EUROPE</b>          | <b>293</b>    | <b>347</b>    | <b>394</b>    | <b>357</b>    | <b>422</b>    | <b>0.54</b>       | <b>18.21</b>       |
| Albania                         |               |               |               | 1             |               |                   |                    |
| Andorra                         | 2             | 1             | 1             | 4             | 5             | 0.01              | 25.00              |
| Bosnia and Herzegovina          |               | 1             | 2             | 1             |               |                   |                    |
| Croatia                         |               |               | 6             | 10            |               |                   |                    |
| Greece                          | 23            | 26            | 16            | 7             | 14            | 0.02              | 100.00             |
| Holy See                        |               |               | 2             |               |               |                   |                    |
| Italy                           | 139           | 149           | 176           | 141           | 151           | 0.19              | 7.09               |
| Malta                           | 8             | 5             | 7             | 2             | 5             | 0.01              | 150.00             |
| Montenegro                      |               | 1             |               | 1             |               |                   |                    |
| Portugal                        | 15            | 21            | 11            | 28            | 34            | 0.04              | 21.43              |
| Serbia                          |               | 1             | 6             | 4             | 4             | 0.01              |                    |
| Slovenia                        |               | 28            | 54            | 30            | 36            | 0.05              | 20.00              |
| Spain                           | 106           | 114           | 113           | 127           | 173           | 0.22              | 36.22              |

## DOMINICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|---|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| The Former Yugoslav Republic of Macedonia |              |              |              | 1            |              |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>6,728</b> | <b>7,205</b> | <b>7,966</b> | <b>7,131</b> | <b>7,703</b> | <b>9.83</b>       | <b>8.02</b>        |
| Austria                                   | 176          | 178          | 175          | 177          | 116          | 0.15              | -34.46             |
| Belgium                                   | 193          | 206          | 208          | 164          | 255          | 0.33              | 55.49              |
| France                                    | 4,188        | 4,584        | 5,018        | 4,152        | 4,960        | 6.33              | 19.46              |
| Germany                                   | 1,397        | 1,499        | 1,648        | 1,584        | 1,390        | 1.77              | -12.25             |
| Liechtenstein                             |              |              | 2            | 1            |              |                   |                    |
| Luxembourg                                | 16           | 13           | 20           | 9            | 26           | 0.03              | 188.89             |
| Monaco                                    | 1            |              | 2            | 5            | 3            | 0.00              | -40.00             |
| Netherlands                               | 162          | 191          | 337          | 451          | 386          | 0.49              | -14.41             |
| Switzerland                               | 595          | 534          | 556          | 588          | 567          | 0.72              | -3.57              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>17</b>    | <b>38</b>    | <b>23</b>    | <b>42</b>    | <b>41</b>    | <b>0.05</b>       | <b>-2.38</b>       |
| Cyprus                                    |              | 1            | 1            | 5            | 3            | 0.00              | -40.00             |
| Israel                                    | 17           | 26           | 17           | 27           | 23           | 0.03              | -14.81             |
| Turkey                                    |              | 11           | 5            | 10           | 15           | 0.02              | 50.00              |
| <b>OTHER EUROPE</b>                       | <b>62</b>    | <b>38</b>    | <b>6</b>     | <b>8</b>     |              |                   |                    |
| Other countries of Europe                 | 62           | 38           | 6            | 8            |              |                   |                    |
| <b>MIDDLE EAST</b>                        | <b>43</b>    | <b>73</b>    | <b>63</b>    | <b>69</b>    | <b>69</b>    | <b>0.09</b>       |                    |
| Egypt                                     | 7            | 2            | 7            | 1            | 3            | 0.00              | 200.00             |
| Iraq                                      | 2            | 6            | 1            | 6            | 1            | 0.00              | -83.33             |
| Jordan                                    |              | 4            | 2            | 6            | 2            | 0.00              | -66.67             |
| Kuwait                                    | 1            | 2            | 2            |              | 1            | 0.00              |                    |
| Lebanon                                   | 4            | 2            | 7            | 3            | 6            | 0.01              | 100.00             |
| Libya                                     |              |              | 4            | 5            |              |                   |                    |
| Oman                                      |              | 1            | 2            | 2            |              |                   |                    |
| Qatar                                     | 3            | 3            | 5            |              | 2            | 0.00              |                    |
| Saudi Arabia                              | 9            | 10           | 7            | 3            | 7            | 0.01              | 133.33             |
| State of Palestine                        | 1            |              |              |              | 2            | 0.00              |                    |
| Syrian Arab Republic                      | 4            | 11           | 11           | 22           | 10           | 0.01              | -54.55             |
| United Arab Emirates                      | 12           | 32           | 15           | 20           | 32           | 0.04              | 60.00              |
| Yemen                                     |              |              |              | 1            | 3            | 0.00              | 200.00             |
| <b>SOUTH ASIA</b>                         | <b>157</b>   | <b>127</b>   | <b>145</b>   | <b>146</b>   | <b>210</b>   | <b>0.27</b>       | <b>43.84</b>       |
| Afghanistan                               | 5            | 5            | 10           | 10           | 20           | 0.03              | 100.00             |
| Bangladesh                                | 2            | 3            | 4            | 1            | 9            | 0.01              | 800.00             |
| India                                     | 122          | 85           | 101          | 100          | 147          | 0.19              | 47.00              |
| Iran, Islamic Republic of                 | 14           | 23           | 11           | 9            | 7            | 0.01              | -22.22             |
| Nepal                                     | 6            | 1            | 1            | 2            | 6            | 0.01              | 200.00             |
| Pakistan                                  | 4            | 5            | 16           | 16           | 17           | 0.02              | 6.25               |
| Sri Lanka                                 | 4            | 5            | 2            | 8            | 4            | 0.01              | -50.00             |
| <b>NOT SPECIFIED</b>                      | <b>10</b>    | <b>1</b>     | <b>24</b>    | <b>7</b>     | <b>16</b>    | <b>0.02</b>       | <b>128.57</b>      |
| Other countries of the World              | 10           | 1            | 24           | 7            | 16           | 0.02              | 128.57             |

## DOMINICAN REPUBLIC

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  |     | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|-----|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>4,562,606</b> | <b>4,689,770</b> | <b>5,140,928</b> | <b>5,599,859</b> | <b>5,959,347</b> | <b>100.00</b>     | <b>6.42</b>        |
| <b>AMERICAS</b>                        |     | <b>2,818,384</b> | <b>2,972,635</b> | <b>3,316,088</b> | <b>3,721,751</b> | <b>3,902,461</b> | <b>65.48</b>      | <b>4.86</b>        |
| <b>CARIBBEAN</b>                       |     | <b>151,566</b>   | <b>145,278</b>   | <b>164,054</b>   | <b>176,022</b>   | <b>192,665</b>   | <b>3.23</b>       | <b>9.46</b>        |
| Aruba                                  |     | 1,505            | 2,284            | 1,303            | 1,676            | 2,326            | 0.04              | 38.78              |
| Cuba                                   |     | 3,996            | 7,121            | 9,833            | 15,736           | 22,640           | 0.38              | 43.87              |
| Curaçao                                |     | 5,311            | 4,494            | 4,336            | 5,188            | 6,438            | 0.11              | 24.09              |
| Guadeloupe                             |     | 6,077            | 7,306            | 5,606            | 6,760            | 4,478            | 0.08              | -33.76             |
| Haiti                                  |     | 9,431            | 7,261            | 7,240            | 10,578           | 8,746            | 0.15              | -17.32             |
| Jamaica                                |     | 1,046            | 913              | 1,240            | 1,208            | 1,207            | 0.02              | -0.08              |
| Martinique                             |     | 4,618            | 4,264            | 2,792            | 1,768            | 1,960            | 0.03              | 10.86              |
| Puerto Rico                            |     | 112,593          | 103,822          | 124,057          | 124,645          | 132,725          | 2.23              | 6.48               |
| Sint Maarten (Dutch part)              |     | 3,411            | 3,571            | 3,093            | 3,910            | 4,707            | 0.08              | 20.38              |
| Trinidad and Tobago                    |     | 1,272            | 1,991            | 2,591            | 2,217            | 5,146            | 0.09              | 132.12             |
| Turks and Caicos Islands               |     | 1,241            | 1,347            | 1,341            | 1,633            | 1,690            | 0.03              | 3.49               |
| United States Virgin Islands           |     | 1,065            | 904              | 622              | 703              | 602              | 0.01              | -14.37             |
| <b>CENTRAL AMERICA</b>                 |     | <b>36,363</b>    | <b>36,131</b>    | <b>37,852</b>    | <b>42,494</b>    | <b>61,947</b>    | <b>1.04</b>       | <b>45.78</b>       |
| Costa Rica                             |     | 9,879            | 10,948           | 11,430           | 12,881           | 13,608           | 0.23              | 5.64               |
| El Salvador                            |     | 3,922            | 2,984            | 3,619            | 3,390            | 3,172            | 0.05              | -6.43              |
| Guatemala                              |     | 6,259            | 5,757            | 7,078            | 6,760            | 6,679            | 0.11              | -1.20              |
| Honduras                               |     | 1,997            | 2,780            | 2,492            | 2,125            | 2,665            | 0.04              | 25.41              |
| Panama                                 |     | 14,306           | 13,662           | 13,233           | 17,338           | 35,823           | 0.60              | 106.62             |
| <b>NORTH AMERICA</b>                   |     | <b>2,195,068</b> | <b>2,334,437</b> | <b>2,573,196</b> | <b>2,829,877</b> | <b>2,940,005</b> | <b>49.33</b>      | <b>3.89</b>        |
| Canada                                 |     | 689,543          | 687,891          | 712,290          | 750,898          | 771,839          | 12.95             | 2.79               |
| Mexico                                 |     | 26,610           | 23,708           | 31,711           | 30,217           | 34,008           | 0.57              | 12.55              |
| United States of America               |     | 1,478,915        | 1,622,838        | 1,829,195        | 2,048,762        | 2,134,158        | 35.81             | 4.17               |
| <b>SOUTH AMERICA</b>                   |     | <b>429,778</b>   | <b>451,398</b>   | <b>535,857</b>   | <b>671,022</b>   | <b>702,096</b>   | <b>11.78</b>      | <b>4.63</b>        |
| Argentina                              |     | 101,321          | 105,701          | 110,944          | 130,802          | 136,211          | 2.29              | 4.14               |
| Bolivia, Plurinational State of        |     | 7,401            | 8,959            | 9,842            | 11,093           | 10,747           | 0.18              | -3.12              |
| Brazil                                 |     | 79,937           | 91,314           | 112,683          | 139,194          | 124,688          | 2.09              | -10.42             |
| Chile                                  |     | 60,804           | 73,924           | 82,212           | 86,545           | 84,310           | 1.41              | -2.58              |
| Colombia                               |     | 44,955           | 43,596           | 58,046           | 73,971           | 95,661           | 1.61              | 29.32              |
| Ecuador                                |     | 13,889           | 10,974           | 10,132           | 10,260           | 9,381            | 0.16              | -8.57              |
| Peru                                   |     | 38,953           | 35,150           | 32,933           | 42,320           | 48,297           | 0.81              | 14.12              |
| Uruguay                                |     | 5,870            | 5,734            | 5,336            | 9,021            | 19,760           | 0.33              | 119.04             |
| Venezuela, Bolivarian Republic of      |     | 72,680           | 70,404           | 108,380          | 163,870          | 166,413          | 2.79              | 1.55               |
| Other countries of South America       |     | 3,968            | 5,642            | 5,349            | 3,946            | 6,628            | 0.11              | 67.97              |
| <b>OTHER AMERICAS</b>                  |     | <b>5,609</b>     | <b>5,391</b>     | <b>5,129</b>     | <b>2,336</b>     | <b>5,748</b>     | <b>0.10</b>       | <b>146.06</b>      |
| Other countries of the Americas        |     | 5,609            | 5,391            | 5,129            | 2,336            | 5,748            | 0.10              | 146.06             |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>8,557</b>     | <b>8,642</b>     | <b>8,298</b>     | <b>8,940</b>     | <b>8,887</b>     | <b>0.15</b>       | <b>-0.59</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>4,702</b>     | <b>5,173</b>     | <b>4,652</b>     | <b>5,037</b>     | <b>5,336</b>     | <b>0.09</b>       | <b>5.94</b>        |
| China                                  |     | 963              | 1,205            | 1,412            | 1,680            | 1,694            | 0.03              | 0.83               |
| Japan                                  |     | 2,036            | 1,643            | 1,560            | 1,277            | 1,510            | 0.03              | 18.25              |
| Korea, Republic of                     |     | 1,216            | 1,455            | 949              | 1,176            | 1,567            | 0.03              | 33.25              |
| Taiwan Province of China               |     | 487              | 870              | 731              | 904              | 565              | 0.01              | -37.50             |
| <b>AUSTRALASIA</b>                     |     | <b>1,658</b>     | <b>1,585</b>     | <b>1,874</b>     | <b>2,211</b>     | <b>1,692</b>     | <b>0.03</b>       | <b>-23.47</b>      |
| Australia                              |     | 1,658            | 1,585            | 1,874            | 2,211            | 1,692            | 0.03              | -23.47             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>2,197</b>     | <b>1,884</b>     | <b>1,772</b>     | <b>1,692</b>     | <b>1,859</b>     | <b>0.03</b>       | <b>9.87</b>        |
| Other countries of Asia                |     | 2,197            | 1,884            | 1,772            | 1,692            | 1,859            | 0.03              | 9.87               |
| <b>EUROPE</b>                          |     | <b>1,094,841</b> | <b>1,081,667</b> | <b>1,138,328</b> | <b>1,100,872</b> | <b>1,221,093</b> | <b>20.49</b>      | <b>10.92</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>180,134</b>   | <b>202,198</b>   | <b>199,741</b>   | <b>90,237</b>    | <b>167,005</b>   | <b>2.80</b>       | <b>85.07</b>       |
| Bulgaria                               |     | 613              | 511              | 600              | 646              | 745              | 0.01              | 15.33              |
| Czech Republic                         |     | 5,522            | 5,979            | 4,981            | 5,745            | 5,276            | 0.09              | -8.16              |
| Hungary                                |     | 546              | 771              | 1,082            | 1,181            | 1,491            | 0.03              | 26.25              |
| Poland                                 |     | 6,587            | 5,870            | 9,745            | 11,427           | 23,728           | 0.40              | 107.65             |
| Romania                                |     | 567              | 654              | 458              | 483              | 418              | 0.01              | -13.46             |



## DOMINICAN REPUBLIC

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Russian Federation               | 163,157        | 183,965        | 175,572        | 67,121         | 132,163        | 2.22              | 96.90              |
| Ukraine                          | 3,142          | 4,448          | 7,303          | 3,634          | 3,184          | 0.05              | -12.38             |
| <b>NORTHERN EUROPE</b>           | <b>106,755</b> | <b>126,292</b> | <b>148,525</b> | <b>162,505</b> | <b>189,604</b> | <b>3.18</b>       | <b>16.68</b>       |
| Denmark                          | 2,299          | 3,147          | 3,429          | 2,399          | 2,399          | 0.04              |                    |
| Finland                          | 2,785          | 3,411          | 3,784          | 4,178          | 4,934          | 0.08              | 18.09              |
| Ireland                          | 840            | 678            | 675            | 814            | 690            | 0.01              | -15.23             |
| Norway                           | 1,617          | 2,506          | 2,433          | 1,239          | 1,125          | 0.02              | -9.20              |
| Sweden                           | 3,603          | 10,610         | 13,668         | 13,293         | 16,560         | 0.28              | 24.58              |
| United Kingdom                   | 95,611         | 105,940        | 124,536        | 140,582        | 163,896        | 2.75              | 16.58              |
| <b>SOUTHERN EUROPE</b>           | <b>271,826</b> | <b>231,073</b> | <b>240,239</b> | <b>275,248</b> | <b>265,692</b> | <b>4.46</b>       | <b>-3.47</b>       |
| Greece                           | 342            | 337            | 377            | 276            | 366            | 0.01              | 32.61              |
| Italy                            | 89,767         | 74,176         | 76,410         | 81,818         | 76,647         | 1.29              | -6.32              |
| Portugal                         | 25,525         | 16,574         | 16,763         | 23,587         | 23,856         | 0.40              | 1.14               |
| Spain                            | 156,192        | 139,986        | 146,689        | 169,567        | 164,823        | 2.77              | -2.80              |
| <b>WESTERN EUROPE</b>            | <b>533,201</b> | <b>519,523</b> | <b>547,021</b> | <b>570,259</b> | <b>595,681</b> | <b>10.00</b>      | <b>4.46</b>        |
| Austria                          | 7,914          | 7,449          | 9,395          | 8,355          | 7,819          | 0.13              | -6.42              |
| Belgium                          | 34,111         | 28,065         | 36,728         | 37,537         | 41,937         | 0.70              | 11.72              |
| France                           | 245,033        | 218,399        | 218,824        | 221,312        | 222,778        | 3.74              | 0.66               |
| Germany                          | 183,533        | 213,233        | 230,038        | 248,248        | 259,297        | 4.35              | 4.45               |
| Luxembourg                       | 570            | 466            | 549            | 525            | 636            | 0.01              | 21.14              |
| Netherlands                      | 34,225         | 25,416         | 25,787         | 29,817         | 34,041         | 0.57              | 14.17              |
| Switzerland                      | 27,815         | 26,495         | 25,700         | 24,465         | 29,173         | 0.49              | 19.24              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,077</b>   | <b>1,223</b>   | <b>928</b>     | <b>1,163</b>   | <b>1,226</b>   | <b>0.02</b>       | <b>5.42</b>        |
| Israel                           | 1,077          | 1,223          | 928            | 1,163          | 1,226          | 0.02              | 5.42               |
| <b>OTHER EUROPE</b>              | <b>1,848</b>   | <b>1,358</b>   | <b>1,874</b>   | <b>1,460</b>   | <b>1,885</b>   | <b>0.03</b>       | <b>29.11</b>       |
| Other countries of Europe        | 1,848          | 1,358          | 1,874          | 1,460          | 1,885          | 0.03              | 29.11              |
| <b>SOUTH ASIA</b>                | <b>941</b>     | <b>889</b>     | <b>668</b>     | <b>701</b>     | <b>852</b>     | <b>0.01</b>       | <b>21.54</b>       |
| India                            | 941            | 889            | 668            | 701            | 852            | 0.01              | 21.54              |
| <b>NOT SPECIFIED</b>             | <b>639,883</b> | <b>625,937</b> | <b>677,546</b> | <b>767,595</b> | <b>826,054</b> | <b>13.86</b>      | <b>7.62</b>        |
| Other countries of the World     | 970            | 921            | 817            | 692            | 817            | 0.01              | 18.06              |
| Nationals Residing Abroad        | 638,913        | 625,016        | 676,729        | 766,903        | 825,237        | 13.85             | 7.61               |

## ECUADOR

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012          | 2013      | 2014      | 2015      | 2016      | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|---------------|-----------|-----------|-----------|-----------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) 1,271,901 | 1,364,057 | 1,556,991 | 1,544,463 | 1,418,159 | 100.00            | -8.18              |
| <b>AFRICA</b>                     | 2,557         | 4,531     | 4,364     | 6,102     | 3,962     | 0.28              | -35.07             |
| <b>EAST AFRICA</b>                | 272           | 309       | 236       | 257       | 772       | 0.05              | 200.39             |
| British Indian Ocean Territory    |               |           |           |           | 1         | 0.00              |                    |
| Burundi                           | 3             | 5         | 6         | 2         | 24        | 0.00              | 1,100.00           |
| Comoros                           | 12            | 3         | 3         | 2         | 8         | 0.00              | 300.00             |
| Djibouti                          | 4             | 5         | 5         | 2         | 5         | 0.00              | 150.00             |
| Eritrea                           | 4             | 2         | 11        | 2         | 119       | 0.01              | 5,850.00           |
| Ethiopia                          | 21            | 20        | 26        | 67        | 112       | 0.01              | 67.16              |
| Kenya                             | 66            | 41        | 56        | 53        | 230       | 0.02              | 333.96             |
| Madagascar                        | 23            | 16        | 14        | 12        | 22        | 0.00              | 83.33              |
| Malawi                            |               | 3         | 6         |           | 10        | 0.00              |                    |
| Mauritius                         | 13            | 12        | 7         | 15        | 14        | 0.00              | -6.67              |
| Mozambique                        | 23            | 76        | 22        | 9         | 21        | 0.00              | 133.33             |
| Reunion                           | 12            | 7         | 5         | 7         | 4         | 0.00              | -42.86             |
| Rwanda                            | 2             | 8         | 3         | 9         | 11        | 0.00              | 22.22              |
| Seychelles                        | 2             | 2         |           | 5         | 4         | 0.00              | -20.00             |
| Somalia                           | 1             | 4         | 3         | 4         | 6         | 0.00              | 50.00              |
| Tanzania, United Republic of      | 41            | 7         | 13        | 7         | 34        | 0.00              | 385.71             |
| Uganda                            | 27            | 42        | 24        | 18        | 63        | 0.00              | 250.00             |
| Zambia                            | 6             | 17        | 6         | 8         | 35        | 0.00              | 337.50             |
| Zimbabwe                          | 12            | 39        | 24        | 35        | 49        | 0.00              | 40.00              |
| Other countries of East Africa    |               |           | 2         |           |           |                   |                    |
| <b>CENTRAL AFRICA</b>             | 162           | 436       | 165       | 186       | 562       | 0.04              | 202.15             |
| Angola                            | 26            | 258       | 24        | 7         | 133       | 0.01              | 1,800.00           |
| Cameroon                          | 65            | 76        | 65        | 120       | 291       | 0.02              | 142.50             |
| Central African Republic          | 13            | 7         | 5         | 4         | 4         | 0.00              |                    |
| Chad                              | 18            | 20        | 28        | 11        | 21        | 0.00              | 90.91              |
| Congo                             | 35            | 44        | 37        | 36        | 22        | 0.00              | -38.89             |
| Congo, Democratic Republic of the |               |           |           |           | 56        | 0.00              |                    |
| Equatorial Guinea                 | 4             | 6         | 1         | 6         | 23        | 0.00              | 283.33             |
| Gabon                             | 1             | 18        | 4         | 1         | 1         | 0.00              |                    |
| Sao Tome and Principe             |               | 7         | 1         | 1         | 11        | 0.00              | 1,000.00           |
| <b>NORTH AFRICA</b>               | 395           | 445       | 410       | 418       | 514       | 0.04              | 22.97              |
| Algeria                           | 183           | 198       | 215       | 225       | 202       | 0.01              | -10.22             |
| Morocco                           | 96            | 151       | 135       | 128       | 167       | 0.01              | 30.47              |
| Sudan                             | 11            | 12        | 2         | 8         | 35        | 0.00              | 337.50             |
| Tunisia                           | 44            | 50        | 54        | 53        | 74        | 0.01              | 39.62              |
| Western Sahara                    | 61            | 34        | 4         | 4         | 16        | 0.00              | 300.00             |
| Other countries of North Africa   |               |           |           |           | 20        | 0.00              |                    |
| <b>SOUTHERN AFRICA</b>            | 967           | 998       | 958       | 1,010     | 1,054     | 0.07              | 4.36               |
| Botswana                          | 12            | 9         | 7         | 6         | 27        | 0.00              | 350.00             |
| Lesotho                           | 7             | 7         | 4         | 8         | 11        | 0.00              | 37.50              |
| Namibia                           | 17            | 254       | 6         | 6         | 13        | 0.00              | 116.67             |
| South Africa                      | 931           | 728       | 941       | 989       | 982       | 0.07              | -0.71              |
| Swaziland                         |               |           |           | 1         | 21        | 0.00              | 2,000.00           |
| <b>WEST AFRICA</b>                | 609           | 1,821     | 2,361     | 4,089     | 1,060     | 0.07              | -74.08             |
| Benin                             | 24            | 24        | 28        | 12        | 28        | 0.00              | 133.33             |
| Burkina Faso                      | 10            | 14        | 13        | 3         | 21        | 0.00              | 600.00             |
| Cabo Verde                        | 40            | 44        | 28        | 33        | 45        | 0.00              | 36.36              |
| Côte d'Ivoire                     | 40            | 22        | 23        | 16        | 65        | 0.00              | 306.25             |
| Gambia                            | 10            | 6         | 6         | 34        | 296       | 0.02              | 770.59             |
| Ghana                             | 57            | 74        | 243       | 330       | 243       | 0.02              | -26.36             |
| Guinea                            | 26            | 35        | 29        | 28        | 46        | 0.00              | 64.29              |
| Guinea-Bissau                     | 2             | 2         |           | 2         | 7         | 0.00              | 250.00             |

## ECUADOR

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012           | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Liberia                          | 6              | 5                | 6                | 2                | 14               | 0.00              | 600.00             |
| Mali                             | 14             | 10               | 10               | 19               | 37               | 0.00              | 94.74              |
| Mauritania                       | 13             | 5                | 12               | 10               | 10               | 0.00              |                    |
| Niger                            |                |                  |                  |                  | 5                | 0.00              |                    |
| Nigeria                          | 77             | 145              | 104              | 105              | 127              | 0.01              | 20.95              |
| Saint Helena                     | 1              |                  |                  |                  |                  |                   |                    |
| Senegal                          | 247            | 1,383            | 1,828            | 3,473            | 61               | 0.00              | -98.24             |
| Sierra Leone                     | 38             | 45               | 26               | 14               | 24               | 0.00              | 71.43              |
| Togo                             | 4              | 7                | 5                | 8                | 31               | 0.00              | 287.50             |
| <b>OTHER AFRICA</b>              | <b>152</b>     | <b>522</b>       | <b>234</b>       | <b>142</b>       |                  |                   |                    |
| Other countries of Africa        | 152            | 522              | 234              | 142              |                  |                   |                    |
| <b>AMERICAS</b>                  | <b>996,023</b> | <b>1,085,737</b> | <b>1,215,413</b> | <b>1,201,235</b> | <b>1,081,174</b> | <b>76.24</b>      | <b>-9.99</b>       |
| <b>CARIBBEAN</b>                 | <b>28,049</b>  | <b>42,749</b>    | <b>64,216</b>    | <b>99,547</b>    | <b>33,549</b>    | <b>2.37</b>       | <b>-66.30</b>      |
| Anguilla                         | 1              |                  |                  |                  | 3                | 0.00              |                    |
| Antigua and Barbuda              | 6              | 12               | 7                | 35               | 10               | 0.00              | -71.43             |
| Aruba                            | 2              | 6                | 9                | 2                | 96               | 0.01              | 4,700.00           |
| Bahamas                          | 68             | 96               | 58               | 90               | 102              | 0.01              | 13.33              |
| Barbados                         | 44             | 30               | 51               | 86               | 67               | 0.00              | -22.09             |
| Bermuda                          | 16             | 30               | 37               | 26               |                  |                   |                    |
| Bonaire                          |                |                  |                  |                  | 10               | 0.00              |                    |
| British Virgin Islands           |                | 9                | 7                |                  | 19               | 0.00              |                    |
| Cayman Islands                   | 1              | 4                | 3                | 6                | 5                | 0.00              | -16.67             |
| Cuba                             | 21,480         | 24,380           | 41,545           | 79,236           | 26,078           | 1.84              | -67.09             |
| Curaçao                          | 6              | 24               | 11               | 11               | 41               | 0.00              | 272.73             |
| Dominica                         | 42             | 31               | 20               | 19               | 22               | 0.00              | 15.79              |
| Dominican Republic               | 2,811          | 3,425            | 4,532            | 4,654            | 5,007            | 0.35              | 7.58               |
| Grenada                          | 19             | 14               | 18               | 19               | 14               | 0.00              | -26.32             |
| Guadeloupe                       | 26             | 12               | 10               | 17               | 64               | 0.00              | 276.47             |
| Haiti                            | 3,023          | 14,099           | 17,278           | 14,658           | 467              | 0.03              | -96.81             |
| Jamaica                          | 170            | 176              | 156              | 160              | 190              | 0.01              | 18.75              |
| Netherlands Antilles             |                |                  | 1                |                  |                  |                   |                    |
| Puerto Rico                      | 57             | 124              | 128              | 111              | 941              | 0.07              | 747.75             |
| Saint Kitts and Nevis            | 7              | 7                | 9                | 15               | 13               | 0.00              | -13.33             |
| Saint Lucia                      | 13             | 12               | 14               | 37               | 19               | 0.00              | -48.65             |
| Saint Vincent and the Grenadines | 5              | 9                | 23               | 9                | 9                | 0.00              |                    |
| Sint Maarten (Dutch part)        |                |                  |                  |                  | 1                | 0.00              |                    |
| Trinidad and Tobago              | 252            | 249              | 299              | 356              | 313              | 0.02              | -12.08             |
| United States Virgin Islands     |                |                  |                  |                  | 1                | 0.00              |                    |
| Other countries of the Caribbean |                |                  |                  |                  | 57               | 0.00              |                    |
| <b>CENTRAL AMERICA</b>           | <b>24,836</b>  | <b>28,914</b>    | <b>30,237</b>    | <b>31,362</b>    | <b>37,342</b>    | <b>2.63</b>       | <b>19.07</b>       |
| Belize                           | 51             | 54               | 75               | 80               | 63               | 0.00              | -21.25             |
| Costa Rica                       | 5,060          | 7,550            | 8,046            | 5,671            | 5,277            | 0.37              | -6.95              |
| El Salvador                      | 3,700          | 3,625            | 4,182            | 6,079            | 6,753            | 0.48              | 11.09              |
| Guatemala                        | 3,101          | 3,176            | 3,216            | 3,425            | 3,422            | 0.24              | -0.09              |
| Honduras                         | 1,581          | 1,593            | 1,785            | 2,052            | 2,174            | 0.15              | 5.95               |
| Nicaragua                        | 1,253          | 1,189            | 1,277            | 1,319            | 1,371            | 0.10              | 3.94               |
| Panama                           | 10,090         | 11,727           | 11,656           | 12,736           | 18,282           | 1.29              | 43.55              |
| <b>NORTH AMERICA</b>             | <b>294,685</b> | <b>297,872</b>   | <b>320,610</b>   | <b>322,726</b>   | <b>323,803</b>   | <b>22.83</b>      | <b>0.33</b>        |
| Canada                           | 26,979         | 27,922           | 33,230           | 32,541           | 29,886           | 2.11              | -8.16              |
| Greenland                        |                |                  |                  |                  | 3                | 0.00              |                    |
| Mexico                           | 19,642         | 21,098           | 27,974           | 27,104           | 26,925           | 1.90              | -0.66              |
| United States of America         | 248,064        | 248,852          | 259,406          | 263,081          | 266,989          | 18.83             | 1.49               |
| <b>SOUTH AMERICA</b>             | <b>648,452</b> | <b>716,201</b>   | <b>800,350</b>   | <b>747,600</b>   | <b>686,480</b>   | <b>48.41</b>      | <b>-8.18</b>       |
| Argentina                        | 46,199         | 49,231           | 58,591           | 54,513           | 44,534           | 3.14              | -18.31             |
| Bolivia, Plurinational State of  | 5,360          | 6,249            | 6,514            | 6,370            | 6,187            | 0.44              | -2.87              |

## ECUADOR

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Brazil                                 | 18,174        | 19,230        | 21,772        | 20,629        | 19,119        | 1.35              | -7.32              |
| Chile                                  | 41,645        | 40,649        | 43,871        | 40,656        | 40,927        | 2.89              | 0.67               |
| Colombia                               | 349,455       | 343,004       | 368,079       | 348,151       | 318,868       | 22.48             | -8.41              |
| French Guiana                          | 5             | 14            | 6             | 5             | 20            | 0.00              | 300.00             |
| Guyana                                 | 60            | 71            | 89            | 72            | 86            | 0.01              | 19.44              |
| Paraguay                               | 1,219         | 1,333         | 1,766         | 1,711         | 1,920         | 0.14              | 12.22              |
| Peru                                   | 137,084       | 150,427       | 175,405       | 165,223       | 147,601       | 10.41             | -10.67             |
| Suriname                               | 57            | 87            | 110           | 57            | 73            | 0.01              | 28.07              |
| Uruguay                                | 3,493         | 4,263         | 4,384         | 4,680         | 4,526         | 0.32              | -3.29              |
| Venezuela, Bolivarian Republic of      | 45,701        | 101,643       | 119,763       | 105,533       | 102,619       | 7.24              | -2.76              |
| <b>OTHER AMERICAS</b>                  | <b>1</b>      | <b>1</b>      |               |               |               |                   |                    |
| Other countries of the Americas        | 1             | 1             |               |               |               |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>49,254</b> | <b>44,383</b> | <b>71,116</b> | <b>75,719</b> | <b>76,382</b> | <b>5.39</b>       | <b>0.88</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>23,416</b> | <b>26,025</b> | <b>29,644</b> | <b>31,146</b> | <b>34,705</b> | <b>2.45</b>       | <b>11.43</b>       |
| China                                  | 12,245        | 14,613        | 17,433        | 18,224        | 22,598        | 1.59              | 24.00              |
| Hong Kong (China)                      | 259           | 256           | 453           | 450           | 553           | 0.04              | 22.89              |
| Japan                                  | 5,342         | 5,576         | 5,424         | 5,323         | 4,790         | 0.34              | -10.01             |
| Korea, Democratic People's Republic of | 1,914         | 1,688         | 1,440         | 835           | 420           | 0.03              | -49.70             |
| Korea, Republic of                     | 2,818         | 3,064         | 3,834         | 5,042         | 5,053         | 0.36              | 0.22               |
| Macao (China)                          | 3             | 3             | 5             | 4             | 19            | 0.00              | 375.00             |
| Mongolia                               | 6             | 15            | 10            | 8             | 18            | 0.00              | 125.00             |
| Taiwan Province of China               | 829           | 810           | 1,045         | 1,260         | 1,254         | 0.09              | -0.48              |
| <b>SOUTH-EAST ASIA</b>                 | <b>11,940</b> | <b>4,617</b>  | <b>25,196</b> | <b>27,367</b> | <b>25,010</b> | <b>1.76</b>       | <b>-8.61</b>       |
| Brunei Darussalam                      | 8             | 4             | 3             | 4             | 5             | 0.00              | 25.00              |
| Cambodia                               | 10            | 13            | 1             | 17            | 29            | 0.00              | 70.59              |
| Indonesia                              | 761           | 446           | 1,106         | 768           | 817           | 0.06              | 6.38               |
| Lao People's Democratic Republic       |               |               |               |               | 4             | 0.00              |                    |
| Malaysia                               | 314           | 240           | 501           | 460           | 423           | 0.03              | -8.04              |
| Myanmar                                | 300           | 81            | 1,066         | 856           | 816           | 0.06              | -4.67              |
| Philippines                            | 9,704         | 2,809         | 21,388        | 24,117        | 21,788        | 1.54              | -9.66              |
| Singapore                              | 401           | 526           | 457           | 519           | 523           | 0.04              | 0.77               |
| Thailand                               | 335           | 224           | 499           | 534           | 410           | 0.03              | -23.22             |
| Timor-Leste                            |               | 12            | 1             | 1             | 3             | 0.00              | 200.00             |
| Viet Nam                               | 107           | 262           | 174           | 91            | 192           | 0.01              | 110.99             |
| <b>AUSTRALASIA</b>                     | <b>13,664</b> | <b>13,613</b> | <b>15,990</b> | <b>16,758</b> | <b>16,243</b> | <b>1.15</b>       | <b>-3.07</b>       |
| Australia                              | 11,782        | 11,875        | 13,686        | 14,359        | 13,489        | 0.95              | -6.06              |
| New Zealand                            | 1,882         | 1,738         | 2,304         | 2,399         | 2,754         | 0.19              | 14.80              |
| <b>MELANESIA</b>                       | <b>77</b>     | <b>28</b>     | <b>31</b>     | <b>17</b>     | <b>52</b>     | <b>0.00</b>       | <b>205.88</b>      |
| Fiji                                   | 26            | 5             | 14            | 11            | 16            | 0.00              | 45.45              |
| New Caledonia                          | 38            | 18            | 10            | 3             | 10            | 0.00              | 233.33             |
| Norfolk Island                         | 4             | 2             | 2             | 2             | 4             | 0.00              | 100.00             |
| Papua New Guinea                       | 2             | 2             | 1             | 1             | 8             | 0.00              | 700.00             |
| Solomon Islands                        |               |               |               |               | 5             | 0.00              |                    |
| Vanuatu                                | 7             | 1             | 4             |               | 9             | 0.00              |                    |
| <b>MICRONESIA</b>                      | <b>128</b>    | <b>88</b>     | <b>236</b>    | <b>404</b>    | <b>255</b>    | <b>0.02</b>       | <b>-36.88</b>      |
| Cocos (Keeling) Islands                |               |               |               |               | 7             | 0.00              |                    |
| Guam                                   |               |               |               |               | 1             | 0.00              |                    |
| Johnston Island                        |               | 1             |               | 1             | 5             | 0.00              | 400.00             |
| Kiribati                               | 121           | 82            | 235           | 401           | 239           | 0.02              | -40.40             |
| Marshall Islands                       | 1             | 1             |               |               | 1             | 0.00              |                    |
| Micronesia, Federated States of        | 3             | 4             |               | 2             | 2             | 0.00              |                    |
| Nauru                                  | 1             |               | 1             |               |               |                   |                    |
| Palau                                  | 2             |               |               |               |               |                   |                    |
| <b>POLYNESIA</b>                       | <b>29</b>     | <b>12</b>     | <b>19</b>     | <b>27</b>     | <b>117</b>    | <b>0.01</b>       | <b>333.33</b>      |
| Cook Islands                           |               |               |               |               | 12            | 0.00              |                    |

## ECUADOR

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                     | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| French Polynesia                    | 10             | 4              | 12             | 11             | 13             | 0.00              | 18.18              |
| Samoa                               | 11             | 6              | 6              | 13             | 22             | 0.00              | 69.23              |
| Tonga                               | 5              |                |                | 1              | 2              | 0.00              | 100.00             |
| Tuvalu                              | 3              | 2              | 1              | 2              | 68             | 0.00              | 3,300.00           |
| <b>EUROPE</b>                       | <b>218,375</b> | <b>217,550</b> | <b>247,865</b> | <b>249,252</b> | <b>242,939</b> | <b>17.13</b>      | <b>-2.53</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>       | <b>14,918</b>  | <b>13,185</b>  | <b>22,067</b>  | <b>22,962</b>  | <b>21,621</b>  | <b>1.52</b>       | <b>-5.84</b>       |
| Armenia                             | 15             | 20             | 28             | 32             | 30             | 0.00              | -6.25              |
| Azerbaijan                          | 52             | 73             | 53             | 43             | 56             | 0.00              | 30.23              |
| Belarus                             | 242            | 260            | 472            | 378            | 433            | 0.03              | 14.55              |
| Bulgaria                            | 435            | 377            | 541            | 588            | 545            | 0.04              | -7.31              |
| Czech Republic                      | 1,040          | 1,138          | 1,041          | 1,059          | 1,077          | 0.08              | 1.70               |
| Estonia                             | 151            | 145            | 216            | 234            | 223            | 0.02              | -4.70              |
| Georgia                             | 70             | 54             | 148            | 293            | 216            | 0.02              | -26.28             |
| Hungary                             | 387            | 347            | 394            | 530            | 537            | 0.04              | 1.32               |
| Kazakhstan                          | 109            | 148            | 184            | 97             | 96             | 0.01              | -1.03              |
| Kyrgyzstan                          | 5              | 8              | 13             | 15             | 10             | 0.00              | -33.33             |
| Latvia                              | 451            | 237            | 703            | 693            | 458            | 0.03              | -33.91             |
| Lithuania                           | 436            | 439            | 570            | 396            | 438            | 0.03              | 10.61              |
| Moldova, Republic of                | 33             | 43             | 49             | 57             | 58             | 0.00              | 1.75               |
| Poland                              | 2,479          | 2,036          | 3,593          | 3,214          | 3,130          | 0.22              | -2.61              |
| Romania                             | 1,062          | 808            | 1,370          | 1,721          | 1,673          | 0.12              | -2.79              |
| Russian Federation                  | 4,985          | 5,105          | 7,313          | 7,210          | 6,767          | 0.48              | -6.14              |
| Slovakia                            | 320            | 325            | 449            | 383            | 471            | 0.03              | 22.98              |
| Tajikistan                          | 10             | 8              | 12             | 7              | 10             | 0.00              | 42.86              |
| Turkmenistan                        | 2              | 6              | 1              |                | 2              | 0.00              |                    |
| Ukraine                             | 2,623          | 1,594          | 4,848          | 5,803          | 5,349          | 0.38              | -7.82              |
| Uzbekistan                          | 11             | 14             | 15             | 22             | 42             | 0.00              | 90.91              |
| Other countries Central/East Europe |                |                | 54             | 187            |                |                   |                    |
| <b>NORTHERN EUROPE</b>              | <b>33,965</b>  | <b>35,653</b>  | <b>40,380</b>  | <b>39,747</b>  | <b>40,933</b>  | <b>2.89</b>       | <b>2.98</b>        |
| Denmark                             | 2,525          | 2,652          | 2,774          | 2,737          | 2,914          | 0.21              | 6.47               |
| Faeroe Islands                      |                | 1              |                |                |                |                   |                    |
| Finland                             | 1,163          | 1,151          | 1,283          | 1,259          | 1,006          | 0.07              | -20.10             |
| Iceland                             | 192            | 120            | 143            | 164            | 121            | 0.01              | -26.22             |
| Ireland                             | 2,919          | 2,756          | 2,751          | 2,657          | 2,448          | 0.17              | -7.87              |
| Norway                              | 1,988          | 1,876          | 2,160          | 2,110          | 624            | 0.04              | -70.43             |
| Svalbard and Jan Mayen Islands      |                |                |                |                | 1,194          | 0.08              |                    |
| Sweden                              | 4,036          | 3,734          | 4,143          | 4,038          | 3,717          | 0.26              | -7.95              |
| United Kingdom                      | 21,142         | 23,363         | 27,126         | 26,782         | 28,908         | 2.04              | 7.94               |
| All countries of Northern Europe    |                |                |                |                | 1              | 0.00              |                    |
| <b>SOUTHERN EUROPE</b>              | <b>84,003</b>  | <b>82,746</b>  | <b>88,212</b>  | <b>87,958</b>  | <b>83,654</b>  | <b>5.90</b>       | <b>-4.89</b>       |
| Albania                             | 142            | 147            | 154            | 122            | 194            | 0.01              | 59.02              |
| Andorra                             | 33             | 30             | 30             | 12             | 32             | 0.00              | 166.67             |
| Bosnia and Herzegovina              | 13             | 26             | 44             | 29             | 45             | 0.00              | 55.17              |
| Croatia                             | 548            | 394            | 751            | 657            | 628            | 0.04              | -4.41              |
| Gibraltar                           | 1              | 1              |                | 4              | 1              | 0.00              | -75.00             |
| Greece                              | 596            | 532            | 1,127          | 1,112          | 1,088          | 0.08              | -2.16              |
| Holy See                            |                | 2              | 5              | 19             | 3              | 0.00              | -84.21             |
| Italy                               | 14,774         | 14,626         | 15,682         | 15,606         | 15,261         | 1.08              | -2.21              |
| Malta                               | 49             | 36             | 62             | 61             | 62             | 0.00              | 1.64               |
| Montenegro                          |                |                | 9              | 158            | 222            | 0.02              | 40.51              |
| Portugal                            | 1,626          | 1,902          | 2,078          | 2,339          | 2,421          | 0.17              | 3.51               |
| San Marino                          | 12             | 9              | 8              | 5              | 2              | 0.00              | -60.00             |
| Serbia                              |                |                |                |                | 268            | 0.02              |                    |
| Slovenia                            | 248            | 144            | 258            | 205            | 357            | 0.03              | 74.15              |
| Spain                               | 65,764         | 64,726         | 67,623         | 67,545         | 62,984         | 4.44              | -6.75              |

## ECUADOR

### 2. Arrivals of non-resident visitors at national borders, by nationality

|   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| The Former Yugoslav Republic of Macedonia | 19            | 11            | 43            | 19            | 80            | 0.01              | 321.05             |
| Yugoslavia, SFR (former)                  | 178           | 160           | 338           |               |               |                   |                    |
| Other countries of Southern Europe        |               |               |               | 65            | 6             | 0.00              | -90.77             |
| <b>WESTERN EUROPE</b>                     | <b>80,055</b> | <b>81,287</b> | <b>91,096</b> | <b>92,480</b> | <b>90,678</b> | <b>6.39</b>       | <b>-1.95</b>       |
| Austria                                   | 3,095         | 3,025         | 3,343         | 3,310         | 3,032         | 0.21              | -8.40              |
| Belgium                                   | 5,341         | 5,404         | 5,762         | 5,484         | 5,591         | 0.39              | 1.95               |
| France                                    | 19,547        | 20,222        | 22,160        | 23,860        | 23,084        | 1.63              | -3.25              |
| Germany                                   | 29,582        | 28,292        | 33,303        | 33,209        | 30,881        | 2.18              | -7.01              |
| Liechtenstein                             | 23            | 21            | 28            | 41            | 27            | 0.00              | -34.15             |
| Luxembourg                                | 168           | 185           | 254           | 205           | 189           | 0.01              | -7.80              |
| Monaco                                    | 4             | 8             | 8             | 23            | 7             | 0.00              | -69.57             |
| Netherlands                               | 12,392        | 13,769        | 15,444        | 15,481        | 16,992        | 1.20              | 9.76               |
| Switzerland                               | 9,903         | 10,361        | 10,794        | 10,867        | 10,874        | 0.77              | 0.06               |
| All countries of Western Europe           |               |               |               |               | 1             | 0.00              |                    |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>5,431</b>  | <b>4,679</b>  | <b>6,110</b>  | <b>6,105</b>  | <b>6,053</b>  | <b>0.43</b>       | <b>-0.85</b>       |
| Cyprus                                    | 38            | 37            | 56            | 58            | 57            | 0.00              | -1.72              |
| Israel                                    | 4,599         | 4,046         | 4,878         | 4,734         | 4,417         | 0.31              | -6.70              |
| Turkey                                    | 794           | 596           | 1,176         | 1,313         | 1,579         | 0.11              | 20.26              |
| <b>OTHER EUROPE</b>                       | <b>3</b>      |               |               |               |               |                   |                    |
| Other countries of Europe                 | 3             |               |               |               |               |                   |                    |
| <b>MIDDLE EAST</b>                        | <b>916</b>    | <b>1,217</b>  | <b>1,131</b>  | <b>1,071</b>  | <b>1,864</b>  | <b>0.13</b>       | <b>74.04</b>       |
| Bahrain                                   | 10            | 9             | 30            | 4             | 112           | 0.01              | 2,700.00           |
| Egypt                                     | 175           | 266           | 272           | 226           | 321           | 0.02              | 42.04              |
| Iraq                                      | 17            | 28            | 32            | 50            | 55            | 0.00              | 10.00              |
| Jordan                                    | 68            | 81            | 101           | 69            | 138           | 0.01              | 100.00             |
| Kuwait                                    | 19            | 74            | 54            | 22            | 39            | 0.00              | 77.27              |
| Lebanon                                   | 453           | 299           | 275           | 294           | 337           | 0.02              | 14.63              |
| Libya                                     | 15            | 5             | 12            | 11            | 45            | 0.00              | 309.09             |
| Oman                                      | 11            | 14            | 10            | 8             | 27            | 0.00              | 237.50             |
| Qatar                                     | 5             | 114           | 83            | 31            | 38            | 0.00              | 22.58              |
| Saudi Arabia                              | 39            | 116           | 72            | 89            | 279           | 0.02              | 213.48             |
| State of Palestine                        |               |               |               | 13            | 65            | 0.00              | 400.00             |
| Syrian Arab Republic                      | 66            | 147           | 126           | 186           | 195           | 0.01              | 4.84               |
| United Arab Emirates                      | 15            | 31            | 28            | 11            | 78            | 0.01              | 609.09             |
| Yemen                                     | 23            | 33            | 36            | 57            | 135           | 0.01              | 136.84             |
| <b>SOUTH ASIA</b>                         | <b>4,672</b>  | <b>3,964</b>  | <b>8,681</b>  | <b>10,935</b> | <b>11,754</b> | <b>0.83</b>       | <b>7.49</b>        |
| Afghanistan                               | 11            | 25            | 19            | 25            | 123           | 0.01              | 392.00             |
| Bangladesh                                | 36            | 36            | 48            | 49            | 124           | 0.01              | 153.06             |
| Bhutan                                    |               | 1             | 2             | 1             | 5             | 0.00              | 400.00             |
| India                                     | 3,770         | 3,364         | 7,827         | 9,911         | 10,267        | 0.72              | 3.59               |
| Iran, Islamic Republic of                 | 342           | 212           | 222           | 272           | 591           | 0.04              | 117.28             |
| Maldives                                  | 5             | 12            | 45            | 16            | 3             | 0.00              | -81.25             |
| Nepal                                     | 35            | 20            | 22            | 26            | 145           | 0.01              | 457.69             |
| Pakistan                                  | 144           | 138           | 188           | 304           | 244           | 0.02              | -19.74             |
| Sri Lanka                                 | 329           | 156           | 308           | 331           | 252           | 0.02              | -23.87             |
| <b>NOT SPECIFIED</b>                      | <b>104</b>    | <b>6,675</b>  | <b>8,421</b>  | <b>149</b>    | <b>84</b>     | <b>0.01</b>       | <b>-43.62</b>      |
| Other countries of the World              | 104           | 6,675         | 8,421         | 149           | 84            | 0.01              | -43.62             |

## EGYPT

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012                  | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>11,531,858</b> | <b>9,464,349</b> | <b>9,877,762</b> | <b>9,327,804</b> | <b>5,398,934</b> | <b>100.00</b>     | <b>-42.12</b>      |
| <b>AFRICA</b>                     | <b>428,168</b>        | <b>398,910</b>   | <b>398,703</b>   | <b>418,404</b>   | <b>498,302</b>   | <b>9.23</b>       | <b>19.10</b>       |
| <b>EAST AFRICA</b>                | <b>38,872</b>         | <b>40,384</b>    | <b>35,238</b>    | <b>35,036</b>    | <b>37,948</b>    | <b>0.70</b>       | <b>8.31</b>        |
| Burundi                           | 312                   | 243              | 317              | 342              | 384              | 0.01              | 12.28              |
| Comoros                           | 234                   | 240              | 192              | 744              | 1610             | 0.03              | 116.40             |
| Djibouti                          | 2,000                 | 1,758            | 1,707            | 2,280            | 1,772            | 0.03              | -22.28             |
| Eritrea                           | 5,881                 | 9,107            | 6,701            | 4,290            | 5,251            | 0.10              | 22.40              |
| Ethiopia                          | 6,880                 | 6,434            | 7,099            | 7,180            | 8,256            | 0.15              | 14.99              |
| Kenya                             | 8,123                 | 7,711            | 7,495            | 7,708            | 8,451            | 0.16              | 9.64               |
| Malawi                            | 267                   | 218              | 226              | 468              | 418              | 0.01              | -10.68             |
| Mauritius                         | 525                   | 486              | 514              | 639              | 451              | 0.01              | -29.42             |
| Mozambique                        | 255                   | 212              | 204              | 223              | 197              | 0.00              | -11.66             |
| Rwanda                            | 411                   | 341              | 398              | 580              | 454              | 0.01              | -21.72             |
| Seychelles                        | 82                    | 106              | 97               | 168              | 100              | 0.00              | -40.48             |
| Somalia                           | 4,332                 | 3,298            | 2,553            | 2,786            | 2,648            | 0.05              | -4.95              |
| Tanzania, United Republic of      | 5,193                 | 5,135            | 2,821            | 2,628            | 2,230            | 0.04              | -15.14             |
| Uganda                            | 3,208                 | 3,455            | 3,571            | 3,731            | 4,023            | 0.07              | 7.83               |
| Zambia                            | 528                   | 562              | 559              | 633              | 657              | 0.01              | 3.79               |
| Zimbabwe                          | 641                   | 1,078            | 784              | 636              | 1,046            | 0.02              | 64.47              |
| <b>CENTRAL AFRICA</b>             | <b>5,179</b>          | <b>4,894</b>     | <b>6,157</b>     | <b>9,029</b>     | <b>11,788</b>    | <b>0.22</b>       | <b>30.56</b>       |
| Angola                            | 354                   | 209              | 410              | 301              | 345              | 0.01              | 14.62              |
| Cameroon                          | 934                   | 893              | 1,076            | 1,396            | 1,487            | 0.03              | 6.52               |
| Central African Republic          | 113                   | 68               | 85               | 96               | 131              | 0.00              | 36.46              |
| Chad                              | 2,314                 | 2,017            | 3,140            | 5,607            | 7,763            | 0.14              | 38.45              |
| Congo                             | 341                   | 447              | 358              | 394              | 310              | 0.01              | -21.32             |
| Congo, Democratic Republic of the | 633                   | 719              | 584              | 587              | 731              | 0.01              | 24.53              |
| Equatorial Guinea                 | 338                   | 360              | 334              | 281              | 538              | 0.01              | 91.46              |
| Gabon                             | 152                   | 181              | 167              | 365              | 483              | 0.01              | 32.33              |
| Sao Tome and Principe             |                       |                  | 3                | 2                |                  |                   |                    |
| <b>NORTH AFRICA</b>               | <b>296,964</b>        | <b>260,668</b>   | <b>275,525</b>   | <b>303,982</b>   | <b>374,148</b>   | <b>6.93</b>       | <b>23.08</b>       |
| Algeria                           | 26,955                | 25,127           | 31,330           | 28,868           | 37,499           | 0.69              | 29.90              |
| Morocco                           | 39,417                | 31,287           | 31,368           | 31,656           | 34,935           | 0.65              | 10.36              |
| Sudan                             | 198,018               | 178,971          | 186,472          | 212,127          | 265,107          | 4.91              | 24.98              |
| Tunisia                           | 32,574                | 25,283           | 26,355           | 31,331           | 36,607           | 0.68              | 16.84              |
| <b>SOUTHERN AFRICA</b>            | <b>22,829</b>         | <b>21,561</b>    | <b>16,553</b>    | <b>15,344</b>    | <b>12,613</b>    | <b>0.23</b>       | <b>-17.80</b>      |
| Botswana                          | 191                   | 180              | 177              | 222              | 200              | 0.00              | -9.91              |
| Lesotho                           | 71                    | 46               | 69               | 61               | 108              | 0.00              | 77.05              |
| Namibia                           | 233                   | 278              | 219              | 293              | 263              | 0.00              | -10.24             |
| South Africa                      | 22,205                | 20,885           | 16,006           | 14,551           | 11,946           | 0.22              | -17.90             |
| Swaziland                         | 129                   | 172              | 82               | 217              | 96               | 0.00              | -55.76             |
| <b>WEST AFRICA</b>                | <b>64,322</b>         | <b>71,402</b>    | <b>65,229</b>    | <b>54,997</b>    | <b>61,788</b>    | <b>1.14</b>       | <b>12.35</b>       |
| Benin                             | 376                   | 332              | 370              | 421              | 495              | 0.01              | 17.58              |
| Burkina Faso                      | 472                   | 363              | 464              | 558              | 687              | 0.01              | 23.12              |
| Côte d'Ivoire                     | 842                   | 1,166            | 1,883            | 1,923            | 1,607            | 0.03              | -16.43             |
| Gambia                            | 181                   | 185              | 198              | 358              | 319              | 0.01              | -10.89             |
| Ghana                             | 8,502                 | 10,021           | 7,639            | 6,027            | 7,247            | 0.13              | 20.24              |
| Guinea                            | 1,267                 | 925              | 1,113            | 1,100            | 1,545            | 0.03              | 40.45              |
| Guinea-Bissau                     | 16                    | 62               | 28               | 61               | 75               | 0.00              | 22.95              |
| Liberia                           | 259                   | 203              | 170              | 133              | 215              | 0.00              | 61.65              |
| Mali                              | 643                   | 615              | 822              | 961              | 1,099            | 0.02              | 14.36              |
| Mauritania                        | 1,263                 | 1,225            | 1,285            | 1,353            | 1,378            | 0.03              | 1.85               |
| Niger                             | 2,915                 | 4,986            | 4,314            | 1,989            | 1,248            | 0.02              | -37.25             |
| Nigeria                           | 46,182                | 49,822           | 45,295           | 38,008           | 43,868           | 0.81              | 15.42              |
| Senegal                           | 895                   | 891              | 1,032            | 1,335            | 1,088            | 0.02              | -18.50             |
| Sierra Leone                      | 222                   | 179              | 176              | 201              | 222              | 0.00              | 10.45              |

## EGYPT

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Togo                                   | 287            | 427            | 440            | 569            | 695            | 0.01              | 22.14              |
| <b>OTHER AFRICA</b>                    | <b>2</b>       | <b>1</b>       | <b>1</b>       | <b>16</b>      | <b>17</b>      | <b>0.00</b>       | <b>6.25</b>        |
| Other countries of Africa              | 2              | 1              | 1              | 16             | 17             | 0.00              | 6.25               |
| <b>AMERICAS</b>                        | <b>285,280</b> | <b>239,885</b> | <b>244,252</b> | <b>294,034</b> | <b>278,870</b> | <b>5.17</b>       | <b>-5.16</b>       |
| <b>CARIBBEAN</b>                       | <b>1,682</b>   | <b>1,289</b>   | <b>1,090</b>   | <b>1,290</b>   | <b>839</b>     | <b>0.02</b>       | <b>-34.96</b>      |
| Bahamas                                | 39             | 25             | 19             | 12             | 21             | 0.00              | 75.00              |
| Barbados                               | 71             | 36             | 24             | 42             | 27             | 0.00              | -35.71             |
| Cuba                                   | 493            | 363            | 353            | 340            | 175            | 0.00              | -48.53             |
| Dominica                               | 413            | 387            | 278            | 446            | 339            | 0.01              | -23.99             |
| Haiti                                  | 86             | 64             | 52             | 96             | 68             | 0.00              | -29.17             |
| Jamaica                                | 219            | 158            | 145            | 159            | 66             | 0.00              | -58.49             |
| Trinidad and Tobago                    | 361            | 256            | 219            | 195            | 143            | 0.00              | -26.67             |
| <b>CENTRAL AMERICA</b>                 | <b>3,189</b>   | <b>1,649</b>   | <b>1,794</b>   | <b>1,699</b>   | <b>1,506</b>   | <b>0.03</b>       | <b>-11.36</b>      |
| Costa Rica                             | 1,176          | 536            | 570            | 759            | 600            | 0.01              | -20.95             |
| El Salvador                            | 507            | 298            | 365            | 205            | 197            | 0.00              | -3.90              |
| Guatemala                              | 615            | 359            | 333            | 349            | 286            | 0.01              | -18.05             |
| Honduras                               | 438            | 190            | 185            | 110            | 159            | 0.00              | 44.55              |
| Nicaragua                              | 296            | 118            | 157            | 68             | 72             | 0.00              | 5.88               |
| Panama                                 | 157            | 148            | 184            | 208            | 192            | 0.00              | -7.69              |
| <b>NORTH AMERICA</b>                   | <b>238,143</b> | <b>204,099</b> | <b>214,477</b> | <b>257,996</b> | <b>250,491</b> | <b>4.64</b>       | <b>-2.91</b>       |
| Canada                                 | 51,623         | 51,020         | 54,405         | 62,520         | 61,419         | 1.14              | -1.76              |
| Mexico                                 | 6,886          | 5,455          | 5,453          | 6,764          | 4,731          | 0.09              | -30.06             |
| United States of America               | 179,634        | 147,624        | 154,619        | 188,712        | 184,341        | 3.41              | -2.32              |
| <b>SOUTH AMERICA</b>                   | <b>41,916</b>  | <b>32,717</b>  | <b>26,492</b>  | <b>32,691</b>  | <b>25,674</b>  | <b>0.48</b>       | <b>-21.46</b>      |
| Argentina                              | 7,019          | 6,617          | 3,925          | 6,805          | 5,987          | 0.11              | -12.02             |
| Bolivia, Plurinational State of        | 385            | 343            | 374            | 389            | 508            | 0.01              | 30.59              |
| Brazil                                 | 15,554         | 12,117         | 10,991         | 12,615         | 9,253          | 0.17              | -26.65             |
| Chile                                  | 2,764          | 2,421          | 1,824          | 2,503          | 2,049          | 0.04              | -18.14             |
| Colombia                               | 8,529          | 5,171          | 4,374          | 4,280          | 3,115          | 0.06              | -27.22             |
| Ecuador                                | 2,477          | 1,423          | 1,434          | 1,655          | 1,287          | 0.02              | -22.24             |
| Guyana                                 | 20             | 5              | 8              | 5              | 3              | 0.00              | -40.00             |
| Paraguay                               | 197            | 494            | 191            | 235            | 212            | 0.00              | -9.79              |
| Peru                                   | 2,312          | 1,780          | 1,472          | 1,747          | 1,465          | 0.03              | -16.14             |
| Suriname                               | 167            | 48             | 27             | 20             | 13             | 0.00              | -35.00             |
| Uruguay                                | 823            | 785            | 780            | 1,328          | 847            | 0.02              | -36.22             |
| Venezuela, Bolivarian Republic of      | 1,669          | 1,513          | 1,092          | 1,109          | 935            | 0.02              | -15.69             |
| <b>OTHER AMERICAS</b>                  | <b>350</b>     | <b>131</b>     | <b>399</b>     | <b>358</b>     | <b>360</b>     | <b>0.01</b>       | <b>0.56</b>        |
| Other countries of the Americas        | 350            | 131            | 399            | 358            | 360            | 0.01              | 0.56               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>304,891</b> | <b>248,475</b> | <b>213,371</b> | <b>280,304</b> | <b>341,702</b> | <b>6.33</b>       | <b>21.90</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>136,747</b> | <b>117,951</b> | <b>93,743</b>  | <b>149,891</b> | <b>217,167</b> | <b>4.02</b>       | <b>44.88</b>       |
| China                                  | 61,155         | 55,453         | 61,697         | 115,158        | 179,459        | 3.32              | 55.84              |
| Hong Kong (China)                      | 1,691          | 523            | 241            | 289            | 92             | 0.00              | -68.17             |
| Japan                                  | 39,008         | 31,181         | 12,352         | 16,196         | 18,643         | 0.35              | 15.11              |
| Korea, Democratic People's Republic of | 204            | 141            | 159            | 148            | 71             | 0.00              | -52.03             |
| Korea, Republic of                     | 27,210         | 22,558         | 14,299         | 11,261         | 11,475         | 0.21              | 1.90               |
| Mongolia                               | 237            | 175            | 165            | 188            | 150            | 0.00              | -20.21             |
| Taiwan Province of China               | 7242           | 7920           | 4830           | 6651           | 7277           | 0.13              | 9.41               |
| <b>SOUTH-EAST ASIA</b>                 | <b>128,155</b> | <b>98,801</b>  | <b>93,395</b>  | <b>101,491</b> | <b>97,249</b>  | <b>1.80</b>       | <b>-4.18</b>       |
| Cambodia                               | 88             | 77             | 87             | 87             | 115            | 0.00              | 32.18              |
| Indonesia                              | 32,651         | 25,885         | 25,003         | 27,204         | 25,434         | 0.47              | -6.51              |
| Lao People's Democratic Republic       | 14             | 5              | 6              | 7              | 3              | 0.00              | -57.14             |
| Malaysia                               | 30,409         | 32,809         | 24,653         | 26,381         | 26,469         | 0.49              | 0.33               |
| Myanmar                                | 1,015          | 704            | 1,291          | 1,217          | 991            | 0.02              | -18.57             |
| Philippines                            | 45,668         | 25,297         | 30,096         | 34,586         | 31,762         | 0.59              | -8.17              |
| Singapore                              | 4,180          | 2,527          | 2,358          | 2,225          | 2,885          | 0.05              | 29.66              |



## EGYPT

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Thailand                               | 13,171           | 10,528           | 9,128            | 8,871            | 8,580            | 0.16              | -3.28              |
| Viet Nam                               | 959              | 969              | 773              | 913              | 1,010            | 0.02              | 10.62              |
| <b>AUSTRALASIA</b>                     | <b>39,984</b>    | <b>31,720</b>    | <b>26,226</b>    | <b>28,919</b>    | <b>27,281</b>    | <b>0.51</b>       | <b>-5.66</b>       |
| Australia                              | 33,280           | 26,809           | 22,335           | 24,702           | 23,576           | 0.44              | -4.56              |
| New Zealand                            | 6,704            | 4,911            | 3,891            | 4,217            | 3,705            | 0.07              | -12.14             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>5</b>         | <b>3</b>         | <b>7</b>         | <b>3</b>         | <b>5</b>         | <b>0.00</b>       | <b>66.67</b>       |
| Other countries of Asia                | 5                | 3                | 7                | 3                | 5                | 0.00              | 66.67              |
| <b>EUROPE</b>                          | <b>8,415,612</b> | <b>6,976,333</b> | <b>7,577,780</b> | <b>6,793,786</b> | <b>2,586,249</b> | <b>47.90</b>      | <b>-61.93</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>3,760,933</b> | <b>3,387,001</b> | <b>4,411,319</b> | <b>3,485,969</b> | <b>808,091</b>   | <b>14.97</b>      | <b>-76.82</b>      |
| Armenia                                | 4,618            | 4,801            | 16,182           | 15,581           | 5,760            | 0.11              | -63.03             |
| Azerbaijan                             | 1,539            | 1,463            | 3,211            | 2,886            | 1,118            | 0.02              | -61.26             |
| Belarus                                | 96,704           | 104,035          | 166,550          | 149,641          | 53,972           | 1.00              | -63.93             |
| Bulgaria                               | 5,143            | 4,320            | 5,333            | 7,329            | 3,505            | 0.06              | -52.18             |
| Czech Republic                         | 134,940          | 106,207          | 125,565          | 134,055          | 90,420           | 1.67              | -32.55             |
| Estonia                                | 24,095           | 21,764           | 19,672           | 20,167           | 11,725           | 0.22              | -41.86             |
| Georgia                                | 7,023            | 7,670            | 17,709           | 15,244           | 4,997            | 0.09              | -67.22             |
| Hungary                                | 43,001           | 27,063           | 34,273           | 33,228           | 15,688           | 0.29              | -52.79             |
| Kazakhstan                             | 9,266            | 9,229            | 15,106           | 22,998           | 6,571            | 0.12              | -71.43             |
| Kyrgyzstan                             | 1,099            | 1,065            | 1,364            | 1,569            | 1,025            | 0.02              | -34.67             |
| Latvia                                 | 15,706           | 14,622           | 16,340           | 16,671           | 6,614            | 0.12              | -60.33             |
| Lithuania                              | 27,143           | 23,115           | 30,856           | 31,780           | 17,216           | 0.32              | -45.83             |
| Moldova, Republic of                   | 3,544            | 3,475            | 4,891            | 3,446            | 2,781            | 0.05              | -19.30             |
| Poland                                 | 462,721          | 271,429          | 302,815          | 207,253          | 67,231           | 1.25              | -67.56             |
| Romania                                | 27,276           | 16,229           | 22,397           | 23,979           | 12,518           | 0.23              | -47.80             |
| Russian Federation                     | 2,518,275        | 2,393,908        | 3,138,958        | 2,389,882        | 53,864           | 1.00              | -97.75             |
| Slovakia                               | 45,433           | 33,001           | 38,217           | 42,527           | 25,165           | 0.47              | -40.83             |
| Tajikistan                             | 1,265            | 1,342            | 1,159            | 1,010            | 1,119            | 0.02              | 10.79              |
| Turkmenistan                           | 161              | 143              | 141              | 131              | 74               | 0.00              | -43.51             |
| Ukraine                                | 329,208          | 339,695          | 446,450          | 363,586          | 425,000          | 7.87              | 16.89              |
| USSR (former)                          | 1,609            | 1,295            | 2,746            | 1,543            | 836              | 0.02              | -45.82             |
| Uzbekistan                             | 1,164            | 1,130            | 1,384            | 1,463            | 892              | 0.02              | -39.03             |
| <b>NORTHERN EUROPE</b>                 | <b>1,407,458</b> | <b>1,219,244</b> | <b>1,048,584</b> | <b>1,041,776</b> | <b>319,476</b>   | <b>5.92</b>       | <b>-69.33</b>      |
| Denmark                                | 126,062          | 95,946           | 52,933           | 69,080           | 32,935           | 0.61              | -52.32             |
| Finland                                | 41,133           | 25,347           | 8,232            | 13,345           | 4,784            | 0.09              | -64.15             |
| Iceland                                | 1,360            | 512              | 376              | 528              | 271              | 0.01              | -48.67             |
| Ireland                                | 18,375           | 17,865           | 12,948           | 16,073           | 6,263            | 0.12              | -61.03             |
| Norway                                 | 74,483           | 38,344           | 14,049           | 13,675           | 8,601            | 0.16              | -37.10             |
| Sweden                                 | 134,270          | 85,886           | 54,333           | 59,594           | 35,323           | 0.65              | -40.73             |
| United Kingdom                         | 1,011,775        | 955,344          | 905,713          | 869,481          | 231,299          | 4.28              | -73.40             |
| <b>SOUTHERN EUROPE</b>                 | <b>839,418</b>   | <b>584,119</b>   | <b>499,536</b>   | <b>425,766</b>   | <b>192,040</b>   | <b>3.56</b>       | <b>-54.90</b>      |
| Albania                                | 2,467            | 1,478            | 2,574            | 1,313            | 768              | 0.01              | -41.51             |
| Bosnia and Herzegovina                 | 4,183            | 1,902            | 1,996            | 1,932            | 1,248            | 0.02              | -35.40             |
| Croatia                                | 6,068            | 4,110            | 4,711            | 4,717            | 2,664            | 0.05              | -43.52             |
| Greece                                 | 19,464           | 14,935           | 17,949           | 18,528           | 16,394           | 0.30              | -11.52             |
| Italy                                  | 718,703          | 504,110          | 400,356          | 332,932          | 131,458          | 2.43              | -60.52             |
| Malta                                  | 1,739            | 1,409            | 949              | 921              | 760              | 0.01              | -17.48             |
| Portugal                               | 8,688            | 6,230            | 5,308            | 8,014            | 4,318            | 0.08              | -46.12             |
| San Marino                             | 627              | 416              | 348              | 288              | 80               | 0.00              | -72.22             |
| Serbia                                 | 24,970           | 12,363           | 25,234           | 14,981           | 7,586            | 0.14              | -49.36             |
| Slovenia                               | 18,317           | 13,586           | 14,527           | 12,428           | 3,304            | 0.06              | -73.41             |
| Spain                                  | 34,192           | 23,580           | 25,584           | 29,712           | 23,460           | 0.43              | -21.04             |
| <b>WESTERN EUROPE</b>                  | <b>2,213,371</b> | <b>1,597,635</b> | <b>1,437,618</b> | <b>1,638,715</b> | <b>1,003,110</b> | <b>18.58</b>      | <b>-38.79</b>      |
| Austria                                | 179,279          | 135,142          | 130,522          | 144,772          | 67,541           | 1.25              | -53.35             |
| Belgium                                | 150,401          | 109,657          | 74,246           | 92,010           | 50,591           | 0.94              | -45.02             |
| France                                 | 318,449          | 191,689          | 144,766          | 136,623          | 101,075          | 1.87              | -26.02             |

## EGYPT

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Germany                          | 1,164,556        | 885,479          | 877,228          | 1,020,879        | 653,915          | 12.11             | -35.95             |
| Liechtenstein                    | 614              | 411              | 356              | 360              | 184              | 0.00              | -48.89             |
| Luxembourg                       | 4,917            | 3,614            | 3,249            | 3,137            | 881              | 0.02              | -71.92             |
| Monaco                           | 73               | 24               | 45               | 29               | 11               | 0.00              | -62.07             |
| Netherlands                      | 239,237          | 170,017          | 126,817          | 150,422          | 82,823           | 1.53              | -44.94             |
| Switzerland                      | 155,845          | 101,602          | 80,389           | 90,483           | 46,089           | 0.85              | -49.06             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>194,405</b>   | <b>188,319</b>   | <b>180,708</b>   | <b>201,545</b>   | <b>263,516</b>   | <b>4.88</b>       | <b>30.75</b>       |
| Cyprus                           | 3,980            | 3,037            | 3,712            | 3,563            | 2,917            | 0.05              | -18.13             |
| Israel                           | 132,217          | 133,620          | 140,425          | 161,035          | 234,676          | 4.35              | 45.73              |
| Turkey                           | 58,208           | 51,662           | 36,571           | 36,947           | 25,923           | 0.48              | -29.84             |
| <b>OTHER EUROPE</b>              | <b>27</b>        | <b>15</b>        | <b>15</b>        | <b>15</b>        | <b>16</b>        | <b>0.00</b>       | <b>6.67</b>        |
| Other countries of Europe        | 27               | 15               | 15               | 15               | 16               | 0.00              | 6.67               |
| <b>MIDDLE EAST</b>               | <b>1,965,492</b> | <b>1,493,954</b> | <b>1,343,286</b> | <b>1,422,438</b> | <b>1,580,749</b> | <b>29.28</b>      | <b>11.13</b>       |
| Bahrain                          | 14,831           | 12,777           | 18,057           | 23,972           | 24,195           | 0.45              | 0.93               |
| Iraq                             | 38,950           | 36,959           | 49,986           | 47,533           | 76,578           | 1.42              | 61.10              |
| Jordan                           | 179,344          | 155,352          | 170,783          | 177,131          | 179,827          | 3.33              | 1.52               |
| Kuwait                           | 95,696           | 81,655           | 120,882          | 139,666          | 150,352          | 2.78              | 7.65               |
| Lebanon                          | 56,958           | 49,275           | 64,701           | 79,933           | 85,707           | 1.59              | 7.22               |
| Libya                            | 583,044          | 307,056          | 210,957          | 268,541          | 282,845          | 5.24              | 5.33               |
| Oman                             | 13,554           | 10,666           | 11,835           | 15,342           | 14,554           | 0.27              | -5.14              |
| Qatar                            | 24,765           | 20,083           | 19,356           | 22,892           | 23,222           | 0.43              | 1.44               |
| Saudi Arabia                     | 241,635          | 207,620          | 350,109          | 433,067          | 507,325          | 9.40              | 17.15              |
| State of Palestine               | 326,815          | 246,683          | 114,057          | 62,240           | 68,344           | 1.27              | 9.81               |
| Syrian Arab Republic             | 259,639          | 255,820          | 63,081           | 52,281           | 53,662           | 0.99              | 2.64               |
| United Arab Emirates             | 27,034           | 20,707           | 36,071           | 45,594           | 51,653           | 0.96              | 13.29              |
| Yemen                            | 103,227          | 89,301           | 113,411          | 54,246           | 62,485           | 1.16              | 15.19              |
| <b>SOUTH ASIA</b>                | <b>107,637</b>   | <b>84,240</b>    | <b>75,764</b>    | <b>93,647</b>    | <b>97,683</b>    | <b>1.81</b>       | <b>4.31</b>        |
| Afghanistan                      | 1,420            | 2,004            | 1,252            | 872              | 1,176            | 0.02              | 34.86              |
| Bangladesh                       | 9,073            | 3,195            | 3,120            | 4,505            | 5,306            | 0.10              | 17.78              |
| Bhutan                           | 35               | 25               | 17               | 14               | 14               | 0.00              |                    |
| India                            | 82,698           | 67,401           | 60,459           | 76,887           | 79,754           | 1.48              | 3.73               |
| Iran, Islamic Republic of        | 754              | 749              | 640              | 570              | 576              | 0.01              | 1.05               |
| Maldives                         | 153              | 171              | 95               | 164              | 181              | 0.00              | 10.37              |
| Nepal                            | 1,008            | 692              | 984              | 965              | 1,098            | 0.02              | 13.78              |
| Pakistan                         | 9,090            | 7,525            | 6,338            | 6,788            | 7,142            | 0.13              | 5.22               |
| Sri Lanka                        | 3,406            | 2,478            | 2,859            | 2,882            | 2,436            | 0.05              | -15.48             |
| <b>NOT SPECIFIED</b>             | <b>24,778</b>    | <b>22,552</b>    | <b>24,606</b>    | <b>25,191</b>    | <b>15,379</b>    | <b>0.28</b>       | <b>-38.95</b>      |
| Other countries of the World     | 24,778           | 22,552           | 24,606           | 25,191           | 15,379           | 0.28              | -38.95             |

## EGYPT

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                   | 2012               | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|--------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>137,818,546</b> | <b>94,410,172</b> | <b>97,256,039</b> | <b>84,127,586</b> | <b>32,712,186</b> | <b>100.00</b>     | <b>-61.12</b>      |
| <b>AFRICA</b>                     | <b>5,898,603</b>   | <b>3,528,306</b>  | <b>3,391,950</b>  | <b>3,111,500</b>  | <b>2,597,099</b>  | <b>7.94</b>       | <b>-16.53</b>      |
| <b>EAST AFRICA</b>                | <b>398,295</b>     | <b>220,469</b>    | <b>156,393</b>    | <b>131,543</b>    | <b>70,206</b>     | <b>0.21</b>       | <b>-46.63</b>      |
| Burundi                           | 4,715              | 870               | 1,166             | 831               | 401               | 0.00              | -51.74             |
| Comoros                           | 2,820              | 917               | 1,162             | 1,058             | 1,732             | 0.01              | 63.71              |
| Djibouti                          | 21,856             | 8,338             | 10,298            | 5,868             | 2,764             | 0.01              | -52.90             |
| Eritrea                           | 38,497             | 24,707            | 19,933            | 9,814             | 7,013             | 0.02              | -28.54             |
| Ethiopia                          | 126,755            | 57,970            | 48,842            | 32,761            | 18,038            | 0.06              | -44.94             |
| Kenya                             | 88,825             | 47,233            | 31,725            | 35,591            | 16,107            | 0.05              | -54.74             |
| Malawi                            | 3,335              | 2,024             | 1,271             | 1,495             | 598               | 0.00              | -60.00             |
| Mauritius                         | 6,124              | 3,390             | 2,427             | 2,531             | 464               | 0.00              | -81.67             |
| Mozambique                        | 1,863              | 797               | 444               | 606               | 193               | 0.00              | -68.15             |
| Rwanda                            | 4,413              | 1,092             | 1,744             | 1,377             | 509               | 0.00              | -63.04             |
| Seychelles                        | 589                | 854               | 287               | 458               | 106               | 0.00              | -76.86             |
| Somalia                           | 37,949             | 34,382            | 6,847             | 8,435             | 7,344             | 0.02              | -12.93             |
| Tanzania, United Republic of      | 17,641             | 10,500            | 8,935             | 7,139             | 3,819             | 0.01              | -46.51             |
| Uganda                            | 30,876             | 19,695            | 12,797            | 15,855            | 6,571             | 0.02              | -58.56             |
| Zambia                            | 5,949              | 4,395             | 5,127             | 4,373             | 2,658             | 0.01              | -39.22             |
| Zimbabwe                          | 6,088              | 3,305             | 3,388             | 3,351             | 1,889             | 0.01              | -43.63             |
| <b>CENTRAL AFRICA</b>             | <b>129,339</b>     | <b>52,044</b>     | <b>38,469</b>     | <b>39,486</b>     | <b>26,099</b>     | <b>0.08</b>       | <b>-33.90</b>      |
| Angola                            | 3,442              | 2,655             | 1,896             | 1,414             | 445               | 0.00              | -68.53             |
| Cameroon                          | 21,799             | 5,178             | 6,924             | 7,759             | 4,419             | 0.01              | -43.05             |
| Central African Republic          | 2,298              | 10,318            | 173               | 94                | 120               | 0.00              | 27.66              |
| Chad                              | 55,620             | 25,537            | 26,168            | 25,828            | 17,865            | 0.05              | -30.83             |
| Congo                             | 4,463              | 2,681             | 1,213             | 1,163             | 616               | 0.00              | -47.03             |
| Congo, Democratic Republic of the | 8,374              | 1,235             | 758               | 1,082             | 1,556             | 0.00              | 43.81              |
| Equatorial Guinea                 | 29,488             | 3,296             | 530               | 1,088             | 590               | 0.00              | -45.77             |
| Gabon                             | 3,853              | 1,138             | 800               | 1,056             | 488               | 0.00              | -53.79             |
| Sao Tome and Principe             | 2                  | 6                 | 7                 | 2                 |                   |                   |                    |
| <b>NORTH AFRICA</b>               | <b>4,856,867</b>   | <b>2,946,613</b>  | <b>2,949,038</b>  | <b>2,722,955</b>  | <b>2,374,961</b>  | <b>7.26</b>       | <b>-12.78</b>      |
| Algeria                           | 220,149            | 187,833           | 166,086           | 122,090           | 131,339           | 0.40              | 7.58               |
| Morocco                           | 322,276            | 192,359           | 174,634           | 130,096           | 142,731           | 0.44              | 9.71               |
| Sudan                             | 3,923,017          | 2,381,584         | 2,430,665         | 2,342,345         | 1,991,936         | 6.09              | -14.96             |
| Tunisia                           | 391,425            | 184,837           | 177,653           | 128,424           | 108,955           | 0.33              | -15.16             |
| <b>SOUTHERN AFRICA</b>            | <b>151,358</b>     | <b>98,139</b>     | <b>73,280</b>     | <b>78,077</b>     | <b>31,116</b>     | <b>0.10</b>       | <b>-60.15</b>      |
| Botswana                          | 419                | 609               | 420               | 1,097             | 151               | 0.00              | -86.24             |
| Lesotho                           | 121                | 34                | 79                | 100               | 62                | 0.00              | -38.00             |
| Namibia                           | 2,875              | 1,432             | 809               | 797               | 275               | 0.00              | -65.50             |
| South Africa                      | 147,498            | 95,923            | 71,913            | 75,775            | 30,555            | 0.09              | -59.68             |
| Swaziland                         | 445                | 141               | 59                | 308               | 73                | 0.00              | -76.30             |
| <b>WEST AFRICA</b>                | <b>362,739</b>     | <b>210,979</b>    | <b>174,757</b>    | <b>139,400</b>    | <b>94,707</b>     | <b>0.29</b>       | <b>-32.06</b>      |
| Benin                             | 1,534              | 708               | 928               | 504               | 393               | 0.00              | -22.02             |
| Burkina Faso                      | 4,704              | 2,186             | 2,434             | 1,338             | 1,254             | 0.00              | -6.28              |
| Côte d'Ivoire                     | 15,545             | 7,169             | 6,805             | 3,289             | 1,542             | 0.00              | -53.12             |
| Gambia                            | 927                | 1,239             | 423               | 341               | 602               | 0.00              | 76.54              |
| Ghana                             | 22,787             | 16,564            | 14,024            | 7,563             | 10,121            | 0.03              | 33.82              |
| Guinea                            | 8,478              | 6,322             | 4,438             | 2,398             | 1,519             | 0.00              | -36.66             |
| Guinea-Bissau                     | 53                 | 32                | 18                | 49                | 62                | 0.00              | 26.53              |
| Liberia                           | 2,097              | 970               | 273               | 157               | 214               | 0.00              | 36.31              |
| Mali                              | 13,867             | 7,739             | 3,294             | 3,335             | 1,202             | 0.00              | -63.96             |
| Mauritania                        | 11,389             | 8,163             | 7,320             | 6,969             | 2,197             | 0.01              | -68.47             |
| Niger                             | 11,717             | 4,156             | 3,670             | 2,093             | 920               | 0.00              | -56.04             |
| Nigeria                           | 257,036            | 146,462           | 125,076           | 105,319           | 72,346            | 0.22              | -31.31             |
| Senegal                           | 10,937             | 7,027             | 4,671             | 4,734             | 1,465             | 0.00              | -69.05             |
| Sierra Leone                      | 338                | 713               | 414               | 323               | 216               | 0.00              | -33.13             |

## EGYPT

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Togo                                   | 1,330            | 1,529            | 969              | 988              | 654              | 0.00              | -33.81             |
| <b>OTHER AFRICA</b>                    | <b>5</b>         | <b>62</b>        | <b>13</b>        | <b>39</b>        | <b>10</b>        | <b>0.00</b>       | <b>-74.36</b>      |
| Other countries of Africa              | 5                | 62               | 13               | 39               | 10               | 0.00              | -74.36             |
| <b>AMERICAS</b>                        | <b>4,109,006</b> | <b>2,429,528</b> | <b>2,339,773</b> | <b>2,271,326</b> | <b>1,744,927</b> | <b>5.33</b>       | <b>-23.18</b>      |
| <b>CARIBBEAN</b>                       | <b>18,863</b>    | <b>9,621</b>     | <b>5,016</b>     | <b>6,171</b>     | <b>1,393</b>     | <b>0.00</b>       | <b>-77.43</b>      |
| Bahamas                                | 114              | 12               | 20               | 13               | 31               | 0.00              | 138.46             |
| Barbados                               | 340              | 37               | 39               | 73               | 38               | 0.00              | -47.95             |
| Cuba                                   | 4,080            | 1,811            | 1,040            | 1,753            | 262              | 0.00              | -85.05             |
| Dominica                               | 3,813            | 3,758            | 1,317            | 2,355            | 656              | 0.00              | -72.14             |
| Haiti                                  | 133              | 60               | 31               | 60               | 50               | 0.00              | -16.67             |
| Jamaica                                | 1,185            | 1,427            | 667              | 280              | 104              | 0.00              | -62.86             |
| Trinidad and Tobago                    | 9,198            | 2,516            | 1,902            | 1,637            | 252              | 0.00              | -84.61             |
| <b>CENTRAL AMERICA</b>                 | <b>55,229</b>    | <b>7,249</b>     | <b>5,099</b>     | <b>4,567</b>     | <b>2,179</b>     | <b>0.01</b>       | <b>-52.29</b>      |
| Costa Rica                             | 31,645           | 2,772            | 1,721            | 2,110            | 846              | 0.00              | -59.91             |
| El Salvador                            | 13,009           | 906              | 886              | 610              | 234              | 0.00              | -61.64             |
| Guatemala                              | 7,790            | 1,930            | 1,320            | 1,040            | 625              | 0.00              | -39.90             |
| Honduras                               | 1,129            | 361              | 617              | 172              | 180              | 0.00              | 4.65               |
| Nicaragua                              | 590              | 271              | 180              | 297              | 85               | 0.00              | -71.38             |
| Panama                                 | 1,066            | 1,009            | 375              | 338              | 209              | 0.00              | -38.17             |
| <b>NORTH AMERICA</b>                   | <b>3,503,882</b> | <b>2,190,051</b> | <b>2,190,090</b> | <b>2,136,708</b> | <b>1,677,171</b> | <b>5.13</b>       | <b>-21.51</b>      |
| Canada                                 | 809,422          | 530,210          | 493,731          | 561,161          | 403,617          | 1.23              | -28.07             |
| Mexico                                 | 89,460           | 34,917           | 33,462           | 26,881           | 14,491           | 0.04              | -46.09             |
| United States of America               | 2,605,000        | 1,624,924        | 1,662,897        | 1,548,666        | 1,259,063        | 3.85              | -18.70             |
| <b>SOUTH AMERICA</b>                   | <b>530,420</b>   | <b>222,431</b>   | <b>138,988</b>   | <b>123,236</b>   | <b>63,696</b>    | <b>0.19</b>       | <b>-48.31</b>      |
| Argentina                              | 77,403           | 51,874           | 32,412           | 28,836           | 17,176           | 0.05              | -40.44             |
| Bolivia, Plurinational State of        | 3,963            | 2,615            | 2,280            | 1,500            | 714              | 0.00              | -52.40             |
| Brazil                                 | 189,994          | 83,824           | 48,769           | 41,656           | 22,310           | 0.07              | -46.44             |
| Chile                                  | 34,778           | 18,075           | 10,493           | 7,939            | 4,133            | 0.01              | -47.94             |
| Colombia                               | 109,460          | 30,908           | 23,434           | 19,388           | 7,573            | 0.02              | -60.94             |
| Ecuador                                | 42,221           | 8,379            | 4,988            | 4,430            | 2,371            | 0.01              | -46.48             |
| Guyana                                 | 68               | 12               | 38               | 5                |                  |                   |                    |
| Paraguay                               | 1,933            | 1,238            | 786              | 839              | 3,101            | 0.01              | 269.61             |
| Peru                                   | 26,415           | 9,389            | 6,278            | 8,083            | 2,225            | 0.01              | -72.47             |
| Suriname                               | 191              | 58               | 15               | 51               | 23               | 0.00              | -54.90             |
| Uruguay                                | 13,915           | 3,353            | 2,271            | 4,746            | 1,566            | 0.00              | -67.00             |
| Venezuela, Bolivarian Republic of      | 30,079           | 12,706           | 7,224            | 5,763            | 2,504            | 0.01              | -56.55             |
| <b>OTHER AMERICAS</b>                  | <b>612</b>       | <b>176</b>       | <b>580</b>       | <b>644</b>       | <b>488</b>       | <b>0.00</b>       | <b>-24.22</b>      |
| Other countries of the Americas        | 612              | 176              | 580              | 644              | 488              | 0.00              | -24.22             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,950,868</b> | <b>1,866,166</b> | <b>1,399,178</b> | <b>1,669,101</b> | <b>1,675,680</b> | <b>5.12</b>       | <b>0.39</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>1,373,685</b> | <b>937,589</b>   | <b>649,413</b>   | <b>905,468</b>   | <b>1,148,156</b> | <b>3.51</b>       | <b>26.80</b>       |
| China                                  | 643,130          | 431,866          | 392,531          | 687,239          | 957,692          | 2.93              | 39.35              |
| Hong Kong (China)                      | 25,166           | 3,802            | 920              | 1,060            | 96               | 0.00              | -90.94             |
| Japan                                  | 308,791          | 249,109          | 109,321          | 89,142           | 108,659          | 0.33              | 21.89              |
| Korea, Democratic People's Republic of | 222              | 133              | 214              | 107              | 146              | 0.00              | 36.45              |
| Korea, Republic of                     | 313,777          | 193,328          | 117,127          | 85,178           | 49,843           | 0.15              | -41.48             |
| Mongolia                               | 2,224            | 840              | 523              | 627              | 158              | 0.00              | -74.80             |
| Taiwan Province of China               | 80,375           | 58,511           | 28,777           | 42,115           | 31,562           | 0.10              | -25.06             |
| <b>SOUTH-EAST ASIA</b>                 | <b>955,763</b>   | <b>549,144</b>   | <b>466,461</b>   | <b>482,545</b>   | <b>369,809</b>   | <b>1.13</b>       | <b>-23.36</b>      |
| Cambodia                               | 279              | 71               | 179              | 173              | 94               | 0.00              | -45.66             |
| Indonesia                              | 408,271          | 151,621          | 128,265          | 116,429          | 95,572           | 0.29              | -17.91             |
| Lao People's Democratic Republic       | 25               | 12               | 66               | 3                | 2                | 0.00              | -33.33             |
| Malaysia                               | 199,038          | 216,332          | 156,078          | 164,217          | 127,050          | 0.39              | -22.63             |
| Myanmar                                | 3,979            | 1,334            | 2,685            | 4,374            | 1,962            | 0.01              | -55.14             |
| Philippines                            | 231,009          | 125,985          | 147,897          | 168,122          | 116,982          | 0.36              | -30.42             |
| Singapore                              | 54,169           | 18,927           | 11,305           | 9,629            | 6,853            | 0.02              | -28.83             |

## EGYPT

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Thailand                               | 51,488            | 29,593            | 17,125            | 16,753            | 19,203            | 0.06              | 14.62              |
| Viet Nam                               | 7,505             | 5,269             | 2,861             | 2,845             | 2,091             | 0.01              | -26.50             |
| <b>AUSTRALASIA</b>                     | <b>621,416</b>    | <b>379,428</b>    | <b>283,300</b>    | <b>281,078</b>    | <b>157,705</b>    | <b>0.48</b>       | <b>-43.89</b>      |
| Australia                              | 527,127           | 327,457           | 248,492           | 229,236           | 136,560           | 0.42              | -40.43             |
| New Zealand                            | 94,289            | 51,971            | 34,808            | 51,842            | 21,145            | 0.06              | -59.21             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>4</b>          | <b>5</b>          | <b>4</b>          | <b>10</b>         | <b>10</b>         | <b>0.00</b>       |                    |
| Other countries of Asia                | 4                 | 5                 | 4                 | 10                | 10                | 0.00              |                    |
| <b>EUROPE</b>                          | <b>92,091,887</b> | <b>66,178,474</b> | <b>73,587,248</b> | <b>62,424,708</b> | <b>15,098,484</b> | <b>46.16</b>      | <b>-75.81</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>35,701,926</b> | <b>30,575,138</b> | <b>42,084,862</b> | <b>32,544,686</b> | <b>3,303,553</b>  | <b>10.10</b>      | <b>-89.85</b>      |
| Armenia                                | 45,880            | 43,909            | 58,599            | 62,144            | 8,743             | 0.03              | -85.93             |
| Azerbaijan                             | 19,471            | 15,814            | 20,455            | 14,608            | 2,292             | 0.01              | -84.31             |
| Belarus                                | 775,595           | 906,406           | 1,496,743         | 1,249,322         | 192,630           | 0.59              | -84.58             |
| Bulgaria                               | 56,546            | 32,895            | 31,517            | 46,118            | 16,489            | 0.05              | -64.25             |
| Czech Republic                         | 1,270,117         | 748,647           | 857,429           | 878,461           | 445,446           | 1.36              | -49.29             |
| Estonia                                | 377,449           | 200,873           | 128,415           | 128,805           | 23,074            | 0.07              | -82.09             |
| Georgia                                | 78,229            | 45,818            | 68,094            | 38,096            | 6,007             | 0.02              | -84.23             |
| Hungary                                | 494,559           | 226,441           | 218,577           | 204,886           | 48,614            | 0.15              | -76.27             |
| Kazakhstan                             | 94,170            | 83,042            | 61,661            | 80,746            | 12,400            | 0.04              | -84.64             |
| Kyrgyzstan                             | 11,504            | 10,403            | 5,716             | 4,651             | 1,020             | 0.00              | -78.07             |
| Latvia                                 | 138,146           | 97,925            | 74,019            | 61,610            | 7,037             | 0.02              | -88.58             |
| Lithuania                              | 309,923           | 179,230           | 149,184           | 144,942           | 44,174            | 0.14              | -69.52             |
| Moldova, Republic of                   | 23,063            | 20,147            | 26,515            | 10,125            | 2,839             | 0.01              | -71.96             |
| Poland                                 | 4,415,632         | 1,751,208         | 1,700,953         | 997,050           | 347,111           | 1.06              | -65.19             |
| Romania                                | 380,451           | 164,525           | 147,227           | 171,437           | 39,018            | 0.12              | -77.24             |
| Russian Federation                     | 24,031,593        | 23,727,874        | 34,936,956        | 26,678,210        | 207,203           | 0.63              | -99.22             |
| Slovakia                               | 519,669           | 204,177           | 203,893           | 274,003           | 74,747            | 0.23              | -72.72             |
| Tajikistan                             | 16,357            | 15,699            | 5,799             | 5,852             | 1,351             | 0.00              | -76.91             |
| Turkmenistan                           | 740               | 543               | 312               | 217               | 109               | 0.00              | -49.77             |
| Ukraine                                | 2,612,174         | 2,074,595         | 1,865,689         | 1,477,540         | 1,821,272         | 5.57              | 23.26              |
| USSR (former)                          | 20,298            | 16,415            | 18,344            | 9,228             | 908               | 0.00              | -90.16             |
| Uzbekistan                             | 10,360            | 8,552             | 8,765             | 6,635             | 1,069             | 0.00              | -83.89             |
| <b>NORTHERN EUROPE</b>                 | <b>17,645,754</b> | <b>12,727,270</b> | <b>10,997,868</b> | <b>10,226,011</b> | <b>2,243,901</b>  | <b>6.86</b>       | <b>-78.06</b>      |
| Denmark                                | 1,586,174         | 1,083,005         | 555,994           | 459,085           | 141,020           | 0.43              | -69.28             |
| Finland                                | 525,726           | 336,596           | 69,745            | 81,387            | 20,980            | 0.06              | -74.22             |
| Iceland                                | 5,257             | 4,265             | 2,568             | 1,746             | 420               | 0.00              | -75.95             |
| Ireland                                | 232,368           | 158,314           | 127,135           | 142,689           | 34,104            | 0.10              | -76.10             |
| Norway                                 | 1,015,542         | 484,111           | 141,951           | 123,008           | 32,896            | 0.10              | -73.26             |
| Sweden                                 | 1,733,804         | 1,182,476         | 544,799           | 429,329           | 146,447           | 0.45              | -65.89             |
| United Kingdom                         | 12,546,883        | 9,478,503         | 9,555,676         | 8,988,767         | 1,868,034         | 5.71              | -79.22             |
| <b>SOUTHERN EUROPE</b>                 | <b>9,192,286</b>  | <b>5,409,961</b>  | <b>4,678,797</b>  | <b>3,953,244</b>  | <b>1,062,102</b>  | <b>3.25</b>       | <b>-73.13</b>      |
| Albania                                | 27,301            | 9,826             | 11,047            | 6,783             | 783               | 0.00              | -88.46             |
| Bosnia and Herzegovina                 | 24,118            | 9,100             | 12,392            | 8,949             | 2,118             | 0.01              | -76.33             |
| Croatia                                | 103,152           | 50,416            | 49,999            | 53,651            | 9,260             | 0.03              | -82.74             |
| Greece                                 | 238,808           | 138,966           | 141,038           | 117,849           | 96,068            | 0.29              | -18.48             |
| Italy                                  | 7,757,406         | 4,708,426         | 3,978,033         | 3,287,306         | 799,341           | 2.44              | -75.68             |
| Malta                                  | 21,325            | 9,942             | 6,589             | 5,127             | 2,134             | 0.01              | -58.38             |
| Portugal                               | 114,527           | 47,480            | 37,106            | 55,064            | 16,968            | 0.05              | -69.18             |
| San Marino                             | 2,017             | 1,061             | 639               | 603               | 70                | 0.00              | -88.39             |
| Serbia                                 | 235,324           | 86,116            | 162,708           | 118,917           | 15,746            | 0.05              | -86.76             |
| Slovenia                               | 228,279           | 137,733           | 75,401            | 56,075            | 5,071             | 0.02              | -90.96             |
| Spain                                  | 440,029           | 210,895           | 203,845           | 242,920           | 114,543           | 0.35              | -52.85             |
| <b>WESTERN EUROPE</b>                  | <b>27,831,141</b> | <b>16,099,079</b> | <b>14,881,131</b> | <b>14,794,414</b> | <b>7,491,407</b>  | <b>22.90</b>      | <b>-49.36</b>      |
| Austria                                | 2,163,113         | 1,401,678         | 1,603,181         | 1,353,932         | 477,769           | 1.46              | -64.71             |
| Belgium                                | 1,788,216         | 938,226           | 756,342           | 790,040           | 337,880           | 1.03              | -57.23             |
| France                                 | 3,110,938         | 1,571,799         | 1,112,487         | 895,008           | 604,867           | 1.85              | -32.42             |

## EGYPT

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Germany                          | 15,443,700        | 9,200,052         | 9,580,930         | 9,841,736         | 5,319,433         | 16.26             | -45.95             |
| Liechtenstein                    | 8,274             | 1,145             | 1,188             | 1,418             | 189               | 0.00              | -86.67             |
| Luxembourg                       | 64,211            | 28,240            | 20,875            | 13,242            | 3,060             | 0.01              | -76.89             |
| Monaco                           | 61                | 35                | 59                | 33                | 15                | 0.00              | -54.55             |
| Netherlands                      | 3,422,938         | 1,864,277         | 1,153,505         | 1,277,689         | 540,854           | 1.65              | -57.67             |
| Switzerland                      | 1,829,690         | 1,093,627         | 652,564           | 621,316           | 207,340           | 0.63              | -66.63             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,720,688</b>  | <b>1,367,004</b>  | <b>944,499</b>    | <b>906,337</b>    | <b>997,501</b>    | <b>3.05</b>       | <b>10.06</b>       |
| Cyprus                           | 47,350            | 24,671            | 19,394            | 23,351            | 7,263             | 0.02              | -68.90             |
| Israel                           | 1,178,908         | 870,087           | 640,048           | 614,945           | 880,105           | 2.69              | 43.12              |
| Turkey                           | 494,430           | 472,246           | 285,057           | 268,041           | 110,133           | 0.34              | -58.91             |
| <b>OTHER EUROPE</b>              | <b>92</b>         | <b>22</b>         | <b>91</b>         | <b>16</b>         | <b>20</b>         | <b>0.00</b>       | <b>25.00</b>       |
| Other countries of Europe        | 92                | 22                | 91                | 16                | 20                | 0.00              | 25.00              |
| <b>MIDDLE EAST</b>               | <b>31,293,260</b> | <b>19,801,469</b> | <b>16,036,027</b> | <b>14,072,808</b> | <b>11,171,523</b> | <b>34.15</b>      | <b>-20.62</b>      |
| Bahrain                          | 245,897           | 175,867           | 235,044           | 202,800           | 150,732           | 0.46              | -25.67             |
| Iraq                             | 594,621           | 430,015           | 430,164           | 326,116           | 286,972           | 0.88              | -12.00             |
| Jordan                           | 2,693,269         | 1,831,201         | 1,758,378         | 1,438,097         | 1,093,843         | 3.34              | -23.94             |
| Kuwait                           | 1,926,926         | 1,177,409         | 1,557,794         | 1,695,854         | 1,326,394         | 4.05              | -21.79             |
| Lebanon                          | 1,051,545         | 560,878           | 791,362           | 553,288           | 426,262           | 1.30              | -22.96             |
| Libya                            | 8,259,890         | 4,362,609         | 3,075,922         | 3,258,315         | 2,146,953         | 6.56              | -34.11             |
| Oman                             | 244,457           | 170,335           | 170,076           | 151,335           | 80,032            | 0.24              | -47.12             |
| Qatar                            | 592,592           | 444,548           | 297,037           | 236,343           | 132,238           | 0.40              | -44.05             |
| Saudi Arabia                     | 5,404,566         | 3,068,322         | 3,976,377         | 4,109,418         | 4,251,421         | 13.00             | 3.46               |
| State of Palestine               | 3,794,361         | 2,626,519         | 857,789           | 526,411           | 311,957           | 0.95              | -40.74             |
| Syrian Arab Republic             | 3,468,166         | 3,087,310         | 1,028,471         | 503,764           | 298,515           | 0.91              | -40.74             |
| United Arab Emirates             | 377,160           | 244,541           | 426,857           | 296,785           | 377,828           | 1.16              | 27.31              |
| Yemen                            | 2,639,810         | 1,621,915         | 1,430,756         | 774,282           | 288,376           | 0.88              | -62.76             |
| <b>SOUTH ASIA</b>                | <b>1,177,515</b>  | <b>500,017</b>    | <b>416,500</b>    | <b>501,202</b>    | <b>393,128</b>    | <b>1.20</b>       | <b>-21.56</b>      |
| Afghanistan                      | 24,358            | 10,784            | 5,762             | 1,562             | 1,002             | 0.00              | -35.85             |
| Bangladesh                       | 58,214            | 17,243            | 13,691            | 14,993            | 7,123             | 0.02              | -52.49             |
| Bhutan                           | 25                | 44                | 10                | 8                 | 11                | 0.00              | 37.50              |
| India                            | 892,304           | 375,221           | 309,176           | 419,483           | 342,414           | 1.05              | -18.37             |
| Iran, Islamic Republic of        | 22,646            | 6,637             | 2,858             | 1,758             | 927               | 0.00              | -47.27             |
| Maldives                         | 173               | 392               | 232               | 176               | 176               | 0.00              |                    |
| Nepal                            | 9,953             | 5,911             | 8,503             | 3,015             | 1,118             | 0.00              | -62.92             |
| Pakistan                         | 126,841           | 65,475            | 60,867            | 44,061            | 29,995            | 0.09              | -31.92             |
| Sri Lanka                        | 43,001            | 18,310            | 15,401            | 16,146            | 10,362            | 0.03              | -35.82             |
| <b>NOT SPECIFIED</b>             | <b>297,407</b>    | <b>106,212</b>    | <b>85,363</b>     | <b>76,941</b>     | <b>31,345</b>     | <b>0.10</b>       | <b>-59.26</b>      |
| Other countries of the World     | 297,407           | 106,212           | 85,363            | 76,941            | 31,345            | 0.10              | -59.26             |

## EL SALVADOR

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>1,254,724</b> | <b>1,282,793</b> | <b>1,345,163</b> | <b>1,401,598</b> | <b>1,433,613</b> | <b>100.00</b>     | <b>2.28</b>        |
| <b>AFRICA</b>                    | <b>883</b>       | <b>731</b>       | <b>540</b>       | <b>433</b>       | <b>443</b>       | <b>0.03</b>       | <b>2.31</b>        |
| <b>EAST AFRICA</b>               |                  |                  | <b>60</b>        | <b>98</b>        | <b>101</b>       | <b>0.01</b>       | <b>3.06</b>        |
| Ethiopia                         |                  |                  | 43               | 56               | 62               | 0.00              | 10.71              |
| Kenya                            |                  |                  | 16               | 33               | 29               | 0.00              | -12.12             |
| Malawi                           |                  |                  |                  |                  | 2                | 0.00              |                    |
| Mozambique                       |                  |                  | 1                | 5                | 8                | 0.00              | 60.00              |
| Zambia                           |                  |                  |                  | 4                |                  |                   |                    |
| <b>CENTRAL AFRICA</b>            |                  |                  | <b>8</b>         | <b>8</b>         | <b>6</b>         | <b>0.00</b>       | <b>-25.00</b>      |
| Cameroon                         |                  |                  | 3                | 3                | 1                | 0.00              | -66.67             |
| Congo                            |                  |                  | 5                | 5                | 5                | 0.00              |                    |
| <b>NORTH AFRICA</b>              |                  |                  | <b>59</b>        | <b>41</b>        | <b>47</b>        | <b>0.00</b>       | <b>14.63</b>       |
| Morocco                          |                  |                  | 51               | 31               | 43               | 0.00              | 38.71              |
| Tunisia                          |                  |                  | 8                | 10               | 4                | 0.00              | -60.00             |
| <b>SOUTHERN AFRICA</b>           | <b>46</b>        | <b>55</b>        | <b>44</b>        | <b>63</b>        | <b>54</b>        | <b>0.00</b>       | <b>-14.29</b>      |
| South Africa                     | 46               | 55               | 44               | 63               | 54               | 0.00              | -14.29             |
| <b>WEST AFRICA</b>               |                  |                  | <b>199</b>       | <b>101</b>       | <b>81</b>        | <b>0.01</b>       | <b>-19.80</b>      |
| Benin                            |                  |                  | 10               |                  | 4                | 0.00              |                    |
| Cabo Verde                       |                  |                  | 29               | 10               |                  |                   |                    |
| Côte d'Ivoire                    |                  |                  | 70               | 77               | 36               | 0.00              | -53.25             |
| Guinea                           |                  |                  | 68               | 2                | 3                | 0.00              | 50.00              |
| Liberia                          |                  |                  |                  | 4                | 2                | 0.00              | -50.00             |
| Nigeria                          |                  |                  | 22               | 8                | 36               | 0.00              | 350.00             |
| <b>OTHER AFRICA</b>              | <b>837</b>       | <b>676</b>       | <b>170</b>       | <b>122</b>       | <b>154</b>       | <b>0.01</b>       | <b>26.23</b>       |
| Other countries of Africa        | 837              | 676              | 170              | 122              | 154              | 0.01              | 26.23              |
| <b>AMERICAS</b>                  | <b>1,219,748</b> | <b>1,241,681</b> | <b>1,304,904</b> | <b>1,360,580</b> | <b>1,386,860</b> | <b>96.74</b>      | <b>1.93</b>        |
| <b>CARIBBEAN</b>                 | <b>3,078</b>     | <b>4,590</b>     | <b>4,399</b>     | <b>4,877</b>     | <b>5,817</b>     | <b>0.41</b>       | <b>19.27</b>       |
| Antigua and Barbuda              |                  |                  | 14               | 38               | 24               | 0.00              | -36.84             |
| Bahamas                          |                  |                  | 62               | 72               | 107              | 0.01              | 48.61              |
| Barbados                         |                  |                  | 56               | 59               | 92               | 0.01              | 55.93              |
| Cuba                             | 594              | 1,101            | 924              | 1,279            | 2,011            | 0.14              | 57.23              |
| Curaçao                          |                  |                  |                  |                  | 34               | 0.00              |                    |
| Dominica                         |                  |                  | 13               | 20               | 11               | 0.00              | -45.00             |
| Dominican Republic               | 1,475            | 2,689            | 2,589            | 2,712            | 2,571            | 0.18              | -5.20              |
| Grenada                          |                  |                  | 10               | 8                | 44               | 0.00              | 450.00             |
| Haiti                            | 87               | 133              | 113              | 145              | 170              | 0.01              | 17.24              |
| Jamaica                          | 162              | 236              | 298              | 245              | 381              | 0.03              | 55.51              |
| Saint Lucia                      |                  |                  | 24               | 13               | 19               | 0.00              | 46.15              |
| Saint Vincent and the Grenadines |                  |                  | 10               | 13               | 37               | 0.00              | 184.62             |
| Trinidad and Tobago              | 239              | 146              | 158              | 130              | 167              | 0.01              | 28.46              |
| Other countries of the Caribbean | 521              | 285              | 128              | 143              | 149              | 0.01              | 4.20               |
| <b>CENTRAL AMERICA</b>           | <b>740,698</b>   | <b>708,542</b>   | <b>768,258</b>   | <b>805,634</b>   | <b>827,866</b>   | <b>57.75</b>      | <b>2.76</b>        |
| Belize                           | 2,284            | 1,374            | 1,932            | 1,543            | 1,557            | 0.11              | 0.91               |
| Costa Rica                       | 20,306           | 25,150           | 27,981           | 28,737           | 33,424           | 2.33              | 16.31              |
| Guatemala                        | 537,612          | 465,055          | 511,829          | 530,531          | 524,758          | 36.60             | -1.09              |
| Honduras                         | 136,451          | 171,763          | 177,777          | 202,339          | 220,582          | 15.39             | 9.02               |
| Nicaragua                        | 32,566           | 32,937           | 33,931           | 28,262           | 29,027           | 2.02              | 2.71               |
| Panama                           | 11,479           | 12,263           | 14,808           | 14,222           | 18,518           | 1.29              | 30.21              |
| <b>NORTH AMERICA</b>             | <b>443,075</b>   | <b>482,211</b>   | <b>488,547</b>   | <b>505,078</b>   | <b>507,299</b>   | <b>35.39</b>      | <b>0.44</b>        |
| Canada                           | 30,216           | 31,911           | 29,188           | 24,796           | 23,587           | 1.65              | -4.88              |
| Mexico                           | 15,950           | 27,489           | 27,567           | 32,654           | 31,383           | 2.19              | -3.89              |
| United States of America         | 396,909          | 422,811          | 431,792          | 447,628          | 452,329          | 31.55             | 1.05               |
| <b>SOUTH AMERICA</b>             | <b>32,897</b>    | <b>46,338</b>    | <b>43,700</b>    | <b>44,991</b>    | <b>45,878</b>    | <b>3.20</b>       | <b>1.97</b>        |
| Argentina                        | 2,524            | 2,950            | 3,552            | 3,271            | 3,548            | 0.25              | 8.47               |
| Bolivia, Plurinational State of  | 473              | 986              | 853              | 914              | 986              | 0.07              | 7.88               |



## EL SALVADOR

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Brazil                                 | 4,099         | 4,974         | 5,049         | 5,221         | 4,973         | 0.35              | -4.75              |
| Chile                                  | 1,717         | 1,816         | 1,680         | 2,214         | 2,080         | 0.15              | -6.05              |
| Colombia                               | 14,913        | 17,428        | 17,104        | 16,540        | 17,123        | 1.19              | 3.52               |
| Ecuador                                | 2,056         | 4,135         | 3,175         | 3,765         | 2,999         | 0.21              | -20.35             |
| Guyana                                 |               |               | 45            | 47            | 71            | 0.00              | 51.06              |
| Paraguay                               | 278           | 326           | 335           | 271           | 363           | 0.03              | 33.95              |
| Peru                                   | 4,149         | 8,758         | 8,012         | 8,811         | 8,763         | 0.61              | -0.54              |
| Suriname                               |               |               | 30            | 22            | 44            | 0.00              | 100.00             |
| Uruguay                                | 588           | 589           | 599           | 633           | 690           | 0.05              | 9.00               |
| Venezuela, Bolivarian Republic of      | 2,085         | 4,324         | 3,266         | 3,282         | 4,238         | 0.30              | 29.13              |
| Other countries of South America       | 15            | 52            |               |               |               |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>8,001</b>  | <b>7,988</b>  | <b>8,704</b>  | <b>8,836</b>  | <b>12,058</b> | <b>0.84</b>       | <b>36.46</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>4,380</b>  | <b>4,036</b>  | <b>5,826</b>  | <b>6,378</b>  | <b>9,480</b>  | <b>0.66</b>       | <b>48.64</b>       |
| China                                  | 1,452         | 2,226         | 1,982         | 1,835         | 3,944         | 0.28              | 114.93             |
| Japan                                  | 2,354         | 1,183         | 3,262         | 3,795         | 4,813         | 0.34              | 26.82              |
| Korea, Republic of                     | 574           | 627           | 582           | 748           | 723           | 0.05              | -3.34              |
| <b>SOUTH-EAST ASIA</b>                 |               |               | <b>448</b>    | <b>442</b>    | <b>514</b>    | <b>0.04</b>       | <b>16.29</b>       |
| Indonesia                              |               |               | 24            | 31            | 45            | 0.00              | 45.16              |
| Malaysia                               |               |               | 40            | 30            | 43            | 0.00              | 43.33              |
| Philippines                            |               |               | 264           | 267           | 211           | 0.01              | -20.97             |
| Singapore                              |               |               | 43            | 29            | 24            | 0.00              | -17.24             |
| Thailand                               |               |               | 63            | 67            | 119           | 0.01              | 77.61              |
| Viet Nam                               |               |               | 14            | 18            | 72            | 0.01              | 300.00             |
| <b>AUSTRALASIA</b>                     | <b>2,337</b>  | <b>2,180</b>  | <b>2,049</b>  | <b>1,938</b>  | <b>1,988</b>  | <b>0.14</b>       | <b>2.58</b>        |
| Australia                              | 1,989         | 1,885         | 1,916         | 1,830         | 1,871         | 0.13              | 2.24               |
| New Zealand                            | 348           | 295           | 133           | 108           | 117           | 0.01              | 8.33               |
| <b>MELANESIA</b>                       |               |               |               | <b>8</b>      |               |                   |                    |
| Papua New Guinea                       |               |               |               | 8             |               |                   |                    |
| <b>POLYNESIA</b>                       |               |               | <b>40</b>     | <b>19</b>     | <b>26</b>     | <b>0.00</b>       | <b>36.84</b>       |
| Samoa                                  |               |               | 40            | 19            | 26            | 0.00              | 36.84              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,284</b>  | <b>1,772</b>  | <b>341</b>    | <b>51</b>     | <b>50</b>     | <b>0.00</b>       | <b>-1.96</b>       |
| Other countries of Asia                | 1,144         | 1,662         | 300           |               |               |                   |                    |
| Other countries of Oceania             | 140           | 110           | 41            | 51            | 50            | 0.00              | -1.96              |
| <b>EUROPE</b>                          | <b>26,068</b> | <b>32,345</b> | <b>30,402</b> | <b>30,753</b> | <b>33,273</b> | <b>2.32</b>       | <b>8.19</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>133</b>    | <b>623</b>    | <b>2,795</b>  | <b>3,370</b>  | <b>1,604</b>  | <b>0.11</b>       | <b>-52.40</b>      |
| Armenia                                |               |               |               | 4             | 5             | 0.00              | 25.00              |
| Belarus                                |               |               | 20            | 22            | 14            | 0.00              | -36.36             |
| Bulgaria                               |               |               | 27            | 39            | 29            | 0.00              | -25.64             |
| Czech Republic                         |               |               | 101           | 135           | 107           | 0.01              | -20.74             |
| Czech Republic/Slovakia                | 72            | 491           |               |               |               |                   |                    |
| Estonia                                |               |               | 60            | 37            | 35            | 0.00              | -5.41              |
| Hungary                                |               |               | 48            | 54            | 78            | 0.01              | 44.44              |
| Latvia                                 |               |               | 10            | 12            | 7             | 0.00              | -41.67             |
| Lithuania                              |               |               | 22            | 28            | 14            | 0.00              | -50.00             |
| Poland                                 | 61            | 132           | 146           | 155           | 173           | 0.01              | 11.61              |
| Romania                                |               |               | 90            | 86            | 93            | 0.01              | 8.14               |
| Russian Federation                     |               |               | 1,751         | 2,358         | 673           | 0.05              | -71.46             |
| Slovakia                               |               |               | 393           | 339           | 296           | 0.02              | -12.68             |
| Ukraine                                |               |               | 125           | 95            | 75            | 0.01              | -21.05             |
| Uzbekistan                             |               |               | 2             | 6             | 5             | 0.00              | -16.67             |
| <b>NORTHERN EUROPE</b>                 | <b>3,498</b>  | <b>3,959</b>  | <b>4,127</b>  | <b>4,386</b>  | <b>4,481</b>  | <b>0.31</b>       | <b>2.17</b>        |
| Denmark                                | 267           | 287           | 234           | 262           | 311           | 0.02              | 18.70              |
| Finland                                | 139           | 154           | 190           | 166           | 164           | 0.01              | -1.20              |
| Iceland                                | 18            | 21            | 29            | 18            | 35            | 0.00              | 94.44              |
| Ireland                                | 274           | 232           | 221           | 192           | 227           | 0.02              | 18.23              |



## EL SALVADOR

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Norway                           | 257           | 321           | 221           | 227           | 188           | 0.01              | -17.18             |
| Sweden                           | 904           | 974           | 1,081         | 990           | 889           | 0.06              | -10.20             |
| United Kingdom                   | 1,639         | 1,970         | 2,151         | 2,531         | 2,667         | 0.19              | 5.37               |
| <b>SOUTHERN EUROPE</b>           | <b>12,525</b> | <b>11,891</b> | <b>12,035</b> | <b>12,908</b> | <b>14,561</b> | <b>1.02</b>       | <b>12.81</b>       |
| Albania                          |               |               | 8             | 2             | 7             | 0.00              | 250.00             |
| Bosnia and Herzegovina           |               |               | 6             | 1             |               |                   |                    |
| Croatia                          |               |               | 56            | 78            | 101           | 0.01              | 29.49              |
| Greece                           | 52            | 83            | 73            | 124           | 80            | 0.01              | -35.48             |
| Holy See                         |               |               | 4             | 4             | 3             | 0.00              | -25.00             |
| Italy                            | 3,611         | 3,582         | 3,380         | 3,600         | 4,514         | 0.31              | 25.39              |
| Malta                            |               |               | 3             | 9             | 10            | 0.00              | 11.11              |
| Portugal                         | 238           | 438           | 257           | 282           | 321           | 0.02              | 13.83              |
| Slovenia                         |               |               | 398           | 243           | 237           | 0.02              | -2.47              |
| Spain                            | 8,624         | 7,788         | 7,850         | 8,565         | 9,288         | 0.65              | 8.44               |
| <b>WESTERN EUROPE</b>            | <b>7,961</b>  | <b>11,585</b> | <b>10,940</b> | <b>9,501</b>  | <b>11,997</b> | <b>0.84</b>       | <b>26.27</b>       |
| Austria                          | 207           | 206           | 265           | 250           | 244           | 0.02              | -2.40              |
| Belgium                          | 392           | 456           | 342           | 313           | 408           | 0.03              | 30.35              |
| France                           | 2,239         | 3,456         | 3,125         | 2,873         | 6,132         | 0.43              | 113.44             |
| Germany                          | 3,265         | 5,440         | 4,123         | 3,532         | 3,398         | 0.24              | -3.79              |
| Liechtenstein                    |               |               |               | 2             |               |                   |                    |
| Luxembourg                       |               |               | 43            | 39            | 51            | 0.00              | 30.77              |
| Netherlands                      | 1,051         | 827           | 1,810         | 1,637         | 952           | 0.07              | -41.84             |
| Switzerland                      | 807           | 1,200         | 1,232         | 855           | 812           | 0.06              | -5.03              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>324</b>    | <b>429</b>    | <b>418</b>    | <b>519</b>    | <b>541</b>    | <b>0.04</b>       | <b>4.24</b>        |
| Israel                           | 324           | 429           | 356           | 437           | 440           | 0.03              | 0.69               |
| Turkey                           |               |               | 62            | 82            | 101           | 0.01              | 23.17              |
| <b>OTHER EUROPE</b>              | <b>1,627</b>  | <b>3,858</b>  | <b>87</b>     | <b>69</b>     | <b>89</b>     | <b>0.01</b>       | <b>28.99</b>       |
| Other countries of Europe        | 1,627         | 3,858         | 87            | 69            | 89            | 0.01              | 28.99              |
| <b>MIDDLE EAST</b>               | <b>24</b>     | <b>48</b>     | <b>147</b>    | <b>107</b>    | <b>115</b>    | <b>0.01</b>       | <b>7.48</b>        |
| Egypt                            | 24            | 48            | 93            | 54            | 65            | 0.00              | 20.37              |
| Iraq                             |               |               | 1             |               | 4             | 0.00              |                    |
| Jordan                           |               |               | 28            | 22            | 14            | 0.00              | -36.36             |
| Lebanon                          |               |               | 12            | 17            | 7             | 0.00              | -58.82             |
| Saudi Arabia                     |               |               | 13            | 14            | 25            | 0.00              | 78.57              |
| <b>SOUTH ASIA</b>                |               |               | <b>466</b>    | <b>889</b>    | <b>864</b>    | <b>0.06</b>       | <b>-2.81</b>       |
| Bangladesh                       |               |               | 16            | 24            | 13            | 0.00              | -45.83             |
| India                            |               |               | 426           | 583           | 579           | 0.04              | -0.69              |
| Iran, Islamic Republic of        |               |               | 1             | 3             | 4             | 0.00              | 33.33              |
| Maldives                         |               |               | 2             | 2             |               |                   |                    |
| Pakistan                         |               |               | 6             | 14            | 16            | 0.00              | 14.29              |
| Sri Lanka                        |               |               | 15            | 6             | 6             | 0.00              |                    |
| Other countries of South Asia    |               |               |               | 257           | 246           | 0.02              | -4.28              |

## EL SALVADOR

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>599,559</b> | <b>615,754</b> | <b>686,750</b> | <b>712,495</b> | <b>756,506</b> | <b>100.00</b>     | <b>6.18</b>        |
| <b>AFRICA</b>                    | <b>371</b>     | <b>540</b>     | <b>287</b>     | <b>215</b>     | <b>225</b>     | <b>0.03</b>       | <b>4.65</b>        |
| <b>EAST AFRICA</b>               |                |                | <b>33</b>      | <b>48</b>      | <b>51</b>      | <b>0.01</b>       | <b>6.25</b>        |
| Ethiopia                         |                |                | 23             | 28             | 31             | 0.00              | 10.71              |
| Kenya                            |                |                | 9              | 16             | 15             | 0.00              | -6.25              |
| Malawi                           |                |                |                |                | 1              | 0.00              |                    |
| Mozambique                       |                |                | 1              | 2              | 4              | 0.00              | 100.00             |
| Zambia                           |                |                |                | 2              |                |                   |                    |
| <b>CENTRAL AFRICA</b>            |                |                | <b>5</b>       | <b>3</b>       | <b>4</b>       | <b>0.00</b>       | <b>33.33</b>       |
| Cameroon                         |                |                | 2              | 1              | 1              | 0.00              |                    |
| Congo                            |                |                | 3              | 2              | 3              | 0.00              | 50.00              |
| <b>NORTH AFRICA</b>              |                |                | <b>31</b>      | <b>20</b>      | <b>24</b>      | <b>0.00</b>       | <b>20.00</b>       |
| Morocco                          |                |                | 27             | 15             | 22             | 0.00              | 46.67              |
| Tunisia                          |                |                | 4              | 5              | 2              | 0.00              | -60.00             |
| <b>SOUTHERN AFRICA</b>           | <b>20</b>      | <b>41</b>      | <b>23</b>      | <b>31</b>      | <b>27</b>      | <b>0.00</b>       | <b>-12.90</b>      |
| South Africa                     | 20             | 41             | 23             | 31             | 27             | 0.00              | -12.90             |
| <b>WEST AFRICA</b>               |                |                | <b>105</b>     | <b>50</b>      | <b>41</b>      | <b>0.01</b>       | <b>-18.00</b>      |
| Benin                            |                |                | 5              |                | 2              | 0.00              |                    |
| Cabo Verde                       |                |                | 15             | 5              |                |                   |                    |
| Côte d'Ivoire                    |                |                | 37             | 38             | 18             | 0.00              | -52.63             |
| Guinea                           |                |                | 36             | 1              | 2              | 0.00              | 100.00             |
| Liberia                          |                |                |                | 2              | 1              | 0.00              | -50.00             |
| Nigeria                          |                |                | 12             | 4              | 18             | 0.00              | 350.00             |
| <b>OTHER AFRICA</b>              | <b>351</b>     | <b>499</b>     | <b>90</b>      | <b>63</b>      | <b>78</b>      | <b>0.01</b>       | <b>23.81</b>       |
| Other countries of Africa        | 351            | 499            | 90             | 63             | 78             | 0.01              | 23.81              |
| <b>AMERICAS</b>                  | <b>585,268</b> | <b>585,441</b> | <b>665,333</b> | <b>692,122</b> | <b>732,955</b> | <b>96.89</b>      | <b>5.90</b>        |
| <b>CARIBBEAN</b>                 | <b>1,188</b>   | <b>1,248</b>   | <b>1,404</b>   | <b>940</b>     | <b>2,175</b>   | <b>0.29</b>       | <b>131.38</b>      |
| Antigua and Barbuda              |                |                | 4              | 7              | 9              | 0.00              | 28.57              |
| Bahamas                          |                |                | 20             | 14             | 40             | 0.01              | 185.71             |
| Barbados                         |                |                | 18             | 11             | 34             | 0.00              | 209.09             |
| Cuba                             | 229            | 299            | 295            | 246            | 751            | 0.10              | 205.28             |
| Curaçao                          |                |                |                |                | 17             | 0.00              |                    |
| Dominica                         |                |                | 4              | 4              | 4              | 0.00              |                    |
| Dominican Republic               | 569            | 731            | 827            | 522            | 960            | 0.13              | 83.91              |
| Grenada                          |                |                | 3              | 2              | 16             | 0.00              | 700.00             |
| Haiti                            |                |                | 36             | 28             | 63             | 0.01              | 125.00             |
| Jamaica                          | 63             | 64             | 95             | 47             | 142            | 0.02              | 202.13             |
| Saint Lucia                      |                |                | 8              | 3              | 7              | 0.00              | 133.33             |
| Saint Vincent and the Grenadines |                |                | 3              | 3              | 14             | 0.00              | 366.67             |
| Trinidad and Tobago              | 92             | 40             | 50             | 25             | 62             | 0.01              | 148.00             |
| Other countries of the Caribbean | 235            | 114            | 41             | 28             | 56             | 0.01              | 100.00             |
| <b>CENTRAL AMERICA</b>           | <b>492,983</b> | <b>428,922</b> | <b>485,821</b> | <b>529,852</b> | <b>524,475</b> | <b>69.33</b>      | <b>-1.01</b>       |
| Belize                           | 881            | 374            | 617            | 297            | 581            | 0.08              | 95.62              |
| Costa Rica                       | 7,835          | 6,838          | 8,935          | 5,529          | 12,476         | 1.65              | 125.65             |
| Guatemala                        | 414,588        | 351,162        | 395,165        | 417,491        | 398,860        | 52.72             | -4.46              |
| Honduras                         | 44,752         | 47,242         | 54,646         | 87,790         | 90,271         | 11.93             | 2.83               |
| Nicaragua                        | 20,498         | 19,972         | 21,729         | 16,009         | 15,375         | 2.03              | -3.96              |
| Panama                           | 4,429          | 3,334          | 4,729          | 2,736          | 6,912          | 0.91              | 152.63             |
| <b>NORTH AMERICA</b>             | <b>70,153</b>  | <b>129,277</b> | <b>158,198</b> | <b>132,976</b> | <b>177,129</b> | <b>23.41</b>      | <b>33.20</b>       |
| Canada                           | 12,285         | 4,180          | 15,526         | 12,318         | 11,878         | 1.57              | -3.57              |
| Mexico                           | 4,609          | 12,512         | 11,055         | 14,273         | 17,169         | 2.27              | 20.29              |
| United States of America         | 53,259         | 112,585        | 131,617        | 106,385        | 148,082        | 19.57             | 39.19              |
| <b>SOUTH AMERICA</b>             | <b>15,072</b>  | <b>18,770</b>  | <b>19,910</b>  | <b>28,354</b>  | <b>29,176</b>  | <b>3.86</b>       | <b>2.90</b>        |
| Argentina                        | 1,608          | 1,655          | 1,618          | 2,061          | 2,257          | 0.30              | 9.51               |
| Bolivia, Plurinational State of  |                |                | 389            | 576            | 627            | 0.08              | 8.85               |

## EL SALVADOR

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Brazil                                 |               |               | 2,300         | 3,290         | 3,162         | 0.42              | -3.89              |
| Chile                                  |               |               | 765           | 1,395         | 1,323         | 0.17              | -5.16              |
| Colombia                               | 9,494         | 9,776         | 7,792         | 10,424        | 10,889        | 1.44              | 4.46               |
| Ecuador                                |               |               | 1,447         | 2,373         | 1,907         | 0.25              | -19.64             |
| Guyana                                 |               |               | 21            | 30            | 45            | 0.01              | 50.00              |
| Paraguay                               |               |               | 153           | 171           | 231           | 0.03              | 35.09              |
| Peru                                   | 2,642         | 4,913         | 3,650         | 5,553         | 5,573         | 0.74              | 0.36               |
| Suriname                               |               |               | 14            | 14            | 28            | 0.00              | 100.00             |
| Uruguay                                |               |               | 273           | 399           | 439           | 0.06              | 10.03              |
| Venezuela, Bolivarian Republic of      | 1,328         | 2,426         | 1,488         | 2,068         | 2,695         | 0.36              | 30.32              |
| <b>OTHER AMERICAS</b>                  | <b>5,872</b>  | <b>7,224</b>  |               |               |               |                   |                    |
| Other countries of the Americas        | 5,872         | 7,224         |               |               |               |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>3,276</b>  | <b>5,574</b>  | <b>4,630</b>  | <b>4,389</b>  | <b>6,072</b>  | <b>0.80</b>       | <b>38.35</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>1,549</b>  | <b>2,514</b>  | <b>3,099</b>  | <b>3,169</b>  | <b>4,774</b>  | <b>0.63</b>       | <b>50.65</b>       |
| China                                  | 591           | 1,642         | 1,054         | 912           | 1,986         | 0.26              | 117.76             |
| Japan                                  | 958           | 872           | 1,735         | 1,885         | 2,424         | 0.32              | 28.59              |
| Korea, Republic of                     |               |               | 310           | 372           | 364           | 0.05              | -2.15              |
| <b>SOUTH-EAST ASIA</b>                 |               |               | <b>238</b>    | <b>219</b>    | <b>259</b>    | <b>0.03</b>       | <b>18.26</b>       |
| Indonesia                              |               |               | 13            | 15            | 23            | 0.00              | 53.33              |
| Malaysia                               |               |               | 21            | 15            | 22            | 0.00              | 46.67              |
| Philippines                            |               |               | 140           | 133           | 106           | 0.01              | -20.30             |
| Singapore                              |               |               | 23            | 14            | 12            | 0.00              | -14.29             |
| Thailand                               |               |               | 34            | 33            | 60            | 0.01              | 81.82              |
| Viet Nam                               |               |               | 7             | 9             | 36            | 0.00              | 300.00             |
| <b>AUSTRALASIA</b>                     | <b>951</b>    | <b>1,607</b>  | <b>1,090</b>  | <b>963</b>    | <b>1,001</b>  | <b>0.13</b>       | <b>3.95</b>        |
| Australia                              | 809           | 1,390         | 1,019         | 909           | 942           | 0.12              | 3.63               |
| New Zealand                            | 142           | 217           | 71            | 54            | 59            | 0.01              | 9.26               |
| <b>MELANESIA</b>                       |               |               |               | <b>4</b>      |               |                   |                    |
| Papua New Guinea                       |               |               |               | 4             |               |                   |                    |
| <b>POLYNESIA</b>                       |               |               | <b>21</b>     | <b>9</b>      | <b>13</b>     | <b>0.00</b>       | <b>44.44</b>       |
| Samoa                                  |               |               | 21            | 9             | 13            | 0.00              | 44.44              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>776</b>    | <b>1,453</b>  | <b>182</b>    | <b>25</b>     | <b>25</b>     | <b>0.00</b>       |                    |
| Other countries of Asia                | 716           | 1,372         | 160           |               |               |                   |                    |
| Other countries of Oceania             | 60            | 81            | 22            | 25            | 25            | 0.00              |                    |
| <b>EUROPE</b>                          | <b>10,633</b> | <b>24,164</b> | <b>16,173</b> | <b>15,274</b> | <b>16,759</b> | <b>2.22</b>       | <b>9.72</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          |               |               | <b>1,488</b>  | <b>1,673</b>  | <b>810</b>    | <b>0.11</b>       | <b>-51.58</b>      |
| Armenia                                |               |               |               | 2             | 3             | 0.00              | 50.00              |
| Belarus                                |               |               | 11            | 11            | 7             | 0.00              | -36.36             |
| Bulgaria                               |               |               | 14            | 19            | 15            | 0.00              | -21.05             |
| Czech Republic                         |               |               | 54            | 67            | 54            | 0.01              | -19.40             |
| Estonia                                |               |               | 32            | 18            | 18            | 0.00              |                    |
| Hungary                                |               |               | 26            | 27            | 39            | 0.01              | 44.44              |
| Latvia                                 |               |               | 5             | 6             | 4             | 0.00              | -33.33             |
| Lithuania                              |               |               | 12            | 14            | 7             | 0.00              | -50.00             |
| Poland                                 |               |               | 78            | 77            | 87            | 0.01              | 12.99              |
| Romania                                |               |               | 48            | 43            | 47            | 0.01              | 9.30               |
| Russian Federation                     |               |               | 932           | 1,171         | 339           | 0.04              | -71.05             |
| Slovakia                               |               |               | 209           | 168           | 149           | 0.02              | -11.31             |
| Ukraine                                |               |               | 66            | 47            | 38            | 0.01              | -19.15             |
| Uzbekistan                             |               |               | 1             | 3             | 3             | 0.00              |                    |
| <b>NORTHERN EUROPE</b>                 | <b>779</b>    | <b>1,623</b>  | <b>2,195</b>  | <b>2,178</b>  | <b>2,257</b>  | <b>0.30</b>       | <b>3.63</b>        |
| Denmark                                |               |               | 124           | 130           | 157           | 0.02              | 20.77              |
| Finland                                |               |               | 101           | 82            | 82            | 0.01              |                    |
| Iceland                                |               |               | 15            | 9             | 18            | 0.00              | 100.00             |
| Ireland                                | 112           | 171           | 118           | 95            | 114           | 0.02              | 20.00              |

## EL SALVADOR

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|----------------------------------|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| Norway                           |              |              | 118          | 113          | 95           | 0.01              | -15.93             |
| Sweden                           |              |              | 575          | 492          | 448          | 0.06              | -8.94              |
| United Kingdom                   | 667          | 1,452        | 1,144        | 1,257        | 1,343        | 0.18              | 6.84               |
| <b>SOUTHERN EUROPE</b>           | <b>4,977</b> | <b>8,384</b> | <b>6,403</b> | <b>6,412</b> | <b>7,333</b> | <b>0.97</b>       | <b>14.36</b>       |
| Albania                          |              |              | 4            | 1            | 4            | 0.00              | 300.00             |
| Bosnia and Herzegovina           |              |              | 3            |              |              |                   |                    |
| Croatia                          |              |              | 30           | 39           | 51           | 0.01              | 30.77              |
| Greece                           |              |              | 39           | 62           | 40           | 0.01              | -35.48             |
| Holy See                         |              |              | 2            | 2            | 2            | 0.00              |                    |
| Italy                            | 1,469        | 2,641        | 1,798        | 1,788        | 2,273        | 0.30              | 27.13              |
| Malta                            |              |              | 2            | 4            | 5            | 0.00              | 25.00              |
| Portugal                         |              |              | 137          | 140          | 162          | 0.02              | 15.71              |
| Slovenia                         |              |              | 212          | 121          | 119          | 0.02              | -1.65              |
| Spain                            | 3,508        | 5,743        | 4,176        | 4,255        | 4,677        | 0.62              | 9.92               |
| <b>WESTERN EUROPE</b>            | <b>2,667</b> | <b>7,169</b> | <b>5,819</b> | <b>4,719</b> | <b>6,041</b> | <b>0.80</b>       | <b>28.01</b>       |
| Austria                          |              |              | 141          | 124          | 123          | 0.02              | -0.81              |
| Belgium                          |              |              | 182          | 155          | 205          | 0.03              | 32.26              |
| France                           | 911          | 2,548        | 1,662        | 1,427        | 3,088        | 0.41              | 116.40             |
| Germany                          | 1,328        | 4,011        | 2,193        | 1,755        | 1,711        | 0.23              | -2.51              |
| Liechtenstein                    |              |              |              | 1            |              |                   |                    |
| Luxembourg                       |              |              | 23           | 19           | 26           | 0.00              | 36.84              |
| Netherlands                      | 428          | 610          | 963          | 813          | 479          | 0.06              | -41.08             |
| Switzerland                      |              |              | 655          | 425          | 409          | 0.05              | -3.76              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>133</b>   | <b>316</b>   | <b>222</b>   | <b>258</b>   | <b>273</b>   | <b>0.04</b>       | <b>5.81</b>        |
| Israel                           | 133          | 316          | 189          | 217          | 222          | 0.03              | 2.30               |
| Turkey                           |              |              | 33           | 41           | 51           | 0.01              | 24.39              |
| <b>OTHER EUROPE</b>              | <b>2,077</b> | <b>6,672</b> | <b>46</b>    | <b>34</b>    | <b>45</b>    | <b>0.01</b>       | <b>32.35</b>       |
| Other countries of Europe        | 2,077        | 6,672        | 46           | 34           | 45           | 0.01              | 32.35              |
| <b>MIDDLE EAST</b>               | <b>11</b>    | <b>35</b>    | <b>78</b>    | <b>53</b>    | <b>59</b>    | <b>0.01</b>       | <b>11.32</b>       |
| Egypt                            | 11           | 35           | 49           | 27           | 33           | 0.00              | 22.22              |
| Iraq                             |              |              | 1            |              | 2            | 0.00              |                    |
| Jordan                           |              |              | 15           | 11           | 7            | 0.00              | -36.36             |
| Lebanon                          |              |              | 6            | 8            | 4            | 0.00              | -50.00             |
| Saudi Arabia                     |              |              | 7            | 7            | 13           | 0.00              | 85.71              |
| <b>SOUTH ASIA</b>                |              |              | <b>249</b>   | <b>442</b>   | <b>436</b>   | <b>0.06</b>       | <b>-1.36</b>       |
| Bangladesh                       |              |              | 9            | 12           | 7            | 0.00              | -41.67             |
| India                            |              |              | 227          | 290          | 292          | 0.04              | 0.69               |
| Iran, Islamic Republic of        |              |              | 1            | 1            | 2            | 0.00              | 100.00             |
| Maldives                         |              |              | 1            | 1            |              |                   |                    |
| Pakistan                         |              |              | 3            | 7            | 8            | 0.00              | 14.29              |
| Sri Lanka                        |              |              | 8            | 3            | 3            | 0.00              |                    |
| Other countries of South Asia    |              |              |              | 128          | 124          | 0.02              | -3.13              |

## EL SALVADOR

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>2,367,753</b> | <b>2,864,233</b> | <b>3,843,679</b> | <b>3,586,449</b> | <b>4,212,067</b> | <b>100.00</b>     | <b>17.44</b>       |
| <b>AFRICA</b>                    | <b>3,650</b>     | <b>5,573</b>     | <b>3,244</b>     | <b>2,692</b>     | <b>2,677</b>     | <b>0.06</b>       | <b>-0.56</b>       |
| <b>EAST AFRICA</b>               |                  |                  | <b>360</b>       | <b>609</b>       | <b>610</b>       | <b>0.01</b>       | <b>0.16</b>        |
| Ethiopia                         |                  |                  | 258              | 348              | 375              | 0.01              | 7.76               |
| Kenya                            |                  |                  | 96               | 205              | 175              | 0.00              | -14.63             |
| Malawi                           |                  |                  |                  |                  | 12               | 0.00              |                    |
| Mozambique                       |                  |                  | 6                | 31               | 48               | 0.00              | 54.84              |
| Zambia                           |                  |                  |                  | 25               |                  |                   |                    |
| <b>CENTRAL AFRICA</b>            |                  |                  | <b>48</b>        | <b>50</b>        | <b>36</b>        | <b>0.00</b>       | <b>-28.00</b>      |
| Cameroon                         |                  |                  | 18               | 19               | 6                | 0.00              | -68.42             |
| Congo                            |                  |                  | 30               | 31               | 30               | 0.00              | -3.23              |
| <b>NORTH AFRICA</b>              |                  |                  | <b>355</b>       | <b>255</b>       | <b>284</b>       | <b>0.01</b>       | <b>11.37</b>       |
| Morocco                          |                  |                  | 307              | 193              | 260              | 0.01              | 34.72              |
| Tunisia                          |                  |                  | 48               | 62               | 24               | 0.00              | -61.29             |
| <b>SOUTHERN AFRICA</b>           |                  |                  | <b>264</b>       | <b>392</b>       | <b>326</b>       | <b>0.01</b>       | <b>-16.84</b>      |
| South Africa                     |                  |                  | 264              | 392              | 326              | 0.01              | -16.84             |
| <b>WEST AFRICA</b>               |                  |                  | <b>1,195</b>     | <b>628</b>       | <b>490</b>       | <b>0.01</b>       | <b>-21.97</b>      |
| Benin                            |                  |                  | 60               |                  | 24               | 0.00              |                    |
| Cabo Verde                       |                  |                  | 174              | 62               |                  |                   |                    |
| Côte d'Ivoire                    |                  |                  | 421              | 479              | 218              | 0.01              | -54.49             |
| Guinea                           |                  |                  | 408              | 12               | 18               | 0.00              | 50.00              |
| Liberia                          |                  |                  |                  | 25               | 12               | 0.00              | -52.00             |
| Nigeria                          |                  |                  | 132              | 50               | 218              | 0.01              | 336.00             |
| <b>OTHER AFRICA</b>              | <b>3,650</b>     | <b>5,573</b>     | <b>1,022</b>     | <b>758</b>       | <b>931</b>       | <b>0.02</b>       | <b>22.82</b>       |
| Other countries of Africa        |                  |                  | 1,022            | 758              | 931              | 0.02              | 22.82              |
| All countries of Africa          | 3,650            | 5,573            |                  |                  |                  |                   |                    |
| <b>AMERICAS</b>                  | <b>2,231,342</b> | <b>2,570,182</b> | <b>3,601,685</b> | <b>3,331,551</b> | <b>3,929,539</b> | <b>93.29</b>      | <b>17.95</b>       |
| <b>CARIBBEAN</b>                 | <b>12,377</b>    | <b>12,854</b>    | <b>17,560</b>    | <b>13,748</b>    | <b>26,106</b>    | <b>0.62</b>       | <b>89.89</b>       |
| Antigua and Barbuda              |                  |                  | 56               | 107              | 107              | 0.00              |                    |
| Bahamas                          |                  |                  | 247              | 203              | 479              | 0.01              | 135.96             |
| Barbados                         |                  |                  | 224              | 166              | 412              | 0.01              | 148.19             |
| Cuba                             |                  |                  | 3,688            | 3,605            | 9,007            | 0.21              | 149.85             |
| Curaçao                          |                  |                  |                  |                  | 205              | 0.00              |                    |
| Dominica                         |                  |                  | 52               | 56               | 49               | 0.00              | -12.50             |
| Dominican Republic               |                  |                  | 10,334           | 7,645            | 11,516           | 0.27              | 50.63              |
| Grenada                          |                  |                  | 40               | 23               | 197              | 0.00              | 756.52             |
| Haiti                            |                  |                  | 451              | 409              | 761              | 0.02              | 86.06              |
| Jamaica                          |                  |                  | 1,190            | 691              | 1,707            | 0.04              | 147.03             |
| Saint Lucia                      |                  |                  | 96               | 37               | 85               | 0.00              | 129.73             |
| Saint Vincent and the Grenadines |                  |                  | 40               | 37               | 166              | 0.00              | 348.65             |
| Trinidad and Tobago              |                  |                  | 631              | 366              | 748              | 0.02              | 104.37             |
| Other countries of the Caribbean |                  |                  | 511              | 403              | 667              | 0.02              | 65.51              |
| All countries of the Caribbean   | 12,377           | 12,854           |                  |                  |                  |                   |                    |
| <b>CENTRAL AMERICA</b>           | <b>1,276,372</b> | <b>1,071,128</b> | <b>1,401,729</b> | <b>1,464,620</b> | <b>1,546,514</b> | <b>36.72</b>      | <b>5.59</b>        |
| Belize                           | 9,183            | 3,847            | 7,714            | 4,348            | 6,740            | 0.16              | 55.01              |
| Costa Rica                       | 81,637           | 70,429           | 111,691          | 80,994           | 144,716          | 3.44              | 78.67              |
| Guatemala                        | 892,586          | 737,440          | 948,395          | 1,003,860        | 997,151          | 23.67             | -0.67              |
| Honduras                         | 139,962          | 151,175          | 174,868          | 263,285          | 234,706          | 5.57              | -10.85             |
| Nicaragua                        | 106,853          | 73,897           | 99,952           | 72,047           | 83,023           | 1.97              | 15.23              |
| Panama                           | 46,151           | 34,340           | 59,109           | 40,086           | 80,178           | 1.90              | 100.01             |
| <b>NORTH AMERICA</b>             | <b>734,811</b>   | <b>1,231,463</b> | <b>1,923,572</b> | <b>1,513,808</b> | <b>2,012,651</b> | <b>47.78</b>      | <b>32.95</b>       |
| Canada                           | 117,258          | 40,546           | 175,447          | 154,090          | 142,534          | 3.38              | -7.50              |
| Mexico                           | 43,859           | 87,587           | 116,075          | 134,129          | 181,987          | 4.32              | 35.68              |
| United States of America         | 573,694          | 1,103,330        | 1,632,050        | 1,225,589        | 1,688,130        | 40.08             | 37.74              |

## EL SALVADOR

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>SOUTH AMERICA</b>                   | <b>207,782</b> | <b>254,737</b> | <b>258,824</b> | <b>339,375</b> | <b>344,268</b> | <b>8.17</b>       | <b>1.44</b>        |
| Argentina                              |                |                | 21,037         | 24,673         | 26,627         | 0.63              | 7.92               |
| Bolivia, Plurinational State of        |                |                | 5,052          | 6,894          | 7,399          | 0.18              | 7.33               |
| Brazil                                 |                |                | 29,906         | 39,383         | 37,317         | 0.89              | -5.25              |
| Chile                                  |                |                | 9,950          | 16,701         | 15,608         | 0.37              | -6.54              |
| Colombia                               |                |                | 101,301        | 124,763        | 128,492        | 3.05              | 2.99               |
| Ecuador                                |                |                | 18,807         | 28,400         | 22,504         | 0.53              | -20.76             |
| Guyana                                 |                |                | 267            | 355            | 533            | 0.01              | 50.14              |
| Paraguay                               |                |                | 1,984          | 2,044          | 2,724          | 0.06              | 33.27              |
| Peru                                   |                |                | 47,452         | 66,463         | 65,757         | 1.56              | -1.06              |
| Suriname                               |                |                | 178            | 166            | 330            | 0.01              | 98.80              |
| Uruguay                                |                |                | 3,548          | 4,775          | 5,178          | 0.12              | 8.44               |
| Venezuela, Bolivarian Republic of      |                |                | 19,342         | 24,758         | 31,799         | 0.75              | 28.44              |
| All countries of South America         | 207,782        | 254,737        |                |                |                |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>32,540</b>  | <b>57,141</b>  | <b>52,316</b>  | <b>54,913</b>  | <b>72,864</b>  | <b>1.73</b>       | <b>32.69</b>       |
| <b>NORTH-EAST ASIA</b>                 |                |                | <b>35,022</b>  | <b>39,637</b>  | <b>57,286</b>  | <b>1.36</b>       | <b>44.53</b>       |
| China                                  |                |                | 11,915         | 11,404         | 23,832         | 0.57              | 108.98             |
| Japan                                  |                |                | 19,609         | 23,585         | 29,085         | 0.69              | 23.32              |
| Korea, Republic of                     |                |                | 3,498          | 4,648          | 4,369          | 0.10              | -6.00              |
| <b>SOUTH-EAST ASIA</b>                 |                |                | <b>2,692</b>   | <b>2,746</b>   | <b>3,106</b>   | <b>0.07</b>       | <b>13.11</b>       |
| Indonesia                              |                |                | 144            | 193            | 272            | 0.01              | 40.93              |
| Malaysia                               |                |                | 240            | 186            | 260            | 0.01              | 39.78              |
| Philippines                            |                |                | 1,587          | 1,659          | 1,275          | 0.03              | -23.15             |
| Singapore                              |                |                | 258            | 180            | 145            | 0.00              | -19.44             |
| Thailand                               |                |                | 379            | 416            | 719            | 0.02              | 72.84              |
| Viet Nam                               |                |                | 84             | 112            | 435            | 0.01              | 288.39             |
| <b>AUSTRALASIA</b>                     |                |                | <b>12,313</b>  | <b>12,045</b>  | <b>12,013</b>  | <b>0.29</b>       | <b>-0.27</b>       |
| Australia                              |                |                | 11,514         | 11,374         | 11,306         | 0.27              | -0.60              |
| New Zealand                            |                |                | 799            | 671            | 707            | 0.02              | 5.37               |
| <b>MELANESIA</b>                       |                |                |                | <b>50</b>      |                |                   |                    |
| Papua New Guinea                       |                |                |                | 50             |                |                   |                    |
| <b>POLYNESIA</b>                       |                |                | <b>240</b>     | <b>118</b>     | <b>157</b>     | <b>0.00</b>       | <b>33.05</b>       |
| Samoa                                  |                |                | 240            | 118            | 157            | 0.00              | 33.05              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>32,540</b>  | <b>57,141</b>  | <b>2,049</b>   | <b>317</b>     | <b>302</b>     | <b>0.01</b>       | <b>-4.73</b>       |
| Other countries of Asia                |                |                | 1,803          |                |                |                   |                    |
| All countries East Asia/Pacific        | 32,540         | 57,141         |                |                |                |                   |                    |
| Other countries of Oceania             |                |                | 246            | 317            | 302            | 0.01              | -4.73              |
| <b>EUROPE</b>                          | <b>100,221</b> | <b>231,337</b> | <b>182,750</b> | <b>191,102</b> | <b>201,070</b> | <b>4.77</b>       | <b>5.22</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          |                |                | <b>16,801</b>  | <b>20,943</b>  | <b>9,692</b>   | <b>0.23</b>       | <b>-53.72</b>      |
| Armenia                                |                |                |                | 25             | 30             | 0.00              | 20.00              |
| Belarus                                |                |                | 120            | 137            | 85             | 0.00              | -37.96             |
| Bulgaria                               |                |                | 162            | 242            | 175            | 0.00              | -27.69             |
| Czech Republic                         |                |                | 607            | 839            | 647            | 0.02              | -22.88             |
| Estonia                                |                |                | 361            | 230            | 212            | 0.01              | -7.83              |
| Hungary                                |                |                | 289            | 336            | 471            | 0.01              | 40.18              |
| Latvia                                 |                |                | 60             | 75             | 42             | 0.00              | -44.00             |
| Lithuania                              |                |                | 132            | 174            | 85             | 0.00              | -51.15             |
| Poland                                 |                |                | 878            | 963            | 1,045          | 0.02              | 8.52               |
| Romania                                |                |                | 541            | 534            | 562            | 0.01              | 5.24               |
| Russian Federation                     |                |                | 10,527         | 14,654         | 4,066          | 0.10              | -72.25             |
| Slovakia                               |                |                | 2,362          | 2,107          | 1,789          | 0.04              | -15.09             |
| Ukraine                                |                |                | 750            | 590            | 453            | 0.01              | -23.22             |
| Uzbekistan                             |                |                | 12             | 37             | 30             | 0.00              | -18.92             |

## EL SALVADOR

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012          | 2013           | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|----------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>NORTHERN EUROPE</b>           |               |                | <b>24,808</b> | <b>27,246</b> | <b>27,078</b> | <b>0.64</b>       | <b>-0.62</b>       |
| Denmark                          |               |                | 1,407         | 1,628         | 1,879         | 0.04              | 15.42              |
| Finland                          |               |                | 1,141         | 1,030         | 988           | 0.02              | -4.08              |
| Iceland                          |               |                | 174           | 112           | 212           | 0.01              | 89.29              |
| Ireland                          |               |                | 1,331         | 1,191         | 1,372         | 0.03              | 15.20              |
| Norway                           |               |                | 1,328         | 1,411         | 1,136         | 0.03              | -19.49             |
| Sweden                           |               |                | 6,496         | 6,149         | 5,372         | 0.13              | -12.64             |
| United Kingdom                   |               |                | 12,931        | 15,725        | 16,119        | 0.38              | 2.51               |
| <b>SOUTHERN EUROPE</b>           | <b>33,482</b> | <b>55,703</b>  | <b>72,342</b> | <b>80,214</b> | <b>87,992</b> | <b>2.09</b>       | <b>9.70</b>        |
| Albania                          |               |                | 48            | 12            | 42            | 0.00              | 250.00             |
| Bosnia and Herzegovina           |               |                | 36            | 6             |               |                   |                    |
| Croatia                          |               |                | 334           | 484           | 609           | 0.01              | 25.83              |
| Greece                           |               |                | 439           | 771           | 483           | 0.01              | -37.35             |
| Holy See                         |               |                | 24            | 25            | 18            | 0.00              | -28.00             |
| Italy                            |               |                | 20,317        | 22,371        | 27,281        | 0.65              | 21.95              |
| Malta                            |               |                | 18            | 56            | 60            | 0.00              | 7.14               |
| Portugal                         |               |                | 1,545         | 1,752         | 1,940         | 0.05              | 10.73              |
| Slovenia                         |               |                | 2,394         | 1,510         | 1,431         | 0.03              | -5.23              |
| Spain                            | 33,482        | 55,703         | 47,187        | 53,227        | 56,128        | 1.33              | 5.45               |
| <b>WESTERN EUROPE</b>            | <b>12,679</b> | <b>38,910</b>  | <b>65,763</b> | <b>59,044</b> | <b>72,501</b> | <b>1.72</b>       | <b>22.79</b>       |
| Austria                          |               |                | 1,593         | 1,554         | 1,474         | 0.03              | -5.15              |
| Belgium                          |               |                | 2,056         | 1,945         | 2,466         | 0.06              | 26.79              |
| France                           |               |                | 18,786        | 17,854        | 37,058        | 0.88              | 107.56             |
| Germany                          | 12,679        | 38,910         | 24,785        | 21,952        | 20,535        | 0.49              | -6.45              |
| Liechtenstein                    |               |                |               | 12            |               |                   |                    |
| Luxembourg                       |               |                | 258           | 242           | 308           | 0.01              | 27.27              |
| Netherlands                      |               |                | 10,881        | 10,172        | 5,753         | 0.14              | -43.44             |
| Switzerland                      |               |                | 7,404         | 5,313         | 4,907         | 0.12              | -7.64              |
| <b>EAST MEDITERRANEAN EUROPE</b> |               |                | <b>2,513</b>  | <b>3,226</b>  | <b>3,269</b>  | <b>0.08</b>       | <b>1.33</b>        |
| Israel                           |               |                | 2,140         | 2,716         | 2,659         | 0.06              | -2.10              |
| Turkey                           |               |                | 373           | 510           | 610           | 0.01              | 19.61              |
| <b>OTHER EUROPE</b>              | <b>54,060</b> | <b>136,724</b> | <b>523</b>    | <b>429</b>    | <b>538</b>    | <b>0.01</b>       | <b>25.41</b>       |
| Other countries of Europe        | 54,060        | 136,724        | 523           | 429           | 538           | 0.01              | 25.41              |
| <b>MIDDLE EAST</b>               |               |                | <b>883</b>    | <b>666</b>    | <b>695</b>    | <b>0.02</b>       | <b>4.35</b>        |
| Egypt                            |               |                | 559           | 336           | 393           | 0.01              | 16.96              |
| Iraq                             |               |                | 6             |               | 24            | 0.00              |                    |
| Jordan                           |               |                | 168           | 137           | 85            | 0.00              | -37.96             |
| Lebanon                          |               |                | 72            | 106           | 42            | 0.00              | -60.38             |
| Saudi Arabia                     |               |                | 78            | 87            | 151           | 0.00              | 73.56              |
| <b>SOUTH ASIA</b>                |               |                | <b>2,801</b>  | <b>5,525</b>  | <b>5,222</b>  | <b>0.12</b>       | <b>-5.48</b>       |
| Bangladesh                       |               |                | 96            | 149           | 79            | 0.00              | -46.98             |
| India                            |               |                | 2,561         | 3,623         | 3,499         | 0.08              | -3.42              |
| Iran, Islamic Republic of        |               |                | 6             | 19            | 24            | 0.00              | 26.32              |
| Maldives                         |               |                | 12            | 12            |               |                   |                    |
| Pakistan                         |               |                | 36            | 87            | 97            | 0.00              | 11.49              |
| Sri Lanka                        |               |                | 90            | 37            | 36            | 0.00              | -2.70              |
| Other countries of South Asia    |               |                |               | 1,598         | 1,487         | 0.04              | -6.95              |

## EL SALVADOR

## 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>7,516,856</b> | <b>7,593,299</b> | <b>9,563,909</b> | <b>9,558,576</b> | <b>9,607,200</b> | <b>100.00</b>     | <b>0.51</b>        |
| <b>AFRICA</b>                    | <b>8,651</b>     | <b>7,558</b>     | <b>6,102</b>     | <b>5,418</b>     | <b>5,316</b>     | <b>0.06</b>       | <b>-1.88</b>       |
| <b>EAST AFRICA</b>               |                  |                  | <b>678</b>       | <b>1,227</b>     | <b>1,212</b>     | <b>0.01</b>       | <b>-1.22</b>       |
| Ethiopia                         |                  |                  | 486              | 701              | 744              | 0.01              | 6.13               |
| Kenya                            |                  |                  | 181              | 413              | 348              | 0.00              | -15.74             |
| Malawi                           |                  |                  |                  |                  | 24               | 0.00              |                    |
| Mozambique                       |                  |                  | 11               | 63               | 96               | 0.00              | 52.38              |
| Zambia                           |                  |                  |                  | 50               |                  |                   |                    |
| <b>CENTRAL AFRICA</b>            |                  |                  | <b>91</b>        | <b>101</b>       | <b>72</b>        | <b>0.00</b>       | <b>-28.71</b>      |
| Cameroon                         |                  |                  | 34               | 38               | 12               | 0.00              | -68.42             |
| Congo                            |                  |                  | 57               | 63               | 60               | 0.00              | -4.76              |
| <b>NORTH AFRICA</b>              |                  |                  | <b>666</b>       | <b>513</b>       | <b>564</b>       | <b>0.01</b>       | <b>9.94</b>        |
| Morocco                          |                  |                  | 576              | 388              | 516              | 0.01              | 32.99              |
| Tunisia                          |                  |                  | 90               | 125              | 48               | 0.00              | -61.60             |
| <b>SOUTHERN AFRICA</b>           |                  |                  | <b>497</b>       | <b>788</b>       | <b>648</b>       | <b>0.01</b>       | <b>-17.77</b>      |
| South Africa                     |                  |                  | 497              | 788              | 648              | 0.01              | -17.77             |
| <b>WEST AFRICA</b>               |                  |                  | <b>2,249</b>     | <b>1,263</b>     | <b>972</b>       | <b>0.01</b>       | <b>-23.04</b>      |
| Benin                            |                  |                  | 113              |                  | 48               | 0.00              |                    |
| Cabo Verde                       |                  |                  | 328              | 125              |                  |                   |                    |
| Côte d'Ivoire                    |                  |                  | 791              | 963              | 432              | 0.00              | -55.14             |
| Guinea                           |                  |                  | 768              | 25               | 36               | 0.00              | 44.00              |
| Liberia                          |                  |                  |                  | 50               | 24               | 0.00              | -52.00             |
| Nigeria                          |                  |                  | 249              | 100              | 432              | 0.00              | 332.00             |
| <b>OTHER AFRICA</b>              | <b>8,651</b>     | <b>7,558</b>     | <b>1,921</b>     | <b>1,526</b>     | <b>1,848</b>     | <b>0.02</b>       | <b>21.10</b>       |
| Other countries of Africa        |                  |                  | 1,921            | 1,526            | 1,848            | 0.02              | 21.10              |
| All countries of Africa          | 8,651            | 7,558            |                  |                  |                  |                   |                    |
| <b>AMERICAS</b>                  | <b>7,183,025</b> | <b>7,194,511</b> | <b>9,108,974</b> | <b>9,045,458</b> | <b>9,046,157</b> | <b>94.16</b>      | <b>0.01</b>        |
| <b>CARIBBEAN</b>                 | <b>32,078</b>    | <b>47,278</b>    | <b>54,987</b>    | <b>71,455</b>    | <b>69,804</b>    | <b>0.73</b>       | <b>-2.31</b>       |
| Antigua and Barbuda              |                  |                  | 175              | 557              | 288              | 0.00              | -48.29             |
| Bahamas                          |                  |                  | 775              | 1,055            | 1,284            | 0.01              | 21.71              |
| Barbados                         |                  |                  | 700              | 864              | 1,104            | 0.01              | 27.78              |
| Cuba                             |                  |                  | 11,550           | 18,738           | 24,132           | 0.25              | 28.79              |
| Curaçao                          |                  |                  |                  |                  | 408              | 0.00              |                    |
| Dominica                         |                  |                  | 163              | 293              | 132              | 0.00              | -54.95             |
| Dominican Republic               |                  |                  | 32,361           | 39,738           | 30,852           | 0.32              | -22.36             |
| Grenada                          |                  |                  | 125              | 117              | 528              | 0.01              | 351.28             |
| Haiti                            |                  |                  | 1,413            | 2,124            | 2,040            | 0.02              | -3.95              |
| Jamaica                          |                  |                  | 3,725            | 3,589            | 4,572            | 0.05              | 27.39              |
| Saint Lucia                      |                  |                  | 300              | 190              | 228              | 0.00              | 20.00              |
| Saint Vincent and the Grenadines |                  |                  | 125              | 190              | 444              | 0.00              | 133.68             |
| Trinidad and Tobago              |                  |                  | 1,975            | 1,905            | 2,004            | 0.02              | 5.20               |
| Other countries of the Caribbean |                  |                  | 1,600            | 2,095            | 1,788            | 0.02              | -14.65             |
| All countries of the Caribbean   | 32,078           | 47,278           |                  |                  |                  |                   |                    |
| <b>CENTRAL AMERICA</b>           | <b>2,108,974</b> | <b>2,047,620</b> | <b>2,512,375</b> | <b>2,661,640</b> | <b>2,662,730</b> | <b>27.72</b>      | <b>0.04</b>        |
| Belize                           | 23,801           | 14,151           | 24,155           | 22,602           | 18,057           | 0.19              | -20.11             |
| Costa Rica                       | 211,588          | 259,041          | 349,760          | 421,000          | 387,713          | 4.04              | -7.91              |
| Guatemala                        | 1,157,452        | 976,616          | 1,228,389        | 1,275,667        | 1,311,895        | 13.66             | 2.84               |
| Honduras                         | 426,756          | 549,641          | 568,887          | 606,821          | 573,514          | 5.97              | -5.49              |
| Nicaragua                        | 169,763          | 121,866          | 156,083          | 127,190          | 156,744          | 1.63              | 23.24              |
| Panama                           | 119,614          | 126,305          | 185,101          | 208,360          | 214,807          | 2.24              | 3.09               |
| <b>NORTH AMERICA</b>             | <b>4,715,615</b> | <b>4,645,508</b> | <b>5,973,504</b> | <b>5,773,846</b> | <b>5,772,257</b> | <b>60.08</b>      | <b>-0.03</b>       |
| Canada                           | 288,407          | 309,539          | 329,822          | 310,186          | 283,043          | 2.95              | -8.75              |
| Mexico                           | 151,775          | 192,423          | 289,459          | 306,867          | 332,664          | 3.46              | 8.41               |
| United States of America         | 4,275,433        | 4,143,546        | 5,354,223        | 5,156,793        | 5,156,550        | 53.67             | 0.00               |



## EL SALVADOR

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>SOUTH AMERICA</b>                   | <b>326,358</b> | <b>454,105</b> | <b>568,108</b> | <b>538,517</b> | <b>541,366</b> | <b>5.64</b>       | <b>0.53</b>        |
| Argentina                              |                |                | 46,175         | 39,150         | 41,872         | 0.44              | 6.95               |
| Bolivia, Plurinational State of        |                |                | 11,089         | 10,940         | 11,635         | 0.12              | 6.35               |
| Brazil                                 |                |                | 65,643         | 62,493         | 58,681         | 0.61              | -6.10              |
| Chile                                  |                |                | 21,840         | 26,500         | 24,544         | 0.26              | -7.38              |
| Colombia                               |                |                | 222,353        | 197,973        | 202,056        | 2.10              | 2.06               |
| Ecuador                                |                |                | 41,280         | 45,065         | 35,388         | 0.37              | -21.47             |
| Guyana                                 |                |                | 585            | 563            | 838            | 0.01              | 48.85              |
| Paraguay                               |                |                | 4,355          | 3,244          | 4,283          | 0.04              | 32.03              |
| Peru                                   |                |                | 104,157        | 105,464        | 103,403        | 1.08              | -1.95              |
| Suriname                               |                |                | 390            | 263            | 519            | 0.01              | 97.34              |
| Uruguay                                |                |                | 7,787          | 7,577          | 8,142          | 0.08              | 7.46               |
| Venezuela, Bolivarian Republic of      |                |                | 42,454         | 39,285         | 50,005         | 0.52              | 27.29              |
| All countries of South America         | 326,358        | 454,105        |                |                |                |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>79,461</b>  | <b>77,493</b>  | <b>98,354</b>  | <b>110,543</b> | <b>144,695</b> | <b>1.51</b>       | <b>30.89</b>       |
| <b>NORTH-EAST ASIA</b>                 |                |                | <b>65,839</b>  | <b>79,791</b>  | <b>113,759</b> | <b>1.18</b>       | <b>42.57</b>       |
| China                                  |                |                | 22,399         | 22,957         | 47,326         | 0.49              | 106.15             |
| Japan                                  |                |                | 36,863         | 47,477         | 57,757         | 0.60              | 21.65              |
| Korea, Republic of                     |                |                | 6,577          | 9,357          | 8,676          | 0.09              | -7.28              |
| <b>SOUTH-EAST ASIA</b>                 |                |                | <b>5,062</b>   | <b>5,529</b>   | <b>6,168</b>   | <b>0.06</b>       | <b>11.56</b>       |
| Indonesia                              |                |                | 271            | 388            | 540            | 0.01              | 39.18              |
| Malaysia                               |                |                | 452            | 375            | 516            | 0.01              | 37.60              |
| Philippines                            |                |                | 2,983          | 3,340          | 2,532          | 0.03              | -24.19             |
| Singapore                              |                |                | 486            | 363            | 288            | 0.00              | -20.66             |
| Thailand                               |                |                | 712            | 838            | 1,428          | 0.01              | 70.41              |
| Viet Nam                               |                |                | 158            | 225            | 864            | 0.01              | 284.00             |
| <b>AUSTRALASIA</b>                     |                |                | <b>23,148</b>  | <b>24,247</b>  | <b>23,856</b>  | <b>0.25</b>       | <b>-1.61</b>       |
| Australia                              |                |                | 21,645         | 22,896         | 22,452         | 0.23              | -1.94              |
| New Zealand                            |                |                | 1,503          | 1,351          | 1,404          | 0.01              | 3.92               |
| <b>MELANESIA</b>                       |                |                |                | <b>100</b>     |                |                   |                    |
| Papua New Guinea                       |                |                |                | 100            |                |                   |                    |
| <b>POLYNESIA</b>                       |                |                | <b>452</b>     | <b>238</b>     | <b>312</b>     | <b>0.00</b>       | <b>31.09</b>       |
| Samoa                                  |                |                | 452            | 238            | 312            | 0.00              | 31.09              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>79,461</b>  | <b>77,493</b>  | <b>3,853</b>   | <b>638</b>     | <b>600</b>     | <b>0.01</b>       | <b>-5.96</b>       |
| Other countries of Asia                |                |                | 3,390          |                |                |                   |                    |
| All countries East Asia/Pacific        | 79,461         | 77,493         |                |                |                |                   |                    |
| Other countries of Oceania             |                |                | 463            | 638            | 600            | 0.01              | -5.96              |
| <b>EUROPE</b>                          | <b>245,719</b> | <b>313,737</b> | <b>343,551</b> | <b>384,695</b> | <b>399,284</b> | <b>4.16</b>       | <b>3.79</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          |                |                | <b>31,584</b>  | <b>42,158</b>  | <b>19,247</b>  | <b>0.20</b>       | <b>-54.35</b>      |
| Armenia                                |                |                |                | 50             | 60             | 0.00              | 20.00              |
| Belarus                                |                |                | 226            | 275            | 168            | 0.00              | -38.91             |
| Bulgaria                               |                |                | 305            | 488            | 348            | 0.00              | -28.69             |
| Czech Republic                         |                |                | 1,141          | 1,689          | 1,284          | 0.01              | -23.98             |
| Estonia                                |                |                | 678            | 463            | 420            | 0.00              | -9.29              |
| Hungary                                |                |                | 542            | 676            | 936            | 0.01              | 38.46              |
| Latvia                                 |                |                | 113            | 150            | 84             | 0.00              | -44.00             |
| Lithuania                              |                |                | 249            | 350            | 168            | 0.00              | -52.00             |
| Poland                                 |                |                | 1,650          | 1,939          | 2,076          | 0.02              | 7.07               |
| Romania                                |                |                | 1,017          | 1,076          | 1,116          | 0.01              | 3.72               |
| Russian Federation                     |                |                | 19,790         | 29,498         | 8,075          | 0.08              | -72.63             |
| Slovakia                               |                |                | 4,441          | 4,241          | 3,552          | 0.04              | -16.25             |
| Ukraine                                |                |                | 1,409          | 1,188          | 900            | 0.01              | -24.24             |
| Uzbekistan                             |                |                | 23             | 75             | 60             | 0.00              | -20.00             |

## EL SALVADOR

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>NORTHERN EUROPE</b>           |                |                | <b>46,635</b>  | <b>54,848</b>  | <b>53,770</b>  | <b>0.56</b>       | <b>-1.97</b>       |
| Denmark                          |                |                | 2,644          | 3,278          | 3,732          | 0.04              | 13.85              |
| Finland                          |                |                | 2,144          | 2,073          | 1,962          | 0.02              | -5.35              |
| Iceland                          |                |                | 328            | 225            | 420            | 0.00              | 86.67              |
| Ireland                          |                |                | 2,503          | 2,397          | 2,724          | 0.03              | 13.64              |
| Norway                           |                |                | 2,497          | 2,840          | 2,256          | 0.02              | -20.56             |
| Sweden                           |                |                | 12,211         | 12,379         | 10,668         | 0.11              | -13.82             |
| United Kingdom                   |                |                | 24,308         | 31,656         | 32,008         | 0.33              | 1.11               |
| <b>SOUTHERN EUROPE</b>           | <b>82,319</b>  | <b>75,544</b>  | <b>135,995</b> | <b>161,475</b> | <b>174,736</b> | <b>1.82</b>       | <b>8.21</b>        |
| Albania                          |                |                | 90             | 25             | 84             | 0.00              | 236.00             |
| Bosnia and Herzegovina           |                |                | 68             | 13             |                |                   |                    |
| Croatia                          |                |                | 628            | 974            | 1,210          | 0.01              | 24.23              |
| Greece                           |                |                | 825            | 1,551          | 960            | 0.01              | -38.10             |
| Holy See                         |                |                | 45             | 50             | 36             | 0.00              | -28.00             |
| Italy                            |                |                | 38,194         | 45,034         | 54,174         | 0.56              | 20.30              |
| Malta                            |                |                | 34             | 113            | 120            | 0.00              | 6.19               |
| Portugal                         |                |                | 2,904          | 3,528          | 3,852          | 0.04              | 9.18               |
| Slovenia                         |                |                | 4,500          | 3,041          | 2,841          | 0.03              | -6.58              |
| Spain                            | 82,319         | 75,544         | 88,707         | 107,146        | 111,459        | 1.16              | 4.03               |
| <b>WESTERN EUROPE</b>            | <b>31,167</b>  | <b>52,769</b>  | <b>123,630</b> | <b>118,858</b> | <b>143,971</b> | <b>1.50</b>       | <b>21.13</b>       |
| Austria                          |                |                | 2,995          | 3,127          | 2,928          | 0.03              | -6.36              |
| Belgium                          |                |                | 3,865          | 3,915          | 4,896          | 0.05              | 25.06              |
| France                           |                |                | 35,315         | 35,940         | 73,590         | 0.77              | 104.76             |
| Germany                          | 31,167         | 52,769         | 46,593         | 44,190         | 40,777         | 0.42              | -7.72              |
| Liechtenstein                    |                |                |                | 25             |                |                   |                    |
| Luxembourg                       |                |                | 486            | 488            | 612            | 0.01              | 25.41              |
| Netherlands                      |                |                | 20,456         | 20,477         | 11,424         | 0.12              | -44.21             |
| Switzerland                      |                |                | 13,920         | 10,696         | 9,744          | 0.10              | -8.90              |
| <b>EAST MEDITERRANEAN EUROPE</b> |                |                | <b>4,724</b>   | <b>6,493</b>   | <b>6,492</b>   | <b>0.07</b>       | <b>-0.02</b>       |
| Israel                           |                |                | 4,023          | 5,467          | 5,280          | 0.05              | -3.42              |
| Turkey                           |                |                | 701            | 1,026          | 1,212          | 0.01              | 18.13              |
| <b>OTHER EUROPE</b>              | <b>132,233</b> | <b>185,424</b> | <b>983</b>     | <b>863</b>     | <b>1,068</b>   | <b>0.01</b>       | <b>23.75</b>       |
| Other countries of Europe        | 132,233        | 185,424        | 983            | 863            | 1,068          | 0.01              | 23.75              |
| <b>MIDDLE EAST</b>               |                |                | <b>1,661</b>   | <b>1,339</b>   | <b>1,380</b>   | <b>0.01</b>       | <b>3.06</b>        |
| Egypt                            |                |                | 1,051          | 676            | 780            | 0.01              | 15.38              |
| Iraq                             |                |                | 11             |                | 48             | 0.00              |                    |
| Jordan                           |                |                | 316            | 275            | 168            | 0.00              | -38.91             |
| Lebanon                          |                |                | 136            | 213            | 84             | 0.00              | -60.56             |
| Saudi Arabia                     |                |                | 147            | 175            | 300            | 0.00              | 71.43              |
| <b>SOUTH ASIA</b>                |                |                | <b>5,267</b>   | <b>11,123</b>  | <b>10,368</b>  | <b>0.11</b>       | <b>-6.79</b>       |
| Bangladesh                       |                |                | 181            | 300            | 156            | 0.00              | -48.00             |
| India                            |                |                | 4,814          | 7,293          | 6,948          | 0.07              | -4.73              |
| Iran, Islamic Republic of        |                |                | 11             | 38             | 48             | 0.00              | 26.32              |
| Maldives                         |                |                | 23             | 25             |                |                   |                    |
| Pakistan                         |                |                | 68             | 175            | 192            | 0.00              | 9.71               |
| Sri Lanka                        |                |                | 170            | 75             | 72             | 0.00              | -4.00              |
| Other countries of South Asia    |                |                |                | 3,217          | 2,952          | 0.03              | -8.24              |

## ESTONIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,746,733</b> | <b>1,798,392</b> | <b>1,816,317</b> | <b>1,765,561</b> | <b>1,870,292</b> | <b>100.00</b>     | <b>5.93</b>        |
| <b>AFRICA</b>                          | <b>1,881</b>     | <b>1,462</b>     | <b>1,673</b>     | <b>1,894</b>     | <b>1,842</b>     | <b>0.10</b>       | <b>-2.75</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>411</b>       | <b>351</b>       | <b>379</b>       | <b>513</b>       | <b>304</b>       | <b>0.02</b>       | <b>-40.74</b>      |
| South Africa                           | 411              | 351              | 379              | 513              | 304              | 0.02              | -40.74             |
| <b>OTHER AFRICA</b>                    | <b>1,470</b>     | <b>1,111</b>     | <b>1,294</b>     | <b>1,381</b>     | <b>1,538</b>     | <b>0.08</b>       | <b>11.37</b>       |
| Other countries of Africa              | 1,470            | 1,111            | 1,294            | 1,381            | 1,538            | 0.08              | 11.37              |
| <b>AMERICAS</b>                        | <b>35,682</b>    | <b>33,117</b>    | <b>38,272</b>    | <b>50,432</b>    | <b>44,668</b>    | <b>2.39</b>       | <b>-11.43</b>      |
| <b>NORTH AMERICA</b>                   | <b>31,101</b>    | <b>28,277</b>    | <b>33,210</b>    | <b>44,983</b>    | <b>38,322</b>    | <b>2.05</b>       | <b>-14.81</b>      |
| Canada                                 | 3,801            | 3,178            | 4,291            | 3,780            | 3,868            | 0.21              | 2.33               |
| United States of America               | 27,300           | 25,099           | 28,919           | 41,203           | 34,454           | 1.84              | -16.38             |
| <b>SOUTH AMERICA</b>                   | <b>2,640</b>     | <b>2,545</b>     | <b>1,916</b>     | <b>2,509</b>     | <b>2,420</b>     | <b>0.13</b>       | <b>-3.55</b>       |
| Brazil                                 | 2,640            | 2,545            | 1,916            | 2,509            | 2,420            | 0.13              | -3.55              |
| <b>OTHER AMERICAS</b>                  | <b>1,941</b>     | <b>2,295</b>     | <b>3,146</b>     | <b>2,940</b>     | <b>3,926</b>     | <b>0.21</b>       | <b>33.54</b>       |
| Other countries of the Americas        | 1,941            | 2,295            | 3,146            | 2,940            | 3,926            | 0.21              | 33.54              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>32,121</b>    | <b>39,173</b>    | <b>52,277</b>    | <b>63,143</b>    | <b>73,171</b>    | <b>3.91</b>       | <b>15.88</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>17,552</b>    | <b>23,221</b>    | <b>34,046</b>    | <b>43,041</b>    | <b>47,951</b>    | <b>2.56</b>       | <b>11.41</b>       |
| China                                  | 5,426            | 6,893            | 10,229           | 10,559           | 12,125           | 0.65              | 14.83              |
| Japan                                  | 8,138            | 9,843            | 16,228           | 21,629           | 22,759           | 1.22              | 5.22               |
| Korea, Republic of                     | 3,988            | 6,485            | 7,589            | 10,853           | 13,067           | 0.70              | 20.40              |
| <b>AUSTRALASIA</b>                     | <b>3,917</b>     | <b>4,376</b>     | <b>5,657</b>     | <b>4,017</b>     | <b>5,056</b>     | <b>0.27</b>       | <b>25.87</b>       |
| Australia                              | 3,917            | 4,376            | 5,657            | 4,017            | 5,056            | 0.27              | 25.87              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>10,652</b>    | <b>11,576</b>    | <b>12,574</b>    | <b>16,085</b>    | <b>20,164</b>    | <b>1.08</b>       | <b>25.36</b>       |
| Other countries of Asia                | 9,837            | 10,694           | 11,599           | 15,050           | 19,303           | 1.03              | 28.26              |
| Other countries of Oceania             | 815              | 882              | 975              | 1,035            | 861              | 0.05              | -16.81             |
| <b>EUROPE</b>                          | <b>1,663,515</b> | <b>1,717,231</b> | <b>1,718,759</b> | <b>1,629,980</b> | <b>1,730,139</b> | <b>92.51</b>      | <b>6.14</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>422,271</b>   | <b>460,940</b>   | <b>429,870</b>   | <b>359,815</b>   | <b>394,249</b>   | <b>21.08</b>      | <b>9.57</b>        |
| Bulgaria                               | 1,522            | 1,346            | 1,448            | 1,655            | 1,720            | 0.09              | 3.93               |
| Czech Republic                         | 5,385            | 4,927            | 5,025            | 4,509            | 5,522            | 0.30              | 22.47              |
| Hungary                                | 3,073            | 3,331            | 2,870            | 3,271            | 4,027            | 0.22              | 23.11              |
| Latvia                                 | 86,502           | 89,651           | 95,722           | 108,029          | 120,588          | 6.45              | 11.63              |
| Lithuania                              | 41,699           | 44,726           | 45,064           | 46,699           | 51,151           | 2.73              | 9.53               |
| Poland                                 | 22,921           | 23,055           | 22,142           | 19,504           | 23,405           | 1.25              | 20.00              |
| Romania                                | 2,140            | 2,325            | 2,402            | 2,792            | 2,702            | 0.14              | -3.22              |
| Russian Federation                     | 247,975          | 280,297          | 243,794          | 161,301          | 172,926          | 9.25              | 7.21               |
| Slovakia                               | 2,441            | 1,774            | 1,778            | 1,906            | 1,991            | 0.11              | 4.46               |
| Ukraine                                | 8,613            | 9,508            | 9,625            | 10,149           | 10,217           | 0.55              | 0.67               |
| <b>NORTHERN EUROPE</b>                 | <b>986,663</b>   | <b>1,019,201</b> | <b>1,032,187</b> | <b>1,027,748</b> | <b>1,070,624</b> | <b>57.24</b>      | <b>4.17</b>        |
| Denmark                                | 13,395           | 11,187           | 10,809           | 13,356           | 14,302           | 0.76              | 7.08               |
| Finland                                | 796,851          | 858,802          | 874,424          | 865,231          | 902,334          | 48.25             | 4.29               |
| Iceland                                | 825              | 1,166            | 795              | 957              | 993              | 0.05              | 3.76               |
| Ireland                                | 4,585            | 2,734            | 2,425            | 2,706            | 3,393            | 0.18              | 25.39              |
| Norway                                 | 47,128           | 35,735           | 34,661           | 35,261           | 35,893           | 1.92              | 1.79               |
| Sweden                                 | 75,454           | 71,112           | 68,754           | 67,970           | 71,058           | 3.80              | 4.54               |
| United Kingdom                         | 48,425           | 38,465           | 40,319           | 42,267           | 42,651           | 2.28              | 0.91               |
| <b>SOUTHERN EUROPE</b>                 | <b>56,480</b>    | <b>49,846</b>    | <b>54,059</b>    | <b>57,924</b>    | <b>65,080</b>    | <b>3.48</b>       | <b>12.35</b>       |
| Greece                                 | 2,425            | 1,931            | 2,324            | 2,699            | 2,552            | 0.14              | -5.45              |
| Italy                                  | 27,140           | 23,415           | 23,376           | 25,873           | 28,974           | 1.55              | 11.99              |
| Malta                                  | 345              | 373              | 348              | 426              | 656              | 0.04              | 53.99              |
| Portugal                               | 2,612            | 2,521            | 3,347            | 2,758            | 2,550            | 0.14              | -7.54              |
| Slovenia                               | 1,475            | 1,384            | 1,733            | 1,690            | 1,736            | 0.09              | 2.72               |
| Spain                                  | 22,483           | 20,222           | 22,931           | 24,478           | 28,612           | 1.53              | 16.89              |
| <b>WESTERN EUROPE</b>                  | <b>160,393</b>   | <b>143,870</b>   | <b>156,498</b>   | <b>164,528</b>   | <b>181,503</b>   | <b>9.70</b>       | <b>10.32</b>       |
| Austria                                | 7,472            | 5,408            | 7,412            | 6,888            | 8,367            | 0.45              | 21.47              |
| Belgium                                | 7,424            | 6,797            | 7,226            | 7,225            | 8,893            | 0.48              | 23.09              |
| France                                 | 20,406           | 19,097           | 20,076           | 20,619           | 24,071           | 1.29              | 16.74              |

## ESTONIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Germany                          | 99,395        | 90,521        | 99,382        | 103,903       | 110,799       | 5.92              | 6.64               |
| Luxembourg                       | 1,369         | 950           | 912           | 830           | 1,035         | 0.06              | 24.70              |
| Netherlands                      | 15,111        | 13,155        | 13,134        | 14,154        | 17,077        | 0.91              | 20.65              |
| Switzerland                      | 9,216         | 7,942         | 8,356         | 10,909        | 11,261        | 0.60              | 3.23               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>5,420</b>  | <b>5,605</b>  | <b>6,051</b>  | <b>6,059</b>  | <b>6,617</b>  | <b>0.35</b>       | <b>9.21</b>        |
| Cyprus                           | 637           | 341           | 514           | 388           | 565           | 0.03              | 45.62              |
| Turkey                           | 4,783         | 5,264         | 5,537         | 5,671         | 6,052         | 0.32              | 6.72               |
| <b>OTHER EUROPE</b>              | <b>32,288</b> | <b>37,769</b> | <b>40,094</b> | <b>13,906</b> | <b>12,066</b> | <b>0.65</b>       | <b>-13.23</b>      |
| Other countries of Europe        | 32,288        | 37,769        | 40,094        | 13,906        | 12,066        | 0.65              | -13.23             |
| <b>NOT SPECIFIED</b>             | <b>13,534</b> | <b>7,409</b>  | <b>5,336</b>  | <b>20,112</b> | <b>20,472</b> | <b>1.09</b>       | <b>1.79</b>        |
| Other countries of the World     | 13,534        | 7,409         | 5,336         | 20,112        | 20,472        | 1.09              | 1.79               |

## ESTONIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,873,519</b> | <b>1,940,130</b> | <b>1,983,315</b> | <b>1,929,164</b> | <b>2,056,526</b> | <b>100.00</b>     | <b>6.60</b>        |
| <b>AFRICA</b>                          | <b>2,039</b>     | <b>1,636</b>     | <b>1,896</b>     | <b>2,141</b>     | <b>2,117</b>     | <b>0.10</b>       | <b>-1.12</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>460</b>       | <b>410</b>       | <b>449</b>       | <b>594</b>       | <b>374</b>       | <b>0.02</b>       | <b>-37.04</b>      |
| South Africa                           | 460              | 410              | 449              | 594              | 374              | 0.02              | -37.04             |
| <b>OTHER AFRICA</b>                    | <b>1,579</b>     | <b>1,226</b>     | <b>1,447</b>     | <b>1,547</b>     | <b>1,743</b>     | <b>0.08</b>       | <b>12.67</b>       |
| Other countries of Africa              | 1,579            | 1,226            | 1,447            | 1,547            | 1,743            | 0.08              | 12.67              |
| <b>AMERICAS</b>                        | <b>39,608</b>    | <b>36,980</b>    | <b>44,036</b>    | <b>56,073</b>    | <b>50,435</b>    | <b>2.45</b>       | <b>-10.05</b>      |
| <b>NORTH AMERICA</b>                   | <b>34,114</b>    | <b>31,265</b>    | <b>37,662</b>    | <b>48,887</b>    | <b>42,583</b>    | <b>2.07</b>       | <b>-12.90</b>      |
| Canada                                 | 4,513            | 3,823            | 5,401            | 4,685            | 4,718            | 0.23              | 0.70               |
| United States of America               | 29,601           | 27,442           | 32,261           | 44,202           | 37,865           | 1.84              | -14.34             |
| <b>SOUTH AMERICA</b>                   | <b>3,167</b>     | <b>2,975</b>     | <b>2,522</b>     | <b>3,431</b>     | <b>3,017</b>     | <b>0.15</b>       | <b>-12.07</b>      |
| Brazil                                 | 3,167            | 2,975            | 2,522            | 3,431            | 3,017            | 0.15              | -12.07             |
| <b>OTHER AMERICAS</b>                  | <b>2,327</b>     | <b>2,740</b>     | <b>3,852</b>     | <b>3,755</b>     | <b>4,835</b>     | <b>0.24</b>       | <b>28.76</b>       |
| Other countries of the Americas        | 2,327            | 2,740            | 3,852            | 3,755            | 4,835            | 0.24              | 28.76              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>36,364</b>    | <b>44,166</b>    | <b>59,157</b>    | <b>70,158</b>    | <b>81,469</b>    | <b>3.96</b>       | <b>16.12</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>19,030</b>    | <b>25,499</b>    | <b>37,289</b>    | <b>46,262</b>    | <b>52,144</b>    | <b>2.54</b>       | <b>12.71</b>       |
| China                                  | 5,934            | 7,806            | 11,689           | 12,027           | 14,167           | 0.69              | 17.79              |
| Japan                                  | 8,778            | 10,768           | 17,303           | 22,865           | 23,953           | 1.16              | 4.76               |
| Korea, Republic of                     | 4,318            | 6,925            | 8,297            | 11,370           | 14,024           | 0.68              | 23.34              |
| <b>AUSTRALASIA</b>                     | <b>5,516</b>     | <b>5,981</b>     | <b>7,710</b>     | <b>5,846</b>     | <b>6,888</b>     | <b>0.33</b>       | <b>17.82</b>       |
| Australia                              | 5,516            | 5,981            | 7,710            | 5,846            | 6,888            | 0.33              | 17.82              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>11,818</b>    | <b>12,686</b>    | <b>14,158</b>    | <b>18,050</b>    | <b>22,437</b>    | <b>1.09</b>       | <b>24.30</b>       |
| Other countries of Asia                | 10,619           | 11,462           | 12,809           | 16,560           | 20,949           | 1.02              | 26.50              |
| Other countries of Oceania             | 1,199            | 1,224            | 1,349            | 1,490            | 1,488            | 0.07              | -0.13              |
| <b>EUROPE</b>                          | <b>1,781,861</b> | <b>1,849,635</b> | <b>1,872,262</b> | <b>1,779,612</b> | <b>1,901,269</b> | <b>92.45</b>      | <b>6.84</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>465,921</b>   | <b>515,926</b>   | <b>494,641</b>   | <b>421,020</b>   | <b>463,193</b>   | <b>22.52</b>      | <b>10.02</b>       |
| Bulgaria                               | 1,640            | 1,499            | 1,709            | 1,870            | 1,896            | 0.09              | 1.39               |
| Czech Republic                         | 6,474            | 6,184            | 6,210            | 5,580            | 6,943            | 0.34              | 24.43              |
| Hungary                                | 3,540            | 3,871            | 3,470            | 3,921            | 4,621            | 0.22              | 17.85              |
| Latvia                                 | 100,638          | 105,480          | 112,703          | 127,864          | 142,043          | 6.91              | 11.09              |
| Lithuania                              | 47,397           | 52,201           | 52,522           | 54,743           | 61,111           | 2.97              | 11.63              |
| Poland                                 | 25,513           | 26,001           | 25,652           | 22,728           | 27,237           | 1.32              | 19.84              |
| Romania                                | 2,326            | 2,717            | 2,861            | 3,441            | 3,114            | 0.15              | -9.50              |
| Russian Federation                     | 266,192          | 304,644          | 275,405          | 186,061          | 200,972          | 9.77              | 8.01               |
| Slovakia                               | 2,812            | 2,148            | 2,178            | 2,420            | 2,540            | 0.12              | 4.96               |
| Ukraine                                | 9,389            | 11,181           | 11,931           | 12,392           | 12,716           | 0.62              | 2.61               |
| <b>NORTHERN EUROPE</b>                 | <b>1,030,761</b> | <b>1,065,284</b> | <b>1,085,547</b> | <b>1,081,854</b> | <b>1,132,206</b> | <b>55.05</b>      | <b>4.65</b>        |
| Denmark                                | 14,091           | 11,900           | 11,729           | 14,202           | 15,236           | 0.74              | 7.28               |
| Finland                                | 829,225          | 894,504          | 915,540          | 907,052          | 951,025          | 46.24             | 4.85               |
| Iceland                                | 890              | 1,222            | 871              | 1,063            | 1,070            | 0.05              | 0.66               |
| Ireland                                | 5,359            | 3,318            | 2,983            | 3,325            | 4,002            | 0.19              | 20.36              |
| Norway                                 | 48,479           | 36,918           | 36,272           | 37,064           | 37,725           | 1.83              | 1.78               |
| Sweden                                 | 78,412           | 74,313           | 71,963           | 71,087           | 74,415           | 3.62              | 4.68               |
| United Kingdom                         | 54,305           | 43,109           | 46,189           | 48,061           | 48,733           | 2.37              | 1.40               |
| <b>SOUTHERN EUROPE</b>                 | <b>64,727</b>    | <b>57,422</b>    | <b>62,669</b>    | <b>67,346</b>    | <b>75,964</b>    | <b>3.69</b>       | <b>12.80</b>       |
| Albania                                | 303              | 162              | 180              | 184              | 224              | 0.01              | 21.74              |
| Croatia                                | 1,124            | 727              | 761              | 1,068            | 1,284            | 0.06              | 20.22              |
| Greece                                 | 2,586            | 2,082            | 2,541            | 2,910            | 2,855            | 0.14              | -1.89              |
| Italy                                  | 30,574           | 26,506           | 26,968           | 29,521           | 33,508           | 1.63              | 13.51              |
| Malta                                  | 403              | 417              | 505              | 587              | 729              | 0.04              | 24.19              |
| Portugal                               | 3,010            | 2,990            | 3,800            | 3,447            | 3,152            | 0.15              | -8.56              |
| Slovenia                               | 1,724            | 1,612            | 1,985            | 1,964            | 2,018            | 0.10              | 2.75               |
| Spain                                  | 25,003           | 22,926           | 25,929           | 27,665           | 32,194           | 1.57              | 16.37              |
| <b>WESTERN EUROPE</b>                  | <b>182,058</b>   | <b>165,141</b>   | <b>181,258</b>   | <b>187,811</b>   | <b>209,805</b>   | <b>10.20</b>      | <b>11.71</b>       |
| Austria                                | 8,293            | 6,297            | 8,634            | 8,023            | 9,661            | 0.47              | 20.42              |

## ESTONIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Belgium                          | 8,312         | 7,855         | 8,247         | 8,390         | 10,195        | 0.50              | 21.51              |
| France                           | 24,089        | 22,780        | 24,058        | 24,718        | 28,605        | 1.39              | 15.73              |
| Germany                          | 111,251       | 101,596       | 112,877       | 116,088       | 125,942       | 6.12              | 8.49               |
| Luxembourg                       | 1,469         | 1,042         | 1,039         | 976           | 1,246         | 0.06              | 27.66              |
| Netherlands                      | 18,279        | 16,358        | 16,543        | 17,315        | 21,005        | 1.02              | 21.31              |
| Switzerland                      | 10,365        | 9,213         | 9,860         | 12,301        | 13,151        | 0.64              | 6.91               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>5,820</b>  | <b>6,174</b>  | <b>6,819</b>  | <b>6,936</b>  | <b>7,545</b>  | <b>0.37</b>       | <b>8.78</b>        |
| Cyprus                           | 661           | 363           | 548           | 415           | 620           | 0.03              | 49.40              |
| Turkey                           | 5,159         | 5,811         | 6,271         | 6,521         | 6,925         | 0.34              | 6.20               |
| <b>OTHER EUROPE</b>              | <b>32,574</b> | <b>39,688</b> | <b>41,328</b> | <b>14,645</b> | <b>12,556</b> | <b>0.61</b>       | <b>-14.26</b>      |
| Other countries of Europe        | 32,574        | 39,688        | 41,328        | 14,645        | 12,556        | 0.61              | -14.26             |
| <b>NOT SPECIFIED</b>             | <b>13,647</b> | <b>7,713</b>  | <b>5,964</b>  | <b>21,180</b> | <b>21,236</b> | <b>1.03</b>       | <b>0.26</b>        |
| Other countries of the World     | 13,647        | 7,713         | 5,964         | 21,180        | 21,236        | 1.03              | 0.26               |

## ESTONIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>3,498,683</b> | <b>3,536,875</b> | <b>3,515,676</b> | <b>3,367,951</b> | <b>3,559,353</b> | <b>100.00</b>     | <b>5.68</b>        |
| <b>AFRICA</b>                          | <b>3,732</b>     | <b>3,515</b>     | <b>4,157</b>     | <b>4,039</b>     | <b>4,561</b>     | <b>0.13</b>       | <b>12.92</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>762</b>       | <b>701</b>       | <b>797</b>       | <b>1,102</b>     | <b>691</b>       | <b>0.02</b>       | <b>-37.30</b>      |
| South Africa                           | 762              | 701              | 797              | 1,102            | 691              | 0.02              | -37.30             |
| <b>OTHER AFRICA</b>                    | <b>2,970</b>     | <b>2,814</b>     | <b>3,360</b>     | <b>2,937</b>     | <b>3,870</b>     | <b>0.11</b>       | <b>31.77</b>       |
| Other countries of Africa              | 2,970            | 2,814            | 3,360            | 2,937            | 3,870            | 0.11              | 31.77              |
| <b>AMERICAS</b>                        | <b>77,584</b>    | <b>73,313</b>    | <b>85,690</b>    | <b>119,855</b>   | <b>103,570</b>   | <b>2.91</b>       | <b>-13.59</b>      |
| <b>NORTH AMERICA</b>                   | <b>68,670</b>    | <b>63,570</b>    | <b>75,738</b>    | <b>109,368</b>   | <b>89,750</b>    | <b>2.52</b>       | <b>-17.94</b>      |
| Canada                                 | 8,616            | 7,328            | 9,904            | 8,316            | 8,604            | 0.24              | 3.46               |
| United States of America               | 60,054           | 56,242           | 65,834           | 101,052          | 81,146           | 2.28              | -19.70             |
| <b>SOUTH AMERICA</b>                   | <b>4,977</b>     | <b>5,214</b>     | <b>3,662</b>     | <b>4,183</b>     | <b>5,870</b>     | <b>0.16</b>       | <b>40.33</b>       |
| Brazil                                 | 4,977            | 5,214            | 3,662            | 4,183            | 5,870            | 0.16              | 40.33              |
| <b>OTHER AMERICAS</b>                  | <b>3,937</b>     | <b>4,529</b>     | <b>6,290</b>     | <b>6,304</b>     | <b>7,950</b>     | <b>0.22</b>       | <b>26.11</b>       |
| Other countries of the Americas        | 3,937            | 4,529            | 6,290            | 6,304            | 7,950            | 0.22              | 26.11              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>55,430</b>    | <b>65,822</b>    | <b>85,399</b>    | <b>96,642</b>    | <b>111,705</b>   | <b>3.14</b>       | <b>15.59</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>27,823</b>    | <b>36,152</b>    | <b>51,606</b>    | <b>61,049</b>    | <b>70,011</b>    | <b>1.97</b>       | <b>14.68</b>       |
| China                                  | 8,694            | 11,354           | 14,822           | 15,244           | 18,863           | 0.53              | 23.74              |
| Japan                                  | 14,169           | 17,045           | 27,410           | 33,596           | 36,493           | 1.03              | 8.62               |
| Korea, Republic of                     | 4,960            | 7,753            | 9,374            | 12,209           | 14,655           | 0.41              | 20.03              |
| <b>AUSTRALASIA</b>                     | <b>8,282</b>     | <b>9,425</b>     | <b>11,537</b>    | <b>8,357</b>     | <b>9,745</b>     | <b>0.27</b>       | <b>16.61</b>       |
| Australia                              | 8,282            | 9,425            | 11,537           | 8,357            | 9,745            | 0.27              | 16.61              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>19,325</b>    | <b>20,245</b>    | <b>22,256</b>    | <b>27,236</b>    | <b>31,949</b>    | <b>0.90</b>       | <b>17.30</b>       |
| Other countries of Asia                | 17,708           | 18,280           | 20,280           | 25,441           | 30,220           | 0.85              | 18.78              |
| Other countries of Oceania             | 1,617            | 1,965            | 1,976            | 1,795            | 1,729            | 0.05              | -3.68              |
| <b>EUROPE</b>                          | <b>3,335,327</b> | <b>3,380,843</b> | <b>3,330,466</b> | <b>3,111,035</b> | <b>3,301,122</b> | <b>92.75</b>      | <b>6.11</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>832,558</b>   | <b>921,812</b>   | <b>849,284</b>   | <b>663,773</b>   | <b>715,837</b>   | <b>20.11</b>      | <b>7.84</b>        |
| Bulgaria                               | 3,810            | 3,593            | 4,120            | 4,195            | 3,975            | 0.11              | -5.24              |
| Czech Republic                         | 10,545           | 8,886            | 10,704           | 11,939           | 11,911           | 0.33              | -0.23              |
| Hungary                                | 6,182            | 7,280            | 6,251            | 7,552            | 8,015            | 0.23              | 6.13               |
| Latvia                                 | 126,751          | 130,555          | 139,911          | 157,686          | 179,719          | 5.05              | 13.97              |
| Lithuania                              | 66,625           | 72,873           | 75,200           | 72,778           | 81,113           | 2.28              | 11.45              |
| Poland                                 | 42,329           | 48,862           | 44,762           | 37,700           | 45,297           | 1.27              | 20.15              |
| Romania                                | 5,065            | 6,189            | 7,009            | 8,917            | 8,722            | 0.25              | -2.19              |
| Russian Federation                     | 547,408          | 620,577          | 537,513          | 337,115          | 350,830          | 9.86              | 4.07               |
| Slovakia                               | 5,394            | 3,927            | 3,643            | 3,924            | 4,087            | 0.11              | 4.15               |
| Ukraine                                | 18,449           | 19,070           | 20,171           | 21,967           | 22,168           | 0.62              | 0.92               |
| <b>NORTHERN EUROPE</b>                 | <b>1,997,289</b> | <b>1,974,404</b> | <b>1,949,880</b> | <b>1,936,970</b> | <b>2,024,708</b> | <b>56.88</b>      | <b>4.53</b>        |
| Denmark                                | 25,620           | 22,098           | 22,410           | 25,594           | 27,303           | 0.77              | 6.68               |
| Finland                                | 1,584,126        | 1,615,893        | 1,607,612        | 1,591,117        | 1,666,455        | 46.82             | 4.73               |
| Iceland                                | 1,942            | 2,957            | 1,978            | 2,473            | 2,201            | 0.06              | -11.00             |
| Ireland                                | 11,220           | 6,688            | 5,486            | 6,007            | 7,739            | 0.22              | 28.83              |
| Norway                                 | 107,236          | 88,276           | 82,572           | 82,021           | 85,679           | 2.41              | 4.46               |
| Sweden                                 | 153,484          | 151,069          | 141,900          | 137,055          | 143,987          | 4.05              | 5.06               |
| United Kingdom                         | 113,661          | 87,423           | 87,922           | 92,703           | 91,344           | 2.57              | -1.47              |
| <b>SOUTHERN EUROPE</b>                 | <b>119,365</b>   | <b>114,389</b>   | <b>121,624</b>   | <b>140,980</b>   | <b>141,384</b>   | <b>3.97</b>       | <b>0.29</b>        |
| Greece                                 | 5,197            | 4,748            | 5,626            | 5,713            | 5,636            | 0.16              | -1.35              |
| Italy                                  | 58,965           | 52,989           | 52,767           | 55,923           | 60,804           | 1.71              | 8.73               |
| Malta                                  | 734              | 885              | 1,009            | 1,034            | 1,222            | 0.03              | 18.18              |
| Portugal                               | 5,568            | 4,965            | 7,289            | 5,577            | 5,362            | 0.15              | -3.86              |
| Slovenia                               | 3,136            | 3,599            | 3,734            | 4,207            | 4,740            | 0.13              | 12.67              |
| Spain                                  | 45,765           | 47,203           | 51,199           | 68,526           | 63,620           | 1.79              | -7.16              |
| <b>WESTERN EUROPE</b>                  | <b>315,767</b>   | <b>283,000</b>   | <b>320,329</b>   | <b>328,592</b>   | <b>376,884</b>   | <b>10.59</b>      | <b>14.70</b>       |
| Austria                                | 14,947           | 11,389           | 14,279           | 15,241           | 18,057           | 0.51              | 18.48              |
| Belgium                                | 15,908           | 14,286           | 15,219           | 14,691           | 24,376           | 0.68              | 65.92              |
| France                                 | 39,885           | 39,189           | 41,836           | 40,824           | 47,306           | 1.33              | 15.88              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Germany                          | 193,904       | 174,702       | 203,165       | 206,471       | 229,811       | 6.46              | 11.30              |
| Luxembourg                       | 2,631         | 1,723         | 1,845         | 1,543         | 2,150         | 0.06              | 39.34              |
| Netherlands                      | 31,359        | 26,552        | 27,196        | 28,488        | 33,829        | 0.95              | 18.75              |
| Switzerland                      | 17,133        | 15,159        | 16,789        | 21,334        | 21,355        | 0.60              | 0.10               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>11,079</b> | <b>12,777</b> | <b>12,889</b> | <b>12,149</b> | <b>12,946</b> | <b>0.36</b>       | <b>6.56</b>        |
| Cyprus                           | 1,384         | 873           | 1,150         | 953           | 1,272         | 0.04              | 33.47              |
| Turkey                           | 9,695         | 11,904        | 11,739        | 11,196        | 11,674        | 0.33              | 4.27               |
| <b>OTHER EUROPE</b>              | <b>59,269</b> | <b>74,461</b> | <b>76,460</b> | <b>28,571</b> | <b>29,363</b> | <b>0.82</b>       | <b>2.77</b>        |
| Other countries of Europe        | 59,269        | 74,461        | 76,460        | 28,571        | 29,363        | 0.82              | 2.77               |
| <b>NOT SPECIFIED</b>             | <b>26,610</b> | <b>13,382</b> | <b>9,964</b>  | <b>36,380</b> | <b>38,395</b> | <b>1.08</b>       | <b>5.54</b>        |
| Other countries of the World     | 26,610        | 13,382        | 9,964         | 36,380        | 38,395        | 1.08              | 5.54               |



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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>3,823,039</b> | <b>3,909,326</b> | <b>3,919,299</b> | <b>3,770,207</b> | <b>4,014,581</b> | <b>100.00</b>     | <b>6.48</b>        |
| <b>AFRICA</b>                          | <b>4,622</b>     | <b>4,361</b>     | <b>4,900</b>     | <b>5,041</b>     | <b>5,367</b>     | <b>0.13</b>       | <b>6.47</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>946</b>       | <b>942</b>       | <b>1,053</b>     | <b>1,470</b>     | <b>991</b>       | <b>0.02</b>       | <b>-32.59</b>      |
| South Africa                           | 946              | 942              | 1,053            | 1,470            | 991              | 0.02              | -32.59             |
| <b>OTHER AFRICA</b>                    | <b>3,676</b>     | <b>3,419</b>     | <b>3,847</b>     | <b>3,571</b>     | <b>4,376</b>     | <b>0.11</b>       | <b>22.54</b>       |
| Other countries of Africa              | 3,676            | 3,419            | 3,847            | 3,571            | 4,376            | 0.11              | 22.54              |
| <b>AMERICAS</b>                        | <b>87,711</b>    | <b>84,256</b>    | <b>100,708</b>   | <b>134,743</b>   | <b>120,994</b>   | <b>3.01</b>       | <b>-10.20</b>      |
| <b>NORTH AMERICA</b>                   | <b>77,177</b>    | <b>72,625</b>    | <b>87,082</b>    | <b>120,618</b>   | <b>103,353</b>   | <b>2.57</b>       | <b>-14.31</b>      |
| Canada                                 | 10,452           | 8,935            | 12,833           | 10,555           | 10,449           | 0.26              | -1.00              |
| United States of America               | 66,725           | 63,690           | 74,249           | 110,063          | 92,904           | 2.31              | -15.59             |
| <b>SOUTH AMERICA</b>                   | <b>5,924</b>     | <b>6,267</b>     | <b>5,018</b>     | <b>6,105</b>     | <b>7,181</b>     | <b>0.18</b>       | <b>17.62</b>       |
| Brazil                                 | 5,924            | 6,267            | 5,018            | 6,105            | 7,181            | 0.18              | 17.62              |
| <b>OTHER AMERICAS</b>                  | <b>4,610</b>     | <b>5,364</b>     | <b>8,608</b>     | <b>8,020</b>     | <b>10,460</b>    | <b>0.26</b>       | <b>30.42</b>       |
| Other countries of the Americas        | 4,610            | 5,364            | 8,608            | 8,020            | 10,460           | 0.26              | 30.42              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>66,701</b>    | <b>80,126</b>    | <b>104,317</b>   | <b>116,630</b>   | <b>132,833</b>   | <b>3.31</b>       | <b>13.89</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>31,870</b>    | <b>43,437</b>    | <b>59,761</b>    | <b>69,649</b>    | <b>80,363</b>    | <b>2.00</b>       | <b>15.38</b>       |
| China                                  | 10,337           | 15,339           | 18,842           | 19,817           | 24,609           | 0.61              | 24.18              |
| Japan                                  | 15,723           | 19,272           | 29,477           | 35,837           | 38,831           | 0.97              | 8.35               |
| Korea, Republic of                     | 5,810            | 8,826            | 11,442           | 13,995           | 16,923           | 0.42              | 20.92              |
| <b>AUSTRALASIA</b>                     | <b>12,100</b>    | <b>13,133</b>    | <b>16,933</b>    | <b>12,765</b>    | <b>14,107</b>    | <b>0.35</b>       | <b>10.51</b>       |
| Australia                              | 12,100           | 13,133           | 16,933           | 12,765           | 14,107           | 0.35              | 10.51              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>22,731</b>    | <b>23,556</b>    | <b>27,623</b>    | <b>34,216</b>    | <b>38,363</b>    | <b>0.96</b>       | <b>12.12</b>       |
| Other countries of Asia                | 20,343           | 20,882           | 24,782           | 31,478           | 35,438           | 0.88              | 12.58              |
| Other countries of Oceania             | 2,388            | 2,674            | 2,841            | 2,738            | 2,925            | 0.07              | 6.83               |
| <b>EUROPE</b>                          | <b>3,637,093</b> | <b>3,726,680</b> | <b>3,697,451</b> | <b>3,474,955</b> | <b>3,714,862</b> | <b>92.53</b>      | <b>6.90</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>942,192</b>   | <b>1,066,510</b> | <b>1,003,777</b> | <b>805,874</b>   | <b>882,174</b>   | <b>21.97</b>      | <b>9.47</b>        |
| Bulgaria                               | 4,552            | 3,981            | 4,913            | 4,696            | 4,531            | 0.11              | -3.51              |
| Czech Republic                         | 20,886           | 16,890           | 14,783           | 15,855           | 16,807           | 0.42              | 6.00               |
| Hungary                                | 8,429            | 10,280           | 9,463            | 10,474           | 10,390           | 0.26              | -0.80              |
| Latvia                                 | 152,491          | 158,031          | 170,279          | 195,649          | 218,764          | 5.45              | 11.81              |
| Lithuania                              | 77,585           | 93,784           | 93,359           | 89,860           | 110,728          | 2.76              | 23.22              |
| Poland                                 | 50,351           | 60,788           | 54,292           | 45,743           | 58,159           | 1.45              | 27.14              |
| Romania                                | 5,633            | 10,841           | 11,526           | 13,830           | 11,681           | 0.29              | -15.54             |
| Russian Federation                     | 593,783          | 679,343          | 613,868          | 393,805          | 413,292          | 10.29             | 4.95               |
| Slovakia                               | 6,985            | 6,150            | 5,979            | 7,705            | 8,159            | 0.20              | 5.89               |
| Ukraine                                | 21,497           | 26,422           | 25,315           | 28,257           | 29,663           | 0.74              | 4.98               |
| <b>NORTHERN EUROPE</b>                 | <b>2,095,755</b> | <b>2,077,693</b> | <b>2,060,869</b> | <b>2,051,922</b> | <b>2,157,521</b> | <b>53.74</b>      | <b>5.15</b>        |
| Denmark                                | 27,887           | 24,174           | 24,646           | 27,588           | 29,309           | 0.73              | 6.24               |
| Finland                                | 1,651,965        | 1,691,035        | 1,689,115        | 1,676,762        | 1,766,623        | 44.01             | 5.36               |
| Iceland                                | 2,166            | 3,178            | 2,221            | 2,746            | 2,415            | 0.06              | -12.05             |
| Ireland                                | 13,177           | 8,300            | 6,773            | 7,464            | 9,196            | 0.23              | 23.20              |
| Norway                                 | 111,131          | 91,451           | 86,999           | 86,494           | 90,418           | 2.25              | 4.54               |
| Sweden                                 | 161,460          | 159,813          | 149,721          | 144,504          | 152,080          | 3.79              | 5.24               |
| United Kingdom                         | 127,969          | 99,742           | 101,394          | 106,364          | 107,480          | 2.68              | 1.05               |
| <b>SOUTHERN EUROPE</b>                 | <b>144,082</b>   | <b>138,416</b>   | <b>146,874</b>   | <b>173,717</b>   | <b>177,227</b>   | <b>4.41</b>       | <b>2.02</b>        |
| Albania                                | 578              | 447              | 440              | 387              | 456              | 0.01              | 17.83              |
| Croatia                                | 2,140            | 2,509            | 1,838            | 2,978            | 5,028            | 0.13              | 68.84              |
| Greece                                 | 6,081            | 5,928            | 6,488            | 6,279            | 7,055            | 0.18              | 12.36              |
| Italy                                  | 70,070           | 62,700           | 63,563           | 68,745           | 76,073           | 1.89              | 10.66              |
| Malta                                  | 853              | 962              | 1,307            | 1,364            | 1,523            | 0.04              | 11.66              |
| Portugal                               | 7,254            | 6,965            | 8,344            | 8,606            | 7,616            | 0.19              | -11.50             |
| Slovenia                               | 3,962            | 4,272            | 4,477            | 5,439            | 5,457            | 0.14              | 0.33               |
| Spain                                  | 53,144           | 54,633           | 60,417           | 79,919           | 74,019           | 1.84              | -7.38              |
| <b>WESTERN EUROPE</b>                  | <b>379,876</b>   | <b>348,788</b>   | <b>388,792</b>   | <b>395,356</b>   | <b>450,387</b>   | <b>11.22</b>      | <b>13.92</b>       |
| Austria                                | 17,672           | 15,306           | 18,279           | 19,061           | 21,958           | 0.55              | 15.20              |

## ESTONIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Belgium                          | 18,162        | 16,539        | 17,477        | 17,807        | 27,310        | 0.68              | 53.37              |
| France                           | 54,790        | 52,368        | 53,531        | 54,744        | 60,225        | 1.50              | 10.01              |
| Germany                          | 227,959       | 210,955       | 242,102       | 241,400       | 269,673       | 6.72              | 11.71              |
| Luxembourg                       | 2,897         | 1,844         | 2,089         | 1,777         | 2,469         | 0.06              | 38.94              |
| Netherlands                      | 38,906        | 34,117        | 35,343        | 36,281        | 43,250        | 1.08              | 19.21              |
| Switzerland                      | 19,490        | 17,659        | 19,971        | 24,286        | 25,502        | 0.64              | 5.01               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>13,144</b> | <b>14,879</b> | <b>15,548</b> | <b>16,445</b> | <b>17,595</b> | <b>0.44</b>       | <b>6.99</b>        |
| Cyprus                           | 1,648         | 931           | 1,221         | 1,205         | 1,403         | 0.03              | 16.43              |
| Turkey                           | 11,496        | 13,948        | 14,327        | 15,240        | 16,192        | 0.40              | 6.25               |
| <b>OTHER EUROPE</b>              | <b>62,044</b> | <b>80,394</b> | <b>81,591</b> | <b>31,641</b> | <b>29,958</b> | <b>0.75</b>       | <b>-5.32</b>       |
| Other countries of Europe        | 62,044        | 80,394        | 81,591        | 31,641        | 29,958        | 0.75              | -5.32              |
| <b>NOT SPECIFIED</b>             | <b>26,912</b> | <b>13,903</b> | <b>11,923</b> | <b>38,838</b> | <b>40,525</b> | <b>1.01</b>       | <b>4.34</b>        |
| Other countries of the World     | 26,912        | 13,903        | 11,923        | 38,838        | 40,525        | 1.01              | 4.34               |

## ETHIOPIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  |     | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|-----|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>596,641</b> | <b>681,249</b> | <b>770,428</b> | <b>863,742</b> | <b>870,597</b> | <b>100.00</b>     | <b>0.79</b>        |
| <b>AFRICA</b>                          |     | <b>168,909</b> | <b>216,787</b> | <b>232,416</b> | <b>260,568</b> | <b>262,486</b> | <b>30.15</b>      | <b>0.74</b>        |
| <b>EAST AFRICA</b>                     |     | <b>57,540</b>  | <b>74,021</b>  | <b>80,587</b>  | <b>90,347</b>  | <b>90,761</b>  | <b>10.43</b>      | <b>0.46</b>        |
| Djibouti                               |     | 8,944          | 10,358         | 11,357         | 12,733         | 13,059         | 1.50              | 2.56               |
| Eritrea                                |     | 601            | 775            | 820            | 920            | 871            | 0.10              | -5.33              |
| Kenya                                  |     | 20,279         | 23,520         | 26,822         | 30,071         | 30,253         | 3.47              | 0.61               |
| Malawi                                 |     | 4,175          | 4,668          | 5,596          | 6,274          | 6,094          | 0.70              | -2.87              |
| Rwanda                                 |     | 3,581          | 4,970          | 5,192          | 5,821          | 5,877          | 0.68              | 0.96               |
| Somalia                                |     | 2,388          | 6,219          | 5,076          | 5,690          | 5,877          | 0.68              | 3.29               |
| Tanzania, United Republic of           |     | 5,965          | 8,118          | 8,599          | 9,640          | 9,577          | 1.10              | -0.65              |
| Uganda                                 |     | 7,154          | 9,461          | 10,556         | 11,834         | 11,753         | 1.35              | -0.68              |
| Zimbabwe                               |     | 4,453          | 5,932          | 6,569          | 7,364          | 7,400          | 0.85              | 0.49               |
| <b>CENTRAL AFRICA</b>                  |     | <b>3,587</b>   | <b>7,073</b>   | <b>6,750</b>   | <b>7,569</b>   | <b>7,400</b>   | <b>0.85</b>       | <b>-2.23</b>       |
| Chad                                   |     | 3,587          | 7,073          | 6,750          | 7,569          | 7,400          | 0.85              | -2.23              |
| <b>NORTH AFRICA</b>                    |     | <b>16,814</b>  | <b>20,312</b>  | <b>23,103</b>  | <b>25,902</b>  | <b>25,683</b>  | <b>2.95</b>       | <b>-0.85</b>       |
| Sudan                                  |     | 16,814         | 20,312         | 23,103         | 25,902         | 25,683         | 2.95              | -0.85              |
| <b>SOUTHERN AFRICA</b>                 |     | <b>11,470</b>  | <b>14,511</b>  | <b>17,084</b>  | <b>19,153</b>  | <b>18,283</b>  | <b>2.10</b>       | <b>-4.54</b>       |
| South Africa                           |     | 11,470         | 14,511         | 17,084         | 19,153         | 18,283         | 2.10              | -4.54              |
| <b>WEST AFRICA</b>                     |     | <b>23,859</b>  | <b>29,691</b>  | <b>31,949</b>  | <b>35,819</b>  | <b>36,129</b>  | <b>4.15</b>       | <b>0.87</b>        |
| Ghana                                  |     | 5,129          | 6,270          | 6,993          | 7,841          | 7,835          | 0.90              | -0.08              |
| Mali                                   |     | 2,029          | 4,476          | 3,869          | 4,337          | 4,353          | 0.50              | 0.37               |
| Nigeria                                |     | 16,701         | 18,945         | 21,087         | 23,641         | 23,941         | 2.75              | 1.27               |
| <b>OTHER AFRICA</b>                    |     | <b>55,639</b>  | <b>71,179</b>  | <b>72,943</b>  | <b>81,778</b>  | <b>84,230</b>  | <b>9.67</b>       | <b>3.00</b>        |
| Other countries of Africa              |     | 55,639         | 71,179         | 72,943         | 81,778         | 84,230         | 9.67              | 3.00               |
| <b>AMERICAS</b>                        |     | <b>121,210</b> | <b>129,695</b> | <b>150,367</b> | <b>168,580</b> | <b>171,737</b> | <b>19.73</b>      | <b>1.87</b>        |
| <b>NORTH AMERICA</b>                   |     | <b>114,648</b> | <b>124,890</b> | <b>143,324</b> | <b>160,684</b> | <b>163,902</b> | <b>18.83</b>      | <b>2.00</b>        |
| Canada                                 |     | 15,007         | 16,801         | 19,219         | 21,547         | 21,965         | 2.52              | 1.94               |
| United States of America               |     | 99,641         | 108,089        | 124,105        | 139,137        | 141,937        | 16.30             | 2.01               |
| <b>OTHER AMERICAS</b>                  |     | <b>6,562</b>   | <b>4,805</b>   | <b>7,043</b>   | <b>7,896</b>   | <b>7,835</b>   | <b>0.90</b>       | <b>-0.77</b>       |
| Other countries of the Americas        |     | 6,562          | 4,805          | 7,043          | 7,896          | 7,835          | 0.90              | -0.77              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>52,392</b>  | <b>51,907</b>  | <b>60,653</b>  | <b>68,000</b>  | <b>69,213</b>  | <b>7.95</b>       | <b>1.78</b>        |
| <b>NORTH-EAST ASIA</b>                 |     | <b>40,219</b>  | <b>38,589</b>  | <b>45,086</b>  | <b>50,549</b>  | <b>52,236</b>  | <b>6.00</b>       | <b>3.34</b>        |
| China                                  |     | 35,383         | 31,688         | 37,157         | 41,659         | 43,965         | 5.05              | 5.54               |
| Japan                                  |     | 2,986          | 4,233          | 4,757          | 5,334          | 5,006          | 0.58              | -6.15              |
| Korea, Republic of                     |     | 1,850          | 2,668          | 3,172          | 3,556          | 3,265          | 0.38              | -8.18              |
| <b>SOUTH-EAST ASIA</b>                 |     | <b>1,553</b>   | <b>2,047</b>   | <b>2,437</b>   | <b>2,733</b>   | <b>2,612</b>   | <b>0.30</b>       | <b>-4.43</b>       |
| Philippines                            |     | 1,553          | 2,047          | 2,437          | 2,733          | 2,612          | 0.30              | -4.43              |
| <b>AUSTRALASIA</b>                     |     | <b>5,252</b>   | <b>7,143</b>   | <b>8,025</b>   | <b>8,996</b>   | <b>8,489</b>   | <b>0.98</b>       | <b>-5.64</b>       |
| Australia                              |     | 4,479          | 6,167          | 6,912          | 7,749          | 7,618          | 0.88              | -1.69              |
| New Zealand                            |     | 773            | 976            | 1,113          | 1,247          | 871            | 0.10              | -30.15             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>5,368</b>   | <b>4,128</b>   | <b>5,105</b>   | <b>5,722</b>   | <b>5,876</b>   | <b>0.67</b>       | <b>2.69</b>        |
| Other countries of Asia                |     | 4,174          | 3,574          | 4,169          | 4,672          | 4,788          | 0.55              | 2.48               |
| Other countries of Oceania             |     | 1,194          | 554            | 936            | 1,050          | 1,088          | 0.12              | 3.62               |
| <b>EUROPE</b>                          |     | <b>181,309</b> | <b>200,745</b> | <b>231,407</b> | <b>259,432</b> | <b>261,168</b> | <b>30.00</b>      | <b>0.67</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>1,849</b>   | <b>2,047</b>   | <b>2,338</b>   | <b>2,621</b>   | <b>2,612</b>   | <b>0.30</b>       | <b>-0.34</b>       |
| Russian Federation                     |     | 1,849          | 2,047          | 2,338          | 2,621          | 2,612          | 0.30              | -0.34              |
| <b>NORTHERN EUROPE</b>                 |     | <b>52,841</b>  | <b>61,576</b>  | <b>70,399</b>  | <b>78,924</b>  | <b>79,389</b>  | <b>9.12</b>       | <b>0.59</b>        |
| Denmark                                |     | 2,805          | 3,280          | 3,749          | 4,203          | 4,353          | 0.50              | 3.57               |
| Finland                                |     | 2,567          | 2,620          | 3,217          | 3,607          | 3,482          | 0.40              | -3.47              |
| Norway                                 |     | 5,248          | 6,053          | 7,130          | 7,994          | 7,835          | 0.90              | -1.99              |
| Sweden                                 |     | 10,616         | 12,643         | 14,674         | 16,450         | 16,924         | 1.94              | 2.88               |
| United Kingdom                         |     | 31,605         | 36,980         | 41,629         | 46,670         | 46,795         | 5.38              | 0.27               |
| <b>SOUTHERN EUROPE</b>                 |     | <b>23,696</b>  | <b>25,737</b>  | <b>29,589</b>  | <b>33,172</b>  | <b>33,795</b>  | <b>3.88</b>       | <b>1.88</b>        |
| Greece                                 |     | 1,075          | 1,524          | 1,590          | 1,783          | 1,741          | 0.20              | -2.36              |
| Italy                                  |     | 22,621         | 24,213         | 27,999         | 31,389         | 32,054         | 3.68              | 2.12               |

## ETHIOPIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|----------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>78,376</b> | <b>80,291</b> | <b>94,704</b> | <b>106,173</b> | <b>107,283</b> | <b>12.32</b>      | <b>1.05</b>        |
| Austria                          | 2,859         | 3,573         | 4,216         | 4,725          | 4,353          | 0.50              | -7.87              |
| Belgium                          | 5,366         | 6,813         | 8,087         | 9,067          | 8,488          | 0.97              | -6.39              |
| France                           | 20,970        | 20,289        | 23,780        | 26,660         | 27,641         | 3.17              | 3.68               |
| Germany                          | 29,917        | 29,286        | 34,778        | 38,991         | 40,030         | 4.60              | 2.66               |
| Netherlands                      | 10,613        | 12,497        | 13,935        | 15,623         | 15,671         | 1.80              | 0.31               |
| Switzerland                      | 8,651         | 7,833         | 9,908         | 11,107         | 11,100         | 1.27              | -0.06              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>10,732</b> | <b>14,322</b> | <b>15,182</b> | <b>17,022</b>  | <b>16,759</b>  | <b>1.93</b>       | <b>-1.55</b>       |
| Israel                           | 7,754         | 10,705        | 10,951        | 12,278         | 12,406         | 1.42              | 1.04               |
| Turkey                           | 2,978         | 3,617         | 4,231         | 4,744          | 4,353          | 0.50              | -8.24              |
| <b>OTHER EUROPE</b>              | <b>13,815</b> | <b>16,772</b> | <b>19,195</b> | <b>21,520</b>  | <b>21,330</b>  | <b>2.45</b>       | <b>-0.88</b>       |
| Other countries of Europe        | 13,815        | 16,772        | 19,195        | 21,520         | 21,330         | 2.45              | -0.88              |
| <b>MIDDLE EAST</b>               | <b>51,282</b> | <b>58,750</b> | <b>68,075</b> | <b>76,317</b>  | <b>75,523</b>  | <b>8.67</b>       | <b>-1.04</b>       |
| Egypt                            | 2,983         | 4,834         | 4,927         | 5,524          | 5,224          | 0.60              | -5.43              |
| Kuwait                           | 1,977         | 2,406         | 2,605         | 2,919          | 2,829          | 0.32              | -3.08              |
| Saudi Arabia                     | 18,435        | 19,494        | 24,181        | 27,109         | 26,553         | 3.05              | -2.05              |
| United Arab Emirates             | 9,368         | 13,211        | 14,353        | 16,091         | 15,888         | 1.82              | -1.26              |
| Yemen                            | 6,172         | 9,326         | 9,411         | 10,550         | 10,447         | 1.20              | -0.98              |
| Other countries of Middle East   | 12,347        | 9,479         | 12,598        | 14,124         | 14,582         | 1.67              | 3.24               |
| <b>SOUTH ASIA</b>                | <b>21,539</b> | <b>23,365</b> | <b>27,510</b> | <b>30,845</b>  | <b>30,470</b>  | <b>3.50</b>       | <b>-1.22</b>       |
| India                            | 19,211        | 21,789        | 25,606        | 28,708         | 28,294         | 3.25              | -1.44              |
| Pakistan                         | 2,328         | 1,576         | 1,904         | 2,137          | 2,176          | 0.25              | 1.82               |

## FIJI

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b> (*)                       | <b>660,590</b> | <b>658,866</b> | <b>692,630</b> | <b>754,835</b> | <b>792,320</b> | <b>100.00</b>     | <b>4.97</b>        |
| <b>AMERICAS</b>                        | <b>69,904</b>  | <b>67,568</b>  | <b>74,381</b>  | <b>79,540</b>  | <b>81,408</b>  | <b>10.27</b>      | <b>2.35</b>        |
| <b>NORTH AMERICA</b>                   | <b>69,904</b>  | <b>67,568</b>  | <b>74,381</b>  | <b>79,540</b>  | <b>81,408</b>  | <b>10.27</b>      | <b>2.35</b>        |
| Canada                                 | 13,426         | 12,870         | 12,457         | 11,709         | 11,780         | 1.49              | 0.61               |
| United States of America               | 56,478         | 54,698         | 61,924         | 67,831         | 69,628         | 8.79              | 2.65               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>535,252</b> | <b>533,817</b> | <b>561,739</b> | <b>618,375</b> | <b>653,946</b> | <b>82.54</b>      | <b>5.75</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>39,377</b>  | <b>36,402</b>  | <b>40,206</b>  | <b>53,624</b>  | <b>63,886</b>  | <b>8.06</b>       | <b>19.14</b>       |
| China                                  | 26,395         | 23,775         | 28,333         | 40,174         | 49,083         | 6.19              | 22.18              |
| Hong Kong (China)                      | 1,509          | 978            | 309            | 658            | 458            | 0.06              | -30.40             |
| Japan                                  | 7,069          | 7,330          | 5,888          | 6,092          | 6,274          | 0.79              | 2.99               |
| Korea, Republic of                     | 4,404          | 4,319          | 5,676          | 6,700          | 8,071          | 1.02              | 20.46              |
| <b>AUSTRALASIA</b>                     | <b>443,413</b> | <b>447,941</b> | <b>473,185</b> | <b>505,810</b> | <b>524,206</b> | <b>66.16</b>      | <b>3.64</b>        |
| Australia                              | 337,291        | 339,563        | 349,217        | 367,273        | 360,370        | 45.48             | -1.88              |
| New Zealand                            | 106,122        | 108,378        | 123,968        | 138,537        | 163,836        | 20.68             | 18.26              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>52,462</b>  | <b>49,474</b>  | <b>48,348</b>  | <b>58,941</b>  | <b>65,854</b>  | <b>8.31</b>       | <b>11.73</b>       |
| Other countries of Asia                | 13,576         | 9,849          | 9,050          | 10,371         | 16,113         | 2.03              | 55.37              |
| Other countries East Asia/Pacific      | 38,886         | 39,625         | 39,298         | 48,570         | 49,741         | 6.28              | 2.41               |
| <b>EUROPE</b>                          | <b>46,403</b>  | <b>46,360</b>  | <b>47,367</b>  | <b>47,911</b>  | <b>48,628</b>  | <b>6.14</b>       | <b>1.50</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,332</b>   | <b>1,256</b>   | <b>1,267</b>   | <b>728</b>     | <b>556</b>     | <b>0.07</b>       | <b>-23.63</b>      |
| Russian Federation                     | 1,332          | 1,256          | 1,267          | 728            | 556            | 0.07              | -23.63             |
| <b>NORTHERN EUROPE</b>                 | <b>21,585</b>  | <b>20,689</b>  | <b>21,153</b>  | <b>21,297</b>  | <b>21,018</b>  | <b>2.65</b>       | <b>-1.31</b>       |
| Denmark                                | 1,065          | 1,175          | 1,111          | 1,395          | 1,377          | 0.17              | -1.29              |
| Finland                                | 579            | 571            | 612            | 528            | 574            | 0.07              | 8.71               |
| Norway                                 | 1,442          | 1,350          | 1,226          | 1,168          | 1,005          | 0.13              | -13.96             |
| Sweden                                 | 1,423          | 1,406          | 1,422          | 1,490          | 1,350          | 0.17              | -9.40              |
| United Kingdom                         | 17,076         | 16,187         | 16,782         | 16,716         | 16,712         | 2.11              | -0.02              |
| <b>SOUTHERN EUROPE</b>                 | <b>4,315</b>   | <b>3,920</b>   | <b>4,243</b>   | <b>4,167</b>   | <b>4,772</b>   | <b>0.60</b>       | <b>14.52</b>       |
| Italy                                  | 2,994          | 2,701          | 2,960          | 2,991          | 3,299          | 0.42              | 10.30              |
| Spain                                  | 1,321          | 1,219          | 1,283          | 1,176          | 1,473          | 0.19              | 25.26              |
| <b>WESTERN EUROPE</b>                  | <b>16,715</b>  | <b>17,045</b>  | <b>17,948</b>  | <b>18,515</b>  | <b>18,590</b>  | <b>2.35</b>       | <b>0.41</b>        |
| Austria                                | 1,031          | 878            | 910            | 924            | 838            | 0.11              | -9.31              |
| France                                 | 4,375          | 4,838          | 5,207          | 5,122          | 5,245          | 0.66              | 2.40               |
| Germany                                | 7,841          | 8,106          | 8,188          | 8,627          | 8,636          | 1.09              | 0.10               |
| Netherlands                            | 1,590          | 1,517          | 1,462          | 1,487          | 1,541          | 0.19              | 3.63               |
| Switzerland                            | 1,878          | 1,706          | 2,181          | 2,355          | 2,330          | 0.29              | -1.06              |
| <b>OTHER EUROPE</b>                    | <b>2,456</b>   | <b>3,450</b>   | <b>2,756</b>   | <b>3,204</b>   | <b>3,692</b>   | <b>0.47</b>       | <b>15.23</b>       |
| Other countries of Europe              | 2,456          | 3,450          | 2,756          | 3,204          | 3,692          | 0.47              | 15.23              |
| <b>SOUTH ASIA</b>                      | <b>2,507</b>   | <b>2,882</b>   | <b>3,057</b>   | <b>3,352</b>   | <b>3,987</b>   | <b>0.50</b>       | <b>18.94</b>       |
| India                                  | 2,507          | 2,882          | 3,057          | 3,352          | 3,987          | 0.50              | 18.94              |
| <b>NOT SPECIFIED</b>                   | <b>6,524</b>   | <b>8,239</b>   | <b>6,086</b>   | <b>5,657</b>   | <b>4,351</b>   | <b>0.55</b>       | <b>-23.09</b>      |
| Other countries of the World           | 6,524          | 8,239          | 6,086          | 5,657          | 4,351          | 0.55              | -23.09             |

## FIJI

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>3,120,849</b> | <b>3,172,156</b> | <b>3,301,246</b> | <b>3,488,988</b> | <b>3,076,476</b> | <b>100.00</b>     | <b>-11.82</b>      |
| <b>AMERICAS</b>                        | <b>278,266</b>   | <b>268,826</b>   | <b>286,424</b>   | <b>283,924</b>   | <b>296,389</b>   | <b>9.63</b>       | <b>4.39</b>        |
| <b>NORTH AMERICA</b>                   | <b>278,266</b>   | <b>268,826</b>   | <b>286,424</b>   | <b>283,924</b>   | <b>296,389</b>   | <b>9.63</b>       | <b>4.39</b>        |
| Canada                                 | 37,937           | 35,992           | 40,637           | 36,531           | 34,690           | 1.13              | -5.04              |
| United States of America               | 240,329          | 232,834          | 245,787          | 247,393          | 261,699          | 8.51              | 5.78               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,329,811</b> | <b>2,344,623</b> | <b>2,382,243</b> | <b>2,573,092</b> | <b>2,240,540</b> | <b>72.83</b>      | <b>-12.92</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>32,424</b>    | <b>31,433</b>    | <b>28,557</b>    | <b>34,589</b>    | <b>30,749</b>    | <b>1.00</b>       | <b>-11.10</b>      |
| Japan                                  | 32,424           | 31,433           | 28,557           | 34,589           | 30,749           | 1.00              | -11.10             |
| <b>AUSTRALASIA</b>                     | <b>2,192,304</b> | <b>2,221,879</b> | <b>2,255,954</b> | <b>2,413,038</b> | <b>2,089,800</b> | <b>67.93</b>      | <b>-13.40</b>      |
| Australia                              | 1,816,899        | 1,809,905        | 1,781,753        | 1,879,790        | 1,580,992        | 51.39             | -15.90             |
| New Zealand                            | 375,405          | 411,974          | 474,201          | 533,248          | 508,808          | 16.54             | -4.58              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>105,083</b>   | <b>91,311</b>    | <b>97,732</b>    | <b>125,465</b>   | <b>119,991</b>   | <b>3.90</b>       | <b>-4.36</b>       |
| Other countries of Oceania             | 105,083          | 91,311           | 97,732           | 125,465          | 119,991          | 3.90              | -4.36              |
| <b>EUROPE</b>                          | <b>225,941</b>   | <b>220,966</b>   | <b>233,025</b>   | <b>226,653</b>   | <b>207,168</b>   | <b>6.73</b>       | <b>-8.60</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>104,433</b>   | <b>97,977</b>    | <b>98,810</b>    | <b>99,577</b>    | <b>88,618</b>    | <b>2.88</b>       | <b>-11.01</b>      |
| United Kingdom                         | 104,433          | 97,977           | 98,810           | 99,577           | 88,618           | 2.88              | -11.01             |
| <b>OTHER EUROPE</b>                    | <b>121,508</b>   | <b>122,989</b>   | <b>134,215</b>   | <b>127,076</b>   | <b>118,550</b>   | <b>3.85</b>       | <b>-6.71</b>       |
| Other countries of Europe              | 121,508          | 122,989          | 134,215          | 127,076          | 118,550          | 3.85              | -6.71              |
| <b>NOT SPECIFIED</b>                   | <b>286,831</b>   | <b>337,741</b>   | <b>399,554</b>   | <b>405,319</b>   | <b>332,379</b>   | <b>10.80</b>      | <b>-18.00</b>      |
| Other countries of the World           | 286,831          | 337,741          | 399,554          | 405,319          | 332,379          | 10.80             | -18.00             |

## FINLAND

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>2,778,464</b> | <b>2,796,839</b> | <b>2,731,325</b> | <b>2,622,039</b> | <b>2,788,903</b> | <b>100.00</b>     | <b>6.36</b>        |
| <b>AFRICA</b>                     | <b>7,884</b>     | <b>7,385</b>     | <b>7,851</b>     | <b>8,830</b>     | <b>8,609</b>     | <b>0.31</b>       | <b>-2.50</b>       |
| <b>EAST AFRICA</b>                | <b>1,657</b>     | <b>1,595</b>     | <b>1,814</b>     | <b>2,139</b>     | <b>1,837</b>     | <b>0.07</b>       | <b>-14.12</b>      |
| British Indian Ocean Territory    | 30               | 18               | 6                | 2                | 17               | 0.00              | 750.00             |
| Burundi                           | 5                | 14               | 10               | 7                | 22               | 0.00              | 214.29             |
| Comoros                           |                  | 4                |                  | 5                | 2                | 0.00              | -60.00             |
| Djibouti                          | 11               | 6                | 28               | 4                | 10               | 0.00              | 150.00             |
| Eritrea                           | 11               | 13               | 17               | 29               | 22               | 0.00              | -24.14             |
| Ethiopia                          | 215              | 178              | 252              | 313              | 501              | 0.02              | 60.06              |
| Kenya                             | 425              | 484              | 450              | 679              | 354              | 0.01              | -47.86             |
| Madagascar                        | 7                | 8                | 17               | 13               | 10               | 0.00              | -23.08             |
| Malawi                            | 58               | 37               | 51               | 18               | 24               | 0.00              | 33.33              |
| Mauritius                         | 72               | 49               | 22               | 47               | 100              | 0.00              | 112.77             |
| Mozambique                        | 73               | 36               | 79               | 68               | 78               | 0.00              | 14.71              |
| Reunion                           | 39               | 13               | 36               | 10               | 6                | 0.00              | -40.00             |
| Rwanda                            | 63               | 36               | 22               | 35               | 21               | 0.00              | -40.00             |
| Seychelles                        | 48               | 16               | 23               | 35               | 70               | 0.00              | 100.00             |
| Somalia                           | 37               | 64               | 98               | 125              | 75               | 0.00              | -40.00             |
| Tanzania, United Republic of      | 259              | 340              | 389              | 469              | 304              | 0.01              | -35.18             |
| Uganda                            | 112              | 86               | 86               | 99               | 116              | 0.00              | 17.17              |
| Zambia                            | 147              | 142              | 189              | 117              | 64               | 0.00              | -45.30             |
| Zimbabwe                          | 45               | 51               | 39               | 64               | 41               | 0.00              | -35.94             |
| <b>CENTRAL AFRICA</b>             | <b>523</b>       | <b>429</b>       | <b>497</b>       | <b>289</b>       | <b>231</b>       | <b>0.01</b>       | <b>-20.07</b>      |
| Angola                            | 277              | 196              | 195              | 43               | 20               | 0.00              | -53.49             |
| Cameroon                          | 63               | 83               | 68               | 86               | 65               | 0.00              | -24.42             |
| Central African Republic          | 24               | 8                | 31               | 13               | 16               | 0.00              | 23.08              |
| Chad                              | 6                | 8                | 2                | 5                | 4                | 0.00              | -20.00             |
| Congo                             | 103              | 85               | 60               | 91               | 68               | 0.00              | -25.27             |
| Congo, Democratic Republic of the | 24               | 9                | 112              | 9                | 17               | 0.00              | 88.89              |
| Equatorial Guinea                 |                  | 1                | 9                | 4                | 2                | 0.00              | -50.00             |
| Gabon                             | 24               | 28               | 9                | 37               | 32               | 0.00              | -13.51             |
| Sao Tome and Principe             | 2                | 11               | 11               | 1                | 7                | 0.00              | 600.00             |
| <b>NORTH AFRICA</b>               | <b>965</b>       | <b>958</b>       | <b>980</b>       | <b>1,155</b>     | <b>1,326</b>     | <b>0.05</b>       | <b>14.81</b>       |
| Algeria                           | 266              | 250              | 306              | 349              | 322              | 0.01              | -7.74              |
| Morocco                           | 381              | 373              | 382              | 460              | 499              | 0.02              | 8.48               |
| Sudan                             | 62               | 79               | 71               | 66               | 107              | 0.00              | 62.12              |
| Tunisia                           | 255              | 255              | 221              | 280              | 398              | 0.01              | 42.14              |
| Western Sahara                    | 1                | 1                |                  |                  |                  |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>2,898</b>     | <b>2,927</b>     | <b>2,973</b>     | <b>3,237</b>     | <b>2,758</b>     | <b>0.10</b>       | <b>-14.80</b>      |
| Botswana                          | 36               | 25               | 53               | 45               | 42               | 0.00              | -6.67              |
| Lesotho                           | 2                | 7                | 2                | 50               |                  |                   |                    |
| Namibia                           | 198              | 217              | 362              | 187              | 282              | 0.01              | 50.80              |
| South Africa                      | 2,532            | 2,530            | 2,406            | 2,698            | 2,257            | 0.08              | -16.35             |
| Swaziland                         | 130              | 148              | 150              | 257              | 177              | 0.01              | -31.13             |
| <b>WEST AFRICA</b>                | <b>1,841</b>     | <b>1,476</b>     | <b>1,587</b>     | <b>2,010</b>     | <b>2,457</b>     | <b>0.09</b>       | <b>22.24</b>       |
| Benin                             | 17               | 18               | 14               | 10               | 9                | 0.00              | -10.00             |
| Burkina Faso                      | 11               | 14               | 18               | 11               | 12               | 0.00              | 9.09               |
| Cabo Verde                        | 10               | 21               | 6                | 4                | 5                | 0.00              | 25.00              |
| Côte d'Ivoire                     | 56               | 64               | 56               | 62               | 48               | 0.00              | -22.58             |
| Gambia                            | 76               | 35               | 51               | 50               | 69               | 0.00              | 38.00              |
| Ghana                             | 246              | 197              | 103              | 215              | 231              | 0.01              | 7.44               |
| Guinea                            | 12               | 15               | 28               | 14               | 19               | 0.00              | 35.71              |
| Guinea-Bissau                     |                  |                  |                  | 5                | 5                | 0.00              |                    |
| Liberia                           | 9                | 14               | 21               | 7                | 14               | 0.00              | 100.00             |
| Mali                              | 101              | 50               | 70               | 161              | 798              | 0.03              | 395.65             |

## FINLAND

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Mauritania                       | 20             | 28             | 44             | 34             | 16             | 0.00              | -52.94             |
| Niger                            | 196            | 157            | 121            | 181            | 182            | 0.01              | 0.55               |
| Nigeria                          | 621            | 516            | 632            | 702            | 520            | 0.02              | -25.93             |
| Saint Helena                     | 7              | 13             | 41             | 5              | 14             | 0.00              | 180.00             |
| Senegal                          | 101            | 71             | 107            | 115            | 143            | 0.01              | 24.35              |
| Sierra Leone                     | 347            | 262            | 266            | 426            | 358            | 0.01              | -15.96             |
| Togo                             | 11             | 1              | 9              | 8              | 14             | 0.00              | 75.00              |
| <b>AMERICAS</b>                  | <b>123,211</b> | <b>121,014</b> | <b>127,893</b> | <b>135,021</b> | <b>149,106</b> | <b>5.35</b>       | <b>10.43</b>       |
| <b>CARIBBEAN</b>                 | <b>851</b>     | <b>790</b>     | <b>660</b>     | <b>535</b>     | <b>1,397</b>   | <b>0.05</b>       | <b>161.12</b>      |
| Anguilla                         | 12             | 11             | 7              | 5              | 4              | 0.00              | -20.00             |
| Antigua and Barbuda              | 5              | 40             | 23             | 12             | 13             | 0.00              | 8.33               |
| Aruba                            | 11             | 3              | 14             | 5              |                |                   |                    |
| Bahamas                          | 44             | 36             | 37             | 24             | 25             | 0.00              | 4.17               |
| Barbados                         | 13             | 14             | 34             | 4              | 18             | 0.00              | 350.00             |
| Bermuda                          | 19             | 17             | 11             | 7              | 26             | 0.00              | 271.43             |
| British Virgin Islands           | 16             | 7              | 5              |                | 9              | 0.00              |                    |
| Cayman Islands                   | 10             | 2              | 4              | 2              | 12             | 0.00              | 500.00             |
| Cuba                             | 289            | 281            | 85             | 148            | 103            | 0.00              | -30.41             |
| Dominica                         | 23             | 4              | 8              | 9              | 49             | 0.00              | 444.44             |
| Dominican Republic               | 70             | 61             | 45             | 95             | 68             | 0.00              | -28.42             |
| Grenada                          | 18             | 7              |                | 3              | 5              | 0.00              | 66.67              |
| Guadeloupe                       | 1              | 15             | 13             | 6              |                |                   |                    |
| Haiti                            | 35             | 20             | 62             | 13             | 10             | 0.00              | -23.08             |
| Jamaica                          | 112            | 57             | 80             | 30             | 70             | 0.00              | 133.33             |
| Martinique                       | 5              | 10             | 19             |                |                |                   |                    |
| Montserrat                       | 2              |                | 2              | 2              | 1              | 0.00              | -50.00             |
| Netherlands Antilles             | 40             | 50             | 58             | 19             |                |                   |                    |
| Puerto Rico                      | 29             | 39             | 74             | 71             | 888            | 0.03              | 1,150.70           |
| Saint Kitts and Nevis            | 4              | 4              | 15             | 16             | 15             | 0.00              | -6.25              |
| Saint Lucia                      | 38             | 11             | 7              |                | 4              | 0.00              |                    |
| Saint Vincent and the Grenadines | 2              |                | 1              |                | 1              | 0.00              |                    |
| Trinidad and Tobago              | 28             | 46             | 33             | 45             | 55             | 0.00              | 22.22              |
| Turks and Caicos Islands         | 19             | 9              | 13             | 10             | 3              | 0.00              | -70.00             |
| United States Virgin Islands     | 6              | 46             | 10             | 9              | 18             | 0.00              | 100.00             |
| <b>CENTRAL AMERICA</b>           | <b>555</b>     | <b>852</b>     | <b>879</b>     | <b>1,261</b>   | <b>1,207</b>   | <b>0.04</b>       | <b>-4.28</b>       |
| Belize                           | 7              | 27             | 22             | 58             | 77             | 0.00              | 32.76              |
| Costa Rica                       | 179            | 233            | 194            | 195            | 297            | 0.01              | 52.31              |
| El Salvador                      | 205            | 378            | 425            | 676            | 512            | 0.02              | -24.26             |
| Guatemala                        | 65             | 34             | 47             | 81             | 62             | 0.00              | -23.46             |
| Honduras                         | 28             | 93             | 59             | 113            | 61             | 0.00              | -46.02             |
| Nicaragua                        | 47             | 45             | 58             | 72             | 46             | 0.00              | -36.11             |
| Panama                           | 24             | 42             | 74             | 66             | 152            | 0.01              | 130.30             |
| <b>NORTH AMERICA</b>             | <b>108,679</b> | <b>106,396</b> | <b>111,523</b> | <b>116,866</b> | <b>129,879</b> | <b>4.66</b>       | <b>11.13</b>       |
| Canada                           | 15,075         | 14,724         | 15,410         | 18,693         | 18,207         | 0.65              | -2.60              |
| Greenland                        | 66             | 43             | 67             | 95             | 118            | 0.00              | 24.21              |
| Mexico                           | 2,356          | 2,564          | 2,576          | 2,759          | 3,731          | 0.13              | 35.23              |
| Saint Pierre and Miquelon        | 1              |                | 1              |                |                |                   |                    |
| United States of America         | 91,181         | 89,065         | 93,469         | 95,319         | 107,823        | 3.87              | 13.12              |
| <b>SOUTH AMERICA</b>             | <b>13,126</b>  | <b>12,976</b>  | <b>14,831</b>  | <b>16,359</b>  | <b>16,623</b>  | <b>0.60</b>       | <b>1.61</b>        |
| Argentina                        | 1,444          | 2,033          | 1,783          | 2,807          | 3,385          | 0.12              | 20.59              |
| Bolivia, Plurinational State of  | 50             | 47             | 54             | 41             | 76             | 0.00              | 85.37              |
| Brazil                           | 8,123          | 7,397          | 9,543          | 8,956          | 8,946          | 0.32              | -0.11              |
| Chile                            | 1,218          | 1,175          | 1,337          | 1,450          | 1,451          | 0.05              | 0.07               |
| Colombia                         | 798            | 908            | 669            | 1,308          | 886            | 0.03              | -32.26             |
| Ecuador                          | 228            | 190            | 163            | 170            | 175            | 0.01              | 2.94               |



## FINLAND

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Falkland Islands (Malvinas)            | 8              | 10             | 8              | 9              | 13             | 0.00              | 44.44              |
| French Guiana                          | 11             | 5              | 8              | 6              |                |                   |                    |
| Guyana                                 | 2              | 7              | 5              | 9              | 12             | 0.00              | 33.33              |
| Paraguay                               | 6              | 19             | 27             | 19             | 55             | 0.00              | 189.47             |
| Peru                                   | 307            | 348            | 332            | 443            | 482            | 0.02              | 8.80               |
| Suriname                               | 31             | 31             | 41             | 44             | 34             | 0.00              | -22.73             |
| Uruguay                                | 509            | 530            | 484            | 786            | 631            | 0.02              | -19.72             |
| Venezuela, Bolivarian Republic of      | 391            | 276            | 377            | 311            | 477            | 0.02              | 53.38              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>228,510</b> | <b>272,582</b> | <b>286,619</b> | <b>348,979</b> | <b>429,252</b> | <b>15.39</b>      | <b>23.00</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>182,810</b> | <b>221,970</b> | <b>227,876</b> | <b>281,980</b> | <b>339,602</b> | <b>12.18</b>      | <b>20.43</b>       |
| China                                  | 59,491         | 79,379         | 85,389         | 121,208        | 158,239        | 5.67              | 30.55              |
| Hong Kong (China)                      | 8,202          | 10,291         | 12,426         | 17,649         | 26,620         | 0.95              | 50.83              |
| Japan                                  | 91,783         | 106,769        | 102,154        | 108,106        | 114,463        | 4.10              | 5.88               |
| Korea, Democratic People's Republic of | 1,927          | 1,271          | 1,471          | 777            | 840            | 0.03              | 8.11               |
| Korea, Republic of                     | 13,609         | 15,855         | 15,769         | 18,835         | 22,948         | 0.82              | 21.84              |
| Macao (China)                          | 92             | 117            | 120            | 255            | 514            | 0.02              | 101.57             |
| Mongolia                               | 128            | 106            | 148            | 104            | 98             | 0.00              | -5.77              |
| Taiwan Province of China               | 7,578          | 8,182          | 10,399         | 15,046         | 15,880         | 0.57              | 5.54               |
| <b>SOUTH-EAST ASIA</b>                 | <b>21,942</b>  | <b>25,098</b>  | <b>29,423</b>  | <b>37,271</b>  | <b>59,406</b>  | <b>2.13</b>       | <b>59.39</b>       |
| Brunei Darussalam                      | 17             | 13             | 27             | 16             | 21             | 0.00              | 31.25              |
| Cambodia                               | 7              | 23             | 11             | 83             | 17             | 0.00              | -79.52             |
| Indonesia                              | 2,721          | 3,450          | 3,674          | 3,408          | 6,684          | 0.24              | 96.13              |
| Lao People's Democratic Republic       | 45             | 72             | 36             | 41             | 56             | 0.00              | 36.59              |
| Malaysia                               | 2,054          | 2,018          | 2,892          | 4,315          | 6,125          | 0.22              | 41.95              |
| Myanmar                                | 72             | 136            | 119            | 255            | 138            | 0.00              | -45.88             |
| Philippines                            | 1,202          | 1,151          | 1,238          | 1,726          | 3,245          | 0.12              | 88.01              |
| Singapore                              | 6,729          | 8,631          | 10,695         | 13,931         | 26,139         | 0.94              | 87.63              |
| Thailand                               | 8,387          | 8,926          | 9,762          | 12,457         | 15,172         | 0.54              | 21.79              |
| Timor-Leste                            |                | 3              | 4              | 5              | 13             | 0.00              | 160.00             |
| Viet Nam                               | 708            | 675            | 965            | 1,034          | 1,796          | 0.06              | 73.69              |
| <b>AUSTRALASIA</b>                     | <b>23,417</b>  | <b>25,123</b>  | <b>29,084</b>  | <b>29,490</b>  | <b>29,942</b>  | <b>1.07</b>       | <b>1.53</b>        |
| Australia                              | 21,553         | 23,153         | 26,959         | 27,242         | 27,604         | 0.99              | 1.33               |
| New Zealand                            | 1,864          | 1,970          | 2,125          | 2,248          | 2,338          | 0.08              | 4.00               |
| <b>MELANESIA</b>                       | <b>100</b>     | <b>138</b>     | <b>132</b>     | <b>107</b>     | <b>132</b>     | <b>0.00</b>       | <b>23.36</b>       |
| Fiji                                   | 32             | 30             | 35             | 34             | 40             | 0.00              | 17.65              |
| New Caledonia                          | 44             | 84             | 61             | 33             | 48             | 0.00              | 45.45              |
| Papua New Guinea                       | 10             | 12             | 24             | 20             | 13             | 0.00              | -35.00             |
| Solomon Islands                        | 11             | 11             | 12             | 20             | 23             | 0.00              | 15.00              |
| Vanuatu                                | 3              | 1              |                |                | 8              | 0.00              |                    |
| <b>MICRONESIA</b>                      | <b>20</b>      | <b>43</b>      | <b>21</b>      | <b>23</b>      | <b>31</b>      | <b>0.00</b>       | <b>34.78</b>       |
| Christmas Island, Australia            | 1              |                |                | 5              |                |                   |                    |
| Cocos (Keeling) Islands                |                | 3              |                |                |                |                   |                    |
| Guam                                   | 2              | 1              | 6              | 5              | 3              | 0.00              | -40.00             |
| Kiribati                               | 11             | 12             | 6              | 3              | 6              | 0.00              | 100.00             |
| Micronesia, Federated States of        | 2              | 14             |                |                | 4              | 0.00              |                    |
| Nauru                                  | 1              | 11             | 5              | 9              | 14             | 0.00              | 55.56              |
| Northern Mariana Islands               |                | 2              | 1              | 1              | 3              | 0.00              | 200.00             |
| Palau                                  | 3              |                | 3              |                | 1              | 0.00              |                    |
| <b>POLYNESIA</b>                       | <b>221</b>     | <b>210</b>     | <b>83</b>      | <b>108</b>     | <b>139</b>     | <b>0.00</b>       | <b>28.70</b>       |
| American Samoa                         | 145            | 115            | 37             | 27             | 13             | 0.00              | -51.85             |
| Cook Islands                           | 2              | 7              | 6              | 1              | 4              | 0.00              | 300.00             |
| French Polynesia                       | 16             | 9              | 8              | 6              | 3              | 0.00              | -50.00             |
| Niue                                   | 2              | 3              | 2              | 1              | 5              | 0.00              | 400.00             |
| Pitcairn                               | 2              | 4              | 1              | 2              | 3              | 0.00              | 50.00              |
| Samoa                                  | 4              | 7              | 4              | 2              |                |                   |                    |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Tokelau                                   | 35               | 53               | 20               | 61               | 36               | 0.00              | -40.98             |
| Tonga                                     |                  | 5                | 1                | 8                | 75               | 0.00              | 837.50             |
| Tuvalu                                    | 10               | 7                | 1                |                  |                  |                   |                    |
| Wallis and Futuna Islands                 | 5                |                  | 3                |                  |                  |                   |                    |
| <b>EUROPE</b>                             | <b>2,238,356</b> | <b>2,218,427</b> | <b>2,111,875</b> | <b>1,933,993</b> | <b>1,946,912</b> | <b>69.81</b>      | <b>0.67</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>937,617</b>   | <b>965,899</b>   | <b>817,295</b>   | <b>552,424</b>   | <b>516,513</b>   | <b>18.52</b>      | <b>-6.50</b>       |
| Armenia                                   | 256              | 247              | 315              | 242              | 232              | 0.01              | -4.13              |
| Azerbaijan                                | 399              | 342              | 433              | 514              | 490              | 0.02              | -4.67              |
| Belarus                                   | 2,359            | 2,324            | 2,656            | 2,666            | 2,533            | 0.09              | -4.99              |
| Bulgaria                                  | 1,979            | 1,858            | 2,355            | 2,781            | 2,928            | 0.10              | 5.29               |
| Czech Republic                            | 14,262           | 13,105           | 14,154           | 15,030           | 16,267           | 0.58              | 8.23               |
| Estonia                                   | 94,800           | 80,409           | 83,278           | 81,010           | 84,121           | 3.02              | 3.84               |
| Georgia                                   | 1,385            | 1,246            | 1,489            | 1,389            | 1,249            | 0.04              | -10.08             |
| Hungary                                   | 8,224            | 7,904            | 7,746            | 8,039            | 7,711            | 0.28              | -4.08              |
| Kazakhstan                                | 1,416            | 2,176            | 2,536            | 1,884            | 1,877            | 0.07              | -0.37              |
| Kyrgyzstan                                | 207              | 49               | 58               | 130              | 133              | 0.00              | 2.31               |
| Latvia                                    | 20,256           | 20,542           | 22,081           | 19,800           | 21,123           | 0.76              | 6.68               |
| Lithuania                                 | 13,697           | 11,986           | 14,100           | 14,177           | 15,659           | 0.56              | 10.45              |
| Moldova, Republic of                      | 263              | 176              | 253              | 179              | 346              | 0.01              | 93.30              |
| Poland                                    | 28,451           | 26,293           | 32,686           | 33,385           | 34,856           | 1.25              | 4.41               |
| Romania                                   | 6,396            | 6,249            | 6,081            | 6,529            | 7,169            | 0.26              | 9.80               |
| Russian Federation                        | 731,261          | 778,574          | 615,154          | 351,721          | 306,794          | 11.00             | -12.77             |
| Slovakia                                  | 4,570            | 3,973            | 3,987            | 4,902            | 4,616            | 0.17              | -5.83              |
| Tajikistan                                | 75               | 41               | 34               | 122              | 63               | 0.00              | -48.36             |
| Turkmenistan                              | 32               | 27               | 35               | 41               | 27               | 0.00              | -34.15             |
| Ukraine                                   | 7,246            | 8,251            | 7,713            | 7,710            | 8,211            | 0.29              | 6.50               |
| Uzbekistan                                | 83               | 127              | 151              | 173              | 108              | 0.00              | -37.57             |
| <b>NORTHERN EUROPE</b>                    | <b>617,828</b>   | <b>618,984</b>   | <b>636,169</b>   | <b>668,985</b>   | <b>683,349</b>   | <b>24.50</b>      | <b>2.15</b>        |
| Denmark                                   | 50,618           | 48,071           | 51,844           | 54,166           | 56,454           | 2.02              | 4.22               |
| Faeroe Islands                            | 275              | 162              | 132              | 318              | 402              | 0.01              | 26.42              |
| Iceland                                   | 4,197            | 3,339            | 3,822            | 4,713            | 5,172            | 0.19              | 9.74               |
| Ireland                                   | 7,610            | 7,795            | 7,799            | 9,775            | 11,099           | 0.40              | 13.54              |
| Isle of Man                               |                  | 2                | 1                | 6                | 19               | 0.00              | 216.67             |
| Norway                                    | 92,478           | 90,627           | 92,416           | 94,512           | 96,599           | 3.46              | 2.21               |
| Sweden                                    | 301,651          | 291,405          | 299,589          | 315,567          | 313,866          | 11.25             | -0.54              |
| United Kingdom                            | 160,999          | 177,583          | 180,566          | 189,928          | 199,738          | 7.16              | 5.17               |
| <b>SOUTHERN EUROPE</b>                    | <b>124,883</b>   | <b>113,372</b>   | <b>125,542</b>   | <b>133,931</b>   | <b>148,496</b>   | <b>5.32</b>       | <b>10.88</b>       |
| Albania                                   | 332              | 184              | 278              | 408              | 348              | 0.01              | -14.71             |
| Andorra                                   | 141              | 145              | 130              | 113              | 134              | 0.00              | 18.58              |
| Bosnia and Herzegovina                    | 237              | 170              | 363              | 306              | 244              | 0.01              | -20.26             |
| Croatia                                   | 1,503            | 1,858            | 2,123            | 4,625            | 3,251            | 0.12              | -29.71             |
| Gibraltar                                 | 48               | 61               | 51               | 50               | 80               | 0.00              | 60.00              |
| Greece                                    | 5,828            | 5,022            | 5,868            | 5,736            | 6,028            | 0.22              | 5.09               |
| Holy See                                  | 6                | 139              | 186              | 192              | 136              | 0.00              | -29.17             |
| Italy                                     | 60,000           | 54,455           | 58,322           | 61,289           | 66,057           | 2.37              | 7.78               |
| Malta                                     | 390              | 274              | 493              | 645              | 742              | 0.03              | 15.04              |
| Montenegro                                | 22               | 37               | 30               | 160              | 152              | 0.01              | -5.00              |
| Portugal                                  | 7,027            | 5,493            | 6,211            | 7,130            | 9,147            | 0.33              | 28.29              |
| San Marino                                | 103              | 26               | 65               | 24               | 41               | 0.00              | 70.83              |
| Serbia                                    | 828              | 703              | 1,030            | 1,051            | 1,192            | 0.04              | 13.42              |
| Slovenia                                  | 2,995            | 3,241            | 3,215            | 3,347            | 3,522            | 0.13              | 5.23               |
| Spain                                     | 45,206           | 41,379           | 46,950           | 48,635           | 57,149           | 2.05              | 17.51              |
| The Former Yugoslav Republic of Macedonia | 217              | 185              | 227              | 220              | 273              | 0.01              | 24.09              |
| <b>WESTERN EUROPE</b>                     | <b>542,197</b>   | <b>500,114</b>   | <b>510,525</b>   | <b>551,143</b>   | <b>566,335</b>   | <b>20.31</b>      | <b>2.76</b>        |
| Austria                                   | 30,705           | 23,116           | 23,153           | 24,728           | 26,525           | 0.95              | 7.27               |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Belgium                          | 24,927         | 23,376         | 24,909         | 26,379         | 28,213         | 1.01              | 6.95               |
| France                           | 83,217         | 79,595         | 81,881         | 87,806         | 93,513         | 3.35              | 6.50               |
| Germany                          | 268,810        | 245,350        | 248,311        | 266,397        | 268,081        | 9.61              | 0.63               |
| Liechtenstein                    | 240            | 223            | 234            | 290            | 236            | 0.01              | -18.62             |
| Luxembourg                       | 2,136          | 2,390          | 2,542          | 3,321          | 3,389          | 0.12              | 2.05               |
| Monaco                           | 293            | 260            | 243            | 176            | 281            | 0.01              | 59.66              |
| Netherlands                      | 72,961         | 69,163         | 71,567         | 72,413         | 76,859         | 2.76              | 6.14               |
| Switzerland                      | 58,908         | 56,641         | 57,685         | 69,633         | 69,238         | 2.48              | -0.57              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>15,831</b>  | <b>20,058</b>  | <b>22,344</b>  | <b>27,510</b>  | <b>32,219</b>  | <b>1.16</b>       | <b>17.12</b>       |
| Cyprus                           | 666            | 476            | 736            | 666            | 874            | 0.03              | 31.23              |
| Israel                           | 6,830          | 10,402         | 12,128         | 14,197         | 16,786         | 0.60              | 18.24              |
| Turkey                           | 8,335          | 9,180          | 9,480          | 12,647         | 14,559         | 0.52              | 15.12              |
| <b>MIDDLE EAST</b>               | <b>4,706</b>   | <b>5,371</b>   | <b>6,271</b>   | <b>7,790</b>   | <b>9,202</b>   | <b>0.33</b>       | <b>18.13</b>       |
| Bahrain                          | 97             | 80             | 126            | 138            | 177            | 0.01              | 28.26              |
| Egypt                            | 839            | 998            | 1,118          | 1,312          | 1,300          | 0.05              | -0.91              |
| Iraq                             | 158            | 232            | 319            | 563            | 566            | 0.02              | 0.53               |
| Jordan                           | 155            | 214            | 202            | 247            | 381            | 0.01              | 54.25              |
| Kuwait                           | 196            | 341            | 281            | 400            | 521            | 0.02              | 30.25              |
| Lebanon                          | 275            | 279            | 385            | 375            | 543            | 0.02              | 44.80              |
| Libya                            | 66             | 75             | 143            | 26             | 79             | 0.00              | 203.85             |
| Oman                             | 146            | 173            | 174            | 173            | 260            | 0.01              | 50.29              |
| Qatar                            | 170            | 291            | 235            | 475            | 650            | 0.02              | 36.84              |
| Saudi Arabia                     | 983            | 1,035          | 1,021          | 1,374          | 1,213          | 0.04              | -11.72             |
| State of Palestine               | 19             | 14             | 16             | 8              | 19             | 0.00              | 137.50             |
| Syrian Arab Republic             | 102            | 97             | 82             | 95             | 87             | 0.00              | -8.42              |
| United Arab Emirates             | 1,476          | 1,524          | 2,142          | 2,602          | 3,392          | 0.12              | 30.36              |
| Yemen                            | 24             | 18             | 27             | 2              | 14             | 0.00              | 600.00             |
| <b>SOUTH ASIA</b>                | <b>17,152</b>  | <b>18,534</b>  | <b>19,395</b>  | <b>24,472</b>  | <b>28,598</b>  | <b>1.03</b>       | <b>16.86</b>       |
| Afghanistan                      | 323            | 350            | 439            | 279            | 378            | 0.01              | 35.48              |
| Bangladesh                       | 180            | 141            | 250            | 243            | 343            | 0.01              | 41.15              |
| Bhutan                           | 4              | 20             | 13             | 31             | 22             | 0.00              | -29.03             |
| India                            | 14,432         | 16,083         | 16,406         | 21,023         | 23,857         | 0.86              | 13.48              |
| Iran, Islamic Republic of        | 1,260          | 1,037          | 1,350          | 1,937          | 2,668          | 0.10              | 37.74              |
| Maldives                         | 2              |                | 8              | 26             | 12             | 0.00              | -53.85             |
| Nepal                            | 271            | 302            | 238            | 275            | 390            | 0.01              | 41.82              |
| Pakistan                         | 528            | 512            | 542            | 543            | 693            | 0.02              | 27.62              |
| Sri Lanka                        | 152            | 89             | 149            | 115            | 235            | 0.01              | 104.35             |
| <b>NOT SPECIFIED</b>             | <b>158,645</b> | <b>153,526</b> | <b>171,421</b> | <b>162,954</b> | <b>217,224</b> | <b>7.79</b>       | <b>33.30</b>       |
| Other countries of the World     | 158,645        | 153,526        | 171,421        | 162,954        | 217,224        | 7.79              | 33.30              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>4,948,446</b> | <b>4,906,135</b> | <b>4,795,213</b> | <b>4,676,645</b> | <b>4,973,182</b> | <b>100.00</b>     | <b>6.34</b>        |
| <b>AFRICA</b>                     | <b>21,406</b>    | <b>18,876</b>    | <b>19,641</b>    | <b>21,053</b>    | <b>20,332</b>    | <b>0.41</b>       | <b>-3.42</b>       |
| <b>EAST AFRICA</b>                | <b>4,741</b>     | <b>4,450</b>     | <b>4,853</b>     | <b>5,847</b>     | <b>4,952</b>     | <b>0.10</b>       | <b>-15.31</b>      |
| British Indian Ocean Territory    | 36               | 22               | 9                | 6                | 50               | 0.00              | 733.33             |
| Burundi                           | 27               | 34               | 43               | 13               | 47               | 0.00              | 261.54             |
| Comoros                           |                  | 1                |                  | 10               | 12               | 0.00              | 20.00              |
| Djibouti                          | 15               | 37               | 134              | 4                | 15               | 0.00              | 275.00             |
| Eritrea                           | 13               | 18               | 31               | 67               | 52               | 0.00              | -22.39             |
| Ethiopia                          | 522              | 542              | 499              | 640              | 847              | 0.02              | 32.34              |
| Kenya                             | 1,366            | 1,175            | 1,339            | 1,934            | 981              | 0.02              | -49.28             |
| Madagascar                        | 19               | 44               | 37               | 11               | 20               | 0.00              | 81.82              |
| Malawi                            | 144              | 122              | 97               | 56               | 60               | 0.00              | 7.14               |
| Mauritius                         | 248              | 157              | 27               | 138              | 248              | 0.00              | 79.71              |
| Mozambique                        | 273              | 156              | 188              | 247              | 213              | 0.00              | -13.77             |
| Reunion                           | 62               | 32               | 61               | 26               | 7                | 0.00              | -73.08             |
| Rwanda                            | 121              | 166              | 76               | 50               | 34               | 0.00              | -32.00             |
| Seychelles                        | 98               | 46               | 83               | 53               | 302              | 0.01              | 469.81             |
| Somalia                           | 54               | 64               | 147              | 248              | 164              | 0.00              | -33.87             |
| Tanzania, United Republic of      | 700              | 826              | 1,189            | 1,703            | 736              | 0.01              | -56.78             |
| Uganda                            | 271              | 310              | 237              | 249              | 294              | 0.01              | 18.07              |
| Zambia                            | 604              | 507              | 563              | 262              | 736              | 0.01              | 180.92             |
| Zimbabwe                          | 168              | 191              | 93               | 130              | 134              | 0.00              | 3.08               |
| <b>CENTRAL AFRICA</b>             | <b>1,272</b>     | <b>761</b>       | <b>852</b>       | <b>515</b>       | <b>529</b>       | <b>0.01</b>       | <b>2.72</b>        |
| Angola                            | 747              | 342              | 306              | 172              | 59               | 0.00              | -65.70             |
| Cameroon                          | 178              | 178              | 151              | 142              | 214              | 0.00              | 50.70              |
| Central African Republic          | 39               | 19               | 48               | 20               | 31               | 0.00              | 55.00              |
| Chad                              | 25               | 16               | 9                | 5                | 4                | 0.00              | -20.00             |
| Congo                             | 200              | 127              | 76               | 109              | 104              | 0.00              | -4.59              |
| Congo, Democratic Republic of the | 29               | 17               | 198              | 8                | 20               | 0.00              | 150.00             |
| Equatorial Guinea                 |                  | 6                | 16               | 7                | 6                | 0.00              | -14.29             |
| Gabon                             | 49               | 36               | 23               | 50               | 71               | 0.00              | 42.00              |
| Sao Tome and Principe             | 5                | 20               | 25               | 2                | 20               | 0.00              | 900.00             |
| <b>NORTH AFRICA</b>               | <b>2,141</b>     | <b>2,111</b>     | <b>2,266</b>     | <b>2,787</b>     | <b>3,535</b>     | <b>0.07</b>       | <b>26.84</b>       |
| Algeria                           | 776              | 672              | 892              | 1,003            | 1,278            | 0.03              | 27.42              |
| Morocco                           | 743              | 663              | 631              | 983              | 1,031            | 0.02              | 4.88               |
| Sudan                             | 118              | 214              | 140              | 134              | 251              | 0.01              | 87.31              |
| Tunisia                           | 503              | 560              | 603              | 667              | 975              | 0.02              | 46.18              |
| Western Sahara                    | 1                | 2                |                  |                  |                  |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>8,947</b>     | <b>7,924</b>     | <b>7,347</b>     | <b>7,542</b>     | <b>6,340</b>     | <b>0.13</b>       | <b>-15.94</b>      |
| Botswana                          | 205              | 128              | 198              | 134              | 95               | 0.00              | -29.10             |
| Lesotho                           | 32               | 92               | 32               | 62               |                  |                   |                    |
| Namibia                           | 681              | 598              | 921              | 620              | 479              | 0.01              | -22.74             |
| South Africa                      | 7,616            | 6,866            | 5,890            | 6,268            | 5,384            | 0.11              | -14.10             |
| Swaziland                         | 413              | 240              | 306              | 458              | 382              | 0.01              | -16.59             |
| <b>WEST AFRICA</b>                | <b>4,305</b>     | <b>3,630</b>     | <b>4,323</b>     | <b>4,362</b>     | <b>4,976</b>     | <b>0.10</b>       | <b>14.08</b>       |
| Benin                             | 39               | 36               | 32               | 20               | 13               | 0.00              | -35.00             |
| Burkina Faso                      | 59               | 81               | 86               | 21               | 34               | 0.00              | 61.90              |
| Cabo Verde                        | 21               | 25               | 11               | 14               | 10               | 0.00              | -28.57             |
| Côte d'Ivoire                     | 144              | 80               | 94               | 104              | 92               | 0.00              | -11.54             |
| Gambia                            | 92               | 50               | 96               | 73               | 133              | 0.00              | 82.19              |
| Ghana                             | 674              | 511              | 220              | 537              | 691              | 0.01              | 28.68              |
| Guinea                            | 25               | 36               | 50               | 26               | 38               | 0.00              | 46.15              |
| Guinea-Bissau                     |                  |                  |                  | 17               | 11               | 0.00              | -35.29             |
| Liberia                           | 87               | 23               | 34               | 20               | 25               | 0.00              | 25.00              |
| Mali                              | 267              | 107              | 155              | 455              | 1,040            | 0.02              | 128.57             |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Mauritania                       | 51             | 50             | 460            | 52             | 28             | 0.00              | -46.15             |
| Niger                            | 388            | 360            | 325            | 475            | 385            | 0.01              | -18.95             |
| Nigeria                          | 1,140          | 1,011          | 1,562          | 1,618          | 1,181          | 0.02              | -27.01             |
| Saint Helena                     | 18             | 46             | 71             | 6              | 21             | 0.00              | 250.00             |
| Senegal                          | 339            | 276            | 511            | 210            | 658            | 0.01              | 213.33             |
| Sierra Leone                     | 907            | 937            | 583            | 690            | 596            | 0.01              | -13.62             |
| Togo                             | 54             | 1              | 33             | 24             | 20             | 0.00              | -16.67             |
| <b>AMERICAS</b>                  | <b>265,509</b> | <b>248,491</b> | <b>269,643</b> | <b>281,547</b> | <b>320,376</b> | <b>6.44</b>       | <b>13.79</b>       |
| <b>CARIBBEAN</b>                 | <b>2,182</b>   | <b>1,920</b>   | <b>1,393</b>   | <b>1,152</b>   | <b>2,507</b>   | <b>0.05</b>       | <b>117.62</b>      |
| Anguilla                         | 12             | 18             | 14             | 7              | 4              | 0.00              | -42.86             |
| Antigua and Barbuda              | 10             | 83             | 74             | 20             | 25             | 0.00              | 25.00              |
| Aruba                            | 23             | 4              | 26             | 10             |                |                   |                    |
| Bahamas                          | 269            | 138            | 68             | 51             | 56             | 0.00              | 9.80               |
| Barbados                         | 62             | 23             | 61             | 10             | 27             | 0.00              | 170.00             |
| Bermuda                          | 32             | 51             | 41             | 16             | 73             | 0.00              | 356.25             |
| British Virgin Islands           | 51             | 12             | 6              |                | 27             | 0.00              |                    |
| Cayman Islands                   | 23             | 10             | 9              | 5              | 23             | 0.00              | 360.00             |
| Cuba                             | 714            | 510            | 129            | 251            | 272            | 0.01              | 8.37               |
| Dominica                         | 47             | 14             | 12             | 14             | 88             | 0.00              | 528.57             |
| Dominican Republic               | 181            | 117            | 126            | 236            | 128            | 0.00              | -45.76             |
| Grenada                          | 30             | 9              |                | 5              | 12             | 0.00              | 140.00             |
| Guadeloupe                       | 1              | 30             | 31             | 19             |                |                   |                    |
| Haiti                            | 56             | 39             | 96             | 36             | 14             | 0.00              | -61.11             |
| Jamaica                          | 291            | 124            | 103            | 61             | 127            | 0.00              | 108.20             |
| Martinique                       | 5              | 44             | 38             |                |                |                   |                    |
| Montserrat                       | 2              |                | 2              | 2              | 1              | 0.00              | -50.00             |
| Netherlands Antilles             | 24             | 48             | 40             | 30             |                |                   |                    |
| Puerto Rico                      | 74             | 64             | 274            | 111            | 1,362          | 0.03              | 1,127.03           |
| Saint Kitts and Nevis            | 10             | 27             | 49             | 27             | 29             | 0.00              | 7.41               |
| Saint Lucia                      | 69             | 45             | 46             |                | 14             | 0.00              |                    |
| Saint Vincent and the Grenadines | 2              |                | 1              |                | 4              | 0.00              |                    |
| Trinidad and Tobago              | 108            | 390            | 86             | 193            | 146            | 0.00              | -24.35             |
| Turks and Caicos Islands         | 71             | 27             | 34             | 25             | 3              | 0.00              | -88.00             |
| United States Virgin Islands     | 15             | 93             | 27             | 23             | 72             | 0.00              | 213.04             |
| <b>CENTRAL AMERICA</b>           | <b>1,275</b>   | <b>1,533</b>   | <b>1,605</b>   | <b>2,305</b>   | <b>2,281</b>   | <b>0.05</b>       | <b>-1.04</b>       |
| Belize                           | 7              | 50             | 59             | 121            | 151            | 0.00              | 24.79              |
| Costa Rica                       | 395            | 494            | 421            | 423            | 690            | 0.01              | 63.12              |
| El Salvador                      | 457            | 622            | 654            | 1,084          | 823            | 0.02              | -24.08             |
| Guatemala                        | 159            | 77             | 67             | 174            | 137            | 0.00              | -21.26             |
| Honduras                         | 55             | 129            | 105            | 225            | 107            | 0.00              | -52.44             |
| Nicaragua                        | 120            | 93             | 134            | 132            | 64             | 0.00              | -51.52             |
| Panama                           | 82             | 68             | 165            | 146            | 309            | 0.01              | 111.64             |
| <b>NORTH AMERICA</b>             | <b>232,653</b> | <b>218,495</b> | <b>236,569</b> | <b>244,776</b> | <b>280,600</b> | <b>5.64</b>       | <b>14.64</b>       |
| Canada                           | 34,318         | 31,768         | 33,977         | 43,377         | 47,202         | 0.95              | 8.82               |
| Greenland                        | 111            | 146            | 153            | 364            | 345            | 0.01              | -5.22              |
| Mexico                           | 4,857          | 5,233          | 5,021          | 5,504          | 7,765          | 0.16              | 41.08              |
| Saint Pierre and Miquelon        | 1              |                | 1              |                |                |                   |                    |
| United States of America         | 193,366        | 181,348        | 197,417        | 195,531        | 225,288        | 4.53              | 15.22              |
| <b>SOUTH AMERICA</b>             | <b>29,399</b>  | <b>26,543</b>  | <b>30,076</b>  | <b>33,314</b>  | <b>34,988</b>  | <b>0.70</b>       | <b>5.02</b>        |
| Argentina                        | 2,860          | 3,677          | 3,679          | 5,563          | 7,108          | 0.14              | 27.77              |
| Bolivia, Plurinational State of  | 129            | 123            | 90             | 113            | 191            | 0.00              | 69.03              |
| Brazil                           | 19,411         | 15,949         | 19,649         | 19,236         | 19,189         | 0.39              | -0.24              |
| Chile                            | 2,446          | 2,344          | 2,450          | 2,979          | 2,704          | 0.05              | -9.23              |
| Colombia                         | 1,590          | 1,907          | 1,259          | 2,588          | 1,967          | 0.04              | -24.00             |
| Ecuador                          | 474            | 522            | 484            | 351            | 329            | 0.01              | -6.27              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Falkland Islands (Malvinas)            | 10             | 17             | 10             | 26             | 25             | 0.00              | -3.85              |
| French Guiana                          | 24             | 5              | 14             | 6              |                |                   |                    |
| Guyana                                 | 8              | 29             | 20             | 45             | 39             | 0.00              | -13.33             |
| Paraguay                               | 43             | 47             | 54             | 45             | 175            | 0.00              | 288.89             |
| Peru                                   | 583            | 722            | 727            | 867            | 1,235          | 0.02              | 42.45              |
| Suriname                               | 147            | 82             | 126            | 77             | 108            | 0.00              | 40.26              |
| Uruguay                                | 729            | 453            | 734            | 838            | 1,045          | 0.02              | 24.70              |
| Venezuela, Bolivarian Republic of      | 945            | 666            | 780            | 580            | 873            | 0.02              | 50.52              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>407,026</b> | <b>473,516</b> | <b>482,155</b> | <b>576,979</b> | <b>692,920</b> | <b>13.93</b>      | <b>20.09</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>320,477</b> | <b>379,294</b> | <b>374,883</b> | <b>458,139</b> | <b>539,172</b> | <b>10.84</b>      | <b>17.69</b>       |
| China                                  | 96,781         | 122,855        | 124,025        | 177,543        | 226,115        | 4.55              | 27.36              |
| Hong Kong (China)                      | 11,932         | 15,660         | 20,969         | 27,921         | 38,944         | 0.78              | 39.48              |
| Japan                                  | 171,590        | 199,786        | 185,475        | 197,853        | 210,407        | 4.23              | 6.35               |
| Korea, Democratic People's Republic of | 4,722          | 2,239          | 2,539          | 1,565          | 1,442          | 0.03              | -7.86              |
| Korea, Republic of                     | 24,115         | 26,688         | 26,243         | 32,029         | 39,698         | 0.80              | 23.94              |
| Macao (China)                          | 174            | 218            | 249            | 450            | 772            | 0.02              | 71.56              |
| Mongolia                               | 342            | 346            | 331            | 330            | 304            | 0.01              | -7.88              |
| Taiwan Province of China               | 10,821         | 11,502         | 15,052         | 20,448         | 21,490         | 0.43              | 5.10               |
| <b>SOUTH-EAST ASIA</b>                 | <b>37,178</b>  | <b>42,155</b>  | <b>50,151</b>  | <b>60,166</b>  | <b>94,587</b>  | <b>1.90</b>       | <b>57.21</b>       |
| Brunei Darussalam                      | 24             | 22             | 35             | 25             | 30             | 0.00              | 20.00              |
| Cambodia                               | 101            | 73             | 38             | 111            | 52             | 0.00              | -53.15             |
| Indonesia                              | 4,462          | 5,085          | 5,944          | 5,354          | 10,232         | 0.21              | 91.11              |
| Lao People's Democratic Republic       | 98             | 223            | 70             | 90             | 100            | 0.00              | 11.11              |
| Malaysia                               | 3,984          | 3,990          | 4,965          | 7,352          | 9,798          | 0.20              | 33.27              |
| Myanmar                                | 80             | 321            | 274            | 499            | 292            | 0.01              | -41.48             |
| Philippines                            | 2,527          | 2,293          | 2,477          | 2,873          | 5,628          | 0.11              | 95.89              |
| Singapore                              | 12,543         | 15,771         | 20,038         | 24,541         | 43,381         | 0.87              | 76.77              |
| Thailand                               | 11,865         | 13,133         | 14,195         | 17,218         | 21,686         | 0.44              | 25.95              |
| Timor-Leste                            |                | 2              | 16             | 15             | 21             | 0.00              | 40.00              |
| Viet Nam                               | 1,494          | 1,242          | 2,099          | 2,088          | 3,367          | 0.07              | 61.25              |
| <b>AUSTRALASIA</b>                     | <b>48,777</b>  | <b>51,343</b>  | <b>56,642</b>  | <b>58,232</b>  | <b>58,573</b>  | <b>1.18</b>       | <b>0.59</b>        |
| Australia                              | 44,904         | 47,747         | 52,311         | 54,007         | 53,964         | 1.09              | -0.08              |
| New Zealand                            | 3,873          | 3,596          | 4,331          | 4,225          | 4,609          | 0.09              | 9.09               |
| <b>MELANESIA</b>                       | <b>171</b>     | <b>284</b>     | <b>316</b>     | <b>217</b>     | <b>236</b>     | <b>0.00</b>       | <b>8.76</b>        |
| Fiji                                   | 47             | 54             | 71             | 45             | 54             | 0.00              | 20.00              |
| New Caledonia                          | 88             | 154            | 154            | 79             | 84             | 0.00              | 6.33               |
| Papua New Guinea                       | 17             | 42             | 56             | 28             | 34             | 0.00              | 21.43              |
| Solomon Islands                        | 16             | 29             | 35             | 65             | 45             | 0.00              | -30.77             |
| Vanuatu                                | 3              | 5              |                |                | 19             | 0.00              |                    |
| <b>MICRONESIA</b>                      | <b>46</b>      | <b>56</b>      | <b>32</b>      | <b>45</b>      | <b>58</b>      | <b>0.00</b>       | <b>28.89</b>       |
| Christmas Island, Australia            | 3              |                |                | 5              |                |                   |                    |
| Cocos (Keeling) Islands                |                | 4              |                |                |                |                   |                    |
| Guam                                   | 3              | 1              | 6              | 13             | 3              | 0.00              | -76.92             |
| Kiribati                               | 21             | 18             | 12             | 6              | 9              | 0.00              | 50.00              |
| Micronesia, Federated States of        | 11             | 19             |                |                | 4              | 0.00              |                    |
| Nauru                                  | 1              | 11             | 7              | 18             | 33             | 0.00              | 83.33              |
| Northern Mariana Islands               |                | 3              | 1              | 3              | 8              | 0.00              | 166.67             |
| Palau                                  | 7              |                | 6              |                | 1              | 0.00              |                    |
| <b>POLYNESIA</b>                       | <b>377</b>     | <b>384</b>     | <b>131</b>     | <b>180</b>     | <b>294</b>     | <b>0.01</b>       | <b>63.33</b>       |
| American Samoa                         | 185            | 160            | 41             | 33             | 17             | 0.00              | -48.48             |
| Cook Islands                           | 3              | 14             | 16             | 1              | 7              | 0.00              | 600.00             |
| French Polynesia                       | 17             | 17             | 11             | 40             | 4              | 0.00              | -90.00             |
| Niue                                   | 2              | 3              | 2              | 2              | 11             | 0.00              | 450.00             |
| Pitcairn                               | 20             | 5              | 2              | 2              | 10             | 0.00              | 400.00             |
| Samoa                                  | 10             | 29             | 6              | 2              |                |                   |                    |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Tokelau                                   | 68               | 119              | 42               | 83               | 73               | 0.00              | -12.05             |
| Tonga                                     |                  | 11               | 1                | 17               | 172              | 0.00              | 911.76             |
| Tuvalu                                    | 58               | 26               | 2                |                  |                  |                   |                    |
| Wallis and Futuna Islands                 | 14               |                  | 8                |                  |                  |                   |                    |
| <b>EUROPE</b>                             | <b>3,957,343</b> | <b>3,870,248</b> | <b>3,698,951</b> | <b>3,467,161</b> | <b>3,518,934</b> | <b>70.76</b>      | <b>1.49</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>1,671,194</b> | <b>1,638,510</b> | <b>1,408,053</b> | <b>981,376</b>   | <b>922,238</b>   | <b>18.54</b>      | <b>-6.03</b>       |
| Armenia                                   | 702              | 650              | 732              | 546              | 488              | 0.01              | -10.62             |
| Azerbaijan                                | 993              | 811              | 1,141            | 1,349            | 1,040            | 0.02              | -22.91             |
| Belarus                                   | 6,613            | 6,155            | 7,910            | 7,930            | 6,391            | 0.13              | -19.41             |
| Bulgaria                                  | 4,806            | 3,959            | 4,794            | 5,943            | 7,401            | 0.15              | 24.53              |
| Czech Republic                            | 29,421           | 25,112           | 29,078           | 29,537           | 30,795           | 0.62              | 4.26               |
| Estonia                                   | 179,349          | 142,688          | 147,685          | 142,333          | 145,842          | 2.93              | 2.47               |
| Georgia                                   | 2,960            | 2,396            | 3,221            | 2,708            | 3,017            | 0.06              | 11.41              |
| Hungary                                   | 18,021           | 16,981           | 15,470           | 17,103           | 16,808           | 0.34              | -1.72              |
| Kazakhstan                                | 5,659            | 8,686            | 8,731            | 7,240            | 6,272            | 0.13              | -13.37             |
| Kyrgyzstan                                | 385              | 122              | 108              | 232              | 271              | 0.01              | 16.81              |
| Latvia                                    | 31,974           | 30,354           | 35,554           | 29,611           | 36,046           | 0.72              | 21.73              |
| Lithuania                                 | 24,048           | 20,151           | 21,707           | 21,530           | 23,279           | 0.47              | 8.12               |
| Moldova, Republic of                      | 762              | 477              | 554              | 384              | 730              | 0.01              | 90.10              |
| Poland                                    | 65,585           | 55,951           | 68,284           | 84,950           | 74,202           | 1.49              | -12.65             |
| Romania                                   | 14,703           | 12,438           | 11,821           | 15,635           | 18,931           | 0.38              | 21.08              |
| Russian Federation                        | 1,251,335        | 1,277,117        | 1,018,832        | 581,647          | 518,561          | 10.43             | -10.85             |
| Slovakia                                  | 11,336           | 9,636            | 9,363            | 13,080           | 9,281            | 0.19              | -29.04             |
| Tajikistan                                | 234              | 88               | 44               | 262              | 122              | 0.00              | -53.44             |
| Turkmenistan                              | 104              | 85               | 84               | 97               | 129              | 0.00              | 32.99              |
| Ukraine                                   | 21,925           | 24,344           | 22,667           | 18,973           | 22,393           | 0.45              | 18.03              |
| Uzbekistan                                | 279              | 309              | 273              | 286              | 239              | 0.00              | -16.43             |
| <b>NORTHERN EUROPE</b>                    | <b>1,031,452</b> | <b>1,050,454</b> | <b>1,076,297</b> | <b>1,142,250</b> | <b>1,173,299</b> | <b>23.59</b>      | <b>2.72</b>        |
| Denmark                                   | 80,257           | 77,174           | 86,967           | 91,437           | 97,244           | 1.96              | 6.35               |
| Faeroe Islands                            | 542              | 407              | 205              | 788              | 1,049            | 0.02              | 33.12              |
| Iceland                                   | 8,952            | 7,275            | 8,031            | 10,550           | 12,322           | 0.25              | 16.80              |
| Ireland                                   | 14,885           | 16,483           | 14,934           | 21,598           | 22,607           | 0.45              | 4.67               |
| Isle of Man                               |                  | 2                | 1                | 12               | 45               | 0.00              | 275.00             |
| Norway                                    | 143,211          | 135,735          | 142,698          | 144,716          | 143,113          | 2.88              | -1.11              |
| Sweden                                    | 419,890          | 408,863          | 427,077          | 451,531          | 442,602          | 8.90              | -1.98              |
| United Kingdom                            | 363,715          | 404,515          | 396,384          | 421,618          | 454,317          | 9.14              | 7.76               |
| <b>SOUTHERN EUROPE</b>                    | <b>248,670</b>   | <b>225,760</b>   | <b>248,243</b>   | <b>264,921</b>   | <b>301,654</b>   | <b>6.07</b>       | <b>13.87</b>       |
| Albania                                   | 688              | 310              | 691              | 823              | 756              | 0.02              | -8.14              |
| Andorra                                   | 491              | 277              | 217              | 154              | 216              | 0.00              | 40.26              |
| Bosnia and Herzegovina                    | 528              | 517              | 976              | 795              | 474              | 0.01              | -40.38             |
| Croatia                                   | 4,728            | 3,997            | 4,836            | 10,018           | 6,684            | 0.13              | -33.28             |
| Gibraltar                                 | 87               | 92               | 91               | 84               | 146              | 0.00              | 73.81              |
| Greece                                    | 13,201           | 10,997           | 13,777           | 12,546           | 13,288           | 0.27              | 5.91               |
| Holy See                                  | 8                | 306              | 694              | 531              | 352              | 0.01              | -33.71             |
| Italy                                     | 116,293          | 101,751          | 108,670          | 114,980          | 126,981          | 2.55              | 10.44              |
| Malta                                     | 912              | 792              | 1,056            | 1,544            | 1,690            | 0.03              | 9.46               |
| Montenegro                                | 81               | 114              | 77               | 385              | 534              | 0.01              | 38.70              |
| Portugal                                  | 16,423           | 13,513           | 13,600           | 17,269           | 23,887           | 0.48              | 38.32              |
| San Marino                                | 354              | 46               | 153              | 32               | 69               | 0.00              | 115.63             |
| Serbia                                    | 1,772            | 1,606            | 3,045            | 2,688            | 2,804            | 0.06              | 4.32               |
| Slovenia                                  | 6,670            | 6,997            | 6,520            | 6,624            | 7,158            | 0.14              | 8.06               |
| Spain                                     | 85,865           | 83,853           | 93,257           | 95,923           | 114,482          | 2.30              | 19.35              |
| The Former Yugoslav Republic of Macedonia | 569              | 592              | 583              | 525              | 2,133            | 0.04              | 306.29             |
| <b>WESTERN EUROPE</b>                     | <b>970,587</b>   | <b>914,235</b>   | <b>916,667</b>   | <b>1,015,884</b> | <b>1,043,004</b> | <b>20.97</b>      | <b>2.67</b>        |
| Austria                                   | 49,864           | 43,005           | 45,086           | 53,077           | 51,987           | 1.05              | -2.05              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Belgium                          | 47,901         | 44,657         | 47,023         | 49,472         | 54,229         | 1.09              | 9.62               |
| France                           | 190,892        | 187,040        | 188,650        | 204,085        | 223,767        | 4.50              | 9.64               |
| Germany                          | 444,459        | 411,672        | 406,759        | 452,219        | 449,687        | 9.04              | -0.56              |
| Liechtenstein                    | 434            | 443            | 467            | 599            | 508            | 0.01              | -15.19             |
| Luxembourg                       | 4,034          | 4,352          | 4,686          | 6,766          | 7,023          | 0.14              | 3.80               |
| Monaco                           | 568            | 525            | 458            | 307            | 480            | 0.01              | 56.35              |
| Netherlands                      | 130,037        | 125,466        | 124,894        | 129,025        | 140,083        | 2.82              | 8.57               |
| Switzerland                      | 102,398        | 97,075         | 98,644         | 120,334        | 115,240        | 2.32              | -4.23              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>35,440</b>  | <b>41,289</b>  | <b>49,691</b>  | <b>62,730</b>  | <b>78,739</b>  | <b>1.58</b>       | <b>25.52</b>       |
| Cyprus                           | 1,704          | 1,105          | 1,575          | 1,606          | 2,266          | 0.05              | 41.10              |
| Israel                           | 16,430         | 22,815         | 27,494         | 37,107         | 46,613         | 0.94              | 25.62              |
| Turkey                           | 17,306         | 17,369         | 20,622         | 24,017         | 29,860         | 0.60              | 24.33              |
| <b>MIDDLE EAST</b>               | <b>12,492</b>  | <b>14,698</b>  | <b>16,221</b>  | <b>19,922</b>  | <b>22,383</b>  | <b>0.45</b>       | <b>12.35</b>       |
| Bahrain                          | 266            | 204            | 332            | 337            | 622            | 0.01              | 84.57              |
| Egypt                            | 2,051          | 2,323          | 2,901          | 3,280          | 3,192          | 0.06              | -2.68              |
| Iraq                             | 416            | 524            | 746            | 882            | 1,029          | 0.02              | 16.67              |
| Jordan                           | 340            | 1,114          | 880            | 530            | 947            | 0.02              | 78.68              |
| Kuwait                           | 559            | 783            | 781            | 1,042          | 1,438          | 0.03              | 38.00              |
| Lebanon                          | 610            | 798            | 933            | 1,147          | 1,388          | 0.03              | 21.01              |
| Libya                            | 195            | 249            | 264            | 80             | 189            | 0.00              | 136.25             |
| Oman                             | 854            | 1,522          | 524            | 628            | 981            | 0.02              | 56.21              |
| Qatar                            | 541            | 652            | 639            | 1,326          | 1,393          | 0.03              | 5.05               |
| Saudi Arabia                     | 2,950          | 2,785          | 2,797          | 4,337          | 3,453          | 0.07              | -20.38             |
| State of Palestine               | 45             | 28             | 42             | 4              | 18             | 0.00              | 350.00             |
| Syrian Arab Republic             | 450            | 225            | 206            | 380            | 275            | 0.01              | -27.63             |
| United Arab Emirates             | 3,111          | 3,472          | 5,123          | 5,947          | 7,420          | 0.15              | 24.77              |
| Yemen                            | 104            | 19             | 53             | 2              | 38             | 0.00              | 1,800.00           |
| <b>SOUTH ASIA</b>                | <b>48,230</b>  | <b>47,819</b>  | <b>56,593</b>  | <b>60,512</b>  | <b>63,249</b>  | <b>1.27</b>       | <b>4.52</b>        |
| Afghanistan                      | 545            | 652            | 622            | 521            | 785            | 0.02              | 50.67              |
| Bangladesh                       | 601            | 287            | 599            | 419            | 646            | 0.01              | 54.18              |
| Bhutan                           | 13             | 103            | 34             | 166            | 51             | 0.00              | -69.28             |
| India                            | 42,128         | 42,645         | 50,851         | 53,758         | 53,463         | 1.08              | -0.55              |
| Iran, Islamic Republic of        | 2,739          | 2,059          | 2,550          | 3,504          | 5,905          | 0.12              | 68.52              |
| Maldives                         | 2              |                | 21             | 69             | 37             | 0.00              | -46.38             |
| Nepal                            | 586            | 582            | 478            | 724            | 502            | 0.01              | -30.66             |
| Pakistan                         | 1,086          | 1,262          | 1,030          | 1,081          | 1,336          | 0.03              | 23.59              |
| Sri Lanka                        | 530            | 229            | 408            | 270            | 524            | 0.01              | 94.07              |
| <b>NOT SPECIFIED</b>             | <b>236,440</b> | <b>232,487</b> | <b>252,009</b> | <b>249,471</b> | <b>334,988</b> | <b>6.74</b>       | <b>34.28</b>       |
| Other countries of the World     | 236,440        | 232,487        | 252,009        | 249,471        | 334,988        | 6.74              | 34.28              |



## FINLAND

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>5,802,959</b> | <b>5,860,447</b> | <b>5,710,700</b> | <b>5,510,350</b> | <b>5,771,275</b> | <b>100.00</b>     | <b>4.74</b>        |
| <b>AFRICA</b>                     | <b>22,631</b>    | <b>20,512</b>    | <b>20,621</b>    | <b>21,818</b>    | <b>20,666</b>    | <b>0.36</b>       | <b>-5.28</b>       |
| <b>EAST AFRICA</b>                | <b>4,937</b>     | <b>4,990</b>     | <b>5,068</b>     | <b>6,064</b>     | <b>4,545</b>     | <b>0.08</b>       | <b>-25.05</b>      |
| British Indian Ocean Territory    | 36               | 22               | 9                | 6                | 50               | 0.00              | 733.33             |
| Burundi                           | 29               | 65               | 45               | 13               | 47               | 0.00              | 261.54             |
| Comoros                           |                  | 4                |                  | 10               | 12               | 0.00              | 20.00              |
| Djibouti                          | 15               | 38               | 134              | 4                | 15               | 0.00              | 275.00             |
| Eritrea                           | 18               | 18               | 31               | 67               | 52               | 0.00              | -22.39             |
| Ethiopia                          | 564              | 601              | 521              | 649              | 855              | 0.01              | 31.74              |
| Kenya                             | 1,405            | 1,464            | 1,418            | 1,951            | 988              | 0.02              | -49.36             |
| Madagascar                        | 19               | 45               | 39               | 19               | 20               | 0.00              | 5.26               |
| Malawi                            | 144              | 122              | 97               | 56               | 60               | 0.00              | 7.14               |
| Mauritius                         | 256              | 158              | 31               | 143              | 248              | 0.00              | 73.43              |
| Mozambique                        | 273              | 156              | 188              | 247              | 219              | 0.00              | -11.34             |
| Reunion                           | 63               | 32               | 65               | 26               | 7                | 0.00              | -73.08             |
| Rwanda                            | 121              | 175              | 76               | 54               | 34               | 0.00              | -37.04             |
| Seychelles                        | 98               | 47               | 83               | 53               | 302              | 0.01              | 469.81             |
| Somalia                           | 57               | 93               | 150              | 316              | 250              | 0.00              | -20.89             |
| Tanzania, United Republic of      | 741              | 895              | 1,260            | 1,726            | 746              | 0.01              | -56.78             |
| Uganda                            | 293              | 322              | 242              | 272              | 298              | 0.01              | 9.56               |
| Zambia                            | 619              | 540              | 575              | 313              | 207              | 0.00              | -33.87             |
| Zimbabwe                          | 186              | 193              | 104              | 139              | 135              | 0.00              | -2.88              |
| <b>CENTRAL AFRICA</b>             | <b>1,353</b>     | <b>903</b>       | <b>871</b>       | <b>542</b>       | <b>558</b>       | <b>0.01</b>       | <b>2.95</b>        |
| Angola                            | 765              | 357              | 306              | 180              | 59               | 0.00              | -67.22             |
| Cameroon                          | 191              | 240              | 156              | 151              | 217              | 0.00              | 43.71              |
| Central African Republic          | 41               | 19               | 48               | 22               | 31               | 0.00              | 40.91              |
| Chad                              | 27               | 21               | 9                | 5                | 4                | 0.00              | -20.00             |
| Congo                             | 211              | 162              | 87               | 110              | 129              | 0.00              | 17.27              |
| Congo, Democratic Republic of the | 59               | 28               | 201              | 13               | 21               | 0.00              | 61.54              |
| Equatorial Guinea                 |                  | 6                | 16               | 7                | 6                | 0.00              | -14.29             |
| Gabon                             | 54               | 36               | 23               | 52               | 71               | 0.00              | 36.54              |
| Sao Tome and Principe             | 5                | 34               | 25               | 2                | 20               | 0.00              | 900.00             |
| <b>NORTH AFRICA</b>               | <b>2,310</b>     | <b>2,301</b>     | <b>2,481</b>     | <b>3,192</b>     | <b>3,707</b>     | <b>0.06</b>       | <b>16.13</b>       |
| Algeria                           | 794              | 701              | 962              | 1,034            | 1,321            | 0.02              | 27.76              |
| Morocco                           | 857              | 800              | 759              | 1,079            | 1,100            | 0.02              | 1.95               |
| Sudan                             | 121              | 222              | 145              | 147              | 268              | 0.00              | 82.31              |
| Tunisia                           | 537              | 576              | 615              | 932              | 1,018            | 0.02              | 9.23               |
| Western Sahara                    | 1                | 2                |                  |                  |                  |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>9,117</b>     | <b>8,208</b>     | <b>7,649</b>     | <b>7,521</b>     | <b>6,738</b>     | <b>0.12</b>       | <b>-10.41</b>      |
| Botswana                          | 205              | 136              | 198              | 136              | 95               | 0.00              | -30.15             |
| Lesotho                           | 32               | 92               | 32               | 62               |                  |                   |                    |
| Namibia                           | 709              | 623              | 957              | 420              | 479              | 0.01              | 14.05              |
| South Africa                      | 7,743            | 7,106            | 6,142            | 6,443            | 5,781            | 0.10              | -10.27             |
| Swaziland                         | 428              | 251              | 320              | 460              | 383              | 0.01              | -16.74             |
| <b>WEST AFRICA</b>                | <b>4,914</b>     | <b>4,110</b>     | <b>4,552</b>     | <b>4,499</b>     | <b>5,118</b>     | <b>0.09</b>       | <b>13.76</b>       |
| Benin                             | 50               | 55               | 32               | 20               | 17               | 0.00              | -15.00             |
| Burkina Faso                      | 59               | 81               | 86               | 25               | 34               | 0.00              | 36.00              |
| Cabo Verde                        | 21               | 82               | 11               | 14               | 10               | 0.00              | -28.57             |
| Côte d'Ivoire                     | 144              | 82               | 98               | 108              | 92               | 0.00              | -14.81             |
| Gambia                            | 165              | 65               | 106              | 90               | 146              | 0.00              | 62.22              |
| Ghana                             | 738              | 530              | 231              | 575              | 697              | 0.01              | 21.22              |
| Guinea                            | 27               | 42               | 51               | 26               | 39               | 0.00              | 50.00              |
| Guinea-Bissau                     |                  |                  |                  | 17               | 11               | 0.00              | -35.29             |
| Liberia                           | 87               | 24               | 36               | 20               | 25               | 0.00              | 25.00              |
| Mali                              | 267              | 108              | 159              | 455              | 1,040            | 0.02              | 128.57             |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Mauritania                       | 51             | 50             | 462            | 52             | 28             | 0.00              | -46.15             |
| Niger                            | 400            | 363            | 326            | 475            | 385            | 0.01              | -18.95             |
| Nigeria                          | 1,558          | 1,343          | 1,731          | 1,690          | 1,288          | 0.02              | -23.79             |
| Saint Helena                     | 18             | 46             | 79             | 6              | 21             | 0.00              | 250.00             |
| Senegal                          | 361            | 301            | 518            | 212            | 669            | 0.01              | 215.57             |
| Sierra Leone                     | 911            | 937            | 591            | 690            | 596            | 0.01              | -13.62             |
| Togo                             | 57             | 1              | 35             | 24             | 20             | 0.00              | -16.67             |
| <b>AMERICAS</b>                  | <b>275,908</b> | <b>259,675</b> | <b>281,175</b> | <b>294,503</b> | <b>330,920</b> | <b>5.73</b>       | <b>12.37</b>       |
| <b>CARIBBEAN</b>                 | <b>2,248</b>   | <b>2,025</b>   | <b>1,480</b>   | <b>1,170</b>   | <b>2,553</b>   | <b>0.04</b>       | <b>118.21</b>      |
| Anguilla                         | 12             | 18             | 14             | 7              | 4              | 0.00              | -42.86             |
| Antigua and Barbuda              | 10             | 83             | 74             | 20             | 25             | 0.00              | 25.00              |
| Aruba                            | 23             | 4              | 26             | 10             |                |                   |                    |
| Bahamas                          | 269            | 139            | 68             | 51             | 56             | 0.00              | 9.80               |
| Barbados                         | 63             | 23             | 61             | 10             | 33             | 0.00              | 230.00             |
| Bermuda                          | 32             | 51             | 41             | 16             | 73             | 0.00              | 356.25             |
| British Virgin Islands           | 51             | 12             | 6              |                | 27             | 0.00              |                    |
| Cayman Islands                   | 23             | 10             | 9              | 5              | 23             | 0.00              | 360.00             |
| Cuba                             | 725            | 520            | 141            | 256            | 275            | 0.00              | 7.42               |
| Dominica                         | 49             | 14             | 12             | 22             | 88             | 0.00              | 300.00             |
| Dominican Republic               | 183            | 130            | 131            | 236            | 144            | 0.00              | -38.98             |
| Grenada                          | 30             | 9              |                | 5              | 12             | 0.00              | 140.00             |
| Guadeloupe                       | 1              | 30             | 31             | 19             |                |                   |                    |
| Haiti                            | 59             | 41             | 96             | 36             | 14             | 0.00              | -61.11             |
| Jamaica                          | 291            | 135            | 107            | 63             | 143            | 0.00              | 126.98             |
| Martinique                       | 5              | 44             | 40             |                |                |                   |                    |
| Montserrat                       | 2              |                | 2              | 2              | 1              | 0.00              | -50.00             |
| Netherlands Antilles             | 69             | 100            | 104            | 30             |                |                   |                    |
| Puerto Rico                      | 74             | 80             | 274            | 111            | 1,366          | 0.02              | 1,130.63           |
| Saint Kitts and Nevis            | 10             | 27             | 49             | 27             | 29             | 0.00              | 7.41               |
| Saint Lucia                      | 69             | 45             | 46             |                | 14             | 0.00              |                    |
| Saint Vincent and the Grenadines | 2              |                | 1              |                | 4              | 0.00              |                    |
| Trinidad and Tobago              | 108            | 390            | 86             | 196            | 147            | 0.00              | -25.00             |
| Turks and Caicos Islands         | 73             | 27             | 34             | 25             | 3              | 0.00              | -88.00             |
| United States Virgin Islands     | 15             | 93             | 27             | 23             | 72             | 0.00              | 213.04             |
| <b>CENTRAL AMERICA</b>           | <b>1,335</b>   | <b>1,661</b>   | <b>1,683</b>   | <b>2,389</b>   | <b>2,308</b>   | <b>0.04</b>       | <b>-3.39</b>       |
| Belize                           | 7              | 50             | 87             | 121            | 151            | 0.00              | 24.79              |
| Costa Rica                       | 424            | 537            | 441            | 462            | 705            | 0.01              | 52.60              |
| El Salvador                      | 470            | 666            | 659            | 1,089          | 823            | 0.01              | -24.43             |
| Guatemala                        | 163            | 83             | 76             | 181            | 139            | 0.00              | -23.20             |
| Honduras                         | 61             | 138            | 110            | 238            | 114            | 0.00              | -52.10             |
| Nicaragua                        | 126            | 101            | 141            | 145            | 67             | 0.00              | -53.79             |
| Panama                           | 84             | 86             | 169            | 153            | 309            | 0.01              | 101.96             |
| <b>NORTH AMERICA</b>             | <b>241,118</b> | <b>226,867</b> | <b>245,617</b> | <b>254,969</b> | <b>289,277</b> | <b>5.01</b>       | <b>13.46</b>       |
| Canada                           | 36,792         | 33,604         | 35,873         | 46,031         | 49,061         | 0.85              | 6.58               |
| Greenland                        | 111            | 146            | 153            | 366            | 345            | 0.01              | -5.74              |
| Mexico                           | 5,489          | 5,872          | 5,554          | 6,026          | 8,163          | 0.14              | 35.46              |
| Saint Pierre and Miquelon        | 1              |                | 1              |                |                |                   |                    |
| United States of America         | 198,725        | 187,245        | 204,036        | 202,546        | 231,708        | 4.01              | 14.40              |
| <b>SOUTH AMERICA</b>             | <b>31,207</b>  | <b>29,122</b>  | <b>32,395</b>  | <b>35,975</b>  | <b>36,782</b>  | <b>0.64</b>       | <b>2.24</b>        |
| Argentina                        | 3,121          | 3,917          | 3,909          | 5,918          | 7,309          | 0.13              | 23.50              |
| Bolivia, Plurinational State of  | 136            | 130            | 110            | 117            | 217            | 0.00              | 85.47              |
| Brazil                           | 20,207         | 17,266         | 21,052         | 20,505         | 20,032         | 0.35              | -2.31              |
| Chile                            | 2,564          | 2,516          | 2,630          | 3,098          | 2,842          | 0.05              | -8.26              |
| Colombia                         | 1,763          | 2,136          | 1,346          | 2,707          | 2,042          | 0.04              | -24.57             |
| Ecuador                          | 538            | 555            | 543            | 385            | 352            | 0.01              | -8.57              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Falkland Islands (Malvinas)            | 10             | 17             | 10             | 26             | 25             | 0.00              | -3.85              |
| French Guiana                          | 24             | 5              | 14             | 6              |                |                   |                    |
| Guyana                                 | 8              | 29             | 20             | 45             | 39             | 0.00              | -13.33             |
| Paraguay                               | 44             | 48             | 54             | 48             | 175            | 0.00              | 264.58             |
| Peru                                   | 638            | 778            | 769            | 978            | 1,336          | 0.02              | 36.61              |
| Suriname                               | 147            | 82             | 126            | 77             | 108            | 0.00              | 40.26              |
| Uruguay                                | 1,054          | 942            | 965            | 1,445          | 1,388          | 0.02              | -3.94              |
| Venezuela, Bolivarian Republic of      | 953            | 701            | 847            | 620            | 917            | 0.02              | 47.90              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>447,156</b> | <b>519,505</b> | <b>512,506</b> | <b>630,796</b> | <b>740,044</b> | <b>12.82</b>      | <b>17.32</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>332,109</b> | <b>393,123</b> | <b>390,627</b> | <b>472,603</b> | <b>552,723</b> | <b>9.58</b>       | <b>16.95</b>       |
| China                                  | 100,057        | 126,495        | 128,689        | 181,862        | 231,573        | 4.01              | 27.33              |
| Hong Kong (China)                      | 12,534         | 16,307         | 21,586         | 28,673         | 39,832         | 0.69              | 38.92              |
| Japan                                  | 176,919        | 205,988        | 192,007        | 203,411        | 214,495        | 3.72              | 5.45               |
| Korea, Democratic People's Republic of | 4,786          | 2,263          | 2,549          | 1,591          | 1,451          | 0.03              | -8.80              |
| Korea, Republic of                     | 26,013         | 29,296         | 29,223         | 35,047         | 41,840         | 0.72              | 19.38              |
| Macao (China)                          | 177            | 240            | 270            | 467            | 808            | 0.01              | 73.02              |
| Mongolia                               | 342            | 361            | 341            | 355            | 343            | 0.01              | -3.38              |
| Taiwan Province of China               | 11,281         | 12,173         | 15,962         | 21,197         | 22,381         | 0.39              | 5.59               |
| <b>SOUTH-EAST ASIA</b>                 | <b>62,129</b>  | <b>70,030</b>  | <b>60,147</b>  | <b>95,497</b>  | <b>124,235</b> | <b>2.15</b>       | <b>30.09</b>       |
| Brunei Darussalam                      | 41             | 38             | 35             | 25             | 33             | 0.00              | 32.00              |
| Cambodia                               | 108            | 79             | 39             | 115            | 55             | 0.00              | -52.17             |
| Indonesia                              | 4,900          | 5,213          | 6,074          | 5,436          | 10,357         | 0.18              | 90.53              |
| Lao People's Democratic Republic       | 98             | 317            | 72             | 90             | 101            | 0.00              | 12.22              |
| Malaysia                               | 4,130          | 4,146          | 5,116          | 8,005          | 10,097         | 0.17              | 26.13              |
| Myanmar                                | 96             | 325            | 275            | 501            | 292            | 0.01              | -41.72             |
| Philippines                            | 2,562          | 2,716          | 2,547          | 2,962          | 5,764          | 0.10              | 94.60              |
| Singapore                              | 13,047         | 16,502         | 21,068         | 25,293         | 44,281         | 0.77              | 75.07              |
| Thailand                               | 35,575         | 39,318         | 22,723         | 50,726         | 49,649         | 0.86              | -2.12              |
| Timor-Leste                            |                | 3              | 20             | 15             | 21             | 0.00              | 40.00              |
| Viet Nam                               | 1,572          | 1,373          | 2,178          | 2,329          | 3,585          | 0.06              | 53.93              |
| <b>AUSTRALASIA</b>                     | <b>52,317</b>  | <b>55,617</b>  | <b>61,240</b>  | <b>62,226</b>  | <b>62,496</b>  | <b>1.08</b>       | <b>0.43</b>        |
| Australia                              | 48,035         | 51,652         | 56,529         | 57,623         | 57,480         | 1.00              | -0.25              |
| New Zealand                            | 4,282          | 3,965          | 4,711          | 4,603          | 5,016          | 0.09              | 8.97               |
| <b>MELANESIA</b>                       | <b>178</b>     | <b>292</b>     | <b>319</b>     | <b>245</b>     | <b>238</b>     | <b>0.00</b>       | <b>-2.86</b>       |
| Fiji                                   | 48             | 54             | 74             | 45             | 54             | 0.00              | 20.00              |
| New Caledonia                          | 94             | 162            | 154            | 79             | 86             | 0.00              | 8.86               |
| Papua New Guinea                       | 17             | 42             | 56             | 56             | 34             | 0.00              | -39.29             |
| Solomon Islands                        | 16             | 29             | 35             | 65             | 45             | 0.00              | -30.77             |
| Vanuatu                                | 3              | 5              |                |                | 19             | 0.00              |                    |
| <b>MICRONESIA</b>                      | <b>46</b>      | <b>59</b>      | <b>32</b>      | <b>45</b>      | <b>58</b>      | <b>0.00</b>       | <b>28.89</b>       |
| Christmas Island, Australia            | 3              |                |                | 5              |                |                   |                    |
| Cocos (Keeling) Islands                |                | 4              |                |                |                |                   |                    |
| Guam                                   | 3              | 1              | 6              | 13             | 3              | 0.00              | -76.92             |
| Kiribati                               | 21             | 18             | 12             | 6              | 9              | 0.00              | 50.00              |
| Micronesia, Federated States of        | 11             | 19             |                |                | 4              | 0.00              |                    |
| Nauru                                  | 1              | 14             | 7              | 18             | 33             | 0.00              | 83.33              |
| Northern Mariana Islands               |                | 3              | 1              | 3              | 8              | 0.00              | 166.67             |
| Palau                                  | 7              |                | 6              |                | 1              | 0.00              |                    |
| <b>POLYNESIA</b>                       | <b>377</b>     | <b>384</b>     | <b>141</b>     | <b>180</b>     | <b>294</b>     | <b>0.01</b>       | <b>63.33</b>       |
| American Samoa                         | 185            | 160            | 47             | 33             | 17             | 0.00              | -48.48             |
| Cook Islands                           | 3              | 14             | 16             | 1              | 7              | 0.00              | 600.00             |
| French Polynesia                       | 17             | 17             | 15             | 40             | 4              | 0.00              | -90.00             |
| Niue                                   | 2              | 3              | 2              | 2              | 11             | 0.00              | 450.00             |
| Pitcairn                               | 20             | 5              | 2              | 2              | 10             | 0.00              | 400.00             |
| Samoa                                  | 10             | 29             | 6              | 2              |                |                   |                    |

## FINLAND

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Tokelau                                   | 68               | 119              | 42               | 83               | 73               | 0.00              | -12.05             |
| Tonga                                     |                  | 11               | 1                | 17               | 172              | 0.00              | 911.76             |
| Tuvalu                                    | 58               | 26               | 2                |                  |                  |                   |                    |
| Wallis and Futuna Islands                 | 14               |                  | 8                |                  |                  |                   |                    |
| <b>EUROPE</b>                             | <b>4,753,805</b> | <b>4,757,941</b> | <b>4,554,142</b> | <b>4,206,701</b> | <b>4,246,081</b> | <b>73.57</b>      | <b>0.94</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>2,032,730</b> | <b>2,071,870</b> | <b>1,826,160</b> | <b>1,290,672</b> | <b>1,215,156</b> | <b>21.06</b>      | <b>-5.85</b>       |
| Armenia                                   | 716              | 670              | 885              | 556              | 495              | 0.01              | -10.97             |
| Azerbaijan                                | 1,053            | 839              | 1,170            | 1,353            | 1,077            | 0.02              | -20.40             |
| Belarus                                   | 10,688           | 7,021            | 8,647            | 9,068            | 7,343            | 0.13              | -19.02             |
| Bulgaria                                  | 5,166            | 4,417            | 5,341            | 7,155            | 7,913            | 0.14              | 10.59              |
| Czech Republic                            | 35,273           | 31,215           | 33,817           | 34,777           | 34,984           | 0.61              | 0.60               |
| Estonia                                   | 235,482          | 187,295          | 196,277          | 188,899          | 193,376          | 3.35              | 2.37               |
| Georgia                                   | 3,046            | 2,530            | 3,288            | 2,769            | 3,053            | 0.05              | 10.26              |
| Hungary                                   | 20,157           | 19,307           | 17,973           | 18,832           | 18,733           | 0.32              | -0.53              |
| Kazakhstan                                | 5,980            | 9,090            | 9,087            | 7,552            | 6,425            | 0.11              | -14.92             |
| Kyrgyzstan                                | 385              | 140              | 118              | 260              | 274              | 0.00              | 5.38               |
| Latvia                                    | 42,368           | 42,858           | 47,223           | 43,256           | 55,197           | 0.96              | 27.61              |
| Lithuania                                 | 31,998           | 26,012           | 29,038           | 29,016           | 33,746           | 0.58              | 16.30              |
| Moldova, Republic of                      | 785              | 481              | 606              | 408              | 789              | 0.01              | 93.38              |
| Poland                                    | 76,385           | 66,158           | 79,078           | 100,259          | 88,766           | 1.54              | -11.46             |
| Romania                                   | 17,391           | 14,561           | 14,515           | 21,026           | 19,810           | 0.34              | -5.78              |
| Russian Federation                        | 1,506,900        | 1,620,419        | 1,339,611        | 782,848          | 697,596          | 12.09             | -10.89             |
| Slovakia                                  | 12,391           | 10,949           | 10,714           | 15,141           | 11,526           | 0.20              | -23.88             |
| Tajikistan                                | 238              | 103              | 44               | 262              | 132              | 0.00              | -49.62             |
| Turkmenistan                              | 104              | 85               | 85               | 97               | 129              | 0.00              | 32.99              |
| Ukraine                                   | 25,920           | 27,405           | 28,361           | 26,799           | 33,542           | 0.58              | 25.16              |
| Uzbekistan                                | 304              | 315              | 282              | 339              | 250              | 0.00              | -26.25             |
| <b>NORTHERN EUROPE</b>                    | <b>1,238,948</b> | <b>1,270,217</b> | <b>1,278,979</b> | <b>1,340,096</b> | <b>1,373,164</b> | <b>23.79</b>      | <b>2.47</b>        |
| Denmark                                   | 86,676           | 83,141           | 92,197           | 97,959           | 103,880          | 1.80              | 6.04               |
| Faeroe Islands                            | 666              | 488              | 246              | 809              | 1,067            | 0.02              | 31.89              |
| Iceland                                   | 9,485            | 7,784            | 8,307            | 10,989           | 12,570           | 0.22              | 14.39              |
| Ireland                                   | 16,939           | 18,676           | 18,099           | 22,593           | 24,717           | 0.43              | 9.40               |
| Isle of Man                               |                  | 2                | 1                | 12               | 49               | 0.00              | 308.33             |
| Norway                                    | 182,639          | 174,147          | 178,966          | 185,995          | 180,851          | 3.13              | -2.77              |
| Sweden                                    | 537,002          | 531,375          | 534,358          | 549,870          | 549,292          | 9.52              | -0.11              |
| United Kingdom                            | 405,541          | 454,604          | 446,805          | 471,869          | 500,738          | 8.68              | 6.12               |
| <b>SOUTHERN EUROPE</b>                    | <b>277,532</b>   | <b>257,387</b>   | <b>278,440</b>   | <b>293,861</b>   | <b>329,007</b>   | <b>5.70</b>       | <b>11.96</b>       |
| Albania                                   | 751              | 434              | 709              | 1,461            | 799              | 0.01              | -45.31             |
| Andorra                                   | 495              | 277              | 240              | 198              | 224              | 0.00              | 13.13              |
| Bosnia and Herzegovina                    | 535              | 564              | 1,205            | 873              | 491              | 0.01              | -43.76             |
| Croatia                                   | 4,858            | 4,862            | 5,977            | 10,253           | 6,981            | 0.12              | -31.91             |
| Gibraltar                                 | 87               | 92               | 91               | 84               | 146              | 0.00              | 73.81              |
| Greece                                    | 13,879           | 12,004           | 14,235           | 13,123           | 13,935           | 0.24              | 6.19               |
| Holy See                                  | 26               | 339              | 694              | 536              | 352              | 0.01              | -34.33             |
| Italy                                     | 130,847          | 115,681          | 123,145          | 127,757          | 139,197          | 2.41              | 8.95               |
| Malta                                     | 962              | 815              | 1,075            | 1,569            | 1,827            | 0.03              | 16.44              |
| Montenegro                                | 81               | 114              | 83               | 397              | 538              | 0.01              | 35.52              |
| Portugal                                  | 17,411           | 14,674           | 14,659           | 18,478           | 24,754           | 0.43              | 33.96              |
| San Marino                                | 391              | 61               | 164              | 39               | 78               | 0.00              | 100.00             |
| Serbia                                    | 1,894            | 1,766            | 3,356            | 2,784            | 3,829            | 0.07              | 37.54              |
| Slovenia                                  | 7,923            | 8,213            | 7,745            | 9,288            | 7,872            | 0.14              | -15.25             |
| Spain                                     | 96,820           | 96,876           | 104,451          | 106,477          | 125,828          | 2.18              | 18.17              |
| The Former Yugoslav Republic of Macedonia | 572              | 615              | 611              | 544              | 2,156            | 0.04              | 296.32             |
| <b>WESTERN EUROPE</b>                     | <b>1,166,539</b> | <b>1,113,266</b> | <b>1,117,160</b> | <b>1,215,662</b> | <b>1,246,275</b> | <b>21.59</b>      | <b>2.52</b>        |
| Austria                                   | 57,494           | 52,725           | 53,174           | 60,659           | 59,122           | 1.02              | -2.53              |

## FINLAND

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Belgium                          | 53,449         | 49,334         | 52,600         | 55,231         | 60,534         | 1.05              | 9.60               |
| France                           | 217,886        | 214,248        | 215,423        | 230,090        | 249,997        | 4.33              | 8.65               |
| Germany                          | 534,239        | 501,650        | 500,060        | 543,294        | 540,342        | 9.36              | -0.54              |
| Liechtenstein                    | 470            | 503            | 527            | 650            | 571            | 0.01              | -12.15             |
| Luxembourg                       | 4,575          | 6,814          | 5,004          | 7,054          | 7,252          | 0.13              | 2.81               |
| Monaco                           | 608            | 553            | 495            | 311            | 502            | 0.01              | 61.41              |
| Netherlands                      | 164,918        | 158,668        | 158,801        | 159,568        | 174,743        | 3.03              | 9.51               |
| Switzerland                      | 132,900        | 128,771        | 131,076        | 158,805        | 153,212        | 2.65              | -3.52              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>38,056</b>  | <b>45,201</b>  | <b>53,403</b>  | <b>66,410</b>  | <b>82,479</b>  | <b>1.43</b>       | <b>24.20</b>       |
| Cyprus                           | 1,747          | 1,154          | 1,667          | 1,643          | 2,299          | 0.04              | 39.93              |
| Israel                           | 18,317         | 25,712         | 30,560         | 40,197         | 49,458         | 0.86              | 23.04              |
| Turkey                           | 17,992         | 18,335         | 21,176         | 24,570         | 30,722         | 0.53              | 25.04              |
| <b>MIDDLE EAST</b>               | <b>12,710</b>  | <b>14,925</b>  | <b>16,557</b>  | <b>22,194</b>  | <b>22,837</b>  | <b>0.40</b>       | <b>2.90</b>        |
| Bahrain                          | 266            | 206            | 338            | 337            | 622            | 0.01              | 84.57              |
| Egypt                            | 2,094          | 2,361          | 2,923          | 3,350          | 3,278          | 0.06              | -2.15              |
| Iraq                             | 446            | 551            | 803            | 2,549          | 1,103          | 0.02              | -56.73             |
| Jordan                           | 364            | 1,118          | 886            | 535            | 954            | 0.02              | 78.32              |
| Kuwait                           | 560            | 783            | 784            | 1,045          | 1,443          | 0.03              | 38.09              |
| Lebanon                          | 620            | 814            | 942            | 1,152          | 1,388          | 0.02              | 20.49              |
| Libya                            | 196            | 260            | 299            | 80             | 190            | 0.00              | 137.50             |
| Oman                             | 854            | 1,522          | 524            | 819            | 1,003          | 0.02              | 22.47              |
| Qatar                            | 543            | 661            | 643            | 1,380          | 1,442          | 0.02              | 4.49               |
| Saudi Arabia                     | 2,954          | 2,818          | 2,847          | 4,501          | 3,490          | 0.06              | -22.46             |
| State of Palestine               | 52             | 47             | 54             | 26             | 29             | 0.00              | 11.54              |
| Syrian Arab Republic             | 450            | 231            | 257            | 383            | 279            | 0.00              | -27.15             |
| United Arab Emirates             | 3,207          | 3,527          | 5,202          | 6,035          | 7,578          | 0.13              | 25.57              |
| Yemen                            | 104            | 26             | 55             | 2              | 38             | 0.00              | 1,800.00           |
| <b>SOUTH ASIA</b>                | <b>49,788</b>  | <b>50,238</b>  | <b>59,085</b>  | <b>62,344</b>  | <b>65,529</b>  | <b>1.14</b>       | <b>5.11</b>        |
| Afghanistan                      | 576            | 680            | 663            | 564            | 990            | 0.02              | 75.53              |
| Bangladesh                       | 631            | 563            | 776            | 480            | 706            | 0.01              | 47.08              |
| Bhutan                           | 13             | 103            | 34             | 170            | 51             | 0.00              | -70.00             |
| India                            | 42,756         | 44,330         | 52,593         | 54,606         | 54,656         | 0.95              | 0.09               |
| Iran, Islamic Republic of        | 2,862          | 2,238          | 2,883          | 4,159          | 6,312          | 0.11              | 51.77              |
| Maldives                         | 2              |                | 21             | 69             | 37             | 0.00              | -46.38             |
| Nepal                            | 651            | 670            | 558            | 794            | 767            | 0.01              | -3.40              |
| Pakistan                         | 1,722          | 1,409          | 1,100          | 1,219          | 1,486          | 0.03              | 21.90              |
| Sri Lanka                        | 575            | 245            | 457            | 283            | 524            | 0.01              | 85.16              |
| <b>NOT SPECIFIED</b>             | <b>240,961</b> | <b>237,651</b> | <b>266,614</b> | <b>271,994</b> | <b>345,198</b> | <b>5.98</b>       | <b>26.91</b>       |
| Other countries of the World     | 240,961        | 237,651        | 266,614        | 271,994        | 345,198        | 5.98              | 26.91              |

## FRANCE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  |     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>81,979,701</b> | <b>83,633,674</b> | <b>83,700,717</b> | <b>84,451,621</b> | <b>82,569,983</b> | <b>100.00</b>     | <b>-2.23</b>       |
| <b>AFRICA</b>                          |     | <b>2,275,714</b>  | <b>2,349,571</b>  | <b>2,483,445</b>  | <b>2,773,581</b>  | <b>3,074,276</b>  | <b>3.72</b>       | <b>10.84</b>       |
| <b>NORTH AFRICA</b>                    |     | <b>1,631,403</b>  | <b>1,693,649</b>  | <b>1,714,231</b>  | <b>1,926,889</b>  | <b>2,234,191</b>  | <b>2.71</b>       | <b>15.95</b>       |
| All countries of North Africa          | (*) | 1,631,403         | 1,693,649         | 1,714,231         | 1,926,889         | 2,234,191         | 2.71              | 15.95              |
| <b>OTHER AFRICA</b>                    |     | <b>644,311</b>    | <b>655,922</b>    | <b>769,214</b>    | <b>846,692</b>    | <b>840,085</b>    | <b>1.02</b>       | <b>-0.78</b>       |
| Other countries of Africa              |     | 644,311           | 655,922           | 769,214           | 846,692           | 840,085           | 1.02              | -0.78              |
| <b>AMERICAS</b>                        |     | <b>6,132,521</b>  | <b>6,224,807</b>  | <b>6,619,812</b>  | <b>7,090,757</b>  | <b>8,108,402</b>  | <b>9.82</b>       | <b>14.35</b>       |
| <b>NORTH AMERICA</b>                   |     | <b>4,095,816</b>  | <b>4,261,690</b>  | <b>4,502,000</b>  | <b>5,027,493</b>  | <b>5,769,462</b>  | <b>6.99</b>       | <b>14.76</b>       |
| Canada                                 |     | 861,258           | 997,691           | 1,023,072         | 1,013,490         | 1,125,359         | 1.36              | 11.04              |
| Mexico                                 |     | 346,527           | 296,366           | 325,871           | 391,641           | 477,570           | 0.58              | 21.94              |
| United States of America               |     | 2,888,031         | 2,967,633         | 3,153,057         | 3,622,362         | 4,166,533         | 5.05              | 15.02              |
| <b>OTHER AMERICAS</b>                  |     | <b>2,036,705</b>  | <b>1,963,117</b>  | <b>2,117,812</b>  | <b>2,063,264</b>  | <b>2,338,940</b>  | <b>2.83</b>       | <b>13.36</b>       |
| Other countries of the Americas        |     | 2,036,705         | 1,963,117         | 2,117,812         | 2,063,264         | 2,338,940         | 2.83              | 13.36              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>4,159,157</b>  | <b>4,660,556</b>  | <b>5,175,016</b>  | <b>6,198,153</b>  | <b>5,649,104</b>  | <b>6.84</b>       | <b>-8.86</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>1,999,520</b>  | <b>2,256,145</b>  | <b>2,431,431</b>  | <b>2,879,116</b>  | <b>2,415,873</b>  | <b>2.93</b>       | <b>-16.09</b>      |
| China                                  | (*) | 1,291,656         | 1,595,304         | 1,654,561         | 2,196,995         | 2,004,830         | 2.43              | -8.75              |
| Japan                                  |     | 707,864           | 660,841           | 776,870           | 682,121           | 411,043           | 0.50              | -39.74             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>2,159,637</b>  | <b>2,404,411</b>  | <b>2,743,585</b>  | <b>3,319,037</b>  | <b>3,233,231</b>  | <b>3.92</b>       | <b>-2.59</b>       |
| Other countries of Asia                |     | 963,893           | 1,039,865         | 1,345,380         | 1,510,475         | 2,076,535         | 2.51              | 37.48              |
| All countries of Oceania               |     | 1,195,744         | 1,364,546         | 1,398,205         | 1,808,562         | 1,156,696         | 1.40              | -36.04             |
| <b>EUROPE</b>                          |     | <b>68,553,605</b> | <b>69,388,173</b> | <b>68,323,195</b> | <b>67,037,226</b> | <b>64,485,908</b> | <b>78.10</b>      | <b>-3.81</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>1,179,759</b>  | <b>1,238,349</b>  | <b>1,238,171</b>  | <b>1,342,814</b>  | <b>1,765,688</b>  | <b>2.14</b>       | <b>31.49</b>       |
| Poland                                 |     | 363,342           | 429,009           | 478,514           | 515,810           | 557,295           | 0.67              | 8.04               |
| Other countries Central/East Europe    |     | 816,417           | 809,340           | 759,657           | 827,004           | 1,208,393         | 1.46              | 46.12              |
| <b>NORTHERN EUROPE</b>                 |     | <b>13,999,966</b> | <b>14,662,831</b> | <b>14,177,619</b> | <b>14,611,029</b> | <b>14,157,022</b> | <b>17.15</b>      | <b>-3.11</b>       |
| Denmark                                |     | 510,615           | 648,438           | 613,047           | 626,478           | 534,766           | 0.65              | -14.64             |
| Finland                                |     | 227,309           | 205,076           | 219,712           | 311,204           | 302,922           | 0.37              | -2.66              |
| Sweden                                 |     | 608,958           | 676,155           | 817,015           | 881,673           | 794,530           | 0.96              | -9.88              |
| United Kingdom/Ireland                 |     | 12,653,084        | 13,133,162        | 12,527,845        | 12,791,674        | 12,524,804        | 15.17             | -2.09              |
| <b>SOUTHERN EUROPE</b>                 |     | <b>14,668,861</b> | <b>14,054,662</b> | <b>14,765,635</b> | <b>15,275,866</b> | <b>13,934,449</b> | <b>16.88</b>      | <b>-8.78</b>       |
| Greece                                 |     | 176,882           | 212,075           | 125,952           | 125,838           | 160,796           | 0.19              | 27.78              |
| Italy                                  |     | 7,388,458         | 7,170,531         | 7,358,179         | 7,594,272         | 6,731,328         | 8.15              | -11.36             |
| Portugal                               |     | 972,545           | 1,273,571         | 1,373,113         | 1,464,292         | 1,249,281         | 1.51              | -14.68             |
| Spain                                  |     | 6,130,976         | 5,398,485         | 5,908,391         | 6,091,464         | 5,793,044         | 7.02              | -4.90              |
| <b>WESTERN EUROPE</b>                  |     | <b>37,033,843</b> | <b>37,527,830</b> | <b>36,279,200</b> | <b>33,948,327</b> | <b>32,945,998</b> | <b>39.90</b>      | <b>-2.95</b>       |
| Austria                                |     | 1,041,631         | 764,305           | 806,111           | 588,770           | 672,823           | 0.81              | 14.28              |
| Germany                                |     | 12,563,526        | 13,392,500        | 12,908,576        | 11,477,642        | 11,388,760        | 13.79             | -0.77              |
| Netherlands                            |     | 6,296,484         | 6,496,052         | 5,424,003         | 5,063,458         | 4,125,189         | 5.00              | -18.53             |
| Switzerland                            | (*) | 6,091,708         | 6,498,758         | 6,480,475         | 6,010,089         | 6,035,082         | 7.31              | 0.42               |
| Belgium / Luxembourg                   |     | 11,040,494        | 10,376,215        | 10,660,035        | 10,808,368        | 10,724,144        | 12.99             | -0.78              |
| <b>OTHER EUROPE</b>                    |     | <b>1,671,176</b>  | <b>1,904,501</b>  | <b>1,862,570</b>  | <b>1,859,190</b>  | <b>1,682,751</b>  | <b>2.04</b>       | <b>-9.49</b>       |
| Other countries of Europe              |     | 1,671,176         | 1,904,501         | 1,862,570         | 1,859,190         | 1,682,751         | 2.04              | -9.49              |
| <b>MIDDLE EAST</b>                     |     | <b>858,704</b>    | <b>1,010,567</b>  | <b>1,099,249</b>  | <b>1,351,904</b>  | <b>1,252,293</b>  | <b>1.52</b>       | <b>-7.37</b>       |
| All countries of Middle East           |     | 858,704           | 1,010,567         | 1,099,249         | 1,351,904         | 1,252,293         | 1.52              | -7.37              |

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### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>30,966,072</b> | <b>33,347,665</b> | <b>34,240,950</b> | <b>34,935,999</b> | <b>33,493,290</b> | <b>100.00</b>     | <b>-4.13</b>       |
| <b>AFRICA</b>                          | <b>500,957</b>        | <b>571,780</b>    | <b>615,832</b>    | <b>659,798</b>    | <b>680,262</b>    | <b>2.03</b>       | <b>3.10</b>        |
| <b>NORTH AFRICA</b>                    | <b>216,755</b>        | <b>234,957</b>    | <b>270,220</b>    | <b>294,065</b>    | <b>311,930</b>    | <b>0.93</b>       | <b>6.08</b>        |
| All countries of North Africa          | 216,755               | 234,957           | 270,220           | 294,065           | 311,930           | 0.93              | 6.08               |
| <b>OTHER AFRICA</b>                    | <b>284,202</b>        | <b>336,823</b>    | <b>345,612</b>    | <b>365,733</b>    | <b>368,332</b>    | <b>1.10</b>       | <b>0.71</b>        |
| Other countries of Africa              | 284,202               | 336,823           | 345,612           | 365,733           | 368,332           | 1.10              | 0.71               |
| <b>AMERICAS</b>                        | <b>4,165,952</b>      | <b>4,751,065</b>  | <b>4,833,291</b>  | <b>4,995,323</b>  | <b>4,693,577</b>  | <b>14.01</b>      | <b>-6.04</b>       |
| <b>NORTH AMERICA</b>                   | <b>3,178,749</b>      | <b>3,665,907</b>  | <b>3,767,225</b>  | <b>3,963,145</b>  | <b>3,732,539</b>  | <b>11.14</b>      | <b>-5.82</b>       |
| Canada                                 | 454,791               | 475,215           | 463,292           | 472,512           | 417,114           | 1.25              | -11.72             |
| United States of America               | 2,723,958             | 3,190,692         | 3,303,933         | 3,490,633         | 3,315,425         | 9.90              | -5.02              |
| <b>OTHER AMERICAS</b>                  | <b>987,203</b>        | <b>1,085,158</b>  | <b>1,066,066</b>  | <b>1,032,178</b>  | <b>961,038</b>    | <b>2.87</b>       | <b>-6.89</b>       |
| Other countries of the Americas        | 987,203               | 1,085,158         | 1,066,066         | 1,032,178         | 961,038           | 2.87              | -6.89              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>3,470,545</b>      | <b>4,127,916</b>  | <b>4,090,792</b>  | <b>4,695,074</b>  | <b>3,945,124</b>  | <b>11.78</b>      | <b>-15.97</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>2,001,191</b>      | <b>2,394,287</b>  | <b>2,393,783</b>  | <b>2,784,554</b>  | <b>2,021,511</b>  | <b>6.04</b>       | <b>-27.40</b>      |
| China                                  | 836,392               | 1,230,616         | 1,292,479         | 1,936,951         | 1,524,125         | 4.55              | -21.31             |
| Japan                                  | 1,164,799             | 1,163,671         | 1,101,304         | 847,603           | 497,386           | 1.49              | -41.32             |
| <b>AUSTRALASIA</b>                     | <b>427,802</b>        | <b>486,544</b>    | <b>445,360</b>    | <b>461,910</b>    | <b>394,868</b>    | <b>1.18</b>       | <b>-14.51</b>      |
| Australia                              | 427,802               | 486,544           | 445,360           | 461,910           | 394,868           | 1.18              | -14.51             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,041,552</b>      | <b>1,247,085</b>  | <b>1,251,649</b>  | <b>1,448,610</b>  | <b>1,528,745</b>  | <b>4.56</b>       | <b>5.53</b>        |
| Other countries East Asia/Pacific      | 1,041,552             | 1,247,085         | 1,251,649         | 1,448,610         | 1,528,745         | 4.56              | 5.53               |
| <b>EUROPE</b>                          | <b>22,217,261</b>     | <b>23,160,284</b> | <b>23,845,684</b> | <b>23,648,185</b> | <b>23,165,389</b> | <b>69.16</b>      | <b>-2.04</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,470,933</b>      | <b>1,611,615</b>  | <b>1,613,664</b>  | <b>1,441,416</b>  | <b>1,304,552</b>  | <b>3.89</b>       | <b>-9.50</b>       |
| Bulgaria                               | 28,760                | 33,370            | 43,188            | 50,578            | 43,520            | 0.13              | -13.95             |
| Czech Republic                         | 116,874               | 126,758           | 150,001           | 143,049           | 131,539           | 0.39              | -8.05              |
| Estonia                                | 13,498                | 13,646            | 17,995            | 20,564            | 19,201            | 0.06              | -6.63              |
| Hungary                                | 70,671                | 67,170            | 72,135            | 76,595            | 85,086            | 0.25              | 11.09              |
| Latvia                                 | 10,752                | 12,192            | 16,974            | 16,994            | 15,722            | 0.05              | -7.48              |
| Lithuania                              | 31,763                | 29,678            | 32,121            | 35,752            | 37,447            | 0.11              | 4.74               |
| Poland                                 | 243,819               | 277,034           | 289,182           | 324,702           | 317,648           | 0.95              | -2.17              |
| Romania                                | 130,786               | 149,397           | 155,473           | 185,721           | 187,830           | 0.56              | 1.14               |
| Russian Federation                     | 789,738               | 864,765           | 786,395           | 540,096           | 422,821           | 1.26              | -21.71             |
| Slovakia                               | 34,272                | 37,605            | 50,200            | 47,365            | 43,738            | 0.13              | -7.66              |
| <b>NORTHERN EUROPE</b>                 | <b>6,183,987</b>      | <b>6,479,408</b>  | <b>6,718,196</b>  | <b>6,715,162</b>  | <b>6,529,882</b>  | <b>19.50</b>      | <b>-2.76</b>       |
| Denmark                                | 222,010               | 214,673           | 214,981           | 229,387           | 241,876           | 0.72              | 5.44               |
| Finland                                | 107,173               | 117,250           | 109,641           | 119,541           | 120,937           | 0.36              | 1.17               |
| Iceland                                | 18,036                | 16,643            | 19,424            | 19,396            | 36,584            | 0.11              | 88.62              |
| Ireland                                | 200,566               | 197,839           | 224,329           | 236,479           | 272,119           | 0.81              | 15.07              |
| Norway                                 | 189,644               | 207,632           | 191,926           | 182,674           | 167,369           | 0.50              | -8.38              |
| Sweden                                 | 263,971               | 307,836           | 281,734           | 298,541           | 312,397           | 0.93              | 4.64               |
| United Kingdom                         | 5,182,587             | 5,417,535         | 5,676,161         | 5,629,144         | 5,378,600         | 16.06             | -4.45              |
| <b>SOUTHERN EUROPE</b>                 | <b>4,609,954</b>      | <b>4,672,904</b>  | <b>4,990,992</b>  | <b>5,010,782</b>  | <b>4,593,980</b>  | <b>13.72</b>      | <b>-8.32</b>       |
| Croatia                                | 19,585                | 21,448            | 22,523            | 25,141            | 31,531            | 0.09              | 25.42              |
| Greece                                 | 96,492                | 93,532            | 93,472            | 94,678            | 99,267            | 0.30              | 4.85               |
| Italy                                  | 2,326,038             | 2,346,025         | 2,480,443         | 2,327,693         | 1,941,934         | 5.80              | -16.57             |
| Malta                                  | 15,279                | 14,352            | 16,643            | 20,385            | 21,290            | 0.06              | 4.44               |
| Portugal                               | 268,488               | 303,496           | 356,274           | 335,431           | 352,275           | 1.05              | 5.02               |
| Slovenia                               | 16,343                | 18,391            | 20,906            | 25,042            | 23,297            | 0.07              | -6.97              |
| Spain                                  | 1,867,729             | 1,875,660         | 2,000,731         | 2,182,412         | 2,124,386         | 6.34              | -2.66              |
| <b>WESTERN EUROPE</b>                  | <b>9,304,323</b>      | <b>9,637,840</b>  | <b>9,852,507</b>  | <b>9,854,291</b>  | <b>10,046,242</b> | <b>29.99</b>      | <b>1.95</b>        |
| Austria                                | 190,822               | 208,257           | 215,292           | 207,560           | 242,083           | 0.72              | 16.63              |
| Belgium                                | 2,757,343             | 2,855,428         | 2,949,058         | 2,931,008         | 3,060,595         | 9.14              | 4.42               |
| Germany                                | 3,063,432             | 3,203,378         | 3,241,673         | 3,208,094         | 3,161,195         | 9.44              | -1.46              |
| Luxembourg                             | 146,977               | 165,420           | 172,501           | 185,615           | 202,832           | 0.61              | 9.28               |
| Netherlands                            | 1,719,490             | 1,677,361         | 1,722,876         | 1,724,461         | 1,737,625         | 5.19              | 0.76               |
| Switzerland                            | 1,426,259             | 1,527,996         | 1,551,107         | 1,597,553         | 1,641,912         | 4.90              | 2.78               |

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### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|------------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>130,900</b> | <b>156,563</b> | <b>171,673</b> | <b>204,534</b> | <b>240,145</b>   | <b>0.72</b>       | <b>17.41</b>       |
| Cyprus                           | 13,183         | 10,672         | 13,319         | 11,894         | 11,451           | 0.03              | -3.72              |
| Turkey                           | 117,717        | 145,891        | 158,354        | 192,640        | 228,694          | 0.68              | 18.72              |
| <b>OTHER EUROPE</b>              | <b>517,164</b> | <b>601,954</b> | <b>498,652</b> | <b>422,000</b> | <b>450,588</b>   | <b>1.35</b>       | <b>6.77</b>        |
| Other countries of Europe        | 517,164        | 601,954        | 498,652        | 422,000        | 450,588          | 1.35              | 6.77               |
| <b>MIDDLE EAST</b>               | <b>611,357</b> | <b>736,620</b> | <b>855,351</b> | <b>937,619</b> | <b>1,008,938</b> | <b>3.01</b>       | <b>7.61</b>        |
| All countries of Middle East     | 611,357        | 736,620        | 855,351        | 937,619        | 1,008,938        | 3.01              | 7.61               |



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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>42,377,564</b> | <b>46,001,494</b> | <b>46,073,934</b> | <b>46,639,324</b> | <b>44,809,536</b> | <b>100.00</b>     | <b>-3.92</b>       |
| <b>AFRICA</b>                          | <b>596,832</b>    | <b>682,915</b>    | <b>740,559</b>    | <b>722,435</b>    | <b>750,362</b>    | <b>1.67</b>       | <b>3.87</b>        |
| <b>SOUTHERN AFRICA</b>                 |                   |                   |                   | <b>35,327</b>     | <b>49,459</b>     | <b>0.11</b>       | <b>40.00</b>       |
| South Africa                           |                   |                   |                   | 35,327            | 49,459            | 0.11              | 40.00              |
| <b>OTHER AFRICA</b>                    | <b>596,832</b>    | <b>682,915</b>    | <b>740,559</b>    | <b>687,108</b>    | <b>700,903</b>    | <b>1.56</b>       | <b>2.01</b>        |
| Other countries of Africa              |                   |                   |                   | 687,108           | 700,903           | 1.56              | 2.01               |
| All countries of Africa                | 596,832           | 682,915           | 740,559           |                   |                   |                   |                    |
| <b>AMERICAS</b>                        | <b>4,532,650</b>  | <b>5,089,895</b>  | <b>5,163,007</b>  | <b>5,287,961</b>  | <b>4,928,934</b>  | <b>11.00</b>      | <b>-6.79</b>       |
| <b>NORTH AMERICA</b>                   | <b>3,468,478</b>  | <b>3,902,013</b>  | <b>4,019,892</b>  | <b>4,181,286</b>  | <b>3,914,774</b>  | <b>8.74</b>       | <b>-6.37</b>       |
| Canada                                 | 510,263           | 531,345           | 515,579           | 510,680           | 451,326           | 1.01              | -11.62             |
| United States of America               | 2,957,438         | 3,369,724         | 3,503,559         | 3,670,606         | 3,463,448         | 7.73              | -5.64              |
| Other countries of North America       | 777               | 944               | 754               |                   |                   |                   |                    |
| <b>SOUTH AMERICA</b>                   |                   |                   |                   | <b>257,720</b>    | <b>363,985</b>    | <b>0.81</b>       | <b>41.23</b>       |
| Brazil                                 |                   |                   |                   | 257,720           | 363,985           | 0.81              | 41.23              |
| <b>OTHER AMERICAS</b>                  | <b>1,064,172</b>  | <b>1,187,882</b>  | <b>1,143,115</b>  | <b>848,955</b>    | <b>650,175</b>    | <b>1.45</b>       | <b>-23.41</b>      |
| Other countries of the Americas        | 1,064,172         | 1,187,882         | 1,143,115         | 848,955           | 650,175           | 1.45              | -23.41             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,415,507</b>  | <b>5,441,185</b>  | <b>5,483,587</b>  | <b>6,153,132</b>  | <b>5,741,046</b>  | <b>12.81</b>      | <b>-6.70</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>2,044,830</b>  | <b>2,537,499</b>  | <b>2,547,784</b>  | <b>2,919,282</b>  | <b>2,165,331</b>  | <b>4.83</b>       | <b>-25.83</b>      |
| China                                  | 852,779           | 1,316,990         | 1,389,364         | 2,023,070         | 1,637,922         | 3.66              | -19.04             |
| Japan                                  | 1,192,051         | 1,220,509         | 1,158,420         | 896,212           | 527,409           | 1.18              | -41.15             |
| <b>AUSTRALASIA</b>                     | <b>465,082</b>    | <b>538,353</b>    | <b>478,732</b>    | <b>488,951</b>    | <b>424,191</b>    | <b>0.95</b>       | <b>-13.24</b>      |
| Australia                              | 465,082           | 538,353           | 478,732           | 488,951           | 424,191           | 0.95              | -13.24             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,905,595</b>  | <b>2,365,333</b>  | <b>2,457,071</b>  | <b>2,744,899</b>  | <b>3,151,524</b>  | <b>7.03</b>       | <b>14.81</b>       |
| Other countries of Asia                | 1,902,753         | 2,365,333         | 2,457,071         | 2,744,899         | 3,151,524         | 7.03              | 14.81              |
| Other countries of Oceania             | 2,842             |                   |                   |                   |                   |                   |                    |
| <b>EUROPE</b>                          | <b>32,736,324</b> | <b>34,779,657</b> | <b>34,654,243</b> | <b>34,475,796</b> | <b>33,389,194</b> | <b>74.51</b>      | <b>-3.15</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,837,344</b>  | <b>2,012,624</b>  | <b>1,937,997</b>  | <b>1,717,199</b>  | <b>1,586,637</b>  | <b>3.54</b>       | <b>-7.60</b>       |
| Bulgaria                               | 33,915            | 45,363            | 47,543            | 59,034            | 48,648            | 0.11              | -17.59             |
| Czech Republic                         | 170,544           | 182,392           | 195,730           | 186,823           | 183,876           | 0.41              | -1.58              |
| Estonia                                | 21,130            | 16,016            | 21,167            | 23,091            | 21,664            | 0.05              | -6.18              |
| Hungary                                | 90,070            | 81,666            | 86,039            | 101,120           | 110,576           | 0.25              | 9.35               |
| Latvia                                 | 13,477            | 14,028            | 19,059            | 19,966            | 17,602            | 0.04              | -11.84             |
| Lithuania                              | 37,969            | 34,747            | 36,855            | 40,979            | 44,333            | 0.10              | 8.18               |
| Poland                                 | 349,235           | 351,515           | 369,752           | 380,575           | 383,538           | 0.86              | 0.78               |
| Romania                                | 164,304           | 195,654           | 186,118           | 214,023           | 217,177           | 0.48              | 1.47               |
| Russian Federation                     | 911,853           | 1,043,629         | 913,071           | 633,683           | 492,233           | 1.10              | -22.32             |
| Slovakia                               | 44,847            | 47,614            | 62,663            | 57,905            | 66,990            | 0.15              | 15.69              |
| <b>NORTHERN EUROPE</b>                 | <b>8,312,206</b>  | <b>9,021,864</b>  | <b>8,977,185</b>  | <b>9,042,114</b>  | <b>8,717,567</b>  | <b>19.45</b>      | <b>-3.59</b>       |
| Denmark                                | 382,789           | 374,181           | 356,030           | 367,665           | 371,538           | 0.83              | 1.05               |
| Finland                                | 121,942           | 135,919           | 122,447           | 133,028           | 134,385           | 0.30              | 1.02               |
| Iceland                                | 19,653            | 18,974            | 21,824            | 22,411            | 38,800            | 0.09              | 73.13              |
| Ireland                                | 292,336           | 292,968           | 308,129           | 320,754           | 381,561           | 0.85              | 18.96              |
| Norway                                 | 221,714           | 246,365           | 220,366           | 211,150           | 193,129           | 0.43              | -8.53              |
| Sweden                                 | 317,819           | 378,630           | 336,844           | 355,746           | 370,054           | 0.83              | 4.02               |
| United Kingdom                         | 6,955,953         | 7,574,827         | 7,611,545         | 7,631,360         | 7,228,100         | 16.13             | -5.28              |
| <b>SOUTHERN EUROPE</b>                 | <b>5,734,400</b>  | <b>5,942,652</b>  | <b>6,157,457</b>  | <b>6,170,072</b>  | <b>5,721,723</b>  | <b>12.77</b>      | <b>-7.27</b>       |
| Croatia                                |                   | 27,538            | 27,157            | 29,621            | 41,987            | 0.09              | 41.75              |
| Greece                                 | 103,719           | 101,846           | 101,172           | 101,239           | 105,422           | 0.24              | 4.13               |
| Italy                                  | 2,884,952         | 2,984,153         | 3,053,873         | 2,868,937         | 2,411,010         | 5.38              | -15.96             |
| Malta                                  | 15,592            | 16,678            | 17,133            | 20,920            | 21,733            | 0.05              | 3.89               |
| Portugal                               | 340,836           | 384,271           | 414,909           | 389,980           | 423,664           | 0.95              | 8.64               |
| Slovenia                               | 27,140            | 27,184            | 32,741            | 33,939            | 32,797            | 0.07              | -3.36              |
| Spain                                  | 2,362,161         | 2,400,982         | 2,510,472         | 2,725,436         | 2,685,110         | 5.99              | -1.48              |
| <b>WESTERN EUROPE</b>                  | <b>16,027,895</b> | <b>16,825,008</b> | <b>16,663,364</b> | <b>16,695,357</b> | <b>16,754,701</b> | <b>37.39</b>      | <b>0.36</b>        |
| Austria                                | 252,938           | 283,990           | 286,299           | 277,728           | 309,344           | 0.69              | 11.38              |

## FRANCE

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Belgium                          | 4,016,773      | 4,263,662      | 4,242,521      | 4,307,503      | 4,416,017      | 9.86              | 2.52               |
| Germany                          | 4,973,379      | 5,385,387      | 5,372,137      | 5,312,969      | 5,279,521      | 11.78             | -0.63              |
| Luxembourg                       | 174,124        | 203,488        | 205,271        | 223,112        | 241,266        | 0.54              | 8.14               |
| Netherlands                      | 4,709,461      | 4,588,448      | 4,421,360      | 4,389,167      | 4,281,848      | 9.56              | -2.45              |
| Switzerland                      | 1,901,220      | 2,100,033      | 2,135,776      | 2,184,878      | 2,226,705      | 4.97              | 1.91               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>139,573</b> | <b>172,068</b> | <b>187,277</b> | <b>216,682</b> | <b>256,202</b> | <b>0.57</b>       | <b>18.24</b>       |
| Cyprus                           | 13,429         | 11,596         | 15,402         | 12,557         | 11,765         | 0.03              | -6.31              |
| Turkey                           | 126,144        | 160,472        | 171,875        | 204,125        | 244,437        | 0.55              | 19.75              |
| <b>OTHER EUROPE</b>              | <b>684,906</b> | <b>805,441</b> | <b>730,963</b> | <b>634,372</b> | <b>352,364</b> | <b>0.79</b>       | <b>-44.45</b>      |
| Other countries of Europe        | 684,906        | 805,441        | 730,963        | 634,372        | 352,364        | 0.79              | -44.45             |
| <b>NOT SPECIFIED</b>             | <b>96,251</b>  | <b>7,842</b>   | <b>32,538</b>  |                |                |                   |                    |
| Other countries of the World     | 96,251         | 7,842          | 32,538         |                |                |                   |                    |

## FRANCE

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>68,426,020</b> | <b>71,991,583</b> | <b>72,941,001</b> | <b>73,781,752</b> | <b>69,543,473</b> | <b>100.00</b>     | <b>-5.74</b>       |
| <b>AFRICA</b>                          | <b>1,241,054</b>      | <b>1,382,093</b>  | <b>1,476,411</b>  | <b>1,567,670</b>  | <b>1,649,317</b>  | <b>2.37</b>       | <b>5.21</b>        |
| <b>NORTH AFRICA</b>                    | <b>523,290</b>        | <b>550,859</b>    | <b>639,002</b>    | <b>677,634</b>    | <b>743,243</b>    | <b>1.07</b>       | <b>9.68</b>        |
| All countries of North Africa          | 523,290               | 550,859           | 639,002           | 677,634           | 743,243           | 1.07              | 9.68               |
| <b>OTHER AFRICA</b>                    | <b>717,764</b>        | <b>831,234</b>    | <b>837,409</b>    | <b>890,036</b>    | <b>906,074</b>    | <b>1.30</b>       | <b>1.80</b>        |
| Other countries of Africa              | 717,764               | 831,234           | 837,409           | 890,036           | 906,074           | 1.30              | 1.80               |
| <b>AMERICAS</b>                        | <b>10,534,506</b>     | <b>11,738,542</b> | <b>11,557,761</b> | <b>11,799,190</b> | <b>10,822,936</b> | <b>15.56</b>      | <b>-8.27</b>       |
| <b>NORTH AMERICA</b>                   | <b>7,787,743</b>      | <b>8,845,107</b>  | <b>8,800,621</b>  | <b>9,131,349</b>  | <b>8,385,971</b>  | <b>12.06</b>      | <b>-8.16</b>       |
| Canada                                 | 1,091,373             | 1,127,694         | 1,064,315         | 1,066,547         | 925,269           | 1.33              | -13.25             |
| United States of America               | 6,696,370             | 7,717,413         | 7,736,306         | 8,064,802         | 7,460,702         | 10.73             | -7.49              |
| <b>OTHER AMERICAS</b>                  | <b>2,746,763</b>      | <b>2,893,435</b>  | <b>2,757,140</b>  | <b>2,667,841</b>  | <b>2,436,965</b>  | <b>3.50</b>       | <b>-8.65</b>       |
| Other countries of the Americas        | 2,746,763             | 2,893,435         | 2,757,140         | 2,667,841         | 2,436,965         | 3.50              | -8.65              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>7,473,708</b>      | <b>8,614,501</b>  | <b>8,325,189</b>  | <b>9,416,671</b>  | <b>7,946,609</b>  | <b>11.43</b>      | <b>-15.61</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>4,196,217</b>      | <b>4,830,842</b>  | <b>4,733,018</b>  | <b>5,349,932</b>  | <b>3,940,733</b>  | <b>5.67</b>       | <b>-26.34</b>      |
| China                                  | 1,631,236             | 2,349,236         | 2,424,899         | 3,551,943         | 2,839,408         | 4.08              | -20.06             |
| Japan                                  | 2,564,981             | 2,481,606         | 2,308,119         | 1,797,989         | 1,101,325         | 1.58              | -38.75             |
| <b>AUSTRALASIA</b>                     | <b>1,063,416</b>      | <b>1,202,509</b>  | <b>1,057,295</b>  | <b>1,083,919</b>  | <b>903,540</b>    | <b>1.30</b>       | <b>-16.64</b>      |
| Australia                              | 1,063,416             | 1,202,509         | 1,057,295         | 1,083,919         | 903,540           | 1.30              | -16.64             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>2,214,075</b>      | <b>2,581,150</b>  | <b>2,534,876</b>  | <b>2,982,820</b>  | <b>3,102,336</b>  | <b>4.46</b>       | <b>4.01</b>        |
| Other countries East Asia/Pacific      | 2,214,075             | 2,581,150         | 2,534,876         | 2,982,820         | 3,102,336         | 4.46              | 4.01               |
| <b>EUROPE</b>                          | <b>47,518,789</b>     | <b>48,312,729</b> | <b>49,318,817</b> | <b>48,575,287</b> | <b>46,590,980</b> | <b>67.00</b>      | <b>-4.09</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>3,682,417</b>      | <b>3,870,719</b>  | <b>3,756,256</b>  | <b>3,249,935</b>  | <b>2,841,200</b>  | <b>4.09</b>       | <b>-12.58</b>      |
| Bulgaria                               | 68,404                | 74,005            | 93,130            | 107,967           | 92,016            | 0.13              | -14.77             |
| Czech Republic                         | 246,760               | 256,994           | 302,857           | 288,315           | 257,648           | 0.37              | -10.64             |
| Estonia                                | 33,271                | 31,813            | 40,632            | 45,763            | 43,947            | 0.06              | -3.97              |
| Hungary                                | 155,812               | 140,750           | 151,506           | 160,593           | 176,472           | 0.25              | 9.89               |
| Latvia                                 | 26,026                | 29,335            | 38,842            | 38,279            | 32,284            | 0.05              | -15.66             |
| Lithuania                              | 63,357                | 58,753            | 63,413            | 70,099            | 71,274            | 0.10              | 1.68               |
| Poland                                 | 521,552               | 560,543           | 586,594           | 669,978           | 627,892           | 0.90              | -6.28              |
| Romania                                | 303,974               | 326,228           | 340,175           | 392,306           | 385,784           | 0.55              | -1.66              |
| Russian Federation                     | 2,184,501             | 2,308,554         | 2,035,545         | 1,373,383         | 1,064,587         | 1.53              | -22.48             |
| Slovakia                               | 78,760                | 83,744            | 103,562           | 103,252           | 89,296            | 0.13              | -13.52             |
| <b>NORTHERN EUROPE</b>                 | <b>13,340,030</b>     | <b>13,858,564</b> | <b>14,182,182</b> | <b>14,336,414</b> | <b>13,839,722</b> | <b>19.90</b>      | <b>-3.46</b>       |
| Denmark                                | 520,761               | 486,648           | 490,243           | 521,903           | 542,490           | 0.78              | 3.94               |
| Finland                                | 265,324               | 284,584           | 253,704           | 274,885           | 264,757           | 0.38              | -3.68              |
| Iceland                                | 40,611                | 38,365            | 44,312            | 43,168            | 78,914            | 0.11              | 82.81              |
| Ireland                                | 532,256               | 500,976           | 575,680           | 619,121           | 675,283           | 0.97              | 9.07               |
| Norway                                 | 474,622               | 512,674           | 466,131           | 439,199           | 382,681           | 0.55              | -12.87             |
| Sweden                                 | 639,588               | 744,446           | 659,679           | 688,140           | 715,339           | 1.03              | 3.95               |
| United Kingdom                         | 10,866,868            | 11,290,871        | 11,692,433        | 11,749,998        | 11,180,258        | 16.08             | -4.85              |
| <b>SOUTHERN EUROPE</b>                 | <b>10,565,332</b>     | <b>10,299,894</b> | <b>10,946,580</b> | <b>10,917,390</b> | <b>9,736,776</b>  | <b>14.00</b>      | <b>-10.81</b>      |
| Croatia                                | 44,918                | 49,105            | 52,452            | 56,409            | 65,581            | 0.09              | 16.26              |
| Greece                                 | 251,017               | 232,776           | 230,395           | 237,458           | 241,146           | 0.35              | 1.55               |
| Italy                                  | 5,361,065             | 5,176,438         | 5,402,239         | 5,039,679         | 4,088,931         | 5.88              | -18.87             |
| Malta                                  | 46,178                | 38,066            | 44,237            | 54,917            | 54,851            | 0.08              | -0.12              |
| Portugal                               | 576,419               | 634,049           | 745,451           | 704,795           | 706,736           | 1.02              | 0.28               |
| Slovenia                               | 35,582                | 38,459            | 43,553            | 51,570            | 46,724            | 0.07              | -9.40              |
| Spain                                  | 4,250,153             | 4,131,001         | 4,428,253         | 4,772,562         | 4,532,807         | 6.52              | -5.02              |
| <b>WESTERN EUROPE</b>                  | <b>18,467,221</b>     | <b>18,609,067</b> | <b>18,925,053</b> | <b>18,688,940</b> | <b>18,720,213</b> | <b>26.92</b>      | <b>0.17</b>        |
| Austria                                | 439,561               | 469,113           | 484,850           | 460,648           | 536,887           | 0.77              | 16.55              |
| Belgium                                | 5,275,606             | 5,300,251         | 5,440,503         | 5,326,084         | 5,560,640         | 8.00              | 4.40               |
| Germany                                | 6,275,501             | 6,379,712         | 6,419,938         | 6,296,804         | 6,076,274         | 8.74              | -3.50              |
| Luxembourg                             | 289,812               | 321,534           | 331,718           | 352,747           | 377,691           | 0.54              | 7.07               |
| Netherlands                            | 3,244,884             | 3,064,653         | 3,151,217         | 3,100,799         | 3,056,475         | 4.40              | -1.43              |
| Switzerland                            | 2,941,857             | 3,073,804         | 3,096,827         | 3,151,858         | 3,112,246         | 4.48              | -1.26              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>336,585</b>   | <b>386,707</b>   | <b>413,251</b>   | <b>489,747</b>   | <b>538,913</b>   | <b>0.77</b>       | <b>10.04</b>       |
| Cyprus                           | 35,723           | 27,283           | 35,758           | 32,024           | 28,770           | 0.04              | -10.16             |
| Turkey                           | 300,862          | 359,424          | 377,493          | 457,723          | 510,143          | 0.73              | 11.45              |
| <b>OTHER EUROPE</b>              | <b>1,127,204</b> | <b>1,287,778</b> | <b>1,095,495</b> | <b>892,861</b>   | <b>914,156</b>   | <b>1.31</b>       | <b>2.39</b>        |
| Other countries of Europe        | 1,127,204        | 1,287,778        | 1,095,495        | 892,861          | 914,156          | 1.31              | 2.39               |
| <b>MIDDLE EAST</b>               | <b>1,657,963</b> | <b>1,943,718</b> | <b>2,262,823</b> | <b>2,422,934</b> | <b>2,533,631</b> | <b>3.64</b>       | <b>4.57</b>        |
| All countries of Middle East     | 1,657,963        | 1,943,718        | 2,262,823        | 2,422,934        | 2,533,631        | 3.64              | 4.57               |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  |     | 2012               | 2013               | 2014               | 2015               | 2016               | Market share 2016 | % Change 2016-2015 |
|--|-----|--------------------|--------------------|--------------------|--------------------|--------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>560,816,820</b> | <b>586,682,161</b> | <b>571,650,956</b> | <b>577,210,859</b> | <b>561,886,246</b> | <b>100.00</b>     | <b>-2.65</b>       |
| <b>AFRICA</b>                          |     | <b>33,245,764</b>  | <b>33,917,683</b>  | <b>33,837,889</b>  | <b>36,774,429</b>  | <b>40,867,719</b>  | <b>7.27</b>       | <b>11.13</b>       |
| <b>NORTH AFRICA</b>                    |     | <b>23,424,183</b>  | <b>24,123,616</b>  | <b>22,934,517</b>  | <b>24,997,271</b>  | <b>28,979,164</b>  | <b>5.16</b>       | <b>15.93</b>       |
| All countries of North Africa          | (*) | 23,424,183         | 24,123,616         | 22,934,517         | 24,997,271         | 28,979,164         | 5.16              | 15.93              |
| <b>OTHER AFRICA</b>                    |     | <b>9,821,581</b>   | <b>9,794,067</b>   | <b>10,903,372</b>  | <b>11,777,158</b>  | <b>11,888,555</b>  | <b>2.12</b>       | <b>0.95</b>        |
| Other countries of Africa              |     | 9,821,581          | 9,794,067          | 10,903,372         | 11,777,158         | 11,888,555         | 2.12              | 0.95               |
| <b>AMERICAS</b>                        |     | <b>53,383,067</b>  | <b>53,356,614</b>  | <b>56,106,338</b>  | <b>59,628,100</b>  | <b>66,832,835</b>  | <b>11.89</b>      | <b>12.08</b>       |
| <b>NORTH AMERICA</b>                   |     | <b>37,353,516</b>  | <b>37,903,672</b>  | <b>40,033,213</b>  | <b>44,031,086</b>  | <b>49,219,361</b>  | <b>8.76</b>       | <b>11.78</b>       |
| Canada                                 |     | 9,096,671          | 10,406,493         | 10,903,250         | 10,746,649         | 11,476,634         | 2.04              | 6.79               |
| Mexico                                 |     | 2,745,405          | 2,164,912          | 2,280,276          | 2,804,703          | 3,421,445          | 0.61              | 21.99              |
| United States of America               |     | 25,511,440         | 25,332,267         | 26,849,687         | 30,479,734         | 34,321,282         | 6.11              | 12.60              |
| <b>OTHER AMERICAS</b>                  |     | <b>16,029,551</b>  | <b>15,452,942</b>  | <b>16,073,125</b>  | <b>15,597,014</b>  | <b>17,613,474</b>  | <b>3.13</b>       | <b>12.93</b>       |
| Other countries of the Americas        |     | 16,029,551         | 15,452,942         | 16,073,125         | 15,597,014         | 17,613,474         | 3.13              | 12.93              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>32,399,402</b>  | <b>34,954,838</b>  | <b>38,172,330</b>  | <b>44,412,904</b>  | <b>38,904,164</b>  | <b>6.92</b>       | <b>-12.40</b>      |
| <b>NORTH-EAST ASIA</b>                 |     | <b>14,292,571</b>  | <b>14,629,944</b>  | <b>15,159,942</b>  | <b>17,538,016</b>  | <b>13,978,477</b>  | <b>2.49</b>       | <b>-20.30</b>      |
| China                                  | (*) | 9,918,166          | 10,394,586         | 10,325,907         | 13,184,313         | 11,350,426         | 2.02              | -13.91             |
| Japan                                  |     | 4,374,405          | 4,235,358          | 4,834,035          | 4,353,703          | 2,628,051          | 0.47              | -39.64             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>18,106,831</b>  | <b>20,324,894</b>  | <b>23,012,388</b>  | <b>26,874,888</b>  | <b>24,925,687</b>  | <b>4.44</b>       | <b>-7.25</b>       |
| Other countries of Asia                |     | 8,296,391          | 8,623,272          | 9,763,499          | 14,110,961         | 15,230,604         | 2.71              | 7.93               |
| All countries of Oceania               |     | 9,810,440          | 11,701,622         | 13,248,889         | 12,763,927         | 9,695,083          | 1.73              | -24.04             |
| <b>EUROPE</b>                          |     | <b>433,684,794</b> | <b>454,139,468</b> | <b>432,042,662</b> | <b>422,262,391</b> | <b>403,523,939</b> | <b>71.82</b>      | <b>-4.44</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>10,281,210</b>  | <b>11,497,389</b>  | <b>10,613,661</b>  | <b>11,132,892</b>  | <b>14,251,817</b>  | <b>2.54</b>       | <b>28.02</b>       |
| Poland                                 |     | 2,676,770          | 3,590,274          | 3,813,354          | 3,931,527          | 4,064,084          | 0.72              | 3.37               |
| Other countries Central/East Europe    |     | 7,604,440          | 7,907,115          | 6,800,307          | 7,201,365          | 10,187,733         | 1.81              | 41.47              |
| <b>NORTHERN EUROPE</b>                 |     | <b>95,097,340</b>  | <b>103,105,817</b> | <b>94,248,714</b>  | <b>97,084,667</b>  | <b>94,698,497</b>  | <b>16.85</b>      | <b>-2.46</b>       |
| Denmark                                |     | 3,679,201          | 5,036,688          | 4,763,508          | 5,089,351          | 4,142,465          | 0.74              | -18.61             |
| Finland                                |     | 1,294,188          | 1,209,229          | 1,266,271          | 1,851,014          | 1,801,254          | 0.32              | -2.69              |
| Sweden                                 |     | 4,030,107          | 4,760,139          | 5,574,764          | 6,233,711          | 5,639,267          | 1.00              | -9.54              |
| United Kingdom/Ireland                 |     | 86,093,844         | 92,099,761         | 82,644,171         | 83,910,591         | 83,115,511         | 14.79             | -0.95              |
| <b>SOUTHERN EUROPE</b>                 |     | <b>80,080,871</b>  | <b>82,607,597</b>  | <b>82,777,383</b>  | <b>87,251,291</b>  | <b>79,594,710</b>  | <b>14.17</b>      | <b>-8.78</b>       |
| Greece                                 |     | 1,279,814          | 2,031,256          | 947,022            | 1,032,894          | 1,309,463          | 0.23              | 26.78              |
| Italy                                  |     | 40,740,496         | 39,420,623         | 40,512,622         | 42,540,915         | 38,449,086         | 6.84              | -9.62              |
| Portugal                               |     | 7,573,510          | 11,348,514         | 10,890,334         | 11,689,328         | 10,274,834         | 1.83              | -12.10             |
| Spain                                  |     | 30,487,051         | 29,807,204         | 30,427,405         | 31,988,154         | 29,561,327         | 5.26              | -7.59              |
| <b>WESTERN EUROPE</b>                  |     | <b>234,975,536</b> | <b>241,738,361</b> | <b>229,139,210</b> | <b>212,747,634</b> | <b>203,163,441</b> | <b>36.16</b>      | <b>-4.50</b>       |
| Austria                                |     | 9,206,572          | 6,481,270          | 6,784,808          | 4,729,995          | 5,182,655          | 0.92              | 9.57               |
| Germany                                |     | 84,083,691         | 90,266,340         | 86,415,003         | 76,048,836         | 74,674,824         | 13.29             | -1.81              |
| Netherlands                            |     | 48,214,156         | 50,104,068         | 40,474,839         | 37,050,152         | 29,909,235         | 5.32              | -19.27             |
| Switzerland                            | (*) | 32,003,005         | 34,241,125         | 33,660,740         | 32,036,915         | 31,522,796         | 5.61              | -1.60              |
| Belgium / Luxembourg                   |     | 61,468,112         | 60,645,558         | 61,803,820         | 62,881,736         | 61,873,931         | 11.01             | -1.60              |
| <b>OTHER EUROPE</b>                    |     | <b>13,249,837</b>  | <b>15,190,304</b>  | <b>15,263,694</b>  | <b>14,045,907</b>  | <b>11,815,474</b>  | <b>2.10</b>       | <b>-15.88</b>      |
| Other countries of Europe              |     | 13,249,837         | 15,190,304         | 15,263,694         | 14,045,907         | 11,815,474         | 2.10              | -15.88             |
| <b>MIDDLE EAST</b>                     |     | <b>8,103,793</b>   | <b>10,313,558</b>  | <b>11,491,737</b>  | <b>14,133,035</b>  | <b>11,757,589</b>  | <b>2.09</b>       | <b>-16.81</b>      |
| All countries of Middle East           |     | 8,103,793          | 10,313,558         | 11,491,737         | 14,133,035         | 11,757,589         | 2.09              | -16.81             |

## FRENCH GUIANA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                 | 2012 | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---------------------------------|------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                    | (*)  | <b>186,985</b> | <b>179,718</b> | <b>185,203</b> | <b>198,870</b> |                   |                    |
| <b>AMERICAS</b>                 |      | <b>62,677</b>  | <b>55,266</b>  | <b>55,050</b>  | <b>67,745</b>  |                   |                    |
| <b>CARIBBEAN</b>                |      | <b>58,353</b>  | <b>49,882</b>  | <b>49,151</b>  | <b>57,892</b>  |                   |                    |
| Dominican Republic              |      | 736            |                |                |                |                   |                    |
| Guadeloupe                      |      | 25,410         | 21,902         | 22,179         | 25,324         |                   |                    |
| Haiti                           |      | 286            |                |                | 317            |                   |                    |
| Martinique                      |      | 31,921         | 27,980         | 26,972         | 32,251         |                   |                    |
| <b>SOUTH AMERICA</b>            |      | <b>4,324</b>   | <b>5,384</b>   | <b>5,899</b>   | <b>9,570</b>   |                   |                    |
| Brazil                          |      | 4,131          | 4,007          | 4,121          | 6,874          |                   |                    |
| Suriname                        |      | 193            | 1,377          | 1,778          | 2,696          |                   |                    |
| <b>OTHER AMERICAS</b>           |      |                |                |                | <b>283</b>     |                   |                    |
| Other countries of the Americas |      |                |                |                | 283            |                   |                    |
| <b>EUROPE</b>                   |      | <b>124,308</b> | <b>124,452</b> | <b>130,153</b> | <b>131,125</b> |                   |                    |
| <b>WESTERN EUROPE</b>           |      | <b>124,308</b> | <b>124,452</b> | <b>130,153</b> | <b>131,125</b> |                   |                    |
| France                          |      | 124,308        | 124,452        | 130,153        | 131,125        |                   |                    |

## FRENCH POLYNESIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012        | 2013    | 2014    | 2015    | 2016    | Market share 2016 | % Change 2016-2015 |
|--|-------------|---------|---------|---------|---------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) 168,978 | 177,393 | 180,602 | 183,831 | 192,493 | 100.00            | 4.71               |
| <b>AFRICA</b>                          | 288         | 309     | 286     | 255     | 302     | 0.16              | 18.43              |
| <b>OTHER AFRICA</b>                    | 288         | 309     | 286     | 255     | 302     | 0.16              | 18.43              |
| All countries of Africa                | 288         | 309     | 286     | 255     | 302     | 0.16              | 18.43              |
| <b>AMERICAS</b>                        | 67,212      | 81,331  | 78,155  | 79,042  | 82,116  | 42.66             | 3.89               |
| <b>CENTRAL AMERICA</b>                 | 175         | 94      | 50      | 46      | 178     | 0.09              | 286.96             |
| All countries of Central America       | 175         | 94      | 50      | 46      | 178     | 0.09              | 286.96             |
| <b>NORTH AMERICA</b>                   | 60,959      | 74,746  | 72,558  | 73,368  | 75,106  | 39.02             | 2.37               |
| Canada                                 | 7,034       | 7,206   | 9,270   | 8,402   | 6,326   | 3.29              | -24.71             |
| Mexico                                 | 1,067       | 884     | 1,010   | 1,061   | 874     | 0.45              | -17.62             |
| United States of America               | 51,021      | 51,773  | 60,091  | 61,831  | 65,857  | 34.21             | 6.51               |
| Hawaii, USA                            | 1,837       | 14,883  | 2,187   | 2,074   | 2,049   | 1.06              | -1.21              |
| <b>SOUTH AMERICA</b>                   | 6,078       | 6,491   | 5,547   | 5,628   | 6,832   | 3.55              | 21.39              |
| Argentina                              | 1,264       | 1,087   | 840     | 974     | 2,556   | 1.33              | 162.42             |
| Brazil                                 | 2,787       | 3,064   | 2,767   | 2,357   | 1,516   | 0.79              | -35.68             |
| Chile                                  | 1,328       | 1,624   | 1,421   | 1,731   | 2,027   | 1.05              | 17.10              |
| Other countries of South America       | 699         | 716     | 519     | 566     | 733     | 0.38              | 29.51              |
| <b>EAST ASIA AND THE PACIFIC</b>       | 38,089      | 36,911  | 38,943  | 41,135  | 43,231  | 22.46             | 5.10               |
| <b>NORTH-EAST ASIA</b>                 | 15,394      | 16,119  | 17,138  | 18,937  | 20,200  | 10.49             | 6.67               |
| China                                  | 1,183       | 1,876   | 3,268   | 5,555   | 5,987   | 3.11              | 7.78               |
| Hong Kong (China)                      | 301         | 240     | 453     | 469     | 359     | 0.19              | -23.45             |
| Japan                                  | 12,989      | 13,175  | 12,527  | 11,447  | 12,174  | 6.32              | 6.35               |
| Korea, Republic of                     | 682         | 568     | 746     | 1,020   | 1,170   | 0.61              | 14.71              |
| Taiwan Province of China               | 239         | 260     | 144     | 446     | 510     | 0.26              | 14.35              |
| <b>SOUTH-EAST ASIA</b>                 | 614         | 687     | 701     | 977     | 1,030   | 0.54              | 5.42               |
| Indonesia                              | 65          | 98      | 84      | 127     | 214     | 0.11              | 68.50              |
| Malaysia                               | 134         | 120     | 108     | 166     | 139     | 0.07              | -16.27             |
| Philippines                            | 91          | 131     | 148     | 220     | 163     | 0.08              | -25.91             |
| Singapore                              | 244         | 257     | 318     | 310     | 287     | 0.15              | -7.42              |
| Thailand                               | 80          | 81      | 43      | 154     | 227     | 0.12              | 47.40              |
| <b>AUSTRALASIA</b>                     | 17,390      | 15,644  | 16,451  | 16,482  | 16,978  | 8.82              | 3.01               |
| Australia                              | 10,224      | 9,167   | 9,315   | 9,167   | 9,757   | 5.07              | 6.44               |
| New Zealand                            | 7,166       | 6,477   | 7,136   | 7,315   | 7,221   | 3.75              | -1.29              |
| <b>MELANESIA</b>                       | 4,114       | 3,914   | 4,235   | 4,287   | 4,300   | 2.23              | 0.30               |
| Fiji                                   | 92          | 88      | 124     | 102     | 94      | 0.05              | -7.84              |
| New Caledonia                          | 4,022       | 3,826   | 4,111   | 4,185   | 4,206   | 2.19              | 0.50               |
| <b>POLYNESIA</b>                       | 251         | 272     | 313     | 388     | 417     | 0.22              | 7.47               |
| Cook Islands                           | 215         | 212     | 191     | 299     | 328     | 0.17              | 9.70               |
| Samoa                                  | (*) 24      | 39      | 104     | 85      | 58      | 0.03              | -31.76             |
| Tonga                                  | 12          | 21      | 18      | 4       | 31      | 0.02              | 675.00             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | 326         | 275     | 105     | 64      | 306     | 0.16              | 378.13             |
| Other countries of Asia                | 37          | 57      | 27      | 27      | 82      | 0.04              | 203.70             |
| Other countries of Oceania             | 289         | 218     | 78      | 37      | 224     | 0.12              | 505.41             |
| <b>EUROPE</b>                          | 62,661      | 58,045  | 62,425  | 62,535  | 65,604  | 34.08             | 4.91               |
| <b>CENTRAL/EASTERN EUROPE</b>          | 587         | 847     | 640     | 448     | 392     | 0.20              | -12.50             |
| Russian Federation                     | 587         | 847     | 640     | 448     | 392     | 0.20              | -12.50             |
| <b>NORTHERN EUROPE</b>                 | 3,538       | 4,069   | 5,787   | 5,661   | 5,036   | 2.62              | -11.04             |
| Denmark                                | 197         | 156     | 216     | 227     | 282     | 0.15              | 24.23              |
| Finland                                | 194         | 89      | 73      | 38      | 149     | 0.08              | 292.11             |
| Norway                                 | 244         | 296     | 218     | 242     | 230     | 0.12              | -4.96              |
| Sweden                                 | 286         | 273     | 446     | 443     | 395     | 0.21              | -10.84             |
| United Kingdom                         | 2,617       | 3,255   | 4,834   | 4,711   | 3,980   | 2.07              | -15.52             |
| <b>SOUTHERN EUROPE</b>                 | 12,664      | 10,753  | 10,878  | 10,850  | 10,556  | 5.48              | -2.71              |
| Italy                                  | 9,409       | 8,103   | 7,887   | 7,993   | 7,888   | 4.10              | -1.31              |
| Portugal                               | 251         | 224     | 209     | 249     | 254     | 0.13              | 2.01               |

## FRENCH POLYNESIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Spain                        | 3,004         | 2,426         | 2,782         | 2,608         | 2,414         | 1.25              | -7.44              |
| <b>WESTERN EUROPE</b>        | <b>44,077</b> | <b>41,035</b> | <b>44,067</b> | <b>44,290</b> | <b>48,107</b> | <b>24.99</b>      | <b>8.62</b>        |
| Austria                      | 619           | 577           | 740           | 599           | 622           | 0.32              | 3.84               |
| Belgium                      | 882           | 858           | 997           | 923           | 991           | 0.51              | 7.37               |
| France                       | 35,898        | 32,946        | 34,887        | 35,765        | 39,086        | 20.31             | 9.29               |
| Germany                      | 3,552         | 3,477         | 4,028         | 3,538         | 3,951         | 2.05              | 11.67              |
| Luxembourg                   | 135           | 60            | 137           | 153           | 171           | 0.09              | 11.76              |
| Netherlands                  | 432           | 454           | 367           | 467           | 455           | 0.24              | -2.57              |
| Switzerland                  | 2,559         | 2,663         | 2,911         | 2,845         | 2,831         | 1.47              | -0.49              |
| <b>OTHER EUROPE</b>          | <b>1,795</b>  | <b>1,341</b>  | <b>1,053</b>  | <b>1,286</b>  | <b>1,513</b>  | <b>0.79</b>       | <b>17.65</b>       |
| Other countries of Europe    | 1,795         | 1,341         | 1,053         | 1,286         | 1,513         | 0.79              | 17.65              |
| <b>MIDDLE EAST</b>           | <b>268</b>    | <b>276</b>    | <b>371</b>    | <b>323</b>    | <b>603</b>    | <b>0.31</b>       | <b>86.69</b>       |
| All countries of Middle East | 268           | 276           | 371           | 323           | 603           | 0.31              | 86.69              |
| <b>SOUTH ASIA</b>            | <b>460</b>    | <b>521</b>    | <b>422</b>    | <b>541</b>    | <b>637</b>    | <b>0.33</b>       | <b>17.74</b>       |
| India                        | 460           | 521           | 422           | 541           | 637           | 0.33              | 17.74              |



## FRENCH POLYNESIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>148,443</b> | <b>146,304</b> | <b>162,461</b> | <b>165,934</b> | <b>174,446</b> | <b>100.00</b>     | <b>5.13</b>        |
| <b>AFRICA</b>                          | <b>237</b>     | <b>260</b>     | <b>247</b>     | <b>210</b>     | <b>250</b>     | <b>0.14</b>       | <b>19.05</b>       |
| <b>OTHER AFRICA</b>                    | <b>237</b>     | <b>260</b>     | <b>247</b>     | <b>210</b>     | <b>250</b>     | <b>0.14</b>       | <b>19.05</b>       |
| All countries of Africa                | 237            | 260            | 247            | 210            | 250            | 0.14              | 19.05              |
| <b>AMERICAS</b>                        | <b>64,156</b>  | <b>65,517</b>  | <b>75,315</b>  | <b>76,508</b>  | <b>79,744</b>  | <b>45.71</b>      | <b>4.23</b>        |
| <b>CENTRAL AMERICA</b>                 | <b>171</b>     | <b>89</b>      | <b>43</b>      | <b>45</b>      | <b>159</b>     | <b>0.09</b>       | <b>253.33</b>      |
| All countries of Central America       | 171            | 89             | 43             | 45             | 159            | 0.09              | 253.33             |
| <b>NORTH AMERICA</b>                   | <b>58,359</b>  | <b>59,254</b>  | <b>70,019</b>  | <b>71,189</b>  | <b>73,083</b>  | <b>41.89</b>      | <b>2.66</b>        |
| Canada                                 | 6,771          | 6,992          | 8,982          | 8,147          | 6,070          | 3.48              | -25.49             |
| Mexico                                 | 1,014          | 863            | 967            | 1,023          | 825            | 0.47              | -19.35             |
| United States of America               | 49,337         | 50,090         | 58,395         | 60,371         | 64,552         | 37.00             | 6.93               |
| Hawaii, USA                            | 1,237          | 1,309          | 1,675          | 1,648          | 1,636          | 0.94              | -0.73              |
| <b>SOUTH AMERICA</b>                   | <b>5,626</b>   | <b>6,174</b>   | <b>5,253</b>   | <b>5,274</b>   | <b>6,502</b>   | <b>3.73</b>       | <b>23.28</b>       |
| Argentina                              | 1,206          | 1,079          | 815            | 960            | 2,528          | 1.45              | 163.33             |
| Brazil                                 | 2,678          | 3,007          | 2,716          | 2,321          | 1,466          | 0.84              | -36.84             |
| Chile                                  | 1,077          | 1,397          | 1,218          | 1,442          | 1,798          | 1.03              | 24.69              |
| Other countries of South America       | 665            | 691            | 504            | 551            | 710            | 0.41              | 28.86              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>34,019</b>  | <b>33,048</b>  | <b>35,168</b>  | <b>37,244</b>  | <b>39,441</b>  | <b>22.61</b>      | <b>5.90</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>15,207</b>  | <b>15,897</b>  | <b>16,876</b>  | <b>18,644</b>  | <b>19,962</b>  | <b>11.44</b>      | <b>7.07</b>        |
| China                                  | 1,159          | 1,812          | 3,176          | 5,469          | 5,941          | 3.41              | 8.63               |
| Hong Kong (China)                      | 274            | 226            | 420            | 419            | 325            | 0.19              | -22.43             |
| Japan                                  | 12,892         | 13,078         | 12,406         | 11,319         | 12,058         | 6.91              | 6.53               |
| Korea, Republic of                     | 669            | 552            | 734            | 1,012          | 1,150          | 0.66              | 13.64              |
| Taiwan Province of China               | 213            | 229            | 140            | 425            | 488            | 0.28              | 14.82              |
| <b>SOUTH-EAST ASIA</b>                 | <b>524</b>     | <b>598</b>     | <b>642</b>     | <b>894</b>     | <b>939</b>     | <b>0.54</b>       | <b>5.03</b>        |
| Indonesia                              | 47             | 81             | 72             | 121            | 200            | 0.11              | 65.29              |
| Malaysia                               | 122            | 101            | 100            | 150            | 120            | 0.07              | -20.00             |
| Philippines                            | 78             | 122            | 135            | 207            | 151            | 0.09              | -27.05             |
| Singapore                              | 223            | 235            | 297            | 288            | 260            | 0.15              | -9.72              |
| Thailand                               | 54             | 59             | 38             | 128            | 208            | 0.12              | 62.50              |
| <b>AUSTRALASIA</b>                     | <b>16,034</b>  | <b>14,395</b>  | <b>15,204</b>  | <b>15,279</b>  | <b>15,867</b>  | <b>9.10</b>       | <b>3.85</b>        |
| Australia                              | 9,699          | 8,694          | 8,770          | 8,624          | 9,324          | 5.34              | 8.12               |
| New Zealand                            | 6,335          | 5,701          | 6,434          | 6,655          | 6,543          | 3.75              | -1.68              |
| <b>MELANESIA</b>                       | <b>1,991</b>   | <b>1,877</b>   | <b>2,174</b>   | <b>2,135</b>   | <b>2,223</b>   | <b>1.27</b>       | <b>4.12</b>        |
| Fiji                                   | 66             | 74             | 106            | 81             | 72             | 0.04              | -11.11             |
| New Caledonia                          | 1,925          | 1,803          | 2,068          | 2,054          | 2,151          | 1.23              | 4.72               |
| <b>POLYNESIA</b>                       | <b>109</b>     | <b>109</b>     | <b>198</b>     | <b>242</b>     | <b>253</b>     | <b>0.15</b>       | <b>4.55</b>        |
| Cook Islands                           | 81             | 78             | 93             | 170            | 178            | 0.10              | 4.71               |
| Samoa                                  | 18             | 17             | 87             | 68             | 49             | 0.03              | -27.94             |
| Tonga                                  | 10             | 14             | 18             | 4              | 26             | 0.01              | 550.00             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>154</b>     | <b>172</b>     | <b>74</b>      | <b>50</b>      | <b>197</b>     | <b>0.11</b>       | <b>294.00</b>      |
| Other countries of Asia                | 24             | 45             | 22             | 24             | 66             | 0.04              | 175.00             |
| Other countries of Oceania             | 130            | 127            | 52             | 26             | 131            | 0.08              | 403.85             |
| <b>EUROPE</b>                          | <b>49,335</b>  | <b>46,719</b>  | <b>50,979</b>  | <b>51,147</b>  | <b>53,799</b>  | <b>30.84</b>      | <b>5.19</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>581</b>     | <b>825</b>     | <b>630</b>     | <b>438</b>     | <b>383</b>     | <b>0.22</b>       | <b>-12.56</b>      |
| Russian Federation                     | 581            | 825            | 630            | 438            | 383            | 0.22              | -12.56             |
| <b>NORTHERN EUROPE</b>                 | <b>3,395</b>   | <b>3,950</b>   | <b>5,613</b>   | <b>5,520</b>   | <b>4,873</b>   | <b>2.79</b>       | <b>-11.72</b>      |
| Denmark                                | 188            | 153            | 211            | 211            | 277            | 0.16              | 31.28              |
| Finland                                | 192            | 86             | 73             | 38             | 144            | 0.08              | 278.95             |
| Norway                                 | 232            | 291            | 210            | 238            | 218            | 0.12              | -8.40              |
| Sweden                                 | 277            | 259            | 432            | 426            | 373            | 0.21              | -12.44             |
| United Kingdom                         | 2,506          | 3,161          | 4,687          | 4,607          | 3,861          | 2.21              | -16.19             |
| <b>SOUTHERN EUROPE</b>                 | <b>12,469</b>  | <b>10,567</b>  | <b>10,734</b>  | <b>10,690</b>  | <b>10,365</b>  | <b>5.94</b>       | <b>-3.04</b>       |
| Italy                                  | 9,322          | 8,011          | 7,795          | 7,910          | 7,805          | 4.47              | -1.33              |
| Portugal                               | 241            | 210            | 204            | 229            | 242            | 0.14              | 5.68               |

## FRENCH POLYNESIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Spain                        | 2,906         | 2,346         | 2,735         | 2,551         | 2,318         | 1.33              | -9.13              |
| <b>WESTERN EUROPE</b>        | <b>31,180</b> | <b>30,091</b> | <b>32,982</b> | <b>33,261</b> | <b>36,718</b> | <b>21.05</b>      | <b>10.39</b>       |
| Austria                      | 598           | 565           | 724           | 593           | 605           | 0.35              | 2.02               |
| Belgium                      | 756           | 774           | 882           | 829           | 887           | 0.51              | 7.00               |
| France                       | 23,489        | 22,415        | 24,282        | 25,201        | 28,168        | 16.15             | 11.77              |
| Germany                      | 3,420         | 3,380         | 3,926         | 3,421         | 3,833         | 2.20              | 12.04              |
| Luxembourg                   | 130           | 55            | 130           | 145           | 160           | 0.09              | 10.34              |
| Netherlands                  | 420           | 425           | 360           | 450           | 428           | 0.25              | -4.89              |
| Switzerland                  | 2,367         | 2,477         | 2,678         | 2,622         | 2,637         | 1.51              | 0.57               |
| <b>OTHER EUROPE</b>          | <b>1,710</b>  | <b>1,286</b>  | <b>1,020</b>  | <b>1,238</b>  | <b>1,460</b>  | <b>0.84</b>       | <b>17.93</b>       |
| Other countries of Europe    | 1,710         | 1,286         | 1,020         | 1,238         | 1,460         | 0.84              | 17.93              |
| <b>MIDDLE EAST</b>           | <b>242</b>    | <b>249</b>    | <b>341</b>    | <b>289</b>    | <b>581</b>    | <b>0.33</b>       | <b>101.04</b>      |
| All countries of Middle East | 242           | 249           | 341           | 289           | 581           | 0.33              | 101.04             |
| <b>SOUTH ASIA</b>            | <b>454</b>    | <b>511</b>    | <b>411</b>    | <b>536</b>    | <b>631</b>    | <b>0.36</b>       | <b>17.72</b>       |
| India                        | 454           | 511           | 411           | 536           | 631           | 0.36              | 17.72              |

## FRENCH POLYNESIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,733,039</b> | <b>1,453,608</b> | <b>2,067,987</b> | <b>2,047,089</b> | <b>2,081,332</b> | <b>100.00</b>     | <b>1.67</b>        |
| <b>AFRICA</b>                          | <b>3,430</b>     | <b>3,464</b>     | <b>4,559</b>     | <b>4,027</b>     | <b>3,988</b>     | <b>0.19</b>       | <b>-0.97</b>       |
| <b>OTHER AFRICA</b>                    | <b>3,430</b>     | <b>3,464</b>     | <b>4,559</b>     | <b>4,027</b>     | <b>3,988</b>     | <b>0.19</b>       | <b>-0.97</b>       |
| All countries of Africa                | 3,430            | 3,464            | 4,559            | 4,027            | 3,988            | 0.19              | -0.97              |
| <b>AMERICAS</b>                        | <b>630,817</b>   | <b>359,744</b>   | <b>800,214</b>   | <b>774,115</b>   | <b>776,348</b>   | <b>37.30</b>      | <b>0.29</b>        |
| <b>CENTRAL AMERICA</b>                 | <b>1,875</b>     | <b>805</b>       | <b>487</b>       | <b>465</b>       | <b>1,732</b>     | <b>0.08</b>       | <b>272.47</b>      |
| All countries of Central America       | 1,875            | 805              | 487              | 465              | 1,732            | 0.08              | 272.47             |
| <b>NORTH AMERICA</b>                   | <b>567,611</b>   | <b>290,493</b>   | <b>737,386</b>   | <b>713,452</b>   | <b>700,133</b>   | <b>33.64</b>      | <b>-1.87</b>       |
| Canada                                 | 77,126           | 84,356           | 111,894          | 95,798           | 73,292           | 3.52              | -23.49             |
| Mexico                                 | 9,185            | 8,432            | 10,511           | 9,495            | 7,409            | 0.36              | -21.97             |
| United States of America               | 467,035          | 183,148          | 596,538          | 590,925          | 603,110          | 28.98             | 2.06               |
| Hawaii, USA                            | 14,265           | 14,557           | 18,443           | 17,234           | 16,322           | 0.78              | -5.29              |
| <b>SOUTH AMERICA</b>                   | <b>61,331</b>    | <b>68,446</b>    | <b>62,341</b>    | <b>60,198</b>    | <b>74,483</b>    | <b>3.58</b>       | <b>23.73</b>       |
| Argentina                              | 15,518           | 14,342           | 11,108           | 12,783           | 32,533           | 1.56              | 154.50             |
| Brazil                                 | 27,820           | 31,394           | 32,019           | 25,761           | 14,923           | 0.72              | -42.07             |
| Chile                                  | 10,931           | 15,158           | 13,601           | 15,460           | 19,115           | 0.92              | 23.64              |
| Other countries of South America       | 7,062            | 7,552            | 5,613            | 6,194            | 7,912            | 0.38              | 27.74              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>291,060</b>   | <b>288,827</b>   | <b>319,145</b>   | <b>349,216</b>   | <b>360,398</b>   | <b>17.32</b>      | <b>3.20</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>104,957</b>   | <b>108,546</b>   | <b>122,991</b>   | <b>147,254</b>   | <b>151,536</b>   | <b>7.28</b>       | <b>2.91</b>        |
| China                                  | 10,461           | 16,401           | 27,400           | 47,964           | 48,329           | 2.32              | 0.76               |
| Hong Kong (China)                      | 2,740            | 2,408            | 4,778            | 4,141            | 3,033            | 0.15              | -26.76             |
| Japan                                  | 84,871           | 84,140           | 83,810           | 82,875           | 85,852           | 4.12              | 3.59               |
| Korea, Republic of                     | 4,932            | 3,698            | 5,714            | 8,251            | 9,446            | 0.45              | 14.48              |
| Taiwan Province of China               | 1,953            | 1,899            | 1,289            | 4,023            | 4,876            | 0.23              | 21.20              |
| <b>SOUTH-EAST ASIA</b>                 | <b>6,654</b>     | <b>7,247</b>     | <b>6,795</b>     | <b>9,763</b>     | <b>9,933</b>     | <b>0.48</b>       | <b>1.74</b>        |
| Indonesia                              | 1,505            | 868              | 923              | 1,657            | 2,256            | 0.11              | 36.15              |
| Malaysia                               | 1,629            | 1,516            | 825              | 1,419            | 1,464            | 0.07              | 3.17               |
| Philippines                            | 795              | 1,285            | 1,304            | 1,927            | 1,520            | 0.07              | -21.12             |
| Singapore                              | 2,123            | 2,880            | 3,363            | 3,103            | 2,511            | 0.12              | -19.08             |
| Thailand                               | 602              | 698              | 380              | 1,657            | 2,182            | 0.10              | 31.68              |
| <b>AUSTRALASIA</b>                     | <b>152,149</b>   | <b>144,798</b>   | <b>156,796</b>   | <b>160,366</b>   | <b>163,103</b>   | <b>7.84</b>       | <b>1.71</b>        |
| Australia                              | 97,926           | 92,019           | 93,691           | 94,319           | 100,177          | 4.81              | 6.21               |
| New Zealand                            | 54,223           | 52,779           | 63,105           | 66,047           | 62,926           | 3.02              | -4.73              |
| <b>MELANESIA</b>                       | <b>24,036</b>    | <b>24,626</b>    | <b>29,713</b>    | <b>28,600</b>    | <b>31,359</b>    | <b>1.51</b>       | <b>9.65</b>        |
| Fiji                                   | 522              | 704              | 1,352            | 575              | 727              | 0.03              | 26.43              |
| New Caledonia                          | 23,514           | 23,922           | 28,361           | 28,025           | 30,632           | 1.47              | 9.30               |
| <b>POLYNESIA</b>                       | <b>1,172</b>     | <b>1,062</b>     | <b>1,685</b>     | <b>2,386</b>     | <b>2,134</b>     | <b>0.10</b>       | <b>-10.56</b>      |
| Cook Islands                           | 906              | 764              | 797              | 1,809            | 1,576            | 0.08              | -12.88             |
| Samoa                                  | 156              | 209              | 678              | 556              | 320              | 0.02              | -42.45             |
| Tonga                                  | 110              | 89               | 210              | 21               | 238              | 0.01              | 1,033.33           |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>2,092</b>     | <b>2,548</b>     | <b>1,165</b>     | <b>847</b>       | <b>2,333</b>     | <b>0.11</b>       | <b>175.44</b>      |
| Other countries of Asia                | 515              | 994              | 303              | 459              | 916              | 0.04              | 99.56              |
| Other countries of Oceania             | 1,577            | 1,554            | 862              | 388              | 1,417            | 0.07              | 265.21             |
| <b>EUROPE</b>                          | <b>801,656</b>   | <b>793,742</b>   | <b>936,325</b>   | <b>912,057</b>   | <b>930,478</b>   | <b>44.71</b>      | <b>2.02</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>7,329</b>     | <b>11,253</b>    | <b>8,054</b>     | <b>5,280</b>     | <b>4,138</b>     | <b>0.20</b>       | <b>-21.63</b>      |
| Russian Federation                     | 7,329            | 11,253           | 8,054            | 5,280            | 4,138            | 0.20              | -21.63             |
| <b>NORTHERN EUROPE</b>                 | <b>38,613</b>    | <b>47,226</b>    | <b>66,676</b>    | <b>67,800</b>    | <b>58,548</b>    | <b>2.81</b>       | <b>-13.65</b>      |
| Denmark                                | 3,238            | 2,274            | 4,287            | 3,223            | 4,566            | 0.22              | 41.67              |
| Finland                                | 1,839            | 1,417            | 851              | 290              | 1,808            | 0.09              | 523.45             |
| Norway                                 | 3,880            | 3,551            | 2,406            | 3,565            | 2,708            | 0.13              | -24.04             |
| Sweden                                 | 3,371            | 4,141            | 5,388            | 5,970            | 5,000            | 0.24              | -16.25             |
| United Kingdom                         | 26,285           | 35,843           | 53,744           | 54,752           | 44,466           | 2.14              | -18.79             |
| <b>SOUTHERN EUROPE</b>                 | <b>130,506</b>   | <b>118,514</b>   | <b>131,273</b>   | <b>122,702</b>   | <b>108,827</b>   | <b>5.23</b>       | <b>-11.31</b>      |
| Italy                                  | 101,171          | 91,854           | 101,490          | 94,296           | 83,493           | 4.01              | -11.46             |
| Portugal                               | 2,937            | 3,078            | 2,867            | 3,311            | 2,637            | 0.13              | -20.36             |

## FRENCH POLYNESIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                              | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Spain                        | 26,398         | 23,582         | 26,916         | 25,095         | 22,697         | 1.09              | -9.56              |
| <b>WESTERN EUROPE</b>        | <b>605,400</b> | <b>601,158</b> | <b>716,490</b> | <b>698,869</b> | <b>741,000</b> | <b>35.60</b>      | <b>6.03</b>        |
| Austria                      | 8,849          | 8,285          | 10,535         | 9,544          | 9,604          | 0.46              | 0.63               |
| Belgium                      | 13,315         | 13,078         | 16,929         | 14,713         | 16,598         | 0.80              | 12.81              |
| France                       | 484,981        | 483,426        | 573,519        | 564,552        | 605,821        | 29.11             | 7.31               |
| Germany                      | 49,156         | 48,227         | 60,127         | 53,269         | 54,989         | 2.64              | 3.23               |
| Luxembourg                   | 1,985          | 794            | 1,994          | 2,334          | 2,389          | 0.11              | 2.36               |
| Netherlands                  | 5,812          | 5,312          | 4,887          | 6,236          | 5,910          | 0.28              | -5.23              |
| Switzerland                  | 41,302         | 42,036         | 48,499         | 48,221         | 45,689         | 2.20              | -5.25              |
| <b>OTHER EUROPE</b>          | <b>19,808</b>  | <b>15,591</b>  | <b>13,832</b>  | <b>17,406</b>  | <b>17,965</b>  | <b>0.86</b>       | <b>3.21</b>        |
| Other countries of Europe    | 19,808         | 15,591         | 13,832         | 17,406         | 17,965         | 0.86              | 3.21               |
| <b>MIDDLE EAST</b>           | <b>2,636</b>   | <b>2,711</b>   | <b>4,210</b>   | <b>3,598</b>   | <b>5,847</b>   | <b>0.28</b>       | <b>62.51</b>       |
| All countries of Middle East | 2,636          | 2,711          | 4,210          | 3,598          | 5,847          | 0.28              | 62.51              |
| <b>SOUTH ASIA</b>            | <b>3,440</b>   | <b>5,120</b>   | <b>3,534</b>   | <b>4,076</b>   | <b>4,273</b>   | <b>0.21</b>       | <b>4.83</b>        |
| India                        | 3,440          | 5,120          | 3,534          | 4,076          | 4,273          | 0.21              | 4.83               |

## FRENCH POLYNESIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>2,379,851</b> | <b>2,311,123</b> | <b>2,632,780</b> | <b>2,618,220</b> | <b>2,657,355</b> | <b>100.00</b>     | <b>1.49</b>        |
| <b>AFRICA</b>                          | <b>5,238</b>     | <b>4,715</b>     | <b>5,747</b>     | <b>5,697</b>     | <b>5,513</b>     | <b>0.21</b>       | <b>-3.23</b>       |
| <b>OTHER AFRICA</b>                    | <b>5,238</b>     | <b>4,715</b>     | <b>5,747</b>     | <b>5,697</b>     | <b>5,513</b>     | <b>0.21</b>       | <b>-3.23</b>       |
| All countries of Africa                | 5,238            | 4,715            | 5,747            | 5,697            | 5,513            | 0.21              | -3.23              |
| <b>AMERICAS</b>                        | <b>692,322</b>   | <b>713,663</b>   | <b>857,791</b>   | <b>825,078</b>   | <b>825,466</b>   | <b>31.06</b>      | <b>0.05</b>        |
| <b>CENTRAL AMERICA</b>                 | <b>1,920</b>     | <b>983</b>       | <b>603</b>       | <b>475</b>       | <b>2,188</b>     | <b>0.08</b>       | <b>360.63</b>      |
| All countries of Central America       | 1,920            | 983              | 603              | 475              | 2,188            | 0.08              | 360.63             |
| <b>NORTH AMERICA</b>                   | <b>620,961</b>   | <b>637,048</b>   | <b>788,650</b>   | <b>757,042</b>   | <b>741,719</b>   | <b>27.91</b>      | <b>-2.02</b>       |
| Canada                                 | 86,936           | 89,888           | 119,213          | 103,910          | 80,224           | 3.02              | -22.79             |
| Mexico                                 | 10,642           | 9,202            | 12,266           | 10,580           | 9,268            | 0.35              | -12.40             |
| United States of America               | 499,427          | 514,950          | 629,402          | 618,649          | 629,294          | 23.68             | 1.72               |
| Hawaii, USA                            | 23,956           | 23,008           | 27,769           | 23,903           | 22,933           | 0.86              | -4.06              |
| <b>SOUTH AMERICA</b>                   | <b>69,441</b>    | <b>75,632</b>    | <b>68,538</b>    | <b>67,561</b>    | <b>81,559</b>    | <b>3.07</b>       | <b>20.72</b>       |
| Argentina                              | 16,649           | 14,930           | 11,996           | 13,215           | 33,299           | 1.25              | 151.98             |
| Brazil                                 | 30,054           | 32,673           | 33,293           | 26,972           | 16,553           | 0.62              | -38.63             |
| Chile                                  | 14,937           | 19,288           | 17,147           | 20,621           | 23,046           | 0.87              | 11.76              |
| Other countries of South America       | 7,801            | 8,741            | 6,102            | 6,753            | 8,661            | 0.33              | 28.25              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>370,639</b>   | <b>366,124</b>   | <b>394,664</b>   | <b>429,845</b>   | <b>435,145</b>   | <b>16.38</b>      | <b>1.23</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>109,219</b>   | <b>112,701</b>   | <b>128,677</b>   | <b>152,773</b>   | <b>156,226</b>   | <b>5.88</b>       | <b>2.26</b>        |
| China                                  | 10,978           | 17,737           | 29,488           | 49,458           | 49,281           | 1.85              | -0.36              |
| Hong Kong (China)                      | 3,478            | 2,646            | 5,505            | 5,171            | 3,593            | 0.14              | -30.52             |
| Japan                                  | 86,552           | 85,883           | 86,121           | 84,604           | 88,094           | 3.32              | 4.13               |
| Korea, Republic of                     | 5,696            | 4,101            | 6,228            | 8,760            | 9,842            | 0.37              | 12.35              |
| Taiwan Province of China               | 2,515            | 2,334            | 1,335            | 4,780            | 5,416            | 0.20              | 13.31              |
| <b>SOUTH-EAST ASIA</b>                 | <b>9,712</b>     | <b>10,550</b>    | <b>8,162</b>     | <b>13,488</b>    | <b>13,314</b>    | <b>0.50</b>       | <b>-1.29</b>       |
| Indonesia                              | 2,171            | 1,418            | 1,215            | 1,891            | 3,198            | 0.12              | 69.12              |
| Malaysia                               | 2,030            | 1,888            | 977              | 1,720            | 2,268            | 0.09              | 31.86              |
| Philippines                            | 1,293            | 1,450            | 1,682            | 2,213            | 1,723            | 0.06              | -22.14             |
| Singapore                              | 2,468            | 4,369            | 3,773            | 3,735            | 3,108            | 0.12              | -16.79             |
| Thailand                               | 1,750            | 1,425            | 515              | 3,929            | 3,017            | 0.11              | -23.21             |
| <b>AUSTRALASIA</b>                     | <b>176,519</b>   | <b>167,472</b>   | <b>178,205</b>   | <b>182,787</b>   | <b>181,962</b>   | <b>6.85</b>       | <b>-0.45</b>       |
| Australia                              | 108,364          | 100,828          | 103,586          | 106,092          | 108,506          | 4.08              | 2.28               |
| New Zealand                            | 68,155           | 66,644           | 74,619           | 76,695           | 73,456           | 2.76              | -4.22              |
| <b>MELANESIA</b>                       | <b>65,400</b>    | <b>65,711</b>    | <b>74,274</b>    | <b>73,753</b>    | <b>74,765</b>    | <b>2.81</b>       | <b>1.37</b>        |
| Fiji                                   | 1,005            | 1,015            | 1,663            | 903              | 1,239            | 0.05              | 37.21              |
| New Caledonia                          | 64,395           | 64,696           | 72,611           | 72,850           | 73,526           | 2.77              | 0.93               |
| <b>POLYNESIA</b>                       | <b>3,181</b>     | <b>4,774</b>     | <b>3,568</b>     | <b>5,951</b>     | <b>4,137</b>     | <b>0.16</b>       | <b>-30.48</b>      |
| Cook Islands                           | 2,715            | 2,783            | 2,469            | 5,097            | 3,443            | 0.13              | -32.45             |
| Samoa                                  | 326              | 1,853            | 889              | 833              | 394              | 0.01              | -52.70             |
| Tonga                                  | 140              | 138              | 210              | 21               | 300              | 0.01              | 1,328.57           |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>6,608</b>     | <b>4,916</b>     | <b>1,778</b>     | <b>1,093</b>     | <b>4,741</b>     | <b>0.18</b>       | <b>333.76</b>      |
| Other countries of Asia                | 971              | 1,641            | 470              | 501              | 1,516            | 0.06              | 202.59             |
| Other countries of Oceania             | 5,637            | 3,275            | 1,308            | 592              | 3,225            | 0.12              | 444.76             |
| <b>EUROPE</b>                          | <b>1,304,206</b> | <b>1,217,519</b> | <b>1,365,847</b> | <b>1,348,600</b> | <b>1,380,355</b> | <b>51.94</b>      | <b>2.35</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>7,499</b>     | <b>12,268</b>    | <b>8,684</b>     | <b>5,746</b>     | <b>4,752</b>     | <b>0.18</b>       | <b>-17.30</b>      |
| Russian Federation                     | 7,499            | 12,268           | 8,684            | 5,746            | 4,752            | 0.18              | -17.30             |
| <b>NORTHERN EUROPE</b>                 | <b>43,315</b>    | <b>51,146</b>    | <b>71,568</b>    | <b>71,877</b>    | <b>62,868</b>    | <b>2.37</b>       | <b>-12.53</b>      |
| Denmark                                | 3,449            | 2,323            | 4,379            | 3,528            | 4,705            | 0.18              | 33.36              |
| Finland                                | 1,850            | 1,690            | 851              | 290              | 2,069            | 0.08              | 613.45             |
| Norway                                 | 4,155            | 3,819            | 2,677            | 3,817            | 3,031            | 0.11              | -20.59             |
| Sweden                                 | 3,573            | 4,529            | 5,915            | 6,196            | 5,560            | 0.21              | -10.26             |
| United Kingdom                         | 30,288           | 38,785           | 57,746           | 58,046           | 47,503           | 1.79              | -18.16             |
| <b>SOUTHERN EUROPE</b>                 | <b>136,455</b>   | <b>125,075</b>   | <b>136,734</b>   | <b>128,708</b>   | <b>115,795</b>   | <b>4.36</b>       | <b>-10.03</b>      |
| Italy                                  | 103,466          | 94,934           | 104,907          | 98,216           | 87,237           | 3.28              | -11.18             |
| Portugal                               | 3,120            | 3,599            | 3,192            | 3,757            | 3,101            | 0.12              | -17.46             |

## FRENCH POLYNESIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                              | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Spain                        | 29,869           | 26,542           | 28,635           | 26,735           | 25,457           | 0.96              | -4.78              |
| <b>WESTERN EUROPE</b>        | <b>1,094,502</b> | <b>1,011,785</b> | <b>1,134,137</b> | <b>1,123,576</b> | <b>1,177,853</b> | <b>44.32</b>      | <b>4.83</b>        |
| Austria                      | 9,294            | 8,588            | 10,857           | 9,664            | 10,040           | 0.38              | 3.89               |
| Belgium                      | 17,845           | 16,405           | 21,029           | 18,043           | 20,528           | 0.77              | 13.77              |
| France                       | 959,467          | 880,944          | 977,605          | 975,433          | 1,026,652        | 38.63             | 5.25               |
| Germany                      | 52,577           | 51,078           | 62,292           | 56,357           | 58,346           | 2.20              | 3.53               |
| Luxembourg                   | 2,060            | 924              | 2,218            | 2,576            | 2,799            | 0.11              | 8.66               |
| Netherlands                  | 6,159            | 5,849            | 5,009            | 6,800            | 6,678            | 0.25              | -1.79              |
| Switzerland                  | 47,100           | 47,997           | 55,127           | 54,703           | 52,810           | 1.99              | -3.46              |
| <b>OTHER EUROPE</b>          | <b>22,435</b>    | <b>17,245</b>    | <b>14,724</b>    | <b>18,693</b>    | <b>19,087</b>    | <b>0.72</b>       | <b>2.11</b>        |
| Other countries of Europe    | 22,435           | 17,245           | 14,724           | 18,693           | 19,087           | 0.72              | 2.11               |
| <b>MIDDLE EAST</b>           | <b>3,477</b>     | <b>3,654</b>     | <b>4,879</b>     | <b>4,811</b>     | <b>6,202</b>     | <b>0.23</b>       | <b>28.91</b>       |
| All countries of Middle East | 3,477            | 3,654            | 4,879            | 4,811            | 6,202            | 0.23              | 28.91              |
| <b>SOUTH ASIA</b>            | <b>3,969</b>     | <b>5,448</b>     | <b>3,852</b>     | <b>4,189</b>     | <b>4,674</b>     | <b>0.18</b>       | <b>11.58</b>       |
| India                        | 3,969            | 5,448            | 3,852            | 4,189            | 4,674            | 0.18              | 11.58              |

## GAMBIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                               | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-------------------------------|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                  | (*) <b>157,323</b> | <b>171,200</b> | <b>155,719</b> | <b>134,562</b> | <b>161,126</b> | <b>100.00</b>     | <b>19.74</b>       |
| <b>AFRICA</b>                 | <b>16,191</b>      | <b>22,808</b>  | <b>14,715</b>  | <b>14,821</b>  | <b>13,435</b>  | <b>8.34</b>       | <b>-9.35</b>       |
| <b>WEST AFRICA</b>            | <b>5,851</b>       | <b>7,124</b>   | <b>4,427</b>   | <b>4,676</b>   | <b>3,102</b>   | <b>1.93</b>       | <b>-33.66</b>      |
| Nigeria                       | 5,851              | 7,124          | 4,427          | 4,676          | 3,102          | 1.93              | -33.66             |
| <b>OTHER AFRICA</b>           | <b>10,340</b>      | <b>15,684</b>  | <b>10,288</b>  | <b>10,145</b>  | <b>10,333</b>  | <b>6.41</b>       | <b>1.85</b>        |
| All countries of Africa       | 10,340             | 15,684         | 10,288         | 10,145         | 10,333         | 6.41              | 1.85               |
| <b>AMERICAS</b>               | <b>3,149</b>       | <b>3,104</b>   | <b>3,746</b>   | <b>3,850</b>   | <b>3,997</b>   | <b>2.48</b>       | <b>3.82</b>        |
| <b>NORTH AMERICA</b>          | <b>3,149</b>       | <b>3,104</b>   | <b>3,746</b>   | <b>3,850</b>   | <b>3,997</b>   | <b>2.48</b>       | <b>3.82</b>        |
| United States of America      | 3,149              | 3,104          | 3,746          | 3,850          | 3,997          | 2.48              | 3.82               |
| <b>EUROPE</b>                 | <b>108,633</b>     | <b>108,956</b> | <b>101,853</b> | <b>81,031</b>  | <b>105,984</b> | <b>65.78</b>      | <b>30.79</b>       |
| <b>CENTRAL/EASTERN EUROPE</b> | <b>465</b>         | <b>2,093</b>   | <b>4,722</b>   | <b>7,841</b>   | <b>7,562</b>   | <b>4.69</b>       | <b>-3.56</b>       |
| Czech Republic                | 193                | 113            | 2,195          | 5,941          | 4,997          | 3.10              | -15.89             |
| Poland                        | 272                | 1,980          | 2,527          | 1,900          | 2,565          | 1.59              | 35.00              |
| <b>NORTHERN EUROPE</b>        | <b>73,266</b>      | <b>61,308</b>  | <b>60,768</b>  | <b>43,583</b>  | <b>56,414</b>  | <b>35.01</b>      | <b>29.44</b>       |
| Denmark                       | 1,660              | 1,448          | 1,765          | 942            | 1,216          | 0.75              | 29.09              |
| Finland                       | 1,896              | 2,624          | 2,696          | 1,607          | 4,264          | 2.65              | 165.34             |
| Ireland                       | 2,084              | 1,539          | 667            | 149            | 356            | 0.22              | 138.93             |
| Norway                        | 1,540              | 1,878          | 2,631          | 1,727          | 1,623          | 1.01              | -6.02              |
| Sweden                        | 8,057              | 7,953          | 6,209          | 5,886          | 7,423          | 4.61              | 26.11              |
| United Kingdom                | 58,029             | 45,866         | 46,800         | 33,272         | 41,532         | 25.78             | 24.83              |
| <b>SOUTHERN EUROPE</b>        | <b>3,982</b>       | <b>6,242</b>   | <b>6,047</b>   | <b>6,180</b>   | <b>6,154</b>   | <b>3.82</b>       | <b>-0.42</b>       |
| Italy                         | 412                | 562            | 487            | 371            | 666            | 0.41              | 79.51              |
| Spain                         | 3,570              | 5,680          | 5,560          | 5,809          | 5,488          | 3.41              | -5.53              |
| <b>WESTERN EUROPE</b>         | <b>30,920</b>      | <b>39,313</b>  | <b>30,316</b>  | <b>23,427</b>  | <b>35,854</b>  | <b>22.25</b>      | <b>53.05</b>       |
| Austria                       | 402                | 910            | 305            | 242            | 759            | 0.47              | 213.64             |
| Belgium                       | 5,322              | 5,068          | 4,296          | 3,590          | 5,063          | 3.14              | 41.03              |
| France                        | 1,147              | 1,568          | 1,377          | 1,274          | 1,571          | 0.98              | 23.31              |
| Germany                       | 5,350              | 6,250          | 4,842          | 3,830          | 4,201          | 2.61              | 9.69               |
| Netherlands                   | 18,699             | 25,517         | 19,496         | 14,491         | 24,260         | 15.06             | 67.41              |
| <b>NOT SPECIFIED</b>          | <b>29,350</b>      | <b>36,332</b>  | <b>35,405</b>  | <b>34,860</b>  | <b>37,710</b>  | <b>23.40</b>      | <b>8.18</b>        |
| Other countries of the World  | 6,098              | 7,157          | 5,201          | 5,584          | 7,166          | 4.45              | 28.33              |
| Nationals Residing Abroad     | 23,252             | 29,175         | 30,204         | 29,276         | 30,544         | 18.96             | 4.33               |

## GEORGIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                   | <b>4,428,221</b> | <b>5,392,303</b> | <b>5,515,559</b> | <b>5,901,094</b> | <b>6,360,503</b> | <b>100.00</b>     | <b>7.79</b>        |
| <b>AFRICA</b>                  | <b>7,110</b>     | <b>5,024</b>     | <b>4,109</b>     | <b>4,411</b>     | <b>6,633</b>     | <b>0.10</b>       | <b>50.37</b>       |
| <b>EAST AFRICA</b>             | <b>3,789</b>     | <b>2,591</b>     | <b>1,857</b>     | <b>1,212</b>     | <b>2,337</b>     | <b>0.04</b>       | <b>92.82</b>       |
| Burundi                        | 5                | 7                | 1                | 4                | 2                | 0.00              | -50.00             |
| Comoros                        | 8                | 34               | 66               | 612              | 1,403            | 0.02              | 129.25             |
| Djibouti                       | 7                | 4                | 4                | 3                | 2                | 0.00              | -33.33             |
| Eritrea                        | 9                | 9                | 15               | 14               | 97               | 0.00              | 592.86             |
| Ethiopia                       | 36               | 33               | 19               | 41               | 134              | 0.00              | 226.83             |
| Kenya                          | 53               | 72               | 80               | 153              | 220              | 0.00              | 43.79              |
| Madagascar                     | 36               | 39               | 33               | 7                | 12               | 0.00              | 71.43              |
| Malawi                         | 7                | 8                | 3                | 2                | 7                | 0.00              | 250.00             |
| Mauritius                      | 28               | 35               | 51               | 59               | 43               | 0.00              | -27.12             |
| Mozambique                     | 8                | 8                | 6                | 10               | 8                | 0.00              | -20.00             |
| Reunion                        | 15               | 23               | 22               | 7                | 4                | 0.00              | -42.86             |
| Rwanda                         | 17               | 13               | 14               | 9                | 5                | 0.00              | -44.44             |
| Seychelles                     | 546              | 244              | 110              | 7                | 13               | 0.00              | 85.71              |
| Somalia                        | 48               | 79               | 58               | 163              | 180              | 0.00              | 10.43              |
| Tanzania, United Republic of   | 13               | 11               | 8                | 19               | 56               | 0.00              | 194.74             |
| Uganda                         | 31               | 18               | 26               | 41               | 63               | 0.00              | 53.66              |
| Zambia                         | 274              | 176              | 116              | 5                | 16               | 0.00              | 220.00             |
| Zimbabwe                       | 2,647            | 1,778            | 1,224            | 56               | 72               | 0.00              | 28.57              |
| Other countries of East Africa | 1                |                  | 1                |                  |                  |                   |                    |
| <b>CENTRAL AFRICA</b>          | <b>89</b>        | <b>61</b>        | <b>82</b>        | <b>97</b>        | <b>144</b>       | <b>0.00</b>       | <b>48.45</b>       |
| Angola                         | 4                | 7                | 8                |                  | 3                | 0.00              |                    |
| Cameroon                       | 60               | 34               | 35               | 58               | 70               | 0.00              | 20.69              |
| Central African Republic       | 3                | 5                |                  |                  | 1                | 0.00              |                    |
| Chad                           | 2                | 4                | 3                | 5                | 2                | 0.00              | -60.00             |
| Congo                          | 14               | 7                | 19               | 26               | 63               | 0.00              | 142.31             |
| Gabon                          | 6                | 4                | 1                | 2                | 5                | 0.00              | 150.00             |
| Sao Tome and Principe          |                  |                  | 16               | 6                |                  |                   |                    |
| <b>NORTH AFRICA</b>            | <b>582</b>       | <b>655</b>       | <b>510</b>       | <b>792</b>       | <b>1,878</b>     | <b>0.03</b>       | <b>137.12</b>      |
| Algeria                        | 58               | 61               | 51               | 95               | 137              | 0.00              | 44.21              |
| Morocco                        | 342              | 387              | 244              | 267              | 594              | 0.01              | 122.47             |
| Sudan                          | 49               | 47               | 55               | 154              | 680              | 0.01              | 341.56             |
| Tunisia                        | 133              | 160              | 160              | 276              | 467              | 0.01              | 69.20              |
| <b>SOUTHERN AFRICA</b>         | <b>990</b>       | <b>1,044</b>     | <b>1,132</b>     | <b>1,332</b>     | <b>1,374</b>     | <b>0.02</b>       | <b>3.15</b>        |
| Botswana                       | 2                | 23               | 14               | 7                | 3                | 0.00              | -57.14             |
| Lesotho                        |                  |                  | 3                | 5                |                  |                   |                    |
| Namibia                        | 15               | 4                | 13               | 13               | 11               | 0.00              | -15.38             |
| South Africa                   | 973              | 1,015            | 1,102            | 1,305            | 1,354            | 0.02              | 3.75               |
| Swaziland                      |                  | 2                |                  | 2                | 6                | 0.00              | 200.00             |
| <b>WEST AFRICA</b>             | <b>1,660</b>     | <b>673</b>       | <b>528</b>       | <b>978</b>       | <b>900</b>       | <b>0.01</b>       | <b>-7.98</b>       |
| Benin                          | 15               | 5                | 3                | 4                | 7                | 0.00              | 75.00              |
| Burkina Faso                   | 3                | 3                | 4                | 8                | 12               | 0.00              | 50.00              |
| Cabo Verde                     | 10               | 7                | 2                | 4                | 7                | 0.00              | 75.00              |
| Côte d'Ivoire                  | 68               | 39               | 33               | 74               | 35               | 0.00              | -52.70             |
| Gambia                         | 13               | 11               | 4                | 24               | 5                | 0.00              | -79.17             |
| Ghana                          | 84               | 25               | 14               | 74               | 66               | 0.00              | -10.81             |
| Guinea                         | 11               | 8                | 9                | 12               | 11               | 0.00              | -8.33              |
| Guinea-Bissau                  | 5                | 3                |                  | 1                | 8                | 0.00              | 700.00             |
| Liberia                        | 389              | 32               | 48               | 21               | 7                | 0.00              | -66.67             |
| Mali                           | 11               | 14               | 23               | 2                | 18               | 0.00              | 800.00             |
| Mauritania                     | 6                | 1                | 2                | 6                | 9                | 0.00              | 50.00              |
| Niger                          | 11               | 9                | 6                | 10               | 3                | 0.00              | -70.00             |
| Nigeria                        | 958              | 468              | 361              | 706              | 681              | 0.01              | -3.54              |



## GEORGIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Senegal                           | 63            | 36            | 16            | 14            | 11            | 0.00              | -21.43             |
| Sierra Leone                      | 10            | 9             | 3             | 14            | 16            | 0.00              | 14.29              |
| Togo                              | 3             | 3             |               | 4             | 4             | 0.00              |                    |
| <b>AMERICAS</b>                   | <b>33,898</b> | <b>32,583</b> | <b>34,634</b> | <b>38,698</b> | <b>42,924</b> | <b>0.67</b>       | <b>10.92</b>       |
| <b>CARIBBEAN</b>                  | <b>497</b>    | <b>558</b>    | <b>685</b>    | <b>1,216</b>  | <b>1,209</b>  | <b>0.02</b>       | <b>-0.58</b>       |
| Anguilla                          | 1             |               | 1             |               |               |                   |                    |
| Antigua and Barbuda               | 173           | 159           | 15            | 5             | 13            | 0.00              | 160.00             |
| Bahamas                           | 24            | 40            | 4             |               | 4             | 0.00              |                    |
| Barbados                          | 4             |               | 3             | 4             | 4             | 0.00              |                    |
| British Virgin Islands            | 26            | 20            | 8             | 1             | 3             | 0.00              | 200.00             |
| Cuba                              | 57            | 51            | 69            | 38            | 52            | 0.00              | 36.84              |
| Dominica                          | 6             | 12            | 7             | 5             | 37            | 0.00              | 640.00             |
| Dominican Republic                | 15            | 26            | 43            | 54            | 52            | 0.00              | -3.70              |
| Grenada                           | 2             |               | 2             | 3             | 2             | 0.00              | -33.33             |
| Haiti                             | 6             | 1             | 11            | 3             | 2             | 0.00              | -33.33             |
| Jamaica                           | 30            | 16            | 37            | 159           | 117           | 0.00              | -26.42             |
| Netherlands Antilles              | 1             | 1             | 6             | 1             |               |                   |                    |
| Puerto Rico                       | 1             |               |               | 2             | 2             | 0.00              |                    |
| Saint Kitts and Nevis             | 52            | 103           | 47            | 58            | 110           | 0.00              | 89.66              |
| Saint Lucia                       | 9             | 1             | 1             | 2             | 1             | 0.00              | -50.00             |
| Saint Vincent and the Grenadines  | 11            | 63            | 8             | 13            | 1             | 0.00              | -92.31             |
| Trinidad and Tobago               | 44            | 43            | 52            | 40            | 43            | 0.00              | 7.50               |
| Turks and Caicos Islands          | 21            | 20            | 359           | 827           | 766           | 0.01              | -7.38              |
| United States Virgin Islands      | 14            | 2             | 12            | 1             |               |                   |                    |
| <b>CENTRAL AMERICA</b>            | <b>314</b>    | <b>193</b>    | <b>310</b>    | <b>189</b>    | <b>244</b>    | <b>0.00</b>       | <b>29.10</b>       |
| Belize                            | 4             | 1             | 9             | 3             | 23            | 0.00              | 666.67             |
| Costa Rica                        | 58            | 42            | 64            | 79            | 75            | 0.00              | -5.06              |
| El Salvador                       | 36            | 46            | 28            | 34            | 44            | 0.00              | 29.41              |
| Guatemala                         | 30            | 11            | 9             | 13            | 9             | 0.00              | -30.77             |
| Honduras                          | 37            | 21            | 30            | 21            | 25            | 0.00              | 19.05              |
| Nicaragua                         | 5             | 3             | 2             | 3             | 5             | 0.00              | 66.67              |
| Panama                            | 144           | 69            | 168           | 36            | 63            | 0.00              | 75.00              |
| <b>NORTH AMERICA</b>              | <b>31,697</b> | <b>30,214</b> | <b>32,037</b> | <b>35,099</b> | <b>38,836</b> | <b>0.61</b>       | <b>10.65</b>       |
| Canada                            | 2,951         | 3,290         | 3,419         | 3,600         | 4,136         | 0.07              | 14.89              |
| Mexico                            | 233           | 211           | 346           | 352           | 450           | 0.01              | 27.84              |
| United States of America          | 28,513        | 26,713        | 28,272        | 31,147        | 34,250        | 0.54              | 9.96               |
| <b>SOUTH AMERICA</b>              | <b>1,390</b>  | <b>1,618</b>  | <b>1,602</b>  | <b>2,194</b>  | <b>2,635</b>  | <b>0.04</b>       | <b>20.10</b>       |
| Argentina                         | 203           | 278           | 343           | 456           | 448           | 0.01              | -1.75              |
| Bolivia, Plurinational State of   | 35            | 36            | 32            | 35            | 19            | 0.00              | -45.71             |
| Brazil                            | 428           | 604           | 642           | 1,036         | 1,265         | 0.02              | 22.10              |
| Chile                             | 70            | 71            | 82            | 77            | 92            | 0.00              | 19.48              |
| Colombia                          | 103           | 163           | 210           | 308           | 425           | 0.01              | 37.99              |
| Ecuador                           | 62            | 78            | 82            | 102           | 137           | 0.00              | 34.31              |
| Falkland Islands (Malvinas)       |               |               | 3             |               |               |                   |                    |
| French Guiana                     | 305           | 182           | 47            | 3             | 2             | 0.00              | -33.33             |
| Guyana                            | 2             | 5             | 2             | 2             | 5             | 0.00              | 150.00             |
| Paraguay                          | 14            | 10            | 6             | 10            | 14            | 0.00              | 40.00              |
| Peru                              | 71            | 66            | 87            | 83            | 119           | 0.00              | 43.37              |
| Suriname                          | 13            | 12            | 4             | 5             | 10            | 0.00              | 100.00             |
| Uruguay                           | 18            | 46            | 30            | 36            | 37            | 0.00              | 2.78               |
| Venezuela, Bolivarian Republic of | 66            | 67            | 32            | 41            | 62            | 0.00              | 51.22              |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>26,062</b> | <b>28,606</b> | <b>27,606</b> | <b>32,998</b> | <b>48,432</b> | <b>0.76</b>       | <b>46.77</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>15,929</b> | <b>16,632</b> | <b>16,455</b> | <b>19,026</b> | <b>24,033</b> | <b>0.38</b>       | <b>26.32</b>       |
| China                             | 9,995         | 8,830         | 8,632         | 9,555         | 14,075        | 0.22              | 47.31              |
| Hong Kong (China)                 | 34            | 19            | 19            | 71            | 120           | 0.00              | 69.01              |

## GEORGIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Japan                                  | 3,447            | 4,513            | 4,216            | 5,545            | 5,565            | 0.09              | 0.36               |
| Korea, Democratic People's Republic of | 3                | 9                | 15               | 8                | 20               | 0.00              | 150.00             |
| Korea, Republic of                     | 1,763            | 2,433            | 2,959            | 3,340            | 3,782            | 0.06              | 13.23              |
| Mongolia                               | 167              | 154              | 79               | 108              | 147              | 0.00              | 36.11              |
| Taiwan Province of China               | 520              | 674              | 535              | 399              | 324              | 0.01              | -18.80             |
| <b>SOUTH-EAST ASIA</b>                 | <b>7,904</b>     | <b>9,136</b>     | <b>7,777</b>     | <b>10,713</b>    | <b>20,914</b>    | <b>0.33</b>       | <b>95.22</b>       |
| Brunei Darussalam                      |                  |                  | 1                | 6                |                  |                   |                    |
| Cambodia                               | 8                | 4                | 17               | 7                | 21               | 0.00              | 200.00             |
| Indonesia                              | 389              | 539              | 351              | 372              | 883              | 0.01              | 137.37             |
| Lao People's Democratic Republic       | 7                | 7                | 8                | 20               | 2                | 0.00              | -90.00             |
| Malaysia                               | 281              | 263              | 633              | 422              | 921              | 0.01              | 118.25             |
| Myanmar                                | 74               | 99               | 76               | 103              | 376              | 0.01              | 265.05             |
| Philippines                            | 6,310            | 7,255            | 5,659            | 8,410            | 16,882           | 0.27              | 100.74             |
| Singapore                              | 237              | 190              | 226              | 367              | 472              | 0.01              | 28.61              |
| Thailand                               | 252              | 723              | 778              | 941              | 1,172            | 0.02              | 24.55              |
| Viet Nam                               | 346              | 56               | 28               | 65               | 185              | 0.00              | 184.62             |
| <b>AUSTRALASIA</b>                     | <b>2,094</b>     | <b>2,722</b>     | <b>3,271</b>     | <b>3,225</b>     | <b>3,439</b>     | <b>0.05</b>       | <b>6.64</b>        |
| Australia                              | 1,658            | 2,176            | 2,736            | 2,619            | 2,732            | 0.04              | 4.31               |
| New Zealand                            | 436              | 546              | 535              | 606              | 707              | 0.01              | 16.67              |
| <b>MELANESIA</b>                       | <b>54</b>        | <b>31</b>        | <b>28</b>        | <b>23</b>        | <b>16</b>        | <b>0.00</b>       | <b>-30.43</b>      |
| Fiji                                   | 41               | 11               | 7                | 14               | 5                | 0.00              | -64.29             |
| Papua New Guinea                       | 1                | 1                | 4                | 2                | 1                | 0.00              | -50.00             |
| Solomon Islands                        | 5                | 12               | 5                | 5                | 9                | 0.00              | 80.00              |
| Vanuatu                                | 7                | 7                | 12               | 2                | 1                | 0.00              | -50.00             |
| <b>MICRONESIA</b>                      | <b>50</b>        | <b>52</b>        | <b>29</b>        | <b>1</b>         | <b>3</b>         | <b>0.00</b>       | <b>200.00</b>      |
| Marshall Islands                       | 48               | 52               | 29               |                  | 3                | 0.00              |                    |
| Palau                                  | 2                |                  |                  | 1                |                  |                   |                    |
| <b>POLYNESIA</b>                       | <b>31</b>        | <b>33</b>        | <b>46</b>        | <b>10</b>        | <b>27</b>        | <b>0.00</b>       | <b>170.00</b>      |
| American Samoa                         | 9                | 7                | 3                | 1                | 5                | 0.00              | 400.00             |
| French Polynesia                       | 2                | 1                | 3                | 3                |                  |                   |                    |
| Samoa                                  | 5                | 16               | 6                |                  | 11               | 0.00              |                    |
| Tonga                                  | 1                | 1                | 26               | 1                | 10               | 0.00              | 900.00             |
| Tuvalu                                 | 3                | 2                | 7                | 5                | 1                | 0.00              | -80.00             |
| Wallis and Futuna Islands              | 11               | 6                | 1                |                  |                  |                   |                    |
| <b>EUROPE</b>                          | <b>4,225,635</b> | <b>5,168,046</b> | <b>5,354,633</b> | <b>5,723,434</b> | <b>5,976,284</b> | <b>93.96</b>      | <b>4.42</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>2,541,032</b> | <b>3,390,455</b> | <b>3,722,359</b> | <b>4,115,224</b> | <b>4,460,651</b> | <b>70.13</b>      | <b>8.39</b>        |
| Armenia                                | 921,929          | 1,291,838        | 1,325,635        | 1,468,888        | 1,496,437        | 23.53             | 1.88               |
| Azerbaijan                             | 931,933          | 1,075,857        | 1,283,214        | 1,393,257        | 1,523,703        | 23.96             | 9.36               |
| Belarus                                | 7,972            | 12,915           | 19,148           | 28,959           | 37,110           | 0.58              | 28.15              |
| Bulgaria                               | 10,668           | 10,878           | 11,027           | 10,639           | 12,815           | 0.20              | 20.45              |
| Czech Republic                         | 4,984            | 6,562            | 6,259            | 7,425            | 8,578            | 0.13              | 15.53              |
| Estonia                                | 4,366            | 3,721            | 3,450            | 3,859            | 4,474            | 0.07              | 15.94              |
| Hungary                                | 1,337            | 1,880            | 2,667            | 4,705            | 5,721            | 0.09              | 21.59              |
| Kazakhstan                             | 15,115           | 21,148           | 28,394           | 36,777           | 48,849           | 0.77              | 32.82              |
| Kyrgyzstan                             | 2,626            | 2,672            | 2,489            | 3,107            | 4,627            | 0.07              | 48.92              |
| Latvia                                 | 5,693            | 6,336            | 7,908            | 8,901            | 11,055           | 0.17              | 24.20              |
| Lithuania                              | 5,319            | 5,647            | 10,917           | 12,360           | 14,413           | 0.23              | 16.61              |
| Moldova, Republic of                   | 4,001            | 5,442            | 6,236            | 8,185            | 9,272            | 0.15              | 13.28              |
| Poland                                 | 20,563           | 36,946           | 46,314           | 41,425           | 44,436           | 0.70              | 7.27               |
| Romania                                | 3,597            | 3,524            | 4,135            | 4,261            | 4,403            | 0.07              | 3.33               |
| Russian Federation                     | 513,930          | 767,396          | 811,621          | 926,144          | 1,038,750        | 16.33             | 12.16              |
| Slovakia                               | 1,300            | 1,836            | 2,002            | 2,959            | 3,545            | 0.06              | 19.80              |
| Tajikistan                             | 687              | 816              | 859              | 1,182            | 2,001            | 0.03              | 69.29              |
| Turkmenistan                           | 2,550            | 2,506            | 2,916            | 3,399            | 5,767            | 0.09              | 69.67              |
| Ukraine                                | 76,610           | 126,797          | 143,521          | 141,734          | 174,858          | 2.75              | 23.37              |

## GEORGIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Uzbekistan                                | 5,852            | 5,738            | 3,647            | 7,058            | 9,837            | 0.15              | 39.37              |
| <b>NORTHERN EUROPE</b>                    | <b>26,211</b>    | <b>30,167</b>    | <b>31,113</b>    | <b>33,872</b>    | <b>35,694</b>    | <b>0.56</b>       | <b>5.38</b>        |
| Denmark                                   | 2,130            | 2,501            | 2,358            | 2,772            | 3,228            | 0.05              | 16.45              |
| Finland                                   | 2,236            | 3,331            | 1,887            | 2,437            | 2,826            | 0.04              | 15.96              |
| Iceland                                   | 102              | 92               | 150              | 180              | 228              | 0.00              | 26.67              |
| Ireland                                   | 1,330            | 1,381            | 1,804            | 1,743            | 1,905            | 0.03              | 9.29               |
| Norway                                    | 1,894            | 2,008            | 1,915            | 2,765            | 3,019            | 0.05              | 9.19               |
| Sweden                                    | 3,714            | 4,182            | 4,413            | 4,742            | 5,290            | 0.08              | 11.56              |
| United Kingdom                            | 14,805           | 16,672           | 18,586           | 19,233           | 19,198           | 0.30              | -0.18              |
| <b>SOUTHERN EUROPE</b>                    | <b>37,286</b>    | <b>42,853</b>    | <b>44,206</b>    | <b>46,784</b>    | <b>48,541</b>    | <b>0.76</b>       | <b>3.76</b>        |
| Albania                                   | 403              | 315              | 371              | 422              | 483              | 0.01              | 14.45              |
| Andorra                                   | 13               | 6                | 34               | 23               | 35               | 0.00              | 52.17              |
| Bosnia and Herzegovina                    | 503              | 473              | 637              | 712              | 645              | 0.01              | -9.41              |
| Croatia                                   | 839              | 1,329            | 1,082            | 1,244            | 1,121            | 0.02              | -9.89              |
| Greece                                    | 19,777           | 22,024           | 21,464           | 19,221           | 20,340           | 0.32              | 5.82               |
| Holy See                                  | 38               | 23               | 17               | 15               | 50               | 0.00              | 233.33             |
| Italy                                     | 8,438            | 9,677            | 10,421           | 11,955           | 12,748           | 0.20              | 6.63               |
| Malta                                     | 102              | 88               | 145              | 228              | 224              | 0.00              | -1.75              |
| Montenegro                                | 136              | 124              | 192              | 183              | 231              | 0.00              | 26.23              |
| Portugal                                  | 863              | 1,098            | 1,436            | 1,910            | 2,105            | 0.03              | 10.21              |
| San Marino                                | 41               | 77               | 33               | 41               | 59               | 0.00              | 43.90              |
| Serbia                                    | 1,223            | 1,485            | 1,578            | 2,325            | 2,072            | 0.03              | -10.88             |
| Slovenia                                  | 777              | 937              | 1,018            | 1,493            | 1,590            | 0.02              | 6.50               |
| Spain                                     | 3,758            | 4,723            | 5,419            | 6,740            | 6,495            | 0.10              | -3.64              |
| The Former Yugoslav Republic of Macedonia | 375              | 474              | 359              | 272              | 343              | 0.01              | 26.10              |
| <b>WESTERN EUROPE</b>                     | <b>56,617</b>    | <b>66,661</b>    | <b>71,092</b>    | <b>75,540</b>    | <b>81,813</b>    | <b>1.29</b>       | <b>8.30</b>        |
| Austria                                   | 4,737            | 5,758            | 6,109            | 5,523            | 5,750            | 0.09              | 4.11               |
| Belgium                                   | 2,795            | 3,763            | 4,358            | 4,874            | 5,061            | 0.08              | 3.84               |
| France                                    | 12,004           | 14,239           | 14,090           | 14,087           | 15,044           | 0.24              | 6.79               |
| Germany                                   | 26,448           | 30,815           | 33,446           | 36,826           | 40,915           | 0.64              | 11.10              |
| Liechtenstein                             | 21               | 31               | 61               | 33               | 21               | 0.00              | -36.36             |
| Luxembourg                                | 165              | 175              | 217              | 169              | 233              | 0.00              | 37.87              |
| Monaco                                    | 1                | 4                | 6                | 10               | 6                | 0.00              | -40.00             |
| Netherlands                               | 7,437            | 8,181            | 8,843            | 9,635            | 10,081           | 0.16              | 4.63               |
| Switzerland                               | 3,009            | 3,695            | 3,962            | 4,383            | 4,702            | 0.07              | 7.28               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>1,564,489</b> | <b>1,637,910</b> | <b>1,485,863</b> | <b>1,452,014</b> | <b>1,349,585</b> | <b>21.22</b>      | <b>-7.05</b>       |
| Cyprus                                    | 402              | 550              | 783              | 806              | 809              | 0.01              | 0.37               |
| Israel                                    | 30,851           | 39,922           | 42,385           | 59,487           | 92,215           | 1.45              | 55.02              |
| Turkey                                    | 1,533,236        | 1,597,438        | 1,442,695        | 1,391,721        | 1,256,561        | 19.76             | -9.71              |
| <b>MIDDLE EAST</b>                        | <b>17,141</b>    | <b>63,063</b>    | <b>38,764</b>    | <b>56,682</b>    | <b>88,326</b>    | <b>1.39</b>       | <b>55.83</b>       |
| Bahrain                                   | 110              | 497              | 919              | 1,832            | 2,457            | 0.04              | 34.12              |
| Egypt                                     | 2,596            | 9,103            | 2,017            | 2,425            | 6,333            | 0.10              | 161.15             |
| Iraq                                      | 6,947            | 41,239           | 21,752           | 9,793            | 4,486            | 0.07              | -54.19             |
| Jordan                                    | 318              | 566              | 391              | 979              | 3,535            | 0.06              | 261.08             |
| Kuwait                                    | 374              | 1,511            | 2,435            | 3,032            | 5,208            | 0.08              | 71.77              |
| Lebanon                                   | 742              | 956              | 947              | 1,533            | 2,745            | 0.04              | 79.06              |
| Libya                                     | 70               | 88               | 45               | 42               | 39               | 0.00              | -7.14              |
| Oman                                      | 154              | 398              | 585              | 6,773            | 11,885           | 0.19              | 75.48              |
| Qatar                                     | 72               | 152              | 212              | 389              | 1,412            | 0.02              | 262.98             |
| Saudi Arabia                              | 1,169            | 3,780            | 5,485            | 9,850            | 21,257           | 0.33              | 115.81             |
| State of Palestine                        | 18               | 44               | 30               | 322              | 2,323            | 0.04              | 621.43             |
| Syrian Arab Republic                      | 4,020            | 3,291            | 1,669            | 2,070            | 5,943            | 0.09              | 187.10             |
| United Arab Emirates                      | 498              | 1,339            | 2,216            | 17,230           | 18,706           | 0.29              | 8.57               |
| Yemen                                     | 53               | 99               | 61               | 412              | 1,997            | 0.03              | 384.71             |

## GEORGIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|----------------|-------------------|--------------------|
| <b>SOUTH ASIA</b>            | <b>97,925</b> | <b>93,043</b> | <b>53,696</b> | <b>40,550</b> | <b>191,538</b> | <b>3.01</b>       | <b>372.35</b>      |
| Afghanistan                  | 111           | 97            | 103           | 229           | 337            | 0.01              | 47.16              |
| Bangladesh                   | 135           | 124           | 121           | 522           | 400            | 0.01              | -23.37             |
| Bhutan                       | 1             | 1             | 8             | 2             | 7              | 0.00              | 250.00             |
| India                        | 6,833         | 6,195         | 4,679         | 12,114        | 36,410         | 0.57              | 200.56             |
| Iran, Islamic Republic of    | 89,697        | 85,598        | 47,929        | 25,273        | 147,937        | 2.33              | 485.36             |
| Maldives                     | 12            | 16            | 16            | 16            | 25             | 0.00              | 56.25              |
| Nepal                        | 178           | 152           | 95            | 187           | 398            | 0.01              | 112.83             |
| Pakistan                     | 401           | 382           | 317           | 1,479         | 4,511          | 0.07              | 205.00             |
| Sri Lanka                    | 557           | 478           | 428           | 728           | 1,513          | 0.02              | 107.83             |
| <b>NOT SPECIFIED</b>         | <b>20,450</b> | <b>1,938</b>  | <b>2,117</b>  | <b>4,321</b>  | <b>6,366</b>   | <b>0.10</b>       | <b>47.33</b>       |
| Other countries of the World | 20,450        | 1,938         | 2,117         | 4,321         | 6,366          | 0.10              | 47.33              |

## GEORGIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>625,558</b> | <b>773,816</b> | <b>866,200</b> | <b>1,169,961</b> | <b>1,670,158</b> | <b>100.00</b>     | <b>42.75</b>       |
| <b>AFRICA</b>                          | <b>4,433</b>   | <b>2,425</b>   | <b>1,829</b>   | <b>1,109</b>     | <b>649</b>       | <b>0.04</b>       | <b>-41.48</b>      |
| <b>OTHER AFRICA</b>                    | <b>4,433</b>   | <b>2,425</b>   | <b>1,829</b>   | <b>1,109</b>     | <b>649</b>       | <b>0.04</b>       | <b>-41.48</b>      |
| All countries of Africa                | 4,433          | 2,425          | 1,829          | 1,109            | 649              | 0.04              | -41.48             |
| <b>AMERICAS</b>                        | <b>39,297</b>  | <b>15,773</b>  | <b>31,187</b>  | <b>30,445</b>    | <b>36,656</b>    | <b>2.19</b>       | <b>20.40</b>       |
| <b>NORTH AMERICA</b>                   | <b>38,097</b>  | <b>14,743</b>  | <b>28,735</b>  | <b>29,224</b>    | <b>35,384</b>    | <b>2.12</b>       | <b>21.08</b>       |
| Canada                                 | 1,746          | 1,491          | 1,597          | 1,244            | 2,100            | 0.13              | 68.81              |
| Mexico                                 | 51             | 35             | 95             | 213              | 134              | 0.01              | -37.09             |
| United States of America               | 36,300         | 13,217         | 27,043         | 27,767           | 33,150           | 1.98              | 19.39              |
| <b>SOUTH AMERICA</b>                   | <b>991</b>     | <b>348</b>     | <b>722</b>     | <b>824</b>       | <b>943</b>       | <b>0.06</b>       | <b>14.44</b>       |
| Argentina                              | 564            | 256            | 456            | 258              | 364              | 0.02              | 41.09              |
| Brazil                                 | 410            | 69             | 232            | 511              | 552              | 0.03              | 8.02               |
| Chile                                  | 13             | 22             | 22             | 6                | 19               | 0.00              | 216.67             |
| Uruguay                                | 4              | 1              | 12             | 49               | 8                | 0.00              | -83.67             |
| <b>OTHER AMERICAS</b>                  | <b>209</b>     | <b>682</b>     | <b>1,730</b>   | <b>397</b>       | <b>329</b>       | <b>0.02</b>       | <b>-17.13</b>      |
| Other countries of the Americas        | 209            | 682            | 1,730          | 397              | 329              | 0.02              | -17.13             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>15,475</b>  | <b>25,722</b>  | <b>34,890</b>  | <b>40,559</b>    | <b>25,612</b>    | <b>1.53</b>       | <b>-36.85</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>6,245</b>   | <b>7,321</b>   | <b>8,703</b>   | <b>12,351</b>    | <b>15,295</b>    | <b>0.92</b>       | <b>23.84</b>       |
| China                                  | 4,439          | 5,040          | 5,135          | 10,275           | 9,811            | 0.59              | -4.52              |
| Japan                                  | 1,806          | 2,281          | 3,568          | 2,076            | 5,484            | 0.33              | 164.16             |
| <b>AUSTRALASIA</b>                     | <b>933</b>     | <b>1,580</b>   | <b>1,411</b>   | <b>1,428</b>     | <b>1,090</b>     | <b>0.07</b>       | <b>-23.67</b>      |
| Australia                              | 933            | 1,580          | 1,411          | 1,428            | 1,090            | 0.07              | -23.67             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>8,297</b>   | <b>16,821</b>  | <b>24,776</b>  | <b>26,780</b>    | <b>9,227</b>     | <b>0.55</b>       | <b>-65.55</b>      |
| Other countries of Asia                | 8,297          | 16,821         | 24,776         | 26,780           | 9,227            | 0.55              | -65.55             |
| <b>EUROPE</b>                          | <b>498,471</b> | <b>582,530</b> | <b>666,223</b> | <b>810,510</b>   | <b>1,088,902</b> | <b>65.20</b>      | <b>34.35</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>253,041</b> | <b>322,034</b> | <b>383,811</b> | <b>471,505</b>   | <b>646,346</b>   | <b>38.70</b>      | <b>37.08</b>       |
| Armenia                                | 42,630         | 48,316         | 49,947         | 56,937           | 63,691           | 3.81              | 11.86              |
| Azerbaijan                             | 67,064         | 60,631         | 91,466         | 89,311           | 88,421           | 5.29              | -1.00              |
| Belarus                                | 4,674          | 5,087          | 6,936          | 5,541            | 7,494            | 0.45              | 35.25              |
| Bulgaria                               | 2,489          | 2,348          | 1,951          | 1,682            | 11,276           | 0.68              | 570.39             |
| Czech Republic                         | 4,519          | 2,775          | 2,866          | 2,636            | 7,635            | 0.46              | 189.64             |
| Hungary                                | 1,372          | 1,083          | 1,169          | 1,504            | 3,147            | 0.19              | 109.24             |
| Kazakhstan                             | 7,155          | 10,628         | 9,847          | 22,221           | 28,702           | 1.72              | 29.17              |
| Kyrgyzstan                             | 839            | 700            | 485            | 1,283            | 1,800            | 0.11              | 40.30              |
| Moldova, Republic of                   | 1,480          | 978            | 2,502          | 2,443            | 1,337            | 0.08              | -45.27             |
| Poland                                 | 17,075         | 29,692         | 37,303         | 39,137           | 47,602           | 2.85              | 21.63              |
| Romania                                | 1,993          | 2,243          | 1,626          | 2,814            | 2,664            | 0.16              | -5.33              |
| Russian Federation                     | 40,683         | 51,960         | 93,180         | 134,222          | 229,837          | 13.76             | 71.24              |
| Slovakia                               | 576            | 1,670          | 1,384          | 608              | 1,577            | 0.09              | 159.38             |
| Tajikistan                             | 631            | 117            | 581            | 535              | 293              | 0.02              | -45.23             |
| Turkmenistan                           | 975            | 1,641          | 1,157          | 2,200            | 1,488            | 0.09              | -32.36             |
| Ukraine                                | 45,288         | 62,830         | 62,545         | 87,579           | 123,838          | 7.41              | 41.40              |
| Uzbekistan                             | 1,564          | 1,463          | 1,906          | 2,209            | 2,091            | 0.13              | -5.34              |
| Other countries Central/East Europe    | 12,034         | 37,872         | 16,960         | 18,643           | 23,453           | 1.40              | 25.80              |
| <b>NORTHERN EUROPE</b>                 | <b>27,217</b>  | <b>14,627</b>  | <b>23,946</b>  | <b>22,081</b>    | <b>27,429</b>    | <b>1.64</b>       | <b>24.22</b>       |
| Denmark                                | 2,034          | 1,891          | 1,316          | 1,596            | 1,871            | 0.11              | 17.23              |
| Finland                                | 1,436          | 826            | 1,086          | 1,024            | 855              | 0.05              | -16.50             |
| Iceland                                | 262            | 144            | 443            | 246              | 228              | 0.01              | -7.32              |
| Ireland                                | 1,367          | 1,171          | 952            | 2,117            | 1,887            | 0.11              | -10.86             |
| Norway                                 | 1,355          | 1,102          | 840            | 1,450            | 2,682            | 0.16              | 84.97              |
| Sweden                                 | 3,305          | 2,623          | 2,798          | 2,685            | 5,282            | 0.32              | 96.72              |
| United Kingdom                         | 17,458         | 6,870          | 16,511         | 12,963           | 14,624           | 0.88              | 12.81              |
| <b>SOUTHERN EUROPE</b>                 | <b>17,749</b>  | <b>18,124</b>  | <b>14,082</b>  | <b>31,550</b>    | <b>33,404</b>    | <b>2.00</b>       | <b>5.88</b>        |
| Greece                                 | 5,339          | 5,809          | 2,831          | 9,716            | 14,187           | 0.85              | 46.02              |
| Italy                                  | 7,052          | 7,306          | 7,196          | 14,853           | 12,734           | 0.76              | -14.27             |

## GEORGIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Portugal                         | 765            | 277            | 297            | 632            | 1,395          | 0.08              | 120.73             |
| Serbia and Montenegro            | 131            | 45             |                | 220            | 165            | 0.01              | -25.00             |
| Spain                            | 4,462          | 4,687          | 3,758          | 6,129          | 4,923          | 0.29              | -19.68             |
| <b>WESTERN EUROPE</b>            | <b>46,076</b>  | <b>46,184</b>  | <b>45,690</b>  | <b>57,915</b>  | <b>74,521</b>  | <b>4.46</b>       | <b>28.67</b>       |
| Austria                          | 3,777          | 1,602          | 2,820          | 7,349          | 5,485          | 0.33              | -25.36             |
| Belgium                          | 2,372          | 1,559          | 2,002          | 2,672          | 2,658          | 0.16              | -0.52              |
| France                           | 10,763         | 11,874         | 9,425          | 9,762          | 14,592         | 0.87              | 49.48              |
| Germany                          | 20,893         | 24,034         | 24,292         | 31,922         | 40,826         | 2.44              | 27.89              |
| Luxembourg                       | 223            | 130            | 234            | 310            | 231            | 0.01              | -25.48             |
| Netherlands                      | 6,110          | 4,687          | 4,769          | 3,881          | 6,231          | 0.37              | 60.55              |
| Switzerland                      | 1,938          | 2,298          | 2,148          | 2,019          | 4,498          | 0.27              | 122.78             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>151,528</b> | <b>168,389</b> | <b>196,216</b> | <b>222,947</b> | <b>305,976</b> | <b>18.32</b>      | <b>37.24</b>       |
| Israel                           | 32,765         | 51,772         | 75,114         | 96,301         | 90,715         | 5.43              | -5.80              |
| Turkey                           | 118,763        | 116,617        | 121,102        | 126,646        | 215,261        | 12.89             | 69.97              |
| <b>OTHER EUROPE</b>              | <b>2,860</b>   | <b>13,172</b>  | <b>2,478</b>   | <b>4,512</b>   | <b>1,226</b>   | <b>0.07</b>       | <b>-72.83</b>      |
| Other countries of Europe        | 2,860          | 13,172         | 2,478          | 4,512          | 1,226          | 0.07              | -72.83             |
| <b>SOUTH ASIA</b>                | <b>41,678</b>  | <b>39,565</b>  | <b>15,312</b>  | <b>22,214</b>  | <b>120,857</b> | <b>7.24</b>       | <b>444.06</b>      |
| India                            | 2,681          | 2,300          | 3,004          | 6,081          | 14,905         | 0.89              | 145.11             |
| Iran, Islamic Republic of        | 38,997         | 37,265         | 12,308         | 16,133         | 105,952        | 6.34              | 556.74             |
| <b>NOT SPECIFIED</b>             | <b>26,204</b>  | <b>107,801</b> | <b>116,759</b> | <b>265,124</b> | <b>397,482</b> | <b>23.80</b>      | <b>49.92</b>       |
| Other countries of the World     | 26,204         | 107,801        | 116,759        | 265,124        | 397,482        | 23.80             | 49.92              |

## GERMANY

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>27,076,452</b> | <b>28,122,653</b> | <b>29,432,525</b> | <b>31,226,737</b> | <b>31,760,086</b> | <b>100.00</b>     | <b>1.71</b>        |
| <b>AFRICA</b>                          | <b>212,239</b>    | <b>222,146</b>    | <b>231,629</b>    | <b>252,689</b>    | <b>240,140</b>    | <b>0.76</b>       | <b>-4.97</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>70,126</b>     | <b>67,360</b>     | <b>75,030</b>     | <b>82,862</b>     | <b>72,985</b>     | <b>0.23</b>       | <b>-11.92</b>      |
| South Africa                           | 70,126            | 67,360            | 75,030            | 82,862            | 72,985            | 0.23              | -11.92             |
| <b>OTHER AFRICA</b>                    | <b>142,113</b>    | <b>154,786</b>    | <b>156,599</b>    | <b>169,827</b>    | <b>167,155</b>    | <b>0.53</b>       | <b>-1.57</b>       |
| Other countries of Africa              | 142,113           | 154,786           | 156,599           | 169,827           | 167,155           | 0.53              | -1.57              |
| <b>AMERICAS</b>                        | <b>2,972,331</b>  | <b>3,003,543</b>  | <b>3,058,547</b>  | <b>3,261,442</b>  | <b>3,280,564</b>  | <b>10.33</b>      | <b>0.59</b>        |
| <b>NORTH AMERICA</b>                   | <b>2,555,439</b>  | <b>2,557,010</b>  | <b>2,587,557</b>  | <b>2,759,580</b>  | <b>2,777,683</b>  | <b>8.75</b>       | <b>0.66</b>        |
| Canada                                 | 271,944           | 269,988           | 257,128           | 262,224           | 250,336           | 0.79              | -4.53              |
| Mexico                                 | 71,881            | 81,282            | 80,205            | 88,968            | 95,842            | 0.30              | 7.73               |
| United States of America               | 2,211,614         | 2,205,740         | 2,250,224         | 2,408,388         | 2,431,505         | 7.66              | 0.96               |
| <b>SOUTH AMERICA</b>                   | <b>255,679</b>    | <b>267,329</b>    | <b>274,002</b>    | <b>279,687</b>    | <b>243,170</b>    | <b>0.77</b>       | <b>-13.06</b>      |
| Brazil                                 | 255,679           | 267,329           | 274,002           | 279,687           | 243,170           | 0.77              | -13.06             |
| <b>OTHER AMERICAS</b>                  | <b>161,213</b>    | <b>179,204</b>    | <b>196,988</b>    | <b>222,175</b>    | <b>259,711</b>    | <b>0.82</b>       | <b>16.89</b>       |
| Other countries of the Americas        | 161,213           | 179,204           | 196,988           | 222,175           | 259,711           | 0.82              | 16.89              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,663,265</b>  | <b>2,817,675</b>  | <b>3,029,262</b>  | <b>3,562,925</b>  | <b>3,525,380</b>  | <b>11.10</b>      | <b>-1.05</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>1,744,687</b>  | <b>1,842,361</b>  | <b>2,015,015</b>  | <b>2,437,687</b>  | <b>2,340,050</b>  | <b>7.37</b>       | <b>-4.01</b>       |
| China (*)                              | 729,438           | 837,489           | 994,224           | 1,346,375         | 1,324,091         | 4.17              | -1.66              |
| Japan                                  | 714,938           | 692,730           | 651,794           | 630,119           | 530,334           | 1.67              | -15.84             |
| Korea, Republic of                     | 194,582           | 203,903           | 230,588           | 267,215           | 293,597           | 0.92              | 9.87               |
| Taiwan Province of China               | 105,729           | 108,239           | 138,409           | 193,978           | 192,028           | 0.60              | -1.01              |
| <b>AUSTRALASIA</b>                     | <b>289,316</b>    | <b>297,910</b>    | <b>300,935</b>    | <b>309,747</b>    | <b>309,428</b>    | <b>0.97</b>       | <b>-0.10</b>       |
| Australia, New Zealand                 | 289,316           | 297,910           | 300,935           | 309,747           | 309,428           | 0.97              | -0.10              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>629,262</b>    | <b>677,404</b>    | <b>713,312</b>    | <b>815,491</b>    | <b>875,902</b>    | <b>2.76</b>       | <b>7.41</b>        |
| Other countries East Asia/Pacific (*)  | 629,262           | 677,404           | 713,312           | 815,491           | 875,902           | 2.76              | 7.41               |
| <b>EUROPE</b>                          | <b>20,215,986</b> | <b>20,938,310</b> | <b>21,851,502</b> | <b>22,721,759</b> | <b>23,291,883</b> | <b>73.34</b>      | <b>2.51</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>2,249,185</b>  | <b>2,465,157</b>  | <b>2,499,738</b>  | <b>2,313,555</b>  | <b>2,299,915</b>  | <b>7.24</b>       | <b>-0.59</b>       |
| Czech Republic                         | 345,274           | 365,242           | 394,440           | 425,268           | 444,543           | 1.40              | 4.53               |
| Hungary                                | 215,338           | 223,744           | 234,517           | 244,957           | 243,446           | 0.77              | -0.62              |
| Poland                                 | 650,150           | 714,769           | 785,647           | 817,290           | 854,588           | 2.69              | 4.56               |
| Russian Federation                     | 873,020           | 987,433           | 903,963           | 641,679           | 575,315           | 1.81              | -10.34             |
| Baltic countries                       | 165,403           | 173,969           | 181,171           | 184,361           | 182,023           | 0.57              | -1.27              |
| <b>NORTHERN EUROPE</b>                 | <b>4,690,113</b>  | <b>4,873,223</b>  | <b>5,092,052</b>  | <b>5,337,912</b>  | <b>5,376,024</b>  | <b>16.93</b>      | <b>0.71</b>        |
| Denmark                                | 1,147,029         | 1,196,904         | 1,264,167         | 1,340,521         | 1,376,972         | 4.34              | 2.72               |
| Finland                                | 263,784           | 262,901           | 272,133           | 265,030           | 260,406           | 0.82              | -1.74              |
| Iceland                                | 30,055            | 29,115            | 29,912            | 32,238            | 37,504            | 0.12              | 16.33              |
| Ireland                                | 117,375           | 117,502           | 141,871           | 157,968           | 170,702           | 0.54              | 8.06               |
| Norway                                 | 374,112           | 380,758           | 383,264           | 376,735           | 371,296           | 1.17              | -1.44              |
| Sweden                                 | 815,093           | 838,368           | 836,491           | 873,113           | 876,199           | 2.76              | 0.35               |
| United Kingdom                         | 1,942,665         | 2,047,675         | 2,164,214         | 2,292,307         | 2,282,945         | 7.19              | -0.41              |
| <b>SOUTHERN EUROPE</b>                 | <b>2,497,597</b>  | <b>2,476,943</b>  | <b>2,590,572</b>  | <b>2,881,750</b>  | <b>2,907,895</b>  | <b>9.16</b>       | <b>0.91</b>        |
| Greece                                 | 119,296           | 118,692           | 126,733           | 128,396           | 139,525           | 0.44              | 8.67               |
| Italy                                  | 1,447,877         | 1,444,241         | 1,495,487         | 1,553,374         | 1,507,970         | 4.75              | -2.92              |
| Portugal                               | 108,543           | 109,273           | 121,577           | 133,661           | 148,024           | 0.47              | 10.75              |
| Spain                                  | 821,881           | 804,737           | 846,775           | 1,066,319         | 1,112,376         | 3.50              | 4.32               |
| <b>WESTERN EUROPE</b>                  | <b>9,482,412</b>  | <b>9,685,347</b>  | <b>10,127,983</b> | <b>10,524,168</b> | <b>10,919,418</b> | <b>34.38</b>      | <b>3.76</b>        |
| Austria                                | 1,454,911         | 1,518,429         | 1,603,290         | 1,648,724         | 1,691,071         | 5.32              | 2.57               |
| Belgium                                | 1,094,003         | 1,123,592         | 1,155,339         | 1,192,900         | 1,253,695         | 3.95              | 5.10               |
| France                                 | 1,356,161         | 1,391,921         | 1,438,188         | 1,456,182         | 1,532,114         | 4.82              | 5.21               |
| Luxembourg                             | 213,252           | 221,925           | 235,104           | 245,168           | 250,305           | 0.79              | 2.10               |
| Netherlands                            | 3,140,309         | 3,113,984         | 3,223,914         | 3,296,070         | 3,436,586         | 10.82             | 4.26               |
| Switzerland                            | 2,223,776         | 2,315,496         | 2,472,148         | 2,685,124         | 2,755,647         | 8.68              | 2.63               |

## GERMANY

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>454,145</b> | <b>483,770</b> | <b>521,305</b>   | <b>580,932</b>   | <b>625,494</b>   | <b>1.97</b>       | <b>7.67</b>        |
| Israel                           | 219,360        | 235,325        | 258,396          | 288,448          | 301,522          | 0.95              | 4.53               |
| Turkey                           | 234,785        | 248,445        | 262,909          | 292,484          | 323,972          | 1.02              | 10.77              |
| <b>OTHER EUROPE</b>              | <b>842,534</b> | <b>953,870</b> | <b>1,019,852</b> | <b>1,083,442</b> | <b>1,163,137</b> | <b>3.66</b>       | <b>7.36</b>        |
| Other countries of Europe        | 842,534        | 953,870        | 1,019,852        | 1,083,442        | 1,163,137        | 3.66              | 7.36               |
| <b>MIDDLE EAST</b>               | <b>439,607</b> | <b>506,878</b> | <b>574,430</b>   | <b>679,401</b>   | <b>652,525</b>   | <b>2.05</b>       | <b>-3.96</b>       |
| All countries of Middle East     | 439,607        | 506,878        | 574,430          | 679,401          | 652,525          | 2.05              | -3.96              |
| <b>NOT SPECIFIED</b>             | <b>573,024</b> | <b>634,101</b> | <b>687,155</b>   | <b>748,521</b>   | <b>769,594</b>   | <b>2.42</b>       | <b>2.82</b>        |
| Other countries of the World     | 573,024        | 634,101        | 687,155          | 748,521          | 769,594          | 2.42              | 2.82               |



## GERMANY

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>30,410,491</b> | <b>31,545,132</b> | <b>32,999,298</b> | <b>34,970,030</b> | <b>35,555,391</b> | <b>100.00</b>     | <b>1.67</b>        |
| <b>AFRICA</b>                          | <b>226,767</b>    | <b>245,620</b>    | <b>253,620</b>    | <b>274,236</b>    | <b>262,631</b>    | <b>0.74</b>       | <b>-4.23</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>74,459</b>     | <b>71,323</b>     | <b>78,654</b>     | <b>86,902</b>     | <b>76,646</b>     | <b>0.22</b>       | <b>-11.80</b>      |
| South Africa                           | 74,459            | 71,323            | 78,654            | 86,902            | 76,646            | 0.22              | -11.80             |
| <b>OTHER AFRICA</b>                    | <b>152,308</b>    | <b>174,297</b>    | <b>174,966</b>    | <b>187,334</b>    | <b>185,985</b>    | <b>0.52</b>       | <b>-0.72</b>       |
| Other countries of Africa              | 152,308           | 174,297           | 174,966           | 187,334           | 185,985           | 0.52              | -0.72              |
| <b>AMERICAS</b>                        | <b>3,155,152</b>  | <b>3,191,546</b>  | <b>3,271,836</b>  | <b>3,487,492</b>  | <b>3,508,540</b>  | <b>9.87</b>       | <b>0.60</b>        |
| <b>NORTH AMERICA</b>                   | <b>2,689,183</b>  | <b>2,693,276</b>  | <b>2,743,091</b>  | <b>2,923,295</b>  | <b>2,942,243</b>  | <b>8.28</b>       | <b>0.65</b>        |
| Canada                                 | 295,234           | 292,642           | 281,236           | 289,449           | 276,933           | 0.78              | -4.32              |
| Mexico                                 | 79,996            | 90,749            | 90,769            | 100,311           | 106,815           | 0.30              | 6.48               |
| United States of America               | 2,313,953         | 2,309,885         | 2,371,086         | 2,533,535         | 2,558,495         | 7.20              | 0.99               |
| <b>SOUTH AMERICA</b>                   | <b>279,092</b>    | <b>292,152</b>    | <b>303,179</b>    | <b>309,670</b>    | <b>266,850</b>    | <b>0.75</b>       | <b>-13.83</b>      |
| Brazil                                 | 279,092           | 292,152           | 303,179           | 309,670           | 266,850           | 0.75              | -13.83             |
| <b>OTHER AMERICAS</b>                  | <b>186,877</b>    | <b>206,118</b>    | <b>225,566</b>    | <b>254,527</b>    | <b>299,447</b>    | <b>0.84</b>       | <b>17.65</b>       |
| Other countries of the Americas        | 186,877           | 206,118           | 225,566           | 254,527           | 299,447           | 0.84              | 17.65              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,665,861</b>  | <b>2,805,217</b>  | <b>3,024,237</b>  | <b>3,556,056</b>  | <b>3,488,917</b>  | <b>9.81</b>       | <b>-1.89</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>1,815,214</b>  | <b>1,920,923</b>  | <b>2,103,845</b>  | <b>2,539,499</b>  | <b>2,429,673</b>  | <b>6.83</b>       | <b>-4.32</b>       |
| China (*)                              | 757,290           | 870,748           | 1,033,470         | 1,393,254         | 1,363,979         | 3.84              | -2.10              |
| Japan                                  | 734,475           | 711,529           | 670,804           | 647,243           | 545,013           | 1.53              | -15.79             |
| Korea, Republic of                     | 210,983           | 223,782           | 254,249           | 296,564           | 320,360           | 0.90              | 8.02               |
| Taiwan Province of China               | 112,466           | 114,864           | 145,322           | 202,438           | 200,321           | 0.56              | -1.05              |
| <b>AUSTRALASIA</b>                     | <b>313,123</b>    | <b>306,001</b>    | <b>312,319</b>    | <b>317,350</b>    | <b>314,014</b>    | <b>0.88</b>       | <b>-1.05</b>       |
| Australia                              | 313,123           | 306,001           | 312,319           | 317,350           | 314,014           | 0.88              | -1.05              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>537,524</b>    | <b>578,293</b>    | <b>608,073</b>    | <b>699,207</b>    | <b>745,230</b>    | <b>2.10</b>       | <b>6.58</b>        |
| Other countries of Asia                | 489,743           | 527,798           | 557,143           | 643,630           | 689,247           | 1.94              | 7.09               |
| Other countries of Oceania             | 47,781            | 50,495            | 50,930            | 55,577            | 55,983            | 0.16              | 0.73               |
| <b>EUROPE</b>                          | <b>23,121,212</b> | <b>23,899,697</b> | <b>24,915,250</b> | <b>25,950,993</b> | <b>26,568,375</b> | <b>74.72</b>      | <b>2.38</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>2,936,102</b>  | <b>3,225,530</b>  | <b>3,304,474</b>  | <b>3,157,687</b>  | <b>3,194,256</b>  | <b>8.98</b>       | <b>1.16</b>        |
| Bulgaria                               | 71,995            | 79,353            | 87,946            | 93,647            | 95,542            | 0.27              | 2.02               |
| Czech Republic                         | 391,964           | 414,439           | 447,510           | 488,407           | 506,571           | 1.42              | 3.72               |
| Estonia                                | 46,142            | 48,461            | 51,417            | 50,323            | 50,957            | 0.14              | 1.26               |
| Hungary                                | 235,645           | 243,649           | 255,633           | 267,189           | 264,422           | 0.74              | -1.04              |
| Latvia                                 | 55,318            | 58,168            | 61,734            | 67,041            | 65,350            | 0.18              | -2.52              |
| Lithuania                              | 82,775            | 84,006            | 86,634            | 90,586            | 88,495            | 0.25              | -2.31              |
| Poland                                 | 737,327           | 814,467           | 895,305           | 930,133           | 961,099           | 2.70              | 3.33               |
| Romania                                | 188,517           | 210,595           | 234,672           | 252,197           | 271,239           | 0.76              | 7.55               |
| Russian Federation                     | 918,226           | 1,038,826         | 951,050           | 676,586           | 607,422           | 1.71              | -10.22             |
| Slovakia                               | 95,712            | 104,191           | 111,011           | 123,220           | 147,461           | 0.41              | 19.67              |
| Ukraine                                | 112,481           | 129,375           | 121,562           | 118,358           | 135,698           | 0.38              | 14.65              |
| <b>NORTHERN EUROPE</b>                 | <b>5,294,118</b>  | <b>5,496,484</b>  | <b>5,733,680</b>  | <b>6,021,635</b>  | <b>6,065,291</b>  | <b>17.06</b>      | <b>0.72</b>        |
| Denmark                                | 1,356,666         | 1,400,534         | 1,466,561         | 1,553,171         | 1,592,500         | 4.48              | 2.53               |
| Finland                                | 291,788           | 290,496           | 299,012           | 292,983           | 285,732           | 0.80              | -2.47              |
| Iceland                                | 34,261            | 32,230            | 32,575            | 35,767            | 40,352            | 0.11              | 12.82              |
| Ireland                                | 135,039           | 135,553           | 170,338           | 190,133           | 205,504           | 0.58              | 8.08               |
| Norway                                 | 416,842           | 423,246           | 427,943           | 424,239           | 418,803           | 1.18              | -1.28              |
| Sweden                                 | 897,033           | 920,308           | 921,774           | 965,664           | 971,339           | 2.73              | 0.59               |
| United Kingdom                         | 2,162,489         | 2,294,117         | 2,415,477         | 2,559,678         | 2,551,061         | 7.17              | -0.34              |
| <b>SOUTHERN EUROPE</b>                 | <b>2,809,878</b>  | <b>2,848,341</b>  | <b>3,005,669</b>  | <b>3,346,893</b>  | <b>3,392,559</b>  | <b>9.54</b>       | <b>1.36</b>        |
| Croatia                                |                   | 54,423            | 71,275            | 90,381            | 100,402           | 0.28              | 11.09              |
| Greece                                 | 126,920           | 126,240           | 134,598           | 136,813           | 149,541           | 0.42              | 9.30               |
| Italy                                  | 1,581,041         | 1,580,753         | 1,642,443         | 1,714,833         | 1,651,933         | 4.65              | -3.67              |
| Malta                                  | 13,650            | 14,513            | 17,977            | 19,862            | 24,955            | 0.07              | 25.64              |
| Portugal                               | 118,063           | 118,405           | 130,841           | 144,875           | 160,015           | 0.45              | 10.45              |
| Slovenia                               | 80,549            | 79,633            | 86,741            | 91,117            | 96,370            | 0.27              | 5.77               |
| Spain                                  | 889,655           | 874,374           | 921,794           | 1,149,012         | 1,209,343         | 3.40              | 5.25               |

## GERMANY

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>11,231,799</b> | <b>11,436,568</b> | <b>11,925,911</b> | <b>12,394,191</b> | <b>12,833,999</b> | <b>36.10</b>      | <b>3.55</b>        |
| Austria                          | 1,567,483         | 1,631,436         | 1,725,259         | 1,781,579         | 1,818,872         | 5.12              | 2.09               |
| Belgium                          | 1,238,094         | 1,272,710         | 1,310,693         | 1,354,616         | 1,424,482         | 4.01              | 5.16               |
| France                           | 1,535,077         | 1,572,518         | 1,617,901         | 1,639,539         | 1,725,854         | 4.85              | 5.26               |
| Luxembourg                       | 232,117           | 241,582           | 255,738           | 266,099           | 272,235           | 0.77              | 2.31               |
| Netherlands                      | 4,169,435         | 4,124,308         | 4,237,865         | 4,325,584         | 4,477,100         | 12.59             | 3.50               |
| Switzerland                      | 2,489,593         | 2,594,014         | 2,778,455         | 3,026,774         | 3,115,456         | 8.76              | 2.93               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>500,423</b>    | <b>533,209</b>    | <b>578,398</b>    | <b>641,033</b>    | <b>683,085</b>    | <b>1.92</b>       | <b>6.56</b>        |
| Cyprus                           | 17,837            | 17,824            | 22,752            | 22,045            | 18,984            | 0.05              | -13.89             |
| Israel                           | 237,822           | 254,975           | 280,555           | 311,416           | 323,071           | 0.91              | 3.74               |
| Turkey                           | 244,764           | 260,410           | 275,091           | 307,572           | 341,030           | 0.96              | 10.88              |
| <b>OTHER EUROPE</b>              | <b>348,892</b>    | <b>359,565</b>    | <b>367,118</b>    | <b>389,554</b>    | <b>399,185</b>    | <b>1.12</b>       | <b>2.47</b>        |
| Other countries of Europe        | 348,892           | 359,565           | 367,118           | 389,554           | 399,185           | 1.12              | 2.47               |
| <b>MIDDLE EAST</b>               | <b>449,249</b>    | <b>517,104</b>    | <b>587,357</b>    | <b>697,613</b>    | <b>673,132</b>    | <b>1.89</b>       | <b>-3.51</b>       |
| All countries of Middle East     | 449,249           | 517,104           | 587,357           | 697,613           | 673,132           | 1.89              | -3.51              |
| <b>SOUTH ASIA</b>                | <b>171,738</b>    | <b>189,534</b>    | <b>194,221</b>    | <b>212,506</b>    | <b>231,244</b>    | <b>0.65</b>       | <b>8.82</b>        |
| India                            | 171,738           | 189,534           | 194,221           | 212,506           | 231,244           | 0.65              | 8.82               |
| <b>NOT SPECIFIED</b>             | <b>620,512</b>    | <b>696,414</b>    | <b>752,777</b>    | <b>791,134</b>    | <b>822,552</b>    | <b>2.31</b>       | <b>3.97</b>        |
| Other countries of the World     | 620,512           | 696,414           | 752,777           | 791,134           | 822,552           | 2.31              | 3.97               |

## GERMANY

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>58,095,898</b> | <b>60,803,581</b> | <b>63,843,191</b> | <b>67,433,137</b> | <b>68,369,535</b> | <b>100.00</b>     | <b>1.39</b>        |
| <b>AFRICA</b>                          | <b>543,734</b>    | <b>612,642</b>    | <b>643,398</b>    | <b>665,939</b>    | <b>625,262</b>    | <b>0.91</b>       | <b>-6.11</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>160,232</b>    | <b>165,109</b>    | <b>167,434</b>    | <b>175,295</b>    | <b>164,871</b>    | <b>0.24</b>       | <b>-5.95</b>       |
| South Africa                           | 160,232           | 165,109           | 167,434           | 175,295           | 164,871           | 0.24              | -5.95              |
| <b>OTHER AFRICA</b>                    | <b>383,502</b>    | <b>447,533</b>    | <b>475,964</b>    | <b>490,644</b>    | <b>460,391</b>    | <b>0.67</b>       | <b>-6.17</b>       |
| Other countries of Africa              | 383,502           | 447,533           | 475,964           | 490,644           | 460,391           | 0.67              | -6.17              |
| <b>AMERICAS</b>                        | <b>6,271,629</b>  | <b>6,443,318</b>  | <b>6,726,248</b>  | <b>7,260,427</b>  | <b>7,338,132</b>  | <b>10.73</b>      | <b>1.07</b>        |
| <b>NORTH AMERICA</b>                   | <b>5,261,067</b>  | <b>5,359,403</b>  | <b>5,560,490</b>  | <b>6,025,297</b>  | <b>6,122,161</b>  | <b>8.95</b>       | <b>1.61</b>        |
| Canada                                 | 550,539           | 566,151           | 558,074           | 567,138           | 542,160           | 0.79              | -4.40              |
| Mexico                                 | 170,805           | 188,812           | 194,833           | 228,273           | 228,900           | 0.33              | 0.27               |
| United States of America               | 4,539,723         | 4,604,440         | 4,807,583         | 5,229,886         | 5,351,101         | 7.83              | 2.32               |
| <b>SOUTH AMERICA</b>                   | <b>623,076</b>    | <b>656,365</b>    | <b>688,997</b>    | <b>698,431</b>    | <b>598,742</b>    | <b>0.88</b>       | <b>-14.27</b>      |
| Brazil                                 | 623,076           | 656,365           | 688,997           | 698,431           | 598,742           | 0.88              | -14.27             |
| <b>OTHER AMERICAS</b>                  | <b>387,486</b>    | <b>427,550</b>    | <b>476,761</b>    | <b>536,699</b>    | <b>617,229</b>    | <b>0.90</b>       | <b>15.00</b>       |
| Other countries of the Americas        | 387,486           | 427,550           | 476,761           | 536,699           | 617,229           | 0.90              | 15.00              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>5,610,292</b>  | <b>5,916,160</b>  | <b>6,355,721</b>  | <b>7,133,421</b>  | <b>7,190,184</b>  | <b>10.52</b>      | <b>0.80</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>3,337,189</b>  | <b>3,484,459</b>  | <b>3,812,939</b>  | <b>4,398,595</b>  | <b>4,354,338</b>  | <b>6.37</b>       | <b>-1.01</b>       |
| China (*)                              | 1,475,819         | 1,629,784         | 1,912,325         | 2,401,030         | 2,453,515         | 3.59              | 2.19               |
| Japan                                  | 1,270,967         | 1,249,473         | 1,198,817         | 1,159,120         | 1,020,808         | 1.49              | -11.93             |
| Korea, Republic of                     | 385,548           | 404,870           | 448,617           | 516,079           | 554,817           | 0.81              | 7.51               |
| Taiwan Province of China               | 204,855           | 200,332           | 253,180           | 322,366           | 325,198           | 0.48              | 0.88               |
| <b>AUSTRALASIA</b>                     | <b>631,090</b>    | <b>672,728</b>    | <b>680,676</b>    | <b>715,253</b>    | <b>717,257</b>    | <b>1.05</b>       | <b>0.28</b>        |
| Australia, New Zealand                 | 631,090           | 672,728           | 680,676           | 715,253           | 717,257           | 1.05              | 0.28               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,642,013</b>  | <b>1,758,973</b>  | <b>1,862,106</b>  | <b>2,019,573</b>  | <b>2,118,589</b>  | <b>3.10</b>       | <b>4.90</b>        |
| Other countries East Asia/Pacific (*)  | 1,642,013         | 1,758,973         | 1,862,106         | 2,019,573         | 2,118,589         | 3.10              | 4.90               |
| <b>EUROPE</b>                          | <b>43,373,658</b> | <b>45,173,667</b> | <b>47,106,491</b> | <b>48,957,982</b> | <b>49,953,691</b> | <b>73.06</b>      | <b>2.03</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>5,322,121</b>  | <b>5,815,235</b>  | <b>5,854,835</b>  | <b>5,357,490</b>  | <b>5,304,490</b>  | <b>7.76</b>       | <b>-0.99</b>       |
| Czech Republic                         | 718,082           | 760,563           | 814,564           | 885,370           | 928,003           | 1.36              | 4.82               |
| Hungary                                | 598,861           | 606,320           | 585,430           | 605,945           | 607,739           | 0.89              | 0.30               |
| Poland                                 | 1,618,221         | 1,727,807         | 1,902,321         | 1,951,009         | 2,055,957         | 3.01              | 5.38               |
| Russian Federation                     | 2,069,849         | 2,388,262         | 2,209,555         | 1,552,699         | 1,357,764         | 1.99              | -12.55             |
| Baltic countries                       | 317,108           | 332,283           | 342,965           | 362,467           | 355,027           | 0.52              | -2.05              |
| <b>NORTHERN EUROPE</b>                 | <b>9,330,906</b>  | <b>9,844,459</b>  | <b>10,343,151</b> | <b>10,884,115</b> | <b>10,951,754</b> | <b>16.02</b>      | <b>0.62</b>        |
| Denmark                                | 2,306,836         | 2,416,117         | 2,581,768         | 2,704,595         | 2,730,750         | 3.99              | 0.97               |
| Finland                                | 546,510           | 562,254           | 581,735           | 576,066           | 555,305           | 0.81              | -3.60              |
| Iceland                                | 69,975            | 75,896            | 73,940            | 82,262            | 93,423            | 0.14              | 13.57              |
| Ireland                                | 255,655           | 259,391           | 307,033           | 347,661           | 376,503           | 0.55              | 8.30               |
| Norway                                 | 733,928           | 759,589           | 779,527           | 765,827           | 743,163           | 1.09              | -2.96              |
| Sweden                                 | 1,477,351         | 1,537,015         | 1,545,729         | 1,599,002         | 1,593,754         | 2.33              | -0.33              |
| United Kingdom                         | 3,940,651         | 4,234,197         | 4,473,419         | 4,808,702         | 4,858,856         | 7.11              | 1.04               |
| <b>SOUTHERN EUROPE</b>                 | <b>5,471,023</b>  | <b>5,463,067</b>  | <b>5,793,148</b>  | <b>6,433,715</b>  | <b>6,508,545</b>  | <b>9.52</b>       | <b>1.16</b>        |
| Greece                                 | 297,418           | 305,852           | 336,415           | 335,716           | 371,967           | 0.54              | 10.80              |
| Italy                                  | 3,107,427         | 3,111,521         | 3,255,932         | 3,365,770         | 3,276,559         | 4.79              | -2.65              |
| Portugal                               | 252,969           | 259,174           | 296,784           | 335,811           | 355,531           | 0.52              | 5.87               |
| Spain                                  | 1,813,209         | 1,786,520         | 1,904,017         | 2,396,418         | 2,504,488         | 3.66              | 4.51               |
| <b>WESTERN EUROPE</b>                  | <b>20,062,636</b> | <b>20,448,020</b> | <b>21,146,318</b> | <b>21,904,291</b> | <b>22,559,167</b> | <b>33.00</b>      | <b>2.99</b>        |
| Austria                                | 2,896,779         | 3,042,341         | 3,208,512         | 3,300,829         | 3,379,225         | 4.94              | 2.38               |
| Belgium                                | 2,435,610         | 2,454,543         | 2,495,041         | 2,559,238         | 2,664,665         | 3.90              | 4.12               |
| France                                 | 2,560,627         | 2,640,189         | 2,718,332         | 2,754,902         | 2,917,859         | 4.27              | 5.92               |
| Luxembourg                             | 453,163           | 475,270           | 497,303           | 508,924           | 513,574           | 0.75              | 0.91               |
| Netherlands                            | 7,305,258         | 7,181,674         | 7,269,366         | 7,411,799         | 7,576,632         | 11.08             | 2.22               |
| Switzerland                            | 4,411,199         | 4,654,003         | 4,957,764         | 5,368,599         | 5,507,212         | 8.06              | 2.58               |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,115,737</b> | <b>1,243,669</b> | <b>1,363,635</b> | <b>1,556,446</b> | <b>1,634,314</b> | <b>2.39</b>       | <b>5.00</b>        |
| Israel                           | 578,518          | 672,468          | 769,860          | 885,473          | 901,779          | 1.32              | 1.84               |
| Turkey                           | 537,219          | 571,201          | 593,775          | 670,973          | 732,535          | 1.07              | 9.18               |
| <b>OTHER EUROPE</b>              | <b>2,071,235</b> | <b>2,359,217</b> | <b>2,605,404</b> | <b>2,821,925</b> | <b>2,995,421</b> | <b>4.38</b>       | <b>6.15</b>        |
| Other countries of Europe        | 2,071,235        | 2,359,217        | 2,605,404        | 2,821,925        | 2,995,421        | 4.38              | 6.15               |
| <b>MIDDLE EAST</b>               | <b>1,218,746</b> | <b>1,462,731</b> | <b>1,717,541</b> | <b>1,984,467</b> | <b>1,809,363</b> | <b>2.65</b>       | <b>-8.82</b>       |
| All countries of Middle East     | 1,218,746        | 1,462,731        | 1,717,541        | 1,984,467        | 1,809,363        | 2.65              | -8.82              |
| <b>NOT SPECIFIED</b>             | <b>1,077,839</b> | <b>1,195,063</b> | <b>1,293,792</b> | <b>1,430,901</b> | <b>1,452,903</b> | <b>2.13</b>       | <b>1.54</b>        |
| Other countries of the World     | 1,077,839        | 1,195,063        | 1,293,792        | 1,430,901        | 1,452,903        | 2.13              | 1.54               |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>68,827,658</b> | <b>71,919,385</b> | <b>75,577,076</b> | <b>79,672,412</b> | <b>80,787,512</b> | <b>100.00</b>     | <b>1.40</b>        |
| <b>AFRICA</b>                          | <b>621,727</b>    | <b>706,295</b>    | <b>738,417</b>    | <b>771,473</b>    | <b>721,569</b>    | <b>0.89</b>       | <b>-6.47</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>174,892</b>    | <b>178,748</b>    | <b>181,417</b>    | <b>189,678</b>    | <b>178,727</b>    | <b>0.22</b>       | <b>-5.77</b>       |
| South Africa                           | 174,892           | 178,748           | 181,417           | 189,678           | 178,727           | 0.22              | -5.77              |
| <b>OTHER AFRICA</b>                    | <b>446,835</b>    | <b>527,547</b>    | <b>557,000</b>    | <b>581,795</b>    | <b>542,842</b>    | <b>0.67</b>       | <b>-6.70</b>       |
| Other countries of Africa              | 446,835           | 527,547           | 557,000           | 581,795           | 542,842           | 0.67              | -6.70              |
| <b>AMERICAS</b>                        | <b>6,842,839</b>  | <b>7,013,938</b>  | <b>7,363,095</b>  | <b>7,944,175</b>  | <b>8,037,164</b>  | <b>9.95</b>       | <b>1.17</b>        |
| <b>NORTH AMERICA</b>                   | <b>5,676,268</b>  | <b>5,736,809</b>  | <b>6,019,519</b>  | <b>6,512,633</b>  | <b>6,626,462</b>  | <b>8.20</b>       | <b>1.75</b>        |
| Canada                                 | 623,867           | 634,559           | 633,034           | 651,770           | 623,789           | 0.77              | -4.29              |
| Mexico                                 | 197,625           | 185,750           | 225,608           | 260,439           | 259,322           | 0.32              | -0.43              |
| United States of America               | 4,854,776         | 4,916,500         | 5,160,877         | 5,600,424         | 5,743,351         | 7.11              | 2.55               |
| <b>SOUTH AMERICA</b>                   | <b>694,440</b>    | <b>732,888</b>    | <b>779,122</b>    | <b>794,048</b>    | <b>670,403</b>    | <b>0.83</b>       | <b>-15.57</b>      |
| Brazil                                 | 694,440           | 732,888           | 779,122           | 794,048           | 670,403           | 0.83              | -15.57             |
| <b>OTHER AMERICAS</b>                  | <b>472,131</b>    | <b>544,241</b>    | <b>564,454</b>    | <b>637,494</b>    | <b>740,299</b>    | <b>0.92</b>       | <b>16.13</b>       |
| Other countries of the Americas        | 472,131           | 544,241           | 564,454           | 637,494           | 740,299           | 0.92              | 16.13              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>5,519,403</b>  | <b>5,821,176</b>  | <b>6,268,446</b>  | <b>7,075,996</b>  | <b>7,055,715</b>  | <b>8.73</b>       | <b>-0.29</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>3,532,984</b>  | <b>3,707,910</b>  | <b>4,060,469</b>  | <b>4,680,607</b>  | <b>4,616,486</b>  | <b>5.71</b>       | <b>-1.37</b>       |
| China (*)                              | 1,563,298         | 1,734,693         | 2,032,946         | 2,538,789         | 2,582,027         | 3.20              | 1.70               |
| Japan                                  | 1,325,544         | 1,307,950         | 1,255,181         | 1,212,288         | 1,069,613         | 1.32              | -11.77             |
| Korea, Republic of                     | 423,530           | 449,235           | 500,943           | 584,789           | 618,386           | 0.77              | 5.75               |
| Taiwan Province of China               | 220,612           | 216,032           | 271,399           | 344,741           | 346,460           | 0.43              | 0.50               |
| <b>AUSTRALASIA</b>                     | <b>701,601</b>    | <b>714,634</b>    | <b>730,171</b>    | <b>757,897</b>    | <b>756,709</b>    | <b>0.94</b>       | <b>-0.16</b>       |
| Australia                              | 701,601           | 714,634           | 730,171           | 757,897           | 756,709           | 0.94              | -0.16              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,284,818</b>  | <b>1,398,632</b>  | <b>1,477,806</b>  | <b>1,637,492</b>  | <b>1,682,520</b>  | <b>2.08</b>       | <b>2.75</b>        |
| Other countries of Asia                | 1,179,009         | 1,284,715         | 1,362,924         | 1,512,160         | 1,555,291         | 1.93              | 2.85               |
| Other countries of Oceania             | 105,809           | 113,917           | 114,882           | 125,332           | 127,229           | 0.16              | 1.51               |
| <b>EUROPE</b>                          | <b>52,746,984</b> | <b>54,831,024</b> | <b>57,217,916</b> | <b>59,437,926</b> | <b>60,582,562</b> | <b>74.99</b>      | <b>1.93</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>7,520,207</b>  | <b>8,279,842</b>  | <b>8,558,373</b>  | <b>8,152,750</b>  | <b>8,288,653</b>  | <b>10.26</b>      | <b>1.67</b>        |
| Bulgaria                               | 196,009           | 226,535           | 275,863           | 279,139           | 292,097           | 0.36              | 4.64               |
| Czech Republic                         | 858,798           | 906,064           | 978,090           | 1,079,771         | 1,119,116         | 1.39              | 3.64               |
| Estonia                                | 89,411            | 93,934            | 98,219            | 98,422            | 100,858           | 0.12              | 2.48               |
| Hungary                                | 714,635           | 712,173           | 696,080           | 706,936           | 707,208           | 0.88              | 0.04               |
| Latvia                                 | 116,914           | 121,218           | 128,169           | 141,471           | 135,794           | 0.17              | -4.01              |
| Lithuania                              | 164,942           | 168,089           | 171,131           | 182,834           | 184,514           | 0.23              | 0.92               |
| Poland                                 | 2,013,267         | 2,201,369         | 2,448,115         | 2,503,335         | 2,638,639         | 3.27              | 5.40               |
| Romania                                | 557,124           | 637,882           | 728,731           | 801,705           | 882,696           | 1.09              | 10.10              |
| Russian Federation                     | 2,247,281         | 2,595,270         | 2,398,010         | 1,691,709         | 1,487,246         | 1.84              | -12.09             |
| Slovakia                               | 301,061           | 318,085           | 336,543           | 380,749           | 420,488           | 0.52              | 10.44              |
| Ukraine                                | 260,765           | 299,223           | 299,422           | 286,679           | 319,997           | 0.40              | 11.62              |
| <b>NORTHERN EUROPE</b>                 | <b>10,892,993</b> | <b>11,469,270</b> | <b>12,022,161</b> | <b>12,668,382</b> | <b>12,757,073</b> | <b>15.79</b>      | <b>0.70</b>        |
| Denmark                                | 2,855,677         | 2,962,136         | 3,137,551         | 3,290,463         | 3,320,328         | 4.11              | 0.91               |
| Finland                                | 612,339           | 627,638           | 645,303           | 640,292           | 615,948           | 0.76              | -3.80              |
| Iceland                                | 82,401            | 83,985            | 81,641            | 92,624            | 102,717           | 0.13              | 10.90              |
| Ireland                                | 302,591           | 315,206           | 385,423           | 435,494           | 476,115           | 0.59              | 9.33               |
| Norway                                 | 843,686           | 864,081           | 886,874           | 877,223           | 852,463           | 1.06              | -2.82              |
| Sweden                                 | 1,659,463         | 1,712,503         | 1,726,746         | 1,790,542         | 1,790,628         | 2.22              | 0.00               |
| United Kingdom                         | 4,536,836         | 4,903,721         | 5,158,623         | 5,541,744         | 5,598,874         | 6.93              | 1.03               |
| <b>SOUTHERN EUROPE</b>                 | <b>6,371,819</b>  | <b>6,532,490</b>  | <b>7,001,126</b>  | <b>7,812,025</b>  | <b>7,957,362</b>  | <b>9.85</b>       | <b>1.86</b>        |
| Croatia                                |                   | 149,480           | 195,324           | 287,348           | 329,514           | 0.41              | 14.67              |
| Greece                                 | 329,824           | 336,721           | 370,646           | 371,381           | 417,491           | 0.52              | 12.42              |
| Italy                                  | 3,468,347         | 3,485,300         | 3,658,614         | 3,786,041         | 3,663,189         | 4.53              | -3.24              |
| Malta                                  | 35,038            | 39,281            | 49,117            | 55,880            | 66,416            | 0.08              | 18.85              |
| Portugal                               | 289,827           | 296,721           | 337,487           | 380,046           | 396,830           | 0.49              | 4.42               |
| Slovenia                               | 220,981           | 208,439           | 255,611           | 279,492           | 285,447           | 0.35              | 2.13               |
| Spain                                  | 2,027,802         | 2,016,548         | 2,134,327         | 2,651,837         | 2,798,475         | 3.46              | 5.53               |

## GERMANY

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>25,847,274</b> | <b>26,275,212</b> | <b>27,178,090</b> | <b>28,084,855</b> | <b>28,786,010</b> | <b>35.63</b>      | <b>2.50</b>        |
| Austria                          | 3,221,467         | 3,368,594         | 3,561,687         | 3,663,281         | 3,739,240         | 4.63              | 2.07               |
| Belgium                          | 2,870,823         | 2,897,300         | 2,965,314         | 3,037,098         | 3,173,059         | 3.93              | 4.48               |
| France                           | 3,064,548         | 3,142,370         | 3,217,086         | 3,259,161         | 3,445,866         | 4.27              | 5.73               |
| Luxembourg                       | 539,748           | 558,703           | 582,342           | 598,421           | 609,966           | 0.76              | 1.93               |
| Netherlands                      | 10,939,882        | 10,824,588        | 10,987,835        | 11,172,708        | 11,254,851        | 13.93             | 0.74               |
| Switzerland                      | 5,210,806         | 5,483,657         | 5,863,826         | 6,354,186         | 6,563,028         | 8.12              | 3.29               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,282,607</b>  | <b>1,421,745</b>  | <b>1,563,065</b>  | <b>1,775,751</b>  | <b>1,848,890</b>  | <b>2.29</b>       | <b>4.12</b>        |
| Cyprus                           | 45,690            | 45,222            | 55,427            | 58,492            | 51,663            | 0.06              | -11.68             |
| Israel                           | 660,936           | 762,707           | 869,343           | 993,024           | 1,001,837         | 1.24              | 0.89               |
| Turkey                           | 575,981           | 613,816           | 638,295           | 724,235           | 795,390           | 0.98              | 9.82               |
| <b>OTHER EUROPE</b>              | <b>832,084</b>    | <b>852,465</b>    | <b>895,101</b>    | <b>944,163</b>    | <b>944,574</b>    | <b>1.17</b>       | <b>0.04</b>        |
| Other countries of Europe        | 832,084           | 852,465           | 895,101           | 944,163           | 944,574           | 1.17              | 0.04               |
| <b>MIDDLE EAST</b>               | <b>1,284,583</b>  | <b>1,543,717</b>  | <b>1,862,103</b>  | <b>2,191,733</b>  | <b>2,039,837</b>  | <b>2.52</b>       | <b>-6.93</b>       |
| All countries of Middle East     | 1,284,583         | 1,543,717         | 1,862,103         | 2,191,733         | 2,039,837         | 2.52              | -6.93              |
| <b>SOUTH ASIA</b>                | <b>584,508</b>    | <b>615,617</b>    | <b>650,103</b>    | <b>692,612</b>    | <b>748,737</b>    | <b>0.93</b>       | <b>8.10</b>        |
| India                            | 584,508           | 615,617           | 650,103           | 692,612           | 748,737           | 0.93              | 8.10               |
| <b>NOT SPECIFIED</b>             | <b>1,227,614</b>  | <b>1,387,618</b>  | <b>1,476,996</b>  | <b>1,558,497</b>  | <b>1,601,928</b>  | <b>1.98</b>       | <b>2.79</b>        |
| Other countries of the World     | 1,227,614         | 1,387,618         | 1,476,996         | 1,558,497         | 1,601,928         | 1.98              | 2.79               |

## GREECE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|---|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                              | (*) <b>15,517,625</b> | <b>17,919,578</b> | <b>22,033,466</b> | <b>23,599,455</b> | <b>24,799,350</b> | <b>100.00</b>     | <b>5.08</b>        |
| <b>AFRICA</b>                             | <b>32,688</b>         | <b>26,867</b>     | <b>39,980</b>     | <b>35,608</b>     |                   |                   |                    |
| <b>SOUTHERN AFRICA</b>                    | <b>19,686</b>         | <b>17,644</b>     | <b>24,680</b>     | <b>26,055</b>     |                   |                   |                    |
| South Africa                              | 19,686                | 17,644            | 24,680            | 26,055            |                   |                   |                    |
| <b>OTHER AFRICA</b>                       | <b>13,002</b>         | <b>9,223</b>      | <b>15,300</b>     | <b>9,553</b>      |                   |                   |                    |
| Other countries of Africa                 | 13,002                | 9,223             | 15,300            | 9,553             |                   |                   |                    |
| <b>AMERICAS</b>                           | <b>558,729</b>        | <b>754,487</b>    | <b>890,318</b>    | <b>1,094,749</b>  | <b>931,443</b>    | <b>3.76</b>       | <b>-14.92</b>      |
| <b>NORTH AMERICA</b>                      | <b>484,592</b>        | <b>673,084</b>    | <b>758,052</b>    | <b>948,449</b>    | <b>931,443</b>    | <b>3.76</b>       | <b>-1.79</b>       |
| Canada                                    | 102,694               | 186,701           | 145,720           | 182,299           | 152,815           | 0.62              | -16.17             |
| Mexico                                    | 8,067                 | 19,863            | 20,479            | 15,900            |                   |                   |                    |
| United States of America                  | 373,831               | 466,520           | 591,853           | 750,250           | 778,628           | 3.14              | 3.78               |
| <b>SOUTH AMERICA</b>                      | <b>51,332</b>         | <b>52,843</b>     | <b>84,823</b>     | <b>100,250</b>    |                   |                   |                    |
| Argentina                                 | 20,207                | 25,488            | 32,606            | 34,662            |                   |                   |                    |
| Brazil                                    | 31,125                | 27,355            | 52,217            | 65,588            |                   |                   |                    |
| <b>OTHER AMERICAS</b>                     | <b>22,805</b>         | <b>28,560</b>     | <b>47,443</b>     | <b>46,050</b>     |                   |                   |                    |
| Other countries of the Americas           | 22,805                | 28,560            | 47,443            | 46,050            |                   |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>          | <b>215,864</b>        | <b>238,157</b>    | <b>365,583</b>    | <b>362,267</b>    | <b>169,168</b>    | <b>0.68</b>       | <b>-53.30</b>      |
| <b>NORTH-EAST ASIA</b>                    | <b>27,145</b>         | <b>48,776</b>     | <b>79,568</b>     | <b>85,160</b>     |                   |                   |                    |
| China                                     | 12,203                | 28,328            | 47,482            | 55,097            |                   |                   |                    |
| Japan                                     | 8,841                 | 13,141            | 18,698            | 9,983             |                   |                   |                    |
| Korea, Republic of                        | 6,101                 | 7,307             | 13,388            | 20,080            |                   |                   |                    |
| <b>AUSTRALASIA</b>                        | <b>117,852</b>        | <b>129,112</b>    | <b>183,080</b>    | <b>183,165</b>    | <b>169,168</b>    | <b>0.68</b>       | <b>-7.64</b>       |
| Australia                                 | 117,852               | 129,112           | 183,080           | 183,165           | 169,168           | 0.68              | -7.64              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b>    | <b>70,867</b>         | <b>60,269</b>     | <b>102,935</b>    | <b>93,942</b>     |                   |                   |                    |
| Other countries of Asia                   | 55,351                | 46,739            | 80,628            | 65,136            |                   |                   |                    |
| Other countries of Oceania                | 15,516                | 13,530            | 22,307            | 28,806            |                   |                   |                    |
| <b>EUROPE</b>                             | <b>14,661,081</b>     | <b>16,821,975</b> | <b>20,650,820</b> | <b>21,984,580</b> | <b>19,146,764</b> | <b>77.21</b>      | <b>-12.91</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>2,404,238</b>      | <b>3,183,230</b>  | <b>4,534,851</b>  | <b>4,483,567</b>  | <b>4,424,723</b>  | <b>17.84</b>      | <b>-1.31</b>       |
| Bulgaria                                  | 599,110               | 691,874           | 1,534,565         | 1,900,642         | 2,522,800         | 10.17             | 32.73              |
| Czech Republic                            | 289,034               | 286,974           | 347,624           | 436,703           | 280,331           | 1.13              | -35.81             |
| Estonia                                   | 4,757                 | 8,094             | 30,551            | 23,323            |                   |                   |                    |
| Hungary                                   | 69,789                | 80,623            | 89,064            | 146,380           |                   |                   |                    |
| Latvia                                    | 15,300                | 20,283            | 31,085            | 33,709            |                   |                   |                    |
| Lithuania                                 | 21,601                | 31,874            | 57,890            | 60,143            |                   |                   |                    |
| Poland                                    | 254,682               | 385,474           | 588,712           | 754,402           |                   |                   |                    |
| Romania                                   | 230,396               | 278,873           | 543,360           | 540,289           | 1,026,110         | 4.14              | 89.92              |
| Russian Federation                        | 874,787               | 1,352,901         | 1,250,174         | 512,789           | 595,482           | 2.40              | 16.13              |
| Slovakia                                  | 44,782                | 46,260            | 61,826            | 75,187            |                   |                   |                    |
| <b>NORTHERN EUROPE</b>                    | <b>2,928,408</b>      | <b>2,865,954</b>  | <b>3,153,166</b>  | <b>3,455,509</b>  | <b>3,549,464</b>  | <b>14.31</b>      | <b>2.72</b>        |
| Denmark                                   | 205,194               | 202,477           | 240,419           | 237,655           | 241,697           | 0.97              | 1.70               |
| Finland                                   | 154,134               | 139,341           | 166,251           | 149,894           |                   |                   |                    |
| Iceland                                   | 2,059                 | 1,578             | 3,528             | 1,705             |                   |                   |                    |
| Ireland                                   | 32,357                | 42,575            | 69,532            | 72,654            |                   |                   |                    |
| Norway                                    | 294,114               | 264,816           | 246,136           | 244,859           |                   |                   |                    |
| Sweden                                    | 319,756               | 368,834           | 337,771           | 351,573           | 413,112           | 1.67              | 17.50              |
| United Kingdom                            | 1,920,794             | 1,846,333         | 2,089,529         | 2,397,169         | 2,894,655         | 11.67             | 20.75              |
| <b>SOUTHERN EUROPE</b>                    | <b>2,151,868</b>      | <b>2,373,363</b>  | <b>5,140,778</b>  | <b>5,763,423</b>  | <b>4,033,639</b>  | <b>16.27</b>      | <b>-30.01</b>      |
| Albania                                   | 469,213               | 504,809           | 488,099           | 491,381           | 722,347           | 2.91              | 47.00              |
| Croatia                                   |                       |                   | 21,889            | 20,136            |                   |                   |                    |
| Italy                                     | 848,073               | 964,314           | 1,117,712         | 1,355,327         | 1,386,902         | 5.59              | 2.33               |
| Malta                                     | 2,206                 | 1,494             | 3,701             | 9,867             |                   |                   |                    |
| Portugal                                  | 20,483                | 13,304            | 14,206            | 17,821            |                   |                   |                    |
| Serbia                                    | 620,450               | 778,765           | 985,661           | 727,831           |                   |                   |                    |
| Slovenia                                  | 35,721                | 18,689            | 26,698            | 24,377            |                   |                   |                    |
| Spain                                     | 155,722               | 91,988            | 136,232           | 93,624            | 203,290           | 0.82              | 117.13             |
| The Former Yugoslav Republic of Macedonia |                       |                   | 2,346,580         | 3,023,059         | 1,721,100         | 6.94              | -43.07             |
| <b>WESTERN EUROPE</b>                     | <b>4,442,810</b>      | <b>4,948,676</b>  | <b>5,669,580</b>  | <b>6,194,491</b>  | <b>6,486,958</b>  | <b>26.16</b>      | <b>4.72</b>        |
| Austria                                   | 236,416               | 236,476           | 285,132           | 327,123           | 359,110           | 1.45              | 9.78               |
| Belgium                                   | 326,937               | 344,554           | 409,198           | 482,524           | 467,106           | 1.88              | -3.20              |

## GREECE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| France                           | 977,376          | 1,152,217        | 1,463,157        | 1,522,100        | 1,313,536        | 5.30              | -13.70             |
| Germany                          | 2,108,787        | 2,267,546        | 2,459,228        | 2,810,350        | 3,138,735        | 12.66             | 11.68              |
| Luxembourg                       | 15,192           | 20,498           | 18,449           | 22,037           |                  |                   |                    |
| Netherlands                      | 478,483          | 580,867          | 657,339          | 639,108          | 770,690          | 3.11              | 20.59              |
| Switzerland                      | 299,619          | 346,518          | 377,077          | 391,249          | 437,781          | 1.77              | 11.89              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,234,844</b> | <b>1,442,587</b> | <b>1,622,109</b> | <b>1,739,005</b> | <b>651,980</b>   | <b>2.63</b>       | <b>-62.51</b>      |
| Cyprus                           | 424,827          | 399,008          | 448,342          | 470,091          | 651,980          | 2.63              | 38.69              |
| Israel                           | 207,711          | 212,466          | 197,009          | 115,868          |                  |                   |                    |
| Turkey                           | 602,306          | 831,113          | 976,758          | 1,153,046        |                  |                   |                    |
| <b>OTHER EUROPE</b>              | <b>1,498,913</b> | <b>2,008,165</b> | <b>530,336</b>   | <b>348,585</b>   |                  |                   |                    |
| Other countries of Europe        | 1,498,913        | 2,008,165        | 530,336          | 348,585          |                  |                   |                    |
| <b>MIDDLE EAST</b>               | <b>35,632</b>    | <b>72,849</b>    | <b>86,013</b>    | <b>111,653</b>   |                  |                   |                    |
| Egypt (*)                        | (*) 4,724        | 4,038            | 9,063            | 26,076           |                  |                   |                    |
| Lebanon (*)                      | (*) 12,846       | 36,591           | 31,794           | 30,258           |                  |                   |                    |
| Other countries of Middle East   | 18,062           | 32,220           | 45,156           | 55,319           |                  |                   |                    |
| <b>SOUTH ASIA</b>                | <b>13,631</b>    | <b>5,243</b>     | <b>752</b>       | <b>10,598</b>    |                  |                   |                    |
| Iran, Islamic Republic of        | 13,631           | 5,243            | 752              | 10,598           |                  |                   |                    |
| <b>NOT SPECIFIED</b>             |                  |                  |                  |                  | <b>4,551,975</b> | <b>18.36</b>      |                    |
| Other countries of the World     |                  |                  |                  |                  | 4,551,975        | 18.36             |                    |



## GREECE

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>9,243,951</b> | <b>10,490,113</b> | <b>11,882,134</b> | <b>12,734,567</b> | <b>12,999,947</b> | <b>100.00</b>     | <b>2.08</b>        |
| <b>AFRICA</b>                          | <b>90,691</b>    | <b>66,229</b>     | <b>63,911</b>     | <b>63,871</b>     | <b>67,185</b>     | <b>0.52</b>       | <b>5.19</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>1,784</b>     |                   |                   |                   |                   |                   |                    |
| South Africa                           | 1,784            |                   |                   |                   |                   |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>88,907</b>    | <b>66,229</b>     | <b>63,911</b>     | <b>63,871</b>     | <b>67,185</b>     | <b>0.52</b>       | <b>5.19</b>        |
| Other countries of Africa              | 88,907           |                   |                   |                   |                   |                   |                    |
| All countries of Africa                |                  | 66,229            | 63,911            | 63,871            | 67,185            | 0.52              | 5.19               |
| <b>AMERICAS</b>                        | <b>639,022</b>   | <b>728,899</b>    | <b>893,595</b>    | <b>1,064,305</b>  | <b>949,505</b>    | <b>7.30</b>       | <b>-10.79</b>      |
| <b>NORTH AMERICA</b>                   | <b>536,429</b>   | <b>600,679</b>    | <b>748,494</b>    | <b>905,643</b>    | <b>817,050</b>    | <b>6.29</b>       | <b>-9.78</b>       |
| Canada                                 | 85,464           | 105,984           | 121,785           | 143,019           | 128,109           | 0.99              | -10.43             |
| United States of America               | 450,965          | 494,695           | 626,709           | 762,624           | 688,941           | 5.30              | -9.66              |
| <b>SOUTH AMERICA</b>                   | <b>43,878</b>    |                   |                   |                   |                   |                   |                    |
| Brazil                                 | 43,878           |                   |                   |                   |                   |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>58,715</b>    | <b>128,220</b>    | <b>145,101</b>    | <b>158,662</b>    | <b>132,455</b>    | <b>1.02</b>       | <b>-16.52</b>      |
| Other countries of the Americas        | 58,715           | 128,220           | 145,101           | 158,662           | 132,455           | 1.02              | -16.52             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>661,398</b>   | <b>827,899</b>    | <b>1,089,382</b>  | <b>1,297,445</b>  | <b>1,182,615</b>  | <b>9.10</b>       | <b>-8.85</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>137,077</b>   | <b>195,708</b>    | <b>327,877</b>    | <b>349,957</b>    | <b>265,893</b>    | <b>2.05</b>       | <b>-24.02</b>      |
| China                                  | 88,450           | 134,901           | 241,636           | 283,808           | 220,843           | 1.70              | -22.19             |
| Japan                                  | 45,711           | 60,807            | 86,241            | 66,149            | 45,050            | 0.35              | -31.90             |
| Korea, Republic of                     | 2,916            |                   |                   |                   |                   |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>152,210</b>   | <b>177,772</b>    | <b>206,313</b>    | <b>221,986</b>    | <b>208,026</b>    | <b>1.60</b>       | <b>-6.29</b>       |
| Australia                              | 152,210          | 177,772           | 206,313           | 221,986           | 208,026           | 1.60              | -6.29              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>372,111</b>   | <b>454,419</b>    | <b>555,192</b>    | <b>725,502</b>    | <b>708,696</b>    | <b>5.45</b>       | <b>-2.32</b>       |
| Other countries of Asia                | 362,471          | 443,980           | 541,217           | 709,113           | 694,925           | 5.35              | -2.00              |
| Other countries of Oceania             | 9,640            | 10,439            | 13,975            | 16,389            | 13,771            | 0.11              | -15.97             |
| <b>EUROPE</b>                          | <b>7,847,644</b> | <b>8,861,044</b>  | <b>9,828,805</b>  | <b>10,299,316</b> | <b>10,784,758</b> | <b>82.96</b>      | <b>4.71</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,744,185</b> | <b>2,136,903</b>  | <b>2,209,696</b>  | <b>2,053,318</b>  | <b>2,127,720</b>  | <b>16.37</b>      | <b>3.62</b>        |
| Bulgaria                               | 145,347          | 172,068           | 196,410           | 222,943           | 228,088           | 1.75              | 2.31               |
| Czech Republic                         | 155,605          | 170,799           | 178,840           | 194,740           | 187,009           | 1.44              | -3.97              |
| Estonia                                | 13,644           | 11,689            | 15,382            | 17,459            | 22,960            | 0.18              | 31.51              |
| Hungary                                | 41,161           | 45,298            | 54,919            | 62,606            | 57,641            | 0.44              | -7.93              |
| Latvia                                 | 10,094           | 11,268            | 14,015            | 17,106            | 19,525            | 0.15              | 14.14              |
| Lithuania                              | 17,341           | 20,609            | 23,562            | 30,026            | 36,160            | 0.28              | 20.43              |
| Poland                                 | 245,554          | 290,301           | 368,884           | 452,094           | 457,252           | 3.52              | 1.14               |
| Romania                                | 185,920          | 239,646           | 275,163           | 297,059           | 307,942           | 2.37              | 3.66               |
| Russian Federation                     | 820,618          | 1,141,086         | 1,039,711         | 705,724           | 746,720           | 5.74              | 5.81               |
| Slovakia                               | 32,551           | 34,139            | 42,810            | 53,561            | 64,423            | 0.50              | 20.28              |
| Ukraine                                | 76,350           |                   |                   |                   |                   |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>2,102,141</b> | <b>2,258,605</b>  | <b>2,516,867</b>  | <b>2,744,473</b>  | <b>3,012,176</b>  | <b>23.17</b>      | <b>9.75</b>        |
| Denmark                                | 171,736          | 177,776           | 194,390           | 209,245           | 231,414           | 1.78              | 10.59              |
| Finland                                | 144,970          | 151,384           | 160,781           | 151,851           | 162,076           | 1.25              | 6.73               |
| Iceland                                | 4,668            | 5,911             | 6,121             | 5,737             | 6,896             | 0.05              | 20.20              |
| Ireland                                | 30,984           | 31,893            | 37,930            | 42,839            | 47,422            | 0.36              | 10.70              |
| Norway                                 | 245,972          | 264,436           | 281,211           | 251,404           | 263,107           | 2.02              | 4.66               |
| Sweden                                 | 316,719          | 345,611           | 409,374           | 427,383           | 464,331           | 3.57              | 8.65               |
| United Kingdom                         | 1,187,092        | 1,281,594         | 1,427,060         | 1,656,014         | 1,836,930         | 14.13             | 10.92              |
| <b>SOUTHERN EUROPE</b>                 | <b>733,694</b>   | <b>759,267</b>    | <b>881,749</b>    | <b>903,986</b>    | <b>901,965</b>    | <b>6.94</b>       | <b>-0.22</b>       |
| Croatia                                |                  | 11,454            | 15,351            | 16,865            | 13,526            | 0.10              | -19.80             |
| Italy                                  | 564,754          | 576,038           | 642,476           | 649,225           | 649,442           | 5.00              | 0.03               |
| Malta                                  | 3,729            | 4,286             | 7,092             | 7,900             | 7,779             | 0.06              | -1.53              |
| Portugal                               | 13,853           | 17,388            | 22,967            | 23,971            | 28,342            | 0.22              | 18.23              |
| Slovenia                               | 25,361           | 28,575            | 30,820            | 31,707            | 27,555            | 0.21              | -13.09             |
| Spain                                  | 125,997          | 121,526           | 163,043           | 174,318           | 175,321           | 1.35              | 0.58               |
| <b>WESTERN EUROPE</b>                  | <b>2,670,366</b> | <b>2,901,874</b>  | <b>3,351,079</b>  | <b>3,685,332</b>  | <b>3,855,112</b>  | <b>29.65</b>      | <b>4.61</b>        |
| Austria                                | 149,786          | 162,972           | 179,697           | 197,241           | 183,688           | 1.41              | -6.87              |

## GREECE

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Belgium                          | 229,144        | 245,012        | 263,194        | 291,913        | 301,813        | 2.32              | 3.39               |
| France                           | 714,749        | 779,927        | 896,598        | 1,039,674      | 1,026,453      | 7.90              | -1.27              |
| Germany                          | 1,082,024      | 1,156,193      | 1,373,910      | 1,488,417      | 1,689,031      | 12.99             | 13.48              |
| Luxembourg                       | 12,066         | 13,845         | 16,880         | 16,762         | 17,252         | 0.13              | 2.92               |
| Netherlands                      | 333,474        | 377,445        | 429,539        | 433,288        | 420,513        | 3.23              | -2.95              |
| Switzerland                      | 149,123        | 166,480        | 191,261        | 218,037        | 216,362        | 1.66              | -0.77              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>293,118</b> | <b>349,366</b> | <b>414,199</b> | <b>454,115</b> | <b>484,671</b> | <b>3.73</b>       | <b>6.73</b>        |
| Cyprus                           | 164,877        | 151,674        | 191,408        | 203,146        | 226,306        | 1.74              | 11.40              |
| Turkey                           | 128,241        | 197,692        | 222,791        | 250,969        | 258,365        | 1.99              | 2.95               |
| <b>OTHER EUROPE</b>              | <b>304,140</b> | <b>455,029</b> | <b>455,215</b> | <b>458,092</b> | <b>403,114</b> | <b>3.10</b>       | <b>-12.00</b>      |
| Other countries of Europe        | 304,140        | 455,029        | 455,215        | 458,092        | 403,114        | 3.10              | -12.00             |
| <b>NOT SPECIFIED</b>             | <b>5,196</b>   | <b>6,042</b>   | <b>6,441</b>   | <b>9,630</b>   | <b>15,884</b>  | <b>0.12</b>       | <b>64.94</b>       |
| Other countries of the World     | 5,196          | 6,042          | 6,441          | 9,630          | 15,884         | 0.12              | 64.94              |

## GREECE

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012                 | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>9,396,050</b> | <b>10,666,748</b> | <b>12,081,762</b> | <b>12,948,606</b> | <b>13,199,674</b> | <b>100.00</b>     | <b>1.94</b>        |
| <b>AFRICA</b>                          | <b>90,888</b>        | <b>66,430</b>     | <b>64,134</b>     | <b>64,163</b>     | <b>67,477</b>     | <b>0.51</b>       | <b>5.16</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>1,840</b>         |                   |                   |                   |                   |                   |                    |
| South Africa                           | 1,840                |                   |                   |                   |                   |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>89,048</b>        | <b>66,430</b>     | <b>64,134</b>     | <b>64,163</b>     | <b>67,477</b>     | <b>0.51</b>       | <b>5.16</b>        |
| Other countries of Africa              | 89,048               |                   |                   |                   |                   |                   |                    |
| All countries of Africa                |                      | 66,430            | 64,134            | 64,163            | 67,477            | 0.51              | 5.16               |
| <b>AMERICAS</b>                        | <b>641,478</b>       | <b>732,012</b>    | <b>897,623</b>    | <b>1,072,099</b>  | <b>957,695</b>    | <b>7.26</b>       | <b>-10.67</b>      |
| <b>NORTH AMERICA</b>                   | <b>538,290</b>       | <b>602,917</b>    | <b>751,287</b>    | <b>909,931</b>    | <b>821,069</b>    | <b>6.22</b>       | <b>-9.77</b>       |
| Canada                                 | 86,431               | 107,126           | 123,126           | 145,232           | 130,183           | 0.99              | -10.36             |
| United States of America               | 451,859              | 495,791           | 628,161           | 764,699           | 690,886           | 5.23              | -9.65              |
| <b>SOUTH AMERICA</b>                   | <b>44,041</b>        |                   |                   |                   |                   |                   |                    |
| Brazil                                 | 44,041               |                   |                   |                   |                   |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>59,147</b>        | <b>129,095</b>    | <b>146,336</b>    | <b>162,168</b>    | <b>136,626</b>    | <b>1.04</b>       | <b>-15.75</b>      |
| Other countries of the Americas        | 59,147               | 129,095           | 146,336           | 162,168           | 136,626           | 1.04              | -15.75             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>667,916</b>       | <b>834,811</b>    | <b>1,097,317</b>  | <b>1,308,506</b>  | <b>1,195,150</b>  | <b>9.05</b>       | <b>-8.66</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>137,232</b>       | <b>195,913</b>    | <b>328,281</b>    | <b>350,506</b>    | <b>266,344</b>    | <b>2.02</b>       | <b>-24.01</b>      |
| China                                  | 88,541               | 135,028           | 241,888           | 284,251           | 221,143           | 1.68              | -22.20             |
| Japan                                  | 45,769               | 60,885            | 86,393            | 66,255            | 45,201            | 0.34              | -31.78             |
| Korea, Republic of                     | 2,922                |                   |                   |                   |                   |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>157,092</b>       | <b>182,987</b>    | <b>212,080</b>    | <b>230,516</b>    | <b>217,906</b>    | <b>1.65</b>       | <b>-5.47</b>       |
| Australia                              | 157,092              | 182,987           | 212,080           | 230,516           | 217,906           | 1.65              | -5.47              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>373,592</b>       | <b>455,911</b>    | <b>556,956</b>    | <b>727,484</b>    | <b>710,900</b>    | <b>5.39</b>       | <b>-2.28</b>       |
| Other countries of Asia                | 362,954              | 444,466           | 542,083           | 710,057           | 696,075           | 5.27              | -1.97              |
| Other countries of Oceania             | 10,638               | 11,445            | 14,873            | 17,427            | 14,825            | 0.11              | -14.93             |
| <b>EUROPE</b>                          | <b>7,990,560</b>     | <b>9,027,432</b>  | <b>10,016,227</b> | <b>10,494,184</b> | <b>10,963,433</b> | <b>83.06</b>      | <b>4.47</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,763,699</b>     | <b>2,161,830</b>  | <b>2,241,612</b>  | <b>2,089,583</b>  | <b>2,165,344</b>  | <b>16.40</b>      | <b>3.63</b>        |
| Bulgaria                               | 154,836              | 184,233           | 211,213           | 243,741           | 252,230           | 1.91              | 3.48               |
| Czech Republic                         | 157,108              | 172,959           | 181,686           | 197,410           | 188,855           | 1.43              | -4.33              |
| Estonia                                | 13,769               | 11,843            | 15,480            | 17,620            | 23,113            | 0.18              | 31.17              |
| Hungary                                | 42,565               | 47,243            | 57,052            | 64,555            | 59,137            | 0.45              | -8.39              |
| Latvia                                 | 10,153               | 11,321            | 14,103            | 17,192            | 19,574            | 0.15              | 13.86              |
| Lithuania                              | 17,475               | 20,762            | 23,772            | 30,222            | 36,271            | 0.27              | 20.02              |
| Poland                                 | 249,491              | 294,983           | 375,565           | 457,465           | 461,777           | 3.50              | 0.94               |
| Romania                                | 187,799              | 242,066           | 278,343           | 300,324           | 311,625           | 2.36              | 3.76               |
| Russian Federation                     | 821,159              | 1,141,933         | 1,041,115         | 706,999           | 747,960           | 5.67              | 5.79               |
| Slovakia                               | 32,844               | 34,487            | 43,283            | 54,055            | 64,802            | 0.49              | 19.88              |
| Ukraine                                | 76,500               |                   |                   |                   |                   |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>2,108,634</b>     | <b>2,266,110</b>  | <b>2,525,156</b>  | <b>2,753,040</b>  | <b>3,020,698</b>  | <b>22.88</b>      | <b>9.72</b>        |
| Denmark                                | 172,904              | 179,522           | 196,463           | 210,718           | 232,910           | 1.76              | 10.53              |
| Finland                                | 145,094              | 151,559           | 161,007           | 152,132           | 162,242           | 1.23              | 6.65               |
| Iceland                                | 4,685                | 5,930             | 6,136             | 5,768             | 6,915             | 0.05              | 19.89              |
| Ireland                                | 31,348               | 32,293            | 38,306            | 43,398            | 48,195            | 0.37              | 11.05              |
| Norway                                 | 246,173              | 264,642           | 281,479           | 251,674           | 263,387           | 2.00              | 4.65               |
| Sweden                                 | 317,114              | 346,065           | 409,914           | 428,104           | 465,103           | 3.52              | 8.64               |
| United Kingdom                         | 1,191,316            | 1,286,099         | 1,431,851         | 1,661,246         | 1,841,946         | 13.95             | 10.88              |
| <b>SOUTHERN EUROPE</b>                 | <b>757,838</b>       | <b>786,532</b>    | <b>910,454</b>    | <b>932,337</b>    | <b>929,512</b>    | <b>7.04</b>       | <b>-0.30</b>       |
| Croatia                                |                      | 11,612            | 15,511            | 17,033            | 13,755            | 0.10              | -19.24             |
| Italy                                  | 585,384              | 598,998           | 666,357           | 671,795           | 671,518           | 5.09              | -0.04              |
| Malta                                  | 3,742                | 4,309             | 7,114             | 7,941             | 7,804             | 0.06              | -1.73              |
| Portugal                               | 14,028               | 17,582            | 23,260            | 24,216            | 28,607            | 0.22              | 18.13              |
| Slovenia                               | 26,860               | 30,742            | 33,129            | 33,744            | 29,306            | 0.22              | -13.15             |
| Spain                                  | 127,824              | 123,289           | 165,083           | 177,608           | 178,522           | 1.35              | 0.51               |
| <b>WESTERN EUROPE</b>                  | <b>2,757,597</b>     | <b>3,001,761</b>  | <b>3,462,524</b>  | <b>3,797,828</b>  | <b>3,950,299</b>  | <b>29.93</b>      | <b>4.01</b>        |
| Austria                                | 156,808              | 171,756           | 189,517           | 206,484           | 191,089           | 1.45              | -7.46              |

## GREECE

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Belgium                          | 231,770        | 247,789        | 266,360        | 295,645        | 305,162        | 2.31              | 3.22               |
| France                           | 741,803        | 811,078        | 929,772        | 1,077,032      | 1,057,568      | 8.01              | -1.81              |
| Germany                          | 1,113,695      | 1,193,291      | 1,416,021      | 1,527,719      | 1,723,460      | 13.06             | 12.81              |
| Luxembourg                       | 12,100         | 13,890         | 16,923         | 16,797         | 17,317         | 0.13              | 3.10               |
| Netherlands                      | 348,238        | 392,240        | 446,616        | 450,163        | 434,121        | 3.29              | -3.56              |
| Switzerland                      | 153,183        | 171,717        | 197,315        | 223,988        | 221,582        | 1.68              | -1.07              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>293,832</b> | <b>350,302</b> | <b>415,364</b> | <b>455,864</b> | <b>487,624</b> | <b>3.69</b>       | <b>6.97</b>        |
| Cyprus                           | 165,145        | 151,939        | 191,673        | 203,579        | 226,751        | 1.72              | 11.38              |
| Turkey                           | 128,687        | 198,363        | 223,691        | 252,285        | 260,873        | 1.98              | 3.40               |
| <b>OTHER EUROPE</b>              | <b>308,960</b> | <b>460,897</b> | <b>461,117</b> | <b>465,532</b> | <b>409,956</b> | <b>3.11</b>       | <b>-11.94</b>      |
| Other countries of Europe        | 308,960        | 460,897        | 461,117        | 465,532        | 409,956        | 3.11              | -11.94             |
| <b>NOT SPECIFIED</b>             | <b>5,208</b>   | <b>6,063</b>   | <b>6,461</b>   | <b>9,654</b>   | <b>15,919</b>  | <b>0.12</b>       | <b>64.90</b>       |
| Other countries of the World     | 5,208          | 6,063          | 6,461          | 9,654          | 15,919         | 0.12              | 64.90              |

## GREECE

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>50,539,507</b> | <b>57,058,282</b> | <b>60,901,973</b> | <b>63,570,840</b> | <b>65,941,418</b> | <b>100.00</b>     | <b>3.73</b>        |
| <b>AFRICA</b>                          | <b>474,658</b>    | <b>228,770</b>    | <b>230,480</b>    | <b>205,312</b>    | <b>215,925</b>    | <b>0.33</b>       | <b>5.17</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>6,172</b>      |                   |                   |                   |                   |                   |                    |
| South Africa                           | 6,172             |                   |                   |                   |                   |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>468,486</b>    | <b>228,770</b>    | <b>230,480</b>    | <b>205,312</b>    | <b>215,925</b>    | <b>0.33</b>       | <b>5.17</b>        |
| Other countries of Africa              | 468,486           |                   |                   |                   |                   |                   |                    |
| All countries of Africa                |                   | 228,770           | 230,480           | 205,312           | 215,925           | 0.33              | 5.17               |
| <b>AMERICAS</b>                        | <b>1,442,993</b>  | <b>1,674,077</b>  | <b>2,055,717</b>  | <b>2,360,902</b>  | <b>2,204,144</b>  | <b>3.34</b>       | <b>-6.64</b>       |
| <b>NORTH AMERICA</b>                   | <b>1,207,869</b>  | <b>1,375,214</b>  | <b>1,728,903</b>  | <b>2,000,222</b>  | <b>1,890,428</b>  | <b>2.87</b>       | <b>-5.49</b>       |
| Canada                                 | 203,704           | 256,078           | 292,427           | 335,978           | 304,914           | 0.46              | -9.25              |
| United States of America               | 1,004,165         | 1,119,136         | 1,436,476         | 1,664,244         | 1,585,514         | 2.40              | -4.73              |
| <b>SOUTH AMERICA</b>                   | <b>101,161</b>    |                   |                   |                   |                   |                   |                    |
| Brazil                                 | 101,161           |                   |                   |                   |                   |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>133,963</b>    | <b>298,863</b>    | <b>326,814</b>    | <b>360,680</b>    | <b>313,716</b>    | <b>0.48</b>       | <b>-13.02</b>      |
| Other countries of the Americas        | 133,963           | 298,863           | 326,814           | 360,680           | 313,716           | 0.48              | -13.02             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,736,058</b>  | <b>2,156,438</b>  | <b>2,700,627</b>  | <b>3,133,798</b>  | <b>3,235,661</b>  | <b>4.91</b>       | <b>3.25</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>243,473</b>    | <b>339,471</b>    | <b>539,208</b>    | <b>561,068</b>    | <b>455,479</b>    | <b>0.69</b>       | <b>-18.82</b>      |
| China                                  | 153,842           | 225,640           | 383,081           | 437,964           | 364,075           | 0.55              | -16.87             |
| Japan                                  | 85,575            | 113,831           | 156,127           | 123,104           | 91,404            | 0.14              | -25.75             |
| Korea, Republic of                     | 4,056             |                   |                   |                   |                   |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>348,541</b>    | <b>412,731</b>    | <b>487,103</b>    | <b>526,465</b>    | <b>499,962</b>    | <b>0.76</b>       | <b>-5.03</b>       |
| Australia                              | 348,541           | 412,731           | 487,103           | 526,465           | 499,962           | 0.76              | -5.03              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,144,044</b>  | <b>1,404,236</b>  | <b>1,674,316</b>  | <b>2,046,265</b>  | <b>2,280,220</b>  | <b>3.46</b>       | <b>11.43</b>       |
| Other countries of Asia                | 1,119,859         | 1,378,665         | 1,641,235         | 2,007,129         | 2,247,513         | 3.41              | 11.98              |
| Other countries of Oceania             | 24,185            | 25,571            | 33,081            | 39,136            | 32,707            | 0.05              | -16.43             |
| <b>EUROPE</b>                          | <b>46,869,216</b> | <b>52,980,104</b> | <b>55,894,394</b> | <b>57,831,968</b> | <b>60,221,094</b> | <b>91.33</b>      | <b>4.13</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>11,225,713</b> | <b>13,644,056</b> | <b>13,596,603</b> | <b>12,053,088</b> | <b>12,355,730</b> | <b>18.74</b>      | <b>2.51</b>        |
| Bulgaria                               | 490,415           | 557,864           | 636,457           | 721,937           | 751,197           | 1.14              | 4.05               |
| Czech Republic                         | 1,187,063         | 1,311,746         | 1,303,359         | 1,377,860         | 1,292,266         | 1.96              | -6.21              |
| Estonia                                | 78,018            | 64,455            | 83,589            | 97,906            | 137,541           | 0.21              | 40.48              |
| Hungary                                | 249,198           | 270,469           | 309,832           | 340,532           | 312,326           | 0.47              | -8.28              |
| Latvia                                 | 60,664            | 61,887            | 75,706            | 93,261            | 112,717           | 0.17              | 20.86              |
| Lithuania                              | 102,825           | 123,678           | 134,320           | 163,309           | 201,777           | 0.31              | 23.56              |
| Poland                                 | 1,572,684         | 1,821,079         | 2,181,495         | 2,662,748         | 2,718,941         | 4.12              | 2.11               |
| Romania                                | 866,293           | 1,050,414         | 1,168,364         | 1,292,731         | 1,301,120         | 1.97              | 0.65               |
| Russian Federation                     | 5,924,494         | 8,130,478         | 7,403,107         | 4,946,302         | 5,127,264         | 7.78              | 3.66               |
| Slovakia                               | 242,788           | 251,986           | 300,374           | 356,502           | 400,581           | 0.61              | 12.36              |
| Ukraine                                | 451,271           |                   |                   |                   |                   |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>13,718,669</b> | <b>14,732,176</b> | <b>15,396,049</b> | <b>17,254,317</b> | <b>18,734,289</b> | <b>28.41</b>      | <b>8.58</b>        |
| Denmark                                | 1,129,231         | 1,166,745         | 1,211,321         | 1,316,497         | 1,443,571         | 2.19              | 9.65               |
| Finland                                | 942,607           | 995,784           | 1,009,101         | 973,878           | 1,038,079         | 1.57              | 6.59               |
| Iceland                                | 18,802            | 25,425            | 27,026            | 26,895            | 32,026            | 0.05              | 19.08              |
| Ireland                                | 147,334           | 145,363           | 162,675           | 195,062           | 201,393           | 0.31              | 3.25               |
| Norway                                 | 1,681,017         | 1,808,964         | 1,780,947         | 1,731,955         | 1,803,905         | 2.74              | 4.15               |
| Sweden                                 | 2,023,370         | 2,261,003         | 2,415,632         | 2,687,091         | 2,855,660         | 4.33              | 6.27               |
| United Kingdom                         | 7,776,308         | 8,328,892         | 8,789,347         | 10,322,939        | 11,359,655        | 17.23             | 10.04              |
| <b>SOUTHERN EUROPE</b>                 | <b>2,977,536</b>  | <b>3,091,731</b>  | <b>3,361,164</b>  | <b>3,509,784</b>  | <b>3,491,660</b>  | <b>5.30</b>       | <b>-0.52</b>       |
| Croatia                                |                   | 37,391            | 46,958            | 50,056            | 42,641            | 0.06              | -14.81             |
| Italy                                  | 2,473,306         | 2,535,968         | 2,667,741         | 2,781,082         | 2,753,261         | 4.18              | -1.00              |
| Malta                                  | 16,214            | 17,410            | 24,128            | 25,664            | 28,955            | 0.04              | 12.82              |
| Portugal                               | 44,209            | 56,434            | 75,007            | 73,258            | 101,373           | 0.15              | 38.38              |
| Slovenia                               | 145,917           | 157,766           | 163,266           | 169,323           | 142,616           | 0.22              | -15.77             |
| Spain                                  | 297,890           | 286,762           | 384,064           | 410,401           | 422,814           | 0.64              | 3.02               |
| <b>WESTERN EUROPE</b>                  | <b>16,699,675</b> | <b>18,317,386</b> | <b>20,291,505</b> | <b>21,716,982</b> | <b>22,651,439</b> | <b>34.35</b>      | <b>4.30</b>        |
| Austria                                | 986,998           | 1,071,323         | 1,148,674         | 1,240,276         | 1,130,145         | 1.71              | -8.88              |

## GREECE

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Belgium                          | 1,371,449        | 1,524,353        | 1,503,927        | 1,690,818        | 1,683,331        | 2.55              | -0.44              |
| France                           | 3,334,773        | 3,613,715        | 3,954,749        | 4,466,957        | 4,591,717        | 6.96              | 2.79               |
| Germany                          | 7,793,880        | 8,469,670        | 9,744,541        | 10,296,936       | 11,366,922       | 17.24             | 10.39              |
| Luxembourg                       | 70,660           | 85,799           | 93,525           | 93,086           | 94,839           | 0.14              | 1.88               |
| Netherlands                      | 2,256,129        | 2,577,136        | 2,760,501        | 2,714,727        | 2,627,322        | 3.98              | -3.22              |
| Switzerland                      | 885,786          | 975,390          | 1,085,588        | 1,214,182        | 1,157,163        | 1.75              | -4.70              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>728,451</b>   | <b>794,118</b>   | <b>959,050</b>   | <b>1,033,814</b> | <b>1,138,166</b> | <b>1.73</b>       | <b>10.09</b>       |
| Cyprus                           | 482,861          | 429,325          | 542,844          | 569,494          | 633,855          | 0.96              | 11.30              |
| Turkey                           | 245,590          | 364,793          | 416,206          | 464,320          | 504,311          | 0.76              | 8.61               |
| <b>OTHER EUROPE</b>              | <b>1,519,172</b> | <b>2,400,637</b> | <b>2,290,023</b> | <b>2,263,983</b> | <b>1,849,810</b> | <b>2.81</b>       | <b>-18.29</b>      |
| Other countries of Europe        | 1,519,172        | 2,400,637        | 2,290,023        | 2,263,983        | 1,849,810        | 2.81              | -18.29             |
| <b>NOT SPECIFIED</b>             | <b>16,582</b>    | <b>18,893</b>    | <b>20,755</b>    | <b>38,860</b>    | <b>64,594</b>    | <b>0.10</b>       | <b>66.22</b>       |
| Other countries of the World     | 16,582           | 18,893           | 20,755           | 38,860           | 64,594           | 0.10              | 66.22              |

## GREECE

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>51,094,912</b> | <b>57,745,731</b> | <b>61,658,663</b> | <b>64,365,096</b> | <b>66,727,447</b> | <b>100.00</b>     | <b>3.67</b>        |
| <b>AFRICA</b>                          | <b>475,116</b>        | <b>229,298</b>    | <b>231,123</b>    | <b>206,429</b>    | <b>217,072</b>    | <b>0.33</b>       | <b>5.16</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>6,315</b>          |                   |                   |                   |                   |                   |                    |
| South Africa                           | 6,315                 |                   |                   |                   |                   |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>468,801</b>        | <b>229,298</b>    | <b>231,123</b>    | <b>206,429</b>    | <b>217,072</b>    | <b>0.33</b>       | <b>5.16</b>        |
| Other countries of Africa              | 468,801               |                   |                   |                   |                   |                   |                    |
| All countries of Africa                |                       | 229,298           | 231,123           | 206,429           | 217,072           | 0.33              | 5.16               |
| <b>AMERICAS</b>                        | <b>1,449,437</b>      | <b>1,682,626</b>  | <b>2,067,257</b>  | <b>2,384,440</b>  | <b>2,228,357</b>  | <b>3.34</b>       | <b>-6.55</b>       |
| <b>NORTH AMERICA</b>                   | <b>1,212,905</b>      | <b>1,381,069</b>  | <b>1,737,213</b>  | <b>2,012,906</b>  | <b>1,902,331</b>  | <b>2.85</b>       | <b>-5.49</b>       |
| Canada                                 | 206,282               | 259,052           | 296,312           | 342,404           | 311,272           | 0.47              | -9.09              |
| United States of America               | 1,006,623             | 1,122,017         | 1,440,901         | 1,670,502         | 1,591,059         | 2.38              | -4.76              |
| <b>SOUTH AMERICA</b>                   | <b>101,556</b>        |                   |                   |                   |                   |                   |                    |
| Brazil                                 | 101,556               |                   |                   |                   |                   |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>134,976</b>        | <b>301,557</b>    | <b>330,044</b>    | <b>371,534</b>    | <b>326,026</b>    | <b>0.49</b>       | <b>-12.25</b>      |
| Other countries of the Americas        | 134,976               | 301,557           | 330,044           | 371,534           | 326,026           | 0.49              | -12.25             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,752,426</b>      | <b>2,175,110</b>  | <b>2,725,063</b>  | <b>3,165,658</b>  | <b>3,272,235</b>  | <b>4.90</b>       | <b>3.37</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>243,700</b>        | <b>339,861</b>    | <b>539,973</b>    | <b>562,196</b>    | <b>456,425</b>    | <b>0.68</b>       | <b>-18.81</b>      |
| China                                  | 153,976               | 225,891           | 383,551           | 438,880           | 364,688           | 0.55              | -16.90             |
| Japan                                  | 85,660                | 113,970           | 156,422           | 123,316           | 91,737            | 0.14              | -25.61             |
| Korea, Republic of                     | 4,064                 |                   |                   |                   |                   |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>360,919</b>        | <b>426,915</b>    | <b>505,974</b>    | <b>551,876</b>    | <b>528,502</b>    | <b>0.79</b>       | <b>-4.24</b>       |
| Australia                              | 360,919               | 426,915           | 505,974           | 551,876           | 528,502           | 0.79              | -4.24              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,147,807</b>      | <b>1,408,334</b>  | <b>1,679,116</b>  | <b>2,051,586</b>  | <b>2,287,308</b>  | <b>3.43</b>       | <b>11.49</b>       |
| Other countries of Asia                | 1,120,961             | 1,379,865         | 1,643,302         | 2,009,431         | 2,251,465         | 3.37              | 12.04              |
| Other countries of Oceania             | 26,846                | 28,469            | 35,814            | 42,155            | 35,843            | 0.05              | -14.97             |
| <b>EUROPE</b>                          | <b>47,401,312</b>     | <b>53,639,729</b> | <b>56,614,396</b> | <b>58,569,628</b> | <b>60,945,066</b> | <b>91.33</b>      | <b>4.06</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>11,304,573</b>     | <b>13,757,252</b> | <b>13,738,238</b> | <b>12,223,364</b> | <b>12,539,822</b> | <b>18.79</b>      | <b>2.59</b>        |
| Bulgaria                               | 532,055               | 623,376           | 718,431           | 831,425           | 880,185           | 1.32              | 5.86               |
| Czech Republic                         | 1,192,853             | 1,319,271         | 1,312,333         | 1,386,671         | 1,299,835         | 1.95              | -6.26              |
| Estonia                                | 78,379                | 64,947            | 83,813            | 98,355            | 137,923           | 0.21              | 40.23              |
| Hungary                                | 255,011               | 277,685           | 317,717           | 348,074           | 318,815           | 0.48              | -8.41              |
| Latvia                                 | 60,754                | 62,023            | 75,867            | 93,386            | 112,819           | 0.17              | 20.81              |
| Lithuania                              | 103,212               | 124,128           | 134,873           | 163,761           | 202,102           | 0.30              | 23.41              |
| Poland                                 | 1,586,156             | 1,838,892         | 2,201,505         | 2,682,978         | 2,735,492         | 4.10              | 1.96               |
| Romania                                | 873,509               | 1,060,208         | 1,180,707         | 1,306,592         | 1,316,608         | 1.97              | 0.77               |
| Russian Federation                     | 5,926,291             | 8,132,797         | 7,410,676         | 4,953,527         | 5,133,567         | 7.69              | 3.63               |
| Slovakia                               | 244,563               | 253,925           | 302,316           | 358,595           | 402,476           | 0.60              | 12.24              |
| Ukraine                                | 451,790               |                   |                   |                   |                   |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>13,743,930</b>     | <b>14,764,025</b> | <b>15,429,422</b> | <b>17,285,977</b> | <b>18,768,791</b> | <b>28.13</b>      | <b>8.58</b>        |
| Denmark                                | 1,136,131             | 1,178,289         | 1,223,490         | 1,323,585         | 1,451,371         | 2.18              | 9.65               |
| Finland                                | 942,947               | 996,399           | 1,009,924         | 974,942           | 1,038,698         | 1.56              | 6.54               |
| Iceland                                | 18,855                | 25,467            | 27,047            | 26,996            | 32,063            | 0.05              | 18.77              |
| Ireland                                | 148,394               | 146,625           | 163,932           | 196,866           | 204,462           | 0.31              | 3.86               |
| Norway                                 | 1,681,747             | 1,809,715         | 1,781,907         | 1,732,883         | 1,804,757         | 2.70              | 4.15               |
| Sweden                                 | 2,025,199             | 2,263,006         | 2,417,700         | 2,689,759         | 2,858,051         | 4.28              | 6.26               |
| United Kingdom                         | 7,790,657             | 8,344,524         | 8,805,422         | 10,340,946        | 11,379,389        | 17.05             | 10.04              |
| <b>SOUTHERN EUROPE</b>                 | <b>3,063,284</b>      | <b>3,189,339</b>  | <b>3,462,774</b>  | <b>3,612,837</b>  | <b>3,595,704</b>  | <b>5.39</b>       | <b>-0.47</b>       |
| Croatia                                |                       | 37,651            | 47,377            | 50,411            | 43,228            | 0.06              | -14.25             |
| Italy                                  | 2,549,977             | 2,621,061         | 2,754,704         | 2,867,053         | 2,840,371         | 4.26              | -0.93              |
| Malta                                  | 16,256                | 17,475            | 24,196            | 25,762            | 29,035            | 0.04              | 12.70              |
| Portugal                               | 44,602                | 56,891            | 75,793            | 74,036            | 102,059           | 0.15              | 37.85              |
| Slovenia                               | 150,566               | 165,041           | 171,273           | 176,428           | 149,343           | 0.22              | -15.35             |
| Spain                                  | 301,883               | 291,220           | 389,431           | 419,147           | 431,668           | 0.65              | 2.99               |
| <b>WESTERN EUROPE</b>                  | <b>16,996,499</b>     | <b>18,682,139</b> | <b>20,683,701</b> | <b>22,086,504</b> | <b>22,993,490</b> | <b>34.46</b>      | <b>4.11</b>        |
| Austria                                | 1,021,473             | 1,116,846         | 1,193,511         | 1,281,534         | 1,168,599         | 1.75              | -8.81              |

## GREECE

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Belgium                          | 1,380,285        | 1,533,783        | 1,513,913        | 1,702,647        | 1,694,086        | 2.54              | -0.50              |
| France                           | 3,400,597        | 3,692,529        | 4,041,797        | 4,560,201        | 4,676,071        | 7.01              | 2.54               |
| Germany                          | 7,923,166        | 8,634,318        | 9,919,814        | 10,449,916       | 11,509,843       | 17.25             | 10.14              |
| Luxembourg                       | 70,795           | 85,960           | 93,695           | 93,234           | 95,178           | 0.14              | 2.09               |
| Netherlands                      | 2,302,199        | 2,626,376        | 2,817,153        | 2,767,142        | 2,675,653        | 4.01              | -3.31              |
| Switzerland                      | 897,984          | 992,327          | 1,103,818        | 1,231,830        | 1,174,060        | 1.76              | -4.69              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>730,233</b>   | <b>796,433</b>   | <b>961,742</b>   | <b>1,037,904</b> | <b>1,145,828</b> | <b>1.72</b>       | <b>10.40</b>       |
| Cyprus                           | 483,739          | 430,231          | 543,766          | 571,051          | 635,483          | 0.95              | 11.28              |
| Turkey                           | 246,494          | 366,202          | 417,976          | 466,853          | 510,345          | 0.76              | 9.32               |
| <b>OTHER EUROPE</b>              | <b>1,562,793</b> | <b>2,450,541</b> | <b>2,338,519</b> | <b>2,323,042</b> | <b>1,901,431</b> | <b>2.85</b>       | <b>-18.15</b>      |
| Other countries of Europe        | 1,562,793        | 2,450,541        | 2,338,519        | 2,323,042        | 1,901,431        | 2.85              | -18.15             |
| <b>NOT SPECIFIED</b>             | <b>16,621</b>    | <b>18,968</b>    | <b>20,824</b>    | <b>38,941</b>    | <b>64,717</b>    | <b>0.10</b>       | <b>66.19</b>       |
| Other countries of the World     | 16,621           | 18,968           | 20,824           | 38,941           | 64,717           | 0.10              | 66.19              |



## GRENADA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b> (*)                  | <b>105,270</b> | <b>105,984</b> | <b>125,224</b> | <b>132,547</b> | <b>135,359</b> | <b>100.00</b>     | <b>2.12</b>        |
| <b>AFRICA</b>                     | <b>254</b>     | <b>481</b>     | <b>516</b>     | <b>471</b>     | <b>457</b>     | <b>0.34</b>       | <b>-2.97</b>       |
| <b>EAST AFRICA</b>                | <b>33</b>      | <b>47</b>      | <b>68</b>      | <b>59</b>      | <b>56</b>      | <b>0.04</b>       | <b>-5.08</b>       |
| Ethiopia                          | 2              | 7              | 6              | 4              | 1              | 0.00              | -75.00             |
| Kenya                             | 12             | 6              | 19             | 29             | 25             | 0.02              | -13.79             |
| Mauritius                         | 4              | 1              | 8              |                | 2              | 0.00              |                    |
| Uganda                            | 6              |                | 11             | 9              | 9              | 0.01              |                    |
| Zambia                            | 6              | 13             | 15             | 8              | 12             | 0.01              | 50.00              |
| Zimbabwe                          | 3              | 20             | 9              | 9              | 7              | 0.01              | -22.22             |
| <b>CENTRAL AFRICA</b>             | <b>1</b>       | <b>2</b>       | <b>2</b>       | <b>8</b>       | <b>7</b>       | <b>0.01</b>       | <b>-12.50</b>      |
| Cameroon                          | 1              | 1              | 1              | 1              | 7              | 0.01              | 600.00             |
| Congo, Democratic Republic of the |                | 1              | 1              | 7              |                |                   |                    |
| <b>NORTH AFRICA</b>               | <b>10</b>      | <b>36</b>      | <b>80</b>      | <b>58</b>      | <b>52</b>      | <b>0.04</b>       | <b>-10.34</b>      |
| Algeria                           | 1              | 1              | 3              | 2              |                |                   |                    |
| Morocco                           | 2              | 16             | 1              | 2              |                |                   |                    |
| Sudan                             | 7              | 19             | 76             | 54             | 52             | 0.04              | -3.70              |
| <b>SOUTHERN AFRICA</b>            | <b>16</b>      | <b>62</b>      | <b>128</b>     | <b>139</b>     | <b>106</b>     | <b>0.08</b>       | <b>-23.74</b>      |
| Botswana                          | 3              | 2              | 10             | 9              | 5              | 0.00              | -44.44             |
| South Africa                      | 13             | 60             | 118            | 130            | 101            | 0.07              | -22.31             |
| <b>WEST AFRICA</b>                | <b>179</b>     | <b>317</b>     | <b>211</b>     | <b>189</b>     | <b>151</b>     | <b>0.11</b>       | <b>-20.11</b>      |
| Ghana                             | 12             | 8              | 24             | 11             | 15             | 0.01              | 36.36              |
| Liberia                           | 1              | 1              | 1              | 1              |                |                   |                    |
| Nigeria                           | 166            | 308            | 186            | 177            | 136            | 0.10              | -23.16             |
| <b>OTHER AFRICA</b>               | <b>15</b>      | <b>17</b>      | <b>27</b>      | <b>18</b>      | <b>85</b>      | <b>0.06</b>       | <b>372.22</b>      |
| Other countries of Africa         | 15             | 17             | 27             | 18             | 85             | 0.06              | 372.22             |
| <b>AMERICAS</b>                   | <b>57,783</b>  | <b>63,961</b>  | <b>75,211</b>  | <b>78,924</b>  | <b>80,102</b>  | <b>59.18</b>      | <b>1.49</b>        |
| <b>CARIBBEAN</b>                  | <b>22,663</b>  | <b>22,736</b>  | <b>20,807</b>  | <b>21,791</b>  | <b>22,029</b>  | <b>16.27</b>      | <b>1.09</b>        |
| Anguilla                          | 58             | 23             | 22             | 52             | 62             | 0.05              | 19.23              |
| Antigua and Barbuda               | 368            | 239            | 467            | 396            | 446            | 0.33              | 12.63              |
| Aruba                             | 30             | 12             | 37             | 32             | 43             | 0.03              | 34.38              |
| Bahamas                           | 54             | 64             | 127            | 135            | 347            | 0.26              | 157.04             |
| Barbados                          | 3,083          | 2,687          | 2,778          | 2,692          | 2,783          | 2.06              | 3.38               |
| Bermuda                           | 35             | 21             | 59             | 68             | 133            | 0.10              | 95.59              |
| Bonaire                           | 2              | 6              | 6              | 8              |                |                   |                    |
| British Virgin Islands            | 94             | 41             | 123            | 136            | 183            | 0.14              | 34.56              |
| Cayman Islands                    | 28             | 19             | 35             | 65             | 60             | 0.04              | -7.69              |
| Cuba                              | 79             | 61             | 156            | 137            | 142            | 0.10              | 3.65               |
| Curaçao                           | 42             | 16             | 37             | 47             | 107            | 0.08              | 127.66             |
| Dominica                          | 567            | 704            | 401            | 343            | 486            | 0.36              | 41.69              |
| Dominican Republic                | 43             | 20             | 43             | 42             | 56             | 0.04              | 33.33              |
| Guadeloupe                        | 26             | 31             | 40             | 40             | 97             | 0.07              | 142.50             |
| Haiti                             | 39             | 27             | 40             | 34             | 57             | 0.04              | 67.65              |
| Jamaica                           | 943            | 1,336          | 1,207          | 980            | 1,065          | 0.79              | 8.67               |
| Martinique                        | 106            | 55             | 113            | 110            | 146            | 0.11              | 32.73              |
| Montserrat                        | 39             | 19             | 26             | 34             | 47             | 0.03              | 38.24              |
| Puerto Rico                       | 93             | 38             | 80             | 127            | 104            | 0.08              | -18.11             |
| Saint Kitts and Nevis             | 223            | 283            | 246            | 213            | 258            | 0.19              | 21.13              |
| Saint Lucia                       | 1,289          | 1,434          | 1,527          | 1,381          | 1,360          | 1.00              | -1.52              |
| Saint Vincent and the Grenadines  | 1,244          | 1,350          | 1,132          | 1,264          | 1,247          | 0.92              | -1.34              |
| Sint Maarten (Dutch part)         | 104            | 36             | 56             | 42             | 46             | 0.03              | 9.52               |
| Trinidad and Tobago               | 13,970         | 14,147         | 11,931         | 13,247         | 12,516         | 9.25              | -5.52              |
| Turks and Caicos Islands          | 8              | 2              | 29             | 73             | 51             | 0.04              | -30.14             |
| United States Virgin Islands      | 82             | 61             | 76             | 76             | 121            | 0.09              | 59.21              |
| Other countries of the Caribbean  | 14             | 4              | 13             | 17             | 66             | 0.05              | 288.24             |
| <b>CENTRAL AMERICA</b>            | <b>107</b>     | <b>86</b>      | <b>152</b>     | <b>213</b>     | <b>289</b>     | <b>0.21</b>       | <b>35.68</b>       |
| Belize                            | 43             | 25             | 50             | 89             | 104            | 0.08              | 16.85              |

## GRENADA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Costa Rica                             | 11            | 13            | 20            | 21            | 53            | 0.04              | 152.38             |
| El Salvador                            | 2             | 4             | 2             | 5             | 8             | 0.01              | 60.00              |
| Guatemala                              | 8             | 13            | 21            | 18            | 55            | 0.04              | 205.56             |
| Honduras                               | 4             | 1             | 5             | 9             | 14            | 0.01              | 55.56              |
| Nicaragua                              | 8             | 8             | 9             | 4             | 13            | 0.01              | 225.00             |
| Panama                                 | 31            | 22            | 45            | 67            | 42            | 0.03              | -37.31             |
| <b>NORTH AMERICA</b>                   | <b>32,371</b> | <b>38,371</b> | <b>48,425</b> | <b>51,992</b> | <b>55,700</b> | <b>41.15</b>      | <b>7.13</b>        |
| Canada                                 | 7,103         | 9,039         | 13,229        | 11,039        | 10,660        | 7.88              | -3.43              |
| Mexico                                 | 43            | 44            | 51            | 110           | 194           | 0.14              | 76.36              |
| United States of America               | 25,225        | 29,288        | 35,145        | 40,843        | 44,846        | 33.13             | 9.80               |
| <b>SOUTH AMERICA</b>                   | <b>2,642</b>  | <b>2,768</b>  | <b>5,827</b>  | <b>4,928</b>  | <b>2,084</b>  | <b>1.54</b>       | <b>-57.71</b>      |
| Argentina                              | 82            | 57            | 144           | 111           | 92            | 0.07              | -17.12             |
| Bolivia, Plurinational State of        | 36            | 41            | 35            | 29            | 20            | 0.01              | -31.03             |
| Brazil                                 | 369           | 462           | 402           | 327           | 172           | 0.13              | -47.40             |
| Chile                                  | 48            | 41            | 56            | 45            | 44            | 0.03              | -2.22              |
| Colombia                               | 71            | 25            | 50            | 64            | 61            | 0.05              | -4.69              |
| Ecuador                                | 14            | 17            | 14            | 30            | 24            | 0.02              | -20.00             |
| Falkland Islands (Malvinas)            |               | 1             |               | 2             | 1             | 0.00              | -50.00             |
| French Guiana                          | 6             | 14            | 8             | 5             | 2             | 0.00              | -60.00             |
| Guyana                                 | 1,128         | 988           | 851           | 709           | 732           | 0.54              | 3.24               |
| Paraguay                               | 31            | 14            | 25            | 19            | 17            | 0.01              | -10.53             |
| Peru                                   | 17            | 10            | 18            | 12            | 9             | 0.01              | -25.00             |
| Suriname                               | 77            | 45            | 82            | 67            | 95            | 0.07              | 41.79              |
| Uruguay                                | 14            | 10            | 23            | 17            | 14            | 0.01              | -17.65             |
| Venezuela, Bolivarian Republic of      | 749           | 1,043         | 4,119         | 3,491         | 801           | 0.59              | -77.06             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>744</b>    | <b>515</b>    | <b>1,176</b>  | <b>1,136</b>  | <b>983</b>    | <b>0.73</b>       | <b>-13.47</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>422</b>    | <b>141</b>    | <b>697</b>    | <b>634</b>    | <b>522</b>    | <b>0.39</b>       | <b>-17.67</b>      |
| China                                  | 208           | 84            | 466           | 427           | 307           | 0.23              | -28.10             |
| Hong Kong (China)                      | 9             | 4             | 16            | 22            | 18            | 0.01              | -18.18             |
| Japan                                  | 79            | 42            | 140           | 113           | 159           | 0.12              | 40.71              |
| Korea, Democratic People's Republic of | 40            | 5             | 23            | 19            | 10            | 0.01              | -47.37             |
| Korea, Republic of                     | 3             | 2             | 2             | 6             | 3             | 0.00              | -50.00             |
| Mongolia                               |               | 1             |               | 1             | 4             | 0.00              | 300.00             |
| Taiwan Province of China               | 83            | 3             | 50            | 46            | 21            | 0.02              | -54.35             |
| <b>SOUTH-EAST ASIA</b>                 | <b>45</b>     | <b>52</b>     | <b>121</b>    | <b>123</b>    | <b>98</b>     | <b>0.07</b>       | <b>-20.33</b>      |
| Indonesia                              | 4             | 6             | 23            | 15            | 6             | 0.00              | -60.00             |
| Malaysia                               | 9             | 5             | 9             | 12            | 4             | 0.00              | -66.67             |
| Philippines                            | 20            | 32            | 65            | 64            | 56            | 0.04              | -12.50             |
| Singapore                              | 7             | 7             | 15            | 15            | 14            | 0.01              | -6.67              |
| Thailand                               | 4             | 2             | 5             | 11            | 14            | 0.01              | 27.27              |
| Viet Nam                               | 1             |               | 4             | 6             | 4             | 0.00              | -33.33             |
| <b>AUSTRALASIA</b>                     | <b>276</b>    | <b>319</b>    | <b>355</b>    | <b>376</b>    | <b>354</b>    | <b>0.26</b>       | <b>-5.85</b>       |
| Australia                              | 216           | 291           | 294           | 309           | 297           | 0.22              | -3.88              |
| New Zealand                            | 60            | 28            | 61            | 67            | 57            | 0.04              | -14.93             |
| <b>MELANESIA</b>                       | <b>1</b>      | <b>3</b>      | <b>3</b>      | <b>3</b>      | <b>4</b>      | <b>0.00</b>       | <b>33.33</b>       |
| Fiji                                   | 1             | 3             | 3             | 3             | 4             | 0.00              | 33.33              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |               |               |               |               | <b>5</b>      | <b>0.00</b>       |                    |
| Other countries of Asia                |               |               |               |               | 5             | 0.00              |                    |
| <b>EUROPE</b>                          | <b>31,236</b> | <b>25,750</b> | <b>31,208</b> | <b>32,637</b> | <b>30,876</b> | <b>22.81</b>      | <b>-5.40</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>335</b>    | <b>196</b>    | <b>700</b>    | <b>542</b>    | <b>529</b>    | <b>0.39</b>       | <b>-2.40</b>       |
| Azerbaijan                             |               |               | 1             | 1             | 1             | 0.00              |                    |
| Bulgaria                               | 6             | 5             | 23            | 16            | 13            | 0.01              | -18.75             |
| Czech Republic                         | 70            | 18            | 78            | 79            | 71            | 0.05              | -10.13             |
| Czech Republic/Slovakia                |               |               | 2             | 1             |               |                   |                    |
| Estonia                                |               | 1             | 11            | 12            | 8             | 0.01              | -33.33             |

## GRENADA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                     | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Hungary                             | 19            | 8             | 30            | 29            | 30            | 0.02              | 3.45               |
| Kazakhstan                          |               | 2             |               | 2             | 2             | 0.00              |                    |
| Latvia                              |               |               | 11            | 11            | 15            | 0.01              | 36.36              |
| Lithuania                           |               | 1             | 8             | 6             | 10            | 0.01              | 66.67              |
| Moldova, Republic of                |               |               | 1             | 1             | 2             | 0.00              | 100.00             |
| Poland                              | 80            | 45            | 107           | 118           | 99            | 0.07              | -16.10             |
| Romania                             | 11            | 12            | 51            | 19            | 14            | 0.01              | -26.32             |
| Russian Federation                  | 137           | 56            | 272           | 157           | 198           | 0.15              | 26.11              |
| Slovakia                            | 12            | 12            | 27            | 31            | 21            | 0.02              | -32.26             |
| Ukraine                             |               | 30            | 78            | 58            | 39            | 0.03              | -32.76             |
| USSR (former)                       |               |               |               | 1             |               |                   |                    |
| Uzbekistan                          |               | 6             |               |               |               |                   |                    |
| Other countries Central/East Europe |               |               |               |               | 6             | 0.00              |                    |
| <b>NORTHERN EUROPE</b>              | <b>25,478</b> | <b>20,989</b> | <b>24,805</b> | <b>26,101</b> | <b>24,947</b> | <b>18.43</b>      | <b>-4.42</b>       |
| Denmark                             | 133           | 66            | 249           | 294           | 273           | 0.20              | -7.14              |
| Finland                             | 86            | 27            | 115           | 93            | 72            | 0.05              | -22.58             |
| Iceland                             |               | 1             | 8             | 6             | 7             | 0.01              | 16.67              |
| Ireland                             | 202           | 96            | 255           | 225           | 210           | 0.16              | -6.67              |
| Norway                              | 247           | 99            | 314           | 185           | 137           | 0.10              | -25.95             |
| Sweden                              | 443           | 222           | 579           | 462           | 442           | 0.33              | -4.33              |
| United Kingdom                      | 24,367        | 20,478        | 23,285        | 24,836        | 23,806        | 17.59             | -4.15              |
| <b>SOUTHERN EUROPE</b>              | <b>589</b>    | <b>337</b>    | <b>835</b>    | <b>898</b>    | <b>846</b>    | <b>0.63</b>       | <b>-5.79</b>       |
| Greece                              | 32            | 8             | 34            | 50            | 63            | 0.05              | 26.00              |
| Italy                               | 426           | 252           | 556           | 581           | 535           | 0.40              | -7.92              |
| Malta                               | 3             | 2             | 19            | 13            | 8             | 0.01              | -38.46             |
| Portugal                            | 24            | 9             | 48            | 54            | 39            | 0.03              | -27.78             |
| San Marino                          | 1             | 1             | 1             |               |               |                   |                    |
| Spain                               | 103           | 65            | 177           | 197           | 201           | 0.15              | 2.03               |
| Other countries of Southern Europe  |               |               |               | 3             |               |                   |                    |
| <b>WESTERN EUROPE</b>               | <b>3,219</b>  | <b>2,629</b>  | <b>4,259</b>  | <b>4,974</b>  | <b>4,472</b>  | <b>3.30</b>       | <b>-10.09</b>      |
| Austria                             | 214           | 117           | 317           | 297           | 298           | 0.22              | 0.34               |
| Belgium                             | 99            | 53            | 149           | 166           | 100           | 0.07              | -39.76             |
| France                              | 967           | 1,501         | 1,094         | 1,158         | 993           | 0.73              | -14.25             |
| Germany                             | 1,307         | 717           | 1,911         | 2,411         | 2,020         | 1.49              | -16.22             |
| Liechtenstein                       | 1             | 2             | 2             | 3             | 1             | 0.00              | -66.67             |
| Luxembourg                          | 4             | 7             | 25            | 35            | 22            | 0.02              | -37.14             |
| Monaco                              | 13            | 2             | 18            | 2             | 15            | 0.01              | 650.00             |
| Netherlands                         | 151           | 23            | 117           | 215           | 300           | 0.22              | 39.53              |
| Switzerland                         | 463           | 207           | 626           | 687           | 723           | 0.53              | 5.24               |
| <b>EAST MEDITERRANEAN EUROPE</b>    | <b>20</b>     | <b>24</b>     | <b>113</b>    | <b>82</b>     | <b>52</b>     | <b>0.04</b>       | <b>-36.59</b>      |
| Cyprus                              | 2             | 1             | 8             | 9             | 7             | 0.01              | -22.22             |
| Israel                              | 11            | 18            | 82            | 52            | 35            | 0.03              | -32.69             |
| Turkey                              | 7             | 5             | 23            | 21            | 10            | 0.01              | -52.38             |
| <b>OTHER EUROPE</b>                 | <b>1,595</b>  | <b>1,575</b>  | <b>496</b>    | <b>40</b>     | <b>30</b>     | <b>0.02</b>       | <b>-25.00</b>      |
| Other countries of Europe           | 1,595         | 1,575         | 496           | 40            | 30            | 0.02              | -25.00             |
| <b>MIDDLE EAST</b>                  | <b>379</b>    | <b>284</b>    | <b>663</b>    | <b>554</b>    | <b>424</b>    | <b>0.31</b>       | <b>-23.47</b>      |
| Egypt                               | 3             | 5             | 18            | 6             | 5             | 0.00              | -16.67             |
| Jordan                              | 2             | 3             | 7             | 8             | 4             | 0.00              | -50.00             |
| Lebanon                             | 1             | 6             | 21            | 16            | 10            | 0.01              | -37.50             |
| Saudi Arabia                        |               |               | 4             | 3             | 6             | 0.00              | 100.00             |
| Syrian Arab Republic                | 7             | 8             | 32            | 33            | 8             | 0.01              | -75.76             |
| Other countries of Middle East      | 366           | 262           | 581           | 488           | 391           | 0.29              | -19.88             |
| <b>NOT SPECIFIED</b>                | <b>14,874</b> | <b>14,993</b> | <b>16,450</b> | <b>18,825</b> | <b>22,517</b> | <b>16.64</b>      | <b>19.61</b>       |
| Other countries of the World        | 130           | 2             | 8             | 363           | 1,470         | 1.09              | 304.96             |
| Nationals Residing Abroad           | 14,744        | 14,991        | 16,442        | 18,462        | 21,047        | 15.55             | 14.00              |

## GRENADA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                   | 2012          | 2013          | 2014          | 2015          | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|---------------|---------------|---------------|---------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>61,580</b> | <b>70,730</b> | <b>77,237</b> | <b>82,248</b> | <b>112,970</b> | <b>100.00</b>     | <b>37.35</b>       |
| <b>AMERICAS</b>                   | <b>35,856</b> | <b>47,665</b> | <b>51,648</b> | <b>53,274</b> | <b>70,428</b>  | <b>62.34</b>      | <b>32.20</b>       |
| <b>CARIBBEAN</b>                  | <b>14,692</b> | <b>17,376</b> | <b>12,969</b> | <b>13,392</b> | <b>19,769</b>  | <b>17.50</b>      | <b>47.62</b>       |
| All countries of the Caribbean    | 14,692        | 17,376        | 12,969        | 13,392        | 19,769         | 17.50             | 47.62              |
| <b>NORTH AMERICA</b>              | <b>20,652</b> | <b>29,417</b> | <b>35,618</b> | <b>36,898</b> | <b>49,943</b>  | <b>44.21</b>      | <b>35.35</b>       |
| Canada                            | 4,358         | 6,810         | 10,277        | 7,835         | 9,509          | 8.42              | 21.37              |
| United States of America          | 16,294        | 22,607        | 25,341        | 29,063        | 40,434         | 35.79             | 39.13              |
| <b>SOUTH AMERICA</b>              | <b>512</b>    | <b>872</b>    | <b>3,061</b>  | <b>2,984</b>  | <b>716</b>     | <b>0.63</b>       | <b>-76.01</b>      |
| Venezuela, Bolivarian Republic of | 512           | 872           | 3,061         | 2,984         | 716            | 0.63              | -76.01             |
| <b>EUROPE</b>                     | <b>23,789</b> | <b>20,958</b> | <b>22,904</b> | <b>23,602</b> | <b>27,355</b>  | <b>24.21</b>      | <b>15.90</b>       |
| <b>NORTHERN EUROPE</b>            | <b>19,127</b> | <b>17,312</b> | <b>17,320</b> | <b>18,025</b> | <b>21,520</b>  | <b>19.05</b>      | <b>19.39</b>       |
| Sweden                            | 351           | 196           | 475           | 356           | 418            | 0.37              | 17.42              |
| United Kingdom                    | 18,776        | 17,116        | 16,845        | 17,669        | 21,102         | 18.68             | 19.43              |
| <b>SOUTHERN EUROPE</b>            | <b>320</b>    | <b>186</b>    | <b>410</b>    | <b>444</b>    | <b>487</b>     | <b>0.43</b>       | <b>9.68</b>        |
| Italy                             | 320           | 186           | 410           | 444           | 487            | 0.43              | 9.68               |
| <b>WESTERN EUROPE</b>             | <b>2,129</b>  | <b>2,002</b>  | <b>2,779</b>  | <b>3,175</b>  | <b>3,479</b>   | <b>3.08</b>       | <b>9.57</b>        |
| France                            | 739           | 1,268         | 766           | 786           | 894            | 0.79              | 13.74              |
| Germany                           | 1,041         | 583           | 1,523         | 1,886         | 1,906          | 1.69              | 1.06               |
| Switzerland                       | 349           | 151           | 490           | 503           | 679            | 0.60              | 34.99              |
| <b>OTHER EUROPE</b>               | <b>2,213</b>  | <b>1,458</b>  | <b>2,395</b>  | <b>1,958</b>  | <b>1,869</b>   | <b>1.65</b>       | <b>-4.55</b>       |
| Other countries of Europe         | 2,213         | 1,458         | 2,395         | 1,958         | 1,869          | 1.65              | -4.55              |
| <b>NOT SPECIFIED</b>              | <b>1,935</b>  | <b>2,107</b>  | <b>2,685</b>  | <b>5,372</b>  | <b>15,187</b>  | <b>13.44</b>      | <b>182.71</b>      |
| Other countries of the World      | 1,661         | 1,560         | 2,117         | 2,440         | 2,897          | 2.56              | 18.73              |
| Nationals Residing Abroad         | 274           | 547           | 568           | 2,932         | 12,290         | 10.88             | 319.17             |

## GUADELOUPE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012 | 2013           | 2014 | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|------------------------------|------|----------------|------|----------------|------|-------------------|--------------------|
| <b>TOTAL</b>                 | (*)  | <b>487,416</b> |      | <b>512,000</b> |      |                   |                    |
| <b>AFRICA</b>                |      | <b>208</b>     |      | <b>250</b>     |      |                   |                    |
| <b>NORTH AFRICA</b>          |      | <b>208</b>     |      | <b>250</b>     |      |                   |                    |
| Morocco                      |      | 208            |      | 250            |      |                   |                    |
| <b>AMERICAS</b>              |      | <b>57,160</b>  |      | <b>24,360</b>  |      |                   |                    |
| <b>CARIBBEAN</b>             |      | <b>19,069</b>  |      | <b>4,000</b>   |      |                   |                    |
| Dominica                     |      | 6,389          |      |                |      |                   |                    |
| Haiti                        |      | 12,680         |      | 4,000          |      |                   |                    |
| <b>NORTH AMERICA</b>         |      | <b>14,128</b>  |      | <b>15,240</b>  |      |                   |                    |
| Canada                       |      |                |      | 5,000          |      |                   |                    |
| United States of America     |      | 14,128         |      | 10,240         |      |                   |                    |
| <b>SOUTH AMERICA</b>         |      | <b>23,963</b>  |      | <b>5,120</b>   |      |                   |                    |
| Guyana                       |      | 23,963         |      | 5,120          |      |                   |                    |
| <b>EUROPE</b>                |      | <b>374,191</b> |      | <b>452,570</b> |      |                   |                    |
| <b>NORTHERN EUROPE</b>       |      | <b>2,063</b>   |      | <b>7,600</b>   |      |                   |                    |
| Denmark                      |      | 401            |      | 1,000          |      |                   |                    |
| Norway                       |      | 98             |      | 100            |      |                   |                    |
| Sweden                       |      | 947            |      | 2,500          |      |                   |                    |
| United Kingdom               |      | 617            |      | 4,000          |      |                   |                    |
| <b>SOUTHERN EUROPE</b>       |      | <b>4,238</b>   |      | <b>4,500</b>   |      |                   |                    |
| Italy                        |      | 2,787          |      | 3,000          |      |                   |                    |
| Spain                        |      | 1,451          |      | 1,500          |      |                   |                    |
| <b>WESTERN EUROPE</b>        |      | <b>367,890</b> |      | <b>440,470</b> |      |                   |                    |
| Austria                      |      | 243            |      | 200            |      |                   |                    |
| Belgium                      |      | 21             |      | 5,120          |      |                   |                    |
| France                       |      | 360,000        |      | 424,960        |      |                   |                    |
| Germany                      |      | 2,744          |      | 5,120          |      |                   |                    |
| Luxembourg                   |      | 65             |      | 70             |      |                   |                    |
| Switzerland                  |      | 4,817          |      | 5,000          |      |                   |                    |
| <b>NOT SPECIFIED</b>         |      | <b>55,857</b>  |      | <b>34,820</b>  |      |                   |                    |
| Other countries of the World |      | 55,857         |      | 34,820         |      |                   |                    |

## GUAM

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>1,308,035</b> | <b>1,334,497</b> | <b>1,343,092</b> | <b>1,409,050</b> | <b>1,535,410</b> | <b>100.00</b>     | <b>8.97</b>        |
| <b>AMERICAS</b>                  | <b>63,432</b>    | <b>59,678</b>    | <b>69,635</b>    | <b>71,174</b>    | <b>78,683</b>    | <b>5.12</b>       | <b>10.55</b>       |
| <b>NORTH AMERICA</b>             | <b>63,432</b>    | <b>59,678</b>    | <b>69,635</b>    | <b>71,174</b>    | <b>78,683</b>    | <b>5.12</b>       | <b>10.55</b>       |
| Canada                           | 814              | 1,096            | 872              | 928              | 982              | 0.06              | 5.82               |
| United States of America         | 62,618           | 58,582           | 68,763           | 70,246           | 77,701           | 5.06              | 10.61              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>1,224,851</b> | <b>1,252,074</b> | <b>1,236,865</b> | <b>1,320,059</b> | <b>1,428,451</b> | <b>93.03</b>      | <b>8.21</b>        |
| <b>NORTH-EAST ASIA</b>           | <b>1,178,750</b> | <b>1,207,508</b> | <b>1,192,489</b> | <b>1,275,228</b> | <b>1,369,263</b> | <b>89.18</b>      | <b>7.37</b>        |
| China                            | 8,939            | 11,225           | 16,280           | 23,698           | 27,013           | 1.76              | 13.99              |
| Hong Kong (China)                | 8,609            | 8,857            | 8,180            | 8,406            | 9,376            | 0.61              | 11.54              |
| Japan                            | 929,229          | 893,118          | 810,856          | 773,019          | 745,691          | 48.57             | -3.54              |
| Korea, Republic of               | 182,829          | 245,655          | 308,037          | 427,900          | 544,954          | 35.49             | 27.36              |
| Taiwan Province of China         | 49,144           | 48,653           | 49,136           | 42,205           | 42,229           | 2.75              | 0.06               |
| <b>SOUTH-EAST ASIA</b>           | <b>10,981</b>    | <b>11,417</b>    | <b>12,569</b>    | <b>13,110</b>    | <b>22,278</b>    | <b>1.45</b>       | <b>69.93</b>       |
| Philippines                      | 10,483           | 10,920           | 12,079           | 12,427           | 21,657           | 1.41              | 74.27              |
| Thailand                         | 383              | 396              | 384              | 505              | 451              | 0.03              | -10.69             |
| Viet Nam                         | 115              | 101              | 106              | 178              | 170              | 0.01              | -4.49              |
| <b>AUSTRALASIA</b>               | <b>3,763</b>     | <b>3,339</b>     | <b>3,864</b>     | <b>2,675</b>     | <b>2,197</b>     | <b>0.14</b>       | <b>-17.87</b>      |
| Australia                        | 3,763            | 3,339            | 3,864            | 2,675            | 2,197            | 0.14              | -17.87             |
| <b>MICRONESIA</b>                | <b>31,357</b>    | <b>29,810</b>    | <b>27,943</b>    | <b>29,046</b>    | <b>34,713</b>    | <b>2.26</b>       | <b>19.51</b>       |
| Marshall Islands                 | 1,152            | 879              | 823              | 902              | 1,219            | 0.08              | 35.14              |
| Micronesia, Federated States of  | 10,069           | 9,842            | 9,216            | 9,893            | 11,120           | 0.72              | 12.40              |
| Northern Mariana Islands         | 16,717           | 16,154           | 14,761           | 14,334           | 17,582           | 1.15              | 22.66              |
| Palau                            | 3,419            | 2,935            | 3,143            | 3,917            | 4,792            | 0.31              | 22.34              |
| <b>EUROPE</b>                    | <b>5,723</b>     | <b>10,215</b>    | <b>18,155</b>    | <b>4,824</b>     | <b>4,597</b>     | <b>0.30</b>       | <b>-4.71</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>4,040</b>     | <b>8,084</b>     | <b>16,293</b>    | <b>3,081</b>     | <b>2,588</b>     | <b>0.17</b>       | <b>-16.00</b>      |
| Russian Federation               | 4,040            | 8,084            | 16,293           | 3,081            | 2,588            | 0.17              | -16.00             |
| <b>OTHER EUROPE</b>              | <b>1,683</b>     | <b>2,131</b>     | <b>1,862</b>     | <b>1,743</b>     | <b>2,009</b>     | <b>0.13</b>       | <b>15.26</b>       |
| Other countries of Europe        | 1,683            | 2,131            | 1,862            | 1,743            | 2,009            | 0.13              | 15.26              |
| <b>NOT SPECIFIED</b>             | <b>14,029</b>    | <b>12,530</b>    | <b>18,437</b>    | <b>12,993</b>    | <b>23,679</b>    | <b>1.54</b>       | <b>82.24</b>       |
| Other countries of the World     | 14,029           | 12,530           | 18,437           | 12,993           | 23,679           | 1.54              | 82.24              |

## GUATEMALA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                    | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                       | <b>1,491,251</b> | <b>1,515,654</b> | <b>1,738,898</b> | <b>1,865,138</b> | <b>1,906,195</b> | <b>100.00</b>     | <b>2.20</b>        |
| <b>AMERICAS</b>                    | <b>1,332,271</b> | <b>1,348,615</b> | <b>1,548,314</b> | <b>1,670,715</b> | <b>1,713,269</b> | <b>89.88</b>      | <b>2.55</b>        |
| <b>CENTRAL AMERICA</b>             | <b>759,814</b>   | <b>754,049</b>   | <b>920,887</b>   | <b>1,002,737</b> | <b>1,051,455</b> | <b>55.16</b>      | <b>4.86</b>        |
| Belize                             | 53,176           | 52,633           | 62,818           | 60,188           | 17,314           | 0.91              | -71.23             |
| El Salvador                        | 524,231          | 527,646          | 668,884          | 731,121          | 848,065          | 44.49             | 16.00              |
| Honduras                           | 100,156          | 96,489           | 102,822          | 110,928          | 85,952           | 4.51              | -22.52             |
| Other countries of Central America | 82,251           | 77,281           | 86,363           | 100,500          | 100,124          | 5.25              | -0.37              |
| <b>NORTH AMERICA</b>               | <b>518,818</b>   | <b>533,200</b>   | <b>557,565</b>   | <b>588,203</b>   | <b>579,616</b>   | <b>30.41</b>      | <b>-1.46</b>       |
| Mexico                             | 114,570          | 115,482          | 119,077          | 128,907          | 96,678           | 5.07              | -25.00             |
| Canada, United States              | 404,248          | 417,718          | 438,488          | 459,296          | 482,938          | 25.34             | 5.15               |
| <b>SOUTH AMERICA</b>               | <b>53,639</b>    | <b>61,366</b>    | <b>69,862</b>    | <b>79,775</b>    | <b>82,198</b>    | <b>4.31</b>       | <b>3.04</b>        |
| All countries of South America     | 53,639           | 61,366           | 69,862           | 79,775           | 82,198           | 4.31              | 3.04               |
| <b>EUROPE</b>                      | <b>114,759</b>   | <b>119,441</b>   | <b>136,501</b>   | <b>138,219</b>   | <b>135,844</b>   | <b>7.13</b>       | <b>-1.72</b>       |
| <b>OTHER EUROPE</b>                | <b>114,759</b>   | <b>119,441</b>   | <b>136,501</b>   | <b>138,219</b>   | <b>135,844</b>   | <b>7.13</b>       | <b>-1.72</b>       |
| All countries of Europe            | 114,759          | 119,441          | 136,501          | 138,219          | 135,844          | 7.13              | -1.72              |
| <b>NOT SPECIFIED</b>               | <b>44,221</b>    | <b>47,598</b>    | <b>54,083</b>    | <b>56,204</b>    | <b>57,082</b>    | <b>2.99</b>       | <b>1.56</b>        |
| Other countries of the World       | 44,221           | 47,598           | 54,083           | 56,204           | 57,082           | 2.99              | 1.56               |

## GUINEA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012              | 2013          | 2014          | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-------------------|---------------|---------------|---------------|------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>96,064</b> | <b>56,146</b> | <b>32,772</b> | <b>35,320</b> |      |                   |                    |
| <b>AFRICA</b>                     | <b>37,312</b>     | <b>19,422</b> | <b>10,254</b> | <b>11,467</b> |      |                   |                    |
| <b>EAST AFRICA</b>                | <b>696</b>        | <b>639</b>    | <b>217</b>    | <b>240</b>    |      |                   |                    |
| Burundi                           | 100               | 57            | 24            | 50            |      |                   |                    |
| Comoros                           | 30                | 18            | 2             | 12            |      |                   |                    |
| Djibouti                          | 48                | 12            | 11            | 8             |      |                   |                    |
| Ethiopia                          | 184               | 47            | 25            | 18            |      |                   |                    |
| Kenya                             | 36                | 160           | 35            | 37            |      |                   |                    |
| Madagascar                        | 52                | 95            | 20            | 13            |      |                   |                    |
| Malawi                            |                   | 2             | 3             | 2             |      |                   |                    |
| Mauritius                         | 6                 | 29            | 15            | 5             |      |                   |                    |
| Mozambique                        | 42                | 17            | 7             | 13            |      |                   |                    |
| Rwanda                            | 30                | 73            | 41            | 52            |      |                   |                    |
| Somalia                           | 14                |               | 8             | 2             |      |                   |                    |
| Tanzania, United Republic of      | 36                |               | 1             | 6             |      |                   |                    |
| Uganda                            | 6                 | 29            | 8             | 6             |      |                   |                    |
| Zambia                            | 68                | 10            | 6             | 4             |      |                   |                    |
| Zimbabwe                          | 44                | 90            | 11            | 12            |      |                   |                    |
| <b>CENTRAL AFRICA</b>             | <b>1,631</b>      | <b>1,410</b>  | <b>708</b>    | <b>1,082</b>  |      |                   |                    |
| Angola                            | 219               | 168           | 88            | 115           |      |                   |                    |
| Cameroon                          | 760               | 618           | 316           | 334           |      |                   |                    |
| Central African Republic          | 30                | 24            | 20            | 49            |      |                   |                    |
| Chad                              | 78                | 140           | 57            | 100           |      |                   |                    |
| Congo                             | 378               | 345           | 196           | 432           |      |                   |                    |
| Congo, Democratic Republic of the | 16                |               | 1             | 2             |      |                   |                    |
| Equatorial Guinea                 | 6                 | 6             | 1             | 2             |      |                   |                    |
| Gabon                             | 144               | 109           | 29            | 48            |      |                   |                    |
| <b>NORTH AFRICA</b>               | <b>1,309</b>      | <b>1,743</b>  | <b>1,454</b>  | <b>1,047</b>  |      |                   |                    |
| Algeria                           | 360               | 127           | 65            | 41            |      |                   |                    |
| Morocco                           | 557               | 1,146         | 1,093         | 716           |      |                   |                    |
| Sudan                             | 6                 | 55            | 23            | 14            |      |                   |                    |
| Tunisia                           | 386               | 415           | 273           | 276           |      |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>1,058</b>      | <b>615</b>    | <b>299</b>    | <b>388</b>    |      |                   |                    |
| Namibia                           | 6                 | 4             |               | 7             |      |                   |                    |
| South Africa                      | 1,052             | 611           | 299           | 381           |      |                   |                    |
| <b>WEST AFRICA</b>                | <b>32,618</b>     | <b>15,015</b> | <b>7,576</b>  | <b>8,710</b>  |      |                   |                    |
| Benin                             | 1,028             | 737           | 352           | 440           |      |                   |                    |
| Burkina Faso                      | 1,295             | 741           | 384           | 378           |      |                   |                    |
| Cabo Verde                        | 36                | 14            | 5             | 7             |      |                   |                    |
| Côte d'Ivoire                     | 3,648             | 3,268         | 1,799         | 1,832         |      |                   |                    |
| Gambia                            | 248               | 226           | 89            | 141           |      |                   |                    |
| Ghana                             | 692               | 480           | 248           | 241           |      |                   |                    |
| Guinea-Bissau                     | 1,158             | 57            | 68            | 72            |      |                   |                    |
| Liberia                           | 548               | 273           | 137           | 138           |      |                   |                    |
| Mali                              | 3,838             | 1,931         | 898           | 877           |      |                   |                    |
| Mauritania                        | 980               | 325           | 212           | 295           |      |                   |                    |
| Niger                             | 119               | 293           | 160           | 178           |      |                   |                    |
| Nigeria                           | 6,943             | 887           | 306           | 366           |      |                   |                    |
| Senegal                           | 8,644             | 4,012         | 2,060         | 2,636         |      |                   |                    |
| Sierra Leone                      | 2,379             | 1,214         | 557           | 859           |      |                   |                    |
| Togo                              | 1,062             | 557           | 301           | 250           |      |                   |                    |
| <b>AMERICAS</b>                   | <b>7,935</b>      | <b>5,715</b>  | <b>3,046</b>  | <b>3,359</b>  |      |                   |                    |
| <b>CARIBBEAN</b>                  | <b>54</b>         | <b>51</b>     | <b>43</b>     | <b>65</b>     |      |                   |                    |
| Cuba                              | 42                | 44            | 38            | 39            |      |                   |                    |
| Guadeloupe                        | 6                 |               |               | 1             |      |                   |                    |



## GUINEA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012          | 2013          | 2014          | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|------|-------------------|--------------------|
| Haiti                                  | 6             | 3             | 2             | 20            |      |                   |                    |
| Trinidad and Tobago                    |               | 4             | 3             | 5             |      |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>5,763</b>  | <b>5,173</b>  | <b>2,598</b>  | <b>2,959</b>  |      |                   |                    |
| Canada                                 | 1,984         | 1,229         | 640           | 695           |      |                   |                    |
| Mexico                                 | 28            | 7             | 8             | 13            |      |                   |                    |
| United States of America               | 3,751         | 3,937         | 1,950         | 2,251         |      |                   |                    |
| <b>SOUTH AMERICA</b>                   | <b>2,118</b>  | <b>491</b>    | <b>405</b>    | <b>335</b>    |      |                   |                    |
| Argentina                              | 22            | 5             | 23            | 5             |      |                   |                    |
| Brazil                                 | 1,846         | 359           | 90            | 92            |      |                   |                    |
| Chile                                  | 18            | 7             | 9             | 12            |      |                   |                    |
| Colombia                               | 42            | 29            | 9             | 11            |      |                   |                    |
| Peru                                   | 64            | 2             |               | 3             |      |                   |                    |
| Uruguay                                | 6             |               |               |               |      |                   |                    |
| Venezuela, Bolivarian Republic of      | 6             |               |               | 4             |      |                   |                    |
| Other countries of South America       | 114           | 89            | 274           | 208           |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>5,204</b>  | <b>5,888</b>  | <b>3,729</b>  | <b>3,184</b>  |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>3,665</b>  | <b>4,989</b>  | <b>3,222</b>  | <b>2,775</b>  |      |                   |                    |
| China                                  | 2,739         | 4,447         | 2,908         | 2,551         |      |                   |                    |
| Japan                                  | 242           | 228           | 166           | 99            |      |                   |                    |
| Korea, Democratic People's Republic of | 666           | 276           | 139           | 116           |      |                   |                    |
| Korea, Republic of                     | 12            | 30            | 6             | 4             |      |                   |                    |
| Taiwan Province of China               | 6             | 8             | 3             | 5             |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>420</b>    | <b>339</b>    | <b>205</b>    | <b>155</b>    |      |                   |                    |
| Cambodia                               | 18            |               |               |               |      |                   |                    |
| Indonesia                              | 40            | 36            | 39            | 63            |      |                   |                    |
| Lao People's Democratic Republic       |               | 9             |               | 2             |      |                   |                    |
| Malaysia                               | 118           | 49            | 56            | 17            |      |                   |                    |
| Philippines                            | 186           | 121           | 68            | 40            |      |                   |                    |
| Singapore                              |               | 6             | 3             | 5             |      |                   |                    |
| Thailand                               | 16            | 38            | 11            | 8             |      |                   |                    |
| Viet Nam                               | 42            | 80            | 28            | 20            |      |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>1,060</b>  | <b>553</b>    | <b>301</b>    | <b>252</b>    |      |                   |                    |
| Australia                              | 1,000         | 484           | 269           | 232           |      |                   |                    |
| New Zealand                            | 60            | 69            | 32            | 20            |      |                   |                    |
| <b>MELANESIA</b>                       | <b>59</b>     | <b>7</b>      | <b>1</b>      | <b>2</b>      |      |                   |                    |
| Fiji                                   | 6             | 5             |               | 2             |      |                   |                    |
| New Caledonia                          | 53            | 2             | 1             |               |      |                   |                    |
| <b>EUROPE</b>                          | <b>33,949</b> | <b>20,069</b> | <b>11,333</b> | <b>12,385</b> |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,914</b>  | <b>1,531</b>  | <b>904</b>    | <b>665</b>    |      |                   |                    |
| Armenia                                | 12            |               | 7             | 2             |      |                   |                    |
| Azerbaijan                             | 16            | 1             | 1             | 2             |      |                   |                    |
| Belarus                                | 130           | 30            | 7             | 8             |      |                   |                    |
| Bulgaria                               | 36            | 17            | 3             | 7             |      |                   |                    |
| Czech Republic                         | 18            | 19            | 18            | 6             |      |                   |                    |
| Georgia                                | 6             |               |               | 2             |      |                   |                    |
| Hungary                                | 30            | 16            | 8             | 1             |      |                   |                    |
| Kazakhstan                             | 12            | 7             | 1             | 1             |      |                   |                    |
| Lithuania                              | 6             | 27            | 1             | 5             |      |                   |                    |
| Moldova, Republic of                   | 6             | 4             | 50            |               |      |                   |                    |
| Poland                                 | 60            | 89            | 29            | 29            |      |                   |                    |
| Romania                                | 76            | 120           | 40            | 42            |      |                   |                    |
| Russian Federation                     | 986           | 886           | 421           | 403           |      |                   |                    |
| Slovakia                               | 6             | 20            | 32            | 3             |      |                   |                    |
| Tajikistan                             | 6             | 1             |               |               |      |                   |                    |
| Turkmenistan                           | 20            |               | 7             | 2             |      |                   |                    |

## GUINEA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012          | 2013          | 2014         | 2015         | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|--------------|--------------|------|-------------------|--------------------|
| Ukraine                          | 488           | 294           | 279          | 150          |      |                   |                    |
| Uzbekistan                       |               |               |              |              | 2    |                   |                    |
| <b>NORTHERN EUROPE</b>           | <b>1,910</b>  | <b>1,365</b>  | <b>640</b>   | <b>662</b>   |      |                   |                    |
| Denmark                          | 98            | 39            | 12           | 15           |      |                   |                    |
| Finland                          | 52            | 34            | 16           | 7            |      |                   |                    |
| Iceland                          | 22            | 31            | 3            | 3            |      |                   |                    |
| Ireland                          | 152           | 106           | 29           | 24           |      |                   |                    |
| Norway                           | 44            | 63            | 27           | 42           |      |                   |                    |
| Sweden                           | 166           | 136           | 102          | 70           |      |                   |                    |
| United Kingdom                   | 1,376         | 956           | 451          | 501          |      |                   |                    |
| <b>SOUTHERN EUROPE</b>           | <b>4,528</b>  | <b>2,363</b>  | <b>1,322</b> | <b>1,450</b> |      |                   |                    |
| Albania                          | 24            | 7             | 5            | 7            |      |                   |                    |
| Andorra                          | 6             |               |              |              | 2    |                   |                    |
| Bosnia and Herzegovina           |               |               |              |              | 1    |                   |                    |
| Croatia                          | 18            | 24            | 9            | 14           |      |                   |                    |
| Greece                           | 12            | 39            | 17           | 10           |      |                   |                    |
| Italy                            | 920           | 726           | 375          | 326          |      |                   |                    |
| Malta                            | 6             | 4             |              |              |      |                   |                    |
| Portugal                         | 866           | 668           | 365          | 542          |      |                   |                    |
| Serbia                           | 6             | 4             | 12           | 16           |      |                   |                    |
| Spain                            | 2,670         | 891           | 539          | 532          |      |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>24,935</b> | <b>14,047</b> | <b>8,005</b> | <b>9,220</b> |      |                   |                    |
| Austria                          | 18            | 32            | 32           | 11           |      |                   |                    |
| Belgium                          | 1,721         | 1,511         | 939          | 1,285        |      |                   |                    |
| France                           | 19,714        | 10,141        | 5,828        | 6,452        |      |                   |                    |
| Germany                          | 1,116         | 1,012         | 559          | 626          |      |                   |                    |
| Luxembourg                       | 18            | 13            | 7            | 14           |      |                   |                    |
| Netherlands                      | 1,888         | 901           | 460          | 572          |      |                   |                    |
| Switzerland                      | 460           | 437           | 180          | 260          |      |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>662</b>    | <b>763</b>    | <b>462</b>   | <b>388</b>   |      |                   |                    |
| Israel                           | 310           | 163           | 63           | 40           |      |                   |                    |
| Turkey                           | 352           | 600           | 399          | 348          |      |                   |                    |
| <b>MIDDLE EAST</b>               | <b>1,749</b>  | <b>1,143</b>  | <b>684</b>   | <b>695</b>   |      |                   |                    |
| Egypt                            | 145           | 204           | 116          | 74           |      |                   |                    |
| Iraq                             | 18            | 7             | 1            | 3            |      |                   |                    |
| Jordan                           | 38            | 10            | 10           | 2            |      |                   |                    |
| Lebanon                          | 1,412         | 681           | 423          | 557          |      |                   |                    |
| Libya                            | 6             | 18            | 24           | 9            |      |                   |                    |
| Saudi Arabia                     | 90            | 86            | 33           | 16           |      |                   |                    |
| State of Palestine               |               | 5             | 10           | 4            |      |                   |                    |
| Syrian Arab Republic             | 40            | 20            | 10           | 17           |      |                   |                    |
| Other countries of Middle East   |               | 112           | 57           | 13           |      |                   |                    |
| <b>SOUTH ASIA</b>                | <b>3,034</b>  | <b>1,550</b>  | <b>1,195</b> | <b>1,007</b> |      |                   |                    |
| Afghanistan                      | 36            | 6             |              | 2            |      |                   |                    |
| Bangladesh                       | 12            | 14            | 1            | 10           |      |                   |                    |
| India                            | 2,914         | 1,444         | 1,093        | 935          |      |                   |                    |
| Iran, Islamic Republic of        | 16            | 27            | 59           | 31           |      |                   |                    |
| Nepal                            | 22            | 4             | 9            | 1            |      |                   |                    |
| Pakistan                         | 28            | 36            | 15           | 21           |      |                   |                    |
| Sri Lanka                        | 6             | 19            | 18           | 7            |      |                   |                    |
| <b>NOT SPECIFIED</b>             | <b>6,881</b>  | <b>2,359</b>  | <b>2,531</b> | <b>3,223</b> |      |                   |                    |
| Nationals Residing Abroad        | 6,881         | 2,359         | 2,531        | 3,223        |      |                   |                    |

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### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012              | 2013          | 2014          | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-------------------|---------------|---------------|---------------|------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>96,064</b> | <b>56,146</b> | <b>32,772</b> | <b>35,320</b> |      |                   |                    |
| <b>AFRICA</b>                     | <b>40,014</b>     | <b>20,189</b> | <b>11,150</b> | <b>12,219</b> |      |                   |                    |
| <b>EAST AFRICA</b>                | <b>674</b>        | <b>617</b>    | <b>190</b>    | <b>242</b>    |      |                   |                    |
| Burundi                           | 94                | 46            | 21            | 41            |      |                   |                    |
| Comoros                           | 30                | 32            |               | 10            |      |                   |                    |
| Djibouti                          | 48                | 10            | 4             | 8             |      |                   |                    |
| Ethiopia                          | 190               | 50            | 18            | 27            |      |                   |                    |
| Kenya                             | 54                | 160           | 43            | 38            |      |                   |                    |
| Madagascar                        | 36                | 93            | 19            | 12            |      |                   |                    |
| Malawi                            |                   | 2             |               | 2             |      |                   |                    |
| Mauritius                         | 6                 | 16            | 8             | 2             |      |                   |                    |
| Mozambique                        | 42                | 23            | 16            | 16            |      |                   |                    |
| Reunion                           |                   |               | 1             |               |      |                   |                    |
| Rwanda                            | 18                | 52            | 33            | 51            |      |                   |                    |
| Somalia                           | 14                |               | 3             | 1             |      |                   |                    |
| Tanzania, United Republic of      | 36                | 6             | 1             | 7             |      |                   |                    |
| Uganda                            | 30                | 28            | 8             | 12            |      |                   |                    |
| Zambia                            | 68                | 10            | 5             | 4             |      |                   |                    |
| Zimbabwe                          | 8                 | 89            | 10            | 11            |      |                   |                    |
| <b>CENTRAL AFRICA</b>             | <b>1,889</b>      | <b>2,043</b>  | <b>801</b>    | <b>1,118</b>  |      |                   |                    |
| Angola                            | 451               | 200           | 170           | 165           |      |                   |                    |
| Cameroon                          | 616               | 590           | 291           | 326           |      |                   |                    |
| Central African Republic          | 24                | 18            | 10            | 35            |      |                   |                    |
| Chad                              | 84                | 138           | 47            | 96            |      |                   |                    |
| Congo                             | 336               | 297           | 194           | 397           |      |                   |                    |
| Congo, Democratic Republic of the | 16                |               | 5             | 5             |      |                   |                    |
| Equatorial Guinea                 | 32                | 669           | 4             | 5             |      |                   |                    |
| Gabon                             | 330               | 124           | 73            | 79            |      |                   |                    |
| Other countries of Central Africa |                   | 7             | 7             | 10            |      |                   |                    |
| <b>NORTH AFRICA</b>               | <b>1,410</b>      | <b>1,765</b>  | <b>1,847</b>  | <b>1,220</b>  |      |                   |                    |
| Algeria                           | 290               | 112           | 55            | 36            |      |                   |                    |
| Morocco                           | 626               | 1,201         | 1,508         | 912           |      |                   |                    |
| Sudan                             | 12                | 53            | 20            | 13            |      |                   |                    |
| Tunisia                           | 482               | 399           | 264           | 259           |      |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>1,172</b>      | <b>616</b>    | <b>301</b>    | <b>379</b>    |      |                   |                    |
| Namibia                           | 6                 | 2             | 1             | 2             |      |                   |                    |
| South Africa                      | 1,166             | 614           | 300           | 377           |      |                   |                    |
| <b>WEST AFRICA</b>                | <b>34,869</b>     | <b>15,148</b> | <b>8,011</b>  | <b>9,260</b>  |      |                   |                    |
| Benin                             | 928               | 680           | 315           | 421           |      |                   |                    |
| Burkina Faso                      | 1,353             | 722           | 350           | 385           |      |                   |                    |
| Cabo Verde                        | 36                | 14            | 4             | 11            |      |                   |                    |
| Côte d'Ivoire                     | 3,552             | 3,483         | 2,180         | 2,083         |      |                   |                    |
| Gambia                            | 296               | 217           | 86            | 136           |      |                   |                    |
| Ghana                             | 994               | 557           | 279           | 267           |      |                   |                    |
| Guinea-Bissau                     | 210               | 59            | 60            | 93            |      |                   |                    |
| Liberia                           | 482               | 228           | 106           | 112           |      |                   |                    |
| Mali                              | 3,562             | 1,867         | 835           | 873           |      |                   |                    |
| Mauritania                        | 679               | 273           | 183           | 279           |      |                   |                    |
| Niger                             | 729               | 284           | 144           | 186           |      |                   |                    |
| Nigeria                           | 9,039             | 818           | 284           | 341           |      |                   |                    |
| Senegal                           | 10,015            | 4,350         | 2,360         | 3,016         |      |                   |                    |
| Sierra Leone                      | 1,668             | 984           | 415           | 763           |      |                   |                    |
| Togo                              | 1,326             | 612           | 410           | 294           |      |                   |                    |
| <b>AMERICAS</b>                   | <b>8,816</b>      | <b>6,119</b>  | <b>3,320</b>  | <b>3,671</b>  |      |                   |                    |
| <b>CARIBBEAN</b>                  | <b>92</b>         | <b>61</b>     | <b>39</b>     | <b>64</b>     |      |                   |                    |

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### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|------|-------------------|--------------------|
| Cuba                                   | 42            | 44            | 34            | 38            |      |                   |                    |
| Haiti                                  | 18            | 1             | 1             | 20            |      |                   |                    |
| Puerto Rico                            | 16            |               | 1             | 1             |      |                   |                    |
| Saba                                   | 16            | 12            |               |               |      |                   |                    |
| Trinidad and Tobago                    |               | 4             | 3             | 5             |      |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>6,622</b>  | <b>5,629</b>  | <b>2,890</b>  | <b>3,333</b>  |      |                   |                    |
| Canada                                 | 2,072         | 1,262         | 672           | 794           |      |                   |                    |
| Mexico                                 | 22            | 6             | 8             | 10            |      |                   |                    |
| United States of America               | 4,528         | 4,361         | 2,210         | 2,529         |      |                   |                    |
| <b>SOUTH AMERICA</b>                   | <b>2,102</b>  | <b>429</b>    | <b>391</b>    | <b>274</b>    |      |                   |                    |
| Argentina                              | 22            | 3             | 17            | 7             |      |                   |                    |
| Brazil                                 | 1,790         | 336           | 86            | 94            |      |                   |                    |
| Chile                                  | 12            | 10            | 12            | 9             |      |                   |                    |
| Colombia                               | 36            | 27            | 7             | 8             |      |                   |                    |
| Peru                                   | 64            | 1             |               | 3             |      |                   |                    |
| Venezuela, Bolivarian Republic of      | 22            |               | 2             | 2             |      |                   |                    |
| Other countries of South America       | 156           | 52            | 267           | 151           |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>5,046</b>  | <b>5,715</b>  | <b>3,562</b>  | <b>3,170</b>  |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>3,585</b>  | <b>4,893</b>  | <b>3,092</b>  | <b>2,775</b>  |      |                   |                    |
| China                                  | 2,667         | 4,396         | 2,785         | 2,561         |      |                   |                    |
| Japan                                  | 216           | 208           | 170           | 96            |      |                   |                    |
| Korea, Democratic People's Republic of | 684           | 253           | 128           | 109           |      |                   |                    |
| Korea, Republic of                     | 12            | 29            | 6             | 4             |      |                   |                    |
| Taiwan Province of China               | 6             | 7             | 3             | 5             |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>386</b>    | <b>334</b>    | <b>201</b>    | <b>163</b>    |      |                   |                    |
| Cambodia                               | 6             | 2             | 5             | 1             |      |                   |                    |
| Indonesia                              | 40            | 42            | 36            | 63            |      |                   |                    |
| Lao People's Democratic Republic       |               | 8             |               | 3             |      |                   |                    |
| Malaysia                               | 98            | 45            | 48            | 23            |      |                   |                    |
| Philippines                            | 164           | 117           | 66            | 35            |      |                   |                    |
| Singapore                              | 24            | 7             | 7             | 7             |      |                   |                    |
| Thailand                               | 18            | 27            | 13            | 12            |      |                   |                    |
| Viet Nam                               | 36            | 86            | 26            | 19            |      |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>967</b>    | <b>478</b>    | <b>265</b>    | <b>232</b>    |      |                   |                    |
| Australia                              | 924           | 413           | 239           | 217           |      |                   |                    |
| New Zealand                            | 43            | 65            | 26            | 15            |      |                   |                    |
| <b>MELANESIA</b>                       | <b>108</b>    | <b>10</b>     | <b>4</b>      |               |      |                   |                    |
| Fiji                                   | 68            | 8             | 3             |               |      |                   |                    |
| New Caledonia                          | 40            | 2             | 1             |               |      |                   |                    |
| <b>EUROPE</b>                          | <b>37,403</b> | <b>21,475</b> | <b>12,867</b> | <b>14,575</b> |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,972</b>  | <b>1,578</b>  | <b>906</b>    | <b>726</b>    |      |                   |                    |
| Armenia                                | 12            |               | 7             | 2             |      |                   |                    |
| Azerbaijan                             | 16            | 1             | 1             | 2             |      |                   |                    |
| Belarus                                | 112           | 28            | 6             | 7             |      |                   |                    |
| Bulgaria                               | 36            | 17            | 3             | 7             |      |                   |                    |
| Czech Republic                         | 24            | 16            | 15            | 5             |      |                   |                    |
| Czech Republic/Slovakia                |               | 16            | 9             | 5             |      |                   |                    |
| Georgia                                | 18            |               |               | 2             |      |                   |                    |
| Hungary                                | 30            | 16            | 8             | 2             |      |                   |                    |
| Kazakhstan                             | 12            | 7             | 1             | 1             |      |                   |                    |
| Lithuania                              | 6             | 27            | 47            | 1             |      |                   |                    |
| Moldova, Republic of                   | 6             | 4             |               |               |      |                   |                    |
| Poland                                 | 32            | 87            | 27            | 29            |      |                   |                    |
| Romania                                | 70            | 109           | 30            | 36            |      |                   |                    |
| Russian Federation                     | 962           | 875           | 410           | 410           |      |                   |                    |

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### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012          | 2013          | 2014         | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|--------------|---------------|------|-------------------|--------------------|
| Slovakia                         | 6             | 35            | 23           | 5             |      |                   |                    |
| Tajikistan                       | 6             | 1             |              | 1             |      |                   |                    |
| Turkmenistan                     | 4             |               | 5            | 45            |      |                   |                    |
| Ukraine                          | 620           | 339           | 314          | 164           |      |                   |                    |
| Uzbekistan                       |               |               |              |               | 2    |                   |                    |
| <b>NORTHERN EUROPE</b>           | <b>1,775</b>  | <b>1,350</b>  | <b>638</b>   | <b>690</b>    |      |                   |                    |
| Denmark                          | 86            | 31            | 14           | 14            |      |                   |                    |
| Finland                          | 52            | 32            | 15           | 5             |      |                   |                    |
| Iceland                          | 22            | 29            | 5            | 4             |      |                   |                    |
| Ireland                          | 130           | 102           | 25           | 21            |      |                   |                    |
| Norway                           | 48            | 68            | 22           | 42            |      |                   |                    |
| Sweden                           | 118           | 142           | 107          | 82            |      |                   |                    |
| United Kingdom                   | 1,319         | 946           | 450          | 522           |      |                   |                    |
| <b>SOUTHERN EUROPE</b>           | <b>4,906</b>  | <b>2,387</b>  | <b>1,349</b> | <b>1,520</b>  |      |                   |                    |
| Albania                          | 24            | 8             | 3            | 6             |      |                   |                    |
| Andorra                          | 12            |               |              | 3             |      |                   |                    |
| Bosnia and Herzegovina           |               |               | 3            |               |      |                   |                    |
| Croatia                          | 18            | 23            | 7            | 13            |      |                   |                    |
| Greece                           | 12            | 33            | 17           | 8             |      |                   |                    |
| Italy                            | 994           | 740           | 395          | 368           |      |                   |                    |
| Malta                            | 6             | 10            | 2            |               |      |                   |                    |
| Portugal                         | 900           | 658           | 325          | 489           |      |                   |                    |
| Serbia                           | 6             | 4             | 6            | 11            |      |                   |                    |
| Spain                            | 2,934         | 911           | 591          | 622           |      |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>28,118</b> | <b>15,431</b> | <b>9,541</b> | <b>11,247</b> |      |                   |                    |
| Austria                          | 18            | 28            | 21           | 12            |      |                   |                    |
| Belgium                          | 1,897         | 1,712         | 1,122        | 1,557         |      |                   |                    |
| France                           | 21,207        | 11,092        | 7,188        | 7,973         |      |                   |                    |
| Germany                          | 1,576         | 1,122         | 549          | 722           |      |                   |                    |
| Luxembourg                       | 24            | 16            | 8            | 19            |      |                   |                    |
| Netherlands                      | 2,196         | 934           | 473          | 560           |      |                   |                    |
| Switzerland                      | 1,200         | 527           | 180          | 404           |      |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>632</b>    | <b>729</b>    | <b>433</b>   | <b>392</b>    |      |                   |                    |
| Israel                           | 280           | 160           | 43           | 41            |      |                   |                    |
| Turkey                           | 352           | 569           | 390          | 351           |      |                   |                    |
| <b>MIDDLE EAST</b>               | <b>1,815</b>  | <b>1,169</b>  | <b>740</b>   | <b>702</b>    |      |                   |                    |
| Egypt                            | 151           | 198           | 110          | 80            |      |                   |                    |
| Iraq                             | 12            | 6             | 1            | 3             |      |                   |                    |
| Jordan                           | 32            | 8             | 8            | 2             |      |                   |                    |
| Kuwait                           | 12            | 4             | 12           | 1             |      |                   |                    |
| Lebanon                          | 1,412         | 662           | 382          | 548           |      |                   |                    |
| Libya                            | 6             | 18            | 19           | 9             |      |                   |                    |
| Qatar                            | 2             | 12            | 21           | 1             |      |                   |                    |
| Saudi Arabia                     | 126           | 152           | 41           | 22            |      |                   |                    |
| State of Palestine               |               | 5             | 8            | 4             |      |                   |                    |
| Syrian Arab Republic             | 40            | 18            | 18           | 15            |      |                   |                    |
| United Arab Emirates             | 22            | 86            | 120          | 17            |      |                   |                    |
| <b>SOUTH ASIA</b>                | <b>2,970</b>  | <b>1,479</b>  | <b>1,133</b> | <b>983</b>    |      |                   |                    |
| Afghanistan                      | 24            | 4             |              |               |      |                   |                    |
| India                            | 2,874         | 1,396         | 1,045        | 935           |      |                   |                    |
| Iran, Islamic Republic of        | 16            | 23            | 56           | 24            |      |                   |                    |
| Nepal                            | 22            | 12            | 8            | 1             |      |                   |                    |
| Pakistan                         | 28            | 25            | 16           | 17            |      |                   |                    |
| Sri Lanka                        | 6             | 19            | 8            | 6             |      |                   |                    |

## GUINEA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                   | 2012              | 2013          | 2014          | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-------------------|---------------|---------------|---------------|------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>34,841</b> | <b>16,053</b> | <b>14,646</b> | <b>19,468</b> |      |                   |                    |
| <b>AFRICA</b>                     | <b>17,188</b>     | <b>6,343</b>  | <b>5,233</b>  | <b>7,349</b>  |      |                   |                    |
| <b>EAST AFRICA</b>                | <b>257</b>        | <b>216</b>    | <b>72</b>     | <b>144</b>    |      |                   |                    |
| Burundi                           | 32                | 11            | 11            | 23            |      |                   |                    |
| Comoros                           | 14                |               |               | 7             |      |                   |                    |
| Djibouti                          | 16                | 4             |               | 2             |      |                   |                    |
| Ethiopia                          | 33                | 18            | 2             | 16            |      |                   |                    |
| Kenya                             | 6                 | 41            | 19            | 23            |      |                   |                    |
| Madagascar                        | 46                | 30            | 10            | 6             |      |                   |                    |
| Mauritius                         |                   | 15            | 6             | 2             |      |                   |                    |
| Mozambique                        | 30                | 4             | 4             | 8             |      |                   |                    |
| Rwanda                            | 18                | 6             | 15            | 35            |      |                   |                    |
| Somalia                           | 10                |               |               | 1             |      |                   |                    |
| Tanzania, United Republic of      | 6                 | 4             | 1             | 4             |      |                   |                    |
| Uganda                            | 6                 | 9             | 1             | 9             |      |                   |                    |
| Zambia                            | 32                | 8             |               | 4             |      |                   |                    |
| Zimbabwe                          | 8                 | 66            | 3             | 4             |      |                   |                    |
| <b>CENTRAL AFRICA</b>             | <b>713</b>        | <b>556</b>    | <b>290</b>    | <b>703</b>    |      |                   |                    |
| Angola                            | 120               | 28            | 30            | 53            |      |                   |                    |
| Cameroon                          | 321               | 181           | 119           | 199           |      |                   |                    |
| Central African Republic          | 18                |               | 3             | 24            |      |                   |                    |
| Chad                              | 48                | 50            | 22            | 46            |      |                   |                    |
| Congo                             | 161               | 92            | 94            | 269           |      |                   |                    |
| Congo, Democratic Republic of the | 16                |               | 2             | 80            |      |                   |                    |
| Equatorial Guinea                 | 6                 | 179           |               | 2             |      |                   |                    |
| Gabon                             | 23                | 26            | 20            | 30            |      |                   |                    |
| <b>NORTH AFRICA</b>               | <b>369</b>        | <b>481</b>    | <b>1,011</b>  | <b>756</b>    |      |                   |                    |
| Algeria                           | 130               | 30            | 20            | 24            |      |                   |                    |
| Morocco                           | 131               | 309           | 810           | 529           |      |                   |                    |
| Sudan                             |                   | 13            | 14            | 10            |      |                   |                    |
| Tunisia                           | 108               | 129           | 167           | 193           |      |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>452</b>        | <b>213</b>    | <b>196</b>    | <b>265</b>    |      |                   |                    |
| Namibia                           |                   | 2             | 4             | 1             |      |                   |                    |
| South Africa                      | 452               | 211           | 192           | 264           |      |                   |                    |
| <b>WEST AFRICA</b>                | <b>15,397</b>     | <b>4,877</b>  | <b>3,664</b>  | <b>5,481</b>  |      |                   |                    |
| Benin                             | 402               | 254           | 158           | 259           |      |                   |                    |
| Burkina Faso                      | 696               | 342           | 154           | 268           |      |                   |                    |
| Cabo Verde                        | 22                | 4             | 1             | 8             |      |                   |                    |
| Côte d'Ivoire                     | 1,509             | 1,034         | 947           | 1,131         |      |                   |                    |
| Gambia                            | 98                | 54            | 41            | 55            |      |                   |                    |
| Ghana                             | 185               | 179           | 165           | 183           |      |                   |                    |
| Guinea-Bissau                     | 409               | 10            | 22            | 47            |      |                   |                    |
| Liberia                           | 77                | 61            | 31            | 57            |      |                   |                    |
| Mali                              | 871               | 540           | 346           | 522           |      |                   |                    |
| Mauritania                        | 495               | 83            | 94            | 186           |      |                   |                    |
| Niger                             | 82                | 98            | 65            | 136           |      |                   |                    |
| Nigeria                           | 2,473             | 188           | 159           | 220           |      |                   |                    |
| Senegal                           | 5,033             | 1,626         | 1,166         | 1,848         |      |                   |                    |
| Sierra Leone                      | 720               | 175           | 102           | 395           |      |                   |                    |
| Togo                              | 590               | 229           | 213           | 166           |      |                   |                    |
| Other countries of West Africa    | 1,735             |               |               |               |      |                   |                    |
| <b>AMERICAS</b>                   | <b>3,164</b>      | <b>1,319</b>  | <b>1,340</b>  | <b>1,759</b>  |      |                   |                    |
| <b>CARIBBEAN</b>                  |                   | <b>17</b>     | <b>21</b>     | <b>50</b>     |      |                   |                    |
| Cuba                              |                   | 17            | 16            | 31            |      |                   |                    |
| Haiti                             |                   |               | 1             | 17            |      |                   |                    |

## GUINEA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012          | 2013         | 2014         | 2015         | 2016 | Market share 2016 | % Change 2016-2015 |
|--|---------------|--------------|--------------|--------------|------|-------------------|--------------------|
| Puerto Rico                            |               |              | 1            |              |      |                   |                    |
| Trinidad and Tobago                    |               |              | 3            | 2            |      |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>2,502</b>  | <b>1,147</b> | <b>1,127</b> | <b>1,621</b> |      |                   |                    |
| Canada                                 | 1,025         | 342          | 269          | 416          |      |                   |                    |
| Mexico                                 | 12            | 4            | 6            | 7            |      |                   |                    |
| United States of America               | 1,465         | 801          | 852          | 1,198        |      |                   |                    |
| <b>SOUTH AMERICA</b>                   | <b>662</b>    | <b>153</b>   | <b>134</b>   | <b>86</b>    |      |                   |                    |
| Argentina                              | 6             | 3            | 11           | 2            |      |                   |                    |
| Brazil                                 | 600           | 125          | 45           | 59           |      |                   |                    |
| Chile                                  |               | 1            | 8            | 8            |      |                   |                    |
| Colombia                               | 6             | 12           | 6            | 4            |      |                   |                    |
| Peru                                   | 14            | 1            |              | 3            |      |                   |                    |
| Uruguay                                | 6             |              | 1            | 1            |      |                   |                    |
| Venezuela, Bolivarian Republic of      | 6             |              |              | 1            |      |                   |                    |
| Other countries of South America       | 24            | 11           | 63           | 8            |      |                   |                    |
| <b>OTHER AMERICAS</b>                  |               | <b>2</b>     | <b>58</b>    | <b>2</b>     |      |                   |                    |
| Other countries of the Americas        |               | 2            | 58           | 2            |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,851</b>  | <b>1,772</b> | <b>1,866</b> | <b>2,087</b> |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>1,242</b>  | <b>1,530</b> | <b>1,612</b> | <b>1,854</b> |      |                   |                    |
| China                                  | 910           | 1,347        | 1,425        | 1,694        |      |                   |                    |
| Japan                                  | 96            | 93           | 125          | 74           |      |                   |                    |
| Korea, Democratic People's Republic of | 234           | 72           | 60           | 77           |      |                   |                    |
| Korea, Republic of                     | 2             | 18           |              | 4            |      |                   |                    |
| Taiwan Province of China               |               |              | 2            | 5            |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>114</b>    | <b>69</b>    | <b>88</b>    | <b>84</b>    |      |                   |                    |
| Cambodia                               | 12            |              | 4            | 1            |      |                   |                    |
| Indonesia                              |               | 9            | 4            | 36           |      |                   |                    |
| Malaysia                               | 63            | 9            | 22           | 10           |      |                   |                    |
| Philippines                            | 39            | 29           | 31           | 19           |      |                   |                    |
| Singapore                              |               | 1            | 5            | 6            |      |                   |                    |
| Thailand                               |               | 3            | 5            | 4            |      |                   |                    |
| Viet Nam                               |               | 18           | 17           | 8            |      |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>453</b>    | <b>171</b>   | <b>163</b>   | <b>149</b>   |      |                   |                    |
| Australia                              | 433           | 146          | 142          | 139          |      |                   |                    |
| New Zealand                            | 20            | 25           | 21           | 10           |      |                   |                    |
| <b>MELANESIA</b>                       | <b>42</b>     | <b>2</b>     | <b>3</b>     |              |      |                   |                    |
| Fiji                                   | 6             | 2            | 3            |              |      |                   |                    |
| New Caledonia                          | 36            |              |              |              |      |                   |                    |
| <b>EUROPE</b>                          | <b>11,296</b> | <b>6,009</b> | <b>5,375</b> | <b>7,303</b> |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>746</b>    | <b>415</b>   | <b>518</b>   | <b>463</b>   |      |                   |                    |
| Azerbaijan                             | 16            |              | 1            | 1            |      |                   |                    |
| Belarus                                | 57            | 8            | 1            | 5            |      |                   |                    |
| Bulgaria                               |               | 5            | 3            | 6            |      |                   |                    |
| Czech Republic                         | 6             | 10           | 7            | 5            |      |                   |                    |
| Hungary                                | 13            | 4            | 7            | 2            |      |                   |                    |
| Kazakhstan                             |               |              |              | 1            |      |                   |                    |
| Lithuania                              | 6             | 13           | 47           | 1            |      |                   |                    |
| Moldova, Republic of                   |               |              | 2            |              |      |                   |                    |
| Poland                                 | 26            | 16           | 22           | 13           |      |                   |                    |
| Romania                                | 58            | 13           | 18           | 22           |      |                   |                    |
| Russian Federation                     | 445           | 241          | 221          | 258          |      |                   |                    |
| Slovakia                               |               | 4            | 4            | 2            |      |                   |                    |
| Tajikistan                             |               |              |              | 1            |      |                   |                    |
| Turkmenistan                           | 18            |              | 1            | 34           |      |                   |                    |
| Ukraine                                | 101           | 101          | 184          | 112          |      |                   |                    |

## GUINEA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012         | 2013         | 2014         | 2015         | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|--------------|--------------|--------------|--------------|------|-------------------|--------------------|
| <b>NORTHERN EUROPE</b>           | <b>808</b>   | <b>392</b>   | <b>278</b>   | <b>384</b>   |      |                   |                    |
| Denmark                          | 18           | 6            | 5            | 10           |      |                   |                    |
| Finland                          | 10           | 12           | 12           | 1            |      |                   |                    |
| Iceland                          |              | 4            | 1            | 3            |      |                   |                    |
| Ireland                          | 42           | 21           | 15           | 12           |      |                   |                    |
| Norway                           | 40           | 32           | 10           | 18           |      |                   |                    |
| Sweden                           | 57           | 40           | 34           | 43           |      |                   |                    |
| United Kingdom                   | 641          | 277          | 201          | 297          |      |                   |                    |
| <b>SOUTHERN EUROPE</b>           | <b>1,289</b> | <b>791</b>   | <b>662</b>   | <b>846</b>   |      |                   |                    |
| Andorra                          | 6            |              |              | 1            |      |                   |                    |
| Croatia                          |              | 7            | 6            | 9            |      |                   |                    |
| Greece                           | 6            | 12           | 11           | 5            |      |                   |                    |
| Italy                            | 291          | 304          | 221          | 207          |      |                   |                    |
| Portugal                         | 243          | 150          | 122          | 237          |      |                   |                    |
| Serbia                           | 6            |              | 3            | 10           |      |                   |                    |
| Spain                            | 737          | 318          | 299          | 377          |      |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>8,266</b> | <b>4,272</b> | <b>3,691</b> | <b>5,387</b> |      |                   |                    |
| Austria                          | 12           | 7            | 3            | 3            |      |                   |                    |
| Belgium                          | 625          | 324          | 340          | 644          |      |                   |                    |
| France                           | 6,345        | 3,372        | 2,880        | 3,946        |      |                   |                    |
| Germany                          | 428          | 243          | 199          | 341          |      |                   |                    |
| Luxembourg                       | 6            | 7            | 3            | 14           |      |                   |                    |
| Netherlands                      | 615          | 180          | 134          | 224          |      |                   |                    |
| Switzerland                      | 235          | 139          | 132          | 215          |      |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>187</b>   | <b>139</b>   | <b>226</b>   | <b>223</b>   |      |                   |                    |
| Israel                           | 72           | 50           | 26           | 29           |      |                   |                    |
| Turkey                           | 115          | 89           | 200          | 194          |      |                   |                    |
| <b>MIDDLE EAST</b>               | <b>303</b>   | <b>257</b>   | <b>222</b>   | <b>310</b>   |      |                   |                    |
| Egypt                            | 33           | 41           | 46           | 44           |      |                   |                    |
| Iraq                             |              | 1            |              | 1            |      |                   |                    |
| Jordan                           |              | 2            | 2            |              |      |                   |                    |
| Kuwait                           |              | 1            | 2            | 1            |      |                   |                    |
| Lebanon                          | 252          | 125          | 131          | 230          |      |                   |                    |
| Libya                            |              | 7            | 11           | 1            |      |                   |                    |
| Qatar                            |              | 6            |              |              |      |                   |                    |
| Saudi Arabia                     | 12           | 35           | 17           | 10           |      |                   |                    |
| State of Palestine               |              |              | 5            | 2            |      |                   |                    |
| Syrian Arab Republic             | 6            | 1            | 7            | 8            |      |                   |                    |
| United Arab Emirates             |              | 38           | 1            | 13           |      |                   |                    |
| <b>SOUTH ASIA</b>                | <b>1,039</b> | <b>353</b>   | <b>610</b>   | <b>660</b>   |      |                   |                    |
| Afghanistan                      | 12           |              |              |              |      |                   |                    |
| Bangladesh                       | 12           | 5            | 1            | 4            |      |                   |                    |
| India                            | 961          | 331          | 584          | 637          |      |                   |                    |
| Iran, Islamic Republic of        | 4            | 4            | 16           | 12           |      |                   |                    |
| Nepal                            | 22           | 1            | 3            | 1            |      |                   |                    |
| Pakistan                         | 22           | 4            | 3            | 2            |      |                   |                    |
| Sri Lanka                        | 6            | 8            | 3            | 4            |      |                   |                    |



## GUYANA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012               | 2013 | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|--------------------|------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                 | (*) <b>176,642</b> |      | <b>205,824</b> | <b>206,819</b> | <b>235,295</b> | <b>100.00</b>     | <b>13.77</b>       |
| <b>AMERICAS</b>              | <b>124,602</b>     |      | <b>110,784</b> | <b>109,296</b> | <b>114,586</b> | <b>48.70</b>      | <b>4.84</b>        |
| <b>NORTH AMERICA</b>         | <b>124,602</b>     |      | <b>110,784</b> | <b>109,296</b> | <b>114,586</b> | <b>48.70</b>      | <b>4.84</b>        |
| Canada                       | 25,977             |      | 26,681         | 24,178         | 24,019         | 10.21             | -0.66              |
| United States of America     | 98,625             |      | 84,103         | 85,118         | 90,567         | 38.49             | 6.40               |
| <b>EUROPE</b>                | <b>8,877</b>       |      | <b>11,107</b>  | <b>11,245</b>  | <b>12,462</b>  | <b>5.30</b>       | <b>10.82</b>       |
| <b>OTHER EUROPE</b>          | <b>8,877</b>       |      | <b>11,107</b>  | <b>11,245</b>  | <b>12,462</b>  | <b>5.30</b>       | <b>10.82</b>       |
| All countries of Europe      | 8,877              |      | 11,107         | 11,245         | 12,462         | 5.30              | 10.82              |
| <b>NOT SPECIFIED</b>         | <b>43,163</b>      |      | <b>83,933</b>  | <b>86,278</b>  | <b>108,247</b> | <b>46.00</b>      | <b>25.46</b>       |
| Other countries of the World | 43,163             |      | 83,933         | 86,278         | 108,247        | 46.00             | 25.46              |

## HAITI

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012               | 2013           | 2014           | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|--------------------|----------------|----------------|----------------|------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>349,236</b> | <b>419,737</b> | <b>465,174</b> | <b>515,768</b> |      |                   |                    |
| <b>AMERICAS</b>                  | <b>296,897</b>     | <b>358,539</b> | <b>420,124</b> | <b>431,835</b> |      |                   |                    |
| <b>CARIBBEAN</b>                 | <b>15,600</b>      | <b>22,904</b>  | <b>21,262</b>  |                |      |                   |                    |
| Dominican Republic               | 5,864              | 6,495          | 7,061          |                |      |                   |                    |
| Jamaica                          | 2,623              | 1,042          | 887            |                |      |                   |                    |
| Other countries of the Caribbean | 7,113              | 15,367         | 13,314         |                |      |                   |                    |
| <b>NORTH AMERICA</b>             | <b>272,206</b>     | <b>326,694</b> | <b>391,646</b> | <b>431,835</b> |      |                   |                    |
| Canada                           | 25,870             | 33,128         | 37,502         | 37,155         |      |                   |                    |
| Mexico                           | 1,058              | 1,641          | 1,393          |                |      |                   |                    |
| United States of America         | 245,278            | 291,925        | 352,751        | 394,680        |      |                   |                    |
| <b>OTHER AMERICAS</b>            | <b>9,091</b>       | <b>8,941</b>   | <b>7,216</b>   |                |      |                   |                    |
| Other countries of the Americas  | 9,091              | 8,941          | 7,216          |                |      |                   |                    |
| <b>EUROPE</b>                    | <b>28,048</b>      | <b>47,651</b>  | <b>40,206</b>  | <b>36,129</b>  |      |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>15,678</b>      | <b>35,547</b>  | <b>29,498</b>  |                |      |                   |                    |
| France                           | 15,678             | 35,547         | 29,498         |                |      |                   |                    |
| <b>OTHER EUROPE</b>              | <b>12,370</b>      | <b>12,104</b>  | <b>10,708</b>  | <b>36,129</b>  |      |                   |                    |
| Other countries of Europe        | 12,370             | 12,104         | 10,708         |                |      |                   |                    |
| All countries of Europe          |                    |                |                | 36,129         |      |                   |                    |
| <b>NOT SPECIFIED</b>             | <b>24,291</b>      | <b>13,547</b>  | <b>4,844</b>   | <b>47,804</b>  |      |                   |                    |
| Other countries of the World     | 24,291             | 13,547         | 4,844          | 47,804         |      |                   |                    |

## HONDURAS

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  |     | 2012           | 2013           | 2014           | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-----|----------------|----------------|----------------|----------------|------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) | <b>894,677</b> | <b>863,012</b> | <b>868,124</b> | <b>880,269</b> |      |                   |                    |
| <b>AFRICA</b>                    |     | <b>730</b>     | <b>669</b>     | <b>233</b>     | <b>343</b>     |      |                   |                    |
| <b>EAST AFRICA</b>               |     | <b>80</b>      | <b>73</b>      | <b>22</b>      | <b>88</b>      |      |                   |                    |
| Ethiopia                         |     | 20             | 19             | 22             |                |      |                   |                    |
| Kenya                            |     | 42             | 38             |                | 43             |      |                   |                    |
| Mozambique                       |     |                |                |                | 24             |      |                   |                    |
| Zimbabwe                         |     | 18             | 16             |                | 21             |      |                   |                    |
| <b>CENTRAL AFRICA</b>            |     | <b>25</b>      | <b>23</b>      | <b>24</b>      | <b>59</b>      |      |                   |                    |
| Angola                           |     |                |                | 24             |                |      |                   |                    |
| Cameroon                         |     | 15             | 14             |                |                |      |                   |                    |
| Central African Republic         |     |                |                |                | 59             |      |                   |                    |
| Congo                            |     | 4              | 3              |                |                |      |                   |                    |
| Gabon                            |     | 6              | 6              |                |                |      |                   |                    |
| <b>NORTH AFRICA</b>              |     | <b>30</b>      | <b>26</b>      |                |                |      |                   |                    |
| Algeria                          |     | 2              | 3              |                |                |      |                   |                    |
| Morocco                          |     | 24             | 19             |                |                |      |                   |                    |
| Tunisia                          |     | 4              | 4              |                |                |      |                   |                    |
| <b>SOUTHERN AFRICA</b>           |     | <b>482</b>     | <b>443</b>     | <b>139</b>     | <b>135</b>     |      |                   |                    |
| South Africa                     |     | 482            | 443            | 139            | 135            |      |                   |                    |
| <b>WEST AFRICA</b>               |     | <b>73</b>      | <b>61</b>      | <b>48</b>      | <b>61</b>      |      |                   |                    |
| Côte d'Ivoire                    |     | 10             |                |                |                |      |                   |                    |
| Ghana                            |     | 8              | 8              |                |                |      |                   |                    |
| Guinea                           |     |                |                | 48             |                |      |                   |                    |
| Nigeria                          |     | 55             | 53             |                |                |      |                   |                    |
| Senegal                          |     |                |                |                |                | 61   |                   |                    |
| <b>OTHER AFRICA</b>              |     | <b>40</b>      | <b>43</b>      |                |                |      |                   |                    |
| Other countries of Africa        |     | 40             | 43             |                |                |      |                   |                    |
| <b>AMERICAS</b>                  |     | <b>734,399</b> | <b>713,928</b> | <b>789,686</b> | <b>782,446</b> |      |                   |                    |
| <b>CARIBBEAN</b>                 |     | <b>9,935</b>   | <b>10,428</b>  | <b>4,025</b>   | <b>5,743</b>   |      |                   |                    |
| Antigua and Barbuda              |     | 15             | 16             |                |                |      |                   |                    |
| Bahamas                          |     | 90             | 95             | 273            | 122            |      |                   |                    |
| Barbados                         |     | 34             | 34             |                | 26             |      |                   |                    |
| Bermuda                          |     | 2              | 2              | 44             |                |      |                   |                    |
| Cayman Islands                   |     | 2,867          | 2,989          | 167            | 529            |      |                   |                    |
| Cuba                             |     | 2,653          | 2,799          | 591            | 1,526          |      |                   |                    |
| Dominica                         |     | 33             | 33             | 241            |                |      |                   |                    |
| Dominican Republic               |     | 2,622          | 2,744          | 1,208          | 1,802          |      |                   |                    |
| Haiti                            |     | 441            | 477            | 213            | 72             |      |                   |                    |
| Jamaica                          |     | 477            | 499            | 219            | 102            |      |                   |                    |
| Puerto Rico                      |     | 219            | 225            | 975            | 1,448          |      |                   |                    |
| Saint Lucia                      |     |                |                |                | 22             |      |                   |                    |
| Saint Vincent and the Grenadines |     | 19             | 19             |                |                |      |                   |                    |
| Trinidad and Tobago              |     | 134            | 141            | 94             | 94             |      |                   |                    |
| Other countries of the Caribbean |     | 329            | 355            |                |                |      |                   |                    |
| <b>CENTRAL AMERICA</b>           |     | <b>389,570</b> | <b>362,977</b> | <b>436,786</b> | <b>429,886</b> |      |                   |                    |
| Belize                           |     | 1,969          | 1,805          | 1,661          | 1,985          |      |                   |                    |
| Costa Rica                       |     | 21,629         | 20,199         | 23,160         | 22,893         |      |                   |                    |
| El Salvador                      |     | 142,961        | 133,256        | 174,506        | 160,480        |      |                   |                    |
| Guatemala                        |     | 110,230        | 103,115        | 112,065        | 112,442        |      |                   |                    |
| Nicaragua                        |     | 104,904        | 97,233         | 114,610        | 120,277        |      |                   |                    |
| Panama                           |     | 7,877          | 7,369          | 10,784         | 11,809         |      |                   |                    |
| <b>NORTH AMERICA</b>             |     | <b>292,022</b> | <b>296,042</b> | <b>325,482</b> | <b>322,291</b> |      |                   |                    |
| Canada                           |     | 17,086         | 17,339         | 13,808         | 28,498         |      |                   |                    |
| Mexico                           |     | 21,045         | 21,423         | 22,885         | 17,795         |      |                   |                    |
| Saint Pierre and Miquelon        |     | 4              | 4              |                |                |      |                   |                    |

## HONDURAS

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012           | 2013           | 2014          | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|---------------|---------------|------|-------------------|--------------------|
| United States of America               | 253,887        | 257,276        | 288,789       | 275,998       |      |                   |                    |
| <b>SOUTH AMERICA</b>                   | <b>42,872</b>  | <b>44,481</b>  | <b>23,393</b> | <b>24,526</b> |      |                   |                    |
| Argentina                              | 8,404          | 8,703          | 2,775         | 3,196         |      |                   |                    |
| Bolivia, Plurinational State of        | 1,567          | 1,627          | 709           | 539           |      |                   |                    |
| Brazil                                 | 4,418          | 4,589          | 3,303         | 2,766         |      |                   |                    |
| Chile                                  | 5,346          | 5,554          | 1,863         | 2,210         |      |                   |                    |
| Colombia                               | 10,239         | 10,629         | 7,782         | 7,251         |      |                   |                    |
| Ecuador                                | 2,981          | 3,087          | 1,819         | 3,888         |      |                   |                    |
| French Guiana                          | 34             | 36             |               |               |      |                   |                    |
| Guyana                                 | 101            | 104            |               |               |      |                   |                    |
| Paraguay                               | 506            | 532            | 545           | 238           |      |                   |                    |
| Peru                                   | 3,653          | 3,795          | 2,308         | 2,587         |      |                   |                    |
| Suriname                               | 22             | 23             |               |               |      |                   |                    |
| Uruguay                                | 1,358          | 1,411          | 642           | 414           |      |                   |                    |
| Venezuela, Bolivarian Republic of      | 4,243          | 4,391          | 1,647         | 1,437         |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>29,860</b>  | <b>26,543</b>  | <b>9,520</b>  | <b>15,871</b> |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>21,828</b>  | <b>19,382</b>  | <b>2,440</b>  | <b>6,079</b>  |      |                   |                    |
| China                                  | 5,280          | 4,695          | 732           | 867           |      |                   |                    |
| Hong Kong (China)                      | 35             | 33             | 88            |               |      |                   |                    |
| Japan                                  | 8,158          | 7,217          | 638           | 3,625         |      |                   |                    |
| Korea, Democratic People's Republic of | 4,762          | 4,289          |               | 1,256         |      |                   |                    |
| Korea, Republic of                     | 3,390          | 2,945          | 728           | 227           |      |                   |                    |
| Taiwan Province of China               | 203            | 203            | 254           | 104           |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,588</b>   | <b>1,437</b>   | <b>863</b>    | <b>371</b>    |      |                   |                    |
| Indonesia                              | 178            | 158            |               |               |      |                   |                    |
| Malaysia                               | 219            | 201            | 80            | 91            |      |                   |                    |
| Philippines                            | 1,146          | 1,035          | 683           |               |      |                   |                    |
| Singapore                              |                |                |               | 131           |      |                   |                    |
| Thailand                               | 45             | 43             | 69            | 149           |      |                   |                    |
| Viet Nam                               |                |                | 31            |               |      |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>5,815</b>   | <b>5,160</b>   | <b>6,217</b>  | <b>9,421</b>  |      |                   |                    |
| Australia                              | 4,683          | 4,148          | 5,904         | 8,762         |      |                   |                    |
| New Zealand                            | 1,132          | 1,012          | 313           | 659           |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>629</b>     | <b>564</b>     |               |               |      |                   |                    |
| Other countries of Asia                | 629            | 564            |               |               |      |                   |                    |
| <b>EUROPE</b>                          | <b>126,379</b> | <b>119,208</b> | <b>67,781</b> | <b>80,643</b> |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>2,952</b>   | <b>2,815</b>   | <b>3,800</b>  | <b>5,218</b>  |      |                   |                    |
| Bulgaria                               | 747            | 717            |               |               |      |                   |                    |
| Czech Republic                         |                |                | 800           | 454           |      |                   |                    |
| Czech Republic/Slovakia                | 501            | 475            |               | 234           |      |                   |                    |
| Estonia                                |                |                |               | 147           |      |                   |                    |
| Hungary                                | 121            | 117            | 379           | 37            |      |                   |                    |
| Latvia                                 |                |                |               | 48            |      |                   |                    |
| Lithuania                              |                |                | 48            | 86            |      |                   |                    |
| Poland                                 | 651            | 613            | 1,574         | 1,015         |      |                   |                    |
| Romania                                | 159            | 153            | 27            | 1,694         |      |                   |                    |
| Russian Federation                     | 584            | 563            | 261           | 170           |      |                   |                    |
| Slovakia                               |                |                | 82            |               |      |                   |                    |
| Ukraine                                | 189            | 177            | 629           | 1,333         |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>27,395</b>  | <b>25,748</b>  | <b>7,197</b>  | <b>11,734</b> |      |                   |                    |
| Denmark                                | 2,860          | 2,700          | 458           | 1,210         |      |                   |                    |
| Finland                                | 1,013          | 961            | 202           | 67            |      |                   |                    |
| Iceland                                | 168            | 157            | 1,303         |               |      |                   |                    |
| Ireland                                | 1,392          | 1,312          | 676           | 204           |      |                   |                    |
| Norway                                 | 2,064          | 1,928          | 162           | 1,504         |      |                   |                    |

## HONDURAS

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012          | 2013          | 2014          | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|------|-------------------|--------------------|
| Sweden                           | 4,009         | 3,767         | 257           | 410           |      |                   |                    |
| United Kingdom                   | 15,889        | 14,923        | 4,139         | 8,339         |      |                   |                    |
| <b>SOUTHERN EUROPE</b>           | <b>49,546</b> | <b>46,894</b> | <b>26,204</b> | <b>24,911</b> |      |                   |                    |
| Andorra                          | 16            | 16            | 48            |               |      |                   |                    |
| Croatia                          | 69            | 66            | 44            | 33            |      |                   |                    |
| Greece                           | 383           | 364           | 95            | 50            |      |                   |                    |
| Italy                            | 27,739        | 26,358        | 5,432         | 5,758         |      |                   |                    |
| Malta                            | 18            | 18            |               |               |      |                   |                    |
| Portugal                         | 500           | 473           | 237           | 383           |      |                   |                    |
| Slovenia                         |               |               |               | 42            |      |                   |                    |
| Spain                            | 20,821        | 19,599        | 20,348        | 18,645        |      |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>43,970</b> | <b>41,363</b> | <b>29,574</b> | <b>38,230</b> |      |                   |                    |
| Austria                          | 1,310         | 1,231         | 529           | 398           |      |                   |                    |
| Belgium                          | 3,193         | 2,994         | 3,308         | 2,743         |      |                   |                    |
| France                           | 9,282         | 8,695         | 14,710        | 21,445        |      |                   |                    |
| Germany                          | 16,583        | 15,626        | 3,159         | 8,423         |      |                   |                    |
| Luxembourg                       | 37            | 34            |               | 24            |      |                   |                    |
| Netherlands                      | 8,538         | 8,059         | 7,035         | 3,886         |      |                   |                    |
| Switzerland                      | 5,027         | 4,724         | 833           | 1,311         |      |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>2,458</b>  | <b>2,330</b>  | <b>1,006</b>  | <b>550</b>    |      |                   |                    |
| Cyprus                           | 11            | 10            |               |               |      |                   |                    |
| Israel                           | 2,344         | 2,223         | 1,006         | 517           |      |                   |                    |
| Turkey                           | 103           | 97            |               | 33            |      |                   |                    |
| <b>OTHER EUROPE</b>              | <b>58</b>     | <b>58</b>     |               |               |      |                   |                    |
| Other countries of Europe        | 58            | 58            |               |               |      |                   |                    |
| <b>MIDDLE EAST</b>               | <b>450</b>    | <b>313</b>    | <b>350</b>    | <b>170</b>    |      |                   |                    |
| Egypt                            | 119           | 70            |               | 48            |      |                   |                    |
| Jordan                           | 77            | 69            | 53            |               |      |                   |                    |
| Kuwait                           | 22            | 20            |               |               |      |                   |                    |
| Lebanon                          | 47            | 30            |               |               |      |                   |                    |
| Libya                            | 4             | 2             |               |               |      |                   |                    |
| Qatar                            |               |               |               |               | 69   |                   |                    |
| State of Palestine               | 166           | 111           |               |               |      |                   |                    |
| Syrian Arab Republic             | 15            | 11            |               |               |      |                   |                    |
| United Arab Emirates             |               |               | 297           | 53            |      |                   |                    |
| <b>SOUTH ASIA</b>                | <b>1,071</b>  | <b>715</b>    | <b>329</b>    | <b>768</b>    |      |                   |                    |
| Bangladesh                       | 24            | 21            |               |               |      |                   |                    |
| India                            | 852           | 544           | 302           | 711           |      |                   |                    |
| Iran, Islamic Republic of        | 45            | 46            |               |               |      |                   |                    |
| Nepal                            |               |               |               | 31            |      |                   |                    |
| Pakistan                         | 97            | 67            | 27            | 26            |      |                   |                    |
| Sri Lanka                        | 53            | 37            |               |               |      |                   |                    |
| <b>NOT SPECIFIED</b>             | <b>1,788</b>  | <b>1,636</b>  | <b>225</b>    | <b>28</b>     |      |                   |                    |
| Other countries of the World     | 1,788         | 1,636         | 225           | 28            |      |                   |                    |

## HONG KONG (CHINA)

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>23,770,195</b> | <b>25,661,072</b> | <b>27,770,459</b> | <b>26,686,026</b> | <b>26,552,681</b> | <b>100.00</b>     | <b>-0.50</b>       |
| <b>AFRICA</b>                          | <b>89,548</b>     | <b>89,343</b>     | <b>85,884</b>     | <b>79,364</b>     | <b>73,615</b>     | <b>0.28</b>       | <b>-7.24</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>34,485</b>     | <b>34,446</b>     | <b>36,079</b>     | <b>36,036</b>     | <b>34,202</b>     | <b>0.13</b>       | <b>-5.09</b>       |
| South Africa                           | 34,485            | 34,446            | 36,079            | 36,036            | 34,202            | 0.13              | -5.09              |
| <b>OTHER AFRICA</b>                    | <b>55,063</b>     | <b>54,897</b>     | <b>49,805</b>     | <b>43,328</b>     | <b>39,413</b>     | <b>0.15</b>       | <b>-9.04</b>       |
| Other countries of Africa              | 55,063            | 54,897            | 49,805            | 43,328            | 39,413            | 0.15              | -9.04              |
| <b>AMERICAS</b>                        | <b>1,247,581</b>  | <b>1,163,788</b>  | <b>1,174,596</b>  | <b>1,209,984</b>  | <b>1,249,325</b>  | <b>4.71</b>       | <b>3.25</b>        |
| <b>CENTRAL AMERICA</b>                 | <b>13,049</b>     | <b>12,789</b>     | <b>13,385</b>     | <b>13,351</b>     | <b>14,000</b>     | <b>0.05</b>       | <b>4.86</b>        |
| Honduras                               | 819               | 755               | 809               | 881               | 879               | 0.00              | -0.23              |
| Other countries of Central America     | 12,230            | 12,034            | 12,576            | 12,470            | 13,121            | 0.05              | 5.22               |
| <b>NORTH AMERICA</b>                   | <b>1,142,545</b>  | <b>1,058,181</b>  | <b>1,073,202</b>  | <b>1,113,289</b>  | <b>1,149,172</b>  | <b>4.33</b>       | <b>3.22</b>        |
| Canada                                 | 278,028           | 246,679           | 245,205           | 245,676           | 252,837           | 0.95              | 2.91               |
| Mexico                                 | 22,887            | 25,143            | 26,563            | 28,454            | 27,367            | 0.10              | -3.82              |
| United States of America               | 841,630           | 786,359           | 801,434           | 839,159           | 868,968           | 3.27              | 3.55               |
| <b>SOUTH AMERICA</b>                   | <b>91,987</b>     | <b>92,818</b>     | <b>88,009</b>     | <b>83,344</b>     | <b>86,153</b>     | <b>0.32</b>       | <b>3.37</b>        |
| Argentina                              | 10,278            | 10,772            | 9,677             | 10,829            | 12,918            | 0.05              | 19.29              |
| Brazil                                 | 33,174            | 33,990            | 32,993            | 29,022            | 28,405            | 0.11              | -2.13              |
| Venezuela, Bolivarian Republic of      | 12,754            | 11,360            | 8,350             | 7,119             | 7,404             | 0.03              | 4.00               |
| Other countries of South America       | 35,781            | 36,696            | 36,989            | 36,374            | 37,426            | 0.14              | 2.89               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>20,671,911</b> | <b>22,613,497</b> | <b>24,700,816</b> | <b>23,611,430</b> | <b>23,401,304</b> | <b>88.13</b>      | <b>-0.89</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>17,655,990</b> | <b>19,537,142</b> | <b>21,743,990</b> | <b>20,733,263</b> | <b>20,333,049</b> | <b>76.58</b>      | <b>-1.93</b>       |
| China                                  | 15,110,372        | 17,089,509        | 19,077,014        | 17,996,827        | 17,364,946        | 65.40             | -3.51              |
| Japan                                  | 774,426           | 607,877           | 636,432           | 632,959           | 692,529           | 2.61              | 9.41               |
| Korea, Republic of                     | 725,783           | 745,367           | 894,532           | 933,447           | 1,072,029         | 4.04              | 14.85              |
| Macao (China)                          | 291,219           | 308,711           | 328,844           | 338,386           | 330,546           | 1.24              | -2.32              |
| Taiwan Province of China               | 754,190           | 785,678           | 807,168           | 831,644           | 872,999           | 3.29              | 4.97               |
| <b>SOUTH-EAST ASIA</b>                 | <b>2,397,188</b>  | <b>2,477,975</b>  | <b>2,365,253</b>  | <b>2,320,377</b>  | <b>2,515,853</b>  | <b>9.47</b>       | <b>8.42</b>        |
| Indonesia                              | 370,161           | 379,744           | 365,237           | 312,962           | 362,735           | 1.37              | 15.90              |
| Malaysia                               | 434,212           | 466,578           | 437,346           | 406,249           | 403,942           | 1.52              | -0.57              |
| Philippines                            | 585,760           | 584,727           | 521,192           | 584,481           | 675,914           | 2.55              | 15.64              |
| Singapore                              | 530,561           | 521,620           | 567,325           | 518,897           | 525,576           | 1.98              | 1.29               |
| Thailand                               | 388,681           | 426,797           | 394,884           | 411,416           | 455,390           | 1.72              | 10.69              |
| Viet Nam                               | 63,596            | 72,736            | 50,545            | 54,668            | 56,521            | 0.21              | 3.39               |
| Other countries of South-East Asia     | 24,217            | 25,773            | 28,724            | 31,704            | 35,775            | 0.13              | 12.84              |
| <b>AUSTRALASIA</b>                     | <b>567,838</b>    | <b>545,996</b>    | <b>539,216</b>    | <b>506,560</b>    | <b>503,786</b>    | <b>1.90</b>       | <b>-0.55</b>       |
| Australia                              | 495,441           | 476,324           | 468,333           | 439,769           | 435,990           | 1.64              | -0.86              |
| New Zealand                            | 72,397            | 69,672            | 70,883            | 66,791            | 67,796            | 0.26              | 1.50               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>50,895</b>     | <b>52,384</b>     | <b>52,357</b>     | <b>51,230</b>     | <b>48,616</b>     | <b>0.18</b>       | <b>-5.10</b>       |
| Other countries of Asia                | 44,906            | 46,182            | 46,460            | 44,754            | 42,306            | 0.16              | -5.47              |
| Other countries of Oceania             | 5,989             | 6,202             | 5,897             | 6,476             | 6,310             | 0.02              | -2.56              |
| <b>EUROPE</b>                          | <b>1,440,964</b>  | <b>1,451,840</b>  | <b>1,428,248</b>  | <b>1,390,678</b>  | <b>1,441,567</b>  | <b>5.43</b>       | <b>3.66</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>125,919</b>    | <b>146,221</b>    | <b>131,605</b>    | <b>91,958</b>     | <b>86,658</b>     | <b>0.33</b>       | <b>-5.76</b>       |
| Russian Federation                     | 125,919           | 146,221           | 131,605           | 91,958            | 86,658            | 0.33              | -5.76              |
| <b>NORTHERN EUROPE</b>                 | <b>534,913</b>    | <b>517,696</b>    | <b>511,393</b>    | <b>521,167</b>    | <b>549,511</b>    | <b>2.07</b>       | <b>5.44</b>        |
| Denmark                                | 20,770            | 20,297            | 18,553            | 18,697            | 20,418            | 0.08              | 9.20               |
| Finland                                | 19,861            | 18,899            | 17,181            | 17,251            | 18,817            | 0.07              | 9.08               |
| Norway                                 | 15,404            | 14,886            | 13,459            | 14,659            | 17,177            | 0.06              | 17.18              |
| Sweden                                 | 42,486            | 41,089            | 39,077            | 42,002            | 51,094            | 0.19              | 21.65              |
| United Kingdom                         | 436,392           | 422,525           | 423,123           | 428,558           | 442,005           | 1.66              | 3.14               |
| <b>SOUTHERN EUROPE</b>                 | <b>128,324</b>    | <b>127,847</b>    | <b>128,011</b>    | <b>128,569</b>    | <b>130,402</b>    | <b>0.49</b>       | <b>1.43</b>        |
| Italy                                  | 74,431            | 73,770            | 73,408            | 71,349            | 70,015            | 0.26              | -1.87              |
| Portugal                               | 12,530            | 13,550            | 13,940            | 14,984            | 16,079            | 0.06              | 7.31               |
| Spain                                  | 41,363            | 40,527            | 40,663            | 42,236            | 44,308            | 0.17              | 4.91               |
| <b>WESTERN EUROPE</b>                  | <b>483,982</b>    | <b>477,050</b>    | <b>474,213</b>    | <b>465,013</b>    | <b>482,242</b>    | <b>1.82</b>       | <b>3.71</b>        |
| Austria                                | 19,057            | 18,886            | 18,914            | 17,888            | 19,962            | 0.08              | 11.59              |

## HONG KONG (CHINA)

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Belgium                          | 23,554         | 24,687         | 24,364         | 23,679         | 23,903         | 0.09              | 0.95               |
| France                           | 163,210        | 163,596        | 158,657        | 156,215        | 157,158        | 0.59              | 0.60               |
| Germany                          | 161,970        | 158,702        | 159,520        | 153,988        | 162,441        | 0.61              | 5.49               |
| Netherlands                      | 73,616         | 67,729         | 69,744         | 67,965         | 71,200         | 0.27              | 4.76               |
| Switzerland                      | 42,575         | 43,450         | 43,014         | 45,278         | 47,578         | 0.18              | 5.08               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>57,285</b>  | <b>58,892</b>  | <b>58,659</b>  | <b>57,856</b>  | <b>59,006</b>  | <b>0.22</b>       | <b>1.99</b>        |
| Israel                           | 38,187         | 38,892         | 40,231         | 39,967         | 42,017         | 0.16              | 5.13               |
| Turkey                           | 19,098         | 20,000         | 18,428         | 17,889         | 16,989         | 0.06              | -5.03              |
| <b>OTHER EUROPE</b>              | <b>110,541</b> | <b>124,134</b> | <b>124,367</b> | <b>126,115</b> | <b>133,748</b> | <b>0.50</b>       | <b>6.05</b>        |
| Other countries of Europe        | 110,541        | 124,134        | 124,367        | 126,115        | 133,748        | 0.50              | 6.05               |
| <b>MIDDLE EAST</b>               | <b>51,152</b>  | <b>57,997</b>  | <b>58,730</b>  | <b>58,069</b>  | <b>61,464</b>  | <b>0.23</b>       | <b>5.85</b>        |
| Bahrain                          | 1,487          | 1,577          | 1,797          | 1,713          | 1,544          | 0.01              | -9.87              |
| Egypt                            | 5,275          | 6,123          | 7,242          | 8,561          | 9,120          | 0.03              | 6.53               |
| Jordan                           | 3,433          | 3,641          | 3,625          | 3,711          | 4,258          | 0.02              | 14.74              |
| Kuwait                           | 4,839          | 5,034          | 4,772          | 4,113          | 3,670          | 0.01              | -10.77             |
| Saudi Arabia                     | 14,731         | 15,863         | 14,669         | 15,191         | 15,614         | 0.06              | 2.78               |
| United Arab Emirates             | 12,616         | 15,986         | 15,789         | 16,693         | 18,179         | 0.07              | 8.90               |
| Other countries of Middle East   | 8,771          | 9,773          | 10,836         | 8,087          | 9,079          | 0.03              | 12.27              |
| <b>SOUTH ASIA</b>                | <b>269,039</b> | <b>284,607</b> | <b>322,185</b> | <b>336,501</b> | <b>325,406</b> | <b>1.23</b>       | <b>-3.30</b>       |
| India                            | 269,039        | 284,607        | 322,185        | 336,501        | 325,406        | 1.23              | -3.30              |

## HONG KONG (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>48,615,113</b> | <b>54,298,804</b> | <b>60,838,836</b> | <b>59,307,596</b> | <b>56,654,902</b> | <b>100.00</b>     | <b>-4.47</b>       |
| <b>AFRICA</b>                     | <b>173,355</b>    | <b>167,879</b>    | <b>165,454</b>    | <b>156,021</b>    | <b>143,784</b>    | <b>0.25</b>       | <b>-7.84</b>       |
| <b>EAST AFRICA</b>                | <b>48,267</b>     | <b>49,043</b>     | <b>45,452</b>     | <b>43,599</b>     | <b>42,124</b>     | <b>0.07</b>       | <b>-3.38</b>       |
| Burundi                           | 15                | 10                | 27                | 7                 | 2                 | 0.00              | -71.43             |
| Comoros                           | 56                | 81                | 130               | 145               | 170               | 0.00              | 17.24              |
| Djibouti                          | 43                | 60                | 96                | 146               | 198               | 0.00              | 35.62              |
| Eritrea                           | 20                | 28                | 14                | 17                | 7                 | 0.00              | -58.82             |
| Ethiopia                          | 1,007             | 710               | 752               | 787               | 723               | 0.00              | -8.13              |
| Kenya                             | 4,180             | 5,661             | 5,778             | 7,035             | 6,868             | 0.01              | -2.37              |
| Madagascar                        | 3,322             | 3,129             | 4,143             | 3,335             | 5,205             | 0.01              | 56.07              |
| Malawi                            | 1,128             | 914               | 730               | 1,148             | 711               | 0.00              | -38.07             |
| Mauritius                         | 18,382            | 16,994            | 14,686            | 15,312            | 13,914            | 0.02              | -9.13              |
| Mozambique                        | 1,962             | 1,903             | 2,151             | 1,892             | 1,417             | 0.00              | -25.11             |
| Rwanda                            | 383               | 362               | 306               | 403               | 178               | 0.00              | -55.83             |
| Seychelles                        | 522               | 1,812             | 1,128             | 861               | 651               | 0.00              | -24.39             |
| Somalia                           | 1                 | 9                 | 32                | 20                | 15                | 0.00              | -25.00             |
| Tanzania, United Republic of      | 8,842             | 8,735             | 7,592             | 4,426             | 3,264             | 0.01              | -26.25             |
| Uganda                            | 3,004             | 2,932             | 2,834             | 2,768             | 2,919             | 0.01              | 5.46               |
| Zambia                            | 3,396             | 3,523             | 2,875             | 2,798             | 3,132             | 0.01              | 11.94              |
| Zimbabwe                          | 2,004             | 2,180             | 2,178             | 2,499             | 2,750             | 0.00              | 10.04              |
| <b>CENTRAL AFRICA</b>             | <b>3,168</b>      | <b>2,414</b>      | <b>2,005</b>      | <b>1,590</b>      | <b>1,405</b>      | <b>0.00</b>       | <b>-11.64</b>      |
| Angola                            | 660               | 591               | 520               | 453               | 422               | 0.00              | -6.84              |
| Cameroon                          | 426               | 360               | 320               | 225               | 141               | 0.00              | -37.33             |
| Central African Republic          | 57                | 68                | 73                | 15                | 14                | 0.00              | -6.67              |
| Chad                              | 136               | 128               | 210               | 212               | 181               | 0.00              | -14.62             |
| Congo                             | 235               | 173               | 105               | 95                | 113               | 0.00              | 18.95              |
| Congo, Democratic Republic of the | 1,198             | 643               | 321               | 237               | 182               | 0.00              | -23.21             |
| Equatorial Guinea                 | 128               | 154               | 149               | 124               | 112               | 0.00              | -9.68              |
| Gabon                             | 312               | 281               | 293               | 211               | 202               | 0.00              | -4.27              |
| Sao Tome and Principe             | 16                | 16                | 14                | 18                | 38                | 0.00              | 111.11             |
| <b>NORTH AFRICA</b>               | <b>17,491</b>     | <b>17,127</b>     | <b>17,376</b>     | <b>15,456</b>     | <b>14,254</b>     | <b>0.03</b>       | <b>-7.78</b>       |
| Algeria                           | 8,770             | 7,846             | 7,953             | 5,796             | 4,806             | 0.01              | -17.08             |
| Morocco                           | 4,828             | 5,664             | 5,861             | 6,415             | 6,378             | 0.01              | -0.58              |
| South Sudan                       | 3                 | 10                | 18                | 9                 | 4                 | 0.00              | -55.56             |
| Sudan                             | 81                | 132               | 74                | 60                | 67                | 0.00              | 11.67              |
| Tunisia                           | 3,809             | 3,475             | 3,470             | 3,176             | 2,999             | 0.01              | -5.57              |
| <b>SOUTHERN AFRICA</b>            | <b>74,045</b>     | <b>71,126</b>     | <b>74,369</b>     | <b>74,943</b>     | <b>69,379</b>     | <b>0.12</b>       | <b>-7.42</b>       |
| Botswana                          | 1,774             | 1,134             | 1,040             | 1,233             | 907               | 0.00              | -26.44             |
| Lesotho                           | 275               | 235               | 304               | 271               | 350               | 0.00              | 29.15              |
| Namibia                           | 1,102             | 1,223             | 1,727             | 1,754             | 1,497             | 0.00              | -14.65             |
| South Africa                      | 70,660            | 68,355            | 71,000            | 71,432            | 66,456            | 0.12              | -6.97              |
| Swaziland                         | 234               | 179               | 298               | 253               | 169               | 0.00              | -33.20             |
| <b>WEST AFRICA</b>                | <b>30,384</b>     | <b>28,169</b>     | <b>26,252</b>     | <b>20,433</b>     | <b>16,622</b>     | <b>0.03</b>       | <b>-18.65</b>      |
| Benin                             | 1,777             | 1,697             | 1,844             | 1,905             | 1,447             | 0.00              | -24.04             |
| Burkina Faso                      | 2,832             | 2,573             | 1,404             | 1,213             | 929               | 0.00              | -23.41             |
| Cabo Verde                        | 243               | 214               | 227               | 232               | 278               | 0.00              | 19.83              |
| Côte d'Ivoire                     | 365               | 403               | 210               | 158               | 211               | 0.00              | 33.54              |
| Gambia                            | 2,354             | 1,862             | 2,208             | 246               | 118               | 0.00              | -52.03             |
| Ghana                             | 532               | 386               | 275               | 260               | 318               | 0.00              | 22.31              |
| Guinea                            | 4,315             | 3,450             | 3,479             | 2,361             | 2,015             | 0.00              | -14.65             |
| Guinea-Bissau                     | 327               | 67                | 39                | 29                | 27                | 0.00              | -6.90              |
| Liberia                           | 150               | 38                | 33                | 19                | 90                | 0.00              | 373.68             |
| Mali                              | 6,455             | 6,677             | 6,079             | 5,566             | 4,346             | 0.01              | -21.92             |
| Mauritania                        | 393               | 391               | 401               | 321               | 299               | 0.00              | -6.85              |
| Niger                             | 2,577             | 2,998             | 3,375             | 3,280             | 2,973             | 0.01              | -9.36              |



## HONG KONG (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Nigeria                                | 6,509             | 5,690             | 5,564             | 3,963             | 2,617             | 0.00              | -33.96             |
| Senegal                                | 831               | 923               | 855               | 632               | 652               | 0.00              | 3.16               |
| Sierra Leone                           | 166               | 204               | 117               | 117               | 142               | 0.00              | 21.37              |
| Togo                                   | 558               | 596               | 142               | 131               | 160               | 0.00              | 22.14              |
| <b>AMERICAS</b>                        | <b>1,777,842</b>  | <b>1,665,562</b>  | <b>1,679,083</b>  | <b>1,728,094</b>  | <b>1,773,338</b>  | <b>3.13</b>       | <b>2.62</b>        |
| <b>CARIBBEAN</b>                       | <b>8,492</b>      | <b>8,274</b>      | <b>8,538</b>      | <b>8,805</b>      | <b>9,432</b>      | <b>0.02</b>       | <b>7.12</b>        |
| Antigua and Barbuda                    | 151               | 111               | 169               | 318               | 371               | 0.00              | 16.67              |
| Bahamas                                | 393               | 365               | 381               | 488               | 485               | 0.00              | -0.61              |
| Barbados                               | 191               | 260               | 278               | 300               | 228               | 0.00              | -24.00             |
| Cuba                                   | 507               | 448               | 298               | 231               | 265               | 0.00              | 14.72              |
| Dominica                               | 325               | 290               | 324               | 322               | 461               | 0.00              | 43.17              |
| Dominican Republic                     | 1,872             | 1,775             | 1,745             | 1,716             | 1,823             | 0.00              | 6.24               |
| Grenada                                | 52                | 55                | 152               | 181               | 308               | 0.00              | 70.17              |
| Haiti                                  | 133               | 158               | 160               | 154               | 175               | 0.00              | 13.64              |
| Jamaica                                | 2,959             | 2,801             | 2,700             | 2,870             | 2,927             | 0.01              | 1.99               |
| Saint Kitts and Nevis                  | 528               | 717               | 924               | 829               | 1,007             | 0.00              | 21.47              |
| Saint Lucia                            | 69                | 53                | 71                | 93                | 67                | 0.00              | -27.96             |
| Saint Vincent and the Grenadines       | 38                | 22                | 47                | 32                | 65                | 0.00              | 103.13             |
| Trinidad and Tobago                    | 1,274             | 1,219             | 1,289             | 1,270             | 1,250             | 0.00              | -1.57              |
| Windward Islands                       |                   |                   |                   | 1                 |                   |                   |                    |
| <b>CENTRAL AMERICA</b>                 | <b>12,034</b>     | <b>11,561</b>     | <b>11,208</b>     | <b>10,972</b>     | <b>11,274</b>     | <b>0.02</b>       | <b>2.75</b>        |
| Belize                                 | 2,287             | 2,527             | 2,222             | 2,014             | 1,710             | 0.00              | -15.09             |
| Costa Rica                             | 2,841             | 2,619             | 2,517             | 2,625             | 2,830             | 0.00              | 7.81               |
| El Salvador                            | 535               | 498               | 560               | 561               | 664               | 0.00              | 18.36              |
| Guatemala                              | 1,623             | 1,561             | 1,637             | 1,675             | 1,909             | 0.00              | 13.97              |
| Honduras                               | 1,271             | 1,183             | 1,240             | 1,257             | 1,318             | 0.00              | 4.85               |
| Nicaragua                              | 99                | 125               | 119               | 91                | 138               | 0.00              | 51.65              |
| Panama                                 | 3,378             | 3,048             | 2,913             | 2,749             | 2,705             | 0.00              | -1.60              |
| <b>NORTH AMERICA</b>                   | <b>1,608,263</b>  | <b>1,496,941</b>  | <b>1,519,829</b>  | <b>1,577,310</b>  | <b>1,618,660</b>  | <b>2.86</b>       | <b>2.62</b>        |
| Canada                                 | 392,519           | 353,954           | 354,408           | 358,448           | 369,363           | 0.65              | 3.05               |
| Mexico                                 | 30,987            | 33,146            | 34,855            | 37,838            | 37,758            | 0.07              | -0.21              |
| United States of America (*)           | 1,184,757         | 1,109,841         | 1,130,566         | 1,181,024         | 1,211,539         | 2.14              | 2.58               |
| <b>SOUTH AMERICA</b>                   | <b>149,053</b>    | <b>148,786</b>    | <b>139,508</b>    | <b>131,007</b>    | <b>133,972</b>    | <b>0.24</b>       | <b>2.26</b>        |
| Argentina                              | 13,642            | 14,453            | 12,800            | 14,061            | 16,615            | 0.03              | 18.16              |
| Bolivia, Plurinational State of        | 2,794             | 2,401             | 2,336             | 1,833             | 2,184             | 0.00              | 19.15              |
| Brazil                                 | 58,799            | 58,845            | 56,510            | 49,496            | 48,657            | 0.09              | -1.70              |
| Chile                                  | 12,657            | 13,047            | 12,304            | 12,835            | 14,699            | 0.03              | 14.52              |
| Colombia                               | 22,419            | 22,953            | 24,443            | 22,454            | 21,969            | 0.04              | -2.16              |
| Ecuador                                | 4,020             | 4,474             | 4,358             | 3,994             | 3,919             | 0.01              | -1.88              |
| French Guiana                          | 1                 |                   |                   |                   | 1                 | 0.00              |                    |
| Guyana                                 | 399               | 379               | 398               | 345               | 348               | 0.00              | 0.87               |
| Paraguay                               | 784               | 800               | 790               | 701               | 810               | 0.00              | 15.55              |
| Peru                                   | 7,315             | 7,146             | 7,236             | 8,431             | 8,216             | 0.01              | -2.55              |
| Suriname                               | 3,188             | 3,032             | 2,691             | 2,716             | 2,842             | 0.01              | 4.64               |
| Uruguay                                | 2,249             | 2,630             | 2,446             | 2,429             | 2,475             | 0.00              | 1.89               |
| Venezuela, Bolivarian Republic of      | 20,786            | 18,626            | 13,196            | 11,712            | 11,237            | 0.02              | -4.06              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>44,166,015</b> | <b>49,914,821</b> | <b>56,393,083</b> | <b>54,846,936</b> | <b>52,145,545</b> | <b>92.04</b>      | <b>-4.93</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>40,245,889</b> | <b>45,977,243</b> | <b>52,645,539</b> | <b>51,200,020</b> | <b>48,297,563</b> | <b>85.25</b>      | <b>-5.67</b>       |
| China                                  | 34,911,395        | 40,745,277        | 47,247,675        | 45,842,360        | 42,778,145        | 75.51             | -6.68              |
| Japan                                  | 1,254,602         | 1,057,033         | 1,078,766         | 1,049,272         | 1,092,329         | 1.93              | 4.10               |
| Korea, Democratic People's Republic of | 103               | 109               | 80                | 100               | 161               | 0.00              | 61.00              |
| Korea, Republic of                     | 1,078,458         | 1,083,543         | 1,251,047         | 1,243,293         | 1,392,367         | 2.46              | 11.99              |
| Macao (China)                          | 883,479           | 958,215           | 1,001,502         | 1,021,283         | 994,999           | 1.76              | -2.57              |
| Mongolia                               | 29,107            | 32,968            | 34,586            | 27,915            | 28,134            | 0.05              | 0.78               |
| Taiwan Province of China               | 2,088,745         | 2,100,098         | 2,031,883         | 2,015,797         | 2,011,428         | 3.55              | -0.22              |

## HONG KONG (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>SOUTH-EAST ASIA</b>                 | <b>3,179,331</b> | <b>3,220,159</b> | <b>3,032,065</b> | <b>2,965,754</b> | <b>3,163,936</b> | <b>5.58</b>       | <b>6.68</b>        |
| Brunei Darussalam                      | 10,789           | 9,765            | 9,399            | 8,326            | 8,004            | 0.01              | -3.87              |
| Cambodia                               | 11,914           | 12,312           | 14,724           | 17,945           | 19,943           | 0.04              | 11.13              |
| Indonesia                              | 511,893          | 517,487          | 492,004          | 413,568          | 464,406          | 0.82              | 12.29              |
| Lao People's Democratic Republic       | 2,456            | 2,085            | 2,040            | 2,072            | 2,589            | 0.00              | 24.95              |
| Malaysia                               | 624,859          | 649,124          | 589,886          | 544,688          | 535,542          | 0.95              | -1.68              |
| Myanmar                                | 8,558            | 10,176           | 11,050           | 11,054           | 13,917           | 0.02              | 25.90              |
| Philippines                            | 709,753          | 705,319          | 634,744          | 704,082          | 791,171          | 1.40              | 12.37              |
| Singapore                              | 728,224          | 700,065          | 737,911          | 675,411          | 674,006          | 1.19              | -0.21              |
| Thailand                               | 501,759          | 534,676          | 485,121          | 529,410          | 594,615          | 1.05              | 12.32              |
| Timor-Leste                            | 129              | 196              | 173              | 229              | 300              | 0.00              | 31.00              |
| Viet Nam                               | 68,997           | 78,954           | 55,013           | 58,969           | 59,443           | 0.10              | 0.80               |
| <b>AUSTRALASIA</b>                     | <b>730,832</b>   | <b>707,408</b>   | <b>704,677</b>   | <b>669,897</b>   | <b>672,631</b>   | <b>1.19</b>       | <b>0.41</b>        |
| Australia                              | 632,462          | 609,714          | 603,841          | 574,270          | 575,812          | 1.02              | 0.27               |
| New Zealand (*)                        | 98,370           | 97,694           | 100,836          | 95,627           | 96,819           | 0.17              | 1.25               |
| <b>MELANESIA</b>                       | <b>7,584</b>     | <b>7,804</b>     | <b>8,571</b>     | <b>8,969</b>     | <b>9,154</b>     | <b>0.02</b>       | <b>2.06</b>        |
| Fiji                                   | 5,359            | 5,647            | 6,058            | 6,300            | 6,255            | 0.01              | -0.71              |
| Papua New Guinea                       | 1,641            | 1,656            | 1,884            | 1,953            | 2,014            | 0.00              | 3.12               |
| Solomon Islands                        | 251              | 188              | 235              | 210              | 174              | 0.00              | -17.14             |
| Vanuatu                                | 333              | 313              | 394              | 506              | 711              | 0.00              | 40.51              |
| <b>MICRONESIA</b>                      | <b>1,331</b>     | <b>1,174</b>     | <b>1,110</b>     | <b>1,158</b>     | <b>1,090</b>     | <b>0.00</b>       | <b>-5.87</b>       |
| Kiribati                               | 611              | 548              | 406              | 376              | 432              | 0.00              | 14.89              |
| Marshall Islands                       | 464              | 384              | 416              | 442              | 416              | 0.00              | -5.88              |
| Micronesia, Federated States of        | 32               | 61               | 57               | 129              | 105              | 0.00              | -18.60             |
| Nauru                                  | 224              | 181              | 231              | 211              | 137              | 0.00              | -35.07             |
| <b>POLYNESIA</b>                       | <b>993</b>       | <b>993</b>       | <b>1,005</b>     | <b>936</b>       | <b>902</b>       | <b>0.00</b>       | <b>-3.63</b>       |
| Samoa                                  | 268              | 323              | 338              | 403              | 358              | 0.00              | -11.17             |
| Tonga                                  | 590              | 585              | 588              | 472              | 479              | 0.00              | 1.48               |
| Tuvalu                                 | 135              | 85               | 79               | 61               | 65               | 0.00              | 6.56               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>55</b>        | <b>40</b>        | <b>116</b>       | <b>202</b>       | <b>269</b>       | <b>0.00</b>       | <b>33.17</b>       |
| Other countries of Oceania             | 55               | 40               | 116              | 202              | 269              | 0.00              | 33.17              |
| <b>EUROPE</b>                          | <b>1,973,211</b> | <b>1,998,798</b> | <b>1,965,102</b> | <b>1,926,928</b> | <b>1,997,981</b> | <b>3.53</b>       | <b>3.69</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>294,979</b>   | <b>354,003</b>   | <b>337,899</b>   | <b>299,594</b>   | <b>298,488</b>   | <b>0.53</b>       | <b>-0.37</b>       |
| Armenia                                | 290              | 388              | 406              | 352              | 368              | 0.00              | 4.55               |
| Azerbaijan                             | 851              | 833              | 742              | 585              | 517              | 0.00              | -11.62             |
| Belarus                                | 1,518            | 1,696            | 1,549            | 1,453            | 1,439            | 0.00              | -0.96              |
| Bulgaria                               | 5,304            | 5,619            | 5,457            | 5,556            | 5,701            | 0.01              | 2.61               |
| Czech Republic                         | 10,683           | 11,049           | 10,800           | 11,568           | 11,921           | 0.02              | 3.05               |
| Estonia                                | 4,325            | 4,341            | 3,821            | 4,032            | 4,946            | 0.01              | 22.67              |
| Georgia                                | 351              | 309              | 421              | 363              | 473              | 0.00              | 30.30              |
| Hungary                                | 8,968            | 9,177            | 10,314           | 9,801            | 10,432           | 0.02              | 6.44               |
| Kazakhstan                             | 8,580            | 17,292           | 16,548           | 13,738           | 11,968           | 0.02              | -12.88             |
| Kyrgyzstan                             | 478              | 590              | 509              | 331              | 252              | 0.00              | -23.87             |
| Latvia                                 | 2,783            | 2,752            | 2,542            | 2,904            | 3,130            | 0.01              | 7.78               |
| Lithuania                              | 3,702            | 3,736            | 3,717            | 3,840            | 4,273            | 0.01              | 11.28              |
| Moldova, Republic of                   | 220              | 263              | 215              | 200              | 202              | 0.00              | 1.00               |
| Poland                                 | 23,896           | 27,709           | 27,130           | 28,738           | 29,223           | 0.05              | 1.69               |
| Romania                                | 10,175           | 11,221           | 11,177           | 11,558           | 13,165           | 0.02              | 13.90              |
| Russian Federation                     | 186,461          | 223,664          | 202,141          | 151,469          | 142,664          | 0.25              | -5.81              |
| Slovakia                               | 4,907            | 4,954            | 4,665            | 5,021            | 4,990            | 0.01              | -0.62              |
| Tajikistan                             | 90               | 85               | 120              | 102              | 81               | 0.00              | -20.59             |
| Turkmenistan                           | 42               | 20               | 57               | 33               | 38               | 0.00              | 15.15              |
| Ukraine                                | 20,718           | 27,666           | 34,963           | 47,432           | 52,228           | 0.09              | 10.11              |
| Uzbekistan                             | 614              | 631              | 605              | 507              | 470              | 0.00              | -7.30              |
| Other countries Central/East Europe    | 23               | 8                |                  | 11               | 7                | 0.00              | -36.36             |

## HONG KONG (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>NORTHERN EUROPE</b>                    | <b>694,849</b> | <b>668,752</b> | <b>667,308</b> | <b>681,783</b> | <b>723,468</b> | <b>1.28</b>       | <b>6.11</b>        |
| Denmark                                   | 26,941         | 26,187         | 24,013         | 24,277         | 26,637         | 0.05              | 9.72               |
| Finland                                   | 30,079         | 28,241         | 25,877         | 26,475         | 27,932         | 0.05              | 5.50               |
| Iceland                                   | 1,426          | 1,417          | 1,282          | 1,455          | 1,312          | 0.00              | -9.83              |
| Ireland                                   | 27,108         | 26,517         | 26,849         | 26,855         | 28,438         | 0.05              | 5.89               |
| Norway                                    | 20,326         | 19,173         | 17,325         | 19,059         | 22,095         | 0.04              | 15.93              |
| Sweden                                    | 55,731         | 53,787         | 51,107         | 54,157         | 65,124         | 0.11              | 20.25              |
| United Kingdom                            | 533,238        | 513,430        | 520,855        | 529,505        | 551,930        | 0.97              | 4.24               |
| <b>SOUTHERN EUROPE</b>                    | <b>215,778</b> | <b>215,517</b> | <b>216,300</b> | <b>216,530</b> | <b>222,953</b> | <b>0.39</b>       | <b>2.97</b>        |
| Albania                                   | 377            | 491            | 562            | 591            | 755            | 0.00              | 27.75              |
| Andorra                                   | 93             | 134            | 87             | 102            | 121            | 0.00              | 18.63              |
| Bosnia and Herzegovina                    | 442            | 469            | 642            | 608            | 772            | 0.00              | 26.97              |
| Croatia                                   | 3,262          | 3,434          | 3,424          | 3,572          | 3,928          | 0.01              | 9.97               |
| Greece                                    | 8,189          | 8,537          | 8,900          | 8,422          | 8,987          | 0.02              | 6.71               |
| Holy See                                  | 5              | 6              | 3              |                | 11             | 0.00              |                    |
| Italy                                     | 115,610        | 112,927        | 111,836        | 108,066        | 105,317        | 0.19              | -2.54              |
| Malta                                     | 861            | 769            | 893            | 862            | 886            | 0.00              | 2.78               |
| Montenegro                                | 497            | 515            | 513            | 559            | 622            | 0.00              | 11.27              |
| Portugal                                  | 21,708         | 24,074         | 24,702         | 25,396         | 28,171         | 0.05              | 10.93              |
| San Marino                                | 92             | 91             | 95             | 73             | 118            | 0.00              | 61.64              |
| Serbia                                    | 2,963          | 3,418          | 3,964          | 4,803          | 5,730          | 0.01              | 19.30              |
| Slovenia                                  | 2,751          | 2,251          | 2,293          | 2,517          | 2,623          | 0.00              | 4.21               |
| Spain                                     | 58,301         | 57,751         | 57,556         | 60,091         | 63,964         | 0.11              | 6.45               |
| The Former Yugoslav Republic of Macedonia | 627            | 650            | 830            | 868            | 948            | 0.00              | 9.22               |
| <b>WESTERN EUROPE</b>                     | <b>660,833</b> | <b>654,051</b> | <b>640,343</b> | <b>629,965</b> | <b>658,202</b> | <b>1.16</b>       | <b>4.48</b>        |
| Austria                                   | 25,819         | 25,903         | 25,701         | 24,446         | 26,784         | 0.05              | 9.56               |
| Belgium                                   | 31,937         | 33,144         | 32,109         | 31,379         | 31,586         | 0.06              | 0.66               |
| France (*)                                | 226,118        | 227,760        | 217,065        | 209,825        | 213,641        | 0.38              | 1.82               |
| Germany                                   | 222,820        | 220,604        | 218,530        | 213,802        | 226,594        | 0.40              | 5.98               |
| Liechtenstein                             | 335            | 311            | 331            | 270            | 320            | 0.00              | 18.52              |
| Luxembourg                                | 1,432          | 1,728          | 1,612          | 1,599          | 1,690          | 0.00              | 5.69               |
| Monaco                                    | 163            | 166            | 115            | 92             | 132            | 0.00              | 43.48              |
| Netherlands                               | 100,068        | 91,820         | 92,795         | 91,596         | 95,762         | 0.17              | 4.55               |
| Switzerland                               | 52,141         | 52,615         | 52,085         | 56,956         | 61,693         | 0.11              | 8.32               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>106,772</b> | <b>106,475</b> | <b>103,252</b> | <b>99,056</b>  | <b>94,870</b>  | <b>0.17</b>       | <b>-4.23</b>       |
| Cyprus                                    | 1,276          | 1,403          | 1,421          | 1,493          | 1,764          | 0.00              | 18.15              |
| Israel                                    | 66,807         | 66,630         | 65,794         | 63,951         | 64,403         | 0.11              | 0.71               |
| Turkey                                    | 38,689         | 38,442         | 36,037         | 33,612         | 28,703         | 0.05              | -14.60             |
| <b>MIDDLE EAST</b>                        | <b>78,023</b>  | <b>83,789</b>  | <b>83,374</b>  | <b>79,806</b>  | <b>79,918</b>  | <b>0.14</b>       | <b>0.14</b>        |
| Bahrain                                   | 1,860          | 2,051          | 2,301          | 2,178          | 1,918          | 0.00              | -11.94             |
| Egypt                                     | 10,839         | 12,187         | 15,091         | 16,697         | 17,380         | 0.03              | 4.09               |
| Iraq                                      | 192            | 207            | 220            | 133            | 145            | 0.00              | 9.02               |
| Jordan                                    | 14,362         | 13,171         | 12,027         | 11,734         | 10,703         | 0.02              | -8.79              |
| Kuwait                                    | 5,912          | 6,033          | 5,566          | 4,717          | 4,262          | 0.01              | -9.65              |
| Lebanon                                   | 1,303          | 1,203          | 1,226          | 1,043          | 884            | 0.00              | -15.24             |
| Libya                                     | 25             | 54             | 46             | 27             | 28             | 0.00              | 3.70               |
| Oman                                      | 1,227          | 1,291          | 1,536          | 1,349          | 1,565          | 0.00              | 16.01              |
| Qatar                                     | 2,264          | 3,722          | 3,034          | 3,072          | 3,668          | 0.01              | 19.40              |
| Saudi Arabia                              | 19,107         | 19,872         | 18,850         | 18,685         | 18,491         | 0.03              | -1.04              |
| Syrian Arab Republic                      | 618            | 536            | 423            | 407            | 334            | 0.00              | -17.94             |
| United Arab Emirates                      | 14,410         | 17,818         | 17,865         | 19,022         | 20,050         | 0.04              | 5.40               |
| Yemen                                     | 5,857          | 5,601          | 5,136          | 701            | 453            | 0.00              | -35.38             |
| Other countries of Middle East            | 47             | 43             | 53             | 41             | 37             | 0.00              | -9.76              |

## HONG KONG (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                              | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>SOUTH ASIA</b>            | <b>446,667</b> | <b>467,955</b> | <b>552,510</b> | <b>569,653</b> | <b>514,336</b> | <b>0.91</b>       | <b>-9.71</b>       |
| Afghanistan                  | 147            | 118            | 136            | 152            | 155            | 0.00              | 1.97               |
| Bangladesh                   | 4,917          | 5,512          | 5,747          | 6,397          | 6,113          | 0.01              | -4.44              |
| Bhutan                       | 945            | 1,057          | 1,361          | 1,318          | 1,340          | 0.00              | 1.67               |
| India                        | 414,158        | 434,648        | 516,084        | 531,770        | 480,906        | 0.85              | -9.57              |
| Iran, Islamic Republic of    | 2,858          | 2,492          | 3,389          | 3,062          | 3,265          | 0.01              | 6.63               |
| Maldives                     | 547            | 723            | 1,063          | 1,302          | 1,506          | 0.00              | 15.67              |
| Nepal                        | 6,906          | 7,723          | 8,707          | 9,336          | 6,659          | 0.01              | -28.67             |
| Pakistan                     | 9,592          | 9,031          | 8,753          | 8,218          | 6,823          | 0.01              | -16.97             |
| Sri Lanka                    | 6,597          | 6,651          | 7,270          | 8,098          | 7,569          | 0.01              | -6.53              |
| <b>NOT SPECIFIED</b>         |                |                | <b>230</b>     | <b>158</b>     |                |                   |                    |
| Other countries of the World |                |                | 230            | 158            |                |                   |                    |

## HUNGARY

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>10,353,000</b> | <b>10,624,000</b> | <b>12,139,000</b> | <b>14,316,000</b> | <b>15,255,464</b> | <b>100.00</b>     | <b>6.56</b>        |
| <b>AFRICA</b>                          | <b>26,000</b>     | <b>27,000</b>     | <b>28,000</b>     | <b>32,000</b>     | <b>34,804</b>     | <b>0.23</b>       | <b>8.76</b>        |
| <b>OTHER AFRICA</b>                    | <b>26,000</b>     | <b>27,000</b>     | <b>28,000</b>     | <b>32,000</b>     | <b>34,804</b>     | <b>0.23</b>       | <b>8.76</b>        |
| All countries of Africa                | 26,000            | 27,000            | 28,000            | 32,000            | 34,804            | 0.23              | 8.76               |
| <b>AMERICAS</b>                        | <b>567,000</b>    | <b>614,000</b>    | <b>678,000</b>    | <b>810,000</b>    | <b>861,121</b>    | <b>5.64</b>       | <b>6.31</b>        |
| <b>NORTH AMERICA</b>                   | <b>402,000</b>    | <b>441,000</b>    | <b>497,000</b>    | <b>603,000</b>    | <b>628,115</b>    | <b>4.12</b>       | <b>4.17</b>        |
| United States of America               | 402,000           | 441,000           | 497,000           | 603,000           | 628,115           | 4.12              | 4.17               |
| <b>OTHER AMERICAS</b>                  | <b>165,000</b>    | <b>173,000</b>    | <b>181,000</b>    | <b>207,000</b>    | <b>233,006</b>    | <b>1.53</b>       | <b>12.56</b>       |
| Other countries of the Americas        | 165,000           | 173,000           | 181,000           | 207,000           | 233,006           | 1.53              | 12.56              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>404,000</b>    | <b>563,000</b>    | <b>614,000</b>    | <b>699,000</b>    | <b>847,889</b>    | <b>5.56</b>       | <b>21.30</b>       |
| <b>AUSTRALASIA</b>                     | <b>69,000</b>     | <b>76,000</b>     | <b>79,000</b>     | <b>86,000</b>     | <b>99,251</b>     | <b>0.65</b>       | <b>15.41</b>       |
| Australia                              | 69,000            | 76,000            | 79,000            | 86,000            | 99,251            | 0.65              | 15.41              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>335,000</b>    | <b>487,000</b>    | <b>535,000</b>    | <b>613,000</b>    | <b>748,638</b>    | <b>4.91</b>       | <b>22.13</b>       |
| All countries of Asia                  | 335,000           | 487,000           | 535,000           | 613,000           | 748,638           | 4.91              | 22.13              |
| <b>EUROPE</b>                          | <b>9,356,000</b>  | <b>9,420,000</b>  | <b>10,819,000</b> | <b>12,775,000</b> | <b>13,511,650</b> | <b>88.57</b>      | <b>5.77</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>3,145,000</b>  | <b>3,662,000</b>  | <b>4,414,000</b>  | <b>5,784,000</b>  | <b>6,462,713</b>  | <b>42.36</b>      | <b>11.73</b>       |
| Bulgaria                               | 125,000           | 124,000           | 129,000           | 384,000           | 391,406           | 2.57              | 1.93               |
| Czech Republic                         | 334,000           | 630,000           | 764,000           | 818,000           | 854,301           | 5.60              | 4.44               |
| Poland                                 | 694,000           | 713,000           | 636,000           | 465,000           | 547,913           | 3.59              | 17.83              |
| Romania                                | 1,092,000         | 953,000           | 1,215,000         | 2,106,000         | 2,774,478         | 18.19             | 31.74              |
| Slovakia                               | 679,000           | 942,000           | 1,383,000         | 1,781,000         | 1,714,053         | 11.24             | -3.76              |
| Ukraine                                | 221,000           | 300,000           | 287,000           | 230,000           | 180,562           | 1.18              | -21.49             |
| <b>NORTHERN EUROPE</b>                 | <b>304,000</b>    | <b>373,000</b>    | <b>404,000</b>    | <b>500,000</b>    | <b>564,378</b>    | <b>3.70</b>       | <b>12.88</b>       |
| United Kingdom                         | 304,000           | 373,000           | 404,000           | 500,000           | 564,378           | 3.70              | 12.88              |
| <b>SOUTHERN EUROPE</b>                 | <b>822,000</b>    | <b>733,000</b>    | <b>847,000</b>    | <b>1,027,000</b>  | <b>1,038,225</b>  | <b>6.81</b>       | <b>1.09</b>        |
| Croatia                                | 48,000            | 28,000            | 39,000            | 66,000            | 35,448            | 0.23              | -46.29             |
| Italy                                  | 387,000           | 425,000           | 438,000           | 398,000           | 406,887           | 2.67              | 2.23               |
| Serbia and Montenegro                  | 381,000           | 271,000           | 364,000           | 541,000           | 573,407           | 3.76              | 5.99               |
| Slovenia                               | 6,000             | 9,000             | 6,000             | 22,000            | 22,483            | 0.15              | 2.20               |
| <b>WESTERN EUROPE</b>                  | <b>4,037,000</b>  | <b>3,603,000</b>  | <b>3,830,000</b>  | <b>3,901,000</b>  | <b>3,756,161</b>  | <b>24.62</b>      | <b>-3.71</b>       |
| Austria                                | 1,005,000         | 832,000           | 1,051,000         | 1,129,000         | 1,049,943         | 6.88              | -7.00              |
| France                                 | 257,000           | 230,000           | 206,000           | 221,000           | 256,940           | 1.68              | 16.26              |
| Germany                                | 2,399,000         | 2,057,000         | 2,125,000         | 2,102,000         | 1,991,456         | 13.05             | -5.26              |
| Netherlands                            | 196,000           | 295,000           | 266,000           | 267,000           | 263,293           | 1.73              | -1.39              |
| Switzerland                            | 180,000           | 189,000           | 182,000           | 182,000           | 194,529           | 1.28              | 6.88               |
| <b>OTHER EUROPE</b>                    | <b>1,048,000</b>  | <b>1,049,000</b>  | <b>1,324,000</b>  | <b>1,563,000</b>  | <b>1,690,173</b>  | <b>11.08</b>      | <b>8.14</b>        |
| Other countries of Europe              | 1,048,000         | 1,049,000         | 1,324,000         | 1,563,000         | 1,690,173         | 11.08             | 8.14               |

## HUNGARY

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>43,565,000</b> | <b>43,611,000</b> | <b>45,984,000</b> | <b>48,345,000</b> | <b>52,890,067</b> | <b>100.00</b>     | <b>9.40</b>        |
| <b>AFRICA</b>                          | <b>26,000</b>     | <b>28,000</b>     | <b>29,000</b>     | <b>32,000</b>     | <b>34,972</b>     | <b>0.07</b>       | <b>9.29</b>        |
| <b>OTHER AFRICA</b>                    | <b>26,000</b>     | <b>28,000</b>     | <b>29,000</b>     | <b>32,000</b>     | <b>34,972</b>     | <b>0.07</b>       | <b>9.29</b>        |
| All countries of Africa                | 26,000            | 28,000            | 29,000            | 32,000            | 34,972            | 0.07              | 9.29               |
| <b>AMERICAS</b>                        | <b>577,000</b>    | <b>635,000</b>    | <b>723,000</b>    | <b>811,000</b>    | <b>863,539</b>    | <b>1.63</b>       | <b>6.48</b>        |
| <b>NORTH AMERICA</b>                   | <b>412,000</b>    | <b>461,000</b>    | <b>540,000</b>    | <b>603,000</b>    | <b>628,761</b>    | <b>1.19</b>       | <b>4.27</b>        |
| United States of America               | 412,000           | 461,000           | 540,000           | 603,000           | 628,761           | 1.19              | 4.27               |
| <b>OTHER AMERICAS</b>                  | <b>165,000</b>    | <b>174,000</b>    | <b>183,000</b>    | <b>208,000</b>    | <b>234,778</b>    | <b>0.44</b>       | <b>12.87</b>       |
| Other countries of the Americas        | 165,000           | 174,000           | 183,000           | 208,000           | 234,778           | 0.44              | 12.87              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>459,000</b>    | <b>591,000</b>    | <b>650,000</b>    | <b>730,000</b>    | <b>854,511</b>    | <b>1.62</b>       | <b>17.06</b>       |
| <b>AUSTRALASIA</b>                     | <b>69,000</b>     | <b>76,000</b>     | <b>79,000</b>     | <b>90,000</b>     | <b>99,251</b>     | <b>0.19</b>       | <b>10.28</b>       |
| Australia                              | 69,000            | 76,000            | 79,000            | 90,000            | 99,251            | 0.19              | 10.28              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>390,000</b>    | <b>515,000</b>    | <b>571,000</b>    | <b>640,000</b>    | <b>755,260</b>    | <b>1.43</b>       | <b>18.01</b>       |
| All countries of Asia                  | 390,000           | 515,000           | 571,000           | 640,000           | 755,260           | 1.43              | 18.01              |
| <b>EUROPE</b>                          | <b>42,503,000</b> | <b>42,357,000</b> | <b>44,582,000</b> | <b>46,772,000</b> | <b>51,137,045</b> | <b>96.69</b>      | <b>9.33</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>23,822,000</b> | <b>23,372,000</b> | <b>24,656,000</b> | <b>25,907,000</b> | <b>28,896,010</b> | <b>54.63</b>      | <b>11.54</b>       |
| Bulgaria                               | 1,443,000         | 1,174,000         | 1,284,000         | 1,451,000         | 1,817,428         | 3.44              | 25.25              |
| Czech Republic                         | 1,041,000         | 1,188,000         | 1,356,000         | 1,437,000         | 1,546,036         | 2.92              | 7.59               |
| Poland                                 | 1,603,000         | 1,812,000         | 1,700,000         | 1,934,000         | 2,083,599         | 3.94              | 7.74               |
| Romania                                | 7,901,000         | 7,282,000         | 8,248,000         | 9,038,000         | 11,070,463        | 20.93             | 22.49              |
| Slovakia                               | 9,971,000         | 10,015,000        | 10,324,000        | 10,236,000        | 10,498,038        | 19.85             | 2.56               |
| Ukraine                                | 1,863,000         | 1,901,000         | 1,744,000         | 1,811,000         | 1,880,446         | 3.56              | 3.83               |
| <b>NORTHERN EUROPE</b>                 | <b>357,000</b>    | <b>422,000</b>    | <b>475,000</b>    | <b>588,000</b>    | <b>652,059</b>    | <b>1.23</b>       | <b>10.89</b>       |
| United Kingdom                         | 357,000           | 422,000           | 475,000           | 588,000           | 652,059           | 1.23              | 10.89              |
| <b>SOUTHERN EUROPE</b>                 | <b>4,301,000</b>  | <b>5,152,000</b>  | <b>5,354,000</b>  | <b>5,525,000</b>  | <b>5,872,880</b>  | <b>11.10</b>      | <b>6.30</b>        |
| Croatia                                | 756,000           | 824,000           | 903,000           | 941,000           | 966,497           | 1.83              | 2.71               |
| Italy                                  | 577,000           | 634,000           | 667,000           | 688,000           | 768,359           | 1.45              | 11.68              |
| Serbia and Montenegro                  | 2,658,000         | 3,344,000         | 3,364,000         | 3,417,000         | 3,726,828         | 7.05              | 9.07               |
| Slovenia                               | 310,000           | 350,000           | 420,000           | 479,000           | 411,196           | 0.78              | -14.16             |
| <b>WESTERN EUROPE</b>                  | <b>11,255,000</b> | <b>10,929,000</b> | <b>11,209,000</b> | <b>11,770,000</b> | <b>12,421,650</b> | <b>23.49</b>      | <b>5.54</b>        |
| Austria                                | 7,233,000         | 7,117,000         | 7,297,000         | 7,812,000         | 8,232,892         | 15.57             | 5.39               |
| France                                 | 346,000           | 337,000           | 355,000           | 368,000           | 397,961           | 0.75              | 8.14               |
| Germany                                | 3,188,000         | 2,848,000         | 2,935,000         | 2,963,000         | 3,131,548         | 5.92              | 5.69               |
| Netherlands                            | 274,000           | 379,000           | 354,000           | 361,000           | 367,897           | 0.70              | 1.91               |
| Switzerland                            | 214,000           | 248,000           | 268,000           | 266,000           | 291,352           | 0.55              | 9.53               |
| <b>OTHER EUROPE</b>                    | <b>2,768,000</b>  | <b>2,482,000</b>  | <b>2,888,000</b>  | <b>2,982,000</b>  | <b>3,294,446</b>  | <b>6.23</b>       | <b>10.48</b>       |
| Other countries of Europe              | 2,768,000         | 2,482,000         | 2,888,000         | 2,982,000         | 3,294,446         | 6.23              | 10.48              |

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### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>3,825,319</b> | <b>4,006,962</b> | <b>4,186,556</b> | <b>4,437,504</b> | <b>4,759,214</b> | <b>100.00</b>     | <b>7.25</b>        |
| <b>AFRICA</b>                          | <b>14,011</b>    | <b>16,449</b>    | <b>19,063</b>    | <b>25,651</b>    | <b>25,340</b>    | <b>0.53</b>       | <b>-1.21</b>       |
| <b>OTHER AFRICA</b>                    | <b>14,011</b>    | <b>16,449</b>    | <b>19,063</b>    | <b>25,651</b>    | <b>25,340</b>    | <b>0.53</b>       | <b>-1.21</b>       |
| All countries of Africa                | 14,011           | 16,449           | 19,063           | 25,651           | 25,340           | 0.53              | -1.21              |
| <b>AMERICAS</b>                        | <b>246,436</b>   | <b>283,322</b>   | <b>314,192</b>   | <b>349,726</b>   | <b>353,941</b>   | <b>7.44</b>       | <b>1.21</b>        |
| <b>NORTH AMERICA</b>                   | <b>196,353</b>   | <b>226,501</b>   | <b>252,887</b>   | <b>284,352</b>   | <b>289,931</b>   | <b>6.09</b>       | <b>1.96</b>        |
| Canada                                 | 23,878           | 28,586           | 30,305           | 33,755           | 35,619           | 0.75              | 5.52               |
| United States of America               | 172,475          | 197,915          | 222,582          | 250,597          | 254,312          | 5.34              | 1.48               |
| <b>OTHER AMERICAS</b>                  | <b>50,083</b>    | <b>56,821</b>    | <b>61,305</b>    | <b>65,374</b>    | <b>64,010</b>    | <b>1.34</b>       | <b>-2.09</b>       |
| Other countries of the Americas        | 50,083           | 56,821           | 61,305           | 65,374           | 64,010           | 1.34              | -2.09              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>103,996</b>   | <b>109,673</b>   | <b>100,481</b>   | <b>100,857</b>   | <b>92,978</b>    | <b>1.95</b>       | <b>-7.81</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>76,180</b>    | <b>76,586</b>    | <b>67,770</b>    | <b>63,612</b>    | <b>53,513</b>    | <b>1.12</b>       | <b>-15.88</b>      |
| Japan                                  | 76,180           | 76,586           | 67,770           | 63,612           | 53,513           | 1.12              | -15.88             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>27,816</b>    | <b>33,087</b>    | <b>32,711</b>    | <b>37,245</b>    | <b>39,465</b>    | <b>0.83</b>       | <b>5.96</b>        |
| All countries of Oceania               | 27,816           | 33,087           | 32,711           | 37,245           | 39,465           | 0.83              | 5.96               |
| <b>EUROPE</b>                          | <b>3,195,555</b> | <b>3,360,271</b> | <b>3,463,265</b> | <b>3,504,768</b> | <b>3,850,506</b> | <b>80.91</b>      | <b>9.86</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>931,518</b>   | <b>1,005,600</b> | <b>1,037,414</b> | <b>1,042,815</b> | <b>1,142,066</b> | <b>24.00</b>      | <b>9.52</b>        |
| Bulgaria                               | 33,238           | 33,627           | 36,216           | 39,031           | 44,101           | 0.93              | 12.99              |
| Czech Republic                         | 161,940          | 175,083          | 187,287          | 204,817          | 234,357          | 4.92              | 14.42              |
| Poland                                 | 145,919          | 160,480          | 173,670          | 181,641          | 191,491          | 4.02              | 5.42               |
| Romania                                | 202,283          | 199,860          | 216,387          | 232,907          | 260,625          | 5.48              | 11.90              |
| Russian Federation                     | 156,083          | 194,390          | 184,345          | 143,772          | 134,339          | 2.82              | -6.56              |
| Slovakia                               | 97,083           | 107,503          | 129,405          | 141,767          | 167,361          | 3.52              | 18.05              |
| Ukraine                                | 134,972          | 134,657          | 110,104          | 98,880           | 109,792          | 2.31              | 11.04              |
| <b>NORTHERN EUROPE</b>                 | <b>431,987</b>   | <b>476,567</b>   | <b>486,885</b>   | <b>552,728</b>   | <b>586,122</b>   | <b>12.32</b>      | <b>6.04</b>        |
| Denmark                                | 32,139           | 36,175           | 35,846           | 41,401           | 52,917           | 1.11              | 27.82              |
| Finland                                | 41,423           | 49,783           | 49,540           | 48,477           | 48,719           | 1.02              | 0.50               |
| Norway                                 | 43,929           | 49,303           | 47,645           | 51,834           | 52,844           | 1.11              | 1.95               |
| Sweden                                 | 81,495           | 85,781           | 76,233           | 87,307           | 87,719           | 1.84              | 0.47               |
| United Kingdom                         | 233,001          | 255,525          | 277,621          | 323,709          | 343,923          | 7.23              | 6.24               |
| <b>SOUTHERN EUROPE</b>                 | <b>509,075</b>   | <b>501,991</b>   | <b>529,821</b>   | <b>542,438</b>   | <b>585,437</b>   | <b>12.30</b>      | <b>7.93</b>        |
| Croatia                                | 33,959           | 35,022           | 40,351           | 36,618           | 40,020           | 0.84              | 9.29               |
| Greece                                 | 33,931           | 34,888           | 41,129           | 43,384           | 51,411           | 1.08              | 18.50              |
| Italy                                  | 218,026          | 221,127          | 226,536          | 237,994          | 242,130          | 5.09              | 1.74               |
| Serbia                                 | 59,743           | 62,556           | 63,502           | 61,732           | 71,740           | 1.51              | 16.21              |
| Slovenia                               | 24,025           | 23,688           | 24,668           | 22,575           | 26,934           | 0.57              | 19.31              |
| Spain                                  | 139,391          | 124,710          | 133,635          | 140,135          | 153,202          | 3.22              | 9.32               |
| <b>WESTERN EUROPE</b>                  | <b>1,126,580</b> | <b>1,106,098</b> | <b>1,111,885</b> | <b>1,107,965</b> | <b>1,153,078</b> | <b>24.23</b>      | <b>4.07</b>        |
| Austria                                | 270,337          | 260,618          | 265,094          | 265,664          | 284,546          | 5.98              | 7.11               |
| Belgium                                | 63,012           | 64,302           | 69,847           | 66,238           | 67,829           | 1.43              | 2.40               |
| France                                 | 134,176          | 136,435          | 138,296          | 148,015          | 150,612          | 3.16              | 1.75               |
| Germany                                | 505,284          | 489,359          | 489,006          | 479,564          | 482,651          | 10.14             | 0.64               |
| Netherlands                            | 99,002           | 94,463           | 88,909           | 86,115           | 100,607          | 2.11              | 16.83              |
| Switzerland                            | 54,769           | 60,921           | 60,733           | 62,369           | 66,833           | 1.40              | 7.16               |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>100,054</b>   | <b>118,809</b>   | <b>131,393</b>   | <b>158,607</b>   | <b>181,487</b>   | <b>3.81</b>       | <b>14.43</b>       |
| Israel                                 | 50,638           | 64,176           | 76,674           | 89,057           | 106,114          | 2.23              | 19.15              |
| Turkey                                 | 49,416           | 54,633           | 54,719           | 69,550           | 75,373           | 1.58              | 8.37               |
| <b>OTHER EUROPE</b>                    | <b>96,341</b>    | <b>151,206</b>   | <b>165,867</b>   | <b>100,215</b>   | <b>202,316</b>   | <b>4.25</b>       | <b>101.88</b>      |
| Other countries of Europe              | 96,341           | 151,206          | 165,867          | 100,215          | 202,316          | 4.25              | 101.88             |
| <b>NOT SPECIFIED</b>                   | <b>265,321</b>   | <b>237,247</b>   | <b>289,555</b>   | <b>456,502</b>   | <b>436,449</b>   | <b>9.17</b>       | <b>-4.39</b>       |
| Other countries of the World           | 265,321          | 237,247          | 289,555          | 456,502          | 436,449          | 9.17              | -4.39              |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|  |     | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|-----|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>4,163,641</b> | <b>4,387,692</b> | <b>4,617,751</b> | <b>4,928,511</b> | <b>5,301,843</b> | <b>100.00</b>     | <b>7.57</b>        |
| <b>AFRICA</b>                          |     | <b>14,512</b>    | <b>17,415</b>    | <b>19,993</b>    | <b>27,172</b>    | <b>26,928</b>    | <b>0.51</b>       | <b>-0.90</b>       |
| <b>OTHER AFRICA</b>                    |     | <b>14,512</b>    | <b>17,415</b>    | <b>19,993</b>    | <b>27,172</b>    | <b>26,928</b>    | <b>0.51</b>       | <b>-0.90</b>       |
| All countries of Africa                |     | 14,512           | 17,415           | 19,993           | 27,172           | 26,928           | 0.51              | -0.90              |
| <b>AMERICAS</b>                        |     | <b>254,759</b>   | <b>304,912</b>   | <b>340,612</b>   | <b>386,805</b>   | <b>398,062</b>   | <b>7.51</b>       | <b>2.91</b>        |
| <b>NORTH AMERICA</b>                   |     | <b>200,746</b>   | <b>237,233</b>   | <b>267,688</b>   | <b>308,225</b>   | <b>320,682</b>   | <b>6.05</b>       | <b>4.04</b>        |
| Canada                                 |     | 25,001           | 31,365           | 34,060           | 39,459           | 42,545           | 0.80              | 7.82               |
| United States of America               |     | 175,745          | 205,868          | 233,628          | 268,766          | 278,137          | 5.25              | 3.49               |
| <b>OTHER AMERICAS</b>                  |     | <b>54,013</b>    | <b>67,679</b>    | <b>72,924</b>    | <b>78,580</b>    | <b>77,380</b>    | <b>1.46</b>       | <b>-1.53</b>       |
| Other countries of the Americas        |     | 54,013           | 67,679           | 72,924           | 78,580           | 77,380           | 1.46              | -1.53              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>107,739</b>   | <b>116,994</b>   | <b>111,893</b>   | <b>115,140</b>   | <b>112,800</b>   | <b>2.13</b>       | <b>-2.03</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>77,093</b>    | <b>77,516</b>    | <b>68,742</b>    | <b>64,705</b>    | <b>55,100</b>    | <b>1.04</b>       | <b>-14.84</b>      |
| Japan                                  |     | 77,093           | 77,516           | 68,742           | 64,705           | 55,100           | 1.04              | -14.84             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>30,646</b>    | <b>39,478</b>    | <b>43,151</b>    | <b>50,435</b>    | <b>57,700</b>    | <b>1.09</b>       | <b>14.40</b>       |
| All countries of Oceania               |     | 30,646           | 39,478           | 43,151           | 50,435           | 57,700           | 1.09              | 14.40              |
| <b>EUROPE</b>                          |     | <b>3,516,155</b> | <b>3,700,396</b> | <b>3,840,760</b> | <b>3,922,351</b> | <b>4,307,904</b> | <b>81.25</b>      | <b>9.83</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>1,050,912</b> | <b>1,126,815</b> | <b>1,178,065</b> | <b>1,196,047</b> | <b>1,316,671</b> | <b>24.83</b>      | <b>10.09</b>       |
| Bulgaria                               |     | 34,196           | 35,299           | 37,342           | 40,403           | 45,558           | 0.86              | 12.76              |
| Czech Republic                         |     | 187,513          | 197,692          | 218,079          | 238,455          | 270,992          | 5.11              | 13.64              |
| Poland                                 |     | 194,035          | 214,216          | 234,686          | 245,928          | 265,246          | 5.00              | 7.86               |
| Romania                                |     | 217,631          | 213,876          | 231,666          | 250,750          | 282,598          | 5.33              | 12.70              |
| Russian Federation                     |     | 159,014          | 196,889          | 188,061          | 147,803          | 138,268          | 2.61              | -6.45              |
| Slovakia                               |     | 119,872          | 130,390          | 154,253          | 169,982          | 197,159          | 3.72              | 15.99              |
| Ukraine                                |     | 138,651          | 138,453          | 113,978          | 102,726          | 116,850          | 2.20              | 13.75              |
| <b>NORTHERN EUROPE</b>                 |     | <b>454,118</b>   | <b>502,472</b>   | <b>521,443</b>   | <b>596,598</b>   | <b>639,110</b>   | <b>12.05</b>      | <b>7.13</b>        |
| Denmark                                |     | 40,121           | 43,340           | 43,702           | 49,446           | 61,363           | 1.16              | 24.10              |
| Finland                                |     | 43,569           | 52,089           | 52,255           | 51,687           | 52,266           | 0.99              | 1.12               |
| Norway                                 |     | 44,916           | 50,181           | 48,872           | 53,104           | 54,624           | 1.03              | 2.86               |
| Sweden                                 |     | 83,993           | 88,419           | 79,479           | 91,196           | 91,383           | 1.72              | 0.21               |
| United Kingdom                         |     | 241,519          | 268,443          | 297,135          | 351,165          | 379,474          | 7.16              | 8.06               |
| <b>SOUTHERN EUROPE</b>                 |     | <b>532,569</b>   | <b>526,757</b>   | <b>557,541</b>   | <b>575,213</b>   | <b>622,769</b>   | <b>11.75</b>      | <b>8.27</b>        |
| Croatia                                |     | 36,028           | 36,829           | 42,343           | 38,902           | 42,737           | 0.81              | 9.86               |
| Greece                                 |     | 34,478           | 35,486           | 41,754           | 44,204           | 52,452           | 0.99              | 18.66              |
| Italy                                  |     | 229,022          | 232,596          | 238,688          | 251,210          | 256,530          | 4.84              | 2.12               |
| Serbia                                 |     | 62,266           | 65,889           | 66,505           | 65,162           | 75,995           | 1.43              | 16.62              |
| Slovenia                               |     | 27,171           | 26,906           | 28,530           | 26,314           | 32,005           | 0.60              | 21.63              |
| Spain                                  |     | 143,604          | 129,051          | 139,721          | 149,421          | 163,050          | 3.08              | 9.12               |
| <b>WESTERN EUROPE</b>                  |     | <b>1,275,531</b> | <b>1,263,325</b> | <b>1,271,337</b> | <b>1,276,768</b> | <b>1,323,355</b> | <b>24.96</b>      | <b>3.65</b>        |
| Austria                                |     | 297,053          | 286,292          | 294,760          | 297,103          | 318,653          | 6.01              | 7.25               |
| Belgium                                |     | 71,257           | 76,789           | 84,201           | 80,712           | 81,958           | 1.55              | 1.54               |
| France                                 |     | 144,723          | 148,996          | 151,695          | 163,638          | 167,426          | 3.16              | 2.31               |
| Germany                                |     | 570,147          | 552,043          | 555,420          | 548,173          | 549,487          | 10.36             | 0.24               |
| Netherlands                            |     | 133,537          | 133,385          | 119,421          | 119,349          | 133,433          | 2.52              | 11.80              |
| Switzerland                            |     | 58,814           | 65,820           | 65,840           | 67,793           | 72,398           | 1.37              | 6.79               |
| <b>EAST MEDITERRANEAN EUROPE</b>       |     | <b>101,527</b>   | <b>121,338</b>   | <b>135,222</b>   | <b>163,581</b>   | <b>187,787</b>   | <b>3.54</b>       | <b>14.80</b>       |
| Israel                                 |     | 50,972           | 64,876           | 77,977           | 90,434           | 108,018          | 2.04              | 19.44              |
| Turkey                                 |     | 50,555           | 56,462           | 57,245           | 73,147           | 79,769           | 1.50              | 9.05               |
| <b>OTHER EUROPE</b>                    |     | <b>101,498</b>   | <b>159,689</b>   | <b>177,152</b>   | <b>114,144</b>   | <b>218,212</b>   | <b>4.12</b>       | <b>91.17</b>       |
| Other countries of Europe              |     | 101,498          | 159,689          | 177,152          | 114,144          | 218,212          | 4.12              | 91.17              |
| <b>NOT SPECIFIED</b>                   |     | <b>270,476</b>   | <b>247,975</b>   | <b>304,493</b>   | <b>477,043</b>   | <b>456,149</b>   | <b>8.60</b>       | <b>-4.38</b>       |
| Other countries of the World           |     | 270,476          | 247,975          | 304,493          | 477,043          | 456,149          | 8.60              | -4.38              |



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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012             | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>9,938,268</b> | <b>10,367,322</b> | <b>10,653,116</b> | <b>11,092,521</b> | <b>11,801,752</b> | <b>100.00</b>     | <b>6.39</b>        |
| <b>AFRICA</b>                          | <b>38,352</b>    | <b>46,908</b>     | <b>56,311</b>     | <b>68,724</b>     | <b>68,650</b>     | <b>0.58</b>       | <b>-0.11</b>       |
| <b>OTHER AFRICA</b>                    | <b>38,352</b>    | <b>46,908</b>     | <b>56,311</b>     | <b>68,724</b>     | <b>68,650</b>     | <b>0.58</b>       | <b>-0.11</b>       |
| All countries of Africa                | 38,352           | 46,908            | 56,311            | 68,724            | 68,650            | 0.58              | -0.11              |
| <b>AMERICAS</b>                        | <b>636,912</b>   | <b>706,885</b>    | <b>774,407</b>    | <b>860,797</b>    | <b>858,488</b>    | <b>7.27</b>       | <b>-0.27</b>       |
| <b>NORTH AMERICA</b>                   | <b>506,926</b>   | <b>564,118</b>    | <b>627,225</b>    | <b>702,340</b>    | <b>705,340</b>    | <b>5.98</b>       | <b>0.43</b>        |
| Canada                                 | 65,583           | 77,040            | 83,341            | 90,287            | 89,037            | 0.75              | -1.38              |
| United States of America               | 441,343          | 487,078           | 543,884           | 612,053           | 616,303           | 5.22              | 0.69               |
| <b>OTHER AMERICAS</b>                  | <b>129,986</b>   | <b>142,767</b>    | <b>147,182</b>    | <b>158,457</b>    | <b>153,148</b>    | <b>1.30</b>       | <b>-3.35</b>       |
| Other countries of the Americas        | 129,986          | 142,767           | 147,182           | 158,457           | 153,148           | 1.30              | -3.35              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>220,355</b>   | <b>244,209</b>    | <b>224,846</b>    | <b>231,799</b>    | <b>206,104</b>    | <b>1.75</b>       | <b>-11.09</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>151,366</b>   | <b>159,859</b>    | <b>143,334</b>    | <b>136,383</b>    | <b>114,032</b>    | <b>0.97</b>       | <b>-16.39</b>      |
| Japan                                  | 151,366          | 159,859           | 143,334           | 136,383           | 114,032           | 0.97              | -16.39             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>68,989</b>    | <b>84,350</b>     | <b>81,512</b>     | <b>95,416</b>     | <b>92,072</b>     | <b>0.78</b>       | <b>-3.50</b>       |
| All countries of Oceania               | 68,989           | 84,350            | 81,512            | 95,416            | 92,072            | 0.78              | -3.50              |
| <b>EUROPE</b>                          | <b>8,469,994</b> | <b>8,931,097</b>  | <b>9,089,731</b>  | <b>8,982,891</b>  | <b>9,894,777</b>  | <b>83.84</b>      | <b>10.15</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>2,260,108</b> | <b>2,530,403</b>  | <b>2,636,568</b>  | <b>2,539,354</b>  | <b>2,833,837</b>  | <b>24.01</b>      | <b>11.60</b>       |
| Bulgaria                               | 56,899           | 53,968            | 58,391            | 64,767            | 72,336            | 0.61              | 11.69              |
| Czech Republic                         | 455,921          | 491,359           | 537,182           | 582,509           | 694,153           | 5.88              | 19.17              |
| Poland                                 | 330,566          | 370,686           | 394,945           | 417,334           | 450,859           | 3.82              | 8.03               |
| Romania                                | 373,292          | 369,224           | 393,124           | 420,954           | 482,343           | 4.09              | 14.58              |
| Russian Federation                     | 600,829          | 757,871           | 750,055           | 554,839           | 525,184           | 4.45              | -5.34              |
| Slovakia                               | 213,295          | 235,327           | 281,645           | 307,065           | 373,047           | 3.16              | 21.49              |
| Ukraine                                | 229,306          | 251,968           | 221,226           | 191,886           | 235,915           | 2.00              | 22.95              |
| <b>NORTHERN EUROPE</b>                 | <b>1,189,080</b> | <b>1,302,786</b>  | <b>1,316,390</b>  | <b>1,477,511</b>  | <b>1,560,467</b>  | <b>13.22</b>      | <b>5.61</b>        |
| Denmark                                | 103,323          | 111,966           | 108,117           | 122,183           | 155,496           | 1.32              | 27.26              |
| Finland                                | 128,643          | 149,903           | 147,168           | 144,175           | 144,775           | 1.23              | 0.42               |
| Norway                                 | 139,836          | 153,647           | 148,704           | 160,067           | 158,594           | 1.34              | -0.92              |
| Sweden                                 | 235,276          | 247,769           | 214,607           | 239,724           | 236,463           | 2.00              | -1.36              |
| United Kingdom                         | 582,002          | 639,501           | 697,794           | 811,362           | 865,139           | 7.33              | 6.63               |
| <b>SOUTHERN EUROPE</b>                 | <b>1,280,332</b> | <b>1,230,316</b>  | <b>1,266,268</b>  | <b>1,323,196</b>  | <b>1,390,497</b>  | <b>11.78</b>      | <b>5.09</b>        |
| Croatia                                | 67,575           | 67,113            | 72,787            | 67,851            | 72,574            | 0.61              | 6.96               |
| Greece                                 | 91,646           | 93,354            | 107,511           | 115,954           | 135,042           | 1.14              | 16.46              |
| Italy                                  | 594,475          | 593,362           | 604,071           | 641,722           | 636,308           | 5.39              | -0.84              |
| Serbia                                 | 116,684          | 122,197           | 125,034           | 120,720           | 136,752           | 1.16              | 13.28              |
| Slovenia                               | 54,652           | 46,066            | 45,653            | 42,526            | 48,875            | 0.41              | 14.93              |
| Spain                                  | 355,300          | 308,224           | 311,212           | 334,423           | 360,946           | 3.06              | 7.93               |
| <b>WESTERN EUROPE</b>                  | <b>3,309,743</b> | <b>3,199,158</b>  | <b>3,139,832</b>  | <b>3,080,989</b>  | <b>3,166,389</b>  | <b>26.83</b>      | <b>2.77</b>        |
| Austria                                | 682,035          | 650,808           | 645,586           | 652,973           | 693,669           | 5.88              | 6.23               |
| Belgium                                | 173,812          | 181,111           | 182,576           | 169,572           | 170,042           | 1.44              | 0.28               |
| France                                 | 347,765          | 353,008           | 351,117           | 365,356           | 368,142           | 3.12              | 0.76               |
| Germany                                | 1,690,581        | 1,600,419         | 1,565,843         | 1,500,342         | 1,497,616         | 12.69             | -0.18              |
| Netherlands                            | 256,165          | 241,404           | 222,735           | 215,662           | 253,907           | 2.15              | 17.73              |
| Switzerland                            | 159,385          | 172,408           | 171,975           | 177,084           | 183,013           | 1.55              | 3.35               |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>279,846</b>   | <b>336,771</b>    | <b>368,305</b>    | <b>434,897</b>    | <b>495,421</b>    | <b>4.20</b>       | <b>13.92</b>       |
| Israel                                 | 176,147          | 223,476           | 252,457           | 287,459           | 342,072           | 2.90              | 19.00              |
| Turkey                                 | 103,699          | 113,295           | 115,848           | 147,438           | 153,349           | 1.30              | 4.01               |
| <b>OTHER EUROPE</b>                    | <b>150,885</b>   | <b>331,663</b>    | <b>362,368</b>    | <b>126,944</b>    | <b>448,166</b>    | <b>3.80</b>       | <b>253.04</b>      |
| Other countries of Europe              | 150,885          | 331,663           | 362,368           | 126,944           | 448,166           | 3.80              | 253.04             |
| <b>NOT SPECIFIED</b>                   | <b>572,655</b>   | <b>438,223</b>    | <b>507,821</b>    | <b>948,310</b>    | <b>773,733</b>    | <b>6.56</b>       | <b>-18.41</b>      |
| Other countries of the World           | 572,655          | 438,223           | 507,821           | 948,310           | 773,733           | 6.56              | -18.41             |

## HUNGARY

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|  |     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>11,392,183</b> | <b>11,982,883</b> | <b>12,351,330</b> | <b>12,962,395</b> | <b>13,802,045</b> | <b>100.00</b>     | <b>6.48</b>        |
| <b>AFRICA</b>                          |     | <b>40,085</b>     | <b>50,684</b>     | <b>59,394</b>     | <b>74,742</b>     | <b>74,345</b>     | <b>0.54</b>       | <b>-0.53</b>       |
| <b>OTHER AFRICA</b>                    |     | <b>40,085</b>     | <b>50,684</b>     | <b>59,394</b>     | <b>74,742</b>     | <b>74,345</b>     | <b>0.54</b>       | <b>-0.53</b>       |
| All countries of Africa                |     | 40,085            | 50,684            | 59,394            | 74,742            | 74,345            | 0.54              | -0.53              |
| <b>AMERICAS</b>                        |     | <b>658,983</b>    | <b>763,245</b>    | <b>842,680</b>    | <b>952,390</b>    | <b>972,405</b>    | <b>7.05</b>       | <b>2.10</b>        |
| <b>NORTH AMERICA</b>                   |     | <b>519,585</b>    | <b>592,020</b>    | <b>665,753</b>    | <b>761,442</b>    | <b>785,803</b>    | <b>5.69</b>       | <b>3.20</b>        |
| Canada                                 |     | 69,012            | 84,406            | 93,526            | 105,302           | 107,981           | 0.78              | 2.54               |
| United States of America               |     | 450,573           | 507,614           | 572,227           | 656,140           | 677,822           | 4.91              | 3.30               |
| <b>OTHER AMERICAS</b>                  |     | <b>139,398</b>    | <b>171,225</b>    | <b>176,927</b>    | <b>190,948</b>    | <b>186,602</b>    | <b>1.35</b>       | <b>-2.28</b>       |
| Other countries of the Americas        |     | 139,398           | 171,225           | 176,927           | 190,948           | 186,602           | 1.35              | -2.28              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>229,573</b>    | <b>264,473</b>    | <b>257,627</b>    | <b>271,136</b>    | <b>261,070</b>    | <b>1.89</b>       | <b>-3.71</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>153,447</b>    | <b>162,860</b>    | <b>146,433</b>    | <b>139,098</b>    | <b>118,930</b>    | <b>0.86</b>       | <b>-14.50</b>      |
| Japan                                  |     | 153,447           | 162,860           | 146,433           | 139,098           | 118,930           | 0.86              | -14.50             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>76,126</b>     | <b>101,613</b>    | <b>111,194</b>    | <b>132,038</b>    | <b>142,140</b>    | <b>1.03</b>       | <b>7.65</b>        |
| All countries of Oceania               |     | 76,126            | 101,613           | 111,194           | 132,038           | 142,140           | 1.03              | 7.65               |
| <b>EUROPE</b>                          |     | <b>9,878,386</b>  | <b>10,429,312</b> | <b>10,645,655</b> | <b>10,667,445</b> | <b>11,669,517</b> | <b>84.55</b>      | <b>9.39</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>2,623,178</b>  | <b>2,753,616</b>  | <b>3,058,402</b>  | <b>2,992,411</b>  | <b>3,372,541</b>  | <b>24.44</b>      | <b>12.70</b>       |
| Bulgaria                               |     | 59,165            | 59,105            | 60,494            | 67,929            | 76,385            | 0.55              | 12.45              |
| Czech Republic                         |     | 538,591           | 565,490           | 635,396           | 690,915           | 813,982           | 5.90              | 17.81              |
| Poland                                 |     | 485,062           | 538,910           | 594,866           | 626,407           | 696,624           | 5.05              | 11.21              |
| Romania                                |     | 419,030           | 411,065           | 433,271           | 467,284           | 543,939           | 3.94              | 16.40              |
| Russian Federation                     |     | 614,077           | 627,337           | 762,616           | 566,164           | 536,182           | 3.88              | -5.30              |
| Slovakia                               |     | 266,985           | 289,311           | 341,035           | 373,081           | 446,817           | 3.24              | 19.76              |
| Ukraine                                |     | 240,268           | 262,398           | 230,724           | 200,631           | 258,612           | 1.87              | 28.90              |
| <b>NORTHERN EUROPE</b>                 |     | <b>1,290,491</b>  | <b>1,415,497</b>  | <b>1,450,891</b>  | <b>1,637,225</b>  | <b>1,751,726</b>  | <b>12.69</b>      | <b>6.99</b>        |
| Denmark                                |     | 159,645           | 166,783           | 164,757           | 176,773           | 212,406           | 1.54              | 20.16              |
| Finland                                |     | 135,265           | 156,864           | 154,536           | 153,263           | 155,428           | 1.13              | 1.41               |
| Norway                                 |     | 143,481           | 156,887           | 152,426           | 163,777           | 164,136           | 1.19              | 0.22               |
| Sweden                                 |     | 243,988           | 256,537           | 224,767           | 252,054           | 247,959           | 1.80              | -1.62              |
| United Kingdom                         |     | 608,112           | 678,426           | 754,405           | 891,358           | 971,797           | 7.04              | 9.02               |
| <b>SOUTHERN EUROPE</b>                 |     | <b>1,340,741</b>  | <b>1,297,740</b>  | <b>1,341,755</b>  | <b>1,411,109</b>  | <b>1,497,336</b>  | <b>10.85</b>      | <b>6.11</b>        |
| Croatia                                |     | 73,346            | 71,433            | 78,088            | 72,943            | 79,741            | 0.58              | 9.32               |
| Greece                                 |     | 93,202            | 94,977            | 109,270           | 118,152           | 138,556           | 1.00              | 17.27              |
| Italy                                  |     | 624,459           | 627,337           | 641,615           | 682,007           | 679,109           | 4.92              | -0.42              |
| Serbia                                 |     | 122,810           | 130,457           | 131,372           | 128,189           | 149,981           | 1.09              | 17.00              |
| Slovenia                               |     | 61,453            | 53,587            | 54,383            | 51,503            | 62,607            | 0.45              | 21.56              |
| Spain                                  |     | 365,471           | 319,949           | 327,027           | 358,315           | 387,342           | 2.81              | 8.10               |
| <b>WESTERN EUROPE</b>                  |     | <b>4,177,086</b>  | <b>4,120,590</b>  | <b>4,021,506</b>  | <b>4,012,013</b>  | <b>4,039,155</b>  | <b>29.26</b>      | <b>0.68</b>        |
| Austria                                |     | 804,268           | 804,786           | 772,213           | 791,675           | 829,277           | 6.01              | 4.75               |
| Belgium                                |     | 210,014           | 235,059           | 246,071           | 231,391           | 229,504           | 1.66              | -0.82              |
| France                                 |     | 380,943           | 390,985           | 394,608           | 414,406           | 423,183           | 3.07              | 2.12               |
| Germany                                |     | 2,146,491         | 2,030,649         | 2,010,043         | 1,963,119         | 1,919,635         | 13.91             | -2.22              |
| Netherlands                            |     | 459,543           | 469,182           | 407,876           | 414,806           | 433,485           | 3.14              | 4.50               |
| Switzerland                            |     | 175,827           | 189,929           | 190,695           | 196,616           | 204,071           | 1.48              | 3.79               |
| <b>EAST MEDITERRANEAN EUROPE</b>       |     | <b>283,906</b>    | <b>345,828</b>    | <b>381,937</b>    | <b>451,691</b>    | <b>517,426</b>    | <b>3.75</b>       | <b>14.55</b>       |
| Israel                                 |     | 176,939           | 225,549           | 256,364           | 291,868           | 349,021           | 2.53              | 19.58              |
| Turkey                                 |     | 106,967           | 120,279           | 125,573           | 159,823           | 168,405           | 1.22              | 5.37               |
| <b>OTHER EUROPE</b>                    |     | <b>162,984</b>    | <b>496,041</b>    | <b>391,164</b>    | <b>162,996</b>    | <b>491,333</b>    | <b>3.56</b>       | <b>201.44</b>      |
| Other countries of Europe              |     | 162,984           | 496,041           | 391,164           | 162,996           | 491,333           | 3.56              | 201.44             |
| <b>NOT SPECIFIED</b>                   |     | <b>585,156</b>    | <b>475,169</b>    | <b>545,974</b>    | <b>996,682</b>    | <b>824,708</b>    | <b>5.98</b>       | <b>-17.25</b>      |
| Other countries of the World           |     | 585,156           | 475,169           | 545,974           | 996,682           | 824,708           | 5.98              | -17.25             |

## ICELAND

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012               | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|--------------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>646,921</b> | <b>781,016</b> | <b>969,181</b> | <b>1,261,938</b> | <b>1,767,726</b> | <b>100.00</b>     | <b>40.08</b>       |
| <b>AMERICAS</b>                  | <b>113,786</b>     | <b>143,682</b> | <b>190,894</b> | <b>289,459</b>   | <b>498,431</b>   | <b>28.20</b>      | <b>72.19</b>       |
| <b>NORTH AMERICA</b>             | <b>113,786</b>     | <b>143,682</b> | <b>190,894</b> | <b>289,459</b>   | <b>498,431</b>   | <b>28.20</b>      | <b>72.19</b>       |
| Canada                           | 18,760             | 23,970         | 38,790         | 46,654           | 83,144           | 4.70              | 78.21              |
| United States of America         | 95,026             | 119,712        | 152,104        | 242,805          | 415,287          | 23.49             | 71.04              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>24,379</b>      | <b>29,960</b>  | <b>39,377</b>  | <b>64,190</b>    | <b>89,152</b>    | <b>5.04</b>       | <b>38.89</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>24,379</b>      | <b>29,960</b>  | <b>39,377</b>  | <b>64,190</b>    | <b>89,152</b>    | <b>5.04</b>       | <b>38.89</b>       |
| China                            | 14,036             | 17,597         | 26,037         | 47,643           | 66,781           | 3.78              | 40.17              |
| Japan                            | 10,343             | 12,363         | 13,340         | 16,547           | 22,371           | 1.27              | 35.20              |
| <b>EUROPE</b>                    | <b>425,995</b>     | <b>499,531</b> | <b>597,264</b> | <b>708,394</b>   | <b>894,247</b>   | <b>50.59</b>      | <b>26.24</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>19,660</b>      | <b>22,823</b>  | <b>27,923</b>  | <b>31,956</b>    | <b>45,933</b>    | <b>2.60</b>       | <b>43.74</b>       |
| Poland                           | 14,936             | 15,835         | 19,959         | 27,079           | 39,613           | 2.24              | 46.29              |
| Russian Federation               | 4,724              | 6,988          | 7,964          | 4,877            | 6,320            | 0.36              | 29.59              |
| <b>NORTHERN EUROPE</b>           | <b>236,324</b>     | <b>282,224</b> | <b>338,794</b> | <b>400,768</b>   | <b>491,768</b>   | <b>27.82</b>      | <b>22.71</b>       |
| Denmark                          | 40,906             | 43,119         | 48,237         | 49,225           | 49,951           | 2.83              | 1.47               |
| Finland                          | 13,684             | 13,799         | 15,415         | 16,021           | 19,895           | 1.13              | 24.18              |
| Norway                           | 51,534             | 52,707         | 53,647         | 51,402           | 51,012           | 2.89              | -0.76              |
| Sweden                           | 35,601             | 35,491         | 40,992         | 43,096           | 54,515           | 3.08              | 26.50              |
| United Kingdom                   | 94,599             | 137,108        | 180,503        | 241,024          | 316,395          | 17.90             | 31.27              |
| <b>SOUTHERN EUROPE</b>           | <b>29,119</b>      | <b>33,230</b>  | <b>40,802</b>  | <b>50,983</b>    | <b>70,756</b>    | <b>4.00</b>       | <b>38.78</b>       |
| Italy                            | 13,841             | 16,213         | 19,870         | 23,817           | 31,573           | 1.79              | 32.56              |
| Spain                            | 15,278             | 17,017         | 20,932         | 27,166           | 39,183           | 2.22              | 44.24              |
| <b>WESTERN EUROPE</b>            | <b>140,892</b>     | <b>161,254</b> | <b>189,745</b> | <b>224,687</b>   | <b>285,790</b>   | <b>16.17</b>      | <b>27.19</b>       |
| France                           | 41,570             | 48,313         | 58,293         | 65,822           | 85,221           | 4.82              | 29.47              |
| Germany                          | 65,179             | 75,814         | 85,915         | 103,384          | 132,789          | 7.51              | 28.44              |
| Netherlands                      | 21,305             | 22,820         | 26,222         | 29,546           | 39,098           | 2.21              | 32.33              |
| Switzerland                      | 12,838             | 14,307         | 19,315         | 25,935           | 28,682           | 1.62              | 10.59              |
| <b>NOT SPECIFIED</b>             | <b>82,761</b>      | <b>107,843</b> | <b>141,646</b> | <b>199,895</b>   | <b>285,896</b>   | <b>16.17</b>      | <b>43.02</b>       |
| Other countries of the World     | 82,761             | 107,843        | 141,646        | 199,895          | 285,896          | 16.17             | 43.02              |

## ICELAND

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,117,295</b> | <b>1,320,954</b> | <b>1,573,491</b> | <b>2,083,262</b> | <b>2,631,562</b> | <b>100.00</b>     | <b>26.32</b>       |
| <b>AFRICA</b>                          | <b>3,525</b>     | <b>1,812</b>     | <b>2,716</b>     | <b>3,961</b>     | <b>3,597</b>     | <b>0.14</b>       | <b>-9.19</b>       |
| <b>SOUTHERN AFRICA</b>                 |                  | <b>790</b>       | <b>838</b>       | <b>1,157</b>     | <b>1,077</b>     | <b>0.04</b>       | <b>-6.91</b>       |
| South Africa                           |                  | 790              | 838              | 1,157            | 1,077            | 0.04              | -6.91              |
| <b>OTHER AFRICA</b>                    | <b>3,525</b>     | <b>1,022</b>     | <b>1,878</b>     | <b>2,804</b>     | <b>2,520</b>     | <b>0.10</b>       | <b>-10.13</b>      |
| Other countries of Africa              |                  | 1,022            | 1,878            | 2,804            | 2,520            | 0.10              | -10.13             |
| All countries of Africa                | 3,525            |                  |                  |                  |                  |                   |                    |
| <b>AMERICAS</b>                        | <b>152,371</b>   | <b>215,575</b>   | <b>311,752</b>   | <b>453,356</b>   | <b>696,750</b>   | <b>26.48</b>      | <b>53.69</b>       |
| <b>NORTH AMERICA</b>                   | <b>149,201</b>   | <b>212,462</b>   | <b>307,574</b>   | <b>445,842</b>   | <b>687,065</b>   | <b>26.11</b>      | <b>54.11</b>       |
| Canada                                 | 20,935           | 28,873           | 43,056           | 51,948           | 74,056           | 2.81              | 42.56              |
| Greenland                              |                  | 1,260            | 1,663            | 1,603            | 1,157            | 0.04              | -27.82             |
| United States of America               | 128,266          | 182,329          | 262,855          | 392,291          | 611,852          | 23.25             | 55.97              |
| <b>SOUTH AMERICA</b>                   |                  | <b>1,080</b>     | <b>1,768</b>     | <b>3,365</b>     | <b>3,234</b>     | <b>0.12</b>       | <b>-3.89</b>       |
| Brazil                                 |                  | 1,080            | 1,768            | 3,365            | 3,234            | 0.12              | -3.89              |
| <b>OTHER AMERICAS</b>                  | <b>3,170</b>     | <b>2,033</b>     | <b>2,410</b>     | <b>4,149</b>     | <b>6,451</b>     | <b>0.25</b>       | <b>55.48</b>       |
| Other countries of the Americas        | 3,170            | 2,033            | 2,410            | 4,149            | 6,451            | 0.25              | 55.48              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>72,756</b>    | <b>75,645</b>    | <b>98,062</b>    | <b>183,543</b>   | <b>297,964</b>   | <b>11.32</b>      | <b>62.34</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>29,810</b>    | <b>48,876</b>    | <b>64,083</b>    | <b>120,361</b>   | <b>190,796</b>   | <b>7.25</b>       | <b>58.52</b>       |
| China                                  | 10,365           | 21,018           | 31,161           | 75,944           | 129,127          | 4.91              | 70.03              |
| Japan                                  | 19,445           | 26,679           | 30,542           | 38,543           | 49,144           | 1.87              | 27.50              |
| Korea, Republic of                     |                  | 1,179            | 2,380            | 5,874            | 12,525           | 0.48              | 113.23             |
| <b>AUSTRALASIA</b>                     | <b>8,357</b>     | <b>9,811</b>     | <b>12,222</b>    | <b>17,721</b>    | <b>26,261</b>    | <b>1.00</b>       | <b>48.19</b>       |
| Australia                              | 8,357            | 9,147            | 11,349           | 16,427           | 24,748           | 0.94              | 50.65              |
| New Zealand                            |                  | 664              | 873              | 1,294            | 1,513            | 0.06              | 16.92              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>34,589</b>    | <b>16,958</b>    | <b>21,757</b>    | <b>45,461</b>    | <b>80,907</b>    | <b>3.07</b>       | <b>77.97</b>       |
| Other countries of Asia                | 27,376           | 16,839           | 21,518           | 45,220           | 80,433           | 3.06              | 77.87              |
| Other countries of Oceania             | 7,213            | 119              | 239              | 241              | 474              | 0.02              | 96.68              |
| <b>EUROPE</b>                          | <b>860,590</b>   | <b>1,026,163</b> | <b>1,158,460</b> | <b>1,437,977</b> | <b>1,624,322</b> | <b>61.72</b>      | <b>12.96</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          |                  | <b>29,209</b>    | <b>35,149</b>    | <b>33,400</b>    | <b>45,275</b>    | <b>1.72</b>       | <b>35.55</b>       |
| Bulgaria                               |                  | 767              | 341              | 585              | 944              | 0.04              | 61.37              |
| Czech Republic                         |                  | 4,574            | 4,237            | 5,490            | 8,096            | 0.31              | 47.47              |
| Estonia                                |                  | 826              | 1,403            | 1,164            | 1,342            | 0.05              | 15.29              |
| Hungary                                |                  | 1,901            | 3,717            | 3,439            | 6,805            | 0.26              | 97.88              |
| Latvia                                 |                  | 493              | 897              | 1,056            | 1,426            | 0.05              | 35.04              |
| Lithuania                              |                  | 993              | 838              | 942              | 1,815            | 0.07              | 92.68              |
| Poland                                 |                  | 5,123            | 6,770            | 8,196            | 10,481           | 0.40              | 27.88              |
| Romania                                |                  | 677              | 984              | 1,085            | 1,654            | 0.06              | 52.44              |
| Russian Federation                     |                  | 12,495           | 14,126           | 9,023            | 8,873            | 0.34              | -1.66              |
| Slovakia                               |                  | 804              | 949              | 1,630            | 2,629            | 0.10              | 61.29              |
| Ukraine                                |                  | 556              | 887              | 790              | 1,210            | 0.05              | 53.16              |
| <b>NORTHERN EUROPE</b>                 | <b>294,233</b>   | <b>360,673</b>   | <b>471,855</b>   | <b>595,798</b>   | <b>655,209</b>   | <b>24.90</b>      | <b>9.97</b>        |
| Denmark                                | 48,587           | 47,341           | 58,283           | 66,178           | 68,511           | 2.60              | 3.53               |
| Faeroe Islands                         |                  | 3,531            | 2,494            | 2,236            | 2,224            | 0.08              | -0.54              |
| Finland                                | 13,763           | 14,562           | 15,497           | 18,253           | 17,834           | 0.68              | -2.30              |
| Ireland                                | 3,772            | 4,748            | 4,370            | 7,805            | 11,477           | 0.44              | 47.05              |
| Norway                                 | 49,784           | 53,795           | 52,706           | 54,421           | 46,757           | 1.78              | -14.08             |
| Sweden                                 | 36,654           | 38,886           | 53,234           | 62,859           | 59,825           | 2.27              | -4.83              |
| United Kingdom                         | 141,673          | 197,810          | 285,271          | 384,046          | 448,581          | 17.05             | 16.80              |
| <b>SOUTHERN EUROPE</b>                 | <b>87,155</b>    | <b>107,612</b>   | <b>111,812</b>   | <b>133,042</b>   | <b>159,259</b>   | <b>6.05</b>       | <b>19.71</b>       |
| Croatia                                |                  | 293              | 282              | 227              | 359              | 0.01              | 58.15              |
| Greece                                 |                  | 629              | 2,144            | 1,957            | 2,541            | 0.10              | 29.84              |
| Italy                                  | 43,556           | 52,824           | 50,570           | 57,919           | 66,132           | 2.51              | 14.18              |
| Malta                                  |                  | 127              | 314              | 383              | 801              | 0.03              | 109.14             |
| Portugal                               |                  | 1,435            | 2,736            | 3,227            | 4,570            | 0.17              | 41.62              |
| Slovenia                               |                  | 1,679            | 1,358            | 2,086            | 2,447            | 0.09              | 17.31              |

## ICELAND

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Spain                            | 43,599         | 50,625         | 54,408         | 67,243         | 82,409         | 3.13              | 22.55              |
| <b>WESTERN EUROPE</b>            | <b>426,165</b> | <b>508,012</b> | <b>518,398</b> | <b>650,898</b> | <b>738,826</b> | <b>28.08</b>      | <b>13.51</b>       |
| Austria                          | 14,091         | 18,068         | 14,830         | 18,243         | 21,296         | 0.81              | 16.74              |
| Belgium                          | 15,711         | 21,427         | 18,743         | 21,450         | 27,905         | 1.06              | 30.09              |
| France                           | 107,171        | 124,304        | 117,509        | 139,300        | 165,917        | 6.30              | 19.11              |
| Germany                          | 200,562        | 239,009        | 259,198        | 336,909        | 369,318        | 14.03             | 9.62               |
| Luxembourg                       |                | 645            | 869            | 1,402          | 1,391          | 0.05              | -0.78              |
| Netherlands                      | 49,484         | 54,939         | 55,699         | 66,849         | 77,921         | 2.96              | 16.56              |
| Switzerland                      | 39,146         | 49,620         | 51,550         | 66,745         | 75,078         | 2.85              | 12.48              |
| <b>EAST MEDITERRANEAN EUROPE</b> |                | <b>20,130</b>  | <b>20,629</b>  | <b>23,401</b>  | <b>24,423</b>  | <b>0.93</b>       | <b>4.37</b>        |
| Cyprus                           |                | 74             | 52             | 230            | 169            | 0.01              | -26.52             |
| Israel                           |                | 19,469         | 19,595         | 21,974         | 22,623         | 0.86              | 2.95               |
| Turkey                           |                | 587            | 982            | 1,197          | 1,631          | 0.06              | 36.26              |
| <b>OTHER EUROPE</b>              | <b>53,037</b>  | <b>527</b>     | <b>617</b>     | <b>1,438</b>   | <b>1,330</b>   | <b>0.05</b>       | <b>-7.51</b>       |
| Other countries of Europe        | 53,037         | 527            | 617            | 1,438          | 1,330          | 0.05              | -7.51              |
| <b>SOUTH ASIA</b>                |                | <b>1,759</b>   | <b>2,501</b>   | <b>4,425</b>   | <b>8,929</b>   | <b>0.34</b>       | <b>101.79</b>      |
| India                            |                | 1,759          | 2,501          | 4,425          | 8,929          | 0.34              | 101.79             |
| <b>NOT SPECIFIED</b>             | <b>28,053</b>  |                |                |                |                |                   |                    |
| Other countries of the World     | 28,053         |                |                |                |                |                   |                    |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,641,557</b> | <b>2,019,120</b> | <b>2,596,772</b> | <b>3,346,782</b> | <b>3,977,547</b> | <b>100.00</b>     | <b>18.85</b>       |
| <b>AFRICA</b>                          | <b>4,159</b>     | <b>2,158</b>     | <b>3,116</b>     | <b>4,833</b>     | <b>4,924</b>     | <b>0.12</b>       | <b>1.88</b>        |
| <b>SOUTHERN AFRICA</b>                 |                  | <b>957</b>       | <b>1,067</b>     | <b>1,458</b>     | <b>1,613</b>     | <b>0.04</b>       | <b>10.63</b>       |
| South Africa                           |                  | 957              | 1,067            | 1,458            | 1,613            | 0.04              | 10.63              |
| <b>OTHER AFRICA</b>                    | <b>4,159</b>     | <b>1,201</b>     | <b>2,049</b>     | <b>3,375</b>     | <b>3,311</b>     | <b>0.08</b>       | <b>-1.90</b>       |
| Other countries of Africa              |                  | 1,201            | 2,049            | 3,375            | 3,311            | 0.08              | -1.90              |
| All countries of Africa                | 4,159            |                  |                  |                  |                  |                   |                    |
| <b>AMERICAS</b>                        | <b>204,024</b>   | <b>296,664</b>   | <b>473,787</b>   | <b>691,131</b>   | <b>1,010,987</b> | <b>25.42</b>      | <b>46.28</b>       |
| <b>NORTH AMERICA</b>                   | <b>199,413</b>   | <b>292,196</b>   | <b>467,747</b>   | <b>679,996</b>   | <b>995,983</b>   | <b>25.04</b>      | <b>46.47</b>       |
| Canada                                 | 34,611           | 48,299           | 75,363           | 94,416           | 146,724          | 3.69              | 55.40              |
| Greenland                              |                  | 1,404            | 1,875            | 1,892            | 1,496            | 0.04              | -20.93             |
| United States of America               | 164,802          | 242,493          | 390,509          | 583,688          | 847,763          | 21.31             | 45.24              |
| <b>SOUTH AMERICA</b>                   |                  | <b>1,693</b>     | <b>2,739</b>     | <b>5,243</b>     | <b>4,834</b>     | <b>0.12</b>       | <b>-7.80</b>       |
| Brazil                                 |                  | 1,693            | 2,739            | 5,243            | 4,834            | 0.12              | -7.80              |
| <b>OTHER AMERICAS</b>                  | <b>4,611</b>     | <b>2,775</b>     | <b>3,301</b>     | <b>5,892</b>     | <b>10,170</b>    | <b>0.26</b>       | <b>72.61</b>       |
| Other countries of the Americas        | 4,611            | 2,775            | 3,301            | 5,892            | 10,170           | 0.26              | 72.61              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>78,297</b>    | <b>97,220</b>    | <b>133,822</b>   | <b>250,017</b>   | <b>388,128</b>   | <b>9.76</b>       | <b>55.24</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>35,430</b>    | <b>61,458</b>    | <b>89,689</b>    | <b>162,728</b>   | <b>231,785</b>   | <b>5.83</b>       | <b>42.44</b>       |
| China                                  | 13,643           | 28,473           | 44,899           | 106,125          | 159,608          | 4.01              | 50.40              |
| Japan                                  | 21,787           | 31,111           | 41,195           | 47,384           | 53,355           | 1.34              | 12.60              |
| Korea, Republic of                     |                  | 1,874            | 3,595            | 9,219            | 18,822           | 0.47              | 104.17             |
| <b>AUSTRALASIA</b>                     |                  | <b>14,698</b>    | <b>18,363</b>    | <b>31,452</b>    | <b>44,431</b>    | <b>1.12</b>       | <b>41.27</b>       |
| Australia                              |                  | 13,484           | 16,778           | 28,923           | 41,061           | 1.03              | 41.97              |
| New Zealand                            |                  | 1,214            | 1,585            | 2,529            | 3,370            | 0.08              | 33.25              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>42,867</b>    | <b>21,064</b>    | <b>25,770</b>    | <b>55,837</b>    | <b>111,912</b>   | <b>2.81</b>       | <b>100.43</b>      |
| Other countries of Asia                | 31,312           | 20,926           | 25,503           | 55,584           | 110,854          | 2.79              | 99.44              |
| Other countries of Oceania             |                  | 138              | 267              | 253              | 1,058            | 0.03              | 318.18             |
| All countries of Oceania               | 11,555           |                  |                  |                  |                  |                   |                    |
| <b>EUROPE</b>                          | <b>1,288,592</b> | <b>1,620,971</b> | <b>1,983,067</b> | <b>2,395,284</b> | <b>2,562,006</b> | <b>64.41</b>      | <b>6.96</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          |                  | <b>48,519</b>    | <b>75,836</b>    | <b>74,151</b>    | <b>94,790</b>    | <b>2.38</b>       | <b>27.83</b>       |
| Bulgaria                               |                  | 949              | 391              | 801              | 1,373            | 0.03              | 71.41              |
| Czech Republic                         |                  | 12,146           | 19,352           | 22,395           | 24,693           | 0.62              | 10.26              |
| Estonia                                |                  | 1,281            | 2,059            | 1,734            | 2,382            | 0.06              | 37.37              |
| Hungary                                |                  | 3,034            | 4,997            | 4,930            | 9,676            | 0.24              | 96.27              |
| Latvia                                 |                  | 655              | 1,227            | 1,498            | 2,143            | 0.05              | 43.06              |
| Lithuania                              |                  | 1,664            | 1,596            | 2,071            | 3,100            | 0.08              | 49.69              |
| Poland                                 |                  | 9,221            | 18,278           | 21,205           | 26,248           | 0.66              | 23.78              |
| Romania                                |                  | 890              | 1,410            | 1,540            | 2,753            | 0.07              | 78.77              |
| Russian Federation                     |                  | 16,321           | 22,956           | 12,930           | 14,201           | 0.36              | 9.83               |
| Slovakia                               |                  | 1,631            | 2,169            | 3,570            | 5,100            | 0.13              | 42.86              |
| Ukraine                                |                  | 727              | 1,401            | 1,477            | 3,121            | 0.08              | 111.31             |
| <b>NORTHERN EUROPE</b>                 | <b>379,088</b>   | <b>492,059</b>   | <b>709,871</b>   | <b>904,188</b>   | <b>858,446</b>   | <b>21.58</b>      | <b>-5.06</b>       |
| Denmark                                | 64,708           | 67,962           | 93,269           | 99,532           | 91,366           | 2.30              | -8.20              |
| Faeroe Islands                         |                  | 4,298            | 3,198            | 3,033            | 3,186            | 0.08              | 5.04               |
| Finland                                | 18,324           | 20,816           | 24,148           | 28,555           | 22,514           | 0.57              | -21.16             |
| Ireland                                | 6,957            | 8,673            | 5,907            | 11,432           | 16,223           | 0.41              | 41.91              |
| Norway                                 | 60,540           | 70,373           | 77,723           | 82,522           | 60,273           | 1.52              | -26.96             |
| Sweden                                 | 48,085           | 54,608           | 79,561           | 92,815           | 82,901           | 2.08              | -10.68             |
| United Kingdom                         | 180,474          | 265,329          | 426,065          | 586,299          | 581,983          | 14.63             | -0.74              |
| <b>SOUTHERN EUROPE</b>                 | <b>138,972</b>   | <b>176,549</b>   | <b>185,307</b>   | <b>223,930</b>   | <b>270,308</b>   | <b>6.80</b>       | <b>20.71</b>       |
| Croatia                                |                  | 385              | 371              | 417              | 711              | 0.02              | 70.50              |
| Greece                                 |                  | 1,557            | 2,549            | 2,371            | 3,112            | 0.08              | 31.25              |
| Italy                                  | 66,132           | 82,250           | 81,246           | 96,172           | 110,216          | 2.77              | 14.60              |
| Malta                                  |                  | 151              | 354              | 471              | 1,043            | 0.03              | 121.44             |
| Portugal                               |                  | 2,160            | 3,724            | 4,631            | 6,361            | 0.16              | 37.36              |

## ICELAND

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|                                  | 2012           | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| Slovenia                         |                | 2,687          | 2,595          | 3,546            | 4,043            | 0.10              | 14.02              |
| Spain                            | 72,840         | 87,359         | 94,468         | 116,322          | 144,822          | 3.64              | 24.50              |
| <b>WESTERN EUROPE</b>            | <b>682,251</b> | <b>879,932</b> | <b>987,797</b> | <b>1,163,682</b> | <b>1,306,182</b> | <b>32.84</b>      | <b>12.25</b>       |
| Austria                          | 25,548         | 33,505         | 27,964         | 31,595           | 39,164           | 0.98              | 23.96              |
| Belgium                          | 31,064         | 43,098         | 39,559         | 42,549           | 55,087           | 1.38              | 29.47              |
| France                           | 184,677        | 241,165        | 252,356        | 287,921          | 326,494          | 8.21              | 13.40              |
| Germany                          | 296,749        | 380,276        | 462,967        | 557,893          | 607,273          | 15.27             | 8.85               |
| Luxembourg                       |                | 916            | 1,247          | 1,790            | 2,202            | 0.06              | 23.02              |
| Netherlands                      | 82,102         | 98,406         | 108,191        | 121,674          | 146,675          | 3.69              | 20.55              |
| Switzerland                      | 62,111         | 82,566         | 95,513         | 120,260          | 129,287          | 3.25              | 7.51               |
| <b>EAST MEDITERRANEAN EUROPE</b> |                | <b>23,089</b>  | <b>23,329</b>  | <b>27,501</b>    | <b>29,128</b>    | <b>0.73</b>       | <b>5.92</b>        |
| Cyprus                           |                | 88             | 62             | 307              | 251              | 0.01              | -18.24             |
| Israel                           |                | 22,358         | 22,038         | 25,722           | 26,627           | 0.67              | 3.52               |
| Turkey                           |                | 643            | 1,229          | 1,472            | 2,250            | 0.06              | 52.85              |
| <b>OTHER EUROPE</b>              | <b>88,281</b>  | <b>823</b>     | <b>927</b>     | <b>1,832</b>     | <b>3,152</b>     | <b>0.08</b>       | <b>72.05</b>       |
| Other countries of Europe        | 88,281         | 823            | 927            | 1,832            | 3,152            | 0.08              | 72.05              |
| <b>SOUTH ASIA</b>                |                | <b>2,107</b>   | <b>2,980</b>   | <b>5,517</b>     | <b>11,502</b>    | <b>0.29</b>       | <b>108.48</b>      |
| India                            |                | 2,107          | 2,980          | 5,517            | 11,502           | 0.29              | 108.48             |
| <b>NOT SPECIFIED</b>             | <b>66,485</b>  |                |                |                  |                  |                   |                    |
| Other countries of the World     | 66,485         |                |                |                  |                  |                   |                    |

## ICELAND

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>2,036,512</b> | <b>2,374,231</b> | <b>2,787,254</b> | <b>3,613,046</b> | <b>4,571,486</b> | <b>100.00</b>     | <b>26.53</b>       |
| <b>AFRICA</b>                          | <b>6,444</b>     | <b>3,515</b>     | <b>5,087</b>     | <b>6,694</b>     | <b>6,245</b>     | <b>0.14</b>       | <b>-6.71</b>       |
| <b>SOUTHERN AFRICA</b>                 |                  | <b>1,529</b>     | <b>1,541</b>     | <b>1,921</b>     | <b>1,786</b>     | <b>0.04</b>       | <b>-7.03</b>       |
| South Africa                           |                  | 1,529            | 1,541            | 1,921            | 1,786            | 0.04              | -7.03              |
| <b>OTHER AFRICA</b>                    | <b>6,444</b>     | <b>1,986</b>     | <b>3,546</b>     | <b>4,773</b>     | <b>4,459</b>     | <b>0.10</b>       | <b>-6.58</b>       |
| Other countries of Africa              |                  | 1,986            | 3,546            | 4,773            | 4,459            | 0.10              | -6.58              |
| All countries of Africa                | 6,444            |                  |                  |                  |                  |                   |                    |
| <b>AMERICAS</b>                        | <b>317,523</b>   | <b>420,019</b>   | <b>590,376</b>   | <b>820,563</b>   | <b>1,266,143</b> | <b>27.70</b>      | <b>54.30</b>       |
| <b>NORTH AMERICA</b>                   | <b>311,489</b>   | <b>413,685</b>   | <b>582,409</b>   | <b>807,524</b>   | <b>1,250,368</b> | <b>27.35</b>      | <b>54.84</b>       |
| Canada                                 | 37,810           | 51,306           | 80,390           | 90,513           | 126,908          | 2.78              | 40.21              |
| Greenland                              |                  | 2,850            | 3,014            | 3,394            | 2,031            | 0.04              | -40.16             |
| United States of America               | 273,679          | 359,529          | 499,005          | 713,617          | 1,121,429        | 24.53             | 57.15              |
| <b>SOUTH AMERICA</b>                   |                  | <b>2,167</b>     | <b>3,158</b>     | <b>6,143</b>     | <b>5,401</b>     | <b>0.12</b>       | <b>-12.08</b>      |
| Brazil                                 |                  | 2,167            | 3,158            | 6,143            | 5,401            | 0.12              | -12.08             |
| <b>OTHER AMERICAS</b>                  | <b>6,034</b>     | <b>4,167</b>     | <b>4,809</b>     | <b>6,896</b>     | <b>10,374</b>    | <b>0.23</b>       | <b>50.44</b>       |
| Other countries of the Americas        | 6,034            | 4,167            | 4,809            | 6,896            | 10,374           | 0.23              | 50.44              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>104,203</b>   | <b>127,170</b>   | <b>154,474</b>   | <b>277,759</b>   | <b>431,528</b>   | <b>9.44</b>       | <b>55.36</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>52,677</b>    | <b>83,269</b>    | <b>100,899</b>   | <b>180,796</b>   | <b>279,043</b>   | <b>6.10</b>       | <b>54.34</b>       |
| China                                  | 18,323           | 33,503           | 45,914           | 107,270          | 178,782          | 3.91              | 66.67              |
| Japan                                  | 34,354           | 48,028           | 51,573           | 65,931           | 84,592           | 1.85              | 28.30              |
| Korea, Republic of                     |                  | 1,738            | 3,412            | 7,595            | 15,669           | 0.34              | 106.31             |
| <b>AUSTRALASIA</b>                     |                  | <b>16,853</b>    | <b>20,236</b>    | <b>29,023</b>    | <b>40,749</b>    | <b>0.89</b>       | <b>40.40</b>       |
| Australia                              |                  | 15,538           | 18,788           | 26,830           | 38,134           | 0.83              | 42.13              |
| New Zealand                            |                  | 1,315            | 1,448            | 2,193            | 2,615            | 0.06              | 19.24              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>51,526</b>    | <b>27,048</b>    | <b>33,339</b>    | <b>67,940</b>    | <b>111,736</b>   | <b>2.44</b>       | <b>64.46</b>       |
| Other countries of Asia                | 38,570           | 26,803           | 32,981           | 67,399           | 110,967          | 2.43              | 64.64              |
| Other countries of Oceania             |                  | 245              | 358              | 541              | 769              | 0.02              | 42.14              |
| All countries of Oceania               | 12,956           |                  |                  |                  |                  |                   |                    |
| <b>EUROPE</b>                          | <b>1,552,461</b> | <b>1,820,094</b> | <b>2,032,639</b> | <b>2,500,233</b> | <b>2,853,353</b> | <b>62.42</b>      | <b>14.12</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          |                  | <b>60,969</b>    | <b>62,530</b>    | <b>60,250</b>    | <b>74,016</b>    | <b>1.62</b>       | <b>22.85</b>       |
| Bulgaria                               |                  | 5,526            | 913              | 1,500            | 1,570            | 0.03              | 4.67               |
| Czech Republic                         |                  | 6,728            | 6,214            | 9,494            | 13,101           | 0.29              | 37.99              |
| Estonia                                |                  | 1,672            | 2,566            | 2,491            | 2,404            | 0.05              | -3.49              |
| Hungary                                |                  | 4,302            | 7,236            | 7,005            | 11,271           | 0.25              | 60.90              |
| Latvia                                 |                  | 1,019            | 1,669            | 2,423            | 2,245            | 0.05              | -7.35              |
| Lithuania                              |                  | 2,063            | 1,753            | 1,863            | 2,981            | 0.07              | 60.01              |
| Poland                                 |                  | 10,273           | 10,912           | 12,995           | 16,705           | 0.37              | 28.55              |
| Romania                                |                  | 1,337            | 2,352            | 2,614            | 2,837            | 0.06              | 8.53               |
| Russian Federation                     |                  | 25,289           | 25,034           | 14,844           | 14,391           | 0.31              | -3.05              |
| Slovakia                               |                  | 1,733            | 2,603            | 3,543            | 4,556            | 0.10              | 28.59              |
| Ukraine                                |                  | 1,027            | 1,278            | 1,478            | 1,955            | 0.04              | 32.27              |
| <b>NORTHERN EUROPE</b>                 | <b>666,822</b>   | <b>799,228</b>   | <b>980,554</b>   | <b>1,194,739</b> | <b>1,363,597</b> | <b>29.83</b>      | <b>14.13</b>       |
| Denmark                                | 98,750           | 91,299           | 109,646          | 116,956          | 121,818          | 2.66              | 4.16               |
| Faeroe Islands                         |                  | 8,746            | 5,229            | 4,772            | 5,913            | 0.13              | 23.91              |
| Finland                                | 34,171           | 33,997           | 33,516           | 38,855           | 40,014           | 0.88              | 2.98               |
| Ireland                                | 7,677            | 11,578           | 10,505           | 18,065           | 26,221           | 0.57              | 45.15              |
| Norway                                 | 115,172          | 120,659          | 112,301          | 109,904          | 101,334          | 2.22              | -7.80              |
| Sweden                                 | 93,879           | 92,326           | 119,858          | 134,966          | 134,984          | 2.95              | 0.01               |
| United Kingdom                         | 317,173          | 440,623          | 589,499          | 771,221          | 933,313          | 20.42             | 21.02              |
| <b>SOUTHERN EUROPE</b>                 | <b>117,367</b>   | <b>148,726</b>   | <b>158,942</b>   | <b>186,704</b>   | <b>224,788</b>   | <b>4.92</b>       | <b>20.40</b>       |
| Croatia                                |                  | 860              | 769              | 433              | 612              | 0.01              | 41.34              |
| Greece                                 |                  | 1,229            | 4,785            | 4,675            | 5,603            | 0.12              | 19.85              |
| Italy                                  | 56,107           | 69,611           | 66,347           | 76,799           | 89,813           | 1.96              | 16.95              |
| Malta                                  |                  | 271              | 635              | 621              | 1,122            | 0.02              | 80.68              |
| Portugal                               |                  | 2,580            | 5,078            | 5,038            | 7,125            | 0.16              | 41.43              |



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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012           | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| Slovenia                         |                | 2,845          | 2,458          | 4,944            | 4,291            | 0.09              | -13.21             |
| Spain                            | 61,260         | 71,330         | 78,870         | 94,194           | 116,222          | 2.54              | 23.39              |
| <b>WESTERN EUROPE</b>            | <b>664,087</b> | <b>784,934</b> | <b>802,940</b> | <b>1,023,598</b> | <b>1,157,737</b> | <b>25.33</b>      | <b>13.10</b>       |
| Austria                          | 20,330         | 26,886         | 21,521         | 25,713           | 32,142           | 0.70              | 25.00              |
| Belgium                          | 24,464         | 33,179         | 27,161         | 30,489           | 39,700           | 0.87              | 30.21              |
| France                           | 152,263        | 175,043        | 170,635        | 200,657          | 232,616          | 5.09              | 15.93              |
| Germany                          | 327,690        | 388,197        | 419,969        | 558,676          | 618,351          | 13.53             | 10.68              |
| Luxembourg                       |                | 1,136          | 1,552          | 3,671            | 2,244            | 0.05              | -38.87             |
| Netherlands                      | 82,577         | 88,676         | 88,060         | 108,354          | 124,235          | 2.72              | 14.66              |
| Switzerland                      | 56,763         | 71,817         | 74,042         | 96,038           | 108,449          | 2.37              | 12.92              |
| <b>EAST MEDITERRANEAN EUROPE</b> |                | <b>25,315</b>  | <b>26,500</b>  | <b>29,698</b>    | <b>30,777</b>    | <b>0.67</b>       | <b>3.63</b>        |
| Cyprus                           |                | 182            | 142            | 1,053            | 360              | 0.01              | -65.81             |
| Israel                           |                | 24,005         | 24,584         | 26,597           | 27,616           | 0.60              | 3.83               |
| Turkey                           |                | 1,128          | 1,774          | 2,048            | 2,801            | 0.06              | 36.77              |
| <b>OTHER EUROPE</b>              | <b>104,185</b> | <b>922</b>     | <b>1,173</b>   | <b>5,244</b>     | <b>2,438</b>     | <b>0.05</b>       | <b>-53.51</b>      |
| Other countries of Europe        | 104,185        | 922            | 1,173          | 5,244            | 2,438            | 0.05              | -53.51             |
| <b>SOUTH ASIA</b>                |                | <b>3,433</b>   | <b>4,678</b>   | <b>7,797</b>     | <b>14,217</b>    | <b>0.31</b>       | <b>82.34</b>       |
| India                            |                | 3,433          | 4,678          | 7,797            | 14,217           | 0.31              | 82.34              |
| <b>NOT SPECIFIED</b>             | <b>55,881</b>  |                |                |                  |                  |                   |                    |
| Other countries of the World     | 55,881         |                |                |                  |                  |                   |                    |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>2,898,011</b> | <b>3,521,824</b> | <b>4,404,937</b> | <b>5,561,297</b> | <b>6,764,038</b> | <b>100.00</b>     | <b>21.63</b>       |
| <b>AFRICA</b>                          | <b>7,526</b>     | <b>4,335</b>     | <b>5,763</b>     | <b>8,313</b>     | <b>8,960</b>     | <b>0.13</b>       | <b>7.78</b>        |
| <b>SOUTHERN AFRICA</b>                 |                  | <b>1,921</b>     | <b>1,887</b>     | <b>2,308</b>     | <b>2,749</b>     | <b>0.04</b>       | <b>19.11</b>       |
| South Africa                           |                  | 1,921            | 1,887            | 2,308            | 2,749            | 0.04              | 19.11              |
| <b>OTHER AFRICA</b>                    | <b>7,526</b>     | <b>2,414</b>     | <b>3,876</b>     | <b>6,005</b>     | <b>6,211</b>     | <b>0.09</b>       | <b>3.43</b>        |
| Other countries of Africa              |                  | 2,414            | 3,876            | 6,005            | 6,211            | 0.09              | 3.43               |
| All countries of Africa                | 7,526            |                  |                  |                  |                  |                   |                    |
| <b>AMERICAS</b>                        | <b>417,060</b>   | <b>578,756</b>   | <b>854,275</b>   | <b>1,187,810</b> | <b>1,791,509</b> | <b>26.49</b>      | <b>50.82</b>       |
| <b>NORTH AMERICA</b>                   | <b>408,588</b>   | <b>569,517</b>   | <b>842,734</b>   | <b>1,169,368</b> | <b>1,767,872</b> | <b>26.14</b>      | <b>51.18</b>       |
| Canada                                 | 61,827           | 85,137           | 133,458          | 155,248          | 238,745          | 3.53              | 53.78              |
| Greenland                              |                  | 3,074            | 3,418            | 4,135            | 3,195            | 0.05              | -22.73             |
| United States of America               | 346,761          | 481,306          | 705,858          | 1,009,985        | 1,525,932        | 22.56             | 51.08              |
| <b>SOUTH AMERICA</b>                   |                  | <b>3,553</b>     | <b>5,096</b>     | <b>8,722</b>     | <b>7,729</b>     | <b>0.11</b>       | <b>-11.39</b>      |
| Brazil                                 |                  | 3,553            | 5,096            | 8,722            | 7,729            | 0.11              | -11.39             |
| <b>OTHER AMERICAS</b>                  | <b>8,472</b>     | <b>5,686</b>     | <b>6,445</b>     | <b>9,720</b>     | <b>15,908</b>    | <b>0.24</b>       | <b>63.66</b>       |
| Other countries of the Americas        | 8,472            | 5,686            | 6,445            | 9,720            | 15,908           | 0.24              | 63.66              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>130,005</b>   | <b>166,957</b>   | <b>215,275</b>   | <b>377,580</b>   | <b>569,193</b>   | <b>8.41</b>       | <b>50.75</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>62,367</b>    | <b>105,124</b>   | <b>142,602</b>   | <b>244,351</b>   | <b>340,996</b>   | <b>5.04</b>       | <b>39.55</b>       |
| China                                  | 23,617           | 46,007           | 68,570           | 152,374          | 225,671          | 3.34              | 48.10              |
| Japan                                  | 38,750           | 56,100           | 68,758           | 80,051           | 91,386           | 1.35              | 14.16              |
| Korea, Republic of                     |                  | 3,017            | 5,274            | 11,926           | 23,939           | 0.35              | 100.73             |
| <b>AUSTRALASIA</b>                     |                  | <b>26,935</b>    | <b>32,506</b>    | <b>50,703</b>    | <b>70,398</b>    | <b>1.04</b>       | <b>38.84</b>       |
| Australia                              |                  | 24,458           | 29,511           | 46,732           | 65,048           | 0.96              | 39.19              |
| New Zealand                            |                  | 2,477            | 2,995            | 3,971            | 5,350            | 0.08              | 34.73              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>67,638</b>    | <b>34,898</b>    | <b>40,167</b>    | <b>82,526</b>    | <b>157,799</b>   | <b>2.33</b>       | <b>91.21</b>       |
| Other countries of Asia                | 45,641           | 34,628           | 39,777           | 81,973           | 155,263          | 2.30              | 89.41              |
| Other countries of Oceania             |                  | 270              | 390              | 553              | 2,536            | 0.04              | 358.59             |
| All countries of Oceania               | 21,997           |                  |                  |                  |                  |                   |                    |
| <b>EUROPE</b>                          | <b>2,233,051</b> | <b>2,767,644</b> | <b>3,324,028</b> | <b>3,977,936</b> | <b>4,375,459</b> | <b>64.69</b>      | <b>9.99</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          |                  | <b>89,489</b>    | <b>121,637</b>   | <b>116,368</b>   | <b>145,538</b>   | <b>2.15</b>       | <b>25.07</b>       |
| Bulgaria                               |                  | 5,838            | 1,033            | 1,899            | 2,204            | 0.03              | 16.06              |
| Czech Republic                         |                  | 17,847           | 27,409           | 32,968           | 36,236           | 0.54              | 9.91               |
| Estonia                                |                  | 2,463            | 3,928            | 3,329            | 4,264            | 0.06              | 28.09              |
| Hungary                                |                  | 5,872            | 8,931            | 8,967            | 15,275           | 0.23              | 70.35              |
| Latvia                                 |                  | 1,297            | 2,192            | 2,972            | 3,279            | 0.05              | 10.33              |
| Lithuania                              |                  | 2,896            | 2,899            | 3,302            | 4,665            | 0.07              | 41.28              |
| Poland                                 |                  | 16,592           | 27,179           | 30,868           | 41,525           | 0.61              | 34.52              |
| Romania                                |                  | 1,655            | 3,100            | 3,303            | 4,502            | 0.07              | 36.30              |
| Russian Federation                     |                  | 30,970           | 38,590           | 20,249           | 21,437           | 0.32              | 5.87               |
| Slovakia                               |                  | 2,794            | 4,385            | 6,103            | 7,616            | 0.11              | 24.79              |
| Ukraine                                |                  | 1,265            | 1,991            | 2,408            | 4,535            | 0.07              | 88.33              |
| <b>NORTHERN EUROPE</b>                 | <b>833,547</b>   | <b>1,054,435</b> | <b>1,389,589</b> | <b>1,708,863</b> | <b>1,744,035</b> | <b>25.78</b>      | <b>2.06</b>        |
| Denmark                                | 129,485          | 130,183          | 169,812          | 174,157          | 163,198          | 2.41              | -6.29              |
| Faeroe Islands                         |                  | 10,655           | 7,747            | 7,323            | 8,439            | 0.12              | 15.24              |
| Finland                                | 42,607           | 45,506           | 48,146           | 56,213           | 48,756           | 0.72              | -13.27             |
| Ireland                                | 12,625           | 17,931           | 13,589           | 23,872           | 35,249           | 0.52              | 47.66              |
| Norway                                 | 137,794          | 155,230          | 157,367          | 158,693          | 128,383          | 1.90              | -19.10             |
| Sweden                                 | 116,155          | 122,556          | 164,059          | 183,720          | 178,184          | 2.63              | -3.01              |
| United Kingdom                         | 394,881          | 572,374          | 828,869          | 1,104,885        | 1,181,826        | 17.47             | 6.96               |
| <b>SOUTHERN EUROPE</b>                 | <b>185,024</b>   | <b>240,484</b>   | <b>262,546</b>   | <b>312,042</b>   | <b>382,088</b>   | <b>5.65</b>       | <b>22.45</b>       |
| Croatia                                |                  | 1,023            | 973              | 700              | 1,103            | 0.02              | 57.57              |
| Greece                                 |                  | 2,291            | 5,962            | 5,562            | 6,356            | 0.09              | 14.28              |
| Italy                                  | 85,334           | 108,356          | 109,227          | 129,721          | 153,392          | 2.27              | 18.25              |
| Malta                                  |                  | 310              | 701              | 739              | 1,521            | 0.02              | 105.82             |
| Portugal                               |                  | 3,779            | 6,685            | 6,870            | 9,589            | 0.14              | 39.58              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Slovenia                         |                  | 4,317            | 4,278            | 6,793            | 6,333            | 0.09              | -6.77              |
| Spain                            | 99,690           | 120,408          | 134,720          | 161,657          | 203,794          | 3.01              | 26.07              |
| <b>WESTERN EUROPE</b>            | <b>1,058,335</b> | <b>1,352,580</b> | <b>1,518,273</b> | <b>1,799,898</b> | <b>2,060,125</b> | <b>30.46</b>      | <b>14.46</b>       |
| Austria                          | 36,069           | 49,502           | 40,873           | 45,103           | 59,397           | 0.88              | 31.69              |
| Belgium                          | 46,547           | 64,551           | 57,174           | 61,428           | 80,947           | 1.20              | 31.78              |
| France                           | 257,401          | 335,947          | 363,192          | 412,152          | 467,228          | 6.91              | 13.36              |
| Germany                          | 489,926          | 615,425          | 737,671          | 901,941          | 1,013,598        | 14.99             | 12.38              |
| Luxembourg                       |                  | 1,536            | 2,129            | 4,235            | 3,401            | 0.05              | -19.69             |
| Netherlands                      | 139,643          | 165,682          | 176,912          | 199,475          | 243,842          | 3.60              | 22.24              |
| Switzerland                      | 88,749           | 119,937          | 140,322          | 175,564          | 191,712          | 2.83              | 9.20               |
| <b>EAST MEDITERRANEAN EUROPE</b> |                  | <b>29,269</b>    | <b>30,288</b>    | <b>34,939</b>    | <b>36,900</b>    | <b>0.55</b>       | <b>5.61</b>        |
| Cyprus                           |                  | 227              | 164              | 1,141            | 457              | 0.01              | -59.95             |
| Israel                           |                  | 27,803           | 27,821           | 31,313           | 32,585           | 0.48              | 4.06               |
| Turkey                           |                  | 1,239            | 2,303            | 2,485            | 3,858            | 0.06              | 55.25              |
| <b>OTHER EUROPE</b>              | <b>156,145</b>   | <b>1,387</b>     | <b>1,695</b>     | <b>5,826</b>     | <b>6,773</b>     | <b>0.10</b>       | <b>16.25</b>       |
| Other countries of Europe        | 156,145          | 1,387            | 1,695            | 5,826            | 6,773            | 0.10              | 16.25              |
| <b>SOUTH ASIA</b>                |                  | <b>4,132</b>     | <b>5,596</b>     | <b>9,658</b>     | <b>18,917</b>    | <b>0.28</b>       | <b>95.87</b>       |
| India                            |                  | 4,132            | 5,596            | 9,658            | 18,917           | 0.28              | 95.87              |
| <b>NOT SPECIFIED</b>             | <b>110,369</b>   |                  |                  |                  |                  |                   |                    |
| Other countries of the World     | 110,369          |                  |                  |                  |                  |                   |                    |

## INDIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012                 | 2013             | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------------|------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                 | (*) <b>6,577,745</b> | <b>6,967,601</b> | <b>13,107,065</b> | <b>13,284,181</b> | <b>14,569,890</b> | <b>100.00</b>     | <b>9.68</b>        |
| <b>AFRICA</b>                | <b>251,187</b>       | <b>262,148</b>   | <b>267,679</b>    | <b>281,883</b>    | <b>276,676</b>    | <b>1.90</b>       | <b>-1.85</b>       |
| <b>EAST AFRICA</b>           | <b>125,772</b>       | <b>131,933</b>   | <b>142,269</b>    | <b>152,251</b>    | <b>157,779</b>    | <b>1.08</b>       | <b>3.63</b>        |
| Burundi                      | 704                  | 577              | 481               | 439               | 393               | 0.00              | -10.48             |
| Comoros                      | 419                  | 1,225            | 1,390             | 1,321             | 1,469             | 0.01              | 11.20              |
| Djibouti                     | 835                  | 907              | 815               | 968               | 1,148             | 0.01              | 18.60              |
| Eritrea                      | 639                  | 653              | 746               | 672               | 678               | 0.00              | 0.89               |
| Ethiopia                     | 11,795               | 14,899           | 13,133            | 14,547            | 20,555            | 0.14              | 41.30              |
| Kenya                        | 34,037               | 40,484           | 46,158            | 46,139            | 44,783            | 0.31              | -2.94              |
| Madagascar                   | 1,497                | 1,570            | 2,170             | 2,047             | 1,959             | 0.01              | -4.30              |
| Malawi                       | 10,406               | 1,393            | 1,273             | 1,575             | 1,609             | 0.01              | 2.16               |
| Mauritius                    | 25,013               | 27,418           | 27,945            | 32,533            | 34,280            | 0.24              | 5.37               |
| Mozambique                   | 3,766                | 4,469            | 5,288             | 6,644             | 4,985             | 0.03              | -24.97             |
| Reunion                      | 21                   | 61               | 9                 | 4                 | 4                 | 0.00              |                    |
| Rwanda                       | 1,907                | 1,780            | 1,748             | 1,684             | 1,454             | 0.01              | -13.66             |
| Seychelles                   | 2,220                | 2,029            | 2,308             | 2,655             | 3,078             | 0.02              | 15.93              |
| Somalia                      | 701                  | 970              | 2,202             | 4,984             | 6,627             | 0.05              | 32.97              |
| Tanzania, United Republic of | 21,862               | 23,345           | 26,284            | 25,488            | 23,026            | 0.16              | -9.66              |
| Uganda                       | 3,841                | 3,857            | 3,705             | 4,237             | 4,905             | 0.03              | 15.77              |
| Zambia                       | 3,428                | 3,853            | 3,834             | 3,512             | 3,696             | 0.03              | 5.24               |
| Zimbabwe                     | 2,681                | 2,443            | 2,780             | 2,802             | 3,130             | 0.02              | 11.71              |
| <b>CENTRAL AFRICA</b>        | <b>8,811</b>         | <b>4,371</b>     | <b>4,234</b>      | <b>3,938</b>      | <b>3,102</b>      | <b>0.02</b>       | <b>-21.23</b>      |
| Angola                       | 2,263                | 2,300            | 2,214             | 1,819             | 1,135             | 0.01              | -37.60             |
| Cameroon                     | 1,014                | 999              | 1,005             | 1,108             | 1,153             | 0.01              | 4.06               |
| Central African Republic     | 62                   | 34               | 22                | 19                | 20                | 0.00              | 5.26               |
| Chad                         | 194                  | 268              | 218               | 252               | 184               | 0.00              | -26.98             |
| Congo                        | 5,093                | 551              | 516               | 403               | 409               | 0.00              | 1.49               |
| Equatorial Guinea            | 7                    | 16               | 18                | 94                | 46                | 0.00              | -51.06             |
| Gabon                        | 170                  | 188              | 196               | 227               | 144               | 0.00              | -36.56             |
| Sao Tome and Principe        | 8                    | 15               | 45                | 16                | 11                | 0.00              | -31.25             |
| <b>NORTH AFRICA</b>          | <b>17,174</b>        | <b>20,664</b>    | <b>23,336</b>     | <b>26,917</b>     | <b>32,048</b>     | <b>0.22</b>       | <b>19.06</b>       |
| Algeria                      | 1,750                | 2,270            | 2,247             | 2,023             | 2,093             | 0.01              | 3.46               |
| Morocco                      | 3,203                | 5,943            | 5,997             | 7,351             | 8,159             | 0.06              | 10.99              |
| Sudan                        | 9,626                | 8,778            | 11,896            | 13,704            | 17,093            | 0.12              | 24.73              |
| Tunisia                      | 2,595                | 3,673            | 3,196             | 3,839             | 4,703             | 0.03              | 22.51              |
| <b>SOUTHERN AFRICA</b>       | <b>53,830</b>        | <b>60,534</b>    | <b>58,791</b>     | <b>64,358</b>     | <b>55,518</b>     | <b>0.38</b>       | <b>-13.74</b>      |
| Botswana                     | 919                  | 795              | 828               | 10,690            | 1,058             | 0.01              | -90.10             |
| Lesotho                      | 365                  | 392              | 565               | 504               | 563               | 0.00              | 11.71              |
| Namibia                      | 757                  | 664              | 733               | 742               | 797               | 0.01              | 7.41               |
| South Africa                 | 50,161               | 58,023           | 56,246            | 51,922            | 52,636            | 0.36              | 1.38               |
| Swaziland                    | 1,628                | 660              | 419               | 500               | 464               | 0.00              | -7.20              |
| <b>WEST AFRICA</b>           | <b>45,565</b>        | <b>44,077</b>    | <b>37,972</b>     | <b>33,846</b>     | <b>28,229</b>     | <b>0.19</b>       | <b>-16.60</b>      |
| Benin                        | 189                  | 268              | 289               | 367               | 303               | 0.00              | -17.44             |
| Burkina Faso                 | 300                  | 275              | 272               | 209               | 213               | 0.00              | 1.91               |
| Cabo Verde                   | 30                   | 39               | 61                | 28                | 32                | 0.00              | 14.29              |
| Côte d'Ivoire                | 873                  | 1,168            | 1,275             | 1,358             | 1,534             | 0.01              | 12.96              |
| Gambia                       | 297                  | 303              | 322               | 311               | 335               | 0.00              | 7.72               |
| Ghana                        | 2,390                | 2,601            | 2,781             | 2,707             | 3,017             | 0.02              | 11.45              |
| Guinea                       | 317                  | 491              | 379               | 391               | 448               | 0.00              | 14.58              |
| Guinea-Bissau                | 68                   | 103              | 73                | 46                | 33                | 0.00              | -28.26             |
| Liberia                      | 245                  | 371              | 283               | 313               | 462               | 0.00              | 47.60              |
| Mali                         | 845                  | 723              | 844               | 899               | 779               | 0.01              | -13.35             |
| Mauritania                   | 869                  | 202              | 222               | 282               | 373               | 0.00              | 32.27              |
| Niger                        | 497                  | 1,152            | 1,277             | 1,052             | 868               | 0.01              | -17.49             |
| Nigeria                      | 36,762               | 34,522           | 28,314            | 24,292            | 17,964            | 0.12              | -26.05             |

## INDIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Saint Helena                     | 41               | 50               | 32               | 21               | 16               | 0.00              | -23.81             |
| Senegal                          | 1,202            | 1,134            | 1,049            | 1,110            | 1,268            | 0.01              | 14.23              |
| Sierra Leone                     | 357              | 438              | 252              | 259              | 351              | 0.00              | 35.52              |
| Togo                             | 283              | 237              | 247              | 201              | 233              | 0.00              | 15.92              |
| <b>OTHER AFRICA</b>              | <b>35</b>        | <b>569</b>       | <b>1,077</b>     | <b>573</b>       |                  |                   |                    |
| Other countries of Africa        | 35               | 569              | 1,077            | 573              |                  |                   |                    |
| <b>AMERICAS</b>                  | <b>1,360,373</b> | <b>1,410,677</b> | <b>1,459,258</b> | <b>1,567,175</b> | <b>1,693,402</b> | <b>11.62</b>      | <b>8.05</b>        |
| <b>CARIBBEAN</b>                 | <b>4,489</b>     | <b>5,745</b>     | <b>5,116</b>     | <b>4,768</b>     | <b>5,024</b>     | <b>0.03</b>       | <b>5.37</b>        |
| Anguilla                         | 1                | 3                | 1                | 1                |                  |                   |                    |
| Antigua and Barbuda              | 54               | 39               | 30               | 35               | 92               | 0.00              | 162.86             |
| Bahamas                          | 281              | 216              | 177              | 118              | 155              | 0.00              | 31.36              |
| Barbados                         | 488              | 437              | 461              | 375              | 466              | 0.00              | 24.27              |
| Bermuda                          | 6                | 3                |                  | 2                | 1                | 0.00              | -50.00             |
| British Virgin Islands           |                  | 808              | 383              | 20               |                  |                   |                    |
| Cayman Islands                   | 1                |                  |                  | 4                | 5                | 0.00              | 25.00              |
| Cuba                             | 231              | 356              | 248              | 316              | 319              | 0.00              | 0.95               |
| Dominica                         | 26               | 127              | 84               | 111              | 151              | 0.00              | 36.04              |
| Dominican Republic               | 337              | 306              | 378              | 343              | 397              | 0.00              | 15.74              |
| Grenada                          | 93               | 116              | 146              | 119              | 160              | 0.00              | 34.45              |
| Guadeloupe                       |                  | 2                | 4                |                  |                  |                   |                    |
| Haiti                            | 72               | 74               | 101              | 97               | 94               | 0.00              | -3.09              |
| Jamaica                          | 795              | 952              | 1,009            | 977              | 936              | 0.01              | -4.20              |
| Martinique                       | 31               | 7                |                  | 2                |                  |                   |                    |
| Montserrat                       | 81               | 1                | 2                |                  | 1                | 0.00              |                    |
| Netherlands Antilles             | 64               | 46               | 23               | 13               | 9                | 0.00              | -30.77             |
| Puerto Rico                      | 4                | 4                | 2                | 6                | 3                | 0.00              | -50.00             |
| Saint Kitts and Nevis            | 76               | 145              | 216              | 265              | 300              | 0.00              | 13.21              |
| Saint Lucia                      | 118              | 120              | 70               | 72               | 84               | 0.00              | 16.67              |
| Saint Vincent and the Grenadines | 18               | 30               | 24               | 24               | 32               | 0.00              | 33.33              |
| Trinidad and Tobago              | 1,708            | 1,864            | 1,755            | 1,845            | 1,816            | 0.01              | -1.57              |
| Turks and Caicos Islands         | 4                | 2                | 2                | 3                | 3                | 0.00              |                    |
| United States Virgin Islands     |                  | 87               |                  | 20               |                  |                   |                    |
| <b>CENTRAL AMERICA</b>           | <b>3,152</b>     | <b>3,766</b>     | <b>3,895</b>     | <b>4,178</b>     | <b>4,561</b>     | <b>0.03</b>       | <b>9.17</b>        |
| Belize                           | 362              | 439              | 394              | 401              | 416              | 0.00              | 3.74               |
| Costa Rica                       | 763              | 817              | 956              | 1,108            | 1,297            | 0.01              | 17.06              |
| El Salvador                      | 255              | 320              | 420              | 380              | 357              | 0.00              | -6.05              |
| Guatemala                        | 527              | 553              | 480              | 502              | 563              | 0.00              | 12.15              |
| Honduras                         | 256              | 295              | 247              | 277              | 351              | 0.00              | 26.71              |
| Nicaragua                        | 81               | 124              | 107              | 111              | 142              | 0.00              | 27.93              |
| Panama                           | 908              | 1,218            | 1,291            | 1,399            | 1,435            | 0.01              | 2.57               |
| <b>NORTH AMERICA</b>             | <b>1,307,222</b> | <b>1,353,605</b> | <b>1,401,446</b> | <b>1,508,979</b> | <b>1,629,867</b> | <b>11.19</b>      | <b>8.01</b>        |
| Canada                           | 256,021          | 255,222          | 268,485          | 281,306          | 317,239          | 2.18              | 12.77              |
| Mexico                           | 11,254           | 13,074           | 13,978           | 14,049           | 15,689           | 0.11              | 11.67              |
| United States of America         | 1,039,947        | 1,085,309        | 1,118,983        | 1,213,624        | 1,296,939        | 8.90              | 6.86               |
| <b>SOUTH AMERICA</b>             | <b>45,021</b>    | <b>47,061</b>    | <b>47,651</b>    | <b>48,286</b>    | <b>53,454</b>    | <b>0.37</b>       | <b>10.70</b>       |
| Argentina                        | 9,831            | 10,325           | 9,731            | 9,351            | 12,308           | 0.08              | 31.62              |
| Bolivia, Plurinational State of  | 334              | 376              | 496              | 438              | 524              | 0.00              | 19.63              |
| Brazil                           | 18,440           | 18,551           | 19,563           | 20,610           | 21,289           | 0.15              | 3.29               |
| Chile                            | 4,640            | 4,715            | 4,914            | 4,982            | 5,201            | 0.04              | 4.40               |
| Colombia                         | 4,381            | 5,036            | 5,245            | 5,253            | 5,749            | 0.04              | 9.44               |
| Ecuador                          | 911              | 993              | 1,053            | 1,230            | 1,230            | 0.01              |                    |
| Guyana                           | 359              | 434              | 404              | 342              | 380              | 0.00              | 11.11              |
| Paraguay                         | 266              | 223              | 280              | 259              | 353              | 0.00              | 36.29              |
| Peru                             | 1,932            | 1,945            | 2,119            | 2,246            | 2,560            | 0.02              | 13.98              |
| Suriname                         | 539              | 551              | 541              | 492              | 446              | 0.00              | -9.35              |

## INDIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Uruguay                                | 1,249            | 1,563            | 1,481            | 1,482            | 1,818            | 0.01              | 22.67              |
| Venezuela, Bolivarian Republic of      | 2,139            | 2,349            | 1,824            | 1,601            | 1,596            | 0.01              | -0.31              |
| <b>OTHER AMERICAS</b>                  | <b>489</b>       | <b>500</b>       | <b>1,150</b>     | <b>964</b>       | <b>496</b>       | <b>0.00</b>       | <b>-48.55</b>      |
| Other countries of the Americas        | 489              | 500              | 1,150            | 964              | 496              | 0.00              | -48.55             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,321,643</b> | <b>1,441,034</b> | <b>1,518,657</b> | <b>1,568,035</b> | <b>1,711,251</b> | <b>11.75</b>      | <b>9.13</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>535,622</b>   | <b>547,305</b>   | <b>546,792</b>   | <b>555,770</b>   | <b>616,476</b>   | <b>4.23</b>       | <b>10.92</b>       |
| China                                  | 168,952          | 174,712          | 181,020          | 206,322          | 251,313          | 1.72              | 21.81              |
| Hong Kong (China)                      | 1,743            | 166              | 86               | 105              | 141              | 0.00              | 34.29              |
| Japan                                  | 220,015          | 220,283          | 219,516          | 207,415          | 208,847          | 1.43              | 0.69               |
| Korea, Democratic People's Republic of | 181              | 332              | 292              | 349              | 224              | 0.00              | -35.82             |
| Korea, Republic of                     | 109,469          | 112,619          | 106,870          | 102,993          | 111,076          | 0.76              | 7.85               |
| Macao (China)                          | 205              | 269              | 121              | 26               | 26               | 0.00              |                    |
| Mongolia                               | 3,418            | 3,433            | 3,030            | 2,211            | 2,522            | 0.02              | 14.07              |
| Taiwan Province of China               | 31,639           | 35,491           | 35,857           | 36,349           | 42,327           | 0.29              | 16.45              |
| <b>SOUTH-EAST ASIA</b>                 | <b>540,914</b>   | <b>630,054</b>   | <b>685,805</b>   | <b>700,298</b>   | <b>745,868</b>   | <b>5.12</b>       | <b>6.51</b>        |
| Brunei Darussalam                      | 665              | 706              | 560              | 619              | 560              | 0.00              | -9.53              |
| Cambodia                               | 2,028            | 2,238            | 4,518            | 3,892            | 2,593            | 0.02              | -33.38             |
| Indonesia                              | 29,559           | 33,747           | 32,215           | 34,933           | 35,084           | 0.24              | 0.43               |
| Lao People's Democratic Republic       | 973              | 1,101            | 1,390            | 1,221            | 1,523            | 0.01              | 24.73              |
| Malaysia                               | 195,853          | 242,649          | 262,026          | 272,941          | 301,961          | 2.07              | 10.63              |
| Myanmar                                | 30,588           | 34,916           | 54,631           | 55,341           | 51,376           | 0.35              | -7.16              |
| Philippines                            | 33,323           | 42,224           | 43,240           | 47,912           | 52,692           | 0.36              | 9.98               |
| Singapore                              | 131,452          | 143,025          | 150,731          | 152,238          | 163,688          | 1.12              | 7.52               |
| Thailand                               | 105,141          | 117,136          | 121,362          | 115,860          | 119,663          | 0.82              | 3.28               |
| Viet Nam                               | 11,332           | 12,312           | 15,132           | 15,341           | 16,728           | 0.11              | 9.04               |
| <b>AUSTRALASIA</b>                     | <b>241,022</b>   | <b>259,768</b>   | <b>282,446</b>   | <b>308,272</b>   | <b>344,542</b>   | <b>2.36</b>       | <b>11.77</b>       |
| Australia                              | 202,105          | 218,967          | 239,762          | 263,101          | 293,625          | 2.02              | 11.60              |
| New Zealand                            | 38,917           | 40,801           | 42,684           | 45,171           | 50,917           | 0.35              | 12.72              |
| <b>MELANESIA</b>                       | <b>3,105</b>     | <b>3,141</b>     | <b>3,090</b>     | <b>3,447</b>     | <b>4,051</b>     | <b>0.03</b>       | <b>17.52</b>       |
| Fiji                                   | 2,793            | 2,865            | 2,784            | 3,058            | 3,731            | 0.03              | 22.01              |
| New Caledonia                          | 5                | 8                | 3                |                  | 1                | 0.00              |                    |
| Norfolk Island                         | 3                | 2                | 2                | 1                | 2                | 0.00              | 100.00             |
| Papua New Guinea                       | 265              | 245              | 274              | 352              | 296              | 0.00              | -15.91             |
| Vanuatu                                | 39               | 21               | 27               | 36               | 21               | 0.00              | -41.67             |
| <b>MICRONESIA</b>                      | <b>311</b>       | <b>349</b>       | <b>258</b>       | <b>89</b>        | <b>132</b>       | <b>0.00</b>       | <b>48.31</b>       |
| Christmas Island, Australia            |                  |                  |                  | 1                | 1                | 0.00              |                    |
| Guam                                   | 1                | 3                |                  |                  |                  |                   |                    |
| Kiribati                               | 74               | 90               | 76               | 52               | 90               | 0.00              | 73.08              |
| Nauru                                  | 236              | 256              | 182              | 36               | 41               | 0.00              | 13.89              |
| <b>POLYNESIA</b>                       | <b>669</b>       | <b>417</b>       | <b>266</b>       | <b>159</b>       | <b>182</b>       | <b>0.00</b>       | <b>14.47</b>       |
| American Samoa                         | 278              | 244              | 100              | 25               | 16               | 0.00              | -36.00             |
| French Polynesia                       | 15               | 10               | 2                |                  |                  |                   |                    |
| Niue                                   |                  | 1                | 2                |                  |                  |                   |                    |
| Samoa                                  | 43               |                  |                  |                  |                  |                   |                    |
| Tonga                                  | 283              | 92               | 77               | 60               | 45               | 0.00              | -25.00             |
| Tuvalu                                 | 50               | 70               | 85               | 74               | 121              | 0.00              | 63.51              |
| <b>EUROPE</b>                          | <b>2,236,970</b> | <b>2,335,353</b> | <b>2,361,922</b> | <b>2,292,091</b> | <b>2,519,103</b> | <b>17.29</b>      | <b>9.90</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>311,380</b>   | <b>401,430</b>   | <b>421,701</b>   | <b>329,919</b>   | <b>401,957</b>   | <b>2.76</b>       | <b>21.84</b>       |
| Armenia                                | 595              | 693              | 782              | 907              | 971              | 0.01              | 7.06               |
| Azerbaijan                             | 1,263            | 1,308            | 1,290            | 1,294            | 1,190            | 0.01              | -8.04              |
| Belarus                                | 6,239            | 8,239            | 9,920            | 8,358            | 9,082            | 0.06              | 8.66               |
| Bulgaria                               | 3,621            | 3,501            | 3,883            | 4,801            | 6,271            | 0.04              | 30.62              |
| Czech Republic                         | 11,129           | 10,121           | 9,878            | 11,441           | 12,932           | 0.09              | 13.03              |
| Estonia                                | 3,005            | 3,469            | 2,992            | 3,109            | 3,048            | 0.02              | -1.96              |
| Georgia                                | 1,029            | 1,107            | 939              | 1,511            | 1,438            | 0.01              | -4.83              |

## INDIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                     | 2012           | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|----------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| Hungary                             | 6,507          | 6,614          | 6,867          | 7,036            | 7,961            | 0.05              | 13.15              |
| Kazakhstan                          | 11,653         | 14,680         | 16,736         | 14,506           | 12,979           | 0.09              | -10.53             |
| Kyrgyzstan                          | 1,348          | 2,103          | 2,479          | 2,729            | 3,429            | 0.02              | 25.65              |
| Latvia                              | 3,029          | 2,853          | 2,741          | 3,444            | 3,255            | 0.02              | -5.49              |
| Lithuania                           | 3,408          | 3,492          | 3,041          | 3,426            | 4,043            | 0.03              | 18.01              |
| Moldova, Republic of                | 541            | 625            | 584            | 599              | 746              | 0.01              | 24.54              |
| Poland                              | 25,030         | 23,785         | 25,205         | 26,499           | 25,706           | 0.18              | -2.99              |
| Romania                             | 6,338          | 7,024          | 7,910          | 8,048            | 9,936            | 0.07              | 23.46              |
| Russian Federation                  | 177,526        | 259,120        | 269,832        | 172,419          | 227,749          | 1.56              | 32.09              |
| Slovakia                            | 3,850          | 4,087          | 4,056          | 4,340            | 5,092            | 0.03              | 17.33              |
| Tajikistan                          | 1,564          | 1,685          | 2,414          | 2,464            | 3,469            | 0.02              | 40.79              |
| Turkmenistan                        | 2,364          | 3,029          | 5,547          | 9,805            | 14,302           | 0.10              | 45.86              |
| Ukraine                             | 29,033         | 31,826         | 29,281         | 23,098           | 26,753           | 0.18              | 15.82              |
| Uzbekistan                          | 9,808          | 12,069         | 12,869         | 18,038           | 21,605           | 0.15              | 19.77              |
| Other countries Central/East Europe | 2,500          |                | 2,455          | 2,047            |                  |                   |                    |
| <b>NORTHERN EUROPE</b>              | <b>946,520</b> | <b>963,039</b> | <b>982,033</b> | <b>1,008,125</b> | <b>1,088,775</b> | <b>7.47</b>       | <b>8.00</b>        |
| Denmark                             | 33,084         | 30,842         | 26,775         | 24,073           | 24,717           | 0.17              | 2.68               |
| Faeroe Islands                      | 5              | 5              | 7              | 3                | 1                | 0.00              | -66.67             |
| Finland                             | 22,416         | 21,212         | 18,765         | 18,129           | 18,371           | 0.13              | 1.33               |
| Iceland                             | 1,673          | 1,382          | 1,013          | 1,013            | 1,018            | 0.01              | 0.49               |
| Ireland                             | 24,546         | 27,174         | 28,978         | 32,973           | 36,440           | 0.25              | 10.51              |
| Norway                              | 23,569         | 21,462         | 19,690         | 19,757           | 20,148           | 0.14              | 1.98               |
| Sweden                              | 51,058         | 48,826         | 44,948         | 42,626           | 43,689           | 0.30              | 2.49               |
| United Kingdom                      | 788,170        | 809,444        | 838,860        | 867,601          | 941,883          | 6.46              | 8.56               |
| Other countries of Northern Europe  | 1,999          | 2,692          | 2,997          | 1,950            | 2,508            | 0.02              | 28.62              |
| <b>SOUTHERN EUROPE</b>              | <b>205,663</b> | <b>198,699</b> | <b>207,531</b> | <b>211,819</b>   | <b>240,946</b>   | <b>1.65</b>       | <b>13.75</b>       |
| Albania                             | 234            | 323            | 316            | 368              | 503              | 0.00              | 36.68              |
| Andorra                             | 134            | 195            | 217            | 158              | 186              | 0.00              | 17.72              |
| Bosnia and Herzegovina              | 293            | 477            | 494            | 589              | 713              | 0.00              | 21.05              |
| Croatia                             | 3,158          | 3,150          | 3,113          | 3,188            | 3,314            | 0.02              | 3.95               |
| Gibraltar                           | 1              | 2              | 6              | 2                | 2                | 0.00              |                    |
| Greece                              | 7,493          | 7,983          | 8,300          | 8,087            | 9,048            | 0.06              | 11.88              |
| Italy                               | 98,743         | 93,951         | 91,589         | 88,091           | 95,417           | 0.65              | 8.32               |
| Malta                               | 614            | 728            | 757            | 946              | 937              | 0.01              | -0.95              |
| Portugal                            | 24,670         | 29,612         | 36,156         | 44,616           | 54,439           | 0.37              | 22.02              |
| San Marino                          | 130            | 88             | 51             | 39               | 36               | 0.00              | -7.69              |
| Slovenia                            | 2,794          | 85             | 60             | 40               | 9                | 0.00              | -77.50             |
| Spain                               | 67,044         | 62,079         | 66,463         | 65,694           | 76,342           | 0.52              | 16.21              |
| Yugoslavia, SFR (former)            | 355            | 26             | 9              | 1                |                  |                   |                    |
| <b>WESTERN EUROPE</b>               | <b>701,386</b> | <b>694,796</b> | <b>673,218</b> | <b>663,253</b>   | <b>697,028</b>   | <b>4.78</b>       | <b>5.09</b>        |
| Austria                             | 38,585         | 36,465         | 34,360         | 33,670           | 33,089           | 0.23              | -1.73              |
| Belgium                             | 42,604         | 38,091         | 37,441         | 36,684           | 37,960           | 0.26              | 3.48               |
| France                              | 240,674        | 248,379        | 246,101        | 230,854          | 238,707          | 1.64              | 3.40               |
| Germany                             | 254,783        | 252,003        | 239,106        | 248,314          | 265,928          | 1.83              | 7.09               |
| Liechtenstein                       | 136            | 117            | 118            | 141              | 145              | 0.00              | 2.84               |
| Luxembourg                          | 1,334          | 1,266          | 2,496          | 1,180            | 1,171            | 0.01              | -0.76              |
| Monaco                              | 82             | 107            | 76             | 78               | 65               | 0.00              | -16.67             |
| Netherlands                         | 74,800         | 69,547         | 67,747         | 66,181           | 71,840           | 0.49              | 8.55               |
| Switzerland                         | 48,388         | 48,821         | 45,773         | 46,151           | 48,123           | 0.33              | 4.27               |
| <b>EAST MEDITERRANEAN EUROPE</b>    | <b>71,520</b>  | <b>74,832</b>  | <b>74,674</b>  | <b>77,025</b>    | <b>90,397</b>    | <b>0.62</b>       | <b>17.36</b>       |
| Cyprus                              | 885            | 1,073          | 1,068          | 1,221            | 1,621            | 0.01              | 32.76              |
| Israel                              | 47,649         | 48,737         | 49,312         | 50,134           | 59,231           | 0.41              | 18.15              |
| Turkey                              | 22,986         | 25,022         | 24,294         | 25,670           | 29,545           | 0.20              | 15.10              |
| <b>OTHER EUROPE</b>                 | <b>501</b>     | <b>2,557</b>   | <b>2,765</b>   | <b>1,950</b>     |                  |                   |                    |
| Other countries of Europe           | 501            | 2,557          | 2,765          | 1,950            |                  |                   |                    |

## INDIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>             | <b>231,062</b>   | <b>284,558</b>   | <b>357,384</b>   | <b>361,215</b>   | <b>382,944</b>   | <b>2.63</b>       | <b>6.02</b>        |
| Bahrain                        | 10,045           | 10,531           | 13,136           | 14,013           | 17,382           | 0.12              | 24.04              |
| Egypt                          | 10,571           | 15,062           | 16,715           | 19,168           | 20,864           | 0.14              | 8.85               |
| Iraq                           | 38,826           | 41,218           | 48,321           | 42,660           | 48,227           | 0.33              | 13.05              |
| Jordan                         | 7,356            | 7,788            | 7,971            | 6,123            | 6,599            | 0.05              | 7.77               |
| Kuwait                         | 5,256            | 8,461            | 10,743           | 11,758           | 12,566           | 0.09              | 6.87               |
| Lebanon                        | 4,842            | 5,788            | 6,441            | 6,504            | 7,072            | 0.05              | 8.73               |
| Libya                          | 1,620            | 1,462            | 1,280            | 779              | 635              | 0.00              | -18.49             |
| Oman                           | 49,759           | 62,252           | 88,512           | 103,740          | 105,705          | 0.73              | 1.89               |
| Qatar                          | 4,132            | 4,966            | 6,291            | 6,313            | 7,486            | 0.05              | 18.58              |
| Saudi Arabia                   | 32,127           | 42,892           | 55,487           | 63,835           | 61,605           | 0.42              | -3.49              |
| State of Palestine             | 1,224            | 1,378            | 1,550            | 1,637            | 1,988            | 0.01              | 21.44              |
| Syrian Arab Republic           | 3,971            | 5,013            | 5,733            | 6,510            | 6,267            | 0.04              | -3.73              |
| United Arab Emirates           | 41,664           | 51,513           | 59,332           | 55,818           | 67,165           | 0.46              | 20.33              |
| Yemen                          | 18,654           | 25,019           | 34,207           | 20,901           | 19,383           | 0.13              | -7.26              |
| Other countries of Middle East | 1,015            | 1,215            | 1,665            | 1,456            |                  |                   |                    |
| <b>SOUTH ASIA</b>              | <b>1,171,499</b> | <b>1,215,035</b> | <b>1,694,857</b> | <b>1,946,207</b> | <b>2,194,555</b> | <b>15.06</b>      | <b>12.76</b>       |
| Afghanistan                    | 95,231           | 111,370          | 115,569          | 114,406          | 123,330          | 0.85              | 7.80               |
| Bangladesh                     | 487,397          | 524,923          | 942,562          | 1,133,879        | 1,380,409        | 9.47              | 21.74              |
| Bhutan                         | 15,266           | 15,016           | 16,001           | 19,084           | 20,940           | 0.14              | 9.73               |
| Iran, Islamic Republic of      | 40,973           | 30,527           | 31,222           | 30,774           | 39,184           | 0.27              | 27.33              |
| Maldives                       | 50,428           | 45,270           | 65,052           | 68,907           | 67,457           | 0.46              | -2.10              |
| Nepal                          | 125,375          | 113,790          | 126,416          | 154,720          | 161,097          | 1.11              | 4.12               |
| Pakistan                       | 59,846           | 111,794          | 96,434           | 124,924          | 104,720          | 0.72              | -16.17             |
| Sri Lanka                      | 296,983          | 262,345          | 301,601          | 299,513          | 297,418          | 2.04              | -0.70              |
| <b>NOT SPECIFIED</b>           | <b>5,011</b>     | <b>18,796</b>    | <b>5,447,308</b> | <b>5,267,575</b> | <b>5,791,959</b> | <b>39.75</b>      | <b>9.95</b>        |
| Other countries of the World   | 5,011            | 18,796           | 19,342           | 10,527           | 26,480           | 0.18              | 151.54             |
| Nationals Residing Abroad      |                  |                  | 5,427,966        | 5,257,048        | 5,765,479        | 39.57             | 9.67               |



## INDONESIA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>8,044,462</b> | <b>8,802,129</b> | <b>9,435,411</b> | <b>10,406,759</b> | <b>11,519,275</b> | <b>100.00</b>     | <b>10.69</b>       |
| <b>AFRICA</b>                          | <b>37,306</b>    | <b>42,607</b>    | <b>45,276</b>    | <b>56,802</b>     | <b>75,189</b>     | <b>0.65</b>       | <b>32.37</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>17,433</b>    | <b>16,928</b>    | <b>17,375</b>    | <b>23,052</b>     | <b>29,229</b>     | <b>0.25</b>       | <b>26.80</b>       |
| South Africa                           | 17,433           | 16,928           | 17,375           | 23,052            | 29,229            | 0.25              | 26.80              |
| <b>OTHER AFRICA</b>                    | <b>19,873</b>    | <b>25,679</b>    | <b>27,901</b>    | <b>33,750</b>     | <b>45,960</b>     | <b>0.40</b>       | <b>36.18</b>       |
| Other countries of Africa              | 19,873           | 25,679           | 27,901           | 33,750            | 45,960            | 0.40              | 36.18              |
| <b>AMERICAS</b>                        | <b>312,526</b>   | <b>343,573</b>   | <b>361,220</b>   | <b>411,648</b>    | <b>475,982</b>    | <b>4.13</b>       | <b>15.63</b>       |
| <b>CENTRAL AMERICA</b>                 | <b>1,800</b>     | <b>1,533</b>     | <b>1,835</b>     | <b>3,089</b>      | <b>2,536</b>      | <b>0.02</b>       | <b>-17.90</b>      |
| All countries of Central America       | 1,800            | 1,533            | 1,835            | 3,089             | 2,536             | 0.02              | -17.90             |
| <b>NORTH AMERICA</b>                   | <b>275,844</b>   | <b>301,760</b>   | <b>314,829</b>   | <b>351,843</b>    | <b>403,586</b>    | <b>3.50</b>       | <b>14.71</b>       |
| Canada                                 | 58,245           | 65,385           | 68,432           | 75,816            | 86,804            | 0.75              | 14.49              |
| United States of America               | 217,599          | 236,375          | 246,397          | 276,027           | 316,782           | 2.75              | 14.76              |
| <b>SOUTH AMERICA</b>                   | <b>28,155</b>    | <b>32,752</b>    | <b>36,547</b>    | <b>44,547</b>     | <b>55,263</b>     | <b>0.48</b>       | <b>24.06</b>       |
| All countries of South America         | 28,155           | 32,752           | 36,547           | 44,547            | 55,263            | 0.48              | 24.06              |
| <b>OTHER AMERICAS</b>                  | <b>6,727</b>     | <b>7,528</b>     | <b>8,009</b>     | <b>12,169</b>     | <b>14,597</b>     | <b>0.13</b>       | <b>19.95</b>       |
| Other countries of the Americas        | 6,727            | 7,528            | 8,009            | 12,169            | 14,597            | 0.13              | 19.95              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>6,159,068</b> | <b>6,689,446</b> | <b>7,178,260</b> | <b>7,882,327</b>  | <b>8,413,136</b>  | <b>73.04</b>      | <b>6.73</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>1,818,053</b> | <b>2,049,097</b> | <b>2,224,772</b> | <b>2,519,899</b>  | <b>2,843,170</b>  | <b>24.68</b>      | <b>12.83</b>       |
| China                                  | 726,088          | 858,140          | 1,052,705        | 1,260,700         | 1,556,771         | 13.51             | 23.48              |
| Hong Kong (China)                      | 81,782           | 95,258           | 94,560           | 94,109            | 101,369           | 0.88              | 7.71               |
| Japan                                  | 463,486          | 497,399          | 505,175          | 549,705           | 545,392           | 4.73              | -0.78              |
| Korea, Republic of                     | 328,989          | 351,154          | 352,004          | 387,473           | 386,789           | 3.36              | -0.18              |
| Taiwan Province of China               | 217,708          | 247,146          | 220,328          | 227,912           | 252,849           | 2.20              | 10.94              |
| <b>SOUTH-EAST ASIA</b>                 | <b>3,246,001</b> | <b>3,490,162</b> | <b>3,635,610</b> | <b>3,860,652</b>  | <b>3,825,876</b>  | <b>33.21</b>      | <b>-0.90</b>       |
| Brunei Darussalam                      | 16,423           | 16,932           | 19,078           | 18,304            | 23,693            | 0.21              | 29.44              |
| Cambodia                               | 5,058            | 31,001           | 5,438            | 5,969             | 5,747             | 0.05              | -3.72              |
| Lao People's Democratic Republic       | 2,000            | 6,251            | 2,221            | 2,208             | 2,627             | 0.02              | 18.98              |
| Malaysia                               | 1,269,089        | 1,380,686        | 1,418,256        | 1,458,593         | 1,541,197         | 13.38             | 5.66               |
| Myanmar                                | 29,718           | 2,361            | 33,559           | 40,635            | 44,721            | 0.39              | 10.06              |
| Philippines                            | 236,866          | 247,573          | 248,182          | 273,630           | 298,910           | 2.59              | 9.24               |
| Singapore                              | 1,324,706        | 1,432,060        | 1,559,044        | 1,624,058         | 1,515,701         | 13.16             | -6.67              |
| Thailand                               | 114,867          | 125,059          | 114,272          | 120,879           | 124,569           | 1.08              | 3.05               |
| Viet Nam                               | 33,598           | 43,249           | 48,018           | 50,165            | 60,984            | 0.53              | 21.57              |
| Other countries of South-East Asia     | 213,676          | 204,990          | 187,542          | 266,211           | 207,727           | 1.80              | -21.97             |
| <b>AUSTRALASIA</b>                     | <b>1,012,323</b> | <b>1,051,763</b> | <b>1,224,956</b> | <b>1,186,981</b>  | <b>1,407,683</b>  | <b>12.22</b>      | <b>18.59</b>       |
| Australia                              | 952,717          | 983,911          | 1,145,576        | 1,099,058         | 1,302,292         | 11.31             | 18.49              |
| New Zealand                            | 59,606           | 67,852           | 79,380           | 87,923            | 105,391           | 0.91              | 19.87              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>82,691</b>    | <b>98,424</b>    | <b>92,922</b>    | <b>314,795</b>    | <b>336,407</b>    | <b>2.92</b>       | <b>6.87</b>        |
| Other countries of Asia                | 77,529           | 93,490           | 87,911           | 124,381           | 172,169           | 1.49              | 38.42              |
| Other countries of Oceania             | 5,162            | 4,934            | 5,011            | 190,414           | 164,238           | 1.43              | -13.75             |
| <b>EUROPE</b>                          | <b>1,174,079</b> | <b>1,285,097</b> | <b>1,337,552</b> | <b>1,462,434</b>  | <b>1,767,145</b>  | <b>15.34</b>      | <b>20.84</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>175,827</b>   | <b>188,456</b>   | <b>191,044</b>   | <b>186,421</b>    | <b>253,836</b>    | <b>2.20</b>       | <b>36.16</b>       |
| USSR (former)                          | 99,448           | 99,872           | 94,345           | 72,707            | 88,520            | 0.77              | 21.75              |
| Other countries Central/East Europe    | 76,379           | 88,584           | 96,699           | 113,714           | 165,316           | 1.44              | 45.38              |
| <b>NORTHERN EUROPE</b>                 | <b>299,144</b>   | <b>322,213</b>   | <b>332,064</b>   | <b>396,624</b>    | <b>474,840</b>    | <b>4.12</b>       | <b>19.72</b>       |
| Denmark                                | 21,168           | 22,890           | 22,577           | 28,020            | 36,380            | 0.32              | 29.84              |
| Finland                                | 15,035           | 15,074           | 15,332           | 19,029            | 21,031            | 0.18              | 10.52              |
| Norway                                 | 17,118           | 18,174           | 17,253           | 18,842            | 19,478            | 0.17              | 3.38               |
| Sweden                                 | 26,097           | 29,281           | 32,308           | 37,988            | 45,934            | 0.40              | 20.92              |
| United Kingdom                         | 219,726          | 236,794          | 244,594          | 292,745           | 352,017           | 3.06              | 20.25              |
| <b>SOUTHERN EUROPE</b>                 | <b>97,048</b>    | <b>114,282</b>   | <b>127,316</b>   | <b>145,524</b>    | <b>177,550</b>    | <b>1.54</b>       | <b>22.01</b>       |
| Italy                                  | 46,651           | 56,705           | 62,265           | 69,427            | 79,424            | 0.69              | 14.40              |
| Portugal                               | 15,406           | 18,194           | 17,675           | 22,206            | 29,286            | 0.25              | 31.88              |
| Spain                                  | 34,991           | 39,383           | 47,376           | 53,891            | 68,840            | 0.60              | 27.74              |

## INDONESIA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>          | <b>580,353</b> | <b>636,754</b> | <b>661,261</b> | <b>705,445</b> | <b>825,595</b> | <b>7.17</b>       | <b>17.03</b>       |
| Austria                        | 19,120         | 21,645         | 20,599         | 22,791         | 24,375         | 0.21              | 6.95               |
| Belgium                        | 28,243         | 34,414         | 33,601         | 38,842         | 43,607         | 0.38              | 12.27              |
| France                         | 184,273        | 201,917        | 208,537        | 212,575        | 256,229        | 2.22              | 20.54              |
| Germany                        | 158,212        | 173,470        | 184,463        | 203,611        | 243,873        | 2.12              | 19.77              |
| Netherlands                    | 152,749        | 161,402        | 168,494        | 175,317        | 200,811        | 1.74              | 14.54              |
| Switzerland                    | 37,756         | 43,906         | 45,567         | 52,309         | 56,700         | 0.49              | 8.39               |
| <b>OTHER EUROPE</b>            | <b>21,707</b>  | <b>23,392</b>  | <b>25,867</b>  | <b>28,420</b>  | <b>35,324</b>  | <b>0.31</b>       | <b>24.29</b>       |
| Other countries of Europe      | 21,707         | 23,392         | 25,867         | 28,420         | 35,324         | 0.31              | 24.29              |
| <b>MIDDLE EAST</b>             | <b>144,386</b> | <b>187,439</b> | <b>216,313</b> | <b>238,306</b> | <b>292,398</b> | <b>2.54</b>       | <b>22.70</b>       |
| Bahrain                        | 981            | 1,176          | 1,608          | 1,687          | 2,243          | 0.02              | 32.96              |
| Egypt                          | 6,115          | 8,091          | 10,695         | 13,102         | 19,948         | 0.17              | 52.25              |
| Kuwait                         | 4,738          | 7,919          | 9,281          | 8,320          | 6,368          | 0.06              | -23.46             |
| Qatar                          | 1,265          | 1,332          | 1,648          | 1,608          | 1,856          | 0.02              | 15.42              |
| Saudi Arabia                   | 92,667         | 121,890        | 151,454        | 164,778        | 197,681        | 1.72              | 19.97              |
| United Arab Emirates           | 6,154          | 9,891          | 12,054         | 10,325         | 9,016          | 0.08              | -12.68             |
| Yemen                          | 5,025          | 6,851          | 7,863          | 8,838          | 9,478          | 0.08              | 7.24               |
| Other countries of Middle East | 27,441         | 30,289         | 21,710         | 29,648         | 45,808         | 0.40              | 54.51              |
| <b>SOUTH ASIA</b>              | <b>217,097</b> | <b>253,967</b> | <b>296,790</b> | <b>355,242</b> | <b>495,425</b> | <b>4.30</b>       | <b>39.46</b>       |
| Bangladesh                     | 5,998          | 8,132          | 13,891         | 16,162         | 39,026         | 0.34              | 141.47             |
| India                          | 196,983        | 231,266        | 267,082        | 319,608        | 422,045        | 3.66              | 32.05              |
| Pakistan                       | 5,330          | 6,281          | 7,057          | 7,976          | 10,098         | 0.09              | 26.60              |
| Sri Lanka                      | 8,786          | 8,288          | 8,760          | 11,496         | 24,256         | 0.21              | 111.00             |

## INDONESIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015 | 2016 | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>8,044,462</b> | <b>8,802,129</b> | <b>9,435,411</b> |      |      |                   |                    |
| <b>AFRICA</b>                          | <b>41,583</b>    | <b>51,298</b>    | <b>56,019</b>    |      |      |                   |                    |
| <b>SOUTHERN AFRICA</b>                 | <b>17,228</b>    | <b>21,757</b>    | <b>25,052</b>    |      |      |                   |                    |
| South Africa                           | 17,228           | 21,757           | 25,052           |      |      |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>24,355</b>    | <b>29,541</b>    | <b>30,967</b>    |      |      |                   |                    |
| Other countries of Africa              | 24,355           | 29,541           | 30,967           |      |      |                   |                    |
| <b>AMERICAS</b>                        | <b>312,209</b>   | <b>333,150</b>   | <b>358,763</b>   |      |      |                   |                    |
| <b>CENTRAL AMERICA</b>                 | <b>2,951</b>     | <b>2,781</b>     | <b>2,887</b>     |      |      |                   |                    |
| All countries of Central America       | 2,951            | 2,781            | 2,887            |      |      |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>269,352</b>   | <b>290,932</b>   | <b>312,815</b>   |      |      |                   |                    |
| Canada                                 | 56,501           | 56,798           | 61,396           |      |      |                   |                    |
| United States of America               | 212,851          | 234,134          | 251,419          |      |      |                   |                    |
| <b>SOUTH AMERICA</b>                   | <b>27,165</b>    | <b>30,168</b>    | <b>32,975</b>    |      |      |                   |                    |
| All countries of South America         | 27,165           | 30,168           | 32,975           |      |      |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>12,741</b>    | <b>9,269</b>     | <b>10,086</b>    |      |      |                   |                    |
| Other countries of the Americas        | 12,741           | 9,269            | 10,086           |      |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>6,236,626</b> | <b>6,756,802</b> | <b>7,227,152</b> |      |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>1,756,179</b> | <b>2,000,703</b> | <b>2,147,568</b> |      |      |                   |                    |
| China                                  | 686,779          | 807,429          | 868,539          |      |      |                   |                    |
| Hong Kong (China)                      | 90,560           | 112,785          | 118,278          |      |      |                   |                    |
| Japan                                  | 450,687          | 491,574          | 525,499          |      |      |                   |                    |
| Korea, Republic of                     | 311,618          | 343,627          | 370,197          |      |      |                   |                    |
| Taiwan Province of China               | 216,535          | 245,288          | 265,055          |      |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>3,375,291</b> | <b>3,581,420</b> | <b>3,759,022</b> |      |      |                   |                    |
| Brunei Darussalam                      | 27,734           | 23,309           | 23,667           |      |      |                   |                    |
| Malaysia                               | 1,335,531        | 1,430,989        | 1,485,716        |      |      |                   |                    |
| Philippines                            | 229,806          | 246,497          | 253,248          |      |      |                   |                    |
| Singapore                              | 1,565,478        | 1,634,149        | 1,739,895        |      |      |                   |                    |
| Thailand                               | 149,760          | 141,349          | 147,771          |      |      |                   |                    |
| Viet Nam                               | 40,084           | 39,770           | 41,475           |      |      |                   |                    |
| Other countries of South-East Asia     | 26,898           | 65,357           | 67,250           |      |      |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>1,017,452</b> | <b>1,064,468</b> | <b>1,202,803</b> |      |      |                   |                    |
| Australia                              | 961,595          | 997,984          | 1,127,582        |      |      |                   |                    |
| New Zealand                            | 55,857           | 66,484           | 75,221           |      |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>87,704</b>    | <b>110,211</b>   | <b>117,759</b>   |      |      |                   |                    |
| Other countries of Asia                | 80,490           | 102,917          | 110,054          |      |      |                   |                    |
| Other countries of Oceania             | 7,214            | 7,294            | 7,705            |      |      |                   |                    |
| <b>EUROPE</b>                          | <b>1,108,521</b> | <b>1,243,005</b> | <b>1,357,673</b> |      |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>165,786</b>   | <b>174,581</b>   | <b>191,223</b>   |      |      |                   |                    |
| Russian Federation                     | 95,731           | 96,543           | 108,668          |      |      |                   |                    |
| Other countries Central/East Europe    | 70,055           | 78,038           | 82,555           |      |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>289,594</b>   | <b>311,247</b>   | <b>340,793</b>   |      |      |                   |                    |
| Denmark                                | 22,814           | 20,096           | 22,506           |      |      |                   |                    |
| Finland                                | 14,828           | 15,949           | 17,398           |      |      |                   |                    |
| Norway                                 | 17,562           | 18,903           | 21,117           |      |      |                   |                    |
| Sweden                                 | 22,303           | 27,620           | 30,509           |      |      |                   |                    |
| United Kingdom                         | 212,087          | 228,679          | 249,263          |      |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                 | <b>94,562</b>    | <b>128,267</b>   | <b>139,409</b>   |      |      |                   |                    |
| Italy                                  | 48,382           | 63,043           | 68,028           |      |      |                   |                    |
| Portugal                               | 16,785           | 24,853           | 27,598           |      |      |                   |                    |
| Spain                                  | 29,395           | 40,371           | 43,783           |      |      |                   |                    |
| <b>WESTERN EUROPE</b>                  | <b>541,484</b>   | <b>608,697</b>   | <b>664,185</b>   |      |      |                   |                    |
| Austria                                | 17,226           | 20,497           | 22,481           |      |      |                   |                    |
| Belgium                                | 24,129           | 28,329           | 30,323           |      |      |                   |                    |
| France                                 | 170,046          | 190,853          | 210,137          |      |      |                   |                    |

## INDONESIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                | 2012           | 2013           | 2014           | 2015 | 2016 | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|------|------|-------------------|--------------------|
| Germany                        | 148,146        | 168,110        | 184,848        |      |      |                   |                    |
| Netherlands                    | 146,591        | 158,181        | 169,330        |      |      |                   |                    |
| Switzerland                    | 35,346         | 42,727         | 47,066         |      |      |                   |                    |
| <b>OTHER EUROPE</b>            | <b>17,095</b>  | <b>20,213</b>  | <b>22,063</b>  |      |      |                   |                    |
| Other countries of Europe      | 17,095         | 20,213         | 22,063         |      |      |                   |                    |
| <b>MIDDLE EAST</b>             | <b>148,788</b> | <b>188,676</b> | <b>193,533</b> |      |      |                   |                    |
| Bahrain                        | 1,910          | 1,766          | 1,811          |      |      |                   |                    |
| Egypt                          | 5,160          | 6,194          | 6,534          |      |      |                   |                    |
| Kuwait                         | 5,959          | 8,122          | 8,514          |      |      |                   |                    |
| Saudi Arabia                   | 95,213         | 123,702        | 126,341        |      |      |                   |                    |
| Other countries of Middle East | 40,546         | 48,892         | 50,333         |      |      |                   |                    |
| <b>SOUTH ASIA</b>              | <b>196,735</b> | <b>229,198</b> | <b>242,271</b> |      |      |                   |                    |
| Bangladesh                     | 12,050         | 10,567         | 11,014         |      |      |                   |                    |
| India                          | 168,187        | 201,009        | 212,907        |      |      |                   |                    |
| Pakistan                       | 6,028          | 6,213          | 6,388          |      |      |                   |                    |
| Sri Lanka                      | 10,470         | 11,409         | 11,962         |      |      |                   |                    |

## INDONESIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015 | 2016 | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>6,350,697</b> | <b>6,924,167</b> | <b>7,473,490</b> |      |      |                   |                    |
| <b>AFRICA</b>                          | <b>33,288</b>    | <b>37,903</b>    | <b>41,634</b>    |      |      |                   |                    |
| <b>SOUTHERN AFRICA</b>                 |                  |                  | <b>19,064</b>    |      |      |                   |                    |
| South Africa                           |                  |                  | 19,064           |      |      |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>33,288</b>    | <b>37,903</b>    | <b>22,570</b>    |      |      |                   |                    |
| Other countries of Africa              |                  |                  | 22,570           |      |      |                   |                    |
| All countries of Africa                | 33,288           | 37,903           |                  |      |      |                   |                    |
| <b>AMERICAS</b>                        | <b>238,521</b>   | <b>253,170</b>   | <b>274,784</b>   |      |      |                   |                    |
| <b>CENTRAL AMERICA</b>                 | <b>2,258</b>     | <b>2,175</b>     | <b>2,275</b>     |      |      |                   |                    |
| All countries of Central America       | 2,258            | 2,175            | 2,275            |      |      |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>203,774</b>   | <b>219,343</b>   | <b>237,758</b>   |      |      |                   |                    |
| Canada                                 | 43,424           | 43,592           | 47,596           |      |      |                   |                    |
| United States of America               | 160,350          | 175,751          | 190,162          |      |      |                   |                    |
| <b>SOUTH AMERICA</b>                   | <b>23,047</b>    | <b>24,735</b>    | <b>27,222</b>    |      |      |                   |                    |
| All countries of South America         | 23,047           | 24,735           | 27,222           |      |      |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>9,442</b>     | <b>6,917</b>     | <b>7,529</b>     |      |      |                   |                    |
| Other countries of the Americas        | 9,442            | 6,917            | 7,529            |      |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,899,415</b> | <b>5,309,223</b> | <b>5,721,946</b> |      |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>1,407,692</b> | <b>1,586,828</b> | <b>1,725,316</b> |      |      |                   |                    |
| China                                  | 565,707          | 653,200          | 711,040          |      |      |                   |                    |
| Hong Kong (China)                      | 74,318           | 94,547           | 100,243          |      |      |                   |                    |
| Japan                                  | 316,617          | 342,497          | 374,080          |      |      |                   |                    |
| Korea, Republic of                     | 262,952          | 288,790          | 313,309          |      |      |                   |                    |
| Taiwan Province of China               | 188,098          | 207,794          | 226,644          |      |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>2,609,396</b> | <b>2,775,291</b> | <b>2,921,576</b> |      |      |                   |                    |
| Brunei Darussalam                      | 20,761           | 18,119           | 18,417           |      |      |                   |                    |
| Malaysia                               | 1,094,949        | 1,172,606        | 1,222,428        |      |      |                   |                    |
| Philippines                            | 144,836          | 155,023          | 159,624          |      |      |                   |                    |
| Singapore                              | 1,179,670        | 1,234,510        | 1,318,894        |      |      |                   |                    |
| Thailand                               | 124,632          | 121,796          | 127,718          |      |      |                   |                    |
| Viet Nam                               |                  |                  | 29,217           |      |      |                   |                    |
| Other countries of South-East Asia     | 44,548           | 73,237           | 45,278           |      |      |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>814,709</b>   | <b>864,504</b>   | <b>985,422</b>   |      |      |                   |                    |
| Australia                              | 773,598          | 815,143          | 929,006          |      |      |                   |                    |
| New Zealand                            | 41,111           | 49,361           | 56,416           |      |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>67,618</b>    | <b>82,600</b>    | <b>89,632</b>    |      |      |                   |                    |
| Other countries of Asia                | 62,687           | 77,450           | 84,210           |      |      |                   |                    |
| Other countries of Oceania             | 4,931            | 5,150            | 5,422            |      |      |                   |                    |
| <b>EUROPE</b>                          | <b>917,623</b>   | <b>1,012,408</b> | <b>1,109,635</b> |      |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>136,386</b>   | <b>147,200</b>   | <b>161,944</b>   |      |      |                   |                    |
| USSR (former)                          | 78,362           | 84,205           | 95,066           |      |      |                   |                    |
| Other countries Central/East Europe    | 58,024           | 62,995           | 66,878           |      |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>239,932</b>   | <b>242,752</b>   | <b>267,314</b>   |      |      |                   |                    |
| Denmark                                | 19,673           | 16,796           | 18,879           |      |      |                   |                    |
| Finland                                | 12,551           | 13,582           | 14,843           |      |      |                   |                    |
| Norway                                 | 14,440           | 14,903           | 16,742           |      |      |                   |                    |
| Sweden                                 | 19,489           | 24,242           | 26,907           |      |      |                   |                    |
| United Kingdom                         | 173,779          | 173,229          | 189,943          |      |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                 | <b>77,372</b>    | <b>106,859</b>   | <b>116,398</b>   |      |      |                   |                    |
| Italy                                  | 38,857           | 52,562           | 56,781           |      |      |                   |                    |
| Portugal                               | 13,789           | 20,894           | 23,312           |      |      |                   |                    |
| Spain                                  | 24,726           | 33,403           | 36,305           |      |      |                   |                    |
| <b>WESTERN EUROPE</b>                  | <b>450,877</b>   | <b>499,468</b>   | <b>546,234</b>   |      |      |                   |                    |
| Austria                                | 14,699           | 17,164           | 18,828           |      |      |                   |                    |
| Belgium                                | 19,969           | 24,525           | 26,437           |      |      |                   |                    |

## INDONESIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                | 2012           | 2013           | 2014           | 2015 | 2016 | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|------|------|-------------------|--------------------|
| France                         | 143,067        | 156,368        | 172,435        |      |      |                   |                    |
| Germany                        | 124,138        | 137,790        | 152,299        |      |      |                   |                    |
| Netherlands                    | 119,160        | 127,518        | 136,320        |      |      |                   |                    |
| Switzerland                    | 29,844         | 36,103         | 39,915         |      |      |                   |                    |
| <b>OTHER EUROPE</b>            | <b>13,056</b>  | <b>16,129</b>  | <b>17,745</b>  |      |      |                   |                    |
| Other countries of Europe      | 13,056         | 16,129         | 17,745         |      |      |                   |                    |
| <b>MIDDLE EAST</b>             | <b>131,488</b> | <b>161,826</b> | <b>165,815</b> |      |      |                   |                    |
| Bahrain                        | 1,548          | 1,133          | 1,175          |      |      |                   |                    |
| Egypt                          | 3,701          | 4,658          | 4,959          |      |      |                   |                    |
| Kuwait                         | 4,461          | 6,327          | 6,638          |      |      |                   |                    |
| Saudi Arabia                   | 89,466         | 111,326        | 113,230        |      |      |                   |                    |
| Other countries of Middle East | 32,312         | 38,382         | 39,813         |      |      |                   |                    |
| <b>SOUTH ASIA</b>              | <b>130,362</b> | <b>149,637</b> | <b>159,676</b> |      |      |                   |                    |
| Bangladesh                     | 9,471          | 7,629          | 7,995          |      |      |                   |                    |
| India                          | 109,464        | 130,186        | 139,344        |      |      |                   |                    |
| Pakistan                       | 4,245          | 3,828          | 3,945          |      |      |                   |                    |
| Sri Lanka                      | 7,182          | 7,994          | 8,392          |      |      |                   |                    |

## IRAN, ISLAMIC REPUBLIC OF

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>3,833,577</b> | <b>4,768,836</b> | <b>4,967,703</b> | <b>5,236,909</b> | <b>4,942,014</b> | <b>100.00</b>     | <b>-5.63</b>       |
| <b>AFRICA</b>                          | <b>11,938</b>    | <b>17,000</b>    | <b>19,174</b>    | <b>22,189</b>    | <b>14,137</b>    | <b>0.29</b>       | <b>-36.29</b>      |
| <b>EAST AFRICA</b>                     | <b>2,991</b>     | <b>4,482</b>     | <b>5,376</b>     | <b>7,085</b>     | <b>4,396</b>     | <b>0.09</b>       | <b>-37.95</b>      |
| Ethiopia                               | 1,117            | 1,390            | 2,064            | 2,696            | 1,301            | 0.03              | -51.74             |
| Kenya                                  | 426              | 625              | 871              | 987              | 797              | 0.02              | -19.25             |
| Somalia                                | 156              | 448              | 305              | 749              | 307              | 0.01              | -59.01             |
| Tanzania, United Republic of           | 867              | 1,668            | 1,698            | 1,993            | 1,654            | 0.03              | -17.01             |
| Uganda                                 | 249              | 233              | 300              | 459              | 224              | 0.00              | -51.20             |
| Zimbabwe                               | 176              | 118              | 138              | 201              | 113              | 0.00              | -43.78             |
| <b>NORTH AFRICA</b>                    | <b>4,281</b>     | <b>5,323</b>     | <b>6,058</b>     | <b>5,760</b>     | <b>3,371</b>     | <b>0.07</b>       | <b>-41.48</b>      |
| Algeria                                | 662              | 735              | 836              | 1,000            | 1,173            | 0.02              | 17.30              |
| Morocco                                | 1,249            | 2,259            | 2,587            | 2,480            | 829              | 0.02              | -66.57             |
| Sudan                                  | 1,358            | 1,248            | 1,265            | 1,284            | 328              | 0.01              | -74.45             |
| Tunisia                                | 1,012            | 1,081            | 1,370            | 996              | 1,041            | 0.02              | 4.52               |
| <b>WEST AFRICA</b>                     | <b>2,065</b>     | <b>2,641</b>     | <b>2,777</b>     | <b>3,357</b>     | <b>1,854</b>     | <b>0.04</b>       | <b>-44.77</b>      |
| Gambia                                 | 27               | 15               | 42               | 60               | 56               | 0.00              | -6.67              |
| Ghana                                  | 367              | 545              | 496              | 596              | 576              | 0.01              | -3.36              |
| Guinea                                 | 40               | 34               | 3                | 1                | 1                | 0.00              |                    |
| Mali                                   | 124              | 92               | 134              | 146              | 102              | 0.00              | -30.14             |
| Mauritania                             | 89               | 84               | 96               | 112              | 42               | 0.00              | -62.50             |
| Nigeria                                | 1,298            | 1,729            | 1,865            | 2,198            | 886              | 0.02              | -59.69             |
| Senegal                                | 120              | 142              | 141              | 244              | 191              | 0.00              | -21.72             |
| <b>OTHER AFRICA</b>                    | <b>2,601</b>     | <b>4,554</b>     | <b>4,963</b>     | <b>5,987</b>     | <b>4,516</b>     | <b>0.09</b>       | <b>-24.57</b>      |
| Other countries of Africa              | 2,601            | 4,554            | 4,963            | 5,987            | 4,516            | 0.09              | -24.57             |
| <b>AMERICAS</b>                        | <b>5,913</b>     | <b>6,866</b>     | <b>9,083</b>     | <b>11,111</b>    | <b>12,599</b>    | <b>0.25</b>       | <b>13.39</b>       |
| <b>CARIBBEAN</b>                       | <b>133</b>       | <b>112</b>       | <b>143</b>       | <b>168</b>       | <b>105</b>       | <b>0.00</b>       | <b>-37.50</b>      |
| Bahamas                                | 3                | 1                | 2                |                  | 1                | 0.00              |                    |
| Cuba                                   | 83               | 73               | 92               | 123              | 68               | 0.00              | -44.72             |
| Dominican Republic                     | 47               | 38               | 49               | 45               | 36               | 0.00              | -20.00             |
| <b>CENTRAL AMERICA</b>                 | <b>32</b>        | <b>46</b>        | <b>88</b>        | <b>53</b>        | <b>42</b>        | <b>0.00</b>       | <b>-20.75</b>      |
| Guatemala                              | 10               | 17               | 24               | 22               | 8                | 0.00              | -63.64             |
| Panama                                 | 22               | 29               | 64               | 31               | 34               | 0.00              | 9.68               |
| <b>NORTH AMERICA</b>                   | <b>2,529</b>     | <b>3,415</b>     | <b>5,547</b>     | <b>6,990</b>     | <b>8,397</b>     | <b>0.17</b>       | <b>20.13</b>       |
| Canada                                 | 2,150            | 1,392            | 1,831            | 2,023            | 2,591            | 0.05              | 28.08              |
| Mexico                                 | 176              | 280              | 440              | 408              | 498              | 0.01              | 22.06              |
| United States of America               | 203              | 1,743            | 3,276            | 4,559            | 5,308            | 0.11              | 16.43              |
| <b>SOUTH AMERICA</b>                   | <b>1,979</b>     | <b>1,994</b>     | <b>2,357</b>     | <b>2,791</b>     | <b>2,943</b>     | <b>0.06</b>       | <b>5.45</b>        |
| Argentina                              | 344              | 305              | 356              | 369              | 421              | 0.01              | 14.09              |
| Brazil                                 | 727              | 809              | 1,043            | 1,169            | 1,274            | 0.03              | 8.98               |
| Chile                                  | 98               | 79               | 111              | 156              | 181              | 0.00              | 16.03              |
| Colombia                               | 162              | 167              | 188              | 226              | 262              | 0.01              | 15.93              |
| Ecuador                                | 186              | 143              | 201              | 116              | 119              | 0.00              | 2.59               |
| Peru                                   | 56               | 54               | 64               | 87               | 90               | 0.00              | 3.45               |
| Uruguay                                | 27               | 30               | 45               | 56               | 60               | 0.00              | 7.14               |
| Venezuela, Bolivarian Republic of      | 379              | 407              | 349              | 612              | 536              | 0.01              | -12.42             |
| <b>OTHER AMERICAS</b>                  | <b>1,240</b>     | <b>1,299</b>     | <b>948</b>       | <b>1,109</b>     | <b>1,112</b>     | <b>0.02</b>       | <b>0.27</b>        |
| Other countries of the Americas        | 1,240            | 1,299            | 948              | 1,109            | 1,112            | 0.02              | 0.27               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>92,218</b>    | <b>124,699</b>   | <b>146,922</b>   | <b>193,656</b>   | <b>140,894</b>   | <b>2.85</b>       | <b>-27.25</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>40,817</b>    | <b>51,440</b>    | <b>66,824</b>    | <b>79,397</b>    | <b>97,998</b>    | <b>1.98</b>       | <b>23.43</b>       |
| China                                  | 26,160           | 34,795           | 46,697           | 58,049           | 66,509           | 1.35              | 14.57              |
| Japan                                  | 5,143            | 5,809            | 7,649            | 8,393            | 10,395           | 0.21              | 23.85              |
| Korea, Democratic People's Republic of | 328              | 470              | 605              | 570              | 325              | 0.01              | -42.98             |
| Korea, Republic of                     | 8,117            | 8,867            | 9,573            | 10,309           | 17,795           | 0.36              | 72.62              |
| Mongolia                               | 67               | 82               | 63               | 65               | 108              | 0.00              | 66.15              |
| Taiwan Province of China               | 1,002            | 1,417            | 2,237            | 2,011            | 2,866            | 0.06              | 42.52              |

## IRAN, ISLAMIC REPUBLIC OF

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>SOUTH-EAST ASIA</b>                 | <b>46,609</b>    | <b>67,217</b>    | <b>71,155</b>    | <b>101,225</b>   | <b>32,299</b>    | <b>0.65</b>       | <b>-68.09</b>      |
| Indonesia                              | 3,738            | 3,660            | 3,551            | 4,099            | 4,443            | 0.09              | 8.39               |
| Malaysia                               | 3,779            | 3,628            | 2,675            | 2,800            | 4,548            | 0.09              | 62.43              |
| Philippines                            | 36,420           | 56,550           | 61,119           | 88,830           | 14,867           | 0.30              | -83.26             |
| Singapore                              | 612              | 698              | 1,068            | 1,162            | 1,735            | 0.04              | 49.31              |
| Thailand                               | 1,647            | 2,243            | 2,320            | 3,050            | 5,785            | 0.12              | 89.67              |
| Viet Nam                               | 413              | 438              | 422              | 1,284            | 921              | 0.02              | -28.27             |
| <b>AUSTRALASIA</b>                     | <b>4,222</b>     | <b>5,238</b>     | <b>7,559</b>     | <b>8,053</b>     | <b>9,811</b>     | <b>0.20</b>       | <b>21.83</b>       |
| Australia                              | 4,218            | 5,144            | 6,637            | 6,999            | 8,481            | 0.17              | 21.17              |
| New Zealand                            | 4                | 94               | 922              | 1,054            | 1,330            | 0.03              | 26.19              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>570</b>       | <b>804</b>       | <b>1,384</b>     | <b>4,981</b>     | <b>786</b>       | <b>0.02</b>       | <b>-84.22</b>      |
| Other countries East Asia/Pacific      | 570              | 804              | 1,384            | 4,981            | 786              | 0.02              | -84.22             |
| <b>EUROPE</b>                          | <b>1,327,724</b> | <b>1,779,638</b> | <b>1,918,229</b> | <b>1,963,868</b> | <b>1,909,866</b> | <b>38.65</b>      | <b>-2.75</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>871,163</b>   | <b>1,303,687</b> | <b>1,377,643</b> | <b>1,341,537</b> | <b>1,270,764</b> | <b>25.71</b>      | <b>-5.28</b>       |
| Armenia                                | 7,089            | 7,280            | 6,753            | 7,617            | 8,861            | 0.18              | 16.33              |
| Azerbaijan                             | 677,457          | 1,077,713        | 1,097,686        | 1,025,737        | 1,054,162        | 21.33             | 2.77               |
| Bulgaria                               | 1,020            | 1,019            | 1,355            | 1,233            | 1,515            | 0.03              | 22.87              |
| Czech Republic                         | 724              | 931              | 1,289            | 1,492            | 2,295            | 0.05              | 53.82              |
| Georgia                                | 3,359            | 7,103            | 10,101           | 15,536           | 23,135           | 0.47              | 48.91              |
| Hungary                                | 818              | 681              | 1,016            | 1,293            | 1,120            | 0.02              | -13.38             |
| Kazakhstan                             | 1,904            | 2,261            | 2,539            | 2,495            | 3,507            | 0.07              | 40.56              |
| Kyrgyzstan                             | 821              | 1,010            | 1,180            | 1,375            | 849              | 0.02              | -38.25             |
| Lithuania                              | 171              | 280              | 519              | 699              | 635              | 0.01              | -9.16              |
| Poland                                 | 7,718            | 1,864            | 3,325            | 4,096            | 5,477            | 0.11              | 33.72              |
| Romania                                | 1,088            | 1,111            | 1,621            | 1,645            | 1,693            | 0.03              | 2.92               |
| Russian Federation                     | 14,146           | 19,159           | 20,075           | 21,461           | 23,782           | 0.48              | 10.81              |
| Tajikistan                             | 4,953            | 5,849            | 6,764            | 7,130            | 6,669            | 0.13              | -6.47              |
| Turkmenistan                           | 141,533          | 169,618          | 215,674          | 239,553          | 127,531          | 2.58              | -46.76             |
| Ukraine                                | 5,393            | 5,210            | 5,321            | 7,395            | 7,915            | 0.16              | 7.03               |
| Uzbekistan                             | 2,969            | 2,598            | 2,425            | 2,780            | 1,618            | 0.03              | -41.80             |
| <b>NORTHERN EUROPE</b>                 | <b>16,897</b>    | <b>18,958</b>    | <b>24,993</b>    | <b>31,324</b>    | <b>36,942</b>    | <b>0.75</b>       | <b>17.94</b>       |
| Denmark                                | 2,184            | 2,538            | 3,720            | 4,066            | 5,828            | 0.12              | 43.33              |
| Finland                                | 679              | 776              | 1,168            | 1,638            | 2,025            | 0.04              | 23.63              |
| Iceland                                | 49               | 40               | 142              | 68               | 112              | 0.00              | 64.71              |
| Ireland                                | 689              | 738              | 1,146            | 1,193            | 1,652            | 0.03              | 38.47              |
| Norway                                 | 1,836            | 2,610            | 2,694            | 3,399            | 3,769            | 0.08              | 10.89              |
| Sweden                                 | 7,618            | 6,807            | 8,850            | 11,537           | 10,046           | 0.20              | -12.92             |
| United Kingdom                         | 3,842            | 5,449            | 7,273            | 9,423            | 13,510           | 0.27              | 43.37              |
| <b>SOUTHERN EUROPE</b>                 | <b>15,012</b>    | <b>20,732</b>    | <b>37,414</b>    | <b>34,737</b>    | <b>45,718</b>    | <b>0.93</b>       | <b>31.61</b>       |
| Albania                                | 101              | 98               | 107              | 164              | 172              | 0.00              | 4.88               |
| Bosnia and Herzegovina                 | 233              | 369              | 332              | 299              | 341              | 0.01              | 14.05              |
| Greece                                 | 1,163            | 1,572            | 1,796            | 1,903            | 2,563            | 0.05              | 34.68              |
| Italy                                  | 9,576            | 13,019           | 25,103           | 22,538           | 29,966           | 0.61              | 32.96              |
| Montenegro                             | 24               | 29               | 36               | 35               | 48               | 0.00              | 37.14              |
| Portugal                               | 623              | 713              | 1,586            | 1,645            | 1,826            | 0.04              | 11.00              |
| Serbia                                 | 431              | 482              | 494              | 667              | 924              | 0.02              | 38.53              |
| Slovenia                               | 588              | 842              | 1,250            | 743              | 948              | 0.02              | 27.59              |
| Spain                                  | 2,273            | 3,608            | 6,710            | 6,743            | 8,930            | 0.18              | 32.43              |
| <b>WESTERN EUROPE</b>                  | <b>31,117</b>    | <b>42,818</b>    | <b>67,597</b>    | <b>92,994</b>    | <b>126,219</b>   | <b>2.55</b>       | <b>35.73</b>       |
| Austria                                | 2,692            | 3,319            | 6,235            | 7,735            | 9,355            | 0.19              | 20.94              |
| Belgium                                | 1,284            | 1,613            | 3,572            | 4,545            | 6,140            | 0.12              | 35.09              |
| France                                 | 5,863            | 7,271            | 13,065           | 17,931           | 34,922           | 0.71              | 94.76              |
| Germany                                | 17,981           | 21,242           | 32,067           | 47,057           | 53,596           | 1.08              | 13.90              |
| Luxembourg                             | 42               | 48               | 109              | 154              | 237              | 0.00              | 53.90              |
| Netherlands                            | 1,268            | 6,953            | 8,433            | 10,672           | 15,156           | 0.31              | 42.02              |



## IRAN, ISLAMIC REPUBLIC OF

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Switzerland                      | 1,987            | 2,372            | 4,116            | 4,900            | 6,813            | 0.14              | 39.04              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>392,757</b>   | <b>391,400</b>   | <b>407,516</b>   | <b>459,646</b>   | <b>425,388</b>   | <b>8.61</b>       | <b>-7.45</b>       |
| Cyprus                           | 142              | 117              | 159              | 443              | 382              | 0.01              | -13.77             |
| Turkey                           | 392,615          | 391,283          | 407,357          | 459,203          | 425,006          | 8.60              | -7.45              |
| <b>OTHER EUROPE</b>              | <b>778</b>       | <b>2,043</b>     | <b>3,066</b>     | <b>3,630</b>     | <b>4,835</b>     | <b>0.10</b>       | <b>33.20</b>       |
| Other countries of Europe        | 778              | 2,043            | 3,066            | 3,630            | 4,835            | 0.10              | 33.20              |
| <b>MIDDLE EAST</b>               | <b>1,332,984</b> | <b>1,976,623</b> | <b>1,983,152</b> | <b>2,072,712</b> | <b>1,703,166</b> | <b>34.46</b>      | <b>-17.83</b>      |
| Bahrain                          | 44,249           | 60,569           | 86,565           | 101,258          | 91,235           | 1.85              | -9.90              |
| Egypt                            | 3,199            | 3,687            | 4,112            | 4,711            | 2,918            | 0.06              | -38.06             |
| Iraq                             | 1,055,447        | 1,603,920        | 1,543,585        | 1,559,561        | 1,405,687        | 28.44             | -9.87              |
| Jordan                           | 1,091            | 1,252            | 1,287            | 1,534            | 1,412            | 0.03              | -7.95              |
| Kuwait                           | 68,454           | 81,646           | 89,742           | 88,182           | 71,515           | 1.45              | -18.90             |
| Lebanon                          | 18,586           | 36,353           | 40,420           | 41,390           | 48,489           | 0.98              | 17.15              |
| Libya                            | 478              | 148              | 121              | 103              | 94               | 0.00              | -8.74              |
| Oman                             | 12,120           | 16,671           | 24,207           | 36,702           | 42,360           | 0.86              | 15.42              |
| Qatar                            | 2,921            | 2,522            | 3,734            | 7,040            | 2,796            | 0.06              | -60.28             |
| Saudi Arabia                     | 111,049          | 155,196          | 172,091          | 196,109          | 18,026           | 0.36              | -90.81             |
| State of Palestine               | 419              | 432              | 293              | 324              | 354              | 0.01              | 9.26               |
| Syrian Arab Republic             | 8,886            | 7,457            | 8,364            | 10,745           | 12,785           | 0.26              | 18.99              |
| United Arab Emirates             | 5,506            | 6,152            | 7,705            | 24,067           | 4,822            | 0.10              | -79.96             |
| Yemen                            | 579              | 618              | 926              | 986              | 673              | 0.01              | -31.74             |
| <b>SOUTH ASIA</b>                | <b>537,825</b>   | <b>621,224</b>   | <b>707,502</b>   | <b>837,261</b>   | <b>994,343</b>   | <b>20.12</b>      | <b>18.76</b>       |
| Afghanistan                      | 308,183          | 392,559          | 423,771          | 498,080          | 667,727          | 13.51             | 34.06              |
| Bangladesh                       | 1,891            | 2,651            | 2,723            | 2,758            | 2,664            | 0.05              | -3.41              |
| India                            | 54,263           | 70,705           | 75,818           | 92,554           | 78,589           | 1.59              | -15.09             |
| Maldives                         | 28               | 43               | 26               | 18               | 21               | 0.00              | 16.67              |
| Nepal                            | 829              | 1,156            | 1,718            | 4,642            | 1,119            | 0.02              | -75.89             |
| Pakistan                         | 170,754          | 151,470          | 200,155          | 239,209          | 242,285          | 4.90              | 1.29               |
| Sri Lanka                        | 1,877            | 2,640            | 3,291            |                  | 1,938            | 0.04              |                    |
| <b>NOT SPECIFIED</b>             | <b>524,975</b>   | <b>242,786</b>   | <b>183,641</b>   | <b>136,112</b>   | <b>167,009</b>   | <b>3.38</b>       | <b>22.70</b>       |
| Other countries of the World     | 378,137          | 76,344           | 62               | 77               | 124              | 0.00              | 61.04              |
| Nationals Residing Abroad        | 146,838          | 166,442          | 183,579          | 136,035          | 166,885          | 3.38              | 22.68              |

## IRELAND

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016              | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>7,549,000</b> | <b>8,261,000</b> | <b>8,813,000</b> | <b>9,530,000</b> | <b>10,102,000</b> | <b>100.00</b>     | <b>6.00</b>        |
| <b>AFRICA</b>                          | <b>40,000</b>    | <b>38,000</b>    | <b>42,000</b>    | <b>40,000</b>    | <b>47,000</b>     | <b>0.47</b>       | <b>17.50</b>       |
| <b>OTHER AFRICA</b>                    | <b>40,000</b>    | <b>38,000</b>    | <b>42,000</b>    | <b>40,000</b>    | <b>47,000</b>     | <b>0.47</b>       | <b>17.50</b>       |
| All countries of Africa                | 40,000           | 38,000           | 42,000           | 40,000           | 47,000            | 0.47              | 17.50              |
| <b>AMERICAS</b>                        | <b>988,000</b>   | <b>1,092,000</b> | <b>1,208,000</b> | <b>1,357,000</b> | <b>1,539,000</b>  | <b>15.23</b>      | <b>13.41</b>       |
| <b>NORTH AMERICA</b>                   | <b>940,000</b>   | <b>1,039,000</b> | <b>1,145,000</b> | <b>1,294,000</b> | <b>1,477,000</b>  | <b>14.62</b>      | <b>14.14</b>       |
| Canada                                 | 107,000          | 115,000          | 140,000          | 165,000          | 183,000           | 1.81              | 10.91              |
| United States of America               | 833,000          | 924,000          | 1,005,000        | 1,129,000        | 1,294,000         | 12.81             | 14.61              |
| <b>OTHER AMERICAS</b>                  | <b>48,000</b>    | <b>53,000</b>    | <b>63,000</b>    | <b>63,000</b>    | <b>62,000</b>     | <b>0.61</b>       | <b>-1.59</b>       |
| Other countries of the Americas        | 48,000           | 53,000           | 63,000           | 63,000           | 62,000            | 0.61              | -1.59              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>289,000</b>   | <b>341,000</b>   | <b>358,000</b>   | <b>414,000</b>   | <b>423,000</b>    | <b>4.19</b>       | <b>2.17</b>        |
| <b>AUSTRALASIA</b>                     | <b>158,000</b>   | <b>192,000</b>   | <b>191,000</b>   | <b>205,000</b>   | <b>206,000</b>    | <b>2.04</b>       | <b>0.49</b>        |
| Australia, New Zealand                 | 158,000          | 192,000          | 191,000          | 205,000          | 206,000           | 2.04              | 0.49               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>131,000</b>   | <b>149,000</b>   | <b>167,000</b>   | <b>209,000</b>   | <b>217,000</b>    | <b>2.15</b>       | <b>3.83</b>        |
| Other countries East Asia/Pacific      | 131,000          | 149,000          | 167,000          | 209,000          | 217,000           | 2.15              | 3.83               |
| <b>EUROPE</b>                          | <b>6,232,000</b> | <b>6,790,000</b> | <b>7,205,000</b> | <b>7,719,000</b> | <b>8,093,000</b>  | <b>80.11</b>      | <b>4.85</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>159,000</b>   | <b>152,000</b>   | <b>140,000</b>   | <b>161,000</b>   | <b>176,000</b>    | <b>1.74</b>       | <b>9.32</b>        |
| Poland                                 | 159,000          | 152,000          | 140,000          | 161,000          | 176,000           | 1.74              | 9.32               |
| <b>NORTHERN EUROPE</b>                 | <b>4,098,000</b> | <b>4,567,000</b> | <b>4,830,000</b> | <b>4,968,000</b> | <b>5,112,000</b>  | <b>50.60</b>      | <b>2.90</b>        |
| Denmark                                | 42,000           | 51,000           | 55,000           | 66,000           | 63,000            | 0.62              | -4.55              |
| Sweden                                 | 70,000           | 72,000           | 60,000           | 64,000           | 59,000            | 0.58              | -7.81              |
| United Kingdom (*)                     | 3,986,000        | 4,444,000        | 4,715,000        | 4,838,000        | 4,990,000         | 49.40             | 3.14               |
| <b>SOUTHERN EUROPE</b>                 | <b>479,000</b>   | <b>475,000</b>   | <b>520,000</b>   | <b>626,000</b>   | <b>696,000</b>    | <b>6.89</b>       | <b>11.18</b>       |
| Italy                                  | 240,000          | 226,000          | 246,000          | 304,000          | 326,000           | 3.23              | 7.24               |
| Spain                                  | 239,000          | 249,000          | 274,000          | 322,000          | 370,000           | 3.66              | 14.91              |
| <b>WESTERN EUROPE</b>                  | <b>1,164,000</b> | <b>1,242,000</b> | <b>1,346,000</b> | <b>1,533,000</b> | <b>1,632,000</b>  | <b>16.16</b>      | <b>6.46</b>        |
| Austria                                | 46,000           | 51,000           | 57,000           | 53,000           | 58,000            | 0.57              | 9.43               |
| Belgium                                | 82,000           | 95,000           | 99,000           | 121,000          | 127,000           | 1.26              | 4.96               |
| France                                 | 384,000          | 409,000          | 420,000          | 471,000          | 494,000           | 4.89              | 4.88               |
| Germany                                | 437,000          | 466,000          | 535,000          | 609,000          | 624,000           | 6.18              | 2.46               |
| Netherlands                            | 137,000          | 148,000          | 151,000          | 174,000          | 222,000           | 2.20              | 27.59              |
| Switzerland                            | 78,000           | 73,000           | 84,000           | 105,000          | 107,000           | 1.06              | 1.90               |
| <b>OTHER EUROPE</b>                    | <b>332,000</b>   | <b>354,000</b>   | <b>369,000</b>   | <b>431,000</b>   | <b>477,000</b>    | <b>4.72</b>       | <b>10.67</b>       |
| Other countries of Europe              | 332,000          | 354,000          | 369,000          | 431,000          | 477,000           | 4.72              | 10.67              |

## IRELAND

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  |     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-----|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) | <b>52,075,000</b> | <b>55,934,000</b> | <b>60,654,000</b> | <b>66,493,000</b> | <b>71,260,000</b> | <b>100.00</b>     | <b>7.17</b>        |
| <b>AMERICAS</b>                  |     | <b>8,775,000</b>  | <b>9,563,000</b>  | <b>9,971,000</b>  | <b>11,781,000</b> | <b>13,181,000</b> | <b>18.50</b>      | <b>11.88</b>       |
| <b>NORTH AMERICA</b>             |     | <b>8,775,000</b>  | <b>9,563,000</b>  | <b>9,971,000</b>  | <b>11,781,000</b> | <b>13,181,000</b> | <b>18.50</b>      | <b>11.88</b>       |
| All countries of North America   |     | 8,775,000         | 9,563,000         | 9,971,000         | 11,781,000        | 13,181,000        | 18.50             | 11.88              |
| <b>EAST ASIA AND THE PACIFIC</b> |     | <b>1,835,000</b>  | <b>2,284,000</b>  | <b>2,431,000</b>  | <b>2,614,000</b>  | <b>2,649,000</b>  | <b>3.72</b>       | <b>1.34</b>        |
| <b>AUSTRALASIA</b>               |     | <b>1,835,000</b>  | <b>2,284,000</b>  | <b>2,431,000</b>  | <b>2,614,000</b>  | <b>2,649,000</b>  | <b>3.72</b>       | <b>1.34</b>        |
| Australia                        |     | 1,835,000         | 2,284,000         | 2,431,000         | 2,614,000         | 2,649,000         | 3.72              | 1.34               |
| <b>EUROPE</b>                    |     | <b>38,409,000</b> | <b>40,573,000</b> | <b>44,005,000</b> | <b>47,071,000</b> | <b>49,991,000</b> | <b>70.15</b>      | <b>6.20</b>        |
| <b>NORTHERN EUROPE</b>           |     | <b>17,102,000</b> | <b>18,689,000</b> | <b>19,953,000</b> | <b>20,331,000</b> | <b>21,048,000</b> | <b>29.54</b>      | <b>3.53</b>        |
| United Kingdom                   | (*) | 17,102,000        | 18,689,000        | 19,953,000        | 20,331,000        | 21,048,000        | 29.54             | 3.53               |
| <b>SOUTHERN EUROPE</b>           |     | <b>2,353,000</b>  | <b>2,091,000</b>  | <b>2,441,000</b>  | <b>2,746,000</b>  | <b>2,703,000</b>  | <b>3.79</b>       | <b>-1.57</b>       |
| Italy                            |     | 2,353,000         | 2,091,000         | 2,441,000         | 2,746,000         | 2,703,000         | 3.79              | -1.57              |
| <b>WESTERN EUROPE</b>            |     | <b>7,553,000</b>  | <b>8,357,000</b>  | <b>9,213,000</b>  | <b>10,228,000</b> | <b>10,411,000</b> | <b>14.61</b>      | <b>1.79</b>        |
| France                           |     | 3,615,000         | 3,879,000         | 4,013,000         | 4,323,000         | 4,959,000         | 6.96              | 14.71              |
| Germany                          |     | 3,938,000         | 4,478,000         | 5,200,000         | 5,905,000         | 5,452,000         | 7.65              | -7.67              |
| <b>OTHER EUROPE</b>              |     | <b>11,401,000</b> | <b>11,436,000</b> | <b>12,398,000</b> | <b>13,766,000</b> | <b>15,829,000</b> | <b>22.21</b>      | <b>14.99</b>       |
| Other countries of Europe        |     | 11,401,000        | 11,436,000        | 12,398,000        | 13,766,000        | 15,829,000        | 22.21             | 14.99              |
| <b>NOT SPECIFIED</b>             |     | <b>3,056,000</b>  | <b>3,514,000</b>  | <b>4,247,000</b>  | <b>5,027,000</b>  | <b>5,439,000</b>  | <b>7.63</b>       | <b>8.20</b>        |
| Other countries of the World     |     | 3,056,000         | 3,514,000         | 4,247,000         | 5,027,000         | 5,439,000         | 7.63              | 8.20               |

## ISRAEL

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>2,885,828</b> | <b>2,961,701</b> | <b>2,926,676</b> | <b>2,799,346</b> | <b>2,900,020</b> | <b>100.00</b>     | <b>3.60</b>        |
| <b>AFRICA</b>                     | <b>71,106</b>        | <b>68,597</b>    | <b>63,138</b>    | <b>61,902</b>    | <b>55,571</b>    | <b>1.92</b>       | <b>-10.23</b>      |
| <b>EAST AFRICA</b>                | <b>8,924</b>         | <b>9,732</b>     | <b>11,365</b>    | <b>13,690</b>    | <b>14,916</b>    | <b>0.51</b>       | <b>8.96</b>        |
| Burundi                           | 76                   | 93               | 68               | 96               | 78               | 0.00              | -18.75             |
| Comoros                           | 1                    | 2                | 1                |                  |                  |                   |                    |
| Eritrea                           | 369                  | 358              | 364              | 622              | 584              | 0.02              | -6.11              |
| Ethiopia                          | 2,780                | 2,909            | 3,072            | 4,724            | 4,819            | 0.17              | 2.01               |
| Kenya                             | 2,297                | 2,489            | 3,544            | 3,440            | 4,082            | 0.14              | 18.66              |
| Madagascar                        | 79                   | 75               | 116              | 130              | 113              | 0.00              | -13.08             |
| Malawi                            | 106                  | 108              | 130              | 194              | 249              | 0.01              | 28.35              |
| Mauritius                         | 376                  | 483              | 678              | 539              | 647              | 0.02              | 20.04              |
| Mozambique                        | 170                  | 80               | 106              | 89               | 351              | 0.01              | 294.38             |
| Rwanda                            | 187                  | 314              | 408              | 498              | 473              | 0.02              | -5.02              |
| Seychelles                        | 29                   | 47               | 30               | 61               | 121              | 0.00              | 98.36              |
| Somalia                           | 1                    | 4                |                  | 5                |                  |                   |                    |
| Tanzania, United Republic of      | 683                  | 653              | 680              | 787              | 807              | 0.03              | 2.54               |
| Uganda                            | 882                  | 935              | 1,123            | 1,288            | 1,355            | 0.05              | 5.20               |
| Zambia                            | 174                  | 205              | 277              | 347              | 284              | 0.01              | -18.16             |
| Zimbabwe                          | 714                  | 977              | 768              | 870              | 953              | 0.03              | 9.54               |
| <b>CENTRAL AFRICA</b>             | <b>2,223</b>         | <b>2,579</b>     | <b>3,084</b>     | <b>2,566</b>     | <b>2,124</b>     | <b>0.07</b>       | <b>-17.23</b>      |
| Angola                            | 734                  | 1,015            | 1,315            | 627              | 449              | 0.02              | -28.39             |
| Cameroon                          | 491                  | 413              | 530              | 747              | 509              | 0.02              | -31.86             |
| Central African Republic          | 99                   | 56               | 49               | 49               | 72               | 0.00              | 46.94              |
| Chad                              | 32                   | 37               | 32               | 57               | 41               | 0.00              | -28.07             |
| Congo                             | 170                  | 198              | 238              | 228              | 187              | 0.01              | -17.98             |
| Congo, Democratic Republic of the | 446                  | 594              | 692              | 555              | 659              | 0.02              | 18.74              |
| Equatorial Guinea                 | 32                   | 67               | 29               | 69               | 30               | 0.00              | -56.52             |
| Gabon                             | 219                  | 199              | 199              | 234              | 177              | 0.01              | -24.36             |
| <b>NORTH AFRICA</b>               | <b>3,235</b>         | <b>3,411</b>     | <b>4,270</b>     | <b>4,405</b>     | <b>4,124</b>     | <b>0.14</b>       | <b>-6.38</b>       |
| Algeria                           | 18                   | 4                | 10               | 4                |                  |                   |                    |
| Morocco                           | 2,289                | 2,492            | 3,128            | 3,192            | 2,890            | 0.10              | -9.46              |
| Sudan                             | 14                   | 8                | 24               | 8                | 48               | 0.00              | 500.00             |
| Tunisia                           | 914                  | 907              | 1,108            | 1,201            | 1,186            | 0.04              | -1.25              |
| <b>SOUTHERN AFRICA</b>            | <b>24,341</b>        | <b>23,758</b>    | <b>20,306</b>    | <b>20,217</b>    | <b>21,099</b>    | <b>0.73</b>       | <b>4.36</b>        |
| Lesotho                           | 32                   | 34               | 39               | 30               | 65               | 0.00              | 116.67             |
| Namibia                           | 233                  | 181              | 184              | 232              | 142              | 0.00              | -38.79             |
| South Africa                      | 23,975               | 23,501           | 19,981           | 19,873           | 20,779           | 0.72              | 4.56               |
| Swaziland                         | 101                  | 42               | 102              | 82               | 113              | 0.00              | 37.80              |
| <b>WEST AFRICA</b>                | <b>32,265</b>        | <b>28,856</b>    | <b>23,793</b>    | <b>20,693</b>    | <b>12,965</b>    | <b>0.45</b>       | <b>-37.35</b>      |
| Benin                             | 183                  | 155              | 191              | 149              | 180              | 0.01              | 20.81              |
| Burkina Faso                      | 206                  | 197              | 244              | 338              | 289              | 0.01              | -14.50             |
| Cabo Verde                        | 35                   | 11               |                  | 28               | 10               | 0.00              | -64.29             |
| Côte d'Ivoire                     | 611                  | 1,230            | 1,089            | 1,469            | 1,583            | 0.05              | 7.76               |
| Gambia                            | 59                   | 13               | 82               | 76               | 80               | 0.00              | 5.26               |
| Ghana                             | 1,186                | 1,633            | 1,022            | 1,394            | 1,530            | 0.05              | 9.76               |
| Guinea                            | 52                   | 137              | 38               | 132              | 20               | 0.00              | -84.85             |
| Guinea-Bissau                     | 8                    | 34               | 2                | 2                |                  |                   |                    |
| Liberia                           | 40                   | 42               | 39               | 47               | 85               | 0.00              | 80.85              |
| Mali                              | 41                   | 53               | 31               | 29               | 33               | 0.00              | 13.79              |
| Mauritania                        | 1                    | 1                | 3                | 12               | 11               | 0.00              | -8.33              |
| Niger                             | 44                   | 37               | 18               | 56               | 20               | 0.00              | -64.29             |
| Nigeria                           | 29,437               | 24,557           | 20,465           | 16,314           | 8,381            | 0.29              | -48.63             |
| Senegal                           | 126                  | 547              | 365              | 441              | 477              | 0.02              | 8.16               |
| Sierra Leone                      | 44                   | 54               | 26               | 34               | 37               | 0.00              | 8.82               |
| Togo                              | 192                  | 155              | 178              | 172              | 229              | 0.01              | 33.14              |

## ISRAEL

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>OTHER AFRICA</b>                    | <b>118</b>     | <b>261</b>     | <b>320</b>     | <b>331</b>     | <b>343</b>     | <b>0.01</b>       | <b>3.63</b>        |
| Other countries of Africa              | 118            | 261            | 320            | 331            | 343            | 0.01              | 3.63               |
| <b>AMERICAS</b>                        | <b>790,983</b> | <b>803,480</b> | <b>793,792</b> | <b>808,929</b> | <b>832,177</b> | <b>28.70</b>      | <b>2.87</b>        |
| <b>CARIBBEAN</b>                       | <b>2,095</b>   | <b>2,520</b>   | <b>1,884</b>   | <b>2,259</b>   | <b>2,827</b>   | <b>0.10</b>       | <b>25.14</b>       |
| Antigua and Barbuda                    | 23             | 18             | 14             | 12             | 11             | 0.00              | -8.33              |
| Bahamas                                | 60             | 92             | 102            | 67             | 117            | 0.00              | 74.63              |
| Barbados                               | 108            | 110            | 64             | 32             | 48             | 0.00              | 50.00              |
| Bermuda                                | 6              | 8              | 25             | 10             |                |                   |                    |
| Cayman Islands                         | 34             | 7              | 35             | 11             | 11             | 0.00              |                    |
| Cuba                                   | 159            | 225            | 192            | 199            | 277            | 0.01              | 39.20              |
| Dominica                               | 17             | 23             | 22             | 24             | 27             | 0.00              | 12.50              |
| Dominican Republic                     | 659            | 993            | 601            | 1,231          | 1,406          | 0.05              | 14.22              |
| Grenada                                | 11             | 23             | 25             | 3              | 10             | 0.00              | 233.33             |
| Haiti                                  | 154            | 128            | 153            | 118            | 142            | 0.00              | 20.34              |
| Jamaica                                | 291            | 206            | 180            | 216            | 249            | 0.01              | 15.28              |
| Puerto Rico                            |                |                | 3              | 1              |                |                   |                    |
| Saint Kitts and Nevis                  | 19             | 33             | 37             |                | 88             | 0.00              |                    |
| Saint Lucia                            | 17             | 16             | 11             | 10             | 34             | 0.00              | 240.00             |
| Saint Vincent and the Grenadines       | 10             | 21             | 7              | 11             | 12             | 0.00              | 9.09               |
| Trinidad and Tobago                    | 526            | 613            | 412            | 308            | 395            | 0.01              | 28.25              |
| Turks and Caicos Islands               | 1              | 4              | 1              | 6              |                |                   |                    |
| <b>CENTRAL AMERICA</b>                 | <b>8,047</b>   | <b>7,691</b>   | <b>7,727</b>   | <b>8,429</b>   | <b>9,793</b>   | <b>0.34</b>       | <b>16.18</b>       |
| Belize                                 | 38             | 39             |                |                | 37             | 0.00              |                    |
| Costa Rica                             | 2,503          | 2,126          | 2,051          | 2,114          | 2,607          | 0.09              | 23.32              |
| El Salvador                            | 879            | 858            | 733            | 1,010          | 1,041          | 0.04              | 3.07               |
| Guatemala                              | 1,369          | 1,301          | 1,215          | 1,590          | 2,114          | 0.07              | 32.96              |
| Honduras                               | 699            | 793            | 721            | 860            | 1,170          | 0.04              | 36.05              |
| Nicaragua                              | 292            | 301            | 343            | 391            | 331            | 0.01              | -15.35             |
| Panama                                 | 2,267          | 2,273          | 2,664          | 2,464          | 2,493          | 0.09              | 1.18               |
| <b>NORTH AMERICA</b>                   | <b>670,101</b> | <b>683,874</b> | <b>685,848</b> | <b>706,294</b> | <b>733,567</b> | <b>25.30</b>      | <b>3.86</b>        |
| Canada                                 | 64,964         | 65,308         | 62,553         | 63,530         | 64,537         | 2.23              | 1.59               |
| Mexico                                 | 21,532         | 21,371         | 20,686         | 22,430         | 20,720         | 0.71              | -7.62              |
| United States of America               | 583,605        | 597,195        | 602,609        | 620,334        | 648,310        | 22.36             | 4.51               |
| <b>SOUTH AMERICA</b>                   | <b>110,740</b> | <b>109,395</b> | <b>98,333</b>  | <b>91,947</b>  | <b>85,990</b>  | <b>2.97</b>       | <b>-6.48</b>       |
| Argentina                              | 23,249         | 24,461         | 22,532         | 24,322         | 25,374         | 0.87              | 4.33               |
| Bolivia, Plurinational State of        | 804            | 784            | 667            | 465            | 769            | 0.03              | 65.38              |
| Brazil                                 | 56,637         | 53,987         | 50,070         | 42,304         | 34,118         | 1.18              | -19.35             |
| Chile                                  | 5,470          | 5,955          | 5,644          | 5,562          | 5,429          | 0.19              | -2.39              |
| Colombia                               | 10,984         | 10,555         | 8,566          | 7,957          | 8,529          | 0.29              | 7.19               |
| Ecuador                                | 3,084          | 2,756          | 2,223          | 2,594          | 2,522          | 0.09              | -2.78              |
| Guyana                                 | 32             | 32             | 37             | 51             | 43             | 0.00              | -15.69             |
| Paraguay                               | 459            | 697            | 669            | 559            | 928            | 0.03              | 66.01              |
| Peru                                   | 3,622          | 3,868          | 3,289          | 3,779          | 3,939          | 0.14              | 4.23               |
| Suriname                               | 49             | 86             | 69             | 93             | 46             | 0.00              | -50.54             |
| Uruguay                                | 2,465          | 2,644          | 2,692          | 2,842          | 2,997          | 0.10              | 5.45               |
| Venezuela, Bolivarian Republic of      | 3,885          | 3,569          | 1,875          | 1,319          | 1,296          | 0.04              | -1.74              |
| Other countries of South America       |                | 1              |                | 100            |                |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>171,826</b> | <b>182,065</b> | <b>176,382</b> | <b>177,057</b> | <b>227,257</b> | <b>7.84</b>       | <b>28.35</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>73,429</b>  | <b>76,859</b>  | <b>78,530</b>  | <b>89,407</b>  | <b>130,886</b> | <b>4.51</b>       | <b>46.39</b>       |
| China                                  | 19,276         | 24,942         | 32,201         | 46,889         | 79,152         | 2.73              | 68.81              |
| Hong Kong (China)                      | 4,223          | 4,796          | 5,262          | 4,309          | 5,307          | 0.18              | 23.16              |
| Japan                                  | 16,011         | 13,516         | 13,042         | 9,985          | 11,891         | 0.41              | 19.09              |
| Korea, Democratic People's Republic of | 24             |                |                |                |                |                   |                    |
| Korea, Republic of                     | 28,606         | 28,067         | 21,649         | 22,334         | 27,790         | 0.96              | 24.43              |
| Macao (China)                          | 140            | 100            | 187            | 97             | 130            | 0.00              | 34.02              |

## ISRAEL

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Mongolia                               | 178              | 179              | 145              | 189              | 265              | 0.01              | 40.21              |
| Taiwan Province of China               | 4,971            | 5,259            | 6,044            | 5,604            | 6,351            | 0.22              | 13.33              |
| <b>SOUTH-EAST ASIA</b>                 | <b>63,874</b>    | <b>67,929</b>    | <b>62,500</b>    | <b>54,090</b>    | <b>62,355</b>    | <b>2.15</b>       | <b>15.28</b>       |
| Brunei Darussalam                      | 2                | 4                | 3                | 12               | 33               | 0.00              | 175.00             |
| Cambodia                               | 113              | 211              | 76               | 245              | 397              | 0.01              | 62.04              |
| Indonesia                              | 27,752           | 29,463           | 26,601           | 22,010           | 22,751           | 0.78              | 3.37               |
| Lao People's Democratic Republic       | 319              | 394              | 409              | 274              | 309              | 0.01              | 12.77              |
| Malaysia                               | 6,502            | 9,168            | 8,633            | 5,508            | 7,444            | 0.26              | 35.15              |
| Myanmar                                | 595              | 647              | 668              | 883              | 979              | 0.03              | 10.87              |
| Philippines                            | 12,187           | 11,255           | 10,149           | 11,134           | 14,195           | 0.49              | 27.49              |
| Singapore                              | 10,246           | 10,620           | 10,367           | 9,738            | 11,250           | 0.39              | 15.53              |
| Thailand                               | 4,273            | 3,819            | 3,079            | 2,270            | 2,400            | 0.08              | 5.73               |
| Timor-Leste                            | 47               | 32               | 50               | 77               | 64               | 0.00              | -16.88             |
| Viet Nam                               | 1,838            | 2,316            | 2,465            | 1,939            | 2,533            | 0.09              | 30.63              |
| <b>AUSTRALASIA</b>                     | <b>33,677</b>    | <b>36,179</b>    | <b>33,920</b>    | <b>32,189</b>    | <b>32,948</b>    | <b>1.14</b>       | <b>2.36</b>        |
| Australia                              | 30,082           | 32,486           | 30,253           | 28,703           | 29,438           | 1.02              | 2.56               |
| New Zealand                            | 3,595            | 3,693            | 3,667            | 3,486            | 3,510            | 0.12              | 0.69               |
| <b>MELANESIA</b>                       | <b>787</b>       | <b>991</b>       | <b>1,365</b>     | <b>1,304</b>     | <b>1,009</b>     | <b>0.03</b>       | <b>-22.62</b>      |
| Fiji                                   | 439              | 540              | 1,070            | 918              | 829              | 0.03              | -9.69              |
| Papua New Guinea                       | 311              | 428              | 285              | 359              | 164              | 0.01              | -54.32             |
| Solomon Islands                        | 16               | 15               | 3                | 7                |                  |                   |                    |
| Vanuatu                                | 21               | 8                | 7                | 20               | 16               | 0.00              | -20.00             |
| <b>MICRONESIA</b>                      | <b>7</b>         | <b>27</b>        | <b>20</b>        | <b>12</b>        |                  |                   |                    |
| Kiribati                               | 3                | 11               |                  | 6                |                  |                   |                    |
| Micronesia, Federated States of        | 4                | 7                | 15               | 5                |                  |                   |                    |
| Palau                                  |                  | 9                | 5                | 1                |                  |                   |                    |
| <b>POLYNESIA</b>                       | <b>22</b>        | <b>38</b>        | <b>17</b>        | <b>52</b>        | <b>32</b>        | <b>0.00</b>       | <b>-38.46</b>      |
| American Samoa                         | 5                | 2                | 9                | 37               |                  |                   |                    |
| Samoa                                  | 17               | 15               | 8                |                  | 13               | 0.00              |                    |
| Tonga                                  |                  | 21               |                  | 15               | 19               | 0.00              | 26.67              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>30</b>        | <b>42</b>        | <b>30</b>        | <b>3</b>         | <b>27</b>        | <b>0.00</b>       | <b>800.00</b>      |
| Other countries of Asia                | 6                | 17               | 11               |                  | 1                | 0.00              |                    |
| Other countries of Oceania             | 24               | 25               | 19               | 3                | 26               | 0.00              | 766.67             |
| <b>EUROPE</b>                          | <b>1,761,124</b> | <b>1,826,015</b> | <b>1,820,533</b> | <b>1,670,569</b> | <b>1,698,355</b> | <b>58.56</b>      | <b>1.66</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>686,727</b>   | <b>715,909</b>   | <b>744,763</b>   | <b>626,327</b>   | <b>632,482</b>   | <b>21.81</b>      | <b>0.98</b>        |
| Armenia                                | 1,867            | 1,871            | 2,244            | 2,465            | 2,135            | 0.07              | -13.39             |
| Azerbaijan                             | 3,139            | 3,007            | 2,848            | 2,997            | 2,903            | 0.10              | -3.14              |
| Belarus                                | 14,229           | 15,112           | 16,130           | 15,906           | 22,397           | 0.77              | 40.81              |
| Bulgaria                               | 7,135            | 6,741            | 8,506            | 8,726            | 8,356            | 0.29              | -4.24              |
| Czech Republic                         | 13,807           | 14,976           | 16,782           | 14,220           | 15,877           | 0.55              | 11.65              |
| Estonia                                | 3,254            | 2,467            | 3,442            | 2,833            | 2,875            | 0.10              | 1.48               |
| Georgia                                | 4,349            | 4,080            | 8,821            | 10,063           | 14,229           | 0.49              | 41.40              |
| Hungary                                | 9,316            | 14,570           | 16,377           | 16,423           | 16,539           | 0.57              | 0.71               |
| Kazakhstan                             | 10,914           | 9,362            | 8,088            | 7,725            | 5,740            | 0.20              | -25.70             |
| Kyrgyzstan                             | 698              | 702              | 560              | 641              | 535              | 0.02              | -16.54             |
| Latvia                                 | 5,573            | 5,368            | 5,612            | 5,774            | 8,133            | 0.28              | 40.86              |
| Lithuania                              | 5,580            | 6,467            | 10,069           | 10,595           | 12,876           | 0.44              | 21.53              |
| Moldova, Republic of                   | 3,968            | 3,580            | 3,739            | 7,599            | 8,711            | 0.30              | 14.63              |
| Poland                                 | 58,860           | 67,280           | 61,995           | 57,811           | 51,569           | 1.78              | -10.80             |
| Romania                                | 39,631           | 34,597           | 43,068           | 43,150           | 48,839           | 1.68              | 13.18              |
| Russian Federation                     | 380,737          | 404,989          | 411,413          | 293,951          | 266,005          | 9.17              | -9.51              |
| Slovakia                               | 10,119           | 8,437            | 10,405           | 8,682            | 8,707            | 0.30              | 0.29               |
| Tajikistan                             | 367              | 630              | 525              | 258              | 165              | 0.01              | -36.05             |
| Turkmenistan                           | 232              | 245              | 234              | 243              | 174              | 0.01              | -28.40             |
| Ukraine                                | 109,156          | 108,019          | 110,673          | 112,691          | 131,907          | 4.55              | 17.05              |

## ISRAEL

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| USSR (former)                             | 3              | 2              | 2              | 2              |                |                   |                    |
| Uzbekistan                                | 3,793          | 3,407          | 3,230          | 3,572          | 3,810          | 0.13              | 6.66               |
| <b>NORTHERN EUROPE</b>                    | <b>246,755</b> | <b>260,471</b> | <b>251,348</b> | <b>253,343</b> | <b>257,521</b> | <b>8.88</b>       | <b>1.65</b>        |
| Denmark                                   | 18,604         | 19,190         | 22,600         | 19,575         | 18,385         | 0.63              | -6.08              |
| Finland                                   | 17,476         | 18,716         | 15,660         | 12,743         | 13,915         | 0.48              | 9.20               |
| Iceland                                   | 315            | 299            | 347            | 424            | 520            | 0.02              | 22.64              |
| Ireland                                   | 7,564          | 8,074          | 8,057          | 8,117          | 10,289         | 0.35              | 26.76              |
| Norway                                    | 15,485         | 16,380         | 15,006         | 13,956         | 11,768         | 0.41              | -15.68             |
| Sweden                                    | 22,211         | 24,495         | 25,064         | 23,935         | 21,298         | 0.73              | -11.02             |
| United Kingdom                            | 165,100        | 173,317        | 164,614        | 174,593        | 181,346        | 6.25              | 3.87               |
| <b>SOUTHERN EUROPE</b>                    | <b>220,733</b> | <b>217,294</b> | <b>196,086</b> | <b>164,091</b> | <b>167,569</b> | <b>5.78</b>       | <b>2.12</b>        |
| Albania                                   | 497            | 746            | 732            | 797            | 895            | 0.03              | 12.30              |
| Andorra                                   | 57             | 74             | 118            | 68             | 54             | 0.00              | -20.59             |
| Bosnia and Herzegovina                    | 396            | 406            | 556            | 377            | 390            | 0.01              | 3.45               |
| Croatia                                   | 5,317          | 4,648          | 4,795          | 3,446          | 4,350          | 0.15              | 26.23              |
| Greece                                    | 20,419         | 17,991         | 16,339         | 15,748         | 17,736         | 0.61              | 12.62              |
| Holy See                                  | 263            | 306            | 322            | 316            | 351            | 0.01              | 11.08              |
| Italy                                     | 126,245        | 127,739        | 111,199        | 84,413         | 82,200         | 2.83              | -2.62              |
| Malta                                     | 1,960          | 1,343          | 945            | 695            | 835            | 0.03              | 20.14              |
| Montenegro                                | 469            | 330            | 330            | 332            | 339            | 0.01              | 2.11               |
| Portugal                                  | 8,352          | 8,789          | 7,588          | 8,262          | 8,616          | 0.30              | 4.28               |
| San Marino                                | 99             | 90             | 41             | 39             | 58             | 0.00              | 48.72              |
| Serbia                                    | 3,725          | 4,000          | 4,999          | 4,697          | 4,615          | 0.16              | -1.75              |
| Slovenia                                  | 2,228          | 2,180          | 2,141          | 1,992          | 1,794          | 0.06              | -9.94              |
| Spain                                     | 50,106         | 47,885         | 45,291         | 42,176         | 44,526         | 1.54              | 5.57               |
| The Former Yugoslav Republic of Macedonia | 598            | 767            | 688            | 733            | 810            | 0.03              | 10.50              |
| Yugoslavia, SFR (former)                  | 2              |                | 2              |                |                |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>581,388</b> | <b>602,927</b> | <b>599,950</b> | <b>595,597</b> | <b>601,135</b> | <b>20.73</b>      | <b>0.93</b>        |
| Austria                                   | 27,936         | 26,912         | 27,921         | 22,944         | 24,037         | 0.83              | 4.76               |
| Belgium                                   | 31,310         | 32,509         | 32,323         | 32,606         | 33,114         | 1.14              | 1.56               |
| France                                    | 263,629        | 292,305        | 288,898        | 293,663        | 287,450        | 9.91              | -2.12              |
| Germany                                   | 158,463        | 159,797        | 162,275        | 159,759        | 164,076        | 5.66              | 2.70               |
| Liechtenstein                             | 105            | 124            | 142            | 130            | 173            | 0.01              | 33.08              |
| Luxembourg                                | 777            | 761            | 632            | 683            | 736            | 0.03              | 7.76               |
| Monaco                                    | 49             | 57             | 64             | 28             | 36             | 0.00              | 28.57              |
| Netherlands                               | 61,981         | 52,037         | 50,215         | 47,653         | 50,197         | 1.73              | 5.34               |
| Switzerland                               | 37,138         | 38,425         | 37,480         | 38,131         | 41,316         | 1.42              | 8.35               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>25,415</b>  | <b>29,289</b>  | <b>28,224</b>  | <b>31,033</b>  | <b>39,473</b>  | <b>1.36</b>       | <b>27.20</b>       |
| Cyprus                                    | 9,165          | 6,812          | 5,871          | 5,332          | 5,520          | 0.19              | 3.53               |
| Turkey                                    | 16,250         | 22,477         | 22,353         | 25,701         | 33,953         | 1.17              | 32.11              |
| <b>OTHER EUROPE</b>                       | <b>106</b>     | <b>125</b>     | <b>162</b>     | <b>178</b>     | <b>175</b>     | <b>0.01</b>       | <b>-1.69</b>       |
| Other countries of Europe                 | 106            | 125            | 162            | 178            | 175            | 0.01              | -1.69              |
| <b>MIDDLE EAST</b>                        | <b>27,693</b>  | <b>22,517</b>  | <b>23,114</b>  | <b>28,002</b>  | <b>28,152</b>  | <b>0.97</b>       | <b>0.54</b>        |
| Bahrain                                   |                | 4              | 4              |                |                |                   |                    |
| Egypt                                     | 3,797          | 4,062          | 5,246          | 6,103          | 8,741          | 0.30              | 43.22              |
| Iraq                                      | 167            | 139            | 122            | 151            | 170            | 0.01              | 12.58              |
| Jordan                                    | 23,369         | 17,936         | 17,401         | 21,432         | 18,924         | 0.65              | -11.70             |
| Kuwait                                    | 4              | 5              | 5              | 3              | 23             | 0.00              | 666.67             |
| Lebanon                                   | 252            | 239            | 228            | 180            | 205            | 0.01              | 13.89              |
| Libya                                     | 1              | 2              |                |                |                |                   |                    |
| Oman                                      | 3              | 4              | 4              | 7              |                |                   |                    |
| Qatar                                     | 2              | 5              | 4              | 8              |                |                   |                    |
| Saudi Arabia                              |                | 1              | 1              | 5              |                |                   |                    |
| Syrian Arab Republic                      | 61             | 73             | 72             | 74             | 61             | 0.00              | -17.57             |
| United Arab Emirates                      |                | 3              |                |                |                |                   |                    |

## ISRAEL

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Yemen                        | 37            | 44            | 27            | 39            | 28            | 0.00              | -28.21             |
| <b>SOUTH ASIA</b>            | <b>46,795</b> | <b>43,397</b> | <b>38,949</b> | <b>43,726</b> | <b>49,403</b> | <b>1.70</b>       | <b>12.98</b>       |
| Afghanistan                  | 2             |               | 3             | 3             |               |                   |                    |
| Bangladesh                   | 16            | 41            | 7             | 13            | 31            | 0.00              | 138.46             |
| Bhutan                       | 30            | 60            | 36            | 43            | 60            | 0.00              | 39.53              |
| India                        | 42,992        | 39,025        | 34,642        | 39,317        | 44,564        | 1.54              | 13.35              |
| Iran, Islamic Republic of    | 304           | 310           | 276           | 205           | 331           | 0.01              | 61.46              |
| Maldives                     | 103           | 92            | 90            | 144           | 115           | 0.00              | -20.14             |
| Nepal                        | 433           | 612           | 1,152         | 1,092         | 1,234         | 0.04              | 13.00              |
| Pakistan                     | 6             | 11            | 7             | 10            | 26            | 0.00              | 160.00             |
| Sri Lanka                    | 2,909         | 3,246         | 2,736         | 2,899         | 3,042         | 0.10              | 4.93               |
| <b>NOT SPECIFIED</b>         | <b>16,301</b> | <b>15,630</b> | <b>10,768</b> | <b>9,161</b>  | <b>9,105</b>  | <b>0.31</b>       | <b>-0.61</b>       |
| Other countries of the World | 16,301        | 15,630        | 10,768        | 9,161         | 9,105         | 0.31              | -0.61              |



## ISRAEL

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>3,520,347</b> | <b>3,539,666</b> | <b>3,250,814</b> | <b>3,108,600</b> | <b>3,069,819</b> | <b>100.00</b>     | <b>-1.25</b>       |
| <b>AFRICA</b>                     | <b>74,859</b>        | <b>70,914</b>    | <b>65,001</b>    | <b>63,874</b>    | <b>57,141</b>    | <b>1.86</b>       | <b>-10.54</b>      |
| <b>EAST AFRICA</b>                | <b>11,469</b>        | <b>11,242</b>    | <b>12,423</b>    | <b>14,394</b>    | <b>15,492</b>    | <b>0.50</b>       | <b>7.63</b>        |
| Burundi                           | 76                   | 93               | 70               | 96               | 78               | 0.00              | -18.75             |
| Comoros                           | 1                    | 2                | 1                |                  |                  |                   |                    |
| Eritrea                           | 369                  | 359              | 364              | 625              | 585              | 0.02              | -6.40              |
| Ethiopia                          | 5,201                | 4,217            | 3,986            | 5,266            | 5,191            | 0.17              | -1.42              |
| Kenya                             | 2,308                | 2,517            | 3,563            | 3,456            | 4,084            | 0.13              | 18.17              |
| Madagascar                        | 83                   | 78               | 118              | 133              | 114              | 0.00              | -14.29             |
| Malawi                            | 107                  | 109              | 131              | 194              | 251              | 0.01              | 29.38              |
| Mauritius                         | 461                  | 639              | 792              | 667              | 823              | 0.03              | 23.39              |
| Mozambique                        | 170                  | 82               | 106              | 90               | 358              | 0.01              | 297.78             |
| Rwanda                            | 187                  | 316              | 408              | 498              | 473              | 0.02              | -5.02              |
| Seychelles                        | 32                   | 47               | 32               | 65               | 121              | 0.00              | 86.15              |
| Somalia                           | 1                    | 4                |                  | 5                |                  |                   |                    |
| Tanzania, United Republic of      | 684                  | 653              | 681              | 789              | 820              | 0.03              | 3.93               |
| Uganda                            | 883                  | 939              | 1,123            | 1,291            | 1,355            | 0.04              | 4.96               |
| Zambia                            | 176                  | 205              | 277              | 349              | 284              | 0.01              | -18.62             |
| Zimbabwe                          | 730                  | 982              | 771              | 870              | 955              | 0.03              | 9.77               |
| <b>CENTRAL AFRICA</b>             | <b>2,331</b>         | <b>2,628</b>     | <b>3,146</b>     | <b>2,629</b>     | <b>2,145</b>     | <b>0.07</b>       | <b>-18.41</b>      |
| Angola                            | 796                  | 1,017            | 1,318            | 628              | 450              | 0.01              | -28.34             |
| Cameroon                          | 501                  | 416              | 535              | 747              | 509              | 0.02              | -31.86             |
| Central African Republic          | 103                  | 72               | 58               | 60               | 86               | 0.00              | 43.33              |
| Chad                              | 40                   | 39               | 32               | 57               | 41               | 0.00              | -28.07             |
| Congo                             | 174                  | 200              | 240              | 229              | 188              | 0.01              | -17.90             |
| Congo, Democratic Republic of the | 456                  | 613              | 721              | 604              | 664              | 0.02              | 9.93               |
| Equatorial Guinea                 | 34                   | 67               | 29               | 69               | 30               | 0.00              | -56.52             |
| Gabon                             | 227                  | 204              | 213              | 235              | 177              | 0.01              | -24.68             |
| <b>NORTH AFRICA</b>               | <b>3,295</b>         | <b>3,476</b>     | <b>4,454</b>     | <b>4,438</b>     | <b>4,149</b>     | <b>0.14</b>       | <b>-6.51</b>       |
| Algeria                           | 18                   | 4                | 12               | 4                |                  |                   |                    |
| Morocco                           | 2,332                | 2,551            | 3,300            | 3,209            | 2,907            | 0.09              | -9.41              |
| Sudan                             | 20                   | 8                | 25               | 8                | 48               | 0.00              | 500.00             |
| Tunisia                           | 925                  | 913              | 1,117            | 1,217            | 1,194            | 0.04              | -1.89              |
| <b>SOUTHERN AFRICA</b>            | <b>25,091</b>        | <b>24,405</b>    | <b>20,779</b>    | <b>21,315</b>    | <b>21,973</b>    | <b>0.72</b>       | <b>3.09</b>        |
| Lesotho                           | 32                   | 34               | 39               | 44               | 69               | 0.00              | 56.82              |
| Namibia                           | 241                  | 156              | 185              | 232              | 145              | 0.00              | -37.50             |
| South Africa                      | 24,713               | 24,170           | 20,452           | 20,956           | 21,646           | 0.71              | 3.29               |
| Swaziland                         | 105                  | 45               | 103              | 83               | 113              | 0.00              | 36.14              |
| <b>WEST AFRICA</b>                | <b>32,546</b>        | <b>28,932</b>    | <b>23,710</b>    | <b>20,786</b>    | <b>13,039</b>    | <b>0.42</b>       | <b>-37.27</b>      |
| Benin                             | 226                  | 155              |                  | 151              | 180              | 0.01              | 19.21              |
| Burkina Faso                      | 208                  | 197              | 245              | 339              | 289              | 0.01              | -14.75             |
| Cabo Verde                        | 36                   | 11               | 8                | 31               | 12               | 0.00              | -61.29             |
| Côte d'Ivoire                     | 640                  | 1,255            | 1,109            | 1,472            | 1,596            | 0.05              | 8.42               |
| Gambia                            | 59                   | 15               | 82               | 102              | 80               | 0.00              | -21.57             |
| Ghana                             | 1,227                | 1,661            | 1,027            | 1,406            | 1,556            | 0.05              | 10.67              |
| Guinea                            | 52                   | 138              | 39               | 132              | 20               | 0.00              | -84.85             |
| Liberia                           | 40                   | 42               | 39               | 48               | 85               | 0.00              | 77.08              |
| Mali                              | 41                   | 53               | 31               | 29               | 33               | 0.00              | 13.79              |
| Mauritania                        | 1                    | 1                | 3                | 12               | 11               | 0.00              | -8.33              |
| Niger                             | 44                   | 37               | 18               | 56               | 20               | 0.00              | -64.29             |
| Nigeria                           | 29,602               | 24,608           | 20,534           | 16,358           | 8,412            | 0.27              | -48.58             |
| Senegal                           | 132                  | 549              | 366              | 443              | 479              | 0.02              | 8.13               |
| Sierra Leone                      | 46                   | 55               | 27               | 35               | 37               | 0.00              | 5.71               |
| Togo                              | 192                  | 155              | 182              | 172              | 229              | 0.01              | 33.14              |

## ISRAEL

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>OTHER AFRICA</b>                    | <b>127</b>     | <b>231</b>     | <b>489</b>     | <b>312</b>     | <b>343</b>     | <b>0.01</b>       | <b>9.94</b>        |
| Other countries of Africa              | 127            | 231            | 489            | 312            | 343            | 0.01              | 9.94               |
| <b>AMERICAS</b>                        | <b>844,992</b> | <b>843,208</b> | <b>823,062</b> | <b>834,650</b> | <b>866,614</b> | <b>28.23</b>      | <b>3.83</b>        |
| <b>CARIBBEAN</b>                       | <b>2,414</b>   | <b>2,693</b>   | <b>1,963</b>   | <b>2,418</b>   | <b>2,910</b>   | <b>0.09</b>       | <b>20.35</b>       |
| Antigua and Barbuda                    | 27             | 18             | 14             | 12             | 11             | 0.00              | -8.33              |
| Bahamas                                | 67             | 122            | 116            | 72             | 124            | 0.00              | 72.22              |
| Barbados                               | 141            | 120            | 65             | 35             | 54             | 0.00              | 54.29              |
| Bermuda                                | 10             | 8              | 32             | 10             |                |                   |                    |
| Cayman Islands                         | 34             | 7              | 35             | 11             | 12             | 0.00              | 9.09               |
| Cuba                                   | 164            | 230            | 195            | 202            | 279            | 0.01              | 38.12              |
| Dominica                               | 18             | 26             | 23             | 27             | 30             | 0.00              | 11.11              |
| Dominican Republic                     | 743            | 1,058          | 626            | 1,360          | 1,418          | 0.05              | 4.26               |
| Grenada                                | 11             | 24             | 26             | 6              | 11             | 0.00              | 83.33              |
| Haiti                                  | 214            | 134            | 159            | 121            | 146            | 0.00              | 20.66              |
| Jamaica                                | 311            | 212            | 189            | 217            | 260            | 0.01              | 19.82              |
| Puerto Rico                            |                | 1              | 3              | 1              |                |                   |                    |
| Saint Kitts and Nevis                  | 19             | 34             | 37             |                | 90             | 0.00              |                    |
| Saint Lucia                            | 18             | 20             | 16             | 10             | 57             | 0.00              | 470.00             |
| Saint Vincent and the Grenadines       | 10             | 21             | 7              | 11             | 12             | 0.00              | 9.09               |
| Trinidad and Tobago                    | 626            | 654            | 419            | 317            | 406            | 0.01              | 28.08              |
| Turks and Caicos Islands               | 1              | 4              | 1              | 6              |                |                   |                    |
| <b>CENTRAL AMERICA</b>                 | <b>8,764</b>   | <b>8,109</b>   | <b>8,101</b>   | <b>8,764</b>   | <b>10,098</b>  | <b>0.33</b>       | <b>15.22</b>       |
| Belize                                 | 38             | 39             |                |                | 38             | 0.00              |                    |
| Costa Rica                             | 2,902          | 2,424          | 2,260          | 2,339          | 2,787          | 0.09              | 19.15              |
| El Salvador                            | 926            | 885            | 751            | 1,031          | 1,053          | 0.03              | 2.13               |
| Guatemala                              | 1,431          | 1,334          | 1,266          | 1,634          | 2,146          | 0.07              | 31.33              |
| Honduras                               | 727            | 807            | 768            | 873            | 1,189          | 0.04              | 36.20              |
| Nicaragua                              | 302            | 306            | 350            | 393            | 337            | 0.01              | -14.25             |
| Panama                                 | 2,438          | 2,314          | 2,706          | 2,494          | 2,548          | 0.08              | 2.17               |
| <b>NORTH AMERICA</b>                   | <b>714,214</b> | <b>716,410</b> | <b>710,002</b> | <b>727,363</b> | <b>763,795</b> | <b>24.88</b>      | <b>5.01</b>        |
| Canada                                 | 72,105         | 70,714         | 66,180         | 66,687         | 69,892         | 2.28              | 4.81               |
| Mexico                                 | 24,176         | 22,929         | 21,722         | 23,400         | 21,778         | 0.71              | -6.93              |
| United States of America               | 617,933        | 622,767        | 622,100        | 637,276        | 672,125        | 21.89             | 5.47               |
| <b>SOUTH AMERICA</b>                   | <b>119,595</b> | <b>115,995</b> | <b>102,995</b> | <b>96,046</b>  | <b>89,801</b>  | <b>2.93</b>       | <b>-6.50</b>       |
| Argentina                              | 24,728         | 25,713         | 23,349         | 25,224         | 26,395         | 0.86              | 4.64               |
| Bolivia, Plurinational State of        | 847            | 818            | 732            | 488            | 801            | 0.03              | 64.14              |
| Brazil                                 | 59,403         | 56,434         | 51,886         | 43,927         | 35,484         | 1.16              | -19.22             |
| Chile                                  | 6,032          | 6,594          | 6,084          | 5,772          | 5,758          | 0.19              | -0.24              |
| Colombia                               | 13,232         | 11,705         | 9,340          | 8,488          | 8,813          | 0.29              | 3.83               |
| Ecuador                                | 3,822          | 3,296          | 2,444          | 2,943          | 2,781          | 0.09              | -5.50              |
| Guyana                                 | 33             | 36             | 39             | 55             | 44             | 0.00              | -20.00             |
| Paraguay                               | 491            | 704            | 677            | 572            | 937            | 0.03              | 63.81              |
| Peru                                   | 3,876          | 4,088          | 3,421          | 3,916          | 4,079          | 0.13              | 4.16               |
| Suriname                               | 54             | 87             | 69             | 94             | 46             | 0.00              | -51.06             |
| Uruguay                                | 2,718          | 2,876          | 3,015          | 3,198          | 3,341          | 0.11              | 4.47               |
| Venezuela, Bolivarian Republic of      | 4,359          | 3,644          | 1,939          | 1,369          | 1,322          | 0.04              | -3.43              |
| <b>OTHER AMERICAS</b>                  | <b>5</b>       | <b>1</b>       | <b>1</b>       | <b>59</b>      | <b>10</b>      | <b>0.00</b>       | <b>-83.05</b>      |
| Other countries of the Americas        | 5              | 1              | 1              | 59             | 10             | 0.00              | -83.05             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>184,839</b> | <b>194,634</b> | <b>183,460</b> | <b>182,363</b> | <b>233,858</b> | <b>7.62</b>       | <b>28.24</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>79,344</b>  | <b>81,572</b>  | <b>81,151</b>  | <b>90,773</b>  | <b>133,755</b> | <b>4.36</b>       | <b>47.35</b>       |
| China                                  | 19,633         | 25,410         | 32,820         | 47,247         | 79,980         | 2.61              | 69.28              |
| Hong Kong (China)                      | 4,830          | 5,160          | 5,641          | 4,451          | 5,788          | 0.19              | 30.04              |
| Japan                                  | 16,481         | 14,167         | 13,344         | 10,152         | 12,186         | 0.40              | 20.04              |
| Korea, Democratic People's Republic of | 29             |                |                |                |                |                   |                    |
| Korea, Republic of                     | 32,724         | 30,935         | 22,688         | 22,630         | 28,287         | 0.92              | 25.00              |

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### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Macao (China)                          | 156              | 110              | 196              | 100              | 135              | 0.00              | 35.00              |
| Mongolia                               | 185              | 195              | 151              | 193              | 282              | 0.01              | 46.11              |
| Taiwan Province of China               | 5,306            | 5,595            | 6,311            | 6,000            | 7,097            | 0.23              | 18.28              |
| <b>SOUTH-EAST ASIA</b>                 | <b>66,126</b>    | <b>68,974</b>    | <b>63,798</b>    | <b>54,427</b>    | <b>63,094</b>    | <b>2.06</b>       | <b>15.92</b>       |
| Brunei Darussalam                      | 2                | 4                | 3                | 12               | 37               | 0.00              | 208.33             |
| Cambodia                               | 114              | 211              | 76               | 245              | 397              | 0.01              | 62.04              |
| Indonesia                              | 27,869           | 29,568           | 26,682           | 22,024           | 22,797           | 0.74              | 3.51               |
| Lao People's Democratic Republic       | 319              | 394              | 409              | 274              | 311              | 0.01              | 13.50              |
| Malaysia                               | 6,881            | 9,275            | 8,656            | 5,536            | 7,502            | 0.24              | 35.51              |
| Myanmar                                | 599              | 648              | 668              | 883              | 980              | 0.03              | 10.99              |
| Philippines                            | 13,560           | 11,877           | 11,154           | 11,314           | 14,642           | 0.48              | 29.41              |
| Singapore                              | 10,476           | 10,765           | 10,473           | 9,820            | 11,376           | 0.37              | 15.85              |
| Thailand                               | 4,398            | 3,870            | 3,134            | 2,301            | 2,453            | 0.08              | 6.61               |
| Timor-Leste                            | 47               | 32               | 50               | 77               | 64               | 0.00              | -16.88             |
| Viet Nam                               | 1,861            | 2,330            | 2,493            | 1,941            | 2,535            | 0.08              | 30.60              |
| <b>AUSTRALASIA</b>                     | <b>38,492</b>    | <b>42,876</b>    | <b>37,075</b>    | <b>35,777</b>    | <b>35,934</b>    | <b>1.17</b>       | <b>0.44</b>        |
| Australia                              | 34,071           | 38,292           | 33,073           | 31,911           | 32,016           | 1.04              | 0.33               |
| New Zealand                            | 4,421            | 4,584            | 4,002            | 3,866            | 3,918            | 0.13              | 1.35               |
| <b>MELANESIA</b>                       | <b>818</b>       | <b>1,002</b>     | <b>1,388</b>     | <b>1,320</b>     | <b>1,014</b>     | <b>0.03</b>       | <b>-23.18</b>      |
| Fiji                                   | 441              | 551              | 1,092            | 934              | 834              | 0.03              | -10.71             |
| Papua New Guinea                       | 340              | 428              | 285              | 359              | 164              | 0.01              | -54.32             |
| Solomon Islands                        | 16               | 15               | 3                | 7                |                  |                   |                    |
| Vanuatu                                | 21               | 8                | 8                | 20               | 16               | 0.00              | -20.00             |
| <b>MICRONESIA</b>                      | <b>7</b>         | <b>27</b>        | <b>20</b>        | <b>14</b>        |                  |                   |                    |
| Kiribati                               | 3                | 11               |                  | 6                |                  |                   |                    |
| Micronesia, Federated States of        | 4                | 7                | 15               | 7                |                  |                   |                    |
| Palau                                  |                  | 9                | 5                | 1                |                  |                   |                    |
| <b>POLYNESIA</b>                       | <b>46</b>        | <b>42</b>        | <b>17</b>        | <b>52</b>        | <b>32</b>        | <b>0.00</b>       | <b>-38.46</b>      |
| American Samoa                         | 5                | 6                | 9                | 37               |                  |                   |                    |
| Samoa                                  | 17               | 15               |                  |                  | 13               | 0.00              |                    |
| Tonga                                  | 24               | 21               | 8                | 15               | 19               | 0.00              | 26.67              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>6</b>         | <b>141</b>       | <b>11</b>        |                  | <b>29</b>        | <b>0.00</b>       |                    |
| Other countries of Asia                | 6                | 116              | 6                |                  |                  |                   |                    |
| Other countries of Oceania             |                  | 25               | 5                |                  | 29               | 0.00              |                    |
| <b>EUROPE</b>                          | <b>2,323,587</b> | <b>2,348,386</b> | <b>2,105,782</b> | <b>1,945,811</b> | <b>1,824,518</b> | <b>59.43</b>      | <b>-6.23</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>997,758</b>   | <b>989,707</b>   | <b>946,796</b>   | <b>811,545</b>   | <b>702,168</b>   | <b>22.87</b>      | <b>-13.48</b>      |
| Armenia                                | 2,587            | 2,425            | 2,872            | 3,417            | 2,272            | 0.07              | -33.51             |
| Azerbaijan                             | 3,335            | 3,253            | 3,102            | 3,694            | 3,328            | 0.11              | -9.91              |
| Belarus                                | 20,342           | 21,540           | 22,242           | 24,377           | 25,570           | 0.83              | 4.89               |
| Bulgaria                               | 8,080            | 7,759            | 9,344            | 9,664            | 9,312            | 0.30              | -3.64              |
| Czech Republic                         | 17,324           | 16,915           | 17,794           | 15,341           | 17,337           | 0.56              | 13.01              |
| Estonia                                | 3,755            | 2,905            | 3,614            | 3,157            | 3,018            | 0.10              | -4.40              |
| Georgia                                | 4,443            | 4,165            | 9,325            | 11,126           | 16,043           | 0.52              | 44.19              |
| Hungary                                | 11,852           | 16,337           | 17,199           | 17,391           | 17,335           | 0.56              | -0.32              |
| Kazakhstan                             | 19,394           | 17,904           | 13,601           | 17,978           | 7,984            | 0.26              | -55.59             |
| Kyrgyzstan                             | 954              | 1,030            | 857              | 1,045            | 648              | 0.02              | -37.99             |
| Latvia                                 | 6,411            | 6,185            | 6,154            | 6,565            | 8,608            | 0.28              | 31.12              |
| Lithuania                              | 7,579            | 8,147            | 11,186           | 12,140           | 13,723           | 0.45              | 13.04              |
| Moldova, Republic of                   | 4,136            | 3,757            | 3,901            | 8,148            | 9,255            | 0.30              | 13.59              |
| Poland                                 | 101,912          | 89,164           | 77,158           | 66,246           | 54,298           | 1.77              | -18.04             |
| Romania                                | 42,898           | 36,659           | 44,693           | 45,079           | 50,895           | 1.66              | 12.90              |
| Russian Federation                     | 587,743          | 603,125          | 555,868          | 414,599          | 284,636          | 9.27              | -31.35             |
| Slovakia                               | 11,523           | 9,035            | 10,647           | 9,015            | 9,122            | 0.30              | 1.19               |
| Tajikistan                             | 514              | 727              | 643              | 467              | 213              | 0.01              | -54.39             |
| Turkmenistan                           | 321              | 320              | 330              | 451              | 217              | 0.01              | -51.88             |

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### 2. Arrivals of non-resident visitors at national borders, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Ukraine                                   | 138,313        | 134,470        | 132,412        | 138,009        | 164,531        | 5.36              | 19.22              |
| USSR (former)                             | 3              | 2              | 2              | 2              |                |                   |                    |
| Uzbekistan                                | 4,339          | 3,883          | 3,852          | 3,634          | 3,823          | 0.12              | 5.20               |
| <b>NORTHERN EUROPE</b>                    | <b>296,384</b> | <b>311,775</b> | <b>269,530</b> | <b>278,804</b> | <b>275,425</b> | <b>8.97</b>       | <b>-1.21</b>       |
| Denmark                                   | 20,978         | 21,497         | 23,196         | 19,945         | 18,921         | 0.62              | -5.13              |
| Finland                                   | 18,320         | 19,463         | 16,129         | 12,993         | 14,139         | 0.46              | 8.82               |
| Iceland                                   | 361            | 362            | 381            | 444            | 586            | 0.02              | 31.98              |
| Ireland                                   | 8,972          | 9,200          | 8,635          | 8,884          | 10,826         | 0.35              | 21.86              |
| Norway                                    | 17,676         | 18,327         | 15,362         | 14,245         | 12,054         | 0.39              | -15.38             |
| Sweden                                    | 23,665         | 25,789         | 25,718         | 24,435         | 21,751         | 0.71              | -10.98             |
| United Kingdom                            | 206,412        | 217,137        | 180,109        | 197,858        | 197,148        | 6.42              | -0.36              |
| <b>SOUTHERN EUROPE</b>                    | <b>277,204</b> | <b>272,237</b> | <b>209,159</b> | <b>174,427</b> | <b>176,914</b> | <b>5.76</b>       | <b>1.43</b>        |
| Albania                                   | 551            | 821            | 758            | 874            | 939            | 0.03              | 7.44               |
| Andorra                                   | 62             | 75             | 118            | 69             | 54             | 0.00              | -21.74             |
| Bosnia and Herzegovina                    | 485            | 446            | 589            | 483            | 395            | 0.01              | -18.22             |
| Croatia                                   | 6,587          | 4,993          | 5,196          | 3,576          | 4,567          | 0.15              | 27.71              |
| Greece                                    | 22,050         | 19,334         | 16,816         | 16,370         | 18,467         | 0.60              | 12.81              |
| Holy See                                  | 271            | 310            | 335            | 319            | 357            | 0.01              | 11.91              |
| Italy                                     | 170,033        | 173,150        | 120,113        | 91,172         | 87,984         | 2.87              | -3.50              |
| Malta                                     | 2,354          | 1,542          | 989            | 722            | 870            | 0.03              | 20.50              |
| Montenegro                                | 557            | 385            | 346            | 359            | 349            | 0.01              | -2.79              |
| Portugal                                  | 9,522          | 9,618          | 7,926          | 8,696          | 9,180          | 0.30              | 5.57               |
| San Marino                                | 123            | 101            | 42             | 42             | 59             | 0.00              | 40.48              |
| Serbia                                    | 4,773          | 4,908          | 5,466          | 5,236          | 4,750          | 0.15              | -9.28              |
| Slovenia                                  | 3,142          | 3,146          | 2,472          | 2,208          | 1,918          | 0.06              | -13.13             |
| Spain                                     | 56,040         | 52,609         | 47,259         | 43,533         | 46,183         | 1.50              | 6.09               |
| The Former Yugoslav Republic of Macedonia | 652            | 799            | 732            | 768            | 842            | 0.03              | 9.64               |
| Yugoslavia, SFR (former)                  | 2              |                | 2              |                |                |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>723,552</b> | <b>740,521</b> | <b>650,002</b> | <b>648,217</b> | <b>628,556</b> | <b>20.48</b>      | <b>-3.03</b>       |
| Austria                                   | 34,764         | 33,525         | 30,797         | 25,747         | 26,119         | 0.85              | 1.44               |
| Belgium                                   | 36,337         | 36,203         | 33,873         | 33,810         | 34,002         | 1.11              | 0.57               |
| France                                    | 300,573        | 315,457        | 298,598        | 300,090        | 293,022        | 9.55              | -2.36              |
| Germany                                   | 239,758        | 254,021        | 194,141        | 197,716        | 180,081        | 5.87              | -8.92              |
| Liechtenstein                             | 124            | 137            | 150            | 135            | 181            | 0.01              | 34.07              |
| Luxembourg                                | 1,025          | 1,135          | 737            | 767            | 802            | 0.03              | 4.56               |
| Monaco                                    | 66             | 78             | 72             | 33             | 36             | 0.00              | 9.09               |
| Netherlands                               | 67,850         | 57,096         | 51,781         | 49,321         | 51,370         | 1.67              | 4.15               |
| Switzerland                               | 43,055         | 42,869         | 39,853         | 40,598         | 42,943         | 1.40              | 5.78               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>28,583</b>  | <b>34,020</b>  | <b>30,129</b>  | <b>32,599</b>  | <b>41,280</b>  | <b>1.34</b>       | <b>26.63</b>       |
| Cyprus                                    | 11,422         | 9,635          | 6,990          | 5,878          | 6,368          | 0.21              | 8.34               |
| Turkey                                    | 17,161         | 24,385         | 23,139         | 26,721         | 34,912         | 1.14              | 30.65              |
| <b>OTHER EUROPE</b>                       | <b>106</b>     | <b>126</b>     | <b>166</b>     | <b>219</b>     | <b>175</b>     | <b>0.01</b>       | <b>-20.09</b>      |
| Other countries of Europe                 | 106            | 126            | 166            | 219            | 175            | 0.01              | -20.09             |
| <b>MIDDLE EAST</b>                        | <b>28,292</b>  | <b>23,040</b>  | <b>23,513</b>  | <b>28,503</b>  | <b>28,755</b>  | <b>0.94</b>       | <b>0.88</b>        |
| Bahrain                                   |                | 4              | 4              |                |                |                   |                    |
| Egypt                                     | 3,928          | 4,151          | 5,303          | 6,188          | 8,844          | 0.29              | 42.92              |
| Iraq                                      | 168            | 142            | 122            | 153            | 173            | 0.01              | 13.07              |
| Jordan                                    | 23,834         | 18,367         | 17,742         | 21,846         | 19,421         | 0.63              | -11.10             |
| Kuwait                                    | 4              | 5              | 7              | 3              | 23             | 0.00              | 666.67             |
| Lebanon                                   | 253            | 239            | 228            | 180            | 205            | 0.01              | 13.89              |
| Libya                                     | 1              | 2              |                |                |                |                   |                    |
| Oman                                      | 3              | 4              | 4              | 7              |                |                   |                    |
| Qatar                                     | 2              | 5              | 4              | 8              |                |                   |                    |
| Saudi Arabia                              |                | 1              |                | 5              |                |                   |                    |
| Syrian Arab Republic                      | 62             | 73             | 72             | 74             | 61             | 0.00              | -17.57             |

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### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| United Arab Emirates         |               | 3             |               |               |               |                   |                    |
| Yemen                        | 37            | 44            | 27            | 39            | 28            | 0.00              | -28.21             |
| <b>SOUTH ASIA</b>            | <b>47,196</b> | <b>43,611</b> | <b>39,236</b> | <b>43,950</b> | <b>49,620</b> | <b>1.62</b>       | <b>12.90</b>       |
| Afghanistan                  | 2             |               |               | 3             |               |                   |                    |
| Bangladesh                   | 16            | 41            | 7             | 13            | 31            | 0.00              | 138.46             |
| Bhutan                       | 30            | 60            | 36            | 43            | 60            | 0.00              | 39.53              |
| India                        | 43,360        | 39,232        | 34,893        | 39,518        | 44,755        | 1.46              | 13.25              |
| Iran, Islamic Republic of    | 304           | 311           | 276           | 205           | 335           | 0.01              | 63.41              |
| Maldives                     | 103           | 92            | 90            | 144           | 115           | 0.00              | -20.14             |
| Nepal                        | 437           | 614           | 1,174         | 1,101         | 1,239         | 0.04              | 12.53              |
| Pakistan                     | 6             | 11            | 7             | 10            | 26            | 0.00              | 160.00             |
| Sri Lanka                    | 2,938         | 3,250         | 2,753         | 2,913         | 3,059         | 0.10              | 5.01               |
| <b>NOT SPECIFIED</b>         | <b>16,582</b> | <b>15,873</b> | <b>10,760</b> | <b>9,449</b>  | <b>9,313</b>  | <b>0.30</b>       | <b>-1.44</b>       |
| Other countries of the World | 16,582        | 15,873        | 10,760        | 9,449         | 9,313         | 0.30              | -1.44              |

## ISRAEL

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                |     | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--------------------------------|-----|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                   | (*) | <b>3,170,500</b> | <b>3,135,400</b> | <b>3,019,600</b> | <b>2,692,800</b> | <b>2,816,500</b> | <b>100.00</b>     | <b>4.59</b>        |
| <b>AMERICAS</b>                |     | <b>1,099,100</b> | <b>1,102,200</b> | <b>1,127,900</b> | <b>1,078,500</b> | <b>1,113,000</b> | <b>39.52</b>      | <b>3.20</b>        |
| <b>NORTH AMERICA</b>           |     | <b>954,700</b>   | <b>945,900</b>   | <b>966,500</b>   | <b>933,300</b>   | <b>985,000</b>   | <b>34.97</b>      | <b>5.54</b>        |
| All countries of North America |     | 954,700          | 945,900          | 966,500          | 933,300          | 985,000          | 34.97             | 5.54               |
| <b>SOUTH AMERICA</b>           |     | <b>144,400</b>   | <b>156,300</b>   | <b>161,400</b>   | <b>145,200</b>   | <b>128,000</b>   | <b>4.54</b>       | <b>-11.85</b>      |
| All countries of South America | (*) | 144,400          | 156,300          | 161,400          | 145,200          | 128,000          | 4.54              | -11.85             |
| <b>EUROPE</b>                  |     | <b>1,425,800</b> | <b>1,385,800</b> | <b>1,264,700</b> | <b>977,400</b>   | <b>996,400</b>   | <b>35.38</b>      | <b>1.94</b>        |
| <b>OTHER EUROPE</b>            |     | <b>1,425,800</b> | <b>1,385,800</b> | <b>1,264,700</b> | <b>977,400</b>   | <b>996,400</b>   | <b>35.38</b>      | <b>1.94</b>        |
| All countries of Europe        |     | 1,425,800        | 1,385,800        | 1,264,700        | 977,400          | 996,400          | 35.38             | 1.94               |
| <b>NOT SPECIFIED</b>           |     | <b>645,600</b>   | <b>647,400</b>   | <b>627,000</b>   | <b>636,900</b>   | <b>707,100</b>   | <b>25.11</b>      | <b>11.02</b>       |
| Other countries of the World   |     | 645,600          | 647,400          | 627,000          | 636,900          | 707,100          | 25.11             | 11.02              |

## ISRAEL

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                |     | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--------------------------------|-----|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                   | (*) | <b>9,750,400</b> | <b>9,745,500</b> | <b>9,190,400</b> | <b>8,223,400</b> | <b>8,548,000</b> | <b>100.00</b>     | <b>3.95</b>        |
| <b>AMERICAS</b>                |     | <b>3,179,100</b> | <b>3,193,400</b> | <b>3,245,400</b> | <b>3,155,800</b> | <b>3,250,700</b> | <b>38.03</b>      | <b>3.01</b>        |
| <b>NORTH AMERICA</b>           |     | <b>2,785,700</b> | <b>2,744,200</b> | <b>2,791,700</b> | <b>2,740,100</b> | <b>2,880,100</b> | <b>33.69</b>      | <b>5.11</b>        |
| All countries of North America |     | 2,785,700        | 2,744,200        | 2,791,700        | 2,740,100        | 2,880,100        | 33.69             | 5.11               |
| <b>SOUTH AMERICA</b>           |     | <b>393,400</b>   | <b>449,200</b>   | <b>453,700</b>   | <b>415,700</b>   | <b>370,600</b>   | <b>4.34</b>       | <b>-10.85</b>      |
| All countries of South America | (*) | 393,400          | 449,200          | 453,700          | 415,700          | 370,600          | 4.34              | -10.85             |
| <b>EUROPE</b>                  |     | <b>4,848,700</b> | <b>4,819,400</b> | <b>4,370,600</b> | <b>3,453,000</b> | <b>3,528,100</b> | <b>41.27</b>      | <b>2.17</b>        |
| <b>OTHER EUROPE</b>            |     | <b>4,848,700</b> | <b>4,819,400</b> | <b>4,370,600</b> | <b>3,453,000</b> | <b>3,528,100</b> | <b>41.27</b>      | <b>2.17</b>        |
| All countries of Europe        |     | 4,848,700        | 4,819,400        | 4,370,600        | 3,453,000        | 3,528,100        | 41.27             | 2.17               |
| <b>NOT SPECIFIED</b>           |     | <b>1,722,600</b> | <b>1,732,700</b> | <b>1,574,400</b> | <b>1,614,600</b> | <b>1,769,200</b> | <b>20.70</b>      | <b>9.58</b>        |
| Other countries of the World   |     | 1,722,600        | 1,732,700        | 1,574,400        | 1,614,600        | 1,769,200        | 20.70             | 9.58               |

## ITALY

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                    | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|------------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                       | (*) <b>46,359,908</b> | <b>47,703,911</b> | <b>48,575,941</b> | <b>50,731,763</b> | <b>52,372,322</b> | <b>100.00</b>     | <b>3.23</b>        |
| <b>AFRICA</b>                      | <b>225,208</b>        | <b>185,020</b>    | <b>206,114</b>    | <b>228,780</b>    | <b>233,691</b>    | <b>0.45</b>       | <b>2.15</b>        |
| <b>EAST AFRICA</b>                 | <b>29,643</b>         | <b>13,325</b>     | <b>16,664</b>     | <b>21,771</b>     | <b>15,008</b>     | <b>0.03</b>       | <b>-31.06</b>      |
| All countries of East Africa       | 29,643                | 13,325            | 16,664            | 21,771            | 15,008            | 0.03              | -31.06             |
| <b>CENTRAL AFRICA</b>              | <b>10,561</b>         | <b>8,839</b>      | <b>16,525</b>     | <b>18,487</b>     | <b>11,877</b>     | <b>0.02</b>       | <b>-35.75</b>      |
| Sao Tome and Principe              |                       |                   | 682               |                   |                   |                   |                    |
| Other countries of Central Africa  |                       |                   | 15,843            |                   |                   |                   |                    |
| All countries of Central Africa    | 10,561                | 8,839             |                   | 18,487            | 11,877            | 0.02              | -35.75             |
| <b>NORTH AFRICA</b>                | <b>84,161</b>         | <b>60,997</b>     | <b>84,013</b>     | <b>95,742</b>     | <b>107,168</b>    | <b>0.20</b>       | <b>11.93</b>       |
| Algeria                            | 10,548                | 17,671            | 11,825            | 12,543            | 17,977            | 0.03              | 43.32              |
| Morocco                            | 40,884                | 15,913            | 41,587            | 31,640            | 34,476            | 0.07              | 8.96               |
| Tunisia                            | 30,398                | 24,851            | 27,423            | 47,408            | 53,563            | 0.10              | 12.98              |
| Other countries of North Africa    | 2,331                 | 2,562             | 3,178             | 4,151             | 1,152             | 0.00              | -72.25             |
| <b>SOUTHERN AFRICA</b>             | <b>54,903</b>         | <b>61,706</b>     | <b>48,845</b>     | <b>48,941</b>     | <b>58,014</b>     | <b>0.11</b>       | <b>18.54</b>       |
| South Africa                       | 53,574                | 57,543            | 48,071            | 48,410            | 54,351            | 0.10              | 12.27              |
| Other countries of Southern Africa | 1,329                 | 4,163             | 774               | 531               | 3,663             | 0.01              | 589.83             |
| <b>WEST AFRICA</b>                 | <b>45,940</b>         | <b>40,153</b>     | <b>40,067</b>     | <b>43,839</b>     | <b>41,624</b>     | <b>0.08</b>       | <b>-5.05</b>       |
| All countries of West Africa       | 45,940                | 40,153            | 40,067            | 43,839            | 41,624            | 0.08              | -5.05              |
| <b>AMERICAS</b>                    | <b>3,910,295</b>      | <b>4,476,932</b>  | <b>4,831,085</b>  | <b>5,203,023</b>  | <b>4,925,572</b>  | <b>9.40</b>       | <b>-5.33</b>       |
| <b>CARIBBEAN</b>                   | <b>24,454</b>         | <b>15,290</b>     | <b>24,290</b>     | <b>33,162</b>     | <b>24,821</b>     | <b>0.05</b>       | <b>-25.15</b>      |
| All countries of the Caribbean     | 24,454                | 15,290            | 24,290            | 33,162            | 24,821            | 0.05              | -25.15             |
| <b>CENTRAL AMERICA</b>             | <b>31,114</b>         | <b>34,612</b>     | <b>35,324</b>     | <b>45,312</b>     | <b>42,082</b>     | <b>0.08</b>       | <b>-7.13</b>       |
| Costa Rica                         | 14,851                | 17,184            | 15,010            | 17,071            | 14,288            | 0.03              | -16.30             |
| Panama                             | 3,238                 | 4,809             | 4,759             | 5,402             | 9,032             | 0.02              | 67.20              |
| Other countries of Central America | 13,025                | 12,619            | 15,555            | 22,839            | 18,762            | 0.04              | -17.85             |
| <b>NORTH AMERICA</b>               | <b>3,204,846</b>      | <b>3,585,912</b>  | <b>3,808,581</b>  | <b>4,096,717</b>  | <b>3,798,000</b>  | <b>7.25</b>       | <b>-7.29</b>       |
| Canada                             | 513,885               | 573,655           | 718,631           | 781,105           | 734,237           | 1.40              | -6.00              |
| Mexico                             | 100,218               | 128,249           | 129,203           | 156,227           | 136,199           | 0.26              | -12.82             |
| United States of America           | 2,590,359             | 2,884,008         | 2,960,747         | 3,159,385         | 2,927,564         | 5.59              | -7.34              |
| Other countries of North America   | 384                   |                   |                   |                   |                   |                   |                    |
| <b>SOUTH AMERICA</b>               | <b>649,881</b>        | <b>841,118</b>    | <b>962,890</b>    | <b>1,027,832</b>  | <b>1,060,669</b>  | <b>2.03</b>       | <b>3.19</b>        |
| Argentina                          | 159,624               | 217,174           | 263,427           | 308,302           | 310,239           | 0.59              | 0.63               |
| Brazil                             | 310,575               | 394,696           | 440,753           | 461,416           | 494,283           | 0.94              | 7.12               |
| Chile                              | 50,736                | 61,860            | 81,172            | 70,098            | 66,430            | 0.13              | -5.23              |
| Colombia                           | 28,728                | 45,007            | 69,550            | 62,451            | 54,241            | 0.10              | -13.15             |
| Peru                               | 19,159                | 26,152            | 26,857            | 24,092            | 43,730            | 0.08              | 81.51              |
| Venezuela, Bolivarian Republic of  | 43,113                | 61,687            | 47,714            | 46,651            | 45,600            | 0.09              | -2.25              |
| Other countries of South America   | 37,946                | 34,542            | 33,417            | 54,822            | 46,146            | 0.09              | -15.83             |
| <b>EAST ASIA AND THE PACIFIC</b>   | <b>1,528,003</b>      | <b>1,795,338</b>  | <b>1,761,738</b>  | <b>1,805,534</b>  | <b>1,679,542</b>  | <b>3.21</b>       | <b>-6.98</b>       |
| <b>NORTH-EAST ASIA</b>             | <b>681,887</b>        | <b>861,395</b>    | <b>852,967</b>    | <b>811,783</b>    | <b>788,987</b>    | <b>1.51</b>       | <b>-2.81</b>       |
| China                              | 231,022               | 289,682           | 294,580           | 248,155           | 254,785           | 0.49              | 2.67               |
| Hong Kong (China)                  | 31,200                | 31,944            | 24,779            | 40,982            | 25,459            | 0.05              | -37.88             |
| Japan                              | 353,547               | 454,465           | 423,202           | 421,917           | 403,879           | 0.77              | -4.28              |
| Korea, Republic of                 | 48,351                | 68,403            | 97,968            | 77,627            | 74,046            | 0.14              | -4.61              |
| Taiwan Province of China           | 15,445                | 15,175            | 10,854            | 21,243            | 26,439            | 0.05              | 24.46              |
| Other countries of North-East Asia | 2,322                 | 1,726             | 1,584             | 1,859             | 4,379             | 0.01              | 135.56             |
| <b>SOUTH-EAST ASIA</b>             | <b>133,296</b>        | <b>126,234</b>    | <b>108,592</b>    | <b>110,878</b>    | <b>133,563</b>    | <b>0.26</b>       | <b>20.46</b>       |
| Indonesia                          | 22,823                | 17,919            | 14,834            | 19,789            | 27,981            | 0.05              | 41.40              |
| Malaysia                           | 23,358                | 19,742            | 21,508            | 22,575            | 19,230            | 0.04              | -14.82             |
| Philippines                        | 25,627                | 27,922            | 18,088            | 17,867            | 18,570            | 0.04              | 3.93               |
| Singapore                          | 34,124                | 31,280            | 28,441            | 28,045            | 33,350            | 0.06              | 18.92              |
| Thailand                           | 25,561                | 22,843            | 16,197            | 19,429            | 22,759            | 0.04              | 17.14              |
| Other countries of South-East Asia | 1,803                 | 6,528             | 9,524             | 3,173             | 11,673            | 0.02              | 267.89             |



## ITALY

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>AUSTRALASIA</b>                  | <b>709,743</b>    | <b>806,100</b>    | <b>798,089</b>    | <b>882,694</b>    | <b>752,842</b>    | <b>1.44</b>       | <b>-14.71</b>      |
| Australia                           | 644,285           | 707,344           | 721,264           | 810,866           | 686,353           | 1.31              | -15.36             |
| New Zealand                         | 65,458            | 98,756            | 76,825            | 71,828            | 66,489            | 0.13              | -7.43              |
| <b>MELANESIA</b>                    | <b>1,316</b>      | <b>1,609</b>      | <b>451</b>        | <b>20</b>         | <b>3,609</b>      | <b>0.01</b>       | <b>17,945.00</b>   |
| Norfolk Island                      |                   |                   |                   | 20                |                   |                   |                    |
| All countries of Melanesia          | 1,316             | 1,609             | 451               |                   | 3,609             | 0.01              |                    |
| <b>MICRONESIA</b>                   | <b>882</b>        |                   | <b>971</b>        |                   | <b>541</b>        | <b>0.00</b>       |                    |
| Guam                                |                   |                   | 749               |                   |                   |                   |                    |
| Other countries of Micronesia       |                   |                   | 222               |                   |                   |                   |                    |
| All countries of Micronesia         | 882               |                   |                   |                   | 541               | 0.00              |                    |
| <b>POLYNESIA</b>                    | <b>879</b>        |                   | <b>668</b>        | <b>159</b>        |                   |                   |                    |
| Samoa                               |                   |                   |                   | 159               |                   |                   |                    |
| All countries of Polynesia          | 879               |                   | 668               |                   |                   |                   |                    |
| <b>EUROPE</b>                       | <b>40,062,889</b> | <b>40,643,734</b> | <b>41,147,657</b> | <b>42,722,580</b> | <b>44,803,282</b> | <b>85.55</b>      | <b>4.87</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>       | <b>5,867,085</b>  | <b>6,109,951</b>  | <b>6,386,959</b>  | <b>5,959,692</b>  | <b>6,438,503</b>  | <b>12.29</b>      | <b>8.03</b>        |
| Czech Republic                      | 857,473           | 903,578           | 867,994           | 946,834           | 1,148,173         | 2.19              | 21.26              |
| Hungary                             | 498,110           | 496,236           | 551,879           | 534,883           | 594,245           | 1.13              | 11.10              |
| Poland                              | 1,327,821         | 1,318,877         | 1,378,099         | 1,440,790         | 1,469,899         | 2.81              | 2.02               |
| Romania                             | 681,349           | 689,334           | 718,318           | 805,192           | 848,632           | 1.62              | 5.39               |
| Russian Federation                  | 950,061           | 1,005,099         | 1,096,666         | 758,025           | 798,256           | 1.52              | 5.31               |
| Slovakia                            | 494,401           | 490,420           | 537,302           | 439,137           | 490,974           | 0.94              | 11.80              |
| Other countries Central/East Europe | 1,057,870         | 1,206,407         | 1,236,701         | 1,034,831         | 1,088,324         | 2.08              | 5.17               |
| <b>NORTHERN EUROPE</b>              | <b>5,262,553</b>  | <b>5,284,682</b>  | <b>5,541,490</b>  | <b>6,027,989</b>  | <b>6,322,430</b>  | <b>12.07</b>      | <b>4.88</b>        |
| Denmark                             | 534,175           | 475,535           | 515,041           | 607,276           | 731,274           | 1.40              | 20.42              |
| Finland                             | 251,079           | 238,967           | 226,077           | 212,825           | 173,460           | 0.33              | -18.50             |
| Ireland                             | 306,675           | 326,401           | 288,126           | 329,414           | 377,267           | 0.72              | 14.53              |
| Norway                              | 312,886           | 309,576           | 271,657           | 288,648           | 207,889           | 0.40              | -27.98             |
| Sweden                              | 474,650           | 478,825           | 462,669           | 424,990           | 462,985           | 0.88              | 8.94               |
| United Kingdom                      | 3,377,115         | 3,443,285         | 3,767,868         | 4,153,132         | 4,355,870         | 8.32              | 4.88               |
| Other countries of Northern Europe  | 5,973             | 12,093            | 10,052            | 11,704            | 13,685            | 0.03              | 16.93              |
| <b>SOUTHERN EUROPE</b>              | <b>4,167,115</b>  | <b>4,365,236</b>  | <b>4,266,494</b>  | <b>4,082,243</b>  | <b>4,129,715</b>  | <b>7.89</b>       | <b>1.16</b>        |
| Albania                             | 113,873           | 116,859           | 175,178           | 151,233           | 152,619           | 0.29              | 0.92               |
| Bosnia and Herzegovina              | 381,674           | 632,767           | 429,981           | 338,887           | 392,303           | 0.75              | 15.76              |
| Croatia                             | 273,025           | 204,273           | 272,570           | 185,319           | 164,738           | 0.31              | -11.11             |
| Greece                              | 307,458           | 379,412           | 338,065           | 353,137           | 367,873           | 0.70              | 4.17               |
| Malta                               | 59,666            | 75,383            | 59,549            | 74,071            | 98,817            | 0.19              | 33.41              |
| Portugal                            | 166,428           | 213,069           | 242,015           | 364,900           | 374,853           | 0.72              | 2.73               |
| Serbia                              | 354,271           | 587,786           | 583,430           | 349,649           | 324,084           | 0.62              | -7.31              |
| Slovenia                            | 191,132           | 119,230           | 127,727           | 134,348           | 99,610            | 0.19              | -25.86             |
| Spain                               | 2,268,144         | 1,892,114         | 1,923,955         | 1,974,043         | 1,974,675         | 3.77              | 0.03               |
| Other countries of Southern Europe  | 51,444            | 144,343           | 114,024           | 156,656           | 180,143           | 0.34              | 14.99              |
| <b>WESTERN EUROPE</b>               | <b>24,478,179</b> | <b>24,508,556</b> | <b>24,617,968</b> | <b>26,224,777</b> | <b>27,458,948</b> | <b>52.43</b>      | <b>4.71</b>        |
| Austria                             | 3,083,283         | 3,332,861         | 3,244,034         | 3,416,980         | 3,512,870         | 6.71              | 2.81               |
| Belgium                             | 1,253,301         | 1,318,368         | 1,211,263         | 1,054,349         | 1,063,686         | 2.03              | 0.89               |
| France                              | 4,977,292         | 5,251,927         | 5,358,698         | 6,483,089         | 6,394,403         | 12.21             | -1.37              |
| Germany                             | 10,169,734        | 9,544,536         | 9,451,363         | 10,016,011        | 11,160,739        | 21.31             | 11.43              |
| Luxembourg                          | 101,379           | 146,733           | 183,276           | 128,355           | 125,838           | 0.24              | -1.96              |
| Netherlands                         | 1,710,635         | 1,810,122         | 1,855,711         | 1,804,320         | 1,826,595         | 3.49              | 1.23               |
| Switzerland                         | 3,135,368         | 3,026,303         | 3,261,349         | 3,264,913         | 3,336,453         | 6.37              | 2.19               |
| Other countries of Western Europe   | 47,187            | 77,706            | 52,274            | 56,760            | 38,364            | 0.07              | -32.41             |
| <b>EAST MEDITERRANEAN EUROPE</b>    | <b>252,056</b>    | <b>350,286</b>    | <b>306,278</b>    | <b>402,273</b>    | <b>438,933</b>    | <b>0.84</b>       | <b>9.11</b>        |
| Israel                              | 71,834            | 122,739           | 101,531           | 144,017           | 125,915           | 0.24              | -12.57             |
| Turkey                              | 180,222           | 227,547           | 204,747           | 258,256           | 313,018           | 0.60              | 21.20              |
| <b>OTHER EUROPE</b>                 | <b>35,901</b>     | <b>25,023</b>     | <b>28,468</b>     | <b>25,606</b>     | <b>14,753</b>     | <b>0.03</b>       | <b>-42.38</b>      |
| Other countries of Europe           | 35,901            | 25,023            | 28,468            | 25,606            | 14,753            | 0.03              | -42.38             |

## ITALY

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>             | <b>275,989</b> | <b>304,127</b> | <b>345,397</b> | <b>391,322</b> | <b>400,219</b> | <b>0.76</b>       | <b>2.27</b>        |
| Egypt                          | 37,676         | 41,990         | 46,905         | 42,764         | 26,482         | 0.05              | -38.07             |
| Jordan                         | 19,245         | 15,238         | 18,960         | 14,844         | 17,332         | 0.03              | 16.76              |
| Lebanon                        | 21,114         | 43,770         | 44,297         | 63,039         | 28,540         | 0.05              | -54.73             |
| Libya                          | 11,920         | 22,078         | 8,199          | 2,085          | 3,305          | 0.01              | 58.51              |
| Saudi Arabia                   | 50,654         | 56,418         | 66,330         | 85,299         | 123,295        | 0.24              | 44.54              |
| United Arab Emirates           | 73,776         | 65,190         | 104,413        | 119,773        | 136,815        | 0.26              | 14.23              |
| Other countries of Middle East | 61,604         | 59,443         | 56,293         | 63,518         | 64,450         | 0.12              | 1.47               |
| <b>SOUTH ASIA</b>              | <b>357,196</b> | <b>297,814</b> | <b>283,474</b> | <b>380,078</b> | <b>329,469</b> | <b>0.63</b>       | <b>-13.32</b>      |
| India                          | 251,361        | 199,253        | 194,829        | 212,258        | 194,001        | 0.37              | -8.60              |
| Iran, Islamic Republic of      | 31,843         | 19,608         | 18,321         | 57,580         | 70,909         | 0.14              | 23.15              |
| Pakistan                       | 28,973         | 24,848         | 22,576         | 47,500         | 30,774         | 0.06              | -35.21             |
| Other countries of South Asia  | 45,019         | 54,105         | 47,748         | 62,740         | 33,785         | 0.06              | -46.15             |
| <b>NOT SPECIFIED</b>           | <b>328</b>     | <b>946</b>     | <b>476</b>     | <b>446</b>     | <b>547</b>     | <b>0.00</b>       | <b>22.65</b>       |
| Other countries of the World   | 328            | 946            | 476            | 446            | 547            | 0.00              | 22.65              |

## ITALY

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                    |     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|------------------------------------|-----|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                       | (*) | <b>76,292,846</b> | <b>76,762,341</b> | <b>77,694,032</b> | <b>81,067,636</b> | <b>84,924,548</b> | <b>100.00</b>     | <b>4.76</b>        |
| <b>AFRICA</b>                      |     | <b>275,380</b>    | <b>253,294</b>    | <b>261,105</b>    | <b>280,457</b>    | <b>313,371</b>    | <b>0.37</b>       | <b>11.74</b>       |
| <b>EAST AFRICA</b>                 |     | <b>32,521</b>     | <b>16,699</b>     | <b>21,702</b>     | <b>23,311</b>     | <b>21,356</b>     | <b>0.03</b>       | <b>-8.39</b>       |
| All countries of East Africa       |     | 32,521            | 16,699            | 21,702            | 23,311            | 21,356            | 0.03              | -8.39              |
| <b>CENTRAL AFRICA</b>              |     | <b>11,523</b>     | <b>11,149</b>     | <b>18,270</b>     | <b>22,069</b>     | <b>14,909</b>     | <b>0.02</b>       | <b>-32.44</b>      |
| Sao Tome and Principe              |     | 341               |                   | 682               |                   |                   |                   |                    |
| Other countries of Central Africa  |     | 11,182            |                   | 17,588            |                   |                   |                   |                    |
| All countries of Central Africa    |     |                   | 11,149            |                   | 22,069            | 14,909            | 0.02              | -32.44             |
| <b>NORTH AFRICA</b>                |     | <b>109,294</b>    | <b>117,071</b>    | <b>123,259</b>    | <b>132,154</b>    | <b>166,137</b>    | <b>0.20</b>       | <b>25.71</b>       |
| Algeria                            |     | 18,091            | 46,780            | 33,599            | 28,818            | 31,773            | 0.04              | 10.25              |
| Morocco                            |     | 42,734            | 20,926            | 49,050            | 37,587            | 56,347            | 0.07              | 49.91              |
| Tunisia                            |     | 44,214            | 42,294            | 33,189            | 61,598            | 76,865            | 0.09              | 24.78              |
| Other countries of North Africa    |     | 4,255             | 7,071             | 7,421             | 4,151             | 1,152             | 0.00              | -72.25             |
| <b>SOUTHERN AFRICA</b>             |     | <b>57,567</b>     | <b>62,261</b>     | <b>51,834</b>     | <b>53,166</b>     | <b>62,288</b>     | <b>0.07</b>       | <b>17.16</b>       |
| South Africa                       |     | 56,238            | 58,098            | 51,060            | 52,635            | 58,625            | 0.07              | 11.38              |
| Other countries of Southern Africa |     | 1,329             | 4,163             | 774               | 531               | 3,663             | 0.00              | 589.83             |
| <b>WEST AFRICA</b>                 |     | <b>64,475</b>     | <b>46,114</b>     | <b>46,040</b>     | <b>49,757</b>     | <b>48,681</b>     | <b>0.06</b>       | <b>-2.16</b>       |
| All countries of West Africa       |     | 64,475            | 46,114            | 46,040            | 49,757            | 48,681            | 0.06              | -2.16              |
| <b>AMERICAS</b>                    |     | <b>4,757,349</b>  | <b>5,404,282</b>  | <b>5,617,308</b>  | <b>6,098,624</b>  | <b>6,051,356</b>  | <b>7.13</b>       | <b>-0.78</b>       |
| <b>CARIBBEAN</b>                   |     | <b>27,358</b>     | <b>15,486</b>     | <b>30,053</b>     | <b>33,644</b>     | <b>28,242</b>     | <b>0.03</b>       | <b>-16.06</b>      |
| All countries of the Caribbean     |     | 27,358            | 15,486            | 30,053            | 33,644            | 28,242            | 0.03              | -16.06             |
| <b>CENTRAL AMERICA</b>             |     | <b>37,392</b>     | <b>45,048</b>     | <b>39,236</b>     | <b>52,518</b>     | <b>51,502</b>     | <b>0.06</b>       | <b>-1.93</b>       |
| Costa Rica                         |     | 14,851            | 17,198            | 15,219            | 17,071            | 14,529            | 0.02              | -14.89             |
| Panama                             |     | 3,238             | 9,686             | 4,759             | 5,782             | 13,975            | 0.02              | 141.70             |
| Other countries of Central America |     | 19,303            | 18,164            | 19,258            | 29,665            | 22,998            | 0.03              | -22.47             |
| <b>NORTH AMERICA</b>               |     | <b>3,789,802</b>  | <b>4,224,902</b>  | <b>4,343,099</b>  | <b>4,750,050</b>  | <b>4,631,301</b>  | <b>5.45</b>       | <b>-2.50</b>       |
| Canada                             |     | 612,174           | 646,276           | 782,255           | 867,988           | 922,708           | 1.09              | 6.30               |
| Mexico                             |     | 105,897           | 130,621           | 134,287           | 158,536           | 148,410           | 0.17              | -6.39              |
| United States of America           |     | 3,071,347         | 3,448,005         | 3,426,557         | 3,723,526         | 3,560,183         | 4.19              | -4.39              |
| Other countries of North America   |     | 384               |                   |                   |                   |                   |                   |                    |
| <b>SOUTH AMERICA</b>               |     | <b>902,797</b>    | <b>1,118,846</b>  | <b>1,204,920</b>  | <b>1,262,412</b>  | <b>1,340,311</b>  | <b>1.58</b>       | <b>6.17</b>        |
| Argentina                          |     | 205,764           | 259,317           | 304,018           | 348,788           | 388,400           | 0.46              | 11.36              |
| Brazil                             |     | 424,831           | 515,639           | 540,172           | 604,515           | 632,686           | 0.74              | 4.66               |
| Chile                              |     | 56,281            | 73,875            | 83,617            | 72,090            | 89,216            | 0.11              | 23.76              |
| Colombia                           |     | 29,125            | 47,581            | 70,444            | 65,498            | 59,060            | 0.07              | -9.83              |
| Peru                               |     | 23,280            | 26,152            | 27,349            | 25,781            | 44,942            | 0.05              | 74.32              |
| Venezuela, Bolivarian Republic of  |     | 83,285            | 145,750           | 122,645           | 58,826            | 53,730            | 0.06              | -8.66              |
| Other countries of South America   |     | 80,231            | 50,532            | 56,675            | 86,914            | 72,277            | 0.09              | -16.84             |
| <b>EAST ASIA AND THE PACIFIC</b>   |     | <b>1,656,647</b>  | <b>1,938,994</b>  | <b>1,882,353</b>  | <b>2,040,176</b>  | <b>2,035,618</b>  | <b>2.40</b>       | <b>-0.22</b>       |
| <b>NORTH-EAST ASIA</b>             |     | <b>722,802</b>    | <b>881,249</b>    | <b>889,300</b>    | <b>873,357</b>    | <b>852,939</b>    | <b>1.00</b>       | <b>-2.34</b>       |
| China                              |     | 251,699           | 297,513           | 310,064           | 271,951           | 280,123           | 0.33              | 3.00               |
| Hong Kong (China)                  |     | 36,787            | 34,984            | 32,517            | 48,171            | 29,766            | 0.04              | -38.21             |
| Japan                              |     | 365,304           | 459,700           | 432,834           | 449,752           | 426,667           | 0.50              | -5.13              |
| Korea, Republic of                 |     | 50,873            | 70,257            | 100,417           | 80,381            | 83,541            | 0.10              | 3.93               |
| Taiwan Province of China           |     | 15,583            | 16,008            | 11,884            | 21,243            | 28,463            | 0.03              | 33.99              |
| Other countries of North-East Asia |     | 2,556             | 2,787             | 1,584             | 1,859             | 4,379             | 0.01              | 135.56             |
| <b>SOUTH-EAST ASIA</b>             |     | <b>149,125</b>    | <b>143,857</b>    | <b>126,418</b>    | <b>137,919</b>    | <b>216,971</b>    | <b>0.26</b>       | <b>57.32</b>       |
| Indonesia                          |     | 23,290            | 19,084            | 15,302            | 23,952            | 49,557            | 0.06              | 106.90             |
| Malaysia                           |     | 23,915            | 23,163            | 24,212            | 24,099            | 40,508            | 0.05              | 68.09              |
| Philippines                        |     | 34,958            | 33,227            | 24,711            | 28,116            | 48,694            | 0.06              | 73.19              |
| Singapore                          |     | 35,471            | 32,652            | 34,317            | 34,444            | 35,534            | 0.04              | 3.16               |
| Thailand                           |     | 29,112            | 24,406            | 17,764            | 23,849            | 29,258            | 0.03              | 22.68              |
| Other countries of South-East Asia |     | 2,379             | 11,325            | 10,112            | 3,459             | 13,420            | 0.02              | 287.97             |

## ITALY

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>AUSTRALASIA</b>                  | <b>781,643</b>    | <b>912,037</b>    | <b>864,545</b>    | <b>1,028,560</b>  | <b>960,665</b>    | <b>1.13</b>       | <b>-6.60</b>       |
| Australia                           | 710,073           | 811,900           | 784,224           | 945,073           | 884,313           | 1.04              | -6.43              |
| New Zealand                         | 71,570            | 100,137           | 80,321            | 83,487            | 76,352            | 0.09              | -8.55              |
| <b>MELANESIA</b>                    | <b>1,316</b>      | <b>1,851</b>      | <b>451</b>        | <b>181</b>        | <b>4,502</b>      | <b>0.01</b>       | <b>2,387.29</b>    |
| Norfolk Island                      |                   |                   |                   | 20                |                   |                   |                    |
| Other countries of Melanesia        |                   |                   |                   | 161               | 4,502             | 0.01              | 2,696.27           |
| All countries of Melanesia          | 1,316             | 1,851             | 451               |                   |                   |                   |                    |
| <b>MICRONESIA</b>                   | <b>882</b>        |                   | <b>971</b>        |                   | <b>541</b>        | <b>0.00</b>       |                    |
| Guam                                |                   |                   | 749               |                   |                   |                   |                    |
| Other countries of Micronesia       |                   |                   | 222               |                   |                   |                   |                    |
| All countries of Micronesia         | 882               |                   |                   |                   | 541               | 0.00              |                    |
| <b>POLYNESIA</b>                    | <b>879</b>        |                   | <b>668</b>        | <b>159</b>        |                   |                   |                    |
| Samoa                               |                   |                   |                   | 159               |                   |                   |                    |
| All countries of Polynesia          | 879               |                   | 668               |                   |                   |                   |                    |
| <b>EUROPE</b>                       | <b>68,800,401</b> | <b>68,417,636</b> | <b>69,146,997</b> | <b>71,682,202</b> | <b>75,585,886</b> | <b>89.00</b>      | <b>5.45</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>       | <b>7,153,591</b>  | <b>7,444,314</b>  | <b>7,301,713</b>  | <b>7,033,195</b>  | <b>7,653,378</b>  | <b>9.01</b>       | <b>8.82</b>        |
| Czech Republic                      | 1,051,130         | 1,060,395         | 940,725           | 1,027,235         | 1,330,855         | 1.57              | 29.56              |
| Hungary                             | 604,932           | 698,634           | 632,430           | 664,639           | 742,580           | 0.87              | 11.73              |
| Poland                              | 1,524,685         | 1,485,405         | 1,516,054         | 1,606,847         | 1,746,642         | 2.06              | 8.70               |
| Romania                             | 1,059,922         | 1,124,890         | 1,122,412         | 1,132,259         | 1,144,956         | 1.35              | 1.12               |
| Russian Federation                  | 1,045,379         | 1,085,032         | 1,135,890         | 830,461           | 861,187           | 1.01              | 3.70               |
| Slovakia                            | 606,097           | 574,613           | 565,852           | 518,280           | 537,993           | 0.63              | 3.80               |
| Other countries Central/East Europe | 1,261,446         | 1,415,345         | 1,388,350         | 1,253,474         | 1,289,165         | 1.52              | 2.85               |
| <b>NORTHERN EUROPE</b>              | <b>5,694,281</b>  | <b>5,660,690</b>  | <b>5,890,053</b>  | <b>6,520,759</b>  | <b>7,017,061</b>  | <b>8.26</b>       | <b>7.61</b>        |
| Denmark                             | 591,348           | 544,090           | 590,222           | 649,743           | 770,386           | 0.91              | 18.57              |
| Finland                             | 281,792           | 264,201           | 243,247           | 248,434           | 192,534           | 0.23              | -22.50             |
| Ireland                             | 318,109           | 341,118           | 295,759           | 352,475           | 387,468           | 0.46              | 9.93               |
| Norway                              | 328,391           | 326,363           | 291,223           | 300,151           | 231,337           | 0.27              | -22.93             |
| Sweden                              | 518,951           | 533,414           | 487,366           | 505,316           | 506,241           | 0.60              | 0.18               |
| United Kingdom                      | 3,646,810         | 3,639,411         | 3,972,184         | 4,452,045         | 4,915,265         | 5.79              | 10.40              |
| Other countries of Northern Europe  | 8,880             | 12,093            | 10,052            | 12,595            | 13,830            | 0.02              | 9.81               |
| <b>SOUTHERN EUROPE</b>              | <b>9,743,174</b>  | <b>9,751,993</b>  | <b>9,524,247</b>  | <b>10,161,264</b> | <b>10,259,604</b> | <b>12.08</b>      | <b>0.97</b>        |
| Albania                             | 147,474           | 134,645           | 193,286           | 181,673           | 180,034           | 0.21              | -0.90              |
| Bosnia and Herzegovina              | 410,179           | 634,652           | 485,656           | 352,991           | 428,183           | 0.50              | 21.30              |
| Croatia                             | 1,274,320         | 1,099,408         | 1,135,975         | 1,347,137         | 1,260,494         | 1.48              | -6.43              |
| Greece                              | 399,267           | 452,698           | 483,947           | 433,091           | 460,831           | 0.54              | 6.41               |
| Malta                               | 77,356            | 91,718            | 69,844            | 86,133            | 126,903           | 0.15              | 47.33              |
| Portugal                            | 247,763           | 312,484           | 301,385           | 440,687           | 435,289           | 0.51              | -1.22              |
| Serbia                              | 404,160           | 639,733           | 626,371           | 381,386           | 358,014           | 0.42              | -6.13              |
| Slovenia                            | 4,070,720         | 3,937,703         | 3,900,944         | 4,447,062         | 4,403,855         | 5.19              | -0.97              |
| Spain                               | 2,631,346         | 2,277,657         | 2,202,978         | 2,291,143         | 2,401,844         | 2.83              | 4.83               |
| Other countries of Southern Europe  | 80,589            | 171,295           | 123,861           | 199,961           | 204,157           | 0.24              | 2.10               |
| <b>WESTERN EUROPE</b>               | <b>45,828,924</b> | <b>45,123,507</b> | <b>46,008,499</b> | <b>47,462,801</b> | <b>50,088,014</b> | <b>58.98</b>      | <b>5.53</b>        |
| Austria                             | 6,929,749         | 6,606,530         | 6,583,584         | 7,006,913         | 7,733,194         | 9.11              | 10.37              |
| Belgium                             | 1,441,271         | 1,479,533         | 1,382,507         | 1,205,212         | 1,282,435         | 1.51              | 6.41               |
| France                              | 10,245,551        | 10,361,116        | 11,260,160        | 11,646,095        | 11,641,962        | 13.71             | -0.04              |
| Germany                             | 11,679,304        | 10,971,379        | 10,674,627        | 11,432,513        | 13,306,443        | 15.67             | 16.39              |
| Luxembourg                          | 114,109           | 154,348           | 205,560           | 149,972           | 147,081           | 0.17              | -1.93              |
| Netherlands                         | 1,923,531         | 1,959,972         | 2,127,011         | 2,014,751         | 2,007,006         | 2.36              | -0.38              |
| Switzerland                         | 13,145,021        | 12,985,489        | 13,412,015        | 13,810,839        | 13,776,524        | 16.22             | -0.25              |
| Other countries of Western Europe   | 350,388           | 605,140           | 363,035           | 196,506           | 193,369           | 0.23              | -1.60              |
| <b>EAST MEDITERRANEAN EUROPE</b>    | <b>341,851</b>    | <b>408,066</b>    | <b>388,804</b>    | <b>477,955</b>    | <b>552,743</b>    | <b>0.65</b>       | <b>15.65</b>       |
| Israel                              | 145,055           | 167,548           | 166,432           | 202,525           | 191,805           | 0.23              | -5.29              |
| Turkey                              | 196,796           | 240,518           | 222,372           | 275,430           | 360,938           | 0.43              | 31.05              |

## ITALY

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>OTHER EUROPE</b>            | <b>38,580</b>  | <b>29,066</b>  | <b>33,681</b>  | <b>26,228</b>  | <b>15,086</b>  | <b>0.02</b>       | <b>-42.48</b>      |
| Other countries of Europe      | 38,580         | 29,066         | 33,681         | 26,228         | 15,086         | 0.02              | -42.48             |
| <b>MIDDLE EAST</b>             | <b>380,597</b> | <b>415,518</b> | <b>468,581</b> | <b>512,532</b> | <b>520,040</b> | <b>0.61</b>       | <b>1.46</b>        |
| Egypt                          | 55,029         | 67,829         | 60,936         | 58,296         | 38,937         | 0.05              | -33.21             |
| Jordan                         | 23,595         | 16,913         | 26,934         | 19,616         | 26,184         | 0.03              | 33.48              |
| Lebanon                        | 45,976         | 65,433         | 79,445         | 94,451         | 72,007         | 0.08              | -23.76             |
| Libya                          | 33,377         | 30,458         | 17,138         | 5,605          | 7,192          | 0.01              | 28.31              |
| Saudi Arabia                   | 58,149         | 79,746         | 91,011         | 104,440        | 140,072        | 0.16              | 34.12              |
| United Arab Emirates           | 87,354         | 80,286         | 124,791        | 146,390        | 158,188        | 0.19              | 8.06               |
| Other countries of Middle East | 77,117         | 74,853         | 68,326         | 83,734         | 77,460         | 0.09              | -7.49              |
| <b>SOUTH ASIA</b>              | <b>422,144</b> | <b>331,671</b> | <b>317,212</b> | <b>453,168</b> | <b>417,730</b> | <b>0.49</b>       | <b>-7.82</b>       |
| India                          | 280,902        | 210,262        | 211,588        | 252,861        | 223,626        | 0.26              | -11.56             |
| Iran, Islamic Republic of      | 45,311         | 27,822         | 24,309         | 74,705         | 107,340        | 0.13              | 43.69              |
| Pakistan                       | 47,849         | 35,104         | 28,744         | 55,763         | 42,065         | 0.05              | -24.56             |
| Other countries of South Asia  | 48,082         | 58,483         | 52,571         | 69,839         | 44,699         | 0.05              | -36.00             |
| <b>NOT SPECIFIED</b>           | <b>328</b>     | <b>946</b>     | <b>476</b>     | <b>477</b>     | <b>547</b>     | <b>0.00</b>       | <b>14.68</b>       |
| Other countries of the World   | 328            | 946            | 476            | 477            | 547            | 0.00              | 14.68              |

## ITALY

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>38,867,517</b> | <b>39,989,184</b> | <b>40,769,577</b> | <b>43,097,433</b> | <b>43,405,265</b> | <b>100.00</b>     | <b>0.71</b>        |
| <b>AFRICA</b>                          | <b>301,284</b>    | <b>184,501</b>    | <b>186,480</b>    | <b>239,480</b>    | <b>229,259</b>    | <b>0.53</b>       | <b>-4.27</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>73,916</b>     | <b>75,318</b>     | <b>71,201</b>     | <b>82,029</b>     | <b>73,858</b>     | <b>0.17</b>       | <b>-9.96</b>       |
| South Africa                           | 73,916            | 75,318            | 71,201            | 82,029            | 73,858            | 0.17              | -9.96              |
| <b>OTHER AFRICA</b>                    | <b>227,368</b>    | <b>109,183</b>    | <b>115,279</b>    | <b>157,451</b>    | <b>155,401</b>    | <b>0.36</b>       | <b>-1.30</b>       |
| Other countries of Africa              | 227,368           | 109,183           | 115,279           | 157,451           | 155,401           | 0.36              | -1.30              |
| <b>AMERICAS</b>                        | <b>6,034,731</b>  | <b>6,166,811</b>  | <b>6,282,900</b>  | <b>6,436,696</b>  | <b>6,254,160</b>  | <b>14.41</b>      | <b>-2.84</b>       |
| <b>NORTH AMERICA</b>                   | <b>4,699,061</b>  | <b>4,787,414</b>  | <b>4,936,566</b>  | <b>4,773,041</b>  | <b>4,566,739</b>  | <b>10.52</b>      | <b>-4.32</b>       |
| Canada                                 | 593,357           | 605,987           | 608,385           | 624,420           | 582,904           | 1.34              | -6.65              |
| Mexico                                 | 192,534           | 196,605           | 201,697           | 241,196           | 236,188           | 0.54              | -2.08              |
| United States of America               | 3,913,170         | 3,984,822         | 4,126,484         | 3,907,425         | 3,747,647         | 8.63              | -4.09              |
| <b>SOUTH AMERICA</b>                   | <b>1,335,670</b>  | <b>1,379,397</b>  | <b>1,346,334</b>  | <b>1,663,655</b>  | <b>1,687,421</b>  | <b>3.89</b>       | <b>1.43</b>        |
| Argentina                              | 301,808           | 339,271           | 310,733           | 462,381           | 533,943           | 1.23              | 15.48              |
| Brazil                                 | 696,110           | 670,847           | 674,357           | 757,147           | 647,228           | 1.49              | -14.52             |
| Venezuela, Bolivarian Republic of      | 66,269            | 66,410            | 48,503            | 41,605            | 39,597            | 0.09              | -4.83              |
| Other countries of South America       | 271,483           | 302,869           | 312,741           | 402,522           | 466,653           | 1.08              | 15.93              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,602,744</b>  | <b>4,915,535</b>  | <b>5,300,309</b>  | <b>6,593,029</b>  | <b>5,814,956</b>  | <b>13.40</b>      | <b>-11.80</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>3,254,060</b>  | <b>3,520,669</b>  | <b>3,894,547</b>  | <b>4,903,768</b>  | <b>4,152,778</b>  | <b>9.57</b>       | <b>-15.31</b>      |
| China                                  | 1,516,406         | 1,760,320         | 2,180,295         | 3,152,811         | 2,506,806         | 5.78              | -20.49             |
| Japan                                  | 1,380,879         | 1,361,430         | 1,236,817         | 1,050,553         | 866,293           | 2.00              | -17.54             |
| Korea, Republic of                     | 356,775           | 398,919           | 477,435           | 700,404           | 779,679           | 1.80              | 11.32              |
| <b>AUSTRALASIA</b>                     | <b>752,878</b>    | <b>790,921</b>    | <b>781,936</b>    | <b>796,643</b>    | <b>764,253</b>    | <b>1.76</b>       | <b>-4.07</b>       |
| Australia                              | 665,648           | 702,333           | 692,006           | 708,089           | 679,633           | 1.57              | -4.02              |
| New Zealand                            | 87,230            | 88,588            | 89,930            | 88,554            | 84,620            | 0.19              | -4.44              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>595,806</b>    | <b>603,945</b>    | <b>623,826</b>    | <b>892,618</b>    | <b>897,925</b>    | <b>2.07</b>       | <b>0.59</b>        |
| Other countries of Asia                | 595,806           | 603,945           | 623,826           | 892,618           | 897,925           | 2.07              | 0.59               |
| <b>EUROPE</b>                          | <b>26,839,941</b> | <b>27,519,958</b> | <b>27,777,077</b> | <b>28,369,825</b> | <b>29,556,076</b> | <b>68.09</b>      | <b>4.18</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>3,132,588</b>  | <b>3,403,096</b>  | <b>3,382,608</b>  | <b>2,984,753</b>  | <b>3,002,102</b>  | <b>6.92</b>       | <b>0.58</b>        |
| Czech Republic                         | 373,893           | 385,291           | 386,434           | 418,459           | 428,335           | 0.99              | 2.36               |
| Estonia                                | 36,805            | 40,547            | 42,678            | 48,814            | 48,307            | 0.11              | -1.04              |
| Hungary                                | 247,323           | 259,329           | 285,977           | 316,197           | 342,847           | 0.79              | 8.43               |
| Latvia                                 | 40,874            | 47,671            | 48,779            | 50,993            | 51,620            | 0.12              | 1.23               |
| Lithuania                              | 73,278            | 88,485            | 88,452            | 99,247            | 97,913            | 0.23              | -1.34              |
| Poland                                 | 691,355           | 730,935           | 832,041           | 892,453           | 943,310           | 2.17              | 5.70               |
| Russian Federation                     | 1,578,700         | 1,753,193         | 1,592,380         | 1,032,955         | 957,998           | 2.21              | -7.26              |
| Slovakia                               | 90,360            | 97,645            | 105,867           | 125,635           | 131,772           | 0.30              | 4.88               |
| <b>NORTHERN EUROPE</b>                 | <b>4,184,628</b>  | <b>4,238,152</b>  | <b>4,339,049</b>  | <b>4,416,544</b>  | <b>4,580,337</b>  | <b>10.55</b>      | <b>3.71</b>        |
| Denmark                                | 359,677           | 359,724           | 344,502           | 357,123           | 385,780           | 0.89              | 8.02               |
| Finland                                | 219,454           | 217,899           | 221,114           | 195,307           | 189,220           | 0.44              | -3.12              |
| Iceland                                | 20,586            | 19,474            | 22,558            | 21,874            | 25,617            | 0.06              | 17.11              |
| Ireland                                | 299,447           | 297,695           | 302,247           | 262,931           | 269,587           | 0.62              | 2.53               |
| Norway                                 | 331,455           | 338,409           | 333,386           | 299,628           | 296,343           | 0.68              | -1.10              |
| Sweden                                 | 499,838           | 506,766           | 502,893           | 522,778           | 548,651           | 1.26              | 4.95               |
| United Kingdom                         | 2,454,171         | 2,498,185         | 2,612,349         | 2,756,903         | 2,865,139         | 6.60              | 3.93               |
| <b>SOUTHERN EUROPE</b>                 | <b>2,324,785</b>  | <b>2,250,779</b>  | <b>2,355,275</b>  | <b>2,377,534</b>  | <b>2,574,060</b>  | <b>5.93</b>       | <b>8.27</b>        |
| Croatia                                | 147,138           | 149,421           | 158,844           | 170,112           | 192,389           | 0.44              | 13.10              |
| Greece                                 | 266,215           | 273,558           | 279,669           | 232,280           | 249,424           | 0.57              | 7.38               |
| Malta                                  | 59,894            | 70,165            | 71,197            | 78,588            | 84,005            | 0.19              | 6.89               |
| Portugal                               | 208,992           | 203,489           | 221,002           | 234,422           | 254,528           | 0.59              | 8.58               |
| Slovenia                               | 149,011           | 155,819           | 157,126           | 172,220           | 181,893           | 0.42              | 5.62               |
| Spain                                  | 1,493,535         | 1,398,327         | 1,467,437         | 1,489,912         | 1,611,821         | 3.71              | 8.18               |
| <b>WESTERN EUROPE</b>                  | <b>15,126,929</b> | <b>15,483,278</b> | <b>15,604,673</b> | <b>16,326,720</b> | <b>16,852,356</b> | <b>38.83</b>      | <b>3.22</b>        |
| Austria                                | 1,600,731         | 1,616,711         | 1,682,685         | 1,750,331         | 1,821,647         | 4.20              | 4.07               |
| Belgium                                | 860,163           | 875,174           | 855,856           | 898,195           | 926,358           | 2.13              | 3.14               |
| France                                 | 3,007,555         | 3,120,628         | 3,104,639         | 3,371,510         | 3,301,397         | 7.61              | -2.08              |

## ITALY

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Germany                          | 6,990,758        | 7,094,037        | 7,132,089        | 7,223,944        | 7,640,444        | 17.60             | 5.77               |
| Luxembourg                       | 58,763           | 64,691           | 64,026           | 68,315           | 71,219           | 0.16              | 4.25               |
| Netherlands                      | 944,519          | 931,599          | 941,618          | 967,099          | 1,012,202        | 2.33              | 4.66               |
| Switzerland                      | 1,664,440        | 1,780,438        | 1,823,760        | 2,047,326        | 2,079,089        | 4.79              | 1.55               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>553,266</b>   | <b>626,868</b>   | <b>658,777</b>   | <b>802,704</b>   | <b>860,811</b>   | <b>1.98</b>       | <b>7.24</b>        |
| Cyprus                           | 22,040           | 20,554           | 21,857           | 22,611           | 21,875           | 0.05              | -3.26              |
| Israel                           | 274,036          | 301,286          | 317,923          | 395,549          | 429,506          | 0.99              | 8.58               |
| Turkey                           | 257,190          | 305,028          | 318,997          | 384,544          | 409,430          | 0.94              | 6.47               |
| <b>OTHER EUROPE</b>              | <b>1,517,745</b> | <b>1,517,785</b> | <b>1,436,695</b> | <b>1,461,570</b> | <b>1,686,410</b> | <b>3.89</b>       | <b>15.38</b>       |
| Other countries of Europe        | 1,517,745        | 1,517,785        | 1,436,695        | 1,461,570        | 1,686,410        | 3.89              | 15.38              |
| <b>MIDDLE EAST</b>               | <b>319,604</b>   | <b>348,709</b>   | <b>376,797</b>   | <b>480,463</b>   | <b>523,100</b>   | <b>1.21</b>       | <b>8.87</b>        |
| Egypt                            | 41,662           | 44,745           | 45,054           | 62,012           | 66,615           | 0.15              | 7.42               |
| Other countries of Middle East   | 277,942          | 303,964          | 331,743          | 418,451          | 456,485          | 1.05              | 9.09               |
| <b>SOUTH ASIA</b>                | <b>258,854</b>   | <b>259,173</b>   | <b>261,708</b>   | <b>388,014</b>   | <b>400,680</b>   | <b>0.92</b>       | <b>3.26</b>        |
| India                            | 258,854          | 259,173          | 261,708          | 388,014          | 400,680          | 0.92              | 3.26               |
| <b>NOT SPECIFIED</b>             | <b>510,359</b>   | <b>594,497</b>   | <b>584,306</b>   | <b>589,926</b>   | <b>627,034</b>   | <b>1.44</b>       | <b>6.29</b>        |
| Other countries of the World     | 510,359          | 594,497          | 584,306          | 589,926          | 627,034          | 1.44              | 6.29               |

## ITALY

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>48,738,575</b> | <b>50,263,236</b> | <b>51,635,500</b> | <b>55,039,251</b> | <b>56,764,239</b> | <b>100.00</b>     | <b>3.13</b>        |
| <b>AFRICA</b>                          | <b>342,175</b>    | <b>215,283</b>    | <b>217,180</b>    | <b>277,369</b>    | <b>267,191</b>    | <b>0.47</b>       | <b>-3.67</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>89,643</b>     | <b>91,646</b>     | <b>86,010</b>     | <b>100,987</b>    | <b>90,827</b>     | <b>0.16</b>       | <b>-10.06</b>      |
| South Africa                           | 89,643            | 91,646            | 86,010            | 100,987           | 90,827            | 0.16              | -10.06             |
| <b>OTHER AFRICA</b>                    | <b>252,532</b>    | <b>123,637</b>    | <b>131,170</b>    | <b>176,382</b>    | <b>176,364</b>    | <b>0.31</b>       | <b>-0.01</b>       |
| Other countries of Africa              | 252,532           | 123,637           | 131,170           | 176,382           | 176,364           | 0.31              | -0.01              |
| <b>AMERICAS</b>                        | <b>6,851,313</b>  | <b>7,041,606</b>  | <b>7,234,098</b>  | <b>7,504,081</b>  | <b>7,482,297</b>  | <b>13.18</b>      | <b>-0.29</b>       |
| <b>NORTH AMERICA</b>                   | <b>5,364,985</b>  | <b>5,489,403</b>  | <b>5,695,927</b>  | <b>5,577,465</b>  | <b>5,472,716</b>  | <b>9.64</b>       | <b>-1.88</b>       |
| Canada                                 | 706,427           | 724,606           | 734,805           | 769,026           | 740,528           | 1.30              | -3.71              |
| Mexico                                 | 216,009           | 221,861           | 229,006           | 277,020           | 283,264           | 0.50              | 2.25               |
| United States of America               | 4,442,549         | 4,542,936         | 4,732,116         | 4,531,419         | 4,448,924         | 7.84              | -1.82              |
| <b>SOUTH AMERICA</b>                   | <b>1,486,328</b>  | <b>1,552,203</b>  | <b>1,538,171</b>  | <b>1,926,616</b>  | <b>2,009,581</b>  | <b>3.54</b>       | <b>4.31</b>        |
| Argentina                              | 341,330           | 385,379           | 358,681           | 537,848           | 641,238           | 1.13              | 19.22              |
| Brazil                                 | 765,174           | 747,065           | 762,845           | 872,807           | 759,967           | 1.34              | -12.93             |
| Venezuela, Bolivarian Republic of      | 72,990            | 74,552            | 54,832            | 47,009            | 45,531            | 0.08              | -3.14              |
| Other countries of South America       | 306,834           | 345,207           | 361,813           | 468,952           | 562,845           | 0.99              | 20.02              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,998,069</b>  | <b>5,368,972</b>  | <b>5,816,498</b>  | <b>7,261,413</b>  | <b>6,512,205</b>  | <b>11.47</b>      | <b>-10.32</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>3,422,883</b>  | <b>3,721,204</b>  | <b>4,142,313</b>  | <b>5,233,921</b>  | <b>4,475,365</b>  | <b>7.88</b>       | <b>-14.49</b>      |
| China                                  | 1,583,479         | 1,850,206         | 2,297,699         | 3,338,155         | 2,678,626         | 4.72              | -19.76             |
| Japan                                  | 1,449,115         | 1,432,051         | 1,309,943         | 1,109,546         | 922,089           | 1.62              | -16.89             |
| Korea, Republic of                     | 390,289           | 438,947           | 534,671           | 786,220           | 874,650           | 1.54              | 11.25              |
| <b>AUSTRALASIA</b>                     | <b>933,340</b>    | <b>986,591</b>    | <b>985,050</b>    | <b>1,027,448</b>  | <b>1,030,217</b>  | <b>1.81</b>       | <b>0.27</b>        |
| Australia                              | 820,562           | 870,857           | 866,552           | 906,338           | 909,240           | 1.60              | 0.32               |
| New Zealand                            | 112,778           | 115,734           | 118,498           | 121,110           | 120,977           | 0.21              | -0.11              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>641,846</b>    | <b>661,177</b>    | <b>689,135</b>    | <b>1,000,044</b>  | <b>1,006,623</b>  | <b>1.77</b>       | <b>0.66</b>        |
| Other countries of Asia                | 641,846           | 661,177           | 689,135           | 1,000,044         | 1,006,623         | 1.77              | 0.66               |
| <b>EUROPE</b>                          | <b>35,377,771</b> | <b>36,347,208</b> | <b>37,040,667</b> | <b>38,416,871</b> | <b>40,790,629</b> | <b>71.86</b>      | <b>6.18</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>3,947,068</b>  | <b>4,299,709</b>  | <b>4,346,873</b>  | <b>4,007,792</b>  | <b>4,078,325</b>  | <b>7.18</b>       | <b>1.76</b>        |
| Czech Republic                         | 639,847           | 651,197           | 659,046           | 715,237           | 720,193           | 1.27              | 0.69               |
| Estonia                                | 43,278            | 49,520            | 52,918            | 64,400            | 63,417            | 0.11              | -1.53              |
| Hungary                                | 348,665           | 363,648           | 399,596           | 443,977           | 477,869           | 0.84              | 7.63               |
| Latvia                                 | 49,650            | 59,216            | 61,857            | 67,221            | 68,991            | 0.12              | 2.63               |
| Lithuania                              | 86,885            | 108,067           | 110,836           | 127,161           | 127,073           | 0.22              | -0.07              |
| Poland                                 | 919,013           | 981,351           | 1,104,871         | 1,203,650         | 1,282,150         | 2.26              | 6.52               |
| Russian Federation                     | 1,707,998         | 1,926,911         | 1,785,000         | 1,194,744         | 1,132,282         | 1.99              | -5.23              |
| Slovakia                               | 151,732           | 159,799           | 172,749           | 191,402           | 206,350           | 0.36              | 7.81               |
| <b>NORTHERN EUROPE</b>                 | <b>5,154,472</b>  | <b>5,244,767</b>  | <b>5,372,059</b>  | <b>5,542,945</b>  | <b>5,920,449</b>  | <b>10.43</b>      | <b>6.81</b>        |
| Denmark                                | 626,425           | 619,236           | 580,980           | 598,331           | 663,958           | 1.17              | 10.97              |
| Finland                                | 258,618           | 257,866           | 264,678           | 240,698           | 237,473           | 0.42              | -1.34              |
| Iceland                                | 23,627            | 22,672            | 26,037            | 26,327            | 30,597            | 0.05              | 16.22              |
| Ireland                                | 361,263           | 366,346           | 373,678           | 343,580           | 373,252           | 0.66              | 8.64               |
| Norway                                 | 395,285           | 407,664           | 406,191           | 371,385           | 376,353           | 0.66              | 1.34               |
| Sweden                                 | 599,239           | 615,721           | 612,212           | 645,384           | 691,530           | 1.22              | 7.15               |
| United Kingdom                         | 2,890,015         | 2,955,262         | 3,108,283         | 3,317,240         | 3,547,286         | 6.25              | 6.93               |
| <b>SOUTHERN EUROPE</b>                 | <b>2,679,426</b>  | <b>2,610,854</b>  | <b>2,756,891</b>  | <b>2,841,538</b>  | <b>3,129,951</b>  | <b>5.51</b>       | <b>10.15</b>       |
| Croatia                                | 169,870           | 172,882           | 184,606           | 197,550           | 223,959           | 0.39              | 13.37              |
| Greece                                 | 290,038           | 299,289           | 307,126           | 259,306           | 286,839           | 0.51              | 10.62              |
| Malta                                  | 69,618            | 82,394            | 85,823            | 95,952            | 104,170           | 0.18              | 8.56               |
| Portugal                               | 232,512           | 228,853           | 250,550           | 269,568           | 299,048           | 0.53              | 10.94              |
| Slovenia                               | 205,581           | 212,597           | 216,345           | 239,750           | 257,076           | 0.45              | 7.23               |
| Spain                                  | 1,711,807         | 1,614,839         | 1,712,441         | 1,779,412         | 1,958,859         | 3.45              | 10.08              |
| <b>WESTERN EUROPE</b>                  | <b>21,289,604</b> | <b>21,773,755</b> | <b>22,156,425</b> | <b>23,404,741</b> | <b>24,686,081</b> | <b>43.49</b>      | <b>5.47</b>        |
| Austria                                | 2,110,605         | 2,113,848         | 2,212,556         | 2,320,803         | 2,416,672         | 4.26              | 4.13               |
| Belgium                                | 1,103,629         | 1,136,286         | 1,118,179         | 1,178,215         | 1,239,774         | 2.18              | 5.22               |
| France                                 | 3,700,775         | 3,879,255         | 3,902,742         | 4,332,049         | 4,360,152         | 7.68              | 0.65               |



## ITALY

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Germany                          | 10,192,697       | 10,329,271       | 10,531,441       | 10,859,244       | 11,687,313       | 20.59             | 7.63               |
| Luxembourg                       | 70,917           | 75,519           | 74,838           | 81,265           | 86,032           | 0.15              | 5.87               |
| Netherlands                      | 1,959,306        | 1,925,017        | 1,914,225        | 1,941,773        | 2,093,214        | 3.69              | 7.80               |
| Switzerland                      | 2,151,675        | 2,314,559        | 2,402,444        | 2,691,392        | 2,802,924        | 4.94              | 4.14               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>616,250</b>   | <b>705,354</b>   | <b>751,221</b>   | <b>929,317</b>   | <b>1,013,846</b> | <b>1.79</b>       | <b>9.10</b>        |
| Cyprus                           | 24,174           | 23,343           | 24,062           | 25,591           | 25,458           | 0.04              | -0.52              |
| Israel                           | 315,476          | 351,559          | 379,290          | 474,505          | 524,979          | 0.92              | 10.64              |
| Turkey                           | 276,600          | 330,452          | 347,869          | 429,221          | 463,409          | 0.82              | 7.97               |
| <b>OTHER EUROPE</b>              | <b>1,690,951</b> | <b>1,712,769</b> | <b>1,657,198</b> | <b>1,690,538</b> | <b>1,961,977</b> | <b>3.46</b>       | <b>16.06</b>       |
| Other countries of Europe        | 1,690,951        | 1,712,769        | 1,657,198        | 1,690,538        | 1,961,977        | 3.46              | 16.06              |
| <b>MIDDLE EAST</b>               | <b>339,554</b>   | <b>372,813</b>   | <b>405,574</b>   | <b>520,861</b>   | <b>578,424</b>   | <b>1.02</b>       | <b>11.05</b>       |
| Egypt                            | 45,124           | 48,960           | 49,049           | 67,939           | 75,132           | 0.13              | 10.59              |
| Other countries of Middle East   | 294,430          | 323,853          | 356,525          | 452,922          | 503,292          | 0.89              | 11.12              |
| <b>SOUTH ASIA</b>                | <b>276,229</b>   | <b>279,232</b>   | <b>285,259</b>   | <b>426,964</b>   | <b>447,695</b>   | <b>0.79</b>       | <b>4.86</b>        |
| India                            | 276,229          | 279,232          | 285,259          | 426,964          | 447,695          | 0.79              | 4.86               |
| <b>NOT SPECIFIED</b>             | <b>553,464</b>   | <b>638,122</b>   | <b>636,224</b>   | <b>631,692</b>   | <b>685,798</b>   | <b>1.21</b>       | <b>8.57</b>        |
| Other countries of the World     | 553,464          | 638,122          | 636,224          | 631,692          | 685,798          | 1.21              | 8.57               |

## ITALY

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012               | 2013               | 2014               | 2015               | 2016               | Market share 2016 | % Change 2016-2015 |
|--|--------------------|--------------------|--------------------|--------------------|--------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>122,700,343</b> | <b>126,330,288</b> | <b>127,373,740</b> | <b>129,691,791</b> | <b>131,988,707</b> | <b>100.00</b>     | <b>1.77</b>        |
| <b>AFRICA</b>                          | <b>1,196,970</b>   | <b>632,159</b>     | <b>726,390</b>     | <b>941,303</b>     | <b>916,047</b>     | <b>0.69</b>       | <b>-2.68</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>212,829</b>     | <b>215,482</b>     | <b>215,906</b>     | <b>248,658</b>     | <b>225,096</b>     | <b>0.17</b>       | <b>-9.48</b>       |
| South Africa                           | 212,829            | 215,482            | 215,906            | 248,658            | 225,096            | 0.17              | -9.48              |
| <b>OTHER AFRICA</b>                    | <b>984,141</b>     | <b>416,677</b>     | <b>510,484</b>     | <b>692,645</b>     | <b>690,951</b>     | <b>0.52</b>       | <b>-0.24</b>       |
| Other countries of Africa              | 984,141            | 416,677            | 510,484            | 692,645            | 690,951            | 0.52              | -0.24              |
| <b>AMERICAS</b>                        | <b>14,693,766</b>  | <b>15,119,084</b>  | <b>15,312,758</b>  | <b>15,634,854</b>  | <b>15,172,495</b>  | <b>11.50</b>      | <b>-2.96</b>       |
| <b>NORTH AMERICA</b>                   | <b>11,571,920</b>  | <b>11,850,708</b>  | <b>12,070,022</b>  | <b>11,672,528</b>  | <b>11,229,031</b>  | <b>8.51</b>       | <b>-3.80</b>       |
| Canada                                 | 1,552,994          | 1,594,486          | 1,602,570          | 1,635,055          | 1,505,756          | 1.14              | -7.91              |
| Mexico                                 | 428,562            | 440,945            | 448,941            | 527,642            | 510,749            | 0.39              | -3.20              |
| United States of America               | 9,590,364          | 9,815,277          | 10,018,511         | 9,509,831          | 9,212,526          | 6.98              | -3.13              |
| <b>SOUTH AMERICA</b>                   | <b>3,121,846</b>   | <b>3,268,376</b>   | <b>3,242,736</b>   | <b>3,962,326</b>   | <b>3,943,464</b>   | <b>2.99</b>       | <b>-0.48</b>       |
| Argentina                              | 702,862            | 787,033            | 745,336            | 1,104,345          | 1,253,693          | 0.95              | 13.52              |
| Brazil                                 | 1,598,437          | 1,571,282          | 1,597,544          | 1,796,447          | 1,527,518          | 1.16              | -14.97             |
| Venezuela, Bolivarian Republic of      | 177,622            | 191,224            | 160,574            | 125,144            | 106,149            | 0.08              | -15.18             |
| Other countries of South America       | 642,925            | 718,837            | 739,282            | 936,390            | 1,056,104          | 0.80              | 12.78              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>8,619,225</b>   | <b>9,029,703</b>   | <b>9,643,579</b>   | <b>12,207,837</b>  | <b>10,951,154</b>  | <b>8.30</b>       | <b>-10.29</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>5,419,732</b>   | <b>5,756,384</b>   | <b>6,296,349</b>   | <b>8,216,853</b>   | <b>7,043,883</b>   | <b>5.34</b>       | <b>-14.28</b>      |
| China                                  | 2,265,575          | 2,536,935          | 3,133,825          | 4,859,805          | 3,921,942          | 2.97              | -19.30             |
| Japan                                  | 2,559,377          | 2,567,519          | 2,380,309          | 2,122,899          | 1,751,653          | 1.33              | -17.49             |
| Korea, Republic of                     | 594,780            | 651,930            | 782,215            | 1,234,149          | 1,370,288          | 1.04              | 11.03              |
| <b>AUSTRALASIA</b>                     | <b>1,920,914</b>   | <b>1,994,117</b>   | <b>1,967,211</b>   | <b>2,030,275</b>   | <b>1,943,538</b>   | <b>1.47</b>       | <b>-4.27</b>       |
| Australia                              | 1,687,234          | 1,758,300          | 1,736,229          | 1,813,351          | 1,739,469          | 1.32              | -4.07              |
| New Zealand                            | 233,680            | 235,817            | 230,982            | 216,924            | 204,069            | 0.15              | -5.93              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,278,579</b>   | <b>1,279,202</b>   | <b>1,380,019</b>   | <b>1,960,709</b>   | <b>1,963,733</b>   | <b>1.49</b>       | <b>0.15</b>        |
| Other countries of Asia                | 1,278,579          | 1,279,202          | 1,380,019          | 1,960,709          | 1,963,733          | 1.49              | 0.15               |
| <b>EUROPE</b>                          | <b>95,504,674</b>  | <b>98,533,355</b>  | <b>98,578,099</b>  | <b>97,227,834</b>  | <b>101,045,362</b> | <b>76.56</b>      | <b>3.93</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>11,034,914</b>  | <b>12,011,884</b>  | <b>12,014,213</b>  | <b>10,304,931</b>  | <b>10,301,033</b>  | <b>7.80</b>       | <b>-0.04</b>       |
| Czech Republic                         | 1,577,270          | 1,593,566          | 1,587,410          | 1,695,428          | 1,746,858          | 1.32              | 3.03               |
| Estonia                                | 127,023            | 124,636            | 129,764            | 143,769            | 138,694            | 0.11              | -3.53              |
| Hungary                                | 763,811            | 794,124            | 857,672            | 932,432            | 1,014,405          | 0.77              | 8.79               |
| Latvia                                 | 128,949            | 141,985            | 144,537            | 150,058            | 157,163            | 0.12              | 4.73               |
| Lithuania                              | 198,109            | 250,823            | 246,940            | 274,177            | 266,277            | 0.20              | -2.88              |
| Poland                                 | 2,356,455          | 2,455,369          | 2,715,170          | 2,923,358          | 3,133,588          | 2.37              | 7.19               |
| Russian Federation                     | 5,501,906          | 6,252,558          | 5,906,084          | 3,660,261          | 3,307,433          | 2.51              | -9.64              |
| Slovakia                               | 381,391            | 398,823            | 426,636            | 525,448            | 536,615            | 0.41              | 2.13               |
| <b>NORTHERN EUROPE</b>                 | <b>15,217,421</b>  | <b>15,630,475</b>  | <b>15,935,557</b>  | <b>15,556,956</b>  | <b>15,987,393</b>  | <b>12.11</b>      | <b>2.77</b>        |
| Denmark                                | 1,342,876          | 1,377,381          | 1,319,671          | 1,279,815          | 1,370,778          | 1.04              | 7.11               |
| Finland                                | 743,494            | 752,774            | 752,270            | 619,436            | 630,472            | 0.48              | 1.78               |
| Iceland                                | 77,106             | 81,627             | 86,470             | 78,470             | 86,294             | 0.07              | 9.97               |
| Ireland                                | 1,143,677          | 1,144,569          | 1,155,101          | 925,158            | 953,231            | 0.72              | 3.03               |
| Norway                                 | 1,111,229          | 1,178,537          | 1,149,993          | 924,780            | 905,301            | 0.69              | -2.11              |
| Sweden                                 | 1,790,342          | 1,852,668          | 1,857,745          | 1,752,754          | 1,871,013          | 1.42              | 6.75               |
| United Kingdom                         | 9,008,697          | 9,242,919          | 9,614,307          | 9,976,543          | 10,170,304         | 7.71              | 1.94               |
| <b>SOUTHERN EUROPE</b>                 | <b>6,268,166</b>   | <b>6,120,874</b>   | <b>6,343,088</b>   | <b>5,884,805</b>   | <b>6,275,926</b>   | <b>4.75</b>       | <b>6.65</b>        |
| Croatia                                | 413,243            | 419,708            | 432,514            | 432,142            | 471,721            | 0.36              | 9.16               |
| Greece                                 | 736,400            | 746,876            | 739,017            | 575,425            | 601,247            | 0.46              | 4.49               |
| Malta                                  | 195,912            | 225,388            | 223,931            | 228,672            | 242,470            | 0.18              | 6.03               |
| Portugal                               | 566,741            | 554,871            | 594,777            | 575,815            | 630,376            | 0.48              | 9.48               |
| Slovenia                               | 418,719            | 428,486            | 419,719            | 445,861            | 478,889            | 0.36              | 7.41               |
| Spain                                  | 3,937,151          | 3,745,545          | 3,933,130          | 3,626,890          | 3,851,223          | 2.92              | 6.19               |
| <b>WESTERN EUROPE</b>                  | <b>57,041,534</b>  | <b>58,474,272</b>  | <b>58,056,986</b>  | <b>58,926,857</b>  | <b>61,325,277</b>  | <b>46.46</b>      | <b>4.07</b>        |
| Austria                                | 5,535,023          | 5,580,473          | 5,705,518          | 5,790,565          | 5,991,833          | 4.54              | 3.48               |
| Belgium                                | 3,278,599          | 3,366,983          | 3,224,914          | 3,251,412          | 3,304,211          | 2.50              | 1.62               |
| France                                 | 8,588,324          | 9,028,387          | 8,948,422          | 9,487,080          | 9,709,343          | 7.36              | 2.34               |

## ITALY

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Germany                          | 30,232,994       | 30,750,733       | 30,489,835       | 30,253,233       | 31,904,832       | 24.17             | 5.46               |
| Luxembourg                       | 269,209          | 281,035          | 277,433          | 285,054          | 285,598          | 0.22              | 0.19               |
| Netherlands                      | 3,249,696        | 3,228,291        | 3,147,069        | 3,085,278        | 3,172,561        | 2.40              | 2.83               |
| Switzerland                      | 5,887,689        | 6,238,370        | 6,263,795        | 6,774,235        | 6,956,899        | 5.27              | 2.70               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,506,884</b> | <b>1,713,836</b> | <b>1,748,548</b> | <b>2,130,799</b> | <b>2,270,193</b> | <b>1.72</b>       | <b>6.54</b>        |
| Cyprus                           | 62,828           | 62,377           | 62,994           | 59,773           | 61,142           | 0.05              | 2.29               |
| Israel                           | 823,066          | 909,597          | 940,135          | 1,178,483        | 1,262,547        | 0.96              | 7.13               |
| Turkey                           | 620,990          | 741,862          | 745,419          | 892,543          | 946,504          | 0.72              | 6.05               |
| <b>OTHER EUROPE</b>              | <b>4,435,755</b> | <b>4,582,014</b> | <b>4,479,707</b> | <b>4,423,486</b> | <b>4,885,540</b> | <b>3.70</b>       | <b>10.45</b>       |
| Other countries of Europe        | 4,435,755        | 4,582,014        | 4,479,707        | 4,423,486        | 4,885,540        | 3.70              | 10.45              |
| <b>MIDDLE EAST</b>               | <b>958,997</b>   | <b>1,013,418</b> | <b>1,117,380</b> | <b>1,386,965</b> | <b>1,467,095</b> | <b>1.11</b>       | <b>5.78</b>        |
| Egypt                            | 170,050          | 148,615          | 153,633          | 209,473          | 223,317          | 0.17              | 6.61               |
| Other countries of Middle East   | 788,947          | 864,803          | 963,747          | 1,177,492        | 1,243,778        | 0.94              | 5.63               |
| <b>SOUTH ASIA</b>                | <b>512,474</b>   | <b>519,179</b>   | <b>547,273</b>   | <b>873,022</b>   | <b>891,156</b>   | <b>0.68</b>       | <b>2.08</b>        |
| India                            | 512,474          | 519,179          | 547,273          | 873,022          | 891,156          | 0.68              | 2.08               |
| <b>NOT SPECIFIED</b>             | <b>1,214,237</b> | <b>1,483,390</b> | <b>1,448,261</b> | <b>1,419,976</b> | <b>1,545,398</b> | <b>1.17</b>       | <b>8.83</b>        |
| Other countries of the World     | 1,214,237        | 1,483,390        | 1,448,261        | 1,419,976        | 1,545,398        | 1.17              | 8.83               |

## ITALY

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012               | 2013               | 2014               | 2015               | 2016               | Market share 2016 | % Change 2016-2015 |
|--|--------------------|--------------------|--------------------|--------------------|--------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>180,594,988</b> | <b>184,793,382</b> | <b>186,792,507</b> | <b>192,625,026</b> | <b>199,421,814</b> | <b>100.00</b>     | <b>3.53</b>        |
| <b>AFRICA</b>                          | <b>1,623,414</b>   | <b>880,265</b>     | <b>996,978</b>     | <b>1,255,389</b>   | <b>1,289,314</b>   | <b>0.65</b>       | <b>2.70</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>271,223</b>     | <b>274,164</b>     | <b>266,783</b>     | <b>306,451</b>     | <b>281,474</b>     | <b>0.14</b>       | <b>-8.15</b>       |
| South Africa                           | 271,223            | 274,164            | 266,783            | 306,451            | 281,474            | 0.14              | -8.15              |
| <b>OTHER AFRICA</b>                    | <b>1,352,191</b>   | <b>606,101</b>     | <b>730,195</b>     | <b>948,938</b>     | <b>1,007,840</b>   | <b>0.51</b>       | <b>6.21</b>        |
| Other countries of Africa              | 1,352,191          | 606,101            | 730,195            | 948,821            | 1,007,840          | 0.51              | 6.22               |
| <b>AMERICAS</b>                        | <b>17,569,754</b>  | <b>18,125,304</b>  | <b>18,444,704</b>  | <b>19,264,139</b>  | <b>19,081,412</b>  | <b>9.57</b>       | <b>-0.95</b>       |
| <b>NORTH AMERICA</b>                   | <b>13,902,922</b>  | <b>14,258,723</b>  | <b>14,570,364</b>  | <b>14,404,120</b>  | <b>14,122,421</b>  | <b>7.08</b>       | <b>-1.96</b>       |
| Canada                                 | 1,948,324          | 2,009,093          | 2,018,680          | 2,113,480          | 1,995,516          | 1.00              | -5.58              |
| Mexico                                 | 505,152            | 523,572            | 526,773            | 633,002            | 655,051            | 0.33              | 3.48               |
| United States of America               | 11,449,446         | 11,726,058         | 12,024,911         | 11,657,638         | 11,471,854         | 5.75              | -1.59              |
| <b>SOUTH AMERICA</b>                   | <b>3,666,832</b>   | <b>3,866,581</b>   | <b>3,874,340</b>   | <b>4,860,019</b>   | <b>4,958,991</b>   | <b>2.49</b>       | <b>2.04</b>        |
| Argentina                              | 834,321            | 929,334            | 884,243            | 1,334,376          | 1,568,773          | 0.79              | 17.57              |
| Brazil                                 | 1,848,507          | 1,830,635          | 1,878,526          | 2,196,014          | 1,887,568          | 0.95              | -14.05             |
| Venezuela, Bolivarian Republic of      | 205,270            | 223,406            | 195,170            | 151,898            | 136,001            | 0.07              | -10.47             |
| Other countries of South America       | 778,734            | 883,206            | 916,401            | 1,177,731          | 1,366,649          | 0.69              | 16.04              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>9,855,149</b>   | <b>10,465,753</b>  | <b>11,181,608</b>  | <b>14,232,173</b>  | <b>13,113,636</b>  | <b>6.58</b>       | <b>-7.86</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>5,939,640</b>   | <b>6,345,316</b>   | <b>6,974,316</b>   | <b>9,122,337</b>   | <b>7,973,892</b>   | <b>4.00</b>       | <b>-12.59</b>      |
| China                                  | 2,496,287          | 2,829,861          | 3,481,280          | 5,378,530          | 4,472,992          | 2.24              | -16.84             |
| Japan                                  | 2,765,414          | 2,765,168          | 2,579,169          | 2,303,929          | 1,908,981          | 0.96              | -17.14             |
| Korea, Republic of                     | 677,939            | 750,287            | 913,867            | 1,439,878          | 1,591,919          | 0.80              | 10.56              |
| <b>AUSTRALASIA</b>                     | <b>2,462,893</b>   | <b>2,613,408</b>   | <b>2,572,650</b>   | <b>2,741,721</b>   | <b>2,724,135</b>   | <b>1.37</b>       | <b>-0.64</b>       |
| Australia                              | 2,157,363          | 2,292,708          | 2,259,555          | 2,429,033          | 2,412,291          | 1.21              | -0.69              |
| New Zealand                            | 305,530            | 320,700            | 313,095            | 312,688            | 311,844            | 0.16              | -0.27              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,452,616</b>   | <b>1,507,029</b>   | <b>1,634,642</b>   | <b>2,368,115</b>   | <b>2,415,609</b>   | <b>1.21</b>       | <b>2.01</b>        |
| Other countries of Asia                | 1,452,616          | 1,507,029          | 1,634,642          | 2,368,115          | 2,415,609          | 1.21              | 2.01               |
| <b>EUROPE</b>                          | <b>148,463,381</b> | <b>151,819,761</b> | <b>152,517,950</b> | <b>153,596,651</b> | <b>161,299,444</b> | <b>80.88</b>      | <b>5.01</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>15,889,109</b>  | <b>17,197,966</b>  | <b>17,397,676</b>  | <b>15,913,757</b>  | <b>15,916,274</b>  | <b>7.98</b>       | <b>0.02</b>        |
| Czech Republic                         | 3,248,662          | 3,246,993          | 3,239,623          | 3,461,470          | 3,414,202          | 1.71              | -1.37              |
| Estonia                                | 150,105            | 154,869            | 162,132            | 190,405            | 183,854            | 0.09              | -3.44              |
| Hungary                                | 1,348,087          | 1,395,769          | 1,474,657          | 1,631,125          | 1,717,906          | 0.86              | 5.32               |
| Latvia                                 | 163,930            | 185,253            | 194,597            | 208,383            | 216,984            | 0.11              | 4.13               |
| Lithuania                              | 249,281            | 319,103            | 319,431            | 369,268            | 357,413            | 0.18              | -3.21              |
| Poland                                 | 3,742,801          | 3,963,625          | 4,320,330          | 4,688,395          | 5,010,696          | 2.51              | 6.87               |
| Russian Federation                     | 6,179,785          | 7,111,178          | 6,822,174          | 4,417,650          | 4,027,391          | 2.02              | -8.83              |
| Slovakia                               | 806,458            | 821,176            | 864,732            | 947,061            | 987,828            | 0.50              | 4.30               |
| <b>NORTHERN EUROPE</b>                 | <b>20,755,513</b>  | <b>21,293,968</b>  | <b>21,468,201</b>  | <b>21,355,952</b>  | <b>22,546,100</b>  | <b>11.31</b>      | <b>5.57</b>        |
| Denmark                                | 3,375,537          | 3,401,183          | 3,122,841          | 3,045,669          | 3,332,655          | 1.67              | 9.42               |
| Finland                                | 913,647            | 921,514            | 928,246            | 790,845            | 814,818            | 0.41              | 3.03               |
| Iceland                                | 92,809             | 96,907             | 100,830            | 95,912             | 105,067            | 0.05              | 9.55               |
| Ireland                                | 1,507,394          | 1,584,550          | 1,586,249          | 1,416,766          | 1,550,078          | 0.78              | 9.41               |
| Norway                                 | 1,455,664          | 1,534,189          | 1,502,191          | 1,250,836          | 1,249,717          | 0.63              | -0.09              |
| Sweden                                 | 2,278,494          | 2,373,896          | 2,364,804          | 2,272,386          | 2,443,398          | 1.23              | 7.53               |
| United Kingdom                         | 11,131,968         | 11,381,729         | 11,863,040         | 12,483,538         | 13,050,367         | 6.54              | 4.54               |
| <b>SOUTHERN EUROPE</b>                 | <b>7,640,643</b>   | <b>7,428,117</b>   | <b>7,734,191</b>   | <b>7,498,395</b>   | <b>8,171,679</b>   | <b>4.10</b>       | <b>8.98</b>        |
| Croatia                                | 542,024            | 540,261            | 555,458            | 547,814            | 598,222            | 0.30              | 9.20               |
| Greece                                 | 845,787            | 856,229            | 843,694            | 682,989            | 730,084            | 0.37              | 6.90               |
| Malta                                  | 230,219            | 266,882            | 271,516            | 299,148            | 306,174            | 0.15              | 2.35               |
| Portugal                               | 660,028            | 643,759            | 689,615            | 691,490            | 768,834            | 0.39              | 11.19              |
| Slovenia                               | 663,959            | 655,396            | 645,650            | 694,476            | 755,963            | 0.38              | 8.85               |
| Spain                                  | 4,698,626          | 4,465,590          | 4,728,258          | 4,582,478          | 5,012,402          | 2.51              | 9.38               |
| <b>WESTERN EUROPE</b>                  | <b>96,742,865</b>  | <b>98,059,201</b>  | <b>97,957,415</b>  | <b>100,481,216</b> | <b>105,562,660</b> | <b>52.93</b>      | <b>5.06</b>        |
| Austria                                | 8,505,045          | 8,367,288          | 8,617,673          | 8,807,688          | 9,003,336          | 4.51              | 2.22               |
| Belgium                                | 4,749,059          | 4,879,723          | 4,685,279          | 4,750,351          | 4,915,498          | 2.46              | 3.48               |
| France                                 | 11,369,866         | 11,900,230         | 11,883,632         | 13,011,827         | 13,375,435         | 6.71              | 2.79               |

## ITALY

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Germany                          | 51,752,263       | 52,224,949       | 52,569,730       | 53,297,040       | 56,568,609       | 28.37             | 6.14               |
| Luxembourg                       | 328,186          | 338,480          | 335,922          | 346,988          | 355,107          | 0.18              | 2.34               |
| Netherlands                      | 11,303,681       | 11,144,216       | 10,545,405       | 10,218,978       | 10,862,942       | 5.45              | 6.30               |
| Switzerland                      | 8,734,765        | 9,204,315        | 9,319,774        | 10,048,344       | 10,481,733       | 5.26              | 4.31               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,761,347</b> | <b>2,013,905</b> | <b>2,103,491</b> | <b>2,580,104</b> | <b>2,788,142</b> | <b>1.40</b>       | <b>8.06</b>        |
| Cyprus                           | 71,342           | 72,902           | 72,689           | 72,337           | 74,400           | 0.04              | 2.85               |
| Israel                           | 987,903          | 1,095,855        | 1,170,164        | 1,469,815        | 1,602,051        | 0.80              | 9.00               |
| Turkey                           | 702,102          | 845,148          | 860,638          | 1,037,952        | 1,111,691        | 0.56              | 7.10               |
| <b>OTHER EUROPE</b>              | <b>5,673,904</b> | <b>5,826,604</b> | <b>5,856,976</b> | <b>5,767,227</b> | <b>6,314,589</b> | <b>3.17</b>       | <b>9.49</b>        |
| Other countries of Europe        | 5,673,904        | 5,826,604        | 5,856,976        | 5,767,227        | 6,314,589        | 3.17              | 9.49               |
| <b>MIDDLE EAST</b>               | <b>1,090,134</b> | <b>1,160,748</b> | <b>1,257,954</b> | <b>1,586,921</b> | <b>1,713,699</b> | <b>0.86</b>       | <b>7.99</b>        |
| Egypt                            | 202,086          | 180,033          | 181,674          | 242,730          | 270,787          | 0.14              | 11.56              |
| Other countries of Middle East   | 888,048          | 980,715          | 1,076,280        | 1,344,191        | 1,442,912        | 0.72              | 7.34               |
| <b>SOUTH ASIA</b>                | <b>591,731</b>   | <b>607,973</b>   | <b>647,480</b>   | <b>1,014,867</b> | <b>1,061,891</b> | <b>0.53</b>       | <b>4.63</b>        |
| India                            | 591,731          | 607,973          | 647,480          | 1,014,867        | 1,061,891        | 0.53              | 4.63               |
| <b>NOT SPECIFIED</b>             | <b>1,401,425</b> | <b>1,733,578</b> | <b>1,745,833</b> | <b>1,674,886</b> | <b>1,862,418</b> | <b>0.93</b>       | <b>11.20</b>       |
| Other countries of the World     | 1,401,425        | 1,733,578        | 1,745,833        | 1,674,886        | 1,862,418        | 0.93              | 11.20              |

## JAMAICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>1,986,085</b> | <b>2,008,409</b> | <b>2,080,181</b> | <b>2,123,042</b> | <b>2,181,684</b> | <b>100.00</b>     | <b>2.76</b>        |
| <b>AFRICA</b>                     | <b>1,651</b>         | <b>1,370</b>     | <b>1,447</b>     | <b>1,520</b>     | <b>1,536</b>     | <b>0.07</b>       | <b>1.05</b>        |
| <b>OTHER AFRICA</b>               | <b>1,651</b>         | <b>1,370</b>     | <b>1,447</b>     | <b>1,520</b>     | <b>1,536</b>     | <b>0.07</b>       | <b>1.05</b>        |
| All countries of Africa           | 1,651                | 1,370            | 1,447            | 1,520            | 1,536            | 0.07              | 1.05               |
| <b>AMERICAS</b>                   | <b>1,750,890</b>     | <b>1,759,380</b> | <b>1,804,675</b> | <b>1,827,557</b> | <b>1,871,513</b> | <b>85.78</b>      | <b>2.41</b>        |
| <b>CARIBBEAN</b>                  | <b>62,196</b>        | <b>55,877</b>    | <b>56,187</b>    | <b>60,028</b>    | <b>63,148</b>    | <b>2.89</b>       | <b>5.20</b>        |
| Antigua and Barbuda               | 2,457                | 1,845            | 1,879            | 2,047            | 2,445            | 0.11              | 19.44              |
| Aruba                             | 496                  | 438              | 470              | 476              | 464              | 0.02              | -2.52              |
| Bahamas                           | 5,481                | 5,216            | 5,269            | 5,581            | 6,037            | 0.28              | 8.17               |
| Barbados                          | 5,315                | 4,439            | 4,321            | 4,350            | 4,614            | 0.21              | 6.07               |
| Bermuda                           | 2,683                | 2,568            | 2,202            | 2,426            | 2,462            | 0.11              | 1.48               |
| British Virgin Islands            | 1,205                | 941              | 1,063            | 1,171            | 1,184            | 0.05              | 1.11               |
| Cayman Islands                    | 16,536               | 16,234           | 15,623           | 16,825           | 17,625           | 0.81              | 4.75               |
| Cuba                              | 748                  | 1,285            | 1,541            | 2,187            | 2,444            | 0.11              | 11.75              |
| Curaçao                           | 886                  | 969              | 867              | 738              | 815              | 0.04              | 10.43              |
| Dominica                          | 434                  | 328              | 342              | 323              | 342              | 0.02              | 5.88               |
| Dominican Republic                | 1,298                | 1,559            | 1,767            | 2,155            | 2,183            | 0.10              | 1.30               |
| Grenada                           | 518                  | 448              | 428              | 439              | 539              | 0.02              | 22.78              |
| Guadeloupe                        | 448                  | 145              | 157              | 97               | 106              | 0.00              | 9.28               |
| Haiti                             | 511                  | 498              | 470              | 591              | 431              | 0.02              | -27.07             |
| Montserrat                        | 181                  | 129              | 141              | 164              | 181              | 0.01              | 10.37              |
| Puerto Rico                       | 1,559                | 1,481            | 1,354            | 1,444            | 1,463            | 0.07              | 1.32               |
| Saint Kitts and Nevis             | 981                  | 907              | 978              | 1,166            | 1,194            | 0.05              | 2.40               |
| Saint Lucia                       | 1,157                | 916              | 939              | 840              | 977              | 0.04              | 16.31              |
| Saint Vincent and the Grenadines  | 612                  | 478              | 469              | 527              | 512              | 0.02              | -2.85              |
| Sint Maarten (Dutch part)         | 1,352                | 1,057            | 1,196            | 1,305            | 1,645            | 0.08              | 26.05              |
| Trinidad and Tobago               | 14,947               | 11,437           | 10,840           | 11,282           | 11,399           | 0.52              | 1.04               |
| Turks and Caicos Islands          | 1,804                | 1,895            | 3,224            | 3,377            | 3,506            | 0.16              | 3.82               |
| Other countries of the Caribbean  | 587                  | 664              | 647              | 517              | 580              | 0.03              | 12.19              |
| <b>CENTRAL AMERICA</b>            | <b>4,635</b>         | <b>7,106</b>     | <b>5,202</b>     | <b>5,293</b>     | <b>5,886</b>     | <b>0.27</b>       | <b>11.20</b>       |
| Belize                            | 670                  | 600              | 681              | 684              | 712              | 0.03              | 4.09               |
| Costa Rica                        | 1,328                | 3,018            | 1,184            | 1,299            | 2,319            | 0.11              | 78.52              |
| El Salvador                       | 180                  | 214              | 187              | 251              | 262              | 0.01              | 4.38               |
| Guatemala                         | 628                  | 684              | 418              | 578              | 465              | 0.02              | -19.55             |
| Honduras                          | 159                  | 354              | 151              | 208              | 200              | 0.01              | -3.85              |
| Nicaragua                         | 60                   | 101              | 87               | 132              | 188              | 0.01              | 42.42              |
| Panama                            | 1,610                | 2,135            | 2,494            | 2,141            | 1,740            | 0.08              | -18.73             |
| <b>NORTH AMERICA</b>              | <b>1,663,208</b>     | <b>1,673,360</b> | <b>1,719,472</b> | <b>1,739,909</b> | <b>1,782,764</b> | <b>81.72</b>      | <b>2.46</b>        |
| Canada                            | 403,200              | 399,331          | 419,898          | 391,409          | 372,137          | 17.06             | -4.92              |
| Mexico                            | 2,339                | 2,767            | 3,117            | 4,351            | 4,569            | 0.21              | 5.01               |
| United States of America          | 1,257,669            | 1,271,262        | 1,296,457        | 1,344,149        | 1,406,058        | 64.45             | 4.61               |
| <b>SOUTH AMERICA</b>              | <b>20,851</b>        | <b>23,037</b>    | <b>23,814</b>    | <b>22,327</b>    | <b>19,715</b>    | <b>0.90</b>       | <b>-11.70</b>      |
| Argentina                         | 3,739                | 4,625            | 4,037            | 3,431            | 3,269            | 0.15              | -4.72              |
| Bolivia, Plurinational State of   | 28                   | 85               | 129              | 166              | 208              | 0.01              | 25.30              |
| Brazil                            | 2,071                | 2,771            | 2,925            | 3,249            | 2,782            | 0.13              | -14.37             |
| Chile                             | 3,654                | 5,005            | 4,527            | 5,348            | 4,350            | 0.20              | -18.66             |
| Colombia                          | 4,062                | 3,625            | 4,111            | 2,516            | 2,693            | 0.12              | 7.03               |
| Ecuador                           | 2,464                | 1,864            | 1,865            | 1,644            | 739              | 0.03              | -55.05             |
| Guyana                            | 2,288                | 1,860            | 2,472            | 2,200            | 1,999            | 0.09              | -9.14              |
| Paraguay                          | 40                   | 83               | 249              | 104              | 197              | 0.01              | 89.42              |
| Peru                              | 791                  | 1,045            | 1,521            | 1,578            | 1,837            | 0.08              | 16.41              |
| Suriname                          | 500                  | 512              | 398              | 384              | 445              | 0.02              | 15.89              |
| Uruguay                           | 381                  | 505              | 789              | 772              | 430              | 0.02              | -44.30             |
| Venezuela, Bolivarian Republic of | 750                  | 1,019            | 734              | 910              | 742              | 0.03              | -18.46             |
| Other countries of South America  | 83                   | 38               | 57               | 25               | 24               | 0.00              | -4.00              |

## JAMAICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>8,220</b>   | <b>8,651</b>   | <b>9,084</b>   | <b>10,721</b>  | <b>10,290</b>  | <b>0.47</b>       | <b>-4.02</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>4,681</b>   | <b>5,025</b>   | <b>5,170</b>   | <b>6,455</b>   | <b>6,154</b>   | <b>0.28</b>       | <b>-4.66</b>       |
| China                                  | 2,102          | 2,420          | 2,645          | 3,744          | 3,899          | 0.18              | 4.14               |
| Japan                                  | 2,092          | 2,177          | 2,022          | 2,163          | 1,841          | 0.08              | -14.89             |
| Korea, Republic of                     | 350            | 369            | 425            | 426            | 370            | 0.02              | -13.15             |
| Taiwan Province of China               | 137            | 59             | 78             | 122            | 44             | 0.00              | -63.93             |
| <b>SOUTH-EAST ASIA</b>                 | <b>481</b>     | <b>444</b>     | <b>501</b>     | <b>473</b>     | <b>594</b>     | <b>0.03</b>       | <b>25.58</b>       |
| Philippines                            | 364            | 309            | 312            | 294            | 427            | 0.02              | 45.24              |
| Singapore                              | 117            | 135            | 189            | 179            | 167            | 0.01              | -6.70              |
| <b>AUSTRALASIA</b>                     | <b>2,597</b>   | <b>2,742</b>   | <b>2,919</b>   | <b>3,338</b>   | <b>3,096</b>   | <b>0.14</b>       | <b>-7.25</b>       |
| Australia                              | 2,254          | 2,462          | 2,513          | 2,999          | 2,692          | 0.12              | -10.24             |
| New Zealand                            | 343            | 280            | 406            | 339            | 404            | 0.02              | 19.17              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>461</b>     | <b>440</b>     | <b>494</b>     | <b>455</b>     | <b>446</b>     | <b>0.02</b>       | <b>-1.98</b>       |
| Other countries of Asia                | 461            | 440            | 494            | 455            | 446            | 0.02              | -1.98              |
| <b>EUROPE</b>                          | <b>223,268</b> | <b>236,641</b> | <b>262,099</b> | <b>280,511</b> | <b>295,698</b> | <b>13.55</b>      | <b>5.41</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>4,350</b>   | <b>15,499</b>  | <b>7,429</b>   | <b>4,328</b>   | <b>4,640</b>   | <b>0.21</b>       | <b>7.21</b>        |
| Czech Republic                         | 615            | 1,214          | 1,279          | 1,325          | 505            | 0.02              | -61.89             |
| Hungary                                | 317            | 316            | 270            | 351            | 313            | 0.01              | -10.83             |
| Poland                                 | 1,199          | 1,183          | 1,338          | 1,346          | 2,507          | 0.11              | 86.26              |
| Russian Federation                     | 1,701          | 12,286         | 4,064          | 971            | 940            | 0.04              | -3.19              |
| Ukraine                                | 518            | 500            | 478            | 335            | 375            | 0.02              | 11.94              |
| <b>NORTHERN EUROPE</b>                 | <b>151,433</b> | <b>158,713</b> | <b>190,068</b> | <b>215,830</b> | <b>226,500</b> | <b>10.38</b>      | <b>4.94</b>        |
| Denmark                                | 615            | 632            | 918            | 1,879          | 1,916          | 0.09              | 1.97               |
| Finland                                | 427            | 477            | 970            | 2,399          | 1,904          | 0.09              | -20.63             |
| Ireland                                | 2,071          | 1,913          | 2,217          | 2,362          | 3,633          | 0.17              | 53.81              |
| Norway                                 | 1,030          | 1,159          | 1,125          | 1,442          | 1,967          | 0.09              | 36.41              |
| Sweden                                 | 2,059          | 3,217          | 7,622          | 8,746          | 10,610         | 0.49              | 21.31              |
| United Kingdom                         | 145,231        | 151,315        | 177,216        | 199,002        | 206,470        | 9.46              | 3.75               |
| <b>SOUTHERN EUROPE</b>                 | <b>18,136</b>  | <b>12,134</b>  | <b>13,041</b>  | <b>13,551</b>  | <b>16,990</b>  | <b>0.78</b>       | <b>25.38</b>       |
| Greece                                 | 208            | 201            | 218            | 197            | 242            | 0.01              | 22.84              |
| Italy                                  | 9,672          | 7,808          | 8,692          | 9,482          | 12,893         | 0.59              | 35.97              |
| Portugal                               | 3,906          | 1,556          | 1,594          | 876            | 468            | 0.02              | -46.58             |
| Spain                                  | 4,350          | 2,569          | 2,537          | 2,996          | 3,387          | 0.16              | 13.05              |
| <b>WESTERN EUROPE</b>                  | <b>46,763</b>  | <b>47,492</b>  | <b>48,136</b>  | <b>43,280</b>  | <b>44,554</b>  | <b>2.04</b>       | <b>2.94</b>        |
| Austria                                | 2,377          | 2,174          | 2,301          | 2,212          | 2,170          | 0.10              | -1.90              |
| Belgium                                | 4,882          | 4,703          | 4,930          | 5,319          | 5,996          | 0.27              | 12.73              |
| France                                 | 9,253          | 12,087         | 10,100         | 5,046          | 5,277          | 0.24              | 4.58               |
| Germany                                | 20,236         | 19,658         | 21,346         | 20,528         | 20,768         | 0.95              | 1.17               |
| Luxembourg                             | 202            | 236            | 203            | 230            | 209            | 0.01              | -9.13              |
| Netherlands                            | 6,714          | 5,515          | 6,040          | 6,589          | 6,652          | 0.30              | 0.96               |
| Switzerland                            | 3,099          | 3,119          | 3,216          | 3,356          | 3,482          | 0.16              | 3.75               |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>840</b>     | <b>830</b>     | <b>1,018</b>   | <b>1,179</b>   | <b>989</b>     | <b>0.05</b>       | <b>-16.12</b>      |
| Israel                                 | 639            | 636            | 757            | 842            | 786            | 0.04              | -6.65              |
| Turkey                                 | 201            | 194            | 261            | 337            | 203            | 0.01              | -39.76             |
| <b>OTHER EUROPE</b>                    | <b>1,746</b>   | <b>1,973</b>   | <b>2,407</b>   | <b>2,343</b>   | <b>2,025</b>   | <b>0.09</b>       | <b>-13.57</b>      |
| Other countries of Europe              | 1,746          | 1,973          | 2,407          | 2,343          | 2,025          | 0.09              | -13.57             |
| <b>MIDDLE EAST</b>                     | <b>608</b>     | <b>680</b>     | <b>779</b>     | <b>808</b>     | <b>842</b>     | <b>0.04</b>       | <b>4.21</b>        |
| Saudi Arabia                           | 31             | 45             | 53             | 55             | 51             | 0.00              | -7.27              |
| Other countries of Middle East         | 577            | 635            | 726            | 753            | 791            | 0.04              | 5.05               |
| <b>SOUTH ASIA</b>                      | <b>1,397</b>   | <b>1,596</b>   | <b>2,029</b>   | <b>1,855</b>   | <b>1,755</b>   | <b>0.08</b>       | <b>-5.39</b>       |
| India                                  | 1,375          | 1,567          | 1,983          | 1,833          | 1,721          | 0.08              | -6.11              |
| Pakistan                               | 22             | 29             | 46             | 22             | 34             | 0.00              | 54.55              |
| <b>NOT SPECIFIED</b>                   | <b>51</b>      | <b>91</b>      | <b>68</b>      | <b>70</b>      | <b>50</b>      | <b>0.00</b>       | <b>-28.57</b>      |
| Other countries of the World           | 51             | 91             | 68             | 70             | 50             | 0.00              | -28.57             |

## JAMAICA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                 |     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|---------------------------------|-----|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                    | (*) | <b>16,063,139</b> | <b>16,094,381</b> | <b>16,694,033</b> | <b>17,547,395</b> | <b>17,917,400</b> | <b>100.00</b>     | <b>2.11</b>        |
| <b>AMERICAS</b>                 |     | <b>12,941,576</b> | <b>12,804,094</b> | <b>13,131,368</b> | <b>13,512,482</b> | <b>13,699,848</b> | <b>76.46</b>      | <b>1.39</b>        |
| <b>CARIBBEAN</b>                |     | <b>420,302</b>    | <b>380,279</b>    | <b>429,734</b>    | <b>418,840</b>    | <b>420,870</b>    | <b>2.35</b>       | <b>0.48</b>        |
| All countries of the Caribbean  |     | 420,302           | 380,279           | 429,734           | 418,840           | 420,870           | 2.35              | 0.48               |
| <b>NORTH AMERICA</b>            |     | <b>12,331,159</b> | <b>12,194,225</b> | <b>12,469,123</b> | <b>12,858,349</b> | <b>13,056,761</b> | <b>72.87</b>      | <b>1.54</b>        |
| Canada, United States           |     | 12,331,159        | 12,194,225        | 12,469,123        | 12,858,349        | 13,056,761        | 72.87             | 1.54               |
| <b>OTHER AMERICAS</b>           |     | <b>190,115</b>    | <b>229,590</b>    | <b>232,511</b>    | <b>235,293</b>    | <b>222,217</b>    | <b>1.24</b>       | <b>-5.56</b>       |
| Other countries of the Americas | (*) | 190,115           | 229,590           | 232,511           | 235,293           | 222,217           | 1.24              | -5.56              |
| <b>EUROPE</b>                   |     | <b>2,952,823</b>  | <b>3,060,133</b>  | <b>3,346,253</b>  | <b>3,775,061</b>  | <b>3,959,923</b>  | <b>22.10</b>      | <b>4.90</b>        |
| <b>OTHER EUROPE</b>             |     | <b>2,952,823</b>  | <b>3,060,133</b>  | <b>3,346,253</b>  | <b>3,775,061</b>  | <b>3,959,923</b>  | <b>22.10</b>      | <b>4.90</b>        |
| All countries of Europe         | (*) | 2,952,823         | 3,060,133         | 3,346,253         | 3,775,061         | 3,959,923         | 22.10             | 4.90               |
| <b>NOT SPECIFIED</b>            |     | <b>168,740</b>    | <b>230,154</b>    | <b>216,412</b>    | <b>259,852</b>    | <b>257,629</b>    | <b>1.44</b>       | <b>-0.86</b>       |
| Other countries of the World    |     | 168,740           | 230,154           | 216,412           | 259,852           | 257,629           | 1.44              | -0.86              |



## JAPAN

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012                 | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>8,358,105</b> | <b>10,363,904</b> | <b>13,413,467</b> | <b>19,737,409</b> | <b>24,039,700</b> | <b>100.00</b>     | <b>21.80</b>       |
| <b>AFRICA</b>                          | <b>21,074</b>        | <b>22,955</b>     | <b>24,222</b>     | <b>27,179</b>     | <b>28,742</b>     | <b>0.12</b>       | <b>5.75</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>5,708</b>         | <b>5,828</b>      | <b>6,992</b>      | <b>7,493</b>      | <b>8,421</b>      | <b>0.04</b>       | <b>12.38</b>       |
| South Africa                           | 5,708                | 5,828             | 6,992             | 7,493             | 8,421             | 0.04              | 12.38              |
| <b>WEST AFRICA</b>                     | <b>2,541</b>         | <b>2,408</b>      | <b>2,818</b>      | <b>2,246</b>      | <b>2,719</b>      | <b>0.01</b>       | <b>21.06</b>       |
| Ghana                                  | 1,095                | 1,049             | 1,013             | 860               | 1,292             | 0.01              | 50.23              |
| Nigeria                                | 1,446                | 1,359             | 1,805             | 1,386             | 1,427             | 0.01              | 2.96               |
| <b>OTHER AFRICA</b>                    | <b>12,825</b>        | <b>14,719</b>     | <b>14,412</b>     | <b>17,440</b>     | <b>17,602</b>     | <b>0.07</b>       | <b>0.93</b>        |
| Other countries of Africa              | 12,825               | 14,719            | 14,412            | 17,440            | 17,602            | 0.07              | 0.93               |
| <b>AMERICAS</b>                        | <b>927,552</b>       | <b>1,031,911</b>  | <b>1,169,190</b>  | <b>1,384,804</b>  | <b>1,648,378</b>  | <b>6.86</b>       | <b>19.03</b>       |
| <b>CENTRAL AMERICA</b>                 | <b>346</b>           | <b>381</b>        | <b>377</b>        | <b>530</b>        | <b>586</b>        | <b>0.00</b>       | <b>10.57</b>       |
| El Salvador                            | 346                  | 381               | 377               | 530               | 586               | 0.00              | 10.57              |
| <b>NORTH AMERICA</b>                   | <b>870,566</b>       | <b>975,384</b>    | <b>1,104,969</b>  | <b>1,301,456</b>  | <b>1,559,441</b>  | <b>6.49</b>       | <b>19.82</b>       |
| Canada                                 | 135,355              | 152,766           | 182,865           | 231,390           | 273,213           | 1.14              | 18.07              |
| Mexico                                 | 18,502               | 23,338            | 30,436            | 36,808            | 43,509            | 0.18              | 18.21              |
| United States of America               | 716,709              | 799,280           | 891,668           | 1,033,258         | 1,242,719         | 5.17              | 20.27              |
| <b>SOUTH AMERICA</b>                   | <b>49,870</b>        | <b>48,413</b>     | <b>55,160</b>     | <b>72,141</b>     | <b>75,883</b>     | <b>0.32</b>       | <b>5.19</b>        |
| Argentina                              | 5,239                | 6,357             | 7,211             | 19,399            | 14,143            | 0.06              | -27.09             |
| Bolivia, Plurinational State of        | 477                  | 587               | 598               | 727               | 685               | 0.00              | -5.78              |
| Brazil                                 | 32,111               | 27,105            | 32,310            | 34,017            | 36,888            | 0.15              | 8.44               |
| Chile                                  | 3,538                | 4,031             | 4,287             | 5,728             | 7,671             | 0.03              | 33.92              |
| Colombia                               | 3,308                | 4,176             | 4,952             | 5,576             | 8,701             | 0.04              | 56.04              |
| Ecuador                                | 754                  | 869               | 1,094             | 1,572             | 1,487             | 0.01              | -5.41              |
| Peru                                   | 2,306                | 2,369             | 2,762             | 3,201             | 4,564             | 0.02              | 42.58              |
| Venezuela, Bolivarian Republic of      | 2,137                | 2,919             | 1,946             | 1,921             | 1,744             | 0.01              | -9.21              |
| <b>OTHER AMERICAS</b>                  | <b>6,770</b>         | <b>7,733</b>      | <b>8,684</b>      | <b>10,677</b>     | <b>12,468</b>     | <b>0.05</b>       | <b>16.77</b>       |
| Other countries of the Americas        | 6,770                | 7,733             | 8,684             | 10,677            | 12,468            | 0.05              | 16.77              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>6,488,700</b>     | <b>8,239,562</b>  | <b>10,973,827</b> | <b>16,847,465</b> | <b>20,660,614</b> | <b>85.94</b>      | <b>22.63</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>5,447,709</b>     | <b>6,775,139</b>  | <b>8,984,509</b>  | <b>14,301,302</b> | <b>17,591,404</b> | <b>73.18</b>      | <b>23.01</b>       |
| China                                  | 1,425,100            | 1,314,437         | 2,409,158         | 4,993,689         | 6,373,564         | 26.51             | 27.63              |
| Hong Kong (China)                      | 481,665              | 745,881           | 925,975           | 1,524,292         | 1,839,193         | 7.65              | 20.66              |
| Korea, Republic of                     | 2,042,775            | 2,456,165         | 2,755,313         | 4,002,095         | 5,090,302         | 21.17             | 27.19              |
| Macao (China)                          | 19,040               | 32,797            | 47,315            | 84,261            | 99,425            | 0.41              | 18.00              |
| Mongolia                               | 13,376               | 15,038            | 16,927            | 19,890            | 21,408            | 0.09              | 7.63               |
| Taiwan Province of China               | 1,465,753            | 2,210,821         | 2,829,821         | 3,677,075         | 4,167,512         | 17.34             | 13.34              |
| <b>SOUTH-EAST ASIA</b>                 | <b>789,317</b>       | <b>1,168,664</b>  | <b>1,629,222</b>  | <b>2,103,558</b>  | <b>2,549,515</b>  | <b>10.61</b>      | <b>21.20</b>       |
| Brunei Darussalam                      | 1,378                | 1,986             | 2,202             | 2,534             | 3,032             | 0.01              | 19.65              |
| Cambodia                               | 3,662                | 4,842             | 7,454             | 10,144            | 12,287            | 0.05              | 21.13              |
| Indonesia                              | 101,460              | 136,797           | 158,739           | 205,083           | 271,014           | 1.13              | 32.15              |
| Lao People's Democratic Republic       | 2,676                | 3,243             | 3,530             | 4,285             | 4,521             | 0.02              | 5.51               |
| Malaysia                               | 130,183              | 176,521           | 249,521           | 305,447           | 394,268           | 1.64              | 29.08              |
| Myanmar                                | 6,924                | 9,533             | 13,774            | 16,795            | 19,437            | 0.08              | 15.73              |
| Philippines                            | 85,037               | 108,351           | 184,204           | 268,361           | 347,861           | 1.45              | 29.62              |
| Singapore                              | 142,201              | 189,280           | 227,962           | 308,783           | 361,807           | 1.51              | 17.17              |
| Thailand                               | 260,640              | 453,642           | 657,570           | 796,731           | 901,525           | 3.75              | 13.15              |
| Viet Nam                               | 55,156               | 84,469            | 124,266           | 185,395           | 233,763           | 0.97              | 26.09              |
| <b>AUSTRALASIA</b>                     | <b>238,257</b>       | <b>281,523</b>    | <b>344,278</b>    | <b>425,477</b>    | <b>501,655</b>    | <b>2.09</b>       | <b>17.90</b>       |
| Australia                              | 206,404              | 244,569           | 302,656           | 376,075           | 445,332           | 1.85              | 18.42              |
| New Zealand                            | 31,853               | 36,954            | 41,622            | 49,402            | 56,323            | 0.23              | 14.01              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>13,417</b>        | <b>14,236</b>     | <b>15,818</b>     | <b>17,128</b>     | <b>18,040</b>     | <b>0.08</b>       | <b>5.32</b>        |
| Other countries of Asia                | 10,161               | 10,873            | 12,757            | 13,579            | 14,057            | 0.06              | 3.52               |
| Other countries of Oceania             | 3,256                | 3,363             | 3,061             | 3,549             | 3,983             | 0.02              | 12.23              |
| <b>EUROPE</b>                          | <b>796,761</b>       | <b>931,074</b>    | <b>1,082,305</b>  | <b>1,284,902</b>  | <b>1,470,416</b>  | <b>6.12</b>       | <b>14.44</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>84,353</b>        | <b>103,223</b>    | <b>112,764</b>    | <b>116,289</b>    | <b>132,609</b>    | <b>0.55</b>       | <b>14.03</b>       |
| Bulgaria                               | 2,345                | 2,659             | 3,168             | 3,795             | 5,044             | 0.02              | 32.91              |

## JAPAN

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Czech Republic                   | 5,485          | 6,869          | 7,178          | 9,680          | 12,288         | 0.05              | 26.94              |
| Hungary                          | 4,531          | 5,170          | 6,676          | 7,776          | 8,864          | 0.04              | 13.99              |
| Poland                           | 10,668         | 15,525         | 17,883         | 24,296         | 31,554         | 0.13              | 29.87              |
| Romania                          | 4,797          | 5,293          | 6,013          | 8,099          | 9,495          | 0.04              | 17.24              |
| Russian Federation               | 50,176         | 60,502         | 64,077         | 54,365         | 54,839         | 0.23              | 0.87               |
| Slovakia                         | 2,161          | 2,397          | 2,788          | 3,266          | 4,179          | 0.02              | 27.95              |
| Ukraine                          | 4,190          | 4,808          | 4,981          | 5,012          | 6,346          | 0.03              | 26.62              |
| <b>NORTHERN EUROPE</b>           | <b>256,112</b> | <b>285,702</b> | <b>326,532</b> | <b>383,975</b> | <b>426,546</b> | <b>1.77</b>       | <b>11.09</b>       |
| Denmark                          | 13,594         | 15,065         | 17,901         | 21,717         | 23,830         | 0.10              | 9.73               |
| Finland                          | 15,529         | 16,523         | 19,661         | 22,655         | 23,699         | 0.10              | 4.61               |
| Iceland                          | 732            | 767            | 959            | 1,223          | 1,387          | 0.01              | 13.41              |
| Ireland                          | 10,358         | 11,258         | 12,596         | 14,318         | 16,377         | 0.07              | 14.38              |
| Norway                           | 11,447         | 14,085         | 15,230         | 18,597         | 19,171         | 0.08              | 3.09               |
| Sweden                           | 30,458         | 36,206         | 40,125         | 46,977         | 49,624         | 0.21              | 5.63               |
| United Kingdom                   | 173,994        | 191,798        | 220,060        | 258,488        | 292,458        | 1.22              | 13.14              |
| <b>SOUTHERN EUROPE</b>           | <b>101,075</b> | <b>130,354</b> | <b>163,632</b> | <b>208,737</b> | <b>243,947</b> | <b>1.01</b>       | <b>16.87</b>       |
| Croatia                          | 1,335          | 1,593          | 1,837          | 2,406          | 2,917          | 0.01              | 21.24              |
| Greece                           | 3,074          | 4,031          | 4,523          | 5,339          | 5,936          | 0.02              | 11.18              |
| Italy                            | 51,801         | 67,228         | 80,531         | 103,198        | 119,251        | 0.50              | 15.56              |
| Montenegro                       | 65             | 63             | 99             | 103            | 135            | 0.00              | 31.07              |
| Portugal                         | 8,408          | 11,604         | 14,439         | 18,666         | 21,424         | 0.09              | 14.78              |
| Serbia                           | 1,185          | 1,374          | 1,655          | 1,839          | 2,435          | 0.01              | 32.41              |
| Serbia and Montenegro            |                |                | 6              |                |                |                   |                    |
| Spain                            | 35,207         | 44,461         | 60,542         | 77,186         | 91,849         | 0.38              | 19.00              |
| <b>WESTERN EUROPE</b>            | <b>320,558</b> | <b>369,238</b> | <b>427,167</b> | <b>511,208</b> | <b>591,911</b> | <b>2.46</b>       | <b>15.79</b>       |
| Austria                          | 11,633         | 13,015         | 15,398         | 18,184         | 20,947         | 0.09              | 15.19              |
| Belgium                          | 14,608         | 16,558         | 18,934         | 24,354         | 30,182         | 0.13              | 23.93              |
| France                           | 130,142        | 154,892        | 178,570        | 214,228        | 253,449        | 1.05              | 18.31              |
| Germany                          | 108,898        | 121,776        | 140,254        | 162,580        | 183,288        | 0.76              | 12.74              |
| Luxembourg                       | 682            | 814            | 995            | 1,491          | 1,564          | 0.01              | 4.90               |
| Netherlands                      | 30,266         | 33,861         | 39,866         | 49,973         | 58,249         | 0.24              | 16.56              |
| Switzerland                      | 24,329         | 28,322         | 33,150         | 40,398         | 44,232         | 0.18              | 9.49               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>20,921</b>  | <b>26,942</b>  | <b>33,574</b>  | <b>39,202</b>  | <b>47,591</b>  | <b>0.20</b>       | <b>21.40</b>       |
| Israel                           | 10,413         | 14,478         | 18,808         | 21,928         | 29,436         | 0.12              | 34.24              |
| Turkey                           | 10,508         | 12,464         | 14,766         | 17,274         | 18,155         | 0.08              | 5.10               |
| <b>OTHER EUROPE</b>              | <b>13,742</b>  | <b>15,615</b>  | <b>18,636</b>  | <b>25,491</b>  | <b>27,812</b>  | <b>0.12</b>       | <b>9.11</b>        |
| Other countries of Europe        | 13,742         | 15,615         | 18,636         | 25,491         | 27,812         | 0.12              | 9.11               |
| <b>MIDDLE EAST</b>               | <b>10,706</b>  | <b>12,809</b>  | <b>15,499</b>  | <b>17,826</b>  | <b>20,096</b>  | <b>0.08</b>       | <b>12.73</b>       |
| Egypt                            | 3,651          | 3,742          | 4,114          | 4,739          | 5,020          | 0.02              | 5.93               |
| Lebanon                          | 820            | 948            | 1,033          | 1,236          | 1,219          | 0.01              | -1.38              |
| Saudi Arabia                     | 4,208          | 5,227          | 6,379          | 6,903          | 7,587          | 0.03              | 9.91               |
| United Arab Emirates             | 2,027          | 2,892          | 3,973          | 4,948          | 6,270          | 0.03              | 26.72              |
| <b>SOUTH ASIA</b>                | <b>112,814</b> | <b>125,104</b> | <b>147,764</b> | <b>174,385</b> | <b>210,332</b> | <b>0.87</b>       | <b>20.61</b>       |
| Bangladesh                       | 6,310          | 6,900          | 8,340          | 9,718          | 11,559         | 0.05              | 18.94              |
| India                            | 68,914         | 75,095         | 87,967         | 103,084        | 122,939        | 0.51              | 19.26              |
| Iran, Islamic Republic of        | 4,187          | 3,148          | 4,247          | 4,955          | 5,610          | 0.02              | 13.22              |
| Nepal                            | 13,082         | 18,065         | 24,008         | 28,881         | 33,564         | 0.14              | 16.21              |
| Pakistan                         | 9,196          | 9,011          | 9,151          | 10,525         | 11,988         | 0.05              | 13.90              |
| Sri Lanka                        | 11,125         | 12,885         | 14,051         | 17,222         | 24,672         | 0.10              | 43.26              |
| <b>NOT SPECIFIED</b>             | <b>498</b>     | <b>489</b>     | <b>660</b>     | <b>848</b>     | <b>1,122</b>   | <b>0.00</b>       | <b>32.31</b>       |
| Other countries of the World     | 498            | 489            | 660            | 848            | 1,122          | 0.00              | 32.31              |

## JORDAN

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>4,162,367</b> | <b>3,945,362</b> | <b>3,989,912</b> | <b>3,761,069</b> | <b>3,858,443</b> | <b>100.00</b>     | <b>2.59</b>        |
| <b>AFRICA</b>                          | <b>55,002</b>    | <b>55,472</b>    | <b>57,807</b>    | <b>51,813</b>    | <b>50,954</b>    | <b>1.32</b>       | <b>-1.66</b>       |
| <b>EAST AFRICA</b>                     | <b>6,913</b>     | <b>8,693</b>     | <b>8,786</b>     | <b>7,963</b>     | <b>6,381</b>     | <b>0.17</b>       | <b>-19.87</b>      |
| Djibouti                               | 42               | 38               | 53               | 56               | 54               | 0.00              | -3.57              |
| Eritrea                                | 346              | 625              | 445              | 290              |                  |                   |                    |
| Ethiopia                               | 4,581            | 6,570            | 6,006            | 4,013            | 3,034            | 0.08              | -24.40             |
| Kenya                                  | 1,253            | 706              | 1,069            | 2,673            | 3,107            | 0.08              | 16.24              |
| Mauritius                              | 431              | 570              | 1,048            | 734              |                  |                   |                    |
| Somalia                                | 260              | 184              | 165              | 197              | 186              | 0.00              | -5.58              |
| <b>CENTRAL AFRICA</b>                  | <b>620</b>       | <b>811</b>       | <b>611</b>       | <b>529</b>       |                  |                   |                    |
| Chad                                   | 620              | 811              | 611              | 529              |                  |                   |                    |
| <b>NORTH AFRICA</b>                    | <b>32,931</b>    | <b>32,613</b>    | <b>35,249</b>    | <b>31,927</b>    | <b>30,131</b>    | <b>0.78</b>       | <b>-5.63</b>       |
| Algeria                                | 9,330            | 9,626            | 11,010           | 10,040           | 9,450            | 0.24              | -5.88              |
| Morocco                                | 4,024            | 4,158            | 5,655            | 5,157            | 5,592            | 0.14              | 8.44               |
| Sudan                                  | 15,589           | 14,914           | 14,534           | 11,906           | 9,946            | 0.26              | -16.46             |
| Tunisia                                | 3,988            | 3,915            | 4,050            | 4,824            | 5,143            | 0.13              | 6.61               |
| <b>SOUTHERN AFRICA</b>                 | <b>10,595</b>    | <b>9,687</b>     | <b>8,869</b>     | <b>7,194</b>     | <b>8,194</b>     | <b>0.21</b>       | <b>13.90</b>       |
| South Africa                           | 10,595           | 9,687            | 8,869            | 7,194            | 8,194            | 0.21              | 13.90              |
| <b>WEST AFRICA</b>                     | <b>695</b>       | <b>1,063</b>     | <b>1,609</b>     | <b>1,194</b>     | <b>882</b>       | <b>0.02</b>       | <b>-26.13</b>      |
| Mauritania                             | 15               | 10               | 13               | 9                | 10               | 0.00              | 11.11              |
| Nigeria                                | 584              | 987              | 1,471            | 1,072            | 872              | 0.02              | -18.66             |
| Senegal                                | 96               | 66               | 125              | 113              |                  |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>3,248</b>     | <b>2,605</b>     | <b>2,683</b>     | <b>3,006</b>     | <b>5,366</b>     | <b>0.14</b>       | <b>78.51</b>       |
| Other countries of Africa              | 3,248            | 2,605            | 2,683            | 3,006            | 5,366            | 0.14              | 78.51              |
| <b>AMERICAS</b>                        | <b>198,631</b>   | <b>188,073</b>   | <b>195,516</b>   | <b>192,117</b>   | <b>198,111</b>   | <b>5.13</b>       | <b>3.12</b>        |
| <b>NORTH AMERICA</b>                   | <b>174,639</b>   | <b>163,781</b>   | <b>173,685</b>   | <b>173,756</b>   | <b>182,549</b>   | <b>4.73</b>       | <b>5.06</b>        |
| Canada                                 | 28,512           | 26,144           | 26,726           | 25,070           | 29,194           | 0.76              | 16.45              |
| Mexico                                 | 4,703            | 4,641            | 4,249            | 4,219            | 3,620            | 0.09              | -14.20             |
| United States of America               | 141,424          | 132,996          | 142,710          | 144,467          | 149,735          | 3.88              | 3.65               |
| <b>SOUTH AMERICA</b>                   | <b>18,681</b>    | <b>19,510</b>    | <b>17,240</b>    | <b>13,251</b>    | <b>9,972</b>     | <b>0.26</b>       | <b>-24.75</b>      |
| Argentina                              | 3,507            | 3,367            | 2,544            | 2,694            | 2,111            | 0.05              | -21.64             |
| Brazil                                 | 9,133            | 10,870           | 10,511           | 6,994            | 4,898            | 0.13              | -29.97             |
| Chile                                  | 1,862            | 1,785            | 1,566            | 1,400            | 1,319            | 0.03              | -5.79              |
| Colombia                               | 2,810            | 2,299            | 1,790            | 1,549            | 977              | 0.03              | -36.93             |
| Venezuela, Bolivarian Republic of      | 1,369            | 1,189            | 829              | 614              | 667              | 0.02              | 8.63               |
| <b>OTHER AMERICAS</b>                  | <b>5,311</b>     | <b>4,782</b>     | <b>4,591</b>     | <b>5,110</b>     | <b>5,590</b>     | <b>0.14</b>       | <b>9.39</b>        |
| Other countries of the Americas        | 5,311            | 4,782            | 4,591            | 5,110            | 5,590            | 0.14              | 9.39               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>174,733</b>   | <b>177,130</b>   | <b>170,412</b>   | <b>136,545</b>   | <b>166,445</b>   | <b>4.31</b>       | <b>21.90</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>50,881</b>    | <b>55,224</b>    | <b>58,352</b>    | <b>46,495</b>    | <b>63,422</b>    | <b>1.64</b>       | <b>36.41</b>       |
| China                                  | 12,389           | 15,501           | 19,657           | 22,838           | 36,357           | 0.94              | 59.20              |
| Hong Kong (China)                      | 2,151            | 2,712            | 2,496            | 1,899            | 1,899            | 0.05              |                    |
| Japan                                  | 14,823           | 14,866           | 16,750           | 7,468            | 9,413            | 0.24              | 26.04              |
| Korea, Democratic People's Republic of | 10               | 10               | 13               | 15               |                  |                   |                    |
| Korea, Republic of                     | 18,101           | 18,577           | 15,291           | 11,437           | 12,693           | 0.33              | 10.98              |
| Taiwan Province of China               | 3,407            | 3,558            | 4,145            | 2,838            | 3,060            | 0.08              | 7.82               |
| <b>SOUTH-EAST ASIA</b>                 | <b>95,221</b>    | <b>94,075</b>    | <b>86,278</b>    | <b>66,468</b>    | <b>76,898</b>    | <b>1.99</b>       | <b>15.69</b>       |
| Brunei Darussalam                      | 399              | 244              | 315              | 377              |                  |                   |                    |
| Indonesia                              | 41,149           | 39,645           | 33,671           | 24,150           | 25,643           | 0.66              | 6.18               |
| Malaysia                               | 22,855           | 25,085           | 24,042           | 17,562           | 20,083           | 0.52              | 14.35              |
| Philippines                            | 15,745           | 15,645           | 14,881           | 15,014           | 18,465           | 0.48              | 22.99              |
| Singapore                              | 7,647            | 8,183            | 8,344            | 6,347            | 8,264            | 0.21              | 30.20              |
| Thailand                               | 7,393            | 5,248            | 4,920            | 2,997            | 4,423            | 0.11              | 47.58              |
| Viet Nam                               | 33               | 25               | 105              | 21               | 20               | 0.00              | -4.76              |

## JORDAN

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>AUSTRALASIA</b>                        | <b>27,114</b>  | <b>25,945</b>  | <b>23,984</b>  | <b>21,568</b>  | <b>23,259</b>  | <b>0.60</b>       | <b>7.84</b>        |
| Australia                                 | 23,178         | 22,391         | 20,700         | 18,443         | 19,930         | 0.52              | 8.06               |
| New Zealand                               | 3,936          | 3,554          | 3,284          | 3,125          | 3,329          | 0.09              | 6.53               |
| <b>MELANESIA</b>                          | <b>261</b>     | <b>139</b>     | <b>338</b>     | <b>163</b>     |                |                   |                    |
| Fiji                                      | 261            | 139            | 338            | 163            |                |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b>    | <b>1,256</b>   | <b>1,747</b>   | <b>1,460</b>   | <b>1,851</b>   | <b>2,866</b>   | <b>0.07</b>       | <b>54.84</b>       |
| Other countries of Asia                   | 1,256          | 1,747          | 1,460          | 1,851          | 2,866          | 0.07              | 54.84              |
| <b>EUROPE</b>                             | <b>590,204</b> | <b>536,743</b> | <b>532,545</b> | <b>426,634</b> | <b>452,543</b> | <b>11.73</b>      | <b>6.07</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>66,191</b>  | <b>58,792</b>  | <b>56,660</b>  | <b>42,658</b>  | <b>72,331</b>  | <b>1.87</b>       | <b>69.56</b>       |
| Armenia                                   |                | 612            | 738            | 705            | 562            | 0.01              | -20.28             |
| Azerbaijan                                |                | 393            | 301            | 326            | 346            | 0.01              | 6.13               |
| Belarus                                   | 1,216          | 1,286          | 1,106          | 878            | 1,142          | 0.03              | 30.07              |
| Bulgaria                                  | 1,815          | 1,650          | 1,655          | 1,798          | 1,935          | 0.05              | 7.62               |
| Czech Republic                            | 2,356          | 2,050          | 2,369          | 1,950          | 1,953          | 0.05              | 0.15               |
| Estonia                                   |                | 469            | 410            | 362            | 289            | 0.01              | -20.17             |
| Georgia                                   |                | 382            | 547            | 403            | 511            | 0.01              | 26.80              |
| Hungary                                   | 4,121          | 5,378          | 4,160          | 2,449          | 2,120          | 0.05              | -13.43             |
| Kazakhstan                                |                | 955            | 1,047          | 918            | 943            | 0.02              | 2.72               |
| Latvia                                    |                | 507            | 614            | 613            | 561            | 0.01              | -8.48              |
| Lithuania                                 |                | 522            | 592            | 559            | 619            | 0.02              | 10.73              |
| Moldova, Republic of                      |                | 212            | 194            | 338            | 300            | 0.01              | -11.24             |
| Poland                                    | 11,904         | 9,323          | 8,711          | 6,533          | 4,902          | 0.13              | -24.97             |
| Romania                                   | 4,195          | 3,971          | 5,076          | 4,682          | 5,139          | 0.13              | 9.76               |
| Russian Federation                        | 25,724         | 22,181         | 20,763         | 11,758         | 40,751         | 1.06              | 246.58             |
| Slovakia                                  | 1,126          | 937            | 962            | 870            | 842            | 0.02              | -3.22              |
| Ukraine                                   | 8,647          | 7,229          | 6,674          | 6,844          | 9,416          | 0.24              | 37.58              |
| Other countries Central/East Europe       | 5,087          | 735            | 741            | 672            |                |                   |                    |
| <b>NORTHERN EUROPE</b>                    | <b>110,311</b> | <b>107,674</b> | <b>102,998</b> | <b>80,398</b>  | <b>81,357</b>  | <b>2.11</b>       | <b>1.19</b>        |
| Denmark                                   | 8,944          | 8,396          | 8,163          | 5,266          | 5,099          | 0.13              | -3.17              |
| Finland                                   | 3,147          | 3,145          | 3,012          | 1,633          | 1,444          | 0.04              | -11.57             |
| Iceland                                   | 294            | 232            | 159            | 199            | 140            | 0.00              | -29.65             |
| Ireland                                   | 4,262          | 3,896          | 4,133          | 3,237          | 3,533          | 0.09              | 9.14               |
| Norway                                    | 8,838          | 8,802          | 7,039          | 4,941          | 4,058          | 0.11              | -17.87             |
| Sweden                                    | 14,981         | 16,027         | 16,080         | 12,355         | 10,640         | 0.28              | -13.88             |
| United Kingdom                            | 69,845         | 67,176         | 64,412         | 52,767         | 56,443         | 1.46              | 6.97               |
| <b>SOUTHERN EUROPE</b>                    | <b>76,725</b>  | <b>76,140</b>  | <b>79,225</b>  | <b>44,999</b>  | <b>39,969</b>  | <b>1.04</b>       | <b>-11.18</b>      |
| Bosnia and Herzegovina                    | 639            | 566            | 645            |                |                |                   |                    |
| Croatia                                   | 973            | 919            | 1,020          | 625            | 596            | 0.02              | -4.64              |
| Greece                                    | 3,368          | 3,440          | 4,282          | 3,439          | 3,960          | 0.10              | 15.15              |
| Italy                                     | 39,631         | 39,381         | 40,625         | 18,846         | 16,948         | 0.44              | -10.07             |
| Malta                                     | 384            | 314            | 319            | 219            |                |                   |                    |
| Portugal                                  | 2,697          | 2,883          | 3,335          | 2,379          | 2,247          | 0.06              | -5.55              |
| Serbia                                    | 1,370          | 1,485          | 1,186          | 1,019          |                |                   |                    |
| Slovenia                                  | 1,195          | 1,078          | 845            | 595            | 435            | 0.01              | -26.89             |
| Spain                                     | 25,764         | 25,141         | 25,793         | 16,484         | 15,490         | 0.40              | -6.03              |
| The Former Yugoslav Republic of Macedonia | 416            | 666            | 941            | 1,191          | 293            | 0.01              | -75.40             |
| Other countries of Southern Europe        | 288            | 267            | 234            | 202            |                |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>139,488</b> | <b>130,109</b> | <b>134,532</b> | <b>104,904</b> | <b>107,470</b> | <b>2.79</b>       | <b>2.45</b>        |
| Austria                                   | 6,457          | 6,468          | 6,489          | 4,621          | 4,849          | 0.13              | 4.93               |
| Belgium                                   | 14,375         | 11,655         | 13,144         | 8,571          | 6,193          | 0.16              | -27.74             |
| France                                    | 41,812         | 36,891         | 39,271         | 30,742         | 31,174         | 0.81              | 1.41               |
| Germany                                   | 47,274         | 49,595         | 46,905         | 40,000         | 45,891         | 1.19              | 14.73              |
| Luxembourg                                | 360            | 269            | 390            | 202            | 147            | 0.00              | -27.23             |
| Netherlands                               | 22,586         | 18,767         | 21,460         | 14,157         | 13,060         | 0.34              | -7.75              |
| Switzerland                               | 6,624          | 6,464          | 6,873          | 6,611          | 6,156          | 0.16              | -6.88              |

## JORDAN

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>182,133</b>   | <b>163,448</b>   | <b>156,140</b>   | <b>138,560</b>   | <b>133,848</b>   | <b>3.47</b>       | <b>-3.40</b>       |
| Cyprus                           | 1,785            | 1,256            | 1,437            | 1,193            | 1,306            | 0.03              | 9.47               |
| Israel                           | 162,789          | 147,232          | 139,231          | 123,612          | 113,494          | 2.94              | -8.19              |
| Turkey                           | 17,559           | 14,960           | 15,472           | 13,755           | 19,048           | 0.49              | 38.48              |
| <b>OTHER EUROPE</b>              | <b>15,356</b>    | <b>580</b>       | <b>2,990</b>     | <b>15,115</b>    | <b>17,568</b>    | <b>0.46</b>       | <b>16.23</b>       |
| Other countries of Europe        | 15,356           | 580              | 2,990            | 15,115           | 17,568           | 0.46              | 16.23              |
| <b>MIDDLE EAST</b>               | <b>2,007,452</b> | <b>1,827,755</b> | <b>1,755,449</b> | <b>1,607,178</b> | <b>1,522,146</b> | <b>39.45</b>      | <b>-5.29</b>       |
| Bahrain                          | 20,072           | 17,293           | 19,354           | 20,313           | 20,373           | 0.53              | 0.30               |
| Egypt                            | 61,251           | 61,262           | 69,758           | 77,500           | 81,968           | 2.12              | 5.77               |
| Iraq                             | 367,476          | 321,028          | 221,496          | 156,153          | 140,578          | 3.64              | -9.97              |
| Kuwait                           | 49,647           | 57,034           | 69,865           | 73,391           | 75,314           | 1.95              | 2.62               |
| Lebanon                          | 53,638           | 49,218           | 53,398           | 50,645           | 49,722           | 1.29              | -1.82              |
| Libya                            | 97,906           | 78,911           | 83,834           | 80,817           | 24,790           | 0.64              | -69.33             |
| Oman                             | 13,729           | 13,730           | 15,267           | 15,901           | 16,655           | 0.43              | 4.74               |
| Qatar                            | 8,721            | 14,484           | 18,040           | 13,187           | 12,285           | 0.32              | -6.84              |
| Saudi Arabia                     | 582,037          | 547,087          | 545,120          | 470,602          | 411,954          | 10.68             | -12.46             |
| State of Palestine               | 367,574          | 382,759          | 435,107          | 475,122          | 546,266          | 14.16             | 14.97              |
| Syrian Arab Republic             | 316,303          | 204,248          | 136,034          | 83,993           | 66,378           | 1.72              | -20.97             |
| United Arab Emirates             | 16,513           | 19,531           | 22,256           | 19,112           | 19,658           | 0.51              | 2.86               |
| Yemen                            | 52,585           | 61,170           | 65,920           | 70,442           | 56,205           | 1.46              | -20.21             |
| <b>SOUTH ASIA</b>                | <b>77,759</b>    | <b>75,012</b>    | <b>75,361</b>    | <b>70,925</b>    | <b>81,417</b>    | <b>2.11</b>       | <b>14.79</b>       |
| Afghanistan                      | 566              | 782              | 585              | 503              | 447              | 0.01              | -11.13             |
| Bangladesh                       | 2,778            | 3,898            | 7,244            | 10,272           | 13,081           | 0.34              | 27.35              |
| India                            | 54,202           | 49,646           | 47,507           | 44,585           | 52,782           | 1.37              | 18.39              |
| Iran, Islamic Republic of        | 855              | 696              | 785              | 610              | 718              | 0.02              | 17.70              |
| Nepal                            | 662              | 528              | 453              | 523              | 428              | 0.01              | -18.16             |
| Pakistan                         | 7,426            | 7,653            | 8,111            | 5,304            | 5,394            | 0.14              | 1.70               |
| Sri Lanka                        | 11,270           | 11,809           | 10,676           | 9,128            | 8,567            | 0.22              | -6.15              |
| <b>NOT SPECIFIED</b>             | <b>1,058,586</b> | <b>1,085,177</b> | <b>1,202,822</b> | <b>1,275,857</b> | <b>1,386,827</b> | <b>35.94</b>      | <b>8.70</b>        |
| Nationals Residing Abroad        | 1,058,586        | 1,085,177        | 1,202,822        | 1,275,857        | 1,386,827        | 35.94             | 8.70               |

# JORDAN

## 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>6,314,250</b> | <b>5,388,918</b> | <b>5,326,505</b> | <b>4,809,271</b> | <b>4,778,538</b> | <b>100.00</b>     | <b>-0.64</b>       |
| <b>AFRICA</b>                          | <b>59,239</b>    | <b>58,747</b>    | <b>60,938</b>    | <b>54,860</b>    | <b>53,641</b>    | <b>1.12</b>       | <b>-2.22</b>       |
| <b>EAST AFRICA</b>                     | <b>7,460</b>     | <b>9,122</b>     | <b>9,174</b>     | <b>8,472</b>     | <b>6,904</b>     | <b>0.14</b>       | <b>-18.51</b>      |
| Djibouti                               | 79               | 72               | 103              | 115              | 111              | 0.00              | -3.48              |
| Eritrea                                | 347              | 625              | 445              | 290              |                  |                   |                    |
| Ethiopia                               | 4,581            | 6,570            | 6,006            | 4,013            | 3,034            | 0.06              | -24.40             |
| Kenya                                  | 1,400            | 779              | 1,184            | 2,980            | 3,511            | 0.07              | 17.82              |
| Mauritius                              | 484              | 779              | 1,189            | 825              |                  |                   |                    |
| Somalia                                | 569              | 297              | 247              | 249              | 248              | 0.01              | -0.40              |
| <b>CENTRAL AFRICA</b>                  | <b>620</b>       | <b>811</b>       | <b>611</b>       | <b>529</b>       |                  |                   |                    |
| Chad                                   | 620              | 811              | 611              | 529              |                  |                   |                    |
| <b>NORTH AFRICA</b>                    | <b>35,769</b>    | <b>34,898</b>    | <b>37,288</b>    | <b>33,816</b>    | <b>31,626</b>    | <b>0.66</b>       | <b>-6.48</b>       |
| Algeria                                | 10,250           | 10,027           | 11,258           | 10,220           | 9,626            | 0.20              | -5.81              |
| Morocco                                | 4,101            | 4,231            | 5,736            | 5,261            | 5,690            | 0.12              | 8.15               |
| Sudan                                  | 16,898           | 16,460           | 15,978           | 13,206           | 10,871           | 0.23              | -17.68             |
| Tunisia                                | 4,520            | 4,180            | 4,316            | 5,129            | 5,439            | 0.11              | 6.04               |
| <b>SOUTHERN AFRICA</b>                 | <b>11,339</b>    | <b>10,312</b>    | <b>9,439</b>     | <b>7,739</b>     | <b>8,641</b>     | <b>0.18</b>       | <b>11.66</b>       |
| South Africa                           | 11,339           | 10,312           | 9,439            | 7,739            | 8,641            | 0.18              | 11.66              |
| <b>WEST AFRICA</b>                     | <b>702</b>       | <b>1,070</b>     | <b>1,668</b>     | <b>1,210</b>     | <b>892</b>       | <b>0.02</b>       | <b>-26.28</b>      |
| Mauritania                             | 15               | 10               | 14               | 9                | 10               | 0.00              | 11.11              |
| Nigeria                                | 590              | 993              | 1,529            | 1,087            | 882              | 0.02              | -18.86             |
| Senegal                                | 97               | 67               | 125              | 114              |                  |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>3,349</b>     | <b>2,534</b>     | <b>2,758</b>     | <b>3,094</b>     | <b>5,578</b>     | <b>0.12</b>       | <b>80.28</b>       |
| Other countries of Africa              | 3,349            | 2,534            | 2,758            | 3,094            | 5,578            | 0.12              | 80.28              |
| <b>AMERICAS</b>                        | <b>226,374</b>   | <b>215,071</b>   | <b>221,900</b>   | <b>216,044</b>   | <b>221,592</b>   | <b>4.64</b>       | <b>2.57</b>        |
| <b>CENTRAL AMERICA</b>                 |                  |                  |                  | <b>674</b>       | <b>658</b>       | <b>0.01</b>       | <b>-2.37</b>       |
| Costa Rica                             |                  |                  |                  | 674              | 658              | 0.01              | -2.37              |
| <b>NORTH AMERICA</b>                   | <b>197,389</b>   | <b>185,852</b>   | <b>195,683</b>   | <b>193,941</b>   | <b>203,124</b>   | <b>4.25</b>       | <b>4.73</b>        |
| Canada                                 | 31,940           | 29,225           | 29,585           | 27,609           | 32,106           | 0.67              | 16.29              |
| Mexico                                 | 6,060            | 5,839            | 5,332            | 5,319            | 4,577            | 0.10              | -13.95             |
| United States of America               | 159,389          | 150,788          | 160,766          | 161,013          | 166,441          | 3.48              | 3.37               |
| <b>SOUTH AMERICA</b>                   | <b>22,671</b>    | <b>23,617</b>    | <b>20,794</b>    | <b>16,190</b>    | <b>12,148</b>    | <b>0.25</b>       | <b>-24.97</b>      |
| Argentina                              | 4,728            | 4,767            | 3,782            | 3,991            | 3,089            | 0.06              | -22.60             |
| Brazil                                 | 11,064           | 12,808           | 12,223           | 8,159            | 5,820            | 0.12              | -28.67             |
| Chile                                  | 2,129            | 2,093            | 1,854            | 1,618            | 1,480            | 0.03              | -8.53              |
| Colombia                               | 3,251            | 2,652            | 2,010            | 1,763            | 1,040            | 0.02              | -41.01             |
| Venezuela, Bolivarian Republic of      | 1,499            | 1,297            | 925              | 659              | 719              | 0.02              | 9.10               |
| <b>OTHER AMERICAS</b>                  | <b>6,314</b>     | <b>5,602</b>     | <b>5,423</b>     | <b>5,239</b>     | <b>5,662</b>     | <b>0.12</b>       | <b>8.07</b>        |
| Other countries of the Americas        | 6,314            | 5,602            | 5,423            | 5,239            | 5,662            | 0.12              | 8.07               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>186,976</b>   | <b>188,473</b>   | <b>181,541</b>   | <b>147,261</b>   | <b>177,377</b>   | <b>3.71</b>       | <b>20.45</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>51,895</b>    | <b>56,233</b>    | <b>59,398</b>    | <b>47,360</b>    | <b>64,768</b>    | <b>1.36</b>       | <b>36.76</b>       |
| China                                  | 12,491           | 15,689           | 19,968           | 23,186           | 37,092           | 0.78              | 59.98              |
| Hong Kong (China)                      | 2,186            | 2,748            | 2,528            | 1,933            | 1,936            | 0.04              | 0.16               |
| Japan                                  | 15,321           | 15,279           | 17,039           | 7,620            | 9,601            | 0.20              | 26.00              |
| Korea, Democratic People's Republic of | 10               | 10               | 13               | 15               |                  |                   |                    |
| Korea, Republic of                     | 18,225           | 18,683           | 15,366           | 11,521           | 12,789           | 0.27              | 11.01              |
| Taiwan Province of China               | 3,662            | 3,824            | 4,484            | 3,085            | 3,350            | 0.07              | 8.59               |
| <b>SOUTH-EAST ASIA</b>                 | <b>102,889</b>   | <b>100,920</b>   | <b>93,142</b>    | <b>73,090</b>    | <b>83,725</b>    | <b>1.75</b>       | <b>14.55</b>       |
| Indonesia                              | 43,604           | 41,371           | 35,194           | 25,598           | 26,787           | 0.56              | 4.64               |
| Malaysia                               | 23,209           | 25,263           | 24,239           | 17,861           | 20,592           | 0.43              | 15.29              |
| Philippines                            | 20,697           | 20,407           | 19,570           | 19,982           | 23,232           | 0.49              | 16.26              |
| Singapore                              | 7,746            | 8,281            | 8,469            | 6,413            | 8,333            | 0.17              | 29.94              |
| Thailand                               | 7,393            | 5,248            | 4,920            | 2,997            | 4,423            | 0.09              | 47.58              |
| Viet Nam                               | 240              | 350              | 750              | 239              | 358              | 0.01              | 49.79              |

## JORDAN

### 2. Arrivals of non-resident visitors at national borders, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>AUSTRALASIA</b>                        | <b>29,972</b>  | <b>28,882</b>  | <b>26,644</b>  | <b>24,139</b>  | <b>25,725</b>  | <b>0.54</b>       | <b>6.57</b>        |
| Australia                                 | 25,300         | 24,661         | 22,747         | 20,461         | 21,857         | 0.46              | 6.82               |
| New Zealand                               | 4,672          | 4,221          | 3,897          | 3,678          | 3,868          | 0.08              | 5.17               |
| <b>MELANESIA</b>                          | <b>371</b>     | <b>215</b>     | <b>412</b>     | <b>225</b>     |                |                   |                    |
| Fiji                                      | 371            | 215            | 412            | 225            |                |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b>    | <b>1,849</b>   | <b>2,223</b>   | <b>1,945</b>   | <b>2,447</b>   | <b>3,159</b>   | <b>0.07</b>       | <b>29.10</b>       |
| Other countries of Asia                   | 1,849          | 2,223          | 1,945          | 2,447          | 3,159          | 0.07              | 29.10              |
| <b>EUROPE</b>                             | <b>767,148</b> | <b>671,598</b> | <b>642,011</b> | <b>510,404</b> | <b>530,868</b> | <b>11.11</b>      | <b>4.01</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>112,991</b> | <b>92,921</b>  | <b>87,349</b>  | <b>59,851</b>  | <b>86,588</b>  | <b>1.81</b>       | <b>44.67</b>       |
| Armenia                                   |                |                | 936            | 895            | 700            | 0.01              | -21.79             |
| Azerbaijan                                |                |                | 352            | 378            | 406            | 0.01              | 7.41               |
| Belarus                                   | 1,660          | 2,019          | 1,752          | 1,110          | 1,544          | 0.03              | 39.10              |
| Bulgaria                                  | 2,169          | 2,061          | 2,207          | 2,162          | 2,141          | 0.04              | -0.97              |
| Czech Republic                            | 3,292          | 2,729          | 3,175          | 2,442          | 2,484          | 0.05              | 1.72               |
| Estonia                                   |                |                | 574            | 455            | 353            | 0.01              | -22.42             |
| Georgia                                   |                |                | 548            | 403            | 511            | 0.01              | 26.80              |
| Hungary                                   | 4,614          | 5,904          | 4,509          | 2,829          | 2,414          | 0.05              | -14.67             |
| Kazakhstan                                |                |                | 1,197          | 1,172          | 1,027          | 0.02              | -12.37             |
| Latvia                                    |                |                | 641            | 639            | 572            | 0.01              | -10.49             |
| Lithuania                                 |                |                | 1,224          | 1,283          | 1,250          | 0.03              | -2.57              |
| Moldova, Republic of                      |                |                | 224            | 382            | 324            | 0.01              | -15.18             |
| Poland                                    | 15,492         | 12,488         | 11,217         | 7,662          | 5,399          | 0.11              | -29.54             |
| Romania                                   | 6,055          | 4,847          | 6,380          | 5,636          | 6,088          | 0.13              | 8.02               |
| Russian Federation                        | 60,252         | 46,439         | 41,212         | 22,020         | 49,384         | 1.03              | 124.27             |
| Slovakia                                  | 1,653          | 1,257          | 1,478          | 1,218          | 1,163          | 0.02              | -4.52              |
| Ukraine                                   | 11,236         | 9,058          | 8,683          | 8,489          | 10,828         | 0.23              | 27.55              |
| Other countries Central/East Europe       | 6,568          | 6,119          | 1,040          | 676            |                |                   |                    |
| <b>NORTHERN EUROPE</b>                    | <b>135,840</b> | <b>130,452</b> | <b>118,261</b> | <b>90,633</b>  | <b>91,717</b>  | <b>1.92</b>       | <b>1.20</b>        |
| Denmark                                   | 10,088         | 9,470          | 8,937          | 5,591          | 5,651          | 0.12              | 1.07               |
| Finland                                   | 7,888          | 8,437          | 6,508          | 2,333          | 1,884          | 0.04              | -19.25             |
| Iceland                                   | 294            | 232            | 159            | 199            | 140            | 0.00              | -29.65             |
| Ireland                                   | 4,550          | 4,245          | 4,404          | 3,461          | 3,799          | 0.08              | 9.77               |
| Norway                                    | 10,381         | 10,391         | 7,849          | 5,450          | 4,538          | 0.09              | -16.73             |
| Sweden                                    | 15,800         | 16,875         | 16,702         | 12,779         | 10,939         | 0.23              | -14.40             |
| United Kingdom                            | 86,839         | 80,802         | 73,702         | 60,820         | 64,766         | 1.36              | 6.49               |
| <b>SOUTHERN EUROPE</b>                    | <b>85,178</b>  | <b>84,930</b>  | <b>84,302</b>  | <b>48,688</b>  | <b>43,337</b>  | <b>0.91</b>       | <b>-10.99</b>      |
| Bosnia and Herzegovina                    | 916            | 687            | 796            |                |                |                   |                    |
| Croatia                                   | 1,160          | 1,035          | 1,151          | 812            | 780            | 0.02              | -3.94              |
| Greece                                    | 3,493          | 3,565          | 4,402          | 3,584          | 4,123          | 0.09              | 15.04              |
| Italy                                     | 45,180         | 45,906         | 43,408         | 20,329         | 18,912         | 0.40              | -6.97              |
| Malta                                     | 384            | 314            | 319            | 219            |                |                   |                    |
| Portugal                                  | 2,867          | 3,002          | 3,465          | 2,536          | 2,390          | 0.05              | -5.76              |
| Serbia                                    | 1,697          | 1,792          | 1,393          | 1,153          |                |                   |                    |
| Slovenia                                  | 1,233          | 1,114          | 853            | 601            | 441            | 0.01              | -26.62             |
| Spain                                     | 27,101         | 26,246         | 26,908         | 17,379         | 16,375         | 0.34              | -5.78              |
| The Former Yugoslav Republic of Macedonia | 835            | 953            | 1,355          | 1,866          | 316            | 0.01              | -83.07             |
| Other countries of Southern Europe        | 312            | 316            | 252            | 209            |                |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>165,592</b> | <b>156,684</b> | <b>151,738</b> | <b>121,982</b> | <b>125,134</b> | <b>2.62</b>       | <b>2.58</b>        |
| Austria                                   | 6,773          | 6,859          | 6,781          | 4,803          | 5,065          | 0.11              | 5.45               |
| Belgium                                   | 16,053         | 13,014         | 14,019         | 9,954          | 6,719          | 0.14              | -32.50             |
| France                                    | 50,601         | 42,193         | 42,818         | 35,954         | 34,306         | 0.72              | -4.58              |
| Germany                                   | 59,549         | 66,528         | 56,323         | 47,951         | 57,497         | 1.20              | 19.91              |
| Luxembourg                                | 406            | 305            | 428            | 236            | 178            | 0.00              | -24.58             |
| Netherlands                               | 24,527         | 20,249         | 22,940         | 15,144         | 13,857         | 0.29              | -8.50              |
| Switzerland                               | 7,683          | 7,536          | 8,429          | 7,940          | 7,512          | 0.16              | -5.39              |



## JORDAN

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>251,852</b>   | <b>205,981</b>   | <b>197,329</b>   | <b>173,710</b>   | <b>165,955</b>   | <b>3.47</b>       | <b>-4.46</b>       |
| Cyprus                           | 2,005            | 1,412            | 1,615            | 1,344            | 1,469            | 0.03              | 9.30               |
| Israel                           | 203,740          | 184,618          | 176,032          | 154,316          | 141,881          | 2.97              | -8.06              |
| Turkey                           | 46,107           | 19,951           | 19,682           | 18,050           | 22,605           | 0.47              | 25.24              |
| <b>OTHER EUROPE</b>              | <b>15,695</b>    | <b>630</b>       | <b>3,032</b>     | <b>15,540</b>    | <b>18,137</b>    | <b>0.38</b>       | <b>16.71</b>       |
| Other countries of Europe        | 15,695           | 630              | 3,032            | 15,540           | 18,137           | 0.38              | 16.71              |
| <b>MIDDLE EAST</b>               | <b>3,897,092</b> | <b>3,048,572</b> | <b>2,894,297</b> | <b>2,490,634</b> | <b>2,281,927</b> | <b>47.75</b>      | <b>-8.38</b>       |
| Bahrain                          | 35,941           | 28,359           | 31,070           | 31,508           | 31,554           | 0.66              | 0.15               |
| Egypt                            | 353,827          | 262,950          | 249,561          | 258,366          | 244,418          | 5.11              | -5.40              |
| Iraq                             | 373,107          | 325,291          | 224,872          | 158,364          | 142,044          | 2.97              | -10.31             |
| Kuwait                           | 66,690           | 78,415           | 91,069           | 92,343           | 89,994           | 1.88              | -2.54              |
| Lebanon                          | 65,859           | 58,772           | 66,740           | 56,661           | 53,434           | 1.12              | -5.70              |
| Libya                            | 101,938          | 79,680           | 84,550           | 81,500           | 25,021           | 0.52              | -69.30             |
| Oman                             | 14,333           | 14,297           | 15,991           | 16,483           | 17,184           | 0.36              | 4.25               |
| Qatar                            | 9,688            | 15,544           | 19,073           | 14,102           | 13,024           | 0.27              | -7.64              |
| Saudi Arabia                     | 1,144,118        | 1,079,361        | 1,057,604        | 883,884          | 756,989          | 15.84             | -14.36             |
| State of Palestine               | 470,241          | 474,347          | 542,059          | 611,601          | 693,454          | 14.51             | 13.38              |
| Syrian Arab Republic             | 1,190,201        | 548,663          | 421,166          | 193,966          | 136,973          | 2.87              | -29.38             |
| United Arab Emirates             | 17,530           | 20,736           | 23,471           | 19,961           | 20,505           | 0.43              | 2.73               |
| Yemen                            | 53,619           | 62,157           | 67,071           | 71,895           | 57,333           | 1.20              | -20.25             |
| <b>SOUTH ASIA</b>                | <b>97,247</b>    | <b>99,270</b>    | <b>98,305</b>    | <b>87,554</b>    | <b>97,226</b>    | <b>2.03</b>       | <b>11.05</b>       |
| Afghanistan                      | 1,069            | 1,417            | 1,282            | 748              | 674              | 0.01              | -9.89              |
| Bangladesh                       | 3,784            | 4,898            | 8,074            | 11,034           | 14,305           | 0.30              | 29.64              |
| India                            | 60,913           | 57,784           | 54,129           | 49,755           | 57,720           | 1.21              | 16.01              |
| Iran, Islamic Republic of        | 897              | 707              | 789              | 612              | 720              | 0.02              | 17.65              |
| Nepal                            | 2,732            | 2,100            | 1,918            | 2,100            | 1,758            | 0.04              | -16.29             |
| Pakistan                         | 14,774           | 18,539           | 19,723           | 12,607           | 11,957           | 0.25              | -5.16              |
| Sri Lanka                        | 13,078           | 13,825           | 12,390           | 10,698           | 10,092           | 0.21              | -5.66              |
| <b>NOT SPECIFIED</b>             | <b>1,080,174</b> | <b>1,107,187</b> | <b>1,227,513</b> | <b>1,302,514</b> | <b>1,415,907</b> | <b>29.63</b>      | <b>8.71</b>        |
| Nationals Residing Abroad        | 1,080,174        | 1,107,187        | 1,227,513        | 1,302,514        | 1,415,907        | 29.63             | 8.71               |



## KAZAKHSTAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>6,163,204</b> | <b>6,841,085</b> | <b>6,332,734</b> | <b>6,430,158</b> | <b>6,509,390</b> | <b>100.00</b>     | <b>1.23</b>        |
| <b>AFRICA</b>                     | <b>11,470</b>    | <b>2,240</b>     | <b>2,303</b>     | <b>2,954</b>     | <b>2,076</b>     | <b>0.03</b>       | <b>-29.72</b>      |
| <b>EAST AFRICA</b>                | <b>8,572</b>     | <b>250</b>       | <b>197</b>       | <b>495</b>       | <b>351</b>       | <b>0.01</b>       | <b>-29.09</b>      |
| Burundi                           |                  |                  |                  | 4                | 10               | 0.00              | 150.00             |
| Comoros                           |                  |                  |                  | 11               | 16               | 0.00              | 45.45              |
| Djibouti                          |                  |                  |                  | 6                | 3                | 0.00              | -50.00             |
| Eritrea                           |                  |                  |                  | 13               | 8                | 0.00              | -38.46             |
| Ethiopia                          | 22               | 14               | 9                | 20               | 26               | 0.00              | 30.00              |
| Kenya                             | 130              | 100              | 67               | 179              | 67               | 0.00              | -62.57             |
| Madagascar                        | 10               | 7                | 7                | 12               | 5                | 0.00              | -58.33             |
| Malawi                            |                  |                  |                  | 13               | 1                | 0.00              | -92.31             |
| Mauritius                         |                  |                  |                  | 20               | 25               | 0.00              | 25.00              |
| Mozambique                        |                  |                  |                  | 13               | 8                | 0.00              | -38.46             |
| Reunion                           |                  |                  |                  | 62               | 29               | 0.00              | -53.23             |
| Rwanda                            |                  |                  |                  | 30               | 14               | 0.00              | -53.33             |
| Seychelles                        |                  |                  |                  | 4                | 4                | 0.00              |                    |
| Somalia                           |                  |                  |                  | 8                | 8                | 0.00              |                    |
| Tanzania, United Republic of      | 12               | 22               | 11               | 24               | 24               | 0.00              |                    |
| Uganda                            | 8,361            | 55               | 54               | 20               | 40               | 0.00              | 100.00             |
| Zambia                            | 17               | 34               | 14               | 16               | 14               | 0.00              | -12.50             |
| Zimbabwe                          | 20               | 18               | 35               | 40               | 49               | 0.00              | 22.50              |
| <b>CENTRAL AFRICA</b>             | <b>46</b>        | <b>51</b>        | <b>72</b>        | <b>170</b>       | <b>149</b>       | <b>0.00</b>       | <b>-12.35</b>      |
| Angola                            | 11               | 13               | 32               | 15               | 28               | 0.00              | 86.67              |
| Cameroon                          |                  |                  |                  | 48               | 81               | 0.00              | 68.75              |
| Central African Republic          |                  |                  |                  | 11               | 3                | 0.00              | -72.73             |
| Chad                              | 6                | 3                | 4                | 1                | 2                | 0.00              | 100.00             |
| Congo                             | 29               | 35               | 36               | 75               | 25               | 0.00              | -66.67             |
| Congo, Democratic Republic of the |                  |                  |                  | 3                |                  |                   |                    |
| Equatorial Guinea                 |                  |                  |                  | 5                |                  |                   |                    |
| Gabon                             |                  |                  |                  | 11               | 9                | 0.00              | -18.18             |
| Sao Tome and Principe             |                  |                  |                  | 1                | 1                | 0.00              |                    |
| <b>NORTH AFRICA</b>               | <b>699</b>       | <b>360</b>       | <b>431</b>       | <b>512</b>       | <b>377</b>       | <b>0.01</b>       | <b>-26.37</b>      |
| Algeria                           | 165              | 143              | 166              | 158              | 96               | 0.00              | -39.24             |
| Morocco                           | 404              | 114              | 137              | 143              | 147              | 0.00              | 2.80               |
| Sudan                             | 44               | 33               | 21               | 65               | 52               | 0.00              | -20.00             |
| Tunisia                           | 86               | 70               | 107              | 146              | 82               | 0.00              | -43.84             |
| <b>SOUTHERN AFRICA</b>            | <b>1,497</b>     | <b>1,174</b>     | <b>1,185</b>     | <b>1,305</b>     | <b>826</b>       | <b>0.01</b>       | <b>-36.70</b>      |
| Botswana                          |                  |                  |                  | 13               | 2                | 0.00              | -84.62             |
| Lesotho                           |                  |                  |                  | 5                | 4                | 0.00              | -20.00             |
| Namibia                           |                  |                  |                  | 12               | 7                | 0.00              | -41.67             |
| South Africa                      | 1,497            | 1,174            | 1,185            | 1,267            | 812              | 0.01              | -35.91             |
| Swaziland                         |                  |                  |                  | 8                | 1                | 0.00              | -87.50             |
| <b>WEST AFRICA</b>                | <b>656</b>       | <b>405</b>       | <b>418</b>       | <b>472</b>       | <b>373</b>       | <b>0.01</b>       | <b>-20.97</b>      |
| Benin                             |                  |                  |                  | 7                | 5                | 0.00              | -28.57             |
| Burkina Faso                      | 13               | 16               | 9                | 34               | 9                | 0.00              | -73.53             |
| Cabo Verde                        |                  |                  |                  | 80               | 25               | 0.00              | -68.75             |
| Côte d'Ivoire                     | 13               | 8                | 35               | 26               | 33               | 0.00              | 26.92              |
| Gambia                            |                  |                  |                  | 6                | 4                | 0.00              | -33.33             |
| Ghana                             | 42               | 27               | 32               | 47               | 53               | 0.00              | 12.77              |
| Guinea                            |                  |                  |                  | 5                | 5                | 0.00              |                    |
| Guinea-Bissau                     |                  | 2                | 2                | 4                | 2                | 0.00              | -50.00             |
| Liberia                           | 11               | 5                | 8                | 2                | 12               | 0.00              | 500.00             |
| Mali                              | 17               | 6                | 7                | 10               | 12               | 0.00              | 20.00              |

## KAZAKHSTAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Mauritania                        | 9             | 7             | 3             | 4             | 3             | 0.00              | -25.00             |
| Niger                             | 27            | 5             | 3             | 1             | 2             | 0.00              | 100.00             |
| Nigeria                           | 493           | 313           | 303           | 213           | 138           | 0.00              | -35.21             |
| Saint Helena                      |               |               |               | 1             | 1             | 0.00              |                    |
| Senegal                           | 31            | 16            | 16            | 26            | 65            | 0.00              | 150.00             |
| Sierra Leone                      |               |               |               | 4             | 1             | 0.00              | -75.00             |
| Togo                              |               |               |               | 2             | 3             | 0.00              | 50.00              |
| <b>AMERICAS</b>                   | <b>34,241</b> | <b>29,910</b> | <b>32,973</b> | <b>37,343</b> | <b>33,191</b> | <b>0.51</b>       | <b>-11.12</b>      |
| <b>CARIBBEAN</b>                  | <b>349</b>    | <b>452</b>    | <b>420</b>    | <b>523</b>    | <b>354</b>    | <b>0.01</b>       | <b>-32.31</b>      |
| Anguilla                          |               | 1             | 5             |               |               |                   |                    |
| Antigua and Barbuda               |               |               |               | 3             | 4             | 0.00              | 33.33              |
| Aruba                             |               |               |               | 6             | 1             | 0.00              | -83.33             |
| Bahamas                           |               |               |               | 6             | 2             | 0.00              | -66.67             |
| Barbados                          | 11            | 7             | 2             | 4             | 3             | 0.00              | -25.00             |
| Bermuda                           |               |               |               | 7             | 5             | 0.00              | -28.57             |
| Cayman Islands                    |               |               |               | 1             |               |                   |                    |
| Cuba                              | 288           | 377           | 350           | 350           | 220           | 0.00              | -37.14             |
| Dominica                          |               | 12            | 3             | 4             | 1             | 0.00              | -75.00             |
| Dominican Republic                |               |               |               | 15            | 19            | 0.00              | 26.67              |
| Grenada                           |               |               |               | 1             | 5             | 0.00              | 400.00             |
| Guadeloupe                        |               |               |               | 1             | 2             | 0.00              | 100.00             |
| Haiti                             |               |               |               | 4             | 3             | 0.00              | -25.00             |
| Jamaica                           | 8             | 21            | 28            | 24            | 17            | 0.00              | -29.17             |
| Puerto Rico                       |               |               |               | 12            | 5             | 0.00              | -58.33             |
| Saint Kitts and Nevis             |               |               |               | 13            | 30            | 0.00              | 130.77             |
| Saint Lucia                       | 14            | 2             | 1             | 3             | 2             | 0.00              | -33.33             |
| Saint Vincent and the Grenadines  |               |               |               | 1             | 3             | 0.00              | 200.00             |
| Trinidad and Tobago               | 28            | 32            | 31            | 63            | 31            | 0.00              | -50.79             |
| Turks and Caicos Islands          |               |               |               | 5             | 1             | 0.00              | -80.00             |
| <b>CENTRAL AMERICA</b>            | <b>120</b>    | <b>114</b>    | <b>99</b>     | <b>164</b>    | <b>256</b>    | <b>0.00</b>       | <b>56.10</b>       |
| Belize                            |               |               |               | 17            | 25            | 0.00              | 47.06              |
| Costa Rica                        | 51            | 38            | 29            | 56            | 137           | 0.00              | 144.64             |
| El Salvador                       | 40            | 43            | 40            | 46            | 42            | 0.00              | -8.70              |
| Guatemala                         | 2             | 14            | 10            | 18            | 10            | 0.00              | -44.44             |
| Honduras                          | 9             | 13            | 8             | 2             | 4             | 0.00              | 100.00             |
| Nicaragua                         |               |               |               | 8             | 10            | 0.00              | 25.00              |
| Panama                            | 18            | 6             | 12            | 17            | 28            | 0.00              | 64.71              |
| <b>NORTH AMERICA</b>              | <b>31,909</b> | <b>27,623</b> | <b>30,684</b> | <b>34,658</b> | <b>30,908</b> | <b>0.47</b>       | <b>-10.82</b>      |
| Canada                            | 6,024         | 4,798         | 4,628         | 5,210         | 4,258         | 0.07              | -18.27             |
| Mexico                            | 279           | 317           | 232           | 324           | 248           | 0.00              | -23.46             |
| United States of America          | 25,606        | 22,508        | 25,824        | 29,124        | 26,402        | 0.41              | -9.35              |
| <b>SOUTH AMERICA</b>              | <b>1,863</b>  | <b>1,721</b>  | <b>1,770</b>  | <b>1,998</b>  | <b>1,673</b>  | <b>0.03</b>       | <b>-16.27</b>      |
| Argentina                         | 274           | 244           | 217           | 312           | 298           | 0.00              | -4.49              |
| Bolivia, Plurinational State of   |               |               |               | 19            | 12            | 0.00              | -36.84             |
| Brazil                            | 727           | 508           | 617           | 658           | 581           | 0.01              | -11.70             |
| Chile                             | 167           | 118           | 90            | 104           | 84            | 0.00              | -19.23             |
| Colombia                          | 212           | 140           | 153           | 184           | 135           | 0.00              | -26.63             |
| Ecuador                           | 51            | 32            | 90            | 99            | 62            | 0.00              | -37.37             |
| Guyana                            |               |               |               | 1             | 1             | 0.00              |                    |
| Paraguay                          |               |               |               | 9             | 17            | 0.00              | 88.89              |
| Peru                              | 71            | 119           | 133           | 141           | 127           | 0.00              | -9.93              |
| Suriname                          |               |               |               | 1             | 9             | 0.00              | 800.00             |
| Uruguay                           | 13            | 48            | 16            | 15            | 12            | 0.00              | -20.00             |
| Venezuela, Bolivarian Republic of | 348           | 512           | 454           | 455           | 335           | 0.01              | -26.37             |

## KAZAKHSTAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>200,012</b>   | <b>249,069</b>   | <b>278,239</b>   | <b>170,498</b>   | <b>179,102</b>   | <b>2.75</b>       | <b>5.05</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>187,142</b>   | <b>239,111</b>   | <b>267,917</b>   | <b>158,084</b>   | <b>166,150</b>   | <b>2.55</b>       | <b>5.10</b>        |
| China                                  | 154,226          | 205,066          | 228,617          | 111,706          | 117,465          | 1.80              | 5.16               |
| Hong Kong (China)                      | 426              | 1,009            | 1,234            | 1,402            | 2,330            | 0.04              | 66.19              |
| Japan                                  | 6,049            | 5,202            | 6,379            | 6,450            | 5,892            | 0.09              | -8.65              |
| Korea, Democratic People's Republic of | 49               | 77               | 94               | 34               | 67               | 0.00              | 97.06              |
| Korea, Republic of                     | 16,963           | 16,620           | 20,445           | 22,046           | 22,276           | 0.34              | 1.04               |
| Macao (China)                          |                  | 1                | 3                | 12               | 8                | 0.00              | -33.33             |
| Mongolia                               | 9,077            | 10,750           | 10,622           | 15,941           | 17,506           | 0.27              | 9.82               |
| Taiwan Province of China               | 352              | 386              | 523              | 493              | 606              | 0.01              | 22.92              |
| <b>SOUTH-EAST ASIA</b>                 | <b>8,488</b>     | <b>6,207</b>     | <b>6,613</b>     | <b>8,309</b>     | <b>8,538</b>     | <b>0.13</b>       | <b>2.76</b>        |
| Brunei Darussalam                      |                  |                  |                  | 32               | 10               | 0.00              | -68.75             |
| Cambodia                               | 19               | 8                | 28               | 19               | 4                | 0.00              | -78.95             |
| Indonesia                              | 723              | 747              | 502              | 561              | 565              | 0.01              | 0.71               |
| Lao People's Democratic Republic       | 25               | 81               | 63               | 39               | 22               | 0.00              | -43.59             |
| Malaysia                               | 2,179            | 2,300            | 2,659            | 3,566            | 4,354            | 0.07              | 22.10              |
| Myanmar                                | 39               | 48               | 37               | 29               | 17               | 0.00              | -41.38             |
| Philippines                            | 3,035            | 1,398            | 1,230            | 1,426            | 975              | 0.01              | -31.63             |
| Singapore                              | 736              | 685              | 735              | 812              | 1,026            | 0.02              | 26.35              |
| Thailand                               | 984              | 685              | 907              | 993              | 1,180            | 0.02              | 18.83              |
| Timor-Leste                            |                  |                  |                  | 2                |                  |                   |                    |
| Viet Nam                               | 748              | 255              | 452              | 830              | 385              | 0.01              | -53.61             |
| <b>AUSTRALASIA</b>                     | <b>4,347</b>     | <b>3,735</b>     | <b>3,679</b>     | <b>4,091</b>     | <b>4,395</b>     | <b>0.07</b>       | <b>7.43</b>        |
| Australia                              | 3,628            | 3,166            | 3,058            | 3,461            | 3,909            | 0.06              | 12.94              |
| New Zealand                            | 719              | 569              | 621              | 630              | 486              | 0.01              | -22.86             |
| <b>MELANESIA</b>                       | <b>27</b>        | <b>15</b>        | <b>20</b>        | <b>12</b>        | <b>17</b>        | <b>0.00</b>       | <b>41.67</b>       |
| Fiji                                   |                  |                  |                  | 6                | 10               | 0.00              | 66.67              |
| Norfolk Island                         |                  |                  |                  | 1                | 1                | 0.00              |                    |
| Papua New Guinea                       | 27               | 15               | 20               | 5                | 6                | 0.00              | 20.00              |
| <b>POLYNESIA</b>                       | <b>8</b>         | <b>1</b>         | <b>10</b>        | <b>2</b>         | <b>2</b>         | <b>0.00</b>       |                    |
| American Samoa                         |                  |                  |                  | 1                |                  |                   |                    |
| Samoa                                  | 8                | 1                | 10               | 1                | 2                | 0.00              | 100.00             |
| <b>EUROPE</b>                          | <b>5,874,175</b> | <b>6,522,838</b> | <b>5,979,639</b> | <b>6,177,563</b> | <b>6,248,355</b> | <b>95.99</b>      | <b>1.15</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>5,585,175</b> | <b>6,262,043</b> | <b>5,704,652</b> | <b>5,884,277</b> | <b>5,978,346</b> | <b>91.84</b>      | <b>1.60</b>        |
| Armenia                                | 37,337           | 54,244           | 39,934           | 37,461           | 26,097           | 0.40              | -30.34             |
| Azerbaijan                             | 83,811           | 112,617          | 83,174           | 89,296           | 94,846           | 1.46              | 6.22               |
| Belarus                                | 20,399           | 55,090           | 55,356           | 62,786           | 63,520           | 0.98              | 1.17               |
| Bulgaria                               | 2,194            | 3,622            | 2,521            | 2,510            | 2,016            | 0.03              | -19.68             |
| Czech Republic                         | 3,645            | 4,111            | 3,725            | 3,247            | 2,901            | 0.04              | -10.66             |
| Estonia                                | 1,074            | 869              | 880              | 1,004            | 980              | 0.02              | -2.39              |
| Georgia                                | 11,686           | 12,462           | 14,758           | 16,459           | 16,537           | 0.25              | 0.47               |
| Hungary                                | 4,452            | 3,559            | 3,701            | 3,780            | 2,789            | 0.04              | -26.22             |
| Kyrgyzstan                             | 1,454,124        | 1,382,706        | 1,308,139        | 1,359,625        | 1,348,709        | 20.72             | -0.80              |
| Latvia                                 | 2,785            | 3,479            | 3,345            | 3,452            | 2,693            | 0.04              | -21.99             |
| Lithuania                              | 4,824            | 8,465            | 7,793            | 6,413            | 4,815            | 0.07              | -24.92             |
| Moldova, Republic of                   | 12,028           | 16,695           | 14,432           | 17,839           | 11,797           | 0.18              | -33.87             |
| Poland                                 | 7,405            | 8,208            | 9,229            | 8,612            | 7,037            | 0.11              | -18.29             |
| Romania                                | 3,139            | 2,400            | 2,014            | 1,875            | 1,738            | 0.03              | -7.31              |
| Russian Federation                     | 1,371,306        | 1,780,574        | 1,757,721        | 1,646,568        | 1,587,409        | 24.39             | -3.59              |
| Slovakia                               | 1,524            | 1,478            | 1,440            | 1,333            | 1,150            | 0.02              | -13.73             |
| Tajikistan                             | 176,212          | 186,214          | 137,443          | 158,507          | 207,009          | 3.18              | 30.60              |
| Turkmenistan                           | 40,185           | 47,711           | 66,938           | 69,230           | 63,156           | 0.97              | -8.77              |
| Ukraine                                | 58,428           | 82,971           | 84,932           | 97,100           | 73,390           | 1.13              | -24.42             |
| Uzbekistan                             | 2,288,617        | 2,494,568        | 2,107,177        | 2,297,180        | 2,459,757        | 37.79             | 7.08               |

## KAZAKHSTAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>NORTHERN EUROPE</b>           | <b>36,176</b>  | <b>29,365</b>  | <b>29,051</b>  | <b>30,829</b>  | <b>26,649</b>  | <b>0.41</b>       | <b>-13.56</b>      |
| Denmark                          | 1,206          | 959            | 890            | 750            | 682            | 0.01              | -9.07              |
| Finland                          | 1,825          | 1,545          | 1,403          | 1,661          | 1,560          | 0.02              | -6.08              |
| Iceland                          | 109            | 134            | 103            | 93             | 43             | 0.00              | -53.76             |
| Ireland                          | 2,125          | 1,670          | 1,026          | 1,237          | 904            | 0.01              | -26.92             |
| Norway                           | 1,482          | 915            | 756            | 932            | 1,224          | 0.02              | 31.33              |
| Sweden                           | 1,947          | 1,753          | 1,837          | 1,955          | 2,070          | 0.03              | 5.88               |
| United Kingdom                   | 27,482         | 22,389         | 23,036         | 24,201         | 20,166         | 0.31              | -16.67             |
| <b>SOUTHERN EUROPE</b>           | <b>28,310</b>  | <b>31,761</b>  | <b>28,584</b>  | <b>33,256</b>  | <b>29,113</b>  | <b>0.45</b>       | <b>-12.46</b>      |
| Albania                          | 441            | 371            | 382            | 454            | 343            | 0.01              | -24.45             |
| Andorra                          |                |                |                | 10             | 18             | 0.00              | 80.00              |
| Bosnia and Herzegovina           | 321            | 339            | 192            | 257            | 175            | 0.00              | -31.91             |
| Croatia                          | 1,506          | 1,276          | 1,170          | 988            | 818            | 0.01              | -17.21             |
| Greece                           | 1,523          | 1,835          | 1,823          | 1,764          | 1,739          | 0.03              | -1.42              |
| Italy                            | 18,445         | 14,961         | 14,596         | 18,823         | 15,609         | 0.24              | -17.07             |
| Malta                            | 87             | 84             | 79             | 62             | 68             | 0.00              | 9.68               |
| Portugal                         | 676            | 690            | 748            | 1,037          | 717            | 0.01              | -30.86             |
| Serbia                           | 1,424          | 7,954          | 5,323          | 5,376          | 5,266          | 0.08              | -2.05              |
| Slovenia                         | 694            | 853            | 838            | 792            | 635            | 0.01              | -19.82             |
| Spain                            | 3,193          | 3,398          | 3,433          | 3,693          | 3,725          | 0.06              | 0.87               |
| <b>WESTERN EUROPE</b>            | <b>132,467</b> | <b>102,405</b> | <b>107,044</b> | <b>117,927</b> | <b>119,359</b> | <b>1.83</b>       | <b>1.21</b>        |
| Austria                          | 8,447          | 3,870          | 3,569          | 3,445          | 2,630          | 0.04              | -23.66             |
| Belgium                          | 2,275          | 2,184          | 2,267          | 2,328          | 2,615          | 0.04              | 12.33              |
| France                           | 12,394         | 10,245         | 10,935         | 11,464         | 11,678         | 0.18              | 1.87               |
| Germany                          | 100,911        | 75,491         | 79,572         | 88,346         | 90,286         | 1.39              | 2.20               |
| Liechtenstein                    | 3              | 73             | 41             | 27             | 7              | 0.00              | -74.07             |
| Luxembourg                       | 103            | 93             | 119            | 128            | 87             | 0.00              | -32.03             |
| Monaco                           | 21             | 18             | 26             | 8              | 9              | 0.00              | 12.50              |
| Netherlands                      | 5,983          | 8,198          | 8,269          | 10,021         | 9,367          | 0.14              | -6.53              |
| Switzerland                      | 2,330          | 2,233          | 2,246          | 2,160          | 2,680          | 0.04              | 24.07              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>92,047</b>  | <b>97,264</b>  | <b>110,308</b> | <b>111,274</b> | <b>94,888</b>  | <b>1.46</b>       | <b>-14.73</b>      |
| Cyprus                           | 148            | 116            | 143            | 223            | 165            | 0.00              | -26.01             |
| Israel                           | 6,042          | 5,078          | 5,179          | 4,750          | 5,112          | 0.08              | 7.62               |
| Turkey                           | 85,857         | 92,070         | 104,986        | 106,301        | 89,611         | 1.38              | -15.70             |
| <b>MIDDLE EAST</b>               | <b>5,391</b>   | <b>4,220</b>   | <b>4,891</b>   | <b>5,522</b>   | <b>5,633</b>   | <b>0.09</b>       | <b>2.01</b>        |
| Bahrain                          | 67             | 97             | 228            | 71             | 57             | 0.00              | -19.72             |
| Egypt                            | 1,038          | 768            | 780            | 985            | 1,052          | 0.02              | 6.80               |
| Iraq                             | 275            | 221            | 260            | 138            | 183            | 0.00              | 32.61              |
| Jordan                           | 785            | 509            | 780            | 863            | 815            | 0.01              | -5.56              |
| Kuwait                           | 53             | 161            | 78             | 101            | 124            | 0.00              | 22.77              |
| Lebanon                          | 724            | 519            | 597            | 543            | 544            | 0.01              | 0.18               |
| Libya                            | 36             | 77             | 72             | 77             | 39             | 0.00              | -49.35             |
| Oman                             | 155            | 130            | 135            | 155            | 106            | 0.00              | -31.61             |
| Qatar                            | 284            | 201            | 315            | 295            | 360            | 0.01              | 22.03              |
| Saudi Arabia                     | 378            | 294            | 314            | 500            | 439            | 0.01              | -12.20             |
| State of Palestine               | 185            | 94             | 125            | 159            | 148            | 0.00              | -6.92              |
| Syrian Arab Republic             | 569            | 235            | 297            | 269            | 230            | 0.00              | -14.50             |
| United Arab Emirates             | 842            | 914            | 910            | 1,320          | 1,493          | 0.02              | 13.11              |
| Yemen                            |                |                |                | 46             | 43             | 0.00              | -6.52              |
| <b>SOUTH ASIA</b>                | <b>24,624</b>  | <b>21,720</b>  | <b>23,816</b>  | <b>25,521</b>  | <b>31,313</b>  | <b>0.48</b>       | <b>22.70</b>       |
| Afghanistan                      | 2,525          | 2,262          | 2,505          | 3,137          | 4,520          | 0.07              | 44.09              |
| Bangladesh                       | 217            | 221            | 206            | 184            | 187            | 0.00              | 1.63               |
| Bhutan                           | 8              | 16             | 18             | 11             | 14             | 0.00              | 27.27              |

## KAZAKHSTAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016         | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|--------------|-------------------|--------------------|
| India                        | 14,716        | 9,929         | 10,725        | 11,170        | 13,975       | 0.21              | 25.11              |
| Iran, Islamic Republic of    | 4,265         | 7,283         | 8,511         | 9,193         | 10,731       | 0.16              | 16.73              |
| Maldives                     |               |               |               | 19            | 18           | 0.00              | -5.26              |
| Nepal                        | 116           | 102           | 126           | 126           | 137          | 0.00              | 8.73               |
| Pakistan                     | 2,236         | 1,738         | 1,583         | 1,492         | 1,541        | 0.02              | 3.28               |
| Sri Lanka                    | 541           | 169           | 142           | 189           | 190          | 0.00              | 0.53               |
| <b>NOT SPECIFIED</b>         | <b>13,291</b> | <b>11,088</b> | <b>10,873</b> | <b>10,757</b> | <b>9,720</b> | <b>0.15</b>       | <b>-9.64</b>       |
| Other countries of the World | 13,291        | 11,088        | 10,873        | 10,757        | 9,720        | 0.15              | -9.64              |

## KENYA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,710,829</b> | <b>1,519,551</b> | <b>1,350,366</b> | <b>1,180,546</b> | <b>1,339,682</b> | <b>100.00</b>     | <b>13.48</b>       |
| <b>AFRICA</b>                          | <b>309,619</b>   | <b>286,202</b>   | <b>319,539</b>   | <b>316,106</b>   | <b>345,780</b>   | <b>25.81</b>      | <b>9.39</b>        |
| <b>OTHER AFRICA</b>                    | <b>309,619</b>   | <b>286,202</b>   | <b>319,539</b>   | <b>316,106</b>   | <b>345,780</b>   | <b>25.81</b>      | <b>9.39</b>        |
| All countries of Africa                | 309,619          | 286,202          | 319,539          | 316,106          | 345,780          | 25.81             | 9.39               |
| <b>AMERICAS</b>                        | <b>189,800</b>   | <b>165,856</b>   | <b>182,526</b>   | <b>166,924</b>   | <b>188,215</b>   | <b>14.05</b>      | <b>12.75</b>       |
| <b>OTHER AMERICAS</b>                  | <b>189,800</b>   | <b>165,856</b>   | <b>182,526</b>   | <b>166,924</b>   | <b>188,215</b>   | <b>14.05</b>      | <b>12.75</b>       |
| All countries of the Americas          | 189,800          | 165,856          | 182,526          | 166,924          | 188,215          | 14.05             | 12.75              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>206,358</b>   | <b>124,590</b>   | <b>110,488</b>   | <b>106,379</b>   | <b>136,785</b>   | <b>10.21</b>      | <b>28.58</b>       |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>206,358</b>   | <b>124,590</b>   | <b>110,488</b>   | <b>106,379</b>   | <b>136,785</b>   | <b>10.21</b>      | <b>28.58</b>       |
| All countries of Asia                  | 206,358          | 124,590          | 110,488          | 106,379          | 136,785          | 10.21             | 28.58              |
| <b>EUROPE</b>                          | <b>865,359</b>   | <b>825,729</b>   | <b>608,554</b>   | <b>473,072</b>   | <b>547,792</b>   | <b>40.89</b>      | <b>15.79</b>       |
| <b>OTHER EUROPE</b>                    | <b>865,359</b>   | <b>825,729</b>   | <b>608,554</b>   | <b>473,072</b>   | <b>547,792</b>   | <b>40.89</b>      | <b>15.79</b>       |
| All countries of Europe                | 865,359          | 825,729          | 608,554          | 473,072          | 547,792          | 40.89             | 15.79              |
| <b>NOT SPECIFIED</b>                   | <b>139,693</b>   | <b>117,174</b>   | <b>129,259</b>   | <b>118,065</b>   | <b>121,110</b>   | <b>9.04</b>       | <b>2.58</b>        |
| Other countries of the World           | 139,693          | 117,174          | 129,259          | 118,065          | 121,110          | 9.04              | 2.58               |

## KENYA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>4,027,000</b> | <b>3,840,100</b> | <b>3,234,167</b> | <b>2,622,200</b> | <b>2,865,800</b> | <b>100.00</b>     | <b>9.29</b>        |
| <b>AFRICA</b>                          | <b>475,600</b>   | <b>499,900</b>   | <b>448,535</b>   | <b>465,300</b>   | <b>452,700</b>   | <b>15.80</b>      | <b>-2.71</b>       |
| <b>EAST AFRICA</b>                     | <b>151,000</b>   | <b>174,700</b>   | <b>129,694</b>   | <b>131,700</b>   | <b>135,700</b>   | <b>4.74</b>       | <b>3.04</b>        |
| Tanzania, United Republic of           | 69,200           | 64,500           | 62,002           | 55,700           | 58,300           | 2.03              | 4.67               |
| Uganda                                 | 81,800           | 110,200          | 67,692           | 76,000           | 77,400           | 2.70              | 1.84               |
| <b>NORTH AFRICA</b>                    | <b>23,900</b>    | <b>29,000</b>    | <b>37,295</b>    | <b>24,900</b>    | <b>32,000</b>    | <b>1.12</b>       | <b>28.51</b>       |
| All countries of North Africa          | 23,900           | 29,000           | 37,295           | 24,900           | 32,000           | 1.12              | 28.51              |
| <b>SOUTHERN AFRICA</b>                 | <b>88,200</b>    | <b>91,100</b>    | <b>75,240</b>    | <b>88,000</b>    | <b>70,600</b>    | <b>2.46</b>       | <b>-19.77</b>      |
| All countries of Southern Africa       | 88,200           | 91,100           | 75,240           | 88,000           | 70,600           | 2.46              | -19.77             |
| <b>WEST AFRICA</b>                     | <b>55,900</b>    | <b>63,300</b>    | <b>67,968</b>    | <b>60,700</b>    | <b>59,300</b>    | <b>2.07</b>       | <b>-2.31</b>       |
| All countries of West Africa           | 55,900           | 63,300           | 67,968           | 60,700           | 59,300           | 2.07              | -2.31              |
| <b>OTHER AFRICA</b>                    | <b>156,600</b>   | <b>141,800</b>   | <b>138,338</b>   | <b>160,000</b>   | <b>155,100</b>   | <b>5.41</b>       | <b>-3.06</b>       |
| Other countries of Africa              | 156,600          | 141,800          | 138,338          | 160,000          | 155,100          | 5.41              | -3.06              |
| <b>AMERICAS</b>                        | <b>387,500</b>   | <b>393,200</b>   | <b>389,001</b>   | <b>331,900</b>   | <b>323,200</b>   | <b>11.28</b>      | <b>-2.62</b>       |
| <b>NORTH AMERICA</b>                   | <b>347,400</b>   | <b>356,400</b>   | <b>353,756</b>   | <b>294,900</b>   | <b>297,600</b>   | <b>10.38</b>      | <b>0.92</b>        |
| Canada                                 | 55,900           | 61,800           | 59,876           | 46,400           | 43,300           | 1.51              | -6.68              |
| United States of America               | 291,500          | 294,600          | 293,880          | 248,500          | 254,300          | 8.87              | 2.33               |
| <b>OTHER AMERICAS</b>                  | <b>40,100</b>    | <b>36,800</b>    | <b>35,245</b>    | <b>37,000</b>    | <b>25,600</b>    | <b>0.89</b>       | <b>-30.81</b>      |
| Other countries of the Americas        | 40,100           | 36,800           | 35,245           | 37,000           | 25,600           | 0.89              | -30.81             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>281,000</b>   | <b>270,700</b>   | <b>238,780</b>   | <b>205,400</b>   | <b>263,400</b>   | <b>9.19</b>       | <b>28.24</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>155,900</b>   | <b>154,000</b>   | <b>131,007</b>   | <b>115,900</b>   | <b>171,000</b>   | <b>5.97</b>       | <b>47.54</b>       |
| China                                  | 114,000          | 105,900          | 92,114           | 82,600           | 131,900          | 4.60              | 59.69              |
| Japan                                  | 41,900           | 48,100           | 38,893           | 33,300           | 39,100           | 1.36              | 17.42              |
| <b>AUSTRALASIA</b>                     | <b>56,900</b>    | <b>62,300</b>    | <b>58,368</b>    | <b>44,300</b>    | <b>46,900</b>    | <b>1.64</b>       | <b>5.87</b>        |
| Australia, New Zealand                 | 56,900           | 62,300           | 58,368           | 44,300           | 46,900           | 1.64              | 5.87               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>68,200</b>    | <b>54,400</b>    | <b>49,405</b>    | <b>45,200</b>    | <b>45,500</b>    | <b>1.59</b>       | <b>0.66</b>        |
| Other countries of Asia                | 68,200           | 54,400           | 49,405           | 45,200           | 45,500           | 1.59              | 0.66               |
| <b>EUROPE</b>                          | <b>2,547,200</b> | <b>2,320,700</b> | <b>1,802,172</b> | <b>1,376,100</b> | <b>1,559,300</b> | <b>54.41</b>      | <b>13.31</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>676,100</b>   | <b>641,800</b>   | <b>395,032</b>   | <b>296,400</b>   | <b>288,100</b>   | <b>10.05</b>      | <b>-2.80</b>       |
| United Kingdom                         | 521,600          | 498,300          | 275,011          | 224,500          | 211,600          | 7.38              | -5.75              |
| Scandinavia                            | 154,500          | 143,500          | 120,021          | 71,900           | 76,500           | 2.67              | 6.40               |
| <b>SOUTHERN EUROPE</b>                 | <b>415,500</b>   | <b>234,800</b>   | <b>156,176</b>   | <b>74,100</b>    | <b>88,300</b>    | <b>3.08</b>       | <b>19.16</b>       |
| Italy                                  | 415,500          | 234,800          | 156,176          | 74,100           | 88,300           | 3.08              | 19.16              |
| <b>WESTERN EUROPE</b>                  | <b>1,007,100</b> | <b>961,900</b>   | <b>909,480</b>   | <b>765,200</b>   | <b>838,500</b>   | <b>29.26</b>      | <b>9.58</b>        |
| France                                 | 160,000          | 113,900          | 75,646           | 67,100           | 89,900           | 3.14              | 33.98              |
| Germany                                | 748,900          | 751,100          | 751,697          | 617,900          | 685,400          | 23.92             | 10.92              |
| Switzerland                            | 98,200           | 96,900           | 82,137           | 80,200           | 63,200           | 2.21              | -21.20             |
| <b>OTHER EUROPE</b>                    | <b>448,500</b>   | <b>482,200</b>   | <b>341,484</b>   | <b>240,400</b>   | <b>344,400</b>   | <b>12.02</b>      | <b>43.26</b>       |
| Other countries of Europe              | 448,500          | 482,200          | 341,484          | 240,400          | 344,400          | 12.02             | 43.26              |
| <b>MIDDLE EAST</b>                     | <b>50,200</b>    | <b>50,600</b>    | <b>57,419</b>    | <b>55,800</b>    | <b>49,400</b>    | <b>1.72</b>       | <b>-11.47</b>      |
| All countries of Middle East           | 50,200           | 50,600           | 57,419           | 55,800           | 49,400           | 1.72              | -11.47             |
| <b>SOUTH ASIA</b>                      | <b>110,300</b>   | <b>101,100</b>   | <b>110,302</b>   | <b>115,100</b>   | <b>120,300</b>   | <b>4.20</b>       | <b>4.52</b>        |
| India                                  | 110,300          | 101,100          | 110,302          | 115,100          | 120,300          | 4.20              | 4.52               |
| <b>NOT SPECIFIED</b>                   | <b>175,200</b>   | <b>203,900</b>   | <b>187,958</b>   | <b>72,600</b>    | <b>97,500</b>    | <b>3.40</b>       | <b>34.30</b>       |
| Other countries of the World           | 175,200          | 203,900          | 187,958          | 72,600           | 97,500           | 3.40              | 34.30              |

## KIRIBATI

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|--|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| <b>TOTAL</b> (*)                       | <b>4,907</b> | <b>5,868</b> | <b>5,008</b> | <b>3,935</b> | <b>5,736</b> | <b>100.00</b>     | <b>45.77</b>       |
| <b>AMERICAS</b>                        | <b>682</b>   | <b>1,387</b> | <b>1,055</b> | <b>1,081</b> | <b>1,300</b> | <b>22.66</b>      | <b>20.26</b>       |
| <b>NORTH AMERICA</b>                   | <b>682</b>   | <b>1,387</b> | <b>1,055</b> | <b>1,081</b> | <b>1,300</b> | <b>22.66</b>      | <b>20.26</b>       |
| Canada                                 |              | 52           | 76           | 78           | 63           | 1.10              | -19.23             |
| United States of America               | 682          | 1,335        | 979          | 1,003        | 1,237        | 21.57             | 23.33              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,514</b> | <b>3,501</b> | <b>3,099</b> | <b>2,170</b> | <b>3,910</b> | <b>68.17</b>      | <b>80.18</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>200</b>   | <b>285</b>   | <b>257</b>   | <b>193</b>   | <b>298</b>   | <b>5.20</b>       | <b>54.40</b>       |
| Japan                                  | 200          | 216          | 188          | 143          | 205          | 3.57              | 43.36              |
| Taiwan Province of China               |              | 69           | 69           | 50           | 93           | 1.62              | 86.00              |
| <b>AUSTRALASIA</b>                     | <b>1,343</b> | <b>1,658</b> | <b>1,350</b> | <b>898</b>   | <b>1,749</b> | <b>30.49</b>      | <b>94.77</b>       |
| Australia                              | 857          | 1,060        | 891          | 597          | 1,089        | 18.99             | 82.41              |
| New Zealand                            | 486          | 598          | 459          | 301          | 660          | 11.51             | 119.27             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>971</b>   | <b>1,558</b> | <b>1,492</b> | <b>1,079</b> | <b>1,863</b> | <b>32.48</b>      | <b>72.66</b>       |
| Other countries of Asia                |              | 463          | 496          | 320          | 601          | 10.48             | 87.81              |
| Other countries of Oceania             | 971          | 1,095        | 996          | 759          | 1,262        | 22.00             | 66.27              |
| <b>EUROPE</b>                          | <b>328</b>   | <b>629</b>   | <b>653</b>   | <b>509</b>   | <b>457</b>   | <b>7.97</b>       | <b>-10.22</b>      |
| <b>NORTHERN EUROPE</b>                 | <b>109</b>   | <b>142</b>   | <b>98</b>    | <b>107</b>   | <b>214</b>   | <b>3.73</b>       | <b>100.00</b>      |
| United Kingdom                         | 109          | 142          | 98           | 107          | 214          | 3.73              | 100.00             |
| <b>SOUTHERN EUROPE</b>                 |              | <b>5</b>     | <b>18</b>    | <b>8</b>     | <b>14</b>    | <b>0.24</b>       | <b>75.00</b>       |
| Italy                                  |              | 5            | 18           | 8            | 14           | 0.24              | 75.00              |
| <b>WESTERN EUROPE</b>                  | <b>219</b>   | <b>132</b>   | <b>93</b>    | <b>52</b>    | <b>139</b>   | <b>2.42</b>       | <b>167.31</b>      |
| France                                 |              | 50           | 45           | 21           | 68           | 1.19              | 223.81             |
| Germany                                | 219          | 62           | 28           | 19           | 63           | 1.10              | 231.58             |
| Switzerland                            |              | 20           | 20           | 12           | 8            | 0.14              | -33.33             |
| <b>OTHER EUROPE</b>                    |              | <b>350</b>   | <b>444</b>   | <b>342</b>   | <b>90</b>    | <b>1.57</b>       | <b>-73.68</b>      |
| Other countries of Europe              |              | 350          | 444          | 342          | 90           | 1.57              | -73.68             |
| <b>NOT SPECIFIED</b>                   | <b>1,383</b> | <b>351</b>   | <b>201</b>   | <b>175</b>   | <b>69</b>    | <b>1.20</b>       | <b>-60.57</b>      |
| Other countries of the World           | 1,383        | 351          | 201          | 175          | 69           | 1.20              | -60.57             |



## KOREA, REPUBLIC OF

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>11,140,028</b> | <b>12,175,550</b> | <b>14,201,516</b> | <b>13,231,651</b> | <b>17,241,823</b> | <b>100.00</b>     | <b>30.31</b>       |
| <b>AFRICA</b>                     | <b>32,237</b>         | <b>33,564</b>     | <b>34,735</b>     | <b>35,556</b>     | <b>47,723</b>     | <b>0.28</b>       | <b>34.22</b>       |
| <b>EAST AFRICA</b>                | <b>7,836</b>          | <b>8,217</b>      | <b>8,587</b>      | <b>9,193</b>      | <b>16,399</b>     | <b>0.10</b>       | <b>78.39</b>       |
| Burundi                           | 49                    | 67                | 113               | 92                | 97                | 0.00              | 5.43               |
| Comoros                           | 38                    | 23                | 55                | 73                | 46                | 0.00              | -36.99             |
| Djibouti                          | 10                    | 10                | 21                | 9                 | 8                 | 0.00              | -11.11             |
| Eritrea                           | 39                    | 25                | 22                | 21                | 25                | 0.00              | 19.05              |
| Ethiopia                          | 967                   | 1,424             | 1,419             | 1,571             | 1,893             | 0.01              | 20.50              |
| Kenya                             | 1,528                 | 1,638             | 1,568             | 2,237             | 3,913             | 0.02              | 74.92              |
| Madagascar                        | 161                   | 230               | 237               | 263               | 3,098             | 0.02              | 1,077.95           |
| Malawi                            | 102                   | 132               | 114               | 103               | 145               | 0.00              | 40.78              |
| Mauritius                         | 558                   | 1,004             | 1,062             | 891               | 3,191             | 0.02              | 258.14             |
| Mozambique                        | 198                   | 310               | 348               | 322               | 341               | 0.00              | 5.90               |
| Reunion                           | 3                     | 3                 |                   |                   |                   |                   |                    |
| Rwanda                            | 258                   | 246               | 304               | 361               | 336               | 0.00              | -6.93              |
| Seychelles                        | 84                    | 79                | 78                | 73                | 75                | 0.00              | 2.74               |
| Somalia                           | 23                    | 17                | 35                | 34                | 28                | 0.00              | -17.65             |
| Tanzania, United Republic of      | 2,807                 | 1,955             | 1,988             | 1,558             | 1,484             | 0.01              | -4.75              |
| Uganda                            | 475                   | 600               | 676               | 866               | 957               | 0.01              | 10.51              |
| Zambia                            | 251                   | 171               | 222               | 275               | 322               | 0.00              | 17.09              |
| Zimbabwe                          | 285                   | 283               | 325               | 444               | 440               | 0.00              | -0.90              |
| <b>CENTRAL AFRICA</b>             | <b>2,233</b>          | <b>1,881</b>      | <b>1,740</b>      | <b>1,817</b>      | <b>1,745</b>      | <b>0.01</b>       | <b>-3.96</b>       |
| Angola                            | 850                   | 734               | 431               | 248               | 222               | 0.00              | -10.48             |
| Cameroon                          | 564                   | 546               | 670               | 790               | 754               | 0.00              | -4.56              |
| Central African Republic          | 41                    | 9                 | 14                | 19                | 30                | 0.00              | 57.89              |
| Chad                              | 28                    | 19                | 44                | 31                | 25                | 0.00              | -19.35             |
| Congo                             | 103                   | 75                | 146               | 202               | 219               | 0.00              | 8.42               |
| Congo, Democratic Republic of the | 298                   | 348               | 278               | 315               | 328               | 0.00              | 4.13               |
| Equatorial Guinea                 | 48                    | 13                | 21                | 83                | 34                | 0.00              | -59.04             |
| Gabon                             | 294                   | 132               | 129               | 124               | 122               | 0.00              | -1.61              |
| Sao Tome and Principe             | 7                     | 5                 | 7                 | 5                 | 11                | 0.00              | 120.00             |
| <b>NORTH AFRICA</b>               | <b>4,675</b>          | <b>5,029</b>      | <b>6,258</b>      | <b>6,547</b>      | <b>7,721</b>      | <b>0.04</b>       | <b>17.93</b>       |
| Algeria                           | 1,209                 | 1,017             | 1,482             | 1,378             | 1,454             | 0.01              | 5.52               |
| Morocco                           | 1,242                 | 1,670             | 2,039             | 2,372             | 3,010             | 0.02              | 26.90              |
| South Sudan                       | 82                    | 66                | 85                | 48                | 79                | 0.00              | 64.58              |
| Sudan                             | 1,053                 | 984               | 1,115             | 1,080             | 1,299             | 0.01              | 20.28              |
| Tunisia                           | 1,088                 | 1,292             | 1,537             | 1,669             | 1,879             | 0.01              | 12.58              |
| Western Sahara                    | 1                     |                   |                   |                   |                   |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>10,674</b>         | <b>11,028</b>     | <b>11,424</b>     | <b>10,743</b>     | <b>13,815</b>     | <b>0.08</b>       | <b>28.60</b>       |
| Botswana                          | 96                    | 114               | 109               | 205               | 147               | 0.00              | -28.29             |
| Lesotho                           | 30                    | 30                | 50                | 82                | 52                | 0.00              | -36.59             |
| Namibia                           | 172                   | 143               | 168               | 154               | 153               | 0.00              | -0.65              |
| South Africa                      | 10,298                | 10,560            | 11,020            | 10,189            | 13,320            | 0.08              | 30.73              |
| Swaziland                         | 78                    | 181               | 77                | 113               | 143               | 0.00              | 26.55              |
| <b>WEST AFRICA</b>                | <b>6,817</b>          | <b>7,409</b>      | <b>6,726</b>      | <b>7,256</b>      | <b>8,043</b>      | <b>0.05</b>       | <b>10.85</b>       |
| Benin                             | 78                    | 59                | 82                | 93                | 65                | 0.00              | -30.11             |
| Burkina Faso                      | 92                    | 61                | 93                | 94                | 65                | 0.00              | -30.85             |
| Cabo Verde                        | 34                    | 16                | 15                | 19                | 41                | 0.00              | 115.79             |
| Côte d'Ivoire                     | 181                   | 191               | 303               | 295               | 380               | 0.00              | 28.81              |
| Gambia                            | 71                    | 41                | 47                | 93                | 69                | 0.00              | -25.81             |
| Ghana                             | 2,024                 | 2,320             | 1,995             | 2,094             | 2,626             | 0.02              | 25.41              |
| Guinea                            | 109                   | 103               | 89                | 89                | 132               | 0.00              | 48.31              |
| Guinea-Bissau                     | 16                    | 13                | 16                | 15                | 6                 | 0.00              | -60.00             |
| Liberia                           | 138                   | 163               | 147               | 241               | 394               | 0.00              | 63.49              |
| Mali                              | 82                    | 129               | 92                | 105               | 226               | 0.00              | 115.24             |

## KOREA, REPUBLIC OF

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012           | 2013           | 2014           | 2015           | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|------------------|-------------------|--------------------|
| Mauritania                        | 84             | 22             | 55             | 36             | 30               | 0.00              | -16.67             |
| Niger                             | 43             | 41             | 71             | 56             | 48               | 0.00              | -14.29             |
| Nigeria                           | 3,453          | 3,781          | 3,219          | 3,422          | 3,335            | 0.02              | -2.54              |
| Saint Helena                      | 6              |                |                |                |                  |                   |                    |
| Senegal                           | 314            | 343            | 396            | 436            | 466              | 0.00              | 6.88               |
| Sierra Leone                      | 33             | 50             | 21             | 47             | 38               | 0.00              | -19.15             |
| Togo                              | 59             | 76             | 85             | 121            | 122              | 0.00              | 0.83               |
| <b>OTHER AFRICA</b>               | <b>2</b>       |                |                |                |                  |                   |                    |
| Other countries of Africa         | 2              |                |                |                |                  |                   |                    |
| <b>AMERICAS</b>                   | <b>876,149</b> | <b>915,622</b> | <b>974,021</b> | <b>974,153</b> | <b>1,116,157</b> | <b>6.47</b>       | <b>14.58</b>       |
| <b>CARIBBEAN</b>                  | <b>2,612</b>   | <b>6,495</b>   | <b>3,755</b>   | <b>3,302</b>   | <b>5,553</b>     | <b>0.03</b>       | <b>68.17</b>       |
| Antigua and Barbuda               | 33             | 20             | 22             | 76             | 92               | 0.00              | 21.05              |
| Bahamas                           | 72             | 114            | 72             | 105            | 87               | 0.00              | -17.14             |
| Barbados                          | 56             | 98             | 188            | 87             | 114              | 0.00              | 31.03              |
| Bermuda                           | 1              |                |                |                |                  |                   |                    |
| British Virgin Islands            | 50             | 4              | 5              | 5              |                  |                   |                    |
| Cayman Islands                    |                |                |                |                | 1                | 0.00              |                    |
| Cuba                              | 80             | 190            | 138            | 271            | 251              | 0.00              | -7.38              |
| Dominica                          | 54             | 273            | 214            | 146            | 161              | 0.00              | 10.27              |
| Dominican Republic                | 517            | 624            | 490            | 751            | 1,307            | 0.01              | 74.03              |
| Grenada                           | 31             | 37             | 19             | 30             | 101              | 0.00              | 236.67             |
| Haiti                             | 133            | 299            | 144            | 179            | 153              | 0.00              | -14.53             |
| Jamaica                           | 811            | 2,725          | 856            | 734            | 1,578            | 0.01              | 114.99             |
| Netherlands Antilles              | 42             | 2              |                |                |                  |                   |                    |
| Puerto Rico                       | 22             | 8              | 1              | 1              |                  |                   |                    |
| Saint Kitts and Nevis             | 88             | 110            | 191            | 181            | 246              | 0.00              | 35.91              |
| Saint Lucia                       | 39             | 164            | 284            | 62             | 144              | 0.00              | 132.26             |
| Saint Vincent and the Grenadines  | 205            | 1,046          | 640            | 195            | 551              | 0.00              | 182.56             |
| Trinidad and Tobago               | 378            | 781            | 491            | 479            | 767              | 0.00              | 60.13              |
| <b>CENTRAL AMERICA</b>            | <b>4,342</b>   | <b>5,679</b>   | <b>5,389</b>   | <b>6,495</b>   | <b>9,597</b>     | <b>0.06</b>       | <b>47.76</b>       |
| Belize                            | 61             | 73             | 65             | 66             | 84               | 0.00              | 27.27              |
| Costa Rica                        | 968            | 948            | 1,064          | 868            | 1,065            | 0.01              | 22.70              |
| El Salvador                       | 574            | 542            | 520            | 589            | 704              | 0.00              | 19.52              |
| Guatemala                         | 753            | 828            | 931            | 1,148          | 1,567            | 0.01              | 36.50              |
| Honduras                          | 903            | 2,038          | 1,505          | 2,439          | 3,925            | 0.02              | 60.93              |
| Nicaragua                         | 314            | 406            | 458            | 387            | 810              | 0.00              | 109.30             |
| Panama                            | 769            | 844            | 846            | 998            | 1,442            | 0.01              | 44.49              |
| <b>NORTH AMERICA</b>              | <b>836,323</b> | <b>866,908</b> | <b>929,776</b> | <b>927,209</b> | <b>1,057,230</b> | <b>6.13</b>       | <b>14.02</b>       |
| Canada                            | 128,431        | 133,640        | 146,429        | 145,547        | 175,745          | 1.02              | 20.75              |
| Mexico                            | 10,026         | 10,953         | 13,042         | 14,049         | 15,299           | 0.09              | 8.90               |
| United States of America          | 697,866        | 722,315        | 770,305        | 767,613        | 866,186          | 5.02              | 12.84              |
| <b>SOUTH AMERICA</b>              | <b>32,865</b>  | <b>36,539</b>  | <b>35,101</b>  | <b>37,147</b>  | <b>43,777</b>    | <b>0.25</b>       | <b>17.85</b>       |
| Argentina                         | 3,316          | 3,296          | 3,388          | 3,894          | 4,403            | 0.03              | 13.07              |
| Bolivia, Plurinational State of   | 648            | 897            | 746            | 695            | 676              | 0.00              | -2.73              |
| Brazil                            | 15,761         | 15,739         | 15,651         | 15,569         | 17,842           | 0.10              | 14.60              |
| Chile                             | 3,245          | 3,299          | 3,425          | 3,782          | 4,580            | 0.03              | 21.10              |
| Colombia                          | 3,233          | 4,088          | 4,212          | 4,564          | 5,046            | 0.03              | 10.56              |
| Ecuador                           | 944            | 1,110          | 1,306          | 1,547          | 1,632            | 0.01              | 5.49               |
| Guyana                            | 214            | 173            | 217            | 197            | 336              | 0.00              | 70.56              |
| Paraguay                          | 510            | 440            | 545            | 543            | 573              | 0.00              | 5.52               |
| Peru                              | 2,687          | 4,615          | 3,174          | 3,868          | 6,313            | 0.04              | 63.21              |
| Suriname                          | 93             | 65             | 76             | 44             | 79               | 0.00              | 79.55              |
| Uruguay                           | 357            | 418            | 468            | 439            | 409              | 0.00              | -6.83              |
| Venezuela, Bolivarian Republic of | 1,857          | 2,399          | 1,893          | 2,005          | 1,888            | 0.01              | -5.84              |

## KOREA, REPUBLIC OF

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012             | 2013             | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>OTHER AMERICAS</b>                  | <b>7</b>         | <b>1</b>         |                   |                   |                   |                   |                    |
| Other countries of the Americas        | 7                | 1                |                   |                   |                   |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>8,913,347</b> | <b>9,825,755</b> | <b>11,682,438</b> | <b>10,754,098</b> | <b>14,388,932</b> | <b>83.45</b>      | <b>33.80</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>7,346,617</b> | <b>8,109,401</b> | <b>9,711,556</b>  | <b>8,975,297</b>  | <b>11,979,922</b> | <b>69.48</b>      | <b>33.48</b>       |
| China                                  | 2,836,892        | 4,326,869        | 6,126,865         | 5,984,170         | 8,067,722         | 46.79             | 34.82              |
| Hong Kong (China)                      | 360,027          | 400,435          | 558,377           | 523,427           | 650,676           | 3.77              | 24.31              |
| Japan                                  | 3,518,792        | 2,747,750        | 2,280,434         | 1,837,782         | 2,297,893         | 13.33             | 25.04              |
| Macao (China)                          | 21,557           | 25,945           | 41,376            | 33,810            | 51,001            | 0.30              | 50.85              |
| Mongolia                               | 61,116           | 63,740           | 60,821            | 77,918            | 79,165            | 0.46              | 1.60               |
| Taiwan Province of China               | 548,233          | 544,662          | 643,683           | 518,190           | 833,465           | 4.83              | 60.84              |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,399,359</b> | <b>1,555,117</b> | <b>1,791,497</b>  | <b>1,609,397</b>  | <b>2,217,070</b>  | <b>12.86</b>      | <b>37.76</b>       |
| Brunei Darussalam                      | 2,070            | 2,188            | 3,214             | 2,345             | 2,997             | 0.02              | 27.80              |
| Cambodia                               | 18,567           | 21,172           | 24,179            | 25,800            | 30,002            | 0.17              | 16.29              |
| Indonesia                              | 149,247          | 189,189          | 208,329           | 193,590           | 295,461           | 1.71              | 52.62              |
| Lao People's Democratic Republic       | 3,294            | 5,526            | 6,186             | 6,051             | 8,062             | 0.05              | 33.23              |
| Malaysia                               | 178,082          | 207,727          | 244,520           | 223,350           | 311,254           | 1.81              | 39.36              |
| Myanmar                                | 67,917           | 63,470           | 59,797            | 58,936            | 68,458            | 0.40              | 16.16              |
| Philippines                            | 331,346          | 400,686          | 434,951           | 403,622           | 556,745           | 3.23              | 37.94              |
| Singapore                              | 154,073          | 174,567          | 201,105           | 160,153           | 221,548           | 1.28              | 38.34              |
| Thailand                               | 387,441          | 372,878          | 466,783           | 371,769           | 470,107           | 2.73              | 26.45              |
| Timor-Leste                            | 815              | 644              | 929               | 1,016             | 1,034             | 0.01              | 1.77               |
| Viet Nam                               | 106,507          | 117,070          | 141,504           | 162,765           | 251,402           | 1.46              | 54.46              |
| <b>AUSTRALASIA</b>                     | <b>158,358</b>   | <b>152,665</b>   | <b>172,013</b>    | <b>161,692</b>    | <b>183,602</b>    | <b>1.06</b>       | <b>13.55</b>       |
| Australia                              | 128,812          | 123,560          | 141,208           | 133,266           | 151,979           | 0.88              | 14.04              |
| New Zealand                            | 29,546           | 29,105           | 30,805            | 28,426            | 31,623            | 0.18              | 11.25              |
| <b>MELANESIA</b>                       | <b>4,739</b>     | <b>4,766</b>     | <b>4,110</b>      | <b>3,931</b>      | <b>3,988</b>      | <b>0.02</b>       | <b>1.45</b>        |
| Fiji                                   | 4,224            | 4,326            | 3,377             | 3,246             | 3,317             | 0.02              | 2.19               |
| New Caledonia                          |                  |                  |                   | 4                 |                   |                   |                    |
| Papua New Guinea                       | 256              | 238              | 375               | 299               | 321               | 0.00              | 7.36               |
| Solomon Islands                        | 174              | 144              | 141               | 162               | 170               | 0.00              | 4.94               |
| Vanuatu                                | 85               | 58               | 217               | 220               | 180               | 0.00              | -18.18             |
| <b>MICRONESIA</b>                      | <b>2,481</b>     | <b>2,104</b>     | <b>1,381</b>      | <b>1,768</b>      | <b>1,539</b>      | <b>0.01</b>       | <b>-12.95</b>      |
| Kiribati                               | 2,019            | 1,769            | 936               | 1,312             | 927               | 0.01              | -29.34             |
| Marshall Islands                       | 148              | 78               | 124               | 87                | 115               | 0.00              | 32.18              |
| Micronesia, Federated States of        | 72               | 95               | 99                | 166               | 172               | 0.00              | 3.61               |
| Nauru                                  | 53               | 29               | 18                | 28                | 39                | 0.00              | 39.29              |
| Palau                                  | 189              | 133              | 204               | 175               | 286               | 0.00              | 63.43              |
| <b>POLYNESIA</b>                       | <b>719</b>       | <b>508</b>       | <b>428</b>        | <b>673</b>        | <b>1,418</b>      | <b>0.01</b>       | <b>110.70</b>      |
| American Samoa                         | 3                | 1                |                   | 1                 |                   |                   |                    |
| French Polynesia                       | 2                |                  | 1                 |                   |                   |                   |                    |
| Samoa                                  | 174              | 126              | 136               | 159               | 925               | 0.01              | 481.76             |
| Tonga                                  | 193              | 106              | 138               | 167               | 206               | 0.00              | 23.35              |
| Tuvalu                                 | 347              | 275              | 153               | 346               | 287               | 0.00              | -17.05             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,074</b>     | <b>1,194</b>     | <b>1,453</b>      | <b>1,340</b>      | <b>1,393</b>      | <b>0.01</b>       | <b>3.96</b>        |
| Other countries of Asia                | 1,067            | 1,190            | 1,451             | 1,340             | 1,393             | 0.01              | 3.96               |
| Other countries of Oceania             | 7                | 4                | 2                 |                   |                   |                   |                    |
| <b>EUROPE</b>                          | <b>807,244</b>   | <b>863,541</b>   | <b>960,580</b>    | <b>936,432</b>    | <b>1,092,710</b>  | <b>6.34</b>       | <b>16.69</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>305,854</b>   | <b>322,033</b>   | <b>380,578</b>    | <b>365,926</b>    | <b>445,683</b>    | <b>2.58</b>       | <b>21.80</b>       |
| Armenia                                | 323              | 311              | 380               | 332               | 264               | 0.00              | -20.48             |
| Azerbaijan                             | 761              | 800              | 850               | 887               | 803               | 0.00              | -9.47              |
| Belarus                                | 968              | 1,477            | 1,471             | 1,378             | 1,540             | 0.01              | 11.76              |
| Bulgaria                               | 7,186            | 7,880            | 8,343             | 6,905             | 10,129            | 0.06              | 46.69              |
| Czech Republic                         | 8,353            | 11,903           | 11,796            | 9,886             | 10,510            | 0.06              | 6.31               |
| Estonia                                | 944              | 893              | 908               | 1,129             | 961               | 0.01              | -14.88             |
| Georgia                                | 803              | 588              | 709               | 814               | 804               | 0.00              | -1.23              |

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### 2. Arrivals of non-resident visitors at national borders, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Hungary                                   | 2,703          | 3,182          | 4,287          | 3,621          | 4,630          | 0.03              | 27.87              |
| Kazakhstan                                | 11,039         | 13,158         | 21,075         | 29,188         | 34,068         | 0.20              | 16.72              |
| Kyrgyzstan                                | 2,783          | 3,424          | 4,365          | 5,482          | 6,105          | 0.04              | 11.36              |
| Latvia                                    | 2,259          | 1,988          | 1,571          | 1,798          | 2,195          | 0.01              | 22.08              |
| Lithuania                                 | 1,827          | 1,622          | 1,641          | 2,076          | 2,204          | 0.01              | 6.17               |
| Moldova, Republic of                      | 221            | 352            | 320            | 313            | 627            | 0.00              | 100.32             |
| Poland                                    | 13,656         | 13,300         | 14,895         | 13,867         | 16,633         | 0.10              | 19.95              |
| Romania                                   | 10,650         | 12,259         | 13,812         | 13,225         | 17,536         | 0.10              | 32.60              |
| Russian Federation                        | 166,721        | 175,360        | 214,366        | 188,106        | 233,973        | 1.36              | 24.38              |
| Slovakia                                  | 2,833          | 2,701          | 2,613          | 2,971          | 2,668          | 0.02              | -10.20             |
| Tajikistan                                | 1,433          | 1,548          | 1,776          | 1,370          | 1,560          | 0.01              | 13.87              |
| Turkmenistan                              | 363            | 374            | 398            | 475            | 335            | 0.00              | -29.47             |
| Ukraine                                   | 27,782         | 24,299         | 25,788         | 25,117         | 30,824         | 0.18              | 22.72              |
| Uzbekistan                                | 42,246         | 44,614         | 49,214         | 56,986         | 67,314         | 0.39              | 18.12              |
| <b>NORTHERN EUROPE</b>                    | <b>166,003</b> | <b>185,069</b> | <b>198,675</b> | <b>189,479</b> | <b>202,547</b> | <b>1.17</b>       | <b>6.90</b>        |
| Denmark                                   | 8,952          | 9,595          | 11,096         | 11,803         | 11,436         | 0.07              | -3.11              |
| Faeroe Islands                            |                |                |                | 1              |                |                   |                    |
| Finland                                   | 9,973          | 10,728         | 10,756         | 11,130         | 12,536         | 0.07              | 12.63              |
| Iceland                                   | 418            | 427            | 514            | 527            | 518            | 0.00              | -1.71              |
| Ireland                                   | 7,035          | 7,416          | 7,583          | 7,076          | 7,747          | 0.04              | 9.48               |
| Norway                                    | 13,958         | 18,318         | 20,591         | 18,919         | 17,607         | 0.10              | -6.93              |
| Sweden                                    | 15,495         | 17,711         | 17,055         | 16,749         | 17,564         | 0.10              | 4.87               |
| United Kingdom                            | 110,172        | 120,874        | 131,080        | 123,274        | 135,139        | 0.78              | 9.62               |
| <b>SOUTHERN EUROPE</b>                    | <b>72,490</b>  | <b>85,823</b>  | <b>101,386</b> | <b>97,481</b>  | <b>130,561</b> | <b>0.76</b>       | <b>33.93</b>       |
| Albania                                   | 164            | 190            | 232            | 276            | 385            | 0.00              | 39.49              |
| Andorra                                   | 36             | 18             | 14             | 32             | 54             | 0.00              | 68.75              |
| Bosnia and Herzegovina                    | 69             | 77             | 258            | 189            | 570            | 0.00              | 201.59             |
| Croatia                                   | 5,780          | 6,799          | 7,465          | 6,109          | 8,633          | 0.05              | 41.32              |
| Greece                                    | 8,600          | 8,585          | 8,281          | 9,629          | 10,914         | 0.06              | 13.35              |
| Holy See                                  | 8              | 6              | 13             | 7              | 10             | 0.00              | 42.86              |
| Italy                                     | 28,941         | 38,715         | 48,350         | 46,147         | 63,906         | 0.37              | 38.48              |
| Malta                                     | 206            | 237            | 238            | 318            | 277            | 0.00              | -12.89             |
| Montenegro                                | 1,434          | 1,213          | 1,085          | 1,264          | 2,722          | 0.02              | 115.35             |
| Portugal                                  | 8,702          | 8,648          | 11,344         | 8,999          | 11,854         | 0.07              | 31.73              |
| San Marino                                | 5              | 7              | 13             | 8              | 20             | 0.00              | 150.00             |
| Serbia                                    | 1,498          | 2,303          | 3,245          | 2,889          | 6,593          | 0.04              | 128.21             |
| Serbia and Montenegro                     | 18             | 3              | 1              | 1              | 1              | 0.00              |                    |
| Slovenia                                  | 1,080          | 1,290          | 1,138          | 1,097          | 1,191          | 0.01              | 8.57               |
| Spain                                     | 15,833         | 17,513         | 19,247         | 20,177         | 23,253         | 0.13              | 15.25              |
| The Former Yugoslav Republic of Macedonia | 116            | 219            | 462            | 339            | 178            | 0.00              | -47.49             |
| <b>WESTERN EUROPE</b>                     | <b>230,570</b> | <b>238,106</b> | <b>244,343</b> | <b>246,759</b> | <b>272,876</b> | <b>1.58</b>       | <b>10.58</b>       |
| Austria                                   | 9,750          | 9,811          | 9,860          | 9,756          | 11,242         | 0.07              | 15.23              |
| Belgium                                   | 8,894          | 9,267          | 9,747          | 10,609         | 11,234         | 0.07              | 5.89               |
| France                                    | 71,140         | 75,947         | 80,518         | 83,832         | 91,562         | 0.53              | 9.22               |
| Germany                                   | 102,262        | 100,803        | 100,624        | 100,182        | 110,302        | 0.64              | 10.10              |
| Liechtenstein                             | 41             | 60             | 47             | 66             | 75             | 0.00              | 13.64              |
| Luxembourg                                | 437            | 555            | 579            | 548            | 599            | 0.00              | 9.31               |
| Monaco                                    | 60             | 22             | 29             | 14             | 22             | 0.00              | 57.14              |
| Netherlands                               | 25,886         | 28,916         | 30,204         | 28,366         | 33,328         | 0.19              | 17.49              |
| Switzerland                               | 12,100         | 12,725         | 12,735         | 13,386         | 14,512         | 0.08              | 8.41               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>32,065</b>  | <b>32,238</b>  | <b>35,222</b>  | <b>36,493</b>  | <b>40,655</b>  | <b>0.24</b>       | <b>11.40</b>       |
| Cyprus                                    | 531            | 618            | 542            | 621            | 792            | 0.00              | 27.54              |
| Israel                                    | 12,244         | 11,922         | 12,298         | 12,706         | 13,322         | 0.08              | 4.85               |
| Turkey                                    | 19,290         | 19,698         | 22,382         | 23,166         | 26,541         | 0.15              | 14.57              |

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### 2. Arrivals of non-resident visitors at national borders, by nationality

|                              | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>OTHER EUROPE</b>          | <b>262</b>     | <b>272</b>     | <b>376</b>     | <b>294</b>     | <b>388</b>     | <b>0.00</b>       | <b>31.97</b>       |
| Other countries of Europe    | 262            | 272            | 376            | 294            | 388            | 0.00              | 31.97              |
| <b>MIDDLE EAST</b>           | <b>34,693</b>  | <b>39,669</b>  | <b>45,975</b>  | <b>41,653</b>  | <b>44,775</b>  | <b>0.26</b>       | <b>7.50</b>        |
| Bahrain                      | 367            | 383            | 618            | 504            | 486            | 0.00              | -3.57              |
| Egypt                        | 5,753          | 6,585          | 7,270          | 7,466          | 8,406          | 0.05              | 12.59              |
| Iraq                         | 2,695          | 2,788          | 2,875          | 2,367          | 2,111          | 0.01              | -10.82             |
| Jordan                       | 3,521          | 2,971          | 3,123          | 2,953          | 2,721          | 0.02              | -7.86              |
| Kuwait                       | 1,116          | 1,587          | 2,499          | 1,650          | 2,054          | 0.01              | 24.48              |
| Lebanon                      | 1,172          | 1,116          | 1,153          | 1,112          | 1,048          | 0.01              | -5.76              |
| Libya                        | 3,246          | 3,265          | 2,048          | 1,503          | 1,197          | 0.01              | -20.36             |
| Oman                         | 1,001          | 836            | 1,241          | 1,222          | 1,203          | 0.01              | -1.55              |
| Qatar                        | 676            | 777            | 1,322          | 1,021          | 1,339          | 0.01              | 31.15              |
| Saudi Arabia                 | 7,970          | 10,219         | 10,093         | 9,553          | 11,121         | 0.06              | 16.41              |
| State of Palestine           | 266            | 314            | 341            | 351            | 293            | 0.00              | -16.52             |
| Syrian Arab Republic         | 2,024          | 1,549          | 1,533          | 1,703          | 1,243          | 0.01              | -27.01             |
| United Arab Emirates         | 3,866          | 6,098          | 10,501         | 9,490          | 10,690         | 0.06              | 12.64              |
| Yemen                        | 1,020          | 1,181          | 1,358          | 758            | 863            | 0.01              | 13.85              |
| <b>SOUTH ASIA</b>            | <b>146,655</b> | <b>187,704</b> | <b>210,573</b> | <b>219,027</b> | <b>274,299</b> | <b>1.59</b>       | <b>25.24</b>       |
| Afghanistan                  | 972            | 1,039          | 890            | 689            | 682            | 0.00              | -1.02              |
| Bangladesh                   | 9,243          | 10,083         | 10,700         | 11,759         | 13,172         | 0.08              | 12.02              |
| Bhutan                       | 311            | 290            | 509            | 332            | 484            | 0.00              | 45.78              |
| India                        | 91,700         | 123,235        | 147,736        | 153,602        | 195,911        | 1.14              | 27.54              |
| Iran, Islamic Republic of    | 6,568          | 5,342          | 6,512          | 5,706          | 8,384          | 0.05              | 46.93              |
| Maldives                     | 324            | 209            | 455            | 258            | 207            | 0.00              | -19.77             |
| Nepal                        | 13,698         | 22,316         | 17,454         | 17,199         | 22,153         | 0.13              | 28.80              |
| Pakistan                     | 9,691          | 9,371          | 9,992          | 11,628         | 12,517         | 0.07              | 7.65               |
| Sri Lanka                    | 14,148         | 15,819         | 16,325         | 17,854         | 20,789         | 0.12              | 16.44              |
| <b>NOT SPECIFIED</b>         | <b>329,703</b> | <b>309,695</b> | <b>293,194</b> | <b>270,732</b> | <b>277,227</b> | <b>1.61</b>       | <b>2.40</b>        |
| Other countries of the World | 145            | 200            | 605            | 539            | 689            | 0.00              | 27.83              |
| Nationals Residing Abroad    | 329,558        | 309,495        | 292,589        | 270,193        | 276,538        | 1.60              | 2.35               |

## KUWAIT

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>5,728,697</b> | <b>6,216,936</b> | <b>6,527,513</b> | <b>6,940,697</b> | <b>7,054,856</b> | <b>100.00</b>     | <b>1.64</b>        |
| <b>AFRICA</b>                     | <b>113,437</b>   | <b>131,878</b>   | <b>103,026</b>   | <b>104,351</b>   | <b>97,109</b>    | <b>1.38</b>       | <b>-6.94</b>       |
| <b>EAST AFRICA</b>                | <b>65,704</b>    | <b>78,101</b>    | <b>43,749</b>    | <b>35,445</b>    | <b>29,912</b>    | <b>0.42</b>       | <b>-15.61</b>      |
| Burundi                           | 15               | 62               | 43               | 22               | 108              | 0.00              | 390.91             |
| Comoros                           | 411              | 460              | 409              | 538              | 512              | 0.01              | -4.83              |
| Djibouti                          | 116              | 174              | 194              | 215              | 185              | 0.00              | -13.95             |
| Eritrea                           | 976              | 1,075            | 1,176            | 1,104            | 749              | 0.01              | -32.16             |
| Ethiopia                          | 57,541           | 65,180           | 35,602           | 26,977           | 18,414           | 0.26              | -31.74             |
| Kenya                             | 1,396            | 1,481            | 1,448            | 1,638            | 1,502            | 0.02              | -8.30              |
| Madagascar                        | 1,978            | 3,510            | 1,476            | 1,205            | 3,798            | 0.05              | 215.19             |
| Malawi                            | 102              | 153              | 86               | 176              | 628              | 0.01              | 256.82             |
| Mauritius                         | 103              | 108              | 111              | 99               | 115              | 0.00              | 16.16              |
| Mozambique                        | 37               | 30               | 27               | 138              | 308              | 0.00              | 123.19             |
| Rwanda                            | 18               | 54               | 23               | 32               | 36               | 0.00              | 12.50              |
| Seychelles                        | 32               | 44               | 26               | 20               | 24               | 0.00              | 20.00              |
| Somalia                           | 1,948            | 1,963            | 1,897            | 1,972            | 2,026            | 0.03              | 2.74               |
| Tanzania, United Republic of      | 235              | 437              | 249              | 301              | 256              | 0.00              | -14.95             |
| Uganda                            | 574              | 2,936            | 666              | 660              | 661              | 0.01              | 0.15               |
| Zambia                            | 23               | 57               | 26               | 38               | 26               | 0.00              | -31.58             |
| Zimbabwe                          | 199              | 377              | 290              | 310              | 564              | 0.01              | 81.94              |
| <b>CENTRAL AFRICA</b>             | <b>745</b>       | <b>1,242</b>     | <b>1,511</b>     | <b>4,145</b>     | <b>2,392</b>     | <b>0.03</b>       | <b>-42.29</b>      |
| Angola                            | 34               | 46               | 27               | 23               | 23               | 0.00              |                    |
| Cameroon                          | 60               | 126              | 380              | 2,927            | 1,271            | 0.02              | -56.58             |
| Central African Republic          | 37               | 31               | 49               | 30               | 24               | 0.00              | -20.00             |
| Chad                              | 571              | 835              | 996              | 1,069            | 864              | 0.01              | -19.18             |
| Congo                             | 5                | 45               | 3                | 10               | 7                | 0.00              | -30.00             |
| Congo, Democratic Republic of the | 26               | 72               | 40               | 72               | 132              | 0.00              | 83.33              |
| Equatorial Guinea                 |                  |                  |                  |                  | 50               | 0.00              |                    |
| Gabon                             | 12               | 87               | 16               | 14               | 21               | 0.00              | 50.00              |
| <b>NORTH AFRICA</b>               | <b>36,551</b>    | <b>40,004</b>    | <b>41,576</b>    | <b>43,146</b>    | <b>45,388</b>    | <b>0.64</b>       | <b>5.20</b>        |
| Algeria                           | 4,116            | 4,259            | 4,321            | 4,229            | 4,410            | 0.06              | 4.28               |
| Morocco                           | 13,006           | 13,978           | 13,091           | 13,232           | 13,408           | 0.19              | 1.33               |
| South Sudan                       |                  |                  |                  |                  | 30               | 0.00              |                    |
| Sudan                             | 10,420           | 13,053           | 15,489           | 16,191           | 16,818           | 0.24              | 3.87               |
| Tunisia                           | 9,009            | 8,714            | 8,675            | 9,494            | 10,722           | 0.15              | 12.93              |
| <b>SOUTHERN AFRICA</b>            | <b>4,494</b>     | <b>5,358</b>     | <b>4,759</b>     | <b>4,899</b>     | <b>5,534</b>     | <b>0.08</b>       | <b>12.96</b>       |
| Botswana                          | 37               | 42               | 48               | 42               | 40               | 0.00              | -4.76              |
| Lesotho                           | 23               | 73               | 44               | 47               | 69               | 0.00              | 46.81              |
| Namibia                           | 9                | 30               | 14               | 14               | 14               | 0.00              |                    |
| South Africa                      | 4,312            | 5,098            | 4,553            | 4,705            | 5,141            | 0.07              | 9.27               |
| Swaziland                         | 113              | 115              | 100              | 91               | 270              | 0.00              | 196.70             |
| <b>WEST AFRICA</b>                | <b>5,937</b>     | <b>7,141</b>     | <b>11,420</b>    | <b>16,695</b>    | <b>13,882</b>    | <b>0.20</b>       | <b>-16.85</b>      |
| Benin                             | 260              | 281              | 288              | 343              | 770              | 0.01              | 124.49             |
| Burkina Faso                      | 97               | 162              | 145              | 394              | 431              | 0.01              | 9.39               |
| Cabo Verde                        | 6                | 3                | 4                | 3                | 8                | 0.00              | 166.67             |
| Côte d'Ivoire                     | 71               | 102              | 192              | 515              | 1,971            | 0.03              | 282.72             |
| Gambia                            | 72               | 123              | 87               | 311              | 175              | 0.00              | -43.73             |
| Ghana                             | 2,331            | 2,307            | 5,752            | 10,359           | 5,396            | 0.08              | -47.91             |
| Guinea                            | 78               | 129              | 104              | 65               | 67               | 0.00              | 3.08               |
| Guinea-Bissau                     | 13               | 20               | 12               | 4                | 13               | 0.00              | 225.00             |
| Liberia                           | 221              | 229              | 159              | 109              | 90               | 0.00              | -17.43             |
| Mali                              | 238              | 676              | 1,154            | 502              | 952              | 0.01              | 89.64              |
| Mauritania                        | 387              | 516              | 541              | 495              | 545              | 0.01              | 10.10              |
| Niger                             | 189              | 223              | 223              | 267              | 320              | 0.00              | 19.85              |
| Nigeria                           | 1,170            | 1,377            | 1,305            | 1,637            | 1,342            | 0.02              | -18.02             |

## KUWAIT

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Saint Helena                      | 3              | 4              | 7              | 2              | 2              | 0.00              |                    |
| Senegal                           | 443            | 452            | 444            | 554            | 712            | 0.01              | 28.52              |
| Sierra Leone                      | 247            | 293            | 528            | 122            | 275            | 0.00              | 125.41             |
| Togo                              | 111            | 244            | 475            | 1,013          | 813            | 0.01              | -19.74             |
| <b>OTHER AFRICA</b>               | <b>6</b>       | <b>32</b>      | <b>11</b>      | <b>21</b>      | <b>1</b>       | <b>0.00</b>       | <b>-95.24</b>      |
| Other countries of Africa         | 6              | 32             | 11             | 21             | 1              | 0.00              | -95.24             |
| <b>AMERICAS</b>                   | <b>184,619</b> | <b>174,906</b> | <b>162,367</b> | <b>167,323</b> | <b>166,470</b> | <b>2.36</b>       | <b>-0.51</b>       |
| <b>CARIBBEAN</b>                  | <b>671</b>     | <b>722</b>     | <b>821</b>     | <b>950</b>     | <b>1,241</b>   | <b>0.02</b>       | <b>30.63</b>       |
| Aruba                             |                | 1              |                |                |                |                   |                    |
| Bahamas                           | 11             | 12             | 24             | 7              | 19             | 0.00              | 171.43             |
| Barbados                          | 10             | 4              | 13             | 6              | 8              | 0.00              | 33.33              |
| Bermuda                           | 31             | 1              |                |                | 4              | 0.00              |                    |
| Cuba                              | 65             | 36             | 68             | 39             | 47             | 0.00              | 20.51              |
| Curaçao                           |                |                |                |                | 1              | 0.00              |                    |
| Dominica                          |                |                |                |                | 10             | 0.00              |                    |
| Dominican Republic                | 248            | 287            | 260            | 286            | 312            | 0.00              | 9.09               |
| Grenada                           | 17             | 40             | 57             | 40             | 66             | 0.00              | 65.00              |
| Guadeloupe                        |                |                |                |                | 1              | 0.00              |                    |
| Haiti                             | 84             | 77             | 125            | 122            | 52             | 0.00              | -57.38             |
| Jamaica                           | 93             | 91             | 77             | 89             | 171            | 0.00              | 92.13              |
| Saint Kitts and Nevis             | 7              | 34             | 93             | 177            | 413            | 0.01              | 133.33             |
| Saint Lucia                       | 5              | 6              | 5              | 4              | 6              | 0.00              | 50.00              |
| Saint Vincent and the Grenadines  | 1              | 1              | 3              | 1              | 2              | 0.00              | 100.00             |
| Trinidad and Tobago               | 99             | 132            | 96             | 179            | 129            | 0.00              | -27.93             |
| <b>CENTRAL AMERICA</b>            | <b>290</b>     | <b>322</b>     | <b>323</b>     | <b>266</b>     | <b>358</b>     | <b>0.01</b>       | <b>34.59</b>       |
| Belize                            | 127            | 113            | 58             | 52             | 115            | 0.00              | 121.15             |
| Costa Rica                        | 19             | 22             | 26             | 28             | 35             | 0.00              | 25.00              |
| El Salvador                       | 39             | 20             | 34             | 29             | 36             | 0.00              | 24.14              |
| Guatemala                         | 36             | 71             | 50             | 39             | 12             | 0.00              | -69.23             |
| Honduras                          | 10             | 13             | 49             | 43             | 66             | 0.00              | 53.49              |
| Nicaragua                         | 4              | 17             | 33             | 27             | 29             | 0.00              | 7.41               |
| Panama                            | 55             | 66             | 73             | 48             | 65             | 0.00              | 35.42              |
| <b>NORTH AMERICA</b>              | <b>179,569</b> | <b>169,930</b> | <b>157,329</b> | <b>161,780</b> | <b>159,842</b> | <b>2.27</b>       | <b>-1.20</b>       |
| Canada                            | 39,060         | 39,968         | 39,877         | 43,146         | 44,388         | 0.63              | 2.88               |
| Mexico                            | 385            | 514            | 648            | 595            | 792            | 0.01              | 33.11              |
| United States of America          | 140,124        | 129,448        | 116,804        | 118,039        | 114,662        | 1.63              | -2.86              |
| <b>SOUTH AMERICA</b>              | <b>4,081</b>   | <b>3,918</b>   | <b>3,867</b>   | <b>4,308</b>   | <b>5,018</b>   | <b>0.07</b>       | <b>16.48</b>       |
| Argentina                         | 532            | 485            | 450            | 415            | 403            | 0.01              | -2.89              |
| Bolivia, Plurinational State of   | 80             | 88             | 90             | 80             | 61             | 0.00              | -23.75             |
| Brazil                            | 1,209          | 1,286          | 1,322          | 1,275          | 1,389          | 0.02              | 8.94               |
| Chile                             | 91             | 75             | 96             | 68             | 88             | 0.00              | 29.41              |
| Colombia                          | 469            | 451            | 396            | 515            | 915            | 0.01              | 77.67              |
| Ecuador                           | 197            | 105            | 91             | 220            | 431            | 0.01              | 95.91              |
| French Guiana                     | 2              |                | 5              | 1              |                |                   |                    |
| Guyana                            | 23             | 24             | 24             | 19             | 22             | 0.00              | 15.79              |
| Paraguay                          | 7              | 30             | 21             | 7              | 9              | 0.00              | 28.57              |
| Peru                              | 149            | 111            | 104            | 110            | 105            | 0.00              | -4.55              |
| Suriname                          | 26             | 32             | 17             | 154            | 130            | 0.00              | -15.58             |
| Uruguay                           | 48             | 59             | 45             | 46             | 52             | 0.00              | 13.04              |
| Venezuela, Bolivarian Republic of | 1,248          | 1,172          | 1,206          | 1,398          | 1,413          | 0.02              | 1.07               |
| <b>OTHER AMERICAS</b>             | <b>8</b>       | <b>14</b>      | <b>27</b>      | <b>19</b>      | <b>11</b>      | <b>0.00</b>       | <b>-42.11</b>      |
| Other countries of the Americas   | 8              | 14             | 27             | 19             | 11             | 0.00              | -42.11             |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>230,571</b> | <b>231,957</b> | <b>259,842</b> | <b>295,082</b> | <b>326,415</b> | <b>4.63</b>       | <b>10.62</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>32,188</b>  | <b>35,250</b>  | <b>37,050</b>  | <b>43,345</b>  | <b>49,104</b>  | <b>0.70</b>       | <b>13.29</b>       |
| China                             | 13,283         | 15,428         | 15,411         | 20,534         | 25,854         | 0.37              | 25.91              |

## KUWAIT

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Hong Kong (China)                      | 218            | 269            | 258            | 282            | 217            | 0.00              | -23.05             |
| Japan                                  | 5,291          | 5,072          | 5,215          | 5,238          | 5,438          | 0.08              | 3.82               |
| Korea, Democratic People's Republic of | 354            | 273            | 1,610          | 1,465          | 1,818          | 0.03              | 24.10              |
| Korea, Republic of                     | 12,731         | 13,833         | 14,172         | 15,310         | 15,294         | 0.22              | -0.10              |
| Macao (China)                          | 4              | 4              | 3              | 6              | 14             | 0.00              | 133.33             |
| Mongolia                               | 197            | 187            | 202            | 261            | 205            | 0.00              | -21.46             |
| Taiwan Province of China               | 110            | 184            | 179            | 249            | 264            | 0.00              | 6.02               |
| <b>SOUTH-EAST ASIA</b>                 | <b>184,353</b> | <b>183,499</b> | <b>209,726</b> | <b>238,613</b> | <b>264,153</b> | <b>3.74</b>       | <b>10.70</b>       |
| Brunei Darussalam                      | 21             | 7              | 30             | 19             | 8              | 0.00              | -57.89             |
| Cambodia                               | 113            | 81             | 161            | 115            | 99             | 0.00              | -13.91             |
| Indonesia                              | 17,693         | 13,800         | 12,218         | 10,992         | 10,047         | 0.14              | -8.60              |
| Lao People's Democratic Republic       | 34             | 25             | 13             | 43             | 30             | 0.00              | -30.23             |
| Malaysia                               | 4,294          | 4,733          | 4,038          | 4,121          | 4,465          | 0.06              | 8.35               |
| Myanmar                                | 297            | 288            | 294            | 336            | 335            | 0.00              | -0.30              |
| Philippines                            | 154,389        | 156,952        | 185,503        | 214,263        | 239,588        | 3.40              | 11.82              |
| Singapore                              | 1,174          | 1,126          | 1,096          | 1,135          | 1,201          | 0.02              | 5.81               |
| Thailand                               | 5,544          | 6,132          | 5,801          | 6,832          | 7,744          | 0.11              | 13.35              |
| Timor-Leste                            | 7              | 4              | 7              | 4              | 3              | 0.00              | -25.00             |
| Viet Nam                               | 787            | 351            | 565            | 753            | 633            | 0.01              | -15.94             |
| <b>AUSTRALASIA</b>                     | <b>13,821</b>  | <b>13,025</b>  | <b>12,890</b>  | <b>12,903</b>  | <b>13,018</b>  | <b>0.18</b>       | <b>0.89</b>        |
| Australia                              | 11,180         | 10,495         | 10,538         | 10,489         | 10,696         | 0.15              | 1.97               |
| New Zealand                            | 2,641          | 2,530          | 2,352          | 2,414          | 2,322          | 0.03              | -3.81              |
| <b>MELANESIA</b>                       | <b>92</b>      | <b>94</b>      | <b>75</b>      | <b>55</b>      | <b>54</b>      | <b>0.00</b>       | <b>-1.82</b>       |
| Fiji                                   | 92             | 94             | 75             | 55             | 51             | 0.00              | -7.27              |
| Papua New Guinea                       |                |                |                |                | 1              | 0.00              |                    |
| Vanuatu                                |                |                |                |                | 2              | 0.00              |                    |
| <b>MICRONESIA</b>                      | <b>16</b>      | <b>9</b>       | <b>19</b>      | <b>39</b>      | <b>13</b>      | <b>0.00</b>       | <b>-66.67</b>      |
| Kiribati                               |                |                |                |                | 1              | 0.00              |                    |
| Marshall Islands                       | 3              | 1              |                |                |                |                   |                    |
| Palau                                  | 13             | 8              | 19             | 39             | 12             | 0.00              | -69.23             |
| <b>POLYNESIA</b>                       | <b>13</b>      | <b>17</b>      | <b>14</b>      | <b>8</b>       | <b>6</b>       | <b>0.00</b>       | <b>-25.00</b>      |
| Cook Islands                           | 7              | 5              | 1              | 1              |                |                   |                    |
| Samoa                                  | 1              |                | 1              |                | 2              | 0.00              |                    |
| Tonga                                  | 5              | 12             | 12             | 7              | 4              | 0.00              | -42.86             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>88</b>      | <b>63</b>      | <b>68</b>      | <b>119</b>     | <b>67</b>      | <b>0.00</b>       | <b>-43.70</b>      |
| Other countries of Asia                | 88             | 63             | 68             | 119            | 67             | 0.00              | -43.70             |
| <b>EUROPE</b>                          | <b>185,227</b> | <b>200,837</b> | <b>212,116</b> | <b>222,895</b> | <b>226,024</b> | <b>3.20</b>       | <b>1.40</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>19,788</b>  | <b>21,690</b>  | <b>24,733</b>  | <b>28,324</b>  | <b>29,892</b>  | <b>0.42</b>       | <b>5.54</b>        |
| Armenia                                | 643            | 807            | 1,275          | 2,190          | 2,851          | 0.04              | 30.18              |
| Azerbaijan                             | 410            | 519            | 627            | 638            | 607            | 0.01              | -4.86              |
| Belarus                                | 287            | 388            | 342            | 473            | 537            | 0.01              | 13.53              |
| Bulgaria                               | 3,365          | 3,325          | 3,546          | 3,268          | 2,903          | 0.04              | -11.17             |
| Czech Republic                         | 617            | 667            | 953            | 1,054          | 1,094          | 0.02              | 3.80               |
| Czech Republic/Slovakia                | 1              | 2              | 2              | 1              |                |                   |                    |
| Estonia                                | 51             | 65             | 66             | 124            | 105            | 0.00              | -15.32             |
| Georgia                                | 551            | 534            | 564            | 690            | 753            | 0.01              | 9.13               |
| Hungary                                | 1,497          | 1,583          | 1,785          | 1,714          | 1,955          | 0.03              | 14.06              |
| Kazakhstan                             | 218            | 320            | 438            | 579            | 701            | 0.01              | 21.07              |
| Kyrgyzstan                             | 649            | 826            | 1,028          | 957            | 1,087          | 0.02              | 13.58              |
| Latvia                                 | 152            | 142            | 143            | 162            | 129            | 0.00              | -20.37             |
| Lithuania                              | 209            | 188            | 265            | 395            | 333            | 0.00              | -15.70             |
| Moldova, Republic of                   | 86             | 41             | 44             | 65             | 73             | 0.00              | 12.31              |
| Poland                                 | 1,781          | 1,960          | 2,423          | 2,933          | 2,796          | 0.04              | -4.67              |
| Romania                                | 3,480          | 3,947          | 4,585          | 5,585          | 5,022          | 0.07              | -10.08             |
| Russian Federation                     | 3,119          | 3,263          | 3,590          | 3,797          | 4,810          | 0.07              | 26.68              |



## KUWAIT

### 2. Arrivals of non-resident visitors at national borders, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Slovakia                                  | 693              | 772              | 769              | 842              | 678              | 0.01              | -19.48             |
| Tajikistan                                | 208              | 376              | 232              | 289              | 269              | 0.00              | -6.92              |
| Turkmenistan                              | 33               | 22               | 58               | 162              | 128              | 0.00              | -20.99             |
| Ukraine                                   | 1,141            | 1,424            | 1,483            | 1,818            | 2,446            | 0.03              | 34.54              |
| Uzbekistan                                | 597              | 519              | 515              | 588              | 615              | 0.01              | 4.59               |
| <b>NORTHERN EUROPE</b>                    | <b>86,222</b>    | <b>87,864</b>    | <b>88,016</b>    | <b>87,519</b>    | <b>88,278</b>    | <b>1.25</b>       | <b>0.87</b>        |
| Denmark                                   | 3,279            | 3,304            | 3,373            | 3,770            | 3,854            | 0.05              | 2.23               |
| Finland                                   | 930              | 930              | 1,043            | 894              | 853              | 0.01              | -4.59              |
| Iceland                                   | 105              | 105              | 85               | 114              | 93               | 0.00              | -18.42             |
| Ireland                                   | 3,424            | 3,441            | 3,954            | 3,678            | 3,651            | 0.05              | -0.73              |
| Norway                                    | 1,962            | 1,545            | 1,392            | 1,327            | 1,368            | 0.02              | 3.09               |
| Sweden                                    | 6,820            | 5,539            | 4,630            | 4,306            | 4,271            | 0.06              | -0.81              |
| United Kingdom                            | 69,702           | 73,000           | 73,539           | 73,430           | 74,188           | 1.05              | 1.03               |
| <b>SOUTHERN EUROPE</b>                    | <b>24,349</b>    | <b>29,736</b>    | <b>31,516</b>    | <b>34,657</b>    | <b>36,779</b>    | <b>0.52</b>       | <b>6.12</b>        |
| Albania                                   | 224              | 171              | 268              | 262              | 308              | 0.00              | 17.56              |
| Andorra                                   | 8                | 3                | 3                |                  | 4                | 0.00              |                    |
| Bosnia and Herzegovina                    | 904              | 816              | 737              | 889              | 928              | 0.01              | 4.39               |
| Croatia                                   | 658              | 899              | 1,157            | 1,068            | 967              | 0.01              | -9.46              |
| Greece                                    | 2,510            | 2,909            | 3,144            | 3,724            | 3,671            | 0.05              | -1.42              |
| Italy                                     | 11,002           | 13,598           | 13,108           | 14,121           | 14,662           | 0.21              | 3.83               |
| Malta                                     | 223              | 230              | 246              | 227              | 242              | 0.00              | 6.61               |
| Montenegro                                | 48               | 38               | 46               | 102              | 64               | 0.00              | -37.25             |
| Portugal                                  | 1,449            | 2,019            | 2,590            | 3,212            | 3,622            | 0.05              | 12.76              |
| San Marino                                | 8                | 12               | 6                | 2                | 3                | 0.00              | 50.00              |
| Serbia                                    | 942              | 1,150            | 1,306            | 1,771            | 2,141            | 0.03              | 20.89              |
| Slovenia                                  | 296              | 386              | 393              | 428              | 320              | 0.00              | -25.23             |
| Spain                                     | 5,691            | 7,046            | 7,970            | 8,594            | 9,119            | 0.13              | 6.11               |
| The Former Yugoslav Republic of Macedonia | 386              | 459              | 542              | 257              | 575              | 0.01              | 123.74             |
| Yugoslavia, SFR (former)                  |                  |                  |                  |                  | 153              | 0.00              |                    |
| <b>WESTERN EUROPE</b>                     | <b>43,486</b>    | <b>48,923</b>    | <b>49,769</b>    | <b>51,077</b>    | <b>48,611</b>    | <b>0.69</b>       | <b>-4.83</b>       |
| Austria                                   | 1,690            | 1,826            | 1,805            | 1,866            | 1,964            | 0.03              | 5.25               |
| Belgium                                   | 2,035            | 2,100            | 2,090            | 2,331            | 2,405            | 0.03              | 3.17               |
| France                                    | 15,844           | 15,818           | 16,377           | 17,111           | 17,840           | 0.25              | 4.26               |
| Germany                                   | 14,455           | 18,082           | 17,589           | 16,725           | 14,086           | 0.20              | -15.78             |
| Liechtenstein                             | 70               | 13               | 32               | 25               | 16               | 0.00              | -36.00             |
| Luxembourg                                | 104              | 95               | 86               | 96               | 82               | 0.00              | -14.58             |
| Monaco                                    | 3                | 3                | 1                | 1                | 4                | 0.00              | 300.00             |
| Netherlands                               | 7,243            | 8,919            | 9,707            | 10,978           | 10,323           | 0.15              | -5.97              |
| Switzerland                               | 2,042            | 2,067            | 2,082            | 1,944            | 1,891            | 0.03              | -2.73              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>10,868</b>    | <b>12,214</b>    | <b>17,696</b>    | <b>20,656</b>    | <b>22,296</b>    | <b>0.32</b>       | <b>7.94</b>        |
| Cyprus                                    | 614              | 573              | 556              | 593              | 629              | 0.01              | 6.07               |
| Turkey                                    | 10,254           | 11,641           | 17,140           | 20,063           | 21,667           | 0.31              | 7.99               |
| <b>OTHER EUROPE</b>                       | <b>514</b>       | <b>410</b>       | <b>386</b>       | <b>662</b>       | <b>168</b>       | <b>0.00</b>       | <b>-74.62</b>      |
| Other countries of Europe                 | 514              | 410              | 386              | 662              | 168              | 0.00              | -74.62             |
| <b>MIDDLE EAST</b>                        | <b>3,609,287</b> | <b>3,950,556</b> | <b>4,160,816</b> | <b>4,462,564</b> | <b>4,469,355</b> | <b>63.35</b>      | <b>0.15</b>        |
| Bahrain                                   | 163,783          | 230,269          | 237,507          | 264,144          | 237,189          | 3.36              | -10.20             |
| Egypt                                     | 646,093          | 710,415          | 760,581          | 828,949          | 878,127          | 12.45             | 5.93               |
| Iraq                                      | 76,757           | 77,213           | 77,135           | 76,179           | 71,145           | 1.01              | -6.61              |
| Jordan                                    | 103,020          | 112,618          | 121,434          | 134,986          | 135,003          | 1.91              | 0.01               |
| Lebanon                                   | 108,277          | 111,408          | 116,997          | 123,935          | 127,702          | 1.81              | 3.04               |
| Libya                                     | 773              | 914              | 658              | 576              | 653              | 0.01              | 13.37              |
| Oman                                      | 19,782           | 20,922           | 22,862           | 23,512           | 24,936           | 0.35              | 6.06               |
| Qatar                                     | 35,861           | 39,048           | 49,739           | 58,308           | 67,682           | 0.96              | 16.08              |
| Saudi Arabia                              | 2,160,291        | 2,365,262        | 2,485,970        | 2,657,036        | 2,621,805        | 37.16             | -1.33              |
| State of Palestine                        | 6,775            | 6,831            | 7,280            | 7,832            | 8,103            | 0.11              | 3.46               |

## KUWAIT

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                              | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Syrian Arab Republic         | 227,429          | 199,456          | 189,377          | 187,310          | 182,846          | 2.59              | -2.38              |
| United Arab Emirates         | 49,458           | 64,749           | 79,531           | 90,465           | 104,565          | 1.48              | 15.59              |
| Yemen                        | 10,988           | 11,451           | 11,745           | 9,332            | 9,599            | 0.14              | 2.86               |
| <b>SOUTH ASIA</b>            | <b>1,355,377</b> | <b>1,474,763</b> | <b>1,585,349</b> | <b>1,650,460</b> | <b>1,738,332</b> | <b>24.64</b>      | <b>5.32</b>        |
| Afghanistan                  | 12,467           | 13,120           | 13,085           | 13,527           | 12,527           | 0.18              | -7.39              |
| Bangladesh                   | 105,983          | 108,788          | 116,401          | 127,865          | 156,274          | 2.22              | 22.22              |
| Bhutan                       | 77               | 125              | 88               | 261              | 490              | 0.01              | 87.74              |
| India                        | 826,526          | 917,539          | 999,947          | 1,060,175        | 1,138,733        | 16.14             | 7.41               |
| Iran, Islamic Republic of    | 72,432           | 76,384           | 76,988           | 75,289           | 72,652           | 1.03              | -3.50              |
| Maldives                     | 49               | 90               | 67               | 83               | 32               | 0.00              | -61.45             |
| Nepal                        | 47,546           | 50,909           | 51,950           | 48,433           | 57,019           | 0.81              | 17.73              |
| Pakistan                     | 200,037          | 215,742          | 232,191          | 232,150          | 220,598          | 3.13              | -4.98              |
| Sri Lanka                    | 90,260           | 92,066           | 94,632           | 92,677           | 80,007           | 1.13              | -13.67             |
| <b>NOT SPECIFIED</b>         | <b>50,179</b>    | <b>52,039</b>    | <b>43,997</b>    | <b>38,022</b>    | <b>31,151</b>    | <b>0.44</b>       | <b>-18.07</b>      |
| Other countries of the World | 50,179           | 52,039           | 43,997           | 38,022           | 31,151           | 0.44              | -18.07             |

## KYRGYZSTAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>2,405,954</b> | <b>3,075,960</b> | <b>2,849,354</b> | <b>3,050,573</b> | <b>2,930,200</b> | <b>100.00</b>     | <b>-3.95</b>       |
| <b>AMERICAS</b>                  | <b>18,947</b>    | <b>22,143</b>    | <b>17,479</b>    | <b>21,936</b>    | <b>12,838</b>    | <b>0.44</b>       | <b>-41.48</b>      |
| <b>NORTH AMERICA</b>             | <b>18,947</b>    | <b>22,143</b>    | <b>17,479</b>    | <b>21,936</b>    | <b>12,838</b>    | <b>0.44</b>       | <b>-41.48</b>      |
| Canada                           | 2,240            | 1,980            | 3,171            | 2,739            | 2,043            | 0.07              | -25.41             |
| United States of America         | 16,707           | 20,163           | 14,308           | 19,197           | 10,795           | 0.37              | -43.77             |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>34,263</b>    | <b>38,705</b>    | <b>45,894</b>    | <b>49,446</b>    | <b>51,557</b>    | <b>1.76</b>       | <b>4.27</b>        |
| <b>NORTH-EAST ASIA</b>           | <b>32,096</b>    | <b>36,455</b>    | <b>43,063</b>    | <b>46,305</b>    | <b>48,224</b>    | <b>1.65</b>       | <b>4.14</b>        |
| China                            | 24,115           | 30,056           | 29,853           | 35,772           | 37,263           | 1.27              | 4.17               |
| Japan                            | 2,324            | 2,675            | 2,735            | 3,453            | 604              | 0.02              | -82.51             |
| Korea, Republic of               | 5,657            | 3,724            | 10,475           | 7,080            | 10,357           | 0.35              | 46.29              |
| <b>SOUTH-EAST ASIA</b>           | <b>249</b>       | <b>210</b>       | <b>261</b>       | <b>465</b>       | <b>728</b>       | <b>0.02</b>       | <b>56.56</b>       |
| Malaysia                         | 249              | 210              | 261              | 465              | 728              | 0.02              | 56.56              |
| <b>AUSTRALASIA</b>               | <b>1,918</b>     | <b>2,040</b>     | <b>2,570</b>     | <b>2,676</b>     | <b>2,605</b>     | <b>0.09</b>       | <b>-2.65</b>       |
| Australia                        | 1,680            | 1,737            | 2,223            | 2,244            | 2,260            | 0.08              | 0.71               |
| New Zealand                      | 238              | 303              | 347              | 432              | 345              | 0.01              | -20.14             |
| <b>EUROPE</b>                    | <b>2,333,206</b> | <b>2,983,093</b> | <b>2,754,744</b> | <b>2,942,495</b> | <b>2,818,059</b> | <b>96.17</b>      | <b>-4.23</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>2,284,717</b> | <b>2,926,901</b> | <b>2,682,110</b> | <b>2,859,090</b> | <b>2,720,590</b> | <b>92.85</b>      | <b>-4.84</b>       |
| Armenia                          | 889              | 1,327            | 1,502            | 2,292            | 1,889            | 0.06              | -17.58             |
| Azerbaijan                       | 3,618            | 3,470            | 3,724            | 5,314            | 8,163            | 0.28              | 53.61              |
| Belarus                          | 1,337            | 1,911            | 2,671            | 3,569            | 4,149            | 0.14              | 16.25              |
| Czech Republic                   | 130              | 342              | 1,365            | 2,083            | 1,615            | 0.06              | -22.47             |
| Georgia                          | 1,008            | 1,293            | 1,786            | 2,460            | 4,902            | 0.17              | 99.27              |
| Hungary                          | 456              | 497              | 694              | 667              | 467              | 0.02              | -29.99             |
| Kazakhstan                       | 1,675,644        | 2,156,041        | 1,998,480        | 1,989,193        | 1,655,135        | 56.49             | -16.79             |
| Lithuania                        | 588              | 618              | 868              | 994              | 679              | 0.02              | -31.69             |
| Moldova, Republic of             | 821              | 1,423            | 1,456            | 3,389            | 3,087            | 0.11              | -8.91              |
| Poland                           | 991              | 1,003            | 2,149            | 2,455            | 2,516            | 0.09              | 2.48               |
| Russian Federation               | 364,591          | 448,881          | 447,732          | 528,610          | 430,925          | 14.71             | -18.48             |
| Tajikistan                       | 72,087           | 114,121          | 79,343           | 117,646          | 242,086          | 8.26              | 105.77             |
| Turkmenistan                     | 431              | 513              | 8,556            | 5,939            | 8,493            | 0.29              | 43.00              |
| Ukraine                          | 3,538            | 4,933            | 5,836            | 133,628          | 7,692            | 0.26              | -94.24             |
| Uzbekistan                       | 158,588          | 190,528          | 125,948          | 60,851           | 348,792          | 11.90             | 473.19             |
| <b>NORTHERN EUROPE</b>           | <b>6,387</b>     | <b>6,412</b>     | <b>6,981</b>     | <b>9,714</b>     | <b>11,096</b>    | <b>0.38</b>       | <b>14.23</b>       |
| Denmark                          | 274              | 387              | 133              |                  | 552              | 0.02              |                    |
| Finland                          | 280              | 189              | 381              | 463              | 452              | 0.02              | -2.38              |
| Ireland                          | 300              | 304              | 360              | 331              | 284              | 0.01              | -14.20             |
| Norway                           | 962              | 877              | 1,295            | 1,192            | 850              | 0.03              | -28.69             |
| Sweden                           | 363              | 385              | 421              | 879              | 1,016            | 0.03              | 15.59              |
| United Kingdom                   | 4,208            | 4,270            | 4,391            | 6,849            | 7,942            | 0.27              | 15.96              |
| <b>SOUTHERN EUROPE</b>           | <b>2,053</b>     | <b>2,479</b>     | <b>3,739</b>     | <b>4,467</b>     | <b>5,755</b>     | <b>0.20</b>       | <b>28.83</b>       |
| Italy                            | 1,131            | 1,754            | 2,554            | 2,979            | 3,993            | 0.14              | 34.04              |
| Spain                            | 922              | 725              | 1,185            | 1,488            | 1,762            | 0.06              | 18.41              |
| <b>WESTERN EUROPE</b>            | <b>20,554</b>    | <b>20,756</b>    | <b>27,062</b>    | <b>30,683</b>    | <b>24,396</b>    | <b>0.83</b>       | <b>-20.49</b>      |
| Austria                          | 868              | 1,063            | 1,164            | 1,174            | 1,327            | 0.05              | 13.03              |
| Belgium                          | 741              | 1,139            | 1,156            | 1,353            | 1,506            | 0.05              | 11.31              |
| France                           | 3,935            | 5,247            | 5,121            | 5,754            | 6,026            | 0.21              | 4.73               |
| Germany                          | 11,734           | 9,215            | 15,228           | 16,690           | 10,928           | 0.37              | -34.52             |
| Netherlands                      | 1,222            | 1,366            | 1,770            | 2,889            | 1,927            | 0.07              | -33.30             |
| Switzerland                      | 2,054            | 2,726            | 2,623            | 2,823            | 2,682            | 0.09              | -4.99              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>19,495</b>    | <b>26,545</b>    | <b>34,852</b>    | <b>38,541</b>    | <b>56,222</b>    | <b>1.92</b>       | <b>45.88</b>       |
| Israel                           | 1,106            | 1,134            | 1,846            | 2,402            | 2,861            | 0.10              | 19.11              |
| Turkey                           | 18,389           | 25,411           | 33,006           | 36,139           | 53,361           | 1.82              | 47.65              |

## KYRGYZSTAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>           | <b>271</b>    | <b>1,271</b>  | <b>675</b>    | <b>840</b>    | <b>2,804</b>  | <b>0.10</b>       | <b>233.81</b>      |
| Saudi Arabia                 | 271           | 1,271         | 675           | 840           | 2,804         | 0.10              | 233.81             |
| <b>SOUTH ASIA</b>            | <b>7,321</b>  | <b>6,620</b>  | <b>8,257</b>  | <b>11,444</b> | <b>13,570</b> | <b>0.46</b>       | <b>18.58</b>       |
| Afghanistan                  | 610           | 626           | 940           | 836           | 691           | 0.02              | -17.34             |
| India                        | 2,801         | 3,075         | 4,223         | 7,750         | 10,298        | 0.35              | 32.88              |
| Iran, Islamic Republic of    | 1,935         | 1,265         | 1,155         | 1,176         | 1,279         | 0.04              | 8.76               |
| Pakistan                     | 1,975         | 1,654         | 1,939         | 1,682         | 1,302         | 0.04              | -22.59             |
| <b>NOT SPECIFIED</b>         | <b>11,946</b> | <b>24,128</b> | <b>22,305</b> | <b>24,412</b> | <b>31,372</b> | <b>1.07</b>       | <b>28.51</b>       |
| Other countries of the World | 11,946        | 24,128        | 22,305        | 24,412        | 31,372        | 1.07              | 28.51              |

## LAO PEOPLE'S DEMOCRATIC REPUBLIC

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>3,330,072</b> | <b>3,779,490</b> | <b>4,158,719</b> | <b>4,684,429</b> | <b>4,239,047</b> | <b>100.00</b>     | <b>-9.51</b>       |
| <b>AMERICAS</b>                        | <b>75,851</b>    | <b>85,899</b>    | <b>86,027</b>    | <b>88,987</b>    | <b>86,211</b>    | <b>2.03</b>       | <b>-3.12</b>       |
| <b>NORTH AMERICA</b>                   | <b>70,124</b>    | <b>78,740</b>    | <b>80,556</b>    | <b>82,843</b>    | <b>77,409</b>    | <b>1.83</b>       | <b>-6.56</b>       |
| Canada                                 | 16,744           | 17,132           | 19,096           | 19,785           | 19,315           | 0.46              | -2.38              |
| United States of America               | 53,380           | 61,608           | 61,460           | 63,058           | 58,094           | 1.37              | -7.87              |
| <b>OTHER AMERICAS</b>                  | <b>5,727</b>     | <b>7,159</b>     | <b>5,471</b>     | <b>6,144</b>     | <b>8,802</b>     | <b>0.21</b>       | <b>43.26</b>       |
| Other countries of the Americas        | 5,727            | 7,159            | 5,471            | 6,144            | 8,802            | 0.21              | 43.26              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>3,057,840</b> | <b>3,468,560</b> | <b>3,849,894</b> | <b>4,361,988</b> | <b>3,911,416</b> | <b>92.27</b>      | <b>-10.33</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>299,708</b>   | <b>380,247</b>   | <b>568,880</b>   | <b>726,721</b>   | <b>781,949</b>   | <b>18.45</b>      | <b>7.60</b>        |
| China                                  | 199,857          | 245,033          | 422,440          | 511,436          | 545,493          | 12.87             | 6.66               |
| Japan                                  | 42,026           | 48,644           | 44,877           | 43,826           | 49,191           | 1.16              | 12.24              |
| Korea, Republic of                     | 53,829           | 81,799           | 96,085           | 165,328          | 173,260          | 4.09              | 4.80               |
| Taiwan Province of China               | 3,996            | 4,771            | 5,478            | 6,131            | 14,005           | 0.33              | 128.43             |
| <b>SOUTH-EAST ASIA</b>                 | <b>2,712,478</b> | <b>3,041,233</b> | <b>3,224,080</b> | <b>3,588,538</b> | <b>3,083,383</b> | <b>72.74</b>      | <b>-14.08</b>      |
| Brunei Darussalam                      | 533              | 582              | 564              | 865              | 484              | 0.01              | -44.05             |
| Cambodia                               | 15,140           | 12,180           | 15,342           | 20,625           | 16,536           | 0.39              | -19.83             |
| Indonesia                              | 4,256            | 4,888            | 4,812            | 6,019            | 5,010            | 0.12              | -16.76             |
| Malaysia                               | 22,785           | 26,035           | 24,312           | 24,095           | 24,391           | 0.58              | 1.23               |
| Myanmar                                | 1,730            | 1,947            | 2,157            | 2,661            | 3,695            | 0.09              | 38.86              |
| Philippines                            | 14,281           | 16,318           | 15,179           | 16,709           | 16,750           | 0.40              | 0.25               |
| Singapore                              | 10,545           | 9,685            | 9,621            | 8,258            | 8,512            | 0.20              | 3.08               |
| Thailand                               | 1,937,612        | 2,059,434        | 2,043,761        | 2,321,352        | 2,009,605        | 47.41             | -13.43             |
| Viet Nam                               | 705,596          | 910,164          | 1,108,332        | 1,187,954        | 998,400          | 23.55             | -15.96             |
| <b>AUSTRALASIA</b>                     | <b>39,296</b>    | <b>40,901</b>    | <b>50,164</b>    | <b>39,463</b>    | <b>37,864</b>    | <b>0.89</b>       | <b>-4.05</b>       |
| Australia                              | 33,878           | 35,450           | 44,964           | 34,665           | 33,077           | 0.78              | -4.58              |
| New Zealand                            | 5,418            | 5,451            | 5,200            | 4,798            | 4,787            | 0.11              | -0.23              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>6,358</b>     | <b>6,179</b>     | <b>6,770</b>     | <b>7,266</b>     | <b>8,220</b>     | <b>0.19</b>       | <b>13.13</b>       |
| Other countries East Asia/Pacific      | 6,358            | 6,179            | 6,770            | 7,266            | 8,220            | 0.19              | 13.13              |
| <b>EUROPE</b>                          | <b>189,043</b>   | <b>215,930</b>   | <b>213,399</b>   | <b>221,470</b>   | <b>225,501</b>   | <b>5.32</b>       | <b>1.82</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>8,642</b>     | <b>11,649</b>    | <b>13,340</b>    | <b>12,532</b>    | <b>13,033</b>    | <b>0.31</b>       | <b>4.00</b>        |
| Russian Federation                     | 8,642            | 11,649           | 13,340           | 12,532           | 13,033           | 0.31              | 4.00               |
| <b>NORTHERN EUROPE</b>                 | <b>53,693</b>    | <b>57,787</b>    | <b>57,287</b>    | <b>57,976</b>    | <b>56,680</b>    | <b>1.34</b>       | <b>-2.24</b>       |
| Denmark                                | 5,054            | 4,586            | 5,065            | 4,491            | 4,479            | 0.11              | -0.27              |
| Finland                                | 2,962            | 2,735            | 3,751            | 3,013            | 3,218            | 0.08              | 6.80               |
| Norway                                 | 3,307            | 3,531            | 3,606            | 3,499            | 4,018            | 0.09              | 14.83              |
| Sweden                                 | 6,676            | 5,194            | 5,804            | 5,465            | 5,795            | 0.14              | 6.04               |
| United Kingdom                         | 35,694           | 41,741           | 39,061           | 41,508           | 39,170           | 0.92              | -5.63              |
| <b>SOUTHERN EUROPE</b>                 | <b>10,863</b>    | <b>14,382</b>    | <b>15,427</b>    | <b>14,724</b>    | <b>16,106</b>    | <b>0.38</b>       | <b>9.39</b>        |
| Greece                                 | 366              | 433              | 498              | 878              | 593              | 0.01              | -32.46             |
| Italy                                  | 6,289            | 8,822            | 9,710            | 8,990            | 10,052           | 0.24              | 11.81              |
| Spain                                  | 4,208            | 5,127            | 5,219            | 4,856            | 5,461            | 0.13              | 12.46              |
| <b>WESTERN EUROPE</b>                  | <b>98,843</b>    | <b>112,531</b>   | <b>108,871</b>   | <b>114,453</b>   | <b>117,584</b>   | <b>2.77</b>       | <b>2.74</b>        |
| Austria                                | 2,860            | 3,339            | 3,835            | 3,910            | 5,324            | 0.13              | 36.16              |
| Belgium                                | 6,284            | 6,046            | 5,343            | 5,289            | 5,682            | 0.13              | 7.43               |
| France                                 | 46,903           | 52,411           | 52,146           | 55,151           | 54,953           | 1.30              | -0.36              |
| Germany                                | 23,417           | 29,250           | 29,800           | 31,897           | 34,018           | 0.80              | 6.65               |
| Netherlands                            | 9,283            | 10,899           | 8,683            | 8,429            | 7,004            | 0.17              | -16.91             |
| Switzerland                            | 10,096           | 10,586           | 9,064            | 9,777            | 10,603           | 0.25              | 8.45               |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>3,241</b>     | <b>3,364</b>     | <b>4,068</b>     | <b>4,163</b>     | <b>3,593</b>     | <b>0.08</b>       | <b>-13.69</b>      |
| Israel                                 | 3,241            | 3,364            | 4,068            | 4,163            | 3,593            | 0.08              | -13.69             |
| <b>OTHER EUROPE</b>                    | <b>13,761</b>    | <b>16,217</b>    | <b>14,406</b>    | <b>17,622</b>    | <b>18,505</b>    | <b>0.44</b>       | <b>5.01</b>        |
| Other countries of Europe              | 13,761           | 16,217           | 14,406           | 17,622           | 18,505           | 0.44              | 5.01               |
| <b>SOUTH ASIA</b>                      | <b>3,275</b>     | <b>4,551</b>     | <b>4,547</b>     | <b>5,492</b>     | <b>8,249</b>     | <b>0.19</b>       | <b>50.20</b>       |
| India                                  | 3,275            | 4,551            | 4,547            | 5,492            | 8,249            | 0.19              | 50.20              |
| <b>NOT SPECIFIED</b>                   | <b>4,063</b>     | <b>4,550</b>     | <b>4,852</b>     | <b>6,492</b>     | <b>7,670</b>     | <b>0.18</b>       | <b>18.15</b>       |
| Other countries of the World           | 4,063            | 4,550            | 4,852            | 6,492            | 7,670            | 0.18              | 18.15              |

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### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>5,568,941</b> | <b>5,821,779</b> | <b>6,245,878</b> | <b>6,841,685</b> | <b>6,796,999</b> | <b>100.00</b>     | <b>-0.65</b>       |
| <b>AMERICAS</b>                  | <b>41,428</b>        | <b>31,537</b>    | <b>30,258</b>    | <b>28,123</b>    | <b>52,708</b>    | <b>0.78</b>       | <b>87.42</b>       |
| <b>NORTH AMERICA</b>             | <b>41,428</b>        | <b>31,537</b>    | <b>30,258</b>    | <b>28,123</b>    | <b>52,708</b>    | <b>0.78</b>       | <b>87.42</b>       |
| United States of America         | 41,428               | 31,537           | 30,258           | 28,123           | 52,708           | 0.78              | 87.42              |
| <b>EUROPE</b>                    | <b>5,348,746</b>     | <b>5,621,568</b> | <b>6,056,927</b> | <b>6,602,970</b> | <b>6,576,657</b> | <b>96.76</b>      | <b>-0.40</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>3,998,829</b>     | <b>4,279,426</b> | <b>4,577,404</b> | <b>5,077,458</b> | <b>5,321,507</b> | <b>78.29</b>      | <b>4.81</b>        |
| Belarus                          | 168,505              | 194,705          | 201,965          | 160,638          | 151,794          | 2.23              | -5.51              |
| Czech Republic                   | 38,951               | 42,481           | 40,301           | 48,284           | 40,992           | 0.60              | -15.10             |
| Estonia                          | 980,312              | 1,067,558        | 1,186,791        | 1,328,261        | 1,397,476        | 20.56             | 5.21               |
| Georgia                          |                      |                  | 12,140           |                  | 10,396           | 0.15              |                    |
| Hungary                          | 12,425               |                  |                  |                  | 12,223           | 0.18              |                    |
| Kazakhstan                       | 33,361               | 17,643           | 28,888           | 22,586           | 11,495           | 0.17              | -49.11             |
| Lithuania                        | 1,982,739            | 2,051,354        | 2,221,822        | 2,638,396        | 2,747,402        | 40.42             | 4.13               |
| Poland                           | 212,811              | 230,240          | 204,021          | 201,112          | 249,490          | 3.67              | 24.06              |
| Russian Federation               | 476,194              | 578,605          | 622,815          | 568,949          | 597,915          | 8.80              | 5.09               |
| Slovakia                         |                      |                  |                  | 9,524            | 17,414           | 0.26              | 82.84              |
| Ukraine                          | 79,308               | 78,713           | 58,661           | 99,708           | 76,793           | 1.13              | -22.98             |
| Uzbekistan                       | 14,223               | 18,127           |                  |                  | 8,117            | 0.12              |                    |
| <b>NORTHERN EUROPE</b>           | <b>795,946</b>       | <b>800,208</b>   | <b>869,383</b>   | <b>851,490</b>   | <b>554,212</b>   | <b>8.15</b>       | <b>-34.91</b>      |
| Denmark                          | 59,795               | 59,775           | 56,828           | 53,649           | 32,614           | 0.48              | -39.21             |
| Finland                          | 151,755              | 138,737          | 133,660          | 166,475          | 156,322          | 2.30              | -6.10              |
| Ireland                          | 25,422               | 38,333           | 34,153           | 23,012           | 33,255           | 0.49              | 44.51              |
| Norway                           | 126,302              | 127,260          | 117,565          | 131,643          | 64,758           | 0.95              | -50.81             |
| Sweden                           | 345,291              | 346,005          | 415,386          | 338,048          | 125,232          | 1.84              | -62.95             |
| United Kingdom                   | 87,381               | 90,098           | 111,791          | 138,663          | 142,031          | 2.09              | 2.43               |
| <b>SOUTHERN EUROPE</b>           | <b>83,390</b>        | <b>71,643</b>    | <b>78,269</b>    | <b>79,985</b>    | <b>61,166</b>    | <b>0.90</b>       | <b>-23.53</b>      |
| Italy                            | 60,368               | 55,971           | 55,432           | 56,169           | 39,795           | 0.59              | -29.15             |
| Spain                            | 23,022               | 15,672           | 22,837           | 23,816           | 21,371           | 0.31              | -10.27             |
| <b>WESTERN EUROPE</b>            | <b>440,001</b>       | <b>470,291</b>   | <b>503,746</b>   | <b>552,582</b>   | <b>606,722</b>   | <b>8.93</b>       | <b>9.80</b>        |
| Austria                          | 21,842               | 22,993           | 21,846           | 23,091           | 26,892           | 0.40              | 16.46              |
| Belgium                          | 47,447               | 51,616           | 38,448           | 55,931           | 37,516           | 0.55              | -32.92             |
| France                           | 42,997               | 52,009           | 50,274           | 43,495           | 43,164           | 0.64              | -0.76              |
| Germany                          | 261,154              | 265,290          | 298,869          | 332,354          | 447,231          | 6.58              | 34.56              |
| Netherlands                      | 39,790               | 48,970           | 53,748           | 64,586           | 23,202           | 0.34              | -64.08             |
| Switzerland                      | 26,771               | 29,413           | 40,561           | 33,125           | 28,717           | 0.42              | -13.31             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>30,580</b>        |                  | <b>28,125</b>    | <b>41,455</b>    | <b>33,050</b>    | <b>0.49</b>       | <b>-20.27</b>      |
| Israel                           | 16,533               |                  | 11,884           | 15,199           | 17,306           | 0.25              | 13.86              |
| Turkey                           | 14,047               |                  | 16,241           | 26,256           | 15,744           | 0.23              | -40.04             |
| <b>NOT SPECIFIED</b>             | <b>178,767</b>       | <b>168,674</b>   | <b>158,693</b>   | <b>210,592</b>   | <b>167,634</b>   | <b>2.47</b>       | <b>-20.40</b>      |
| Other countries of the World     | 178,767              | 168,674          | 158,693          | 210,592          | 167,634          | 2.47              | -20.40             |

## LATVIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>1,096,274</b> | <b>1,249,814</b> | <b>1,431,038</b> | <b>1,474,765</b> | <b>1,573,632</b> | <b>100.00</b>     | <b>6.70</b>        |
| <b>AFRICA</b>                     | <b>866</b>       | <b>1,206</b>     | <b>2,670</b>     | <b>2,032</b>     | <b>2,423</b>     | <b>0.15</b>       | <b>19.24</b>       |
| <b>EAST AFRICA</b>                | <b>44</b>        | <b>102</b>       | <b>112</b>       | <b>120</b>       | <b>165</b>       | <b>0.01</b>       | <b>37.50</b>       |
| Kenya                             | 18               | 27               | 76               | 56               | 53               | 0.00              | -5.36              |
| Tanzania, United Republic of      | 8                | 45               | 15               | 30               | 17               | 0.00              | -43.33             |
| Uganda                            | 9                | 18               | 10               | 27               | 22               | 0.00              | -18.52             |
| Zimbabwe                          | 9                | 12               | 11               | 7                | 73               | 0.00              | 942.86             |
| <b>CENTRAL AFRICA</b>             | <b>62</b>        | <b>70</b>        | <b>147</b>       | <b>101</b>       | <b>613</b>       | <b>0.04</b>       | <b>506.93</b>      |
| Angola                            | 36               | 17               | 26               | 47               | 87               | 0.01              | 85.11              |
| Cameroon                          | 13               | 20               | 19               | 33               | 48               | 0.00              | 45.45              |
| Central African Republic          | 5                | 5                | 34               | 1                | 16               | 0.00              | 1,500.00           |
| Congo                             | 3                | 22               | 3                | 17               | 32               | 0.00              | 88.24              |
| Congo, Democratic Republic of the | 5                | 6                | 65               | 3                | 430              | 0.03              | 14,233.33          |
| <b>NORTH AFRICA</b>               | <b>133</b>       | <b>251</b>       | <b>205</b>       | <b>352</b>       | <b>302</b>       | <b>0.02</b>       | <b>-14.20</b>      |
| Algeria                           | 52               | 67               | 57               | 42               | 77               | 0.00              | 83.33              |
| Morocco                           | 50               | 144              | 110              | 240              | 118              | 0.01              | -50.83             |
| Tunisia                           | 31               | 40               | 38               | 70               | 107              | 0.01              | 52.86              |
| <b>SOUTHERN AFRICA</b>            | <b>466</b>       | <b>494</b>       | <b>1,965</b>     | <b>848</b>       | <b>801</b>       | <b>0.05</b>       | <b>-5.54</b>       |
| Namibia                           | 12               | 18               | 78               | 11               | 19               | 0.00              | 72.73              |
| South Africa                      | 241              | 286              | 1,480            | 368              | 434              | 0.03              | 17.93              |
| Swaziland                         | 213              | 190              | 407              | 469              | 348              | 0.02              | -25.80             |
| <b>WEST AFRICA</b>                | <b>161</b>       | <b>289</b>       | <b>241</b>       | <b>611</b>       | <b>542</b>       | <b>0.03</b>       | <b>-11.29</b>      |
| Gambia                            | 3                |                  | 2                |                  | 6                | 0.00              |                    |
| Ghana                             | 16               | 13               | 24               | 54               | 88               | 0.01              | 62.96              |
| Liberia                           | 9                | 17               |                  | 6                | 11               | 0.00              | 83.33              |
| Mauritania                        |                  | 30               | 2                | 5                | 79               | 0.01              | 1,480.00           |
| Niger                             | 14               | 135              | 50               | 82               | 131              | 0.01              | 59.76              |
| Nigeria                           | 51               | 32               | 49               | 198              | 92               | 0.01              | -53.54             |
| Senegal                           | 12               | 6                | 37               | 26               | 18               | 0.00              | -30.77             |
| Sierra Leone                      | 56               | 56               | 77               | 240              | 117              | 0.01              | -51.25             |
| <b>AMERICAS</b>                   | <b>28,926</b>    | <b>34,356</b>    | <b>36,268</b>    | <b>41,064</b>    | <b>53,048</b>    | <b>3.37</b>       | <b>29.18</b>       |
| <b>CARIBBEAN</b>                  | <b>43</b>        | <b>143</b>       | <b>56</b>        | <b>115</b>       | <b>367</b>       | <b>0.02</b>       | <b>219.13</b>      |
| Antigua and Barbuda               | 3                | 20               |                  | 30               | 281              | 0.02              | 836.67             |
| Barbados                          |                  | 13               | 1                | 14               | 29               | 0.00              | 107.14             |
| Cuba                              | 25               | 92               | 41               | 51               | 29               | 0.00              | -43.14             |
| Dominican Republic                | 3                | 6                | 6                | 11               | 22               | 0.00              | 100.00             |
| Jamaica                           | 12               | 12               | 8                | 9                | 6                | 0.00              | -33.33             |
| <b>CENTRAL AMERICA</b>            | <b>58</b>        | <b>79</b>        | <b>314</b>       | <b>212</b>       | <b>206</b>       | <b>0.01</b>       | <b>-2.83</b>       |
| Belize                            | 14               | 4                | 8                | 3                | 6                | 0.00              | 100.00             |
| Costa Rica                        | 26               | 45               | 266              | 171              | 120              | 0.01              | -29.82             |
| Guatemala                         | 6                | 17               | 8                | 11               | 22               | 0.00              | 100.00             |
| Panama                            | 12               | 13               | 32               | 27               | 58               | 0.00              | 114.81             |
| <b>NORTH AMERICA</b>              | <b>25,993</b>    | <b>30,809</b>    | <b>31,827</b>    | <b>36,806</b>    | <b>47,442</b>    | <b>3.01</b>       | <b>28.90</b>       |
| Canada                            | 3,298            | 3,772            | 4,060            | 5,006            | 5,136            | 0.33              | 2.60               |
| Greenland                         | 57               | 6                | 4                | 7                | 12               | 0.00              | 71.43              |
| Mexico                            | 452              | 509              | 468              | 776              | 777              | 0.05              | 0.13               |
| United States of America          | 22,186           | 26,522           | 27,295           | 31,017           | 41,517           | 2.64              | 33.85              |
| <b>SOUTH AMERICA</b>              | <b>2,832</b>     | <b>3,325</b>     | <b>4,071</b>     | <b>3,931</b>     | <b>5,033</b>     | <b>0.32</b>       | <b>28.03</b>       |
| Argentina                         | 439              | 583              | 830              | 930              | 1,296            | 0.08              | 39.35              |
| Bolivia, Plurinational State of   | 7                | 15               | 19               | 17               | 13               | 0.00              | -23.53             |
| Brazil                            | 1,577            | 2,017            | 2,262            | 2,044            | 2,490            | 0.16              | 21.82              |
| Chile                             | 518              | 233              | 191              | 278              | 420              | 0.03              | 51.08              |
| Colombia                          | 81               | 223              | 192              | 231              | 339              | 0.02              | 46.75              |
| Ecuador                           | 25               | 57               | 27               | 71               | 64               | 0.00              | -9.86              |
| Peru                              | 39               | 34               | 60               | 72               | 135              | 0.01              | 87.50              |

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## 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Suriname                          | 9                | 16               | 52               | 109              | 21               | 0.00              | -80.73             |
| Uruguay                           | 102              | 37               | 86               | 109              | 128              | 0.01              | 17.43              |
| Venezuela, Bolivarian Republic of | 35               | 110              | 352              | 70               | 127              | 0.01              | 81.43              |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>24,482</b>    | <b>31,399</b>    | <b>44,954</b>    | <b>53,559</b>    | <b>62,751</b>    | <b>3.99</b>       | <b>17.16</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>16,501</b>    | <b>22,527</b>    | <b>33,380</b>    | <b>43,774</b>    | <b>51,881</b>    | <b>3.30</b>       | <b>18.52</b>       |
| China                             | 3,666            | 6,319            | 12,584           | 13,022           | 20,549           | 1.31              | 57.80              |
| Hong Kong (China)                 | 653              | 1,335            | 748              |                  |                  |                   |                    |
| Japan                             | 7,322            | 8,988            | 15,606           | 21,575           | 23,191           | 1.47              | 7.49               |
| Korea, Republic of                | 2,385            | 2,129            | 2,663            | 4,814            | 5,294            | 0.34              | 9.97               |
| Mongolia                          | 17               | 29               | 100              | 82               | 118              | 0.01              | 43.90              |
| Taiwan Province of China          | 2,458            | 3,727            | 1,679            | 4,281            | 2,729            | 0.17              | -36.25             |
| <b>SOUTH-EAST ASIA</b>            | <b>2,516</b>     | <b>2,956</b>     | <b>4,396</b>     | <b>3,600</b>     | <b>3,539</b>     | <b>0.22</b>       | <b>-1.69</b>       |
| Indonesia                         | 132              | 263              | 524              | 406              | 344              | 0.02              | -15.27             |
| Lao People's Democratic Republic  | 10               | 17               | 15               | 40               | 27               | 0.00              | -32.50             |
| Malaysia                          | 253              | 380              | 297              | 439              | 697              | 0.04              | 58.77              |
| Philippines                       | 336              | 384              | 1,353            | 308              | 347              | 0.02              | 12.66              |
| Singapore                         | 453              | 420              | 579              | 753              | 786              | 0.05              | 4.38               |
| Thailand                          | 1,280            | 1,397            | 1,404            | 1,520            | 1,214            | 0.08              | -20.13             |
| Viet Nam                          | 52               | 95               | 224              | 134              | 124              | 0.01              | -7.46              |
| <b>AUSTRALASIA</b>                | <b>5,465</b>     | <b>5,916</b>     | <b>7,178</b>     | <b>6,185</b>     | <b>7,331</b>     | <b>0.47</b>       | <b>18.53</b>       |
| Australia                         | 4,679            | 5,454            | 6,544            | 5,670            | 6,440            | 0.41              | 13.58              |
| New Zealand                       | 786              | 462              | 634              | 515              | 891              | 0.06              | 73.01              |
| <b>EUROPE</b>                     | <b>1,027,617</b> | <b>1,174,264</b> | <b>1,331,382</b> | <b>1,361,455</b> | <b>1,444,314</b> | <b>91.78</b>      | <b>6.09</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>     | <b>508,235</b>   | <b>643,905</b>   | <b>677,550</b>   | <b>633,197</b>   | <b>669,137</b>   | <b>42.52</b>      | <b>5.68</b>        |
| Armenia                           | 833              | 565              | 791              | 1,363            | 1,481            | 0.09              | 8.66               |
| Azerbaijan                        | 1,388            | 2,301            | 2,327            | 2,454            | 2,416            | 0.15              | -1.55              |
| Belarus                           | 21,545           | 29,408           | 37,338           | 34,684           | 35,429           | 2.25              | 2.15               |
| Bulgaria                          | 1,835            | 2,142            | 2,930            | 3,004            | 2,490            | 0.16              | -17.11             |
| Czech Republic                    | 6,434            | 6,852            | 8,605            | 9,440            | 9,138            | 0.58              | -3.20              |
| Estonia                           | 87,026           | 105,558          | 121,257          | 139,420          | 145,328          | 9.24              | 4.24               |
| Georgia                           | 1,481            | 1,864            | 2,213            | 2,961            | 2,703            | 0.17              | -8.71              |
| Hungary                           | 2,823            | 3,304            | 4,106            | 4,590            | 6,539            | 0.42              | 42.46              |
| Kazakhstan                        | 2,716            | 3,315            | 3,259            | 3,434            | 3,030            | 0.19              | -11.76             |
| Kyrgyzstan                        | 135              | 184              | 221              | 258              | 339              | 0.02              | 31.40              |
| Lithuania                         | 93,270           | 109,118          | 121,049          | 145,023          | 158,783          | 10.09             | 9.49               |
| Moldova, Republic of              | 536              | 619              | 684              | 1,103            | 974              | 0.06              | -11.70             |
| Poland                            | 32,103           | 39,785           | 39,738           | 41,643           | 45,131           | 2.87              | 8.38               |
| Romania                           | 3,006            | 3,341            | 4,126            | 4,574            | 4,864            | 0.31              | 6.34               |
| Russian Federation                | 232,552          | 310,266          | 297,555          | 203,732          | 208,810          | 13.27             | 2.49               |
| Slovakia                          | 3,125            | 3,525            | 3,138            | 3,250            | 3,710            | 0.24              | 14.15              |
| Tajikistan                        | 125              | 144              | 182              | 344              | 200              | 0.01              | -41.86             |
| Turkmenistan                      | 224              | 144              | 149              | 212              | 248              | 0.02              | 16.98              |
| Ukraine                           | 13,015           | 16,155           | 21,396           | 24,919           | 29,479           | 1.87              | 18.30              |
| Uzbekistan                        | 4,063            | 5,315            | 6,486            | 6,789            | 8,045            | 0.51              | 18.50              |
| <b>NORTHERN EUROPE</b>            | <b>253,113</b>   | <b>247,278</b>   | <b>294,336</b>   | <b>328,994</b>   | <b>357,531</b>   | <b>22.72</b>      | <b>8.67</b>        |
| Denmark                           | 16,871           | 15,590           | 19,340           | 22,579           | 22,986           | 1.46              | 1.80               |
| Finland                           | 74,172           | 63,515           | 74,955           | 82,863           | 100,698          | 6.40              | 21.52              |
| Iceland                           | 910              | 1,746            | 1,345            | 2,489            | 2,008            | 0.13              | -19.33             |
| Ireland                           | 4,099            | 4,474            | 6,029            | 6,908            | 7,932            | 0.50              | 14.82              |
| Norway                            | 67,643           | 66,160           | 71,014           | 74,201           | 70,729           | 4.49              | -4.68              |
| Sweden                            | 51,458           | 55,799           | 62,794           | 70,550           | 68,039           | 4.32              | -3.56              |
| United Kingdom                    | 37,960           | 39,994           | 58,859           | 69,404           | 85,139           | 5.41              | 22.67              |
| <b>SOUTHERN EUROPE</b>            | <b>61,474</b>    | <b>66,474</b>    | <b>71,862</b>    | <b>82,783</b>    | <b>92,396</b>    | <b>5.87</b>       | <b>11.61</b>       |
| Albania                           | 246              | 156              | 140              | 299              | 727              | 0.05              | 143.14             |
| Andorra                           | 46               | 163              | 173              | 375              | 910              | 0.06              | 142.67             |



## LATVIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Bosnia and Herzegovina                    | 251            | 569            | 238            | 161            | 644            | 0.04              | 300.00             |
| Croatia                                   | 881            | 785            | 1,903          | 2,042          | 2,310          | 0.15              | 13.12              |
| Gibraltar                                 | 13             | 10             | 28             | 15             | 17             | 0.00              | 13.33              |
| Greece                                    | 2,884          | 3,956          | 3,327          | 4,571          | 4,097          | 0.26              | -10.37             |
| Italy                                     | 33,205         | 31,826         | 37,075         | 39,278         | 43,320         | 2.75              | 10.29              |
| Malta                                     | 399            | 569            | 607            | 1,898          | 710            | 0.05              | -62.59             |
| Montenegro                                | 52             | 19             | 23             | 132            | 140            | 0.01              | 6.06               |
| Portugal                                  | 2,393          | 2,875          | 3,515          | 4,724          | 4,167          | 0.26              | -11.79             |
| San Marino                                | 17             | 6              | 28             | 42             | 8              | 0.00              | -80.95             |
| Serbia                                    | 308            | 530            | 511            | 569            | 930            | 0.06              | 63.44              |
| Slovenia                                  | 1,400          | 1,634          | 2,134          | 2,485          | 2,549          | 0.16              | 2.58               |
| Spain                                     | 19,239         | 23,199         | 22,007         | 25,922         | 31,513         | 2.00              | 21.57              |
| The Former Yugoslav Republic of Macedonia | 140            | 177            | 153            | 270            | 354            | 0.02              | 31.11              |
| <b>WESTERN EUROPE</b>                     | <b>188,712</b> | <b>199,745</b> | <b>267,398</b> | <b>295,040</b> | <b>299,544</b> | <b>19.04</b>      | <b>1.53</b>        |
| Austria                                   | 8,197          | 11,251         | 15,747         | 13,528         | 14,017         | 0.89              | 3.61               |
| Belgium                                   | 11,140         | 10,238         | 13,794         | 21,197         | 15,815         | 1.00              | -25.39             |
| France                                    | 20,912         | 22,568         | 28,742         | 31,878         | 34,151         | 2.17              | 7.13               |
| Germany                                   | 120,447        | 122,737        | 168,707        | 178,584        | 187,820        | 11.94             | 5.17               |
| Liechtenstein                             | 59             | 223            | 80             | 90             | 97             | 0.01              | 7.78               |
| Luxembourg                                | 948            | 977            | 996            | 1,618          | 1,718          | 0.11              | 6.18               |
| Monaco                                    | 49             | 96             | 112            | 126            | 90             | 0.01              | -28.57             |
| Netherlands                               | 17,682         | 20,628         | 25,316         | 29,732         | 27,245         | 1.73              | -8.36              |
| Switzerland                               | 9,278          | 11,027         | 13,904         | 18,287         | 18,591         | 1.18              | 1.66               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>16,083</b>  | <b>16,862</b>  | <b>20,236</b>  | <b>21,441</b>  | <b>25,706</b>  | <b>1.63</b>       | <b>19.89</b>       |
| Cyprus                                    | 575            | 751            | 1,045          | 1,380          | 1,488          | 0.09              | 7.83               |
| Israel                                    | 6,045          | 7,126          | 7,957          | 10,421         | 13,284         | 0.84              | 27.47              |
| Turkey                                    | 9,463          | 8,985          | 11,234         | 9,640          | 10,934         | 0.69              | 13.42              |
| <b>MIDDLE EAST</b>                        | <b>1,210</b>   | <b>1,324</b>   | <b>2,386</b>   | <b>2,164</b>   | <b>2,950</b>   | <b>0.19</b>       | <b>36.32</b>       |
| Bahrain                                   | 11             | 35             | 24             | 47             | 59             | 0.00              | 25.53              |
| Egypt                                     | 407            | 326            | 582            | 681            | 602            | 0.04              | -11.60             |
| Iraq                                      | 89             | 88             | 72             | 139            | 344            | 0.02              | 147.48             |
| Jordan                                    | 36             | 54             | 76             | 111            | 137            | 0.01              | 23.42              |
| Kuwait                                    | 88             | 83             | 62             | 65             | 93             | 0.01              | 43.08              |
| Lebanon                                   | 89             | 93             | 146            | 195            | 180            | 0.01              | -7.69              |
| Libya                                     | 46             | 47             | 79             | 40             | 145            | 0.01              | 262.50             |
| Qatar                                     | 20             | 22             | 11             | 55             | 31             | 0.00              | -43.64             |
| Saudi Arabia                              | 153            | 116            | 739            | 193            | 178            | 0.01              | -7.77              |
| Syrian Arab Republic                      | 39             | 82             | 136            | 136            | 131            | 0.01              | -3.68              |
| United Arab Emirates                      | 231            | 370            | 448            | 501            | 1,040          | 0.07              | 107.58             |
| Yemen                                     | 1              | 8              | 11             | 1              | 10             | 0.00              | 900.00             |
| <b>SOUTH ASIA</b>                         | <b>2,055</b>   | <b>2,260</b>   | <b>2,953</b>   | <b>4,500</b>   | <b>5,161</b>   | <b>0.33</b>       | <b>14.69</b>       |
| Afghanistan                               | 99             | 111            | 101            | 266            | 591            | 0.04              | 122.18             |
| Bangladesh                                | 44             | 35             | 50             | 51             | 68             | 0.00              | 33.33              |
| India                                     | 1,422          | 1,548          | 2,115          | 3,303          | 3,585          | 0.23              | 8.54               |
| Iran, Islamic Republic of                 | 187            | 319            | 331            | 480            | 520            | 0.03              | 8.33               |
| Nepal                                     | 55             | 48             | 34             | 68             | 71             | 0.00              | 4.41               |
| Pakistan                                  | 209            | 144            | 164            | 208            | 251            | 0.02              | 20.67              |
| Sri Lanka                                 | 39             | 55             | 158            | 124            | 75             | 0.00              | -39.52             |
| <b>NOT SPECIFIED</b>                      | <b>11,118</b>  | <b>5,005</b>   | <b>10,425</b>  | <b>9,991</b>   | <b>2,985</b>   | <b>0.19</b>       | <b>-70.12</b>      |
| Other countries of the World              | 11,118         | 5,005          | 10,425         | 9,991          | 2,985          | 0.19              | -70.12             |

## LATVIA

## 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>2,429,093</b> | <b>2,639,434</b> | <b>2,875,934</b> | <b>2,873,885</b> | <b>3,044,532</b> | <b>100.00</b>     | <b>5.94</b>        |
| <b>AFRICA</b>                     | <b>1,846</b>     | <b>2,595</b>     | <b>5,012</b>     | <b>3,591</b>     | <b>4,335</b>     | <b>0.14</b>       | <b>20.72</b>       |
| <b>EAST AFRICA</b>                | <b>107</b>       | <b>228</b>       | <b>304</b>       | <b>164</b>       | <b>271</b>       | <b>0.01</b>       | <b>65.24</b>       |
| Kenya                             | 76               | 81               | 211              | 81               | 86               | 0.00              | 6.17               |
| Tanzania, United Republic of      | 8                | 50               | 53               | 36               | 27               | 0.00              | -25.00             |
| Uganda                            | 12               | 33               | 24               | 40               | 48               | 0.00              | 20.00              |
| Zimbabwe                          | 11               | 64               | 16               | 7                | 110              | 0.00              | 1,471.43           |
| <b>CENTRAL AFRICA</b>             | <b>97</b>        | <b>145</b>       | <b>248</b>       | <b>146</b>       | <b>880</b>       | <b>0.03</b>       | <b>502.74</b>      |
| Angola                            | 44               | 21               | 28               | 67               | 129              | 0.00              | 92.54              |
| Cameroon                          | 31               | 69               | 42               | 45               | 116              | 0.00              | 157.78             |
| Central African Republic          | 11               | 12               | 58               | 2                | 40               | 0.00              | 1,900.00           |
| Congo                             | 3                | 35               | 7                | 27               | 73               | 0.00              | 170.37             |
| Congo, Democratic Republic of the | 8                | 8                | 113              | 5                | 522              | 0.02              | 10,340.00          |
| <b>NORTH AFRICA</b>               | <b>474</b>       | <b>498</b>       | <b>388</b>       | <b>652</b>       | <b>656</b>       | <b>0.02</b>       | <b>0.61</b>        |
| Algeria                           | 312              | 146              | 87               | 74               | 145              | 0.00              | 95.95              |
| Morocco                           | 113              | 260              | 215              | 410              | 264              | 0.01              | -35.61             |
| Tunisia                           | 49               | 92               | 86               | 168              | 247              | 0.01              | 47.02              |
| <b>SOUTHERN AFRICA</b>            | <b>824</b>       | <b>1,138</b>     | <b>3,667</b>     | <b>1,614</b>     | <b>1,457</b>     | <b>0.05</b>       | <b>-9.73</b>       |
| Namibia                           | 16               | 27               | 416              | 13               | 39               | 0.00              | 200.00             |
| South Africa                      | 499              | 796              | 2,585            | 869              | 824              | 0.03              | -5.18              |
| Swaziland                         | 309              | 315              | 666              | 732              | 594              | 0.02              | -18.85             |
| <b>WEST AFRICA</b>                | <b>344</b>       | <b>586</b>       | <b>405</b>       | <b>1,015</b>     | <b>1,071</b>     | <b>0.04</b>       | <b>5.52</b>        |
| Gambia                            | 3                |                  | 3                |                  | 11               | 0.00              |                    |
| Ghana                             | 37               | 15               | 29               | 145              | 138              | 0.00              | -4.83              |
| Liberia                           | 20               | 37               |                  | 9                | 11               | 0.00              | 22.22              |
| Mauritania                        |                  | 62               | 12               | 12               | 24               | 0.00              | 100.00             |
| Niger                             | 67               | 309              | 79               | 147              | 213              | 0.01              | 44.90              |
| Nigeria                           | 115              | 46               | 106              | 293              | 455              | 0.01              | 55.29              |
| Senegal                           | 22               | 12               | 47               | 28               | 28               | 0.00              |                    |
| Sierra Leone                      | 80               | 105              | 129              | 381              | 191              | 0.01              | -49.87             |
| <b>AMERICAS</b>                   | <b>64,557</b>    | <b>85,644</b>    | <b>83,998</b>    | <b>87,824</b>    | <b>110,552</b>   | <b>3.63</b>       | <b>25.88</b>       |
| <b>CARIBBEAN</b>                  | <b>65</b>        | <b>212</b>       | <b>113</b>       | <b>171</b>       | <b>474</b>       | <b>0.02</b>       | <b>177.19</b>      |
| Antigua and Barbuda               | 3                | 49               |                  | 49               | 335              | 0.01              | 583.67             |
| Barbados                          |                  | 26               | 2                | 18               | 36               | 0.00              | 100.00             |
| Cuba                              | 34               | 98               | 71               | 75               | 42               | 0.00              | -44.00             |
| Dominican Republic                | 3                | 12               | 6                | 16               | 45               | 0.00              | 181.25             |
| Jamaica                           | 25               | 27               | 34               | 13               | 16               | 0.00              | 23.08              |
| <b>CENTRAL AMERICA</b>            | <b>107</b>       | <b>184</b>       | <b>481</b>       | <b>319</b>       | <b>387</b>       | <b>0.01</b>       | <b>21.32</b>       |
| Belize                            | 20               | 6                | 14               | 8                | 10               | 0.00              | 25.00              |
| Costa Rica                        | 53               | 114              | 408              | 247              | 232              | 0.01              | -6.07              |
| Guatemala                         | 20               | 27               | 8                | 22               | 45               | 0.00              | 104.55             |
| Panama                            | 14               | 37               | 51               | 42               | 100              | 0.00              | 138.10             |
| <b>NORTH AMERICA</b>              | <b>59,040</b>    | <b>77,089</b>    | <b>76,038</b>    | <b>80,112</b>    | <b>100,147</b>   | <b>3.29</b>       | <b>25.01</b>       |
| Canada                            | 7,517            | 9,494            | 9,781            | 10,488           | 11,591           | 0.38              | 10.52              |
| Greenland                         | 61               | 18               | 15               | 14               | 17               | 0.00              | 21.43              |
| Mexico                            | 921              | 940              | 907              | 1,514            | 1,390            | 0.05              | -8.19              |
| United States of America          | 50,541           | 66,637           | 65,335           | 68,096           | 87,149           | 2.86              | 27.98              |
| <b>SOUTH AMERICA</b>              | <b>5,345</b>     | <b>8,159</b>     | <b>7,366</b>     | <b>7,222</b>     | <b>9,544</b>     | <b>0.31</b>       | <b>32.15</b>       |
| Argentina                         | 866              | 1,154            | 1,366            | 1,567            | 2,462            | 0.08              | 57.12              |
| Bolivia, Plurinational State of   | 7                | 29               | 28               | 43               | 21               | 0.00              | -51.16             |
| Brazil                            | 3,137            | 5,456            | 4,041            | 3,869            | 4,678            | 0.15              | 20.91              |
| Chile                             | 756              | 483              | 345              | 493              | 671              | 0.02              | 36.11              |
| Colombia                          | 154              | 418              | 333              | 412              | 663              | 0.02              | 60.92              |
| Ecuador                           | 64               | 97               | 52               | 136              | 133              | 0.00              | -2.21              |
| Peru                              | 85               | 81               | 149              | 119              | 355              | 0.01              | 198.32             |

## LATVIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Suriname                          | 25               | 43               | 81               | 136              | 39               | 0.00              | -71.32             |
| Uruguay                           | 161              | 84               | 150              | 190              | 289              | 0.01              | 52.11              |
| Venezuela, Bolivarian Republic of | 90               | 314              | 821              | 257              | 233              | 0.01              | -9.34              |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>47,884</b>    | <b>58,639</b>    | <b>83,921</b>    | <b>81,966</b>    | <b>100,269</b>   | <b>3.29</b>       | <b>22.33</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>30,590</b>    | <b>39,124</b>    | <b>59,324</b>    | <b>63,479</b>    | <b>78,494</b>    | <b>2.58</b>       | <b>23.65</b>       |
| China                             | 7,533            | 12,034           | 25,505           | 20,940           | 34,171           | 1.12              | 63.19              |
| Hong Kong (China)                 | 1,281            | 2,056            | 1,365            |                  |                  |                   |                    |
| Japan                             | 12,765           | 15,776           | 24,798           | 30,033           | 32,387           | 1.06              | 7.84               |
| Korea, Republic of                | 4,686            | 4,221            | 4,803            | 7,281            | 8,142            | 0.27              | 11.83              |
| Mongolia                          | 55               | 65               | 284              | 134              | 229              | 0.01              | 70.90              |
| Taiwan Province of China          | 4,270            | 4,972            | 2,569            | 5,091            | 3,565            | 0.12              | -29.97             |
| <b>SOUTH-EAST ASIA</b>            | <b>5,039</b>     | <b>5,732</b>     | <b>9,605</b>     | <b>5,654</b>     | <b>6,697</b>     | <b>0.22</b>       | <b>18.45</b>       |
| Indonesia                         | 350              | 403              | 1,935            | 666              | 562              | 0.02              | -15.62             |
| Lao People's Democratic Republic  | 10               | 18               | 30               | 61               | 33               | 0.00              | -45.90             |
| Malaysia                          | 496              | 670              | 626              | 818              | 1,235            | 0.04              | 50.98              |
| Philippines                       | 733              | 778              | 2,650            | 482              | 574              | 0.02              | 19.09              |
| Singapore                         | 1,033            | 859              | 1,318            | 1,213            | 1,341            | 0.04              | 10.55              |
| Thailand                          | 2,310            | 2,254            | 2,520            | 2,185            | 2,753            | 0.09              | 26.00              |
| Viet Nam                          | 107              | 750              | 526              | 229              | 199              | 0.01              | -13.10             |
| <b>AUSTRALASIA</b>                | <b>12,255</b>    | <b>13,783</b>    | <b>14,992</b>    | <b>12,833</b>    | <b>15,078</b>    | <b>0.50</b>       | <b>17.49</b>       |
| Australia                         | 10,525           | 12,736           | 13,753           | 11,748           | 13,505           | 0.44              | 14.96              |
| New Zealand                       | 1,730            | 1,047            | 1,239            | 1,085            | 1,573            | 0.05              | 44.98              |
| <b>EUROPE</b>                     | <b>2,282,680</b> | <b>2,468,729</b> | <b>2,663,419</b> | <b>2,648,174</b> | <b>2,788,842</b> | <b>91.60</b>      | <b>5.31</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>     | <b>1,162,662</b> | <b>1,375,581</b> | <b>1,389,208</b> | <b>1,260,881</b> | <b>1,325,928</b> | <b>43.55</b>      | <b>5.16</b>        |
| Armenia                           | 1,403            | 1,130            | 2,036            | 2,105            | 2,800            | 0.09              | 33.02              |
| Azerbaijan                        | 5,849            | 8,569            | 8,812            | 7,924            | 9,115            | 0.30              | 15.03              |
| Belarus                           | 91,620           | 100,672          | 109,400          | 112,097          | 122,446          | 4.02              | 9.23               |
| Bulgaria                          | 5,678            | 6,583            | 11,987           | 6,196            | 5,159            | 0.17              | -16.74             |
| Czech Republic                    | 15,099           | 15,596           | 18,165           | 18,266           | 16,743           | 0.55              | -8.34              |
| Estonia                           | 136,610          | 161,585          | 185,597          | 206,925          | 212,357          | 6.98              | 2.63               |
| Georgia                           | 8,273            | 9,162            | 11,458           | 13,569           | 9,412            | 0.31              | -30.64             |
| Hungary                           | 5,572            | 6,797            | 8,015            | 7,914            | 10,566           | 0.35              | 33.51              |
| Kazakhstan                        | 9,238            | 12,363           | 9,397            | 12,603           | 10,153           | 0.33              | -19.44             |
| Kyrgyzstan                        | 531              | 545              | 562              | 553              | 794              | 0.03              | 43.58              |
| Lithuania                         | 162,918          | 190,592          | 209,478          | 244,243          | 261,370          | 8.58              | 7.01               |
| Moldova, Republic of              | 1,032            | 1,425            | 1,504            | 3,040            | 2,256            | 0.07              | -25.79             |
| Poland                            | 58,108           | 66,462           | 71,610           | 70,044           | 71,376           | 2.34              | 1.90               |
| Romania                           | 7,431            | 7,086            | 8,332            | 9,081            | 9,076            | 0.30              | -0.06              |
| Russian Federation                | 587,953          | 702,067          | 627,807          | 419,322          | 440,862          | 14.48             | 5.14               |
| Slovakia                          | 9,804            | 7,713            | 6,453            | 6,086            | 6,955            | 0.23              | 14.28              |
| Tajikistan                        | 563              | 260              | 650              | 1,086            | 591              | 0.02              | -45.58             |
| Turkmenistan                      | 363              | 502              | 390              | 435              | 528              | 0.02              | 21.38              |
| Ukraine                           | 38,613           | 51,805           | 57,522           | 68,474           | 71,770           | 2.36              | 4.81               |
| Uzbekistan                        | 16,004           | 24,667           | 40,033           | 50,918           | 61,599           | 2.02              | 20.98              |
| <b>NORTHERN EUROPE</b>            | <b>551,047</b>   | <b>518,730</b>   | <b>552,841</b>   | <b>620,967</b>   | <b>675,792</b>   | <b>22.20</b>      | <b>8.83</b>        |
| Denmark                           | 37,565           | 33,162           | 38,520           | 44,527           | 44,850           | 1.47              | 0.73               |
| Finland                           | 154,407          | 122,783          | 138,927          | 150,589          | 182,478          | 5.99              | 21.18              |
| Iceland                           | 2,055            | 3,575            | 2,852            | 3,964            | 3,598            | 0.12              | -9.23              |
| Ireland                           | 9,119            | 9,767            | 12,343           | 13,482           | 15,877           | 0.52              | 17.76              |
| Norway                            | 162,957          | 157,717          | 138,290          | 151,949          | 146,211          | 4.80              | -3.78              |
| Sweden                            | 102,058          | 104,465          | 101,940          | 118,967          | 114,667          | 3.77              | -3.61              |
| United Kingdom                    | 82,886           | 87,261           | 119,969          | 137,489          | 168,111          | 5.52              | 22.27              |
| <b>SOUTHERN EUROPE</b>            | <b>131,532</b>   | <b>129,890</b>   | <b>143,522</b>   | <b>156,006</b>   | <b>166,362</b>   | <b>5.46</b>       | <b>6.64</b>        |
| Albania                           | 322              | 280              | 375              | 505              | 1,240            | 0.04              | 145.54             |
| Andorra                           | 89               | 286              | 382              | 869              | 1,400            | 0.05              | 61.10              |

## LATVIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Bosnia and Herzegovina                    | 532            | 1,194          | 502            | 337            | 836            | 0.03              | 148.07             |
| Croatia                                   | 2,411          | 2,126          | 7,571          | 3,804          | 4,063          | 0.13              | 6.81               |
| Gibraltar                                 | 33             | 18             | 65             | 38             | 34             | 0.00              | -10.53             |
| Greece                                    | 6,436          | 8,422          | 7,071          | 8,522          | 7,783          | 0.26              | -8.67              |
| Italy                                     | 71,760         | 64,774         | 71,204         | 76,032         | 79,314         | 2.61              | 4.32               |
| Malta                                     | 899            | 1,400          | 1,265          | 3,370          | 1,356          | 0.04              | -59.76             |
| Montenegro                                | 111            | 103            | 41             | 245            | 260            | 0.01              | 6.12               |
| Portugal                                  | 6,059          | 6,611          | 7,966          | 9,304          | 8,689          | 0.29              | -6.61              |
| San Marino                                | 22             | 15             | 65             | 61             | 27             | 0.00              | -55.74             |
| Serbia                                    | 730            | 1,017          | 1,108          | 1,187          | 1,418          | 0.05              | 19.46              |
| Slovenia                                  | 3,147          | 3,249          | 3,905          | 5,425          | 4,307          | 0.14              | -20.61             |
| Spain                                     | 38,725         | 40,045         | 41,753         | 45,763         | 55,039         | 1.81              | 20.27              |
| The Former Yugoslav Republic of Macedonia | 256            | 350            | 249            | 544            | 596            | 0.02              | 9.56               |
| <b>WESTERN EUROPE</b>                     | <b>399,804</b> | <b>402,071</b> | <b>532,435</b> | <b>565,373</b> | <b>562,672</b> | <b>18.48</b>      | <b>-0.48</b>       |
| Austria                                   | 17,162         | 22,063         | 32,148         | 24,539         | 24,354         | 0.80              | -0.75              |
| Belgium                                   | 23,519         | 21,425         | 27,153         | 40,911         | 31,425         | 1.03              | -23.19             |
| France                                    | 43,736         | 48,614         | 58,022         | 62,192         | 64,395         | 2.12              | 3.54               |
| Germany                                   | 252,943        | 239,359        | 334,567        | 338,250        | 350,002        | 11.50             | 3.47               |
| Liechtenstein                             | 110            | 303            | 240            | 252            | 228            | 0.01              | -9.52              |
| Luxembourg                                | 2,110          | 1,928          | 2,210          | 2,922          | 3,499          | 0.11              | 19.75              |
| Monaco                                    | 124            | 211            | 235            | 209            | 171            | 0.01              | -18.18             |
| Netherlands                               | 40,303         | 44,269         | 50,299         | 59,777         | 51,602         | 1.69              | -13.68             |
| Switzerland                               | 19,797         | 23,899         | 27,561         | 36,321         | 36,996         | 1.22              | 1.86               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>37,635</b>  | <b>42,457</b>  | <b>45,413</b>  | <b>44,947</b>  | <b>58,088</b>  | <b>1.91</b>       | <b>29.24</b>       |
| Cyprus                                    | 1,694          | 2,142          | 2,476          | 3,355          | 3,174          | 0.10              | -5.39              |
| Israel                                    | 14,815         | 19,380         | 20,455         | 23,711         | 33,879         | 1.11              | 42.88              |
| Turkey                                    | 21,126         | 20,935         | 22,482         | 17,881         | 21,035         | 0.69              | 17.64              |
| <b>MIDDLE EAST</b>                        | <b>2,987</b>   | <b>3,681</b>   | <b>5,702</b>   | <b>6,314</b>   | <b>7,529</b>   | <b>0.25</b>       | <b>19.24</b>       |
| Bahrain                                   | 12             | 86             | 58             | 75             | 142            | 0.00              | 89.33              |
| Egypt                                     | 1,117          | 1,233          | 1,930          | 3,218          | 3,443          | 0.11              | 6.99               |
| Iraq                                      | 292            | 192            | 125            | 327            | 472            | 0.02              | 44.34              |
| Jordan                                    | 69             | 129            | 216            | 246            | 303            | 0.01              | 23.17              |
| Kuwait                                    | 182            | 189            | 126            | 170            | 286            | 0.01              | 68.24              |
| Lebanon                                   | 187            | 288            | 365            | 373            | 298            | 0.01              | -20.11             |
| Libya                                     | 128            | 96             | 171            | 93             | 242            | 0.01              | 160.22             |
| Qatar                                     | 44             | 50             | 29             | 116            | 58             | 0.00              | -50.00             |
| Saudi Arabia                              | 392            | 384            | 1,332          | 318            | 352            | 0.01              | 10.69              |
| Syrian Arab Republic                      | 111            | 182            | 350            | 443            | 242            | 0.01              | -45.37             |
| United Arab Emirates                      | 446            | 836            | 977            | 929            | 1,677          | 0.06              | 80.52              |
| Yemen                                     | 7              | 16             | 23             | 6              | 14             | 0.00              | 133.33             |
| <b>SOUTH ASIA</b>                         | <b>6,161</b>   | <b>9,169</b>   | <b>10,031</b>  | <b>20,312</b>  | <b>28,085</b>  | <b>0.92</b>       | <b>38.27</b>       |
| Afghanistan                               | 177            | 153            | 207            | 541            | 765            | 0.03              | 41.40              |
| Bangladesh                                | 67             | 62             | 91             | 313            | 320            | 0.01              | 2.24               |
| India                                     | 3,951          | 6,644          | 7,883          | 17,228         | 24,436         | 0.80              | 41.84              |
| Iran, Islamic Republic of                 | 672            | 1,170          | 718            | 911            | 902            | 0.03              | -0.99              |
| Nepal                                     | 392            | 281            | 89             | 131            | 138            | 0.00              | 5.34               |
| Pakistan                                  | 821            | 386            | 293            | 382            | 689            | 0.02              | 80.37              |
| Sri Lanka                                 | 81             | 473            | 750            | 806            | 835            | 0.03              | 3.60               |
| <b>NOT SPECIFIED</b>                      | <b>22,978</b>  | <b>10,977</b>  | <b>23,851</b>  | <b>25,704</b>  | <b>4,920</b>   | <b>0.16</b>       | <b>-80.86</b>      |
| Other countries of the World              | 22,978         | 10,977         | 23,851         | 25,704         | 4,920          | 0.16              | -80.86             |

## LEBANON

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                 | (*) <b>1,365,845</b> | <b>1,274,362</b> | <b>1,354,647</b> | <b>1,517,927</b> | <b>1,688,357</b> | <b>100.00</b>     | <b>11.23</b>       |
| <b>AFRICA</b>                | <b>82,368</b>        | <b>85,450</b>    | <b>75,637</b>    | <b>108,079</b>   | <b>127,662</b>   | <b>7.56</b>       | <b>18.12</b>       |
| <b>EAST AFRICA</b>           | <b>43,484</b>        | <b>46,968</b>    | <b>35,629</b>    | <b>64,990</b>    | <b>84,147</b>    | <b>4.98</b>       | <b>29.48</b>       |
| Burundi                      | 20                   | 44               | 18               | 31               | 65               | 0.00              | 109.68             |
| Comoros                      | 171                  | 81               | 81               | 141              | 101              | 0.01              | -28.37             |
| Djibouti                     | 68                   | 27               | 25               | 33               | 49               | 0.00              | 48.48              |
| Eritrea                      | 305                  | 253              | 252              | 227              | 193              | 0.01              | -14.98             |
| Ethiopia                     | 39,321               | 41,223           | 23,292           | 57,714           | 79,140           | 4.69              | 37.12              |
| Kenya                        | 1,763                | 2,872            | 9,048            | 4,208            | 1,670            | 0.10              | -60.31             |
| Madagascar                   | 389                  | 728              | 981              | 461              | 418              | 0.02              | -9.33              |
| Malawi                       | 113                  | 122              | 148              | 200              | 215              | 0.01              | 7.50               |
| Mauritius                    | 104                  | 80               | 99               | 101              | 125              | 0.01              | 23.76              |
| Mozambique                   | 110                  | 139              | 185              | 247              | 236              | 0.01              | -4.45              |
| Rwanda                       | 53                   | 58               | 42               | 67               | 77               | 0.00              | 14.93              |
| Seychelles                   | 37                   | 27               | 24               | 22               | 32               | 0.00              | 45.45              |
| Somalia                      | 424                  | 512              | 403              | 385              | 382              | 0.02              | -0.78              |
| Tanzania, United Republic of | 315                  | 383              | 301              | 370              | 535              | 0.03              | 44.59              |
| Uganda                       | 100                  | 206              | 466              | 395              | 424              | 0.03              | 7.34               |
| Zambia                       | 96                   | 111              | 120              | 171              | 238              | 0.01              | 39.18              |
| Zimbabwe                     | 95                   | 102              | 144              | 217              | 247              | 0.01              | 13.82              |
| <b>CENTRAL AFRICA</b>        | <b>2,012</b>         | <b>2,116</b>     | <b>2,659</b>     | <b>2,751</b>     | <b>1,850</b>     | <b>0.11</b>       | <b>-32.75</b>      |
| Angola                       | 89                   | 122              | 107              | 160              | 131              | 0.01              | -18.13             |
| Cameroon                     | 882                  | 873              | 1,585            | 1,361            | 584              | 0.03              | -57.09             |
| Central African Republic     | 55                   | 66               | 61               | 34               | 40               | 0.00              | 17.65              |
| Chad                         | 41                   | 52               | 46               | 41               | 66               | 0.00              | 60.98              |
| Congo                        | 441                  | 460              | 373              | 728              | 519              | 0.03              | -28.71             |
| Equatorial Guinea            | 8                    | 27               | 26               | 26               | 88               | 0.01              | 238.46             |
| Gabon                        | 488                  | 516              | 454              | 401              | 422              | 0.02              | 5.24               |
| Sao Tome and Principe        | 8                    |                  | 7                |                  |                  |                   |                    |
| <b>NORTH AFRICA</b>          | <b>20,087</b>        | <b>19,672</b>    | <b>19,100</b>    | <b>21,975</b>    | <b>23,523</b>    | <b>1.39</b>       | <b>7.04</b>        |
| Algeria                      | 4,005                | 4,009            | 3,800            | 4,356            | 5,192            | 0.31              | 19.19              |
| Morocco                      | 6,219                | 6,767            | 6,472            | 7,192            | 7,328            | 0.43              | 1.89               |
| Sudan                        | 3,720                | 3,349            | 3,099            | 3,392            | 3,318            | 0.20              | -2.18              |
| Tunisia                      | 6,143                | 5,547            | 5,729            | 7,035            | 7,685            | 0.46              | 9.24               |
| <b>SOUTHERN AFRICA</b>       | <b>2,162</b>         | <b>1,985</b>     | <b>1,919</b>     | <b>2,244</b>     | <b>2,016</b>     | <b>0.12</b>       | <b>-10.16</b>      |
| Botswana                     | 2                    | 3                | 1                | 1                | 3                | 0.00              | 200.00             |
| Lesotho                      | 2                    | 3                | 4                | 5                | 3                | 0.00              | -40.00             |
| Namibia                      | 19                   | 17               | 22               | 21               | 21               | 0.00              |                    |
| South Africa                 | 2,139                | 1,958            | 1,892            | 2,215            | 1,968            | 0.12              | -11.15             |
| Swaziland                    |                      | 4                |                  | 2                | 21               | 0.00              | 950.00             |
| <b>WEST AFRICA</b>           | <b>14,623</b>        | <b>14,709</b>    | <b>16,330</b>    | <b>16,119</b>    | <b>16,126</b>    | <b>0.96</b>       | <b>0.04</b>        |
| Benin                        | 422                  | 435              | 518              | 578              | 706              | 0.04              | 22.15              |
| Burkina Faso                 | 566                  | 577              | 723              | 508              | 668              | 0.04              | 31.50              |
| Cabo Verde                   | 4                    | 10               | 13               | 29               | 18               | 0.00              | -37.93             |
| Côte d'Ivoire                | 1,847                | 1,733            | 1,926            | 2,317            | 2,485            | 0.15              | 7.25               |
| Gambia                       | 358                  | 421              | 492              | 412              | 442              | 0.03              | 7.28               |
| Ghana                        | 3,940                | 4,002            | 4,902            | 4,469            | 4,375            | 0.26              | -2.10              |
| Guinea                       | 516                  | 427              | 398              | 372              | 351              | 0.02              | -5.65              |
| Guinea-Bissau                | 43                   | 81               | 63               | 50               | 52               | 0.00              | 4.00               |
| Liberia                      | 224                  | 246              | 214              | 193              | 197              | 0.01              | 2.07               |
| Mali                         | 291                  | 193              | 271              | 291              | 284              | 0.02              | -2.41              |
| Mauritania                   | 221                  | 194              | 244              | 272              | 322              | 0.02              | 18.38              |
| Niger                        | 107                  | 113              | 105              | 98               | 92               | 0.01              | -6.12              |
| Nigeria                      | 2,628                | 2,623            | 2,357            | 2,815            | 2,436            | 0.14              | -13.46             |
| Senegal                      | 1,502                | 1,386            | 1,635            | 2,024            | 2,009            | 0.12              | -0.74              |

## LEBANON

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Sierra Leone                           | 1,181          | 1,157          | 1,433          | 907            | 1,007          | 0.06              | 11.03              |
| Togo                                   | 773            | 1,111          | 1,036          | 784            | 682            | 0.04              | -13.01             |
| <b>AMERICAS</b>                        | <b>221,174</b> | <b>209,580</b> | <b>224,621</b> | <b>264,041</b> | <b>296,831</b> | <b>17.58</b>      | <b>12.42</b>       |
| <b>CARIBBEAN</b>                       | <b>858</b>     | <b>953</b>     | <b>1,145</b>   | <b>1,616</b>   | <b>1,976</b>   | <b>0.12</b>       | <b>22.28</b>       |
| Antigua and Barbuda                    | 27             | 67             | 115            | 264            | 368            | 0.02              | 39.39              |
| Bahamas                                | 5              | 3              | 3              | 8              | 6              | 0.00              | -25.00             |
| Barbados                               | 12             | 6              | 7              | 14             | 8              | 0.00              | -42.86             |
| Cuba                                   | 138            | 140            | 132            | 144            | 190            | 0.01              | 31.94              |
| Dominican Republic                     | 354            | 421            | 333            | 386            | 383            | 0.02              | -0.78              |
| Grenada                                | 17             | 17             | 19             | 18             | 26             | 0.00              | 44.44              |
| Haiti                                  | 36             | 28             | 41             | 38             | 49             | 0.00              | 28.95              |
| Jamaica                                | 57             | 24             | 20             | 24             | 31             | 0.00              | 29.17              |
| Puerto Rico                            | 1              | 1              |                |                | 1              | 0.00              |                    |
| Saint Kitts and Nevis                  | 82             | 151            | 359            | 599            | 783            | 0.05              | 30.72              |
| Saint Lucia                            | 4              | 2              | 7              | 1              | 2              | 0.00              | 100.00             |
| Saint Vincent and the Grenadines       | 41             | 15             | 26             | 15             | 26             | 0.00              | 73.33              |
| Trinidad and Tobago                    | 84             | 78             | 83             | 105            | 103            | 0.01              | -1.90              |
| <b>CENTRAL AMERICA</b>                 | <b>1,064</b>   | <b>1,005</b>   | <b>1,091</b>   | <b>1,241</b>   | <b>1,557</b>   | <b>0.09</b>       | <b>25.46</b>       |
| Belize                                 | 217            | 237            | 202            | 253            | 280            | 0.02              | 10.67              |
| Costa Rica                             | 93             | 76             | 142            | 145            | 206            | 0.01              | 42.07              |
| El Salvador                            | 64             | 36             | 63             | 34             | 81             | 0.00              | 138.24             |
| Guatemala                              | 60             | 133            | 116            | 119            | 126            | 0.01              | 5.88               |
| Honduras                               | 36             | 58             | 29             | 121            | 78             | 0.00              | -35.54             |
| Nicaragua                              | 16             | 19             | 32             | 24             | 38             | 0.00              | 58.33              |
| Panama                                 | 578            | 446            | 507            | 545            | 748            | 0.04              | 37.25              |
| <b>NORTH AMERICA</b>                   | <b>188,365</b> | <b>177,013</b> | <b>194,218</b> | <b>229,282</b> | <b>256,617</b> | <b>15.20</b>      | <b>11.92</b>       |
| Canada                                 | 75,751         | 71,841         | 78,419         | 91,324         | 100,076        | 5.93              | 9.58               |
| Mexico                                 | 2,075          | 1,689          | 1,784          | 2,352          | 2,446          | 0.14              | 4.00               |
| United States of America               | 110,539        | 103,483        | 114,015        | 135,606        | 154,095        | 9.13              | 13.63              |
| <b>SOUTH AMERICA</b>                   | <b>30,887</b>  | <b>30,609</b>  | <b>28,167</b>  | <b>31,902</b>  | <b>36,681</b>  | <b>2.17</b>       | <b>14.98</b>       |
| Argentina                              | 1,432          | 1,258          | 1,241          | 1,846          | 1,923          | 0.11              | 4.17               |
| Bolivia, Plurinational State of        | 103            | 80             | 78             | 77             | 134            | 0.01              | 74.03              |
| Brazil                                 | 13,383         | 13,603         | 14,034         | 15,834         | 17,661         | 1.05              | 11.54              |
| Chile                                  | 604            | 515            | 486            | 634            | 629            | 0.04              | -0.79              |
| Colombia                               | 1,203          | 974            | 1,102          | 1,490          | 1,670          | 0.10              | 12.08              |
| Ecuador                                | 296            | 226            | 237            | 252            | 249            | 0.01              | -1.19              |
| Paraguay                               | 577            | 534            | 521            | 624            | 675            | 0.04              | 8.17               |
| Peru                                   | 238            | 208            | 262            | 339            | 328            | 0.02              | -3.24              |
| Suriname                               | 48             | 41             | 57             | 49             | 44             | 0.00              | -10.20             |
| Uruguay                                | 136            | 136            | 175            | 184            | 160            | 0.01              | -13.04             |
| Venezuela, Bolivarian Republic of      | 12,867         | 13,034         | 9,974          | 10,573         | 13,208         | 0.78              | 24.92              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>101,518</b> | <b>98,001</b>  | <b>99,453</b>  | <b>109,284</b> | <b>125,870</b> | <b>7.46</b>       | <b>15.18</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>8,019</b>   | <b>8,523</b>   | <b>8,636</b>   | <b>10,204</b>  | <b>10,769</b>  | <b>0.64</b>       | <b>5.54</b>        |
| China                                  | 3,564          | 3,793          | 4,161          | 5,512          | 6,227          | 0.37              | 12.97              |
| Hong Kong (China)                      | 88             | 85             | 72             | 57             | 74             | 0.00              | 29.82              |
| Japan                                  | 1,541          | 1,398          | 1,399          | 1,486          | 1,748          | 0.10              | 17.63              |
| Korea, Democratic People's Republic of | 72             | 307            | 391            | 466            | 258            | 0.02              | -44.64             |
| Korea, Republic of                     | 2,571          | 2,827          | 2,457          | 2,543          | 1,836          | 0.11              | -27.80             |
| Mongolia                               | 42             | 20             | 23             | 20             | 452            | 0.03              | 2,160.00           |
| Taiwan Province of China               | 141            | 93             | 133            | 120            | 174            | 0.01              | 45.00              |
| <b>SOUTH-EAST ASIA</b>                 | <b>41,623</b>  | <b>44,323</b>  | <b>39,952</b>  | <b>39,410</b>  | <b>40,185</b>  | <b>2.38</b>       | <b>1.97</b>        |
| Brunei Darussalam                      | 56             | 67             | 77             | 115            | 127            | 0.01              | 10.43              |
| Cambodia                               | 251            | 197            | 225            | 68             | 207            | 0.01              | 204.41             |
| Indonesia                              | 9,218          | 10,816         | 6,759          | 5,990          | 6,167          | 0.37              | 2.95               |
| Lao People's Democratic Republic       |                | 1              | 1              | 31             | 2              | 0.00              | -93.55             |

## LEBANON

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                               | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Malaysia                      | 3,598          | 3,252          | 3,166          | 2,996          | 3,278          | 0.19              | 9.41               |
| Myanmar                       | 37             | 52             | 33             | 63             | 106            | 0.01              | 68.25              |
| Philippines                   | 27,620         | 29,172         | 28,971         | 29,373         | 29,438         | 1.74              | 0.22               |
| Singapore                     | 432            | 296            | 284            | 314            | 365            | 0.02              | 16.24              |
| Thailand                      | 307            | 370            | 286            | 326            | 361            | 0.02              | 10.74              |
| Viet Nam                      | 104            | 100            | 150            | 134            | 134            | 0.01              |                    |
| <b>AUSTRALASIA</b>            | <b>51,734</b>  | <b>44,780</b>  | <b>49,682</b>  | <b>59,216</b>  | <b>74,230</b>  | <b>4.40</b>       | <b>25.35</b>       |
| Australia                     | 50,261         | 43,560         | 48,467         | 57,852         | 72,743         | 4.31              | 25.74              |
| New Zealand                   | 1,473          | 1,220          | 1,215          | 1,364          | 1,487          | 0.09              | 9.02               |
| <b>MELANESIA</b>              | <b>142</b>     | <b>375</b>     | <b>1,183</b>   | <b>412</b>     | <b>637</b>     | <b>0.04</b>       | <b>54.61</b>       |
| Fiji                          | 140            | 375            | 1,183          | 411            | 618            | 0.04              | 50.36              |
| Papua New Guinea              |                |                |                |                | 1              | 0.00              |                    |
| Vanuatu                       | 2              |                |                | 1              | 18             | 0.00              | 1,700.00           |
| <b>MICRONESIA</b>             |                |                |                | <b>6</b>       | <b>15</b>      | <b>0.00</b>       | <b>150.00</b>      |
| Kiribati                      |                |                |                | 6              | 15             | 0.00              | 150.00             |
| <b>POLYNESIA</b>              |                |                |                | <b>36</b>      | <b>34</b>      | <b>0.00</b>       | <b>-5.56</b>       |
| Samoa                         |                |                |                | 36             | 34             | 0.00              | -5.56              |
| <b>EUROPE</b>                 | <b>445,758</b> | <b>435,494</b> | <b>449,274</b> | <b>507,344</b> | <b>566,887</b> | <b>33.58</b>      | <b>11.74</b>       |
| <b>CENTRAL/EASTERN EUROPE</b> | <b>39,565</b>  | <b>42,988</b>  | <b>47,093</b>  | <b>61,554</b>  | <b>67,692</b>  | <b>4.01</b>       | <b>9.97</b>        |
| Armenia                       | 1,617          | 1,972          | 3,552          | 9,875          | 11,060         | 0.66              | 12.00              |
| Azerbaijan                    | 306            | 268            | 256            | 391            | 400            | 0.02              | 2.30               |
| Belarus                       | 2,383          | 2,217          | 2,367          | 2,538          | 2,733          | 0.16              | 7.68               |
| Bulgaria                      | 2,020          | 2,177          | 2,385          | 2,952          | 2,995          | 0.18              | 1.46               |
| Czech Republic                | 1,820          | 1,646          | 1,610          | 1,852          | 2,314          | 0.14              | 24.95              |
| Estonia                       | 132            | 110            | 144            | 219            | 300            | 0.02              | 36.99              |
| Georgia                       | 422            | 411            | 467            | 1,231          | 1,231          | 0.07              |                    |
| Hungary                       | 1,168          | 1,103          | 1,136          | 1,351          | 1,511          | 0.09              | 11.84              |
| Kazakhstan                    | 598            | 626            | 572            | 836            | 1,033          | 0.06              | 23.56              |
| Kyrgyzstan                    | 157            | 150            | 204            | 336            | 408            | 0.02              | 21.43              |
| Latvia                        | 353            | 367            | 900            | 1,038          | 398            | 0.02              | -61.66             |
| Lithuania                     | 512            | 536            | 593            | 735            | 802            | 0.05              | 9.12               |
| Moldova, Republic of          | 1,366          | 1,377          | 1,324          | 1,258          | 1,243          | 0.07              | -1.19              |
| Poland                        | 3,118          | 3,010          | 3,365          | 3,431          | 4,123          | 0.24              | 20.17              |
| Romania                       | 4,272          | 4,844          | 5,136          | 6,078          | 6,587          | 0.39              | 8.37               |
| Russian Federation            | 9,954          | 11,942         | 12,841         | 13,933         | 16,205         | 0.96              | 16.31              |
| Slovakia                      | 738            | 705            | 762            | 1,659          | 1,733          | 0.10              | 4.46               |
| Tajikistan                    | 91             | 139            | 153            | 217            | 223            | 0.01              | 2.76               |
| Turkmenistan                  | 88             | 60             | 87             | 103            | 172            | 0.01              | 66.99              |
| Ukraine                       | 8,450          | 8,812          | 8,667          | 10,953         | 11,669         | 0.69              | 6.54               |
| Uzbekistan                    |                | 516            | 572            | 568            | 552            | 0.03              | -2.82              |
| <b>NORTHERN EUROPE</b>        | <b>100,284</b> | <b>96,774</b>  | <b>100,273</b> | <b>111,941</b> | <b>127,261</b> | <b>7.54</b>       | <b>13.69</b>       |
| Denmark                       | 13,937         | 12,590         | 13,021         | 13,624         | 16,133         | 0.96              | 18.42              |
| Finland                       | 2,392          | 3,095          | 3,806          | 4,062          | 3,960          | 0.23              | -2.51              |
| Iceland                       | 81             | 80             | 120            | 117            | 111            | 0.01              | -5.13              |
| Ireland                       | 5,232          | 4,444          | 4,278          | 4,799          | 5,327          | 0.32              | 11.00              |
| Norway                        | 4,088          | 4,050          | 3,838          | 4,355          | 5,114          | 0.30              | 17.43              |
| Sweden                        | 24,340         | 24,011         | 26,031         | 28,376         | 34,622         | 2.05              | 22.01              |
| United Kingdom                | 50,214         | 48,504         | 49,179         | 56,608         | 61,994         | 3.67              | 9.51               |
| <b>SOUTHERN EUROPE</b>        | <b>49,020</b>  | <b>48,246</b>  | <b>52,236</b>  | <b>56,569</b>  | <b>60,998</b>  | <b>3.61</b>       | <b>7.83</b>        |
| Albania                       | 99             | 111            | 101            | 189            | 206            | 0.01              | 8.99               |
| Andorra                       | 4              | 8              | 10             | 9              | 2              | 0.00              | -77.78             |
| Bosnia and Herzegovina        | 286            | 253            | 234            | 279            | 324            | 0.02              | 16.13              |
| Croatia                       | 729            | 708            | 743            | 906            | 958            | 0.06              | 5.74               |
| Greece                        | 7,532          | 7,987          | 8,415          | 9,578          | 11,323         | 0.67              | 18.22              |
| Holy See                      | 155            | 93             | 108            | 126            | 147            | 0.01              | 16.67              |



## LEBANON

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Italy                                     | 25,539         | 24,980         | 27,983         | 29,143         | 29,574         | 1.75              | 1.48               |
| Malta                                     | 216            | 232            | 242            | 315            | 343            | 0.02              | 8.89               |
| Portugal                                  | 1,475          | 1,801          | 1,476          | 1,761          | 1,811          | 0.11              | 2.84               |
| San Marino                                | 3              | 9              | 7              | 10             | 11             | 0.00              | 10.00              |
| Serbia                                    | 1,055          | 1,392          | 1,550          | 1,670          | 1,939          | 0.11              | 16.11              |
| Serbia and Montenegro                     | 13             | 13             | 18             |                |                |                   |                    |
| Slovenia                                  | 290            | 340            | 331            | 427            | 510            | 0.03              | 19.44              |
| Spain                                     | 11,472         | 10,156         | 10,853         | 11,936         | 13,645         | 0.81              | 14.32              |
| The Former Yugoslav Republic of Macedonia | 152            | 163            | 165            | 220            | 205            | 0.01              | -6.82              |
| <b>WESTERN EUROPE</b>                     | <b>220,810</b> | <b>216,224</b> | <b>225,910</b> | <b>249,721</b> | <b>278,880</b> | <b>16.52</b>      | <b>11.68</b>       |
| Austria                                   | 4,665          | 4,574          | 4,676          | 5,045          | 5,295          | 0.31              | 4.96               |
| Belgium                                   | 12,873         | 12,979         | 12,625         | 13,343         | 14,703         | 0.87              | 10.19              |
| France                                    | 120,134        | 117,688        | 120,710        | 134,181        | 145,656        | 8.63              | 8.55               |
| Germany                                   | 62,160         | 61,123         | 67,988         | 74,823         | 87,567         | 5.19              | 17.03              |
| Liechtenstein                             | 20             | 12             | 8              | 8              | 5              | 0.00              | -37.50             |
| Luxembourg                                | 232            | 232            | 185            | 217            | 276            | 0.02              | 27.19              |
| Monaco                                    | 26             | 27             | 30             | 29             | 15             | 0.00              | -48.28             |
| Netherlands                               | 9,298          | 8,677          | 8,721          | 9,743          | 10,969         | 0.65              | 12.58              |
| Switzerland                               | 11,402         | 10,912         | 10,967         | 12,332         | 14,394         | 0.85              | 16.72              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>36,079</b>  | <b>31,262</b>  | <b>23,762</b>  | <b>27,559</b>  | <b>32,056</b>  | <b>1.90</b>       | <b>16.32</b>       |
| Cyprus                                    | 7,229          | 7,439          | 7,636          | 6,532          | 6,569          | 0.39              | 0.57               |
| Turkey                                    | 28,850         | 23,823         | 16,126         | 21,027         | 25,487         | 1.51              | 21.21              |
| <b>MIDDLE EAST</b>                        | <b>436,964</b> | <b>381,422</b> | <b>440,798</b> | <b>457,831</b> | <b>498,453</b> | <b>29.52</b>      | <b>8.87</b>        |
| Bahrain                                   | 7,365          | 5,481          | 7,576          | 10,222         | 10,195         | 0.60              | -0.26              |
| Egypt                                     | 64,017         | 63,578         | 69,179         | 75,524         | 83,337         | 4.94              | 10.35              |
| Iraq                                      | 126,982        | 141,986        | 189,156        | 191,578        | 236,013        | 13.98             | 23.19              |
| Jordan                                    | 89,100         | 78,018         | 73,822         | 77,960         | 86,693         | 5.13              | 11.20              |
| Kuwait                                    | 40,121         | 29,598         | 31,970         | 31,953         | 25,653         | 1.52              | -19.72             |
| Libya                                     | 5,094          | 5,837          | 5,680          | 4,399          | 3,512          | 0.21              | -20.16             |
| Oman                                      | 3,128          | 2,189          | 2,035          | 2,700          | 3,182          | 0.19              | 17.85              |
| Qatar                                     | 5,124          | 1,800          | 2,827          | 3,610          | 2,865          | 0.17              | -20.64             |
| Saudi Arabia                              | 72,658         | 40,958         | 45,788         | 47,831         | 40,391         | 2.39              | -15.55             |
| United Arab Emirates                      | 17,742         | 6,709          | 7,660          | 8,235          | 2,114          | 0.13              | -74.33             |
| Yemen                                     | 5,633          | 5,268          | 5,105          | 3,819          | 4,498          | 0.27              | 17.78              |
| <b>SOUTH ASIA</b>                         | <b>76,157</b>  | <b>63,356</b>  | <b>63,421</b>  | <b>70,726</b>  | <b>72,076</b>  | <b>4.27</b>       | <b>1.91</b>        |
| Afghanistan                               | 432            | 502            | 463            | 540            | 645            | 0.04              | 19.44              |
| Bangladesh                                | 20,557         | 20,946         | 22,394         | 26,198         | 23,049         | 1.37              | -12.02             |
| Bhutan                                    | 13             | 29             | 48             | 50             | 38             | 0.00              | -24.00             |
| India                                     | 13,513         | 12,889         | 12,097         | 14,236         | 15,610         | 0.92              | 9.65               |
| Iran, Islamic Republic of                 | 28,134         | 16,130         | 15,490         | 17,861         | 20,951         | 1.24              | 17.30              |
| Maldives                                  | 36             | 10             | 3              | 12             | 18             | 0.00              | 50.00              |
| Nepal                                     | 3,803          | 3,813          | 3,856          | 2,908          | 2,776          | 0.16              | -4.54              |
| Pakistan                                  | 2,992          | 2,878          | 2,999          | 3,446          | 4,111          | 0.24              | 19.30              |
| Sri Lanka                                 | 6,677          | 6,159          | 6,071          | 5,475          | 4,878          | 0.29              | -10.90             |
| <b>NOT SPECIFIED</b>                      | <b>1,906</b>   | <b>1,059</b>   | <b>1,443</b>   | <b>622</b>     | <b>578</b>     | <b>0.03</b>       | <b>-7.07</b>       |
| Other countries of the World              | 1,906          | 1,059          | 1,443          | 622            | 578            | 0.03              | -7.07              |



## LESOTHO

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012               | 2013           | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>422,597</b> | <b>432,966</b> | <b>1,078,510</b> | <b>1,082,403</b> | <b>1,196,214</b> | <b>100.00</b>     | <b>10.51</b>       |
| <b>AFRICA</b>                          | <b>403,763</b>     | <b>408,371</b> | <b>1,017,587</b> | <b>1,019,127</b> | <b>1,131,514</b> | <b>94.59</b>      | <b>11.03</b>       |
| <b>EAST AFRICA</b>                     | <b>5,911</b>       | <b>6,325</b>   | <b>14,067</b>    | <b>31,742</b>    | <b>30,842</b>    | <b>2.58</b>       | <b>-2.84</b>       |
| Kenya                                  | 246                | 273            | 971              | 637              | 510              | 0.04              | -19.94             |
| Malawi                                 | 309                | 372            | 2,826            | 3,309            | 3,592            | 0.30              | 8.55               |
| Mauritius                              | 125                | 126            | 2,307            | 1,788            | 1,185            | 0.10              | -33.72             |
| Mozambique                             | 610                | 426            | 1,358            | 1,815            | 1,665            | 0.14              | -8.26              |
| Tanzania, United Republic of           | 204                | 213            | 1,384            | 1,151            | 919              | 0.08              | -20.16             |
| Uganda                                 | 204                | 275            | 896              | 514              | 400              | 0.03              | -22.18             |
| Zambia                                 | 662                | 855            | 1,802            | 1,533            | 1,736            | 0.15              | 13.24              |
| Zimbabwe                               | 3,551              | 3,785          | 2,523            | 20,995           | 20,835           | 1.74              | -0.76              |
| <b>SOUTHERN AFRICA</b>                 | <b>397,159</b>     | <b>401,228</b> | <b>980,400</b>   | <b>981,631</b>   | <b>1,095,205</b> | <b>91.56</b>      | <b>11.57</b>       |
| Botswana                               | 1,752              | 2,200          | 7,942            | 6,712            | 8,972            | 0.75              | 33.67              |
| South Africa                           | 394,336            | 397,696        | 968,742          | 970,292          | 1,081,227        | 90.39             | 11.43              |
| Swaziland                              | 1,071              | 1,332          | 3,716            | 4,627            | 5,006            | 0.42              | 8.19               |
| <b>WEST AFRICA</b>                     | <b>132</b>         | <b>197</b>     | <b>2,252</b>     | <b>1,945</b>     | <b>1,838</b>     | <b>0.15</b>       | <b>-5.50</b>       |
| Ghana                                  | 42                 | 144            | 891              | 456              | 285              | 0.02              | -37.50             |
| Nigeria                                | 90                 | 53             | 1,361            | 1,489            | 1,553            | 0.13              | 4.30               |
| <b>OTHER AFRICA</b>                    | <b>561</b>         | <b>621</b>     | <b>20,868</b>    | <b>3,809</b>     | <b>3,629</b>     | <b>0.30</b>       | <b>-4.73</b>       |
| Other countries of Africa              | 561                | 621            | 20,868           | 3,809            | 3,629            | 0.30              | -4.73              |
| <b>AMERICAS</b>                        | <b>3,059</b>       | <b>3,410</b>   | <b>10,911</b>    | <b>10,861</b>    | <b>11,627</b>    | <b>0.97</b>       | <b>7.05</b>        |
| <b>NORTH AMERICA</b>                   | <b>2,940</b>       | <b>3,305</b>   | <b>9,826</b>     | <b>10,662</b>    | <b>11,052</b>    | <b>0.92</b>       | <b>3.66</b>        |
| Canada                                 | 718                | 626            | 1,028            | 968              | 1,026            | 0.09              | 5.99               |
| United States of America               | 2,222              | 2,679          | 8,798            | 9,694            | 10,026           | 0.84              | 3.42               |
| <b>OTHER AMERICAS</b>                  | <b>119</b>         | <b>105</b>     | <b>1,085</b>     | <b>199</b>       | <b>575</b>       | <b>0.05</b>       | <b>188.94</b>      |
| Other countries of the Americas        | 119                | 105            | 1,085            | 199              | 575              | 0.05              | 188.94             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,783</b>       | <b>4,032</b>   | <b>20,994</b>    | <b>20,007</b>    | <b>17,367</b>    | <b>1.45</b>       | <b>-13.20</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>1,159</b>       | <b>1,558</b>   | <b>12,982</b>    | <b>11,412</b>    | <b>8,204</b>     | <b>0.69</b>       | <b>-28.11</b>      |
| China                                  | 998                | 1,360          | 9,630            | 8,095            | 6,878            | 0.57              | -15.03             |
| Taiwan Province of China               | 161                | 198            | 3,352            | 3,317            | 1,326            | 0.11              | -60.02             |
| <b>AUSTRALASIA</b>                     | <b>609</b>         | <b>985</b>     | <b>1,164</b>     | <b>1,077</b>     | <b>859</b>       | <b>0.07</b>       | <b>-20.24</b>      |
| Australia                              | 609                | 985            | 1,164            | 1,077            | 859              | 0.07              | -20.24             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,015</b>       | <b>1,489</b>   | <b>6,848</b>     | <b>7,518</b>     | <b>8,304</b>     | <b>0.69</b>       | <b>10.45</b>       |
| Other countries of Asia                | 1,015              | 1,489          | 6,848            | 7,518            | 8,304            | 0.69              | 10.45              |
| <b>EUROPE</b>                          | <b>12,672</b>      | <b>16,841</b>  | <b>23,452</b>    | <b>27,706</b>    | <b>30,817</b>    | <b>2.58</b>       | <b>11.23</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>2,398</b>       | <b>3,217</b>   | <b>8,052</b>     | <b>7,818</b>     | <b>6,154</b>     | <b>0.51</b>       | <b>-21.28</b>      |
| Denmark                                | 152                | 222            | 411              | 403              | 426              | 0.04              | 5.71               |
| Ireland                                | 230                | 293            | 1,183            | 651              | 460              | 0.04              | -29.34             |
| Sweden                                 | 205                | 322            | 330              | 328              | 298              | 0.02              | -9.15              |
| United Kingdom                         | 1,811              | 2,380          | 6,128            | 6,436            | 4,970            | 0.42              | -22.78             |
| <b>SOUTHERN EUROPE</b>                 | <b>310</b>         | <b>342</b>     | <b>822</b>       | <b>587</b>       | <b>555</b>       | <b>0.05</b>       | <b>-5.45</b>       |
| Italy                                  | 310                | 342            | 822              | 587              | 555              | 0.05              | -5.45              |
| <b>WESTERN EUROPE</b>                  | <b>7,906</b>       | <b>10,717</b>  | <b>9,779</b>     | <b>13,385</b>    | <b>17,602</b>    | <b>1.47</b>       | <b>31.51</b>       |
| France                                 | 566                | 1,120          | 1,579            | 1,211            | 1,791            | 0.15              | 47.89              |
| Germany                                | 3,746              | 4,727          | 3,746            | 5,951            | 7,955            | 0.67              | 33.68              |
| Netherlands                            | 3,594              | 4,870          | 4,454            | 6,223            | 7,856            | 0.66              | 26.24              |
| <b>OTHER EUROPE</b>                    | <b>2,058</b>       | <b>2,565</b>   | <b>4,799</b>     | <b>5,916</b>     | <b>6,506</b>     | <b>0.54</b>       | <b>9.97</b>        |
| Other countries of Europe              | 2,058              | 2,565          | 4,799            | 5,916            | 6,506            | 0.54              | 9.97               |
| <b>MIDDLE EAST</b>                     | <b>13</b>          | <b>48</b>      | <b>483</b>       | <b>553</b>       | <b>326</b>       | <b>0.03</b>       | <b>-41.05</b>      |
| All countries of Middle East           | 13                 | 48             | 483              | 553              | 326              | 0.03              | -41.05             |
| <b>SOUTH ASIA</b>                      | <b>212</b>         | <b>259</b>     | <b>4,619</b>     | <b>3,639</b>     | <b>4,389</b>     | <b>0.37</b>       | <b>20.61</b>       |
| India                                  | 212                | 259            | 4,619            | 3,639            | 4,389            | 0.37              | 20.61              |
| <b>NOT SPECIFIED</b>                   | <b>95</b>          | <b>5</b>       | <b>464</b>       | <b>510</b>       | <b>174</b>       | <b>0.01</b>       | <b>-65.88</b>      |
| Other countries of the World           | 95                 | 5              | 464              | 510              | 174              | 0.01              | -65.88             |

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### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>53,598</b> | <b>52,379</b> | <b>53,679</b> | <b>48,629</b> | <b>60,036</b> | <b>100.00</b>     | <b>23.46</b>       |
| <b>AFRICA</b>                          | <b>382</b>    | <b>183</b>    | <b>194</b>    | <b>226</b>    | <b>192</b>    | <b>0.32</b>       | <b>-15.04</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>72</b>     | <b>97</b>     | <b>73</b>     | <b>100</b>    | <b>84</b>     | <b>0.14</b>       | <b>-16.00</b>      |
| South Africa                           | 72            | 97            | 73            | 100           | 84            | 0.14              | -16.00             |
| <b>OTHER AFRICA</b>                    | <b>310</b>    | <b>86</b>     | <b>121</b>    | <b>126</b>    | <b>108</b>    | <b>0.18</b>       | <b>-14.29</b>      |
| Other countries of Africa              | 310           | 86            | 121           | 126           | 108           | 0.18              | -14.29             |
| <b>AMERICAS</b>                        | <b>3,293</b>  | <b>3,214</b>  | <b>3,391</b>  | <b>3,573</b>  | <b>3,917</b>  | <b>6.52</b>       | <b>9.63</b>        |
| <b>NORTH AMERICA</b>                   | <b>2,507</b>  | <b>2,566</b>  | <b>2,714</b>  | <b>2,934</b>  | <b>3,239</b>  | <b>5.40</b>       | <b>10.40</b>       |
| Canada                                 | 291           | 305           | 312           | 353           | 299           | 0.50              | -15.30             |
| Mexico                                 | 60            | 110           | 87            | 98            | 163           | 0.27              | 66.33              |
| United States of America               | 2,156         | 2,151         | 2,315         | 2,483         | 2,777         | 4.63              | 11.84              |
| <b>SOUTH AMERICA</b>                   | <b>394</b>    | <b>392</b>    | <b>423</b>    | <b>284</b>    | <b>397</b>    | <b>0.66</b>       | <b>39.79</b>       |
| Brazil                                 | 394           | 392           | 423           | 284           | 397           | 0.66              | 39.79              |
| <b>OTHER AMERICAS</b>                  | <b>392</b>    | <b>256</b>    | <b>254</b>    | <b>355</b>    | <b>281</b>    | <b>0.47</b>       | <b>-20.85</b>      |
| Other countries of the Americas        | 392           | 256           | 254           | 355           | 281           | 0.47              | -20.85             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,220</b>  | <b>2,629</b>  | <b>3,325</b>  | <b>3,777</b>  | <b>4,446</b>  | <b>7.41</b>       | <b>17.71</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>1,147</b>  | <b>1,297</b>  | <b>1,698</b>  | <b>1,873</b>  | <b>2,415</b>  | <b>4.02</b>       | <b>28.94</b>       |
| China                                  | 498           | 730           | 1,042         | 1,189         | 1,502         | 2.50              | 26.32              |
| Hong Kong (China)                      | 70            | 90            | 140           | 123           | 256           | 0.43              | 108.13             |
| Japan                                  | 445           | 347           | 371           | 374           | 380           | 0.63              | 1.60               |
| Korea, Republic of                     | 83            | 90            | 81            | 86            | 158           | 0.26              | 83.72              |
| Taiwan Province of China               | 51            | 40            | 64            | 101           | 119           | 0.20              | 17.82              |
| <b>AUSTRALASIA</b>                     | <b>354</b>    | <b>383</b>    | <b>399</b>    | <b>400</b>    | <b>400</b>    | <b>0.67</b>       |                    |
| Australia                              | 354           | 383           | 399           | 400           | 400           | 0.67              |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>719</b>    | <b>949</b>    | <b>1,228</b>  | <b>1,504</b>  | <b>1,631</b>  | <b>2.72</b>       | <b>8.44</b>        |
| Other countries of Asia                | 659           | 873           | 1,183         | 1,431         | 1,555         | 2.59              | 8.67               |
| Other countries of Oceania             | 60            | 76            | 45            | 73            | 76            | 0.13              | 4.11               |
| <b>EUROPE</b>                          | <b>46,154</b> | <b>46,123</b> | <b>46,675</b> | <b>40,966</b> | <b>51,312</b> | <b>85.47</b>      | <b>25.26</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>3,131</b>  | <b>3,941</b>  | <b>3,768</b>  | <b>2,997</b>  | <b>3,499</b>  | <b>5.83</b>       | <b>16.75</b>       |
| Bulgaria                               | 69            | 108           | 92            | 103           | 143           | 0.24              | 38.83              |
| Czech Republic                         | 625           | 669           | 588           | 566           | 610           | 1.02              | 7.77               |
| Estonia                                | 46            | 85            | 61            | 66            | 101           | 0.17              | 53.03              |
| Hungary                                | 442           | 442           | 417           | 341           | 385           | 0.64              | 12.90              |
| Latvia                                 | 84            | 65            | 57            | 57            | 88            | 0.15              | 54.39              |
| Lithuania                              | 42            | 34            | 63            | 56            | 117           | 0.19              | 108.93             |
| Poland                                 | 329           | 434           | 565           | 430           | 481           | 0.80              | 11.86              |
| Romania                                | 199           | 176           | 138           | 114           | 162           | 0.27              | 42.11              |
| Russian Federation                     | 962           | 1,353         | 1,322         | 874           | 929           | 1.55              | 6.29               |
| Slovakia                               | 218           | 299           | 179           | 195           | 232           | 0.39              | 18.97              |
| Ukraine                                | 115           | 276           | 286           | 195           | 251           | 0.42              | 28.72              |
| <b>NORTHERN EUROPE</b>                 | <b>3,813</b>  | <b>3,699</b>  | <b>4,009</b>  | <b>4,349</b>  | <b>5,159</b>  | <b>8.59</b>       | <b>18.62</b>       |
| Denmark                                | 571           | 524           | 553           | 480           | 890           | 1.48              | 85.42              |
| Finland                                | 349           | 288           | 273           | 270           | 301           | 0.50              | 11.48              |
| Iceland                                | 50            | 33            | 40            | 57            | 50            | 0.08              | -12.28             |
| Ireland                                | 149           | 128           | 145           | 150           | 125           | 0.21              | -16.67             |
| Norway                                 | 398           | 440           | 456           | 493           | 593           | 0.99              | 20.28              |
| Sweden                                 | 443           | 526           | 594           | 780           | 693           | 1.15              | -11.15             |
| United Kingdom                         | 1,853         | 1,760         | 1,948         | 2,119         | 2,507         | 4.18              | 18.31              |
| <b>SOUTHERN EUROPE</b>                 | <b>3,099</b>  | <b>2,893</b>  | <b>3,197</b>  | <b>2,617</b>  | <b>3,571</b>  | <b>5.95</b>       | <b>36.45</b>       |
| Croatia                                | 55            | 82            | 91            | 91            | 91            | 0.15              |                    |
| Greece                                 | 150           | 163           | 139           | 97            | 155           | 0.26              | 59.79              |
| Italy                                  | 2,151         | 1,909         | 2,057         | 1,656         | 2,319         | 3.86              | 40.04              |
| Malta                                  | 58            | 29            | 59            | 51            | 40            | 0.07              | -21.57             |
| Portugal                               | 146           | 130           | 140           | 192           | 198           | 0.33              | 3.13               |
| Slovenia                               | 126           | 82            | 130           | 77            | 122           | 0.20              | 58.44              |

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### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Spain                            | 413           | 498           | 581           | 453           | 646           | 1.08              | 42.60              |
| <b>WESTERN EUROPE</b>            | <b>35,746</b> | <b>35,203</b> | <b>35,207</b> | <b>30,500</b> | <b>38,518</b> | <b>64.16</b>      | <b>26.29</b>       |
| Austria                          | 2,294         | 2,464         | 2,237         | 2,250         | 2,977         | 4.96              | 32.31              |
| Belgium                          | 1,029         | 1,029         | 1,021         | 764           | 865           | 1.44              | 13.22              |
| France                           | 1,138         | 1,362         | 1,419         | 1,400         | 1,415         | 2.36              | 1.07               |
| Germany                          | 13,284        | 13,506        | 13,273        | 10,844        | 14,523        | 24.19             | 33.93              |
| Luxembourg                       | 412           | 358           | 441           | 421           | 468           | 0.78              | 11.16              |
| Netherlands                      | 1,156         | 1,199         | 1,288         | 967           | 1,491         | 2.48              | 54.19              |
| Switzerland                      | 16,433        | 15,285        | 15,528        | 13,854        | 16,779        | 27.95             | 21.11              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>152</b>    | <b>149</b>    | <b>140</b>    | <b>144</b>    | <b>234</b>    | <b>0.39</b>       | <b>62.50</b>       |
| Cyprus                           | 19            | 21            | 21            | 33            | 34            | 0.06              | 3.03               |
| Turkey                           | 133           | 128           | 119           | 111           | 200           | 0.33              | 80.18              |
| <b>OTHER EUROPE</b>              | <b>213</b>    | <b>238</b>    | <b>354</b>    | <b>359</b>    | <b>331</b>    | <b>0.55</b>       | <b>-7.80</b>       |
| Other countries of Europe        | 213           | 238           | 354           | 359           | 331           | 0.55              | -7.80              |
| <b>SOUTH ASIA</b>                | <b>65</b>     | <b>52</b>     | <b>92</b>     | <b>87</b>     | <b>169</b>    | <b>0.28</b>       | <b>94.25</b>       |
| India                            | 65            | 52            | 92            | 87            | 169           | 0.28              | 94.25              |
| <b>NOT SPECIFIED</b>             | <b>1,484</b>  | <b>178</b>    | <b>2</b>      |               |               |                   |                    |
| Other countries of the World     | 1,484         | 178           | 2             |               |               |                   |                    |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>62,382</b> | <b>59,640</b> | <b>61,251</b> | <b>56,666</b> | <b>69,084</b> | <b>100.00</b>     | <b>21.91</b>       |
| <b>AFRICA</b>                          | <b>391</b>    | <b>197</b>    | <b>207</b>    | <b>240</b>    | <b>205</b>    | <b>0.30</b>       | <b>-14.58</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>73</b>     | <b>105</b>    | <b>76</b>     | <b>110</b>    | <b>91</b>     | <b>0.13</b>       | <b>-17.27</b>      |
| South Africa                           | 73            | 105           | 76            | 110           | 91            | 0.13              | -17.27             |
| <b>OTHER AFRICA</b>                    | <b>318</b>    | <b>92</b>     | <b>131</b>    | <b>130</b>    | <b>114</b>    | <b>0.17</b>       | <b>-12.31</b>      |
| Other countries of Africa              | 318           | 92            | 131           | 130           | 114           | 0.17              | -12.31             |
| <b>AMERICAS</b>                        | <b>3,545</b>  | <b>3,364</b>  | <b>3,596</b>  | <b>3,870</b>  | <b>4,310</b>  | <b>6.24</b>       | <b>11.37</b>       |
| <b>NORTH AMERICA</b>                   | <b>2,729</b>  | <b>2,676</b>  | <b>2,869</b>  | <b>3,175</b>  | <b>3,580</b>  | <b>5.18</b>       | <b>12.76</b>       |
| Canada                                 | 361           | 335           | 356           | 383           | 357           | 0.52              | -6.79              |
| Mexico                                 | 61            | 111           | 93            | 103           | 171           | 0.25              | 66.02              |
| United States of America               | 2,307         | 2,230         | 2,420         | 2,689         | 3,052         | 4.42              | 13.50              |
| <b>SOUTH AMERICA</b>                   | <b>401</b>    | <b>417</b>    | <b>452</b>    | <b>321</b>    | <b>439</b>    | <b>0.64</b>       | <b>36.76</b>       |
| Brazil                                 | 401           | 417           | 452           | 321           | 439           | 0.64              | 36.76              |
| <b>OTHER AMERICAS</b>                  | <b>415</b>    | <b>271</b>    | <b>275</b>    | <b>374</b>    | <b>291</b>    | <b>0.42</b>       | <b>-22.19</b>      |
| Other countries of the Americas        | 415           | 271           | 275           | 374           | 291           | 0.42              | -22.19             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,452</b>  | <b>2,837</b>  | <b>3,548</b>  | <b>4,081</b>  | <b>4,984</b>  | <b>7.21</b>       | <b>22.13</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>1,263</b>  | <b>1,377</b>  | <b>1,804</b>  | <b>2,029</b>  | <b>2,688</b>  | <b>3.89</b>       | <b>32.48</b>       |
| China                                  | 542           | 770           | 1,107         | 1,286         | 1,597         | 2.31              | 24.18              |
| Hong Kong (China)                      | 75            | 95            | 141           | 136           | 309           | 0.45              | 127.21             |
| Japan                                  | 481           | 358           | 395           | 395           | 430           | 0.62              | 8.86               |
| Korea, Republic of                     | 102           | 100           | 89            | 95            | 207           | 0.30              | 117.89             |
| Taiwan Province of China               | 63            | 54            | 72            | 117           | 145           | 0.21              | 23.93              |
| <b>AUSTRALASIA</b>                     | <b>407</b>    | <b>418</b>    | <b>445</b>    | <b>475</b>    | <b>535</b>    | <b>0.77</b>       | <b>12.63</b>       |
| Australia                              | 407           | 418           | 445           | 475           | 535           | 0.77              | 12.63              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>782</b>    | <b>1,042</b>  | <b>1,299</b>  | <b>1,577</b>  | <b>1,761</b>  | <b>2.55</b>       | <b>11.67</b>       |
| Other countries of Asia                | 700           | 953           | 1,251         | 1,501         | 1,670         | 2.42              | 11.26              |
| Other countries of Oceania             | 82            | 89            | 48            | 76            | 91            | 0.13              | 19.74              |
| <b>EUROPE</b>                          | <b>54,440</b> | <b>53,012</b> | <b>53,792</b> | <b>48,344</b> | <b>59,383</b> | <b>85.96</b>      | <b>22.83</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>3,416</b>  | <b>4,268</b>  | <b>4,142</b>  | <b>3,303</b>  | <b>3,846</b>  | <b>5.57</b>       | <b>16.44</b>       |
| Bulgaria                               | 73            | 111           | 104           | 118           | 154           | 0.22              | 30.51              |
| Czech Republic                         | 714           | 791           | 678           | 628           | 656           | 0.95              | 4.46               |
| Estonia                                | 55            | 85            | 70            | 76            | 103           | 0.15              | 35.53              |
| Hungary                                | 469           | 480           | 447           | 383           | 410           | 0.59              | 7.05               |
| Latvia                                 | 85            | 79            | 61            | 60            | 90            | 0.13              | 50.00              |
| Lithuania                              | 42            | 45            | 67            | 59            | 122           | 0.18              | 106.78             |
| Poland                                 | 410           | 487           | 669           | 486           | 560           | 0.81              | 15.23              |
| Romania                                | 211           | 191           | 148           | 123           | 174           | 0.25              | 41.46              |
| Russian Federation                     | 997           | 1,385         | 1,402         | 937           | 1,004         | 1.45              | 7.15               |
| Slovakia                               | 234           | 332           | 198           | 224           | 290           | 0.42              | 29.46              |
| Ukraine                                | 126           | 282           | 298           | 209           | 283           | 0.41              | 35.41              |
| <b>NORTHERN EUROPE</b>                 | <b>4,345</b>  | <b>4,094</b>  | <b>4,457</b>  | <b>4,920</b>  | <b>5,905</b>  | <b>8.55</b>       | <b>20.02</b>       |
| Denmark                                | 651           | 607           | 607           | 548           | 986           | 1.43              | 79.93              |
| Finland                                | 373           | 326           | 300           | 315           | 342           | 0.50              | 8.57               |
| Iceland                                | 53            | 39            | 44            | 58            | 54            | 0.08              | -6.90              |
| Ireland                                | 184           | 146           | 168           | 174           | 147           | 0.21              | -15.52             |
| Norway                                 | 456           | 481           | 509           | 525           | 665           | 0.96              | 26.67              |
| Sweden                                 | 483           | 564           | 643           | 902           | 797           | 1.15              | -11.64             |
| United Kingdom                         | 2,145         | 1,931         | 2,186         | 2,398         | 2,914         | 4.22              | 21.52              |
| <b>SOUTHERN EUROPE</b>                 | <b>3,348</b>  | <b>3,239</b>  | <b>3,420</b>  | <b>2,967</b>  | <b>4,059</b>  | <b>5.88</b>       | <b>36.80</b>       |
| Croatia                                | 63            | 92            | 98            | 100           | 105           | 0.15              | 5.00               |
| Greece                                 | 153           | 167           | 145           | 98            | 158           | 0.23              | 61.22              |
| Italy                                  | 2,307         | 2,120         | 2,186         | 1,842         | 2,614         | 3.78              | 41.91              |
| Malta                                  | 58            | 29            | 59            | 57            | 45            | 0.07              | -21.05             |
| Portugal                               | 154           | 144           | 148           | 209           | 253           | 0.37              | 21.05              |
| Slovenia                               | 137           | 107           | 143           | 99            | 139           | 0.20              | 40.40              |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Spain                            | 476           | 580           | 641           | 562           | 745           | 1.08              | 32.56              |
| <b>WESTERN EUROPE</b>            | <b>42,954</b> | <b>40,994</b> | <b>41,262</b> | <b>36,629</b> | <b>44,990</b> | <b>65.12</b>      | <b>22.83</b>       |
| Austria                          | 2,585         | 2,663         | 2,402         | 2,559         | 3,216         | 4.66              | 25.67              |
| Belgium                          | 1,154         | 1,102         | 1,092         | 838           | 964           | 1.40              | 15.04              |
| France                           | 1,301         | 1,435         | 1,545         | 1,628         | 1,613         | 2.33              | -0.92              |
| Germany                          | 16,728        | 16,287        | 15,843        | 13,301        | 17,513        | 25.35             | 31.67              |
| Luxembourg                       | 419           | 385           | 458           | 435           | 495           | 0.72              | 13.79              |
| Netherlands                      | 1,529         | 1,471         | 1,612         | 1,270         | 1,816         | 2.63              | 42.99              |
| Switzerland                      | 19,238        | 17,651        | 18,310        | 16,598        | 19,373        | 28.04             | 16.72              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>158</b>    | <b>156</b>    | <b>143</b>    | <b>147</b>    | <b>244</b>    | <b>0.35</b>       | <b>65.99</b>       |
| Cyprus                           | 19            | 23            | 23            | 34            | 35            | 0.05              | 2.94               |
| Turkey                           | 139           | 133           | 120           | 113           | 209           | 0.30              | 84.96              |
| <b>OTHER EUROPE</b>              | <b>219</b>    | <b>261</b>    | <b>368</b>    | <b>378</b>    | <b>339</b>    | <b>0.49</b>       | <b>-10.32</b>      |
| Other countries of Europe        | 219           | 261           | 368           | 378           | 339           | 0.49              | -10.32             |
| <b>SOUTH ASIA</b>                | <b>70</b>     | <b>52</b>     | <b>106</b>    | <b>131</b>    | <b>202</b>    | <b>0.29</b>       | <b>54.20</b>       |
| India                            | 70            | 52            | 106           | 131           | 202           | 0.29              | 54.20              |
| <b>NOT SPECIFIED</b>             | <b>1,484</b>  | <b>178</b>    | <b>2</b>      |               |               |                   |                    |
| Other countries of the World     | 1,484         | 178           | 2             |               |               |                   |                    |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015          | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|---------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>111,345</b> | <b>111,533</b> | <b>108,994</b> | <b>90,419</b> | <b>107,631</b> | <b>100.00</b>     | <b>19.04</b>       |
| <b>AFRICA</b>                          | <b>605</b>     | <b>292</b>     | <b>382</b>     | <b>494</b>    | <b>359</b>     | <b>0.33</b>       | <b>-27.33</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>178</b>     | <b>139</b>     | <b>143</b>     | <b>216</b>    | <b>191</b>     | <b>0.18</b>       | <b>-11.57</b>      |
| South Africa                           | 178            | 139            | 143            | 216           | 191            | 0.18              | -11.57             |
| <b>OTHER AFRICA</b>                    | <b>427</b>     | <b>153</b>     | <b>239</b>     | <b>278</b>    | <b>168</b>     | <b>0.16</b>       | <b>-39.57</b>      |
| Other countries of Africa              | 427            | 153            | 239            | 278           | 168            | 0.16              | -39.57             |
| <b>AMERICAS</b>                        | <b>6,781</b>   | <b>6,141</b>   | <b>6,466</b>   | <b>6,123</b>  | <b>6,917</b>   | <b>6.43</b>       | <b>12.97</b>       |
| <b>NORTH AMERICA</b>                   | <b>5,086</b>   | <b>5,063</b>   | <b>5,345</b>   | <b>5,057</b>  | <b>5,936</b>   | <b>5.52</b>       | <b>17.38</b>       |
| Canada                                 | 450            | 639            | 484            | 497           | 450            | 0.42              | -9.46              |
| Mexico                                 | 206            | 249            | 303            | 241           | 407            | 0.38              | 68.88              |
| United States of America               | 4,430          | 4,175          | 4,558          | 4,319         | 5,079          | 4.72              | 17.60              |
| <b>SOUTH AMERICA</b>                   | <b>645</b>     | <b>558</b>     | <b>605</b>     | <b>420</b>    | <b>545</b>     | <b>0.51</b>       | <b>29.76</b>       |
| Brazil                                 | 645            | 558            | 605            | 420           | 545            | 0.51              | 29.76              |
| <b>OTHER AMERICAS</b>                  | <b>1,050</b>   | <b>520</b>     | <b>516</b>     | <b>646</b>    | <b>436</b>     | <b>0.41</b>       | <b>-32.51</b>      |
| Other countries of the Americas        | 1,050          | 520            | 516            | 646           | 436            | 0.41              | -32.51             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,793</b>   | <b>5,201</b>   | <b>6,145</b>   | <b>6,171</b>  | <b>7,456</b>   | <b>6.93</b>       | <b>20.82</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>2,721</b>   | <b>2,677</b>   | <b>2,900</b>   | <b>2,980</b>  | <b>4,127</b>   | <b>3.83</b>       | <b>38.49</b>       |
| China                                  | 1,205          | 1,381          | 1,530          | 1,831         | 2,633          | 2.45              | 43.80              |
| Hong Kong (China)                      | 101            | 153            | 223            | 185           | 383            | 0.36              | 107.03             |
| Japan                                  | 1,038          | 794            | 802            | 584           | 656            | 0.61              | 12.33              |
| Korea, Republic of                     | 266            | 196            | 194            | 155           | 281            | 0.26              | 81.29              |
| Taiwan Province of China               | 111            | 153            | 151            | 225           | 174            | 0.16              | -22.67             |
| <b>AUSTRALASIA</b>                     | <b>593</b>     | <b>587</b>     | <b>549</b>     | <b>586</b>    | <b>625</b>     | <b>0.58</b>       | <b>6.66</b>        |
| Australia                              | 593            | 587            | 549            | 586           | 625            | 0.58              | 6.66               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,479</b>   | <b>1,937</b>   | <b>2,696</b>   | <b>2,605</b>  | <b>2,704</b>   | <b>2.51</b>       | <b>3.80</b>        |
| Other countries of Asia                | 1,379          | 1,784          | 2,604          | 2,504         | 2,589          | 2.41              | 3.39               |
| Other countries of Oceania             | 100            | 153            | 92             | 101           | 115            | 0.11              | 13.86              |
| <b>EUROPE</b>                          | <b>95,938</b>  | <b>98,636</b>  | <b>95,704</b>  | <b>77,481</b> | <b>92,556</b>  | <b>85.99</b>      | <b>19.46</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>5,707</b>   | <b>6,770</b>   | <b>6,394</b>   | <b>5,133</b>  | <b>5,472</b>   | <b>5.08</b>       | <b>6.60</b>        |
| Bulgaria                               | 115            | 189            | 187            | 201           | 204            | 0.19              | 1.49               |
| Czech Republic                         | 914            | 1,106          | 872            | 931           | 961            | 0.89              | 3.22               |
| Estonia                                | 52             | 99             | 91             | 165           | 119            | 0.11              | -27.88             |
| Hungary                                | 950            | 751            | 661            | 570           | 794            | 0.74              | 39.30              |
| Latvia                                 | 129            | 117            | 80             | 71            | 138            | 0.13              | 94.37              |
| Lithuania                              | 77             | 68             | 97             | 77            | 143            | 0.13              | 85.71              |
| Poland                                 | 579            | 880            | 1,069          | 677           | 798            | 0.74              | 17.87              |
| Romania                                | 483            | 408            | 218            | 241           | 280            | 0.26              | 16.18              |
| Russian Federation                     | 1,763          | 2,152          | 2,113          | 1,467         | 1,244          | 1.16              | -15.20             |
| Slovakia                               | 439            | 589            | 556            | 394           | 413            | 0.38              | 4.82               |
| Ukraine                                | 206            | 411            | 450            | 339           | 378            | 0.35              | 11.50              |
| <b>NORTHERN EUROPE</b>                 | <b>6,190</b>   | <b>6,080</b>   | <b>6,437</b>   | <b>6,822</b>  | <b>7,709</b>   | <b>7.16</b>       | <b>13.00</b>       |
| Denmark                                | 990            | 826            | 874            | 681           | 1,225          | 1.14              | 79.88              |
| Finland                                | 509            | 492            | 443            | 356           | 442            | 0.41              | 24.16              |
| Iceland                                | 112            | 67             | 66             | 90            | 89             | 0.08              | -1.11              |
| Ireland                                | 217            | 252            | 259            | 242           | 180            | 0.17              | -25.62             |
| Norway                                 | 498            | 586            | 589            | 659           | 719            | 0.67              | 9.10               |
| Sweden                                 | 661            | 767            | 917            | 1,235         | 921            | 0.86              | -25.43             |
| United Kingdom                         | 3,203          | 3,090          | 3,289          | 3,559         | 4,133          | 3.84              | 16.13              |
| <b>SOUTHERN EUROPE</b>                 | <b>4,879</b>   | <b>4,716</b>   | <b>5,245</b>   | <b>4,034</b>  | <b>5,662</b>   | <b>5.26</b>       | <b>40.36</b>       |
| Croatia                                | 96             | 161            | 164            | 259           | 136            | 0.13              | -47.49             |
| Greece                                 | 303            | 348            | 314            | 240           | 320            | 0.30              | 33.33              |
| Italy                                  | 3,242          | 3,050          | 3,148          | 2,277         | 3,548          | 3.30              | 55.82              |
| Malta                                  | 148            | 52             | 165            | 113           | 62             | 0.06              | -45.13             |
| Portugal                               | 219            | 212            | 216            | 299           | 434            | 0.40              | 45.15              |
| Slovenia                               | 196            | 130            | 207            | 134           | 212            | 0.20              | 58.21              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Spain                            | 675           | 763           | 1,031         | 712           | 950           | 0.88              | 33.43              |
| <b>WESTERN EUROPE</b>            | <b>78,440</b> | <b>80,349</b> | <b>76,660</b> | <b>60,147</b> | <b>72,680</b> | <b>67.53</b>      | <b>20.84</b>       |
| Austria                          | 3,923         | 4,358         | 3,919         | 3,724         | 5,033         | 4.68              | 35.15              |
| Belgium                          | 3,783         | 3,442         | 3,197         | 1,584         | 1,796         | 1.67              | 13.38              |
| France                           | 1,937         | 2,635         | 2,488         | 2,384         | 2,343         | 2.18              | -1.72              |
| Germany                          | 28,464        | 31,644        | 29,167        | 22,125        | 27,762        | 25.79             | 25.48              |
| Luxembourg                       | 1,463         | 1,217         | 1,322         | 1,028         | 1,173         | 1.09              | 14.11              |
| Netherlands                      | 2,221         | 2,320         | 2,099         | 1,692         | 2,278         | 2.12              | 34.63              |
| Switzerland                      | 36,649        | 34,733        | 34,468        | 27,610        | 32,295        | 30.01             | 16.97              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>300</b>    | <b>297</b>    | <b>309</b>    | <b>361</b>    | <b>408</b>    | <b>0.38</b>       | <b>13.02</b>       |
| Cyprus                           | 38            | 49            | 52            | 98            | 66            | 0.06              | -32.65             |
| Turkey                           | 262           | 248           | 257           | 263           | 342           | 0.32              | 30.04              |
| <b>OTHER EUROPE</b>              | <b>422</b>    | <b>424</b>    | <b>659</b>    | <b>984</b>    | <b>625</b>    | <b>0.58</b>       | <b>-36.48</b>      |
| Other countries of Europe        | 422           | 424           | 659           | 984           | 625           | 0.58              | -36.48             |
| <b>SOUTH ASIA</b>                | <b>239</b>    | <b>147</b>    | <b>277</b>    | <b>150</b>    | <b>343</b>    | <b>0.32</b>       | <b>128.67</b>      |
| India                            | 239           | 147           | 277           | 150           | 343           | 0.32              | 128.67             |
| <b>NOT SPECIFIED</b>             | <b>2,989</b>  | <b>1,116</b>  | <b>20</b>     |               |               |                   |                    |
| Other countries of the World     | 2,989         | 1,116         | 20            |               |               |                   |                    |

## LIECHTENSTEIN

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>136,276</b> | <b>132,491</b> | <b>130,202</b> | <b>110,465</b> | <b>127,747</b> | <b>100.00</b>     | <b>15.64</b>       |
| <b>AFRICA</b>                          | <b>619</b>     | <b>333</b>     | <b>413</b>     | <b>533</b>     | <b>388</b>     | <b>0.30</b>       | <b>-27.20</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>181</b>     | <b>156</b>     | <b>150</b>     | <b>244</b>     | <b>211</b>     | <b>0.17</b>       | <b>-13.52</b>      |
| South Africa                           | 181            | 156            | 150            | 244            | 211            | 0.17              | -13.52             |
| <b>OTHER AFRICA</b>                    | <b>438</b>     | <b>177</b>     | <b>263</b>     | <b>289</b>     | <b>177</b>     | <b>0.14</b>       | <b>-38.75</b>      |
| Other countries of Africa              | 438            | 177            | 263            | 289            | 177            | 0.14              | -38.75             |
| <b>AMERICAS</b>                        | <b>7,705</b>   | <b>6,740</b>   | <b>7,055</b>   | <b>6,895</b>   | <b>7,516</b>   | <b>5.88</b>       | <b>9.01</b>        |
| <b>NORTH AMERICA</b>                   | <b>5,942</b>   | <b>5,526</b>   | <b>5,847</b>   | <b>5,721</b>   | <b>6,446</b>   | <b>5.05</b>       | <b>12.67</b>       |
| Canada                                 | 808            | 927            | 779            | 777            | 541            | 0.42              | -30.37             |
| Mexico                                 | 209            | 261            | 317            | 250            | 427            | 0.33              | 70.80              |
| United States of America               | 4,925          | 4,338          | 4,751          | 4,694          | 5,478          | 4.29              | 16.70              |
| <b>SOUTH AMERICA</b>                   | <b>658</b>     | <b>642</b>     | <b>647</b>     | <b>499</b>     | <b>609</b>     | <b>0.48</b>       | <b>22.04</b>       |
| Brazil                                 | 658            | 642            | 647            | 499            | 609            | 0.48              | 22.04              |
| <b>OTHER AMERICAS</b>                  | <b>1,105</b>   | <b>572</b>     | <b>561</b>     | <b>675</b>     | <b>461</b>     | <b>0.36</b>       | <b>-31.70</b>      |
| Other countries of the Americas        | 1,105          | 572            | 561            | 675            | 461            | 0.36              | -31.70             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>5,447</b>   | <b>5,833</b>   | <b>6,669</b>   | <b>6,720</b>   | <b>8,283</b>   | <b>6.48</b>       | <b>23.26</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>3,048</b>   | <b>2,895</b>   | <b>3,192</b>   | <b>3,253</b>   | <b>4,501</b>   | <b>3.52</b>       | <b>38.36</b>       |
| China                                  | 1,345          | 1,470          | 1,695          | 1,988          | 2,777          | 2.17              | 39.69              |
| Hong Kong (China)                      | 113            | 178            | 225            | 213            | 460            | 0.36              | 115.96             |
| Japan                                  | 1,119          | 826            | 882            | 625            | 716            | 0.56              | 14.56              |
| Korea, Republic of                     | 340            | 217            | 220            | 168            | 338            | 0.26              | 101.19             |
| Taiwan Province of China               | 131            | 204            | 170            | 259            | 210            | 0.16              | -18.92             |
| <b>AUSTRALASIA</b>                     | <b>722</b>     | <b>678</b>     | <b>644</b>     | <b>729</b>     | <b>819</b>     | <b>0.64</b>       | <b>12.35</b>       |
| Australia                              | 722            | 678            | 644            | 729            | 819            | 0.64              | 12.35              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,677</b>   | <b>2,260</b>   | <b>2,833</b>   | <b>2,738</b>   | <b>2,963</b>   | <b>2.32</b>       | <b>8.22</b>        |
| Other countries of Asia                | 1,503          | 2,062          | 2,738          | 2,632          | 2,828          | 2.21              | 7.45               |
| Other countries of Oceania             | 174            | 198            | 95             | 106            | 135            | 0.11              | 27.36              |
| <b>EUROPE</b>                          | <b>119,267</b> | <b>118,322</b> | <b>115,733</b> | <b>95,970</b>  | <b>111,130</b> | <b>86.99</b>      | <b>15.80</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>6,521</b>   | <b>7,809</b>   | <b>7,592</b>   | <b>5,721</b>   | <b>6,427</b>   | <b>5.03</b>       | <b>12.34</b>       |
| Bulgaria                               | 123            | 205            | 259            | 239            | 215            | 0.17              | -10.04             |
| Czech Republic                         | 1,149          | 1,517          | 1,116          | 1,038          | 1,046          | 0.82              | 0.77               |
| Estonia                                | 61             | 99             | 108            | 178            | 121            | 0.09              | -32.02             |
| Hungary                                | 1,012          | 917            | 730            | 645            | 829            | 0.65              | 28.53              |
| Latvia                                 | 130            | 190            | 93             | 77             | 142            | 0.11              | 84.42              |
| Lithuania                              | 77             | 85             | 116            | 80             | 160            | 0.13              | 100.00             |
| Poland                                 | 910            | 1,073          | 1,368          | 847            | 949            | 0.74              | 12.04              |
| Romania                                | 504            | 431            | 264            | 262            | 296            | 0.23              | 12.98              |
| Russian Federation                     | 1,855          | 2,205          | 2,443          | 1,566          | 1,454          | 1.14              | -7.15              |
| Slovakia                               | 478            | 654            | 609            | 427            | 763            | 0.60              | 78.69              |
| Ukraine                                | 222            | 433            | 486            | 362            | 452            | 0.35              | 24.86              |
| <b>NORTHERN EUROPE</b>                 | <b>7,274</b>   | <b>7,174</b>   | <b>7,683</b>   | <b>7,874</b>   | <b>9,270</b>   | <b>7.26</b>       | <b>17.73</b>       |
| Denmark                                | 1,162          | 1,089          | 1,049          | 869            | 1,378          | 1.08              | 58.57              |
| Finland                                | 556            | 609            | 492            | 423            | 651            | 0.51              | 53.90              |
| Iceland                                | 140            | 73             | 70             | 93             | 105            | 0.08              | 12.90              |
| Ireland                                | 270            | 281            | 308            | 279            | 232            | 0.18              | -16.85             |
| Norway                                 | 626            | 705            | 702            | 706            | 943            | 0.74              | 33.57              |
| Sweden                                 | 763            | 874            | 1,083          | 1,458          | 1,123          | 0.88              | -22.98             |
| United Kingdom                         | 3,757          | 3,543          | 3,979          | 4,046          | 4,838          | 3.79              | 19.57              |
| <b>SOUTHERN EUROPE</b>                 | <b>5,327</b>   | <b>5,661</b>   | <b>5,710</b>   | <b>5,200</b>   | <b>6,989</b>   | <b>5.47</b>       | <b>34.40</b>       |
| Croatia                                | 125            | 193            | 193            | 285            | 231            | 0.18              | -18.95             |
| Greece                                 | 315            | 356            | 328            | 242            | 323            | 0.25              | 33.47              |
| Italy                                  | 3,465          | 3,619          | 3,388          | 2,813          | 4,518          | 3.54              | 60.61              |
| Malta                                  | 148            | 52             | 165            | 123            | 67             | 0.05              | -45.53             |
| Portugal                               | 239            | 252            | 229            | 321            | 504            | 0.39              | 57.01              |
| Slovenia                               | 216            | 208            | 252            | 168            | 236            | 0.18              | 40.48              |



## LIECHTENSTEIN

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Spain                            | 819           | 981           | 1,155         | 1,248         | 1,110         | 0.87              | -11.06             |
| <b>WESTERN EUROPE</b>            | <b>99,363</b> | <b>96,856</b> | <b>93,707</b> | <b>75,636</b> | <b>87,390</b> | <b>68.41</b>      | <b>15.54</b>       |
| Austria                          | 4,442         | 4,700         | 4,286         | 4,224         | 5,478         | 4.29              | 29.69              |
| Belgium                          | 4,240         | 3,673         | 3,386         | 1,719         | 1,935         | 1.51              | 12.57              |
| France                           | 2,395         | 2,792         | 2,819         | 3,026         | 2,621         | 2.05              | -13.38             |
| Germany                          | 39,238        | 39,901        | 37,402        | 28,972        | 34,994        | 27.39             | 20.79              |
| Luxembourg                       | 1,490         | 1,258         | 1,358         | 1,056         | 1,221         | 0.96              | 15.63              |
| Netherlands                      | 3,153         | 3,193         | 2,914         | 2,430         | 3,037         | 2.38              | 24.98              |
| Switzerland                      | 44,405        | 41,339        | 41,542        | 34,209        | 38,104        | 29.83             | 11.39              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>345</b>    | <b>327</b>    | <b>323</b>    | <b>368</b>    | <b>418</b>    | <b>0.33</b>       | <b>13.59</b>       |
| Cyprus                           | 38            | 73            | 62            | 101           | 67            | 0.05              | -33.66             |
| Turkey                           | 307           | 254           | 261           | 267           | 351           | 0.27              | 31.46              |
| <b>OTHER EUROPE</b>              | <b>437</b>    | <b>495</b>    | <b>718</b>    | <b>1,171</b>  | <b>636</b>    | <b>0.50</b>       | <b>-45.69</b>      |
| Other countries of Europe        | 437           | 495           | 718           | 1,171         | 636           | 0.50              | -45.69             |
| <b>SOUTH ASIA</b>                | <b>249</b>    | <b>147</b>    | <b>312</b>    | <b>347</b>    | <b>430</b>    | <b>0.34</b>       | <b>23.92</b>       |
| India                            | 249           | 147           | 312           | 347           | 430           | 0.34              | 23.92              |
| <b>NOT SPECIFIED</b>             | <b>2,989</b>  | <b>1,116</b>  | <b>20</b>     |               |               |                   |                    |
| Other countries of the World     | 2,989         | 1,116         | 20            |               |               |                   |                    |

## LITHUANIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,008,138</b> | <b>1,098,496</b> | <b>1,166,466</b> | <b>1,182,212</b> | <b>1,274,222</b> | <b>100.00</b>     | <b>7.78</b>        |
| <b>AFRICA</b>                          | <b>1,697</b>     | <b>1,772</b>     | <b>1,815</b>     | <b>3,097</b>     | <b>1,965</b>     | <b>0.15</b>       | <b>-36.55</b>      |
| <b>SOUTHERN AFRICA</b>                 |                  |                  |                  |                  | <b>247</b>       | <b>0.02</b>       |                    |
| South Africa                           |                  |                  |                  |                  | 247              | 0.02              |                    |
| <b>OTHER AFRICA</b>                    | <b>1,697</b>     | <b>1,772</b>     | <b>1,815</b>     | <b>3,097</b>     | <b>1,718</b>     | <b>0.13</b>       | <b>-44.53</b>      |
| Other countries of Africa              |                  |                  |                  |                  | 1,718            | 0.13              |                    |
| All countries of Africa                | 1,697            | 1,772            | 1,815            | 3,097            |                  |                   |                    |
| <b>AMERICAS</b>                        | <b>33,984</b>    | <b>33,933</b>    | <b>40,513</b>    | <b>38,149</b>    | <b>40,416</b>    | <b>3.17</b>       | <b>5.94</b>        |
| <b>NORTH AMERICA</b>                   | <b>26,725</b>    | <b>28,654</b>    | <b>35,904</b>    | <b>33,890</b>    | <b>35,794</b>    | <b>2.81</b>       | <b>5.62</b>        |
| Canada                                 | 2,714            | 1,985            | 3,169            | 3,068            | 3,140            | 0.25              | 2.35               |
| United States of America               | 24,011           | 26,669           | 32,735           | 30,822           | 32,654           | 2.56              | 5.94               |
| <b>SOUTH AMERICA</b>                   |                  |                  | <b>1,030</b>     | <b>1,117</b>     | <b>1,219</b>     | <b>0.10</b>       | <b>9.13</b>        |
| Brazil                                 |                  |                  | 1,030            | 1,117            | 1,219            | 0.10              | 9.13               |
| <b>OTHER AMERICAS</b>                  | <b>7,259</b>     | <b>5,279</b>     | <b>3,579</b>     | <b>3,142</b>     | <b>3,403</b>     | <b>0.27</b>       | <b>8.31</b>        |
| Other countries of the Americas        | 7,259            | 5,279            | 3,579            | 3,142            | 3,403            | 0.27              | 8.31               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>37,716</b>    | <b>38,384</b>    | <b>47,694</b>    | <b>63,393</b>    | <b>65,152</b>    | <b>5.11</b>       | <b>2.77</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>14,926</b>    | <b>14,631</b>    | <b>20,272</b>    | <b>29,287</b>    | <b>38,163</b>    | <b>3.00</b>       | <b>30.31</b>       |
| China                                  | 5,877            | 5,138            | 6,525            | 9,033            | 11,403           | 0.89              | 26.24              |
| Japan                                  | 9,049            | 9,493            | 13,747           | 20,254           | 21,201           | 1.66              | 4.68               |
| Korea, Republic of                     |                  |                  |                  |                  | 5,559            | 0.44              |                    |
| <b>AUSTRALASIA</b>                     |                  |                  |                  |                  | <b>3,258</b>     | <b>0.26</b>       |                    |
| Australia                              |                  |                  |                  |                  | 3,258            | 0.26              |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>22,790</b>    | <b>23,753</b>    | <b>27,422</b>    | <b>34,106</b>    | <b>23,731</b>    | <b>1.86</b>       | <b>-30.42</b>      |
| Other countries of Asia                | 18,552           | 19,597           | 22,400           | 29,935           | 23,264           | 1.83              | -22.28             |
| Other countries of Oceania             |                  |                  |                  |                  | 467              | 0.04              |                    |
| All countries of Oceania               | 4,238            | 4,156            | 5,022            | 4,171            |                  |                   |                    |
| <b>EUROPE</b>                          | <b>934,741</b>   | <b>1,024,407</b> | <b>1,076,444</b> | <b>1,077,573</b> | <b>1,166,689</b> | <b>91.56</b>      | <b>8.27</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>540,191</b>   | <b>620,001</b>   | <b>641,177</b>   | <b>585,737</b>   | <b>648,123</b>   | <b>50.86</b>      | <b>10.65</b>       |
| Belarus                                | 98,302           | 138,172          | 152,500          | 129,324          | 136,324          | 10.70             | 5.41               |
| Bulgaria                               | 1,525            | 1,808            | 1,473            | 1,652            | 2,614            | 0.21              | 58.23              |
| Czech Republic                         | 7,555            | 7,068            | 6,649            | 7,106            | 8,750            | 0.69              | 23.14              |
| Estonia                                | 36,919           | 38,144           | 43,167           | 46,158           | 49,661           | 3.90              | 7.59               |
| Hungary                                | 3,569            | 3,970            | 3,704            | 4,141            | 5,348            | 0.42              | 29.15              |
| Latvia                                 | 67,121           | 72,200           | 91,288           | 100,830          | 114,196          | 8.96              | 13.26              |
| Poland                                 | 117,280          | 117,133          | 105,880          | 111,906          | 131,305          | 10.30             | 17.34              |
| Romania                                | 2,923            | 3,466            | 3,862            | 4,372            | 4,759            | 0.37              | 8.85               |
| Russian Federation                     | 183,651          | 208,004          | 187,223          | 123,977          | 121,834          | 9.56              | -1.73              |
| Slovakia                               | 2,050            | 2,507            | 2,652            | 3,057            | 3,122            | 0.25              | 2.13               |
| Ukraine                                | 17,680           | 25,969           | 42,779           | 53,214           | 70,210           | 5.51              | 31.94              |
| Other countries Central/East Europe    | 1,616            | 1,560            |                  |                  |                  |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>144,588</b>   | <b>147,870</b>   | <b>153,968</b>   | <b>180,800</b>   | <b>187,740</b>   | <b>14.73</b>      | <b>3.84</b>        |
| Denmark                                | 19,751           | 19,220           | 20,214           | 23,158           | 27,547           | 2.16              | 18.95              |
| Finland                                | 35,845           | 30,440           | 29,183           | 29,923           | 31,500           | 2.47              | 5.27               |
| Iceland                                | 1,668            | 1,569            | 1,406            | 1,810            | 1,729            | 0.14              | -4.48              |
| Ireland                                | 5,111            | 4,070            | 3,726            | 4,896            | 5,102            | 0.40              | 4.21               |
| Norway                                 | 25,824           | 27,856           | 32,351           | 40,877           | 37,619           | 2.95              | -7.97              |
| Sweden                                 | 21,120           | 23,308           | 24,621           | 30,145           | 32,461           | 2.55              | 7.68               |
| United Kingdom                         | 35,269           | 41,407           | 42,467           | 49,991           | 51,782           | 4.06              | 3.58               |
| <b>SOUTHERN EUROPE</b>                 | <b>51,394</b>    | <b>51,258</b>    | <b>58,387</b>    | <b>71,606</b>    | <b>76,113</b>    | <b>5.97</b>       | <b>6.29</b>        |
| Croatia                                |                  |                  | 687              | 932              | 1,125            | 0.09              | 20.71              |
| Greece                                 | 2,402            | 3,201            | 2,581            | 2,616            | 3,385            | 0.27              | 29.40              |
| Italy                                  | 27,697           | 26,750           | 30,541           | 35,853           | 34,709           | 2.72              | -3.19              |
| Malta                                  |                  |                  | 335              | 466              | 691              | 0.05              | 48.28              |
| Portugal                               | 2,121            | 2,739            | 3,001            | 5,863            | 3,726            | 0.29              | -36.45             |
| Slovenia                               |                  |                  | 1,524            | 1,754            | 2,074            | 0.16              | 18.24              |

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### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Spain                            | 19,174         | 18,568         | 19,718         | 24,122         | 30,403         | 2.39              | 26.04              |
| <b>WESTERN EUROPE</b>            | <b>181,886</b> | <b>186,984</b> | <b>200,093</b> | <b>212,500</b> | <b>223,765</b> | <b>17.56</b>      | <b>5.30</b>        |
| Austria                          | 7,882          | 7,781          | 8,299          | 9,029          | 10,526         | 0.83              | 16.58              |
| Belgium                          | 8,201          | 10,774         | 10,238         | 10,954         | 11,609         | 0.91              | 5.98               |
| France                           | 23,470         | 21,803         | 22,718         | 24,957         | 30,156         | 2.37              | 20.83              |
| Germany                          | 126,297        | 128,620        | 140,674        | 146,096        | 147,781        | 11.60             | 1.15               |
| Liechtenstein                    |                |                | 33             | 30             | 61             | 0.00              | 103.33             |
| Luxembourg                       | 686            | 988            | 670            | 695            | 739            | 0.06              | 6.33               |
| Netherlands                      | 10,642         | 11,891         | 11,282         | 13,428         | 15,869         | 1.25              | 18.18              |
| Switzerland                      | 4,708          | 5,127          | 6,179          | 7,311          | 7,024          | 0.55              | -3.93              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>12,326</b>  | <b>12,627</b>  | <b>19,393</b>  | <b>22,160</b>  | <b>25,913</b>  | <b>2.03</b>       | <b>16.94</b>       |
| Cyprus                           |                |                | 572            | 774            | 777            | 0.06              | 0.39               |
| Israel                           | 7,652          | 6,534          | 13,135         | 14,498         | 17,784         | 1.40              | 22.67              |
| Turkey                           | 4,674          | 6,093          | 5,686          | 6,888          | 7,352          | 0.58              | 6.74               |
| <b>OTHER EUROPE</b>              | <b>4,356</b>   | <b>5,667</b>   | <b>3,426</b>   | <b>4,770</b>   | <b>5,035</b>   | <b>0.40</b>       | <b>5.56</b>        |
| Other countries of Europe        | 4,356          | 5,667          | 3,426          | 4,770          | 5,035          | 0.40              | 5.56               |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,125,338</b> | <b>1,234,919</b> | <b>1,329,639</b> | <b>1,360,653</b> | <b>1,488,477</b> | <b>100.00</b>     | <b>9.39</b>        |
| <b>AFRICA</b>                          | <b>1,762</b>     | <b>1,836</b>     | <b>1,902</b>     | <b>3,462</b>     | <b>2,673</b>     | <b>0.18</b>       | <b>-22.79</b>      |
| <b>SOUTHERN AFRICA</b>                 |                  |                  | <b>264</b>       | <b>254</b>       | <b>257</b>       | <b>0.02</b>       | <b>1.18</b>        |
| South Africa                           |                  |                  | 264              | 254              | 257              | 0.02              | 1.18               |
| <b>OTHER AFRICA</b>                    | <b>1,762</b>     | <b>1,836</b>     | <b>1,638</b>     | <b>3,208</b>     | <b>2,416</b>     | <b>0.16</b>       | <b>-24.69</b>      |
| Other countries of Africa              |                  |                  | 1,638            | 3,208            | 2,416            | 0.16              | -24.69             |
| All countries of Africa                | 1,762            | 1,836            |                  |                  |                  |                   |                    |
| <b>AMERICAS</b>                        | <b>36,132</b>    | <b>36,052</b>    | <b>43,354</b>    | <b>42,196</b>    | <b>45,486</b>    | <b>3.06</b>       | <b>7.80</b>        |
| <b>NORTH AMERICA</b>                   | <b>27,955</b>    | <b>29,948</b>    | <b>38,139</b>    | <b>36,518</b>    | <b>39,060</b>    | <b>2.62</b>       | <b>6.96</b>        |
| Canada                                 | 2,876            | 2,143            | 3,437            | 3,505            | 3,761            | 0.25              | 7.30               |
| United States of America               | 25,079           | 27,805           | 34,690           | 33,008           | 35,299           | 2.37              | 6.94               |
| Other countries of North America       |                  |                  | 12               | 5                |                  |                   |                    |
| <b>SOUTH AMERICA</b>                   | <b>1,889</b>     | <b>1,506</b>     | <b>1,262</b>     | <b>1,483</b>     | <b>1,517</b>     | <b>0.10</b>       | <b>2.29</b>        |
| Brazil                                 | 1,889            | 1,506            | 1,262            | 1,483            | 1,517            | 0.10              | 2.29               |
| <b>OTHER AMERICAS</b>                  | <b>6,288</b>     | <b>4,598</b>     | <b>3,953</b>     | <b>4,195</b>     | <b>4,909</b>     | <b>0.33</b>       | <b>17.02</b>       |
| Other countries of the Americas        | 6,288            | 4,598            | 3,953            | 4,195            | 4,909            | 0.33              | 17.02              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>39,502</b>    | <b>41,530</b>    | <b>53,086</b>    | <b>69,077</b>    | <b>72,749</b>    | <b>4.89</b>       | <b>5.32</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>18,083</b>    | <b>18,647</b>    | <b>24,698</b>    | <b>36,605</b>    | <b>40,823</b>    | <b>2.74</b>       | <b>11.52</b>       |
| China                                  | 6,124            | 5,591            | 7,015            | 9,568            | 11,987           | 0.81              | 25.28              |
| Japan                                  | 9,465            | 10,079           | 14,526           | 21,118           | 22,674           | 1.52              | 7.37               |
| Korea, Republic of                     | 2,494            | 2,977            | 3,157            | 5,919            | 6,162            | 0.41              | 4.11               |
| <b>AUSTRALASIA</b>                     | <b>4,532</b>     | <b>4,131</b>     | <b>5,357</b>     | <b>4,422</b>     | <b>4,381</b>     | <b>0.29</b>       | <b>-0.93</b>       |
| Australia                              | 4,532            | 4,131            | 5,357            | 4,422            | 4,381            | 0.29              | -0.93              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>16,887</b>    | <b>18,752</b>    | <b>23,031</b>    | <b>28,050</b>    | <b>27,545</b>    | <b>1.85</b>       | <b>-1.80</b>       |
| Other countries of Asia                | 16,887           | 18,752           | 22,403           | 27,350           | 26,803           | 1.80              | -2.00              |
| Other countries of Oceania             |                  |                  | 628              | 700              | 742              | 0.05              | 6.00               |
| <b>EUROPE</b>                          | <b>1,047,942</b> | <b>1,155,501</b> | <b>1,231,297</b> | <b>1,245,918</b> | <b>1,367,569</b> | <b>91.88</b>      | <b>9.76</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>613,300</b>   | <b>707,654</b>   | <b>747,273</b>   | <b>693,198</b>   | <b>776,100</b>   | <b>52.14</b>      | <b>11.96</b>       |
| Belarus                                | 117,037          | 162,158          | 187,950          | 163,482          | 171,908          | 11.55             | 5.15               |
| Bulgaria                               | 1,657            | 1,911            | 1,630            | 1,923            | 2,845            | 0.19              | 47.95              |
| Czech Republic                         | 8,522            | 8,368            | 7,858            | 9,245            | 10,763           | 0.72              | 16.42              |
| Estonia                                | 39,712           | 42,086           | 47,545           | 52,593           | 58,314           | 3.92              | 10.88              |
| Hungary                                | 3,740            | 4,158            | 3,989            | 4,565            | 5,701            | 0.38              | 24.88              |
| Latvia                                 | 76,431           | 83,223           | 104,773          | 116,566          | 134,455          | 9.03              | 15.35              |
| Poland                                 | 127,033          | 127,330          | 117,496          | 127,199          | 148,425          | 9.97              | 16.69              |
| Romania                                | 3,211            | 3,810            | 4,207            | 5,168            | 5,526            | 0.37              | 6.93               |
| Russian Federation                     | 214,337          | 243,599          | 222,185          | 149,650          | 150,646          | 10.12             | 0.67               |
| Slovakia                               | 2,254            | 2,680            | 2,851            | 3,354            | 3,500            | 0.24              | 4.35               |
| Ukraine                                | 19,366           | 28,331           | 46,789           | 59,453           | 84,017           | 5.64              | 41.32              |
| <b>NORTHERN EUROPE</b>                 | <b>150,961</b>   | <b>155,705</b>   | <b>163,802</b>   | <b>193,970</b>   | <b>205,687</b>   | <b>13.82</b>      | <b>6.04</b>        |
| Denmark                                | 20,149           | 19,795           | 21,083           | 24,397           | 29,597           | 1.99              | 21.31              |
| Finland                                | 37,545           | 33,249           | 31,928           | 33,708           | 35,674           | 2.40              | 5.83               |
| Iceland                                | 1,687            | 1,602            | 1,454            | 1,939            | 1,872            | 0.13              | -3.46              |
| Ireland                                | 5,673            | 4,680            | 4,115            | 5,540            | 6,163            | 0.41              | 11.25              |
| Norway                                 | 26,461           | 29,169           | 33,379           | 42,397           | 39,793           | 2.67              | -6.14              |
| Sweden                                 | 21,694           | 23,043           | 25,707           | 31,922           | 34,410           | 2.31              | 7.79               |
| United Kingdom                         | 37,752           | 44,167           | 46,136           | 54,067           | 58,178           | 3.91              | 7.60               |
| <b>SOUTHERN EUROPE</b>                 | <b>58,258</b>    | <b>57,678</b>    | <b>64,736</b>    | <b>81,328</b>    | <b>86,824</b>    | <b>5.83</b>       | <b>6.76</b>        |
| Croatia                                |                  |                  | 774              | 1,037            | 1,266            | 0.09              | 22.08              |
| Greece                                 | 2,474            | 3,266            | 2,642            | 2,722            | 3,549            | 0.24              | 30.38              |
| Italy                                  | 30,137           | 28,912           | 33,790           | 40,627           | 39,944           | 2.68              | -1.68              |
| Malta                                  | 471              | 561              | 359              | 478              | 793              | 0.05              | 65.90              |
| Portugal                               | 2,308            | 2,871            | 3,254            | 6,515            | 4,336            | 0.29              | -33.45             |
| Slovenia                               | 1,713            | 1,668            | 1,772            | 2,006            | 2,361            | 0.16              | 17.70              |
| Spain                                  | 21,155           | 20,400           | 22,145           | 27,943           | 34,575           | 2.32              | 23.73              |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>207,914</b> | <b>213,982</b> | <b>230,317</b> | <b>247,898</b> | <b>264,590</b> | <b>17.78</b>      | <b>6.73</b>        |
| Austria                          | 8,257          | 8,370          | 8,833          | 9,906          | 11,714         | 0.79              | 18.25              |
| Belgium                          | 8,800          | 11,489         | 11,186         | 12,151         | 13,119         | 0.88              | 7.97               |
| France                           | 26,423         | 24,645         | 26,276         | 30,104         | 36,004         | 2.42              | 19.60              |
| Germany                          | 144,975        | 148,599        | 162,107        | 170,086        | 174,845        | 11.75             | 2.80               |
| Liechtenstein                    |                |                |                |                | 67             | 0.00              |                    |
| Luxembourg                       | 953            | 1,008          | 694            | 739            | 830            | 0.06              | 12.31              |
| Netherlands                      | 13,322         | 14,050         | 14,063         | 16,833         | 20,057         | 1.35              | 19.15              |
| Switzerland                      | 5,184          | 5,821          | 7,158          | 8,079          | 7,954          | 0.53              | -1.55              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>13,452</b>  | <b>14,356</b>  | <b>20,909</b>  | <b>23,980</b>  | <b>28,475</b>  | <b>1.91</b>       | <b>18.74</b>       |
| Cyprus                           | 403            | 762            | 634            | 784            | 796            | 0.05              | 1.53               |
| Israel                           | 8,159          | 7,072          | 14,156         | 15,718         | 19,701         | 1.32              | 25.34              |
| Turkey                           | 4,890          | 6,522          | 6,119          | 7,478          | 7,978          | 0.54              | 6.69               |
| <b>OTHER EUROPE</b>              | <b>4,057</b>   | <b>6,126</b>   | <b>4,260</b>   | <b>5,544</b>   | <b>5,893</b>   | <b>0.40</b>       | <b>6.30</b>        |
| Other countries of Europe        | 4,057          | 6,126          | 4,260          | 5,544          | 5,893          | 0.40              | 6.30               |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>2,001,745</b> | <b>2,169,087</b> | <b>2,251,173</b> | <b>2,246,829</b> | <b>2,429,499</b> | <b>100.00</b>     | <b>8.13</b>        |
| <b>AFRICA</b>                          | <b>4,350</b>     | <b>4,024</b>     | <b>4,414</b>     | <b>7,216</b>     | <b>5,200</b>     | <b>0.21</b>       | <b>-27.94</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>1,644</b>     | <b>811</b>       | <b>502</b>       | <b>509</b>       | <b>625</b>       | <b>0.03</b>       | <b>22.79</b>       |
| South Africa                           | 1,644            | 811              | 502              | 509              | 625              | 0.03              | 22.79              |
| <b>OTHER AFRICA</b>                    | <b>2,706</b>     | <b>3,213</b>     | <b>3,912</b>     | <b>6,707</b>     | <b>4,575</b>     | <b>0.19</b>       | <b>-31.79</b>      |
| Other countries of Africa              | 2,706            | 3,213            | 3,912            | 6,707            | 4,575            | 0.19              | -31.79             |
| <b>AMERICAS</b>                        | <b>73,610</b>    | <b>78,545</b>    | <b>99,146</b>    | <b>80,319</b>    | <b>98,558</b>    | <b>4.06</b>       | <b>22.71</b>       |
| <b>NORTH AMERICA</b>                   | <b>56,683</b>    | <b>65,691</b>    | <b>89,524</b>    | <b>69,856</b>    | <b>87,888</b>    | <b>3.62</b>       | <b>25.81</b>       |
| Canada                                 | 5,946            | 4,790            | 14,912           | 5,447            | 7,038            | 0.29              | 29.21              |
| United States of America               | 50,737           | 60,901           | 74,612           | 64,409           | 80,850           | 3.33              | 25.53              |
| <b>SOUTH AMERICA</b>                   | <b>3,616</b>     | <b>3,076</b>     | <b>2,174</b>     | <b>2,342</b>     | <b>2,785</b>     | <b>0.11</b>       | <b>18.92</b>       |
| Brazil                                 | 3,616            | 3,076            | 2,174            | 2,342            | 2,785            | 0.11              | 18.92              |
| <b>OTHER AMERICAS</b>                  | <b>13,311</b>    | <b>9,778</b>     | <b>7,448</b>     | <b>8,121</b>     | <b>7,885</b>     | <b>0.32</b>       | <b>-2.91</b>       |
| Other countries of the Americas        | 13,311           | 9,778            | 7,448            | 8,121            | 7,885            | 0.32              | -2.91              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>75,291</b>    | <b>81,188</b>    | <b>93,180</b>    | <b>113,085</b>   | <b>116,148</b>   | <b>4.78</b>       | <b>2.71</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>29,135</b>    | <b>28,408</b>    | <b>35,276</b>    | <b>55,723</b>    | <b>57,770</b>    | <b>2.38</b>       | <b>3.67</b>        |
| China                                  | 11,243           | 9,567            | 10,518           | 17,108           | 19,124           | 0.79              | 11.78              |
| Japan                                  | 14,020           | 15,184           | 21,247           | 31,201           | 32,040           | 1.32              | 2.69               |
| Korea, Republic of                     | 3,872            | 3,657            | 3,511            | 7,414            | 6,606            | 0.27              | -10.90             |
| <b>AUSTRALASIA</b>                     | <b>8,101</b>     | <b>7,971</b>     | <b>9,020</b>     | <b>7,038</b>     | <b>6,453</b>     | <b>0.27</b>       | <b>-8.31</b>       |
| Australia                              | 8,101            | 7,971            | 9,020            | 7,038            | 6,453            | 0.27              | -8.31              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>38,055</b>    | <b>44,809</b>    | <b>48,884</b>    | <b>50,324</b>    | <b>51,925</b>    | <b>2.14</b>       | <b>3.18</b>        |
| Other countries of Asia                | 37,111           | 43,495           | 47,904           | 49,309           | 50,936           | 2.10              | 3.30               |
| Other countries of Oceania             | 944              | 1,314            | 980              | 1,015            | 989              | 0.04              | -2.56              |
| <b>EUROPE</b>                          | <b>1,848,494</b> | <b>2,005,330</b> | <b>2,054,433</b> | <b>2,046,209</b> | <b>2,209,593</b> | <b>90.95</b>      | <b>7.98</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,049,535</b> | <b>1,162,349</b> | <b>1,197,470</b> | <b>1,051,719</b> | <b>1,139,345</b> | <b>46.90</b>      | <b>8.33</b>        |
| Belarus                                | 163,837          | 223,628          | 250,311          | 208,880          | 221,737          | 9.13              | 6.16               |
| Bulgaria                               | 3,160            | 3,841            | 3,527            | 3,478            | 6,114            | 0.25              | 75.79              |
| Czech Republic                         | 23,299           | 14,272           | 11,401           | 15,555           | 15,829           | 0.65              | 1.76               |
| Estonia                                | 56,726           | 60,450           | 70,583           | 71,802           | 80,819           | 3.33              | 12.56              |
| Hungary                                | 6,887            | 8,387            | 7,208            | 17,467           | 9,851            | 0.41              | -43.60             |
| Latvia                                 | 104,194          | 110,996          | 139,385          | 149,518          | 170,096          | 7.00              | 13.76              |
| Poland                                 | 249,640          | 223,783          | 212,288          | 221,142          | 244,254          | 10.05             | 10.45              |
| Romania                                | 5,416            | 7,564            | 8,408            | 8,672            | 9,136            | 0.38              | 5.35               |
| Russian Federation                     | 397,950          | 454,352          | 415,826          | 262,973          | 261,665          | 10.77             | -0.50              |
| Slovakia                               | 3,820            | 5,391            | 6,075            | 5,365            | 5,235            | 0.22              | -2.42              |
| Ukraine                                | 34,606           | 49,685           | 72,458           | 86,867           | 114,609          | 4.72              | 31.94              |
| <b>NORTHERN EUROPE</b>                 | <b>282,594</b>   | <b>299,325</b>   | <b>302,183</b>   | <b>356,523</b>   | <b>370,128</b>   | <b>15.23</b>      | <b>3.82</b>        |
| Denmark                                | 33,219           | 39,039           | 36,456           | 39,659           | 50,703           | 2.09              | 27.85              |
| Finland                                | 68,497           | 57,564           | 51,446           | 53,735           | 55,874           | 2.30              | 3.98               |
| Iceland                                | 3,526            | 3,479            | 3,099            | 3,489            | 4,230            | 0.17              | 21.24              |
| Ireland                                | 10,589           | 9,028            | 7,849            | 9,804            | 10,664           | 0.44              | 8.77               |
| Norway                                 | 57,954           | 63,490           | 67,779           | 95,467           | 81,916           | 3.37              | -14.19             |
| Sweden                                 | 39,081           | 42,083           | 43,846           | 58,227           | 61,507           | 2.53              | 5.63               |
| United Kingdom                         | 69,728           | 84,642           | 91,708           | 96,142           | 105,234          | 4.33              | 9.46               |
| <b>SOUTHERN EUROPE</b>                 | <b>116,826</b>   | <b>119,344</b>   | <b>132,125</b>   | <b>169,592</b>   | <b>177,499</b>   | <b>7.31</b>       | <b>4.66</b>        |
| Croatia                                |                  | 3,500            | 1,507            | 2,901            | 3,037            | 0.13              | 4.69               |
| Greece                                 | 6,594            | 7,485            | 5,874            | 6,208            | 7,232            | 0.30              | 16.49              |
| Italy                                  | 58,525           | 56,095           | 64,208           | 94,514           | 73,768           | 3.04              | -21.95             |
| Malta                                  | 902              | 1,297            | 892              | 1,161            | 1,537            | 0.06              | 32.39              |
| Portugal                               | 4,963            | 7,270            | 15,342           | 14,804           | 16,012           | 0.66              | 8.16               |
| Slovenia                               | 3,516            | 3,044            | 3,024            | 3,708            | 4,286            | 0.18              | 15.59              |
| Spain                                  | 42,326           | 40,653           | 41,278           | 46,296           | 71,627           | 2.95              | 54.72              |
| <b>WESTERN EUROPE</b>                  | <b>355,547</b>   | <b>372,899</b>   | <b>359,521</b>   | <b>393,680</b>   | <b>434,152</b>   | <b>17.87</b>      | <b>10.28</b>       |
| Austria                                | 13,762           | 15,218           | 14,521           | 15,127           | 17,520           | 0.72              | 15.82              |

## LITHUANIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Belgium                          | 16,721        | 24,646        | 17,111        | 20,781        | 22,947        | 0.94              | 10.42              |
| France                           | 44,354        | 53,772        | 40,719        | 44,946        | 64,150        | 2.64              | 42.73              |
| Germany                          | 244,118       | 241,047       | 251,574       | 271,702       | 283,095       | 11.65             | 4.19               |
| Liechtenstein                    |               |               | 46            | 59            | 108           | 0.00              | 83.05              |
| Luxembourg                       | 1,156         | 1,776         | 1,260         | 1,346         | 1,368         | 0.06              | 1.63               |
| Netherlands                      | 26,725        | 26,797        | 23,108        | 26,525        | 31,813        | 1.31              | 19.94              |
| Switzerland                      | 8,711         | 9,643         | 11,182        | 13,194        | 13,151        | 0.54              | -0.33              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>37,223</b> | <b>41,603</b> | <b>55,604</b> | <b>62,114</b> | <b>78,813</b> | <b>3.24</b>       | <b>26.88</b>       |
| Cyprus                           | 992           | 1,754         | 1,551         | 1,874         | 2,324         | 0.10              | 24.01              |
| Israel                           | 23,186        | 22,757        | 39,957        | 44,808        | 60,349        | 2.48              | 34.68              |
| Turkey                           | 13,045        | 17,092        | 14,096        | 15,432        | 16,140        | 0.66              | 4.59               |
| <b>OTHER EUROPE</b>              | <b>6,769</b>  | <b>9,810</b>  | <b>7,530</b>  | <b>12,581</b> | <b>9,656</b>  | <b>0.40</b>       | <b>-23.25</b>      |
| Other countries of Europe        | 6,769         | 9,810         | 7,530         | 12,581        | 9,656         | 0.40              | -23.25             |

## LITHUANIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>2,622,298</b> | <b>2,838,638</b> | <b>2,966,354</b> | <b>2,943,170</b> | <b>3,197,471</b> | <b>100.00</b>     | <b>8.64</b>        |
| <b>AFRICA</b>                          | <b>4,548</b>     | <b>4,384</b>     | <b>4,896</b>     | <b>8,535</b>     | <b>7,002</b>     | <b>0.22</b>       | <b>-17.96</b>      |
| <b>SOUTHERN AFRICA</b>                 |                  |                  | <b>514</b>       | <b>612</b>       | <b>647</b>       | <b>0.02</b>       | <b>5.72</b>        |
| South Africa                           |                  |                  | 514              | 612              | 647              | 0.02              | 5.72               |
| <b>OTHER AFRICA</b>                    | <b>4,548</b>     | <b>4,384</b>     | <b>4,382</b>     | <b>7,923</b>     | <b>6,355</b>     | <b>0.20</b>       | <b>-19.79</b>      |
| Other countries of Africa              |                  |                  | 4,382            | 7,923            | 6,355            | 0.20              | -19.79             |
| All countries of Africa                | 4,548            | 4,384            |                  |                  |                  |                   |                    |
| <b>AMERICAS</b>                        | <b>80,172</b>    | <b>85,875</b>    | <b>107,009</b>   | <b>90,873</b>    | <b>111,682</b>   | <b>3.49</b>       | <b>22.90</b>       |
| <b>NORTH AMERICA</b>                   | <b>61,331</b>    | <b>71,032</b>    | <b>95,672</b>    | <b>77,239</b>    | <b>97,254</b>    | <b>3.04</b>       | <b>25.91</b>       |
| Canada                                 | 6,533            | 5,243            | 15,812           | 6,632            | 8,694            | 0.27              | 31.09              |
| United States of America               | 54,798           | 65,789           | 79,860           | 70,607           | 88,560           | 2.77              | 25.43              |
| <b>SOUTH AMERICA</b>                   | <b>3,815</b>     | <b>3,351</b>     | <b>2,712</b>     | <b>3,398</b>     | <b>3,408</b>     | <b>0.11</b>       | <b>0.29</b>        |
| Brazil                                 | 3,815            | 3,351            | 2,712            | 3,398            | 3,408            | 0.11              | 0.29               |
| <b>OTHER AMERICAS</b>                  | <b>15,026</b>    | <b>11,492</b>    | <b>8,625</b>     | <b>10,236</b>    | <b>11,020</b>    | <b>0.34</b>       | <b>7.66</b>        |
| Other countries of the Americas        | 15,026           | 11,492           | 8,625            | 10,236           | 11,020           | 0.34              | 7.66               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>82,555</b>    | <b>103,606</b>   | <b>117,512</b>   | <b>132,559</b>   | <b>140,550</b>   | <b>4.40</b>       | <b>6.03</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>29,684</b>    | <b>31,019</b>    | <b>38,282</b>    | <b>59,146</b>    | <b>62,543</b>    | <b>1.96</b>       | <b>5.74</b>        |
| China                                  | 10,807           | 10,400           | 11,339           | 18,025           | 20,256           | 0.63              | 12.38              |
| Japan                                  | 14,902           | 16,319           | 22,649           | 32,793           | 34,707           | 1.09              | 5.84               |
| Korea, Republic of                     | 3,975            | 4,300            | 4,294            | 8,328            | 7,580            | 0.24              | -8.98              |
| <b>AUSTRALASIA</b>                     | <b>9,577</b>     | <b>10,317</b>    | <b>10,583</b>    | <b>8,951</b>     | <b>8,938</b>     | <b>0.28</b>       | <b>-0.15</b>       |
| Australia                              | 9,577            | 10,317           | 10,583           | 8,951            | 8,938            | 0.28              | -0.15              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>43,294</b>    | <b>62,270</b>    | <b>68,647</b>    | <b>64,462</b>    | <b>69,069</b>    | <b>2.16</b>       | <b>7.15</b>        |
| Other countries of Asia                | 43,294           | 62,270           | 67,296           | 62,980           | 67,504           | 2.11              | 7.18               |
| Other countries of Oceania             |                  |                  | 1,351            | 1,482            | 1,565            | 0.05              | 5.60               |
| <b>EUROPE</b>                          | <b>2,455,023</b> | <b>2,644,773</b> | <b>2,736,937</b> | <b>2,711,203</b> | <b>2,938,237</b> | <b>91.89</b>      | <b>8.37</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,475,705</b> | <b>1,623,678</b> | <b>1,678,073</b> | <b>1,498,080</b> | <b>1,609,958</b> | <b>50.35</b>      | <b>7.47</b>        |
| Belarus                                | 353,382          | 424,704          | 477,863          | 432,100          | 447,375          | 13.99             | 3.54               |
| Bulgaria                               | 3,727            | 4,218            | 4,109            | 4,203            | 6,622            | 0.21              | 57.55              |
| Czech Republic                         | 25,140           | 16,685           | 13,581           | 21,089           | 19,461           | 0.61              | -7.72              |
| Estonia                                | 63,621           | 69,486           | 80,740           | 85,565           | 97,262           | 3.04              | 13.67              |
| Hungary                                | 7,255            | 8,690            | 7,641            | 18,648           | 10,550           | 0.33              | -43.43             |
| Latvia                                 | 127,773          | 137,595          | 174,391          | 192,532          | 216,822          | 6.78              | 12.62              |
| Poland                                 | 277,327          | 249,189          | 239,959          | 258,030          | 282,077          | 8.82              | 9.32               |
| Romania                                | 6,087            | 8,155            | 9,005            | 10,199           | 13,182           | 0.41              | 29.25              |
| Russian Federation                     | 568,669          | 643,869          | 582,503          | 363,879          | 367,638          | 11.50             | 1.03               |
| Slovakia                               | 4,588            | 5,733            | 6,423            | 6,343            | 5,820            | 0.18              | -8.25              |
| Ukraine                                | 38,136           | 55,354           | 81,858           | 105,492          | 143,149          | 4.48              | 35.70              |
| <b>NORTHERN EUROPE</b>                 | <b>297,733</b>   | <b>318,986</b>   | <b>323,595</b>   | <b>386,920</b>   | <b>411,170</b>   | <b>12.86</b>      | <b>6.27</b>        |
| Denmark                                | 34,531           | 40,835           | 38,616           | 43,508           | 56,498           | 1.77              | 29.86              |
| Finland                                | 72,116           | 63,509           | 56,802           | 60,515           | 62,992           | 1.97              | 4.09               |
| Iceland                                | 3,594            | 3,602            | 3,155            | 3,911            | 4,521            | 0.14              | 15.60              |
| Ireland                                | 12,096           | 10,250           | 8,807            | 11,987           | 13,275           | 0.42              | 10.74              |
| Norway                                 | 59,667           | 66,375           | 70,318           | 99,194           | 87,963           | 2.75              | -11.32             |
| Sweden                                 | 40,871           | 43,861           | 46,328           | 62,227           | 65,790           | 2.06              | 5.73               |
| United Kingdom                         | 74,858           | 90,554           | 99,569           | 105,578          | 120,131          | 3.76              | 13.78              |
| <b>SOUTHERN EUROPE</b>                 | <b>127,869</b>   | <b>124,536</b>   | <b>145,588</b>   | <b>192,395</b>   | <b>199,639</b>   | <b>6.24</b>       | <b>3.77</b>        |
| Croatia                                |                  |                  | 1,831            | 3,183            | 3,389            | 0.11              | 6.47               |
| Greece                                 | 6,721            | 7,620            | 5,982            | 6,472            | 7,611            | 0.24              | 17.60              |
| Italy                                  | 63,756           | 60,457           | 70,932           | 104,812          | 85,019           | 2.66              | -18.88             |
| Malta                                  | 936              | 1,310            | 941              | 1,186            | 1,818            | 0.06              | 53.29              |
| Portugal                               | 5,339            | 7,513            | 16,272           | 18,451           | 17,683           | 0.55              | -4.16              |
| Slovenia                               | 3,703            | 3,243            | 3,371            | 4,090            | 4,741            | 0.15              | 15.92              |
| Spain                                  | 47,414           | 44,393           | 46,259           | 54,201           | 79,378           | 2.48              | 46.45              |



## LITHUANIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>502,212</b> | <b>514,796</b> | <b>512,758</b> | <b>545,639</b> | <b>607,161</b> | <b>18.99</b>      | <b>11.28</b>       |
| Austria                          | 14,336         | 16,213         | 15,475         | 16,741         | 19,738         | 0.62              | 17.90              |
| Belgium                          | 17,815         | 26,102         | 19,235         | 23,580         | 26,627         | 0.83              | 12.92              |
| France                           | 50,824         | 59,509         | 49,506         | 57,038         | 78,089         | 2.44              | 36.91              |
| Germany                          | 374,229        | 368,203        | 385,271        | 397,960        | 425,340        | 13.30             | 6.88               |
| Liechtenstein                    |                |                | 50             | 60             | 115            | 0.00              | 91.67              |
| Luxembourg                       | 1,795          | 1,828          | 1,309          | 1,436          | 1,633          | 0.05              | 13.72              |
| Netherlands                      | 33,649         | 31,318         | 28,673         | 33,813         | 40,632         | 1.27              | 20.17              |
| Switzerland                      | 9,564          | 11,623         | 13,239         | 15,011         | 14,987         | 0.47              | -0.16              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>43,535</b>  | <b>50,406</b>  | <b>68,184</b>  | <b>74,382</b>  | <b>99,057</b>  | <b>3.10</b>       | <b>33.17</b>       |
| Cyprus                           | 1,009          | 1,762          | 1,658          | 1,938          | 2,398          | 0.07              | 23.74              |
| Israel                           | 29,028         | 30,400         | 50,221         | 54,081         | 77,906         | 2.44              | 44.05              |
| Turkey                           | 13,498         | 18,244         | 16,305         | 18,363         | 18,753         | 0.59              | 2.12               |
| <b>OTHER EUROPE</b>              | <b>7,969</b>   | <b>12,371</b>  | <b>8,739</b>   | <b>13,787</b>  | <b>11,252</b>  | <b>0.35</b>       | <b>-18.39</b>      |
| Other countries of Europe        | 7,969          | 12,371         | 8,739          | 13,787         | 11,252         | 0.35              | -18.39             |

## LUXEMBOURG

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>770,274</b> | <b>762,783</b> | <b>834,129</b> | <b>870,390</b> | <b>849,005</b> | <b>100.00</b>     | <b>-2.46</b>       |
| <b>AFRICA</b>                          | <b>13,906</b>      | <b>4,416</b>   | <b>5,999</b>   | <b>5,226</b>   | <b>4,380</b>   | <b>0.52</b>       | <b>-16.19</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>1,072</b>       | <b>695</b>     | <b>900</b>     | <b>988</b>     | <b>786</b>     | <b>0.09</b>       | <b>-20.45</b>      |
| South Africa                           | 1,072              | 695            | 900            | 988            | 786            | 0.09              | -20.45             |
| <b>OTHER AFRICA</b>                    | <b>12,834</b>      | <b>3,721</b>   | <b>5,099</b>   | <b>4,238</b>   | <b>3,594</b>   | <b>0.42</b>       | <b>-15.20</b>      |
| Other countries of Africa              | 12,834             | 3,721          | 5,099          | 4,238          | 3,594          | 0.42              | -15.20             |
| <b>AMERICAS</b>                        | <b>35,730</b>      | <b>36,083</b>  | <b>41,123</b>  | <b>47,397</b>  | <b>44,679</b>  | <b>5.26</b>       | <b>-5.73</b>       |
| <b>NORTH AMERICA</b>                   | <b>28,068</b>      | <b>29,045</b>  | <b>31,868</b>  | <b>36,710</b>  | <b>34,950</b>  | <b>4.12</b>       | <b>-4.79</b>       |
| Canada                                 | 4,200              | 4,060          | 4,700          | 5,195          | 4,601          | 0.54              | -11.43             |
| United States of America               | 23,865             | 24,983         | 27,159         | 31,500         | 30,339         | 3.57              | -3.69              |
| Other countries of North America       | 3                  | 2              | 9              | 15             | 10             | 0.00              | -33.33             |
| <b>SOUTH AMERICA</b>                   | <b>3,472</b>       | <b>3,050</b>   | <b>4,043</b>   | <b>4,266</b>   | <b>3,821</b>   | <b>0.45</b>       | <b>-10.43</b>      |
| Brazil                                 | 3,472              | 3,050          | 4,043          | 4,266          | 3,821          | 0.45              | -10.43             |
| <b>OTHER AMERICAS</b>                  | <b>4,190</b>       | <b>3,988</b>   | <b>5,212</b>   | <b>6,421</b>   | <b>5,908</b>   | <b>0.70</b>       | <b>-7.99</b>       |
| Other countries of the Americas        | 4,190              | 3,988          | 5,212          | 6,421          | 5,908          | 0.70              | -7.99              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>71,244</b>      | <b>56,591</b>  | <b>66,036</b>  | <b>72,867</b>  | <b>65,233</b>  | <b>7.68</b>       | <b>-10.48</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>49,522</b>      | <b>41,135</b>  | <b>46,461</b>  | <b>49,280</b>  | <b>43,813</b>  | <b>5.16</b>       | <b>-11.09</b>      |
| China                                  | 41,624             | 34,176         | 37,139         | 37,353         | 33,927         | 4.00              | -9.17              |
| Japan                                  | 6,879              | 5,903          | 7,364          | 8,992          | 7,092          | 0.84              | -21.13             |
| Korea, Republic of                     | 1,019              | 1,056          | 1,958          | 2,935          | 2,794          | 0.33              | -4.80              |
| <b>AUSTRALASIA</b>                     | <b>2,557</b>       | <b>2,513</b>   | <b>2,798</b>   | <b>3,079</b>   | <b>2,874</b>   | <b>0.34</b>       | <b>-6.66</b>       |
| Australia                              | 2,557              | 2,513          | 2,798          | 3,079          | 2,874          | 0.34              | -6.66              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>19,165</b>      | <b>12,943</b>  | <b>16,777</b>  | <b>20,508</b>  | <b>18,546</b>  | <b>2.18</b>       | <b>-9.57</b>       |
| Other countries of Asia                | 18,509             | 12,399         | 15,923         | 19,468         | 17,745         | 2.09              | -8.85              |
| Other countries of Oceania             | 656                | 544            | 854            | 1,040          | 801            | 0.09              | -22.98             |
| <b>EUROPE</b>                          | <b>649,394</b>     | <b>665,693</b> | <b>720,971</b> | <b>744,900</b> | <b>734,713</b> | <b>86.54</b>      | <b>-1.37</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>28,435</b>      | <b>32,673</b>  | <b>36,910</b>  | <b>36,827</b>  | <b>32,456</b>  | <b>3.82</b>       | <b>-11.87</b>      |
| Bulgaria                               | 1,177              | 1,327          | 1,874          | 2,420          | 2,178          | 0.26              | -10.00             |
| Czech Republic                         | 2,809              | 2,881          | 3,379          | 3,616          | 3,217          | 0.38              | -11.03             |
| Estonia                                | 555                | 822            | 892            | 1,307          | 1,061          | 0.12              | -18.82             |
| Hungary                                | 2,218              | 2,550          | 2,852          | 3,199          | 2,749          | 0.32              | -14.07             |
| Latvia                                 | 554                | 727            | 933            | 1,416          | 1,063          | 0.13              | -24.93             |
| Lithuania                              | 1,048              | 1,188          | 1,331          | 1,672          | 1,438          | 0.17              | -14.00             |
| Poland                                 | 5,091              | 5,512          | 6,698          | 8,496          | 7,781          | 0.92              | -8.42              |
| Romania                                | 2,865              | 3,518          | 3,947          | 4,203          | 3,983          | 0.47              | -5.23              |
| Russian Federation                     | 9,918              | 11,189         | 11,374         | 7,380          | 6,304          | 0.74              | -14.58             |
| Slovakia                               | 981                | 1,091          | 1,453          | 1,956          | 1,662          | 0.20              | -15.03             |
| Ukraine                                | 1,219              | 1,868          | 2,177          | 1,162          | 1,020          | 0.12              | -12.22             |
| <b>NORTHERN EUROPE</b>                 | <b>68,822</b>      | <b>80,422</b>  | <b>87,312</b>  | <b>92,631</b>  | <b>89,871</b>  | <b>10.59</b>      | <b>-2.98</b>       |
| Denmark                                | 4,134              | 5,232          | 5,966          | 6,421          | 6,155          | 0.72              | -4.14              |
| Finland                                | 6,072              | 3,297          | 3,724          | 3,954          | 3,491          | 0.41              | -11.71             |
| Iceland                                | 676                | 720            | 813            | 882            | 742            | 0.09              | -15.87             |
| Ireland                                | 2,641              | 4,410          | 4,952          | 5,915          | 5,496          | 0.65              | -7.08              |
| Norway                                 | 2,072              | 2,914          | 3,639          | 3,590          | 3,402          | 0.40              | -5.24              |
| Sweden                                 | 4,475              | 5,644          | 7,012          | 7,402          | 7,226          | 0.85              | -2.38              |
| United Kingdom                         | 48,752             | 58,205         | 61,206         | 64,467         | 63,359         | 7.46              | -1.72              |
| <b>SOUTHERN EUROPE</b>                 | <b>43,563</b>      | <b>49,341</b>  | <b>55,174</b>  | <b>64,783</b>  | <b>60,579</b>  | <b>7.14</b>       | <b>-6.49</b>       |
| Croatia                                |                    | 1,005          | 1,127          | 1,694          | 1,328          | 0.16              | -21.61             |
| Greece                                 | 2,039              | 2,365          | 2,986          | 3,736          | 3,317          | 0.39              | -11.22             |
| Italy                                  | 17,865             | 21,118         | 23,913         | 27,913         | 27,089         | 3.19              | -2.95              |
| Malta                                  | 476                | 597            | 792            | 995            | 713            | 0.08              | -28.34             |
| Portugal                               | 8,619              | 7,902          | 9,034          | 10,206         | 9,767          | 1.15              | -4.30              |
| Slovenia                               | 852                | 852            | 1,161          | 1,301          | 990            | 0.12              | -23.90             |
| Spain                                  | 13,712             | 15,502         | 16,161         | 18,938         | 17,375         | 2.05              | -8.25              |

## LUXEMBOURG

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>493,312</b> | <b>487,044</b> | <b>522,196</b> | <b>527,240</b> | <b>532,638</b> | <b>62.74</b>      | <b>1.02</b>        |
| Austria                          | 5,463          | 5,608          | 6,701          | 7,061          | 6,620          | 0.78              | -6.25              |
| Belgium                          | 169,732        | 165,718        | 171,307        | 175,027        | 177,961        | 20.96             | 1.68               |
| France                           | 122,484        | 117,513        | 131,621        | 131,102        | 128,814        | 15.17             | -1.75              |
| Germany                          | 106,271        | 112,092        | 120,260        | 121,332        | 122,459        | 14.42             | 0.93               |
| Netherlands                      | 70,887         | 66,714         | 69,455         | 71,257         | 75,213         | 8.86              | 5.55               |
| Switzerland                      | 18,475         | 19,399         | 22,852         | 21,461         | 21,571         | 2.54              | 0.51               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>6,553</b>   | <b>13,333</b>  | <b>15,880</b>  | <b>20,302</b>  | <b>16,523</b>  | <b>1.95</b>       | <b>-18.61</b>      |
| Cyprus                           | 404            | 506            | 594            | 788            | 764            | 0.09              | -3.05              |
| Turkey                           | 6,149          | 12,827         | 15,286         | 19,514         | 15,759         | 1.86              | -19.24             |
| <b>OTHER EUROPE</b>              | <b>8,709</b>   | <b>2,880</b>   | <b>3,499</b>   | <b>3,117</b>   | <b>2,646</b>   | <b>0.31</b>       | <b>-15.11</b>      |
| Other countries of Europe        | 8,709          | 2,880          | 3,499          | 3,117          | 2,646          | 0.31              | -15.11             |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012           | 2013           | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>950,421</b> | <b>944,528</b> | <b>1,038,475</b> | <b>1,089,576</b> | <b>1,053,653</b> | <b>100.00</b>     | <b>-3.30</b>       |
| <b>AFRICA</b>                          | <b>14,356</b>  | <b>4,726</b>   | <b>6,833</b>     | <b>5,851</b>     | <b>5,131</b>     | <b>0.49</b>       | <b>-12.31</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>1,283</b>   | <b>836</b>     | <b>973</b>       | <b>1,254</b>     | <b>1,079</b>     | <b>0.10</b>       | <b>-13.96</b>      |
| South Africa                           | 1,283          | 836            | 973              | 1,254            | 1,079            | 0.10              | -13.96             |
| <b>OTHER AFRICA</b>                    | <b>13,073</b>  | <b>3,890</b>   | <b>5,860</b>     | <b>4,597</b>     | <b>4,052</b>     | <b>0.38</b>       | <b>-11.86</b>      |
| Other countries of Africa              | 13,073         | 3,890          | 5,860            | 4,597            | 4,052            | 0.38              | -11.86             |
| <b>AMERICAS</b>                        | <b>38,751</b>  | <b>39,205</b>  | <b>45,132</b>    | <b>51,784</b>    | <b>48,539</b>    | <b>4.61</b>       | <b>-6.27</b>       |
| <b>NORTH AMERICA</b>                   | <b>30,162</b>  | <b>31,227</b>  | <b>34,465</b>    | <b>39,478</b>    | <b>37,320</b>    | <b>3.54</b>       | <b>-5.47</b>       |
| Canada                                 | 4,652          | 4,570          | 5,285            | 5,925            | 5,166            | 0.49              | -12.81             |
| United States of America               | 25,507         | 26,655         | 29,171           | 33,538           | 32,144           | 3.05              | -4.16              |
| Other countries of North America       | 3              | 2              | 9                | 15               | 10               | 0.00              | -33.33             |
| <b>SOUTH AMERICA</b>                   | <b>3,880</b>   | <b>3,482</b>   | <b>4,726</b>     | <b>5,008</b>     | <b>4,351</b>     | <b>0.41</b>       | <b>-13.12</b>      |
| Brazil                                 | 3,880          | 3,482          | 4,726            | 5,008            | 4,351            | 0.41              | -13.12             |
| <b>OTHER AMERICAS</b>                  | <b>4,709</b>   | <b>4,496</b>   | <b>5,941</b>     | <b>7,298</b>     | <b>6,868</b>     | <b>0.65</b>       | <b>-5.89</b>       |
| Other countries of the Americas        | 4,709          | 4,496          | 5,941            | 7,298            | 6,868            | 0.65              | -5.89              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>74,997</b>  | <b>60,342</b>  | <b>71,303</b>    | <b>78,729</b>    | <b>70,201</b>    | <b>6.66</b>       | <b>-10.83</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>51,611</b>  | <b>43,320</b>  | <b>49,559</b>    | <b>52,648</b>    | <b>46,413</b>    | <b>4.40</b>       | <b>-11.84</b>      |
| China                                  | 42,986         | 35,649         | 39,240           | 39,693           | 35,697           | 3.39              | -10.07             |
| Japan                                  | 7,133          | 6,205          | 7,679            | 9,339            | 7,373            | 0.70              | -21.05             |
| Korea, Republic of                     | 1,492          | 1,466          | 2,640            | 3,616            | 3,343            | 0.32              | -7.55              |
| <b>AUSTRALASIA</b>                     | <b>3,235</b>   | <b>3,079</b>   | <b>3,391</b>     | <b>3,788</b>     | <b>3,525</b>     | <b>0.33</b>       | <b>-6.94</b>       |
| Australia                              | 3,235          | 3,079          | 3,391            | 3,788            | 3,525            | 0.33              | -6.94              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>20,151</b>  | <b>13,943</b>  | <b>18,353</b>    | <b>22,293</b>    | <b>20,263</b>    | <b>1.92</b>       | <b>-9.11</b>       |
| Other countries of Asia                | 19,339         | 13,275         | 17,323           | 21,071           | 19,226           | 1.82              | -8.76              |
| Other countries of Oceania             | 812            | 668            | 1,030            | 1,222            | 1,037            | 0.10              | -15.14             |
| <b>EUROPE</b>                          | <b>822,317</b> | <b>840,255</b> | <b>915,207</b>   | <b>953,212</b>   | <b>929,782</b>   | <b>88.24</b>      | <b>-2.46</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>31,533</b>  | <b>35,832</b>  | <b>40,146</b>    | <b>40,289</b>    | <b>35,265</b>    | <b>3.35</b>       | <b>-12.47</b>      |
| Bulgaria                               | 1,282          | 1,389          | 1,967            | 2,690            | 2,486            | 0.24              | -7.58              |
| Czech Republic                         | 3,437          | 3,262          | 3,954            | 4,143            | 3,639            | 0.35              | -12.17             |
| Estonia                                | 615            | 1,261          | 1,037            | 1,383            | 1,133            | 0.11              | -18.08             |
| Hungary                                | 2,467          | 2,790          | 3,084            | 3,485            | 2,898            | 0.28              | -16.84             |
| Latvia                                 | 594            | 765            | 982              | 1,510            | 1,143            | 0.11              | -24.30             |
| Lithuania                              | 1,237          | 1,265          | 1,471            | 1,870            | 1,567            | 0.15              | -16.20             |
| Poland                                 | 6,084          | 6,511          | 7,755            | 9,532            | 8,709            | 0.83              | -8.63              |
| Romania                                | 3,143          | 3,870          | 4,320            | 4,512            | 4,199            | 0.40              | -6.94              |
| Russian Federation                     | 10,266         | 11,616         | 11,773           | 7,735            | 6,659            | 0.63              | -13.91             |
| Slovakia                               | 1,181          | 1,215          | 1,597            | 2,206            | 1,762            | 0.17              | -20.13             |
| Ukraine                                | 1,227          | 1,888          | 2,206            | 1,223            | 1,070            | 0.10              | -12.51             |
| <b>NORTHERN EUROPE</b>                 | <b>78,673</b>  | <b>90,153</b>  | <b>96,924</b>    | <b>103,445</b>   | <b>99,458</b>    | <b>9.44</b>       | <b>-3.85</b>       |
| Denmark                                | 5,646          | 6,605          | 7,434            | 8,509            | 7,677            | 0.73              | -9.78              |
| Finland                                | 6,548          | 4,090          | 4,153            | 4,530            | 3,966            | 0.38              | -12.45             |
| Iceland                                | 705            | 764            | 845              | 935              | 795              | 0.08              | -14.97             |
| Ireland                                | 3,185          | 4,709          | 5,340            | 6,460            | 5,994            | 0.57              | -7.21              |
| Norway                                 | 2,510          | 3,303          | 4,064            | 4,008            | 3,812            | 0.36              | -4.89              |
| Sweden                                 | 4,996          | 6,233          | 7,609            | 8,090            | 7,864            | 0.75              | -2.79              |
| United Kingdom                         | 55,083         | 64,449         | 67,479           | 70,913           | 69,350           | 6.58              | -2.20              |
| <b>SOUTHERN EUROPE</b>                 | <b>48,493</b>  | <b>54,479</b>  | <b>60,400</b>    | <b>69,612</b>    | <b>65,557</b>    | <b>6.22</b>       | <b>-5.83</b>       |
| Croatia                                |                | 1,119          | 1,211            | 1,791            | 1,405            | 0.13              | -21.55             |
| Greece                                 | 2,234          | 2,580          | 3,131            | 3,963            | 3,490            | 0.33              | -11.94             |
| Italy                                  | 19,683         | 23,275         | 26,097           | 29,901           | 28,852           | 2.74              | -3.51              |
| Malta                                  | 478            | 600            | 812              | 1,017            | 713              | 0.07              | -29.89             |
| Portugal                               | 9,665          | 8,670          | 9,926            | 10,966           | 10,778           | 1.02              | -1.71              |
| Slovenia                               | 1,077          | 1,137          | 1,440            | 1,503            | 1,244            | 0.12              | -17.23             |
| Spain                                  | 15,356         | 17,098         | 17,783           | 20,471           | 19,075           | 1.81              | -6.82              |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>647,864</b> | <b>643,179</b> | <b>697,833</b> | <b>715,427</b> | <b>709,499</b> | <b>67.34</b>      | <b>-0.83</b>       |
| Austria                          | 6,232          | 6,125          | 7,468          | 7,726          | 7,185          | 0.68              | -7.00              |
| Belgium                          | 192,585        | 189,827        | 202,388        | 210,186        | 209,832        | 19.91             | -0.17              |
| France                           | 131,432        | 126,224        | 141,369        | 142,407        | 139,375        | 13.23             | -2.13              |
| Germany                          | 129,174        | 137,219        | 146,927        | 151,553        | 151,691        | 14.40             | 0.09               |
| Netherlands                      | 168,407        | 162,650        | 174,356        | 179,948        | 177,981        | 16.89             | -1.09              |
| Switzerland                      | 20,034         | 21,134         | 25,325         | 23,607         | 23,435         | 2.22              | -0.73              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>6,708</b>   | <b>13,448</b>  | <b>16,069</b>  | <b>20,797</b>  | <b>17,005</b>  | <b>1.61</b>       | <b>-18.23</b>      |
| Cyprus                           | 425            | 518            | 606            | 792            | 768            | 0.07              | -3.03              |
| Turkey                           | 6,283          | 12,930         | 15,463         | 20,005         | 16,237         | 1.54              | -18.84             |
| <b>OTHER EUROPE</b>              | <b>9,046</b>   | <b>3,164</b>   | <b>3,835</b>   | <b>3,642</b>   | <b>2,998</b>   | <b>0.28</b>       | <b>-17.68</b>      |
| Other countries of Europe        | 9,046          | 3,164          | 3,835          | 3,642          | 2,998          | 0.28              | -17.68             |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>1,424,273</b> | <b>1,415,010</b> | <b>1,538,265</b> | <b>1,586,274</b> | <b>1,593,649</b> | <b>100.00</b>     | <b>0.46</b>        |
| <b>AFRICA</b>                          | <b>29,136</b>        | <b>11,269</b>    | <b>14,021</b>    | <b>14,126</b>    | <b>13,999</b>    | <b>0.88</b>       | <b>-0.90</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>3,258</b>         | <b>2,249</b>     | <b>2,290</b>     | <b>3,311</b>     | <b>3,199</b>     | <b>0.20</b>       | <b>-3.38</b>       |
| South Africa                           | 3,258                | 2,249            | 2,290            | 3,311            | 3,199            | 0.20              | -3.38              |
| <b>OTHER AFRICA</b>                    | <b>25,878</b>        | <b>9,020</b>     | <b>11,731</b>    | <b>10,815</b>    | <b>10,800</b>    | <b>0.68</b>       | <b>-0.14</b>       |
| Other countries of Africa              | 25,878               | 9,020            | 11,731           | 10,815           | 10,800           | 0.68              | -0.14              |
| <b>AMERICAS</b>                        | <b>80,816</b>        | <b>79,557</b>    | <b>88,755</b>    | <b>103,533</b>   | <b>103,130</b>   | <b>6.47</b>       | <b>-0.39</b>       |
| <b>NORTH AMERICA</b>                   | <b>65,431</b>        | <b>64,230</b>    | <b>69,646</b>    | <b>83,411</b>    | <b>83,018</b>    | <b>5.21</b>       | <b>-0.47</b>       |
| Canada                                 | 10,744               | 9,983            | 10,565           | 11,933           | 11,028           | 0.69              | -7.58              |
| United States of America               | 54,680               | 54,240           | 59,072           | 71,456           | 71,976           | 4.52              | 0.73               |
| Other countries of North America       | 7                    | 7                | 9                | 22               | 14               | 0.00              | -36.36             |
| <b>SOUTH AMERICA</b>                   | <b>6,668</b>         | <b>6,102</b>     | <b>8,464</b>     | <b>8,530</b>     | <b>8,374</b>     | <b>0.53</b>       | <b>-1.83</b>       |
| Brazil                                 | 6,668                | 6,102            | 8,464            | 8,530            | 8,374            | 0.53              | -1.83              |
| <b>OTHER AMERICAS</b>                  | <b>8,717</b>         | <b>9,225</b>     | <b>10,645</b>    | <b>11,592</b>    | <b>11,738</b>    | <b>0.74</b>       | <b>1.26</b>        |
| Other countries of the Americas        | 8,717                | 9,225            | 10,645           | 11,592           | 11,738           | 0.74              | 1.26               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>115,307</b>       | <b>98,995</b>    | <b>117,460</b>   | <b>128,073</b>   | <b>122,135</b>   | <b>7.66</b>       | <b>-4.64</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>60,782</b>        | <b>52,328</b>    | <b>59,209</b>    | <b>62,990</b>    | <b>58,061</b>    | <b>3.64</b>       | <b>-7.83</b>       |
| China                                  | 49,238               | 40,986           | 45,056           | 45,032           | 41,942           | 2.63              | -6.86              |
| Japan                                  | 9,716                | 9,388            | 11,126           | 14,175           | 12,325           | 0.77              | -13.05             |
| Korea, Republic of                     | 1,828                | 1,954            | 3,027            | 3,783            | 3,794            | 0.24              | 0.29               |
| <b>AUSTRALASIA</b>                     | <b>4,991</b>         | <b>5,305</b>     | <b>5,497</b>     | <b>5,243</b>     | <b>6,811</b>     | <b>0.43</b>       | <b>29.91</b>       |
| Australia                              | 4,991                | 5,305            | 5,497            | 5,243            | 6,811            | 0.43              | 29.91              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>49,534</b>        | <b>41,362</b>    | <b>52,754</b>    | <b>59,840</b>    | <b>57,263</b>    | <b>3.59</b>       | <b>-4.31</b>       |
| Other countries of Asia                | 48,108               | 40,115           | 50,916           | 57,780           | 55,720           | 3.50              | -3.57              |
| Other countries of Oceania             | 1,426                | 1,247            | 1,838            | 2,060            | 1,543            | 0.10              | -25.10             |
| <b>EUROPE</b>                          | <b>1,199,014</b>     | <b>1,225,189</b> | <b>1,318,029</b> | <b>1,340,542</b> | <b>1,354,385</b> | <b>84.99</b>      | <b>1.03</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>63,283</b>        | <b>75,767</b>    | <b>85,181</b>    | <b>90,389</b>    | <b>84,725</b>    | <b>5.32</b>       | <b>-6.27</b>       |
| Bulgaria                               | 3,013                | 4,142            | 6,177            | 7,488            | 6,927            | 0.43              | -7.49              |
| Czech Republic                         | 6,992                | 6,753            | 7,701            | 8,423            | 7,830            | 0.49              | -7.04              |
| Estonia                                | 1,119                | 2,172            | 1,607            | 2,530            | 2,122            | 0.13              | -16.13             |
| Hungary                                | 5,569                | 7,481            | 7,892            | 7,872            | 7,431            | 0.47              | -5.60              |
| Latvia                                 | 1,267                | 1,925            | 1,988            | 2,998            | 2,578            | 0.16              | -14.01             |
| Lithuania                              | 2,476                | 2,664            | 2,710            | 3,257            | 3,382            | 0.21              | 3.84               |
| Poland                                 | 14,595               | 16,197           | 18,400           | 24,852           | 23,100           | 1.45              | -7.05              |
| Romania                                | 7,211                | 9,959            | 11,447           | 11,370           | 11,766           | 0.74              | 3.48               |
| Russian Federation                     | 16,728               | 18,580           | 19,937           | 13,990           | 12,769           | 0.80              | -8.73              |
| Slovakia                               | 2,338                | 2,586            | 3,686            | 5,204            | 4,461            | 0.28              | -14.28             |
| Ukraine                                | 1,975                | 3,308            | 3,636            | 2,405            | 2,359            | 0.15              | -1.91              |
| <b>NORTHERN EUROPE</b>                 | <b>137,949</b>       | <b>152,096</b>   | <b>166,865</b>   | <b>172,536</b>   | <b>171,949</b>   | <b>10.79</b>      | <b>-0.34</b>       |
| Denmark                                | 6,955                | 9,933            | 11,200           | 11,551           | 11,491           | 0.72              | -0.52              |
| Finland                                | 11,217               | 6,922            | 7,898            | 7,623            | 7,542            | 0.47              | -1.06              |
| Iceland                                | 2,105                | 2,249            | 1,829            | 1,914            | 1,842            | 0.12              | -3.76              |
| Ireland                                | 6,829                | 9,856            | 11,740           | 12,815           | 12,937           | 0.81              | 0.95               |
| Norway                                 | 4,252                | 5,589            | 6,617            | 7,427            | 6,708            | 0.42              | -9.68              |
| Sweden                                 | 7,969                | 10,730           | 13,741           | 13,184           | 12,924           | 0.81              | -1.97              |
| United Kingdom                         | 98,622               | 106,817          | 113,840          | 118,022          | 118,505          | 7.44              | 0.41               |
| <b>SOUTHERN EUROPE</b>                 | <b>93,550</b>        | <b>105,197</b>   | <b>122,978</b>   | <b>137,482</b>   | <b>138,161</b>   | <b>8.67</b>       | <b>0.49</b>        |
| Croatia                                |                      | 3,334            | 3,107            | 4,269            | 5,364            | 0.34              | 25.65              |
| Greece                                 | 5,061                | 5,620            | 6,777            | 10,131           | 9,890            | 0.62              | -2.38              |
| Italy                                  | 38,421               | 46,121           | 59,675           | 62,931           | 62,975           | 3.95              | 0.07               |
| Malta                                  | 2,117                | 2,713            | 2,272            | 3,089            | 2,847            | 0.18              | -7.83              |
| Portugal                               | 17,426               | 16,089           | 17,350           | 19,499           | 20,029           | 1.26              | 2.72               |
| Slovenia                               | 2,481                | 1,868            | 2,420            | 2,355            | 2,019            | 0.13              | -14.27             |
| Spain                                  | 28,044               | 29,452           | 31,377           | 35,208           | 35,037           | 2.20              | -0.49              |

## LUXEMBOURG

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>876,007</b> | <b>864,792</b> | <b>914,041</b> | <b>906,388</b> | <b>930,530</b> | <b>58.39</b>      | <b>2.66</b>        |
| Austria                          | 12,120         | 10,993         | 13,223         | 13,781         | 14,405         | 0.90              | 4.53               |
| Belgium                          | 294,012        | 284,960        | 290,903        | 291,772        | 294,456        | 18.48             | 0.92               |
| France                           | 205,272        | 201,740        | 225,892        | 215,288        | 214,540        | 13.46             | -0.35              |
| Germany                          | 200,857        | 211,994        | 222,434        | 226,277        | 235,516        | 14.78             | 4.08               |
| Netherlands                      | 129,161        | 120,283        | 120,008        | 121,974        | 131,455        | 8.25              | 7.77               |
| Switzerland                      | 34,585         | 34,822         | 41,581         | 37,296         | 40,158         | 2.52              | 7.67               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>10,468</b>  | <b>18,840</b>  | <b>20,055</b>  | <b>25,322</b>  | <b>21,899</b>  | <b>1.37</b>       | <b>-13.52</b>      |
| Cyprus                           | 1,859          | 1,913          | 1,592          | 1,843          | 1,812          | 0.11              | -1.68              |
| Turkey                           | 8,609          | 16,927         | 18,463         | 23,479         | 20,087         | 1.26              | -14.45             |
| <b>OTHER EUROPE</b>              | <b>17,757</b>  | <b>8,497</b>   | <b>8,909</b>   | <b>8,425</b>   | <b>7,121</b>   | <b>0.45</b>       | <b>-15.48</b>      |
| Other countries of Europe        | 17,757         | 8,497          | 8,909          | 8,425          | 7,121          | 0.45              | -15.48             |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>2,298,068</b> | <b>2,316,787</b> | <b>2,513,585</b> | <b>2,655,733</b> | <b>2,637,701</b> | <b>100.00</b>     | <b>-0.68</b>       |
| <b>AFRICA</b>                          | <b>30,494</b>    | <b>12,088</b>    | <b>15,780</b>    | <b>15,526</b>    | <b>15,900</b>    | <b>0.60</b>       | <b>2.41</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>3,654</b>     | <b>2,511</b>     | <b>2,397</b>     | <b>3,776</b>     | <b>3,827</b>     | <b>0.15</b>       | <b>1.35</b>        |
| South Africa                           | 3,654            | 2,511            | 2,397            | 3,776            | 3,827            | 0.15              | 1.35               |
| <b>OTHER AFRICA</b>                    | <b>26,840</b>    | <b>9,577</b>     | <b>13,383</b>    | <b>11,750</b>    | <b>12,073</b>    | <b>0.46</b>       | <b>2.75</b>        |
| Other countries of Africa              | 26,840           | 9,577            | 13,383           | 11,750           | 12,073           | 0.46              | 2.75               |
| <b>AMERICAS</b>                        | <b>86,496</b>    | <b>85,997</b>    | <b>96,762</b>    | <b>112,573</b>   | <b>111,208</b>   | <b>4.22</b>       | <b>-1.21</b>       |
| <b>NORTH AMERICA</b>                   | <b>69,275</b>    | <b>68,276</b>    | <b>74,925</b>    | <b>89,204</b>    | <b>88,223</b>    | <b>3.34</b>       | <b>-1.10</b>       |
| Canada                                 | 11,591           | 11,015           | 11,849           | 13,366           | 12,238           | 0.46              | -8.44              |
| United States of America               | 57,677           | 57,254           | 63,067           | 75,816           | 75,971           | 2.88              | 0.20               |
| Other countries of North America       | 7                | 7                | 9                | 22               | 14               | 0.00              | -36.36             |
| <b>SOUTH AMERICA</b>                   | <b>7,438</b>     | <b>6,896</b>     | <b>9,487</b>     | <b>9,780</b>     | <b>9,314</b>     | <b>0.35</b>       | <b>-4.76</b>       |
| Brazil                                 | 7,438            | 6,896            | 9,487            | 9,780            | 9,314            | 0.35              | -4.76              |
| <b>OTHER AMERICAS</b>                  | <b>9,783</b>     | <b>10,825</b>    | <b>12,350</b>    | <b>13,589</b>    | <b>13,671</b>    | <b>0.52</b>       | <b>0.60</b>        |
| Other countries of the Americas        | 9,783            | 10,825           | 12,350           | 13,589           | 13,671           | 0.52              | 0.60               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>122,246</b>   | <b>105,911</b>   | <b>124,890</b>   | <b>139,254</b>   | <b>132,479</b>   | <b>5.02</b>       | <b>-4.87</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>64,574</b>    | <b>56,271</b>    | <b>63,276</b>    | <b>68,191</b>    | <b>62,150</b>    | <b>2.36</b>       | <b>-8.86</b>       |
| China                                  | 51,715           | 43,641           | 47,801           | 48,765           | 44,921           | 1.70              | -7.88              |
| Japan                                  | 10,172           | 9,930            | 11,578           | 14,743           | 12,679           | 0.48              | -14.00             |
| Korea, Republic of                     | 2,687            | 2,700            | 3,897            | 4,683            | 4,550            | 0.17              | -2.84              |
| <b>AUSTRALASIA</b>                     | <b>6,161</b>     | <b>6,288</b>     | <b>6,556</b>     | <b>6,595</b>     | <b>8,074</b>     | <b>0.31</b>       | <b>22.43</b>       |
| Australia                              | 6,161            | 6,288            | 6,556            | 6,595            | 8,074            | 0.31              | 22.43              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>51,511</b>    | <b>43,352</b>    | <b>55,058</b>    | <b>64,468</b>    | <b>62,255</b>    | <b>2.36</b>       | <b>-3.43</b>       |
| Other countries of Asia                | 49,802           | 41,782           | 52,950           | 62,136           | 59,736           | 2.26              | -3.86              |
| Other countries of Oceania             | 1,709            | 1,570            | 2,108            | 2,332            | 2,519            | 0.10              | 8.02               |
| <b>EUROPE</b>                          | <b>2,058,832</b> | <b>2,112,791</b> | <b>2,276,153</b> | <b>2,388,380</b> | <b>2,378,114</b> | <b>90.16</b>      | <b>-0.43</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>79,329</b>    | <b>84,873</b>    | <b>96,923</b>    | <b>102,302</b>   | <b>93,295</b>    | <b>3.54</b>       | <b>-8.80</b>       |
| Bulgaria                               | 3,240            | 4,354            | 6,323            | 8,731            | 8,275            | 0.31              | -5.22              |
| Czech Republic                         | 8,326            | 7,418            | 9,037            | 9,349            | 8,716            | 0.33              | -6.77              |
| Estonia                                | 1,230            | 3,061            | 1,804            | 2,642            | 2,222            | 0.08              | -15.90             |
| Hungary                                | 6,151            | 8,086            | 8,990            | 8,386            | 7,701            | 0.29              | -8.17              |
| Latvia                                 | 1,347            | 1,986            | 2,056            | 3,187            | 2,757            | 0.10              | -13.49             |
| Lithuania                              | 2,879            | 2,931            | 3,007            | 3,735            | 3,721            | 0.14              | -0.37              |
| Poland                                 | 26,239           | 19,565           | 22,594           | 30,745           | 26,282           | 1.00              | -14.52             |
| Romania                                | 7,887            | 11,642           | 14,306           | 12,497           | 12,746           | 0.48              | 1.99               |
| Russian Federation                     | 17,381           | 19,382           | 20,754           | 14,772           | 13,504           | 0.51              | -8.58              |
| Slovakia                               | 2,666            | 3,000            | 4,223            | 5,614            | 4,800            | 0.18              | -14.50             |
| Ukraine                                | 1,983            | 3,448            | 3,829            | 2,644            | 2,571            | 0.10              | -2.76              |
| <b>NORTHERN EUROPE</b>                 | <b>163,820</b>   | <b>176,132</b>   | <b>189,337</b>   | <b>199,752</b>   | <b>197,115</b>   | <b>7.47</b>       | <b>-1.32</b>       |
| Denmark                                | 11,412           | 14,107           | 14,988           | 17,260           | 15,812           | 0.60              | -8.39              |
| Finland                                | 11,989           | 8,428            | 8,653            | 8,691            | 8,379            | 0.32              | -3.59              |
| Iceland                                | 2,154            | 2,361            | 1,907            | 2,160            | 1,933            | 0.07              | -10.51             |
| Ireland                                | 7,925            | 10,470           | 12,741           | 14,760           | 14,901           | 0.56              | 0.96               |
| Norway                                 | 5,384            | 6,242            | 7,310            | 8,192            | 8,329            | 0.32              | 1.67               |
| Sweden                                 | 8,955            | 11,804           | 14,769           | 14,449           | 14,158           | 0.54              | -2.01              |
| United Kingdom                         | 116,001          | 122,720          | 128,969          | 134,240          | 133,603          | 5.07              | -0.47              |
| <b>SOUTHERN EUROPE</b>                 | <b>105,767</b>   | <b>117,024</b>   | <b>137,134</b>   | <b>151,288</b>   | <b>151,723</b>   | <b>5.75</b>       | <b>0.29</b>        |
| Croatia                                |                  | 3,559            | 3,393            | 4,530            | 5,557            | 0.21              | 22.67              |
| Greece                                 | 5,435            | 6,060            | 7,053            | 10,680           | 10,318           | 0.39              | -3.39              |
| Italy                                  | 42,079           | 50,165           | 65,375           | 67,874           | 66,942           | 2.54              | -1.37              |
| Malta                                  | 2,119            | 2,719            | 2,316            | 3,111            | 2,847            | 0.11              | -8.49              |
| Portugal                               | 21,785           | 19,349           | 21,328           | 23,535           | 24,596           | 0.93              | 4.51               |
| Slovenia                               | 2,882            | 2,357            | 2,812            | 2,865            | 2,783            | 0.11              | -2.86              |
| Spain                                  | 31,467           | 32,815           | 34,857           | 38,693           | 38,680           | 1.47              | -0.03              |



## LUXEMBOURG

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>1,680,523</b> | <b>1,706,162</b> | <b>1,822,676</b> | <b>1,898,626</b> | <b>1,904,774</b> | <b>72.21</b>      | <b>0.32</b>        |
| Austria                          | 13,877           | 12,624           | 15,051           | 15,141           | 15,409           | 0.58              | 1.77               |
| Belgium                          | 453,336          | 451,476          | 471,360          | 510,032          | 512,382          | 19.43             | 0.46               |
| France                           | 228,808          | 227,948          | 255,085          | 247,916          | 244,669          | 9.28              | -1.31              |
| Germany                          | 273,230          | 295,754          | 314,648          | 322,404          | 330,829          | 12.54             | 2.61               |
| Netherlands                      | 673,447          | 679,261          | 720,003          | 762,003          | 757,784          | 28.73             | -0.55              |
| Switzerland                      | 37,825           | 39,099           | 46,529           | 41,130           | 43,701           | 1.66              | 6.25               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>10,763</b>    | <b>19,154</b>    | <b>20,338</b>    | <b>26,739</b>    | <b>23,170</b>    | <b>0.88</b>       | <b>-13.35</b>      |
| Cyprus                           | 1,901            | 1,934            | 1,612            | 1,847            | 1,819            | 0.07              | -1.52              |
| Turkey                           | 8,862            | 17,220           | 18,726           | 24,892           | 21,351           | 0.81              | -14.23             |
| <b>OTHER EUROPE</b>              | <b>18,630</b>    | <b>9,446</b>     | <b>9,745</b>     | <b>9,673</b>     | <b>8,037</b>     | <b>0.30</b>       | <b>-16.91</b>      |
| Other countries of Europe        | 18,630           | 9,446            | 9,745            | 9,673            | 8,037            | 0.30              | -16.91             |

## MACAO (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>28,082,292</b> | <b>29,324,822</b> | <b>31,525,632</b> | <b>30,714,628</b> | <b>30,950,336</b> | <b>100.00</b>     | <b>0.77</b>        |
| <b>AFRICA</b>                     | <b>27,945</b>         | <b>31,317</b>     | <b>35,841</b>     | <b>31,532</b>     | <b>27,594</b>     | <b>0.09</b>       | <b>-12.49</b>      |
| <b>EAST AFRICA</b>                | <b>4,509</b>          | <b>4,936</b>      | <b>6,115</b>      | <b>5,920</b>      | <b>6,733</b>      | <b>0.02</b>       | <b>13.73</b>       |
| Burundi                           | 74                    | 187               | 192               | 153               | 123               | 0.00              | -19.61             |
| Ethiopia                          | 180                   | 259               | 354               | 338               | 370               | 0.00              | 9.47               |
| Kenya                             | 579                   | 1,027             | 998               | 1,208             | 1,085             | 0.00              | -10.18             |
| Madagascar                        | 343                   | 392               | 538               | 269               | 328               | 0.00              | 21.93              |
| Malawi                            | 22                    | 6                 | 35                | 16                | 38                | 0.00              | 137.50             |
| Mauritius                         | 570                   | 570               | 702               | 779               | 961               | 0.00              | 23.36              |
| Mozambique                        | 442                   | 441               | 594               | 521               | 431               | 0.00              | -17.27             |
| Rwanda                            | 114                   | 124               | 119               | 100               | 250               | 0.00              | 150.00             |
| Seychelles                        | 169                   | 242               | 123               | 141               | 154               | 0.00              | 9.22               |
| Somalia                           | 34                    | 68                | 106               | 72                | 49                | 0.00              | -31.94             |
| Tanzania, United Republic of      | 504                   | 642               | 1,295             | 1,205             | 1,431             | 0.00              | 18.76              |
| Uganda                            | 1,262                 | 799               | 862               | 932               | 1,346             | 0.00              | 44.42              |
| Zambia                            | 69                    | 72                | 86                | 65                | 61                | 0.00              | -6.15              |
| Zimbabwe                          | 147                   | 107               | 111               | 121               | 106               | 0.00              | -12.40             |
| <b>CENTRAL AFRICA</b>             | <b>5,076</b>          | <b>5,347</b>      | <b>4,527</b>      | <b>2,824</b>      | <b>1,776</b>      | <b>0.01</b>       | <b>-37.11</b>      |
| Angola                            | 1,756                 | 1,957             | 1,925             | 1,679             | 1,007             | 0.00              | -40.02             |
| Cameroon                          | 374                   | 447               | 500               | 279               | 152               | 0.00              | -45.52             |
| Congo                             | 490                   | 636               | 514               | 188               | 148               | 0.00              | -21.28             |
| Congo, Democratic Republic of the | 2,378                 | 2,150             | 1,451             | 559               | 377               | 0.00              | -32.56             |
| Equatorial Guinea                 | 23                    | 22                | 21                | 23                | 6                 | 0.00              | -73.91             |
| Gabon                             | 31                    | 88                | 75                | 50                | 39                | 0.00              | -22.00             |
| Sao Tome and Principe             | 24                    | 47                | 41                | 46                | 47                | 0.00              | 2.17               |
| <b>NORTH AFRICA</b>               | <b>1,639</b>          | <b>1,863</b>      | <b>1,732</b>      | <b>1,855</b>      | <b>2,025</b>      | <b>0.01</b>       | <b>9.16</b>        |
| Algeria                           | 396                   | 303               | 319               | 197               | 189               | 0.00              | -4.06              |
| Morocco                           | 530                   | 740               | 720               | 721               | 893               | 0.00              | 23.86              |
| Sudan                             | 377                   | 397               | 404               | 511               | 540               | 0.00              | 5.68               |
| Tunisia                           | 336                   | 423               | 289               | 426               | 403               | 0.00              | -5.40              |
| <b>SOUTHERN AFRICA</b>            | <b>4,743</b>          | <b>5,215</b>      | <b>5,933</b>      | <b>5,709</b>      | <b>5,424</b>      | <b>0.02</b>       | <b>-4.99</b>       |
| Botswana                          | 21                    | 179               | 150               | 97                | 115               | 0.00              | 18.56              |
| Lesotho                           | 10                    | 17                | 35                | 19                | 14                | 0.00              | -26.32             |
| Namibia                           | 41                    | 35                | 51                | 48                | 62                | 0.00              | 29.17              |
| South Africa                      | 4,663                 | 4,976             | 5,672             | 5,529             | 5,219             | 0.02              | -5.61              |
| Swaziland                         | 8                     | 8                 | 25                | 16                | 14                | 0.00              | -12.50             |
| <b>WEST AFRICA</b>                | <b>8,103</b>          | <b>10,139</b>     | <b>14,224</b>     | <b>11,888</b>     | <b>9,552</b>      | <b>0.03</b>       | <b>-19.65</b>      |
| Benin                             | 184                   | 641               | 855               | 585               | 388               | 0.00              | -33.68             |
| Burkina Faso                      | 47                    | 90                | 169               | 128               | 91                | 0.00              | -28.91             |
| Cabo Verde                        | 250                   | 299               | 280               | 267               | 273               | 0.00              | 2.25               |
| Côte d'Ivoire                     | 218                   | 287               | 398               | 442               | 450               | 0.00              | 1.81               |
| Gambia                            | 171                   | 146               | 255               | 321               | 299               | 0.00              | -6.85              |
| Ghana                             | 399                   | 412               | 435               | 385               | 247               | 0.00              | -35.84             |
| Guinea                            | 1,100                 | 1,197             | 1,163             | 651               | 273               | 0.00              | -58.06             |
| Guinea-Bissau                     | 160                   | 223               | 167               | 146               | 125               | 0.00              | -14.38             |
| Liberia                           | 136                   | 105               | 156               | 42                | 157               | 0.00              | 273.81             |
| Mali                              | 3,427                 | 3,636             | 5,370             | 5,413             | 3,657             | 0.01              | -32.44             |
| Mauritania                        | 49                    | 75                | 87                | 56                | 47                | 0.00              | -16.07             |
| Niger                             | 603                   | 1,262             | 2,261             | 1,448             | 1,401             | 0.00              | -3.25              |
| Nigeria                           | 224                   | 236               | 216               | 243               | 251               | 0.00              | 3.29               |
| Senegal                           | 511                   | 754               | 1,051             | 699               | 1,026             | 0.00              | 46.78              |
| Sierra Leone                      | 203                   | 199               | 532               | 224               | 189               | 0.00              | -15.63             |
| Togo                              | 421                   | 577               | 829               | 838               | 678               | 0.00              | -19.09             |
| <b>OTHER AFRICA</b>               | <b>3,875</b>          | <b>3,817</b>      | <b>3,310</b>      | <b>3,336</b>      | <b>2,084</b>      | <b>0.01</b>       | <b>-37.53</b>      |
| Other countries of Africa         | 3,875                 | 3,817             | 3,310             | 3,336             | 2,084             | 0.01              | -37.53             |

## MACAO (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>AMERICAS</b>                        | <b>306,528</b>    | <b>289,944</b>    | <b>286,336</b>    | <b>286,978</b>    | <b>300,418</b>    | <b>0.97</b>       | <b>4.68</b>        |
| <b>CARIBBEAN</b>                       | <b>1,114</b>      | <b>1,497</b>      | <b>1,700</b>      | <b>1,618</b>      | <b>1,794</b>      | <b>0.01</b>       | <b>10.88</b>       |
| Antigua and Barbuda                    | 5                 | 8                 | 49                | 66                | 71                | 0.00              | 7.58               |
| Bahamas                                | 43                | 29                | 24                | 61                | 47                | 0.00              | -22.95             |
| Barbados                               | 22                | 29                | 25                | 27                | 18                | 0.00              | -33.33             |
| British Virgin Islands                 |                   | 1                 | 1                 |                   |                   |                   |                    |
| Cuba                                   | 60                | 266               | 284               | 256               | 318               | 0.00              | 24.22              |
| Dominica                               | 63                | 47                | 70                | 63                | 100               | 0.00              | 58.73              |
| Dominican Republic                     | 373               | 376               | 396               | 320               | 313               | 0.00              | -2.19              |
| Grenada                                | 10                | 90                | 153               | 124               | 162               | 0.00              | 30.65              |
| Haiti                                  | 15                | 73                | 58                | 63                | 48                | 0.00              | -23.81             |
| Jamaica                                | 194               | 163               | 210               | 211               | 231               | 0.00              | 9.48               |
| Puerto Rico                            | 4                 | 2                 | 1                 | 3                 |                   |                   |                    |
| Saint Kitts and Nevis                  | 160               | 228               | 233               | 235               | 287               | 0.00              | 22.13              |
| Saint Lucia                            | 4                 | 2                 | 3                 | 15                | 5                 | 0.00              | -66.67             |
| Saint Vincent and the Grenadines       | 2                 | 2                 | 10                | 5                 | 6                 | 0.00              | 20.00              |
| Trinidad and Tobago                    | 159               | 181               | 183               | 169               | 188               | 0.00              | 11.24              |
| <b>CENTRAL AMERICA</b>                 | <b>2,719</b>      | <b>3,268</b>      | <b>3,176</b>      | <b>2,997</b>      | <b>3,164</b>      | <b>0.01</b>       | <b>5.57</b>        |
| Belize                                 | 542               | 750               | 722               | 620               | 586               | 0.00              | -5.48              |
| Costa Rica                             | 737               | 966               | 885               | 867               | 946               | 0.00              | 9.11               |
| El Salvador                            | 49                | 104               | 111               | 100               | 121               | 0.00              | 21.00              |
| Guatemala                              | 247               | 296               | 261               | 228               | 338               | 0.00              | 48.25              |
| Honduras                               | 226               | 297               | 297               | 289               | 292               | 0.00              | 1.04               |
| Nicaragua                              | 39                | 30                | 55                | 36                | 21                | 0.00              | -41.67             |
| Panama                                 | 879               | 825               | 845               | 857               | 860               | 0.00              | 0.35               |
| <b>NORTH AMERICA</b>                   | <b>277,284</b>    | <b>259,307</b>    | <b>257,541</b>    | <b>259,398</b>    | <b>271,516</b>    | <b>0.88</b>       | <b>4.67</b>        |
| Canada                                 | 83,442            | 74,159            | 70,569            | 70,928            | 75,130            | 0.24              | 5.92               |
| Mexico                                 | 5,182             | 5,749             | 5,612             | 6,041             | 5,568             | 0.02              | -7.83              |
| United States of America               | 188,660           | 179,399           | 181,360           | 182,429           | 190,818           | 0.62              | 4.60               |
| <b>SOUTH AMERICA</b>                   | <b>25,411</b>     | <b>25,872</b>     | <b>23,919</b>     | <b>22,965</b>     | <b>23,944</b>     | <b>0.08</b>       | <b>4.26</b>        |
| Argentina                              | 1,718             | 2,189             | 1,401             | 1,719             | 2,041             | 0.01              | 18.73              |
| Bolivia, Plurinational State of        | 177               | 272               | 255               | 243               | 215               | 0.00              | -11.52             |
| Brazil                                 | 10,288            | 9,782             | 9,671             | 9,470             | 9,968             | 0.03              | 5.26               |
| Chile                                  | 1,371             | 1,493             | 1,361             | 1,348             | 1,434             | 0.00              | 6.38               |
| Colombia                               | 3,854             | 3,850             | 3,881             | 3,195             | 2,623             | 0.01              | -17.90             |
| Ecuador                                | 819               | 746               | 722               | 765               | 795               | 0.00              | 3.92               |
| Guyana                                 | 87                | 103               | 83                | 77                | 96                | 0.00              | 24.68              |
| Paraguay                               | 56                | 76                | 94                | 71                | 84                | 0.00              | 18.31              |
| Peru                                   | 1,471             | 1,599             | 1,408             | 1,445             | 1,300             | 0.00              | -10.03             |
| Suriname                               | 186               | 167               | 199               | 183               | 176               | 0.00              | -3.83              |
| Uruguay                                | 152               | 208               | 210               | 146               | 209               | 0.00              | 43.15              |
| Venezuela, Bolivarian Republic of      | 5,232             | 5,387             | 4,634             | 4,303             | 5,003             | 0.02              | 16.27              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>27,293,574</b> | <b>28,528,455</b> | <b>30,723,916</b> | <b>29,928,345</b> | <b>30,146,799</b> | <b>97.40</b>      | <b>0.73</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>25,903,793</b> | <b>27,169,635</b> | <b>29,495,079</b> | <b>28,777,336</b> | <b>28,920,698</b> | <b>93.44</b>      | <b>0.50</b>        |
| China                                  | 16,900,964        | 18,631,640        | 21,252,070        | 20,411,350        | 20,455,590        | 66.09             | 0.22               |
| Hong Kong (China)                      | 7,081,137         | 6,764,211         | 6,426,425         | 6,533,147         | 6,417,859         | 20.74             | -1.76              |
| Japan                                  | 396,010           | 290,462           | 299,741           | 282,138           | 300,536           | 0.97              | 6.52               |
| Korea, Democratic People's Republic of | 1,318             | 1,793             | 1,347             | 1,088             | 1,045             | 0.00              | -3.95              |
| Korea, Republic of                     | 444,786           | 473,965           | 554,290           | 553,991           | 662,114           | 2.14              | 19.52              |
| Mongolia                               | 7,157             | 7,023             | 7,838             | 7,938             | 9,374             | 0.03              | 18.09              |
| Taiwan Province of China               | 1,072,421         | 1,000,541         | 953,368           | 987,684           | 1,074,180         | 3.47              | 8.76               |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,257,800</b>  | <b>1,230,787</b>  | <b>1,102,913</b>  | <b>1,041,184</b>  | <b>1,115,163</b>  | <b>3.60</b>       | <b>7.11</b>        |
| Brunei Darussalam                      | 1,772             | 1,559             | 1,472             | 1,389             | 1,457             | 0.00              | 4.90               |
| Cambodia                               | 4,367             | 4,416             | 5,650             | 6,378             | 8,330             | 0.03              | 30.61              |
| Indonesia                              | 209,110           | 208,378           | 189,108           | 163,311           | 182,416           | 0.59              | 11.70              |

## MACAO (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Lao People's Democratic Republic       | 1,292          | 1,245          | 1,082          | 1,190          | 1,437          | 0.00              | 20.76              |
| Malaysia                               | 301,788        | 290,941        | 249,940        | 229,032        | 222,745        | 0.72              | -2.75              |
| Myanmar                                | 4,573          | 4,931          | 6,318          | 7,359          | 8,649          | 0.03              | 17.53              |
| Philippines                            | 283,862        | 273,924        | 262,749        | 276,719        | 287,016        | 0.93              | 3.72               |
| Singapore                              | 205,688        | 189,617        | 196,407        | 158,753        | 155,732        | 0.50              | -1.90              |
| Thailand                               | 231,293        | 238,497        | 175,811        | 180,764        | 236,081        | 0.76              | 30.60              |
| Timor-Leste                            | 151            | 162            | 155            | 167            | 192            | 0.00              | 14.97              |
| Viet Nam                               | 13,904         | 17,117         | 14,221         | 16,122         | 11,108         | 0.04              | -31.10             |
| <b>AUSTRALASIA</b>                     | <b>127,678</b> | <b>123,937</b> | <b>120,447</b> | <b>105,964</b> | <b>107,005</b> | <b>0.35</b>       | <b>0.98</b>        |
| Australia                              | 113,287        | 109,541        | 105,889        | 92,397         | 93,278         | 0.30              | 0.95               |
| New Zealand                            | 14,391         | 14,396         | 14,558         | 13,567         | 13,727         | 0.04              | 1.18               |
| <b>MELANESIA</b>                       | <b>908</b>     | <b>937</b>     | <b>1,003</b>   | <b>959</b>     | <b>1,027</b>   | <b>0.00</b>       | <b>7.09</b>        |
| Fiji                                   | 379            | 494            | 492            | 448            | 429            | 0.00              | -4.24              |
| Papua New Guinea                       | 125            | 133            | 150            | 113            | 137            | 0.00              | 21.24              |
| Solomon Islands                        | 272            | 265            | 249            | 240            | 244            | 0.00              | 1.67               |
| Vanuatu                                | 132            | 45             | 112            | 158            | 217            | 0.00              | 37.34              |
| <b>MICRONESIA</b>                      | <b>334</b>     | <b>247</b>     | <b>292</b>     | <b>267</b>     | <b>259</b>     | <b>0.00</b>       | <b>-3.00</b>       |
| Kiribati                               | 24             | 25             | 21             | 22             | 17             | 0.00              | -22.73             |
| Marshall Islands                       | 240            | 190            | 199            | 122            | 157            | 0.00              | 28.69              |
| Micronesia, Federated States of        | 4              | 1              | 2              | 5              | 4              | 0.00              | -20.00             |
| Nauru                                  | 62             | 30             | 48             | 65             | 29             | 0.00              | -55.38             |
| Palau                                  | 4              | 1              | 22             | 53             | 52             | 0.00              | -1.89              |
| <b>POLYNESIA</b>                       | <b>238</b>     | <b>203</b>     | <b>135</b>     | <b>148</b>     | <b>115</b>     | <b>0.00</b>       | <b>-22.30</b>      |
| Samoa                                  | 24             | 4              | 27             | 31             | 34             | 0.00              | 9.68               |
| Tonga                                  | 211            | 194            | 103            | 116            | 80             | 0.00              | -31.03             |
| Tuvalu                                 | 3              | 5              | 5              | 1              | 1              | 0.00              |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>2,823</b>   | <b>2,709</b>   | <b>4,047</b>   | <b>2,487</b>   | <b>2,532</b>   | <b>0.01</b>       | <b>1.81</b>        |
| Other countries of Asia                | 2,823          | 2,709          | 4,047          | 2,487          | 2,532          | 0.01              | 1.81               |
| <b>EUROPE</b>                          | <b>280,551</b> | <b>290,405</b> | <b>287,395</b> | <b>272,930</b> | <b>288,028</b> | <b>0.93</b>       | <b>5.53</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>43,997</b>  | <b>48,749</b>  | <b>51,744</b>  | <b>42,210</b>  | <b>46,856</b>  | <b>0.15</b>       | <b>11.01</b>       |
| Belarus                                | 628            | 829            | 1,127          | 1,078          | 1,263          | 0.00              | 17.16              |
| Bulgaria                               | 1,136          | 1,136          | 1,176          | 1,252          | 1,202          | 0.00              | -3.99              |
| Czech Republic/Slovakia                | 1,738          | 1,762          | 1,724          | 1,518          | 1,793          | 0.01              | 18.12              |
| Estonia                                | 645            | 549            | 495            | 488            | 646            | 0.00              | 32.38              |
| Hungary                                | 1,732          | 1,711          | 1,914          | 1,600          | 1,879          | 0.01              | 17.44              |
| Latvia                                 | 412            | 697            | 375            | 504            | 495            | 0.00              | -1.79              |
| Lithuania                              | 516            | 465            | 480            | 551            | 631            | 0.00              | 14.52              |
| Moldova, Republic of                   | 147            | 163            | 357            | 300            | 309            | 0.00              | 3.00               |
| Poland                                 | 4,255          | 4,744          | 5,245          | 4,883          | 5,189          | 0.02              | 6.27               |
| Romania                                | 2,313          | 2,285          | 2,332          | 2,176          | 2,671          | 0.01              | 22.75              |
| Russian Federation                     | 26,855         | 30,533         | 31,901         | 22,839         | 25,143         | 0.08              | 10.09              |
| Slovakia                               | 1,210          | 983            | 1,008          | 935            | 976            | 0.00              | 4.39               |
| Ukraine                                | 2,410          | 2,892          | 3,610          | 4,086          | 4,659          | 0.02              | 14.02              |
| <b>NORTHERN EUROPE</b>                 | <b>79,245</b>  | <b>80,976</b>  | <b>79,034</b>  | <b>78,439</b>  | <b>81,847</b>  | <b>0.26</b>       | <b>4.34</b>        |
| Denmark                                | 3,260          | 3,340          | 2,791          | 2,751          | 3,084          | 0.01              | 12.10              |
| Faeroe Islands                         |                | 2              | 5              | 1              | 5              | 0.00              | 400.00             |
| Finland                                | 3,411          | 3,439          | 3,120          | 3,251          | 3,330          | 0.01              | 2.43               |
| Iceland                                | 156            | 156            | 102            | 148            | 110            | 0.00              | -25.68             |
| Ireland                                | 3,524          | 3,747          | 3,816          | 3,654          | 3,805          | 0.01              | 4.13               |
| Norway                                 | 2,491          | 2,435          | 2,142          | 2,308          | 2,620          | 0.01              | 13.52              |
| Sweden                                 | 6,915          | 6,525          | 6,284          | 6,331          | 7,581          | 0.02              | 19.74              |
| United Kingdom                         | 59,488         | 61,332         | 60,774         | 59,995         | 61,312         | 0.20              | 2.20               |
| <b>SOUTHERN EUROPE</b>                 | <b>38,696</b>  | <b>41,263</b>  | <b>42,079</b>  | <b>41,284</b>  | <b>42,752</b>  | <b>0.14</b>       | <b>3.56</b>        |
| Albania                                | 80             | 100            | 114            | 127            | 185            | 0.00              | 45.67              |
| Andorra                                | 22             | 38             | 30             | 36             | 35             | 0.00              | -2.78              |

## MACAO (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Bosnia and Herzegovina                    | 44             | 61             | 101            | 75             | 55             | 0.00              | -26.67             |
| Croatia                                   | 527            | 570            | 545            | 460            | 498            | 0.00              | 8.26               |
| Greece                                    | 1,094          | 1,079          | 1,107          | 1,218          | 1,295          | 0.00              | 6.32               |
| Holy See                                  | 2              |                | 4              | 7              | 17             | 0.00              | 142.86             |
| Italy                                     | 13,003         | 13,479         | 13,751         | 13,683         | 13,793         | 0.04              | 0.80               |
| Malta                                     | 127            | 89             | 113            | 115            | 103            | 0.00              | -10.43             |
| Montenegro                                | 35             | 40             | 43             | 35             | 44             | 0.00              | 25.71              |
| Portugal                                  | 14,496         | 16,033         | 15,869         | 15,158         | 15,620         | 0.05              | 3.05               |
| San Marino                                | 16             | 3              | 5              | 4              | 5              | 0.00              | 25.00              |
| Serbia                                    | 495            | 585            | 663            | 781            | 897            | 0.00              | 14.85              |
| Slovenia                                  | 453            | 307            | 355            | 425            | 383            | 0.00              | -9.88              |
| Spain                                     | 8,198          | 8,788          | 9,251          | 9,022          | 9,682          | 0.03              | 7.32               |
| The Former Yugoslav Republic of Macedonia | 104            | 91             | 128            | 138            | 140            | 0.00              | 1.45               |
| <b>WESTERN EUROPE</b>                     | <b>100,777</b> | <b>101,916</b> | <b>97,051</b>  | <b>95,790</b>  | <b>101,065</b> | <b>0.33</b>       | <b>5.51</b>        |
| Austria                                   | 4,378          | 4,237          | 4,370          | 3,965          | 4,169          | 0.01              | 5.15               |
| Belgium                                   | 4,261          | 4,779          | 4,733          | 4,510          | 4,757          | 0.02              | 5.48               |
| France                                    | 42,480         | 43,467         | 40,032         | 40,994         | 42,701         | 0.14              | 4.16               |
| Germany                                   | 29,310         | 29,696         | 28,170         | 27,590         | 29,963         | 0.10              | 8.60               |
| Liechtenstein                             | 39             | 53             | 51             | 56             | 65             | 0.00              | 16.07              |
| Luxembourg                                | 239            | 276            | 267            | 307            | 281            | 0.00              | -8.47              |
| Monaco                                    | 32             | 46             | 19             | 27             | 23             | 0.00              | -14.81             |
| Netherlands                               | 12,519         | 11,709         | 12,181         | 10,964         | 11,411         | 0.04              | 4.08               |
| Switzerland                               | 7,519          | 7,653          | 7,228          | 7,377          | 7,695          | 0.02              | 4.31               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>17,836</b>  | <b>17,499</b>  | <b>17,484</b>  | <b>15,206</b>  | <b>15,506</b>  | <b>0.05</b>       | <b>1.97</b>        |
| Cyprus                                    | 204            | 281            | 316            | 271            | 346            | 0.00              | 27.68              |
| Israel                                    | 13,551         | 12,808         | 12,878         | 11,277         | 11,615         | 0.04              | 3.00               |
| Turkey                                    | 4,081          | 4,410          | 4,290          | 3,658          | 3,545          | 0.01              | -3.09              |
| <b>OTHER EUROPE</b>                       |                | <b>2</b>       | <b>3</b>       | <b>1</b>       | <b>2</b>       | <b>0.00</b>       | <b>100.00</b>      |
| Other countries of Europe                 |                | 2              | 3              | 1              | 2              | 0.00              | 100.00             |
| <b>MIDDLE EAST</b>                        | <b>14,144</b>  | <b>14,939</b>  | <b>13,734</b>  | <b>15,469</b>  | <b>11,124</b>  | <b>0.04</b>       | <b>-28.09</b>      |
| Bahrain                                   | 200            | 202            | 218            | 254            | 179            | 0.00              | -29.53             |
| Egypt                                     | 1,875          | 1,991          | 2,061          | 2,256          | 1,665          | 0.01              | -26.20             |
| Iraq                                      | 301            | 236            | 235            | 151            | 106            | 0.00              | -29.80             |
| Jordan                                    | 884            | 873            | 734            | 730            | 688            | 0.00              | -5.75              |
| Kuwait                                    | 1,623          | 1,905          | 1,697          | 1,362          | 1,110          | 0.00              | -18.50             |
| Lebanon                                   | 2,634          | 2,493          | 1,946          | 1,593          | 1,297          | 0.00              | -18.58             |
| Libya                                     | 666            | 993            | 960            | 792            | 259            | 0.00              | -67.30             |
| Oman                                      | 81             | 126            | 156            | 144            | 178            | 0.00              | 23.61              |
| Qatar                                     | 284            | 471            | 308            | 356            | 364            | 0.00              | 2.25               |
| Saudi Arabia                              | 2,772          | 3,250          | 2,575          | 2,770          | 2,905          | 0.01              | 4.87               |
| State of Palestine                        | 209            | 163            | 150            | 182            | 133            | 0.00              | -26.92             |
| Syrian Arab Republic                      | 1,135          | 254            | 160            | 154            | 92             | 0.00              | -40.26             |
| United Arab Emirates                      | 914            | 1,362          | 1,286          | 1,276          | 1,072          | 0.00              | -15.99             |
| Yemen                                     | 566            | 620            | 1,248          | 3,449          | 1,076          | 0.00              | -68.80             |
| <b>SOUTH ASIA</b>                         | <b>159,550</b> | <b>169,762</b> | <b>178,410</b> | <b>179,374</b> | <b>176,373</b> | <b>0.57</b>       | <b>-1.67</b>       |
| Afghanistan                               | 237            | 260            | 267            | 173            | 125            | 0.00              | -27.75             |
| Bangladesh                                | 294            | 1,190          | 679            | 750            | 566            | 0.00              | -24.53             |
| Bhutan                                    | 198            | 196            | 395            | 414            | 406            | 0.00              | -1.93              |
| India                                     | 150,838        | 159,907        | 167,136        | 167,542        | 165,265        | 0.53              | -1.36              |
| Iran, Islamic Republic of                 | 3,761          | 3,696          | 5,198          | 4,304          | 4,200          | 0.01              | -2.42              |
| Maldives                                  | 111            | 173            | 133            | 492            | 568            | 0.00              | 15.45              |
| Nepal                                     | 2,439          | 2,405          | 2,684          | 3,993          | 3,449          | 0.01              | -13.62             |
| Pakistan                                  | 1,052          | 1,218          | 1,253          | 943            | 978            | 0.00              | 3.71               |
| Sri Lanka                                 | 620            | 717            | 665            | 763            | 816            | 0.00              | 6.95               |

## MACAO (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>28,082,292</b> | <b>29,324,822</b> | <b>31,525,632</b> | <b>30,714,628</b> | <b>30,950,336</b> | <b>100.00</b>     | <b>0.77</b>        |
| <b>AFRICA</b>                     | <b>26,990</b>         | <b>29,429</b>     | <b>34,987</b>     | <b>30,897</b>     | <b>27,098</b>     | <b>0.09</b>       | <b>-12.30</b>      |
| <b>EAST AFRICA</b>                | <b>4,512</b>          | <b>4,801</b>      | <b>6,023</b>      | <b>5,850</b>      | <b>6,669</b>      | <b>0.02</b>       | <b>14.00</b>       |
| Burundi                           | 76                    | 103               | 134               | 118               | 92                | 0.00              | -22.03             |
| Ethiopia                          | 177                   | 257               | 353               | 337               | 370               | 0.00              | 9.79               |
| Kenya                             | 578                   | 1,024             | 998               | 1,208             | 1,085             | 0.00              | -10.18             |
| Madagascar                        | 344                   | 392               | 538               | 269               | 328               | 0.00              | 21.93              |
| Malawi                            | 22                    | 6                 | 35                | 16                | 38                | 0.00              | 137.50             |
| Mauritius                         | 569                   | 569               | 701               | 780               | 959               | 0.00              | 22.95              |
| Mozambique                        | 442                   | 440               | 590               | 519               | 425               | 0.00              | -18.11             |
| Reunion                           | 1                     |                   |                   | 1                 |                   |                   |                    |
| Rwanda                            | 114                   | 124               | 119               | 100               | 251               | 0.00              | 151.00             |
| Seychelles                        | 169                   | 240               | 120               | 139               | 149               | 0.00              | 7.19               |
| Somalia                           | 36                    | 68                | 106               | 72                | 49                | 0.00              | -31.94             |
| Tanzania, United Republic of      | 505                   | 644               | 1,294             | 1,205             | 1,431             | 0.00              | 18.76              |
| Uganda                            | 1,264                 | 785               | 860               | 929               | 1,348             | 0.00              | 45.10              |
| Zambia                            | 69                    | 42                | 65                | 36                | 38                | 0.00              | 5.56               |
| Zimbabwe                          | 146                   | 107               | 110               | 121               | 106               | 0.00              | -12.40             |
| <b>CENTRAL AFRICA</b>             | <b>5,077</b>          | <b>5,052</b>      | <b>4,361</b>      | <b>2,722</b>      | <b>1,721</b>      | <b>0.01</b>       | <b>-36.77</b>      |
| Angola                            | 1,755                 | 1,945             | 1,923             | 1,677             | 1,009             | 0.00              | -39.83             |
| Cameroon                          | 372                   | 387               | 463               | 259               | 138               | 0.00              | -46.72             |
| Congo                             | 489                   | 508               | 455               | 150               | 127               | 0.00              | -15.33             |
| Congo, Democratic Republic of the | 2,376                 | 2,120             | 1,439             | 549               | 371               | 0.00              | -32.42             |
| Equatorial Guinea                 | 23                    | 18                | 19                | 23                | 5                 | 0.00              | -78.26             |
| Gabon                             | 38                    | 27                | 21                | 18                | 24                | 0.00              | 33.33              |
| Sao Tome and Principe             | 24                    | 47                | 41                | 46                | 47                | 0.00              | 2.17               |
| <b>NORTH AFRICA</b>               | <b>1,927</b>          | <b>1,857</b>      | <b>1,726</b>      | <b>1,859</b>      | <b>2,030</b>      | <b>0.01</b>       | <b>9.20</b>        |
| Algeria                           | 397                   | 301               | 318               | 196               | 188               | 0.00              | -4.08              |
| Morocco                           | 531                   | 741               | 720               | 721               | 893               | 0.00              | 23.86              |
| Sudan                             | 375                   | 395               | 403               | 510               | 541               | 0.00              | 6.08               |
| Tunisia                           | 624                   | 420               | 285               | 432               | 408               | 0.00              | -5.56              |
| <b>SOUTHERN AFRICA</b>            | <b>4,749</b>          | <b>5,053</b>      | <b>5,802</b>      | <b>5,638</b>      | <b>5,341</b>      | <b>0.02</b>       | <b>-5.27</b>       |
| Botswana                          | 22                    | 23                | 20                | 32                | 39                | 0.00              | 21.88              |
| Lesotho                           | 10                    | 12                | 33                | 14                | 13                | 0.00              | -7.14              |
| Namibia                           | 41                    | 30                | 46                | 48                | 57                | 0.00              | 18.75              |
| South Africa                      | 4,667                 | 4,981             | 5,678             | 5,528             | 5,218             | 0.02              | -5.61              |
| Swaziland                         | 9                     | 7                 | 25                | 16                | 14                | 0.00              | -12.50             |
| <b>WEST AFRICA</b>                | <b>8,092</b>          | <b>9,590</b>      | <b>13,893</b>     | <b>11,616</b>     | <b>9,320</b>      | <b>0.03</b>       | <b>-19.77</b>      |
| Benin                             | 187                   | 279               | 641               | 430               | 238               | 0.00              | -44.65             |
| Burkina Faso                      | 47                    | 86                | 160               | 118               | 86                | 0.00              | -27.12             |
| Cabo Verde                        | 242                   | 226               | 216               | 199               | 213               | 0.00              | 7.04               |
| Côte d'Ivoire                     | 216                   | 286               | 398               | 442               | 450               | 0.00              | 1.81               |
| Gambia                            | 171                   | 145               | 255               | 321               | 299               | 0.00              | -6.85              |
| Ghana                             | 399                   | 349               | 393               | 366               | 233               | 0.00              | -36.34             |
| Guinea                            | 1,099                 | 1,189             | 1,164             | 648               | 273               | 0.00              | -57.87             |
| Guinea-Bissau                     | 159                   | 206               | 166               | 136               | 125               | 0.00              | -8.09              |
| Liberia                           | 137                   | 107               | 159               | 42                | 157               | 0.00              | 273.81             |
| Mali                              | 3,429                 | 3,637             | 5,367             | 5,414             | 3,657             | 0.01              | -32.45             |
| Mauritania                        | 47                    | 74                | 86                | 52                | 47                | 0.00              | -9.62              |
| Niger                             | 603                   | 1,249             | 2,258             | 1,447             | 1,397             | 0.00              | -3.46              |
| Nigeria                           | 220                   | 237               | 218               | 239               | 251               | 0.00              | 5.02               |
| Saint Helena                      | 2                     | 1                 | 3                 | 2                 | 2                 | 0.00              |                    |
| Senegal                           | 511                   | 750               | 1,048             | 698               | 1,025             | 0.00              | 46.85              |
| Sierra Leone                      | 203                   | 198               | 532               | 224               | 189               | 0.00              | -15.63             |

## MACAO (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Togo                              | 420            | 571            | 829            | 838            | 678            | 0.00              | -19.09             |
| <b>OTHER AFRICA</b>               | <b>2,633</b>   | <b>3,076</b>   | <b>3,182</b>   | <b>3,212</b>   | <b>2,017</b>   | <b>0.01</b>       | <b>-37.20</b>      |
| Other countries of Africa         | 2,633          | 3,076          | 3,182          | 3,212          | 2,017          | 0.01              | -37.20             |
| <b>AMERICAS</b>                   | <b>306,521</b> | <b>288,691</b> | <b>285,661</b> | <b>286,327</b> | <b>299,849</b> | <b>0.97</b>       | <b>4.72</b>        |
| <b>CARIBBEAN</b>                  | <b>1,152</b>   | <b>1,239</b>   | <b>1,444</b>   | <b>1,368</b>   | <b>1,561</b>   | <b>0.01</b>       | <b>14.11</b>       |
| Antigua and Barbuda               | 5              | 8              | 49             | 66             | 71             | 0.00              | 7.58               |
| Aruba                             | 1              |                |                |                |                |                   |                    |
| Bahamas                           | 49             | 35             | 23             | 59             | 45             | 0.00              | -23.73             |
| Barbados                          | 21             | 28             | 23             | 26             | 17             | 0.00              | -34.62             |
| Bermuda                           | 12             | 4              | 3              | 1              | 9              | 0.00              | 800.00             |
| Cayman Islands                    | 11             | 2              | 5              | 1              |                |                   |                    |
| Cuba                              | 60             | 135            | 179            | 148            | 191            | 0.00              | 29.05              |
| Curaçao                           |                |                | 1              |                |                |                   |                    |
| Dominica                          | 72             | 48             | 69             | 63             | 102            | 0.00              | 61.90              |
| Dominican Republic                | 373            | 373            | 396            | 317            | 313            | 0.00              | -1.26              |
| Grenada                           | 10             | 10             | 45             | 30             | 81             | 0.00              | 170.00             |
| Guadeloupe                        |                | 1              |                |                |                |                   |                    |
| Haiti                             | 15             | 17             | 14             | 26             | 14             | 0.00              | -46.15             |
| Jamaica                           | 194            | 163            | 210            | 211            | 231            | 0.00              | 9.48               |
| Martinique                        |                | 1              |                |                |                |                   |                    |
| Puerto Rico                       |                | 2              |                | 1              | 1              | 0.00              |                    |
| Saint Kitts and Nevis             | 164            | 226            | 235            | 234            | 291            | 0.00              | 24.36              |
| Saint Lucia                       | 4              | 3              | 3              | 16             | 5              | 0.00              | -68.75             |
| Saint Vincent and the Grenadines  | 2              | 2              | 9              | 4              | 4              | 0.00              |                    |
| Sint Maarten (Dutch part)         |                |                |                | 2              |                |                   |                    |
| Trinidad and Tobago               | 159            | 178            | 179            | 163            | 186            | 0.00              | 14.11              |
| Turks and Caicos Islands          |                | 3              | 1              |                |                |                   |                    |
| <b>CENTRAL AMERICA</b>            | <b>2,717</b>   | <b>2,851</b>   | <b>2,818</b>   | <b>2,700</b>   | <b>2,870</b>   | <b>0.01</b>       | <b>6.30</b>        |
| Belize                            | 542            | 746            | 721            | 620            | 585            | 0.00              | -5.65              |
| Costa Rica                        | 738            | 731            | 676            | 669            | 791            | 0.00              | 18.24              |
| El Salvador                       | 48             | 48             | 75             | 73             | 72             | 0.00              | -1.37              |
| Guatemala                         | 247            | 241            | 205            | 201            | 294            | 0.00              | 46.27              |
| Honduras                          | 226            | 232            | 243            | 244            | 246            | 0.00              | 0.82               |
| Nicaragua                         | 39             | 30             | 54             | 36             | 21             | 0.00              | -41.67             |
| Panama                            | 877            | 823            | 844            | 857            | 861            | 0.00              | 0.47               |
| <b>NORTH AMERICA</b>              | <b>277,372</b> | <b>259,418</b> | <b>257,600</b> | <b>259,498</b> | <b>271,582</b> | <b>0.88</b>       | <b>4.66</b>        |
| Canada                            | 83,459         | 74,213         | 70,601         | 70,973         | 75,173         | 0.24              | 5.92               |
| Mexico                            | 5,183          | 5,678          | 5,542          | 5,993          | 5,524          | 0.02              | -7.83              |
| United States of America          | 188,730        | 179,527        | 181,457        | 182,532        | 190,885        | 0.62              | 4.58               |
| <b>SOUTH AMERICA</b>              | <b>25,280</b>  | <b>25,183</b>  | <b>23,799</b>  | <b>22,761</b>  | <b>23,836</b>  | <b>0.08</b>       | <b>4.72</b>        |
| Argentina                         | 1,590          | 1,659          | 1,368          | 1,593          | 1,991          | 0.01              | 24.98              |
| Bolivia, Plurinational State of   | 175            | 268            | 252            | 242            | 211            | 0.00              | -12.81             |
| Brazil                            | 10,283         | 9,785          | 9,674          | 9,471          | 9,974          | 0.03              | 5.31               |
| Chile                             | 1,371          | 1,488          | 1,358          | 1,343          | 1,428          | 0.00              | 6.33               |
| Colombia                          | 3,854          | 3,848          | 3,880          | 3,193          | 2,623          | 0.01              | -17.85             |
| Ecuador                           | 819            | 672            | 675            | 721            | 750            | 0.00              | 4.02               |
| Falkland Islands (Malvinas)       | 1              |                | 1              |                |                |                   |                    |
| French Guiana                     | 1              | 2              |                |                |                |                   |                    |
| Guyana                            | 87             | 97             | 81             | 77             | 96             | 0.00              | 24.68              |
| Paraguay                          | 55             | 75             | 93             | 71             | 83             | 0.00              | 16.90              |
| Peru                              | 1,473          | 1,543          | 1,375          | 1,417          | 1,276          | 0.00              | -9.95              |
| Suriname                          | 185            | 165            | 196            | 179            | 175            | 0.00              | -2.23              |
| Uruguay                           | 158            | 219            | 217            | 151            | 227            | 0.00              | 50.33              |
| Venezuela, Bolivarian Republic of | 5,228          | 5,362          | 4,629          | 4,303          | 5,002          | 0.02              | 16.24              |

## MACAO (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>27,294,670</b> | <b>28,532,561</b> | <b>30,725,613</b> | <b>29,929,936</b> | <b>30,148,130</b> | <b>97.41</b>      | <b>0.73</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>25,904,934</b> | <b>27,173,120</b> | <b>29,496,322</b> | <b>28,778,643</b> | <b>28,921,822</b> | <b>93.45</b>      | <b>0.50</b>        |
| China                                  | 16,902,499        | 18,632,207        | 21,252,410        | 20,410,615        | 20,454,104        | 66.09             | 0.21               |
| Hong Kong (China)                      | 7,081,153         | 6,766,044         | 6,426,608         | 6,534,543         | 6,419,839         | 20.74             | -1.76              |
| Japan                                  | 395,989           | 290,622           | 299,849           | 282,217           | 300,613           | 0.97              | 6.52               |
| Korea, Democratic People's Republic of | 1,318             | 1,781             | 1,346             | 1,087             | 1,044             | 0.00              | -3.96              |
| Korea, Republic of                     | 444,773           | 474,269           | 554,521           | 554,177           | 662,321           | 2.14              | 19.51              |
| Mongolia                               | 7,150             | 7,008             | 7,835             | 7,945             | 9,376             | 0.03              | 18.01              |
| Taiwan Province of China               | 1,072,052         | 1,001,189         | 953,753           | 988,059           | 1,074,525         | 3.47              | 8.75               |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,257,757</b>  | <b>1,231,428</b>  | <b>1,103,376</b>  | <b>1,041,495</b>  | <b>1,115,386</b>  | <b>3.60</b>       | <b>7.09</b>        |
| Brunei Darussalam                      | 1,786             | 1,566             | 1,469             | 1,385             | 1,453             | 0.00              | 4.91               |
| Cambodia                               | 4,357             | 4,332             | 5,646             | 6,358             | 8,316             | 0.03              | 30.80              |
| Indonesia                              | 209,084           | 208,481           | 189,189           | 163,353           | 182,467           | 0.59              | 11.70              |
| Lao People's Democratic Republic       | 1,286             | 1,244             | 1,083             | 1,190             | 1,437             | 0.00              | 20.76              |
| Malaysia                               | 301,802           | 291,136           | 250,046           | 229,102           | 222,809           | 0.72              | -2.75              |
| Myanmar                                | 4,552             | 4,913             | 6,315             | 7,364             | 8,652             | 0.03              | 17.49              |
| Philippines                            | 283,881           | 274,103           | 262,853           | 276,806           | 287,025           | 0.93              | 3.69               |
| Singapore                              | 205,692           | 189,751           | 196,491           | 158,814           | 155,763           | 0.50              | -1.92              |
| Thailand                               | 231,295           | 238,635           | 175,906           | 180,836           | 236,169           | 0.76              | 30.60              |
| Timor-Leste                            | 154               | 162               | 155               | 167               | 192               | 0.00              | 14.97              |
| Viet Nam                               | 13,868            | 17,105            | 14,223            | 16,120            | 11,103            | 0.04              | -31.12             |
| <b>AUSTRALASIA</b>                     | <b>127,694</b>    | <b>123,967</b>    | <b>120,479</b>    | <b>105,976</b>    | <b>107,017</b>    | <b>0.35</b>       | <b>0.98</b>        |
| Australia                              | 113,295           | 109,566           | 105,914           | 92,404            | 93,286            | 0.30              | 0.95               |
| New Zealand                            | 14,399            | 14,401            | 14,565            | 13,572            | 13,731            | 0.04              | 1.17               |
| <b>MELANESIA</b>                       | <b>908</b>        | <b>930</b>        | <b>984</b>        | <b>948</b>        | <b>1,014</b>      | <b>0.00</b>       | <b>6.96</b>        |
| Fiji                                   | 379               | 493               | 492               | 449               | 429               | 0.00              | -4.45              |
| New Caledonia                          |                   |                   | 2                 |                   | 1                 | 0.00              |                    |
| Papua New Guinea                       | 126               | 128               | 142               | 110               | 127               | 0.00              | 15.45              |
| Solomon Islands                        | 272               | 265               | 248               | 240               | 245               | 0.00              | 2.08               |
| Vanuatu                                | 131               | 44                | 100               | 149               | 212               | 0.00              | 42.28              |
| <b>MICRONESIA</b>                      | <b>323</b>        | <b>217</b>        | <b>272</b>        | <b>242</b>        | <b>245</b>        | <b>0.00</b>       | <b>1.24</b>        |
| Kiribati                               | 21                | 15                | 17                | 16                | 11                | 0.00              | -31.25             |
| Marshall Islands                       | 232               | 174               | 188               | 115               | 154               | 0.00              | 33.91              |
| Micronesia, Federated States of        | 4                 | 1                 | 2                 | 5                 | 4                 | 0.00              | -20.00             |
| Nauru                                  | 62                | 26                | 42                | 53                | 24                | 0.00              | -54.72             |
| Palau                                  | 4                 | 1                 | 23                | 53                | 52                | 0.00              | -1.89              |
| <b>POLYNESIA</b>                       | <b>240</b>        | <b>199</b>        | <b>130</b>        | <b>147</b>        | <b>113</b>        | <b>0.00</b>       | <b>-23.13</b>      |
| Samoa                                  | 24                | 4                 | 26                | 31                | 33                | 0.00              | 6.45               |
| Tonga                                  | 213               | 192               | 101               | 116               | 80                | 0.00              | -31.03             |
| Tuvalu                                 | 3                 | 3                 | 3                 |                   |                   |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>2,814</b>      | <b>2,700</b>      | <b>4,050</b>      | <b>2,485</b>      | <b>2,533</b>      | <b>0.01</b>       | <b>1.93</b>        |
| Other countries of Asia                | 2,814             | 2,700             | 4,050             | 2,485             | 2,533             | 0.01              | 1.93               |
| <b>EUROPE</b>                          | <b>280,524</b>    | <b>290,344</b>    | <b>287,311</b>    | <b>272,894</b>    | <b>287,949</b>    | <b>0.93</b>       | <b>5.52</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>43,997</b>     | <b>48,753</b>     | <b>51,753</b>     | <b>42,222</b>     | <b>46,854</b>     | <b>0.15</b>       | <b>10.97</b>       |
| Belarus                                | 628               | 827               | 1,126             | 1,078             | 1,263             | 0.00              | 17.16              |
| Bulgaria                               | 1,136             | 1,136             | 1,173             | 1,252             | 1,199             | 0.00              | -4.23              |
| Czech Republic                         | 1,740             | 1,764             | 1,725             | 1,528             | 1,793             | 0.01              | 17.34              |
| Estonia                                | 646               | 549               | 496               | 488               | 645               | 0.00              | 32.17              |
| Hungary                                | 1,734             | 1,712             | 1,914             | 1,600             | 1,879             | 0.01              | 17.44              |
| Latvia                                 | 412               | 698               | 375               | 504               | 495               | 0.00              | -1.79              |
| Lithuania                              | 516               | 466               | 480               | 552               | 631               | 0.00              | 14.31              |
| Moldova, Republic of                   | 147               | 163               | 356               | 298               | 308               | 0.00              | 3.36               |
| Poland                                 | 4,258             | 4,750             | 5,250             | 4,882             | 5,190             | 0.02              | 6.31               |
| Romania                                | 2,313             | 2,288             | 2,332             | 2,175             | 2,671             | 0.01              | 22.80              |
| Russian Federation                     | 26,844            | 30,528            | 31,908            | 22,844            | 25,147            | 0.08              | 10.08              |



## MACAO (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|   | 2012           | 2013           | 2014          | 2015          | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|---------------|---------------|----------------|-------------------|--------------------|
| Slovakia                                  | 1,210          | 982            | 1,008         | 935           | 976            | 0.00              | 4.39               |
| Ukraine                                   | 2,413          | 2,890          | 3,610         | 4,086         | 4,657          | 0.02              | 13.97              |
| <b>NORTHERN EUROPE</b>                    | <b>79,230</b>  | <b>81,031</b>  | <b>79,084</b> | <b>78,466</b> | <b>81,829</b>  | <b>0.26</b>       | <b>4.29</b>        |
| Denmark                                   | 3,264          | 3,345          | 2,794         | 2,753         | 3,085          | 0.01              | 12.06              |
| Faeroe Islands                            |                | 2              |               |               |                |                   |                    |
| Finland                                   | 3,412          | 3,441          | 3,118         | 3,250         | 3,327          | 0.01              | 2.37               |
| Iceland                                   | 149            | 188            | 102           | 147           | 108            | 0.00              | -26.53             |
| Ireland                                   | 3,527          | 3,749          | 3,822         | 3,655         | 3,807          | 0.01              | 4.16               |
| Norway                                    | 2,492          | 2,445          | 2,203         | 2,309         | 2,619          | 0.01              | 13.43              |
| Sweden                                    | 6,918          | 6,531          | 6,289         | 6,367         | 7,582          | 0.02              | 19.08              |
| United Kingdom                            | 59,468         | 61,330         | 60,756        | 59,985        | 61,301         | 0.20              | 2.19               |
| <b>SOUTHERN EUROPE</b>                    | <b>38,685</b>  | <b>41,158</b>  | <b>41,981</b> | <b>41,238</b> | <b>42,716</b>  | <b>0.14</b>       | <b>3.58</b>        |
| Albania                                   | 78             | 99             | 111           | 124           | 184            | 0.00              | 48.39              |
| Andorra                                   | 18             | 26             | 12            | 19            | 28             | 0.00              | 47.37              |
| Bosnia and Herzegovina                    | 45             | 61             | 101           | 75            | 55             | 0.00              | -26.67             |
| Croatia                                   | 529            | 571            | 545           | 461           | 499            | 0.00              | 8.24               |
| Gibraltar                                 |                | 2              |               |               |                |                   |                    |
| Greece                                    | 1,095          | 1,037          | 1,067         | 1,200         | 1,276          | 0.00              | 6.33               |
| Holy See                                  | 2              |                | 5             | 7             | 16             | 0.00              | 128.57             |
| Italy                                     | 13,004         | 13,487         | 13,758        | 13,686        | 13,802         | 0.04              | 0.85               |
| Malta                                     | 127            | 89             | 114           | 114           | 103            | 0.00              | -9.65              |
| Montenegro                                | 32             | 39             | 43            | 35            | 44             | 0.00              | 25.71              |
| Portugal                                  | 14,497         | 16,034         | 15,868        | 15,166        | 15,624         | 0.05              | 3.02               |
| San Marino                                | 18             | 3              | 5             | 4             | 5              | 0.00              | 25.00              |
| Serbia                                    | 493            | 585            | 662           | 781           | 897            | 0.00              | 14.85              |
| Slovenia                                  | 455            | 308            | 355           | 425           | 383            | 0.00              | -9.88              |
| Spain                                     | 8,190          | 8,723          | 9,208         | 9,002         | 9,659          | 0.03              | 7.30               |
| The Former Yugoslav Republic of Macedonia | 102            | 92             | 127           | 138           | 140            | 0.00              | 1.45               |
| Yugoslavia, SFR (former)                  |                | 2              |               | 1             | 1              | 0.00              |                    |
| <b>WESTERN EUROPE</b>                     | <b>100,780</b> | <b>101,893</b> | <b>97,001</b> | <b>95,758</b> | <b>101,034</b> | <b>0.33</b>       | <b>5.51</b>        |
| Austria                                   | 4,375          | 4,238          | 4,372         | 3,964         | 4,166          | 0.01              | 5.10               |
| Belgium                                   | 4,261          | 4,782          | 4,735         | 4,511         | 4,757          | 0.02              | 5.45               |
| France                                    | 42,486         | 43,440         | 39,976        | 40,955        | 42,650         | 0.14              | 4.14               |
| Germany                                   | 29,320         | 29,717         | 28,191        | 27,601        | 29,977         | 0.10              | 8.61               |
| Liechtenstein                             | 39             | 54             | 51            | 56            | 65             | 0.00              | 16.07              |
| Luxembourg                                | 239            | 261            | 269           | 313           | 282            | 0.00              | -9.90              |
| Monaco                                    | 33             | 46             | 20            | 27            | 23             | 0.00              | -14.81             |
| Netherlands                               | 12,506         | 11,697         | 12,157        | 10,954        | 11,395         | 0.04              | 4.03               |
| Switzerland                               | 7,521          | 7,658          | 7,230         | 7,377         | 7,719          | 0.02              | 4.64               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>17,832</b>  | <b>17,509</b>  | <b>17,492</b> | <b>15,210</b> | <b>15,516</b>  | <b>0.05</b>       | <b>2.01</b>        |
| Cyprus                                    | 203            | 281            | 317           | 271           | 347            | 0.00              | 28.04              |
| Israel                                    | 13,551         | 12,816         | 12,887        | 11,283        | 11,624         | 0.04              | 3.02               |
| Turkey                                    | 4,078          | 4,412          | 4,288         | 3,656         | 3,545          | 0.01              | -3.04              |
| <b>MIDDLE EAST</b>                        | <b>14,131</b>  | <b>14,901</b>  | <b>13,725</b> | <b>15,453</b> | <b>11,102</b>  | <b>0.04</b>       | <b>-28.16</b>      |
| Bahrain                                   | 198            | 202            | 219           | 251           | 175            | 0.00              | -30.28             |
| Egypt                                     | 1,878          | 1,992          | 2,058         | 2,257         | 1,663          | 0.01              | -26.32             |
| Iraq                                      | 299            | 223            | 232           | 145           | 99             | 0.00              | -31.72             |
| Jordan                                    | 886            | 872            | 733           | 730           | 687            | 0.00              | -5.89              |
| Kuwait                                    | 1,623          | 1,904          | 1,698         | 1,362         | 1,110          | 0.00              | -18.50             |
| Lebanon                                   | 2,641          | 2,490          | 1,945         | 1,589         | 1,294          | 0.00              | -18.57             |
| Libya                                     | 666            | 991            | 958           | 792           | 256            | 0.00              | -67.68             |
| Oman                                      | 76             | 119            | 154           | 141           | 178            | 0.00              | 26.24              |
| Qatar                                     | 284            | 471            | 308           | 356           | 364            | 0.00              | 2.25               |
| Saudi Arabia                              | 2,755          | 3,243          | 2,578         | 2,769         | 2,905          | 0.01              | 4.91               |
| State of Palestine                        | 209            | 164            | 150           | 182           | 133            | 0.00              | -26.92             |

## MACAO (CHINA)

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                           | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Syrian Arab Republic      | 1,136          | 250            | 158            | 151            | 89             | 0.00              | -41.06             |
| United Arab Emirates      | 914            | 1,365          | 1,286          | 1,277          | 1,073          | 0.00              | -15.97             |
| Yemen                     | 566            | 615            | 1,248          | 3,451          | 1,076          | 0.00              | -68.82             |
| <b>SOUTH ASIA</b>         | <b>159,456</b> | <b>168,896</b> | <b>178,335</b> | <b>179,121</b> | <b>176,208</b> | <b>0.57</b>       | <b>-1.63</b>       |
| Afghanistan               | 238            | 209            | 233            | 130            | 82             | 0.00              | -36.92             |
| Bangladesh                | 210            | 294            | 578            | 517            | 435            | 0.00              | -15.86             |
| Bhutan                    | 200            | 190            | 386            | 412            | 406            | 0.00              | -1.46              |
| India                     | 150,825        | 160,019        | 167,216        | 167,578        | 165,278        | 0.53              | -1.37              |
| Iran, Islamic Republic of | 3,754          | 3,672          | 5,200          | 4,305          | 4,202          | 0.01              | -2.39              |
| Maldives                  | 112            | 173            | 136            | 492            | 567            | 0.00              | 15.24              |
| Nepal                     | 2,444          | 2,405          | 2,678          | 3,985          | 3,449          | 0.01              | -13.45             |
| Pakistan                  | 1,052          | 1,218          | 1,246          | 939            | 972            | 0.00              | 3.51               |
| Sri Lanka                 | 621            | 716            | 662            | 763            | 817            | 0.00              | 7.08               |

## MACAO (CHINA)

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                 | 2013              | 2014              | 2015             | 2016              | Market share 2016 | % Change 2016-2015 |
|--|----------------------|-------------------|-------------------|------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>8,885,266</b> | <b>10,016,020</b> | <b>10,018,317</b> | <b>9,924,327</b> | <b>11,299,923</b> | <b>100.00</b>     | <b>13.86</b>       |
| <b>AMERICAS</b>                        | <b>107,911</b>       | <b>113,388</b>    | <b>108,695</b>    | <b>108,978</b>   | <b>119,102</b>    | <b>1.05</b>       | <b>9.29</b>        |
| <b>NORTH AMERICA</b>                   | <b>98,425</b>        | <b>101,202</b>    | <b>94,692</b>     | <b>93,240</b>    | <b>103,235</b>    | <b>0.91</b>       | <b>10.72</b>       |
| Canada                                 | 31,510               | 29,219            | 25,366            | 23,821           | 28,136            | 0.25              | 18.11              |
| United States of America               | 66,915               | 71,983            | 69,326            | 69,419           | 75,099            | 0.66              | 8.18               |
| <b>OTHER AMERICAS</b>                  | <b>9,486</b>         | <b>12,186</b>     | <b>14,003</b>     | <b>15,738</b>    | <b>15,867</b>     | <b>0.14</b>       | <b>0.82</b>        |
| Other countries of the Americas        | 9,486                | 12,186            | 14,003            | 15,738           | 15,867            | 0.14              | 0.82               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>8,455,145</b>     | <b>9,454,063</b>  | <b>9,503,869</b>  | <b>9,481,485</b> | <b>10,834,278</b> | <b>95.88</b>      | <b>14.27</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>7,867,123</b>     | <b>8,843,414</b>  | <b>8,987,675</b>  | <b>9,029,008</b> | <b>10,353,589</b> | <b>91.63</b>      | <b>14.67</b>       |
| China                                  | 5,372,718            | 6,319,488         | 6,938,468         | 6,744,981        | 7,607,697         | 67.33             | 12.79              |
| Hong Kong (China)                      | 1,701,857            | 1,743,107         | 1,301,992         | 1,512,887        | 1,779,869         | 15.75             | 17.65              |
| Japan                                  | 243,533              | 181,664           | 171,660           | 161,897          | 184,778           | 1.64              | 14.13              |
| Korea, Republic of                     | 186,240              | 213,328           | 216,782           | 226,583          | 304,325           | 2.69              | 34.31              |
| Taiwan Province of China               | 362,775              | 385,827           | 358,773           | 382,660          | 476,920           | 4.22              | 24.63              |
| <b>SOUTH-EAST ASIA</b>                 | <b>479,988</b>       | <b>494,554</b>    | <b>407,662</b>    | <b>360,015</b>   | <b>383,949</b>    | <b>3.40</b>       | <b>6.65</b>        |
| Indonesia                              | 81,535               | 92,353            | 78,326            | 60,510           | 71,390            | 0.63              | 17.98              |
| Malaysia                               | 117,632              | 123,959           | 106,503           | 97,365           | 107,522           | 0.95              | 10.43              |
| Philippines                            | 70,161               | 65,074            | 58,208            | 54,031           | 52,783            | 0.47              | -2.31              |
| Singapore                              | 99,617               | 99,725            | 90,598            | 75,494           | 80,475            | 0.71              | 6.60               |
| Thailand                               | 111,043              | 113,443           | 74,027            | 72,615           | 71,779            | 0.64              | -1.15              |
| <b>AUSTRALASIA</b>                     | <b>57,517</b>        | <b>59,926</b>     | <b>56,089</b>     | <b>47,925</b>    | <b>52,465</b>     | <b>0.46</b>       | <b>9.47</b>        |
| Australia                              | 50,268               | 51,987            | 48,924            | 41,726           | 45,737            | 0.40              | 9.61               |
| New Zealand                            | 7,249                | 7,939             | 7,165             | 6,199            | 6,728             | 0.06              | 8.53               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>50,517</b>        | <b>56,169</b>     | <b>52,443</b>     | <b>44,537</b>    | <b>44,275</b>     | <b>0.39</b>       | <b>-0.59</b>       |
| Other countries of Asia                | 43,476               | 52,758            | 47,463            | 41,132           | 41,606            | 0.37              | 1.15               |
| Other countries of Oceania             | 7,041                | 3,411             | 4,980             | 3,405            | 2,669             | 0.02              | -21.62             |
| <b>EUROPE</b>                          | <b>100,596</b>       | <b>107,246</b>    | <b>115,593</b>    | <b>104,626</b>   | <b>116,587</b>    | <b>1.03</b>       | <b>11.43</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>21,504</b>        | <b>23,510</b>     | <b>22,989</b>     | <b>25,321</b>    | <b>27,110</b>     | <b>0.24</b>       | <b>7.07</b>        |
| United Kingdom                         | 21,504               | 23,510            | 22,989            | 25,321           | 27,110            | 0.24              | 7.07               |
| <b>SOUTHERN EUROPE</b>                 | <b>20,214</b>        | <b>18,144</b>     | <b>18,944</b>     | <b>17,442</b>    | <b>18,497</b>     | <b>0.16</b>       | <b>6.05</b>        |
| Italy                                  | 6,829                | 6,647             | 8,663             | 8,308            | 7,401             | 0.07              | -10.92             |
| Portugal                               | 13,385               | 11,497            | 10,281            | 9,134            | 11,096            | 0.10              | 21.48              |
| <b>WESTERN EUROPE</b>                  | <b>23,882</b>        | <b>26,048</b>     | <b>22,738</b>     | <b>23,670</b>    | <b>29,655</b>     | <b>0.26</b>       | <b>25.29</b>       |
| France                                 | 14,399               | 15,987            | 13,419            | 13,756           | 16,940            | 0.15              | 23.15              |
| Germany                                | 9,483                | 10,061            | 9,319             | 9,914            | 12,715            | 0.11              | 28.25              |
| <b>OTHER EUROPE</b>                    | <b>34,996</b>        | <b>39,544</b>     | <b>50,922</b>     | <b>38,193</b>    | <b>41,325</b>     | <b>0.37</b>       | <b>8.20</b>        |
| Other countries of Europe              | 34,996               | 39,544            | 50,922            | 38,193           | 41,325            | 0.37              | 8.20               |
| <b>SOUTH ASIA</b>                      | <b>106,028</b>       | <b>137,457</b>    | <b>126,678</b>    | <b>141,271</b>   | <b>132,349</b>    | <b>1.17</b>       | <b>-6.32</b>       |
| India                                  | 106,028              | 137,457           | 126,678           | 141,271          | 132,349           | 1.17              | -6.32              |
| <b>NOT SPECIFIED</b>                   | <b>115,586</b>       | <b>203,866</b>    | <b>163,482</b>    | <b>87,967</b>    | <b>97,607</b>     | <b>0.86</b>       | <b>10.96</b>       |
| Other countries of the World           | 115,586              | 203,866           | 163,482           | 87,967           | 97,607            | 0.86              | 10.96              |

## MACAO (CHINA)

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>11,613,908</b> | <b>13,079,951</b> | <b>13,427,224</b> | <b>13,496,238</b> | <b>14,882,704</b> | <b>100.00</b>     | <b>10.27</b>       |
| <b>AMERICAS</b>                        | <b>283,727</b>        | <b>270,326</b>    | <b>281,138</b>    | <b>263,001</b>    | <b>239,882</b>    | <b>1.61</b>       | <b>-8.79</b>       |
| <b>NORTH AMERICA</b>                   | <b>261,459</b>        | <b>239,956</b>    | <b>245,034</b>    | <b>225,274</b>    | <b>206,030</b>    | <b>1.38</b>       | <b>-8.54</b>       |
| Canada                                 | 62,353                | 60,146            | 58,675            | 51,102            | 56,513            | 0.38              | 10.59              |
| United States of America               | 199,106               | 179,810           | 186,359           | 174,172           | 149,517           | 1.00              | -14.16             |
| <b>OTHER AMERICAS</b>                  | <b>22,268</b>         | <b>30,370</b>     | <b>36,104</b>     | <b>37,727</b>     | <b>33,852</b>     | <b>0.23</b>       | <b>-10.27</b>      |
| Other countries of the Americas        | 22,268                | 30,370            | 36,104            | 37,727            | 33,852            | 0.23              | -10.27             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>10,383,847</b>     | <b>11,657,755</b> | <b>12,056,735</b> | <b>12,301,427</b> | <b>13,836,130</b> | <b>92.97</b>      | <b>12.48</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>9,251,701</b>      | <b>10,485,305</b> | <b>11,057,005</b> | <b>11,424,576</b> | <b>12,836,177</b> | <b>86.25</b>      | <b>12.36</b>       |
| China                                  | 5,944,896             | 6,927,007         | 8,004,944         | 8,162,059         | 9,029,243         | 60.67             | 10.62              |
| Hong Kong (China)                      | 1,992,862             | 2,242,051         | 1,728,449         | 1,954,930         | 2,247,423         | 15.10             | 14.96              |
| Japan                                  | 427,857               | 327,879           | 308,996           | 295,009           | 361,544           | 2.43              | 22.55              |
| Korea, Republic of                     | 274,254               | 351,022           | 366,370           | 365,272           | 431,928           | 2.90              | 18.25              |
| Taiwan Province of China               | 611,832               | 637,346           | 648,246           | 647,306           | 766,039           | 5.15              | 18.34              |
| <b>SOUTH-EAST ASIA</b>                 | <b>847,906</b>        | <b>865,897</b>    | <b>748,637</b>    | <b>688,096</b>    | <b>769,800</b>    | <b>5.17</b>       | <b>11.87</b>       |
| Indonesia                              | 161,147               | 149,813           | 125,999           | 100,936           | 141,350           | 0.95              | 40.04              |
| Malaysia                               | 184,560               | 209,393           | 201,644           | 194,595           | 233,069           | 1.57              | 19.77              |
| Philippines                            | 130,208               | 112,400           | 105,479           | 104,244           | 97,409            | 0.65              | -6.56              |
| Singapore                              | 188,801               | 192,665           | 177,975           | 149,780           | 159,458           | 1.07              | 6.46               |
| Thailand                               | 183,190               | 201,626           | 137,540           | 138,541           | 138,514           | 0.93              | -0.02              |
| <b>AUSTRALASIA</b>                     | <b>145,137</b>        | <b>134,866</b>    | <b>125,094</b>    | <b>106,070</b>    | <b>124,032</b>    | <b>0.83</b>       | <b>16.93</b>       |
| Australia                              | 119,315               | 110,648           | 103,466           | 90,203            | 107,522           | 0.72              | 19.20              |
| New Zealand                            | 25,822                | 24,218            | 21,628            | 15,867            | 16,510            | 0.11              | 4.05               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>139,103</b>        | <b>171,687</b>    | <b>125,999</b>    | <b>82,685</b>     | <b>106,121</b>    | <b>0.71</b>       | <b>28.34</b>       |
| Other countries of Asia                | 124,910               | 162,785           | 113,309           | 70,887            | 98,961            | 0.66              | 39.60              |
| Other countries of Oceania             | 14,193                | 8,902             | 12,690            | 11,798            | 7,160             | 0.05              | -39.31             |
| <b>EUROPE</b>                          | <b>263,355</b>        | <b>275,668</b>    | <b>296,726</b>    | <b>254,671</b>    | <b>263,018</b>    | <b>1.77</b>       | <b>3.28</b>        |
| <b>NORTHERN EUROPE</b>                 | <b>56,589</b>         | <b>63,756</b>     | <b>62,680</b>     | <b>62,127</b>     | <b>60,341</b>     | <b>0.41</b>       | <b>-2.87</b>       |
| United Kingdom                         | 56,589                | 63,756            | 62,680            | 62,127            | 60,341            | 0.41              | -2.87              |
| <b>SOUTHERN EUROPE</b>                 | <b>51,622</b>         | <b>56,663</b>     | <b>48,733</b>     | <b>47,084</b>     | <b>37,640</b>     | <b>0.25</b>       | <b>-20.06</b>      |
| Italy                                  | 23,174                | 27,119            | 26,041            | 27,364            | 16,247            | 0.11              | -40.63             |
| Portugal                               | 28,448                | 29,544            | 22,692            | 19,720            | 21,393            | 0.14              | 8.48               |
| <b>WESTERN EUROPE</b>                  | <b>64,302</b>         | <b>62,304</b>     | <b>61,104</b>     | <b>55,192</b>     | <b>61,383</b>     | <b>0.41</b>       | <b>11.22</b>       |
| France                                 | 37,057                | 37,956            | 35,211            | 31,761            | 33,595            | 0.23              | 5.77               |
| Germany                                | 27,245                | 24,348            | 25,893            | 23,431            | 27,788            | 0.19              | 18.60              |
| <b>OTHER EUROPE</b>                    | <b>90,842</b>         | <b>92,945</b>     | <b>124,209</b>    | <b>90,268</b>     | <b>103,654</b>    | <b>0.70</b>       | <b>14.83</b>       |
| Other countries of Europe              | 90,842                | 92,945            | 124,209           | 90,268            | 103,654           | 0.70              | 14.83              |
| <b>SOUTH ASIA</b>                      | <b>257,577</b>        | <b>306,637</b>    | <b>278,989</b>    | <b>256,425</b>    | <b>279,147</b>    | <b>1.88</b>       | <b>8.86</b>        |
| India                                  | 257,577               | 306,637           | 278,989           | 256,425           | 279,147           | 1.88              | 8.86               |
| <b>NOT SPECIFIED</b>                   | <b>425,402</b>        | <b>569,565</b>    | <b>513,636</b>    | <b>420,714</b>    | <b>264,527</b>    | <b>1.78</b>       | <b>-37.12</b>      |
| Other countries of the World           | 425,402               | 569,565           | 513,636           | 420,714           | 264,527           | 1.78              | -37.12             |

## MADAGASCAR

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012           | 2013           | 2014           | 2015           | 2016       | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|----------------|----------------|----------------|------------|-------------------|--------------------|
| <b>TOTAL</b>                 | <b>255,942</b> | <b>196,375</b> | <b>222,374</b> | <b>244,321</b> |            |                   |                    |
| <b>AFRICA</b>                | <b>45,179</b>  | <b>34,874</b>  | <b>36,937</b>  | <b>12,079</b>  |            |                   |                    |
| <b>EAST AFRICA</b>           | <b>34,196</b>  | <b>27,936</b>  | <b>28,619</b>  | <b>7,790</b>   |            |                   |                    |
| Burundi                      |                |                |                |                | 48         |                   |                    |
| Comoros                      | 5,969          | 4,069          | 3,758          |                | 2,397      |                   |                    |
| Djibouti                     |                |                |                |                | 10         |                   |                    |
| Eritrea                      |                |                |                |                | 1          |                   |                    |
| Ethiopia                     |                |                |                |                | 24         |                   |                    |
| Kenya                        | 571            | 397            | 422            |                | 368        |                   |                    |
| Malawi                       |                |                |                |                | 32         |                   |                    |
| Mauritius                    | 8,418          | 5,498          | 5,915          |                | 3,921      |                   |                    |
| Mozambique                   |                |                |                |                | 47         |                   |                    |
| Reunion                      | 18,760         | 17,752         | 18,235         |                |            |                   |                    |
| Rwanda                       |                |                |                |                | 47         |                   |                    |
| Seychelles                   | 478            | 220            | 289            |                | 464        |                   |                    |
| Somalia                      |                |                |                |                | 1          |                   |                    |
| Tanzania, United Republic of |                |                |                |                | 263        |                   |                    |
| Uganda                       |                |                |                |                | 41         |                   |                    |
| Zambia                       |                |                |                |                | 44         |                   |                    |
| Zimbabwe                     |                |                |                |                | 82         |                   |                    |
| <b>CENTRAL AFRICA</b>        |                |                |                |                | <b>440</b> |                   |                    |
| Angola                       |                |                |                |                | 13         |                   |                    |
| Cameroon                     |                |                |                |                | 167        |                   |                    |
| Central African Republic     |                |                |                |                | 4          |                   |                    |
| Chad                         |                |                |                |                | 12         |                   |                    |
| Congo                        |                |                |                |                | 186        |                   |                    |
| Gabon                        |                |                |                |                | 58         |                   |                    |
| <b>NORTH AFRICA</b>          |                |                |                |                | <b>273</b> |                   |                    |
| Algeria                      |                |                |                |                | 92         |                   |                    |
| Morocco                      |                |                |                |                | 95         |                   |                    |
| Sudan                        |                |                |                |                | 16         |                   |                    |
| Tunisia                      |                |                |                |                | 70         |                   |                    |
| <b>SOUTHERN AFRICA</b>       | <b>5,967</b>   | <b>3,743</b>   | <b>5,026</b>   | <b>2,613</b>   |            |                   |                    |
| Botswana                     |                |                |                |                | 24         |                   |                    |
| Lesotho                      |                |                |                |                | 2          |                   |                    |
| Namibia                      |                |                |                |                | 10         |                   |                    |
| South Africa                 | 5,967          | 3,743          | 5,026          |                | 2,550      |                   |                    |
| Swaziland                    |                |                |                |                | 27         |                   |                    |
| <b>WEST AFRICA</b>           |                |                |                |                | <b>963</b> |                   |                    |
| Benin                        |                |                |                |                | 73         |                   |                    |
| Burkina Faso                 |                |                |                |                | 59         |                   |                    |
| Côte d'Ivoire                |                |                |                |                | 159        |                   |                    |
| Gambia                       |                |                |                |                | 11         |                   |                    |
| Ghana                        |                |                |                |                | 55         |                   |                    |
| Guinea                       |                |                |                |                | 83         |                   |                    |
| Mali                         |                |                |                |                | 74         |                   |                    |
| Mauritania                   |                |                |                |                | 4          |                   |                    |
| Niger                        |                |                |                |                | 16         |                   |                    |
| Nigeria                      |                |                |                |                | 164        |                   |                    |
| Senegal                      |                |                |                |                | 210        |                   |                    |
| Sierra Leone                 |                |                |                |                | 12         |                   |                    |
| Togo                         |                |                |                |                | 43         |                   |                    |
| <b>OTHER AFRICA</b>          | <b>5,016</b>   | <b>3,195</b>   | <b>3,292</b>   |                |            |                   |                    |
| Other countries of Africa    | 5,016          | 3,195          | 3,292          |                |            |                   |                    |

## MADAGASCAR

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|---------------|------|-------------------|--------------------|
| <b>AMERICAS</b>                        | <b>10,071</b>  | <b>6,328</b>   | <b>8,718</b>   | <b>5,693</b>  |      |                   |                    |
| <b>CARIBBEAN</b>                       |                |                |                | <b>39</b>     |      |                   |                    |
| Barbados                               |                |                |                | 1             |      |                   |                    |
| Cuba                                   |                |                |                | 4             |      |                   |                    |
| Dominican Republic                     |                |                |                | 1             |      |                   |                    |
| Haiti                                  |                |                |                | 12            |      |                   |                    |
| Jamaica                                |                |                |                | 21            |      |                   |                    |
| <b>CENTRAL AMERICA</b>                 |                |                |                | <b>6</b>      |      |                   |                    |
| El Salvador                            |                |                |                | 1             |      |                   |                    |
| Guatemala                              |                |                |                | 1             |      |                   |                    |
| Honduras                               |                |                |                | 1             |      |                   |                    |
| Nicaragua                              |                |                |                | 3             |      |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>9,291</b>   | <b>5,762</b>   | <b>8,229</b>   | <b>5,396</b>  |      |                   |                    |
| Canada                                 |                |                |                | 1,209         |      |                   |                    |
| Mexico                                 |                |                |                | 22            |      |                   |                    |
| United States of America               |                |                |                | 4,165         |      |                   |                    |
| Canada, United States                  | 9,291          | 5,762          | 8,229          |               |      |                   |                    |
| <b>SOUTH AMERICA</b>                   |                |                |                | <b>252</b>    |      |                   |                    |
| Argentina                              |                |                |                | 56            |      |                   |                    |
| Bolivia, Plurinational State of        |                |                |                | 4             |      |                   |                    |
| Brazil                                 |                |                |                | 142           |      |                   |                    |
| Chile                                  |                |                |                | 16            |      |                   |                    |
| Colombia                               |                |                |                | 14            |      |                   |                    |
| Ecuador                                |                |                |                | 2             |      |                   |                    |
| Paraguay                               |                |                |                | 1             |      |                   |                    |
| Peru                                   |                |                |                | 10            |      |                   |                    |
| Uruguay                                |                |                |                | 1             |      |                   |                    |
| Venezuela, Bolivarian Republic of      |                |                |                | 6             |      |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>780</b>     | <b>566</b>     | <b>489</b>     |               |      |                   |                    |
| Other countries of the Americas        | 780            | 566            | 489            |               |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>23,414</b>  | <b>11,877</b>  | <b>12,676</b>  | <b>7,392</b>  |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>2,434</b>   | <b>369</b>     | <b>312</b>     | <b>5,438</b>  |      |                   |                    |
| China                                  |                |                |                | 3,774         |      |                   |                    |
| Japan                                  | 2,434          | 369            | 312            | 1,074         |      |                   |                    |
| Korea, Republic of                     |                |                |                | 453           |      |                   |                    |
| Taiwan Province of China               |                |                |                | 137           |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 |                |                |                | <b>739</b>    |      |                   |                    |
| Cambodia                               |                |                |                | 3             |      |                   |                    |
| Indonesia                              |                |                |                | 40            |      |                   |                    |
| Malaysia                               |                |                |                | 65            |      |                   |                    |
| Myanmar                                |                |                |                | 1             |      |                   |                    |
| Philippines                            |                |                |                | 252           |      |                   |                    |
| Singapore                              |                |                |                | 38            |      |                   |                    |
| Thailand                               |                |                |                | 318           |      |                   |                    |
| Viet Nam                               |                |                |                | 22            |      |                   |                    |
| <b>AUSTRALASIA</b>                     |                |                |                | <b>1,215</b>  |      |                   |                    |
| Australia                              |                |                |                | 1,098         |      |                   |                    |
| New Zealand                            |                |                |                | 117           |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>20,980</b>  | <b>11,508</b>  | <b>12,364</b>  |               |      |                   |                    |
| Other countries of Asia                | 20,980         | 11,508         | 12,364         |               |      |                   |                    |
| <b>EUROPE</b>                          | <b>177,278</b> | <b>142,102</b> | <b>162,131</b> | <b>99,572</b> |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          |                |                |                | <b>1,793</b>  |      |                   |                    |
| Armenia                                |                |                |                | 3             |      |                   |                    |
| Belarus                                |                |                |                | 6             |      |                   |                    |

## MADAGASCAR

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012           | 2013           | 2014           | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|---------------|------|-------------------|--------------------|
| Bulgaria                         |                |                |                | 32            |      |                   |                    |
| Czech Republic                   |                |                |                | 104           |      |                   |                    |
| Estonia                          |                |                |                | 45            |      |                   |                    |
| Georgia                          |                |                |                | 1             |      |                   |                    |
| Hungary                          |                |                |                | 16            |      |                   |                    |
| Kazakhstan                       |                |                |                | 1             |      |                   |                    |
| Latvia                           |                |                |                | 22            |      |                   |                    |
| Lithuania                        |                |                |                | 52            |      |                   |                    |
| Moldova, Republic of             |                |                |                | 3             |      |                   |                    |
| Poland                           |                |                |                | 417           |      |                   |                    |
| Romania                          |                |                |                | 127           |      |                   |                    |
| Russian Federation               |                |                |                | 264           |      |                   |                    |
| Slovakia                         |                |                |                | 32            |      |                   |                    |
| Ukraine                          |                |                |                | 668           |      |                   |                    |
| <b>NORTHERN EUROPE</b>           | <b>11,146</b>  | <b>4,008</b>   | <b>4,247</b>   | <b>4,311</b>  |      |                   |                    |
| Denmark                          |                |                |                | 217           |      |                   |                    |
| Finland                          |                |                |                | 62            |      |                   |                    |
| Ireland                          |                |                |                | 141           |      |                   |                    |
| Norway                           |                |                |                | 484           |      |                   |                    |
| Sweden                           |                |                |                | 240           |      |                   |                    |
| United Kingdom                   | 9,029          | 4,008          | 4,247          | 3,167         |      |                   |                    |
| Scandinavia                      | 2,117          |                |                |               |      |                   |                    |
| <b>SOUTHERN EUROPE</b>           | <b>11,302</b>  | <b>31,180</b>  | <b>45,520</b>  | <b>23,633</b> |      |                   |                    |
| Albania                          |                |                |                | 10            |      |                   |                    |
| Andorra                          |                |                |                | 5             |      |                   |                    |
| Bosnia and Herzegovina           |                |                |                | 3             |      |                   |                    |
| Croatia                          |                |                |                | 15            |      |                   |                    |
| Greece                           |                |                |                | 100           |      |                   |                    |
| Italy                            | 8,932          | 29,841         | 43,719         | 21,593        |      |                   |                    |
| Malta                            |                |                |                | 2             |      |                   |                    |
| Montenegro                       |                |                |                | 1             |      |                   |                    |
| Portugal                         | 499            | 202            | 289            | 191           |      |                   |                    |
| San Marino                       |                |                |                | 19            |      |                   |                    |
| Serbia                           |                |                |                | 4             |      |                   |                    |
| Slovenia                         |                |                |                | 168           |      |                   |                    |
| Spain                            | 1,871          | 1,137          | 1,512          | 1,522         |      |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>151,914</b> | <b>103,752</b> | <b>108,406</b> | <b>69,480</b> |      |                   |                    |
| Austria                          |                |                |                | 64            |      |                   |                    |
| Belgium                          |                |                |                | 2,142         |      |                   |                    |
| France                           | 137,578        | 93,180         | 98,111         | 61,059        |      |                   |                    |
| Germany                          | 6,028          | 3,992          | 5,003          | 3,496         |      |                   |                    |
| Luxembourg                       |                |                |                | 28            |      |                   |                    |
| Monaco                           |                |                |                | 2             |      |                   |                    |
| Netherlands                      |                |                |                | 548           |      |                   |                    |
| Switzerland                      | 3,650          | 3,193          | 3,135          | 2,141         |      |                   |                    |
| Benelux                          | 4,658          | 3,387          | 2,157          |               |      |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b> |                |                |                | <b>355</b>    |      |                   |                    |
| Israel                           |                |                |                | 208           |      |                   |                    |
| Turkey                           |                |                |                | 147           |      |                   |                    |
| <b>OTHER EUROPE</b>              | <b>2,916</b>   | <b>3,162</b>   | <b>3,958</b>   |               |      |                   |                    |
| Other countries of Europe        | 2,916          | 3,162          | 3,958          |               |      |                   |                    |
| <b>MIDDLE EAST</b>               |                |                |                | <b>177</b>    |      |                   |                    |
| Bahrain                          |                |                |                | 1             |      |                   |                    |
| Egypt                            |                |                |                | 69            |      |                   |                    |

## MADAGASCAR

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012 | 2013         | 2014         | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|------------------------------|------|--------------|--------------|----------------|------|-------------------|--------------------|
| Iraq                         |      |              |              | 1              |      |                   |                    |
| Jordan                       |      |              |              | 6              |      |                   |                    |
| Kuwait                       |      |              |              | 3              |      |                   |                    |
| Lebanon                      |      |              |              | 30             |      |                   |                    |
| Libya                        |      |              |              | 4              |      |                   |                    |
| Saudi Arabia                 |      |              |              | 22             |      |                   |                    |
| State of Palestine           |      |              |              | 5              |      |                   |                    |
| Syrian Arab Republic         |      |              |              | 17             |      |                   |                    |
| Yemen                        |      |              |              | 19             |      |                   |                    |
| <b>SOUTH ASIA</b>            |      |              |              | <b>3,606</b>   |      |                   |                    |
| Afghanistan                  |      |              |              | 17             |      |                   |                    |
| Bangladesh                   |      |              |              | 56             |      |                   |                    |
| India                        |      |              |              | 2,234          |      |                   |                    |
| Iran, Islamic Republic of    |      |              |              | 54             |      |                   |                    |
| Maldives                     |      |              |              | 4              |      |                   |                    |
| Nepal                        |      |              |              | 35             |      |                   |                    |
| Pakistan                     |      |              |              | 302            |      |                   |                    |
| Sri Lanka                    |      |              |              | 904            |      |                   |                    |
| <b>NOT SPECIFIED</b>         |      | <b>1,194</b> | <b>1,912</b> | <b>115,802</b> |      |                   |                    |
| Other countries of the World |      | 1,194        | 1,912        | 115,802        |      |                   |                    |



## MALAWI

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>769,722</b> | <b>794,990</b> | <b>819,166</b> | <b>804,912</b> | <b>849,156</b> | <b>100.00</b>     | <b>5.50</b>        |
| <b>AFRICA</b>                          | <b>631,107</b>     | <b>642,151</b> | <b>637,311</b> | <b>635,880</b> | <b>644,955</b> | <b>75.95</b>      | <b>1.43</b>        |
| <b>EAST AFRICA</b>                     | <b>482,076</b>     | <b>435,538</b> | <b>485,538</b> | <b>505,114</b> | <b>516,321</b> | <b>60.80</b>      | <b>2.22</b>        |
| Mozambique                             | 249,341            | 223,983        | 264,968        | 274,122        | 279,200        | 32.88             | 1.85               |
| Zambia                                 | 42,638             | 89,785         | 80,914         | 68,792         | 66,739         | 7.86              | -2.98              |
| Zimbabwe                               | 89,802             | 86,003         | 88,099         | 96,957         | 100,007        | 11.78             | 3.15               |
| Other countries of East Africa         | 100,295            | 35,767         | 51,557         | 65,243         | 70,375         | 8.29              | 7.87               |
| <b>SOUTHERN AFRICA</b>                 | <b>142,540</b>     | <b>141,182</b> | <b>132,401</b> | <b>64,260</b>  | <b>64,400</b>  | <b>7.58</b>       | <b>0.22</b>        |
| All countries of Southern Africa       | 142,540            | 141,182        | 132,401        | 64,260         | 64,400         | 7.58              | 0.22               |
| <b>OTHER AFRICA</b>                    | <b>6,491</b>       | <b>65,431</b>  | <b>19,372</b>  | <b>66,506</b>  | <b>64,234</b>  | <b>7.56</b>       | <b>-3.42</b>       |
| Other countries of Africa              | 6,491              | 65,431         | 19,372         | 66,506         | 64,234         | 7.56              | -3.42              |
| <b>AMERICAS</b>                        | <b>28,390</b>      | <b>49,924</b>  | <b>47,512</b>  | <b>48,295</b>  | <b>56,882</b>  | <b>6.70</b>       | <b>17.78</b>       |
| <b>NORTH AMERICA</b>                   | <b>27,061</b>      | <b>49,924</b>  | <b>44,856</b>  | <b>43,251</b>  | <b>49,876</b>  | <b>5.87</b>       | <b>15.32</b>       |
| Canada, United States                  | 27,061             | 49,924         | 44,856         | 43,251         | 49,876         | 5.87              | 15.32              |
| <b>OTHER AMERICAS</b>                  | <b>1,329</b>       |                | <b>2,656</b>   | <b>5,044</b>   | <b>7,006</b>   | <b>0.83</b>       | <b>38.90</b>       |
| Other countries of the Americas        | 1,329              |                | 2,656          | 5,044          | 7,006          | 0.83              | 38.90              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>6,710</b>       | <b>18,519</b>  | <b>8,433</b>   | <b>9,098</b>   | <b>12,387</b>  | <b>1.46</b>       | <b>36.15</b>       |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>6,710</b>       | <b>18,519</b>  | <b>8,433</b>   | <b>9,098</b>   | <b>12,387</b>  | <b>1.46</b>       | <b>36.15</b>       |
| All countries of Asia                  | 6,710              | 18,519         | 8,433          | 9,098          | 12,387         | 1.46              | 36.15              |
| <b>EUROPE</b>                          | <b>91,786</b>      | <b>71,723</b>  | <b>106,491</b> | <b>96,590</b>  | <b>115,644</b> | <b>13.62</b>      | <b>19.73</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>52,128</b>      | <b>50,928</b>  | <b>55,017</b>  | <b>48,070</b>  | <b>56,057</b>  | <b>6.60</b>       | <b>16.62</b>       |
| United Kingdom/Ireland                 | 52,128             | 50,928         | 55,017         | 48,070         | 56,057         | 6.60              | 16.62              |
| <b>OTHER EUROPE</b>                    | <b>39,658</b>      | <b>20,795</b>  | <b>51,474</b>  | <b>48,520</b>  | <b>59,587</b>  | <b>7.02</b>       | <b>22.81</b>       |
| Other countries of Europe              | 39,658             | 20,795         | 51,474         | 48,520         | 59,587         | 7.02              | 22.81              |
| <b>MIDDLE EAST</b>                     | <b>2,351</b>       |                | <b>1,133</b>   | <b>920</b>     | <b>1,223</b>   | <b>0.14</b>       | <b>32.93</b>       |
| All countries of Middle East           | 2,351              |                | 1,133          | 920            | 1,223          | 0.14              | 32.93              |
| <b>SOUTH ASIA</b>                      | <b>4,160</b>       |                | <b>10,022</b>  | <b>6,080</b>   | <b>8,789</b>   | <b>1.04</b>       | <b>44.56</b>       |
| All countries of South Asia            | 4,160              |                | 10,022         | 6,080          | 8,789          | 1.04              | 44.56              |
| <b>NOT SPECIFIED</b>                   | <b>5,218</b>       | <b>12,673</b>  | <b>8,264</b>   | <b>8,049</b>   | <b>9,276</b>   | <b>1.09</b>       | <b>15.24</b>       |
| Other countries of the World           | 5,218              | 12,673         | 8,264          | 8,049          | 9,276          | 1.09              | 15.24              |

## MALAYSIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                    | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|------------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                       | (*) <b>25,032,722</b> | <b>25,713,448</b> | <b>27,437,315</b> | <b>25,721,251</b> | <b>26,757,392</b> | <b>100.00</b>     | <b>4.03</b>        |
| <b>AFRICA</b>                      | <b>98,765</b>         | <b>100,873</b>    | <b>108,302</b>    | <b>96,076</b>     | <b>74,936</b>     | <b>0.28</b>       | <b>-22.00</b>      |
| <b>EAST AFRICA</b>                 | <b>25,275</b>         | <b>29,376</b>     | <b>30,736</b>     | <b>29,073</b>     | <b>28,577</b>     | <b>0.11</b>       | <b>-1.71</b>       |
| British Indian Ocean Territory     | 1                     | 2                 |                   |                   |                   |                   |                    |
| Burundi                            | 22                    | 28                | 31                | 29                | 12                | 0.00              | -58.62             |
| Comoros                            | 268                   | 364               | 445               | 380               | 122               | 0.00              | -67.89             |
| Djibouti                           | 564                   | 178               | 180               | 171               | 81                | 0.00              | -52.63             |
| Ethiopia                           | 184                   | 652               | 664               | 496               | 370               | 0.00              | -25.40             |
| Kenya                              | 3,702                 | 3,755             | 4,689             | 4,198             | 4,607             | 0.02              | 9.74               |
| Madagascar                         | 309                   | 421               | 429               | 374               | 229               | 0.00              | -38.77             |
| Malawi                             | 289                   | 281               | 213               | 185               | 139               | 0.00              | -24.86             |
| Mauritius                          | 12,342                | 14,038            | 13,641            | 14,535            | 16,722            | 0.06              | 15.05              |
| Mozambique                         | 226                   | 280               | 298               | 266               | 180               | 0.00              | -32.33             |
| Reunion                            |                       |                   | 1                 |                   | 3                 | 0.00              |                    |
| Rwanda                             | 130                   | 123               | 136               | 96                | 87                | 0.00              | -9.38              |
| Seychelles                         | 614                   | 534               | 508               | 534               | 668               | 0.00              | 25.09              |
| Somalia                            |                       | 2,262             | 3,079             | 2,483             | 966               | 0.00              | -61.10             |
| Tanzania, United Republic of       | 2,782                 | 2,736             | 2,606             | 2,085             | 1,447             | 0.01              | -30.60             |
| Uganda                             | 1,740                 | 1,754             | 1,816             | 1,668             | 1,498             | 0.01              | -10.19             |
| Zambia                             | 807                   | 827               | 807               | 619               | 558               | 0.00              | -9.85              |
| Zimbabwe                           | 1,295                 | 1,141             | 1,193             | 954               | 888               | 0.00              | -6.92              |
| <b>CENTRAL AFRICA</b>              | <b>1,165</b>          | <b>1,366</b>      | <b>1,923</b>      | <b>1,042</b>      | <b>585</b>        | <b>0.00</b>       | <b>-43.86</b>      |
| Angola                             | 144                   | 135               | 108               | 123               | 61                | 0.00              | -50.41             |
| Cameroon                           | 549                   | 573               | 1,207             | 398               | 185               | 0.00              | -53.52             |
| Central African Republic           | 1                     | 3                 | 10                | 5                 | 3                 | 0.00              | -40.00             |
| Chad                               | 186                   | 219               | 293               | 228               | 149               | 0.00              | -34.65             |
| Congo                              | 144                   | 142               | 77                | 71                | 32                | 0.00              | -54.93             |
| Equatorial Guinea                  | 55                    | 132               | 106               | 57                | 68                | 0.00              | 19.30              |
| Gabon                              | 85                    | 162               | 120               | 156               | 77                | 0.00              | -50.64             |
| Sao Tome and Principe              | 1                     |                   | 2                 | 4                 | 10                | 0.00              | 150.00             |
| <b>NORTH AFRICA</b>                | <b>24,562</b>         | <b>23,894</b>     | <b>30,838</b>     | <b>30,534</b>     | <b>15,883</b>     | <b>0.06</b>       | <b>-47.98</b>      |
| Algeria                            | 3,401                 | 4,723             | 7,273             | 6,761             | 2,950             | 0.01              | -56.37             |
| Morocco                            | 3,533                 | 4,161             | 6,135             | 6,344             | 2,931             | 0.01              | -53.80             |
| Sudan                              | 14,343                | 10,831            | 12,976            | 13,147            | 6,150             | 0.02              | -53.22             |
| Tunisia                            | 3,285                 | 4,179             | 4,454             | 4,282             | 3,852             | 0.01              | -10.04             |
| <b>SOUTHERN AFRICA</b>             | <b>25,285</b>         | <b>23,677</b>     | <b>24,984</b>     | <b>22,761</b>     | <b>20,516</b>     | <b>0.08</b>       | <b>-9.86</b>       |
| Botswana                           | 1,080                 | 596               | 425               | 360               | 98                | 0.00              | -72.78             |
| Lesotho                            | 113                   | 120               | 72                | 188               | 42                | 0.00              | -77.66             |
| Namibia                            | 334                   | 352               | 293               | 322               | 246               | 0.00              | -23.60             |
| South Africa                       | 23,635                | 22,473            | 22,667            | 20,625            | 20,053            | 0.07              | -2.77              |
| Swaziland                          | 123                   | 136               | 303               | 133               | 76                | 0.00              | -42.86             |
| Other countries of Southern Africa |                       |                   | 1,224             | 1,133             | 1                 | 0.00              | -99.91             |
| <b>WEST AFRICA</b>                 | <b>22,478</b>         | <b>22,560</b>     | <b>19,821</b>     | <b>12,666</b>     | <b>9,375</b>      | <b>0.04</b>       | <b>-25.98</b>      |
| Benin                              | 83                    | 165               | 221               | 124               | 109               | 0.00              | -12.10             |
| Burkina Faso                       | 67                    | 60                | 93                | 52                | 13                | 0.00              | -75.00             |
| Cabo Verde                         | 14                    | 25                | 31                | 32                | 30                | 0.00              | -6.25              |
| Côte d'Ivoire                      | 160                   | 293               | 205               | 138               | 53                | 0.00              | -61.59             |
| Gambia                             | 168                   | 141               | 165               | 325               | 195               | 0.00              | -40.00             |
| Ghana                              | 1,157                 | 1,240             | 1,398             | 1,253             | 793               | 0.00              | -36.71             |
| Guinea                             | 881                   | 747               | 722               | 430               | 298               | 0.00              | -30.70             |
| Guinea-Bissau                      | 28                    | 37                | 47                | 17                | 14                | 0.00              | -17.65             |
| Liberia                            | 138                   | 154               |                   |                   | 123               | 0.00              |                    |
| Mali                               | 107                   | 101               | 107               | 120               | 114               | 0.00              | -5.00              |
| Mauritania                         |                       | 163               | 238               | 255               | 72                | 0.00              | -71.76             |
| Niger                              | 19                    | 38                | 43                | 60                | 15                | 0.00              | -75.00             |

## MALAYSIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Nigeria                           | 18,792         | 18,359         | 16,448         | 9,815          | 6,948          | 0.03              | -29.21             |
| Senegal                           | 479            | 461            |                |                | 194            | 0.00              |                    |
| Sierra Leone                      | 321            | 464            |                |                | 375            | 0.00              |                    |
| Togo                              | 64             | 112            | 103            | 45             | 29             | 0.00              | -35.56             |
| <b>AMERICAS</b>                   | <b>362,250</b> | <b>377,283</b> | <b>399,642</b> | <b>360,130</b> | <b>322,334</b> | <b>1.20</b>       | <b>-10.50</b>      |
| <b>CARIBBEAN</b>                  | <b>2,629</b>   | <b>2,262</b>   | <b>2,432</b>   | <b>1,826</b>   | <b>1,631</b>   | <b>0.01</b>       | <b>-10.68</b>      |
| Anguilla                          | 1              | 4              | 2              | 1              | 1              | 0.00              |                    |
| Antigua and Barbuda               | 4              | 9              | 11             | 12             | 37             | 0.00              | 208.33             |
| Aruba                             | 14             | 13             | 9              | 14             | 10             | 0.00              | -28.57             |
| Bahamas                           | 39             | 54             | 62             | 54             | 44             | 0.00              | -18.52             |
| Barbados                          | 84             | 85             | 75             | 55             | 46             | 0.00              | -16.36             |
| British Virgin Islands            |                | 2              | 4              |                |                |                   |                    |
| Cayman Islands                    |                |                |                | 1              | 3              | 0.00              | 200.00             |
| Cuba                              | 217            | 332            | 302            | 241            | 383            | 0.00              | 58.92              |
| Curaçao                           |                | 69             |                |                |                |                   |                    |
| Dominica                          |                | 69             | 219            | 104            | 78             | 0.00              | -25.00             |
| Dominican Republic                | 129            | 195            | 275            | 202            | 150            | 0.00              | -25.74             |
| Grenada                           | 7              | 15             | 14             | 24             | 43             | 0.00              | 79.17              |
| Haiti                             | 30             | 59             | 54             | 67             | 32             | 0.00              | -52.24             |
| Jamaica                           | 1,160          | 224            | 345            | 253            | 238            | 0.00              | -5.93              |
| Martinique                        | 1              |                |                |                |                |                   |                    |
| Montserrat                        | 1              |                |                |                |                |                   |                    |
| Netherlands Antilles              |                | 4              | 2              |                | 3              | 0.00              |                    |
| Saint Kitts and Nevis             | 143            | 170            | 261            | 207            | 111            | 0.00              | -46.38             |
| Saint Lucia                       | 14             | 14             | 19             | 31             | 17             | 0.00              | -45.16             |
| Saint Vincent and the Grenadines  |                | 9              | 17             | 8              | 7              | 0.00              | -12.50             |
| Trinidad and Tobago               | 771            | 934            | 761            | 551            | 428            | 0.00              | -22.32             |
| Turks and Caicos Islands          | 14             | 1              |                | 1              |                |                   |                    |
| <b>CENTRAL AMERICA</b>            | <b>1,814</b>   | <b>1,829</b>   | <b>2,015</b>   | <b>1,693</b>   | <b>1,582</b>   | <b>0.01</b>       | <b>-6.56</b>       |
| Belize                            | 78             | 116            | 93             | 74             | 40             | 0.00              | -45.95             |
| Costa Rica                        | 728            | 662            | 723            | 606            | 775            | 0.00              | 27.89              |
| El Salvador                       | 180            | 204            | 195            | 176            | 93             | 0.00              | -47.16             |
| Guatemala                         | 349            | 297            | 292            | 221            | 234            | 0.00              | 5.88               |
| Honduras                          | 169            | 139            | 258            | 198            | 157            | 0.00              | -20.71             |
| Nicaragua                         | 40             | 71             | 99             | 70             | 64             | 0.00              | -8.57              |
| Panama                            | 270            | 340            | 355            | 348            | 219            | 0.00              | -37.07             |
| <b>NORTH AMERICA</b>              | <b>333,049</b> | <b>343,078</b> | <b>362,019</b> | <b>323,985</b> | <b>294,329</b> | <b>1.10</b>       | <b>-9.15</b>       |
| Canada                            | 86,931         | 88,904         | 92,761         | 79,557         | 72,337         | 0.27              | -9.08              |
| Greenland                         |                |                | 1              | 1              |                |                   |                    |
| Mexico                            | 5,984          | 7,238          | 7,151          | 6,659          | 4,917          | 0.02              | -26.16             |
| United States of America          | 240,134        | 246,936        | 262,106        | 237,768        | 217,075        | 0.81              | -8.70              |
| <b>SOUTH AMERICA</b>              | <b>24,758</b>  | <b>30,114</b>  | <b>33,176</b>  | <b>32,626</b>  | <b>24,792</b>  | <b>0.09</b>       | <b>-24.01</b>      |
| Argentina                         | 5,430          | 5,776          | 5,970          | 7,420          | 8,996          | 0.03              | 21.24              |
| Bolivia, Plurinational State of   | 199            | 288            | 355            | 312            | 317            | 0.00              | 1.60               |
| Brazil                            | 9,540          | 12,897         | 14,441         | 13,114         | 6,298          | 0.02              | -51.97             |
| Chile                             | 3,379          | 3,965          | 4,290          | 4,521          | 4,369          | 0.02              | -3.36              |
| Colombia                          | 1,861          | 1,952          | 2,557          | 2,064          | 1,380          | 0.01              | -33.14             |
| Ecuador                           | 610            | 777            | 977            | 925            | 865            | 0.00              | -6.49              |
| Guyana                            | 44             | 67             | 65             | 46             | 46             | 0.00              |                    |
| Paraguay                          | 98             | 147            | 122            | 132            | 68             | 0.00              | -48.48             |
| Peru                              | 1,261          | 1,453          | 1,549          | 1,561          | 1,181          | 0.00              | -24.34             |
| Suriname                          | 140            | 148            | 123            | 112            | 59             | 0.00              | -47.32             |
| Uruguay                           | 430            | 516            | 460            | 552            | 612            | 0.00              | 10.87              |
| Venezuela, Bolivarian Republic of | 1,766          | 2,128          | 2,267          | 1,867          | 601            | 0.00              | -67.81             |

## MALAYSIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>21,945,509</b> | <b>22,567,904</b> | <b>23,846,391</b> | <b>22,566,651</b> | <b>23,992,524</b> | <b>89.67</b>      | <b>6.32</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>2,559,216</b>  | <b>2,868,924</b>  | <b>2,830,672</b>  | <b>2,868,434</b>  | <b>3,286,147</b>  | <b>12.28</b>      | <b>14.56</b>       |
| China                                  | 1,557,960         | 1,790,079         | 1,612,523         | 1,676,518         | 2,124,942         | 7.94              | 26.75              |
| Hong Kong (China)                      | 794               | 1,284             | 778               | 615               |                   |                   |                    |
| Japan                                  | 470,008           | 513,076           | 553,106           | 483,569           | 413,768           | 1.55              | -14.43             |
| Korea, Democratic People's Republic of | 772               | 932               | 1,232             | 1,140             | 736               | 0.00              | -35.44             |
| Korea, Republic of                     | 283,977           | 274,622           | 385,769           | 421,161           | 444,439           | 1.66              | 5.53               |
| Macao (China)                          | 31                | 60                | 54                | 30                |                   |                   |                    |
| Mongolia                               | 3,155             | 2,605             | 2,545             | 2,177             | 1,401             | 0.01              | -35.65             |
| Taiwan Province of China               | 242,519           | 286,266           | 274,665           | 283,224           | 300,861           | 1.12              | 6.23               |
| <b>SOUTH-EAST ASIA</b>                 | <b>18,809,736</b> | <b>19,105,915</b> | <b>20,372,841</b> | <b>19,146,514</b> | <b>20,271,144</b> | <b>75.76</b>      | <b>5.87</b>        |
| Brunei Darussalam                      | 1,258,070         | 1,238,871         | 1,213,110         | 1,133,555         | 1,391,016         | 5.20              | 22.71              |
| Cambodia                               | 50,179            | 64,534            | 73,700            | 75,059            | 61,844            | 0.23              | -17.61             |
| Indonesia                              | 2,382,606         | 2,548,021         | 2,827,533         | 2,788,033         | 3,049,964         | 11.40             | 9.39               |
| Lao People's Democratic Republic       | 38,364            | 35,676            | 26,627            | 24,448            | 31,061            | 0.12              | 27.05              |
| Myanmar                                | 83,473            | 90,740            | 95,352            | 66,553            | 49,175            | 0.18              | -26.11             |
| Philippines                            | 508,744           | 557,147           | 618,538           | 554,917           | 417,446           | 1.56              | -24.77             |
| Singapore                              | 13,014,268        | 13,178,774        | 13,932,967        | 12,930,754        | 13,272,961        | 49.60             | 2.65               |
| Thailand                               | 1,263,024         | 1,156,452         | 1,299,298         | 1,343,569         | 1,780,800         | 6.66              | 32.54              |
| Viet Nam                               | 211,008           | 235,700           | 285,716           | 229,626           | 216,877           | 0.81              | -5.55              |
| <b>AUSTRALASIA</b>                     | <b>573,674</b>    | <b>589,517</b>    | <b>638,776</b>    | <b>547,794</b>    | <b>431,079</b>    | <b>1.61</b>       | <b>-21.31</b>      |
| Australia                              | 507,948           | 526,342           | 571,328           | 486,948           | 377,727           | 1.41              | -22.43             |
| New Zealand                            | 65,726            | 63,175            | 67,448            | 60,846            | 53,352            | 0.20              | -12.32             |
| <b>MELANESIA</b>                       | <b>2,743</b>      | <b>3,271</b>      | <b>3,002</b>      | <b>2,954</b>      | <b>3,045</b>      | <b>0.01</b>       | <b>3.08</b>        |
| Fiji                                   | 1,237             | 1,519             | 1,414             | 1,469             | 1,813             | 0.01              | 23.42              |
| Papua New Guinea                       | 1,303             | 1,477             | 1,329             | 1,182             | 1,052             | 0.00              | -11.00             |
| Solomon Islands                        | 194               | 209               | 170               | 216               | 130               | 0.00              | -39.81             |
| Vanuatu                                | 9                 | 66                | 89                | 87                | 50                | 0.00              | -42.53             |
| <b>MICRONESIA</b>                      | <b>64</b>         | <b>108</b>        | <b>140</b>        | <b>131</b>        | <b>85</b>         | <b>0.00</b>       | <b>-35.11</b>      |
| Kiribati                               | 30                | 19                | 35                | 26                | 21                | 0.00              | -19.23             |
| Marshall Islands                       | 2                 | 17                | 29                | 58                | 23                | 0.00              | -60.34             |
| Micronesia, Federated States of        | 9                 | 21                | 21                | 21                | 28                | 0.00              | 33.33              |
| Nauru                                  | 12                | 28                | 44                | 14                | 4                 | 0.00              | -71.43             |
| Palau                                  | 11                | 23                | 11                | 12                | 9                 | 0.00              | -25.00             |
| <b>POLYNESIA</b>                       | <b>76</b>         | <b>169</b>        | <b>178</b>        | <b>182</b>        | <b>118</b>        | <b>0.00</b>       | <b>-35.16</b>      |
| American Samoa                         | 1                 | 45                | 18                |                   |                   |                   |                    |
| French Polynesia                       |                   | 1                 |                   |                   |                   |                   |                    |
| Samoa                                  |                   | 42                | 43                | 71                | 33                | 0.00              | -53.52             |
| Tonga                                  | 74                | 61                | 104               | 86                | 54                | 0.00              | -37.21             |
| Tuvalu                                 | 1                 | 20                | 13                | 25                | 31                | 0.00              | 24.00              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |                   |                   | <b>782</b>        | <b>642</b>        | <b>906</b>        | <b>0.00</b>       | <b>41.12</b>       |
| Other countries of Oceania             |                   |                   | 782               | 642               | 906               | 0.00              | 41.12              |
| <b>EUROPE</b>                          | <b>1,161,319</b>  | <b>1,224,643</b>  | <b>1,372,157</b>  | <b>1,242,267</b>  | <b>1,130,425</b>  | <b>4.22</b>       | <b>-9.00</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>124,730</b>    | <b>145,062</b>    | <b>164,561</b>    | <b>157,424</b>    | <b>144,679</b>    | <b>0.54</b>       | <b>-8.10</b>       |
| Armenia                                | 273               | 347               | 568               | 403               | 261               | 0.00              | -35.24             |
| Azerbaijan                             | 1,024             | 1,228             | 1,585             | 1,174             | 923               | 0.00              | -21.38             |
| Belarus                                | 1,311             | 1,840             | 2,247             | 2,152             | 2,774             | 0.01              | 28.90              |
| Bulgaria                               | 2,694             | 3,386             | 3,946             | 3,507             | 2,645             | 0.01              | -24.58             |
| Czech Republic                         | 7,219             | 7,602             | 9,139             | 10,409            | 11,353            | 0.04              | 9.07               |
| Hungary                                | 4,584             | 5,661             | 7,409             | 9,051             | 9,898             | 0.04              | 9.36               |
| Kazakhstan                             | 20,188            | 19,840            | 18,072            | 15,410            | 10,717            | 0.04              | -30.45             |
| Kyrgyzstan                             | 1,795             | 2,136             | 1,757             | 1,643             | 1,771             | 0.01              | 7.79               |
| Lithuania                              | 1,788             | 2,051             | 2,562             | 2,543             | 2,324             | 0.01              | -8.61              |
| Poland                                 | 13,432            | 16,397            | 19,896            | 19,920            | 19,768            | 0.07              | -0.76              |
| Romania                                | 3,709             | 6,009             | 6,773             | 7,331             | 5,770             | 0.02              | -21.29             |

## MALAYSIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                     | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Russian Federation                  | 44,765         | 53,203         | 61,845         | 55,263         | 50,893         | 0.19              | -7.91              |
| Slovakia                            | 3,451          | 3,723          | 4,423          | 4,884          | 4,978          | 0.02              | 1.92               |
| Tajikistan                          | 489            | 517            | 694            | 569            | 329            | 0.00              | -42.18             |
| Turkmenistan                        | 799            | 940            | 911            | 1,048          | 263            | 0.00              | -74.90             |
| Ukraine                             | 6,312          | 8,591          | 9,635          | 10,672         | 12,971         | 0.05              | 21.54              |
| Uzbekistan                          | 10,897         | 11,591         | 13,099         | 11,445         | 4,909          | 0.02              | -57.11             |
| Other countries Central/East Europe |                |                |                |                | 2,132          | 0.01              |                    |
| <b>NORTHERN EUROPE</b>              | <b>526,748</b> | <b>548,729</b> | <b>582,013</b> | <b>517,906</b> | <b>495,543</b> | <b>1.85</b>       | <b>-4.32</b>       |
| Denmark                             | 24,408         | 25,312         | 27,703         | 24,113         | 21,612         | 0.08              | -10.37             |
| Finland                             | 19,342         | 18,952         | 19,718         | 14,995         | 7,282          | 0.03              | -51.44             |
| Iceland                             | 737            | 749            | 1,015          | 825            | 602            | 0.00              | -27.03             |
| Ireland                             | 21,639         | 24,459         | 27,322         | 22,746         | 18,208         | 0.07              | -19.95             |
| Norway                              | 19,996         | 22,325         | 22,339         | 18,622         | 14,709         | 0.05              | -21.01             |
| Svalbard and Jan Mayen Islands      | 1              |                |                |                |                |                   |                    |
| Sweden                              | 38,418         | 43,460         | 38,127         | 35,586         | 32,861         | 0.12              | -7.66              |
| United Kingdom                      | 402,207        | 413,472        | 445,789        | 401,019        | 400,269        | 1.50              | -0.19              |
| <b>SOUTHERN EUROPE</b>              | <b>84,588</b>  | <b>89,536</b>  | <b>111,219</b> | <b>107,461</b> | <b>86,676</b>  | <b>0.32</b>       | <b>-19.34</b>      |
| Albania                             | 316            | 290            | 394            | 354            | 256            | 0.00              | -27.68             |
| Andorra                             | 16             | 36             | 34             | 42             | 23             | 0.00              | -45.24             |
| Bosnia and Herzegovina              | 528            | 539            | 652            | 597            | 440            | 0.00              | -26.30             |
| Croatia                             | 1,948          | 2,147          | 2,566          | 2,497          | 1,704          | 0.01              | -31.76             |
| Greece                              | 3,199          | 3,676          | 3,853          | 3,102          | 2,294          | 0.01              | -26.05             |
| Holy See                            | 5              | 9              | 18             | 6              | 4              | 0.00              | -33.33             |
| Italy                               | 44,330         | 45,253         | 55,210         | 51,946         | 42,747         | 0.16              | -17.71             |
| Malta                               | 640            | 764            | 702            | 583            | 584            | 0.00              | 0.17               |
| Portugal                            | 9,198          | 10,109         | 11,627         | 10,916         | 8,101          | 0.03              | -25.79             |
| San Marino                          | 10             | 21             | 27             | 34             | 12             | 0.00              | -64.71             |
| Serbia and Montenegro               | 691            | 526            | 742            | 690            | 975            | 0.00              | 41.30              |
| Slovenia                            |                |                |                |                | 1,518          | 0.01              |                    |
| Spain                               | 23,594         | 26,162         | 35,389         | 36,692         | 28,018         | 0.10              | -23.64             |
| Yugoslavia, SFR (former)            | 113            | 4              | 5              | 2              |                |                   |                    |
| <b>WESTERN EUROPE</b>               | <b>414,798</b> | <b>427,995</b> | <b>497,343</b> | <b>443,573</b> | <b>389,961</b> | <b>1.46</b>       | <b>-12.09</b>      |
| Austria                             | 13,679         | 14,722         | 18,188         | 14,929         | 11,753         | 0.04              | -21.27             |
| Belgium                             | 17,151         | 18,502         | 21,309         | 18,789         | 14,283         | 0.05              | -23.98             |
| France                              | 136,172        | 145,108        | 169,973        | 151,474        | 134,257        | 0.50              | -11.37             |
| Germany                             | 131,277        | 136,749        | 158,453        | 144,910        | 130,276        | 0.49              | -10.10             |
| Liechtenstein                       | 84             | 110            | 95             | 85             | 65             | 0.00              | -23.53             |
| Luxembourg                          | 629            | 615            | 740            | 637            | 495            | 0.00              | -22.29             |
| Monaco                              | 42             | 43             | 41             | 24             | 4              | 0.00              | -83.33             |
| Netherlands                         | 88,404         | 83,955         | 97,988         | 84,584         | 72,200         | 0.27              | -14.64             |
| Switzerland                         | 27,360         | 28,191         | 30,556         | 28,141         | 26,628         | 0.10              | -5.38              |
| <b>EAST MEDITERRANEAN EUROPE</b>    | <b>10,455</b>  | <b>13,321</b>  | <b>17,021</b>  | <b>15,903</b>  | <b>13,566</b>  | <b>0.05</b>       | <b>-14.70</b>      |
| Cyprus                              | 528            | 528            | 505            | 484            | 515            | 0.00              | 6.40               |
| Israel                              | 18             | 18             | 23             | 24             | 22             | 0.00              | -8.33              |
| Turkey                              | 9,909          | 12,775         | 16,493         | 15,395         | 13,029         | 0.05              | -15.37             |
| <b>MIDDLE EAST</b>                  | <b>265,603</b> | <b>274,393</b> | <b>313,021</b> | <b>278,534</b> | <b>274,766</b> | <b>1.03</b>       | <b>-1.35</b>       |
| Bahrain                             | 5,624          | 5,737          | 6,793          | 6,120          | 5,302          | 0.02              | -13.37             |
| Egypt                               | 16,804         | 21,053         | 26,222         | 25,637         | 30,231         | 0.11              | 17.92              |
| Iraq                                | 21,939         | 27,869         | 27,124         | 20,098         | 22,533         | 0.08              | 12.12              |
| Jordan                              | 8,529          | 9,468          | 11,484         | 11,184         | 4,470          | 0.02              | -60.03             |
| Kuwait                              | 22,759         | 22,195         | 20,853         | 15,871         | 13,562         | 0.05              | -14.55             |
| Lebanon                             | 4,503          | 5,016          | 4,905          | 4,394          | 3,519          | 0.01              | -19.91             |
| Libya                               | 6,214          | 7,707          | 8,437          | 6,269          | 4,776          | 0.02              | -23.82             |
| Oman                                | 24,977         | 26,601         | 34,534         | 31,934         | 23,770         | 0.09              | -25.57             |
| Qatar                               | 7,742          | 7,264          | 7,007          | 5,242          | 4,439          | 0.02              | -15.32             |

## MALAYSIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                | 2012             | 2013             | 2014             | 2015             | 2016           | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|------------------|----------------|-------------------|--------------------|
| Saudi Arabia                   | 102,365          | 94,986           | 113,921          | 99,754           | 123,878        | 0.46              | 24.18              |
| Syrian Arab Republic           | 9,413            | 9,850            | 11,380           | 11,044           | 5,418          | 0.02              | -50.94             |
| United Arab Emirates           | 18,233           | 19,830           | 19,772           | 15,769           | 14,150         | 0.05              | -10.27             |
| Yemen                          | 16,501           | 16,817           | 20,589           | 25,218           | 15,104         | 0.06              | -40.11             |
| Other countries of Middle East |                  |                  |                  |                  | 3,614          | 0.01              |                    |
| <b>SOUTH ASIA</b>              | <b>1,185,201</b> | <b>1,156,003</b> | <b>1,382,620</b> | <b>1,163,407</b> | <b>958,598</b> | <b>3.58</b>       | <b>-17.60</b>      |
| Afghanistan                    | 1,710            | 1,815            | 2,902            | 612              | 300            | 0.00              | -50.98             |
| Bangladesh                     | 86,465           | 134,663          | 204,418          | 147,152          | 114,607        | 0.43              | -22.12             |
| Bhutan                         | 535              | 357              | 573              | 511              | 556            | 0.00              | 8.81               |
| India                          | 691,271          | 650,989          | 770,108          | 722,141          | 638,578        | 2.39              | -11.57             |
| Iran, Islamic Republic of      | 127,404          | 78,316           | 72,264           | 65,066           | 47,102         | 0.18              | -27.61             |
| Maldives                       | 11,833           | 12,267           | 14,397           | 14,317           | 5,251          | 0.02              | -63.32             |
| Nepal                          | 123,173          | 132,148          | 159,144          | 93,159           | 60,476         | 0.23              | -35.08             |
| Pakistan                       | 79,989           | 81,397           | 97,144           | 69,112           | 58,388         | 0.22              | -15.52             |
| Sri Lanka                      | 62,821           | 64,051           | 61,670           | 51,337           | 33,340         | 0.12              | -35.06             |
| <b>NOT SPECIFIED</b>           | <b>14,075</b>    | <b>12,349</b>    | <b>15,182</b>    | <b>14,186</b>    | <b>3,809</b>   | <b>0.01</b>       | <b>-73.15</b>      |
| Other countries of the World   | 14,075           | 12,349           | 15,182           | 14,186           | 3,809          | 0.01              | -73.15             |

## MALDIVES

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012               | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|--------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>958,027</b> | <b>1,125,202</b> | <b>1,204,857</b> | <b>1,234,248</b> | <b>1,286,135</b> | <b>100.00</b>     | <b>4.20</b>        |
| <b>AFRICA</b>                     | <b>7,095</b>       | <b>8,271</b>     | <b>8,149</b>     | <b>9,248</b>     | <b>10,752</b>    | <b>0.84</b>       | <b>16.26</b>       |
| <b>EAST AFRICA</b>                | <b>815</b>         | <b>930</b>       | <b>1,089</b>     | <b>1,215</b>     | <b>1,393</b>     | <b>0.11</b>       | <b>14.65</b>       |
| Comoros                           | 16                 | 28               | 35               | 56               | 52               | 0.00              | -7.14              |
| Djibouti                          | 3                  | 4                | 3                | 3                | 7                | 0.00              | 133.33             |
| Eritrea                           | 20                 | 31               | 27               | 40               | 48               | 0.00              | 20.00              |
| Ethiopia                          | 69                 | 67               | 107              | 95               | 113              | 0.01              | 18.95              |
| Kenya                             | 224                | 198              | 246              | 278              | 367              | 0.03              | 32.01              |
| Madagascar                        | 15                 | 17               | 18               | 11               | 12               | 0.00              | 9.09               |
| Malawi                            | 7                  | 10               | 25               | 18               | 17               | 0.00              | -5.56              |
| Mauritius                         | 211                | 242              | 242              | 308              | 323              | 0.03              | 4.87               |
| Mozambique                        | 32                 | 41               | 56               | 57               | 41               | 0.00              | -28.07             |
| Rwanda                            |                    |                  |                  | 7                | 5                | 0.00              | -28.57             |
| Seychelles                        | 38                 | 22               | 93               | 50               | 75               | 0.01              | 50.00              |
| Somalia                           | 7                  | 10               | 9                | 27               | 39               | 0.00              | 44.44              |
| Tanzania, United Republic of      | 63                 | 95               | 98               | 96               | 91               | 0.01              | -5.21              |
| Uganda                            | 14                 | 20               | 29               | 30               | 44               | 0.00              | 46.67              |
| Zambia                            | 39                 | 44               | 41               | 53               | 84               | 0.01              | 58.49              |
| Zimbabwe                          | 57                 | 69               | 60               | 86               | 75               | 0.01              | -12.79             |
| Other countries of East Africa    |                    | 32               |                  |                  |                  |                   |                    |
| <b>CENTRAL AFRICA</b>             | <b>85</b>          | <b>148</b>       | <b>144</b>       | <b>197</b>       | <b>103</b>       | <b>0.01</b>       | <b>-47.72</b>      |
| Angola                            | 46                 | 80               | 106              | 130              | 57               | 0.00              | -56.15             |
| Cameroon                          | 27                 | 37               | 20               | 21               | 13               | 0.00              | -38.10             |
| Chad                              | 1                  |                  | 3                | 5                | 4                | 0.00              | -20.00             |
| Congo                             | 11                 | 31               | 15               |                  |                  |                   |                    |
| Congo, Democratic Republic of the |                    |                  |                  | 26               | 16               | 0.00              | -38.46             |
| Equatorial Guinea                 |                    |                  |                  | 1                | 1                | 0.00              |                    |
| Gabon                             |                    |                  |                  | 12               | 12               | 0.00              |                    |
| Sao Tome and Principe             |                    |                  |                  | 2                |                  |                   |                    |
| <b>NORTH AFRICA</b>               | <b>1,805</b>       | <b>2,058</b>     | <b>2,481</b>     | <b>2,994</b>     | <b>3,922</b>     | <b>0.30</b>       | <b>31.00</b>       |
| Algeria                           | 364                | 407              | 555              | 671              | 1,055            | 0.08              | 57.23              |
| Morocco                           | 621                | 637              | 888              | 992              | 1,247            | 0.10              | 25.71              |
| South Sudan                       |                    |                  |                  | 7                | 2                | 0.00              | -71.43             |
| Sudan                             | 171                | 222              | 324              | 493              | 699              | 0.05              | 41.78              |
| Tunisia                           | 649                | 792              | 714              | 830              | 919              | 0.07              | 10.72              |
| Western Sahara                    |                    |                  |                  | 1                |                  |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>4,020</b>       | <b>4,571</b>     | <b>3,768</b>     | <b>4,255</b>     | <b>4,780</b>     | <b>0.37</b>       | <b>12.34</b>       |
| Botswana                          |                    |                  | 17               | 22               | 21               | 0.00              | -4.55              |
| Lesotho                           | 1                  |                  |                  | 3                | 1                | 0.00              | -66.67             |
| Namibia                           | 33                 | 53               | 43               | 43               | 51               | 0.00              | 18.60              |
| South Africa                      | 3,967              | 4,503            | 3,699            | 4,170            | 4,656            | 0.36              | 11.65              |
| Swaziland                         | 19                 | 15               | 9                | 17               | 51               | 0.00              | 200.00             |
| <b>WEST AFRICA</b>                | <b>301</b>         | <b>293</b>       | <b>616</b>       | <b>587</b>       | <b>553</b>       | <b>0.04</b>       | <b>-5.79</b>       |
| Benin                             |                    |                  |                  | 5                | 3                | 0.00              | -40.00             |
| Burkina Faso                      | 2                  | 2                | 3                | 2                | 12               | 0.00              | 500.00             |
| Cabo Verde                        | 8                  |                  | 5                | 7                | 2                | 0.00              | -71.43             |
| Côte d'Ivoire                     |                    |                  | 15               | 18               | 21               | 0.00              | 16.67              |
| Gambia                            | 11                 | 2                | 1                | 5                | 16               | 0.00              | 220.00             |
| Ghana                             | 31                 | 25               | 54               | 39               | 50               | 0.00              | 28.21              |
| Guinea                            | 5                  | 9                | 7                | 8                | 3                | 0.00              | -62.50             |
| Liberia                           | 1                  | 10               | 13               | 6                | 2                | 0.00              | -66.67             |
| Mali                              | 2                  | 11               | 2                | 10               | 7                | 0.00              | -30.00             |
| Mauritania                        | 1                  | 2                | 7                | 10               | 19               | 0.00              | 90.00              |
| Niger                             |                    |                  |                  | 10               | 14               | 0.00              | 40.00              |
| Nigeria                           | 202                | 197              | 463              | 421              | 364              | 0.03              | -13.54             |

## MALDIVES

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Senegal                                | 29             | 18             | 38             | 38             | 37             | 0.00              | -2.63              |
| Sierra Leone                           | 8              | 6              | 2              | 3              | 2              | 0.00              | -33.33             |
| Togo                                   | 1              | 11             | 6              | 5              | 1              | 0.00              | -80.00             |
| <b>OTHER AFRICA</b>                    | <b>69</b>      | <b>271</b>     | <b>51</b>      |                | <b>1</b>       | <b>0.00</b>       |                    |
| Other countries of Africa              | 69             | 271            | 51             |                | 1              | 0.00              |                    |
| <b>AMERICAS</b>                        | <b>26,774</b>  | <b>32,970</b>  | <b>41,044</b>  | <b>46,623</b>  | <b>50,456</b>  | <b>3.92</b>       | <b>8.22</b>        |
| <b>CARIBBEAN</b>                       | <b>186</b>     | <b>220</b>     | <b>119</b>     | <b>258</b>     | <b>329</b>     | <b>0.03</b>       | <b>27.52</b>       |
| Antigua and Barbuda                    | 48             | 1              | 1              | 3              | 9              | 0.00              | 200.00             |
| Bahamas                                | 2              | 6              | 5              | 4              | 11             | 0.00              | 175.00             |
| Barbados                               | 5              | 4              | 5              | 7              | 6              | 0.00              | -14.29             |
| Cuba                                   | 28             | 16             | 24             | 36             | 34             | 0.00              | -5.56              |
| Dominica                               | 25             | 27             | 5              | 8              | 24             | 0.00              | 200.00             |
| Dominican Republic                     |                |                |                | 32             | 29             | 0.00              | -9.38              |
| Grenada                                | 3              |                | 2              | 1              | 3              | 0.00              | 200.00             |
| Haiti                                  | 6              | 1              | 3              | 3              | 8              | 0.00              | 166.67             |
| Jamaica                                | 11             | 99             | 18             | 21             | 47             | 0.00              | 123.81             |
| Saint Kitts and Nevis                  |                |                |                | 82             | 85             | 0.01              | 3.66               |
| Saint Lucia                            | 1              | 1              |                | 3              | 3              | 0.00              |                    |
| Trinidad and Tobago                    | 57             | 65             | 56             | 56             | 66             | 0.01              | 17.86              |
| Other countries of the Caribbean       |                |                |                | 2              | 4              | 0.00              | 100.00             |
| <b>CENTRAL AMERICA</b>                 | <b>131</b>     | <b>145</b>     | <b>156</b>     | <b>201</b>     | <b>224</b>     | <b>0.02</b>       | <b>11.44</b>       |
| Belize                                 | 5              | 5              | 9              | 9              | 7              | 0.00              | -22.22             |
| Costa Rica                             | 42             | 49             | 33             | 53             | 52             | 0.00              | -1.89              |
| El Salvador                            | 16             | 5              | 21             | 25             | 35             | 0.00              | 40.00              |
| Guatemala                              | 4              | 11             | 24             | 20             | 37             | 0.00              | 85.00              |
| Honduras                               | 9              | 8              | 10             | 20             | 14             | 0.00              | -30.00             |
| Nicaragua                              | 3              | 4              | 6              | 7              | 9              | 0.00              | 28.57              |
| Panama                                 | 52             | 63             | 53             | 67             | 70             | 0.01              | 4.48               |
| <b>NORTH AMERICA</b>                   | <b>21,959</b>  | <b>27,118</b>  | <b>34,243</b>  | <b>38,299</b>  | <b>41,786</b>  | <b>3.25</b>       | <b>9.10</b>        |
| Canada                                 | 5,070          | 6,098          | 7,435          | 7,537          | 7,628          | 0.59              | 1.21               |
| Mexico                                 | 840            | 986            | 1,167          | 1,454          | 1,569          | 0.12              | 7.91               |
| United States of America               | 16,049         | 20,034         | 25,641         | 29,308         | 32,589         | 2.53              | 11.19              |
| <b>SOUTH AMERICA</b>                   | <b>4,454</b>   | <b>5,362</b>   | <b>6,452</b>   | <b>7,865</b>   | <b>8,117</b>   | <b>0.63</b>       | <b>3.20</b>        |
| Argentina                              | 621            | 745            | 926            | 1,225          | 1,447          | 0.11              | 18.12              |
| Bolivia, Plurinational State of        | 18             | 27             | 39             | 31             | 38             | 0.00              | 22.58              |
| Brazil                                 | 3,061          | 3,675          | 4,321          | 5,082          | 5,015          | 0.39              | -1.32              |
| Chile                                  | 101            | 175            | 194            | 258            | 311            | 0.02              | 20.54              |
| Colombia                               | 210            | 251            | 318            | 477            | 506            | 0.04              | 6.08               |
| Ecuador                                | 35             |                | 48             | 98             | 109            | 0.01              | 11.22              |
| French Guiana                          |                |                |                | 1              | 22             | 0.00              | 2,100.00           |
| Guyana                                 |                |                |                | 6              | 15             | 0.00              | 150.00             |
| Paraguay                               | 42             | 37             | 50             | 72             | 51             | 0.00              | -29.17             |
| Peru                                   | 92             | 123            | 182            | 216            | 217            | 0.02              | 0.46               |
| Suriname                               |                |                |                | 4              |                |                   |                    |
| Uruguay                                | 55             | 42             | 58             | 81             | 122            | 0.01              | 50.62              |
| Venezuela, Bolivarian Republic of      | 219            | 287            | 316            | 314            | 264            | 0.02              | -15.92             |
| <b>OTHER AMERICAS</b>                  | <b>44</b>      | <b>125</b>     | <b>74</b>      |                |                |                   |                    |
| Other countries of the Americas        | 44             | 125            | 74             |                |                |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>339,183</b> | <b>467,718</b> | <b>521,646</b> | <b>522,155</b> | <b>496,900</b> | <b>38.64</b>      | <b>-4.84</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>294,397</b> | <b>408,113</b> | <b>444,743</b> | <b>441,017</b> | <b>403,491</b> | <b>31.37</b>      | <b>-8.51</b>       |
| China                                  | 229,551        | 331,719        | 363,626        | 359,514        | 324,326        | 25.22             | -9.79              |
| Hong Kong (China)                      |                |                |                | 24             | 85             | 0.01              | 254.17             |
| Japan                                  | 36,438         | 39,463         | 38,817         | 39,244         | 39,894         | 3.10              | 1.66               |
| Korea, Democratic People's Republic of |                |                |                | 9              | 24             | 0.00              | 166.67             |
| Korea, Republic of                     | 23,933         | 30,306         | 34,896         | 33,001         | 29,580         | 2.30              | -10.37             |



## MALDIVES

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Macao (China)                          |                |                |                | 2              | 7              | 0.00              | 250.00             |
| Mongolia                               |                | 69             | 51             | 46             | 70             | 0.01              | 52.17              |
| Taiwan Province of China               | 4,430          | 6,522          | 7,341          | 9,177          | 9,505          | 0.74              | 3.57               |
| Other countries of North-East Asia     | 45             | 34             | 12             |                |                |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>27,960</b>  | <b>40,844</b>  | <b>56,089</b>  | <b>59,354</b>  | <b>67,699</b>  | <b>5.26</b>       | <b>14.06</b>       |
| Brunei Darussalam                      |                | 83             | 106            | 117            | 75             | 0.01              | -35.90             |
| Cambodia                               |                | 111            | 123            | 210            | 279            | 0.02              | 32.86              |
| Indonesia                              | 1,772          | 2,511          | 3,333          | 3,452          | 4,886          | 0.38              | 41.54              |
| Lao People's Democratic Republic       |                | 111            | 267            | 235            | 307            | 0.02              | 30.64              |
| Malaysia                               | 6,766          | 10,875         | 13,457         | 12,575         | 16,185         | 1.26              | 28.71              |
| Myanmar                                |                | 430            | 1,056          | 1,248          | 1,196          | 0.09              | -4.17              |
| Philippines                            | 2,265          | 3,040          | 5,406          | 6,907          | 9,551          | 0.74              | 38.28              |
| Singapore                              | 9,625          | 11,143         | 18,638         | 15,881         | 14,782         | 1.15              | -6.92              |
| Thailand                               | 6,896          | 11,705         | 12,281         | 15,910         | 16,451         | 1.28              | 3.40               |
| Timor-Leste                            |                |                |                | 7              | 10             | 0.00              | 42.86              |
| Viet Nam                               |                | 831            | 1,419          | 2,812          | 3,977          | 0.31              | 41.43              |
| Other countries of South-East Asia     | 636            | 4              | 3              |                |                |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>16,787</b>  | <b>18,706</b>  | <b>20,788</b>  | <b>21,711</b>  | <b>25,671</b>  | <b>2.00</b>       | <b>18.24</b>       |
| Australia                              | 15,208         | 16,915         | 18,872         | 19,733         | 23,584         | 1.83              | 19.52              |
| New Zealand                            | 1,579          | 1,791          | 1,916          | 1,978          | 2,087          | 0.16              | 5.51               |
| <b>MELANESIA</b>                       | <b>19</b>      | <b>26</b>      | <b>14</b>      | <b>44</b>      | <b>33</b>      | <b>0.00</b>       | <b>-25.00</b>      |
| Fiji                                   | 19             | 24             | 14             | 21             | 22             | 0.00              | 4.76               |
| Papua New Guinea                       |                |                |                | 12             | 9              | 0.00              | -25.00             |
| Solomon Islands                        |                |                |                | 4              |                |                   |                    |
| Vanuatu                                |                | 2              |                | 7              | 2              | 0.00              | -71.43             |
| <b>MICRONESIA</b>                      | <b>2</b>       | <b>3</b>       | <b>2</b>       | <b>13</b>      | <b>2</b>       | <b>0.00</b>       | <b>-84.62</b>      |
| Kiribati                               | 2              | 1              |                | 3              |                |                   |                    |
| Marshall Islands                       |                | 2              | 2              | 2              |                |                   |                    |
| Micronesia, Federated States of        |                |                |                | 1              |                |                   |                    |
| Nauru                                  |                |                |                | 2              | 1              | 0.00              | -50.00             |
| Palau                                  |                |                |                | 5              | 1              | 0.00              | -80.00             |
| <b>POLYNESIA</b>                       |                | <b>2</b>       | <b>1</b>       | <b>16</b>      | <b>3</b>       | <b>0.00</b>       | <b>-81.25</b>      |
| French Polynesia                       |                |                |                | 1              |                |                   |                    |
| Samoa                                  |                |                |                | 6              | 2              | 0.00              | -66.67             |
| Tonga                                  |                | 2              | 1              | 8              | 1              | 0.00              | -87.50             |
| Tuvalu                                 |                |                |                | 1              |                |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>18</b>      | <b>24</b>      | <b>9</b>       |                | <b>1</b>       | <b>0.00</b>       |                    |
| Other countries of Oceania             | 18             | 24             | 9              |                | 1              | 0.00              |                    |
| <b>EUROPE</b>                          | <b>517,809</b> | <b>527,274</b> | <b>529,291</b> | <b>535,962</b> | <b>575,176</b> | <b>44.72</b>      | <b>7.32</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>100,097</b> | <b>119,568</b> | <b>109,638</b> | <b>92,742</b>  | <b>104,554</b> | <b>8.13</b>       | <b>12.74</b>       |
| Armenia                                | 185            | 354            | 374            | 465            | 402            | 0.03              | -13.55             |
| Azerbaijan                             | 486            | 775            | 789            | 829            | 495            | 0.04              | -40.29             |
| Belarus                                | 1,509          | 2,030          | 1,885          | 1,508          | 1,570          | 0.12              | 4.11               |
| Bulgaria                               | 1,479          | 1,882          | 2,263          | 2,904          | 3,758          | 0.29              | 29.41              |
| Czech Republic                         | 5,588          | 6,421          | 6,450          | 8,105          | 10,338         | 0.80              | 27.55              |
| Estonia                                | 362            | 498            | 555            | 889            | 988            | 0.08              | 11.14              |
| Georgia                                | 114            | 154            | 192            | 272            | 256            | 0.02              | -5.88              |
| Hungary                                | 2,408          | 2,796          | 3,589          | 4,436          | 5,539          | 0.43              | 24.86              |
| Kazakhstan                             | 2,875          | 3,131          | 3,208          | 3,394          | 3,398          | 0.26              | 0.12               |
| Kyrgyzstan                             | 135            | 135            | 275            | 201            | 222            | 0.02              | 10.45              |
| Latvia                                 | 621            | 822            | 823            | 880            | 1,114          | 0.09              | 26.59              |
| Lithuania                              | 777            | 971            | 1,201          | 1,752          | 1,986          | 0.15              | 13.36              |
| Moldova, Republic of                   | 360            | 439            | 501            | 386            | 403            | 0.03              | 4.40               |
| Poland                                 | 3,918          | 6,668          | 6,182          | 6,879          | 8,976          | 0.70              | 30.48              |
| Romania                                | 1,879          | 2,423          | 3,204          | 3,918          | 5,337          | 0.41              | 36.22              |

## MALDIVES

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Russian Federation                        | 66,378         | 76,479         | 66,308         | 44,323         | 46,522         | 3.62              | 4.96               |
| Slovakia                                  | 2,636          | 2,758          | 3,262          | 4,286          | 4,957          | 0.39              | 15.66              |
| Tajikistan                                | 32             | 59             | 63             | 72             | 78             | 0.01              | 8.33               |
| Turkmenistan                              | 28             | 65             | 153            | 81             | 83             | 0.01              | 2.47               |
| Ukraine                                   | 8,044          | 10,362         | 8,057          | 6,747          | 7,599          | 0.59              | 12.63              |
| Uzbekistan                                | 277            | 346            | 304            | 415            | 533            | 0.04              | 28.43              |
| Other countries Central/East Europe       | 6              |                |                |                |                |                   |                    |
| <b>NORTHERN EUROPE</b>                    | <b>107,350</b> | <b>103,104</b> | <b>109,586</b> | <b>119,562</b> | <b>132,626</b> | <b>10.31</b>      | <b>10.93</b>       |
| Denmark                                   | 3,493          | 4,055          | 5,008          | 8,418          | 9,747          | 0.76              | 15.79              |
| Finland                                   | 1,402          | 1,549          | 2,002          | 2,109          | 2,589          | 0.20              | 22.76              |
| Iceland                                   | 64             | 62             | 65             | 107            | 109            | 0.01              | 1.87               |
| Ireland                                   | 2,483          | 2,590          | 2,759          | 2,856          | 3,449          | 0.27              | 20.76              |
| Isle of Man                               |                |                |                | 1              |                |                   |                    |
| Norway                                    | 2,902          | 3,281          | 3,882          | 4,153          | 3,971          | 0.31              | -4.38              |
| Sweden                                    | 5,230          | 5,694          | 7,163          | 9,138          | 10,918         | 0.85              | 19.48              |
| United Kingdom                            | 91,776         | 85,869         | 88,347         | 92,780         | 101,843        | 7.92              | 9.77               |
| Other countries of Northern Europe        |                | 4              | 360            |                |                |                   |                    |
| <b>SOUTHERN EUROPE</b>                    | <b>81,287</b>  | <b>79,364</b>  | <b>84,470</b>  | <b>95,817</b>  | <b>109,326</b> | <b>8.50</b>       | <b>14.10</b>       |
| Albania                                   | 142            | 188            | 276            | 321            | 395            | 0.03              | 23.05              |
| Andorra                                   | 21             | 40             | 24             | 38             | 45             | 0.00              | 18.42              |
| Bosnia and Herzegovina                    | 239            | 194            | 271            | 374            | 385            | 0.03              | 2.94               |
| Croatia                                   | 801            | 709            | 769            | 1,096          | 1,101          | 0.09              | 0.46               |
| Greece                                    | 2,058          | 1,841          | 1,981          | 1,700          | 2,077          | 0.16              | 22.18              |
| Holy See                                  |                |                |                | 1              | 1              | 0.00              |                    |
| Italy                                     | 62,687         | 57,854         | 57,862         | 65,540         | 71,110         | 5.53              | 8.50               |
| Malta                                     | 252            | 240            | 312            | 364            | 331            | 0.03              | -9.07              |
| Montenegro                                | 39             | 95             | 76             | 67             | 80             | 0.01              | 19.40              |
| Portugal                                  | 3,660          | 4,617          | 4,916          | 5,057          | 6,259          | 0.49              | 23.77              |
| San Marino                                |                |                |                | 75             | 91             | 0.01              | 21.33              |
| Serbia                                    | 852            | 884            | 984            | 1,265          | 1,627          | 0.13              | 28.62              |
| Slovenia                                  | 1,295          | 1,243          | 1,319          | 1,470          | 1,548          | 0.12              | 5.31               |
| Spain                                     | 8,824          | 11,040         | 15,230         | 17,816         | 23,393         | 1.82              | 31.30              |
| The Former Yugoslav Republic of Macedonia | 203            | 278            | 272            | 375            | 503            | 0.04              | 34.13              |
| Other countries of Southern Europe        | 214            | 141            | 178            | 258            | 380            | 0.03              | 47.29              |
| <b>WESTERN EUROPE</b>                     | <b>220,817</b> | <b>212,651</b> | <b>213,289</b> | <b>213,723</b> | <b>213,006</b> | <b>16.56</b>      | <b>-0.34</b>       |
| Austria                                   | 18,164         | 18,140         | 18,726         | 18,981         | 17,654         | 1.37              | -6.99              |
| Belgium                                   | 5,141          | 5,130          | 5,195          | 5,250          | 5,571          | 0.43              | 6.11               |
| France                                    | 56,775         | 54,328         | 50,656         | 42,024         | 40,487         | 3.15              | -3.66              |
| Germany                                   | 98,351         | 93,598         | 98,328         | 105,132        | 106,381        | 8.27              | 1.19               |
| Liechtenstein                             | 140            | 171            | 161            | 168            | 172            | 0.01              | 2.38               |
| Luxembourg                                | 659            | 670            | 713            | 555            | 654            | 0.05              | 17.84              |
| Monaco                                    | 53             | 59             | 69             | 50             | 36             | 0.00              | -28.00             |
| Netherlands                               | 6,077          | 6,453          | 7,936          | 9,640          | 10,372         | 0.81              | 7.59               |
| Switzerland                               | 35,457         | 34,102         | 31,497         | 31,923         | 31,678         | 2.46              | -0.77              |
| Other countries of Western Europe         |                |                | 8              |                | 1              | 0.00              |                    |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>8,256</b>   | <b>12,583</b>  | <b>12,308</b>  | <b>14,112</b>  | <b>15,664</b>  | <b>1.22</b>       | <b>11.00</b>       |
| Cyprus                                    | 271            | 213            | 341            | 345            | 501            | 0.04              | 45.22              |
| Israel                                    | 2,569          | 3,253          | 3,299          | 3,567          | 5,072          | 0.39              | 42.19              |
| Turkey                                    | 5,416          | 9,117          | 8,668          | 10,200         | 10,091         | 0.78              | -1.07              |
| <b>OTHER EUROPE</b>                       | <b>2</b>       | <b>4</b>       |                | <b>6</b>       |                |                   |                    |
| Other countries of Europe                 | 2              | 4              |                | 6              |                |                   |                    |
| <b>MIDDLE EAST</b>                        | <b>21,843</b>  | <b>32,050</b>  | <b>37,201</b>  | <b>41,976</b>  | <b>51,330</b>  | <b>3.99</b>       | <b>22.28</b>       |
| Bahrain                                   | 679            | 780            | 891            | 1,025          | 920            | 0.07              | -10.24             |
| Egypt                                     | 1,168          | 1,671          | 2,125          | 2,776          | 3,767          | 0.29              | 35.70              |
| Iraq                                      | 132            | 348            | 376            | 485            | 795            | 0.06              | 63.92              |

## MALDIVES

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012          | 2013          | 2014          | 2015          | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|----------------|-------------------|--------------------|
| Jordan                       | 744           | 1,179         | 1,224         | 1,362         | 1,755          | 0.14              | 28.85              |
| Kuwait                       | 2,987         | 4,622         | 5,248         | 4,491         | 4,215          | 0.33              | -6.15              |
| Lebanon                      | 1,666         | 1,817         | 1,949         | 2,185         | 2,258          | 0.18              | 3.34               |
| Libya                        | 130           | 230           | 241           | 372           | 184            | 0.01              | -50.54             |
| Oman                         | 727           | 915           | 1,168         | 1,430         | 1,205          | 0.09              | -15.73             |
| Qatar                        | 1,521         | 2,827         | 3,260         | 3,033         | 3,716          | 0.29              | 22.52              |
| Saudi Arabia                 | 7,263         | 10,477        | 12,405        | 15,749        | 21,964         | 1.71              | 39.46              |
| State of Palestine           | 164           | 319           | 287           | 352           | 407            | 0.03              | 15.63              |
| Syrian Arab Republic         | 447           | 656           | 744           | 963           | 1,414          | 0.11              | 46.83              |
| United Arab Emirates         | 4,047         | 5,936         | 7,008         | 7,322         | 8,045          | 0.63              | 9.87               |
| Yemen                        | 168           | 273           | 275           | 431           | 685            | 0.05              | 58.93              |
| <b>SOUTH ASIA</b>            | <b>45,323</b> | <b>56,796</b> | <b>67,199</b> | <b>77,951</b> | <b>101,146</b> | <b>7.86</b>       | <b>29.76</b>       |
| Afghanistan                  | 57            | 91            | 151           | 179           | 205            | 0.02              | 14.53              |
| Bangladesh                   | 1,221         | 1,906         | 2,231         | 4,431         | 6,018          | 0.47              | 35.82              |
| Bhutan                       | 54            | 53            | 55            | 64            | 112            | 0.01              | 75.00              |
| India                        | 31,721        | 38,014        | 45,587        | 52,368        | 66,955         | 5.21              | 27.85              |
| Iran, Islamic Republic of    | 1,295         | 1,350         | 1,944         | 2,373         | 2,861          | 0.22              | 20.56              |
| Nepal                        | 258           | 289           | 373           | 396           | 817            | 0.06              | 106.31             |
| Pakistan                     | 1,857         | 2,693         | 3,105         | 3,987         | 6,251          | 0.49              | 56.78              |
| Sri Lanka                    | 8,860         | 12,400        | 13,753        | 14,153        | 17,927         | 1.39              | 26.67              |
| <b>NOT SPECIFIED</b>         |               | <b>123</b>    | <b>327</b>    | <b>333</b>    | <b>375</b>     | <b>0.03</b>       | <b>12.61</b>       |
| Other countries of the World |               | 123           | 327           | 333           | 375            | 0.03              | 12.61              |

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### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>101,335</b> | <b>120,901</b> | <b>152,295</b> | <b>159,298</b> | <b>173,246</b> | <b>100.00</b>     | <b>8.76</b>        |
| <b>AFRICA</b>                     | <b>34,126</b>      | <b>40,954</b>  | <b>47,389</b>  | <b>72,382</b>  | <b>74,760</b>  | <b>43.15</b>      | <b>3.29</b>        |
| <b>EAST AFRICA</b>                | <b>1,423</b>       | <b>2,140</b>   | <b>2,739</b>   | <b>1,154</b>   | <b>3,307</b>   | <b>1.91</b>       | <b>186.57</b>      |
| Burundi                           | 95                 | 311            | 280            | 188            | 456            | 0.26              | 142.55             |
| Comoros                           | 19                 | 16             | 12             |                | 18             | 0.01              |                    |
| Djibouti                          | 12                 | 10             | 24             | 31             | 34             | 0.02              | 9.68               |
| Eritrea                           |                    | 2              | 8              |                | 5              | 0.00              |                    |
| Ethiopia                          | 107                | 170            | 260            | 299            | 145            | 0.08              | -51.51             |
| Kenya                             | 268                | 301            | 406            | 143            | 647            | 0.37              | 352.45             |
| Madagascar                        | 72                 | 85             | 89             | 41             | 113            | 0.07              | 175.61             |
| Malawi                            |                    | 5              | 19             | 13             | 10             | 0.01              | -23.08             |
| Mauritius                         | 150                | 405            | 165            | 10             | 153            | 0.09              | 1,430.00           |
| Mozambique                        | 66                 | 56             | 77             | 100            | 166            | 0.10              | 66.00              |
| Reunion                           | 7                  | 3              | 154            | 1              | 42             | 0.02              | 4,100.00           |
| Rwanda                            | 124                | 270            | 487            | 97             | 539            | 0.31              | 455.67             |
| Seychelles                        |                    |                |                |                | 4              | 0.00              |                    |
| Somalia                           | 9                  | 10             | 1              |                | 2              | 0.00              |                    |
| Tanzania, United Republic of      | 220                | 189            | 498            | 132            | 383            | 0.22              | 190.15             |
| Uganda                            | 70                 | 64             |                |                | 118            | 0.07              |                    |
| Zambia                            | 120                | 114            | 135            | 81             | 227            | 0.13              | 180.25             |
| Zimbabwe                          | 84                 | 129            | 124            | 18             | 245            | 0.14              | 1,261.11           |
| <b>CENTRAL AFRICA</b>             | <b>3,039</b>       | <b>3,912</b>   | <b>5,089</b>   | <b>19,130</b>  | <b>7,076</b>   | <b>4.08</b>       | <b>-63.01</b>      |
| Angola                            | 88                 | 197            | 94             | 78             | 213            | 0.12              | 173.08             |
| Cameroon                          | 940                | 1,061          | 1,274          | 6,805          | 1,565          | 0.90              | -77.00             |
| Central African Republic          | 88                 | 123            | 207            | 2,200          | 212            | 0.12              | -90.36             |
| Chad                              | 282                | 444            | 433            | 2,301          | 373            | 0.22              | -83.79             |
| Congo                             | 1,217              | 1,582          | 2,036          | 6,501          | 3,290          | 1.90              | -49.39             |
| Congo, Democratic Republic of the |                    | 25             |                |                |                |                   |                    |
| Equatorial Guinea                 | 2                  | 20             | 2              | 32             | 57             | 0.03              | 78.13              |
| Gabon                             | 408                | 452            | 944            | 1,208          | 1,298          | 0.75              | 7.45               |
| Sao Tome and Principe             | 14                 | 8              | 99             | 5              | 68             | 0.04              | 1,260.00           |
| <b>NORTH AFRICA</b>               | <b>1,976</b>       | <b>2,783</b>   | <b>3,875</b>   | <b>12,138</b>  | <b>5,292</b>   | <b>3.05</b>       | <b>-56.40</b>      |
| Algeria                           | 520                | 654            | 807            | 1,510          | 1,018          | 0.59              | -32.58             |
| Morocco                           | 865                | 1,468          | 1,962          | 10,300         | 2,721          | 1.57              | -73.58             |
| Sudan                             | 131                | 78             | 123            | 80             | 92             | 0.05              | 15.00              |
| Tunisia                           | 460                | 583            | 983            | 248            | 1,461          | 0.84              | 489.11             |
| <b>SOUTHERN AFRICA</b>            | <b>1,679</b>       | <b>1,647</b>   | <b>1,933</b>   | <b>1,164</b>   | <b>2,165</b>   | <b>1.25</b>       | <b>86.00</b>       |
| Botswana                          | 33                 | 13             | 29             | 98             | 23             | 0.01              | -76.53             |
| Lesotho                           | 3                  | 5              | 7              | 9              | 13             | 0.01              | 44.44              |
| Namibia                           | 13                 | 9              | 33             | 203            | 161            | 0.09              | -20.69             |
| South Africa                      | 1,613              | 1,595          | 1,831          | 841            | 1,844          | 1.06              | 119.26             |
| Swaziland                         | 17                 | 25             | 33             | 13             | 124            | 0.07              | 853.85             |
| <b>WEST AFRICA</b>                | <b>26,009</b>      | <b>30,472</b>  | <b>33,753</b>  | <b>38,796</b>  | <b>56,920</b>  | <b>32.86</b>      | <b>46.72</b>       |
| Benin                             | 1,214              | 1,394          | 1,956          | 4,050          | 1,112          | 0.64              | -72.54             |
| Burkina Faso                      | 2,751              | 3,402          | 3,793          | 7,932          | 4,173          | 2.41              | -47.39             |
| Cabo Verde                        | 29                 | 22             | 51             | 105            | 25             | 0.01              | -76.19             |
| Côte d'Ivoire                     | 4,873              | 6,432          | 7,632          | 8,396          | 6,603          | 3.81              | -21.36             |
| Gambia                            | 269                | 285            | 264            | 90             | 340            | 0.20              | 277.78             |
| Ghana                             | 1,812              | 1,707          | 2,003          | 601            | 1,909          | 1.10              | 217.64             |
| Guinea                            | 3,670              | 3,816          | 3,508          | 6,030          | 7,055          | 4.07              | 17.00              |
| Guinea-Bissau                     | 13                 | 340            | 12             |                | 38             | 0.02              |                    |
| Liberia                           | 74                 | 93             | 137            | 40             | 171            | 0.10              | 327.50             |
| Mauritania                        | 1,448              | 1,322          | 1,849          | 2,593          | 1,471          | 0.85              | -43.27             |
| Niger                             | 1,351              | 1,255          | 1,300          | 5,200          | 23,491         | 13.56             | 351.75             |

## MALI

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Nigeria                           | 712           | 1,425         | 1,403         | 950           | 1,222         | 0.71              | 28.63              |
| Senegal                           | 6,510         | 7,464         | 8,308         | 1,860         | 7,515         | 4.34              | 304.03             |
| Sierra Leone                      | 140           | 174           | 154           | 55            | 191           | 0.11              | 247.27             |
| Togo                              | 1,143         | 1,341         | 1,383         | 894           | 1,604         | 0.93              | 79.42              |
| <b>AMERICAS</b>                   | <b>6,166</b>  | <b>5,942</b>  | <b>6,849</b>  | <b>9,913</b>  | <b>7,957</b>  | <b>4.59</b>       | <b>-19.73</b>      |
| <b>CARIBBEAN</b>                  | <b>101</b>    | <b>184</b>    | <b>152</b>    | <b>371</b>    | <b>185</b>    | <b>0.11</b>       | <b>-50.13</b>      |
| Cuba                              | 28            | 14            | 21            | 326           | 17            | 0.01              | -94.79             |
| Dominican Republic                | 2             | 2             | 1             |               | 4             | 0.00              |                    |
| Haiti                             | 30            | 158           | 120           | 35            | 105           | 0.06              | 200.00             |
| Jamaica                           | 5             | 4             | 7             |               | 7             | 0.00              |                    |
| Puerto Rico                       | 35            | 6             | 2             | 10            | 50            | 0.03              | 400.00             |
| Other countries of the Caribbean  | 1             |               | 1             |               | 2             | 0.00              |                    |
| <b>CENTRAL AMERICA</b>            | <b>86</b>     | <b>74</b>     | <b>76</b>     | <b>27</b>     | <b>110</b>    | <b>0.06</b>       | <b>307.41</b>      |
| Costa Rica                        | 2             | 3             | 3             |               | 4             | 0.00              |                    |
| Guatemala                         | 11            | 11            | 17            | 18            | 18            | 0.01              |                    |
| Honduras                          | 2             |               | 6             |               | 19            | 0.01              |                    |
| Nicaragua                         | 6             | 4             | 16            |               | 15            | 0.01              |                    |
| Panama                            | 65            | 56            | 34            | 9             | 54            | 0.03              | 500.00             |
| <b>NORTH AMERICA</b>              | <b>5,746</b>  | <b>5,456</b>  | <b>6,366</b>  | <b>9,127</b>  | <b>7,349</b>  | <b>4.24</b>       | <b>-19.48</b>      |
| Canada                            | 1,828         | 1,483         | 1,866         | 7,500         | 1,844         | 1.06              | -75.41             |
| Mexico                            | 21            | 27            | 21            | 18            | 51            | 0.03              | 183.33             |
| United States of America          | 3,897         | 3,946         | 4,479         | 1,609         | 5,454         | 3.15              | 238.97             |
| <b>SOUTH AMERICA</b>              | <b>233</b>    | <b>228</b>    | <b>255</b>    | <b>388</b>    | <b>313</b>    | <b>0.18</b>       | <b>-19.33</b>      |
| Argentina                         | 27            | 15            | 21            | 88            | 22            | 0.01              | -75.00             |
| Brazil                            | 107           | 116           | 83            | 171           | 126           | 0.07              | -26.32             |
| Chile                             | 23            | 29            | 42            | 55            | 45            | 0.03              | -18.18             |
| Colombia                          | 39            | 41            | 44            | 55            | 48            | 0.03              | -12.73             |
| Ecuador                           |               | 3             | 13            | 2             | 6             | 0.00              | 200.00             |
| Guyana                            | 2             | 1             | 2             |               | 3             | 0.00              |                    |
| Peru                              | 13            | 4             | 5             | 3             | 22            | 0.01              | 633.33             |
| Uruguay                           | 7             | 9             | 22            | 2             |               |                   |                    |
| Venezuela, Bolivarian Republic of | 15            | 10            | 23            | 12            | 41            | 0.02              | 241.67             |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>4,852</b>  | <b>4,637</b>  | <b>4,965</b>  | <b>4,516</b>  | <b>3,005</b>  | <b>1.73</b>       | <b>-33.46</b>      |
| <b>NORTH-EAST ASIA</b>            | <b>3,148</b>  | <b>2,992</b>  | <b>3,497</b>  | <b>3,645</b>  | <b>1,549</b>  | <b>0.89</b>       | <b>-57.50</b>      |
| China                             | 2,640         | 2,687         | 3,201         | 3,422         | 1,388         | 0.80              | -59.44             |
| Japan                             | 295           | 119           | 143           | 106           |               |                   |                    |
| Korea, Republic of                | 213           | 184           | 153           | 117           | 161           | 0.09              | 37.61              |
| Taiwan Province of China          |               | 2             |               |               |               |                   |                    |
| <b>SOUTH-EAST ASIA</b>            | <b>489</b>    | <b>461</b>    | <b>584</b>    | <b>497</b>    | <b>586</b>    | <b>0.34</b>       | <b>17.91</b>       |
| Cambodia                          | 2             | 9             | 273           | 35            | 76            | 0.04              | 117.14             |
| Indonesia                         | 36            | 60            | 25            | 72            | 60            | 0.03              | -16.67             |
| Malaysia                          | 118           | 140           | 67            | 19            | 169           | 0.10              | 789.47             |
| Philippines                       | 251           | 190           | 159           | 60            | 226           | 0.13              | 276.67             |
| Singapore                         | 8             | 2             | 6             | 2             | 8             | 0.00              | 300.00             |
| Thailand                          | 18            | 28            | 12            | 3             |               |                   |                    |
| Viet Nam                          | 56            | 32            | 42            | 306           | 47            | 0.03              | -84.64             |
| <b>AUSTRALASIA</b>                | <b>1,212</b>  | <b>1,179</b>  | <b>860</b>    | <b>356</b>    | <b>842</b>    | <b>0.49</b>       | <b>136.52</b>      |
| Australia                         | 1,159         | 1,087         | 860           | 356           | 784           | 0.45              | 120.22             |
| New Zealand                       | 53            | 92            |               |               | 58            | 0.03              |                    |
| <b>MELANESIA</b>                  | <b>3</b>      | <b>5</b>      | <b>24</b>     | <b>18</b>     | <b>28</b>     | <b>0.02</b>       | <b>55.56</b>       |
| New Caledonia                     | 3             | 5             | 24            | 18            | 28            | 0.02              | 55.56              |
| <b>EUROPE</b>                     | <b>27,756</b> | <b>31,000</b> | <b>46,248</b> | <b>69,824</b> | <b>19,897</b> | <b>11.48</b>      | <b>-71.50</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>     | <b>824</b>    | <b>1,056</b>  | <b>1,128</b>  | <b>631</b>    | <b>1,564</b>  | <b>0.90</b>       | <b>147.86</b>      |
| Bulgaria                          | 76            | 69            | 39            | 70            | 46            | 0.03              | -34.29             |

## MALI

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012          | 2013          | 2014          | 2015          | 2016         | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|--------------|-------------------|--------------------|
| Czech Republic                   | 10            | 38            | 38            | 10            | 36           | 0.02              | 260.00             |
| Estonia                          |               | 10            | 14            | 1             | 11           | 0.01              | 1,000.00           |
| Hungary                          | 15            | 25            | 22            | 88            | 14           | 0.01              | -84.09             |
| Latvia                           | 1             | 5             | 2             |               | 15           | 0.01              |                    |
| Lithuania                        | 3             | 3             | 4             |               | 11           | 0.01              |                    |
| Poland                           | 85            | 53            | 55            | 93            | 70           | 0.04              | -24.73             |
| Romania                          | 49            | 87            | 126           | 35            | 214          | 0.12              | 511.43             |
| Russian Federation               | 372           | 422           | 444           | 215           | 624          | 0.36              | 190.23             |
| Slovakia                         | 18            | 27            | 21            | 2             | 38           | 0.02              | 1,800.00           |
| Ukraine                          | 191           | 316           | 363           | 117           | 485          | 0.28              | 314.53             |
| Uzbekistan                       | 4             | 1             |               |               |              |                   |                    |
| <b>NORTHERN EUROPE</b>           | <b>1,367</b>  | <b>1,716</b>  | <b>3,466</b>  | <b>1,826</b>  | <b>3,897</b> | <b>2.25</b>       | <b>113.42</b>      |
| Denmark                          | 196           | 244           | 457           | 210           | 510          | 0.29              | 142.86             |
| Finland                          | 48            | 49            | 1,278         | 76            | 464          | 0.27              | 510.53             |
| Iceland                          | 7             | 13            | 9             | 10            |              |                   |                    |
| Ireland                          | 36            | 64            | 58            | 30            | 62           | 0.04              | 106.67             |
| Norway                           | 130           | 143           | 193           | 317           | 559          | 0.32              | 76.34              |
| Sweden                           | 181           | 333           | 463           | 335           | 1,340        | 0.77              | 300.00             |
| United Kingdom                   | 769           | 870           | 1,008         | 848           | 962          | 0.56              | 13.44              |
| <b>SOUTHERN EUROPE</b>           | <b>2,398</b>  | <b>1,793</b>  | <b>3,355</b>  | <b>979</b>    | <b>3,541</b> | <b>2.04</b>       | <b>261.70</b>      |
| Croatia                          | 10            | 18            | 19            | 9             | 22           | 0.01              | 144.44             |
| Greece                           | 37            | 45            | 55            | 67            | 27           | 0.02              | -59.70             |
| Italy                            | 1,135         | 1,246         | 1,332         | 477           | 1,419        | 0.82              | 197.48             |
| Malta                            | 3             | 4             | 13            |               | 63           | 0.04              |                    |
| Portugal                         | 214           | 256           | 424           | 86            | 387          | 0.22              | 350.00             |
| Serbia                           | 13            | 33            | 52            | 28            | 58           | 0.03              | 107.14             |
| Slovenia                         | 15            | 1             | 3             | 1             | 5            | 0.00              | 400.00             |
| Spain                            | 971           | 190           | 1,456         | 301           | 1,560        | 0.90              | 418.27             |
| Yugoslavia, SFR (former)         |               |               | 1             | 10            |              |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>22,774</b> | <b>25,586</b> | <b>37,652</b> | <b>65,805</b> | <b>9,760</b> | <b>5.63</b>       | <b>-85.17</b>      |
| Austria                          | 72            | 43            | 72            | 335           | 70           | 0.04              | -79.10             |
| Belgium                          | 1,137         | 1,069         | 1,337         | 920           | 1,395        | 0.81              | 51.63              |
| France                           | 19,483        | 21,717        | 31,580        | 62,503        | 3,224        | 1.86              | -94.84             |
| Germany                          | 1,076         | 1,390         | 1,721         | 1,355         | 2,211        | 1.28              | 63.17              |
| Luxembourg                       | 10            | 34            | 42            | 63            | 49           | 0.03              | -22.22             |
| Netherlands                      | 607           | 637           | 2,299         | 507           | 2,119        | 1.22              | 317.95             |
| Switzerland                      | 389           | 696           | 601           | 122           | 692          | 0.40              | 467.21             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>393</b>    | <b>849</b>    | <b>647</b>    | <b>583</b>    | <b>1,135</b> | <b>0.66</b>       | <b>94.68</b>       |
| Cyprus                           | 5             | 8             |               |               | 1            | 0.00              |                    |
| Israel                           | 60            | 49            | 52            | 20            | 24           | 0.01              | 20.00              |
| Turkey                           | 328           | 792           | 595           | 563           | 1,110        | 0.64              | 97.16              |
| <b>MIDDLE EAST</b>               | <b>909</b>    | <b>1,011</b>  | <b>1,160</b>  | <b>1,199</b>  | <b>1,828</b> | <b>1.06</b>       | <b>52.46</b>       |
| Egypt                            | 185           | 158           | 206           | 295           | 477          | 0.28              | 61.69              |
| Jordan                           | 8             | 5             | 18            | 17            | 28           | 0.02              | 64.71              |
| Kuwait                           | 14            | 9             | 21            | 26            | 25           | 0.01              | -3.85              |
| Lebanon                          | 372           | 480           | 548           | 532           | 600          | 0.35              | 12.78              |
| Libya                            | 174           | 175           | 208           | 119           | 246          | 0.14              | 106.72             |
| Oman                             | 2             | 1             |               |               |              |                   |                    |
| Qatar                            | 3             | 9             | 16            | 1             |              |                   |                    |
| Saudi Arabia                     | 73            | 68            | 74            | 109           | 185          | 0.11              | 69.72              |
| State of Palestine               | 2             |               |               |               |              |                   |                    |
| Syrian Arab Republic             | 65            | 72            | 42            | 81            | 220          | 0.13              | 171.60             |
| United Arab Emirates             | 5             | 21            | 11            |               | 10           | 0.01              |                    |
| Yemen                            | 6             | 13            | 16            | 19            | 37           | 0.02              | 94.74              |

## MALI

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012          | 2013          | 2014          | 2015         | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|--------------|---------------|-------------------|--------------------|
| <b>SOUTH ASIA</b>            | <b>1,815</b>  | <b>1,771</b>  | <b>3,678</b>  | <b>1,327</b> | <b>3,296</b>  | <b>1.90</b>       | <b>148.38</b>      |
| Afghanistan                  |               | 13            | 29            | 18           | 37            | 0.02              | 105.56             |
| Bangladesh                   | 21            | 62            | 1,878         | 425          | 844           | 0.49              | 98.59              |
| India                        | 1,501         | 1,500         | 1,500         | 555          | 2,014         | 1.16              | 262.88             |
| Iran, Islamic Republic of    | 55            | 61            | 45            | 290          | 143           | 0.08              | -50.69             |
| Nepal                        | 10            | 10            | 64            | 12           | 70            | 0.04              | 483.33             |
| Pakistan                     | 86            | 108           | 126           | 24           | 186           | 0.11              | 675.00             |
| Sri Lanka                    | 142           | 17            | 36            | 3            | 2             | 0.00              | -33.33             |
| <b>NOT SPECIFIED</b>         | <b>25,711</b> | <b>35,586</b> | <b>42,006</b> | <b>137</b>   | <b>62,503</b> | <b>36.08</b>      | <b>45,522.63</b>   |
| Other countries of the World | 4             |               | 240           | 137          | 157           | 0.09              | 14.60              |
| Nationals Residing Abroad    | 25,707        | 35,586        | 41,766        |              | 62,346        | 35.99             |                    |

## MALI

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>101,335</b> | <b>120,901</b> | <b>152,295</b> | <b>159,298</b> | <b>173,246</b> | <b>100.00</b>     | <b>8.76</b>        |
| <b>AFRICA</b>                     | <b>40,959</b>      | <b>52,657</b>  | <b>62,188</b>  | <b>73,912</b>  | <b>94,761</b>  | <b>54.70</b>      | <b>28.21</b>       |
| <b>EAST AFRICA</b>                | <b>1,797</b>       | <b>2,522</b>   | <b>3,540</b>   | <b>5,088</b>   | <b>4,079</b>   | <b>2.35</b>       | <b>-19.83</b>      |
| Burundi                           | 104                | 211            | 253            | 535            | 255            | 0.15              | -52.34             |
| Comoros                           | 6                  | 17             |                |                |                |                   |                    |
| Djibouti                          | 17                 | 20             | 40             | 109            | 31             | 0.02              | -71.56             |
| Eritrea                           |                    |                | 6              |                |                |                   |                    |
| Ethiopia                          | 339                | 612            | 678            | 1,371          | 1,095          | 0.63              | -20.13             |
| Kenya                             | 519                | 559            | 853            | 756            | 654            | 0.38              | -13.49             |
| Madagascar                        | 74                 | 79             | 89             | 157            | 74             | 0.04              | -52.87             |
| Malawi                            | 4                  | 90             | 144            | 74             | 191            | 0.11              | 158.11             |
| Mauritius                         | 4                  | 8              | 33             | 51             | 6              | 0.00              | -88.24             |
| Mozambique                        | 90                 | 109            | 176            | 227            | 304            | 0.18              | 33.92              |
| Reunion                           |                    |                | 4              | 6              | 3              | 0.00              | -50.00             |
| Rwanda                            | 130                | 264            | 471            | 698            | 352            | 0.20              | -49.57             |
| Somalia                           | 8                  | 2              | 4              | 8              | 1              | 0.00              | -87.50             |
| Tanzania, United Republic of      | 229                | 206            | 420            | 477            | 209            | 0.12              | -56.18             |
| Uganda                            | 87                 | 115            | 137            | 141            | 97             | 0.06              | -31.21             |
| Zambia                            | 117                | 112            | 131            | 230            | 180            | 0.10              | -21.74             |
| Zimbabwe                          | 69                 | 118            | 101            | 248            | 627            | 0.36              | 152.82             |
| <b>CENTRAL AFRICA</b>             | <b>2,741</b>       | <b>5,954</b>   | <b>8,522</b>   | <b>15,207</b>  | <b>24,693</b>  | <b>14.25</b>      | <b>62.38</b>       |
| Angola                            | 174                | 197            | 326            | 244            | 530            | 0.31              | 117.21             |
| Cameroon                          | 846                | 974            | 1,155          | 1,203          | 6,158          | 3.55              | 411.89             |
| Central African Republic          | 85                 | 110            | 174            | 328            | 1,124          | 0.65              | 242.68             |
| Chad                              | 284                | 352            | 438            | 811            | 2,995          | 1.73              | 269.30             |
| Congo                             | 151                | 2,363          | 2,763          | 5,855          | 6,006          | 3.47              | 2.58               |
| Congo, Democratic Republic of the | 318                | 431            | 991            | 4,101          | 1,972          | 1.14              | -51.91             |
| Equatorial Guinea                 | 59                 | 19             | 19             | 100            | 803            | 0.46              | 703.00             |
| Gabon                             | 813                | 1,497          | 2,656          | 2,565          | 5,105          | 2.95              | 99.03              |
| Sao Tome and Principe             | 11                 | 11             |                |                |                |                   |                    |
| <b>NORTH AFRICA</b>               | <b>4,926</b>       | <b>6,927</b>   | <b>9,787</b>   | <b>13,752</b>  | <b>11,186</b>  | <b>6.46</b>       | <b>-18.66</b>      |
| Algeria                           | 1,225              | 1,529          | 1,884          | 816            | 4,402          | 2.54              | 439.46             |
| Morocco                           | 2,132              | 3,544          | 5,108          | 10,305         | 4,498          | 2.60              | -56.35             |
| Sudan                             | 133                | 105            | 159            | 130            | 56             | 0.03              | -56.92             |
| Tunisia                           | 1,436              | 1,749          | 2,636          | 2,501          | 2,230          | 1.29              | -10.84             |
| <b>SOUTHERN AFRICA</b>            | <b>1,648</b>       | <b>1,753</b>   | <b>1,888</b>   | <b>7,280</b>   | <b>3,911</b>   | <b>2.26</b>       | <b>-46.28</b>      |
| Botswana                          | 36                 | 14             | 38             | 109            | 14             | 0.01              | -87.16             |
| Lesotho                           | 10                 | 5              | 2              | 18             | 14             | 0.01              | -22.22             |
| Namibia                           | 18                 | 16             | 37             | 59             | 70             | 0.04              | 18.64              |
| South Africa                      | 1,584              | 1,693          | 1,778          | 7,024          | 3,702          | 2.14              | -47.29             |
| Swaziland                         |                    | 25             | 33             | 70             | 111            | 0.06              | 58.57              |
| <b>WEST AFRICA</b>                | <b>29,847</b>      | <b>35,501</b>  | <b>38,451</b>  | <b>32,585</b>  | <b>50,892</b>  | <b>29.38</b>      | <b>56.18</b>       |
| Benin                             | 1,362              | 1,464          | 1,981          | 1,495          | 1,422          | 0.82              | -4.88              |
| Burkina Faso                      | 3,346              | 3,359          | 4,193          | 4,562          | 8,273          | 4.78              | 81.35              |
| Cabo Verde                        | 30                 | 21             | 54             | 15             | 9              | 0.01              | -40.00             |
| Côte d'Ivoire                     | 5,464              | 8,020          | 9,443          | 7,522          | 11,102         | 6.41              | 47.59              |
| Gambia                            | 221                | 223            | 190            | 541            | 119            | 0.07              | -78.00             |
| Ghana                             | 2,164              | 2,041          | 2,355          | 1,124          | 4,181          | 2.41              | 271.98             |
| Guinea                            | 3,400              | 2,841          | 1,494          | 3,412          | 6,026          | 3.48              | 76.61              |
| Guinea-Bissau                     | 2                  | 911            | 1,221          | 448            | 846            | 0.49              | 88.84              |
| Liberia                           | 98                 | 119            | 134            | 238            | 86             | 0.05              | -63.87             |
| Mauritania                        | 1,557              | 1,714          | 1,968          | 1,420          | 1,463          | 0.84              | 3.03               |
| Niger                             | 1,503              | 1,377          | 1,413          | 1,218          | 3,460          | 2.00              | 184.07             |
| Nigeria                           | 747                | 1,556          | 1,354          | 1,011          | 5,955          | 3.44              | 489.02             |
| Senegal                           | 8,411              | 10,202         | 10,801         | 8,426          | 6,435          | 3.71              | -23.63             |



## MALI

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Sierra Leone                      | 94            | 131           | 125           | 208           | 84            | 0.05              | -59.62             |
| Togo                              | 1,448         | 1,522         | 1,725         | 945           | 1,431         | 0.83              | 51.43              |
| <b>AMERICAS</b>                   | <b>6,449</b>  | <b>6,296</b>  | <b>7,916</b>  | <b>8,454</b>  | <b>6,562</b>  | <b>3.79</b>       | <b>-22.38</b>      |
| <b>CARIBBEAN</b>                  | <b>74</b>     | <b>84</b>     | <b>153</b>    | <b>175</b>    | <b>1,076</b>  | <b>0.62</b>       | <b>514.86</b>      |
| Cuba                              | 31            | 23            | 26            | 54            | 1,020         | 0.59              | 1,788.89           |
| Dominican Republic                | 2             | 1             |               |               |               |                   |                    |
| Haiti                             | 35            | 54            | 105           | 93            | 41            | 0.02              | -55.91             |
| Jamaica                           | 6             | 6             | 7             | 6             | 4             | 0.00              | -33.33             |
| Other countries of the Caribbean  |               |               | 15            | 22            | 11            | 0.01              | -50.00             |
| <b>CENTRAL AMERICA</b>            | <b>85</b>     | <b>63</b>     | <b>42</b>     | <b>95</b>     | <b>75</b>     | <b>0.04</b>       | <b>-21.05</b>      |
| Costa Rica                        | 3             | 4             | 4             | 5             | 4             | 0.00              | -20.00             |
| Guatemala                         | 4             | 1             | 3             | 18            | 3             | 0.00              | -83.33             |
| Honduras                          | 2             | 2             | 10            | 14            | 14            | 0.01              |                    |
| Nicaragua                         | 6             | 2             | 5             |               | 11            | 0.01              |                    |
| Panama                            | 70            | 54            | 20            | 58            | 43            | 0.02              | -25.86             |
| <b>NORTH AMERICA</b>              | <b>6,096</b>  | <b>5,971</b>  | <b>7,509</b>  | <b>7,915</b>  | <b>5,210</b>  | <b>3.01</b>       | <b>-34.18</b>      |
| Canada                            | 1,828         | 1,515         | 2,030         | 4,505         | 1,186         | 0.68              | -73.67             |
| Mexico                            | 22            | 23            | 23            | 10            | 21            | 0.01              | 110.00             |
| United States of America          | 4,246         | 4,433         | 5,456         | 3,400         | 4,003         | 2.31              | 17.74              |
| <b>SOUTH AMERICA</b>              | <b>194</b>    | <b>178</b>    | <b>212</b>    | <b>269</b>    | <b>201</b>    | <b>0.12</b>       | <b>-25.28</b>      |
| Argentina                         | 24            | 14            | 18            | 22            | 11            | 0.01              | -50.00             |
| Brazil                            | 100           | 85            | 83            |               | 76            | 0.04              |                    |
| Chile                             | 2             | 10            | 10            | 47            | 21            | 0.01              | -55.32             |
| Colombia                          | 33            | 36            | 45            | 87            | 26            | 0.02              | -70.11             |
| Ecuador                           |               | 2             | 3             | 8             | 21            | 0.01              | 162.50             |
| Guyana                            | 3             | 2             | 2             |               |               |                   |                    |
| Peru                              | 13            | 3             | 7             | 7             | 8             | 0.00              | 14.29              |
| Uruguay                           | 10            | 9             | 13            | 51            | 19            | 0.01              | -62.75             |
| Venezuela, Bolivarian Republic of | 9             | 17            | 31            | 47            | 19            | 0.01              | -59.57             |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>4,615</b>  | <b>4,191</b>  | <b>4,991</b>  | <b>4,567</b>  | <b>6,021</b>  | <b>3.48</b>       | <b>31.84</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>3,136</b>  | <b>2,881</b>  | <b>3,545</b>  | <b>2,666</b>  | <b>5,274</b>  | <b>3.04</b>       | <b>97.82</b>       |
| China                             | 2,659         | 2,612         | 3,281         | 2,080         | 5,064         | 2.92              | 143.46             |
| Japan                             | 285           | 105           | 135           | 304           | 128           | 0.07              | -57.89             |
| Korea, Republic of                | 192           | 161           | 129           | 282           | 82            | 0.05              | -70.92             |
| Taiwan Province of China          |               | 3             |               |               |               |                   |                    |
| <b>SOUTH-EAST ASIA</b>            | <b>383</b>    | <b>329</b>    | <b>574</b>    | <b>834</b>    | <b>355</b>    | <b>0.20</b>       | <b>-57.43</b>      |
| Cambodia                          | 12            | 12            | 310           | 84            | 79            | 0.05              | -5.95              |
| Indonesia                         | 29            | 46            | 14            | 119           | 40            | 0.02              | -66.39             |
| Malaysia                          | 18            | 22            | 35            | 163           | 27            | 0.02              | -83.44             |
| Philippines                       | 223           | 172           | 149           | 299           | 127           | 0.07              | -57.53             |
| Singapore                         | 15            | 4             | 11            | 17            | 9             | 0.01              | -47.06             |
| Thailand                          | 35            | 40            | 17            | 49            | 37            | 0.02              | -24.49             |
| Viet Nam                          | 51            | 33            | 38            | 103           | 36            | 0.02              | -65.05             |
| <b>AUSTRALASIA</b>                | <b>1,085</b>  | <b>961</b>    | <b>863</b>    | <b>1,031</b>  | <b>377</b>    | <b>0.22</b>       | <b>-63.43</b>      |
| Australia                         | 1,050         | 908           | 767           | 869           | 355           | 0.20              | -59.15             |
| New Zealand                       | 35            | 53            | 96            | 162           | 22            | 0.01              | -86.42             |
| <b>MELANESIA</b>                  | <b>11</b>     | <b>20</b>     | <b>9</b>      | <b>36</b>     | <b>15</b>     | <b>0.01</b>       | <b>-58.33</b>      |
| New Caledonia                     | 11            | 20            | 9             | 36            | 15            | 0.01              | -58.33             |
| <b>EUROPE</b>                     | <b>45,076</b> | <b>54,815</b> | <b>71,429</b> | <b>67,052</b> | <b>60,496</b> | <b>34.92</b>      | <b>-9.78</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>     | <b>840</b>    | <b>1,072</b>  | <b>1,065</b>  | <b>1,978</b>  | <b>869</b>    | <b>0.50</b>       | <b>-56.07</b>      |
| Bulgaria                          | 73            | 67            | 33            | 66            | 36            | 0.02              | -45.45             |
| Czech Republic                    | 11            | 13            | 13            | 30            | 10            | 0.01              | -66.67             |
| Estonia                           |               | 7             | 15            | 20            | 7             | 0.00              | -65.00             |
| Hungary                           | 16            | 27            | 23            | 28            | 7             | 0.00              | -75.00             |
| Latvia                            | 1             | 6             | 2             | 6             | 1             | 0.00              | -83.33             |

## MALI

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                     | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Lithuania                           | 3             | 3             | 4             | 12            | 7             | 0.00              | -41.67             |
| Poland                              | 75            | 43            | 53            | 83            | 27            | 0.02              | -67.47             |
| Romania                             | 43            | 71            | 110           | 244           | 102           | 0.06              | -58.20             |
| Russian Federation                  | 352           | 427           | 450           | 860           | 343           | 0.20              | -60.12             |
| Slovakia                            | 11            | 24            | 15            | 31            | 16            | 0.01              | -48.39             |
| Ukraine                             | 252           | 381           | 335           | 598           | 312           | 0.18              | -47.83             |
| Uzbekistan                          | 3             | 1             | 12            |               | 1             | 0.00              |                    |
| Other countries Central/East Europe |               | 2             |               |               |               |                   |                    |
| <b>NORTHERN EUROPE</b>              | <b>1,159</b>  | <b>1,389</b>  | <b>2,356</b>  | <b>4,070</b>  | <b>2,130</b>  | <b>1.23</b>       | <b>-47.67</b>      |
| Denmark                             | 183           | 212           | 470           | 882           | 343           | 0.20              | -61.11             |
| Finland                             | 37            | 47            | 269           | 398           | 140           | 0.08              | -64.82             |
| Iceland                             | 5             | 39            | 17            | 18            | 8             | 0.00              | -55.56             |
| Ireland                             | 35            | 42            | 47            | 171           | 25            | 0.01              | -85.38             |
| Norway                              | 108           | 117           | 172           | 332           | 275           | 0.16              | -17.17             |
| Sweden                              | 161           | 211           | 514           | 950           | 791           | 0.46              | -16.74             |
| United Kingdom                      | 630           | 721           | 867           | 1,319         | 548           | 0.32              | -58.45             |
| <b>SOUTHERN EUROPE</b>              | <b>4,597</b>  | <b>5,076</b>  | <b>6,720</b>  | <b>3,284</b>  | <b>4,913</b>  | <b>2.84</b>       | <b>49.60</b>       |
| Croatia                             | 10            | 19            | 14            | 43            | 11            | 0.01              | -74.42             |
| Greece                              | 37            | 40            | 60            | 69            | 17            | 0.01              | -75.36             |
| Italy                               | 1,286         | 1,453         | 1,659         | 472           | 1,256         | 0.72              | 166.10             |
| Malta                               | 6             | 7             | 13            | 4             | 5             | 0.00              | 25.00              |
| Portugal                            | 446           | 508           | 775           | 870           | 333           | 0.19              | -61.72             |
| Serbia                              | 8             | 17            | 65            | 124           | 28            | 0.02              | -77.42             |
| Slovenia                            | 14            | 1             | 4             |               | 4             | 0.00              |                    |
| Spain                               | 2,790         | 3,031         | 4,129         | 1,702         | 2,758         | 1.59              | 62.04              |
| Yugoslavia, SFR (former)            |               |               | 1             |               | 501           | 0.29              |                    |
| <b>WESTERN EUROPE</b>               | <b>38,075</b> | <b>46,483</b> | <b>60,583</b> | <b>56,642</b> | <b>51,553</b> | <b>29.76</b>      | <b>-8.98</b>       |
| Austria                             | 73            | 50            | 81            | 58            | 33            | 0.02              | -43.10             |
| Belgium                             | 1,263         | 1,135         | 1,361         | 1,007         | 841           | 0.49              | -16.48             |
| France                              | 34,580        | 42,711        | 54,368        | 50,283        | 47,710        | 27.54             | -5.12              |
| Germany                             | 1,023         | 1,246         | 1,588         | 4,083         | 1,291         | 0.75              | -68.38             |
| Luxembourg                          | 26            | 43            | 80            | 122           | 37            | 0.02              | -69.67             |
| Netherlands                         | 631           | 676           | 2,331         | 850           | 1,151         | 0.66              | 35.41              |
| Switzerland                         | 479           | 622           | 774           | 239           | 490           | 0.28              | 105.02             |
| <b>EAST MEDITERRANEAN EUROPE</b>    | <b>405</b>    | <b>795</b>    | <b>705</b>    | <b>1,078</b>  | <b>1,031</b>  | <b>0.60</b>       | <b>-4.36</b>       |
| Cyprus                              | 5             | 7             | 1             |               | 2             | 0.00              |                    |
| Israel                              | 64            | 43            | 46            | 18            | 12            | 0.01              | -33.33             |
| Turkey                              | 336           | 745           | 658           | 1,060         | 1,017         | 0.59              | -4.06              |
| <b>MIDDLE EAST</b>                  | <b>1,850</b>  | <b>1,316</b>  | <b>2,213</b>  | <b>2,770</b>  | <b>1,973</b>  | <b>1.14</b>       | <b>-28.77</b>      |
| Egypt                               | 208           | 196           | 299           | 652           | 332           | 0.19              | -49.08             |
| Iraq                                |               |               | 1             | 12            |               |                   |                    |
| Jordan                              | 11            | 7             | 17            | 15            | 7             | 0.00              | -53.33             |
| Kuwait                              | 11            | 16            | 57            | 57            | 56            | 0.03              | -1.75              |
| Lebanon                             | 386           | 389           | 496           | 623           | 351           | 0.20              | -43.66             |
| Libya                               | 200           | 249           | 447           | 317           | 224           | 0.13              | -29.34             |
| Oman                                | 1             | 1             |               |               |               |                   |                    |
| Qatar                               |               | 26            | 13            |               | 5             | 0.00              |                    |
| Saudi Arabia                        | 331           | 240           | 521           | 786           | 666           | 0.38              | -15.27             |
| State of Palestine                  | 10            | 8             | 23            | 13            | 14            | 0.01              | 7.69               |
| Syrian Arab Republic                | 55            | 58            | 27            | 71            | 88            | 0.05              | 23.94              |
| United Arab Emirates                | 630           | 114           | 294           | 184           | 208           | 0.12              | 13.04              |
| Yemen                               | 7             | 12            | 18            | 40            | 22            | 0.01              | -45.00             |
| <b>SOUTH ASIA</b>                   | <b>1,649</b>  | <b>1,577</b>  | <b>3,455</b>  | <b>2,334</b>  | <b>3,433</b>  | <b>1.98</b>       | <b>47.09</b>       |
| Afghanistan                         | 3             | 16            | 39            | 48            | 32            | 0.02              | -33.33             |
| Bangladesh                          | 18            | 37            | 1,811         | 788           | 3,178         | 1.83              | 303.30             |

## MALI

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012       | 2013      | 2014       | 2015       | 2016 | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------|-----------|------------|------------|------|-------------------|--------------------|
| India                        | 1,360      | 1,344     | 1,383      | 1,210      | 71   | 0.04              | -94.13             |
| Iran, Islamic Republic of    | 48         | 52        | 44         | 53         | 31   | 0.02              | -41.51             |
| Nepal                        | 7          | 5         | 52         | 20         | 21   | 0.01              | 5.00               |
| Pakistan                     | 77         | 106       | 88         | 215        | 100  | 0.06              | -53.49             |
| Sri Lanka                    | 136        | 17        | 38         |            |      |                   |                    |
| <b>NOT SPECIFIED</b>         | <b>737</b> | <b>49</b> | <b>103</b> | <b>209</b> |      |                   |                    |
| Other countries of the World | 737        | 49        | 103        | 209        |      |                   |                    |

## MALI

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                     | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                        | <b>31,620</b> | <b>57,223</b> | <b>52,690</b> | <b>14,836</b> | <b>41,470</b> | <b>100.00</b>     | <b>179.52</b>      |
| <b>AFRICA</b>                       | <b>13,302</b> | <b>15,635</b> | <b>14,558</b> | <b>6,257</b>  | <b>27,463</b> | <b>66.22</b>      | <b>338.92</b>      |
| <b>WEST AFRICA</b>                  | <b>9,243</b>  | <b>10,122</b> | <b>10,586</b> | <b>4,928</b>  | <b>25,980</b> | <b>62.65</b>      | <b>427.19</b>      |
| All countries of West Africa        | 9,243         | 10,122        | 10,586        | 4,928         | 25,980        | 62.65             | 427.19             |
| <b>OTHER AFRICA</b>                 | <b>4,059</b>  | <b>5,513</b>  | <b>3,972</b>  | <b>1,329</b>  | <b>1,483</b>  | <b>3.58</b>       | <b>11.59</b>       |
| Other countries of Africa           | 4,059         | 5,513         | 3,972         | 1,329         | 1,483         | 3.58              | 11.59              |
| <b>AMERICAS</b>                     | <b>5,581</b>  | <b>10,211</b> | <b>8,765</b>  | <b>1,385</b>  | <b>1,236</b>  | <b>2.98</b>       | <b>-10.76</b>      |
| <b>NORTH AMERICA</b>                | <b>5,581</b>  | <b>10,211</b> | <b>8,765</b>  | <b>1,385</b>  | <b>1,236</b>  | <b>2.98</b>       | <b>-10.76</b>      |
| Canada                              | 894           | 584           | 903           | 617           | 974           | 2.35              | 57.86              |
| United States of America            | 4,687         | 9,627         | 7,862         | 768           | 262           | 0.63              | -65.89             |
| <b>EAST ASIA AND THE PACIFIC</b>    | <b>457</b>    | <b>411</b>    | <b>341</b>    | <b>232</b>    | <b>451</b>    | <b>1.09</b>       | <b>94.40</b>       |
| <b>NORTH-EAST ASIA</b>              | <b>457</b>    | <b>411</b>    | <b>341</b>    | <b>232</b>    | <b>451</b>    | <b>1.09</b>       | <b>94.40</b>       |
| Japan                               | 457           | 411           | 341           | 232           | 451           | 1.09              | 94.40              |
| <b>EUROPE</b>                       | <b>9,159</b>  | <b>14,137</b> | <b>21,461</b> | <b>5,897</b>  | <b>11,597</b> | <b>27.96</b>      | <b>96.66</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>       | <b>526</b>    | <b>2,974</b>  | <b>1,717</b>  | <b>424</b>    | <b>1,502</b>  | <b>3.62</b>       | <b>254.25</b>      |
| Russian Federation                  | 105           | 298           | 1,202         | 159           | 665           | 1.60              | 318.24             |
| Other countries Central/East Europe | 421           | 2,676         | 515           | 265           | 837           | 2.02              | 215.85             |
| <b>NORTHERN EUROPE</b>              | <b>896</b>    | <b>3,867</b>  | <b>2,423</b>  | <b>534</b>    | <b>1,248</b>  | <b>3.01</b>       | <b>133.71</b>      |
| United Kingdom                      | 485           | 3,576         | 616           | 407           | 388           | 0.94              | -4.67              |
| Scandinavia                         | 411           | 291           | 1,807         | 127           | 860           | 2.07              | 577.17             |
| <b>SOUTHERN EUROPE</b>              | <b>1,705</b>  | <b>1,033</b>  | <b>1,357</b>  | <b>766</b>    | <b>1,330</b>  | <b>3.21</b>       | <b>73.63</b>       |
| Italy                               | 819           | 571           | 790           | 355           | 811           | 1.96              | 128.45             |
| Spain                               | 886           | 462           | 567           | 411           | 519           | 1.25              | 26.28              |
| <b>WESTERN EUROPE</b>               | <b>6,032</b>  | <b>6,263</b>  | <b>15,964</b> | <b>4,173</b>  | <b>7,517</b>  | <b>18.13</b>      | <b>80.13</b>       |
| Austria                             | 184           | 341           | 259           | 164           | 1,411         | 3.40              | 760.37             |
| France                              | 4,006         | 3,115         | 11,326        | 2,601         | 1,331         | 3.21              | -48.83             |
| Germany                             | 709           | 655           | 3,451         | 518           | 287           | 0.69              | -44.59             |
| Switzerland                         | 348           | 465           | 360           | 245           | 3,729         | 8.99              | 1,422.04           |
| Benelux                             | 785           | 1,687         | 568           | 645           | 759           | 1.83              | 17.67              |
| <b>MIDDLE EAST</b>                  | <b>184</b>    | <b>538</b>    | <b>590</b>    | <b>287</b>    | <b>458</b>    | <b>1.10</b>       | <b>59.58</b>       |
| All countries of Middle East        | 184           | 538           | 590           | 287           | 458           | 1.10              | 59.58              |
| <b>NOT SPECIFIED</b>                | <b>2,937</b>  | <b>16,291</b> | <b>6,975</b>  | <b>778</b>    | <b>265</b>    | <b>0.64</b>       | <b>-65.94</b>      |
| Other countries of the World        | 2,937         | 16,291        | 6,975         | 778           | 265           | 0.64              | -65.94             |

## MALI

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                     | 2012          | 2013           | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|---------------|----------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                        | <b>61,187</b> | <b>102,640</b> | <b>71,830</b> | <b>33,367</b> | <b>70,377</b> | <b>100.00</b>     | <b>110.92</b>      |
| <b>AFRICA</b>                       | <b>26,928</b> | <b>30,662</b>  | <b>20,063</b> | <b>12,028</b> | <b>44,487</b> | <b>63.21</b>      | <b>269.86</b>      |
| <b>WEST AFRICA</b>                  | <b>17,593</b> | <b>17,152</b>  | <b>14,637</b> | <b>9,290</b>  | <b>42,865</b> | <b>60.91</b>      | <b>361.41</b>      |
| All countries of West Africa        | 17,593        | 17,152         | 14,637        | 9,290         | 42,865        | 60.91             | 361.41             |
| <b>OTHER AFRICA</b>                 | <b>9,335</b>  | <b>13,510</b>  | <b>5,426</b>  | <b>2,738</b>  | <b>1,622</b>  | <b>2.30</b>       | <b>-40.76</b>      |
| Other countries of Africa           | 9,335         | 13,510         | 5,426         | 2,738         | 1,622         | 2.30              | -40.76             |
| <b>AMERICAS</b>                     | <b>9,608</b>  | <b>12,827</b>  | <b>10,419</b> | <b>4,094</b>  | <b>2,379</b>  | <b>3.38</b>       | <b>-41.89</b>      |
| <b>NORTH AMERICA</b>                | <b>9,608</b>  | <b>12,827</b>  | <b>10,419</b> | <b>4,094</b>  | <b>2,379</b>  | <b>3.38</b>       | <b>-41.89</b>      |
| Canada                              | 1,683         | 1,490          | 1,518         | 1,302         | 1,874         | 2.66              | 43.93              |
| United States of America            | 7,925         | 11,337         | 8,901         | 2,792         | 505           | 0.72              | -81.91             |
| <b>EAST ASIA AND THE PACIFIC</b>    | <b>1,071</b>  | <b>1,153</b>   | <b>639</b>    | <b>456</b>    | <b>631</b>    | <b>0.90</b>       | <b>38.38</b>       |
| <b>NORTH-EAST ASIA</b>              | <b>1,071</b>  | <b>1,153</b>   | <b>639</b>    | <b>456</b>    | <b>631</b>    | <b>0.90</b>       | <b>38.38</b>       |
| Japan                               | 1,071         | 1,153          | 639           | 456           | 631           | 0.90              | 38.38              |
| <b>EUROPE</b>                       | <b>17,253</b> | <b>34,870</b>  | <b>32,502</b> | <b>14,958</b> | <b>21,657</b> | <b>30.77</b>      | <b>44.79</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>       | <b>903</b>    | <b>5,727</b>   | <b>2,775</b>  | <b>862</b>    | <b>2,336</b>  | <b>3.32</b>       | <b>171.00</b>      |
| Russian Federation                  | 218           | 970            | 1,782         | 272           | 1,153         | 1.64              | 323.90             |
| Other countries Central/East Europe | 685           | 4,757          | 993           | 590           | 1,183         | 1.68              | 100.51             |
| <b>NORTHERN EUROPE</b>              | <b>1,421</b>  | <b>6,780</b>   | <b>3,262</b>  | <b>1,117</b>  | <b>1,807</b>  | <b>2.57</b>       | <b>61.77</b>       |
| United Kingdom                      | 710           | 5,889          | 1,111         | 908           | 532           | 0.76              | -41.41             |
| Scandinavia                         | 711           | 891            | 2,151         | 209           | 1,275         | 1.81              | 510.05             |
| <b>SOUTHERN EUROPE</b>              | <b>2,947</b>  | <b>2,658</b>   | <b>2,221</b>  | <b>2,656</b>  | <b>1,771</b>  | <b>2.52</b>       | <b>-33.32</b>      |
| Italy                               | 1,330         | 1,439          | 1,304         | 877           | 1,084         | 1.54              | 23.60              |
| Spain                               | 1,617         | 1,219          | 917           | 1,779         | 687           | 0.98              | -61.38             |
| <b>WESTERN EUROPE</b>               | <b>11,982</b> | <b>19,705</b>  | <b>24,244</b> | <b>10,323</b> | <b>15,743</b> | <b>22.37</b>      | <b>52.50</b>       |
| Austria                             | 503           | 907            | 507           | 325           | 1,895         | 2.69              | 483.08             |
| France                              | 7,333         | 13,552         | 14,750        | 6,464         | 2,460         | 3.50              | -61.94             |
| Germany                             | 2,178         | 1,674          | 7,429         | 942           | 964           | 1.37              | 2.34               |
| Switzerland                         | 503           | 1,128          | 427           | 442           | 9,531         | 13.54             | 2,056.33           |
| Benelux                             | 1,465         | 2,444          | 1,131         | 2,150         | 893           | 1.27              | -58.47             |
| <b>MIDDLE EAST</b>                  | <b>435</b>    | <b>1,180</b>   | <b>864</b>    | <b>578</b>    | <b>547</b>    | <b>0.78</b>       | <b>-5.36</b>       |
| All countries of Middle East        | 435           | 1,180          | 864           | 578           | 547           | 0.78              | -5.36              |
| <b>NOT SPECIFIED</b>                | <b>5,892</b>  | <b>21,948</b>  | <b>7,343</b>  | <b>1,253</b>  | <b>676</b>    | <b>0.96</b>       | <b>-46.05</b>      |
| Other countries of the World        | 5,892         | 21,948         | 7,343         | 1,253         | 676           | 0.96              | -46.05             |

## MALTA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>1,443,414</b> | <b>1,582,153</b> | <b>1,689,809</b> | <b>1,783,366</b> | <b>1,965,928</b> | <b>100.00</b>     | <b>10.24</b>       |
| <b>AMERICAS</b>                  | <b>18,027</b>        | <b>19,502</b>    | <b>22,402</b>    | <b>25,887</b>    | <b>26,454</b>    | <b>1.35</b>       | <b>2.19</b>        |
| <b>NORTH AMERICA</b>             | <b>18,027</b>        | <b>19,502</b>    | <b>22,402</b>    | <b>25,887</b>    | <b>26,454</b>    | <b>1.35</b>       | <b>2.19</b>        |
| United States of America         | 18,027               | 19,502           | 22,402           | 25,887           | 26,454           | 1.35              | 2.19               |
| <b>EUROPE</b>                    | <b>1,325,465</b>     | <b>1,431,600</b> | <b>1,526,849</b> | <b>1,622,454</b> | <b>1,779,564</b> | <b>90.52</b>      | <b>9.68</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>93,367</b>        | <b>118,033</b>   | <b>142,481</b>   | <b>147,677</b>   | <b>175,351</b>   | <b>8.92</b>       | <b>18.74</b>       |
| Bulgaria                         | 4,449                | 6,896            | 9,601            | 10,680           | 10,709           | 0.54              | 0.27               |
| Czech Republic                   | 8,810                | 7,698            | 8,652            | 12,103           | 11,511           | 0.59              | -4.89              |
| Estonia                          | 1,598                | 1,944            | 2,369            | 4,268            | 4,608            | 0.23              | 7.97               |
| Hungary                          | 7,092                | 12,992           | 17,143           | 17,719           | 20,988           | 1.07              | 18.45              |
| Latvia                           | 1,516                | 2,907            | 5,248            | 4,487            | 4,384            | 0.22              | -2.30              |
| Lithuania                        | 6,735                | 10,020           | 8,761            | 8,181            | 9,146            | 0.47              | 11.80              |
| Poland                           | 20,085               | 23,889           | 34,722           | 46,231           | 70,563           | 3.59              | 52.63              |
| Romania                          | 6,346                | 7,014            | 14,540           | 16,475           | 20,171           | 1.03              | 22.43              |
| Russian Federation               | 31,563               | 40,048           | 34,220           | 21,583           | 16,369           | 0.83              | -24.16             |
| Slovakia                         | 5,173                | 4,625            | 7,225            | 5,950            | 6,902            | 0.35              | 16.00              |
| <b>NORTHERN EUROPE</b>           | <b>566,368</b>       | <b>589,952</b>   | <b>627,084</b>   | <b>678,765</b>   | <b>717,127</b>   | <b>36.48</b>      | <b>5.65</b>        |
| Denmark                          | 34,065               | 33,839           | 35,017           | 38,527           | 43,262           | 2.20              | 12.29              |
| Finland                          | 7,589                | 6,878            | 8,341            | 15,612           | 20,656           | 1.05              | 32.31              |
| Ireland                          | 27,731               | 30,224           | 30,722           | 35,382           | 33,175           | 1.69              | -6.24              |
| Norway                           | 14,152               | 18,752           | 18,977           | 14,988           | 12,941           | 0.66              | -13.66             |
| Sweden                           | 41,556               | 45,600           | 46,313           | 48,260           | 47,105           | 2.40              | -2.39              |
| United Kingdom                   | 441,275              | 454,659          | 487,714          | 525,996          | 559,988          | 28.48             | 6.46               |
| <b>SOUTHERN EUROPE</b>           | <b>274,441</b>       | <b>301,422</b>   | <b>322,741</b>   | <b>350,381</b>   | <b>400,437</b>   | <b>20.37</b>      | <b>14.29</b>       |
| Croatia                          | 952                  | 2,272            | 2,098            | 2,466            | 3,578            | 0.18              | 45.09              |
| Greece                           | 2,862                | 4,580            | 5,860            | 6,623            | 13,731           | 0.70              | 107.32             |
| Italy                            | 202,200              | 233,777          | 262,631          | 282,816          | 315,223          | 16.03             | 11.46              |
| Portugal                         | 4,260                | 3,591            | 4,785            | 5,487            | 7,697            | 0.39              | 40.28              |
| Slovenia                         | 3,944                | 3,924            | 5,082            | 5,753            | 5,185            | 0.26              | -9.87              |
| Spain                            | 60,223               | 53,278           | 42,285           | 47,236           | 55,023           | 2.80              | 16.49              |
| <b>WESTERN EUROPE</b>            | <b>360,287</b>       | <b>391,157</b>   | <b>406,542</b>   | <b>418,456</b>   | <b>463,787</b>   | <b>23.59</b>      | <b>10.83</b>       |
| Austria                          | 19,826               | 25,739           | 27,567           | 30,247           | 24,321           | 1.24              | -19.59             |
| Belgium                          | 27,280               | 28,948           | 31,399           | 35,937           | 41,760           | 2.12              | 16.20              |
| France                           | 107,893              | 116,533          | 125,511          | 127,951          | 144,805          | 7.37              | 13.17              |
| Germany                          | 137,500              | 147,110          | 143,053          | 141,856          | 156,786          | 7.98              | 10.52              |
| Luxembourg                       | 2,839                | 2,639            | 2,518            | 2,211            | 2,966            | 0.15              | 34.15              |
| Netherlands                      | 39,191               | 41,486           | 44,697           | 44,961           | 52,643           | 2.68              | 17.09              |
| Switzerland                      | 25,758               | 28,702           | 31,797           | 35,293           | 40,506           | 2.06              | 14.77              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>31,002</b>        | <b>31,036</b>    | <b>28,001</b>    | <b>27,175</b>    | <b>22,862</b>    | <b>1.16</b>       | <b>-15.87</b>      |
| Cyprus                           | 4,590                | 4,321            | 3,384            | 3,496            | 4,176            | 0.21              | 19.45              |
| Israel                           | 26,412               | 26,715           | 24,617           | 23,679           | 18,686           | 0.95              | -21.09             |
| <b>MIDDLE EAST</b>               | <b>17,217</b>        | <b>34,621</b>    | <b>30,770</b>    | <b>6,651</b>     | <b>3,415</b>     | <b>0.17</b>       | <b>-48.65</b>      |
| Libya                            | 17,217               | 34,621           | 30,770           | 6,651            | 3,415            | 0.17              | -48.65             |
| <b>NOT SPECIFIED</b>             | <b>82,705</b>        | <b>96,430</b>    | <b>109,788</b>   | <b>128,374</b>   | <b>156,495</b>   | <b>7.96</b>       | <b>21.91</b>       |
| Other countries of the World     | 82,705               | 96,430           | 109,788          | 128,374          | 156,495          | 7.96              | 21.91              |

## MALTA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>11,859,521</b> | <b>12,890,268</b> | <b>13,522,112</b> | <b>14,151,599</b> | <b>14,961,366</b> | <b>100.00</b>     | <b>5.72</b>        |
| <b>AMERICAS</b>                  | <b>137,719</b>        | <b>158,889</b>    | <b>178,434</b>    | <b>206,929</b>    | <b>200,703</b>    | <b>1.34</b>       | <b>-3.01</b>       |
| <b>NORTH AMERICA</b>             | <b>137,719</b>        | <b>158,889</b>    | <b>178,434</b>    | <b>206,929</b>    | <b>200,703</b>    | <b>1.34</b>       | <b>-3.01</b>       |
| United States of America         | 137,719               | 158,889           | 178,434           | 206,929           | 200,703           | 1.34              | -3.01              |
| <b>EUROPE</b>                    | <b>10,646,275</b>     | <b>11,469,919</b> | <b>11,904,321</b> | <b>12,535,192</b> | <b>13,182,082</b> | <b>88.11</b>      | <b>5.16</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>965,865</b>        | <b>1,153,194</b>  | <b>1,298,476</b>  | <b>1,217,043</b>  | <b>1,385,119</b>  | <b>9.26</b>       | <b>13.81</b>       |
| Bulgaria                         | 33,029                | 66,317            | 73,799            | 66,693            | 85,405            | 0.57              | 28.06              |
| Czech Republic                   | 98,596                | 71,008            | 81,707            | 122,039           | 101,016           | 0.68              | -17.23             |
| Estonia                          | 10,271                | 15,872            | 17,742            | 30,875            | 35,641            | 0.24              | 15.44              |
| Hungary                          | 55,742                | 102,804           | 126,599           | 123,805           | 155,629           | 1.04              | 25.70              |
| Latvia                           | 11,796                | 26,268            | 44,013            | 36,279            | 31,064            | 0.21              | -14.37             |
| Lithuania                        | 52,300                | 76,674            | 76,933            | 63,876            | 72,370            | 0.48              | 13.30              |
| Poland                           | 155,094               | 195,786           | 271,873           | 353,821           | 515,367           | 3.44              | 45.66              |
| Romania                          | 48,365                | 59,575            | 117,523           | 114,686           | 139,505           | 0.93              | 21.64              |
| Russian Federation               | 445,322               | 490,754           | 427,504           | 256,381           | 181,916           | 1.22              | -29.04             |
| Slovakia                         | 55,350                | 48,136            | 60,783            | 48,588            | 67,206            | 0.45              | 38.32              |
| <b>NORTHERN EUROPE</b>           | <b>4,867,776</b>      | <b>5,103,495</b>  | <b>5,188,706</b>  | <b>5,501,564</b>  | <b>5,651,346</b>  | <b>37.77</b>      | <b>2.72</b>        |
| Denmark                          | 288,812               | 275,435           | 270,629           | 291,151           | 324,138           | 2.17              | 11.33              |
| Finland                          | 59,865                | 57,237            | 69,774            | 131,286           | 156,890           | 1.05              | 19.50              |
| Ireland                          | 217,901               | 241,849           | 248,036           | 274,810           | 252,560           | 1.69              | -8.10              |
| Norway                           | 118,517               | 148,302           | 150,463           | 111,579           | 96,548            | 0.65              | -13.47             |
| Sweden                           | 291,041               | 337,033           | 326,828           | 326,075           | 321,451           | 2.15              | -1.42              |
| United Kingdom                   | 3,891,640             | 4,043,639         | 4,122,976         | 4,366,663         | 4,499,759         | 30.08             | 3.05               |
| <b>SOUTHERN EUROPE</b>           | <b>1,743,835</b>      | <b>1,884,628</b>  | <b>2,035,984</b>  | <b>2,326,153</b>  | <b>2,500,167</b>  | <b>16.71</b>      | <b>7.48</b>        |
| Croatia                          | 9,342                 | 16,171            | 13,902            | 13,296            | 18,998            | 0.13              | 42.89              |
| Greece                           | 11,607                | 27,845            | 31,872            | 36,060            | 72,583            | 0.49              | 101.28             |
| Italy                            | 1,200,524             | 1,375,812         | 1,596,151         | 1,840,243         | 1,921,436         | 12.84             | 4.41               |
| Portugal                         | 33,037                | 22,417            | 32,180            | 37,011            | 52,123            | 0.35              | 40.83              |
| Slovenia                         | 24,587                | 33,223            | 40,415            | 39,273            | 35,307            | 0.24              | -10.10             |
| Spain                            | 464,738               | 409,160           | 321,464           | 360,270           | 399,720           | 2.67              | 10.95              |
| <b>WESTERN EUROPE</b>            | <b>2,931,684</b>      | <b>3,191,286</b>  | <b>3,251,996</b>  | <b>3,369,297</b>  | <b>3,540,725</b>  | <b>23.67</b>      | <b>5.09</b>        |
| Austria                          | 147,309               | 200,767           | 200,997           | 225,233           | 167,677           | 1.12              | -25.55             |
| Belgium                          | 196,293               | 224,399           | 230,309           | 270,191           | 277,757           | 1.86              | 2.80               |
| France                           | 813,241               | 890,573           | 982,020           | 1,030,838         | 1,123,592         | 7.51              | 9.00               |
| Germany                          | 1,200,873             | 1,255,420         | 1,210,790         | 1,212,572         | 1,246,556         | 8.33              | 2.80               |
| Luxembourg                       | 21,412                | 21,589            | 17,321            | 16,442            | 18,706            | 0.13              | 13.77              |
| Netherlands                      | 321,426               | 339,891           | 348,194           | 348,136           | 392,863           | 2.63              | 12.85              |
| Switzerland                      | 231,130               | 258,647           | 262,365           | 265,885           | 313,574           | 2.10              | 17.94              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>137,115</b>        | <b>137,316</b>    | <b>129,159</b>    | <b>121,135</b>    | <b>104,725</b>    | <b>0.70</b>       | <b>-13.55</b>      |
| Cyprus                           | 18,102                | 19,178            | 18,084            | 17,002            | 21,155            | 0.14              | 24.43              |
| Israel                           | 119,013               | 118,138           | 111,075           | 104,133           | 83,570            | 0.56              | -19.75             |
| <b>MIDDLE EAST</b>               | <b>114,715</b>        | <b>204,958</b>    | <b>215,905</b>    | <b>58,272</b>     | <b>25,808</b>     | <b>0.17</b>       | <b>-55.71</b>      |
| Libya                            | 114,715               | 204,958           | 215,905           | 58,272            | 25,808            | 0.17              | -55.71             |
| <b>NOT SPECIFIED</b>             | <b>960,812</b>        | <b>1,056,502</b>  | <b>1,223,452</b>  | <b>1,351,206</b>  | <b>1,552,773</b>  | <b>10.38</b>      | <b>14.92</b>       |
| Other countries of the World     | 960,812               | 1,056,502         | 1,223,452         | 1,351,206         | 1,552,773         | 10.38             | 14.92              |

## MARSHALL ISLANDS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012 | 2013         | 2014 | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|--|------|--------------|------|--------------|--------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*)  | <b>4,578</b> |      | <b>4,876</b> | <b>6,311</b> |                   |                    |
| <b>AMERICAS</b>                        |      | <b>1,140</b> |      | <b>1,116</b> | <b>1,806</b> |                   |                    |
| <b>NORTH AMERICA</b>                   |      | <b>1,126</b> |      | <b>1,116</b> | <b>1,806</b> |                   |                    |
| Canada                                 |      | 24           |      | 63           | 164          |                   |                    |
| United States of America               |      | 1,102        |      | 1,053        | 1,642        |                   |                    |
| <b>OTHER AMERICAS</b>                  |      | <b>14</b>    |      |              |              |                   |                    |
| Other countries of the Americas        |      | 14           |      |              |              |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       |      | <b>3,145</b> |      | <b>3,392</b> | <b>3,983</b> |                   |                    |
| <b>NORTH-EAST ASIA</b>                 |      | <b>960</b>   |      | <b>459</b>   | <b>535</b>   |                   |                    |
| China                                  |      | 87           |      | 87           | 134          |                   |                    |
| Japan                                  |      | 448          |      | 372          | 401          |                   |                    |
| Korea, Republic of                     |      | 62           |      |              |              |                   |                    |
| Taiwan Province of China               |      | 363          |      |              |              |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 |      | <b>187</b>   |      | <b>175</b>   | <b>160</b>   |                   |                    |
| Philippines                            |      | 187          |      | 175          | 160          |                   |                    |
| <b>AUSTRALASIA</b>                     |      | <b>309</b>   |      | <b>270</b>   | <b>418</b>   |                   |                    |
| Australia                              |      | 192          |      | 171          | 253          |                   |                    |
| New Zealand                            |      | 117          |      | 99           | 165          |                   |                    |
| <b>MELANESIA</b>                       |      | <b>194</b>   |      |              |              |                   |                    |
| Fiji                                   |      | 194          |      |              |              |                   |                    |
| <b>MICRONESIA</b>                      |      | <b>1,243</b> |      |              |              |                   |                    |
| Guam                                   |      | 232          |      |              |              |                   |                    |
| Kiribati                               |      | 90           |      |              |              |                   |                    |
| Micronesia, Federated States of        |      | 363          |      |              |              |                   |                    |
| Nauru                                  |      | 511          |      |              |              |                   |                    |
| Palau                                  |      | 47           |      |              |              |                   |                    |
| <b>POLYNESIA</b>                       |      | <b>17</b>    |      |              |              |                   |                    |
| Tuvalu                                 |      | 17           |      |              |              |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |      | <b>235</b>   |      | <b>2,488</b> | <b>2,870</b> |                   |                    |
| Other countries of Asia                |      | 52           |      | 644          | 495          |                   |                    |
| Other countries of Oceania             |      | 183          |      | 1,844        | 2,375        |                   |                    |
| <b>EUROPE</b>                          |      | <b>115</b>   |      | <b>175</b>   | <b>264</b>   |                   |                    |
| <b>NORTHERN EUROPE</b>                 |      | <b>31</b>    |      | <b>27</b>    | <b>92</b>    |                   |                    |
| United Kingdom                         |      | 31           |      | 27           | 92           |                   |                    |
| <b>WESTERN EUROPE</b>                  |      | <b>15</b>    |      |              |              |                   |                    |
| Germany                                |      | 15           |      |              |              |                   |                    |
| <b>OTHER EUROPE</b>                    |      | <b>69</b>    |      | <b>148</b>   | <b>172</b>   |                   |                    |
| Other countries of Europe              |      | 69           |      | 148          | 172          |                   |                    |
| <b>NOT SPECIFIED</b>                   |      | <b>178</b>   |      | <b>193</b>   | <b>258</b>   |                   |                    |
| Other countries of the World           |      | 178          |      | 193          | 258          |                   |                    |



## MARTINIQUE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012               | 2013           | 2014           | 2015 | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|--------------------|----------------|----------------|------|------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>487,769</b> | <b>489,705</b> | <b>489,562</b> |      |      |                   |                    |
| <b>AMERICAS</b>                  | <b>77,648</b>      | <b>68,157</b>  | <b>74,779</b>  |      |      |                   |                    |
| <b>CARIBBEAN</b>                 | <b>52,464</b>      | <b>45,354</b>  | <b>53,611</b>  |      |      |                   |                    |
| Barbados                         | 1,226              | 1,054          | 1,430          |      |      |                   |                    |
| Dominica                         | 1,598              | 1,380          | 1,496          |      |      |                   |                    |
| Guadeloupe                       | 45,556             | 39,386         | 42,349         |      |      |                   |                    |
| Saint Lucia                      | 1,856              | 1,607          | 3,429          |      |      |                   |                    |
| Other countries of the Caribbean | 2,228              | 1,927          | 4,907          |      |      |                   |                    |
| <b>NORTH AMERICA</b>             | <b>11,558</b>      | <b>10,993</b>  | <b>11,795</b>  |      |      |                   |                    |
| Canada                           | 9,154              | 8,010          | 8,354          |      |      |                   |                    |
| United States of America         | 2,404              | 2,983          | 3,441          |      |      |                   |                    |
| <b>SOUTH AMERICA</b>             | <b>13,626</b>      | <b>11,810</b>  | <b>9,373</b>   |      |      |                   |                    |
| French Guiana                    | 13,626             | 11,810         | 9,373          |      |      |                   |                    |
| <b>EUROPE</b>                    | <b>407,783</b>     | <b>419,053</b> | <b>412,683</b> |      |      |                   |                    |
| <b>NORTHERN EUROPE</b>           | <b>2,708</b>       | <b>4,265</b>   | <b>4,968</b>   |      |      |                   |                    |
| United Kingdom/Ireland           | 1,549              | 3,061          | 3,594          |      |      |                   |                    |
| Scandinavia                      | 1,159              | 1,204          | 1,374          |      |      |                   |                    |
| <b>SOUTHERN EUROPE</b>           | <b>3,057</b>       | <b>2,066</b>   | <b>2,530</b>   |      |      |                   |                    |
| Italy                            | 3,057              | 2,066          | 2,530          |      |      |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>397,883</b>     | <b>405,905</b> | <b>404,856</b> |      |      |                   |                    |
| France                           | 384,526            | 391,708        | 385,287        |      |      |                   |                    |
| Germany                          | 3,946              | 4,174          | 4,801          |      |      |                   |                    |
| Switzerland                      | 3,182              | 3,485          | 4,325          |      |      |                   |                    |
| Benelux                          | 6,229              | 6,538          | 10,443         |      |      |                   |                    |
| <b>OTHER EUROPE</b>              | <b>4,135</b>       | <b>6,817</b>   | <b>329</b>     |      |      |                   |                    |
| Other countries of Europe        | 4,135              | 6,817          | 329            |      |      |                   |                    |
| <b>NOT SPECIFIED</b>             | <b>2,338</b>       | <b>2,495</b>   | <b>2,100</b>   |      |      |                   |                    |
| Other countries of the World     | 2,338              | 2,495          | 2,100          |      |      |                   |                    |

## MARTINIQUE

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                | 2012           | 2013           | 2014           | 2015 | 2016 | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|------|------|-------------------|--------------------|
| <b>TOTAL</b>                   | <b>176,625</b> | <b>158,663</b> | <b>142,779</b> |      |      |                   |                    |
| <b>AMERICAS</b>                | <b>20,870</b>  | <b>18,010</b>  | <b>25,631</b>  |      |      |                   |                    |
| <b>CARIBBEAN</b>               | <b>15,158</b>  | <b>13,828</b>  | <b>19,942</b>  |      |      |                   |                    |
| All countries of the Caribbean | 15,158         | 13,828         | 19,942         |      |      |                   |                    |
| <b>NORTH AMERICA</b>           | <b>5,712</b>   | <b>4,182</b>   | <b>5,689</b>   |      |      |                   |                    |
| Canada                         | 4,504          | 2,272          | 3,301          |      |      |                   |                    |
| United States of America       | 1,208          | 1,910          | 2,388          |      |      |                   |                    |
| <b>EUROPE</b>                  | <b>155,083</b> | <b>138,190</b> | <b>116,167</b> |      |      |                   |                    |
| <b>WESTERN EUROPE</b>          | <b>143,705</b> | <b>122,003</b> | <b>106,267</b> |      |      |                   |                    |
| France                         | 143,705        | 122,003        | 106,267        |      |      |                   |                    |
| <b>OTHER EUROPE</b>            | <b>11,378</b>  | <b>16,187</b>  | <b>9,900</b>   |      |      |                   |                    |
| Other countries of Europe      | 11,378         | 16,187         | 9,900          |      |      |                   |                    |
| <b>NOT SPECIFIED</b>           | <b>672</b>     | <b>2,463</b>   | <b>981</b>     |      |      |                   |                    |
| Other countries of the World   | 672            | 2,463          | 981            |      |      |                   |                    |

## MARTINIQUE

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                | 2012           | 2013           | 2014           | 2015 | 2016 | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|------|------|-------------------|--------------------|
| <b>TOTAL</b>                   | <b>487,768</b> | <b>489,706</b> | <b>489,562</b> |      |      |                   |                    |
| <b>AMERICAS</b>                | <b>77,648</b>  | <b>68,158</b>  | <b>74,779</b>  |      |      |                   |                    |
| <b>CARIBBEAN</b>               | <b>66,090</b>  | <b>57,165</b>  | <b>62,984</b>  |      |      |                   |                    |
| All countries of the Caribbean | 66,090         | 57,165         | 62,984         |      |      |                   |                    |
| <b>NORTH AMERICA</b>           | <b>11,558</b>  | <b>10,993</b>  | <b>11,795</b>  |      |      |                   |                    |
| Canada                         | 9,154          | 8,010          | 8,354          |      |      |                   |                    |
| United States of America       | 2,404          | 2,983          | 3,441          |      |      |                   |                    |
| <b>EUROPE</b>                  | <b>407,782</b> | <b>419,053</b> | <b>412,683</b> |      |      |                   |                    |
| <b>WESTERN EUROPE</b>          | <b>384,526</b> | <b>391,708</b> | <b>385,287</b> |      |      |                   |                    |
| France                         | 384,526        | 391,708        | 385,287        |      |      |                   |                    |
| <b>OTHER EUROPE</b>            | <b>23,256</b>  | <b>27,345</b>  | <b>27,396</b>  |      |      |                   |                    |
| Other countries of Europe      | 23,256         | 27,345         | 27,396         |      |      |                   |                    |
| <b>NOT SPECIFIED</b>           | <b>2,338</b>   | <b>2,495</b>   | <b>2,100</b>   |      |      |                   |                    |
| Other countries of the World   | 2,338          | 2,495          | 2,100          |      |      |                   |                    |

## MARTINIQUE

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                | 2012             | 2013             | 2014             | 2015 | 2016 | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|------|------|-------------------|--------------------|
| <b>TOTAL</b>                   | <b>1,379,000</b> | <b>1,362,000</b> | <b>1,258,995</b> |      |      |                   |                    |
| <b>AMERICAS</b>                | <b>101,492</b>   | <b>89,971</b>    | <b>151,781</b>   |      |      |                   |                    |
| <b>CARIBBEAN</b>               | <b>83,839</b>    | <b>45,981</b>    | <b>106,426</b>   |      |      |                   |                    |
| All countries of the Caribbean | 83,839           | 45,981           | 106,426          |      |      |                   |                    |
| <b>NORTH AMERICA</b>           | <b>17,653</b>    | <b>43,990</b>    | <b>45,355</b>    |      |      |                   |                    |
| Canada                         | 13,577           | 33,248           | 28,754           |      |      |                   |                    |
| United States of America       | 4,076            | 10,742           | 16,601           |      |      |                   |                    |
| <b>EUROPE</b>                  | <b>1,271,315</b> | <b>1,250,052</b> | <b>1,099,774</b> |      |      |                   |                    |
| <b>WESTERN EUROPE</b>          | <b>1,179,920</b> | <b>1,111,123</b> | <b>1,014,195</b> |      |      |                   |                    |
| France                         | 1,179,920        | 1,111,123        | 1,014,195        |      |      |                   |                    |
| <b>OTHER EUROPE</b>            | <b>91,395</b>    | <b>138,929</b>   | <b>85,579</b>    |      |      |                   |                    |
| Other countries of Europe      | 91,395           | 138,929          | 85,579           |      |      |                   |                    |
| <b>NOT SPECIFIED</b>           | <b>6,193</b>     | <b>21,977</b>    | <b>7,440</b>     |      |      |                   |                    |
| Other countries of the World   | 6,193            | 21,977           | 7,440            |      |      |                   |                    |

## MARTINIQUE

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                | 2012             | 2013             | 2014             | 2015 | 2016 | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|------|------|-------------------|--------------------|
| <b>TOTAL</b>                   | <b>6,900,859</b> | <b>7,300,698</b> | <b>6,796,901</b> |      |      |                   |                    |
| <b>AMERICAS</b>                | <b>733,498</b>   | <b>598,909</b>   | <b>896,639</b>   |      |      |                   |                    |
| <b>CARIBBEAN</b>               | <b>667,264</b>   | <b>491,733</b>   | <b>801,975</b>   |      |      |                   |                    |
| All countries of the Caribbean | 667,264          | 491,733          | 801,975          |      |      |                   |                    |
| <b>NORTH AMERICA</b>           | <b>66,234</b>    | <b>107,176</b>   | <b>94,664</b>    |      |      |                   |                    |
| Canada                         | 51,167           | 81,472           | 67,818           |      |      |                   |                    |
| United States of America       | 15,067           | 25,704           | 26,846           |      |      |                   |                    |
| <b>EUROPE</b>                  | <b>6,126,217</b> | <b>6,614,415</b> | <b>5,874,807</b> |      |      |                   |                    |
| <b>WESTERN EUROPE</b>          | <b>5,781,703</b> | <b>6,253,551</b> | <b>5,554,684</b> |      |      |                   |                    |
| France                         | 5,781,703        | 6,253,551        | 5,554,684        |      |      |                   |                    |
| <b>OTHER EUROPE</b>            | <b>344,514</b>   | <b>360,864</b>   | <b>320,123</b>   |      |      |                   |                    |
| Other countries of Europe      | 344,514          | 360,864          | 320,123          |      |      |                   |                    |
| <b>NOT SPECIFIED</b>           | <b>41,144</b>    | <b>87,374</b>    | <b>25,455</b>    |      |      |                   |                    |
| Other countries of the World   | 41,144           | 87,374           | 25,455           |      |      |                   |                    |

## MAURITIUS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012               | 2013           | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|--------------------|----------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>965,441</b> | <b>992,503</b> | <b>1,038,334</b> | <b>1,151,252</b> | <b>1,275,227</b> | <b>100.00</b>     | <b>10.77</b>       |
| <b>AFRICA</b>                     | <b>269,957</b>     | <b>277,252</b> | <b>273,706</b>   | <b>284,126</b>   | <b>291,256</b>   | <b>22.84</b>      | <b>2.51</b>        |
| <b>EAST AFRICA</b>                | <b>172,958</b>     | <b>173,449</b> | <b>171,079</b>   | <b>171,634</b>   | <b>174,617</b>   | <b>13.69</b>      | <b>1.74</b>        |
| Burundi                           | 69                 | 80             | 100              | 115              | 93               | 0.01              | -19.13             |
| Comoros                           | 1,076              | 1,147          | 938              | 758              | 800              | 0.06              | 5.54               |
| Djibouti                          | 52                 | 38             | 54               | 49               | 47               | 0.00              | -4.08              |
| Eritrea                           | 14                 | 15             | 18               | 33               | 8                | 0.00              | -75.76             |
| Ethiopia                          | 160                | 334            | 231              | 308              | 272              | 0.02              | -11.69             |
| Kenya                             | 2,705              | 2,865          | 3,266            | 3,376            | 3,185            | 0.25              | -5.66              |
| Madagascar                        | 13,563             | 13,941         | 13,038           | 12,215           | 11,740           | 0.92              | -3.89              |
| Malawi                            | 279                | 233            | 260              | 338              | 402              | 0.03              | 18.93              |
| Mozambique                        | 637                | 698            | 806              | 927              | 1,144            | 0.09              | 23.41              |
| Reunion                           | 144,340            | 143,174        | 141,659          | 143,845          | 146,203          | 11.46             | 1.64               |
| Rwanda                            | 98                 | 151            | 137              | 117              | 183              | 0.01              | 56.41              |
| Seychelles                        | 6,779              | 7,183          | 6,926            | 5,652            | 6,393            | 0.50              | 13.11              |
| Somalia                           | 12                 | 7              | 9                | 9                | 7                | 0.00              | -22.22             |
| Tanzania, United Republic of      | 551                | 625            | 529              | 604              | 625              | 0.05              | 3.48               |
| Uganda                            | 429                | 533            | 482              | 529              | 469              | 0.04              | -11.34             |
| Zambia                            | 626                | 899            | 891              | 867              | 999              | 0.08              | 15.22              |
| Zimbabwe                          | 1,568              | 1,526          | 1,735            | 1,892            | 2,047            | 0.16              | 8.19               |
| <b>CENTRAL AFRICA</b>             | <b>818</b>         | <b>1,368</b>   | <b>1,410</b>     | <b>1,581</b>     | <b>1,845</b>     | <b>0.14</b>       | <b>16.70</b>       |
| Angola                            | 330                | 505            | 570              | 434              | 505              | 0.04              | 16.36              |
| Cameroon                          | 163                | 159            | 205              | 215              | 321              | 0.03              | 49.30              |
| Central African Republic          | 9                  | 7              | 2                | 12               | 11               | 0.00              | -8.33              |
| Chad                              | 9                  | 12             | 27               | 25               | 43               | 0.00              | 72.00              |
| Congo                             | 203                | 411            | 396              | 697              | 724              | 0.06              | 3.87               |
| Congo, Democratic Republic of the |                    | 1              | 3                |                  |                  |                   |                    |
| Equatorial Guinea                 | 7                  | 3              | 11               | 8                | 3                | 0.00              | -62.50             |
| Gabon                             | 92                 | 265            | 191              | 178              | 215              | 0.02              | 20.79              |
| Sao Tome and Principe             | 5                  | 5              | 5                | 12               | 23               | 0.00              | 91.67              |
| <b>NORTH AFRICA</b>               | <b>1,029</b>       | <b>1,150</b>   | <b>1,561</b>     | <b>1,517</b>     | <b>1,445</b>     | <b>0.11</b>       | <b>-4.75</b>       |
| Algeria                           | 139                | 216            | 574              | 430              | 310              | 0.02              | -27.91             |
| Morocco                           | 372                | 445            | 458              | 597              | 674              | 0.05              | 12.90              |
| Sudan                             | 101                | 90             | 105              | 107              | 79               | 0.01              | -26.17             |
| Tunisia                           | 417                | 399            | 424              | 383              | 382              | 0.03              | -0.26              |
| <b>SOUTHERN AFRICA</b>            | <b>91,076</b>      | <b>96,468</b>  | <b>95,781</b>    | <b>104,714</b>   | <b>108,230</b>   | <b>8.49</b>       | <b>3.36</b>        |
| Botswana                          | 550                | 666            | 758              | 817              | 1,088            | 0.09              | 33.17              |
| Lesotho                           | 168                | 145            | 177              | 177              | 223              | 0.02              | 25.99              |
| Namibia                           | 1,047              | 1,237          | 1,393            | 1,474            | 1,715            | 0.13              | 16.35              |
| South Africa                      | 89,058             | 94,137         | 93,075           | 101,943          | 104,834          | 8.22              | 2.84               |
| Swaziland                         | 253                | 283            | 378              | 303              | 370              | 0.03              | 22.11              |
| <b>WEST AFRICA</b>                | <b>1,808</b>       | <b>2,279</b>   | <b>2,153</b>     | <b>3,084</b>     | <b>3,459</b>     | <b>0.27</b>       | <b>12.16</b>       |
| Benin                             | 66                 | 68             | 48               | 79               | 66               | 0.01              | -16.46             |
| Burkina Faso                      | 53                 | 50             | 57               | 53               | 72               | 0.01              | 35.85              |
| Cabo Verde                        | 33                 | 28             | 42               | 71               | 75               | 0.01              | 5.63               |
| Côte d'Ivoire                     | 200                | 208            | 256              | 360              | 350              | 0.03              | -2.78              |
| Gambia                            | 64                 | 57             | 40               | 40               | 34               | 0.00              | -15.00             |
| Ghana                             | 382                | 435            | 434              | 680              | 889              | 0.07              | 30.74              |
| Guinea                            | 30                 | 45             | 19               | 10               | 26               | 0.00              | 160.00             |
| Guinea-Bissau                     | 14                 | 4              | 1                | 4                | 10               | 0.00              | 150.00             |
| Liberia                           | 15                 | 22             | 8                | 7                | 11               | 0.00              | 57.14              |
| Mali                              | 28                 | 33             | 23               | 43               | 47               | 0.00              | 9.30               |
| Mauritania                        | 70                 | 72             | 80               | 52               | 46               | 0.00              | -11.54             |
| Niger                             | 55                 | 98             | 105              | 147              | 164              | 0.01              | 11.56              |
| Nigeria                           | 574                | 907            | 792              | 1,217            | 1,372            | 0.11              | 12.74              |

## MAURITIUS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Saint Helena                     |               | 4             | 4             | 3             |               |                   |                    |
| Senegal                          | 141           | 179           | 164           | 210           | 201           | 0.02              | -4.29              |
| Sierra Leone                     | 27            | 28            | 29            | 5             | 18            | 0.00              | 260.00             |
| Togo                             | 56            | 41            | 51            | 103           | 78            | 0.01              | -24.27             |
| <b>OTHER AFRICA</b>              | <b>2,268</b>  | <b>2,538</b>  | <b>1,722</b>  | <b>1,596</b>  | <b>1,660</b>  | <b>0.13</b>       | <b>4.01</b>        |
| Other countries of Africa        | 2,268         | 2,538         | 1,722         | 1,596         | 1,660         | 0.13              | 4.01               |
| <b>AMERICAS</b>                  | <b>16,079</b> | <b>15,228</b> | <b>16,330</b> | <b>17,891</b> | <b>19,766</b> | <b>1.55</b>       | <b>10.48</b>       |
| <b>CARIBBEAN</b>                 | <b>331</b>    | <b>232</b>    | <b>243</b>    | <b>276</b>    | <b>298</b>    | <b>0.02</b>       | <b>7.97</b>        |
| Anguilla                         | 1             |               |               |               | 1             | 0.00              |                    |
| Antigua and Barbuda              | 8             | 4             |               | 4             | 3             | 0.00              | -25.00             |
| Aruba                            |               |               |               | 2             | 1             | 0.00              | -50.00             |
| Bahamas                          | 18            | 15            | 15            | 18            | 16            | 0.00              | -11.11             |
| Barbados                         | 12            | 9             | 4             | 8             | 12            | 0.00              | 50.00              |
| Bermuda                          | 4             | 17            | 14            | 15            | 8             | 0.00              | -46.67             |
| Cayman Islands                   | 6             | 6             | 8             | 5             | 2             | 0.00              | -60.00             |
| Cuba                             | 11            | 9             | 7             | 12            | 14            | 0.00              | 16.67              |
| Dominica                         | 9             | 4             |               | 7             | 12            | 0.00              | 71.43              |
| Dominican Republic               | 4             | 13            | 5             | 5             | 13            | 0.00              | 160.00             |
| Grenada                          | 1             | 5             | 1             | 2             | 1             | 0.00              | -50.00             |
| Guadeloupe                       | 19            | 38            | 31            | 25            | 18            | 0.00              | -28.00             |
| Haiti                            | 16            | 15            | 27            | 20            | 20            | 0.00              |                    |
| Jamaica                          | 27            | 17            | 17            | 28            | 22            | 0.00              | -21.43             |
| Martinique                       | 65            | 20            | 42            | 31            | 47            | 0.00              | 51.61              |
| Montserrat                       |               | 2             |               |               | 1             | 0.00              |                    |
| Netherlands Antilles             | 59            | 16            | 26            | 30            | 48            | 0.00              | 60.00              |
| Puerto Rico                      |               |               |               | 2             |               |                   |                    |
| Saint Kitts and Nevis            | 11            | 8             | 7             | 17            | 20            | 0.00              | 17.65              |
| Saint Lucia                      | 7             | 5             | 5             | 1             | 1             | 0.00              |                    |
| Saint Vincent and the Grenadines |               | 1             |               | 2             |               |                   |                    |
| Trinidad and Tobago              | 53            | 28            | 34            | 42            | 38            | 0.00              | -9.52              |
| <b>CENTRAL AMERICA</b>           | <b>50</b>     | <b>88</b>     | <b>66</b>     | <b>94</b>     | <b>104</b>    | <b>0.01</b>       | <b>10.64</b>       |
| Belize                           | 4             | 7             | 3             | 4             | 7             | 0.00              | 75.00              |
| Costa Rica                       | 9             | 15            | 9             | 10            | 22            | 0.00              | 120.00             |
| El Salvador                      | 7             | 8             | 7             | 2             | 5             | 0.00              | 150.00             |
| Guatemala                        | 7             | 14            | 6             | 20            | 20            | 0.00              |                    |
| Honduras                         | 19            | 20            | 13            | 31            | 27            | 0.00              | -12.90             |
| Nicaragua                        |               | 6             | 8             | 11            | 4             | 0.00              | -63.64             |
| Panama                           | 4             | 18            | 20            | 16            | 19            | 0.00              | 18.75              |
| <b>NORTH AMERICA</b>             | <b>11,227</b> | <b>10,302</b> | <b>11,953</b> | <b>14,319</b> | <b>14,787</b> | <b>1.16</b>       | <b>3.27</b>        |
| Canada                           | 4,736         | 4,426         | 4,669         | 5,608         | 6,060         | 0.48              | 8.06               |
| Greenland                        |               | 5             |               | 2             | 2             | 0.00              |                    |
| Mexico                           | 117           | 129           | 143           | 162           | 201           | 0.02              | 24.07              |
| Saint Pierre and Miquelon        |               | 1             | 2             | 1             |               |                   |                    |
| United States of America         | 6,374         | 5,741         | 7,139         | 8,546         | 8,524         | 0.67              | -0.26              |
| <b>SOUTH AMERICA</b>             | <b>4,465</b>  | <b>4,604</b>  | <b>4,064</b>  | <b>3,201</b>  | <b>4,574</b>  | <b>0.36</b>       | <b>42.89</b>       |
| Argentina                        | 742           | 889           | 837           | 500           | 905           | 0.07              | 81.00              |
| Bolivia, Plurinational State of  | 7             | 15            | 7             | 3             | 9             | 0.00              | 200.00             |
| Brazil                           | 3,217         | 2,894         | 2,455         | 1,947         | 2,912         | 0.23              | 49.56              |
| Chile                            | 137           | 253           | 220           | 263           | 309           | 0.02              | 17.49              |
| Colombia                         | 52            | 67            | 78            | 68            | 81            | 0.01              | 19.12              |
| Ecuador                          | 16            | 15            | 23            | 29            | 23            | 0.00              | -20.69             |
| Falkland Islands (Malvinas)      | 2             | 11            |               | 8             | 6             | 0.00              | -25.00             |
| French Guiana                    | 132           | 301           | 254           | 165           | 89            | 0.01              | -46.06             |
| Guyana                           | 22            | 18            | 12            | 15            | 16            | 0.00              | 6.67               |
| Paraguay                         | 12            | 18            | 36            | 34            | 29            | 0.00              | -14.71             |

## MAURITIUS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012          | 2013          | 2014          | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|----------------|----------------|-------------------|--------------------|
| Peru                                   | 48            | 32            | 44            | 75             | 84             | 0.01              | 12.00              |
| Suriname                               | 4             | 16            | 19            | 23             | 11             | 0.00              | -52.17             |
| Uruguay                                | 40            | 45            | 38            | 39             | 72             | 0.01              | 84.62              |
| Venezuela, Bolivarian Republic of      | 34            | 30            | 41            | 32             | 28             | 0.00              | -12.50             |
| <b>OTHER AMERICAS</b>                  | <b>6</b>      | <b>2</b>      | <b>4</b>      | <b>1</b>       | <b>3</b>       | <b>0.00</b>       | <b>200.00</b>      |
| Other countries of the Americas        | 6             | 2             | 4             | 1              | 3              | 0.00              | 200.00             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>54,734</b> | <b>79,086</b> | <b>99,078</b> | <b>125,823</b> | <b>124,737</b> | <b>9.78</b>       | <b>-0.86</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>27,870</b> | <b>49,531</b> | <b>71,087</b> | <b>97,141</b>  | <b>90,968</b>  | <b>7.13</b>       | <b>-6.35</b>       |
| China                                  | 20,885        | 41,909        | 63,363        | 89,584         | 79,374         | 6.22              | -11.40             |
| Hong Kong (China)                      | 1,269         | 1,449         | 1,454         | 1,327          | 1,342          | 0.11              | 1.13               |
| Japan                                  | 1,641         | 1,754         | 1,653         | 1,415          | 2,655          | 0.21              | 87.63              |
| Korea, Democratic People's Republic of | 18            | 11            | 4             | 17             | 63             | 0.00              | 270.59             |
| Korea, Republic of                     | 2,651         | 2,776         | 3,182         | 3,494          | 6,025          | 0.47              | 72.44              |
| Macao (China)                          | 11            | 34            | 46            | 28             | 40             | 0.00              | 42.86              |
| Mongolia                               | 9             | 6             | 10            | 19             | 12             | 0.00              | -36.84             |
| Taiwan Province of China               | 1,386         | 1,592         | 1,375         | 1,257          | 1,457          | 0.11              | 15.91              |
| <b>SOUTH-EAST ASIA</b>                 | <b>8,464</b>  | <b>9,916</b>  | <b>9,317</b>  | <b>9,586</b>   | <b>13,695</b>  | <b>1.07</b>       | <b>42.86</b>       |
| Brunei Darussalam                      | 34            | 29            | 15            | 8              | 16             | 0.00              | 100.00             |
| Cambodia                               | 33            | 34            | 30            | 27             | 27             | 0.00              |                    |
| Indonesia                              | 1,626         | 1,835         | 1,936         | 2,270          | 2,375          | 0.19              | 4.63               |
| Lao People's Democratic Republic       | 13            | 5             | 2             | 5              | 7              | 0.00              | 40.00              |
| Malaysia                               | 1,967         | 3,172         | 2,969         | 2,557          | 4,628          | 0.36              | 80.99              |
| Myanmar                                | 50            | 63            | 57            | 89             | 119            | 0.01              | 33.71              |
| Philippines                            | 1,801         | 1,797         | 1,680         | 2,017          | 2,488          | 0.20              | 23.35              |
| Singapore                              | 2,078         | 2,110         | 1,849         | 1,779          | 2,840          | 0.22              | 59.64              |
| Thailand                               | 286           | 330           | 299           | 377            | 466            | 0.04              | 23.61              |
| Viet Nam                               | 576           | 541           | 480           | 457            | 729            | 0.06              | 59.52              |
| <b>AUSTRALASIA</b>                     | <b>17,737</b> | <b>19,008</b> | <b>18,148</b> | <b>18,531</b>  | <b>19,498</b>  | <b>1.53</b>       | <b>5.22</b>        |
| Australia                              | 17,009        | 18,340        | 17,434        | 17,835         | 18,559         | 1.46              | 4.06               |
| New Zealand                            | 728           | 668           | 714           | 696            | 939            | 0.07              | 34.91              |
| <b>MELANESIA</b>                       | <b>108</b>    | <b>224</b>    | <b>223</b>    | <b>296</b>     | <b>270</b>     | <b>0.02</b>       | <b>-8.78</b>       |
| Fiji                                   | 33            | 24            | 22            | 52             | 25             | 0.00              | -51.92             |
| New Caledonia                          | 50            | 50            | 64            | 50             | 92             | 0.01              | 84.00              |
| Norfolk Island                         |               | 121           | 125           | 179            | 144            | 0.01              | -19.55             |
| Papua New Guinea                       | 10            | 6             | 3             | 5              | 3              | 0.00              | -40.00             |
| Solomon Islands                        | 7             | 5             | 8             | 6              | 3              | 0.00              | -50.00             |
| Vanuatu                                | 8             | 18            | 1             | 4              | 3              | 0.00              | -25.00             |
| <b>MICRONESIA</b>                      | <b>10</b>     | <b>7</b>      | <b>7</b>      | <b>16</b>      | <b>2</b>       | <b>0.00</b>       | <b>-87.50</b>      |
| Cocos (Keeling) Islands                | 1             | 1             |               |                |                |                   |                    |
| Guam                                   | 3             |               |               |                | 1              | 0.00              |                    |
| Kiribati                               | 3             | 4             | 1             | 6              |                |                   |                    |
| Marshall Islands                       |               |               | 2             |                | 1              | 0.00              |                    |
| Micronesia, Federated States of        | 2             | 1             |               | 5              |                |                   |                    |
| Nauru                                  | 1             | 1             | 4             | 5              |                |                   |                    |
| <b>POLYNESIA</b>                       | <b>539</b>    | <b>380</b>    | <b>283</b>    | <b>235</b>     | <b>297</b>     | <b>0.02</b>       | <b>26.38</b>       |
| American Samoa                         | 508           | 324           | 255           | 210            | 268            | 0.02              | 27.62              |
| Cook Islands                           | 1             | 1             | 3             | 3              |                |                   |                    |
| French Polynesia                       | 12            | 7             | 10            | 4              | 5              | 0.00              | 25.00              |
| Samoa                                  | 6             | 42            | 4             | 11             | 18             | 0.00              | 63.64              |
| Tokelau                                |               | 2             | 2             |                |                |                   |                    |
| Tonga                                  | 6             | 3             | 4             | 2              | 4              | 0.00              | 100.00             |
| Tuvalu                                 | 6             |               |               | 4              |                |                   |                    |
| Wallis and Futuna Islands              |               | 1             | 5             | 1              | 2              | 0.00              | 100.00             |



## MAURITIUS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>OTHER EAST ASIA AND THE PACIFIC</b>    | <b>6</b>       | <b>20</b>      | <b>13</b>      | <b>18</b>      | <b>7</b>       | <b>0.00</b>       | <b>-61.11</b>      |
| Other countries of Asia                   | 5              | 13             | 11             | 12             | 3              | 0.00              | -75.00             |
| Other countries of Oceania                | 1              | 7              | 2              | 6              | 4              | 0.00              | -33.33             |
| <b>EUROPE</b>                             | <b>556,041</b> | <b>547,562</b> | <b>571,272</b> | <b>632,347</b> | <b>735,629</b> | <b>57.69</b>      | <b>16.33</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>35,413</b>  | <b>31,447</b>  | <b>32,433</b>  | <b>34,389</b>  | <b>44,045</b>  | <b>3.45</b>       | <b>28.08</b>       |
| Armenia                                   | 60             | 78             | 27             | 59             | 41             | 0.00              | -30.51             |
| Azerbaijan                                | 86             | 77             | 61             | 88             | 75             | 0.01              | -14.77             |
| Belarus                                   | 441            | 427            | 483            | 463            | 422            | 0.03              | -8.86              |
| Bulgaria                                  | 613            | 597            | 700            | 901            | 1,707          | 0.13              | 89.46              |
| Czech Republic                            | 5,247          | 5,545          | 6,852          | 7,265          | 8,503          | 0.67              | 17.04              |
| Estonia                                   | 303            | 256            | 282            | 332            | 489            | 0.04              | 47.29              |
| Georgia                                   | 31             | 29             | 28             | 54             | 31             | 0.00              | -42.59             |
| Hungary                                   | 1,013          | 820            | 1,022          | 1,509          | 2,432          | 0.19              | 61.17              |
| Kazakhstan                                | 210            | 207            | 241            | 320            | 355            | 0.03              | 10.94              |
| Kyrgyzstan                                | 13             | 22             | 37             | 18             | 27             | 0.00              | 50.00              |
| Latvia                                    | 297            | 328            | 276            | 344            | 589            | 0.05              | 71.22              |
| Lithuania                                 | 367            | 361            | 352            | 429            | 792            | 0.06              | 84.62              |
| Moldova, Republic of                      | 70             | 49             | 46             | 56             | 96             | 0.01              | 71.43              |
| Poland                                    | 2,862          | 2,998          | 3,548          | 5,330          | 10,126         | 0.79              | 89.98              |
| Romania                                   | 962            | 1,219          | 1,074          | 1,645          | 2,813          | 0.22              | 71.00              |
| Russian Federation                        | 19,429         | 14,903         | 13,287         | 11,406         | 9,295          | 0.73              | -18.51             |
| Slovakia                                  | 1,488          | 1,580          | 2,065          | 2,090          | 2,934          | 0.23              | 40.38              |
| Tajikistan                                | 2              | 7              | 1              | 5              | 4              | 0.00              | -20.00             |
| Turkmenistan                              | 14             | 10             | 7              | 4              | 15             | 0.00              | 275.00             |
| Ukraine                                   | 1,754          | 1,876          | 1,975          | 2,024          | 3,230          | 0.25              | 59.58              |
| USSR (former)                             | 19             | 13             | 12             | 1              | 5              | 0.00              | 400.00             |
| Uzbekistan                                | 77             | 45             | 57             | 46             | 64             | 0.01              | 39.13              |
| Other countries Central/East Europe       | 55             |                |                |                |                |                   |                    |
| <b>NORTHERN EUROPE</b>                    | <b>102,320</b> | <b>112,633</b> | <b>133,175</b> | <b>156,590</b> | <b>175,860</b> | <b>13.79</b>      | <b>12.31</b>       |
| Denmark                                   | 2,453          | 3,280          | 3,446          | 4,600          | 6,817          | 0.53              | 48.20              |
| Faeroe Islands                            | 16             | 6              | 36             | 20             | 59             | 0.00              | 195.00             |
| Finland                                   | 2,330          | 1,864          | 2,618          | 3,895          | 4,415          | 0.35              | 13.35              |
| Iceland                                   | 48             | 45             | 51             | 57             | 61             | 0.00              | 7.02               |
| Ireland                                   | 2,009          | 1,806          | 2,284          | 2,479          | 3,441          | 0.27              | 38.81              |
| Isle of Man                               |                | 10             | 29             | 16             | 23             | 0.00              | 43.75              |
| Norway                                    | 3,521          | 3,083          | 3,020          | 4,135          | 4,589          | 0.36              | 10.98              |
| Sweden                                    | 4,295          | 4,576          | 6,452          | 11,634         | 14,551         | 1.14              | 25.07              |
| United Kingdom                            | 87,648         | 97,963         | 115,239        | 129,754        | 141,904        | 11.13             | 9.36               |
| <b>SOUTHERN EUROPE</b>                    | <b>53,916</b>  | <b>43,724</b>  | <b>42,869</b>  | <b>44,506</b>  | <b>54,472</b>  | <b>4.27</b>       | <b>22.39</b>       |
| Albania                                   | 43             | 26             | 45             | 56             | 64             | 0.01              | 14.29              |
| Andorra                                   | 35             | 59             | 46             | 50             | 65             | 0.01              | 30.00              |
| Bosnia and Herzegovina                    | 44             | 21             | 30             | 34             | 32             | 0.00              | -5.88              |
| Croatia                                   | 341            | 291            | 320            | 446            | 449            | 0.04              | 0.67               |
| Gibraltar                                 | 2              | 6              | 7              | 8              | 15             | 0.00              | 87.50              |
| Greece                                    | 998            | 831            | 755            | 954            | 1,122          | 0.09              | 17.61              |
| Italy                                     | 40,009         | 31,145         | 29,553         | 29,185         | 31,337         | 2.46              | 7.37               |
| Malta                                     | 221            | 211            | 353            | 337            | 337            | 0.03              |                    |
| Montenegro                                |                | 19             | 18             | 10             | 28             | 0.00              | 180.00             |
| Portugal                                  | 1,799          | 1,619          | 2,095          | 2,212          | 4,222          | 0.33              | 90.87              |
| San Marino                                | 41             | 31             | 25             | 24             | 28             | 0.00              | 16.67              |
| Serbia                                    |                | 297            | 246            | 301            | 455            | 0.04              | 51.16              |
| Serbia and Montenegro                     | 4              |                |                |                |                |                   |                    |
| Slovenia                                  | 885            | 688            | 698            | 807            | 916            | 0.07              | 13.51              |
| Spain                                     | 9,473          | 8,428          | 8,632          | 10,013         | 15,304         | 1.20              | 52.84              |
| The Former Yugoslav Republic of Macedonia | 21             | 52             | 46             | 69             | 98             | 0.01              | 42.03              |

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### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>362,968</b> | <b>358,309</b> | <b>361,281</b> | <b>394,859</b> | <b>456,338</b> | <b>35.78</b>      | <b>15.57</b>       |
| Austria                          | 8,151          | 7,932          | 8,303          | 11,425         | 16,643         | 1.31              | 45.67              |
| Belgium                          | 10,967         | 11,562         | 11,465         | 14,223         | 15,675         | 1.23              | 10.21              |
| France                           | 256,929        | 244,737        | 243,655        | 254,323        | 271,963        | 21.33             | 6.94               |
| Germany                          | 55,186         | 60,433         | 62,212         | 75,237         | 103,761        | 8.14              | 37.91              |
| Liechtenstein                    | 80             | 79             | 79             | 80             | 92             | 0.01              | 15.00              |
| Luxembourg                       | 943            | 1,007          | 1,227          | 1,612          | 1,534          | 0.12              | -4.84              |
| Monaco                           | 276            | 310            | 272            | 353            | 318            | 0.02              | -9.92              |
| Netherlands                      | 4,434          | 4,498          | 4,795          | 6,926          | 10,080         | 0.79              | 45.54              |
| Switzerland                      | 26,002         | 27,751         | 29,273         | 30,680         | 36,272         | 2.84              | 18.23              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,420</b>   | <b>1,417</b>   | <b>1,497</b>   | <b>1,978</b>   | <b>4,911</b>   | <b>0.39</b>       | <b>148.28</b>      |
| Cyprus                           | 241            | 160            | 182            | 212            | 264            | 0.02              | 24.53              |
| Israel                           | 541            | 552            | 617            | 762            | 1,161          | 0.09              | 52.36              |
| Turkey                           | 638            | 705            | 698            | 1,004          | 3,486          | 0.27              | 247.21             |
| <b>OTHER EUROPE</b>              | <b>4</b>       | <b>32</b>      | <b>17</b>      | <b>25</b>      | <b>3</b>       | <b>0.00</b>       | <b>-88.00</b>      |
| Other countries of Europe        | 4              | 32             | 17             | 25             | 3              | 0.00              | -88.00             |
| <b>MIDDLE EAST</b>               | <b>8,902</b>   | <b>12,657</b>  | <b>12,696</b>  | <b>14,403</b>  | <b>15,263</b>  | <b>1.20</b>       | <b>5.97</b>        |
| Bahrain                          | 139            | 181            | 116            | 145            | 165            | 0.01              | 13.79              |
| Egypt                            | 401            | 514            | 412            | 517            | 607            | 0.05              | 17.41              |
| Iraq                             | 17             | 17             | 18             | 16             | 12             | 0.00              | -25.00             |
| Jordan                           | 109            | 184            | 168            | 166            | 154            | 0.01              | -7.23              |
| Kuwait                           | 234            | 279            | 517            | 527            | 461            | 0.04              | -12.52             |
| Lebanon                          | 313            | 441            | 358            | 403            | 380            | 0.03              | -5.71              |
| Libya                            | 25             | 62             | 46             | 39             | 27             | 0.00              | -30.77             |
| Oman                             | 173            | 235            | 222            | 228            | 245            | 0.02              | 7.46               |
| Qatar                            | 243            | 362            | 399            | 416            | 385            | 0.03              | -7.45              |
| Saudi Arabia                     | 1,782          | 2,136          | 2,390          | 2,854          | 3,164          | 0.25              | 10.86              |
| State of Palestine               | 6              | 10             | 4              | 7              | 8              | 0.00              | 14.29              |
| Syrian Arab Republic             | 39             | 56             | 19             | 15             | 31             | 0.00              | 106.67             |
| United Arab Emirates             | 5,403          | 8,159          | 8,000          | 9,049          | 9,614          | 0.75              | 6.24               |
| Yemen                            | 18             | 21             | 27             | 21             | 10             | 0.00              | -52.38             |
| <b>SOUTH ASIA</b>                | <b>59,043</b>  | <b>60,381</b>  | <b>65,060</b>  | <b>76,387</b>  | <b>87,777</b>  | <b>6.88</b>       | <b>14.91</b>       |
| Afghanistan                      | 437            | 662            | 687            | 739            | 787            | 0.06              | 6.50               |
| Bangladesh                       | 1,264          | 525            | 563            | 828            | 844            | 0.07              | 1.93               |
| Bhutan                           | 3              | 6              | 1              | 3              | 9              | 0.00              | 200.00             |
| India                            | 55,197         | 57,253         | 61,162         | 72,135         | 82,670         | 6.48              | 14.60              |
| Iran, Islamic Republic of        | 235            | 221            | 545            | 800            | 837            | 0.07              | 4.62               |
| Maldives                         | 64             | 48             | 47             | 82             | 54             | 0.00              | -34.15             |
| Nepal                            | 211            | 180            | 376            | 385            | 587            | 0.05              | 52.47              |
| Pakistan                         | 946            | 994            | 1,291          | 1,093          | 1,610          | 0.13              | 47.30              |
| Sri Lanka                        | 686            | 492            | 388            | 322            | 379            | 0.03              | 17.70              |
| <b>NOT SPECIFIED</b>             | <b>685</b>     | <b>337</b>     | <b>192</b>     | <b>275</b>     | <b>799</b>     | <b>0.06</b>       | <b>190.55</b>      |
| Other countries of the World     | 685            | 337            | 192            | 275            | 799            | 0.06              | 190.55             |

## MAURITIUS

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>10,043,683</b> | <b>10,675,598</b> | <b>11,266,751</b> | <b>12,049,901</b> | <b>13,117,907</b> | <b>100.00</b>     | <b>8.86</b>        |
| <b>AFRICA</b>                     | <b>2,152,230</b>      | <b>2,214,610</b>  | <b>2,225,641</b>  | <b>2,290,499</b>  | <b>2,360,904</b>  | <b>18.00</b>      | <b>3.07</b>        |
| <b>EAST AFRICA</b>                | <b>1,304,874</b>      | <b>1,328,749</b>  | <b>1,335,092</b>  | <b>1,341,202</b>  | <b>1,362,976</b>  | <b>10.39</b>      | <b>1.62</b>        |
| Burundi                           |                       | 797               | 633               | 899               | 961               | 0.01              | 6.90               |
| Comoros                           | 21,958                | 22,663            | 21,731            | 16,038            | 18,190            | 0.14              | 13.42              |
| Djibouti                          |                       | 359               | 327               | 280               | 791               | 0.01              | 182.50             |
| Eritrea                           |                       | 120               | 155               | 309               | 47                | 0.00              | -84.79             |
| Ethiopia                          |                       | 4,660             | 1,870             | 2,803             | 2,657             | 0.02              | -5.21              |
| Kenya                             | 18,296                | 22,109            | 25,045            | 26,038            | 25,010            | 0.19              | -3.95              |
| Madagascar                        | 138,998               | 151,390           | 181,578           | 189,158           | 198,344           | 1.51              | 4.86               |
| Malawi                            |                       | 2,306             | 2,565             | 2,518             | 2,803             | 0.02              | 11.32              |
| Mozambique                        |                       | 5,729             | 6,500             | 6,790             | 7,203             | 0.05              | 6.08               |
| Reunion                           | 1,042,124             | 1,016,159         | 996,852           | 998,274           | 995,309           | 7.59              | -0.30              |
| Rwanda                            |                       | 1,015             | 1,246             | 1,464             | 1,970             | 0.02              | 34.56              |
| Seychelles                        | 66,202                | 66,468            | 62,395            | 58,787            | 65,135            | 0.50              | 10.80              |
| Somalia                           |                       | 63                | 47                | 51                | 52                | 0.00              | 1.96               |
| Tanzania, United Republic of      |                       | 5,701             | 4,726             | 4,788             | 5,554             | 0.04              | 16.00              |
| Uganda                            |                       | 5,390             | 4,135             | 5,854             | 4,151             | 0.03              | -29.09             |
| Zambia                            |                       | 7,349             | 6,970             | 6,497             | 8,440             | 0.06              | 29.91              |
| Zimbabwe                          | 17,296                | 16,471            | 18,317            | 20,654            | 26,359            | 0.20              | 27.62              |
| <b>CENTRAL AFRICA</b>             |                       | <b>12,611</b>     | <b>13,685</b>     | <b>16,308</b>     | <b>21,360</b>     | <b>0.16</b>       | <b>30.98</b>       |
| Angola                            |                       | 2,999             | 3,423             | 3,848             | 3,599             | 0.03              | -6.47              |
| Cameroon                          |                       | 3,434             | 4,408             | 3,484             | 6,980             | 0.05              | 100.34             |
| Central African Republic          |                       | 51                | 9                 | 105               | 109               | 0.00              | 3.81               |
| Chad                              |                       | 72                | 167               | 238               | 237               | 0.00              | -0.42              |
| Congo                             |                       | 3,658             | 3,667             | 6,633             | 7,030             | 0.05              | 5.99               |
| Congo, Democratic Republic of the |                       | 4                 | 16                |                   |                   |                   |                    |
| Equatorial Guinea                 |                       | 13                | 8                 | 67                | 30                | 0.00              | -55.22             |
| Gabon                             |                       | 2,350             | 1,973             | 1,867             | 3,276             | 0.02              | 75.47              |
| Sao Tome and Principe             |                       | 30                | 14                | 66                | 99                | 0.00              | 50.00              |
| <b>NORTH AFRICA</b>               |                       | <b>16,113</b>     | <b>23,266</b>     | <b>18,995</b>     | <b>23,171</b>     | <b>0.18</b>       | <b>21.98</b>       |
| Algeria                           |                       | 2,593             | 5,323             | 4,626             | 3,598             | 0.03              | -22.22             |
| Morocco                           |                       | 8,190             | 13,428            | 9,527             | 13,473            | 0.10              | 41.42              |
| Sudan                             |                       | 825               | 670               | 788               | 597               | 0.00              | -24.24             |
| Tunisia                           |                       | 4,505             | 3,845             | 4,054             | 5,503             | 0.04              | 35.74              |
| <b>SOUTHERN AFRICA</b>            | <b>734,287</b>        | <b>805,169</b>    | <b>806,941</b>    | <b>861,325</b>    | <b>889,778</b>    | <b>6.78</b>       | <b>3.30</b>        |
| Botswana                          |                       | 6,300             | 6,624             | 9,582             | 8,493             | 0.06              | -11.37             |
| Lesotho                           |                       | 1,094             | 1,256             | 1,477             | 1,990             | 0.02              | 34.73              |
| Namibia                           |                       | 8,992             | 11,102            | 11,842            | 13,715            | 0.10              | 15.82              |
| South Africa                      | 734,287               | 786,433           | 784,424           | 835,862           | 862,513           | 6.58              | 3.19               |
| Swaziland                         |                       | 2,350             | 3,535             | 2,562             | 3,067             | 0.02              | 19.71              |
| <b>WEST AFRICA</b>                |                       | <b>25,881</b>     | <b>26,382</b>     | <b>36,802</b>     | <b>48,044</b>     | <b>0.37</b>       | <b>30.55</b>       |
| Benin                             |                       | 777               | 694               | 1,798             | 1,330             | 0.01              | -26.03             |
| Burkina Faso                      |                       | 386               | 784               | 475               | 1,015             | 0.01              | 113.68             |
| Cabo Verde                        |                       | 133               | 496               | 786               | 479               | 0.00              | -39.06             |
| Côte d'Ivoire                     |                       | 3,227             | 2,738             | 4,514             | 4,801             | 0.04              | 6.36               |
| Gambia                            |                       | 419               | 477               | 371               | 507               | 0.00              | 36.66              |
| Ghana                             |                       | 3,960             | 4,650             | 6,995             | 14,456            | 0.11              | 106.66             |
| Guinea                            |                       | 534               | 175               | 331               | 321               | 0.00              | -3.02              |
| Guinea-Bissau                     |                       | 16                | 6                 | 50                | 64                | 0.00              | 28.00              |
| Liberia                           |                       | 217               | 81                | 69                | 38                | 0.00              | -44.93             |
| Mali                              |                       | 307               | 114               | 375               | 327               | 0.00              | -12.80             |
| Mauritania                        |                       | 3,402             | 2,977             | 1,278             | 2,684             | 0.02              | 110.02             |
| Niger                             |                       | 1,100             | 1,044             | 1,395             | 2,108             | 0.02              | 51.11              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Nigeria                          |                | 7,874          | 7,332          | 13,196         | 15,961         | 0.12              | 20.95              |
| Saint Helena                     |                | 20             | 29             | 25             |                |                   |                    |
| Senegal                          |                | 1,892          | 3,190          | 3,007          | 2,343          | 0.02              | -22.08             |
| Sierra Leone                     |                | 521            | 188            | 809            | 112            | 0.00              | -86.16             |
| Togo                             |                | 1,096          | 1,407          | 1,328          | 1,498          | 0.01              | 12.80              |
| <b>OTHER AFRICA</b>              | <b>113,069</b> | <b>26,087</b>  | <b>20,275</b>  | <b>15,867</b>  | <b>15,575</b>  | <b>0.12</b>       | <b>-1.84</b>       |
| Other countries of Africa        | 113,069        | 26,087         | 20,275         | 15,867         | 15,575         | 0.12              | -1.84              |
| <b>AMERICAS</b>                  | <b>179,399</b> | <b>195,003</b> | <b>209,834</b> | <b>218,769</b> | <b>222,561</b> | <b>1.70</b>       | <b>1.73</b>        |
| <b>CARIBBEAN</b>                 |                | <b>2,375</b>   | <b>2,133</b>   | <b>3,941</b>   | <b>2,914</b>   | <b>0.02</b>       | <b>-26.06</b>      |
| Anguilla                         |                |                |                |                | 45             | 0.00              |                    |
| Antigua and Barbuda              |                | 10             |                | 17             | 10             | 0.00              | -41.18             |
| Aruba                            |                |                |                | 28             | 1              | 0.00              | -96.43             |
| Bahamas                          |                | 174            | 125            | 574            | 102            | 0.00              | -82.23             |
| Barbados                         |                | 66             | 5              | 46             | 75             | 0.00              | 63.04              |
| Bermuda                          |                | 140            | 75             | 257            | 45             | 0.00              | -82.49             |
| Cayman Islands                   |                | 46             | 27             | 34             | 10             | 0.00              | -70.59             |
| Cuba                             |                | 215            | 53             | 100            | 677            | 0.01              | 577.00             |
| Dominica                         |                | 15             |                | 77             | 35             | 0.00              | -54.55             |
| Dominican Republic               |                | 110            | 76             | 379            | 152            | 0.00              | -59.89             |
| Grenada                          |                | 12             |                | 13             | 6              | 0.00              | -53.85             |
| Guadeloupe                       |                | 272            | 245            | 730            | 138            | 0.00              | -81.10             |
| Haiti                            |                | 409            | 289            | 257            | 148            | 0.00              | -42.41             |
| Jamaica                          |                | 94             | 73             | 231            | 178            | 0.00              | -22.94             |
| Martinique                       |                | 241            | 492            | 306            | 386            | 0.00              | 26.14              |
| Montserrat                       |                | 2              |                |                | 3              | 0.00              |                    |
| Netherlands Antilles             |                | 287            | 175            | 284            | 306            | 0.00              | 7.75               |
| Puerto Rico                      |                |                |                | 6              |                |                   |                    |
| Saint Kitts and Nevis            |                | 24             | 39             | 86             | 237            | 0.00              | 175.58             |
| Saint Lucia                      |                | 21             | 68             | 6              | 6              | 0.00              |                    |
| Saint Vincent and the Grenadines |                | 3              |                | 13             |                |                   |                    |
| Trinidad and Tobago              |                | 234            | 391            | 497            | 354            | 0.00              | -28.77             |
| <b>CENTRAL AMERICA</b>           |                | <b>586</b>     | <b>539</b>     | <b>1,986</b>   | <b>1,029</b>   | <b>0.01</b>       | <b>-48.19</b>      |
| Belize                           |                | 77             | 27             | 19             | 68             | 0.00              | 257.89             |
| Costa Rica                       |                | 48             | 32             | 308            | 302            | 0.00              | -1.95              |
| El Salvador                      |                | 30             | 44             | 32             | 33             | 0.00              | 3.13               |
| Guatemala                        |                | 225            | 121            | 168            | 114            | 0.00              | -32.14             |
| Honduras                         |                | 91             | 78             | 131            | 139            | 0.00              | 6.11               |
| Nicaragua                        |                | 25             | 78             | 1,097          | 105            | 0.00              | -90.43             |
| Panama                           |                | 90             | 159            | 231            | 268            | 0.00              | 16.02              |
| <b>NORTH AMERICA</b>             | <b>141,398</b> | <b>158,853</b> | <b>173,995</b> | <b>187,056</b> | <b>188,649</b> | <b>1.44</b>       | <b>0.85</b>        |
| Canada                           | 86,707         | 100,371        | 105,901        | 104,587        | 108,033        | 0.82              | 3.29               |
| Greenland                        |                | 50             |                | 18             | 17             | 0.00              | -5.56              |
| Mexico                           |                | 1,360          | 1,621          | 3,150          | 1,761          | 0.01              | -44.10             |
| Saint Pierre and Miquelon        |                | 8              | 11             | 7              |                |                   |                    |
| United States of America         | 54,691         | 57,064         | 66,462         | 79,294         | 78,838         | 0.60              | -0.58              |
| <b>SOUTH AMERICA</b>             |                | <b>33,179</b>  | <b>33,151</b>  | <b>25,767</b>  | <b>29,949</b>  | <b>0.23</b>       | <b>16.23</b>       |
| Argentina                        |                | 5,861          | 6,016          | 3,537          | 5,952          | 0.05              | 68.28              |
| Bolivia, Plurinational State of  |                | 108            | 798            | 30             | 56             | 0.00              | 86.67              |
| Brazil                           |                | 18,130         | 16,460         | 13,154         | 17,600         | 0.13              | 33.80              |
| Chile                            |                | 2,219          | 1,617          | 2,338          | 2,404          | 0.02              | 2.82               |
| Colombia                         |                | 866            | 1,363          | 1,329          | 856            | 0.01              | -35.59             |
| Ecuador                          |                | 100            | 193            | 353            | 173            | 0.00              | -50.99             |
| Falkland Islands (Malvinas)      |                | 91             |                | 46             | 78             | 0.00              | 69.57              |
| French Guiana                    |                | 4,559          | 4,327          | 2,524          | 675            | 0.01              | -73.26             |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| Guyana                                 |                | 141            | 104            | 566              | 201              | 0.00              | -64.49             |
| Paraguay                               |                | 187            | 722            | 251              | 188              | 0.00              | -25.10             |
| Peru                                   |                | 209            | 344            | 858              | 629              | 0.00              | -26.69             |
| Suriname                               |                | 163            | 175            | 192              | 209              | 0.00              | 8.85               |
| Uruguay                                |                | 288            | 331            | 269              | 715              | 0.01              | 165.80             |
| Venezuela, Bolivarian Republic of      |                | 257            | 701            | 320              | 213              | 0.00              | -33.44             |
| <b>OTHER AMERICAS</b>                  | <b>38,001</b>  | <b>10</b>      | <b>16</b>      | <b>19</b>        | <b>20</b>        | <b>0.00</b>       | <b>5.26</b>        |
| Other countries of the Americas        | 38,001         | 10             | 16             | 19               | 20               | 0.00              | 5.26               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>713,903</b> | <b>770,416</b> | <b>906,388</b> | <b>1,142,513</b> | <b>1,119,365</b> | <b>8.53</b>       | <b>-2.03</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>247,885</b> | <b>435,374</b> | <b>529,246</b> | <b>721,155</b>   | <b>649,507</b>   | <b>4.95</b>       | <b>-9.94</b>       |
| China                                  | 226,741        | 376,235        | 469,163        | 650,925          | 559,972          | 4.27              | -13.97             |
| Hong Kong (China)                      | 10,003         | 9,932          | 12,646         | 10,941           | 10,931           | 0.08              | -0.09              |
| Japan                                  | 11,141         | 10,116         | 8,671          | 9,047            | 14,311           | 0.11              | 58.19              |
| Korea, Democratic People's Republic of |                | 98             | 7              | 176              | 1,485            | 0.01              | 743.75             |
| Korea, Republic of                     |                | 15,578         | 18,388         | 24,520           | 35,365           | 0.27              | 44.23              |
| Macao (China)                          |                | 222            | 276            | 338              | 309              | 0.00              | -8.58              |
| Mongolia                               |                | 19             | 279            | 462              | 315              | 0.00              | -31.82             |
| Taiwan Province of China               |                | 23,174         | 19,816         | 24,746           | 26,819           | 0.20              | 8.38               |
| <b>SOUTH-EAST ASIA</b>                 | <b>27,808</b>  | <b>91,749</b>  | <b>129,162</b> | <b>167,593</b>   | <b>211,053</b>   | <b>1.61</b>       | <b>25.93</b>       |
| Brunei Darussalam                      |                | 165            | 51             | 76               | 69               | 0.00              | -9.21              |
| Cambodia                               |                | 358            | 252            | 398              | 506              | 0.00              | 27.14              |
| Indonesia                              |                | 17,245         | 38,287         | 74,475           | 94,875           | 0.72              | 27.39              |
| Lao People's Democratic Republic       |                | 19             | 15             | 47               | 48               | 0.00              | 2.13               |
| Malaysia                               | 12,565         | 19,312         | 19,268         | 15,448           | 22,723           | 0.17              | 47.09              |
| Myanmar                                |                | 793            | 560            | 1,881            | 1,480            | 0.01              | -21.32             |
| Philippines                            |                | 20,351         | 30,667         | 32,312           | 46,736           | 0.36              | 44.64              |
| Singapore                              | 15,243         | 20,004         | 16,888         | 15,875           | 22,161           | 0.17              | 39.60              |
| Thailand                               |                | 4,654          | 4,083          | 4,371            | 5,503            | 0.04              | 25.90              |
| Viet Nam                               |                | 8,848          | 19,091         | 22,710           | 16,952           | 0.13              | -25.35             |
| <b>AUSTRALASIA</b>                     | <b>219,385</b> | <b>233,236</b> | <b>242,904</b> | <b>247,934</b>   | <b>250,937</b>   | <b>1.91</b>       | <b>1.21</b>        |
| Australia                              | 219,385        | 223,008        | 233,759        | 239,455          | 241,605          | 1.84              | 0.90               |
| New Zealand                            |                | 10,228         | 9,145          | 8,479            | 9,332            | 0.07              | 10.06              |
| <b>MELANESIA</b>                       |                | <b>3,161</b>   | <b>2,386</b>   | <b>3,787</b>     | <b>3,545</b>     | <b>0.03</b>       | <b>-6.39</b>       |
| Fiji                                   |                | 511            | 326            | 586              | 570              | 0.00              | -2.73              |
| New Caledonia                          |                | 710            | 666            | 395              | 972              | 0.01              | 146.08             |
| Norfolk Island                         |                | 1,850          | 1,332          | 2,608            | 1,843            | 0.01              | -29.33             |
| Papua New Guinea                       |                | 22             | 16             | 37               | 34               | 0.00              | -8.11              |
| Solomon Islands                        |                | 19             | 35             | 102              | 111              | 0.00              | 8.82               |
| Vanuatu                                |                | 49             | 11             | 59               | 15               | 0.00              | -74.58             |
| <b>MICRONESIA</b>                      |                | <b>163</b>     | <b>73</b>      | <b>111</b>       | <b>11</b>        | <b>0.00</b>       | <b>-90.09</b>      |
| Cocos (Keeling) Islands                |                | 19             |                |                  |                  |                   |                    |
| Guam                                   |                |                |                |                  | 6                | 0.00              |                    |
| Kiribati                               |                | 101            | 6              | 20               |                  |                   |                    |
| Marshall Islands                       |                |                | 24             |                  | 5                | 0.00              |                    |
| Micronesia, Federated States of        |                | 32             |                | 39               |                  |                   |                    |
| Nauru                                  |                | 11             | 43             | 52               |                  |                   |                    |
| <b>POLYNESIA</b>                       |                | <b>6,415</b>   | <b>2,489</b>   | <b>1,718</b>     | <b>4,276</b>     | <b>0.03</b>       | <b>148.89</b>      |
| American Samoa                         |                | 4,385          | 2,314          | 1,431            | 2,868            | 0.02              | 100.42             |
| Cook Islands                           |                |                | 39             | 58               |                  |                   |                    |
| French Polynesia                       |                | 42             | 40             | 123              | 24               | 0.00              | -80.49             |
| Samoa                                  |                | 1,946          | 15             | 50               | 1,353            | 0.01              | 2,606.00           |
| Tokelau                                |                | 4              | 18             |                  |                  |                   |                    |
| Tonga                                  |                | 31             | 15             | 19               | 21               | 0.00              | 10.53              |
| Tuvalu                                 |                |                |                | 16               |                  |                   |                    |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Wallis and Futuna Islands                 |                  | 7                | 48               | 21               | 10               | 0.00              | -52.38             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b>    | <b>218,825</b>   | <b>318</b>       | <b>128</b>       | <b>215</b>       | <b>36</b>        | <b>0.00</b>       | <b>-83.26</b>      |
| Other countries of Asia                   | 209,213          | 257              | 111              | 176              | 18               | 0.00              | -89.77             |
| Other countries of Oceania                | 9,612            | 61               | 17               | 39               | 18               | 0.00              | -53.85             |
| <b>EUROPE</b>                             | <b>6,474,801</b> | <b>6,775,607</b> | <b>7,163,474</b> | <b>7,526,775</b> | <b>8,462,060</b> | <b>64.51</b>      | <b>12.43</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>             |                  | <b>364,028</b>   | <b>391,895</b>   | <b>384,436</b>   | <b>477,093</b>   | <b>3.64</b>       | <b>24.10</b>       |
| Armenia                                   |                  | 583              | 638              | 768              | 543              | 0.00              | -29.30             |
| Azerbaijan                                |                  | 496              | 447              | 644              | 483              | 0.00              | -25.00             |
| Belarus                                   |                  | 4,938            | 6,463            | 6,396            | 5,953            | 0.05              | -6.93              |
| Bulgaria                                  |                  | 5,184            | 6,246            | 8,040            | 14,779           | 0.11              | 83.82              |
| Czech Republic                            |                  | 57,800           | 71,756           | 74,363           | 88,844           | 0.68              | 19.47              |
| Estonia                                   |                  | 2,939            | 3,062            | 3,130            | 5,989            | 0.05              | 91.34              |
| Georgia                                   |                  | 356              | 293              | 557              | 671              | 0.01              | 20.47              |
| Hungary                                   |                  | 9,593            | 10,960           | 14,774           | 23,770           | 0.18              | 60.89              |
| Kazakhstan                                |                  | 2,596            | 2,451            | 3,020            | 3,349            | 0.03              | 10.89              |
| Kyrgyzstan                                |                  | 130              | 309              | 282              | 198              | 0.00              | -29.79             |
| Latvia                                    |                  | 4,110            | 3,216            | 3,574            | 4,593            | 0.04              | 28.51              |
| Lithuania                                 |                  | 4,252            | 4,364            | 5,019            | 8,119            | 0.06              | 61.77              |
| Moldova, Republic of                      |                  | 369              | 847              | 476              | 1,294            | 0.01              | 171.85             |
| Poland                                    |                  | 32,478           | 36,659           | 49,962           | 100,845          | 0.77              | 101.84             |
| Romania                                   |                  | 11,313           | 23,822           | 13,701           | 27,261           | 0.21              | 98.97              |
| Russian Federation                        |                  | 184,407          | 172,525          | 154,305          | 122,691          | 0.94              | -20.49             |
| Slovakia                                  |                  | 15,971           | 20,579           | 20,151           | 29,734           | 0.23              | 47.56              |
| Tajikistan                                |                  | 137              | 15               | 28               | 20               | 0.00              | -28.57             |
| Turkmenistan                              |                  | 67               | 50               | 7                | 356              | 0.00              | 4,985.71           |
| Ukraine                                   |                  | 25,449           | 26,338           | 24,063           | 36,839           | 0.28              | 53.09              |
| USSR (former)                             |                  | 157              | 23               | 156              | 23               | 0.00              | -85.26             |
| Uzbekistan                                |                  | 703              | 832              | 1,020            | 739              | 0.01              | -27.55             |
| <b>NORTHERN EUROPE</b>                    | <b>1,187,685</b> | <b>1,546,952</b> | <b>1,729,045</b> | <b>1,911,573</b> | <b>2,111,453</b> | <b>16.10</b>      | <b>10.46</b>       |
| Denmark                                   |                  | 35,533           | 40,056           | 49,596           | 75,322           | 0.57              | 51.87              |
| Faeroe Islands                            |                  | 40               | 340              | 176              | 496              | 0.00              | 181.82             |
| Finland                                   |                  | 20,824           | 26,551           | 52,012           | 56,035           | 0.43              | 7.73               |
| Iceland                                   |                  | 481              | 575              | 1,034            | 844              | 0.01              | -18.38             |
| Ireland                                   |                  | 25,180           | 31,357           | 30,533           | 38,977           | 0.30              | 27.66              |
| Isle of Man                               |                  | 99               | 311              | 773              | 265              | 0.00              | -65.72             |
| Norway                                    |                  | 39,124           | 36,617           | 45,879           | 53,221           | 0.41              | 16.00              |
| Sweden                                    | 47,556           | 55,499           | 64,452           | 131,795          | 168,500          | 1.28              | 27.85              |
| United Kingdom                            | 1,140,129        | 1,370,172        | 1,528,786        | 1,599,775        | 1,717,793        | 13.10             | 7.38               |
| <b>SOUTHERN EUROPE</b>                    | <b>459,656</b>   | <b>441,064</b>   | <b>425,774</b>   | <b>433,960</b>   | <b>503,986</b>   | <b>3.84</b>       | <b>16.14</b>       |
| Albania                                   |                  | 186              | 267              | 438              | 1,152            | 0.01              | 163.01             |
| Andorra                                   |                  | 551              | 446              | 338              | 617              | 0.00              | 82.54              |
| Bosnia and Herzegovina                    |                  | 279              | 576              | 307              | 238              | 0.00              | -22.48             |
| Croatia                                   |                  | 3,219            | 3,105            | 3,259            | 4,095            | 0.03              | 25.65              |
| Gibraltar                                 |                  | 89               | 129              | 66               | 157              | 0.00              | 137.88             |
| Greece                                    |                  | 6,116            | 5,438            | 8,608            | 10,252           | 0.08              | 19.10              |
| Italy                                     | 387,725          | 331,093          | 308,522          | 296,473          | 310,194          | 2.36              | 4.63               |
| Malta                                     |                  | 1,801            | 3,458            | 3,351            | 2,874            | 0.02              | -14.23             |
| Montenegro                                |                  | 368              | 113              | 82               | 178              | 0.00              | 117.07             |
| Portugal                                  |                  | 15,127           | 19,329           | 19,662           | 33,603           | 0.26              | 70.90              |
| San Marino                                |                  | 210              | 211              | 225              | 261              | 0.00              | 16.00              |
| Serbia                                    |                  | 3,623            | 2,772            | 3,242            | 5,449            | 0.04              | 68.08              |
| Slovenia                                  |                  | 9,229            | 8,457            | 9,133            | 10,417           | 0.08              | 14.06              |
| Spain                                     | 71,931           | 68,742           | 72,554           | 87,418           | 123,552          | 0.94              | 41.33              |
| The Former Yugoslav Republic of Macedonia |                  | 431              | 397              | 1,358            | 947              | 0.01              | -30.27             |

## MAURITIUS

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>4,253,474</b> | <b>4,410,707</b> | <b>4,600,953</b> | <b>4,777,481</b> | <b>5,333,783</b> | <b>40.66</b>      | <b>11.64</b>       |
| Austria                          | 97,043           | 93,864           | 101,266          | 127,358          | 177,805          | 1.36              | 39.61              |
| Belgium                          | 148,383          | 159,824          | 163,758          | 183,529          | 199,467          | 1.52              | 8.68               |
| France                           | 2,978,517        | 3,023,973        | 3,115,424        | 3,111,266        | 3,239,309        | 24.69             | 4.12               |
| Germany                          | 663,498          | 718,706          | 776,324          | 887,733          | 1,174,417        | 8.95              | 32.29              |
| Liechtenstein                    |                  | 1,033            | 991              | 957              | 1,086            | 0.01              | 13.48              |
| Luxembourg                       |                  | 11,279           | 13,377           | 15,500           | 16,696           | 0.13              | 7.72               |
| Monaco                           |                  | 3,212            | 3,422            | 4,607            | 4,740            | 0.04              | 2.89               |
| Netherlands                      | 48,432           | 50,889           | 53,280           | 76,752           | 105,979          | 0.81              | 38.08              |
| Switzerland                      | 317,601          | 347,927          | 373,111          | 369,779          | 414,284          | 3.16              | 12.04              |
| <b>EAST MEDITERRANEAN EUROPE</b> |                  | <b>12,625</b>    | <b>15,701</b>    | <b>19,111</b>    | <b>35,700</b>    | <b>0.27</b>       | <b>86.80</b>       |
| Cyprus                           |                  | 1,530            | 2,358            | 1,966            | 2,082            | 0.02              | 5.90               |
| Israel                           |                  | 6,415            | 8,025            | 8,959            | 12,011           | 0.09              | 34.07              |
| Turkey                           |                  | 4,680            | 5,318            | 8,186            | 21,607           | 0.16              | 163.95             |
| <b>OTHER EUROPE</b>              | <b>573,986</b>   | <b>231</b>       | <b>106</b>       | <b>214</b>       | <b>45</b>        | <b>0.00</b>       | <b>-78.97</b>      |
| Other countries of Europe        | 573,986          | 231              | 106              | 214              | 45               | 0.00              | -78.97             |
| <b>MIDDLE EAST</b>               |                  | <b>83,444</b>    | <b>91,320</b>    | <b>109,253</b>   | <b>118,071</b>   | <b>0.90</b>       | <b>8.07</b>        |
| Bahrain                          |                  | 1,203            | 948              | 1,189            | 1,868            | 0.01              | 57.11              |
| Egypt                            |                  | 7,228            | 5,909            | 6,808            | 8,944            | 0.07              | 31.37              |
| Iraq                             |                  | 134              | 162              | 81               | 173              | 0.00              | 113.58             |
| Jordan                           |                  | 1,243            | 1,954            | 1,605            | 1,621            | 0.01              | 1.00               |
| Kuwait                           |                  | 1,961            | 3,697            | 3,640            | 3,842            | 0.03              | 5.55               |
| Lebanon                          |                  | 3,564            | 3,572            | 5,325            | 2,569            | 0.02              | -51.76             |
| Libya                            |                  | 708              | 656              | 503              | 313              | 0.00              | -37.77             |
| Oman                             |                  | 1,533            | 1,533            | 1,895            | 2,108            | 0.02              | 11.24              |
| Qatar                            |                  | 2,848            | 2,922            | 3,322            | 2,974            | 0.02              | -10.48             |
| Saudi Arabia                     |                  | 16,046           | 18,570           | 22,856           | 25,973           | 0.20              | 13.64              |
| State of Palestine               |                  | 37               | 69               | 107              | 101              | 0.00              | -5.61              |
| Syrian Arab Republic             |                  | 997              | 270              | 114              | 512              | 0.00              | 349.12             |
| United Arab Emirates             |                  | 45,811           | 50,912           | 61,349           | 66,518           | 0.51              | 8.43               |
| Yemen                            |                  | 131              | 146              | 459              | 555              | 0.00              | 20.92              |
| <b>SOUTH ASIA</b>                | <b>515,778</b>   | <b>632,673</b>   | <b>667,955</b>   | <b>759,939</b>   | <b>825,889</b>   | <b>6.30</b>       | <b>8.68</b>        |
| Afghanistan                      |                  | 9,004            | 6,847            | 8,705            | 8,786            | 0.07              | 0.93               |
| Bangladesh                       |                  | 11,533           | 6,190            | 12,802           | 16,299           | 0.12              | 27.32              |
| Bhutan                           |                  | 21               | 3                | 8                | 58               | 0.00              | 625.00             |
| India                            | 515,778          | 578,976          | 611,798          | 688,149          | 750,365          | 5.72              | 9.04               |
| Iran, Islamic Republic of        |                  | 2,189            | 3,943            | 6,701            | 6,851            | 0.05              | 2.24               |
| Maldives                         |                  | 358              | 341              | 1,024            | 673              | 0.01              | -34.28             |
| Nepal                            |                  | 4,725            | 2,863            | 5,826            | 10,648           | 0.08              | 82.77              |
| Pakistan                         |                  | 19,540           | 27,590           | 25,623           | 24,566           | 0.19              | -4.13              |
| Sri Lanka                        |                  | 6,327            | 8,380            | 11,101           | 7,643            | 0.06              | -31.15             |
| <b>NOT SPECIFIED</b>             | <b>7,572</b>     | <b>3,845</b>     | <b>2,139</b>     | <b>2,153</b>     | <b>9,057</b>     | <b>0.07</b>       | <b>320.67</b>      |
| Other countries of the World     | 7,572            | 3,845            | 2,139            | 2,153            | 9,057            | 0.07              | 320.67             |

## MEXICO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>23,403,000</b> | <b>24,151,000</b> | <b>29,346,000</b> | <b>32,093,000</b> | <b>35,079,000</b> | <b>100.00</b>     | <b>9.30</b>        |
| <b>AFRICA</b>                     | <b>15,578</b>         | <b>17,721</b>     | <b>19,748</b>     | <b>22,543</b>     | <b>24,190</b>     | <b>0.07</b>       | <b>7.31</b>        |
| <b>EAST AFRICA</b>                | <b>2,270</b>          | <b>2,337</b>      | <b>2,970</b>      | <b>3,454</b>      | <b>3,617</b>      | <b>0.01</b>       | <b>4.72</b>        |
| British Indian Ocean Territory    | 2                     | 2                 |                   | 2                 | 1                 | 0.00              | -50.00             |
| Burundi                           | 29                    | 31                | 39                | 39                | 27                | 0.00              | -30.77             |
| Comoros                           | 1                     | 2                 | 12                | 4                 | 6                 | 0.00              | 50.00              |
| Djibouti                          | 14                    | 7                 | 11                | 8                 | 21                | 0.00              | 162.50             |
| Eritrea                           | 70                    | 83                | 101               | 123               | 86                | 0.00              | -30.08             |
| Ethiopia                          | 411                   | 362               | 500               | 465               | 505               | 0.00              | 8.60               |
| Kenya                             | 730                   | 807               | 1,038             | 1,193             | 1,304             | 0.00              | 9.30               |
| Madagascar                        | 19                    | 17                | 35                | 74                | 66                | 0.00              | -10.81             |
| Malawi                            | 36                    | 33                | 42                | 64                | 77                | 0.00              | 20.31              |
| Mauritius                         | 125                   | 146               | 162               | 180               | 203               | 0.00              | 12.78              |
| Mozambique                        | 46                    | 50                | 96                | 97                | 108               | 0.00              | 11.34              |
| Reunion                           | 2                     | 2                 | 4                 | 2                 | 3                 | 0.00              | 50.00              |
| Rwanda                            | 93                    | 99                | 76                | 76                | 88                | 0.00              | 15.79              |
| Seychelles                        | 13                    | 8                 | 14                | 10                | 27                | 0.00              | 170.00             |
| Somalia                           | 11                    | 8                 | 24                | 12                | 14                | 0.00              | 16.67              |
| Tanzania, United Republic of      | 206                   | 150               | 236               | 286               | 194               | 0.00              | -32.17             |
| Uganda                            | 149                   | 102               | 132               | 195               | 218               | 0.00              | 11.79              |
| Zambia                            | 85                    | 109               | 191               | 185               | 194               | 0.00              | 4.86               |
| Zimbabwe                          | 228                   | 319               | 257               | 439               | 475               | 0.00              | 8.20               |
| <b>CENTRAL AFRICA</b>             | <b>749</b>            | <b>1,162</b>      | <b>1,179</b>      | <b>1,330</b>      | <b>1,430</b>      | <b>0.00</b>       | <b>7.52</b>        |
| Angola                            | 200                   | 286               | 342               | 393               | 290               | 0.00              | -26.21             |
| Cameroon                          | 293                   | 566               | 455               | 516               | 696               | 0.00              | 34.88              |
| Central African Republic          | 3                     | 10                | 9                 | 7                 | 10                | 0.00              | 42.86              |
| Chad                              | 7                     | 15                | 18                | 13                | 9                 | 0.00              | -30.77             |
| Congo                             | 113                   | 76                | 85                | 84                | 128               | 0.00              | 52.38              |
| Congo, Democratic Republic of the | 76                    | 133               | 155               | 163               | 165               | 0.00              | 1.23               |
| Equatorial Guinea                 | 19                    | 18                | 34                | 46                | 58                | 0.00              | 26.09              |
| Gabon                             | 31                    | 45                | 68                | 92                | 58                | 0.00              | -36.96             |
| Sao Tome and Principe             | 7                     | 13                | 13                | 16                | 16                | 0.00              |                    |
| <b>NORTH AFRICA</b>               | <b>2,063</b>          | <b>2,719</b>      | <b>3,100</b>      | <b>3,283</b>      | <b>4,173</b>      | <b>0.01</b>       | <b>27.11</b>       |
| Algeria                           | 434                   | 653               | 656               | 604               | 733               | 0.00              | 21.36              |
| Morocco                           | 1,182                 | 1,506             | 1,630             | 1,804             | 2,257             | 0.01              | 25.11              |
| South Sudan                       | 2                     |                   | 4                 | 1                 | 1                 | 0.00              |                    |
| Sudan                             | 61                    | 48                | 80                | 66                | 94                | 0.00              | 42.42              |
| Tunisia                           | 382                   | 512               | 730               | 808               | 1,078             | 0.00              | 33.42              |
| Western Sahara                    | 2                     |                   |                   |                   | 10                | 0.00              |                    |
| <b>SOUTHERN AFRICA</b>            | <b>6,021</b>          | <b>5,906</b>      | <b>6,129</b>      | <b>6,729</b>      | <b>7,071</b>      | <b>0.02</b>       | <b>5.08</b>        |
| Botswana                          | 29                    | 22                | 36                | 57                | 87                | 0.00              | 52.63              |
| Lesotho                           | 7                     | 8                 | 20                | 11                | 18                | 0.00              | 63.64              |
| Namibia                           | 88                    | 45                | 77                | 113               | 85                | 0.00              | -24.78             |
| South Africa                      | 5,884                 | 5,789             | 5,972             | 6,536             | 6,851             | 0.02              | 4.82               |
| Swaziland                         | 13                    | 42                | 24                | 12                | 30                | 0.00              | 150.00             |
| <b>WEST AFRICA</b>                | <b>2,588</b>          | <b>3,452</b>      | <b>3,838</b>      | <b>4,899</b>      | <b>4,857</b>      | <b>0.01</b>       | <b>-0.86</b>       |
| Benin                             | 79                    | 73                | 135               | 119               | 166               | 0.00              | 39.50              |
| Burkina Faso                      | 34                    | 39                | 50                | 78                | 80                | 0.00              | 2.56               |
| Cabo Verde                        | 66                    | 81                | 71                | 107               | 138               | 0.00              | 28.97              |
| Côte d'Ivoire                     | 161                   | 198               | 212               | 299               | 301               | 0.00              | 0.67               |
| Gambia                            | 24                    | 12                | 34                | 29                | 53                | 0.00              | 82.76              |
| Ghana                             | 259                   | 421               | 355               | 499               | 548               | 0.00              | 9.82               |
| Guinea                            | 464                   | 427               | 495               | 645               | 567               | 0.00              | -12.09             |
| Guinea-Bissau                     | 12                    | 20                | 69                | 67                | 49                | 0.00              | -26.87             |



## MEXICO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Liberia                          | 50                | 43                | 74                | 131               | 118               | 0.00              | -9.92              |
| Mali                             | 35                | 38                | 56                | 52                | 93                | 0.00              | 78.85              |
| Mauritania                       | 9                 | 12                | 27                | 16                | 38                | 0.00              | 137.50             |
| Niger                            | 10                | 13                | 25                | 28                | 25                | 0.00              | -10.71             |
| Nigeria                          | 1,147             | 1,751             | 1,899             | 2,425             | 2,347             | 0.01              | -3.22              |
| Saint Helena                     | 1                 |                   | 1                 | 1                 | 2                 | 0.00              | 100.00             |
| Senegal                          | 124               | 184               | 198               | 212               | 209               | 0.00              | -1.42              |
| Sierra Leone                     | 53                | 54                | 54                | 75                | 53                | 0.00              | -29.33             |
| Togo                             | 60                | 86                | 83                | 116               | 70                | 0.00              | -39.66             |
| <b>AMERICAS</b>                  | <b>20,866,689</b> | <b>21,556,580</b> | <b>26,458,071</b> | <b>28,989,969</b> | <b>31,639,831</b> | <b>90.20</b>      | <b>9.14</b>        |
| <b>CARIBBEAN</b>                 | <b>63,014</b>     | <b>69,120</b>     | <b>81,733</b>     | <b>90,023</b>     | <b>132,635</b>    | <b>0.38</b>       | <b>47.33</b>       |
| Anguilla                         | 1                 | 1                 | 2                 | 1                 | 1                 | 0.00              |                    |
| Antigua and Barbuda              | 106               | 120               | 148               | 156               | 181               | 0.00              | 16.03              |
| Aruba                            | 2                 |                   | 1                 | 1                 |                   |                   |                    |
| Bahamas                          | 444               | 583               | 742               | 657               | 817               | 0.00              | 24.35              |
| Barbados                         | 412               | 372               | 698               | 551               | 482               | 0.00              | -12.52             |
| Bermuda                          | 224               | 266               | 359               | 338               | 377               | 0.00              | 11.54              |
| British Virgin Islands           | 4                 | 6                 | 6                 | 7                 | 8                 | 0.00              | 14.29              |
| Cayman Islands                   | 33                | 28                | 61                | 52                | 42                | 0.00              | -19.23             |
| Cuba                             | 44,881            | 48,887            | 56,253            | 63,270            | 100,251           | 0.29              | 58.45              |
| Dominica                         | 99                | 133               | 126               | 176               | 161               | 0.00              | -8.52              |
| Dominican Republic               | 10,189            | 10,976            | 13,214            | 13,913            | 16,419            | 0.05              | 18.01              |
| Grenada                          | 115               | 119               | 198               | 173               | 163               | 0.00              | -5.78              |
| Guadeloupe                       |                   | 2                 |                   | 2                 |                   |                   |                    |
| Haiti                            | 2,386             | 2,401             | 2,422             | 2,507             | 2,817             | 0.01              | 12.37              |
| Jamaica                          | 1,637             | 1,920             | 2,923             | 3,173             | 4,130             | 0.01              | 30.16              |
| Martinique                       | 1                 |                   |                   |                   |                   |                   |                    |
| Montserrat                       |                   |                   | 1                 | 4                 | 2                 | 0.00              | -50.00             |
| Netherlands Antilles             | 6                 | 1                 | 3                 | 1                 | 2                 | 0.00              | 100.00             |
| Saint Kitts and Nevis            | 56                | 114               | 142               | 171               | 166               | 0.00              | -2.92              |
| Saint Lucia                      | 156               | 168               | 251               | 245               | 250               | 0.00              | 2.04               |
| Saint Vincent and the Grenadines | 108               | 121               | 241               | 201               | 213               | 0.00              | 5.97               |
| Trinidad and Tobago              | 2,124             | 2,820             | 3,855             | 4,337             | 6,019             | 0.02              | 38.78              |
| Turks and Caicos Islands         | 29                | 82                | 87                | 87                | 133               | 0.00              | 52.87              |
| United States Virgin Islands     | 1                 |                   |                   |                   | 1                 | 0.00              |                    |
| <b>CENTRAL AMERICA</b>           | <b>205,171</b>    | <b>223,513</b>    | <b>243,361</b>    | <b>315,233</b>    | <b>391,016</b>    | <b>1.11</b>       | <b>24.04</b>       |
| Belize                           | 4,422             | 4,172             | 5,080             | 5,398             | 4,538             | 0.01              | -15.93             |
| Costa Rica                       | 59,361            | 62,507            | 66,356            | 86,280            | 111,747           | 0.32              | 29.52              |
| El Salvador                      | 28,283            | 27,838            | 37,347            | 45,385            | 52,538            | 0.15              | 15.76              |
| Guatemala                        | 59,091            | 66,894            | 67,136            | 95,141            | 129,025           | 0.37              | 35.61              |
| Honduras                         | 15,748            | 19,112            | 20,190            | 22,220            | 26,907            | 0.08              | 21.09              |
| Nicaragua                        | 7,919             | 8,155             | 9,123             | 12,683            | 15,630            | 0.04              | 23.24              |
| Panama                           | 30,347            | 34,835            | 38,129            | 48,126            | 50,631            | 0.14              | 5.21               |
| <b>NORTH AMERICA</b>             | <b>19,555,519</b> | <b>20,007,725</b> | <b>24,723,778</b> | <b>26,985,854</b> | <b>29,400,398</b> | <b>83.81</b>      | <b>8.95</b>        |
| Canada                           | 1,571,543         | 1,599,425         | 1,676,681         | 1,748,531         | 1,781,469         | 5.08              | 1.88               |
| Greenland                        | 2                 | 1                 |                   |                   |                   |                   |                    |
| United States of America         | (*) 17,983,974    | 18,408,299        | 23,047,097        | 25,237,323        | 27,618,929        | 78.73             | 9.44               |
| <b>SOUTH AMERICA</b>             | <b>1,042,985</b>  | <b>1,256,222</b>  | <b>1,409,199</b>  | <b>1,598,859</b>  | <b>1,715,782</b>  | <b>4.89</b>       | <b>7.31</b>        |
| Argentina                        | 251,221           | 257,820           | 246,404           | 341,106           | 405,959           | 1.16              | 19.01              |
| Bolivia, Plurinational State of  | 9,775             | 11,137            | 11,746            | 14,436            | 18,006            | 0.05              | 24.73              |
| Brazil                           | 248,899           | 267,507           | 309,696           | 304,230           | 307,439           | 0.88              | 1.05               |
| Chile                            | 88,148            | 94,647            | 107,455           | 129,679           | 151,189           | 0.43              | 16.59              |
| Colombia                         | 163,725           | 262,653           | 328,213           | 407,395           | 439,689           | 1.25              | 7.93               |
| Ecuador                          | 33,531            | 36,641            | 52,586            | 61,681            | 64,175            | 0.18              | 4.04               |
| Falkland Islands (Malvinas)      |                   | 1                 |                   |                   |                   |                   |                    |

## MEXICO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| French Guiana                          | 1              | 3              | 1              | 2              | 1              | 0.00              | -50.00             |
| Guyana                                 | 339            | 435            | 544            | 567            | 840            | 0.00              | 48.15              |
| Paraguay                               | 10,219         | 13,047         | 15,900         | 19,470         | 18,505         | 0.05              | -4.96              |
| Peru                                   | 90,892         | 126,327        | 136,361        | 159,705        | 182,042        | 0.52              | 13.99              |
| Suriname                               | 139            | 114            | 221            | 131            | 181            | 0.00              | 38.17              |
| Uruguay                                | 16,765         | 20,922         | 23,537         | 32,890         | 34,262         | 0.10              | 4.17               |
| Venezuela, Bolivarian Republic of      | 129,331        | 164,968        | 176,535        | 127,567        | 93,494         | 0.27              | -26.71             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>270,371</b> | <b>320,937</b> | <b>373,432</b> | <b>443,075</b> | <b>496,839</b> | <b>1.42</b>       | <b>12.13</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>189,490</b> | <b>226,477</b> | <b>268,812</b> | <b>324,018</b> | <b>363,143</b> | <b>1.04</b>       | <b>12.07</b>       |
| China                                  | 47,810         | 60,538         | 75,665         | 97,889         | 123,736        | 0.35              | 26.40              |
| Hong Kong (China)                      | 1,435          | 1,842          | 2,109          | 2,965          | 3,272          | 0.01              | 10.35              |
| Japan                                  | 85,687         | 97,226         | 107,366        | 118,739        | 132,976        | 0.38              | 11.99              |
| Korea, Democratic People's Republic of | 192            | 218            | 250            | 214            | 210            | 0.00              | -1.87              |
| Korea, Republic of                     | 47,615         | 59,249         | 75,090         | 95,454         | 92,193         | 0.26              | -3.42              |
| Macao (China)                          | 19             | 13             | 17             | 37             | 55             | 0.00              | 48.65              |
| Mongolia                               | 159            | 109            | 231            | 233            | 362            | 0.00              | 55.36              |
| Taiwan Province of China               | 6,573          | 7,282          | 8,084          | 8,487          | 10,339         | 0.03              | 21.82              |
| <b>SOUTH-EAST ASIA</b>                 | <b>18,714</b>  | <b>20,666</b>  | <b>24,760</b>  | <b>27,810</b>  | <b>32,020</b>  | <b>0.09</b>       | <b>15.14</b>       |
| Brunei Darussalam                      | 22             | 16             | 27             | 25             | 24             | 0.00              | -4.00              |
| Cambodia                               | 106            | 64             | 115            | 99             | 118            | 0.00              | 19.19              |
| Indonesia                              | 2,346          | 2,252          | 2,496          | 3,002          | 3,317          | 0.01              | 10.49              |
| Lao People's Democratic Republic       | 46             | 26             | 58             | 46             | 87             | 0.00              | 89.13              |
| Malaysia                               | 2,388          | 2,702          | 3,540          | 3,628          | 3,724          | 0.01              | 2.65               |
| Myanmar                                | 111            | 159            | 234            | 201            | 254            | 0.00              | 26.37              |
| Philippines                            | 8,010          | 9,122          | 10,877         | 12,366         | 14,239         | 0.04              | 15.15              |
| Singapore                              | 2,602          | 2,815          | 3,255          | 3,543          | 3,561          | 0.01              | 0.51               |
| Thailand                               | 1,860          | 2,186          | 2,489          | 2,479          | 2,901          | 0.01              | 17.02              |
| Timor-Leste                            | 1              | 1              | 7              |                | 11             | 0.00              |                    |
| Viet Nam                               | 1,222          | 1,323          | 1,662          | 2,421          | 3,784          | 0.01              | 56.30              |
| <b>AUSTRALASIA</b>                     | <b>61,933</b>  | <b>73,534</b>  | <b>79,475</b>  | <b>90,804</b>  | <b>101,184</b> | <b>0.29</b>       | <b>11.43</b>       |
| Australia                              | 53,698         | 63,398         | 67,918         | 76,746         | 84,550         | 0.24              | 10.17              |
| New Zealand                            | 8,235          | 10,136         | 11,557         | 14,058         | 16,634         | 0.05              | 18.32              |
| <b>MELANESIA</b>                       | <b>120</b>     | <b>157</b>     | <b>194</b>     | <b>278</b>     | <b>268</b>     | <b>0.00</b>       | <b>-3.60</b>       |
| Fiji                                   | 102            | 147            | 161            | 256            | 227            | 0.00              | -11.33             |
| New Caledonia                          | 1              | 1              |                |                |                |                   |                    |
| Papua New Guinea                       | 10             | 3              | 22             | 17             | 29             | 0.00              | 70.59              |
| Solomon Islands                        | 4              | 2              | 9              | 3              | 7              | 0.00              | 133.33             |
| Vanuatu                                | 3              | 4              | 2              | 2              | 5              | 0.00              | 150.00             |
| <b>MICRONESIA</b>                      | <b>87</b>      | <b>71</b>      | <b>127</b>     | <b>113</b>     | <b>155</b>     | <b>0.00</b>       | <b>37.17</b>       |
| Christmas Island, Australia            | 3              | 6              | 4              | 3              | 4              | 0.00              | 33.33              |
| Cocos (Keeling) Islands                | 1              | 11             | 12             | 3              | 2              | 0.00              | -33.33             |
| Guam                                   | 2              | 2              | 3              | 2              |                |                   |                    |
| Kiribati                               | 35             | 8              | 30             | 18             | 35             | 0.00              | 94.44              |
| Marshall Islands                       | 8              | 9              | 22             | 17             | 18             | 0.00              | 5.88               |
| Micronesia, Federated States of        | 19             | 10             | 17             | 48             | 47             | 0.00              | -2.08              |
| Nauru                                  |                |                |                |                | 3              | 0.00              |                    |
| Northern Mariana Islands               |                |                |                | 2              |                |                   |                    |
| Palau                                  | 19             | 25             | 39             | 20             | 46             | 0.00              | 130.00             |
| <b>POLYNESIA</b>                       | <b>27</b>      | <b>32</b>      | <b>64</b>      | <b>52</b>      | <b>69</b>      | <b>0.00</b>       | <b>32.69</b>       |
| American Samoa                         | 2              | 2              |                | 1              | 2              | 0.00              | 100.00             |
| Cook Islands                           |                | 4              | 10             |                | 3              | 0.00              |                    |
| French Polynesia                       | 1              | 2              |                |                |                |                   |                    |
| Niue                                   |                |                |                | 1              | 1              | 0.00              |                    |
| Pitcairn                               |                | 2              |                |                |                |                   |                    |

## MEXICO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Samoa                                     | 8                | 7                | 24               | 14               | 28               | 0.00              | 100.00             |
| Tokelau                                   |                  | 1                |                  |                  | 1                | 0.00              |                    |
| Tonga                                     | 11               | 14               | 15               | 33               | 32               | 0.00              | -3.03              |
| Tuvalu                                    | 3                |                  | 13               | 2                | 2                | 0.00              |                    |
| Wallis and Futuna Islands                 | 2                |                  | 2                | 1                |                  |                   |                    |
| <b>EUROPE</b>                             | <b>1,614,622</b> | <b>1,727,762</b> | <b>1,858,478</b> | <b>1,929,131</b> | <b>2,076,124</b> | <b>5.92</b>       | <b>7.62</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>158,228</b>   | <b>197,248</b>   | <b>185,236</b>   | <b>142,294</b>   | <b>150,215</b>   | <b>0.43</b>       | <b>5.57</b>        |
| Armenia                                   | 706              | 762              | 933              | 1,354            | 1,439            | 0.00              | 6.28               |
| Azerbaijan                                | 292              | 373              | 416              | 460              | 369              | 0.00              | -19.78             |
| Belarus                                   | 1,751            | 2,182            | 2,325            | 2,110            | 2,155            | 0.01              | 2.13               |
| Bulgaria                                  | 3,640            | 4,064            | 4,560            | 4,952            | 5,510            | 0.02              | 11.27              |
| Czech Republic                            | 9,954            | 10,402           | 10,545           | 10,928           | 11,947           | 0.03              | 9.32               |
| Estonia                                   | 1,697            | 1,499            | 2,041            | 2,278            | 2,389            | 0.01              | 4.87               |
| Georgia                                   | 324              | 405              | 463              | 441              | 441              | 0.00              |                    |
| Hungary                                   | 5,749            | 6,368            | 7,364            | 7,902            | 8,919            | 0.03              | 12.87              |
| Kazakhstan                                | 983              | 1,164            | 1,279            | 1,454            | 1,296            | 0.00              | -10.87             |
| Kyrgyzstan                                | 140              | 206              | 185              | 181              | 216              | 0.00              | 19.34              |
| Latvia                                    | 1,623            | 2,069            | 2,134            | 2,256            | 2,613            | 0.01              | 15.82              |
| Lithuania                                 | 3,058            | 3,372            | 3,799            | 4,101            | 4,642            | 0.01              | 13.19              |
| Moldova, Republic of                      | 783              | 926              | 941              | 1,080            | 1,023            | 0.00              | -5.28              |
| Poland                                    | 23,776           | 26,450           | 31,546           | 37,384           | 39,658           | 0.11              | 6.08               |
| Romania                                   | 10,100           | 10,499           | 11,849           | 12,676           | 14,816           | 0.04              | 16.88              |
| Russian Federation                        | 77,034           | 107,770          | 85,006           | 32,337           | 30,687           | 0.09              | -5.10              |
| Slovakia                                  | 4,432            | 4,694            | 5,518            | 5,631            | 6,453            | 0.02              | 14.60              |
| Tajikistan                                | 59               | 102              | 103              | 110              | 99               | 0.00              | -10.00             |
| Turkmenistan                              | 36               | 50               | 36               | 54               | 63               | 0.00              | 16.67              |
| Ukraine                                   | 11,618           | 13,402           | 13,645           | 14,067           | 14,882           | 0.04              | 5.79               |
| Uzbekistan                                | 473              | 489              | 548              | 538              | 598              | 0.00              | 11.15              |
| <b>NORTHERN EUROPE</b>                    | <b>460,147</b>   | <b>522,465</b>   | <b>572,127</b>   | <b>622,278</b>   | <b>661,450</b>   | <b>1.89</b>       | <b>6.29</b>        |
| Denmark                                   | 15,530           | 16,505           | 15,725           | 17,005           | 18,976           | 0.05              | 11.59              |
| Faeroe Islands                            | 1                |                  | 1                | 1                |                  |                   |                    |
| Finland                                   | 11,688           | 12,648           | 13,857           | 13,132           | 13,030           | 0.04              | -0.78              |
| Iceland                                   | 820              | 825              | 913              | 1,049            | 1,177            | 0.00              | 12.20              |
| Ireland                                   | 15,677           | 18,985           | 21,891           | 24,228           | 26,112           | 0.07              | 7.78               |
| Norway                                    | 16,422           | 16,307           | 16,240           | 15,282           | 12,582           | 0.04              | -17.67             |
| Sweden                                    | 36,867           | 43,156           | 44,568           | 45,627           | 44,518           | 0.13              | -2.43              |
| United Kingdom                            | 363,142          | 414,039          | 458,932          | 505,954          | 545,055          | 1.55              | 7.73               |
| <b>SOUTHERN EUROPE</b>                    | <b>446,292</b>   | <b>448,416</b>   | <b>494,839</b>   | <b>523,216</b>   | <b>556,892</b>   | <b>1.59</b>       | <b>6.44</b>        |
| Albania                                   | 608              | 681              | 864              | 1,026            | 972              | 0.00              | -5.26              |
| Andorra                                   | 312              | 348              | 365              | 418              | 460              | 0.00              | 10.05              |
| Bosnia and Herzegovina                    | 526              | 591              | 632              | 707              | 745              | 0.00              | 5.37               |
| Croatia                                   | 2,010            | 2,025            | 2,387            | 3,074            | 3,124            | 0.01              | 1.63               |
| Gibraltar                                 | 3                | 1                | 1                |                  |                  |                   |                    |
| Greece                                    | 3,408            | 3,766            | 4,166            | 4,347            | 5,010            | 0.01              | 15.25              |
| Italy                                     | 156,532          | 154,325          | 170,990          | 174,128          | 178,109          | 0.51              | 2.29               |
| Malta                                     | 293              | 365              | 457              | 444              | 544              | 0.00              | 22.52              |
| Montenegro                                | 188              | 204              | 224              | 306              | 292              | 0.00              | -4.58              |
| San Marino                                | 97               | 93               | 112              | 104              | 137              | 0.00              | 31.73              |
| Serbia                                    | 1,614            | 1,757            | 2,077            | 2,547            | 2,779            | 0.01              | 9.11               |
| Slovenia                                  | 1,516            | 1,536            | 1,890            | 2,163            | 2,547            | 0.01              | 17.75              |
| Spain                                     | 278,812          | 282,255          | 310,123          | 333,306          | 361,498          | 1.03              | 8.46               |
| The Former Yugoslav Republic of Macedonia | 373              | 469              | 551              | 646              | 675              | 0.00              | 4.49               |
| <b>WESTERN EUROPE</b>                     | <b>518,080</b>   | <b>525,677</b>   | <b>565,269</b>   | <b>592,221</b>   | <b>652,959</b>   | <b>1.86</b>       | <b>10.26</b>       |
| Austria                                   | 16,787           | 18,030           | 20,410           | 21,285           | 23,878           | 0.07              | 12.18              |
| Belgium                                   | 29,924           | 29,783           | 30,605           | 31,038           | 35,727           | 0.10              | 15.11              |

## MEXICO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| France                           | 202,855        | 199,866        | 213,863        | 221,957        | 233,901        | 0.67              | 5.38               |
| Germany                          | 172,841        | 187,141        | 207,031        | 221,526        | 255,940        | 0.73              | 15.53              |
| Liechtenstein                    | 167            | 169            | 204            | 190            | 234            | 0.00              | 23.16              |
| Luxembourg                       | 927            | 1,044          | 1,245          | 1,425          | 1,476          | 0.00              | 3.58               |
| Monaco                           | 92             | 65             | 123            | 111            | 127            | 0.00              | 14.41              |
| Netherlands                      | 63,159         | 57,700         | 58,499         | 60,611         | 63,479         | 0.18              | 4.73               |
| Switzerland                      | 31,328         | 31,879         | 33,289         | 34,078         | 38,197         | 0.11              | 12.09              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>31,875</b>  | <b>33,956</b>  | <b>41,007</b>  | <b>49,122</b>  | <b>54,608</b>  | <b>0.16</b>       | <b>11.17</b>       |
| Cyprus                           | 497            | 440            | 555            | 520            | 679            | 0.00              | 30.58              |
| Israel                           | 26,471         | 28,234         | 34,241         | 40,592         | 43,921         | 0.13              | 8.20               |
| Turkey                           | 4,907          | 5,282          | 6,211          | 8,010          | 10,008         | 0.03              | 24.94              |
| <b>MIDDLE EAST</b>               | <b>8,533</b>   | <b>10,173</b>  | <b>12,688</b>  | <b>15,405</b>  | <b>15,138</b>  | <b>0.04</b>       | <b>-1.73</b>       |
| Bahrain                          | 97             | 115            | 141            | 168            | 211            | 0.00              | 25.60              |
| Democratic Yemen (former)        | 25             | 58             | 68             | 86             | 98             | 0.00              | 13.95              |
| Egypt                            | 1,818          | 2,051          | 2,414          | 2,741          | 2,959          | 0.01              | 7.95               |
| Iraq                             | 296            | 387            | 372            | 453            | 427            | 0.00              | -5.74              |
| Jordan                           | 452            | 584            | 757            | 832            | 963            | 0.00              | 15.75              |
| Kuwait                           | 761            | 1,087          | 1,394          | 1,586          | 1,689          | 0.00              | 6.49               |
| Lebanon                          | 1,642          | 1,643          | 1,784          | 2,055          | 2,164          | 0.01              | 5.30               |
| Libya                            | 66             | 94             | 118            | 107            | 83             | 0.00              | -22.43             |
| Oman                             | 48             | 43             | 93             | 97             | 213            | 0.00              | 119.59             |
| Qatar                            | 111            | 147            | 203            | 296            | 255            | 0.00              | -13.85             |
| Saudi Arabia                     | 2,384          | 3,017          | 4,257          | 5,739          | 4,657          | 0.01              | -18.85             |
| State of Palestine               | 92             | 113            | 127            | 205            | 227            | 0.00              | 10.73              |
| Syrian Arab Republic             | 485            | 519            | 429            | 468            | 485            | 0.00              | 3.63               |
| United Arab Emirates             | 231            | 257            | 463            | 486            | 609            | 0.00              | 25.31              |
| Yemen                            | 25             | 58             | 68             | 86             | 98             | 0.00              | 13.95              |
| <b>SOUTH ASIA</b>                | <b>33,932</b>  | <b>39,384</b>  | <b>49,326</b>  | <b>60,062</b>  | <b>68,136</b>  | <b>0.19</b>       | <b>13.44</b>       |
| Afghanistan                      | 87             | 112            | 125            | 119            | 160            | 0.00              | 34.45              |
| Bangladesh                       | 426            | 465            | 706            | 745            | 803            | 0.00              | 7.79               |
| Bhutan                           | 18             | 29             | 42             | 32             | 69             | 0.00              | 115.63             |
| India                            | 28,534         | 33,860         | 42,683         | 52,339         | 59,020         | 0.17              | 12.76              |
| Iran, Islamic Republic of        | 2,738          | 2,648          | 2,989          | 3,519          | 3,949          | 0.01              | 12.22              |
| Maldives                         | 6              | 7              | 7              | 6              | 16             | 0.00              | 166.67             |
| Nepal                            | 406            | 463            | 579            | 703            | 931            | 0.00              | 32.43              |
| Pakistan                         | 1,261          | 1,358          | 1,748          | 2,048          | 2,402          | 0.01              | 17.29              |
| Sri Lanka                        | 456            | 442            | 447            | 551            | 786            | 0.00              | 42.65              |
| <b>NOT SPECIFIED</b>             | <b>593,275</b> | <b>478,443</b> | <b>574,257</b> | <b>632,815</b> | <b>758,742</b> | <b>2.16</b>       | <b>19.90</b>       |
| Other countries of the World     | 548,394        | 429,556        | 518,004        | 569,545        | 658,491        | 1.88              | 15.62              |
| Nationals Residing Abroad        | 44,881         | 48,887         | 56,253         | 63,270         | 100,251        | 0.29              | 58.45              |

## MEXICO

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>23,403,000</b> | <b>24,151,000</b> | <b>29,346,000</b> | <b>32,093,000</b> | <b>35,079,000</b> | <b>100.00</b>     | <b>9.30</b>        |
| <b>AFRICA</b>                     | <b>11,582</b>         | <b>13,325</b>     | <b>18,428</b>     | <b>23,731</b>     | <b>25,594</b>     | <b>0.07</b>       | <b>7.85</b>        |
| <b>EAST AFRICA</b>                | <b>2,799</b>          | <b>2,697</b>      | <b>4,504</b>      | <b>4,285</b>      | <b>6,369</b>      | <b>0.02</b>       | <b>48.63</b>       |
| British Indian Ocean Territory    | 73                    | 60                | 134               | 90                | 204               | 0.00              | 126.67             |
| Burundi                           | 20                    | 16                | 25                | 36                | 30                | 0.00              | -16.67             |
| Comoros                           | 5                     |                   | 8                 | 3                 | 12                | 0.00              | 300.00             |
| Djibouti                          | 28                    | 31                | 39                | 52                | 56                | 0.00              | 7.69               |
| Eritrea                           | 159                   | 138               | 229               | 275               | 341               | 0.00              | 24.00              |
| Ethiopia                          | 185                   | 153               | 241               | 171               | 208               | 0.00              | 21.64              |
| Kenya                             | 433                   | 464               | 720               | 901               | 1,833             | 0.01              | 103.44             |
| Madagascar                        | 14                    | 13                | 26                | 46                | 59                | 0.00              | 28.26              |
| Malawi                            | 26                    | 13                | 29                | 43                | 44                | 0.00              | 2.33               |
| Mauritius                         | 76                    | 76                | 106               | 106               | 133               | 0.00              | 25.47              |
| Mozambique                        | 58                    | 61                | 98                | 118               | 112               | 0.00              | -5.08              |
| Reunion                           | 497                   | 519               | 878               | 1,289             | 2,020             | 0.01              | 56.71              |
| Rwanda                            | 69                    | 79                | 57                | 47                | 54                | 0.00              | 14.89              |
| Seychelles                        | 15                    | 25                | 30                | 32                | 45                | 0.00              | 40.63              |
| Somalia                           | 4                     | 9                 | 4                 | 8                 | 64                | 0.00              | 700.00             |
| Tanzania, United Republic of      | 171                   | 95                | 190               | 230               | 104               | 0.00              | -54.78             |
| Uganda                            | 798                   | 708               | 1,484             | 545               | 757               | 0.00              | 38.90              |
| Zambia                            | 51                    | 57                | 100               | 90                | 84                | 0.00              | -6.67              |
| Zimbabwe                          | 117                   | 180               | 106               | 203               | 209               | 0.00              | 2.96               |
| <b>CENTRAL AFRICA</b>             | <b>1,431</b>          | <b>1,839</b>      | <b>3,181</b>      | <b>5,142</b>      | <b>4,889</b>      | <b>0.01</b>       | <b>-4.92</b>       |
| Angola                            | 121                   | 206               | 280               | 309               | 264               | 0.00              | -14.56             |
| Cameroon                          | 203                   | 471               | 347               | 426               | 559               | 0.00              | 31.22              |
| Central African Republic          | 275                   | 318               | 518               | 710               | 839               | 0.00              | 18.17              |
| Chad                              | 2                     | 9                 | 18                | 16                | 21                | 0.00              | 31.25              |
| Congo                             | 74                    | 77                | 89                | 102               | 111               | 0.00              | 8.82               |
| Congo, Democratic Republic of the | 148                   | 161               | 156               | 314               | 512               | 0.00              | 63.06              |
| Equatorial Guinea                 | 11                    | 8                 | 18                | 22                | 27                | 0.00              | 22.73              |
| Gabon                             | 590                   | 579               | 1,740             | 3,224             | 2,523             | 0.01              | -21.74             |
| Sao Tome and Principe             | 7                     | 10                | 15                | 19                | 33                | 0.00              | 73.68              |
| <b>NORTH AFRICA</b>               | <b>978</b>            | <b>1,369</b>      | <b>1,716</b>      | <b>2,029</b>      | <b>2,590</b>      | <b>0.01</b>       | <b>27.65</b>       |
| Algeria                           | 187                   | 275               | 251               | 310               | 352               | 0.00              | 13.55              |
| Morocco                           | 511                   | 737               | 870               | 970               | 1,326             | 0.00              | 36.70              |
| South Sudan                       | 18                    | 18                | 49                | 34                | 39                | 0.00              | 14.71              |
| Sudan                             | 96                    | 84                | 179               | 284               | 211               | 0.00              | -25.70             |
| Tunisia                           | 166                   | 255               | 367               | 431               | 662               | 0.00              | 53.60              |
| <b>SOUTHERN AFRICA</b>            | <b>4,307</b>          | <b>4,538</b>      | <b>4,951</b>      | <b>5,327</b>      | <b>6,173</b>      | <b>0.02</b>       | <b>15.88</b>       |
| Botswana                          | 44                    | 44                | 58                | 67                | 79                | 0.00              | 17.91              |
| Lesotho                           | 6                     | 8                 | 17                | 8                 | 174               | 0.00              | 2,075.00           |
| Namibia                           | 322                   | 400               | 600               | 594               | 838               | 0.00              | 41.08              |
| South Africa                      | 3,853                 | 3,895             | 4,089             | 4,451             | 4,703             | 0.01              | 5.66               |
| Swaziland                         | 82                    | 191               | 187               | 207               | 379               | 0.00              | 83.09              |
| <b>WEST AFRICA</b>                | <b>2,067</b>          | <b>2,882</b>      | <b>4,076</b>      | <b>6,948</b>      | <b>5,573</b>      | <b>0.02</b>       | <b>-19.79</b>      |
| Benin                             | 50                    | 47                | 75                | 58                | 83                | 0.00              | 43.10              |
| Burkina Faso                      | 30                    | 30                | 53                | 114               | 99                | 0.00              | -13.16             |
| Cabo Verde                        | 714                   | 867               | 1,401             | 3,465             | 2,406             | 0.01              | -30.56             |
| Côte d'Ivoire                     | 159                   | 313               | 441               | 561               | 406               | 0.00              | -27.63             |
| Gambia                            | 14                    | 4                 | 12                | 12                | 14                | 0.00              | 16.67              |
| Ghana                             | 178                   | 281               | 425               | 751               | 765               | 0.00              | 1.86               |
| Guinea                            | 107                   | 58                | 101               | 140               | 190               | 0.00              | 35.71              |
| Guinea-Bissau                     | 3                     | 5                 | 30                | 30                | 28                | 0.00              | -6.67              |
| Liberia                           | 10                    | 21                | 23                | 44                | 39                | 0.00              | -11.36             |

## MEXICO

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Mali                             | 26                | 33                | 67                | 80                | 94                | 0.00              | 17.50              |
| Mauritania                       | 7                 | 14                | 26                | 19                | 28                | 0.00              | 47.37              |
| Niger                            | 7                 | 15                | 35                | 35                | 45                | 0.00              | 28.57              |
| Nigeria                          | 546               | 926               | 962               | 1,140             | 919               | 0.00              | -19.39             |
| Saint Helena                     | 2                 | 4                 | 14                | 26                | 13                | 0.00              | -50.00             |
| Senegal                          | 57                | 98                | 96                | 109               | 104               | 0.00              | -4.59              |
| Sierra Leone                     | 54                | 38                | 82                | 115               | 129               | 0.00              | 12.17              |
| Togo                             | 103               | 128               | 233               | 249               | 211               | 0.00              | -15.26             |
| <b>AMERICAS</b>                  | <b>21,135,810</b> | <b>21,755,556</b> | <b>26,768,323</b> | <b>29,437,367</b> | <b>31,375,874</b> | <b>89.44</b>      | <b>6.59</b>        |
| <b>CARIBBEAN</b>                 | <b>22,909</b>     | <b>28,476</b>     | <b>40,081</b>     | <b>47,448</b>     | <b>81,286</b>     | <b>0.23</b>       | <b>71.32</b>       |
| Anguilla                         | 1                 | 13                | 13                | 41                | 53                | 0.00              | 29.27              |
| Antigua and Barbuda              | 79                | 82                | 113               | 111               | 138               | 0.00              | 24.32              |
| Aruba                            | 65                | 136               | 207               | 190               | 464               | 0.00              | 144.21             |
| Bahamas                          | 367               | 549               | 692               | 553               | 719               | 0.00              | 30.02              |
| Barbados                         | 359               | 402               | 775               | 535               | 439               | 0.00              | -17.94             |
| Bermuda                          | 222               | 343               | 549               | 749               | 514               | 0.00              | -31.38             |
| British Virgin Islands           | 5                 | 14                | 20                | 37                | 38                | 0.00              | 2.70               |
| Cayman Islands                   | 52                | 83                | 141               | 124               | 132               | 0.00              | 6.45               |
| Cuba                             | 9,767             | 13,095            | 19,495            | 25,933            | 56,316            | 0.16              | 117.16             |
| Dominica                         | 77                | 90                | 85                | 111               | 100               | 0.00              | -9.91              |
| Dominican Republic               | 6,822             | 7,422             | 9,610             | 9,613             | 11,020            | 0.03              | 14.64              |
| Grenada                          | 64                | 60                | 105               | 97                | 85                | 0.00              | -12.37             |
| Guadeloupe                       | 11                | 15                | 33                | 20                | 32                | 0.00              | 60.00              |
| Haiti                            | 1,411             | 1,329             | 1,334             | 1,176             | 1,247             | 0.00              | 6.04               |
| Jamaica                          | 1,451             | 1,695             | 2,215             | 2,324             | 3,109             | 0.01              | 33.78              |
| Martinique                       | 5                 | 22                | 22                | 24                | 20                | 0.00              | -16.67             |
| Montserrat                       | 5                 | 6                 | 4                 | 11                | 14                | 0.00              | 27.27              |
| Netherlands Antilles             | 19                | 26                | 42                | 47                | 47                | 0.00              |                    |
| Saint Kitts and Nevis            | 31                | 78                | 88                | 116               | 82                | 0.00              | -29.31             |
| Saint Lucia                      | 85                | 104               | 193               | 157               | 158               | 0.00              | 0.64               |
| Saint Vincent and the Grenadines | 223               | 184               | 722               | 1,466             | 739               | 0.00              | -49.59             |
| Sint Maarten (Dutch part)        | 2                 | 7                 | 3                 | 5                 | 10                | 0.00              | 100.00             |
| Trinidad and Tobago              | 1,469             | 2,127             | 3,115             | 3,417             | 4,977             | 0.01              | 45.65              |
| Turks and Caicos Islands         | 310               | 590               | 499               | 583               | 821               | 0.00              | 40.82              |
| United States Virgin Islands     | 7                 | 4                 | 6                 | 8                 | 12                | 0.00              | 50.00              |
| <b>CENTRAL AMERICA</b>           | <b>126,653</b>    | <b>136,402</b>    | <b>151,606</b>    | <b>203,277</b>    | <b>261,671</b>    | <b>0.75</b>       | <b>28.73</b>       |
| Belize                           | 3,993             | 4,035             | 4,960             | 5,402             | 4,706             | 0.01              | -12.88             |
| Costa Rica                       | 55,873            | 59,393            | 63,187            | 82,556            | 107,595           | 0.31              | 30.33              |
| El Salvador                      | 18,685            | 18,695            | 27,374            | 33,113            | 37,098            | 0.11              | 12.03              |
| Guatemala                        | 48,102            | 54,279            | 56,085            | 82,206            | 112,272           | 0.32              | 36.57              |
| <b>NORTH AMERICA</b>             | <b>20,082,136</b> | <b>20,463,722</b> | <b>25,309,041</b> | <b>27,755,395</b> | <b>29,503,122</b> | <b>84.10</b>      | <b>6.30</b>        |
| Canada                           | (*) 1,547,641     | 1,574,340         | 1,646,158         | 1,707,799         | 1,734,590         | 4.94              | 1.57               |
| Greenland                        | 5                 | 4                 | 3                 | 5                 | 6                 | 0.00              | 20.00              |
| Saint Pierre and Miquelon        | 5                 | 7                 | 2                 | 2                 | 3                 | 0.00              | 50.00              |
| United States of America         | (*) 18,534,485    | 18,889,371        | 23,662,878        | 26,047,589        | 27,768,523        | 79.16             | 6.61               |
| <b>SOUTH AMERICA</b>             | <b>904,112</b>    | <b>1,126,956</b>  | <b>1,267,595</b>  | <b>1,431,247</b>  | <b>1,529,795</b>  | <b>4.36</b>       | <b>6.89</b>        |
| Argentina                        | 227,892           | 233,415           | 218,378           | 309,625           | 375,246           | 1.07              | 21.19              |
| Brazil                           | 233,931           | 260,220           | 300,919           | 286,807           | 283,327           | 0.81              | -1.21              |
| Chile                            | 81,092            | 88,179            | 101,591           | 123,884           | 145,009           | 0.41              | 17.05              |
| Colombia                         | 128,691           | 230,122           | 292,441           | 363,155           | 390,244           | 1.11              | 7.46               |
| Ecuador                          | 27,846            | 30,814            | 45,012            | 54,138            | 58,102            | 0.17              | 7.32               |
| Falkland Islands (Malvinas)      | 5                 | 4                 | 11                | 8                 | 9                 | 0.00              | 12.50              |
| French Guiana                    | 82                | 70                | 48                | 160               | 324               | 0.00              | 102.50             |

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### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Guyana                                 | 141            | 172            | 314            | 268            | 390            | 0.00              | 45.52              |
| Paraguay                               | 9,688          | 12,519         | 15,355         | 18,882         | 17,453         | 0.05              | -7.57              |
| Peru                                   | 74,326         | 111,193        | 120,690        | 142,069        | 162,286        | 0.46              | 14.23              |
| Suriname                               | 162            | 151            | 315            | 292            | 362            | 0.00              | 23.97              |
| Uruguay                                | 16,853         | 22,388         | 25,705         | 38,818         | 40,614         | 0.12              | 4.63               |
| Venezuela, Bolivarian Republic of      | 103,403        | 137,709        | 146,816        | 93,141         | 56,429         | 0.16              | -39.42             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>193,630</b> | <b>235,444</b> | <b>273,647</b> | <b>322,135</b> | <b>370,053</b> | <b>1.05</b>       | <b>14.88</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>128,756</b> | <b>157,734</b> | <b>186,276</b> | <b>219,284</b> | <b>248,279</b> | <b>0.71</b>       | <b>13.22</b>       |
| China                                  | 25,972         | 35,181         | 43,854         | 55,659         | 74,327         | 0.21              | 33.54              |
| Hong Kong (China)                      | 1,838          | 2,619          | 2,979          | 3,970          | 5,071          | 0.01              | 27.73              |
| Japan                                  | 65,009         | 74,063         | 80,859         | 85,886         | 97,850         | 0.28              | 13.93              |
| Korea, Democratic People's Republic of | 127            | 213            | 368            | 268            | 254            | 0.00              | -5.22              |
| Korea, Republic of                     | 31,710         | 40,843         | 52,810         | 67,855         | 63,661         | 0.18              | -6.18              |
| Macao (China)                          | 25             | 37             | 47             | 79             | 97             | 0.00              | 22.78              |
| Mongolia                               | 72             | 78             | 165            | 182            | 209            | 0.00              | 14.84              |
| Taiwan Province of China               | 4,003          | 4,700          | 5,194          | 5,385          | 6,810          | 0.02              | 26.46              |
| <b>SOUTH-EAST ASIA</b>                 | <b>12,940</b>  | <b>12,246</b>  | <b>16,186</b>  | <b>20,510</b>  | <b>28,104</b>  | <b>0.08</b>       | <b>37.03</b>       |
| Brunei Darussalam                      | 72             | 92             | 175            | 221            | 153            | 0.00              | -30.77             |
| Cambodia                               | 70             | 19             | 74             | 37             | 60             | 0.00              | 62.16              |
| Indonesia                              | 4,373          | 1,816          | 2,152          | 5,480          | 10,523         | 0.03              | 92.03              |
| Lao People's Democratic Republic       | 161            | 100            | 180            | 230            | 429            | 0.00              | 86.52              |
| Malaysia                               | 1,321          | 1,755          | 2,562          | 2,530          | 2,482          | 0.01              | -1.90              |
| Myanmar                                | 61             | 95             | 166            | 134            | 180            | 0.00              | 34.33              |
| Philippines                            | 3,200          | 3,930          | 5,371          | 5,738          | 6,970          | 0.02              | 21.47              |
| Singapore                              | 2,110          | 2,421          | 3,139          | 3,418          | 3,473          | 0.01              | 1.61               |
| Thailand                               | 929            | 1,375          | 1,656          | 1,631          | 1,908          | 0.01              | 16.98              |
| Timor-Leste                            | 6              | 4              | 10             | 8              | 24             | 0.00              | 200.00             |
| Viet Nam                               | 637            | 639            | 701            | 1,083          | 1,902          | 0.01              | 75.62              |
| <b>AUSTRALASIA</b>                     | <b>50,937</b>  | <b>64,388</b>  | <b>69,794</b>  | <b>79,594</b>  | <b>90,243</b>  | <b>0.26</b>       | <b>13.38</b>       |
| Australia                              | 44,908         | 56,833         | 61,056         | 68,976         | 77,281         | 0.22              | 12.04              |
| New Zealand                            | 6,029          | 7,555          | 8,738          | 10,618         | 12,962         | 0.04              | 22.08              |
| <b>MELANESIA</b>                       | <b>93</b>      | <b>118</b>     | <b>139</b>     | <b>227</b>     | <b>223</b>     | <b>0.00</b>       | <b>-1.76</b>       |
| Fiji                                   | 42             | 58             | 64             | 100            | 78             | 0.00              | -22.00             |
| New Caledonia                          | 10             | 13             | 20             | 37             | 44             | 0.00              | 18.92              |
| Norfolk Island                         | 1              | 2              | 1              | 1              | 5              | 0.00              | 400.00             |
| Papua New Guinea                       | 17             | 18             | 21             | 33             | 42             | 0.00              | 27.27              |
| Solomon Islands                        | 19             | 19             | 25             | 41             | 36             | 0.00              | -12.20             |
| Vanuatu                                | 4              | 8              | 8              | 15             | 18             | 0.00              | 20.00              |
| <b>MICRONESIA</b>                      | <b>688</b>     | <b>635</b>     | <b>778</b>     | <b>1,872</b>   | <b>2,490</b>   | <b>0.01</b>       | <b>33.01</b>       |
| Christmas Island, Australia            | 265            | 245            | 264            | 1,165          | 1,638          | 0.00              | 40.60              |
| Cocos (Keeling) Islands                | 293            | 260            | 296            | 336            | 452            | 0.00              | 34.52              |
| Guam                                   | 14             | 23             | 54             | 219            | 68             | 0.00              | -68.95             |
| Kiribati                               | 43             | 9              | 35             | 30             | 142            | 0.00              | 373.33             |
| Marshall Islands                       | 1              | 5              | 15             | 9              | 4              | 0.00              | -55.56             |
| Micronesia, Federated States of        | 20             | 9              | 24             | 18             | 24             | 0.00              | 33.33              |
| Nauru                                  | 13             | 29             | 37             | 43             | 73             | 0.00              | 69.77              |
| Northern Mariana Islands               |                |                | 2              | 5              | 4              | 0.00              | -20.00             |
| Palau                                  | 39             | 55             | 51             | 47             | 85             | 0.00              | 80.85              |
| <b>POLYNESIA</b>                       | <b>216</b>     | <b>323</b>     | <b>474</b>     | <b>648</b>     | <b>714</b>     | <b>0.00</b>       | <b>10.19</b>       |
| American Samoa                         |                |                |                |                | 84             | 0.00              |                    |
| Cook Islands                           | 70             | 54             | 87             | 102            | 98             | 0.00              | -3.92              |
| French Polynesia                       | 15             | 153            | 200            | 266            | 272            | 0.00              | 2.26               |
| Niue                                   | 3              | 7              | 10             | 15             | 24             | 0.00              | 60.00              |

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### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Pitcairn                                  | 2                | 5                | 2                | 1                | 2                | 0.00              | 100.00             |
| Samoa                                     | 20               | 21               | 42               | 48               |                  |                   |                    |
| Tokelau                                   | 4                | 9                | 11               | 23               | 32               | 0.00              | 39.13              |
| Tonga                                     | 16               | 7                | 15               | 43               | 32               | 0.00              | -25.58             |
| Tuvalu                                    | 25               | 5                | 25               | 23               | 57               | 0.00              | 147.83             |
| Wallis and Futuna Islands                 | 61               | 62               | 82               | 127              | 113              | 0.00              | -11.02             |
| <b>EUROPE</b>                             | <b>1,462,239</b> | <b>1,550,510</b> | <b>1,647,559</b> | <b>1,697,386</b> | <b>1,828,311</b> | <b>5.21</b>       | <b>7.71</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>139,878</b>   | <b>165,634</b>   | <b>150,304</b>   | <b>103,134</b>   | <b>109,689</b>   | <b>0.31</b>       | <b>6.36</b>        |
| Armenia                                   | 173              | 184              | 294              | 551              | 576              | 0.00              | 4.54               |
| Azerbaijan                                | 184              | 221              | 271              | 312              | 279              | 0.00              | -10.58             |
| Belarus                                   | 763              | 1,008            | 1,095            | 856              | 883              | 0.00              | 3.15               |
| Bulgaria                                  | 2,329            | 2,936            | 2,958            | 3,292            | 3,663            | 0.01              | 11.27              |
| Czech Republic                            | 8,613            | 8,950            | 8,973            | 9,159            | 10,132           | 0.03              | 10.62              |
| Estonia                                   | 1,341            | 1,211            | 1,659            | 1,849            | 1,960            | 0.01              | 6.00               |
| Georgia                                   | 144              | 224              | 275              | 251              | 290              | 0.00              | 15.54              |
| Hungary                                   | 4,681            | 5,071            | 5,769            | 5,965            | 6,517            | 0.02              | 9.25               |
| Kazakhstan                                | 399              | 544              | 717              | 810              | 726              | 0.00              | -10.37             |
| Kyrgyzstan                                | 47               | 70               | 62               | 57               | 108              | 0.00              | 89.47              |
| Latvia                                    | 1,190            | 1,490            | 1,451            | 1,532            | 1,745            | 0.00              | 13.90              |
| Lithuania                                 | 1,962            | 2,159            | 2,288            | 2,375            | 2,711            | 0.01              | 14.15              |
| Moldova, Republic of                      | 207              | 211              | 231              | 208              | 233              | 0.00              | 12.02              |
| Poland                                    | 18,152           | 19,960           | 23,921           | 28,394           | 29,898           | 0.09              | 5.30               |
| Romania                                   | 6,917            | 7,251            | 8,545            | 8,754            | 10,305           | 0.03              | 17.72              |
| Russian Federation                        | 70,051           | 100,635          | 77,524           | 24,074           | 22,190           | 0.06              | -7.83              |
| Slovakia                                  | 3,473            | 3,683            | 4,228            | 4,270            | 4,993            | 0.01              | 16.93              |
| Tajikistan                                | 17               | 37               | 30               | 42               | 44               | 0.00              | 4.76               |
| Turkmenistan                              | 9                | 17               | 23               | 27               | 33               | 0.00              | 22.22              |
| Ukraine                                   | 18,577           | 9,336            | 9,607            | 9,815            | 11,652           | 0.03              | 18.72              |
| Uzbekistan                                | 649              | 436              | 383              | 541              | 751              | 0.00              | 38.82              |
| <b>NORTHERN EUROPE</b>                    | <b>424,833</b>   | <b>488,547</b>   | <b>532,611</b>   | <b>580,456</b>   | <b>618,942</b>   | <b>1.76</b>       | <b>6.63</b>        |
| Denmark                                   | 13,054           | 13,962           | 12,703           | 13,786           | 15,525           | 0.04              | 12.61              |
| Faeroe Islands                            | 2                | 6                | 10               | 12               | 34               | 0.00              | 183.33             |
| Finland                                   | 11,245           | 11,960           | 13,407           | 12,992           | 12,712           | 0.04              | -2.16              |
| Iceland                                   | 2,147            | 2,551            | 3,411            | 5,404            | 8,395            | 0.02              | 55.35              |
| Ireland                                   | 11,816           | 14,017           | 15,664           | 16,676           | 18,070           | 0.05              | 8.36               |
| Norway                                    | 14,362           | 14,642           | 14,539           | 13,431           | 10,835           | 0.03              | -19.33             |
| Svalbard and Jan Mayen Islands            | 4                | 55               | 12               | 17               | 11               | 0.00              | -35.29             |
| Sweden                                    | 33,132           | 39,517           | 40,560           | 40,854           | 39,566           | 0.11              | -3.15              |
| United Kingdom                            | 339,071          | 391,837          | 432,305          | 477,284          | 513,794          | 1.46              | 7.65               |
| <b>SOUTHERN EUROPE</b>                    | <b>414,548</b>   | <b>403,934</b>   | <b>432,615</b>   | <b>456,702</b>   | <b>483,356</b>   | <b>1.38</b>       | <b>5.84</b>        |
| Albania                                   | 173              | 143              | 219              | 216              | 275              | 0.00              | 27.31              |
| Andorra                                   | 1,283            | 1,532            | 1,588            | 15,825           | 22,090           | 0.06              | 39.59              |
| Bosnia and Herzegovina                    | 624              | 510              | 1,151            | 2,009            | 3,040            | 0.01              | 51.32              |
| Croatia                                   | 1,414            | 1,378            | 1,611            | 2,081            | 2,091            | 0.01              | 0.48               |
| Gibraltar                                 | 7                | 11               | 35               | 34               | 47               | 0.00              | 38.24              |
| Greece                                    | 2,603            | 2,837            | 2,947            | 2,993            | 3,324            | 0.01              | 11.06              |
| Italy                                     | 133,605          | 129,563          | 141,237          | 138,310          | 139,266          | 0.40              | 0.69               |
| Malta                                     | 244              | 266              | 361              | 352              | 494              | 0.00              | 40.34              |
| Montenegro                                | 85               | 85               | 120              | 150              | 135              | 0.00              | -10.00             |
| Portugal                                  | 33,300           | 26,917           | 25,159           | 27,681           | 32,779           | 0.09              | 18.42              |
| San Marino                                | 76               | 84               | 100              | 93               | 124              | 0.00              | 33.33              |
| Slovenia                                  | 1,234            | 1,207            | 1,521            | 1,690            | 2,062            | 0.01              | 22.01              |
| Spain                                     | 239,742          | 239,191          | 256,350          | 265,031          | 277,371          | 0.79              | 4.66               |
| The Former Yugoslav Republic of Macedonia | 158              | 210              | 216              | 237              | 258              | 0.00              | 8.86               |



## MEXICO

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>458,115</b> | <b>465,677</b> | <b>499,197</b> | <b>517,218</b> | <b>571,719</b>   | <b>1.63</b>       | <b>10.54</b>       |
| Austria                          | 14,049         | 14,903         | 16,709         | 17,465         | 19,807           | 0.06              | 13.41              |
| Belgium                          | 26,962         | 26,931         | 27,478         | 27,626         | 31,861           | 0.09              | 15.33              |
| France                           | 179,268        | 175,730        | 186,048        | 188,941        | 196,716          | 0.56              | 4.12               |
| Germany                          | 151,982        | 166,071        | 185,305        | 197,172        | 230,358          | 0.66              | 16.83              |
| Liechtenstein                    | 168            | 180            | 196            | 207            | 224              | 0.00              | 8.21               |
| Luxembourg                       | 956            | 1,149          | 1,376          | 1,634          | 1,824            | 0.01              | 11.63              |
| Monaco                           | 112            | 111            | 192            | 177            | 235              | 0.00              | 32.77              |
| Netherlands                      | 56,320         | 50,734         | 50,357         | 51,501         | 53,874           | 0.15              | 4.61               |
| Switzerland                      | 28,298         | 29,868         | 31,536         | 32,495         | 36,820           | 0.10              | 13.31              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>24,865</b>  | <b>26,718</b>  | <b>32,832</b>  | <b>39,876</b>  | <b>44,605</b>    | <b>0.13</b>       | <b>11.86</b>       |
| Cyprus                           | 390            | 342            | 438            | 489            | 606              | 0.00              | 23.93              |
| Israel                           | 21,240         | 22,927         | 28,364         | 33,967         | 36,981           | 0.11              | 8.87               |
| Turkey                           | 3,235          | 3,449          | 4,030          | 5,420          | 7,018            | 0.02              | 29.48              |
| <b>MIDDLE EAST</b>               | <b>12,260</b>  | <b>13,236</b>  | <b>15,396</b>  | <b>32,165</b>  | <b>45,821</b>    | <b>0.13</b>       | <b>42.46</b>       |
| Bahrain                          | 78             | 109            | 167            | 215            | 259              | 0.00              | 20.47              |
| Democratic Yemen (former)        | 1,074          | 1,259          | 1,192          | 3,873          | 5,838            | 0.02              | 50.74              |
| Egypt                            | 1,002          | 1,111          | 1,320          | 1,302          | 1,403            | 0.00              | 7.76               |
| Iraq                             | 65             | 74             | 91             | 97             | 88               | 0.00              | -9.28              |
| Jordan                           | 291            | 339            | 464            | 503            | 565              | 0.00              | 12.33              |
| Kuwait                           | 457            | 777            | 1,065          | 1,200          | 1,293            | 0.00              | 7.75               |
| Lebanon                          | 791            | 738            | 822            | 1,003          | 1,173            | 0.00              | 16.95              |
| Libya                            | 43             | 62             | 81             | 44             | 44               | 0.00              |                    |
| Oman                             | 1,832          | 839            | 602            | 997            | 4,370            | 0.01              | 338.31             |
| Qatar                            | 278            | 391            | 550            | 1,113          | 1,633            | 0.00              | 46.72              |
| Saudi Arabia                     | 4,377          | 5,240          | 6,494          | 15,923         | 20,626           | 0.06              | 29.54              |
| State of Palestine               | 160            | 123            | 173            | 217            | 362              | 0.00              | 66.82              |
| Syrian Arab Republic             | 214            | 238            | 123            | 120            | 135              | 0.00              | 12.50              |
| United Arab Emirates             | 524            | 677            | 1,060          | 1,685          | 2,194            | 0.01              | 30.21              |
| Yemen                            | 1,074          | 1,259          | 1,192          | 3,873          | 5,838            | 0.02              | 50.74              |
| <b>SOUTH ASIA</b>                | <b>13,471</b>  | <b>14,516</b>  | <b>17,037</b>  | <b>19,466</b>  | <b>23,933</b>    | <b>0.07</b>       | <b>22.95</b>       |
| Afghanistan                      | 110            | 63             | 68             | 133            | 138              | 0.00              | 3.76               |
| Bangladesh                       | 156            | 156            | 393            | 350            | 420              | 0.00              | 20.00              |
| Bhutan                           | 130            | 125            | 155            | 170            | 191              | 0.00              | 12.35              |
| India                            | 11,559         | 12,898         | 14,697         | 16,659         | 20,488           | 0.06              | 22.98              |
| Iran, Islamic Republic of        | 795            | 555            | 791            | 1,031          | 1,059            | 0.00              | 2.72               |
| Maldives                         | 11             | 6              | 7              | 8              | 16               | 0.00              | 100.00             |
| Nepal                            | 153            | 145            | 203            | 236            | 376              | 0.00              | 59.32              |
| Pakistan                         | 376            | 395            | 544            | 644            | 772              | 0.00              | 19.88              |
| Sri Lanka                        | 181            | 173            | 179            | 235            | 473              | 0.00              | 101.28             |
| <b>NOT SPECIFIED</b>             | <b>574,008</b> | <b>568,413</b> | <b>605,610</b> | <b>560,750</b> | <b>1,409,414</b> | <b>4.02</b>       | <b>151.34</b>      |
| Other countries of the World     | 574,008        | 568,413        | 605,610        | 560,750        | 1,409,414        | 4.02              | 151.34             |

## MICRONESIA, FEDERATED STATES OF

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b> (*)                       | <b>38,263</b> | <b>42,109</b> | <b>35,440</b> | <b>31,190</b> | <b>29,625</b> | <b>100.00</b>     | <b>-5.02</b>       |
| <b>AMERICAS</b>                        | <b>7,569</b>  | <b>8,358</b>  | <b>8,244</b>  | <b>7,206</b>  | <b>7,070</b>  | <b>23.86</b>      | <b>-1.89</b>       |
| <b>NORTH AMERICA</b>                   | <b>7,569</b>  | <b>8,358</b>  | <b>8,244</b>  | <b>7,206</b>  | <b>7,070</b>  | <b>23.86</b>      | <b>-1.89</b>       |
| Canada                                 | 252           | 391           | 291           | 236           | 209           | 0.71              | -11.44             |
| United States of America               | 7,317         | 7,967         | 7,953         | 6,970         | 6,861         | 23.16             | -1.56              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>27,866</b> | <b>30,382</b> | <b>24,291</b> | <b>21,419</b> | <b>20,292</b> | <b>68.50</b>      | <b>-5.26</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>9,591</b>  | <b>9,101</b>  | <b>6,858</b>  | <b>6,120</b>  | <b>5,528</b>  | <b>18.66</b>      | <b>-9.67</b>       |
| China                                  | 4,652         | 4,531         | 2,732         | 2,516         | 2,731         | 9.22              | 8.55               |
| Japan                                  | 4,939         | 4,570         | 4,126         | 3,604         | 2,797         | 9.44              | -22.39             |
| <b>SOUTH-EAST ASIA</b>                 | <b>5,356</b>  | <b>6,486</b>  | <b>5,787</b>  | <b>5,180</b>  | <b>4,320</b>  | <b>14.58</b>      | <b>-16.60</b>      |
| Philippines                            | 5,356         | 6,486         | 5,787         | 5,180         | 4,320         | 14.58             | -16.60             |
| <b>AUSTRALASIA</b>                     | <b>1,595</b>  | <b>1,739</b>  | <b>1,589</b>  | <b>1,429</b>  | <b>1,259</b>  | <b>4.25</b>       | <b>-11.90</b>      |
| Australia                              | 1,355         | 1,429         | 1,288         | 1,136         | 947           | 3.20              | -16.64             |
| New Zealand                            | 240           | 310           | 301           | 293           | 312           | 1.05              | 6.48               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>11,324</b> | <b>13,056</b> | <b>10,057</b> | <b>8,690</b>  | <b>9,185</b>  | <b>31.00</b>      | <b>5.70</b>        |
| Other countries of Asia                | 8,953         | 10,472        | 7,310         | 5,834         | 6,369         | 21.50             | 9.17               |
| Other countries of Oceania             | 2,371         | 2,584         | 2,747         | 2,856         | 2,816         | 9.51              | -1.40              |
| <b>EUROPE</b>                          | <b>2,489</b>  | <b>2,981</b>  | <b>2,531</b>  | <b>2,259</b>  | <b>1,920</b>  | <b>6.48</b>       | <b>-15.01</b>      |
| <b>OTHER EUROPE</b>                    | <b>2,489</b>  | <b>2,981</b>  | <b>2,531</b>  | <b>2,259</b>  | <b>1,920</b>  | <b>6.48</b>       | <b>-15.01</b>      |
| All countries of Europe                | 2,489         | 2,981         | 2,531         | 2,259         | 1,920         | 6.48              | -15.01             |
| <b>NOT SPECIFIED</b>                   | <b>339</b>    | <b>388</b>    | <b>374</b>    | <b>306</b>    | <b>343</b>    | <b>1.16</b>       | <b>12.09</b>       |
| Other countries of the World           | 339           | 388           | 374           | 306           | 343           | 1.16              | 12.09              |

## MOLDOVA, REPUBLIC OF

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012              | 2013          | 2014          | 2015          | 2016           | Market share 2016 | % Change 2016-2015 |
|--|-------------------|---------------|---------------|---------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>88,956</b> | <b>95,640</b> | <b>93,897</b> | <b>94,381</b> | <b>121,340</b> | <b>100.00</b>     | <b>28.56</b>       |
| <b>AFRICA</b>                          | <b>340</b>        | <b>524</b>    | <b>485</b>    | <b>269</b>    | <b>333</b>     | <b>0.27</b>       | <b>23.79</b>       |
| <b>OTHER AFRICA</b>                    | <b>340</b>        | <b>524</b>    | <b>485</b>    | <b>269</b>    | <b>333</b>     | <b>0.27</b>       | <b>23.79</b>       |
| All countries of Africa                | 340               | 524           | 485           | 269           | 333            | 0.27              | 23.79              |
| <b>AMERICAS</b>                        | <b>7,146</b>      | <b>6,353</b>  | <b>6,877</b>  | <b>4,457</b>  | <b>9,339</b>   | <b>7.70</b>       | <b>109.54</b>      |
| <b>NORTH AMERICA</b>                   | <b>6,855</b>      | <b>5,683</b>  | <b>6,591</b>  | <b>4,293</b>  | <b>8,534</b>   | <b>7.03</b>       | <b>98.79</b>       |
| Canada                                 | 444               | 424           | 446           | 393           | 539            | 0.44              | 37.15              |
| United States of America               | 6,338             | 4,666         | 6,064         | 3,877         | 7,995          | 6.59              | 106.22             |
| Other countries of North America       | 73                | 593           | 81            | 23            |                |                   |                    |
| <b>SOUTH AMERICA</b>                   | <b>235</b>        | <b>370</b>    | <b>236</b>    | <b>121</b>    | <b>241</b>     | <b>0.20</b>       | <b>99.17</b>       |
| All countries of South America         | 235               | 370           | 236           | 121           | 241            | 0.20              | 99.17              |
| <b>OTHER AMERICAS</b>                  | <b>56</b>         | <b>300</b>    | <b>50</b>     | <b>43</b>     | <b>564</b>     | <b>0.46</b>       | <b>1,211.63</b>    |
| Other countries of the Americas        | 56                | 300           | 50            | 43            | 564            | 0.46              | 1,211.63           |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,068</b>      | <b>2,180</b>  | <b>2,155</b>  | <b>2,143</b>  | <b>3,343</b>   | <b>2.76</b>       | <b>56.00</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>1,122</b>      | <b>1,062</b>  | <b>937</b>    | <b>840</b>    | <b>1,400</b>   | <b>1.15</b>       | <b>66.67</b>       |
| China                                  | 555               | 315           | 398           | 337           | 612            | 0.50              | 81.60              |
| Japan                                  | 567               | 747           | 539           | 503           | 788            | 0.65              | 56.66              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>946</b>        | <b>1,118</b>  | <b>1,218</b>  | <b>1,303</b>  | <b>1,943</b>   | <b>1.60</b>       | <b>49.12</b>       |
| Other countries of Asia                | 727               | 861           | 925           | 953           | 1,387          | 1.14              | 45.54              |
| All countries of Oceania               | 219               | 257           | 293           | 350           | 556            | 0.46              | 58.86              |
| <b>EUROPE</b>                          | <b>79,402</b>     | <b>86,583</b> | <b>84,380</b> | <b>87,512</b> | <b>108,325</b> | <b>89.27</b>      | <b>23.78</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>45,698</b>     | <b>53,471</b> | <b>53,900</b> | <b>57,479</b> | <b>69,494</b>  | <b>57.27</b>      | <b>20.90</b>       |
| Armenia                                | 313               | 322           | 396           | 268           | 519            | 0.43              | 93.66              |
| Azerbaijan                             | 611               | 810           | 796           | 525           | 615            | 0.51              | 17.14              |
| Belarus                                | 1,194             | 1,446         | 996           | 1,043         | 1,081          | 0.89              | 3.64               |
| Bulgaria                               | 1,373             | 1,657         | 1,837         | 1,646         | 1,848          | 1.52              | 12.27              |
| Czech Republic                         | 771               | 826           | 785           | 825           | 1,033          | 0.85              | 25.21              |
| Estonia                                | 373               | 547           | 589           | 573           | 447            | 0.37              | -21.99             |
| Georgia                                | 717               | 793           | 981           | 682           | 909            | 0.75              | 33.28              |
| Hungary                                | 552               | 656           | 534           | 642           | 684            | 0.56              | 6.54               |
| Kazakhstan                             | 453               | 324           | 376           | 419           | 409            | 0.34              | -2.39              |
| Kyrgyzstan                             | 147               | 84            | 267           | 222           | 181            | 0.15              | -18.47             |
| Latvia                                 | 249               | 503           | 484           | 472           | 546            | 0.45              | 15.68              |
| Lithuania                              | 600               | 665           | 690           | 700           | 751            | 0.62              | 7.29               |
| Poland                                 | 2,295             | 2,677         | 2,453         | 2,154         | 3,511          | 2.89              | 63.00              |
| Romania                                | 17,549            | 21,030        | 22,624        | 23,884        | 29,902         | 24.64             | 25.20              |
| Russian Federation                     | 9,244             | 11,003        | 8,368         | 9,054         | 9,705          | 8.00              | 7.19               |
| Slovakia                               | 263               | 341           | 372           | 516           | 427            | 0.35              | -17.25             |
| Tajikistan                             | 377               | 164           | 164           | 129           | 163            | 0.13              | 26.36              |
| Turkmenistan                           | 82                | 109           | 39            | 49            | 58             | 0.05              | 18.37              |
| Ukraine                                | 8,216             | 9,287         | 10,951        | 13,503        | 16,422         | 13.53             | 21.62              |
| Uzbekistan                             | 319               | 227           | 198           | 173           | 283            | 0.23              | 63.58              |
| <b>NORTHERN EUROPE</b>                 | <b>5,956</b>      | <b>5,444</b>  | <b>5,716</b>  | <b>5,417</b>  | <b>8,164</b>   | <b>6.73</b>       | <b>50.71</b>       |
| Denmark                                | 383               | 395           | 406           | 424           | 479            | 0.39              | 12.97              |
| Finland                                | 386               | 504           | 498           | 359           | 920            | 0.76              | 156.27             |
| Ireland                                | 328               | 267           | 279           | 371           | 938            | 0.77              | 152.83             |
| Norway                                 | 461               | 597           | 584           | 613           | 715            | 0.59              | 16.64              |
| Sweden                                 | 1,144             | 1,056         | 1,122         | 1,338         | 1,228          | 1.01              | -8.22              |
| United Kingdom                         | 3,254             | 2,625         | 2,827         | 2,312         | 3,884          | 3.20              | 67.99              |
| <b>SOUTHERN EUROPE</b>                 | <b>8,197</b>      | <b>8,170</b>  | <b>8,161</b>  | <b>7,794</b>  | <b>8,715</b>   | <b>7.18</b>       | <b>11.82</b>       |
| Albania                                | 144               | 118           | 123           | 113           | 129            | 0.11              | 14.16              |
| Bosnia and Herzegovina                 | 93                | 140           | 65            | 78            | 155            | 0.13              | 98.72              |
| Croatia                                | 191               | 183           | 247           | 164           | 238            | 0.20              | 45.12              |
| Greece                                 | 762               | 652           | 850           | 629           | 810            | 0.67              | 28.78              |
| Italy                                  | 5,001             | 5,084         | 5,143         | 4,677         | 5,086          | 4.19              | 8.74               |

## MOLDOVA, REPUBLIC OF

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|                                  | 2012          | 2013          | 2014          | 2015         | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|--------------|---------------|-------------------|--------------------|
| Montenegro                       | 60            | 235           | 39            | 80           | 58            | 0.05              | -27.50             |
| Portugal                         | 147           | 263           | 175           | 251          | 198           | 0.16              | -21.12             |
| Serbia                           | 237           | 198           | 260           | 543          | 573           | 0.47              | 5.52               |
| Slovenia                         | 632           | 369           | 338           | 408          | 427           | 0.35              | 4.66               |
| Spain                            | 930           | 928           | 921           | 851          | 1,041         | 0.86              | 22.33              |
| <b>WESTERN EUROPE</b>            | <b>11,003</b> | <b>12,369</b> | <b>10,667</b> | <b>9,397</b> | <b>13,423</b> | <b>11.06</b>      | <b>42.84</b>       |
| Austria                          | 1,124         | 1,554         | 1,425         | 986          | 1,741         | 1.43              | 76.57              |
| Belgium                          | 678           | 708           | 600           | 557          | 942           | 0.78              | 69.12              |
| France                           | 2,103         | 2,256         | 2,140         | 1,882        | 2,492         | 2.05              | 32.41              |
| Germany                          | 5,520         | 5,934         | 4,672         | 3,964        | 5,602         | 4.62              | 41.32              |
| Luxembourg                       | 34            | 86            | 58            | 29           | 79            | 0.07              | 172.41             |
| Netherlands                      | 977           | 1,224         | 1,260         | 1,474        | 1,842         | 1.52              | 24.97              |
| Switzerland                      | 567           | 607           | 512           | 505          | 725           | 0.60              | 43.56              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>7,701</b>  | <b>6,603</b>  | <b>5,128</b>  | <b>5,823</b> | <b>7,371</b>  | <b>6.07</b>       | <b>26.58</b>       |
| Cyprus                           | 249           | 201           | 181           | 282          | 487           | 0.40              | 72.70              |
| Israel                           | 1,654         | 1,802         | 1,424         | 1,423        | 2,417         | 1.99              | 69.85              |
| Turkey                           | 5,798         | 4,600         | 3,523         | 4,118        | 4,467         | 3.68              | 8.47               |
| <b>OTHER EUROPE</b>              | <b>847</b>    | <b>526</b>    | <b>808</b>    | <b>1,602</b> | <b>1,158</b>  | <b>0.95</b>       | <b>-27.72</b>      |
| Other countries of Europe        | 847           | 526           | 808           | 1,602        | 1,158         | 0.95              | -27.72             |

## MOLDOVA, REPUBLIC OF

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>190,766</b> | <b>216,115</b> | <b>217,930</b> | <b>252,936</b> | <b>246,470</b> | <b>100.00</b>     | <b>-2.56</b>       |
| <b>AFRICA</b>                          | <b>598</b>         | <b>863</b>     | <b>750</b>     | <b>700</b>     | <b>761</b>     | <b>0.31</b>       | <b>8.71</b>        |
| <b>OTHER AFRICA</b>                    | <b>598</b>         | <b>863</b>     | <b>750</b>     | <b>700</b>     | <b>761</b>     | <b>0.31</b>       | <b>8.71</b>        |
| All countries of Africa                | 598                | 863            | 750            | 700            | 761            | 0.31              | 8.71               |
| <b>AMERICAS</b>                        | <b>13,854</b>      | <b>12,942</b>  | <b>13,456</b>  | <b>13,661</b>  | <b>16,059</b>  | <b>6.52</b>       | <b>17.55</b>       |
| <b>NORTH AMERICA</b>                   | <b>13,382</b>      | <b>12,069</b>  | <b>12,930</b>  | <b>13,270</b>  | <b>14,919</b>  | <b>6.05</b>       | <b>12.43</b>       |
| Canada                                 | 1,016              | 896            | 1,012          | 1,178          | 1,223          | 0.50              | 3.82               |
| United States of America               | 12,195             | 10,479         | 11,798         | 12,016         | 13,696         | 5.56              | 13.98              |
| Other countries of North America       | 171                | 694            | 120            | 76             |                |                   |                    |
| <b>SOUTH AMERICA</b>                   | <b>395</b>         | <b>530</b>     | <b>375</b>     | <b>315</b>     | <b>427</b>     | <b>0.17</b>       | <b>35.56</b>       |
| All countries of South America         | 395                | 530            | 375            | 315            | 427            | 0.17              | 35.56              |
| <b>OTHER AMERICAS</b>                  | <b>77</b>          | <b>343</b>     | <b>151</b>     | <b>76</b>      | <b>713</b>     | <b>0.29</b>       | <b>838.16</b>      |
| Other countries of the Americas        | 77                 | 343            | 151            | 76             | 713            | 0.29              | 838.16             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,378</b>       | <b>4,687</b>   | <b>5,229</b>   | <b>5,446</b>   | <b>6,455</b>   | <b>2.62</b>       | <b>18.53</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>2,648</b>       | <b>2,415</b>   | <b>2,291</b>   | <b>2,529</b>   | <b>3,080</b>   | <b>1.25</b>       | <b>21.79</b>       |
| China                                  | 1,245              | 916            | 1,048          | 1,123          | 1,518          | 0.62              | 35.17              |
| Japan                                  | 1,403              | 1,499          | 1,243          | 1,406          | 1,562          | 0.63              | 11.10              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,730</b>       | <b>2,272</b>   | <b>2,938</b>   | <b>2,917</b>   | <b>3,375</b>   | <b>1.37</b>       | <b>15.70</b>       |
| Other countries of Asia                | 1,353              | 1,782          | 2,410          | 2,181          | 2,374          | 0.96              | 8.85               |
| All countries of Oceania               | 377                | 490            | 528            | 736            | 1,001          | 0.41              | 36.01              |
| <b>EUROPE</b>                          | <b>171,936</b>     | <b>197,623</b> | <b>198,495</b> | <b>233,129</b> | <b>223,195</b> | <b>90.56</b>      | <b>-4.26</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>100,362</b>     | <b>120,979</b> | <b>127,257</b> | <b>141,268</b> | <b>139,655</b> | <b>56.66</b>      | <b>-1.14</b>       |
| Armenia                                | 695                | 884            | 1,004          | 771            | 1,041          | 0.42              | 35.02              |
| Azerbaijan                             | 1,347              | 2,029          | 2,312          | 1,469          | 1,230          | 0.50              | -16.27             |
| Belarus                                | 3,759              | 4,077          | 2,549          | 3,309          | 2,985          | 1.21              | -9.79              |
| Bulgaria                               | 3,512              | 3,120          | 3,320          | 3,104          | 5,663          | 2.30              | 82.44              |
| Czech Republic                         | 2,464              | 1,896          | 1,828          | 2,301          | 2,284          | 0.93              | -0.74              |
| Estonia                                | 924                | 1,532          | 1,346          | 1,665          | 1,097          | 0.45              | -34.11             |
| Georgia                                | 1,442              | 1,684          | 1,997          | 1,897          | 1,662          | 0.67              | -12.39             |
| Hungary                                | 1,113              | 1,314          | 1,146          | 1,350          | 1,711          | 0.69              | 26.74              |
| Kazakhstan                             | 963                | 875            | 898            | 1,102          | 945            | 0.38              | -14.25             |
| Kyrgyzstan                             | 441                | 362            | 731            | 408            | 539            | 0.22              | 32.11              |
| Latvia                                 | 554                | 1,383          | 1,101          | 1,096          | 1,198          | 0.49              | 9.31               |
| Lithuania                              | 1,227              | 1,404          | 1,505          | 1,897          | 1,752          | 0.71              | -7.64              |
| Poland                                 | 4,235              | 5,507          | 5,173          | 4,622          | 6,846          | 2.78              | 48.12              |
| Romania                                | 37,969             | 45,516         | 56,582         | 63,510         | 57,804         | 23.45             | -8.98              |
| Russian Federation                     | 21,615             | 28,862         | 20,777         | 24,197         | 21,847         | 8.86              | -9.71              |
| Slovakia                               | 570                | 753            | 707            | 944            | 1,201          | 0.49              | 27.22              |
| Tajikistan                             | 1,159              | 412            | 498            | 351            | 321            | 0.13              | -8.55              |
| Turkmenistan                           | 183                | 182            | 166            | 104            | 99             | 0.04              | -4.81              |
| Ukraine                                | 15,551             | 18,672         | 23,060         | 26,721         | 28,759         | 11.67             | 7.63               |
| Uzbekistan                             | 639                | 515            | 557            | 450            | 671            | 0.27              | 49.11              |
| <b>NORTHERN EUROPE</b>                 | <b>12,569</b>      | <b>12,154</b>  | <b>13,941</b>  | <b>16,193</b>  | <b>17,794</b>  | <b>7.22</b>       | <b>9.89</b>        |
| Denmark                                | 917                | 1,047          | 1,057          | 1,293          | 964            | 0.39              | -25.44             |
| Finland                                | 719                | 1,112          | 1,165          | 1,079          | 1,947          | 0.79              | 80.44              |
| Ireland                                | 713                | 612            | 879            | 1,038          | 2,241          | 0.91              | 115.90             |
| Norway                                 | 1,105              | 1,318          | 1,458          | 1,707          | 1,521          | 0.62              | -10.90             |
| Sweden                                 | 2,742              | 2,511          | 2,714          | 4,185          | 3,122          | 1.27              | -25.40             |
| United Kingdom                         | 6,373              | 5,554          | 6,668          | 6,891          | 7,999          | 3.25              | 16.08              |
| <b>SOUTHERN EUROPE</b>                 | <b>19,743</b>      | <b>18,577</b>  | <b>18,805</b>  | <b>22,884</b>  | <b>20,216</b>  | <b>8.20</b>       | <b>-11.66</b>      |
| Albania                                | 365                | 273            | 235            | 253            | 216            | 0.09              | -14.62             |
| Bosnia and Herzegovina                 | 232                | 476            | 130            | 181            | 295            | 0.12              | 62.98              |
| Croatia                                | 444                | 367            | 462            | 488            | 512            | 0.21              | 4.92               |
| Greece                                 | 1,568              | 1,558          | 1,521          | 2,047          | 1,630          | 0.66              | -20.37             |
| Italy                                  | 12,809             | 11,638         | 12,404         | 12,017         | 11,777         | 4.78              | -2.00              |

## MOLDOVA, REPUBLIC OF

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Montenegro                       | 174           | 378           | 71            | 202           | 103           | 0.04              | -49.01             |
| Portugal                         | 427           | 556           | 428           | 672           | 480           | 0.19              | -28.57             |
| Serbia                           | 674           | 560           | 916           | 3,718         | 1,414         | 0.57              | -61.97             |
| Slovenia                         | 1,310         | 811           | 899           | 970           | 1,359         | 0.55              | 40.10              |
| Spain                            | 1,740         | 1,960         | 1,739         | 2,336         | 2,430         | 0.99              | 4.02               |
| <b>WESTERN EUROPE</b>            | <b>22,437</b> | <b>27,012</b> | <b>24,418</b> | <b>23,784</b> | <b>28,021</b> | <b>11.37</b>      | <b>17.81</b>       |
| Austria                          | 2,184         | 3,808         | 3,859         | 3,229         | 3,359         | 1.36              | 4.03               |
| Belgium                          | 1,319         | 1,388         | 1,112         | 1,266         | 1,791         | 0.73              | 41.47              |
| France                           | 4,404         | 4,774         | 4,202         | 4,401         | 5,139         | 2.09              | 16.77              |
| Germany                          | 10,728        | 12,616        | 11,019        | 10,011        | 12,007        | 4.87              | 19.94              |
| Luxembourg                       | 70            | 181           | 114           | 51            | 166           | 0.07              | 225.49             |
| Netherlands                      | 2,553         | 2,891         | 2,854         | 3,504         | 3,733         | 1.51              | 6.54               |
| Switzerland                      | 1,179         | 1,354         | 1,258         | 1,322         | 1,826         | 0.74              | 38.12              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>15,583</b> | <b>18,076</b> | <b>12,687</b> | <b>26,727</b> | <b>16,335</b> | <b>6.63</b>       | <b>-38.88</b>      |
| Cyprus                           | 507           | 395           | 436           | 556           | 825           | 0.33              | 48.38              |
| Israel                           | 4,686         | 6,135         | 4,769         | 5,173         | 6,659         | 2.70              | 28.73              |
| Turkey                           | 10,390        | 11,546        | 7,482         | 20,998        | 8,851         | 3.59              | -57.85             |
| <b>OTHER EUROPE</b>              | <b>1,242</b>  | <b>825</b>    | <b>1,387</b>  | <b>2,273</b>  | <b>1,174</b>  | <b>0.48</b>       | <b>-48.35</b>      |
| Other countries of Europe        | 1,242         | 825           | 1,387         | 2,273         | 1,174         | 0.48              | -48.35             |

## MONACO

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>292,027</b> | <b>327,942</b> | <b>328,861</b> | <b>331,317</b> | <b>335,791</b> | <b>100.00</b>     | <b>1.35</b>        |
| <b>AFRICA</b>                    | <b>3,765</b>   | <b>3,738</b>   | <b>3,832</b>   | <b>3,410</b>   | <b>3,917</b>   | <b>1.17</b>       | <b>14.87</b>       |
| <b>OTHER AFRICA</b>              | <b>3,765</b>   | <b>3,738</b>   | <b>3,832</b>   | <b>3,410</b>   | <b>3,917</b>   | <b>1.17</b>       | <b>14.87</b>       |
| All countries of Africa          | 3,765          | 3,738          | 3,832          | 3,410          | 3,917          | 1.17              | 14.87              |
| <b>AMERICAS</b>                  | <b>38,241</b>  | <b>46,374</b>  | <b>45,645</b>  | <b>39,628</b>  | <b>37,986</b>  | <b>11.31</b>      | <b>-4.14</b>       |
| <b>NORTH AMERICA</b>             | <b>32,661</b>  | <b>42,058</b>  | <b>40,560</b>  | <b>35,080</b>  | <b>33,019</b>  | <b>9.83</b>       | <b>-5.88</b>       |
| Canada                           | 4,944          | 4,774          | 6,255          | 4,757          | 4,599          | 1.37              | -3.32              |
| Mexico                           | 1,001          | 741            | 1,103          | 1,086          | 1,326          | 0.39              | 22.10              |
| United States of America         | 26,716         | 36,543         | 33,202         | 29,237         | 27,094         | 8.07              | -7.33              |
| <b>SOUTH AMERICA</b>             | <b>3,963</b>   | <b>3,055</b>   | <b>3,593</b>   | <b>3,118</b>   | <b>3,566</b>   | <b>1.06</b>       | <b>14.37</b>       |
| Argentina                        | 883            | 586            | 808            | 891            | 981            | 0.29              | 10.10              |
| Brazil                           | 3,080          | 2,469          | 2,785          | 2,227          | 2,585          | 0.77              | 16.08              |
| <b>OTHER AMERICAS</b>            | <b>1,617</b>   | <b>1,261</b>   | <b>1,492</b>   | <b>1,430</b>   | <b>1,401</b>   | <b>0.42</b>       | <b>-2.03</b>       |
| Other countries of the Americas  | 1,617          | 1,261          | 1,492          | 1,430          | 1,401          | 0.42              | -2.03              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>15,893</b>  | <b>16,931</b>  | <b>16,436</b>  | <b>16,025</b>  | <b>13,238</b>  | <b>3.94</b>       | <b>-17.39</b>      |
| <b>NORTH-EAST ASIA</b>           | <b>9,346</b>   | <b>9,135</b>   | <b>8,393</b>   | <b>8,936</b>   | <b>6,975</b>   | <b>2.08</b>       | <b>-21.94</b>      |
| China                            | 3,770          | 3,661          | 4,128          | 5,368          | 3,841          | 1.14              | -28.45             |
| Japan                            | 5,576          | 5,474          | 4,265          | 3,568          | 3,134          | 0.93              | -12.16             |
| <b>AUSTRALASIA</b>               | <b>6,547</b>   | <b>7,796</b>   | <b>8,043</b>   | <b>7,089</b>   | <b>6,263</b>   | <b>1.87</b>       | <b>-11.65</b>      |
| Australia                        | 6,547          | 7,796          | 8,043          | 7,089          | 6,263          | 1.87              | -11.65             |
| <b>EUROPE</b>                    | <b>221,937</b> | <b>226,172</b> | <b>230,145</b> | <b>236,961</b> | <b>242,814</b> | <b>72.31</b>      | <b>2.47</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>14,360</b>  | <b>18,770</b>  | <b>17,335</b>  | <b>12,482</b>  | <b>12,119</b>  | <b>3.61</b>       | <b>-2.91</b>       |
| Russian Federation               | 14,360         | 18,770         | 17,335         | 12,482         | 12,119         | 3.61              | -2.91              |
| <b>NORTHERN EUROPE</b>           | <b>37,330</b>  | <b>35,969</b>  | <b>41,434</b>  | <b>47,251</b>  | <b>46,465</b>  | <b>13.84</b>      | <b>-1.66</b>       |
| Denmark                          | 1,360          | 1,188          | 1,649          | 1,515          | 1,616          | 0.48              | 6.67               |
| Norway                           | 1,702          | 1,719          | 1,720          | 1,693          | 2,040          | 0.61              | 20.50              |
| Sweden                           | 2,445          | 2,801          | 2,708          | 3,050          | 3,066          | 0.91              | 0.52               |
| United Kingdom                   | 31,823         | 30,261         | 35,357         | 40,993         | 39,743         | 11.84             | -3.05              |
| <b>SOUTHERN EUROPE</b>           | <b>49,385</b>  | <b>49,536</b>  | <b>49,304</b>  | <b>48,345</b>  | <b>50,325</b>  | <b>14.99</b>      | <b>4.10</b>        |
| Italy                            | 43,614         | 44,130         | 43,448         | 42,370         | 43,843         | 13.06             | 3.48               |
| Portugal                         | 1,055          | 1,053          | 1,629          | 1,142          | 1,500          | 0.45              | 31.35              |
| Spain                            | 4,716          | 4,353          | 4,227          | 4,833          | 4,982          | 1.48              | 3.08               |
| <b>WESTERN EUROPE</b>            | <b>97,949</b>  | <b>102,017</b> | <b>101,995</b> | <b>109,496</b> | <b>117,016</b> | <b>34.85</b>      | <b>6.87</b>        |
| Austria                          | 2,354          | 2,484          | 2,568          | 2,576          | 2,780          | 0.83              | 7.92               |
| Belgium                          | 5,154          | 5,508          | 5,571          | 5,817          | 6,826          | 2.03              | 17.35              |
| France                           | 64,561         | 63,934         | 65,595         | 70,807         | 75,403         | 22.46             | 6.49               |
| Germany                          | 12,015         | 14,234         | 12,299         | 12,571         | 13,114         | 3.91              | 4.32               |
| Netherlands                      | 4,292          | 4,066          | 4,059          | 4,360          | 4,801          | 1.43              | 10.11              |
| Switzerland                      | 9,573          | 11,791         | 11,903         | 13,365         | 14,092         | 4.20              | 5.44               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,480</b>   | <b>2,076</b>   | <b>1,855</b>   | <b>2,458</b>   | <b>1,926</b>   | <b>0.57</b>       | <b>-21.64</b>      |
| Israel                           | 1,480          | 2,076          | 1,855          | 2,458          | 1,926          | 0.57              | -21.64             |
| <b>OTHER EUROPE</b>              | <b>21,433</b>  | <b>17,804</b>  | <b>18,222</b>  | <b>16,929</b>  | <b>14,963</b>  | <b>4.46</b>       | <b>-11.61</b>      |
| Other countries of Europe        | 21,433         | 17,804         | 18,222         | 16,929         | 14,963         | 4.46              | -11.61             |
| <b>MIDDLE EAST</b>               | <b>5,446</b>   | <b>8,501</b>   | <b>6,513</b>   | <b>6,104</b>   | <b>6,374</b>   | <b>1.90</b>       | <b>4.42</b>        |
| All countries of Middle East     | 5,446          | 8,501          | 6,513          | 6,104          | 6,374          | 1.90              | 4.42               |
| <b>NOT SPECIFIED</b>             | <b>6,745</b>   | <b>26,226</b>  | <b>26,290</b>  | <b>29,189</b>  | <b>31,462</b>  | <b>9.37</b>       | <b>7.79</b>        |
| Other countries of the World     | 6,745          | 26,226         | 26,290         | 29,189         | 31,462         | 9.37              | 7.79               |

## MONACO

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>802,434</b> | <b>892,795</b> | <b>901,915</b> | <b>860,893</b> | <b>877,446</b> | <b>100.00</b>     | <b>1.92</b>        |
| <b>AFRICA</b>                    | <b>10,536</b>  | <b>13,037</b>  | <b>13,781</b>  | <b>15,642</b>  | <b>12,724</b>  | <b>1.45</b>       | <b>-18.65</b>      |
| <b>OTHER AFRICA</b>              | <b>10,536</b>  | <b>13,037</b>  | <b>13,781</b>  | <b>15,642</b>  | <b>12,724</b>  | <b>1.45</b>       | <b>-18.65</b>      |
| All countries of Africa          | 10,536         | 13,037         | 13,781         | 15,642         | 12,724         | 1.45              | -18.65             |
| <b>AMERICAS</b>                  | <b>113,560</b> | <b>115,207</b> | <b>120,415</b> | <b>111,800</b> | <b>108,534</b> | <b>12.37</b>      | <b>-2.92</b>       |
| <b>NORTH AMERICA</b>             | <b>98,492</b>  | <b>102,162</b> | <b>104,954</b> | <b>98,237</b>  | <b>92,067</b>  | <b>10.49</b>      | <b>-6.28</b>       |
| Canada                           | 14,711         | 12,238         | 18,475         | 13,253         | 13,155         | 1.50              | -0.74              |
| Mexico                           | 2,484          | 2,167          | 3,085          | 3,046          | 3,065          | 0.35              | 0.62               |
| United States of America         | 81,297         | 87,757         | 83,394         | 81,938         | 75,847         | 8.64              | -7.43              |
| <b>SOUTH AMERICA</b>             | <b>10,139</b>  | <b>9,457</b>   | <b>10,622</b>  | <b>8,917</b>   | <b>11,056</b>  | <b>1.26</b>       | <b>23.99</b>       |
| Argentina                        | 2,308          | 2,219          | 2,310          | 2,472          | 2,745          | 0.31              | 11.04              |
| Brazil                           | 7,831          | 7,238          | 8,312          | 6,445          | 8,311          | 0.95              | 28.95              |
| <b>OTHER AMERICAS</b>            | <b>4,929</b>   | <b>3,588</b>   | <b>4,839</b>   | <b>4,646</b>   | <b>5,411</b>   | <b>0.62</b>       | <b>16.47</b>       |
| Other countries of the Americas  | 4,929          | 3,588          | 4,839          | 4,646          | 5,411          | 0.62              | 16.47              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>36,726</b>  | <b>38,746</b>  | <b>37,823</b>  | <b>38,300</b>  | <b>31,115</b>  | <b>3.55</b>       | <b>-18.76</b>      |
| <b>NORTH-EAST ASIA</b>           | <b>21,574</b>  | <b>19,899</b>  | <b>18,972</b>  | <b>21,185</b>  | <b>15,756</b>  | <b>1.80</b>       | <b>-25.63</b>      |
| China                            | 7,611          | 7,037          | 8,064          | 12,686         | 7,688          | 0.88              | -39.40             |
| Japan                            | 13,963         | 12,862         | 10,908         | 8,499          | 8,068          | 0.92              | -5.07              |
| <b>AUSTRALASIA</b>               | <b>15,152</b>  | <b>18,847</b>  | <b>18,851</b>  | <b>17,115</b>  | <b>15,359</b>  | <b>1.75</b>       | <b>-10.26</b>      |
| Australia                        | 15,152         | 18,847         | 18,851         | 17,115         | 15,359         | 1.75              | -10.26             |
| <b>EUROPE</b>                    | <b>600,244</b> | <b>618,157</b> | <b>625,887</b> | <b>607,105</b> | <b>634,432</b> | <b>72.30</b>      | <b>4.50</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>61,707</b>  | <b>66,328</b>  | <b>63,712</b>  | <b>50,955</b>  | <b>46,409</b>  | <b>5.29</b>       | <b>-8.92</b>       |
| Russian Federation               | 61,707         | 66,328         | 63,712         | 50,955         | 46,409         | 5.29              | -8.92              |
| <b>NORTHERN EUROPE</b>           | <b>102,779</b> | <b>114,604</b> | <b>126,668</b> | <b>133,579</b> | <b>129,670</b> | <b>14.78</b>      | <b>-2.93</b>       |
| Denmark                          | 3,742          | 3,390          | 4,073          | 3,856          | 4,162          | 0.47              | 7.94               |
| Norway                           | 4,359          | 4,840          | 4,787          | 3,774          | 4,991          | 0.57              | 32.25              |
| Sweden                           | 6,805          | 7,742          | 7,732          | 7,584          | 7,903          | 0.90              | 4.21               |
| United Kingdom                   | 87,873         | 98,632         | 110,076        | 118,365        | 112,614        | 12.83             | -4.86              |
| <b>SOUTHERN EUROPE</b>           | <b>121,199</b> | <b>118,320</b> | <b>115,970</b> | <b>110,847</b> | <b>123,794</b> | <b>14.11</b>      | <b>11.68</b>       |
| Italy                            | 103,804        | 103,911        | 100,826        | 95,717         | 107,383        | 12.24             | 12.19              |
| Portugal                         | 2,610          | 2,754          | 3,910          | 3,009          | 4,332          | 0.49              | 43.97              |
| Spain                            | 14,785         | 11,655         | 11,234         | 12,121         | 12,079         | 1.38              | -0.35              |
| <b>WESTERN EUROPE</b>            | <b>241,444</b> | <b>256,101</b> | <b>257,112</b> | <b>250,312</b> | <b>267,803</b> | <b>30.52</b>      | <b>6.99</b>        |
| Austria                          | 7,109          | 8,400          | 9,010          | 7,884          | 8,492          | 0.97              | 7.71               |
| Belgium                          | 15,188         | 18,329         | 19,540         | 19,135         | 20,262         | 2.31              | 5.89               |
| France                           | 144,933        | 141,608        | 145,645        | 139,839        | 151,157        | 17.23             | 8.09               |
| Germany                          | 36,281         | 43,324         | 37,115         | 34,998         | 37,439         | 4.27              | 6.97               |
| Netherlands                      | 11,026         | 11,278         | 11,355         | 10,525         | 11,640         | 1.33              | 10.59              |
| Switzerland                      | 26,907         | 33,162         | 34,447         | 37,931         | 38,813         | 4.42              | 2.33               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>4,707</b>   | <b>5,991</b>   | <b>5,704</b>   | <b>7,213</b>   | <b>6,790</b>   | <b>0.77</b>       | <b>-5.86</b>       |
| Israel                           | 4,707          | 5,991          | 5,704          | 7,213          | 6,790          | 0.77              | -5.86              |
| <b>OTHER EUROPE</b>              | <b>68,408</b>  | <b>56,813</b>  | <b>56,721</b>  | <b>54,199</b>  | <b>59,966</b>  | <b>6.83</b>       | <b>10.64</b>       |
| Other countries of Europe        | 68,408         | 56,813         | 56,721         | 54,199         | 59,966         | 6.83              | 10.64              |
| <b>MIDDLE EAST</b>               | <b>21,593</b>  | <b>31,352</b>  | <b>26,532</b>  | <b>32,398</b>  | <b>25,720</b>  | <b>2.93</b>       | <b>-20.61</b>      |
| All countries of Middle East     | 21,593         | 31,352         | 26,532         | 32,398         | 25,720         | 2.93              | -20.61             |
| <b>NOT SPECIFIED</b>             | <b>19,775</b>  | <b>76,296</b>  | <b>77,477</b>  | <b>55,648</b>  | <b>64,921</b>  | <b>7.40</b>       | <b>16.66</b>       |
| Other countries of the World     | 19,775         | 76,296         | 77,477         | 55,648         | 64,921         | 7.40              | 16.66              |



## MONGOLIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>475,892</b> | <b>417,815</b> | <b>392,844</b> | <b>386,204</b> | <b>404,163</b> | <b>100.00</b>     | <b>4.65</b>        |
| <b>AMERICAS</b>                        | <b>18,415</b>  | <b>17,304</b>  | <b>16,206</b>  | <b>16,986</b>  | <b>18,911</b>  | <b>4.68</b>       | <b>11.33</b>       |
| <b>NORTH AMERICA</b>                   | <b>18,415</b>  | <b>17,304</b>  | <b>16,206</b>  | <b>16,986</b>  | <b>18,911</b>  | <b>4.68</b>       | <b>11.33</b>       |
| Canada                                 | 2,828          | 2,603          | 2,219          | 2,566          | 3,052          | 0.76              | 18.94              |
| United States of America               | 15,587         | 14,701         | 13,987         | 14,420         | 15,859         | 3.92              | 9.98               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>306,257</b> | <b>257,206</b> | <b>235,378</b> | <b>225,973</b> | <b>225,321</b> | <b>55.75</b>      | <b>-0.29</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>295,214</b> | <b>246,041</b> | <b>226,247</b> | <b>216,744</b> | <b>214,841</b> | <b>53.16</b>      | <b>-0.88</b>       |
| China                                  | 228,547        | 178,326        | 157,561        | 145,029        | 131,312        | 32.49             | -9.46              |
| Hong Kong (China)                      | 1,888          | 1,729          | 1,927          | 1,848          | 1,583          | 0.39              | -14.34             |
| Japan                                  | 17,119         | 18,178         | 18,282         | 19,277         | 19,985         | 4.94              | 3.67               |
| Korea, Democratic People's Republic of | 1,012          | 625            | 597            | 567            | 642            | 0.16              | 13.23              |
| Korea, Republic of                     | 44,360         | 45,178         | 45,476         | 47,213         | 57,587         | 14.25             | 21.97              |
| Taiwan Province of China               | 2,288          | 2,005          | 2,404          | 2,810          | 3,732          | 0.92              | 32.81              |
| <b>SOUTH-EAST ASIA</b>                 | <b>2,589</b>   | <b>3,472</b>   | <b>3,218</b>   | <b>3,660</b>   | <b>3,962</b>   | <b>0.98</b>       | <b>8.25</b>        |
| Indonesia                              | 607            | 404            | 376            | 399            | 526            | 0.13              | 31.83              |
| Malaysia                               |                | 1,296          | 1,249          | 1,506          | 1,372          | 0.34              | -8.90              |
| Singapore                              | 1,982          | 1,772          | 1,593          | 1,755          | 2,064          | 0.51              | 17.61              |
| <b>AUSTRALASIA</b>                     | <b>8,454</b>   | <b>7,693</b>   | <b>5,913</b>   | <b>5,569</b>   | <b>6,518</b>   | <b>1.61</b>       | <b>17.04</b>       |
| Australia                              | 7,480          | 6,765          | 5,118          | 4,804          | 5,631          | 1.39              | 17.21              |
| New Zealand                            | 974            | 928            | 795            | 765            | 887            | 0.22              | 15.95              |
| <b>EUROPE</b>                          | <b>132,166</b> | <b>124,453</b> | <b>123,449</b> | <b>123,031</b> | <b>137,576</b> | <b>34.04</b>      | <b>11.82</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>96,602</b>  | <b>88,565</b>  | <b>89,211</b>  | <b>87,948</b>  | <b>100,268</b> | <b>24.81</b>      | <b>14.01</b>       |
| Kazakhstan                             | 10,523         | 11,422         | 13,562         | 14,434         | 13,370         | 3.31              | -7.37              |
| Poland                                 | 1,292          | 1,489          | 1,315          | 1,351          | 1,363          | 0.34              | 0.89               |
| Russian Federation                     | 83,707         | 74,468         | 73,055         | 70,668         | 84,065         | 20.80             | 18.96              |
| Ukraine                                | 1,080          | 1,186          | 1,279          | 1,495          | 1,470          | 0.36              | -1.67              |
| <b>NORTHERN EUROPE</b>                 | <b>8,928</b>   | <b>8,338</b>   | <b>7,347</b>   | <b>7,955</b>   | <b>7,865</b>   | <b>1.95</b>       | <b>-1.13</b>       |
| Denmark                                | 717            | 555            | 549            | 505            | 570            | 0.14              | 12.87              |
| Sweden                                 | 1,407          | 1,392          | 1,040          | 1,302          | 1,134          | 0.28              | -12.90             |
| United Kingdom                         | 6,804          | 6,391          | 5,758          | 6,148          | 6,161          | 1.52              | 0.21               |
| <b>SOUTHERN EUROPE</b>                 | <b>2,769</b>   | <b>2,682</b>   | <b>2,491</b>   | <b>2,853</b>   | <b>3,000</b>   | <b>0.74</b>       | <b>5.15</b>        |
| Italy                                  | 2,769          | 2,682          | 2,491          | 2,853          | 3,000          | 0.74              | 5.15               |
| <b>WESTERN EUROPE</b>                  | <b>22,191</b>  | <b>22,148</b>  | <b>22,094</b>  | <b>21,854</b>  | <b>24,234</b>  | <b>6.00</b>       | <b>10.89</b>       |
| France                                 | 7,553          | 7,407          | 7,733          | 7,989          | 9,026          | 2.23              | 12.98              |
| Germany                                | 8,909          | 9,499          | 9,551          | 8,992          | 9,709          | 2.40              | 7.97               |
| Netherlands                            | 2,999          | 2,594          | 2,360          | 2,495          | 2,872          | 0.71              | 15.11              |
| Switzerland                            | 2,730          | 2,648          | 2,450          | 2,378          | 2,627          | 0.65              | 10.47              |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>1,676</b>   | <b>2,720</b>   | <b>2,306</b>   | <b>2,421</b>   | <b>2,209</b>   | <b>0.55</b>       | <b>-8.76</b>       |
| Turkey                                 | 1,676          | 2,720          | 2,306          | 2,421          | 2,209          | 0.55              | -8.76              |
| <b>SOUTH ASIA</b>                      | <b>1,340</b>   | <b>1,519</b>   | <b>1,307</b>   | <b>1,478</b>   | <b>1,713</b>   | <b>0.42</b>       | <b>15.90</b>       |
| India                                  | 1,340          | 1,519          | 1,307          | 1,478          | 1,713          | 0.42              | 15.90              |
| <b>NOT SPECIFIED</b>                   | <b>17,714</b>  | <b>17,333</b>  | <b>16,504</b>  | <b>18,736</b>  | <b>20,642</b>  | <b>5.11</b>       | <b>10.17</b>       |
| Other countries of the World           | 17,714         | 17,333         | 16,504         | 18,736         | 20,642         | 5.11              | 10.17              |

## MONGOLIA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>623,839</b> | <b>515,205</b> | <b>505,686</b> | <b>467,231</b> | <b>471,242</b> | <b>100.00</b>     | <b>0.86</b>        |
| <b>AMERICAS</b>                        | <b>21,077</b>  | <b>19,376</b>  | <b>17,511</b>  | <b>17,958</b>  | <b>20,322</b>  | <b>4.31</b>       | <b>13.16</b>       |
| <b>NORTH AMERICA</b>                   | <b>21,077</b>  | <b>19,376</b>  | <b>17,511</b>  | <b>17,958</b>  | <b>20,322</b>  | <b>4.31</b>       | <b>13.16</b>       |
| Canada                                 | 3,714          | 3,342          | 2,538          | 2,771          | 3,564          | 0.76              | 28.62              |
| United States of America               | 17,363         | 16,034         | 14,973         | 15,187         | 16,758         | 3.56              | 10.34              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>443,954</b> | <b>345,195</b> | <b>340,817</b> | <b>300,173</b> | <b>283,903</b> | <b>60.25</b>      | <b>-5.42</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>430,410</b> | <b>332,263</b> | <b>330,335</b> | <b>290,092</b> | <b>272,456</b> | <b>57.82</b>      | <b>-6.08</b>       |
| China                                  | 361,506        | 261,468        | 258,414        | 215,500        | 185,824        | 39.43             | -13.77             |
| Hong Kong (China)                      | 1,924          | 1,776          | 1,955          | 1,880          | 1,599          | 0.34              | -14.95             |
| Japan                                  | 17,642         | 18,751         | 18,893         | 19,837         | 20,568         | 4.36              | 3.69               |
| Korea, Democratic People's Republic of | 1,516          | 1,720          | 1,547          | 1,067          | 1,192          | 0.25              | 11.72              |
| Korea, Republic of                     | 45,489         | 46,498         | 47,084         | 48,979         | 59,514         | 12.63             | 21.51              |
| Taiwan Province of China               | 2,333          | 2,050          | 2,442          | 2,829          | 3,759          | 0.80              | 32.87              |
| <b>SOUTH-EAST ASIA</b>                 | <b>2,984</b>   | <b>3,230</b>   | <b>3,007</b>   | <b>3,401</b>   | <b>3,559</b>   | <b>0.76</b>       | <b>4.65</b>        |
| Indonesia                              | 919            |                |                |                |                |                   |                    |
| Malaysia                               |                | 1,406          | 1,376          | 1,618          | 1,459          | 0.31              | -9.83              |
| Singapore                              | 2,065          | 1,824          | 1,631          | 1,783          | 2,100          | 0.45              | 17.78              |
| <b>AUSTRALASIA</b>                     | <b>10,560</b>  | <b>9,702</b>   | <b>7,475</b>   | <b>6,680</b>   | <b>7,888</b>   | <b>1.67</b>       | <b>18.08</b>       |
| Australia                              | 9,348          | 8,528          | 6,485          | 5,795          | 6,885          | 1.46              | 18.81              |
| New Zealand                            | 1,212          | 1,174          | 990            | 885            | 1,003          | 0.21              | 13.33              |
| <b>EUROPE</b>                          | <b>136,698</b> | <b>126,329</b> | <b>125,703</b> | <b>125,310</b> | <b>140,751</b> | <b>29.87</b>      | <b>12.32</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>99,798</b>  | <b>91,149</b>  | <b>91,996</b>  | <b>91,252</b>  | <b>104,249</b> | <b>22.12</b>      | <b>14.24</b>       |
| Kazakhstan                             | 10,697         | 11,574         | 13,728         | 14,747         | 13,606         | 2.89              | -7.74              |
| Poland                                 | 1,313          | 1,507          | 1,344          | 1,382          | 1,403          | 0.30              | 1.52               |
| Russian Federation                     | 86,584         | 76,748         | 75,489         | 73,489         | 87,655         | 18.60             | 19.28              |
| Ukraine                                | 1,204          | 1,320          | 1,435          | 1,634          | 1,585          | 0.34              | -3.00              |
| <b>NORTHERN EUROPE</b>                 | <b>9,560</b>   | <b>6,939</b>   | <b>6,167</b>   | <b>6,467</b>   | <b>6,567</b>   | <b>1.39</b>       | <b>1.55</b>        |
| Denmark                                | 733            |                |                |                |                |                   |                    |
| Sweden                                 | 1,458          |                |                |                |                |                   |                    |
| United Kingdom                         | 7,369          | 6,939          | 6,167          | 6,467          | 6,567          | 1.39              | 1.55               |
| <b>SOUTHERN EUROPE</b>                 | <b>2,811</b>   | <b>2,733</b>   | <b>2,548</b>   | <b>2,915</b>   | <b>3,073</b>   | <b>0.65</b>       | <b>5.42</b>        |
| Italy                                  | 2,811          | 2,733          | 2,548          | 2,915          | 3,073          | 0.65              | 5.42               |
| <b>WESTERN EUROPE</b>                  | <b>22,649</b>  | <b>22,578</b>  | <b>22,462</b>  | <b>22,145</b>  | <b>24,567</b>  | <b>5.21</b>       | <b>10.94</b>       |
| France                                 | 7,716          | 7,586          | 7,887          | 8,126          | 9,137          | 1.94              | 12.44              |
| Germany                                | 9,150          | 9,703          | 9,720          | 9,114          | 9,879          | 2.10              | 8.39               |
| Netherlands                            | 3,038          | 2,613          | 2,382          | 2,514          | 2,897          | 0.61              | 15.23              |
| Switzerland                            | 2,745          | 2,676          | 2,473          | 2,391          | 2,654          | 0.56              | 11.00              |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>1,880</b>   | <b>2,930</b>   | <b>2,530</b>   | <b>2,531</b>   | <b>2,295</b>   | <b>0.49</b>       | <b>-9.32</b>       |
| Turkey                                 | 1,880          | 2,930          | 2,530          | 2,531          | 2,295          | 0.49              | -9.32              |
| <b>SOUTH ASIA</b>                      | <b>1,546</b>   | <b>1,758</b>   | <b>1,526</b>   | <b>1,633</b>   | <b>1,844</b>   | <b>0.39</b>       | <b>12.92</b>       |
| India                                  | 1,546          | 1,758          | 1,526          | 1,633          | 1,844          | 0.39              | 12.92              |
| <b>NOT SPECIFIED</b>                   | <b>20,564</b>  | <b>22,547</b>  | <b>20,129</b>  | <b>22,157</b>  | <b>24,422</b>  | <b>5.18</b>       | <b>10.22</b>       |
| Other countries of the World           | 20,564         | 22,547         | 20,129         | 22,157         | 24,422         | 5.18              | 10.22              |

## MONTENEGRO

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                              | <b>557,401</b> | <b>603,973</b> | <b>586,718</b> | <b>628,887</b> | <b>698,775</b> | <b>100.00</b>     | <b>11.11</b>       |
| <b>AMERICAS</b>                           | <b>9,494</b>   | <b>11,035</b>  | <b>14,115</b>  | <b>17,073</b>  | <b>18,631</b>  | <b>2.67</b>       | <b>9.13</b>        |
| <b>NORTH AMERICA</b>                      | <b>9,494</b>   | <b>11,035</b>  | <b>14,115</b>  | <b>17,073</b>  | <b>18,631</b>  | <b>2.67</b>       | <b>9.13</b>        |
| United States of America                  | 7,387          | 8,753          | 10,559         | 13,112         | 14,541         | 2.08              | 10.90              |
| Other countries of North America          | 2,107          | 2,282          | 3,556          | 3,961          | 4,090          | 0.59              | 3.26               |
| <b>EAST ASIA AND THE PACIFIC</b>          | <b>4,582</b>   | <b>5,406</b>   | <b>7,076</b>   | <b>7,933</b>   | <b>9,454</b>   | <b>1.35</b>       | <b>19.17</b>       |
| <b>NORTH-EAST ASIA</b>                    | <b>1,464</b>   | <b>2,082</b>   | <b>2,617</b>   | <b>2,203</b>   | <b>2,700</b>   | <b>0.39</b>       | <b>22.56</b>       |
| Japan                                     | 1,464          | 2,082          | 2,617          | 2,203          | 2,700          | 0.39              | 22.56              |
| <b>AUSTRALASIA</b>                        | <b>2,584</b>   | <b>2,676</b>   | <b>3,132</b>   | <b>3,756</b>   | <b>4,428</b>   | <b>0.63</b>       | <b>17.89</b>       |
| Australia                                 | 2,584          | 2,676          | 3,132          | 3,756          | 4,428          | 0.63              | 17.89              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b>    | <b>534</b>     | <b>648</b>     | <b>1,327</b>   | <b>1,974</b>   | <b>2,326</b>   | <b>0.33</b>       | <b>17.83</b>       |
| Other countries of Oceania                | 534            | 648            | 1,327          | 1,974          | 2,326          | 0.33              | 17.83              |
| <b>EUROPE</b>                             | <b>529,154</b> | <b>570,852</b> | <b>543,213</b> | <b>573,506</b> | <b>638,918</b> | <b>91.43</b>      | <b>11.41</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>180,058</b> | <b>209,734</b> | <b>183,476</b> | <b>174,904</b> | <b>183,718</b> | <b>26.29</b>      | <b>5.04</b>        |
| Belarus                                   | 2,153          | 3,285          | 4,017          | 5,044          | 4,623          | 0.66              | -8.35              |
| Bulgaria                                  | 5,241          | 5,485          | 5,328          | 5,844          | 7,378          | 1.06              | 26.25              |
| Czech Republic                            | 16,390         | 16,753         | 14,447         | 14,301         | 14,187         | 2.03              | -0.80              |
| Estonia                                   | 526            | 446            | 457            | 386            | 512            | 0.07              | 32.64              |
| Hungary                                   | 8,506          | 9,092          | 7,734          | 9,469          | 9,670          | 1.38              | 2.12               |
| Latvia                                    | 448            | 1,016          | 390            | 441            | 401            | 0.06              | -9.07              |
| Lithuania                                 | 1,266          | 1,004          | 1,372          | 1,053          | 879            | 0.13              | -16.52             |
| Poland                                    | 23,230         | 27,570         | 29,189         | 26,047         | 28,541         | 4.08              | 9.57               |
| Romania                                   | 10,495         | 9,010          | 7,171          | 10,138         | 10,966         | 1.57              | 8.17               |
| Russian Federation                        | 90,656         | 114,284        | 95,632         | 85,584         | 88,134         | 12.61             | 2.98               |
| Slovakia                                  | 5,793          | 4,735          | 3,544          | 3,391          | 5,309          | 0.76              | 56.56              |
| Ukraine                                   | 15,354         | 17,054         | 14,195         | 13,206         | 13,118         | 1.88              | -0.67              |
| <b>NORTHERN EUROPE</b>                    | <b>27,325</b>  | <b>32,931</b>  | <b>36,934</b>  | <b>37,469</b>  | <b>45,716</b>  | <b>6.54</b>       | <b>22.01</b>       |
| Denmark                                   | 1,312          | 1,603          | 2,681          | 2,530          | 3,094          | 0.44              | 22.29              |
| Finland                                   | 1,399          | 1,671          | 3,137          | 4,059          | 4,025          | 0.58              | -0.84              |
| Iceland                                   | 256            | 380            | 462            | 299            | 456            | 0.07              | 52.51              |
| Ireland                                   | 1,528          | 1,885          | 1,647          | 1,924          | 2,086          | 0.30              | 8.42               |
| Norway                                    | 3,133          | 4,761          | 5,447          | 3,942          | 3,795          | 0.54              | -3.73              |
| Sweden                                    | 6,003          | 6,502          | 6,619          | 6,443          | 6,405          | 0.92              | -0.59              |
| United Kingdom                            | 13,694         | 16,129         | 16,941         | 18,272         | 25,855         | 3.70              | 41.50              |
| <b>SOUTHERN EUROPE</b>                    | <b>224,952</b> | <b>217,779</b> | <b>211,221</b> | <b>232,811</b> | <b>253,143</b> | <b>36.23</b>      | <b>8.73</b>        |
| Albania                                   | 17,427         | 19,044         | 22,436         | 31,606         | 30,178         | 4.32              | -4.52              |
| Bosnia and Herzegovina                    | 21,495         | 23,039         | 21,523         | 23,883         | 27,092         | 3.88              | 13.44              |
| Croatia                                   | 12,851         | 13,517         | 14,512         | 15,670         | 17,679         | 2.53              | 12.82              |
| Greece                                    | 3,340          | 4,413          | 5,222          | 4,202          | 5,692          | 0.81              | 35.46              |
| Italy                                     | 23,180         | 21,093         | 21,334         | 23,691         | 25,607         | 3.66              | 8.09               |
| Portugal                                  | 763            | 2,540          | 903            | 1,391          | 1,786          | 0.26              | 28.40              |
| Serbia (*)                                | 123,197        | 111,713        | 105,241        | 109,482        | 120,558        | 17.25             | 10.12              |
| Slovenia                                  | 14,456         | 12,855         | 13,344         | 13,998         | 13,514         | 1.93              | -3.46              |
| Spain                                     | 2,039          | 2,784          | 2,474          | 3,595          | 4,410          | 0.63              | 22.67              |
| The Former Yugoslav Republic of Macedonia | 6,204          | 6,781          | 4,232          | 5,293          | 6,627          | 0.95              | 25.20              |
| <b>WESTERN EUROPE</b>                     | <b>68,675</b>  | <b>77,296</b>  | <b>78,326</b>  | <b>92,288</b>  | <b>98,990</b>  | <b>14.17</b>      | <b>7.26</b>        |
| Austria                                   | 9,225          | 11,548         | 8,936          | 9,641          | 10,076         | 1.44              | 4.51               |
| Belgium                                   | 5,165          | 6,781          | 7,916          | 8,563          | 8,818          | 1.26              | 2.98               |
| France                                    | 27,266         | 30,454         | 33,788         | 36,545         | 40,321         | 5.77              | 10.33              |
| Germany                                   | 19,263         | 19,921         | 19,069         | 25,332         | 24,387         | 3.49              | -3.73              |
| Luxembourg                                | 523            | 467            | 389            | 513            | 524            | 0.07              | 2.14               |
| Netherlands                               | 2,671          | 3,073          | 3,157          | 4,320          | 7,768          | 1.11              | 79.81              |
| Switzerland                               | 4,562          | 5,052          | 5,071          | 7,374          | 7,096          | 1.02              | -3.77              |

## MONTENEGRO

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>23,506</b> | <b>26,528</b> | <b>26,978</b> | <b>34,286</b> | <b>52,847</b> | <b>7.56</b>       | <b>54.14</b>       |
| Israel                           | 11,419        | 9,118         | 7,171         | 9,112         | 17,368        | 2.49              | 90.61              |
| Turkey                           | 12,087        | 17,410        | 19,807        | 25,174        | 35,479        | 5.08              | 40.94              |
| <b>OTHER EUROPE</b>              | <b>4,638</b>  | <b>6,584</b>  | <b>6,278</b>  | <b>1,748</b>  | <b>4,504</b>  | <b>0.64</b>       | <b>157.67</b>      |
| Other countries of Europe        | 4,638         | 6,584         | 6,278         | 1,748         | 4,504         | 0.64              | 157.67             |
| <b>NOT SPECIFIED</b>             | <b>14,171</b> | <b>16,680</b> | <b>22,314</b> | <b>30,375</b> | <b>31,772</b> | <b>4.55</b>       | <b>4.60</b>        |
| Other countries of the World     | 14,171        | 16,680        | 22,314        | 30,375        | 31,772        | 4.55              | 4.60               |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,264,163</b> | <b>1,324,403</b> | <b>1,350,297</b> | <b>1,559,924</b> | <b>1,662,121</b> | <b>100.00</b>     | <b>6.55</b>        |
| <b>AFRICA</b>                          |                  |                  | <b>1,359</b>     | <b>1,881</b>     | <b>2,338</b>     | <b>0.14</b>       | <b>24.30</b>       |
| <b>SOUTHERN AFRICA</b>                 |                  |                  | <b>577</b>       | <b>466</b>       | <b>664</b>       | <b>0.04</b>       | <b>42.49</b>       |
| South Africa                           |                  |                  | 577              | 466              | 664              | 0.04              | 42.49              |
| <b>OTHER AFRICA</b>                    |                  |                  | <b>782</b>       | <b>1,415</b>     | <b>1,674</b>     | <b>0.10</b>       | <b>18.30</b>       |
| Other countries of Africa              |                  |                  | 782              | 1,415            | 1,674            | 0.10              | 18.30              |
| <b>AMERICAS</b>                        | <b>13,136</b>    | <b>13,434</b>    | <b>20,374</b>    | <b>26,284</b>    | <b>30,150</b>    | <b>1.81</b>       | <b>14.71</b>       |
| <b>NORTH AMERICA</b>                   | <b>13,136</b>    | <b>13,434</b>    | <b>17,073</b>    | <b>22,523</b>    | <b>25,579</b>    | <b>1.54</b>       | <b>13.57</b>       |
| Canada                                 | 2,912            | 3,020            | 3,920            | 5,507            | 6,254            | 0.38              | 13.56              |
| United States of America               | 10,224           | 10,414           | 12,420           | 16,560           | 18,874           | 1.14              | 13.97              |
| Other countries of North America       |                  |                  | 733              | 456              | 451              | 0.03              | -1.10              |
| <b>SOUTH AMERICA</b>                   |                  |                  | <b>1,397</b>     | <b>1,754</b>     | <b>2,138</b>     | <b>0.13</b>       | <b>21.89</b>       |
| Argentina                              |                  |                  | 181              | 358              | 471              | 0.03              | 31.56              |
| Brazil                                 |                  |                  | 1,151            | 1,224            | 1,443            | 0.09              | 17.89              |
| Chile                                  |                  |                  | 65               | 172              | 224              | 0.01              | 30.23              |
| <b>OTHER AMERICAS</b>                  |                  |                  | <b>1,904</b>     | <b>2,007</b>     | <b>2,433</b>     | <b>0.15</b>       | <b>21.23</b>       |
| Other countries of the Americas        |                  |                  | 1,904            | 2,007            | 2,433            | 0.15              | 21.23              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>6,392</b>     | <b>6,870</b>     | <b>24,614</b>    | <b>26,292</b>    | <b>35,304</b>    | <b>2.12</b>       | <b>34.28</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>1,748</b>     | <b>2,231</b>     | <b>13,251</b>    | <b>18,763</b>    | <b>16,874</b>    | <b>1.02</b>       | <b>-10.07</b>      |
| China                                  |                  |                  | 7,932            | 13,362           | 11,894           | 0.72              | -10.99             |
| Japan                                  | 1,748            | 2,231            | 3,166            | 2,495            | 2,853            | 0.17              | 14.35              |
| Korea, Republic of                     |                  |                  | 2,153            | 2,906            | 2,127            | 0.13              | -26.81             |
| <b>AUSTRALASIA</b>                     | <b>4,644</b>     | <b>4,639</b>     | <b>4,729</b>     | <b>6,236</b>     | <b>7,363</b>     | <b>0.44</b>       | <b>18.07</b>       |
| Australia                              | 4,032            | 3,921            | 4,078            | 5,287            | 6,103            | 0.37              | 15.43              |
| New Zealand                            | 612              | 718              | 651              | 949              | 1,260            | 0.08              | 32.77              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |                  |                  | <b>6,634</b>     | <b>1,293</b>     | <b>11,067</b>    | <b>0.67</b>       | <b>755.92</b>      |
| Other countries of Asia                |                  |                  | 6,634            | 1,293            | 11,067           | 0.67              | 755.92             |
| <b>EUROPE</b>                          | <b>1,226,970</b> | <b>1,281,691</b> | <b>1,301,526</b> | <b>1,496,320</b> | <b>1,591,731</b> | <b>95.77</b>      | <b>6.38</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>442,111</b>   | <b>517,718</b>   | <b>547,444</b>   | <b>517,327</b>   | <b>546,385</b>   | <b>32.87</b>      | <b>5.62</b>        |
| Azerbaijan                             |                  |                  | 4,146            | 2,492            | 1,370            | 0.08              | -45.02             |
| Belarus                                | 20,504           | 20,734           | 30,918           | 31,940           | 35,949           | 2.16              | 12.55              |
| Bulgaria                               | 7,181            | 7,117            | 6,050            | 6,879            | 9,208            | 0.55              | 33.86              |
| Czech Republic                         | 26,847           | 27,286           | 25,810           | 19,864           | 18,138           | 1.09              | -8.69              |
| Estonia                                | 1,246            | 1,046            | 825              | 874              | 1,213            | 0.07              | 38.79              |
| Hungary                                | 15,857           | 17,677           | 17,444           | 20,327           | 19,908           | 1.20              | -2.06              |
| Latvia                                 | 1,031            | 1,377            | 1,573            | 907              | 1,047            | 0.06              | 15.44              |
| Lithuania                              | 5,390            | 4,911            | 4,622            | 1,781            | 1,934            | 0.12              | 8.59               |
| Poland                                 | 39,131           | 44,764           | 50,356           | 50,535           | 52,931           | 3.18              | 4.74               |
| Romania                                | 23,108           | 18,867           | 16,112           | 19,244           | 21,824           | 1.31              | 13.41              |
| Russian Federation                     | 243,647          | 300,177          | 318,375          | 298,385          | 316,826          | 19.06             | 6.18               |
| Slovakia                               | 9,427            | 8,113            | 6,028            | 5,822            | 8,016            | 0.48              | 37.68              |
| Ukraine                                | 48,742           | 65,649           | 65,185           | 58,277           | 58,021           | 3.49              | -0.44              |
| <b>NORTHERN EUROPE</b>                 | <b>43,142</b>    | <b>50,390</b>    | <b>54,167</b>    | <b>63,971</b>    | <b>70,230</b>    | <b>4.23</b>       | <b>9.78</b>        |
| Denmark                                | 2,580            | 2,820            | 4,002            | 4,136            | 4,448            | 0.27              | 7.54               |
| Finland                                | 1,916            | 2,107            | 3,880            | 5,098            | 5,240            | 0.32              | 2.79               |
| Iceland                                | 423              | 580              | 517              | 397              | 493              | 0.03              | 24.18              |
| Ireland                                | 3,479            | 3,363            | 3,396            | 3,088            | 2,810            | 0.17              | -9.00              |
| Norway                                 | 6,267            | 8,069            | 8,573            | 7,986            | 8,487            | 0.51              | 6.27               |
| Sweden                                 | 9,108            | 9,566            | 9,486            | 13,316           | 11,288           | 0.68              | -15.23             |
| United Kingdom                         | 19,369           | 23,885           | 24,313           | 29,950           | 37,464           | 2.25              | 25.09              |
| <b>SOUTHERN EUROPE</b>                 | <b>570,445</b>   | <b>525,076</b>   | <b>547,789</b>   | <b>724,822</b>   | <b>751,758</b>   | <b>45.23</b>      | <b>3.72</b>        |
| Albania                                | 27,428           | 25,971           | 30,129           | 37,547           | 38,796           | 2.33              | 3.33               |
| Bosnia and Herzegovina                 | 95,271           | 91,453           | 91,711           | 154,017          | 178,104          | 10.72             | 15.64              |
| Croatia                                | 24,015           | 23,358           | 22,414           | 24,007           | 26,114           | 1.57              | 8.78               |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Greece                                    | 3,886          | 4,881          | 5,834          | 4,539          | 6,273          | 0.38              | 38.20              |
| Italy                                     | 36,113         | 31,066         | 34,204         | 38,247         | 39,626         | 2.38              | 3.61               |
| Malta                                     |                |                | 177            | 257            | 258            | 0.02              | 0.39               |
| Portugal                                  | 959            | 2,715          | 1,330          | 1,578          | 2,286          | 0.14              | 44.87              |
| Serbia (*)                                | 337,245        | 303,135        | 325,681        | 417,816        | 411,993        | 24.79             | -1.39              |
| Slovenia                                  | 18,463         | 16,651         | 16,794         | 19,533         | 18,418         | 1.11              | -5.71              |
| Spain                                     | 2,501          | 3,349          | 3,023          | 4,127          | 5,126          | 0.31              | 24.21              |
| The Former Yugoslav Republic of Macedonia | 24,564         | 22,497         | 16,492         | 23,154         | 24,764         | 1.49              | 6.95               |
| <b>WESTERN EUROPE</b>                     | <b>103,458</b> | <b>112,145</b> | <b>112,504</b> | <b>146,235</b> | <b>154,848</b> | <b>9.32</b>       | <b>5.89</b>        |
| Austria                                   | 15,865         | 16,889         | 13,780         | 17,189         | 17,023         | 1.02              | -0.97              |
| Belgium                                   | 5,983          | 8,169          | 8,853          | 11,213         | 11,735         | 0.71              | 4.66               |
| France                                    | 33,122         | 36,602         | 41,813         | 45,701         | 49,219         | 2.96              | 7.70               |
| Germany                                   | 32,648         | 34,722         | 33,014         | 49,284         | 50,577         | 3.04              | 2.62               |
| Luxembourg                                | 728            | 1,335          | 855            | 1,156          | 1,296          | 0.08              | 12.11              |
| Netherlands                               | 5,669          | 5,501          | 5,440          | 7,548          | 11,754         | 0.71              | 55.72              |
| Switzerland                               | 9,443          | 8,927          | 8,749          | 14,144         | 13,244         | 0.80              | -6.36              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>25,590</b>  | <b>28,505</b>  | <b>29,337</b>  | <b>37,509</b>  | <b>58,661</b>  | <b>3.53</b>       | <b>56.39</b>       |
| Cyprus                                    |                |                | 667            | 747            | 433            | 0.03              | -42.03             |
| Israel                                    | 12,393         | 10,077         | 7,624          | 9,802          | 19,309         | 1.16              | 96.99              |
| Turkey                                    | 13,197         | 18,428         | 21,046         | 26,960         | 38,919         | 2.34              | 44.36              |
| <b>OTHER EUROPE</b>                       | <b>42,224</b>  | <b>47,857</b>  | <b>10,285</b>  | <b>6,456</b>   | <b>9,849</b>   | <b>0.59</b>       | <b>52.56</b>       |
| Other countries of Europe                 | 42,224         | 47,857         | 10,285         | 6,456          | 9,849          | 0.59              | 52.56              |
| <b>SOUTH ASIA</b>                         |                |                | <b>1,131</b>   | <b>1,046</b>   | <b>1,137</b>   | <b>0.07</b>       | <b>8.70</b>        |
| India                                     |                |                | 1,131          | 1,046          | 1,137          | 0.07              | 8.70               |
| <b>NOT SPECIFIED</b>                      | <b>17,665</b>  | <b>22,408</b>  | <b>1,293</b>   | <b>8,101</b>   | <b>1,461</b>   | <b>0.09</b>       | <b>-81.97</b>      |
| Other countries of the World              | 17,665         | 22,408         | 1,293          | 8,101          | 1,461          | 0.09              | -81.97             |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                              | <b>2,702,819</b> | <b>2,920,695</b> | <b>2,627,460</b> | <b>2,764,480</b> | <b>3,029,310</b> | <b>100.00</b>     | <b>9.58</b>        |
| <b>AMERICAS</b>                           | <b>25,796</b>    | <b>27,337</b>    | <b>33,467</b>    | <b>41,288</b>    | <b>44,076</b>    | <b>1.45</b>       | <b>6.75</b>        |
| <b>NORTH AMERICA</b>                      | <b>25,796</b>    | <b>27,337</b>    | <b>33,467</b>    | <b>41,288</b>    | <b>44,076</b>    | <b>1.45</b>       | <b>6.75</b>        |
| United States of America                  | 19,986           | 21,499           | 25,022           | 31,479           | 34,589           | 1.14              | 9.88               |
| Other countries of North America          | 5,810            | 5,838            | 8,445            | 9,809            | 9,487            | 0.31              | -3.28              |
| <b>EAST ASIA AND THE PACIFIC</b>          | <b>10,371</b>    | <b>10,629</b>    | <b>14,363</b>    | <b>15,812</b>    | <b>19,895</b>    | <b>0.66</b>       | <b>25.82</b>       |
| <b>NORTH-EAST ASIA</b>                    | <b>2,586</b>     | <b>2,818</b>     | <b>3,723</b>     | <b>3,351</b>     | <b>4,121</b>     | <b>0.14</b>       | <b>22.98</b>       |
| Japan                                     | 2,586            | 2,818            | 3,723            | 3,351            | 4,121            | 0.14              | 22.98              |
| <b>AUSTRALASIA</b>                        | <b>6,645</b>     | <b>6,624</b>     | <b>7,734</b>     | <b>8,698</b>     | <b>10,143</b>    | <b>0.33</b>       | <b>16.61</b>       |
| Australia                                 | 6,645            | 6,624            | 7,734            | 8,698            | 10,143           | 0.33              | 16.61              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b>    | <b>1,140</b>     | <b>1,187</b>     | <b>2,906</b>     | <b>3,763</b>     | <b>5,631</b>     | <b>0.19</b>       | <b>49.64</b>       |
| Other countries of Oceania                | 1,140            | 1,187            | 2,906            | 3,763            | 5,631            | 0.19              | 49.64              |
| <b>EUROPE</b>                             | <b>2,638,548</b> | <b>2,843,694</b> | <b>2,531,380</b> | <b>2,645,944</b> | <b>2,899,258</b> | <b>95.71</b>      | <b>9.57</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>1,153,493</b> | <b>1,366,010</b> | <b>1,141,351</b> | <b>1,114,563</b> | <b>1,158,086</b> | <b>38.23</b>      | <b>3.90</b>        |
| Belarus                                   | 16,032           | 23,397           | 29,286           | 38,073           | 34,420           | 1.14              | -9.59              |
| Bulgaria                                  | 13,792           | 14,712           | 17,525           | 15,934           | 23,914           | 0.79              | 50.08              |
| Czech Republic                            | 108,887          | 113,776          | 97,166           | 104,971          | 99,033           | 3.27              | -5.66              |
| Estonia                                   | 1,325            | 1,415            | 1,653            | 1,264            | 1,506            | 0.05              | 19.15              |
| Hungary                                   | 34,549           | 37,786           | 30,025           | 42,383           | 44,941           | 1.48              | 6.04               |
| Latvia                                    | 1,586            | 2,183            | 1,022            | 1,300            | 1,533            | 0.05              | 17.92              |
| Lithuania                                 | 3,710            | 2,299            | 3,531            | 2,981            | 2,677            | 0.09              | -10.20             |
| Poland                                    | 94,093           | 120,399          | 112,681          | 111,489          | 135,901          | 4.49              | 21.90              |
| Romania                                   | 43,191           | 35,970           | 26,759           | 40,365           | 45,107           | 1.49              | 11.75              |
| Russian Federation                        | 691,089          | 866,102          | 704,506          | 639,409          | 647,926          | 21.39             | 1.33               |
| Slovakia                                  | 41,589           | 30,473           | 19,700           | 19,060           | 32,124           | 1.06              | 68.54              |
| Ukraine                                   | 103,650          | 117,498          | 97,497           | 97,334           | 89,004           | 2.94              | -8.56              |
| <b>NORTHERN EUROPE</b>                    | <b>122,557</b>   | <b>144,408</b>   | <b>152,609</b>   | <b>155,911</b>   | <b>200,904</b>   | <b>6.63</b>       | <b>28.86</b>       |
| Denmark                                   | 4,210            | 4,853            | 11,543           | 9,980            | 11,609           | 0.38              | 16.32              |
| Finland                                   | 5,091            | 4,812            | 11,843           | 14,998           | 16,323           | 0.54              | 8.83               |
| Iceland                                   | 672              | 848              | 1,432            | 1,024            | 1,220            | 0.04              | 19.14              |
| Ireland                                   | 4,947            | 6,462            | 5,399            | 7,500            | 7,507            | 0.25              | 0.09               |
| Norway                                    | 13,109           | 21,065           | 20,828           | 15,272           | 17,202           | 0.57              | 12.64              |
| Sweden                                    | 28,598           | 32,166           | 28,687           | 28,069           | 29,477           | 0.97              | 5.02               |
| United Kingdom                            | 65,930           | 74,202           | 72,877           | 79,068           | 117,566          | 3.88              | 48.69              |
| <b>SOUTHERN EUROPE</b>                    | <b>997,660</b>   | <b>921,791</b>   | <b>833,139</b>   | <b>884,486</b>   | <b>975,256</b>   | <b>32.19</b>      | <b>10.26</b>       |
| Albania                                   | 44,324           | 40,963           | 43,048           | 63,275           | 57,246           | 1.89              | -9.53              |
| Bosnia and Herzegovina                    | 96,225           | 101,151          | 84,401           | 98,002           | 117,374          | 3.87              | 19.77              |
| Croatia                                   | 28,831           | 31,378           | 33,579           | 37,062           | 42,966           | 1.42              | 15.93              |
| Greece                                    | 6,914            | 8,002            | 9,933            | 6,582            | 9,851            | 0.33              | 49.67              |
| Italy                                     | 69,962           | 59,216           | 60,716           | 71,647           | 85,905           | 2.84              | 19.90              |
| Portugal                                  | 2,466            | 11,151           | 2,530            | 4,726            | 7,818            | 0.26              | 65.43              |
| Serbia (*)                                | 668,541          | 603,777          | 542,840          | 535,840          | 577,952          | 19.08             | 7.86               |
| Slovenia                                  | 57,588           | 38,880           | 39,856           | 42,512           | 45,035           | 1.49              | 5.93               |
| Spain                                     | 4,835            | 5,724            | 5,217            | 10,718           | 15,007           | 0.50              | 40.02              |
| The Former Yugoslav Republic of Macedonia | 17,974           | 21,549           | 11,019           | 14,122           | 16,102           | 0.53              | 14.02              |
| <b>WESTERN EUROPE</b>                     | <b>314,012</b>   | <b>349,257</b>   | <b>338,252</b>   | <b>410,776</b>   | <b>443,814</b>   | <b>14.65</b>      | <b>8.04</b>        |
| Austria                                   | 31,152           | 41,778           | 26,613           | 29,086           | 34,746           | 1.15              | 19.46              |
| Belgium                                   | 27,627           | 31,683           | 36,085           | 38,739           | 37,563           | 1.24              | -3.04              |
| France                                    | 133,768          | 150,680          | 164,379          | 179,584          | 198,786          | 6.56              | 10.69              |
| Germany                                   | 95,736           | 96,377           | 84,606           | 121,983          | 115,253          | 3.80              | -5.52              |
| Luxembourg                                | 1,577            | 1,577            | 1,348            | 2,072            | 2,062            | 0.07              | -0.48              |
| Netherlands                               | 8,367            | 7,667            | 8,074            | 11,687           | 29,640           | 0.98              | 153.62             |
| Switzerland                               | 15,785           | 19,495           | 17,147           | 27,625           | 25,764           | 0.85              | -6.74              |

## MONTENEGRO

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012          | 2013          | 2014          | 2015          | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|----------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>36,671</b> | <b>41,775</b> | <b>47,837</b> | <b>61,179</b> | <b>103,796</b> | <b>3.43</b>       | <b>69.66</b>       |
| Israel                           | 19,733        | 15,317        | 13,530        | 18,314        | 45,153         | 1.49              | 146.55             |
| Turkey                           | 16,938        | 26,458        | 34,307        | 42,865        | 58,643         | 1.94              | 36.81              |
| <b>OTHER EUROPE</b>              | <b>14,155</b> | <b>20,453</b> | <b>18,192</b> | <b>19,029</b> | <b>17,402</b>  | <b>0.57</b>       | <b>-8.55</b>       |
| Other countries of Europe        | 14,155        | 20,453        | 18,192        | 19,029        | 17,402         | 0.57              | -8.55              |
| <b>NOT SPECIFIED</b>             | <b>28,104</b> | <b>39,035</b> | <b>48,250</b> | <b>61,436</b> | <b>66,081</b>  | <b>2.18</b>       | <b>7.56</b>        |
| Other countries of the World     | 28,104        | 39,035        | 48,250        | 61,436        | 66,081         | 2.18              | 7.56               |



## MONTENEGRO

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>8,143,007</b> | <b>8,414,215</b> | <b>8,596,656</b> | <b>10,307,371</b> | <b>10,528,475</b> | <b>100.00</b>     | <b>2.15</b>        |
| <b>AFRICA</b>                          |                  |                  | <b>3,688</b>     | <b>5,168</b>      | <b>7,753</b>      | <b>0.07</b>       | <b>50.02</b>       |
| <b>SOUTHERN AFRICA</b>                 |                  |                  | <b>1,401</b>     | <b>1,425</b>      | <b>1,816</b>      | <b>0.02</b>       | <b>27.44</b>       |
| South Africa                           |                  |                  | 1,401            | 1,425             | 1,816             | 0.02              | 27.44              |
| <b>OTHER AFRICA</b>                    |                  |                  | <b>2,287</b>     | <b>3,743</b>      | <b>5,937</b>      | <b>0.06</b>       | <b>58.62</b>       |
| Other countries of Africa              |                  |                  | 2,287            | 3,743             | 5,937             | 0.06              | 58.62              |
| <b>AMERICAS</b>                        | <b>52,414</b>    | <b>45,515</b>    | <b>68,456</b>    | <b>89,252</b>     | <b>100,836</b>    | <b>0.96</b>       | <b>12.98</b>       |
| <b>NORTH AMERICA</b>                   | <b>52,414</b>    | <b>45,515</b>    | <b>56,921</b>    | <b>80,018</b>     | <b>88,628</b>     | <b>0.84</b>       | <b>10.76</b>       |
| Canada                                 | 11,079           | 11,251           | 13,267           | 24,303            | 25,608            | 0.24              | 5.37               |
| United States of America               | 41,335           | 34,264           | 41,986           | 54,196            | 61,394            | 0.58              | 13.28              |
| Other countries of North America       |                  |                  | 1,668            | 1,519             | 1,626             | 0.02              | 7.04               |
| <b>SOUTH AMERICA</b>                   |                  |                  | <b>2,955</b>     | <b>4,184</b>      | <b>5,364</b>      | <b>0.05</b>       | <b>28.20</b>       |
| Argentina                              |                  |                  | 422              | 832               | 1,101             | 0.01              | 32.33              |
| Brazil                                 |                  |                  | 2,413            | 3,006             | 3,765             | 0.04              | 25.25              |
| Chile                                  |                  |                  | 120              | 346               | 498               | 0.00              | 43.93              |
| <b>OTHER AMERICAS</b>                  |                  |                  | <b>8,580</b>     | <b>5,050</b>      | <b>6,844</b>      | <b>0.07</b>       | <b>35.52</b>       |
| Other countries of the Americas        |                  |                  | 8,580            | 5,050             | 6,844             | 0.07              | 35.52              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>23,841</b>    | <b>21,968</b>    | <b>62,956</b>    | <b>52,204</b>     | <b>84,891</b>     | <b>0.81</b>       | <b>62.61</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>3,829</b>     | <b>3,546</b>     | <b>23,536</b>    | <b>27,240</b>     | <b>24,581</b>     | <b>0.23</b>       | <b>-9.76</b>       |
| China                                  |                  |                  | 14,432           | 18,170            | 16,901            | 0.16              | -6.98              |
| Japan                                  | 3,829            | 3,546            | 6,486            | 4,773             | 4,561             | 0.04              | -4.44              |
| Korea, Republic of                     |                  |                  | 2,618            | 4,297             | 3,119             | 0.03              | -27.41             |
| <b>AUSTRALASIA</b>                     | <b>20,012</b>    | <b>18,422</b>    | <b>19,043</b>    | <b>22,044</b>     | <b>23,800</b>     | <b>0.23</b>       | <b>7.97</b>        |
| Australia                              | 18,395           | 16,761           | 17,486           | 19,739            | 20,189            | 0.19              | 2.28               |
| New Zealand                            | 1,617            | 1,661            | 1,557            | 2,305             | 3,611             | 0.03              | 56.66              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |                  |                  | <b>20,377</b>    | <b>2,920</b>      | <b>36,510</b>     | <b>0.35</b>       | <b>1,150.34</b>    |
| Other countries of Asia                |                  |                  | 20,377           | 2,920             | 36,510            | 0.35              | 1,150.34           |
| <b>EUROPE</b>                          | <b>8,016,866</b> | <b>8,268,953</b> | <b>8,455,378</b> | <b>10,111,552</b> | <b>10,328,139</b> | <b>98.10</b>      | <b>2.14</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>3,182,304</b> | <b>3,684,014</b> | <b>3,990,697</b> | <b>4,177,758</b>  | <b>4,338,254</b>  | <b>41.20</b>      | <b>3.84</b>        |
| Azerbaijan                             |                  |                  | 21,226           | 15,036            | 7,892             | 0.07              | -47.51             |
| Belarus                                | 134,914          | 135,989          | 228,050          | 249,209           | 270,986           | 2.57              | 8.74               |
| Bulgaria                               | 25,002           | 24,090           | 21,569           | 21,694            | 32,805            | 0.31              | 51.22              |
| Czech Republic                         | 174,634          | 177,406          | 163,789          | 131,518           | 122,863           | 1.17              | -6.58              |
| Estonia                                | 5,956            | 5,366            | 4,438            | 5,038             | 5,868             | 0.06              | 16.47              |
| Hungary                                | 79,743           | 91,746           | 89,573           | 107,990           | 103,687           | 0.98              | -3.98              |
| Latvia                                 | 4,684            | 5,025            | 10,383           | 5,797             | 6,830             | 0.06              | 17.82              |
| Lithuania                              | 34,139           | 32,097           | 29,942           | 8,938             | 9,871             | 0.09              | 10.44              |
| Poland                                 | 196,888          | 227,413          | 227,784          | 261,940           | 280,308           | 2.66              | 7.01               |
| Romania                                | 118,313          | 98,391           | 81,033           | 94,907            | 107,169           | 1.02              | 12.92              |
| Russian Federation                     | 1,988,533        | 2,367,000        | 2,581,349        | 2,745,004         | 2,874,696         | 27.30             | 4.72               |
| Slovakia                               | 65,716           | 51,709           | 33,740           | 34,389            | 49,180            | 0.47              | 43.01              |
| Ukraine                                | 353,782          | 467,782          | 497,821          | 496,298           | 466,099           | 4.43              | -6.08              |
| <b>NORTHERN EUROPE</b>                 | <b>241,045</b>   | <b>275,759</b>   | <b>277,059</b>   | <b>358,348</b>    | <b>382,503</b>    | <b>3.63</b>       | <b>6.74</b>        |
| Denmark                                | 11,635           | 12,606           | 19,736           | 21,027            | 20,459            | 0.19              | -2.70              |
| Finland                                | 8,382            | 7,021            | 16,529           | 20,768            | 23,084            | 0.22              | 11.15              |
| Iceland                                | 1,514            | 1,883            | 1,720            | 1,546             | 1,492             | 0.01              | -3.49              |
| Ireland                                | 18,397           | 17,202           | 17,637           | 12,665            | 11,700            | 0.11              | -7.62              |
| Norway                                 | 47,487           | 59,172           | 56,679           | 62,487            | 61,556            | 0.58              | -1.49              |
| Sweden                                 | 51,401           | 55,541           | 50,275           | 81,293            | 71,404            | 0.68              | -12.16             |
| United Kingdom                         | 102,229          | 122,334          | 114,483          | 158,562           | 192,808           | 1.83              | 21.60              |
| <b>SOUTHERN EUROPE</b>                 | <b>3,714,245</b> | <b>3,357,203</b> | <b>3,528,145</b> | <b>4,719,024</b>  | <b>4,659,073</b>  | <b>44.25</b>      | <b>-1.27</b>       |
| Albania                                | 159,811          | 104,310          | 111,230          | 103,644           | 114,763           | 1.09              | 10.73              |
| Bosnia and Herzegovina                 | 679,317          | 631,588          | 641,472          | 966,363           | 1,044,165         | 9.92              | 8.05               |
| Croatia                                | 107,786          | 102,040          | 89,810           | 100,167           | 101,578           | 0.96              | 1.41               |

## MONTENEGRO

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Greece                                    | 10,753         | 11,062         | 13,220         | 8,737          | 11,480         | 0.11              | 31.40              |
| Italy                                     | 151,366        | 124,663        | 146,437        | 167,398        | 172,724        | 1.64              | 3.18               |
| Malta                                     |                |                | 519            | 746            | 634            | 0.01              | -15.01             |
| Portugal                                  | 3,712          | 12,456         | 5,642          | 5,837          | 9,247          | 0.09              | 58.42              |
| Serbia (*)                                | 2,353,370      | 2,115,867      | 2,314,334      | 3,105,861      | 2,955,508      | 28.07             | -4.84              |
| Slovenia                                  | 82,380         | 63,495         | 60,126         | 86,290         | 75,953         | 0.72              | -11.98             |
| Spain                                     | 7,281          | 12,195         | 8,064          | 13,033         | 17,816         | 0.17              | 36.70              |
| The Former Yugoslav Republic of Macedonia | 158,469        | 179,527        | 137,291        | 160,948        | 155,205        | 1.47              | -3.57              |
| <b>WESTERN EUROPE</b>                     | <b>532,595</b> | <b>565,416</b> | <b>553,743</b> | <b>770,440</b> | <b>787,181</b> | <b>7.48</b>       | <b>2.17</b>        |
| Austria                                   | 71,006         | 75,394         | 55,068         | 76,815         | 77,978         | 0.74              | 1.51               |
| Belgium                                   | 31,745         | 39,252         | 40,552         | 50,928         | 52,143         | 0.50              | 2.39               |
| France                                    | 167,215        | 186,653        | 209,093        | 233,541        | 248,466        | 2.36              | 6.39               |
| Germany                                   | 184,984        | 190,827        | 176,553        | 293,882        | 282,371        | 2.68              | -3.92              |
| Luxembourg                                | 2,716          | 5,688          | 4,690          | 7,586          | 6,713          | 0.06              | -11.51             |
| Netherlands                               | 33,371         | 27,880         | 27,148         | 37,454         | 58,464         | 0.56              | 56.10              |
| Switzerland                               | 41,558         | 39,722         | 40,639         | 70,234         | 61,046         | 0.58              | -13.08             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>48,230</b>  | <b>53,089</b>  | <b>59,037</b>  | <b>74,338</b>  | <b>126,259</b> | <b>1.20</b>       | <b>69.84</b>       |
| Cyprus                                    |                |                | 1,745          | 1,733          | 1,231          | 0.01              | -28.97             |
| Israel                                    | 24,209         | 19,784         | 17,286         | 21,634         | 51,867         | 0.49              | 139.75             |
| Turkey                                    | 24,021         | 33,305         | 40,006         | 50,971         | 73,161         | 0.69              | 43.53              |
| <b>OTHER EUROPE</b>                       | <b>298,447</b> | <b>333,472</b> | <b>46,697</b>  | <b>11,644</b>  | <b>34,869</b>  | <b>0.33</b>       | <b>199.46</b>      |
| Other countries of Europe                 | 298,447        | 333,472        | 46,697         | 11,644         | 34,869         | 0.33              | 199.46             |
| <b>SOUTH ASIA</b>                         |                |                | <b>2,866</b>   | <b>2,956</b>   | <b>2,761</b>   | <b>0.03</b>       | <b>-6.60</b>       |
| India                                     |                |                | 2,866          | 2,956          | 2,761          | 0.03              | -6.60              |
| <b>NOT SPECIFIED</b>                      | <b>49,886</b>  | <b>77,779</b>  | <b>3,312</b>   | <b>46,239</b>  | <b>4,095</b>   | <b>0.04</b>       | <b>-91.14</b>      |
| Other countries of the World              | 49,886         | 77,779         | 3,312          | 46,239         | 4,095          | 0.04              | -91.14             |

## MONTSERAT

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|----------------------------------|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>7,308</b> | <b>7,201</b> | <b>8,804</b> | <b>8,944</b> | <b>8,734</b> | <b>100.00</b>     | <b>-2.35</b>       |
| <b>AMERICAS</b>                  | <b>4,883</b> | <b>4,915</b> | <b>6,285</b> | <b>6,244</b> | <b>2,933</b> | <b>33.58</b>      | <b>-53.03</b>      |
| <b>CARIBBEAN</b>                 | <b>2,390</b> | <b>2,591</b> | <b>3,528</b> | <b>3,321</b> |              |                   |                    |
| All countries of the Caribbean   | 2,390        | 2,591        | 3,528        | 3,321        |              |                   |                    |
| <b>NORTH AMERICA</b>             | <b>2,454</b> | <b>2,291</b> | <b>2,719</b> | <b>2,866</b> | <b>2,933</b> | <b>33.58</b>      | <b>2.34</b>        |
| Canada                           | 503          | 516          | 678          | 540          | 497          | 5.69              | -7.96              |
| United States of America         | 1,951        | 1,775        | 2,041        | 2,326        | 2,436        | 27.89             | 4.73               |
| <b>OTHER AMERICAS</b>            | <b>39</b>    | <b>33</b>    | <b>38</b>    | <b>57</b>    |              |                   |                    |
| Other countries of the Americas  | 39           | 33           | 38           | 57           |              |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>5</b>     | <b>3</b>     | <b>1</b>     | <b>3</b>     |              |                   |                    |
| <b>NORTH-EAST ASIA</b>           | <b>5</b>     | <b>3</b>     | <b>1</b>     | <b>3</b>     |              |                   |                    |
| Japan                            | 5            | 3            | 1            | 3            |              |                   |                    |
| <b>EUROPE</b>                    | <b>2,342</b> | <b>2,220</b> | <b>2,433</b> | <b>2,611</b> | <b>2,655</b> | <b>30.40</b>      | <b>1.69</b>        |
| <b>NORTHERN EUROPE</b>           | <b>2,143</b> | <b>1,828</b> | <b>2,172</b> | <b>2,346</b> |              |                   |                    |
| Sweden                           | 5            | 7            | 8            | 7            |              |                   |                    |
| United Kingdom                   | 2,138        | 1,821        | 2,164        | 2,339        |              |                   |                    |
| <b>SOUTHERN EUROPE</b>           | <b>24</b>    | <b>15</b>    | <b>14</b>    | <b>18</b>    |              |                   |                    |
| Italy                            | 13           | 7            | 6            | 6            |              |                   |                    |
| Spain                            | 11           | 8            | 8            | 12           |              |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>117</b>   | <b>174</b>   | <b>151</b>   | <b>156</b>   |              |                   |                    |
| Belgium                          | 3            | 12           | 15           | 14           |              |                   |                    |
| France                           | 44           | 83           | 65           | 48           |              |                   |                    |
| Germany                          | 54           | 27           | 38           | 69           |              |                   |                    |
| Netherlands                      | 3            | 5            | 3            | 8            |              |                   |                    |
| Switzerland                      | 13           | 47           | 30           | 17           |              |                   |                    |
| <b>OTHER EUROPE</b>              | <b>58</b>    | <b>203</b>   | <b>96</b>    | <b>91</b>    | <b>2,655</b> | <b>30.40</b>      | <b>2,817.58</b>    |
| Other countries of Europe        | 58           | 203          | 96           | 91           |              |                   |                    |
| All countries of Europe          |              |              |              |              | 2,655        | 30.40             |                    |
| <b>NOT SPECIFIED</b>             | <b>78</b>    | <b>63</b>    | <b>85</b>    | <b>86</b>    | <b>3,146</b> | <b>36.02</b>      | <b>3,558.14</b>    |
| Other countries of the World     | 78           | 63           | 85           | 86           | 3,146        | 36.02             | 3,558.14           |

## MONTSERRAT

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                 | 2012         | 2013         | 2014          | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|---------------------------------|--------------|--------------|---------------|---------------|------|-------------------|--------------------|
| <b>TOTAL</b>                    | <b>9,916</b> | <b>8,721</b> | <b>10,553</b> | <b>10,684</b> |      |                   |                    |
| <b>AMERICAS</b>                 | <b>6,703</b> | <b>5,965</b> | <b>7,563</b>  | <b>7,476</b>  |      |                   |                    |
| <b>CARIBBEAN</b>                | <b>3,619</b> | <b>3,207</b> | <b>4,355</b>  | <b>4,078</b>  |      |                   |                    |
| All countries of the Caribbean  | 3,619        | 3,207        | 4,355         | 4,078         |      |                   |                    |
| <b>NORTH AMERICA</b>            | <b>3,026</b> | <b>2,719</b> | <b>3,164</b>  | <b>3,331</b>  |      |                   |                    |
| Canada                          | 631          | 640          | 824           | 618           |      |                   |                    |
| United States of America        | 2,395        | 2,079        | 2,340         | 2,713         |      |                   |                    |
| <b>OTHER AMERICAS</b>           | <b>58</b>    | <b>39</b>    | <b>44</b>     | <b>67</b>     |      |                   |                    |
| Other countries of the Americas | 58           | 39           | 44            | 67            |      |                   |                    |
| <b>EUROPE</b>                   | <b>3,085</b> | <b>2,672</b> | <b>2,864</b>  | <b>3,068</b>  |      |                   |                    |
| <b>NORTHERN EUROPE</b>          | <b>2,794</b> | <b>2,175</b> | <b>2,494</b>  | <b>2,705</b>  |      |                   |                    |
| United Kingdom                  | 2,794        | 2,175        | 2,494         | 2,705         |      |                   |                    |
| <b>OTHER EUROPE</b>             | <b>291</b>   | <b>497</b>   | <b>370</b>    | <b>363</b>    |      |                   |                    |
| Other countries of Europe       | 291          | 497          | 370           | 363           |      |                   |                    |
| <b>NOT SPECIFIED</b>            | <b>128</b>   | <b>84</b>    | <b>126</b>    | <b>140</b>    |      |                   |                    |
| Other countries of the World    | 128          | 84           | 126           | 140           |      |                   |                    |

## MOROCCO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012             | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>9,375,156</b> | <b>10,046,264</b> | <b>10,282,944</b> | <b>10,176,762</b> | <b>10,331,731</b> | <b>100.00</b>     | <b>1.52</b>        |
| <b>AFRICA</b>                     | <b>316,715</b>   | <b>330,579</b>    | <b>344,405</b>    | <b>354,659</b>    | <b>385,765</b>    | <b>3.73</b>       | <b>8.77</b>        |
| <b>EAST AFRICA</b>                | <b>6,779</b>     | <b>6,625</b>      | <b>6,422</b>      | <b>6,771</b>      | <b>9,130</b>      | <b>0.09</b>       | <b>34.84</b>       |
| Burundi                           | 314              | 217               | 222               | 221               | 279               | 0.00              | 26.24              |
| Comoros                           | 401              | 557               | 483               | 584               | 699               | 0.01              | 19.69              |
| Djibouti                          | 452              | 401               | 389               | 564               | 511               | 0.00              | -9.40              |
| Eritrea                           | 121              | 125               | 133               | 132               | 240               | 0.00              | 81.82              |
| Ethiopia                          | 532              | 767               | 880               | 656               | 834               | 0.01              | 27.13              |
| Kenya                             | 1,067            | 1,107             | 1,395             | 1,383             | 1,780             | 0.02              | 28.71              |
| Madagascar                        | 396              | 485               | 336               | 353               | 569               | 0.01              | 61.19              |
| Malawi                            | 77               | 331               | 56                | 129               | 783               | 0.01              | 506.98             |
| Mauritius                         | 1,253            | 1,088             | 1,043             | 964               | 1,039             | 0.01              | 7.78               |
| Mozambique                        | 155              | 121               | 86                | 85                | 194               | 0.00              | 128.24             |
| Reunion                           | 314              | 45                | 27                | 77                | 14                | 0.00              | -81.82             |
| Rwanda                            | 722              | 165               | 213               | 422               | 395               | 0.00              | -6.40              |
| Seychelles                        | 73               | 112               | 113               | 78                | 91                | 0.00              | 16.67              |
| Somalia                           | 149              | 150               | 106               | 110               | 231               | 0.00              | 110.00             |
| Tanzania, United Republic of      | 200              | 227               | 285               | 331               | 399               | 0.00              | 20.54              |
| Uganda                            | 191              | 397               | 264               | 298               | 418               | 0.00              | 40.27              |
| Zambia                            | 178              | 120               | 140               | 145               | 200               | 0.00              | 37.93              |
| Zimbabwe                          | 184              | 210               | 251               | 239               | 454               | 0.00              | 89.96              |
| <b>CENTRAL AFRICA</b>             | <b>26,406</b>    | <b>24,673</b>     | <b>27,659</b>     | <b>26,697</b>     | <b>27,124</b>     | <b>0.26</b>       | <b>1.60</b>        |
| Angola                            | 2,378            | 1,015             | 1,435             | 1,055             | 1,136             | 0.01              | 7.68               |
| Cameroon                          | 3,175            | 3,307             | 2,811             | 3,269             | 3,427             | 0.03              | 4.83               |
| Central African Republic          | 776              | 826               | 993               | 922               | 912               | 0.01              | -1.08              |
| Chad                              | 513              | 481               | 822               | 1,405             | 1,801             | 0.02              | 28.19              |
| Congo                             | 12,210           | 11,718            | 13,469            | 12,119            | 11,532            | 0.11              | -4.84              |
| Congo, Democratic Republic of the | 446              | 1,352             |                   | 10                |                   |                   |                    |
| Equatorial Guinea                 | 2,939            | 1,497             | 1,166             | 709               | 608               | 0.01              | -14.25             |
| Gabon                             | 3,820            | 4,385             | 6,790             | 7,119             | 7,461             | 0.07              | 4.80               |
| Sao Tome and Principe             | 149              | 92                | 173               | 89                | 247               | 0.00              | 177.53             |
| <b>NORTH AFRICA</b>               | <b>137,198</b>   | <b>149,076</b>    | <b>144,066</b>    | <b>152,329</b>    | <b>164,630</b>    | <b>1.59</b>       | <b>8.08</b>        |
| Algeria                           | 93,195           | 103,215           | 95,081            | 98,551            | 103,255           | 1.00              | 4.77               |
| Sudan                             | 2,353            | 2,350             | 2,183             | 2,453             | 3,230             | 0.03              | 31.68              |
| Tunisia                           | 41,650           | 43,511            | 46,802            | 51,325            | 58,145            | 0.56              | 13.29              |
| <b>SOUTHERN AFRICA</b>            | <b>5,362</b>     | <b>4,302</b>      | <b>4,725</b>      | <b>5,068</b>      | <b>5,661</b>      | <b>0.05</b>       | <b>11.70</b>       |
| Botswana                          | 111              | 126               | 112               | 116               | 142               | 0.00              | 22.41              |
| Lesotho                           | 37               | 32                | 26                | 82                | 51                | 0.00              | -37.80             |
| Namibia                           | 88               | 60                | 55                | 60                | 64                | 0.00              | 6.67               |
| South Africa                      | 5,089            | 4,036             | 4,483             | 4,716             | 5,338             | 0.05              | 13.19              |
| Swaziland                         | 37               | 48                | 49                | 94                | 66                | 0.00              | -29.79             |
| <b>WEST AFRICA</b>                | <b>140,970</b>   | <b>145,903</b>    | <b>161,533</b>    | <b>163,794</b>    | <b>179,220</b>    | <b>1.73</b>       | <b>9.42</b>        |
| Benin                             | 1,265            | 1,549             | 1,238             | 1,584             | 1,706             | 0.02              | 7.70               |
| Burkina Faso                      | 2,870            | 3,388             | 3,312             | 3,669             | 4,264             | 0.04              | 16.22              |
| Cabo Verde                        | 255              | 625               | 284               | 641               | 367               | 0.00              | -42.75             |
| Côte d'Ivoire                     | 14,024           | 15,530            | 20,201            | 22,378            | 27,218            | 0.26              | 21.63              |
| Gambia                            | 821              | 781               | 792               | 801               | 835               | 0.01              | 4.24               |
| Ghana                             | 1,061            | 1,110             | 1,111             | 1,216             | 1,271             | 0.01              | 4.52               |
| Guinea                            | 12,042           | 11,506            | 15,610            | 13,723            | 18,890            | 0.18              | 37.65              |
| Guinea-Bissau                     | 517              | 2,849             | 917               | 3,683             | 1,429             | 0.01              | -61.20             |
| Liberia                           | 664              | 549               | 350               | 520               | 451               | 0.00              | -13.27             |
| Mali                              | 16,436           | 18,193            | 20,808            | 20,068            | 22,214            | 0.22              | 10.69              |
| Mauritania                        | 39,035           | 39,399            | 45,930            | 42,006            | 45,283            | 0.44              | 7.80               |

## MOROCCO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Niger                             | 6,465          | 6,032          | 6,820          | 8,456          | 8,271          | 0.08              | -2.19              |
| Nigeria                           | 1,596          | 1,991          | 1,695          | 2,328          | 2,210          | 0.02              | -5.07              |
| Senegal                           | 42,785         | 41,203         | 41,267         | 41,271         | 43,054         | 0.42              | 4.32               |
| Sierra Leone                      | 295            | 326            | 283            | 505            | 469            | 0.00              | -7.13              |
| Togo                              | 839            | 872            | 915            | 945            | 1,288          | 0.01              | 36.30              |
| <b>AMERICAS</b>                   | <b>257,890</b> | <b>294,609</b> | <b>303,547</b> | <b>333,008</b> | <b>379,403</b> | <b>3.67</b>       | <b>13.93</b>       |
| <b>CARIBBEAN</b>                  | <b>3,648</b>   | <b>2,214</b>   | <b>2,883</b>   | <b>2,626</b>   | <b>3,076</b>   | <b>0.03</b>       | <b>17.14</b>       |
| Anguilla                          |                |                |                | 4              |                |                   |                    |
| Bahamas                           | 89             | 115            | 50             | 527            | 27             | 0.00              | -94.88             |
| Barbados                          | 1,854          | 508            | 602            | 465            | 66             | 0.00              | -85.81             |
| Bermuda                           | 17             | 8              | 10             | 14             | 18             | 0.00              | 28.57              |
| Cuba                              | 187            | 190            | 223            | 236            | 140            | 0.00              | -40.68             |
| Dominica                          | 277            | 214            | 224            | 338            | 432            | 0.00              | 27.81              |
| Dominican Republic                | 62             | 35             | 23             | 10             | 4              | 0.00              | -60.00             |
| Grenada                           | 20             | 38             | 62             | 20             | 53             | 0.00              | 165.00             |
| Guadeloupe                        | 12             | 7              | 7              |                | 11             | 0.00              |                    |
| Haiti                             | 191            | 271            | 540            | 124            | 214            | 0.00              | 72.58              |
| Jamaica                           | 574            | 325            | 707            | 203            | 223            | 0.00              | 9.85               |
| Martinique                        | 2              |                | 10             | 125            |                |                   |                    |
| Puerto Rico                       | 177            | 261            | 195            | 300            | 1,675          | 0.02              | 458.33             |
| Trinidad and Tobago               | 186            | 242            | 230            | 260            | 213            | 0.00              | -18.08             |
| <b>CENTRAL AMERICA</b>            | <b>1,515</b>   | <b>1,399</b>   | <b>1,321</b>   | <b>1,577</b>   | <b>2,287</b>   | <b>0.02</b>       | <b>45.02</b>       |
| Belize                            | 307            | 115            | 6              | 10             | 48             | 0.00              | 380.00             |
| Costa Rica                        | 346            | 442            | 514            | 682            | 891            | 0.01              | 30.65              |
| El Salvador                       | 170            | 168            | 126            | 140            | 196            | 0.00              | 40.00              |
| Guatemala                         | 200            | 239            | 259            | 281            | 444            | 0.00              | 58.01              |
| Honduras                          | 280            | 152            | 229            | 195            | 302            | 0.00              | 54.87              |
| Nicaragua                         | 83             | 45             | 60             | 89             | 129            | 0.00              | 44.94              |
| Panama                            | 129            | 238            | 127            | 180            | 277            | 0.00              | 53.89              |
| <b>NORTH AMERICA</b>              | <b>215,683</b> | <b>240,792</b> | <b>250,054</b> | <b>276,529</b> | <b>308,372</b> | <b>2.98</b>       | <b>11.52</b>       |
| Canada                            | 69,206         | 70,923         | 73,251         | 82,837         | 96,436         | 0.93              | 16.42              |
| Greenland                         |                | 3              |                | 16             |                |                   |                    |
| Mexico                            | 6,432          | 9,833          | 9,536          | 12,208         | 14,078         | 0.14              | 15.32              |
| United States of America          | 140,045        | 160,033        | 167,267        | 181,468        | 197,858        | 1.92              | 9.03               |
| <b>SOUTH AMERICA</b>              | <b>37,044</b>  | <b>50,204</b>  | <b>49,289</b>  | <b>52,276</b>  | <b>65,668</b>  | <b>0.64</b>       | <b>25.62</b>       |
| Argentina                         | 10,062         | 10,006         | 13,052         | 11,284         | 15,095         | 0.15              | 33.77              |
| Bolivia, Plurinational State of   | 317            | 311            | 255            | 250            | 285            | 0.00              | 14.00              |
| Brazil                            | 15,142         | 25,639         | 22,157         | 25,684         | 32,447         | 0.31              | 26.33              |
| Chile                             | 3,543          | 4,145          | 4,174          | 4,867          | 6,166          | 0.06              | 26.69              |
| Colombia                          | 2,138          | 2,505          | 3,112          | 3,465          | 4,213          | 0.04              | 21.59              |
| Ecuador                           | 515            | 627            | 680            | 756            | 1,089          | 0.01              | 44.05              |
| French Guiana                     | 1              |                |                |                |                |                   |                    |
| Guyana                            | 5              | 18             | 12             | 24             | 29             | 0.00              | 20.83              |
| Paraguay                          | 191            | 201            | 208            | 225            | 244            | 0.00              | 8.44               |
| Peru                              | 1,672          | 3,497          | 2,015          | 2,280          | 2,808          | 0.03              | 23.16              |
| Suriname                          | 50             | 20             | 90             | 19             | 42             | 0.00              | 121.05             |
| Uruguay                           | 1,095          | 1,282          | 1,610          | 1,477          | 1,200          | 0.01              | -18.75             |
| Venezuela, Bolivarian Republic of | 2,313          | 1,953          | 1,924          | 1,945          | 2,050          | 0.02              | 5.40               |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>113,236</b> | <b>124,528</b> | <b>127,365</b> | <b>118,012</b> | <b>171,630</b> | <b>1.66</b>       | <b>45.43</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>61,121</b>  | <b>63,919</b>  | <b>66,577</b>  | <b>55,150</b>  | <b>104,137</b> | <b>1.01</b>       | <b>88.83</b>       |
| China                             | 6,899          | 7,871          | 9,403          | 10,515         | 42,844         | 0.41              | 307.46             |
| Hong Kong (China)                 | 1,968          | 2,619          | 2,330          | 1,739          | 2,387          | 0.02              | 37.26              |
| Japan                             | 30,306         | 32,184         | 32,475         | 18,072         | 23,459         | 0.23              | 29.81              |

## MOROCCO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Korea, Democratic People's Republic of |                  |                  |                  |                  | 27               | 0.00              |                    |
| Korea, Republic of                     | 21,092           | 19,927           | 20,219           | 22,199           | 32,598           | 0.32              | 46.84              |
| Taiwan Province of China               | 856              | 1,318            | 2,150            | 2,625            | 2,822            | 0.03              | 7.50               |
| <b>SOUTH-EAST ASIA</b>                 | <b>23,530</b>    | <b>29,240</b>    | <b>28,244</b>    | <b>30,595</b>    | <b>34,712</b>    | <b>0.34</b>       | <b>13.46</b>       |
| Brunei Darussalam                      | 100              | 214              | 127              | 165              | 323              | 0.00              | 95.76              |
| Cambodia                               | 92               | 179              | 264              | 241              | 186              | 0.00              | -22.82             |
| Indonesia                              | 4,618            | 5,055            | 5,251            | 5,194            | 6,410            | 0.06              | 23.41              |
| Lao People's Democratic Republic       | 71               | 173              | 210              | 124              | 82               | 0.00              | -33.87             |
| Malaysia                               | 2,877            | 4,518            | 3,618            | 4,329            | 5,253            | 0.05              | 21.34              |
| Myanmar                                | 106              | 150              | 289              | 189              | 344              | 0.00              | 82.01              |
| Philippines                            | 11,486           | 13,938           | 13,393           | 14,718           | 14,326           | 0.14              | -2.66              |
| Singapore                              | 2,096            | 2,701            | 2,420            | 2,778            | 3,396            | 0.03              | 22.25              |
| Thailand                               | 1,708            | 1,783            | 1,853            | 2,401            | 3,550            | 0.03              | 47.86              |
| Viet Nam                               | 376              | 529              | 819              | 456              | 842              | 0.01              | 84.65              |
| <b>AUSTRALASIA</b>                     | <b>27,935</b>    | <b>31,120</b>    | <b>32,471</b>    | <b>31,777</b>    | <b>32,628</b>    | <b>0.32</b>       | <b>2.68</b>        |
| Australia                              | 22,812           | 26,117           | 27,092           | 26,179           | 26,576           | 0.26              | 1.52               |
| New Zealand                            | 5,123            | 5,003            | 5,379            | 5,598            | 6,052            | 0.06              | 8.11               |
| <b>MELANESIA</b>                       | <b>486</b>       | <b>183</b>       | <b>50</b>        | <b>451</b>       | <b>105</b>       | <b>0.00</b>       | <b>-76.72</b>      |
| Fiji                                   | 413              | 19               | 47               | 42               | 83               | 0.00              | 97.62              |
| Vanuatu                                | 73               | 164              | 3                | 409              | 22               | 0.00              | -94.62             |
| <b>MICRONESIA</b>                      | <b>56</b>        | <b>66</b>        | <b>17</b>        | <b>33</b>        | <b>48</b>        | <b>0.00</b>       | <b>45.45</b>       |
| Kiribati                               | 56               | 66               | 17               | 28               | 48               | 0.00              | 71.43              |
| Nauru                                  |                  |                  |                  | 5                |                  |                   |                    |
| <b>POLYNESIA</b>                       | <b>108</b>       |                  | <b>6</b>         | <b>6</b>         |                  |                   |                    |
| American Samoa                         | 108              |                  | 4                | 1                |                  |                   |                    |
| Samoa                                  |                  |                  | 2                | 5                |                  |                   |                    |
| <b>EUROPE</b>                          | <b>4,106,843</b> | <b>4,308,088</b> | <b>4,440,682</b> | <b>4,124,024</b> | <b>3,930,601</b> | <b>38.04</b>      | <b>-4.69</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>122,414</b>   | <b>162,473</b>   | <b>163,689</b>   | <b>137,407</b>   | <b>150,039</b>   | <b>1.45</b>       | <b>9.19</b>        |
| Armenia                                | 541              | 226              | 153              | 175              | 133              | 0.00              | -24.00             |
| Azerbaijan                             | 209              | 224              | 392              | 325              | 402              | 0.00              | 23.69              |
| Belarus                                | 477              | 778              | 748              | 861              | 729              | 0.01              | -15.33             |
| Bulgaria                               | 4,283            | 4,587            | 4,822            | 4,897            | 5,917            | 0.06              | 20.83              |
| Czech Republic                         | 11,729           | 20,511           | 18,286           | 14,353           | 12,568           | 0.12              | -12.44             |
| Estonia                                | 2,423            | 3,441            | 3,409            | 3,149            | 1,720            | 0.02              | -45.38             |
| Georgia                                | 201              | 216              | 288              | 250              | 256              | 0.00              | 2.40               |
| Hungary                                | 3,950            | 4,471            | 4,204            | 4,823            | 4,942            | 0.05              | 2.47               |
| Kazakhstan                             | 300              | 345              | 289              | 477              | 294              | 0.00              | -38.36             |
| Kyrgyzstan                             | 61               | 74               | 202              | 125              | 134              | 0.00              | 7.20               |
| Latvia                                 | 1,035            | 1,909            | 2,741            | 3,413            | 3,735            | 0.04              | 9.43               |
| Lithuania                              | 2,871            | 3,963            | 3,810            | 5,180            | 5,800            | 0.06              | 11.97              |
| Moldova, Republic of                   | 167              | 501              | 227              | 204              | 273              | 0.00              | 33.82              |
| Poland                                 | 41,768           | 47,994           | 64,650           | 50,042           | 37,001           | 0.36              | -26.06             |
| Romania                                | 12,386           | 14,335           | 13,401           | 14,272           | 15,200           | 0.15              | 6.50               |
| Russian Federation                     | 29,644           | 47,138           | 34,507           | 23,353           | 47,274           | 0.46              | 102.43             |
| Slovakia                               | 5,834            | 5,226            | 5,229            | 5,603            | 6,179            | 0.06              | 10.28              |
| Tajikistan                             | 15               | 26               | 28               |                  |                  |                   |                    |
| Turkmenistan                           |                  | 11               |                  | 198              | 366              | 0.00              | 84.85              |
| Ukraine                                | 4,353            | 6,345            | 6,168            | 5,517            | 6,996            | 0.07              | 26.81              |
| Uzbekistan                             | 167              | 152              | 135              | 190              | 120              | 0.00              | -36.84             |
| <b>NORTHERN EUROPE</b>                 | <b>439,724</b>   | <b>505,214</b>   | <b>594,440</b>   | <b>613,495</b>   | <b>571,371</b>   | <b>5.53</b>       | <b>-6.87</b>       |
| Denmark                                | 18,253           | 22,444           | 24,852           | 22,526           | 28,919           | 0.28              | 28.38              |
| Finland                                | 5,658            | 8,043            | 10,035           | 9,009            | 6,966            | 0.07              | -22.68             |
| Iceland                                | 970              | 1,299            | 1,628            | 2,036            | 1,520            | 0.01              | -25.34             |

## MOROCCO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Ireland                                   | 14,242           | 16,591           | 21,069           | 23,430           | 18,281           | 0.18              | -21.98             |
| Norway                                    | 17,469           | 19,107           | 19,986           | 17,697           | 18,636           | 0.18              | 5.31               |
| Sweden                                    | 25,785           | 34,405           | 40,320           | 34,322           | 38,488           | 0.37              | 12.14              |
| United Kingdom                            | 357,347          | 403,325          | 476,550          | 504,475          | 458,561          | 4.44              | -9.10              |
| <b>SOUTHERN EUROPE</b>                    | <b>997,067</b>   | <b>994,951</b>   | <b>1,016,184</b> | <b>932,458</b>   | <b>921,101</b>   | <b>8.92</b>       | <b>-1.22</b>       |
| Albania                                   | 504              | 797              | 308              | 641              | 570              | 0.01              | -11.08             |
| Andorra                                   | 2,008            | 786              | 1,027            | 853              | 1,111            | 0.01              | 30.25              |
| Bosnia and Herzegovina                    | 406              | 376              | 437              | 560              | 507              | 0.00              | -9.46              |
| Croatia                                   | 1,422            | 2,195            | 2,513            | 2,494            | 2,129            | 0.02              | -14.64             |
| Gibraltar                                 | 2                | 11               | 34               | 1                | 1                | 0.00              |                    |
| Greece                                    | 5,266            | 5,856            | 6,236            | 5,874            | 6,273            | 0.06              | 6.79               |
| Italy                                     | 196,186          | 234,912          | 254,209          | 227,961          | 219,334          | 2.12              | -3.78              |
| Malta                                     | 897              | 1,212            | 1,092            | 949              | 955              | 0.01              | 0.63               |
| Montenegro                                | 66               | 39               | 44               | 51               | 51               | 0.00              |                    |
| Portugal                                  | 54,194           | 60,143           | 60,486           | 60,736           | 69,014           | 0.67              | 13.63              |
| San Marino                                | 38               | 63               | 93               | 49               | 56               | 0.00              | 14.29              |
| Serbia                                    | 1,323            | 1,573            | 1,576            | 1,643            | 1,818            | 0.02              | 10.65              |
| Slovenia                                  | 3,614            | 3,796            | 4,040            | 3,346            | 3,115            | 0.03              | -6.90              |
| Spain                                     | 730,882          | 682,834          | 683,761          | 626,896          | 615,720          | 5.96              | -1.78              |
| The Former Yugoslav Republic of Macedonia | 194              | 328              | 294              | 388              | 438              | 0.00              | 12.89              |
| Yugoslavia, SFR (former)                  | 65               | 30               | 34               | 16               | 9                | 0.00              | -43.75             |
| <b>WESTERN EUROPE</b>                     | <b>2,510,551</b> | <b>2,599,321</b> | <b>2,620,456</b> | <b>2,390,950</b> | <b>2,234,749</b> | <b>21.63</b>      | <b>-6.53</b>       |
| Austria                                   | 14,758           | 17,439           | 21,203           | 29,646           | 25,643           | 0.25              | -13.50             |
| Belgium                                   | 255,290          | 272,593          | 267,308          | 243,815          | 238,984          | 2.31              | -1.98              |
| France                                    | 1,769,710        | 1,782,056        | 1,798,190        | 1,563,568        | 1,449,757        | 14.03             | -7.28              |
| Germany                                   | 199,349          | 237,852          | 255,124          | 286,328          | 260,255          | 2.52              | -9.11              |
| Liechtenstein                             | 258              | 389              | 196              | 194              | 135              | 0.00              | -30.41             |
| Luxembourg                                | 4,188            | 4,874            | 4,895            | 3,934            | 3,298            | 0.03              | -16.17             |
| Monaco                                    | 297              | 283              | 500              | 316              | 343              | 0.00              | 8.54               |
| Netherlands                               | 204,767          | 210,859          | 191,158          | 183,349          | 182,379          | 1.77              | -0.53              |
| Switzerland                               | 61,934           | 72,976           | 81,882           | 79,800           | 73,955           | 0.72              | -7.32              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>37,087</b>    | <b>46,129</b>    | <b>45,913</b>    | <b>49,714</b>    | <b>53,341</b>    | <b>0.52</b>       | <b>7.30</b>        |
| Cyprus                                    | 504              | 690              | 851              | 858              | 869              | 0.01              | 1.28               |
| Israel                                    | 10,819           | 18,199           | 17,611           | 18,277           | 20,151           | 0.20              | 10.25              |
| Turkey                                    | 25,764           | 27,240           | 27,451           | 30,579           | 32,321           | 0.31              | 5.70               |
| <b>MIDDLE EAST</b>                        | <b>198,387</b>   | <b>248,636</b>   | <b>203,095</b>   | <b>201,561</b>   | <b>211,795</b>   | <b>2.05</b>       | <b>5.08</b>        |
| Bahrain                                   | 3,188            | 3,228            | 3,606            | 3,723            | 4,140            | 0.04              | 11.20              |
| Egypt                                     | 18,417           | 22,450           | 22,603           | 24,729           | 26,991           | 0.26              | 9.15               |
| Iraq                                      | 2,571            | 2,666            | 2,739            | 1,787            | 1,528            | 0.01              | -14.49             |
| Jordan                                    | 5,338            | 6,133            | 5,820            | 6,418            | 6,608            | 0.06              | 2.96               |
| Kuwait                                    | 15,669           | 18,649           | 18,146           | 18,632           | 17,886           | 0.17              | -4.00              |
| Lebanon                                   | 6,665            | 6,721            | 6,695            | 6,989            | 6,607            | 0.06              | -5.47              |
| Libya                                     | 45,400           | 84,102           | 25,862           | 3,332            | 3,140            | 0.03              | -5.76              |
| Oman                                      | 5,718            | 5,460            | 6,105            | 6,621            | 7,058            | 0.07              | 6.60               |
| Qatar                                     | 4,190            | 4,384            | 5,002            | 5,758            | 5,791            | 0.06              | 0.57               |
| Saudi Arabia                              | 70,666           | 75,265           | 85,954           | 101,689          | 108,487          | 1.05              | 6.69               |
| State of Palestine                        | 1,549            | 1,583            | 1,541            | 1,326            | 1,541            | 0.01              | 16.21              |
| Syrian Arab Republic                      | 4,587            | 2,833            | 811              | 532              | 353              | 0.00              | -33.65             |
| United Arab Emirates                      | 12,576           | 13,183           | 15,775           | 18,271           | 20,266           | 0.20              | 10.92              |
| Yemen                                     | 1,853            | 1,979            | 2,436            | 1,754            | 1,399            | 0.01              | -20.24             |
| <b>SOUTH ASIA</b>                         | <b>14,425</b>    | <b>14,145</b>    | <b>15,618</b>    | <b>18,027</b>    | <b>22,230</b>    | <b>0.22</b>       | <b>23.32</b>       |
| Afghanistan                               | 697              | 200              | 182              | 399              | 262              | 0.00              | -34.34             |
| Bangladesh                                | 744              | 475              | 624              | 872              | 1,400            | 0.01              | 60.55              |
| Bhutan                                    | 8                |                  |                  |                  |                  |                   |                    |
| India                                     | 9,343            | 9,784            | 10,609           | 11,910           | 13,441           | 0.13              | 12.85              |



## MOROCCO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Iran, Islamic Republic of    | 515              | 425              | 595              | 728              | 2,329            | 0.02              | 219.92             |
| Maldives                     | 78               | 157              | 95               | 85               | 61               | 0.00              | -28.24             |
| Nepal                        | 353              | 288              | 323              | 356              | 478              | 0.00              | 34.27              |
| Pakistan                     | 2,080            | 2,262            | 2,490            | 2,856            | 3,416            | 0.03              | 19.61              |
| Sri Lanka                    | 607              | 554              | 700              | 821              | 843              | 0.01              | 2.68               |
| <b>NOT SPECIFIED</b>         | <b>4,367,660</b> | <b>4,725,679</b> | <b>4,848,232</b> | <b>5,027,471</b> | <b>5,230,307</b> | <b>50.62</b>      | <b>4.03</b>        |
| Other countries of the World | 4,233            | 2,748            | 2,741            | 2,413            | 1,780            | 0.02              | -26.23             |
| Nationals Residing Abroad    | 4,363,427        | 4,722,931        | 4,845,491        | 5,025,058        | 5,228,527        | 50.61             | 4.05               |

## MOROCCO

## 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>3,569,668</b> | <b>4,010,339</b> | <b>4,203,586</b> | <b>3,668,426</b> | <b>3,685,006</b> | <b>100.00</b>     | <b>0.45</b>        |
| <b>AFRICA</b>                    | <b>140,390</b>       | <b>150,734</b>   | <b>154,619</b>   | <b>151,159</b>   | <b>181,781</b>   | <b>4.93</b>       | <b>20.26</b>       |
| <b>NORTH AFRICA</b>              | <b>84,231</b>        | <b>93,878</b>    | <b>87,965</b>    | <b>91,905</b>    | <b>110,676</b>   | <b>3.00</b>       | <b>20.42</b>       |
| Algeria                          | 61,055               | 68,574           | 61,090           | 63,424           | 73,786           | 2.00              | 16.34              |
| Tunisia                          | 23,176               | 25,304           | 26,875           | 28,481           | 36,890           | 1.00              | 29.52              |
| <b>WEST AFRICA</b>               | <b>7,766</b>         | <b>8,951</b>     | <b>11,016</b>    | <b>9,286</b>     | <b>8,800</b>     | <b>0.24</b>       | <b>-5.23</b>       |
| Mauritania                       | 7,766                | 8,951            | 11,016           | 9,286            | 8,800            | 0.24              | -5.23              |
| <b>OTHER AFRICA</b>              | <b>48,393</b>        | <b>47,905</b>    | <b>55,638</b>    | <b>49,968</b>    | <b>62,305</b>    | <b>1.69</b>       | <b>24.69</b>       |
| Other countries of Africa        | 48,393               | 47,905           | 55,638           | 49,968           | 62,305           | 1.69              | 24.69              |
| <b>AMERICAS</b>                  | <b>143,707</b>       | <b>169,269</b>   | <b>191,389</b>   | <b>186,078</b>   | <b>196,694</b>   | <b>5.34</b>       | <b>5.71</b>        |
| <b>NORTH AMERICA</b>             | <b>143,707</b>       | <b>169,269</b>   | <b>191,389</b>   | <b>186,078</b>   | <b>196,694</b>   | <b>5.34</b>       | <b>5.71</b>        |
| Canada                           | 31,584               | 33,034           | 33,644           | 31,396           | 38,261           | 1.04              | 21.87              |
| United States of America         | 112,123              | 136,235          | 157,745          | 154,682          | 158,433          | 4.30              | 2.42               |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>77,385</b>        | <b>86,488</b>    | <b>91,004</b>    | <b>40,758</b>    | <b>51,017</b>    | <b>1.38</b>       | <b>25.17</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>77,385</b>        | <b>86,488</b>    | <b>91,004</b>    | <b>40,758</b>    | <b>51,017</b>    | <b>1.38</b>       | <b>25.17</b>       |
| Japan                            | 77,385               | 86,488           | 91,004           | 40,758           | 51,017           | 1.38              | 25.17              |
| <b>EUROPE</b>                    | <b>2,615,679</b>     | <b>2,804,944</b> | <b>2,923,487</b> | <b>2,496,688</b> | <b>2,352,132</b> | <b>63.83</b>      | <b>-5.79</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>93,730</b>        | <b>111,817</b>   | <b>126,201</b>   | <b>94,047</b>    | <b>100,219</b>   | <b>2.72</b>       | <b>6.56</b>        |
| Hungary                          | 3,276                | 3,805            | 3,551            | 3,728            | 4,298            | 0.12              | 15.29              |
| Poland                           | 60,291               | 65,623           | 91,339           | 71,462           | 52,621           | 1.43              | -26.37             |
| Russian Federation               | 25,174               | 39,605           | 30,519           | 18,205           | 42,702           | 1.16              | 134.56             |
| Commonwealth Independent States  | 4,989                | 2,784            | 792              | 652              | 598              | 0.02              | -8.28              |
| <b>NORTHERN EUROPE</b>           | <b>307,883</b>       | <b>348,879</b>   | <b>389,861</b>   | <b>369,288</b>   | <b>371,173</b>   | <b>10.07</b>      | <b>0.51</b>        |
| Denmark                          | 7,810                | 11,767           | 11,608           | 10,252           | 13,528           | 0.37              | 31.95              |
| Finland                          | 2,363                | 4,601            | 6,618            | 4,895            | 3,667            | 0.10              | -25.09             |
| Norway                           | 7,437                | 7,311            | 8,702            | 7,631            | 8,321            | 0.23              | 9.04               |
| Sweden                           | 11,336               | 15,869           | 19,955           | 15,294           | 18,268           | 0.50              | 19.45              |
| United Kingdom                   | 278,937              | 309,331          | 342,978          | 331,216          | 327,389          | 8.88              | -1.16              |
| <b>SOUTHERN EUROPE</b>           | <b>492,314</b>       | <b>533,540</b>   | <b>566,975</b>   | <b>434,160</b>   | <b>413,146</b>   | <b>11.21</b>      | <b>-4.84</b>       |
| Italy                            | 157,405              | 171,533          | 183,293          | 105,537          | 85,931           | 2.33              | -18.58             |
| Portugal                         | 40,401               | 41,550           | 41,676           | 46,483           | 60,657           | 1.65              | 30.49              |
| Spain                            | 294,508              | 320,457          | 342,006          | 282,140          | 266,558          | 7.23              | -5.52              |
| <b>WESTERN EUROPE</b>            | <b>1,721,752</b>     | <b>1,810,708</b> | <b>1,840,450</b> | <b>1,599,193</b> | <b>1,467,594</b> | <b>39.83</b>      | <b>-8.23</b>       |
| Austria                          | 10,940               | 13,859           | 14,995           | 15,493           | 13,019           | 0.35              | -15.97             |
| Belgium                          | 110,766              | 119,085          | 117,293          | 96,519           | 91,062           | 2.47              | -5.65              |
| France                           | 1,205,663            | 1,238,120        | 1,182,637        | 911,778          | 901,870          | 24.47             | -1.09              |
| Germany                          | 243,697              | 279,870          | 366,367          | 441,960          | 335,580          | 9.11              | -24.07             |
| Netherlands                      | 113,328              | 118,244          | 108,682          | 90,975           | 83,663           | 2.27              | -8.04              |
| Switzerland                      | 37,358               | 41,530           | 50,476           | 42,468           | 42,400           | 1.15              | -0.16              |
| <b>MIDDLE EAST</b>               | <b>187,636</b>       | <b>241,751</b>   | <b>203,149</b>   | <b>209,693</b>   | <b>226,371</b>   | <b>6.14</b>       | <b>7.95</b>        |
| Egypt                            | 11,952               | 14,392           | 13,668           | 14,541           | 17,364           | 0.47              | 19.41              |
| Libya                            | 29,912               | 61,248           | 18,880           | 3,588            | 3,443            | 0.09              | -4.04              |
| Saudi Arabia                     | 70,328               | 79,426           | 85,467           | 108,520          | 116,362          | 3.16              | 7.23               |
| Syrian Arab Republic             | 2,366                | 2,240            | 2,358            | 2,150            | 2,002            | 0.05              | -6.88              |
| United Arab Emirates             | 13,646               | 15,555           | 18,014           | 27,086           | 28,560           | 0.78              | 5.44               |
| Other countries of Middle East   | 59,432               | 68,890           | 64,762           | 53,808           | 58,640           | 1.59              | 8.98               |
| <b>NOT SPECIFIED</b>             | <b>404,871</b>       | <b>557,153</b>   | <b>639,938</b>   | <b>584,050</b>   | <b>677,011</b>   | <b>18.37</b>      | <b>15.92</b>       |
| Other countries of the World     | 389,815              | 540,177          | 623,374          | 568,959          | 660,043          | 17.91             | 16.01              |
| Nationals Residing Abroad        | 15,056               | 16,976           | 16,564           | 15,091           | 16,968           | 0.46              | 12.44              |

## MOROCCO

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>12,549,244</b> | <b>13,931,125</b> | <b>14,326,312</b> | <b>12,525,014</b> | <b>12,703,471</b> | <b>100.00</b>     | <b>1.42</b>        |
| <b>AFRICA</b>                    | <b>409,514</b>        | <b>438,169</b>    | <b>464,302</b>    | <b>494,577</b>    | <b>576,527</b>    | <b>4.54</b>       | <b>16.57</b>       |
| <b>NORTH AFRICA</b>              | <b>251,413</b>        | <b>281,051</b>    | <b>258,326</b>    | <b>288,349</b>    | <b>343,930</b>    | <b>2.71</b>       | <b>19.28</b>       |
| Algeria                          | 182,962               | 205,877           | 176,928           | 196,102           | 224,365           | 1.77              | 14.41              |
| Tunisia                          | 68,451                | 75,174            | 81,398            | 92,247            | 119,565           | 0.94              | 29.61              |
| <b>WEST AFRICA</b>               | <b>17,788</b>         | <b>20,692</b>     | <b>27,638</b>     | <b>23,651</b>     | <b>22,142</b>     | <b>0.17</b>       | <b>-6.38</b>       |
| Mauritania                       | 17,788                | 20,692            | 27,638            | 23,651            | 22,142            | 0.17              | -6.38              |
| <b>OTHER AFRICA</b>              | <b>140,313</b>        | <b>136,426</b>    | <b>178,338</b>    | <b>182,577</b>    | <b>210,455</b>    | <b>1.66</b>       | <b>15.27</b>       |
| Other countries of Africa        | 140,313               | 136,426           | 178,338           | 182,577           | 210,455           | 1.66              | 15.27              |
| <b>AMERICAS</b>                  | <b>346,191</b>        | <b>396,862</b>    | <b>458,546</b>    | <b>439,584</b>    | <b>468,714</b>    | <b>3.69</b>       | <b>6.63</b>        |
| <b>NORTH AMERICA</b>             | <b>346,191</b>        | <b>396,862</b>    | <b>458,546</b>    | <b>439,584</b>    | <b>468,714</b>    | <b>3.69</b>       | <b>6.63</b>        |
| Canada                           | 76,484                | 82,145            | 84,828            | 77,589            | 96,050            | 0.76              | 23.79              |
| United States of America         | 269,707               | 314,717           | 373,718           | 361,995           | 372,664           | 2.93              | 2.95               |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>116,482</b>        | <b>129,545</b>    | <b>134,427</b>    | <b>67,925</b>     | <b>80,832</b>     | <b>0.64</b>       | <b>19.00</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>116,482</b>        | <b>129,545</b>    | <b>134,427</b>    | <b>67,925</b>     | <b>80,832</b>     | <b>0.64</b>       | <b>19.00</b>       |
| Japan                            | 116,482               | 129,545           | 134,427           | 67,925            | 80,832            | 0.64              | 19.00              |
| <b>EUROPE</b>                    | <b>9,929,971</b>      | <b>10,653,591</b> | <b>10,866,047</b> | <b>9,341,450</b>  | <b>9,239,047</b>  | <b>72.73</b>      | <b>-1.10</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>393,332</b>        | <b>510,955</b>    | <b>528,446</b>    | <b>343,205</b>    | <b>460,527</b>    | <b>3.63</b>       | <b>34.18</b>       |
| Hungary                          | 8,510                 | 8,529             | 8,005             | 12,194            | 15,831            | 0.12              | 29.83              |
| Poland                           | 219,058               | 246,422           | 349,377           | 245,442           | 157,505           | 1.24              | -35.83             |
| Russian Federation               | 151,866               | 250,563           | 168,616           | 83,339            | 285,821           | 2.25              | 242.96             |
| Commonwealth Independent States  | 13,898                | 5,441             | 2,448             | 2,230             | 1,370             | 0.01              | -38.57             |
| <b>NORTHERN EUROPE</b>           | <b>1,466,114</b>      | <b>1,667,741</b>  | <b>1,916,277</b>  | <b>1,881,518</b>  | <b>1,920,994</b>  | <b>15.12</b>      | <b>2.10</b>        |
| Denmark                          | 27,031                | 37,863            | 42,218            | 37,777            | 47,955            | 0.38              | 26.94              |
| Finland                          | 7,641                 | 20,239            | 34,243            | 27,132            | 12,701            | 0.10              | -53.19             |
| Norway                           | 26,459                | 26,145            | 33,434            | 29,319            | 31,666            | 0.25              | 8.01               |
| Sweden                           | 44,381                | 65,175            | 86,438            | 60,882            | 65,892            | 0.52              | 8.23               |
| United Kingdom                   | 1,360,602             | 1,518,319         | 1,719,944         | 1,726,408         | 1,762,780         | 13.88             | 2.11               |
| <b>SOUTHERN EUROPE</b>           | <b>1,175,541</b>      | <b>1,267,230</b>  | <b>1,321,647</b>  | <b>1,047,587</b>  | <b>1,022,986</b>  | <b>8.05</b>       | <b>-2.35</b>       |
| Italy                            | 368,660               | 401,112           | 430,607           | 271,701           | 217,935           | 1.72              | -19.79             |
| Portugal                         | 122,386               | 151,832           | 133,258           | 144,729           | 198,701           | 1.56              | 37.29              |
| Spain                            | 684,495               | 714,286           | 757,782           | 631,157           | 606,350           | 4.77              | -3.93              |
| <b>WESTERN EUROPE</b>            | <b>6,894,984</b>      | <b>7,207,665</b>  | <b>7,099,677</b>  | <b>6,069,140</b>  | <b>5,834,540</b>  | <b>45.93</b>      | <b>-3.87</b>       |
| Austria                          | 28,932                | 33,740            | 38,089            | 45,320            | 41,472            | 0.33              | -8.49              |
| Belgium                          | 590,669               | 659,138           | 639,845           | 535,764           | 502,913           | 3.96              | -6.13              |
| France                           | 4,931,430             | 5,052,091         | 4,749,129         | 3,741,482         | 3,622,303         | 28.51             | -3.19              |
| Germany                          | 909,077               | 991,489           | 1,190,061         | 1,345,079         | 1,270,357         | 10.00             | -5.56              |
| Netherlands                      | 306,490               | 333,399           | 308,401           | 265,059           | 252,072           | 1.98              | -4.90              |
| Switzerland                      | 128,386               | 137,808           | 174,152           | 136,436           | 145,423           | 1.14              | 6.59               |
| <b>MIDDLE EAST</b>               | <b>652,130</b>        | <b>790,419</b>    | <b>684,031</b>    | <b>710,608</b>    | <b>722,592</b>    | <b>5.69</b>       | <b>1.69</b>        |
| Egypt                            | 39,416                | 47,959            | 46,651            | 48,996            | 54,820            | 0.43              | 11.89              |
| Libya                            | 79,620                | 169,217           | 54,314            | 9,727             | 10,075            | 0.08              | 3.58               |
| Saudi Arabia                     | 270,861               | 287,878           | 301,567           | 383,848           | 387,097           | 3.05              | 0.85               |
| Syrian Arab Republic             | 6,817                 | 5,360             | 6,820             | 5,299             | 5,060             | 0.04              | -4.51              |
| United Arab Emirates             | 30,543                | 34,187            | 39,452            | 55,761            | 60,557            | 0.48              | 8.60               |
| Other countries of Middle East   | 224,873               | 245,818           | 235,227           | 206,977           | 204,983           | 1.61              | -0.96              |
| <b>NOT SPECIFIED</b>             | <b>1,094,956</b>      | <b>1,522,539</b>  | <b>1,718,959</b>  | <b>1,470,870</b>  | <b>1,615,759</b>  | <b>12.72</b>      | <b>9.85</b>        |
| Other countries of the World     | 1,061,780             | 1,490,179         | 1,691,279         | 1,444,794         | 1,582,892         | 12.46             | 9.56               |
| Nationals Residing Abroad        | 33,176                | 32,360            | 27,680            | 26,076            | 32,867            | 0.26              | 26.04              |

## MOZAMBIQUE

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>2,205,853</b> | <b>1,969,716</b> | <b>1,750,562</b> | <b>1,633,935</b> | <b>1,715,359</b> | <b>100.00</b>     | <b>4.98</b>        |
| <b>AFRICA</b>                          | <b>1,580,523</b>     | <b>1,411,327</b> | <b>1,255,301</b> | <b>1,274,842</b> | <b>1,352,973</b> | <b>78.87</b>      | <b>6.13</b>        |
| <b>EAST AFRICA</b>                     | <b>468,476</b>       | <b>419,328</b>   | <b>367,233</b>   | <b>123,034</b>   | <b>110,504</b>   | <b>6.44</b>       | <b>-10.18</b>      |
| Malawi                                 | 264,723              | 236,385          | 210,084          | 3,694            | 3,953            | 0.23              | 7.01               |
| Zambia                                 | 5,732                | 6,120            |                  | 16,800           |                  |                   |                    |
| Zimbabwe                               | 198,021              | 176,823          | 157,149          | 102,540          | 106,551          | 6.21              | 3.91               |
| <b>SOUTHERN AFRICA</b>                 | <b>1,035,964</b>     | <b>939,024</b>   | <b>834,547</b>   | <b>1,068,074</b> | <b>1,139,118</b> | <b>66.41</b>      | <b>6.65</b>        |
| South Africa                           | 971,868              | 872,017          | 774,995          | 1,045,322        | 1,118,410        | 65.20             | 6.99               |
| Swaziland                              | 64,096               | 67,007           | 59,552           | 22,752           | 20,708           | 1.21              | -8.98              |
| <b>OTHER AFRICA</b>                    | <b>76,083</b>        | <b>52,975</b>    | <b>53,521</b>    | <b>83,734</b>    | <b>103,351</b>   | <b>6.03</b>       | <b>23.43</b>       |
| Other countries of Africa              | 76,083               | 52,975           | 53,521           | 83,734           | 103,351          | 6.03              | 23.43              |
| <b>AMERICAS</b>                        | <b>135,488</b>       | <b>120,984</b>   | <b>107,523</b>   | <b>76,037</b>    | <b>68,524</b>    | <b>3.99</b>       | <b>-9.88</b>       |
| <b>NORTH AMERICA</b>                   | <b>76,603</b>        | <b>68,403</b>    | <b>60,792</b>    | <b>44,918</b>    | <b>39,345</b>    | <b>2.29</b>       | <b>-12.41</b>      |
| United States of America               | 76,603               | 68,403           | 60,792           | 44,918           | 39,345           | 2.29              | -12.41             |
| <b>OTHER AMERICAS</b>                  | <b>58,885</b>        | <b>52,581</b>    | <b>46,731</b>    | <b>31,119</b>    | <b>29,179</b>    | <b>1.70</b>       | <b>-6.23</b>       |
| Other countries of the Americas        | 58,885               | 52,581           | 46,731           | 31,119           | 29,179           | 1.70              | -6.23              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>28,661</b>        | <b>25,593</b>    | <b>22,745</b>    | <b>42,407</b>    | <b>41,980</b>    | <b>2.45</b>       | <b>-1.01</b>       |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>28,661</b>        | <b>25,593</b>    | <b>22,745</b>    | <b>42,407</b>    | <b>41,980</b>    | <b>2.45</b>       | <b>-1.01</b>       |
| All countries of Asia                  | 28,661               | 25,593           | 22,745           | 42,407           | 41,980           | 2.45              | -1.01              |
| <b>EUROPE</b>                          | <b>444,506</b>       | <b>396,922</b>   | <b>352,760</b>   | <b>212,969</b>   | <b>221,009</b>   | <b>12.88</b>      | <b>3.78</b>        |
| <b>NORTHERN EUROPE</b>                 | <b>57,322</b>        | <b>51,186</b>    | <b>43,932</b>    | <b>33,944</b>    | <b>35,956</b>    | <b>2.10</b>       | <b>5.93</b>        |
| United Kingdom                         | 57,322               | 51,186           | 43,932           | 33,944           | 35,956           | 2.10              | 5.93               |
| <b>SOUTHERN EUROPE</b>                 | <b>86,504</b>        | <b>77,244</b>    | <b>156,124</b>   | <b>36,114</b>    | <b>34,074</b>    | <b>1.99</b>       | <b>-5.65</b>       |
| Portugal                               | 86,504               | 77,244           | 156,124          | 36,114           | 34,074           | 1.99              | -5.65              |
| <b>OTHER EUROPE</b>                    | <b>300,680</b>       | <b>268,492</b>   | <b>152,704</b>   | <b>142,911</b>   | <b>150,979</b>   | <b>8.80</b>       | <b>5.65</b>        |
| Other countries of Europe              | 300,680              | 268,492          | 152,704          | 142,911          | 150,979          | 8.80              | 5.65               |
| <b>NOT SPECIFIED</b>                   | <b>16,675</b>        | <b>14,890</b>    | <b>12,233</b>    | <b>27,680</b>    | <b>30,873</b>    | <b>1.80</b>       | <b>11.54</b>       |
| Other countries of the World           | 16,675               | 14,890           | 12,233           | 27,680           | 30,873           | 1.80              | 11.54              |

## MYANMAR

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b> (*)                       | <b>1,058,995</b> | <b>2,044,307</b> | <b>3,081,412</b> | <b>4,681,020</b> | <b>2,907,207</b> | <b>100.00</b>     | <b>-37.89</b>      |
| <b>AFRICA</b>                          | <b>1,598</b>     | <b>2,688</b>     | <b>3,321</b>     | <b>3,829</b>     | <b>3,765</b>     | <b>0.13</b>       | <b>-1.67</b>       |
| <b>OTHER AFRICA</b>                    | <b>1,598</b>     | <b>2,688</b>     | <b>3,321</b>     | <b>3,829</b>     | <b>3,765</b>     | <b>0.13</b>       | <b>-1.67</b>       |
| All countries of Africa                | 1,598            | 2,688            | 3,321            | 3,829            | 3,765            | 0.13              | -1.67              |
| <b>AMERICAS</b>                        | <b>47,609</b>    | <b>67,253</b>    | <b>81,942</b>    | <b>93,441</b>    | <b>102,534</b>   | <b>3.53</b>       | <b>9.73</b>        |
| <b>NORTH AMERICA</b>                   | <b>44,074</b>    | <b>62,628</b>    | <b>74,899</b>    | <b>83,866</b>    | <b>91,512</b>    | <b>3.15</b>       | <b>9.12</b>        |
| Canada                                 | 6,485            | 8,975            | 12,268           | 14,051           | 15,024           | 0.52              | 6.92               |
| United States of America               | 37,589           | 53,653           | 62,631           | 69,815           | 76,488           | 2.63              | 9.56               |
| <b>OTHER AMERICAS</b>                  | <b>3,535</b>     | <b>4,625</b>     | <b>7,043</b>     | <b>9,575</b>     | <b>11,022</b>    | <b>0.38</b>       | <b>15.11</b>       |
| Other countries of the Americas        | 3,535            | 4,625            | 7,043            | 9,575            | 11,022           | 0.38              | 15.11              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>848,063</b>   | <b>1,747,299</b> | <b>2,719,059</b> | <b>4,283,022</b> | <b>2,459,004</b> | <b>84.58</b>      | <b>-42.59</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>238,185</b>   | <b>350,038</b>   | <b>994,009</b>   | <b>2,291,858</b> | <b>702,037</b>   | <b>24.15</b>      | <b>-69.37</b>      |
| China                                  | 128,804          | 187,770          | 809,399          | 2,102,677        | 498,656          | 17.15             | -76.28             |
| Hong Kong (China)                      | 4,826            | 7,874            | 8,522            | 2,913            | 1,260            | 0.04              | -56.75             |
| Japan                                  | 47,690           | 68,761           | 83,434           | 90,312           | 100,784          | 3.47              | 11.60              |
| Korea, Republic of                     | 34,805           | 54,934           | 58,472           | 63,715           | 64,397           | 2.22              | 1.07               |
| Taiwan Province of China               | 22,060           | 30,699           | 32,664           | 31,735           | 36,118           | 1.24              | 13.81              |
| Other countries of North-East Asia     |                  |                  | 1,518            | 506              | 822              | 0.03              | 62.45              |
| <b>SOUTH-EAST ASIA</b>                 | <b>583,397</b>   | <b>1,273,859</b> | <b>1,598,299</b> | <b>1,765,885</b> | <b>1,716,129</b> | <b>59.03</b>      | <b>-2.82</b>       |
| Indonesia                              | 5,637            | 10,274           | 16,345           | 14,683           | 11,022           | 0.38              | -24.93             |
| Malaysia                               | 30,499           | 39,758           | 46,534           | 40,852           | 43,931           | 1.51              | 7.54               |
| Philippines                            | 4,753            | 7,578            | 16,709           | 19,075           | 16,421           | 0.56              | -13.91             |
| Singapore                              | 26,296           | 39,140           | 47,692           | 45,125           | 50,198           | 1.73              | 11.24              |
| Thailand                               | 501,957          | 1,155,454        | 1,434,416        | 1,604,212        | 1,537,957        | 52.90             | -4.13              |
| Viet Nam                               | 11,472           | 17,453           | 28,495           | 31,150           | 48,869           | 1.68              | 56.88              |
| Other countries of South-East Asia     | 2,783            | 4,202            | 8,108            | 10,788           | 7,731            | 0.27              | -28.34             |
| <b>AUSTRALASIA</b>                     | <b>20,603</b>    | <b>28,036</b>    | <b>33,265</b>    | <b>35,367</b>    | <b>39,036</b>    | <b>1.34</b>       | <b>10.37</b>       |
| Australia                              | 18,261           | 24,718           | 29,175           | 30,820           | 34,010           | 1.17              | 10.35              |
| New Zealand                            | 2,342            | 3,318            | 4,090            | 4,547            | 5,026            | 0.17              | 10.53              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>5,878</b>     | <b>95,366</b>    | <b>93,486</b>    | <b>189,912</b>   | <b>1,802</b>     | <b>0.06</b>       | <b>-99.05</b>      |
| Other countries of Asia                | 5,831            | 95,323           | 93,330           | 189,713          | 1,668            | 0.06              | -99.12             |
| Other countries of Oceania             | 47               | 43               | 156              | 199              | 134              | 0.00              | -32.66             |
| <b>EUROPE</b>                          | <b>139,373</b>   | <b>168,346</b>   | <b>200,420</b>   | <b>224,733</b>   | <b>254,500</b>   | <b>8.75</b>       | <b>13.25</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>9,077</b>     | <b>10,183</b>    | <b>13,592</b>    | <b>15,433</b>    | <b>17,555</b>    | <b>0.60</b>       | <b>13.75</b>       |
| Russian Federation                     | 3,749            | 4,117            | 4,835            | 4,138            | 5,487            | 0.19              | 32.60              |
| Other countries Central/East Europe    | 5,328            | 6,066            | 8,757            | 11,295           | 12,068           | 0.42              | 6.84               |
| <b>NORTHERN EUROPE</b>                 | <b>24,296</b>    | <b>40,891</b>    | <b>49,724</b>    | <b>54,363</b>    | <b>60,334</b>    | <b>2.08</b>       | <b>10.98</b>       |
| Denmark                                |                  | 3,628            | 4,347            | 4,998            | 4,909            | 0.17              | -1.78              |
| Sweden                                 |                  | 4,060            | 4,456            | 4,245            | 4,618            | 0.16              | 8.79               |
| United Kingdom                         | 24,296           | 33,203           | 40,921           | 45,120           | 50,807           | 1.75              | 12.60              |
| <b>SOUTHERN EUROPE</b>                 | <b>17,518</b>    | <b>17,316</b>    | <b>20,568</b>    | <b>23,999</b>    | <b>30,734</b>    | <b>1.06</b>       | <b>28.06</b>       |
| Italy                                  | 10,830           | 11,728           | 12,613           | 14,841           | 17,969           | 0.62              | 21.08              |
| Spain                                  | 6,688            | 5,588            | 7,955            | 9,158            | 12,765           | 0.44              | 39.39              |
| <b>WESTERN EUROPE</b>                  | <b>69,277</b>    | <b>91,404</b>    | <b>106,029</b>   | <b>118,693</b>   | <b>131,835</b>   | <b>4.53</b>       | <b>11.07</b>       |
| Austria                                | 3,489            | 3,959            | 4,022            | 4,398            | 4,857            | 0.17              | 10.44              |
| Belgium                                | 4,627            | 5,946            | 6,252            | 6,666            | 7,783            | 0.27              | 16.76              |
| France                                 | 30,064           | 35,462           | 41,453           | 47,435           | 52,304           | 1.80              | 10.26              |
| Germany                                | 23,063           | 27,712           | 32,265           | 35,727           | 39,044           | 1.34              | 9.28               |
| Netherlands                            |                  | 8,778            | 10,770           | 12,174           | 13,950           | 0.48              | 14.59              |
| Switzerland                            | 8,034            | 9,547            | 11,267           | 12,293           | 13,897           | 0.48              | 13.05              |
| <b>OTHER EUROPE</b>                    | <b>19,205</b>    | <b>8,552</b>     | <b>10,507</b>    | <b>12,245</b>    | <b>14,042</b>    | <b>0.48</b>       | <b>14.68</b>       |
| Other countries of Europe              | 19,205           | 8,552            | 10,507           | 12,245           | 14,042           | 0.48              | 14.68              |

## MYANMAR

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                               | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|-------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>            | <b>3,747</b>  | <b>3,396</b>  | <b>4,714</b>  | <b>5,527</b>  | <b>7,153</b>  | <b>0.25</b>       | <b>29.42</b>       |
| All countries of Middle East  | 3,747         | 3,396         | 4,714         | 5,527         | 7,153         | 0.25              | 29.42              |
| <b>SOUTH ASIA</b>             | <b>18,605</b> | <b>55,325</b> | <b>71,956</b> | <b>70,468</b> | <b>80,251</b> | <b>2.76</b>       | <b>13.88</b>       |
| Bangladesh                    | 1,737         | 1,981         | 3,654         | 4,237         | 7,880         | 0.27              | 85.98              |
| India                         | 16,868        | 52,284        | 62,117        | 59,692        | 63,864        | 2.20              | 6.99               |
| Pakistan                      |               | 1,060         | 1,427         | 1,647         | 2,613         | 0.09              | 58.65              |
| Other countries of South Asia |               |               | 4,758         | 4,892         | 5,894         | 0.20              | 20.48              |

## MYANMAR

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  |     | 2012             | 2013             | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----|------------------|------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>4,013,667</b> | <b>6,301,127</b> | <b>27,732,711</b> | <b>42,129,180</b> | <b>31,979,277</b> | <b>100.00</b>     | <b>-24.09</b>      |
| <b>AFRICA</b>                          |     | <b>11,186</b>    | <b>18,816</b>    | <b>29,889</b>     | <b>34,461</b>     | <b>41,415</b>     | <b>0.13</b>       | <b>20.18</b>       |
| <b>OTHER AFRICA</b>                    |     | <b>11,186</b>    | <b>18,816</b>    | <b>29,889</b>     | <b>34,461</b>     | <b>41,415</b>     | <b>0.13</b>       | <b>20.18</b>       |
| All countries of Africa                |     | 11,186           | 18,816           | 29,889            | 34,461            | 41,415            | 0.13              | 20.18              |
| <b>AMERICAS</b>                        |     | <b>333,263</b>   | <b>470,771</b>   | <b>737,478</b>    | <b>840,969</b>    | <b>1,127,874</b>  | <b>3.53</b>       | <b>34.12</b>       |
| <b>NORTH AMERICA</b>                   |     | <b>308,518</b>   | <b>438,396</b>   | <b>674,091</b>    | <b>754,794</b>    | <b>1,006,632</b>  | <b>3.15</b>       | <b>33.37</b>       |
| Canada                                 |     | 45,395           | 62,825           | 110,412           | 126,459           | 165,264           | 0.52              | 30.69              |
| United States of America               |     | 263,123          | 375,571          | 563,679           | 628,335           | 841,368           | 2.63              | 33.90              |
| <b>OTHER AMERICAS</b>                  |     | <b>24,745</b>    | <b>32,375</b>    | <b>63,387</b>     | <b>86,175</b>     | <b>121,242</b>    | <b>0.38</b>       | <b>40.69</b>       |
| Other countries of the Americas        |     | 24,745           | 32,375           | 63,387            | 86,175            | 121,242           | 0.38              | 40.69              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>2,537,143</b> | <b>4,440,765</b> | <b>24,471,534</b> | <b>38,547,153</b> | <b>27,049,044</b> | <b>84.58</b>      | <b>-29.83</b>      |
| <b>NORTH-EAST ASIA</b>                 |     | <b>1,121,302</b> | <b>1,769,726</b> | <b>8,946,081</b>  | <b>9,736,137</b>  | <b>7,722,407</b>  | <b>24.15</b>      | <b>-20.68</b>      |
| China                                  |     | 495,635          | 633,850          | 7,284,591         | 8,033,508         | 5,485,216         | 17.15             | -31.72             |
| Hong Kong (China)                      |     | 33,782           | 55,118           | 76,698            | 26,217            | 13,860            | 0.04              | -47.13             |
| Japan                                  |     | 333,830          | 481,327          | 750,906           | 812,808           | 1,108,624         | 3.47              | 36.39              |
| Korea, Republic of                     |     | 243,635          | 384,538          | 526,248           | 573,435           | 708,367           | 2.22              | 23.53              |
| Taiwan Province of China               |     |                  | 214,893          | 293,976           | 285,615           | 397,298           | 1.24              | 39.10              |
| Other countries of North-East Asia     |     | 14,420           |                  | 13,662            | 4,554             | 9,042             | 0.03              | 98.55              |
| <b>SOUTH-EAST ASIA</b>                 |     | <b>1,057,959</b> | <b>1,777,811</b> | <b>14,384,694</b> | <b>26,783,505</b> | <b>18,877,419</b> | <b>59.03</b>      | <b>-29.52</b>      |
| Indonesia                              |     |                  | 71,918           | 147,105           | 132,147           | 121,242           | 0.38              | -8.25              |
| Malaysia                               |     | 213,493          | 278,306          | 418,806           | 367,668           | 483,241           | 1.51              | 31.43              |
| Philippines                            |     |                  | 53,046           | 150,381           | 171,675           | 180,631           | 0.56              | 5.22               |
| Singapore                              |     | 184,072          | 273,980          | 429,228           | 406,125           | 552,178           | 1.73              | 35.96              |
| Thailand                               |     | 660,394          | 978,390          | 12,909,744        | 25,328,448        | 16,917,527        | 52.90             | -33.21             |
| Viet Nam                               |     |                  | 122,171          | 256,455           | 280,350           | 537,559           | 1.68              | 91.75              |
| Other countries of South-East Asia     |     |                  |                  | 72,975            | 97,092            | 85,041            | 0.27              | -12.41             |
| <b>AUSTRALASIA</b>                     |     | <b>144,221</b>   | <b>196,252</b>   | <b>299,385</b>    | <b>318,303</b>    | <b>429,396</b>    | <b>1.34</b>       | <b>34.90</b>       |
| Australia                              |     | 127,827          | 173,026          | 262,575           | 277,380           | 374,110           | 1.17              | 34.87              |
| New Zealand                            |     | 16,394           | 23,226           | 36,810            | 40,923            | 55,286            | 0.17              | 35.10              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>213,661</b>   | <b>696,976</b>   | <b>841,374</b>    | <b>1,709,208</b>  | <b>19,822</b>     | <b>0.06</b>       | <b>-98.84</b>      |
| Other countries of Asia                |     | 213,332          | 696,675          | 839,970           | 1,707,417         | 18,348            | 0.06              | -98.93             |
| Other countries of Oceania             |     | 329              | 301              | 1,404             | 1,791             | 1,474             | 0.00              | -17.70             |
| <b>EUROPE</b>                          |     | <b>975,611</b>   | <b>1,178,422</b> | <b>1,803,780</b>  | <b>2,022,597</b>  | <b>2,799,500</b>  | <b>8.75</b>       | <b>38.41</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>63,539</b>    | <b>71,281</b>    | <b>122,328</b>    | <b>138,897</b>    | <b>193,105</b>    | <b>0.60</b>       | <b>39.03</b>       |
| Russian Federation                     |     | 26,243           | 28,819           | 43,515            | 37,242            | 60,357            | 0.19              | 62.07              |
| Other countries Central/East Europe    |     | 37,296           | 42,462           | 78,813            | 101,655           | 132,748           | 0.42              | 30.59              |
| <b>NORTHERN EUROPE</b>                 |     | <b>170,072</b>   | <b>286,237</b>   | <b>447,516</b>    | <b>489,267</b>    | <b>663,674</b>    | <b>2.08</b>       | <b>35.65</b>       |
| Denmark                                |     |                  | 25,396           | 39,123            | 44,982            | 53,999            | 0.17              | 20.05              |
| Sweden                                 |     |                  | 28,420           | 40,104            | 38,205            | 50,798            | 0.16              | 32.96              |
| United Kingdom                         |     | 170,072          | 232,421          | 368,289           | 406,080           | 558,877           | 1.75              | 37.63              |
| <b>SOUTHERN EUROPE</b>                 |     | <b>122,626</b>   | <b>121,212</b>   | <b>185,112</b>    | <b>215,991</b>    | <b>338,074</b>    | <b>1.06</b>       | <b>56.52</b>       |
| Italy                                  |     | 75,810           | 82,096           | 113,517           | 133,569           | 197,659           | 0.62              | 47.98              |
| Spain                                  |     | 46,816           | 39,116           | 71,595            | 82,422            | 140,415           | 0.44              | 70.36              |
| <b>WESTERN EUROPE</b>                  |     | <b>484,939</b>   | <b>639,828</b>   | <b>954,261</b>    | <b>1,068,237</b>  | <b>1,450,185</b>  | <b>4.53</b>       | <b>35.75</b>       |
| Austria                                |     | 24,423           | 27,713           | 36,198            | 39,582            | 53,427            | 0.17              | 34.98              |
| Belgium                                |     | 32,389           | 41,622           | 56,268            | 59,994            | 85,613            | 0.27              | 42.70              |
| France                                 |     | 210,448          | 248,234          | 373,077           | 426,915           | 575,344           | 1.80              | 34.77              |
| Germany                                |     | 161,441          | 193,984          | 290,385           | 321,543           | 429,484           | 1.34              | 33.57              |
| Netherlands                            |     |                  | 61,446           | 96,930            | 109,566           | 153,450           | 0.48              | 40.05              |
| Switzerland                            |     | 56,238           | 66,829           | 101,403           | 110,637           | 152,867           | 0.48              | 38.17              |
| <b>OTHER EUROPE</b>                    |     | <b>134,435</b>   | <b>59,864</b>    | <b>94,563</b>     | <b>110,205</b>    | <b>154,462</b>    | <b>0.48</b>       | <b>40.16</b>       |
| Other countries of Europe              |     | 134,435          | 59,864           | 94,563            | 110,205           | 154,462           | 0.48              | 40.16              |

## MYANMAR

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                               | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>            | <b>26,229</b>  | <b>23,772</b>  | <b>42,426</b>  | <b>49,743</b>  | <b>78,683</b>  | <b>0.25</b>       | <b>58.18</b>       |
| All countries of Middle East  | 26,229         | 23,772         | 42,426         | 49,743         | 78,683         | 0.25              | 58.18              |
| <b>SOUTH ASIA</b>             | <b>130,235</b> | <b>168,581</b> | <b>647,604</b> | <b>634,257</b> | <b>882,761</b> | <b>2.76</b>       | <b>39.18</b>       |
| Bangladesh                    | 12,159         | 13,867         | 32,886         | 38,133         | 86,680         | 0.27              | 127.31             |
| India                         | 118,076        | 147,294        | 559,053        | 537,273        | 702,504        | 2.20              | 30.75              |
| Pakistan                      |                | 7,420          | 12,843         | 14,823         | 28,743         | 0.09              | 93.91              |
| Other countries of South Asia |                |                | 42,822         | 44,028         | 64,834         | 0.20              | 47.26              |



## NAMIBIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>1,078,935</b> | <b>1,176,041</b> | <b>1,320,062</b> | <b>1,387,771</b> | <b>1,469,258</b> | <b>100.00</b>     | <b>5.87</b>        |
| <b>AFRICA</b>                    | <b>826,688</b>   | <b>912,861</b>   | <b>1,029,474</b> | <b>1,083,284</b> | <b>1,093,859</b> | <b>74.45</b>      | <b>0.98</b>        |
| <b>EAST AFRICA</b>               | <b>134,535</b>   | <b>155,358</b>   | <b>187,076</b>   | <b>218,694</b>   | <b>273,744</b>   | <b>18.63</b>      | <b>25.17</b>       |
| Zambia                           | 80,515           | 98,792           | 125,889          | 147,754          | 190,457          | 12.96             | 28.90              |
| Zimbabwe                         | 54,020           | 56,566           | 61,187           | 70,940           | 83,287           | 5.67              | 17.40              |
| <b>CENTRAL AFRICA</b>            | <b>379,842</b>   | <b>426,025</b>   | <b>470,747</b>   | <b>447,038</b>   | <b>398,939</b>   | <b>27.15</b>      | <b>-10.76</b>      |
| Angola                           | 379,842          | 426,025          | 470,747          | 447,038          | 398,939          | 27.15             | -10.76             |
| <b>SOUTHERN AFRICA</b>           | <b>294,666</b>   | <b>309,011</b>   | <b>348,427</b>   | <b>396,913</b>   | <b>392,709</b>   | <b>26.73</b>      | <b>-1.06</b>       |
| Botswana                         | 25,273           | 31,829           | 36,274           | 45,049           | 50,665           | 3.45              | 12.47              |
| South Africa                     | 269,393          | 277,182          | 312,153          | 351,864          | 342,044          | 23.28             | -2.79              |
| <b>OTHER AFRICA</b>              | <b>17,645</b>    | <b>22,467</b>    | <b>23,224</b>    | <b>20,639</b>    | <b>28,467</b>    | <b>1.94</b>       | <b>37.93</b>       |
| Other countries of Africa        | 17,645           | 22,467           | 23,224           | 20,639           | 28,467           | 1.94              | 37.93              |
| <b>AMERICAS</b>                  | <b>26,635</b>    | <b>29,097</b>    | <b>31,213</b>    | <b>34,294</b>    | <b>37,436</b>    | <b>2.55</b>       | <b>9.16</b>        |
| <b>NORTH AMERICA</b>             | <b>24,243</b>    | <b>26,116</b>    | <b>28,786</b>    | <b>32,345</b>    | <b>35,624</b>    | <b>2.42</b>       | <b>10.14</b>       |
| Canada                           | 5,539            | 6,959            | 7,361            | 7,915            | 8,360            | 0.57              | 5.62               |
| United States of America         | 18,704           | 19,157           | 21,425           | 24,430           | 27,264           | 1.86              | 11.60              |
| <b>SOUTH AMERICA</b>             | <b>2,392</b>     | <b>2,981</b>     | <b>2,427</b>     | <b>1,949</b>     | <b>1,812</b>     | <b>0.12</b>       | <b>-7.03</b>       |
| Brazil                           | 2,392            | 2,981            | 2,427            | 1,949            | 1,812            | 0.12              | -7.03              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>13,803</b>    | <b>16,891</b>    | <b>20,133</b>    | <b>19,009</b>    | <b>21,312</b>    | <b>1.45</b>       | <b>12.12</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>5,830</b>     | <b>9,910</b>     | <b>11,583</b>    | <b>11,500</b>    | <b>12,512</b>    | <b>0.85</b>       | <b>8.80</b>        |
| China                            | 5,830            | 9,910            | 11,583           | 11,500           | 12,512           | 0.85              | 8.80               |
| <b>AUSTRALASIA</b>               | <b>7,973</b>     | <b>6,981</b>     | <b>8,550</b>     | <b>7,509</b>     | <b>8,800</b>     | <b>0.60</b>       | <b>17.19</b>       |
| Australia                        | 7,973            | 6,981            | 8,550            | 7,509            | 8,800            | 0.60              | 17.19              |
| <b>EUROPE</b>                    | <b>198,219</b>   | <b>199,655</b>   | <b>221,810</b>   | <b>233,717</b>   | <b>297,539</b>   | <b>20.25</b>      | <b>27.31</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>2,293</b>     | <b>2,168</b>     | <b>2,216</b>     | <b>2,490</b>     | <b>2,650</b>     | <b>0.18</b>       | <b>6.43</b>        |
| Russian Federation               | 2,293            | 2,168            | 2,216            | 2,490            | 2,650            | 0.18              | 6.43               |
| <b>NORTHERN EUROPE</b>           | <b>31,522</b>    | <b>31,603</b>    | <b>35,904</b>    | <b>33,942</b>    | <b>42,332</b>    | <b>2.88</b>       | <b>24.72</b>       |
| United Kingdom                   | 21,035           | 23,185           | 25,653           | 25,412           | 31,558           | 2.15              | 24.19              |
| Scandinavia                      | 10,487           | 8,418            | 10,251           | 8,530            | 10,774           | 0.73              | 26.31              |
| <b>SOUTHERN EUROPE</b>           | <b>26,810</b>    | <b>28,585</b>    | <b>28,916</b>    | <b>32,589</b>    | <b>32,455</b>    | <b>2.21</b>       | <b>-0.41</b>       |
| Italy                            | 9,335            | 8,780            | 8,922            | 10,460           | 13,228           | 0.90              | 26.46              |
| Portugal                         | 12,679           | 14,048           | 13,720           | 15,583           | 10,988           | 0.75              | -29.49             |
| Spain                            | 4,796            | 5,757            | 6,274            | 6,546            | 8,239            | 0.56              | 25.86              |
| <b>WESTERN EUROPE</b>            | <b>130,304</b>   | <b>130,790</b>   | <b>145,453</b>   | <b>155,383</b>   | <b>202,096</b>   | <b>13.75</b>      | <b>30.06</b>       |
| Austria                          | 6,288            | 5,875            | 7,042            | 5,943            | 7,618            | 0.52              | 28.18              |
| Belgium                          | 5,739            | 7,329            | 7,309            | 9,032            | 11,498           | 0.78              | 27.30              |
| France                           | 15,937           | 15,911           | 19,577           | 20,189           | 23,484           | 1.60              | 16.32              |
| Germany                          | 80,127           | 79,551           | 86,121           | 90,729           | 122,142          | 8.31              | 34.62              |
| Netherlands                      | 11,890           | 10,276           | 11,137           | 13,967           | 20,169           | 1.37              | 44.40              |
| Switzerland                      | 10,323           | 11,848           | 14,267           | 15,523           | 17,185           | 1.17              | 10.71              |
| <b>OTHER EUROPE</b>              | <b>7,290</b>     | <b>6,509</b>     | <b>9,321</b>     | <b>9,313</b>     | <b>18,006</b>    | <b>1.23</b>       | <b>93.34</b>       |
| Other countries of Europe        | 7,290            | 6,509            | 9,321            | 9,313            | 18,006           | 1.23              | 93.34              |
| <b>NOT SPECIFIED</b>             | <b>13,590</b>    | <b>17,537</b>    | <b>17,432</b>    | <b>17,467</b>    | <b>19,112</b>    | <b>1.30</b>       | <b>9.42</b>        |
| Other countries of the World     | 13,590           | 17,537           | 17,432           | 17,467           | 19,112           | 1.30              | 9.42               |

## NAMIBIA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>1,245,240</b> | <b>1,327,142</b> | <b>1,429,307</b> | <b>1,487,651</b> |      |                   |                    |
| <b>AFRICA</b>                    | <b>976,217</b>   | <b>1,049,827</b> | <b>1,121,303</b> | <b>1,170,466</b> |      |                   |                    |
| <b>EAST AFRICA</b>               | <b>226,330</b>   | <b>221,683</b>   | <b>219,553</b>   | <b>238,677</b>   |      |                   |                    |
| Zambia                           | 170,721          | 162,086          | 155,168          | 163,406          |      |                   |                    |
| Zimbabwe                         | 55,609           | 59,597           | 64,385           | 75,271           |      |                   |                    |
| <b>CENTRAL AFRICA</b>            | <b>411,000</b>   | <b>465,675</b>   | <b>503,451</b>   | <b>488,320</b>   |      |                   |                    |
| Angola                           | 411,000          | 465,675          | 503,451          | 488,320          |      |                   |                    |
| <b>SOUTHERN AFRICA</b>           | <b>320,075</b>   | <b>338,560</b>   | <b>373,608</b>   | <b>422,040</b>   |      |                   |                    |
| Botswana                         | 28,217           | 35,325           | 39,334           | 50,234           |      |                   |                    |
| South Africa                     | 291,858          | 303,235          | 334,274          | 371,806          |      |                   |                    |
| <b>OTHER AFRICA</b>              | <b>18,812</b>    | <b>23,909</b>    | <b>24,691</b>    | <b>21,429</b>    |      |                   |                    |
| Other countries of Africa        | 18,812           | 23,909           | 24,691           | 21,429           |      |                   |                    |
| <b>AMERICAS</b>                  | <b>28,625</b>    | <b>31,643</b>    | <b>34,695</b>    | <b>36,057</b>    |      |                   |                    |
| <b>NORTH AMERICA</b>             | <b>26,192</b>    | <b>28,642</b>    | <b>32,112</b>    | <b>34,012</b>    |      |                   |                    |
| Canada                           | 5,938            | 7,532            | 7,994            | 8,413            |      |                   |                    |
| United States of America         | 20,254           | 21,110           | 24,118           | 25,599           |      |                   |                    |
| <b>SOUTH AMERICA</b>             | <b>2,433</b>     | <b>3,001</b>     | <b>2,583</b>     | <b>2,045</b>     |      |                   |                    |
| Brazil                           | 2,433            | 3,001            | 2,583            | 2,045            |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>14,595</b>    | <b>17,799</b>    | <b>21,311</b>    | <b>19,588</b>    |      |                   |                    |
| <b>NORTH-EAST ASIA</b>           | <b>6,109</b>     | <b>10,358</b>    | <b>12,179</b>    | <b>11,874</b>    |      |                   |                    |
| China                            | 6,109            | 10,358           | 12,179           | 11,874           |      |                   |                    |
| <b>AUSTRALASIA</b>               | <b>8,486</b>     | <b>7,441</b>     | <b>9,132</b>     | <b>7,714</b>     |      |                   |                    |
| Australia                        | 8,486            | 7,441            | 9,132            | 7,714            |      |                   |                    |
| <b>EUROPE</b>                    | <b>209,905</b>   | <b>208,428</b>   | <b>232,664</b>   | <b>242,435</b>   |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>2,821</b>     | <b>2,290</b>     | <b>2,401</b>     | <b>2,741</b>     |      |                   |                    |
| Russian Federation               | 2,821            | 2,290            | 2,401            | 2,741            |      |                   |                    |
| <b>NORTHERN EUROPE</b>           | <b>34,828</b>    | <b>33,586</b>    | <b>38,661</b>    | <b>35,780</b>    |      |                   |                    |
| United Kingdom                   | 23,150           | 24,678           | 27,677           | 26,857           |      |                   |                    |
| Scandinavia                      | 11,678           | 8,908            | 10,984           | 8,923            |      |                   |                    |
| <b>SOUTHERN EUROPE</b>           | <b>29,118</b>    | <b>30,532</b>    | <b>31,313</b>    | <b>35,418</b>    |      |                   |                    |
| Italy                            | 9,591            | 9,033            | 9,171            | 10,647           |      |                   |                    |
| Portugal                         | 14,134           | 15,412           | 15,720           | 17,823           |      |                   |                    |
| Spain                            | 5,393            | 6,087            | 6,422            | 6,948            |      |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>134,716</b>   | <b>134,871</b>   | <b>147,720</b>   | <b>158,456</b>   |      |                   |                    |
| Austria                          | 6,480            | 5,991            | 7,224            | 6,103            |      |                   |                    |
| Belgium                          | 5,809            | 7,774            | 7,599            | 9,371            |      |                   |                    |
| France                           | 16,784           | 16,516           | 20,028           | 20,449           |      |                   |                    |
| Germany                          | 82,695           | 81,813           | 86,473           | 92,338           |      |                   |                    |
| Netherlands                      | 12,351           | 10,580           | 11,633           | 14,400           |      |                   |                    |
| Switzerland                      | 10,597           | 12,197           | 14,763           | 15,795           |      |                   |                    |
| <b>OTHER EUROPE</b>              | <b>8,422</b>     | <b>7,149</b>     | <b>12,569</b>    | <b>10,040</b>    |      |                   |                    |
| Other countries of Europe        | 8,422            | 7,149            | 12,569           | 10,040           |      |                   |                    |
| <b>NOT SPECIFIED</b>             | <b>15,898</b>    | <b>19,445</b>    | <b>19,334</b>    | <b>19,105</b>    |      |                   |                    |
| Other countries of the World     | 15,898           | 19,445           | 19,334           | 19,105           |      |                   |                    |

## NEPAL

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>803,092</b> | <b>797,616</b> | <b>790,118</b> | <b>538,970</b> | <b>753,002</b> | <b>100.00</b>     | <b>39.71</b>       |
| <b>AFRICA</b>                    | <b>1,324</b>   |                |                | <b>2,800</b>   | <b>2,975</b>   | <b>0.40</b>       | <b>6.25</b>        |
| <b>SOUTHERN AFRICA</b>           | <b>1,324</b>   |                |                | <b>2,800</b>   | <b>2,975</b>   | <b>0.40</b>       | <b>6.25</b>        |
| South Africa                     | 1,324          |                |                | 2,800          | 2,975          | 0.40              | 6.25               |
| <b>AMERICAS</b>                  | <b>67,203</b>  | <b>59,487</b>  | <b>61,440</b>  | <b>54,224</b>  | <b>72,888</b>  | <b>9.68</b>       | <b>34.42</b>       |
| <b>NORTH AMERICA</b>             | <b>63,956</b>  | <b>59,487</b>  | <b>61,440</b>  | <b>52,216</b>  | <b>67,769</b>  | <b>9.00</b>       | <b>29.79</b>       |
| Canada                           | 13,507         | 12,132         | 11,610         | 8,398          | 12,491         | 1.66              | 48.74              |
| Mexico                           | 1,464          |                |                | 1,131          | 1,633          | 0.22              | 44.39              |
| United States of America         | 48,985         | 47,355         | 49,830         | 42,687         | 53,645         | 7.12              | 25.67              |
| <b>SOUTH AMERICA</b>             | <b>3,247</b>   |                |                | <b>2,008</b>   | <b>5,119</b>   | <b>0.68</b>       | <b>154.93</b>      |
| Argentina                        | 1,617          |                |                | 1,264          | 2,088          | 0.28              | 65.19              |
| Brazil                           | 1,630          |                |                |                | 2,047          | 0.27              |                    |
| Chile                            |                |                |                | 744            | 984            | 0.13              | 32.26              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>230,911</b> | <b>260,502</b> | <b>268,506</b> | <b>203,484</b> | <b>267,176</b> | <b>35.48</b>      | <b>31.30</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>135,335</b> | <b>169,243</b> | <b>182,028</b> | <b>108,010</b> | <b>158,580</b> | <b>21.06</b>      | <b>46.82</b>       |
| China                            | 71,861         | 113,173        | 123,805        | 66,984         | 104,005        | 13.81             | 55.27              |
| Japan                            | 28,642         | 26,694         | 25,829         | 17,613         | 22,979         | 3.05              | 30.47              |
| Korea, Republic of               | 26,004         | 19,714         | 23,205         | 18,112         | 25,171         | 3.34              | 38.97              |
| Taiwan Province of China         | 8,828          | 9,662          | 9,189          | 5,301          | 6,425          | 0.85              | 21.20              |
| <b>SOUTH-EAST ASIA</b>           | <b>69,789</b>  | <b>65,982</b>  | <b>58,745</b>  | <b>74,245</b>  | <b>79,783</b>  | <b>10.60</b>      | <b>7.46</b>        |
| Cambodia                         | 862            |                |                |                |                |                   |                    |
| Indonesia                        | 1,500          |                |                | 2,295          | 2,901          | 0.39              | 26.41              |
| Malaysia                         | 11,780         | 18,842         | 18,915         | 9,855          | 13,669         | 1.82              | 38.70              |
| Myanmar                          | 9,470          |                |                | 21,631         | 25,769         | 3.42              | 19.13              |
| Philippines                      | 1,757          |                |                | 2,212          | 2,487          | 0.33              | 12.43              |
| Singapore                        | 5,626          | 6,171          | 6,408          | 3,905          | 4,849          | 0.64              | 24.17              |
| Thailand                         | 36,618         | 40,969         | 33,422         | 30,953         | 26,722         | 3.55              | -13.67             |
| Viet Nam                         | 2,176          |                |                | 3,394          | 3,386          | 0.45              | -0.24              |
| <b>AUSTRALASIA</b>               | <b>25,787</b>  | <b>25,277</b>  | <b>27,733</b>  | <b>21,229</b>  | <b>28,813</b>  | <b>3.83</b>       | <b>35.72</b>       |
| Australia                        | 22,030         | 22,469         | 24,516         | 18,619         | 25,507         | 3.39              | 36.99              |
| New Zealand                      | 3,757          | 2,808          | 3,217          | 2,610          | 3,306          | 0.44              | 26.67              |
| <b>EUROPE</b>                    | <b>216,964</b> | <b>141,299</b> | <b>147,436</b> | <b>118,838</b> | <b>167,997</b> | <b>22.31</b>      | <b>41.37</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>24,672</b>  |                |                | <b>12,215</b>  | <b>12,577</b>  | <b>1.67</b>       | <b>2.96</b>        |
| Bulgaria                         | 1,229          |                |                |                |                |                   |                    |
| Czech Republic                   | 3,592          |                |                | 3,259          | 3,081          | 0.41              | -5.46              |
| Poland                           | 5,689          |                |                | 2,374          | 2,701          | 0.36              | 13.77              |
| Romania                          | 1,336          |                |                |                |                |                   |                    |
| Russian Federation               | 9,673          |                |                | 4,895          | 4,998          | 0.66              | 2.10               |
| Slovakia                         | 1,267          |                |                |                |                |                   |                    |
| Ukraine                          | 1,886          |                |                | 1,687          | 1,797          | 0.24              | 6.52               |
| <b>NORTHERN EUROPE</b>           | <b>60,626</b>  | <b>47,393</b>  | <b>48,103</b>  | <b>42,093</b>  | <b>60,538</b>  | <b>8.04</b>       | <b>43.82</b>       |
| Denmark                          | 7,118          | 5,320          | 5,150          | 3,159          | 4,082          | 0.54              | 29.22              |
| Finland                          | 2,464          |                |                | 1,844          | 1,938          | 0.26              | 5.10               |
| Ireland                          | 2,018          |                |                | 1,989          | 2,666          | 0.35              | 34.04              |
| Norway                           | 3,280          | 2,551          | 2,470          | 2,557          | 2,899          | 0.38              | 13.38              |
| Sweden                           | 4,452          | 3,854          | 3,724          | 2,814          | 2,658          | 0.35              | -5.54              |
| United Kingdom                   | 41,294         | 35,668         | 36,759         | 29,730         | 46,295         | 6.15              | 55.72              |
| <b>SOUTHERN EUROPE</b>           | <b>31,039</b>  | <b>20,386</b>  | <b>23,457</b>  | <b>12,350</b>  | <b>22,166</b>  | <b>2.94</b>       | <b>79.48</b>       |
| Greece (*)                       | 691            |                |                |                |                |                   |                    |
| Italy                            | 14,614         | 9,974          | 10,347         | 5,609          | 9,911          | 1.32              | 76.70              |
| Portugal                         | 1,185          |                |                |                |                |                   |                    |
| Spain                            | 14,549         | 10,412         | 13,110         | 6,741          | 12,255         | 1.63              | 81.80              |
| <b>WESTERN EUROPE</b>            | <b>91,788</b>  | <b>67,983</b>  | <b>69,649</b>  | <b>47,019</b>  | <b>64,348</b>  | <b>8.55</b>       | <b>36.86</b>       |
| Austria                          | 3,797          | 3,131          | 3,320          | 2,676          | 2,741          | 0.36              | 2.43               |
| Belgium                          | 6,286          | 5,328          | 5,437          | 4,018          | 5,479          | 0.73              | 36.36              |

## NEPAL

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| France                           | 28,805         | 21,842         | 24,097         | 16,405         | 20,863         | 2.77              | 27.17              |
| Germany                          | 30,409         | 22,263         | 18,028         | 16,405         | 23,812         | 3.16              | 45.15              |
| Netherlands                      | 15,445         | 10,516         | 12,320         | 7,515          | 11,453         | 1.52              | 52.40              |
| Switzerland                      | 7,046          | 4,903          | 6,447          |                |                |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>8,839</b>   | <b>5,537</b>   | <b>6,227</b>   | <b>5,161</b>   | <b>8,368</b>   | <b>1.11</b>       | <b>62.14</b>       |
| Israel                           | 7,151          | 5,537          | 6,227          | 3,347          | 5,512          | 0.73              | 64.68              |
| Turkey                           | 1,688          |                |                | 1,814          | 2,856          | 0.38              | 57.44              |
| <b>MIDDLE EAST</b>               | <b>1,209</b>   |                |                |                |                |                   |                    |
| Saudi Arabia                     | 1,209          |                |                |                |                |                   |                    |
| <b>SOUTH ASIA</b>                | <b>261,813</b> | <b>240,496</b> | <b>198,704</b> | <b>142,507</b> | <b>209,356</b> | <b>27.80</b>      | <b>46.91</b>       |
| Afghanistan                      | 503            |                |                |                |                |                   |                    |
| Bangladesh                       | 16,764         | 22,410         | 21,851         | 14,831         | 23,440         | 3.11              | 58.05              |
| Bhutan                           | 4,183          |                |                | 5,428          | 6,595          | 0.88              | 21.50              |
| India                            | 165,815        | 180,974        | 135,343        | 75,124         | 118,249        | 15.70             | 57.41              |
| Pakistan                         | 5,072          | 4,376          | 3,964          | 2,757          | 3,551          | 0.47              | 28.80              |
| Sri Lanka                        | 69,476         | 32,736         | 37,546         | 44,367         | 57,521         | 7.64              | 29.65              |
| <b>NOT SPECIFIED</b>             | <b>23,668</b>  | <b>95,832</b>  | <b>114,032</b> | <b>17,117</b>  | <b>32,610</b>  | <b>4.33</b>       | <b>90.51</b>       |
| Other countries of the World     | 23,668         | 95,832         | 114,032        | 17,117         | 32,610         | 4.33              | 90.51              |

## NETHERLANDS

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  |     | 2012             | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----|------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>9,356,700</b> | <b>10,019,000</b> | <b>10,981,000</b> | <b>11,768,000</b> | <b>12,410,000</b> | <b>100.00</b>     | <b>5.46</b>        |
| <b>AFRICA</b>                          |     | <b>110,100</b>   | <b>119,000</b>    | <b>132,000</b>    | <b>127,000</b>    | <b>135,000</b>    | <b>1.09</b>       | <b>6.30</b>        |
| <b>OTHER AFRICA</b>                    |     | <b>110,100</b>   | <b>119,000</b>    | <b>132,000</b>    | <b>127,000</b>    | <b>135,000</b>    | <b>1.09</b>       | <b>6.30</b>        |
| All countries of Africa                |     | 110,100          | 119,000           | 132,000           | 127,000           | 135,000           | 1.09              | 6.30               |
| <b>AMERICAS</b>                        |     | <b>1,313,800</b> | <b>1,327,000</b>  | <b>1,421,000</b>  | <b>1,496,000</b>  | <b>1,636,000</b>  | <b>13.18</b>      | <b>9.36</b>        |
| <b>NORTH AMERICA</b>                   |     | <b>1,062,900</b> | <b>1,058,000</b>  | <b>1,126,000</b>  | <b>1,180,000</b>  | <b>1,328,000</b>  | <b>10.70</b>      | <b>12.54</b>       |
| Canada                                 |     | 131,400          | 139,000           | 142,000           | 154,000           | 154,000           | 1.24              |                    |
| United States of America               |     | 931,500          | 919,000           | 984,000           | 1,026,000         | 1,174,000         | 9.46              | 14.42              |
| <b>OTHER AMERICAS</b>                  |     | <b>250,900</b>   | <b>269,000</b>    | <b>295,000</b>    | <b>316,000</b>    | <b>308,000</b>    | <b>2.48</b>       | <b>-2.53</b>       |
| Other countries of the Americas        |     | 250,900          | 269,000           | 295,000           | 316,000           | 308,000           | 2.48              | -2.53              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>775,500</b>   | <b>848,000</b>    | <b>948,000</b>    | <b>1,060,000</b>  | <b>1,000,000</b>  | <b>8.06</b>       | <b>-5.66</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>363,600</b>   | <b>407,000</b>    | <b>431,000</b>    | <b>506,000</b>    | <b>448,000</b>    | <b>3.61</b>       | <b>-11.46</b>      |
| China                                  |     | 172,800          | 192,000           | 209,000           | 279,000           | 248,000           | 2.00              | -11.11             |
| Japan                                  |     | 136,300          | 150,000           | 145,000           | 136,000           | 106,000           | 0.85              | -22.06             |
| Korea, Republic of                     |     | 27,800           | 39,000            | 44,000            | 48,000            | 52,000            | 0.42              | 8.33               |
| Taiwan Province of China               |     | 26,700           | 26,000            | 33,000            | 43,000            | 42,000            | 0.34              | -2.33              |
| <b>SOUTH-EAST ASIA</b>                 |     | <b>32,100</b>    | <b>38,000</b>     | <b>41,000</b>     | <b>46,000</b>     | <b>54,000</b>     | <b>0.44</b>       | <b>17.39</b>       |
| Indonesia                              |     | 32,100           | 38,000            | 41,000            | 46,000            | 54,000            | 0.44              | 17.39              |
| <b>AUSTRALASIA</b>                     |     | <b>150,400</b>   | <b>149,000</b>    | <b>167,000</b>    | <b>169,000</b>    | <b>177,000</b>    | <b>1.43</b>       | <b>4.73</b>        |
| Australia                              |     | 134,200          | 132,000           | 146,000           | 146,000           | 152,000           | 1.22              | 4.11               |
| New Zealand                            |     | 16,200           | 17,000            | 21,000            | 23,000            | 25,000            | 0.20              | 8.70               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>229,400</b>   | <b>254,000</b>    | <b>309,000</b>    | <b>339,000</b>    | <b>321,000</b>    | <b>2.59</b>       | <b>-5.31</b>       |
| Other countries of Asia                |     | 220,200          | 242,000           | 291,000           | 322,000           | 302,000           | 2.43              | -6.21              |
| Other countries of Oceania             |     | 9,200            | 12,000            | 18,000            | 17,000            | 19,000            | 0.15              | 11.76              |
| <b>EUROPE</b>                          |     | <b>7,080,300</b> | <b>7,646,000</b>  | <b>8,394,000</b>  | <b>8,986,000</b>  | <b>9,516,000</b>  | <b>76.68</b>      | <b>5.90</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>329,800</b>   | <b>381,000</b>    | <b>393,000</b>    | <b>384,000</b>    | <b>382,000</b>    | <b>3.08</b>       | <b>-0.52</b>       |
| Czech Republic                         |     | 37,800           | 39,000            | 43,000            | 49,000            | 48,000            | 0.39              | -2.04              |
| Hungary                                |     | 30,500           | 34,000            | 36,000            | 41,000            | 45,000            | 0.36              | 9.76               |
| Poland                                 |     | 94,000           | 104,000           | 115,000           | 136,000           | 149,000           | 1.20              | 9.56               |
| Russian Federation                     |     | 153,800          | 190,000           | 186,000           | 143,000           | 123,000           | 0.99              | -13.99             |
| Slovakia                               |     | 13,700           | 14,000            | 13,000            | 15,000            | 17,000            | 0.14              | 13.33              |
| <b>NORTHERN EUROPE</b>                 |     | <b>2,055,800</b> | <b>2,142,000</b>  | <b>2,308,000</b>  | <b>2,456,000</b>  | <b>2,566,000</b>  | <b>20.68</b>      | <b>4.48</b>        |
| Denmark                                |     | 121,600          | 130,000           | 127,000           | 136,000           | 128,000           | 1.03              | -5.88              |
| Finland                                |     | 62,200           | 63,000            | 60,000            | 63,000            | 64,000            | 0.52              | 1.59               |
| Iceland                                |     | 8,300            | 9,000             | 12,000            | 13,000            | 15,000            | 0.12              | 15.38              |
| Ireland                                |     | 93,300           | 92,000            | 102,000           | 118,000           | 177,000           | 1.43              | 50.00              |
| Norway                                 |     | 114,800          | 119,000           | 119,000           | 124,000           | 109,000           | 0.88              | -12.10             |
| Sweden                                 |     | 132,200          | 134,000           | 135,000           | 147,000           | 149,000           | 1.20              | 1.36               |
| United Kingdom                         |     | 1,523,400        | 1,595,000         | 1,753,000         | 1,855,000         | 1,924,000         | 15.50             | 3.72               |
| <b>SOUTHERN EUROPE</b>                 |     | <b>892,000</b>   | <b>925,000</b>    | <b>981,000</b>    | <b>1,066,000</b>  | <b>1,072,000</b>  | <b>8.64</b>       | <b>0.56</b>        |
| Greece                                 |     | 36,200           | 36,000            | 40,000            | 44,000            | 52,000            | 0.42              | 18.18              |
| Italy                                  |     | 405,200          | 437,000           | 482,000           | 523,000           | 510,000           | 4.11              | -2.49              |
| Portugal                               |     | 54,700           | 67,000            | 74,000            | 79,000            | 77,000            | 0.62              | -2.53              |
| Spain                                  |     | 395,900          | 385,000           | 385,000           | 420,000           | 433,000           | 3.49              | 3.10               |
| <b>WESTERN EUROPE</b>                  |     | <b>3,360,300</b> | <b>3,695,000</b>  | <b>4,160,000</b>  | <b>4,471,000</b>  | <b>4,848,000</b>  | <b>39.07</b>      | <b>8.43</b>        |
| Austria                                |     | 75,300           | 84,000            | 92,000            | 101,000           | 108,000           | 0.87              | 6.93               |
| Belgium                                |     | 884,600          | 972,000           | 1,093,000         | 1,193,000         | 1,317,000         | 10.61             | 10.39              |
| France                                 |     | 558,700          | 603,000           | 652,000           | 670,000           | 706,000           | 5.69              | 5.37               |
| Germany                                |     | 1,600,300        | 1,782,000         | 2,036,000         | 2,211,000         | 2,425,000         | 19.54             | 9.68               |
| Luxembourg                             |     | 43,900           | 44,000            | 55,000            | 51,000            | 54,000            | 0.44              | 5.88               |
| Switzerland                            |     | 197,500          | 210,000           | 232,000           | 245,000           | 238,000           | 1.92              | -2.86              |

## NETHERLANDS

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>157,600</b> | <b>182,000</b> | <b>209,000</b> | <b>244,000</b> | <b>265,000</b> | <b>2.14</b>       | <b>8.61</b>        |
| Israel                           | 85,700         | 99,000         | 117,000        | 137,000        | 144,000        | 1.16              | 5.11               |
| Turkey                           | 71,900         | 83,000         | 92,000         | 107,000        | 121,000        | 0.98              | 13.08              |
| <b>OTHER EUROPE</b>              | <b>284,800</b> | <b>321,000</b> | <b>343,000</b> | <b>365,000</b> | <b>383,000</b> | <b>3.09</b>       | <b>4.93</b>        |
| Other countries of Europe        | 284,800        | 321,000        | 343,000        | 365,000        | 383,000        | 3.09              | 4.93               |
| <b>SOUTH ASIA</b>                | <b>77,000</b>  | <b>79,000</b>  | <b>86,000</b>  | <b>99,000</b>  | <b>123,000</b> | <b>0.99</b>       | <b>24.24</b>       |
| India                            | 77,000         | 79,000         | 86,000         | 99,000         | 123,000        | 0.99              | 24.24              |

## NETHERLANDS

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  |     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>11,679,600</b> | <b>12,785,000</b> | <b>13,925,000</b> | <b>15,007,000</b> | <b>15,828,000</b> | <b>100.00</b>     | <b>5.47</b>        |
| <b>AFRICA</b>                          |     | <b>112,000</b>    | <b>121,000</b>    | <b>135,000</b>    | <b>130,000</b>    | <b>137,000</b>    | <b>0.87</b>       | <b>5.38</b>        |
| <b>OTHER AFRICA</b>                    |     | <b>112,000</b>    | <b>121,000</b>    | <b>135,000</b>    | <b>130,000</b>    | <b>137,000</b>    | <b>0.87</b>       | <b>5.38</b>        |
| All countries of Africa                |     | 112,000           | 121,000           | 135,000           | 130,000           | 137,000           | 0.87              | 5.38               |
| <b>AMERICAS</b>                        |     | <b>1,322,800</b>  | <b>1,337,000</b>  | <b>1,431,000</b>  | <b>1,508,000</b>  | <b>1,646,000</b>  | <b>10.40</b>      | <b>9.15</b>        |
| <b>OTHER AMERICAS</b>                  |     | <b>1,322,800</b>  | <b>1,337,000</b>  | <b>1,431,000</b>  | <b>1,508,000</b>  | <b>1,646,000</b>  | <b>10.40</b>      | <b>9.15</b>        |
| All countries of the Americas          |     | 1,322,800         | 1,337,000         | 1,431,000         | 1,508,000         | 1,646,000         | 10.40             | 9.15               |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>949,300</b>    | <b>1,040,000</b>  | <b>1,164,000</b>  | <b>1,319,000</b>  | <b>1,303,000</b>  | <b>8.23</b>       | <b>-1.21</b>       |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>949,300</b>    | <b>1,040,000</b>  | <b>1,164,000</b>  | <b>1,319,000</b>  | <b>1,303,000</b>  | <b>8.23</b>       | <b>-1.21</b>       |
| All countries of Asia                  |     | 786,000           | 875,000           | 976,000           | 1,130,000         | 1,103,000         | 6.97              | -2.39              |
| All countries of Oceania               |     | 163,300           | 165,000           | 188,000           | 189,000           | 200,000           | 1.26              | 5.82               |
| <b>EUROPE</b>                          |     | <b>9,295,500</b>  | <b>10,287,000</b> | <b>11,195,000</b> | <b>12,050,000</b> | <b>12,742,000</b> | <b>80.50</b>      | <b>5.74</b>        |
| <b>NORTHERN EUROPE</b>                 |     | <b>1,887,200</b>  | <b>1,966,000</b>  | <b>2,140,000</b>  | <b>2,276,000</b>  | <b>2,345,000</b>  | <b>14.82</b>      | <b>3.03</b>        |
| Denmark                                |     | 135,500           | 144,000           | 141,000           | 155,000           | 144,000           | 0.91              | -7.10              |
| Sweden                                 |     | 138,100           | 142,000           | 142,000           | 154,000           | 156,000           | 0.99              | 1.30               |
| United Kingdom                         |     | 1,613,600         | 1,680,000         | 1,857,000         | 1,967,000         | 2,045,000         | 12.92             | 3.97               |
| <b>SOUTHERN EUROPE</b>                 |     | <b>840,600</b>    | <b>856,000</b>    | <b>899,000</b>    | <b>975,000</b>    | <b>972,000</b>    | <b>6.14</b>       | <b>-0.31</b>       |
| Italy                                  |     | 434,500           | 461,000           | 503,000           | 543,000           | 528,000           | 3.34              | -2.76              |
| Spain                                  |     | 406,100           | 395,000           | 396,000           | 432,000           | 444,000           | 2.81              | 2.78               |
| <b>WESTERN EUROPE</b>                  |     | <b>5,330,600</b>  | <b>6,081,000</b>  | <b>6,703,000</b>  | <b>7,269,000</b>  | <b>7,799,000</b>  | <b>49.27</b>      | <b>7.29</b>        |
| Belgium                                |     | 1,461,800         | 1,673,000         | 1,828,000         | 1,965,000         | 2,132,000         | 13.47             | 8.50               |
| France                                 |     | 641,700           | 680,000           | 725,000           | 750,000           | 788,000           | 4.98              | 5.07               |
| Germany                                |     | 3,009,600         | 3,495,000         | 3,894,000         | 4,283,000         | 4,615,000         | 29.16             | 7.75               |
| Switzerland                            |     | 217,500           | 233,000           | 256,000           | 271,000           | 264,000           | 1.67              | -2.58              |
| <b>OTHER EUROPE</b>                    |     | <b>1,237,100</b>  | <b>1,384,000</b>  | <b>1,453,000</b>  | <b>1,530,000</b>  | <b>1,626,000</b>  | <b>10.27</b>      | <b>6.27</b>        |
| Other countries of Europe              |     | 1,237,100         | 1,384,000         | 1,453,000         | 1,530,000         | 1,626,000         | 10.27             | 6.27               |

## NETHERLANDS

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>17,065,600</b> | <b>18,349,000</b> | <b>20,182,000</b> | <b>21,706,000</b> | <b>23,168,000</b> | <b>100.00</b>     | <b>6.74</b>        |
| <b>AFRICA</b>                          | <b>210,500</b>        | <b>218,000</b>    | <b>241,000</b>    | <b>236,000</b>    | <b>254,000</b>    | <b>1.10</b>       | <b>7.63</b>        |
| <b>OTHER AFRICA</b>                    | <b>210,500</b>        | <b>218,000</b>    | <b>241,000</b>    | <b>236,000</b>    | <b>254,000</b>    | <b>1.10</b>       | <b>7.63</b>        |
| All countries of Africa                | 210,500               | 218,000           | 241,000           | 236,000           | 254,000           | 1.10              | 7.63               |
| <b>AMERICAS</b>                        | <b>2,299,100</b>      | <b>2,373,000</b>  | <b>2,551,000</b>  | <b>2,705,000</b>  | <b>2,951,000</b>  | <b>12.74</b>      | <b>9.09</b>        |
| <b>NORTH AMERICA</b>                   | <b>1,814,000</b>      | <b>1,843,000</b>  | <b>1,977,000</b>  | <b>2,080,000</b>  | <b>2,344,000</b>  | <b>10.12</b>      | <b>12.69</b>       |
| Canada                                 | 246,900               | 266,000           | 265,000           | 287,000           | 291,000           | 1.26              | 1.39               |
| United States of America               | 1,567,100             | 1,577,000         | 1,712,000         | 1,793,000         | 2,053,000         | 8.86              | 14.50              |
| <b>OTHER AMERICAS</b>                  | <b>485,100</b>        | <b>530,000</b>    | <b>574,000</b>    | <b>625,000</b>    | <b>607,000</b>    | <b>2.62</b>       | <b>-2.88</b>       |
| Other countries of the Americas        | 485,100               | 530,000           | 574,000           | 625,000           | 607,000           | 2.62              | -2.88              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,376,000</b>      | <b>1,467,000</b>  | <b>1,644,000</b>  | <b>1,838,000</b>  | <b>1,773,000</b>  | <b>7.65</b>       | <b>-3.54</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>590,600</b>        | <b>647,000</b>    | <b>698,000</b>    | <b>820,000</b>    | <b>731,000</b>    | <b>3.16</b>       | <b>-10.85</b>      |
| China                                  | 266,500               | 297,000           | 328,000           | 436,000           | 393,000           | 1.70              | -9.86              |
| Japan                                  | 228,800               | 247,000           | 243,000           | 231,000           | 179,000           | 0.77              | -22.51             |
| Korea, Republic of                     | 48,200                | 60,000            | 70,000            | 78,000            | 88,000            | 0.38              | 12.82              |
| Taiwan Province of China               | 47,100                | 43,000            | 57,000            | 75,000            | 71,000            | 0.31              | -5.33              |
| <b>SOUTH-EAST ASIA</b>                 | <b>61,300</b>         | <b>69,000</b>     | <b>74,000</b>     | <b>84,000</b>     | <b>99,000</b>     | <b>0.43</b>       | <b>17.86</b>       |
| Indonesia                              | 61,300                | 69,000            | 74,000            | 84,000            | 99,000            | 0.43              | 17.86              |
| <b>AUSTRALASIA</b>                     | <b>295,500</b>        | <b>294,000</b>    | <b>323,000</b>    | <b>327,000</b>    | <b>354,000</b>    | <b>1.53</b>       | <b>8.26</b>        |
| Australia                              | 264,000               | 261,000           | 284,000           | 284,000           | 306,000           | 1.32              | 7.75               |
| New Zealand                            | 31,500                | 33,000            | 39,000            | 43,000            | 48,000            | 0.21              | 11.63              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>428,600</b>        | <b>457,000</b>    | <b>549,000</b>    | <b>607,000</b>    | <b>589,000</b>    | <b>2.54</b>       | <b>-2.97</b>       |
| Other countries of Asia                | 411,600               | 436,000           | 518,000           | 577,000           | 557,000           | 2.40              | -3.47              |
| Other countries of Oceania             | 17,000                | 21,000            | 31,000            | 30,000            | 32,000            | 0.14              | 6.67               |
| <b>EUROPE</b>                          | <b>13,037,900</b>     | <b>14,150,000</b> | <b>15,587,000</b> | <b>16,738,000</b> | <b>17,943,000</b> | <b>77.45</b>      | <b>7.20</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>632,200</b>        | <b>728,000</b>    | <b>751,000</b>    | <b>723,000</b>    | <b>716,000</b>    | <b>3.09</b>       | <b>-0.97</b>       |
| Czech Republic                         | 72,900                | 76,000            | 80,000            | 91,000            | 88,000            | 0.38              | -3.30              |
| Hungary                                | 54,900                | 63,000            | 67,000            | 76,000            | 85,000            | 0.37              | 11.84              |
| Poland                                 | 174,700               | 185,000           | 211,000           | 250,000           | 273,000           | 1.18              | 9.20               |
| Russian Federation                     | 303,900               | 379,000           | 369,000           | 277,000           | 238,000           | 1.03              | -14.08             |
| Slovakia                               | 25,800                | 25,000            | 24,000            | 29,000            | 32,000            | 0.14              | 10.34              |
| <b>NORTHERN EUROPE</b>                 | <b>3,697,400</b>      | <b>3,853,000</b>  | <b>4,198,000</b>  | <b>4,519,000</b>  | <b>4,814,000</b>  | <b>20.78</b>      | <b>6.53</b>        |
| Denmark                                | 223,200               | 238,000           | 236,000           | 248,000           | 229,000           | 0.99              | -7.66              |
| Finland                                | 117,200               | 115,000           | 112,000           | 118,000           | 119,000           | 0.51              | 0.85               |
| Iceland                                | 15,300                | 17,000            | 22,000            | 24,000            | 28,000            | 0.12              | 16.67              |
| Ireland                                | 164,900               | 166,000           | 191,000           | 222,000           | 345,000           | 1.49              | 55.41              |
| Norway                                 | 211,500               | 223,000           | 221,000           | 230,000           | 206,000           | 0.89              | -10.43             |
| Sweden                                 | 233,300               | 242,000           | 239,000           | 257,000           | 270,000           | 1.17              | 5.06               |
| United Kingdom                         | 2,732,000             | 2,852,000         | 3,177,000         | 3,420,000         | 3,617,000         | 15.61             | 5.76               |
| <b>SOUTHERN EUROPE</b>                 | <b>1,738,700</b>      | <b>1,817,000</b>  | <b>1,940,000</b>  | <b>2,099,000</b>  | <b>2,162,000</b>  | <b>9.33</b>       | <b>3.00</b>        |
| Greece                                 | 71,400                | 70,000            | 81,000            | 86,000            | 101,000           | 0.44              | 17.44              |
| Italy                                  | 808,900               | 886,000           | 982,000           | 1,063,000         | 1,057,000         | 4.56              | -0.56              |
| Portugal                               | 105,200               | 130,000           | 139,000           | 149,000           | 158,000           | 0.68              | 6.04               |
| Spain                                  | 753,200               | 731,000           | 738,000           | 801,000           | 846,000           | 3.65              | 5.62               |
| <b>WESTERN EUROPE</b>                  | <b>6,131,900</b>      | <b>6,793,000</b>  | <b>7,635,000</b>  | <b>8,221,000</b>  | <b>8,964,000</b>  | <b>38.69</b>      | <b>9.04</b>        |
| Austria                                | 144,700               | 164,000           | 183,000           | 202,000           | 219,000           | 0.95              | 8.42               |
| Belgium                                | 1,437,900             | 1,592,000         | 1,773,000         | 1,908,000         | 2,112,000         | 9.12              | 10.69              |
| France                                 | 974,100               | 1,072,000         | 1,166,000         | 1,198,000         | 1,273,000         | 5.49              | 6.26               |
| Germany                                | 3,125,200             | 3,490,000         | 3,967,000         | 4,348,000         | 4,803,000         | 20.73             | 10.46              |
| Luxembourg                             | 81,000                | 85,000            | 106,000           | 93,000            | 97,000            | 0.42              | 4.30               |
| Switzerland                            | 369,000               | 390,000           | 440,000           | 472,000           | 460,000           | 1.99              | -2.54              |



## NETHERLANDS

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>311,500</b> | <b>372,000</b> | <b>434,000</b> | <b>507,000</b> | <b>570,000</b> | <b>2.46</b>       | <b>12.43</b>       |
| Israel                           | 178,200        | 216,000        | 263,000        | 302,000        | 334,000        | 1.44              | 10.60              |
| Turkey                           | 133,300        | 156,000        | 171,000        | 205,000        | 236,000        | 1.02              | 15.12              |
| <b>OTHER EUROPE</b>              | <b>526,200</b> | <b>587,000</b> | <b>629,000</b> | <b>669,000</b> | <b>717,000</b> | <b>3.09</b>       | <b>7.17</b>        |
| Other countries of Europe        | 526,200        | 587,000        | 629,000        | 669,000        | 717,000        | 3.09              | 7.17               |
| <b>SOUTH ASIA</b>                | <b>142,100</b> | <b>141,000</b> | <b>159,000</b> | <b>189,000</b> | <b>247,000</b> | <b>1.07</b>       | <b>30.69</b>       |
| India                            | 142,100        | 141,000        | 159,000        | 189,000        | 247,000        | 1.07              | 30.69              |

## NETHERLANDS

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  |     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>27,898,500</b> | <b>31,771,000</b> | <b>34,423,000</b> | <b>37,298,000</b> | <b>39,622,000</b> | <b>100.00</b>     | <b>6.23</b>        |
| <b>AFRICA</b>                          |     | <b>219,400</b>    | <b>229,000</b>    | <b>257,000</b>    | <b>251,000</b>    | <b>274,000</b>    | <b>0.69</b>       | <b>9.16</b>        |
| <b>OTHER AFRICA</b>                    |     | <b>219,400</b>    | <b>229,000</b>    | <b>257,000</b>    | <b>251,000</b>    | <b>274,000</b>    | <b>0.69</b>       | <b>9.16</b>        |
| All countries of Africa                |     | 219,400           | 229,000           | 257,000           | 251,000           | 274,000           | 0.69              | 9.16               |
| <b>AMERICAS</b>                        |     | <b>2,339,800</b>  | <b>2,424,000</b>  | <b>2,596,000</b>  | <b>2,765,000</b>  | <b>3,000,000</b>  | <b>7.57</b>       | <b>8.50</b>        |
| <b>OTHER AMERICAS</b>                  |     | <b>2,339,800</b>  | <b>2,424,000</b>  | <b>2,596,000</b>  | <b>2,765,000</b>  | <b>3,000,000</b>  | <b>7.57</b>       | <b>8.50</b>        |
| All countries of the Americas          |     | 2,339,800         | 2,424,000         | 2,596,000         | 2,765,000         | 3,000,000         | 7.57              | 8.50               |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>1,746,100</b>  | <b>1,903,000</b>  | <b>2,150,000</b>  | <b>2,460,000</b>  | <b>2,557,000</b>  | <b>6.45</b>       | <b>3.94</b>        |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>1,746,100</b>  | <b>1,903,000</b>  | <b>2,150,000</b>  | <b>2,460,000</b>  | <b>2,557,000</b>  | <b>6.45</b>       | <b>3.94</b>        |
| All countries of Asia                  |     | 1,420,300         | 1,574,000         | 1,782,000         | 2,088,000         | 2,155,000         | 5.44              | 3.21               |
| All countries of Oceania               |     | 325,800           | 329,000           | 368,000           | 372,000           | 402,000           | 1.01              | 8.06               |
| <b>EUROPE</b>                          |     | <b>23,593,200</b> | <b>27,215,000</b> | <b>29,420,000</b> | <b>31,822,000</b> | <b>33,791,000</b> | <b>85.28</b>      | <b>6.19</b>        |
| <b>NORTHERN EUROPE</b>                 |     | <b>3,653,000</b>  | <b>3,828,000</b>  | <b>4,231,000</b>  | <b>4,568,000</b>  | <b>4,795,000</b>  | <b>12.10</b>      | <b>4.97</b>        |
| Denmark                                |     | 279,500           | 298,000           | 297,000           | 331,000           | 301,000           | 0.76              | -9.06              |
| Sweden                                 |     | 251,100           | 272,000           | 259,000           | 279,000           | 292,000           | 0.74              | 4.66               |
| United Kingdom                         |     | 3,122,400         | 3,258,000         | 3,675,000         | 3,958,000         | 4,202,000         | 10.61             | 6.16               |
| <b>SOUTHERN EUROPE</b>                 |     | <b>1,672,200</b>  | <b>1,724,000</b>  | <b>1,814,000</b>  | <b>1,961,000</b>  | <b>2,001,000</b>  | <b>5.05</b>       | <b>2.04</b>        |
| Italy                                  |     | 885,700           | 955,000           | 1,033,000         | 1,118,000         | 1,111,000         | 2.80              | -0.63              |
| Spain                                  |     | 786,500           | 769,000           | 781,000           | 843,000           | 890,000           | 2.25              | 5.58               |
| <b>WESTERN EUROPE</b>                  |     | <b>15,778,600</b> | <b>18,822,000</b> | <b>20,431,000</b> | <b>22,194,000</b> | <b>23,627,000</b> | <b>59.63</b>      | <b>6.46</b>        |
| Belgium                                |     | 3,710,100         | 4,393,000         | 4,713,000         | 5,005,000         | 5,372,000         | 13.56             | 7.33               |
| France                                 |     | 1,269,000         | 1,357,000         | 1,426,000         | 1,483,000         | 1,564,000         | 3.95              | 5.46               |
| Germany                                |     | 10,354,700        | 12,579,000        | 13,749,000        | 15,116,000        | 16,118,000        | 40.68             | 6.63               |
| Switzerland                            |     | 444,800           | 493,000           | 543,000           | 590,000           | 573,000           | 1.45              | -2.88              |
| <b>OTHER EUROPE</b>                    |     | <b>2,489,400</b>  | <b>2,841,000</b>  | <b>2,944,000</b>  | <b>3,099,000</b>  | <b>3,368,000</b>  | <b>8.50</b>       | <b>8.68</b>        |
| Other countries of Europe              |     | 2,489,400         | 2,841,000         | 2,944,000         | 3,099,000         | 3,368,000         | 8.50              | 8.68               |

## NEW CALEDONIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  |     | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|-----|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>112,204</b> | <b>107,753</b> | <b>107,187</b> | <b>113,951</b> | <b>115,676</b> | <b>100.00</b>     | <b>1.51</b>        |
| <b>AFRICA</b>                          |     | <b>1,468</b>   | <b>729</b>     | <b>778</b>     | <b>677</b>     | <b>1,216</b>   | <b>1.05</b>       | <b>79.62</b>       |
| <b>EAST AFRICA</b>                     |     | <b>1,109</b>   | <b>348</b>     | <b>417</b>     | <b>378</b>     | <b>896</b>     | <b>0.77</b>       | <b>137.04</b>      |
| Reunion                                |     | 1,109          | 348            | 417            | 378            | 896            | 0.77              | 137.04             |
| <b>OTHER AFRICA</b>                    |     | <b>359</b>     | <b>381</b>     | <b>361</b>     | <b>299</b>     | <b>320</b>     | <b>0.28</b>       | <b>7.02</b>        |
| Other countries of Africa              |     | 359            | 381            | 361            | 299            | 320            | 0.28              | 7.02               |
| <b>AMERICAS</b>                        |     | <b>2,956</b>   | <b>3,106</b>   | <b>2,980</b>   | <b>2,934</b>   | <b>2,128</b>   | <b>1.84</b>       | <b>-27.47</b>      |
| <b>CARIBBEAN</b>                       |     | <b>210</b>     | <b>196</b>     | <b>173</b>     | <b>202</b>     | <b>185</b>     | <b>0.16</b>       | <b>-8.42</b>       |
| All countries of the Caribbean         | (*) | 210            | 196            | 173            | 202            | 185            | 0.16              | -8.42              |
| <b>NORTH AMERICA</b>                   |     | <b>2,466</b>   | <b>2,527</b>   | <b>2,412</b>   | <b>2,324</b>   | <b>1,544</b>   | <b>1.33</b>       | <b>-33.56</b>      |
| Canada                                 |     | 1,383          | 1,511          | 1,305          | 1,201          | 796            | 0.69              | -33.72             |
| United States of America               |     | 1,083          | 1,016          | 1,107          | 1,123          | 748            | 0.65              | -33.39             |
| <b>SOUTH AMERICA</b>                   |     | <b>26</b>      | <b>39</b>      | <b>28</b>      | <b>28</b>      | <b>82</b>      | <b>0.07</b>       | <b>192.86</b>      |
| Argentina                              |     | 26             | 39             | 28             | 28             | 82             | 0.07              | 192.86             |
| <b>OTHER AMERICAS</b>                  |     | <b>254</b>     | <b>344</b>     | <b>367</b>     | <b>380</b>     | <b>317</b>     | <b>0.27</b>       | <b>-16.58</b>      |
| Other countries of the Americas        |     | 254            | 344            | 367            | 380            | 317            | 0.27              | -16.58             |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>64,548</b>  | <b>59,898</b>  | <b>62,008</b>  | <b>67,049</b>  | <b>70,066</b>  | <b>60.57</b>      | <b>4.50</b>        |
| <b>NORTH-EAST ASIA</b>                 |     | <b>20,976</b>  | <b>19,027</b>  | <b>20,748</b>  | <b>21,149</b>  | <b>22,199</b>  | <b>19.19</b>      | <b>4.96</b>        |
| China                                  |     | 774            | 401            | 279            | 278            | 308            | 0.27              | 10.79              |
| Hong Kong (China)                      |     | 120            | 164            | 130            | 158            | 177            | 0.15              | 12.03              |
| Japan                                  |     | 17,430         | 15,674         | 19,087         | 20,056         | 21,151         | 18.28             | 5.46               |
| Korea, Republic of                     |     | 2,652          | 2,788          | 1,252          | 657            | 563            | 0.49              | -14.31             |
| <b>AUSTRALASIA</b>                     |     | <b>23,971</b>  | <b>22,056</b>  | <b>24,845</b>  | <b>29,455</b>  | <b>31,952</b>  | <b>27.62</b>      | <b>8.48</b>        |
| Australia                              |     | 17,729         | 15,722         | 18,065         | 20,926         | 22,809         | 19.72             | 9.00               |
| New Zealand                            |     | 6,242          | 6,334          | 6,780          | 8,529          | 9,143          | 7.90              | 7.20               |
| <b>MELANESIA</b>                       |     | <b>3,891</b>   | <b>3,950</b>   | <b>3,616</b>   | <b>3,520</b>   | <b>3,648</b>   | <b>3.15</b>       | <b>3.64</b>        |
| Vanuatu                                |     | 3,891          | 3,950          | 3,616          | 3,520          | 3,648          | 3.15              | 3.64               |
| <b>POLYNESIA</b>                       |     | <b>11,354</b>  | <b>10,709</b>  | <b>9,499</b>   | <b>9,881</b>   | <b>9,581</b>   | <b>8.28</b>       | <b>-3.04</b>       |
| French Polynesia                       |     | 4,258          | 3,946          | 3,371          | 3,552          | 3,453          | 2.99              | -2.79              |
| Wallis and Futuna Islands              |     | 7,096          | 6,763          | 6,128          | 6,329          | 6,128          | 5.30              | -3.18              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>4,356</b>   | <b>4,156</b>   | <b>3,300</b>   | <b>3,044</b>   | <b>2,686</b>   | <b>2.32</b>       | <b>-11.76</b>      |
| Other countries of Asia                |     | 3,021          | 2,723          | 2,030          | 1,996          | 1,752          | 1.51              | -12.22             |
| Other countries of Oceania             |     | 1,335          | 1,433          | 1,270          | 1,048          | 934            | 0.81              | -10.88             |
| <b>EUROPE</b>                          |     | <b>43,231</b>  | <b>44,020</b>  | <b>41,421</b>  | <b>42,835</b>  | <b>42,266</b>  | <b>36.54</b>      | <b>-1.33</b>       |
| <b>NORTHERN EUROPE</b>                 |     | <b>567</b>     | <b>576</b>     | <b>583</b>     | <b>659</b>     | <b>646</b>     | <b>0.56</b>       | <b>-1.97</b>       |
| United Kingdom                         |     | 567            | 576            | 583            | 659            | 646            | 0.56              | -1.97              |
| <b>SOUTHERN EUROPE</b>                 |     | <b>717</b>     | <b>718</b>     | <b>832</b>     | <b>1,104</b>   | <b>1,045</b>   | <b>0.90</b>       | <b>-5.34</b>       |
| Italy                                  |     | 717            | 718            | 832            | 1,104          | 1,045          | 0.90              | -5.34              |
| <b>WESTERN EUROPE</b>                  |     | <b>39,999</b>  | <b>40,563</b>  | <b>37,769</b>  | <b>38,750</b>  | <b>38,347</b>  | <b>33.15</b>      | <b>-1.04</b>       |
| France                                 |     | 38,746         | 39,183         | 36,545         | 37,245         | 36,725         | 31.75             | -1.40              |
| Germany                                |     | 704            | 755            | 638            | 736            | 866            | 0.75              | 17.66              |
| Switzerland                            |     | 549            | 625            | 586            | 769            | 756            | 0.65              | -1.69              |
| <b>OTHER EUROPE</b>                    |     | <b>1,948</b>   | <b>2,163</b>   | <b>2,237</b>   | <b>2,322</b>   | <b>2,228</b>   | <b>1.93</b>       | <b>-4.05</b>       |
| Other countries of Europe              |     | 1,948          | 2,163          | 2,237          | 2,322          | 2,228          | 1.93              | -4.05              |
| <b>NOT SPECIFIED</b>                   |     | <b>1</b>       |                |                | <b>456</b>     |                |                   |                    |
| Other countries of the World           |     | 1              |                |                | 456            |                |                   |                    |

## NEW ZEALAND

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>2,554,784</b> | <b>2,710,416</b> | <b>2,853,520</b> | <b>3,129,312</b> | <b>3,494,336</b> | <b>100.00</b>     | <b>11.66</b>       |
| <b>AFRICA</b>                     | <b>18,720</b>        | <b>18,304</b>    | <b>19,216</b>    | <b>20,992</b>    | <b>24,112</b>    | <b>0.69</b>       | <b>14.86</b>       |
| <b>EAST AFRICA</b>                | <b>1,856</b>         | <b>1,968</b>     | <b>2,400</b>     | <b>2,560</b>     | <b>2,528</b>     | <b>0.07</b>       | <b>-1.25</b>       |
| British Indian Ocean Territory    |                      |                  |                  |                  | 16               | 0.00              |                    |
| Burundi                           | 16                   |                  | 16               |                  |                  |                   |                    |
| Comoros                           |                      |                  | 16               | 16               |                  |                   |                    |
| Djibouti                          |                      |                  |                  | 32               |                  |                   |                    |
| Eritrea                           |                      |                  | 32               | 16               |                  |                   |                    |
| Ethiopia                          | 80                   | 64               | 112              | 32               | 144              | 0.00              | 350.00             |
| Kenya                             | 384                  | 400              | 544              | 464              | 464              | 0.01              |                    |
| Madagascar                        | 48                   |                  |                  | 32               | 32               | 0.00              |                    |
| Malawi                            | 80                   | 144              | 96               | 48               | 80               | 0.00              | 66.67              |
| Mauritius                         | 192                  | 288              | 272              | 272              | 320              | 0.01              | 17.65              |
| Mozambique                        | 112                  | 64               | 64               | 80               | 80               | 0.00              |                    |
| Reunion                           | 224                  | 160              | 240              | 400              | 368              | 0.01              | -8.00              |
| Rwanda                            | 32                   | 48               | 48               | 32               | 16               | 0.00              | -50.00             |
| Seychelles                        | 80                   | 32               | 48               | 96               | 16               | 0.00              | -83.33             |
| Somalia                           |                      | 32               | 48               | 80               | 16               | 0.00              | -80.00             |
| Tanzania, United Republic of      | 96                   | 144              | 160              | 176              | 128              | 0.00              | -27.27             |
| Uganda                            | 64                   | 64               | 128              | 160              | 144              | 0.00              | -10.00             |
| Zambia                            | 128                  | 128              | 176              | 176              | 208              | 0.01              | 18.18              |
| Zimbabwe                          | 320                  | 400              | 400              | 448              | 496              | 0.01              | 10.71              |
| <b>CENTRAL AFRICA</b>             | <b>224</b>           | <b>208</b>       | <b>48</b>        | <b>192</b>       | <b>208</b>       | <b>0.01</b>       | <b>8.33</b>        |
| Angola                            | 48                   | 64               | 32               | 96               | 96               | 0.00              |                    |
| Cameroon                          | 48                   |                  |                  | 16               | 16               | 0.00              |                    |
| Chad                              |                      | 16               |                  |                  | 16               | 0.00              |                    |
| Congo                             | 48                   | 48               |                  |                  | 32               | 0.00              |                    |
| Congo, Democratic Republic of the | 16                   | 16               |                  | 16               | 32               | 0.00              | 100.00             |
| Equatorial Guinea                 |                      | 32               |                  |                  |                  |                   |                    |
| Gabon                             | 64                   | 32               | 16               | 64               | 16               | 0.00              | -75.00             |
| <b>NORTH AFRICA</b>               | <b>144</b>           | <b>192</b>       | <b>208</b>       | <b>240</b>       | <b>272</b>       | <b>0.01</b>       | <b>13.33</b>       |
| Algeria                           | 32                   |                  | 16               | 16               | 16               | 0.00              |                    |
| Morocco                           | 48                   | 32               | 80               | 80               | 128              | 0.00              | 60.00              |
| South Sudan                       |                      | 32               | 32               | 32               | 48               | 0.00              | 50.00              |
| Sudan                             | 64                   | 96               | 64               | 64               | 48               | 0.00              | -25.00             |
| Tunisia                           |                      | 32               | 16               | 48               | 16               | 0.00              | -66.67             |
| Western Sahara                    |                      |                  |                  |                  | 16               | 0.00              |                    |
| <b>SOUTHERN AFRICA</b>            | <b>15,984</b>        | <b>15,440</b>    | <b>16,176</b>    | <b>17,280</b>    | <b>20,560</b>    | <b>0.59</b>       | <b>18.98</b>       |
| Botswana                          | 96                   | 128              | 128              | 160              | 128              | 0.00              | -20.00             |
| Lesotho                           |                      |                  | 32               | 16               | 16               | 0.00              |                    |
| Namibia                           | 176                  | 96               | 112              | 80               | 128              | 0.00              | 60.00              |
| South Africa                      | 15,712               | 15,184           | 15,856           | 17,008           | 20,240           | 0.58              | 19.00              |
| Swaziland                         |                      | 32               | 48               | 16               | 48               | 0.00              | 200.00             |
| <b>WEST AFRICA</b>                | <b>512</b>           | <b>496</b>       | <b>384</b>       | <b>720</b>       | <b>544</b>       | <b>0.02</b>       | <b>-24.44</b>      |
| Benin                             |                      |                  | 32               | 16               | 16               | 0.00              |                    |
| Burkina Faso                      | 32                   |                  | 32               | 16               | 48               | 0.00              | 200.00             |
| Cabo Verde                        |                      | 32               | 16               |                  |                  |                   |                    |
| Côte d'Ivoire                     |                      |                  |                  |                  | 32               | 0.00              |                    |
| Gambia                            |                      |                  |                  | 16               |                  |                   |                    |
| Ghana                             | 192                  | 128              | 64               | 192              | 128              | 0.00              | -33.33             |
| Guinea                            |                      | 32               | 16               | 16               | 16               | 0.00              |                    |
| Liberia                           |                      | 32               | 16               | 32               |                  |                   |                    |
| Mali                              |                      | 48               | 16               | 48               | 16               | 0.00              | -66.67             |
| Niger                             |                      |                  |                  | 32               |                  |                   |                    |
| Nigeria                           | 176                  | 192              | 128              | 240              | 224              | 0.01              | -6.67              |

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### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Saint Helena                     | 32             | 16             | 32             | 16             |                |                   |                    |
| Senegal                          | 64             | 16             | 16             | 80             | 64             | 0.00              | -20.00             |
| Sierra Leone                     | 16             |                |                |                |                |                   |                    |
| Togo                             |                |                | 16             | 16             |                |                   |                    |
| <b>AMERICAS</b>                  | <b>253,136</b> | <b>279,216</b> | <b>299,776</b> | <b>330,256</b> | <b>398,544</b> | <b>11.41</b>      | <b>20.68</b>       |
| <b>CARIBBEAN</b>                 | <b>1,280</b>   | <b>1,376</b>   | <b>1,312</b>   | <b>1,360</b>   | <b>1,360</b>   | <b>0.04</b>       |                    |
| Anguilla                         | 16             |                |                | 16             |                |                   |                    |
| Antigua and Barbuda              | 16             | 16             | 16             | 32             | 48             | 0.00              | 50.00              |
| Aruba                            |                |                |                |                | 16             | 0.00              |                    |
| Bahamas                          | 64             | 112            | 128            | 64             | 112            | 0.00              | 75.00              |
| Barbados                         | 32             | 64             | 96             | 112            | 64             | 0.00              | -42.86             |
| Bermuda                          | 224            | 176            | 224            | 224            | 288            | 0.01              | 28.57              |
| British Virgin Islands           | 64             | 48             | 48             | 96             | 32             | 0.00              | -66.67             |
| Cayman Islands                   | 272            | 224            | 256            | 256            | 208            | 0.01              | -18.75             |
| Cuba                             | 16             | 48             | 16             | 48             | 64             | 0.00              | 33.33              |
| Curaçao                          | 32             | 16             |                | 32             | 48             | 0.00              | 50.00              |
| Dominica                         | 16             |                |                |                |                |                   |                    |
| Dominican Republic               | 112            | 64             | 96             | 80             | 80             | 0.00              |                    |
| Grenada                          | 16             | 16             |                |                |                |                   |                    |
| Guadeloupe                       | 16             | 16             | 16             | 16             | 48             | 0.00              | 200.00             |
| Haiti                            |                |                |                |                | 32             | 0.00              |                    |
| Jamaica                          | 80             | 128            | 176            | 112            | 112            | 0.00              |                    |
| Martinique                       |                | 32             | 16             | 16             |                |                   |                    |
| Montserrat                       |                |                | 32             |                |                |                   |                    |
| Puerto Rico                      | 64             | 112            | 80             | 96             | 112            | 0.00              | 16.67              |
| Saint Kitts and Nevis            | 16             |                |                |                |                |                   |                    |
| Saint Lucia                      | 16             | 16             |                | 16             |                |                   |                    |
| Saint Vincent and the Grenadines | 16             |                |                | 32             |                |                   |                    |
| Sint Maarten (Dutch part)        |                | 48             |                | 32             |                |                   |                    |
| Trinidad and Tobago              | 112            | 176            | 48             | 80             | 80             | 0.00              |                    |
| Turks and Caicos Islands         | 64             | 64             | 64             |                |                |                   |                    |
| United States Virgin Islands     | 16             |                |                |                | 16             | 0.00              |                    |
| <b>CENTRAL AMERICA</b>           | <b>528</b>     | <b>528</b>     | <b>416</b>     | <b>608</b>     | <b>736</b>     | <b>0.02</b>       | <b>21.05</b>       |
| Belize                           |                | 16             | 16             |                |                |                   |                    |
| Costa Rica                       | 192            | 224            | 128            | 192            | 304            | 0.01              | 58.33              |
| El Salvador                      |                | 16             | 16             | 16             | 64             | 0.00              | 300.00             |
| Guatemala                        | 128            | 96             | 48             | 96             | 128            | 0.00              | 33.33              |
| Honduras                         |                | 16             | 16             | 32             | 16             | 0.00              | -50.00             |
| Nicaragua                        | 32             | 32             | 32             | 16             | 16             | 0.00              |                    |
| Panama                           | 176            | 128            | 160            | 256            | 208            | 0.01              | -18.75             |
| <b>NORTH AMERICA</b>             | <b>227,344</b> | <b>253,184</b> | <b>272,752</b> | <b>299,456</b> | <b>355,200</b> | <b>10.17</b>      | <b>18.62</b>       |
| Canada                           | 46,448         | 48,192         | 48,800         | 52,352         | 59,760         | 1.71              | 14.15              |
| Greenland                        | 64             | 16             |                | 16             |                |                   |                    |
| Mexico                           | 3,152          | 3,552          | 3,440          | 3,984          | 4,048          | 0.12              | 1.61               |
| United States of America         | 177,680        | 201,424        | 220,512        | 243,104        | 291,392        | 8.34              | 19.86              |
| <b>SOUTH AMERICA</b>             | <b>23,984</b>  | <b>24,128</b>  | <b>25,296</b>  | <b>28,832</b>  | <b>41,248</b>  | <b>1.18</b>       | <b>43.06</b>       |
| Argentina                        | 6,048          | 4,640          | 4,416          | 5,392          | 15,344         | 0.44              | 184.57             |
| Bolivia, Plurinational State of  | 80             | 32             | 48             | 16             | 128            | 0.00              | 700.00             |
| Brazil                           | 10,272         | 10,624         | 12,240         | 13,152         | 13,248         | 0.38              | 0.73               |
| Chile                            | 4,848          | 5,728          | 5,680          | 6,160          | 8,048          | 0.23              | 30.65              |
| Colombia                         | 848            | 1,184          | 1,168          | 1,520          | 1,712          | 0.05              | 12.63              |
| Ecuador                          | 128            | 176            | 208            | 288            | 240            | 0.01              | -16.67             |
| Falkland Islands (Malvinas)      | 16             | 64             |                | 32             | 48             | 0.00              | 50.00              |
| French Guiana                    |                |                | 16             | 48             | 64             | 0.00              | 33.33              |
| Guyana                           |                |                | 16             | 16             | 16             | 0.00              |                    |

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### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Paraguay                               | 64               | 32               | 32               | 112              | 128              | 0.00              | 14.29              |
| Peru                                   | 432              | 416              | 480              | 576              | 736              | 0.02              | 27.78              |
| Suriname                               | 16               | 16               |                  | 16               |                  |                   |                    |
| Uruguay                                | 976              | 928              | 864              | 1,344            | 1,392            | 0.04              | 3.57               |
| Venezuela, Bolivarian Republic of      | 256              | 288              | 128              | 160              | 144              | 0.00              | -10.00             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,741,744</b> | <b>1,857,184</b> | <b>1,956,320</b> | <b>2,173,424</b> | <b>2,409,184</b> | <b>68.95</b>      | <b>10.85</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>367,728</b>   | <b>405,184</b>   | <b>458,720</b>   | <b>577,792</b>   | <b>676,576</b>   | <b>19.36</b>      | <b>17.10</b>       |
| China                                  | 197,024          | 228,928          | 264,864          | 355,904          | 409,008          | 11.70             | 14.92              |
| Hong Kong (China)                      | 26,272           | 28,080           | 31,456           | 36,288           | 44,768           | 1.28              | 23.37              |
| Japan                                  | 72,080           | 74,560           | 81,136           | 87,328           | 100,736          | 2.88              | 15.35              |
| Korea, Democratic People's Republic of |                  |                  | 16               | 16               |                  |                   |                    |
| Korea, Republic of                     | 52,896           | 50,992           | 55,488           | 64,992           | 82,384           | 2.36              | 26.76              |
| Macao (China)                          | 624              | 640              | 976              | 1,856            | 2,400            | 0.07              | 29.31              |
| Mongolia                               | 192              | 208              | 208              | 208              | 224              | 0.01              | 7.69               |
| Taiwan Province of China               | 18,640           | 21,776           | 24,576           | 31,200           | 37,056           | 1.06              | 18.77              |
| <b>SOUTH-EAST ASIA</b>                 | <b>110,096</b>   | <b>121,808</b>   | <b>133,424</b>   | <b>142,752</b>   | <b>186,384</b>   | <b>5.33</b>       | <b>30.56</b>       |
| Brunei Darussalam                      | 1,072            | 1,008            | 992              | 1,024            | 1,424            | 0.04              | 39.06              |
| Cambodia                               | 640              | 784              | 864              | 1,056            | 1,680            | 0.05              | 59.09              |
| Indonesia                              | 12,256           | 13,712           | 15,296           | 16,176           | 19,632           | 0.56              | 21.36              |
| Lao People's Democratic Republic       | 240              | 272              | 272              | 352              | 432              | 0.01              | 22.73              |
| Malaysia                               | 29,424           | 28,976           | 31,536           | 34,240           | 51,792           | 1.48              | 51.26              |
| Myanmar                                | 192              | 288              | 560              | 560              | 544              | 0.02              | -2.86              |
| Philippines                            | 9,568            | 10,432           | 11,888           | 14,016           | 20,384           | 0.58              | 45.43              |
| Singapore                              | 36,400           | 42,256           | 46,848           | 49,584           | 57,344           | 1.64              | 15.65              |
| Thailand                               | 16,944           | 20,704           | 21,696           | 21,696           | 27,104           | 0.78              | 24.93              |
| Timor-Leste                            | 144              | 240              | 224              | 192              | 160              | 0.00              | -16.67             |
| Viet Nam                               | 3,216            | 3,136            | 3,248            | 3,856            | 5,888            | 0.17              | 52.70              |
| <b>AUSTRALASIA</b>                     | <b>1,155,792</b> | <b>1,218,016</b> | <b>1,247,760</b> | <b>1,326,800</b> | <b>1,409,200</b> | <b>40.33</b>      | <b>6.21</b>        |
| Australia                              | 1,155,792        | 1,218,016        | 1,247,760        | 1,326,800        | 1,409,200        | 40.33             | 6.21               |
| <b>MELANESIA</b>                       | <b>48,624</b>    | <b>51,072</b>    | <b>50,864</b>    | <b>54,368</b>    | <b>57,232</b>    | <b>1.64</b>       | <b>5.27</b>        |
| Fiji                                   | 22,432           | 24,112           | 23,824           | 26,352           | 28,256           | 0.81              | 7.23               |
| New Caledonia                          | 16,752           | 17,280           | 17,200           | 17,728           | 18,656           | 0.53              | 5.23               |
| Norfolk Island                         | 848              | 688              | 688              | 768              | 576              | 0.02              | -25.00             |
| Papua New Guinea                       | 2,368            | 2,656            | 2,480            | 2,576            | 2,512            | 0.07              | -2.48              |
| Solomon Islands                        | 1,360            | 1,232            | 1,200            | 1,296            | 1,344            | 0.04              | 3.70               |
| Vanuatu                                | 4,864            | 5,104            | 5,472            | 5,648            | 5,888            | 0.17              | 4.25               |
| <b>MICRONESIA</b>                      | <b>880</b>       | <b>1,168</b>     | <b>1,312</b>     | <b>1,424</b>     | <b>1,520</b>     | <b>0.04</b>       | <b>6.74</b>        |
| Christmas Island, Australia            |                  |                  |                  |                  | 16               | 0.00              |                    |
| Guam                                   | 160              | 208              | 336              | 352              | 368              | 0.01              | 4.55               |
| Kiribati                               | 512              | 528              | 608              | 640              | 688              | 0.02              | 7.50               |
| Marshall Islands                       | 64               | 80               | 64               | 112              | 144              | 0.00              | 28.57              |
| Micronesia, Federated States of        | 64               | 80               | 112              | 48               | 80               | 0.00              | 66.67              |
| Nauru                                  | 32               | 128              | 112              | 96               | 160              | 0.00              | 66.67              |
| Northern Mariana Islands               |                  | 48               | 16               | 48               | 32               | 0.00              | -33.33             |
| Palau                                  | 48               | 96               | 64               | 128              | 32               | 0.00              | -75.00             |
| <b>POLYNESIA</b>                       | <b>58,624</b>    | <b>59,888</b>    | <b>64,240</b>    | <b>70,288</b>    | <b>78,272</b>    | <b>2.24</b>       | <b>11.36</b>       |
| American Samoa                         | 1,008            | 1,008            | 1,024            | 1,168            | 1,312            | 0.04              | 12.33              |
| Cook Islands                           | 9,856            | 9,632            | 10,096           | 10,560           | 10,784           | 0.31              | 2.12               |
| French Polynesia                       | 15,552           | 15,376           | 16,320           | 16,912           | 19,488           | 0.56              | 15.23              |
| Niue                                   | 2,032            | 2,048            | 2,064            | 2,144            | 2,256            | 0.06              | 5.22               |
| Pitcairn                               | 16               | 16               | 16               | 16               | 16               | 0.00              |                    |
| Samoa                                  | 16,192           | 16,544           | 18,784           | 21,184           | 23,168           | 0.66              | 9.37               |
| Tokelau                                | 224              | 256              | 224              | 160              | 320              | 0.01              | 100.00             |
| Tonga                                  | 13,200           | 14,432           | 15,312           | 17,600           | 20,480           | 0.59              | 16.36              |
| Tuvalu                                 | 320              | 384              | 400              | 544              | 448              | 0.01              | -17.65             |

## NEW ZEALAND

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Wallis and Futuna Islands                 | 224            | 192            |                |                |                |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b>    |                | <b>48</b>      |                |                |                |                   |                    |
| Other countries of Oceania                |                | 48             |                |                |                |                   |                    |
| <b>EUROPE</b>                             | <b>411,376</b> | <b>424,352</b> | <b>447,008</b> | <b>469,856</b> | <b>526,608</b> | <b>15.07</b>      | <b>12.08</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>17,808</b>  | <b>19,184</b>  | <b>19,984</b>  | <b>19,168</b>  | <b>22,352</b>  | <b>0.64</b>       | <b>16.61</b>       |
| Armenia                                   | 16             | 32             |                | 16             | 32             | 0.00              | 100.00             |
| Azerbaijan                                | 96             | 64             | 80             | 80             | 80             | 0.00              |                    |
| Belarus                                   | 80             | 96             | 80             | 160            | 80             | 0.00              | -50.00             |
| Bulgaria                                  | 528            | 448            | 592            | 512            | 560            | 0.02              | 9.38               |
| Czech Republic                            | 3,712          | 3,744          | 3,888          | 3,920          | 4,320          | 0.12              | 10.20              |
| Estonia                                   | 288            | 352            | 368            | 480            | 560            | 0.02              | 16.67              |
| Georgia                                   |                | 16             | 16             | 16             | 48             | 0.00              | 200.00             |
| Hungary                                   | 1,072          | 1,216          | 1,296          | 1,312          | 1,616          | 0.05              | 23.17              |
| Kazakhstan                                | 208            | 176            | 272            | 224            | 272            | 0.01              | 21.43              |
| Kyrgyzstan                                | 16             | 32             | 80             | 64             | 64             | 0.00              |                    |
| Latvia                                    | 208            | 304            | 272            | 480            | 352            | 0.01              | -26.67             |
| Lithuania                                 | 336            | 336            | 320            | 224            | 400            | 0.01              | 78.57              |
| Moldova, Republic of                      | 48             | 16             | 32             | 64             | 96             | 0.00              | 50.00              |
| Poland                                    | 2,752          | 3,200          | 3,520          | 3,760          | 5,152          | 0.15              | 37.02              |
| Romania                                   | 800            | 880            | 880            | 896            | 1,248          | 0.04              | 39.29              |
| Russian Federation                        | 5,024          | 5,488          | 5,408          | 4,464          | 4,816          | 0.14              | 7.89               |
| Slovakia                                  | 800            | 832            | 992            | 912            | 1,040          | 0.03              | 14.04              |
| Tajikistan                                | 48             | 16             |                |                | 16             | 0.00              |                    |
| Ukraine                                   | 1,712          | 1,904          | 1,824          | 1,520          | 1,552          | 0.04              | 2.11               |
| Uzbekistan                                | 64             | 32             | 64             | 64             | 48             | 0.00              | -25.00             |
| <b>NORTHERN EUROPE</b>                    | <b>228,800</b> | <b>231,392</b> | <b>236,000</b> | <b>247,264</b> | <b>268,656</b> | <b>7.69</b>       | <b>8.65</b>        |
| Denmark                                   | 8,256          | 8,864          | 9,536          | 10,288         | 11,840         | 0.34              | 15.09              |
| Faeroe Islands                            | 32             | 80             | 48             | 32             | 64             | 0.00              | 100.00             |
| Finland                                   | 3,632          | 4,112          | 4,192          | 4,368          | 4,688          | 0.13              | 7.33               |
| Iceland                                   | 656            | 496            | 288            | 368            | 400            | 0.01              | 8.70               |
| Ireland                                   | 11,120         | 10,208         | 10,368         | 10,000         | 10,992         | 0.31              | 9.92               |
| Norway                                    | 3,968          | 4,352          | 4,192          | 4,336          | 4,800          | 0.14              | 10.70              |
| Sweden                                    | 11,488         | 11,648         | 12,960         | 13,920         | 14,896         | 0.43              | 7.01               |
| United Kingdom                            | 189,648        | 191,632        | 194,416        | 203,952        | 220,976        | 6.32              | 8.35               |
| <b>SOUTHERN EUROPE</b>                    | <b>20,704</b>  | <b>20,240</b>  | <b>21,840</b>  | <b>23,584</b>  | <b>28,064</b>  | <b>0.80</b>       | <b>19.00</b>       |
| Albania                                   | 16             |                |                |                | 32             | 0.00              |                    |
| Andorra                                   | 32             | 64             | 48             | 80             | 80             | 0.00              |                    |
| Bosnia and Herzegovina                    |                | 16             | 32             |                |                |                   |                    |
| Croatia                                   | 240            | 320            | 544            | 480            | 672            | 0.02              | 40.00              |
| Gibraltar                                 | 96             | 48             | 96             | 96             | 80             | 0.00              | -16.67             |
| Greece                                    | 656            | 592            | 656            | 752            | 768            | 0.02              | 2.13               |
| Italy                                     | 8,576          | 8,704          | 8,864          | 9,280          | 11,056         | 0.32              | 19.14              |
| Malta                                     | 320            | 288            | 400            | 432            | 464            | 0.01              | 7.41               |
| Montenegro                                | 32             | 32             | 16             | 32             | 32             | 0.00              |                    |
| Portugal                                  | 848            | 928            | 1,168          | 1,440          | 1,600          | 0.05              | 11.11              |
| San Marino                                |                |                |                | 16             | 16             | 0.00              |                    |
| Serbia                                    | 112            | 176            | 224            | 208            | 208            | 0.01              |                    |
| Slovenia                                  | 640            | 672            | 544            | 512            | 688            | 0.02              | 34.38              |
| Spain                                     | 9,024          | 8,304          | 9,136          | 10,144         | 12,320         | 0.35              | 21.45              |
| The Former Yugoslav Republic of Macedonia | 96             | 48             | 112            | 112            | 48             | 0.00              | -57.14             |
| Other countries of Southern Europe        | 16             | 48             |                |                |                |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>138,352</b> | <b>147,456</b> | <b>163,120</b> | <b>173,216</b> | <b>200,400</b> | <b>5.73</b>       | <b>15.69</b>       |
| Austria                                   | 7,184          | 7,328          | 7,680          | 7,392          | 8,256          | 0.24              | 11.69              |
| Belgium                                   | 4,736          | 5,040          | 5,632          | 5,728          | 6,752          | 0.19              | 17.88              |
| France                                    | 24,944         | 26,976         | 30,608         | 33,376         | 39,728         | 1.14              | 19.03              |

## NEW ZEALAND

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Germany                          | 63,776        | 69,808        | 78,912        | 84,544        | 96,848        | 2.77              | 14.55              |
| Liechtenstein                    | 80            | 80            | 64            | 80            | 80            | 0.00              |                    |
| Luxembourg                       | 368           | 528           | 448           | 560           | 736           | 0.02              | 31.43              |
| Monaco                           | 144           | 128           | 160           | 144           | 160           | 0.00              | 11.11              |
| Netherlands                      | 21,424        | 21,248        | 21,600        | 22,256        | 26,000        | 0.74              | 16.82              |
| Switzerland                      | 15,696        | 16,320        | 18,016        | 19,136        | 21,840        | 0.63              | 14.13              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>5,712</b>  | <b>6,080</b>  | <b>6,064</b>  | <b>6,624</b>  | <b>7,136</b>  | <b>0.20</b>       | <b>7.73</b>        |
| Cyprus                           | 352           | 448           | 272           | 336           | 400           | 0.01              | 19.05              |
| Israel                           | 4,528         | 4,832         | 4,848         | 5,136         | 5,536         | 0.16              | 7.79               |
| Turkey                           | 832           | 800           | 944           | 1,152         | 1,200         | 0.03              | 4.17               |
| <b>MIDDLE EAST</b>               | <b>13,264</b> | <b>13,920</b> | <b>13,888</b> | <b>15,168</b> | <b>17,168</b> | <b>0.49</b>       | <b>13.19</b>       |
| Bahrain                          | 496           | 480           | 416           | 448           | 464           | 0.01              | 3.57               |
| Egypt                            | 336           | 288           | 272           | 272           | 288           | 0.01              | 5.88               |
| Iraq                             | 176           | 160           | 192           | 192           | 192           | 0.01              |                    |
| Jordan                           | 96            | 192           | 128           | 128           | 304           | 0.01              | 137.50             |
| Kuwait                           | 464           | 464           | 512           | 528           | 576           | 0.02              | 9.09               |
| Lebanon                          | 80            | 80            | 96            | 64            | 96            | 0.00              | 50.00              |
| Libya                            |               | 64            | 16            | 32            |               |                   |                    |
| Oman                             | 656           | 608           | 704           | 688           | 608           | 0.02              | -11.63             |
| Qatar                            | 1,136         | 1,360         | 1,312         | 1,472         | 1,584         | 0.05              | 7.61               |
| Saudi Arabia                     | 3,088         | 2,912         | 2,928         | 2,784         | 3,184         | 0.09              | 14.37              |
| State of Palestine               |               | 48            | 48            | 16            | 32            | 0.00              | 100.00             |
| Syrian Arab Republic             | 32            | 32            | 16            | 16            | 32            | 0.00              | 100.00             |
| United Arab Emirates             | 6,672         | 7,232         | 7,232         | 8,528         | 9,792         | 0.28              | 14.82              |
| Yemen                            | 32            |               | 16            |               | 16            | 0.00              |                    |
| <b>SOUTH ASIA</b>                | <b>33,104</b> | <b>34,640</b> | <b>41,472</b> | <b>51,792</b> | <b>57,728</b> | <b>1.65</b>       | <b>11.46</b>       |
| Afghanistan                      | 272           | 256           | 208           | 96            | 96            | 0.00              |                    |
| Bangladesh                       | 384           | 416           | 576           | 1,008         | 592           | 0.02              | -41.27             |
| Bhutan                           | 32            |               | 48            | 16            | 32            | 0.00              | 100.00             |
| India                            | 29,856        | 30,976        | 37,392        | 46,000        | 52,016        | 1.49              | 13.08              |
| Iran, Islamic Republic of        | 352           | 336           | 368           | 480           | 464           | 0.01              | -3.33              |
| Maldives                         | 112           | 96            | 144           | 208           | 160           | 0.00              | -23.08             |
| Nepal                            | 240           | 256           | 480           | 496           | 592           | 0.02              | 19.35              |
| Pakistan                         | 528           | 656           | 560           | 896           | 928           | 0.03              | 3.57               |
| Sri Lanka                        | 1,328         | 1,648         | 1,696         | 2,592         | 2,848         | 0.08              | 9.88               |
| <b>NOT SPECIFIED</b>             | <b>83,440</b> | <b>82,800</b> | <b>75,840</b> | <b>67,824</b> | <b>60,992</b> | <b>1.75</b>       | <b>-10.07</b>      |
| Other countries of the World     | 50,896        | 55,584        | 52,144        | 47,376        | 38,304        | 1.10              | -19.15             |
| Nationals Residing Abroad        | 32,544        | 27,216        | 23,696        | 20,448        | 22,688        | 0.65              | 10.95              |



## NICARAGUA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                 | <b>1,179,581</b> | <b>1,229,410</b> | <b>1,329,663</b> | <b>1,386,481</b> | <b>1,504,414</b> | <b>100.00</b>     | <b>8.51</b>        |
| <b>AFRICA</b>                | <b>622</b>       | <b>864</b>       | <b>1,096</b>     | <b>1,130</b>     | <b>782</b>       | <b>0.05</b>       | <b>-30.80</b>      |
| <b>EAST AFRICA</b>           | <b>91</b>        | <b>122</b>       | <b>190</b>       | <b>283</b>       | <b>161</b>       | <b>0.01</b>       | <b>-43.11</b>      |
| Burundi                      |                  |                  |                  | 4                | 6                | 0.00              | 50.00              |
| Comoros                      |                  |                  | 1                |                  | 1                | 0.00              |                    |
| Djibouti                     | 3                | 3                | 7                | 2                |                  |                   |                    |
| Eritrea                      |                  |                  |                  | 4                | 6                | 0.00              | 50.00              |
| Ethiopia                     | 9                | 14               | 22               | 68               | 22               | 0.00              | -67.65             |
| Kenya                        | 12               | 26               | 32               | 22               | 27               | 0.00              | 22.73              |
| Madagascar                   | 1                | 7                | 6                | 8                | 2                | 0.00              | -75.00             |
| Malawi                       |                  | 3                | 4                | 3                | 3                | 0.00              |                    |
| Mauritius                    | 3                | 3                | 20               | 2                | 7                | 0.00              | 250.00             |
| Mozambique                   | 6                | 9                | 5                | 2                | 8                | 0.00              | 300.00             |
| Rwanda                       |                  | 3                | 3                | 4                | 3                | 0.00              | -25.00             |
| Seychelles                   |                  |                  |                  | 4                | 2                | 0.00              | -50.00             |
| Somalia                      | 8                | 11               | 38               | 125              | 43               | 0.00              | -65.60             |
| Tanzania, United Republic of | 18               | 18               | 13               | 9                | 8                | 0.00              | -11.11             |
| Uganda                       | 13               | 17               | 9                | 9                | 12               | 0.00              | 33.33              |
| Zambia                       | 5                | 3                | 6                | 3                | 1                | 0.00              | -66.67             |
| Zimbabwe                     | 13               | 5                | 24               | 14               | 10               | 0.00              | -28.57             |
| <b>CENTRAL AFRICA</b>        | <b>18</b>        | <b>23</b>        | <b>22</b>        | <b>21</b>        | <b>26</b>        | <b>0.00</b>       | <b>23.81</b>       |
| Angola                       | 6                | 8                | 9                | 9                | 7                | 0.00              | -22.22             |
| Cameroon                     | 4                | 5                | 3                | 6                | 11               | 0.00              | 83.33              |
| Central African Republic     | 2                | 4                |                  | 1                | 1                | 0.00              |                    |
| Chad                         |                  |                  | 2                |                  |                  |                   |                    |
| Congo                        | 4                | 3                | 3                | 2                | 5                | 0.00              | 150.00             |
| Equatorial Guinea            |                  | 2                | 3                | 1                |                  |                   |                    |
| Gabon                        | 2                | 1                | 1                | 1                | 2                | 0.00              | 100.00             |
| Sao Tome and Principe        |                  |                  | 1                | 1                |                  |                   |                    |
| <b>NORTH AFRICA</b>          | <b>54</b>        | <b>68</b>        | <b>49</b>        | <b>78</b>        | <b>88</b>        | <b>0.01</b>       | <b>12.82</b>       |
| Algeria                      | 14               | 18               | 7                | 14               | 12               | 0.00              | -14.29             |
| Morocco                      | 31               | 45               | 31               | 47               | 55               | 0.00              | 17.02              |
| Sudan                        |                  |                  | 2                |                  | 1                | 0.00              |                    |
| Tunisia                      | 9                | 5                | 8                | 10               | 17               | 0.00              | 70.00              |
| Western Sahara               |                  |                  | 1                | 7                | 3                | 0.00              | -57.14             |
| <b>SOUTHERN AFRICA</b>       | <b>276</b>       | <b>358</b>       | <b>589</b>       | <b>481</b>       | <b>352</b>       | <b>0.02</b>       | <b>-26.82</b>      |
| Botswana                     | 4                | 3                | 27               | 25               |                  |                   |                    |
| Lesotho                      | 1                |                  |                  |                  |                  |                   |                    |
| Namibia                      | 4                | 15               | 3                | 17               | 4                | 0.00              | -76.47             |
| South Africa                 | 259              | 337              | 553              | 437              | 339              | 0.02              | -22.43             |
| Swaziland                    | 8                | 3                | 6                | 2                | 9                | 0.00              | 350.00             |
| <b>WEST AFRICA</b>           | <b>86</b>        | <b>110</b>       | <b>227</b>       | <b>250</b>       | <b>154</b>       | <b>0.01</b>       | <b>-38.40</b>      |
| Benin                        |                  |                  | 5                | 1                | 4                | 0.00              | 300.00             |
| Burkina Faso                 | 15               | 5                | 3                | 1                | 1                | 0.00              |                    |
| Cabo Verde                   | 1                |                  | 7                | 43               | 16               | 0.00              | -62.79             |
| Côte d'Ivoire                |                  |                  | 35               | 22               | 3                | 0.00              | -86.36             |
| Gambia                       | 3                | 2                | 3                | 2                | 3                | 0.00              | 50.00              |
| Ghana                        | 17               | 41               | 46               | 79               | 67               | 0.00              | -15.19             |
| Guinea                       | 2                | 7                | 23               | 19               | 3                | 0.00              | -84.21             |
| Guinea-Bissau                | 3                | 1                |                  |                  |                  |                   |                    |
| Liberia                      |                  |                  | 11               | 4                |                  |                   |                    |
| Mali                         | 1                | 1                | 1                | 6                |                  |                   |                    |
| Mauritania                   |                  |                  | 1                | 2                | 3                | 0.00              | 50.00              |
| Niger                        | 3                | 8                | 21               | 17               | 7                | 0.00              | -58.82             |
| Nigeria                      | 32               | 33               | 57               | 41               | 41               | 0.00              |                    |

## NICARAGUA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012           | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Senegal                           | 7              | 7                | 13               | 8                | 3                | 0.00              | -62.50             |
| Sierra Leone                      | 2              | 2                |                  |                  |                  |                   |                    |
| Togo                              |                | 3                | 1                | 5                | 3                | 0.00              | -40.00             |
| <b>OTHER AFRICA</b>               | <b>97</b>      | <b>183</b>       | <b>19</b>        | <b>17</b>        | <b>1</b>         | <b>0.00</b>       | <b>-94.12</b>      |
| Other countries of Africa         | 97             | 183              | 19               | 17               | 1                | 0.00              | -94.12             |
| <b>AMERICAS</b>                   | <b>999,987</b> | <b>1,031,698</b> | <b>1,023,975</b> | <b>1,091,596</b> | <b>1,135,270</b> | <b>75.46</b>      | <b>4.00</b>        |
| <b>CARIBBEAN</b>                  | <b>5,707</b>   | <b>6,485</b>     | <b>7,612</b>     | <b>8,210</b>     | <b>4,221</b>     | <b>0.28</b>       | <b>-48.59</b>      |
| Anguilla                          |                |                  |                  | 6                |                  |                   |                    |
| Antigua and Barbuda               | 16             | 9                | 7                | 7                | 13               | 0.00              | 85.71              |
| Aruba                             |                | 2                | 2                |                  |                  |                   |                    |
| Bahamas                           | 66             | 52               | 54               | 52               | 54               | 0.00              | 3.85               |
| Barbados                          | 30             | 39               | 33               | 44               | 65               | 0.00              | 47.73              |
| Bermuda                           | 14             | 16               | 16               | 3                | 8                | 0.00              | 166.67             |
| Cayman Islands                    | 109            | 107              | 172              | 45               | 21               | 0.00              | -53.33             |
| Cuba                              | 2,251          | 2,572            | 3,028            | 3,921            | 1,101            | 0.07              | -71.92             |
| Dominica                          | 10             | 21               | 26               | 27               | 15               | 0.00              | -44.44             |
| Dominican Republic                | 2,658          | 3,021            | 3,692            | 3,440            | 2,201            | 0.15              | -36.02             |
| Grenada                           | 15             | 15               | 14               | 4                | 17               | 0.00              | 325.00             |
| Guadeloupe                        |                | 2                | 18               | 19               | 2                | 0.00              | -89.47             |
| Haiti                             | 91             | 128              | 140              | 188              | 334              | 0.02              | 77.66              |
| Jamaica                           | 141            | 199              | 188              | 248              | 160              | 0.01              | -35.48             |
| Martinique                        | 1              |                  |                  |                  |                  |                   |                    |
| Puerto Rico                       | 9              | 6                | 7                | 3                | 1                | 0.00              | -66.67             |
| Saint Kitts and Nevis             |                |                  | 6                | 9                | 30               | 0.00              | 233.33             |
| Saint Lucia                       | 15             | 8                | 16               | 22               | 22               | 0.00              |                    |
| Saint Vincent and the Grenadines  | 119            | 59               | 54               | 44               | 22               | 0.00              | -50.00             |
| Trinidad and Tobago               | 142            | 208              | 139              | 127              | 153              | 0.01              | 20.47              |
| Turks and Caicos Islands          |                |                  |                  | 1                | 2                | 0.00              | 100.00             |
| United States Virgin Islands      | 20             | 21               |                  |                  |                  |                   |                    |
| <b>CENTRAL AMERICA</b>            | <b>682,672</b> | <b>707,976</b>   | <b>663,955</b>   | <b>713,188</b>   | <b>753,234</b>   | <b>50.07</b>      | <b>5.62</b>        |
| Belize                            | 625            | 607              | 818              | 753              | 689              | 0.05              | -8.50              |
| Costa Rica                        | 160,108        | 163,758          | 146,071          | 167,448          | 176,032          | 11.70             | 5.13               |
| El Salvador                       | 152,741        | 150,963          | 143,303          | 155,701          | 163,892          | 10.89             | 5.26               |
| Guatemala                         | 92,877         | 94,957           | 85,283           | 90,296           | 88,650           | 5.89              | -1.82              |
| Honduras                          | 251,804        | 273,015          | 263,927          | 276,767          | 299,985          | 19.94             | 8.39               |
| Panama                            | 24,517         | 24,676           | 24,553           | 22,223           | 23,986           | 1.59              | 7.93               |
| <b>NORTH AMERICA</b>              | <b>287,523</b> | <b>291,818</b>   | <b>322,356</b>   | <b>329,696</b>   | <b>346,186</b>   | <b>23.01</b>      | <b>5.00</b>        |
| Canada                            | 30,710         | 33,832           | 39,370           | 35,260           | 40,764           | 2.71              | 15.61              |
| Mexico                            | 15,967         | 14,947           | 15,666           | 19,030           | 16,884           | 1.12              | -11.28             |
| United States of America          | 240,846        | 243,039          | 267,320          | 275,406          | 288,538          | 19.18             | 4.77               |
| <b>SOUTH AMERICA</b>              | <b>24,085</b>  | <b>25,419</b>    | <b>30,052</b>    | <b>40,502</b>    | <b>31,629</b>    | <b>2.10</b>       | <b>-21.91</b>      |
| Argentina                         | 4,339          | 4,523            | 4,313            | 4,244            | 4,908            | 0.33              | 15.65              |
| Bolivia, Plurinational State of   | 761            | 821              | 838              | 848              | 635              | 0.04              | -25.12             |
| Brazil                            | 3,665          | 3,898            | 4,192            | 4,450            | 3,912            | 0.26              | -12.09             |
| Chile                             | 1,823          | 1,872            | 1,805            | 1,782            | 2,107            | 0.14              | 18.24              |
| Colombia                          | 4,779          | 5,051            | 5,893            | 7,100            | 7,030            | 0.47              | -0.99              |
| Ecuador                           | 1,694          | 1,632            | 2,129            | 6,266            | 4,976            | 0.33              | -20.59             |
| Guyana                            | 48             | 29               | 39               | 41               | 31               | 0.00              | -24.39             |
| Paraguay                          | 210            | 196              | 242              | 270              | 209              | 0.01              | -22.59             |
| Peru                              | 2,309          | 2,103            | 2,326            | 2,450            | 2,398            | 0.16              | -2.12              |
| Suriname                          | 61             | 40               | 19               | 43               | 18               | 0.00              | -58.14             |
| Uruguay                           | 660            | 737              | 806              | 895              | 729              | 0.05              | -18.55             |
| Venezuela, Bolivarian Republic of | 3,736          | 4,517            | 7,450            | 12,113           | 4,676            | 0.31              | -61.40             |

## NICARAGUA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012          | 2013          | 2014          | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|----------------|----------------|-------------------|--------------------|
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>10,785</b> | <b>12,302</b> | <b>22,038</b> | <b>25,007</b>  | <b>18,152</b>  | <b>1.21</b>       | <b>-27.41</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>5,533</b>  | <b>5,805</b>  | <b>7,848</b>  | <b>7,849</b>   | <b>5,433</b>   | <b>0.36</b>       | <b>-30.78</b>      |
| China                                  | 354           | 481           | 1,001         | 1,227          | 535            | 0.04              | -56.40             |
| Hong Kong (China)                      | 15            | 42            | 204           | 102            | 20             | 0.00              | -80.39             |
| Japan                                  | 1,984         | 1,756         | 2,706         | 2,220          | 1,708          | 0.11              | -23.06             |
| Korea, Democratic People's Republic of |               |               | 32            | 69             |                |                   |                    |
| Korea, Republic of                     | 2,209         | 2,257         | 2,360         | 2,774          | 2,274          | 0.15              | -18.02             |
| Macao (China)                          |               |               |               | 20             | 5              | 0.00              | -75.00             |
| Mongolia                               | 1             |               | 6             |                | 5              | 0.00              |                    |
| Taiwan Province of China               | 970           | 1,269         | 1,539         | 1,437          | 886            | 0.06              | -38.34             |
| <b>SOUTH-EAST ASIA</b>                 | <b>885</b>    | <b>1,148</b>  | <b>5,321</b>  | <b>8,056</b>   | <b>4,299</b>   | <b>0.29</b>       | <b>-46.64</b>      |
| Brunei Darussalam                      |               |               | 2             |                |                |                   |                    |
| Cambodia                               |               |               | 1             | 7              | 6              | 0.00              | -14.29             |
| Indonesia                              | 61            | 63            | 793           | 1,847          | 809            | 0.05              | -56.20             |
| Lao People's Democratic Republic       |               | 1             | 1             | 2              |                |                   |                    |
| Malaysia                               | 49            | 59            | 128           | 126            | 112            | 0.01              | -11.11             |
| Myanmar                                | 20            | 37            | 320           | 169            | 148            | 0.01              | -12.43             |
| Philippines                            | 558           | 802           | 3,802         | 5,619          | 2,975          | 0.20              | -47.05             |
| Singapore                              | 55            | 72            | 81            | 98             | 104            | 0.01              | 6.12               |
| Thailand                               | 120           | 76            | 143           | 149            | 123            | 0.01              | -17.45             |
| Viet Nam                               | 22            | 38            | 50            | 39             | 22             | 0.00              | -43.59             |
| <b>AUSTRALASIA</b>                     | <b>4,353</b>  | <b>5,337</b>  | <b>8,833</b>  | <b>9,058</b>   | <b>8,390</b>   | <b>0.56</b>       | <b>-7.37</b>       |
| Australia                              | 3,665         | 4,402         | 7,457         | 7,445          | 6,878          | 0.46              | -7.62              |
| New Zealand                            | 688           | 935           | 1,376         | 1,613          | 1,512          | 0.10              | -6.26              |
| <b>MELANESIA</b>                       | <b>5</b>      | <b>3</b>      | <b>12</b>     | <b>15</b>      | <b>12</b>      | <b>0.00</b>       | <b>-20.00</b>      |
| Fiji                                   | 4             | 1             | 7             | 4              | 6              | 0.00              | 50.00              |
| New Caledonia                          |               |               | 4             | 4              | 5              | 0.00              | 25.00              |
| Papua New Guinea                       | 1             | 2             |               | 3              | 1              | 0.00              | -66.67             |
| Vanuatu                                |               |               | 1             | 4              |                |                   |                    |
| <b>MICRONESIA</b>                      | <b>8</b>      | <b>8</b>      | <b>18</b>     | <b>26</b>      | <b>18</b>      | <b>0.00</b>       | <b>-30.77</b>      |
| Guam                                   |               |               | 9             | 4              |                |                   |                    |
| Kiribati                               |               |               |               | 1              |                |                   |                    |
| Micronesia, Federated States of        | 8             | 8             | 7             | 11             | 5              | 0.00              | -54.55             |
| Nauru                                  |               |               | 1             | 10             | 13             | 0.00              | 30.00              |
| Palau                                  |               |               | 1             |                |                |                   |                    |
| <b>POLYNESIA</b>                       | <b>1</b>      | <b>1</b>      | <b>6</b>      | <b>3</b>       |                |                   |                    |
| French Polynesia                       |               | 1             |               |                |                |                   |                    |
| Samoa                                  |               |               | 1             |                |                |                   |                    |
| Tonga                                  | 1             |               | 1             | 1              |                |                   |                    |
| Tuvalu                                 |               |               | 4             | 2              |                |                   |                    |
| <b>EUROPE</b>                          | <b>79,435</b> | <b>82,916</b> | <b>97,522</b> | <b>102,154</b> | <b>103,965</b> | <b>6.91</b>       | <b>1.77</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>3,319</b>  | <b>4,607</b>  | <b>6,472</b>  | <b>7,161</b>   | <b>5,532</b>   | <b>0.37</b>       | <b>-22.75</b>      |
| Armenia                                | 4             | 5             | 4             | 5              | 14             | 0.00              | 180.00             |
| Azerbaijan                             | 3             | 2             | 7             | 5              | 1              | 0.00              | -80.00             |
| Belarus                                | 44            | 39            | 60            | 47             | 49             | 0.00              | 4.26               |
| Bulgaria                               | 95            | 93            | 258           | 336            | 232            | 0.02              | -30.95             |
| Czech Republic                         | 566           | 690           | 718           | 596            | 636            | 0.04              | 6.71               |
| Czech Republic/Slovakia                | 162           | 184           |               |                |                |                   |                    |
| Estonia                                | 29            | 62            | 86            | 74             | 71             | 0.00              | -4.05              |
| Georgia                                | 38            | 9             | 6             | 34             | 18             | 0.00              | -47.06             |
| Hungary                                | 187           | 208           | 299           | 271            | 225            | 0.01              | -16.97             |
| Kazakhstan                             | 13            | 21            | 11            | 11             | 10             | 0.00              | -9.09              |
| Kyrgyzstan                             |               | 3             | 1             | 7              | 3              | 0.00              | -57.14             |
| Latvia                                 | 40            | 42            | 83            | 180            | 89             | 0.01              | -50.56             |
| Lithuania                              | 85            | 77            | 179           | 150            | 234            | 0.02              | 56.00              |

## NICARAGUA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Moldova, Republic of                      | 6             | 7             | 25            | 12            | 11            | 0.00              | -8.33              |
| Poland                                    | 595           | 835           | 1,154         | 1,297         | 1,077         | 0.07              | -16.96             |
| Romania                                   | 189           | 519           | 824           | 917           | 616           | 0.04              | -32.82             |
| Russian Federation                        | 1,044         | 1,499         | 1,915         | 2,004         | 1,464         | 0.10              | -26.95             |
| Slovakia                                  |               |               | 297           | 328           | 318           | 0.02              | -3.05              |
| Tajikistan                                |               | 4             | 1             | 7             | 7             | 0.00              |                    |
| Turkmenistan                              | 1             |               |               | 1             |               |                   |                    |
| Ukraine                                   | 216           | 308           | 539           | 869           | 453           | 0.03              | -47.87             |
| Uzbekistan                                | 2             |               | 5             | 10            | 4             | 0.00              | -60.00             |
| <b>NORTHERN EUROPE</b>                    | <b>17,975</b> | <b>19,060</b> | <b>24,043</b> | <b>23,636</b> | <b>26,461</b> | <b>1.76</b>       | <b>11.95</b>       |
| Denmark                                   | 2,099         | 1,951         | 1,895         | 2,057         | 2,050         | 0.14              | -0.34              |
| Finland                                   | 718           | 758           | 685           | 708           | 879           | 0.06              | 24.15              |
| Iceland                                   | 93            | 75            | 76            | 143           | 166           | 0.01              | 16.08              |
| Ireland                                   | 1,051         | 1,252         | 1,526         | 1,795         | 1,814         | 0.12              | 1.06               |
| Norway                                    | 1,704         | 1,742         | 1,594         | 1,510         | 1,555         | 0.10              | 2.98               |
| Sweden                                    | 2,658         | 2,678         | 2,671         | 2,686         | 3,074         | 0.20              | 14.45              |
| United Kingdom                            | 9,652         | 10,604        | 15,596        | 14,737        | 16,923        | 1.12              | 14.83              |
| <b>SOUTHERN EUROPE</b>                    | <b>18,808</b> | <b>19,476</b> | <b>21,668</b> | <b>23,015</b> | <b>21,958</b> | <b>1.46</b>       | <b>-4.59</b>       |
| Albania                                   | 8             | 8             | 8             | 6             | 5             | 0.00              | -16.67             |
| Andorra                                   | 8             | 6             | 6             | 6             | 8             | 0.00              | 33.33              |
| Bosnia and Herzegovina                    | 9             | 5             | 11            | 8             | 10            | 0.00              | 25.00              |
| Croatia                                   | 86            | 60            | 129           | 105           | 154           | 0.01              | 46.67              |
| Gibraltar                                 |               |               | 1             |               |               |                   |                    |
| Greece                                    | 175           | 191           | 214           | 308           | 181           | 0.01              | -41.23             |
| Holy See                                  | 2             | 2             | 5             | 14            | 2             | 0.00              | -85.71             |
| Italy                                     | 5,781         | 5,959         | 6,416         | 6,965         | 7,036         | 0.47              | 1.02               |
| Malta                                     | 20            | 19            | 20            | 26            | 22            | 0.00              | -15.38             |
| Portugal                                  | 426           | 474           | 663           | 891           | 765           | 0.05              | -14.14             |
| San Marino                                | 2             | 1             | 1             | 3             | 3             | 0.00              |                    |
| Serbia                                    | 33            | 43            | 72            | 66            | 91            | 0.01              | 37.88              |
| Slovenia                                  | 198           | 191           | 221           | 214           | 255           | 0.02              | 19.16              |
| Spain                                     | 12,052        | 12,506        | 13,809        | 14,364        | 13,405        | 0.89              | -6.68              |
| The Former Yugoslav Republic of Macedonia | 8             | 5             | 6             | 14            | 20            | 0.00              | 42.86              |
| Yugoslavia, SFR (former)                  |               | 6             | 86            | 25            | 1             | 0.00              | -96.00             |
| <b>WESTERN EUROPE</b>                     | <b>36,874</b> | <b>37,215</b> | <b>42,015</b> | <b>45,355</b> | <b>47,164</b> | <b>3.14</b>       | <b>3.99</b>        |
| Austria                                   | 1,653         | 1,916         | 2,097         | 2,208         | 2,160         | 0.14              | -2.17              |
| Belgium                                   | 2,822         | 2,528         | 2,783         | 3,107         | 2,764         | 0.18              | -11.04             |
| France                                    | 7,648         | 7,824         | 9,226         | 10,508        | 11,618        | 0.77              | 10.56              |
| Germany                                   | 13,255        | 13,936        | 16,155        | 17,392        | 17,807        | 1.18              | 2.39               |
| Liechtenstein                             | 5             | 12            | 9             | 5             | 19            | 0.00              | 280.00             |
| Luxembourg                                | 95            | 86            | 128           | 104           | 128           | 0.01              | 23.08              |
| Monaco                                    | 3             | 10            | 6             | 2             | 3             | 0.00              | 50.00              |
| Netherlands                               | 7,370         | 6,764         | 7,261         | 7,482         | 7,837         | 0.52              | 4.74               |
| Switzerland                               | 4,023         | 4,139         | 4,350         | 4,547         | 4,828         | 0.32              | 6.18               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>2,459</b>  | <b>2,558</b>  | <b>3,324</b>  | <b>2,987</b>  | <b>2,850</b>  | <b>0.19</b>       | <b>-4.59</b>       |
| Cyprus                                    | 11            | 14            | 17            | 15            | 8             | 0.00              | -46.67             |
| Israel                                    | 2,187         | 2,273         | 2,981         | 2,658         | 2,526         | 0.17              | -4.97              |
| Turkey                                    | 261           | 271           | 326           | 314           | 316           | 0.02              | 0.64               |
| <b>MIDDLE EAST</b>                        | <b>193</b>    | <b>216</b>    | <b>282</b>    | <b>349</b>    | <b>253</b>    | <b>0.02</b>       | <b>-27.51</b>      |
| Bahrain                                   |               | 3             | 2             |               | 3             | 0.00              |                    |
| Egypt                                     | 26            | 22            | 46            | 72            | 42            | 0.00              | -41.67             |
| Iraq                                      | 3             | 2             | 4             | 5             | 3             | 0.00              | -40.00             |
| Jordan                                    | 35            | 41            | 62            | 77            | 60            | 0.00              | -22.08             |
| Kuwait                                    | 4             | 12            | 12            | 15            | 11            | 0.00              | -26.67             |
| Lebanon                                   | 14            | 16            | 31            | 58            | 35            | 0.00              | -39.66             |

## NICARAGUA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012          | 2013          | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|----------------|----------------|----------------|-------------------|--------------------|
| Libya                        | 38            | 45            | 38             | 29             | 19             | 0.00              | -34.48             |
| Oman                         |               |               | 2              | 4              | 2              | 0.00              | -50.00             |
| Qatar                        |               |               | 1              | 2              | 5              | 0.00              | 150.00             |
| Saudi Arabia                 | 20            | 19            | 26             | 36             | 34             | 0.00              | -5.56              |
| State of Palestine           | 43            | 42            | 26             | 24             | 30             | 0.00              | 25.00              |
| Syrian Arab Republic         | 4             | 6             | 6              | 5              | 3              | 0.00              | -40.00             |
| United Arab Emirates         | 6             | 6             | 26             | 21             | 6              | 0.00              | -71.43             |
| Yemen                        |               | 2             |                | 1              |                |                   |                    |
| <b>SOUTH ASIA</b>            | <b>818</b>    | <b>3,714</b>  | <b>2,262</b>   | <b>2,176</b>   | <b>1,495</b>   | <b>0.10</b>       | <b>-31.30</b>      |
| Afghanistan                  |               | 88            | 261            | 126            | 54             | 0.00              | -57.14             |
| Bangladesh                   | 13            | 14            | 18             | 26             | 24             | 0.00              | -7.69              |
| India                        | 562           | 3,446         | 1,719          | 1,764          | 1,206          | 0.08              | -31.63             |
| Iran, Islamic Republic of    | 195           | 102           | 83             | 89             | 146            | 0.01              | 64.04              |
| Maldives                     | 1             |               | 10             | 3              | 1              | 0.00              | -66.67             |
| Nepal                        | 7             | 22            | 22             | 38             | 19             | 0.00              | -50.00             |
| Pakistan                     | 20            | 24            | 78             | 80             | 33             | 0.00              | -58.75             |
| Sri Lanka                    | 20            | 18            | 71             | 50             | 12             | 0.00              | -76.00             |
| <b>NOT SPECIFIED</b>         | <b>87,741</b> | <b>97,700</b> | <b>182,488</b> | <b>164,069</b> | <b>244,497</b> | <b>16.25</b>      | <b>49.02</b>       |
| Other countries of the World | 36            | 68            | 88             | 3              | 5              | 0.00              | 66.67              |
| Nationals Residing Abroad    | 87,705        | 97,632        | 182,400        | 164,066        | 244,492        | 16.25             | 49.02              |

## NIGER

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012          | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|---------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>94,149</b> | <b>123,289</b> | <b>134,676</b> | <b>134,505</b> | <b>152,310</b> | <b>100.00</b>     | <b>13.24</b>       |
| <b>AFRICA</b>                          | <b>56,798</b> | <b>69,514</b>  | <b>75,935</b>  | <b>75,838</b>  | <b>85,877</b>  | <b>56.38</b>      | <b>13.24</b>       |
| <b>OTHER AFRICA</b>                    | <b>56,798</b> | <b>69,514</b>  | <b>75,935</b>  | <b>75,838</b>  | <b>85,877</b>  | <b>56.38</b>      | <b>13.24</b>       |
| All countries of Africa                | 56,798        | 69,514         | 75,935         | 75,838         | 85,877         | 56.38             | 13.24              |
| <b>AMERICAS</b>                        | <b>7,156</b>  | <b>11,092</b>  | <b>12,115</b>  | <b>12,101</b>  | <b>13,703</b>  | <b>9.00</b>       | <b>13.24</b>       |
| <b>NORTH AMERICA</b>                   | <b>6,888</b>  | <b>10,816</b>  | <b>11,814</b>  | <b>11,800</b>  | <b>13,362</b>  | <b>8.77</b>       | <b>13.24</b>       |
| Canada                                 | 2,266         | 4,518          | 4,935          | 4,929          | 5,581          | 3.66              | 13.23              |
| United States of America               | 4,622         | 6,298          | 6,879          | 6,871          | 7,781          | 5.11              | 13.24              |
| <b>OTHER AMERICAS</b>                  | <b>268</b>    | <b>276</b>     | <b>301</b>     | <b>301</b>     | <b>341</b>     | <b>0.22</b>       | <b>13.29</b>       |
| Other countries of the Americas        | 268           | 276            | 301            | 301            | 341            | 0.22              | 13.29              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>6,231</b>  | <b>9,840</b>   | <b>10,749</b>  | <b>10,735</b>  | <b>12,156</b>  | <b>7.98</b>       | <b>13.24</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>4,007</b>  | <b>6,187</b>   | <b>6,759</b>   | <b>6,750</b>   | <b>7,644</b>   | <b>5.02</b>       | <b>13.24</b>       |
| Japan                                  | 4,007         | 6,187          | 6,759          | 6,750          | 7,644          | 5.02              | 13.24              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>2,224</b>  | <b>3,653</b>   | <b>3,990</b>   | <b>3,985</b>   | <b>4,512</b>   | <b>2.96</b>       | <b>13.22</b>       |
| Other countries of Asia                | 2,224         | 3,653          | 3,990          | 3,985          | 4,512          | 2.96              | 13.22              |
| <b>EUROPE</b>                          | <b>23,964</b> | <b>32,843</b>  | <b>35,877</b>  | <b>35,831</b>  | <b>40,574</b>  | <b>26.64</b>      | <b>13.24</b>       |
| <b>SOUTHERN EUROPE</b>                 | <b>1,353</b>  | <b>2,871</b>   | <b>3,116</b>   | <b>3,132</b>   | <b>3,547</b>   | <b>2.33</b>       | <b>13.25</b>       |
| Italy                                  | 1,353         | 2,871          | 3,116          | 3,132          | 3,547          | 2.33              | 13.25              |
| <b>WESTERN EUROPE</b>                  | <b>21,759</b> | <b>28,492</b>  | <b>31,141</b>  | <b>31,084</b>  | <b>35,198</b>  | <b>23.11</b>      | <b>13.24</b>       |
| France                                 | 18,097        | 23,517         | 25,702         | 25,657         | 29,053         | 19.07             | 13.24              |
| Germany                                | 1,720         | 2,465          | 2,693          | 2,689          | 3,045          | 2.00              | 13.24              |
| Benelux                                | 1,942         | 2,510          | 2,746          | 2,738          | 3,100          | 2.04              | 13.22              |
| <b>OTHER EUROPE</b>                    | <b>852</b>    | <b>1,480</b>   | <b>1,620</b>   | <b>1,615</b>   | <b>1,829</b>   | <b>1.20</b>       | <b>13.25</b>       |
| Other countries of Europe              | 852           | 1,480          | 1,620          | 1,615          | 1,829          | 1.20              | 13.25              |

## NIGERIA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>4,673,136</b> | <b>4,037,808</b> | <b>4,803,213</b> | <b>6,017,338</b> | <b>5,265,453</b> | <b>100.00</b>     | <b>-12.50</b>      |
| <b>AFRICA</b>                     | <b>1,091,802</b>     | <b>1,280,787</b> | <b>1,266,942</b> | <b>1,584,411</b> | <b>1,744,829</b> | <b>33.14</b>      | <b>10.12</b>       |
| <b>EAST AFRICA</b>                | <b>114,790</b>       | <b>63,762</b>    | <b>52,908</b>    | <b>64,237</b>    | <b>115,730</b>   | <b>2.20</b>       | <b>80.16</b>       |
| Burundi                           | 2,922                |                  | 611              | 2,613            | 6,554            | 0.12              | 150.82             |
| Djibouti                          | 1,152                |                  |                  | 814              | 4,755            | 0.09              | 484.15             |
| Eritrea                           | 780                  |                  |                  | 149              | 4,090            | 0.08              | 2,644.97           |
| Ethiopia                          | 15,434               | 8,383            | 12,536           | 14,762           | 18,703           | 0.36              | 26.70              |
| Kenya                             | 39,362               | 8,704            | 6,109            | 8,356            | 12,930           | 0.25              | 54.74              |
| Madagascar                        | 4,140                |                  |                  | 1,400            | 3,941            | 0.07              | 181.50             |
| Malawi                            | 1,776                | 2,049            | 2,305            | 2,208            | 6,149            | 0.12              | 178.49             |
| Mozambique                        | 1,674                |                  | 82               | 1,350            | 5,331            | 0.10              | 294.89             |
| Rwanda                            | 4,080                | 3,288            | 1,841            | 3,781            | 3,729            | 0.07              | -1.38              |
| Somalia                           | 5,460                |                  | 910              | 122              | 2,062            | 0.04              | 1,590.16           |
| Tanzania, United Republic of      | 13,074               | 15,183           | 11,464           | 9,671            | 13,612           | 0.26              | 40.75              |
| Uganda                            | 9,410                | 5,383            | 6,997            | 3,109            | 8,050            | 0.15              | 158.93             |
| Zambia                            | 6,622                | 2,340            | 2,496            | 4,827            | 8,808            | 0.17              | 82.47              |
| Zimbabwe                          | 8,904                | 18,432           | 7,557            | 11,075           | 17,016           | 0.32              | 53.64              |
| <b>CENTRAL AFRICA</b>             | <b>283,496</b>       | <b>272,860</b>   | <b>276,512</b>   | <b>339,559</b>   | <b>392,035</b>   | <b>7.45</b>       | <b>15.45</b>       |
| Angola                            | 24,324               |                  | 372              | 3,600            | 7,550            | 0.14              | 109.72             |
| Cameroon                          | 174,544              | 158,647          | 161,819          | 196,628          | 211,609          | 4.02              | 7.62               |
| Central African Republic          | 8,472                |                  | 519              | 4,092            | 7,092            | 0.13              | 73.31              |
| Chad                              | 12,790               | 34,231           | 31,141           | 38,762           | 49,705           | 0.94              | 28.23              |
| Congo                             | 34,158               | 42,295           | 43,884           | 46,168           | 50,109           | 0.95              | 8.54               |
| Congo, Democratic Republic of the | 8,530                |                  | 52               | 1,041            | 4,877            | 0.09              | 368.49             |
| Equatorial Guinea                 | 796                  |                  | 830              | 2,990            | 6,932            | 0.13              | 131.84             |
| Gabon                             | 18,730               | 37,687           | 37,775           | 43,991           | 46,931           | 0.89              | 6.68               |
| Sao Tome and Principe             | 1,152                |                  | 120              | 2,287            | 7,230            | 0.14              | 216.13             |
| <b>NORTH AFRICA</b>               | <b>37,316</b>        | <b>11,148</b>    | <b>20,067</b>    | <b>16,134</b>    | <b>26,857</b>    | <b>0.51</b>       | <b>66.46</b>       |
| Algeria                           | 8,178                | 3,078            | 4,364            | 1,500            | 5,443            | 0.10              | 262.87             |
| Morocco                           | 6,468                | 8,070            | 8,094            | 8,632            | 7,630            | 0.14              | -11.61             |
| South Sudan                       | 5,082                |                  | 24               | 38               | 1,979            | 0.04              | 5,107.89           |
| Sudan                             | 11,230               |                  | 152              | 1,374            | 5,274            | 0.10              | 283.84             |
| Tunisia                           | 6,358                |                  | 7,433            | 4,590            | 6,531            | 0.12              | 42.29              |
| <b>SOUTHERN AFRICA</b>            | <b>95,474</b>        | <b>66,487</b>    | <b>72,265</b>    | <b>76,616</b>    | <b>84,298</b>    | <b>1.60</b>       | <b>10.03</b>       |
| Botswana                          | 10,278               |                  |                  | 1,408            | 2,398            | 0.05              | 70.31              |
| Lesotho                           | 2,964                |                  | 1,200            |                  | 302              | 0.01              |                    |
| Namibia                           | 7,140                | 6,912            | 6,690            | 6,855            | 8,733            | 0.17              | 27.40              |
| South Africa                      | 74,384               | 59,575           | 64,375           | 68,353           | 72,334           | 1.37              | 5.82               |
| Swaziland                         | 708                  |                  |                  |                  | 531              | 0.01              |                    |
| <b>WEST AFRICA</b>                | <b>560,726</b>       | <b>866,530</b>   | <b>845,190</b>   | <b>1,087,865</b> | <b>1,125,909</b> | <b>21.38</b>      | <b>3.50</b>        |
| Benin                             | 58,110               | 83,767           | 88,847           | 157,847          | 164,828          | 3.13              | 4.42               |
| Burkina Faso                      | 11,934               | 33,000           | 21,152           | 24,395           | 28,356           | 0.54              | 16.24              |
| Cabo Verde                        | 3,914                |                  |                  |                  | 168              | 0.00              |                    |
| Côte d'Ivoire                     | 17,348               | 41,143           | 48,288           | 60,243           | 63,734           | 1.21              | 5.79               |
| Gambia                            | 15,558               | 33,158           | 33,855           | 36,683           | 37,815           | 0.72              | 3.09               |
| Ghana                             | 169,720              | 95,287           | 104,344          | 144,289          | 149,974          | 2.85              | 3.94               |
| Guinea                            | 22,272               | 43,447           | 12,110           | 4,000            | 4,792            | 0.09              | 19.80              |
| Guinea-Bissau                     | 20,616               |                  |                  | 6,500            |                  |                   |                    |
| Liberia                           | 14,428               | 38,839           | 26,564           | 34,023           | 37,516           | 0.71              | 10.27              |
| Mali                              | 29,918               | 64,183           | 66,185           | 71,171           | 74,183           | 1.41              | 4.23               |
| Mauritania                        | 7,740                |                  |                  | 3,000            | 3,000            | 0.06              |                    |
| Niger                             | 93,370               | 297,607          | 304,554          | 383,674          | 393,670          | 7.48              | 2.61               |
| Senegal                           | 35,754               | 49,207           | 51,219           | 61,084           | 64,725           | 1.23              | 5.96               |
| Sierra Leone                      | 14,536               | 32,079           | 18,372           | 22,164           | 20,375           | 0.39              | -8.07              |
| Togo                              | 45,508               | 54,813           | 69,700           | 78,792           | 82,773           | 1.57              | 5.05               |

## NIGERIA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                    | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>AMERICAS</b>                    | <b>478,144</b> | <b>240,661</b> | <b>258,173</b> | <b>404,935</b> | <b>309,458</b> | <b>5.88</b>       | <b>-23.58</b>      |
| <b>CARIBBEAN</b>                   | <b>28,182</b>  | <b>4,231</b>   | <b>10,411</b>  | <b>24,288</b>  | <b>12,605</b>  | <b>0.24</b>       | <b>-48.10</b>      |
| Antigua and Barbuda                | 588            |                |                | 121            | 164            | 0.00              | 35.54              |
| Bahamas                            | 2,496          |                |                | 2,721          | 1,277          | 0.02              | -53.07             |
| Barbados                           | 1,386          |                |                | 3,316          | 1,000          | 0.02              | -69.84             |
| Cuba                               | 2,854          |                |                | 2,297          | 1,151          | 0.02              | -49.89             |
| Dominican Republic                 | 624            |                |                | 1,107          | 309            | 0.01              | -72.09             |
| Grenada                            | 3,054          |                |                | 1,300          | 97             | 0.00              | -92.54             |
| Jamaica                            | 6,482          | 4,231          | 6,791          | 6,936          | 2,176          | 0.04              | -68.63             |
| Trinidad and Tobago                | 10,698         |                | 3,620          | 6,490          | 6,431          | 0.12              | -0.91              |
| <b>CENTRAL AMERICA</b>             | <b>2,748</b>   |                |                | <b>980</b>     |                |                   |                    |
| Honduras                           | 240            |                |                |                |                |                   |                    |
| Panama                             | 2,508          |                |                | 980            |                |                   |                    |
| <b>NORTH AMERICA</b>               | <b>393,886</b> | <b>236,430</b> | <b>233,915</b> | <b>343,948</b> | <b>279,693</b> | <b>5.31</b>       | <b>-18.68</b>      |
| Canada                             | 51,084         | 36,535         | 29,218         | 34,199         | 25,875         | 0.49              | -24.34             |
| Mexico                             | 5,892          |                | 1,174          | 7,124          | 7,256          | 0.14              | 1.85               |
| United States of America           | 336,910        | 199,895        | 203,523        | 302,625        | 246,562        | 4.68              | -18.53             |
| <b>SOUTH AMERICA</b>               | <b>53,328</b>  |                | <b>13,847</b>  | <b>35,719</b>  | <b>17,160</b>  | <b>0.33</b>       | <b>-51.96</b>      |
| Argentina                          | 10,110         |                |                | 4,490          | 1,241          | 0.02              | -72.36             |
| Bolivia, Plurinational State of    | 642            |                |                |                |                |                   |                    |
| Brazil                             | 19,920         |                | 13,581         | 14,500         | 12,991         | 0.25              | -10.41             |
| Chile                              | 11,358         |                |                | 5,126          | 1,000          | 0.02              | -80.49             |
| Colombia                           | 6,078          |                |                | 3,000          | 420            | 0.01              | -86.00             |
| Guyana                             | 630            |                |                | 2,000          | 78             | 0.00              | -96.10             |
| Paraguay                           | 1,740          |                |                | 1,521          | 308            | 0.01              | -79.75             |
| Peru                               | 1,032          |                |                | 642            | 32             | 0.00              | -95.02             |
| Uruguay                            | 246            |                |                | 250            | 26             | 0.00              | -89.60             |
| Venezuela, Bolivarian Republic of  | 1,572          |                | 266            | 4,190          | 1,064          | 0.02              | -74.61             |
| <b>EAST ASIA AND THE PACIFIC</b>   | <b>415,138</b> | <b>180,934</b> | <b>167,881</b> | <b>276,587</b> | <b>246,299</b> | <b>4.68</b>       | <b>-10.95</b>      |
| <b>NORTH-EAST ASIA</b>             | <b>290,608</b> | <b>154,545</b> | <b>139,849</b> | <b>229,464</b> | <b>229,333</b> | <b>4.36</b>       | <b>-0.06</b>       |
| China                              | 227,694        | 113,779        | 117,424        | 200,436        | 207,927        | 3.95              | 3.74               |
| Hong Kong (China)                  | 5,028          |                |                | 2,600          | 1,000          | 0.02              | -61.54             |
| Japan                              | 41,988         | 24,231         | 11,564         | 14,405         | 11,662         | 0.22              | -19.04             |
| Korea, Republic of                 | 13,750         | 16,535         | 861            | 9,192          | 8,280          | 0.16              | -9.92              |
| Taiwan Province of China           | 2,124          |                |                | 2,350          | 464            | 0.01              | -80.26             |
| Other countries of North-East Asia | 24             |                | 10,000         | 481            |                |                   |                    |
| <b>SOUTH-EAST ASIA</b>             | <b>58,830</b>  | <b>26,389</b>  | <b>24,161</b>  | <b>36,465</b>  | <b>13,706</b>  | <b>0.26</b>       | <b>-62.41</b>      |
| Brunei Darussalam                  | 822            |                |                | 159            |                |                   |                    |
| Indonesia                          | 7,924          | 2,383          | 1,020          | 5,346          | 1,144          | 0.02              | -78.60             |
| Malaysia                           | 15,072         | 10,079         | 10,261         | 12,587         | 5,412          | 0.10              | -57.00             |
| Philippines                        | 18,568         | 13,927         | 10,488         | 11,047         | 4,560          | 0.09              | -58.72             |
| Singapore                          | 12,718         |                | 2,174          | 4,326          | 1,140          | 0.02              | -73.65             |
| Thailand                           | 3,726          |                | 218            | 3,000          | 1,450          | 0.03              | -51.67             |
| <b>AUSTRALASIA</b>                 | <b>65,460</b>  |                | <b>3,871</b>   | <b>10,658</b>  | <b>3,260</b>   | <b>0.06</b>       | <b>-69.41</b>      |
| Australia                          | 32,996         |                | 3,871          | 6,553          | 2,068          | 0.04              | -68.44             |
| New Zealand                        | 32,464         |                |                | 4,105          | 1,192          | 0.02              | -70.96             |
| <b>MELANESIA</b>                   | <b>240</b>     |                |                |                |                |                   |                    |
| Fiji                               | 240            |                |                |                |                |                   |                    |
| <b>EUROPE</b>                      | <b>699,122</b> | <b>319,246</b> | <b>356,994</b> | <b>594,398</b> | <b>367,425</b> | <b>6.98</b>       | <b>-38.19</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>      | <b>81,552</b>  | <b>23,506</b>  | <b>26,367</b>  | <b>45,879</b>  | <b>17,405</b>  | <b>0.33</b>       | <b>-62.06</b>      |
| Azerbaijan                         | 1,584          |                |                | 1,504          | 77             | 0.00              | -94.88             |
| Belarus                            | 168            |                | 56             | 1,857          | 612            | 0.01              | -67.04             |
| Bulgaria                           | 12,952         |                | 5,480          | 4,500          | 3,149          | 0.06              | -30.02             |
| Czech Republic                     | 8,014          | 14,737         | 920            | 2,602          | 3,113          | 0.06              | 19.64              |
| Czech Republic/Slovakia            |                |                |                | 1,984          |                |                   |                    |



## NIGERIA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Estonia                          | 3,186          |                |                | 991            | 203            | 0.00              | -79.52             |
| Georgia                          | 4,338          |                |                | 2,804          | 700            | 0.01              | -75.04             |
| Hungary                          | 3,312          | 1,182          | 1,002          | 3,000          | 801            | 0.02              | -73.30             |
| Poland                           | 15,164         | 6,535          | 6,561          | 8,514          | 1,078          | 0.02              | -87.34             |
| Romania                          | 11,498         |                | 6,026          | 6,336          | 1,000          | 0.02              | -84.22             |
| Russian Federation               | 14,846         |                | 4,222          | 7,190          | 3,384          | 0.06              | -52.93             |
| Slovakia                         | 1,008          |                |                | 1,000          |                |                   |                    |
| Ukraine                          | 5,482          | 1,052          | 2,100          | 3,597          | 3,288          | 0.06              | -8.59              |
| <b>NORTHERN EUROPE</b>           | <b>234,072</b> | <b>147,223</b> | <b>158,462</b> | <b>334,029</b> | <b>223,665</b> | <b>4.25</b>       | <b>-33.04</b>      |
| Denmark                          | 14,702         |                |                | 6,538          | 2,704          | 0.05              | -58.64             |
| Finland                          | 15,238         |                |                | 4,900          | 952            | 0.02              | -80.57             |
| Iceland                          | 7,710          |                | 18             | 3,000          | 1,408          | 0.03              | -53.07             |
| Ireland                          | 5,970          | 1,152          | 2,148          | 5,642          | 2,418          | 0.05              | -57.14             |
| Norway                           | 10,922         |                |                | 4,926          | 1,072          | 0.02              | -78.24             |
| Sweden                           | 8,466          | 5,760          | 4,000          | 5,269          | 1,727          | 0.03              | -67.22             |
| United Kingdom                   | 171,064        | 140,311        | 152,296        | 303,754        | 213,384        | 4.05              | -29.75             |
| <b>SOUTHERN EUROPE</b>           | <b>109,006</b> | <b>25,322</b>  | <b>32,221</b>  | <b>58,250</b>  | <b>27,619</b>  | <b>0.52</b>       | <b>-52.59</b>      |
| Bosnia and Herzegovina           | 354            |                |                |                |                |                   |                    |
| Croatia                          | 3,628          |                |                | 2,421          | 1,822          | 0.03              | -24.74             |
| Greece                           | 12,848         |                |                | 5,532          | 2,368          | 0.04              | -57.19             |
| Italy                            | 45,754         | 11,201         | 13,111         | 18,105         | 7,712          | 0.15              | -57.40             |
| Malta                            | 1,590          |                |                | 299            | 67             | 0.00              | -77.59             |
| Montenegro                       | 4,686          |                |                |                |                |                   |                    |
| Portugal                         | 12,958         |                | 2,032          | 7,418          | 3,904          | 0.07              | -47.37             |
| Serbia                           | 4,142          |                | 19             | 2,600          | 136            | 0.00              | -94.77             |
| Spain                            | 23,022         | 14,121         | 17,002         | 21,665         | 11,610         | 0.22              | -46.41             |
| Yugoslavia, SFR (former)         | 24             |                | 57             | 210            |                |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>225,452</b> | <b>92,277</b>  | <b>106,022</b> | <b>129,403</b> | <b>74,016</b>  | <b>1.41</b>       | <b>-42.80</b>      |
| Austria                          | 16,596         |                | 1,220          | 3,200          | 1,664          | 0.03              | -48.00             |
| Belgium                          | 17,588         |                |                | 6,127          | 3,472          | 0.07              | -43.33             |
| France                           | 58,934         | 32,295         | 36,842         | 45,878         | 26,624         | 0.51              | -41.97             |
| Germany                          | 90,950         | 43,447         | 50,742         | 55,197         | 34,816         | 0.66              | -36.92             |
| Netherlands                      | 34,164         | 16,535         | 14,096         | 14,693         | 4,776          | 0.09              | -67.49             |
| Switzerland                      | 7,220          |                | 3,122          | 4,308          | 2,664          | 0.05              | -38.16             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>49,040</b>  | <b>30,918</b>  | <b>33,922</b>  | <b>26,837</b>  | <b>24,720</b>  | <b>0.47</b>       | <b>-7.89</b>       |
| Israel                           | 18,482         | 7,687          | 7,772          | 6,000          | 3,168          | 0.06              | -47.20             |
| Turkey                           | 30,558         | 23,231         | 26,150         | 20,837         | 21,552         | 0.41              | 3.43               |
| <b>MIDDLE EAST</b>               | <b>113,260</b> | <b>62,350</b>  | <b>65,957</b>  | <b>99,170</b>  | <b>81,028</b>  | <b>1.54</b>       | <b>-18.29</b>      |
| Bahrain                          | 558            |                |                | 2,700          | 97             | 0.00              | -96.41             |
| Egypt                            | 21,880         | 12,295         | 16,397         | 19,510         | 18,414         | 0.35              | -5.62              |
| Iraq                             | 1,938          |                |                | 3,298          | 208            | 0.00              | -93.69             |
| Jordan                           | 660            | 2,304          |                | 4,400          | 1,868          | 0.04              | -57.55             |
| Kuwait                           | 6,144          |                |                | 3,927          | 716            | 0.01              | -81.77             |
| Lebanon                          | 60,544         | 37,687         | 42,000         | 47,201         | 43,745         | 0.83              | -7.32              |
| Libya                            | 1,440          |                |                | 1,000          | 64             | 0.00              | -93.60             |
| Oman                             | 980            |                |                | 2,916          | 13             | 0.00              | -99.55             |
| Saudi Arabia                     | 5,148          | 2,000          | 1,450          | 6,544          | 5,916          | 0.11              | -9.60              |
| State of Palestine               | 4,746          |                |                | 306            | 24             | 0.00              | -92.16             |
| Syrian Arab Republic             | 3,426          | 3,456          | 900            |                | 592            | 0.01              |                    |
| United Arab Emirates             | 5,562          | 4,608          | 5,210          | 7,368          | 9,371          | 0.18              | 27.19              |
| Yemen                            | 234            |                |                |                |                |                   |                    |
| <b>SOUTH ASIA</b>                | <b>220,544</b> | <b>97,763</b>  | <b>105,264</b> | <b>170,649</b> | <b>169,933</b> | <b>3.23</b>       | <b>-0.42</b>       |
| Bangladesh                       | 14,262         |                |                |                | 40             | 0.00              |                    |
| India                            | 181,144        | 89,159         | 101,296        | 163,391        | 166,810        | 3.17              | 2.09               |
| Iran, Islamic Republic of        | 1,680          |                | 74             | 3,300          | 151            | 0.00              | -95.42             |

## NIGERIA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                              | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Pakistan                     | 20,944           | 8,604            | 3,604            | 2,711            | 2,880            | 0.05              | 6.23               |
| Sri Lanka                    | 2,514            |                  | 290              | 1,247            | 52               | 0.00              | -95.83             |
| <b>NOT SPECIFIED</b>         | <b>1,655,126</b> | <b>1,856,067</b> | <b>2,582,002</b> | <b>2,887,188</b> | <b>2,346,481</b> | <b>44.56</b>      | <b>-18.73</b>      |
| Other countries of the World | 2,248            |                  |                  | 1,527            |                  |                   |                    |
| Nationals Residing Abroad    | 1,652,878        | 1,856,067        | 2,582,002        | 2,885,661        | 2,346,481        | 44.56             | -18.68             |

## NIUE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012             | 2013         | 2014         | 2015         | 2016 | Market share 2016 | % Change 2016-2015 |
|--|------------------|--------------|--------------|--------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>5,047</b> | <b>7,047</b> | <b>7,408</b> | <b>7,707</b> |      |                   |                    |
| <b>AMERICAS</b>                        | <b>139</b>       | <b>179</b>   | <b>170</b>   | <b>107</b>   |      |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>139</b>       | <b>179</b>   | <b>170</b>   | <b>107</b>   |      |                   |                    |
| Canada                                 | 40               | 63           | 51           | 14           |      |                   |                    |
| United States of America               | 99               | 116          | 119          | 93           |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,550</b>     | <b>6,417</b> | <b>6,872</b> | <b>7,248</b> |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>12</b>        | <b>38</b>    | <b>51</b>    | <b>68</b>    |      |                   |                    |
| China                                  | 1                | 8            | 2            | 32           |      |                   |                    |
| Japan                                  | 11               | 30           | 49           | 36           |      |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>4,387</b>     | <b>6,137</b> | <b>6,586</b> | <b>6,882</b> |      |                   |                    |
| Australia                              | 551              | 648          | 662          | 620          |      |                   |                    |
| New Zealand                            | 3,836            | 5,489        | 5,924        | 6,262        |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>151</b>       | <b>242</b>   | <b>235</b>   | <b>298</b>   |      |                   |                    |
| Other countries of Asia                | 17               | 31           | 26           | 12           |      |                   |                    |
| Other countries of Oceania             | 134              | 211          | 209          | 286          |      |                   |                    |
| <b>EUROPE</b>                          | <b>331</b>       | <b>393</b>   | <b>336</b>   | <b>304</b>   |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>75</b>        | <b>105</b>   | <b>73</b>    | <b>87</b>    |      |                   |                    |
| United Kingdom                         | 75               | 105          | 73           | 87           |      |                   |                    |
| <b>WESTERN EUROPE</b>                  | <b>94</b>        | <b>118</b>   |              |              |      |                   |                    |
| France                                 | 46               | 66           |              |              |      |                   |                    |
| Germany                                | 48               | 52           |              |              |      |                   |                    |
| <b>OTHER EUROPE</b>                    | <b>162</b>       | <b>170</b>   | <b>263</b>   | <b>217</b>   |      |                   |                    |
| Other countries of Europe              | 162              | 170          | 263          | 217          |      |                   |                    |
| <b>NOT SPECIFIED</b>                   | <b>27</b>        | <b>58</b>    | <b>30</b>    | <b>48</b>    |      |                   |                    |
| Other countries of the World           | 27               | 58           | 30           | 48           |      |                   |                    |

## NORTHERN MARIANA ISLANDS

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>401,022</b> | <b>438,908</b> | <b>459,681</b> | <b>478,592</b> | <b>530,671</b> | <b>100.00</b>     | <b>10.88</b>       |
| <b>AMERICAS</b>                  | <b>22,161</b>  | <b>21,475</b>  | <b>20,690</b>  | <b>20,196</b>  | <b>22,623</b>  | <b>4.26</b>       | <b>12.02</b>       |
| <b>NORTH AMERICA</b>             | <b>22,161</b>  | <b>21,475</b>  | <b>20,690</b>  | <b>20,196</b>  | <b>22,623</b>  | <b>4.26</b>       | <b>12.02</b>       |
| Canada                           | 167            | 240            | 287            | 231            |                |                   |                    |
| United States of America (*)     | 21,994         | 21,235         | 20,403         | 19,965         | 22,623         | 4.26              | 13.31              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>371,300</b> | <b>402,133</b> | <b>425,768</b> | <b>454,127</b> | <b>501,801</b> | <b>94.56</b>      | <b>10.50</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>369,421</b> | <b>399,748</b> | <b>423,955</b> | <b>451,964</b> | <b>500,759</b> | <b>94.36</b>      | <b>10.80</b>       |
| China                            | 85,966         | 116,967        | 170,121        | 186,509        | 230,137        | 43.37             | 23.39              |
| Hong Kong (China)                | 547            | 746            | 1,098          | 1,374          |                |                   |                    |
| Japan                            | 153,259        | 141,747        | 110,234        | 80,832         | 61,026         | 11.50             | -24.50             |
| Korea, Republic of               | 129,394        | 139,958        | 142,081        | 182,622        | 208,794        | 39.35             | 14.33              |
| Taiwan Province of China         | 255            | 330            | 421            | 627            | 802            | 0.15              | 27.91              |
| <b>SOUTH-EAST ASIA</b>           | <b>548</b>     | <b>709</b>     | <b>761</b>     | <b>777</b>     | <b>1,042</b>   | <b>0.20</b>       | <b>34.11</b>       |
| Philippines                      | 528            | 649            | 692            | 743            | 1,042          | 0.20              | 40.24              |
| Thailand                         | 20             | 60             | 69             | 34             |                |                   |                    |
| <b>AUSTRALASIA</b>               | <b>225</b>     | <b>287</b>     | <b>209</b>     | <b>282</b>     |                |                   |                    |
| Australia                        | 225            | 287            | 209            | 282            |                |                   |                    |
| <b>MICRONESIA</b>                | <b>1,106</b>   | <b>1,389</b>   | <b>843</b>     | <b>1,104</b>   |                |                   |                    |
| Micronesia, Federated States of  | 717            | 1,013          | 573            | 755            |                |                   |                    |
| Palau                            | 389            | 376            | 270            | 349            |                |                   |                    |
| <b>EUROPE</b>                    | <b>6,613</b>   | <b>12,960</b>  | <b>11,575</b>  | <b>3,199</b>   | <b>1,920</b>   | <b>0.36</b>       | <b>-39.98</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>6,282</b>   | <b>12,493</b>  | <b>11,198</b>  | <b>2,398</b>   | <b>1,920</b>   | <b>0.36</b>       | <b>-19.93</b>      |
| Russian Federation               | 6,282          | 12,493         | 11,198         | 2,398          | 1,920          | 0.36              | -19.93             |
| <b>OTHER EUROPE</b>              | <b>331</b>     | <b>467</b>     | <b>377</b>     | <b>801</b>     |                |                   |                    |
| Other countries of Europe        | 331            | 467            | 377            | 801            |                |                   |                    |
| <b>NOT SPECIFIED</b>             | <b>948</b>     | <b>2,340</b>   | <b>1,648</b>   | <b>1,070</b>   | <b>4,327</b>   | <b>0.82</b>       | <b>304.39</b>      |
| Other countries of the World     | 948            | 2,340          | 1,648          | 1,070          | 4,327          | 0.82              | 304.39             |

## NORWAY

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>2,927,652</b> | <b>3,172,833</b> | <b>3,251,752</b> | <b>3,633,818</b> | <b>4,071,710</b> | <b>100.00</b>     | <b>12.05</b>       |
| <b>AFRICA</b>                          | <b>20,391</b>    | <b>20,586</b>    | <b>22,130</b>    | <b>20,194</b>    | <b>15,758</b>    | <b>0.39</b>       | <b>-21.97</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>4,193</b>     | <b>6,707</b>     | <b>6,035</b>     | <b>6,599</b>     | <b>5,913</b>     | <b>0.15</b>       | <b>-10.40</b>      |
| South Africa                           | 4,193            | 6,707            | 6,035            | 6,599            | 5,913            | 0.15              | -10.40             |
| <b>OTHER AFRICA</b>                    | <b>16,198</b>    | <b>13,879</b>    | <b>16,095</b>    | <b>13,595</b>    | <b>9,845</b>     | <b>0.24</b>       | <b>-27.58</b>      |
| Other countries of Africa              | 16,198           | 13,879           | 16,095           | 13,595           | 9,845            | 0.24              | -27.58             |
| <b>AMERICAS</b>                        | <b>229,604</b>   | <b>242,224</b>   | <b>301,660</b>   | <b>303,692</b>   | <b>377,182</b>   | <b>9.26</b>       | <b>24.20</b>       |
| <b>NORTH AMERICA</b>                   | <b>192,139</b>   | <b>201,184</b>   | <b>263,750</b>   | <b>261,478</b>   | <b>301,356</b>   | <b>7.40</b>       | <b>15.25</b>       |
| Canada                                 | 14,484           | 20,334           | 24,267           | 20,163           | 21,237           | 0.52              | 5.33               |
| United States of America               | 173,578          | 173,922          | 231,572          | 234,139          | 274,687          | 6.75              | 17.32              |
| Other countries of North America       | 4,077            | 6,928            | 7,911            | 7,176            | 5,432            | 0.13              | -24.30             |
| <b>SOUTH AMERICA</b>                   | <b>23,463</b>    | <b>23,257</b>    | <b>20,896</b>    | <b>22,055</b>    | <b>20,076</b>    | <b>0.49</b>       | <b>-8.97</b>       |
| Brazil                                 | 23,463           | 23,257           | 20,896           | 22,055           | 20,076           | 0.49              | -8.97              |
| <b>OTHER AMERICAS</b>                  | <b>14,002</b>    | <b>17,783</b>    | <b>17,014</b>    | <b>20,159</b>    | <b>55,750</b>    | <b>1.37</b>       | <b>176.55</b>      |
| Other countries of the Americas        | 14,002           | 17,783           | 17,014           | 20,159           | 55,750           | 1.37              | 176.55             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>353,369</b>   | <b>443,946</b>   | <b>437,584</b>   | <b>649,855</b>   | <b>725,432</b>   | <b>17.82</b>      | <b>11.63</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>186,720</b>   | <b>229,293</b>   | <b>218,834</b>   | <b>332,646</b>   | <b>437,438</b>   | <b>10.74</b>      | <b>31.50</b>       |
| China                                  | 61,593           | 119,553          | 118,335          | 214,441          | 297,069          | 7.30              | 38.53              |
| Japan                                  | 81,170           | 68,374           | 59,318           | 65,945           | 75,622           | 1.86              | 14.67              |
| Korea, Republic of                     | 43,957           | 41,366           | 41,181           | 52,260           | 64,747           | 1.59              | 23.89              |
| <b>AUSTRALASIA</b>                     | <b>27,718</b>    | <b>33,039</b>    | <b>36,374</b>    | <b>43,889</b>    | <b>47,045</b>    | <b>1.16</b>       | <b>7.19</b>        |
| Australia                              | 27,718           | 33,039           | 36,374           | 43,889           | 47,045           | 1.16              | 7.19               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>138,931</b>   | <b>181,614</b>   | <b>182,376</b>   | <b>273,320</b>   | <b>240,949</b>   | <b>5.92</b>       | <b>-11.84</b>      |
| Other countries of Asia                | 128,107          | 166,396          | 168,998          | 211,695          | 223,907          | 5.50              | 5.77               |
| Other countries of Oceania             | 10,824           | 15,218           | 13,378           | 61,625           | 17,042           | 0.42              | -72.35             |
| <b>EUROPE</b>                          | <b>2,324,288</b> | <b>2,466,077</b> | <b>2,490,378</b> | <b>2,660,077</b> | <b>2,953,338</b> | <b>72.53</b>      | <b>11.02</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>247,332</b>   | <b>299,189</b>   | <b>330,498</b>   | <b>265,430</b>   | <b>212,839</b>   | <b>5.23</b>       | <b>-19.81</b>      |
| Bulgaria                               | 14,720           | 47,180           | 37,798           | 45,527           | 8,565            | 0.21              | -81.19             |
| Czech Republic                         | 10,636           | 11,708           | 11,990           | 13,976           | 16,267           | 0.40              | 16.39              |
| Estonia                                | 6,625            | 7,136            | 7,565            | 10,397           | 11,872           | 0.29              | 14.19              |
| Hungary                                | 6,965            | 6,511            | 7,156            | 9,631            | 11,491           | 0.28              | 19.31              |
| Latvia                                 | 6,537            | 7,503            | 8,326            | 10,285           | 10,050           | 0.25              | -2.28              |
| Lithuania                              | 8,620            | 10,188           | 9,177            | 12,710           | 17,330           | 0.43              | 36.35              |
| Poland                                 | 51,534           | 59,624           | 59,002           | 62,089           | 64,776           | 1.59              | 4.33               |
| Romania                                | 33,586           | 25,771           | 92,309           | 43,440           | 14,137           | 0.35              | -67.46             |
| Russian Federation                     | 94,187           | 106,867          | 84,308           | 46,270           | 43,920           | 1.08              | -5.08              |
| Slovakia                               | 4,464            | 5,563            | 5,078            | 5,433            | 6,049            | 0.15              | 11.34              |
| Ukraine                                | 9,458            | 11,138           | 7,789            | 5,672            | 8,382            | 0.21              | 47.78              |
| <b>NORTHERN EUROPE</b>                 | <b>988,201</b>   | <b>1,047,448</b> | <b>1,036,696</b> | <b>1,083,667</b> | <b>1,169,128</b> | <b>28.71</b>      | <b>7.89</b>        |
| Denmark                                | 232,412          | 226,206          | 209,336          | 214,137          | 233,878          | 5.74              | 9.22               |
| Finland                                | 47,019           | 70,850           | 74,273           | 73,391           | 77,366           | 1.90              | 5.42               |
| Iceland                                | 13,560           | 16,054           | 12,416           | 13,640           | 15,679           | 0.39              | 14.95              |
| Ireland                                | 13,152           | 12,274           | 11,434           | 12,612           | 12,308           | 0.30              | -2.41              |
| Sweden                                 | 393,014          | 429,329          | 426,392          | 421,975          | 457,880          | 11.25             | 8.51               |
| United Kingdom                         | 289,044          | 292,735          | 302,845          | 347,912          | 372,017          | 9.14              | 6.93               |
| <b>SOUTHERN EUROPE</b>                 | <b>192,652</b>   | <b>194,196</b>   | <b>222,198</b>   | <b>269,535</b>   | <b>317,257</b>   | <b>7.79</b>       | <b>17.71</b>       |
| Croatia                                |                  | 4,551            | 14,608           | 8,323            | 5,970            | 0.15              | -28.27             |
| Greece                                 | 5,701            | 6,680            | 8,584            | 8,985            | 9,527            | 0.23              | 6.03               |
| Italy                                  | 75,088           | 78,769           | 87,386           | 93,524           | 115,551          | 2.84              | 23.55              |
| Malta                                  | 1,063            | 876              | 1,175            | 1,333            | 1,691            | 0.04              | 26.86              |
| Portugal                               | 8,637            | 7,762            | 9,002            | 18,034           | 12,942           | 0.32              | -28.24             |
| Slovenia                               | 2,233            | 2,295            | 3,010            | 2,993            | 4,859            | 0.12              | 62.35              |
| Spain                                  | 99,930           | 93,263           | 98,433           | 136,343          | 166,717          | 4.09              | 22.28              |

## NORWAY

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>786,860</b> | <b>783,472</b> | <b>783,965</b> | <b>905,013</b> | <b>996,995</b> | <b>24.49</b>      | <b>10.16</b>       |
| Austria                          | 26,581         | 26,136         | 28,975         | 29,696         | 40,867         | 1.00              | 37.62              |
| Belgium                          | 34,782         | 33,524         | 36,523         | 45,527         | 49,751         | 1.22              | 9.28               |
| France                           | 133,884        | 145,888        | 143,276        | 154,901        | 178,964        | 4.40              | 15.53              |
| Germany                          | 406,272        | 375,552        | 383,041        | 457,345        | 472,117        | 11.60             | 3.23               |
| Luxembourg                       | 2,861          | 1,954          | 1,930          | 2,584          | 2,775          | 0.07              | 7.39               |
| Netherlands                      | 131,466        | 142,143        | 126,578        | 139,243        | 171,324        | 4.21              | 23.04              |
| Switzerland                      | 51,014         | 58,275         | 63,642         | 75,717         | 81,197         | 1.99              | 7.24               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>7,466</b>   | <b>8,098</b>   | <b>9,347</b>   | <b>14,634</b>  | <b>17,443</b>  | <b>0.43</b>       | <b>19.20</b>       |
| Cyprus                           | 1,074          | 1,173          | 1,424          | 1,582          | 1,472          | 0.04              | -6.95              |
| Turkey                           | 6,392          | 6,925          | 7,923          | 13,052         | 15,971         | 0.39              | 22.36              |
| <b>OTHER EUROPE</b>              | <b>101,777</b> | <b>133,674</b> | <b>107,674</b> | <b>121,798</b> | <b>239,676</b> | <b>5.89</b>       | <b>96.78</b>       |
| Other countries of Europe        | 101,777        | 133,674        | 107,674        | 121,798        | 239,676        | 5.89              | 96.78              |

## NORWAY

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>4,538,228</b> | <b>4,777,926</b> | <b>4,854,601</b> | <b>5,361,248</b> | <b>5,959,689</b> | <b>100.00</b>     | <b>11.16</b>       |
| <b>AFRICA</b>                          | <b>21,812</b>    | <b>24,691</b>    | <b>26,001</b>    | <b>29,024</b>    | <b>18,267</b>    | <b>0.31</b>       | <b>-37.06</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>4,592</b>     | <b>8,716</b>     | <b>7,797</b>     | <b>7,149</b>     | <b>6,981</b>     | <b>0.12</b>       | <b>-2.35</b>       |
| South Africa                           | 4,592            | 8,716            | 7,797            | 7,149            | 6,981            | 0.12              | -2.35              |
| <b>OTHER AFRICA</b>                    | <b>17,220</b>    | <b>15,975</b>    | <b>18,204</b>    | <b>21,875</b>    | <b>11,286</b>    | <b>0.19</b>       | <b>-48.41</b>      |
| Other countries of Africa              | 17,220           | 15,975           | 18,204           | 21,875           | 11,286           | 0.19              | -48.41             |
| <b>AMERICAS</b>                        | <b>244,604</b>   | <b>261,828</b>   | <b>326,450</b>   | <b>331,662</b>   | <b>369,123</b>   | <b>6.19</b>       | <b>11.29</b>       |
| <b>NORTH AMERICA</b>                   | <b>204,650</b>   | <b>217,504</b>   | <b>284,135</b>   | <b>285,106</b>   | <b>327,574</b>   | <b>5.50</b>       | <b>14.90</b>       |
| Canada                                 | 16,892           | 23,679           | 27,826           | 24,956           | 25,994           | 0.44              | 4.16               |
| United States of America               | 183,498          | 186,547          | 247,856          | 252,628          | 295,694          | 4.96              | 17.05              |
| Other countries of North America       | 4,260            | 7,278            | 8,453            | 7,522            | 5,886            | 0.10              | -21.75             |
| <b>SOUTH AMERICA</b>                   | <b>25,065</b>    | <b>25,128</b>    | <b>23,662</b>    | <b>24,212</b>    | <b>21,700</b>    | <b>0.36</b>       | <b>-10.38</b>      |
| Brazil                                 | 25,065           | 25,128           | 23,662           | 24,212           | 21,700           | 0.36              | -10.38             |
| <b>OTHER AMERICAS</b>                  | <b>14,889</b>    | <b>19,196</b>    | <b>18,653</b>    | <b>22,344</b>    | <b>19,849</b>    | <b>0.33</b>       | <b>-11.17</b>      |
| Other countries of the Americas        | 14,889           | 19,196           | 18,653           | 22,344           | 19,849           | 0.33              | -11.17             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>378,115</b>   | <b>491,697</b>   | <b>489,046</b>   | <b>654,159</b>   | <b>785,647</b>   | <b>13.18</b>      | <b>20.10</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>197,095</b>   | <b>254,417</b>   | <b>244,924</b>   | <b>354,980</b>   | <b>462,562</b>   | <b>7.76</b>       | <b>30.31</b>       |
| China                                  | 66,982           | 136,375          | 136,724          | 228,046          | 313,066          | 5.25              | 37.28              |
| Japan                                  | 83,374           | 71,201           | 61,924           | 68,071           | 78,046           | 1.31              | 14.65              |
| Korea, Republic of                     | 46,739           | 46,841           | 46,276           | 58,863           | 71,450           | 1.20              | 21.38              |
| <b>AUSTRALASIA</b>                     | <b>32,842</b>    | <b>37,914</b>    | <b>42,420</b>    | <b>48,332</b>    | <b>54,497</b>    | <b>0.91</b>       | <b>12.76</b>       |
| Australia                              | 32,842           | 37,914           | 42,420           | 48,332           | 54,497           | 0.91              | 12.76              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>148,178</b>   | <b>199,366</b>   | <b>201,702</b>   | <b>250,847</b>   | <b>268,588</b>   | <b>4.51</b>       | <b>7.07</b>        |
| Other countries of Asia                | 136,507          | 183,017          | 187,344          | 231,690          | 249,512          | 4.19              | 7.69               |
| Other countries of Oceania             | 11,671           | 16,349           | 14,358           | 19,157           | 19,076           | 0.32              | -0.42              |
| <b>EUROPE</b>                          | <b>3,893,697</b> | <b>3,999,710</b> | <b>4,013,104</b> | <b>4,346,403</b> | <b>4,786,652</b> | <b>80.32</b>      | <b>10.13</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>426,789</b>   | <b>485,524</b>   | <b>517,580</b>   | <b>457,890</b>   | <b>473,986</b>   | <b>7.95</b>       | <b>3.52</b>        |
| Bulgaria                               | 17,422           | 50,712           | 42,169           | 63,596           | 44,353           | 0.74              | -30.26             |
| Czech Republic                         | 40,762           | 38,165           | 38,193           | 39,242           | 47,077           | 0.79              | 19.97              |
| Estonia                                | 14,875           | 19,370           | 17,903           | 23,394           | 23,164           | 0.39              | -0.98              |
| Hungary                                | 9,896            | 9,237            | 10,854           | 14,737           | 15,147           | 0.25              | 2.78               |
| Latvia                                 | 17,971           | 16,883           | 17,244           | 20,302           | 21,295           | 0.36              | 4.89               |
| Lithuania                              | 35,141           | 37,551           | 31,081           | 35,014           | 42,897           | 0.72              | 22.51              |
| Poland                                 | 105,055          | 114,800          | 114,123          | 116,302          | 122,184          | 2.05              | 5.06               |
| Romania                                | 39,805           | 31,818           | 105,602          | 61,134           | 71,001           | 1.19              | 16.14              |
| Russian Federation                     | 122,617          | 139,913          | 114,395          | 64,780           | 61,891           | 1.04              | -4.46              |
| Slovakia                               | 11,649           | 13,444           | 15,525           | 11,900           | 13,159           | 0.22              | 10.58              |
| Ukraine                                | 11,596           | 13,631           | 10,491           | 7,489            | 11,818           | 0.20              | 57.80              |
| <b>NORTHERN EUROPE</b>                 | <b>1,398,384</b> | <b>1,505,112</b> | <b>1,468,245</b> | <b>1,518,979</b> | <b>1,644,530</b> | <b>27.59</b>      | <b>8.27</b>        |
| Denmark                                | 389,711          | 417,585          | 374,477          | 376,894          | 401,771          | 6.74              | 6.60               |
| Finland                                | 83,345           | 104,750          | 107,410          | 106,065          | 112,937          | 1.90              | 6.48               |
| Iceland                                | 18,135           | 21,035           | 15,198           | 15,648           | 17,662           | 0.30              | 12.87              |
| Ireland                                | 15,659           | 14,754           | 12,877           | 14,120           | 14,015           | 0.24              | -0.74              |
| Sweden                                 | 567,859          | 611,760          | 610,699          | 614,937          | 679,036          | 11.39             | 10.42              |
| United Kingdom                         | 323,675          | 335,228          | 347,584          | 391,315          | 419,109          | 7.03              | 7.10               |
| <b>SOUTHERN EUROPE</b>                 | <b>244,852</b>   | <b>248,629</b>   | <b>279,869</b>   | <b>327,148</b>   | <b>402,213</b>   | <b>6.75</b>       | <b>22.95</b>       |
| Croatia                                |                  | 4,930            | 16,195           | 9,453            | 22,548           | 0.38              | 138.53             |
| Greece                                 | 6,414            | 7,371            | 9,070            | 9,596            | 10,683           | 0.18              | 11.33              |
| Italy                                  | 100,484          | 103,074          | 111,562          | 117,642          | 147,096          | 2.47              | 25.04              |
| Malta                                  | 1,172            | 1,047            | 1,244            | 1,597            | 1,805            | 0.03              | 13.02              |
| Portugal                               | 10,874           | 10,893           | 12,636           | 21,310           | 14,831           | 0.25              | -30.40             |
| Slovenia                               | 3,846            | 5,601            | 5,649            | 5,343            | 8,148            | 0.14              | 52.50              |
| Spain                                  | 122,062          | 115,713          | 123,513          | 162,207          | 197,102          | 3.31              | 21.51              |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>1,694,792</b> | <b>1,606,600</b> | <b>1,614,564</b> | <b>1,717,135</b> | <b>2,031,409</b> | <b>34.09</b>      | <b>18.30</b>       |
| Austria                          | 48,166           | 44,633           | 50,179           | 48,332           | 64,273           | 1.08              | 32.98              |
| Belgium                          | 60,637           | 53,769           | 61,235           | 70,653           | 81,524           | 1.37              | 15.39              |
| France                           | 194,997          | 204,604          | 202,223          | 217,667          | 251,110          | 4.21              | 15.36              |
| Germany                          | 942,526          | 869,603          | 877,664          | 921,512          | 1,094,917        | 18.37             | 18.82              |
| Luxembourg                       | 4,070            | 3,627            | 2,967            | 3,736            | 4,053            | 0.07              | 8.49               |
| Netherlands                      | 350,834          | 337,312          | 319,702          | 338,435          | 404,837          | 6.79              | 19.62              |
| Switzerland                      | 93,562           | 93,052           | 100,594          | 116,800          | 130,695          | 2.19              | 11.90              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>8,309</b>     | <b>8,983</b>     | <b>10,363</b>    | <b>15,997</b>    | <b>18,918</b>    | <b>0.32</b>       | <b>18.26</b>       |
| Cyprus                           | 1,285            | 1,281            | 1,498            | 1,764            | 1,628            | 0.03              | -7.71              |
| Turkey                           | 7,024            | 7,702            | 8,865            | 14,233           | 17,290           | 0.29              | 21.48              |
| <b>OTHER EUROPE</b>              | <b>120,571</b>   | <b>144,862</b>   | <b>122,483</b>   | <b>309,254</b>   | <b>215,596</b>   | <b>3.62</b>       | <b>-30.29</b>      |
| Other countries of Europe        | 120,571          | 144,862          | 122,483          | 309,254          | 215,596          | 3.62              | -30.29             |



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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>5,050,573</b> | <b>5,068,883</b> | <b>5,428,037</b> | <b>6,031,747</b> | <b>6,626,968</b> | <b>100.00</b>     | <b>9.87</b>        |
| <b>AFRICA</b>                          | <b>38,472</b>        | <b>37,375</b>    | <b>38,623</b>    | <b>36,975</b>    | <b>27,956</b>    | <b>0.42</b>       | <b>-24.39</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>6,649</b>         | <b>10,492</b>    | <b>11,446</b>    | <b>10,688</b>    | <b>9,951</b>     | <b>0.15</b>       | <b>-6.90</b>       |
| South Africa                           | 6,649                | 10,492           | 11,446           | 10,688           | 9,951            | 0.15              | -6.90              |
| <b>OTHER AFRICA</b>                    | <b>31,823</b>        | <b>26,883</b>    | <b>27,177</b>    | <b>26,287</b>    | <b>18,005</b>    | <b>0.27</b>       | <b>-31.51</b>      |
| Other countries of Africa              | 31,823               | 26,883           | 27,177           | 26,287           | 18,005           | 0.27              | -31.51             |
| <b>AMERICAS</b>                        | <b>378,381</b>       | <b>390,397</b>   | <b>485,535</b>   | <b>510,345</b>   | <b>569,148</b>   | <b>8.59</b>       | <b>11.52</b>       |
| <b>NORTH AMERICA</b>                   | <b>318,391</b>       | <b>327,814</b>   | <b>424,415</b>   | <b>441,571</b>   | <b>507,115</b>   | <b>7.65</b>       | <b>14.84</b>       |
| Canada                                 | 24,743               | 33,257           | 39,625           | 34,261           | 35,193           | 0.53              | 2.72               |
| Mexico                                 | 6,765                | 11,816           | 13,123           | 13,141           | 10,231           | 0.15              | -22.14             |
| United States of America               | 286,883              | 282,741          | 371,667          | 394,169          | 461,691          | 6.97              | 17.13              |
| <b>SOUTH AMERICA</b>                   | <b>36,966</b>        | <b>36,181</b>    | <b>33,452</b>    | <b>36,371</b>    | <b>32,932</b>    | <b>0.50</b>       | <b>-9.46</b>       |
| Brazil                                 | 36,966               | 36,181           | 33,452           | 36,371           | 32,932           | 0.50              | -9.46              |
| <b>OTHER AMERICAS</b>                  | <b>23,024</b>        | <b>26,402</b>    | <b>27,668</b>    | <b>32,403</b>    | <b>29,101</b>    | <b>0.44</b>       | <b>-10.19</b>      |
| Other countries of the Americas        | 23,024               | 26,402           | 27,668           | 32,403           | 29,101           | 0.44              | -10.19             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>522,880</b>       | <b>602,267</b>   | <b>633,664</b>   | <b>862,678</b>   | <b>1,008,118</b> | <b>15.21</b>      | <b>16.86</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>260,871</b>       | <b>292,086</b>   | <b>290,819</b>   | <b>428,531</b>   | <b>560,578</b>   | <b>8.46</b>       | <b>30.81</b>       |
| China                                  | 86,007               | 141,923          | 152,993          | 270,022          | 372,556          | 5.62              | 37.97              |
| Japan                                  | 116,397              | 99,786           | 87,257           | 95,135           | 108,124          | 1.63              | 13.65              |
| Korea, Republic of                     | 58,467               | 50,377           | 50,569           | 63,374           | 79,898           | 1.21              | 26.07              |
| <b>AUSTRALASIA</b>                     | <b>45,460</b>        | <b>53,458</b>    | <b>59,946</b>    | <b>70,015</b>    | <b>75,704</b>    | <b>1.14</b>       | <b>8.13</b>        |
| Australia                              | 45,460               | 53,458           | 59,946           | 70,015           | 75,704           | 1.14              | 8.13               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>216,549</b>       | <b>256,723</b>   | <b>282,899</b>   | <b>364,132</b>   | <b>371,836</b>   | <b>5.61</b>       | <b>2.12</b>        |
| Other countries of Asia                | 198,878              | 234,271          | 259,024          | 336,949          | 346,507          | 5.23              | 2.84               |
| Other countries of Oceania             | 17,671               | 22,452           | 23,875           | 27,183           | 25,329           | 0.38              | -6.82              |
| <b>EUROPE</b>                          | <b>4,110,840</b>     | <b>4,038,844</b> | <b>4,270,215</b> | <b>4,621,749</b> | <b>5,021,746</b> | <b>75.78</b>      | <b>8.65</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>463,434</b>       | <b>517,003</b>   | <b>609,507</b>   | <b>490,213</b>   | <b>379,245</b>   | <b>5.72</b>       | <b>-22.64</b>      |
| Bulgaria                               | 23,961               | 76,758           | 58,296           | 83,121           | 12,276           | 0.19              | -85.23             |
| Czech Republic                         | 21,299               | 22,319           | 24,789           | 27,281           | 28,714           | 0.43              | 5.25               |
| Estonia                                | 12,021               | 12,097           | 12,892           | 16,586           | 19,825           | 0.30              | 19.53              |
| Hungary                                | 13,801               | 11,837           | 12,384           | 17,266           | 18,582           | 0.28              | 7.62               |
| Latvia                                 | 13,446               | 15,079           | 16,470           | 20,022           | 18,141           | 0.27              | -9.39              |
| Lithuania                              | 23,758               | 22,678           | 20,120           | 27,246           | 31,058           | 0.47              | 13.99              |
| Poland                                 | 125,272              | 125,792          | 129,520          | 124,562          | 128,748          | 1.94              | 3.36               |
| Romania                                | 54,683               | 42,449           | 179,479          | 76,820           | 22,091           | 0.33              | -71.24             |
| Russian Federation                     | 152,246              | 161,822          | 133,539          | 77,203           | 74,964           | 1.13              | -2.90              |
| Slovakia                               | 8,445                | 9,104            | 9,771            | 9,981            | 10,580           | 0.16              | 6.00               |
| Ukraine                                | 14,502               | 17,068           | 12,247           | 10,125           | 14,266           | 0.22              | 40.90              |
| <b>NORTHERN EUROPE</b>                 | <b>1,858,270</b>     | <b>1,819,511</b> | <b>1,837,097</b> | <b>1,973,802</b> | <b>2,126,369</b> | <b>32.09</b>      | <b>7.73</b>        |
| Denmark                                | 516,216              | 452,441          | 414,360          | 425,847          | 483,750          | 7.30              | 13.60              |
| Finland                                | 78,871               | 110,277          | 117,458          | 122,047          | 136,693          | 2.06              | 12.00              |
| Iceland                                | 22,048               | 26,183           | 21,690           | 23,544           | 26,345           | 0.40              | 11.90              |
| Ireland                                | 24,101               | 21,064           | 21,607           | 23,067           | 21,859           | 0.33              | -5.24              |
| Sweden                                 | 707,737              | 701,432          | 726,249          | 752,929          | 804,784          | 12.14             | 6.89               |
| United Kingdom                         | 509,297              | 508,114          | 535,733          | 626,368          | 652,938          | 9.85              | 4.24               |
| <b>SOUTHERN EUROPE</b>                 | <b>314,386</b>       | <b>304,771</b>   | <b>379,366</b>   | <b>433,263</b>   | <b>507,646</b>   | <b>7.66</b>       | <b>17.17</b>       |
| Croatia                                |                      | 7,298            | 29,258           | 14,221           | 13,555           | 0.20              | -4.68              |
| Greece                                 | 9,987                | 12,017           | 16,914           | 15,272           | 16,573           | 0.25              | 8.52               |
| Italy                                  | 124,238              | 125,558          | 149,915          | 156,442          | 185,255          | 2.80              | 18.42              |
| Malta                                  | 1,714                | 1,500            | 1,982            | 2,131            | 2,717            | 0.04              | 27.50              |
| Portugal                               | 15,040               | 13,194           | 15,615           | 26,798           | 22,201           | 0.34              | -17.15             |
| Slovenia                               | 4,526                | 4,234            | 5,942            | 5,244            | 9,696            | 0.15              | 84.90              |
| Spain                                  | 158,881              | 140,970          | 159,740          | 213,155          | 257,649          | 3.89              | 20.87              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>1,296,919</b> | <b>1,171,331</b> | <b>1,248,735</b> | <b>1,353,456</b> | <b>1,554,209</b> | <b>23.45</b>      | <b>14.83</b>       |
| Austria                          | 42,118           | 39,688           | 46,218           | 45,561           | 62,979           | 0.95              | 38.23              |
| Belgium                          | 54,754           | 50,929           | 57,616           | 73,566           | 79,774           | 1.20              | 8.44               |
| France                           | 206,800          | 203,635          | 213,890          | 232,611          | 266,130          | 4.02              | 14.41              |
| Germany                          | 651,739          | 565,648          | 606,116          | 645,293          | 731,498          | 11.04             | 13.36              |
| Liechtenstein                    | 2,216            | 2,094            | 3,630            | 3,445            | 1,673            | 0.03              | -51.44             |
| Luxembourg                       | 5,466            | 3,182            | 3,398            | 4,225            | 4,696            | 0.07              | 11.15              |
| Netherlands                      | 254,000          | 219,143          | 213,694          | 233,423          | 280,026          | 4.23              | 19.97              |
| Switzerland                      | 79,826           | 87,012           | 104,173          | 115,332          | 127,433          | 1.92              | 10.49              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>12,109</b>    | <b>13,365</b>    | <b>15,347</b>    | <b>23,993</b>    | <b>27,600</b>    | <b>0.42</b>       | <b>15.03</b>       |
| Cyprus                           | 1,743            | 2,043            | 2,352            | 2,475            | 2,387            | 0.04              | -3.56              |
| Turkey                           | 10,366           | 11,322           | 12,995           | 21,518           | 25,213           | 0.38              | 17.17              |
| <b>OTHER EUROPE</b>              | <b>165,722</b>   | <b>212,863</b>   | <b>180,163</b>   | <b>347,022</b>   | <b>426,677</b>   | <b>6.44</b>       | <b>22.95</b>       |
| Other countries of Europe        | 165,722          | 212,863          | 180,163          | 347,022          | 426,677          | 6.44              | 22.95              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>7,940,468</b> | <b>7,693,241</b> | <b>8,154,400</b> | <b>8,828,771</b> | <b>9,726,884</b> | <b>100.00</b>     | <b>10.17</b>       |
| <b>AFRICA</b>                          | <b>41,114</b>    | <b>44,577</b>    | <b>45,524</b>    | <b>40,417</b>    | <b>32,354</b>    | <b>0.33</b>       | <b>-19.95</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>7,283</b>     | <b>13,635</b>    | <b>14,787</b>    | <b>11,579</b>    | <b>11,733</b>    | <b>0.12</b>       | <b>1.33</b>        |
| South Africa                           | 7,283            | 13,635           | 14,787           | 11,579           | 11,733           | 0.12              | 1.33               |
| <b>OTHER AFRICA</b>                    | <b>33,831</b>    | <b>30,942</b>    | <b>30,737</b>    | <b>28,838</b>    | <b>20,621</b>    | <b>0.21</b>       | <b>-28.49</b>      |
| Other countries of Africa              | 33,831           | 30,942           | 30,737           | 28,838           | 20,621           | 0.21              | -28.49             |
| <b>AMERICAS</b>                        | <b>403,177</b>   | <b>421,997</b>   | <b>525,473</b>   | <b>557,256</b>   | <b>618,669</b>   | <b>6.36</b>       | <b>11.02</b>       |
| <b>NORTH AMERICA</b>                   | <b>339,205</b>   | <b>354,405</b>   | <b>457,260</b>   | <b>481,474</b>   | <b>550,730</b>   | <b>5.66</b>       | <b>14.38</b>       |
| Canada                                 | 28,857           | 38,727           | 45,436           | 42,405           | 43,022           | 0.44              | 1.46               |
| United States of America               | 303,279          | 303,265          | 397,801          | 425,295          | 496,626          | 5.11              | 16.77              |
| Other countries of North America       | 7,069            | 12,413           | 14,023           | 13,774           | 11,082           | 0.11              | -19.54             |
| <b>SOUTH AMERICA</b>                   | <b>39,491</b>    | <b>39,092</b>    | <b>37,879</b>    | <b>39,929</b>    | <b>35,582</b>    | <b>0.37</b>       | <b>-10.89</b>      |
| Brazil                                 | 39,491           | 39,092           | 37,879           | 39,929           | 35,582           | 0.37              | -10.89             |
| <b>OTHER AMERICAS</b>                  | <b>24,481</b>    | <b>28,500</b>    | <b>30,334</b>    | <b>35,853</b>    | <b>32,357</b>    | <b>0.33</b>       | <b>-9.75</b>       |
| Other countries of the Americas        | 24,481           | 28,500           | 30,334           | 35,853           | 32,357           | 0.33              | -9.75              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>560,092</b>   | <b>665,987</b>   | <b>707,361</b>   | <b>935,117</b>   | <b>1,093,992</b> | <b>11.25</b>      | <b>16.99</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>275,257</b>   | <b>322,849</b>   | <b>324,683</b>   | <b>456,737</b>   | <b>592,265</b>   | <b>6.09</b>       | <b>29.67</b>       |
| China                                  | 93,532           | 161,893          | 176,767          | 287,153          | 392,529          | 4.04              | 36.70              |
| Japan                                  | 119,558          | 103,911          | 91,091           | 98,203           | 111,579          | 1.15              | 13.62              |
| Korea, Republic of                     | 62,167           | 57,045           | 56,825           | 71,381           | 88,157           | 0.91              | 23.50              |
| <b>AUSTRALASIA</b>                     | <b>53,863</b>    | <b>61,346</b>    | <b>69,911</b>    | <b>80,245</b>    | <b>87,498</b>    | <b>0.90</b>       | <b>9.04</b>        |
| Australia                              | 53,863           | 61,346           | 69,911           | 80,245           | 87,498           | 0.90              | 9.04               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>230,972</b>   | <b>281,792</b>   | <b>312,767</b>   | <b>398,135</b>   | <b>414,229</b>   | <b>4.26</b>       | <b>4.04</b>        |
| Other countries of Asia                | 211,918          | 257,672          | 287,143          | 368,774          | 385,907          | 3.97              | 4.65               |
| Other countries of Oceania             | 19,054           | 24,120           | 25,624           | 29,361           | 28,322           | 0.29              | -3.54              |
| <b>EUROPE</b>                          | <b>6,936,085</b> | <b>6,560,680</b> | <b>6,876,042</b> | <b>7,295,981</b> | <b>7,981,869</b> | <b>82.06</b>      | <b>9.40</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>848,611</b>   | <b>871,761</b>   | <b>1,018,608</b> | <b>848,410</b>   | <b>689,558</b>   | <b>7.09</b>       | <b>-18.72</b>      |
| Bulgaria                               | 28,360           | 82,505           | 72,952           | 108,734          | 12,465           | 0.13              | -88.54             |
| Czech Republic                         | 81,629           | 72,755           | 78,963           | 76,602           | 82,181           | 0.84              | 7.28               |
| Estonia                                | 26,990           | 32,835           | 30,509           | 37,320           | 38,554           | 0.40              | 3.31               |
| Hungary                                | 19,607           | 16,794           | 18,784           | 26,420           | 24,457           | 0.25              | -7.43              |
| Latvia                                 | 36,966           | 33,929           | 34,110           | 39,522           | 38,369           | 0.39              | -2.92              |
| Lithuania                              | 96,856           | 83,585           | 68,145           | 75,061           | 76,816           | 0.79              | 2.34               |
| Poland                                 | 255,374          | 242,199          | 250,519          | 233,324          | 241,413          | 2.48              | 3.47               |
| Romania                                | 64,809           | 52,409           | 237,059          | 108,110          | 27,061           | 0.28              | -74.97             |
| Russian Federation                     | 198,201          | 211,861          | 181,196          | 108,086          | 105,285          | 1.08              | -2.59              |
| Slovakia                               | 22,038           | 22,002           | 29,875           | 21,862           | 22,895           | 0.24              | 4.73               |
| Ukraine                                | 17,781           | 20,887           | 16,496           | 13,369           | 20,062           | 0.21              | 50.06              |
| <b>NORTHERN EUROPE</b>                 | <b>2,656,497</b> | <b>2,639,245</b> | <b>2,617,032</b> | <b>2,780,473</b> | <b>3,006,967</b> | <b>30.91</b>      | <b>8.15</b>        |
| Denmark                                | 865,597          | 835,222          | 741,241          | 749,517          | 828,916          | 8.52              | 10.59              |
| Finland                                | 139,806          | 163,041          | 169,862          | 176,383          | 198,773          | 2.04              | 12.69              |
| Iceland                                | 29,487           | 34,307           | 26,550           | 27,010           | 29,641           | 0.30              | 9.74               |
| Ireland                                | 28,694           | 25,319           | 24,335           | 25,824           | 24,873           | 0.26              | -3.68              |
| Sweden                                 | 1,022,597        | 999,484          | 1,040,168        | 1,097,231        | 1,189,888        | 12.23             | 8.44               |
| United Kingdom                         | 570,316          | 581,872          | 614,876          | 704,508          | 734,876          | 7.56              | 4.31               |
| <b>SOUTHERN EUROPE</b>                 | <b>400,182</b>   | <b>391,012</b>   | <b>485,340</b>   | <b>526,418</b>   | <b>618,109</b>   | <b>6.35</b>       | <b>17.42</b>       |
| Croatia                                |                  | 7,906            | 40,466           | 16,152           | 15,417           | 0.16              | -4.55              |
| Greece                                 | 11,236           | 13,260           | 17,873           | 16,311           | 18,574           | 0.19              | 13.87              |
| Italy                                  | 166,257          | 164,301          | 191,390          | 196,785          | 235,288          | 2.42              | 19.57              |
| Malta                                  | 1,889            | 1,793            | 2,099            | 2,553            | 2,898            | 0.03              | 13.51              |
| Portugal                               | 18,936           | 18,516           | 21,918           | 31,666           | 25,431           | 0.26              | -19.69             |
| Slovenia                               | 7,795            | 10,333           | 11,153           | 9,361            | 16,198           | 0.17              | 73.04              |
| Spain                                  | 194,069          | 174,903          | 200,441          | 253,590          | 304,303          | 3.13              | 20.00              |

## NORWAY

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>2,820,996</b> | <b>2,415,052</b> | <b>2,576,637</b> | <b>2,737,544</b> | <b>3,160,467</b> | <b>32.49</b>      | <b>15.45</b>       |
| Austria                          | 76,320           | 67,776           | 80,040           | 76,738           | 98,760           | 1.02              | 28.70              |
| Belgium                          | 95,455           | 81,684           | 96,600           | 114,166          | 130,164          | 1.34              | 14.01              |
| France                           | 301,197          | 285,592          | 301,889          | 326,866          | 372,107          | 3.83              | 13.84              |
| Germany                          | 1,511,995        | 1,309,776        | 1,388,796        | 1,459,808        | 1,687,582        | 17.35             | 15.60              |
| Liechtenstein                    | 2,811            | 2,069            | 4,671            | 3,833            | 2,111            | 0.02              | -44.93             |
| Luxembourg                       | 7,775            | 5,907            | 5,225            | 6,108            | 6,809            | 0.07              | 11.48              |
| Netherlands                      | 677,831          | 520,037          | 539,733          | 567,343          | 658,478          | 6.77              | 16.06              |
| Switzerland                      | 147,612          | 142,211          | 159,683          | 182,682          | 204,456          | 2.10              | 11.92              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>13,476</b>    | <b>14,824</b>    | <b>17,013</b>    | <b>26,225</b>    | <b>29,914</b>    | <b>0.31</b>       | <b>14.07</b>       |
| Cyprus                           | 2,085            | 2,232            | 2,473            | 2,760            | 2,640            | 0.03              | -4.35              |
| Turkey                           | 11,391           | 12,592           | 14,540           | 23,465           | 27,274           | 0.28              | 16.23              |
| <b>OTHER EUROPE</b>              | <b>196,323</b>   | <b>228,786</b>   | <b>161,412</b>   | <b>376,911</b>   | <b>476,854</b>   | <b>4.90</b>       | <b>26.52</b>       |
| Other countries of Europe        | 196,323          | 228,786          | 161,412          | 376,911          | 476,854          | 4.90              | 26.52              |

## OMAN

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,713,521</b> | <b>1,922,720</b> | <b>2,225,000</b> | <b>2,633,595</b> | <b>3,150,599</b> | <b>100.00</b>     | <b>19.63</b>       |
| <b>AFRICA</b>                          |                  |                  |                  | <b>31,373</b>    | <b>41,658</b>    | <b>1.32</b>       | <b>32.78</b>       |
| <b>EAST AFRICA</b>                     |                  |                  |                  | <b>7,907</b>     | <b>8,230</b>     | <b>0.26</b>       | <b>4.08</b>        |
| Tanzania, United Republic of           |                  |                  |                  | 7,907            | 8,230            | 0.26              | 4.08               |
| <b>NORTH AFRICA</b>                    |                  |                  |                  | <b>2,895</b>     | <b>2,978</b>     | <b>0.09</b>       | <b>2.87</b>        |
| Tunisia                                |                  |                  |                  | 2,895            | 2,978            | 0.09              | 2.87               |
| <b>SOUTHERN AFRICA</b>                 |                  |                  |                  | <b>8,301</b>     | <b>8,433</b>     | <b>0.27</b>       | <b>1.59</b>        |
| South Africa                           |                  |                  |                  | 8,301            | 8,433            | 0.27              | 1.59               |
| <b>OTHER AFRICA</b>                    |                  |                  |                  | <b>12,270</b>    | <b>22,017</b>    | <b>0.70</b>       | <b>79.44</b>       |
| Other countries of Africa              |                  |                  |                  | 12,270           | 22,017           | 0.70              | 79.44              |
| <b>AMERICAS</b>                        |                  |                  |                  | <b>117,090</b>   | <b>107,544</b>   | <b>3.41</b>       | <b>-8.15</b>       |
| <b>NORTH AMERICA</b>                   |                  |                  |                  | <b>94,442</b>    | <b>97,289</b>    | <b>3.09</b>       | <b>3.01</b>        |
| Canada                                 |                  |                  |                  | 30,311           | 30,567           | 0.97              | 0.84               |
| United States of America               |                  |                  |                  | 64,131           | 66,722           | 2.12              | 4.04               |
| <b>OTHER AMERICAS</b>                  |                  |                  |                  | <b>22,648</b>    | <b>10,255</b>    | <b>0.33</b>       | <b>-54.72</b>      |
| Other countries of the Americas        |                  |                  |                  | 22,648           | 10,255           | 0.33              | -54.72             |
| <b>EAST ASIA AND THE PACIFIC</b>       |                  |                  |                  | <b>171,348</b>   | <b>235,293</b>   | <b>7.47</b>       | <b>37.32</b>       |
| <b>NORTH-EAST ASIA</b>                 |                  |                  |                  | <b>13,901</b>    | <b>18,026</b>    | <b>0.57</b>       | <b>29.67</b>       |
| China                                  |                  |                  |                  | 13,901           | 18,026           | 0.57              | 29.67              |
| <b>SOUTH-EAST ASIA</b>                 |                  |                  |                  | <b>71,179</b>    | <b>132,327</b>   | <b>4.20</b>       | <b>85.91</b>       |
| Indonesia                              |                  |                  |                  | 16,183           | 18,613           | 0.59              | 15.02              |
| Philippines                            |                  |                  |                  | 54,996           | 113,714          | 3.61              | 106.77             |
| <b>AUSTRALASIA</b>                     |                  |                  |                  | <b>21,081</b>    | <b>21,546</b>    | <b>0.68</b>       | <b>2.21</b>        |
| Australia                              |                  |                  |                  | 21,081           | 21,546           | 0.68              | 2.21               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |                  |                  |                  | <b>65,187</b>    | <b>63,394</b>    | <b>2.01</b>       | <b>-2.75</b>       |
| Other countries of Asia                |                  |                  |                  | 63,211           | 62,552           | 1.99              | -1.04              |
| Other countries of Oceania             |                  |                  |                  | 1,976            | 842              | 0.03              | -57.39             |
| <b>EUROPE</b>                          | <b>321,388</b>   | <b>371,741</b>   | <b>508,000</b>   | <b>514,958</b>   | <b>563,751</b>   | <b>17.89</b>      | <b>9.48</b>        |
| <b>NORTHERN EUROPE</b>                 |                  |                  |                  | <b>150,902</b>   | <b>173,684</b>   | <b>5.51</b>       | <b>15.10</b>       |
| United Kingdom                         |                  |                  |                  | 150,902          | 173,684          | 5.51              | 15.10              |
| <b>SOUTHERN EUROPE</b>                 |                  |                  |                  | <b>63,679</b>    | <b>75,624</b>    | <b>2.40</b>       | <b>18.76</b>       |
| Italy                                  |                  |                  |                  | 47,764           | 58,242           | 1.85              | 21.94              |
| Spain                                  |                  |                  |                  | 15,915           | 17,382           | 0.55              | 9.22               |
| <b>WESTERN EUROPE</b>                  |                  |                  |                  | <b>188,353</b>   | <b>204,450</b>   | <b>6.49</b>       | <b>8.55</b>        |
| France                                 |                  |                  |                  | 47,289           | 48,090           | 1.53              | 1.69               |
| Germany                                |                  |                  |                  | 106,269          | 136,950          | 4.35              | 28.87              |
| Netherlands                            |                  |                  |                  | 17,170           |                  |                   |                    |
| Switzerland                            |                  |                  |                  | 17,625           | 19,410           | 0.62              | 10.13              |
| <b>OTHER EUROPE</b>                    | <b>321,388</b>   | <b>371,741</b>   | <b>508,000</b>   | <b>112,024</b>   | <b>109,993</b>   | <b>3.49</b>       | <b>-1.81</b>       |
| Other countries of Europe              |                  |                  |                  | 112,024          | 109,993          | 3.49              | -1.81              |
| All countries of Europe                | 321,388          | 371,741          | 508,000          |                  |                  |                   |                    |
| <b>MIDDLE EAST</b>                     | <b>799,293</b>   | <b>994,716</b>   | <b>1,091,000</b> | <b>1,237,416</b> | <b>1,621,706</b> | <b>51.47</b>      | <b>31.06</b>       |
| Egypt                                  |                  |                  |                  | 33,666           | 36,811           | 1.17              | 9.34               |
| Jordan                                 |                  |                  |                  | 23,488           | 22,148           | 0.70              | -5.71              |
| Lebanon                                |                  |                  |                  | 22,876           | 24,317           | 0.77              | 6.30               |
| Syrian Arab Republic                   |                  |                  |                  | 19,785           | 22,877           | 0.73              | 15.63              |
| Yemen                                  |                  |                  |                  | 29,993           | 43,054           | 1.37              | 43.55              |
| Other countries of Middle East         |                  |                  |                  | 1,107,608        | 1,472,499        | 46.74             | 32.94              |
| All countries of Middle East           | 799,293          | 994,716          | 1,091,000        |                  |                  |                   |                    |
| <b>SOUTH ASIA</b>                      | <b>388,508</b>   | <b>435,067</b>   | <b>478,000</b>   | <b>429,447</b>   | <b>438,029</b>   | <b>13.90</b>      | <b>2.00</b>        |
| Bangladesh                             |                  |                  |                  | 29,300           | 29,275           | 0.93              | -0.09              |
| India                                  |                  |                  |                  | 299,661          | 299,568          | 9.51              | -0.03              |
| Iran, Islamic Republic of              |                  |                  |                  | 15,541           | 19,928           | 0.63              | 28.23              |

## OMAN

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                              | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Pakistan                     |                |                |                | 84,945         | 89,258         | 2.83              | 5.08               |
| All countries of South Asia  | 388,508        | 435,067        | 478,000        |                |                |                   |                    |
| <b>NOT SPECIFIED</b>         | <b>204,332</b> | <b>121,196</b> | <b>148,000</b> | <b>131,963</b> | <b>142,618</b> | <b>4.53</b>       | <b>8.07</b>        |
| Other countries of the World | 204,332        | 121,196        | 148,000        | 1,618          | 632            | 0.02              | -60.94             |
| Nationals Residing Abroad    |                |                |                | 130,345        | 141,986        | 4.51              | 8.93               |

## PALAU

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>120,359</b> | <b>108,248</b> | <b>140,449</b> | <b>162,192</b> | <b>138,430</b> | <b>100.00</b>     | <b>-14.65</b>      |
| <b>AFRICA</b>                          | <b>66</b>          | <b>110</b>     | <b>87</b>      | <b>64</b>      | <b>66</b>      | <b>0.05</b>       | <b>3.13</b>        |
| <b>OTHER AFRICA</b>                    | <b>66</b>          | <b>110</b>     | <b>87</b>      | <b>64</b>      | <b>66</b>      | <b>0.05</b>       | <b>3.13</b>        |
| All countries of Africa                | 66                 | 110            | 87             | 64             | 66             | 0.05              | 3.13               |
| <b>AMERICAS</b>                        | <b>8,252</b>       | <b>8,980</b>   | <b>9,085</b>   | <b>8,935</b>   | <b>8,630</b>   | <b>6.23</b>       | <b>-3.41</b>       |
| <b>CARIBBEAN</b>                       | <b>11</b>          | <b>20</b>      | <b>16</b>      | <b>14</b>      | <b>11</b>      | <b>0.01</b>       | <b>-21.43</b>      |
| All countries of the Caribbean         | 11                 | 20             | 16             | 14             | 11             | 0.01              | -21.43             |
| <b>CENTRAL AMERICA</b>                 | <b>32</b>          | <b>58</b>      | <b>58</b>      | <b>72</b>      | <b>56</b>      | <b>0.04</b>       | <b>-22.22</b>      |
| All countries of Central America       | 32                 | 58             | 58             | 72             | 56             | 0.04              | -22.22             |
| <b>NORTH AMERICA</b>                   | <b>8,094</b>       | <b>8,663</b>   | <b>8,829</b>   | <b>8,751</b>   | <b>8,418</b>   | <b>6.08</b>       | <b>-3.81</b>       |
| Canada                                 | 487                | 481            | 674            | 611            | 524            | 0.38              | -14.24             |
| United States of America               | 7,605              | 8,182          | 8,154          | 8,140          | 7,894          | 5.70              | -3.02              |
| Other countries of North America       | 2                  |                | 1              |                |                |                   |                    |
| <b>SOUTH AMERICA</b>                   | <b>115</b>         | <b>239</b>     | <b>182</b>     | <b>98</b>      | <b>145</b>     | <b>0.10</b>       | <b>47.96</b>       |
| Argentina                              | 35                 | 26             | 9              | 15             | 30             | 0.02              | 100.00             |
| Brazil                                 | 61                 | 176            | 138            | 55             | 78             | 0.06              | 41.82              |
| Chile                                  | 1                  | 5              | 4              | 9              | 11             | 0.01              | 22.22              |
| Ecuador                                | 1                  |                | 4              | 5              |                |                   |                    |
| Other countries of South America       | 17                 | 32             | 27             | 14             | 26             | 0.02              | 85.71              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>106,638</b>     | <b>93,273</b>  | <b>125,823</b> | <b>148,627</b> | <b>124,476</b> | <b>89.92</b>      | <b>-16.25</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>103,009</b>     | <b>89,277</b>  | <b>121,631</b> | <b>144,804</b> | <b>120,601</b> | <b>87.12</b>      | <b>-16.71</b>      |
| China                                  | 4,985              | 9,209          | 39,348         | 87,424         | 64,995         | 46.95             | -25.66             |
| Hong Kong (China)                      | 6                  | 41             | 14             | 4              |                |                   |                    |
| Japan                                  | 39,699             | 35,921         | 37,427         | 31,026         | 29,237         | 21.12             | -5.77              |
| Korea, Republic of                     | 19,657             | 17,481         | 14,667         | 12,226         | 12,435         | 8.98              | 1.71               |
| Macao (China)                          |                    | 5              | 5              | 6              |                |                   |                    |
| Taiwan Province of China               | 38,662             | 26,620         | 30,170         | 14,118         | 13,934         | 10.07             | -1.30              |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,440</b>       | <b>1,681</b>   | <b>1,878</b>   | <b>1,864</b>   | <b>1,858</b>   | <b>1.34</b>       | <b>-0.32</b>       |
| Indonesia                              | 160                | 201            | 211            | 177            | 168            | 0.12              | -5.08              |
| Malaysia                               | 170                | 199            | 272            | 198            | 178            | 0.13              | -10.10             |
| Philippines                            | 815                | 877            | 943            | 1,167          | 1,080          | 0.78              | -7.46              |
| Singapore                              | 136                | 231            | 303            | 182            | 236            | 0.17              | 29.67              |
| Thailand                               | 159                | 173            | 149            | 140            | 196            | 0.14              | 40.00              |
| <b>AUSTRALASIA</b>                     | <b>1,222</b>       | <b>1,357</b>   | <b>1,271</b>   | <b>1,048</b>   | <b>976</b>     | <b>0.71</b>       | <b>-6.87</b>       |
| Australia                              | 1,078              | 1,184          | 1,052          | 879            | 791            | 0.57              | -10.01             |
| New Zealand                            | 144                | 173            | 219            | 169            | 185            | 0.13              | 9.47               |
| <b>MELANESIA</b>                       | <b>112</b>         | <b>119</b>     | <b>132</b>     | <b>76</b>      | <b>93</b>      | <b>0.07</b>       | <b>22.37</b>       |
| Fiji                                   | 104                | 101            | 102            | 73             | 80             | 0.06              | 9.59               |
| Solomon Islands                        | 8                  | 18             | 30             | 3              | 13             | 0.01              | 333.33             |
| <b>MICRONESIA</b>                      | <b>727</b>         | <b>633</b>     | <b>607</b>     | <b>580</b>     | <b>602</b>     | <b>0.43</b>       | <b>3.79</b>        |
| Marshall Islands                       | 109                | 104            | 78             | 72             | 68             | 0.05              | -5.56              |
| Micronesia, Federated States of        | 618                | 529            | 529            | 508            | 534            | 0.39              | 5.12               |
| <b>POLYNESIA</b>                       | <b>7</b>           | <b>11</b>      | <b>13</b>      | <b>4</b>       | <b>12</b>      | <b>0.01</b>       | <b>200.00</b>      |
| Tuvalu                                 | 7                  | 11             | 13             | 4              | 12             | 0.01              | 200.00             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>121</b>         | <b>195</b>     | <b>291</b>     | <b>251</b>     | <b>334</b>     | <b>0.24</b>       | <b>33.07</b>       |
| Other countries of Asia                | 54                 | 105            | 150            | 213            | 250            | 0.18              | 17.37              |
| Other countries of Oceania             | 67                 | 90             | 141            | 38             | 84             | 0.06              | 121.05             |
| <b>EUROPE</b>                          | <b>5,231</b>       | <b>5,714</b>   | <b>5,250</b>   | <b>4,288</b>   | <b>4,958</b>   | <b>3.58</b>       | <b>15.63</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,007</b>       | <b>1,235</b>   | <b>1,002</b>   | <b>662</b>     | <b>911</b>     | <b>0.66</b>       | <b>37.61</b>       |
| Czech Republic                         | 202                | 227            | 130            | 148            | 271            | 0.20              | 83.11              |
| Poland                                 | 142                | 164            | 219            | 117            | 307            | 0.22              | 162.39             |
| Russian Federation                     | 663                | 844            | 653            | 397            | 333            | 0.24              | -16.12             |
| <b>NORTHERN EUROPE</b>                 | <b>833</b>         | <b>984</b>     | <b>957</b>     | <b>879</b>     | <b>932</b>     | <b>0.67</b>       | <b>6.03</b>        |
| Denmark                                | 71                 | 125            | 55             | 62             | 87             | 0.06              | 40.32              |
| Finland                                | 50                 | 58             | 60             | 43             | 60             | 0.04              | 39.53              |

## PALAU

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|------------------------------|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| Norway                       | 65           | 88           | 73           | 55           | 34           | 0.02              | -38.18             |
| Sweden                       | 111          | 117          | 104          | 93           | 62           | 0.04              | -33.33             |
| United Kingdom               | 536          | 596          | 665          | 626          | 689          | 0.50              | 10.06              |
| <b>SOUTHERN EUROPE</b>       | <b>685</b>   | <b>542</b>   | <b>603</b>   | <b>578</b>   | <b>657</b>   | <b>0.47</b>       | <b>13.67</b>       |
| Greece                       | 16           | 14           | 21           | 5            | 14           | 0.01              | 180.00             |
| Italy                        | 436          | 303          | 366          | 390          | 371          | 0.27              | -4.87              |
| Portugal                     | 23           | 28           | 59           | 48           | 44           | 0.03              | -8.33              |
| Spain                        | 210          | 197          | 157          | 135          | 228          | 0.16              | 68.89              |
| <b>WESTERN EUROPE</b>        | <b>2,259</b> | <b>2,436</b> | <b>2,145</b> | <b>1,705</b> | <b>1,836</b> | <b>1.33</b>       | <b>7.68</b>        |
| Austria                      | 203          | 253          | 177          | 181          | 121          | 0.09              | -33.15             |
| Belgium                      | 108          | 109          | 74           | 82           | 64           | 0.05              | -21.95             |
| France                       | 397          | 360          | 361          | 262          | 347          | 0.25              | 32.44              |
| Germany                      | 1,276        | 1,361        | 1,232        | 887          | 1,002        | 0.72              | 12.97              |
| Switzerland                  | 275          | 353          | 301          | 293          | 302          | 0.22              | 3.07               |
| <b>OTHER EUROPE</b>          | <b>447</b>   | <b>517</b>   | <b>543</b>   | <b>464</b>   | <b>622</b>   | <b>0.45</b>       | <b>34.05</b>       |
| Other countries of Europe    | 447          | 517          | 543          | 464          | 622          | 0.45              | 34.05              |
| <b>MIDDLE EAST</b>           | <b>133</b>   | <b>137</b>   | <b>147</b>   | <b>204</b>   | <b>205</b>   | <b>0.15</b>       | <b>0.49</b>        |
| All countries of Middle East | 133          | 137          | 147          | 204          | 205          | 0.15              | 0.49               |
| <b>SOUTH ASIA</b>            | <b>39</b>    | <b>34</b>    | <b>57</b>    | <b>74</b>    | <b>95</b>    | <b>0.07</b>       | <b>28.38</b>       |
| Bangladesh                   | 1            | 6            | 10           | 10           | 19           | 0.01              | 90.00              |
| India                        | 38           | 28           | 47           | 64           | 76           | 0.05              | 18.75              |



## PALAU

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>554,745</b> | <b>519,602</b> | <b>662,583</b> | <b>749,217</b> | <b>654,830</b> | <b>100.00</b>     | <b>-12.60</b>      |
| <b>AMERICAS</b>                  | <b>53,212</b>  | <b>58,274</b>  | <b>58,638</b>  | <b>56,757</b>  | <b>55,309</b>  | <b>8.45</b>       | <b>-2.55</b>       |
| <b>NORTH AMERICA</b>             | <b>52,622</b>  | <b>56,769</b>  | <b>57,743</b>  | <b>56,194</b>  | <b>54,523</b>  | <b>8.33</b>       | <b>-2.97</b>       |
| Canada                           | 3,923          | 3,585          | 4,624          | 3,723          | 3,083          | 0.47              | -17.19             |
| United States of America         | 48,699         | 53,184         | 53,117         | 52,471         | 51,440         | 7.86              | -1.96              |
| Other countries of North America |                |                | 2              |                |                |                   |                    |
| <b>SOUTH AMERICA</b>             | <b>590</b>     | <b>1,505</b>   | <b>895</b>     | <b>563</b>     | <b>786</b>     | <b>0.12</b>       | <b>39.61</b>       |
| Argentina                        | 212            | 95             | 66             | 116            | 217            | 0.03              | 87.07              |
| Brazil                           | 367            | 1,351          | 779            | 384            | 472            | 0.07              | 22.92              |
| Chile                            | 4              | 59             | 18             | 29             | 97             | 0.01              | 234.48             |
| Ecuador                          | 7              |                | 32             | 34             |                |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>442,049</b> | <b>389,388</b> | <b>534,664</b> | <b>607,226</b> | <b>531,779</b> | <b>81.21</b>      | <b>-12.42</b>      |
| <b>NORTH-EAST ASIA</b>           | <b>420,841</b> | <b>365,929</b> | <b>512,199</b> | <b>589,502</b> | <b>514,535</b> | <b>78.58</b>      | <b>-12.72</b>      |
| China                            | 22,722         | 36,939         | 167,441        | 361,469        | 289,969        | 44.28             | -19.78             |
| Hong Kong (China)                | 4              | 68             | 26             | 5              |                |                   |                    |
| Japan                            | 179,186        | 163,539        | 166,261        | 128,431        | 121,056        | 18.49             | -5.74              |
| Korea, Republic of               | 70,266         | 62,990         | 51,979         | 45,381         | 47,254         | 7.22              | 4.13               |
| Macao (China)                    |                | 8              |                |                |                |                   |                    |
| Taiwan Province of China         | 148,663        | 102,385        | 126,492        | 54,216         | 56,256         | 8.59              | 3.76               |
| <b>SOUTH-EAST ASIA</b>           | <b>7,527</b>   | <b>8,383</b>   | <b>8,887</b>   | <b>7,530</b>   | <b>7,336</b>   | <b>1.12</b>       | <b>-2.58</b>       |
| Indonesia                        | 625            | 1,057          | 918            | 761            | 369            | 0.06              | -51.51             |
| Malaysia                         | 933            | 1,146          | 1,545          | 952            | 1,013          | 0.15              | 6.41               |
| Philippines                      | 4,228          | 3,786          | 3,731          | 4,049          | 3,540          | 0.54              | -12.57             |
| Singapore                        | 789            | 1,351          | 1,769          | 999            | 1,239          | 0.19              | 24.02              |
| Thailand                         | 952            | 1,043          | 924            | 769            | 1,175          | 0.18              | 52.80              |
| <b>AUSTRALASIA</b>               | <b>9,114</b>   | <b>10,859</b>  | <b>9,248</b>   | <b>7,214</b>   | <b>6,282</b>   | <b>0.96</b>       | <b>-12.92</b>      |
| Australia                        | 8,089          | 9,635          | 7,972          | 6,349          | 5,213          | 0.80              | -17.89             |
| New Zealand                      | 1,025          | 1,224          | 1,276          | 865            | 1,069          | 0.16              | 23.58              |
| <b>MELANESIA</b>                 | <b>797</b>     | <b>864</b>     | <b>795</b>     | <b>490</b>     | <b>632</b>     | <b>0.10</b>       | <b>28.98</b>       |
| Fiji                             | 723            | 701            | 619            | 480            | 529            | 0.08              | 10.21              |
| Solomon Islands                  | 74             | 163            | 176            | 10             | 103            | 0.02              | 930.00             |
| <b>MICRONESIA</b>                | <b>3,722</b>   | <b>3,277</b>   | <b>3,443</b>   | <b>2,483</b>   | <b>2,937</b>   | <b>0.45</b>       | <b>18.28</b>       |
| Marshall Islands                 | 768            | 594            | 515            | 345            | 365            | 0.06              | 5.80               |
| Micronesia, Federated States of  | 2,954          | 2,683          | 2,928          | 2,138          | 2,572          | 0.39              | 20.30              |
| <b>POLYNESIA</b>                 | <b>48</b>      | <b>76</b>      | <b>92</b>      | <b>7</b>       | <b>57</b>      | <b>0.01</b>       | <b>714.29</b>      |
| Tuvalu                           | 48             | 76             | 92             | 7              | 57             | 0.01              | 714.29             |
| <b>EUROPE</b>                    | <b>36,706</b>  | <b>39,073</b>  | <b>33,414</b>  | <b>26,983</b>  | <b>38,333</b>  | <b>5.85</b>       | <b>42.06</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>8,466</b>   | <b>10,471</b>  | <b>7,031</b>   | <b>5,182</b>   | <b>8,388</b>   | <b>1.28</b>       | <b>61.87</b>       |
| Czech Republic                   | 1,513          | 2,034          | 1,145          | 1,332          | 2,685          | 0.41              | 101.58             |
| Poland                           | 1,206          | 1,432          | 141            | 739            | 2,867          | 0.44              | 287.96             |
| Russian Federation               | 5,747          | 7,005          | 5,745          | 3,111          | 2,836          | 0.43              | -8.84              |
| <b>NORTHERN EUROPE</b>           | <b>6,269</b>   | <b>7,838</b>   | <b>6,556</b>   | <b>6,111</b>   | <b>7,741</b>   | <b>1.18</b>       | <b>26.67</b>       |
| Denmark                          | 569            | 1,235          | 371            | 693            | 968            | 0.15              | 39.68              |
| Finland                          | 382            | 389            | 443            | 306            | 519            | 0.08              | 69.61              |
| Norway                           | 602            | 802            | 561            | 335            | 229            | 0.03              | -31.64             |
| Sweden                           | 864            | 852            | 819            | 907            | 500            | 0.08              | -44.87             |
| United Kingdom                   | 3,852          | 4,560          | 4,362          | 3,870          | 5,525          | 0.84              | 42.76              |
| <b>SOUTHERN EUROPE</b>           | <b>5,139</b>   | <b>4,075</b>   | <b>4,086</b>   | <b>4,181</b>   | <b>5,180</b>   | <b>0.79</b>       | <b>23.89</b>       |
| Greece                           | 95             | 113            | 135            | 24             | 82             | 0.01              | 241.67             |
| Italy                            | 3,590          | 2,441          | 2,616          | 3,015          | 2,920          | 0.45              | -3.15              |
| Portugal                         | 137            | 153            | 390            | 255            | 265            | 0.04              | 3.92               |
| Spain                            | 1,317          | 1,368          | 945            | 887            | 1,913          | 0.29              | 115.67             |
| <b>WESTERN EUROPE</b>            | <b>16,832</b>  | <b>16,689</b>  | <b>15,741</b>  | <b>11,509</b>  | <b>17,024</b>  | <b>2.60</b>       | <b>47.92</b>       |
| Austria                          | 1,973          | 2,006          | 1,921          | 1,370          | 1,203          | 0.18              | -12.19             |
| Belgium                          | 1,127          | 951            | 634            | 637            | 521            | 0.08              | -18.21             |

## PALAU

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| France                       | 3,329         | 3,189         | 3,254         | 2,228         | 3,023         | 0.46              | 35.68              |
| Germany                      | 10,403        | 10,543        | 9,932         | 7,274         | 9,271         | 1.42              | 27.45              |
| Switzerland                  |               |               |               |               | 3,006         | 0.46              |                    |
| <b>SOUTH ASIA</b>            | <b>2</b>      | <b>32</b>     | <b>41</b>     | <b>25</b>     | <b>24</b>     | <b>0.00</b>       | <b>-4.00</b>       |
| Bangladesh                   | 2             | 32            | 41            | 25            | 24            | 0.00              | -4.00              |
| <b>NOT SPECIFIED</b>         | <b>22,776</b> | <b>32,835</b> | <b>35,826</b> | <b>58,226</b> | <b>29,385</b> | <b>4.49</b>       | <b>-49.53</b>      |
| Other countries of the World | 22,776        | 32,835        | 35,826        | 58,226        | 29,385        | 4.49              | -49.53             |

## PANAMA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012          | 2013      | 2014      | 2015      | 2016      | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|---------------|-----------|-----------|-----------|-----------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) 1,478,282 | 1,527,228 | 1,609,937 | 1,941,106 | 1,857,268 | 100.00            | -4.32              |
| <b>AFRICA</b>                     | 1,919         | 2,990     | 3,359     | 3,551     | 4,037     | 0.22              | 13.69              |
| <b>EAST AFRICA</b>                | 240           | 422       | 374       | 413       | 430       | 0.02              | 4.12               |
| Burundi                           | 6             | 9         | 3         | 1         | 11        | 0.00              | 1,000.00           |
| Comoros                           | 3             | 13        | 22        | 16        | 5         | 0.00              | -68.75             |
| Djibouti                          | 2             | 1         | 2         | 1         |           |                   |                    |
| Eritrea                           | 3             | 7         | 6         | 2         | 1         | 0.00              | -50.00             |
| Ethiopia                          | 20            | 45        | 56        | 51        | 41        | 0.00              | -19.61             |
| Kenya                             | 71            | 139       | 113       | 176       | 155       | 0.01              | -11.93             |
| Madagascar                        | 8             | 16        | 24        | 20        | 23        | 0.00              | 15.00              |
| Malawi                            | 4             | 7         | 5         | 14        | 3         | 0.00              | -78.57             |
| Mauritius                         | 28            | 47        | 30        | 29        | 47        | 0.00              | 62.07              |
| Mozambique                        | 14            | 15        | 5         | 13        | 20        | 0.00              | 53.85              |
| Reunion                           |               | 3         | 5         | 1         |           |                   |                    |
| Rwanda                            | 3             | 18        | 13        | 7         | 13        | 0.00              | 85.71              |
| Seychelles                        | 9             |           |           |           |           |                   |                    |
| Somalia                           | 1             | 9         | 6         | 4         | 10        | 0.00              | 150.00             |
| Tanzania, United Republic of      | 25            | 19        | 11        | 7         | 15        | 0.00              | 114.29             |
| Uganda                            | 24            | 29        | 15        | 20        | 30        | 0.00              | 50.00              |
| Zambia                            | 8             | 14        | 18        | 28        | 27        | 0.00              | -3.57              |
| Zimbabwe                          | 11            | 31        | 40        | 23        | 29        | 0.00              | 26.09              |
| <b>CENTRAL AFRICA</b>             | 389           | 592       | 721       | 530       | 510       | 0.03              | -3.77              |
| Angola                            | 304           | 518       | 624       | 432       | 417       | 0.02              | -3.47              |
| Cameroon                          | 31            | 20        | 26        | 43        | 33        | 0.00              | -23.26             |
| Central African Republic          | 1             | 6         | 4         | 3         | 3         | 0.00              |                    |
| Chad                              | 4             |           | 6         | 6         | 5         | 0.00              | -16.67             |
| Congo                             | 15            | 8         | 21        | 7         | 17        | 0.00              | 142.86             |
| Congo, Democratic Republic of the | 23            | 10        | 10        | 11        | 7         | 0.00              | -36.36             |
| Gabon                             | 8             | 22        | 22        | 20        | 11        | 0.00              | -45.00             |
| Sao Tome and Principe             | 3             | 8         | 8         | 8         | 17        | 0.00              | 112.50             |
| <b>NORTH AFRICA</b>               | 214           | 709       | 909       | 1,183     | 1,184     | 0.06              | 0.08               |
| Algeria                           | 34            | 63        | 55        | 22        | 41        | 0.00              | 86.36              |
| Morocco                           | 52            | 87        | 82        | 117       | 165       | 0.01              | 41.03              |
| Sudan                             | 4             | 7         | 13        | 8         | 18        | 0.00              | 125.00             |
| Tunisia                           | 23            | 50        | 50        | 78        | 95        | 0.01              | 21.79              |
| Western Sahara                    | 101           | 502       | 709       | 958       | 865       | 0.05              | -9.71              |
| <b>SOUTHERN AFRICA</b>            | 719           | 791       | 947       | 1,053     | 1,273     | 0.07              | 20.89              |
| Botswana                          | 9             | 18        | 17        | 17        | 14        | 0.00              | -17.65             |
| Lesotho                           | 4             | 7         |           |           | 3         | 0.00              |                    |
| Namibia                           | 20            | 25        | 11        | 11        | 21        | 0.00              | 90.91              |
| South Africa                      | 680           | 733       | 917       | 1,022     | 1,225     | 0.07              | 19.86              |
| Swaziland                         | 6             | 8         | 2         | 3         | 10        | 0.00              | 233.33             |
| <b>WEST AFRICA</b>                | 357           | 441       | 358       | 312       | 464       | 0.02              | 48.72              |
| Benin                             | 8             | 15        | 24        | 13        | 19        | 0.00              | 46.15              |
| Burkina Faso                      | 6             | 11        | 5         | 5         | 27        | 0.00              | 440.00             |
| Cabo Verde                        | 18            | 13        | 20        | 23        | 16        | 0.00              | -30.43             |
| Côte d'Ivoire                     | 9             | 20        |           |           | 21        | 0.00              |                    |
| Gambia                            | 6             | 2         | 4         | 1         | 9         | 0.00              | 800.00             |
| Ghana                             | 87            | 119       | 71        | 86        | 72        | 0.00              | -16.28             |
| Guinea                            | 46            | 42        | 19        | 22        | 27        | 0.00              | 22.73              |
| Guinea-Bissau                     | 13            | 14        | 18        | 12        | 32        | 0.00              | 166.67             |
| Liberia                           | 10            | 8         | 5         | 6         | 16        | 0.00              | 166.67             |
| Mali                              | 10            | 16        | 11        | 9         | 10        | 0.00              | 11.11              |
| Mauritania                        | 5             | 21        | 9         | 5         | 10        | 0.00              | 100.00             |
| Niger                             | 16            | 16        | 7         | 9         | 22        | 0.00              | 144.44             |

## PANAMA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Nigeria                          | 80               | 105              | 123              | 83               | 114              | 0.01              | 37.35              |
| Senegal                          | 23               | 28               | 29               | 28               | 26               | 0.00              | -7.14              |
| Sierra Leone                     | 15               | 6                | 11               | 4                | 26               | 0.00              | 550.00             |
| Togo                             | 5                | 5                | 2                | 6                | 17               | 0.00              | 183.33             |
| <b>OTHER AFRICA</b>              |                  | <b>35</b>        | <b>50</b>        | <b>60</b>        | <b>176</b>       | <b>0.01</b>       | <b>193.33</b>      |
| Other countries of Africa        |                  | 35               | 50               | 60               | 176              | 0.01              | 193.33             |
| <b>AMERICAS</b>                  | <b>1,284,902</b> | <b>1,311,442</b> | <b>1,354,626</b> | <b>1,608,052</b> | <b>1,522,053</b> | <b>81.95</b>      | <b>-5.35</b>       |
| <b>CARIBBEAN</b>                 | <b>36,837</b>    | <b>41,780</b>    | <b>39,593</b>    | <b>46,105</b>    | <b>52,162</b>    | <b>2.81</b>       | <b>13.14</b>       |
| Anguilla                         | 13               | 8                | 31               | 13               | 2                | 0.00              | -84.62             |
| Antigua and Barbuda              | 136              | 187              | 190              | 204              | 168              | 0.01              | -17.65             |
| Aruba                            | 78               | 179              | 197              | 221              | 157              | 0.01              | -28.96             |
| Bahamas                          | 1,178            | 1,302            | 1,105            | 1,216            | 835              | 0.04              | -31.33             |
| Barbados                         | 629              | 549              | 681              | 690              | 782              | 0.04              | 13.33              |
| Bermuda                          | 283              | 207              | 197              | 197              | 135              | 0.01              | -31.47             |
| British Virgin Islands           |                  | 14               | 22               | 11               | 9                | 0.00              | -18.18             |
| Cayman Islands                   | 627              | 445              | 711              | 223              | 120              | 0.01              | -46.19             |
| Cuba                             | 5,960            | 8,245            | 8,869            | 13,659           | 22,019           | 1.19              | 61.21              |
| Curaçao                          | 73               | 196              | 250              | 253              | 91               | 0.00              | -64.03             |
| Dominica                         | 141              | 137              | 134              | 187              | 205              | 0.01              | 9.63               |
| Dominican Republic               | 15,935           | 16,281           | 13,945           | 15,241           | 15,142           | 0.82              | -0.65              |
| Grenada                          | 142              | 148              | 182              | 204              | 202              | 0.01              | -0.98              |
| Haiti                            | 2,658            | 2,549            | 2,397            | 1,798            | 1,925            | 0.10              | 7.06               |
| Jamaica                          | 3,294            | 3,847            | 3,777            | 3,531            | 3,184            | 0.17              | -9.83              |
| Martinique                       | 6                | 2                | 10               | 6                | 2                | 0.00              | -66.67             |
| Montserrat                       | 3                |                  | 5                | 30               | 26               | 0.00              | -13.33             |
| Puerto Rico                      | 798              | 1,447            | 1,223            | 1,827            | 829              | 0.04              | -54.63             |
| Saint Kitts and Nevis            | 151              | 160              | 146              | 182              | 175              | 0.01              | -3.85              |
| Saint Lucia                      | 165              | 212              | 176              | 267              | 223              | 0.01              | -16.48             |
| Saint Vincent and the Grenadines | 140              | 185              | 217              | 207              | 140              | 0.01              | -32.37             |
| Trinidad and Tobago              | 4,376            | 5,433            | 5,086            | 5,894            | 5,778            | 0.31              | -1.97              |
| Turks and Caicos Islands         | 36               | 29               | 31               | 30               | 11               | 0.00              | -63.33             |
| United States Virgin Islands     | 10               | 3                | 2                | 6                |                  |                   |                    |
| Other countries of the Caribbean | 5                | 15               | 9                | 8                | 2                | 0.00              | -75.00             |
| <b>CENTRAL AMERICA</b>           | <b>123,702</b>   | <b>137,937</b>   | <b>149,839</b>   | <b>200,568</b>   | <b>188,394</b>   | <b>10.14</b>      | <b>-6.07</b>       |
| Belize                           | 1,051            | 941              | 851              | 1,194            | 1,623            | 0.09              | 35.93              |
| Costa Rica                       | 42,978           | 48,945           | 56,775           | 75,196           | 63,548           | 3.42              | -15.49             |
| El Salvador                      | 20,820           | 21,510           | 22,051           | 31,435           | 30,863           | 1.66              | -1.82              |
| Guatemala                        | 27,913           | 30,641           | 31,131           | 38,185           | 36,052           | 1.94              | -5.59              |
| Honduras                         | 16,400           | 17,441           | 18,413           | 22,121           | 21,971           | 1.18              | -0.68              |
| Nicaragua                        | 14,540           | 18,459           | 20,618           | 32,437           | 34,337           | 1.85              | 5.86               |
| <b>NORTH AMERICA</b>             | <b>424,441</b>   | <b>372,760</b>   | <b>391,104</b>   | <b>466,989</b>   | <b>412,385</b>   | <b>22.20</b>      | <b>-11.69</b>      |
| Canada                           | 62,792           | 52,341           | 52,799           | 47,762           | 34,381           | 1.85              | -28.02             |
| Mexico                           | 57,803           | 60,296           | 68,340           | 80,637           | 68,646           | 3.70              | -14.87             |
| United States of America         | 303,843          | 260,122          | 269,965          | 338,590          | 309,358          | 16.66             | -8.63              |
| Other countries of North America | 3                | 1                |                  |                  |                  |                   |                    |
| <b>SOUTH AMERICA</b>             | <b>699,922</b>   | <b>758,965</b>   | <b>774,090</b>   | <b>894,390</b>   | <b>869,112</b>   | <b>46.80</b>      | <b>-2.83</b>       |
| Argentina                        | 66,623           | 72,730           | 60,040           | 70,089           | 68,088           | 3.67              | -2.85              |
| Bolivia, Plurinational State of  | 12,327           | 12,115           | 12,198           | 13,695           | 12,621           | 0.68              | -7.84              |
| Brazil                           | 59,687           | 67,518           | 81,950           | 88,348           | 79,758           | 4.29              | -9.72              |
| Chile                            | 21,095           | 25,189           | 25,409           | 25,887           | 22,541           | 1.21              | -12.93             |
| Colombia                         | 244,890          | 264,715          | 281,775          | 288,569          | 267,188          | 14.39             | -7.41              |
| Ecuador                          | 59,782           | 70,571           | 71,919           | 74,043           | 70,712           | 3.81              | -4.50              |
| French Guiana                    | 17               | 24               | 41               | 7                |                  |                   |                    |
| Guyana                           | 1,192            | 1,066            | 1,433            | 1,340            | 1,396            | 0.08              | 4.18               |
| Paraguay                         | 3,955            | 3,838            | 4,329            | 4,401            | 4,307            | 0.23              | -2.14              |

## PANAMA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Peru                                   | 30,824         | 33,273         | 34,844         | 50,275         | 46,076         | 2.48              | -8.35              |
| Suriname                               | 281            | 255            | 290            | 266            | 157            | 0.01              | -40.98             |
| Uruguay                                | 11,898         | 11,286         | 12,086         | 17,325         | 14,728         | 0.79              | -14.99             |
| Venezuela, Bolivarian Republic of      | 187,351        | 196,385        | 187,776        | 260,145        | 281,540        | 15.16             | 8.22               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>30,503</b>  | <b>28,823</b>  | <b>32,328</b>  | <b>45,106</b>  | <b>49,334</b>  | <b>2.66</b>       | <b>9.37</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>18,940</b>  | <b>16,763</b>  | <b>19,219</b>  | <b>30,360</b>  | <b>33,947</b>  | <b>1.83</b>       | <b>11.81</b>       |
| China                                  | 7,714          | 6,905          | 9,325          | 17,293         | 21,089         | 1.14              | 21.95              |
| Hong Kong (China)                      | 28             | 71             | 71             | 38             | 27             | 0.00              | -28.95             |
| Japan                                  | 5,043          | 4,515          | 4,353          | 5,422          | 5,491          | 0.30              | 1.27               |
| Korea, Democratic People's Republic of | 10             | 4              | 6              | 15             | 7              | 0.00              | -53.33             |
| Korea, Republic of                     | 4,511          | 3,780          | 3,880          | 5,100          | 5,130          | 0.28              | 0.59               |
| Macao (China)                          | 9              | 3              | 2              |                | 2              | 0.00              |                    |
| Mongolia                               | 98             | 10             | 12             | 27             | 30             | 0.00              | 11.11              |
| Taiwan Province of China               | 1,527          | 1,475          | 1,570          | 2,465          | 2,171          | 0.12              | -11.93             |
| <b>SOUTH-EAST ASIA</b>                 | <b>6,694</b>   | <b>7,456</b>   | <b>7,975</b>   | <b>9,203</b>   | <b>9,550</b>   | <b>0.51</b>       | <b>3.77</b>        |
| Brunei Darussalam                      | 2              | 9              | 4              | 13             | 7              | 0.00              | -46.15             |
| Cambodia                               | 12             | 12             | 10             | 19             | 17             | 0.00              | -10.53             |
| Indonesia                              | 390            | 619            | 573            | 843            | 1,065          | 0.06              | 26.33              |
| Lao People's Democratic Republic       | 8              | 7              | 3              | 1              | 1              | 0.00              |                    |
| Malaysia                               | 214            | 251            | 244            | 367            | 403            | 0.02              | 9.81               |
| Myanmar                                | 209            | 326            | 563            | 595            | 463            | 0.02              | -22.18             |
| Philippines                            | 5,141          | 5,379          | 5,523          | 6,174          | 6,102          | 0.33              | -1.17              |
| Singapore                              | 407            | 430            | 420            | 500            | 501            | 0.03              | 0.20               |
| Thailand                               | 191            | 234            | 315            | 331            | 361            | 0.02              | 9.06               |
| Timor-Leste                            |                | 9              |                |                | 1              | 0.00              |                    |
| Viet Nam                               | 120            | 180            | 320            | 360            | 629            | 0.03              | 74.72              |
| <b>AUSTRALASIA</b>                     | <b>4,709</b>   | <b>4,480</b>   | <b>5,047</b>   | <b>5,408</b>   | <b>5,696</b>   | <b>0.31</b>       | <b>5.33</b>        |
| Australia                              | 3,990          | 3,740          | 4,167          | 4,349          | 4,667          | 0.25              | 7.31               |
| New Zealand                            | 719            | 740            | 880            | 1,059          | 1,029          | 0.06              | -2.83              |
| <b>MELANESIA</b>                       | <b>10</b>      | <b>15</b>      | <b>20</b>      | <b>54</b>      | <b>55</b>      | <b>0.00</b>       | <b>1.85</b>        |
| Fiji                                   | 4              | 7              | 15             | 22             | 19             | 0.00              | -13.64             |
| Papua New Guinea                       | 6              | 8              | 5              | 32             | 36             | 0.00              | 12.50              |
| <b>MICRONESIA</b>                      | <b>10</b>      | <b>59</b>      | <b>45</b>      | <b>49</b>      | <b>41</b>      | <b>0.00</b>       | <b>-16.33</b>      |
| Guam                                   | 1              | 21             | 11             | 3              | 3              | 0.00              |                    |
| Kiribati                               | 5              | 33             | 22             | 27             | 16             | 0.00              | -40.74             |
| Micronesia, Federated States of        | 4              | 5              | 12             | 19             | 22             | 0.00              | 15.79              |
| <b>POLYNESIA</b>                       | <b>32</b>      | <b>22</b>      | <b>21</b>      | <b>15</b>      | <b>8</b>       | <b>0.00</b>       | <b>-46.67</b>      |
| Cook Islands                           | 7              | 3              | 3              |                |                |                   |                    |
| Samoa                                  | 13             | 16             | 15             | 14             | 5              | 0.00              | -64.29             |
| Tuvalu                                 | 12             | 3              | 3              | 1              | 3              | 0.00              | 200.00             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>108</b>     | <b>28</b>      | <b>1</b>       | <b>17</b>      | <b>37</b>      | <b>0.00</b>       | <b>117.65</b>      |
| Other countries of Asia                | 20             | 28             |                | 2              | 6              | 0.00              | 200.00             |
| Other countries of Oceania             | 88             |                | 1              | 15             | 31             | 0.00              | 106.67             |
| <b>EUROPE</b>                          | <b>155,213</b> | <b>178,575</b> | <b>214,042</b> | <b>276,167</b> | <b>273,944</b> | <b>14.75</b>      | <b>-0.80</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>10,857</b>  | <b>11,928</b>  | <b>13,690</b>  | <b>17,112</b>  | <b>17,981</b>  | <b>0.97</b>       | <b>5.08</b>        |
| Armenia                                | 12             | 30             | 73             | 37             | 29             | 0.00              | -21.62             |
| Azerbaijan                             | 5              | 20             | 23             | 18             | 22             | 0.00              | 22.22              |
| Belarus                                | 93             | 110            | 143            | 92             |                |                   |                    |
| Bulgaria                               | 494            | 523            | 589            | 761            | 880            | 0.05              | 15.64              |
| Czech Republic                         | 806            | 737            | 911            | 1,287          | 1,670          | 0.09              | 29.76              |
| Estonia                                | 132            | 183            | 193            | 233            | 208            | 0.01              | -10.73             |
| Georgia                                | 91             | 107            | 99             | 184            | 165            | 0.01              | -10.33             |
| Hungary                                | 407            | 506            | 662            | 779            | 905            | 0.05              | 16.17              |
| Kazakhstan                             | 53             | 43             | 43             | 71             | 61             | 0.00              | -14.08             |
| Kyrgyzstan                             | 5              | 10             | 6              | 19             | 7              | 0.00              | -63.16             |

## PANAMA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|   | 2012          | 2013          | 2014          | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|----------------|----------------|-------------------|--------------------|
| Latvia                                    | 359           | 325           | 342           | 441            | 376            | 0.02              | -14.74             |
| Lithuania                                 | 205           | 249           | 285           | 375            | 502            | 0.03              | 33.87              |
| Moldova, Republic of                      | 59            | 37            | 44            | 63             | 105            | 0.01              | 66.67              |
| Poland                                    | 1,714         | 2,024         | 2,601         | 3,020          | 3,540          | 0.19              | 17.22              |
| Romania                                   | 1,006         | 1,110         | 1,362         | 1,690          | 1,614          | 0.09              | -4.50              |
| Russian Federation                        | 3,156         | 3,337         | 3,659         | 4,525          | 4,161          | 0.22              | -8.04              |
| Slovakia                                  | 251           | 290           | 326           | 501            | 555            | 0.03              | 10.78              |
| Tajikistan                                | 1             | 2             | 1             | 3              |                |                   |                    |
| Turkmenistan                              | 6             | 2             | 2             | 1              | 12             | 0.00              | 1,100.00           |
| Ukraine                                   | 1,994         | 2,272         | 2,319         | 3,004          | 3,160          | 0.17              | 5.19               |
| Uzbekistan                                | 8             | 11            | 7             | 8              | 9              | 0.00              | 12.50              |
| <b>NORTHERN EUROPE</b>                    | <b>21,301</b> | <b>21,205</b> | <b>23,855</b> | <b>28,238</b>  | <b>25,282</b>  | <b>1.36</b>       | <b>-10.47</b>      |
| Denmark                                   | 1,892         | 1,985         | 2,213         | 2,778          | 2,412          | 0.13              | -13.17             |
| Finland                                   | 1,061         | 1,018         | 1,133         | 1,550          | 1,185          | 0.06              | -23.55             |
| Iceland                                   | 154           | 124           | 134           | 166            | 193            | 0.01              | 16.27              |
| Ireland                                   | 1,253         | 1,228         | 1,207         | 1,536          | 1,504          | 0.08              | -2.08              |
| Norway                                    | 1,670         | 1,674         | 1,972         | 2,178          | 1,709          | 0.09              | -21.53             |
| Sweden                                    | 2,858         | 2,886         | 3,400         | 3,692          | 3,086          | 0.17              | -16.41             |
| United Kingdom                            | 12,413        | 12,290        | 13,796        | 16,338         | 15,193         | 0.82              | -7.01              |
| <b>SOUTHERN EUROPE</b>                    | <b>62,129</b> | <b>77,683</b> | <b>90,259</b> | <b>123,149</b> | <b>119,232</b> | <b>6.42</b>       | <b>-3.18</b>       |
| Albania                                   | 102           | 62            | 50            | 51             | 39             | 0.00              | -23.53             |
| Andorra                                   | 200           | 191           | 131           | 185            | 186            | 0.01              | 0.54               |
| Bosnia and Herzegovina                    | 17            | 38            | 66            | 56             | 58             | 0.00              | 3.57               |
| Croatia                                   | 478           | 473           | 528           | 754            | 832            | 0.04              | 10.34              |
| Greece                                    | 982           | 1,201         | 1,189         | 1,442          | 1,482          | 0.08              | 2.77               |
| Holy See                                  | 9             | 7             | 6             | 20             | 10             | 0.00              | -50.00             |
| Italy                                     | 17,039        | 17,503        | 21,098        | 30,888         | 30,383         | 1.64              | -1.63              |
| Malta                                     | 28            | 38            | 49            | 53             | 59             | 0.00              | 11.32              |
| Portugal                                  | 3,106         | 3,105         | 4,964         | 9,606          | 7,326          | 0.39              | -23.74             |
| San Marino                                | 8             | 9             | 14            | 7              | 13             | 0.00              | 85.71              |
| Serbia and Montenegro                     | 15            | 160           | 269           | 323            | 295            | 0.02              | -8.67              |
| Slovenia                                  | 198           | 234           | 269           | 283            | 263            | 0.01              | -7.07              |
| Spain                                     | 39,928        | 54,633        | 61,596        | 79,461         | 78,246         | 4.21              | -1.53              |
| The Former Yugoslav Republic of Macedonia | 19            | 29            | 30            | 20             | 40             | 0.00              | 100.00             |
| <b>WESTERN EUROPE</b>                     | <b>51,416</b> | <b>58,814</b> | <b>76,728</b> | <b>95,481</b>  | <b>98,516</b>  | <b>5.30</b>       | <b>3.18</b>        |
| Austria                                   | 1,973         | 1,939         | 2,309         | 2,725          | 2,849          | 0.15              | 4.55               |
| Belgium                                   | 3,292         | 2,803         | 2,975         | 4,179          | 4,468          | 0.24              | 6.92               |
| France                                    | 13,731        | 14,977        | 26,243        | 36,403         | 34,333         | 1.85              | -5.69              |
| Germany                                   | 14,396        | 15,855        | 19,563        | 22,032         | 27,882         | 1.50              | 26.55              |
| Liechtenstein                             | 51            | 49            | 36            | 45             | 44             | 0.00              | -2.22              |
| Luxembourg                                | 94            | 105           | 103           | 127            | 191            | 0.01              | 50.39              |
| Monaco                                    | 4             | 8             | 10            | 19             | 18             | 0.00              | -5.26              |
| Netherlands                               | 12,181        | 17,323        | 19,220        | 21,747         | 20,973         | 1.13              | -3.56              |
| Switzerland                               | 5,694         | 5,755         | 6,269         | 8,204          | 7,758          | 0.42              | -5.44              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>9,478</b>  | <b>8,815</b>  | <b>9,422</b>  | <b>11,959</b>  | <b>11,354</b>  | <b>0.61</b>       | <b>-5.06</b>       |
| Cyprus                                    | 65            | 62            | 59            | 76             | 68             | 0.00              | -10.53             |
| Israel                                    | 8,625         | 7,425         | 8,204         | 10,481         | 9,496          | 0.51              | -9.40              |
| Turkey                                    | 788           | 1,328         | 1,159         | 1,402          | 1,790          | 0.10              | 27.67              |
| <b>OTHER EUROPE</b>                       | <b>32</b>     | <b>130</b>    | <b>88</b>     | <b>228</b>     | <b>1,579</b>   | <b>0.09</b>       | <b>592.54</b>      |
| Other countries of Europe                 | 32            | 130           | 88            | 228            | 1,579          | 0.09              | 592.54             |
| <b>MIDDLE EAST</b>                        | <b>955</b>    | <b>770</b>    | <b>806</b>    | <b>956</b>     | <b>945</b>     | <b>0.05</b>       | <b>-1.15</b>       |
| Bahrain                                   | 7             | 13            | 4             | 2              | 9              | 0.00              | 350.00             |
| Egypt                                     | 104           | 121           | 160           | 153            | 154            | 0.01              | 0.65               |
| Iraq                                      | 17            | 16            | 17            | 7              | 15             | 0.00              | 114.29             |
| Jordan                                    | 83            | 43            | 81            | 98             | 69             | 0.00              | -29.59             |

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### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                           | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|---------------------------|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| Kuwait                    | 19           | 56           | 51           | 34           | 39           | 0.00              | 14.71              |
| Lebanon                   | 458          | 194          | 203          | 275          | 245          | 0.01              | -10.91             |
| Libya                     | 34           | 30           | 22           | 26           | 15           | 0.00              | -42.31             |
| Oman                      | 10           | 24           | 10           | 11           | 16           | 0.00              | 45.45              |
| Qatar                     | 22           | 59           | 40           | 58           | 48           | 0.00              | -17.24             |
| Saudi Arabia              | 58           | 63           | 119          | 150          | 113          | 0.01              | -24.67             |
| State of Palestine        | 77           | 54           | 44           | 77           | 87           | 0.00              | 12.99              |
| Syrian Arab Republic      | 36           | 36           | 21           | 29           | 48           | 0.00              | 65.52              |
| United Arab Emirates      | 21           | 48           | 28           | 33           | 80           | 0.00              | 142.42             |
| Yemen                     | 9            | 13           | 6            | 3            | 7            | 0.00              | 133.33             |
| <b>SOUTH ASIA</b>         | <b>4,790</b> | <b>4,628</b> | <b>4,776</b> | <b>7,274</b> | <b>6,955</b> | <b>0.37</b>       | <b>-4.39</b>       |
| Afghanistan               | 2            | 8            | 10           | 5            | 17           | 0.00              | 240.00             |
| Bangladesh                | 65           | 108          | 81           | 113          | 85           | 0.00              | -24.78             |
| India                     | 4,393        | 4,176        | 4,347        | 6,748        | 6,417        | 0.35              | -4.91              |
| Iran, Islamic Republic of | 53           | 56           | 66           | 57           | 64           | 0.00              | 12.28              |
| Maldives                  | 3            | 11           | 18           | 46           | 35           | 0.00              | -23.91             |
| Nepal                     | 12           | 15           | 10           | 28           | 21           | 0.00              | -25.00             |
| Pakistan                  | 147          | 154          | 139          | 221          | 220          | 0.01              | -0.45              |
| Sri Lanka                 | 115          | 100          | 105          | 56           | 96           | 0.01              | 71.43              |

## PAPUA NEW GUINEA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>175,203</b> | <b>182,188</b> | <b>191,442</b> | <b>198,685</b> | <b>197,632</b> | <b>100.00</b>     | <b>-0.53</b>       |
| <b>AFRICA</b>                          | <b>1,481</b>   | <b>1,149</b>   | <b>1,138</b>   | <b>1,199</b>   | <b>1,175</b>   | <b>0.59</b>       | <b>-2.00</b>       |
| <b>OTHER AFRICA</b>                    | <b>1,481</b>   | <b>1,149</b>   | <b>1,138</b>   | <b>1,199</b>   | <b>1,175</b>   | <b>0.59</b>       | <b>-2.00</b>       |
| All countries of Africa                | 1,481          | 1,149          | 1,138          | 1,199          | 1,175          | 0.59              | -2.00              |
| <b>AMERICAS</b>                        | <b>11,985</b>  | <b>13,214</b>  | <b>14,529</b>  | <b>15,861</b>  | <b>15,129</b>  | <b>7.66</b>       | <b>-4.62</b>       |
| <b>NORTH AMERICA</b>                   | <b>11,235</b>  | <b>12,449</b>  | <b>13,765</b>  | <b>15,165</b>  | <b>14,351</b>  | <b>7.26</b>       | <b>-5.37</b>       |
| Canada                                 | 1,899          | 1,886          | 2,097          | 2,403          | 2,170          | 1.10              | -9.70              |
| United States of America               | 9,336          | 10,563         | 11,668         | 12,762         | 12,181         | 6.16              | -4.55              |
| <b>SOUTH AMERICA</b>                   | <b>11</b>      | <b>47</b>      | <b>54</b>      | <b>70</b>      | <b>50</b>      | <b>0.03</b>       | <b>-28.57</b>      |
| Chile                                  | 11             | 47             | 54             | 70             | 50             | 0.03              | -28.57             |
| <b>OTHER AMERICAS</b>                  | <b>739</b>     | <b>718</b>     | <b>710</b>     | <b>626</b>     | <b>728</b>     | <b>0.37</b>       | <b>16.29</b>       |
| Other countries of the Americas        | 739            | 718            | 710            | 626            | 728            | 0.37              | 16.29              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>142,789</b> | <b>149,428</b> | <b>155,565</b> | <b>160,201</b> | <b>159,604</b> | <b>80.76</b>      | <b>-0.37</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>13,104</b>  | <b>12,842</b>  | <b>13,736</b>  | <b>15,043</b>  | <b>17,824</b>  | <b>9.02</b>       | <b>18.49</b>       |
| China                                  | 7,736          | 7,866          | 8,970          | 10,255         | 12,937         | 6.55              | 26.15              |
| Japan                                  | 3,492          | 3,167          | 3,117          | 3,038          | 3,001          | 1.52              | -1.22              |
| Korea, Republic of                     | 1,876          | 1,809          | 1,649          | 1,750          | 1,886          | 0.95              | 7.77               |
| <b>SOUTH-EAST ASIA</b>                 | <b>30,561</b>  | <b>34,902</b>  | <b>26,260</b>  | <b>27,804</b>  | <b>29,665</b>  | <b>15.01</b>      | <b>6.69</b>        |
| Indonesia                              | 3,253          | 7,313          | 5,896          | 6,763          | 7,827          | 3.96              | 15.73              |
| Malaysia                               | 6,009          | 4,793          | 4,759          | 5,306          | 5,558          | 2.81              | 4.75               |
| Philippines                            | 19,314         | 21,048         | 13,745         | 13,569         | 14,090         | 7.13              | 3.84               |
| Singapore                              | 1,985          | 1,748          | 1,860          | 2,166          | 2,190          | 1.11              | 1.11               |
| <b>AUSTRALASIA</b>                     | <b>89,523</b>  | <b>91,904</b>  | <b>104,131</b> | <b>101,517</b> | <b>98,357</b>  | <b>49.77</b>      | <b>-3.11</b>       |
| Australia                              | 80,276         | 83,616         | 93,433         | 91,368         | 88,092         | 44.57             | -3.59              |
| New Zealand                            | 9,247          | 8,288          | 10,698         | 10,149         | 10,265         | 5.19              | 1.14               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>9,601</b>   | <b>9,780</b>   | <b>11,438</b>  | <b>15,837</b>  | <b>13,758</b>  | <b>6.96</b>       | <b>-13.13</b>      |
| Other countries of Asia                | 4,732          | 4,416          | 5,620          | 6,256          | 6,338          | 3.21              | 1.31               |
| Other countries of Oceania             | 4,869          | 5,364          | 5,818          | 9,581          | 7,420          | 3.75              | -22.56             |
| <b>EUROPE</b>                          | <b>13,468</b>  | <b>13,238</b>  | <b>16,734</b>  | <b>17,412</b>  | <b>17,431</b>  | <b>8.82</b>       | <b>0.11</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>452</b>     | <b>380</b>     | <b>415</b>     | <b>426</b>     | <b>414</b>     | <b>0.21</b>       | <b>-2.82</b>       |
| Russian Federation                     | 452            | 380            | 415            | 426            | 414            | 0.21              | -2.82              |
| <b>NORTHERN EUROPE</b>                 | <b>5,431</b>   | <b>5,636</b>   | <b>7,637</b>   | <b>8,007</b>   | <b>7,625</b>   | <b>3.86</b>       | <b>-4.77</b>       |
| United Kingdom                         | 4,893          | 4,962          | 6,994          | 7,399          | 6,974          | 3.53              | -5.74              |
| Scandinavia                            | 538            | 674            | 643            | 608            | 651            | 0.33              | 7.07               |
| <b>SOUTHERN EUROPE</b>                 | <b>550</b>     | <b>339</b>     | <b>418</b>     | <b>439</b>     | <b>484</b>     | <b>0.24</b>       | <b>10.25</b>       |
| Italy                                  | 550            | 339            | 418            | 439            | 484            | 0.24              | 10.25              |
| <b>WESTERN EUROPE</b>                  | <b>4,162</b>   | <b>4,361</b>   | <b>5,429</b>   | <b>5,709</b>   | <b>5,633</b>   | <b>2.85</b>       | <b>-1.33</b>       |
| France                                 | 1,059          | 1,278          | 1,435          | 1,473          | 1,516          | 0.77              | 2.92               |
| Germany                                | 2,407          | 2,487          | 3,300          | 3,557          | 3,276          | 1.66              | -7.90              |
| Netherlands                            | 696            | 596            | 694            | 679            | 841            | 0.43              | 23.86              |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>134</b>     | <b>194</b>     | <b>247</b>     | <b>288</b>     | <b>248</b>     | <b>0.13</b>       | <b>-13.89</b>      |
| Israel                                 | 134            | 194            | 247            | 288            | 248            | 0.13              | -13.89             |
| <b>OTHER EUROPE</b>                    | <b>2,739</b>   | <b>2,328</b>   | <b>2,588</b>   | <b>2,543</b>   | <b>3,027</b>   | <b>1.53</b>       | <b>19.03</b>       |
| Other countries of Europe              | 2,739          | 2,328          | 2,588          | 2,543          | 3,027          | 1.53              | 19.03              |
| <b>SOUTH ASIA</b>                      | <b>5,480</b>   | <b>5,159</b>   | <b>3,476</b>   | <b>4,012</b>   | <b>4,293</b>   | <b>2.17</b>       | <b>7.00</b>        |
| India                                  | 5,480          | 5,159          | 3,476          | 4,012          | 4,293          | 2.17              | 7.00               |



## PARAGUAY

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012               | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|--------------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                 | (*) <b>579,305</b> | <b>609,901</b> | <b>648,962</b> | <b>1,214,613</b> | <b>1,308,198</b> | <b>100.00</b>     | <b>7.70</b>        |
| <b>AFRICA</b>                | <b>593</b>         | <b>746</b>     | <b>965</b>     | <b>1,474</b>     | <b>936</b>       | <b>0.07</b>       | <b>-36.50</b>      |
| <b>EAST AFRICA</b>           | <b>63</b>          | <b>47</b>      | <b>96</b>      | <b>74</b>        | <b>46</b>        | <b>0.00</b>       | <b>-37.84</b>      |
| Burundi                      | 2                  | 1              | 1              | 3                |                  |                   |                    |
| Comoros                      |                    |                | 1              |                  | 1                | 0.00              |                    |
| Djibouti                     |                    |                | 1              | 1                |                  |                   |                    |
| Ethiopia                     | 4                  | 3              | 3              | 10               | 3                | 0.00              | -70.00             |
| Kenya                        | 14                 | 8              | 23             | 7                | 7                | 0.00              |                    |
| Madagascar                   | 5                  | 1              |                | 11               | 2                | 0.00              | -81.82             |
| Malawi                       | 2                  | 1              | 12             | 3                | 1                | 0.00              | -66.67             |
| Mauritius                    |                    | 2              | 2              | 14               | 8                | 0.00              | -42.86             |
| Mozambique                   | 13                 | 5              | 16             | 5                | 6                | 0.00              | 20.00              |
| Rwanda                       | 2                  | 1              | 4              | 1                | 2                | 0.00              | 100.00             |
| Seychelles                   |                    |                | 1              | 5                |                  |                   |                    |
| Tanzania, United Republic of | 10                 | 10             | 4              | 1                | 3                | 0.00              | 200.00             |
| Uganda                       | 5                  | 11             | 18             | 1                | 2                | 0.00              | 100.00             |
| Zambia                       | 6                  | 2              | 5              | 1                | 5                | 0.00              | 400.00             |
| Zimbabwe                     |                    | 2              | 5              | 11               | 6                | 0.00              | -45.45             |
| <b>CENTRAL AFRICA</b>        | <b>142</b>         | <b>348</b>     | <b>532</b>     | <b>1,012</b>     | <b>379</b>       | <b>0.03</b>       | <b>-62.55</b>      |
| Angola                       | 115                | 335            | 499            | 1,003            | 364              | 0.03              | -63.71             |
| Cameroon                     | 5                  | 5              | 8              | 2                | 7                | 0.00              | 250.00             |
| Central African Republic     | 4                  | 1              | 2              |                  |                  |                   |                    |
| Congo                        | 9                  | 2              | 9              | 5                | 4                | 0.00              | -20.00             |
| Equatorial Guinea            | 9                  | 5              | 9              | 2                | 4                | 0.00              | 100.00             |
| Sao Tome and Principe        |                    |                | 5              |                  |                  |                   |                    |
| <b>NORTH AFRICA</b>          | <b>41</b>          | <b>36</b>      | <b>37</b>      | <b>27</b>        | <b>103</b>       | <b>0.01</b>       | <b>281.48</b>      |
| Algeria                      | 2                  | 2              | 2              | 4                | 11               | 0.00              | 175.00             |
| Morocco                      | 33                 | 27             | 24             | 13               | 85               | 0.01              | 553.85             |
| Sudan                        | 1                  |                | 4              | 1                | 2                | 0.00              | 100.00             |
| Tunisia                      | 5                  | 7              | 3              | 7                | 5                | 0.00              | -28.57             |
| Western Sahara               |                    |                | 4              | 2                |                  |                   |                    |
| <b>SOUTHERN AFRICA</b>       | <b>286</b>         | <b>255</b>     | <b>242</b>     | <b>302</b>       | <b>333</b>       | <b>0.03</b>       | <b>10.26</b>       |
| Botswana                     |                    |                | 1              |                  | 3                | 0.00              |                    |
| Lesotho                      | 1                  |                |                | 2                | 2                | 0.00              |                    |
| Namibia                      | 4                  | 1              | 1              | 1                | 2                | 0.00              | 100.00             |
| South Africa                 | 281                | 254            | 240            | 299              | 326              | 0.02              | 9.03               |
| <b>WEST AFRICA</b>           | <b>54</b>          | <b>55</b>      | <b>58</b>      | <b>59</b>        | <b>75</b>        | <b>0.01</b>       | <b>27.12</b>       |
| Benin                        | 2                  |                | 3              | 3                |                  |                   |                    |
| Burkina Faso                 | 3                  |                |                | 4                |                  |                   |                    |
| Cabo Verde                   | 5                  | 3              | 5              | 6                | 2                | 0.00              | -66.67             |
| Côte d'Ivoire                | 3                  | 5              | 4              | 1                | 3                | 0.00              | 200.00             |
| Gambia                       |                    |                | 1              | 1                |                  |                   |                    |
| Ghana                        | 7                  | 8              | 5              | 10               | 12               | 0.00              | 20.00              |
| Guinea                       |                    | 3              | 5              |                  |                  |                   |                    |
| Guinea-Bissau                | 2                  | 1              | 2              |                  | 6                | 0.00              |                    |
| Liberia                      | 1                  |                |                |                  | 1                | 0.00              |                    |
| Mali                         |                    |                | 1              |                  |                  |                   |                    |
| Mauritania                   | 2                  |                |                | 1                |                  |                   |                    |
| Nigeria                      | 22                 | 21             | 25             | 10               | 10               | 0.00              |                    |
| Senegal                      | 7                  | 14             | 6              | 7                | 41               | 0.00              | 485.71             |
| Togo                         |                    |                | 1              | 16               |                  |                   |                    |
| <b>OTHER AFRICA</b>          | <b>7</b>           | <b>5</b>       |                |                  |                  |                   |                    |
| Other countries of Africa    | 7                  | 5              |                |                  |                  |                   |                    |

## PARAGUAY

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012           | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| <b>AMERICAS</b>                   | <b>519,208</b> | <b>552,806</b> | <b>587,382</b> | <b>1,148,678</b> | <b>1,242,229</b> | <b>94.96</b>      | <b>8.14</b>        |
| <b>CARIBBEAN</b>                  | <b>916</b>     | <b>1,143</b>   | <b>1,441</b>   | <b>1,325</b>     | <b>1,122</b>     | <b>0.09</b>       | <b>-15.32</b>      |
| Anguilla                          | 2              | 43             | 20             | 27               | 1                | 0.00              | -96.30             |
| Antigua and Barbuda               | 1              | 3              | 7              | 6                | 7                | 0.00              | 16.67              |
| Aruba                             |                |                | 11             | 6                | 67               | 0.01              | 1,016.67           |
| Bahamas                           | 5              | 11             | 89             | 2                | 20               | 0.00              | 900.00             |
| Barbados                          | 3              | 3              | 9              | 2                | 7                | 0.00              | 250.00             |
| Cuba                              | 553            | 755            | 748            | 782              | 515              | 0.04              | -34.14             |
| Dominica                          |                |                | 5              | 24               | 17               | 0.00              | -29.17             |
| Dominican Republic                | 274            | 251            | 340            | 182              | 339              | 0.03              | 86.26              |
| Grenada                           |                |                | 5              |                  | 7                | 0.00              |                    |
| Haiti                             | 34             | 38             | 73             | 104              | 71               | 0.01              | -31.73             |
| Jamaica                           | 18             | 26             | 26             | 17               | 27               | 0.00              | 58.82              |
| Martinique                        | 1              |                |                |                  |                  |                   |                    |
| Puerto Rico                       | 2              | 1              | 6              | 132              | 2                | 0.00              | -98.48             |
| Saint Kitts and Nevis             |                |                | 10             | 3                | 2                | 0.00              | -33.33             |
| Saint Lucia                       | 1              | 2              | 6              | 2                | 2                | 0.00              |                    |
| Saint Vincent and the Grenadines  | 3              |                | 7              | 1                | 8                | 0.00              | 700.00             |
| Trinidad and Tobago               | 13             | 5              | 79             | 35               | 21               | 0.00              | -40.00             |
| Other countries of the Caribbean  | 6              | 5              |                |                  | 9                | 0.00              |                    |
| <b>CENTRAL AMERICA</b>            | <b>3,022</b>   | <b>2,923</b>   | <b>3,812</b>   | <b>4,160</b>     | <b>4,625</b>     | <b>0.35</b>       | <b>11.18</b>       |
| Belize                            | 10             | 19             | 20             | 33               | 13               | 0.00              | -60.61             |
| Costa Rica                        | 816            | 660            | 910            | 1,003            | 1,076            | 0.08              | 7.28               |
| El Salvador                       | 361            | 375            | 496            | 631              | 587              | 0.04              | -6.97              |
| Guatemala                         | 593            | 575            | 979            | 969              | 1,350            | 0.10              | 39.32              |
| Honduras                          | 231            | 273            | 252            | 340              | 287              | 0.02              | -15.59             |
| Nicaragua                         | 254            | 239            | 231            | 287              | 283              | 0.02              | -1.39              |
| Panama                            | 757            | 782            | 924            | 897              | 1,029            | 0.08              | 14.72              |
| <b>NORTH AMERICA</b>              | <b>23,522</b>  | <b>24,886</b>  | <b>26,365</b>  | <b>26,917</b>    | <b>23,812</b>    | <b>1.82</b>       | <b>-11.54</b>      |
| Canada                            | 2,292          | 2,223          | 2,530          | 2,430            | 1,946            | 0.15              | -19.92             |
| Mexico                            | 3,950          | 3,986          | 4,631          | 5,008            | 5,026            | 0.38              | 0.36               |
| United States of America          | 17,280         | 18,677         | 19,204         | 19,479           | 16,840           | 1.29              | -13.55             |
| <b>SOUTH AMERICA</b>              | <b>491,748</b> | <b>523,854</b> | <b>555,764</b> | <b>1,116,276</b> | <b>1,212,670</b> | <b>92.70</b>      | <b>8.64</b>        |
| Argentina                         | 254,328        | 271,897        | 308,367        | 848,387          | 932,373          | 71.27             | 9.90               |
| Bolivia, Plurinational State of   | 18,202         | 18,674         | 14,322         | 15,911           | 11,011           | 0.84              | -30.80             |
| Brazil                            | 171,925        | 191,451        | 183,127        | 190,003          | 202,946          | 15.51             | 6.81               |
| Chile                             | 11,780         | 11,042         | 14,403         | 17,946           | 18,010           | 1.38              | 0.36               |
| Colombia                          | 7,129          | 7,279          | 9,986          | 10,419           | 12,035           | 0.92              | 15.51              |
| Ecuador                           | 2,369          | 2,184          | 2,186          | 2,817            | 3,268            | 0.25              | 16.01              |
| Guyana                            | 21             | 7              | 20             | 18               | 20               | 0.00              | 11.11              |
| Peru                              | 7,909          | 6,394          | 6,447          | 9,003            | 9,565            | 0.73              | 6.24               |
| Suriname                          | 26             | 6              | 9              | 123              | 6                | 0.00              | -95.12             |
| Uruguay                           | 15,448         | 12,801         | 14,606         | 18,896           | 20,747           | 1.59              | 9.80               |
| Venezuela, Bolivarian Republic of | 2,611          | 2,119          | 2,291          | 2,753            | 2,689            | 0.21              | -2.32              |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>11,971</b>  | <b>12,039</b>  | <b>13,224</b>  | <b>12,465</b>    | <b>11,910</b>    | <b>0.91</b>       | <b>-4.45</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>10,888</b>  | <b>11,234</b>  | <b>12,360</b>  | <b>11,718</b>    | <b>11,076</b>    | <b>0.85</b>       | <b>-5.48</b>       |
| China                             | 741            | 813            | 922            | 1,052            | 820              | 0.06              | -22.05             |
| Hong Kong (China)                 |                |                | 2              |                  |                  |                   |                    |
| Japan                             | 3,947          | 4,435          | 4,798          | 4,324            | 4,657            | 0.36              | 7.70               |
| Korea, Republic of                | 5,571          | 5,252          | 5,820          | 5,588            | 4,847            | 0.37              | -13.26             |
| Mongolia                          | 2              |                | 3              |                  | 5                | 0.00              |                    |
| Taiwan Province of China          | 627            | 734            | 815            | 754              | 747              | 0.06              | -0.93              |
| <b>SOUTH-EAST ASIA</b>            | <b>241</b>     | <b>265</b>     | <b>270</b>     | <b>230</b>       | <b>185</b>       | <b>0.01</b>       | <b>-19.57</b>      |
| Brunei Darussalam                 |                |                | 1              | 4                |                  |                   |                    |
| Cambodia                          | 2              | 2              | 2              |                  | 5                | 0.00              |                    |

## PARAGUAY

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Indonesia                              | 24            | 39            | 34            | 23            | 18            | 0.00              | -21.74             |
| Lao People's Democratic Republic       | 2             | 1             |               |               | 2             | 0.00              |                    |
| Malaysia                               | 23            | 30            | 48            | 24            | 30            | 0.00              | 25.00              |
| Myanmar                                | 2             |               |               |               |               |                   |                    |
| Philippines                            | 105           | 133           | 133           | 118           | 79            | 0.01              | -33.05             |
| Singapore                              | 12            | 10            | 14            | 14            | 20            | 0.00              | 42.86              |
| Thailand                               | 22            | 18            | 16            | 24            | 15            | 0.00              | -37.50             |
| Viet Nam                               | 49            | 32            | 22            | 23            | 16            | 0.00              | -30.43             |
| <b>AUSTRALASIA</b>                     | <b>825</b>    | <b>526</b>    | <b>593</b>    | <b>507</b>    | <b>637</b>    | <b>0.05</b>       | <b>25.64</b>       |
| Australia                              | 694           | 435           | 490           | 384           | 511           | 0.04              | 33.07              |
| New Zealand                            | 131           | 91            | 103           | 123           | 126           | 0.01              | 2.44               |
| <b>MELANESIA</b>                       | <b>3</b>      | <b>1</b>      | <b>1</b>      |               | <b>3</b>      | <b>0.00</b>       |                    |
| Fiji                                   |               |               | 1             |               | 2             | 0.00              |                    |
| Papua New Guinea                       | 3             | 1             |               |               | 1             | 0.00              |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>14</b>     | <b>13</b>     |               | <b>10</b>     | <b>9</b>      | <b>0.00</b>       | <b>-10.00</b>      |
| Other countries of Asia                | 3             | 2             |               | 5             | 9             | 0.00              | 80.00              |
| Other countries of Oceania             | 11            | 11            |               | 5             |               |                   |                    |
| <b>EUROPE</b>                          | <b>46,279</b> | <b>43,068</b> | <b>45,644</b> | <b>50,413</b> | <b>52,063</b> | <b>3.98</b>       | <b>3.27</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,552</b>  | <b>1,394</b>  | <b>3,741</b>  | <b>2,313</b>  | <b>3,275</b>  | <b>0.25</b>       | <b>41.59</b>       |
| Armenia                                | 12            | 5             | 9             | 8             | 4             | 0.00              | -50.00             |
| Azerbaijan                             | 3             | 1             | 80            | 11            |               |                   |                    |
| Belarus                                |               |               | 7             |               |               |                   |                    |
| Bulgaria                               | 69            | 80            | 77            | 89            | 83            | 0.01              | -6.74              |
| Czech Republic                         | 280           | 162           | 151           | 322           | 514           | 0.04              | 59.63              |
| Estonia                                | 53            | 24            | 46            | 33            | 54            | 0.00              | 63.64              |
| Georgia                                | 5             | 4             | 15            | 3             | 22            | 0.00              | 633.33             |
| Hungary                                | 122           | 93            | 119           | 122           | 159           | 0.01              | 30.33              |
| Kazakhstan                             | 6             | 5             | 28            | 3             | 19            | 0.00              | 533.33             |
| Kyrgyzstan                             |               |               | 1             |               | 3             | 0.00              |                    |
| Latvia                                 | 31            | 44            | 26            | 49            | 49            | 0.00              |                    |
| Lithuania                              | 19            | 32            | 37            | 54            | 83            | 0.01              | 53.70              |
| Moldova, Republic of                   | 19            | 13            | 4             | 5             | 8             | 0.00              | 60.00              |
| Poland                                 | 448           | 389           | 458           | 627           | 851           | 0.07              | 35.73              |
| Romania                                | 4             | 14            | 356           | 226           | 256           | 0.02              | 13.27              |
| Russian Federation                     | 263           | 362           | 144           | 526           | 851           | 0.07              | 61.79              |
| Slovakia                               | 74            | 75            | 2,059         | 59            | 122           | 0.01              | 106.78             |
| Turkmenistan                           |               |               | 1             |               |               |                   |                    |
| Ukraine                                | 133           | 90            | 116           | 168           | 196           | 0.01              | 16.67              |
| Uzbekistan                             | 11            | 1             | 7             | 8             | 1             | 0.00              | -87.50             |
| <b>NORTHERN EUROPE</b>                 | <b>5,086</b>  | <b>4,180</b>  | <b>4,050</b>  | <b>4,720</b>  | <b>4,761</b>  | <b>0.36</b>       | <b>0.87</b>        |
| Denmark                                | 646           | 412           | 351           | 498           | 538           | 0.04              | 8.03               |
| Finland                                | 205           | 160           | 162           | 179           | 220           | 0.02              | 22.91              |
| Iceland                                | 28            | 24            | 50            | 78            | 38            | 0.00              | -51.28             |
| Ireland                                | 261           | 240           | 261           | 254           | 370           | 0.03              | 45.67              |
| Norway                                 | 463           | 371           | 343           | 397           | 358           | 0.03              | -9.82              |
| Sweden                                 | 1,017         | 623           | 528           | 803           | 668           | 0.05              | -16.81             |
| United Kingdom                         | 2,466         | 2,350         | 2,355         | 2,511         | 2,569         | 0.20              | 2.31               |
| <b>SOUTHERN EUROPE</b>                 | <b>16,974</b> | <b>17,203</b> | <b>17,290</b> | <b>22,061</b> | <b>24,144</b> | <b>1.85</b>       | <b>9.44</b>        |
| Albania                                | 8             | 2             | 3             | 3             | 6             | 0.00              | 100.00             |
| Andorra                                | 11            | 4             | 9             | 8             | 24            | 0.00              | 200.00             |
| Bosnia and Herzegovina                 | 4             | 2             |               | 2             |               |                   |                    |
| Croatia                                | 38            | 37            | 46            | 63            | 68            | 0.01              | 7.94               |
| Greece                                 | 150           | 83            | 72            | 136           | 121           | 0.01              | -11.03             |
| Holy See                               | 8             | 7             | 5             | 21            | 4             | 0.00              | -80.95             |
| Italy                                  | 4,185         | 4,148         | 4,531         | 5,232         | 5,449         | 0.42              | 4.15               |

## PARAGUAY

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Malta                                     | 12            | 9             | 2             | 10            | 7             | 0.00              | -30.00             |
| Montenegro                                |               |               | 15            | 3             | 1             | 0.00              | -66.67             |
| Portugal                                  | 720           | 763           | 830           | 912           | 1,043         | 0.08              | 14.36              |
| San Marino                                | 1             |               |               | 3             | 1             | 0.00              | -66.67             |
| Serbia                                    |               |               | 10            | 22            | 19            | 0.00              | -13.64             |
| Serbia and Montenegro                     |               | 38            |               |               |               |                   |                    |
| Slovenia                                  | 34            | 39            | 18            | 61            | 94            | 0.01              | 54.10              |
| Spain                                     | 11,801        | 12,070        | 11,740        | 15,582        | 17,292        | 1.32              | 10.97              |
| The Former Yugoslav Republic of Macedonia | 2             | 1             | 8             |               | 14            | 0.00              |                    |
| Yugoslavia, SFR (former)                  |               |               | 1             | 3             | 1             | 0.00              | -66.67             |
| <b>WESTERN EUROPE</b>                     | <b>21,339</b> | <b>19,062</b> | <b>18,800</b> | <b>20,038</b> | <b>18,533</b> | <b>1.42</b>       | <b>-7.51</b>       |
| Austria                                   | 930           | 821           | 789           | 822           | 962           | 0.07              | 17.03              |
| Belgium                                   | 949           | 804           | 774           | 976           | 1,100         | 0.08              | 12.70              |
| France                                    | 4,512         | 4,272         | 4,269         | 5,158         | 6,110         | 0.47              | 18.46              |
| Germany                                   | 11,486        | 10,105        | 9,862         | 9,636         | 6,591         | 0.50              | -31.60             |
| Liechtenstein                             | 6             | 3             | 5             | 6             | 5             | 0.00              | -16.67             |
| Luxembourg                                | 38            | 37            | 32            | 43            | 24            | 0.00              | -44.19             |
| Monaco                                    | 30            | 1             | 1             | 1             | 1             | 0.00              |                    |
| Netherlands                               | 1,223         | 1,132         | 1,230         | 1,412         | 1,616         | 0.12              | 14.45              |
| Switzerland                               | 2,165         | 1,887         | 1,838         | 1,984         | 2,124         | 0.16              | 7.06               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>1,322</b>  | <b>1,216</b>  | <b>1,763</b>  | <b>1,261</b>  | <b>1,274</b>  | <b>0.10</b>       | <b>1.03</b>        |
| Cyprus                                    | 22            | 17            | 12            | 19            | 24            | 0.00              | 26.32              |
| Israel                                    | 1,030         | 998           | 1,474         | 923           | 951           | 0.07              | 3.03               |
| Turkey                                    | 270           | 201           | 277           | 319           | 299           | 0.02              | -6.27              |
| <b>OTHER EUROPE</b>                       | <b>6</b>      | <b>13</b>     |               | <b>20</b>     | <b>76</b>     | <b>0.01</b>       | <b>280.00</b>      |
| Other countries of Europe                 | 6             | 13            |               | 20            | 76            | 0.01              | 280.00             |
| <b>MIDDLE EAST</b>                        | <b>718</b>    | <b>684</b>    | <b>718</b>    | <b>406</b>    | <b>281</b>    | <b>0.02</b>       | <b>-30.79</b>      |
| Egypt                                     | 32            | 24            | 46            | 27            | 48            | 0.00              | 77.78              |
| Iraq                                      | 6             | 7             | 6             | 12            | 5             | 0.00              | -58.33             |
| Jordan                                    | 29            | 5             | 24            | 13            | 18            | 0.00              | 38.46              |
| Kuwait                                    | 2             | 2             | 8             | 5             | 7             | 0.00              | 40.00              |
| Lebanon                                   | 593           | 561           | 507           | 268           | 148           | 0.01              | -44.78             |
| Libya                                     | 2             | 2             | 2             | 1             | 2             | 0.00              | 100.00             |
| Oman                                      |               |               | 4             |               | 1             | 0.00              |                    |
| Qatar                                     | 3             | 19            | 39            | 25            | 15            | 0.00              | -40.00             |
| Saudi Arabia                              | 1             | 11            |               | 12            | 2             | 0.00              | -83.33             |
| State of Palestine                        | 14            | 4             | 12            | 9             | 5             | 0.00              | -44.44             |
| Syrian Arab Republic                      | 13            | 26            | 36            | 22            | 19            | 0.00              | -13.64             |
| United Arab Emirates                      | 23            | 23            | 34            | 12            | 11            | 0.00              | -8.33              |
| <b>SOUTH ASIA</b>                         | <b>536</b>    | <b>558</b>    | <b>540</b>    | <b>562</b>    | <b>386</b>    | <b>0.03</b>       | <b>-31.32</b>      |
| Afghanistan                               |               | 6             | 2             | 20            | 21            | 0.00              | 5.00               |
| Bangladesh                                | 92            | 104           | 89            | 175           | 11            | 0.00              | -93.71             |
| India                                     | 398           | 390           | 356           | 316           | 301           | 0.02              | -4.75              |
| Iran, Islamic Republic of                 | 8             | 7             | 11            | 14            | 31            | 0.00              | 121.43             |
| Nepal                                     | 8             | 27            | 52            | 8             | 1             | 0.00              | -87.50             |
| Pakistan                                  | 25            | 21            | 30            | 24            | 18            | 0.00              | -25.00             |
| Sri Lanka                                 | 5             | 3             |               | 5             | 3             | 0.00              | -40.00             |
| <b>NOT SPECIFIED</b>                      |               |               | <b>489</b>    | <b>615</b>    | <b>393</b>    | <b>0.03</b>       | <b>-36.10</b>      |
| Other countries of the World              |               |               | 489           | 615           | 393           | 0.03              | -36.10             |

## PERU

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>2,845,623</b> | <b>3,163,639</b> | <b>3,214,934</b> | <b>3,455,709</b> | <b>3,744,461</b> | <b>100.00</b>     | <b>8.36</b>        |
| <b>AFRICA</b>                     | <b>4,406</b>         | <b>4,257</b>     | <b>5,264</b>     | <b>5,314</b>     | <b>4,728</b>     | <b>0.13</b>       | <b>-11.03</b>      |
| <b>NORTH AFRICA</b>               | <b>225</b>           | <b>241</b>       | <b>264</b>       | <b>287</b>       | <b>366</b>       | <b>0.01</b>       | <b>27.53</b>       |
| Morocco                           | 225                  | 241              | 264              | 287              | 366              | 0.01              | 27.53              |
| <b>SOUTHERN AFRICA</b>            | <b>2,943</b>         | <b>2,672</b>     | <b>2,604</b>     | <b>2,999</b>     | <b>2,468</b>     | <b>0.07</b>       | <b>-17.71</b>      |
| South Africa                      | 2,943                | 2,672            | 2,604            | 2,999            | 2,468            | 0.07              | -17.71             |
| <b>OTHER AFRICA</b>               | <b>1,238</b>         | <b>1,344</b>     | <b>2,396</b>     | <b>2,028</b>     | <b>1,894</b>     | <b>0.05</b>       | <b>-6.61</b>       |
| Other countries of Africa         | 1,238                | 1,344            | 2,396            | 2,028            | 1,894            | 0.05              | -6.61              |
| <b>AMERICAS</b>                   | <b>2,190,815</b>     | <b>2,473,451</b> | <b>2,478,703</b> | <b>2,679,869</b> | <b>2,934,478</b> | <b>78.37</b>      | <b>9.50</b>        |
| <b>CARIBBEAN</b>                  | <b>7,952</b>         | <b>8,145</b>     | <b>8,497</b>     | <b>9,785</b>     | <b>10,047</b>    | <b>0.27</b>       | <b>2.68</b>        |
| Aruba                             | 307                  | 355              | 186              | 217              | 242              | 0.01              | 11.52              |
| Cuba                              | 3,755                | 3,562            | 4,248            | 4,604            | 4,984            | 0.13              | 8.25               |
| Dominican Republic                | 2,800                | 2,962            | 2,768            | 3,394            | 3,341            | 0.09              | -1.56              |
| Puerto Rico                       | 591                  | 664              | 691              | 905              | 879              | 0.02              | -2.87              |
| Trinidad and Tobago               | 499                  | 602              | 604              | 665              | 601              | 0.02              | -9.62              |
| <b>CENTRAL AMERICA</b>            | <b>34,840</b>        | <b>37,479</b>    | <b>40,550</b>    | <b>57,522</b>    | <b>66,926</b>    | <b>1.79</b>       | <b>16.35</b>       |
| Costa Rica                        | 9,319                | 9,489            | 11,452           | 24,874           | 29,836           | 0.80              | 19.95              |
| El Salvador                       | 5,746                | 5,404            | 5,100            | 6,644            | 5,962            | 0.16              | -10.26             |
| Guatemala                         | 3,486                | 3,829            | 3,900            | 4,489            | 6,249            | 0.17              | 39.21              |
| Honduras                          | 1,988                | 2,349            | 2,310            | 2,496            | 3,172            | 0.08              | 27.08              |
| Nicaragua                         | 1,393                | 1,287            | 1,421            | 1,480            | 1,873            | 0.05              | 26.55              |
| Panama                            | 12,908               | 15,121           | 16,367           | 17,539           | 19,834           | 0.53              | 13.09              |
| <b>NORTH AMERICA</b>              | <b>559,809</b>       | <b>610,418</b>   | <b>649,438</b>   | <b>692,140</b>   | <b>745,755</b>   | <b>19.92</b>      | <b>7.75</b>        |
| Canada                            | 61,362               | 62,820           | 68,194           | 70,560           | 71,833           | 1.92              | 1.80               |
| Mexico                            | 51,229               | 60,270           | 67,016           | 76,368           | 87,443           | 2.34              | 14.50              |
| United States of America          | 447,218              | 487,328          | 514,228          | 545,212          | 586,479          | 15.66             | 7.57               |
| <b>SOUTH AMERICA</b>              | <b>1,586,366</b>     | <b>1,816,415</b> | <b>1,779,149</b> | <b>1,919,239</b> | <b>2,110,452</b> | <b>56.36</b>      | <b>9.96</b>        |
| Argentina                         | 158,950              | 155,145          | 155,931          | 170,960          | 175,488          | 4.69              | 2.65               |
| Bolivia, Plurinational State of   | 101,546              | 111,983          | 126,689          | 128,943          | 136,805          | 3.65              | 6.10               |
| Brazil                            | 126,085              | 143,538          | 147,875          | 148,312          | 148,296          | 3.96              | -0.01              |
| Chile                             | 806,929              | 886,485          | 903,793          | 984,584          | 1,055,880        | 28.20             | 7.24               |
| Colombia                          | 133,975              | 134,725          | 151,876          | 165,384          | 189,754          | 5.07              | 14.74              |
| Ecuador                           | 176,071              | 208,358          | 223,995          | 256,127          | 318,172          | 8.50              | 24.22              |
| Paraguay                          | 4,756                | 5,104            | 6,452            | 8,185            | 8,232            | 0.22              | 0.57               |
| Uruguay                           | 11,846               | 12,509           | 13,821           | 14,391           | 18,329           | 0.49              | 27.36              |
| Venezuela, Bolivarian Republic of | 65,930               | 158,215          | 48,411           | 42,111           | 59,192           | 1.58              | 40.56              |
| Other countries of South America  | 278                  | 353              | 306              | 242              | 304              | 0.01              | 25.62              |
| <b>OTHER AMERICAS</b>             | <b>1,848</b>         | <b>994</b>       | <b>1,069</b>     | <b>1,183</b>     | <b>1,298</b>     | <b>0.03</b>       | <b>9.72</b>        |
| Other countries of the Americas   | 1,848                | 994              | 1,069            | 1,183            | 1,298            | 0.03              | 9.72               |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>138,821</b>       | <b>153,562</b>   | <b>162,941</b>   | <b>168,046</b>   | <b>169,871</b>   | <b>4.54</b>       | <b>1.09</b>        |
| <b>NORTH-EAST ASIA</b>            | <b>86,042</b>        | <b>99,201</b>    | <b>99,337</b>    | <b>105,507</b>   | <b>102,949</b>   | <b>2.75</b>       | <b>-2.42</b>       |
| China                             | 12,180               | 12,864           | 16,607           | 19,243           | 25,648           | 0.68              | 33.28              |
| Hong Kong (China)                 | 1,027                | 1,455            | 1,977            | 2,538            | 2,912            | 0.08              | 14.74              |
| Japan                             | 56,526               | 67,639           | 59,853           | 55,311           | 47,090           | 1.26              | -14.86             |
| Korea, Republic of                | 13,318               | 14,000           | 17,265           | 23,094           | 21,347           | 0.57              | -7.56              |
| Taiwan Province of China          | 2,991                | 3,243            | 3,635            | 5,321            | 5,952            | 0.16              | 11.86              |
| <b>SOUTH-EAST ASIA</b>            | <b>8,537</b>         | <b>9,826</b>     | <b>11,299</b>    | <b>10,675</b>    | <b>11,994</b>    | <b>0.32</b>       | <b>12.36</b>       |
| Indonesia                         | 1,584                | 1,891            | 2,103            | 1,490            | 2,028            | 0.05              | 36.11              |
| Malaysia                          | 1,155                | 1,556            | 1,898            | 2,052            | 1,721            | 0.05              | -16.13             |
| Philippines                       | 2,701                | 2,597            | 3,214            | 2,906            | 3,417            | 0.09              | 17.58              |
| Singapore                         | 1,252                | 1,523            | 1,868            | 1,936            | 2,070            | 0.06              | 6.92               |
| Thailand                          | 1,023                | 1,316            | 1,348            | 1,527            | 1,681            | 0.04              | 10.09              |
| Viet Nam                          | 822                  | 943              | 868              | 764              | 1,077            | 0.03              | 40.97              |
| <b>AUSTRALASIA</b>                | <b>41,361</b>        | <b>41,779</b>    | <b>48,420</b>    | <b>48,046</b>    | <b>50,973</b>    | <b>1.36</b>       | <b>6.09</b>        |
| Australia                         | 35,745               | 36,373           | 41,842           | 41,568           | 42,870           | 1.14              | 3.13               |

## PERU

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| New Zealand                            | 5,616          | 5,406          | 6,578          | 6,478          | 8,103          | 0.22              | 25.08              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>2,881</b>   | <b>2,756</b>   | <b>3,885</b>   | <b>3,818</b>   | <b>3,955</b>   | <b>0.11</b>       | <b>3.59</b>        |
| Other countries of Asia                | 2,786          | 2,659          | 3,741          | 3,681          | 3,706          | 0.10              | 0.68               |
| Other countries of Oceania             | 95             | 97             | 144            | 137            | 249            | 0.01              | 81.75              |
| <b>EUROPE</b>                          | <b>506,136</b> | <b>526,770</b> | <b>561,590</b> | <b>595,502</b> | <b>627,989</b> | <b>16.77</b>      | <b>5.46</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>34,712</b>  | <b>39,821</b>  | <b>43,833</b>  | <b>46,267</b>  | <b>33,999</b>  | <b>0.91</b>       | <b>-26.52</b>      |
| Belarus                                | 8,867          | 9,735          | 14,237         | 15,676         | 756            | 0.02              | -95.18             |
| Bulgaria                               | 1,064          | 965            | 1,248          | 1,276          | 1,490          | 0.04              | 16.77              |
| Czech Republic                         | 3,568          | 4,336          | 3,659          | 4,346          | 4,799          | 0.13              | 10.42              |
| Hungary                                | 1,369          | 1,877          | 1,800          | 2,002          | 1,936          | 0.05              | -3.30              |
| Lithuania                              | 600            | 844            | 868            | 814            | 1,043          | 0.03              | 28.13              |
| Poland                                 | 6,076          | 7,960          | 7,224          | 8,140          | 7,894          | 0.21              | -3.02              |
| Romania                                | 1,794          | 1,975          | 1,966          | 2,192          | 2,647          | 0.07              | 20.76              |
| Russian Federation                     | 8,469          | 8,966          | 9,405          | 8,145          | 9,395          | 0.25              | 15.35              |
| Slovakia                               | 1,139          | 1,280          | 1,282          | 1,450          | 1,717          | 0.05              | 18.41              |
| Ukraine                                | 1,766          | 1,883          | 2,144          | 2,226          | 2,322          | 0.06              | 4.31               |
| <b>NORTHERN EUROPE</b>                 | <b>87,140</b>  | <b>88,240</b>  | <b>94,010</b>  | <b>96,359</b>  | <b>101,747</b> | <b>2.72</b>       | <b>5.59</b>        |
| Denmark                                | 5,884          | 5,761          | 6,221          | 6,737          | 6,501          | 0.17              | -3.50              |
| Finland                                | 2,628          | 2,865          | 3,033          | 2,765          | 2,798          | 0.07              | 1.19               |
| Ireland                                | 5,655          | 5,904          | 5,915          | 6,220          | 6,453          | 0.17              | 3.75               |
| Norway                                 | 5,923          | 5,913          | 6,127          | 5,894          | 5,523          | 0.15              | -6.29              |
| Sweden                                 | 10,664         | 11,014         | 11,480         | 11,530         | 11,170         | 0.30              | -3.12              |
| United Kingdom                         | 56,386         | 56,783         | 61,234         | 63,213         | 69,302         | 1.85              | 9.63               |
| <b>SOUTHERN EUROPE</b>                 | <b>165,400</b> | <b>178,491</b> | <b>195,563</b> | <b>208,813</b> | <b>222,433</b> | <b>5.94</b>       | <b>6.52</b>        |
| Croatia                                | 884            | 848            | 981            | 842            | 984            | 0.03              | 16.86              |
| Greece                                 | 1,233          | 1,288          | 1,572          | 1,455          | 1,758          | 0.05              | 20.82              |
| Italy                                  | 46,845         | 47,624         | 55,109         | 60,385         | 66,697         | 1.78              | 10.45              |
| Portugal                               | 4,600          | 5,249          | 5,808          | 6,299          | 7,154          | 0.19              | 13.57              |
| Slovenia                               | 797            | 915            | 919            | 930            | 913            | 0.02              | -1.83              |
| Spain                                  | 111,041        | 122,567        | 131,174        | 138,902        | 144,927        | 3.87              | 4.34               |
| <b>WESTERN EUROPE</b>                  | <b>201,669</b> | <b>203,868</b> | <b>209,798</b> | <b>224,533</b> | <b>248,955</b> | <b>6.65</b>       | <b>10.88</b>       |
| Austria                                | 7,498          | 7,813          | 7,964          | 8,154          | 8,187          | 0.22              | 0.40               |
| Belgium                                | 5,128          | 4,670          | 1,591          | 573            | 16,697         | 0.45              | 2,813.96           |
| France                                 | 81,851         | 81,904         | 82,260         | 88,921         | 92,316         | 2.47              | 3.82               |
| Germany                                | 62,051         | 62,570         | 68,703         | 74,489         | 74,208         | 1.98              | -0.38              |
| Netherlands                            | 24,831         | 25,299         | 26,765         | 28,606         | 33,582         | 0.90              | 17.39              |
| Switzerland                            | 20,310         | 21,612         | 22,515         | 23,790         | 23,965         | 0.64              | 0.74               |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>14,662</b>  | <b>13,780</b>  | <b>15,565</b>  | <b>16,439</b>  | <b>17,618</b>  | <b>0.47</b>       | <b>7.17</b>        |
| Israel                                 | 13,082         | 11,809         | 13,615         | 13,764         | 14,219         | 0.38              | 3.31               |
| Turkey                                 | 1,580          | 1,971          | 1,950          | 2,675          | 3,399          | 0.09              | 27.07              |
| <b>OTHER EUROPE</b>                    | <b>2,553</b>   | <b>2,570</b>   | <b>2,821</b>   | <b>3,091</b>   | <b>3,237</b>   | <b>0.09</b>       | <b>4.72</b>        |
| Other countries of Europe              | 2,553          | 2,570          | 2,821          | 3,091          | 3,237          | 0.09              | 4.72               |
| <b>MIDDLE EAST</b>                     | <b>225</b>     | <b>209</b>     | <b>326</b>     | <b>413</b>     | <b>347</b>     | <b>0.01</b>       | <b>-15.98</b>      |
| Egypt                                  | 225            | 209            | 326            | 413            | 347            | 0.01              | -15.98             |
| <b>SOUTH ASIA</b>                      | <b>4,165</b>   | <b>4,454</b>   | <b>5,265</b>   | <b>5,684</b>   | <b>5,900</b>   | <b>0.16</b>       | <b>3.80</b>        |
| India                                  | 4,165          | 4,454          | 5,265          | 5,684          | 5,900          | 0.16              | 3.80               |
| <b>NOT SPECIFIED</b>                   | <b>1,055</b>   | <b>936</b>     | <b>845</b>     | <b>881</b>     | <b>1,148</b>   | <b>0.03</b>       | <b>30.31</b>       |
| Other countries of the World           | 1,055          | 936            | 845            | 881            | 1,148          | 0.03              | 30.31              |

## PERU

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>7,135,289</b> | <b>8,032,846</b> | <b>7,182,413</b> | <b>7,546,273</b> | <b>7,891,667</b> | <b>100.00</b>     | <b>4.58</b>        |
| <b>AMERICAS</b>                   | <b>3,824,961</b> | <b>4,524,124</b> | <b>3,923,271</b> | <b>4,074,538</b> | <b>4,395,852</b> | <b>55.70</b>      | <b>7.89</b>        |
| <b>NORTH AMERICA</b>              | <b>1,808,094</b> | <b>2,009,585</b> | <b>1,938,427</b> | <b>2,092,747</b> | <b>2,279,623</b> | <b>28.89</b>      | <b>8.93</b>        |
| Canada                            | 272,409          | 276,132          | 273,538          | 285,618          | 280,226          | 3.55              | -1.89              |
| Mexico                            | 186,641          | 222,549          | 218,464          | 239,267          | 289,252          | 3.67              | 20.89              |
| United States of America          | 1,349,044        | 1,510,904        | 1,446,425        | 1,567,862        | 1,710,145        | 21.67             | 9.07               |
| <b>SOUTH AMERICA</b>              | <b>2,016,867</b> | <b>2,514,539</b> | <b>1,984,844</b> | <b>1,981,791</b> | <b>2,116,229</b> | <b>26.82</b>      | <b>6.78</b>        |
| Argentina                         | 412,379          | 439,932          | 322,533          | 355,162          | 364,774          | 4.62              | 2.71               |
| Bolivia, Plurinational State of   | 69,973           | 84,257           | 90,409           | 89,553           | 111,116          | 1.41              | 24.08              |
| Brazil                            | 400,121          | 476,952          | 433,349          | 397,008          | 369,010          | 4.68              | -7.05              |
| Chile                             | 514,119          | 633,462          | 528,416          | 540,262          | 615,507          | 7.80              | 13.93              |
| Colombia                          | 330,261          | 394,255          | 334,224          | 317,652          | 342,123          | 4.34              | 7.70               |
| Ecuador                           | 153,572          | 200,248          | 193,505          | 216,501          | 251,776          | 3.19              | 16.29              |
| Venezuela, Bolivarian Republic of | 136,442          | 285,433          | 82,408           | 65,653           | 61,923           | 0.78              | -5.68              |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>283,436</b>   | <b>296,274</b>   | <b>265,876</b>   | <b>243,259</b>   | <b>124,674</b>   | <b>1.58</b>       | <b>-48.75</b>      |
| <b>NORTH-EAST ASIA</b>            | <b>283,436</b>   | <b>296,274</b>   | <b>265,876</b>   | <b>243,259</b>   | <b>124,674</b>   | <b>1.58</b>       | <b>-48.75</b>      |
| Japan                             | 283,436          | 296,274          | 265,876          | 243,259          | 124,674          | 1.58              | -48.75             |
| <b>EUROPE</b>                     | <b>1,279,332</b> | <b>1,275,025</b> | <b>1,240,223</b> | <b>1,290,235</b> | <b>1,267,253</b> | <b>16.06</b>      | <b>-1.78</b>       |
| <b>SOUTHERN EUROPE</b>            | <b>499,347</b>   | <b>547,332</b>   | <b>480,190</b>   | <b>493,414</b>   | <b>539,983</b>   | <b>6.84</b>       | <b>9.44</b>        |
| Italy                             | 162,141          | 164,376          | 160,329          | 170,914          | 180,105          | 2.28              | 5.38               |
| Spain                             | 337,206          | 382,956          | 319,861          | 322,500          | 359,878          | 4.56              | 11.59              |
| <b>WESTERN EUROPE</b>             | <b>779,985</b>   | <b>727,693</b>   | <b>760,033</b>   | <b>796,821</b>   | <b>727,270</b>   | <b>9.22</b>       | <b>-8.73</b>       |
| France                            | 469,861          | 409,394          | 446,864          | 456,616          | 423,243          | 5.36              | -7.31              |
| Germany                           | 310,124          | 318,299          | 313,169          | 340,205          | 304,027          | 3.85              | -10.63             |
| <b>NOT SPECIFIED</b>              | <b>1,747,560</b> | <b>1,937,423</b> | <b>1,753,043</b> | <b>1,938,241</b> | <b>2,103,888</b> | <b>26.66</b>      | <b>8.55</b>        |
| Other countries of the World      | 1,747,560        | 1,937,423        | 1,753,043        | 1,938,241        | 2,103,888        | 26.66             | 8.55               |

## PERU

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                   | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>13,256,193</b> | <b>15,158,588</b> | <b>13,452,528</b> | <b>13,587,466</b> | <b>14,370,236</b> | <b>100.00</b>     | <b>5.76</b>        |
| <b>AMERICAS</b>                   | <b>7,552,630</b>  | <b>8,999,160</b>  | <b>7,771,244</b>  | <b>7,658,590</b>  | <b>8,220,127</b>  | <b>57.20</b>      | <b>7.33</b>        |
| <b>NORTH AMERICA</b>              | <b>3,267,954</b>  | <b>3,664,343</b>  | <b>3,530,009</b>  | <b>3,667,003</b>  | <b>4,021,042</b>  | <b>27.98</b>      | <b>9.65</b>        |
| Canada                            | 484,250           | 483,017           | 472,266           | 492,523           | 474,934           | 3.30              | -3.57              |
| Mexico                            | 404,813           | 519,246           | 458,272           | 463,992           | 585,666           | 4.08              | 26.22              |
| United States of America          | 2,378,891         | 2,662,080         | 2,599,471         | 2,710,488         | 2,960,442         | 20.60             | 9.22               |
| <b>SOUTH AMERICA</b>              | <b>4,284,676</b>  | <b>5,334,817</b>  | <b>4,241,235</b>  | <b>3,991,587</b>  | <b>4,199,085</b>  | <b>29.22</b>      | <b>5.20</b>        |
| Argentina                         | 833,457           | 877,833           | 691,763           | 697,308           | 693,106           | 4.82              | -0.60              |
| Bolivia, Plurinational State of   | 131,696           | 159,934           | 154,931           | 157,294           | 168,940           | 1.18              | 7.40               |
| Brazil                            | 836,438           | 982,763           | 879,278           | 789,807           | 729,897           | 5.08              | -7.59              |
| Chile                             | 1,119,914         | 1,320,418         | 1,174,672         | 1,091,495         | 1,238,587         | 8.62              | 13.48              |
| Colombia                          | 714,800           | 812,460           | 730,171           | 666,685           | 732,185           | 5.10              | 9.82               |
| Ecuador                           | 316,864           | 429,972           | 423,634           | 436,815           | 486,132           | 3.38              | 11.29              |
| Venezuela, Bolivarian Republic of | 331,507           | 751,437           | 186,786           | 152,183           | 150,238           | 1.05              | -1.28              |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>425,980</b>    | <b>436,495</b>    | <b>396,467</b>    | <b>370,019</b>    | <b>194,605</b>    | <b>1.35</b>       | <b>-47.41</b>      |
| <b>NORTH-EAST ASIA</b>            | <b>425,980</b>    | <b>436,495</b>    | <b>396,467</b>    | <b>370,019</b>    | <b>194,605</b>    | <b>1.35</b>       | <b>-47.41</b>      |
| Japan                             | 425,980           | 436,495           | 396,467           | 370,019           | 194,605           | 1.35              | -47.41             |
| <b>EUROPE</b>                     | <b>2,229,805</b>  | <b>2,299,719</b>  | <b>2,138,625</b>  | <b>2,189,058</b>  | <b>2,104,212</b>  | <b>14.64</b>      | <b>-3.88</b>       |
| <b>SOUTHERN EUROPE</b>            | <b>966,288</b>    | <b>1,090,144</b>  | <b>918,198</b>    | <b>928,262</b>    | <b>951,755</b>    | <b>6.62</b>       | <b>2.53</b>        |
| Italy                             | 291,429           | 299,173           | 285,626           | 296,999           | 299,962           | 2.09              | 1.00               |
| Spain                             | 674,859           | 790,971           | 632,572           | 631,263           | 651,793           | 4.54              | 3.25               |
| <b>WESTERN EUROPE</b>             | <b>1,263,517</b>  | <b>1,209,575</b>  | <b>1,220,427</b>  | <b>1,260,796</b>  | <b>1,152,457</b>  | <b>8.02</b>       | <b>-8.59</b>       |
| France                            | 724,511           | 653,473           | 673,165           | 691,930           | 650,395           | 4.53              | -6.00              |
| Germany                           | 539,006           | 556,102           | 547,262           | 568,866           | 502,062           | 3.49              | -11.74             |
| <b>NOT SPECIFIED</b>              | <b>3,047,778</b>  | <b>3,423,214</b>  | <b>3,146,192</b>  | <b>3,369,799</b>  | <b>3,851,292</b>  | <b>26.80</b>      | <b>14.29</b>       |
| Other countries of the World      | 3,047,778         | 3,423,214         | 3,146,192         | 3,369,799         | 3,851,292         | 26.80             | 14.29              |



## PHILIPPINES

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                     | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                        | <b>4,272,811</b> | <b>4,681,307</b> | <b>4,833,368</b> | <b>5,360,682</b> | <b>5,967,005</b> | <b>100.00</b>     | <b>11.31</b>       |
| <b>AFRICA</b>                       | <b>5,163</b>     | <b>5,515</b>     | <b>5,319</b>     | <b>6,000</b>     | <b>6,606</b>     | <b>0.11</b>       | <b>10.10</b>       |
| <b>SOUTHERN AFRICA</b>              | <b>3,691</b>     | <b>3,979</b>     | <b>3,606</b>     | <b>4,570</b>     | <b>5,117</b>     | <b>0.09</b>       | <b>11.97</b>       |
| South Africa                        | 3,691            | 3,979            | 3,606            | 4,570            | 5,117            | 0.09              | 11.97              |
| <b>WEST AFRICA</b>                  | <b>1,472</b>     | <b>1,536</b>     | <b>1,713</b>     | <b>1,430</b>     | <b>1,489</b>     | <b>0.02</b>       | <b>4.13</b>        |
| Nigeria                             | 1,472            | 1,536            | 1,713            | 1,430            | 1,489            | 0.02              | 4.13               |
| <b>AMERICAS</b>                     | <b>783,295</b>   | <b>814,589</b>   | <b>875,200</b>   | <b>945,975</b>   | <b>1,057,190</b> | <b>17.72</b>      | <b>11.76</b>       |
| <b>NORTH AMERICA</b>                | <b>778,162</b>   | <b>808,531</b>   | <b>869,365</b>   | <b>938,725</b>   | <b>1,048,018</b> | <b>17.56</b>      | <b>11.64</b>       |
| Canada                              | 123,699          | 131,381          | 143,899          | 156,363          | 175,631          | 2.94              | 12.32              |
| Mexico                              | 1,837            | 2,586            | 2,716            | 3,145            | 2,924            | 0.05              | -7.03              |
| United States of America            | 652,626          | 674,564          | 722,750          | 779,217          | 869,463          | 14.57             | 11.58              |
| <b>SOUTH AMERICA</b>                | <b>5,133</b>     | <b>6,058</b>     | <b>5,835</b>     | <b>7,250</b>     | <b>9,172</b>     | <b>0.15</b>       | <b>26.51</b>       |
| Argentina                           | 1,112            | 1,259            | 1,252            | 1,745            | 2,369            | 0.04              | 35.76              |
| Brazil                              | 2,559            | 3,043            | 2,926            | 3,495            | 4,520            | 0.08              | 29.33              |
| Colombia                            | 754              | 989              | 1,023            | 1,228            | 1,431            | 0.02              | 16.53              |
| Peru                                | 433              | 478              | 406              | 561              | 581              | 0.01              | 3.57               |
| Venezuela, Bolivarian Republic of   | 275              | 289              | 228              | 221              | 271              | 0.00              | 22.62              |
| <b>EAST ASIA AND THE PACIFIC</b>    | <b>2,666,888</b> | <b>2,997,380</b> | <b>3,047,849</b> | <b>3,420,716</b> | <b>3,823,619</b> | <b>64.08</b>      | <b>11.78</b>       |
| <b>NORTH-EAST ASIA</b>              | <b>2,038,987</b> | <b>2,298,597</b> | <b>2,299,350</b> | <b>2,636,191</b> | <b>3,040,860</b> | <b>50.96</b>      | <b>15.35</b>       |
| China                               | 250,883          | 426,352          | 394,951          | 490,841          | 675,663          | 11.32             | 37.65              |
| Hong Kong (China)                   | 118,666          | 126,008          | 114,100          | 122,180          | 116,328          | 1.95              | -4.79              |
| Japan                               | 412,474          | 433,705          | 463,744          | 495,662          | 535,238          | 8.97              | 7.98               |
| Korea, Republic of                  | 1,031,155        | 1,165,789        | 1,175,472        | 1,339,678        | 1,475,081        | 24.72             | 10.11              |
| Macao (China)                       | 9,298            | 7,644            | 8,110            | 10,160           | 9,247            | 0.15              | -8.99              |
| Taiwan Province of China            | 216,511          | 139,099          | 142,973          | 177,670          | 229,303          | 3.84              | 29.06              |
| <b>SOUTH-EAST ASIA</b>              | <b>375,190</b>   | <b>422,061</b>   | <b>461,486</b>   | <b>481,567</b>   | <b>461,698</b>   | <b>7.74</b>       | <b>-4.13</b>       |
| Brunei Darussalam                   | 5,992            | 8,297            | 9,677            | 9,015            | 8,211            | 0.14              | -8.92              |
| Cambodia                            | 2,661            | 3,228            | 3,276            | 3,503            | 3,526            | 0.06              | 0.66               |
| Indonesia                           | 36,627           | 45,582           | 46,757           | 48,178           | 44,348           | 0.74              | -7.95              |
| Lao People's Democratic Republic    | 1,088            | 1,062            | 1,056            | 1,231            | 1,173            | 0.02              | -4.71              |
| Malaysia                            | 114,513          | 109,437          | 139,245          | 155,814          | 139,133          | 2.33              | -10.71             |
| Myanmar                             | 4,290            | 4,948            | 6,633            | 7,033            | 7,442            | 0.12              | 5.82               |
| Singapore                           | 148,215          | 175,034          | 179,099          | 181,176          | 176,057          | 2.95              | -2.83              |
| Thailand                            | 40,987           | 47,874           | 45,943           | 44,038           | 47,913           | 0.80              | 8.80               |
| Viet Nam                            | 20,817           | 26,599           | 29,800           | 31,579           | 33,895           | 0.57              | 7.33               |
| <b>AUSTRALASIA</b>                  | <b>205,250</b>   | <b>228,806</b>   | <b>242,488</b>   | <b>261,766</b>   | <b>274,529</b>   | <b>4.60</b>       | <b>4.88</b>        |
| Australia                           | 191,150          | 213,023          | 224,784          | 241,187          | 251,098          | 4.21              | 4.11               |
| New Zealand                         | 14,100           | 15,783           | 17,704           | 20,579           | 23,431           | 0.39              | 13.86              |
| <b>MELANESIA</b>                    | <b>4,726</b>     | <b>5,668</b>     | <b>6,481</b>     | <b>5,910</b>     | <b>7,738</b>     | <b>0.13</b>       | <b>30.93</b>       |
| Papua New Guinea                    | 4,726            | 5,668            | 6,481            | 5,910            | 7,738            | 0.13              | 30.93              |
| <b>MICRONESIA</b>                   | <b>42,735</b>    | <b>42,248</b>    | <b>38,044</b>    | <b>35,282</b>    | <b>38,794</b>    | <b>0.65</b>       | <b>9.95</b>        |
| Guam                                | 42,695           | 42,204           | 38,016           | 35,262           | 38,777           | 0.65              | 9.97               |
| Nauru                               | 40               | 44               | 28               | 20               | 17               | 0.00              | -15.00             |
| <b>EUROPE</b>                       | <b>442,686</b>   | <b>479,472</b>   | <b>498,923</b>   | <b>548,969</b>   | <b>629,273</b>   | <b>10.55</b>      | <b>14.63</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>       | <b>37,916</b>    | <b>46,907</b>    | <b>44,887</b>    | <b>43,408</b>    | <b>47,445</b>    | <b>0.80</b>       | <b>9.30</b>        |
| Poland                              | 4,187            | 5,653            | 5,911            | 8,030            | 8,893            | 0.15              | 10.75              |
| Russian Federation                  | 28,270           | 35,404           | 32,087           | 25,278           | 28,210           | 0.47              | 11.60              |
| Other countries Central/East Europe | 5,459            | 5,850            | 6,889            | 10,100           | 10,342           | 0.17              | 2.40               |
| <b>NORTHERN EUROPE</b>              | <b>181,978</b>   | <b>196,441</b>   | <b>208,691</b>   | <b>234,630</b>   | <b>261,891</b>   | <b>4.39</b>       | <b>11.62</b>       |
| Denmark                             | 13,556           | 13,618           | 14,298           | 15,269           | 18,049           | 0.30              | 18.21              |
| Finland                             | 5,399            | 5,906            | 5,667            | 6,548            | 6,318            | 0.11              | -3.51              |
| Ireland                             | 8,362            | 10,576           | 12,354           | 14,050           | 16,557           | 0.28              | 17.84              |
| Norway                              | 19,572           | 20,625           | 20,846           | 20,968           | 21,606           | 0.36              | 3.04               |
| Sweden                              | 21,807           | 22,957           | 21,861           | 23,206           | 26,062           | 0.44              | 12.31              |
| United Kingdom                      | 113,282          | 122,759          | 133,665          | 154,589          | 173,299          | 2.90              | 12.10              |

## PHILIPPINES

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>SOUTHERN EUROPE</b>           | <b>43,268</b>  | <b>43,079</b>  | <b>44,451</b>  | <b>50,685</b>  | <b>63,888</b>  | <b>1.07</b>       | <b>26.05</b>       |
| Andorra                          | 7,333          | 4,840          | 1,371          | 329            | 364            | 0.01              | 10.64              |
| Greece                           | 1,834          | 1,879          | 2,063          | 2,386          | 2,483          | 0.04              | 4.07               |
| Italy                            | 16,740         | 17,668         | 19,865         | 21,620         | 25,945         | 0.43              | 20.00              |
| Portugal                         | 1,466          | 1,566          | 1,799          | 2,206          | 2,999          | 0.05              | 35.95              |
| Spain                            | 15,895         | 17,126         | 19,353         | 24,144         | 32,097         | 0.54              | 32.94              |
| <b>WESTERN EUROPE</b>            | <b>170,498</b> | <b>181,639</b> | <b>187,817</b> | <b>202,464</b> | <b>231,440</b> | <b>3.88</b>       | <b>14.31</b>       |
| Austria                          | 11,718         | 12,106         | 12,410         | 12,267         | 13,087         | 0.22              | 6.68               |
| Belgium                          | 11,649         | 11,454         | 12,236         | 12,825         | 14,477         | 0.24              | 12.88              |
| France                           | 33,709         | 39,042         | 38,946         | 45,505         | 55,384         | 0.93              | 21.71              |
| Germany                          | 67,023         | 70,949         | 72,801         | 75,348         | 86,363         | 1.45              | 14.62              |
| Luxembourg                       | 647            | 586            | 640            | 687            | 833            | 0.01              | 21.25              |
| Netherlands                      | 22,195         | 22,595         | 25,236         | 28,632         | 31,876         | 0.53              | 11.33              |
| Switzerland                      | 23,557         | 24,907         | 25,548         | 27,200         | 29,420         | 0.49              | 8.16               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>9,026</b>   | <b>11,406</b>  | <b>13,077</b>  | <b>17,782</b>  | <b>24,609</b>  | <b>0.41</b>       | <b>38.39</b>       |
| Israel                           | 5,895          | 7,675          | 8,776          | 11,756         | 16,725         | 0.28              | 42.27              |
| Turkey                           | 3,131          | 3,731          | 4,301          | 6,026          | 7,884          | 0.13              | 30.83              |
| <b>MIDDLE EAST</b>               | <b>57,275</b>  | <b>68,916</b>  | <b>76,163</b>  | <b>83,546</b>  | <b>91,501</b>  | <b>1.53</b>       | <b>9.52</b>        |
| Bahrain                          | 3,528          | 3,424          | 4,003          | 3,562          | 3,689          | 0.06              | 3.57               |
| Egypt                            | 1,619          | 1,763          | 1,640          | 1,630          | 1,985          | 0.03              | 21.78              |
| Jordan                           | 756            | 833            | 757            | 677            | 718            | 0.01              | 6.06               |
| Kuwait                           | 4,877          | 5,048          | 5,290          | 5,440          | 6,649          | 0.11              | 22.22              |
| Qatar                            | 3,771          | 3,724          | 3,990          | 4,472          | 4,745          | 0.08              | 6.10               |
| Saudi Arabia                     | 30,040         | 38,969         | 43,483         | 50,884         | 56,081         | 0.94              | 10.21              |
| United Arab Emirates             | 12,684         | 15,155         | 17,000         | 16,881         | 17,634         | 0.30              | 4.46               |
| <b>SOUTH ASIA</b>                | <b>63,860</b>  | <b>69,333</b>  | <b>78,618</b>  | <b>94,539</b>  | <b>111,167</b> | <b>1.86</b>       | <b>17.59</b>       |
| Bangladesh                       | 3,188          | 3,244          | 3,805          | 4,664          | 4,516          | 0.08              | -3.17              |
| India                            | 46,395         | 52,206         | 61,152         | 74,824         | 90,816         | 1.52              | 21.37              |
| Iran, Islamic Republic of        | 5,017          | 3,652          | 2,899          | 2,505          | 2,720          | 0.05              | 8.58               |
| Nepal                            | 2,107          | 2,403          | 2,875          | 2,908          | 3,449          | 0.06              | 18.60              |
| Pakistan                         | 3,541          | 3,765          | 3,819          | 4,346          | 4,256          | 0.07              | -2.07              |
| Sri Lanka                        | 3,612          | 4,063          | 4,068          | 5,292          | 5,410          | 0.09              | 2.23               |
| <b>NOT SPECIFIED</b>             | <b>253,644</b> | <b>246,102</b> | <b>251,296</b> | <b>260,937</b> | <b>247,649</b> | <b>4.15</b>       | <b>-5.09</b>       |
| Other countries of the World     | 37,701         | 42,490         | 43,392         | 49,074         | 57,226         | 0.96              | 16.61              |
| Nationals Residing Abroad        | (*) 215,943    | 203,612        | 207,904        | 211,863        | 190,423        | 3.19              | -10.12             |

## PHILIPPINES

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>4,237,935</b> | <b>4,637,026</b> | <b>4,773,185</b> | <b>5,290,880</b> | <b>5,894,634</b> | <b>100.00</b>     | <b>11.41</b>       |
| <b>AFRICA</b>                     | <b>5,118</b>         | <b>5,426</b>     | <b>5,228</b>     | <b>5,765</b>     | <b>6,331</b>     | <b>0.11</b>       | <b>9.82</b>        |
| <b>SOUTHERN AFRICA</b>            | <b>3,646</b>         | <b>3,891</b>     | <b>3,517</b>     | <b>4,337</b>     | <b>4,842</b>     | <b>0.08</b>       | <b>11.64</b>       |
| South Africa                      | 3,646                | 3,891            | 3,517            | 4,337            | 4,842            | 0.08              | 11.64              |
| <b>WEST AFRICA</b>                | <b>1,472</b>         | <b>1,535</b>     | <b>1,711</b>     | <b>1,428</b>     | <b>1,489</b>     | <b>0.03</b>       | <b>4.27</b>        |
| Nigeria                           | 1,472                | 1,535            | 1,711            | 1,428            | 1,489            | 0.03              | 4.27               |
| <b>AMERICAS</b>                   | <b>782,046</b>       | <b>811,835</b>   | <b>873,343</b>   | <b>940,795</b>   | <b>1,052,776</b> | <b>17.86</b>      | <b>11.90</b>       |
| <b>NORTH AMERICA</b>              | <b>776,948</b>       | <b>805,850</b>   | <b>867,575</b>   | <b>933,746</b>   | <b>1,043,786</b> | <b>17.71</b>      | <b>11.78</b>       |
| Canada                            | 123,412              | 130,841          | 143,544          | 155,322          | 174,732          | 2.96              | 12.50              |
| Mexico                            | 1,814                | 2,571            | 2,699            | 3,041            | 2,814            | 0.05              | -7.46              |
| United States of America          | 651,722              | 672,438          | 721,332          | 775,383          | 866,240          | 14.70             | 11.72              |
| <b>SOUTH AMERICA</b>              | <b>5,098</b>         | <b>5,985</b>     | <b>5,768</b>     | <b>7,049</b>     | <b>8,990</b>     | <b>0.15</b>       | <b>27.54</b>       |
| Argentina                         | 1,107                | 1,245            | 1,239            | 1,725            | 2,333            | 0.04              | 35.25              |
| Brazil                            | 2,547                | 3,015            | 2,898            | 3,409            | 4,451            | 0.08              | 30.57              |
| Colombia                          | 750                  | 979              | 1,015            | 1,176            | 1,403            | 0.02              | 19.30              |
| Peru                              | 424                  | 461              | 388              | 531              | 543              | 0.01              | 2.26               |
| Venezuela, Bolivarian Republic of | 270                  | 285              | 228              | 208              | 260              | 0.00              | 25.00              |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>2,637,300</b>     | <b>2,963,308</b> | <b>3,002,786</b> | <b>3,376,602</b> | <b>3,776,706</b> | <b>64.07</b>      | <b>11.85</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>2,020,515</b>     | <b>2,278,755</b> | <b>2,271,887</b> | <b>2,612,771</b> | <b>3,013,735</b> | <b>51.13</b>      | <b>15.35</b>       |
| China                             | 245,153              | 417,408          | 380,171          | 481,379          | 661,483          | 11.22             | 37.41              |
| Hong Kong (China)                 | 118,579              | 125,571          | 113,768          | 122,132          | 116,239          | 1.97              | -4.83              |
| Japan                             | 410,976              | 433,309          | 462,595          | 494,265          | 534,585          | 9.07              | 8.16               |
| Korea, Republic of                | 1,029,617            | 1,164,152        | 1,173,563        | 1,338,019        | 1,473,254        | 24.99             | 10.11              |
| Taiwan Province of China          | 216,190              | 138,315          | 141,790          | 176,976          | 228,174          | 3.87              | 28.93              |
| <b>SOUTH-EAST ASIA</b>            | <b>365,207</b>       | <b>409,483</b>   | <b>445,088</b>   | <b>465,630</b>   | <b>447,555</b>   | <b>7.59</b>       | <b>-3.88</b>       |
| Brunei Darussalam                 | 5,985                | 8,294            | 9,639            | 9,010            | 8,188            | 0.14              | -9.12              |
| Cambodia                          | 2,660                | 3,228            | 3,275            | 3,501            | 3,523            | 0.06              | 0.63               |
| Indonesia                         | 34,231               | 42,307           | 42,521           | 43,191           | 39,815           | 0.68              | -7.82              |
| Lao People's Democratic Republic  | 1,088                | 1,062            | 1,056            | 1,231            | 1,172            | 0.02              | -4.79              |
| Malaysia                          | 112,923              | 107,816          | 135,119          | 153,525          | 138,201          | 2.34              | -9.98              |
| Myanmar                           | 1,995                | 2,578            | 3,228            | 3,429            | 3,982            | 0.07              | 16.13              |
| Singapore                         | 147,963              | 173,462          | 178,943          | 180,903          | 175,951          | 2.98              | -2.74              |
| Thailand                          | 40,337               | 47,503           | 45,381           | 43,305           | 47,064           | 0.80              | 8.68               |
| Viet Nam                          | 18,025               | 23,233           | 25,926           | 27,535           | 29,659           | 0.50              | 7.71               |
| <b>AUSTRALASIA</b>                | <b>204,119</b>       | <b>227,165</b>   | <b>241,308</b>   | <b>257,012</b>   | <b>268,891</b>   | <b>4.56</b>       | <b>4.62</b>        |
| Australia                         | 190,080              | 211,462          | 223,678          | 236,857          | 245,786          | 4.17              | 3.77               |
| New Zealand                       | 14,039               | 15,703           | 17,630           | 20,155           | 23,105           | 0.39              | 14.64              |
| <b>MELANESIA</b>                  | <b>4,724</b>         | <b>5,658</b>     | <b>6,459</b>     | <b>5,907</b>     | <b>7,731</b>     | <b>0.13</b>       | <b>30.88</b>       |
| Papua New Guinea                  | 4,724                | 5,658            | 6,459            | 5,907            | 7,731            | 0.13              | 30.88              |
| <b>MICRONESIA</b>                 | <b>42,735</b>        | <b>42,247</b>    | <b>38,044</b>    | <b>35,282</b>    | <b>38,794</b>    | <b>0.66</b>       | <b>9.95</b>        |
| Guam                              | 42,695               | 42,204           | 38,016           | 35,262           | 38,777           | 0.66              | 9.97               |
| Nauru                             | 40                   | 43               | 28               | 20               | 17               | 0.00              | -15.00             |
| <b>EUROPE</b>                     | <b>427,235</b>       | <b>465,674</b>   | <b>484,907</b>   | <b>529,844</b>   | <b>610,266</b>   | <b>10.35</b>      | <b>15.18</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>     | <b>35,237</b>        | <b>43,446</b>    | <b>40,570</b>    | <b>36,239</b>    | <b>41,329</b>    | <b>0.70</b>       | <b>14.05</b>       |
| Poland                            | 3,847                | 4,988            | 5,259            | 7,083            | 8,141            | 0.14              | 14.94              |
| Russian Federation                | 27,526               | 34,327           | 30,866           | 23,290           | 26,401           | 0.45              | 13.36              |
| Commonwealth Independent States   | 3,864                | 4,131            | 4,445            | 5,866            | 6,787            | 0.12              | 15.70              |
| <b>NORTHERN EUROPE</b>            | <b>179,309</b>       | <b>194,822</b>   | <b>205,382</b>   | <b>229,395</b>   | <b>255,041</b>   | <b>4.33</b>       | <b>11.18</b>       |
| Denmark                           | 13,536               | 13,585           | 14,240           | 15,146           | 17,687           | 0.30              | 16.78              |
| Finland                           | 5,396                | 5,892            | 5,661            | 6,477            | 6,252            | 0.11              | -3.47              |
| Ireland                           | 8,330                | 10,555           | 12,321           | 13,956           | 16,470           | 0.28              | 18.01              |
| Norway                            | 19,527               | 20,584           | 20,752           | 20,774           | 21,382           | 0.36              | 2.93               |
| Sweden                            | 21,725               | 22,861           | 21,665           | 22,990           | 25,821           | 0.44              | 12.31              |
| United Kingdom                    | 110,795              | 121,345          | 130,743          | 150,052          | 167,429          | 2.84              | 11.58              |

## PHILIPPINES

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>SOUTHERN EUROPE</b>           | <b>35,665</b>  | <b>37,998</b>  | <b>42,337</b>  | <b>49,236</b>  | <b>62,782</b>  | <b>1.07</b>       | <b>27.51</b>       |
| Greece                           | 1,760          | 1,769          | 1,907          | 2,118          | 2,282          | 0.04              | 7.74               |
| Italy                            | 16,660         | 17,600         | 19,350         | 21,153         | 25,678         | 0.44              | 21.39              |
| Portugal                         | 1,387          | 1,545          | 1,775          | 2,115          | 2,875          | 0.05              | 35.93              |
| Spain                            | 15,858         | 17,084         | 19,305         | 23,850         | 31,947         | 0.54              | 33.95              |
| <b>WESTERN EUROPE</b>            | <b>168,159</b> | <b>178,115</b> | <b>183,713</b> | <b>197,650</b> | <b>226,784</b> | <b>3.85</b>       | <b>14.74</b>       |
| Austria                          | 11,622         | 11,929         | 12,054         | 11,941         | 12,803         | 0.22              | 7.22               |
| Belgium                          | 11,595         | 11,406         | 12,192         | 12,634         | 14,340         | 0.24              | 13.50              |
| France                           | 33,268         | 38,970         | 38,723         | 45,124         | 54,937         | 0.93              | 21.75              |
| Germany                          | 65,551         | 68,168         | 69,995         | 72,461         | 83,597         | 1.42              | 15.37              |
| Luxembourg                       | 644            | 573            | 632            | 679            | 792            | 0.01              | 16.64              |
| Netherlands                      | 22,060         | 22,427         | 24,949         | 28,277         | 31,538         | 0.54              | 11.53              |
| Switzerland                      | 23,419         | 24,642         | 25,168         | 26,534         | 28,777         | 0.49              | 8.45               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>8,865</b>   | <b>11,293</b>  | <b>12,905</b>  | <b>17,324</b>  | <b>24,330</b>  | <b>0.41</b>       | <b>40.44</b>       |
| Israel                           | 5,895          | 7,671          | 8,771          | 11,728         | 16,721         | 0.28              | 42.57              |
| Turkey                           | 2,970          | 3,622          | 4,134          | 5,596          | 7,609          | 0.13              | 35.97              |
| <b>MIDDLE EAST</b>               | <b>57,237</b>  | <b>68,897</b>  | <b>76,107</b>  | <b>83,525</b>  | <b>91,394</b>  | <b>1.55</b>       | <b>9.42</b>        |
| Bahrain                          | 3,528          | 3,424          | 4,003          | 3,562          | 3,689          | 0.06              | 3.57               |
| Egypt                            | 1,581          | 1,746          | 1,585          | 1,616          | 1,878          | 0.03              | 16.21              |
| Jordan                           | 756            | 832            | 756            | 674            | 718            | 0.01              | 6.53               |
| Kuwait                           | 4,877          | 5,047          | 5,290          | 5,437          | 6,649          | 0.11              | 22.29              |
| Qatar                            | 3,771          | 3,724          | 3,990          | 4,472          | 4,745          | 0.08              | 6.10               |
| Saudi Arabia                     | 30,040         | 38,969         | 43,483         | 50,883         | 56,081         | 0.95              | 10.22              |
| United Arab Emirates             | 12,684         | 15,155         | 17,000         | 16,881         | 17,634         | 0.30              | 4.46               |
| <b>SOUTH ASIA</b>                | <b>60,039</b>  | <b>65,091</b>  | <b>72,270</b>  | <b>86,651</b>  | <b>103,228</b> | <b>1.75</b>       | <b>19.13</b>       |
| Bangladesh                       | 2,978          | 3,140          | 3,706          | 4,318          | 4,161          | 0.07              | -3.64              |
| India                            | 43,578         | 49,006         | 56,552         | 69,045         | 84,488         | 1.43              | 22.37              |
| Iran, Islamic Republic of        | 5,016          | 3,652          | 2,899          | 2,498          | 2,717          | 0.05              | 8.77               |
| Nepal                            | 2,092          | 2,249          | 2,428          | 2,606          | 3,412          | 0.06              | 30.93              |
| Pakistan                         | 3,517          | 3,659          | 3,682          | 4,289          | 4,138          | 0.07              | -3.52              |
| Sri Lanka                        | 2,858          | 3,385          | 3,003          | 3,895          | 4,312          | 0.07              | 10.71              |
| <b>NOT SPECIFIED</b>             | <b>268,960</b> | <b>256,795</b> | <b>258,544</b> | <b>267,698</b> | <b>253,933</b> | <b>4.31</b>       | <b>-5.14</b>       |
| Other countries of the World     | 53,017         | 53,183         | 50,640         | 55,835         | 63,510         | 1.08              | 13.75              |
| Nationals Residing Abroad        | (*) 215,943    | 203,612        | 207,904        | 211,863        | 190,423        | 3.23              | -10.12             |

## POLAND

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>67,390,000</b> | <b>72,310,000</b> | <b>73,750,000</b> | <b>77,744,000</b> | <b>80,476,000</b> | <b>100.00</b>     | <b>3.51</b>        |
| <b>AFRICA</b>                          | <b>15,000</b>         | <b>15,000</b>     | <b>10,000</b>     | <b>10,000</b>     | <b>15,000</b>     | <b>0.02</b>       | <b>50.00</b>       |
| <b>OTHER AFRICA</b>                    | <b>15,000</b>         | <b>15,000</b>     | <b>10,000</b>     | <b>10,000</b>     | <b>15,000</b>     | <b>0.02</b>       | <b>50.00</b>       |
| All countries of Africa                | 15,000                | 15,000            | 10,000            | 10,000            | 15,000            | 0.02              | 50.00              |
| <b>AMERICAS</b>                        | <b>425,000</b>        | <b>425,000</b>    | <b>648,000</b>    | <b>703,000</b>    | <b>765,000</b>    | <b>0.95</b>       | <b>8.82</b>        |
| <b>NORTH AMERICA</b>                   | <b>390,000</b>        | <b>390,000</b>    | <b>605,000</b>    | <b>659,000</b>    | <b>715,000</b>    | <b>0.89</b>       | <b>8.50</b>        |
| Canada                                 | 90,000                | 80,000            | 97,000            | 103,000           | 116,000           | 0.14              | 12.62              |
| United States of America               | 300,000               | 310,000           | 508,000           | 556,000           | 599,000           | 0.74              | 7.73               |
| <b>SOUTH AMERICA</b>                   | <b>25,000</b>         | <b>25,000</b>     | <b>33,000</b>     | <b>34,000</b>     | <b>40,000</b>     | <b>0.05</b>       | <b>17.65</b>       |
| Argentina                              | 10,000                | 10,000            | 10,000            | 10,000            | 10,000            | 0.01              |                    |
| Brazil                                 | 15,000                | 15,000            | 23,000            | 24,000            | 30,000            | 0.04              | 25.00              |
| <b>OTHER AMERICAS</b>                  | <b>10,000</b>         | <b>10,000</b>     | <b>10,000</b>     | <b>10,000</b>     | <b>10,000</b>     | <b>0.01</b>       |                    |
| Other countries of the Americas        | 10,000                | 10,000            | 10,000            | 10,000            | 10,000            | 0.01              |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>320,000</b>        | <b>355,000</b>    | <b>344,000</b>    | <b>368,000</b>    | <b>376,000</b>    | <b>0.47</b>       | <b>2.17</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>135,000</b>        | <b>170,000</b>    | <b>223,000</b>    | <b>243,000</b>    | <b>243,000</b>    | <b>0.30</b>       |                    |
| China                                  | 40,000                | 45,000            | 70,000            | 83,000            | 96,000            | 0.12              | 15.66              |
| Hong Kong (China)                      | 5,000                 | 5,000             | 5,000             | 7,000             | 10,000            | 0.01              | 42.86              |
| Japan                                  | 40,000                | 45,000            | 67,000            | 79,000            | 88,000            | 0.11              | 11.39              |
| Korea, Republic of                     | 40,000                | 65,000            | 71,000            | 64,000            | 39,000            | 0.05              | -39.06             |
| Taiwan Province of China               | 10,000                | 10,000            | 10,000            | 10,000            | 10,000            | 0.01              |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>30,000</b>         | <b>30,000</b>     | <b>30,000</b>     | <b>30,000</b>     | <b>30,000</b>     | <b>0.04</b>       |                    |
| Indonesia                              | 5,000                 | 5,000             | 5,000             | 5,000             | 5,000             | 0.01              |                    |
| Malaysia                               | 5,000                 | 5,000             | 5,000             | 5,000             | 5,000             | 0.01              |                    |
| Philippines                            | 5,000                 | 5,000             | 5,000             | 5,000             | 5,000             | 0.01              |                    |
| Singapore                              | 10,000                | 10,000            | 10,000            | 10,000            | 10,000            | 0.01              |                    |
| Thailand                               | 5,000                 | 5,000             | 5,000             | 5,000             | 5,000             | 0.01              |                    |
| <b>AUSTRALASIA</b>                     | <b>85,000</b>         | <b>85,000</b>     | <b>41,000</b>     | <b>45,000</b>     | <b>53,000</b>     | <b>0.07</b>       | <b>17.78</b>       |
| Australia                              | 75,000                | 75,000            | 36,000            | 40,000            | 48,000            | 0.06              | 20.00              |
| New Zealand                            | 10,000                | 10,000            | 5,000             | 5,000             | 5,000             | 0.01              |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>70,000</b>         | <b>70,000</b>     | <b>50,000</b>     | <b>50,000</b>     | <b>50,000</b>     | <b>0.06</b>       |                    |
| Other countries East Asia/Pacific      | 70,000                | 70,000            | 50,000            | 50,000            | 50,000            | 0.06              |                    |
| <b>EUROPE</b>                          | <b>66,545,000</b>     | <b>71,430,000</b> | <b>72,661,000</b> | <b>76,579,000</b> | <b>79,225,000</b> | <b>98.45</b>      | <b>3.46</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>36,410,000</b>     | <b>38,905,000</b> | <b>36,956,000</b> | <b>39,023,000</b> | <b>40,297,000</b> | <b>50.07</b>      | <b>3.26</b>        |
| Armenia                                | 20,000                | 20,000            | 10,000            | 10,000            | 14,000            | 0.02              | 40.00              |
| Belarus                                | 3,920,000             | 3,950,000         | 4,066,000         | 3,606,000         | 3,513,000         | 4.37              | -2.58              |
| Bulgaria                               | 100,000               | 90,000            | 107,000           | 104,000           | 102,000           | 0.13              | -1.92              |
| Czech Republic                         | 12,380,000            | 13,380,000        | 11,374,000        | 11,911,000        | 12,350,000        | 15.35             | 3.69               |
| Estonia                                | 110,000               | 120,000           | 163,000           | 169,000           | 170,000           | 0.21              | 0.59               |
| Georgia                                | 5,000                 | 5,000             | 5,000             | 5,000             | 7,000             | 0.01              | 40.00              |
| Hungary                                | 235,000               | 245,000           | 257,000           | 274,000           | 287,000           | 0.36              | 4.74               |
| Kazakhstan                             | 40,000                | 40,000            | 30,000            | 30,000            | 40,000            | 0.05              | 33.33              |
| Latvia                                 | 385,000               | 365,000           | 742,000           | 743,000           | 752,000           | 0.93              | 1.21               |
| Lithuania                              | 3,010,000             | 2,890,000         | 2,605,000         | 2,789,000         | 3,020,000         | 3.75              | 8.28               |
| Moldova, Republic of                   | 40,000                | 40,000            | 30,000            | 30,000            | 40,000            | 0.05              | 33.33              |
| Romania                                | 125,000               | 135,000           | 259,000           | 238,000           | 246,000           | 0.31              | 3.36               |
| Russian Federation                     | 2,670,000             | 3,570,000         | 2,807,000         | 2,339,000         | 2,051,000         | 2.55              | -12.31             |
| Slovakia                               | 6,630,000             | 6,725,000         | 5,769,000         | 6,242,000         | 6,552,000         | 8.14              | 4.97               |
| Ukraine                                | 6,740,000             | 7,330,000         | 8,732,000         | 10,533,000        | 11,153,000        | 13.86             | 5.89               |
| <b>NORTHERN EUROPE</b>                 | <b>1,205,000</b>      | <b>1,350,000</b>  | <b>2,248,000</b>  | <b>2,430,000</b>  | <b>2,531,000</b>  | <b>3.15</b>       | <b>4.16</b>        |
| Denmark                                | 110,000               | 140,000           | 232,000           | 238,000           | 243,000           | 0.30              | 2.10               |
| Finland                                | 85,000                | 95,000            | 175,000           | 187,000           | 196,000           | 0.24              | 4.81               |
| Iceland                                | 5,000                 | 5,000             | 5,000             | 5,000             | 5,000             | 0.01              |                    |
| Ireland                                | 120,000               | 95,000            | 195,000           | 212,000           | 224,000           | 0.28              | 5.66               |
| Norway                                 | 140,000               | 190,000           | 482,000           | 506,000           | 514,000           | 0.64              | 1.58               |
| Sweden                                 | 205,000               | 205,000           | 297,000           | 333,000           | 353,000           | 0.44              | 6.01               |

## POLAND

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| United Kingdom                   | 540,000           | 620,000           | 862,000           | 949,000           | 996,000           | 1.24              | 4.95               |
| <b>SOUTHERN EUROPE</b>           | <b>660,000</b>    | <b>685,000</b>    | <b>946,000</b>    | <b>1,015,000</b>  | <b>1,162,000</b>  | <b>1.44</b>       | <b>14.48</b>       |
| Croatia                          | 20,000            | 20,000            | 15,000            | 20,000            | 20,000            | 0.02              |                    |
| Greece                           | 50,000            | 30,000            | 40,000            | 48,000            | 50,000            | 0.06              | 4.17               |
| Italy                            | 320,000           | 335,000           | 444,000           | 476,000           | 561,000           | 0.70              | 17.86              |
| Portugal                         | 80,000            | 45,000            | 44,000            | 47,000            | 62,000            | 0.08              | 31.91              |
| Serbia                           | 10,000            | 10,000            | 5,000             | 5,000             | 5,000             | 0.01              |                    |
| Slovenia                         | 20,000            | 20,000            | 58,000            | 62,000            | 63,000            | 0.08              | 1.61               |
| Spain                            | 160,000           | 225,000           | 340,000           | 357,000           | 401,000           | 0.50              | 12.32              |
| <b>WESTERN EUROPE</b>            | <b>27,960,000</b> | <b>30,165,000</b> | <b>32,210,000</b> | <b>33,736,000</b> | <b>34,875,000</b> | <b>43.34</b>      | <b>3.38</b>        |
| Austria                          | 360,000           | 355,000           | 432,000           | 447,000           | 467,000           | 0.58              | 4.47               |
| Belgium                          | 140,000           | 130,000           | 267,000           | 283,000           | 290,000           | 0.36              | 2.47               |
| France                           | 280,000           | 310,000           | 572,000           | 599,000           | 646,000           | 0.80              | 7.85               |
| Germany                          | 26,720,000        | 28,900,000        | 30,260,000        | 31,681,000        | 32,727,000        | 40.67             | 3.30               |
| Luxembourg                       | 10,000            | 5,000             | 16,000            | 16,000            | 15,000            | 0.02              | -6.25              |
| Netherlands                      | 390,000           | 400,000           | 487,000           | 521,000           | 542,000           | 0.67              | 4.03               |
| Switzerland                      | 60,000            | 65,000            | 176,000           | 189,000           | 188,000           | 0.23              | -0.53              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>200,000</b>    | <b>215,000</b>    | <b>221,000</b>    | <b>302,000</b>    | <b>290,000</b>    | <b>0.36</b>       | <b>-3.97</b>       |
| Cyprus                           | 5,000             | 5,000             | 5,000             | 5,000             | 5,000             | 0.01              |                    |
| Israel                           | 90,000            | 90,000            | 146,000           | 179,000           | 201,000           | 0.25              | 12.29              |
| Turkey                           | 105,000           | 120,000           | 70,000            | 118,000           | 84,000            | 0.10              | -28.81             |
| <b>OTHER EUROPE</b>              | <b>110,000</b>    | <b>110,000</b>    | <b>80,000</b>     | <b>73,000</b>     | <b>70,000</b>     | <b>0.09</b>       | <b>-4.11</b>       |
| Other countries of Europe        | 110,000           | 110,000           | 80,000            | 73,000            | 70,000            | 0.09              | -4.11              |
| <b>MIDDLE EAST</b>               | <b>15,000</b>     | <b>15,000</b>     | <b>15,000</b>     | <b>15,000</b>     | <b>15,000</b>     | <b>0.02</b>       |                    |
| All countries of Middle East     | 15,000            | 15,000            | 15,000            | 15,000            | 15,000            | 0.02              |                    |
| <b>SOUTH ASIA</b>                | <b>20,000</b>     | <b>20,000</b>     | <b>32,000</b>     | <b>39,000</b>     | <b>40,000</b>     | <b>0.05</b>       | <b>2.56</b>        |
| India                            | 15,000            | 15,000            | 27,000            | 34,000            | 35,000            | 0.04              | 2.94               |
| Other countries of South Asia    | 5,000             | 5,000             | 5,000             | 5,000             | 5,000             | 0.01              |                    |
| <b>NOT SPECIFIED</b>             | <b>50,000</b>     | <b>50,000</b>     | <b>40,000</b>     | <b>30,000</b>     | <b>40,000</b>     | <b>0.05</b>       | <b>33.33</b>       |
| Other countries of the World     | 50,000            | 50,000            | 40,000            | 30,000            | 40,000            | 0.05              | 33.33              |

## POLAND

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>4,369,548</b> | <b>4,686,963</b> | <b>4,886,042</b> | <b>5,073,855</b> | <b>5,680,011</b> | <b>100.00</b>     | <b>11.95</b>       |
| <b>AFRICA</b>                     | <b>9,272</b>         | <b>12,832</b>    | <b>13,101</b>    | <b>12,979</b>    | <b>13,677</b>    | <b>0.24</b>       | <b>5.38</b>        |
| <b>EAST AFRICA</b>                | <b>1,198</b>         | <b>1,488</b>     | <b>1,303</b>     | <b>1,683</b>     | <b>1,838</b>     | <b>0.03</b>       | <b>9.21</b>        |
| Burundi                           | 43                   | 35               | 61               | 33               | 61               | 0.00              | 84.85              |
| Comoros                           | 3                    | 5                | 1                | 7                | 9                | 0.00              | 28.57              |
| Djibouti                          | 1                    | 3                | 12               | 7                | 17               | 0.00              | 142.86             |
| Eritrea                           | 2                    |                  |                  | 1                | 7                | 0.00              | 600.00             |
| Ethiopia                          | 331                  | 163              | 166              | 269              | 206              | 0.00              | -23.42             |
| Kenya                             | 266                  | 343              | 345              | 327              | 516              | 0.01              | 57.80              |
| Madagascar                        | 15                   | 21               | 33               | 79               | 38               | 0.00              | -51.90             |
| Malawi                            | 58                   | 23               | 9                | 14               | 15               | 0.00              | 7.14               |
| Mauritius                         | 47                   | 81               | 79               | 105              | 124              | 0.00              | 18.10              |
| Mozambique                        | 41                   | 3                | 20               | 45               | 27               | 0.00              | -40.00             |
| Reunion                           | 3                    |                  |                  |                  |                  |                   |                    |
| Rwanda                            | 126                  | 225              | 172              | 236              | 236              | 0.00              |                    |
| Seychelles                        | 58                   | 33               | 30               | 52               | 31               | 0.00              | -40.38             |
| Somalia                           | 36                   | 23               | 27               | 60               | 72               | 0.00              | 20.00              |
| Tanzania, United Republic of      | 28                   | 173              | 68               | 62               | 79               | 0.00              | 27.42              |
| Uganda                            | 87                   | 149              | 115              | 217              | 228              | 0.00              | 5.07               |
| Zambia                            | 25                   | 71               | 67               | 41               | 67               | 0.00              | 63.41              |
| Zimbabwe                          | 28                   | 137              | 98               | 128              | 105              | 0.00              | -17.97             |
| <b>CENTRAL AFRICA</b>             | <b>802</b>           | <b>1,855</b>     | <b>1,061</b>     | <b>1,041</b>     | <b>685</b>       | <b>0.01</b>       | <b>-34.20</b>      |
| Angola                            | 389                  | 1,176            | 609              | 521              | 264              | 0.00              | -49.33             |
| Cameroon                          | 113                  | 109              | 180              | 153              | 200              | 0.00              | 30.72              |
| Central African Republic          | 70                   | 290              | 104              | 64               | 76               | 0.00              | 18.75              |
| Chad                              | 62                   | 108              | 51               | 114              | 25               | 0.00              | -78.07             |
| Congo                             | 52                   | 157              | 99               | 137              | 75               | 0.00              | -45.26             |
| Congo, Democratic Republic of the | 112                  | 7                | 14               | 46               | 29               | 0.00              | -36.96             |
| Equatorial Guinea                 | 2                    | 8                | 4                | 3                | 13               | 0.00              | 333.33             |
| Gabon                             | 2                    |                  |                  | 3                | 3                | 0.00              |                    |
| <b>NORTH AFRICA</b>               | <b>3,200</b>         | <b>4,361</b>     | <b>4,066</b>     | <b>4,093</b>     | <b>4,335</b>     | <b>0.08</b>       | <b>5.91</b>        |
| Algeria                           | 1,655                | 2,566            | 1,948            | 1,870            | 1,594            | 0.03              | -14.76             |
| Morocco                           | 683                  | 853              | 938              | 1,058            | 1,505            | 0.03              | 42.25              |
| Sudan                             | 171                  | 71               | 137              | 185              | 112              | 0.00              | -39.46             |
| Tunisia                           | 658                  | 854              | 1,012            | 940              | 1,039            | 0.02              | 10.53              |
| Western Sahara                    | 33                   | 17               | 31               | 40               | 85               | 0.00              | 112.50             |
| <b>SOUTHERN AFRICA</b>            | <b>2,286</b>         | <b>3,003</b>     | <b>3,119</b>     | <b>3,662</b>     | <b>3,687</b>     | <b>0.06</b>       | <b>0.68</b>        |
| Botswana                          | 24                   | 33               | 8                | 57               | 62               | 0.00              | 8.77               |
| Lesotho                           | 4                    | 5                | 8                | 9                | 11               | 0.00              | 22.22              |
| Namibia                           | 48                   | 63               | 124              | 56               | 224              | 0.00              | 300.00             |
| South Africa                      | 2,210                | 2,901            | 2,979            | 3,540            | 3,368            | 0.06              | -4.86              |
| Swaziland                         |                      | 1                |                  |                  | 22               | 0.00              |                    |
| <b>WEST AFRICA</b>                | <b>1,786</b>         | <b>2,125</b>     | <b>3,552</b>     | <b>2,500</b>     | <b>3,132</b>     | <b>0.06</b>       | <b>25.28</b>       |
| Benin                             | 20                   | 59               | 23               | 42               | 24               | 0.00              | -42.86             |
| Burkina Faso                      | 1                    | 17               | 138              | 71               | 26               | 0.00              | -63.38             |
| Cabo Verde                        | 1                    |                  | 13               | 12               | 28               | 0.00              | 133.33             |
| Côte d'Ivoire                     | 159                  | 43               | 36               | 124              | 90               | 0.00              | -27.42             |
| Gambia                            | 10                   | 29               | 77               | 43               | 72               | 0.00              | 67.44              |
| Ghana                             | 59                   | 105              | 161              | 118              | 144              | 0.00              | 22.03              |
| Guinea                            | 29                   | 59               | 17               | 22               | 34               | 0.00              | 54.55              |
| Guinea-Bissau                     | 16                   |                  | 19               | 14               | 3                | 0.00              | -78.57             |
| Liberia                           | 33                   | 7                | 16               | 60               | 11               | 0.00              | -81.67             |
| Mali                              | 36                   | 26               | 67               | 53               | 65               | 0.00              | 22.64              |
| Mauritania                        | 15                   | 77               | 112              | 53               | 46               | 0.00              | -13.21             |
| Niger                             | 211                  | 359              | 529              | 347              | 686              | 0.01              | 97.69              |

## POLAND

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Nigeria                           | 877            | 906            | 1,779          | 868            | 930            | 0.02              | 7.14               |
| Saint Helena                      | 6              | 10             | 42             | 10             | 8              | 0.00              | -20.00             |
| Senegal                           | 92             | 139            | 198            | 215            | 269            | 0.00              | 25.12              |
| Sierra Leone                      | 211            | 258            | 310            | 427            | 669            | 0.01              | 56.67              |
| Togo                              | 10             | 31             | 15             | 21             | 27             | 0.00              | 28.57              |
| <b>AMERICAS</b>                   | <b>237,516</b> | <b>266,804</b> | <b>288,871</b> | <b>308,088</b> | <b>358,176</b> | <b>6.31</b>       | <b>16.26</b>       |
| <b>CARIBBEAN</b>                  | <b>1,399</b>   | <b>1,103</b>   | <b>1,508</b>   | <b>1,854</b>   | <b>1,535</b>   | <b>0.03</b>       | <b>-17.21</b>      |
| Antigua and Barbuda               | 14             |                |                |                |                |                   |                    |
| Aruba                             | 36             | 21             | 9              | 25             | 24             | 0.00              | -4.00              |
| Bahamas                           | 106            | 41             | 66             | 103            | 180            | 0.00              | 74.76              |
| Barbados                          | 24             | 22             | 30             | 76             | 120            | 0.00              | 57.89              |
| Bermuda                           | 252            | 24             | 260            | 70             | 27             | 0.00              | -61.43             |
| Cayman Islands                    | 218            | 16             | 26             | 37             | 13             | 0.00              | -64.86             |
| Cuba                              | 110            | 279            | 289            | 391            | 208            | 0.00              | -46.80             |
| Dominica                          | 15             | 148            | 24             | 79             | 18             | 0.00              | -77.22             |
| Dominican Republic                | 199            | 44             | 102            | 75             | 146            | 0.00              | 94.67              |
| Grenada                           | 3              | 6              |                |                |                |                   |                    |
| Guadeloupe                        | 59             | 13             | 8              | 8              | 24             | 0.00              | 200.00             |
| Haiti                             | 23             | 10             | 81             | 72             | 52             | 0.00              | -27.78             |
| Jamaica                           | 65             | 90             | 86             | 31             | 128            | 0.00              | 312.90             |
| Martinique                        | 2              |                | 6              | 17             | 94             | 0.00              | 452.94             |
| Netherlands Antilles              | 7              |                |                |                |                |                   |                    |
| Puerto Rico                       | 224            | 317            | 230            | 652            | 409            | 0.01              | -37.27             |
| Trinidad and Tobago               | 42             | 72             | 291            | 218            | 92             | 0.00              | -57.80             |
| <b>CENTRAL AMERICA</b>            | <b>863</b>     | <b>986</b>     | <b>1,293</b>   | <b>1,759</b>   | <b>2,697</b>   | <b>0.05</b>       | <b>53.33</b>       |
| Belize                            | 155            | 97             | 65             | 83             | 39             | 0.00              | -53.01             |
| Costa Rica                        | 270            | 272            | 416            | 900            | 964            | 0.02              | 7.11               |
| El Salvador                       | 57             | 137            | 183            | 264            | 431            | 0.01              | 63.26              |
| Guatemala                         | 96             | 100            | 140            | 62             | 200            | 0.00              | 222.58             |
| Honduras                          | 162            | 222            | 156            | 149            | 361            | 0.01              | 142.28             |
| Nicaragua                         | 55             | 23             | 39             | 70             | 111            | 0.00              | 58.57              |
| Panama                            | 68             | 135            | 294            | 231            | 591            | 0.01              | 155.84             |
| <b>NORTH AMERICA</b>              | <b>214,478</b> | <b>239,749</b> | <b>262,005</b> | <b>280,601</b> | <b>327,433</b> | <b>5.76</b>       | <b>16.69</b>       |
| Canada                            | 29,459         | 28,338         | 31,182         | 29,754         | 34,002         | 0.60              | 14.28              |
| Greenland                         |                | 1              |                |                | 6              | 0.00              |                    |
| Mexico                            | 5,049          | 6,010          | 5,516          | 6,735          | 6,970          | 0.12              | 3.49               |
| United States of America          | 179,970        | 205,400        | 225,307        | 244,112        | 286,455        | 5.04              | 17.35              |
| <b>SOUTH AMERICA</b>              | <b>20,776</b>  | <b>24,966</b>  | <b>24,065</b>  | <b>23,874</b>  | <b>26,511</b>  | <b>0.47</b>       | <b>11.05</b>       |
| Argentina                         | 2,913          | 4,257          | 3,858          | 4,782          | 5,782          | 0.10              | 20.91              |
| Bolivia, Plurinational State of   | 1,055          | 1,133          | 942            | 337            | 226            | 0.00              | -32.94             |
| Brazil                            | 12,941         | 14,802         | 14,847         | 12,904         | 14,153         | 0.25              | 9.68               |
| Chile                             | 916            | 1,112          | 1,363          | 2,083          | 2,148          | 0.04              | 3.12               |
| Colombia                          | 1,085          | 1,025          | 1,046          | 1,334          | 1,509          | 0.03              | 13.12              |
| Ecuador                           | 207            | 299            | 326            | 231            | 450            | 0.01              | 94.81              |
| Falkland Islands (Malvinas)       | 9              | 475            | 11             | 19             | 29             | 0.00              | 52.63              |
| French Guiana                     | 6              | 2              | 1              | 15             | 2              | 0.00              | -86.67             |
| Guyana                            | 68             | 16             | 13             | 93             | 26             | 0.00              | -72.04             |
| Paraguay                          | 50             | 64             | 44             | 187            | 491            | 0.01              | 162.57             |
| Peru                              | 435            | 350            | 357            | 493            | 562            | 0.01              | 14.00              |
| Suriname                          |                |                |                |                | 22             | 0.00              |                    |
| Uruguay                           | 536            | 393            | 530            | 698            | 597            | 0.01              | -14.47             |
| Venezuela, Bolivarian Republic of | 555            | 1,038          | 727            | 698            | 514            | 0.01              | -26.36             |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>151,606</b> | <b>180,153</b> | <b>189,189</b> | <b>200,162</b> | <b>245,341</b> | <b>4.32</b>       | <b>22.57</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>106,092</b> | <b>130,401</b> | <b>142,209</b> | <b>151,728</b> | <b>189,422</b> | <b>3.33</b>       | <b>24.84</b>       |
| China                             | 33,855         | 36,816         | 44,312         | 55,925         | 79,188         | 1.39              | 41.60              |



## POLAND

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Hong Kong (China)                      | 3,824            | 5,374            | 4,760            | 6,485            | 9,218            | 0.16              | 42.14              |
| Japan                                  | 38,685           | 47,200           | 48,272           | 50,296           | 65,194           | 1.15              | 29.62              |
| Korea, Democratic People's Republic of | 12,485           | 4,396            | 1,705            | 215              | 301              | 0.01              | 40.00              |
| Korea, Republic of                     | 14,265           | 32,976           | 38,958           | 32,906           | 29,152           | 0.51              | -11.41             |
| Macao (China)                          | 37               | 179              | 164              | 269              | 143              | 0.00              | -46.84             |
| Mongolia                               | 380              | 433              | 654              | 496              | 482              | 0.01              | -2.82              |
| Taiwan Province of China               | 2,561            | 3,027            | 3,384            | 5,136            | 5,744            | 0.10              | 11.84              |
| <b>SOUTH-EAST ASIA</b>                 | <b>20,289</b>    | <b>22,533</b>    | <b>19,562</b>    | <b>20,633</b>    | <b>22,353</b>    | <b>0.39</b>       | <b>8.34</b>        |
| Brunei Darussalam                      | 14               | 28               | 24               | 25               | 23               | 0.00              | -8.00              |
| Cambodia                               | 11               | 3                | 20               | 26               | 20               | 0.00              | -23.08             |
| Indonesia                              | 3,092            | 3,760            | 3,065            | 3,322            | 4,638            | 0.08              | 39.61              |
| Lao People's Democratic Republic       | 161              | 41               | 68               | 114              | 221              | 0.00              | 93.86              |
| Malaysia                               | 3,024            | 3,028            | 3,677            | 3,045            | 3,154            | 0.06              | 3.58               |
| Myanmar                                | 58               | 97               | 27               | 21               | 24               | 0.00              | 14.29              |
| Philippines                            | 1,212            | 1,838            | 1,892            | 2,089            | 2,816            | 0.05              | 34.80              |
| Singapore                              | 7,452            | 8,164            | 5,730            | 6,567            | 5,302            | 0.09              | -19.26             |
| Thailand                               | 3,176            | 3,596            | 3,301            | 3,681            | 4,110            | 0.07              | 11.65              |
| Timor-Leste                            | 4                | 72               | 1                | 15               | 48               | 0.00              | 220.00             |
| Viet Nam                               | 2,085            | 1,906            | 1,757            | 1,728            | 1,997            | 0.04              | 15.57              |
| <b>AUSTRALASIA</b>                     | <b>25,031</b>    | <b>27,107</b>    | <b>27,164</b>    | <b>27,543</b>    | <b>33,322</b>    | <b>0.59</b>       | <b>20.98</b>       |
| Australia                              | 22,484           | 24,686           | 24,710           | 24,767           | 30,422           | 0.54              | 22.83              |
| New Zealand                            | 2,547            | 2,421            | 2,454            | 2,776            | 2,900            | 0.05              | 4.47               |
| <b>MELANESIA</b>                       | <b>153</b>       | <b>76</b>        | <b>171</b>       | <b>175</b>       | <b>112</b>       | <b>0.00</b>       | <b>-36.00</b>      |
| Fiji                                   | 66               | 36               | 89               | 95               | 35               | 0.00              | -63.16             |
| New Caledonia                          | 74               | 37               | 68               | 17               | 27               | 0.00              | 58.82              |
| Papua New Guinea                       | 13               | 3                | 14               | 63               | 50               | 0.00              | -20.63             |
| <b>MICRONESIA</b>                      | <b>5</b>         | <b>9</b>         | <b>19</b>        | <b>20</b>        | <b>19</b>        | <b>0.00</b>       | <b>-5.00</b>       |
| Guam                                   | 2                | 5                | 2                | 3                | 15               | 0.00              | 400.00             |
| Micronesia, Federated States of        | 3                | 4                | 17               | 15               | 4                | 0.00              | -73.33             |
| Nauru                                  |                  |                  |                  | 2                |                  |                   |                    |
| <b>POLYNESIA</b>                       | <b>36</b>        | <b>27</b>        | <b>64</b>        | <b>63</b>        | <b>113</b>       | <b>0.00</b>       | <b>79.37</b>       |
| American Samoa                         | 5                |                  |                  |                  | 27               | 0.00              |                    |
| French Polynesia                       | 31               | 27               | 64               | 60               | 79               | 0.00              | 31.67              |
| Pitcairn                               |                  |                  |                  |                  | 2                | 0.00              |                    |
| Tonga                                  |                  |                  |                  | 3                | 5                | 0.00              | 66.67              |
| <b>EUROPE</b>                          | <b>3,891,459</b> | <b>4,131,452</b> | <b>4,300,885</b> | <b>4,430,299</b> | <b>4,919,702</b> | <b>86.61</b>      | <b>11.05</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,104,337</b> | <b>1,225,672</b> | <b>1,220,877</b> | <b>1,108,831</b> | <b>1,192,986</b> | <b>21.00</b>      | <b>7.59</b>        |
| Armenia                                | 3,671            | 3,960            | 3,058            | 1,992            | 1,458            | 0.03              | -26.81             |
| Azerbaijan                             | 899              | 1,394            | 1,275            | 1,242            | 1,282            | 0.02              | 3.22               |
| Belarus                                | 141,443          | 182,874          | 199,631          | 177,792          | 157,094          | 2.77              | -11.64             |
| Bulgaria                               | 10,416           | 10,832           | 13,160           | 11,436           | 12,042           | 0.21              | 5.30               |
| Czech Republic                         | 84,857           | 82,068           | 87,430           | 91,415           | 99,392           | 1.75              | 8.73               |
| Estonia                                | 34,970           | 37,331           | 40,031           | 42,523           | 44,734           | 0.79              | 5.20               |
| Georgia                                | 1,790            | 2,529            | 3,055            | 3,252            | 3,927            | 0.07              | 20.76              |
| Hungary                                | 51,620           | 50,364           | 56,263           | 55,382           | 67,497           | 1.19              | 21.88              |
| Kazakhstan                             | 3,251            | 3,860            | 3,087            | 3,042            | 3,297            | 0.06              | 8.38               |
| Kyrgyzstan                             | 354              | 341              | 378              | 285              | 311              | 0.01              | 9.12               |
| Latvia                                 | 53,849           | 59,017           | 69,975           | 68,993           | 64,103           | 1.13              | -7.09              |
| Lithuania                              | 94,756           | 97,543           | 108,727          | 120,095          | 133,819          | 2.36              | 11.43              |
| Moldova, Republic of                   | 2,550            | 2,494            | 3,061            | 2,897            | 4,378            | 0.08              | 51.12              |
| Romania                                | 27,234           | 32,162           | 35,160           | 36,295           | 39,353           | 0.69              | 8.43               |
| Russian Federation                     | 361,642          | 376,891          | 316,028          | 204,374          | 207,464          | 3.65              | 1.51               |
| Slovakia                               | 43,613           | 47,283           | 52,368           | 56,434           | 67,653           | 1.19              | 19.88              |
| Tajikistan                             | 132              | 139              | 208              | 105              | 266              | 0.00              | 153.33             |
| Turkmenistan                           | 117              | 60               | 73               | 105              | 120              | 0.00              | 14.29              |

## POLAND

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Ukraine                                   | 185,942          | 233,473          | 226,996          | 230,055          | 283,979          | 5.00              | 23.44              |
| Uzbekistan                                | 1,231            | 1,057            | 913              | 1,117            | 817              | 0.01              | -26.86             |
| <b>NORTHERN EUROPE</b>                    | <b>769,810</b>   | <b>795,507</b>   | <b>824,316</b>   | <b>924,864</b>   | <b>1,018,073</b> | <b>17.92</b>      | <b>10.08</b>       |
| Denmark                                   | 83,707           | 79,503           | 79,873           | 84,878           | 88,364           | 1.56              | 4.11               |
| Finland                                   | 57,081           | 52,762           | 57,875           | 60,395           | 63,591           | 1.12              | 5.29               |
| Iceland                                   | 2,534            | 2,323            | 3,878            | 4,004            | 6,780            | 0.12              | 69.33              |
| Ireland                                   | 49,747           | 37,797           | 35,645           | 42,209           | 48,759           | 0.86              | 15.52              |
| Norway                                    | 125,957          | 147,466          | 171,487          | 193,064          | 188,816          | 3.32              | -2.20              |
| Sweden                                    | 108,503          | 119,828          | 132,199          | 151,936          | 176,653          | 3.11              | 16.27              |
| United Kingdom                            | 342,281          | 355,828          | 343,359          | 388,378          | 445,036          | 7.84              | 14.59              |
| Other countries of Northern Europe        |                  |                  |                  |                  | 74               | 0.00              |                    |
| <b>SOUTHERN EUROPE</b>                    | <b>408,597</b>   | <b>402,009</b>   | <b>433,935</b>   | <b>464,465</b>   | <b>545,796</b>   | <b>9.61</b>       | <b>17.51</b>       |
| Albania                                   | 1,551            | 2,381            | 2,032            | 1,818            | 1,305            | 0.02              | -28.22             |
| Andorra                                   | 282              | 267              | 306              | 407              | 299              | 0.01              | -26.54             |
| Bosnia and Herzegovina                    | 1,273            | 1,077            | 1,353            | 1,999            | 2,051            | 0.04              | 2.60               |
| Croatia                                   | 11,971           | 8,824            | 10,271           | 9,743            | 14,835           | 0.26              | 52.26              |
| Gibraltar                                 | 135              | 102              | 47               | 103              | 98               | 0.00              | -4.85              |
| Greece                                    | 15,978           | 11,950           | 16,832           | 20,339           | 27,489           | 0.48              | 35.15              |
| Holy See                                  |                  | 145              | 170              | 118              | 67               | 0.00              | -43.22             |
| Italy                                     | 201,393          | 203,213          | 206,115          | 212,925          | 248,716          | 4.38              | 16.81              |
| Malta                                     | 1,260            | 1,258            | 2,010            | 2,517            | 4,461            | 0.08              | 77.23              |
| Montenegro                                | 360              | 458              | 1,348            | 594              | 900              | 0.02              | 51.52              |
| Portugal                                  | 22,500           | 18,146           | 19,328           | 23,109           | 27,913           | 0.49              | 20.79              |
| San Marino                                | 27               | 395              | 90               | 276              | 62               | 0.00              | -77.54             |
| Serbia                                    | 3,992            | 5,357            | 7,569            | 9,327            | 9,852            | 0.17              | 5.63               |
| Slovenia                                  | 9,306            | 9,646            | 11,468           | 14,095           | 15,388           | 0.27              | 9.17               |
| Spain                                     | 137,689          | 138,003          | 153,640          | 165,645          | 190,330          | 3.35              | 14.90              |
| The Former Yugoslav Republic of Macedonia | 880              | 787              | 1,251            | 1,323            | 1,842            | 0.03              | 39.23              |
| Other countries of Southern Europe        |                  |                  | 105              | 127              | 188              | 0.00              | 48.03              |
| <b>WESTERN EUROPE</b>                     | <b>1,435,839</b> | <b>1,536,531</b> | <b>1,633,962</b> | <b>1,744,111</b> | <b>1,939,599</b> | <b>34.15</b>      | <b>11.21</b>       |
| Austria                                   | 58,663           | 59,779           | 61,188           | 60,042           | 64,354           | 1.13              | 7.18               |
| Belgium                                   | 57,447           | 58,942           | 63,931           | 75,813           | 77,417           | 1.36              | 2.12               |
| France                                    | 175,231          | 180,558          | 187,059          | 197,508          | 218,078          | 3.84              | 10.41              |
| Germany                                   | 1,002,624        | 1,087,300        | 1,159,850        | 1,234,149        | 1,392,011        | 24.51             | 12.79              |
| Liechtenstein                             | 262              | 388              | 383              | 474              | 567              | 0.01              | 19.62              |
| Luxembourg                                | 3,289            | 3,410            | 4,200            | 4,129            | 4,613            | 0.08              | 11.72              |
| Monaco                                    | 207              | 253              | 370              | 379              | 251              | 0.00              | -33.77             |
| Netherlands                               | 99,291           | 105,018          | 112,812          | 121,611          | 130,913          | 2.30              | 7.65               |
| Switzerland                               | 38,825           | 40,883           | 44,169           | 50,006           | 51,395           | 0.90              | 2.78               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>172,876</b>   | <b>171,733</b>   | <b>187,795</b>   | <b>188,028</b>   | <b>223,248</b>   | <b>3.93</b>       | <b>18.73</b>       |
| Cyprus                                    | 2,359            | 2,296            | 3,031            | 2,771            | 2,980            | 0.05              | 7.54               |
| Israel                                    | 150,034          | 146,712          | 162,140          | 157,254          | 191,628          | 3.37              | 21.86              |
| Turkey                                    | 20,483           | 22,725           | 22,624           | 28,003           | 28,640           | 0.50              | 2.27               |
| <b>MIDDLE EAST</b>                        | <b>13,860</b>    | <b>15,306</b>    | <b>17,958</b>    | <b>21,353</b>    | <b>26,286</b>    | <b>0.46</b>       | <b>23.10</b>       |
| Bahrain                                   | 177              | 196              | 151              | 181              | 199              | 0.00              | 9.94               |
| Egypt                                     | 2,288            | 2,456            | 2,813            | 2,793            | 2,957            | 0.05              | 5.87               |
| Iraq                                      | 846              | 885              | 1,068            | 991              | 1,849            | 0.03              | 86.58              |
| Jordan                                    | 389              | 490              | 607              | 808              | 810              | 0.01              | 0.25               |
| Kuwait                                    | 573              | 1,056            | 1,118            | 1,603            | 2,548            | 0.04              | 58.95              |
| Lebanon                                   | 688              | 1,154            | 1,324            | 1,307            | 2,034            | 0.04              | 55.62              |
| Libya                                     | 479              | 992              | 654              | 491              | 804              | 0.01              | 63.75              |
| Oman                                      | 160              | 162              | 225              | 339              | 351              | 0.01              | 3.54               |
| Qatar                                     | 2,691            | 628              | 885              | 1,195            | 2,030            | 0.04              | 69.87              |
| Saudi Arabia                              | 3,202            | 3,627            | 3,341            | 3,938            | 4,732            | 0.08              | 20.16              |
| State of Palestine                        |                  |                  | 17               | 323              | 57               | 0.00              | -82.35             |

## POLAND

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Syrian Arab Republic         | 395           | 304           | 318           | 558           | 669           | 0.01              | 19.89              |
| United Arab Emirates         | 1,740         | 3,315         | 5,334         | 6,747         | 7,154         | 0.13              | 6.03               |
| Yemen                        | 232           | 41            | 103           | 79            | 92            | 0.00              | 16.46              |
| <b>SOUTH ASIA</b>            | <b>19,228</b> | <b>20,466</b> | <b>26,679</b> | <b>27,920</b> | <b>29,947</b> | <b>0.53</b>       | <b>7.26</b>        |
| Afghanistan                  | 1,646         | 2,047         | 2,811         | 2,940         | 1,664         | 0.03              | -43.40             |
| Bangladesh                   | 1,306         | 1,698         | 1,361         | 713           | 554           | 0.01              | -22.30             |
| Bhutan                       | 20            | 66            | 199           | 288           | 70            | 0.00              | -75.69             |
| India                        | 12,963        | 13,590        | 17,715        | 18,405        | 21,162        | 0.37              | 14.98              |
| Iran, Islamic Republic of    | 2,270         | 1,902         | 3,099         | 3,326         | 4,154         | 0.07              | 24.89              |
| Maldives                     | 31            | 4             | 25            | 58            | 41            | 0.00              | -29.31             |
| Nepal                        | 63            | 191           | 87            | 123           | 213           | 0.00              | 73.17              |
| Pakistan                     | 787           | 800           | 1,024         | 1,842         | 1,665         | 0.03              | -9.61              |
| Sri Lanka                    | 142           | 168           | 358           | 225           | 424           | 0.01              | 88.44              |
| <b>NOT SPECIFIED</b>         | <b>46,607</b> | <b>59,950</b> | <b>49,359</b> | <b>73,054</b> | <b>86,882</b> | <b>1.53</b>       | <b>18.93</b>       |
| Other countries of the World | 46,607        | 59,950        | 49,359        | 73,054        | 86,882        | 1.53              | 18.93              |

## POLAND

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>4,940,248</b> | <b>5,204,935</b> | <b>5,427,426</b> | <b>5,689,570</b> | <b>6,378,793</b> | <b>100.00</b>     | <b>12.11</b>       |
| <b>AFRICA</b>                     | <b>11,862</b>        | <b>14,205</b>    | <b>14,507</b>    | <b>14,782</b>    | <b>15,220</b>    | <b>0.24</b>       | <b>2.96</b>        |
| <b>EAST AFRICA</b>                | <b>1,346</b>         | <b>1,655</b>     | <b>1,451</b>     | <b>1,889</b>     | <b>1,993</b>     | <b>0.03</b>       | <b>5.51</b>        |
| Burundi                           | 46                   | 36               | 61               | 33               | 64               | 0.00              | 93.94              |
| Comoros                           | 3                    | 5                | 1                | 7                | 9                | 0.00              | 28.57              |
| Djibouti                          | 1                    | 3                | 13               | 10               | 17               | 0.00              | 70.00              |
| Eritrea                           | 2                    |                  |                  | 1                | 7                | 0.00              | 600.00             |
| Ethiopia                          | 342                  | 188              | 189              | 347              | 233              | 0.00              | -32.85             |
| Kenya                             | 313                  | 385              | 411              | 384              | 562              | 0.01              | 46.35              |
| Madagascar                        | 16                   | 32               | 34               | 87               | 41               | 0.00              | -52.87             |
| Malawi                            | 60                   | 33               | 9                | 14               | 18               | 0.00              | 28.57              |
| Mauritius                         | 51                   | 85               | 91               | 115              | 127              | 0.00              | 10.43              |
| Mozambique                        | 41                   | 3                | 20               | 46               | 29               | 0.00              | -36.96             |
| Reunion                           | 3                    |                  |                  |                  |                  |                   |                    |
| Rwanda                            | 130                  | 238              | 175              | 239              | 240              | 0.00              | 0.42               |
| Seychelles                        | 73                   | 34               | 30               | 54               | 31               | 0.00              | -42.59             |
| Somalia                           | 38                   | 24               | 27               | 67               | 77               | 0.00              | 14.93              |
| Tanzania, United Republic of      | 48                   | 178              | 71               | 72               | 92               | 0.00              | 27.78              |
| Uganda                            | 107                  | 176              | 134              | 227              | 251              | 0.00              | 10.57              |
| Zambia                            | 29                   | 77               | 73               | 41               | 75               | 0.00              | 82.93              |
| Zimbabwe                          | 43                   | 158              | 112              | 145              | 120              | 0.00              | -17.24             |
| <b>CENTRAL AFRICA</b>             | <b>860</b>           | <b>2,033</b>     | <b>1,179</b>     | <b>1,152</b>     | <b>800</b>       | <b>0.01</b>       | <b>-30.56</b>      |
| Angola                            | 413                  | 1,281            | 683              | 550              | 315              | 0.00              | -42.73             |
| Cameroon                          | 131                  | 140              | 214              | 188              | 213              | 0.00              | 13.30              |
| Central African Republic          | 70                   | 290              | 104              | 65               | 77               | 0.00              | 18.46              |
| Chad                              | 62                   | 113              | 52               | 115              | 34               | 0.00              | -70.43             |
| Congo                             | 66                   | 192              | 107              | 161              | 116              | 0.00              | -27.95             |
| Congo, Democratic Republic of the | 114                  | 9                | 15               | 67               | 29               | 0.00              | -56.72             |
| Equatorial Guinea                 | 2                    | 8                | 4                | 3                | 13               | 0.00              | 333.33             |
| Gabon                             | 2                    |                  |                  | 3                | 3                | 0.00              |                    |
| <b>NORTH AFRICA</b>               | <b>3,654</b>         | <b>4,841</b>     | <b>4,768</b>     | <b>4,961</b>     | <b>5,192</b>     | <b>0.08</b>       | <b>4.66</b>        |
| Algeria                           | 1,893                | 2,828            | 2,308            | 2,268            | 1,921            | 0.03              | -15.30             |
| Morocco                           | 774                  | 960              | 1,171            | 1,368            | 1,896            | 0.03              | 38.60              |
| Sudan                             | 177                  | 79               | 150              | 193              | 115              | 0.00              | -40.41             |
| Tunisia                           | 777                  | 957              | 1,108            | 1,092            | 1,173            | 0.02              | 7.42               |
| Western Sahara                    | 33                   | 17               | 31               | 40               | 87               | 0.00              | 117.50             |
| <b>SOUTHERN AFRICA</b>            | <b>2,431</b>         | <b>3,225</b>     | <b>3,295</b>     | <b>3,883</b>     | <b>3,873</b>     | <b>0.06</b>       | <b>-0.26</b>       |
| Botswana                          | 37                   | 34               | 8                | 59               | 64               | 0.00              | 8.47               |
| Lesotho                           | 4                    | 5                | 10               | 9                | 11               | 0.00              | 22.22              |
| Namibia                           | 52                   | 68               | 125              | 59               | 231              | 0.00              | 291.53             |
| South Africa                      | 2,338                | 3,117            | 3,152            | 3,756            | 3,545            | 0.06              | -5.62              |
| Swaziland                         |                      | 1                |                  |                  | 22               | 0.00              |                    |
| <b>WEST AFRICA</b>                | <b>3,571</b>         | <b>2,451</b>     | <b>3,814</b>     | <b>2,897</b>     | <b>3,362</b>     | <b>0.05</b>       | <b>16.05</b>       |
| Benin                             | 20                   | 63               | 24               | 46               | 28               | 0.00              | -39.13             |
| Burkina Faso                      | 1                    | 23               | 138              | 72               | 27               | 0.00              | -62.50             |
| Cabo Verde                        | 1                    |                  | 13               | 13               | 28               | 0.00              | 115.38             |
| Côte d'Ivoire                     | 164                  | 46               | 47               | 138              | 102              | 0.00              | -26.09             |
| Gambia                            | 10                   | 29               | 77               | 51               | 86               | 0.00              | 68.63              |
| Ghana                             | 80                   | 139              | 186              | 129              | 167              | 0.00              | 29.46              |
| Guinea                            | 38                   | 76               | 32               | 30               | 44               | 0.00              | 46.67              |
| Guinea-Bissau                     | 16                   |                  | 19               | 14               | 3                | 0.00              | -78.57             |
| Liberia                           | 34                   | 9                | 22               | 60               | 12               | 0.00              | -80.00             |
| Mali                              | 1,167                | 31               | 68               | 59               | 67               | 0.00              | 13.56              |
| Mauritania                        | 18                   | 82               | 113              | 53               | 50               | 0.00              | -5.66              |
| Niger                             | 563                  | 376              | 552              | 555              | 695              | 0.01              | 25.23              |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Nigeria                           | 1,097          | 1,112          | 1,946          | 994            | 1,047          | 0.02              | 5.33               |
| Saint Helena                      | 14             | 13             | 42             | 10             | 14             | 0.00              | 40.00              |
| Senegal                           | 122            | 162            | 208            | 224            | 292            | 0.00              | 30.36              |
| Sierra Leone                      | 215            | 258            | 312            | 427            | 669            | 0.01              | 56.67              |
| Togo                              | 11             | 32             | 15             | 22             | 31             | 0.00              | 40.91              |
| <b>AMERICAS</b>                   | <b>256,431</b> | <b>284,437</b> | <b>307,493</b> | <b>331,378</b> | <b>385,801</b> | <b>6.05</b>       | <b>16.42</b>       |
| <b>CARIBBEAN</b>                  | <b>1,466</b>   | <b>1,219</b>   | <b>1,566</b>   | <b>2,061</b>   | <b>1,853</b>   | <b>0.03</b>       | <b>-10.09</b>      |
| Antigua and Barbuda               | 14             |                |                |                |                |                   |                    |
| Aruba                             | 39             | 29             | 9              | 25             | 27             | 0.00              | 8.00               |
| Bahamas                           | 108            | 41             | 77             | 105            | 189            | 0.00              | 80.00              |
| Barbados                          | 25             | 73             | 30             | 79             | 135            | 0.00              | 70.89              |
| Bermuda                           | 252            | 24             | 260            | 74             | 30             | 0.00              | -59.46             |
| Cayman Islands                    | 218            | 16             | 26             | 39             | 15             | 0.00              | -61.54             |
| Cuba                              | 129            | 296            | 293            | 430            | 229            | 0.00              | -46.74             |
| Dominica                          | 19             | 149            | 25             | 106            | 27             | 0.00              | -74.53             |
| Dominican Republic                | 205            | 56             | 105            | 88             | 170            | 0.00              | 93.18              |
| Grenada                           | 3              | 6              |                |                |                |                   |                    |
| Guadeloupe                        | 60             | 13             | 17             | 8              | 30             | 0.00              | 275.00             |
| Haiti                             | 26             | 13             | 81             | 77             | 57             | 0.00              | -25.97             |
| Jamaica                           | 86             | 95             | 105            | 40             | 160            | 0.00              | 300.00             |
| Martinique                        | 2              |                | 6              | 17             | 100            | 0.00              | 488.24             |
| Netherlands Antilles              | 7              |                |                |                |                |                   |                    |
| Puerto Rico                       | 230            | 333            | 237            | 742            | 559            | 0.01              | -24.66             |
| Trinidad and Tobago               | 43             | 75             | 295            | 231            | 125            | 0.00              | -45.89             |
| <b>CENTRAL AMERICA</b>            | <b>1,569</b>   | <b>1,805</b>   | <b>2,159</b>   | <b>2,701</b>   | <b>3,638</b>   | <b>0.06</b>       | <b>34.69</b>       |
| Belize                            | 155            | 99             | 68             | 93             | 44             | 0.00              | -52.69             |
| Costa Rica                        | 299            | 290            | 441            | 939            | 1,039          | 0.02              | 10.65              |
| El Salvador                       | 61             | 147            | 195            | 270            | 450            | 0.01              | 66.67              |
| Guatemala                         | 118            | 116            | 151            | 101            | 253            | 0.00              | 150.50             |
| Honduras                          | 785            | 973            | 947            | 945            | 1,062          | 0.02              | 12.38              |
| Nicaragua                         | 64             | 31             | 42             | 91             | 127            | 0.00              | 39.56              |
| Panama                            | 87             | 149            | 315            | 262            | 663            | 0.01              | 153.05             |
| <b>NORTH AMERICA</b>              | <b>229,348</b> | <b>253,084</b> | <b>275,120</b> | <b>297,140</b> | <b>348,301</b> | <b>5.46</b>       | <b>17.22</b>       |
| Canada                            | 32,797         | 31,464         | 33,932         | 33,346         | 38,002         | 0.60              | 13.96              |
| Greenland                         |                | 1              |                |                | 16             | 0.00              |                    |
| Mexico                            | 5,979          | 6,883          | 6,413          | 7,962          | 8,397          | 0.13              | 5.46               |
| United States of America          | 190,572        | 214,736        | 234,775        | 255,832        | 301,886        | 4.73              | 18.00              |
| <b>SOUTH AMERICA</b>              | <b>24,048</b>  | <b>28,329</b>  | <b>28,648</b>  | <b>29,476</b>  | <b>32,009</b>  | <b>0.50</b>       | <b>8.59</b>        |
| Argentina                         | 3,406          | 4,684          | 4,334          | 5,491          | 6,626          | 0.10              | 20.67              |
| Bolivia, Plurinational State of   | 1,075          | 1,190          | 977            | 396            | 269            | 0.00              | -32.07             |
| Brazil                            | 14,826         | 16,687         | 17,982         | 16,441         | 17,086         | 0.27              | 3.92               |
| Chile                             | 1,170          | 1,474          | 1,679          | 2,542          | 2,704          | 0.04              | 6.37               |
| Colombia                          | 1,226          | 1,229          | 1,272          | 1,623          | 1,917          | 0.03              | 18.11              |
| Ecuador                           | 321            | 347            | 373            | 345            | 605            | 0.01              | 75.36              |
| Falkland Islands (Malvinas)       | 13             | 475            | 11             | 21             | 30             | 0.00              | 42.86              |
| French Guiana                     | 6              | 2              | 1              | 15             | 3              | 0.00              | -80.00             |
| Guyana                            | 70             | 16             | 13             | 94             | 26             | 0.00              | -72.34             |
| Paraguay                          | 68             | 68             | 67             | 205            | 517            | 0.01              | 152.20             |
| Peru                              | 534            | 486            | 476            | 656            | 798            | 0.01              | 21.65              |
| Suriname                          |                |                |                |                | 30             | 0.00              |                    |
| Uruguay                           | 673            | 535            | 677            | 862            | 741            | 0.01              | -14.04             |
| Venezuela, Bolivarian Republic of | 660            | 1,136          | 786            | 785            | 657            | 0.01              | -16.31             |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>166,143</b> | <b>193,544</b> | <b>202,704</b> | <b>218,100</b> | <b>263,709</b> | <b>4.13</b>       | <b>20.91</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>112,234</b> | <b>135,860</b> | <b>148,532</b> | <b>161,172</b> | <b>198,861</b> | <b>3.12</b>       | <b>23.38</b>       |
| China                             | 35,547         | 38,490         | 46,214         | 60,525         | 84,085         | 1.32              | 38.93              |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Hong Kong (China)                      | 4,246            | 5,776            | 5,161            | 6,957            | 9,737            | 0.15              | 39.96              |
| Japan                                  | 41,080           | 49,245           | 50,534           | 52,622           | 67,040           | 1.05              | 27.40              |
| Korea, Democratic People's Republic of | 13,205           | 4,430            | 1,734            | 220              | 309              | 0.00              | 40.45              |
| Korea, Republic of                     | 14,716           | 33,841           | 40,105           | 34,455           | 30,819           | 0.48              | -10.55             |
| Macao (China)                          | 51               | 184              | 178              | 282              | 150              | 0.00              | -46.81             |
| Mongolia                               | 597              | 579              | 853              | 659              | 563              | 0.01              | -14.57             |
| Taiwan Province of China               | 2,792            | 3,315            | 3,753            | 5,452            | 6,158            | 0.10              | 12.95              |
| <b>SOUTH-EAST ASIA</b>                 | <b>21,461</b>    | <b>23,641</b>    | <b>20,599</b>    | <b>22,385</b>    | <b>24,279</b>    | <b>0.38</b>       | <b>8.46</b>        |
| Brunei Darussalam                      | 19               | 28               | 26               | 25               | 28               | 0.00              | 12.00              |
| Cambodia                               | 13               | 3                | 21               | 48               | 43               | 0.00              | -10.42             |
| Indonesia                              | 3,200            | 3,881            | 3,156            | 3,447            | 4,816            | 0.08              | 39.72              |
| Lao People's Democratic Republic       | 161              | 44               | 71               | 115              | 236              | 0.00              | 105.22             |
| Malaysia                               | 3,241            | 3,239            | 3,901            | 3,436            | 3,494            | 0.05              | 1.69               |
| Myanmar                                | 61               | 99               | 27               | 22               | 35               | 0.00              | 59.09              |
| Philippines                            | 1,309            | 1,928            | 1,952            | 2,234            | 3,116            | 0.05              | 39.48              |
| Singapore                              | 7,793            | 8,548            | 6,066            | 6,910            | 5,647            | 0.09              | -18.28             |
| Thailand                               | 3,320            | 3,675            | 3,402            | 3,938            | 4,432            | 0.07              | 12.54              |
| Timor-Leste                            | 4                | 72               | 1                | 15               | 48               | 0.00              | 220.00             |
| Viet Nam                               | 2,340            | 2,124            | 1,976            | 2,195            | 2,384            | 0.04              | 8.61               |
| <b>AUSTRALASIA</b>                     | <b>32,252</b>    | <b>33,927</b>    | <b>33,314</b>    | <b>34,279</b>    | <b>40,277</b>    | <b>0.63</b>       | <b>17.50</b>       |
| Australia                              | 29,002           | 30,759           | 30,056           | 30,743           | 36,596           | 0.57              | 19.04              |
| New Zealand                            | 3,250            | 3,168            | 3,258            | 3,536            | 3,681            | 0.06              | 4.10               |
| <b>MELANESIA</b>                       | <b>155</b>       | <b>80</b>        | <b>175</b>       | <b>181</b>       | <b>156</b>       | <b>0.00</b>       | <b>-13.81</b>      |
| Fiji                                   | 67               | 39               | 91               | 101              | 35               | 0.00              | -65.35             |
| New Caledonia                          | 74               | 37               | 68               | 17               | 27               | 0.00              | 58.82              |
| Papua New Guinea                       | 14               | 4                | 16               | 63               | 94               | 0.00              | 49.21              |
| <b>MICRONESIA</b>                      | <b>5</b>         | <b>9</b>         | <b>19</b>        | <b>20</b>        | <b>19</b>        | <b>0.00</b>       | <b>-5.00</b>       |
| Guam                                   | 2                | 5                | 2                | 3                | 15               | 0.00              | 400.00             |
| Micronesia, Federated States of        | 3                | 4                | 17               | 15               | 4                | 0.00              | -73.33             |
| Nauru                                  |                  |                  |                  | 2                |                  |                   |                    |
| <b>POLYNESIA</b>                       | <b>36</b>        | <b>27</b>        | <b>65</b>        | <b>63</b>        | <b>117</b>       | <b>0.00</b>       | <b>85.71</b>       |
| American Samoa                         | 5                |                  |                  |                  | 27               | 0.00              |                    |
| French Polynesia                       | 31               | 27               | 65               | 60               | 83               | 0.00              | 38.33              |
| Pitcairn                               |                  |                  |                  |                  | 2                | 0.00              |                    |
| Tonga                                  |                  |                  |                  | 3                | 5                | 0.00              | 66.67              |
| <b>EUROPE</b>                          | <b>4,423,222</b> | <b>4,614,444</b> | <b>4,805,059</b> | <b>4,998,766</b> | <b>5,564,071</b> | <b>87.23</b>      | <b>11.31</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,247,106</b> | <b>1,365,104</b> | <b>1,367,940</b> | <b>1,266,339</b> | <b>1,372,382</b> | <b>21.51</b>      | <b>8.37</b>        |
| Armenia                                | 3,765            | 4,071            | 3,226            | 2,251            | 1,676            | 0.03              | -25.54             |
| Azerbaijan                             | 1,021            | 1,605            | 1,424            | 1,400            | 1,458            | 0.02              | 4.14               |
| Belarus                                | 163,655          | 205,606          | 224,330          | 200,584          | 175,016          | 2.74              | -12.75             |
| Bulgaria                               | 11,955           | 12,248           | 13,955           | 12,560           | 13,063           | 0.20              | 4.00               |
| Czech Republic                         | 97,638           | 93,205           | 99,081           | 105,705          | 117,899          | 1.85              | 11.54              |
| Estonia                                | 37,505           | 39,636           | 42,868           | 45,163           | 47,705           | 0.75              | 5.63               |
| Georgia                                | 2,271            | 3,226            | 3,748            | 3,848            | 4,439            | 0.07              | 15.36              |
| Hungary                                | 59,266           | 59,568           | 66,525           | 66,177           | 77,687           | 1.22              | 17.39              |
| Kazakhstan                             | 3,946            | 4,626            | 3,886            | 3,614            | 4,060            | 0.06              | 12.34              |
| Kyrgyzstan                             | 527              | 455              | 507              | 341              | 379              | 0.01              | 11.14              |
| Latvia                                 | 58,587           | 62,461           | 74,039           | 72,739           | 69,100           | 1.08              | -5.00              |
| Lithuania                              | 105,732          | 108,356          | 120,451          | 132,462          | 147,336          | 2.31              | 11.23              |
| Moldova, Republic of                   | 3,152            | 3,248            | 3,549            | 3,740            | 4,981            | 0.08              | 33.18              |
| Romania                                | 30,270           | 35,261           | 37,833           | 39,742           | 42,370           | 0.66              | 6.61               |
| Russian Federation                     | 394,371          | 405,020          | 342,355          | 225,002          | 227,594          | 3.57              | 1.15               |
| Slovakia                               | 52,445           | 54,471           | 58,885           | 64,369           | 78,445           | 1.23              | 21.87              |
| Tajikistan                             | 192              | 158              | 250              | 150              | 341              | 0.01              | 127.33             |
| Turkmenistan                           | 119              | 65               | 81               | 134              | 148              | 0.00              | 10.45              |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Ukraine                                   | 219,305          | 270,666          | 269,831          | 285,046          | 357,578          | 5.61              | 25.45              |
| Uzbekistan                                | 1,384            | 1,152            | 1,116            | 1,312            | 1,107            | 0.02              | -15.63             |
| <b>NORTHERN EUROPE</b>                    | <b>852,062</b>   | <b>846,814</b>   | <b>875,861</b>   | <b>988,352</b>   | <b>1,090,596</b> | <b>17.10</b>      | <b>10.34</b>       |
| Denmark                                   | 88,926           | 84,378           | 84,369           | 90,650           | 94,261           | 1.48              | 3.98               |
| Finland                                   | 61,373           | 57,041           | 62,459           | 65,788           | 68,597           | 1.08              | 4.27               |
| Iceland                                   | 2,661            | 2,505            | 3,985            | 4,143            | 6,975            | 0.11              | 68.36              |
| Ireland                                   | 81,133           | 41,632           | 38,910           | 46,607           | 54,234           | 0.85              | 16.36              |
| Norway                                    | 132,661          | 153,409          | 178,346          | 202,093          | 199,418          | 3.13              | -1.32              |
| Sweden                                    | 117,968          | 129,780          | 143,231          | 164,983          | 190,207          | 2.98              | 15.29              |
| United Kingdom                            | 367,340          | 378,069          | 364,561          | 414,088          | 476,830          | 7.48              | 15.15              |
| Other countries of Northern Europe        |                  |                  |                  |                  | 74               | 0.00              |                    |
| <b>SOUTHERN EUROPE</b>                    | <b>451,844</b>   | <b>437,069</b>   | <b>471,581</b>   | <b>508,582</b>   | <b>599,814</b>   | <b>9.40</b>       | <b>17.94</b>       |
| Albania                                   | 1,679            | 2,606            | 2,343            | 2,626            | 1,583            | 0.02              | -39.72             |
| Andorra                                   | 290              | 276              | 317              | 417              | 310              | 0.00              | -25.66             |
| Bosnia and Herzegovina                    | 1,464            | 1,157            | 1,418            | 2,095            | 2,193            | 0.03              | 4.68               |
| Croatia                                   | 14,087           | 9,704            | 11,313           | 10,873           | 16,917           | 0.27              | 55.59              |
| Gibraltar                                 | 135              | 102              | 47               | 103              | 104              | 0.00              | 0.97               |
| Greece                                    | 16,780           | 12,765           | 17,698           | 21,505           | 28,724           | 0.45              | 33.57              |
| Holy See                                  |                  | 152              | 171              | 123              | 80               | 0.00              | -34.96             |
| Italy                                     | 217,980          | 217,753          | 220,911          | 230,287          | 271,188          | 4.25              | 17.76              |
| Malta                                     | 1,450            | 1,355            | 2,210            | 2,849            | 5,021            | 0.08              | 76.24              |
| Montenegro                                | 453              | 507              | 1,375            | 644              | 950              | 0.01              | 47.52              |
| Portugal                                  | 25,433           | 20,182           | 21,493           | 25,679           | 30,670           | 0.48              | 19.44              |
| San Marino                                | 28               | 396              | 94               | 278              | 62               | 0.00              | -77.70             |
| Serbia                                    | 5,477            | 6,959            | 8,832            | 10,824           | 10,831           | 0.17              | 0.06               |
| Slovenia                                  | 10,372           | 10,878           | 12,719           | 15,543           | 16,792           | 0.26              | 8.04               |
| Spain                                     | 155,203          | 151,328          | 169,104          | 183,152          | 212,155          | 3.33              | 15.84              |
| The Former Yugoslav Republic of Macedonia | 1,013            | 949              | 1,409            | 1,442            | 2,029            | 0.03              | 40.71              |
| Other countries of Southern Europe        |                  |                  | 127              | 142              | 205              | 0.00              | 44.37              |
| <b>WESTERN EUROPE</b>                     | <b>1,694,605</b> | <b>1,788,651</b> | <b>1,896,222</b> | <b>2,042,003</b> | <b>2,271,263</b> | <b>35.61</b>      | <b>11.23</b>       |
| Austria                                   | 64,365           | 65,026           | 65,582           | 65,706           | 70,533           | 1.11              | 7.35               |
| Belgium                                   | 63,853           | 65,438           | 70,885           | 83,303           | 84,706           | 1.33              | 1.68               |
| France                                    | 195,938          | 200,949          | 207,499          | 221,640          | 247,228          | 3.88              | 11.54              |
| Germany                                   | 1,212,837        | 1,289,255        | 1,371,555        | 1,473,010        | 1,658,587        | 26.00             | 12.60              |
| Liechtenstein                             | 275              | 394              | 389              | 490              | 593              | 0.01              | 21.02              |
| Luxembourg                                | 3,568            | 3,631            | 4,412            | 4,426            | 4,883            | 0.08              | 10.33              |
| Monaco                                    | 239              | 260              | 373              | 397              | 265              | 0.00              | -33.25             |
| Netherlands                               | 112,160          | 119,817          | 128,168          | 139,664          | 149,017          | 2.34              | 6.70               |
| Switzerland                               | 41,370           | 43,881           | 47,359           | 53,367           | 55,451           | 0.87              | 3.91               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>177,605</b>   | <b>176,806</b>   | <b>193,455</b>   | <b>193,490</b>   | <b>230,016</b>   | <b>3.61</b>       | <b>18.88</b>       |
| Cyprus                                    | 2,453            | 2,515            | 3,127            | 2,867            | 3,091            | 0.05              | 7.81               |
| Israel                                    | 152,064          | 148,546          | 164,331          | 159,272          | 194,935          | 3.06              | 22.39              |
| Turkey                                    | 23,088           | 25,745           | 25,997           | 31,351           | 31,990           | 0.50              | 2.04               |
| <b>MIDDLE EAST</b>                        | <b>14,637</b>    | <b>16,197</b>    | <b>19,220</b>    | <b>22,771</b>    | <b>28,315</b>    | <b>0.44</b>       | <b>24.35</b>       |
| Bahrain                                   | 185              | 204              | 212              | 193              | 236              | 0.00              | 22.28              |
| Egypt                                     | 2,572            | 2,767            | 3,117            | 3,145            | 3,383            | 0.05              | 7.57               |
| Iraq                                      | 890              | 970              | 1,164            | 1,279            | 2,451            | 0.04              | 91.63              |
| Jordan                                    | 403              | 502              | 662              | 854              | 856              | 0.01              | 0.23               |
| Kuwait                                    | 584              | 1,073            | 1,138            | 1,641            | 2,622            | 0.04              | 59.78              |
| Lebanon                                   | 755              | 1,228            | 1,572            | 1,455            | 2,273            | 0.04              | 56.22              |
| Libya                                     | 541              | 1,110            | 802              | 586              | 860              | 0.01              | 46.76              |
| Oman                                      | 171              | 168              | 243              | 357              | 377              | 0.01              | 5.60               |
| Qatar                                     | 2,709            | 631              | 894              | 1,246            | 2,058            | 0.03              | 65.17              |
| Saudi Arabia                              | 3,352            | 3,727            | 3,489            | 4,113            | 4,968            | 0.08              | 20.79              |
| State of Palestine                        |                  |                  | 29               | 325              | 66               | 0.00              | -79.69             |

## POLAND

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Syrian Arab Republic         | 439           | 373           | 370           | 640           | 793           | 0.01              | 23.91              |
| United Arab Emirates         | 1,798         | 3,397         | 5,419         | 6,826         | 7,252         | 0.11              | 6.24               |
| Yemen                        | 238           | 47            | 109           | 111           | 120           | 0.00              | 8.11               |
| <b>SOUTH ASIA</b>            | <b>20,524</b> | <b>21,435</b> | <b>28,033</b> | <b>29,686</b> | <b>32,065</b> | <b>0.50</b>       | <b>8.01</b>        |
| Afghanistan                  | 1,676         | 2,108         | 2,839         | 2,966         | 1,703         | 0.03              | -42.58             |
| Bangladesh                   | 1,337         | 1,718         | 1,385         | 745           | 622           | 0.01              | -16.51             |
| Bhutan                       | 20            | 81            | 199           | 295           | 72            | 0.00              | -75.59             |
| India                        | 13,551        | 14,198        | 18,626        | 19,612        | 22,681        | 0.36              | 15.65              |
| Iran, Islamic Republic of    | 2,489         | 2,013         | 3,226         | 3,479         | 4,312         | 0.07              | 23.94              |
| Maldives                     | 41            | 6             | 31            | 60            | 49            | 0.00              | -18.33             |
| Nepal                        | 135           | 248           | 135           | 208           | 305           | 0.00              | 46.63              |
| Pakistan                     | 1,125         | 886           | 1,202         | 2,080         | 1,866         | 0.03              | -10.29             |
| Sri Lanka                    | 150           | 177           | 390           | 241           | 455           | 0.01              | 88.80              |
| <b>NOT SPECIFIED</b>         | <b>47,429</b> | <b>60,673</b> | <b>50,410</b> | <b>74,087</b> | <b>89,612</b> | <b>1.40</b>       | <b>20.96</b>       |
| Other countries of the World | 47,429        | 60,673        | 50,410        | 74,087        | 89,612        | 1.40              | 20.96              |



## POLAND

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                   | 2012                 | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>9,424,550</b> | <b>10,129,465</b> | <b>10,667,222</b> | <b>11,302,368</b> | <b>12,918,219</b> | <b>100.00</b>     | <b>14.30</b>       |
| <b>AFRICA</b>                     | <b>21,635</b>        | <b>30,603</b>     | <b>31,258</b>     | <b>32,020</b>     | <b>34,001</b>     | <b>0.26</b>       | <b>6.19</b>        |
| <b>EAST AFRICA</b>                | <b>2,065</b>         | <b>3,902</b>      | <b>3,075</b>      | <b>4,270</b>      | <b>4,955</b>      | <b>0.04</b>       | <b>16.04</b>       |
| Burundi                           | 51                   | 61                | 88                | 52                | 112               | 0.00              | 115.38             |
| Comoros                           | 7                    | 42                | 2                 | 17                | 20                | 0.00              | 17.65              |
| Djibouti                          | 2                    | 11                | 34                | 21                | 53                | 0.00              | 152.38             |
| Eritrea                           | 4                    |                   |                   | 2                 | 12                | 0.00              | 500.00             |
| Ethiopia                          | 467                  | 494               | 588               | 765               | 854               | 0.01              | 11.63              |
| Kenya                             | 445                  | 1,249             | 722               | 815               | 1,170             | 0.01              | 43.56              |
| Madagascar                        | 23                   | 27                | 84                | 120               | 124               | 0.00              | 3.33               |
| Malawi                            | 73                   | 146               | 31                | 35                | 40                | 0.00              | 14.29              |
| Mauritius                         | 150                  | 167               | 162               | 230               | 353               | 0.00              | 53.48              |
| Mozambique                        | 55                   | 9                 | 30                | 98                | 35                | 0.00              | -64.29             |
| Reunion                           | 14                   |                   |                   |                   |                   |                   |                    |
| Rwanda                            | 171                  | 338               | 274               | 871               | 569               | 0.00              | -34.67             |
| Seychelles                        | 139                  | 102               | 47                | 66                | 68                | 0.00              | 3.03               |
| Somalia                           | 58                   | 64                | 73                | 171               | 164               | 0.00              | -4.09              |
| Tanzania, United Republic of      | 100                  | 310               | 173               | 147               | 311               | 0.00              | 111.56             |
| Uganda                            | 174                  | 324               | 433               | 561               | 638               | 0.00              | 13.73              |
| Zambia                            | 55                   | 233               | 167               | 78                | 120               | 0.00              | 53.85              |
| Zimbabwe                          | 77                   | 325               | 167               | 221               | 312               | 0.00              | 41.18              |
| <b>CENTRAL AFRICA</b>             | <b>1,647</b>         | <b>3,883</b>      | <b>2,275</b>      | <b>2,542</b>      | <b>1,636</b>      | <b>0.01</b>       | <b>-35.64</b>      |
| Angola                            | 720                  | 2,467             | 1,257             | 1,521             | 732               | 0.01              | -51.87             |
| Cameroon                          | 287                  | 340               | 511               | 337               | 419               | 0.00              | 24.33              |
| Central African Republic          | 251                  | 407               | 236               | 142               | 175               | 0.00              | 23.24              |
| Chad                              | 130                  | 248               | 63                | 177               | 42                | 0.00              | -76.27             |
| Congo                             | 122                  | 378               | 152               | 258               | 137               | 0.00              | -46.90             |
| Congo, Democratic Republic of the | 126                  | 22                | 52                | 94                | 84                | 0.00              | -10.64             |
| Equatorial Guinea                 | 7                    | 21                | 4                 | 4                 | 39                | 0.00              | 875.00             |
| Gabon                             | 4                    |                   |                   | 9                 | 8                 | 0.00              | -11.11             |
| <b>NORTH AFRICA</b>               | <b>8,336</b>         | <b>9,733</b>      | <b>11,521</b>     | <b>11,914</b>     | <b>11,718</b>     | <b>0.09</b>       | <b>-1.65</b>       |
| Algeria                           | 4,290                | 5,168             | 4,829             | 5,886             | 3,895             | 0.03              | -33.83             |
| Morocco                           | 1,780                | 2,058             | 2,798             | 2,637             | 3,733             | 0.03              | 41.56              |
| Sudan                             | 312                  | 214               | 241               | 447               | 249               | 0.00              | -44.30             |
| Tunisia                           | 1,871                | 2,231             | 3,587             | 2,861             | 3,673             | 0.03              | 28.38              |
| Western Sahara                    | 83                   | 62                | 66                | 83                | 168               | 0.00              | 102.41             |
| <b>SOUTHERN AFRICA</b>            | <b>6,077</b>         | <b>8,292</b>      | <b>7,217</b>      | <b>7,812</b>      | <b>8,713</b>      | <b>0.07</b>       | <b>11.53</b>       |
| Botswana                          | 37                   | 103               | 10                | 259               | 108               | 0.00              | -58.30             |
| Lesotho                           | 11                   | 81                | 22                | 16                | 19                | 0.00              | 18.75              |
| Namibia                           | 74                   | 167               | 259               | 133               | 535               | 0.00              | 302.26             |
| South Africa                      | 5,955                | 7,940             | 6,926             | 7,404             | 8,013             | 0.06              | 8.23               |
| Swaziland                         |                      | 1                 |                   |                   | 38                | 0.00              |                    |
| <b>WEST AFRICA</b>                | <b>3,510</b>         | <b>4,793</b>      | <b>7,170</b>      | <b>5,482</b>      | <b>6,979</b>      | <b>0.05</b>       | <b>27.31</b>       |
| Benin                             | 41                   | 201               | 37                | 98                | 76                | 0.00              | -22.45             |
| Burkina Faso                      | 2                    | 86                | 285               | 88                | 44                | 0.00              | -50.00             |
| Cabo Verde                        | 3                    |                   | 28                | 120               | 39                | 0.00              | -67.50             |
| Côte d'Ivoire                     | 216                  | 106               | 83                | 311               | 209               | 0.00              | -32.80             |
| Gambia                            | 35                   | 153               | 137               | 134               | 121               | 0.00              | -9.70              |
| Ghana                             | 134                  | 313               | 499               | 261               | 454               | 0.00              | 73.95              |
| Guinea                            | 44                   | 152               | 25                | 49                | 122               | 0.00              | 148.98             |
| Guinea-Bissau                     | 16                   |                   | 19                | 32                | 11                | 0.00              | -65.63             |
| Liberia                           | 34                   | 18                | 27                | 67                | 32                | 0.00              | -52.24             |
| Mali                              | 60                   | 119               | 116               | 148               | 134               | 0.00              | -9.46              |
| Mauritania                        | 16                   | 134               | 253               | 118               | 78                | 0.00              | -33.90             |
| Niger                             | 511                  | 746               | 1,241             | 924               | 1,626             | 0.01              | 75.97              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Nigeria                           | 1,822          | 1,741          | 3,178          | 2,002          | 1,958          | 0.02              | -2.20              |
| Saint Helena                      | 14             | 12             | 66             | 10             | 11             | 0.00              | 10.00              |
| Senegal                           | 177            | 353            | 615            | 396            | 699            | 0.01              | 76.52              |
| Sierra Leone                      | 373            | 459            | 519            | 677            | 1,329          | 0.01              | 96.31              |
| Togo                              | 12             | 200            | 42             | 47             | 36             | 0.00              | -23.40             |
| <b>AMERICAS</b>                   | <b>529,995</b> | <b>593,518</b> | <b>630,912</b> | <b>665,938</b> | <b>801,957</b> | <b>6.21</b>       | <b>20.43</b>       |
| <b>CARIBBEAN</b>                  | <b>3,248</b>   | <b>2,776</b>   | <b>3,380</b>   | <b>3,656</b>   | <b>3,688</b>   | <b>0.03</b>       | <b>0.88</b>        |
| Antigua and Barbuda               | 52             |                |                |                |                |                   |                    |
| Aruba                             | 124            | 42             | 17             | 50             | 42             | 0.00              | -16.00             |
| Bahamas                           | 327            | 69             | 125            | 174            | 418            | 0.00              | 140.23             |
| Barbados                          | 74             | 49             | 56             | 131            | 245            | 0.00              | 87.02              |
| Bermuda                           | 546            | 110            | 550            | 145            | 72             | 0.00              | -50.34             |
| Cayman Islands                    | 325            | 35             | 31             | 134            | 39             | 0.00              | -70.90             |
| Cuba                              | 252            | 869            | 874            | 923            | 439            | 0.00              | -52.44             |
| Dominica                          | 56             | 278            | 45             | 136            | 36             | 0.00              | -73.53             |
| Dominican Republic                | 540            | 110            | 326            | 195            | 254            | 0.00              | 30.26              |
| Grenada                           | 3              | 6              |                |                |                |                   |                    |
| Guadeloupe                        | 128            | 18             | 10             | 15             | 45             | 0.00              | 200.00             |
| Haiti                             | 61             | 64             | 107            | 118            | 106            | 0.00              | -10.17             |
| Jamaica                           | 151            | 260            | 178            | 65             | 247            | 0.00              | 280.00             |
| Martinique                        | 5              |                | 36             | 28             | 313            | 0.00              | 1,017.86           |
| Netherlands Antilles              | 7              |                |                |                |                |                   |                    |
| Puerto Rico                       | 423            | 729            | 689            | 1,297          | 1,242          | 0.01              | -4.24              |
| Trinidad and Tobago               | 174            | 137            | 336            | 245            | 190            | 0.00              | -22.45             |
| <b>CENTRAL AMERICA</b>            | <b>1,498</b>   | <b>2,007</b>   | <b>3,004</b>   | <b>2,990</b>   | <b>5,268</b>   | <b>0.04</b>       | <b>76.19</b>       |
| Belize                            | 172            | 272            | 143            | 157            | 74             | 0.00              | -52.87             |
| Costa Rica                        | 525            | 530            | 872            | 1,261          | 1,705          | 0.01              | 35.21              |
| El Salvador                       | 104            | 230            | 402            | 572            | 783            | 0.01              | 36.89              |
| Guatemala                         | 165            | 172            | 302            | 130            | 603            | 0.00              | 363.85             |
| Honduras                          | 314            | 467            | 271            | 326            | 721            | 0.01              | 121.17             |
| Nicaragua                         | 118            | 61             | 120            | 134            | 188            | 0.00              | 40.30              |
| Panama                            | 100            | 275            | 894            | 410            | 1,194          | 0.01              | 191.22             |
| <b>NORTH AMERICA</b>              | <b>474,561</b> | <b>532,066</b> | <b>571,424</b> | <b>606,097</b> | <b>731,989</b> | <b>5.67</b>       | <b>20.77</b>       |
| Canada                            | 64,034         | 63,745         | 65,351         | 64,575         | 75,660         | 0.59              | 17.17              |
| Greenland                         |                | 1              |                |                | 28             | 0.00              |                    |
| Mexico                            | 11,670         | 14,009         | 12,356         | 16,897         | 16,580         | 0.13              | -1.88              |
| United States of America          | 398,857        | 454,311        | 493,717        | 524,625        | 639,721        | 4.95              | 21.94              |
| <b>SOUTH AMERICA</b>              | <b>50,688</b>  | <b>56,669</b>  | <b>53,104</b>  | <b>53,195</b>  | <b>61,012</b>  | <b>0.47</b>       | <b>14.69</b>       |
| Argentina                         | 6,664          | 9,089          | 8,408          | 10,277         | 12,756         | 0.10              | 24.12              |
| Bolivia, Plurinational State of   | 2,255          | 2,612          | 1,980          | 709            | 449            | 0.00              | -36.67             |
| Brazil                            | 32,285         | 33,929         | 33,919         | 29,730         | 34,412         | 0.27              | 15.75              |
| Chile                             | 2,102          | 2,683          | 2,805          | 4,611          | 4,207          | 0.03              | -8.76              |
| Colombia                          | 3,023          | 2,993          | 2,242          | 3,007          | 3,412          | 0.03              | 13.47              |
| Ecuador                           | 407            | 666            | 549            | 484            | 807            | 0.01              | 66.74              |
| Falkland Islands (Malvinas)       | 39             | 647            | 35             | 20             | 52             | 0.00              | 160.00             |
| French Guiana                     | 16             | 2              | 1              | 17             | 8              | 0.00              | -52.94             |
| Guyana                            | 260            | 75             | 23             | 110            | 42             | 0.00              | -61.82             |
| Paraguay                          | 89             | 128            | 77             | 280            | 1,014          | 0.01              | 262.14             |
| Peru                              | 1,303          | 839            | 775            | 1,073          | 1,233          | 0.01              | 14.91              |
| Suriname                          |                |                |                |                | 50             | 0.00              |                    |
| Uruguay                           | 920            | 780            | 1,095          | 1,499          | 1,434          | 0.01              | -4.34              |
| Venezuela, Bolivarian Republic of | 1,325          | 2,226          | 1,195          | 1,378          | 1,136          | 0.01              | -17.56             |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>279,046</b> | <b>333,469</b> | <b>350,054</b> | <b>368,653</b> | <b>443,784</b> | <b>3.44</b>       | <b>20.38</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>188,460</b> | <b>235,700</b> | <b>256,216</b> | <b>270,315</b> | <b>328,887</b> | <b>2.55</b>       | <b>21.67</b>       |
| China                             | 61,416         | 67,694         | 80,364         | 99,354         | 133,324        | 1.03              | 34.19              |

## POLAND

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016              | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|-------------------|-------------------|--------------------|
| Hong Kong (China)                      | 6,887            | 9,118            | 8,823            | 11,407           | 15,470            | 0.12              | 35.62              |
| Japan                                  | 71,331           | 92,350           | 93,556           | 97,748           | 118,932           | 0.92              | 21.67              |
| Korea, Democratic People's Republic of | 19,579           | 7,375            | 4,946            | 266              | 582               | 0.00              | 118.80             |
| Korea, Republic of                     | 24,216           | 52,384           | 59,258           | 51,496           | 49,857            | 0.39              | -3.18              |
| Macao (China)                          | 90               | 310              | 330              | 467              | 355               | 0.00              | -23.98             |
| Mongolia                               | 681              | 866              | 3,018            | 1,013            | 1,002             | 0.01              | -1.09              |
| Taiwan Province of China               | 4,260            | 5,603            | 5,921            | 8,564            | 9,365             | 0.07              | 9.35               |
| <b>SOUTH-EAST ASIA</b>                 | <b>36,881</b>    | <b>39,054</b>    | <b>35,349</b>    | <b>38,945</b>    | <b>43,539</b>     | <b>0.34</b>       | <b>11.80</b>       |
| Brunei Darussalam                      | 43               | 109              | 63               | 37               | 45                | 0.00              | 21.62              |
| Cambodia                               | 26               | 6                | 36               | 58               | 38                | 0.00              | -34.48             |
| Indonesia                              | 5,434            | 6,136            | 5,154            | 4,989            | 7,707             | 0.06              | 54.48              |
| Lao People's Democratic Republic       | 371              | 67               | 88               | 220              | 290               | 0.00              | 31.82              |
| Malaysia                               | 6,958            | 6,151            | 7,398            | 6,709            | 6,941             | 0.05              | 3.46               |
| Myanmar                                | 369              | 125              | 63               | 67               | 65                | 0.00              | -2.99              |
| Philippines                            | 3,184            | 4,250            | 4,417            | 5,107            | 7,096             | 0.05              | 38.95              |
| Singapore                              | 11,419           | 12,190           | 9,228            | 11,790           | 10,046            | 0.08              | -14.79             |
| Thailand                               | 5,694            | 6,398            | 5,587            | 6,968            | 7,611             | 0.06              | 9.23               |
| Timor-Leste                            | 4                | 142              | 3                | 31               | 97                | 0.00              | 212.90             |
| Viet Nam                               | 3,379            | 3,480            | 3,312            | 2,969            | 3,603             | 0.03              | 21.35              |
| <b>AUSTRALASIA</b>                     | <b>53,312</b>    | <b>58,235</b>    | <b>58,022</b>    | <b>58,942</b>    | <b>70,766</b>     | <b>0.55</b>       | <b>20.06</b>       |
| Australia                              | 48,087           | 52,970           | 52,575           | 53,298           | 64,019            | 0.50              | 20.12              |
| New Zealand                            | 5,225            | 5,265            | 5,447            | 5,644            | 6,747             | 0.05              | 19.54              |
| <b>MELANESIA</b>                       | <b>328</b>       | <b>425</b>       | <b>317</b>       | <b>299</b>       | <b>295</b>        | <b>0.00</b>       | <b>-1.34</b>       |
| Fiji                                   | 149              | 208              | 165              | 155              | 65                | 0.00              | -58.06             |
| New Caledonia                          | 146              | 209              | 129              | 29               | 88                | 0.00              | 203.45             |
| Papua New Guinea                       | 33               | 8                | 23               | 115              | 142               | 0.00              | 23.48              |
| <b>MICRONESIA</b>                      | <b>7</b>         | <b>18</b>        | <b>34</b>        | <b>51</b>        | <b>44</b>         | <b>0.00</b>       | <b>-13.73</b>      |
| Guam                                   | 4                | 5                | 4                | 9                | 28                | 0.00              | 211.11             |
| Micronesia, Federated States of        | 3                | 13               | 30               | 36               | 16                | 0.00              | -55.56             |
| Nauru                                  |                  |                  |                  | 6                |                   |                   |                    |
| <b>POLYNESIA</b>                       | <b>58</b>        | <b>37</b>        | <b>116</b>       | <b>101</b>       | <b>253</b>        | <b>0.00</b>       | <b>150.50</b>      |
| American Samoa                         | 7                |                  |                  |                  | 52                | 0.00              |                    |
| French Polynesia                       | 51               | 37               | 116              | 98               | 188               | 0.00              | 91.84              |
| Pitcairn                               |                  |                  |                  |                  | 2                 | 0.00              |                    |
| Tonga                                  |                  |                  |                  | 3                | 11                | 0.00              | 266.67             |
| <b>EUROPE</b>                          | <b>8,427,889</b> | <b>8,980,415</b> | <b>9,463,939</b> | <b>9,991,286</b> | <b>11,357,600</b> | <b>87.92</b>      | <b>13.68</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,730,382</b> | <b>1,933,340</b> | <b>1,941,423</b> | <b>1,802,557</b> | <b>2,048,615</b>  | <b>15.86</b>      | <b>13.65</b>       |
| Armenia                                | 8,689            | 10,481           | 7,721            | 4,382            | 2,956             | 0.02              | -32.54             |
| Azerbaijan                             | 2,101            | 3,759            | 2,735            | 2,703            | 2,763             | 0.02              | 2.22               |
| Belarus                                | 179,082          | 232,565          | 256,122          | 229,426          | 210,117           | 1.63              | -8.42              |
| Bulgaria                               | 26,910           | 23,458           | 27,724           | 25,640           | 27,838            | 0.22              | 8.57               |
| Czech Republic                         | 154,324          | 145,645          | 158,182          | 164,923          | 172,567           | 1.34              | 4.63               |
| Estonia                                | 43,990           | 45,802           | 51,844           | 56,088           | 58,629            | 0.45              | 4.53               |
| Georgia                                | 4,359            | 5,503            | 6,249            | 7,280            | 8,962             | 0.07              | 23.10              |
| Hungary                                | 105,085          | 104,873          | 119,794          | 107,471          | 130,593           | 1.01              | 21.51              |
| Kazakhstan                             | 7,319            | 7,966            | 7,940            | 8,027            | 9,638             | 0.07              | 20.07              |
| Kyrgyzstan                             | 978              | 762              | 857              | 608              | 612               | 0.00              | 0.66               |
| Latvia                                 | 65,900           | 74,854           | 83,513           | 84,136           | 80,595            | 0.62              | -4.21              |
| Lithuania                              | 127,015          | 133,516          | 146,281          | 164,304          | 179,432           | 1.39              | 9.21               |
| Moldova, Republic of                   | 5,348            | 6,316            | 5,980            | 6,402            | 11,022            | 0.09              | 72.16              |
| Romania                                | 58,105           | 66,927           | 79,773           | 74,687           | 85,950            | 0.67              | 15.08              |
| Russian Federation                     | 545,314          | 567,373          | 481,379          | 316,481          | 322,748           | 2.50              | 1.98               |
| Slovakia                               | 87,996           | 101,671          | 94,697           | 104,390          | 130,466           | 1.01              | 24.98              |
| Tajikistan                             | 352              | 399              | 519              | 191              | 520               | 0.00              | 172.25             |
| Turkmenistan                           | 267              | 104              | 160              | 203              | 481               | 0.00              | 136.95             |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Ukraine                                   | 303,120          | 398,075          | 407,271          | 442,790          | 611,180          | 4.73              | 38.03              |
| Uzbekistan                                | 4,128            | 3,291            | 2,682            | 2,425            | 1,546            | 0.01              | -36.25             |
| <b>NORTHERN EUROPE</b>                    | <b>1,746,135</b> | <b>1,817,737</b> | <b>1,882,380</b> | <b>2,163,992</b> | <b>2,430,250</b> | <b>18.81</b>      | <b>12.30</b>       |
| Denmark                                   | 185,650          | 178,456          | 174,051          | 196,310          | 208,499          | 1.61              | 6.21               |
| Finland                                   | 118,466          | 112,900          | 127,830          | 134,582          | 142,470          | 1.10              | 5.86               |
| Iceland                                   | 5,520            | 5,547            | 8,093            | 8,540            | 17,094           | 0.13              | 100.16             |
| Ireland                                   | 118,593          | 86,815           | 85,056           | 103,288          | 121,220          | 0.94              | 17.36              |
| Norway                                    | 323,810          | 382,415          | 426,485          | 498,542          | 491,134          | 3.80              | -1.49              |
| Sweden                                    | 228,752          | 259,625          | 287,178          | 337,272          | 402,620          | 3.12              | 19.38              |
| United Kingdom                            | 765,344          | 791,979          | 773,687          | 885,458          | 1,047,035        | 8.11              | 18.25              |
| Other countries of Northern Europe        |                  |                  |                  |                  | 178              | 0.00              |                    |
| <b>SOUTHERN EUROPE</b>                    | <b>872,896</b>   | <b>854,519</b>   | <b>933,842</b>   | <b>1,017,207</b> | <b>1,189,296</b> | <b>9.21</b>       | <b>16.92</b>       |
| Albania                                   | 3,967            | 5,036            | 4,685            | 3,723            | 2,543            | 0.02              | -31.69             |
| Andorra                                   | 610              | 666              | 710              | 862              | 557              | 0.00              | -35.38             |
| Bosnia and Herzegovina                    | 3,461            | 2,752            | 3,078            | 4,386            | 3,896            | 0.03              | -11.17             |
| Croatia                                   | 24,057           | 19,467           | 21,839           | 22,309           | 32,562           | 0.25              | 45.96              |
| Gibraltar                                 | 186              | 187              | 101              | 245              | 217              | 0.00              | -11.43             |
| Greece                                    | 33,920           | 26,854           | 36,924           | 47,940           | 63,451           | 0.49              | 32.36              |
| Holy See                                  |                  | 336              | 477              | 292              | 166              | 0.00              | -43.15             |
| Italy                                     | 441,178          | 439,816          | 463,321          | 487,197          | 563,471          | 4.36              | 15.66              |
| Malta                                     | 4,742            | 3,841            | 6,030            | 6,729            | 13,185           | 0.10              | 95.94              |
| Montenegro                                | 900              | 1,154            | 2,023            | 1,609            | 1,978            | 0.02              | 22.93              |
| Portugal                                  | 50,841           | 40,965           | 43,993           | 55,197           | 61,418           | 0.48              | 11.27              |
| San Marino                                | 46               | 590              | 110              | 323              | 145              | 0.00              | -55.11             |
| Serbia                                    | 9,616            | 11,849           | 16,239           | 20,719           | 21,418           | 0.17              | 3.37               |
| Slovenia                                  | 18,421           | 19,109           | 21,158           | 25,626           | 30,003           | 0.23              | 17.08              |
| Spain                                     | 279,252          | 280,400          | 310,143          | 336,742          | 388,869          | 3.01              | 15.48              |
| The Former Yugoslav Republic of Macedonia | 1,699            | 1,497            | 2,817            | 2,992            | 4,967            | 0.04              | 66.01              |
| Other countries of Southern Europe        |                  |                  | 194              | 316              | 450              | 0.00              | 42.41              |
| <b>WESTERN EUROPE</b>                     | <b>3,740,328</b> | <b>4,035,091</b> | <b>4,325,468</b> | <b>4,608,881</b> | <b>5,214,191</b> | <b>40.36</b>      | <b>13.13</b>       |
| Austria                                   | 109,842          | 110,946          | 114,243          | 116,126          | 124,437          | 0.96              | 7.16               |
| Belgium                                   | 114,189          | 117,299          | 128,602          | 151,942          | 158,370          | 1.23              | 4.23               |
| France                                    | 342,627          | 350,434          | 372,522          | 389,927          | 437,011          | 3.38              | 12.08              |
| Germany                                   | 2,896,873        | 3,156,785        | 3,368,024        | 3,590,930        | 4,107,325        | 31.79             | 14.38              |
| Liechtenstein                             | 417              | 687              | 738              | 922              | 1,017            | 0.01              | 10.30              |
| Luxembourg                                | 6,481            | 6,652            | 8,223            | 7,788            | 8,748            | 0.07              | 12.33              |
| Monaco                                    | 329              | 354              | 549              | 615              | 422              | 0.00              | -31.38             |
| Netherlands                               | 195,957          | 212,510          | 245,858          | 249,852          | 271,269          | 2.10              | 8.57               |
| Switzerland                               | 73,613           | 79,424           | 86,709           | 100,779          | 105,592          | 0.82              | 4.78               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>338,148</b>   | <b>339,728</b>   | <b>380,826</b>   | <b>398,649</b>   | <b>475,248</b>   | <b>3.68</b>       | <b>19.21</b>       |
| Cyprus                                    | 5,410            | 5,117            | 7,646            | 7,577            | 8,452            | 0.07              | 11.55              |
| Israel                                    | 287,972          | 288,183          | 326,023          | 329,053          | 400,563          | 3.10              | 21.73              |
| Turkey                                    | 44,766           | 46,428           | 47,157           | 62,019           | 66,233           | 0.51              | 6.79               |
| <b>MIDDLE EAST</b>                        | <b>37,648</b>    | <b>34,711</b>    | <b>39,467</b>    | <b>51,028</b>    | <b>58,931</b>    | <b>0.46</b>       | <b>15.49</b>       |
| Bahrain                                   | 794              | 370              | 361              | 370              | 368              | 0.00              | -0.54              |
| Egypt                                     | 6,052            | 6,651            | 7,130            | 8,130            | 7,621            | 0.06              | -6.26              |
| Iraq                                      | 1,633            | 1,664            | 2,719            | 2,455            | 4,320            | 0.03              | 75.97              |
| Jordan                                    | 867              | 1,237            | 1,493            | 2,451            | 2,771            | 0.02              | 13.06              |
| Kuwait                                    | 1,565            | 2,173            | 3,091            | 3,581            | 5,154            | 0.04              | 43.93              |
| Lebanon                                   | 1,508            | 2,263            | 2,576            | 2,599            | 4,733            | 0.04              | 82.11              |
| Libya                                     | 1,363            | 3,133            | 1,972            | 1,242            | 1,907            | 0.01              | 53.54              |
| Oman                                      | 474              | 389              | 485              | 804              | 669              | 0.01              | -16.79             |
| Qatar                                     | 9,693            | 1,732            | 2,167            | 2,791            | 3,760            | 0.03              | 34.72              |
| Saudi Arabia                              | 8,272            | 8,536            | 7,485            | 9,005            | 12,013           | 0.09              | 33.40              |
| State of Palestine                        |                  |                  | 23               | 1,324            | 109              | 0.00              | -91.77             |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                              | 2012          | 2013           | 2014          | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|----------------|---------------|----------------|----------------|-------------------|--------------------|
| Syrian Arab Republic         | 822           | 659            | 656           | 1,125          | 1,604          | 0.01              | 42.58              |
| United Arab Emirates         | 4,308         | 5,809          | 9,085         | 14,987         | 13,706         | 0.11              | -8.55              |
| Yemen                        | 297           | 95             | 224           | 164            | 196            | 0.00              | 19.51              |
| <b>SOUTH ASIA</b>            | <b>49,213</b> | <b>55,807</b>  | <b>69,162</b> | <b>71,299</b>  | <b>76,143</b>  | <b>0.59</b>       | <b>6.79</b>        |
| Afghanistan                  | 7,509         | 8,050          | 6,817         | 6,609          | 3,608          | 0.03              | -45.41             |
| Bangladesh                   | 2,768         | 3,667          | 2,550         | 1,197          | 1,334          | 0.01              | 11.45              |
| Bhutan                       | 37            | 128            | 544           | 627            | 121            | 0.00              | -80.70             |
| India                        | 31,599        | 36,213         | 48,563        | 50,875         | 57,035         | 0.44              | 12.11              |
| Iran, Islamic Republic of    | 5,215         | 4,383          | 7,081         | 7,513          | 9,313          | 0.07              | 23.96              |
| Maldives                     | 67            | 4              | 36            | 146            | 72             | 0.00              | -50.68             |
| Nepal                        | 121           | 1,427          | 596           | 308            | 446            | 0.00              | 44.81              |
| Pakistan                     | 1,540         | 1,586          | 2,274         | 3,529          | 3,233          | 0.03              | -8.39              |
| Sri Lanka                    | 357           | 349            | 701           | 495            | 981            | 0.01              | 98.18              |
| <b>NOT SPECIFIED</b>         | <b>79,124</b> | <b>100,942</b> | <b>82,430</b> | <b>122,144</b> | <b>145,803</b> | <b>1.13</b>       | <b>19.37</b>       |
| Other countries of the World | 79,124        | 100,942        | 82,430        | 122,144        | 145,803        | 1.13              | 19.37              |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>11,754,585</b> | <b>12,361,678</b> | <b>12,859,969</b> | <b>13,757,657</b> | <b>15,579,225</b> | <b>100.00</b>     | <b>13.24</b>       |
| <b>AFRICA</b>                     | <b>41,919</b>         | <b>37,557</b>     | <b>36,572</b>     | <b>40,346</b>     | <b>39,925</b>     | <b>0.26</b>       | <b>-1.04</b>       |
| <b>EAST AFRICA</b>                | <b>2,685</b>          | <b>4,711</b>      | <b>3,697</b>      | <b>5,491</b>      | <b>6,253</b>      | <b>0.04</b>       | <b>13.88</b>       |
| Burundi                           | 69                    | 71                | 88                | 52                | 117               | 0.00              | 125.00             |
| Comoros                           | 7                     | 42                | 2                 | 17                | 20                | 0.00              | 17.65              |
| Djibouti                          | 2                     | 11                | 41                | 39                | 53                | 0.00              | 35.90              |
| Eritrea                           | 4                     |                   |                   | 2                 | 12                | 0.00              | 500.00             |
| Ethiopia                          | 548                   | 656               | 748               | 1,468             | 984               | 0.01              | -32.97             |
| Kenya                             | 593                   | 1,381             | 843               | 954               | 1,445             | 0.01              | 51.47              |
| Madagascar                        | 24                    | 67                | 87                | 134               | 131               | 0.00              | -2.24              |
| Malawi                            | 75                    | 167               | 31                | 35                | 132               | 0.00              | 277.14             |
| Mauritius                         | 162                   | 174               | 210               | 246               | 357               | 0.00              | 45.12              |
| Mozambique                        | 55                    | 9                 | 30                | 99                | 50                | 0.00              | -49.49             |
| Reunion                           | 14                    |                   |                   |                   |                   |                   |                    |
| Rwanda                            | 198                   | 561               | 281               | 877               | 624               | 0.00              | -28.85             |
| Seychelles                        | 154                   | 104               | 47                | 68                | 68                | 0.00              |                    |
| Somalia                           | 60                    | 66                | 73                | 180               | 228               | 0.00              | 26.67              |
| Tanzania, United Republic of      | 221                   | 319               | 182               | 213               | 364               | 0.00              | 70.89              |
| Uganda                            | 268                   | 463               | 587               | 760               | 910               | 0.01              | 19.74              |
| Zambia                            | 67                    | 258               | 174               | 78                | 137               | 0.00              | 75.64              |
| Zimbabwe                          | 164                   | 362               | 273               | 269               | 621               | 0.00              | 130.86             |
| <b>CENTRAL AFRICA</b>             | <b>2,266</b>          | <b>6,261</b>      | <b>3,511</b>      | <b>3,553</b>      | <b>2,540</b>      | <b>0.02</b>       | <b>-28.51</b>      |
| Angola                            | 1,024                 | 4,196             | 2,259             | 2,059             | 1,124             | 0.01              | -45.41             |
| Cameroon                          | 516                   | 410               | 725               | 481               | 466               | 0.00              | -3.12              |
| Central African Republic          | 251                   | 407               | 236               | 143               | 182               | 0.00              | 27.27              |
| Chad                              | 130                   | 267               | 67                | 178               | 62                | 0.00              | -65.17             |
| Congo                             | 204                   | 936               | 166               | 459               | 575               | 0.00              | 25.27              |
| Congo, Democratic Republic of the | 130                   | 24                | 54                | 220               | 84                | 0.00              | -61.82             |
| Equatorial Guinea                 | 7                     | 21                | 4                 | 4                 | 39                | 0.00              | 875.00             |
| Gabon                             | 4                     |                   |                   | 9                 | 8                 | 0.00              | -11.11             |
| <b>NORTH AFRICA</b>               | <b>10,642</b>         | <b>11,183</b>     | <b>13,434</b>     | <b>14,463</b>     | <b>14,007</b>     | <b>0.09</b>       | <b>-3.15</b>       |
| Algeria                           | 5,835                 | 5,693             | 5,661             | 7,279             | 4,941             | 0.03              | -32.12             |
| Morocco                           | 2,018                 | 2,358             | 3,399             | 3,427             | 4,635             | 0.03              | 35.25              |
| Sudan                             | 409                   | 261               | 271               | 463               | 253               | 0.00              | -45.36             |
| Tunisia                           | 2,297                 | 2,809             | 4,037             | 3,211             | 4,007             | 0.03              | 24.79              |
| Western Sahara                    | 83                    | 62                | 66                | 83                | 171               | 0.00              | 106.02             |
| <b>SOUTHERN AFRICA</b>            | <b>6,583</b>          | <b>8,942</b>      | <b>7,683</b>      | <b>8,304</b>      | <b>9,162</b>      | <b>0.06</b>       | <b>10.33</b>       |
| Botswana                          | 179                   | 104               | 10                | 261               | 116               | 0.00              | -55.56             |
| Lesotho                           | 11                    | 81                | 28                | 16                | 19                | 0.00              | 18.75              |
| Namibia                           | 79                    | 180               | 260               | 139               | 564               | 0.00              | 305.76             |
| South Africa                      | 6,314                 | 8,576             | 7,385             | 7,888             | 8,425             | 0.05              | 6.81               |
| Swaziland                         |                       | 1                 |                   |                   | 38                | 0.00              |                    |
| <b>WEST AFRICA</b>                | <b>19,743</b>         | <b>6,460</b>      | <b>8,247</b>      | <b>8,535</b>      | <b>7,963</b>      | <b>0.05</b>       | <b>-6.70</b>       |
| Benin                             | 41                    | 228               | 45                | 108               | 87                | 0.00              | -19.44             |
| Burkina Faso                      | 2                     | 125               | 285               | 91                | 58                | 0.00              | -36.26             |
| Cabo Verde                        | 3                     |                   | 28                | 121               | 39                | 0.00              | -67.77             |
| Côte d'Ivoire                     | 227                   | 112               | 119               | 376               | 231               | 0.00              | -38.56             |
| Gambia                            | 35                    | 153               | 137               | 234               | 190               | 0.00              | -18.80             |
| Ghana                             | 315                   | 438               | 777               | 284               | 559               | 0.00              | 96.83              |
| Guinea                            | 57                    | 189               | 70                | 61                | 176               | 0.00              | 188.52             |
| Guinea-Bissau                     | 16                    |                   | 19                | 32                | 11                | 0.00              | -65.63             |
| Liberia                           | 35                    | 20                | 40                | 67                | 37                | 0.00              | -44.78             |
| Mali                              | 11,865                | 139               | 128               | 187               | 144               | 0.00              | -22.99             |
| Mauritania                        | 21                    | 190               | 255               | 118               | 147               | 0.00              | 24.58              |
| Niger                             | 2,815                 | 847               | 1,330             | 3,333             | 1,669             | 0.01              | -49.92             |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Nigeria                           | 2,914          | 2,662          | 3,728          | 2,330          | 2,443          | 0.02              | 4.85               |
| Saint Helena                      | 46             | 33             | 66             | 10             | 23             | 0.00              | 130.00             |
| Senegal                           | 953            | 661            | 657            | 455            | 774            | 0.00              | 70.11              |
| Sierra Leone                      | 379            | 459            | 521            | 677            | 1,329          | 0.01              | 96.31              |
| Togo                              | 19             | 204            | 42             | 51             | 46             | 0.00              | -9.80              |
| <b>AMERICAS</b>                   | <b>584,420</b> | <b>644,044</b> | <b>681,199</b> | <b>727,544</b> | <b>880,917</b> | <b>5.65</b>       | <b>21.08</b>       |
| <b>CARIBBEAN</b>                  | <b>3,610</b>   | <b>3,149</b>   | <b>3,501</b>   | <b>4,281</b>   | <b>4,732</b>   | <b>0.03</b>       | <b>10.53</b>       |
| Antigua and Barbuda               | 52             |                |                |                |                |                   |                    |
| Aruba                             | 133            | 58             | 17             | 50             | 46             | 0.00              | -8.00              |
| Bahamas                           | 329            | 69             | 136            | 176            | 428            | 0.00              | 143.18             |
| Barbados                          | 76             | 184            | 56             | 135            | 326            | 0.00              | 141.48             |
| Bermuda                           | 546            | 110            | 550            | 149            | 83             | 0.00              | -44.30             |
| Cayman Islands                    | 325            | 35             | 31             | 138            | 46             | 0.00              | -66.67             |
| Cuba                              | 470            | 1,004          | 889            | 1,018          | 524            | 0.00              | -48.53             |
| Dominica                          | 62             | 279            | 50             | 177            | 49             | 0.00              | -72.32             |
| Dominican Republic                | 551            | 138            | 333            | 221            | 333            | 0.00              | 50.68              |
| Grenada                           | 3              | 6              |                |                |                |                   |                    |
| Guadeloupe                        | 129            | 18             | 19             | 15             | 52             | 0.00              | 246.67             |
| Haiti                             | 69             | 73             | 107            | 127            | 113            | 0.00              | -11.02             |
| Jamaica                           | 222            | 266            | 225            | 79             | 324            | 0.00              | 310.13             |
| Martinique                        | 5              |                | 36             | 28             | 319            | 0.00              | 1,039.29           |
| Netherlands Antilles              | 7              |                |                |                |                |                   |                    |
| Puerto Rico                       | 443            | 758            | 710            | 1,703          | 1,668          | 0.01              | -2.06              |
| Trinidad and Tobago               | 188            | 151            | 342            | 265            | 421            | 0.00              | 58.87              |
| <b>CENTRAL AMERICA</b>            | <b>2,786</b>   | <b>3,122</b>   | <b>4,192</b>   | <b>4,451</b>   | <b>6,666</b>   | <b>0.04</b>       | <b>49.76</b>       |
| Belize                            | 172            | 274            | 146            | 175            | 81             | 0.00              | -53.71             |
| Costa Rica                        | 629            | 587            | 935            | 1,325          | 1,858          | 0.01              | 40.23              |
| El Salvador                       | 116            | 270            | 419            | 587            | 819            | 0.01              | 39.52              |
| Guatemala                         | 226            | 221            | 325            | 205            | 780            | 0.01              | 280.49             |
| Honduras                          | 1,276          | 1,389          | 1,313          | 1,504          | 1,545          | 0.01              | 2.73               |
| Nicaragua                         | 187            | 74             | 126            | 180            | 217            | 0.00              | 20.56              |
| Panama                            | 180            | 307            | 928            | 475            | 1,366          | 0.01              | 187.58             |
| <b>NORTH AMERICA</b>              | <b>518,771</b> | <b>572,751</b> | <b>610,336</b> | <b>653,552</b> | <b>793,917</b> | <b>5.10</b>       | <b>21.48</b>       |
| Canada                            | 74,125         | 73,159         | 74,254         | 75,343         | 87,323         | 0.56              | 15.90              |
| Greenland                         |                | 1              |                |                | 38             | 0.00              |                    |
| Mexico                            | 15,161         | 17,482         | 15,649         | 20,116         | 20,506         | 0.13              | 1.94               |
| United States of America          | 429,485        | 482,109        | 520,433        | 558,093        | 686,050        | 4.40              | 22.93              |
| <b>SOUTH AMERICA</b>              | <b>59,253</b>  | <b>65,022</b>  | <b>63,170</b>  | <b>65,260</b>  | <b>75,602</b>  | <b>0.49</b>       | <b>15.85</b>       |
| Argentina                         | 7,829          | 9,953          | 9,219          | 11,829         | 14,749         | 0.09              | 24.69              |
| Bolivia, Plurinational State of   | 2,401          | 2,704          | 2,051          | 802            | 549            | 0.00              | -31.55             |
| Brazil                            | 37,098         | 38,629         | 40,869         | 37,177         | 41,789         | 0.27              | 12.41              |
| Chile                             | 2,683          | 3,596          | 3,695          | 5,575          | 5,502          | 0.04              | -1.31              |
| Colombia                          | 3,393          | 3,660          | 2,756          | 3,579          | 4,292          | 0.03              | 19.92              |
| Ecuador                           | 890            | 797            | 671            | 791            | 1,422          | 0.01              | 79.77              |
| Falkland Islands (Malvinas)       | 43             | 647            | 35             | 24             | 55             | 0.00              | 129.17             |
| French Guiana                     | 16             | 2              | 1              | 17             | 18             | 0.00              | 5.88               |
| Guyana                            | 263            | 75             | 23             | 141            | 42             | 0.00              | -70.21             |
| Paraguay                          | 116            | 141            | 135            | 323            | 1,068          | 0.01              | 230.65             |
| Peru                              | 1,620          | 1,384          | 1,001          | 1,402          | 1,734          | 0.01              | 23.68              |
| Suriname                          |                |                |                |                | 298            | 0.00              |                    |
| Uruguay                           | 1,244          | 1,000          | 1,318          | 1,857          | 2,171          | 0.01              | 16.91              |
| Venezuela, Bolivarian Republic of | 1,657          | 2,434          | 1,396          | 1,743          | 1,913          | 0.01              | 9.75               |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>316,140</b> | <b>371,741</b> | <b>382,936</b> | <b>408,021</b> | <b>484,488</b> | <b>3.11</b>       | <b>18.74</b>       |
| <b>NORTH-EAST ASIA</b>            | <b>205,016</b> | <b>253,281</b> | <b>272,453</b> | <b>290,514</b> | <b>348,136</b> | <b>2.23</b>       | <b>19.83</b>       |
| China                             | 66,094         | 73,852         | 85,707         | 108,427        | 142,294        | 0.91              | 31.23              |

## POLAND

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Hong Kong (China)                      | 8,137             | 10,111            | 10,071            | 12,308            | 16,529            | 0.11              | 34.29              |
| Japan                                  | 76,459            | 98,201            | 98,755            | 103,377           | 123,470           | 0.79              | 19.44              |
| Korea, Democratic People's Republic of | 20,892            | 7,425             | 4,991             | 276               | 593               | 0.00              | 114.86             |
| Korea, Republic of                     | 25,312            | 54,492            | 61,826            | 54,739            | 53,296            | 0.34              | -2.64              |
| Macao (China)                          | 125               | 317               | 371               | 493               | 367               | 0.00              | -25.56             |
| Mongolia                               | 3,252             | 2,613             | 3,552             | 1,684             | 1,137             | 0.01              | -32.48             |
| Taiwan Province of China               | 4,745             | 6,270             | 7,180             | 9,210             | 10,450            | 0.07              | 13.46              |
| <b>SOUTH-EAST ASIA</b>                 | <b>41,565</b>     | <b>44,062</b>     | <b>38,143</b>     | <b>42,831</b>     | <b>48,764</b>     | <b>0.31</b>       | <b>13.85</b>       |
| Brunei Darussalam                      | 55                | 109               | 65                | 37                | 58                | 0.00              | 56.76              |
| Cambodia                               | 32                | 6                 | 43                | 101               | 110               | 0.00              | 8.91               |
| Indonesia                              | 5,727             | 6,469             | 5,451             | 5,199             | 8,395             | 0.05              | 61.47              |
| Lao People's Democratic Republic       | 371               | 70                | 96                | 231               | 324               | 0.00              | 40.26              |
| Malaysia                               | 7,382             | 6,621             | 7,828             | 7,375             | 7,639             | 0.05              | 3.58               |
| Myanmar                                | 458               | 130               | 63                | 68                | 103               | 0.00              | 51.47              |
| Philippines                            | 3,569             | 4,789             | 4,520             | 5,492             | 7,923             | 0.05              | 44.26              |
| Singapore                              | 12,100            | 13,035            | 9,916             | 12,420            | 10,932            | 0.07              | -11.98             |
| Thailand                               | 5,977             | 6,538             | 5,770             | 7,667             | 8,448             | 0.05              | 10.19              |
| Timor-Leste                            | 4                 | 142               | 3                 | 31                | 97                | 0.00              | 212.90             |
| Viet Nam                               | 5,890             | 6,153             | 4,388             | 4,210             | 4,735             | 0.03              | 12.47              |
| <b>AUSTRALASIA</b>                     | <b>69,158</b>     | <b>73,910</b>     | <b>71,858</b>     | <b>74,204</b>     | <b>86,935</b>     | <b>0.56</b>       | <b>17.16</b>       |
| Australia                              | 62,359            | 66,921            | 64,585            | 66,914            | 78,447            | 0.50              | 17.24              |
| New Zealand                            | 6,799             | 6,989             | 7,273             | 7,290             | 8,488             | 0.05              | 16.43              |
| <b>MELANESIA</b>                       | <b>336</b>        | <b>433</b>        | <b>326</b>        | <b>320</b>        | <b>346</b>        | <b>0.00</b>       | <b>8.13</b>        |
| Fiji                                   | 150               | 215               | 167               | 176               | 65                | 0.00              | -63.07             |
| New Caledonia                          | 146               | 209               | 129               | 29                | 88                | 0.00              | 203.45             |
| Papua New Guinea                       | 40                | 9                 | 30                | 115               | 193               | 0.00              | 67.83              |
| <b>MICRONESIA</b>                      | <b>7</b>          | <b>18</b>         | <b>34</b>         | <b>51</b>         | <b>44</b>         | <b>0.00</b>       | <b>-13.73</b>      |
| Guam                                   | 4                 | 5                 | 4                 | 9                 | 28                | 0.00              | 211.11             |
| Micronesia, Federated States of        | 3                 | 13                | 30                | 36                | 16                | 0.00              | -55.56             |
| Nauru                                  |                   |                   |                   | 6                 |                   |                   |                    |
| <b>POLYNESIA</b>                       | <b>58</b>         | <b>37</b>         | <b>122</b>        | <b>101</b>        | <b>263</b>        | <b>0.00</b>       | <b>160.40</b>      |
| American Samoa                         | 7                 |                   |                   |                   | 52                | 0.00              |                    |
| French Polynesia                       | 51                | 37                | 122               | 98                | 198               | 0.00              | 102.04             |
| Pitcairn                               |                   |                   |                   |                   | 2                 | 0.00              |                    |
| Tonga                                  |                   |                   |                   | 3                 | 11                | 0.00              | 266.67             |
| <b>EUROPE</b>                          | <b>10,633,849</b> | <b>11,104,507</b> | <b>11,552,874</b> | <b>12,323,248</b> | <b>13,867,387</b> | <b>89.01</b>      | <b>12.53</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>2,115,244</b>  | <b>2,336,037</b>  | <b>2,340,094</b>  | <b>2,266,065</b>  | <b>2,600,093</b>  | <b>16.69</b>      | <b>14.74</b>       |
| Armenia                                | 9,124             | 10,915            | 8,320             | 5,084             | 3,429             | 0.02              | -32.55             |
| Azerbaijan                             | 2,694             | 4,818             | 3,275             | 3,395             | 3,430             | 0.02              | 1.03               |
| Belarus                                | 238,604           | 283,592           | 305,903           | 276,126           | 250,127           | 1.61              | -9.42              |
| Bulgaria                               | 38,530            | 33,909            | 30,254            | 29,998            | 32,051            | 0.21              | 6.84               |
| Czech Republic                         | 189,133           | 177,932           | 184,857           | 200,714           | 216,982           | 1.39              | 8.11               |
| Estonia                                | 47,396            | 49,667            | 56,761            | 62,114            | 63,354            | 0.41              | 2.00               |
| Georgia                                | 6,266             | 7,753             | 8,358             | 9,677             | 12,180            | 0.08              | 25.87              |
| Hungary                                | 123,885           | 127,793           | 144,047           | 132,530           | 153,955           | 0.99              | 16.17              |
| Kazakhstan                             | 10,688            | 10,842            | 11,372            | 9,848             | 14,122            | 0.09              | 43.40              |
| Kyrgyzstan                             | 1,603             | 973               | 1,129             | 765               | 732               | 0.00              | -4.31              |
| Latvia                                 | 73,418            | 80,439            | 91,817            | 90,446            | 89,236            | 0.57              | -1.34              |
| Lithuania                              | 149,516           | 156,601           | 172,801           | 196,075           | 203,648           | 1.31              | 3.86               |
| Moldova, Republic of                   | 7,772             | 8,314             | 7,420             | 10,993            | 13,478            | 0.09              | 22.61              |
| Romania                                | 75,598            | 77,561            | 87,105            | 86,633            | 94,228            | 0.60              | 8.77               |
| Russian Federation                     | 622,810           | 649,653           | 560,238           | 375,482           | 370,896           | 2.38              | -1.22              |
| Slovakia                               | 122,817           | 127,045           | 111,147           | 125,357           | 149,914           | 0.96              | 19.59              |
| Tajikistan                             | 587               | 609               | 601               | 332               | 817               | 0.01              | 146.08             |
| Turkmenistan                           | 271               | 115               | 173               | 266               | 548               | 0.00              | 106.02             |



## POLAND

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Ukraine                                   | 389,880          | 524,027          | 551,200          | 646,272          | 924,205          | 5.93              | 43.01              |
| Uzbekistan                                | 4,652            | 3,479            | 3,316            | 3,958            | 2,761            | 0.02              | -30.24             |
| <b>NORTHERN EUROPE</b>                    | <b>1,926,102</b> | <b>1,962,193</b> | <b>2,022,472</b> | <b>2,335,808</b> | <b>2,633,399</b> | <b>16.90</b>      | <b>12.74</b>       |
| Denmark                                   | 202,961          | 194,219          | 188,123          | 214,073          | 226,207          | 1.45              | 5.67               |
| Finland                                   | 128,060          | 122,077          | 136,963          | 145,914          | 152,601          | 0.98              | 4.58               |
| Iceland                                   | 5,911            | 6,648            | 8,779            | 9,142            | 17,910           | 0.11              | 95.91              |
| Ireland                                   | 163,073          | 98,312           | 93,729           | 114,281          | 136,461          | 0.88              | 19.41              |
| Norway                                    | 342,015          | 400,101          | 445,073          | 524,447          | 523,157          | 3.36              | -0.25              |
| Sweden                                    | 261,647          | 292,044          | 323,195          | 376,514          | 444,526          | 2.85              | 18.06              |
| United Kingdom                            | 822,435          | 848,792          | 826,610          | 951,437          | 1,132,359        | 7.27              | 19.02              |
| Other countries of Northern Europe        |                  |                  |                  |                  | 178              | 0.00              |                    |
| <b>SOUTHERN EUROPE</b>                    | <b>981,454</b>   | <b>943,017</b>   | <b>1,025,723</b> | <b>1,130,492</b> | <b>1,316,856</b> | <b>8.45</b>       | <b>16.49</b>       |
| Albania                                   | 4,546            | 6,835            | 5,373            | 5,440            | 3,238            | 0.02              | -40.48             |
| Andorra                                   | 632              | 687              | 746              | 884              | 576              | 0.00              | -34.84             |
| Bosnia and Herzegovina                    | 4,095            | 3,044            | 3,406            | 4,630            | 4,530            | 0.03              | -2.16              |
| Croatia                                   | 29,322           | 22,191           | 24,357           | 29,861           | 37,078           | 0.24              | 24.17              |
| Gibraltar                                 | 186              | 187              | 101              | 245              | 246              | 0.00              | 0.41               |
| Greece                                    | 36,866           | 29,900           | 39,566           | 50,972           | 66,668           | 0.43              | 30.79              |
| Holy See                                  |                  | 353              | 484              | 313              | 183              | 0.00              | -41.53             |
| Italy                                     | 484,326          | 476,444          | 498,142          | 529,826          | 617,295          | 3.96              | 16.51              |
| Malta                                     | 5,238            | 4,143            | 7,255            | 7,855            | 14,780           | 0.09              | 88.16              |
| Montenegro                                | 1,202            | 1,305            | 2,087            | 1,702            | 2,214            | 0.01              | 30.08              |
| Portugal                                  | 57,890           | 45,927           | 51,940           | 61,360           | 67,623           | 0.43              | 10.21              |
| San Marino                                | 48               | 606              | 118              | 325              | 145              | 0.00              | -55.38             |
| Serbia                                    | 13,457           | 15,860           | 19,810           | 24,342           | 24,197           | 0.16              | -0.60              |
| Slovenia                                  | 21,950           | 22,073           | 23,864           | 28,518           | 34,106           | 0.22              | 19.59              |
| Spain                                     | 319,562          | 311,489          | 344,720          | 380,440          | 437,679          | 2.81              | 15.05              |
| The Former Yugoslav Republic of Macedonia | 2,134            | 1,973            | 3,519            | 3,424            | 5,816            | 0.04              | 69.86              |
| Other countries of Southern Europe        |                  |                  | 235              | 355              | 482              | 0.00              | 35.77              |
| <b>WESTERN EUROPE</b>                     | <b>5,253,697</b> | <b>5,497,885</b> | <b>5,763,597</b> | <b>6,170,644</b> | <b>6,818,539</b> | <b>43.77</b>      | <b>10.50</b>       |
| Austria                                   | 122,456          | 124,406          | 125,534          | 128,359          | 138,376          | 0.89              | 7.80               |
| Belgium                                   | 130,282          | 134,199          | 145,550          | 170,314          | 176,195          | 1.13              | 3.45               |
| France                                    | 397,709          | 403,687          | 422,794          | 451,889          | 509,523          | 3.27              | 12.75              |
| Germany                                   | 4,287,737        | 4,485,153        | 4,681,844        | 5,006,732        | 5,552,587        | 35.64             | 10.90              |
| Liechtenstein                             | 452              | 699              | 770              | 947              | 1,081            | 0.01              | 14.15              |
| Luxembourg                                | 7,270            | 7,256            | 8,828            | 8,675            | 9,425            | 0.06              | 8.65               |
| Monaco                                    | 493              | 376              | 576              | 673              | 487              | 0.00              | -27.64             |
| Netherlands                               | 227,623          | 254,496          | 283,705          | 294,553          | 315,537          | 2.03              | 7.12               |
| Switzerland                               | 79,675           | 87,613           | 93,996           | 108,502          | 115,328          | 0.74              | 6.29               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>357,352</b>   | <b>365,375</b>   | <b>400,988</b>   | <b>420,239</b>   | <b>498,500</b>   | <b>3.20</b>       | <b>18.62</b>       |
| Cyprus                                    | 5,754            | 5,660            | 7,976            | 7,916            | 9,029            | 0.06              | 14.06              |
| Israel                                    | 294,459          | 294,619          | 332,457          | 336,099          | 411,276          | 2.64              | 22.37              |
| Turkey                                    | 57,139           | 65,096           | 60,555           | 76,224           | 78,195           | 0.50              | 2.59               |
| <b>MIDDLE EAST</b>                        | <b>42,596</b>    | <b>40,659</b>    | <b>46,298</b>    | <b>56,698</b>    | <b>66,204</b>    | <b>0.42</b>       | <b>16.77</b>       |
| Bahrain                                   | 825              | 381              | 1,076            | 384              | 420              | 0.00              | 9.38               |
| Egypt                                     | 7,848            | 9,272            | 8,700            | 9,834            | 10,082           | 0.06              | 2.52               |
| Iraq                                      | 1,810            | 1,996            | 3,295            | 3,183            | 5,183            | 0.03              | 62.83              |
| Jordan                                    | 943              | 1,258            | 1,700            | 2,578            | 3,039            | 0.02              | 17.88              |
| Kuwait                                    | 1,602            | 2,225            | 3,314            | 3,733            | 5,737            | 0.04              | 53.68              |
| Lebanon                                   | 1,694            | 2,593            | 2,996            | 2,968            | 5,543            | 0.04              | 86.76              |
| Libya                                     | 1,602            | 3,975            | 2,914            | 2,111            | 2,300            | 0.01              | 8.95               |
| Oman                                      | 532              | 396              | 514              | 857              | 721              | 0.00              | -15.87             |
| Qatar                                     | 9,953            | 1,762            | 2,200            | 2,960            | 3,845            | 0.02              | 29.90              |
| Saudi Arabia                              | 9,277            | 8,804            | 8,060            | 9,441            | 12,474           | 0.08              | 32.13              |
| State of Palestine                        |                  |                  | 158              | 1,327            | 195              | 0.00              | -85.31             |

## POLAND

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                              | 2012          | 2013           | 2014          | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|----------------|---------------|----------------|----------------|-------------------|--------------------|
| Syrian Arab Republic         | 1,355         | 1,269          | 1,027         | 1,519          | 1,916          | 0.01              | 26.14              |
| United Arab Emirates         | 4,852         | 6,625          | 10,084        | 15,400         | 14,291         | 0.09              | -7.20              |
| Yemen                        | 303           | 103            | 260           | 403            | 458            | 0.00              | 13.65              |
| <b>SOUTH ASIA</b>            | <b>54,589</b> | <b>59,172</b>  | <b>74,366</b> | <b>77,239</b>  | <b>87,332</b>  | <b>0.56</b>       | <b>13.07</b>       |
| Afghanistan                  | 7,597         | 8,206          | 6,874         | 6,673          | 3,814          | 0.02              | -42.84             |
| Bangladesh                   | 2,830         | 3,747          | 2,628         | 1,258          | 1,529          | 0.01              | 21.54              |
| Bhutan                       | 37            | 154            | 544           | 634            | 123            | 0.00              | -80.60             |
| India                        | 34,304        | 38,067         | 52,187        | 54,520         | 65,818         | 0.42              | 20.72              |
| Iran, Islamic Republic of    | 6,055         | 4,976          | 7,657         | 8,209          | 9,975          | 0.06              | 21.51              |
| Maldives                     | 79            | 6              | 44            | 150            | 132            | 0.00              | -12.00             |
| Nepal                        | 626           | 1,789          | 966           | 1,029          | 794            | 0.01              | -22.84             |
| Pakistan                     | 2,671         | 1,865          | 2,643         | 4,163          | 3,887          | 0.02              | -6.63              |
| Sri Lanka                    | 390           | 362            | 823           | 603            | 1,260          | 0.01              | 108.96             |
| <b>NOT SPECIFIED</b>         | <b>81,072</b> | <b>103,998</b> | <b>85,724</b> | <b>124,561</b> | <b>152,972</b> | <b>0.98</b>       | <b>22.81</b>       |
| Other countries of the World | 81,072        | 103,998        | 85724         | 124561         | 152972         | 0.98              | 22.81              |

## PORTUGAL

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  |     | 2012             | 2013             | 2014             | 2015             | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----|------------------|------------------|------------------|------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>7,043,478</b> | <b>7,630,090</b> | <b>8,575,770</b> | <b>9,389,747</b> | <b>10,525,496</b> | <b>100.00</b>     | <b>12.10</b>       |
| <b>AFRICA</b>                          |     | <b>95,137</b>    | <b>119,321</b>   | <b>144,403</b>   | <b>138,668</b>   | <b>138,993</b>    | <b>1.32</b>       | <b>0.23</b>        |
| <b>SOUTHERN AFRICA</b>                 |     | <b>9,276</b>     | <b>9,521</b>     | <b>10,010</b>    | <b>12,865</b>    | <b>11,768</b>     | <b>0.11</b>       | <b>-8.53</b>       |
| South Africa                           |     | 9,276            | 9,521            | 10,010           | 12,865           | 11,768            | 0.11              | -8.53              |
| <b>OTHER AFRICA</b>                    |     | <b>85,861</b>    | <b>109,800</b>   | <b>134,393</b>   | <b>125,803</b>   | <b>127,225</b>    | <b>1.21</b>       | <b>1.13</b>        |
| Other countries of Africa              |     | 85,861           | 109,800          | 134,393          | 125,803          | 127,225           | 1.21              | 1.13               |
| <b>AMERICAS</b>                        |     | <b>933,643</b>   | <b>1,017,301</b> | <b>1,123,712</b> | <b>1,178,699</b> | <b>1,388,786</b>  | <b>13.19</b>      | <b>17.82</b>       |
| <b>NORTH AMERICA</b>                   |     | <b>384,735</b>   | <b>429,515</b>   | <b>469,917</b>   | <b>553,569</b>   | <b>662,630</b>    | <b>6.30</b>       | <b>19.70</b>       |
| Canada                                 |     | 95,000           | 105,927          | 124,840          | 145,914          | 176,424           | 1.68              | 20.91              |
| United States of America               |     | 289,735          | 323,588          | 345,077          | 407,655          | 486,206           | 4.62              | 19.27              |
| <b>SOUTH AMERICA</b>                   |     | <b>472,061</b>   | <b>498,964</b>   | <b>555,393</b>   | <b>526,808</b>   | <b>600,895</b>    | <b>5.71</b>       | <b>14.06</b>       |
| Brazil                                 |     | 472,061          | 498,964          | 555,393          | 526,808          | 600,895           | 5.71              | 14.06              |
| <b>OTHER AMERICAS</b>                  |     | <b>76,847</b>    | <b>88,822</b>    | <b>98,402</b>    | <b>98,322</b>    | <b>125,261</b>    | <b>1.19</b>       | <b>27.40</b>       |
| Other countries of the Americas        |     | 76,847           | 88,822           | 98,402           | 98,322           | 125,261           | 1.19              | 27.40              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>293,323</b>   | <b>404,495</b>   | <b>512,466</b>   | <b>604,317</b>   | <b>712,085</b>    | <b>6.77</b>       | <b>17.83</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>150,282</b>   | <b>191,599</b>   | <b>255,522</b>   | <b>318,281</b>   | <b>387,563</b>    | <b>3.68</b>       | <b>21.77</b>       |
| China                                  |     | 51,602           | 73,036           | 108,975          | 149,142          | 177,711           | 1.69              | 19.16              |
| Japan                                  |     | 63,788           | 78,364           | 82,842           | 87,346           | 106,447           | 1.01              | 21.87              |
| Korea, Republic of                     |     | 34,892           | 40,199           | 63,705           | 81,793           | 103,405           | 0.98              | 26.42              |
| <b>AUSTRALASIA</b>                     |     | <b>35,987</b>    | <b>42,236</b>    | <b>46,107</b>    | <b>54,040</b>    | <b>63,846</b>     | <b>0.61</b>       | <b>18.15</b>       |
| Australia                              |     | 35,987           | 42,236           | 46,107           | 54,040           | 63,846            | 0.61              | 18.15              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>107,054</b>   | <b>170,660</b>   | <b>210,837</b>   | <b>231,996</b>   | <b>260,676</b>    | <b>2.48</b>       | <b>12.36</b>       |
| Other countries of Asia                |     | 98,387           | 133,056          | 162,768          | 193,874          | 227,092           | 2.16              | 17.13              |
| Other countries of Oceania             |     | 8,667            | 37,604           | 48,069           | 38,122           | 33,584            | 0.32              | -11.90             |
| <b>EUROPE</b>                          |     | <b>5,721,375</b> | <b>6,088,973</b> | <b>6,795,189</b> | <b>7,468,063</b> | <b>8,285,632</b>  | <b>78.72</b>      | <b>10.95</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>288,133</b>   | <b>325,105</b>   | <b>325,871</b>   | <b>332,313</b>   | <b>354,441</b>    | <b>3.37</b>       | <b>6.66</b>        |
| Bulgaria                               |     | 8,213            | 8,819            | 10,534           | 12,381           | 15,986            | 0.15              | 29.12              |
| Hungary                                |     | 19,027           | 19,056           | 21,547           | 26,844           | 29,033            | 0.28              | 8.15               |
| Poland                                 |     | 99,158           | 112,309          | 125,262          | 163,614          | 185,539           | 1.76              | 13.40              |
| Romania                                |     | 27,020           | 30,387           | 31,308           | 39,476           | 39,596            | 0.38              | 0.30               |
| USSR (former)                          |     | 134,715          | 154,534          | 137,220          | 89,998           | 84,287            | 0.80              | -6.35              |
| <b>NORTHERN EUROPE</b>                 |     | <b>1,610,067</b> | <b>1,743,234</b> | <b>1,937,435</b> | <b>2,108,922</b> | <b>2,300,007</b>  | <b>21.85</b>      | <b>9.06</b>        |
| Denmark                                |     | 78,833           | 84,522           | 87,787           | 88,099           | 103,362           | 0.98              | 17.32              |
| Finland                                |     | 57,282           | 61,168           | 60,174           | 59,805           | 60,226            | 0.57              | 0.70               |
| Iceland                                |     | 4,090            | 2,371            | 4,180            | 4,623            | 4,851             | 0.05              | 4.93               |
| Ireland                                |     | 174,430          | 189,642          | 208,242          | 225,673          | 251,527           | 2.39              | 11.46              |
| Norway                                 |     | 68,913           | 79,485           | 73,217           | 72,302           | 66,404            | 0.63              | -8.16              |
| Sweden                                 |     | 95,346           | 105,554          | 123,689          | 131,710          | 135,434           | 1.29              | 2.83               |
| United Kingdom                         |     | 1,131,173        | 1,220,492        | 1,380,146        | 1,526,710        | 1,678,203         | 15.94             | 9.92               |
| <b>SOUTHERN EUROPE</b>                 |     | <b>1,510,420</b> | <b>1,521,419</b> | <b>1,729,958</b> | <b>1,885,665</b> | <b>2,057,783</b>  | <b>19.55</b>      | <b>9.13</b>        |
| Greece                                 |     | 17,852           | 12,796           | 16,240           | 15,590           | 19,352            | 0.18              | 24.13              |
| Italy                                  |     | 334,539          | 307,639          | 337,915          | 403,110          | 451,766           | 4.29              | 12.07              |
| Spain                                  |     | 1,158,029        | 1,200,984        | 1,375,803        | 1,466,965        | 1,586,665         | 15.07             | 8.16               |
| <b>WESTERN EUROPE</b>                  |     | <b>2,149,338</b> | <b>2,360,088</b> | <b>2,650,193</b> | <b>2,975,105</b> | <b>3,388,037</b>  | <b>32.19</b>      | <b>13.88</b>       |
| Austria                                |     | 83,285           | 71,996           | 76,437           | 81,344           | 97,904            | 0.93              | 20.36              |
| Belgium                                |     | 158,116          | 160,654          | 199,465          | 219,855          | 240,273           | 2.28              | 9.29               |
| France                                 |     | 695,242          | 784,278          | 942,943          | 1,074,771        | 1,256,351         | 11.94             | 16.89              |
| Germany                                |     | 714,182          | 802,543          | 874,226          | 983,120          | 1,077,211         | 10.23             | 9.57               |
| Luxembourg                             |     | 14,450           | 17,553           | 20,910           | 23,111           | 27,173            | 0.26              | 17.58              |
| Netherlands                            |     | 355,166          | 380,809          | 378,052          | 406,313          | 469,066           | 4.46              | 15.44              |
| Switzerland                            |     | 128,897          | 142,255          | 158,160          | 186,591          | 220,059           | 2.09              | 17.94              |
| <b>EAST MEDITERRANEAN EUROPE</b>       |     | <b>14,390</b>    | <b>18,996</b>    | <b>19,866</b>    | <b>26,934</b>    | <b>32,490</b>     | <b>0.31</b>       | <b>20.63</b>       |
| Turkey                                 |     | 14,390           | 18,996           | 19,866           | 26,934           | 32,490            | 0.31              | 20.63              |
| <b>OTHER EUROPE</b>                    |     | <b>149,027</b>   | <b>120,131</b>   | <b>131,866</b>   | <b>139,124</b>   | <b>152,874</b>    | <b>1.45</b>       | <b>9.88</b>        |
| Other countries of Europe              |     | 149,027          | 120,131          | 131,866          | 139,124          | 152,874           | 1.45              | 9.88               |

## PORTUGAL

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  |     | 2012             | 2013             | 2014             | 2015             | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----|------------------|------------------|------------------|------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>7,503,252</b> | <b>8,096,941</b> | <b>9,091,917</b> | <b>9,957,456</b> | <b>11,223,366</b> | <b>100.00</b>     | <b>12.71</b>       |
| <b>AFRICA</b>                          |     | <b>96,330</b>    | <b>121,335</b>   | <b>146,205</b>   | <b>140,527</b>   | <b>141,520</b>    | <b>1.26</b>       | <b>0.71</b>        |
| <b>SOUTHERN AFRICA</b>                 |     | <b>9,522</b>     | <b>9,774</b>     | <b>10,192</b>    | <b>13,085</b>    | <b>12,176</b>     | <b>0.11</b>       | <b>-6.95</b>       |
| South Africa                           |     | 9,522            | 9,774            | 10,192           | 13,085           | 12,176            | 0.11              | -6.95              |
| <b>OTHER AFRICA</b>                    |     | <b>86,808</b>    | <b>111,561</b>   | <b>136,013</b>   | <b>127,442</b>   | <b>129,344</b>    | <b>1.15</b>       | <b>1.49</b>        |
| Other countries of Africa              |     | 86,808           | 111,561          | 136,013          | 127,442          | 129,344           | 1.15              | 1.49               |
| <b>AMERICAS</b>                        |     | <b>946,990</b>   | <b>1,029,242</b> | <b>1,137,707</b> | <b>1,191,557</b> | <b>1,404,137</b>  | <b>12.51</b>      | <b>17.84</b>       |
| <b>NORTH AMERICA</b>                   |     | <b>389,313</b>   | <b>434,279</b>   | <b>476,084</b>   | <b>558,938</b>   | <b>668,870</b>    | <b>5.96</b>       | <b>19.67</b>       |
| Canada                                 |     | 97,289           | 108,410          | 128,187          | 148,506          | 179,572           | 1.60              | 20.92              |
| United States of America               |     | 292,024          | 325,869          | 347,897          | 410,432          | 489,298           | 4.36              | 19.22              |
| <b>SOUTH AMERICA</b>                   |     | <b>479,115</b>   | <b>504,473</b>   | <b>561,564</b>   | <b>532,664</b>   | <b>607,599</b>    | <b>5.41</b>       | <b>14.07</b>       |
| Brazil                                 |     | 479,115          | 504,473          | 561,564          | 532,664          | 607,599           | 5.41              | 14.07              |
| <b>OTHER AMERICAS</b>                  |     | <b>78,562</b>    | <b>90,490</b>    | <b>100,059</b>   | <b>99,955</b>    | <b>127,668</b>    | <b>1.14</b>       | <b>27.73</b>       |
| Other countries of the Americas        |     | 78,562           | 90,490           | 100,059          | 99,955           | 127,668           | 1.14              | 27.73              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>301,056</b>   | <b>412,305</b>   | <b>520,940</b>   | <b>611,132</b>   | <b>720,670</b>    | <b>6.42</b>       | <b>17.92</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>151,600</b>   | <b>192,762</b>   | <b>256,797</b>   | <b>319,350</b>   | <b>388,783</b>    | <b>3.46</b>       | <b>21.74</b>       |
| China                                  |     | 51,932           | 73,639           | 109,456          | 149,624          | 178,269           | 1.59              | 19.14              |
| Japan                                  |     | 64,578           | 78,797           | 83,374           | 87,682           | 106,830           | 0.95              | 21.84              |
| Korea, Republic of                     |     | 35,090           | 40,326           | 63,967           | 82,044           | 103,684           | 0.92              | 26.38              |
| <b>AUSTRALASIA</b>                     |     | <b>39,382</b>    | <b>45,740</b>    | <b>50,010</b>    | <b>56,738</b>    | <b>67,043</b>     | <b>0.60</b>       | <b>18.16</b>       |
| Australia                              |     | 39,382           | 45,740           | 50,010           | 56,738           | 67,043            | 0.60              | 18.16              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>110,074</b>   | <b>173,803</b>   | <b>214,133</b>   | <b>235,044</b>   | <b>264,844</b>    | <b>2.36</b>       | <b>12.68</b>       |
| Other countries of Asia                |     | 100,100          | 134,717          | 164,351          | 195,423          | 229,620           | 2.05              | 17.50              |
| Other countries of Oceania             |     | 9,974            | 39,086           | 49,782           | 39,621           | 35,224            | 0.31              | -11.10             |
| <b>EUROPE</b>                          |     | <b>6,158,876</b> | <b>6,534,059</b> | <b>7,287,065</b> | <b>8,014,240</b> | <b>8,957,039</b>  | <b>79.81</b>      | <b>11.76</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>296,495</b>   | <b>333,779</b>   | <b>334,300</b>   | <b>342,690</b>   | <b>365,564</b>    | <b>3.26</b>       | <b>6.67</b>        |
| Bulgaria                               |     | 8,473            | 9,116            | 10,851           | 12,677           | 16,332            | 0.15              | 28.83              |
| Hungary                                |     | 19,655           | 19,997           | 22,147           | 27,626           | 29,909            | 0.27              | 8.26               |
| Poland                                 |     | 104,807          | 117,773          | 130,636          | 171,043          | 192,979           | 1.72              | 12.82              |
| Romania                                |     | 27,976           | 31,242           | 32,115           | 40,169           | 40,799            | 0.36              | 1.57               |
| USSR (former)                          |     | 135,584          | 155,651          | 138,551          | 91,175           | 85,545            | 0.76              | -6.17              |
| <b>NORTHERN EUROPE</b>                 |     | <b>1,652,120</b> | <b>1,791,078</b> | <b>1,984,878</b> | <b>2,155,309</b> | <b>2,360,696</b>  | <b>21.03</b>      | <b>9.53</b>        |
| Denmark                                |     | 81,984           | 87,853           | 90,467           | 90,778           | 106,465           | 0.95              | 17.28              |
| Finland                                |     | 58,842           | 62,875           | 61,744           | 61,452           | 62,024            | 0.55              | 0.93               |
| Iceland                                |     | 4,115            | 2,375            | 4,221            | 4,642            | 4,922             | 0.04              | 6.03               |
| Ireland                                |     | 176,895          | 192,669          | 211,044          | 228,527          | 255,582           | 2.28              | 11.84              |
| Norway                                 |     | 70,229           | 80,643           | 74,281           | 73,394           | 67,662            | 0.60              | -7.81              |
| Sweden                                 |     | 97,579           | 108,484          | 126,566          | 134,714          | 139,382           | 1.24              | 3.47               |
| United Kingdom                         |     | 1,162,476        | 1,256,179        | 1,416,555        | 1,561,802        | 1,724,659         | 15.37             | 10.43              |
| <b>SOUTHERN EUROPE</b>                 |     | <b>1,623,828</b> | <b>1,635,910</b> | <b>1,850,543</b> | <b>2,012,528</b> | <b>2,215,027</b>  | <b>19.74</b>      | <b>10.06</b>       |
| Greece                                 |     | 18,027           | 13,573           | 16,599           | 15,938           | 19,986            | 0.18              | 25.40              |
| Italy                                  |     | 350,167          | 321,835          | 353,607          | 419,337          | 475,088           | 4.23              | 13.30              |
| Spain                                  |     | 1,255,634        | 1,300,502        | 1,480,337        | 1,577,253        | 1,719,953         | 15.32             | 9.05               |
| <b>WESTERN EUROPE</b>                  |     | <b>2,415,414</b> | <b>2,626,760</b> | <b>2,959,128</b> | <b>3,330,153</b> | <b>3,821,076</b>  | <b>34.05</b>      | <b>14.74</b>       |
| Austria                                |     | 87,454           | 76,509           | 80,983           | 86,105           | 104,206           | 0.93              | 21.02              |
| Belgium                                |     | 175,004          | 176,137          | 217,079          | 238,143          | 261,958           | 2.33              | 10.00              |
| France                                 |     | 826,798          | 911,957          | 1,104,695        | 1,256,928        | 1,470,253         | 13.10             | 16.97              |
| Germany                                |     | 770,115          | 863,799          | 943,446          | 1,066,436        | 1,181,367         | 10.53             | 10.78              |
| Luxembourg                             |     | 15,109           | 18,149           | 21,622           | 23,861           | 28,307            | 0.25              | 18.63              |
| Netherlands                            |     | 402,891          | 428,233          | 421,723          | 458,890          | 536,533           | 4.78              | 16.92              |
| Switzerland                            |     | 138,043          | 151,976          | 169,580          | 199,790          | 238,452           | 2.12              | 19.35              |
| <b>EAST MEDITERRANEAN EUROPE</b>       |     | <b>14,583</b>    | <b>19,313</b>    | <b>20,101</b>    | <b>27,145</b>    | <b>32,829</b>     | <b>0.29</b>       | <b>20.94</b>       |
| Turkey                                 |     | 14,583           | 19,313           | 20,101           | 27,145           | 32,829            | 0.29              | 20.94              |
| <b>OTHER EUROPE</b>                    |     | <b>156,436</b>   | <b>127,219</b>   | <b>138,115</b>   | <b>146,415</b>   | <b>161,847</b>    | <b>1.44</b>       | <b>10.54</b>       |
| Other countries of Europe              |     | 156,436          | 127,219          | 138,115          | 146,415          | 161,847           | 1.44              | 10.54              |

## PORTUGAL

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  |     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>27,256,580</b> | <b>29,359,790</b> | <b>32,095,414</b> | <b>34,367,851</b> | <b>38,276,198</b> | <b>100.00</b>     | <b>11.37</b>       |
| <b>AFRICA</b>                          |     | <b>338,084</b>    | <b>419,500</b>    | <b>543,234</b>    | <b>495,749</b>    | <b>449,546</b>    | <b>1.17</b>       | <b>-9.32</b>       |
| <b>SOUTHERN AFRICA</b>                 |     | <b>25,908</b>     | <b>26,681</b>     | <b>27,485</b>     | <b>35,163</b>     | <b>31,960</b>     | <b>0.08</b>       | <b>-9.11</b>       |
| South Africa                           |     | 25,908            | 26,681            | 27,485            | 35,163            | 31,960            | 0.08              | -9.11              |
| <b>OTHER AFRICA</b>                    |     | <b>312,176</b>    | <b>392,819</b>    | <b>515,749</b>    | <b>460,586</b>    | <b>417,586</b>    | <b>1.09</b>       | <b>-9.34</b>       |
| Other countries of Africa              |     | 312,176           | 392,819           | 515,749           | 460,586           | 417,586           | 1.09              | -9.34              |
| <b>AMERICAS</b>                        |     | <b>2,273,438</b>  | <b>2,513,373</b>  | <b>2,771,870</b>  | <b>2,922,190</b>  | <b>3,454,767</b>  | <b>9.03</b>       | <b>18.23</b>       |
| <b>NORTH AMERICA</b>                   |     | <b>948,880</b>    | <b>1,085,680</b>  | <b>1,178,788</b>  | <b>1,388,104</b>  | <b>1,684,981</b>  | <b>4.40</b>       | <b>21.39</b>       |
| Canada                                 |     | 286,008           | 316,555           | 363,977           | 419,827           | 515,380           | 1.35              | 22.76              |
| United States of America               |     | 662,872           | 769,125           | 814,811           | 968,277           | 1,169,601         | 3.06              | 20.79              |
| <b>SOUTH AMERICA</b>                   |     | <b>1,139,398</b>  | <b>1,209,521</b>  | <b>1,361,484</b>  | <b>1,305,807</b>  | <b>1,483,768</b>  | <b>3.88</b>       | <b>13.63</b>       |
| Brazil                                 |     | 1,139,398         | 1,209,521         | 1,361,484         | 1,305,807         | 1,483,768         | 3.88              | 13.63              |
| <b>OTHER AMERICAS</b>                  |     | <b>185,160</b>    | <b>218,172</b>    | <b>231,598</b>    | <b>228,279</b>    | <b>286,018</b>    | <b>0.75</b>       | <b>25.29</b>       |
| Other countries of the Americas        |     | 185,160           | 218,172           | 231,598           | 228,279           | 286,018           | 0.75              | 25.29              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>637,694</b>    | <b>844,288</b>    | <b>1,049,933</b>  | <b>1,185,285</b>  | <b>1,389,142</b>  | <b>3.63</b>       | <b>17.20</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>276,771</b>    | <b>348,905</b>    | <b>453,344</b>    | <b>545,981</b>    | <b>649,973</b>    | <b>1.70</b>       | <b>19.05</b>       |
| China                                  |     | 101,363           | 142,976           | 208,789           | 270,065           | 307,065           | 0.80              | 13.70              |
| Japan                                  |     | 127,254           | 149,557           | 158,427           | 164,781           | 202,378           | 0.53              | 22.82              |
| Korea, Republic of                     |     | 48,154            | 56,372            | 86,128            | 111,135           | 140,530           | 0.37              | 26.45              |
| <b>AUSTRALASIA</b>                     |     | <b>89,244</b>     | <b>106,442</b>    | <b>114,746</b>    | <b>132,446</b>    | <b>153,236</b>    | <b>0.40</b>       | <b>15.70</b>       |
| Australia                              |     | 89,244            | 106,442           | 114,746           | 132,446           | 153,236           | 0.40              | 15.70              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>271,679</b>    | <b>388,941</b>    | <b>481,843</b>    | <b>506,858</b>    | <b>585,933</b>    | <b>1.53</b>       | <b>15.60</b>       |
| Other countries of Asia                |     | 239,642           | 294,842           | 367,841           | 427,435           | 519,766           | 1.36              | 21.60              |
| Other countries of Oceania             |     | 32,037            | 94,099            | 114,002           | 79,423            | 66,167            | 0.17              | -16.69             |
| <b>EUROPE</b>                          |     | <b>24,007,364</b> | <b>25,582,629</b> | <b>27,730,377</b> | <b>29,764,627</b> | <b>32,982,743</b> | <b>86.17</b>      | <b>10.81</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>1,098,295</b>  | <b>1,267,411</b>  | <b>1,248,597</b>  | <b>1,187,732</b>  | <b>1,299,771</b>  | <b>3.40</b>       | <b>9.43</b>        |
| Bulgaria                               |     | 27,648            | 29,978            | 37,405            | 35,282            | 47,207            | 0.12              | 33.80              |
| Hungary                                |     | 69,333            | 69,982            | 75,614            | 91,647            | 100,471           | 0.26              | 9.63               |
| Poland                                 |     | 392,070           | 458,778           | 500,986           | 613,460           | 736,086           | 1.92              | 19.99              |
| Romania                                |     | 98,843            | 116,009           | 117,844           | 135,616           | 136,784           | 0.36              | 0.86               |
| USSR (former)                          |     | 510,401           | 592,664           | 516,748           | 311,727           | 279,223           | 0.73              | -10.43             |
| <b>NORTHERN EUROPE</b>                 |     | <b>8,916,653</b>  | <b>9,722,457</b>  | <b>10,453,552</b> | <b>11,224,621</b> | <b>12,263,485</b> | <b>32.04</b>      | <b>9.26</b>        |
| Denmark                                |     | 397,075           | 420,736           | 427,674           | 415,699           | 495,267           | 1.29              | 19.14              |
| Finland                                |     | 310,769           | 326,107           | 305,850           | 313,459           | 313,296           | 0.82              | -0.05              |
| Iceland                                |     | 26,173            | 9,041             | 15,377            | 14,306            | 20,220            | 0.05              | 41.34              |
| Ireland                                |     | 991,997           | 1,088,906         | 1,160,573         | 1,219,893         | 1,355,281         | 3.54              | 11.10              |
| Norway                                 |     | 329,975           | 395,308           | 333,520           | 324,144           | 298,150           | 0.78              | -8.02              |
| Sweden                                 |     | 439,122           | 502,640           | 595,351           | 597,164           | 626,882           | 1.64              | 4.98               |
| United Kingdom                         |     | 6,421,542         | 6,979,719         | 7,615,207         | 8,339,956         | 9,154,389         | 23.92             | 9.77               |
| <b>SOUTHERN EUROPE</b>                 |     | <b>3,993,159</b>  | <b>3,936,573</b>  | <b>4,462,506</b>  | <b>4,747,047</b>  | <b>5,179,262</b>  | <b>13.53</b>      | <b>9.10</b>        |
| Greece                                 |     | 49,496            | 37,930            | 46,286            | 46,893            | 55,774            | 0.15              | 18.94              |
| Italy                                  |     | 867,038           | 799,607           | 863,637           | 1,040,522         | 1,161,298         | 3.03              | 11.61              |
| Spain                                  |     | 3,076,625         | 3,099,036         | 3,552,583         | 3,659,632         | 3,962,190         | 10.35             | 8.27               |
| <b>WESTERN EUROPE</b>                  |     | <b>9,455,535</b>  | <b>10,191,869</b> | <b>11,082,190</b> | <b>12,072,718</b> | <b>13,652,314</b> | <b>35.67</b>      | <b>13.08</b>       |
| Austria                                |     | 307,531           | 280,543           | 293,042           | 315,990           | 360,221           | 0.94              | 14.00              |
| Belgium                                |     | 605,980           | 621,127           | 742,594           | 807,683           | 883,599           | 2.31              | 9.40               |
| France                                 |     | 2,224,668         | 2,569,043         | 3,002,225         | 3,328,798         | 3,928,588         | 10.26             | 18.02              |
| Germany                                |     | 3,684,847         | 4,078,995         | 4,360,635         | 4,791,018         | 5,257,946         | 13.74             | 9.75               |
| Luxembourg                             |     | 54,617            | 67,173            | 78,719            | 85,032            | 99,595            | 0.26              | 17.13              |
| Netherlands                            |     | 2,137,313         | 2,085,943         | 2,064,993         | 2,114,314         | 2,396,713         | 6.26              | 13.36              |
| Switzerland                            |     | 440,579           | 489,045           | 539,982           | 629,883           | 725,652           | 1.90              | 15.20              |
| <b>EAST MEDITERRANEAN EUROPE</b>       |     | <b>35,903</b>     | <b>46,985</b>     | <b>48,725</b>     | <b>74,861</b>     | <b>83,432</b>     | <b>0.22</b>       | <b>11.45</b>       |
| Turkey                                 |     | 35,903            | 46,985            | 48,725            | 74,861            | 83,432            | 0.22              | 11.45              |
| <b>OTHER EUROPE</b>                    |     | <b>507,819</b>    | <b>417,334</b>    | <b>434,807</b>    | <b>457,648</b>    | <b>504,479</b>    | <b>1.32</b>       | <b>10.23</b>       |
| Other countries of Europe              |     | 507,819           | 417,334           | 434,807           | 457,648           | 504,479           | 1.32              | 10.23              |

## PORTUGAL

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>29,033,970</b> | <b>31,093,919</b> | <b>33,991,756</b> | <b>36,416,536</b> | <b>40,756,577</b> | <b>100.00</b>     | <b>11.92</b>       |
| <b>AFRICA</b>                          | <b>342,420</b>        | <b>425,356</b>    | <b>552,821</b>    | <b>505,848</b>    | <b>464,897</b>    | <b>1.14</b>       | <b>-8.10</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>26,371</b>         | <b>27,225</b>     | <b>27,800</b>     | <b>35,597</b>     | <b>35,799</b>     | <b>0.09</b>       | <b>0.57</b>        |
| South Africa                           | 26,371                | 27,225            | 27,800            | 35,597            | 35,799            | 0.09              | 0.57               |
| <b>OTHER AFRICA</b>                    | <b>316,049</b>        | <b>398,131</b>    | <b>525,021</b>    | <b>470,251</b>    | <b>429,098</b>    | <b>1.05</b>       | <b>-8.75</b>       |
| Other countries of Africa              | 316,049               | 398,131           | 525,021           | 470,251           | 429,098           | 1.05              | -8.75              |
| <b>AMERICAS</b>                        | <b>2,314,958</b>      | <b>2,544,713</b>  | <b>2,808,353</b>  | <b>2,958,841</b>  | <b>3,493,548</b>  | <b>8.57</b>       | <b>18.07</b>       |
| <b>NORTH AMERICA</b>                   | <b>960,788</b>        | <b>1,096,598</b>  | <b>1,192,214</b>  | <b>1,401,460</b>  | <b>1,698,706</b>  | <b>4.17</b>       | <b>21.21</b>       |
| Canada                                 | 291,668               | 322,531           | 370,708           | 426,015           | 521,630           | 1.28              | 22.44              |
| United States of America               | 669,120               | 774,067           | 821,506           | 975,445           | 1,177,076         | 2.89              | 20.67              |
| <b>SOUTH AMERICA</b>                   | <b>1,164,721</b>      | <b>1,226,067</b>  | <b>1,380,785</b>  | <b>1,324,441</b>  | <b>1,503,331</b>  | <b>3.69</b>       | <b>13.51</b>       |
| Brazil                                 | 1,164,721             | 1,226,067         | 1,380,785         | 1,324,441         | 1,503,331         | 3.69              | 13.51              |
| <b>OTHER AMERICAS</b>                  | <b>189,449</b>        | <b>222,048</b>    | <b>235,354</b>    | <b>232,940</b>    | <b>291,511</b>    | <b>0.72</b>       | <b>25.14</b>       |
| Other countries of the Americas        | 189,449               | 222,048           | 235,354           | 232,940           | 291,511           | 0.72              | 25.14              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>661,926</b>        | <b>863,221</b>    | <b>1,068,537</b>  | <b>1,201,595</b>  | <b>1,412,392</b>  | <b>3.47</b>       | <b>17.54</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>279,314</b>        | <b>351,759</b>    | <b>455,423</b>    | <b>548,093</b>    | <b>652,861</b>    | <b>1.60</b>       | <b>19.12</b>       |
| China                                  | 102,173               | 144,828           | 209,593           | 271,155           | 308,771           | 0.76              | 13.87              |
| Japan                                  | 128,635               | 150,362           | 159,327           | 165,335           | 203,090           | 0.50              | 22.84              |
| Korea, Republic of                     | 48,506                | 56,569            | 86,503            | 111,603           | 141,000           | 0.35              | 26.34              |
| <b>AUSTRALASIA</b>                     | <b>99,660</b>         | <b>113,917</b>    | <b>123,268</b>    | <b>138,397</b>    | <b>160,489</b>    | <b>0.39</b>       | <b>15.96</b>       |
| Australia                              | 99,660                | 113,917           | 123,268           | 138,397           | 160,489           | 0.39              | 15.96              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>282,952</b>        | <b>397,545</b>    | <b>489,846</b>    | <b>515,105</b>    | <b>599,042</b>    | <b>1.47</b>       | <b>16.30</b>       |
| Other countries of Asia                | 245,691               | 299,302           | 372,126           | 431,990           | 528,374           | 1.30              | 22.31              |
| Other countries of Oceania             | 37,261                | 98,243            | 117,720           | 83,115            | 70,668            | 0.17              | -14.98             |
| <b>EUROPE</b>                          | <b>25,714,666</b>     | <b>27,260,629</b> | <b>29,562,045</b> | <b>31,750,252</b> | <b>35,385,740</b> | <b>86.82</b>      | <b>11.45</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,123,240</b>      | <b>1,293,077</b>  | <b>1,269,589</b>  | <b>1,215,338</b>  | <b>1,329,945</b>  | <b>3.26</b>       | <b>9.43</b>        |
| Bulgaria                               | 28,737                | 31,385            | 38,133            | 36,206            | 48,064            | 0.12              | 32.75              |
| Hungary                                | 71,085                | 72,762            | 77,525            | 94,124            | 103,273           | 0.25              | 9.72               |
| Poland                                 | 408,135               | 473,878           | 514,425           | 633,233           | 756,084           | 1.86              | 19.40              |
| Romania                                | 102,565               | 119,515           | 120,038           | 137,568           | 140,172           | 0.34              | 1.89               |
| USSR (former)                          | 512,718               | 595,537           | 519,468           | 314,207           | 282,352           | 0.69              | -10.14             |
| <b>NORTHERN EUROPE</b>                 | <b>9,207,166</b>      | <b>10,047,251</b> | <b>10,778,108</b> | <b>11,566,545</b> | <b>12,672,117</b> | <b>31.09</b>      | <b>9.56</b>        |
| Denmark                                | 411,428               | 434,027           | 438,076           | 426,388           | 509,448           | 1.25              | 19.48              |
| Finland                                | 319,010               | 335,611           | 315,058           | 323,450           | 324,319           | 0.80              | 0.27               |
| Iceland                                | 26,244                | 9,050             | 15,507            | 14,345            | 20,348            | 0.05              | 41.85              |
| Ireland                                | 1,005,917             | 1,107,995         | 1,174,614         | 1,233,429         | 1,375,807         | 3.38              | 11.54              |
| Norway                                 | 340,562               | 404,187           | 341,304           | 332,702           | 305,440           | 0.75              | -8.19              |
| Sweden                                 | 455,496               | 521,046           | 614,072           | 617,549           | 651,891           | 1.60              | 5.56               |
| United Kingdom                         | 6,648,509             | 7,235,335         | 7,879,477         | 8,618,682         | 9,484,864         | 23.27             | 10.05              |
| <b>SOUTHERN EUROPE</b>                 | <b>4,340,144</b>      | <b>4,260,372</b>  | <b>4,801,368</b>  | <b>5,090,602</b>  | <b>5,621,811</b>  | <b>13.79</b>      | <b>10.44</b>       |
| Greece                                 | 50,042                | 39,981            | 47,753            | 47,461            | 56,882            | 0.14              | 19.85              |
| Italy                                  | 906,315               | 834,335           | 898,425           | 1,076,580         | 1,214,668         | 2.98              | 12.83              |
| Spain                                  | 3,383,787             | 3,386,056         | 3,855,190         | 3,966,561         | 4,350,261         | 10.67             | 9.67               |
| <b>WESTERN EUROPE</b>                  | <b>10,479,786</b>     | <b>11,177,251</b> | <b>12,213,694</b> | <b>13,328,890</b> | <b>15,153,541</b> | <b>37.18</b>      | <b>13.69</b>       |
| Austria                                | 319,237               | 292,472           | 304,994           | 328,056           | 376,409           | 0.92              | 14.74              |
| Belgium                                | 673,453               | 679,226           | 810,530           | 877,874           | 966,970           | 2.37              | 10.15              |
| France                                 | 2,648,302             | 2,976,322         | 3,510,251         | 3,915,993         | 4,626,829         | 11.35             | 18.15              |
| Germany                                | 3,896,194             | 4,292,934         | 4,600,573         | 5,055,506         | 5,584,860         | 13.70             | 10.47              |
| Luxembourg                             | 57,716                | 69,356            | 81,452            | 88,449            | 103,497           | 0.25              | 17.01              |
| Netherlands                            | 2,415,700             | 2,348,618         | 2,333,469         | 2,393,882         | 2,717,602         | 6.67              | 13.52              |
| Switzerland                            | 469,184               | 518,323           | 572,425           | 669,130           | 777,374           | 1.91              | 16.18              |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>36,432</b>         | <b>48,649</b>     | <b>49,379</b>     | <b>75,415</b>     | <b>84,144</b>     | <b>0.21</b>       | <b>11.57</b>       |
| Turkey                                 | 36,432                | 48,649            | 49,379            | 75,415            | 84,144            | 0.21              | 11.57              |
| <b>OTHER EUROPE</b>                    | <b>527,898</b>        | <b>434,029</b>    | <b>449,907</b>    | <b>473,462</b>    | <b>524,182</b>    | <b>1.29</b>       | <b>10.71</b>       |
| Other countries of Europe              | 527,898               | 434,029           | 449,907           | 473,462           | 524,182           | 1.29              | 10.71              |

## PUERTO RICO

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012                 | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                 | (*) <b>3,069,087</b> | <b>3,171,971</b> | <b>3,246,005</b> | <b>3,541,770</b> | <b>3,735,700</b> | <b>100.00</b>     | <b>5.48</b>        |
| <b>AMERICAS</b>              | <b>2,587,942</b>     | <b>2,710,921</b> | <b>2,783,499</b> | <b>3,068,915</b> | <b>3,247,300</b> | <b>86.93</b>      | <b>5.81</b>        |
| <b>CARIBBEAN</b>             | <b>6,924</b>         | <b>8,244</b>     | <b>7,373</b>     | <b>4,861</b>     | <b>5,500</b>     | <b>0.15</b>       | <b>13.15</b>       |
| United States Virgin Islands | 6,924                | 8,244            | 7,373            | 4,861            | 5,500            | 0.15              | 13.15              |
| <b>NORTH AMERICA</b>         | <b>2,581,018</b>     | <b>2,702,677</b> | <b>2,776,126</b> | <b>3,064,054</b> | <b>3,241,800</b> | <b>86.78</b>      | <b>5.80</b>        |
| United States of America     | 2,581,018            | 2,702,677        | 2,776,126        | 3,064,054        | 3,241,800        | 86.78             | 5.80               |
| <b>NOT SPECIFIED</b>         | <b>481,145</b>       | <b>461,050</b>   | <b>462,506</b>   | <b>472,855</b>   | <b>488,400</b>   | <b>13.07</b>      | <b>3.29</b>        |
| Other countries of the World | 481,145              | 461,050          | 462,506          | 472,855          | 488,400          | 13.07             | 3.29               |



## PUERTO RICO

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                    | 2012          | 2013      | 2014      | 2015      | 2016      | Market share 2016 | % Change 2016-2015 |
|------------------------------------|---------------|-----------|-----------|-----------|-----------|-------------------|--------------------|
| <b>TOTAL</b>                       | (*) 1,504,659 | 1,587,543 | 1,634,763 | 1,744,932 | 1,791,738 | 100.00            | 2.68               |
| <b>AFRICA</b>                      | 1,490         | 1,707     | 1,838     | 876       | 619       | 0.03              | -29.34             |
| <b>OTHER AFRICA</b>                | 1,490         | 1,707     | 1,838     | 876       | 619       | 0.03              | -29.34             |
| All countries of Africa            | 1,490         | 1,707     | 1,838     | 876       | 619       | 0.03              | -29.34             |
| <b>AMERICAS</b>                    | 1,442,372     | 1,530,576 | 1,577,042 | 1,681,918 | 1,685,076 | 94.05             | 0.19               |
| <b>CARIBBEAN</b>                   | 32,673        | 33,260    | 34,462    | 34,869    | 33,441    | 1.87              | -4.10              |
| Anguilla                           |               | 919       | 1,050     | 1,147     | 1,101     | 0.06              | -4.01              |
| Antigua and Barbuda                |               | 1,066     | 1,154     | 1,141     | 1,206     | 0.07              | 5.70               |
| Aruba                              |               | 398       | 387       | 387       | 978       | 0.05              | 152.71             |
| Bahamas                            |               | 156       | 191       | 168       | 188       | 0.01              | 11.90              |
| Barbados                           |               | 1,082     | 874       | 1,090     | 1,173     | 0.07              | 7.61               |
| Bermuda                            |               | 285       | 231       | 367       | 335       | 0.02              | -8.72              |
| Bonaire                            |               | 21        | 26        | 3         | 48        | 0.00              | 1,500.00           |
| British Virgin Islands             |               | 1,501     | 1,171     | 773       | 839       | 0.05              | 8.54               |
| Cayman Islands                     |               | 86        | 139       | 137       | 174       | 0.01              | 27.01              |
| Cuba                               | 50            | 39        | 121       | 52        | 61        | 0.00              | 17.31              |
| Curaçao                            |               | 172       | 214       | 118       | 280       | 0.02              | 137.29             |
| Dominica                           |               | 428       | 390       | 398       | 361       | 0.02              | -9.30              |
| Dominican Republic                 | 6,497         | 6,917     | 7,321     | 7,037     | 7,018     | 0.39              | -0.27              |
| Grenada                            |               | 76        | 82        | 85        | 71        | 0.00              | -16.47             |
| Guadeloupe                         |               | 1,042     | 1,683     | 1,739     | 1,667     | 0.09              | -4.14              |
| Haiti                              |               | 95        | 73        | 67        | 92        | 0.01              | 37.31              |
| Jamaica                            |               | 358       | 314       | 254       | 309       | 0.02              | 21.65              |
| Martinique                         |               | 583       | 913       | 1,422     | 1,183     | 0.07              | -16.81             |
| Montserrat                         |               | 62        | 62        | 66        | 68        | 0.00              | 3.03               |
| Netherlands Antilles               |               | 361       | 302       | 351       | 277       | 0.02              | -21.08             |
| Saba                               |               | 2         |           |           | 1         | 0.00              |                    |
| Saint Kitts and Nevis              |               | 545       | 622       | 690       | 794       | 0.04              | 15.07              |
| Saint Lucia                        |               | 122       | 78        | 128       | 85        | 0.00              | -33.59             |
| Saint Vincent and the Grenadines   |               | 121       | 79        | 78        | 68        | 0.00              | -12.82             |
| Sint Eustatius                     |               | 20        | 38        | 21        | 24        | 0.00              | 14.29              |
| Sint Maarten (Dutch part)          |               | 457       | 519       | 465       | 611       | 0.03              | 31.40              |
| Trinidad and Tobago                |               | 368       | 462       | 444       | 432       | 0.02              | -2.70              |
| Turks and Caicos Islands           |               | 51        | 79        | 133       | 88        | 0.00              | -33.83             |
| United States Virgin Islands       | 2,222         | 2,517     | 1,991     | 1,844     | 1,827     | 0.10              | -0.92              |
| Other countries of the Caribbean   | (*) 23,904    | 13,410    | 13,896    | 14,264    | 12,082    | 0.67              | -15.30             |
| <b>CENTRAL AMERICA</b>             | 4,285         | 4,838     | 5,535     | 6,100     | 5,594     | 0.31              | -8.30              |
| Belize                             | 52            | 76        | 82        | 104       | 47        | 0.00              | -54.81             |
| Costa Rica                         | 1,260         | 1,288     | 1,369     | 1,593     | 1,775     | 0.10              | 11.42              |
| El Salvador                        | 161           | 263       | 349       | 258       | 340       | 0.02              | 31.78              |
| Guatemala                          | 532           | 591       | 692       | 1,215     | 1,314     | 0.07              | 8.15               |
| Honduras                           | 166           | 213       | 291       | 236       | 226       | 0.01              | -4.24              |
| Nicaragua                          | 72            | 167       | 251       | 146       | 120       | 0.01              | -17.81             |
| Panama                             | 976           | 1,225     | 1,676     | 2,108     | 1,771     | 0.10              | -15.99             |
| Other countries of Central America | 1,066         | 1,015     | 825       | 440       | 1         | 0.00              | -99.77             |
| <b>NORTH AMERICA</b>               | 1,390,897     | 1,476,885 | 1,518,221 | 1,620,028 | 1,627,935 | 90.86             | 0.49               |
| Canada                             | 23,379        | 21,663    | 23,294    | 22,203    | 20,426    | 1.14              | -8.00              |
| Mexico                             | 9,435         | 9,400     | 9,473     | 9,649     | 12,062    | 0.67              | 25.01              |
| United States of America           | 1,358,083     | 1,445,822 | 1,485,454 | 1,588,176 | 1,595,447 | 89.04             | 0.46               |
| <b>SOUTH AMERICA</b>               | 14,517        | 15,593    | 18,824    | 20,921    | 18,106    | 1.01              | -13.46             |
| Argentina                          | 2,563         | 2,723     | 2,889     | 2,937     | 2,533     | 0.14              | -13.76             |
| Bolivia, Plurinational State of    | 467           | 497       | 501       | 290       | 126       | 0.01              | -56.55             |
| Brazil                             | 2,650         | 2,394     | 3,332     | 4,026     | 2,396     | 0.13              | -40.49             |
| Chile                              | 803           | 812       | 932       | 1,596     | 1,542     | 0.09              | -3.38              |
| Colombia                           | 2,942         | 3,278     | 5,294     | 7,849     | 7,301     | 0.41              | -6.98              |



## PUERTO RICO

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Ecuador                                | 251           | 329           | 437           | 682           | 618           | 0.03              | -9.38              |
| French Guiana                          | 11            | 16            | 10            | 64            | 42            | 0.00              | -34.38             |
| Guyana                                 | 24            | 55            | 53            | 38            | 56            | 0.00              | 47.37              |
| Paraguay                               | 83            | 60            | 71            | 131           | 128           | 0.01              | -2.29              |
| Peru                                   | 549           | 546           | 862           | 898           | 1,165         | 0.07              | 29.73              |
| Suriname                               | 42            | 85            | 44            | 17            | 30            | 0.00              | 76.47              |
| Uruguay                                | 416           | 242           | 354           | 358           | 378           | 0.02              | 5.59               |
| Venezuela, Bolivarian Republic of      | 3,329         | 4,193         | 3,865         | 1,883         | 1,562         | 0.09              | -17.05             |
| Other countries of South America       | 387           | 363           | 180           | 152           | 229           | 0.01              | 50.66              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,808</b>  | <b>4,797</b>  | <b>5,104</b>  | <b>5,008</b>  | <b>5,369</b>  | <b>0.30</b>       | <b>7.21</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>1,862</b>  | <b>1,912</b>  | <b>1,838</b>  | <b>1,987</b>  | <b>2,330</b>  | <b>0.13</b>       | <b>17.26</b>       |
| China                                  | 687           | 826           | 897           | 916           | 1,431         | 0.08              | 56.22              |
| Hong Kong (China)                      | 136           | 132           | 96            | 249           | 131           | 0.01              | -47.39             |
| Japan                                  | 976           | 912           | 734           | 759           | 610           | 0.03              | -19.63             |
| Taiwan Province of China               | 63            | 42            | 111           | 63            | 158           | 0.01              | 150.79             |
| <b>SOUTH-EAST ASIA</b>                 | <b>217</b>    | <b>331</b>    | <b>326</b>    | <b>249</b>    | <b>415</b>    | <b>0.02</b>       | <b>66.67</b>       |
| Philippines                            | 173           | 269           | 285           | 225           | 320           | 0.02              | 42.22              |
| Thailand                               | 44            | 62            | 41            | 24            | 95            | 0.01              | 295.83             |
| <b>AUSTRALASIA</b>                     | <b>1,410</b>  | <b>1,267</b>  | <b>1,722</b>  | <b>1,716</b>  | <b>1,635</b>  | <b>0.09</b>       | <b>-4.72</b>       |
| Australia                              | 1,309         | 1,152         | 1,507         | 1,457         | 1,465         | 0.08              | 0.55               |
| New Zealand                            | 101           | 115           | 215           | 259           | 170           | 0.01              | -34.36             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,319</b>  | <b>1,287</b>  | <b>1,218</b>  | <b>1,056</b>  | <b>989</b>    | <b>0.06</b>       | <b>-6.34</b>       |
| Other countries of Asia                | 1,319         | 1,287         | 1,218         | 1,056         | 989           | 0.06              | -6.34              |
| <b>EUROPE</b>                          | <b>32,332</b> | <b>32,928</b> | <b>33,757</b> | <b>39,035</b> | <b>45,392</b> | <b>2.53</b>       | <b>16.29</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,644</b>  | <b>2,020</b>  | <b>1,942</b>  | <b>1,676</b>  | <b>1,773</b>  | <b>0.10</b>       | <b>5.79</b>        |
| Bulgaria                               | 11            | 13            | 45            | 73            | 53            | 0.00              | -27.40             |
| Czech Republic                         | 177           | 143           | 149           | 225           | 179           | 0.01              | -20.44             |
| Estonia                                |               | 57            | 57            | 47            | 255           | 0.01              | 442.55             |
| Hungary                                | 94            | 95            | 169           | 161           | 142           | 0.01              | -11.80             |
| Latvia                                 |               | 38            | 32            | 16            | 35            | 0.00              | 118.75             |
| Lithuania                              |               | 34            | 27            | 36            | 45            | 0.00              | 25.00              |
| Poland                                 | 190           | 170           | 220           | 192           | 355           | 0.02              | 84.90              |
| Romania                                | 81            | 60            | 55            | 87            | 189           | 0.01              | 117.24             |
| Russian Federation                     | 909           | 1,377         | 1,156         | 742           | 441           | 0.02              | -40.57             |
| Slovakia                               | 53            | 33            | 32            | 97            | 79            | 0.00              | -18.56             |
| Baltic countries                       | 129           |               |               |               |               |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>6,684</b>  | <b>8,071</b>  | <b>7,883</b>  | <b>9,793</b>  | <b>18,632</b> | <b>1.04</b>       | <b>90.26</b>       |
| Denmark                                | 669           | 757           | 759           | 823           | 1,393         | 0.08              | 69.26              |
| Finland                                | 394           | 534           | 478           | 585           | 1,429         | 0.08              | 144.27             |
| Iceland                                | 29            | 55            | 46            | 78            | 117           | 0.01              | 50.00              |
| Ireland                                | 479           | 785           | 811           | 808           | 912           | 0.05              | 12.87              |
| Norway                                 | 460           | 633           | 385           | 584           | 4,750         | 0.27              | 713.36             |
| Sweden                                 | 891           | 1,159         | 953           | 949           | 4,330         | 0.24              | 356.27             |
| United Kingdom                         | 3,762         | 4,148         | 4,451         | 5,966         | 5,701         | 0.32              | -4.44              |
| <b>SOUTHERN EUROPE</b>                 | <b>7,581</b>  | <b>7,184</b>  | <b>7,204</b>  | <b>10,881</b> | <b>11,151</b> | <b>0.62</b>       | <b>2.48</b>        |
| Albania                                | 67            | 64            | 71            | 47            | 39            | 0.00              | -17.02             |
| Bosnia and Herzegovina                 |               | 13            | 12            | 16            | 15            | 0.00              | -6.25              |
| Croatia                                |               | 28            | 45            | 42            | 61            | 0.00              | 45.24              |
| Gibraltar                              | 24            | 34            | 24            | 17            | 18            | 0.00              | 5.88               |
| Greece                                 | 470           | 471           | 482           | 157           | 149           | 0.01              | -5.10              |
| Italy                                  | 1,874         | 1,942         | 1,809         | 1,698         | 1,672         | 0.09              | -1.53              |
| Malta                                  | 13            | 2             | 6             | 18            | 30            | 0.00              | 66.67              |
| Montenegro                             |               | 16            | 52            | 39            | 36            | 0.00              | -7.69              |
| Portugal                               | 241           | 185           | 261           | 272           | 281           | 0.02              | 3.31               |
| San Marino                             | 8             | 8             | 2             | 26            | 5             | 0.00              | -80.77             |

## PUERTO RICO

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Serbia                                    |               | 2             | 13            | 43            | 48            | 0.00              | 11.63              |
| Slovenia                                  |               | 15            | 52            | 100           | 44            | 0.00              | -56.00             |
| Spain                                     | 4,740         | 4,398         | 4,369         | 8,397         | 8,727         | 0.49              | 3.93               |
| The Former Yugoslav Republic of Macedonia |               | 2             | 6             | 5             | 26            | 0.00              | 420.00             |
| Yugoslavia, SFR (former)                  | 144           | 4             |               | 4             |               |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>11,216</b> | <b>10,230</b> | <b>11,185</b> | <b>12,150</b> | <b>10,323</b> | <b>0.58</b>       | <b>-15.04</b>      |
| Austria                                   | 353           | 367           | 441           | 425           | 394           | 0.02              | -7.29              |
| Belgium                                   | 625           | 561           | 525           | 690           | 597           | 0.03              | -13.48             |
| France                                    | 2,463         | 2,527         | 2,873         | 2,870         | 2,704         | 0.15              | -5.78              |
| Germany                                   | 5,459         | 4,883         | 4,779         | 5,016         | 4,074         | 0.23              | -18.78             |
| Luxembourg                                | 52            | 47            | 25            | 52            | 38            | 0.00              | -26.92             |
| Netherlands                               | 1,376         | 1,099         | 1,326         | 1,632         | 1,447         | 0.08              | -11.34             |
| Switzerland                               | 888           | 746           | 1,216         | 1,465         | 1,069         | 0.06              | -27.03             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>629</b>    | <b>606</b>    | <b>643</b>    | <b>1,039</b>  | <b>911</b>    | <b>0.05</b>       | <b>-12.32</b>      |
| Israel                                    | 424           | 493           | 503           | 854           | 675           | 0.04              | -20.96             |
| Turkey                                    | 205           | 113           | 140           | 185           | 236           | 0.01              | 27.57              |
| <b>OTHER EUROPE</b>                       | <b>4,578</b>  | <b>4,817</b>  | <b>4,900</b>  | <b>3,496</b>  | <b>2,602</b>  | <b>0.15</b>       | <b>-25.57</b>      |
| Other countries of Europe                 | 4,578         | 4,817         | 4,900         | 3,496         | 2,602         | 0.15              | -25.57             |
| <b>MIDDLE EAST</b>                        | <b>66</b>     | <b>90</b>     | <b>157</b>    | <b>254</b>    | <b>175</b>    | <b>0.01</b>       | <b>-31.10</b>      |
| Egypt                                     | 20            | 22            | 61            | 164           | 52            | 0.00              | -68.29             |
| Iraq                                      | 1             |               |               |               | 1             | 0.00              |                    |
| Saudi Arabia                              | 45            | 68            | 96            | 90            | 122           | 0.01              | 35.56              |
| <b>SOUTH ASIA</b>                         | <b>346</b>    | <b>485</b>    | <b>612</b>    | <b>562</b>    | <b>1,158</b>  | <b>0.06</b>       | <b>106.05</b>      |
| India                                     | 346           | 485           | 612           | 562           | 1,158         | 0.06              | 106.05             |
| <b>NOT SPECIFIED</b>                      | <b>23,245</b> | <b>16,960</b> | <b>16,253</b> | <b>17,279</b> | <b>53,949</b> | <b>3.01</b>       | <b>212.22</b>      |
| Other countries of the World (*)          | 23,245        | 16,960        | 16,253        | 17,279        | 53,949        | 3.01              | 212.22             |

## QATAR

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>2,323,574</b> | <b>2,611,969</b> | <b>2,839,373</b> | <b>2,941,130</b> | <b>2,938,096</b> | <b>100.00</b>     | <b>-0.10</b>       |
| <b>AFRICA</b>                          | <b>92,914</b>    | <b>95,522</b>    | <b>105,946</b>   | <b>103,159</b>   | <b>86,958</b>    | <b>2.96</b>       | <b>-15.70</b>      |
| <b>OTHER AFRICA</b>                    | <b>92,914</b>    | <b>95,522</b>    | <b>105,946</b>   | <b>103,159</b>   | <b>86,958</b>    | <b>2.96</b>       | <b>-15.70</b>      |
| All countries of Africa                | 92,914           | 95,522           | 105,946          | 103,159          | 86,958           | 2.96              | -15.70             |
| <b>AMERICAS</b>                        | <b>119,041</b>   | <b>133,267</b>   | <b>145,171</b>   | <b>146,098</b>   | <b>157,715</b>   | <b>5.37</b>       | <b>7.95</b>        |
| <b>OTHER AMERICAS</b>                  | <b>119,041</b>   | <b>133,267</b>   | <b>145,171</b>   | <b>146,098</b>   | <b>157,715</b>   | <b>5.37</b>       | <b>7.95</b>        |
| All countries of the Americas          | 119,041          | 133,267          | 145,171          | 146,098          | 157,715          | 5.37              | 7.95               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>149,467</b>   | <b>164,641</b>   | <b>192,148</b>   | <b>205,427</b>   | <b>212,885</b>   | <b>7.25</b>       | <b>3.63</b>        |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>149,467</b>   | <b>164,641</b>   | <b>192,148</b>   | <b>205,427</b>   | <b>212,885</b>   | <b>7.25</b>       | <b>3.63</b>        |
| All countries East Asia/Pacific        | 149,467          | 164,641          | 192,148          | 205,427          | 212,885          | 7.25              | 3.63               |
| <b>EUROPE</b>                          | <b>361,943</b>   | <b>413,829</b>   | <b>437,842</b>   | <b>457,940</b>   | <b>455,076</b>   | <b>15.49</b>      | <b>-0.63</b>       |
| <b>OTHER EUROPE</b>                    | <b>361,943</b>   | <b>413,829</b>   | <b>437,842</b>   | <b>457,940</b>   | <b>455,076</b>   | <b>15.49</b>      | <b>-0.63</b>       |
| All countries of Europe                | 361,943          | 413,829          | 437,842          | 457,940          | 455,076          | 15.49             | -0.63              |
| <b>MIDDLE EAST</b>                     | <b>1,170,027</b> | <b>1,317,394</b> | <b>1,367,620</b> | <b>1,500,969</b> | <b>1,577,983</b> | <b>53.71</b>      | <b>5.13</b>        |
| Bahrain                                | 102,733          | 113,533          | 126,053          | 132,914          | 135,202          | 4.60              | 1.72               |
| Kuwait                                 | 58,389           | 77,321           | 88,712           | 91,845           | 93,115           | 3.17              | 1.38               |
| Oman                                   | 100,965          | 102,600          | 103,685          | 102,332          | 98,617           | 3.36              | -3.63              |
| Saudi Arabia                           | 574,112          | 673,350          | 703,572          | 855,555          | 949,145          | 32.30             | 10.94              |
| United Arab Emirates                   | 116,671          | 123,460          | 102,311          | 117,575          | 134,578          | 4.58              | 14.46              |
| Other countries of Middle East         | 217,157          | 227,130          | 243,287          | 200,748          | 167,326          | 5.70              | -16.65             |
| <b>SOUTH ASIA</b>                      | <b>430,182</b>   | <b>487,316</b>   | <b>590,646</b>   | <b>527,537</b>   | <b>447,479</b>   | <b>15.23</b>      | <b>-15.18</b>      |
| All countries of South Asia            | 430,182          | 487,316          | 590,646          | 527,537          | 447,479          | 15.23             | -15.18             |

## REUNION

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              |     | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|-----|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                 | (*) | <b>446,500</b> | <b>416,000</b> | <b>405,700</b> | <b>426,400</b> | <b>458,261</b> | <b>100.00</b>     | <b>7.47</b>        |
| <b>AFRICA</b>                |     | <b>46,100</b>  | <b>45,600</b>  | <b>48,200</b>  | <b>60,700</b>  | <b>43,933</b>  | <b>9.59</b>       | <b>-27.62</b>      |
| <b>EAST AFRICA</b>           |     |                |                |                | <b>20,100</b>  |                |                   |                    |
| Mauritius                    |     |                |                |                | 20,100         |                |                   |                    |
| <b>OTHER AFRICA</b>          |     | <b>46,100</b>  | <b>45,600</b>  | <b>48,200</b>  | <b>40,600</b>  | <b>43,933</b>  | <b>9.59</b>       | <b>8.21</b>        |
| Other countries of Africa    |     |                |                |                | 40,600         |                |                   |                    |
| All countries of Africa      | (*) | 46,100         | 45,600         | 48,200         |                | 43,933         | 9.59              |                    |
| <b>EUROPE</b>                |     | <b>379,400</b> | <b>358,900</b> | <b>347,900</b> | <b>355,800</b> | <b>405,772</b> | <b>88.55</b>      | <b>14.04</b>       |
| <b>WESTERN EUROPE</b>        |     | <b>355,900</b> | <b>337,200</b> | <b>315,500</b> | <b>319,800</b> | <b>369,309</b> | <b>80.59</b>      | <b>15.48</b>       |
| France                       |     | 355,900        | 337,200        | 315,500        | 319,800        | 369,309        | 80.59             | 15.48              |
| <b>OTHER EUROPE</b>          |     | <b>23,500</b>  | <b>21,700</b>  | <b>32,400</b>  | <b>36,000</b>  | <b>36,463</b>  | <b>7.96</b>       | <b>1.29</b>        |
| Other countries of Europe    |     | 23,500         | 21,700         | 32,400         | 36,000         | 36,463         | 7.96              | 1.29               |
| <b>NOT SPECIFIED</b>         |     | <b>21,000</b>  | <b>11,500</b>  | <b>9,600</b>   | <b>9,900</b>   | <b>8,556</b>   | <b>1.87</b>       | <b>-13.58</b>      |
| Other countries of the World |     | 21,000         | 11,500         | 9,600          | 9,900          | 8,556          | 1.87              | -13.58             |

## ROMANIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>7,936,694</b> | <b>8,018,576</b> | <b>8,441,603</b> | <b>9,331,056</b> | <b>10,222,889</b> | <b>100.00</b>     | <b>9.56</b>        |
| <b>AFRICA</b>                     | <b>16,325</b>    | <b>17,380</b>    | <b>19,826</b>    | <b>22,581</b>    | <b>23,901</b>     | <b>0.23</b>       | <b>5.85</b>        |
| <b>EAST AFRICA</b>                | <b>1,510</b>     | <b>1,502</b>     | <b>1,612</b>     | <b>2,174</b>     | <b>1,791</b>      | <b>0.02</b>       | <b>-17.62</b>      |
| Burundi                           | 17               | 11               | 19               | 15               | 27                | 0.00              | 80.00              |
| Comoros                           | 6                | 8                | 11               | 25               | 16                | 0.00              | -36.00             |
| Djibouti                          |                  | 2                | 4                | 15               | 11                | 0.00              | -26.67             |
| Eritrea                           | 7                | 8                | 13               | 14               | 17                | 0.00              | 21.43              |
| Ethiopia                          | 65               | 97               | 137              | 151              | 167               | 0.00              | 10.60              |
| Kenya                             | 155              | 183              | 259              | 364              | 352               | 0.00              | -3.30              |
| Madagascar                        | 73               | 68               | 80               | 478              | 139               | 0.00              | -70.92             |
| Mauritius                         | 706              | 692              | 634              | 737              | 654               | 0.01              | -11.26             |
| Mozambique                        | 24               | 50               | 30               | 23               | 25                | 0.00              | 8.70               |
| Rwanda                            | 12               | 16               | 19               | 17               | 19                | 0.00              | 11.76              |
| Somalia                           | 15               | 10               | 15               | 20               | 24                | 0.00              | 20.00              |
| Tanzania, United Republic of      | 230              | 216              | 225              | 109              | 114               | 0.00              | 4.59               |
| Uganda                            | 50               | 30               | 51               | 60               | 68                | 0.00              | 13.33              |
| Zambia                            | 39               | 35               | 33               | 22               | 32                | 0.00              | 45.45              |
| Zimbabwe                          | 111              | 76               | 82               | 124              | 126               | 0.00              | 1.61               |
| <b>CENTRAL AFRICA</b>             | <b>710</b>       | <b>706</b>       | <b>851</b>       | <b>1,015</b>     | <b>941</b>        | <b>0.01</b>       | <b>-7.29</b>       |
| Angola                            | 150              | 164              | 183              | 252              | 108               | 0.00              | -57.14             |
| Cameroon                          | 313              | 282              | 363              | 436              | 450               | 0.00              | 3.21               |
| Central African Republic          | 16               | 18               | 38               | 17               | 22                | 0.00              | 29.41              |
| Chad                              | 10               | 7                | 5                | 21               | 5                 | 0.00              | -76.19             |
| Congo                             | 91               | 86               | 68               | 81               | 113               | 0.00              | 39.51              |
| Congo, Democratic Republic of the | 80               | 95               | 107              | 127              | 125               | 0.00              | -1.57              |
| Equatorial Guinea                 | 14               | 18               | 21               | 22               | 25                | 0.00              | 13.64              |
| Gabon                             | 34               | 35               | 65               | 53               | 90                | 0.00              | 69.81              |
| Sao Tome and Principe             | 2                | 1                | 1                | 6                | 3                 | 0.00              | -50.00             |
| <b>NORTH AFRICA</b>               | <b>9,878</b>     | <b>10,937</b>    | <b>13,043</b>    | <b>14,245</b>    | <b>15,807</b>     | <b>0.15</b>       | <b>10.97</b>       |
| Algeria                           | 957              | 1,216            | 1,557            | 1,593            | 1,676             | 0.02              | 5.21               |
| Morocco                           | 3,302            | 3,798            | 4,724            | 5,475            | 6,217             | 0.06              | 13.55              |
| Sudan                             | 231              | 222              | 266              | 268              | 299               | 0.00              | 11.57              |
| Tunisia                           | 5,388            | 5,701            | 6,496            | 6,909            | 7,615             | 0.07              | 10.22              |
| <b>SOUTHERN AFRICA</b>            | <b>2,104</b>     | <b>1,901</b>     | <b>1,989</b>     | <b>2,577</b>     | <b>2,545</b>      | <b>0.02</b>       | <b>-1.24</b>       |
| Botswana                          | 17               | 7                | 17               | 22               | 12                | 0.00              | -45.45             |
| Lesotho                           | 4                | 3                |                  | 1                |                   |                   |                    |
| Namibia                           | 42               | 37               | 28               | 51               | 65                | 0.00              | 27.45              |
| South Africa                      | 2,041            | 1,854            | 1,944            | 2,503            | 2,468             | 0.02              | -1.40              |
| <b>WEST AFRICA</b>                | <b>2,091</b>     | <b>2,309</b>     | <b>2,266</b>     | <b>2,531</b>     | <b>2,759</b>      | <b>0.03</b>       | <b>9.01</b>        |
| Benin                             | 45               | 80               | 43               | 72               | 76                | 0.00              | 5.56               |
| Burkina Faso                      | 47               | 47               | 38               | 24               | 35                | 0.00              | 45.83              |
| Cabo Verde                        | 66               | 56               | 55               | 84               | 82                | 0.00              | -2.38              |
| Côte d'Ivoire                     | 173              | 161              | 127              | 123              | 131               | 0.00              | 6.50               |
| Gambia                            | 10               | 11               | 13               | 25               | 13                | 0.00              | -48.00             |
| Ghana                             | 132              | 194              | 220              | 178              | 249               | 0.00              | 39.89              |
| Guinea                            | 71               | 62               | 38               | 34               | 40                | 0.00              | 17.65              |
| Guinea-Bissau                     | 17               | 7                | 8                | 12               | 3                 | 0.00              | -75.00             |
| Liberia                           | 12               | 4                | 14               | 9                | 5                 | 0.00              | -44.44             |
| Mali                              | 30               | 39               | 58               | 63               | 47                | 0.00              | -25.40             |
| Mauritania                        | 12               | 22               | 21               | 19               | 33                | 0.00              | 73.68              |
| Niger                             | 12               | 13               | 22               | 11               | 14                | 0.00              | 27.27              |
| Nigeria                           | 1,144            | 1,309            | 1,287            | 1,525            | 1,656             | 0.02              | 8.59               |
| Senegal                           | 237              | 241              | 240              | 251              | 293               | 0.00              | 16.73              |
| Sierra Leone                      | 32               | 15               | 14               | 20               | 34                | 0.00              | 70.00              |
| Togo                              | 51               | 48               | 68               | 81               | 48                | 0.00              | -40.74             |

## ROMANIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>OTHER AFRICA</b>                    | <b>32</b>      | <b>25</b>      | <b>65</b>      | <b>39</b>      | <b>58</b>      | <b>0.00</b>       | <b>48.72</b>       |
| Other countries of Africa              | 32             | 25             | 65             | 39             | 58             | 0.00              | 48.72              |
| <b>AMERICAS</b>                        | <b>207,627</b> | <b>208,942</b> | <b>293,641</b> | <b>247,446</b> | <b>259,271</b> | <b>2.54</b>       | <b>4.78</b>        |
| <b>CARIBBEAN</b>                       | <b>674</b>     | <b>753</b>     | <b>635</b>     | <b>822</b>     | <b>907</b>     | <b>0.01</b>       | <b>10.34</b>       |
| Cuba                                   | 354            | 432            | 393            | 480            | 521            | 0.01              | 8.54               |
| Dominican Republic                     | 233            | 193            | 163            | 246            | 276            | 0.00              | 12.20              |
| Haiti                                  | 22             | 26             | 32             | 36             | 38             | 0.00              | 5.56               |
| Jamaica                                | 65             | 102            | 47             | 60             | 72             | 0.00              | 20.00              |
| <b>CENTRAL AMERICA</b>                 | <b>982</b>     | <b>1,222</b>   | <b>988</b>     | <b>1,576</b>   | <b>1,632</b>   | <b>0.02</b>       | <b>3.55</b>        |
| Belize                                 | 9              | 5              | 5              | 2              | 4              | 0.00              | 100.00             |
| Costa Rica                             | 248            | 320            | 394            | 471            | 582            | 0.01              | 23.57              |
| El Salvador                            | 68             | 106            | 87             | 213            | 232            | 0.00              | 8.92               |
| Guatemala                              | 159            | 185            | 176            | 214            | 246            | 0.00              | 14.95              |
| Honduras                               | 338            | 423            | 169            | 445            | 330            | 0.00              | -25.84             |
| Nicaragua                              | 53             | 60             | 45             | 58             | 72             | 0.00              | 24.14              |
| Panama                                 | 107            | 123            | 112            | 173            | 166            | 0.00              | -4.05              |
| <b>NORTH AMERICA</b>                   | <b>192,557</b> | <b>192,178</b> | <b>276,231</b> | <b>227,859</b> | <b>238,276</b> | <b>2.33</b>       | <b>4.57</b>        |
| Canada                                 | 44,964         | 45,501         | 49,981         | 53,254         | 56,537         | 0.55              | 6.16               |
| Mexico                                 | 3,853          | 4,404          | 4,709          | 5,774          | 6,072          | 0.06              | 5.16               |
| United States of America               | 143,740        | 142,273        | 221,541        | 168,831        | 175,667        | 1.72              | 4.05               |
| <b>SOUTH AMERICA</b>                   | <b>13,236</b>  | <b>14,637</b>  | <b>15,602</b>  | <b>17,014</b>  | <b>18,165</b>  | <b>0.18</b>       | <b>6.77</b>        |
| Argentina                              | 2,317          | 2,437          | 2,460          | 2,750          | 2,923          | 0.03              | 6.29               |
| Bolivia, Plurinational State of        | 158            | 201            | 207            | 228            | 248            | 0.00              | 8.77               |
| Brazil                                 | 5,856          | 6,435          | 7,106          | 7,398          | 7,674          | 0.08              | 3.73               |
| Chile                                  | 1,095          | 1,499          | 1,192          | 1,433          | 1,536          | 0.02              | 7.19               |
| Colombia                               | 956            | 1,196          | 1,418          | 1,592          | 1,935          | 0.02              | 21.55              |
| Ecuador                                | 584            | 532            | 594            | 623            | 740            | 0.01              | 18.78              |
| Guyana                                 | 9              | 10             | 4              | 6              | 14             | 0.00              | 133.33             |
| Paraguay                               | 132            | 180            | 180            | 193            | 199            | 0.00              | 3.11               |
| Peru                                   | 981            | 958            | 974            | 1,236          | 1,412          | 0.01              | 14.24              |
| Suriname                               | 39             | 27             | 19             | 19             | 18             | 0.00              | -5.26              |
| Uruguay                                | 332            | 329            | 318            | 396            | 384            | 0.00              | -3.03              |
| Venezuela, Bolivarian Republic of      | 777            | 833            | 1,130          | 1,140          | 1,082          | 0.01              | -5.09              |
| <b>OTHER AMERICAS</b>                  | <b>178</b>     | <b>152</b>     | <b>185</b>     | <b>175</b>     | <b>291</b>     | <b>0.00</b>       | <b>66.29</b>       |
| Other countries of the Americas        | 178            | 152            | 185            | 175            | 291            | 0.00              | 66.29              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>97,728</b>  | <b>103,441</b> | <b>106,642</b> | <b>119,461</b> | <b>118,784</b> | <b>1.16</b>       | <b>-0.57</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>55,417</b>  | <b>57,561</b>  | <b>63,271</b>  | <b>67,340</b>  | <b>66,209</b>  | <b>0.65</b>       | <b>-1.68</b>       |
| China                                  | 19,991         | 21,502         | 24,758         | 26,756         | 30,700         | 0.30              | 14.74              |
| Hong Kong (China)                      | 2,230          | 2,775          | 3,045          | 3,658          | 3,531          | 0.03              | -3.47              |
| Japan                                  | 14,252         | 13,359         | 14,505         | 15,816         | 14,057         | 0.14              | -11.12             |
| Korea, Democratic People's Republic of | 120            | 77             | 83             | 53             | 45             | 0.00              | -15.09             |
| Korea, Republic of                     | 16,370         | 17,150         | 17,742         | 17,006         | 14,264         | 0.14              | -16.12             |
| Mongolia                               | 180            | 148            | 149            | 163            | 203            | 0.00              | 24.54              |
| Taiwan Province of China               | 2,274          | 2,550          | 2,989          | 3,888          | 3,409          | 0.03              | -12.32             |
| <b>SOUTH-EAST ASIA</b>                 | <b>26,324</b>  | <b>28,561</b>  | <b>23,956</b>  | <b>32,125</b>  | <b>31,676</b>  | <b>0.31</b>       | <b>-1.40</b>       |
| Cambodia                               | 48             | 16             | 15             | 30             |                |                   |                    |
| Indonesia                              | 3,104          | 3,342          | 2,095          | 3,730          | 3,853          | 0.04              | 3.30               |
| Lao People's Democratic Republic       | 10             | 7              | 10             | 16             | 11             | 0.00              | -31.25             |
| Malaysia                               | 1,728          | 2,109          | 2,274          | 3,358          | 2,820          | 0.03              | -16.02             |
| Myanmar                                | 842            | 651            | 723            | 753            | 593            | 0.01              | -21.25             |
| Philippines                            | 17,328         | 18,996         | 14,724         | 19,945         | 18,662         | 0.18              | -6.43              |
| Singapore                              | 1,014          | 1,106          | 1,479          | 1,278          | 1,530          | 0.01              | 19.72              |
| Thailand                               | 805            | 1,054          | 1,179          | 1,757          | 2,424          | 0.02              | 37.96              |
| Viet Nam                               | 1,445          | 1,280          | 1,457          | 1,258          | 1,783          | 0.02              | 41.73              |

## ROMANIA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>AUSTRALASIA</b>                        | <b>15,847</b>    | <b>17,128</b>    | <b>19,187</b>    | <b>19,819</b>    | <b>20,575</b>    | <b>0.20</b>       | <b>3.81</b>        |
| Australia                                 | 13,272           | 14,252           | 16,008           | 16,408           | 16,978           | 0.17              | 3.47               |
| New Zealand                               | 2,575            | 2,876            | 3,179            | 3,411            | 3,597            | 0.04              | 5.45               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b>    | <b>140</b>       | <b>191</b>       | <b>228</b>       | <b>177</b>       | <b>324</b>       | <b>0.00</b>       | <b>83.05</b>       |
| Other countries East Asia/Pacific         | 140              | 191              | 228              | 177              | 324              | 0.00              | 83.05              |
| <b>EUROPE</b>                             | <b>7,556,131</b> | <b>7,624,865</b> | <b>7,954,916</b> | <b>8,869,020</b> | <b>9,742,003</b> | <b>95.30</b>      | <b>9.84</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>5,157,216</b> | <b>5,234,100</b> | <b>5,377,321</b> | <b>6,345,401</b> | <b>6,685,784</b> | <b>65.40</b>      | <b>5.36</b>        |
| Armenia                                   | 2,450            | 2,709            | 2,732            | 2,215            | 2,123            | 0.02              | -4.15              |
| Azerbaijan                                | 5,821            | 6,450            | 5,176            | 3,860            | 3,375            | 0.03              | -12.56             |
| Belarus                                   | 95,496           | 143,113          | 57,975           | 39,363           | 53,655           | 0.52              | 36.31              |
| Bulgaria                                  | 943,501          | 1,135,567        | 1,209,059        | 1,523,660        | 1,527,103        | 14.94             | 0.23               |
| Czech Republic                            | 96,437           | 89,891           | 83,559           | 84,467           | 68,626           | 0.67              | -18.75             |
| Estonia                                   | 3,978            | 5,021            | 6,698            | 6,224            | 5,940            | 0.06              | -4.56              |
| Georgia                                   | 21,684           | 22,088           | 19,752           | 12,076           | 11,304           | 0.11              | -6.39              |
| Hungary                                   | 1,547,014        | 1,442,567        | 1,495,242        | 1,661,938        | 1,561,548        | 15.28             | -6.04              |
| Kazakhstan                                | 2,723            | 3,026            | 2,782            | 2,938            | 3,112            | 0.03              | 5.92               |
| Kyrgyzstan                                | 226              | 188              | 263              | 256              | 260              | 0.00              | 1.56               |
| Latvia                                    | 4,239            | 5,639            | 6,290            | 8,272            | 10,609           | 0.10              | 28.25              |
| Lithuania                                 | 10,810           | 10,251           | 12,524           | 16,256           | 18,702           | 0.18              | 15.05              |
| Moldova, Republic of                      | 1,120,272        | 995,118          | 1,277,062        | 1,632,776        | 1,917,707        | 18.76             | 17.45              |
| Poland                                    | 300,794          | 299,724          | 307,932          | 355,389          | 301,680          | 2.95              | -15.11             |
| Russian Federation                        | 158,983          | 176,066          | 73,097           | 61,299           | 66,734           | 0.65              | 8.87               |
| Slovakia                                  | 100,061          | 99,807           | 97,431           | 108,067          | 74,870           | 0.73              | -30.72             |
| Tajikistan                                | 61               | 58               | 72               | 84               | 76               | 0.00              | -9.52              |
| Turkmenistan                              | 314              | 296              | 461              | 494              | 574              | 0.01              | 16.19              |
| Ukraine                                   | 739,545          | 793,612          | 716,260          | 823,460          | 1,055,344        | 10.32             | 28.16              |
| Uzbekistan                                | 233              | 296              | 385              | 358              | 443              | 0.00              | 23.74              |
| Other countries Central/East Europe       | 2,574            | 2,613            | 2,569            | 1,949            | 1,999            | 0.02              | 2.57               |
| <b>NORTHERN EUROPE</b>                    | <b>183,365</b>   | <b>168,011</b>   | <b>219,756</b>   | <b>197,743</b>   | <b>295,670</b>   | <b>2.89</b>       | <b>49.52</b>       |
| Denmark                                   | 14,225           | 11,756           | 14,720           | 11,728           | 19,776           | 0.19              | 68.62              |
| Finland                                   | 7,337            | 6,753            | 7,082            | 6,351            | 9,555            | 0.09              | 50.45              |
| Iceland                                   | 2,015            | 1,695            | 3,386            | 2,762            | 1,186            | 0.01              | -57.06             |
| Ireland                                   | 12,533           | 11,422           | 16,529           | 14,415           | 26,028           | 0.25              | 80.56              |
| Norway                                    | 9,372            | 9,676            | 13,111           | 14,619           | 18,255           | 0.18              | 24.87              |
| Sweden                                    | 25,301           | 22,365           | 24,989           | 25,792           | 41,605           | 0.41              | 61.31              |
| United Kingdom                            | 112,582          | 104,344          | 139,939          | 122,076          | 179,265          | 1.75              | 46.85              |
| <b>SOUTHERN EUROPE</b>                    | <b>898,597</b>   | <b>933,267</b>   | <b>969,097</b>   | <b>935,832</b>   | <b>1,184,598</b> | <b>11.59</b>      | <b>26.58</b>       |
| Albania                                   | 7,142            | 8,100            | 9,286            | 9,470            | 10,841           | 0.11              | 14.48              |
| Bosnia and Herzegovina                    | 7,188            | 8,848            | 8,122            | 9,692            | 11,075           | 0.11              | 14.27              |
| Croatia                                   | 19,335           | 20,113           | 21,550           | 22,373           | 28,162           | 0.28              | 25.87              |
| Greece                                    | 76,786           | 76,039           | 72,469           | 62,597           | 90,999           | 0.89              | 45.37              |
| Holy See                                  | 7                | 11               | 8                | 5                | 23               | 0.00              | 360.00             |
| Italy                                     | 340,138          | 332,355          | 355,229          | 324,029          | 425,095          | 4.16              | 31.19              |
| Malta                                     | 3,142            | 1,809            | 3,224            | 2,324            | 2,640            | 0.03              | 13.60              |
| Montenegro                                | 2,537            | 2,899            | 2,544            | 3,183            | 3,820            | 0.04              | 20.01              |
| Portugal                                  | 41,496           | 52,695           | 61,944           | 45,479           | 38,132           | 0.37              | -16.15             |
| San Marino                                | 236              | 219              | 230              | 251              | 264              | 0.00              | 5.18               |
| Serbia                                    | 286,291          | 318,617          | 312,277          | 351,804          | 426,741          | 4.17              | 21.30              |
| Slovenia                                  | 19,081           | 23,339           | 20,750           | 19,980           | 13,995           | 0.14              | -29.95             |
| Spain                                     | 74,048           | 64,328           | 75,923           | 57,134           | 102,610          | 1.00              | 79.60              |
| The Former Yugoslav Republic of Macedonia | 21,170           | 23,895           | 25,541           | 27,511           | 30,201           | 0.30              | 9.78               |
| <b>WESTERN EUROPE</b>                     | <b>961,144</b>   | <b>932,914</b>   | <b>988,561</b>   | <b>895,725</b>   | <b>1,007,877</b> | <b>9.86</b>       | <b>12.52</b>       |
| Austria                                   | 217,629          | 199,641          | 202,028          | 180,221          | 142,374          | 1.39              | -21.00             |
| Belgium                                   | 47,081           | 48,020           | 54,654           | 46,694           | 64,934           | 0.64              | 39.06              |
| France                                    | 149,769          | 135,668          | 147,462          | 129,187          | 201,465          | 1.97              | 55.95              |

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### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Germany                          | 439,219        | 448,344        | 469,867        | 437,723        | 466,481        | 4.56              | 6.57               |
| Liechtenstein                    | 388            | 319            | 2,419          | 1,800          | 257            | 0.00              | -85.72             |
| Luxembourg                       | 1,234          | 832            | 2,004          | 1,584          | 1,790          | 0.02              | 13.01              |
| Monaco                           | 25             | 36             | 49             | 43             | 89             | 0.00              | 106.98             |
| Netherlands                      | 76,134         | 71,290         | 78,136         | 65,068         | 88,721         | 0.87              | 36.35              |
| Switzerland                      | 29,665         | 28,764         | 31,942         | 33,405         | 41,766         | 0.41              | 25.03              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>355,809</b> | <b>356,573</b> | <b>400,181</b> | <b>494,319</b> | <b>568,074</b> | <b>5.56</b>       | <b>14.92</b>       |
| Cyprus                           | 8,742          | 7,168          | 8,628          | 6,954          | 11,983         | 0.12              | 72.32              |
| Israel                           | 79,984         | 94,706         | 136,254        | 186,573        | 229,530        | 2.25              | 23.02              |
| Turkey                           | 267,083        | 254,699        | 255,299        | 300,792        | 326,561        | 3.19              | 8.57               |
| <b>MIDDLE EAST</b>               | <b>36,608</b>  | <b>41,648</b>  | <b>42,574</b>  | <b>44,762</b>  | <b>46,335</b>  | <b>0.45</b>       | <b>3.51</b>        |
| Bahrain                          | 98             | 111            | 128            | 160            | 224            | 0.00              | 40.00              |
| Egypt                            | 7,036          | 6,600          | 7,225          | 7,736          | 7,604          | 0.07              | -1.71              |
| Iraq                             | 3,005          | 3,685          | 4,286          | 4,667          | 4,249          | 0.04              | -8.96              |
| Jordan                           | 2,228          | 2,474          | 2,796          | 3,223          | 3,575          | 0.03              | 10.92              |
| Kuwait                           | 636            | 901            | 1,229          | 1,280          | 1,430          | 0.01              | 11.72              |
| Lebanon                          | 5,045          | 5,065          | 5,857          | 6,633          | 7,415          | 0.07              | 11.79              |
| Libya                            | 555            | 771            | 906            | 554            | 448            | 0.00              | -19.13             |
| Oman                             | 91             | 233            | 220            | 235            | 219            | 0.00              | -6.81              |
| Qatar                            | 141            | 152            | 274            | 310            | 399            | 0.00              | 28.71              |
| Saudi Arabia                     | 831            | 1,137          | 1,484          | 1,642          | 1,606          | 0.02              | -2.19              |
| State of Palestine               | 528            | 563            | 662            | 732            | 882            | 0.01              | 20.49              |
| Syrian Arab Republic             | 15,732         | 19,050         | 16,382         | 15,624         | 14,940         | 0.15              | -4.38              |
| United Arab Emirates             | 492            | 676            | 861            | 1,761          | 3,135          | 0.03              | 78.02              |
| Yemen                            | 190            | 230            | 264            | 205            | 209            | 0.00              | 1.95               |
| <b>SOUTH ASIA</b>                | <b>21,832</b>  | <b>21,720</b>  | <b>23,384</b>  | <b>27,090</b>  | <b>31,835</b>  | <b>0.31</b>       | <b>17.52</b>       |
| Afghanistan                      | 243            | 194            | 365            | 405            | 394            | 0.00              | -2.72              |
| Bangladesh                       | 227            | 209            | 296            | 267            | 317            | 0.00              | 18.73              |
| India                            | 9,964          | 9,785          | 11,350         | 14,012         | 16,753         | 0.16              | 19.56              |
| Iran, Islamic Republic of        | 8,602          | 8,742          | 8,274          | 9,077          | 10,784         | 0.11              | 18.81              |
| Maldives                         | 21             | 23             | 12             | 31             | 18             | 0.00              | -41.94             |
| Nepal                            | 138            | 146            | 115            | 213            | 227            | 0.00              | 6.57               |
| Pakistan                         | 2,020          | 2,034          | 2,540          | 2,626          | 2,776          | 0.03              | 5.71               |
| Sri Lanka                        | 617            | 587            | 432            | 459            | 566            | 0.01              | 23.31              |
| <b>NOT SPECIFIED</b>             | <b>443</b>     | <b>580</b>     | <b>620</b>     | <b>696</b>     | <b>760</b>     | <b>0.01</b>       | <b>9.20</b>        |
| Other countries of the World     | 443            | 580            | 620            | 696            | 760            | 0.01              | 9.20               |



## ROMANIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,542,663</b> | <b>1,595,612</b> | <b>1,797,787</b> | <b>2,084,728</b> | <b>2,459,485</b> | <b>100.00</b>     | <b>17.98</b>       |
| <b>AFRICA</b>                          | <b>13,810</b>    | <b>13,438</b>    | <b>18,249</b>    | <b>18,086</b>    | <b>18,706</b>    | <b>0.76</b>       | <b>3.43</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>1,769</b>     | <b>2,166</b>     | <b>2,379</b>     | <b>2,601</b>     | <b>4,207</b>     | <b>0.17</b>       | <b>61.75</b>       |
| South Africa                           | 1,769            | 2,166            | 2,379            | 2,601            | 4,207            | 0.17              | 61.75              |
| <b>OTHER AFRICA</b>                    | <b>12,041</b>    | <b>11,272</b>    | <b>15,870</b>    | <b>15,485</b>    | <b>14,499</b>    | <b>0.59</b>       | <b>-6.37</b>       |
| Other countries of Africa (*)          | 12,041           | 11,272           | 15,870           | 15,485           | 14,499           | 0.59              | -6.37              |
| <b>AMERICAS</b>                        | <b>112,960</b>   | <b>113,694</b>   | <b>142,922</b>   | <b>161,662</b>   | <b>179,043</b>   | <b>7.28</b>       | <b>10.75</b>       |
| <b>NORTH AMERICA</b>                   | <b>103,919</b>   | <b>104,527</b>   | <b>130,964</b>   | <b>149,457</b>   | <b>165,439</b>   | <b>6.73</b>       | <b>10.69</b>       |
| Canada                                 | 13,313           | 13,341           | 17,445           | 19,603           | 23,758           | 0.97              | 21.20              |
| Mexico                                 | 3,289            | 2,420            | 3,244            | 3,659            | 4,175            | 0.17              | 14.10              |
| United States of America               | 87,317           | 88,766           | 110,275          | 126,195          | 137,506          | 5.59              | 8.96               |
| <b>SOUTH AMERICA</b>                   | <b>4,027</b>     | <b>3,571</b>     | <b>4,553</b>     | <b>5,142</b>     | <b>5,197</b>     | <b>0.21</b>       | <b>1.07</b>        |
| Brazil                                 | 4,027            | 3,571            | 4,553            | 5,142            | 5,197            | 0.21              | 1.07               |
| <b>OTHER AMERICAS</b>                  | <b>5,014</b>     | <b>5,596</b>     | <b>7,405</b>     | <b>7,063</b>     | <b>8,407</b>     | <b>0.34</b>       | <b>19.03</b>       |
| Other countries of the Americas        | 5,014            | 5,596            | 7,405            | 7,063            | 8,407            | 0.34              | 19.03              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>70,877</b>    | <b>77,886</b>    | <b>96,668</b>    | <b>109,837</b>   | <b>117,966</b>   | <b>4.80</b>       | <b>7.40</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>34,550</b>    | <b>37,725</b>    | <b>47,607</b>    | <b>49,624</b>    | <b>50,304</b>    | <b>2.05</b>       | <b>1.37</b>        |
| China                                  | 11,138           | 13,037           | 18,511           | 20,231           | 25,580           | 1.04              | 26.44              |
| Japan                                  | 17,311           | 16,638           | 17,912           | 20,676           | 15,689           | 0.64              | -24.12             |
| Korea, Republic of                     | 6,101            | 8,050            | 11,184           | 8,717            | 9,035            | 0.37              | 3.65               |
| <b>AUSTRALASIA</b>                     | <b>6,611</b>     | <b>7,127</b>     | <b>9,482</b>     | <b>9,507</b>     | <b>12,196</b>    | <b>0.50</b>       | <b>28.28</b>       |
| Australia                              | 6,611            | 7,127            | 9,482            | 9,507            | 12,196           | 0.50              | 28.28              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>29,716</b>    | <b>33,034</b>    | <b>39,579</b>    | <b>50,706</b>    | <b>55,466</b>    | <b>2.26</b>       | <b>9.39</b>        |
| Other countries of Asia                | 26,556           | 30,757           | 36,778           | 47,715           | 52,215           | 2.12              | 9.43               |
| Other countries of Oceania             | 3,160            | 2,277            | 2,801            | 2,991            | 3,251            | 0.13              | 8.69               |
| <b>EUROPE</b>                          | <b>1,323,019</b> | <b>1,364,739</b> | <b>1,507,769</b> | <b>1,744,040</b> | <b>2,088,420</b> | <b>84.91</b>      | <b>19.75</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>261,292</b>   | <b>286,953</b>   | <b>314,873</b>   | <b>362,813</b>   | <b>477,550</b>   | <b>19.42</b>      | <b>31.62</b>       |
| Bulgaria                               | 35,657           | 41,643           | 45,339           | 53,448           | 65,830           | 2.68              | 23.17              |
| Czech Republic                         | 20,701           | 20,116           | 20,599           | 21,875           | 25,780           | 1.05              | 17.85              |
| Estonia                                | 1,834            | 2,435            | 2,383            | 2,411            | 2,794            | 0.11              | 15.89              |
| Hungary                                | 69,868           | 74,730           | 78,935           | 87,537           | 136,134          | 5.54              | 55.52              |
| Latvia                                 | 1,687            | 2,322            | 2,228            | 2,092            | 3,295            | 0.13              | 57.50              |
| Lithuania                              | 3,416            | 3,621            | 3,235            | 4,612            | 5,731            | 0.23              | 24.26              |
| Moldova, Republic of                   | 28,635           | 29,819           | 37,679           | 45,842           | 60,807           | 2.47              | 32.64              |
| Poland                                 | 47,311           | 58,710           | 66,266           | 83,791           | 101,672          | 4.13              | 21.34              |
| Russian Federation                     | 26,320           | 27,062           | 26,673           | 22,840           | 25,930           | 1.05              | 13.53              |
| Slovakia                               | 10,313           | 10,766           | 10,527           | 15,651           | 18,339           | 0.75              | 17.17              |
| Ukraine                                | 15,550           | 15,729           | 21,009           | 22,714           | 31,238           | 1.27              | 37.53              |
| <b>NORTHERN EUROPE</b>                 | <b>144,497</b>   | <b>138,115</b>   | <b>161,591</b>   | <b>181,008</b>   | <b>209,166</b>   | <b>8.50</b>       | <b>15.56</b>       |
| Denmark                                | 18,650           | 10,072           | 10,918           | 11,009           | 13,803           | 0.56              | 25.38              |
| Finland                                | 5,294            | 4,666            | 5,367            | 6,200            | 7,068            | 0.29              | 14.00              |
| Ireland                                | 8,004            | 6,805            | 10,891           | 10,821           | 13,700           | 0.56              | 26.61              |
| Norway                                 | 10,770           | 13,767           | 13,307           | 14,115           | 13,691           | 0.56              | -3.00              |
| Sweden                                 | 14,164           | 14,442           | 15,263           | 19,042           | 20,587           | 0.84              | 8.11               |
| United Kingdom                         | 87,615           | 88,363           | 105,845          | 119,821          | 140,317          | 5.71              | 17.11              |
| <b>SOUTHERN EUROPE</b>                 | <b>306,116</b>   | <b>305,270</b>   | <b>325,220</b>   | <b>369,480</b>   | <b>439,172</b>   | <b>17.86</b>      | <b>18.86</b>       |
| Greece                                 | 33,887           | 38,239           | 39,930           | 41,128           | 57,426           | 2.33              | 39.63              |
| Italy                                  | 172,835          | 171,759          | 174,721          | 199,480          | 233,402          | 9.49              | 17.01              |
| Malta                                  | 813              | 853              | 1,432            | 1,394            | 3,226            | 0.13              | 131.42             |
| Montenegro                             | 691              | 643              | 862              | 687              | 965              | 0.04              | 40.47              |
| Portugal                               | 11,868           | 9,780            | 10,471           | 12,327           | 13,046           | 0.53              | 5.83               |
| Serbia                                 | 11,887           | 13,152           | 14,131           | 17,417           | 21,036           | 0.86              | 20.78              |
| Slovenia                               | 6,504            | 7,375            | 7,449            | 9,285            | 12,465           | 0.51              | 34.25              |
| Spain                                  | 67,631           | 63,469           | 76,224           | 87,762           | 97,606           | 3.97              | 11.22              |

## ROMANIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>465,616</b> | <b>465,724</b> | <b>488,338</b> | <b>529,727</b> | <b>608,321</b> | <b>24.73</b>      | <b>14.84</b>       |
| Austria                          | 59,295         | 54,882         | 57,519         | 51,915         | 59,961         | 2.44              | 15.50              |
| Belgium                          | 26,631         | 28,349         | 28,020         | 32,144         | 35,878         | 1.46              | 11.62              |
| France                           | 111,160        | 111,290        | 117,569        | 125,997        | 144,564        | 5.88              | 14.74              |
| Germany                          | 205,227        | 205,759        | 218,298        | 244,085        | 279,737        | 11.37             | 14.61              |
| Luxembourg                       | 1,301          | 1,426          | 1,391          | 1,414          | 2,164          | 0.09              | 53.04              |
| Netherlands                      | 43,636         | 44,277         | 48,067         | 50,670         | 59,066         | 2.40              | 16.57              |
| Switzerland                      | 18,366         | 19,741         | 17,474         | 23,502         | 26,951         | 1.10              | 14.68              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>118,401</b> | <b>135,602</b> | <b>181,139</b> | <b>268,079</b> | <b>310,405</b> | <b>12.62</b>      | <b>15.79</b>       |
| Cyprus                           | 4,392          | 5,069          | 4,757          | 4,643          | 5,516          | 0.22              | 18.80              |
| Israel                           | 81,282         | 93,971         | 135,601        | 213,246        | 251,677        | 10.23             | 18.02              |
| Turkey                           | 32,727         | 36,562         | 40,781         | 50,190         | 53,212         | 2.16              | 6.02               |
| <b>OTHER EUROPE</b>              | <b>27,097</b>  | <b>33,075</b>  | <b>36,608</b>  | <b>32,933</b>  | <b>43,806</b>  | <b>1.78</b>       | <b>33.02</b>       |
| Other countries of Europe        | 27,097         | 33,075         | 36,608         | 32,933         | 43,806         | 1.78              | 33.02              |
| <b>NOT SPECIFIED</b>             | <b>21,997</b>  | <b>25,855</b>  | <b>32,179</b>  | <b>51,103</b>  | <b>55,350</b>  | <b>2.25</b>       | <b>8.31</b>        |
| Other countries of the World     | 21,997         | 25,855         | 32,179         | 51,103         | 55,350         | 2.25              | 8.31               |

## ROMANIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,653,361</b> | <b>1,715,559</b> | <b>1,911,817</b> | <b>2,234,232</b> | <b>2,471,412</b> | <b>100.00</b>     | <b>10.62</b>       |
| <b>AFRICA</b>                          | <b>14,078</b>    | <b>13,751</b>    | <b>18,514</b>    | <b>18,662</b>    | <b>18,749</b>    | <b>0.76</b>       | <b>0.47</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>1,814</b>     | <b>2,225</b>     | <b>2,410</b>     | <b>2,661</b>     | <b>4,216</b>     | <b>0.17</b>       | <b>58.44</b>       |
| South Africa                           | 1,814            | 2,225            | 2,410            | 2,661            | 4,216            | 0.17              | 58.44              |
| <b>OTHER AFRICA</b>                    | <b>12,264</b>    | <b>11,526</b>    | <b>16,104</b>    | <b>16,001</b>    | <b>14,533</b>    | <b>0.59</b>       | <b>-9.17</b>       |
| Other countries of Africa (*)          | 12,264           | 11,526           | 16,104           | 16,001           | 14,533           | 0.59              | -9.17              |
| <b>AMERICAS</b>                        | <b>116,410</b>   | <b>117,562</b>   | <b>147,149</b>   | <b>167,161</b>   | <b>179,175</b>   | <b>7.25</b>       | <b>7.19</b>        |
| <b>NORTH AMERICA</b>                   | <b>107,016</b>   | <b>108,116</b>   | <b>134,892</b>   | <b>154,632</b>   | <b>165,561</b>   | <b>6.70</b>       | <b>7.07</b>        |
| Canada                                 | 13,813           | 13,967           | 18,143           | 20,578           | 23,787           | 0.96              | 15.59              |
| Mexico                                 | 3,289            | 2,524            | 3,329            | 3,853            | 4,188            | 0.17              | 8.69               |
| United States of America               | 89,914           | 91,625           | 113,420          | 130,201          | 137,586          | 5.57              | 5.67               |
| <b>SOUTH AMERICA</b>                   | <b>4,158</b>     | <b>3,707</b>     | <b>4,712</b>     | <b>5,297</b>     | <b>5,204</b>     | <b>0.21</b>       | <b>-1.76</b>       |
| Brazil                                 | 4,158            | 3,707            | 4,712            | 5,297            | 5,204            | 0.21              | -1.76              |
| <b>OTHER AMERICAS</b>                  | <b>5,236</b>     | <b>5,739</b>     | <b>7,545</b>     | <b>7,232</b>     | <b>8,410</b>     | <b>0.34</b>       | <b>16.29</b>       |
| Other countries of the Americas        | 5,236            | 5,739            | 7,545            | 7,232            | 8,410            | 0.34              | 16.29              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>75,235</b>    | <b>79,559</b>    | <b>98,970</b>    | <b>112,933</b>   | <b>118,079</b>   | <b>4.78</b>       | <b>4.56</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>35,177</b>    | <b>38,414</b>    | <b>48,569</b>    | <b>50,972</b>    | <b>50,319</b>    | <b>2.04</b>       | <b>-1.28</b>       |
| China                                  | 11,390           | 13,329           | 19,008           | 20,889           | 25,588           | 1.04              | 22.50              |
| Japan                                  | 17,605           | 16,974           | 18,221           | 21,188           | 15,689           | 0.63              | -25.95             |
| Korea, Republic of                     | 6,182            | 8,111            | 11,340           | 8,895            | 9,042            | 0.37              | 1.65               |
| <b>AUSTRALASIA</b>                     | <b>6,970</b>     | <b>7,430</b>     | <b>10,053</b>    | <b>10,166</b>    | <b>12,223</b>    | <b>0.49</b>       | <b>20.23</b>       |
| Australia                              | 6,970            | 7,430            | 10,053           | 10,166           | 12,223           | 0.49              | 20.23              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>33,088</b>    | <b>33,715</b>    | <b>40,348</b>    | <b>51,795</b>    | <b>55,537</b>    | <b>2.25</b>       | <b>7.22</b>        |
| Other countries of Asia                | 29,843           | 31,355           | 37,438           | 48,674           | 52,274           | 2.12              | 7.40               |
| Other countries of Oceania             | 3,245            | 2,360            | 2,910            | 3,121            | 3,263            | 0.13              | 4.55               |
| <b>EUROPE</b>                          | <b>1,425,522</b> | <b>1,478,645</b> | <b>1,614,840</b> | <b>1,884,130</b> | <b>2,100,037</b> | <b>84.97</b>      | <b>11.46</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>293,665</b>   | <b>330,147</b>   | <b>359,588</b>   | <b>421,258</b>   | <b>482,819</b>   | <b>19.54</b>      | <b>14.61</b>       |
| Bulgaria                               | 37,287           | 43,751           | 47,442           | 55,954           | 66,009           | 2.67              | 17.97              |
| Czech Republic                         | 22,083           | 22,246           | 22,132           | 24,671           | 26,160           | 1.06              | 6.04               |
| Estonia                                | 2,173            | 2,589            | 2,542            | 2,612            | 2,852            | 0.12              | 9.19               |
| Hungary                                | 89,599           | 99,261           | 106,481          | 120,239          | 138,103          | 5.59              | 14.86              |
| Latvia                                 | 2,004            | 2,477            | 2,482            | 2,300            | 3,316            | 0.13              | 44.17              |
| Lithuania                              | 3,636            | 3,796            | 3,459            | 5,025            | 5,793            | 0.23              | 15.28              |
| Moldova, Republic of                   | 28,988           | 33,668           | 41,512           | 51,553           | 61,168           | 2.48              | 18.65              |
| Poland                                 | 52,154           | 64,152           | 71,479           | 91,636           | 102,854          | 4.16              | 12.24              |
| Russian Federation                     | 27,893           | 29,302           | 27,967           | 24,384           | 25,960           | 1.05              | 6.46               |
| Slovakia                               | 11,001           | 11,678           | 11,577           | 16,926           | 18,440           | 0.75              | 8.94               |
| Ukraine                                | 16,847           | 17,227           | 22,515           | 25,958           | 32,164           | 1.30              | 23.91              |
| <b>NORTHERN EUROPE</b>                 | <b>151,714</b>   | <b>145,146</b>   | <b>168,931</b>   | <b>190,324</b>   | <b>209,550</b>   | <b>8.48</b>       | <b>10.10</b>       |
| Denmark                                | 20,285           | 11,004           | 11,736           | 12,185           | 13,828           | 0.56              | 13.48              |
| Finland                                | 5,567            | 4,934            | 5,541            | 6,451            | 7,088            | 0.29              | 9.87               |
| Ireland                                | 8,339            | 7,161            | 11,408           | 11,358           | 13,712           | 0.55              | 20.73              |
| Norway                                 | 11,160           | 14,242           | 13,686           | 14,686           | 13,718           | 0.56              | -6.59              |
| Sweden                                 | 14,669           | 15,049           | 15,959           | 20,055           | 20,610           | 0.83              | 2.77               |
| United Kingdom                         | 91,694           | 92,756           | 110,601          | 125,589          | 140,594          | 5.69              | 11.95              |
| <b>SOUTHERN EUROPE</b>                 | <b>319,739</b>   | <b>321,057</b>   | <b>340,372</b>   | <b>388,912</b>   | <b>440,144</b>   | <b>17.81</b>      | <b>13.17</b>       |
| Greece                                 | 34,877           | 39,360           | 40,748           | 42,375           | 57,452           | 2.32              | 35.58              |
| Italy                                  | 181,812          | 181,894          | 184,514          | 211,201          | 233,787          | 9.46              | 10.69              |
| Malta                                  | 834              | 870              | 1,466            | 1,459            | 3,226            | 0.13              | 121.11             |
| Montenegro                             | 691              | 659              | 912              | 708              | 965              | 0.04              | 36.30              |
| Portugal                               | 12,299           | 10,145           | 10,818           | 12,642           | 13,087           | 0.53              | 3.52               |
| Serbia                                 | 11,903           | 13,959           | 14,916           | 18,551           | 21,331           | 0.86              | 14.99              |
| Slovenia                               | 6,771            | 7,795            | 7,907            | 10,025           | 12,635           | 0.51              | 26.03              |
| Spain                                  | 70,552           | 66,375           | 79,091           | 91,951           | 97,661           | 3.95              | 6.21               |

## ROMANIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>505,862</b> | <b>506,238</b> | <b>519,741</b> | <b>572,761</b> | <b>612,860</b> | <b>24.80</b>      | <b>7.00</b>        |
| Austria                          | 63,143         | 58,765         | 60,907         | 56,109         | 60,272         | 2.44              | 7.42               |
| Belgium                          | 26,911         | 30,299         | 29,651         | 34,668         | 36,298         | 1.47              | 4.70               |
| France                           | 117,929        | 118,649        | 123,779        | 134,468        | 145,584        | 5.89              | 8.27               |
| Germany                          | 229,823        | 228,592        | 234,451        | 266,934        | 281,704        | 11.40             | 5.53               |
| Luxembourg                       | 1,343          | 1,491          | 1,452          | 1,485          | 2,164          | 0.09              | 45.72              |
| Netherlands                      | 47,058         | 47,378         | 50,924         | 54,180         | 59,749         | 2.42              | 10.28              |
| Switzerland                      | 19,655         | 21,064         | 18,577         | 24,917         | 27,089         | 1.10              | 8.72               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>119,944</b> | <b>140,113</b> | <b>186,553</b> | <b>275,131</b> | <b>310,697</b> | <b>12.57</b>      | <b>12.93</b>       |
| Cyprus                           | 4,499          | 5,123          | 4,862          | 4,728          | 5,519          | 0.22              | 16.73              |
| Israel                           | 81,324         | 96,615         | 139,425        | 219,307        | 251,908        | 10.19             | 14.87              |
| Turkey                           | 34,121         | 38,375         | 42,266         | 51,096         | 53,270         | 2.16              | 4.25               |
| <b>OTHER EUROPE</b>              | <b>34,598</b>  | <b>35,944</b>  | <b>39,655</b>  | <b>35,744</b>  | <b>43,967</b>  | <b>1.78</b>       | <b>23.01</b>       |
| Other countries of Europe        | 34,598         | 35,944         | 39,655         | 35,744         | 43,967         | 1.78              | 23.01              |
| <b>NOT SPECIFIED</b>             | <b>22,116</b>  | <b>26,042</b>  | <b>32,344</b>  | <b>51,346</b>  | <b>55,372</b>  | <b>2.24</b>       | <b>7.84</b>        |
| Other countries of the World     | 22,116         | 26,042         | 32,344         | 51,346         | 55,372         | 2.24              | 7.84               |

## ROMANIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>3,001,482</b> | <b>3,167,791</b> | <b>3,515,303</b> | <b>4,115,249</b> | <b>4,781,661</b> | <b>100.00</b>     | <b>16.19</b>       |
| <b>AFRICA</b>                          | <b>42,163</b>    | <b>31,779</b>    | <b>75,916</b>    | <b>109,722</b>   | <b>60,834</b>    | <b>1.27</b>       | <b>-44.56</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>4,190</b>     | <b>4,184</b>     | <b>4,591</b>     | <b>5,164</b>     | <b>7,598</b>     | <b>0.16</b>       | <b>47.13</b>       |
| South Africa                           | 4,190            | 4,184            | 4,591            | 5,164            | 7,598            | 0.16              | 47.13              |
| <b>OTHER AFRICA</b>                    | <b>37,973</b>    | <b>27,595</b>    | <b>71,325</b>    | <b>104,558</b>   | <b>53,236</b>    | <b>1.11</b>       | <b>-49.08</b>      |
| Other countries of Africa (*)          | 37,973           | 27,595           | 71,325           | 104,558          | 53,236           | 1.11              | -49.08             |
| <b>AMERICAS</b>                        | <b>209,596</b>   | <b>212,093</b>   | <b>261,069</b>   | <b>312,170</b>   | <b>330,945</b>   | <b>6.92</b>       | <b>6.01</b>        |
| <b>NORTH AMERICA</b>                   | <b>190,313</b>   | <b>192,794</b>   | <b>238,404</b>   | <b>289,042</b>   | <b>305,403</b>   | <b>6.39</b>       | <b>5.66</b>        |
| Canada                                 | 25,520           | 24,926           | 34,044           | 35,042           | 41,738           | 0.87              | 19.11              |
| Mexico                                 | 7,492            | 5,573            | 7,624            | 9,428            | 9,588            | 0.20              | 1.70               |
| United States of America               | 157,301          | 162,295          | 196,736          | 244,572          | 254,077          | 5.31              | 3.89               |
| <b>SOUTH AMERICA</b>                   | <b>8,608</b>     | <b>7,866</b>     | <b>9,096</b>     | <b>10,041</b>    | <b>9,195</b>     | <b>0.19</b>       | <b>-8.43</b>       |
| Brazil                                 | 8,608            | 7,866            | 9,096            | 10,041           | 9,195            | 0.19              | -8.43              |
| <b>OTHER AMERICAS</b>                  | <b>10,675</b>    | <b>11,433</b>    | <b>13,569</b>    | <b>13,087</b>    | <b>16,347</b>    | <b>0.34</b>       | <b>24.91</b>       |
| Other countries of the Americas        | 10,675           | 11,433           | 13,569           | 13,087           | 16,347           | 0.34              | 24.91              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>136,306</b>   | <b>154,762</b>   | <b>184,825</b>   | <b>211,065</b>   | <b>220,117</b>   | <b>4.60</b>       | <b>4.29</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>67,069</b>    | <b>71,243</b>    | <b>86,728</b>    | <b>92,580</b>    | <b>88,406</b>    | <b>1.85</b>       | <b>-4.51</b>       |
| China                                  | 21,344           | 27,098           | 36,671           | 40,301           | 42,663           | 0.89              | 5.86               |
| Japan                                  | 33,393           | 28,522           | 30,863           | 34,804           | 27,677           | 0.58              | -20.48             |
| Korea, Republic of                     | 12,332           | 15,623           | 19,194           | 17,475           | 18,066           | 0.38              | 3.38               |
| <b>AUSTRALASIA</b>                     | <b>12,090</b>    | <b>13,082</b>    | <b>17,262</b>    | <b>18,287</b>    | <b>22,731</b>    | <b>0.48</b>       | <b>24.30</b>       |
| Australia                              | 12,090           | 13,082           | 17,262           | 18,287           | 22,731           | 0.48              | 24.30              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>57,147</b>    | <b>70,437</b>    | <b>80,835</b>    | <b>100,198</b>   | <b>108,980</b>   | <b>2.28</b>       | <b>8.76</b>        |
| Other countries of Asia                | 51,280           | 65,824           | 75,617           | 94,313           | 102,326          | 2.14              | 8.50               |
| Other countries of Oceania             | 5,867            | 4,613            | 5,218            | 5,885            | 6,654            | 0.14              | 13.07              |
| <b>EUROPE</b>                          | <b>2,577,697</b> | <b>2,723,445</b> | <b>2,937,384</b> | <b>3,395,295</b> | <b>4,075,317</b> | <b>85.23</b>      | <b>20.03</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>533,570</b>   | <b>611,609</b>   | <b>634,130</b>   | <b>736,236</b>   | <b>939,116</b>   | <b>19.64</b>      | <b>27.56</b>       |
| Bulgaria                               | 64,774           | 75,333           | 79,548           | 89,724           | 110,898          | 2.32              | 23.60              |
| Czech Republic                         | 36,198           | 38,901           | 38,421           | 43,839           | 44,554           | 0.93              | 1.63               |
| Estonia                                | 3,374            | 4,119            | 4,088            | 4,006            | 5,408            | 0.11              | 35.00              |
| Hungary                                | 139,181          | 147,823          | 156,341          | 169,495          | 282,461          | 5.91              | 66.65              |
| Latvia                                 | 3,662            | 4,715            | 4,254            | 4,289            | 6,637            | 0.14              | 54.74              |
| Lithuania                              | 5,960            | 7,501            | 6,934            | 8,454            | 10,170           | 0.21              | 20.30              |
| Moldova, Republic of                   | 79,480           | 82,258           | 105,335          | 123,118          | 157,047          | 3.28              | 27.56              |
| Poland                                 | 97,457           | 146,872          | 127,040          | 153,486          | 171,681          | 3.59              | 11.85              |
| Russian Federation                     | 54,284           | 56,194           | 52,162           | 45,924           | 49,885           | 1.04              | 8.63               |
| Slovakia                               | 20,942           | 20,037           | 19,202           | 40,322           | 44,581           | 0.93              | 10.56              |
| Ukraine                                | 28,258           | 27,856           | 40,805           | 53,579           | 55,794           | 1.17              | 4.13               |
| <b>NORTHERN EUROPE</b>                 | <b>264,952</b>   | <b>260,105</b>   | <b>299,703</b>   | <b>336,108</b>   | <b>382,188</b>   | <b>7.99</b>       | <b>13.71</b>       |
| Denmark                                | 34,373           | 20,930           | 21,391           | 21,023           | 26,385           | 0.55              | 25.51              |
| Finland                                | 10,721           | 9,169            | 10,487           | 11,767           | 13,822           | 0.29              | 17.46              |
| Ireland                                | 16,887           | 13,979           | 21,903           | 20,960           | 27,003           | 0.56              | 28.83              |
| Norway                                 | 19,829           | 27,171           | 26,705           | 27,892           | 26,887           | 0.56              | -3.60              |
| Sweden                                 | 26,485           | 27,506           | 28,822           | 35,057           | 38,507           | 0.81              | 9.84               |
| United Kingdom                         | 156,657          | 161,350          | 190,395          | 219,409          | 249,584          | 5.22              | 13.75              |
| <b>SOUTHERN EUROPE</b>                 | <b>595,229</b>   | <b>607,540</b>   | <b>629,131</b>   | <b>711,365</b>   | <b>837,115</b>   | <b>17.51</b>      | <b>17.68</b>       |
| Greece                                 | 70,022           | 82,170           | 85,184           | 85,420           | 115,094          | 2.41              | 34.74              |
| Italy                                  | 336,515          | 350,887          | 348,474          | 382,054          | 450,685          | 9.43              | 17.96              |
| Malta                                  | 1,740            | 1,824            | 3,066            | 3,083            | 5,360            | 0.11              | 73.86              |
| Montenegro                             | 1,648            | 1,269            | 1,698            | 1,418            | 1,850            | 0.04              | 30.47              |
| Portugal                               | 23,332           | 20,571           | 21,453           | 25,529           | 27,433           | 0.57              | 7.46               |
| Serbia                                 | 23,048           | 24,843           | 27,443           | 39,587           | 46,036           | 0.96              | 16.29              |
| Slovenia                               | 13,600           | 13,320           | 13,139           | 20,323           | 21,124           | 0.44              | 3.94               |
| Spain                                  | 125,324          | 112,656          | 128,674          | 153,951          | 169,533          | 3.55              | 10.12              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>867,814</b> | <b>867,483</b> | <b>907,113</b> | <b>978,319</b> | <b>1,134,738</b> | <b>23.73</b>      | <b>15.99</b>       |
| Austria                          | 103,132        | 97,005         | 94,888         | 87,132         | 107,701          | 2.25              | 23.61              |
| Belgium                          | 44,844         | 51,289         | 51,675         | 58,914         | 64,799           | 1.36              | 9.99               |
| France                           | 205,082        | 197,731        | 206,452        | 224,382        | 260,799          | 5.45              | 16.23              |
| Germany                          | 400,850        | 399,305        | 425,055        | 468,203        | 540,804          | 11.31             | 15.51              |
| Luxembourg                       | 2,717          | 2,603          | 2,681          | 2,797          | 3,949            | 0.08              | 41.19              |
| Netherlands                      | 79,924         | 86,089         | 95,141         | 95,910         | 108,165          | 2.26              | 12.78              |
| Switzerland                      | 31,265         | 33,461         | 31,221         | 40,981         | 48,521           | 1.01              | 18.40              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>257,997</b> | <b>297,068</b> | <b>397,825</b> | <b>571,321</b> | <b>689,325</b>   | <b>14.42</b>      | <b>20.65</b>       |
| Cyprus                           | 8,543          | 9,357          | 9,319          | 9,145          | 10,635           | 0.22              | 16.29              |
| Israel                           | 186,727        | 214,394        | 315,489        | 463,914        | 577,770          | 12.08             | 24.54              |
| Turkey                           | 62,727         | 73,317         | 73,017         | 98,262         | 100,920          | 2.11              | 2.71               |
| <b>OTHER EUROPE</b>              | <b>58,135</b>  | <b>79,640</b>  | <b>69,482</b>  | <b>61,946</b>  | <b>92,835</b>    | <b>1.94</b>       | <b>49.86</b>       |
| Other countries of Europe        | 58,135         | 79,640         | 69,482         | 61,946         | 92,835           | 1.94              | 49.86              |
| <b>NOT SPECIFIED</b>             | <b>35,720</b>  | <b>45,712</b>  | <b>56,109</b>  | <b>86,997</b>  | <b>94,448</b>    | <b>1.98</b>       | <b>8.56</b>        |
| Other countries of the World     | 35,720         | 45,712         | 56,109         | 86,997         | 94,448           | 1.98              | 8.56               |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>3,291,504</b> | <b>3,471,152</b> | <b>3,762,465</b> | <b>4,460,017</b> | <b>4,812,053</b> | <b>100.00</b>     | <b>7.89</b>        |
| <b>AFRICA</b>                          | <b>42,679</b>    | <b>32,521</b>    | <b>76,422</b>    | <b>115,840</b>   | <b>60,911</b>    | <b>1.27</b>       | <b>-47.42</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>4,260</b>     | <b>4,351</b>     | <b>4,665</b>     | <b>5,284</b>     | <b>7,625</b>     | <b>0.16</b>       | <b>44.30</b>       |
| South Africa                           | 4,260            | 4,351            | 4,665            | 5,284            | 7,625            | 0.16              | 44.30              |
| <b>OTHER AFRICA</b>                    | <b>38,419</b>    | <b>28,170</b>    | <b>71,757</b>    | <b>110,556</b>   | <b>53,286</b>    | <b>1.11</b>       | <b>-51.80</b>      |
| Other countries of Africa (*)          | 38,419           | 28,170           | 71,757           | 110,556          | 53,286           | 1.11              | -51.80             |
| <b>AMERICAS</b>                        | <b>218,254</b>   | <b>220,770</b>   | <b>269,447</b>   | <b>326,294</b>   | <b>331,282</b>   | <b>6.88</b>       | <b>1.53</b>        |
| <b>NORTH AMERICA</b>                   | <b>198,130</b>   | <b>200,671</b>   | <b>246,221</b>   | <b>302,608</b>   | <b>305,722</b>   | <b>6.35</b>       | <b>1.03</b>        |
| Canada                                 | 26,744           | 26,244           | 35,415           | 36,828           | 41,834           | 0.87              | 13.59              |
| Mexico                                 | 7,492            | 5,793            | 7,778            | 11,333           | 9,644            | 0.20              | -14.90             |
| United States of America               | 163,894          | 168,634          | 203,028          | 254,447          | 254,244          | 5.28              | -0.08              |
| <b>SOUTH AMERICA</b>                   | <b>8,859</b>     | <b>8,195</b>     | <b>9,391</b>     | <b>10,325</b>    | <b>9,209</b>     | <b>0.19</b>       | <b>-10.81</b>      |
| Brazil                                 | 8,859            | 8,195            | 9,391            | 10,325           | 9,209            | 0.19              | -10.81             |
| <b>OTHER AMERICAS</b>                  | <b>11,265</b>    | <b>11,904</b>    | <b>13,835</b>    | <b>13,361</b>    | <b>16,351</b>    | <b>0.34</b>       | <b>22.38</b>       |
| Other countries of the Americas        | 11,265           | 11,904           | 13,835           | 13,361           | 16,351           | 0.34              | 22.38              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>145,509</b>   | <b>158,918</b>   | <b>189,993</b>   | <b>217,339</b>   | <b>220,398</b>   | <b>4.58</b>       | <b>1.41</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>68,550</b>    | <b>72,965</b>    | <b>88,995</b>    | <b>95,091</b>    | <b>88,440</b>    | <b>1.84</b>       | <b>-6.99</b>       |
| China                                  | 22,039           | 28,037           | 38,198           | 41,601           | 42,676           | 0.89              | 2.58               |
| Japan                                  | 34,033           | 29,170           | 31,366           | 35,756           | 27,677           | 0.58              | -22.59             |
| Korea, Republic of                     | 12,478           | 15,758           | 19,431           | 17,734           | 18,087           | 0.38              | 1.99               |
| <b>AUSTRALASIA</b>                     | <b>12,937</b>    | <b>13,786</b>    | <b>18,305</b>    | <b>19,474</b>    | <b>22,771</b>    | <b>0.47</b>       | <b>16.93</b>       |
| Australia                              | 12,937           | 13,786           | 18,305           | 19,474           | 22,771           | 0.47              | 16.93              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>64,022</b>    | <b>72,167</b>    | <b>82,693</b>    | <b>102,774</b>   | <b>109,187</b>   | <b>2.27</b>       | <b>6.24</b>        |
| Other countries of Asia                | 57,993           | 67,394           | 77,287           | 96,686           | 102,507          | 2.13              | 6.02               |
| Other countries of Oceania             | 6,029            | 4,773            | 5,406            | 6,088            | 6,680            | 0.14              | 9.72               |
| <b>EUROPE</b>                          | <b>2,849,023</b> | <b>3,012,926</b> | <b>3,170,228</b> | <b>3,713,170</b> | <b>4,104,946</b> | <b>85.31</b>      | <b>10.55</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>605,455</b>   | <b>709,418</b>   | <b>731,481</b>   | <b>874,689</b>   | <b>954,213</b>   | <b>19.83</b>      | <b>9.09</b>        |
| Bulgaria                               | 67,846           | 79,227           | 83,073           | 94,366           | 111,889          | 2.33              | 18.57              |
| Czech Republic                         | 39,605           | 45,008           | 41,653           | 49,527           | 45,239           | 0.94              | -8.66              |
| Estonia                                | 3,792            | 4,482            | 4,600            | 4,455            | 5,494            | 0.11              | 23.32              |
| Hungary                                | 182,858          | 203,063          | 217,270          | 242,406          | 286,867          | 5.96              | 18.34              |
| Latvia                                 | 4,181            | 5,108            | 4,647            | 4,581            | 6,677            | 0.14              | 45.75              |
| Lithuania                              | 6,341            | 7,831            | 7,339            | 9,085            | 10,261           | 0.21              | 12.94              |
| Moldova, Republic of                   | 80,767           | 91,487           | 115,111          | 142,338          | 158,010          | 3.28              | 11.01              |
| Poland                                 | 106,646          | 156,258          | 136,301          | 170,061          | 173,895          | 3.61              | 2.25               |
| Russian Federation                     | 59,499           | 63,089           | 55,466           | 48,914           | 49,972           | 1.04              | 2.16               |
| Slovakia                               | 22,763           | 23,024           | 22,682           | 43,828           | 44,841           | 0.93              | 2.31               |
| Ukraine                                | 31,157           | 30,841           | 43,339           | 65,128           | 61,068           | 1.27              | -6.23              |
| <b>NORTHERN EUROPE</b>                 | <b>285,534</b>   | <b>276,461</b>   | <b>315,789</b>   | <b>355,836</b>   | <b>382,969</b>   | <b>7.96</b>       | <b>7.63</b>        |
| Denmark                                | 41,260           | 22,478           | 23,497           | 23,442           | 26,453           | 0.55              | 12.84              |
| Finland                                | 11,318           | 9,651            | 10,772           | 12,408           | 13,885           | 0.29              | 11.90              |
| Ireland                                | 18,044           | 15,218           | 23,497           | 22,317           | 27,040           | 0.56              | 21.16              |
| Norway                                 | 21,855           | 29,359           | 27,786           | 29,404           | 26,950           | 0.56              | -8.35              |
| Sweden                                 | 27,548           | 28,863           | 30,360           | 37,450           | 38,548           | 0.80              | 2.93               |
| United Kingdom                         | 165,509          | 170,892          | 199,877          | 230,815          | 250,093          | 5.20              | 8.35               |
| <b>SOUTHERN EUROPE</b>                 | <b>627,659</b>   | <b>647,861</b>   | <b>663,378</b>   | <b>755,871</b>   | <b>840,296</b>   | <b>17.46</b>      | <b>11.17</b>       |
| Greece                                 | 72,438           | 86,459           | 87,165           | 88,243           | 115,179          | 2.39              | 30.52              |
| Italy                                  | 358,352          | 376,222          | 371,156          | 409,429          | 451,493          | 9.38              | 10.27              |
| Malta                                  | 1,769            | 1,850            | 3,109            | 3,181            | 5,360            | 0.11              | 68.50              |
| Montenegro                             | 1,648            | 1,349            | 1,803            | 1,460            | 1,850            | 0.04              | 26.71              |
| Portugal                               | 24,203           | 21,643           | 22,471           | 26,175           | 27,537           | 0.57              | 5.20               |
| Serbia                                 | 23,077           | 26,702           | 29,110           | 42,982           | 47,810           | 0.99              | 11.23              |
| Slovenia                               | 14,053           | 14,104           | 13,854           | 21,858           | 21,439           | 0.45              | -1.92              |
| Spain                                  | 132,119          | 119,532          | 134,710          | 162,543          | 169,628          | 3.53              | 4.36               |

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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>996,962</b> | <b>986,452</b> | <b>974,176</b> | <b>1,073,372</b> | <b>1,143,434</b> | <b>23.76</b>      | <b>6.53</b>        |
| Austria                          | 113,203        | 106,576        | 102,351        | 96,300           | 108,437          | 2.25              | 12.60              |
| Belgium                          | 48,089         | 55,044         | 54,642         | 64,674           | 65,630           | 1.36              | 1.48               |
| France                           | 218,216        | 212,548        | 219,320        | 241,319          | 262,890          | 5.46              | 8.94               |
| Germany                          | 494,004        | 480,591        | 460,722        | 520,978          | 544,406          | 11.31             | 4.50               |
| Luxembourg                       | 2,776          | 2,756          | 2,898          | 2,927            | 3,949            | 0.08              | 34.92              |
| Netherlands                      | 86,357         | 92,338         | 100,640        | 103,180          | 109,376          | 2.27              | 6.01               |
| Switzerland                      | 34,317         | 36,599         | 33,603         | 43,994           | 48,746           | 1.01              | 10.80              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>260,933</b> | <b>306,008</b> | <b>407,583</b> | <b>584,685</b>   | <b>690,580</b>   | <b>14.35</b>      | <b>18.11</b>       |
| Cyprus                           | 8,728          | 9,468          | 9,453          | 9,284            | 10,647           | 0.22              | 14.68              |
| Israel                           | 186,799        | 219,614        | 322,206        | 475,240          | 578,751          | 12.03             | 21.78              |
| Turkey                           | 65,406         | 76,926         | 75,924         | 100,161          | 101,182          | 2.10              | 1.02               |
| <b>OTHER EUROPE</b>              | <b>72,480</b>  | <b>86,726</b>  | <b>77,821</b>  | <b>68,717</b>    | <b>93,454</b>    | <b>1.94</b>       | <b>36.00</b>       |
| Other countries of Europe        | 72,480         | 86,726         | 77,821         | 68,717           | 93,454           | 1.94              | 36.00              |
| <b>NOT SPECIFIED</b>             | <b>36,039</b>  | <b>46,017</b>  | <b>56,375</b>  | <b>87,374</b>    | <b>94,516</b>    | <b>1.96</b>       | <b>8.17</b>        |
| Other countries of the World     | 36,039         | 46,017         | 56,375         | 87,374           | 94,516           | 1.96              | 8.17               |



## RUSSIAN FEDERATION

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>28,176,502</b> | <b>30,792,091</b> | <b>32,421,490</b> | <b>33,729,187</b> | <b>24,570,518</b> | <b>100.00</b>     | <b>-27.15</b>      |
| <b>AFRICA</b>                     | <b>40,149</b>     | <b>55,884</b>     | <b>53,681</b>     | <b>42,069</b>     | <b>24,201</b>     | <b>0.10</b>       | <b>-42.47</b>      |
| <b>EAST AFRICA</b>                | <b>5,461</b>      | <b>9,343</b>      | <b>8,248</b>      | <b>3,913</b>      | <b>2,053</b>      | <b>0.01</b>       | <b>-47.53</b>      |
| British Indian Ocean Territory    | 9                 | 15                | 925               | 1                 |                   |                   |                    |
| Burundi                           | 146               | 147               | 144               | 113               |                   |                   |                    |
| Comoros                           | 43                | 60                | 74                | 38                | 30                | 0.00              | -21.05             |
| Djibouti                          | 119               | 109               | 85                | 104               | 13                | 0.00              | -87.50             |
| Eritrea                           | 107               | 99                | 64                | 42                | 70                | 0.00              | 66.67              |
| Ethiopia                          | 585               | 844               | 813               | 290               | 235               | 0.00              | -18.97             |
| Kenya                             | 1,304             | 1,473             | 1,276             | 571               | 260               | 0.00              | -54.47             |
| Madagascar                        | 193               | 233               | 265               | 173               |                   |                   |                    |
| Malawi                            | 46                | 290               | 118               | 58                |                   |                   |                    |
| Mauritius                         | 653               | 827               | 1,033             | 59                | 849               | 0.00              | 1,338.98           |
| Mozambique                        | 201               | 252               | 320               | 313               |                   |                   |                    |
| Rwanda                            | 61                | 97                | 100               | 163               | 51                | 0.00              | -68.71             |
| Seychelles                        | 228               | 309               | 455               | 85                | 88                | 0.00              | 3.53               |
| Somalia                           | 62                | 92                | 100               | 80                |                   |                   |                    |
| Tanzania, United Republic of      | 497               | 1,097             | 1,129             | 321               | 110               | 0.00              | -65.73             |
| Uganda                            | 315               | 2,332             | 229               | 198               | 54                | 0.00              | -72.73             |
| Zambia                            | 473               | 625               | 602               | 739               |                   |                   |                    |
| Zimbabwe                          | 419               | 442               | 516               | 565               | 293               | 0.00              | -48.14             |
| <b>CENTRAL AFRICA</b>             | <b>4,094</b>      | <b>4,531</b>      | <b>5,766</b>      | <b>6,252</b>      | <b>857</b>        | <b>0.00</b>       | <b>-86.29</b>      |
| Angola                            | 1,673             | 1,857             | 2,539             | 2,996             | 16                | 0.00              | -99.47             |
| Cameroon                          | 744               | 1,015             | 1,152             | 1,089             | 621               | 0.00              | -42.98             |
| Central African Republic          | 31                | 67                | 74                | 68                | 32                | 0.00              | -52.94             |
| Chad                              | 158               | 155               | 214               | 212               |                   |                   |                    |
| Congo                             | 638               | 526               | 748               | 699               |                   |                   |                    |
| Congo, Democratic Republic of the | 505               | 483               | 572               | 730               | 135               | 0.00              | -81.51             |
| Equatorial Guinea                 | 225               | 261               | 310               | 276               |                   |                   |                    |
| Gabon                             | 83                | 147               | 132               | 174               | 53                | 0.00              | -69.54             |
| Sao Tome and Principe             | 37                | 20                | 25                | 8                 |                   |                   |                    |
| <b>NORTH AFRICA</b>               | <b>13,377</b>     | <b>21,031</b>     | <b>20,248</b>     | <b>15,928</b>     | <b>13,168</b>     | <b>0.05</b>       | <b>-17.33</b>      |
| Algeria                           | 3,636             | 3,723             | 4,183             | 4,098             | 4,268             | 0.02              | 4.15               |
| Morocco                           | 5,208             | 7,882             | 7,801             | 5,981             | 3,867             | 0.02              | -35.35             |
| Sudan                             | 1,383             | 1,453             | 1,781             | 1,699             | 1,522             | 0.01              | -10.42             |
| Tunisia                           | 3,149             | 7,973             | 6,481             | 4,150             | 3,511             | 0.01              | -15.40             |
| Western Sahara                    | 1                 |                   | 2                 |                   |                   |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>9,811</b>      | <b>11,897</b>     | <b>10,282</b>     | <b>9,252</b>      | <b>7,282</b>      | <b>0.03</b>       | <b>-21.29</b>      |
| Botswana                          | 181               | 302               | 230               | 202               |                   |                   |                    |
| Lesotho                           | 8                 | 16                | 28                | 20                | 5                 | 0.00              | -75.00             |
| Namibia                           | 511               | 656               | 714               | 740               |                   |                   |                    |
| South Africa                      | 9,039             | 10,817            | 9,224             | 8,183             | 7,277             | 0.03              | -11.07             |
| Swaziland                         | 72                | 106               | 86                | 107               |                   |                   |                    |
| <b>WEST AFRICA</b>                | <b>7,406</b>      | <b>9,082</b>      | <b>9,137</b>      | <b>6,724</b>      | <b>841</b>        | <b>0.00</b>       | <b>-87.49</b>      |
| Benin                             | 211               | 246               | 262               | 283               |                   |                   |                    |
| Burkina Faso                      | 62                | 119               | 73                | 78                | 73                | 0.00              | -6.41              |
| Cabo Verde                        | 728               | 764               | 859               | 47                |                   |                   |                    |
| Côte d'Ivoire                     | 963               | 656               | 607               | 655               |                   |                   |                    |
| Gambia                            | 66                | 112               | 162               | 183               | 90                | 0.00              | -50.82             |
| Ghana                             | 1,081             | 1,326             | 1,450             | 1,223             |                   |                   |                    |
| Guinea                            | 370               | 392               | 354               | 342               | 125               | 0.00              | -63.45             |
| Guinea-Bissau                     | 128               | 136               | 123               | 171               |                   |                   |                    |
| Liberia                           | 89                | 176               | 825               | 18                | 17                | 0.00              | -5.56              |
| Mali                              | 275               | 335               | 301               | 365               | 208               | 0.00              | -43.01             |
| Mauritania                        | 91                | 87                | 72                | 59                | 38                | 0.00              | -35.59             |

## RUSSIAN FEDERATION

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Niger                             | 28             | 64             | 52             | 97             | 89             | 0.00              | -8.25              |
| Nigeria                           | 2,864          | 3,922          | 3,409          | 2,746          |                |                   |                    |
| Senegal                           | 294            | 555            | 457            | 309            | 185            | 0.00              | -40.13             |
| Sierra Leone                      | 80             | 119            | 58             | 80             |                |                   |                    |
| Togo                              | 76             | 73             | 73             | 68             | 16             | 0.00              | -76.47             |
| <b>AMERICAS</b>                   | <b>443,873</b> | <b>493,673</b> | <b>426,516</b> | <b>406,994</b> | <b>410,817</b> | <b>1.67</b>       | <b>0.94</b>        |
| <b>CARIBBEAN</b>                  | <b>7,472</b>   | <b>13,139</b>  | <b>14,343</b>  | <b>13,864</b>  | <b>27,518</b>  | <b>0.11</b>       | <b>98.49</b>       |
| Anguilla                          | 73             | 12             | 10             |                |                |                   |                    |
| Antigua and Barbuda               | 130            | 52             | 36             | 25             |                |                   |                    |
| Bahamas                           | 92             | 276            | 113            | 50             |                |                   |                    |
| Barbados                          | 86             | 97             | 141            | 64             | 50             | 0.00              | -21.88             |
| Bermuda                           | 74             | 61             | 44             | 1              | 1              | 0.00              |                    |
| British Virgin Islands            | 9              | 41             | 18             | 2              |                |                   |                    |
| Cayman Islands                    | 3              | 1              | 10             | 5              | 1              | 0.00              | -80.00             |
| Cuba                              | 5,239          | 9,625          | 11,609         | 11,889         | 26,059         | 0.11              | 119.19             |
| Dominica                          | 24             | 27             | 47             | 31             | 37             | 0.00              | 19.35              |
| Dominican Republic                | 611            | 1,023          | 988            | 663            | 558            | 0.00              | -15.84             |
| Grenada                           | 21             | 43             | 74             | 102            | 50             | 0.00              | -50.98             |
| Haiti                             | 79             | 181            | 137            | 81             | 59             | 0.00              | -27.16             |
| Jamaica                           | 399            | 817            | 512            | 395            | 250            | 0.00              | -36.71             |
| Netherlands Antilles              | 8              |                |                |                |                |                   |                    |
| Puerto Rico                       | 2              | 3              | 6              | 4              |                |                   |                    |
| Saint Kitts and Nevis             | 104            | 90             | 82             | 58             | 86             | 0.00              | 48.28              |
| Saint Lucia                       | 56             | 106            | 73             | 103            | 89             | 0.00              | -13.59             |
| Saint Vincent and the Grenadines  | 67             | 177            | 91             | 96             | 49             | 0.00              | -48.96             |
| Trinidad and Tobago               | 395            | 507            | 352            | 295            | 229            | 0.00              | -22.37             |
| <b>CENTRAL AMERICA</b>            | <b>4,260</b>   | <b>4,887</b>   | <b>5,049</b>   | <b>5,524</b>   | <b>5,354</b>   | <b>0.02</b>       | <b>-3.08</b>       |
| Belize                            | 50             | 63             | 33             | 22             | 26             | 0.00              | 18.18              |
| Costa Rica                        | 938            | 1,101          | 1,122          | 1,271          | 1,465          | 0.01              | 15.26              |
| El Salvador                       | 270            | 320            | 357            | 266            | 273            | 0.00              | 2.63               |
| Guatemala                         | 811            | 925            | 823            | 1,229          | 1,005          | 0.00              | -18.23             |
| Honduras                          | 718            | 1,055          | 1,099          | 1,237          | 1,083          | 0.00              | -12.45             |
| Nicaragua                         | 686            | 679            | 682            | 810            | 704            | 0.00              | -13.09             |
| Panama                            | 787            | 744            | 933            | 689            | 798            | 0.00              | 15.82              |
| <b>NORTH AMERICA</b>              | <b>357,714</b> | <b>388,716</b> | <b>328,664</b> | <b>301,541</b> | <b>299,231</b> | <b>1.22</b>       | <b>-0.77</b>       |
| Canada                            | 54,730         | 61,234         | 53,370         | 42,331         | 40,410         | 0.16              | -4.54              |
| Greenland                         | 2              | 1              | 1              |                |                |                   |                    |
| Mexico                            | 16,431         | 21,527         | 18,223         | 22,327         | 20,188         | 0.08              | -9.58              |
| United States of America          | 286,551        | 305,954        | 257,070        | 236,883        | 238,633        | 0.97              | 0.74               |
| <b>SOUTH AMERICA</b>              | <b>74,427</b>  | <b>86,931</b>  | <b>78,460</b>  | <b>86,065</b>  | <b>78,714</b>  | <b>0.32</b>       | <b>-8.54</b>       |
| Argentina                         | 13,976         | 15,944         | 13,614         | 16,981         | 19,300         | 0.08              | 13.66              |
| Bolivia, Plurinational State of   | 520            | 452            | 483            | 550            | 499            | 0.00              | -9.27              |
| Brazil                            | 33,647         | 37,386         | 33,301         | 34,610         | 27,177         | 0.11              | -21.48             |
| Chile                             | 5,710          | 6,495          | 6,209          | 7,401          | 7,380          | 0.03              | -0.28              |
| Colombia                          | 8,514          | 10,760         | 9,558          | 10,216         | 9,692          | 0.04              | -5.13              |
| Ecuador                           | 1,726          | 3,168          | 3,409          | 4,185          | 3,205          | 0.01              | -23.42             |
| Falkland Islands (Malvinas)       | 2              |                | 1              |                |                |                   |                    |
| French Guiana                     | 6              |                | 1              |                |                |                   |                    |
| Guyana                            | 119            | 137            | 115            | 73             | 90             | 0.00              | 23.29              |
| Paraguay                          | 259            | 294            | 277            | 348            | 413            | 0.00              | 18.68              |
| Peru                              | 3,720          | 4,629          | 4,904          | 4,999          | 5,215          | 0.02              | 4.32               |
| Suriname                          | 13             | 28             | 28             | 23             | 21             | 0.00              | -8.70              |
| Uruguay                           | 1,479          | 1,818          | 1,768          | 1,992          | 1,984          | 0.01              | -0.40              |
| Venezuela, Bolivarian Republic of | 4,736          | 5,820          | 4,792          | 4,687          | 3,738          | 0.02              | -20.25             |

## RUSSIAN FEDERATION

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,903,926</b>  | <b>1,938,415</b>  | <b>2,016,959</b>  | <b>2,004,542</b>  | <b>2,224,757</b>  | <b>9.05</b>       | <b>10.99</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>1,585,441</b>  | <b>1,568,982</b>  | <b>1,640,024</b>  | <b>1,846,087</b>  | <b>2,079,592</b>  | <b>8.46</b>       | <b>12.65</b>       |
| China                                  | 978,988           | 1,071,515         | 1,125,098         | 1,214,081         | 1,288,720         | 5.24              | 6.15               |
| Hong Kong (China)                      | 20,491            | 20,099            | 11,430            | 12,441            | 13,050            | 0.05              | 4.90               |
| Japan                                  | 86,806            | 102,408           | 105,220           | 87,280            | 84,631            | 0.34              | -3.04              |
| Korea, Democratic People's Republic of | 22,071            | 23,604            | 23,902            | 17,460            |                   |                   |                    |
| Korea, Republic of                     | 94,922            | 107,942           | 135,676           | 139,376           | 161,267           | 0.66              | 15.71              |
| Macao (China)                          | 358               | 974               | 576               | 837               | 843               | 0.00              | 0.72               |
| Mongolia                               | 365,236           | 226,673           | 225,972           | 360,626           | 522,026           | 2.12              | 44.76              |
| Taiwan Province of China               | 16,569            | 15,767            | 12,150            | 13,986            | 9,055             | 0.04              | -35.26             |
| <b>SOUTH-EAST ASIA</b>                 | <b>267,773</b>    | <b>314,237</b>    | <b>323,029</b>    | <b>113,375</b>    | <b>96,056</b>     | <b>0.39</b>       | <b>-15.28</b>      |
| Brunei Darussalam                      | 263               | 195               | 160               | 168               | 147               | 0.00              | -12.50             |
| Cambodia                               | 299               | 294               | 377               | 436               | 524               | 0.00              | 20.18              |
| Indonesia                              | 18,572            | 21,088            | 20,330            | 7,290             | 7,927             | 0.03              | 8.74               |
| Lao People's Democratic Republic       | 221               | 497               | 334               | 480               | 570               | 0.00              | 18.75              |
| Malaysia                               | 15,126            | 16,127            | 14,532            | 11,559            | 8,222             | 0.03              | -28.87             |
| Myanmar                                | 7,432             | 8,157             | 9,065             | 747               | 153               | 0.00              | -79.52             |
| Philippines                            | 130,541           | 149,213           | 162,990           | 8,030             | 7,043             | 0.03              | -12.29             |
| Singapore                              | 12,983            | 13,674            | 13,816            | 5,751             | 6,934             | 0.03              | 20.57              |
| Thailand                               | 19,375            | 23,919            | 25,585            | 26,304            | 28,245            | 0.11              | 7.38               |
| Viet Nam                               | 62,961            | 81,073            | 75,840            | 52,610            | 36,291            | 0.15              | -31.02             |
| <b>AUSTRALASIA</b>                     | <b>50,130</b>     | <b>54,385</b>     | <b>53,280</b>     | <b>44,963</b>     | <b>48,966</b>     | <b>0.20</b>       | <b>8.90</b>        |
| Australia                              | 43,105            | 46,861            | 46,072            | 38,488            | 41,882            | 0.17              | 8.82               |
| New Zealand                            | 7,025             | 7,524             | 7,208             | 6,475             | 7,084             | 0.03              | 9.41               |
| <b>MELANESIA</b>                       | <b>128</b>        | <b>240</b>        | <b>120</b>        | <b>65</b>         | <b>101</b>        | <b>0.00</b>       | <b>55.38</b>       |
| Fiji                                   | 53                | 210               | 103               | 49                | 79                | 0.00              | 61.22              |
| New Caledonia                          | 4                 |                   |                   |                   | 1                 | 0.00              |                    |
| Papua New Guinea                       | 51                | 17                | 10                | 9                 | 3                 | 0.00              | -66.67             |
| Solomon Islands                        | 4                 | 4                 | 1                 | 3                 | 2                 | 0.00              | -33.33             |
| Vanuatu                                | 16                | 9                 | 6                 | 4                 | 16                | 0.00              | 300.00             |
| <b>MICRONESIA</b>                      | <b>380</b>        | <b>395</b>        | <b>391</b>        | <b>30</b>         | <b>29</b>         | <b>0.00</b>       | <b>-3.33</b>       |
| Guam                                   |                   | 5                 |                   |                   |                   |                   |                    |
| Kiribati                               | 133               | 227               | 215               | 1                 | 4                 | 0.00              | 300.00             |
| Marshall Islands                       | 221               | 120               | 166               | 1                 |                   |                   |                    |
| Micronesia, Federated States of        | 3                 | 13                | 2                 | 5                 | 1                 | 0.00              | -80.00             |
| Nauru                                  | 11                | 22                | 7                 | 17                | 22                | 0.00              | 29.41              |
| Northern Mariana Islands               | 2                 |                   |                   |                   |                   |                   |                    |
| Palau                                  | 10                | 8                 | 1                 | 6                 | 2                 | 0.00              | -66.67             |
| <b>POLYNESIA</b>                       | <b>74</b>         | <b>176</b>        | <b>115</b>        | <b>22</b>         | <b>13</b>         | <b>0.00</b>       | <b>-40.91</b>      |
| American Samoa                         | 3                 | 2                 | 1                 |                   |                   |                   |                    |
| French Polynesia                       | 1                 |                   | 4                 |                   |                   |                   |                    |
| Pitcairn                               | 1                 |                   |                   |                   |                   |                   |                    |
| Samoa                                  | 22                | 86                | 84                | 2                 | 6                 | 0.00              | 200.00             |
| Tonga                                  | 9                 | 22                | 6                 | 19                | 5                 | 0.00              | -73.68             |
| Tuvalu                                 | 38                | 66                | 20                | 1                 | 2                 | 0.00              | 100.00             |
| <b>EUROPE</b>                          | <b>24,740,959</b> | <b>27,256,702</b> | <b>28,890,174</b> | <b>27,110,310</b> | <b>20,947,714</b> | <b>85.26</b>      | <b>-22.73</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>20,910,996</b> | <b>23,185,490</b> | <b>24,921,278</b> | <b>23,474,117</b> | <b>17,749,342</b> | <b>72.24</b>      | <b>-24.39</b>      |
| Armenia                                | 700,332           | 882,864           | 794,098           | 823,210           | 596,041           | 2.43              | -27.60             |
| Azerbaijan                             | 1,116,238         | 1,196,759         | 1,021,204         | 1,032,895         | 898,426           | 3.66              | -13.02             |
| Belarus                                | 372,942           | 418,207           | 495,999           | 280,817           | 133,740           | 0.54              | -52.37             |
| Bulgaria                               | 45,312            | 47,154            | 42,230            | 25,226            | 26,563            | 0.11              | 5.30               |
| Czech Republic                         | 62,980            | 76,530            | 68,875            | 41,858            | 39,684            | 0.16              | -5.19              |
| Estonia                                | 494,282           | 430,164           | 363,942           | 356,982           | 414,147           | 1.69              | 16.01              |
| Georgia                                | 35,511            | 48,440            | 58,264            | 51,451            | 65,336            | 0.27              | 26.99              |
| Hungary                                | 23,047            | 27,155            | 28,421            | 20,436            | 20,755            | 0.08              | 1.56               |

## RUSSIAN FEDERATION

### 2. Arrivals of non-resident visitors at national borders, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Kazakhstan                                | 3,630,342        | 3,848,899        | 4,215,161        | 4,784,706        | 3,564,152        | 14.51             | -25.51             |
| Kyrgyzstan                                | 623,970          | 763,418          | 725,664          | 819,386          | 397,842          | 1.62              | -51.45             |
| Latvia                                    | 461,162          | 391,304          | 374,701          | 281,401          | 288,682          | 1.17              | 2.59               |
| Lithuania                                 | 553,896          | 539,308          | 487,206          | 239,313          | 249,095          | 1.01              | 4.09               |
| Moldova, Republic of                      | 1,194,291        | 1,374,690        | 923,625          | 724,238          | 409,194          | 1.67              | -43.50             |
| Poland                                    | 1,190,003        | 1,644,657        | 1,823,143        | 1,726,847        | 1,017,462        | 4.14              | -41.08             |
| Romania                                   | 24,792           | 30,886           | 28,391           | 16,653           | 14,582           | 0.06              | -12.44             |
| Slovakia                                  | 24,161           | 27,554           | 24,962           | 18,185           | 20,745           | 0.08              | 14.08              |
| Tajikistan                                | 1,134,150        | 1,348,828        | 1,202,260        | 1,182,264        | 410,013          | 1.67              | -65.32             |
| Turkmenistan                              | 43,720           | 40,238           | 47,002           | 50,706           | 17,099           | 0.07              | -66.28             |
| Ukraine                                   | 6,502,543        | 7,080,991        | 9,842,990        | 9,792,556        | 8,569,264        | 34.88             | -12.49             |
| Uzbekistan                                | 2,677,322        | 2,967,444        | 2,353,140        | 1,204,987        | 596,520          | 2.43              | -50.50             |
| <b>NORTHERN EUROPE</b>                    | <b>1,766,457</b> | <b>1,809,125</b> | <b>1,830,061</b> | <b>1,721,496</b> | <b>1,608,583</b> | <b>6.55</b>       | <b>-6.56</b>       |
| Denmark                                   | 34,908           | 36,262           | 33,271           | 22,948           | 19,365           | 0.08              | -15.61             |
| Faeroe Islands                            | 4                | 12               | 6                |                  |                  |                   |                    |
| Finland                                   | 1,375,614        | 1,388,016        | 1,446,169        | 1,416,047        | 1,319,030        | 5.37              | -6.85              |
| Iceland                                   | 1,976            | 2,695            | 1,882            | 2,043            | 1,526            | 0.01              | -25.31             |
| Ireland                                   | 13,270           | 14,691           | 13,056           | 11,753           | 10,802           | 0.04              | -8.09              |
| Norway                                    | 50,115           | 54,433           | 57,423           | 48,448           | 45,135           | 0.18              | -6.84              |
| Sweden                                    | 58,900           | 53,340           | 49,908           | 37,760           | 35,645           | 0.15              | -5.60              |
| United Kingdom                            | 231,670          | 259,676          | 228,346          | 182,497          | 177,080          | 0.72              | -2.97              |
| <b>SOUTHERN EUROPE</b>                    | <b>485,404</b>   | <b>562,503</b>   | <b>524,648</b>   | <b>441,761</b>   | <b>427,320</b>   | <b>1.74</b>       | <b>-3.27</b>       |
| Albania                                   | 1,111            | 1,623            | 2,118            | 1,742            | 1,264            | 0.01              | -27.44             |
| Andorra                                   | 196              | 181              | 192              | 123              | 190              | 0.00              | 54.47              |
| Bosnia and Herzegovina                    | 8,311            | 10,791           | 10,813           | 7,886            | 6,076            | 0.02              | -22.95             |
| Croatia                                   | 15,990           | 18,276           | 18,040           | 9,993            | 9,146            | 0.04              | -8.48              |
| Gibraltar                                 | 1                |                  | 1                |                  | 1                | 0.00              |                    |
| Greece                                    | 36,474           | 48,280           | 46,450           | 25,737           | 27,078           | 0.11              | 5.21               |
| Holy See                                  | 23               | 17               | 18               | 26               | 19               | 0.00              | -26.92             |
| Italy                                     | 212,411          | 225,933          | 219,976          | 194,420          | 191,828          | 0.78              | -1.33              |
| Malta                                     | 2,079            | 2,158            | 1,716            | 1,628            | 1,660            | 0.01              | 1.97               |
| Montenegro                                | 5,403            | 6,137            | 6,728            | 4,825            | 3,840            | 0.02              | -20.41             |
| Portugal                                  | 15,398           | 14,952           | 15,181           | 13,004           | 14,674           | 0.06              | 12.84              |
| San Marino                                | 140              | 130              | 135              | 105              | 110              | 0.00              | 4.76               |
| Serbia                                    | 70,371           | 107,601          | 87,048           | 68,574           | 50,498           | 0.21              | -26.36             |
| Slovenia                                  | 12,622           | 13,296           | 12,312           | 9,800            | 8,942            | 0.04              | -8.76              |
| Spain                                     | 101,536          | 109,089          | 100,206          | 103,827          | 108,776          | 0.44              | 4.77               |
| The Former Yugoslav Republic of Macedonia | 3,338            | 4,039            | 3,714            | 71               | 3,218            | 0.01              | 4,432.39           |
| <b>WESTERN EUROPE</b>                     | <b>1,142,411</b> | <b>1,171,450</b> | <b>1,093,230</b> | <b>1,046,663</b> | <b>935,092</b>   | <b>3.81</b>       | <b>-10.66</b>      |
| Austria                                   | 71,367           | 74,277           | 67,392           | 51,609           | 49,026           | 0.20              | -5.00              |
| Belgium                                   | 37,025           | 40,316           | 37,441           | 31,837           | 34,553           | 0.14              | 8.53               |
| France                                    | 225,343          | 225,860          | 219,210          | 202,358          | 176,855          | 0.72              | -12.60             |
| Germany                                   | 671,676          | 686,557          | 635,153          | 611,082          | 566,434          | 2.31              | -7.31              |
| Liechtenstein                             | 258              | 294              | 269              | 121              | 251              | 0.00              | 107.44             |
| Luxembourg                                | 2,503            | 2,597            | 2,190            | 1,842            | 1,944            | 0.01              | 5.54               |
| Monaco                                    | 175              | 249              | 194              | 171              | 136              | 0.00              | -20.47             |
| Netherlands                               | 81,212           | 86,402           | 80,543           | 62,803           | 57,408           | 0.23              | -8.59              |
| Switzerland                               | 52,852           | 54,898           | 50,838           | 84,840           | 48,485           | 0.20              | -42.85             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>435,691</b>   | <b>528,134</b>   | <b>520,957</b>   | <b>426,273</b>   | <b>227,377</b>   | <b>0.93</b>       | <b>-46.66</b>      |
| Cyprus                                    | 6,288            | 6,160            | 6,688            | 6,027            | 5,567            | 0.02              | -7.63              |
| Israel                                    | 123,974          | 136,827          | 152,853          | 161,814          | 179,152          | 0.73              | 10.71              |
| Turkey                                    | 305,429          | 385,147          | 361,416          | 258,432          | 42,658           | 0.17              | -83.49             |
| <b>MIDDLE EAST</b>                        | <b>50,774</b>    | <b>58,570</b>    | <b>58,333</b>    | <b>55,821</b>    | <b>36,202</b>    | <b>0.15</b>       | <b>-35.15</b>      |
| Bahrain                                   | 508              | 538              | 891              | 913              | 1,173            | 0.00              | 28.48              |
| Egypt                                     | 13,344           | 18,692           | 15,295           | 15,416           | 10,596           | 0.04              | -31.27             |

## RUSSIAN FEDERATION

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                              | 2012           | 2013           | 2014           | 2015             | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|----------------|----------------|------------------|----------------|-------------------|--------------------|
| Iraq                         | 3,823          | 4,693          | 5,828          | 8,872            | 4,007          | 0.02              | -54.84             |
| Jordan                       | 3,383          | 4,775          | 5,152          | 5,046            | 3,593          | 0.01              | -28.80             |
| Kuwait                       | 556            | 610            | 850            | 1,138            | 1,047          | 0.00              | -8.00              |
| Lebanon                      | 5,871          | 6,502          | 7,402          | 7,299            | 5,817          | 0.02              | -20.30             |
| Libya                        | 615            | 762            | 825            | 568              | 428            | 0.00              | -24.65             |
| Oman                         | 699            | 844            | 878            | 825              | 797            | 0.00              | -3.39              |
| Qatar                        | 279            | 289            | 442            | 503              | 465            | 0.00              | -7.55              |
| Saudi Arabia                 | 1,143          | 1,590          | 1,613          | 2,570            | 1,971          | 0.01              | -23.31             |
| State of Palestine           | 1,307          | 1,197          | 1,406          | 1,394            | 401            | 0.00              | -71.23             |
| Syrian Arab Republic         | 16,826         | 14,990         | 14,253         | 8,614            | 3,729          | 0.02              | -56.71             |
| United Arab Emirates         | 1,404          | 1,675          | 1,967          | 1,754            | 2,178          | 0.01              | 24.17              |
| Yemen                        | 1,016          | 1,413          | 1,531          | 909              |                |                   |                    |
| <b>SOUTH ASIA</b>            | <b>122,798</b> | <b>137,489</b> | <b>146,989</b> | <b>124,523</b>   | <b>140,293</b> | <b>0.57</b>       | <b>12.66</b>       |
| Afghanistan                  | 8,424          | 8,651          | 7,863          | 7,444            | 4,039          | 0.02              | -45.74             |
| Bangladesh                   | 1,905          | 2,185          | 2,244          | 1,912            | 1,778          | 0.01              | -7.01              |
| Bhutan                       | 86             | 69             | 82             | 35               | 40             | 0.00              | 14.29              |
| India                        | 80,127         | 95,542         | 94,259         | 63,800           | 59,311         | 0.24              | -7.04              |
| Iran, Islamic Republic of    | 23,085         | 20,657         | 29,743         | 42,230           | 69,916         | 0.28              | 65.56              |
| Maldives                     | 94             | 151            | 188            | 89               | 67             | 0.00              | -24.72             |
| Nepal                        | 1,866          | 1,944          | 2,206          | 2,138            | 965            | 0.00              | -54.86             |
| Pakistan                     | 4,597          | 5,074          | 5,406          | 4,845            | 2,672          | 0.01              | -44.85             |
| Sri Lanka                    | 2,614          | 3,216          | 4,998          | 2,030            | 1,505          | 0.01              | -25.86             |
| <b>NOT SPECIFIED</b>         | <b>874,023</b> | <b>851,358</b> | <b>828,838</b> | <b>3,984,928</b> | <b>786,534</b> | <b>3.20</b>       | <b>-80.26</b>      |
| Other countries of the World | 874,023        | 851,358        | 828,838        | 3,984,928        | 786,534        | 3.20              | -80.26             |

## RWANDA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>1,061,308</b> | <b>1,122,135</b> | <b>1,219,529</b> | <b>1,298,479</b> | <b>1,306,656</b> | <b>100.00</b>     | <b>0.63</b>        |
| <b>AFRICA</b>                     | <b>935,743</b>   | <b>987,882</b>   | <b>1,087,574</b> | <b>1,153,797</b> | <b>1,105,721</b> | <b>84.62</b>      | <b>-4.17</b>       |
| <b>EAST AFRICA</b>                | <b>441,223</b>   | <b>479,113</b>   | <b>531,526</b>   | <b>572,720</b>   | <b>539,691</b>   | <b>41.30</b>      | <b>-5.77</b>       |
| Burundi                           | 77,237           | 101,735          | 99,156           | 158,793          | 117,970          | 9.03              | -25.71             |
| Comoros                           | 47               | 40               | 87               | 49               | 89               | 0.01              | 81.63              |
| Djibouti                          | 99               | 78               | 81               | 83               | 207              | 0.02              | 149.40             |
| Eritrea                           | 580              | 555              | 738              | 816              | 1,172            | 0.09              | 43.63              |
| Ethiopia                          | 988              | 947              | 1,067            | 1,473            | 1,738            | 0.13              | 17.99              |
| Kenya                             | 58,578           | 53,758           | 62,972           | 63,946           | 59,987           | 4.59              | -6.19              |
| Madagascar                        | 378              | 623              | 482              | 529              | 428              | 0.03              | -19.09             |
| Malawi                            | 369              | 535              | 377              | 481              | 776              | 0.06              | 61.33              |
| Mauritius                         | 242              | 318              | 333              | 380              | 467              | 0.04              | 22.89              |
| Mozambique                        | 221              | 151              | 183              | 254              | 350              | 0.03              | 37.80              |
| Reunion                           |                  |                  |                  | 65               |                  |                   |                    |
| Seychelles                        | 51               | 34               | 25               | 45               | 53               | 0.00              | 17.78              |
| Somalia                           | 114              | 121              | 244              | 276              | 343              | 0.03              | 24.28              |
| Tanzania, United Republic of      | 94,602           | 85,852           | 87,855           | 81,999           | 82,855           | 6.34              | 1.04               |
| Uganda                            | 205,902          | 232,462          | 276,244          | 261,351          | 270,573          | 20.71             | 3.53               |
| Zambia                            | 794              | 873              | 724              | 974              | 1,178            | 0.09              | 20.94              |
| Zimbabwe                          | 1,021            | 1,031            | 958              | 1,206            | 1,505            | 0.12              | 24.79              |
| <b>CENTRAL AFRICA</b>             | <b>477,203</b>   | <b>491,020</b>   | <b>539,293</b>   | <b>561,088</b>   | <b>541,803</b>   | <b>41.46</b>      | <b>-3.44</b>       |
| Angola                            | 147              | 153              | 194              | 280              | 450              | 0.03              | 60.71              |
| Cameroon                          | 1,165            | 1,104            | 1,315            | 1,920            | 2,520            | 0.19              | 31.25              |
| Central African Republic          | 174              | 176              | 271              | 304              | 373              | 0.03              | 22.70              |
| Chad                              | 278              | 272              | 374              | 528              | 494              | 0.04              | -6.44              |
| Congo                             | 131              | 433              | 572              | 530              | 3,866            | 0.30              | 629.43             |
| Congo, Democratic Republic of the | 474,306          | 488,122          | 535,513          | 556,211          | 533,460          | 40.83             | -4.09              |
| Equatorial Guinea                 | 800              | 553              | 621              | 992              | 109              | 0.01              | -89.01             |
| Gabon                             | 198              | 186              | 415              | 301              | 495              | 0.04              | 64.45              |
| Sao Tome and Principe             | 4                | 21               | 18               | 22               | 36               | 0.00              | 63.64              |
| <b>NORTH AFRICA</b>               | <b>1,107</b>     | <b>895</b>       | <b>970</b>       | <b>1,128</b>     | <b>2,323</b>     | <b>0.18</b>       | <b>105.94</b>      |
| Algeria                           | 116              | 207              | 134              | 156              | 222              | 0.02              | 42.31              |
| Morocco                           | 90               | 79               | 192              | 286              | 1,024            | 0.08              | 258.04             |
| Sudan                             | 460              | 351              | 366              | 390              | 658              | 0.05              | 68.72              |
| Tunisia                           | 441              | 258              | 278              | 296              | 419              | 0.03              | 41.55              |
| <b>SOUTHERN AFRICA</b>            | <b>8,050</b>     | <b>8,289</b>     | <b>6,752</b>     | <b>8,115</b>     | <b>7,880</b>     | <b>0.60</b>       | <b>-2.90</b>       |
| Botswana                          | 140              | 148              | 158              | 233              | 311              | 0.02              | 33.48              |
| Lesotho                           | 52               | 177              | 128              | 104              | 154              | 0.01              | 48.08              |
| Namibia                           | 199              | 203              | 79               | 157              | 213              | 0.02              | 35.67              |
| South Africa                      | 7,501            | 7,488            | 6,241            | 7,485            | 6,990            | 0.53              | -6.61              |
| Swaziland                         | 158              | 273              | 146              | 136              | 212              | 0.02              | 55.88              |
| <b>WEST AFRICA</b>                | <b>8,160</b>     | <b>8,565</b>     | <b>9,033</b>     | <b>10,122</b>    | <b>13,226</b>    | <b>1.01</b>       | <b>30.67</b>       |
| Benin                             | 574              | 693              | 627              | 640              | 904              | 0.07              | 41.25              |
| Burkina Faso                      | 524              | 418              | 390              | 479              | 702              | 0.05              | 46.56              |
| Cabo Verde                        | 15               | 17               | 50               | 31               | 32               | 0.00              | 3.23               |
| Côte d'Ivoire                     | 694              | 922              | 902              | 1,327            | 1,272            | 0.10              | -4.14              |
| Gambia                            | 123              | 85               | 99               | 137              | 178              | 0.01              | 29.93              |
| Ghana                             | 944              | 1,582            | 1,464            | 1,941            | 1,936            | 0.15              | -0.26              |
| Guinea                            | 800              | 548              | 491              | 28               | 599              | 0.05              | 2,039.29           |
| Guinea-Bissau                     |                  | 29               | 53               | 30               | 30               | 0.00              |                    |
| Liberia                           | 191              | 151              | 173              | 196              | 272              | 0.02              | 38.78              |
| Mali                              | 650              | 546              | 430              | 629              | 787              | 0.06              | 25.12              |
| Mauritania                        | 105              | 147              | 149              | 183              | 125              | 0.01              | -31.69             |
| Niger                             | 246              | 289              | 312              | 392              | 606              | 0.05              | 54.59              |
| Nigeria                           | 1,993            | 2,075            | 2,455            | 2,643            | 3,823            | 0.29              | 44.65              |

## RWANDA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Senegal                                | 759           | 556           | 911           | 925           | 1,082         | 0.08              | 16.97              |
| Sierra Leone                           | 310           | 193           | 216           | 200           | 429           | 0.03              | 114.50             |
| Togo                                   | 232           | 314           | 311           | 341           | 449           | 0.03              | 31.67              |
| <b>OTHER AFRICA</b>                    |               |               |               | <b>624</b>    | <b>798</b>    | <b>0.06</b>       | <b>27.88</b>       |
| Other countries of Africa              |               |               |               | 624           | 798           | 0.06              | 27.88              |
| <b>AMERICAS</b>                        | <b>32,889</b> | <b>37,736</b> | <b>35,138</b> | <b>39,050</b> | <b>39,298</b> | <b>3.01</b>       | <b>0.64</b>        |
| <b>CARIBBEAN</b>                       | <b>360</b>    | <b>422</b>    | <b>357</b>    | <b>384</b>    | <b>347</b>    | <b>0.03</b>       | <b>-9.64</b>       |
| Antigua and Barbuda                    | 9             | 2             | 1             | 3             | 1             | 0.00              | -66.67             |
| Bahamas                                | 5             | 9             |               |               | 3             | 0.00              |                    |
| Barbados                               | 11            | 21            | 9             | 17            | 6             | 0.00              | -64.71             |
| Cuba                                   | 1             | 5             | 4             | 8             | 19            | 0.00              | 137.50             |
| Dominican Republic                     | 27            | 60            | 63            | 31            | 66            | 0.01              | 112.90             |
| Grenada                                |               | 3             |               | 4             | 2             | 0.00              | -50.00             |
| Haiti                                  | 229           | 205           | 228           | 255           | 185           | 0.01              | -27.45             |
| Jamaica                                | 13            | 49            | 27            | 29            | 22            | 0.00              | -24.14             |
| Saint Kitts and Nevis                  | 2             | 5             | 1             | 3             | 3             | 0.00              |                    |
| Saint Lucia                            | 15            | 2             | 2             | 3             | 7             | 0.00              | 133.33             |
| Saint Vincent and the Grenadines       |               | 2             | 1             | 2             | 2             | 0.00              |                    |
| Trinidad and Tobago                    | 48            | 59            | 21            | 29            | 31            | 0.00              | 6.90               |
| <b>CENTRAL AMERICA</b>                 | <b>230</b>    | <b>242</b>    | <b>136</b>    | <b>198</b>    | <b>240</b>    | <b>0.02</b>       | <b>21.21</b>       |
| Costa Rica                             | 102           | 48            | 19            | 46            | 25            | 0.00              | -45.65             |
| El Salvador                            | 22            | 86            | 27            | 29            | 26            | 0.00              | -10.34             |
| Guatemala                              | 47            | 28            | 34            | 69            | 110           | 0.01              | 59.42              |
| Honduras                               | 18            | 42            | 52            | 33            | 26            | 0.00              | -21.21             |
| Nicaragua                              | 40            | 29            | 2             | 14            | 11            | 0.00              | -21.43             |
| Panama                                 | 1             | 9             | 2             | 7             | 42            | 0.00              | 500.00             |
| <b>NORTH AMERICA</b>                   | <b>29,082</b> | <b>33,394</b> | <b>30,387</b> | <b>35,688</b> | <b>37,336</b> | <b>2.86</b>       | <b>4.62</b>        |
| Canada                                 | 6,487         | 6,468         | 5,795         | 7,009         | 6,824         | 0.52              | -2.64              |
| Mexico                                 | 215           | 231           | 304           | 402           | 434           | 0.03              | 7.96               |
| United States of America               | 22,380        | 26,695        | 24,288        | 28,277        | 30,078        | 2.30              | 6.37               |
| <b>SOUTH AMERICA</b>                   | <b>3,217</b>  | <b>3,678</b>  | <b>4,258</b>  | <b>2,780</b>  | <b>1,375</b>  | <b>0.11</b>       | <b>-50.54</b>      |
| Argentina                              | 137           | 163           | 119           | 204           | 223           | 0.02              | 9.31               |
| Bolivia, Plurinational State of        | 71            | 232           | 46            | 196           | 67            | 0.01              | -65.82             |
| Brazil                                 | 270           | 264           | 315           | 393           | 361           | 0.03              | -8.14              |
| Chile                                  | 62            | 65            | 97            | 69            | 99            | 0.01              | 43.48              |
| Colombia                               | 126           | 142           | 177           | 215           | 184           | 0.01              | -14.42             |
| Ecuador                                | 13            | 21            | 39            | 33            | 28            | 0.00              | -15.15             |
| Guyana                                 | 5             | 14            | 10            | 12            | 20            | 0.00              | 66.67              |
| Paraguay                               | 59            | 101           | 22            | 27            | 59            | 0.00              | 118.52             |
| Peru                                   | 159           | 140           | 77            | 81            | 73            | 0.01              | -9.88              |
| Suriname                               |               | 1             |               | 2             | 6             | 0.00              | 200.00             |
| Uruguay                                | 2,192         | 2,286         | 3,167         | 1,464         | 217           | 0.02              | -85.18             |
| Venezuela, Bolivarian Republic of      | 31            | 30            | 30            | 54            | 27            | 0.00              | -50.00             |
| Other countries of South America       | 92            | 219           | 159           | 30            | 11            | 0.00              | -63.33             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>11,688</b> | <b>14,902</b> | <b>11,908</b> | <b>14,108</b> | <b>14,836</b> | <b>1.14</b>       | <b>5.16</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>6,409</b>  | <b>8,931</b>  | <b>7,364</b>  | <b>8,694</b>  | <b>9,315</b>  | <b>0.71</b>       | <b>7.14</b>        |
| China                                  | 3,794         | 5,488         | 4,573         | 5,354         | 5,807         | 0.44              | 8.46               |
| Hong Kong (China)                      | 61            | 17            | 11            | 14            | 10            | 0.00              | -28.57             |
| Japan                                  | 1,457         | 1,324         | 1,204         | 1,633         | 1,719         | 0.13              | 5.27               |
| Korea, Democratic People's Republic of | 103           | 521           | 127           | 3             | 10            | 0.00              | 233.33             |
| Korea, Republic of                     | 856           | 1,441         | 1,380         | 1,606         | 1,607         | 0.12              | 0.06               |
| Mongolia                               | 11            | 10            | 14            | 12            | 20            | 0.00              | 66.67              |
| Taiwan Province of China               | 127           | 130           | 55            | 72            | 142           | 0.01              | 97.22              |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,815</b>  | <b>1,753</b>  | <b>1,183</b>  | <b>1,573</b>  | <b>1,468</b>  | <b>0.11</b>       | <b>-6.68</b>       |
| Cambodia                               | 185           | 14            | 10            | 14            | 33            | 0.00              | 135.71             |

## RWANDA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Indonesia                        | 293           | 319           | 123           | 177           | 149           | 0.01              | -15.82             |
| Lao People's Democratic Republic | 5             | 2             | 3             | 16            | 8             | 0.00              | -50.00             |
| Malaysia                         | 198           | 136           | 124           | 151           | 224           | 0.02              | 48.34              |
| Myanmar                          | 3             | 2             | 9             | 10            | 8             | 0.00              | -20.00             |
| Philippines                      | 528           | 354           | 342           | 532           | 537           | 0.04              | 0.94               |
| Singapore                        | 294           | 228           | 183           | 235           | 258           | 0.02              | 9.79               |
| Thailand                         | 268           | 623           | 322           | 354           | 191           | 0.01              | -46.05             |
| Timor-Leste                      | 4             | 13            |               | 11            | 4             | 0.00              | -63.64             |
| Viet Nam                         | 37            | 62            | 67            | 73            | 56            | 0.00              | -23.29             |
| <b>AUSTRALASIA</b>               | <b>3,433</b>  | <b>4,187</b>  | <b>3,351</b>  | <b>3,792</b>  | <b>4,030</b>  | <b>0.31</b>       | <b>6.28</b>        |
| Australia                        | 2,951         | 3,391         | 2,880         | 3,242         | 3,421         | 0.26              | 5.52               |
| New Zealand                      | 482           | 796           | 471           | 550           | 609           | 0.05              | 10.73              |
| <b>MELANESIA</b>                 | <b>21</b>     | <b>24</b>     | <b>8</b>      | <b>47</b>     | <b>19</b>     | <b>0.00</b>       | <b>-59.57</b>      |
| Fiji                             | 19            | 20            | 6             | 41            | 18            | 0.00              | -56.10             |
| Papua New Guinea                 | 2             | 4             |               | 2             |               |                   |                    |
| Solomon Islands                  |               |               | 2             | 4             | 1             | 0.00              | -75.00             |
| <b>POLYNESIA</b>                 | <b>10</b>     | <b>7</b>      | <b>2</b>      | <b>2</b>      | <b>4</b>      | <b>0.00</b>       | <b>100.00</b>      |
| Samoa                            | 9             | 7             | 2             |               | 2             | 0.00              |                    |
| Tonga                            | 1             |               |               | 2             | 2             | 0.00              |                    |
| <b>EUROPE</b>                    | <b>62,339</b> | <b>60,959</b> | <b>60,813</b> | <b>72,120</b> | <b>68,600</b> | <b>5.25</b>       | <b>-4.88</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>3,487</b>  | <b>2,944</b>  | <b>2,464</b>  | <b>3,541</b>  | <b>3,153</b>  | <b>0.24</b>       | <b>-10.96</b>      |
| Armenia                          | 4             | 14            | 14            | 15            | 21            | 0.00              | 40.00              |
| Azerbaijan                       | 13            | 86            | 8             | 21            | 25            | 0.00              | 19.05              |
| Belarus                          | 32            | 30            | 34            | 24            | 51            | 0.00              | 112.50             |
| Bulgaria                         | 140           | 70            | 66            | 63            | 84            | 0.01              | 33.33              |
| Czech Republic                   | 584           | 303           | 202           | 258           | 302           | 0.02              | 17.05              |
| Estonia                          | 35            | 39            | 34            | 25            | 29            | 0.00              | 16.00              |
| Georgia                          | 24            | 59            | 14            | 35            | 31            | 0.00              | -11.43             |
| Hungary                          | 95            | 107           | 103           | 117           | 131           | 0.01              | 11.97              |
| Kazakhstan                       | 8             | 24            | 9             | 36            | 16            | 0.00              | -55.56             |
| Kyrgyzstan                       | 13            | 8             | 5             | 13            | 20            | 0.00              | 53.85              |
| Latvia                           | 1             | 13            | 25            | 36            | 31            | 0.00              | -13.89             |
| Lithuania                        | 102           | 44            | 58            | 99            | 115           | 0.01              | 16.16              |
| Moldova, Republic of             | 39            | 25            | 28            | 60            | 23            | 0.00              | -61.67             |
| Poland                           | 576           | 516           | 569           | 680           | 579           | 0.04              | -14.85             |
| Romania                          | 181           | 266           | 319           | 430           | 496           | 0.04              | 15.35              |
| Russian Federation               | 879           | 845           | 436           | 602           | 619           | 0.05              | 2.82               |
| Slovakia                         | 198           | 176           | 153           | 202           | 266           | 0.02              | 31.68              |
| Tajikistan                       | 1             |               |               | 3             | 8             | 0.00              | 166.67             |
| Turkmenistan                     |               |               | 1             | 6             | 3             | 0.00              | -50.00             |
| Ukraine                          | 560           | 315           | 376           | 797           | 293           | 0.02              | -63.24             |
| Uzbekistan                       | 2             | 4             | 10            | 19            | 10            | 0.00              | -47.37             |
| <b>NORTHERN EUROPE</b>           | <b>18,728</b> | <b>17,851</b> | <b>17,982</b> | <b>20,219</b> | <b>20,060</b> | <b>1.54</b>       | <b>-0.79</b>       |
| Denmark                          | 1,079         | 935           | 794           | 1,088         | 999           | 0.08              | -8.18              |
| Finland                          | 496           | 509           | 329           | 463           | 500           | 0.04              | 7.99               |
| Iceland                          | 46            | 103           | 86            | 58            | 39            | 0.00              | -32.76             |
| Ireland                          | 770           | 571           | 667           | 864           | 1,003         | 0.08              | 16.09              |
| Norway                           | 1,120         | 1,069         | 1,258         | 1,466         | 1,371         | 0.10              | -6.48              |
| Sweden                           | 2,714         | 2,526         | 2,528         | 2,763         | 2,871         | 0.22              | 3.91               |
| United Kingdom                   | 12,503        | 12,138        | 12,320        | 13,517        | 13,277        | 1.02              | -1.78              |
| <b>SOUTHERN EUROPE</b>           | <b>7,307</b>  | <b>7,646</b>  | <b>7,878</b>  | <b>8,464</b>  | <b>7,176</b>  | <b>0.55</b>       | <b>-15.22</b>      |
| Albania                          | 22            | 29            | 13            | 20            | 23            | 0.00              | 15.00              |
| Andorra                          | 2             | 1             | 2             | 2             | 1             | 0.00              | -50.00             |
| Bosnia and Herzegovina           | 53            | 28            | 36            | 48            | 90            | 0.01              | 87.50              |
| Croatia                          | 129           | 113           | 188           | 185           | 182           | 0.01              | -1.62              |



## RWANDA

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Greece                           | 321           | 266           | 291           | 278           | 221           | 0.02              | -20.50             |
| Holy See                         |               | 2             | 1             | 2             | 4             | 0.00              | 100.00             |
| Italy                            | 4,288         | 5,135         | 5,128         | 5,000         | 3,777         | 0.29              | -24.46             |
| Malta                            | 17            | 6             | 5             | 13            | 19            | 0.00              | 46.15              |
| Montenegro                       | 6             | 12            | 6             | 8             | 2             | 0.00              | -75.00             |
| Portugal                         | 288           | 204           | 321           | 443           | 518           | 0.04              | 16.93              |
| San Marino                       | 5             |               | 2             | 3             |               |                   |                    |
| Serbia                           | 60            | 136           | 123           | 222           | 207           | 0.02              | -6.76              |
| Slovenia                         | 112           | 88            | 93            | 87            | 164           | 0.01              | 88.51              |
| Spain                            | 2,004         | 1,626         | 1,669         | 2,153         | 1,968         | 0.15              | -8.59              |
| <b>WESTERN EUROPE</b>            | <b>31,767</b> | <b>31,614</b> | <b>31,453</b> | <b>37,498</b> | <b>35,344</b> | <b>2.70</b>       | <b>-5.74</b>       |
| Austria                          | 654           | 494           | 517           | 563           | 716           | 0.05              | 27.18              |
| Belgium                          | 8,554         | 8,816         | 8,733         | 10,612        | 9,780         | 0.75              | -7.84              |
| France                           | 7,570         | 7,377         | 7,210         | 8,685         | 7,822         | 0.60              | -9.94              |
| Germany                          | 8,626         | 7,935         | 8,228         | 8,507         | 8,970         | 0.69              | 5.44               |
| Liechtenstein                    |               | 3             | 4             | 8             | 15            | 0.00              | 87.50              |
| Luxembourg                       | 114           | 110           | 113           | 119           | 166           | 0.01              | 39.50              |
| Monaco                           |               |               | 2             |               |               |                   |                    |
| Netherlands                      | 4,032         | 4,693         | 4,582         | 5,601         | 5,236         | 0.40              | -6.52              |
| Switzerland                      | 2,217         | 2,186         | 2,064         | 3,403         | 2,639         | 0.20              | -22.45             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,050</b>  | <b>904</b>    | <b>1,036</b>  | <b>2,324</b>  | <b>2,760</b>  | <b>0.21</b>       | <b>18.76</b>       |
| Cyprus                           | 43            | 27            | 20            | 22            | 38            | 0.00              | 72.73              |
| Israel                           | 478           | 289           | 414           | 678           | 1,080         | 0.08              | 59.29              |
| Turkey                           | 529           | 588           | 602           | 1,624         | 1,642         | 0.13              | 1.11               |
| <b>OTHER EUROPE</b>              |               |               |               | <b>74</b>     | <b>107</b>    | <b>0.01</b>       | <b>44.59</b>       |
| Other countries of Europe        |               |               |               | 74            | 107           | 0.01              | 44.59              |
| <b>MIDDLE EAST</b>               | <b>1,844</b>  | <b>3,182</b>  | <b>2,803</b>  | <b>3,390</b>  | <b>3,631</b>  | <b>0.28</b>       | <b>7.11</b>        |
| Bahrain                          | 9             | 1             | 5             | 16            | 11            | 0.00              | -31.25             |
| Egypt                            | 316           | 1,320         | 800           | 891           | 1,366         | 0.10              | 53.31              |
| Iraq                             | 12            | 5             | 18            | 43            | 21            | 0.00              | -51.16             |
| Jordan                           | 79            | 61            | 134           | 127           | 162           | 0.01              | 27.56              |
| Kuwait                           | 7             | 42            | 29            | 26            | 24            | 0.00              | -7.69              |
| Lebanon                          | 602           | 805           | 891           | 1,001         | 498           | 0.04              | -50.25             |
| Libya                            | 45            | 149           | 85            | 84            | 114           | 0.01              | 35.71              |
| Oman                             | 572           | 619           | 599           | 857           | 1,173         | 0.09              | 36.87              |
| Qatar                            | 42            | 10            | 5             | 13            | 6             | 0.00              | -53.85             |
| Saudi Arabia                     | 79            | 88            | 122           | 113           | 60            | 0.00              | -46.90             |
| State of Palestine               | 2             | 12            | 36            | 27            | 23            | 0.00              | -14.81             |
| Syrian Arab Republic             | 47            | 29            | 15            | 49            | 76            | 0.01              | 55.10              |
| United Arab Emirates             | 6             | 16            | 12            | 81            | 60            | 0.00              | -25.93             |
| Yemen                            | 26            | 25            | 52            | 62            | 37            | 0.00              | -40.32             |
| <b>SOUTH ASIA</b>                | <b>15,808</b> | <b>16,020</b> | <b>15,366</b> | <b>14,709</b> | <b>11,541</b> | <b>0.88</b>       | <b>-21.54</b>      |
| Afghanistan                      | 40            | 35            | 51            | 64            | 87            | 0.01              | 35.94              |
| Bangladesh                       | 494           | 856           | 799           | 902           | 738           | 0.06              | -18.18             |
| Bhutan                           | 14            | 11            | 5             | 7             | 4             | 0.00              | -42.86             |
| India                            | 13,966        | 13,622        | 13,008        | 11,983        | 9,145         | 0.70              | -23.68             |
| Iran, Islamic Republic of        | 154           | 186           | 75            | 58            | 75            | 0.01              | 29.31              |
| Maldives                         | 1             | 8             | 21            | 10            | 4             | 0.00              | -60.00             |
| Nepal                            | 172           | 163           | 213           | 250           | 226           | 0.02              | -9.60              |
| Pakistan                         | 679           | 833           | 864           | 1,041         | 911           | 0.07              | -12.49             |
| Sri Lanka                        | 288           | 306           | 330           | 394           | 351           | 0.03              | -10.91             |
| <b>NOT SPECIFIED</b>             | <b>997</b>    | <b>1,454</b>  | <b>5,927</b>  | <b>1,305</b>  | <b>63,029</b> | <b>4.82</b>       | <b>4,729.81</b>    |
| Other countries of the World     | 997           | 1,454         | 5,927         | 1,305         | 2,734         | 0.21              | 109.50             |
| Nationals Residing Abroad        |               |               |               |               | 60,295        | 4.61              |                    |

## SAINT KITTS AND NEVIS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012               | 2013           | 2014           | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|----------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>104,259</b> | <b>107,214</b> | <b>113,013</b> | <b>122,122</b> |      |                   |                    |
| <b>AMERICAS</b>                        | <b>92,119</b>      | <b>94,285</b>  | <b>98,394</b>  | <b>105,931</b> |      |                   |                    |
| <b>CARIBBEAN</b>                       | <b>18,306</b>      | <b>17,809</b>  | <b>20,074</b>  | <b>24,576</b>  |      |                   |                    |
| All countries of the Caribbean         | 18,306             | 17,809         | 20,074         | 24,576         |      |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>72,888</b>      | <b>75,808</b>  | <b>77,369</b>  | <b>79,950</b>  |      |                   |                    |
| Canada                                 | 7,307              | 7,227          | 8,618          | 7,093          |      |                   |                    |
| United States of America               | 65,581             | 68,581         | 68,751         | 72,857         |      |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>925</b>         | <b>668</b>     | <b>951</b>     | <b>1,405</b>   |      |                   |                    |
| Other countries of the Americas        | 925                | 668            | 951            | 1,405          |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>532</b>         | <b>851</b>     | <b>1,104</b>   | <b>1,276</b>   |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>532</b>         | <b>851</b>     | <b>1,104</b>   | <b>1,276</b>   |      |                   |                    |
| All countries East Asia/Pacific        | 532                | 851            | 1,104          | 1,276          |      |                   |                    |
| <b>EUROPE</b>                          | <b>10,131</b>      | <b>10,452</b>  | <b>11,473</b>  | <b>13,100</b>  |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>7,781</b>       | <b>8,337</b>   | <b>8,930</b>   | <b>10,254</b>  |      |                   |                    |
| United Kingdom                         | 7,781              | 8,337          | 8,930          | 10,254         |      |                   |                    |
| <b>OTHER EUROPE</b>                    | <b>2,350</b>       | <b>2,115</b>   | <b>2,543</b>   | <b>2,846</b>   |      |                   |                    |
| Other countries of Europe              | 2,350              | 2,115          | 2,543          | 2,846          |      |                   |                    |
| <b>MIDDLE EAST</b>                     | <b>418</b>         | <b>620</b>     | <b>532</b>     | <b>485</b>     |      |                   |                    |
| All countries of Middle East           | 418                | 620            | 532            | 485            |      |                   |                    |
| <b>SOUTH ASIA</b>                      | <b>266</b>         | <b>311</b>     | <b>433</b>     | <b>449</b>     |      |                   |                    |
| All countries of South Asia            | 266                | 311            | 433            | 449            |      |                   |                    |
| <b>NOT SPECIFIED</b>                   | <b>793</b>         | <b>695</b>     | <b>1,077</b>   | <b>881</b>     |      |                   |                    |
| Other countries of the World           | 793                | 695            | 1,077          | 881            |      |                   |                    |

## SAINT LUCIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>306,801</b> | <b>318,626</b> | <b>338,158</b> | <b>344,908</b> | <b>347,872</b> | <b>100.00</b>     | <b>0.86</b>        |
| <b>AMERICAS</b>                  | <b>212,189</b>     | <b>228,617</b> | <b>241,460</b> | <b>256,005</b> | <b>264,415</b> | <b>76.01</b>      | <b>3.29</b>        |
| <b>CARIBBEAN</b>                 | <b>56,067</b>      | <b>60,521</b>  | <b>53,781</b>  | <b>61,055</b>  | <b>65,571</b>  | <b>18.85</b>      | <b>7.40</b>        |
| Anguilla                         | 176                | 146            | 105            | 129            | 141            | 0.04              | 9.30               |
| Antigua and Barbuda              | 2,041              | 1,858          | 1,789          | 1,847          | 1,769          | 0.51              | -4.22              |
| Aruba                            | 45                 | 33             | 35             | 26             | 36             | 0.01              | 38.46              |
| Bahamas                          | 222                | 258            | 212            | 245            | 380            | 0.11              | 55.10              |
| Barbados                         | 6,851              | 6,575          | 6,035          | 6,622          | 6,504          | 1.87              | -1.78              |
| Bermuda                          | 172                | 171            | 159            | 188            | 170            | 0.05              | -9.57              |
| Bonaire                          | 16                 | 5              | 8              | 7              | 6              | 0.00              | -14.29             |
| British Virgin Islands           | 429                | 370            | 327            | 319            | 303            | 0.09              | -5.02              |
| Cuba                             | 149                | 371            | 300            | 271            | 1,149          | 0.33              | 323.99             |
| Curaçao                          | 181                | 74             | 111            | 70             | 107            | 0.03              | 52.86              |
| Dominica                         | 2,208              | 1,949          | 2,239          | 2,629          | 3,205          | 0.92              | 21.91              |
| Dominican Republic               | 136                | 110            | 104            | 138            | 335            | 0.10              | 142.75             |
| Grenada                          | 1,518              | 1,434          | 1,655          | 1,631          | 1,397          | 0.40              | -14.35             |
| Guadeloupe                       | 2,020              | 1,853          | 1,577          | 1,790          | 2,034          | 0.58              | 13.63              |
| Haiti                            | 255                | 231            | 159            | 91             | 52             | 0.01              | -42.86             |
| Jamaica                          | 1,593              | 1,551          | 1,558          | 1,560          | 1,498          | 0.43              | -3.97              |
| Martinique                       | 19,114             | 18,924         | 19,328         | 24,430         | 27,654         | 7.95              | 13.20              |
| Montserrat                       | 66                 | 95             | 76             | 76             | 54             | 0.02              | -28.95             |
| Netherlands Antilles             |                    | 1              |                |                |                |                   |                    |
| Puerto Rico                      | 559                | 259            | 209            | 196            | 162            | 0.05              | -17.35             |
| Saint Kitts and Nevis            | 602                | 764            | 630            | 567            | 621            | 0.18              | 9.52               |
| Saint Vincent and the Grenadines | 2,253              | 2,280          | 2,135          | 2,283          | 1,775          | 0.51              | -22.25             |
| Sint Maarten (Dutch part)        | 80                 | 46             | 2              |                | 1              | 0.00              |                    |
| Trinidad and Tobago              | 12,608             | 18,050         | 13,767         | 14,731         | 14,945         | 4.30              | 1.45               |
| Turks and Caicos Islands         | 86                 | 140            | 93             | 168            | 140            | 0.04              | -16.67             |
| United States Virgin Islands     | 541                | 599            | 700            | 753            | 646            | 0.19              | -14.21             |
| Other countries of the Caribbean | 2,146              | 2,374          | 468            | 288            | 487            | 0.14              | 69.10              |
| <b>CENTRAL AMERICA</b>           | <b>96</b>          | <b>145</b>     | <b>114</b>     | <b>151</b>     | <b>118</b>     | <b>0.03</b>       | <b>-21.85</b>      |
| Belize                           | 96                 | 145            | 114            | 151            | 118            | 0.03              | -21.85             |
| <b>NORTH AMERICA</b>             | <b>152,774</b>     | <b>164,316</b> | <b>184,248</b> | <b>191,415</b> | <b>195,348</b> | <b>56.16</b>      | <b>2.05</b>        |
| Canada                           | 37,709             | 35,985         | 41,502         | 38,677         | 37,772         | 10.86             | -2.34              |
| United States of America         | 115,065            | 128,331        | 142,746        | 152,738        | 157,576        | 45.30             | 3.17               |
| <b>SOUTH AMERICA</b>             | <b>1,585</b>       | <b>1,795</b>   | <b>1,589</b>   | <b>1,421</b>   | <b>1,537</b>   | <b>0.44</b>       | <b>8.16</b>        |
| Guyana                           | 1,466              | 1,679          | 1,430          | 1,326          | 1,336          | 0.38              | 0.75               |
| Suriname                         | 119                | 116            | 159            | 95             | 201            | 0.06              | 111.58             |
| <b>OTHER AMERICAS</b>            | <b>1,667</b>       | <b>1,840</b>   | <b>1,728</b>   | <b>1,963</b>   | <b>1,841</b>   | <b>0.53</b>       | <b>-6.21</b>       |
| Other countries of the Americas  | 1,667              | 1,840          | 1,728          | 1,963          | 1,841          | 0.53              | -6.21              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>170</b>         | <b>185</b>     | <b>228</b>     | <b>273</b>     | <b>240</b>     | <b>0.07</b>       | <b>-12.09</b>      |
| <b>NORTH-EAST ASIA</b>           | <b>170</b>         | <b>185</b>     | <b>228</b>     | <b>273</b>     | <b>240</b>     | <b>0.07</b>       | <b>-12.09</b>      |
| Japan                            | 170                | 185            | 228            | 273            | 240            | 0.07              | -12.09             |
| <b>EUROPE</b>                    | <b>93,400</b>      | <b>88,492</b>  | <b>93,653</b>  | <b>85,602</b>  | <b>80,169</b>  | <b>23.05</b>      | <b>-6.35</b>       |
| <b>NORTHERN EUROPE</b>           | <b>76,449</b>      | <b>71,705</b>  | <b>74,815</b>  | <b>68,885</b>  | <b>65,292</b>  | <b>18.77</b>      | <b>-5.22</b>       |
| Sweden                           | 772                | 837            | 855            | 710            | 778            | 0.22              | 9.58               |
| United Kingdom                   | 75,677             | 70,868         | 73,960         | 68,175         | 64,514         | 18.55             | -5.37              |
| <b>SOUTHERN EUROPE</b>           | <b>1,195</b>       | <b>1,077</b>   | <b>1,191</b>   | <b>1,134</b>   | <b>1,271</b>   | <b>0.37</b>       | <b>12.08</b>       |
| Italy                            | 829                | 746            | 802            | 759            | 668            | 0.19              | -11.99             |
| Spain                            | 366                | 331            | 389            | 375            | 603            | 0.17              | 60.80              |
| <b>WESTERN EUROPE</b>            | <b>10,758</b>      | <b>10,782</b>  | <b>11,982</b>  | <b>10,979</b>  | <b>8,954</b>   | <b>2.57</b>       | <b>-18.44</b>      |
| Austria                          | 399                | 332            | 441            | 414            | 383            | 0.11              | -7.49              |
| Belgium                          | 257                | 227            | 179            | 316            | 250            | 0.07              | -20.89             |
| France                           | 5,467              | 5,464          | 6,032          | 5,698          | 4,440          | 1.28              | -22.08             |
| Germany                          | 3,165              | 3,316          | 3,622          | 2,963          | 2,272          | 0.65              | -23.32             |

## SAINT LUCIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|------------------------------|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| Netherlands                  | 644          | 555          | 711          | 588          | 649          | 0.19              | 10.37              |
| Switzerland                  | 826          | 888          | 997          | 1,000        | 960          | 0.28              | -4.00              |
| <b>OTHER EUROPE</b>          | <b>4,998</b> | <b>4,928</b> | <b>5,665</b> | <b>4,604</b> | <b>4,652</b> | <b>1.34</b>       | <b>1.04</b>        |
| Other countries of Europe    | 4,998        | 4,928        | 5,665        | 4,604        | 4,652        | 1.34              | 1.04               |
| <b>NOT SPECIFIED</b>         | <b>1,042</b> | <b>1,332</b> | <b>2,817</b> | <b>3,028</b> | <b>3,048</b> | <b>0.88</b>       | <b>0.66</b>        |
| Other countries of the World | 1,042        | 1,332        | 2,817        | 3,028        | 3,048        | 0.88              | 0.66               |

## SAINT VINCENT AND THE GRENADINES

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012              | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>74,364</b> | <b>71,725</b> | <b>70,713</b> | <b>75,382</b> | <b>78,751</b> | <b>100.00</b>     | <b>4.47</b>        |
| <b>AMERICAS</b>                  | <b>52,724</b>     | <b>50,078</b> | <b>48,712</b> | <b>52,488</b> | <b>56,106</b> | <b>71.24</b>      | <b>6.89</b>        |
| <b>CARIBBEAN</b>                 | <b>22,768</b>     | <b>21,745</b> | <b>19,886</b> | <b>21,567</b> | <b>24,364</b> | <b>30.94</b>      | <b>12.97</b>       |
| Antigua and Barbuda              | 914               | 895           | 722           | 820           | 884           | 1.12              | 7.80               |
| Barbados                         | 6,665             | 6,033         | 5,718         | 6,115         | 6,233         | 7.91              | 1.93               |
| Grenada                          | 946               | 977           | 886           | 931           | 1,017         | 1.29              | 9.24               |
| Netherlands Antilles             | 388               | 329           | 280           | 316           | 313           | 0.40              | -0.95              |
| Saint Lucia                      | 1,862             | 1,769         | 1,640         | 1,713         | 2,001         | 2.54              | 16.81              |
| Trinidad and Tobago              | 7,290             | 6,946         | 6,081         | 7,306         | 9,500         | 12.06             | 30.03              |
| Other countries of the Caribbean | 4,703             | 4,796         | 4,559         | 4,366         | 4,416         | 5.61              | 1.15               |
| <b>NORTH AMERICA</b>             | <b>28,878</b>     | <b>27,252</b> | <b>27,041</b> | <b>29,578</b> | <b>30,858</b> | <b>39.18</b>      | <b>4.33</b>        |
| Canada                           | 7,424             | 7,146         | 7,203         | 7,515         | 8,010         | 10.17             | 6.59               |
| United States of America         | 21,454            | 20,106        | 19,838        | 22,063        | 22,848        | 29.01             | 3.56               |
| <b>OTHER AMERICAS</b>            | <b>1,078</b>      | <b>1,081</b>  | <b>1,785</b>  | <b>1,343</b>  | <b>884</b>    | <b>1.12</b>       | <b>-34.18</b>      |
| Other countries of the Americas  | 1,078             | 1,081         | 1,785         | 1,343         | 884           | 1.12              | -34.18             |
| <b>EUROPE</b>                    | <b>20,410</b>     | <b>20,401</b> | <b>20,784</b> | <b>21,580</b> | <b>21,390</b> | <b>27.16</b>      | <b>-0.88</b>       |
| <b>NORTHERN EUROPE</b>           | <b>15,878</b>     | <b>16,021</b> | <b>16,739</b> | <b>17,884</b> | <b>17,502</b> | <b>22.22</b>      | <b>-2.14</b>       |
| Ireland                          | 194               | 193           | 185           | 182           | 154           | 0.20              | -15.38             |
| Norway                           | 163               | 148           | 195           | 167           | 150           | 0.19              | -10.18             |
| Sweden                           | 498               | 497           | 399           | 490           | 502           | 0.64              | 2.45               |
| United Kingdom                   | 15,023            | 15,183        | 15,960        | 17,045        | 16,696        | 21.20             | -2.05              |
| <b>SOUTHERN EUROPE</b>           | <b>1,108</b>      | <b>910</b>    | <b>768</b>    | <b>657</b>    | <b>755</b>    | <b>0.96</b>       | <b>14.92</b>       |
| Italy                            | 965               | 756           | 631           | 516           | 584           | 0.74              | 13.18              |
| Spain                            | 143               | 154           | 137           | 141           | 171           | 0.22              | 21.28              |
| <b>WESTERN EUROPE</b>            | <b>2,431</b>      | <b>2,445</b>  | <b>2,235</b>  | <b>2,101</b>  | <b>2,152</b>  | <b>2.73</b>       | <b>2.43</b>        |
| Belgium                          | 104               | 126           | 118           | 118           | 111           | 0.14              | -5.93              |
| France                           | 1,069             | 945           | 802           | 764           | 814           | 1.03              | 6.54               |
| Germany                          | 742               | 791           | 820           | 730           | 752           | 0.95              | 3.01               |
| Netherlands                      | 98                | 143           | 112           | 99            | 76            | 0.10              | -23.23             |
| Switzerland                      | 418               | 440           | 383           | 390           | 399           | 0.51              | 2.31               |
| <b>OTHER EUROPE</b>              | <b>993</b>        | <b>1,025</b>  | <b>1,042</b>  | <b>938</b>    | <b>981</b>    | <b>1.25</b>       | <b>4.58</b>        |
| Other countries of Europe        | 993               | 1,025         | 1,042         | 938           | 981           | 1.25              | 4.58               |
| <b>NOT SPECIFIED</b>             | <b>1,230</b>      | <b>1,246</b>  | <b>1,217</b>  | <b>1,314</b>  | <b>1,255</b>  | <b>1.59</b>       | <b>-4.49</b>       |
| Other countries of the World     | 1,230             | 1,246         | 1,217         | 1,314         | 1,255         | 1.59              | -4.49              |

## SAINT VINCENT AND THE GRENADINES

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012              | 2013          | 2014          | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|---------------|---------------|---------------|------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>77,415</b> | <b>74,388</b> | <b>72,865</b> | <b>77,113</b> |      |                   |                    |
| <b>AMERICAS</b>                  | <b>54,199</b>     | <b>51,666</b> | <b>50,074</b> | <b>53,500</b> |      |                   |                    |
| <b>CARIBBEAN</b>                 | <b>23,656</b>     | <b>22,772</b> | <b>20,776</b> | <b>22,158</b> |      |                   |                    |
| Antigua and Barbuda              | 940               | 920           | 758           | 833           |      |                   |                    |
| Barbados                         | 7,015             | 6,445         | 6,044         | 6,322         |      |                   |                    |
| Grenada                          | 969               | 1,036         | 940           | 970           |      |                   |                    |
| Netherlands Antilles             | 394               | 337           | 285           | 323           |      |                   |                    |
| Saint Lucia                      | 1,971             | 1,882         | 1,728         | 1,784         |      |                   |                    |
| Trinidad and Tobago              | 7,446             | 7,153         | 6,275         | 7,431         |      |                   |                    |
| Other countries of the Caribbean | 4,921             | 4,999         | 4,746         | 4,495         |      |                   |                    |
| <b>NORTH AMERICA</b>             | <b>29,419</b>     | <b>27,762</b> | <b>27,437</b> | <b>29,918</b> |      |                   |                    |
| Canada                           | 7,602             | 7,336         | 7,365         | 7,594         |      |                   |                    |
| United States of America         | 21,817            | 20,426        | 20,072        | 22,324        |      |                   |                    |
| <b>OTHER AMERICAS</b>            | <b>1,124</b>      | <b>1,132</b>  | <b>1,861</b>  | <b>1,424</b>  |      |                   |                    |
| Other countries of the Americas  | 1,124             | 1,132         | 1,861         | 1,424         |      |                   |                    |
| <b>EUROPE</b>                    | <b>21,933</b>     | <b>21,334</b> | <b>21,556</b> | <b>22,271</b> |      |                   |                    |
| <b>NORTHERN EUROPE</b>           | <b>17,011</b>     | <b>16,671</b> | <b>17,269</b> | <b>18,318</b> |      |                   |                    |
| Ireland                          | 226               | 202           | 192           | 185           |      |                   |                    |
| Norway                           | 164               | 154           | 158           | 176           |      |                   |                    |
| Sweden                           | 511               | 509           | 410           | 498           |      |                   |                    |
| United Kingdom                   | 16,110            | 15,806        | 16,509        | 17,459        |      |                   |                    |
| <b>SOUTHERN EUROPE</b>           | <b>1,162</b>      | <b>964</b>    | <b>786</b>    | <b>683</b>    |      |                   |                    |
| Italy                            | 1,017             | 809           | 646           | 537           |      |                   |                    |
| Spain                            | 145               | 155           | 140           | 146           |      |                   |                    |
| <b>WESTERN EUROPE</b>            | <b>2,589</b>      | <b>2,577</b>  | <b>2,371</b>  | <b>2,308</b>  |      |                   |                    |
| Belgium                          | 110               | 129           | 120           | 120           |      |                   |                    |
| France                           | 1,110             | 1,038         | 851           | 846           |      |                   |                    |
| Germany                          | 816               | 840           | 894           | 826           |      |                   |                    |
| Netherlands                      | 109               | 145           | 114           | 103           |      |                   |                    |
| Switzerland                      | 444               | 425           | 392           | 413           |      |                   |                    |
| <b>OTHER EUROPE</b>              | <b>1,171</b>      | <b>1,122</b>  | <b>1,130</b>  | <b>962</b>    |      |                   |                    |
| Other countries of Europe        | 1,171             | 1,122         | 1,130         | 962           |      |                   |                    |
| <b>NOT SPECIFIED</b>             | <b>1,283</b>      | <b>1,388</b>  | <b>1,235</b>  | <b>1,342</b>  |      |                   |                    |
| Other countries of the World     | 1,283             | 1,388         | 1,235         | 1,342         |      |                   |                    |

## SAMOA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>134,694</b> | <b>124,673</b> | <b>131,719</b> | <b>139,043</b> | <b>145,769</b> | <b>100.00</b>     | <b>4.84</b>        |
| <b>AMERICAS</b>                        | <b>7,948</b>   | <b>7,540</b>   | <b>8,818</b>   | <b>11,065</b>  | <b>10,973</b>  | <b>7.53</b>       | <b>-0.83</b>       |
| <b>NORTH AMERICA</b>                   | <b>7,948</b>   | <b>7,540</b>   | <b>8,818</b>   | <b>11,065</b>  | <b>10,973</b>  | <b>7.53</b>       | <b>-0.83</b>       |
| Canada                                 | 351            | 396            | 321            | 474            | 316            | 0.22              | -33.33             |
| United States of America               | 7,597          | 7,144          | 8,497          | 10,591         | 10,657         | 7.31              | 0.62               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>122,573</b> | <b>111,607</b> | <b>116,501</b> | <b>119,352</b> | <b>128,050</b> | <b>87.84</b>      | <b>7.29</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>2,359</b>   | <b>2,015</b>   | <b>2,765</b>   | <b>3,163</b>   |                |                   |                    |
| China                                  | 1,671          | 1,520          | 2,009          | 2,413          |                |                   |                    |
| Japan                                  | 688            | 452            | 632            | 607            |                |                   |                    |
| Korea, Republic of                     |                | 43             | 124            | 143            |                |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>87,968</b>  | <b>81,506</b>  | <b>86,437</b>  | <b>92,038</b>  | <b>96,244</b>  | <b>66.03</b>      | <b>4.57</b>        |
| Australia                              | 28,161         | 28,261         | 31,340         | 30,302         | 28,999         | 19.89             | -4.30              |
| New Zealand                            | 59,807         | 53,245         | 55,097         | 61,736         | 67,245         | 46.13             | 8.92               |
| <b>MELANESIA</b>                       | <b>2,876</b>   | <b>2,708</b>   | <b>2,910</b>   | <b>3,321</b>   |                |                   |                    |
| Fiji                                   | 2,876          | 2,708          | 2,910          | 3,321          |                |                   |                    |
| <b>POLYNESIA</b>                       | <b>23,392</b>  | <b>20,311</b>  | <b>18,706</b>  | <b>15,539</b>  | <b>15,731</b>  | <b>10.79</b>      | <b>1.24</b>        |
| American Samoa                         | 23,180         | 20,194         | 18,508         | 15,459         | 15,731         | 10.79             | 1.76               |
| Cook Islands                           | 212            | 117            | 198            | 80             |                |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>5,978</b>   | <b>5,067</b>   | <b>5,683</b>   | <b>5,291</b>   | <b>16,075</b>  | <b>11.03</b>      | <b>203.82</b>      |
| Other countries of Asia                | 2,301          | 1,481          | 1,635          | 1,352          | 8,299          | 5.69              | 513.83             |
| Other countries of Oceania             | 3,677          | 3,586          | 4,048          | 3,939          | 7,776          | 5.33              | 97.41              |
| <b>EUROPE</b>                          | <b>3,487</b>   | <b>3,464</b>   | <b>3,702</b>   | <b>3,835</b>   | <b>5,412</b>   | <b>3.71</b>       | <b>41.12</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>1,351</b>   | <b>1,168</b>   | <b>1,016</b>   | <b>1,956</b>   |                |                   |                    |
| United Kingdom                         | 1,031          | 862            | 814            | 1,773          |                |                   |                    |
| Scandinavia                            | 320            | 306            | 202            | 183            |                |                   |                    |
| <b>WESTERN EUROPE</b>                  | <b>1,149</b>   | <b>1,052</b>   | <b>1,433</b>   | <b>1,224</b>   |                |                   |                    |
| Germany                                | 1,003          | 955            | 1,347          | 1,161          |                |                   |                    |
| Benelux                                | 146            | 97             | 86             | 63             |                |                   |                    |
| <b>OTHER EUROPE</b>                    | <b>987</b>     | <b>1,244</b>   | <b>1,253</b>   | <b>655</b>     | <b>5,412</b>   | <b>3.71</b>       | <b>726.26</b>      |
| Other countries of Europe              | 987            | 1,244          | 1,253          | 655            |                |                   |                    |
| All countries of Europe                |                |                |                |                | 5,412          | 3.71              |                    |
| <b>NOT SPECIFIED</b>                   | <b>686</b>     | <b>2,062</b>   | <b>2,698</b>   | <b>4,791</b>   | <b>1,334</b>   | <b>0.92</b>       | <b>-72.16</b>      |
| Other countries of the World           | 686            | 2,062          | 2,698          | 4,791          | 1,334          | 0.92              | -72.16             |

## SAN MARINO

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                 | 2012          | 2013      | 2014      | 2015      | 2016      | Market share 2016 | % Change 2016-2015 |
|---------------------------------|---------------|-----------|-----------|-----------|-----------|-------------------|--------------------|
| <b>TOTAL</b>                    | (*) 1,869,393 | 1,905,021 | 2,003,739 | 1,888,032 | 2,000,030 | 100.00            | 5.93               |
| <b>AFRICA</b>                   | 357           | 450       | 713       | 373       | 317       | 0.02              | -15.01             |
| <b>EAST AFRICA</b>              |               |           |           |           | 22        | 0.00              |                    |
| Ethiopia                        |               |           |           |           | 4         | 0.00              |                    |
| Kenya                           |               |           |           |           | 13        | 0.00              |                    |
| Madagascar                      |               |           |           |           | 2         | 0.00              |                    |
| Somalia                         |               |           |           |           | 1         | 0.00              |                    |
| Tanzania, United Republic of    |               |           |           |           | 1         | 0.00              |                    |
| Zimbabwe                        |               |           |           |           | 1         | 0.00              |                    |
| <b>CENTRAL AFRICA</b>           | 100           | 102       | 253       | 214       | 12        | 0.00              | -94.39             |
| Cameroon                        |               |           |           |           | 2         | 0.00              |                    |
| Chad                            |               |           |           |           | 1         | 0.00              |                    |
| Congo                           | 100           | 102       | 253       | 214       | 9         | 0.00              | -95.79             |
| <b>NORTH AFRICA</b>             | 138           | 189       | 114       |           | 100       | 0.00              |                    |
| Algeria                         |               |           |           |           | 13        | 0.00              |                    |
| Morocco                         | 51            | 121       |           |           | 57        | 0.00              |                    |
| Sudan                           |               |           |           |           | 1         | 0.00              |                    |
| Tunisia                         | 87            | 68        | 114       |           | 29        | 0.00              |                    |
| <b>SOUTHERN AFRICA</b>          | 52            | 159       | 346       | 136       | 53        | 0.00              | -61.03             |
| Botswana                        |               |           |           |           | 2         | 0.00              |                    |
| Lesotho                         |               |           |           |           | 1         | 0.00              |                    |
| Namibia                         |               |           |           |           | 6         | 0.00              |                    |
| South Africa                    | 52            | 159       | 346       | 136       | 44        | 0.00              | -67.65             |
| <b>WEST AFRICA</b>              | 67            |           |           | 23        | 130       | 0.01              | 465.22             |
| Burkina Faso                    |               |           |           |           | 1         | 0.00              |                    |
| Cabo Verde                      |               |           |           |           | 1         | 0.00              |                    |
| Côte d'Ivoire                   |               |           |           |           | 56        | 0.00              |                    |
| Ghana                           |               |           |           |           | 8         | 0.00              |                    |
| Mauritania                      |               |           |           |           | 1         | 0.00              |                    |
| Niger                           |               |           |           |           | 1         | 0.00              |                    |
| Nigeria                         |               |           |           |           | 13        | 0.00              |                    |
| Senegal                         | 67            |           |           | 23        | 48        | 0.00              | 108.70             |
| Sierra Leone                    |               |           |           |           | 1         | 0.00              |                    |
| <b>AMERICAS</b>                 | 17,721        | 17,328    | 26,022    | 15,861    | 21,115    | 1.06              | 33.13              |
| <b>CARIBBEAN</b>                | 120           |           |           |           | 35        | 0.00              |                    |
| Barbados                        |               |           |           |           | 1         | 0.00              |                    |
| Cuba                            | 50            |           |           |           | 13        | 0.00              |                    |
| Dominica                        |               |           |           |           | 15        | 0.00              |                    |
| Dominican Republic              |               |           |           |           | 5         | 0.00              |                    |
| Jamaica                         |               |           |           |           | 1         | 0.00              |                    |
| Puerto Rico                     | 70            |           |           |           |           |                   |                    |
| <b>CENTRAL AMERICA</b>          | 100           | 28        |           | 34        | 27        | 0.00              | -20.59             |
| Costa Rica                      |               |           |           |           | 3         | 0.00              |                    |
| El Salvador                     |               |           |           |           | 2         | 0.00              |                    |
| Guatemala                       |               |           |           |           | 13        | 0.00              |                    |
| Honduras                        |               |           |           |           | 2         | 0.00              |                    |
| Nicaragua                       |               |           |           |           | 2         | 0.00              |                    |
| Panama                          | 100           | 28        |           | 34        | 5         | 0.00              | -85.29             |
| <b>NORTH AMERICA</b>            | 10,914        | 10,505    | 19,753    | 8,952     | 13,113    | 0.66              | 46.48              |
| Canada                          | 3,056         | 2,935     | 2,082     | 2,450     | 2,833     | 0.14              | 15.63              |
| Mexico                          | 521           | 345       | 404       | 189       | 400       | 0.02              | 111.64             |
| United States of America        | 7,337         | 7,225     | 17,267    | 6,313     | 9,880     | 0.49              | 56.50              |
| <b>SOUTH AMERICA</b>            | 6,587         | 6,795     | 6,269     | 6,875     | 7,940     | 0.40              | 15.49              |
| Argentina                       | 1,724         | 1,782     | 1,981     | 2,174     | 3,225     | 0.16              | 48.34              |
| Bolivia, Plurinational State of | 113           | 151       | 141       | 288       | 3         | 0.00              | -98.96             |



## SAN MARINO

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Brazil                                 | 4,043            | 3,466            | 2,968            | 3,667            | 3,178            | 0.16              | -13.34             |
| Chile                                  |                  | 87               | 171              | 83               | 498              | 0.02              | 500.00             |
| Colombia                               | 265              | 75               | 424              | 89               | 212              | 0.01              | 138.20             |
| Ecuador                                |                  | 273              | 225              | 77               | 33               | 0.00              | -57.14             |
| Guyana                                 |                  |                  |                  |                  | 3                | 0.00              |                    |
| Paraguay                               | 71               | 62               |                  |                  | 140              | 0.01              |                    |
| Peru                                   | 153              | 242              | 211              | 168              | 302              | 0.02              | 79.76              |
| Uruguay                                | 42               | 63               | 80               | 139              | 234              | 0.01              | 68.35              |
| Venezuela, Bolivarian Republic of      | 176              | 594              | 68               |                  | 112              | 0.01              |                    |
| Other countries of South America       |                  |                  |                  | 190              |                  |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>21,715</b>    | <b>22,199</b>    | <b>21,849</b>    | <b>26,116</b>    | <b>37,468</b>    | <b>1.87</b>       | <b>43.47</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>17,807</b>    | <b>18,897</b>    | <b>17,637</b>    | <b>21,858</b>    | <b>32,855</b>    | <b>1.64</b>       | <b>50.31</b>       |
| China                                  | 14,363           | 13,828           | 11,348           | 15,385           | 20,705           | 1.04              | 34.58              |
| Hong Kong (China)                      | 136              | 354              | 940              | 225              |                  |                   |                    |
| Japan                                  | 2,933            | 4,096            | 3,974            | 4,512            | 7,796            | 0.39              | 72.78              |
| Korea, Democratic People's Republic of |                  |                  |                  |                  | 52               | 0.00              |                    |
| Korea, Republic of                     | 358              | 452              | 1,356            | 1,625            | 4,042            | 0.20              | 148.74             |
| Mongolia                               |                  | 24               |                  |                  |                  |                   |                    |
| Taiwan Province of China               | 17               | 143              | 19               | 111              | 260              | 0.01              | 134.23             |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,616</b>     | <b>1,590</b>     | <b>2,031</b>     | <b>2,214</b>     | <b>2,554</b>     | <b>0.13</b>       | <b>15.36</b>       |
| Brunei Darussalam                      |                  |                  |                  |                  | 1                | 0.00              |                    |
| Indonesia                              | 152              | 104              | 110              | 252              | 628              | 0.03              | 149.21             |
| Lao People's Democratic Republic       |                  |                  |                  |                  | 1                | 0.00              |                    |
| Malaysia                               | 696              | 829              | 229              | 676              | 301              | 0.02              | -55.47             |
| Myanmar                                |                  | 22               |                  | 57               | 2                | 0.00              | -96.49             |
| Philippines                            | 563              | 481              | 1,520            | 802              | 1,106            | 0.06              | 37.91              |
| Singapore                              |                  | 64               |                  | 53               | 87               | 0.00              | 64.15              |
| Thailand                               | 205              | 79               | 99               | 205              | 388              | 0.02              | 89.27              |
| Viet Nam                               |                  | 11               | 73               | 169              | 40               | 0.00              | -76.33             |
| <b>AUSTRALASIA</b>                     | <b>2,292</b>     | <b>1,712</b>     | <b>2,181</b>     | <b>2,044</b>     | <b>2,057</b>     | <b>0.10</b>       | <b>0.64</b>        |
| Australia                              | 2,207            | 1,550            | 1,925            | 1,947            | 1,880            | 0.09              | -3.44              |
| New Zealand                            | 85               | 162              | 256              | 97               | 177              | 0.01              | 82.47              |
| <b>MELANESIA</b>                       |                  |                  |                  |                  | <b>1</b>         | <b>0.00</b>       |                    |
| Vanuatu                                |                  |                  |                  |                  | 1                | 0.00              |                    |
| <b>MICRONESIA</b>                      |                  |                  |                  |                  | <b>1</b>         | <b>0.00</b>       |                    |
| Micronesia, Federated States of        |                  |                  |                  |                  | 1                | 0.00              |                    |
| <b>EUROPE</b>                          | <b>1,828,558</b> | <b>1,864,530</b> | <b>1,953,615</b> | <b>1,844,824</b> | <b>1,930,512</b> | <b>96.52</b>      | <b>4.64</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>268,902</b>   | <b>299,503</b>   | <b>278,460</b>   | <b>177,945</b>   | <b>246,716</b>   | <b>12.34</b>      | <b>38.65</b>       |
| Armenia                                | 19               | 99               | 60               |                  | 217              | 0.01              |                    |
| Azerbaijan                             |                  |                  |                  |                  | 114              | 0.01              |                    |
| Belarus                                | 1,869            | 2,859            | 3,802            | 6,594            | 5,342            | 0.27              | -18.99             |
| Bulgaria                               | 4,157            | 5,037            | 4,728            | 5,997            | 10,908           | 0.55              | 81.89              |
| Czech Republic                         | 11,621           | 10,365           | 9,862            | 11,599           | 21,258           | 1.06              | 83.27              |
| Estonia                                | 3,819            | 3,115            | 4,265            | 4,253            | 3,795            | 0.19              | -10.77             |
| Georgia                                | 94               | 45               | 166              | 207              | 21               | 0.00              | -89.86             |
| Hungary                                | 4,516            | 3,961            | 4,934            | 5,491            | 13,733           | 0.69              | 150.10             |
| Kazakhstan                             | 245              | 195              | 17               | 265              | 38               | 0.00              | -85.66             |
| Kyrgyzstan                             |                  |                  |                  |                  | 3                | 0.00              |                    |
| Latvia                                 | 1,340            | 1,051            | 1,835            | 2,317            | 2,028            | 0.10              | -12.47             |
| Lithuania                              | 3,971            | 3,838            | 4,255            | 6,691            | 8,524            | 0.43              | 27.40              |
| Moldova, Republic of                   | 241              | 307              | 469              | 657              | 162              | 0.01              | -75.34             |
| Poland                                 | 45,926           | 44,101           | 49,878           | 56,645           | 67,142           | 3.36              | 18.53              |
| Romania                                | 3,626            | 4,419            | 5,918            | 5,719            | 18,689           | 0.93              | 226.79             |
| Russian Federation                     | 176,613          | 210,635          | 179,070          | 65,518           | 82,013           | 4.10              | 25.18              |
| Slovakia                               | 3,992            | 3,168            | 3,469            | 2,829            | 5,372            | 0.27              | 89.89              |

## SAN MARINO

### 2. Arrivals of non-resident visitors at national borders, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Ukraine                                   | 6,288            | 5,836            | 5,732            | 3,061            | 7,355            | 0.37              | 140.28             |
| Uzbekistan                                |                  |                  |                  | 102              | 2                | 0.00              | -98.04             |
| Other countries Central/East Europe       | 565              | 472              |                  |                  |                  |                   |                    |
| <b>NORTHERN EUROPE</b>                    | <b>15,767</b>    | <b>15,403</b>    | <b>18,067</b>    | <b>11,391</b>    | <b>32,961</b>    | <b>1.65</b>       | <b>189.36</b>      |
| Denmark                                   | 1,824            | 1,325            | 1,290            | 1,224            | 5,386            | 0.27              | 340.03             |
| Finland                                   | 3,824            | 4,818            | 6,505            | 2,144            | 5,506            | 0.28              | 156.81             |
| Iceland                                   | 338              | 170              | 313              | 75               | 122              | 0.01              | 62.67              |
| Ireland                                   | 360              | 139              | 428              | 496              | 2,024            | 0.10              | 308.06             |
| Norway                                    | 2,686            | 1,411            | 2,829            | 631              | 1,022            | 0.05              | 61.97              |
| Sweden                                    | 3,207            | 2,807            | 3,267            | 2,469            | 4,581            | 0.23              | 85.54              |
| United Kingdom                            | 3,528            | 4,733            | 3,435            | 4,352            | 14,320           | 0.72              | 229.04             |
| <b>SOUTHERN EUROPE</b>                    | <b>1,263,728</b> | <b>1,239,703</b> | <b>1,329,700</b> | <b>1,327,852</b> | <b>1,377,618</b> | <b>68.88</b>      | <b>3.75</b>        |
| Albania                                   | 222              | 53               | 245              | 132              | 113              | 0.01              | -14.39             |
| Andorra                                   | 45               | 225              | 102              |                  | 129              | 0.01              |                    |
| Bosnia and Herzegovina                    | 2,010            | 1,595            | 2,102            | 1,850            | 4,736            | 0.24              | 156.00             |
| Croatia                                   | 3,368            | 3,648            | 5,135            | 5,131            | 7,626            | 0.38              | 48.63              |
| Greece                                    | 1,426            | 1,293            | 2,041            | 1,577            | 3,598            | 0.18              | 128.15             |
| Italy                                     | 1,238,576        | 1,217,761        | 1,304,586        | 1,301,692        | 1,328,475        | 66.42             | 2.06               |
| Malta                                     | 455              | 600              | 539              | 741              | 466              | 0.02              | -37.11             |
| Montenegro                                |                  |                  |                  |                  | 399              | 0.02              |                    |
| Portugal                                  | 481              | 530              | 443              | 52               | 1,430            | 0.07              | 2,650.00           |
| Serbia                                    |                  |                  |                  |                  | 10,768           | 0.54              |                    |
| Serbia and Montenegro                     | 10,043           | 8,154            | 6,920            | 7,622            |                  |                   |                    |
| Slovenia                                  | 4,224            | 2,829            | 4,672            | 5,094            | 11,374           | 0.57              | 123.28             |
| Spain                                     | 1,652            | 2,902            | 2,068            | 3,628            | 8,353            | 0.42              | 130.24             |
| The Former Yugoslav Republic of Macedonia | 58               | 82               | 847              | 333              | 126              | 0.01              | -62.16             |
| Other countries of Southern Europe        | 1,168            | 31               |                  |                  | 25               | 0.00              |                    |
| <b>WESTERN EUROPE</b>                     | <b>278,389</b>   | <b>307,138</b>   | <b>325,949</b>   | <b>324,314</b>   | <b>267,727</b>   | <b>13.39</b>      | <b>-17.45</b>      |
| Austria                                   | 20,714           | 18,972           | 24,794           | 26,604           | 21,670           | 1.08              | -18.55             |
| Belgium                                   | 15,766           | 17,271           | 17,967           | 17,343           | 21,177           | 1.06              | 22.11              |
| France                                    | 56,650           | 59,255           | 59,197           | 59,569           | 39,620           | 1.98              | -33.49             |
| Germany                                   | 113,820          | 136,132          | 142,440          | 137,200          | 137,220          | 6.86              | 0.01               |
| Liechtenstein                             |                  |                  |                  |                  | 7                | 0.00              |                    |
| Luxembourg                                | 2,865            | 2,390            | 2,522            | 2,490            | 6,321            | 0.32              | 153.86             |
| Monaco                                    |                  |                  |                  | 30               | 3                | 0.00              | -90.00             |
| Netherlands                               | 26,496           | 25,321           | 25,842           | 24,823           | 21,021           | 1.05              | -15.32             |
| Switzerland                               | 42,078           | 47,797           | 53,187           | 56,255           | 20,688           | 1.03              | -63.22             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>1,772</b>     | <b>2,783</b>     | <b>1,439</b>     | <b>3,322</b>     | <b>5,490</b>     | <b>0.27</b>       | <b>65.26</b>       |
| Cyprus                                    |                  | 162              |                  | 69               | 39               | 0.00              | -43.48             |
| Israel                                    | 832              | 824              | 346              | 601              | 426              | 0.02              | -29.12             |
| Turkey                                    | 940              | 1,797            | 1,093            | 2,652            | 5,025            | 0.25              | 89.48              |
| <b>MIDDLE EAST</b>                        | <b>281</b>       | <b>158</b>       | <b>278</b>       | <b>549</b>       | <b>391</b>       | <b>0.02</b>       | <b>-28.78</b>      |
| Egypt                                     | 93               |                  |                  | 83               | 26               | 0.00              | -68.67             |
| Iraq                                      | 50               |                  |                  | 34               | 84               | 0.00              | 147.06             |
| Jordan                                    | 121              | 27               | 87               |                  | 20               | 0.00              |                    |
| Kuwait                                    |                  |                  |                  |                  | 28               | 0.00              |                    |
| Lebanon                                   |                  | 69               | 191              | 357              | 117              | 0.01              | -67.23             |
| Libya                                     |                  |                  |                  |                  | 3                | 0.00              |                    |
| Oman                                      |                  |                  |                  |                  | 18               | 0.00              |                    |
| Qatar                                     |                  |                  |                  |                  | 3                | 0.00              |                    |
| Saudi Arabia                              | 17               | 62               |                  | 62               | 67               | 0.00              | 8.06               |
| State of Palestine                        |                  |                  |                  |                  | 5                | 0.00              |                    |
| Syrian Arab Republic                      |                  |                  |                  | 13               | 1                | 0.00              | -92.31             |
| United Arab Emirates                      |                  |                  |                  |                  | 17               | 0.00              |                    |
| Yemen                                     |                  |                  |                  |                  | 2                | 0.00              |                    |

## SAN MARINO

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                              | 2012       | 2013       | 2014       | 2015       | 2016         | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------|------------|------------|------------|--------------|-------------------|--------------------|
| <b>SOUTH ASIA</b>            | <b>556</b> | <b>356</b> | <b>602</b> | <b>309</b> | <b>1,609</b> | <b>0.08</b>       | <b>420.71</b>      |
| Bangladesh                   |            | 55         |            | 177        | 964          | 0.05              | 444.63             |
| Bhutan                       |            |            |            |            | 1            | 0.00              |                    |
| India                        | 338        | 204        | 349        | 28         | 283          | 0.01              | 910.71             |
| Iran, Islamic Republic of    | 183        | 18         | 154        | 27         | 37           | 0.00              | 37.04              |
| Nepal                        |            |            |            |            | 76           | 0.00              |                    |
| Pakistan                     |            |            |            | 77         | 57           | 0.00              | -25.97             |
| Sri Lanka                    | 35         | 79         | 99         |            | 191          | 0.01              |                    |
| <b>NOT SPECIFIED</b>         | <b>205</b> |            | <b>660</b> |            | <b>8,618</b> | <b>0.43</b>       |                    |
| Other countries of the World | 205        |            | 660        |            | 8,229        | 0.41              |                    |
| Nationals Residing Abroad    |            |            |            |            | 389          | 0.02              |                    |

## SAUDI ARABIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                    | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|------------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                       | (*) <b>16,331,556</b> | <b>15,772,298</b> | <b>18,260,365</b> | <b>17,994,229</b> | <b>18,048,737</b> | <b>100.00</b>     | <b>0.30</b>        |
| <b>AFRICA</b>                      | <b>894,953</b>        | <b>769,037</b>    | <b>847,533</b>    | <b>1,139,288</b>  | <b>1,555,032</b>  | <b>8.62</b>       | <b>36.49</b>       |
| <b>EAST AFRICA</b>                 | <b>85,018</b>         | <b>85,843</b>     | <b>74,936</b>     | <b>88,391</b>     | <b>96,103</b>     | <b>0.53</b>       | <b>8.72</b>        |
| Burundi                            | 11                    | 30                | 31                | 145               | 163               | 0.00              | 12.41              |
| Comoros                            | 4,126                 | 5,565             | 5,154             | 4,813             | 4,383             | 0.02              | -8.93              |
| Djibouti                           | 416                   | 339               | 560               | 1,471             | 1,991             | 0.01              | 35.35              |
| Eritrea                            | 5,554                 | 5,245             | 5,926             | 4,771             | 6,881             | 0.04              | 44.23              |
| Ethiopia                           | 64,634                | 59,290            | 47,116            | 38,974            | 39,172            | 0.22              | 0.51               |
| Kenya                              | 3,276                 | 5,388             | 5,636             | 11,927            | 15,011            | 0.08              | 25.86              |
| Madagascar                         |                       | 68                | 408               | 749               | 919               | 0.01              | 22.70              |
| Malawi                             | 146                   | 184               | 226               | 506               | 522               | 0.00              | 3.16               |
| Mauritius                          | 1,370                 | 3,586             | 2,371             | 5,436             | 5,190             | 0.03              | -4.53              |
| Mozambique                         | 720                   | 838               | 1,144             | 1,711             | 2,632             | 0.01              | 53.83              |
| Reunion                            | 245                   | 36                | 136               | 19                |                   |                   |                    |
| Rwanda                             | 27                    | 16                | 28                | 180               | 220               | 0.00              | 22.22              |
| Seychelles                         | 128                   | 111               | 137               | 114               | 133               | 0.00              | 16.67              |
| Somalia                            | 2,123                 | 2,486             | 3,088             | 10,680            | 15,500            | 0.09              | 45.13              |
| Tanzania, United Republic of       | 1,313                 | 1,691             | 1,655             | 3,919             |                   |                   |                    |
| Uganda                             | 396                   | 485               | 715               | 2,070             | 2,382             | 0.01              | 15.07              |
| Zambia                             | 180                   | 352               | 276               | 555               | 525               | 0.00              | -5.41              |
| Zimbabwe                           | 355                   | 133               | 329               | 351               | 479               | 0.00              | 36.47              |
| <b>CENTRAL AFRICA</b>              | <b>170,631</b>        | <b>3,512</b>      | <b>4,736</b>      | <b>17,220</b>     | <b>23,676</b>     | <b>0.13</b>       | <b>37.49</b>       |
| Angola                             | 12                    | 11                | 14                | 44                | 23                | 0.00              | -47.73             |
| Cameroon                           | 1,188                 | 1,075             | 1,208             | 6,360             | 8,360             | 0.05              | 31.45              |
| Central African Republic           | 43                    | 52                | 38                | 24                | 25                | 0.00              | 4.17               |
| Chad                               | 3,481                 | 2,230             | 3,307             | 9,613             | 14,829            | 0.08              | 54.26              |
| Congo                              | 165,786               | 70                | 74                | 903               | 229               | 0.00              | -74.64             |
| Equatorial Guinea                  | 1                     | 1                 |                   | 5                 | 5                 | 0.00              |                    |
| Gabon                              | 113                   | 71                | 89                | 263               | 205               | 0.00              | -22.05             |
| Other countries of Central Africa  | 7                     | 2                 | 5                 | 8                 |                   |                   |                    |
| <b>NORTH AFRICA</b>                | <b>528,210</b>        | <b>584,273</b>    | <b>650,623</b>    | <b>786,802</b>    | <b>1,116,065</b>  | <b>6.18</b>       | <b>41.85</b>       |
| Algeria                            | 226,139               | 213,141           | 286,966           | 313,726           | 416,343           | 2.31              | 32.71              |
| Morocco                            | 108,365               | 98,258            | 109,305           | 175,129           | 224,467           | 1.24              | 28.17              |
| Sudan                              | 139,489               | 231,707           | 184,937           | 236,551           | 363,118           | 2.01              | 53.51              |
| Tunisia                            | 54,217                | 41,167            | 69,415            | 61,396            | 112,137           | 0.62              | 82.65              |
| <b>SOUTHERN AFRICA</b>             | <b>32,726</b>         | <b>38,088</b>     | <b>33,255</b>     | <b>34,795</b>     | <b>38,399</b>     | <b>0.21</b>       | <b>10.36</b>       |
| Botswana                           | 40                    | 93                | 71                | 83                | 94                | 0.00              | 13.25              |
| Lesotho                            | 56                    | 71                | 71                | 71                | 60                | 0.00              | -15.49             |
| Namibia                            | 40                    | 30                | 54                | 44                | 107               | 0.00              | 143.18             |
| South Africa                       | 32,525                | 37,815            | 32,982            | 34,529            | 38,059            | 0.21              | 10.22              |
| Swaziland                          | 31                    | 79                | 64                | 68                | 79                | 0.00              | 16.18              |
| Other countries of Southern Africa | 34                    |                   | 14                |                   |                   |                   |                    |
| <b>WEST AFRICA</b>                 | <b>78,367</b>         | <b>57,322</b>     | <b>83,983</b>     | <b>212,080</b>    | <b>280,789</b>    | <b>1.56</b>       | <b>32.40</b>       |
| Benin                              | 427                   | 243               | 458               | 4,587             | 6,113             | 0.03              | 33.27              |
| Burkina Faso                       | 766                   | 1,830             | 1,262             | 7,700             | 8,294             | 0.05              | 7.71               |
| Côte d'Ivoire                      | 325                   | 278               | 348               | 5,340             | 7,331             | 0.04              | 37.28              |
| Gambia                             | 206                   | 143               | 246               | 1,717             | 2,285             | 0.01              | 33.08              |
| Ghana                              | 1,439                 | 1,853             | 1,892             | 10,018            | 13,599            | 0.08              | 35.75              |
| Guinea                             | 580                   | 491               | 579               | 275               | 602               | 0.00              | 118.91             |
| Guinea-Bissau                      | 43                    | 53                | 53                | 292               | 403               | 0.00              | 38.01              |
| Liberia                            | 59                    | 55                | 56                | 36                | 27                | 0.00              | -25.00             |
| Mali                               | 1,748                 | 1,269             | 1,980             | 11,809            | 15,156            | 0.08              | 28.34              |
| Mauritania                         | 2,570                 | 2,820             | 3,234             | 6,888             | 9,623             | 0.05              | 39.71              |

## SAUDI ARABIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012           | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Niger                             | 2,520          | 1,603            | 2,753            | 16,652           | 21,286           | 0.12              | 27.83              |
| Nigeria                           | 66,468         | 45,491           | 69,556           | 132,592          | 177,335          | 0.98              | 33.74              |
| Senegal                           | 685            | 1,050            | 1,222            | 12,080           | 15,927           | 0.09              | 31.85              |
| Sierra Leone                      | 411            | 49               | 216              | 93               | 122              | 0.00              | 31.18              |
| Togo                              | 120            | 92               | 128              | 2,001            | 2,686            | 0.01              | 34.23              |
| <b>AMERICAS</b>                   | <b>157,484</b> | <b>178,934</b>   | <b>208,959</b>   | <b>284,440</b>   | <b>695,335</b>   | <b>3.85</b>       | <b>144.46</b>      |
| <b>CARIBBEAN</b>                  | <b>1,134</b>   | <b>875</b>       | <b>953</b>       | <b>909</b>       | <b>1,165</b>     | <b>0.01</b>       | <b>28.16</b>       |
| Aruba                             | 27             | 23               | 34               | 95               | 38               | 0.00              | -60.00             |
| Bahamas                           | 12             | 12               | 11               | 36               |                  |                   |                    |
| Barbados                          | 32             | 57               | 54               | 45               | 50               | 0.00              | 11.11              |
| British Virgin Islands            |                |                  | 16               | 18               |                  |                   |                    |
| Cuba                              | 15             | 26               | 13               | 31               | 39               | 0.00              | 25.81              |
| Dominica                          | 55             | 138              |                  | 105              |                  |                   |                    |
| Dominican Republic                |                |                  | 117              |                  |                  |                   |                    |
| Grenada                           | 3              | 14               | 12               | 9                |                  |                   |                    |
| Haiti                             | 5              | 9                | 11               | 4                | 11               | 0.00              | 175.00             |
| Jamaica                           | 42             | 16               | 52               | 58               | 87               | 0.00              | 50.00              |
| Martinique                        | 20             |                  | 11               |                  | 15               | 0.00              |                    |
| Montserrat                        | 2              | 2                | 2                |                  | 165              | 0.00              |                    |
| Puerto Rico                       | 366            |                  | 122              |                  |                  |                   |                    |
| Saint Lucia                       |                |                  | 15               | 14               | 1                | 0.00              | -92.86             |
| Trinidad and Tobago               | 541            | 566              | 483              | 494              | 759              | 0.00              | 53.64              |
| Other countries of the Caribbean  | 15             | 13               |                  |                  |                  |                   |                    |
| <b>CENTRAL AMERICA</b>            | <b>277</b>     | <b>318</b>       | <b>328</b>       | <b>317</b>       | <b>480</b>       | <b>0.00</b>       | <b>51.42</b>       |
| Belize                            | 32             | 18               | 21               | 18               | 47               | 0.00              | 161.11             |
| Costa Rica                        | 25             | 45               | 40               | 19               | 50               | 0.00              | 163.16             |
| El Salvador                       | 3              | 1                | 2                | 23               | 60               | 0.00              | 160.87             |
| Guatemala                         | 28             | 33               | 28               | 90               | 132              | 0.00              | 46.67              |
| Honduras                          | 138            | 113              | 129              | 55               | 67               | 0.00              | 21.82              |
| Nicaragua                         | 14             | 7                | 14               | 11               | 8                | 0.00              | -27.27             |
| Panama                            | 37             | 101              | 95               | 101              | 116              | 0.00              | 14.85              |
| <b>NORTH AMERICA</b>              | <b>93,016</b>  | <b>174,474</b>   | <b>178,828</b>   | <b>276,064</b>   | <b>680,339</b>   | <b>3.77</b>       | <b>146.44</b>      |
| Canada                            | 16,165         | 49,438           | 29,755           | 59,852           | 68,305           | 0.38              | 14.12              |
| Mexico                            | 109            | 397              | 472              | 1,199            | 1,394            | 0.01              | 16.26              |
| United States of America          | 76,742         | 124,639          | 148,601          | 215,013          | 610,640          | 3.38              | 184.00             |
| <b>SOUTH AMERICA</b>              | <b>63,019</b>  | <b>3,237</b>     | <b>28,850</b>    | <b>7,150</b>     | <b>13,351</b>    | <b>0.07</b>       | <b>86.73</b>       |
| Argentina                         | 472            | 438              | 589              | 2,677            | 7,903            | 0.04              | 195.22             |
| Bolivia, Plurinational State of   | 37             | 46               | 52               | 25               |                  |                   |                    |
| Brazil                            | 1,237          | 1,284            | 1,454            | 868              | 2,028            | 0.01              | 133.64             |
| Chile                             | 83             | 110              | 137              | 203              | 186              | 0.00              | -8.37              |
| Colombia                          | 311            | 453              | 427              | 363              | 1,049            | 0.01              | 188.98             |
| Ecuador                           | 89             | 106              | 88               | 2,094            | 181              | 0.00              | -91.36             |
| Paraguay                          | 7              | 10               | 9                | 33               | 16               | 0.00              | -51.52             |
| Peru                              | 59             | 119              | 111              | 103              | 156              | 0.00              | 51.46              |
| Suriname                          | 60,155         | 18               | 25,159           | 10               |                  |                   |                    |
| Uruguay                           | 40             | 55               | 80               | 68               | 63               | 0.00              | -7.35              |
| Venezuela, Bolivarian Republic of | 528            | 600              | 744              | 706              | 1,769            | 0.01              | 150.57             |
| <b>OTHER AMERICAS</b>             | <b>38</b>      | <b>31</b>        |                  |                  |                  |                   |                    |
| Other countries of the Americas   | 38             | 31               |                  |                  |                  |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>  | <b>770,617</b> | <b>1,196,583</b> | <b>1,176,622</b> | <b>1,607,604</b> | <b>1,682,075</b> | <b>9.32</b>       | <b>4.63</b>        |
| <b>NORTH-EAST ASIA</b>            | <b>86,603</b>  | <b>74,909</b>    | <b>62,565</b>    | <b>98,751</b>    | <b>119,556</b>   | <b>0.66</b>       | <b>21.07</b>       |
| China                             | 19,079         | 32,278           | 19,450           | 48,325           | 64,455           | 0.36              | 33.38              |
| Hong Kong (China)                 | 11,790         | 4,960            | 6,938            | 9,011            | 5,211            | 0.03              | -42.17             |

## SAUDI ARABIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                     | 2012           | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|----------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Japan                               | 13,002         | 11,961           | 13,655           | 16,860           | 17,666           | 0.10              | 4.78               |
| Korea, Republic of                  | 42,704         | 25,678           | 22,486           | 24,475           | 32,162           | 0.18              | 31.41              |
| Macao (China)                       | 5              | 14               | 17               | 37               | 6                | 0.00              | -83.78             |
| Mongolia                            | 23             | 18               | 19               | 43               | 56               | 0.00              | 30.23              |
| <b>SOUTH-EAST ASIA</b>              | <b>659,593</b> | <b>1,104,439</b> | <b>1,102,742</b> | <b>1,408,176</b> | <b>1,414,729</b> | <b>7.84</b>       | <b>0.47</b>        |
| Brunei Darussalam                   | 3,405          | 2,765            | 4,923            | 4,666            |                  |                   |                    |
| Cambodia                            | 76             | 40               | 63               | 881              | 1,172            | 0.01              | 33.03              |
| Indonesia                           | 475,547        | 749,312          | 759,252          | 936,562          | 941,138          | 5.21              | 0.49               |
| Malaysia                            | 96,472         | 231,459          | 224,890          | 284,910          | 227,078          | 1.26              | -20.30             |
| Myanmar                             | 729            | 848              | 746              | 3,943            | 7,690            | 0.04              | 95.03              |
| Philippines                         | 61,343         | 97,390           | 83,175           | 133,776          | 194,675          | 1.08              | 45.52              |
| Singapore                           | 17,038         | 15,373           | 22,580           | 19,905           | 13,075           | 0.07              | -34.31             |
| Thailand                            | 4,847          | 7,108            | 6,941            | 23,042           | 27,822           | 0.15              | 20.74              |
| Viet Nam                            | 137            | 143              | 173              | 491              | 2,079            | 0.01              | 323.42             |
| <b>AUSTRALASIA</b>                  | <b>24,361</b>  | <b>17,201</b>    | <b>11,262</b>    | <b>99,699</b>    | <b>147,760</b>   | <b>0.82</b>       | <b>48.21</b>       |
| Australia                           | 21,827         | 14,831           | 8,518            | 90,066           | 143,321          | 0.79              | 59.13              |
| New Zealand                         | 2,534          | 2,370            | 2,744            | 9,633            | 4,439            | 0.02              | -53.92             |
| <b>MELANESIA</b>                    | <b>17</b>      | <b>23</b>        | <b>27</b>        | <b>131</b>       | <b>1</b>         | <b>0.00</b>       | <b>-99.24</b>      |
| Fiji                                | 11             | 23               | 26               | 131              |                  |                   |                    |
| Papua New Guinea                    | 6              |                  | 1                |                  | 1                | 0.00              |                    |
| <b>MICRONESIA</b>                   | <b>29</b>      | <b>11</b>        | <b>17</b>        | <b>11</b>        | <b>2</b>         | <b>0.00</b>       | <b>-81.82</b>      |
| Kiribati                            | 18             | 6                | 12               | 11               | 1                | 0.00              | -90.91             |
| Marshall Islands                    | 10             |                  | 4                |                  | 1                | 0.00              |                    |
| Nauru                               | 1              | 5                |                  |                  |                  |                   |                    |
| <b>POLYNESIA</b>                    | <b>14</b>      |                  | <b>9</b>         | <b>836</b>       | <b>27</b>        | <b>0.00</b>       | <b>-96.77</b>      |
| American Samoa                      | 13             |                  | 4                | 827              | 15               | 0.00              | -98.19             |
| French Polynesia                    | 1              |                  |                  |                  |                  |                   |                    |
| Niue                                |                |                  | 4                | 4                |                  |                   |                    |
| Tonga                               |                |                  | 2                | 5                | 12               | 0.00              | 140.00             |
| <b>EUROPE</b>                       | <b>838,795</b> | <b>1,125,880</b> | <b>1,147,632</b> | <b>1,380,520</b> | <b>1,475,634</b> | <b>8.18</b>       | <b>6.89</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>       | <b>23,911</b>  | <b>40,355</b>    | <b>44,371</b>    | <b>91,574</b>    | <b>252,698</b>   | <b>1.40</b>       | <b>175.95</b>      |
| Armenia                             | 34             | 97               | 111              | 273              | 132              | 0.00              | -51.65             |
| Azerbaijan                          | 1,450          | 2,029            | 2,153            | 6,078            | 161,940          | 0.90              | 2,564.36           |
| Belarus                             | 211            | 485              | 330              | 271              | 150              | 0.00              | -44.65             |
| Bulgaria                            | 528            | 4,392            | 1,382            | 1,736            | 1,875            | 0.01              | 8.01               |
| Czech Republic                      | 661            | 1,777            | 1,280            | 1,650            | 1,458            | 0.01              | -11.64             |
| Estonia                             | 56             | 125              | 131              | 213              | 92               | 0.00              | -56.81             |
| Georgia                             | 158            | 334              | 312              | 379              | 278              | 0.00              | -26.65             |
| Hungary                             | 685            | 920              | 1,180            | 1,379            | 834              | 0.00              | -39.52             |
| Kazakhstan                          | 2,335          | 2,735            | 3,771            | 9,152            | 10,627           | 0.06              | 16.12              |
| Kyrgyzstan                          | 378            | 792              | 1,299            | 5,984            | 7,441            | 0.04              | 24.35              |
| Latvia                              | 210            | 303              | 267              | 308              | 181              | 0.00              | -41.23             |
| Lithuania                           | 138            | 217              | 225              | 465              | 309              | 0.00              | -33.55             |
| Moldova, Republic of                | 36             | 54               | 106              | 369              |                  |                   |                    |
| Poland                              | 1,955          | 2,538            | 2,387            | 4,163            | 5,910            | 0.03              | 41.96              |
| Romania                             | 1,549          | 2,595            | 2,533            | 5,278            | 2,913            | 0.02              | -44.81             |
| Russian Federation                  | 4,993          | 5,174            | 5,980            | 23,181           | 26,590           | 0.15              | 14.71              |
| Slovakia                            | 349            | 480              | 499              | 905              | 741              | 0.00              | -18.12             |
| Tajikistan                          | 1,431          | 3,354            | 4,014            | 10,813           | 11,291           | 0.06              | 4.42               |
| Turkmenistan                        | 889            | 1,533            | 508              | 3,019            | 1,554            | 0.01              | -48.53             |
| Ukraine                             | 2,704          | 3,817            | 3,263            | 3,805            | 1,911            | 0.01              | -49.78             |
| Uzbekistan                          | 2,698          | 6,605            | 7,905            | 10,291           | 16,471           | 0.09              | 60.05              |
| Other countries Central/East Europe | 464            | 1                | 4,735            | 1,862            |                  |                   |                    |

## SAUDI ARABIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012              | 2013             | 2014              | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|-------------------|------------------|-------------------|------------------|------------------|-------------------|--------------------|
| <b>NORTHERN EUROPE</b>                    | <b>225,043</b>    | <b>257,355</b>   | <b>331,543</b>    | <b>289,272</b>   | <b>265,409</b>   | <b>1.47</b>       | <b>-8.25</b>       |
| Denmark                                   | 3,905             | 4,171            | 4,465             | 14,897           | 3,908            | 0.02              | -73.77             |
| Finland                                   | 1,692             | 1,717            | 1,845             | 2,730            | 1,553            | 0.01              | -43.11             |
| Iceland                                   | 238               | 221              | 530               | 4,653            | 1,668            | 0.01              | -64.15             |
| Ireland                                   | 7,401             | 6,763            | 7,931             | 6,955            | 6,538            | 0.04              | -6.00              |
| Norway                                    | 2,692             | 8,650            | 4,587             | 3,987            | 3,048            | 0.02              | -23.55             |
| Sweden                                    | 4,440             | 3,351            | 4,959             | 10,712           | 9,166            | 0.05              | -14.43             |
| United Kingdom                            | 204,675           | 232,482          | 307,227           | 245,338          | 239,528          | 1.33              | -2.37              |
| <b>SOUTHERN EUROPE</b>                    | <b>33,867</b>     | <b>77,614</b>    | <b>50,861</b>     | <b>85,892</b>    | <b>98,724</b>    | <b>0.55</b>       | <b>14.94</b>       |
| Albania                                   | 251               | 278              | 307               | 14,264           | 985              | 0.01              | -93.09             |
| Andorra                                   | 4                 | 10               | 5                 | 10               | 10               | 0.00              |                    |
| Bosnia and Herzegovina                    | 626               | 1,383            | 1,167             | 3,320            | 3,422            | 0.02              | 3.07               |
| Croatia                                   | 1,169             | 10,769           | 1,516             | 2,073            | 1,180            | 0.01              | -43.08             |
| Greece                                    | 3,041             | 4,403            | 4,152             | 5,435            | 4,329            | 0.02              | -20.35             |
| Italy                                     | 16,026            | 38,013           | 23,903            | 29,989           | 69,370           | 0.38              | 131.32             |
| Malta                                     | 162               | 252              | 1,358             | 285              | 245              | 0.00              | -14.04             |
| Portugal                                  | 1,963             | 3,611            | 1,622             | 6,537            | 4,030            | 0.02              | -38.35             |
| San Marino                                |                   |                  |                   |                  | 1                | 0.00              |                    |
| Serbia                                    |                   |                  | 332               | 528              |                  |                   |                    |
| Slovenia                                  | 273               | 318              | 363               | 558              | 351              | 0.00              | -37.10             |
| Spain                                     | 8,788             | 15,862           | 14,135            | 21,209           | 14,801           | 0.08              | -30.21             |
| The Former Yugoslav Republic of Macedonia |                   | 377              | 167               |                  |                  |                   |                    |
| Yugoslavia, SFR (former)                  | 83                | 112              | 65                | 32               |                  |                   |                    |
| Other countries of Southern Europe        | 1,481             | 2,226            | 1,769             | 1,652            |                  |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>102,373</b>    | <b>232,506</b>   | <b>162,972</b>    | <b>240,797</b>   | <b>174,576</b>   | <b>0.97</b>       | <b>-27.50</b>      |
| Austria                                   | 4,012             | 4,928            | 4,701             | 8,161            | 3,965            | 0.02              | -51.42             |
| Belgium                                   | 7,290             | 7,658            | 7,544             | 11,879           | 9,120            | 0.05              | -23.23             |
| France                                    | 40,987            | 120,026          | 57,543            | 128,621          | 74,784           | 0.41              | -41.86             |
| Germany                                   | 24,356            | 40,084           | 67,830            | 65,151           | 83,136           | 0.46              | 27.61              |
| Liechtenstein                             | 6                 |                  | 1                 |                  |                  |                   |                    |
| Luxembourg                                | 92                | 110              | 104               | 137              | 62               | 0.00              | -54.74             |
| Netherlands                               | 13,615            | 44,142           | 17,842            | 20,497           |                  |                   |                    |
| Switzerland                               | 12,016            | 15,558           | 7,405             | 6,351            | 3,509            | 0.02              | -44.75             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>453,601</b>    | <b>518,050</b>   | <b>557,885</b>    | <b>672,985</b>   | <b>684,227</b>   | <b>3.79</b>       | <b>1.67</b>        |
| Cyprus                                    | 603               | 876              | 904               | 2,790            | 829              | 0.00              | -70.29             |
| Turkey                                    | 452,998           | 517,174          | 556,980           | 670,195          | 683,398          | 3.79              | 1.97               |
| <b>MIDDLE EAST</b>                        | <b>10,636,761</b> | <b>9,607,632</b> | <b>11,144,039</b> | <b>9,935,287</b> | <b>8,282,573</b> | <b>45.89</b>      | <b>-16.63</b>      |
| Bahrain                                   | 1,037,094         | 905,269          | 1,222,790         | 1,702,930        | 967,185          | 5.36              | -43.20             |
| Egypt                                     | 1,251,821         | 1,736,121        | 1,659,112         | 1,768,527        | 1,958,707        | 10.85             | 10.75              |
| Iraq                                      | 165,723           | 306,937          | 221,910           | 149,390          | 257,018          | 1.42              | 72.04              |
| Jordan                                    | 2,806,349         | 1,328,923        | 1,881,276         | 999,708          | 1,017,311        | 5.64              | 1.76               |
| Kuwait                                    | 1,926,896         | 1,971,099        | 2,409,935         | 2,372,263        | 2,043,077        | 11.32             | -13.88             |
| Lebanon                                   | 132,489           | 146,785          | 150,455           | 82,181           | 75,134           | 0.42              | -8.57              |
| Libya                                     | 90,991            | 147,428          | 122,298           | 31,119           | 42,741           | 0.24              | 37.35              |
| Oman                                      | 400,368           | 347,492          | 313,729           | 273,764          | 173,036          | 0.96              | -36.79             |
| Qatar                                     | 897,377           | 1,326,391        | 1,260,861         | 1,155,678        | 633,340          | 3.51              | -45.20             |
| State of Palestine                        | 17,628            | 71,187           | 20,949            | 32,603           | 12,731           | 0.07              | -60.95             |
| Syrian Arab Republic                      | 114,523           | 60,365           | 225,303           | 32,220           | 26,397           | 0.15              | -18.07             |
| United Arab Emirates                      | 1,580,479         | 934,368          | 1,343,816         | 1,194,032        | 966,200          | 5.35              | -19.08             |
| Yemen                                     | 215,025           | 325,267          | 311,606           | 140,872          | 109,696          | 0.61              | -22.13             |
| <b>SOUTH ASIA</b>                         | <b>3,023,567</b>  | <b>2,892,081</b> | <b>3,685,137</b>  | <b>3,615,722</b> | <b>4,051,278</b> | <b>22.45</b>      | <b>12.05</b>       |
| Afghanistan                               | 16,597            | 26,899           | 34,860            | 53,480           | 67,018           | 0.37              | 25.31              |
| Bangladesh                                | 107,151           | 102,633          | 161,098           | 213,952          | 336,407          | 1.86              | 57.23              |

## SAUDI ARABIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012         | 2013         | 2014          | 2015          | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|--------------|--------------|---------------|---------------|----------------|-------------------|--------------------|
| Bhutan                       | 4            |              | 228           |               | 13             | 0.00              |                    |
| India                        | 1,075,459    | 1,006,229    | 1,193,412     | 1,365,292     | 1,619,454      | 8.97              | 18.62              |
| Iran, Islamic Republic of    | 429,352      | 541,237      | 764,834       | 420,660       | 550            | 0.00              | -99.87             |
| Maldives                     | 1,939        | 1,017        | 2,485         | 4,502         | 4,492          | 0.02              | -0.22              |
| Nepal                        | 36,476       | 32,640       | 40,086        | 48,036        | 59,063         | 0.33              | 22.96              |
| Pakistan                     | 1,284,186    | 1,114,314    | 1,408,138     | 1,410,548     | 1,886,583      | 10.45             | 33.75              |
| Sri Lanka                    | 72,403       | 67,112       | 79,996        | 99,252        | 77,698         | 0.43              | -21.72             |
| <b>NOT SPECIFIED</b>         | <b>9,378</b> | <b>2,150</b> | <b>50,443</b> | <b>31,368</b> | <b>306,810</b> | <b>1.70</b>       | <b>878.10</b>      |
| Other countries of the World | 9,378        | 2,150        | 50,443        | 31,368        | 223,206        | 1.24              | 611.57             |
| Nationals Residing Abroad    |              |              |               |               | 83,604         | 0.46              |                    |



## SENEGAL

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012 | 2013 | 2014           | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|--|------|------|----------------|----------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           |      |      | <b>908,429</b> | <b>680,491</b> |      |                   |                    |
| <b>AFRICA</b>                          |      |      | <b>270,508</b> | <b>215,263</b> |      |                   |                    |
| <b>WEST AFRICA</b>                     |      |      | <b>66,599</b>  | <b>37,257</b>  |      |                   |                    |
| Benin                                  |      |      | 6,408          | 2,972          |      |                   |                    |
| Burkina Faso                           |      |      | 7,626          | 3,828          |      |                   |                    |
| Côte d'Ivoire                          |      |      | 21,163         | 8,873          |      |                   |                    |
| Guinea-Bissau                          |      |      | 6,518          | 6,641          |      |                   |                    |
| Mali                                   |      |      | 13,559         | 10,120         |      |                   |                    |
| Niger                                  |      |      | 5,813          | 2,615          |      |                   |                    |
| Togo                                   |      |      | 5,512          | 2,208          |      |                   |                    |
| <b>OTHER AFRICA</b>                    |      |      | <b>203,909</b> | <b>178,006</b> |      |                   |                    |
| Other countries of Africa              |      |      | 203,909        | 178,006        |      |                   |                    |
| <b>AMERICAS</b>                        |      |      | <b>46,254</b>  | <b>27,842</b>  |      |                   |                    |
| <b>NORTH AMERICA</b>                   |      |      | <b>40,635</b>  | <b>25,168</b>  |      |                   |                    |
| Canada                                 |      |      | 9,367          | 5,429          |      |                   |                    |
| United States of America               |      |      | 31,268         | 19,739         |      |                   |                    |
| <b>OTHER AMERICAS</b>                  |      |      | <b>5,619</b>   | <b>2,674</b>   |      |                   |                    |
| Other countries of the Americas        |      |      | 5,619          | 2,674          |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       |      |      | <b>19,648</b>  | <b>16,770</b>  |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |      |      | <b>19,648</b>  | <b>16,770</b>  |      |                   |                    |
| All countries of Asia                  |      |      | 19,648         | 16,770         |      |                   |                    |
| <b>EUROPE</b>                          |      |      | <b>453,553</b> | <b>322,979</b> |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          |      |      | <b>4,493</b>   | <b>2,610</b>   |      |                   |                    |
| All countries Central/East Europe      |      |      | 4,493          | 2,610          |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 |      |      | <b>26,824</b>  | <b>11,799</b>  |      |                   |                    |
| United Kingdom                         |      |      | 21,011         | 8,543          |      |                   |                    |
| Scandinavia                            |      |      | 5,813          | 3,256          |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                 |      |      | <b>53,327</b>  | <b>36,125</b>  |      |                   |                    |
| Italy                                  |      |      | 16,131         | 10,496         |      |                   |                    |
| Portugal                               |      |      | 6,797          | 4,597          |      |                   |                    |
| Spain                                  |      |      | 30,399         | 21,032         |      |                   |                    |
| <b>WESTERN EUROPE</b>                  |      |      | <b>351,648</b> | <b>257,979</b> |      |                   |                    |
| France                                 |      |      | 287,630        | 218,552        |      |                   |                    |
| Germany                                |      |      | 12,199         | 7,765          |      |                   |                    |
| Switzerland                            |      |      | 6,314          | 5,062          |      |                   |                    |
| Benelux                                |      |      | 45,505         | 26,600         |      |                   |                    |
| <b>OTHER EUROPE</b>                    |      |      | <b>17,261</b>  | <b>14,466</b>  |      |                   |                    |
| Other countries of Europe              |      |      | 17,261         | 14,466         |      |                   |                    |
| <b>MIDDLE EAST</b>                     |      |      | <b>11,845</b>  | <b>8,401</b>   |      |                   |                    |
| All countries of Middle East           |      |      | 11,845         | 8,401          |      |                   |                    |
| <b>NOT SPECIFIED</b>                   |      |      | <b>106,621</b> | <b>89,236</b>  |      |                   |                    |
| Other countries of the World           |      |      | 106,621        | 89,236         |      |                   |                    |

## SENEGAL

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012 | 2013 | 2014             | 2015             | 2016 | Market share 2016 | % Change 2016-2015 |
|--|------|------|------------------|------------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           |      |      | <b>1,812,641</b> | <b>1,532,125</b> |      |                   |                    |
| <b>AFRICA</b>                          |      |      | <b>391,801</b>   | <b>366,255</b>   |      |                   |                    |
| <b>WEST AFRICA</b>                     |      |      | <b>86,124</b>    | <b>61,306</b>    |      |                   |                    |
| Benin                                  |      |      | 7,907            | 4,992            |      |                   |                    |
| Burkina Faso                           |      |      | 9,906            | 7,382            |      |                   |                    |
| Côte d'Ivoire                          |      |      | 26,367           | 13,674           |      |                   |                    |
| Guinea-Bissau                          |      |      | 8,978            | 10,552           |      |                   |                    |
| Mali                                   |      |      | 18,744           | 15,911           |      |                   |                    |
| Niger                                  |      |      | 7,755            | 4,632            |      |                   |                    |
| Togo                                   |      |      | 6,467            | 4,163            |      |                   |                    |
| <b>OTHER AFRICA</b>                    |      |      | <b>305,677</b>   | <b>304,949</b>   |      |                   |                    |
| Other countries of Africa              |      |      | 305,677          | 304,949          |      |                   |                    |
| <b>AMERICAS</b>                        |      |      | <b>71,387</b>    | <b>57,383</b>    |      |                   |                    |
| <b>NORTH AMERICA</b>                   |      |      | <b>64,142</b>    | <b>50,570</b>    |      |                   |                    |
| Canada                                 |      |      | 13,760           | 9,211            |      |                   |                    |
| United States of America               |      |      | 50,382           | 41,359           |      |                   |                    |
| <b>OTHER AMERICAS</b>                  |      |      | <b>7,245</b>     | <b>6,813</b>     |      |                   |                    |
| Other countries of the Americas        |      |      | 7,245            | 6,813            |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       |      |      | <b>29,066</b>    | <b>32,711</b>    |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |      |      | <b>29,066</b>    | <b>32,711</b>    |      |                   |                    |
| All countries of Asia                  |      |      | 29,066           | 32,711           |      |                   |                    |
| <b>EUROPE</b>                          |      |      | <b>1,107,618</b> | <b>847,814</b>   |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          |      |      | <b>6,159</b>     | <b>4,410</b>     |      |                   |                    |
| All countries Central/East Europe      |      |      | 6,159            | 4,410            |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 |      |      | <b>32,754</b>    | <b>17,360</b>    |      |                   |                    |
| United Kingdom                         |      |      | 24,460           | 11,684           |      |                   |                    |
| Scandinavia                            |      |      | 8,294            | 5,676            |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                 |      |      | <b>101,321</b>   | <b>81,105</b>    |      |                   |                    |
| Italy                                  |      |      | 24,149           | 22,097           |      |                   |                    |
| Portugal                               |      |      | 8,371            | 9,967            |      |                   |                    |
| Spain                                  |      |      | 68,801           | 49,041           |      |                   |                    |
| <b>WESTERN EUROPE</b>                  |      |      | <b>929,869</b>   | <b>717,939</b>   |      |                   |                    |
| France                                 |      |      | 775,448          | 610,939          |      |                   |                    |
| Germany                                |      |      | 41,080           | 18,132           |      |                   |                    |
| Switzerland                            |      |      | 8,294            | 12,993           |      |                   |                    |
| Benelux                                |      |      | 105,047          | 75,875           |      |                   |                    |
| <b>OTHER EUROPE</b>                    |      |      | <b>37,515</b>    | <b>27,000</b>    |      |                   |                    |
| Other countries of Europe              |      |      | 37,515           | 27,000           |      |                   |                    |
| <b>MIDDLE EAST</b>                     |      |      | <b>14,176</b>    | <b>13,570</b>    |      |                   |                    |
| All countries of Middle East           |      |      | 14,176           | 13,570           |      |                   |                    |
| <b>NOT SPECIFIED</b>                   |      |      | <b>198,593</b>   | <b>214,392</b>   |      |                   |                    |
| Other countries of the World           |      |      | 198,593          | 214,392          |      |                   |                    |

## SERBIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012           | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>707,173</b> | <b>767,058</b> | <b>879,901</b> | <b>1,012,967</b> | <b>1,146,685</b> | <b>100.00</b>     | <b>13.20</b>       |
| <b>AFRICA</b>                          |                |                | <b>8,443</b>   | <b>10,045</b>    | <b>8,014</b>     | <b>0.70</b>       | <b>-20.22</b>      |
| <b>SOUTHERN AFRICA</b>                 |                |                | <b>537</b>     | <b>832</b>       | <b>980</b>       | <b>0.09</b>       | <b>17.79</b>       |
| South Africa                           |                |                | 537            | 832              | 980              | 0.09              | 17.79              |
| <b>OTHER AFRICA</b>                    |                |                | <b>7,906</b>   | <b>9,213</b>     | <b>7,034</b>     | <b>0.61</b>       | <b>-23.65</b>      |
| Other countries of Africa              |                |                | 7,906          | 9,213            | 7,034            | 0.61              | -23.65             |
| <b>AMERICAS</b>                        | <b>19,790</b>  | <b>21,062</b>  | <b>26,125</b>  | <b>33,452</b>    | <b>37,309</b>    | <b>3.25</b>       | <b>11.53</b>       |
| <b>NORTH AMERICA</b>                   | <b>19,790</b>  | <b>21,062</b>  | <b>22,560</b>  | <b>27,992</b>    | <b>32,220</b>    | <b>2.81</b>       | <b>15.10</b>       |
| Canada                                 | 4,581          | 5,110          | 5,161          | 6,147            | 6,711            | 0.59              | 9.18               |
| United States of America               | 15,209         | 15,952         | 16,560         | 21,172           | 24,877           | 2.17              | 17.50              |
| Other countries of North America       |                |                | 839            | 673              | 632              | 0.06              | -6.09              |
| <b>SOUTH AMERICA</b>                   |                |                | <b>1,098</b>   | <b>1,417</b>     | <b>1,647</b>     | <b>0.14</b>       | <b>16.23</b>       |
| Brazil                                 |                |                | 1,098          | 1,417            | 1,647            | 0.14              | 16.23              |
| <b>OTHER AMERICAS</b>                  |                |                | <b>2,467</b>   | <b>4,043</b>     | <b>3,442</b>     | <b>0.30</b>       | <b>-14.87</b>      |
| Other countries of the Americas        |                |                | 2,467          | 4,043            | 3,442            | 0.30              | -14.87             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>12,713</b>  | <b>18,033</b>  | <b>46,056</b>  | <b>66,946</b>    | <b>60,938</b>    | <b>5.31</b>       | <b>-8.97</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>5,026</b>   | <b>9,694</b>   | <b>24,100</b>  | <b>28,981</b>    | <b>30,231</b>    | <b>2.64</b>       | <b>4.31</b>        |
| China                                  |                | 5,159          |                |                  |                  |                   |                    |
| Japan                                  | 5,026          | 4,535          | 4,974          | 4,921            | 4,963            | 0.43              | 0.85               |
| Korea, Republic of                     |                |                | 10,011         | 10,254           | 7,455            | 0.65              | -27.30             |
| China and Hong Kong (China)            |                |                | 9,115          | 13,806           | 17,813           | 1.55              | 29.02              |
| <b>AUSTRALASIA</b>                     | <b>7,687</b>   | <b>8,339</b>   | <b>8,891</b>   | <b>10,706</b>    | <b>10,346</b>    | <b>0.90</b>       | <b>-3.36</b>       |
| Australia                              | 6,993          | 7,540          | 8,042          | 9,552            | 9,450            | 0.82              | -1.07              |
| New Zealand                            | 694            | 799            | 849            | 1,154            | 896              | 0.08              | -22.36             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |                |                | <b>13,065</b>  | <b>27,259</b>    | <b>20,361</b>    | <b>1.78</b>       | <b>-25.31</b>      |
| Other countries of Asia                |                |                | 12,266         | 26,559           | 19,705           | 1.72              | -25.81             |
| Other countries of Oceania             |                |                | 799            | 700              | 656              | 0.06              | -6.29              |
| <b>EUROPE</b>                          | <b>649,788</b> | <b>696,246</b> | <b>797,663</b> | <b>902,524</b>   | <b>1,034,683</b> | <b>90.23</b>      | <b>14.64</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>142,357</b> | <b>167,430</b> | <b>205,258</b> | <b>237,683</b>   | <b>265,457</b>   | <b>23.15</b>      | <b>11.69</b>       |
| Bulgaria                               | 31,767         | 38,031         | 44,287         | 63,346           | 81,478           | 7.11              | 28.62              |
| Czech Republic                         | 9,070          | 10,958         | 10,368         | 10,394           | 11,255           | 0.98              | 8.28               |
| Estonia                                |                |                | 624            | 971              | 957              | 0.08              | -1.44              |
| Hungary                                | 18,281         | 20,966         | 21,279         | 24,986           | 28,195           | 2.46              | 12.84              |
| Latvia                                 |                |                | 863            | 839              | 967              | 0.08              | 15.26              |
| Lithuania                              |                |                | 6,858          | 4,862            | 4,461            | 0.39              | -8.25              |
| Poland                                 | 19,504         | 24,709         | 31,761         | 38,081           | 32,004           | 2.79              | -15.96             |
| Romania                                | 29,337         | 30,667         | 32,647         | 41,416           | 48,460           | 4.23              | 17.01              |
| Russian Federation                     | 28,478         | 35,389         | 43,694         | 37,452           | 39,880           | 3.48              | 6.48               |
| Slovakia                               | 5,920          | 6,710          | 7,316          | 8,708            | 9,262            | 0.81              | 6.36               |
| Ukraine                                |                |                | 5,561          | 6,628            | 8,538            | 0.74              | 28.82              |
| <b>NORTHERN EUROPE</b>                 | <b>44,420</b>  | <b>45,117</b>  | <b>50,080</b>  | <b>54,319</b>    | <b>61,524</b>    | <b>5.37</b>       | <b>13.26</b>       |
| Denmark                                | 5,007          | 4,692          | 5,738          | 5,456            | 6,171            | 0.54              | 13.10              |
| Finland                                | 1,963          | 2,189          | 2,667          | 3,103            | 2,964            | 0.26              | -4.48              |
| Iceland                                | 518            | 398            | 480            | 531              | 707              | 0.06              | 33.15              |
| Ireland                                | 1,855          | 1,755          | 2,033          | 1,998            | 2,902            | 0.25              | 45.25              |
| Norway                                 | 6,268          | 6,178          | 5,501          | 5,753            | 5,700            | 0.50              | -0.92              |
| Sweden                                 | 11,136         | 12,065         | 14,135         | 15,210           | 17,440           | 1.52              | 14.66              |
| United Kingdom                         | 17,673         | 17,840         | 19,526         | 22,268           | 25,640           | 2.24              | 15.14              |
| <b>SOUTHERN EUROPE</b>                 | <b>304,853</b> | <b>283,209</b> | <b>339,673</b> | <b>375,673</b>   | <b>435,228</b>   | <b>37.96</b>      | <b>15.85</b>       |
| Bosnia and Herzegovina                 | 53,980         | 43,837         | 61,300         | 72,851           | 82,925           | 7.23              | 13.83              |
| Croatia                                | 43,682         | 46,816         | 57,066         | 60,789           | 69,068           | 6.02              | 13.62              |
| Greece                                 | 25,690         | 33,507         | 40,099         | 42,098           | 59,833           | 5.22              | 42.13              |
| Italy                                  | 47,551         | 38,919         | 40,442         | 41,528           | 44,592           | 3.89              | 7.38               |
| Malta                                  |                |                | 457            | 461              | 736              | 0.06              | 59.65              |

## SERBIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Montenegro                                | 36,467         | 31,760         | 41,903         | 50,168         | 55,989         | 4.88              | 11.60              |
| Portugal                                  | 1,678          | 1,644          | 2,429          | 2,564          | 2,640          | 0.23              | 2.96               |
| Slovenia                                  | 60,027         | 59,210         | 56,752         | 60,939         | 66,872         | 5.83              | 9.74               |
| Spain                                     | 5,679          | 5,399          | 6,944          | 7,723          | 9,170          | 0.80              | 18.74              |
| The Former Yugoslav Republic of Macedonia | 30,099         | 22,117         | 32,281         | 36,552         | 43,403         | 3.79              | 18.74              |
| <b>WESTERN EUROPE</b>                     | <b>116,138</b> | <b>115,928</b> | <b>131,290</b> | <b>141,935</b> | <b>155,097</b> | <b>13.53</b>      | <b>9.27</b>        |
| Austria                                   | 23,476         | 21,435         | 22,807         | 24,343         | 27,300         | 2.38              | 12.15              |
| Belgium                                   | 6,248          | 5,856          | 6,892          | 7,234          | 8,075          | 0.70              | 11.63              |
| France                                    | 17,896         | 17,729         | 19,411         | 22,998         | 23,996         | 2.09              | 4.34               |
| Germany                                   | 46,420         | 47,945         | 53,006         | 55,518         | 59,035         | 5.15              | 6.33               |
| Luxembourg                                | 467            | 393            | 393            | 379            | 481            | 0.04              | 26.91              |
| Netherlands                               | 11,220         | 11,207         | 12,524         | 13,303         | 14,926         | 1.30              | 12.20              |
| Switzerland (*)                           | 10,411         | 11,363         | 16,257         | 18,160         | 21,284         | 1.86              | 17.20              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>21,498</b>  | <b>31,230</b>  | <b>51,214</b>  | <b>71,655</b>  | <b>98,412</b>  | <b>8.58</b>       | <b>37.34</b>       |
| Cyprus                                    |                |                | 2,690          | 2,652          | 4,104          | 0.36              | 54.75              |
| Israel                                    | 3,781          | 3,799          | 7,960          | 8,356          | 14,589         | 1.27              | 74.59              |
| Turkey                                    | 17,717         | 27,431         | 40,564         | 60,647         | 79,719         | 6.95              | 31.45              |
| <b>OTHER EUROPE</b>                       | <b>20,522</b>  | <b>53,332</b>  | <b>20,148</b>  | <b>21,259</b>  | <b>18,965</b>  | <b>1.65</b>       | <b>-10.79</b>      |
| Other countries of Europe                 | 20,522         | 53,332         | 20,148         | 21,259         | 18,965         | 1.65              | -10.79             |
| <b>MIDDLE EAST</b>                        |                |                |                |                | <b>5,741</b>   | <b>0.50</b>       |                    |
| United Arab Emirates                      |                |                |                |                | 5,741          | 0.50              |                    |
| <b>NOT SPECIFIED</b>                      | <b>24,882</b>  | <b>31,717</b>  | <b>1,614</b>   |                |                |                   |                    |
| Other countries of the World              | 24,882         | 31,717         | 1,614          |                |                |                   |                    |

## SERBIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012           | 2013           | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>809,967</b> | <b>921,768</b> | <b>1,028,732</b> | <b>1,132,221</b> | <b>1,281,426</b> | <b>100.00</b>     | <b>13.18</b>       |
| <b>AFRICA</b>                          |                |                | <b>10,776</b>    | <b>11,069</b>    | <b>9,204</b>     | <b>0.72</b>       | <b>-16.85</b>      |
| <b>SOUTHERN AFRICA</b>                 |                |                | <b>579</b>       | <b>915</b>       | <b>1,070</b>     | <b>0.08</b>       | <b>16.94</b>       |
| South Africa                           |                |                | 579              | 915              | 1,070            | 0.08              | 16.94              |
| <b>OTHER AFRICA</b>                    |                |                | <b>10,197</b>    | <b>10,154</b>    | <b>8,134</b>     | <b>0.63</b>       | <b>-19.89</b>      |
| Other countries of Africa              |                |                | 10,197           | 10,154           | 8,134            | 0.63              | -19.89             |
| <b>AMERICAS</b>                        | <b>21,641</b>  | <b>24,277</b>  | <b>30,598</b>    | <b>36,897</b>    | <b>41,393</b>    | <b>3.23</b>       | <b>12.19</b>       |
| <b>NORTH AMERICA</b>                   | <b>21,641</b>  | <b>24,277</b>  | <b>25,929</b>    | <b>30,857</b>    | <b>35,583</b>    | <b>2.78</b>       | <b>15.32</b>       |
| Canada                                 | 5,140          | 6,073          | 6,183            | 7,045            | 7,687            | 0.60              | 9.11               |
| United States of America               | 16,501         | 18,204         | 18,878           | 23,111           | 27,170           | 2.12              | 17.56              |
| Other countries of North America       |                |                | 868              | 701              | 726              | 0.06              | 3.57               |
| <b>SOUTH AMERICA</b>                   |                |                | <b>1,529</b>     | <b>1,652</b>     | <b>1,915</b>     | <b>0.15</b>       | <b>15.92</b>       |
| Brazil                                 |                |                | 1,529            | 1,652            | 1,915            | 0.15              | 15.92              |
| <b>OTHER AMERICAS</b>                  |                |                | <b>3,140</b>     | <b>4,388</b>     | <b>3,895</b>     | <b>0.30</b>       | <b>-11.24</b>      |
| Other countries of the Americas        |                |                | 3,140            | 4,388            | 3,895            | 0.30              | -11.24             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>14,997</b>  | <b>22,898</b>  | <b>53,250</b>    | <b>73,388</b>    | <b>66,568</b>    | <b>5.19</b>       | <b>-9.29</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>5,251</b>   | <b>10,913</b>  | <b>25,920</b>    | <b>29,804</b>    | <b>31,316</b>    | <b>2.44</b>       | <b>5.07</b>        |
| China                                  |                | 5,783          |                  |                  |                  |                   |                    |
| Japan                                  | 5,251          | 5,130          | 5,327            | 5,196            | 5,245            | 0.41              | 0.94               |
| Korea, Republic of                     |                |                | 11,001           | 10,370           | 7,662            | 0.60              | -26.11             |
| China and Hong Kong (China)            |                |                | 9,592            | 14,238           | 18,409           | 1.44              | 29.29              |
| <b>AUSTRALASIA</b>                     | <b>9,746</b>   | <b>11,985</b>  | <b>11,823</b>    | <b>13,389</b>    | <b>13,239</b>    | <b>1.03</b>       | <b>-1.12</b>       |
| Australia                              | 8,772          | 10,713         | 10,668           | 11,830           | 11,902           | 0.93              | 0.61               |
| New Zealand                            | 974            | 1,272          | 1,155            | 1,559            | 1,337            | 0.10              | -14.24             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |                |                | <b>15,507</b>    | <b>30,195</b>    | <b>22,013</b>    | <b>1.72</b>       | <b>-27.10</b>      |
| Other countries of Asia                |                |                | 14,519           | 29,418           | 21,332           | 1.66              | -27.49             |
| Other countries of Oceania             |                |                | 988              | 777              | 681              | 0.05              | -12.36             |
| <b>EUROPE</b>                          | <b>745,959</b> | <b>836,803</b> | <b>932,237</b>   | <b>1,010,867</b> | <b>1,158,391</b> | <b>90.40</b>      | <b>14.59</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>159,172</b> | <b>197,722</b> | <b>238,314</b>   | <b>261,215</b>   | <b>289,495</b>   | <b>22.59</b>      | <b>10.83</b>       |
| Bulgaria                               | 35,243         | 43,430         | 51,424           | 70,891           | 88,089           | 6.87              | 24.26              |
| Czech Republic                         | 10,042         | 12,924         | 11,828           | 11,500           | 12,190           | 0.95              | 6.00               |
| Estonia                                |                |                | 674              | 1,024            | 1,017            | 0.08              | -0.68              |
| Hungary                                | 20,315         | 24,528         | 24,399           | 27,421           | 30,978           | 2.42              | 12.97              |
| Latvia                                 |                |                | 1,005            | 917              | 1,076            | 0.08              | 17.34              |
| Lithuania                              |                |                | 7,315            | 5,016            | 4,592            | 0.36              | -8.45              |
| Poland                                 | 23,323         | 30,003         | 39,004           | 41,214           | 34,631           | 2.70              | -15.97             |
| Romania                                | 32,042         | 35,495         | 36,959           | 44,225           | 53,053           | 4.14              | 19.96              |
| Russian Federation                     | 31,628         | 43,070         | 50,571           | 41,623           | 43,916           | 3.43              | 5.51               |
| Slovakia                               | 6,579          | 8,272          | 9,148            | 10,164           | 10,812           | 0.84              | 6.38               |
| Ukraine                                |                |                | 5,987            | 7,220            | 9,141            | 0.71              | 26.61              |
| <b>NORTHERN EUROPE</b>                 | <b>49,524</b>  | <b>53,932</b>  | <b>57,317</b>    | <b>60,415</b>    | <b>67,164</b>    | <b>5.24</b>       | <b>11.17</b>       |
| Denmark                                | 5,471          | 5,714          | 6,369            | 6,050            | 6,780            | 0.53              | 12.07              |
| Finland                                | 2,223          | 2,672          | 3,066            | 3,393            | 3,301            | 0.26              | -2.71              |
| Iceland                                | 539            | 466            | 495              | 593              | 717              | 0.06              | 20.91              |
| Ireland                                | 2,049          | 2,128          | 2,447            | 2,364            | 3,232            | 0.25              | 36.72              |
| Norway                                 | 6,765          | 7,152          | 6,006            | 6,193            | 6,244            | 0.49              | 0.82               |
| Sweden                                 | 12,186         | 13,945         | 15,487           | 16,512           | 18,798           | 1.47              | 13.84              |
| United Kingdom                         | 20,291         | 21,855         | 23,447           | 25,310           | 28,092           | 2.19              | 10.99              |
| <b>SOUTHERN EUROPE</b>                 | <b>361,045</b> | <b>381,406</b> | <b>404,899</b>   | <b>433,346</b>   | <b>506,273</b>   | <b>39.51</b>      | <b>16.83</b>       |
| Bosnia and Herzegovina                 | 62,276         | 68,117         | 74,785           | 87,397           | 100,579          | 7.85              | 15.08              |
| Croatia                                | 47,229         | 53,394         | 63,779           | 65,886           | 75,732           | 5.91              | 14.94              |
| Greece                                 | 26,900         | 37,025         | 43,417           | 43,869           | 61,749           | 4.82              | 40.76              |
| Italy                                  | 50,580         | 43,376         | 45,883           | 44,314           | 47,430           | 3.70              | 7.03               |
| Malta                                  |                |                | 514              | 477              | 894              | 0.07              | 87.42              |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Montenegro                                | 64,703         | 67,658         | 61,684         | 70,861         | 77,396         | 6.04              | 9.22               |
| Portugal                                  | 1,967          | 2,005          | 2,775          | 2,799          | 2,922          | 0.23              | 4.39               |
| Slovenia                                  | 65,723         | 67,498         | 64,389         | 65,754         | 74,096         | 5.78              | 12.69              |
| Spain                                     | 6,584          | 6,758          | 8,052          | 8,585          | 10,212         | 0.80              | 18.95              |
| The Former Yugoslav Republic of Macedonia | 35,083         | 35,575         | 39,621         | 43,404         | 55,263         | 4.31              | 27.32              |
| <b>WESTERN EUROPE</b>                     | <b>129,206</b> | <b>137,393</b> | <b>151,534</b> | <b>157,452</b> | <b>170,104</b> | <b>13.27</b>      | <b>8.04</b>        |
| Austria                                   | 25,216         | 24,740         | 25,408         | 26,268         | 29,726         | 2.32              | 13.16              |
| Belgium                                   | 7,090          | 6,984          | 7,799          | 7,886          | 8,775          | 0.68              | 11.27              |
| France                                    | 20,219         | 21,747         | 24,281         | 25,654         | 26,364         | 2.06              | 2.77               |
| Germany                                   | 50,896         | 55,468         | 59,797         | 60,886         | 63,935         | 4.99              | 5.01               |
| Luxembourg                                | 485            | 416            | 437            | 403            | 521            | 0.04              | 29.28              |
| Netherlands                               | 14,027         | 14,846         | 15,693         | 16,206         | 17,716         | 1.38              | 9.32               |
| Switzerland (*)                           | 11,273         | 13,192         | 18,119         | 20,149         | 23,067         | 1.80              | 14.48              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>24,822</b>  | <b>36,654</b>  | <b>57,290</b>  | <b>75,950</b>  | <b>104,648</b> | <b>8.17</b>       | <b>37.79</b>       |
| Cyprus                                    |                |                | 2,922          | 2,862          | 5,843          | 0.46              | 104.16             |
| Israel                                    | 3,957          | 4,217          | 8,878          | 8,897          | 15,129         | 1.18              | 70.05              |
| Turkey                                    | 20,865         | 32,437         | 45,490         | 64,191         | 83,676         | 6.53              | 30.35              |
| <b>OTHER EUROPE</b>                       | <b>22,190</b>  | <b>29,696</b>  | <b>22,883</b>  | <b>22,489</b>  | <b>20,707</b>  | <b>1.62</b>       | <b>-7.92</b>       |
| Other countries of Europe                 | 22,190         | 29,696         | 22,883         | 22,489         | 20,707         | 1.62              | -7.92              |
| <b>MIDDLE EAST</b>                        |                |                |                |                | <b>5,870</b>   | <b>0.46</b>       |                    |
| United Arab Emirates                      |                |                |                |                | 5,870          | 0.46              |                    |
| <b>NOT SPECIFIED</b>                      | <b>27,370</b>  | <b>37,790</b>  | <b>1,871</b>   |                |                |                   |                    |
| Other countries of the World              | 27,370         | 37,790         | 1,871          |                |                |                   |                    |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,518,577</b> | <b>1,616,648</b> | <b>1,784,540</b> | <b>2,066,142</b> | <b>2,352,920</b> | <b>100.00</b>     | <b>13.88</b>       |
| <b>AFRICA</b>                          |                  |                  | <b>31,017</b>    | <b>33,096</b>    | <b>24,153</b>    | <b>1.03</b>       | <b>-27.02</b>      |
| <b>SOUTHERN AFRICA</b>                 |                  |                  | <b>1,807</b>     | <b>2,553</b>     | <b>2,606</b>     | <b>0.11</b>       | <b>2.08</b>        |
| South Africa                           |                  |                  | 1,807            | 2,553            | 2,606            | 0.11              | 2.08               |
| <b>OTHER AFRICA</b>                    |                  |                  | <b>29,210</b>    | <b>30,543</b>    | <b>21,547</b>    | <b>0.92</b>       | <b>-29.45</b>      |
| Other countries of Africa              |                  |                  | 29,210           | 30,543           | 21,547           | 0.92              | -29.45             |
| <b>AMERICAS</b>                        | <b>52,065</b>    | <b>57,357</b>    | <b>67,086</b>    | <b>91,024</b>    | <b>93,371</b>    | <b>3.97</b>       | <b>2.58</b>        |
| <b>NORTH AMERICA</b>                   | <b>52,065</b>    | <b>57,357</b>    | <b>58,370</b>    | <b>75,941</b>    | <b>80,070</b>    | <b>3.40</b>       | <b>5.44</b>        |
| Canada                                 | 10,677           | 12,505           | 12,493           | 16,643           | 15,755           | 0.67              | -5.34              |
| United States of America               | 41,388           | 44,852           | 43,527           | 57,317           | 62,744           | 2.67              | 9.47               |
| Other countries of North America       |                  |                  | 2,350            | 1,981            | 1,571            | 0.07              | -20.70             |
| <b>SOUTH AMERICA</b>                   |                  |                  | <b>2,933</b>     | <b>4,217</b>     | <b>4,727</b>     | <b>0.20</b>       | <b>12.09</b>       |
| Brazil                                 |                  |                  | 2,933            | 4,217            | 4,727            | 0.20              | 12.09              |
| <b>OTHER AMERICAS</b>                  |                  |                  | <b>5,783</b>     | <b>10,866</b>    | <b>8,574</b>     | <b>0.36</b>       | <b>-21.09</b>      |
| Other countries of the Americas        |                  |                  | 5,783            | 10,866           | 8,574            | 0.36              | -21.09             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>30,700</b>    | <b>40,678</b>    | <b>105,335</b>   | <b>144,359</b>   | <b>137,807</b>   | <b>5.86</b>       | <b>-4.54</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>13,241</b>    | <b>21,112</b>    | <b>49,938</b>    | <b>52,796</b>    | <b>57,061</b>    | <b>2.43</b>       | <b>8.08</b>        |
| China                                  |                  | 10,239           |                  |                  |                  |                   |                    |
| Japan                                  | 13,241           | 10,873           | 11,184           | 10,530           | 10,684           | 0.45              | 1.46               |
| Korea, Republic of                     |                  |                  | 11,399           | 13,574           | 8,717            | 0.37              | -35.78             |
| China and Hong Kong (China)            |                  |                  | 27,355           | 28,692           | 37,660           | 1.60              | 31.26              |
| <b>AUSTRALASIA</b>                     | <b>17,459</b>    | <b>19,566</b>    | <b>20,458</b>    | <b>24,728</b>    | <b>25,958</b>    | <b>1.10</b>       | <b>4.97</b>        |
| Australia                              | 15,943           | 17,901           | 18,726           | 22,526           | 23,348           | 0.99              | 3.65               |
| New Zealand                            | 1,516            | 1,665            | 1,732            | 2,202            | 2,610            | 0.11              | 18.53              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |                  |                  | <b>34,939</b>    | <b>66,835</b>    | <b>54,788</b>    | <b>2.33</b>       | <b>-18.02</b>      |
| Other countries of Asia                |                  |                  | 33,492           | 64,719           | 53,265           | 2.26              | -17.70             |
| Other countries of Oceania             |                  |                  | 1,447            | 2,116            | 1,523            | 0.06              | -28.02             |
| <b>EUROPE</b>                          | <b>1,369,692</b> | <b>1,411,991</b> | <b>1,577,158</b> | <b>1,797,663</b> | <b>2,082,010</b> | <b>88.49</b>      | <b>15.82</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>297,214</b>   | <b>341,215</b>   | <b>404,857</b>   | <b>459,618</b>   | <b>525,201</b>   | <b>22.32</b>      | <b>14.27</b>       |
| Bulgaria                               | 69,132           | 63,886           | 72,584           | 102,963          | 132,447          | 5.63              | 28.64              |
| Czech Republic                         | 18,704           | 29,389           | 21,258           | 19,822           | 22,681           | 0.96              | 14.42              |
| Estonia                                |                  |                  | 1,584            | 2,813            | 2,536            | 0.11              | -9.85              |
| Hungary                                | 34,495           | 45,060           | 35,803           | 42,561           | 57,937           | 2.46              | 36.13              |
| Latvia                                 |                  |                  | 1,425            | 1,803            | 2,898            | 0.12              | 60.73              |
| Lithuania                              |                  |                  | 8,194            | 6,704            | 6,418            | 0.27              | -4.27              |
| Poland                                 | 32,308           | 37,131           | 48,742           | 59,740           | 52,773           | 2.24              | -11.66             |
| Romania                                | 54,673           | 58,679           | 68,004           | 86,356           | 102,456          | 4.35              | 18.64              |
| Russian Federation                     | 75,717           | 93,704           | 123,456          | 106,332          | 110,295          | 4.69              | 3.73               |
| Slovakia                               | 12,185           | 13,366           | 13,074           | 17,286           | 18,395           | 0.78              | 6.42               |
| Ukraine                                |                  |                  | 10,733           | 13,238           | 16,365           | 0.70              | 23.62              |
| <b>NORTHERN EUROPE</b>                 | <b>118,183</b>   | <b>114,026</b>   | <b>124,736</b>   | <b>134,297</b>   | <b>150,559</b>   | <b>6.40</b>       | <b>12.11</b>       |
| Denmark                                | 14,361           | 13,027           | 15,125           | 12,847           | 15,895           | 0.68              | 23.73              |
| Finland                                | 4,442            | 5,077            | 7,918            | 8,476            | 7,635            | 0.32              | -9.92              |
| Iceland                                | 1,742            | 1,225            | 1,580            | 1,407            | 1,928            | 0.08              | 37.03              |
| Ireland                                | 4,961            | 4,578            | 5,733            | 5,035            | 7,598            | 0.32              | 50.90              |
| Norway                                 | 20,862           | 18,374           | 15,636           | 15,986           | 15,653           | 0.67              | -2.08              |
| Sweden                                 | 26,670           | 27,819           | 31,910           | 37,712           | 42,124           | 1.79              | 11.70              |
| United Kingdom                         | 45,145           | 43,926           | 46,834           | 52,834           | 59,726           | 2.54              | 13.04              |
| <b>SOUTHERN EUROPE</b>                 | <b>634,472</b>   | <b>564,889</b>   | <b>650,735</b>   | <b>734,924</b>   | <b>869,195</b>   | <b>36.94</b>      | <b>18.27</b>       |
| Bosnia and Herzegovina                 | 110,186          | 87,964           | 115,396          | 138,039          | 157,343          | 6.69              | 13.98              |
| Croatia                                | 81,838           | 84,950           | 101,941          | 108,522          | 125,281          | 5.32              | 15.44              |
| Greece                                 | 48,737           | 60,175           | 69,187           | 75,456           | 116,773          | 4.96              | 54.76              |
| Italy                                  | 138,308          | 95,627           | 90,931           | 95,912           | 102,447          | 4.35              | 6.81               |
| Malta                                  |                  |                  | 1,020            | 1,276            | 2,291            | 0.10              | 79.55              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Montenegro                                | 80,002         | 70,279         | 97,107         | 119,880        | 141,704        | 6.02              | 18.20              |
| Portugal                                  | 4,314          | 4,278          | 5,859          | 6,283          | 7,082          | 0.30              | 12.72              |
| Slovenia                                  | 102,682        | 105,308        | 96,093         | 105,089        | 115,702        | 4.92              | 10.10              |
| Spain                                     | 14,082         | 13,803         | 16,572         | 19,058         | 22,140         | 0.94              | 16.17              |
| The Former Yugoslav Republic of Macedonia | 54,323         | 42,505         | 56,629         | 65,409         | 78,432         | 3.33              | 19.91              |
| <b>WESTERN EUROPE</b>                     | <b>239,176</b> | <b>232,220</b> | <b>259,011</b> | <b>290,068</b> | <b>316,053</b> | <b>13.43</b>      | <b>8.96</b>        |
| Austria                                   | 42,882         | 38,117         | 40,776         | 46,191         | 52,357         | 2.23              | 13.35              |
| Belgium                                   | 13,367         | 12,196         | 13,701         | 13,812         | 16,408         | 0.70              | 18.80              |
| France                                    | 40,827         | 38,976         | 40,920         | 50,405         | 51,469         | 2.19              | 2.11               |
| Germany                                   | 93,342         | 93,217         | 101,612        | 111,228        | 117,210        | 4.98              | 5.38               |
| Luxembourg                                | 1,046          | 909            | 896            | 753            | 1,167          | 0.05              | 54.98              |
| Netherlands                               | 24,923         | 23,697         | 25,871         | 26,858         | 29,720         | 1.26              | 10.66              |
| Switzerland (*)                           | 22,789         | 25,108         | 35,235         | 40,821         | 47,722         | 2.03              | 16.91              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>39,397</b>  | <b>55,614</b>  | <b>96,630</b>  | <b>133,898</b> | <b>182,133</b> | <b>7.74</b>       | <b>36.02</b>       |
| Cyprus                                    |                |                | 6,627          | 7,244          | 10,331         | 0.44              | 42.61              |
| Israel                                    | 8,613          | 9,231          | 17,596         | 20,141         | 39,900         | 1.70              | 98.10              |
| Turkey                                    | 30,784         | 46,383         | 72,407         | 106,513        | 131,902        | 5.61              | 23.84              |
| <b>OTHER EUROPE</b>                       | <b>41,250</b>  | <b>104,027</b> | <b>41,189</b>  | <b>44,858</b>  | <b>38,869</b>  | <b>1.65</b>       | <b>-13.35</b>      |
| Other countries of Europe                 | 41,250         | 104,027        | 41,189         | 44,858         | 38,869         | 1.65              | -13.35             |
| <b>MIDDLE EAST</b>                        |                |                |                |                | <b>15,579</b>  | <b>0.66</b>       |                    |
| United Arab Emirates                      |                |                |                |                | 15,579         | 0.66              |                    |
| <b>NOT SPECIFIED</b>                      | <b>66,120</b>  | <b>106,622</b> | <b>3,944</b>   |                |                |                   |                    |
| Other countries of the World              | 66,120         | 106,622        | 3,944          |                |                |                   |                    |



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### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,796,217</b> | <b>1,988,393</b> | <b>2,161,054</b> | <b>2,409,680</b> | <b>2,738,998</b> | <b>100.00</b>     | <b>13.67</b>       |
| <b>AFRICA</b>                          |                  |                  | <b>42,283</b>    | <b>42,412</b>    | <b>31,560</b>    | <b>1.15</b>       | <b>-25.59</b>      |
| <b>SOUTHERN AFRICA</b>                 |                  |                  | <b>1,904</b>     | <b>2,973</b>     | <b>2,963</b>     | <b>0.11</b>       | <b>-0.34</b>       |
| South Africa                           |                  |                  | 1,904            | 2,973            | 2,963            | 0.11              | -0.34              |
| <b>OTHER AFRICA</b>                    |                  |                  | <b>40,379</b>    | <b>39,439</b>    | <b>28,597</b>    | <b>1.04</b>       | <b>-27.49</b>      |
| Other countries of Africa              |                  |                  | 40,379           | 39,439           | 28,597           | 1.04              | -27.49             |
| <b>AMERICAS</b>                        | <b>57,733</b>    | <b>64,966</b>    | <b>78,476</b>    | <b>100,968</b>   | <b>104,855</b>   | <b>3.83</b>       | <b>3.85</b>        |
| <b>NORTH AMERICA</b>                   | <b>57,733</b>    | <b>64,966</b>    | <b>67,071</b>    | <b>84,377</b>    | <b>89,419</b>    | <b>3.26</b>       | <b>5.98</b>        |
| Canada                                 | 12,387           | 15,023           | 15,509           | 19,756           | 18,386           | 0.67              | -6.93              |
| United States of America               | 45,346           | 49,943           | 49,144           | 62,114           | 69,002           | 2.52              | 11.09              |
| Other countries of North America       |                  |                  | 2,418            | 2,507            | 2,031            | 0.07              | -18.99             |
| <b>SOUTH AMERICA</b>                   |                  |                  | <b>3,711</b>     | <b>4,821</b>     | <b>5,684</b>     | <b>0.21</b>       | <b>17.90</b>       |
| Brazil                                 |                  |                  | 3,711            | 4,821            | 5,684            | 0.21              | 17.90              |
| <b>OTHER AMERICAS</b>                  |                  |                  | <b>7,694</b>     | <b>11,770</b>    | <b>9,752</b>     | <b>0.36</b>       | <b>-17.15</b>      |
| Other countries of the Americas        |                  |                  | 7,694            | 11,770           | 9,752            | 0.36              | -17.15             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>36,330</b>    | <b>53,377</b>    | <b>127,009</b>   | <b>167,134</b>   | <b>159,318</b>   | <b>5.82</b>       | <b>-4.68</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>14,754</b>    | <b>27,193</b>    | <b>56,427</b>    | <b>59,013</b>    | <b>64,615</b>    | <b>2.36</b>       | <b>9.49</b>        |
| China                                  |                  | 14,047           |                  |                  |                  |                   |                    |
| Japan                                  | 14,754           | 13,146           | 13,201           | 12,344           | 12,586           | 0.46              | 1.96               |
| Korea, Republic of                     |                  |                  | 12,477           | 13,890           | 9,043            | 0.33              | -34.90             |
| China and Hong Kong (China)            |                  |                  | 30,749           | 32,779           | 42,986           | 1.57              | 31.14              |
| <b>AUSTRALASIA</b>                     | <b>21,576</b>    | <b>26,184</b>    | <b>26,704</b>    | <b>30,553</b>    | <b>31,753</b>    | <b>1.16</b>       | <b>3.93</b>        |
| Australia                              | 19,717           | 23,792           | 24,475           | 27,730           | 28,569           | 1.04              | 3.03               |
| New Zealand                            | 1,859            | 2,392            | 2,229            | 2,823            | 3,184            | 0.12              | 12.79              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |                  |                  | <b>43,878</b>    | <b>77,568</b>    | <b>62,950</b>    | <b>2.30</b>       | <b>-18.85</b>      |
| Other countries of Asia                |                  |                  | 41,988           | 75,286           | 61,357           | 2.24              | -18.50             |
| Other countries of Oceania             |                  |                  | 1,890            | 2,282            | 1,593            | 0.06              | -30.19             |
| <b>EUROPE</b>                          | <b>1,623,215</b> | <b>1,732,896</b> | <b>1,908,839</b> | <b>2,099,166</b> | <b>2,427,258</b> | <b>88.62</b>      | <b>15.63</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>349,377</b>   | <b>413,037</b>   | <b>490,063</b>   | <b>526,326</b>   | <b>592,484</b>   | <b>21.63</b>      | <b>12.57</b>       |
| Bulgaria                               | 76,622           | 74,232           | 88,953           | 119,937          | 146,196          | 5.34              | 21.89              |
| Czech Republic                         | 21,598           | 33,562           | 24,365           | 22,437           | 25,374           | 0.93              | 13.09              |
| Estonia                                |                  |                  | 1,676            | 2,898            | 2,668            | 0.10              | -7.94              |
| Hungary                                | 42,259           | 52,822           | 41,533           | 47,436           | 63,271           | 2.31              | 33.38              |
| Latvia                                 |                  |                  | 1,879            | 1,982            | 3,181            | 0.12              | 60.49              |
| Lithuania                              |                  |                  | 8,887            | 6,911            | 6,755            | 0.25              | -2.26              |
| Poland                                 | 40,350           | 46,346           | 63,506           | 65,338           | 58,670           | 2.14              | -10.21             |
| Romania                                | 62,916           | 67,983           | 76,982           | 94,571           | 114,921          | 4.20              | 21.52              |
| Russian Federation                     | 91,517           | 120,899          | 153,811          | 129,110          | 131,323          | 4.79              | 1.71               |
| Slovakia                               | 14,115           | 17,193           | 16,511           | 20,957           | 21,989           | 0.80              | 4.92               |
| Ukraine                                |                  |                  | 11,960           | 14,749           | 18,136           | 0.66              | 22.96              |
| <b>NORTHERN EUROPE</b>                 | <b>131,641</b>   | <b>133,909</b>   | <b>141,950</b>   | <b>148,657</b>   | <b>164,786</b>   | <b>6.02</b>       | <b>10.85</b>       |
| Denmark                                | 15,286           | 15,213           | 16,365           | 14,155           | 17,448           | 0.64              | 23.26              |
| Finland                                | 5,262            | 6,115            | 8,719            | 9,117            | 8,414            | 0.31              | -7.71              |
| Iceland                                | 1,782            | 1,420            | 1,621            | 1,503            | 1,965            | 0.07              | 30.74              |
| Ireland                                | 5,362            | 5,292            | 6,678            | 5,805            | 8,322            | 0.30              | 43.36              |
| Norway                                 | 22,515           | 20,499           | 16,741           | 17,166           | 17,048           | 0.62              | -0.69              |
| Sweden                                 | 29,443           | 32,209           | 35,588           | 41,251           | 46,373           | 1.69              | 12.42              |
| United Kingdom                         | 51,991           | 53,161           | 56,238           | 59,660           | 65,216           | 2.38              | 9.31               |
| <b>SOUTHERN EUROPE</b>                 | <b>779,817</b>   | <b>783,277</b>   | <b>814,496</b>   | <b>899,564</b>   | <b>1,068,368</b> | <b>39.01</b>      | <b>18.77</b>       |
| Bosnia and Herzegovina                 | 148,784          | 155,868          | 163,695          | 192,176          | 222,888          | 8.14              | 15.98              |
| Croatia                                | 91,645           | 100,483          | 116,921          | 121,381          | 141,783          | 5.18              | 16.81              |
| Greece                                 | 52,509           | 67,262           | 76,600           | 80,370           | 122,062          | 4.46              | 51.88              |
| Italy                                  | 148,147          | 105,985          | 103,573          | 103,509          | 109,965          | 4.01              | 6.24               |
| Malta                                  |                  |                  | 1,215            | 1,312            | 2,779            | 0.10              | 111.81             |

## SERBIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Montenegro                                | 132,083        | 137,520        | 137,084        | 171,234        | 195,970        | 7.15              | 14.45              |
| Portugal                                  | 5,509          | 5,284          | 6,869          | 7,193          | 8,139          | 0.30              | 13.15              |
| Slovenia                                  | 115,718        | 121,997        | 112,237        | 115,449        | 131,827        | 4.81              | 14.19              |
| Spain                                     | 17,335         | 17,799         | 18,974         | 21,887         | 25,584         | 0.93              | 16.89              |
| The Former Yugoslav Republic of Macedonia | 68,087         | 71,079         | 77,328         | 85,053         | 107,371        | 3.92              | 26.24              |
| <b>WESTERN EUROPE</b>                     | <b>270,834</b> | <b>275,498</b> | <b>304,827</b> | <b>327,699</b> | <b>354,069</b> | <b>12.93</b>      | <b>8.05</b>        |
| Austria                                   | 47,900         | 45,038         | 47,004         | 52,141         | 59,100         | 2.16              | 13.35              |
| Belgium                                   | 15,146         | 14,245         | 15,797         | 15,397         | 18,096         | 0.66              | 17.53              |
| France                                    | 45,698         | 47,166         | 53,053         | 56,570         | 57,158         | 2.09              | 1.04               |
| Germany                                   | 103,325        | 107,840        | 114,997        | 122,590        | 128,897        | 4.71              | 5.14               |
| Luxembourg                                | 1,096          | 942            | 971            | 808            | 1,259          | 0.05              | 55.82              |
| Netherlands                               | 32,315         | 31,107         | 32,865         | 33,549         | 36,608         | 1.34              | 9.12               |
| Switzerland (*)                           | 25,354         | 29,160         | 40,140         | 46,644         | 52,951         | 1.93              | 13.52              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>44,909</b>  | <b>65,186</b>  | <b>108,660</b> | <b>145,172</b> | <b>202,153</b> | <b>7.38</b>       | <b>39.25</b>       |
| Cyprus                                    |                |                | 7,448          | 8,311          | 18,160         | 0.66              | 118.51             |
| Israel                                    | 9,070          | 10,169         | 19,502         | 21,823         | 42,385         | 1.55              | 94.22              |
| Turkey                                    | 35,839         | 55,017         | 81,710         | 115,038        | 141,608        | 5.17              | 23.10              |
| <b>OTHER EUROPE</b>                       | <b>46,637</b>  | <b>61,989</b>  | <b>48,843</b>  | <b>51,748</b>  | <b>45,398</b>  | <b>1.66</b>       | <b>-12.27</b>      |
| Other countries of Europe                 | 46,637         | 61,989         | 48,843         | 51,748         | 45,398         | 1.66              | -12.27             |
| <b>MIDDLE EAST</b>                        |                |                |                |                | <b>16,007</b>  | <b>0.58</b>       |                    |
| United Arab Emirates                      |                |                |                |                | 16,007         | 0.58              |                    |
| <b>NOT SPECIFIED</b>                      | <b>78,939</b>  | <b>137,154</b> | <b>4,447</b>   |                |                |                   |                    |
| Other countries of the World              | 78,939         | 137,154        | 4,447          |                |                |                   |                    |

## SEYCHELLES

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>208,034</b> | <b>230,272</b> | <b>232,667</b> | <b>276,233</b> | <b>303,177</b> | <b>100.00</b>     | <b>9.75</b>        |
| <b>AFRICA</b>                     | <b>25,435</b>  | <b>27,060</b>  | <b>27,987</b>  | <b>35,598</b>  | <b>32,789</b>  | <b>10.82</b>      | <b>-7.89</b>       |
| <b>EAST AFRICA</b>                | <b>10,927</b>  | <b>11,142</b>  | <b>13,204</b>  | <b>18,562</b>  | <b>17,457</b>  | <b>5.76</b>       | <b>-5.95</b>       |
| Burundi                           | 31             | 52             | 33             | 69             | 56             | 0.02              | -18.84             |
| Comoros                           | 58             | 54             | 73             | 87             | 78             | 0.03              | -10.34             |
| Djibouti                          | 52             | 83             | 88             | 74             | 79             | 0.03              | 6.76               |
| Eritrea                           |                | 6              | 5              | 4              | 9              | 0.00              | 125.00             |
| Ethiopia                          | 683            | 936            | 712            | 1,932          | 1,803          | 0.59              | -6.68              |
| Kenya                             | 1,645          | 1,955          | 2,083          | 2,355          | 2,295          | 0.76              | -2.55              |
| Madagascar                        | 289            | 321            | 500            | 1,087          | 1,287          | 0.42              | 18.40              |
| Malawi                            | 65             | 80             | 61             | 109            | 198            | 0.07              | 81.65              |
| Mauritius                         | 2,868          | 3,322          | 3,464          | 4,001          | 3,711          | 1.22              | -7.25              |
| Mozambique                        | 141            | 143            | 189            | 254            | 125            | 0.04              | -50.79             |
| Reunion                           | 4,115          | 2,869          | 4,417          | 5,887          | 5,980          | 1.97              | 1.58               |
| Rwanda                            | 74             | 121            | 129            | 128            | 163            | 0.05              | 27.34              |
| Somalia                           | 26             | 22             | 30             | 19             | 51             | 0.02              | 168.42             |
| Tanzania, United Republic of      | 227            | 338            | 547            | 1,203          | 599            | 0.20              | -50.21             |
| Uganda                            | 261            | 414            | 363            | 669            | 486            | 0.16              | -27.35             |
| Zambia                            | 180            | 238            | 244            | 266            | 257            | 0.08              | -3.38              |
| Zimbabwe                          | 212            | 188            | 266            | 418            | 280            | 0.09              | -33.01             |
| <b>CENTRAL AFRICA</b>             | <b>305</b>     | <b>437</b>     | <b>478</b>     | <b>531</b>     | <b>481</b>     | <b>0.16</b>       | <b>-9.42</b>       |
| Angola                            | 86             | 199            | 308            | 267            | 234            | 0.08              | -12.36             |
| Cameroon                          | 71             | 65             | 49             | 55             | 53             | 0.02              | -3.64              |
| Central African Republic          |                | 4              |                | 2              | 6              | 0.00              | 200.00             |
| Chad                              |                | 8              | 10             | 14             | 16             | 0.01              | 14.29              |
| Congo                             |                | 53             | 22             | 53             | 59             | 0.02              | 11.32              |
| Congo, Democratic Republic of the | 113            | 89             | 56             | 109            | 84             | 0.03              | -22.94             |
| Equatorial Guinea                 |                | 11             | 6              | 5              | 7              | 0.00              | 40.00              |
| Gabon                             | 35             | 7              | 27             | 23             | 19             | 0.01              | -17.39             |
| Sao Tome and Principe             |                | 1              |                | 3              | 3              | 0.00              |                    |
| <b>NORTH AFRICA</b>               | <b>564</b>     | <b>643</b>     | <b>664</b>     | <b>1,004</b>   | <b>787</b>     | <b>0.26</b>       | <b>-21.61</b>      |
| Algeria                           | 47             | 48             | 83             | 106            | 198            | 0.07              | 86.79              |
| Morocco                           | 182            | 196            | 265            | 572            | 245            | 0.08              | -57.17             |
| South Sudan                       | 37             | 59             | 40             | 46             | 28             | 0.01              | -39.13             |
| Sudan                             | 108            | 130            | 132            | 115            | 196            | 0.06              | 70.43              |
| Tunisia                           | 190            | 210            | 144            | 163            | 120            | 0.04              | -26.38             |
| Western Sahara                    |                |                |                | 2              |                |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>12,710</b>  | <b>13,677</b>  | <b>12,866</b>  | <b>13,973</b>  | <b>12,890</b>  | <b>4.25</b>       | <b>-7.75</b>       |
| Botswana                          | 143            | 172            | 194            | 247            | 265            | 0.09              | 7.29               |
| Lesotho                           | 14             | 22             | 26             | 56             | 55             | 0.02              | -1.79              |
| Namibia                           | 170            | 164            | 117            | 175            | 159            | 0.05              | -9.14              |
| South Africa                      | 12,351         | 13,294         | 12,480         | 13,375         | 12,354         | 4.07              | -7.63              |
| Swaziland                         | 32             | 25             | 49             | 120            | 57             | 0.02              | -52.50             |
| <b>WEST AFRICA</b>                | <b>661</b>     | <b>1,023</b>   | <b>544</b>     | <b>1,376</b>   | <b>982</b>     | <b>0.32</b>       | <b>-28.63</b>      |
| Benin                             |                | 5              | 7              | 9              | 14             | 0.00              | 55.56              |
| Burkina Faso                      |                | 5              | 1              | 2              | 6              | 0.00              | 200.00             |
| Cabo Verde                        |                | 3              | 49             | 6              | 12             | 0.00              | 100.00             |
| Côte d'Ivoire                     | 50             | 27             | 45             | 119            | 98             | 0.03              | -17.65             |
| Gambia                            |                | 2              | 4              | 16             | 5              | 0.00              | -68.75             |
| Ghana                             | 87             | 132            | 49             | 377            | 128            | 0.04              | -66.05             |
| Guinea                            |                | 10             | 2              | 1              | 3              | 0.00              | 200.00             |
| Guinea-Bissau                     |                | 1              |                | 1              | 4              | 0.00              | 300.00             |
| Liberia                           |                | 7              | 5              | 9              | 7              | 0.00              | -22.22             |
| Mali                              |                | 8              | 6              | 12             | 8              | 0.00              | -33.33             |
| Mauritania                        |                | 2              | 3              | 4              | 6              | 0.00              | 50.00              |

## SEYCHELLES

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|----------------------------------|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| Niger                            |              | 3            | 1            | 13           | 9            | 0.00              | -30.77             |
| Nigeria                          | 497          | 776          | 335          | 712          | 616          | 0.20              | -13.48             |
| Saint Helena                     |              | 3            |              |              | 9            | 0.00              |                    |
| Senegal                          | 27           | 17           | 32           | 85           | 40           | 0.01              | -52.94             |
| Sierra Leone                     |              | 5            | 3            | 1            | 11           | 0.00              | 1,000.00           |
| Togo                             |              | 17           | 2            | 9            | 6            | 0.00              | -33.33             |
| <b>OTHER AFRICA</b>              | <b>268</b>   | <b>138</b>   | <b>231</b>   | <b>152</b>   | <b>192</b>   | <b>0.06</b>       | <b>26.32</b>       |
| Other countries of Africa        | 268          | 138          | 231          | 152          | 192          | 0.06              | 26.32              |
| <b>AMERICAS</b>                  | <b>5,590</b> | <b>6,145</b> | <b>6,677</b> | <b>8,497</b> | <b>9,497</b> | <b>3.13</b>       | <b>11.77</b>       |
| <b>CARIBBEAN</b>                 |              | <b>88</b>    | <b>78</b>    | <b>92</b>    | <b>157</b>   | <b>0.05</b>       | <b>70.65</b>       |
| Antigua and Barbuda              |              |              | 1            | 1            | 2            | 0.00              | 100.00             |
| Aruba                            |              |              | 1            |              |              |                   |                    |
| Bahamas                          |              | 1            | 3            | 4            | 7            | 0.00              | 75.00              |
| Barbados                         |              | 3            |              | 1            | 4            | 0.00              | 300.00             |
| Bermuda                          |              | 4            | 5            | 11           | 24           | 0.01              | 118.18             |
| Cayman Islands                   |              | 4            | 2            | 1            | 12           | 0.00              | 1,100.00           |
| Cuba                             |              | 21           | 28           | 38           | 37           | 0.01              | -2.63              |
| Curaçao                          |              |              | 3            |              | 4            | 0.00              |                    |
| Dominica                         |              | 5            | 3            | 1            | 3            | 0.00              | 200.00             |
| Dominican Republic               |              | 6            | 3            | 1            | 4            | 0.00              | 300.00             |
| Grenada                          |              |              | 2            |              | 2            | 0.00              |                    |
| Guadeloupe                       |              | 1            | 5            | 5            | 5            | 0.00              |                    |
| Haiti                            |              |              |              | 1            | 1            | 0.00              |                    |
| Jamaica                          |              | 22           | 2            | 1            | 29           | 0.01              | 2,800.00           |
| Martinique                       |              | 3            | 5            | 7            | 11           | 0.00              | 57.14              |
| Puerto Rico                      |              | 9            | 5            | 2            | 3            | 0.00              | 50.00              |
| Saint Kitts and Nevis            |              | 2            | 5            | 2            | 4            | 0.00              | 100.00             |
| Saint Lucia                      |              |              | 1            | 1            |              |                   |                    |
| Saint Vincent and the Grenadines |              |              | 3            | 2            |              |                   |                    |
| Sint Maarten (Dutch part)        |              |              |              | 2            |              |                   |                    |
| Trinidad and Tobago              |              | 7            | 1            | 11           | 4            | 0.00              | -63.64             |
| United States Virgin Islands     |              |              |              |              | 1            | 0.00              |                    |
| <b>CENTRAL AMERICA</b>           |              | <b>14</b>    | <b>35</b>    | <b>35</b>    | <b>51</b>    | <b>0.02</b>       | <b>45.71</b>       |
| Belize                           |              | 1            | 6            |              | 1            | 0.00              |                    |
| Costa Rica                       |              | 2            | 10           | 5            | 21           | 0.01              | 320.00             |
| El Salvador                      |              | 3            |              | 7            | 6            | 0.00              | -14.29             |
| Guatemala                        |              | 2            | 5            | 8            | 4            | 0.00              | -50.00             |
| Honduras                         |              | 3            | 4            | 5            | 1            | 0.00              | -80.00             |
| Nicaragua                        |              |              |              | 2            | 1            | 0.00              | -50.00             |
| Panama                           |              | 3            | 10           | 8            | 17           | 0.01              | 112.50             |
| <b>NORTH AMERICA</b>             | <b>4,710</b> | <b>5,031</b> | <b>5,488</b> | <b>7,283</b> | <b>7,799</b> | <b>2.57</b>       | <b>7.08</b>        |
| Canada                           | 720          | 859          | 831          | 1,095        | 1,073        | 0.35              | -2.01              |
| Greenland                        |              | 1            | 13           | 1            | 2            | 0.00              | 100.00             |
| Mexico                           | 67           | 87           | 111          | 149          | 185          | 0.06              | 24.16              |
| United States of America         | 3,923        | 4,084        | 4,533        | 6,038        | 6,539        | 2.16              | 8.30               |
| <b>SOUTH AMERICA</b>             | <b>613</b>   | <b>1,012</b> | <b>1,076</b> | <b>1,087</b> | <b>1,490</b> | <b>0.49</b>       | <b>37.07</b>       |
| Argentina                        | 252          | 296          | 205          | 222          | 365          | 0.12              | 64.41              |
| Bolivia, Plurinational State of  |              | 9            | 3            | 6            | 2            | 0.00              | -66.67             |
| Brazil                           | 361          | 550          | 671          | 653          | 855          | 0.28              | 30.93              |
| Chile                            |              | 41           | 58           | 72           | 101          | 0.03              | 40.28              |
| Colombia                         |              | 25           | 27           | 53           | 51           | 0.02              | -3.77              |
| Ecuador                          |              |              | 4            | 2            | 8            | 0.00              | 300.00             |
| Falkland Islands (Malvinas)      |              | 5            |              | 1            | 1            | 0.00              |                    |
| French Guiana                    |              |              |              |              | 2            | 0.00              |                    |
| Guyana                           |              |              |              | 1            | 2            | 0.00              | 100.00             |

## SEYCHELLES

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012         | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|--------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Paraguay                               |              | 2             | 12            | 23            | 12            | 0.00              | -47.83             |
| Peru                                   |              | 30            | 32            | 20            | 44            | 0.01              | 120.00             |
| Suriname                               |              | 4             |               |               | 1             | 0.00              |                    |
| Uruguay                                |              | 26            | 27            | 15            | 24            | 0.01              | 60.00              |
| Venezuela, Bolivarian Republic of      |              | 24            | 37            | 19            | 22            | 0.01              | 15.79              |
| <b>OTHER AMERICAS</b>                  | <b>267</b>   |               |               |               |               |                   |                    |
| Other countries of the Americas        | 267          |               |               |               |               |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>8,969</b> | <b>13,023</b> | <b>18,663</b> | <b>20,019</b> | <b>21,260</b> | <b>7.01</b>       | <b>6.20</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>6,515</b> | <b>10,266</b> | <b>15,855</b> | <b>16,767</b> | <b>17,911</b> | <b>5.91</b>       | <b>6.82</b>        |
| China                                  | 4,484        | 7,745         | 13,349        | 13,941        | 14,549        | 4.80              | 4.36               |
| Hong Kong (China)                      | 198          | 558           | 532           | 484           | 459           | 0.15              | -5.17              |
| Japan                                  | 962          | 823           | 705           | 785           | 990           | 0.33              | 26.11              |
| Korea, Democratic People's Republic of |              | 54            | 12            | 10            | 13            | 0.00              | 30.00              |
| Korea, Republic of                     | 748          | 916           | 1,074         | 1,371         | 1,658         | 0.55              | 20.93              |
| Macao (China)                          |              | 5             | 6             | 12            | 13            | 0.00              | 8.33               |
| Mongolia                               |              | 29            | 20            | 17            | 6             | 0.00              | -64.71             |
| Taiwan Province of China               | 123          | 136           | 157           | 147           | 223           | 0.07              | 51.70              |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,093</b> | <b>1,024</b>  | <b>1,036</b>  | <b>1,349</b>  | <b>1,426</b>  | <b>0.47</b>       | <b>5.71</b>        |
| Brunei Darussalam                      |              | 12            | 1             | 8             | 3             | 0.00              | -62.50             |
| Cambodia                               |              | 2             | 7             | 28            | 12            | 0.00              | -57.14             |
| Indonesia                              | 169          | 119           | 154           | 171           | 109           | 0.04              | -36.26             |
| Lao People's Democratic Republic       |              |               | 5             | 1             | 5             | 0.00              | 400.00             |
| Malaysia                               | 163          | 128           | 137           | 171           | 202           | 0.07              | 18.13              |
| Myanmar                                |              | 3             | 2             | 10            | 12            | 0.00              | 20.00              |
| Philippines                            | 298          | 266           | 183           | 379           | 289           | 0.10              | -23.75             |
| Singapore                              | 321          | 315           | 336           | 328           | 416           | 0.14              | 26.83              |
| Thailand                               | 142          | 151           | 191           | 220           | 306           | 0.10              | 39.09              |
| Timor-Leste                            |              |               |               | 4             |               |                   |                    |
| Viet Nam                               |              | 28            | 20            | 29            | 72            | 0.02              | 148.28             |
| <b>AUSTRALASIA</b>                     | <b>1,219</b> | <b>1,688</b>  | <b>1,751</b>  | <b>1,873</b>  | <b>1,879</b>  | <b>0.62</b>       | <b>0.32</b>        |
| Australia                              | 1,083        | 1,494         | 1,353         | 1,661         | 1,633         | 0.54              | -1.69              |
| New Zealand                            | 136          | 194           | 398           | 212           | 246           | 0.08              | 16.04              |
| <b>MELANESIA</b>                       |              | <b>13</b>     | <b>10</b>     | <b>17</b>     | <b>20</b>     | <b>0.01</b>       | <b>17.65</b>       |
| Fiji                                   |              | 5             | 3             | 9             |               |                   |                    |
| New Caledonia                          |              | 6             | 4             | 5             | 12            | 0.00              | 140.00             |
| Papua New Guinea                       |              | 2             | 1             | 3             | 3             | 0.00              |                    |
| Solomon Islands                        |              |               |               |               | 5             | 0.00              |                    |
| Vanuatu                                |              |               | 2             |               |               |                   |                    |
| <b>MICRONESIA</b>                      |              | <b>4</b>      | <b>6</b>      | <b>3</b>      | <b>1</b>      | <b>0.00</b>       | <b>-66.67</b>      |
| Guam                                   |              | 2             |               |               |               |                   |                    |
| Kiribati                               |              | 1             |               |               |               |                   |                    |
| Marshall Islands                       |              |               | 2             |               |               |                   |                    |
| Micronesia, Federated States of        |              | 1             |               |               |               |                   |                    |
| Nauru                                  |              |               | 3             |               |               |                   |                    |
| Palau                                  |              |               | 1             | 3             | 1             | 0.00              | -66.67             |
| <b>POLYNESIA</b>                       |              | <b>28</b>     | <b>5</b>      | <b>10</b>     | <b>23</b>     | <b>0.01</b>       | <b>130.00</b>      |
| French Polynesia                       |              | 9             |               | 2             | 2             | 0.00              |                    |
| Samoa                                  |              | 19            | 4             | 5             | 18            | 0.01              | 260.00             |
| Tonga                                  |              |               |               | 3             | 3             | 0.00              |                    |
| Tuvalu                                 |              |               | 1             |               |               |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>142</b>   |               |               |               |               |                   |                    |
| Other countries East Asia/Pacific      | 142          |               |               |               |               |                   |                    |
| Other countries of Oceania             | 21           |               |               |               |               |                   |                    |

## SEYCHELLES

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>EUROPE</b>                             | <b>146,492</b> | <b>160,926</b> | <b>155,857</b> | <b>175,165</b> | <b>195,674</b> | <b>64.54</b>      | <b>11.71</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>22,693</b>  | <b>26,158</b>  | <b>24,898</b>  | <b>25,307</b>  | <b>26,807</b>  | <b>8.84</b>       | <b>5.93</b>        |
| Armenia                                   | 35             | 70             | 48             | 86             | 47             | 0.02              | -45.35             |
| Azerbaijan                                | 98             | 164            | 134            | 101            | 101            | 0.03              |                    |
| Belarus                                   | 203            | 243            | 359            | 453            | 422            | 0.14              | -6.84              |
| Bulgaria                                  | 569            | 400            | 374            | 464            | 669            | 0.22              | 44.18              |
| Czech Republic                            | 2,058          | 2,342          | 2,147          | 2,558          | 2,779          | 0.92              | 8.64               |
| Estonia                                   | 188            | 255            | 239            | 236            | 311            | 0.10              | 31.78              |
| Georgia                                   |                | 39             | 9              | 33             | 41             | 0.01              | 24.24              |
| Hungary                                   | 894            | 910            | 1,107          | 1,410          | 1,854          | 0.61              | 31.49              |
| Kazakhstan                                | 402            | 521            | 503            | 644            | 449            | 0.15              | -30.28             |
| Kyrgyzstan                                | 9              | 19             | 14             | 27             | 18             | 0.01              | -33.33             |
| Latvia                                    | 169            | 164            | 167            | 180            | 218            | 0.07              | 21.11              |
| Lithuania                                 | 148            | 294            | 224            | 261            | 255            | 0.08              | -2.30              |
| Moldova, Republic of                      |                | 40             | 59             | 95             | 95             | 0.03              |                    |
| Poland                                    | 1,289          | 2,995          | 1,696          | 2,867          | 3,191          | 1.05              | 11.30              |
| Romania                                   | 567            | 674            | 674            | 942            | 1,412          | 0.47              | 49.89              |
| Russian Federation                        | 13,494         | 14,367         | 14,793         | 12,222         | 11,465         | 3.78              | -6.19              |
| Slovakia                                  | 654            | 725            | 747            | 1,095          | 1,397          | 0.46              | 27.58              |
| Tajikistan                                | 2              | 8              | 3              | 1              | 6              | 0.00              | 500.00             |
| Turkmenistan                              | 8              | 3              | 3              | 4              | 23             | 0.01              | 475.00             |
| Ukraine                                   | 1,821          | 1,884          | 1,551          | 1,596          | 2,015          | 0.66              | 26.25              |
| Uzbekistan                                | 16             | 41             | 47             | 32             | 39             | 0.01              | 21.88              |
| Other countries Central/East Europe       | 69             |                |                |                |                |                   |                    |
| <b>NORTHERN EUROPE</b>                    | <b>15,606</b>  | <b>18,404</b>  | <b>18,025</b>  | <b>23,153</b>  | <b>26,299</b>  | <b>8.67</b>       | <b>13.59</b>       |
| Channel Islands                           |                | 11             | 3              | 3              | 2              | 0.00              | -33.33             |
| Denmark                                   | 1,185          | 1,071          | 1,003          | 1,235          | 1,444          | 0.48              | 16.92              |
| Faeroe Islands                            |                |                | 1              | 2              |                |                   |                    |
| Finland                                   | 542            | 701            | 608            | 688            | 666            | 0.22              | -3.20              |
| Iceland                                   | 9              | 19             | 7              | 10             | 24             | 0.01              | 140.00             |
| Ireland                                   | 365            | 562            | 644            | 721            | 991            | 0.33              | 37.45              |
| Isle of Man                               |                | 9              | 25             | 19             | 19             | 0.01              |                    |
| Norway                                    | 741            | 929            | 771            | 1,183          | 1,072          | 0.35              | -9.38              |
| Sweden                                    | 1,511          | 2,505          | 2,323          | 2,592          | 3,004          | 0.99              | 15.90              |
| United Kingdom                            | 11,253         | 12,564         | 12,585         | 16,637         | 19,011         | 6.27              | 14.27              |
| Other countries of Northern Europe        |                | 33             | 55             | 63             | 66             | 0.02              | 4.76               |
| <b>SOUTHERN EUROPE</b>                    | <b>27,471</b>  | <b>26,156</b>  | <b>24,149</b>  | <b>27,003</b>  | <b>29,161</b>  | <b>9.62</b>       | <b>7.99</b>        |
| Albania                                   |                | 9              | 28             | 40             | 43             | 0.01              | 7.50               |
| Andorra                                   |                | 16             | 15             | 28             | 17             | 0.01              | -39.29             |
| Bosnia and Herzegovina                    | 18             | 29             | 13             | 57             | 40             | 0.01              | -29.82             |
| Croatia                                   | 190            | 170            | 192            | 211            | 315            | 0.10              | 49.29              |
| Gibraltar                                 |                | 5              | 8              | 22             | 11             | 0.00              | -50.00             |
| Greece                                    | 394            | 417            | 266            | 360            | 382            | 0.13              | 6.11               |
| Holy See                                  |                |                |                |                | 1              | 0.00              |                    |
| Italy                                     | 23,401         | 21,767         | 19,876         | 21,704         | 22,845         | 7.54              | 5.26               |
| Malta                                     |                | 81             | 87             | 83             | 87             | 0.03              | 4.82               |
| Montenegro                                |                | 27             | 9              | 29             | 22             | 0.01              | -24.14             |
| Portugal                                  | 333            | 441            | 464            | 582            | 984            | 0.32              | 69.07              |
| San Marino                                |                | 40             | 15             | 8              | 30             | 0.01              | 275.00             |
| Serbia                                    | 173            | 246            | 314            | 332            | 435            | 0.14              | 31.02              |
| Slovenia                                  | 351            | 379            | 263            | 427            | 595            | 0.20              | 39.34              |
| Spain                                     | 2,580          | 2,503          | 2,562          | 3,080          | 3,298          | 1.09              | 7.08               |
| The Former Yugoslav Republic of Macedonia |                | 26             | 33             | 34             | 54             | 0.02              | 58.82              |
| Yugoslavia, SFR (former)                  | 31             |                |                |                |                |                   |                    |
| Other countries of Southern Europe        |                |                | 4              | 6              | 2              | 0.00              | -66.67             |

## SEYCHELLES

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|----------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>78,604</b> | <b>88,395</b> | <b>87,258</b> | <b>96,084</b> | <b>107,992</b> | <b>35.62</b>      | <b>12.39</b>       |
| Austria                          | 4,771         | 4,667         | 4,570         | 5,880         | 6,483          | 2.14              | 10.26              |
| Belgium                          | 2,372         | 2,369         | 2,209         | 2,597         | 3,056          | 1.01              | 17.67              |
| France                           | 32,248        | 35,765        | 32,400        | 37,356        | 43,066         | 14.20             | 15.29              |
| Germany                          | 28,163        | 33,489        | 35,917        | 35,895        | 39,488         | 13.02             | 10.01              |
| Liechtenstein                    |               | 28            | 45            | 29            | 30             | 0.01              | 3.45               |
| Luxembourg                       | 424           | 417           | 390           | 523           | 574            | 0.19              | 9.75               |
| Monaco                           | 194           | 148           | 167           | 160           | 153            | 0.05              | -4.38              |
| Netherlands                      | 1,850         | 1,854         | 1,748         | 2,145         | 2,809          | 0.93              | 30.96              |
| Switzerland                      | 8,582         | 9,658         | 9,812         | 11,499        | 12,333         | 4.07              | 7.25               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>1,862</b>  | <b>1,813</b>  | <b>1,527</b>  | <b>3,618</b>  | <b>5,415</b>   | <b>1.79</b>       | <b>49.67</b>       |
| Cyprus                           | 126           | 109           | 125           | 155           | 187            | 0.06              | 20.65              |
| Israel                           | 1,145         | 1,162         | 999           | 2,881         | 4,068          | 1.34              | 41.20              |
| Turkey                           | 591           | 542           | 403           | 582           | 1,160          | 0.38              | 99.31              |
| <b>OTHER EUROPE</b>              | <b>256</b>    |               |               |               |                |                   |                    |
| Other countries of Europe        | 256           |               |               |               |                |                   |                    |
| <b>MIDDLE EAST</b>               | <b>18,183</b> | <b>19,501</b> | <b>18,686</b> | <b>27,116</b> | <b>30,550</b>  | <b>10.08</b>      | <b>12.66</b>       |
| Bahrain                          | 364           | 413           | 524           | 553           | 523            | 0.17              | -5.42              |
| Egypt                            | 234           | 207           | 191           | 344           | 341            | 0.11              | -0.87              |
| Iraq                             | 22            | 36            | 45            | 147           | 28             | 0.01              | -80.95             |
| Jordan                           | 99            | 73            | 70            | 134           | 127            | 0.04              | -5.22              |
| Kuwait                           | 357           | 400           | 468           | 532           | 560            | 0.18              | 5.26               |
| Lebanon                          | 355           | 339           | 270           | 425           | 397            | 0.13              | -6.59              |
| Libya                            | 19            | 53            | 32            | 23            | 45             | 0.01              | 95.65              |
| Oman                             | 108           | 164           | 209           | 213           | 312            | 0.10              | 46.48              |
| Qatar                            | 2,124         | 2,054         | 1,837         | 1,160         | 1,833          | 0.60              | 58.02              |
| Saudi Arabia                     | 1,585         | 1,796         | 1,154         | 2,354         | 2,231          | 0.74              | -5.23              |
| State of Palestine               |               | 10            | 4             | 3             | 19             | 0.01              | 533.33             |
| Syrian Arab Republic             | 15            | 43            | 22            | 27            | 24             | 0.01              | -11.11             |
| United Arab Emirates             | 12,880        | 13,895        | 13,845        | 21,178        | 24,091         | 7.95              | 13.75              |
| Yemen                            | 18            | 18            | 15            | 23            | 19             | 0.01              | -17.39             |
| Other countries of Middle East   | 3             |               |               |               |                |                   |                    |
| <b>SOUTH ASIA</b>                | <b>3,365</b>  | <b>3,617</b>  | <b>4,797</b>  | <b>9,838</b>  | <b>13,407</b>  | <b>4.42</b>       | <b>36.28</b>       |
| Afghanistan                      |               | 26            | 10            | 21            | 33             | 0.01              | 57.14              |
| Bangladesh                       | 41            | 110           | 173           | 193           | 167            | 0.06              | -13.47             |
| Bhutan                           |               |               | 5             | 1             |                |                   |                    |
| India                            | 2,546         | 2,381         | 2,731         | 7,718         | 10,916         | 3.60              | 41.44              |
| Iran, Islamic Republic of        | 162           | 161           | 203           | 343           | 489            | 0.16              | 42.57              |
| Maldives                         | 56            | 99            | 88            | 109           | 119            | 0.04              | 9.17               |
| Nepal                            |               | 37            | 57            | 51            | 134            | 0.04              | 162.75             |
| Pakistan                         | 218           | 277           | 320           | 386           | 480            | 0.16              | 24.35              |
| Sri Lanka                        | 253           | 526           | 1,210         | 1,016         | 1,069          | 0.35              | 5.22               |
| Other countries of South Asia    | 89            |               |               |               |                |                   |                    |

## SIERRA LEONE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012              | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|-------------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                 | (*) <b>59,730</b> | <b>81,250</b> | <b>43,729</b> | <b>23,798</b> | <b>55,028</b> | <b>100.00</b>     | <b>131.23</b>      |
| <b>AFRICA</b>                | <b>16,349</b>     | <b>21,632</b> | <b>11,960</b> | <b>6,742</b>  | <b>23,826</b> | <b>43.30</b>      | <b>253.40</b>      |
| <b>EAST AFRICA</b>           | <b>1,632</b>      | <b>3,342</b>  | <b>3,290</b>  | <b>1,822</b>  | <b>6,107</b>  | <b>11.10</b>      | <b>235.18</b>      |
| Burundi                      | 7                 | 9             | 5             | 6             | 23            | 0.04              | 283.33             |
| Comoros                      |                   |               |               | 1             | 1             | 0.00              |                    |
| Djibouti                     | 7                 | 2             |               | 1             | 1             | 0.00              |                    |
| Eritrea                      |                   | 5             | 2             | 37            | 17            | 0.03              | -54.05             |
| Ethiopia                     | 41                | 107           | 124           | 161           | 202           | 0.37              | 25.47              |
| Kenya                        | 504               | 1,847         | 2,315         | 864           | 4,661         | 8.47              | 439.47             |
| Madagascar                   | 10                | 13            |               | 4             | 15            | 0.03              | 275.00             |
| Malawi                       | 133               | 110           | 35            | 39            | 117           | 0.21              | 200.00             |
| Mozambique                   | 22                | 62            | 31            | 47            | 107           | 0.19              | 127.66             |
| Rwanda                       | 52                | 44            | 19            | 23            | 97            | 0.18              | 321.74             |
| Seychelles                   | 6                 | 2             | 4             | 14            | 5             | 0.01              | -64.29             |
| Somalia                      | 3                 | 5             |               | 3             | 1             | 0.00              | -66.67             |
| Tanzania, United Republic of | 168               | 212           | 121           | 197           |               |                   |                    |
| Uganda                       | 169               | 226           | 44            | 69            | 410           | 0.75              | 494.20             |
| Zambia                       | 257               | 136           | 73            | 88            | 105           | 0.19              | 19.32              |
| Zimbabwe                     | 253               | 562           | 517           | 268           | 345           | 0.63              | 28.73              |
| <b>CENTRAL AFRICA</b>        | <b>311</b>        | <b>265</b>    | <b>99</b>     | <b>191</b>    | <b>514</b>    | <b>0.93</b>       | <b>169.11</b>      |
| Angola                       | 74                | 19            | 5             | 3             | 15            | 0.03              | 400.00             |
| Cameroon                     | 96                | 115           | 64            | 73            | 200           | 0.36              | 173.97             |
| Central African Republic     |                   |               |               | 3             | 1             | 0.00              | -66.67             |
| Chad                         |                   | 6             | 1             | 7             | 8             | 0.01              | 14.29              |
| Congo                        | 104               | 105           | 29            | 38            | 57            | 0.10              | 50.00              |
| Equatorial Guinea            |                   | 12            |               | 5             | 7             | 0.01              | 40.00              |
| Gabon                        | 3                 | 8             |               | 62            | 226           | 0.41              | 264.52             |
| Sao Tome and Principe        | 34                |               |               |               |               |                   |                    |
| <b>NORTH AFRICA</b>          | <b>104</b>        | <b>191</b>    | <b>33</b>     | <b>428</b>    | <b>3,078</b>  | <b>5.59</b>       | <b>619.16</b>      |
| Algeria                      | 21                | 4             | 2             | 5             | 20            | 0.04              | 300.00             |
| Morocco                      | 32                | 70            | 15            | 315           | 2,919         | 5.30              | 826.67             |
| Sudan                        | 43                | 31            | 8             | 26            | 53            | 0.10              | 103.85             |
| Tunisia                      | 8                 | 86            | 8             | 82            | 86            | 0.16              | 4.88               |
| <b>SOUTHERN AFRICA</b>       | <b>1,857</b>      | <b>3,116</b>  | <b>1,835</b>  | <b>576</b>    | <b>1,766</b>  | <b>3.21</b>       | <b>206.60</b>      |
| Botswana                     | 13                | 15            | 7             | 13            | 28            | 0.05              | 115.38             |
| Lesotho                      |                   |               |               | 16            | 21            | 0.04              | 31.25              |
| Namibia                      | 34                | 30            |               |               |               |                   |                    |
| South Africa                 | 1,797             | 3,061         | 1,825         | 491           | 1,690         | 3.07              | 244.20             |
| Swaziland                    | 13                | 10            | 3             | 56            | 27            | 0.05              | -51.79             |
| <b>WEST AFRICA</b>           | <b>12,445</b>     | <b>14,718</b> | <b>6,703</b>  | <b>3,725</b>  | <b>12,361</b> | <b>22.46</b>      | <b>231.84</b>      |
| Benin                        | 59                | 143           | 34            | 79            | 95            | 0.17              | 20.25              |
| Burkina Faso                 | 96                | 65            | 32            | 49            | 91            | 0.17              | 85.71              |
| Cabo Verde                   | 54                | 12            | 1             | 13            | 15            | 0.03              | 15.38              |
| Côte d'Ivoire                | 508               | 337           | 155           | 18            |               |                   |                    |
| Gambia                       | 946               | 591           | 162           | 208           | 375           | 0.68              | 80.29              |
| Ghana                        | 3,171             | 5,695         | 3,019         | 1,066         | 5,107         | 9.28              | 379.08             |
| Guinea                       | 1,304             | 419           | 152           | 394           | 657           | 1.19              | 66.75              |
| Guinea-Bissau                | 82                | 18            | 2             | 55            | 51            | 0.09              | -7.27              |
| Liberia                      | 819               | 418           | 178           | 479           | 520           | 0.94              | 8.56               |
| Mali                         | 203               | 99            | 32            | 48            | 67            | 0.12              | 39.58              |
| Mauritania                   | 34                | 93            | 28            | 21            | 19            | 0.03              | -9.52              |
| Niger                        | 29                | 66            |               | 50            | 113           | 0.21              | 126.00             |
| Nigeria                      | 4,348             | 5,999         | 2,730         | 991           | 4,816         | 8.75              | 385.97             |
| Senegal                      | 711               | 670           | 147           | 217           | 344           | 0.63              | 58.53              |
| Togo                         | 81                | 93            | 31            | 37            | 91            | 0.17              | 145.95             |



## SIERRA LEONE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012          | 2013          | 2014          | 2015         | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|--------------|---------------|-------------------|--------------------|
| <b>AMERICAS</b>                        | <b>10,574</b> | <b>19,939</b> | <b>9,271</b>  | <b>5,529</b> | <b>6,904</b>  | <b>12.55</b>      | <b>24.87</b>       |
| <b>CARIBBEAN</b>                       | <b>59</b>     | <b>167</b>    | <b>35</b>     | <b>59</b>    | <b>270</b>    | <b>0.49</b>       | <b>357.63</b>      |
| Bahamas                                |               | 4             |               |              | 66            | 0.12              |                    |
| Barbados                               |               | 51            |               |              | 90            | 0.16              |                    |
| Cuba                                   |               | 10            |               |              | 18            | 0.03              |                    |
| Haiti                                  | 3             | 7             | 15            | 10           | 12            | 0.02              | 20.00              |
| Jamaica                                | 40            | 71            | 9             | 39           | 61            | 0.11              | 56.41              |
| Saint Lucia                            |               | 3             |               |              | 13            | 0.02              |                    |
| Trinidad and Tobago                    | 16            | 21            | 11            | 10           | 10            | 0.02              |                    |
| <b>CENTRAL AMERICA</b>                 | <b>34</b>     | <b>11</b>     | <b>4</b>      | <b>9</b>     | <b>42</b>     | <b>0.08</b>       | <b>366.67</b>      |
| Costa Rica                             | 32            | 7             | 4             | 9            | 40            | 0.07              | 344.44             |
| El Salvador                            | 2             | 4             |               |              | 2             | 0.00              |                    |
| <b>NORTH AMERICA</b>                   | <b>10,211</b> | <b>19,533</b> | <b>9,177</b>  | <b>5,144</b> | <b>6,480</b>  | <b>11.78</b>      | <b>25.97</b>       |
| Canada                                 | 2,240         | 4,364         | 2,924         | 898          | 716           | 1.30              | -20.27             |
| Mexico                                 | 152           | 103           | 19            | 35           | 34            | 0.06              | -2.86              |
| United States of America               | 7,819         | 15,066        | 6,234         | 4,211        | 5,730         | 10.41             | 36.07              |
| <b>SOUTH AMERICA</b>                   | <b>234</b>    | <b>228</b>    | <b>55</b>     | <b>317</b>   | <b>112</b>    | <b>0.20</b>       | <b>-64.67</b>      |
| Argentina                              | 99            | 54            | 12            | 32           | 38            | 0.07              | 18.75              |
| Bolivia, Plurinational State of        |               | 4             |               |              | 2             | 0.00              |                    |
| Brazil                                 | 96            | 66            | 25            | 93           | 35            | 0.06              | -62.37             |
| Chile                                  | 25            | 30            | 4             | 20           | 8             | 0.01              | -60.00             |
| Colombia                               |               | 6             |               |              |               |                   |                    |
| Ecuador                                |               | 10            |               |              | 3             | 0.01              |                    |
| Paraguay                               | 3             |               |               | 166          |               |                   |                    |
| Peru                                   |               | 11            |               |              | 8             | 0.01              |                    |
| Suriname                               |               | 2             |               |              |               |                   |                    |
| Uruguay                                | 1             | 5             |               |              | 4             | 0.01              |                    |
| Venezuela, Bolivarian Republic of      | 10            | 40            | 14            | 6            | 14            | 0.03              | 133.33             |
| <b>OTHER AMERICAS</b>                  | <b>36</b>     |               |               |              |               |                   |                    |
| Other countries of the Americas        | 36            |               |               |              |               |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>7,817</b>  | <b>7,093</b>  | <b>3,811</b>  | <b>2,161</b> | <b>3,720</b>  | <b>6.76</b>       | <b>72.14</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>3,177</b>  | <b>3,546</b>  | <b>2,051</b>  | <b>1,039</b> | <b>2,094</b>  | <b>3.81</b>       | <b>101.54</b>      |
| China                                  | 2,257         | 3,090         | 1,832         | 939          | 1,626         | 2.95              | 73.16              |
| Japan                                  | 423           | 243           | 134           | 63           | 215           | 0.39              | 241.27             |
| Korea, Democratic People's Republic of | 192           | 97            | 46            | 16           | 3             | 0.01              | -81.25             |
| Korea, Republic of                     | 302           | 115           | 39            | 12           | 226           | 0.41              | 1,783.33           |
| Mongolia                               | 3             | 1             |               | 9            | 24            | 0.04              | 166.67             |
| <b>SOUTH-EAST ASIA</b>                 | <b>350</b>    | <b>1,084</b>  | <b>787</b>    | <b>138</b>   | <b>387</b>    | <b>0.70</b>       | <b>180.43</b>      |
| Cambodia                               | 1             |               | 3             | 1            | 30            | 0.05              | 2,900.00           |
| Indonesia                              | 57            | 106           | 80            | 39           | 28            | 0.05              | -28.21             |
| Malaysia                               | 63            | 51            | 24            | 6            | 36            | 0.07              | 500.00             |
| Philippines                            | 175           | 881           | 651           | 72           | 259           | 0.47              | 259.72             |
| Singapore                              | 13            | 18            | 6             | 5            | 19            | 0.03              | 280.00             |
| Thailand                               | 32            | 6             | 13            | 7            | 9             | 0.02              | 28.57              |
| Viet Nam                               | 9             | 22            | 10            | 8            | 6             | 0.01              | -25.00             |
| <b>AUSTRALASIA</b>                     | <b>4,272</b>  | <b>2,431</b>  | <b>963</b>    | <b>978</b>   | <b>1,166</b>  | <b>2.12</b>       | <b>19.22</b>       |
| Australia                              | 4,162         | 2,313         | 920           | 913          | 1,018         | 1.85              | 11.50              |
| New Zealand                            | 110           | 118           | 43            | 65           | 148           | 0.27              | 127.69             |
| <b>MELANESIA</b>                       | <b>18</b>     | <b>31</b>     | <b>10</b>     | <b>6</b>     | <b>73</b>     | <b>0.13</b>       | <b>1,116.67</b>    |
| Papua New Guinea                       | 18            | 31            | 10            | 6            | 73            | 0.13              | 1,116.67           |
| <b>POLYNESIA</b>                       |               | <b>1</b>      |               |              |               |                   |                    |
| Tonga                                  |               | 1             |               |              |               |                   |                    |
| <b>EUROPE</b>                          | <b>15,956</b> | <b>25,739</b> | <b>15,309</b> | <b>7,446</b> | <b>19,492</b> | <b>35.42</b>      | <b>161.78</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>793</b>    | <b>1,008</b>  | <b>466</b>    | <b>470</b>   | <b>1,493</b>  | <b>2.71</b>       | <b>217.66</b>      |
| Azerbaijan                             | 13            | 23            | 11            | 9            | 32            | 0.06              | 255.56             |

## SIERRA LEONE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012          | 2013          | 2014          | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|--------------|--------------|-------------------|--------------------|
| Belarus                                   | 21            | 18            | 4             | 50           | 328          | 0.60              | 556.00             |
| Bulgaria                                  | 34            | 27            | 29            | 15           | 14           | 0.03              | -6.67              |
| Czech Republic                            | 28            | 31            | 6             | 7            | 24           | 0.04              | 242.86             |
| Estonia                                   | 3             | 4             |               | 12           | 27           | 0.05              | 125.00             |
| Georgia                                   | 14            | 1             | 4             | 6            | 62           | 0.11              | 933.33             |
| Hungary                                   | 42            | 46            | 30            | 29           | 56           | 0.10              | 93.10              |
| Kazakhstan                                | 11            | 17            | 5             | 20           | 85           | 0.15              | 325.00             |
| Kyrgyzstan                                | 10            | 8             |               |              |              |                   |                    |
| Latvia                                    | 41            | 44            | 21            | 14           | 25           | 0.05              | 78.57              |
| Lithuania                                 | 25            | 26            | 4             | 25           | 120          | 0.22              | 380.00             |
| Moldova, Republic of                      | 4             | 6             | 62            | 10           | 24           | 0.04              | 140.00             |
| Poland                                    | 76            | 88            | 1             | 43           | 162          | 0.29              | 276.74             |
| Romania                                   | 197           | 281           | 141           | 103          | 215          | 0.39              | 108.74             |
| Russian Federation                        | 187           | 227           | 77            | 67           | 167          | 0.30              | 149.25             |
| Slovakia                                  | 30            | 58            |               |              |              |                   |                    |
| Tajikistan                                | 1             |               |               |              | 5            | 0.01              |                    |
| Ukraine                                   | 56            | 103           | 71            | 60           | 147          | 0.27              | 145.00             |
| <b>NORTHERN EUROPE</b>                    | <b>11,173</b> | <b>19,169</b> | <b>10,902</b> | <b>3,356</b> | <b>6,719</b> | <b>12.21</b>      | <b>100.21</b>      |
| Denmark                                   | 288           | 405           | 216           | 128          | 235          | 0.43              | 83.59              |
| Finland                                   | 106           | 102           | 679           | 90           | 256          | 0.47              | 184.44             |
| Iceland                                   | 10            | 24            | 6             | 44           | 54           | 0.10              | 22.73              |
| Ireland                                   | 638           | 830           | 1,491         | 172          | 283          | 0.51              | 64.53              |
| Norway                                    | 461           | 353           | 170           | 145          | 241          | 0.44              | 66.21              |
| Sweden                                    | 215           | 364           | 275           | 136          | 246          | 0.45              | 80.88              |
| United Kingdom                            | 9,455         | 17,091        | 8,065         | 2,641        | 5,404        | 9.82              | 104.62             |
| <b>SOUTHERN EUROPE</b>                    | <b>955</b>    | <b>1,597</b>  | <b>1,100</b>  | <b>753</b>   | <b>1,565</b> | <b>2.84</b>       | <b>107.84</b>      |
| Albania                                   | 15            | 1             | 2             | 7            |              |                   |                    |
| Andorra                                   | 2             | 3             | 2             | 2            | 2            | 0.00              |                    |
| Bosnia and Herzegovina                    | 3             | 5             | 2             | 1            | 6            | 0.01              | 500.00             |
| Croatia                                   | 44            | 72            | 42            | 22           | 82           | 0.15              | 272.73             |
| Greece                                    | 33            | 65            | 24            | 26           | 39           | 0.07              | 50.00              |
| Holy See                                  | 8             |               |               | 3            | 1            | 0.00              | -66.67             |
| Italy                                     | 498           | 843           | 423           | 329          | 703          | 1.28              | 113.68             |
| Malta                                     | 4             | 9             |               | 3            | 5            | 0.01              | 66.67              |
| Montenegro                                | 2             | 1             | 2             | 34           | 90           | 0.16              | 164.71             |
| Portugal                                  | 97            | 151           | 148           | 67           | 159          | 0.29              | 137.31             |
| Serbia                                    | 12            | 26            | 16            | 22           | 32           | 0.06              | 45.45              |
| Slovenia                                  |               | 13            |               |              |              |                   |                    |
| Spain                                     | 221           | 391           | 424           | 234          | 443          | 0.81              | 89.32              |
| The Former Yugoslav Republic of Macedonia | 16            | 17            | 15            | 3            | 3            | 0.01              |                    |
| <b>WESTERN EUROPE</b>                     | <b>2,699</b>  | <b>3,715</b>  | <b>2,732</b>  | <b>2,769</b> | <b>9,328</b> | <b>16.95</b>      | <b>236.87</b>      |
| Austria                                   | 57            | 81            | 53            | 29           | 1,603        | 2.91              | 5,427.59           |
| Belgium                                   | 383           | 657           | 354           | 707          | 2,032        | 3.69              | 187.41             |
| France                                    | 680           | 991           | 1,184         | 1,126        | 2,756        | 5.01              | 144.76             |
| Germany                                   | 629           | 942           | 537           | 550          | 1,397        | 2.54              | 154.00             |
| Luxembourg                                | 8             | 2             | 5             | 6            | 6            | 0.01              |                    |
| Monaco                                    | 3             |               |               | 7            | 224          | 0.41              | 3,100.00           |
| Netherlands                               | 727           | 967           | 391           | 265          | 1,186        | 2.16              | 347.55             |
| Switzerland                               | 212           | 75            | 208           | 79           | 124          | 0.23              | 56.96              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>336</b>    | <b>250</b>    | <b>109</b>    | <b>98</b>    | <b>387</b>   | <b>0.70</b>       | <b>294.90</b>      |
| Cyprus                                    |               | 47            | 2             | 7            | 8            | 0.01              | 14.29              |
| Israel                                    | 269           | 111           | 49            | 54           | 143          | 0.26              | 164.81             |
| Turkey                                    | 67            | 92            | 58            | 37           | 236          | 0.43              | 537.84             |
| <b>MIDDLE EAST</b>                        | <b>5,711</b>  | <b>3,727</b>  | <b>2,318</b>  | <b>978</b>   | <b>456</b>   | <b>0.83</b>       | <b>-53.37</b>      |
| Egypt                                     | 1,842         | 150           | 127           | 141          | 92           | 0.17              | -34.75             |

## SIERRA LEONE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012         | 2013         | 2014         | 2015       | 2016       | Market share 2016 | % Change 2016-2015 |
|------------------------------|--------------|--------------|--------------|------------|------------|-------------------|--------------------|
| Iraq (*)                     | 429          | 4            |              | 13         | 4          | 0.01              | -69.23             |
| Jordan                       | 8            | 5            | 4            | 18         | 22         | 0.04              | 22.22              |
| Kuwait                       | 34           | 4            | 3            | 73         | 6          | 0.01              | -91.78             |
| Lebanon                      | 1,740        | 3,508        | 2,135        | 621        | 241        | 0.44              | -61.19             |
| Libya                        | 506          | 7            | 18           | 53         | 7          | 0.01              | -86.79             |
| Oman                         | 23           |              |              | 10         | 10         | 0.02              |                    |
| Qatar                        | 41           |              |              |            | 6          | 0.01              |                    |
| Saudi Arabia                 | 118          | 18           |              |            | 24         | 0.04              |                    |
| State of Palestine           | 3            | 6            | 4            | 4          | 3          | 0.01              | -25.00             |
| Syrian Arab Republic         | 871          | 20           | 19           | 28         | 30         | 0.05              | 7.14               |
| United Arab Emirates         | 66           | 4            | 8            | 17         | 11         | 0.02              | -35.29             |
| Yemen                        | 30           | 1            |              |            |            |                   |                    |
| <b>SOUTH ASIA</b>            | <b>3,323</b> | <b>2,638</b> | <b>1,060</b> | <b>942</b> | <b>630</b> | <b>1.14</b>       | <b>-33.12</b>      |
| Afghanistan                  |              | 5            | 2            | 21         | 28         | 0.05              | 33.33              |
| Bangladesh                   | 112          | 96           | 38           | 53         | 92         | 0.17              | 73.58              |
| India                        | 2,182        | 2,208        | 854          | 772        | 281        | 0.51              | -63.60             |
| Iran, Islamic Republic of    | 483          | 14           | 18           | 18         | 36         | 0.07              | 100.00             |
| Nepal                        | 32           | 39           | 21           | 12         | 35         | 0.06              | 191.67             |
| Pakistan                     | 486          | 231          | 111          | 59         | 130        | 0.24              | 120.34             |
| Sri Lanka                    | 28           | 45           | 16           | 7          | 28         | 0.05              | 300.00             |
| <b>NOT SPECIFIED</b>         |              | <b>482</b>   |              |            |            |                   |                    |
| Other countries of the World |              | 482          |              |            |            |                   |                    |

## SIERRA LEONE

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>418,110</b> | <b>568,750</b> | <b>306,117</b> | <b>166,592</b> | <b>375,991</b> | <b>100.00</b>     | <b>125.70</b>      |
| <b>AFRICA</b>                          | <b>130,879</b> | <b>152,523</b> | <b>83,720</b>  | <b>47,194</b>  | <b>166,782</b> | <b>44.36</b>      | <b>253.40</b>      |
| <b>OTHER AFRICA</b>                    | <b>130,879</b> | <b>152,523</b> | <b>83,720</b>  | <b>47,194</b>  | <b>166,782</b> | <b>44.36</b>      | <b>253.40</b>      |
| All countries of Africa                | 130,879        | 152,523        | 83,720         | 47,194         | 166,782        | 44.36             | 253.40             |
| <b>AMERICAS</b>                        | <b>74,004</b>  | <b>139,538</b> | <b>64,911</b>  | <b>38,709</b>  | <b>48,328</b>  | <b>12.85</b>      | <b>24.85</b>       |
| <b>OTHER AMERICAS</b>                  | <b>74,004</b>  | <b>139,538</b> | <b>64,911</b>  | <b>38,709</b>  | <b>48,328</b>  | <b>12.85</b>      | <b>24.85</b>       |
| All countries of the Americas          | 74,004         | 139,538        | 64,911         | 38,709         | 48,328         | 12.85             | 24.85              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>74,753</b>  | <b>68,194</b>  | <b>34,097</b>  | <b>21,721</b>  | <b>26,040</b>  | <b>6.93</b>       | <b>19.88</b>       |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>74,753</b>  | <b>68,194</b>  | <b>34,097</b>  | <b>21,721</b>  | <b>26,040</b>  | <b>6.93</b>       | <b>19.88</b>       |
| All countries of Asia                  | 44,723         | 50,960         | 27,286         | 14,833         | 17,367         | 4.62              | 17.08              |
| All countries of Oceania               | 30,030         | 17,234         | 6,811          | 6,888          | 8,673          | 2.31              | 25.91              |
| <b>EUROPE</b>                          | <b>109,669</b> | <b>179,249</b> | <b>107,163</b> | <b>52,122</b>  | <b>108,850</b> | <b>28.95</b>      | <b>108.84</b>      |
| <b>OTHER EUROPE</b>                    | <b>109,669</b> | <b>179,249</b> | <b>107,163</b> | <b>52,122</b>  | <b>108,850</b> | <b>28.95</b>      | <b>108.84</b>      |
| All countries of Europe                | 109,669        | 179,249        | 107,163        | 52,122         | 108,850        | 28.95             | 108.84             |
| <b>MIDDLE EAST</b>                     | <b>28,805</b>  | <b>29,246</b>  | <b>16,226</b>  | <b>6,846</b>   | <b>25,991</b>  | <b>6.91</b>       | <b>279.65</b>      |
| All countries of Middle East           | 28,805         | 29,246         | 16,226         | 6,846          | 25,991         | 6.91              | 279.65             |

## SINGAPORE

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  |     | 2012              | 2013              | 2014              | 2015              | 2016 | Market share 2016 | % Change 2016-2015 |
|--|-----|-------------------|-------------------|-------------------|-------------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>14,496,092</b> | <b>15,567,923</b> | <b>15,095,152</b> | <b>15,231,469</b> |      |                   |                    |
| <b>AFRICA</b>                          |     | <b>69,407</b>     | <b>69,027</b>     | <b>67,694</b>     | <b>67,790</b>     |      |                   |                    |
| <b>EAST AFRICA</b>                     |     | <b>9,489</b>      | <b>9,012</b>      | <b>8,448</b>      | <b>9,139</b>      |      |                   |                    |
| Mauritius                              |     | 9,489             | 9,012             | 8,448             | 9,139             |      |                   |                    |
| <b>SOUTHERN AFRICA</b>                 |     | <b>36,972</b>     | <b>36,372</b>     | <b>33,015</b>     | <b>34,838</b>     |      |                   |                    |
| South Africa                           |     | 36,972            | 36,372            | 33,015            | 34,838            |      |                   |                    |
| <b>OTHER AFRICA</b>                    |     | <b>22,946</b>     | <b>23,643</b>     | <b>26,231</b>     | <b>23,813</b>     |      |                   |                    |
| Other countries of Africa              |     | 22,946            | 23,643            | 26,231            | 23,813            |      |                   |                    |
| <b>AMERICAS</b>                        |     | <b>713,767</b>    | <b>744,827</b>    | <b>743,226</b>    | <b>759,809</b>    |      |                   |                    |
| <b>CARIBBEAN</b>                       |     | <b>3,491</b>      | <b>3,158</b>      | <b>3,413</b>      | <b>3,439</b>      |      |                   |                    |
| All countries of the Caribbean         |     | 3,491             | 3,158             | 3,413             | 3,439             |      |                   |                    |
| <b>CENTRAL AMERICA</b>                 |     | <b>2,937</b>      | <b>2,997</b>      | <b>2,947</b>      | <b>3,342</b>      |      |                   |                    |
| All countries of Central America       |     | 2,937             | 2,997             | 2,947             | 3,342             |      |                   |                    |
| <b>NORTH AMERICA</b>                   |     | <b>662,829</b>    | <b>689,650</b>    | <b>684,817</b>    | <b>700,205</b>    |      |                   |                    |
| Canada                                 |     | 129,418           | 135,434           | 135,103           | 135,928           |      |                   |                    |
| Mexico                                 |     | 11,566            | 13,286            | 13,705            | 15,242            |      |                   |                    |
| United States of America               |     | 521,845           | 540,930           | 536,009           | 549,035           |      |                   |                    |
| <b>SOUTH AMERICA</b>                   |     | <b>44,510</b>     | <b>49,022</b>     | <b>52,049</b>     | <b>52,823</b>     |      |                   |                    |
| Argentina                              |     | 7,163             | 7,760             | 7,536             | 7,988             |      |                   |                    |
| Brazil                                 |     | 21,005            | 22,461            | 25,660            | 24,946            |      |                   |                    |
| Chile                                  |     | 4,271             | 5,089             | 5,153             | 5,396             |      |                   |                    |
| Colombia                               |     | 5,509             | 6,106             | 6,424             | 6,577             |      |                   |                    |
| Uruguay                                |     | 668               | 964               | 950               | 1,048             |      |                   |                    |
| Venezuela, Bolivarian Republic of      |     | 2,641             | 3,151             | 2,537             | 2,336             |      |                   |                    |
| Other countries of South America       |     | 3,253             | 3,491             | 3,789             | 4,532             |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>10,590,765</b> | <b>11,506,119</b> | <b>10,988,805</b> | <b>11,040,710</b> |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 |     | <b>3,927,354</b>  | <b>4,408,086</b>  | <b>4,001,834</b>  | <b>4,413,259</b>  |      |                   |                    |
| China                                  |     | 2,198,157         | 2,645,728         | 2,191,830         | 2,566,184         |      |                   |                    |
| Hong Kong (China)                      | (*) | 138,849           |                   |                   |                   |      |                   |                    |
| Japan                                  |     | 816,448           | 895,051           | 890,393           | 849,162           |      |                   |                    |
| Korea, Democratic People's Republic of |     | 690               | 1,240             | 1,108             | 1,163             |      |                   |                    |
| Korea, Republic of                     |     | 469,212           | 499,136           | 565,767           | 605,919           |      |                   |                    |
| Macao (China)                          | (*) | 4,258             |                   |                   |                   |      |                   |                    |
| Mongolia                               |     | 10,225            | 9,075             | 8,506             | 7,540             |      |                   |                    |
| Taiwan Province of China               |     | 289,515           | 357,856           | 344,230           | 383,291           |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 |     | <b>5,555,836</b>  | <b>5,921,369</b>  | <b>5,844,784</b>  | <b>5,496,867</b>  |      |                   |                    |
| Brunei Darussalam                      |     | 56,918            | 64,129            | 60,910            | 57,636            |      |                   |                    |
| Cambodia                               |     | 35,310            | 40,306            | 45,261            | 45,582            |      |                   |                    |
| Indonesia                              |     | 2,872,426         | 3,112,414         | 3,030,030         | 2,719,027         |      |                   |                    |
| Lao People's Democratic Republic       |     | 7,334             | 6,845             | 6,783             | 8,063             |      |                   |                    |
| Malaysia                               |     | 989,931           | 1,030,824         | 988,418           | 966,012           |      |                   |                    |
| Myanmar                                |     | 96,354            | 101,319           | 113,480           | 104,694           |      |                   |                    |
| Philippines                            |     | 698,878           | 733,041           | 720,734           | 715,170           |      |                   |                    |
| Thailand                               |     | 443,116           | 459,995           | 463,880           | 474,263           |      |                   |                    |
| Viet Nam                               |     | 355,569           | 372,496           | 415,288           | 406,420           |      |                   |                    |
| <b>AUSTRALASIA</b>                     |     | <b>1,098,442</b>  | <b>1,166,764</b>  | <b>1,132,942</b>  | <b>1,120,822</b>  |      |                   |                    |
| Australia                              |     | 961,774           | 1,029,156         | 996,576           | 977,547           |      |                   |                    |
| New Zealand                            |     | 136,668           | 137,608           | 136,366           | 143,275           |      |                   |                    |
| <b>MELANESIA</b>                       |     | <b>7,831</b>      | <b>8,848</b>      | <b>8,106</b>      | <b>8,393</b>      |      |                   |                    |
| Fiji                                   |     | 2,208             | 2,394             | 2,355             | 2,399             |      |                   |                    |
| New Caledonia                          |     | 79                |                   |                   |                   |      |                   |                    |
| Papua New Guinea                       |     | 5,544             | 6,454             | 5,751             | 5,994             |      |                   |                    |
| <b>MICRONESIA</b>                      |     | <b>91</b>         | <b>27</b>         | <b>51</b>         | <b>60</b>         |      |                   |                    |
| Guam                                   |     | 12                |                   | 1                 | 1                 |      |                   |                    |
| Nauru                                  |     | 79                | 27                | 50                | 59                |      |                   |                    |

## SINGAPORE

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016 | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------|-------------------|--------------------|
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,211</b>     | <b>1,025</b>     | <b>1,088</b>     | <b>1,309</b>     |      |                   |                    |
| Other countries of Oceania             | 1,211            | 1,025            | 1,088            | 1,309            |      |                   |                    |
| <b>EUROPE</b>                          | <b>1,812,580</b> | <b>1,879,764</b> | <b>1,912,961</b> | <b>1,917,912</b> |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>133,667</b>   | <b>153,532</b>   | <b>166,320</b>   | <b>138,921</b>   |      |                   |                    |
| Czech Republic                         | 7,705            | 8,502            | 9,837            | 9,863            |      |                   |                    |
| Hungary                                | 6,296            | 7,237            | 8,148            | 8,930            |      |                   |                    |
| Poland                                 | 23,654           | 25,951           | 25,414           | 25,260           |      |                   |                    |
| Commonwealth Independent States        | 96,012           | 111,842          | 122,921          | 94,868           |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>763,152</b>   | <b>781,493</b>   | <b>766,546</b>   | <b>772,827</b>   |      |                   |                    |
| Denmark                                | 37,760           | 37,991           | 37,921           | 36,884           |      |                   |                    |
| Finland                                | 36,977           | 32,382           | 33,650           | 30,643           |      |                   |                    |
| Ireland                                | 31,264           | 30,269           | 28,811           | 29,755           |      |                   |                    |
| Norway                                 | 38,142           | 37,314           | 34,653           | 31,962           |      |                   |                    |
| Sweden                                 | 48,848           | 51,472           | 49,947           | 47,854           |      |                   |                    |
| United Kingdom                         | 570,161          | 592,065          | 581,564          | 595,729          |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                 | <b>143,201</b>   | <b>149,297</b>   | <b>160,392</b>   | <b>168,660</b>   |      |                   |                    |
| Greece                                 | 9,280            | 8,503            | 9,748            | 10,425           |      |                   |                    |
| Italy                                  | 77,427           | 80,341           | 82,401           | 85,063           |      |                   |                    |
| Portugal                               | 14,762           | 16,285           | 18,026           | 18,793           |      |                   |                    |
| Serbia and Montenegro                  | 2,072            | 2,248            | 2,605            | 2,812            |      |                   |                    |
| Spain                                  | 39,660           | 41,920           | 47,612           | 51,567           |      |                   |                    |
| <b>WESTERN EUROPE</b>                  | <b>699,216</b>   | <b>713,911</b>   | <b>735,540</b>   | <b>747,310</b>   |      |                   |                    |
| Austria                                | 26,473           | 27,854           | 29,486           | 27,707           |      |                   |                    |
| Belgium                                | 25,723           | 26,733           | 28,173           | 26,914           |      |                   |                    |
| France                                 | 198,009          | 199,980          | 199,422          | 200,661          |      |                   |                    |
| Germany                                | 276,262          | 278,219          | 289,526          | 309,767          |      |                   |                    |
| Luxembourg                             | 1,610            | 1,753            | 1,939            | 1,948            |      |                   |                    |
| Netherlands                            | 100,161          | 101,801          | 101,332          | 97,007           |      |                   |                    |
| Switzerland                            | 70,978           | 77,571           | 85,662           | 83,306           |      |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>33,609</b>    | <b>36,509</b>    | <b>36,428</b>    | <b>38,974</b>    |      |                   |                    |
| Israel                                 | 14,062           | 14,783           | 15,590           | 16,056           |      |                   |                    |
| Turkey                                 | 19,547           | 21,726           | 20,838           | 22,918           |      |                   |                    |
| <b>OTHER EUROPE</b>                    | <b>39,735</b>    | <b>45,022</b>    | <b>47,735</b>    | <b>51,220</b>    |      |                   |                    |
| Other countries of Europe              | 39,735           | 45,022           | 47,735           | 51,220           |      |                   |                    |
| <b>MIDDLE EAST</b>                     | <b>51,920</b>    | <b>65,277</b>    | <b>75,011</b>    | <b>67,991</b>    |      |                   |                    |
| Bahrain                                | 1,884            | 2,468            | 2,703            | 3,553            |      |                   |                    |
| Egypt                                  | 4,272            | 5,113            | 5,688            | 5,869            |      |                   |                    |
| Jordan                                 | 1,489            | 1,554            | 1,813            | 1,667            |      |                   |                    |
| Kuwait                                 | 5,554            | 8,482            | 9,022            | 8,844            |      |                   |                    |
| Lebanon                                | 1,563            | 1,570            | 1,563            | 1,544            |      |                   |                    |
| Libya                                  | 329              | 409              | 351              | 250              |      |                   |                    |
| Saudi Arabia                           | 13,184           | 14,790           | 20,071           | 11,297           |      |                   |                    |
| United Arab Emirates                   | 13,592           | 17,761           | 19,036           | 18,813           |      |                   |                    |
| Other countries of Middle East         | 10,053           | 13,130           | 14,764           | 16,154           |      |                   |                    |
| <b>SOUTH ASIA</b>                      | <b>1,255,834</b> | <b>1,299,988</b> | <b>1,305,937</b> | <b>1,376,731</b> |      |                   |                    |
| Afghanistan                            | 319              | 424              | 335              | 375              |      |                   |                    |
| Bangladesh                             | 110,648          | 119,337          | 125,212          | 121,978          |      |                   |                    |
| India                                  | 980,479          | 1,013,049        | 1,018,388        | 1,084,638        |      |                   |                    |
| Iran, Islamic Republic of              | 21,832           | 13,532           | 14,642           | 13,788           |      |                   |                    |
| Nepal                                  | 17,490           | 16,913           | 18,891           | 21,539           |      |                   |                    |
| Pakistan                               | 26,011           | 24,984           | 23,075           | 23,473           |      |                   |                    |
| Sri Lanka                              | 90,513           | 103,147          | 95,140           | 98,902           |      |                   |                    |
| Other countries of South Asia          | 8,542            | 8,602            | 10,254           | 12,038           |      |                   |                    |
| <b>NOT SPECIFIED</b>                   | <b>1,819</b>     | <b>2,921</b>     | <b>1,518</b>     | <b>526</b>       |      |                   |                    |
| Other countries of the World           | 1,819            | 2,921            | 1,518            | 526              |      |                   |                    |

## SINGAPORE

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>14,496,092</b> | <b>15,567,923</b> | <b>15,095,152</b> | <b>15,231,469</b> | <b>16,403,603</b> | <b>100.00</b>     | <b>7.70</b>        |
| <b>AFRICA</b>                          | <b>64,183</b>         | <b>62,580</b>     | <b>61,503</b>     | <b>62,754</b>     | <b>68,013</b>     | <b>0.41</b>       | <b>8.38</b>        |
| <b>EAST AFRICA</b>                     | <b>9,857</b>          | <b>8,546</b>      | <b>8,025</b>      | <b>8,739</b>      | <b>12,832</b>     | <b>0.08</b>       | <b>46.84</b>       |
| Mauritius                              | 9,857                 | 8,546             | 8,025             | 8,739             | 12,832            | 0.08              | 46.84              |
| <b>SOUTHERN AFRICA</b>                 | <b>32,739</b>         | <b>31,990</b>     | <b>29,758</b>     | <b>32,470</b>     | <b>32,834</b>     | <b>0.20</b>       | <b>1.12</b>        |
| South Africa                           | 32,739                | 31,990            | 29,758            | 32,470            | 32,834            | 0.20              | 1.12               |
| <b>OTHER AFRICA</b>                    | <b>21,587</b>         | <b>22,044</b>     | <b>23,720</b>     | <b>21,545</b>     | <b>22,347</b>     | <b>0.14</b>       | <b>3.72</b>        |
| Other countries of Africa              | 21,587                | 22,044            | 23,720            | 21,545            | 22,347            | 0.14              | 3.72               |
| <b>AMERICAS</b>                        | <b>616,400</b>        | <b>641,465</b>    | <b>635,283</b>    | <b>657,296</b>    | <b>680,655</b>    | <b>4.15</b>       | <b>3.55</b>        |
| <b>CARIBBEAN</b>                       | <b>3,048</b>          | <b>3,141</b>      | <b>2,459</b>      | <b>2,889</b>      | <b>3,083</b>      | <b>0.02</b>       | <b>6.72</b>        |
| All countries of the Caribbean         | 3,048                 | 3,141             | 2,459             | 2,889             | 3,083             | 0.02              | 6.72               |
| <b>CENTRAL AMERICA</b>                 | <b>2,060</b>          | <b>2,316</b>      | <b>2,294</b>      | <b>2,676</b>      | <b>3,304</b>      | <b>0.02</b>       | <b>23.47</b>       |
| All countries of Central America       | 2,060                 | 2,316             | 2,294             | 2,676             | 3,304             | 0.02              | 23.47              |
| <b>NORTH AMERICA</b>                   | <b>574,353</b>        | <b>595,949</b>    | <b>589,256</b>    | <b>608,897</b>    | <b>629,007</b>    | <b>3.83</b>       | <b>3.30</b>        |
| Canada                                 | 87,795                | 92,685            | 92,827            | 96,247            | 98,474            | 0.60              | 2.31               |
| Mexico                                 | 9,345                 | 11,318            | 11,517            | 13,141            | 14,075            | 0.09              | 7.11               |
| United States of America               | 477,213               | 491,946           | 484,912           | 499,509           | 516,458           | 3.15              | 3.39               |
| <b>SOUTH AMERICA</b>                   | <b>36,287</b>         | <b>39,564</b>     | <b>40,634</b>     | <b>42,024</b>     | <b>44,464</b>     | <b>0.27</b>       | <b>5.81</b>        |
| Argentina                              | 5,926                 | 6,616             | 6,398             | 7,155             | 10,139            | 0.06              | 41.71              |
| Brazil                                 | 18,860                | 19,717            | 21,254            | 20,400            | 19,067            | 0.12              | -6.53              |
| Chile                                  | 3,400                 | 4,202             | 4,426             | 5,028             | 5,423             | 0.03              | 7.86               |
| Colombia                               | 3,544                 | 3,798             | 3,991             | 4,217             | 4,297             | 0.03              | 1.90               |
| Uruguay                                | 697                   | 1,023             | 1,003             | 1,157             | 1,424             | 0.01              | 23.08              |
| Venezuela, Bolivarian Republic of      | 1,731                 | 2,010             | 1,170             | 1,000             | 1,070             | 0.01              | 7.00               |
| Other countries of South America       | 2,129                 | 2,198             | 2,392             | 3,067             | 3,044             | 0.02              | -0.75              |
| <b>OTHER AMERICAS</b>                  | <b>652</b>            | <b>495</b>        | <b>640</b>        | <b>810</b>        | <b>797</b>        | <b>0.00</b>       | <b>-1.60</b>       |
| Other countries of the Americas        | 652                   | 495               | 640               | 810               | 797               | 0.00              | -1.60              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>10,987,491</b>     | <b>11,920,226</b> | <b>11,405,986</b> | <b>11,427,170</b> | <b>12,347,766</b> | <b>75.27</b>      | <b>8.06</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>4,018,736</b>      | <b>4,492,703</b>  | <b>4,085,014</b>  | <b>4,492,745</b>  | <b>5,172,173</b>  | <b>31.53</b>      | <b>15.12</b>       |
| China                                  | 2,034,177             | 2,269,870         | 1,722,380         | 2,106,164         | 2,863,669         | 17.46             | 35.97              |
| Hong Kong (China)                      | 472,167               | 539,810           | 631,029           | 609,888           | 537,970           | 3.28              | -11.79             |
| Japan                                  | 757,116               | 832,845           | 824,741           | 789,179           | 783,863           | 4.78              | -0.67              |
| Korea, Democratic People's Republic of | 1,521                 | 1,190             | 732               | 852               | 507               | 0.00              | -40.49             |
| Korea, Republic of                     | 445,184               | 471,768           | 536,975           | 577,082           | 566,510           | 3.45              | -1.83              |
| Macao (China)                          | 16,274                | 17,826            | 23,319            | 24,137            | 19,334            | 0.12              | -19.90             |
| Mongolia                               | 10,094                | 9,086             | 8,407             | 7,417             | 6,104             | 0.04              | -17.70             |
| Taiwan Province of China               | 282,203               | 350,308           | 337,431           | 378,026           | 394,216           | 2.40              | 4.28               |
| <b>SOUTH-EAST ASIA</b>                 | <b>5,779,608</b>      | <b>6,166,395</b>  | <b>6,113,076</b>  | <b>5,748,155</b>  | <b>6,007,528</b>  | <b>36.62</b>      | <b>4.51</b>        |
| Brunei Darussalam                      | 71,755                | 79,866            | 77,656            | 73,594            | 69,891            | 0.43              | -5.03              |
| Cambodia                               | 37,382                | 44,361            | 49,776            | 49,687            | 60,512            | 0.37              | 21.79              |
| Indonesia                              | 2,837,537             | 3,088,859         | 3,025,178         | 2,731,690         | 2,893,646         | 17.64             | 5.93               |
| Lao People's Democratic Republic       | 7,509                 | 7,302             | 7,269             | 8,606             | 10,648            | 0.06              | 23.73              |
| Malaysia                               | 1,231,687             | 1,280,942         | 1,233,035         | 1,171,077         | 1,151,587         | 7.02              | -1.66              |
| Myanmar                                | 93,046                | 99,367            | 112,764           | 105,452           | 113,616           | 0.69              | 7.74               |
| Philippines                            | 656,804               | 687,794           | 676,481           | 673,374           | 691,643           | 4.22              | 2.71               |
| Thailand                               | 477,654               | 497,409           | 506,509           | 516,409           | 546,556           | 3.33              | 5.84               |
| Viet Nam                               | 366,234               | 380,495           | 424,408           | 418,266           | 469,429           | 2.86              | 12.23              |
| <b>AUSTRALASIA</b>                     | <b>1,174,074</b>      | <b>1,245,626</b>  | <b>1,193,566</b>  | <b>1,171,186</b>  | <b>1,148,414</b>  | <b>7.00</b>       | <b>-1.94</b>       |
| Australia                              | 1,050,373             | 1,125,179         | 1,074,878         | 1,043,568         | 1,027,314         | 6.26              | -1.56              |
| New Zealand                            | 123,701               | 120,447           | 118,688           | 127,618           | 121,100           | 0.74              | -5.11              |
| <b>MELANESIA</b>                       | <b>11,239</b>         | <b>11,695</b>     | <b>10,996</b>     | <b>11,216</b>     | <b>15,210</b>     | <b>0.09</b>       | <b>35.61</b>       |
| Fiji                                   | 1,528                 | 1,677             | 1,651             | 1,792             | 7,157             | 0.04              | 299.39             |
| New Caledonia                          | 1,274                 | 1,022             | 1,159             | 1,176             | 1,299             | 0.01              | 10.46              |
| Papua New Guinea                       | 8,437                 | 8,996             | 8,186             | 8,248             | 6,754             | 0.04              | -18.11             |

## SINGAPORE

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>MICRONESIA</b>                      | <b>1,553</b>     | <b>1,591</b>     | <b>1,678</b>     | <b>1,764</b>     | <b>2,051</b>     | <b>0.01</b>       | <b>16.27</b>       |
| Guam                                   | 1,487            | 1,558            | 1,632            | 1,723            | 2,003            | 0.01              | 16.25              |
| Nauru                                  | 66               | 33               | 46               | 41               | 48               | 0.00              | 17.07              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>2,281</b>     | <b>2,216</b>     | <b>1,656</b>     | <b>2,104</b>     | <b>2,390</b>     | <b>0.01</b>       | <b>13.59</b>       |
| Other countries of Oceania             | 2,281            | 2,216            | 1,656            | 2,104            | 2,390            | 0.01              | 13.59              |
| <b>EUROPE</b>                          | <b>1,550,934</b> | <b>1,605,773</b> | <b>1,632,511</b> | <b>1,651,468</b> | <b>1,761,585</b> | <b>10.74</b>      | <b>6.67</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>123,559</b>   | <b>142,354</b>   | <b>153,591</b>   | <b>126,823</b>   | <b>138,049</b>   | <b>0.84</b>       | <b>8.85</b>        |
| Czech Republic                         | 7,178            | 8,073            | 9,229            | 9,507            | 10,413           | 0.06              | 9.53               |
| Hungary                                | 6,889            | 6,366            | 6,675            | 7,500            | 8,598            | 0.05              | 14.64              |
| Poland                                 | 18,905           | 21,854           | 21,011           | 20,847           | 22,070           | 0.13              | 5.87               |
| Russian Federation                     | 68,957           | 82,134           | 90,653           | 63,842           | 70,404           | 0.43              | 10.28              |
| Other countries Central/East Europe    | 21,630           | 23,927           | 26,023           | 25,127           | 26,564           | 0.16              | 5.72               |
| <b>NORTHERN EUROPE</b>                 | <b>610,325</b>   | <b>621,383</b>   | <b>608,503</b>   | <b>624,662</b>   | <b>641,070</b>   | <b>3.91</b>       | <b>2.63</b>        |
| Denmark                                | 31,479           | 31,920           | 31,892           | 31,389           | 31,246           | 0.19              | -0.46              |
| Finland                                | 33,333           | 29,375           | 30,707           | 27,904           | 28,642           | 0.17              | 2.64               |
| Ireland                                | 18,965           | 17,446           | 16,409           | 17,347           | 18,943           | 0.12              | 9.20               |
| Norway                                 | 36,803           | 35,927           | 33,508           | 31,650           | 29,250           | 0.18              | -7.58              |
| Sweden                                 | 43,248           | 45,256           | 44,056           | 42,562           | 43,765           | 0.27              | 2.83               |
| United Kingdom                         | 446,497          | 461,459          | 451,931          | 473,810          | 489,224          | 2.98              | 3.25               |
| <b>SOUTHERN EUROPE</b>                 | <b>121,450</b>   | <b>124,871</b>   | <b>132,176</b>   | <b>139,894</b>   | <b>148,418</b>   | <b>0.90</b>       | <b>6.09</b>        |
| Greece                                 | 8,137            | 7,200            | 8,295            | 8,867            | 8,744            | 0.05              | -1.39              |
| Italy                                  | 65,557           | 66,650           | 67,052           | 69,350           | 74,629           | 0.45              | 7.61               |
| Portugal                               | 8,429            | 9,791            | 10,576           | 11,456           | 13,043           | 0.08              | 13.85              |
| Serbia and Montenegro                  | 1,549            | 1,723            | 2,038            | 2,147            | 2,511            | 0.02              | 16.95              |
| Spain                                  | 37,778           | 39,507           | 44,215           | 48,074           | 49,491           | 0.30              | 2.95               |
| <b>WESTERN EUROPE</b>                  | <b>626,904</b>   | <b>640,962</b>   | <b>660,854</b>   | <b>676,803</b>   | <b>739,558</b>   | <b>4.51</b>       | <b>9.27</b>        |
| Austria                                | 23,264           | 24,731           | 26,509           | 25,108           | 26,822           | 0.16              | 6.83               |
| Belgium                                | 23,831           | 24,047           | 25,094           | 23,878           | 25,267           | 0.15              | 5.82               |
| France                                 | 158,923          | 160,013          | 156,882          | 157,483          | 170,913          | 1.04              | 8.53               |
| Germany                                | 252,433          | 251,560          | 263,513          | 286,732          | 328,765          | 2.00              | 14.66              |
| Luxembourg                             | 2,993            | 3,305            | 3,601            | 3,701            | 4,091            | 0.02              | 10.54              |
| Netherlands                            | 81,603           | 82,926           | 81,811           | 79,052           | 82,245           | 0.50              | 4.04               |
| Switzerland                            | 83,857           | 94,380           | 103,444          | 100,849          | 101,455          | 0.62              | 0.60               |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>31,629</b>    | <b>34,424</b>    | <b>33,966</b>    | <b>36,032</b>    | <b>41,784</b>    | <b>0.25</b>       | <b>15.96</b>       |
| Israel                                 | 13,600           | 14,579           | 15,270           | 15,743           | 18,635           | 0.11              | 18.37              |
| Turkey                                 | 18,029           | 19,845           | 18,696           | 20,289           | 23,149           | 0.14              | 14.10              |
| <b>OTHER EUROPE</b>                    | <b>37,067</b>    | <b>41,779</b>    | <b>43,421</b>    | <b>47,254</b>    | <b>52,706</b>    | <b>0.32</b>       | <b>11.54</b>       |
| Other countries of Europe              | 37,067           | 41,779           | 43,421           | 47,254           | 52,706           | 0.32              | 11.54              |
| <b>MIDDLE EAST</b>                     | <b>117,950</b>   | <b>134,919</b>   | <b>146,758</b>   | <b>142,245</b>   | <b>143,491</b>   | <b>0.87</b>       | <b>0.88</b>        |
| Bahrain                                | 3,379            | 3,824            | 4,113            | 4,736            | 4,627            | 0.03              | -2.30              |
| Egypt                                  | 3,630            | 3,782            | 4,361            | 4,538            | 4,426            | 0.03              | -2.47              |
| Jordan                                 | 954              | 1,086            | 1,202            | 1,071            | 1,379            | 0.01              | 28.76              |
| Kuwait                                 | 7,621            | 10,613           | 11,036           | 10,767           | 11,123           | 0.07              | 3.31               |
| Lebanon                                | 1,047            | 1,155            | 1,059            | 1,130            | 1,146            | 0.01              | 1.42               |
| Libya                                  | 181              | 272              | 206              | 161              | 96               | 0.00              | -40.37             |
| Saudi Arabia                           | 17,969           | 19,896           | 25,778           | 16,091           | 14,520           | 0.09              | -9.76              |
| United Arab Emirates                   | 65,552           | 72,553           | 75,742           | 78,693           | 80,234           | 0.49              | 1.96               |
| Other countries of Middle East         | 17,617           | 21,738           | 23,261           | 25,058           | 25,940           | 0.16              | 3.52               |
| <b>SOUTH ASIA</b>                      | <b>1,151,365</b> | <b>1,201,527</b> | <b>1,212,821</b> | <b>1,290,512</b> | <b>1,401,977</b> | <b>8.55</b>       | <b>8.64</b>        |
| Afghanistan                            | 347              | 396              | 323              | 325              | 326              | 0.00              | 0.31               |
| Bangladesh                             | 110,673          | 119,324          | 124,926          | 122,587          | 123,343          | 0.75              | 0.62               |
| India                                  | 894,993          | 933,553          | 943,636          | 1,013,986        | 1,097,200        | 6.69              | 8.21               |
| Iran, Islamic Republic of              | 18,553           | 10,956           | 12,370           | 12,267           | 22,641           | 0.14              | 84.57              |



## SINGAPORE

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                               | 2012         | 2013         | 2014       | 2015      | 2016       | Market share 2016 | % Change 2016-2015 |
|-------------------------------|--------------|--------------|------------|-----------|------------|-------------------|--------------------|
| Nepal                         | 13,425       | 12,738       | 14,571     | 17,218    | 20,881     | 0.13              | 21.27              |
| Pakistan                      | 21,206       | 20,248       | 17,675     | 18,948    | 22,213     | 0.14              | 17.23              |
| Sri Lanka                     | 83,359       | 95,606       | 88,806     | 93,052    | 101,905    | 0.62              | 9.51               |
| Other countries of South Asia | 8,809        | 8,706        | 10,514     | 12,129    | 13,468     | 0.08              | 11.04              |
| <b>NOT SPECIFIED</b>          | <b>7,769</b> | <b>1,433</b> | <b>290</b> | <b>24</b> | <b>116</b> | <b>0.00</b>       | <b>383.33</b>      |
| Other countries of the World  | 7,769        | 1,433        | 290        | 24        | 116        | 0.00              | 383.33             |

## SINT MAARTEN (DUTCH PART)

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012        | 2013    | 2014    | 2015    | 2016    | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-------------|---------|---------|---------|---------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) 456,720 | 466,955 | 499,921 | 505,370 | 528,150 | 100.00            | 4.51               |
| <b>AMERICAS</b>                   | 318,833     | 333,275 | 360,852 | 354,813 | 366,717 | 69.43             | 3.36               |
| <b>CARIBBEAN</b>                  | 24,236      | 24,967  | 26,390  | 27,401  | 20,727  | 3.92              | -24.36             |
| Antigua and Barbuda               | 2,128       | 1,869   | 1,826   |         |         |                   |                    |
| Dominican Republic                | 3,518       | 3,815   | 3,713   |         |         |                   |                    |
| Haiti                             | 3,167       | 2,944   | 2,847   |         |         |                   |                    |
| Saint Kitts and Nevis             | 2,497       | 2,704   | 2,829   |         |         |                   |                    |
| Trinidad and Tobago               | 3,031       | 4,269   | 4,908   |         |         |                   |                    |
| Other countries of the Caribbean  | 9,895       | 9,366   | 10,267  |         |         |                   |                    |
| All countries of the Caribbean    |             |         |         | 27,401  | 20,727  | 3.92              | -24.36             |
| <b>NORTH AMERICA</b>              | 278,964     | 292,488 | 317,757 | 310,103 | 332,323 | 62.92             | 7.17               |
| Canada                            | 40,426      | 46,300  | 51,146  | 44,329  | 57,001  | 10.79             | 28.59              |
| United States of America          | 238,538     | 246,188 | 266,611 | 265,774 | 275,322 | 52.13             | 3.59               |
| <b>SOUTH AMERICA</b>              | 10,964      | 10,868  | 11,458  | 3,370   | 2,306   | 0.44              | -31.57             |
| Argentina                         | 2,362       | 2,398   | 2,621   |         |         |                   |                    |
| Brazil                            | 4,849       | 4,725   | 5,668   |         |         |                   |                    |
| Chile                             | 338         | 469     | 418     |         |         |                   |                    |
| Venezuela, Bolivarian Republic of | 3,415       | 3,276   | 2,751   | 3,370   | 2,306   | 0.44              | -31.57             |
| <b>OTHER AMERICAS</b>             | 4,669       | 4,952   | 5,247   | 13,939  | 11,361  | 2.15              | -18.49             |
| Other countries of the Americas   | 4,669       | 4,952   | 5,247   | 13,939  | 11,361  | 2.15              | -18.49             |
| <b>EUROPE</b>                     | 105,196     | 103,643 | 106,848 | 114,826 | 139,092 | 26.34             | 21.13              |
| <b>CENTRAL/EASTERN EUROPE</b>     | 822         | 935     | 1,253   |         |         |                   |                    |
| Russian Federation                | 822         | 935     | 1,253   |         |         |                   |                    |
| <b>SOUTHERN EUROPE</b>            | 4,054       | 3,870   | 4,240   |         |         |                   |                    |
| Italy                             | 4,054       | 3,870   | 4,240   |         |         |                   |                    |
| <b>WESTERN EUROPE</b>             | 83,877      | 82,735  | 82,632  | 18,331  | 43,713  | 8.28              | 138.46             |
| France                            | (*) 67,463  | 66,716  | 65,767  |         |         |                   |                    |
| Netherlands                       | 16,414      | 16,019  | 16,865  | 18,331  | 43,713  | 8.28              | 138.46             |
| <b>OTHER EUROPE</b>               | 16,443      | 16,103  | 18,723  | 96,495  | 95,379  | 18.06             | -1.16              |
| Other countries of Europe         | 16,443      | 16,103  | 18,723  | 96,495  | 95,379  | 18.06             | -1.16              |
| <b>NOT SPECIFIED</b>              | 32,691      | 30,037  | 32,221  | 35,731  | 22,341  | 4.23              | -37.47             |
| Other countries of the World      | 32,691      | 30,037  | 32,221  | 35,731  | 22,341  | 4.23              | -37.47             |

## SLOVAKIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,527,500</b> | <b>1,669,948</b> | <b>1,475,017</b> | <b>1,721,193</b> | <b>2,027,009</b> | <b>100.00</b>     | <b>17.77</b>       |
| <b>AFRICA</b>                          | <b>5,183</b>     | <b>5,365</b>     | <b>4,050</b>     | <b>5,329</b>     | <b>5,117</b>     | <b>0.25</b>       | <b>-3.98</b>       |
| <b>EAST AFRICA</b>                     | <b>139</b>       | <b>302</b>       | <b>198</b>       | <b>123</b>       | <b>190</b>       | <b>0.01</b>       | <b>54.47</b>       |
| Kenya                                  | 139              | 302              | 198              | 123              | 190              | 0.01              | 54.47              |
| <b>NORTH AFRICA</b>                    | <b>261</b>       | <b>168</b>       | <b>238</b>       | <b>531</b>       | <b>425</b>       | <b>0.02</b>       | <b>-19.96</b>      |
| Tunisia                                | 261              | 168              | 238              | 531              | 425              | 0.02              | -19.96             |
| <b>SOUTHERN AFRICA</b>                 | <b>1,202</b>     | <b>1,696</b>     | <b>1,072</b>     | <b>947</b>       | <b>1,020</b>     | <b>0.05</b>       | <b>7.71</b>        |
| South Africa                           | 1,202            | 1,696            | 1,072            | 947              | 1,020            | 0.05              | 7.71               |
| <b>OTHER AFRICA</b>                    | <b>3,581</b>     | <b>3,199</b>     | <b>2,542</b>     | <b>3,728</b>     | <b>3,482</b>     | <b>0.17</b>       | <b>-6.60</b>       |
| Other countries of Africa              | 3,581            | 3,199            | 2,542            | 3,728            | 3,482            | 0.17              | -6.60              |
| <b>AMERICAS</b>                        | <b>46,250</b>    | <b>52,149</b>    | <b>45,192</b>    | <b>61,406</b>    | <b>68,829</b>    | <b>3.40</b>       | <b>12.09</b>       |
| <b>CARIBBEAN</b>                       | <b>38</b>        | <b>20</b>        | <b>13</b>        | <b>14</b>        | <b>46</b>        | <b>0.00</b>       | <b>228.57</b>      |
| Dominican Republic                     | 38               | 20               | 13               | 14               | 46               | 0.00              | 228.57             |
| <b>NORTH AMERICA</b>                   | <b>38,388</b>    | <b>43,740</b>    | <b>37,970</b>    | <b>50,783</b>    | <b>58,073</b>    | <b>2.86</b>       | <b>14.36</b>       |
| Canada                                 | 6,571            | 6,220            | 6,363            | 7,914            | 8,901            | 0.44              | 12.47              |
| Mexico                                 | 1,689            | 1,705            | 1,407            | 2,316            | 3,502            | 0.17              | 51.21              |
| United States of America               | 30,128           | 35,815           | 30,200           | 40,553           | 45,670           | 2.25              | 12.62              |
| <b>SOUTH AMERICA</b>                   | <b>4,446</b>     | <b>5,815</b>     | <b>5,018</b>     | <b>7,450</b>     | <b>7,150</b>     | <b>0.35</b>       | <b>-4.03</b>       |
| Argentina                              | 998              | 1,096            | 789              | 1,784            | 1,876            | 0.09              | 5.16               |
| Brazil                                 | 3,448            | 4,719            | 4,229            | 5,666            | 5,274            | 0.26              | -6.92              |
| <b>OTHER AMERICAS</b>                  | <b>3,378</b>     | <b>2,574</b>     | <b>2,191</b>     | <b>3,159</b>     | <b>3,560</b>     | <b>0.18</b>       | <b>12.69</b>       |
| Other countries of the Americas        | 3,378            | 2,574            | 2,191            | 3,159            | 3,560            | 0.18              | 12.69              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>80,037</b>    | <b>84,732</b>    | <b>61,505</b>    | <b>89,184</b>    | <b>109,574</b>   | <b>5.41</b>       | <b>22.86</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>53,892</b>    | <b>52,505</b>    | <b>37,215</b>    | <b>52,302</b>    | <b>67,997</b>    | <b>3.35</b>       | <b>30.01</b>       |
| China                                  | 16,317           | 15,882           | 14,390           | 28,154           | 41,332           | 2.04              | 46.81              |
| Japan                                  | 10,117           | 9,444            | 5,079            | 6,411            | 7,271            | 0.36              | 13.41              |
| Korea, Republic of                     | 27,458           | 27,179           | 17,746           | 17,737           | 19,394           | 0.96              | 9.34               |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,388</b>     | <b>2,896</b>     | <b>1,342</b>     | <b>2,315</b>     | <b>2,666</b>     | <b>0.13</b>       | <b>15.16</b>       |
| Thailand                               | 1,388            | 2,896            | 1,342            | 2,315            | 2,666            | 0.13              | 15.16              |
| <b>AUSTRALASIA</b>                     | <b>6,272</b>     | <b>6,688</b>     | <b>5,808</b>     | <b>8,282</b>     | <b>9,097</b>     | <b>0.45</b>       | <b>9.84</b>        |
| Australia                              | 5,413            | 5,739            | 4,975            | 7,158            | 7,888            | 0.39              | 10.20              |
| New Zealand                            | 859              | 949              | 833              | 1,124            | 1,209            | 0.06              | 7.56               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>18,485</b>    | <b>22,643</b>    | <b>17,140</b>    | <b>26,285</b>    | <b>29,814</b>    | <b>1.47</b>       | <b>13.43</b>       |
| Other countries of Asia                | 18,485           | 22,643           | 17,045           | 26,089           | 29,484           | 1.45              | 13.01              |
| Other countries of Oceania             |                  |                  | 95               | 196              | 330              | 0.02              | 68.37              |
| <b>EUROPE</b>                          | <b>1,389,146</b> | <b>1,521,290</b> | <b>1,358,118</b> | <b>1,557,556</b> | <b>1,831,790</b> | <b>90.37</b>      | <b>17.61</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>855,721</b>   | <b>932,051</b>   | <b>829,357</b>   | <b>906,908</b>   | <b>1,074,533</b> | <b>53.01</b>      | <b>18.48</b>       |
| Belarus                                | 5,841            | 9,369            | 20,035           | 10,454           | 9,749            | 0.48              | -6.74              |
| Bulgaria                               | 8,037            | 8,578            | 8,130            | 8,878            | 11,304           | 0.56              | 27.33              |
| Czech Republic                         | 491,136          | 492,713          | 436,699          | 509,700          | 621,475          | 30.66             | 21.93              |
| Estonia                                | 3,918            | 4,234            | 3,878            | 4,204            | 5,496            | 0.27              | 30.73              |
| Hungary                                | 59,885           | 68,832           | 58,050           | 69,563           | 91,175           | 4.50              | 31.07              |
| Latvia                                 | 5,843            | 6,442            | 7,454            | 7,941            | 8,594            | 0.42              | 8.22               |
| Lithuania                              | 15,062           | 15,872           | 16,977           | 17,733           | 16,678           | 0.82              | -5.95              |
| Moldova, Republic of                   | 485              | 654              | 806              | 918              | 1,533            | 0.08              | 66.99              |
| Poland                                 | 163,754          | 167,751          | 158,250          | 168,358          | 188,284          | 9.29              | 11.84              |
| Romania                                | 21,485           | 23,147           | 22,756           | 27,904           | 31,476           | 1.55              | 12.80              |
| Russian Federation                     | 40,817           | 54,471           | 41,137           | 29,664           | 35,919           | 1.77              | 21.09              |
| Ukraine                                | 39,458           | 79,988           | 55,185           | 51,591           | 52,850           | 2.61              | 2.44               |
| <b>NORTHERN EUROPE</b>                 | <b>90,579</b>    | <b>97,583</b>    | <b>83,265</b>    | <b>113,306</b>   | <b>133,465</b>   | <b>6.58</b>       | <b>17.79</b>       |
| Denmark                                | 9,343            | 9,700            | 8,329            | 8,561            | 9,444            | 0.47              | 10.31              |
| Finland                                | 8,362            | 7,762            | 7,394            | 8,413            | 10,453           | 0.52              | 24.25              |
| Iceland                                | 433              | 626              | 827              | 866              | 1,124            | 0.06              | 29.79              |
| Ireland                                | 6,814            | 7,224            | 6,489            | 10,839           | 12,488           | 0.62              | 15.21              |
| Norway                                 | 7,823            | 9,741            | 6,182            | 6,697            | 7,465            | 0.37              | 11.47              |

## SLOVAKIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Sweden                                    | 11,163         | 12,275         | 9,937          | 13,039         | 14,654         | 0.72              | 12.39              |
| United Kingdom                            | 46,641         | 50,255         | 44,107         | 64,891         | 77,837         | 3.84              | 19.95              |
| <b>SOUTHERN EUROPE</b>                    | <b>117,423</b> | <b>130,421</b> | <b>123,910</b> | <b>149,679</b> | <b>184,238</b> | <b>9.09</b>       | <b>23.09</b>       |
| Albania                                   | 410            | 443            | 3,624          | 1,562          | 2,000          | 0.10              | 28.04              |
| Bosnia and Herzegovina                    | 1,606          | 3,891          | 1,809          | 1,743          | 2,025          | 0.10              | 16.18              |
| Croatia                                   | 12,518         | 14,933         | 15,578         | 15,500         | 20,068         | 0.99              | 29.47              |
| Greece                                    | 4,617          | 4,586          | 5,614          | 7,971          | 11,109         | 0.55              | 39.37              |
| Italy                                     | 50,377         | 53,969         | 48,994         | 59,294         | 65,050         | 3.21              | 9.71               |
| Malta                                     | 418            | 563            | 562            | 730            | 1,714          | 0.08              | 134.79             |
| Montenegro                                | 511            | 583            | 435            | 612            | 466            | 0.02              | -23.86             |
| Portugal                                  | 3,189          | 3,672          | 3,573          | 3,815          | 5,311          | 0.26              | 39.21              |
| Serbia                                    | 9,738          | 10,880         | 11,156         | 13,261         | 20,371         | 1.00              | 53.62              |
| Slovenia                                  | 14,145         | 15,075         | 13,872         | 15,155         | 18,727         | 0.92              | 23.57              |
| Spain                                     | 17,969         | 19,355         | 15,965         | 27,258         | 33,946         | 1.67              | 24.54              |
| The Former Yugoslav Republic of Macedonia | 1,925          | 2,471          | 2,728          | 2,778          | 3,451          | 0.17              | 24.23              |
| <b>WESTERN EUROPE</b>                     | <b>288,024</b> | <b>317,025</b> | <b>282,351</b> | <b>332,325</b> | <b>376,800</b> | <b>18.59</b>      | <b>13.38</b>       |
| Austria                                   | 65,621         | 73,862         | 66,582         | 81,589         | 88,123         | 4.35              | 8.01               |
| Belgium                                   | 16,292         | 16,879         | 14,047         | 16,221         | 22,238         | 1.10              | 37.09              |
| France                                    | 35,347         | 35,831         | 31,130         | 37,401         | 42,337         | 2.09              | 13.20              |
| Germany                                   | 135,897        | 153,814        | 138,444        | 158,857        | 178,047        | 8.78              | 12.08              |
| Liechtenstein                             | 234            | 318            | 270            | 290            | 416            | 0.02              | 43.45              |
| Luxembourg                                | 623            | 663            | 681            | 798            | 1,323          | 0.07              | 65.79              |
| Netherlands                               | 20,759         | 20,743         | 17,213         | 21,073         | 25,051         | 1.24              | 18.88              |
| Switzerland                               | 13,251         | 14,915         | 13,984         | 16,096         | 19,265         | 0.95              | 19.69              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>20,666</b>  | <b>24,675</b>  | <b>23,653</b>  | <b>32,653</b>  | <b>40,385</b>  | <b>1.99</b>       | <b>23.68</b>       |
| Cyprus                                    | 1,884          | 1,128          | 1,302          | 1,502          | 1,494          | 0.07              | -0.53              |
| Israel                                    | 13,016         | 15,307         | 15,810         | 22,395         | 29,517         | 1.46              | 31.80              |
| Turkey                                    | 5,766          | 8,240          | 6,541          | 8,756          | 9,374          | 0.46              | 7.06               |
| <b>OTHER EUROPE</b>                       | <b>16,733</b>  | <b>19,535</b>  | <b>15,582</b>  | <b>22,685</b>  | <b>22,369</b>  | <b>1.10</b>       | <b>-1.39</b>       |
| Other countries of Europe                 | 16,733         | 19,535         | 15,582         | 22,685         | 22,369         | 1.10              | -1.39              |
| <b>MIDDLE EAST</b>                        | <b>1,182</b>   | <b>1,142</b>   | <b>1,185</b>   | <b>1,760</b>   | <b>1,590</b>   | <b>0.08</b>       | <b>-9.66</b>       |
| Egypt                                     | 1,182          | 1,142          | 1,185          | 1,760          | 1,590          | 0.08              | -9.66              |
| <b>SOUTH ASIA</b>                         | <b>2,892</b>   | <b>4,128</b>   | <b>3,535</b>   | <b>5,125</b>   | <b>6,805</b>   | <b>0.34</b>       | <b>32.78</b>       |
| India                                     | 2,892          | 4,128          | 3,535          | 5,125          | 6,805          | 0.34              | 32.78              |
| <b>NOT SPECIFIED</b>                      | <b>2,810</b>   | <b>1,142</b>   | <b>1,432</b>   | <b>833</b>     | <b>3,304</b>   | <b>0.16</b>       | <b>296.64</b>      |
| Other countries of the World              | 2,810          | 1,142          | 1,432          | 833            | 3,304          | 0.16              | 296.64             |

## SLOVAKIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>4,101,201</b> | <b>4,340,009</b> | <b>3,904,468</b> | <b>4,456,408</b> | <b>5,145,333</b> | <b>100.00</b>     | <b>15.46</b>       |
| <b>AFRICA</b>                          | <b>20,333</b>    | <b>12,339</b>    | <b>12,732</b>    | <b>16,730</b>    | <b>14,100</b>    | <b>0.27</b>       | <b>-15.72</b>      |
| <b>EAST AFRICA</b>                     | <b>395</b>       | <b>687</b>       | <b>897</b>       | <b>648</b>       | <b>772</b>       | <b>0.02</b>       | <b>19.14</b>       |
| Kenya                                  | 395              | 687              | 897              | 648              | 772              | 0.02              | 19.14              |
| <b>NORTH AFRICA</b>                    | <b>925</b>       | <b>446</b>       | <b>542</b>       | <b>1,517</b>     | <b>1,077</b>     | <b>0.02</b>       | <b>-29.00</b>      |
| Tunisia                                | 925              | 446              | 542              | 1,517            | 1,077            | 0.02              | -29.00             |
| <b>SOUTHERN AFRICA</b>                 | <b>3,252</b>     | <b>2,988</b>     | <b>2,232</b>     | <b>2,046</b>     | <b>2,094</b>     | <b>0.04</b>       | <b>2.35</b>        |
| South Africa                           | 3,252            | 2,988            | 2,232            | 2,046            | 2,094            | 0.04              | 2.35               |
| <b>OTHER AFRICA</b>                    | <b>15,761</b>    | <b>8,218</b>     | <b>9,061</b>     | <b>12,519</b>    | <b>10,157</b>    | <b>0.20</b>       | <b>-18.87</b>      |
| Other countries of Africa              | 15,761           | 8,218            | 9,061            | 12,519           | 10,157           | 0.20              | -18.87             |
| <b>AMERICAS</b>                        | <b>102,521</b>   | <b>105,385</b>   | <b>96,069</b>    | <b>130,629</b>   | <b>147,626</b>   | <b>2.87</b>       | <b>13.01</b>       |
| <b>CARIBBEAN</b>                       | <b>190</b>       | <b>78</b>        | <b>17</b>        | <b>25</b>        | <b>90</b>        | <b>0.00</b>       | <b>260.00</b>      |
| Dominican Republic                     | 190              | 78               | 17               | 25               | 90               | 0.00              | 260.00             |
| <b>NORTH AMERICA</b>                   | <b>86,145</b>    | <b>88,952</b>    | <b>82,018</b>    | <b>108,858</b>   | <b>124,352</b>   | <b>2.42</b>       | <b>14.23</b>       |
| Canada                                 | 15,348           | 13,846           | 14,400           | 17,870           | 20,336           | 0.40              | 13.80              |
| Mexico                                 | 4,409            | 3,915            | 2,951            | 4,730            | 8,229            | 0.16              | 73.97              |
| United States of America               | 66,388           | 71,191           | 64,667           | 86,258           | 95,787           | 1.86              | 11.05              |
| <b>SOUTH AMERICA</b>                   | <b>9,440</b>     | <b>11,079</b>    | <b>9,449</b>     | <b>14,611</b>    | <b>15,753</b>    | <b>0.31</b>       | <b>7.82</b>        |
| Argentina                              | 1,978            | 2,046            | 1,520            | 3,046            | 3,335            | 0.06              | 9.49               |
| Brazil                                 | 7,462            | 9,033            | 7,929            | 11,565           | 12,418           | 0.24              | 7.38               |
| <b>OTHER AMERICAS</b>                  | <b>6,746</b>     | <b>5,276</b>     | <b>4,585</b>     | <b>7,135</b>     | <b>7,431</b>     | <b>0.14</b>       | <b>4.15</b>        |
| Other countries of the Americas        | 6,746            | 5,276            | 4,585            | 7,135            | 7,431            | 0.14              | 4.15               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>205,150</b>   | <b>196,127</b>   | <b>160,878</b>   | <b>233,672</b>   | <b>236,637</b>   | <b>4.60</b>       | <b>1.27</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>104,367</b>   | <b>88,521</b>    | <b>62,701</b>    | <b>96,474</b>    | <b>104,885</b>   | <b>2.04</b>       | <b>8.72</b>        |
| China                                  | 23,643           | 24,526           | 23,073           | 41,468           | 56,493           | 1.10              | 36.23              |
| Japan                                  | 16,404           | 16,519           | 9,171            | 13,102           | 15,623           | 0.30              | 19.24              |
| Korea, Republic of                     | 64,320           | 47,476           | 30,457           | 41,904           | 32,769           | 0.64              | -21.80             |
| <b>SOUTH-EAST ASIA</b>                 | <b>2,581</b>     | <b>4,396</b>     | <b>2,775</b>     | <b>4,231</b>     | <b>5,595</b>     | <b>0.11</b>       | <b>32.24</b>       |
| Thailand                               | 2,581            | 4,396            | 2,775            | 4,231            | 5,595            | 0.11              | 32.24              |
| <b>AUSTRALASIA</b>                     | <b>16,887</b>    | <b>15,856</b>    | <b>13,636</b>    | <b>18,629</b>    | <b>19,556</b>    | <b>0.38</b>       | <b>4.98</b>        |
| Australia                              | 15,057           | 14,216           | 11,904           | 16,439           | 17,402           | 0.34              | 5.86               |
| New Zealand                            | 1,830            | 1,640            | 1,732            | 2,190            | 2,154            | 0.04              | -1.64              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>81,315</b>    | <b>87,354</b>    | <b>81,766</b>    | <b>114,338</b>   | <b>106,601</b>   | <b>2.07</b>       | <b>-6.77</b>       |
| Other countries of Asia                | 81,315           | 87,354           | 81,599           | 113,942          | 106,013          | 2.06              | -6.96              |
| Other countries of Oceania             |                  |                  | 167              | 396              | 588              | 0.01              | 48.48              |
| <b>EUROPE</b>                          | <b>3,758,567</b> | <b>4,011,507</b> | <b>3,620,009</b> | <b>4,057,861</b> | <b>4,719,913</b> | <b>91.73</b>      | <b>16.32</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>2,396,826</b> | <b>2,568,215</b> | <b>2,310,555</b> | <b>2,489,156</b> | <b>2,919,786</b> | <b>56.75</b>      | <b>17.30</b>       |
| Belarus                                | 17,053           | 26,407           | 51,933           | 43,515           | 37,821           | 0.74              | -13.09             |
| Bulgaria                               | 16,967           | 16,711           | 15,548           | 24,525           | 39,490           | 0.77              | 61.02              |
| Czech Republic                         | 1,412,870        | 1,387,482        | 1,224,872        | 1,401,670        | 1,719,807        | 33.42             | 22.70              |
| Estonia                                | 9,623            | 10,709           | 9,621            | 11,189           | 14,533           | 0.28              | 29.89              |
| Hungary                                | 131,570          | 141,872          | 125,099          | 153,325          | 195,413          | 3.80              | 27.45              |
| Latvia                                 | 13,099           | 15,648           | 17,734           | 20,879           | 23,173           | 0.45              | 10.99              |
| Lithuania                              | 32,295           | 35,748           | 36,311           | 37,007           | 36,510           | 0.71              | -1.34              |
| Moldova, Republic of                   | 1,325            | 1,826            | 1,984            | 3,408            | 4,066            | 0.08              | 19.31              |
| Poland                                 | 441,447          | 442,755          | 411,805          | 430,259          | 473,010          | 9.19              | 9.94               |
| Romania                                | 53,860           | 56,241           | 58,042           | 96,355           | 100,048          | 1.94              | 3.83               |
| Russian Federation                     | 151,838          | 198,522          | 166,562          | 107,265          | 102,687          | 2.00              | -4.27              |
| Ukraine                                | 114,879          | 234,294          | 191,044          | 159,759          | 173,228          | 3.37              | 8.43               |
| <b>NORTHERN EUROPE</b>                 | <b>203,464</b>   | <b>212,348</b>   | <b>179,008</b>   | <b>246,192</b>   | <b>287,011</b>   | <b>5.58</b>       | <b>16.58</b>       |
| Denmark                                | 25,018           | 26,224           | 22,780           | 22,494           | 25,604           | 0.50              | 13.83              |
| Finland                                | 18,042           | 16,138           | 17,380           | 19,150           | 22,742           | 0.44              | 18.76              |
| Iceland                                | 1,154            | 1,459            | 1,495            | 2,212            | 2,472            | 0.05              | 11.75              |
| Ireland                                | 15,042           | 15,825           | 14,145           | 23,106           | 26,253           | 0.51              | 13.62              |
| Norway                                 | 20,424           | 22,668           | 13,731           | 14,877           | 16,731           | 0.33              | 12.46              |

## SLOVAKIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Sweden                                    | 23,717         | 25,616         | 20,031         | 25,314         | 27,765         | 0.54              | 9.68               |
| United Kingdom                            | 100,067        | 104,418        | 89,446         | 139,039        | 165,444        | 3.22              | 18.99              |
| <b>SOUTHERN EUROPE</b>                    | <b>254,649</b> | <b>270,113</b> | <b>265,924</b> | <b>342,067</b> | <b>436,919</b> | <b>8.49</b>       | <b>27.73</b>       |
| Albania                                   | 824            | 976            | 8,344          | 6,097          | 3,495          | 0.07              | -42.68             |
| Bosnia and Herzegovina                    | 3,549          | 7,189          | 3,702          | 5,234          | 6,958          | 0.14              | 32.94              |
| Croatia                                   | 25,870         | 27,799         | 32,400         | 38,303         | 37,906         | 0.74              | -1.04              |
| Greece                                    | 9,998          | 9,510          | 10,488         | 18,564         | 23,123         | 0.45              | 24.56              |
| Italy                                     | 107,401        | 111,080        | 100,291        | 121,641        | 130,488        | 2.54              | 7.27               |
| Malta                                     | 1,143          | 1,281          | 1,172          | 2,049          | 3,346          | 0.07              | 63.30              |
| Montenegro                                | 2,049          | 1,397          | 1,241          | 1,520          | 1,461          | 0.03              | -3.88              |
| Portugal                                  | 7,648          | 8,375          | 15,248         | 7,870          | 11,526         | 0.22              | 46.45              |
| Serbia                                    | 23,774         | 24,993         | 29,876         | 55,818         | 106,679        | 2.07              | 91.12              |
| Slovenia                                  | 30,648         | 34,966         | 27,151         | 29,452         | 36,986         | 0.72              | 25.58              |
| Spain                                     | 36,995         | 38,511         | 31,580         | 50,577         | 66,211         | 1.29              | 30.91              |
| The Former Yugoslav Republic of Macedonia | 4,750          | 4,036          | 4,431          | 4,942          | 8,740          | 0.17              | 76.85              |
| <b>WESTERN EUROPE</b>                     | <b>766,711</b> | <b>806,146</b> | <b>719,536</b> | <b>801,615</b> | <b>866,839</b> | <b>16.85</b>      | <b>8.14</b>        |
| Austria                                   | 135,907        | 150,125        | 134,000        | 156,767        | 168,208        | 3.27              | 7.30               |
| Belgium                                   | 36,404         | 36,539         | 29,590         | 34,281         | 46,861         | 0.91              | 36.70              |
| France                                    | 74,902         | 73,441         | 64,105         | 76,222         | 85,746         | 1.67              | 12.50              |
| Germany                                   | 443,663        | 466,577        | 422,579        | 451,439        | 470,072        | 9.14              | 4.13               |
| Liechtenstein                             | 383            | 477            | 607            | 564            | 680            | 0.01              | 20.57              |
| Luxembourg                                | 1,209          | 1,366          | 1,650          | 1,543          | 2,431          | 0.05              | 57.55              |
| Netherlands                               | 47,626         | 48,483         | 38,530         | 48,347         | 55,324         | 1.08              | 14.43              |
| Switzerland                               | 26,617         | 29,138         | 28,475         | 32,452         | 37,517         | 0.73              | 15.61              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>106,567</b> | <b>121,497</b> | <b>117,790</b> | <b>142,582</b> | <b>171,743</b> | <b>3.34</b>       | <b>20.45</b>       |
| Cyprus                                    | 6,405          | 4,240          | 4,918          | 5,209          | 4,788          | 0.09              | -8.08              |
| Israel                                    | 86,818         | 102,280        | 99,417         | 120,285        | 147,682        | 2.87              | 22.78              |
| Turkey                                    | 13,344         | 14,977         | 13,455         | 17,088         | 19,273         | 0.37              | 12.79              |
| <b>OTHER EUROPE</b>                       | <b>30,350</b>  | <b>33,188</b>  | <b>27,196</b>  | <b>36,249</b>  | <b>37,615</b>  | <b>0.73</b>       | <b>3.77</b>        |
| Other countries of Europe                 | 30,350         | 33,188         | 27,196         | 36,249         | 37,615         | 0.73              | 3.77               |
| <b>MIDDLE EAST</b>                        | <b>4,138</b>   | <b>4,885</b>   | <b>4,143</b>   | <b>4,896</b>   | <b>5,110</b>   | <b>0.10</b>       | <b>4.37</b>        |
| Egypt                                     | 4,138          | 4,885          | 4,143          | 4,896          | 5,110          | 0.10              | 4.37               |
| <b>SOUTH ASIA</b>                         | <b>6,348</b>   | <b>7,834</b>   | <b>7,630</b>   | <b>11,036</b>  | <b>13,684</b>  | <b>0.27</b>       | <b>23.99</b>       |
| India                                     | 6,348          | 7,834          | 7,630          | 11,036         | 13,684         | 0.27              | 23.99              |
| <b>NOT SPECIFIED</b>                      | <b>4,144</b>   | <b>1,932</b>   | <b>3,007</b>   | <b>1,584</b>   | <b>8,263</b>   | <b>0.16</b>       | <b>421.65</b>      |
| Other countries of the World              | 4,144          | 1,932          | 3,007          | 1,584          | 8,263          | 0.16              | 421.65             |

## SLOVENIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,592,858</b> | <b>1,639,871</b> | <b>1,761,729</b> | <b>1,930,683</b> | <b>2,132,262</b> | <b>100.00</b>     | <b>10.44</b>       |
| <b>AFRICA</b>                          | <b>3,982</b>     | <b>4,544</b>     | <b>4,446</b>     | <b>5,082</b>     | <b>5,558</b>     | <b>0.26</b>       | <b>9.37</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>1,868</b>     | <b>1,874</b>     | <b>1,447</b>     | <b>1,789</b>     | <b>1,578</b>     | <b>0.07</b>       | <b>-11.79</b>      |
| South Africa                           | 1,868            | 1,874            | 1,447            | 1,789            | 1,578            | 0.07              | -11.79             |
| <b>OTHER AFRICA</b>                    | <b>2,114</b>     | <b>2,670</b>     | <b>2,999</b>     | <b>3,293</b>     | <b>3,980</b>     | <b>0.19</b>       | <b>20.86</b>       |
| Other countries of Africa              | 2,114            | 2,670            | 2,999            | 3,293            | 3,980            | 0.19              | 20.86              |
| <b>AMERICAS</b>                        | <b>62,145</b>    | <b>70,409</b>    | <b>74,653</b>    | <b>85,430</b>    | <b>89,083</b>    | <b>4.18</b>       | <b>4.28</b>        |
| <b>NORTH AMERICA</b>                   | <b>51,635</b>    | <b>56,610</b>    | <b>61,394</b>    | <b>67,881</b>    | <b>71,462</b>    | <b>3.35</b>       | <b>5.28</b>        |
| Canada                                 | 8,634            | 8,857            | 9,192            | 10,362           | 10,959           | 0.51              | 5.76               |
| United States of America               | 42,986           | 47,717           | 52,193           | 57,494           | 60,500           | 2.84              | 5.23               |
| Other countries of North America       | 15               | 36               | 9                | 25               | 3                | 0.00              | -88.00             |
| <b>SOUTH AMERICA</b>                   | <b>5,185</b>     | <b>7,992</b>     | <b>7,406</b>     | <b>7,931</b>     | <b>6,701</b>     | <b>0.31</b>       | <b>-15.51</b>      |
| Brazil                                 | 5,185            | 7,992            | 7,406            | 7,931            | 6,701            | 0.31              | -15.51             |
| <b>OTHER AMERICAS</b>                  | <b>5,325</b>     | <b>5,807</b>     | <b>5,853</b>     | <b>9,618</b>     | <b>10,920</b>    | <b>0.51</b>       | <b>13.54</b>       |
| Other countries of the Americas        | 5,325            | 5,807            | 5,853            | 9,618            | 10,920           | 0.51              | 13.54              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>119,400</b>   | <b>131,022</b>   | <b>195,399</b>   | <b>242,126</b>   | <b>262,404</b>   | <b>12.31</b>      | <b>8.37</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>68,952</b>    | <b>74,754</b>    | <b>118,998</b>   | <b>157,989</b>   | <b>175,412</b>   | <b>8.23</b>       | <b>11.03</b>       |
| China                                  | 13,860           | 17,998           | 21,444           | 34,367           | 40,836           | 1.92              | 18.82              |
| Japan                                  | 39,764           | 34,786           | 39,052           | 35,057           | 27,161           | 1.27              | -22.52             |
| Korea, Republic of                     | 15,328           | 21,970           | 58,502           | 88,565           | 107,415          | 5.04              | 21.28              |
| <b>AUSTRALASIA</b>                     | <b>14,923</b>    | <b>16,624</b>    | <b>16,784</b>    | <b>20,570</b>    | <b>20,528</b>    | <b>0.96</b>       | <b>-0.20</b>       |
| Australia                              | 13,095           | 14,440           | 14,722           | 17,822           | 17,662           | 0.83              | -0.90              |
| New Zealand                            | 1,828            | 2,184            | 2,062            | 2,748            | 2,866            | 0.13              | 4.29               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>35,525</b>    | <b>39,644</b>    | <b>59,617</b>    | <b>63,567</b>    | <b>66,464</b>    | <b>3.12</b>       | <b>4.56</b>        |
| Other countries of Asia                | 34,727           | 38,162           | 59,297           | 63,405           | 66,202           | 3.10              | 4.41               |
| Other countries of Oceania             | 798              | 1,482            | 320              | 162              | 262              | 0.01              | 61.73              |
| <b>EUROPE</b>                          | <b>1,407,331</b> | <b>1,433,896</b> | <b>1,487,231</b> | <b>1,598,045</b> | <b>1,775,217</b> | <b>83.26</b>      | <b>11.09</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>228,112</b>   | <b>229,943</b>   | <b>244,274</b>   | <b>251,968</b>   | <b>289,822</b>   | <b>13.59</b>      | <b>15.02</b>       |
| Bulgaria                               | 17,087           | 19,231           | 23,121           | 24,299           | 27,775           | 1.30              | 14.31              |
| Czech Republic                         | 28,336           | 30,051           | 32,461           | 35,208           | 40,670           | 1.91              | 15.51              |
| Estonia                                | 1,775            | 1,564            | 1,798            | 2,141            | 2,377            | 0.11              | 11.02              |
| Hungary                                | 42,320           | 41,052           | 47,378           | 52,067           | 63,302           | 2.97              | 21.58              |
| Latvia                                 | 2,346            | 2,211            | 2,588            | 2,758            | 3,884            | 0.18              | 40.83              |
| Lithuania                              | 2,104            | 2,796            | 2,003            | 3,032            | 3,246            | 0.15              | 7.06               |
| Poland                                 | 26,813           | 26,724           | 33,261           | 36,937           | 42,622           | 2.00              | 15.39              |
| Romania                                | 18,056           | 17,494           | 20,369           | 24,099           | 28,391           | 1.33              | 17.81              |
| Russian Federation                     | 47,054           | 50,213           | 47,701           | 35,750           | 34,201           | 1.60              | -4.33              |
| Slovakia                               | 14,114           | 13,953           | 15,678           | 17,601           | 21,841           | 1.02              | 24.09              |
| Ukraine                                | 28,107           | 24,654           | 17,916           | 18,076           | 21,513           | 1.01              | 19.01              |
| <b>NORTHERN EUROPE</b>                 | <b>91,268</b>    | <b>93,831</b>    | <b>90,285</b>    | <b>102,531</b>   | <b>116,023</b>   | <b>5.44</b>       | <b>13.16</b>       |
| Denmark                                | 9,103            | 8,425            | 8,106            | 7,869            | 8,795            | 0.41              | 11.77              |
| Finland                                | 11,387           | 11,529           | 10,435           | 11,085           | 12,119           | 0.57              | 9.33               |
| Iceland                                | 1,469            | 1,366            | 1,493            | 1,826            | 2,002            | 0.09              | 9.64               |
| Ireland                                | 4,190            | 4,121            | 4,505            | 5,508            | 6,935            | 0.33              | 25.91              |
| Norway                                 | 5,561            | 6,915            | 5,412            | 7,466            | 7,599            | 0.36              | 1.78               |
| Sweden                                 | 12,771           | 13,056           | 12,063           | 13,552           | 14,672           | 0.69              | 8.26               |
| United Kingdom                         | 46,787           | 48,419           | 48,271           | 55,225           | 63,901           | 3.00              | 15.71              |
| <b>SOUTHERN EUROPE</b>                 | <b>572,097</b>   | <b>578,528</b>   | <b>608,134</b>   | <b>660,520</b>   | <b>722,565</b>   | <b>33.89</b>      | <b>9.39</b>        |
| Bosnia and Herzegovina                 | 24,855           | 26,221           | 27,210           | 29,978           | 33,867           | 1.59              | 12.97              |
| Croatia                                | 88,298           | 91,689           | 93,501           | 106,864          | 119,150          | 5.59              | 11.50              |
| Greece                                 | 6,419            | 7,214            | 7,910            | 6,576            | 9,162            | 0.43              | 39.32              |
| Italy                                  | 340,350          | 339,930          | 367,128          | 394,030          | 418,049          | 19.61             | 6.10               |
| Malta                                  | 2,348            | 3,503            | 2,623            | 3,845            | 4,156            | 0.19              | 8.09               |
| Montenegro                             | 6,278            | 7,080            | 7,184            | 8,241            | 8,500            | 0.40              | 3.14               |
| Portugal                               | 4,786            | 4,260            | 4,647            | 5,774            | 5,823            | 0.27              | 0.85               |

## SLOVENIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Serbia                                    | 67,054         | 68,073         | 67,778         | 71,122         | 83,630         | 3.92              | 17.59              |
| Spain                                     | 20,989         | 18,636         | 19,418         | 22,385         | 26,184         | 1.23              | 16.97              |
| The Former Yugoslav Republic of Macedonia | 10,720         | 11,922         | 10,735         | 11,705         | 14,044         | 0.66              | 19.98              |
| <b>WESTERN EUROPE</b>                     | <b>460,389</b> | <b>464,544</b> | <b>489,362</b> | <b>516,384</b> | <b>564,009</b> | <b>26.45</b>      | <b>9.22</b>        |
| Austria                                   | 198,388        | 198,847        | 218,222        | 229,615        | 248,621        | 11.66             | 8.28               |
| Belgium                                   | 29,122         | 30,033         | 27,017         | 28,029         | 32,375         | 1.52              | 15.51              |
| France                                    | 38,208         | 41,150         | 42,387         | 43,843         | 47,095         | 2.21              | 7.42               |
| Germany                                   | 142,568        | 141,387        | 147,559        | 156,746        | 171,188        | 8.03              | 9.21               |
| Luxembourg                                | 1,297          | 1,022          | 1,209          | 1,314          | 1,461          | 0.07              | 11.19              |
| Netherlands                               | 26,297         | 26,364         | 25,503         | 26,055         | 30,464         | 1.43              | 16.92              |
| Switzerland                               | 24,509         | 25,741         | 27,465         | 30,782         | 32,805         | 1.54              | 6.57               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>42,414</b>  | <b>48,148</b>  | <b>41,003</b>  | <b>51,572</b>  | <b>67,173</b>  | <b>3.15</b>       | <b>30.25</b>       |
| Cyprus                                    | 852            | 1,084          | 997            | 731            | 1,016          | 0.05              | 38.99              |
| Israel                                    | 28,989         | 33,923         | 27,233         | 36,928         | 46,264         | 2.17              | 25.28              |
| Turkey                                    | 12,573         | 13,141         | 12,773         | 13,913         | 19,893         | 0.93              | 42.98              |
| <b>OTHER EUROPE</b>                       | <b>13,051</b>  | <b>18,902</b>  | <b>14,173</b>  | <b>15,070</b>  | <b>15,625</b>  | <b>0.73</b>       | <b>3.68</b>        |
| Other countries of Europe                 | 13,051         | 18,902         | 14,173         | 15,070         | 15,625         | 0.73              | 3.68               |



## SLOVENIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>2,155,612</b> | <b>2,258,570</b> | <b>2,410,824</b> | <b>2,706,781</b> | <b>3,032,256</b> | <b>100.00</b>     | <b>12.02</b>       |
| <b>AFRICA</b>                          | <b>4,919</b>     | <b>5,682</b>     | <b>5,489</b>     | <b>6,552</b>     | <b>7,789</b>     | <b>0.26</b>       | <b>18.88</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>2,258</b>     | <b>2,298</b>     | <b>1,794</b>     | <b>2,305</b>     | <b>2,252</b>     | <b>0.07</b>       | <b>-2.30</b>       |
| South Africa                           | 2,258            | 2,298            | 1,794            | 2,305            | 2,252            | 0.07              | -2.30              |
| <b>OTHER AFRICA</b>                    | <b>2,661</b>     | <b>3,384</b>     | <b>3,695</b>     | <b>4,247</b>     | <b>5,537</b>     | <b>0.18</b>       | <b>30.37</b>       |
| Other countries of Africa              | 2,661            | 3,384            | 3,695            | 4,247            | 5,537            | 0.18              | 30.37              |
| <b>AMERICAS</b>                        | <b>75,923</b>    | <b>88,344</b>    | <b>95,990</b>    | <b>113,174</b>   | <b>123,132</b>   | <b>4.06</b>       | <b>8.80</b>        |
| <b>NORTH AMERICA</b>                   | <b>63,037</b>    | <b>71,327</b>    | <b>78,441</b>    | <b>89,823</b>    | <b>98,274</b>    | <b>3.24</b>       | <b>9.41</b>        |
| Canada                                 | 11,251           | 12,081           | 13,260           | 15,453           | 17,100           | 0.56              | 10.66              |
| United States of America               | 51,754           | 59,202           | 65,158           | 74,334           | 81,167           | 2.68              | 9.19               |
| Other countries of North America       | 32               | 44               | 23               | 36               | 7                | 0.00              | -80.56             |
| <b>SOUTH AMERICA</b>                   | <b>6,075</b>     | <b>9,475</b>     | <b>9,514</b>     | <b>10,711</b>    | <b>9,602</b>     | <b>0.32</b>       | <b>-10.35</b>      |
| Brazil                                 | 6,075            | 9,475            | 9,514            | 10,711           | 9,602            | 0.32              | -10.35             |
| <b>OTHER AMERICAS</b>                  | <b>6,811</b>     | <b>7,542</b>     | <b>8,035</b>     | <b>12,640</b>    | <b>15,256</b>    | <b>0.50</b>       | <b>20.70</b>       |
| Other countries of the Americas        | 6,811            | 7,542            | 8,035            | 12,640           | 15,256           | 0.50              | 20.70              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>133,006</b>   | <b>147,845</b>   | <b>218,119</b>   | <b>270,541</b>   | <b>300,842</b>   | <b>9.92</b>       | <b>11.20</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>73,089</b>    | <b>79,594</b>    | <b>126,943</b>   | <b>167,435</b>   | <b>188,413</b>   | <b>6.21</b>       | <b>12.53</b>       |
| China                                  | 15,294           | 19,801           | 24,113           | 37,796           | 45,324           | 1.49              | 19.92              |
| Japan                                  | 41,398           | 36,437           | 40,852           | 37,218           | 29,474           | 0.97              | -20.81             |
| Korea, Republic of                     | 16,397           | 23,356           | 61,978           | 92,421           | 113,615          | 3.75              | 22.93              |
| <b>AUSTRALASIA</b>                     | <b>21,407</b>    | <b>24,939</b>    | <b>27,098</b>    | <b>32,248</b>    | <b>35,440</b>    | <b>1.17</b>       | <b>9.90</b>        |
| Australia                              | 18,216           | 21,229           | 23,441           | 27,322           | 29,766           | 0.98              | 8.95               |
| New Zealand                            | 3,191            | 3,710            | 3,657            | 4,926            | 5,674            | 0.19              | 15.18              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>38,510</b>    | <b>43,312</b>    | <b>64,078</b>    | <b>70,858</b>    | <b>76,989</b>    | <b>2.54</b>       | <b>8.65</b>        |
| Other countries of Asia                | 37,361           | 41,433           | 63,596           | 70,585           | 76,540           | 2.52              | 8.44               |
| Other countries of Oceania             | 1,149            | 1,879            | 482              | 273              | 449              | 0.01              | 64.47              |
| <b>EUROPE</b>                          | <b>1,941,764</b> | <b>2,016,699</b> | <b>2,091,226</b> | <b>2,316,514</b> | <b>2,600,493</b> | <b>85.76</b>      | <b>12.26</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>326,586</b>   | <b>340,416</b>   | <b>367,906</b>   | <b>396,353</b>   | <b>459,158</b>   | <b>15.14</b>      | <b>15.85</b>       |
| Bulgaria                               | 20,937           | 23,618           | 28,367           | 30,064           | 34,722           | 1.15              | 15.49              |
| Czech Republic                         | 63,077           | 65,464           | 70,325           | 78,461           | 91,596           | 3.02              | 16.74              |
| Estonia                                | 2,593            | 2,612            | 2,761            | 3,454            | 3,790            | 0.12              | 9.73               |
| Hungary                                | 62,856           | 63,953           | 74,291           | 84,543           | 101,180          | 3.34              | 19.68              |
| Latvia                                 | 3,385            | 3,563            | 3,782            | 4,454            | 6,029            | 0.20              | 35.36              |
| Lithuania                              | 3,356            | 4,792            | 3,384            | 4,938            | 5,443            | 0.18              | 10.23              |
| Poland                                 | 43,583           | 46,478           | 55,675           | 63,009           | 73,462           | 2.42              | 16.59              |
| Romania                                | 22,298           | 22,380           | 25,730           | 31,026           | 36,280           | 1.20              | 16.93              |
| Russian Federation                     | 52,476           | 57,576           | 56,156           | 44,449           | 43,609           | 1.44              | -1.89              |
| Slovakia                               | 21,258           | 21,936           | 25,297           | 29,116           | 36,019           | 1.19              | 23.71              |
| Ukraine                                | 30,767           | 28,044           | 22,138           | 22,839           | 27,028           | 0.89              | 18.34              |
| <b>NORTHERN EUROPE</b>                 | <b>132,008</b>   | <b>142,308</b>   | <b>138,625</b>   | <b>167,055</b>   | <b>192,804</b>   | <b>6.36</b>       | <b>15.41</b>       |
| Denmark                                | 16,120           | 16,025           | 14,708           | 14,898           | 17,502           | 0.58              | 17.48              |
| Finland                                | 14,412           | 15,824           | 14,277           | 15,668           | 17,332           | 0.57              | 10.62              |
| Iceland                                | 1,817            | 1,603            | 1,799            | 2,209            | 2,497            | 0.08              | 13.04              |
| Ireland                                | 6,667            | 7,403            | 8,073            | 11,209           | 13,794           | 0.45              | 23.06              |
| Norway                                 | 7,314            | 8,729            | 7,366            | 9,568            | 10,240           | 0.34              | 7.02               |
| Sweden                                 | 16,614           | 18,057           | 16,857           | 19,566           | 22,019           | 0.73              | 12.54              |
| United Kingdom                         | 69,064           | 74,667           | 75,545           | 93,937           | 109,420          | 3.61              | 16.48              |
| <b>SOUTHERN EUROPE</b>                 | <b>705,766</b>   | <b>717,469</b>   | <b>749,869</b>   | <b>827,984</b>   | <b>919,497</b>   | <b>30.32</b>      | <b>11.05</b>       |
| Bosnia and Herzegovina                 | 30,372           | 31,948           | 33,565           | 37,799           | 43,197           | 1.42              | 14.28              |
| Croatia                                | 113,647          | 118,772          | 120,260          | 136,488          | 152,981          | 5.05              | 12.08              |
| Greece                                 | 7,580            | 8,187            | 8,838            | 7,570            | 10,564           | 0.35              | 39.55              |
| Italy                                  | 414,041          | 414,192          | 443,239          | 484,394          | 523,779          | 17.27             | 8.13               |
| Malta                                  | 2,637            | 3,938            | 3,277            | 4,836            | 4,947            | 0.16              | 2.30               |
| Montenegro                             | 7,126            | 7,985            | 8,177            | 9,513            | 9,879            | 0.33              | 3.85               |
| Portugal                               | 6,586            | 6,629            | 6,585            | 8,279            | 8,680            | 0.29              | 4.84               |

## SLOVENIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Serbia                                    | 78,207         | 80,622         | 81,595         | 86,911         | 102,850        | 3.39              | 18.34              |
| Spain                                     | 32,563         | 30,575         | 31,072         | 37,535         | 45,222         | 1.49              | 20.48              |
| The Former Yugoslav Republic of Macedonia | 13,007         | 14,621         | 13,261         | 14,659         | 17,398         | 0.57              | 18.68              |
| <b>WESTERN EUROPE</b>                     | <b>707,735</b> | <b>731,504</b> | <b>760,230</b> | <b>834,332</b> | <b>918,091</b> | <b>30.28</b>      | <b>10.04</b>       |
| Austria                                   | 240,113        | 242,892        | 265,803        | 282,674        | 311,183        | 10.26             | 10.09              |
| Belgium                                   | 48,817         | 54,213         | 50,752         | 55,924         | 63,724         | 2.10              | 13.95              |
| France                                    | 67,619         | 72,027         | 75,112         | 83,454         | 91,202         | 3.01              | 9.28               |
| Germany                                   | 238,352        | 242,951        | 250,673        | 282,250        | 307,410        | 10.14             | 8.91               |
| Luxembourg                                | 1,713          | 1,440          | 1,785          | 1,807          | 2,051          | 0.07              | 13.50              |
| Netherlands                               | 78,049         | 82,698         | 78,147         | 84,923         | 95,490         | 3.15              | 12.44              |
| Switzerland                               | 33,072         | 35,283         | 37,958         | 43,300         | 47,031         | 1.55              | 8.62               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>54,427</b>  | <b>63,116</b>  | <b>56,558</b>  | <b>71,704</b>  | <b>90,583</b>  | <b>2.99</b>       | <b>26.33</b>       |
| Cyprus                                    | 1,069          | 1,301          | 1,083          | 846            | 1,108          | 0.04              | 30.97              |
| Israel                                    | 39,595         | 46,862         | 41,080         | 54,702         | 67,055         | 2.21              | 22.58              |
| Turkey                                    | 13,763         | 14,953         | 14,395         | 16,156         | 22,420         | 0.74              | 38.77              |
| <b>OTHER EUROPE</b>                       | <b>15,242</b>  | <b>21,886</b>  | <b>18,038</b>  | <b>19,086</b>  | <b>20,360</b>  | <b>0.67</b>       | <b>6.68</b>        |
| Other countries of Europe                 | 15,242         | 21,886         | 18,038         | 19,086         | 20,360         | 0.67              | 6.68               |

## SLOVENIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>4,150,042</b> | <b>4,202,067</b> | <b>4,294,013</b> | <b>4,540,345</b> | <b>4,984,687</b> | <b>100.00</b>     | <b>9.79</b>        |
| <b>AFRICA</b>                          | <b>13,143</b>    | <b>12,899</b>    | <b>13,849</b>    | <b>14,148</b>    | <b>17,795</b>    | <b>0.36</b>       | <b>25.78</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>5,124</b>     | <b>4,233</b>     | <b>3,015</b>     | <b>3,353</b>     | <b>3,829</b>     | <b>0.08</b>       | <b>14.20</b>       |
| South Africa                           | 5,124            | 4,233            | 3,015            | 3,353            | 3,829            | 0.08              | 14.20              |
| <b>OTHER AFRICA</b>                    | <b>8,019</b>     | <b>8,666</b>     | <b>10,834</b>    | <b>10,795</b>    | <b>13,966</b>    | <b>0.28</b>       | <b>29.37</b>       |
| Other countries of Africa              | 8,019            | 8,666            | 10,834           | 10,795           | 13,966           | 0.28              | 29.37              |
| <b>AMERICAS</b>                        | <b>143,875</b>   | <b>153,327</b>   | <b>163,031</b>   | <b>183,749</b>   | <b>193,629</b>   | <b>3.88</b>       | <b>5.38</b>        |
| <b>NORTH AMERICA</b>                   | <b>121,353</b>   | <b>124,616</b>   | <b>135,016</b>   | <b>148,827</b>   | <b>159,306</b>   | <b>3.20</b>       | <b>7.04</b>        |
| Canada                                 | 19,196           | 19,120           | 19,580           | 21,645           | 22,421           | 0.45              | 3.59               |
| United States of America               | 102,127          | 105,429          | 115,422          | 127,143          | 136,877          | 2.75              | 7.66               |
| Other countries of North America       | 30               | 67               | 14               | 39               | 8                | 0.00              | -79.49             |
| <b>SOUTH AMERICA</b>                   | <b>10,763</b>    | <b>16,026</b>    | <b>14,899</b>    | <b>15,316</b>    | <b>13,748</b>    | <b>0.28</b>       | <b>-10.24</b>      |
| Brazil                                 | 10,763           | 16,026           | 14,899           | 15,316           | 13,748           | 0.28              | -10.24             |
| <b>OTHER AMERICAS</b>                  | <b>11,759</b>    | <b>12,685</b>    | <b>13,116</b>    | <b>19,606</b>    | <b>20,575</b>    | <b>0.41</b>       | <b>4.94</b>        |
| Other countries of the Americas        | 11,759           | 12,685           | 13,116           | 19,606           | 20,575           | 0.41              | 4.94               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>188,119</b>   | <b>204,328</b>   | <b>293,017</b>   | <b>353,628</b>   | <b>381,751</b>   | <b>7.66</b>       | <b>7.95</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>95,921</b>    | <b>100,987</b>   | <b>149,765</b>   | <b>192,722</b>   | <b>213,378</b>   | <b>4.28</b>       | <b>10.72</b>       |
| China                                  | 20,377           | 25,881           | 30,652           | 47,770           | 56,630           | 1.14              | 18.55              |
| Japan                                  | 56,741           | 49,880           | 56,522           | 51,510           | 41,647           | 0.84              | -19.15             |
| Korea, Republic of                     | 18,803           | 25,226           | 62,591           | 93,442           | 115,101          | 2.31              | 23.18              |
| <b>AUSTRALASIA</b>                     | <b>30,266</b>    | <b>32,242</b>    | <b>31,964</b>    | <b>38,462</b>    | <b>37,799</b>    | <b>0.76</b>       | <b>-1.72</b>       |
| Australia                              | 26,759           | 28,058           | 27,720           | 32,551           | 31,538           | 0.63              | -3.11              |
| New Zealand                            | 3,507            | 4,184            | 4,244            | 5,911            | 6,261            | 0.13              | 5.92               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>61,932</b>    | <b>71,099</b>    | <b>111,288</b>   | <b>122,444</b>   | <b>130,574</b>   | <b>2.62</b>       | <b>6.64</b>        |
| Other countries of Asia                | 60,264           | 68,216           | 110,452          | 122,159          | 130,134          | 2.61              | 6.53               |
| Other countries of Oceania             | 1,668            | 2,883            | 836              | 285              | 440              | 0.01              | 54.39              |
| <b>EUROPE</b>                          | <b>3,804,905</b> | <b>3,831,513</b> | <b>3,824,116</b> | <b>3,988,820</b> | <b>4,391,512</b> | <b>88.10</b>      | <b>10.10</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>743,398</b>   | <b>732,436</b>   | <b>730,901</b>   | <b>687,044</b>   | <b>757,824</b>   | <b>15.20</b>      | <b>10.30</b>       |
| Bulgaria                               | 26,532           | 29,108           | 32,604           | 34,886           | 39,117           | 0.78              | 12.13              |
| Czech Republic                         | 73,604           | 80,780           | 83,780           | 92,962           | 103,984          | 2.09              | 11.86              |
| Estonia                                | 4,690            | 3,967            | 4,207            | 6,985            | 5,688            | 0.11              | -18.57             |
| Hungary                                | 105,551          | 102,561          | 117,696          | 129,993          | 163,467          | 3.28              | 25.75              |
| Latvia                                 | 5,299            | 5,374            | 6,078            | 5,382            | 8,664            | 0.17              | 60.98              |
| Lithuania                              | 4,970            | 9,380            | 4,782            | 8,147            | 7,196            | 0.14              | -11.67             |
| Poland                                 | 60,238           | 50,001           | 60,055           | 69,906           | 79,998           | 1.60              | 14.44              |
| Romania                                | 36,902           | 35,212           | 40,263           | 47,611           | 57,550           | 1.15              | 20.88              |
| Russian Federation                     | 327,339          | 315,252          | 284,552          | 193,393          | 178,052          | 3.57              | -7.93              |
| Slovakia                               | 33,925           | 35,639           | 40,750           | 44,378           | 53,824           | 1.08              | 21.29              |
| Ukraine                                | 64,348           | 65,162           | 56,134           | 53,401           | 60,284           | 1.21              | 12.89              |
| <b>NORTHERN EUROPE</b>                 | <b>277,083</b>   | <b>292,789</b>   | <b>272,311</b>   | <b>302,451</b>   | <b>336,904</b>   | <b>6.76</b>       | <b>11.39</b>       |
| Denmark                                | 20,694           | 19,370           | 19,220           | 18,797           | 21,644           | 0.43              | 15.15              |
| Finland                                | 29,691           | 32,382           | 27,764           | 29,966           | 32,451           | 0.65              | 8.29               |
| Iceland                                | 4,511            | 4,408            | 4,782            | 6,018            | 6,813            | 0.14              | 13.21              |
| Ireland                                | 12,474           | 11,385           | 13,419           | 16,721           | 18,106           | 0.36              | 8.28               |
| Norway                                 | 13,423           | 17,981           | 13,504           | 19,141           | 20,912           | 0.42              | 9.25               |
| Sweden                                 | 32,974           | 34,504           | 29,581           | 32,461           | 34,056           | 0.68              | 4.91               |
| United Kingdom                         | 163,316          | 172,759          | 164,041          | 179,347          | 202,922          | 4.07              | 13.14              |
| <b>SOUTHERN EUROPE</b>                 | <b>1,339,865</b> | <b>1,326,645</b> | <b>1,342,357</b> | <b>1,457,342</b> | <b>1,597,532</b> | <b>32.05</b>      | <b>9.62</b>        |
| Bosnia and Herzegovina                 | 55,459           | 58,010           | 59,323           | 62,447           | 70,700           | 1.42              | 13.22              |
| Croatia                                | 220,376          | 219,725          | 214,373          | 244,959          | 268,780          | 5.39              | 9.72               |
| Greece                                 | 11,814           | 14,682           | 14,263           | 12,985           | 18,128           | 0.36              | 39.61              |
| Italy                                  | 777,204          | 752,881          | 786,877          | 844,210          | 901,699          | 18.09             | 6.81               |
| Malta                                  | 11,774           | 16,794           | 12,513           | 18,428           | 19,368           | 0.39              | 5.10               |
| Montenegro                             | 14,705           | 16,343           | 15,014           | 17,614           | 19,090           | 0.38              | 8.38               |
| Portugal                               | 10,264           | 8,709            | 9,632            | 11,076           | 12,432           | 0.25              | 12.24              |

## SLOVENIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Serbia                                    | 172,199          | 172,722          | 166,962          | 175,493          | 201,630          | 4.04              | 14.89              |
| Spain                                     | 45,061           | 42,889           | 42,223           | 47,442           | 58,079           | 1.17              | 22.42              |
| The Former Yugoslav Republic of Macedonia | 21,009           | 23,890           | 21,177           | 22,688           | 27,626           | 0.55              | 21.76              |
| <b>WESTERN EUROPE</b>                     | <b>1,282,037</b> | <b>1,279,389</b> | <b>1,311,332</b> | <b>1,342,281</b> | <b>1,449,262</b> | <b>29.07</b>      | <b>7.97</b>        |
| Austria                                   | 568,879          | 566,875          | 611,894          | 621,402          | 659,636          | 13.23             | 6.15               |
| Belgium                                   | 102,642          | 107,165          | 92,266           | 87,861           | 98,402           | 1.97              | 12.00              |
| France                                    | 77,458           | 85,964           | 86,628           | 88,648           | 95,973           | 1.93              | 8.26               |
| Germany                                   | 407,787          | 393,520          | 396,227          | 413,936          | 445,190          | 8.93              | 7.55               |
| Luxembourg                                | 3,061            | 2,339            | 2,908            | 2,826            | 3,497            | 0.07              | 23.74              |
| Netherlands                               | 69,393           | 67,767           | 64,209           | 63,636           | 75,934           | 1.52              | 19.33              |
| Switzerland                               | 52,817           | 55,759           | 57,200           | 63,972           | 70,630           | 1.42              | 10.41              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>119,742</b>   | <b>148,207</b>   | <b>127,277</b>   | <b>159,358</b>   | <b>211,705</b>   | <b>4.25</b>       | <b>32.85</b>       |
| Cyprus                                    | 2,047            | 2,434            | 2,687            | 1,905            | 3,629            | 0.07              | 90.50              |
| Israel                                    | 93,654           | 119,292          | 99,253           | 131,409          | 174,256          | 3.50              | 32.61              |
| Turkey                                    | 24,041           | 26,481           | 25,337           | 26,044           | 33,820           | 0.68              | 29.86              |
| <b>OTHER EUROPE</b>                       | <b>42,780</b>    | <b>52,047</b>    | <b>39,938</b>    | <b>40,344</b>    | <b>38,285</b>    | <b>0.77</b>       | <b>-5.10</b>       |
| Other countries of Europe                 | 42,780           | 52,047           | 39,938           | 40,344           | 38,285           | 0.77              | -5.10              |

## SLOVENIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>5,777,204</b> | <b>5,962,251</b> | <b>6,090,409</b> | <b>6,614,443</b> | <b>7,342,118</b> | <b>100.00</b>     | <b>11.00</b>       |
| <b>AFRICA</b>                          | <b>16,912</b>    | <b>16,092</b>    | <b>16,572</b>    | <b>18,265</b>    | <b>24,683</b>    | <b>0.34</b>       | <b>35.14</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>6,663</b>     | <b>5,296</b>     | <b>3,645</b>     | <b>4,551</b>     | <b>5,319</b>     | <b>0.07</b>       | <b>16.88</b>       |
| South Africa                           | 6,663            | 5,296            | 3,645            | 4,551            | 5,319            | 0.07              | 16.88              |
| <b>OTHER AFRICA</b>                    | <b>10,249</b>    | <b>10,796</b>    | <b>12,927</b>    | <b>13,714</b>    | <b>19,364</b>    | <b>0.26</b>       | <b>41.20</b>       |
| Other countries of Africa              | 10,249           | 10,796           | 12,927           | 13,714           | 19,364           | 0.26              | 41.20              |
| <b>AMERICAS</b>                        | <b>176,654</b>   | <b>193,667</b>   | <b>213,387</b>   | <b>246,139</b>   | <b>270,086</b>   | <b>3.68</b>       | <b>9.73</b>        |
| <b>NORTH AMERICA</b>                   | <b>147,823</b>   | <b>157,266</b>   | <b>174,098</b>   | <b>198,104</b>   | <b>219,315</b>   | <b>2.99</b>       | <b>10.71</b>       |
| Canada                                 | 25,175           | 26,310           | 28,432           | 32,850           | 36,598           | 0.50              | 11.41              |
| United States of America               | 122,580          | 130,877          | 145,625          | 165,198          | 182,700          | 2.49              | 10.59              |
| Other countries of North America       | 68               | 79               | 41               | 56               | 17               | 0.00              | -69.64             |
| <b>SOUTH AMERICA</b>                   | <b>12,728</b>    | <b>18,821</b>    | <b>19,326</b>    | <b>20,927</b>    | <b>19,327</b>    | <b>0.26</b>       | <b>-7.65</b>       |
| Brazil                                 | 12,728           | 18,821           | 19,326           | 20,927           | 19,327           | 0.26              | -7.65              |
| <b>OTHER AMERICAS</b>                  | <b>16,103</b>    | <b>17,580</b>    | <b>19,963</b>    | <b>27,108</b>    | <b>31,444</b>    | <b>0.43</b>       | <b>16.00</b>       |
| Other countries of the Americas        | 16,103           | 17,580           | 19,963           | 27,108           | 31,444           | 0.43              | 16.00              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>221,794</b>   | <b>241,315</b>   | <b>339,564</b>   | <b>411,274</b>   | <b>462,285</b>   | <b>6.30</b>       | <b>12.40</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>104,552</b>   | <b>110,161</b>   | <b>164,903</b>   | <b>210,281</b>   | <b>236,474</b>   | <b>3.22</b>       | <b>12.46</b>       |
| China                                  | 23,530           | 29,321           | 36,502           | 54,640           | 65,038           | 0.89              | 19.03              |
| Japan                                  | 60,278           | 53,200           | 60,342           | 55,785           | 46,347           | 0.63              | -16.92             |
| Korea, Republic of                     | 20,744           | 27,640           | 68,059           | 99,856           | 125,089          | 1.70              | 25.27              |
| <b>AUSTRALASIA</b>                     | <b>44,093</b>    | <b>48,658</b>    | <b>51,166</b>    | <b>62,060</b>    | <b>69,589</b>    | <b>0.95</b>       | <b>12.13</b>       |
| Australia                              | 37,793           | 41,532           | 43,739           | 51,713           | 57,836           | 0.79              | 11.84              |
| New Zealand                            | 6,300            | 7,126            | 7,427            | 10,347           | 11,753           | 0.16              | 13.59              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>73,149</b>    | <b>82,496</b>    | <b>123,495</b>   | <b>138,933</b>   | <b>156,222</b>   | <b>2.13</b>       | <b>12.44</b>       |
| Other countries of Asia                | 70,597           | 78,684           | 122,240          | 138,436          | 155,415          | 2.12              | 12.26              |
| Other countries of Oceania             | 2,552            | 3,812            | 1,255            | 497              | 807              | 0.01              | 62.37              |
| <b>EUROPE</b>                          | <b>5,361,844</b> | <b>5,511,177</b> | <b>5,520,886</b> | <b>5,938,765</b> | <b>6,585,064</b> | <b>89.69</b>      | <b>10.88</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,004,619</b> | <b>1,028,666</b> | <b>1,055,307</b> | <b>1,053,087</b> | <b>1,187,388</b> | <b>16.17</b>      | <b>12.75</b>       |
| Bulgaria                               | 33,521           | 37,361           | 42,462           | 45,350           | 52,502           | 0.72              | 15.77              |
| Czech Republic                         | 157,175          | 166,532          | 174,105          | 196,316          | 230,356          | 3.14              | 17.34              |
| Estonia                                | 6,451            | 6,549            | 6,815            | 10,089           | 8,952            | 0.12              | -11.27             |
| Hungary                                | 161,233          | 164,059          | 191,052          | 213,551          | 261,348          | 3.56              | 22.38              |
| Latvia                                 | 8,095            | 8,812            | 9,142            | 9,915            | 13,216           | 0.18              | 33.29              |
| Lithuania                              | 7,717            | 15,008           | 7,676            | 12,544           | 11,440           | 0.16              | -8.80              |
| Poland                                 | 108,312          | 105,825          | 122,843          | 140,146          | 162,212          | 2.21              | 15.75              |
| Romania                                | 48,736           | 45,993           | 51,831           | 63,000           | 73,807           | 1.01              | 17.15              |
| Russian Federation                     | 350,319          | 348,098          | 318,592          | 224,986          | 210,305          | 2.86              | -6.53              |
| Slovakia                               | 49,830           | 55,039           | 61,984           | 70,772           | 88,685           | 1.21              | 25.31              |
| Ukraine                                | 73,230           | 75,390           | 68,805           | 66,418           | 74,565           | 1.02              | 12.27              |
| <b>NORTHERN EUROPE</b>                 | <b>394,226</b>   | <b>427,947</b>   | <b>403,561</b>   | <b>473,172</b>   | <b>540,247</b>   | <b>7.36</b>       | <b>14.18</b>       |
| Denmark                                | 46,625           | 48,026           | 44,258           | 45,223           | 55,268           | 0.75              | 22.21              |
| Finland                                | 37,625           | 43,218           | 37,595           | 41,228           | 45,778           | 0.62              | 11.04              |
| Iceland                                | 5,314            | 4,993            | 5,413            | 7,068            | 8,076            | 0.11              | 14.26              |
| Ireland                                | 18,716           | 18,937           | 21,709           | 30,478           | 35,188           | 0.48              | 15.45              |
| Norway                                 | 17,735           | 22,250           | 17,946           | 24,248           | 27,334           | 0.37              | 12.73              |
| Sweden                                 | 42,096           | 45,898           | 40,801           | 45,172           | 49,947           | 0.68              | 10.57              |
| United Kingdom                         | 226,115          | 244,625          | 235,839          | 279,755          | 318,656          | 4.34              | 13.91              |
| <b>SOUTHERN EUROPE</b>                 | <b>1,687,064</b> | <b>1,676,870</b> | <b>1,687,325</b> | <b>1,862,687</b> | <b>2,059,492</b> | <b>28.05</b>      | <b>10.57</b>       |
| Bosnia and Herzegovina                 | 72,080           | 76,621           | 77,670           | 85,349           | 95,360           | 1.30              | 11.73              |
| Croatia                                | 297,647          | 296,966          | 284,087          | 319,585          | 352,042          | 4.79              | 10.16              |
| Greece                                 | 14,717           | 16,857           | 16,290           | 14,993           | 21,652           | 0.29              | 44.41              |
| Italy                                  | 957,027          | 929,327          | 962,835          | 1,053,626        | 1,144,556        | 15.59             | 8.63               |
| Malta                                  | 12,551           | 18,236           | 14,208           | 22,078           | 21,822           | 0.30              | -1.16              |
| Montenegro                             | 17,497           | 18,762           | 17,741           | 20,916           | 22,442           | 0.31              | 7.30               |
| Portugal                               | 14,262           | 14,777           | 15,447           | 16,248           | 18,937           | 0.26              | 16.55              |

## SLOVENIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Serbia                                    | 203,807          | 206,322          | 205,635          | 220,614          | 249,105          | 3.39              | 12.91              |
| Spain                                     | 69,396           | 67,346           | 65,577           | 78,611           | 97,729           | 1.33              | 24.32              |
| The Former Yugoslav Republic of Macedonia | 28,080           | 31,656           | 27,835           | 30,667           | 35,847           | 0.49              | 16.89              |
| <b>WESTERN EUROPE</b>                     | <b>2,074,958</b> | <b>2,126,541</b> | <b>2,154,506</b> | <b>2,281,573</b> | <b>2,466,967</b> | <b>33.60</b>      | <b>8.13</b>        |
| Austria                                   | 695,555          | 699,850          | 754,018          | 774,562          | 834,307          | 11.36             | 7.71               |
| Belgium                                   | 168,219          | 184,816          | 167,896          | 170,796          | 189,700          | 2.58              | 11.07              |
| France                                    | 145,968          | 154,148          | 160,074          | 175,776          | 195,171          | 2.66              | 11.03              |
| Germany                                   | 692,648          | 690,687          | 695,935          | 762,135          | 820,628          | 11.18             | 7.67               |
| Luxembourg                                | 4,087            | 3,280            | 4,046            | 4,038            | 4,866            | 0.07              | 20.51              |
| Netherlands                               | 295,679          | 314,860          | 290,829          | 302,952          | 320,219          | 4.36              | 5.70               |
| Switzerland                               | 72,802           | 78,900           | 81,708           | 91,314           | 102,076          | 1.39              | 11.79              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>152,195</b>   | <b>190,530</b>   | <b>170,893</b>   | <b>218,485</b>   | <b>280,580</b>   | <b>3.82</b>       | <b>28.42</b>       |
| Cyprus                                    | 2,486            | 3,152            | 2,983            | 2,204            | 3,834            | 0.05              | 73.96              |
| Israel                                    | 122,174          | 155,816          | 138,683          | 184,359          | 236,466          | 3.22              | 28.26              |
| Turkey                                    | 27,535           | 31,562           | 29,227           | 31,922           | 40,280           | 0.55              | 26.18              |
| <b>OTHER EUROPE</b>                       | <b>48,782</b>    | <b>60,623</b>    | <b>49,294</b>    | <b>49,761</b>    | <b>50,390</b>    | <b>0.69</b>       | <b>1.26</b>        |
| Other countries of Europe                 | 48,782           | 60,623           | 49,294           | 49,761           | 50,390           | 0.69              | 1.26               |

## SOLOMON ISLANDS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>23,925</b> | <b>24,431</b> | <b>20,070</b> | <b>21,623</b> | <b>23,194</b> | <b>100.00</b>     | <b>7.27</b>        |
| <b>AMERICAS</b>                        | <b>1,445</b>  | <b>1,309</b>  | <b>1,286</b>  | <b>1,566</b>  | <b>1,650</b>  | <b>7.11</b>       | <b>5.36</b>        |
| <b>NORTH AMERICA</b>                   | <b>1,445</b>  | <b>1,309</b>  | <b>1,286</b>  | <b>1,566</b>  | <b>1,650</b>  | <b>7.11</b>       | <b>5.36</b>        |
| Canada                                 | 111           | 148           | 149           | 153           | 166           | 0.72              | 8.50               |
| United States of America               | 1,334         | 1,161         | 1,137         | 1,413         | 1,484         | 6.40              | 5.02               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>21,166</b> | <b>21,776</b> | <b>17,587</b> | <b>18,723</b> | <b>20,052</b> | <b>86.45</b>      | <b>7.10</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>694</b>    | <b>682</b>    | <b>1,025</b>  | <b>1,416</b>  | <b>1,478</b>  | <b>6.37</b>       | <b>4.38</b>        |
| China                                  |               |               | 425           | 742           | 827           | 3.57              | 11.46              |
| Hong Kong (China)                      | 80            | 81            | 95            | 93            | 99            | 0.43              | 6.45               |
| Japan                                  | 614           | 601           | 505           | 581           | 552           | 2.38              | -4.99              |
| <b>AUSTRALASIA</b>                     | <b>12,826</b> | <b>13,086</b> | <b>10,540</b> | <b>10,960</b> | <b>11,083</b> | <b>47.78</b>      | <b>1.12</b>        |
| Australia                              | 11,079        | 11,181        | 9,134         | 9,509         | 9,539         | 41.13             | 0.32               |
| New Zealand                            | 1,747         | 1,905         | 1,406         | 1,451         | 1,544         | 6.66              | 6.41               |
| <b>MELANESIA</b>                       | <b>4,123</b>  | <b>4,623</b>  | <b>3,027</b>  | <b>3,341</b>  | <b>3,809</b>  | <b>16.42</b>      | <b>14.01</b>       |
| Fiji                                   | 1,555         | 1,800         | 1,255         | 1,391         | 1,562         | 6.73              | 12.29              |
| Papua New Guinea                       | 1,973         | 2,019         | 1,243         | 1,341         | 1,379         | 5.95              | 2.83               |
| Vanuatu                                | 595           | 804           | 529           | 609           | 868           | 3.74              | 42.53              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>3,523</b>  | <b>3,385</b>  | <b>2,995</b>  | <b>3,006</b>  | <b>3,682</b>  | <b>15.87</b>      | <b>22.49</b>       |
| Other countries of Asia                | 2,105         | 2,625         | 2,424         | 2,426         | 3,017         | 13.01             | 24.36              |
| Other countries of Oceania             | 1,418         | 760           | 571           | 580           | 665           | 2.87              | 14.66              |
| <b>EUROPE</b>                          | <b>1,061</b>  | <b>1,122</b>  | <b>1,077</b>  | <b>1,231</b>  | <b>1,299</b>  | <b>5.60</b>       | <b>5.52</b>        |
| <b>NORTHERN EUROPE</b>                 | <b>385</b>    | <b>460</b>    | <b>337</b>    | <b>387</b>    | <b>347</b>    | <b>1.50</b>       | <b>-10.34</b>      |
| United Kingdom                         | 385           | 460           | 337           | 387           | 347           | 1.50              | -10.34             |
| <b>SOUTHERN EUROPE</b>                 | <b>93</b>     | <b>83</b>     | <b>75</b>     | <b>61</b>     | <b>95</b>     | <b>0.41</b>       | <b>55.74</b>       |
| Italy                                  | 93            | 83            | 75            | 61            | 95            | 0.41              | 55.74              |
| <b>WESTERN EUROPE</b>                  | <b>262</b>    | <b>292</b>    | <b>237</b>    | <b>341</b>    | <b>358</b>    | <b>1.54</b>       | <b>4.99</b>        |
| France                                 | 88            | 93            | 86            | 177           | 117           | 0.50              | -33.90             |
| Germany                                | 117           | 136           | 102           | 109           | 161           | 0.69              | 47.71              |
| Netherlands                            | 57            | 63            | 49            | 55            | 80            | 0.34              | 45.45              |
| <b>OTHER EUROPE</b>                    | <b>321</b>    | <b>287</b>    | <b>428</b>    | <b>442</b>    | <b>499</b>    | <b>2.15</b>       | <b>12.90</b>       |
| Other countries of Europe              | 321           | 287           | 428           | 442           | 499           | 2.15              | 12.90              |
| <b>NOT SPECIFIED</b>                   | <b>253</b>    | <b>224</b>    | <b>120</b>    | <b>103</b>    | <b>193</b>    | <b>0.83</b>       | <b>87.38</b>       |
| Other countries of the World           | 253           | 224           | 120           | 103           | 193           | 0.83              | 87.38              |

## SOUTH AFRICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012                 | 2013             | 2014             | 2015             | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------------|------------------|------------------|------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>9,188,368</b> | <b>9,536,568</b> | <b>9,549,236</b> | <b>8,903,773</b> | <b>10,044,163</b> | <b>100.00</b>     | <b>12.81</b>       |
| <b>AFRICA</b>                     | <b>6,648,201</b>     | <b>6,846,702</b> | <b>7,271,947</b> | <b>6,738,202</b> | <b>7,492,013</b>  | <b>74.59</b>      | <b>11.19</b>       |
| <b>EAST AFRICA</b>                | <b>3,389,016</b>     | <b>3,539,373</b> | <b>3,877,400</b> | <b>3,508,385</b> | <b>3,750,006</b>  | <b>37.34</b>      | <b>6.89</b>        |
| Burundi                           | 1,472                | 1,772            | 1,118            | 1,021            | 983               | 0.01              | -3.72              |
| Comoros                           | 276                  | 369              | 179              | 184              | 219               | 0.00              | 19.02              |
| Djibouti                          | 92                   | 91               | 89               | 120              | 104               | 0.00              | -13.33             |
| Eritrea                           | 904                  | 720              | 637              | 619              | 646               | 0.01              | 4.36               |
| Ethiopia                          | 7,862                | 9,049            | 7,070            | 7,210            | 8,417             | 0.08              | 16.74              |
| Kenya                             | 32,992               | 35,582           | 29,586           | 27,077           | 29,319            | 0.29              | 8.28               |
| Madagascar                        | 4,813                | 6,424            | 2,741            | 2,643            | 2,420             | 0.02              | -8.44              |
| Malawi                            | 142,063              | 170,345          | 166,964          | 135,260          | 154,017           | 1.53              | 13.87              |
| Mauritius                         | 18,233               | 19,341           | 16,772           | 17,020           | 19,237            | 0.19              | 13.03              |
| Mozambique                        | 1,104,404            | 1,116,735        | 1,283,016        | 1,200,335        | 1,268,258         | 12.63             | 5.66               |
| Reunion                           |                      | 1                | 28               | 41               | 71                | 0.00              | 73.17              |
| Rwanda                            | 3,429                | 3,647            | 1,538            | 933              | 956               | 0.01              | 2.47               |
| Seychelles                        | 3,292                | 4,849            | 5,294            | 6,253            | 9,710             | 0.10              | 55.29              |
| Somalia                           | 206                  | 115              | 173              | 241              | 329               | 0.00              | 36.51              |
| Tanzania, United Republic of      | 35,928               | 38,099           | 28,221           | 35,817           | 38,032            | 0.38              | 6.18               |
| Uganda                            | 15,522               | 17,161           | 13,286           | 11,561           | 13,640            | 0.14              | 17.98              |
| Zambia                            | 169,555              | 179,914          | 176,972          | 161,259          | 174,767           | 1.74              | 8.38               |
| Zimbabwe                          | 1,847,973            | 1,935,159        | 2,143,716        | 1,900,791        | 2,028,881         | 20.20             | 6.74               |
| <b>CENTRAL AFRICA</b>             | <b>99,185</b>        | <b>111,120</b>   | <b>101,511</b>   | <b>94,752</b>    | <b>92,573</b>     | <b>0.92</b>       | <b>-2.30</b>       |
| Angola                            | 47,714               | 57,041           | 53,592           | 48,416           | 43,608            | 0.43              | -9.93              |
| Cameroon                          | 6,234                | 6,203            | 4,545            | 5,122            | 5,366             | 0.05              | 4.76               |
| Central African Republic          | 191                  | 197              | 119              | 139              | 153               | 0.00              | 10.07              |
| Chad                              | 414                  | 486              | 487              | 402              | 332               | 0.00              | -17.41             |
| Congo                             | 3,868                | 4,551            | 3,944            | 3,722            | 3,591             | 0.04              | -3.52              |
| Congo, Democratic Republic of the | 32,956               | 34,066           | 29,800           | 28,503           | 29,586            | 0.29              | 3.80               |
| Equatorial Guinea                 | 406                  | 497              | 479              | 606              | 507               | 0.01              | -16.34             |
| Gabon                             | 7,168                | 7,864            | 8,402            | 7,730            | 9,340             | 0.09              | 20.83              |
| Sao Tome and Principe             | 234                  | 215              | 143              | 112              | 90                | 0.00              | -19.64             |
| <b>NORTH AFRICA</b>               | <b>6,018</b>         | <b>6,658</b>     | <b>5,129</b>     | <b>6,869</b>     | <b>7,231</b>      | <b>0.07</b>       | <b>5.27</b>        |
| Algeria                           | 1,539                | 2,082            | 1,160            | 1,286            | 1,491             | 0.01              | 15.94              |
| Morocco                           | 1,611                | 1,601            | 1,439            | 1,575            | 1,693             | 0.02              | 7.49               |
| South Sudan                       |                      |                  |                  | 1,088            | 740               | 0.01              | -31.99             |
| Sudan                             | 1,665                | 1,511            | 1,399            | 1,725            | 2,182             | 0.02              | 26.49              |
| Tunisia                           | 1,182                | 1,440            | 1,105            | 1,164            | 1,107             | 0.01              | -4.90              |
| Western Sahara                    | 21                   | 24               | 26               | 31               | 18                | 0.00              | -41.94             |
| <b>SOUTHERN AFRICA</b>            | <b>3,039,950</b>     | <b>3,056,893</b> | <b>3,187,175</b> | <b>3,038,947</b> | <b>3,545,168</b>  | <b>35.30</b>      | <b>16.66</b>       |
| Botswana                          | 452,159              | 537,131          | 555,590          | 593,514          | 679,828           | 6.77              | 14.54              |
| Lesotho                           | 1,618,222            | 1,461,267        | 1,501,642        | 1,394,913        | 1,757,058         | 17.49             | 25.96              |
| Namibia                           | 200,841              | 222,028          | 211,453          | 212,514          | 214,664           | 2.14              | 1.01               |
| Swaziland                         | 768,728              | 836,467          | 918,490          | 838,006          | 893,618           | 8.90              | 6.64               |
| <b>WEST AFRICA</b>                | <b>114,027</b>       | <b>131,758</b>   | <b>99,792</b>    | <b>89,249</b>    | <b>97,035</b>     | <b>0.97</b>       | <b>8.72</b>        |
| Benin                             | 1,553                | 1,930            | 1,887            | 2,047            | 2,073             | 0.02              | 1.27               |
| Burkina Faso                      | 816                  | 1,052            | 855              | 816              | 621               | 0.01              | -23.90             |
| Cabo Verde                        | 635                  | 785              | 690              | 640              | 558               | 0.01              | -12.81             |
| Côte d'Ivoire                     | 2,415                | 2,988            | 2,260            | 2,354            | 2,566             | 0.03              | 9.01               |
| Gambia                            | 1,142                | 1,051            | 560              | 563              | 470               | 0.00              | -16.52             |
| Ghana                             | 22,953               | 27,361           | 19,789           | 16,184           | 17,152            | 0.17              | 5.98               |
| Guinea                            | 2,990                | 2,866            | 1,952            | 1,565            | 1,508             | 0.02              | -3.64              |
| Guinea-Bissau                     | 212                  | 193              | 131              | 109              | 127               | 0.00              | 16.51              |
| Liberia                           | 708                  | 716              | 364              | 477              | 709               | 0.01              | 48.64              |
| Mali                              | 1,268                | 1,516            | 1,036            | 1,221            | 1,289             | 0.01              | 5.57               |
| Mauritania                        | 241                  | 445              | 411              | 208              | 190               | 0.00              | -8.65              |



## SOUTH AFRICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Niger                             | 369            | 533            | 302            | 394            | 300            | 0.00              | -23.86             |
| Nigeria                           | 73,282         | 84,552         | 65,973         | 59,002         | 65,599         | 0.65              | 11.18              |
| Saint Helena                      | 52             | 59             | 121            | 189            | 195            | 0.00              | 3.17               |
| Senegal                           | 3,600          | 3,926          | 2,363          | 2,417          | 2,463          | 0.02              | 1.90               |
| Sierra Leone                      | 991            | 995            | 583            | 453            | 754            | 0.01              | 66.45              |
| Togo                              | 800            | 790            | 515            | 610            | 461            | 0.00              | -24.43             |
| <b>OTHER AFRICA</b>               | <b>5</b>       | <b>900</b>     | <b>940</b>     |                |                |                   |                    |
| Other countries of Africa         | 5              | 900            | 940            |                |                |                   |                    |
| <b>AMERICAS</b>                   | <b>513,610</b> | <b>545,492</b> | <b>434,917</b> | <b>403,776</b> | <b>473,738</b> | <b>4.72</b>       | <b>17.33</b>       |
| <b>CARIBBEAN</b>                  | <b>4,169</b>   | <b>4,711</b>   | <b>2,673</b>   | <b>2,579</b>   | <b>3,381</b>   | <b>0.03</b>       | <b>31.10</b>       |
| Antigua and Barbuda               | 51             | 66             | 37             | 37             | 66             | 0.00              | 78.38              |
| Bahamas                           | 153            | 165            | 102            | 156            | 212            | 0.00              | 35.90              |
| Barbados                          | 168            | 126            | 208            | 126            | 212            | 0.00              | 68.25              |
| Bermuda                           | 45             | 63             | 42             | 10             | 9              | 0.00              | -10.00             |
| British Virgin Islands            | 3              | 2              |                | 1              |                |                   |                    |
| Cuba                              | 1,801          | 2,008          | 751            | 785            | 939            | 0.01              | 19.62              |
| Dominica                          |                |                |                | 29             | 26             | 0.00              | -10.34             |
| Dominican Republic                |                |                |                | 79             | 151            | 0.00              | 91.14              |
| Grenada                           | 31             | 35             | 32             | 25             | 30             | 0.00              | 20.00              |
| Haiti                             | 98             | 141            | 91             | 68             | 91             | 0.00              | 33.82              |
| Jamaica                           | 743            | 688            | 550            | 658            | 691            | 0.01              | 5.02               |
| Puerto Rico                       | 3              | 3              | 3              |                | 1              | 0.00              |                    |
| Saint Lucia                       | 36             | 41             | 23             | 16             | 21             | 0.00              | 31.25              |
| Saint Vincent and the Grenadines  | 21             | 33             | 25             | 15             | 19             | 0.00              | 26.67              |
| Sint Maarten (Dutch part)         |                |                |                | 1              |                |                   |                    |
| Trinidad and Tobago               | 839            | 1,182          | 647            | 518            | 866            | 0.01              | 67.18              |
| Turks and Caicos Islands          | 4              | 4              |                | 1              |                |                   |                    |
| Other countries of the Caribbean  | 173            | 154            | 162            | 54             | 47             | 0.00              | -12.96             |
| <b>CENTRAL AMERICA</b>            | <b>1,498</b>   | <b>1,681</b>   | <b>1,053</b>   | <b>1,094</b>   | <b>1,447</b>   | <b>0.01</b>       | <b>32.27</b>       |
| Belize                            | 78             | 61             | 45             | 32             | 73             | 0.00              | 128.13             |
| Costa Rica                        | 372            | 510            | 342            | 307            | 427            | 0.00              | 39.09              |
| El Salvador                       | 146            | 124            | 74             | 96             | 120            | 0.00              | 25.00              |
| Guatemala                         | 278            | 273            | 178            | 229            | 229            | 0.00              |                    |
| Honduras                          | 284            | 270            | 128            | 144            | 143            | 0.00              | -0.69              |
| Nicaragua                         | 80             | 119            | 80             | 49             | 58             | 0.00              | 18.37              |
| Panama                            | 260            | 324            | 206            | 237            | 397            | 0.00              | 67.51              |
| <b>NORTH AMERICA</b>              | <b>396,923</b> | <b>420,042</b> | <b>373,316</b> | <b>356,853</b> | <b>410,052</b> | <b>4.08</b>       | <b>14.91</b>       |
| Canada                            | 66,802         | 68,587         | 60,544         | 56,224         | 61,179         | 0.61              | 8.81               |
| Mexico                            | 3,477          | 4,077          | 3,517          | 3,402          | 3,860          | 0.04              | 13.46              |
| Saint Pierre and Miquelon         |                |                |                | 1              |                |                   |                    |
| United States of America          | 326,644        | 347,378        | 309,255        | 297,226        | 345,013        | 3.43              | 16.08              |
| <b>SOUTH AMERICA</b>              | <b>110,920</b> | <b>118,968</b> | <b>57,830</b>  | <b>43,249</b>  | <b>58,858</b>  | <b>0.59</b>       | <b>36.09</b>       |
| Argentina                         | 17,514         | 19,423         | 9,009          | 5,480          | 9,517          | 0.09              | 73.67              |
| Bolivia, Plurinational State of   | 1,371          | 1,561          | 343            | 331            | 338            | 0.00              | 2.11               |
| Brazil                            | 78,376         | 82,730         | 39,082         | 29,339         | 38,814         | 0.39              | 32.29              |
| Chile                             | 3,507          | 4,036          | 2,799          | 2,277          | 3,460          | 0.03              | 51.95              |
| Colombia                          | 2,627          | 2,833          | 2,066          | 1,617          | 1,804          | 0.02              | 11.56              |
| Ecuador                           | 750            | 810            | 555            | 512            | 557            | 0.01              | 8.79               |
| French Guiana                     | 4              |                |                |                |                |                   |                    |
| Guyana                            | 254            | 211            | 197            | 117            | 192            | 0.00              | 64.10              |
| Paraguay                          | 692            | 760            | 311            | 195            | 285            | 0.00              | 46.15              |
| Peru                              | 2,944          | 3,246          | 1,670          | 1,576          | 1,735          | 0.02              | 10.09              |
| Suriname                          | 69             | 73             | 38             | 59             | 28             | 0.00              | -52.54             |
| Uruguay                           | 1,370          | 1,575          | 875            | 663            | 1,065          | 0.01              | 60.63              |
| Venezuela, Bolivarian Republic of | 1,442          | 1,710          | 885            | 1,083          | 1,063          | 0.01              | -1.85              |

## SOUTH AFRICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>OTHER AMERICAS</b>                  | <b>100</b>       | <b>90</b>        | <b>45</b>        | <b>1</b>         |                  |                   |                    |
| Other countries of the Americas        | 100              | 90               | 45               | 1                |                  |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>401,353</b>   | <b>436,852</b>   | <b>292,984</b>   | <b>270,332</b>   | <b>337,900</b>   | <b>3.36</b>       | <b>24.99</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>197,840</b>   | <b>226,373</b>   | <b>129,479</b>   | <b>124,350</b>   | <b>169,121</b>   | <b>1.68</b>       | <b>36.00</b>       |
| China                                  | 132,327          | 151,053          | 82,905           | 84,691           | 116,946          | 1.16              | 38.09              |
| Hong Kong (China)                      | 7                | 3                | 119              | 187              | 198              | 0.00              | 5.88               |
| Japan                                  | 34,415           | 41,099           | 27,504           | 20,202           | 25,802           | 0.26              | 27.72              |
| Korea, Democratic People's Republic of | 402              | 617              | 192              | 114              | 123              | 0.00              | 7.89               |
| Korea, Republic of                     | 19,817           | 21,756           | 12,846           | 13,561           | 18,840           | 0.19              | 38.93              |
| Macao (China)                          | 6                | 1                | 4                | 173              | 167              | 0.00              | -3.47              |
| Mongolia                               | 180              | 144              | 140              | 61               | 102              | 0.00              | 67.21              |
| Taiwan Province of China               | 10,686           | 11,700           | 5,769            | 5,361            | 6,943            | 0.07              | 29.51              |
| <b>SOUTH-EAST ASIA</b>                 | <b>60,563</b>    | <b>62,131</b>    | <b>31,424</b>    | <b>27,059</b>    | <b>36,869</b>    | <b>0.37</b>       | <b>36.25</b>       |
| Brunei Darussalam                      | 37               | 51               | 12               | 15               | 34               | 0.00              | 126.67             |
| Cambodia                               | 93               | 133              | 68               | 60               | 95               | 0.00              | 58.33              |
| Indonesia                              | 6,113            | 6,254            | 3,102            | 2,040            | 2,839            | 0.03              | 39.17              |
| Lao People's Democratic Republic       | 107              | 48               | 75               | 39               | 47               | 0.00              | 20.51              |
| Malaysia                               | 10,044           | 10,544           | 7,109            | 6,597            | 8,713            | 0.09              | 32.08              |
| Myanmar                                | 459              | 471              | 245              | 224              | 212              | 0.00              | -5.36              |
| Philippines                            | 16,238           | 17,011           | 5,889            | 5,269            | 7,111            | 0.07              | 34.96              |
| Singapore                              | 8,896            | 10,603           | 7,511            | 6,234            | 8,367            | 0.08              | 34.22              |
| Thailand                               | 8,693            | 9,103            | 6,039            | 5,149            | 7,158            | 0.07              | 39.02              |
| Timor-Leste                            | 1                | 42               | 20               | 13               | 27               | 0.00              | 107.69             |
| Viet Nam                               | 9,882            | 7,871            | 1,354            | 1,419            | 2,266            | 0.02              | 59.69              |
| <b>AUSTRALASIA</b>                     | <b>142,524</b>   | <b>147,840</b>   | <b>131,835</b>   | <b>118,639</b>   | <b>131,589</b>   | <b>1.31</b>       | <b>10.92</b>       |
| Australia                              | 120,315          | 124,898          | 111,213          | 99,204           | 109,146          | 1.09              | 10.02              |
| New Zealand                            | 22,209           | 22,942           | 20,622           | 19,435           | 22,443           | 0.22              | 15.48              |
| <b>MELANESIA</b>                       | <b>270</b>       | <b>345</b>       | <b>190</b>       | <b>178</b>       | <b>186</b>       | <b>0.00</b>       | <b>4.49</b>        |
| Fiji                                   | 182              | 171              | 114              | 132              | 155              | 0.00              | 17.42              |
| Norfolk Island                         |                  |                  | 1                |                  |                  |                   |                    |
| Papua New Guinea                       | 62               | 127              | 69               | 41               | 24               | 0.00              | -41.46             |
| Solomon Islands                        | 13               | 12               | 4                | 4                | 3                | 0.00              | -25.00             |
| Vanuatu                                | 13               | 35               | 2                | 1                | 4                | 0.00              | 300.00             |
| <b>MICRONESIA</b>                      | <b>40</b>        | <b>42</b>        | <b>5</b>         | <b>25</b>        | <b>58</b>        | <b>0.00</b>       | <b>132.00</b>      |
| Cocos (Keeling) Islands                | 3                |                  |                  | 1                |                  |                   |                    |
| Kiribati                               | 14               | 16               | 2                | 5                | 1                | 0.00              | -80.00             |
| Marshall Islands                       | 7                | 4                |                  | 4                | 1                | 0.00              | -75.00             |
| Micronesia, Federated States of        | 3                | 6                |                  |                  |                  |                   |                    |
| Nauru                                  | 6                | 7                | 1                |                  | 1                | 0.00              |                    |
| Northern Mariana Islands               | 6                | 7                | 1                | 15               | 54               | 0.00              | 260.00             |
| Palau                                  | 1                | 2                | 1                |                  | 1                | 0.00              |                    |
| <b>POLYNESIA</b>                       | <b>105</b>       | <b>85</b>        | <b>43</b>        | <b>81</b>        | <b>77</b>        | <b>0.00</b>       | <b>-4.94</b>       |
| American Samoa                         |                  |                  |                  | 16               | 2                | 0.00              | -87.50             |
| Cook Islands                           | 1                |                  |                  |                  |                  |                   |                    |
| French Polynesia                       | 3                | 2                | 4                | 12               | 10               | 0.00              | -16.67             |
| Samoa                                  | 53               | 54               | 23               | 32               | 33               | 0.00              | 3.13               |
| Tokelau                                | 3                |                  |                  | 1                |                  |                   |                    |
| Tonga                                  | 27               | 17               | 15               | 20               | 30               | 0.00              | 50.00              |
| Tuvalu                                 | 18               | 12               | 1                |                  | 2                | 0.00              |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>11</b>        | <b>36</b>        | <b>8</b>         |                  |                  |                   |                    |
| Other countries of Asia                | 1                | 32               | 1                |                  |                  |                   |                    |
| Other countries of Oceania             | 10               | 4                | 7                |                  |                  |                   |                    |
| <b>EUROPE</b>                          | <b>1,434,177</b> | <b>1,517,015</b> | <b>1,399,839</b> | <b>1,350,620</b> | <b>1,569,930</b> | <b>15.63</b>      | <b>16.24</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>52,766</b>    | <b>54,848</b>    | <b>47,473</b>    | <b>42,074</b>    | <b>48,647</b>    | <b>0.48</b>       | <b>15.62</b>       |
| Armenia                                | 163              | 186              | 109              | 93               | 80               | 0.00              | -13.98             |

## SOUTH AFRICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Azerbaijan                                | 237            | 304            | 223            | 149            | 160            | 0.00              | 7.38               |
| Belarus                                   | 665            | 650            | 632            | 487            | 448            | 0.00              | -8.01              |
| Bulgaria                                  | 2,838          | 2,963          | 2,006          | 1,958          | 2,249          | 0.02              | 14.86              |
| Czech Republic                            | 6,922          | 6,894          | 6,454          | 6,198          | 7,978          | 0.08              | 28.72              |
| Estonia                                   | 776            | 976            | 947            | 838            | 736            | 0.01              | -12.17             |
| Georgia                                   | 171            | 233            | 177            | 202            | 194            | 0.00              | -3.96              |
| Hungary                                   | 3,253          | 3,321          | 3,299          | 3,164          | 3,825          | 0.04              | 20.89              |
| Kazakhstan                                | 590            | 649            | 613            | 438            | 498            | 0.00              | 13.70              |
| Kyrgyzstan                                |                | 78             | 111            | 97             | 130            | 0.00              | 34.02              |
| Latvia                                    | 704            | 674            | 553            | 426            | 536            | 0.01              | 25.82              |
| Lithuania                                 | 1,057          | 1,082          | 875            | 751            | 966            | 0.01              | 28.63              |
| Moldova, Republic of                      | 205            | 167            | 154            | 127            | 158            | 0.00              | 24.41              |
| Poland                                    | 11,722         | 12,856         | 12,897         | 12,515         | 13,552         | 0.13              | 8.29               |
| Romania                                   | 2,937          | 2,852          | 2,456          | 2,616          | 3,201          | 0.03              | 22.36              |
| Russian Federation                        | 13,350         | 13,546         | 10,410         | 7,244          | 8,307          | 0.08              | 14.67              |
| Slovakia                                  | 2,619          | 2,831          | 2,594          | 2,180          | 2,799          | 0.03              | 28.39              |
| Tajikistan                                | 49             | 39             | 38             | 48             | 53             | 0.00              | 10.42              |
| Turkmenistan                              | 48             | 28             | 32             | 14             | 16             | 0.00              | 14.29              |
| Ukraine                                   | 4,276          | 4,307          | 2,723          | 2,416          | 2,605          | 0.03              | 7.82               |
| Uzbekistan                                | 184            | 212            | 170            | 113            | 156            | 0.00              | 38.05              |
| <b>NORTHERN EUROPE</b>                    | <b>566,984</b> | <b>569,416</b> | <b>522,479</b> | <b>522,374</b> | <b>579,494</b> | <b>5.77</b>       | <b>10.93</b>       |
| Channel Islands                           | 2              |                | 1              |                |                |                   |                    |
| Denmark                                   | 25,149         | 25,968         | 24,883         | 25,320         | 27,554         | 0.27              | 8.82               |
| Finland                                   | 10,203         | 10,605         | 9,538          | 8,484          | 9,371          | 0.09              | 10.45              |
| Iceland                                   | 733            | 807            | 656            | 736            | 921            | 0.01              | 25.14              |
| Ireland                                   | 28,862         | 27,593         | 26,192         | 25,823         | 30,545         | 0.30              | 18.29              |
| Isle of Man                               |                | 3              |                | 8              |                |                   |                    |
| Norway                                    | 23,156         | 24,343         | 19,599         | 17,809         | 19,220         | 0.19              | 7.92               |
| Sweden                                    | 40,856         | 43,498         | 39,696         | 37,623         | 44,043         | 0.44              | 17.06              |
| United Kingdom                            | 438,023        | 436,599        | 401,914        | 406,571        | 447,840        | 4.46              | 10.15              |
| <b>SOUTHERN EUROPE</b>                    | <b>149,220</b> | <b>164,027</b> | <b>140,928</b> | <b>130,396</b> | <b>151,080</b> | <b>1.50</b>       | <b>15.86</b>       |
| Albania                                   | 110            | 156            | 115            | 93             | 100            | 0.00              | 7.53               |
| Andorra                                   | 52             | 73             | 38             | 30             | 49             | 0.00              | 63.33              |
| Bosnia and Herzegovina                    | 254            | 219            | 163            | 145            | 173            | 0.00              | 19.31              |
| Croatia                                   | 1,672          | 1,655          | 1,410          | 1,472          | 2,058          | 0.02              | 39.81              |
| Gibraltar                                 | 1              | 2              |                | 1              | 3              | 0.00              | 200.00             |
| Greece                                    | 6,157          | 6,380          | 5,695          | 5,607          | 6,381          | 0.06              | 13.80              |
| Holy See                                  | 27             |                | 8              | 4              | 14             | 0.00              | 250.00             |
| Italy                                     | 61,318         | 67,259         | 58,605         | 52,377         | 60,774         | 0.61              | 16.03              |
| Malta                                     | 567            | 664            | 648            | 610            | 686            | 0.01              | 12.46              |
| Montenegro                                |                |                |                | 55             | 124            | 0.00              | 125.45             |
| Portugal                                  | 48,213         | 52,580         | 44,058         | 39,885         | 41,216         | 0.41              | 3.34               |
| San Marino                                | 38             | 24             | 24             | 24             | 48             | 0.00              | 100.00             |
| Serbia                                    |                |                |                | 1,210          | 1,771          | 0.02              | 46.36              |
| Serbia and Montenegro                     | 235            | 1,915          | 1,396          |                |                |                   |                    |
| Slovenia                                  | 1,178          | 1,063          | 1,102          | 956            | 1,172          | 0.01              | 22.59              |
| Spain                                     | 29,398         | 32,037         | 27,666         | 27,737         | 36,278         | 0.36              | 30.79              |
| The Former Yugoslav Republic of Macedonia |                |                |                | 190            | 233            | 0.00              | 22.63              |
| <b>WESTERN EUROPE</b>                     | <b>629,451</b> | <b>691,362</b> | <b>655,899</b> | <b>622,676</b> | <b>747,902</b> | <b>7.45</b>       | <b>20.11</b>       |
| Austria                                   | 25,179         | 28,787         | 24,290         | 23,002         | 27,556         | 0.27              | 19.80              |
| Belgium                                   | 44,125         | 46,262         | 43,205         | 42,425         | 48,991         | 0.49              | 15.48              |
| France                                    | 122,244        | 133,787        | 131,502        | 128,432        | 154,226        | 1.54              | 20.08              |
| Germany                                   | 266,333        | 300,739        | 274,571        | 256,646        | 311,832        | 3.10              | 21.50              |
| Liechtenstein                             | 271            | 280            | 254            | 233            | 320            | 0.00              | 37.34              |
| Luxembourg                                | 1,488          | 1,707          | 1,835          | 1,480          | 1,761          | 0.02              | 18.99              |

## SOUTH AFRICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Monaco                           | 68             | 104            | 75             | 76             | 83             | 0.00              | 9.21               |
| Netherlands                      | 117,936        | 120,763        | 131,287        | 121,872        | 147,973        | 1.47              | 21.42              |
| Switzerland                      | 51,807         | 58,933         | 48,880         | 48,510         | 55,160         | 0.55              | 13.71              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>35,756</b>  | <b>37,362</b>  | <b>33,060</b>  | <b>33,100</b>  | <b>42,807</b>  | <b>0.43</b>       | <b>29.33</b>       |
| Cyprus                           | 1,659          | 1,634          | 1,493          | 1,458          | 1,822          | 0.02              | 24.97              |
| Israel                           | 20,640         | 22,116         | 19,388         | 19,244         | 24,811         | 0.25              | 28.93              |
| Turkey                           | 13,457         | 13,612         | 12,179         | 12,398         | 16,174         | 0.16              | 30.46              |
| <b>MIDDLE EAST</b>               | <b>22,869</b>  | <b>25,837</b>  | <b>24,255</b>  | <b>25,242</b>  | <b>33,308</b>  | <b>0.33</b>       | <b>31.95</b>       |
| Bahrain                          | 194            | 203            | 270            | 245            | 325            | 0.00              | 32.65              |
| Egypt                            | 7,308          | 7,908          | 6,514          | 7,210          | 8,688          | 0.09              | 20.50              |
| Iraq                             | 296            | 303            | 251            | 233            | 209            | 0.00              | -10.30             |
| Jordan                           | 1,818          | 2,169          | 1,918          | 2,121          | 2,401          | 0.02              | 13.20              |
| Kuwait                           | 650            | 956            | 817            | 921            | 1,288          | 0.01              | 39.85              |
| Lebanon                          | 3,252          | 3,333          | 2,763          | 2,437          | 2,876          | 0.03              | 18.01              |
| Libya                            | 951            | 1,441          | 1,353          | 702            | 811            | 0.01              | 15.53              |
| Oman                             | 426            | 411            | 528            | 504            | 540            | 0.01              | 7.14               |
| Qatar                            | 303            | 237            | 404            | 482            | 534            | 0.01              | 10.79              |
| Saudi Arabia                     | 5,305          | 6,303          | 6,545          | 6,933          | 11,048         | 0.11              | 59.35              |
| State of Palestine               | 241            | 208            | 200            | 254            | 454            | 0.00              | 78.74              |
| Syrian Arab Republic             | 573            | 602            | 631            | 603            | 673            | 0.01              | 11.61              |
| United Arab Emirates             | 1,180          | 1,296          | 1,614          | 1,979          | 2,603          | 0.03              | 31.53              |
| Yemen                            | 372            | 467            | 447            | 618            | 858            | 0.01              | 38.83              |
| <b>SOUTH ASIA</b>                | <b>142,010</b> | <b>144,545</b> | <b>110,413</b> | <b>102,027</b> | <b>125,669</b> | <b>1.25</b>       | <b>23.17</b>       |
| Afghanistan                      | 184            | 296            | 235            | 215            | 263            | 0.00              | 22.33              |
| Bangladesh                       | 5,480          | 4,896          | 4,495          | 4,549          | 5,747          | 0.06              | 26.34              |
| Bhutan                           | 36             | 45             | 16             | 14             | 38             | 0.00              | 171.43             |
| India                            | 106,774        | 112,100        | 85,639         | 78,385         | 95,377         | 0.95              | 21.68              |
| Iran, Islamic Republic of        | 3,806          | 2,720          | 3,156          | 2,908          | 4,916          | 0.05              | 69.05              |
| Maldives                         | 35             | 46             | 53             | 38             | 68             | 0.00              | 78.95              |
| Nepal                            | 456            | 626            | 457            | 565            | 544            | 0.01              | -3.72              |
| Pakistan                         | 20,799         | 19,474         | 13,822         | 13,248         | 15,690         | 0.16              | 18.43              |
| Sri Lanka                        | 4,440          | 4,342          | 2,540          | 2,105          | 3,026          | 0.03              | 43.75              |
| <b>NOT SPECIFIED</b>             | <b>26,148</b>  | <b>20,125</b>  | <b>14,881</b>  | <b>13,574</b>  | <b>11,605</b>  | <b>0.12</b>       | <b>-14.51</b>      |
| Other countries of the World     | 26,148         | 20,125         | 14,881         | 13,574         | 11,605         | 0.12              | -14.51             |

## SOUTH AFRICA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>13,069,034</b> | <b>14,317,908</b> | <b>14,529,542</b> | <b>13,951,901</b> | <b>15,121,328</b> | <b>100.00</b>     | <b>8.38</b>        |
| <b>AFRICA</b>                     | <b>10,305,075</b>     | <b>11,402,212</b> | <b>12,036,338</b> | <b>11,578,882</b> | <b>12,355,299</b> | <b>81.71</b>      | <b>6.71</b>        |
| <b>EAST AFRICA</b>                | <b>4,725,255</b>      | <b>5,487,975</b>  | <b>5,920,903</b>  | <b>5,429,734</b>  | <b>5,437,872</b>  | <b>35.96</b>      | <b>0.15</b>        |
| Burundi                           | 1,535                 | 1,850             | 1,160             | 1,052             | 1,035             | 0.01              | -1.62              |
| Comoros                           | 286                   | 418               | 186               | 206               | 223               | 0.00              | 8.25               |
| Djibouti                          | 94                    | 91                | 95                | 121               | 104               | 0.00              | -14.05             |
| Eritrea                           | 950                   | 734               | 662               | 641               | 689               | 0.00              | 7.49               |
| Ethiopia                          | 8,459                 | 9,590             | 7,464             | 7,655             | 8,933             | 0.06              | 16.69              |
| Kenya                             | 36,354                | 38,626            | 31,743            | 28,589            | 30,821            | 0.20              | 7.81               |
| Madagascar                        | 4,978                 | 6,695             | 2,908             | 2,819             | 2,510             | 0.02              | -10.96             |
| Malawi                            | 151,553               | 180,519           | 177,912           | 146,638           | 162,950           | 1.08              | 11.12              |
| Mauritius                         | 20,525                | 21,825            | 18,981            | 19,194            | 20,969            | 0.14              | 9.25               |
| Mozambique                        | 1,502,618             | 1,754,003         | 2,051,528         | 1,917,603         | 1,869,274         | 12.36             | -2.52              |
| Reunion                           |                       | 1                 | 28                | 42                | 74                | 0.00              | 76.19              |
| Rwanda                            | 3,604                 | 3,826             | 1,637             | 1,025             | 1,079             | 0.01              | 5.27               |
| Seychelles                        | 3,571                 | 5,132             | 5,450             | 6,457             | 9,958             | 0.07              | 54.22              |
| Somalia                           | 223                   | 121               | 189               | 258               | 334               | 0.00              | 29.46              |
| Tanzania, United Republic of      | 39,645                | 42,016            | 31,468            | 39,907            | 41,417            | 0.27              | 3.78               |
| Uganda                            | 17,625                | 19,163            | 14,771            | 12,714            | 14,790            | 0.10              | 16.33              |
| Zambia                            | 181,206               | 191,703           | 188,419           | 172,613           | 185,272           | 1.23              | 7.33               |
| Zimbabwe                          | 2,752,029             | 3,211,662         | 3,386,302         | 3,072,200         | 3,087,440         | 20.42             | 0.50               |
| <b>CENTRAL AFRICA</b>             | <b>102,181</b>        | <b>114,301</b>    | <b>104,310</b>    | <b>97,257</b>     | <b>94,563</b>     | <b>0.63</b>       | <b>-2.77</b>       |
| Angola                            | 48,608                | 58,065            | 54,454            | 49,210            | 44,273            | 0.29              | -10.03             |
| Cameroon                          | 6,585                 | 6,479             | 4,838             | 5,357             | 5,573             | 0.04              | 4.03               |
| Central African Republic          | 200                   | 202               | 124               | 145               | 156               | 0.00              | 7.59               |
| Chad                              | 432                   | 501               | 497               | 406               | 337               | 0.00              | -17.00             |
| Congo                             | 3,945                 | 4,623             | 4,053             | 3,771             | 3,652             | 0.02              | -3.16              |
| Congo, Democratic Republic of the | 34,348                | 35,571            | 31,028            | 29,705            | 30,458            | 0.20              | 2.53               |
| Equatorial Guinea                 | 441                   | 526               | 496               | 620               | 515               | 0.00              | -16.94             |
| Gabon                             | 7,379                 | 8,115             | 8,663             | 7,919             | 9,496             | 0.06              | 19.91              |
| Sao Tome and Principe             | 243                   | 219               | 157               | 124               | 103               | 0.00              | -16.94             |
| <b>NORTH AFRICA</b>               | <b>6,245</b>          | <b>6,944</b>      | <b>5,364</b>      | <b>7,157</b>      | <b>7,444</b>      | <b>0.05</b>       | <b>4.01</b>        |
| Algeria                           | 1,623                 | 2,143             | 1,195             | 1,368             | 1,514             | 0.01              | 10.67              |
| Morocco                           | 1,686                 | 1,693             | 1,534             | 1,655             | 1,754             | 0.01              | 5.98               |
| South Sudan                       |                       |                   |                   | 1,116             | 768               | 0.01              | -31.18             |
| Sudan                             | 1,709                 | 1,624             | 1,439             | 1,780             | 2,264             | 0.01              | 27.19              |
| Tunisia                           | 1,206                 | 1,456             | 1,170             | 1,204             | 1,126             | 0.01              | -6.48              |
| Western Sahara                    | 21                    | 28                | 26                | 34                | 18                | 0.00              | -47.06             |
| <b>SOUTHERN AFRICA</b>            | <b>5,351,099</b>      | <b>5,653,832</b>  | <b>5,900,276</b>  | <b>5,951,619</b>  | <b>6,714,533</b>  | <b>44.40</b>      | <b>12.82</b>       |
| Botswana                          | 717,813               | 886,947           | 976,792           | 1,100,217         | 1,323,681         | 8.75              | 20.31              |
| Lesotho                           | 3,122,796             | 3,056,859         | 3,081,975         | 3,047,400         | 3,476,441         | 22.99             | 14.08              |
| Namibia                           | 234,205               | 263,290           | 256,334           | 262,293           | 264,034           | 1.75              | 0.66               |
| Swaziland                         | 1,276,285             | 1,446,736         | 1,585,175         | 1,541,709         | 1,650,377         | 10.91             | 7.05               |
| <b>WEST AFRICA</b>                | <b>120,289</b>        | <b>138,219</b>    | <b>104,508</b>    | <b>93,115</b>     | <b>100,887</b>    | <b>0.67</b>       | <b>8.35</b>        |
| Benin                             | 1,628                 | 2,014             | 1,960             | 2,128             | 2,179             | 0.01              | 2.40               |
| Burkina Faso                      | 834                   | 1,111             | 918               | 957               | 667               | 0.00              | -30.30             |
| Cabo Verde                        | 713                   | 876               | 756               | 698               | 622               | 0.00              | -10.89             |
| Côte d'Ivoire                     | 2,498                 | 3,069             | 2,356             | 2,404             | 2,620             | 0.02              | 8.99               |
| Gambia                            | 1,187                 | 1,078             | 579               | 598               | 508               | 0.00              | -15.05             |
| Ghana                             | 24,857                | 29,383            | 21,342            | 17,027            | 17,845            | 0.12              | 4.80               |
| Guinea                            | 3,131                 | 3,046             | 2,116             | 1,735             | 1,671             | 0.01              | -3.69              |
| Guinea-Bissau                     | 230                   | 207               | 157               | 110               | 141               | 0.00              | 28.18              |
| Liberia                           | 737                   | 760               | 384               | 508               | 729               | 0.00              | 43.50              |
| Mali                              | 1,298                 | 1,569             | 1,087             | 1,284             | 1,382             | 0.01              | 7.63               |
| Mauritania                        | 245                   | 456               | 416               | 212               | 193               | 0.00              | -8.96              |

## SOUTH AFRICA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Niger                             | 380            | 547            | 306            | 399            | 308            | 0.00              | -22.81             |
| Nigeria                           | 76,787         | 88,096         | 68,378         | 61,217         | 68,021         | 0.45              | 11.11              |
| Saint Helena                      | 53             | 62             | 122            | 190            | 197            | 0.00              | 3.68               |
| Senegal                           | 3,713          | 4,008          | 2,476          | 2,539          | 2,539          | 0.02              |                    |
| Sierra Leone                      | 1,165          | 1,123          | 630            | 482            | 795            | 0.01              | 64.94              |
| Togo                              | 833            | 814            | 525            | 627            | 470            | 0.00              | -25.04             |
| <b>OTHER AFRICA</b>               | <b>6</b>       | <b>941</b>     | <b>977</b>     |                |                |                   |                    |
| Other countries of Africa         | 6              | 941            | 977            |                |                |                   |                    |
| <b>AMERICAS</b>                   | <b>566,842</b> | <b>602,739</b> | <b>491,776</b> | <b>458,090</b> | <b>530,823</b> | <b>3.51</b>       | <b>15.88</b>       |
| <b>CARIBBEAN</b>                  | <b>4,733</b>   | <b>5,189</b>   | <b>3,122</b>   | <b>2,970</b>   | <b>3,877</b>   | <b>0.03</b>       | <b>30.54</b>       |
| Antigua and Barbuda               | 67             | 83             | 50             | 49             | 98             | 0.00              | 100.00             |
| Bahamas                           | 186            | 176            | 119            | 186            | 232            | 0.00              | 24.73              |
| Barbados                          | 192            | 136            | 221            | 156            | 261            | 0.00              | 67.31              |
| Bermuda                           | 47             | 65             | 45             | 11             | 9              | 0.00              | -18.18             |
| British Virgin Islands            | 3              | 2              |                | 1              |                |                   |                    |
| Cuba                              | 2,001          | 2,160          | 898            | 925            | 1,138          | 0.01              | 23.03              |
| Dominica                          |                |                |                |                | 29             | 0.00              |                    |
| Dominican Republic                |                |                |                |                | 165            | 0.00              |                    |
| Grenada                           | 31             | 36             | 33             | 28             | 34             | 0.00              | 21.43              |
| Haiti                             | 109            | 163            | 100            | 74             | 94             | 0.00              | 27.03              |
| Jamaica                           | 875            | 810            | 665            | 730            | 766            | 0.01              | 4.93               |
| Puerto Rico                       | 3              | 4              | 3              |                | 1              | 0.00              |                    |
| Saint Lucia                       | 41             | 43             | 24             | 18             | 23             | 0.00              | 27.78              |
| Saint Vincent and the Grenadines  | 23             | 38             | 25             | 19             | 19             | 0.00              |                    |
| Trinidad and Tobago               | 932            | 1,287          | 728            | 585            | 960            | 0.01              | 64.10              |
| Turks and Caicos Islands          | 5              | 4              |                | 1              |                |                   |                    |
| Other countries of the Caribbean  | 218            | 182            | 211            | 187            | 48             | 0.00              | -74.33             |
| <b>CENTRAL AMERICA</b>            | <b>1,676</b>   | <b>1,813</b>   | <b>1,166</b>   | <b>1,191</b>   | <b>1,572</b>   | <b>0.01</b>       | <b>31.99</b>       |
| Belize                            | 84             | 67             | 56             | 38             | 79             | 0.00              | 107.89             |
| Costa Rica                        | 489            | 577            | 374            | 346            | 454            | 0.00              | 31.21              |
| El Salvador                       | 151            | 128            | 78             | 98             | 125            | 0.00              | 27.55              |
| Guatemala                         | 292            | 293            | 206            | 245            | 253            | 0.00              | 3.27               |
| Honduras                          | 306            | 284            | 137            | 156            | 152            | 0.00              | -2.56              |
| Nicaragua                         | 83             | 126            | 82             | 58             | 71             | 0.00              | 22.41              |
| Panama                            | 271            | 338            | 233            | 250            | 438            | 0.00              | 75.20              |
| <b>NORTH AMERICA</b>              | <b>440,472</b> | <b>468,674</b> | <b>422,076</b> | <b>403,753</b> | <b>459,251</b> | <b>3.04</b>       | <b>13.75</b>       |
| Canada                            | 73,620         | 76,027         | 67,048         | 62,194         | 67,132         | 0.44              | 7.94               |
| Mexico                            | 3,895          | 4,502          | 3,829          | 3,854          | 4,232          | 0.03              | 9.81               |
| Saint Pierre and Miquelon         |                |                |                | 2              |                |                   |                    |
| United States of America          | 362,957        | 388,145        | 351,199        | 337,703        | 387,887        | 2.57              | 14.86              |
| <b>SOUTH AMERICA</b>              | <b>119,852</b> | <b>126,967</b> | <b>65,361</b>  | <b>50,175</b>  | <b>66,123</b>  | <b>0.44</b>       | <b>31.78</b>       |
| Argentina                         | 18,204         | 20,142         | 9,417          | 5,900          | 10,213         | 0.07              | 73.10              |
| Bolivia, Plurinational State of   | 1,516          | 1,719          | 466            | 390            | 385            | 0.00              | -1.28              |
| Brazil                            | 85,454         | 88,839         | 45,171         | 34,906         | 44,302         | 0.29              | 26.92              |
| Chile                             | 3,733          | 4,279          | 3,042          | 2,474          | 3,879          | 0.03              | 56.79              |
| Colombia                          | 2,729          | 2,949          | 2,200          | 1,686          | 1,891          | 0.01              | 12.16              |
| Ecuador                           | 793            | 890            | 612            | 561            | 588            | 0.00              | 4.81               |
| French Guiana                     | 4              |                |                |                |                |                   |                    |
| Guyana                            | 325            | 255            | 239            | 169            | 241            | 0.00              | 42.60              |
| Paraguay                          | 748            | 804            | 335            | 215            | 327            | 0.00              | 52.09              |
| Peru                              | 3,281          | 3,546          | 1,946          | 1,846          | 1,956          | 0.01              | 5.96               |
| Suriname                          | 71             | 77             | 38             | 60             | 28             | 0.00              | -53.33             |
| Uruguay                           | 1,436          | 1,654          | 939            | 718            | 1,142          | 0.01              | 59.05              |
| Venezuela, Bolivarian Republic of | 1,558          | 1,813          | 956            | 1,250          | 1,171          | 0.01              | -6.32              |

## SOUTH AFRICA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>OTHER AMERICAS</b>                  | <b>109</b>     | <b>96</b>      | <b>51</b>      | <b>1</b>       |                |                   |                    |
| Other countries of the Americas        | 109            | 96             | 51             | 1              |                |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>432,223</b> | <b>469,989</b> | <b>319,978</b> | <b>293,154</b> | <b>363,680</b> | <b>2.41</b>       | <b>24.06</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>211,263</b> | <b>241,613</b> | <b>140,827</b> | <b>133,204</b> | <b>179,442</b> | <b>1.19</b>       | <b>34.71</b>       |
| China                                  | 140,607        | 160,324        | 88,598         | 88,584         | 120,608        | 0.80              | 36.15              |
| Hong Kong (China)                      | 8              | 3              | 120            | 191            | 205            | 0.00              | 7.33               |
| Japan                                  | 37,097         | 43,296         | 30,173         | 22,213         | 29,286         | 0.19              | 31.84              |
| Korea, Democratic People's Republic of | 437            | 670            | 238            | 130            | 146            | 0.00              | 12.31              |
| Korea, Republic of                     | 21,126         | 23,378         | 14,324         | 15,486         | 21,217         | 0.14              | 37.01              |
| Macao (China)                          | 6              | 1              | 4              | 188            | 179            | 0.00              | -4.79              |
| Mongolia                               | 190            | 153            | 141            | 62             | 105            | 0.00              | 69.35              |
| Taiwan Province of China               | 11,792         | 13,788         | 7,229          | 6,350          | 7,696          | 0.05              | 21.20              |
| <b>SOUTH-EAST ASIA</b>                 | <b>65,455</b>  | <b>66,933</b>  | <b>34,810</b>  | <b>30,038</b>  | <b>40,186</b>  | <b>0.27</b>       | <b>33.78</b>       |
| Brunei Darussalam                      | 37             | 52             | 14             | 21             | 41             | 0.00              | 95.24              |
| Cambodia                               | 93             | 137            | 72             | 62             | 98             | 0.00              | 58.06              |
| Indonesia                              | 6,468          | 6,595          | 3,355          | 2,176          | 2,985          | 0.02              | 37.18              |
| Lao People's Democratic Republic       | 128            | 53             | 100            | 47             | 56             | 0.00              | 19.15              |
| Malaysia                               | 10,743         | 11,322         | 7,751          | 7,125          | 9,241          | 0.06              | 29.70              |
| Myanmar                                | 510            | 561            | 294            | 253            | 248            | 0.00              | -1.98              |
| Philippines                            | 19,134         | 19,701         | 7,388          | 6,698          | 8,668          | 0.06              | 29.41              |
| Singapore                              | 9,480          | 11,203         | 8,099          | 6,856          | 9,075          | 0.06              | 32.37              |
| Thailand                               | 8,897          | 9,296          | 6,298          | 5,290          | 7,398          | 0.05              | 39.85              |
| Timor-Leste                            | 1              | 54             | 25             | 17             | 33             | 0.00              | 94.12              |
| Viet Nam                               | 9,964          | 7,959          | 1,414          | 1,493          | 2,343          | 0.02              | 56.93              |
| <b>AUSTRALASIA</b>                     | <b>155,053</b> | <b>160,907</b> | <b>144,084</b> | <b>129,611</b> | <b>143,721</b> | <b>0.95</b>       | <b>10.89</b>       |
| Australia                              | 131,209        | 136,309        | 121,889        | 108,680        | 119,493        | 0.79              | 9.95               |
| New Zealand                            | 23,844         | 24,598         | 22,195         | 20,931         | 24,228         | 0.16              | 15.75              |
| <b>MELANESIA</b>                       | <b>279</b>     | <b>365</b>     | <b>197</b>     | <b>187</b>     | <b>187</b>     | <b>0.00</b>       |                    |
| Fiji                                   | 187            | 177            | 117            | 133            | 156            | 0.00              | 17.29              |
| Norfolk Island                         |                |                | 1              |                |                |                   |                    |
| Papua New Guinea                       | 62             | 133            | 70             | 49             | 24             | 0.00              | -51.02             |
| Solomon Islands                        | 13             | 12             | 6              | 4              | 3              | 0.00              | -25.00             |
| Vanuatu                                | 17             | 43             | 3              | 1              | 4              | 0.00              | 300.00             |
| <b>MICRONESIA</b>                      | <b>50</b>      | <b>46</b>      | <b>7</b>       | <b>25</b>      | <b>63</b>      | <b>0.00</b>       | <b>152.00</b>      |
| Cocos (Keeling) Islands                | 3              |                |                | 1              |                |                   |                    |
| Guam                                   |                |                |                | 1              |                |                   |                    |
| Kiribati                               | 20             | 16             | 3              | 5              | 2              | 0.00              | -60.00             |
| Marshall Islands                       | 7              | 4              |                |                | 1              | 0.00              |                    |
| Micronesia, Federated States of        | 3              | 6              | 1              |                |                |                   |                    |
| Nauru                                  | 6              | 8              | 1              |                | 1              | 0.00              |                    |
| Northern Mariana Islands               | 10             | 10             | 1              | 18             | 58             | 0.00              | 222.22             |
| Palau                                  | 1              | 2              | 1              |                | 1              | 0.00              |                    |
| <b>POLYNESIA</b>                       | <b>110</b>     | <b>87</b>      | <b>45</b>      | <b>84</b>      | <b>81</b>      | <b>0.00</b>       | <b>-3.57</b>       |
| American Samoa                         |                |                |                |                | 3              | 0.00              |                    |
| Cook Islands                           | 1              |                |                |                |                |                   |                    |
| French Polynesia                       | 3              | 2              | 4              | 14             | 12             | 0.00              | -14.29             |
| Samoa                                  | 55             | 55             | 25             | 48             | 34             | 0.00              | -29.17             |
| Tokelau                                | 3              |                |                | 1              |                |                   |                    |
| Tonga                                  | 30             | 18             | 15             | 21             | 30             | 0.00              | 42.86              |
| Tuvalu                                 | 18             | 12             | 1              |                | 2              | 0.00              |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>13</b>      | <b>38</b>      | <b>8</b>       | <b>5</b>       |                |                   |                    |
| Other countries of Asia                | 1              | 34             | 1              |                |                |                   |                    |
| Other countries of Oceania             | 12             | 4              | 7              | 5              |                |                   |                    |

## SOUTH AFRICA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>EUROPE</b>                             | <b>1,552,241</b> | <b>1,629,641</b> | <b>1,516,068</b> | <b>1,466,211</b> | <b>1,685,247</b> | <b>11.14</b>      | <b>14.94</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>57,627</b>    | <b>59,774</b>    | <b>51,599</b>    | <b>45,236</b>    | <b>51,910</b>    | <b>0.34</b>       | <b>14.75</b>       |
| Armenia                                   | 172              | 189              | 112              | 97               | 81               | 0.00              | -16.49             |
| Azerbaijan                                | 241              | 331              | 228              | 152              | 161              | 0.00              | 5.92               |
| Belarus                                   | 687              | 688              | 664              | 506              | 451              | 0.00              | -10.87             |
| Bulgaria                                  | 3,219            | 3,417            | 2,288            | 2,133            | 2,440            | 0.02              | 14.39              |
| Czech Republic                            | 7,388            | 7,274            | 6,880            | 6,569            | 8,501            | 0.06              | 29.41              |
| Estonia                                   | 849              | 1,025            | 982              | 887              | 770              | 0.01              | -13.19             |
| Georgia                                   | 198              | 254              | 187              | 219              | 239              | 0.00              | 9.13               |
| Hungary                                   | 3,479            | 3,575            | 3,633            | 3,546            | 4,141            | 0.03              | 16.78              |
| Kazakhstan                                | 636              | 663              | 634              | 449              | 508              | 0.00              | 13.14              |
| Kyrgyzstan                                | 1                | 79               | 116              | 115              | 148              | 0.00              | 28.70              |
| Latvia                                    | 766              | 709              | 585              | 453              | 559              | 0.00              | 23.40              |
| Lithuania                                 | 1,104            | 1,142            | 910              | 777              | 1,011            | 0.01              | 30.12              |
| Moldova, Republic of                      | 209              | 176              | 160              | 130              | 161              | 0.00              | 23.85              |
| Poland                                    | 12,883           | 14,159           | 14,150           | 13,522           | 14,619           | 0.10              | 8.11               |
| Romania                                   | 3,237            | 3,093            | 2,590            | 2,747            | 3,344            | 0.02              | 21.73              |
| Russian Federation                        | 14,835           | 14,952           | 11,500           | 7,801            | 8,749            | 0.06              | 12.15              |
| Slovakia                                  | 2,819            | 3,045            | 2,791            | 2,357            | 2,970            | 0.02              | 26.01              |
| Tajikistan                                | 49               | 39               | 38               | 48               | 53               | 0.00              | 10.42              |
| Turkmenistan                              | 50               | 28               | 34               | 18               | 16               | 0.00              | -11.11             |
| Ukraine                                   | 4,620            | 4,720            | 2,946            | 2,597            | 2,832            | 0.02              | 9.05               |
| Uzbekistan                                | 185              | 216              | 171              | 113              | 156              | 0.00              | 38.05              |
| <b>NORTHERN EUROPE</b>                    | <b>609,428</b>   | <b>610,638</b>   | <b>565,977</b>   | <b>565,675</b>   | <b>622,812</b>   | <b>4.12</b>       | <b>10.10</b>       |
| Channel Islands                           | 2                |                  | 1                |                  |                  |                   |                    |
| Denmark                                   | 26,897           | 27,509           | 26,359           | 26,799           | 29,146           | 0.19              | 8.76               |
| Finland                                   | 11,105           | 11,517           | 10,955           | 9,362            | 10,046           | 0.07              | 7.31               |
| Iceland                                   | 780              | 944              | 711              | 820              | 1,037            | 0.01              | 26.46              |
| Ireland                                   | 31,358           | 30,393           | 28,830           | 27,945           | 32,632           | 0.22              | 16.77              |
| Isle of Man                               | 1                | 3                |                  | 8                |                  |                   |                    |
| Norway                                    | 24,686           | 25,722           | 20,984           | 19,433           | 20,874           | 0.14              | 7.42               |
| Sweden                                    | 43,118           | 45,482           | 41,536           | 39,343           | 45,858           | 0.30              | 16.56              |
| United Kingdom                            | 471,481          | 469,068          | 436,601          | 441,965          | 483,219          | 3.20              | 9.33               |
| <b>SOUTHERN EUROPE</b>                    | <b>179,267</b>   | <b>189,197</b>   | <b>164,150</b>   | <b>159,123</b>   | <b>175,840</b>   | <b>1.16</b>       | <b>10.51</b>       |
| Albania                                   | 113              | 161              | 123              | 107              | 107              | 0.00              |                    |
| Andorra                                   | 54               | 75               | 46               | 31               | 54               | 0.00              | 74.19              |
| Bosnia and Herzegovina                    | 265              | 227              | 167              | 148              | 179              | 0.00              | 20.95              |
| Croatia                                   | 1,799            | 1,739            | 1,479            | 1,529            | 2,127            | 0.01              | 39.11              |
| Gibraltar                                 | 1                | 2                |                  | 1                | 3                | 0.00              | 200.00             |
| Greece                                    | 6,805            | 7,075            | 6,391            | 6,233            | 7,017            | 0.05              | 12.58              |
| Holy See                                  |                  |                  |                  | 5                | 14               | 0.00              | 180.00             |
| Italy                                     | 69,018           | 74,951           | 66,553           | 59,591           | 68,640           | 0.45              | 15.19              |
| Malta                                     | 630              | 710              | 682              | 649              | 737              | 0.00              | 13.56              |
| Montenegro                                |                  |                  |                  |                  | 157              | 0.00              |                    |
| Portugal                                  | 65,583           | 66,448           | 55,590           | 52,651           | 52,043           | 0.34              | -1.15              |
| San Marino                                | 42               | 26               | 28               | 27               | 56               | 0.00              | 107.41             |
| Serbia and Montenegro                     |                  |                  |                  | 1,370            | 1,842            | 0.01              | 34.45              |
| Slovenia                                  | 1,272            | 2,168            | 1,176            | 995              | 1,205            | 0.01              | 21.11              |
| Spain                                     | 33,685           | 35,615           | 31,915           | 35,586           | 41,416           | 0.27              | 16.38              |
| The Former Yugoslav Republic of Macedonia |                  |                  |                  | 200              | 243              | 0.00              | 21.50              |
| <b>WESTERN EUROPE</b>                     | <b>667,128</b>   | <b>729,259</b>   | <b>695,987</b>   | <b>659,578</b>   | <b>787,127</b>   | <b>5.21</b>       | <b>19.34</b>       |
| Austria                                   | 26,622           | 30,186           | 25,766           | 24,175           | 28,748           | 0.19              | 18.92              |
| Belgium                                   | 47,622           | 49,505           | 46,426           | 45,447           | 52,001           | 0.34              | 14.42              |
| France                                    | 133,526          | 144,868          | 143,835          | 139,733          | 166,860          | 1.10              | 19.41              |
| Germany                                   | 278,539          | 313,787          | 287,980          | 268,692          | 324,089          | 2.14              | 20.62              |



## SOUTH AFRICA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Liechtenstein                    | 290            | 292            | 271            | 239            | 327            | 0.00              | 36.82              |
| Luxembourg                       | 1,544          | 1,779          | 1,913          | 1,574          | 1,865          | 0.01              | 18.49              |
| Monaco                           | 71             | 121            | 87             | 81             | 100            | 0.00              | 23.46              |
| Netherlands                      | 123,888        | 126,801        | 137,578        | 127,777        | 154,426        | 1.02              | 20.86              |
| Switzerland                      | 55,026         | 61,920         | 52,131         | 51,860         | 58,711         | 0.39              | 13.21              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>38,510</b>  | <b>40,773</b>  | <b>36,582</b>  | <b>36,599</b>  | <b>47,558</b>  | <b>0.31</b>       | <b>29.94</b>       |
| Cyprus                           | 1,770          | 1,747          | 1,585          | 1,589          | 1,940          | 0.01              | 22.09              |
| Israel                           | 22,332         | 24,192         | 21,579         | 21,155         | 27,299         | 0.18              | 29.04              |
| Turkey                           | 14,408         | 14,834         | 13,418         | 13,855         | 18,319         | 0.12              | 32.22              |
| <b>OTHER EUROPE</b>              | <b>281</b>     |                | <b>1,773</b>   |                |                |                   |                    |
| Other countries of Europe        | 281            |                | 1,773          |                |                |                   |                    |
| <b>MIDDLE EAST</b>               | <b>23,867</b>  | <b>26,937</b>  | <b>25,316</b>  | <b>26,171</b>  | <b>34,259</b>  | <b>0.23</b>       | <b>30.90</b>       |
| Bahrain                          | 198            | 203            | 279            | 254            | 330            | 0.00              | 29.92              |
| Egypt                            | 7,674          | 8,347          | 6,862          | 7,505          | 9,107          | 0.06              | 21.35              |
| Iraq                             | 305            | 309            | 259            | 238            | 215            | 0.00              | -9.66              |
| Jordan                           | 2,108          | 2,509          | 2,214          | 2,339          | 2,539          | 0.02              | 8.55               |
| Kuwait                           | 675            | 973            | 835            | 943            | 1,323          | 0.01              | 40.30              |
| Lebanon                          | 3,396          | 3,431          | 2,903          | 2,584          | 3,030          | 0.02              | 17.26              |
| Libya                            | 1,024          | 1,555          | 1,486          | 835            | 872            | 0.01              | 4.43               |
| Oman                             | 433            | 418            | 530            | 507            | 554            | 0.00              | 9.27               |
| Qatar                            | 303            | 248            | 421            | 507            | 554            | 0.00              | 9.27               |
| Saudi Arabia                     | 5,327          | 6,329          | 6,573          | 6,953          | 11,085         | 0.07              | 59.43              |
| State of Palestine               | 255            | 210            | 220            | 260            | 463            | 0.00              | 78.08              |
| Syrian Arab Republic             | 578            | 618            | 644            | 629            | 683            | 0.00              | 8.59               |
| United Arab Emirates             | 1,214          | 1,315          | 1,636          | 1,995          | 2,644          | 0.02              | 32.53              |
| Yemen                            | 377            | 472            | 454            | 622            | 860            | 0.01              | 38.26              |
| <b>SOUTH ASIA</b>                | <b>159,023</b> | <b>162,003</b> | <b>123,561</b> | <b>113,537</b> | <b>138,771</b> | <b>0.92</b>       | <b>22.23</b>       |
| Afghanistan                      | 203            | 322            | 279            | 242            | 309            | 0.00              | 27.69              |
| Bangladesh                       | 6,970          | 6,590          | 5,953          | 6,031          | 7,054          | 0.05              | 16.96              |
| Bhutan                           | 39             | 45             | 16             | 15             | 42             | 0.00              | 180.00             |
| India                            | 117,904        | 122,936        | 93,097         | 84,714         | 102,545        | 0.68              | 21.05              |
| Iran, Islamic Republic of        | 3,865          | 2,785          | 3,214          | 2,946          | 4,957          | 0.03              | 68.26              |
| Maldives                         | 41             | 56             | 56             | 48             | 74             | 0.00              | 54.17              |
| Nepal                            | 464            | 635            | 473            | 570            | 555            | 0.00              | -2.63              |
| Pakistan                         | 24,147         | 23,389         | 17,326         | 16,441         | 19,561         | 0.13              | 18.98              |
| Sri Lanka                        | 5,390          | 5,245          | 3,147          | 2,530          | 3,674          | 0.02              | 45.22              |
| <b>NOT SPECIFIED</b>             | <b>29,763</b>  | <b>24,387</b>  | <b>16,505</b>  | <b>15,856</b>  | <b>13,249</b>  | <b>0.09</b>       | <b>-16.44</b>      |
| Other countries of the World     | 29,763         | 24,387         | 16,505         | 15,856         | 13,249         | 0.09              | -16.44             |

## SPAIN

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b> (*)                       | <b>57,464,496</b> | <b>60,675,489</b> | <b>64,938,945</b> | <b>68,174,650</b> | <b>75,315,009</b> | <b>100.00</b>     | <b>10.47</b>       |
| <b>AFRICA</b>                          | <b>491,930</b>    | <b>487,158</b>    | <b>551,584</b>    | <b>725,583</b>    | <b>1,326,200</b>  | <b>1.76</b>       | <b>82.78</b>       |
| <b>OTHER AFRICA</b>                    | <b>491,930</b>    | <b>487,158</b>    | <b>551,584</b>    | <b>725,583</b>    | <b>1,326,200</b>  | <b>1.76</b>       | <b>82.78</b>       |
| All countries of Africa                | 491,930           | 487,158           | 551,584           | 725,583           | 1,326,200         | 1.76              | 82.78              |
| <b>AMERICAS</b>                        | <b>3,123,095</b>  | <b>3,065,057</b>  | <b>3,132,266</b>  | <b>3,638,045</b>  | <b>4,573,872</b>  | <b>6.07</b>       | <b>25.72</b>       |
| <b>NORTH AMERICA</b>                   | <b>1,769,402</b>  | <b>1,701,627</b>  | <b>1,756,544</b>  | <b>2,147,904</b>  | <b>2,762,622</b>  | <b>3.67</b>       | <b>28.62</b>       |
| Canada                                 | 260,898           | 245,218           | 216,375           | 301,819           | 390,765           | 0.52              | 29.47              |
| Mexico                                 | 269,305           | 262,104           | 323,247           | 344,149           | 370,044           | 0.49              | 7.52               |
| United States of America               | 1,239,199         | 1,194,305         | 1,216,922         | 1,501,936         | 2,001,813         | 2.66              | 33.28              |
| <b>SOUTH AMERICA</b>                   | <b>972,023</b>    | <b>962,362</b>    | <b>1,004,434</b>  | <b>1,027,336</b>  | <b>1,104,653</b>  | <b>1.47</b>       | <b>7.53</b>        |
| Argentina                              | 348,102           | 362,985           | 343,849           | 402,828           | 562,680           | 0.75              | 39.68              |
| Brazil                                 | 410,182           | 392,231           | 440,781           | 455,868           | 372,759           | 0.49              | -18.23             |
| Chile                                  | 40,618            | 57,641            | 61,237            | 94,087            | 91,177            | 0.12              | -3.09              |
| Venezuela, Bolivarian Republic of      | 173,121           | 149,505           | 158,567           | 74,553            | 78,037            | 0.10              | 4.67               |
| <b>OTHER AMERICAS</b>                  | <b>381,670</b>    | <b>401,068</b>    | <b>371,288</b>    | <b>462,805</b>    | <b>706,597</b>    | <b>0.94</b>       | <b>52.68</b>       |
| Other countries of the Americas        | 381,670           | 401,068           | 371,288           | 462,805           | 706,597           | 0.94              | 52.68              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,344,930</b>  | <b>1,531,220</b>  | <b>1,849,668</b>  | <b>1,805,016</b>  | <b>2,521,679</b>  | <b>3.35</b>       | <b>39.70</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>357,671</b>    | <b>385,005</b>    | <b>475,054</b>    | <b>607,099</b>    | <b>463,420</b>    | <b>0.62</b>       | <b>-23.67</b>      |
| Japan                                  | 357,671           | 385,005           | 475,054           | 607,099           | 463,420           | 0.62              | -23.67             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>987,259</b>    | <b>1,146,215</b>  | <b>1,374,614</b>  | <b>1,197,917</b>  | <b>2,058,259</b>  | <b>2.73</b>       | <b>71.82</b>       |
| Other countries East Asia/Pacific      | 987,259           | 1,146,215         | 1,374,614         | 1,197,917         | 2,058,259         | 2.73              | 71.82              |
| <b>EUROPE</b>                          | <b>52,242,810</b> | <b>55,273,453</b> | <b>59,035,377</b> | <b>61,666,932</b> | <b>66,437,221</b> | <b>88.21</b>      | <b>7.74</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,202,073</b>  | <b>1,583,609</b>  | <b>1,420,467</b>  | <b>959,981</b>    | <b>1,004,577</b>  | <b>1.33</b>       | <b>4.65</b>        |
| Russian Federation                     | 1,202,073         | 1,583,609         | 1,420,467         | 959,981           | 1,004,577         | 1.33              | 4.65               |
| <b>NORTHERN EUROPE</b>                 | <b>18,981,669</b> | <b>20,478,841</b> | <b>21,335,729</b> | <b>22,153,759</b> | <b>24,612,860</b> | <b>32.68</b>      | <b>11.10</b>       |
| Denmark                                | 929,258           | 984,844           | 1,053,936         | 1,113,291         | 1,163,038         | 1.54              | 4.47               |
| Finland                                | 581,777           | 657,057           | 682,876           | 638,046           | 722,937           | 0.96              | 13.30              |
| Ireland                                | 1,189,278         | 1,270,197         | 1,291,395         | 1,378,952         | 1,808,469         | 2.40              | 31.15              |
| Norway                                 | 1,250,357         | 1,517,706         | 1,532,907         | 1,427,585         | 1,280,017         | 1.70              | -10.34             |
| Sweden                                 | 1,406,949         | 1,715,264         | 1,773,947         | 1,831,851         | 1,963,032         | 2.61              | 7.16               |
| United Kingdom                         | 13,624,050        | 14,333,773        | 15,000,668        | 15,764,034        | 17,675,367        | 23.47             | 12.12              |
| <b>SOUTHERN EUROPE</b>                 | <b>5,452,138</b>  | <b>4,971,353</b>  | <b>5,643,562</b>  | <b>5,888,499</b>  | <b>6,141,019</b>  | <b>8.15</b>       | <b>4.29</b>        |
| Greece                                 | 89,328            | 66,179            | 86,251            | 88,395            | 175,533           | 0.23              | 98.58              |
| Italy                                  | 3,537,932         | 3,225,360         | 3,680,944         | 3,907,288         | 3,969,322         | 5.27              | 1.59               |
| Portugal                               | 1,824,878         | 1,679,814         | 1,876,367         | 1,892,816         | 1,996,164         | 2.65              | 5.46               |
| <b>WESTERN EUROPE</b>                  | <b>24,621,651</b> | <b>26,067,960</b> | <b>28,324,452</b> | <b>29,465,419</b> | <b>30,980,276</b> | <b>41.13</b>      | <b>5.14</b>        |
| Austria                                | 564,068           | 568,403           | 591,458           | 563,659           | 968,432           | 1.29              | 71.81              |
| Belgium                                | 1,701,782         | 1,873,388         | 2,177,818         | 2,271,735         | 2,301,628         | 3.06              | 1.32               |
| France                                 | 8,913,399         | 9,539,035         | 10,598,974        | 11,503,609        | 11,258,540        | 14.95             | -2.13              |
| Germany                                | 9,318,737         | 9,856,687         | 10,420,411        | 10,260,300        | 11,208,656        | 14.88             | 9.24               |
| Luxembourg                             | 120,066           | 126,242           | 139,360           | 142,427           | 184,508           | 0.24              | 29.55              |
| Netherlands                            | 2,559,989         | 2,616,778         | 2,764,634         | 2,943,254         | 3,355,031         | 4.45              | 13.99              |
| Switzerland                            | 1,443,610         | 1,487,427         | 1,631,797         | 1,780,435         | 1,703,481         | 2.26              | -4.32              |
| <b>OTHER EUROPE</b>                    | <b>1,985,279</b>  | <b>2,171,690</b>  | <b>2,311,167</b>  | <b>3,199,274</b>  | <b>3,698,489</b>  | <b>4.91</b>       | <b>15.60</b>       |
| Other countries of Europe              | 1,985,279         | 2,171,690         | 2,311,167         | 3,199,274         | 3,698,489         | 4.91              | 15.60              |
| <b>MIDDLE EAST</b>                     | <b>170,435</b>    | <b>216,878</b>    | <b>250,625</b>    | <b>218,411</b>    | <b>304,414</b>    | <b>0.40</b>       | <b>39.38</b>       |
| All countries of Middle East           | 170,435           | 216,878           | 250,625           | 218,411           | 304,414           | 0.40              | 39.38              |
| <b>SOUTH ASIA</b>                      | <b>91,296</b>     | <b>101,723</b>    | <b>119,425</b>    | <b>120,663</b>    | <b>151,623</b>    | <b>0.20</b>       | <b>25.66</b>       |
| All countries of South Asia            | 91,296            | 101,723           | 119,425           | 120,663           | 151,623           | 0.20              | 25.66              |

## SPAIN

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>39,936,727</b> | <b>41,251,542</b> | <b>43,131,780</b> | <b>45,693,368</b> | <b>50,296,788</b> | <b>100.00</b>     | <b>10.07</b>       |
| <b>AFRICA</b>                          | <b>456,897</b>        | <b>501,349</b>    | <b>527,409</b>    | <b>589,499</b>    | <b>688,470</b>    | <b>1.37</b>       | <b>16.79</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>64,979</b>         | <b>56,705</b>     | <b>53,645</b>     | <b>55,895</b>     | <b>59,701</b>     | <b>0.12</b>       | <b>6.81</b>        |
| South Africa                           | 64,979                | 56,705            | 53,645            | 55,895            | 59,701            | 0.12              | 6.81               |
| <b>OTHER AFRICA</b>                    | <b>391,918</b>        | <b>444,644</b>    | <b>473,764</b>    | <b>533,604</b>    | <b>628,769</b>    | <b>1.25</b>       | <b>17.83</b>       |
| Other countries of Africa              | 391,918               | 444,644           | 473,764           | 533,604           | 628,769           | 1.25              | 17.83              |
| <b>AMERICAS</b>                        | <b>4,195,711</b>      | <b>4,150,260</b>  | <b>4,292,067</b>  | <b>4,714,441</b>  | <b>5,217,360</b>  | <b>10.37</b>      | <b>10.67</b>       |
| <b>NORTH AMERICA</b>                   | <b>2,718,880</b>      | <b>2,614,834</b>  | <b>2,751,673</b>  | <b>3,085,262</b>  | <b>3,250,654</b>  | <b>6.46</b>       | <b>5.36</b>        |
| Canada                                 | 470,431               | 376,993           | 364,851           | 409,976           | 426,314           | 0.85              | 3.99               |
| United States of America               | 1,958,383             | 1,942,857         | 2,069,346         | 2,303,035         | 2,435,146         | 4.84              | 5.74               |
| Other countries of North America       | 290,066               | 294,984           | 317,476           | 372,251           | 389,194           | 0.77              | 4.55               |
| <b>SOUTH AMERICA</b>                   | <b>445,046</b>        | <b>443,889</b>    | <b>464,593</b>    | <b>448,559</b>    | <b>456,022</b>    | <b>0.91</b>       | <b>1.66</b>        |
| Brazil                                 | 445,046               | 443,889           | 464,593           | 448,559           | 456,022           | 0.91              | 1.66               |
| <b>OTHER AMERICAS</b>                  | <b>1,031,785</b>      | <b>1,091,537</b>  | <b>1,075,801</b>  | <b>1,180,620</b>  | <b>1,510,684</b>  | <b>3.00</b>       | <b>27.96</b>       |
| Other countries of the Americas        | 1,031,785             | 1,091,537         | 1,075,801         | 1,180,620         | 1,510,684         | 3.00              | 27.96              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,023,202</b>      | <b>2,313,317</b>  | <b>2,764,351</b>  | <b>3,246,040</b>  | <b>3,621,442</b>  | <b>7.20</b>       | <b>11.56</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>1,163,941</b>      | <b>1,354,258</b>  | <b>1,649,364</b>  | <b>1,908,681</b>  | <b>2,157,503</b>  | <b>4.29</b>       | <b>13.04</b>       |
| China                                  | 343,168               | 441,055           | 574,835           | 777,883           | 957,315           | 1.90              | 23.07              |
| Japan                                  | 626,086               | 683,383           | 649,743           | 592,636           | 578,197           | 1.15              | -2.44              |
| Korea, Republic of                     | 194,687               | 229,820           | 424,786           | 538,162           | 621,991           | 1.24              | 15.58              |
| <b>AUSTRALASIA</b>                     | <b>252,789</b>        | <b>281,822</b>    | <b>278,065</b>    | <b>296,141</b>    | <b>322,049</b>    | <b>0.64</b>       | <b>8.75</b>        |
| Australia                              | 252,789               | 281,822           | 278,065           | 296,141           | 322,049           | 0.64              | 8.75               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>606,472</b>        | <b>677,237</b>    | <b>836,922</b>    | <b>1,041,218</b>  | <b>1,141,890</b>  | <b>2.27</b>       | <b>9.67</b>        |
| Other countries of Asia                | 572,714               | 639,779           | 798,959           | 997,959           | 1,102,168         | 2.19              | 10.44              |
| Other countries of Oceania             | 33,758                | 37,458            | 37,963            | 43,259            | 39,722            | 0.08              | -8.18              |
| <b>EUROPE</b>                          | <b>32,527,822</b>     | <b>33,473,161</b> | <b>34,723,532</b> | <b>36,203,952</b> | <b>39,906,907</b> | <b>79.34</b>      | <b>10.23</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>2,607,080</b>      | <b>2,822,450</b>  | <b>2,754,522</b>  | <b>2,414,003</b>  | <b>2,764,386</b>  | <b>5.50</b>       | <b>14.51</b>       |
| Bulgaria                               | 69,501                | 62,781            | 64,906            | 81,656            | 105,970           | 0.21              | 29.78              |
| Czech Republic                         | 196,883               | 169,153           | 185,814           | 205,240           | 234,094           | 0.47              | 14.06              |
| Estonia                                | 34,821                | 43,191            | 51,051            | 47,418            | 55,776            | 0.11              | 17.63              |
| Hungary                                | 107,748               | 104,206           | 128,066           | 127,610           | 142,005           | 0.28              | 11.28              |
| Latvia                                 | 35,594                | 36,826            | 33,901            | 44,366            | 47,501            | 0.09              | 7.07               |
| Lithuania                              | 51,441                | 57,189            | 59,716            | 71,022            | 88,313            | 0.18              | 24.35              |
| Poland                                 | 484,494               | 494,162           | 557,934           | 667,053           | 785,146           | 1.56              | 17.70              |
| Romania                                | 203,600               | 200,647           | 228,380           | 259,066           | 314,299           | 0.62              | 21.32              |
| Russian Federation                     | 1,273,622             | 1,484,739         | 1,283,778         | 753,830           | 803,503           | 1.60              | 6.59               |
| Slovakia                               | 54,259                | 52,537            | 56,476            | 67,077            | 72,266            | 0.14              | 7.74               |
| Ukraine                                | 95,117                | 117,019           | 104,500           | 89,665            | 115,513           | 0.23              | 28.83              |
| <b>NORTHERN EUROPE</b>                 | <b>10,515,445</b>     | <b>11,061,086</b> | <b>11,465,915</b> | <b>12,088,373</b> | <b>13,561,797</b> | <b>26.96</b>      | <b>12.19</b>       |
| Denmark                                | 466,046               | 475,730           | 500,599           | 512,905           | 605,733           | 1.20              | 18.10              |
| Finland                                | 287,816               | 327,868           | 393,817           | 366,027           | 357,970           | 0.71              | -2.20              |
| Iceland                                | 39,502                | 39,223            | 44,684            | 53,909            | 67,511            | 0.13              | 25.23              |
| Ireland                                | 564,870               | 585,472           | 631,547           | 696,065           | 794,803           | 1.58              | 14.19              |
| Norway                                 | 523,915               | 614,088           | 614,605           | 562,751           | 589,194           | 1.17              | 4.70               |
| Sweden                                 | 823,935               | 919,171           | 911,029           | 903,642           | 1,053,996         | 2.10              | 16.64              |
| United Kingdom                         | 7,809,361             | 8,099,534         | 8,369,634         | 8,993,074         | 10,092,590        | 20.07             | 12.23              |
| <b>SOUTHERN EUROPE</b>                 | <b>3,657,274</b>      | <b>3,356,802</b>  | <b>3,648,077</b>  | <b>3,968,564</b>  | <b>4,370,512</b>  | <b>8.69</b>       | <b>10.13</b>       |
| Greece                                 | 102,738               | 99,551            | 102,260           | 103,311           | 111,152           | 0.22              | 7.59               |
| Italy                                  | 2,420,081             | 2,195,871         | 2,329,343         | 2,588,733         | 2,836,854         | 5.64              | 9.58               |
| Malta                                  | 26,228                | 19,597            | 39,415            | 30,736            | 31,991            | 0.06              | 4.08               |
| Portugal                               | 1,070,205             | 1,009,310         | 1,138,568         | 1,205,309         | 1,347,136         | 2.68              | 11.77              |
| Slovenia                               | 38,022                | 32,473            | 38,491            | 40,475            | 43,379            | 0.09              | 7.17               |
| <b>WESTERN EUROPE</b>                  | <b>15,043,814</b>     | <b>15,454,875</b> | <b>16,128,600</b> | <b>16,939,635</b> | <b>18,352,979</b> | <b>36.49</b>      | <b>8.34</b>        |
| Austria                                | 394,850               | 375,363           | 411,885           | 446,689           | 474,167           | 0.94              | 6.15               |
| Belgium                                | 1,075,231             | 1,121,392         | 1,177,339         | 1,276,536         | 1,346,973         | 2.68              | 5.52               |

## SPAIN

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| France                           | 4,259,794      | 4,546,021      | 4,811,600      | 5,309,416      | 5,646,970      | 11.23             | 6.36               |
| Germany                          | 7,019,583      | 7,035,130      | 7,274,553      | 7,261,343      | 7,933,484      | 15.77             | 9.26               |
| Luxembourg                       | 67,925         | 75,865         | 81,359         | 76,395         | 88,948         | 0.18              | 16.43              |
| Netherlands                      | 1,494,511      | 1,497,341      | 1,524,507      | 1,670,956      | 1,892,615      | 3.76              | 13.27              |
| Switzerland                      | 731,920        | 803,763        | 847,357        | 898,300        | 969,822        | 1.93              | 7.96               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>171,639</b> | <b>192,408</b> | <b>193,917</b> | <b>230,781</b> | <b>231,578</b> | <b>0.46</b>       | <b>0.35</b>        |
| Cyprus                           | 22,813         | 14,893         | 14,272         | 16,812         | 16,026         | 0.03              | -4.68              |
| Turkey                           | 148,826        | 177,515        | 179,645        | 213,969        | 215,552        | 0.43              | 0.74               |
| <b>OTHER EUROPE</b>              | <b>532,570</b> | <b>585,540</b> | <b>532,501</b> | <b>562,596</b> | <b>625,655</b> | <b>1.24</b>       | <b>11.21</b>       |
| Other countries of Europe        | 532,570        | 585,540        | 532,501        | 562,596        | 625,655        | 1.24              | 11.21              |
| <b>NOT SPECIFIED</b>             | <b>733,095</b> | <b>813,455</b> | <b>824,421</b> | <b>939,436</b> | <b>862,609</b> | <b>1.72</b>       | <b>-8.18</b>       |
| Other countries of the World     | 733,095        | 813,455        | 824,421        | 939,436        | 862,609        | 1.72              | -8.18              |

## SPAIN

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  |     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>48,100,648</b> | <b>49,798,882</b> | <b>52,359,129</b> | <b>55,426,613</b> | <b>61,341,841</b> | <b>100.00</b>     | <b>10.67</b>       |
| <b>AFRICA</b>                          |     | <b>491,493</b>    | <b>548,957</b>    | <b>586,768</b>    | <b>659,124</b>    | <b>768,269</b>    | <b>1.25</b>       | <b>16.56</b>       |
| <b>SOUTHERN AFRICA</b>                 |     | <b>69,900</b>     | <b>62,089</b>     | <b>59,684</b>     | <b>62,471</b>     | <b>66,616</b>     | <b>0.11</b>       | <b>6.64</b>        |
| South Africa                           |     | 69,900            | 62,089            | 59,684            | 62,471            | 66,616            | 0.11              | 6.64               |
| <b>OTHER AFRICA</b>                    |     | <b>421,593</b>    | <b>486,868</b>    | <b>527,084</b>    | <b>596,653</b>    | <b>701,653</b>    | <b>1.14</b>       | <b>17.60</b>       |
| Other countries of Africa              |     | 421,593           | 486,868           | 527,084           | 596,653           | 701,653           | 1.14              | 17.60              |
| <b>AMERICAS</b>                        |     | <b>4,387,499</b>  | <b>4,343,597</b>  | <b>4,564,171</b>  | <b>5,031,534</b>  | <b>5,607,289</b>  | <b>9.14</b>       | <b>11.44</b>       |
| <b>NORTH AMERICA</b>                   |     | <b>2,840,456</b>  | <b>2,736,381</b>  | <b>2,930,296</b>  | <b>3,290,708</b>  | <b>3,485,969</b>  | <b>5.68</b>       | <b>5.93</b>        |
| Canada                                 |     | 484,791           | 391,795           | 384,113           | 434,052           | 457,186           | 0.75              | 5.33               |
| United States of America               |     | 2,050,747         | 2,034,487         | 2,208,873         | 2,460,190         | 2,606,934         | 4.25              | 5.96               |
| Other countries of North America       |     | 304,918           | 310,099           | 337,310           | 396,466           | 421,849           | 0.69              | 6.40               |
| <b>SOUTH AMERICA</b>                   |     | <b>454,602</b>    | <b>454,532</b>    | <b>480,563</b>    | <b>466,907</b>    | <b>480,134</b>    | <b>0.78</b>       | <b>2.83</b>        |
| Brazil                                 |     | 454,602           | 454,532           | 480,563           | 466,907           | 480,134           | 0.78              | 2.83               |
| <b>OTHER AMERICAS</b>                  |     | <b>1,092,441</b>  | <b>1,152,684</b>  | <b>1,153,312</b>  | <b>1,273,919</b>  | <b>1,641,186</b>  | <b>2.68</b>       | <b>28.83</b>       |
| Other countries of the Americas        |     | 1,092,441         | 1,152,684         | 1,153,312         | 1,273,919         | 1,641,186         | 2.68              | 28.83              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>2,161,202</b>  | <b>2,432,077</b>  | <b>2,937,037</b>  | <b>3,465,218</b>  | <b>3,898,967</b>  | <b>6.36</b>       | <b>12.52</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>1,241,938</b>  | <b>1,423,192</b>  | <b>1,750,142</b>  | <b>2,033,906</b>  | <b>2,319,595</b>  | <b>3.78</b>       | <b>14.05</b>       |
| China                                  |     | 365,318           | 462,845           | 609,413           | 828,748           | 1,028,990         | 1.68              | 24.16              |
| Japan                                  |     | 669,354           | 719,172           | 690,386           | 631,949           | 622,036           | 1.01              | -1.57              |
| Korea, Republic of                     |     | 207,266           | 241,175           | 450,343           | 573,209           | 668,569           | 1.09              | 16.64              |
| <b>AUSTRALASIA</b>                     |     | <b>269,101</b>    | <b>295,729</b>    | <b>294,758</b>    | <b>315,589</b>    | <b>346,006</b>    | <b>0.56</b>       | <b>9.64</b>        |
| Australia                              |     | 269,101           | 295,729           | 294,758           | 315,589           | 346,006           | 0.56              | 9.64               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>650,163</b>    | <b>713,156</b>    | <b>892,137</b>    | <b>1,115,723</b>  | <b>1,233,366</b>  | <b>2.01</b>       | <b>10.54</b>       |
| Other countries of Asia                |     | 609,682           | 671,380           | 847,007           | 1,063,902         | 1,184,604         | 1.93              | 11.35              |
| Other countries of Oceania             |     | 40,481            | 41,776            | 45,130            | 51,821            | 48,762            | 0.08              | -5.90              |
| <b>EUROPE</b>                          |     | <b>40,284,522</b> | <b>41,623,064</b> | <b>43,402,008</b> | <b>45,275,970</b> | <b>50,146,121</b> | <b>81.75</b>      | <b>10.76</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>2,917,027</b>  | <b>3,475,163</b>  | <b>3,121,819</b>  | <b>2,742,395</b>  | <b>3,166,677</b>  | <b>5.16</b>       | <b>15.47</b>       |
| Bulgaria                               |     | 79,975            | 71,190            | 74,345            | 91,767            | 120,337           | 0.20              | 31.13              |
| Czech Republic                         |     | 227,613           | 509,560           | 216,382           | 238,286           | 269,622           | 0.44              | 13.15              |
| Estonia                                |     | 40,067            | 48,985            | 58,487            | 53,342            | 63,344            | 0.10              | 18.75              |
| Hungary                                |     | 123,983           | 118,182           | 146,722           | 143,523           | 161,289           | 0.26              | 12.38              |
| Latvia                                 |     | 40,956            | 41,765            | 38,836            | 49,954            | 53,954            | 0.09              | 8.01               |
| Lithuania                              |     | 59,191            | 64,856            | 68,412            | 80,004            | 100,300           | 0.16              | 25.37              |
| Poland                                 |     | 547,845           | 561,187           | 635,433           | 756,591           | 907,788           | 1.48              | 19.98              |
| Romania                                |     | 234,254           | 227,504           | 261,576           | 291,051           | 356,827           | 0.58              | 22.60              |
| Russian Federation                     |     | 1,396,309         | 1,644,910         | 1,441,340         | 862,642           | 921,284           | 1.50              | 6.80               |
| Slovakia                               |     | 62,436            | 59,584            | 64,699            | 75,501            | 82,087            | 0.13              | 8.72               |
| Ukraine                                |     | 104,398           | 127,440           | 115,587           | 99,734            | 129,845           | 0.21              | 30.19              |
| <b>NORTHERN EUROPE</b>                 |     | <b>14,181,960</b> | <b>14,608,123</b> | <b>15,420,755</b> | <b>16,091,553</b> | <b>18,156,098</b> | <b>29.60</b>      | <b>12.83</b>       |
| Denmark                                |     | 652,255           | 665,752           | 696,987           | 704,099           | 831,061           | 1.35              | 18.03              |
| Finland                                |     | 446,778           | 481,004           | 561,785           | 527,144           | 529,452           | 0.86              | 0.44               |
| Iceland                                |     | 43,358            | 42,717            | 49,426            | 60,316            | 75,911            | 0.12              | 25.86              |
| Ireland                                |     | 850,728           | 907,915           | 942,785           | 1,051,237         | 1,207,162         | 1.97              | 14.83              |
| Norway                                 |     | 779,100           | 875,528           | 877,676           | 817,227           | 862,609           | 1.41              | 5.55               |
| Sweden                                 |     | 1,160,643         | 954,239           | 1,244,682         | 1,227,330         | 1,399,915         | 2.28              | 14.06              |
| United Kingdom                         |     | 10,249,098        | 10,680,968        | 11,047,414        | 11,704,200        | 13,249,988        | 21.60             | 13.21              |
| <b>SOUTHERN EUROPE</b>                 |     | <b>4,089,018</b>  | <b>3,778,277</b>  | <b>4,155,200</b>  | <b>4,518,962</b>  | <b>5,017,918</b>  | <b>8.18</b>       | <b>11.04</b>       |
| Greece                                 |     | 109,110           | 106,476           | 109,000           | 110,961           | 120,456           | 0.20              | 8.56               |
| Italy                                  |     | 2,725,480         | 2,496,065         | 2,693,289         | 2,997,492         | 3,305,476         | 5.39              | 10.27              |
| Malta                                  |     | 30,181            | 22,226            | 45,158            | 34,512            | 36,345            | 0.06              | 5.31               |
| Portugal                               |     | 1,180,495         | 1,116,682         | 1,263,658         | 1,330,196         | 1,506,371         | 2.46              | 13.24              |
| Slovenia                               |     | 43,752            | 36,828            | 44,095            | 45,801            | 49,270            | 0.08              | 7.57               |
| <b>WESTERN EUROPE</b>                  |     | <b>18,322,356</b> | <b>18,911,398</b> | <b>19,898,422</b> | <b>21,040,828</b> | <b>22,840,745</b> | <b>37.24</b>      | <b>8.55</b>        |
| Austria                                |     | 434,467           | 420,080           | 461,692           | 499,417           | 535,025           | 0.87              | 7.13               |
| Belgium                                |     | 1,265,693         | 1,319,491         | 1,404,700         | 1,526,020         | 1,625,420         | 2.65              | 6.51               |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| France                           | 5,239,738      | 5,572,154      | 6,045,383      | 6,654,719      | 7,085,688      | 11.55             | 6.48               |
| Germany                          | 8,177,033      | 8,315,494      | 8,607,587      | 8,672,275      | 9,461,874      | 15.42             | 9.10               |
| Luxembourg                       | 81,060         | 89,155         | 94,331         | 89,401         | 104,037        | 0.17              | 16.37              |
| Netherlands                      | 2,285,060      | 2,270,903      | 2,298,825      | 2,544,626      | 2,874,809      | 4.69              | 12.98              |
| Switzerland                      | 839,305        | 924,121        | 985,904        | 1,054,370      | 1,153,892      | 1.88              | 9.44               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>189,597</b> | <b>210,218</b> | <b>215,060</b> | <b>256,659</b> | <b>260,532</b> | <b>0.42</b>       | <b>1.51</b>        |
| Cyprus                           | 26,250         | 16,891         | 16,352         | 18,867         | 18,204         | 0.03              | -3.51              |
| Turkey                           | 163,347        | 193,327        | 198,708        | 237,792        | 242,328        | 0.40              | 1.91               |
| <b>OTHER EUROPE</b>              | <b>584,564</b> | <b>639,885</b> | <b>590,752</b> | <b>625,573</b> | <b>704,151</b> | <b>1.15</b>       | <b>12.56</b>       |
| Other countries of Europe        | 584,564        | 639,885        | 590,752        | 625,573        | 704,151        | 1.15              | 12.56              |
| <b>NOT SPECIFIED</b>             | <b>775,932</b> | <b>851,187</b> | <b>869,145</b> | <b>994,767</b> | <b>921,195</b> | <b>1.50</b>       | <b>-7.40</b>       |
| Other countries of the World     | 775,932        | 851,187        | 869,145        | 994,767        | 921,195        | 1.50              | -7.40              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012                   | 2013               | 2014               | 2015               | 2016               | Market share 2016 | % Change 2016-2015 |
|--|------------------------|--------------------|--------------------|--------------------|--------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>178,558,302</b> | <b>185,396,231</b> | <b>190,530,742</b> | <b>197,980,824</b> | <b>216,929,812</b> | <b>100.00</b>     | <b>9.57</b>        |
| <b>AFRICA</b>                          | <b>1,009,190</b>       | <b>1,151,992</b>   | <b>1,264,512</b>   | <b>1,431,657</b>   | <b>1,690,593</b>   | <b>0.78</b>       | <b>18.09</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>139,306</b>         | <b>130,270</b>     | <b>124,627</b>     | <b>127,071</b>     | <b>137,191</b>     | <b>0.06</b>       | <b>7.96</b>        |
| South Africa                           | 139,306                | 130,270            | 124,627            | 127,071            | 137,191            | 0.06              | 7.96               |
| <b>OTHER AFRICA</b>                    | <b>869,884</b>         | <b>1,021,722</b>   | <b>1,139,885</b>   | <b>1,304,586</b>   | <b>1,553,402</b>   | <b>0.72</b>       | <b>19.07</b>       |
| Other countries of Africa              | 869,884                | 1,021,722          | 1,139,885          | 1,304,586          | 1,553,402          | 0.72              | 19.07              |
| <b>AMERICAS</b>                        | <b>9,503,513</b>       | <b>9,550,986</b>   | <b>10,004,361</b>  | <b>11,017,947</b>  | <b>12,305,014</b>  | <b>5.67</b>       | <b>11.68</b>       |
| <b>NORTH AMERICA</b>                   | <b>6,170,493</b>       | <b>6,051,431</b>   | <b>6,421,099</b>   | <b>7,226,468</b>   | <b>7,705,298</b>   | <b>3.55</b>       | <b>6.63</b>        |
| Canada                                 | 1,154,293              | 942,019            | 926,817            | 1,038,610          | 1,088,886          | 0.50              | 4.84               |
| United States of America               | 4,344,385              | 4,422,745          | 4,753,798          | 5,322,941          | 5,707,108          | 2.63              | 7.22               |
| Other countries of North America       | 671,815                | 686,667            | 740,484            | 864,917            | 909,304            | 0.42              | 5.13               |
| <b>SOUTH AMERICA</b>                   | <b>1,069,431</b>       | <b>1,086,789</b>   | <b>1,176,185</b>   | <b>1,120,085</b>   | <b>1,129,202</b>   | <b>0.52</b>       | <b>0.81</b>        |
| Brazil                                 | 1,069,431              | 1,086,789          | 1,176,185          | 1,120,085          | 1,129,202          | 0.52              | 0.81               |
| <b>OTHER AMERICAS</b>                  | <b>2,263,589</b>       | <b>2,412,766</b>   | <b>2,407,077</b>   | <b>2,671,394</b>   | <b>3,470,514</b>   | <b>1.60</b>       | <b>29.91</b>       |
| Other countries of the Americas        | 2,263,589              | 2,412,766          | 2,407,077          | 2,671,394          | 3,470,514          | 1.60              | 29.91              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>3,960,859</b>       | <b>4,571,008</b>   | <b>5,335,152</b>   | <b>6,318,073</b>   | <b>7,083,061</b>   | <b>3.27</b>       | <b>12.11</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>1,932,045</b>       | <b>2,252,916</b>   | <b>2,640,933</b>   | <b>3,093,406</b>   | <b>3,515,776</b>   | <b>1.62</b>       | <b>13.65</b>       |
| China                                  | 602,425                | 754,994            | 956,043            | 1,283,148          | 1,569,363          | 0.72              | 22.31              |
| Japan                                  | 1,050,969              | 1,158,516          | 1,110,462          | 1,053,771          | 1,055,502          | 0.49              | 0.16               |
| Korea, Republic of                     | 278,651                | 339,406            | 574,428            | 756,487            | 890,911            | 0.41              | 17.77              |
| <b>AUSTRALASIA</b>                     | <b>600,989</b>         | <b>664,170</b>     | <b>665,781</b>     | <b>714,423</b>     | <b>770,247</b>     | <b>0.36</b>       | <b>7.81</b>        |
| Australia                              | 600,989                | 664,170            | 665,781            | 714,423            | 770,247            | 0.36              | 7.81               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,427,825</b>       | <b>1,653,922</b>   | <b>2,028,438</b>   | <b>2,510,244</b>   | <b>2,797,038</b>   | <b>1.29</b>       | <b>11.42</b>       |
| Other countries of Asia                | 1,355,978              | 1,571,410          | 1,947,868          | 2,415,733          | 2,712,661          | 1.25              | 12.29              |
| Other countries of Oceania             | 71,847                 | 82,512             | 80,570             | 94,511             | 84,377             | 0.04              | -10.72             |
| <b>EUROPE</b>                          | <b>162,108,857</b>     | <b>167,853,068</b> | <b>171,710,939</b> | <b>176,613,973</b> | <b>193,530,660</b> | <b>89.21</b>      | <b>9.58</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>13,237,285</b>      | <b>14,738,398</b>  | <b>14,074,285</b>  | <b>10,781,702</b>  | <b>12,777,039</b>  | <b>5.89</b>       | <b>18.51</b>       |
| Bulgaria                               | 200,735                | 185,295            | 192,902            | 275,997            | 323,171            | 0.15              | 17.09              |
| Czech Republic                         | 967,335                | 848,511            | 924,572            | 992,109            | 1,217,038          | 0.56              | 22.67              |
| Estonia                                | 128,215                | 173,895            | 216,496            | 194,783            | 220,094            | 0.10              | 12.99              |
| Hungary                                | 361,400                | 358,931            | 452,336            | 485,243            | 533,383            | 0.25              | 9.92               |
| Latvia                                 | 135,509                | 139,487            | 145,095            | 183,005            | 193,103            | 0.09              | 5.52               |
| Lithuania                              | 193,822                | 225,119            | 247,513            | 302,684            | 371,695            | 0.17              | 22.80              |
| Poland                                 | 2,358,614              | 2,415,076          | 2,727,222          | 3,116,116          | 4,074,129          | 1.88              | 30.74              |
| Romania                                | 636,270                | 630,715            | 743,175            | 829,249            | 972,186            | 0.45              | 17.24              |
| Russian Federation                     | 7,605,640              | 9,013,764          | 7,745,231          | 3,806,840          | 4,098,346          | 1.89              | 7.66               |
| Slovakia                               | 261,702                | 241,858            | 232,727            | 250,481            | 311,519            | 0.14              | 24.37              |
| Ukraine                                | 388,043                | 505,747            | 447,016            | 345,195            | 462,375            | 0.21              | 33.95              |
| <b>NORTHERN EUROPE</b>                 | <b>59,394,591</b>      | <b>62,606,635</b>  | <b>63,568,077</b>  | <b>67,688,605</b>  | <b>75,078,933</b>  | <b>34.61</b>      | <b>10.92</b>       |
| Denmark                                | 2,458,862              | 2,403,696          | 2,548,618          | 2,470,236          | 2,954,681          | 1.36              | 19.61              |
| Finland                                | 1,408,843              | 1,627,218          | 1,917,663          | 1,756,033          | 1,703,091          | 0.79              | -3.01              |
| Iceland                                | 222,089                | 236,636            | 292,999            | 345,335            | 448,168            | 0.21              | 29.78              |
| Ireland                                | 2,599,832              | 2,771,254          | 2,918,306          | 3,239,649          | 3,686,007          | 1.70              | 13.78              |
| Norway                                 | 2,939,936              | 3,290,381          | 3,385,260          | 2,989,148          | 3,107,071          | 1.43              | 3.95               |
| Sweden                                 | 4,492,215              | 4,965,404          | 4,846,298          | 4,796,972          | 5,624,015          | 2.59              | 17.24              |
| United Kingdom                         | 45,272,814             | 47,312,046         | 47,658,933         | 52,091,232         | 57,555,900         | 26.53             | 10.49              |
| <b>SOUTHERN EUROPE</b>                 | <b>11,206,385</b>      | <b>10,132,882</b>  | <b>11,264,067</b>  | <b>12,304,625</b>  | <b>13,445,554</b>  | <b>6.20</b>       | <b>9.27</b>        |
| Greece                                 | 291,313                | 253,936            | 285,831            | 276,410            | 305,845            | 0.14              | 10.65              |
| Italy                                  | 8,005,524              | 7,264,804          | 7,693,270          | 8,522,505          | 9,229,087          | 4.25              | 8.29               |
| Malta                                  | 75,728                 | 62,543             | 131,172            | 113,580            | 88,385             | 0.04              | -22.18             |
| Portugal                               | 2,694,631              | 2,443,335          | 3,020,372          | 3,260,419          | 3,666,555          | 1.69              | 12.46              |
| Slovenia                               | 139,189                | 108,264            | 133,422            | 131,711            | 155,682            | 0.07              | 18.20              |
| <b>WESTERN EUROPE</b>                  | <b>76,204,852</b>      | <b>77,996,194</b>  | <b>80,604,237</b>  | <b>83,376,475</b>  | <b>89,646,962</b>  | <b>41.33</b>      | <b>7.52</b>        |
| Austria                                | 1,843,562              | 1,706,015          | 1,825,386          | 1,974,887          | 2,088,434          | 0.96              | 5.75               |
| Belgium                                | 5,543,961              | 5,818,996          | 6,003,604          | 6,495,488          | 6,632,141          | 3.06              | 2.10               |

## SPAIN

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| France                           | 12,229,112       | 13,499,961       | 14,711,998       | 16,667,326       | 17,889,080       | 8.25              | 7.33               |
| Germany                          | 45,838,457       | 45,816,924       | 46,828,303       | 46,181,636       | 49,558,394       | 22.85             | 7.31               |
| Luxembourg                       | 375,713          | 450,095          | 431,431          | 434,617          | 474,712          | 0.22              | 9.23               |
| Netherlands                      | 7,124,152        | 7,095,819        | 7,052,737        | 7,689,364        | 8,781,137        | 4.05              | 14.20              |
| Switzerland                      | 3,249,895        | 3,608,384        | 3,750,778        | 3,933,157        | 4,223,064        | 1.95              | 7.37               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>421,251</b>   | <b>461,484</b>   | <b>455,246</b>   | <b>516,559</b>   | <b>524,224</b>   | <b>0.24</b>       | <b>1.48</b>        |
| Cyprus                           | 66,610           | 48,293           | 43,261           | 46,315           | 46,933           | 0.02              | 1.33               |
| Turkey                           | 354,641          | 413,191          | 411,985          | 470,244          | 477,291          | 0.22              | 1.50               |
| <b>OTHER EUROPE</b>              | <b>1,644,493</b> | <b>1,917,475</b> | <b>1,745,027</b> | <b>1,946,007</b> | <b>2,057,948</b> | <b>0.95</b>       | <b>5.75</b>        |
| Other countries of Europe        | 1,644,493        | 1,917,475        | 1,745,027        | 1,946,007        | 2,057,948        | 0.95              | 5.75               |
| <b>NOT SPECIFIED</b>             | <b>1,975,883</b> | <b>2,269,177</b> | <b>2,215,778</b> | <b>2,599,174</b> | <b>2,320,484</b> | <b>1.07</b>       | <b>-10.72</b>      |
| Other countries of the World     | 1,975,883        | 2,269,177        | 2,215,778        | 2,599,174        | 2,320,484        | 1.07              | -10.72             |



## SPAIN

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012                   | 2013               | 2014               | 2015               | 2016               | Market share 2016 | % Change 2016-2015 |
|--|------------------------|--------------------|--------------------|--------------------|--------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>243,389,007</b> | <b>252,447,761</b> | <b>259,635,796</b> | <b>269,418,101</b> | <b>294,556,432</b> | <b>100.00</b>     | <b>9.33</b>        |
| <b>AFRICA</b>                          | <b>1,236,992</b>       | <b>1,445,179</b>   | <b>1,617,136</b>   | <b>1,793,012</b>   | <b>2,107,070</b>   | <b>0.72</b>       | <b>17.52</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>170,751</b>         | <b>163,425</b>     | <b>159,392</b>     | <b>159,046</b>     | <b>170,962</b>     | <b>0.06</b>       | <b>7.49</b>        |
| South Africa                           | 170,751                | 163,425            | 159,392            | 159,046            | 170,962            | 0.06              | 7.49               |
| <b>OTHER AFRICA</b>                    | <b>1,066,241</b>       | <b>1,281,754</b>   | <b>1,457,744</b>   | <b>1,633,966</b>   | <b>1,936,108</b>   | <b>0.66</b>       | <b>18.49</b>       |
| Other countries of Africa              | 1,066,241              | 1,281,754          | 1,457,744          | 1,633,966          | 1,936,108          | 0.66              | 18.49              |
| <b>AMERICAS</b>                        | <b>10,488,130</b>      | <b>10,488,890</b>  | <b>11,233,706</b>  | <b>12,381,982</b>  | <b>13,903,043</b>  | <b>4.72</b>       | <b>12.28</b>       |
| <b>NORTH AMERICA</b>                   | <b>6,704,684</b>       | <b>6,577,034</b>   | <b>7,151,517</b>   | <b>8,030,568</b>   | <b>8,575,721</b>   | <b>2.91</b>       | <b>6.79</b>        |
| Canada                                 | 1,253,006              | 1,033,318          | 1,037,761          | 1,166,978          | 1,248,992          | 0.42              | 7.03               |
| United States of America               | 4,711,065              | 4,793,553          | 5,294,244          | 5,908,653          | 6,302,170          | 2.14              | 6.66               |
| Other countries of North America       | 740,613                | 750,163            | 819,512            | 954,937            | 1,024,559          | 0.35              | 7.29               |
| <b>SOUTH AMERICA</b>                   | <b>1,129,705</b>       | <b>1,144,502</b>   | <b>1,252,524</b>   | <b>1,203,919</b>   | <b>1,235,908</b>   | <b>0.42</b>       | <b>2.66</b>        |
| Brazil                                 | 1,129,705              | 1,144,502          | 1,252,524          | 1,203,919          | 1,235,908          | 0.42              | 2.66               |
| <b>OTHER AMERICAS</b>                  | <b>2,653,741</b>       | <b>2,767,354</b>   | <b>2,829,665</b>   | <b>3,147,495</b>   | <b>4,091,414</b>   | <b>1.39</b>       | <b>29.99</b>       |
| Other countries of the Americas        | 2,653,741              | 2,767,354          | 2,829,665          | 3,147,495          | 4,091,414          | 1.39              | 29.99              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,562,148</b>       | <b>5,056,795</b>   | <b>5,978,553</b>   | <b>7,089,445</b>   | <b>8,001,854</b>   | <b>2.72</b>       | <b>12.87</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>2,219,576</b>       | <b>2,489,114</b>   | <b>2,950,305</b>   | <b>3,456,694</b>   | <b>3,958,764</b>   | <b>1.34</b>       | <b>14.52</b>       |
| China                                  | 690,309                | 833,027            | 1,067,331          | 1,434,026          | 1,767,418          | 0.60              | 23.25              |
| Japan                                  | 1,209,915              | 1,281,587          | 1,241,648          | 1,177,274          | 1,187,989          | 0.40              | 0.91               |
| Korea, Republic of                     | 319,352                | 374,500            | 641,326            | 845,394            | 1,003,357          | 0.34              | 18.69              |
| <b>AUSTRALASIA</b>                     | <b>688,679</b>         | <b>732,760</b>     | <b>743,161</b>     | <b>798,569</b>     | <b>866,825</b>     | <b>0.29</b>       | <b>8.55</b>        |
| Australia                              | 688,679                | 732,760            | 743,161            | 798,569            | 866,825            | 0.29              | 8.55               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,653,893</b>       | <b>1,834,921</b>   | <b>2,285,087</b>   | <b>2,834,182</b>   | <b>3,176,265</b>   | <b>1.08</b>       | <b>12.07</b>       |
| Other countries of Asia                | 1,553,878              | 1,733,846          | 2,174,619          | 2,704,742          | 3,054,815          | 1.04              | 12.94              |
| Other countries of Oceania             | 100,015                | 101,075            | 110,468            | 129,440            | 121,450            | 0.04              | -6.17              |
| <b>EUROPE</b>                          | <b>224,854,775</b>     | <b>232,963,069</b> | <b>238,353,055</b> | <b>245,274,686</b> | <b>267,957,234</b> | <b>90.97</b>      | <b>9.25</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>15,394,925</b>      | <b>19,981,977</b>  | <b>16,617,180</b>  | <b>12,917,727</b>  | <b>15,295,949</b>  | <b>5.19</b>       | <b>18.41</b>       |
| Bulgaria                               | 255,474                | 233,549            | 240,527            | 331,554            | 390,707            | 0.13              | 17.84              |
| Czech Republic                         | 1,164,490              | 3,763,191          | 1,123,489          | 1,185,121          | 1,435,995          | 0.49              | 21.17              |
| Estonia                                | 163,173                | 219,241            | 270,006            | 234,311            | 266,096            | 0.09              | 13.57              |
| Hungary                                | 459,934                | 452,522            | 564,153            | 583,419            | 644,881            | 0.22              | 10.53              |
| Latvia                                 | 172,445                | 175,863            | 180,952            | 220,276            | 233,486            | 0.08              | 6.00               |
| Lithuania                              | 246,669                | 283,818            | 308,698            | 364,432            | 449,320            | 0.15              | 23.29              |
| Poland                                 | 2,779,394              | 2,835,666          | 3,188,512          | 3,655,322          | 4,806,941          | 1.63              | 31.51              |
| Romania                                | 809,676                | 794,898            | 926,541            | 995,194            | 1,174,726          | 0.40              | 18.04              |
| Russian Federation                     | 8,546,313              | 10,322,985         | 8,997,917          | 4,636,245          | 4,960,133          | 1.68              | 6.99               |
| Slovakia                               | 333,077                | 304,934            | 290,254            | 301,868            | 376,690            | 0.13              | 24.79              |
| Ukraine                                | 464,280                | 595,310            | 526,131            | 409,985            | 556,974            | 0.19              | 35.85              |
| <b>NORTHERN EUROPE</b>                 | <b>90,430,234</b>      | <b>92,020,415</b>  | <b>96,159,310</b>  | <b>100,699,909</b> | <b>111,493,118</b> | <b>37.85</b>      | <b>10.72</b>       |
| Denmark                                | 4,071,655              | 4,043,708          | 4,196,504          | 3,965,818          | 4,695,714          | 1.59              | 18.40              |
| Finland                                | 2,771,719              | 2,929,949          | 3,297,399          | 3,098,766          | 3,164,667          | 1.07              | 2.13               |
| Iceland                                | 265,731                | 278,556            | 344,860            | 414,306            | 540,054            | 0.18              | 30.35              |
| Ireland                                | 4,921,387              | 5,270,029          | 5,224,532          | 5,988,635          | 6,843,983          | 2.32              | 14.28              |
| Norway                                 | 5,591,788              | 5,881,784          | 6,072,375          | 5,495,700          | 5,700,377          | 1.94              | 3.72               |
| Sweden                                 | 7,413,587              | 5,170,345          | 7,718,775          | 7,549,672          | 8,498,452          | 2.89              | 12.57              |
| United Kingdom                         | 65,394,367             | 68,446,044         | 69,304,865         | 74,187,012         | 82,049,871         | 27.86             | 10.60              |
| <b>SOUTHERN EUROPE</b>                 | <b>13,410,809</b>      | <b>12,219,108</b>  | <b>13,670,944</b>  | <b>14,877,702</b>  | <b>16,321,360</b>  | <b>5.54</b>       | <b>9.70</b>        |
| Greece                                 | 323,535                | 288,256            | 316,604            | 310,817            | 349,208            | 0.12              | 12.35              |
| Italy                                  | 9,656,938              | 8,862,250          | 9,528,318          | 10,556,215         | 11,459,976         | 3.89              | 8.56               |
| Malta                                  | 96,380                 | 78,854             | 163,600            | 136,189            | 106,894            | 0.04              | -21.51             |
| Portugal                               | 3,156,812              | 2,853,251          | 3,496,023          | 3,713,916          | 4,217,041          | 1.43              | 13.55              |
| Slovenia                               | 177,144                | 136,497            | 166,399            | 160,565            | 188,241            | 0.06              | 17.24              |
| <b>WESTERN EUROPE</b>                  | <b>103,142,076</b>     | <b>105,924,063</b> | <b>109,303,054</b> | <b>113,858,729</b> | <b>121,734,363</b> | <b>41.33</b>      | <b>6.92</b>        |
| Austria                                | 2,154,338              | 2,014,622          | 2,172,229          | 2,307,153          | 2,472,407          | 0.84              | 7.16               |
| Belgium                                | 7,143,548              | 7,451,420          | 7,807,165          | 8,401,749          | 8,696,119          | 2.95              | 3.50               |

## SPAIN

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| France                           | 18,113,925       | 19,713,529       | 21,757,484       | 24,404,814       | 25,842,430       | 8.77              | 5.89               |
| Germany                          | 56,834,642       | 57,519,527       | 58,527,664       | 58,017,513       | 61,894,477       | 21.01             | 6.68               |
| Luxembourg                       | 482,364          | 554,273          | 528,059          | 535,019          | 585,393          | 0.20              | 9.42               |
| Netherlands                      | 14,433,571       | 14,255,782       | 13,870,611       | 15,289,049       | 16,943,021       | 5.75              | 10.82              |
| Switzerland                      | 3,979,688        | 4,414,910        | 4,639,842        | 4,903,432        | 5,300,516        | 1.80              | 8.10               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>509,072</b>   | <b>547,260</b>   | <b>538,846</b>   | <b>613,028</b>   | <b>631,745</b>   | <b>0.21</b>       | <b>3.05</b>        |
| Cyprus                           | 84,767           | 60,889           | 53,957           | 55,484           | 56,755           | 0.02              | 2.29               |
| Turkey                           | 424,305          | 486,371          | 484,889          | 557,544          | 574,990          | 0.20              | 3.13               |
| <b>OTHER EUROPE</b>              | <b>1,967,659</b> | <b>2,270,246</b> | <b>2,063,721</b> | <b>2,307,591</b> | <b>2,480,699</b> | <b>0.84</b>       | <b>7.50</b>        |
| Other countries of Europe        | 1,967,659        | 2,270,246        | 2,063,721        | 2,307,591        | 2,480,699        | 0.84              | 7.50               |
| <b>NOT SPECIFIED</b>             | <b>2,246,962</b> | <b>2,493,828</b> | <b>2,453,346</b> | <b>2,878,976</b> | <b>2,587,231</b> | <b>0.88</b>       | <b>-10.13</b>      |
| Other countries of the World     | 2,246,962        | 2,493,828        | 2,453,346        | 2,878,976        | 2,587,231        | 0.88              | -10.13             |

## SRI LANKA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012          | 2013      | 2014      | 2015      | 2016      | Market share 2016 | % Change 2016-2015 |
|--|---------------|-----------|-----------|-----------|-----------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) 1,005,605 | 1,274,593 | 1,527,153 | 1,798,380 | 2,050,832 | 100.00            | 14.04              |
| <b>AFRICA</b>                          | 6,912         | 7,717     | 10,674    | 14,473    | 15,181    | 0.74              | 4.89               |
| <b>OTHER AFRICA</b>                    | 6,912         | 7,717     | 10,674    | 14,473    | 15,181    | 0.74              | 4.89               |
| All countries of Africa                | 6,912         | 7,717     | 10,674    | 14,473    | 15,181    | 0.74              | 4.89               |
| <b>AMERICAS</b>                        | 57,695        | 73,112    | 75,855    | 97,654    | 120,686   | 5.88              | 23.59              |
| <b>NORTH AMERICA</b>                   | 56,694        | 70,003    | 72,653    | 91,956    | 113,153   | 5.52              | 23.05              |
| Canada                                 | 28,786        | 30,382    | 32,156    | 38,897    | 50,087    | 2.44              | 28.77              |
| United States of America               | 27,908        | 39,621    | 40,497    | 53,059    | 63,066    | 3.08              | 18.86              |
| <b>OTHER AMERICAS</b>                  | 1,001         | 3,109     | 3,202     | 5,698     | 7,533     | 0.37              | 32.20              |
| Other countries of the Americas        | 1,001         | 3,109     | 3,202     | 5,698     | 7,533     | 0.37              | 32.20              |
| <b>EAST ASIA AND THE PACIFIC</b>       | 175,910       | 255,401   | 352,384   | 450,969   | 521,887   | 25.45             | 15.73              |
| <b>NORTH-EAST ASIA</b>                 | 62,005        | 107,646   | 176,110   | 291,211   | 348,939   | 17.01             | 19.82              |
| China                                  | (*) 20,323    | 51,704    | 112,867   | 224,210   | 280,687   | 13.69             | 25.19              |
| Hong Kong (China)                      | 897           |           |           |           |           |                   |                    |
| Japan                                  | 23,421        | 33,506    | 42,136    | 45,418    | 44,649    | 2.18              | -1.69              |
| Korea, Republic of                     | 6,133         | 11,700    | 13,543    | 15,727    | 16,427    | 0.80              | 4.45               |
| Taiwan Province of China               | 11,231        | 10,736    | 7,564     | 5,856     | 7,176     | 0.35              | 22.54              |
| <b>SOUTH-EAST ASIA</b>                 | 60,111        | 68,163    | 90,524    | 75,128    | 71,717    | 3.50              | -4.54              |
| Indonesia                              | 2,812         | 11,161    | 26,786    | 19,182    | 10,964    | 0.53              | -42.84             |
| Malaysia                               | 29,181        | 20,914    | 22,120    | 21,771    | 23,747    | 1.16              | 9.08               |
| Philippines                            | 4,761         | 11,745    | 15,210    | 7,156     | 9,187     | 0.45              | 28.38              |
| Singapore                              | 15,453        | 15,020    | 17,643    | 16,647    | 18,712    | 0.91              | 12.40              |
| Thailand                               | 7,904         | 9,323     | 8,765     | 10,372    | 9,107     | 0.44              | -12.20             |
| <b>AUSTRALASIA</b>                     | 48,147        | 69,265    | 68,640    | 72,100    | 92,765    | 4.52              | 28.66              |
| Australia                              | 42,310        | 62,242    | 59,786    | 64,097    | 83,195    | 4.06              | 29.80              |
| New Zealand                            | 5,837         | 7,023     | 8,854     | 8,003     | 9,570     | 0.47              | 19.58              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | 5,647         | 10,327    | 17,110    | 12,530    | 8,466     | 0.41              | -32.43             |
| Other countries of Asia                | 3,755         | 7,296     | 14,567    | 12,235    | 8,223     | 0.40              | -32.79             |
| Other countries of Oceania             | 1,892         | 3,031     | 2,543     | 295       | 243       | 0.01              | -17.63             |
| <b>EUROPE</b>                          | 448,310       | 531,132   | 640,742   | 724,699   | 856,287   | 41.75             | 18.16              |
| <b>CENTRAL/EASTERN EUROPE</b>          | 70,437        | 112,737   | 141,984   | 125,284   | 181,148   | 8.83              | 44.59              |
| Russian Federation                     | 30,156        | 47,265    | 49,876    | 63,648    | 64,894    | 3.16              | 1.96               |
| Ukraine                                | 20,530        | 34,067    | 35,674    | 22,961    | 35,403    | 1.73              | 54.19              |
| Other countries Central/East Europe    | 19,751        | 31,405    | 56,434    | 38,675    | 80,851    | 3.94              | 109.05             |
| <b>NORTHERN EUROPE</b>                 | 152,069       | 169,328   | 192,642   | 224,908   | 269,547   | 13.14             | 19.85              |
| Denmark                                | 9,753         | 6,746     | 10,745    | 15,339    | 22,486    | 1.10              | 46.59              |
| Finland                                | 6,230         | 2,763     | 8,859     | 3,765     | 6,499     | 0.32              | 72.62              |
| Norway                                 | 9,093         | 8,971     | 5,876     | 12,630    | 14,331    | 0.70              | 13.47              |
| Sweden                                 | 15,165        | 15,423    | 13,287    | 17,615    | 27,868    | 1.36              | 58.21              |
| United Kingdom                         | 111,828       | 135,425   | 153,875   | 175,559   | 198,363   | 9.67              | 12.99              |
| <b>SOUTHERN EUROPE</b>                 | 27,370        | 26,712    | 32,384    | 41,477    | 46,218    | 2.25              | 11.43              |
| Italy                                  | 17,661        | 17,860    | 22,520    | 25,162    | 32,701    | 1.59              | 29.96              |
| Spain                                  | 9,709         | 8,852     | 9,864     | 16,315    | 13,517    | 0.66              | -17.15             |
| <b>WESTERN EUROPE</b>                  | 191,947       | 213,065   | 253,169   | 307,603   | 340,678   | 16.61             | 10.75              |
| Austria                                | 6,601         | 9,394     | 11,201    | 14,968    | 20,271    | 0.99              | 35.43              |
| Belgium                                | 13,013        | 10,432    | 11,532    | 14,239    | 13,551    | 0.66              | -4.83              |
| France                                 | 55,473        | 62,771    | 82,874    | 96,505    | 107,703   | 5.25              | 11.60              |
| Germany                                | 69,652        | 91,150    | 105,432   | 125,376   | 139,997   | 6.83              | 11.66              |
| Netherlands                            | 25,564        | 21,989    | 23,165    | 33,087    | 33,511    | 1.63              | 1.28               |
| Switzerland                            | 21,644        | 17,329    | 18,965    | 23,428    | 25,645    | 1.25              | 9.46               |
| <b>OTHER EUROPE</b>                    | 6,487         | 9,290     | 20,563    | 25,427    | 18,696    | 0.91              | -26.47             |
| Other countries of Europe              | 6,487         | 9,290     | 20,563    | 25,427    | 18,696    | 0.91              | -26.47             |

## SRI LANKA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>           | <b>58,901</b>  | <b>62,680</b>  | <b>88,654</b>  | <b>101,676</b> | <b>82,604</b>  | <b>4.03</b>       | <b>-18.76</b>      |
| All countries of Middle East | 58,901         | 62,680         | 88,654         | 101,676        | 82,604         | 4.03              | -18.76             |
| <b>SOUTH ASIA</b>            | <b>257,877</b> | <b>344,551</b> | <b>358,844</b> | <b>408,909</b> | <b>454,187</b> | <b>22.15</b>      | <b>11.07</b>       |
| Bangladesh                   | 5,748          | 10,037         | 9,598          | 10,860         | 11,162         | 0.54              | 2.78               |
| India                        | 191,281        | 229,674        | 238,951        | 278,017        | 317,419        | 15.48             | 14.17              |
| Maldives                     | 45,321         | 78,726         | 82,342         | 95,248         | 91,998         | 4.49              | -3.41              |
| Nepal                        | 984            | 2,019          | 3,296          | 5,809          | 12,682         | 0.62              | 118.32             |
| Pakistan                     | 14,543         | 24,095         | 24,657         | 18,975         | 20,926         | 1.02              | 10.28              |

## SRI LANKA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012          | 2013      | 2014      | 2015      | 2016      | Market share 2016 | % Change 2016-2015 |
|--|---------------|-----------|-----------|-----------|-----------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) 1,005,605 | 1,274,599 | 1,527,153 | 1,798,380 | 2,050,832 | 100.00            | 14.04              |
| <b>AFRICA</b>                          | 5,045         | 8,081     | 12,163    | 12,899    | 12,144    | 0.59              | -5.85              |
| <b>EAST AFRICA</b>                     | 1,016         | 1,514     | 3,998     | 3,709     | 1,919     | 0.09              | -48.26             |
| Comoros                                |               | 350       | 274       | 334       | 287       | 0.01              | -14.07             |
| Kenya                                  | 645           | 507       | 665       | 601       | 706       | 0.03              | 17.47              |
| Mauritius                              | 284           | 288       | 347       | 430       | 550       | 0.03              | 27.91              |
| Seychelles                             |               | 327       | 2,709     | 2,344     | 376       | 0.02              | -83.96             |
| Zambia                                 | 87            | 42        | 3         |           |           |                   |                    |
| <b>NORTH AFRICA</b>                    | 114           | 934       | 1,361     | 1,770     | 1,833     | 0.09              | 3.56               |
| Algeria                                | 114           | 129       | 36        | 278       |           |                   |                    |
| Morocco                                |               | 396       | 607       | 827       | 931       | 0.05              | 12.58              |
| Sudan                                  |               | 409       | 718       | 665       | 902       | 0.04              | 35.64              |
| <b>SOUTHERN AFRICA</b>                 | 3,048         | 3,366     | 4,155     | 4,717     | 5,208     | 0.25              | 10.41              |
| South Africa                           | 3,048         | 3,366     | 4,155     | 4,717     | 5,208     | 0.25              | 10.41              |
| <b>WEST AFRICA</b>                     | 684           | 550       | 487       | 390       | 343       | 0.02              | -12.05             |
| Nigeria                                | 684           | 550       | 487       | 390       | 343       | 0.02              | -12.05             |
| <b>OTHER AFRICA</b>                    | 183           | 1,717     | 2,162     | 2,313     | 2,841     | 0.14              | 22.83              |
| Other countries of Africa              | 183           | 1,717     | 2,162     | 2,313     | 2,841     | 0.14              | 22.83              |
| <b>AMERICAS</b>                        | 60,862        | 68,788    | 76,777    | 89,571    | 104,001   | 5.07              | 16.11              |
| <b>NORTH AMERICA</b>                   | 59,236        | 66,047    | 72,653    | 84,943    | 98,376    | 4.80              | 15.81              |
| Canada                                 | 29,329        | 30,926    | 33,282    | 37,732    | 44,122    | 2.15              | 16.94              |
| Mexico                                 |               | 431       |           |           |           |                   |                    |
| United States of America               | 29,907        | 34,690    | 39,371    | 47,211    | 54,254    | 2.65              | 14.92              |
| <b>SOUTH AMERICA</b>                   | 1,125         | 1,749     | 2,312     | 2,790     | 3,247     | 0.16              | 16.38              |
| Argentina                              | 387           | 400       | 509       | 550       | 771       | 0.04              | 40.18              |
| Bolivia, Plurinational State of        | 229           | 23        | 26        |           |           |                   |                    |
| Brazil                                 | 476           | 803       | 1,071     | 1,341     | 1,385     | 0.07              | 3.28               |
| Chile                                  |               | 255       | 366       | 433       | 524       | 0.03              | 21.02              |
| Colombia                               |               | 268       | 340       | 466       | 567       | 0.03              | 21.67              |
| French Guiana                          | 33            |           |           |           |           |                   |                    |
| <b>OTHER AMERICAS</b>                  | 501           | 992       | 1,812     | 1,838     | 2,378     | 0.12              | 29.38              |
| Other countries of the Americas        | 501           | 992       | 1,812     | 1,838     | 2,378     | 0.12              | 29.38              |
| <b>EAST ASIA AND THE PACIFIC</b>       | 190,506       | 243,933   | 345,763   | 434,529   | 509,012   | 24.82             | 17.14              |
| <b>NORTH-EAST ASIA</b>                 | 74,253        | 101,931   | 185,907   | 273,844   | 335,786   | 16.37             | 22.62              |
| China                                  | (*) 25,781    | 54,288    | 128,166   | 214,783   | 271,577   | 13.24             | 26.44              |
| Hong Kong (China)                      | 1,535         |           |           |           |           |                   |                    |
| Japan                                  | 26,085        | 31,505    | 39,136    | 39,358    | 43,110    | 2.10              | 9.53               |
| Korea, Republic of                     | 7,838         | 12,207    | 13,412    | 14,373    | 14,520    | 0.71              | 1.02               |
| Macao (China)                          | 311           |           |           |           |           |                   |                    |
| Taiwan Province of China               | 12,703        | 3,931     | 5,193     | 5,330     | 6,579     | 0.32              | 23.43              |
| <b>SOUTH-EAST ASIA</b>                 | 57,537        | 80,837    | 93,549    | 88,539    | 88,947    | 4.34              | 0.46               |
| Cambodia                               |               | 580       | 555       | 607       | 1,172     | 0.06              | 93.08              |
| Indonesia                              | 2,890         | 17,295    | 29,558    | 23,305    | 16,047    | 0.78              | -31.14             |
| Malaysia                               | 21,776        | 19,181    | 23,178    | 22,772    | 24,727    | 1.21              | 8.59               |
| Myanmar                                | 1,108         | 2,848     | 2,644     | 2,794     | 3,645     | 0.18              | 30.46              |
| Philippines                            | 5,687         | 14,616    | 11,160    | 11,305    | 12,747    | 0.62              | 12.76              |
| Singapore                              | 17,273        | 15,546    | 15,762    | 15,846    | 19,033    | 0.93              | 20.11              |
| Thailand                               | 7,897         | 9,608     | 9,260     | 10,112    | 9,462     | 0.46              | -6.43              |
| Viet Nam                               | 906           | 1,163     | 1,432     | 1,798     | 2,114     | 0.10              | 17.58              |
| <b>AUSTRALASIA</b>                     | 57,255        | 60,426    | 64,820    | 71,316    | 83,541    | 4.07              | 17.14              |
| Australia                              | 51,614        | 54,252    | 57,940    | 63,554    | 74,496    | 3.63              | 17.22              |
| New Zealand                            | 5,641         | 6,174     | 6,880     | 7,762     | 9,045     | 0.44              | 16.53              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | 1,461         | 739       | 1,487     | 830       | 738       | 0.04              | -11.08             |
| Other countries of Asia                | 940           | 329       | 1,055     | 474       | 428       | 0.02              | -9.70              |
| Other countries of Oceania             | 521           | 410       | 432       | 356       | 310       | 0.02              | -12.92             |

## SRI LANKA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                     | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>EUROPE</b>                       | <b>452,676</b> | <b>556,351</b> | <b>641,551</b> | <b>710,543</b> | <b>815,347</b> | <b>39.76</b>      | <b>14.75</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>       | <b>70,941</b>  | <b>124,361</b> | <b>151,846</b> | <b>146,861</b> | <b>157,367</b> | <b>7.67</b>       | <b>7.15</b>        |
| Azerbaijan                          |                | 247            |                |                |                |                   |                    |
| Belarus                             |                | 3,809          | 3,936          | 3,319          | 3,399          | 0.17              | 2.41               |
| Bulgaria                            | 789            | 754            | 193            | 1,511          |                |                   |                    |
| Czech Republic                      | 5,877          | 8,881          | 11,736         | 15,278         | 17,858         | 0.87              | 16.89              |
| Estonia                             |                | 1,753          | 1,385          | 1,961          | 2,183          | 0.11              | 11.32              |
| Georgia                             |                | 280            |                |                |                |                   |                    |
| Hungary                             | 1,418          | 1,653          | 2,697          | 2,955          | 3,942          | 0.19              | 33.40              |
| Kazakhstan                          | 996            | 2,362          | 3,750          | 6,371          | 5,285          | 0.26              | -17.05             |
| Lithuania                           | 1,078          | 1,405          | 1,858          | 1,764          | 2,372          | 0.12              | 34.47              |
| Poland                              | 5,806          | 9,688          | 13,370         | 13,245         | 14,432         | 0.70              | 8.96               |
| Romania                             | 1,029          | 1,687          | 2,331          | 3,107          | 3,466          | 0.17              | 11.55              |
| Russian Federation                  | 28,402         | 51,235         | 69,718         | 61,846         | 58,176         | 2.84              | -5.93              |
| Slovakia                            | 2,040          | 1,731          | 2,411          | 4,214          | 5,696          | 0.28              | 35.17              |
| Ukraine                             | 22,348         | 38,607         | 29,882         | 23,853         | 31,302         | 1.53              | 31.23              |
| Uzbekistan                          |                | 269            |                |                |                |                   |                    |
| Other countries Central/East Europe | 1,158          |                | 8,579          | 7,437          | 9,256          | 0.45              | 24.46              |
| <b>NORTHERN EUROPE</b>              | <b>150,810</b> | <b>175,414</b> | <b>186,969</b> | <b>217,278</b> | <b>253,660</b> | <b>12.37</b>      | <b>16.74</b>       |
| Denmark                             | 8,323          | 9,845          | 11,239         | 15,203         | 18,097         | 0.88              | 19.04              |
| Finland                             | 4,840          | 2,471          | 2,903          | 3,830          | 5,057          | 0.25              | 32.04              |
| Ireland                             | 1,951          | 4,512          | 5,163          | 5,970          | 7,968          | 0.39              | 33.47              |
| Norway                              | 7,703          | 8,573          | 9,237          | 12,007         | 12,790         | 0.62              | 6.52               |
| Sweden                              | 13,775         | 12,597         | 14,259         | 18,423         | 21,589         | 1.05              | 17.19              |
| United Kingdom                      | 114,218        | 137,416        | 144,168        | 161,845        | 188,159        | 9.17              | 16.26              |
| <b>SOUTHERN EUROPE</b>              | <b>26,889</b>  | <b>33,168</b>  | <b>41,727</b>  | <b>49,392</b>  | <b>59,559</b>  | <b>2.90</b>       | <b>20.58</b>       |
| Croatia                             |                | 679            | 1,075          | 1,372          | 1,675          | 0.08              | 22.08              |
| Greece                              | 1,415          | 4,010          | 5,002          | 5,144          | 4,573          | 0.22              | -11.10             |
| Italy                               | 15,871         | 17,982         | 21,116         | 24,293         | 29,791         | 1.45              | 22.63              |
| Malta                               |                | 217            |                |                |                |                   |                    |
| Portugal                            | 1,284          | 2,097          | 2,620          | 3,001          | 4,095          | 0.20              | 36.45              |
| Spain                               | 8,319          | 8,183          | 11,914         | 15,582         | 19,425         | 0.95              | 24.66              |
| <b>WESTERN EUROPE</b>               | <b>194,627</b> | <b>211,718</b> | <b>248,732</b> | <b>284,461</b> | <b>328,752</b> | <b>16.03</b>      | <b>15.57</b>       |
| Austria                             | 7,991          | 11,300         | 12,664         | 14,253         | 16,995         | 0.83              | 19.24              |
| Belgium                             | 11,323         | 9,138          | 9,915          | 13,054         | 14,387         | 0.70              | 10.21              |
| France                              | 56,863         | 64,388         | 78,883         | 86,126         | 96,440         | 4.70              | 11.98              |
| Germany                             | 71,642         | 85,470         | 102,977        | 115,868        | 133,275        | 6.50              | 15.02              |
| Netherlands                         | 26,754         | 22,281         | 24,196         | 32,742         | 41,373         | 2.02              | 26.36              |
| Switzerland                         | 20,054         | 19,141         | 20,097         | 22,418         | 26,282         | 1.28              | 17.24              |
| <b>EAST MEDITERRANEAN EUROPE</b>    | <b>8,672</b>   | <b>11,222</b>  | <b>10,891</b>  | <b>11,240</b>  | <b>14,647</b>  | <b>0.71</b>       | <b>30.31</b>       |
| Cyprus                              |                | 278            | 333            | 342            | 452            | 0.02              | 32.16              |
| Israel                              | 7,212          | 8,545          | 8,058          | 7,790          | 10,391         | 0.51              | 33.39              |
| Turkey                              | 1,460          | 2,399          | 2,500          | 3,108          | 3,804          | 0.19              | 22.39              |
| <b>OTHER EUROPE</b>                 | <b>737</b>     | <b>468</b>     | <b>1,386</b>   | <b>1,311</b>   | <b>1,362</b>   | <b>0.07</b>       | <b>3.89</b>        |
| Other countries of Europe           | 737            | 468            | 1,386          | 1,311          | 1,362          | 0.07              | 3.89               |
| <b>MIDDLE EAST</b>                  | <b>47,142</b>  | <b>68,832</b>  | <b>77,791</b>  | <b>87,937</b>  | <b>90,930</b>  | <b>4.43</b>       | <b>3.40</b>        |
| Bahrain                             | 2,016          | 2,743          | 2,699          | 2,697          | 2,887          | 0.14              | 7.04               |
| Egypt                               | 800            | 1,806          | 2,179          | 2,734          | 3,240          | 0.16              | 18.51              |
| Iraq                                |                | 565            | 663            | 907            | 892            | 0.04              | -1.65              |
| Jordan                              | 1,852          | 2,976          | 2,998          | 3,370          | 4,488          | 0.22              | 33.18              |
| Kuwait                              | 3,245          | 7,427          | 8,170          | 6,522          | 5,726          | 0.28              | -12.20             |
| Lebanon                             | 2,116          | 3,371          | 3,714          | 4,829          | 6,000          | 0.29              | 24.25              |
| Oman                                | 2,602          | 7,634          | 12,756         | 14,216         | 13,268         | 0.65              | -6.67              |
| Qatar                               | 2,271          | 1,073          | 1,400          | 1,547          | 1,709          | 0.08              | 10.47              |
| Saudi Arabia                        | 19,423         | 23,753         | 30,875         | 36,617         | 38,836         | 1.89              | 6.06               |

## SRI LANKA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| State of Palestine             |                | 625            | 782            | 973            | 1,204          | 0.06              | 23.74              |
| United Arab Emirates           | 11,083         | 8,471          | 9,895          | 10,576         | 8,475          | 0.41              | -19.87             |
| Yemen                          |                | 618            | 1,021          | 1,693          | 1,503          | 0.07              | -11.22             |
| Other countries of Middle East | 1,734          | 7,770          | 639            | 1,256          | 2,702          | 0.13              | 115.13             |
| <b>SOUTH ASIA</b>              | <b>249,374</b> | <b>328,614</b> | <b>373,108</b> | <b>462,901</b> | <b>519,398</b> | <b>25.33</b>      | <b>12.20</b>       |
| Afghanistan                    | 649            | 559            | 699            | 587            | 869            | 0.04              | 48.04              |
| Bangladesh                     | 4,646          | 10,037         | 10,754         | 13,358         | 17,098         | 0.83              | 28.00              |
| Bhutan                         | 831            | 266            | 425            | 397            | 462            | 0.02              | 16.37              |
| India                          | 176,340        | 208,795        | 242,734        | 316,247        | 356,729        | 17.39             | 12.80              |
| Iran, Islamic Republic of      | 1,815          | 2,058          | 2,809          | 3,486          | 5,862          | 0.29              | 68.16              |
| Maldives                       | 47,572         | 79,474         | 86,359         | 90,617         | 95,167         | 4.64              | 5.02               |
| Nepal                          | 1,038          | 2,019          | 3,319          | 5,801          | 13,153         | 0.64              | 126.74             |
| Pakistan                       | 16,056         | 25,336         | 25,424         | 32,300         | 29,965         | 1.46              | -7.23              |
| Other countries of South Asia  | 427            | 70             | 585            | 108            | 93             | 0.00              | -13.89             |

## SRI LANKA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>10,056,053</b> | <b>10,909,050</b> | <b>15,118,815</b> | <b>18,163,632</b> | <b>20,918,486</b> | <b>100.00</b>     | <b>15.17</b>       |
| <b>AFRICA</b>                          | <b>65,940</b>     | <b>87,955</b>     | <b>104,602</b>    | <b>89,004</b>     | <b>115,798</b>    | <b>0.55</b>       | <b>30.10</b>       |
| <b>OTHER AFRICA</b>                    | <b>65,940</b>     | <b>87,955</b>     | <b>104,602</b>    | <b>89,004</b>     | <b>115,798</b>    | <b>0.55</b>       | <b>30.10</b>       |
| All countries of Africa                | 65,940            | 87,955            | 104,602           | 89,004            | 115,798           | 0.55              | 30.10              |
| <b>AMERICAS</b>                        | <b>598,547</b>    | <b>665,723</b>    | <b>912,870</b>    | <b>1,113,709</b>  | <b>1,432,796</b>  | <b>6.85</b>       | <b>28.65</b>       |
| <b>NORTH AMERICA</b>                   | <b>588,677</b>    | <b>636,006</b>    | <b>876,991</b>    | <b>1,071,740</b>  | <b>1,387,540</b>  | <b>6.63</b>       | <b>29.47</b>       |
| Canada                                 | 305,132           | 324,250           | 392,728           | 471,940           | 778,708           | 3.72              | 65.00              |
| United States of America               | 283,545           | 311,756           | 484,263           | 599,800           | 608,832           | 2.91              | 1.51               |
| <b>OTHER AMERICAS</b>                  | <b>9,870</b>      | <b>29,717</b>     | <b>35,879</b>     | <b>41,969</b>     | <b>45,256</b>     | <b>0.22</b>       | <b>7.83</b>        |
| Other countries of the Americas        | 9,870             | 29,717            | 35,879            | 41,969            | 45,256            | 0.22              | 7.83               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,827,563</b>  | <b>1,805,213</b>  | <b>3,104,954</b>  | <b>3,903,340</b>  | <b>4,763,878</b>  | <b>22.77</b>      | <b>22.05</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>562,966</b>    | <b>628,747</b>    | <b>1,702,706</b>  | <b>2,467,881</b>  | <b>3,094,161</b>  | <b>14.79</b>      | <b>25.38</b>       |
| China                                  | 198,352           | 363,200           | 1,256,027         | 2,033,425         | 2,553,455         | 12.21             | 25.57              |
| Hong Kong (China)                      | 8,190             |                   |                   |                   |                   |                   |                    |
| Japan                                  | 224,842           | 188,755           | 379,619           | 339,738           | 389,744           | 1.86              | 14.72              |
| Korea, Republic of                     | 56,178            | 76,792            | 67,060            | 94,718            | 150,962           | 0.72              | 59.38              |
| Taiwan Province of China               | 75,404            |                   |                   |                   |                   |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>599,645</b>    | <b>338,187</b>    | <b>514,805</b>    | <b>560,326</b>    | <b>488,627</b>    | <b>2.34</b>       | <b>-12.80</b>      |
| Indonesia                              | 25,870            | 63,899            | 88,674            | 116,808           | 50,777            | 0.24              | -56.53             |
| Malaysia                               | 284,223           | 82,358            | 162,246           | 179,659           | 158,720           | 0.76              | -11.65             |
| Philippines                            | 43,135            | 46,703            | 66,960            | 56,662            | 97,955            | 0.47              | 72.88              |
| Singapore                              | 138,150           | 83,826            | 118,215           | 126,480           | 118,729           | 0.57              | -6.13              |
| Thailand                               | 108,267           | 61,401            | 78,710            | 80,717            | 62,446            | 0.30              | -22.64             |
| <b>AUSTRALASIA</b>                     | <b>537,028</b>    | <b>763,604</b>    | <b>800,544</b>    | <b>775,647</b>    | <b>906,551</b>    | <b>4.33</b>       | <b>16.88</b>       |
| Australia                              | 475,564           | 671,745           | 695,280           | 677,967           | 809,651           | 3.87              | 19.42              |
| New Zealand                            | 61,464            | 91,859            | 105,264           | 97,680            | 96,900            | 0.46              | -0.80              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>127,924</b>    | <b>74,675</b>     | <b>86,899</b>     | <b>99,486</b>     | <b>274,539</b>    | <b>1.31</b>       | <b>175.96</b>      |
| Other countries of Asia                | 108,436           | 55,215            | 84,307            | 98,002            | 273,264           | 1.31              | 178.84             |
| Other countries of Oceania             | 19,488            | 19,460            | 2,592             | 1,484             | 1,275             | 0.01              | -14.08             |
| <b>EUROPE</b>                          | <b>4,700,719</b>  | <b>6,288,261</b>  | <b>8,046,319</b>  | <b>9,139,860</b>  | <b>9,380,443</b>  | <b>44.84</b>      | <b>2.63</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>715,140</b>    | <b>1,114,983</b>  | <b>1,340,971</b>  | <b>1,243,869</b>  | <b>1,456,788</b>  | <b>6.96</b>       | <b>17.12</b>       |
| Russian Federation                     | 304,274           | 486,024           | 697,180           | 648,842           | 559,328           | 2.67              | -13.80             |
| Ukraine                                |                   | 335,392           | 251,009           | 172,189           | 279,233           | 1.33              | 62.17              |
| Other countries Central/East Europe    | 410,866           | 293,567           | 392,782           | 422,838           | 618,227           | 2.96              | 46.21              |
| <b>NORTHERN EUROPE</b>                 | <b>1,615,543</b>  | <b>2,011,741</b>  | <b>2,403,105</b>  | <b>3,080,863</b>  | <b>3,440,089</b>  | <b>16.45</b>      | <b>11.66</b>       |
| Denmark                                | 99,676            | 119,934           | 200,054           | 244,192           | 264,853           | 1.27              | 8.46               |
| Finland                                | 62,612            | 35,284            | 46,448            | 53,557            | 58,221            | 0.28              | 8.71               |
| Norway                                 | 95,113            | 103,582           | 78,515            | 119,118           | 163,474           | 0.78              | 37.24              |
| Sweden                                 | 157,109           | 188,680           | 203,904           | 278,506           | 254,874           | 1.22              | -8.49              |
| United Kingdom                         | 1,201,033         | 1,564,261         | 1,874,184         | 2,385,490         | 2,698,667         | 12.90             | 13.13              |
| <b>SOUTHERN EUROPE</b>                 | <b>272,931</b>    | <b>288,708</b>    | <b>463,660</b>    | <b>512,602</b>    | <b>552,091</b>    | <b>2.64</b>       | <b>7.70</b>        |
| Italy                                  | 173,608           | 193,923           | 323,075           | 337,406           | 328,451           | 1.57              | -2.65              |
| Spain                                  | 99,323            | 94,785            | 140,585           | 175,196           | 223,640           | 1.07              | 27.65              |
| <b>WESTERN EUROPE</b>                  | <b>2,032,624</b>  | <b>2,717,456</b>  | <b>3,654,859</b>  | <b>4,094,613</b>  | <b>3,779,837</b>  | <b>18.07</b>      | <b>-7.69</b>       |
| Austria                                | 63,634            | 168,125           | 202,624           | 211,427           | 316,710           | 1.51              | 49.80              |
| Belgium                                | 132,342           | 108,584           | 109,065           | 144,306           | 160,023           | 0.76              | 10.89              |
| France                                 | 604,656           | 720,096           | 986,038           | 1,122,967         | 950,354           | 4.54              | -15.37             |
| Germany                                | 741,794           | 1,160,700         | 1,627,037         | 1,751,610         | 1,560,404         | 7.46              | -10.92             |
| Netherlands                            | 262,287           | 311,480           | 418,591           | 544,467           | 407,704           | 1.95              | -25.12             |
| Switzerland                            | 227,911           | 248,471           | 311,504           | 319,836           | 384,642           | 1.84              | 20.26              |
| <b>OTHER EUROPE</b>                    | <b>64,481</b>     | <b>155,373</b>    | <b>183,724</b>    | <b>207,913</b>    | <b>151,638</b>    | <b>0.72</b>       | <b>-27.07</b>      |
| Other countries of Europe              | 64,481            | 155,373           | 183,724           | 207,913           | 151,638           | 0.72              | -27.07             |



## SRI LANKA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                              | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>           | <b>591,366</b>   | <b>578,821</b>   | <b>845,415</b>   | <b>1,046,035</b> | <b>876,669</b>   | <b>4.19</b>       | <b>-16.19</b>      |
| All countries of Middle East | 591,366          | 578,821          | 845,415          | 1,046,035        | 876,669          | 4.19              | -16.19             |
| <b>SOUTH ASIA</b>            | <b>2,271,918</b> | <b>1,483,077</b> | <b>2,064,558</b> | <b>2,871,684</b> | <b>4,348,902</b> | <b>20.79</b>      | <b>51.44</b>       |
| Bangladesh                   |                  | 38,085           | 59,147           | 64,472           | 142,212          | 0.68              | 120.58             |
| India                        | 1,671,796        | 896,512          | 1,286,490        | 1,819,894        | 2,967,072        | 14.18             | 63.04              |
| Maldives                     | 469,526          | 452,343          | 604,513          | 807,438          | 1,006,640        | 4.81              | 24.67              |
| Pakistan                     | 130,596          | 96,137           | 114,408          | 179,880          | 232,978          | 1.11              | 29.52              |
| <b>NOT SPECIFIED</b>         |                  |                  | <b>40,097</b>    |                  |                  |                   |                    |
| Other countries of the World |                  |                  | 40,097           |                  |                  |                   |                    |

## STATE OF PALESTINE

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  |     | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|-----|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>490,110</b> | <b>545,464</b> | <b>555,910</b> | <b>431,988</b> | <b>400,132</b> | <b>100.00</b>     | <b>-7.37</b>       |
| <b>AFRICA</b>                          |     | <b>24,331</b>  | <b>32,853</b>  | <b>26,900</b>  | <b>18,214</b>  | <b>11,375</b>  | <b>2.84</b>       | <b>-37.55</b>      |
| <b>OTHER AFRICA</b>                    |     | <b>24,331</b>  | <b>32,853</b>  | <b>26,900</b>  | <b>18,214</b>  | <b>11,375</b>  | <b>2.84</b>       | <b>-37.55</b>      |
| All countries of Africa                |     | 24,331         | 32,853         | 26,900         | 18,214         | 11,375         | 2.84              | -37.55             |
| <b>AMERICAS</b>                        |     | <b>53,766</b>  | <b>68,036</b>  | <b>73,943</b>  | <b>53,944</b>  | <b>47,400</b>  | <b>11.85</b>      | <b>-12.13</b>      |
| <b>NORTH AMERICA</b>                   |     | <b>40,626</b>  | <b>53,838</b>  | <b>59,568</b>  | <b>41,168</b>  | <b>37,897</b>  | <b>9.47</b>       | <b>-7.95</b>       |
| Canada, United States                  |     | 40,626         | 53,838         | 59,568         | 41,168         | 37,897         | 9.47              | -7.95              |
| <b>OTHER AMERICAS</b>                  |     | <b>13,140</b>  | <b>14,198</b>  | <b>14,375</b>  | <b>12,776</b>  | <b>9,503</b>   | <b>2.37</b>       | <b>-25.62</b>      |
| Other countries of the Americas        |     | 13,140         | 14,198         | 14,375         | 12,776         | 9,503          | 2.37              | -25.62             |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>51,911</b>  | <b>64,141</b>  | <b>63,605</b>  | <b>71,390</b>  | <b>84,417</b>  | <b>21.10</b>      | <b>18.25</b>       |
| <b>AUSTRALASIA</b>                     |     | <b>3,761</b>   | <b>3,494</b>   | <b>5,224</b>   | <b>2,738</b>   | <b>3,330</b>   | <b>0.83</b>       | <b>21.62</b>       |
| Australia, New Zealand                 |     | 3,761          | 3,494          | 5,224          | 2,738          | 3,330          | 0.83              | 21.62              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>48,150</b>  | <b>60,647</b>  | <b>58,381</b>  | <b>68,652</b>  | <b>81,087</b>  | <b>20.27</b>      | <b>18.11</b>       |
| All countries of Asia                  |     | 48,150         | 60,647         | 58,381         | 68,652         | 81,087         | 20.27             | 18.11              |
| <b>EUROPE</b>                          |     | <b>353,349</b> | <b>372,841</b> | <b>385,124</b> | <b>278,852</b> | <b>246,202</b> | <b>61.53</b>      | <b>-11.71</b>      |
| <b>EAST MEDITERRANEAN EUROPE</b>       |     | <b>66,518</b>  | <b>76,441</b>  | <b>67,646</b>  | <b>75,115</b>  | <b>87,440</b>  | <b>21.85</b>      | <b>16.41</b>       |
| Israel                                 |     | 66,518         | 76,441         | 67,646         | 75,115         | 87,440         | 21.85             | 16.41              |
| <b>OTHER EUROPE</b>                    |     | <b>286,831</b> | <b>296,400</b> | <b>317,478</b> | <b>203,737</b> | <b>158,762</b> | <b>39.68</b>      | <b>-22.08</b>      |
| Other countries of Europe              |     | 286,831        | 296,400        | 317,478        | 203,737        | 158,762        | 39.68             | -22.08             |
| <b>MIDDLE EAST</b>                     |     | <b>6,753</b>   | <b>7,593</b>   | <b>6,338</b>   | <b>9,588</b>   | <b>10,738</b>  | <b>2.68</b>       | <b>11.99</b>       |
| All countries of Middle East           |     | 6,753          | 7,593          | 6,338          | 9,588          | 10,738         | 2.68              | 11.99              |

## STATE OF PALESTINE

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  |     | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|-----|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>1,162,530</b> | <b>1,326,193</b> | <b>1,389,452</b> | <b>1,254,709</b> | <b>1,143,707</b> | <b>100.00</b>     | <b>-8.85</b>       |
| <b>AFRICA</b>                          |     | <b>43,988</b>    | <b>100,256</b>   | <b>70,588</b>    | <b>52,096</b>    | <b>34,329</b>    | <b>3.00</b>       | <b>-34.10</b>      |
| <b>OTHER AFRICA</b>                    |     | <b>43,988</b>    | <b>100,256</b>   | <b>70,588</b>    | <b>52,096</b>    | <b>34,329</b>    | <b>3.00</b>       | <b>-34.10</b>      |
| All countries of Africa                |     | 43,988           | 100,256          | 70,588           | 52,096           | 34,329           | 3.00              | -34.10             |
| <b>AMERICAS</b>                        |     | <b>140,999</b>   | <b>161,095</b>   | <b>207,418</b>   | <b>184,165</b>   | <b>161,744</b>   | <b>14.14</b>      | <b>-12.17</b>      |
| <b>NORTH AMERICA</b>                   |     | <b>106,283</b>   | <b>125,626</b>   | <b>165,244</b>   | <b>145,185</b>   | <b>132,983</b>   | <b>11.63</b>      | <b>-8.40</b>       |
| Canada, United States                  |     | 106,283          | 125,626          | 165,244          | 145,185          | 132,983          | 11.63             | -8.40              |
| <b>OTHER AMERICAS</b>                  |     | <b>34,716</b>    | <b>35,469</b>    | <b>42,174</b>    | <b>38,980</b>    | <b>28,761</b>    | <b>2.51</b>       | <b>-26.22</b>      |
| Other countries of the Americas        |     | 34,716           | 35,469           | 42,174           | 38,980           | 28,761           | 2.51              | -26.22             |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>129,663</b>   | <b>150,720</b>   | <b>160,965</b>   | <b>206,954</b>   | <b>224,824</b>   | <b>19.66</b>      | <b>8.63</b>        |
| <b>AUSTRALASIA</b>                     |     | <b>9,076</b>     | <b>7,238</b>     | <b>14,557</b>    | <b>10,263</b>    | <b>9,775</b>     | <b>0.85</b>       | <b>-4.75</b>       |
| Australia, New Zealand                 |     | 9,076            | 7,238            | 14,557           | 10,263           | 9,775            | 0.85              | -4.75              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>120,587</b>   | <b>143,482</b>   | <b>146,408</b>   | <b>196,691</b>   | <b>215,049</b>   | <b>18.80</b>      | <b>9.33</b>        |
| All countries of Asia                  |     | 120,587          | 143,482          | 146,408          | 196,691          | 215,049          | 18.80             | 9.33               |
| <b>EUROPE</b>                          |     | <b>819,420</b>   | <b>885,306</b>   | <b>922,018</b>   | <b>770,614</b>   | <b>675,012</b>   | <b>59.02</b>      | <b>-12.41</b>      |
| <b>EAST MEDITERRANEAN EUROPE</b>       |     | <b>112,443</b>   | <b>140,183</b>   | <b>136,383</b>   | <b>138,872</b>   | <b>150,363</b>   | <b>13.15</b>      | <b>8.27</b>        |
| Israel                                 |     | 112,443          | 140,183          | 136,383          | 138,872          | 150,363          | 13.15             | 8.27               |
| <b>OTHER EUROPE</b>                    |     | <b>706,977</b>   | <b>745,123</b>   | <b>785,635</b>   | <b>631,742</b>   | <b>524,649</b>   | <b>45.87</b>      | <b>-16.95</b>      |
| Other countries of Europe              |     | 706,977          | 745,123          | 785,635          | 631,742          | 524,649          | 45.87             | -16.95             |
| <b>MIDDLE EAST</b>                     |     | <b>28,460</b>    | <b>28,816</b>    | <b>28,463</b>    | <b>40,880</b>    | <b>47,798</b>    | <b>4.18</b>       | <b>16.92</b>       |
| All countries of Middle East           |     | 28,460           | 28,816           | 28,463           | 40,880           | 47,798           | 4.18              | 16.92              |

## SUDAN

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012               | 2013           | 2014           | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|--|--------------------|----------------|----------------|----------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>574,624</b> | <b>591,348</b> | <b>683,618</b> | <b>741,000</b> |      |                   |                    |
| <b>AFRICA</b>                          | <b>103,818</b>     | <b>108,167</b> | <b>119,723</b> | <b>142,231</b> |      |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>103,818</b>     | <b>108,167</b> | <b>119,723</b> | <b>142,231</b> |      |                   |                    |
| All countries of Africa                | 103,818            | 108,167        | 119,723        | 142,231        |      |                   |                    |
| <b>AMERICAS</b>                        | <b>24,179</b>      | <b>26,443</b>  | <b>38,361</b>  | <b>42,589</b>  |      |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>24,179</b>      | <b>26,443</b>  | <b>38,361</b>  | <b>42,589</b>  |      |                   |                    |
| All countries of the Americas          | 24,179             | 26,443         | 38,361         | 42,589         |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>35,557</b>      | <b>38,760</b>  | <b>45,177</b>  | <b>48,218</b>  |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>35,557</b>      | <b>38,760</b>  | <b>45,177</b>  | <b>48,218</b>  |      |                   |                    |
| All countries of Asia                  | 35,557             | 38,760         | 45,177         | 48,218         |      |                   |                    |
| <b>EUROPE</b>                          | <b>50,849</b>      | <b>51,174</b>  | <b>79,659</b>  | <b>81,752</b>  |      |                   |                    |
| <b>OTHER EUROPE</b>                    | <b>50,849</b>      | <b>51,174</b>  | <b>79,659</b>  | <b>81,752</b>  |      |                   |                    |
| All countries of Europe                | 50,849             | 51,174         | 79,659         | 81,752         |      |                   |                    |
| <b>MIDDLE EAST</b>                     | <b>297,432</b>     | <b>302,220</b> | <b>326,447</b> | <b>346,594</b> |      |                   |                    |
| All countries of Middle East           | 297,432            | 302,220        | 326,447        | 346,594        |      |                   |                    |
| <b>SOUTH ASIA</b>                      | <b>47,134</b>      | <b>48,729</b>  | <b>54,464</b>  | <b>58,687</b>  |      |                   |                    |
| All countries of South Asia            | 47,134             | 48,729         | 54,464         | 58,687         |      |                   |                    |
| <b>NOT SPECIFIED</b>                   | <b>15,655</b>      | <b>15,855</b>  | <b>19,787</b>  | <b>20,929</b>  |      |                   |                    |
| Other countries of the World           | 15,655             | 15,855         | 19,787         | 20,929         |      |                   |                    |

## SURINAME

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>240,041</b> | <b>249,102</b> | <b>251,611</b> | <b>227,699</b> | <b>256,951</b> | <b>100.00</b>     | <b>12.85</b>       |
| <b>AFRICA</b>                     | <b>525</b>     | <b>280</b>     | <b>279</b>     | <b>602</b>     | <b>560</b>     | <b>0.22</b>       | <b>-6.98</b>       |
| <b>EAST AFRICA</b>                | <b>91</b>      | <b>65</b>      | <b>66</b>      | <b>57</b>      | <b>76</b>      | <b>0.03</b>       | <b>33.33</b>       |
| British Indian Ocean Territory    | 2              | 6              | 4              | 2              | 2              | 0.00              |                    |
| Burundi                           | 2              |                |                |                |                |                   |                    |
| Djibouti                          | 1              | 1              |                | 1              |                |                   |                    |
| Eritrea                           | 4              | 4              | 1              |                |                |                   |                    |
| Ethiopia                          | 16             | 4              | 2              |                | 1              | 0.00              |                    |
| Kenya                             | 6              | 2              | 7              | 9              | 4              | 0.00              | -55.56             |
| Madagascar                        | 4              | 1              |                | 4              | 14             | 0.01              | 250.00             |
| Malawi                            | 5              | 6              | 4              | 4              | 1              | 0.00              | -75.00             |
| Mauritius                         | 6              | 10             | 11             | 7              | 5              | 0.00              | -28.57             |
| Mozambique                        | 11             | 7              | 7              | 6              |                |                   |                    |
| Reunion                           | 1              | 1              | 2              | 1              |                |                   |                    |
| Rwanda                            | 3              |                | 3              | 2              | 4              | 0.00              | 100.00             |
| Seychelles                        | 3              |                | 1              |                | 1              | 0.00              |                    |
| Somalia                           |                | 1              |                | 1              |                |                   |                    |
| Tanzania, United Republic of      | 8              | 8              | 9              | 7              | 22             | 0.01              | 214.29             |
| Uganda                            | 7              | 4              |                | 6              | 13             | 0.01              | 116.67             |
| Zambia                            | 6              | 8              | 12             | 4              | 5              | 0.00              | 25.00              |
| Zimbabwe                          | 6              | 2              | 3              | 3              | 4              | 0.00              | 33.33              |
| <b>CENTRAL AFRICA</b>             | <b>68</b>      | <b>19</b>      | <b>16</b>      | <b>63</b>      | <b>38</b>      | <b>0.01</b>       | <b>-39.68</b>      |
| Angola                            | 7              | 4              | 1              | 2              | 2              | 0.00              |                    |
| Cameroon                          | 8              | 4              | 4              | 2              | 22             | 0.01              | 1,000.00           |
| Central African Republic          | 2              |                |                |                | 4              | 0.00              |                    |
| Congo, Democratic Republic of the | 9              | 2              |                | 3              | 9              | 0.00              | 200.00             |
| Equatorial Guinea                 | 36             | 9              | 11             | 56             |                |                   |                    |
| Gabon                             | 5              |                |                |                | 1              | 0.00              |                    |
| Sao Tome and Principe             | 1              |                |                |                |                |                   |                    |
| <b>NORTH AFRICA</b>               | <b>21</b>      | <b>22</b>      | <b>42</b>      | <b>32</b>      | <b>75</b>      | <b>0.03</b>       | <b>134.38</b>      |
| Algeria                           |                | 9              | 6              |                | 27             | 0.01              |                    |
| Morocco                           | 6              | 7              | 11             | 11             | 35             | 0.01              | 218.18             |
| Sudan                             | 5              |                | 7              | 3              |                |                   |                    |
| Tunisia                           | 1              | 1              | 1              | 8              | 13             | 0.01              | 62.50              |
| Western Sahara                    | 9              | 5              | 17             | 10             |                |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>178</b>     | <b>99</b>      | <b>108</b>     | <b>143</b>     | <b>157</b>     | <b>0.06</b>       | <b>9.79</b>        |
| Botswana                          | 4              | 2              | 2              |                | 1              | 0.00              |                    |
| Lesotho                           | 2              |                | 1              | 2              |                |                   |                    |
| Namibia                           | 23             | 8              |                | 2              | 3              | 0.00              | 50.00              |
| South Africa                      | 139            | 87             | 102            | 139            | 153            | 0.06              | 10.07              |
| Swaziland                         | 10             | 2              | 3              |                |                |                   |                    |
| <b>WEST AFRICA</b>                | <b>167</b>     | <b>75</b>      | <b>47</b>      | <b>307</b>     | <b>214</b>     | <b>0.08</b>       | <b>-30.29</b>      |
| Benin                             | 2              | 2              |                | 16             | 44             | 0.02              | 175.00             |
| Burkina Faso                      | 3              | 3              | 9              | 5              | 9              | 0.00              | 80.00              |
| Cabo Verde                        |                | 6              | 1              | 6              | 11             | 0.00              | 83.33              |
| Côte d'Ivoire                     | 74             | 5              | 5              | 12             | 8              | 0.00              | -33.33             |
| Gambia                            | 3              |                | 3              | 1              | 6              | 0.00              | 500.00             |
| Ghana                             | 25             | 20             | 13             | 225            | 22             | 0.01              | -90.22             |
| Guinea                            | 1              | 3              |                | 1              | 2              | 0.00              | 100.00             |
| Liberia                           | 1              |                | 1              | 4              | 1              | 0.00              | -75.00             |
| Mali                              | 1              |                |                | 1              | 4              | 0.00              | 300.00             |
| Mauritania                        | 6              | 5              |                |                | 1              | 0.00              |                    |
| Niger                             | 4              | 3              | 2              | 2              |                |                   |                    |
| Nigeria                           | 41             | 26             | 8              | 15             | 56             | 0.02              | 273.33             |

## SURINAME

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Saint Helena                     |                |                |                | 1              |                |                   |                    |
| Senegal                          |                | 2              | 2              | 10             | 19             | 0.01              | 90.00              |
| Sierra Leone                     | 3              |                |                | 2              | 4              | 0.00              | 100.00             |
| Togo                             | 3              |                | 3              | 6              | 27             | 0.01              | 350.00             |
| <b>AMERICAS</b>                  | <b>123,731</b> | <b>136,142</b> | <b>129,703</b> | <b>116,742</b> | <b>132,542</b> | <b>51.58</b>      | <b>13.53</b>       |
| <b>CARIBBEAN</b>                 | <b>14,329</b>  | <b>15,840</b>  | <b>15,787</b>  | <b>15,946</b>  | <b>22,786</b>  | <b>8.87</b>       | <b>42.89</b>       |
| Anguilla                         | 17             | 26             | 12             | 1              | 10             | 0.00              | 900.00             |
| Antigua and Barbuda              | 114            | 173            | 86             | 74             | 91             | 0.04              | 22.97              |
| Aruba                            | 1,450          | 1,769          | 1,805          | 1,802          |                |                   |                    |
| Bahamas                          | 84             | 33             | 62             | 66             | 94             | 0.04              | 42.42              |
| Barbados                         | 494            | 581            | 702            | 594            | 620            | 0.24              | 4.38               |
| Bermuda                          | 30             | 23             | 22             | 16             | 6              | 0.00              | -62.50             |
| Bonaire                          | 330            | 504            | 400            | 399            |                |                   |                    |
| British Virgin Islands           | 1              | 12             | 6              | 10             | 17             | 0.01              | 70.00              |
| Cayman Islands                   | 24             | 8              | 5              | 6              | 3              | 0.00              | -50.00             |
| Cuba                             | 128            | 287            | 230            | 442            | 1,671          | 0.65              | 278.05             |
| Curaçao                          | 4,232          | 4,219          | 3,892          | 3,597          |                |                   |                    |
| Dominica                         | 200            | 281            | 387            | 335            | 62             | 0.02              | -81.49             |
| Dominican Republic               | 76             | 62             | 55             | 63             | 2,477          | 0.96              | 3,831.75           |
| Grenada                          | 75             | 185            | 72             | 54             | 92             | 0.04              | 70.37              |
| Guadeloupe                       | 150            | 97             | 157            | 140            | 1              | 0.00              | -99.29             |
| Haiti                            | 272            | 435            | 471            | 506            | 11,838         | 4.61              | 2,239.53           |
| Jamaica                          | 813            | 863            | 1,032          | 762            | 965            | 0.38              | 26.64              |
| Martinique                       | 132            | 130            | 223            | 195            |                |                   |                    |
| Montserrat                       | 14             | 3              | 2              | 2              | 7              | 0.00              | 250.00             |
| Netherlands Antilles             | 254            | 5              | 9              | 22             | 12             | 0.00              | -45.45             |
| Puerto Rico                      | 76             | 62             | 68             | 34             |                |                   |                    |
| Saba                             | 10             | 7              | 3              | 9              |                |                   |                    |
| Saint Kitts and Nevis            | 45             | 43             | 50             | 30             | 62             | 0.02              | 106.67             |
| Saint Lucia                      | 124            | 182            | 184            | 168            | 246            | 0.10              | 46.43              |
| Saint Vincent and the Grenadines | 142            | 80             | 73             | 54             | 151            | 0.06              | 179.63             |
| Sint Eustatius                   | 43             | 40             | 38             | 29             |                |                   |                    |
| Sint Maarten (Dutch part)        | 622            | 662            | 658            | 678            |                |                   |                    |
| Trinidad and Tobago              | 4,370          | 5,060          | 5,081          | 5,849          | 4,356          | 1.70              | -25.53             |
| Turks and Caicos Islands         | 3              | 6              | 1              | 3              | 5              | 0.00              | 66.67              |
| United States Virgin Islands     | 4              | 2              | 1              | 6              |                |                   |                    |
| <b>CENTRAL AMERICA</b>           | <b>472</b>     | <b>513</b>     | <b>540</b>     | <b>422</b>     | <b>406</b>     | <b>0.16</b>       | <b>-3.79</b>       |
| Belize                           | 75             | 76             | 37             | 38             | 56             | 0.02              | 47.37              |
| Costa Rica                       | 51             | 63             | 60             | 59             | 80             | 0.03              | 35.59              |
| El Salvador                      | 42             | 58             | 85             | 22             | 32             | 0.01              | 45.45              |
| Guatemala                        | 68             | 97             | 115            | 60             | 49             | 0.02              | -18.33             |
| Honduras                         | 15             | 15             | 16             | 6              | 28             | 0.01              | 366.67             |
| Nicaragua                        | 23             | 7              | 4              | 25             | 38             | 0.01              | 52.00              |
| Panama                           | 198            | 197            | 223            | 212            | 123            | 0.05              | -41.98             |
| <b>NORTH AMERICA</b>             | <b>10,380</b>  | <b>9,230</b>   | <b>9,782</b>   | <b>10,280</b>  | <b>10,909</b>  | <b>4.25</b>       | <b>6.12</b>        |
| Canada                           | 2,206          | 1,763          | 1,826          | 2,613          | 2,976          | 1.16              | 13.89              |
| Mexico                           | 189            | 179            | 158            | 124            | 195            | 0.08              | 57.26              |
| Saint Pierre and Miquelon        |                | 1              | 1              |                |                |                   |                    |
| United States of America         | 7,985          | 7,287          | 7,797          | 7,543          | 7,738          | 3.01              | 2.59               |
| <b>SOUTH AMERICA</b>             | <b>98,550</b>  | <b>110,559</b> | <b>103,594</b> | <b>90,094</b>  | <b>98,441</b>  | <b>38.31</b>      | <b>9.26</b>        |
| Argentina                        | 121            | 202            | 177            | 158            | 205            | 0.08              | 29.75              |
| Bolivia, Plurinational State of  | 26             | 31             | 28             | 16             | 30             | 0.01              | 87.50              |
| Brazil                           | 19,452         | 23,084         | 14,269         | 10,756         | 16,337         | 6.36              | 51.89              |
| Chile                            | 66             | 99             | 78             | 63             | 169            | 0.07              | 168.25             |
| Colombia                         | 290            | 523            | 602            | 464            | 792            | 0.31              | 70.69              |

## SURINAME

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|--|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| Ecuador                                | 68           | 289          | 129          | 162          | 63           | 0.02              | -61.11             |
| Falkland Islands (Malvinas)            | 1            | 2            |              | 2            |              |                   |                    |
| French Guiana                          | 33,956       | 34,118       | 33,974       | 29,821       | 34,976       | 13.61             | 17.29              |
| Guyana                                 | 43,846       | 50,069       | 46,288       | 42,684       | 43,573       | 16.96             | 2.08               |
| Paraguay                               | 11           | 20           | 18           | 22           | 23           | 0.01              | 4.55               |
| Peru                                   | 269          | 262          | 233          | 451          | 497          | 0.19              | 10.20              |
| Uruguay                                | 9            | 19           | 21           | 22           | 18           | 0.01              | -18.18             |
| Venezuela, Bolivarian Republic of      | 435          | 1,841        | 7,777        | 5,473        | 1,758        | 0.68              | -67.88             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,559</b> | <b>5,039</b> | <b>5,532</b> | <b>4,737</b> | <b>6,175</b> | <b>2.40</b>       | <b>30.36</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>2,926</b> | <b>2,806</b> | <b>3,446</b> | <b>2,720</b> | <b>3,945</b> | <b>1.54</b>       | <b>45.04</b>       |
| China                                  | 2,491        | 2,356        | 3,050        | 2,319        | 3,534        | 1.38              | 52.39              |
| Hong Kong (China)                      | 90           | 68           | 50           | 42           | 4            | 0.00              | -90.48             |
| Japan                                  | 154          | 184          | 195          | 221          | 181          | 0.07              | -18.10             |
| Korea, Democratic People's Republic of | 68           | 48           | 50           | 27           | 71           | 0.03              | 162.96             |
| Korea, Republic of                     | 36           | 66           | 48           | 22           | 64           | 0.02              | 190.91             |
| Macao (China)                          | 1            |              | 1            |              |              |                   |                    |
| Mongolia                               | 1            | 3            | 3            |              | 5            | 0.00              |                    |
| Taiwan Province of China               | 85           | 81           | 49           | 89           | 86           | 0.03              | -3.37              |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,059</b> | <b>1,787</b> | <b>1,612</b> | <b>1,704</b> | <b>1,617</b> | <b>0.63</b>       | <b>-5.11</b>       |
| Cambodia                               | 6            | 1            |              |              | 5            | 0.00              |                    |
| Indonesia                              | 262          | 278          | 309          | 291          | 533          | 0.21              | 83.16              |
| Lao People's Democratic Republic       |              |              | 2            | 2            | 16           | 0.01              | 700.00             |
| Malaysia                               | 285          | 362          | 396          | 341          | 452          | 0.18              | 32.55              |
| Myanmar                                | 7            | 7            | 4            | 6            | 2            | 0.00              | -66.67             |
| Philippines                            | 354          | 998          | 734          | 864          | 551          | 0.21              | -36.23             |
| Singapore                              | 29           | 25           | 26           | 26           | 16           | 0.01              | -38.46             |
| Thailand                               | 28           | 29           | 14           | 24           | 22           | 0.01              | -8.33              |
| Timor-Leste                            |              | 2            |              | 1            |              |                   |                    |
| Viet Nam                               | 88           | 85           | 127          | 149          | 20           | 0.01              | -86.58             |
| <b>AUSTRALASIA</b>                     | <b>333</b>   | <b>232</b>   | <b>293</b>   | <b>213</b>   | <b>601</b>   | <b>0.23</b>       | <b>182.16</b>      |
| Australia                              | 282          | 204          | 256          | 188          | 535          | 0.21              | 184.57             |
| New Zealand                            | 51           | 28           | 37           | 25           | 66           | 0.03              | 164.00             |
| <b>MELANESIA</b>                       | <b>19</b>    | <b>26</b>    | <b>20</b>    | <b>10</b>    | <b>8</b>     | <b>0.00</b>       | <b>-20.00</b>      |
| Fiji                                   | 6            |              | 1            | 1            | 2            | 0.00              | 100.00             |
| New Caledonia                          | 1            | 1            | 7            | 5            |              |                   |                    |
| Norfolk Island                         | 3            | 1            | 2            | 1            |              |                   |                    |
| Papua New Guinea                       |              | 6            |              |              | 6            | 0.00              |                    |
| Solomon Islands                        | 9            | 17           | 7            | 3            |              |                   |                    |
| Vanuatu                                |              | 1            | 3            |              |              |                   |                    |
| <b>MICRONESIA</b>                      | <b>94</b>    | <b>51</b>    | <b>28</b>    | <b>15</b>    |              |                   |                    |
| Cocos (Keeling) Islands                |              | 1            |              | 2            |              |                   |                    |
| Marshall Islands                       |              | 3            | 5            | 4            |              |                   |                    |
| Micronesia, Federated States of        |              | 1            | 1            |              |              |                   |                    |
| Nauru                                  | 91           | 45           | 21           | 9            |              |                   |                    |
| Northern Mariana Islands               | 1            | 1            |              |              |              |                   |                    |
| Palau                                  | 1            |              |              |              |              |                   |                    |
| Wake Island                            | 1            |              | 1            |              |              |                   |                    |
| <b>POLYNESIA</b>                       | <b>128</b>   | <b>137</b>   | <b>133</b>   | <b>75</b>    | <b>4</b>     | <b>0.00</b>       | <b>-94.67</b>      |
| American Samoa                         | 91           | 72           | 105          | 58           |              |                   |                    |
| Cook Islands                           | 2            |              | 1            |              |              |                   |                    |
| French Polynesia                       | 28           | 62           | 14           | 7            |              |                   |                    |
| Pitcairn                               |              |              | 1            |              |              |                   |                    |
| Samoa                                  | 2            |              | 1            | 1            |              |                   |                    |
| Tonga                                  | 3            | 2            |              | 4            | 4            | 0.00              |                    |

## SURINAME

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Wallis and Futuna Islands                 | 2              | 1              | 11             | 5              |                |                   |                    |
| <b>EUROPE</b>                             | <b>107,655</b> | <b>104,589</b> | <b>113,261</b> | <b>100,250</b> | <b>115,963</b> | <b>45.13</b>      | <b>15.67</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>446</b>     | <b>532</b>     | <b>572</b>     | <b>659</b>     | <b>599</b>     | <b>0.23</b>       | <b>-9.10</b>       |
| Armenia                                   | 2              | 2              | 3              | 1              | 1              | 0.00              |                    |
| Azerbaijan                                | 4              |                | 1              | 2              | 2              | 0.00              |                    |
| Belarus                                   | 17             | 10             | 2              | 1              | 3              | 0.00              | 200.00             |
| Bulgaria                                  | 36             | 44             | 29             | 46             | 18             | 0.01              | -60.87             |
| Czech Republic                            | 27             | 26             | 29             | 32             | 51             | 0.02              | 59.38              |
| Czech Republic/Slovakia                   | 10             | 14             | 24             | 70             | 20             | 0.01              | -71.43             |
| Estonia                                   | 5              | 10             | 15             | 14             |                |                   |                    |
| Georgia                                   | 3              | 2              |                | 6              | 19             | 0.01              | 216.67             |
| Hungary                                   | 18             | 8              | 21             | 17             | 46             | 0.02              | 170.59             |
| Kazakhstan                                | 1              | 1              | 2              | 3              | 1              | 0.00              | -66.67             |
| Kyrgyzstan                                | 1              |                |                | 2              | 1              | 0.00              | -50.00             |
| Latvia                                    |                | 5              | 13             | 9              |                |                   |                    |
| Lithuania                                 | 6              | 9              | 12             | 29             |                |                   |                    |
| Moldova, Republic of                      |                |                | 1              | 6              | 6              | 0.00              |                    |
| Poland                                    | 95             | 106            | 46             | 109            | 178            | 0.07              | 63.30              |
| Romania                                   | 58             | 93             | 179            | 116            | 62             | 0.02              | -46.55             |
| Russian Federation                        | 101            | 139            | 89             | 74             | 97             | 0.04              | 31.08              |
| Slovakia                                  | 14             | 13             | 30             | 21             |                |                   |                    |
| Tajikistan                                | 7              | 3              | 4              | 3              |                |                   |                    |
| Ukraine                                   | 38             | 41             | 53             | 87             | 85             | 0.03              | -2.30              |
| Uzbekistan                                | 3              | 6              | 19             | 11             | 9              | 0.00              | -18.18             |
| <b>NORTHERN EUROPE</b>                    | <b>1,487</b>   | <b>1,371</b>   | <b>1,783</b>   | <b>1,963</b>   | <b>1,782</b>   | <b>0.69</b>       | <b>-9.22</b>       |
| Denmark                                   | 72             | 97             | 69             | 120            | 147            | 0.06              | 22.50              |
| Faeroe Islands                            |                |                | 1              |                | 1              | 0.00              |                    |
| Finland                                   | 60             | 87             | 89             | 79             | 102            | 0.04              | 29.11              |
| Iceland                                   | 2              | 2              | 3              | 4              | 8              | 0.00              | 100.00             |
| Ireland                                   | 69             | 42             | 72             | 71             | 118            | 0.05              | 66.20              |
| Isle of Man                               |                | 1              |                |                |                |                   |                    |
| Norway                                    | 91             | 56             | 130            | 66             | 103            | 0.04              | 56.06              |
| Svalbard and Jan Mayen Islands            | 2              | 1              | 1              | 2              |                |                   |                    |
| Sweden                                    | 72             | 130            | 128            | 147            | 118            | 0.05              | -19.73             |
| United Kingdom                            | 1,119          | 955            | 1,290          | 1,474          | 1,185          | 0.46              | -19.61             |
| <b>SOUTHERN EUROPE</b>                    | <b>653</b>     | <b>1,042</b>   | <b>1,442</b>   | <b>976</b>     | <b>947</b>     | <b>0.37</b>       | <b>-2.97</b>       |
| Albania                                   |                |                | 2              |                |                |                   |                    |
| Andorra                                   | 30             | 45             | 31             | 16             | 1              | 0.00              | -93.75             |
| Bosnia and Herzegovina                    | 1              | 2              | 5              | 3              | 5              | 0.00              | 66.67              |
| Croatia                                   | 18             | 29             | 19             | 34             | 34             | 0.01              |                    |
| Greece                                    | 47             | 62             | 62             | 39             | 33             | 0.01              | -15.38             |
| Italy                                     | 311            | 527            | 923            | 524            | 374            | 0.15              | -28.63             |
| Malta                                     | 18             | 14             | 16             | 13             | 2              | 0.00              | -84.62             |
| Portugal                                  | 39             | 106            | 162            | 97             | 119            | 0.05              | 22.68              |
| San Marino                                |                |                | 1              |                |                |                   |                    |
| Slovenia                                  | 10             | 7              | 4              | 5              | 21             | 0.01              | 320.00             |
| Spain                                     | 175            | 235            | 211            | 241            | 357            | 0.14              | 48.13              |
| The Former Yugoslav Republic of Macedonia | 4              | 15             | 6              | 3              | 1              | 0.00              | -66.67             |
| Yugoslavia, SFR (former)                  |                |                |                | 1              |                |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>104,814</b> | <b>101,456</b> | <b>109,228</b> | <b>96,478</b>  | <b>112,394</b> | <b>43.74</b>      | <b>16.50</b>       |
| Austria                                   | 19             | 34             | 40             | 40             | 93             | 0.04              | 132.50             |
| Belgium                                   | 2,009          | 2,057          | 2,195          | 2,015          | 1,929          | 0.75              | -4.27              |
| France                                    | 6,983          | 10,464         | 14,048         | 11,237         | 6,410          | 2.49              | -42.96             |
| Germany                                   | 556            | 732            | 659            | 711            | 1,126          | 0.44              | 58.37              |
| Liechtenstein                             |                |                | 1              |                |                |                   |                    |



## SURINAME

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012         | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|----------------------------------|--------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| Luxembourg                       | 10           |              | 4            | 4            | 3            | 0.00              | -25.00             |
| Monaco                           |              |              | 1            |              |              |                   |                    |
| Netherlands                      | 95,051       | 88,002       | 92,104       | 82,225       | 102,614      | 39.94             | 24.80              |
| Switzerland                      | 186          | 167          | 176          | 246          | 219          | 0.09              | -10.98             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>255</b>   | <b>188</b>   | <b>236</b>   | <b>174</b>   | <b>241</b>   | <b>0.09</b>       | <b>38.51</b>       |
| Cyprus                           | 11           | 3            | 7            | 5            | 4            | 0.00              | -20.00             |
| Israel                           | 54           | 42           | 72           | 40           | 85           | 0.03              | 112.50             |
| Turkey                           | 190          | 143          | 157          | 129          | 152          | 0.06              | 17.83              |
| <b>MIDDLE EAST</b>               | <b>56</b>    | <b>44</b>    | <b>56</b>    | <b>59</b>    | <b>34</b>    | <b>0.01</b>       | <b>-42.37</b>      |
| Bahrain                          | 1            |              | 1            |              |              |                   |                    |
| Egypt                            | 23           | 10           | 4            | 3            | 6            | 0.00              | 100.00             |
| Iraq                             |              | 1            | 1            | 2            |              |                   |                    |
| Jordan                           | 2            | 3            | 6            | 11           | 5            | 0.00              | -54.55             |
| Kuwait                           |              | 3            |              |              |              |                   |                    |
| Lebanon                          | 14           | 6            | 8            | 10           | 8            | 0.00              | -20.00             |
| Libya                            | 1            | 1            | 5            | 3            | 2            | 0.00              | -33.33             |
| Oman                             |              | 2            | 4            | 2            | 1            | 0.00              | -50.00             |
| Qatar                            | 2            |              | 2            | 3            |              |                   |                    |
| Saudi Arabia                     | 6            | 5            | 8            | 15           | 6            | 0.00              | -60.00             |
| State of Palestine               | 1            | 3            |              | 2            | 3            | 0.00              | 50.00              |
| Syrian Arab Republic             | 1            | 2            | 8            | 3            | 2            | 0.00              | -33.33             |
| United Arab Emirates             | 5            | 8            | 9            | 5            | 1            | 0.00              | -80.00             |
| <b>SOUTH ASIA</b>                | <b>659</b>   | <b>795</b>   | <b>1,028</b> | <b>669</b>   | <b>1,324</b> | <b>0.52</b>       | <b>97.91</b>       |
| Afghanistan                      | 114          | 147          | 109          | 31           | 3            | 0.00              | -90.32             |
| Bangladesh                       | 18           | 17           | 18           | 21           | 208          | 0.08              | 890.48             |
| India                            | 504          | 581          | 853          | 552          | 1,031        | 0.40              | 86.78              |
| Iran, Islamic Republic of        | 8            | 11           | 3            | 3            | 6            | 0.00              | 100.00             |
| Maldives                         |              | 3            |              | 2            | 1            | 0.00              | -50.00             |
| Nepal                            | 4            | 8            | 16           | 37           | 41           | 0.02              | 10.81              |
| Pakistan                         | 6            | 24           | 22           | 18           | 28           | 0.01              | 55.56              |
| Sri Lanka                        | 5            | 4            | 7            | 5            | 6            | 0.00              | 20.00              |
| <b>NOT SPECIFIED</b>             | <b>2,856</b> | <b>2,213</b> | <b>1,752</b> | <b>4,640</b> | <b>353</b>   | <b>0.14</b>       | <b>-92.39</b>      |
| Other countries of the World     | 2,856        | 2,213        | 1,752        | 4,640        | 353          | 0.14              | -92.39             |

## SWAZILAND

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,278,528</b> | <b>1,298,744</b> | <b>1,324,624</b> | <b>1,255,899</b> | <b>1,278,585</b> | <b>100.00</b>     | <b>1.81</b>        |
| <b>AFRICA</b>                          | <b>1,165,225</b> | <b>1,169,763</b> | <b>1,177,815</b> | <b>1,104,525</b> | <b>1,110,907</b> | <b>86.89</b>      | <b>0.58</b>        |
| <b>EAST AFRICA</b>                     | <b>272,268</b>   | <b>271,742</b>   | <b>295,846</b>   | <b>269,512</b>   | <b>269,577</b>   | <b>21.08</b>      | <b>0.02</b>        |
| Kenya                                  | 2,072            | 1,945            | 1,731            | 1,590            | 1,926            | 0.15              | 21.13              |
| Malawi                                 | 3,313            | 3,689            | 4,760            | 5,493            | 5,055            | 0.40              | -7.97              |
| Mozambique                             | 222,989          | 213,827          | 219,555          | 181,271          | 202,042          | 15.80             | 11.46              |
| Tanzania, United Republic of           | 6,242            | 6,493            | 5,718            | 6,311            | 5,659            | 0.44              | -10.33             |
| Zambia                                 | 7,004            | 6,535            | 5,458            | 5,380            | 5,600            | 0.44              | 4.09               |
| Zimbabwe                               | 30,648           | 39,253           | 58,624           | 69,467           | 49,295           | 3.86              | -29.04             |
| <b>SOUTHERN AFRICA</b>                 | <b>880,095</b>   | <b>883,557</b>   | <b>867,959</b>   | <b>821,174</b>   | <b>825,871</b>   | <b>64.59</b>      | <b>0.57</b>        |
| Botswana                               | 4,328            | 4,293            | 5,913            | 5,833            | 5,969            | 0.47              | 2.33               |
| Lesotho                                | 4,308            | 3,632            | 5,554            | 5,092            | 5,682            | 0.44              | 11.59              |
| South Africa                           | 871,459          | 875,632          | 856,492          | 810,249          | 814,220          | 63.68             | 0.49               |
| <b>WEST AFRICA</b>                     | <b>2,785</b>     | <b>3,567</b>     | <b>3,537</b>     | <b>3,668</b>     | <b>3,734</b>     | <b>0.29</b>       | <b>1.80</b>        |
| Nigeria                                | 2,785            | 3,567            | 3,537            | 3,668            | 3,734            | 0.29              | 1.80               |
| <b>OTHER AFRICA</b>                    | <b>10,077</b>    | <b>10,897</b>    | <b>10,473</b>    | <b>10,171</b>    | <b>11,725</b>    | <b>0.92</b>       | <b>15.28</b>       |
| Other countries of Africa              | 10,077           | 10,897           | 10,473           | 10,171           | 11,725           | 0.92              | 15.28              |
| <b>AMERICAS</b>                        | <b>20,259</b>    | <b>20,784</b>    | <b>22,686</b>    | <b>23,416</b>    | <b>24,211</b>    | <b>1.89</b>       | <b>3.40</b>        |
| <b>NORTH AMERICA</b>                   | <b>18,161</b>    | <b>19,041</b>    | <b>20,829</b>    | <b>21,556</b>    | <b>22,151</b>    | <b>1.73</b>       | <b>2.76</b>        |
| Canada                                 | 3,489            | 3,225            | 3,470            | 3,568            | 4,137            | 0.32              | 15.95              |
| United States of America               | 14,672           | 15,816           | 17,359           | 17,988           | 18,014           | 1.41              | 0.14               |
| <b>SOUTH AMERICA</b>                   | <b>1,076</b>     | <b>1,048</b>     | <b>974</b>       | <b>996</b>       | <b>1,132</b>     | <b>0.09</b>       | <b>13.65</b>       |
| Brazil                                 | 1,076            | 1,048            | 974              | 996              | 1,132            | 0.09              | 13.65              |
| <b>OTHER AMERICAS</b>                  | <b>1,022</b>     | <b>695</b>       | <b>883</b>       | <b>864</b>       | <b>928</b>       | <b>0.07</b>       | <b>7.41</b>        |
| Other countries of the Americas        | 1,022            | 695              | 883              | 864              | 928              | 0.07              | 7.41               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>11,263</b>    | <b>12,321</b>    | <b>13,415</b>    | <b>12,786</b>    | <b>14,659</b>    | <b>1.15</b>       | <b>14.65</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>4,670</b>     | <b>4,893</b>     | <b>5,472</b>     | <b>5,641</b>     | <b>6,272</b>     | <b>0.49</b>       | <b>11.19</b>       |
| China                                  | 2,531            | 2,184            | 2,046            | 2,221            | 2,732            | 0.21              | 23.01              |
| Korea, Republic of                     | 988              | 1,616            | 2,158            | 2,315            | 2,300            | 0.18              | -0.65              |
| Taiwan Province of China               | 1,151            | 1,093            | 1,268            | 1,105            | 1,240            | 0.10              | 12.22              |
| <b>SOUTH-EAST ASIA</b>                 | <b>455</b>       | <b>563</b>       | <b>484</b>       | <b>477</b>       | <b>574</b>       | <b>0.04</b>       | <b>20.34</b>       |
| Philippines                            | 455              | 563              | 484              | 477              | 574              | 0.04              | 20.34              |
| <b>AUSTRALASIA</b>                     | <b>2,777</b>     | <b>3,529</b>     | <b>3,779</b>     | <b>2,763</b>     | <b>3,132</b>     | <b>0.24</b>       | <b>13.36</b>       |
| Australia                              | 2,777            | 3,529            | 3,779            | 2,763            | 3,132            | 0.24              | 13.36              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>3,361</b>     | <b>3,336</b>     | <b>3,680</b>     | <b>3,905</b>     | <b>4,681</b>     | <b>0.37</b>       | <b>19.87</b>       |
| Other countries of Asia                | 3,361            | 3,336            | 3,680            | 3,905            | 4,681            | 0.37              | 19.87              |
| <b>EUROPE</b>                          | <b>73,807</b>    | <b>86,875</b>    | <b>101,141</b>   | <b>104,472</b>   | <b>114,138</b>   | <b>8.93</b>       | <b>9.25</b>        |
| <b>NORTHERN EUROPE</b>                 | <b>17,390</b>    | <b>19,136</b>    | <b>18,874</b>    | <b>17,742</b>    | <b>18,502</b>    | <b>1.45</b>       | <b>4.28</b>        |
| Norway                                 | 774              | 941              | 946              | 929              | 766              | 0.06              | -17.55             |
| Sweden                                 | 1,334            | 1,767            | 2,115            | 2,167            | 2,233            | 0.17              | 3.05               |
| United Kingdom                         | 15,282           | 16,428           | 15,813           | 14,646           | 15,503           | 1.21              | 5.85               |
| <b>SOUTHERN EUROPE</b>                 | <b>10,157</b>    | <b>9,695</b>     | <b>10,325</b>    | <b>9,324</b>     | <b>10,065</b>    | <b>0.79</b>       | <b>7.95</b>        |
| Italy                                  | 2,858            | 3,054            | 3,605            | 3,277            | 3,455            | 0.27              | 5.43               |
| Portugal                               | 7,299            | 6,641            | 6,720            | 6,047            | 6,610            | 0.52              | 9.31               |
| <b>WESTERN EUROPE</b>                  | <b>38,903</b>    | <b>49,019</b>    | <b>61,526</b>    | <b>66,871</b>    | <b>73,938</b>    | <b>5.78</b>       | <b>10.57</b>       |
| Belgium                                | 3,158            | 3,637            | 4,524            | 4,909            | 5,588            | 0.44              | 13.83              |
| France                                 | 9,776            | 10,445           | 14,152           | 19,360           | 21,253           | 1.66              | 9.78               |
| Germany                                | 14,911           | 18,933           | 21,669           | 21,510           | 22,895           | 1.79              | 6.44               |
| Netherlands                            | 9,011            | 13,032           | 17,874           | 17,414           | 20,750           | 1.62              | 19.16              |
| Switzerland                            | 2,047            | 2,972            | 3,307            | 3,678            | 3,452            | 0.27              | -6.14              |
| <b>EAST MEDITERRANEAN EUROPE</b>       | <b>682</b>       | <b>970</b>       | <b>833</b>       | <b>913</b>       | <b>1,164</b>     | <b>0.09</b>       | <b>27.49</b>       |
| Israel                                 | 682              | 970              | 833              | 913              | 1,164            | 0.09              | 27.49              |
| <b>OTHER EUROPE</b>                    | <b>6,675</b>     | <b>8,055</b>     | <b>9,583</b>     | <b>9,622</b>     | <b>10,469</b>    | <b>0.82</b>       | <b>8.80</b>        |
| Other countries of Europe              | 6,675            | 8,055            | 9,583            | 9,622            | 10,469           | 0.82              | 8.80               |

## SWAZILAND

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                | 2012         | 2013         | 2014         | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--------------------------------|--------------|--------------|--------------|---------------|---------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>             | <b>143</b>   | <b>206</b>   | <b>207</b>   | <b>286</b>    | <b>285</b>    | <b>0.02</b>       | <b>-0.35</b>       |
| Kuwait                         | 32           | 31           | 42           | 69            | 67            | 0.01              | -2.90              |
| Saudi Arabia                   | 2            | 10           | 4            | 20            | 4             | 0.00              | -80.00             |
| United Arab Emirates           | 3            | 3            | 24           | 8             | 6             | 0.00              | -25.00             |
| Other countries of Middle East | 106          | 162          | 137          | 189           | 208           | 0.02              | 10.05              |
| <b>SOUTH ASIA</b>              | <b>7,831</b> | <b>8,795</b> | <b>9,360</b> | <b>10,414</b> | <b>14,385</b> | <b>1.13</b>       | <b>38.13</b>       |
| India                          | 3,972        | 4,613        | 5,031        | 5,145         | 6,867         | 0.54              | 33.47              |
| Iran, Islamic Republic of      | 84           | 57           | 87           | 53            | 68            | 0.01              | 28.30              |
| Pakistan                       | 3,775        | 4,125        | 4,242        | 5,216         | 7,450         | 0.58              | 42.83              |

## SWAZILAND

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>304,594</b> | <b>302,897</b> | <b>307,117</b> | <b>296,538</b> | <b>308,046</b> | <b>100.00</b>     | <b>3.88</b>        |
| <b>AFRICA</b>                          | <b>232,231</b> | <b>187,484</b> | <b>204,826</b> | <b>212,817</b> | <b>208,108</b> | <b>67.56</b>      | <b>-2.21</b>       |
| <b>EAST AFRICA</b>                     | <b>13,835</b>  | <b>13,017</b>  | <b>20,862</b>  | <b>19,005</b>  | <b>15,712</b>  | <b>5.10</b>       | <b>-17.33</b>      |
| Mozambique                             | 13,835         | 13,017         | 20,862         | 19,005         | 15,712         | 5.10              | -17.33             |
| <b>SOUTHERN AFRICA</b>                 | <b>216,298</b> | <b>168,490</b> | <b>177,002</b> | <b>183,309</b> | <b>184,763</b> | <b>59.98</b>      | <b>0.79</b>        |
| South Africa                           | 205,059        | 158,442        | 159,968        | 171,825        | 174,267        | 56.57             | 1.42               |
| Other countries of Southern Africa     | 11,239         | 10,048         | 17,034         | 11,484         | 10,496         | 3.41              | -8.60              |
| <b>OTHER AFRICA</b>                    | <b>2,098</b>   | <b>5,977</b>   | <b>6,962</b>   | <b>10,503</b>  | <b>7,633</b>   | <b>2.48</b>       | <b>-27.33</b>      |
| Other countries of Africa              | 2,098          | 5,977          | 6,962          | 10,503         | 7,633          | 2.48              | -27.33             |
| <b>AMERICAS</b>                        | <b>16,974</b>  | <b>21,600</b>  | <b>19,506</b>  | <b>16,920</b>  | <b>19,405</b>  | <b>6.30</b>       | <b>14.69</b>       |
| <b>OTHER AMERICAS</b>                  | <b>16,974</b>  | <b>21,600</b>  | <b>19,506</b>  | <b>16,920</b>  | <b>19,405</b>  | <b>6.30</b>       | <b>14.69</b>       |
| All countries of the Americas          | 16,974         | 21,600         | 19,506         | 16,920         | 19,405         | 6.30              | 14.69              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>5,800</b>   | <b>33,233</b>  | <b>10,528</b>  | <b>7,083</b>   | <b>8,107</b>   | <b>2.63</b>       | <b>14.46</b>       |
| <b>AUSTRALASIA</b>                     | <b>1,560</b>   | <b>2,270</b>   | <b>637</b>     | <b>1,288</b>   | <b>1,195</b>   | <b>0.39</b>       | <b>-7.22</b>       |
| Australia                              | 1,560          | 2,270          | 637            | 1,288          | 1,195          | 0.39              | -7.22              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>4,240</b>   | <b>30,963</b>  | <b>9,891</b>   | <b>5,795</b>   | <b>6,912</b>   | <b>2.24</b>       | <b>19.28</b>       |
| Other countries of Asia                | 4,240          | 30,963         | 9,891          | 5,795          | 6,912          | 2.24              | 19.28              |
| <b>EUROPE</b>                          | <b>49,589</b>  | <b>60,580</b>  | <b>72,257</b>  | <b>59,718</b>  | <b>72,426</b>  | <b>23.51</b>      | <b>21.28</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>10,794</b>  | <b>5,377</b>   | <b>10,787</b>  | <b>7,004</b>   | <b>6,951</b>   | <b>2.26</b>       | <b>-0.76</b>       |
| United Kingdom                         | 10,794         | 5,377          | 10,787         | 7,004          | 6,951          | 2.26              | -0.76              |
| <b>OTHER EUROPE</b>                    | <b>38,795</b>  | <b>55,203</b>  | <b>61,470</b>  | <b>52,714</b>  | <b>65,475</b>  | <b>21.25</b>      | <b>24.21</b>       |
| Other countries of Europe              | 38,795         | 55,203         | 61,470         | 52,714         | 65,475         | 21.25             | 24.21              |

## SWEDEN

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>3,357,562</b> | <b>3,469,062</b> | <b>3,767,942</b> | <b>4,240,482</b> | <b>4,489,285</b> | <b>100.00</b>     | <b>5.87</b>        |
| <b>AFRICA</b>                          | <b>17,930</b>    | <b>19,847</b>    | <b>22,812</b>    | <b>27,167</b>    | <b>23,904</b>    | <b>0.53</b>       | <b>-12.01</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>4,202</b>     | <b>3,818</b>     | <b>4,076</b>     | <b>4,884</b>     | <b>4,750</b>     | <b>0.11</b>       | <b>-2.74</b>       |
| South Africa                           | 4,202            | 3,818            | 4,076            | 4,884            | 4,750            | 0.11              | -2.74              |
| <b>OTHER AFRICA</b>                    | <b>13,728</b>    | <b>16,029</b>    | <b>18,736</b>    | <b>22,283</b>    | <b>19,154</b>    | <b>0.43</b>       | <b>-14.04</b>      |
| Other countries of Africa              | 13,728           | 16,029           | 18,736           | 22,283           | 19,154           | 0.43              | -14.04             |
| <b>AMERICAS</b>                        | <b>267,831</b>   | <b>271,357</b>   | <b>293,876</b>   | <b>311,786</b>   | <b>326,050</b>   | <b>7.26</b>       | <b>4.57</b>        |
| <b>NORTH AMERICA</b>                   | <b>239,617</b>   | <b>241,405</b>   | <b>264,485</b>   | <b>276,799</b>   | <b>289,256</b>   | <b>6.44</b>       | <b>4.50</b>        |
| Canada                                 | 21,128           | 25,586           | 25,605           | 24,163           | 25,644           | 0.57              | 6.13               |
| United States of America               | 214,325          | 212,449          | 234,673          | 248,400          | 258,060          | 5.75              | 3.89               |
| Other countries of North America       | 4,164            | 3,370            | 4,207            | 4,236            | 5,552            | 0.12              | 31.07              |
| <b>SOUTH AMERICA</b>                   | <b>17,581</b>    | <b>18,996</b>    | <b>17,558</b>    | <b>18,496</b>    | <b>18,015</b>    | <b>0.40</b>       | <b>-2.60</b>       |
| Brazil                                 | 17,581           | 18,996           | 17,558           | 18,496           | 18,015           | 0.40              | -2.60              |
| <b>OTHER AMERICAS</b>                  | <b>10,633</b>    | <b>10,956</b>    | <b>11,833</b>    | <b>16,491</b>    | <b>18,779</b>    | <b>0.42</b>       | <b>13.87</b>       |
| Other countries of the Americas        | 10,633           | 10,956           | 11,833           | 16,491           | 18,779           | 0.42              | 13.87              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>221,323</b>   | <b>230,886</b>   | <b>257,267</b>   | <b>306,353</b>   | <b>362,059</b>   | <b>8.06</b>       | <b>18.18</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>135,876</b>   | <b>141,478</b>   | <b>146,051</b>   | <b>178,971</b>   | <b>218,871</b>   | <b>4.88</b>       | <b>22.29</b>       |
| China                                  | 74,199           | 86,801           | 92,264           | 120,116          | 153,462          | 3.42              | 27.76              |
| Japan                                  | 48,507           | 40,813           | 39,207           | 39,643           | 43,387           | 0.97              | 9.44               |
| Korea, Republic of                     | 13,170           | 13,864           | 14,580           | 19,212           | 22,022           | 0.49              | 14.63              |
| <b>AUSTRALASIA</b>                     | <b>24,902</b>    | <b>27,228</b>    | <b>31,319</b>    | <b>31,427</b>    | <b>34,946</b>    | <b>0.78</b>       | <b>11.20</b>       |
| Australia                              | 22,650           | 24,669           | 28,505           | 28,437           | 31,241           | 0.70              | 9.86               |
| New Zealand                            | 2,252            | 2,559            | 2,814            | 2,990            | 3,705            | 0.08              | 23.91              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>60,545</b>    | <b>62,180</b>    | <b>79,897</b>    | <b>95,955</b>    | <b>108,242</b>   | <b>2.41</b>       | <b>12.80</b>       |
| Other countries of Asia                | 60,545           | 62,180           | 79,897           | 95,955           | 108,242          | 2.41              | 12.80              |
| <b>EUROPE</b>                          | <b>2,423,440</b> | <b>2,493,587</b> | <b>2,589,547</b> | <b>2,834,289</b> | <b>2,927,619</b> | <b>65.21</b>      | <b>3.29</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>220,559</b>   | <b>228,184</b>   | <b>221,747</b>   | <b>230,473</b>   | <b>247,014</b>   | <b>5.50</b>       | <b>7.18</b>        |
| Bulgaria                               | 1,804            | 2,039            | 3,249            | 4,521            | 5,949            | 0.13              | 31.59              |
| Czech Republic                         | 13,688           | 13,735           | 15,180           | 16,053           | 16,806           | 0.37              | 4.69               |
| Estonia                                | 12,602           | 12,161           | 14,965           | 15,904           | 17,124           | 0.38              | 7.67               |
| Hungary                                | 9,582            | 10,353           | 9,961            | 11,044           | 13,131           | 0.29              | 18.90              |
| Latvia                                 | 9,469            | 8,540            | 8,969            | 10,215           | 12,198           | 0.27              | 19.41              |
| Lithuania                              | 10,820           | 10,170           | 10,826           | 14,961           | 22,948           | 0.51              | 53.39              |
| Poland                                 | 53,778           | 55,230           | 56,177           | 77,629           | 82,074           | 1.83              | 5.73               |
| Romania                                | 9,587            | 8,592            | 10,519           | 13,420           | 15,155           | 0.34              | 12.93              |
| Russian Federation                     | 90,456           | 95,990           | 80,982           | 55,079           | 47,910           | 1.07              | -13.02             |
| Slovakia                               | 4,254            | 5,832            | 5,657            | 6,097            | 5,963            | 0.13              | -2.20              |
| Ukraine                                | 4,519            | 5,542            | 5,262            | 5,550            | 7,756            | 0.17              | 39.75              |
| <b>NORTHERN EUROPE</b>                 | <b>1,281,551</b> | <b>1,307,631</b> | <b>1,341,520</b> | <b>1,471,228</b> | <b>1,500,986</b> | <b>33.43</b>      | <b>2.02</b>        |
| Denmark                                | 230,969          | 223,968          | 238,467          | 274,843          | 268,281          | 5.98              | -2.39              |
| Finland                                | 182,661          | 189,408          | 196,905          | 207,686          | 208,905          | 4.65              | 0.59               |
| Iceland                                | 8,401            | 9,118            | 10,392           | 14,870           | 11,815           | 0.26              | -20.54             |
| Ireland                                | 16,144           | 15,501           | 15,187           | 16,219           | 23,514           | 0.52              | 44.98              |
| Norway                                 | 587,487          | 604,024          | 588,556          | 614,887          | 607,992          | 13.54             | -1.12              |
| United Kingdom                         | 255,889          | 265,612          | 292,013          | 342,723          | 380,479          | 8.48              | 11.02              |
| <b>SOUTHERN EUROPE</b>                 | <b>174,419</b>   | <b>193,389</b>   | <b>195,293</b>   | <b>207,972</b>   | <b>213,057</b>   | <b>4.75</b>       | <b>2.45</b>        |
| Croatia                                |                  | 3,484            | 3,515            | 3,224            | 3,833            | 0.09              | 18.89              |
| Greece                                 | 8,437            | 9,483            | 11,099           | 11,398           | 10,541           | 0.23              | -7.52              |
| Italy                                  | 95,269           | 96,922           | 100,939          | 102,675          | 101,624          | 2.26              | -1.02              |
| Malta                                  | 1,156            | 1,522            | 1,841            | 2,034            | 2,223            | 0.05              | 9.29               |
| Portugal                               | 8,779            | 10,594           | 11,749           | 13,276           | 11,448           | 0.26              | -13.77             |
| Slovenia                               | 1,887            | 14,850           | 2,047            | 2,690            | 2,937            | 0.07              | 9.18               |
| Spain                                  | 58,891           | 56,534           | 64,103           | 72,675           | 80,451           | 1.79              | 10.70              |
| <b>WESTERN EUROPE</b>                  | <b>717,336</b>   | <b>730,885</b>   | <b>795,387</b>   | <b>858,687</b>   | <b>895,312</b>   | <b>19.94</b>      | <b>4.27</b>        |
| Austria                                | 31,159           | 34,526           | 37,623           | 44,595           | 45,155           | 1.01              | 1.26               |

## SWEDEN

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Belgium                          | 42,873         | 42,541         | 48,745         | 50,776         | 54,966         | 1.22              | 8.25               |
| France                           | 99,650         | 100,213        | 102,094        | 108,902        | 107,224        | 2.39              | -1.54              |
| Germany                          | 385,735        | 386,815        | 428,067        | 451,059        | 476,147        | 10.61             | 5.56               |
| Luxembourg                       | 3,191          | 3,428          | 5,155          | 6,609          | 6,443          | 0.14              | -2.51              |
| Netherlands                      | 85,969         | 88,001         | 90,783         | 101,601        | 106,092        | 2.36              | 4.42               |
| Switzerland                      | 68,759         | 75,361         | 82,920         | 95,145         | 99,285         | 2.21              | 4.35               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>12,830</b>  | <b>15,242</b>  | <b>15,904</b>  | <b>18,235</b>  | <b>23,031</b>  | <b>0.51</b>       | <b>26.30</b>       |
| Cyprus                           | 1,240          | 1,154          | 1,456          | 1,381          | 1,831          | 0.04              | 32.59              |
| Turkey                           | 11,590         | 14,088         | 14,448         | 16,854         | 21,200         | 0.47              | 25.79              |
| <b>OTHER EUROPE</b>              | <b>16,745</b>  | <b>18,256</b>  | <b>19,696</b>  | <b>47,694</b>  | <b>48,219</b>  | <b>1.07</b>       | <b>1.10</b>        |
| Other countries of Europe        | 16,745         | 18,256         | 19,696         | 47,694         | 48,219         | 1.07              | 1.10               |
| <b>SOUTH ASIA</b>                | <b>49,410</b>  | <b>59,839</b>  | <b>73,419</b>  | <b>86,120</b>  | <b>83,526</b>  | <b>1.86</b>       | <b>-3.01</b>       |
| India                            | 49,410         | 59,839         | 73,419         | 86,120         | 83,526         | 1.86              | -3.01              |
| <b>NOT SPECIFIED</b>             | <b>377,628</b> | <b>393,546</b> | <b>531,021</b> | <b>674,767</b> | <b>766,127</b> | <b>17.07</b>      | <b>13.54</b>       |
| Other countries of the World     | 377,628        | 393,546        | 531,021        | 674,767        | 766,127        | 17.07             | 13.54              |

## SWEDEN

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>5,145,922</b> | <b>5,229,281</b> | <b>5,660,180</b> | <b>6,481,688</b> | <b>6,781,671</b> | <b>100.00</b>     | <b>4.63</b>        |
| <b>AFRICA</b>                          | <b>17,822</b>    | <b>19,977</b>    | <b>25,497</b>    | <b>30,457</b>    | <b>26,609</b>    | <b>0.39</b>       | <b>-12.63</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>3,940</b>     | <b>3,646</b>     | <b>4,447</b>     | <b>5,377</b>     | <b>5,044</b>     | <b>0.07</b>       | <b>-6.19</b>       |
| South Africa                           | 3,940            | 3,646            | 4,447            | 5,377            | 5,044            | 0.07              | -6.19              |
| <b>OTHER AFRICA</b>                    | <b>13,882</b>    | <b>16,331</b>    | <b>21,050</b>    | <b>25,080</b>    | <b>21,565</b>    | <b>0.32</b>       | <b>-14.02</b>      |
| Other countries of Africa              | 13,882           | 16,331           | 21,050           | 25,080           | 21,565           | 0.32              | -14.02             |
| <b>AMERICAS</b>                        | <b>251,151</b>   | <b>258,596</b>   | <b>313,595</b>   | <b>335,809</b>   | <b>349,480</b>   | <b>5.15</b>       | <b>4.07</b>        |
| <b>NORTH AMERICA</b>                   | <b>222,890</b>   | <b>227,921</b>   | <b>280,489</b>   | <b>296,147</b>   | <b>308,897</b>   | <b>4.55</b>       | <b>4.31</b>        |
| Canada                                 | 21,326           | 25,616           | 28,310           | 27,477           | 28,791           | 0.42              | 4.78               |
| United States of America               | 197,273          | 198,800          | 247,430          | 263,782          | 273,833          | 4.04              | 3.81               |
| Other countries of North America       | 4,291            | 3,505            | 4,749            | 4,888            | 6,273            | 0.09              | 28.33              |
| <b>SOUTH AMERICA</b>                   | <b>17,460</b>    | <b>19,347</b>    | <b>19,524</b>    | <b>20,724</b>    | <b>19,813</b>    | <b>0.29</b>       | <b>-4.40</b>       |
| Brazil                                 | 17,460           | 19,347           | 19,524           | 20,724           | 19,813           | 0.29              | -4.40              |
| <b>OTHER AMERICAS</b>                  | <b>10,801</b>    | <b>11,328</b>    | <b>13,582</b>    | <b>18,938</b>    | <b>20,770</b>    | <b>0.31</b>       | <b>9.67</b>        |
| Other countries of the Americas        | 10,801           | 11,328           | 13,582           | 18,938           | 20,770           | 0.31              | 9.67               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>216,946</b>   | <b>227,231</b>   | <b>280,992</b>   | <b>333,588</b>   | <b>389,986</b>   | <b>5.75</b>       | <b>16.91</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>129,985</b>   | <b>137,275</b>   | <b>158,674</b>   | <b>191,513</b>   | <b>232,395</b>   | <b>3.43</b>       | <b>21.35</b>       |
| China                                  | 71,379           | 83,554           | 99,637           | 127,853          | 161,751          | 2.39              | 26.51              |
| Japan                                  | 45,725           | 39,762           | 42,949           | 42,651           | 46,432           | 0.68              | 8.86               |
| Korea, Republic of                     | 12,881           | 13,959           | 16,088           | 21,009           | 24,212           | 0.36              | 15.25              |
| <b>AUSTRALASIA</b>                     | <b>28,550</b>    | <b>31,383</b>    | <b>37,783</b>    | <b>38,436</b>    | <b>42,000</b>    | <b>0.62</b>       | <b>9.27</b>        |
| Australia                              | 25,972           | 28,410           | 34,330           | 34,507           | 37,412           | 0.55              | 8.42               |
| New Zealand                            | 2,578            | 2,973            | 3,453            | 3,929            | 4,588            | 0.07              | 16.77              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>58,411</b>    | <b>58,573</b>    | <b>84,535</b>    | <b>103,639</b>   | <b>115,591</b>   | <b>1.70</b>       | <b>11.53</b>       |
| Other countries of Asia                | 58,411           | 58,573           | 84,535           | 103,639          | 115,591          | 1.70              | 11.53              |
| <b>EUROPE</b>                          | <b>4,273,508</b> | <b>4,308,273</b> | <b>4,409,860</b> | <b>4,980,361</b> | <b>5,107,671</b> | <b>75.32</b>      | <b>2.56</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>303,687</b>   | <b>298,411</b>   | <b>314,046</b>   | <b>342,332</b>   | <b>361,930</b>   | <b>5.34</b>       | <b>5.72</b>        |
| Bulgaria                               | 2,708            | 3,298            | 3,857            | 5,334            | 7,024            | 0.10              | 31.68              |
| Czech Republic                         | 18,816           | 19,698           | 23,512           | 26,683           | 27,798           | 0.41              | 4.18               |
| Estonia                                | 19,658           | 20,191           | 23,758           | 29,555           | 28,831           | 0.43              | -2.45              |
| Hungary                                | 10,883           | 10,747           | 11,604           | 15,772           | 15,409           | 0.23              | -2.30              |
| Latvia                                 | 15,336           | 14,354           | 14,917           | 16,471           | 17,856           | 0.26              | 8.41               |
| Lithuania                              | 16,985           | 15,462           | 17,154           | 23,653           | 32,303           | 0.48              | 36.57              |
| Poland                                 | 99,755           | 90,105           | 92,254           | 121,822          | 135,634          | 2.00              | 11.34              |
| Romania                                | 14,521           | 11,431           | 15,756           | 19,071           | 19,668           | 0.29              | 3.13               |
| Russian Federation                     | 93,941           | 98,513           | 93,225           | 65,245           | 57,323           | 0.85              | -12.14             |
| Slovakia                               | 5,416            | 7,714            | 10,287           | 9,718            | 10,082           | 0.15              | 3.75               |
| Ukraine                                | 5,668            | 6,898            | 7,722            | 9,008            | 10,002           | 0.15              | 11.03              |
| <b>NORTHERN EUROPE</b>                 | <b>2,330,248</b> | <b>2,305,880</b> | <b>2,290,881</b> | <b>2,599,731</b> | <b>2,613,232</b> | <b>38.53</b>      | <b>0.52</b>        |
| Denmark                                | 435,132          | 402,480          | 402,695          | 460,644          | 441,916          | 6.52              | -4.07              |
| Finland                                | 214,837          | 225,068          | 241,611          | 261,230          | 267,839          | 3.95              | 2.53               |
| Iceland                                | 8,114            | 8,843            | 11,371           | 16,182           | 12,881           | 0.19              | -20.40             |
| Ireland                                | 17,097           | 16,330           | 17,910           | 21,531           | 26,050           | 0.38              | 20.99              |
| Norway                                 | 1,402,752        | 1,392,740        | 1,296,652        | 1,464,937        | 1,445,218        | 21.31             | -1.35              |
| United Kingdom                         | 252,316          | 260,419          | 320,642          | 375,207          | 419,328          | 6.18              | 11.76              |
| <b>SOUTHERN EUROPE</b>                 | <b>183,559</b>   | <b>198,654</b>   | <b>220,576</b>   | <b>240,386</b>   | <b>250,035</b>   | <b>3.69</b>       | <b>4.01</b>        |
| Croatia                                | 2,776            | 3,505            | 5,166            | 4,817            | 5,692            | 0.08              | 18.16              |
| Greece                                 | 8,151            | 8,967            | 12,125           | 12,575           | 11,816           | 0.17              | -6.04              |
| Italy                                  | 99,033           | 102,135          | 113,732          | 117,596          | 120,616          | 1.78              | 2.57               |
| Malta                                  | 1,130            | 1,528            | 1,927            | 2,222            | 2,407            | 0.04              | 8.33               |
| Portugal                               | 9,249            | 11,289           | 13,200           | 15,468           | 14,389           | 0.21              | -6.98              |
| Slovenia                               | 2,137            | 13,710           | 2,869            | 6,428            | 4,262            | 0.06              | -33.70             |
| Spain                                  | 61,083           | 57,520           | 71,557           | 81,280           | 90,853           | 1.34              | 11.78              |
| <b>WESTERN EUROPE</b>                  | <b>1,411,540</b> | <b>1,457,065</b> | <b>1,528,240</b> | <b>1,715,170</b> | <b>1,794,758</b> | <b>26.46</b>      | <b>4.64</b>        |
| Austria                                | 39,293           | 43,076           | 48,999           | 59,400           | 59,760           | 0.88              | 0.61               |

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### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Belgium                          | 49,240         | 50,492         | 60,569         | 65,531         | 71,469         | 1.05              | 9.06               |
| France                           | 123,206        | 123,661        | 133,023        | 144,038        | 140,439        | 2.07              | -2.50              |
| Germany                          | 869,204        | 896,455        | 924,705        | 1,024,766      | 1,090,928      | 16.09             | 6.46               |
| Luxembourg                       | 3,242          | 3,611          | 5,864          | 7,345          | 7,280          | 0.11              | -0.88              |
| Netherlands                      | 222,460        | 224,469        | 226,415        | 260,102        | 264,268        | 3.90              | 1.60               |
| Switzerland                      | 104,895        | 115,301        | 128,665        | 153,988        | 160,614        | 2.37              | 4.30               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>12,341</b>  | <b>14,695</b>  | <b>17,046</b>  | <b>19,573</b>  | <b>25,541</b>  | <b>0.38</b>       | <b>30.49</b>       |
| Cyprus                           | 1,104          | 1,218          | 1,537          | 1,480          | 1,926          | 0.03              | 30.14              |
| Turkey                           | 11,237         | 13,477         | 15,509         | 18,093         | 23,615         | 0.35              | 30.52              |
| <b>OTHER EUROPE</b>              | <b>32,133</b>  | <b>33,568</b>  | <b>39,071</b>  | <b>63,169</b>  | <b>62,175</b>  | <b>0.92</b>       | <b>-1.57</b>       |
| Other countries of Europe        | 32,133         | 33,568         | 39,071         | 63,169         | 62,175         | 0.92              | -1.57              |
| <b>SOUTH ASIA</b>                | <b>47,166</b>  | <b>55,753</b>  | <b>77,114</b>  | <b>91,510</b>  | <b>87,712</b>  | <b>1.29</b>       | <b>-4.15</b>       |
| India                            | 47,166         | 55,753         | 77,114         | 91,510         | 87,712         | 1.29              | -4.15              |
| <b>NOT SPECIFIED</b>             | <b>339,329</b> | <b>359,451</b> | <b>553,122</b> | <b>709,963</b> | <b>820,213</b> | <b>12.09</b>      | <b>15.53</b>       |
| Other countries of the World     | 339,329        | 359,451        | 553,122        | 709,963        | 820,213        | 12.09             | 15.53              |



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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>6,650,445</b> | <b>6,874,759</b> | <b>7,421,430</b> | <b>8,401,002</b> | <b>8,842,643</b> | <b>100.00</b>     | <b>5.26</b>        |
| <b>AFRICA</b>                          | <b>35,171</b>    | <b>38,991</b>    | <b>44,931</b>    | <b>53,820</b>    | <b>47,085</b>    | <b>0.53</b>       | <b>-12.51</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>8,317</b>     | <b>7,567</b>     | <b>8,028</b>     | <b>9,675</b>     | <b>9,357</b>     | <b>0.11</b>       | <b>-3.29</b>       |
| South Africa                           | 8,317            | 7,567            | 8,028            | 9,675            | 9,357            | 0.11              | -3.29              |
| <b>OTHER AFRICA</b>                    | <b>26,854</b>    | <b>31,424</b>    | <b>36,903</b>    | <b>44,145</b>    | <b>37,728</b>    | <b>0.43</b>       | <b>-14.54</b>      |
| Other countries of Africa              | 26,854           | 31,424           | 36,903           | 44,145           | 37,728           | 0.43              | -14.54             |
| <b>AMERICAS</b>                        | <b>530,098</b>   | <b>537,758</b>   | <b>578,825</b>   | <b>617,695</b>   | <b>642,228</b>   | <b>7.26</b>       | <b>3.97</b>        |
| <b>NORTH AMERICA</b>                   | <b>474,256</b>   | <b>478,401</b>   | <b>520,936</b>   | <b>548,379</b>   | <b>569,754</b>   | <b>6.44</b>       | <b>3.90</b>        |
| Canada                                 | 41,817           | 50,704           | 50,432           | 47,871           | 50,511           | 0.57              | 5.51               |
| United States of America               | 424,197          | 421,018          | 462,217          | 492,116          | 508,307          | 5.75              | 3.29               |
| Other countries of North America       | 8,242            | 6,679            | 8,287            | 8,392            | 10,936           | 0.12              | 30.31              |
| <b>SOUTH AMERICA</b>                   | <b>34,796</b>    | <b>37,645</b>    | <b>34,583</b>    | <b>36,644</b>    | <b>35,484</b>    | <b>0.40</b>       | <b>-3.17</b>       |
| Brazil                                 | 34,796           | 37,645           | 34,583           | 36,644           | 35,484           | 0.40              | -3.17              |
| <b>OTHER AMERICAS</b>                  | <b>21,046</b>    | <b>21,712</b>    | <b>23,306</b>    | <b>32,672</b>    | <b>36,990</b>    | <b>0.42</b>       | <b>13.22</b>       |
| Other countries of the Americas        | 21,046           | 21,712           | 23,306           | 32,672           | 36,990           | 0.42              | 13.22              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>535,415</b>   | <b>575,224</b>   | <b>506,720</b>   | <b>606,929</b>   | <b>713,156</b>   | <b>8.06</b>       | <b>17.50</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>268,929</b>   | <b>280,372</b>   | <b>287,667</b>   | <b>354,567</b>   | <b>431,116</b>   | <b>4.88</b>       | <b>21.59</b>       |
| China                                  | 146,856          | 172,017          | 181,726          | 237,966          | 302,277          | 3.42              | 27.03              |
| Japan                                  | 96,006           | 80,881           | 77,224           | 78,539           | 85,461           | 0.97              | 8.81               |
| Korea, Republic of                     | 26,067           | 27,474           | 28,717           | 38,062           | 43,378           | 0.49              | 13.97              |
| <b>AUSTRALASIA</b>                     | <b>49,287</b>    | <b>53,958</b>    | <b>61,686</b>    | <b>62,262</b>    | <b>68,834</b>    | <b>0.78</b>       | <b>10.56</b>       |
| Australia                              | 44,830           | 48,887           | 56,144           | 56,338           | 61,537           | 0.70              | 9.23               |
| New Zealand                            | 4,457            | 5,071            | 5,542            | 5,924            | 7,297            | 0.08              | 23.18              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>217,199</b>   | <b>240,894</b>   | <b>157,367</b>   | <b>190,100</b>   | <b>213,206</b>   | <b>2.41</b>       | <b>12.15</b>       |
| Other countries of Asia                | 217,199          | 240,894          | 157,367          | 190,100          | 213,206          | 2.41              | 12.15              |
| <b>EUROPE</b>                          | <b>4,801,607</b> | <b>4,941,625</b> | <b>5,100,435</b> | <b>5,615,131</b> | <b>5,766,594</b> | <b>65.21</b>      | <b>2.70</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>436,537</b>   | <b>452,201</b>   | <b>436,760</b>   | <b>456,600</b>   | <b>486,549</b>   | <b>5.50</b>       | <b>6.56</b>        |
| Bulgaria                               | 3,570            | 4,041            | 6,399            | 8,957            | 11,717           | 0.13              | 30.81              |
| Czech Republic                         | 27,092           | 27,220           | 29,898           | 31,803           | 33,103           | 0.37              | 4.09               |
| Estonia                                | 24,942           | 24,099           | 29,476           | 31,509           | 33,729           | 0.38              | 7.05               |
| Hungary                                | 18,964           | 20,517           | 19,620           | 21,879           | 25,865           | 0.29              | 18.22              |
| Latvia                                 | 18,742           | 16,925           | 17,666           | 20,238           | 24,027           | 0.27              | 18.72              |
| Lithuania                              | 21,416           | 20,155           | 21,323           | 29,639           | 45,201           | 0.51              | 52.51              |
| Poland                                 | 106,438          | 109,452          | 110,647          | 153,794          | 161,663          | 1.83              | 5.12               |
| Romania                                | 18,975           | 17,027           | 20,719           | 26,586           | 29,851           | 0.34              | 12.28              |
| Russian Federation                     | 179,033          | 190,226          | 159,505          | 109,120          | 94,370           | 1.07              | -13.52             |
| Slovakia                               | 8,420            | 11,557           | 11,142           | 12,079           | 11,746           | 0.13              | -2.76              |
| Ukraine                                | 8,945            | 10,982           | 10,365           | 10,996           | 15,277           | 0.17              | 38.93              |
| <b>NORTHERN EUROPE</b>                 | <b>2,536,474</b> | <b>2,591,378</b> | <b>2,642,290</b> | <b>2,914,713</b> | <b>2,956,526</b> | <b>33.43</b>      | <b>1.43</b>        |
| Denmark                                | 457,140          | 443,846          | 469,691          | 544,503          | 528,439          | 5.98              | -2.95              |
| Finland                                | 361,526          | 375,356          | 387,829          | 411,456          | 411,485          | 4.65              | 0.01               |
| Iceland                                | 16,627           | 18,070           | 20,468           | 29,459           | 23,272           | 0.26              | -21.00             |
| Ireland                                | 31,952           | 30,719           | 29,913           | 32,132           | 46,317           | 0.52              | 44.15              |
| Norway                                 | 1,162,768        | 1,197,015        | 1,159,233        | 1,218,179        | 1,197,575        | 13.54             | -1.69              |
| United Kingdom                         | 506,461          | 526,372          | 575,156          | 678,984          | 749,438          | 8.48              | 10.38              |
| <b>SOUTHERN EUROPE</b>                 | <b>345,213</b>   | <b>383,245</b>   | <b>384,653</b>   | <b>412,021</b>   | <b>419,662</b>   | <b>4.75</b>       | <b>1.85</b>        |
| Croatia                                |                  | 6,905            | 6,924            | 6,387            | 7,549            | 0.09              | 18.19              |
| Greece                                 | 16,698           | 18,792           | 21,861           | 22,582           | 20,762           | 0.23              | -8.06              |
| Italy                                  | 188,559          | 192,073          | 198,811          | 203,414          | 200,171          | 2.26              | -1.59              |
| Malta                                  | 2,288            | 3,016            | 3,626            | 4,029            | 4,379            | 0.05              | 8.69               |
| Portugal                               | 17,375           | 20,995           | 23,142           | 26,301           | 22,549           | 0.26              | -14.27             |
| Slovenia                               | 3,735            | 29,429           | 4,031            | 5,329            | 5,785            | 0.07              | 8.56               |
| Spain                                  | 116,558          | 112,035          | 126,258          | 143,979          | 158,467          | 1.79              | 10.06              |
| <b>WESTERN EUROPE</b>                  | <b>1,420,449</b> | <b>1,449,135</b> | <b>1,566,614</b> | <b>1,701,182</b> | <b>1,763,515</b> | <b>19.94</b>      | <b>3.66</b>        |
| Austria                                | 61,671           | 68,421           | 74,104           | 88,349           | 88,942           | 1.01              | 0.67               |

## SWEDEN

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012           | 2013           | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|------------------|------------------|------------------|-------------------|--------------------|
| Belgium                          | 84,856         | 84,304         | 96,009           | 100,595          | 108,267          | 1.22              | 7.63               |
| France                           | 197,230        | 198,596        | 201,087          | 215,751          | 211,202          | 2.39              | -2.11              |
| Germany                          | 763,455        | 766,564        | 843,131          | 893,613          | 937,878          | 10.61             | 4.95               |
| Luxembourg                       | 6,316          | 6,793          | 10,153           | 13,093           | 12,691           | 0.14              | -3.07              |
| Netherlands                      | 170,152        | 174,394        | 178,809          | 201,286          | 208,971          | 2.36              | 3.82               |
| Switzerland                      | 136,769        | 150,063        | 163,321          | 188,495          | 195,564          | 2.21              | 3.75               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>25,394</b>  | <b>30,205</b>  | <b>31,325</b>    | <b>36,126</b>    | <b>45,364</b>    | <b>0.51</b>       | <b>25.57</b>       |
| Cyprus                           | 2,454          | 2,286          | 2,868            | 2,736            | 3,606            | 0.04              | 31.80              |
| Turkey                           | 22,940         | 27,919         | 28,457           | 33,390           | 41,758           | 0.47              | 25.06              |
| <b>OTHER EUROPE</b>              | <b>37,540</b>  | <b>35,461</b>  | <b>38,793</b>    | <b>94,489</b>    | <b>94,978</b>    | <b>1.07</b>       | <b>0.52</b>        |
| Other countries of Europe        | 37,540         | 35,461         | 38,793           | 94,489           | 94,978           | 1.07              | 0.52               |
| <b>SOUTH ASIA</b>                | <b>97,794</b>  | <b>118,586</b> | <b>144,607</b>   | <b>170,617</b>   | <b>164,523</b>   | <b>1.86</b>       | <b>-3.57</b>       |
| India                            | 97,794         | 118,586        | 144,607          | 170,617          | 164,523          | 1.86              | -3.57              |
| <b>NOT SPECIFIED</b>             | <b>650,360</b> | <b>662,575</b> | <b>1,045,912</b> | <b>1,336,810</b> | <b>1,509,057</b> | <b>17.07</b>      | <b>12.88</b>       |
| Other countries of the World     | 650,360        | 662,575        | 1,045,912        | 1,336,810        | 1,509,057        | 17.07             | 12.88              |

## SWEDEN

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>12,774,599</b> | <b>12,890,245</b> | <b>13,747,590</b> | <b>15,174,651</b> | <b>15,593,726</b> | <b>100.00</b>     | <b>2.76</b>        |
| <b>AFRICA</b>                          | <b>40,738</b>     | <b>45,488</b>     | <b>52,720</b>     | <b>62,394</b>     | <b>53,987</b>     | <b>0.35</b>       | <b>-13.47</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>9,009</b>      | <b>8,312</b>      | <b>9,174</b>      | <b>11,032</b>     | <b>10,174</b>     | <b>0.07</b>       | <b>-7.78</b>       |
| South Africa                           | 9,009             | 8,312             | 9,174             | 11,032            | 10,174            | 0.07              | -7.78              |
| <b>OTHER AFRICA</b>                    | <b>31,729</b>     | <b>37,176</b>     | <b>43,546</b>     | <b>51,362</b>     | <b>43,813</b>     | <b>0.28</b>       | <b>-14.70</b>      |
| Other countries of Africa              | 31,729            | 37,176            | 43,546            | 51,362            | 43,813            | 0.28              | -14.70             |
| <b>AMERICAS</b>                        | <b>575,365</b>    | <b>592,198</b>    | <b>640,374</b>    | <b>681,166</b>    | <b>701,969</b>    | <b>4.50</b>       | <b>3.05</b>        |
| <b>NORTH AMERICA</b>                   | <b>510,772</b>    | <b>522,257</b>    | <b>571,806</b>    | <b>599,663</b>    | <b>619,925</b>    | <b>3.98</b>       | <b>3.38</b>        |
| Canada                                 | 48,828            | 58,381            | 58,322            | 56,703            | 58,444            | 0.37              | 3.07               |
| United States of America               | 452,136           | 455,903           | 503,639           | 532,893           | 548,743           | 3.52              | 2.97               |
| Other countries of North America       | 9,808             | 7,973             | 9,845             | 10,067            | 12,738            | 0.08              | 26.53              |
| <b>SOUTH AMERICA</b>                   | <b>39,907</b>     | <b>44,158</b>     | <b>40,241</b>     | <b>42,431</b>     | <b>40,023</b>     | <b>0.26</b>       | <b>-5.68</b>       |
| Brazil                                 | 39,907            | 44,158            | 40,241            | 42,431            | 40,023            | 0.26              | -5.68              |
| <b>OTHER AMERICAS</b>                  | <b>24,686</b>     | <b>25,783</b>     | <b>28,327</b>     | <b>39,072</b>     | <b>42,021</b>     | <b>0.27</b>       | <b>7.55</b>        |
| Other countries of the Americas        | 24,686            | 25,783            | 28,327            | 39,072            | 42,021            | 0.27              | 7.55               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>496,357</b>    | <b>517,703</b>    | <b>576,142</b>    | <b>678,038</b>    | <b>784,020</b>    | <b>5.03</b>       | <b>15.63</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>297,339</b>    | <b>312,554</b>    | <b>324,499</b>    | <b>386,967</b>    | <b>465,123</b>    | <b>2.98</b>       | <b>20.20</b>       |
| China                                  | 163,377           | 190,286           | 203,498           | 257,978           | 323,178           | 2.07              | 25.27              |
| Japan                                  | 104,519           | 90,510            | 87,960            | 86,307            | 93,090            | 0.60              | 7.86               |
| Korea, Republic of                     | 29,443            | 31,758            | 33,041            | 42,682            | 48,855            | 0.31              | 14.46              |
| <b>AUSTRALASIA</b>                     | <b>65,450</b>     | <b>71,535</b>     | <b>80,663</b>     | <b>80,900</b>     | <b>86,961</b>     | <b>0.56</b>       | <b>7.49</b>        |
| Australia                              | 59,509            | 64,771            | 73,284            | 72,246            | 77,249            | 0.50              | 6.92               |
| New Zealand                            | 5,941             | 6,764             | 7,379             | 8,654             | 9,712             | 0.06              | 12.23              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>133,568</b>    | <b>133,614</b>    | <b>170,980</b>    | <b>210,171</b>    | <b>231,936</b>    | <b>1.49</b>       | <b>10.36</b>       |
| Other countries of Asia                | 133,568           | 133,614           | 170,980           | 210,171           | 231,936           | 1.49              | 10.36              |
| <b>EUROPE</b>                          | <b>10,775,168</b> | <b>10,784,267</b> | <b>11,198,410</b> | <b>12,113,375</b> | <b>12,200,263</b> | <b>78.24</b>      | <b>0.72</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>740,413</b>    | <b>721,505</b>    | <b>738,971</b>    | <b>788,483</b>    | <b>820,033</b>    | <b>5.26</b>       | <b>4.00</b>        |
| Bulgaria                               | 6,189             | 7,503             | 8,161             | 11,414            | 14,417            | 0.09              | 26.31              |
| Czech Republic                         | 46,817            | 47,378            | 56,392            | 66,128            | 69,029            | 0.44              | 4.39               |
| Estonia                                | 55,452            | 54,234            | 62,306            | 73,835            | 71,077            | 0.46              | -3.74              |
| Hungary                                | 24,913            | 24,450            | 24,361            | 34,152            | 31,660            | 0.20              | -7.30              |
| Latvia                                 | 35,928            | 34,442            | 37,217            | 38,311            | 41,003            | 0.26              | 7.03               |
| Lithuania                              | 38,906            | 35,537            | 39,629            | 52,858            | 68,876            | 0.44              | 30.30              |
| Poland                                 | 239,854           | 216,674           | 225,398           | 282,608           | 311,268           | 2.00              | 10.14              |
| Romania                                | 33,203            | 26,005            | 35,749            | 41,160            | 41,244            | 0.26              | 0.20               |
| Russian Federation                     | 232,565           | 241,952           | 207,787           | 146,100           | 128,272           | 0.82              | -12.20             |
| Slovakia                               | 13,592            | 17,606            | 24,507            | 21,762            | 22,277            | 0.14              | 2.37               |
| Ukraine                                | 12,994            | 15,724            | 17,464            | 20,155            | 20,910            | 0.13              | 3.75               |
| <b>NORTHERN EUROPE</b>                 | <b>5,651,356</b>  | <b>5,558,625</b>  | <b>5,617,395</b>  | <b>6,105,075</b>  | <b>6,033,627</b>  | <b>38.69</b>      | <b>-1.17</b>       |
| Denmark                                | 1,187,530         | 1,098,167         | 1,091,142         | 1,199,869         | 1,137,347         | 7.29              | -5.21              |
| Finland                                | 523,312           | 541,964           | 536,037           | 572,055           | 585,885           | 3.76              | 2.42               |
| Iceland                                | 18,664            | 20,201            | 23,571            | 33,161            | 26,285            | 0.17              | -20.74             |
| Ireland                                | 39,302            | 37,292            | 38,202            | 45,910            | 52,770            | 0.34              | 14.94              |
| Norway                                 | 3,294,129         | 3,260,831         | 3,264,191         | 3,482,670         | 3,373,770         | 21.64             | -3.13              |
| United Kingdom                         | 588,419           | 600,170           | 664,252           | 771,410           | 857,570           | 5.50              | 11.17              |
| <b>SOUTHERN EUROPE</b>                 | <b>421,599</b>    | <b>456,077</b>    | <b>459,603</b>    | <b>501,708</b>    | <b>514,381</b>    | <b>3.30</b>       | <b>2.53</b>        |
| Croatia                                | 6,349             | 7,973             | 11,659            | 11,092            | 12,201            | 0.08              | 10.00              |
| Greece                                 | 18,637            | 20,403            | 24,825            | 25,634            | 23,979            | 0.15              | -6.46              |
| Italy                                  | 227,832           | 235,686           | 236,532           | 243,250           | 248,447           | 1.59              | 2.14               |
| Malta                                  | 2,583             | 3,510             | 3,921             | 4,639             | 4,984             | 0.03              | 7.44               |
| Portugal                               | 21,202            | 25,715            | 27,405            | 32,057            | 29,965            | 0.19              | -6.53              |
| Slovenia                               | 4,925             | 31,190            | 6,411             | 18,250            | 9,331             | 0.06              | -48.87             |
| Spain                                  | 140,071           | 131,600           | 148,850           | 166,786           | 185,474           | 1.19              | 11.20              |
| <b>WESTERN EUROPE</b>                  | <b>3,859,749</b>  | <b>3,937,929</b>  | <b>4,253,354</b>  | <b>4,544,072</b>  | <b>4,650,487</b>  | <b>29.82</b>      | <b>2.34</b>        |
| Austria                                | 94,745            | 103,466           | 111,621           | 131,170           | 130,706           | 0.84              | -0.35              |

## SWEDEN

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012           | 2013           | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|------------------|------------------|------------------|-------------------|--------------------|
| Belgium                          | 115,644        | 117,124        | 132,497          | 141,969          | 153,375          | 0.98              | 8.03               |
| France                           | 283,738        | 283,243        | 292,458          | 310,186          | 297,728          | 1.91              | -4.02              |
| Germany                          | 2,553,629      | 2,599,236      | 2,783,438        | 2,929,089        | 3,026,737        | 19.41             | 3.33               |
| Luxembourg                       | 7,725          | 8,380          | 12,494           | 15,144           | 15,068           | 0.10              | -0.50              |
| Netherlands                      | 551,697        | 552,611        | 612,236          | 658,296          | 657,870          | 4.22              | -0.06              |
| Switzerland                      | 252,571        | 273,869        | 308,610          | 358,218          | 369,003          | 2.37              | 3.01               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>28,223</b>  | <b>33,433</b>  | <b>34,607</b>    | <b>39,590</b>    | <b>51,640</b>    | <b>0.33</b>       | <b>30.44</b>       |
| Cyprus                           | 2,523          | 2,773          | 3,099            | 2,992            | 3,843            | 0.02              | 28.44              |
| Turkey                           | 25,700         | 30,660         | 31,508           | 36,598           | 47,797           | 0.31              | 30.60              |
| <b>OTHER EUROPE</b>              | <b>73,828</b>  | <b>76,698</b>  | <b>94,480</b>    | <b>134,447</b>   | <b>130,095</b>   | <b>0.83</b>       | <b>-3.24</b>       |
| Other countries of Europe        | 73,828         | 76,698         | 94,480           | 134,447          | 130,095          | 0.83              | -3.24              |
| <b>SOUTH ASIA</b>                | <b>107,801</b> | <b>126,840</b> | <b>155,203</b>   | <b>184,521</b>   | <b>175,088</b>   | <b>1.12</b>       | <b>-5.11</b>       |
| India                            | 107,801        | 126,840        | 155,203          | 184,521          | 175,088          | 1.12              | -5.11              |
| <b>NOT SPECIFIED</b>             | <b>779,170</b> | <b>823,749</b> | <b>1,124,741</b> | <b>1,455,157</b> | <b>1,678,399</b> | <b>10.76</b>      | <b>15.34</b>       |
| Other countries of the World     | 779,170        | 823,749        | 1,124,741        | 1,455,157        | 1,678,399        | 10.76             | 15.34              |

## SWITZERLAND

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  |     | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|-----|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>8,566,037</b> | <b>8,967,432</b> | <b>9,158,260</b> | <b>9,304,633</b> | <b>9,204,802</b> | <b>100.00</b>     | <b>-1.07</b>       |
| <b>AFRICA</b>                          |     | <b>81,655</b>    | <b>79,070</b>    | <b>75,282</b>    | <b>78,913</b>    | <b>74,618</b>    | <b>0.81</b>       | <b>-5.44</b>       |
| <b>NORTH AFRICA</b>                    |     | <b>20,176</b>    | <b>20,098</b>    | <b>17,709</b>    | <b>16,950</b>    | <b>17,664</b>    | <b>0.19</b>       | <b>4.21</b>        |
| All countries of North Africa          | (*) | 20,176           | 20,098           | 17,709           | 16,950           | 17,664           | 0.19              | 4.21               |
| <b>SOUTHERN AFRICA</b>                 |     | <b>23,028</b>    | <b>22,291</b>    | <b>21,215</b>    | <b>22,681</b>    | <b>19,883</b>    | <b>0.22</b>       | <b>-12.34</b>      |
| South Africa                           |     | 23,028           | 22,291           | 21,215           | 22,681           | 19,883           | 0.22              | -12.34             |
| <b>OTHER AFRICA</b>                    |     | <b>38,451</b>    | <b>36,681</b>    | <b>36,358</b>    | <b>39,282</b>    | <b>37,071</b>    | <b>0.40</b>       | <b>-5.63</b>       |
| Other countries of Africa              |     | 38,451           | 36,681           | 36,358           | 39,282           | 37,071           | 0.40              | -5.63              |
| <b>AMERICAS</b>                        |     | <b>952,018</b>   | <b>1,004,083</b> | <b>1,036,795</b> | <b>1,095,540</b> | <b>1,142,270</b> | <b>12.41</b>      | <b>4.27</b>        |
| <b>NORTH AMERICA</b>                   |     | <b>808,271</b>   | <b>850,221</b>   | <b>877,937</b>   | <b>930,280</b>   | <b>982,598</b>   | <b>10.67</b>      | <b>5.62</b>        |
| Canada                                 |     | 101,350          | 103,289          | 103,868          | 104,444          | 103,534          | 1.12              | -0.87              |
| Mexico                                 |     | 19,879           | 20,897           | 22,555           | 23,333           | 24,377           | 0.26              | 4.47               |
| United States of America               |     | 687,042          | 726,035          | 751,514          | 802,503          | 854,687          | 9.29              | 6.50               |
| <b>SOUTH AMERICA</b>                   |     | <b>127,156</b>   | <b>134,508</b>   | <b>139,514</b>   | <b>144,236</b>   | <b>139,319</b>   | <b>1.51</b>       | <b>-3.41</b>       |
| Argentina                              |     | 15,313           | 17,348           | 17,603           | 19,072           | 22,461           | 0.24              | 17.77              |
| Brazil                                 |     | 84,167           | 86,529           | 93,311           | 95,972           | 85,567           | 0.93              | -10.84             |
| Chile                                  |     | 5,660            | 6,506            | 5,936            | 6,675            | 6,623            | 0.07              | -0.78              |
| Other countries of South America       |     | 22,016           | 24,125           | 22,664           | 22,517           | 24,668           | 0.27              | 9.55               |
| <b>OTHER AMERICAS</b>                  |     | <b>16,591</b>    | <b>19,354</b>    | <b>19,344</b>    | <b>21,024</b>    | <b>20,353</b>    | <b>0.22</b>       | <b>-3.19</b>       |
| Other countries of the Americas        |     | 16,591           | 19,354           | 19,344           | 21,024           | 20,353           | 0.22              | -3.19              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>1,490,662</b> | <b>1,695,646</b> | <b>1,846,501</b> | <b>2,241,981</b> | <b>2,009,251</b> | <b>21.83</b>      | <b>-10.38</b>      |
| <b>NORTH-EAST ASIA</b>                 |     | <b>1,107,025</b> | <b>1,251,076</b> | <b>1,398,550</b> | <b>1,763,653</b> | <b>1,519,105</b> | <b>16.50</b>      | <b>-13.87</b>      |
| China                                  |     | 575,326          | 704,945          | 823,713          | 1,122,852        | 879,605          | 9.56              | -21.66             |
| Hong Kong (China)                      |     | 59,683           | 64,833           | 67,166           | 86,822           | 88,987           | 0.97              | 2.49               |
| Japan                                  |     | 295,991          | 286,681          | 250,451          | 226,198          | 197,567          | 2.15              | -12.66             |
| Korea, Republic of                     |     | 122,772          | 133,184          | 184,938          | 230,876          | 241,443          | 2.62              | 4.58               |
| Taiwan Province of China               |     | 53,253           | 61,433           | 72,282           | 96,905           | 111,503          | 1.21              | 15.06              |
| <b>SOUTH-EAST ASIA</b>                 |     | <b>253,071</b>   | <b>299,458</b>   | <b>301,243</b>   | <b>324,969</b>   | <b>336,767</b>   | <b>3.66</b>       | <b>3.63</b>        |
| Indonesia                              |     | 35,695           | 42,154           | 38,004           | 43,288           | 43,347           | 0.47              | 0.14               |
| Malaysia                               |     | 29,278           | 35,413           | 37,732           | 36,146           | 33,378           | 0.36              | -7.66              |
| Philippines                            |     | 8,172            | 8,334            | 9,541            | 11,974           | 13,270           | 0.14              | 10.82              |
| Singapore                              |     | 70,565           | 87,444           | 78,951           | 73,472           | 64,664           | 0.70              | -11.99             |
| Thailand                               |     | 60,107           | 77,341           | 83,910           | 97,133           | 117,777          | 1.28              | 21.25              |
| Other countries of South-East Asia     |     | 49,254           | 48,772           | 53,105           | 62,956           | 64,331           | 0.70              | 2.18               |
| <b>AUSTRALASIA</b>                     |     | <b>113,783</b>   | <b>127,955</b>   | <b>127,177</b>   | <b>134,910</b>   | <b>135,048</b>   | <b>1.47</b>       | <b>0.10</b>        |
| Australia                              |     | 113,783          | 127,955          | 127,177          | 134,910          | 135,048          | 1.47              | 0.10               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>16,783</b>    | <b>17,157</b>    | <b>19,531</b>    | <b>18,449</b>    | <b>18,331</b>    | <b>0.20</b>       | <b>-0.64</b>       |
| Other countries of Oceania             |     | 16,783           | 17,157           | 19,531           | 18,449           | 18,331           | 0.20              | -0.64              |
| <b>EUROPE</b>                          |     | <b>5,612,190</b> | <b>5,720,209</b> | <b>5,675,910</b> | <b>5,250,110</b> | <b>5,330,579</b> | <b>57.91</b>      | <b>1.53</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>434,806</b>   | <b>474,156</b>   | <b>452,817</b>   | <b>378,610</b>   | <b>375,797</b>   | <b>4.08</b>       | <b>-0.74</b>       |
| Belarus                                |     | 5,476            | 6,868            | 8,095            | 5,434            | 5,221            | 0.06              | -3.92              |
| Bulgaria                               |     | 13,820           | 15,419           | 15,022           | 14,722           | 15,235           | 0.17              | 3.48               |
| Czech Republic                         |     | 43,291           | 45,974           | 45,114           | 42,297           | 41,916           | 0.46              | -0.90              |
| Estonia                                |     | 7,503            | 11,662           | 9,238            | 6,368            | 7,295            | 0.08              | 14.56              |
| Hungary                                |     | 33,219           | 37,617           | 34,369           | 31,374           | 35,483           | 0.39              | 13.10              |
| Latvia                                 |     | 5,338            | 5,031            | 5,960            | 5,828            | 5,664            | 0.06              | -2.81              |
| Lithuania                              |     | 6,272            | 6,271            | 6,289            | 5,792            | 6,412            | 0.07              | 10.70              |
| Poland                                 |     | 48,060           | 54,222           | 58,789           | 58,219           | 63,550           | 0.69              | 9.16               |
| Romania                                |     | 30,079           | 30,880           | 32,524           | 35,147           | 35,913           | 0.39              | 2.18               |
| Russian Federation                     |     | 201,488          | 215,603          | 194,890          | 133,043          | 119,322          | 1.30              | -10.31             |
| Slovakia                               |     | 12,549           | 14,222           | 15,688           | 15,121           | 16,002           | 0.17              | 5.83               |
| Ukraine                                |     | 27,711           | 30,387           | 26,839           | 25,265           | 23,784           | 0.26              | -5.86              |
| <b>NORTHERN EUROPE</b>                 |     | <b>907,705</b>   | <b>950,684</b>   | <b>962,650</b>   | <b>944,510</b>   | <b>946,486</b>   | <b>10.28</b>      | <b>0.21</b>        |
| Denmark                                |     | 52,815           | 57,566           | 51,592           | 46,520           | 51,250           | 0.56              | 10.17              |
| Finland                                |     | 36,353           | 33,799           | 34,179           | 33,526           | 33,262           | 0.36              | -0.79              |

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### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Iceland                          | 4,940            | 4,861            | 4,825            | 5,030            | 5,924            | 0.06              | 17.77              |
| Ireland                          | 29,064           | 29,853           | 30,720           | 31,745           | 33,200           | 0.36              | 4.58               |
| Norway                           | 43,638           | 44,866           | 44,169           | 40,153           | 41,591           | 0.45              | 3.58               |
| Sweden                           | 81,605           | 81,364           | 85,570           | 77,611           | 77,326           | 0.84              | -0.37              |
| United Kingdom                   | 659,290          | 698,375          | 711,595          | 709,925          | 703,933          | 7.65              | -0.84              |
| <b>SOUTHERN EUROPE</b>           | <b>819,444</b>   | <b>831,864</b>   | <b>838,027</b>   | <b>804,189</b>   | <b>822,454</b>   | <b>8.94</b>       | <b>2.27</b>        |
| Croatia                          | 10,714           | 11,703           | 10,260           | 9,924            | 11,547           | 0.13              | 16.35              |
| Greece                           | 33,426           | 34,439           | 34,678           | 33,734           | 38,343           | 0.42              | 13.66              |
| Italy                            | 482,940          | 493,839          | 504,484          | 478,165          | 476,965          | 5.18              | -0.25              |
| Malta                            | 2,875            | 3,838            | 3,633            | 3,881            | 4,736            | 0.05              | 22.03              |
| Portugal                         | 46,765           | 53,882           | 54,104           | 53,452           | 57,205           | 0.62              | 7.02               |
| Serbia                           | 12,656           | 14,474           | 12,315           | 11,677           | 11,697           | 0.13              | 0.17               |
| Slovenia                         | 10,524           | 11,655           | 11,121           | 10,833           | 11,018           | 0.12              | 1.71               |
| Spain                            | 219,544          | 208,034          | 207,432          | 202,523          | 210,943          | 2.29              | 4.16               |
| <b>WESTERN EUROPE</b>            | <b>3,284,685</b> | <b>3,295,119</b> | <b>3,252,535</b> | <b>2,941,481</b> | <b>2,985,871</b> | <b>32.44</b>      | <b>1.51</b>        |
| Austria                          | 187,368          | 187,210          | 185,871          | 180,219          | 188,300          | 2.05              | 4.48               |
| Belgium                          | 203,768          | 212,484          | 209,396          | 190,165          | 194,702          | 2.12              | 2.39               |
| France                           | 669,344          | 692,288          | 698,588          | 655,062          | 670,966          | 7.29              | 2.43               |
| Germany                          | 1,871,498        | 1,854,263        | 1,811,833        | 1,616,251        | 1,616,180        | 17.56             | 0.00               |
| Liechtenstein                    | 12,278           | 12,874           | 12,556           | 12,480           | 14,030           | 0.15              | 12.42              |
| Luxembourg                       | 37,875           | 39,377           | 40,541           | 35,415           | 37,243           | 0.40              | 5.16               |
| Netherlands                      | 302,554          | 296,623          | 293,750          | 251,889          | 264,450          | 2.87              | 4.99               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>109,951</b>   | <b>116,092</b>   | <b>118,579</b>   | <b>125,605</b>   | <b>138,502</b>   | <b>1.50</b>       | <b>10.27</b>       |
| Cyprus                           | 3,791            | 5,590            | 5,131            | 4,904            | 5,771            | 0.06              | 17.68              |
| Israel                           | 68,474           | 66,707           | 69,047           | 73,316           | 79,086           | 0.86              | 7.87               |
| Turkey                           | 37,686           | 43,795           | 44,401           | 47,385           | 53,645           | 0.58              | 13.21              |
| <b>OTHER EUROPE</b>              | <b>55,599</b>    | <b>52,294</b>    | <b>51,302</b>    | <b>55,715</b>    | <b>61,469</b>    | <b>0.67</b>       | <b>10.33</b>       |
| Other countries of Europe        | 55,599           | 52,294           | 51,302           | 55,715           | 61,469           | 0.67              | 10.33              |
| <b>MIDDLE EAST</b>               | <b>211,649</b>   | <b>255,464</b>   | <b>306,690</b>   | <b>371,662</b>   | <b>382,674</b>   | <b>4.16</b>       | <b>2.96</b>        |
| Bahrain                          | 7,281            | 7,612            | 6,927            | 9,715            | 6,663            | 0.07              | -31.42             |
| Egypt                            | 11,851           | 12,323           | 12,850           | 13,035           | 12,603           | 0.14              | -3.31              |
| Kuwait                           | 17,779           | 25,702           | 29,211           | 34,350           | 31,627           | 0.34              | -7.93              |
| Oman                             | 7,436            | 7,735            | 8,691            | 11,622           | 11,353           | 0.12              | -2.31              |
| Qatar                            | 17,238           | 19,219           | 26,087           | 31,335           | 32,958           | 0.36              | 5.18               |
| Saudi Arabia                     | 65,472           | 83,371           | 99,117           | 127,319          | 131,135          | 1.42              | 3.00               |
| United Arab Emirates             | 59,998           | 72,702           | 96,033           | 116,683          | 126,393          | 1.37              | 8.32               |
| Other countries of Middle East   | 24,594           | 26,800           | 27,774           | 27,603           | 29,942           | 0.33              | 8.47               |
| <b>SOUTH ASIA</b>                | <b>217,863</b>   | <b>212,960</b>   | <b>217,082</b>   | <b>266,427</b>   | <b>265,410</b>   | <b>2.88</b>       | <b>-0.38</b>       |
| India                            | 217,863          | 212,960          | 217,082          | 266,427          | 265,410          | 2.88              | -0.38              |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  |     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>19,076,238</b> | <b>19,734,657</b> | <b>19,907,377</b> | <b>19,576,295</b> | <b>19,288,015</b> | <b>100.00</b>     | <b>-1.47</b>       |
| <b>AFRICA</b>                          |     | <b>265,533</b>    | <b>254,653</b>    | <b>240,305</b>    | <b>260,549</b>    | <b>240,156</b>    | <b>1.25</b>       | <b>-7.83</b>       |
| <b>NORTH AFRICA</b>                    |     | <b>66,259</b>     | <b>69,353</b>     | <b>59,029</b>     | <b>52,441</b>     | <b>51,723</b>     | <b>0.27</b>       | <b>-1.37</b>       |
| All countries of North Africa          | (*) | 66,259            | 69,353            | 59,029            | 52,441            | 51,723            | 0.27              | -1.37              |
| <b>SOUTHERN AFRICA</b>                 |     | <b>69,934</b>     | <b>67,478</b>     | <b>61,188</b>     | <b>63,243</b>     | <b>55,255</b>     | <b>0.29</b>       | <b>-12.63</b>      |
| South Africa                           |     | 69,934            | 67,478            | 61,188            | 63,243            | 55,255            | 0.29              | -12.63             |
| <b>OTHER AFRICA</b>                    |     | <b>129,340</b>    | <b>117,822</b>    | <b>120,088</b>    | <b>144,865</b>    | <b>133,178</b>    | <b>0.69</b>       | <b>-8.07</b>       |
| Other countries of Africa              |     | 129,340           | 117,822           | 120,088           | 144,865           | 133,178           | 0.69              | -8.07              |
| <b>AMERICAS</b>                        |     | <b>2,159,916</b>  | <b>2,238,949</b>  | <b>2,310,768</b>  | <b>2,419,448</b>  | <b>2,487,819</b>  | <b>12.90</b>      | <b>2.83</b>        |
| <b>NORTH AMERICA</b>                   |     | <b>1,805,045</b>  | <b>1,864,542</b>  | <b>1,925,921</b>  | <b>2,023,377</b>  | <b>2,113,726</b>  | <b>10.96</b>      | <b>4.47</b>        |
| Canada                                 |     | 231,642           | 230,189           | 230,848           | 234,218           | 227,173           | 1.18              | -3.01              |
| Mexico                                 |     | 48,225            | 48,886            | 50,649            | 50,321            | 52,053            | 0.27              | 3.44               |
| United States of America               |     | 1,525,178         | 1,585,467         | 1,644,424         | 1,738,838         | 1,834,500         | 9.51              | 5.50               |
| <b>SOUTH AMERICA</b>                   |     | <b>310,449</b>    | <b>322,869</b>    | <b>334,584</b>    | <b>342,268</b>    | <b>323,861</b>    | <b>1.68</b>       | <b>-5.38</b>       |
| Argentina                              |     | 37,274            | 40,609            | 40,315            | 44,439            | 48,186            | 0.25              | 8.43               |
| Brazil                                 |     | 201,298           | 206,378           | 222,211           | 225,239           | 201,340           | 1.04              | -10.61             |
| Chile                                  |     | 14,472            | 15,556            | 14,930            | 16,520            | 15,583            | 0.08              | -5.67              |
| Other countries of South America       |     | 57,405            | 60,326            | 57,128            | 56,070            | 58,752            | 0.30              | 4.78               |
| <b>OTHER AMERICAS</b>                  |     | <b>44,422</b>     | <b>51,538</b>     | <b>50,263</b>     | <b>53,803</b>     | <b>50,232</b>     | <b>0.26</b>       | <b>-6.64</b>       |
| Other countries of the Americas        |     | 44,422            | 51,538            | 50,263            | 53,803            | 50,232            | 0.26              | -6.64              |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>2,359,424</b>  | <b>2,617,318</b>  | <b>2,811,001</b>  | <b>3,292,324</b>  | <b>3,082,417</b>  | <b>15.98</b>      | <b>-6.38</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>1,589,737</b>  | <b>1,757,410</b>  | <b>1,943,134</b>  | <b>2,359,298</b>  | <b>2,127,096</b>  | <b>11.03</b>      | <b>-9.84</b>       |
| China                                  |     | 743,656           | 894,316           | 1,034,275         | 1,378,434         | 1,130,925         | 5.86              | -17.96             |
| Hong Kong (China)                      |     | 92,043            | 100,230           | 108,163           | 140,666           | 147,052           | 0.76              | 4.54               |
| Japan                                  |     | 509,757           | 491,651           | 439,894           | 394,784           | 361,053           | 1.87              | -8.54              |
| Korea, Republic of                     |     | 172,467           | 187,966           | 263,189           | 317,022           | 339,473           | 1.76              | 7.08               |
| Taiwan Province of China               |     | 71,814            | 83,247            | 97,613            | 128,392           | 148,593           | 0.77              | 15.73              |
| <b>SOUTH-EAST ASIA</b>                 |     | <b>484,977</b>    | <b>551,429</b>    | <b>553,057</b>    | <b>607,652</b>    | <b>631,564</b>    | <b>3.27</b>       | <b>3.94</b>        |
| Indonesia                              |     | 64,347            | 76,671            | 69,615            | 79,749            | 78,774            | 0.41              | -1.22              |
| Malaysia                               |     | 57,018            | 65,969            | 70,570            | 67,387            | 64,344            | 0.33              | -4.52              |
| Philippines                            |     | 20,508            | 21,454            | 23,081            | 30,233            | 31,665            | 0.16              | 4.74               |
| Singapore                              |     | 129,970           | 153,625           | 144,431           | 137,212           | 136,944           | 0.71              | -0.20              |
| Thailand                               |     | 101,281           | 124,477           | 127,893           | 159,682           | 180,929           | 0.94              | 13.31              |
| Other countries of South-East Asia     |     | 111,853           | 109,233           | 117,467           | 133,389           | 138,908           | 0.72              | 4.14               |
| <b>AUSTRALASIA</b>                     |     | <b>247,930</b>    | <b>271,304</b>    | <b>274,104</b>    | <b>285,828</b>    | <b>283,563</b>    | <b>1.47</b>       | <b>-0.79</b>       |
| Australia                              |     | 247,930           | 271,304           | 274,104           | 285,828           | 283,563           | 1.47              | -0.79              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>36,780</b>     | <b>37,175</b>     | <b>40,706</b>     | <b>39,546</b>     | <b>40,194</b>     | <b>0.21</b>       | <b>1.64</b>        |
| Other countries of Oceania             |     | 36,780            | 37,175            | 40,706            | 39,546            | 40,194            | 0.21              | 1.64               |
| <b>EUROPE</b>                          |     | <b>13,189,024</b> | <b>13,418,244</b> | <b>13,167,900</b> | <b>11,962,865</b> | <b>11,794,377</b> | <b>61.15</b>      | <b>-1.41</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>1,191,385</b>  | <b>1,283,212</b>  | <b>1,228,312</b>  | <b>1,013,250</b>  | <b>976,585</b>    | <b>5.06</b>       | <b>-3.62</b>       |
| Belarus                                |     | 15,101            | 15,748            | 19,102            | 13,263            | 14,178            | 0.07              | 6.90               |
| Bulgaria                               |     | 39,422            | 42,784            | 39,481            | 39,903            | 38,592            | 0.20              | -3.29              |
| Czech Republic                         |     | 107,324           | 111,569           | 113,975           | 103,239           | 103,660           | 0.54              | 0.41               |
| Estonia                                |     | 17,046            | 29,719            | 20,709            | 14,101            | 16,846            | 0.09              | 19.47              |
| Hungary                                |     | 86,876            | 103,602           | 88,111            | 86,880            | 86,102            | 0.45              | -0.90              |
| Latvia                                 |     | 14,633            | 13,046            | 15,737            | 14,548            | 13,286            | 0.07              | -8.67              |
| Lithuania                              |     | 15,748            | 16,415            | 16,777            | 13,902            | 14,354            | 0.07              | 3.25               |
| Poland                                 |     | 140,502           | 166,400           | 174,652           | 160,151           | 167,529           | 0.87              | 4.61               |
| Romania                                |     | 80,182            | 80,163            | 85,962            | 81,922            | 88,325            | 0.46              | 7.82               |
| Russian Federation                     |     | 561,490           | 578,656           | 532,775           | 369,264           | 323,614           | 1.68              | -12.36             |
| Slovakia                               |     | 35,498            | 44,572            | 46,943            | 48,806            | 47,631            | 0.25              | -2.41              |
| Ukraine                                |     | 77,563            | 80,538            | 74,088            | 67,271            | 62,468            | 0.32              | -7.14              |
| <b>NORTHERN EUROPE</b>                 |     | <b>2,114,638</b>  | <b>2,218,327</b>  | <b>2,244,987</b>  | <b>2,168,646</b>  | <b>2,162,931</b>  | <b>11.21</b>      | <b>-0.26</b>       |
| Denmark                                |     | 120,158           | 124,197           | 112,495           | 99,234            | 106,590           | 0.55              | 7.41               |
| Finland                                |     | 85,410            | 79,688            | 78,870            | 75,382            | 75,755            | 0.39              | 0.49               |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Iceland                          | 10,504           | 10,475           | 10,720           | 10,669           | 11,697           | 0.06              | 9.64               |
| Ireland                          | 63,722           | 68,827           | 69,286           | 68,421           | 70,511           | 0.37              | 3.05               |
| Norway                           | 102,690          | 108,058          | 104,385          | 93,740           | 94,188           | 0.49              | 0.48               |
| Sweden                           | 187,918          | 186,991          | 201,794          | 180,743          | 170,958          | 0.89              | -5.41              |
| United Kingdom                   | 1,544,236        | 1,640,091        | 1,667,437        | 1,640,457        | 1,633,232        | 8.47              | -0.44              |
| <b>SOUTHERN EUROPE</b>           | <b>1,692,792</b> | <b>1,731,414</b> | <b>1,747,509</b> | <b>1,627,732</b> | <b>1,649,053</b> | <b>8.55</b>       | <b>1.31</b>        |
| Croatia                          | 30,219           | 30,387           | 27,967           | 27,472           | 28,551           | 0.15              | 3.93               |
| Greece                           | 81,523           | 82,856           | 86,014           | 79,572           | 88,066           | 0.46              | 10.67              |
| Italy                            | 971,776          | 980,646          | 1,014,058        | 936,913          | 919,827          | 4.77              | -1.82              |
| Malta                            | 7,784            | 11,215           | 11,580           | 8,979            | 12,260           | 0.06              | 36.54              |
| Portugal                         | 109,833          | 132,255          | 126,513          | 118,253          | 123,290          | 0.64              | 4.26               |
| Serbia                           | 29,059           | 34,430           | 32,354           | 30,646           | 30,570           | 0.16              | -0.25              |
| Slovenia                         | 27,929           | 32,315           | 31,909           | 29,853           | 28,411           | 0.15              | -4.83              |
| Spain                            | 434,669          | 427,310          | 417,114          | 396,044          | 418,078          | 2.17              | 5.56               |
| <b>WESTERN EUROPE</b>            | <b>7,794,023</b> | <b>7,794,093</b> | <b>7,553,983</b> | <b>6,744,346</b> | <b>6,572,626</b> | <b>34.08</b>      | <b>-2.55</b>       |
| Austria                          | 378,277          | 387,467          | 384,647          | 373,235          | 385,084          | 2.00              | 3.17               |
| Belgium                          | 620,658          | 643,365          | 625,580          | 566,201          | 538,560          | 2.79              | -4.88              |
| France                           | 1,318,460        | 1,350,164        | 1,337,882        | 1,254,447        | 1,244,607        | 6.45              | -0.78              |
| Germany                          | 4,625,384        | 4,573,496        | 4,394,457        | 3,853,180        | 3,703,753        | 19.20             | -3.88              |
| Liechtenstein                    | 24,638           | 25,184           | 24,771           | 24,037           | 26,112           | 0.14              | 8.63               |
| Luxembourg                       | 99,970           | 104,480          | 104,975          | 89,415           | 90,151           | 0.47              | 0.82               |
| Netherlands                      | 726,636          | 709,937          | 681,671          | 583,831          | 584,359          | 3.03              | 0.09               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>272,681</b>   | <b>275,514</b>   | <b>278,066</b>   | <b>293,155</b>   | <b>307,158</b>   | <b>1.59</b>       | <b>4.78</b>        |
| Cyprus                           | 9,493            | 13,119           | 13,652           | 12,417           | 13,425           | 0.07              | 8.12               |
| Israel                           | 168,392          | 160,575          | 164,119          | 174,683          | 177,845          | 0.92              | 1.81               |
| Turkey                           | 94,796           | 101,820          | 100,295          | 106,055          | 115,888          | 0.60              | 9.27               |
| <b>OTHER EUROPE</b>              | <b>123,505</b>   | <b>115,684</b>   | <b>115,043</b>   | <b>115,736</b>   | <b>126,024</b>   | <b>0.65</b>       | <b>8.89</b>        |
| Other countries of Europe        | 123,505          | 115,684          | 115,043          | 115,736          | 126,024          | 0.65              | 8.89               |
| <b>MIDDLE EAST</b>               | <b>627,459</b>   | <b>737,526</b>   | <b>892,187</b>   | <b>1,049,185</b> | <b>1,084,184</b> | <b>5.62</b>       | <b>3.34</b>        |
| Bahrain                          | 25,253           | 27,678           | 23,183           | 23,646           | 21,608           | 0.11              | -8.62              |
| Egypt                            | 38,001           | 38,996           | 40,874           | 41,652           | 38,307           | 0.20              | -8.03              |
| Kuwait                           | 50,219           | 74,234           | 83,057           | 94,409           | 87,725           | 0.45              | -7.08              |
| Oman                             | 19,625           | 20,921           | 22,544           | 28,421           | 27,775           | 0.14              | -2.27              |
| Qatar                            | 53,952           | 61,989           | 81,381           | 100,288          | 97,222           | 0.50              | -3.06              |
| Saudi Arabia                     | 201,061          | 242,828          | 298,496          | 375,299          | 395,186          | 2.05              | 5.30               |
| United Arab Emirates             | 168,732          | 195,555          | 262,064          | 307,736          | 329,951          | 1.71              | 7.22               |
| Other countries of Middle East   | 70,616           | 75,325           | 80,588           | 77,734           | 86,410           | 0.45              | 11.16              |
| <b>SOUTH ASIA</b>                | <b>474,882</b>   | <b>467,967</b>   | <b>485,216</b>   | <b>591,924</b>   | <b>599,062</b>   | <b>3.11</b>       | <b>1.21</b>        |
| India                            | 474,882          | 467,967          | 485,216          | 591,924          | 599,062          | 3.11              | 1.21               |



## SWITZERLAND

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012 | 2013 | 2014 | 2015 | 2016              | Market share 2016 | % Change 2016-2015 |
|--|------|------|------|------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           |      |      |      |      | <b>10,401,929</b> | <b>100.00</b>     |                    |
| <b>AFRICA</b>                          |      |      |      |      | <b>92,718</b>     | <b>0.89</b>       |                    |
| <b>SOUTHERN AFRICA</b>                 |      |      |      |      | <b>21,619</b>     | <b>0.21</b>       |                    |
| South Africa                           |      |      |      |      | 21,619            | 0.21              |                    |
| <b>OTHER AFRICA</b>                    |      |      |      |      | <b>71,100</b>     | <b>0.68</b>       |                    |
| Other countries of Africa              |      |      |      |      | 71,100            | 0.68              |                    |
| <b>AMERICAS</b>                        |      |      |      |      | <b>1,202,430</b>  | <b>11.56</b>      |                    |
| <b>NORTH AMERICA</b>                   |      |      |      |      | <b>1,010,475</b>  | <b>9.71</b>       |                    |
| Canada                                 |      |      |      |      | 111,671           | 1.07              |                    |
| United States of America               |      |      |      |      | 898,804           | 8.64              |                    |
| <b>SOUTH AMERICA</b>                   |      |      |      |      | <b>88,533</b>     | <b>0.85</b>       |                    |
| Brazil                                 |      |      |      |      | 88,533            | 0.85              |                    |
| <b>OTHER AMERICAS</b>                  |      |      |      |      | <b>103,423</b>    | <b>0.99</b>       |                    |
| Other countries of the Americas        |      |      |      |      | 103,423           | 0.99              |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       |      |      |      |      | <b>2,908,184</b>  | <b>27.96</b>      |                    |
| <b>NORTH-EAST ASIA</b>                 |      |      |      |      | <b>1,485,052</b>  | <b>14.28</b>      |                    |
| Japan                                  |      |      |      |      | 202,651           | 1.95              |                    |
| Korea, Republic of                     |      |      |      |      | 300,153           | 2.89              |                    |
| China and Hong Kong (China)            |      |      |      |      | 982,249           | 9.44              |                    |
| <b>AUSTRALASIA</b>                     |      |      |      |      | <b>168,769</b>    | <b>1.62</b>       |                    |
| Australia                              |      |      |      |      | 168,769           | 1.62              |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |      |      |      |      | <b>1,254,362</b>  | <b>12.06</b>      |                    |
| Other countries of Asia                |      |      |      |      | 1,233,829         | 11.86             |                    |
| Other countries of Oceania             |      |      |      |      | 20,533            | 0.20              |                    |
| <b>EUROPE</b>                          |      |      |      |      | <b>6,198,597</b>  | <b>59.59</b>      |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          |      |      |      |      | <b>411,613</b>    | <b>3.96</b>       |                    |
| Bulgaria                               |      |      |      |      | 15,917            | 0.15              |                    |
| Czech Republic                         |      |      |      |      | 55,498            | 0.53              |                    |
| Estonia                                |      |      |      |      | 7,878             | 0.08              |                    |
| Hungary                                |      |      |      |      | 38,564            | 0.37              |                    |
| Latvia                                 |      |      |      |      | 6,532             | 0.06              |                    |
| Lithuania                              |      |      |      |      | 7,892             | 0.08              |                    |
| Poland                                 |      |      |      |      | 72,402            | 0.70              |                    |
| Romania                                |      |      |      |      | 37,402            | 0.36              |                    |
| Russian Federation                     |      |      |      |      | 125,554           | 1.21              |                    |
| Slovakia                               |      |      |      |      | 18,558            | 0.18              |                    |
| Ukraine                                |      |      |      |      | 25,414            | 0.24              |                    |
| <b>NORTHERN EUROPE</b>                 |      |      |      |      | <b>1,070,228</b>  | <b>10.29</b>      |                    |
| Denmark                                |      |      |      |      | 59,916            | 0.58              |                    |
| Finland                                |      |      |      |      | 36,564            | 0.35              |                    |
| Iceland                                |      |      |      |      | 6,233             | 0.06              |                    |
| Ireland                                |      |      |      |      | 36,788            | 0.35              |                    |
| Norway                                 |      |      |      |      | 46,024            | 0.44              |                    |
| Sweden                                 |      |      |      |      | 84,601            | 0.81              |                    |
| United Kingdom                         |      |      |      |      | 800,102           | 7.69              |                    |
| <b>SOUTHERN EUROPE</b>                 |      |      |      |      | <b>891,259</b>    | <b>8.57</b>       |                    |
| Croatia                                |      |      |      |      | 12,225            | 0.12              |                    |
| Greece                                 |      |      |      |      | 39,239            | 0.38              |                    |
| Italy                                  |      |      |      |      | 520,022           | 5.00              |                    |
| Malta                                  |      |      |      |      | 5,168             | 0.05              |                    |
| Portugal                               |      |      |      |      | 60,642            | 0.58              |                    |
| Slovenia                               |      |      |      |      | 12,849            | 0.12              |                    |
| Spain                                  |      |      |      |      | 241,114           | 2.32              |                    |
| <b>WESTERN EUROPE</b>                  |      |      |      |      | <b>3,682,535</b>  | <b>35.40</b>      |                    |
| Austria                                |      |      |      |      | 206,944           | 1.99              |                    |

## SWITZERLAND

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012 | 2013 | 2014 | 2015 | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------|------|------|------|---------------|-------------------|--------------------|
| Belgium                          |      |      |      |      | 239,190       | 2.30              |                    |
| France                           |      |      |      |      | 772,751       | 7.43              |                    |
| Germany                          |      |      |      |      | 2,017,722     | 19.40             |                    |
| Liechtenstein                    |      |      |      |      | 16,054        | 0.15              |                    |
| Luxembourg                       |      |      |      |      | 42,507        | 0.41              |                    |
| Netherlands                      |      |      |      |      | 387,368       | 3.72              |                    |
| <b>EAST MEDITERRANEAN EUROPE</b> |      |      |      |      | <b>61,321</b> | <b>0.59</b>       |                    |
| Cyprus                           |      |      |      |      | 5,892         | 0.06              |                    |
| Turkey                           |      |      |      |      | 55,429        | 0.53              |                    |
| <b>OTHER EUROPE</b>              |      |      |      |      | <b>81,640</b> | <b>0.78</b>       |                    |
| Other countries of Europe        |      |      |      |      | 81,640        | 0.78              |                    |

## SWITZERLAND

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012 | 2013 | 2014 | 2015 | 2016              | Market share 2016 | % Change 2016-2015 |
|--|------|------|------|------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           |      |      |      |      | <b>24,016,382</b> | <b>100.00</b>     |                    |
| <b>AFRICA</b>                          |      |      |      |      | <b>299,390</b>    | <b>1.25</b>       |                    |
| <b>SOUTHERN AFRICA</b>                 |      |      |      |      | <b>61,928</b>     | <b>0.26</b>       |                    |
| South Africa                           |      |      |      |      | 61,928            | 0.26              |                    |
| <b>OTHER AFRICA</b>                    |      |      |      |      | <b>237,462</b>    | <b>0.99</b>       |                    |
| Other countries of Africa              |      |      |      |      | 237,462           | 0.99              |                    |
| <b>AMERICAS</b>                        |      |      |      |      | <b>2,689,878</b>  | <b>11.20</b>      |                    |
| <b>NORTH AMERICA</b>                   |      |      |      |      | <b>2,237,355</b>  | <b>9.32</b>       |                    |
| Canada                                 |      |      |      |      | 252,872           | 1.05              |                    |
| United States of America               |      |      |      |      | 1,984,483         | 8.26              |                    |
| <b>SOUTH AMERICA</b>                   |      |      |      |      | <b>210,776</b>    | <b>0.88</b>       |                    |
| Brazil                                 |      |      |      |      | 210,776           | 0.88              |                    |
| <b>OTHER AMERICAS</b>                  |      |      |      |      | <b>241,746</b>    | <b>1.01</b>       |                    |
| Other countries of the Americas        |      |      |      |      | 241,746           | 1.01              |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       |      |      |      |      | <b>5,496,389</b>  | <b>22.89</b>      |                    |
| <b>NORTH-EAST ASIA</b>                 |      |      |      |      | <b>2,153,786</b>  | <b>8.97</b>       |                    |
| Japan                                  |      |      |      |      | 381,177           | 1.59              |                    |
| Korea, Republic of                     |      |      |      |      | 465,918           | 1.94              |                    |
| China and Hong Kong (China)            |      |      |      |      | 1,306,692         | 5.44              |                    |
| <b>AUSTRALASIA</b>                     |      |      |      |      | <b>378,197</b>    | <b>1.57</b>       |                    |
| Australia                              |      |      |      |      | 378,197           | 1.57              |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |      |      |      |      | <b>2,964,406</b>  | <b>12.34</b>      |                    |
| Other countries of Asia                |      |      |      |      | 2,918,081         | 12.15             |                    |
| Other countries of Oceania             |      |      |      |      | 46,326            | 0.19              |                    |
| <b>EUROPE</b>                          |      |      |      |      | <b>15,530,725</b> | <b>64.67</b>      |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          |      |      |      |      | <b>1,133,159</b>  | <b>4.72</b>       |                    |
| Bulgaria                               |      |      |      |      | 41,319            | 0.17              |                    |
| Czech Republic                         |      |      |      |      | 148,811           | 0.62              |                    |
| Estonia                                |      |      |      |      | 18,474            | 0.08              |                    |
| Hungary                                |      |      |      |      | 98,412            | 0.41              |                    |
| Latvia                                 |      |      |      |      | 15,892            | 0.07              |                    |
| Lithuania                              |      |      |      |      | 19,902            | 0.08              |                    |
| Poland                                 |      |      |      |      | 210,743           | 0.88              |                    |
| Romania                                |      |      |      |      | 93,028            | 0.39              |                    |
| Russian Federation                     |      |      |      |      | 360,765           | 1.50              |                    |
| Slovakia                               |      |      |      |      | 56,653            | 0.24              |                    |
| Ukraine                                |      |      |      |      | 69,162            | 0.29              |                    |
| <b>NORTHERN EUROPE</b>                 |      |      |      |      | <b>2,628,914</b>  | <b>10.95</b>      |                    |
| Denmark                                |      |      |      |      | 141,835           | 0.59              |                    |
| Finland                                |      |      |      |      | 89,513            | 0.37              |                    |
| Iceland                                |      |      |      |      | 12,613            | 0.05              |                    |
| Ireland                                |      |      |      |      | 85,417            | 0.36              |                    |
| Norway                                 |      |      |      |      | 110,162           | 0.46              |                    |
| Sweden                                 |      |      |      |      | 201,311           | 0.84              |                    |
| United Kingdom                         |      |      |      |      | 1,988,062         | 8.28              |                    |
| <b>SOUTHERN EUROPE</b>                 |      |      |      |      | <b>1,872,467</b>  | <b>7.80</b>       |                    |
| Croatia                                |      |      |      |      | 32,091            | 0.13              |                    |
| Greece                                 |      |      |      |      | 91,581            | 0.38              |                    |
| Italy                                  |      |      |      |      | 1,064,200         | 4.43              |                    |
| Malta                                  |      |      |      |      | 13,655            | 0.06              |                    |
| Portugal                               |      |      |      |      | 133,294           | 0.56              |                    |
| Slovenia                               |      |      |      |      | 35,760            | 0.15              |                    |
| Spain                                  |      |      |      |      | 501,885           | 2.09              |                    |
| <b>WESTERN EUROPE</b>                  |      |      |      |      | <b>9,581,870</b>  | <b>39.90</b>      |                    |
| Austria                                |      |      |      |      | 435,325           | 1.81              |                    |

## SWITZERLAND

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                  | 2012 | 2013 | 2014 | 2015 | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------|------|------|------|----------------|-------------------|--------------------|
| Belgium                          |      |      |      |      | 779,957        | 3.25              |                    |
| France                           |      |      |      |      | 1,611,322      | 6.71              |                    |
| Germany                          |      |      |      |      | 5,470,535      | 22.78             |                    |
| Liechtenstein                    |      |      |      |      | 33,643         | 0.14              |                    |
| Luxembourg                       |      |      |      |      | 114,743        | 0.48              |                    |
| Netherlands                      |      |      |      |      | 1,136,345      | 4.73              |                    |
| <b>EAST MEDITERRANEAN EUROPE</b> |      |      |      |      | <b>134,835</b> | <b>0.56</b>       |                    |
| Cyprus                           |      |      |      |      | 13,897         | 0.06              |                    |
| Turkey                           |      |      |      |      | 120,939        | 0.50              |                    |
| <b>OTHER EUROPE</b>              |      |      |      |      | <b>179,480</b> | <b>0.75</b>       |                    |
| Other countries of Europe        |      |      |      |      | 179,480        | 0.75              |                    |

## TAIWAN PROVINCE OF CHINA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>7,311,470</b> | <b>8,016,280</b> | <b>9,910,204</b> | <b>10,439,785</b> | <b>10,690,279</b> | <b>100.00</b>     | <b>2.40</b>        |
| <b>AFRICA</b>                          | <b>8,865</b>     | <b>8,795</b>     | <b>9,960</b>     | <b>10,160</b>     | <b>10,709</b>     | <b>0.10</b>       | <b>5.40</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>4,222</b>     | <b>4,164</b>     | <b>4,504</b>     | <b>4,893</b>      | <b>5,077</b>      | <b>0.05</b>       | <b>3.76</b>        |
| South Africa                           | 4,222            | 4,164            | 4,504            | 4,893             | 5,077             | 0.05              | 3.76               |
| <b>OTHER AFRICA</b>                    | <b>4,643</b>     | <b>4,631</b>     | <b>5,456</b>     | <b>5,267</b>      | <b>5,632</b>      | <b>0.05</b>       | <b>6.93</b>        |
| Other countries of Africa              | 4,643            | 4,631            | 5,456            | 5,267             | 5,632             | 0.05              | 6.93               |
| <b>AMERICAS</b>                        | <b>497,597</b>   | <b>502,446</b>   | <b>565,375</b>   | <b>588,192</b>    | <b>649,337</b>    | <b>6.07</b>       | <b>10.40</b>       |
| <b>NORTH AMERICA</b>                   | <b>484,353</b>   | <b>489,048</b>   | <b>550,464</b>   | <b>573,181</b>    | <b>633,223</b>    | <b>5.92</b>       | <b>10.48</b>       |
| Canada                                 | 70,614           | 72,693           | 88,601           | 90,666            | 106,197           | 0.99              | 17.13              |
| Mexico                                 | 2,323            | 2,295            | 3,172            | 3,063             | 3,138             | 0.03              | 2.45               |
| United States of America               | 411,416          | 414,060          | 458,691          | 479,452           | 523,888           | 4.90              | 9.27               |
| <b>SOUTH AMERICA</b>                   | <b>5,142</b>     | <b>5,064</b>     | <b>5,742</b>     | <b>5,309</b>      | <b>5,452</b>      | <b>0.05</b>       | <b>2.69</b>        |
| Argentina                              | 1,045            | 1,124            | 1,191            | 1,189             | 1,281             | 0.01              | 7.74               |
| Brazil                                 | 4,097            | 3,940            | 4,551            | 4,120             | 4,171             | 0.04              | 1.24               |
| <b>OTHER AMERICAS</b>                  | <b>8,102</b>     | <b>8,334</b>     | <b>9,169</b>     | <b>9,702</b>      | <b>10,662</b>     | <b>0.10</b>       | <b>9.89</b>        |
| Other countries of the Americas        | 8,102            | 8,334            | 9,169            | 9,702             | 10,662            | 0.10              | 9.89               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>6,512,815</b> | <b>7,179,272</b> | <b>9,015,925</b> | <b>9,509,421</b>  | <b>9,669,607</b>  | <b>90.45</b>      | <b>1.68</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>5,294,188</b> | <b>5,830,894</b> | <b>7,525,396</b> | <b>7,983,685</b>  | <b>7,906,636</b>  | <b>73.96</b>      | <b>-0.97</b>       |
| China                                  | 2,586,428        | 2,874,702        | 3,987,152        | 4,184,102         | 3,511,734         | 32.85             | -16.07             |
| Hong Kong (China)                      | 1,016,356        | 1,183,341        | 1,375,770        | 1,513,597         | 1,614,803         | 15.11             | 6.69               |
| Japan                                  | 1,432,315        | 1,421,550        | 1,634,790        | 1,627,229         | 1,895,702         | 17.73             | 16.50              |
| Korea, Republic of                     | 259,089          | 351,301          | 527,684          | 658,757           | 884,397           | 8.27              | 34.25              |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,132,592</b> | <b>1,261,596</b> | <b>1,388,305</b> | <b>1,425,485</b>  | <b>1,653,908</b>  | <b>15.47</b>      | <b>16.02</b>       |
| Indonesia                              | 163,598          | 171,299          | 182,704          | 177,743           | 188,720           | 1.77              | 6.18               |
| Malaysia                               | 341,032          | 394,326          | 439,240          | 431,481           | 474,420           | 4.44              | 9.95               |
| Philippines                            | 105,130          | 99,698           | 136,978          | 139,217           | 172,475           | 1.61              | 23.89              |
| Singapore                              | 327,253          | 364,733          | 376,235          | 393,037           | 407,267           | 3.81              | 3.62               |
| Thailand                               | 97,712           | 104,138          | 104,812          | 124,409           | 195,640           | 1.83              | 57.26              |
| Viet Nam                               | 89,354           | 118,467          | 137,177          | 146,380           | 196,636           | 1.84              | 34.33              |
| Other countries of South-East Asia     | 8,513            | 8,935            | 11,159           | 13,218            | 18,750            | 0.18              | 41.85              |
| <b>AUSTRALASIA</b>                     | <b>74,331</b>    | <b>76,471</b>    | <b>91,560</b>    | <b>88,927</b>     | <b>96,037</b>     | <b>0.90</b>       | <b>8.00</b>        |
| Australia                              | 63,597           | 65,777           | 78,674           | 76,122            | 82,361            | 0.77              | 8.20               |
| New Zealand                            | 10,734           | 10,694           | 12,886           | 12,805            | 13,676            | 0.13              | 6.80               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>11,704</b>    | <b>10,311</b>    | <b>10,664</b>    | <b>11,324</b>     | <b>13,026</b>     | <b>0.12</b>       | <b>15.03</b>       |
| Other countries of Asia                | 10,621           | 9,060            | 9,105            | 9,438             | 10,837            | 0.10              | 14.82              |
| Other countries of Oceania             | 1,083            | 1,251            | 1,559            | 1,886             | 2,189             | 0.02              | 16.07              |
| <b>EUROPE</b>                          | <b>218,045</b>   | <b>223,062</b>   | <b>264,880</b>   | <b>274,035</b>    | <b>299,756</b>    | <b>2.80</b>       | <b>9.39</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>7,066</b>     | <b>7,226</b>     | <b>8,353</b>     | <b>7,808</b>      | <b>7,974</b>      | <b>0.07</b>       | <b>2.13</b>        |
| Russian Federation                     | 7,066            | 7,226            | 8,353            | 7,808             | 7,974             | 0.07              | 2.13               |
| <b>NORTHERN EUROPE</b>                 | <b>49,904</b>    | <b>49,574</b>    | <b>66,284</b>    | <b>66,890</b>     | <b>68,611</b>     | <b>0.64</b>       | <b>2.57</b>        |
| Sweden                                 | 7,128            | 7,136            | 8,083            | 8,106             | 8,744             | 0.08              | 7.87               |
| United Kingdom                         | 42,776           | 42,438           | 58,201           | 58,784            | 59,867            | 0.56              | 1.84               |
| <b>SOUTHERN EUROPE</b>                 | <b>20,287</b>    | <b>21,958</b>    | <b>24,738</b>    | <b>26,145</b>     | <b>29,360</b>     | <b>0.27</b>       | <b>12.30</b>       |
| Greece                                 | 1,192            | 1,167            | 1,440            | 1,465             | 1,572             | 0.01              | 7.30               |
| Italy                                  | 12,932           | 13,663           | 14,895           | 15,615            | 17,102            | 0.16              | 9.52               |
| Spain                                  | 6,163            | 7,128            | 8,403            | 9,065             | 10,686            | 0.10              | 17.88              |
| <b>WESTERN EUROPE</b>                  | <b>110,262</b>   | <b>113,496</b>   | <b>127,507</b>   | <b>134,382</b>    | <b>149,151</b>    | <b>1.40</b>       | <b>10.99</b>       |
| Austria                                | 5,609            | 5,350            | 6,063            | 6,243             | 6,867             | 0.06              | 10.00              |
| Belgium                                | 4,781            | 4,756            | 5,352            | 6,101             | 6,627             | 0.06              | 8.62               |
| France                                 | 31,452           | 32,384           | 36,379           | 38,364            | 42,380            | 0.40              | 10.47              |
| Germany                                | 45,054           | 46,533           | 52,507           | 54,954            | 59,798            | 0.56              | 8.81               |
| Netherlands                            | 15,797           | 16,443           | 18,498           | 19,267            | 23,254            | 0.22              | 20.69              |
| Switzerland                            | 7,569            | 8,030            | 8,708            | 9,453             | 10,225            | 0.10              | 8.17               |

## TAIWAN PROVINCE OF CHINA

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>OTHER EUROPE</b>          | <b>30,526</b> | <b>30,808</b> | <b>37,998</b> | <b>38,810</b> | <b>44,660</b> | <b>0.42</b>       | <b>15.07</b>       |
| Other countries of Europe    | 30,526        | 30,808        | 37,998        | 38,810        | 44,660        | 0.42              | 15.07              |
| <b>MIDDLE EAST</b>           | <b>13,032</b> | <b>13,918</b> | <b>17,212</b> | <b>18,753</b> | <b>19,862</b> | <b>0.19</b>       | <b>5.91</b>        |
| All countries of Middle East | 13,032        | 13,918        | 17,212        | 18,753        | 19,862        | 0.19              | 5.91               |
| <b>SOUTH ASIA</b>            | <b>23,251</b> | <b>23,318</b> | <b>30,168</b> | <b>32,198</b> | <b>33,550</b> | <b>0.31</b>       | <b>4.20</b>        |
| India                        | 23,251        | 23,318        | 30,168        | 32,198        | 33,550        | 0.31              | 4.20               |
| <b>NOT SPECIFIED</b>         | <b>37,865</b> | <b>65,469</b> | <b>6,684</b>  | <b>7,026</b>  | <b>7,458</b>  | <b>0.07</b>       | <b>6.15</b>        |
| Other countries of the World | 37,865        | 65,469        | 6,684         | 7,026         | 7,458         | 0.07              | 6.15               |

## TAIWAN PROVINCE OF CHINA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>6,735,639</b> | <b>7,384,271</b> | <b>9,109,852</b> | <b>9,568,534</b> | <b>9,776,890</b> | <b>100.00</b>     | <b>2.18</b>        |
| <b>AFRICA</b>                          | <b>6,932</b>     | <b>6,724</b>     | <b>7,823</b>     | <b>7,488</b>     | <b>7,857</b>     | <b>0.08</b>       | <b>4.93</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>3,079</b>     | <b>2,992</b>     | <b>3,271</b>     | <b>3,370</b>     | <b>3,524</b>     | <b>0.04</b>       | <b>4.57</b>        |
| South Africa                           | 3,079            | 2,992            | 3,271            | 3,370            | 3,524            | 0.04              | 4.57               |
| <b>OTHER AFRICA</b>                    | <b>3,853</b>     | <b>3,732</b>     | <b>4,552</b>     | <b>4,118</b>     | <b>4,333</b>     | <b>0.04</b>       | <b>5.22</b>        |
| Other countries of Africa              | 3,853            | 3,732            | 4,552            | 4,118            | 4,333            | 0.04              | 5.22               |
| <b>AMERICAS</b>                        | <b>458,296</b>   | <b>463,569</b>   | <b>513,408</b>   | <b>538,000</b>   | <b>593,294</b>   | <b>6.07</b>       | <b>10.28</b>       |
| <b>NORTH AMERICA</b>                   | <b>447,409</b>   | <b>452,720</b>   | <b>501,800</b>   | <b>526,229</b>   | <b>580,462</b>   | <b>5.94</b>       | <b>10.31</b>       |
| Canada                                 | 64,840           | 66,730           | 80,342           | 81,582           | 96,442           | 0.99              | 18.21              |
| Mexico                                 | 2,032            | 2,032            | 2,553            | 2,626            | 2,653            | 0.03              | 1.03               |
| United States of America               | 380,537          | 383,958          | 418,905          | 442,021          | 481,367          | 4.92              | 8.90               |
| <b>SOUTH AMERICA</b>                   | <b>4,645</b>     | <b>4,563</b>     | <b>4,817</b>     | <b>4,455</b>     | <b>4,712</b>     | <b>0.05</b>       | <b>5.77</b>        |
| Argentina                              | 875              | 1,013            | 934              | 988              | 1,146            | 0.01              | 15.99              |
| Brazil                                 | 3,770            | 3,550            | 3,883            | 3,467            | 3,566            | 0.04              | 2.86               |
| <b>OTHER AMERICAS</b>                  | <b>6,242</b>     | <b>6,286</b>     | <b>6,791</b>     | <b>7,316</b>     | <b>8,120</b>     | <b>0.08</b>       | <b>10.99</b>       |
| Other countries of the Americas        | 6,242            | 6,286            | 6,791            | 7,316            | 8,120            | 0.08              | 10.99              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>6,018,906</b> | <b>6,642,190</b> | <b>8,314,003</b> | <b>8,734,989</b> | <b>8,861,251</b> | <b>90.63</b>      | <b>1.45</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>5,084,050</b> | <b>5,606,989</b> | <b>7,199,157</b> | <b>7,570,202</b> | <b>7,512,113</b> | <b>76.84</b>      | <b>-0.77</b>       |
| China                                  | 2,456,742        | 2,750,662        | 3,765,777        | 3,896,855        | 3,249,685        | 33.24             | -16.61             |
| Hong Kong (China)                      | 988,231          | 1,138,572        | 1,324,471        | 1,443,644        | 1,554,319        | 15.90             | 7.67               |
| Japan                                  | 1,392,557        | 1,381,142        | 1,594,911        | 1,586,489        | 1,841,339        | 18.83             | 16.06              |
| Korea, Republic of                     | 246,520          | 336,613          | 513,998          | 643,214          | 866,770          | 8.87              | 34.76              |
| <b>SOUTH-EAST ASIA</b>                 | <b>858,359</b>   | <b>956,641</b>   | <b>1,024,053</b> | <b>1,075,434</b> | <b>1,253,016</b> | <b>12.82</b>      | <b>16.51</b>       |
| Indonesia                              | 75,161           | 76,402           | 79,471           | 77,854           | 83,120           | 0.85              | 6.76               |
| Malaysia                               | 317,937          | 368,959          | 407,986          | 400,663          | 438,466          | 4.48              | 9.44               |
| Philippines                            | 52,852           | 47,220           | 57,688           | 65,914           | 88,800           | 0.91              | 34.72              |
| Singapore                              | 317,568          | 355,050          | 363,837          | 383,421          | 394,352          | 4.03              | 2.85               |
| Thailand                               | 55,561           | 64,467           | 63,092           | 84,191           | 150,460          | 1.54              | 78.71              |
| Other countries of South-East Asia     | 39,280           | 44,543           | 51,979           | 63,391           | 97,818           | 1.00              | 54.31              |
| <b>AUSTRALASIA</b>                     | <b>66,770</b>    | <b>69,835</b>    | <b>81,951</b>    | <b>79,854</b>    | <b>85,166</b>    | <b>0.87</b>       | <b>6.65</b>        |
| Australia                              | 57,007           | 60,305           | 70,803           | 68,726           | 73,273           | 0.75              | 6.62               |
| New Zealand                            | 9,763            | 9,530            | 11,148           | 11,128           | 11,893           | 0.12              | 6.87               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>9,727</b>     | <b>8,725</b>     | <b>8,842</b>     | <b>9,499</b>     | <b>10,956</b>    | <b>0.11</b>       | <b>15.34</b>       |
| Other countries of Asia                | 8,788            | 7,691            | 7,466            | 7,847            | 9,025            | 0.09              | 15.01              |
| Other countries of Oceania             | 939              | 1,034            | 1,376            | 1,652            | 1,931            | 0.02              | 16.89              |
| <b>EUROPE</b>                          | <b>194,470</b>   | <b>200,037</b>   | <b>232,909</b>   | <b>242,760</b>   | <b>267,415</b>   | <b>2.74</b>       | <b>10.16</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>6,212</b>     | <b>6,449</b>     | <b>7,330</b>     | <b>6,737</b>     | <b>6,970</b>     | <b>0.07</b>       | <b>3.46</b>        |
| Russian Federation                     | 6,212            | 6,449            | 7,330            | 6,737            | 6,970            | 0.07              | 3.46               |
| <b>NORTHERN EUROPE</b>                 | <b>45,263</b>    | <b>45,731</b>    | <b>58,267</b>    | <b>60,196</b>    | <b>61,774</b>    | <b>0.63</b>       | <b>2.62</b>        |
| Sweden                                 | 6,643            | 6,728            | 7,505            | 7,560            | 8,141            | 0.08              | 7.69               |
| United Kingdom                         | 38,620           | 39,003           | 50,762           | 52,636           | 53,633           | 0.55              | 1.89               |
| <b>SOUTHERN EUROPE</b>                 | <b>18,567</b>    | <b>20,167</b>    | <b>22,456</b>    | <b>23,576</b>    | <b>26,775</b>    | <b>0.27</b>       | <b>13.57</b>       |
| Greece                                 | 930              | 949              | 1,145            | 1,132            | 1,239            | 0.01              | 9.45               |
| Italy                                  | 12,045           | 12,818           | 13,853           | 14,361           | 15,851           | 0.16              | 10.38              |
| Spain                                  | 5,592            | 6,400            | 7,458            | 8,083            | 9,685            | 0.10              | 19.82              |
| <b>WESTERN EUROPE</b>                  | <b>97,975</b>    | <b>100,517</b>   | <b>111,793</b>   | <b>118,907</b>   | <b>133,191</b>   | <b>1.36</b>       | <b>12.01</b>       |
| Austria                                | 4,879            | 4,740            | 5,291            | 5,572            | 6,206            | 0.06              | 11.38              |
| Belgium                                | 4,326            | 4,380            | 4,815            | 5,419            | 6,006            | 0.06              | 10.83              |
| France                                 | 28,070           | 29,399           | 32,858           | 35,016           | 38,853           | 0.40              | 10.96              |
| Germany                                | 40,360           | 40,651           | 44,990           | 47,548           | 52,680           | 0.54              | 10.79              |
| Netherlands                            | 13,316           | 13,733           | 15,702           | 16,468           | 19,668           | 0.20              | 19.43              |
| Switzerland                            | 7,024            | 7,614            | 8,137            | 8,884            | 9,778            | 0.10              | 10.06              |

## TAIWAN PROVINCE OF CHINA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>OTHER EUROPE</b>          | <b>26,453</b> | <b>27,173</b> | <b>33,063</b> | <b>33,344</b> | <b>38,705</b> | <b>0.40</b>       | <b>16.08</b>       |
| Other countries of Europe    | 26,453        | 27,173        | 33,063        | 33,344        | 38,705        | 0.40              | 16.08              |
| <b>MIDDLE EAST</b>           | <b>12,021</b> | <b>12,771</b> | <b>16,078</b> | <b>17,600</b> | <b>18,510</b> | <b>0.19</b>       | <b>5.17</b>        |
| All countries of Middle East | 12,021        | 12,771        | 16,078        | 17,600        | 18,510        | 0.19              | 5.17               |
| <b>SOUTH ASIA</b>            | <b>19,560</b> | <b>19,375</b> | <b>24,633</b> | <b>27,037</b> | <b>27,703</b> | <b>0.28</b>       | <b>2.46</b>        |
| India                        | 19,560        | 19,375        | 24,633        | 27,037        | 27,703        | 0.28              | 2.46               |
| <b>NOT SPECIFIED</b>         | <b>25,454</b> | <b>39,605</b> | <b>998</b>    | <b>660</b>    | <b>860</b>    | <b>0.01</b>       | <b>30.30</b>       |
| Other countries of the World | 25,454        | 39,605        | 998           | 660           | 860           | 0.01              | 30.30              |



## TAIWAN PROVINCE OF CHINA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>46,297,554</b> | <b>50,634,179</b> | <b>60,584,406</b> | <b>63,486,144</b> | <b>63,448,456</b> | <b>100.00</b>     | <b>-0.06</b>       |
| <b>AFRICA</b>                          | <b>88,656</b>     | <b>91,917</b>     | <b>106,258</b>    | <b>106,067</b>    | <b>128,025</b>    | <b>0.20</b>       | <b>20.70</b>       |
| <b>SOUTHERN AFRICA</b>                 | <b>44,400</b>     | <b>46,929</b>     | <b>52,068</b>     | <b>53,576</b>     | <b>66,318</b>     | <b>0.10</b>       | <b>23.78</b>       |
| South Africa                           | 44,400            | 46,929            | 52,068            | 53,576            | 66,318            | 0.10              | 23.78              |
| <b>OTHER AFRICA</b>                    | <b>44,256</b>     | <b>44,988</b>     | <b>54,190</b>     | <b>52,491</b>     | <b>61,707</b>     | <b>0.10</b>       | <b>17.56</b>       |
| Other countries of Africa              | 44,256            | 44,988            | 54,190            | 52,491            | 61,707            | 0.10              | 17.56              |
| <b>AMERICAS</b>                        | <b>4,980,712</b>  | <b>5,317,101</b>  | <b>5,793,077</b>  | <b>6,007,039</b>  | <b>6,410,154</b>  | <b>10.10</b>      | <b>6.71</b>        |
| <b>NORTH AMERICA</b>                   | <b>4,837,156</b>  | <b>5,173,335</b>  | <b>5,634,721</b>  | <b>5,840,887</b>  | <b>6,220,960</b>  | <b>9.80</b>       | <b>6.51</b>        |
| Canada                                 | 692,612           | 729,451           | 819,589           | 843,104           | 932,206           | 1.47              | 10.57              |
| Mexico                                 | 19,101            | 22,424            | 25,395            | 29,863            | 29,974            | 0.05              | 0.37               |
| United States of America               | 4,125,443         | 4,421,460         | 4,789,737         | 4,967,920         | 5,258,780         | 8.29              | 5.85               |
| <b>SOUTH AMERICA</b>                   | <b>55,637</b>     | <b>52,890</b>     | <b>56,063</b>     | <b>55,832</b>     | <b>60,047</b>     | <b>0.09</b>       | <b>7.55</b>        |
| Argentina                              | 12,097            | 13,042            | 14,099            | 14,891            | 16,709            | 0.03              | 12.21              |
| Brazil                                 | 43,540            | 39,848            | 41,964            | 40,941            | 43,338            | 0.07              | 5.85               |
| <b>OTHER AMERICAS</b>                  | <b>87,919</b>     | <b>90,876</b>     | <b>102,293</b>    | <b>110,320</b>    | <b>129,147</b>    | <b>0.20</b>       | <b>17.07</b>       |
| Other countries of the Americas        | 87,919            | 90,876            | 102,293           | 110,320           | 129,147           | 0.20              | 17.07              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>38,555,010</b> | <b>42,360,220</b> | <b>51,795,903</b> | <b>54,282,203</b> | <b>53,492,669</b> | <b>84.31</b>      | <b>-1.45</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>30,553,443</b> | <b>33,504,562</b> | <b>42,222,344</b> | <b>44,021,252</b> | <b>41,988,634</b> | <b>66.18</b>      | <b>-4.62</b>       |
| China                                  | 18,477,125        | 20,390,168        | 26,974,682        | 27,829,683        | 23,728,273        | 37.40             | -14.74             |
| Hong Kong (China)                      | 4,329,675         | 4,942,345         | 5,686,311         | 6,045,044         | 6,504,386         | 10.25             | 7.60               |
| Japan                                  | 6,566,496         | 6,661,683         | 7,339,370         | 7,349,478         | 8,135,655         | 12.82             | 10.70              |
| Korea, Republic of                     | 1,180,147         | 1,510,366         | 2,221,981         | 2,797,047         | 3,620,320         | 5.71              | 29.43              |
| <b>SOUTH-EAST ASIA</b>                 | <b>7,239,102</b>  | <b>8,073,639</b>  | <b>8,707,678</b>  | <b>9,357,319</b>  | <b>10,533,805</b> | <b>16.60</b>      | <b>12.57</b>       |
| Indonesia                              | 864,958           | 862,539           | 882,900           | 935,821           | 985,486           | 1.55              | 5.31               |
| Malaysia                               | 2,367,082         | 2,781,852         | 3,069,800         | 3,127,516         | 3,440,999         | 5.42              | 10.02              |
| Philippines                            | 563,575           | 510,800           | 603,258           | 696,165           | 802,176           | 1.26              | 15.23              |
| Singapore                              | 2,077,679         | 2,336,503         | 2,392,710         | 2,526,165         | 2,621,027         | 4.13              | 3.76               |
| Thailand                               | 528,641           | 540,925           | 562,733           | 665,019           | 986,476           | 1.55              | 48.34              |
| Other countries of South-East Asia     | 837,167           | 1,041,020         | 1,196,277         | 1,406,633         | 1,697,641         | 2.68              | 20.69              |
| <b>AUSTRALASIA</b>                     | <b>604,918</b>    | <b>640,600</b>    | <b>719,362</b>    | <b>752,489</b>    | <b>810,251</b>    | <b>1.28</b>       | <b>7.68</b>        |
| Australia                              | 479,424           | 515,753           | 589,767           | 612,751           | 667,366           | 1.05              | 8.91               |
| New Zealand                            | 125,494           | 124,847           | 129,595           | 139,738           | 142,885           | 0.23              | 2.25               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>157,547</b>    | <b>141,419</b>    | <b>146,519</b>    | <b>151,143</b>    | <b>159,979</b>    | <b>0.25</b>       | <b>5.85</b>        |
| Other countries of Asia                | 145,243           | 129,412           | 127,528           | 129,683           | 135,039           | 0.21              | 4.13               |
| Other countries of Oceania             | 12,304            | 12,007            | 18,991            | 21,460            | 24,940            | 0.04              | 16.22              |
| <b>EUROPE</b>                          | <b>2,020,577</b>  | <b>2,174,122</b>  | <b>2,492,047</b>  | <b>2,656,061</b>  | <b>2,949,748</b>  | <b>4.65</b>       | <b>11.06</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>68,612</b>     | <b>70,523</b>     | <b>79,800</b>     | <b>80,253</b>     | <b>84,564</b>     | <b>0.13</b>       | <b>5.37</b>        |
| Russian Federation                     | 68,612            | 70,523            | 79,800            | 80,253            | 84,564            | 0.13              | 5.37               |
| <b>NORTHERN EUROPE</b>                 | <b>439,223</b>    | <b>467,856</b>    | <b>552,944</b>    | <b>579,442</b>    | <b>611,995</b>    | <b>0.96</b>       | <b>5.62</b>        |
| Sweden                                 | 72,393            | 72,178            | 82,090            | 85,521            | 91,247            | 0.14              | 6.70               |
| United Kingdom                         | 366,830           | 395,678           | 470,854           | 493,921           | 520,748           | 0.82              | 5.43               |
| <b>SOUTHERN EUROPE</b>                 | <b>176,970</b>    | <b>204,036</b>    | <b>235,197</b>    | <b>248,260</b>    | <b>287,446</b>    | <b>0.45</b>       | <b>15.78</b>       |
| Greece                                 | 6,806             | 7,502             | 10,514            | 10,401            | 11,663            | 0.02              | 12.13              |
| Italy                                  | 103,344           | 117,312           | 128,122           | 134,415           | 152,456           | 0.24              | 13.42              |
| Spain                                  | 66,820            | 79,222            | 96,561            | 103,444           | 123,327           | 0.19              | 19.22              |
| <b>WESTERN EUROPE</b>                  | <b>1,070,040</b>  | <b>1,138,911</b>  | <b>1,277,384</b>  | <b>1,377,197</b>  | <b>1,548,477</b>  | <b>2.44</b>       | <b>12.44</b>       |
| Austria                                | 55,001            | 54,978            | 61,452            | 65,833            | 75,734            | 0.12              | 15.04              |
| Belgium                                | 41,753            | 47,066            | 53,333            | 57,058            | 68,007            | 0.11              | 19.19              |
| France                                 | 357,413           | 393,132           | 448,489           | 483,317           | 541,274           | 0.85              | 11.99              |
| Germany                                | 405,408           | 417,826           | 459,556           | 503,955           | 561,449           | 0.88              | 11.41              |
| Netherlands                            | 137,816           | 146,240           | 164,137           | 166,776           | 194,911           | 0.31              | 16.87              |
| Switzerland                            | 72,649            | 79,669            | 90,417            | 100,258           | 107,102           | 0.17              | 6.83               |

## TAIWAN PROVINCE OF CHINA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                              | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>OTHER EUROPE</b>          | <b>265,732</b> | <b>292,796</b> | <b>346,722</b> | <b>370,909</b> | <b>417,266</b> | <b>0.66</b>       | <b>12.50</b>       |
| Other countries of Europe    | 265,732        | 292,796        | 346,722        | 370,909        | 417,266        | 0.66              | 12.50              |
| <b>MIDDLE EAST</b>           | <b>90,554</b>  | <b>100,955</b> | <b>126,207</b> | <b>140,043</b> | <b>153,573</b> | <b>0.24</b>       | <b>9.66</b>        |
| All countries of Middle East | 90,554         | 100,955        | 126,207        | 140,043        | 153,573        | 0.24              | 9.66               |
| <b>SOUTH ASIA</b>            | <b>234,762</b> | <b>216,761</b> | <b>253,565</b> | <b>289,383</b> | <b>307,611</b> | <b>0.48</b>       | <b>6.30</b>        |
| India                        | 234,762        | 216,761        | 253,565        | 289,383        | 307,611        | 0.48              | 6.30               |
| <b>NOT SPECIFIED</b>         | <b>327,283</b> | <b>373,103</b> | <b>17,349</b>  | <b>5,348</b>   | <b>6,676</b>   | <b>0.01</b>       | <b>24.83</b>       |
| Other countries of the World | 327,283        | 373,103        | 17,349         | 5,348          | 6,676          | 0.01              | 24.83              |

## TAJKISTAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>244,275</b> | <b>207,911</b> | <b>213,265</b> | <b>413,834</b> |      |                   |                    |
| <b>AFRICA</b>                          | <b>32</b>      | <b>1</b>       | <b>11</b>      | <b>748</b>     |      |                   |                    |
| <b>EAST AFRICA</b>                     | <b>7</b>       |                |                |                |      |                   |                    |
| Kenya                                  | 7              |                |                |                |      |                   |                    |
| <b>NORTH AFRICA</b>                    | <b>9</b>       |                |                |                |      |                   |                    |
| Algeria                                | 9              |                |                |                |      |                   |                    |
| <b>SOUTHERN AFRICA</b>                 | <b>16</b>      | <b>1</b>       | <b>11</b>      | <b>584</b>     |      |                   |                    |
| South Africa                           | 16             | 1              | 11             | 584            |      |                   |                    |
| <b>OTHER AFRICA</b>                    |                |                |                | <b>164</b>     |      |                   |                    |
| Other countries of Africa              |                |                |                | 164            |      |                   |                    |
| <b>AMERICAS</b>                        | <b>1,085</b>   | <b>764</b>     | <b>1,838</b>   | <b>4,331</b>   |      |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>1,047</b>   | <b>748</b>     | <b>1,825</b>   | <b>4,315</b>   |      |                   |                    |
| Canada                                 | 178            | 161            | 141            | 723            |      |                   |                    |
| Mexico                                 | 21             |                | 1              |                |      |                   |                    |
| United States of America               | 848            | 587            | 1,683          | 3,592          |      |                   |                    |
| <b>SOUTH AMERICA</b>                   | <b>38</b>      | <b>16</b>      | <b>13</b>      | <b>16</b>      |      |                   |                    |
| Argentina                              | 13             | 4              | 3              |                |      |                   |                    |
| Brazil                                 | 15             | 10             | 10             |                |      |                   |                    |
| Colombia                               | 10             | 2              |                | 16             |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,616</b>   | <b>1,397</b>   | <b>6,387</b>   | <b>16,188</b>  |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>4,411</b>   | <b>1,245</b>   | <b>6,142</b>   | <b>15,010</b>  |      |                   |                    |
| China                                  | 4,105          | 970            | 5,755          | 13,295         |      |                   |                    |
| Japan                                  | 109            | 198            | 146            | 939            |      |                   |                    |
| Korea, Democratic People's Republic of | 182            | 72             | 241            | 776            |      |                   |                    |
| Mongolia                               | 15             | 5              |                |                |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>51</b>      | <b>27</b>      | <b>70</b>      | <b>592</b>     |      |                   |                    |
| Indonesia                              | 9              | 1              | 7              | 65             |      |                   |                    |
| Malaysia                               | 24             | 2              | 11             | 306            |      |                   |                    |
| Philippines                            | 9              | 11             | 10             | 123            |      |                   |                    |
| Singapore                              | 4              | 2              | 3              | 47             |      |                   |                    |
| Thailand                               |                | 11             | 18             |                |      |                   |                    |
| Viet Nam                               | 5              |                | 21             | 51             |      |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>154</b>     | <b>125</b>     | <b>175</b>     | <b>586</b>     |      |                   |                    |
| Australia                              | 130            | 119            | 165            | 524            |      |                   |                    |
| New Zealand                            | 24             | 6              | 10             | 62             |      |                   |                    |
| <b>EUROPE</b>                          | <b>222,816</b> | <b>198,921</b> | <b>191,840</b> | <b>344,271</b> |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>217,578</b> | <b>196,458</b> | <b>186,309</b> | <b>332,022</b> |      |                   |                    |
| Armenia                                | 345            | 484            | 130            | 373            |      |                   |                    |
| Azerbaijan                             | 698            | 435            | 641            | 640            |      |                   |                    |
| Belarus                                | 1,675          | 393            | 315            | 840            |      |                   |                    |
| Bulgaria                               | 13             | 36             | 2              | 146            |      |                   |                    |
| Czech Republic                         | 109            | 95             | 48             | 252            |      |                   |                    |
| Estonia                                | 3              |                | 18             |                |      |                   |                    |
| Georgia                                | 444            | 104            | 64             | 289            |      |                   |                    |
| Hungary                                | 36             | 32             | 9              | 103            |      |                   |                    |
| Kazakhstan                             | 5,792          | 7,231          | 16,007         | 12,764         |      |                   |                    |
| Kyrgyzstan                             | 53,437         | 57,732         | 35,382         | 135,013        |      |                   |                    |
| Latvia                                 | 83             | 11             | 21             | 152            |      |                   |                    |
| Lithuania                              | 48             | 16             | 18             | 173            |      |                   |                    |
| Moldova, Republic of                   | 1,644          | 612            | 571            | 609            |      |                   |                    |
| Poland                                 | 87             | 93             | 110            | 444            |      |                   |                    |
| Romania                                | 41             | 8              | 26             | 90             |      |                   |                    |
| Russian Federation                     | 38,461         | 19,248         | 56,975         | 71,506         |      |                   |                    |
| Slovakia                               | 32             | 10             | 41             | 71             |      |                   |                    |
| Turkmenistan                           | 497            | 419            | 679            | 1,035          |      |                   |                    |

## TAJIKISTAN

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|   | 2012          | 2013         | 2014          | 2015          | 2016 | Market share 2016 | % Change 2016-2015 |
|---|---------------|--------------|---------------|---------------|------|-------------------|--------------------|
| Ukraine                                   | 5,968         | 1,306        | 757           | 1,447         |      |                   |                    |
| Uzbekistan                                | 108,165       | 108,193      | 74,495        | 106,075       |      |                   |                    |
| <b>NORTHERN EUROPE</b>                    | <b>1,208</b>  | <b>637</b>   | <b>506</b>    | <b>2,368</b>  |      |                   |                    |
| Denmark                                   | 40            | 17           | 4             | 131           |      |                   |                    |
| Finland                                   | 28            | 2            | 25            | 183           |      |                   |                    |
| Iceland                                   | 20            |              |               |               |      |                   |                    |
| Ireland                                   | 2             | 9            | 25            | 126           |      |                   |                    |
| Norway                                    | 29            | 45           | 27            | 133           |      |                   |                    |
| Sweden                                    | 31            | 82           | 56            | 202           |      |                   |                    |
| United Kingdom                            | 1,058         | 482          | 369           | 1,593         |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                    | <b>364</b>    | <b>146</b>   | <b>272</b>    | <b>1,238</b>  |      |                   |                    |
| Bosnia and Herzegovina                    | 25            |              | 8             | 44            |      |                   |                    |
| Croatia                                   | 11            |              | 6             | 43            |      |                   |                    |
| Greece                                    | 20            |              | 7             | 79            |      |                   |                    |
| Italy                                     | 124           | 102          | 152           | 630           |      |                   |                    |
| Portugal                                  | 9             |              | 13            | 69            |      |                   |                    |
| Serbia                                    | 10            |              | 14            | 83            |      |                   |                    |
| Slovenia                                  | 1             |              |               |               |      |                   |                    |
| Spain                                     | 164           | 38           | 69            | 254           |      |                   |                    |
| The Former Yugoslav Republic of Macedonia |               | 6            | 3             | 36            |      |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>2,009</b>  | <b>1,036</b> | <b>1,868</b>  | <b>5,240</b>  |      |                   |                    |
| Austria                                   | 79            | 40           | 73            | 205           |      |                   |                    |
| Belgium                                   | 149           | 36           | 172           | 273           |      |                   |                    |
| France                                    | 409           | 247          | 336           | 1,328         |      |                   |                    |
| Germany                                   | 1,067         | 609          | 1,121         | 2,498         |      |                   |                    |
| Netherlands                               | 71            | 7            | 84            | 431           |      |                   |                    |
| Switzerland                               | 234           | 97           | 82            | 505           |      |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>1,657</b>  | <b>644</b>   | <b>2,885</b>  | <b>3,403</b>  |      |                   |                    |
| Israel                                    | 84            | 37           | 38            | 234           |      |                   |                    |
| Turkey                                    | 1,573         | 607          | 2,847         | 3,169         |      |                   |                    |
| <b>MIDDLE EAST</b>                        | <b>1,001</b>  | <b>309</b>   | <b>161</b>    | <b>653</b>    |      |                   |                    |
| Egypt                                     | 35            |              | 36            | 74            |      |                   |                    |
| Iraq                                      | 16            |              |               | 110           |      |                   |                    |
| Jordan                                    |               | 26           |               |               |      |                   |                    |
| Lebanon                                   | 1             | 34           |               |               |      |                   |                    |
| Saudi Arabia                              | 893           | 247          | 51            | 156           |      |                   |                    |
| Syrian Arab Republic                      | 55            | 2            | 10            | 124           |      |                   |                    |
| United Arab Emirates                      |               |              | 64            | 189           |      |                   |                    |
| Yemen                                     | 1             |              |               |               |      |                   |                    |
| <b>SOUTH ASIA</b>                         | <b>14,725</b> | <b>6,519</b> | <b>13,028</b> | <b>47,643</b> |      |                   |                    |
| Afghanistan                               | 8,476         | 4,566        | 7,655         | 37,473        |      |                   |                    |
| Bangladesh                                | 18            | 30           | 14            | 154           |      |                   |                    |
| India                                     | 128           | 119          | 872           | 1,644         |      |                   |                    |
| Iran, Islamic Republic of                 | 5,853         | 1,438        | 3,950         | 7,498         |      |                   |                    |
| Nepal                                     | 3             | 29           | 7             | 131           |      |                   |                    |
| Pakistan                                  | 245           | 337          | 530           | 743           |      |                   |                    |
| Sri Lanka                                 | 2             |              |               |               |      |                   |                    |

## TANZANIA, UNITED REPUBLIC OF

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>1,077,058</b> | <b>1,095,884</b> | <b>1,140,156</b> | <b>1,136,749</b> | <b>1,284,279</b> | <b>100.00</b>     | <b>12.98</b>       |
| <b>AFRICA</b>                     | <b>488,744</b>   | <b>521,876</b>   | <b>525,937</b>   | <b>530,354</b>   | <b>568,641</b>   | <b>44.28</b>      | <b>7.22</b>        |
| <b>EAST AFRICA</b>                | <b>411,065</b>   | <b>456,552</b>   | <b>458,695</b>   | <b>449,108</b>   | <b>486,286</b>   | <b>37.86</b>      | <b>8.28</b>        |
| Burundi                           | 43,194           | 34,873           | 51,553           | 48,210           | 63,530           | 4.95              | 31.78              |
| Comoros                           | 1,634            | 8,123            | 4,413            | 7,557            | 8,431            | 0.66              | 11.57              |
| Djibouti                          | 881              | 412              | 277              | 986              | 177              | 0.01              | -82.05             |
| Eritrea                           | 365              | 102              | 206              | 183              | 72               | 0.01              | -60.66             |
| Ethiopia                          | 2,983            | 1,983            | 2,210            | 1,935            | 1,673            | 0.13              | -13.54             |
| Kenya                             | 183,269          | 193,078          | 188,214          | 197,562          | 233,730          | 18.20             | 18.31              |
| Madagascar                        | 4,064            | 715              | 758              | 914              | 1,247            | 0.10              | 36.43              |
| Malawi                            | 14,715           | 18,197           | 18,200           | 15,860           | 19,348           | 1.51              | 21.99              |
| Mauritius                         | 484              | 754              | 504              | 632              | 1,526            | 0.12              | 141.46             |
| Mozambique                        | 16,292           | 15,225           | 22,661           | 27,323           | 17,744           | 1.38              | -35.06             |
| Rwanda                            | 25,199           | 46,637           | 50,038           | 45,216           | 47,056           | 3.66              | 4.07               |
| Seychelles                        | 292              | 506              | 266              | 1,048            | 694              | 0.05              | -33.78             |
| Somalia                           | 1,139            | 869              | 9,799            | 1,202            | 2,204            | 0.17              | 83.36              |
| Uganda                            | 36,583           | 39,488           | 36,420           | 37,253           | 37,870           | 2.95              | 1.66               |
| Zambia                            | 51,880           | 64,825           | 36,679           | 32,694           | 28,836           | 2.25              | -11.80             |
| Zimbabwe                          | 28,091           | 30,765           | 36,497           | 30,533           | 22,148           | 1.72              | -27.46             |
| <b>CENTRAL AFRICA</b>             | <b>17,704</b>    | <b>16,015</b>    | <b>16,867</b>    | <b>16,871</b>    | <b>15,852</b>    | <b>1.23</b>       | <b>-6.04</b>       |
| Angola                            | 609              | 811              | 1,710            | 661              | 1,093            | 0.09              | 65.36              |
| Cameroon                          | 1,634            | 988              | 3,074            | 792              | 1,187            | 0.09              | 49.87              |
| Central African Republic          | 135              | 165              | 48               | 31               | 98               | 0.01              | 216.13             |
| Chad                              | 83               | 110              | 485              | 363              | 132              | 0.01              | -63.64             |
| Congo                             | 728              | 919              | 332              | 1,097            | 1,584            | 0.12              | 44.39              |
| Congo, Democratic Republic of the | 10,264           | 12,573           | 10,597           | 12,004           | 11,050           | 0.86              | -7.95              |
| Equatorial Guinea                 |                  |                  |                  | 245              | 14               | 0.00              | -94.29             |
| Gabon                             | 4,232            | 420              | 522              | 1,532            | 83               | 0.01              | -94.58             |
| Sao Tome and Principe             | 19               | 29               | 99               | 146              | 611              | 0.05              | 318.49             |
| <b>NORTH AFRICA</b>               | <b>2,462</b>     | <b>3,244</b>     | <b>6,077</b>     | <b>11,303</b>    | <b>5,805</b>     | <b>0.45</b>       | <b>-48.64</b>      |
| Algeria                           | 390              | 403              | 741              | 793              | 792              | 0.06              | -0.13              |
| Morocco                           | 279              | 791              | 177              | 257              | 929              | 0.07              | 261.48             |
| South Sudan                       |                  |                  |                  | 8,540            | 2,374            | 0.18              | -72.20             |
| Sudan                             | 1,383            | 1,571            | 4,840            | 1,132            | 1,360            | 0.11              | 20.14              |
| Tunisia                           | 410              | 479              | 319              | 581              | 350              | 0.03              | -39.76             |
| <b>SOUTHERN AFRICA</b>            | <b>35,716</b>    | <b>34,974</b>    | <b>30,000</b>    | <b>36,483</b>    | <b>48,899</b>    | <b>3.81</b>       | <b>34.03</b>       |
| Botswana                          | 1,107            | 1,152            | 1,535            | 1,827            | 1,528            | 0.12              | -16.37             |
| Lesotho                           | 395              | 589              | 592              | 649              | 645              | 0.05              | -0.62              |
| Namibia                           | 924              | 1,203            | 708              | 1,544            | 1,565            | 0.12              | 1.36               |
| South Africa                      | 32,701           | 31,144           | 26,614           | 30,292           | 43,469           | 3.38              | 43.50              |
| Swaziland                         | 589              | 886              | 551              | 2,171            | 1,692            | 0.13              | -22.06             |
| <b>WEST AFRICA</b>                | <b>21,797</b>    | <b>11,091</b>    | <b>14,298</b>    | <b>16,589</b>    | <b>11,799</b>    | <b>0.92</b>       | <b>-28.87</b>      |
| Benin                             | 244              | 505              | 1,027            | 226              | 249              | 0.02              | 10.18              |
| Burkina Faso                      | 338              | 787              | 782              | 348              | 451              | 0.04              | 29.60              |
| Cabo Verde                        | 1,916            | 112              | 1,335            | 2,020            | 146              | 0.01              | -92.77             |
| Côte d'Ivoire                     | 5,530            | 577              | 627              | 1,395            | 595              | 0.05              | -57.35             |
| Gambia                            | 483              | 417              | 404              | 574              | 340              | 0.03              | -40.77             |
| Ghana                             | 7,127            | 1,871            | 2,751            | 4,135            | 2,804            | 0.22              | -32.19             |
| Guinea                            | 386              | 470              | 597              | 391              | 337              | 0.03              | -13.81             |
| Guinea-Bissau                     | 13               | 26               | 23               | 21               | 17               | 0.00              | -19.05             |
| Liberia                           | 293              | 404              | 135              | 132              | 281              | 0.02              | 112.88             |
| Mali                              | 383              | 292              | 340              | 182              | 163              | 0.01              | -10.44             |
| Mauritania                        | 446              | 312              | 319              | 475              | 224              | 0.02              | -52.84             |
| Niger                             | 169              | 175              | 438              | 143              | 153              | 0.01              | 6.99               |
| Nigeria                           | 3,390            | 3,963            | 4,751            | 5,874            | 5,260            | 0.41              | -10.45             |

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### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015          | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|---------------|----------------|-------------------|--------------------|
| Senegal                                | 553            | 479            | 255            | 232           | 313            | 0.02              | 34.91              |
| Sierra Leone                           | 281            | 365            | 286            | 233           | 201            | 0.02              | -13.73             |
| Togo                                   | 245            | 336            | 228            | 208           | 265            | 0.02              | 27.40              |
| <b>AMERICAS</b>                        | <b>100,982</b> | <b>100,647</b> | <b>124,218</b> | <b>98,457</b> | <b>118,365</b> | <b>9.22</b>       | <b>20.22</b>       |
| <b>CARIBBEAN</b>                       | <b>3,923</b>   | <b>2,341</b>   | <b>2,811</b>   | <b>3,230</b>  | <b>1,511</b>   | <b>0.12</b>       | <b>-53.22</b>      |
| Antigua and Barbuda                    | 81             | 40             | 68             | 50            | 58             | 0.00              | 16.00              |
| Bahamas                                | 31             | 24             | 15             | 15            | 13             | 0.00              | -13.33             |
| Barbados                               | 14             | 28             | 49             | 21            | 36             | 0.00              | 71.43              |
| Bermuda                                | 9              |                | 1              | 20            | 7              | 0.00              | -65.00             |
| Cuba                                   | 99             | 247            | 269            | 291           | 244            | 0.02              | -16.15             |
| Dominica                               | 598            | 263            | 1,063          | 838           | 345            | 0.03              | -58.83             |
| Grenada                                | 18             | 4              | 9              | 28            | 20             | 0.00              | -28.57             |
| Haiti                                  | 21             | 75             | 159            | 62            | 31             | 0.00              | -50.00             |
| Jamaica                                | 403            | 244            | 299            | 282           | 330            | 0.03              | 17.02              |
| Saint Kitts and Nevis                  | 7              | 139            |                | 58            | 29             | 0.00              | -50.00             |
| Saint Lucia                            | 6              | 30             | 7              | 2             | 1              | 0.00              | -50.00             |
| Saint Vincent and the Grenadines       | 6              |                |                | 40            | 5              | 0.00              | -87.50             |
| Trinidad and Tobago                    | 149            | 205            | 151            | 267           | 254            | 0.02              | -4.87              |
| Other countries of the Caribbean       | 2,481          | 1,042          | 721            | 1,256         | 138            | 0.01              | -89.01             |
| <b>CENTRAL AMERICA</b>                 | <b>4,944</b>   | <b>771</b>     | <b>5,691</b>   | <b>1,646</b>  | <b>668</b>     | <b>0.05</b>       | <b>-59.42</b>      |
| Belize                                 | 4              | 2              | 4,270          | 32            | 7              | 0.00              | -78.13             |
| Costa Rica                             | 3,349          | 178            | 256            | 699           | 250            | 0.02              | -64.23             |
| El Salvador                            | 264            | 41             | 58             | 142           | 91             | 0.01              | -35.92             |
| Guatemala                              | 62             | 106            | 95             | 58            | 81             | 0.01              | 39.66              |
| Honduras                               | 394            | 93             | 103            | 461           | 222            | 0.02              | -51.84             |
| Nicaragua                              | 787            | 285            | 202            | 186           | 13             | 0.00              | -93.01             |
| Panama                                 | 84             | 66             | 707            | 68            | 4              | 0.00              | -94.12             |
| <b>NORTH AMERICA</b>                   | <b>84,639</b>  | <b>90,819</b>  | <b>102,867</b> | <b>85,453</b> | <b>107,367</b> | <b>8.36</b>       | <b>25.64</b>       |
| Canada                                 | 18,777         | 20,188         | 21,185         | 16,843        | 18,489         | 1.44              | 9.77               |
| Mexico                                 | 752            | 960            | 1,193          | 2,216         | 2,018          | 0.16              | -8.94              |
| United States of America               | 65,110         | 69,671         | 80,489         | 66,394        | 86,860         | 6.76              | 30.83              |
| <b>SOUTH AMERICA</b>                   | <b>7,476</b>   | <b>6,716</b>   | <b>12,849</b>  | <b>8,128</b>  | <b>8,819</b>   | <b>0.69</b>       | <b>8.50</b>        |
| Argentina                              | 653            | 990            | 1,215          | 1,027         | 1,378          | 0.11              | 34.18              |
| Bolivia, Plurinational State of        | 108            | 128            | 492            | 488           | 270            | 0.02              | -44.67             |
| Brazil                                 | 2,400          | 2,926          | 7,303          | 2,124         | 3,299          | 0.26              | 55.32              |
| Chile                                  | 1,262          | 604            | 1,162          | 624           | 946            | 0.07              | 51.60              |
| Colombia                               | 973            | 767            | 1,465          | 555           | 847            | 0.07              | 52.61              |
| Ecuador                                | 339            | 265            | 205            | 1,961         | 188            | 0.01              | -90.41             |
| Guyana                                 | 73             | 31             | 12             | 23            | 34             | 0.00              | 47.83              |
| Paraguay                               | 108            | 42             | 90             | 175           | 86             | 0.01              | -50.86             |
| Peru                                   | 103            | 215            | 358            | 293           | 350            | 0.03              | 19.45              |
| Suriname                               | 110            | 88             | 64             | 138           | 96             | 0.01              | -30.43             |
| Uruguay                                | 1,115          | 437            | 106            | 419           | 968            | 0.08              | 131.03             |
| Venezuela, Bolivarian Republic of      | 232            | 223            | 377            | 301           | 357            | 0.03              | 18.60              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>79,179</b>  | <b>57,218</b>  | <b>70,987</b>  | <b>70,874</b> | <b>79,927</b>  | <b>6.22</b>       | <b>12.77</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>33,280</b>  | <b>30,703</b>  | <b>38,019</b>  | <b>36,162</b> | <b>47,701</b>  | <b>3.71</b>       | <b>31.91</b>       |
| China                                  | 13,760         | 17,336         | 21,246         | 25,444        | 34,472         | 2.68              | 35.48              |
| Hong Kong (China)                      | 250            | 170            | 492            | 985           | 219            | 0.02              | -77.77             |
| Japan                                  | 5,522          | 7,058          | 7,419          | 4,463         | 5,633          | 0.44              | 26.22              |
| Korea, Democratic People's Republic of | 10,717         | 387            | 331            | 301           | 293            | 0.02              | -2.66              |
| Korea, Republic of                     | 2,649          | 4,815          | 7,420          | 4,291         | 5,941          | 0.46              | 38.45              |
| Mongolia                               | 15             | 56             | 85             | 34            | 52             | 0.00              | 52.94              |
| Taiwan Province of China               | 367            | 881            | 1,026          | 644           | 1,091          | 0.08              | 69.41              |
| <b>SOUTH-EAST ASIA</b>                 | <b>19,742</b>  | <b>6,263</b>   | <b>12,880</b>  | <b>14,824</b> | <b>10,221</b>  | <b>0.80</b>       | <b>-31.05</b>      |
| Brunei Darussalam                      | 3,776          | 28             | 3,378          | 5,491         | 8              | 0.00              | -99.85             |

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|                                     | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Cambodia                            | 485            | 224            | 277            | 796            | 95             | 0.01              | -88.07             |
| Indonesia                           | 8,556          | 843            | 1,246          | 1,447          | 1,010          | 0.08              | -30.20             |
| Malaysia                            | 3,177          | 1,189          | 1,968          | 1,862          | 1,731          | 0.13              | -7.04              |
| Myanmar                             | 927            | 82             | 1,382          | 72             | 854            | 0.07              | 1,086.11           |
| Philippines                         | 921            | 2,109          | 2,700          | 2,633          | 2,596          | 0.20              | -1.41              |
| Singapore                           | 1,212          | 958            | 879            | 971            | 1,557          | 0.12              | 60.35              |
| Thailand                            | 547            | 687            | 740            | 1,128          | 1,189          | 0.09              | 5.41               |
| Viet Nam                            | 141            | 143            | 310            | 424            | 1,181          | 0.09              | 178.54             |
| <b>AUSTRALASIA</b>                  | <b>25,751</b>  | <b>20,034</b>  | <b>19,787</b>  | <b>19,183</b>  | <b>19,245</b>  | <b>1.50</b>       | <b>0.32</b>        |
| Australia                           | 15,838         | 17,001         | 16,527         | 15,760         | 15,396         | 1.20              | -2.31              |
| New Zealand                         | 9,913          | 3,033          | 3,260          | 3,423          | 3,849          | 0.30              | 12.45              |
| <b>MELANESIA</b>                    | <b>406</b>     | <b>218</b>     | <b>300</b>     | <b>704</b>     | <b>2,691</b>   | <b>0.21</b>       | <b>282.24</b>      |
| Fiji                                | 270            | 135            | 213            | 359            | 2,568          | 0.20              | 615.32             |
| Papua New Guinea                    | 68             | 47             | 5              | 340            | 106            | 0.01              | -68.82             |
| Solomon Islands                     | 68             | 36             | 82             | 5              | 17             | 0.00              | 240.00             |
| <b>POLYNESIA</b>                    |                |                | <b>1</b>       | <b>1</b>       | <b>69</b>      | <b>0.01</b>       | <b>6,800.00</b>    |
| Samoa                               |                |                | 1              | 1              | 69             | 0.01              | 6,800.00           |
| <b>EUROPE</b>                       | <b>330,207</b> | <b>361,706</b> | <b>362,382</b> | <b>368,198</b> | <b>408,868</b> | <b>31.84</b>      | <b>11.05</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>       | <b>40,834</b>  | <b>26,393</b>  | <b>30,265</b>  | <b>37,084</b>  | <b>41,820</b>  | <b>3.26</b>       | <b>12.77</b>       |
| Armenia                             | 282            | 155            | 508            | 133            | 296            | 0.02              | 122.56             |
| Azerbaijan                          | 69             | 117            | 449            | 157            | 28             | 0.00              | -82.17             |
| Belarus                             | 244            | 518            | 107            | 148            | 463            | 0.04              | 212.84             |
| Bulgaria                            | 567            | 627            | 831            | 1,073          | 1,998          | 0.16              | 86.21              |
| Czech Republic                      | 3,674          | 3,660          | 4,179          | 4,563          | 5,617          | 0.44              | 23.10              |
| Estonia                             | 306            | 634            | 770            | 1,118          | 1,126          | 0.09              | 0.72               |
| Hungary                             | 3,241          | 843            | 1,231          | 1,988          | 1,439          | 0.11              | -27.62             |
| Kazakhstan                          | 6,430          | 1,509          | 205            | 236            | 135            | 0.01              | -42.80             |
| Latvia                              | 206            | 314            | 386            | 178            | 305            | 0.02              | 71.35              |
| Lithuania                           | 279            | 498            | 376            | 624            | 807            | 0.06              | 29.33              |
| Moldova, Republic of                | 126            | 141            | 50             | 72             | 77             | 0.01              | 6.94               |
| Poland                              | 4,863          | 4,334          | 5,272          | 9,192          | 8,941          | 0.70              | -2.73              |
| Romania                             | 1,208          | 1,560          | 2,572          | 2,566          | 3,572          | 0.28              | 39.20              |
| Russian Federation                  | 4,021          | 5,699          | 5,728          | 5,001          | 7,435          | 0.58              | 48.67              |
| Slovakia                            | 713            | 759            | 1,257          | 866            | 1,895          | 0.15              | 118.82             |
| Tajikistan                          | 98             | 104            | 161            | 120            | 165            | 0.01              | 37.50              |
| Ukraine                             | 3,974          | 2,901          | 1,352          | 2,542          | 6,526          | 0.51              | 156.73             |
| Uzbekistan                          | 4,935          | 1,160          | 2,530          | 3,278          | 36             | 0.00              | -98.90             |
| Other countries Central/East Europe | 5,598          | 860            | 2,301          | 3,229          | 959            | 0.07              | -70.30             |
| <b>NORTHERN EUROPE</b>              | <b>108,496</b> | <b>114,456</b> | <b>112,447</b> | <b>101,623</b> | <b>120,666</b> | <b>9.40</b>       | <b>18.74</b>       |
| Denmark                             | 7,909          | 9,982          | 12,499         | 10,972         | 13,901         | 1.08              | 26.70              |
| Finland                             | 3,601          | 4,590          | 6,442          | 5,498          | 9,743          | 0.76              | 77.21              |
| Iceland                             | 1,160          | 714            | 459            | 901            | 384            | 0.03              | -57.38             |
| Ireland                             | 4,422          | 3,902          | 4,620          | 5,698          | 4,462          | 0.35              | -21.69             |
| Norway                              | 9,380          | 12,386         | 12,962         | 10,766         | 10,238         | 0.80              | -4.90              |
| Sweden                              | 12,344         | 12,503         | 15,431         | 13,189         | 14,196         | 1.11              | 7.64               |
| United Kingdom                      | 69,680         | 70,379         | 60,034         | 54,599         | 67,742         | 5.27              | 24.07              |
| <b>SOUTHERN EUROPE</b>              | <b>71,443</b>  | <b>77,320</b>  | <b>66,453</b>  | <b>74,734</b>  | <b>76,359</b>  | <b>5.95</b>       | <b>2.17</b>        |
| Albania                             | 132            | 269            | 145            | 179            | 127            | 0.01              | -29.05             |
| Andorra                             | 14             | 29             | 35             | 107            | 48             | 0.00              | -55.14             |
| Bosnia and Herzegovina              | 102            | 218            | 155            | 687            | 249            | 0.02              | -63.76             |
| Croatia                             | 1,586          | 606            | 945            | 804            | 1,499          | 0.12              | 86.44              |
| Greece                              | 1,173          | 757            | 1,544          | 1,470          | 1,791          | 0.14              | 21.84              |
| Italy                               | 50,187         | 57,372         | 49,518         | 53,742         | 50,715         | 3.95              | -5.63              |
| Malta                               | 202            | 148            | 364            | 268            | 226            | 0.02              | -15.67             |
| Montenegro                          | 26             |                |                |                | 8              | 0.00              |                    |

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|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Portugal                                  | 2,450          | 2,049          | 3,127          | 3,027          | 3,490          | 0.27              | 15.30              |
| San Marino                                | 680            | 678            | 191            | 79             | 74             | 0.01              | -6.33              |
| Serbia                                    | 2,372          | 470            | 571            | 1,794          | 1,038          | 0.08              | -42.14             |
| Slovenia                                  | 1,366          | 1,382          | 1,002          | 497            | 1,548          | 0.12              | 211.47             |
| Spain                                     | 10,650         | 13,144         | 8,757          | 11,984         | 15,308         | 1.19              | 27.74              |
| The Former Yugoslav Republic of Macedonia | 503            | 198            | 99             | 96             | 238            | 0.02              | 147.92             |
| <b>WESTERN EUROPE</b>                     | <b>101,891</b> | <b>133,115</b> | <b>138,087</b> | <b>133,401</b> | <b>138,965</b> | <b>10.82</b>      | <b>4.17</b>        |
| Austria                                   | 7,195          | 6,834          | 7,482          | 6,720          | 6,448          | 0.50              | -4.05              |
| Belgium                                   | 7,057          | 9,157          | 10,822         | 11,287         | 10,898         | 0.85              | -3.45              |
| France                                    | 28,003         | 33,335         | 33,585         | 28,683         | 24,611         | 1.92              | -14.20             |
| Germany                                   | 36,626         | 53,951         | 47,262         | 52,236         | 57,643         | 4.49              | 10.35              |
| Liechtenstein                             | 86             | 36             | 15             | 38             | 45             | 0.00              | 18.42              |
| Luxembourg                                | 355            | 319            | 297            | 596            | 445            | 0.03              | -25.34             |
| Monaco                                    | 10             | 23             | 14             |                | 3              | 0.00              |                    |
| Netherlands                               | 12,203         | 20,633         | 23,710         | 20,150         | 24,520         | 1.91              | 21.69              |
| Switzerland                               | 10,356         | 8,827          | 14,900         | 13,691         | 14,352         | 1.12              | 4.83               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>7,543</b>   | <b>10,422</b>  | <b>15,130</b>  | <b>21,356</b>  | <b>31,058</b>  | <b>2.42</b>       | <b>45.43</b>       |
| Cyprus                                    | 231            | 163            | 370            | 490            | 438            | 0.03              | -10.61             |
| Israel                                    | 4,635          | 5,344          | 7,403          | 14,754         | 22,967         | 1.79              | 55.67              |
| Turkey                                    | 2,677          | 4,915          | 7,357          | 6,112          | 7,653          | 0.60              | 25.21              |
| <b>MIDDLE EAST</b>                        | <b>21,348</b>  | <b>18,142</b>  | <b>21,805</b>  | <b>27,961</b>  | <b>25,202</b>  | <b>1.96</b>       | <b>-9.87</b>       |
| Bahrain                                   | 75             | 165            | 200            | 145            | 255            | 0.02              | 75.86              |
| Egypt                                     | 1,715          | 2,053          | 2,785          | 4,079          | 3,177          | 0.25              | -22.11             |
| Iraq                                      | 316            | 101            | 101            | 524            | 184            | 0.01              | -64.89             |
| Jordan                                    | 2,587          | 837            | 795            | 537            | 555            | 0.04              | 3.35               |
| Kuwait                                    | 599            | 255            | 487            | 520            | 520            | 0.04              |                    |
| Lebanon                                   | 437            | 483            | 712            | 544            | 699            | 0.05              | 28.49              |
| Libya                                     | 147            | 214            | 328            | 211            | 123            | 0.01              | -41.71             |
| Oman                                      | 9,371          | 8,697          | 9,521          | 12,872         | 12,624         | 0.98              | -1.93              |
| Qatar                                     | 152            | 84             | 372            | 1,113          | 1,207          | 0.09              | 8.45               |
| Saudi Arabia                              | 584            | 791            | 575            | 1,089          | 497            | 0.04              | -54.36             |
| State of Palestine                        | 893            | 393            | 661            | 114            | 132            | 0.01              | 15.79              |
| Syrian Arab Republic                      | 536            | 1,238          | 919            | 1,060          | 1,627          | 0.13              | 53.49              |
| United Arab Emirates                      | 2,970          | 1,812          | 2,800          | 3,525          | 2,538          | 0.20              | -28.00             |
| Yemen                                     | 966            | 1,019          | 1,549          | 1,628          | 1,064          | 0.08              | -34.64             |
| <b>SOUTH ASIA</b>                         | <b>56,598</b>  | <b>36,295</b>  | <b>34,827</b>  | <b>40,905</b>  | <b>83,276</b>  | <b>6.48</b>       | <b>103.58</b>      |
| Afghanistan                               | 100            | 860            | 190            | 126            | 204            | 0.02              | 61.90              |
| Bangladesh                                | 597            | 583            | 949            | 763            | 672            | 0.05              | -11.93             |
| Bhutan                                    | 4              | 3              | 2              | 9              | 5              | 0.00              | -44.44             |
| India                                     | 22,862         | 27,334         | 27,327         | 32,608         | 69,876         | 5.44              | 114.29             |
| Iran, Islamic Republic of                 | 1,054          | 769            | 960            | 1,007          | 1,485          | 0.12              | 47.47              |
| Nepal                                     | 804            | 1,056          | 855            | 1,171          | 911            | 0.07              | -22.20             |
| Pakistan                                  | 4,189          | 3,714          | 3,443          | 4,257          | 8,062          | 0.63              | 89.38              |
| Sri Lanka                                 | 26,988         | 1,976          | 1,101          | 964            | 2,061          | 0.16              | 113.80             |



## THAILAND

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>22,353,903</b> | <b>26,546,725</b> | <b>24,809,683</b> | <b>29,923,185</b> | <b>32,588,303</b> | <b>100.00</b>     | <b>8.91</b>        |
| <b>AFRICA</b>                          | <b>155,544</b>    | <b>163,008</b>    | <b>164,475</b>    | <b>161,968</b>    | <b>171,962</b>    | <b>0.53</b>       | <b>6.17</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>76,326</b>     | <b>75,748</b>     | <b>72,941</b>     | <b>75,911</b>     | <b>78,943</b>     | <b>0.24</b>       | <b>3.99</b>        |
| South Africa                           | 76,326            | 75,748            | 72,941            | 75,911            | 78,943            | 0.24              | 3.99               |
| <b>OTHER AFRICA</b>                    | <b>79,218</b>     | <b>87,260</b>     | <b>91,534</b>     | <b>86,057</b>     | <b>93,019</b>     | <b>0.29</b>       | <b>8.09</b>        |
| Other countries of Africa              | 79,218            | 87,260            | 91,534            | 86,057            | 93,019            | 0.29              | 8.09               |
| <b>AMERICAS</b>                        | <b>1,083,433</b>  | <b>1,166,633</b>  | <b>1,099,709</b>  | <b>1,235,468</b>  | <b>1,405,611</b>  | <b>4.31</b>       | <b>13.77</b>       |
| <b>NORTH AMERICA</b>                   | <b>987,992</b>    | <b>1,053,383</b>  | <b>974,579</b>    | <b>1,095,106</b>  | <b>1,218,900</b>  | <b>3.74</b>       | <b>11.30</b>       |
| Canada                                 | 219,354           | 229,897           | 211,059           | 227,601           | 244,268           | 0.75              | 7.32               |
| United States of America               | 768,638           | 823,486           | 763,520           | 867,505           | 974,632           | 2.99              | 12.35              |
| <b>SOUTH AMERICA</b>                   | <b>48,240</b>     | <b>58,298</b>     | <b>67,816</b>     | <b>77,569</b>     | <b>112,713</b>    | <b>0.35</b>       | <b>45.31</b>       |
| Argentina                              | 17,853            | 21,035            | 21,438            | 28,961            | 45,295            | 0.14              | 56.40              |
| Brazil                                 | 30,387            | 37,263            | 46,378            | 48,608            | 67,418            | 0.21              | 38.70              |
| <b>OTHER AMERICAS</b>                  | <b>47,201</b>     | <b>54,952</b>     | <b>57,314</b>     | <b>62,793</b>     | <b>73,998</b>     | <b>0.23</b>       | <b>17.84</b>       |
| Other countries of the Americas        | 47,201            | 54,952            | 57,314            | 62,793            | 73,998            | 0.23              | 17.84              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>13,571,969</b> | <b>16,933,311</b> | <b>15,546,531</b> | <b>20,831,762</b> | <b>22,570,241</b> | <b>69.26</b>      | <b>8.35</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>6,192,086</b>  | <b>8,559,613</b>  | <b>7,904,030</b>  | <b>11,913,858</b> | <b>12,933,238</b> | <b>39.69</b>      | <b>8.56</b>        |
| China                                  | 2,786,860         | 4,637,335         | 4,636,298         | 7,936,795         | 8,757,466         | 26.87             | 10.34              |
| Hong Kong (China)                      | 473,666           | 588,335           | 483,131           | 669,617           | 749,694           | 2.30              | 11.96              |
| Japan                                  | 1,373,716         | 1,536,425         | 1,267,886         | 1,381,702         | 1,439,629         | 4.42              | 4.19               |
| Korea, Republic of                     | 1,163,619         | 1,295,342         | 1,122,566         | 1,373,045         | 1,464,218         | 4.49              | 6.64               |
| Taiwan Province of China               | 394,225           | 502,176           | 394,149           | 552,699           | 522,231           | 1.60              | -5.51              |
| <b>SOUTH-EAST ASIA</b>                 | <b>6,281,153</b>  | <b>7,282,266</b>  | <b>6,641,772</b>  | <b>7,920,481</b>  | <b>8,658,051</b>  | <b>26.57</b>      | <b>9.31</b>        |
| Brunei Darussalam                      | 10,459            | 14,205            | 11,285            | 13,836            | 14,032            | 0.04              | 1.42               |
| Cambodia                               | 423,642           | 481,595           | 550,339           | 537,950           | 686,682           | 2.11              | 27.65              |
| Indonesia                              | 447,820           | 594,251           | 497,592           | 469,125           | 535,625           | 1.64              | 14.18              |
| Lao People's Democratic Republic       | 975,999           | 976,639           | 1,053,983         | 1,220,522         | 1,409,456         | 4.33              | 15.48              |
| Malaysia                               | 2,554,397         | 3,041,097         | 2,613,418         | 3,418,855         | 3,533,826         | 10.84             | 3.36               |
| Myanmar                                | 129,385           | 172,383           | 206,794           | 259,678           | 341,641           | 1.05              | 31.56              |
| Philippines                            | 289,566           | 321,571           | 304,813           | 310,968           | 339,486           | 1.04              | 9.17               |
| Singapore                              | 831,215           | 955,468           | 844,133           | 938,385           | 966,909           | 2.97              | 3.04               |
| Viet Nam                               | 618,670           | 725,057           | 559,415           | 751,162           | 830,394           | 2.55              | 10.55              |
| <b>AUSTRALASIA</b>                     | <b>1,044,112</b>  | <b>1,018,855</b>  | <b>939,935</b>    | <b>919,861</b>    | <b>902,877</b>    | <b>2.77</b>       | <b>-1.85</b>       |
| Australia                              | 930,241           | 900,460           | 831,854           | 807,450           | 791,631           | 2.43              | -1.96              |
| New Zealand                            | 113,871           | 118,395           | 108,081           | 112,411           | 111,246           | 0.34              | -1.04              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>54,618</b>     | <b>72,577</b>     | <b>60,794</b>     | <b>77,562</b>     | <b>76,075</b>     | <b>0.23</b>       | <b>-1.92</b>       |
| Other countries of Asia                | 51,975            | 69,496            | 58,023            | 74,446            | 73,141            | 0.22              | -1.75              |
| Other countries of Oceania             | 2,643             | 3,081             | 2,771             | 3,116             | 2,934             | 0.01              | -5.84              |
| <b>EUROPE</b>                          | <b>5,780,170</b>  | <b>6,440,819</b>  | <b>6,300,671</b>  | <b>5,772,469</b>  | <b>6,331,983</b>  | <b>19.43</b>      | <b>9.69</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,597,540</b>  | <b>2,092,795</b>  | <b>1,977,156</b>  | <b>1,249,200</b>  | <b>1,499,513</b>  | <b>4.60</b>       | <b>20.04</b>       |
| Russian Federation                     | 1,316,564         | 1,746,565         | 1,606,430         | 884,136           | 1,089,992         | 3.34              | 23.28              |
| Other countries Central/East Europe    | 280,976           | 346,230           | 370,726           | 365,064           | 409,521           | 1.26              | 12.18              |
| <b>NORTHERN EUROPE</b>                 | <b>1,769,253</b>  | <b>1,768,871</b>  | <b>1,744,389</b>  | <b>1,698,825</b>  | <b>1,767,059</b>  | <b>5.42</b>       | <b>4.02</b>        |
| Denmark                                | 167,499           | 163,186           | 160,977           | 159,435           | 165,548           | 0.51              | 3.83               |
| Finland                                | 154,919           | 141,692           | 142,425           | 134,750           | 134,223           | 0.41              | -0.39              |
| Ireland                                | 60,305            | 63,522            | 63,038            |                   |                   |                   |                    |
| Norway                                 | 148,796           | 154,049           | 145,207           | 135,382           | 131,036           | 0.40              | -3.21              |
| Sweden                                 | 364,681           | 341,398           | 324,865           | 321,690           | 332,866           | 1.02              | 3.47               |
| United Kingdom                         | 873,053           | 905,024           | 907,877           | 947,568           | 1,003,386         | 3.08              | 5.89               |
| <b>SOUTHERN EUROPE</b>                 | <b>313,844</b>    | <b>330,276</b>    | <b>336,858</b>    | <b>397,089</b>    | <b>434,375</b>    | <b>1.33</b>       | <b>9.39</b>        |
| Italy                                  | 200,703           | 207,192           | 219,875           | 246,094           | 265,532           | 0.81              | 7.90               |
| Spain                                  | 113,141           | 123,084           | 116,983           | 150,995           | 168,843           | 0.52              | 11.82              |
| <b>WESTERN EUROPE</b>                  | <b>1,847,357</b>  | <b>1,975,315</b>  | <b>1,963,805</b>  | <b>2,074,991</b>  | <b>2,230,228</b>  | <b>6.84</b>       | <b>7.48</b>        |
| Austria                                | 94,667            | 106,278           | 100,968           | 97,869            | 100,287           | 0.31              | 2.47               |
| Belgium                                | 94,896            | 101,109           | 99,729            | 106,090           | 110,997           | 0.34              | 4.63               |

## THAILAND

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| France                           | 576,106          | 611,582          | 635,073          | 681,114          | 738,763          | 2.27              | 8.46               |
| Germany                          | 682,419          | 737,658          | 715,240          | 761,819          | 835,506          | 2.56              | 9.67               |
| Netherlands                      | 208,122          | 218,765          | 211,524          | 221,619          | 235,708          | 0.72              | 6.36               |
| Switzerland                      | 191,147          | 199,923          | 201,271          | 206,480          | 208,967          | 0.64              | 1.20               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>129,551</b>   | <b>134,874</b>   | <b>138,778</b>   | <b>141,031</b>   | <b>161,502</b>   | <b>0.50</b>       | <b>14.52</b>       |
| Israel                           | 129,551          | 134,874          | 138,778          | 141,031          | 161,502          | 0.50              | 14.52              |
| <b>OTHER EUROPE</b>              | <b>122,625</b>   | <b>138,688</b>   | <b>139,685</b>   | <b>211,333</b>   | <b>239,306</b>   | <b>0.73</b>       | <b>13.24</b>       |
| Other countries of Europe        | 122,625          | 138,688          | 139,685          | 211,333          | 239,306          | 0.73              | 13.24              |
| <b>MIDDLE EAST</b>               | <b>475,926</b>   | <b>495,369</b>   | <b>459,114</b>   | <b>517,247</b>   | <b>585,633</b>   | <b>1.80</b>       | <b>13.22</b>       |
| Egypt                            | 19,918           | 28,175           | 28,934           | 25,216           | 28,114           | 0.09              | 11.49              |
| Kuwait                           | 64,611           | 71,173           | 57,845           | 66,779           | 61,562           | 0.19              | -7.81              |
| Saudi Arabia                     | 17,084           | 21,452           | 12,860           | 19,168           | 24,830           | 0.08              | 29.54              |
| United Arab Emirates             | 113,547          | 123,926          | 117,907          | 124,719          | 130,940          | 0.40              | 4.99               |
| Other countries of Middle East   | 260,766          | 250,643          | 241,568          | 281,365          | 340,187          | 1.04              | 20.91              |
| <b>SOUTH ASIA</b>                | <b>1,286,861</b> | <b>1,347,585</b> | <b>1,239,183</b> | <b>1,404,271</b> | <b>1,522,873</b> | <b>4.67</b>       | <b>8.45</b>        |
| Bangladesh                       | 72,657           | 82,418           | 88,134           | 107,394          | 100,272          | 0.31              | -6.63              |
| India                            | 1,013,308        | 1,050,889        | 932,603          | 1,069,422        | 1,193,822        | 3.66              | 11.63              |
| Nepal                            | 26,277           | 25,455           | 25,887           | 32,678           | 42,486           | 0.13              | 30.01              |
| Pakistan                         | 71,982           | 78,986           | 75,398           | 78,635           | 75,307           | 0.23              | -4.23              |
| Sri Lanka                        | 73,346           | 76,260           | 77,441           | 75,434           | 68,193           | 0.21              | -9.60              |
| Other countries of South Asia    | 29,291           | 33,577           | 39,720           | 40,708           | 42,793           | 0.13              | 5.12               |

## THAILAND

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>22,353,903</b> | <b>26,546,725</b> | <b>24,809,683</b> | <b>29,923,185</b> | <b>32,529,588</b> | <b>100.00</b>     | <b>8.71</b>        |
| <b>AFRICA</b>                          | <b>157,309</b>    | <b>162,647</b>    | <b>162,772</b>    | <b>164,674</b>    | <b>172,734</b>    | <b>0.53</b>       | <b>4.89</b>        |
| <b>SOUTHERN AFRICA</b>                 | <b>73,530</b>     | <b>73,657</b>     | <b>70,574</b>     | <b>74,397</b>     | <b>76,541</b>     | <b>0.24</b>       | <b>2.88</b>        |
| South Africa                           | 73,530            | 73,657            | 70,574            | 74,397            | 76,541            | 0.24              | 2.88               |
| <b>OTHER AFRICA</b>                    | <b>83,779</b>     | <b>88,990</b>     | <b>92,198</b>     | <b>90,277</b>     | <b>96,193</b>     | <b>0.30</b>       | <b>6.55</b>        |
| Other countries of Africa              | 83,779            | 88,990            | 92,198            | 90,277            | 96,193            | 0.30              | 6.55               |
| <b>AMERICAS</b>                        | <b>1,006,911</b>  | <b>1,103,963</b>  | <b>1,048,911</b>  | <b>1,168,832</b>  | <b>1,341,473</b>  | <b>4.12</b>       | <b>14.77</b>       |
| <b>NORTH AMERICA</b>                   | <b>919,092</b>    | <b>997,878</b>    | <b>929,943</b>    | <b>1,037,207</b>  | <b>1,161,220</b>  | <b>3.57</b>       | <b>11.96</b>       |
| Canada                                 | 192,602           | 209,059           | 195,429           | 210,097           | 222,358           | 0.68              | 5.84               |
| United States of America               | 726,490           | 788,819           | 734,514           | 827,110           | 938,862           | 2.89              | 13.51              |
| <b>SOUTH AMERICA</b>                   | <b>43,892</b>     | <b>54,258</b>     | <b>64,102</b>     | <b>72,464</b>     | <b>109,529</b>    | <b>0.34</b>       | <b>51.15</b>       |
| Argentina                              | 16,895            | 20,082            | 20,408            | 28,050            | 46,390            | 0.14              | 65.38              |
| Brazil                                 | 26,997            | 34,176            | 43,694            | 44,414            | 63,139            | 0.19              | 42.16              |
| <b>OTHER AMERICAS</b>                  | <b>43,927</b>     | <b>51,827</b>     | <b>54,866</b>     | <b>59,161</b>     | <b>70,724</b>     | <b>0.22</b>       | <b>19.54</b>       |
| Other countries of the Americas        | 43,927            | 51,827            | 54,866            | 59,161            | 70,724            | 0.22              | 19.54              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>13,810,993</b> | <b>17,116,842</b> | <b>15,711,779</b> | <b>21,017,815</b> | <b>22,779,891</b> | <b>70.03</b>      | <b>8.38</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>6,312,354</b>  | <b>8,687,027</b>  | <b>7,997,265</b>  | <b>12,015,667</b> | <b>12,964,062</b> | <b>39.85</b>      | <b>7.89</b>        |
| China                                  | 2,761,213         | 4,609,717         | 4,631,981         | 7,981,407         | 8,821,148         | 27.12             | 10.52              |
| Hong Kong (China)                      | 604,900           | 694,084           | 559,284           | 708,435           | 690,465           | 2.12              | -2.54              |
| Japan                                  | 1,341,063         | 1,515,718         | 1,254,858         | 1,349,388         | 1,416,903         | 4.36              | 5.00               |
| Korea, Republic of                     | 1,153,457         | 1,292,335         | 1,109,429         | 1,359,211         | 1,449,617         | 4.46              | 6.65               |
| Taiwan Province of China               | 393,335           | 503,894           | 388,425           | 545,560           | 513,528           | 1.58              | -5.87              |
| Other countries of North-East Asia     | 58,386            | 71,279            | 53,288            | 71,666            | 72,401            | 0.22              | 1.03               |
| <b>SOUTH-EAST ASIA</b>                 | <b>6,462,647</b>  | <b>7,410,441</b>  | <b>6,770,584</b>  | <b>8,078,262</b>  | <b>8,897,291</b>  | <b>27.35</b>      | <b>10.14</b>       |
| Brunei Darussalam                      | 13,319            | 16,181            | 13,927            | 17,433            | 17,994            | 0.06              | 3.22               |
| Cambodia                               | 430,538           | 487,001           | 555,852           | 544,818           | 684,836           | 2.11              | 25.70              |
| Indonesia                              | 449,360           | 595,015           | 495,662           | 470,820           | 558,499           | 1.72              | 18.62              |
| Lao People's Democratic Republic       | 981,081           | 984,886           | 1,063,736         | 1,230,521         | 1,414,916         | 4.35              | 14.99              |
| Malaysia                               | 2,546,072         | 3,031,072         | 2,603,671         | 3,407,553         | 3,506,199         | 10.78             | 2.89               |
| Myanmar                                | 129,714           | 173,272           | 207,749           | 263,422           | 363,871           | 1.12              | 38.13              |
| Philippines                            | 280,585           | 315,040           | 296,339           | 301,297           | 323,860           | 1.00              | 7.49               |
| Singapore                              | 994,631           | 1,067,286         | 960,464           | 1,074,755         | 1,163,309         | 3.58              | 8.24               |
| Viet Nam                               | 637,347           | 740,688           | 573,184           | 767,643           | 863,807           | 2.66              | 12.53              |
| <b>AUSTRALASIA</b>                     | <b>1,029,393</b>  | <b>1,012,740</b>  | <b>938,011</b>    | <b>918,324</b>    | <b>912,419</b>    | <b>2.80</b>       | <b>-0.64</b>       |
| Australia                              | 929,962           | 906,004           | 837,497           | 816,053           | 813,017           | 2.50              | -0.37              |
| New Zealand                            | 99,431            | 106,736           | 100,514           | 102,271           | 99,402            | 0.31              | -2.81              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>6,599</b>      | <b>6,634</b>      | <b>5,919</b>      | <b>5,562</b>      | <b>6,119</b>      | <b>0.02</b>       | <b>10.01</b>       |
| Other countries of Oceania             | 6,599             | 6,634             | 5,919             | 5,562             | 6,119             | 0.02              | 10.01              |
| <b>EUROPE</b>                          | <b>5,580,160</b>  | <b>6,289,020</b>  | <b>6,165,723</b>  | <b>5,615,280</b>  | <b>6,169,652</b>  | <b>18.97</b>      | <b>9.87</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,578,057</b>  | <b>2,078,234</b>  | <b>1,952,211</b>  | <b>1,223,472</b>  | <b>1,465,043</b>  | <b>4.50</b>       | <b>19.74</b>       |
| Russian Federation                     | 1,311,358         | 1,745,779         | 1,596,542         | 877,120           | 1,085,890         | 3.34              | 23.80              |
| Other countries Central/East Europe    | 266,699           | 332,455           | 355,669           | 346,352           | 379,153           | 1.17              | 9.47               |
| <b>NORTHERN EUROPE</b>                 | <b>1,619,090</b>  | <b>1,638,838</b>  | <b>1,695,414</b>  | <b>1,646,934</b>  | <b>1,719,489</b>  | <b>5.29</b>       | <b>4.41</b>        |
| Denmark                                | 162,022           | 159,629           | 158,275           | 159,420           | 163,406           | 0.50              | 2.50               |
| Finland                                | 151,516           | 138,829           | 139,715           | 135,107           | 131,207           | 0.40              | -2.89              |
| Ireland                                |                   |                   | 59,157            |                   |                   |                   |                    |
| Norway                                 | 148,689           | 154,398           | 146,424           | 138,024           | 134,335           | 0.41              | -2.67              |
| Sweden                                 | 356,791           | 338,304           | 320,617           | 317,792           | 329,070           | 1.01              | 3.55               |
| United Kingdom                         | 800,072           | 847,678           | 871,226           | 896,591           | 961,471           | 2.96              | 7.24               |
| <b>SOUTHERN EUROPE</b>                 | <b>301,430</b>    | <b>321,217</b>    | <b>328,247</b>    | <b>378,809</b>    | <b>417,167</b>    | <b>1.28</b>       | <b>10.13</b>       |
| Italy                                  | 187,552           | 197,232           | 211,833           | 231,429           | 248,903           | 0.77              | 7.55               |
| Spain                                  | 113,878           | 123,985           | 116,414           | 147,380           | 168,264           | 0.52              | 14.17              |
| <b>WESTERN EUROPE</b>                  | <b>1,789,101</b>  | <b>1,928,994</b>  | <b>1,918,410</b>  | <b>2,032,002</b>  | <b>2,188,218</b>  | <b>6.73</b>       | <b>7.69</b>        |
| Austria                                | 92,550            | 104,359           | 98,355            | 94,878            | 97,989            | 0.30              | 3.28               |
| Belgium                                | 94,134            | 101,147           | 99,784            | 107,695           | 112,140           | 0.34              | 4.13               |

## THAILAND

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| France                           | 538,327          | 580,062          | 607,087          | 648,382          | 697,738          | 2.14              | 7.61               |
| Germany                          | 663,611          | 723,711          | 698,129          | 746,135          | 825,496          | 2.54              | 10.64              |
| Netherlands                      | 197,721          | 209,659          | 204,237          | 214,945          | 228,443          | 0.70              | 6.28               |
| Switzerland                      | 202,758          | 210,056          | 210,818          | 219,967          | 226,412          | 0.70              | 2.93               |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>125,666</b>   | <b>133,438</b>   | <b>137,552</b>   | <b>138,499</b>   | <b>161,254</b>   | <b>0.50</b>       | <b>16.43</b>       |
| Israel                           | 125,666          | 133,438          | 137,552          | 138,499          | 161,254          | 0.50              | 16.43              |
| <b>OTHER EUROPE</b>              | <b>166,816</b>   | <b>188,299</b>   | <b>133,889</b>   | <b>195,564</b>   | <b>218,481</b>   | <b>0.67</b>       | <b>11.72</b>       |
| Other countries of Europe        | 166,816          | 188,299          | 133,889          | 195,564          | 218,481          | 0.67              | 11.72              |
| <b>MIDDLE EAST</b>               | <b>538,267</b>   | <b>547,735</b>   | <b>506,713</b>   | <b>582,292</b>   | <b>660,204</b>   | <b>2.03</b>       | <b>13.38</b>       |
| Egypt                            | 17,918           | 26,650           | 26,476           | 22,851           | 24,913           | 0.08              | 9.02               |
| Kuwait                           | 69,223           | 75,388           | 61,303           | 72,830           | 68,168           | 0.21              | -6.40              |
| Saudi Arabia                     | 23,007           | 26,121           | 17,970           | 25,153           | 33,038           | 0.10              | 31.35              |
| United Arab Emirates             | 163,604          | 164,710          | 153,594          | 171,516          | 187,665          | 0.58              | 9.42               |
| Other countries of Middle East   | 264,515          | 254,866          | 247,370          | 289,942          | 346,420          | 1.06              | 19.48              |
| <b>SOUTH ASIA</b>                | <b>1,260,263</b> | <b>1,326,518</b> | <b>1,213,785</b> | <b>1,374,292</b> | <b>1,405,634</b> | <b>4.32</b>       | <b>2.28</b>        |
| Bangladesh                       | 75,354           | 84,902           | 90,440           | 109,033          | 103,616          | 0.32              | -4.97              |
| India                            | 985,883          | 1,028,414        | 906,428          | 1,039,395        | 1,076,970        | 3.31              | 3.62               |
| Nepal                            | 26,326           | 25,802           | 26,160           | 33,325           | 43,170           | 0.13              | 29.54              |
| Pakistan                         | 69,419           | 76,935           | 73,886           | 76,366           | 71,720           | 0.22              | -6.08              |
| Sri Lanka                        | 73,249           | 76,484           | 76,755           | 75,595           | 67,876           | 0.21              | -10.21             |
| Other countries of South Asia    | 30,032           | 33,981           | 40,116           | 40,578           | 42,282           | 0.13              | 4.20               |

## THAILAND

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                     | 2012              | 2013              | 2014              | 2015              | 2016 | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|-------------------|-------------------|-------------------|-------------------|------|-------------------|--------------------|
| <b>TOTAL</b>                        | <b>37,384,703</b> | <b>45,659,415</b> | <b>45,303,173</b> | <b>50,497,931</b> |      |                   |                    |
| <b>AFRICA</b>                       | <b>139,253</b>    | <b>159,870</b>    | <b>161,528</b>    | <b>176,887</b>    |      |                   |                    |
| <b>OTHER AFRICA</b>                 | <b>139,253</b>    | <b>159,870</b>    | <b>161,528</b>    | <b>176,887</b>    |      |                   |                    |
| All countries of Africa             | 139,253           | 159,870           | 161,528           | 176,887           |      |                   |                    |
| <b>AMERICAS</b>                     | <b>1,875,781</b>  | <b>2,119,113</b>  | <b>2,158,338</b>  | <b>2,266,057</b>  |      |                   |                    |
| <b>NORTH AMERICA</b>                | <b>1,875,781</b>  | <b>2,119,113</b>  | <b>2,158,338</b>  | <b>2,266,057</b>  |      |                   |                    |
| Canada                              | 419,418           | 501,240           | 500,796           | 468,899           |      |                   |                    |
| United States of America            | 1,456,363         | 1,617,873         | 1,657,542         | 1,797,158         |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>    | <b>16,355,201</b> | <b>21,308,354</b> | <b>21,809,233</b> | <b>27,311,429</b> |      |                   |                    |
| <b>NORTH-EAST ASIA</b>              | <b>9,763,232</b>  | <b>12,439,386</b> | <b>12,802,289</b> | <b>17,669,178</b> |      |                   |                    |
| China                               | 5,719,939         | 7,503,109         | 8,000,326         | 12,274,811        |      |                   |                    |
| Hong Kong (China)                   | 399,118           | 552,772           | 540,476           | 679,024           |      |                   |                    |
| Japan                               | 2,208,059         | 2,462,420         | 2,410,595         | 2,305,189         |      |                   |                    |
| Korea, Republic of                  | 1,023,451         | 1,403,447         | 1,357,382         | 1,763,858         |      |                   |                    |
| Taiwan Province of China            | 412,665           | 517,638           | 493,510           | 646,296           |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>              | <b>4,571,556</b>  | <b>6,475,923</b>  | <b>6,625,107</b>  | <b>7,099,682</b>  |      |                   |                    |
| Brunei Darussalam                   | 24,153            | 24,766            | 25,330            | 24,070            |      |                   |                    |
| Cambodia                            | 90,717            | 99,212            | 94,971            | 104,474           |      |                   |                    |
| Indonesia                           | 355,166           | 478,900           | 424,339           | 474,254           |      |                   |                    |
| Lao People's Democratic Republic    | 130,132           | 158,081           | 154,294           | 173,229           |      |                   |                    |
| Malaysia                            | 2,150,417         | 3,619,680         | 3,864,272         | 4,100,418         |      |                   |                    |
| Myanmar                             | 165,095           | 185,742           | 178,191           | 176,694           |      |                   |                    |
| Philippines                         | 201,673           | 230,253           | 225,996           | 248,500           |      |                   |                    |
| Singapore                           | 975,437           | 1,162,825         | 1,177,367         | 1,281,242         |      |                   |                    |
| Viet Nam                            | 478,766           | 516,464           | 480,347           | 516,801           |      |                   |                    |
| <b>AUSTRALASIA</b>                  | <b>2,020,413</b>  | <b>2,393,045</b>  | <b>2,381,837</b>  | <b>2,542,569</b>  |      |                   |                    |
| Australia                           | 1,610,829         | 1,889,472         | 1,870,437         | 2,069,362         |      |                   |                    |
| New Zealand                         | 409,584           | 503,573           | 511,400           | 473,207           |      |                   |                    |
| <b>EUROPE</b>                       | <b>14,242,966</b> | <b>17,256,617</b> | <b>16,790,671</b> | <b>16,240,406</b> |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>       | <b>3,558,662</b>  | <b>3,838,440</b>  | <b>3,633,092</b>  | <b>2,887,624</b>  |      |                   |                    |
| Russian Federation                  | 2,925,690         | 2,910,003         | 2,701,429         | 1,906,138         |      |                   |                    |
| Other countries Central/East Europe | 632,972           | 928,437           | 931,663           | 981,486           |      |                   |                    |
| <b>NORTHERN EUROPE</b>              | <b>3,690,275</b>  | <b>4,765,375</b>  | <b>4,577,161</b>  | <b>4,944,234</b>  |      |                   |                    |
| Denmark                             | 533,057           | 683,045           | 659,498           | 668,222           |      |                   |                    |
| Finland                             | 418,729           | 565,275           | 534,583           | 540,539           |      |                   |                    |
| Norway                              | 401,907           | 522,368           | 521,686           | 502,511           |      |                   |                    |
| Sweden                              | 720,488           | 961,608           | 812,951           | 854,127           |      |                   |                    |
| United Kingdom                      | 1,616,094         | 2,033,079         | 2,048,443         | 2,378,835         |      |                   |                    |
| <b>SOUTHERN EUROPE</b>              | <b>951,636</b>    | <b>1,134,943</b>  | <b>1,146,151</b>  | <b>1,102,048</b>  |      |                   |                    |
| Italy                               | 521,944           | 604,176           | 611,198           | 595,758           |      |                   |                    |
| Spain                               | 429,692           | 530,767           | 534,953           | 506,290           |      |                   |                    |
| <b>WESTERN EUROPE</b>               | <b>5,570,110</b>  | <b>6,993,370</b>  | <b>6,897,663</b>  | <b>6,839,941</b>  |      |                   |                    |
| Austria                             | 374,921           | 515,077           | 514,005           | 518,033           |      |                   |                    |
| Belgium                             | 307,697           | 348,987           | 348,570           | 321,433           |      |                   |                    |
| France                              | 1,499,769         | 1,785,578         | 1,778,268         | 1,756,617         |      |                   |                    |
| Germany                             | 2,101,605         | 2,724,075         | 2,635,383         | 2,682,418         |      |                   |                    |
| Netherlands                         | 679,493           | 802,220           | 800,644           | 755,277           |      |                   |                    |
| Switzerland                         | 606,625           | 817,433           | 820,793           | 806,163           |      |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b>    | <b>472,283</b>    | <b>524,489</b>    | <b>536,604</b>    | <b>466,559</b>    |      |                   |                    |
| Israel                              | 472,283           | 524,489           | 536,604           | 466,559           |      |                   |                    |
| <b>MIDDLE EAST</b>                  | <b>1,290,156</b>  | <b>1,330,492</b>  | <b>1,256,888</b>  | <b>1,178,925</b>  |      |                   |                    |
| All countries of Middle East        | 1,290,156         | 1,330,492         | 1,256,888         | 1,178,925         |      |                   |                    |
| <b>SOUTH ASIA</b>                   | <b>1,048,192</b>  | <b>1,229,127</b>  | <b>1,149,619</b>  | <b>1,399,343</b>  |      |                   |                    |
| India                               | 1,048,192         | 1,229,127         | 1,149,619         | 1,399,343         |      |                   |                    |
| <b>NOT SPECIFIED</b>                | <b>2,433,154</b>  | <b>2,255,842</b>  | <b>1,976,896</b>  | <b>1,924,884</b>  |      |                   |                    |
| Other countries of the World        | 2,433,154         | 2,255,842         | 1,976,896         | 1,924,884         |      |                   |                    |

## THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>324,372</b> | <b>372,732</b> | <b>391,649</b> | <b>455,644</b> | <b>488,629</b> | <b>100.00</b>     | <b>7.24</b>        |
| <b>AFRICA</b>                          | <b>314</b>     | <b>720</b>     | <b>638</b>     | <b>877</b>     | <b>614</b>     | <b>0.13</b>       | <b>-29.99</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>52</b>      | <b>87</b>      | <b>97</b>      | <b>148</b>     | <b>112</b>     | <b>0.02</b>       | <b>-24.32</b>      |
| South Africa                           | 52             | 87             | 97             | 148            | 112            | 0.02              | -24.32             |
| <b>OTHER AFRICA</b>                    | <b>262</b>     | <b>633</b>     | <b>541</b>     | <b>729</b>     | <b>502</b>     | <b>0.10</b>       | <b>-31.14</b>      |
| Other countries of Africa              | 262            | 633            | 541            | 729            | 502            | 0.10              | -31.14             |
| <b>AMERICAS</b>                        | <b>9,930</b>   | <b>12,310</b>  | <b>12,536</b>  | <b>14,743</b>  | <b>15,424</b>  | <b>3.16</b>       | <b>4.62</b>        |
| <b>NORTH AMERICA</b>                   | <b>8,920</b>   | <b>11,004</b>  | <b>10,995</b>  | <b>12,615</b>  | <b>13,772</b>  | <b>2.82</b>       | <b>9.17</b>        |
| Canada                                 | 1,319          | 1,457          | 1,909          | 2,393          | 2,076          | 0.42              | -13.25             |
| United States of America               | 7,319          | 8,853          | 8,675          | 9,778          | 11,101         | 2.27              | 13.53              |
| Other countries of North America       | 282            | 694            | 411            | 444            | 595            | 0.12              | 34.01              |
| <b>SOUTH AMERICA</b>                   | <b>395</b>     | <b>580</b>     | <b>619</b>     | <b>438</b>     | <b>540</b>     | <b>0.11</b>       | <b>23.29</b>       |
| Brazil                                 | 395            | 580            | 619            | 438            | 540            | 0.11              | 23.29              |
| <b>OTHER AMERICAS</b>                  | <b>615</b>     | <b>726</b>     | <b>922</b>     | <b>1,690</b>   | <b>1,112</b>   | <b>0.23</b>       | <b>-34.20</b>      |
| Other countries of the Americas        | 615            | 726            | 922            | 1,690          | 1,112          | 0.23              | -34.20             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>14,512</b>  | <b>16,903</b>  | <b>22,428</b>  | <b>28,788</b>  | <b>27,196</b>  | <b>5.57</b>       | <b>-5.53</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>6,321</b>   | <b>8,081</b>   | <b>10,853</b>  | <b>13,882</b>  | <b>12,309</b>  | <b>2.52</b>       | <b>-11.33</b>      |
| China                                  | 2,754          | 4,004          | 4,426          | 7,178          | 6,524          | 1.34              | -9.11              |
| Japan                                  | 2,396          | 2,366          | 3,070          | 3,006          | 2,955          | 0.60              | -1.70              |
| Korea, Republic of                     | 1,171          | 1,711          | 3,357          | 3,698          | 2,830          | 0.58              | -23.47             |
| <b>AUSTRALASIA</b>                     | <b>5,137</b>   | <b>5,473</b>   | <b>5,780</b>   | <b>6,438</b>   | <b>5,411</b>   | <b>1.11</b>       | <b>-15.95</b>      |
| Australia                              | 4,955          | 5,114          | 5,500          | 6,081          | 5,172          | 1.06              | -14.95             |
| New Zealand                            | 182            | 359            | 280            | 357            | 239            | 0.05              | -33.05             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>3,054</b>   | <b>3,349</b>   | <b>5,795</b>   | <b>8,468</b>   | <b>9,476</b>   | <b>1.94</b>       | <b>11.90</b>       |
| Other countries of Asia                | 2,640          | 3,145          | 5,397          | 8,251          | 8,133          | 1.66              | -1.43              |
| Other countries of Oceania             | 414            | 204            | 398            | 217            | 1,343          | 0.27              | 518.89             |
| <b>EUROPE</b>                          | <b>299,616</b> | <b>342,799</b> | <b>356,047</b> | <b>411,236</b> | <b>445,395</b> | <b>91.15</b>      | <b>8.31</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>40,798</b>  | <b>52,294</b>  | <b>60,441</b>  | <b>66,389</b>  | <b>72,718</b>  | <b>14.88</b>      | <b>9.53</b>        |
| Belarus                                | 225            | 296            | 255            | 460            | 413            | 0.08              | -10.22             |
| Bulgaria                               | 17,419         | 18,499         | 24,276         | 27,047         | 34,987         | 7.16              | 29.36              |
| Czech Republic                         | 2,212          | 2,099          | 2,433          | 2,317          | 2,453          | 0.50              | 5.87               |
| Estonia                                | 339            | 310            | 261            | 444            | 335            | 0.07              | -24.55             |
| Hungary                                | 2,459          | 2,917          | 2,928          | 4,157          | 3,582          | 0.73              | -13.83             |
| Latvia                                 | 556            | 669            | 614            | 723            | 477            | 0.10              | -34.02             |
| Lithuania                              | 541            | 576            | 707            | 689            | 484            | 0.10              | -29.75             |
| Poland                                 | 6,516          | 11,746         | 14,316         | 15,472         | 11,403         | 2.33              | -26.30             |
| Romania                                | 4,493          | 5,998          | 6,604          | 7,439          | 8,887          | 1.82              | 19.46              |
| Russian Federation                     | 3,327          | 4,105          | 4,025          | 4,077          | 4,035          | 0.83              | -1.03              |
| Slovakia                               | 1,104          | 2,332          | 1,870          | 1,165          | 2,242          | 0.46              | 92.45              |
| Ukraine                                | 1,607          | 2,747          | 2,152          | 2,399          | 3,420          | 0.70              | 42.56              |
| <b>NORTHERN EUROPE</b>                 | <b>13,975</b>  | <b>14,780</b>  | <b>18,014</b>  | <b>21,049</b>  | <b>23,785</b>  | <b>4.87</b>       | <b>13.00</b>       |
| Denmark                                | 1,233          | 1,751          | 2,539          | 2,841          | 3,367          | 0.69              | 18.51              |
| Finland                                | 2,302          | 932            | 1,418          | 1,617          | 1,790          | 0.37              | 10.70              |
| Iceland                                | 96             | 88             | 92             | 116            | 208            | 0.04              | 79.31              |
| Ireland                                | 675            | 709            | 914            | 972            | 1,004          | 0.21              | 3.29               |
| Norway                                 | 1,405          | 1,556          | 1,467          | 2,099          | 2,696          | 0.55              | 28.44              |
| Sweden                                 | 2,469          | 3,223          | 4,724          | 5,364          | 6,274          | 1.28              | 16.96              |
| United Kingdom                         | 5,795          | 6,521          | 6,860          | 8,040          | 8,446          | 1.73              | 5.05               |
| <b>SOUTHERN EUROPE</b>                 | <b>135,466</b> | <b>144,733</b> | <b>149,014</b> | <b>154,585</b> | <b>170,060</b> | <b>34.80</b>      | <b>10.01</b>       |
| Albania                                | 10,798         | 14,214         | 14,592         | 16,029         | 18,009         | 3.69              | 12.35              |
| Bosnia and Herzegovina                 | 4,350          | 4,197          | 5,433          | 5,370          | 6,784          | 1.39              | 26.33              |
| Croatia                                | 13,058         | 11,999         | 14,776         | 14,541         | 12,928         | 2.65              | -11.09             |
| Greece                                 | 42,652         | 45,171         | 40,594         | 37,034         | 39,652         | 8.11              | 7.07               |
| Italy                                  | 7,293          | 7,223          | 9,540          | 11,980         | 11,106         | 2.27              | -7.30              |
| Malta                                  | 271            | 61             | 243            | 120            | 137            | 0.03              | 14.17              |

## THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                    | 2012          | 2013          | 2014          | 2015          | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------------|---------------|---------------|---------------|---------------|----------------|-------------------|--------------------|
| Montenegro                         | 2,923         | 3,168         | 3,982         | 4,421         | 5,614          | 1.15              | 26.98              |
| Portugal                           | 733           | 687           | 721           | 772           | 1,009          | 0.21              | 30.70              |
| Serbia                             | 31,240        | 33,740        | 34,607        | 38,242        | 46,627         | 9.54              | 21.93              |
| Slovenia                           | 12,347        | 12,235        | 13,219        | 10,696        | 9,417          | 1.93              | -11.96             |
| Spain                              | 1,668         | 1,760         | 1,802         | 3,032         | 3,492          | 0.71              | 15.17              |
| Other countries of Southern Europe | 8,133         | 10,278        | 9,505         | 12,348        | 15,285         | 3.13              | 23.79              |
| <b>WESTERN EUROPE</b>              | <b>53,804</b> | <b>56,578</b> | <b>59,047</b> | <b>71,829</b> | <b>61,968</b>  | <b>12.68</b>      | <b>-13.73</b>      |
| Austria                            | 5,781         | 7,944         | 7,081         | 8,210         | 7,137          | 1.46              | -13.07             |
| Belgium                            | 3,513         | 4,675         | 4,434         | 5,216         | 5,231          | 1.07              | 0.29               |
| France                             | 5,279         | 4,843         | 4,861         | 7,083         | 5,742          | 1.18              | -18.93             |
| Germany                            | 10,331        | 11,679        | 13,805        | 16,294        | 16,103         | 3.30              | -1.17              |
| Luxembourg                         | 68            | 131           | 130           | 94            | 255            | 0.05              | 171.28             |
| Netherlands                        | 26,160        | 24,644        | 24,896        | 30,393        | 23,193         | 4.75              | -23.69             |
| Switzerland                        | 2,672         | 2,662         | 3,840         | 4,539         | 4,307          | 0.88              | -5.11              |
| <b>EAST MEDITERRANEAN EUROPE</b>   | <b>53,274</b> | <b>71,352</b> | <b>66,933</b> | <b>94,811</b> | <b>114,089</b> | <b>23.35</b>      | <b>20.33</b>       |
| Cyprus                             | 543           | 791           | 558           | 744           | 547            | 0.11              | -26.48             |
| Israel                             | 3,215         | 3,380         | 3,839         | 4,685         | 8,854          | 1.81              | 88.99              |
| Turkey                             | 49,516        | 67,181        | 62,536        | 89,382        | 104,688        | 21.42             | 17.12              |
| <b>OTHER EUROPE</b>                | <b>2,299</b>  | <b>3,062</b>  | <b>2,598</b>  | <b>2,573</b>  | <b>2,775</b>   | <b>0.57</b>       | <b>7.85</b>        |
| Other countries of Europe          | 2,299         | 3,062         | 2,598         | 2,573         | 2,775          | 0.57              | 7.85               |

## THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>351,359</b> | <b>399,680</b> | <b>425,314</b> | <b>485,530</b> | <b>510,484</b> | <b>100.00</b>     | <b>5.14</b>        |
| <b>AFRICA</b>                          | <b>333</b>     | <b>739</b>     | <b>673</b>     | <b>907</b>     | <b>634</b>     | <b>0.12</b>       | <b>-30.10</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>61</b>      | <b>89</b>      | <b>116</b>     | <b>148</b>     | <b>115</b>     | <b>0.02</b>       | <b>-22.30</b>      |
| South Africa                           | 61             | 89             | 116            | 148            | 115            | 0.02              | -22.30             |
| <b>OTHER AFRICA</b>                    | <b>272</b>     | <b>650</b>     | <b>557</b>     | <b>759</b>     | <b>519</b>     | <b>0.10</b>       | <b>-31.62</b>      |
| Other countries of Africa              | 272            | 650            | 557            | 759            | 519            | 0.10              | -31.62             |
| <b>AMERICAS</b>                        | <b>10,612</b>  | <b>12,858</b>  | <b>13,179</b>  | <b>15,401</b>  | <b>15,960</b>  | <b>3.13</b>       | <b>3.63</b>        |
| <b>NORTH AMERICA</b>                   | <b>9,525</b>   | <b>11,497</b>  | <b>11,597</b>  | <b>13,252</b>  | <b>14,255</b>  | <b>2.79</b>       | <b>7.57</b>        |
| Canada                                 | 1,465          | 1,532          | 2,026          | 2,608          | 2,158          | 0.42              | -17.25             |
| United States of America               | 7,773          | 9,258          | 9,155          | 10,186         | 11,495         | 2.25              | 12.85              |
| Other countries of North America       | 287            | 707            | 416            | 458            | 602            | 0.12              | 31.44              |
| <b>SOUTH AMERICA</b>                   | <b>411</b>     | <b>626</b>     | <b>626</b>     | <b>450</b>     | <b>544</b>     | <b>0.11</b>       | <b>20.89</b>       |
| Brazil                                 | 411            | 626            | 626            | 450            | 544            | 0.11              | 20.89              |
| <b>OTHER AMERICAS</b>                  | <b>676</b>     | <b>735</b>     | <b>956</b>     | <b>1,699</b>   | <b>1,161</b>   | <b>0.23</b>       | <b>-31.67</b>      |
| Other countries of the Americas        | 676            | 735            | 956            | 1,699          | 1,161          | 0.23              | -31.67             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>15,531</b>  | <b>17,804</b>  | <b>23,369</b>  | <b>29,768</b>  | <b>27,920</b>  | <b>5.47</b>       | <b>-6.21</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>6,495</b>   | <b>8,255</b>   | <b>11,043</b>  | <b>14,045</b>  | <b>12,458</b>  | <b>2.44</b>       | <b>-11.30</b>      |
| China                                  | 2,828          | 4,075          | 4,517          | 7,256          | 6,565          | 1.29              | -9.52              |
| Japan                                  | 2,488          | 2,458          | 3,162          | 3,085          | 2,961          | 0.58              | -4.02              |
| Korea, Republic of                     | 1,179          | 1,722          | 3,364          | 3,704          | 2,932          | 0.57              | -20.84             |
| <b>AUSTRALASIA</b>                     | <b>5,941</b>   | <b>6,134</b>   | <b>6,443</b>   | <b>7,082</b>   | <b>5,863</b>   | <b>1.15</b>       | <b>-17.21</b>      |
| Australia                              | 5,668          | 5,687          | 6,058          | 6,625          | 5,557          | 1.09              | -16.12             |
| New Zealand                            | 273            | 447            | 385            | 457            | 306            | 0.06              | -33.04             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>3,095</b>   | <b>3,415</b>   | <b>5,883</b>   | <b>8,641</b>   | <b>9,599</b>   | <b>1.88</b>       | <b>11.09</b>       |
| Other countries of Asia                | 2,676          | 3,194          | 5,483          | 8,416          | 8,230          | 1.61              | -2.21              |
| Other countries of Oceania             | 419            | 221            | 400            | 225            | 1,369          | 0.27              | 508.44             |
| <b>EUROPE</b>                          | <b>324,883</b> | <b>368,279</b> | <b>388,093</b> | <b>439,454</b> | <b>465,970</b> | <b>91.28</b>      | <b>6.03</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>46,552</b>  | <b>58,790</b>  | <b>68,323</b>  | <b>72,842</b>  | <b>77,090</b>  | <b>15.10</b>      | <b>5.83</b>        |
| Belarus                                | 329            | 314            | 266            | 478            | 430            | 0.08              | -10.04             |
| Bulgaria                               | 19,815         | 20,914         | 26,480         | 29,314         | 36,982         | 7.24              | 26.16              |
| Czech Republic                         | 2,830          | 2,875          | 3,703          | 3,088          | 2,878          | 0.56              | -6.80              |
| Estonia                                | 390            | 336            | 443            | 488            | 338            | 0.07              | -30.74             |
| Hungary                                | 2,829          | 3,361          | 3,408          | 4,659          | 3,764          | 0.74              | -19.21             |
| Latvia                                 | 587            | 738            | 654            | 753            | 488            | 0.10              | -35.19             |
| Lithuania                              | 729            | 722            | 813            | 733            | 560            | 0.11              | -23.60             |
| Poland                                 | 7,490          | 12,980         | 15,972         | 17,054         | 12,268         | 2.40              | -28.06             |
| Romania                                | 4,964          | 6,444          | 7,142          | 8,070          | 9,256          | 1.81              | 14.70              |
| Russian Federation                     | 3,613          | 4,538          | 4,666          | 4,325          | 4,213          | 0.83              | -2.59              |
| Slovakia                               | 1,277          | 2,551          | 2,361          | 1,364          | 2,337          | 0.46              | 71.33              |
| Ukraine                                | 1,699          | 3,017          | 2,415          | 2,516          | 3,576          | 0.70              | 42.13              |
| <b>NORTHERN EUROPE</b>                 | <b>14,931</b>  | <b>15,668</b>  | <b>19,257</b>  | <b>22,237</b>  | <b>24,850</b>  | <b>4.87</b>       | <b>11.75</b>       |
| Denmark                                | 1,307          | 1,811          | 2,698          | 3,016          | 3,598          | 0.70              | 19.30              |
| Finland                                | 2,379          | 1,018          | 1,577          | 1,762          | 1,892          | 0.37              | 7.38               |
| Iceland                                | 99             | 107            | 117            | 144            | 210            | 0.04              | 45.83              |
| Ireland                                | 715            | 738            | 938            | 1,017          | 1,037          | 0.20              | 1.97               |
| Norway                                 | 1,499          | 1,638          | 1,621          | 2,216          | 2,762          | 0.54              | 24.64              |
| Sweden                                 | 2,654          | 3,421          | 4,989          | 5,617          | 6,495          | 1.27              | 15.63              |
| United Kingdom                         | 6,278          | 6,935          | 7,317          | 8,465          | 8,856          | 1.73              | 4.62               |
| <b>SOUTHERN EUROPE</b>                 | <b>149,495</b> | <b>158,007</b> | <b>165,872</b> | <b>168,614</b> | <b>180,916</b> | <b>35.44</b>      | <b>7.30</b>        |
| Albania                                | 13,412         | 16,982         | 17,561         | 18,493         | 20,862         | 4.09              | 12.81              |
| Bosnia and Herzegovina                 | 4,740          | 4,540          | 5,771          | 5,686          | 6,922          | 1.36              | 21.74              |
| Croatia                                | 13,939         | 12,722         | 15,392         | 15,135         | 13,318         | 2.61              | -12.01             |
| Greece                                 | 43,976         | 46,184         | 42,677         | 38,829         | 40,504         | 7.93              | 4.31               |
| Italy                                  | 7,926          | 7,894          | 10,213         | 12,444         | 11,515         | 2.26              | -7.47              |
| Malta                                  | 274            | 61             | 251            | 271            | 143            | 0.03              | -47.23             |



## THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|                                    | 2012          | 2013          | 2014          | 2015          | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------------|---------------|---------------|---------------|---------------|----------------|-------------------|--------------------|
| Montenegro                         | 3,197         | 3,498         | 4,802         | 4,762         | 5,755          | 1.13              | 20.85              |
| Portugal                           | 835           | 736           | 775           | 817           | 1,052          | 0.21              | 28.76              |
| Serbia                             | 36,530        | 38,127        | 41,013        | 43,613        | 50,145         | 9.82              | 14.98              |
| Slovenia                           | 13,252        | 13,404        | 14,486        | 11,463        | 9,971          | 1.95              | -13.02             |
| Spain                              | 1,801         | 1,972         | 1,931         | 3,151         | 3,659          | 0.72              | 16.12              |
| Other countries of Southern Europe | 9,613         | 11,887        | 11,000        | 13,950        | 17,070         | 3.34              | 22.37              |
| <b>WESTERN EUROPE</b>              | <b>57,193</b> | <b>60,262</b> | <b>63,812</b> | <b>76,782</b> | <b>65,004</b>  | <b>12.73</b>      | <b>-15.34</b>      |
| Austria                            | 6,275         | 8,376         | 7,603         | 8,602         | 7,387          | 1.45              | -14.12             |
| Belgium                            | 3,716         | 5,104         | 4,890         | 5,509         | 5,501          | 1.08              | -0.15              |
| France                             | 5,663         | 5,180         | 5,378         | 7,603         | 6,231          | 1.22              | -18.05             |
| Germany                            | 11,306        | 13,065        | 15,542        | 17,939        | 17,067         | 3.34              | -4.86              |
| Luxembourg                         | 71            | 134           | 144           | 97            | 269            | 0.05              | 177.32             |
| Netherlands                        | 27,121        | 25,542        | 26,111        | 32,217        | 23,960         | 4.69              | -25.63             |
| Switzerland                        | 3,041         | 2,861         | 4,144         | 4,815         | 4,589          | 0.90              | -4.69              |
| <b>EAST MEDITERRANEAN EUROPE</b>   | <b>54,254</b> | <b>72,377</b> | <b>68,082</b> | <b>96,383</b> | <b>115,272</b> | <b>22.58</b>      | <b>19.60</b>       |
| Cyprus                             | 570           | 792           | 582           | 772           | 551            | 0.11              | -28.63             |
| Israel                             | 3,278         | 3,461         | 3,933         | 4,754         | 8,983          | 1.76              | 88.96              |
| Turkey                             | 50,406        | 68,124        | 63,567        | 90,857        | 105,738        | 20.71             | 16.38              |
| <b>OTHER EUROPE</b>                | <b>2,458</b>  | <b>3,175</b>  | <b>2,747</b>  | <b>2,596</b>  | <b>2,838</b>   | <b>0.56</b>       | <b>9.32</b>        |
| Other countries of Europe          | 2,458         | 3,175         | 2,747         | 2,596         | 2,838          | 0.56              | 9.32               |

## THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>727,246</b> | <b>795,566</b> | <b>826,623</b> | <b>957,803</b> | <b>988,699</b> | <b>100.00</b>     | <b>3.23</b>        |
| <b>AFRICA</b>                          | <b>835</b>     | <b>1,438</b>   | <b>1,917</b>   | <b>2,615</b>   | <b>1,400</b>   | <b>0.14</b>       | <b>-46.46</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>136</b>     | <b>223</b>     | <b>344</b>     | <b>364</b>     | <b>226</b>     | <b>0.02</b>       | <b>-37.91</b>      |
| South Africa                           | 136            | 223            | 344            | 364            | 226            | 0.02              | -37.91             |
| <b>OTHER AFRICA</b>                    | <b>699</b>     | <b>1,215</b>   | <b>1,573</b>   | <b>2,251</b>   | <b>1,174</b>   | <b>0.12</b>       | <b>-47.85</b>      |
| Other countries of Africa              | 699            | 1,215          | 1,573          | 2,251          | 1,174          | 0.12              | -47.85             |
| <b>AMERICAS</b>                        | <b>22,447</b>  | <b>26,852</b>  | <b>27,462</b>  | <b>31,692</b>  | <b>36,072</b>  | <b>3.65</b>       | <b>13.82</b>       |
| <b>NORTH AMERICA</b>                   | <b>20,782</b>  | <b>24,625</b>  | <b>24,136</b>  | <b>27,474</b>  | <b>32,958</b>  | <b>3.33</b>       | <b>19.96</b>       |
| Canada                                 | 2,632          | 2,766          | 3,179          | 4,522          | 4,213          | 0.43              | -6.83              |
| United States of America               | 17,518         | 20,542         | 20,014         | 21,919         | 27,776         | 2.81              | 26.72              |
| Other countries of North America       | 632            | 1,317          | 943            | 1,033          | 969            | 0.10              | -6.20              |
| <b>SOUTH AMERICA</b>                   | <b>679</b>     | <b>975</b>     | <b>1,426</b>   | <b>927</b>     | <b>1,086</b>   | <b>0.11</b>       | <b>17.15</b>       |
| Brazil                                 | 679            | 975            | 1,426          | 927            | 1,086          | 0.11              | 17.15              |
| <b>OTHER AMERICAS</b>                  | <b>986</b>     | <b>1,252</b>   | <b>1,900</b>   | <b>3,291</b>   | <b>2,028</b>   | <b>0.21</b>       | <b>-38.38</b>      |
| Other countries of the Americas        | 986            | 1,252          | 1,900          | 3,291          | 2,028          | 0.21              | -38.38             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>25,816</b>  | <b>29,203</b>  | <b>37,174</b>  | <b>46,531</b>  | <b>44,401</b>  | <b>4.49</b>       | <b>-4.58</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>9,116</b>   | <b>10,605</b>  | <b>14,480</b>  | <b>18,561</b>  | <b>16,976</b>  | <b>1.72</b>       | <b>-8.54</b>       |
| China                                  | 4,325          | 5,619          | 6,528          | 10,435         | 9,752          | 0.99              | -6.55              |
| Japan                                  | 3,460          | 3,148          | 4,108          | 3,899          | 4,123          | 0.42              | 5.75               |
| Korea, Republic of                     | 1,331          | 1,838          | 3,844          | 4,227          | 3,101          | 0.31              | -26.64             |
| <b>AUSTRALASIA</b>                     | <b>11,050</b>  | <b>11,716</b>  | <b>11,728</b>  | <b>15,111</b>  | <b>13,312</b>  | <b>1.35</b>       | <b>-11.91</b>      |
| Australia                              | 10,747         | 10,830         | 11,267         | 14,540         | 12,859         | 1.30              | -11.56             |
| New Zealand                            | 303            | 886            | 461            | 571            | 453            | 0.05              | -20.67             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>5,650</b>   | <b>6,882</b>   | <b>10,966</b>  | <b>12,859</b>  | <b>14,113</b>  | <b>1.43</b>       | <b>9.75</b>        |
| Other countries of Asia                | 4,648          | 6,546          | 10,445         | 12,369         | 12,364         | 1.25              | -0.04              |
| Other countries of Oceania             | 1,002          | 336            | 521            | 490            | 1,749          | 0.18              | 256.94             |
| <b>EUROPE</b>                          | <b>678,148</b> | <b>738,073</b> | <b>760,070</b> | <b>876,965</b> | <b>906,826</b> | <b>91.72</b>      | <b>3.41</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>89,593</b>  | <b>115,326</b> | <b>131,014</b> | <b>135,344</b> | <b>144,440</b> | <b>14.61</b>      | <b>6.72</b>        |
| Belarus                                | 730            | 1,232          | 561            | 1,499          | 1,000          | 0.10              | -33.29             |
| Bulgaria                               | 32,798         | 34,796         | 43,846         | 47,533         | 58,821         | 5.95              | 23.75              |
| Czech Republic                         | 4,844          | 4,675          | 5,081          | 5,014          | 4,853          | 0.49              | -3.21              |
| Estonia                                | 693            | 845            | 686            | 1,086          | 938            | 0.09              | -13.63             |
| Hungary                                | 4,743          | 5,721          | 5,469          | 7,662          | 9,246          | 0.94              | 20.67              |
| Latvia                                 | 1,174          | 1,446          | 1,416          | 1,958          | 1,259          | 0.13              | -35.70             |
| Lithuania                              | 1,676          | 1,152          | 1,948          | 2,343          | 992            | 0.10              | -57.66             |
| Poland                                 | 15,132         | 26,913         | 34,045         | 32,976         | 27,845         | 2.82              | -15.56             |
| Romania                                | 9,841          | 14,952         | 19,177         | 15,638         | 16,275         | 1.65              | 4.07               |
| Russian Federation                     | 10,807         | 12,459         | 10,704         | 11,282         | 10,297         | 1.04              | -8.73              |
| Slovakia                               | 2,642          | 5,837          | 3,927          | 2,729          | 5,643          | 0.57              | 106.78             |
| Ukraine                                | 4,513          | 5,298          | 4,154          | 5,624          | 7,271          | 0.74              | 29.29              |
| <b>NORTHERN EUROPE</b>                 | <b>36,418</b>  | <b>34,078</b>  | <b>41,402</b>  | <b>50,793</b>  | <b>56,282</b>  | <b>5.69</b>       | <b>10.81</b>       |
| Denmark                                | 3,072          | 4,048          | 6,809          | 8,676          | 8,895          | 0.90              | 2.52               |
| Finland                                | 7,765          | 2,042          | 2,929          | 3,670          | 3,606          | 0.36              | -1.74              |
| Iceland                                | 215            | 181            | 221            | 333            | 710            | 0.07              | 113.21             |
| Ireland                                | 1,765          | 1,545          | 2,289          | 2,349          | 2,617          | 0.26              | 11.41              |
| Norway                                 | 3,687          | 3,406          | 3,689          | 5,218          | 6,548          | 0.66              | 25.49              |
| Sweden                                 | 5,766          | 7,100          | 10,480         | 12,444         | 14,376         | 1.45              | 15.53              |
| United Kingdom                         | 14,148         | 15,756         | 14,985         | 18,103         | 19,530         | 1.98              | 7.88               |
| <b>SOUTHERN EUROPE</b>                 | <b>255,928</b> | <b>271,255</b> | <b>278,749</b> | <b>286,151</b> | <b>304,966</b> | <b>30.85</b>      | <b>6.58</b>        |
| Albania                                | 18,039         | 23,225         | 25,040         | 25,221         | 28,632         | 2.90              | 13.52              |
| Bosnia and Herzegovina                 | 10,284         | 9,204          | 11,181         | 10,357         | 13,721         | 1.39              | 32.48              |
| Croatia                                | 25,976         | 24,320         | 29,964         | 29,256         | 25,607         | 2.59              | -12.47             |
| Greece                                 | 70,442         | 78,468         | 71,107         | 61,659         | 65,389         | 6.61              | 6.05               |
| Italy                                  | 15,578         | 14,705         | 19,784         | 25,564         | 22,181         | 2.24              | -13.23             |
| Malta                                  | 1,027          | 198            | 806            | 420            | 277            | 0.03              | -34.05             |

## THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                    | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Montenegro                         | 6,274          | 6,886          | 8,154          | 8,166          | 10,206         | 1.03              | 24.98              |
| Portugal                           | 1,621          | 1,932          | 1,804          | 1,991          | 2,004          | 0.20              | 0.65               |
| Serbia                             | 60,469         | 63,522         | 64,667         | 74,876         | 85,432         | 8.64              | 14.10              |
| Slovenia                           | 27,292         | 25,888         | 24,499         | 21,327         | 19,352         | 1.96              | -9.26              |
| Spain                              | 4,315          | 3,448          | 4,159          | 6,056          | 6,361          | 0.64              | 5.04               |
| Other countries of Southern Europe | 14,611         | 19,459         | 17,584         | 21,258         | 25,804         | 2.61              | 21.38              |
| <b>WESTERN EUROPE</b>              | <b>204,922</b> | <b>199,104</b> | <b>199,479</b> | <b>254,773</b> | <b>215,876</b> | <b>21.83</b>      | <b>-15.27</b>      |
| Austria                            | 10,430         | 12,823         | 11,246         | 13,125         | 16,482         | 1.67              | 25.58              |
| Belgium                            | 13,131         | 18,313         | 15,300         | 17,483         | 19,413         | 1.96              | 11.04              |
| France                             | 9,595          | 9,462          | 10,789         | 16,192         | 11,302         | 1.14              | -30.20             |
| Germany                            | 23,621         | 27,539         | 29,306         | 33,677         | 34,014         | 3.44              | 1.00               |
| Luxembourg                         | 145            | 494            | 329            | 428            | 703            | 0.07              | 64.25              |
| Netherlands                        | 142,707        | 124,965        | 124,924        | 164,817        | 125,375        | 12.68             | -23.93             |
| Switzerland                        | 5,293          | 5,508          | 7,585          | 9,051          | 8,587          | 0.87              | -5.13              |
| <b>EAST MEDITERRANEAN EUROPE</b>   | <b>85,788</b>  | <b>110,613</b> | <b>103,779</b> | <b>144,423</b> | <b>179,559</b> | <b>18.16</b>      | <b>24.33</b>       |
| Cyprus                             | 1,138          | 1,312          | 1,071          | 1,333          | 955            | 0.10              | -28.36             |
| Israel                             | 6,749          | 7,639          | 8,766          | 11,090         | 28,428         | 2.88              | 156.34             |
| Turkey                             | 77,901         | 101,662        | 93,942         | 132,000        | 150,176        | 15.19             | 13.77              |
| <b>OTHER EUROPE</b>                | <b>5,499</b>   | <b>7,697</b>   | <b>5,647</b>   | <b>5,481</b>   | <b>5,703</b>   | <b>0.58</b>       | <b>4.05</b>        |
| Other countries of Europe          | 5,499          | 7,697          | 5,647          | 5,481          | 5,703          | 0.58              | 4.05               |

## THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012           | 2013           | 2014           | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>811,746</b> | <b>881,375</b> | <b>922,513</b> | <b>1,036,383</b> | <b>1,054,017</b> | <b>100.00</b>     | <b>1.70</b>        |
| <b>AFRICA</b>                          | <b>906</b>     | <b>1,494</b>   | <b>2,154</b>   | <b>2,765</b>     | <b>1,485</b>     | <b>0.14</b>       | <b>-46.29</b>      |
| <b>SOUTHERN AFRICA</b>                 | <b>165</b>     | <b>225</b>     | <b>477</b>     | <b>364</b>       | <b>229</b>       | <b>0.02</b>       | <b>-37.09</b>      |
| South Africa                           | 165            | 225            | 477            | 364              | 229              | 0.02              | -37.09             |
| <b>OTHER AFRICA</b>                    | <b>741</b>     | <b>1,269</b>   | <b>1,677</b>   | <b>2,401</b>     | <b>1,256</b>     | <b>0.12</b>       | <b>-47.69</b>      |
| Other countries of Africa              | 741            | 1,269          | 1,677          | 2,401            | 1,256            | 0.12              | -47.69             |
| <b>AMERICAS</b>                        | <b>24,290</b>  | <b>28,466</b>  | <b>29,625</b>  | <b>33,343</b>    | <b>37,728</b>    | <b>3.58</b>       | <b>13.15</b>       |
| <b>NORTH AMERICA</b>                   | <b>22,308</b>  | <b>26,158</b>  | <b>26,167</b>  | <b>29,070</b>    | <b>34,456</b>    | <b>3.27</b>       | <b>18.53</b>       |
| Canada                                 | 2,968          | 3,061          | 3,651          | 4,959            | 4,384            | 0.42              | -11.60             |
| United States of America               | 18,700         | 21,742         | 21,566         | 23,046           | 29,096           | 2.76              | 26.25              |
| Other countries of North America       | 640            | 1,355          | 950            | 1,065            | 976              | 0.09              | -8.36              |
| <b>SOUTH AMERICA</b>                   | <b>741</b>     | <b>1,047</b>   | <b>1,463</b>   | <b>956</b>       | <b>1,103</b>     | <b>0.10</b>       | <b>15.38</b>       |
| Brazil                                 | 741            | 1,047          | 1,463          | 956              | 1,103            | 0.10              | 15.38              |
| <b>OTHER AMERICAS</b>                  | <b>1,241</b>   | <b>1,261</b>   | <b>1,995</b>   | <b>3,317</b>     | <b>2,169</b>     | <b>0.21</b>       | <b>-34.61</b>      |
| Other countries of the Americas        | 1,241          | 1,261          | 1,995          | 3,317            | 2,169            | 0.21              | -34.61             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>28,187</b>  | <b>32,793</b>  | <b>41,149</b>  | <b>49,116</b>    | <b>45,727</b>    | <b>4.34</b>       | <b>-6.90</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>9,500</b>   | <b>10,922</b>  | <b>15,158</b>  | <b>18,905</b>    | <b>17,187</b>    | <b>1.63</b>       | <b>-9.09</b>       |
| China                                  | 4,478          | 5,745          | 6,919          | 10,656           | 9,814            | 0.93              | -7.90              |
| Japan                                  | 3,634          | 3,301          | 4,376          | 4,016            | 4,132            | 0.39              | 2.89               |
| Korea, Republic of                     | 1,388          | 1,876          | 3,863          | 4,233            | 3,241            | 0.31              | -23.43             |
| <b>AUSTRALASIA</b>                     | <b>12,885</b>  | <b>14,731</b>  | <b>14,649</b>  | <b>16,342</b>    | <b>14,030</b>    | <b>1.33</b>       | <b>-14.15</b>      |
| Australia                              | 12,434         | 13,666         | 13,956         | 15,650           | 13,506           | 1.28              | -13.70             |
| New Zealand                            | 451            | 1,065          | 693            | 692              | 524              | 0.05              | -24.28             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>5,802</b>   | <b>7,140</b>   | <b>11,342</b>  | <b>13,869</b>    | <b>14,510</b>    | <b>1.38</b>       | <b>4.62</b>        |
| Other countries of Asia                | 4,788          | 6,762          | 10,819         | 13,362           | 12,735           | 1.21              | -4.69              |
| Other countries of Oceania             | 1,014          | 378            | 523            | 507              | 1,775            | 0.17              | 250.10             |
| <b>EUROPE</b>                          | <b>758,363</b> | <b>818,622</b> | <b>849,585</b> | <b>951,159</b>   | <b>969,077</b>   | <b>91.94</b>      | <b>1.88</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>106,248</b> | <b>132,877</b> | <b>151,247</b> | <b>150,575</b>   | <b>154,704</b>   | <b>14.68</b>      | <b>2.74</b>        |
| Belarus                                | 1,185          | 1,274          | 655            | 1,535            | 1,042            | 0.10              | -32.12             |
| Bulgaria                               | 38,551         | 40,473         | 48,862         | 52,748           | 63,275           | 6.00              | 19.96              |
| Czech Republic                         | 6,421          | 6,171          | 7,491          | 6,627            | 5,890            | 0.56              | -11.12             |
| Estonia                                | 859            | 893            | 963            | 1,273            | 941              | 0.09              | -26.08             |
| Hungary                                | 5,837          | 6,846          | 7,038          | 8,961            | 9,553            | 0.91              | 6.61               |
| Latvia                                 | 1,328          | 1,774          | 1,568          | 1,997            | 1,298            | 0.12              | -35.00             |
| Lithuania                              | 2,526          | 1,796          | 2,408          | 2,504            | 1,250            | 0.12              | -50.08             |
| Poland                                 | 18,119         | 29,990         | 38,094         | 36,126           | 29,593           | 2.81              | -18.08             |
| Romania                                | 11,490         | 16,488         | 20,688         | 17,113           | 17,128           | 1.63              | 0.09               |
| Russian Federation                     | 11,987         | 14,221         | 13,451         | 12,496           | 11,147           | 1.06              | -10.80             |
| Slovakia                               | 2,995          | 6,612          | 4,754          | 3,160            | 5,886            | 0.56              | 86.27              |
| Ukraine                                | 4,950          | 6,339          | 5,275          | 6,035            | 7,701            | 0.73              | 27.61              |
| <b>NORTHERN EUROPE</b>                 | <b>39,141</b>  | <b>36,934</b>  | <b>44,994</b>  | <b>54,108</b>    | <b>59,012</b>    | <b>5.60</b>       | <b>9.06</b>        |
| Denmark                                | 3,254          | 4,143          | 7,320          | 9,112            | 9,504            | 0.90              | 4.30               |
| Finland                                | 8,099          | 2,298          | 3,465          | 4,216            | 3,911            | 0.37              | -7.23              |
| Iceland                                | 220            | 252            | 400            | 516              | 712              | 0.07              | 37.98              |
| Ireland                                | 1,861          | 1,623          | 2,324          | 2,457            | 2,727            | 0.26              | 10.99              |
| Norway                                 | 3,935          | 3,647          | 4,132          | 5,577            | 6,716            | 0.64              | 20.42              |
| Sweden                                 | 6,314          | 8,080          | 11,433         | 13,134           | 14,986           | 1.42              | 14.10              |
| United Kingdom                         | 15,458         | 16,891         | 15,920         | 19,096           | 20,456           | 1.94              | 7.12               |
| <b>SOUTHERN EUROPE</b>                 | <b>303,394</b> | <b>318,413</b> | <b>328,357</b> | <b>326,336</b>   | <b>343,607</b>   | <b>32.60</b>      | <b>5.29</b>        |
| Albania                                | 34,707         | 40,671         | 42,067         | 39,086           | 44,217           | 4.20              | 13.13              |
| Bosnia and Herzegovina                 | 11,625         | 10,276         | 12,187         | 11,056           | 14,042           | 1.33              | 27.01              |
| Croatia                                | 28,574         | 26,169         | 31,796         | 30,770           | 26,758           | 2.54              | -13.04             |
| Greece                                 | 73,018         | 80,650         | 74,371         | 64,176           | 66,654           | 6.32              | 3.86               |
| Italy                                  | 17,295         | 16,131         | 21,499         | 26,730           | 23,554           | 2.23              | -11.88             |
| Malta                                  | 1,045          | 198            | 852            | 573              | 298              | 0.03              | -47.99             |

## THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|                                    | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Montenegro                         | 6,943          | 7,728          | 9,686          | 8,863          | 10,485         | 0.99              | 18.30              |
| Portugal                           | 1,960          | 2,080          | 2,127          | 2,106          | 2,093          | 0.20              | -0.62              |
| Serbia                             | 71,153         | 74,076         | 76,630         | 85,042         | 93,782         | 8.90              | 10.28              |
| Slovenia                           | 29,595         | 28,261         | 27,245         | 22,873         | 20,640         | 1.96              | -9.76              |
| Spain                              | 4,752          | 4,060          | 4,541          | 6,371          | 6,705          | 0.64              | 5.24               |
| Other countries of Southern Europe | 22,727         | 28,113         | 25,356         | 28,690         | 34,379         | 3.26              | 19.83              |
| <b>WESTERN EUROPE</b>              | <b>214,599</b> | <b>208,022</b> | <b>211,331</b> | <b>266,569</b> | <b>223,534</b> | <b>21.21</b>      | <b>-16.14</b>      |
| Austria                            | 11,976         | 14,248         | 12,506         | 14,004         | 17,029         | 1.62              | 21.60              |
| Belgium                            | 13,907         | 19,747         | 16,812         | 18,224         | 20,146         | 1.91              | 10.55              |
| France                             | 10,627         | 9,993          | 11,721         | 17,284         | 12,759         | 1.21              | -26.18             |
| Germany                            | 26,120         | 30,335         | 33,047         | 37,270         | 35,979         | 3.41              | -3.46              |
| Luxembourg                         | 149            | 500            | 367            | 431            | 750            | 0.07              | 74.01              |
| Netherlands                        | 145,280        | 126,972        | 128,121        | 169,413        | 127,535        | 12.10             | -24.72             |
| Switzerland                        | 6,540          | 6,227          | 8,757          | 9,943          | 9,336          | 0.89              | -6.10              |
| <b>EAST MEDITERRANEAN EUROPE</b>   | <b>89,065</b>  | <b>114,286</b> | <b>107,254</b> | <b>148,030</b> | <b>182,375</b> | <b>17.30</b>      | <b>23.20</b>       |
| Cyprus                             | 1,167          | 1,313          | 1,156          | 1,484          | 963            | 0.09              | -35.11             |
| Israel                             | 6,907          | 8,047          | 9,001          | 11,291         | 28,664         | 2.72              | 153.87             |
| Turkey                             | 80,991         | 104,926        | 97,097         | 135,255        | 152,748        | 14.49             | 12.93              |
| <b>OTHER EUROPE</b>                | <b>5,916</b>   | <b>8,090</b>   | <b>6,402</b>   | <b>5,541</b>   | <b>5,845</b>   | <b>0.55</b>       | <b>5.49</b>        |
| Other countries of Europe          | 5,916          | 8,090          | 6,402          | 5,541          | 5,845          | 0.55              | 5.49               |

## TIMOR-LESTE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012              | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                     | (*) <b>57,517</b> | <b>77,868</b> | <b>59,811</b> | <b>61,590</b> | <b>65,642</b> | <b>100.00</b>     | <b>6.58</b>        |
| <b>AMERICAS</b>                  | <b>3,933</b>      | <b>2,837</b>  | <b>2,308</b>  | <b>2,502</b>  | <b>2,801</b>  | <b>4.27</b>       | <b>11.95</b>       |
| <b>NORTH AMERICA</b>             | <b>2,211</b>      | <b>2,130</b>  | <b>1,666</b>  | <b>1,891</b>  | <b>2,205</b>  | <b>3.36</b>       | <b>16.60</b>       |
| United States of America         | 2,211             | 2,130         | 1,666         | 1,891         | 2,205         | 3.36              | 16.60              |
| <b>SOUTH AMERICA</b>             | <b>1,722</b>      | <b>707</b>    | <b>642</b>    | <b>611</b>    | <b>596</b>    | <b>0.91</b>       | <b>-2.45</b>       |
| Brazil                           | 1,722             | 707           | 642           | 611           | 596           | 0.91              | -2.45              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>41,606</b>     | <b>43,702</b> | <b>41,974</b> | <b>42,045</b> | <b>45,051</b> | <b>68.63</b>      | <b>7.15</b>        |
| <b>NORTH-EAST ASIA</b>           | <b>6,183</b>      | <b>5,784</b>  | <b>5,175</b>  | <b>6,924</b>  | <b>8,810</b>  | <b>13.42</b>      | <b>27.24</b>       |
| China                            | 4,972             | 4,346         | 3,717         | 5,585         | 7,437         | 11.33             | 33.16              |
| Japan                            | 1,211             | 1,438         | 1,458         | 1,339         | 1,373         | 2.09              | 2.54               |
| <b>SOUTH-EAST ASIA</b>           | <b>22,470</b>     | <b>24,364</b> | <b>22,474</b> | <b>22,738</b> | <b>23,944</b> | <b>36.48</b>      | <b>5.30</b>        |
| Indonesia                        | 15,303            | 17,520        | 15,180        | 15,240        | 17,834        | 27.17             | 17.02              |
| Malaysia                         | 1,944             | 1,455         | 1,665         | 1,818         | 1,738         | 2.65              | -4.40              |
| Philippines                      | 3,842             | 3,936         | 4,157         | 4,332         | 3,024         | 4.61              | -30.19             |
| Singapore                        | 1,381             | 1,453         | 1,472         | 1,348         | 1,348         | 2.05              |                    |
| <b>AUSTRALASIA</b>               | <b>12,953</b>     | <b>13,554</b> | <b>14,325</b> | <b>12,383</b> | <b>12,297</b> | <b>18.73</b>      | <b>-0.69</b>       |
| Australia                        | 12,138            | 12,817        | 13,429        | 11,692        | 11,564        | 17.62             | -1.09              |
| New Zealand                      | 815               | 737           | 896           | 691           | 733           | 1.12              | 6.08               |
| <b>EUROPE</b>                    | <b>7,045</b>      | <b>6,383</b>  | <b>6,733</b>  | <b>6,368</b>  | <b>7,351</b>  | <b>11.20</b>      | <b>15.44</b>       |
| <b>NORTHERN EUROPE</b>           | <b>915</b>        | <b>489</b>    | <b>548</b>    | <b>86</b>     | <b>64</b>     | <b>0.10</b>       | <b>-25.58</b>      |
| United Kingdom                   | 915               | 489           | 548           | 86            | 64            | 0.10              | -25.58             |
| <b>SOUTHERN EUROPE</b>           | <b>6,130</b>      | <b>5,894</b>  | <b>6,185</b>  | <b>6,282</b>  | <b>7,287</b>  | <b>11.10</b>      | <b>16.00</b>       |
| Portugal                         | 6,130             | 5,894         | 6,185         | 6,282         | 7,287         | 11.10             | 16.00              |
| <b>SOUTH ASIA</b>                | <b>1,175</b>      | <b>828</b>    | <b>969</b>    | <b>918</b>    | <b>904</b>    | <b>1.38</b>       | <b>-1.53</b>       |
| India                            | 862               | 738           | 799           | 821           | 804           | 1.22              | -2.07              |
| Pakistan                         | 313               | 90            | 170           | 97            | 100           | 0.15              | 3.09               |
| <b>NOT SPECIFIED</b>             | <b>3,758</b>      | <b>24,118</b> | <b>7,827</b>  | <b>9,757</b>  | <b>9,535</b>  | <b>14.53</b>      | <b>-2.28</b>       |
| Other countries of the World     | 3,758             | 24,118        | 7,827         | 9,757         | 9,535         | 14.53             | -2.28              |

## TOGO

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012        | 2013    | 2014    | 2015    | 2016    | Market share 2016 | % Change 2016-2015 |
|--|-------------|---------|---------|---------|---------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) 234,762 | 326,826 | 282,441 | 273,230 | 338,130 | 100.00            | 23.75              |
| <b>AFRICA</b>                          | 127,254     | 149,499 | 155,835 | 140,221 | 162,313 | 48.00             | 15.76              |
| <b>SOUTHERN AFRICA</b>                 |             |         |         |         | 4,313   | 1.28              |                    |
| South Africa                           |             |         |         |         | 4,313   | 1.28              |                    |
| <b>WEST AFRICA</b>                     | 51,350      | 61,587  | 63,568  | 61,631  | 82,570  | 24.42             | 33.97              |
| Benin                                  | 14,627      | 17,729  | 19,212  | 17,859  | 19,733  | 5.84              | 10.49              |
| Burkina Faso                           | 13,818      | 16,628  | 17,316  | 17,729  | 13,402  | 3.96              | -24.41             |
| Cabo Verde                             |             |         |         |         | 176     | 0.05              |                    |
| Côte d'Ivoire                          | 7,219       | 9,751   | 10,456  | 12,783  | 16,691  | 4.94              | 30.57              |
| Gambia                                 |             |         |         |         | 207     | 0.06              |                    |
| Ghana                                  | 6,521       | 6,847   | 7,698   | 5,961   | 7,369   | 2.18              | 23.62              |
| Guinea                                 |             |         |         |         | 589     | 0.17              |                    |
| Guinea-Bissau                          |             |         |         |         | 1,265   | 0.37              |                    |
| Liberia                                |             |         |         |         | 234     | 0.07              |                    |
| Mali                                   |             |         |         |         | 4,097   | 1.21              |                    |
| Niger                                  |             |         |         |         | 4,196   | 1.24              |                    |
| Nigeria                                | 9,165       | 10,632  | 8,886   | 7,299   | 8,191   | 2.42              | 12.22              |
| Senegal                                |             |         |         |         | 5,980   | 1.77              |                    |
| Sierra Leone                           |             |         |         |         | 440     | 0.13              |                    |
| <b>OTHER AFRICA</b>                    | 75,904      | 87,912  | 92,267  | 78,590  | 75,430  | 22.31             | -4.02              |
| Other countries of Africa              | 75,904      | 87,912  | 92,267  | 78,590  | 75,430  | 22.31             | -4.02              |
| <b>AMERICAS</b>                        | 7,679       | 8,305   | 7,520   | 5,558   | 29,871  | 8.83              | 437.44             |
| <b>NORTH AMERICA</b>                   | 7,265       | 7,674   | 6,737   | 5,009   | 12,800  | 3.79              | 155.54             |
| Canada                                 | 1,028       | 1,059   | 905     | 747     | 1,950   | 0.58              | 161.04             |
| Mexico                                 |             |         |         |         | 7       | 0.00              |                    |
| United States of America               | 6,237       | 6,615   | 5,832   | 4,262   | 10,843  | 3.21              | 154.41             |
| <b>SOUTH AMERICA</b>                   |             |         |         |         | 264     | 0.08              |                    |
| Argentina                              |             |         |         |         | 11      | 0.00              |                    |
| Brazil                                 |             |         |         |         | 243     | 0.07              |                    |
| Colombia                               |             |         |         |         | 10      | 0.00              |                    |
| <b>OTHER AMERICAS</b>                  | 414         | 631     | 783     | 549     | 16,807  | 4.97              | 2,961.38           |
| Other countries of the Americas        | 414         | 631     | 783     | 549     | 16,807  | 4.97              | 2,961.38           |
| <b>EAST ASIA AND THE PACIFIC</b>       | 10,942      | 11,341  | 11,910  | 12,816  | 17,020  | 5.03              | 32.80              |
| <b>NORTH-EAST ASIA</b>                 | 1,298       | 686     | 744     | 580     | 4,200   | 1.24              | 624.14             |
| China                                  |             |         |         |         | 2,537   | 0.75              |                    |
| Japan                                  | 1,298       | 686     | 744     | 580     | 1,174   | 0.35              | 102.41             |
| Korea, Democratic People's Republic of |             |         |         |         | 416     | 0.12              |                    |
| Korea, Republic of                     |             |         |         |         | 73      | 0.02              |                    |
| <b>SOUTH-EAST ASIA</b>                 |             |         |         |         | 5       | 0.00              |                    |
| Indonesia                              |             |         |         |         | 5       | 0.00              |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | 9,644       | 10,655  | 11,166  | 12,236  | 12,815  | 3.79              | 4.73               |
| Other countries of Asia                | 9,644       | 10,655  | 11,166  | 12,236  | 12,815  | 3.79              | 4.73               |
| <b>EUROPE</b>                          | 87,536      | 98,462  | 85,801  | 89,573  | 123,739 | 36.60             | 38.14              |
| <b>CENTRAL/EASTERN EUROPE</b>          | 245         | 239     | 634     | 401     | 393     | 0.12              | -2.00              |
| Russian Federation                     | 245         | 239     | 634     | 401     | 393     | 0.12              | -2.00              |
| <b>NORTHERN EUROPE</b>                 | 1,566       | 2,203   | 3,057   | 2,942   | 8,096   | 2.39              | 175.19             |
| Denmark                                |             |         |         |         | 661     | 0.20              |                    |
| Finland                                |             |         |         |         | 89      | 0.03              |                    |
| Iceland                                |             |         |         |         | 5       | 0.00              |                    |
| Norway                                 |             |         |         |         | 93      | 0.03              |                    |
| Sweden                                 |             |         |         |         | 276     | 0.08              |                    |
| United Kingdom                         | 1,073       | 2,060   | 2,753   | 2,221   | 6,972   | 2.06              | 213.91             |
| Scandinavia                            | 493         | 143     | 304     | 721     |         |                   |                    |
| <b>SOUTHERN EUROPE</b>                 | 3,705       | 3,717   | 2,466   | 1,756   | 2,121   | 0.63              | 20.79              |
| Italy                                  | 3,705       | 3,717   | 2,466   | 1,756   | 2,121   | 0.63              | 20.79              |

## TOGO

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence

|                                | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>          | <b>49,762</b> | <b>60,297</b> | <b>52,537</b> | <b>47,465</b> | <b>67,786</b> | <b>20.05</b>      | <b>42.81</b>       |
| Belgium                        |               |               |               |               | 2,454         | 0.73              |                    |
| France                         | 42,502        | 52,280        | 43,338        | 41,969        | 60,020        | 17.75             | 43.01              |
| Germany                        | 4,076         | 4,513         | 3,476         | 2,717         | 4,077         | 1.21              | 50.06              |
| Luxembourg                     |               |               |               |               | 57            | 0.02              |                    |
| Netherlands                    |               |               |               |               | 505           | 0.15              |                    |
| Switzerland                    | 1,078         | 1,009         | 1,009         | 816           | 673           | 0.20              | -17.52             |
| Benelux                        | 2,106         | 2,495         | 4,714         | 1,963         |               |                   |                    |
| <b>OTHER EUROPE</b>            | <b>32,258</b> | <b>32,006</b> | <b>27,107</b> | <b>37,009</b> | <b>45,343</b> | <b>13.41</b>      | <b>22.52</b>       |
| Other countries of Europe      | 32,258        | 32,006        | 27,107        | 37,009        | 45,343        | 13.41             | 22.52              |
| <b>MIDDLE EAST</b>             | <b>1,084</b>  | <b>1,285</b>  | <b>1,237</b>  | <b>829</b>    | <b>1,244</b>  | <b>0.37</b>       | <b>50.06</b>       |
| Egypt                          |               |               |               |               | 610           | 0.18              |                    |
| Iraq                           |               |               |               |               | 5             | 0.00              |                    |
| Libya                          |               |               |               |               | 156           | 0.05              |                    |
| Saudi Arabia                   |               |               |               |               | 126           | 0.04              |                    |
| United Arab Emirates           |               |               |               |               | 60            | 0.02              |                    |
| Other countries of Middle East |               |               |               |               | 287           | 0.08              |                    |
| All countries of Middle East   | 1,084         | 1,285         | 1,237         | 829           |               |                   |                    |
| <b>SOUTH ASIA</b>              |               |               |               |               | <b>2,910</b>  | <b>0.86</b>       |                    |
| Afghanistan                    |               |               |               |               | 20            | 0.01              |                    |
| India                          |               |               |               |               | 2,791         | 0.83              |                    |
| Pakistan                       |               |               |               |               | 99            | 0.03              |                    |
| <b>NOT SPECIFIED</b>           | <b>267</b>    | <b>57,934</b> | <b>20,138</b> | <b>24,233</b> | <b>1,033</b>  | <b>0.31</b>       | <b>-95.74</b>      |
| Other countries of the World   | 267           | 312           | 104           | 120           | 1,026         | 0.30              | 755.00             |
| Nationals Residing Abroad      |               | 57,622        | 20,034        | 24,113        | 7             | 0.00              | -99.97             |



## TOGO

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|  | 2012        | 2013    | 2014    | 2015    | 2016    | Market share 2016 | % Change 2016-2015 |
|--|-------------|---------|---------|---------|---------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) 515,248 | 794,615 | 659,564 | 644,373 | 624,450 | 100.00            | -3.09              |
| <b>AFRICA</b>                          | 243,559     | 319,916 | 345,456 | 321,531 | 305,508 | 48.92             | -4.98              |
| <b>SOUTHERN AFRICA</b>                 |             |         |         |         | 6,431   | 1.03              |                    |
| South Africa                           |             |         |         |         | 6,431   | 1.03              |                    |
| <b>WEST AFRICA</b>                     | 101,551     | 149,144 | 145,998 | 140,962 | 179,263 | 28.71             | 27.17              |
| Benin                                  | 20,171      | 34,499  | 36,962  | 34,424  | 35,732  | 5.72              | 3.80               |
| Burkina Faso                           | 34,506      | 43,513  | 44,476  | 41,832  | 32,748  | 5.24              | -21.72             |
| Cabo Verde                             |             |         |         |         | 363     | 0.06              |                    |
| Côte d'Ivoire                          | 17,974      | 29,071  | 28,224  | 29,511  | 37,005  | 5.93              | 25.39              |
| Gambia                                 |             |         |         |         | 552     | 0.09              |                    |
| Ghana                                  | 9,423       | 12,350  | 16,512  | 17,235  | 13,383  | 2.14              | -22.35             |
| Guinea                                 |             |         |         |         | 1,879   | 0.30              |                    |
| Guinea-Bissau                          |             |         |         |         | 4,001   | 0.64              |                    |
| Liberia                                |             |         |         |         | 755     | 0.12              |                    |
| Mali                                   |             |         |         |         | 10,391  | 1.66              |                    |
| Niger                                  |             |         |         |         | 9,291   | 1.49              |                    |
| Nigeria                                | 19,477      | 29,711  | 19,824  | 17,960  | 16,209  | 2.60              | -9.75              |
| Senegal                                |             |         |         |         | 16,172  | 2.59              |                    |
| Sierra Leone                           |             |         |         |         | 782     | 0.13              |                    |
| <b>OTHER AFRICA</b>                    | 142,008     | 170,772 | 199,458 | 180,569 | 119,814 | 19.19             | -33.65             |
| Other countries of Africa              | 142,008     | 170,772 | 199,458 | 180,569 | 119,814 | 19.19             | -33.65             |
| <b>AMERICAS</b>                        | 28,498      | 23,205  | 17,618  | 16,572  | 57,546  | 9.22              | 247.25             |
| <b>NORTH AMERICA</b>                   | 27,062      | 21,401  | 16,038  | 15,160  | 30,324  | 4.86              | 100.03             |
| Canada                                 | 3,432       | 4,861   | 2,462   | 1,487   | 4,220   | 0.68              | 183.79             |
| Mexico                                 |             |         |         |         | 7       | 0.00              |                    |
| United States of America               | 23,630      | 16,540  | 13,576  | 13,673  | 26,097  | 4.18              | 90.87              |
| <b>SOUTH AMERICA</b>                   |             |         |         |         | 1,661   | 0.27              |                    |
| Brazil                                 |             |         |         |         | 1,620   | 0.26              |                    |
| Colombia                               |             |         |         |         | 41      | 0.01              |                    |
| <b>OTHER AMERICAS</b>                  | 1,436       | 1,804   | 1,580   | 1,412   | 25,561  | 4.09              | 1,710.27           |
| Other countries of the Americas        | 1,436       | 1,804   | 1,580   | 1,412   | 25,561  | 4.09              | 1,710.27           |
| <b>EAST ASIA AND THE PACIFIC</b>       | 21,998      | 4,396   | 25,071  | 29,560  | 52,177  | 8.36              | 76.51              |
| <b>NORTH-EAST ASIA</b>                 | 4,615       | 2,592   | 1,939   | 1,509   | 7,812   | 1.25              | 417.69             |
| China                                  |             |         |         |         | 4,654   | 0.75              |                    |
| Japan                                  | 4,615       | 2,592   | 1,939   | 1,509   | 2,304   | 0.37              | 52.68              |
| Korea, Democratic People's Republic of |             |         |         |         | 692     | 0.11              |                    |
| Korea, Republic of                     |             |         |         |         | 162     | 0.03              |                    |
| <b>SOUTH-EAST ASIA</b>                 |             |         |         |         | 57      | 0.01              |                    |
| Indonesia                              |             |         |         |         | 57      | 0.01              |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | 17,383      | 1,804   | 23,132  | 28,051  | 44,308  | 7.10              | 57.96              |
| Other countries of Asia                | 17,383      | 1,804   | 23,132  | 28,051  | 44,308  | 7.10              | 57.96              |
| <b>EUROPE</b>                          | 219,202     | 231,789 | 213,659 | 211,522 | 200,712 | 32.14             | -5.11              |
| <b>CENTRAL/EASTERN EUROPE</b>          | 255         | 507     | 1,868   | 538     | 836     | 0.13              | 55.39              |
| Russian Federation                     | 255         | 507     | 1,868   | 538     | 836     | 0.13              | 55.39              |
| <b>NORTHERN EUROPE</b>                 | 4,800       | 5,943   | 7,358   | 7,125   | 12,763  | 2.04              | 79.13              |
| Denmark                                |             |         |         |         | 1,670   | 0.27              |                    |
| Finland                                |             |         |         |         | 657     | 0.11              |                    |
| Iceland                                |             |         |         |         | 7       | 0.00              |                    |
| Norway                                 |             |         |         |         | 123     | 0.02              |                    |
| Sweden                                 |             |         |         |         | 537     | 0.09              |                    |
| United Kingdom                         | 4,237       | 5,597   | 6,560   | 4,866   | 9,769   | 1.56              | 100.76             |
| Scandinavia                            | 563         | 346     | 798     | 2,259   |         |                   |                    |
| <b>SOUTHERN EUROPE</b>                 | 14,989      | 10,970  | 6,290   | 4,694   | 4,061   | 0.65              | -13.49             |
| Italy                                  | 14,989      | 10,970  | 6,290   | 4,694   | 4,061   | 0.65              | -13.49             |
| <b>WESTERN EUROPE</b>                  | 123,318     | 153,097 | 125,501 | 109,912 | 117,366 | 18.80             | 6.78               |

## TOGO

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by country of residence

|                                | 2012          | 2013           | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--------------------------------|---------------|----------------|---------------|---------------|---------------|-------------------|--------------------|
| Belgium                        |               |                |               |               | 6,758         | 1.08              |                    |
| France                         | 102,953       | 133,278        | 101,209       | 95,293        | 92,240        | 14.77             | -3.20              |
| Germany                        | 12,460        | 11,791         | 8,446         | 6,027         | 14,967        | 2.40              | 148.33             |
| Luxembourg                     |               |                |               |               | 93            | 0.01              |                    |
| Netherlands                    |               |                |               |               | 1,455         | 0.23              |                    |
| Switzerland                    | 2,440         | 2,142          | 1,960         | 2,126         | 1,853         | 0.30              | -12.84             |
| Benelux                        | 5,465         | 5,886          | 13,886        | 6,466         |               |                   |                    |
| <b>OTHER EUROPE</b>            | <b>75,840</b> | <b>61,272</b>  | <b>72,642</b> | <b>89,253</b> | <b>65,686</b> | <b>10.52</b>      | <b>-26.40</b>      |
| Other countries of Europe      | 75,840        | 61,272         | 72,642        | 89,253        | 65,686        | 10.52             | -26.40             |
| <b>MIDDLE EAST</b>             | <b>1,647</b>  | <b>2,622</b>   | <b>2,366</b>  | <b>2,547</b>  | <b>2,871</b>  | <b>0.46</b>       | <b>12.72</b>       |
| Egypt                          |               |                |               |               | 1,216         | 0.19              |                    |
| Iraq                           |               |                |               |               | 46            | 0.01              |                    |
| Libya                          |               |                |               |               | 266           | 0.04              |                    |
| Saudi Arabia                   |               |                |               |               | 230           | 0.04              |                    |
| United Arab Emirates           |               |                |               |               | 84            | 0.01              |                    |
| Other countries of Middle East |               |                |               |               | 1,029         | 0.16              |                    |
| All countries of Middle East   | 1,647         | 2,622          | 2,366         | 2,547         |               |                   |                    |
| <b>SOUTH ASIA</b>              |               |                |               |               | <b>4,696</b>  | <b>0.75</b>       |                    |
| Afghanistan                    |               |                |               |               | 14            | 0.00              |                    |
| India                          |               |                |               |               | 4,180         | 0.67              |                    |
| Pakistan                       |               |                |               |               | 502           | 0.08              |                    |
| <b>NOT SPECIFIED</b>           | <b>344</b>    | <b>212,687</b> | <b>55,394</b> | <b>62,641</b> | <b>940</b>    | <b>0.15</b>       | <b>-98.50</b>      |
| Other countries of the World   | 344           | 687            | 183           | 211           | 933           | 0.15              | 342.18             |
| Nationals Residing Abroad      |               | 212,000        | 55,211        | 62,430        | 7             | 0.00              | -99.99             |

## TONGA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012              | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|-------------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>47,433</b> | <b>48,188</b> | <b>50,436</b> | <b>53,751</b> | <b>59,130</b> | <b>100.00</b>     | <b>10.01</b>       |
| <b>AFRICA</b>                          | <b>94</b>         | <b>34</b>     | <b>50</b>     | <b>49</b>     | <b>70</b>     | <b>0.12</b>       | <b>42.86</b>       |
| <b>OTHER AFRICA</b>                    | <b>94</b>         | <b>34</b>     | <b>50</b>     | <b>49</b>     | <b>70</b>     | <b>0.12</b>       | <b>42.86</b>       |
| All countries of Africa                | 94                | 34            | 50            | 49            | 70            | 0.12              | 42.86              |
| <b>AMERICAS</b>                        | <b>6,069</b>      | <b>6,199</b>  | <b>6,474</b>  | <b>7,063</b>  | <b>8,507</b>  | <b>14.39</b>      | <b>20.44</b>       |
| <b>NORTH AMERICA</b>                   | <b>5,938</b>      | <b>6,030</b>  | <b>6,223</b>  | <b>6,946</b>  | <b>8,340</b>  | <b>14.10</b>      | <b>20.07</b>       |
| Canada                                 | 244               | 241           | 281           | 228           | 233           | 0.39              | 2.19               |
| United States of America               | 5,694             | 5,789         | 5,942         | 6,718         | 8,107         | 13.71             | 20.68              |
| <b>OTHER AMERICAS</b>                  | <b>131</b>        | <b>169</b>    | <b>251</b>    | <b>117</b>    | <b>167</b>    | <b>0.28</b>       | <b>42.74</b>       |
| Other countries of the Americas        | 131               | 169           | 251           | 117           | 167           | 0.28              | 42.74              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>38,345</b>     | <b>38,864</b> | <b>40,780</b> | <b>43,133</b> | <b>47,022</b> | <b>79.52</b>      | <b>9.02</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>1,360</b>      | <b>1,345</b>  | <b>1,513</b>  | <b>1,897</b>  | <b>2,282</b>  | <b>3.86</b>       | <b>20.30</b>       |
| China                                  | 550               | 600           | 759           | 939           | 1,318         | 2.23              | 40.36              |
| Japan                                  | 687               | 630           | 644           | 826           | 802           | 1.36              | -2.91              |
| Korea, Republic of                     | 123               | 115           | 110           | 132           | 162           | 0.27              | 22.73              |
| <b>AUSTRALASIA</b>                     | <b>33,901</b>     | <b>34,517</b> | <b>35,947</b> | <b>37,767</b> | <b>40,498</b> | <b>68.49</b>      | <b>7.23</b>        |
| Australia                              | 10,828            | 10,041        | 11,150        | 11,929        | 12,953        | 21.91             | 8.58               |
| New Zealand                            | 23,073            | 24,476        | 24,797        | 25,838        | 27,545        | 46.58             | 6.61               |
| <b>MELANESIA</b>                       | <b>1,559</b>      | <b>1,587</b>  | <b>1,832</b>  | <b>1,784</b>  | <b>2,355</b>  | <b>3.98</b>       | <b>32.01</b>       |
| Fiji                                   | 1,559             | 1,587         | 1,832         | 1,784         | 2,355         | 3.98              | 32.01              |
| <b>POLYNESIA</b>                       | <b>430</b>        | <b>258</b>    | <b>351</b>    | <b>344</b>    | <b>478</b>    | <b>0.81</b>       | <b>38.95</b>       |
| American Samoa                         | 124               | 12            | 82            | 114           | 174           | 0.29              | 52.63              |
| Samoa                                  | 306               | 246           | 269           | 230           | 304           | 0.51              | 32.17              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,095</b>      | <b>1,157</b>  | <b>1,137</b>  | <b>1,341</b>  | <b>1,409</b>  | <b>2.38</b>       | <b>5.07</b>        |
| Other countries of Asia                | 404               | 451           | 590           | 574           | 682           | 1.15              | 18.82              |
| Other countries of Oceania             | 691               | 706           | 547           | 767           | 727           | 1.23              | -5.22              |
| <b>EUROPE</b>                          | <b>2,882</b>      | <b>3,046</b>  | <b>3,088</b>  | <b>3,441</b>  | <b>3,457</b>  | <b>5.85</b>       | <b>0.46</b>        |
| <b>NORTHERN EUROPE</b>                 | <b>634</b>        | <b>703</b>    | <b>715</b>    | <b>786</b>    | <b>843</b>    | <b>1.43</b>       | <b>7.25</b>        |
| United Kingdom                         | 634               | 703           | 715           | 786           | 843           | 1.43              | 7.25               |
| <b>SOUTHERN EUROPE</b>                 | <b>107</b>        | <b>145</b>    | <b>160</b>    | <b>144</b>    | <b>161</b>    | <b>0.27</b>       | <b>11.81</b>       |
| Italy                                  | 107               | 145           | 160           | 144           | 161           | 0.27              | 11.81              |
| <b>WESTERN EUROPE</b>                  | <b>989</b>        | <b>1,109</b>  | <b>1,104</b>  | <b>1,293</b>  | <b>1,100</b>  | <b>1.86</b>       | <b>-14.93</b>      |
| France                                 | 247               | 315           | 301           | 445           | 311           | 0.53              | -30.11             |
| Germany                                | 742               | 794           | 803           | 848           | 789           | 1.33              | -6.96              |
| <b>OTHER EUROPE</b>                    | <b>1,152</b>      | <b>1,089</b>  | <b>1,109</b>  | <b>1,218</b>  | <b>1,353</b>  | <b>2.29</b>       | <b>11.08</b>       |
| Other countries of Europe              | 1,152             | 1,089         | 1,109         | 1,218         | 1,353         | 2.29              | 11.08              |
| <b>SOUTH ASIA</b>                      | <b>43</b>         | <b>45</b>     | <b>44</b>     | <b>65</b>     | <b>74</b>     | <b>0.13</b>       | <b>13.85</b>       |
| India                                  | 43                | 45            | 44            | 65            | 74            | 0.13              | 13.85              |

## TRINIDAD AND TOBAGO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                   | 2012               | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|--------------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>454,683</b> | <b>434,044</b> | <b>412,447</b> | <b>439,767</b> | <b>409,995</b> | <b>100.00</b>     | <b>-6.77</b>       |
| <b>AFRICA</b>                     | <b>2,983</b>       | <b>1,327</b>   | <b>2,324</b>   | <b>2,070</b>   | <b>1,837</b>   | <b>0.45</b>       | <b>-11.26</b>      |
| <b>EAST AFRICA</b>                | <b>545</b>         |                | <b>487</b>     | <b>359</b>     | <b>356</b>     | <b>0.09</b>       | <b>-0.84</b>       |
| British Indian Ocean Territory    | 2                  |                |                | 4              | 13             | 0.00              | 225.00             |
| Burundi                           |                    |                | 8              | 2              | 3              | 0.00              | 50.00              |
| Comoros                           | 2                  |                | 2              | 1              |                |                   |                    |
| Djibouti                          |                    |                |                | 2              | 2              | 0.00              |                    |
| Eritrea                           |                    |                | 1              | 5              | 3              | 0.00              | -40.00             |
| Ethiopia                          | 11                 |                | 20             | 12             | 17             | 0.00              | 41.67              |
| Kenya                             | 112                |                | 100            | 95             | 103            | 0.03              | 8.42               |
| Madagascar                        | 7                  |                | 15             | 5              | 2              | 0.00              | -60.00             |
| Malawi                            | 20                 |                | 11             | 16             | 10             | 0.00              | -37.50             |
| Mauritius                         | 30                 |                | 18             | 33             | 26             | 0.01              | -21.21             |
| Mozambique                        | 5                  |                | 5              | 4              | 2              | 0.00              | -50.00             |
| Rwanda                            | 11                 |                | 16             | 18             | 30             | 0.01              | 66.67              |
| Seychelles                        | 9                  |                | 7              | 3              | 10             | 0.00              | 233.33             |
| Somalia                           | 7                  |                |                |                |                |                   |                    |
| Tanzania, United Republic of      |                    |                | 38             | 23             | 30             | 0.01              | 30.43              |
| Uganda                            | 260                |                | 129            | 36             | 32             | 0.01              | -11.11             |
| Zambia                            | 18                 |                | 73             | 50             | 13             | 0.00              | -74.00             |
| Zimbabwe                          | 51                 |                | 44             | 50             | 60             | 0.01              | 20.00              |
| <b>CENTRAL AFRICA</b>             | <b>118</b>         |                | <b>47</b>      | <b>57</b>      | <b>47</b>      | <b>0.01</b>       | <b>-17.54</b>      |
| Angola                            | 43                 |                | 14             | 12             | 5              | 0.00              | -58.33             |
| Cameroon                          | 58                 |                | 24             | 18             | 18             | 0.00              |                    |
| Central African Republic          |                    |                |                | 1              | 1              | 0.00              |                    |
| Chad                              | 1                  |                | 5              |                |                |                   |                    |
| Congo                             | 4                  |                | 1              | 1              | 2              | 0.00              | 100.00             |
| Congo, Democratic Republic of the |                    |                | 1              | 17             | 17             | 0.00              |                    |
| Equatorial Guinea                 | 4                  |                | 1              | 4              | 2              | 0.00              | -50.00             |
| Gabon                             | 8                  |                | 1              | 4              | 2              | 0.00              | -50.00             |
| <b>NORTH AFRICA</b>               | <b>70</b>          |                | <b>69</b>      | <b>79</b>      | <b>42</b>      | <b>0.01</b>       | <b>-46.84</b>      |
| Algeria                           | 45                 |                | 7              | 16             | 6              | 0.00              | -62.50             |
| Morocco                           | 14                 |                | 26             | 35             | 29             | 0.01              | -17.14             |
| South Sudan                       |                    |                |                | 2              |                |                   |                    |
| Sudan                             | 11                 |                | 21             | 17             | 2              | 0.00              | -88.24             |
| Tunisia                           |                    |                | 15             | 9              | 5              | 0.00              | -44.44             |
| <b>SOUTHERN AFRICA</b>            | <b>665</b>         |                | <b>435</b>     | <b>491</b>     | <b>479</b>     | <b>0.12</b>       | <b>-2.44</b>       |
| Botswana                          | 107                |                | 37             | 33             | 26             | 0.01              | -21.21             |
| Lesotho                           |                    |                | 1              | 3              | 1              | 0.00              | -66.67             |
| Namibia                           | 22                 |                | 11             | 11             | 10             | 0.00              | -9.09              |
| South Africa                      | 531                |                | 382            | 442            | 436            | 0.11              | -1.36              |
| Swaziland                         | 5                  |                | 4              | 2              | 6              | 0.00              | 200.00             |
| <b>WEST AFRICA</b>                | <b>1,585</b>       | <b>1,327</b>   | <b>1,286</b>   | <b>1,084</b>   | <b>913</b>     | <b>0.22</b>       | <b>-15.77</b>      |
| Benin                             | 5                  |                | 3              | 2              |                |                   |                    |
| Burkina Faso                      | 5                  |                | 9              | 3              | 4              | 0.00              | 33.33              |
| Cabo Verde                        | 7                  |                | 3              | 4              | 1              | 0.00              | -75.00             |
| Côte d'Ivoire                     | 56                 |                | 13             | 14             | 6              | 0.00              | -57.14             |
| Gambia                            | 11                 |                | 3              | 13             | 23             | 0.01              | 76.92              |
| Ghana                             | 231                |                | 203            | 229            | 194            | 0.05              | -15.28             |
| Guinea                            | 3                  |                | 4              |                | 2              | 0.00              |                    |
| Guinea-Bissau                     | 2                  |                |                | 3              | 1              | 0.00              | -66.67             |
| Liberia                           | 14                 |                | 22             | 10             | 10             | 0.00              |                    |
| Mali                              |                    |                | 3              | 2              | 1              | 0.00              | -50.00             |
| Mauritania                        |                    |                | 2              | 4              |                |                   |                    |
| Niger                             | 4                  |                |                | 1              |                |                   |                    |

## TRINIDAD AND TOBAGO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                    | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Nigeria                            | 1,188          | 1,327          | 986            | 769            | 638            | 0.16              | -17.04             |
| Saint Helena                       | 1              |                |                | 2              | 1              | 0.00              | -50.00             |
| Senegal                            | 11             |                | 7              | 4              | 7              | 0.00              | 75.00              |
| Sierra Leone                       | 38             |                | 20             | 16             | 22             | 0.01              | 37.50              |
| Togo                               | 9              |                | 8              | 8              | 3              | 0.00              | -62.50             |
| <b>AMERICAS</b>                    | <b>333,167</b> | <b>337,679</b> | <b>328,058</b> | <b>361,283</b> | <b>340,585</b> | <b>83.07</b>      | <b>-5.73</b>       |
| <b>CARIBBEAN</b>                   | <b>65,732</b>  | <b>68,894</b>  | <b>52,135</b>  | <b>57,769</b>  | <b>56,795</b>  | <b>13.85</b>      | <b>-1.69</b>       |
| Anguilla                           |                |                | 53             | 40             | 39             | 0.01              | -2.50              |
| Antigua and Barbuda                | 3,482          |                | 2,035          | 2,040          | 2,117          | 0.52              | 3.77               |
| Aruba                              |                |                | 4              |                | 3              | 0.00              |                    |
| Bahamas                            | 1,034          |                | 1,248          | 1,287          | 1,257          | 0.31              | -2.33              |
| Barbados                           | 14,860         |                | 11,629         | 12,613         | 12,182         | 2.97              | -3.42              |
| Bermuda                            | 307            |                | 314            | 242            | 292            | 0.07              | 20.66              |
| Cayman Islands                     |                |                | 77             | 85             | 83             | 0.02              | -2.35              |
| Cuba                               | 1,192          |                | 1,770          | 2,235          | 3,226          | 0.79              | 44.34              |
| Dominica                           | 1,800          |                | 1,427          | 1,322          | 1,335          | 0.33              | 0.98               |
| Dominican Republic                 | 1,564          | 1,791          | 1,983          | 2,277          | 2,171          | 0.53              | -4.66              |
| Grenada                            | 10,954         |                | 6,922          | 7,537          | 7,279          | 1.78              | -3.42              |
| Guadeloupe                         |                |                | 2              | 7              | 1              | 0.00              | -85.71             |
| Haiti                              | 301            |                | 294            | 331            | 282            | 0.07              | -14.80             |
| Jamaica                            | 13,350         |                | 11,950         | 12,974         | 11,617         | 2.83              | -10.46             |
| Martinique                         |                |                | 4              | 1              |                |                   |                    |
| Montserrat                         | 96             |                | 93             | 81             | 56             | 0.01              | -30.86             |
| Netherlands Antilles               |                |                | 4              | 1,871          | 1,750          | 0.43              | -6.47              |
| Puerto Rico                        |                |                |                | 3              | 1              | 0.00              | -66.67             |
| Saint Kitts and Nevis              | 1,049          |                | 1,045          | 916            | 943            | 0.23              | 2.95               |
| Saint Lucia                        | 5,274          |                | 4,427          | 4,836          | 4,925          | 1.20              | 1.84               |
| Saint Vincent and the Grenadines   | 10,469         |                | 6,650          | 6,886          | 7,051          | 1.72              | 2.40               |
| Turks and Caicos Islands           |                |                | 31             | 41             | 45             | 0.01              | 9.76               |
| United States Virgin Islands       |                |                | 173            | 144            | 140            | 0.03              | -2.78              |
| Other countries of the Caribbean   |                | 67,103         |                |                |                |                   |                    |
| <b>CENTRAL AMERICA</b>             | <b>4,098</b>   | <b>4,347</b>   | <b>3,487</b>   | <b>3,606</b>   | <b>3,696</b>   | <b>0.90</b>       | <b>2.50</b>        |
| Belize                             | 620            | 638            | 675            | 582            | 585            | 0.14              | 0.52               |
| Costa Rica                         | 759            |                | 600            | 719            | 913            | 0.22              | 26.98              |
| El Salvador                        | 350            |                | 354            | 364            | 447            | 0.11              | 22.80              |
| Guatemala                          | 587            |                | 544            | 684            | 558            | 0.14              | -18.42             |
| Honduras                           | 368            |                | 214            | 155            | 186            | 0.05              | 20.00              |
| Nicaragua                          | 135            |                | 105            | 144            | 112            | 0.03              | -22.22             |
| Panama                             | 1,279          |                | 995            | 958            | 895            | 0.22              | -6.58              |
| Other countries of Central America |                | 3,709          |                |                |                |                   |                    |
| <b>NORTH AMERICA</b>               | <b>192,823</b> | <b>204,795</b> | <b>218,447</b> | <b>237,514</b> | <b>226,885</b> | <b>55.34</b>      | <b>-4.48</b>       |
| Canada                             | 42,472         | 61,681         | 54,877         | 53,191         | 50,103         | 12.22             | -5.81              |
| Greenland                          |                |                |                |                | 1              | 0.00              |                    |
| Mexico                             | 2,039          | 2,120          | 2,032          | 2,216          | 2,187          | 0.53              | -1.31              |
| United States of America           | 148,312        | 140,994        | 161,538        | 182,107        | 174,594        | 42.58             | -4.13              |
| <b>SOUTH AMERICA</b>               | <b>70,514</b>  | <b>59,643</b>  | <b>53,989</b>  | <b>62,394</b>  | <b>53,209</b>  | <b>12.98</b>      | <b>-14.72</b>      |
| Argentina                          | 1,137          |                | 781            | 744            | 725            | 0.18              | -2.55              |
| Bolivia, Plurinational State of    | 169            |                | 227            | 275            | 146            | 0.04              | -46.91             |
| Brazil                             | 2,644          | 2,450          | 1,996          | 2,573          | 2,204          | 0.54              | -14.34             |
| Chile                              | 502            |                | 350            | 379            | 423            | 0.10              | 11.61              |
| Colombia                           | 3,402          | 3,454          | 3,036          | 2,902          | 3,133          | 0.76              | 7.96               |
| Ecuador                            | 482            |                | 404            | 344            | 316            | 0.08              | -8.14              |
| Falkland Islands (Malvinas)        | 3              |                |                |                |                |                   |                    |
| French Guiana                      | 5              |                |                | 2              |                |                   |                    |
| Guyana                             | 37,568         | 32,355         | 23,061         | 24,332         | 23,446         | 5.72              | -3.64              |

## TRINIDAD AND TOBAGO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Paraguay                               | 32            |               | 46            | 34            | 41            | 0.01              | 20.59              |
| Peru                                   | 1,010         |               | 412           | 378           | 393           | 0.10              | 3.97               |
| Suriname                               | 4,191         | 3,625         | 2,515         | 2,232         | 2,233         | 0.54              | 0.04               |
| Uruguay                                |               |               | 109           | 94            | 126           | 0.03              | 34.04              |
| Venezuela, Bolivarian Republic of      | 16,415        | 15,008        | 21,052        | 28,105        | 20,023        | 4.88              | -28.76             |
| Other countries of South America       | 2,954         | 2,751         |               |               |               |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>10,863</b> | <b>8,073</b>  | <b>8,477</b>  | <b>7,235</b>  | <b>6,627</b>  | <b>1.62</b>       | <b>-8.40</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>3,533</b>  | <b>4,657</b>  | <b>5,548</b>  | <b>4,576</b>  | <b>4,083</b>  | <b>1.00</b>       | <b>-10.77</b>      |
| China                                  | 2,533         | 3,657         | 3,723         | 2,892         | 2,602         | 0.63              | -10.03             |
| Hong Kong (China)                      | 3             |               |               |               |               |                   |                    |
| Japan                                  | 805           | 1,000         | 1,297         | 1,191         | 1,089         | 0.27              | -8.56              |
| Korea, Democratic People's Republic of |               |               |               | 2             |               |                   |                    |
| Korea, Republic of                     |               |               | 462           | 421           | 317           | 0.08              | -24.70             |
| Mongolia                               | 9             |               | 8             | 4             | 4             | 0.00              |                    |
| Taiwan Province of China               | 183           |               | 58            | 66            | 71            | 0.02              | 7.58               |
| <b>SOUTH-EAST ASIA</b>                 | <b>5,272</b>  | <b>2,057</b>  | <b>1,234</b>  | <b>1,059</b>  | <b>1,094</b>  | <b>0.27</b>       | <b>3.31</b>        |
| Brunei Darussalam                      | 1             |               | 2             |               | 3             | 0.00              |                    |
| Cambodia                               | 3             |               | 1             | 6             | 1             | 0.00              | -83.33             |
| Indonesia                              | 1,383         | 330           | 121           | 90            | 98            | 0.02              | 8.89               |
| Lao People's Democratic Republic       |               |               |               | 1             |               |                   |                    |
| Malaysia                               | 398           |               | 265           | 223           | 311           | 0.08              | 39.46              |
| Myanmar                                | 143           |               | 7             | 6             | 7             | 0.00              | 16.67              |
| Philippines                            | 2,991         | 1,727         | 635           | 539           | 484           | 0.12              | -10.20             |
| Singapore                              | 209           |               | 150           | 148           | 154           | 0.04              | 4.05               |
| Thailand                               | 75            |               | 34            | 31            | 19            | 0.00              | -38.71             |
| Timor-Leste                            | 2             |               | 9             |               |               |                   |                    |
| Viet Nam                               | 67            |               | 10            | 15            | 17            | 0.00              | 13.33              |
| <b>AUSTRALASIA</b>                     | <b>2,023</b>  | <b>1,359</b>  | <b>1,639</b>  | <b>1,537</b>  | <b>1,406</b>  | <b>0.34</b>       | <b>-8.52</b>       |
| Australia                              | 1,706         | 1,359         | 1,345         | 1,250         | 1,190         | 0.29              | -4.80              |
| New Zealand                            | 317           |               | 294           | 287           | 216           | 0.05              | -24.74             |
| <b>MELANESIA</b>                       | <b>8</b>      |               | <b>38</b>     | <b>42</b>     | <b>34</b>     | <b>0.01</b>       | <b>-19.05</b>      |
| Fiji                                   | 5             |               | 28            | 23            | 22            | 0.01              | -4.35              |
| Papua New Guinea                       | 2             |               | 4             | 7             | 5             | 0.00              | -28.57             |
| Solomon Islands                        | 1             |               | 3             | 8             | 5             | 0.00              | -37.50             |
| Vanuatu                                |               |               | 3             | 4             | 2             | 0.00              | -50.00             |
| <b>MICRONESIA</b>                      | <b>6</b>      |               | <b>5</b>      | <b>6</b>      | <b>3</b>      | <b>0.00</b>       | <b>-50.00</b>      |
| Cocos (Keeling) Islands                | 1             |               |               |               |               |                   |                    |
| Kiribati                               |               |               | 1             | 2             | 3             | 0.00              | 50.00              |
| Marshall Islands                       |               |               | 1             | 1             |               |                   |                    |
| Micronesia, Federated States of        |               |               |               | 2             |               |                   |                    |
| Nauru                                  | 5             |               | 2             |               |               |                   |                    |
| Palau                                  |               |               | 1             | 1             |               |                   |                    |
| <b>POLYNESIA</b>                       | <b>21</b>     |               | <b>13</b>     | <b>15</b>     | <b>7</b>      | <b>0.00</b>       | <b>-53.33</b>      |
| American Samoa                         | 14            |               |               |               |               |                   |                    |
| Cook Islands                           | 1             |               |               |               |               |                   |                    |
| Samoa                                  | 5             |               | 11            | 10            | 5             | 0.00              | -50.00             |
| Tonga                                  | 1             |               | 2             | 5             | 1             | 0.00              | -80.00             |
| Tuvalu                                 |               |               |               |               | 1             | 0.00              |                    |
| <b>EUROPE</b>                          | <b>67,686</b> | <b>64,868</b> | <b>69,465</b> | <b>64,844</b> | <b>56,337</b> | <b>13.74</b>      | <b>-13.12</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>1,871</b>  | <b>726</b>    | <b>2,387</b>  | <b>2,140</b>  | <b>1,931</b>  | <b>0.47</b>       | <b>-9.77</b>       |
| Armenia                                | 1             |               | 7             | 2             |               |                   |                    |
| Azerbaijan                             | 19            |               | 37            | 7             | 7             | 0.00              |                    |
| Belarus                                | 11            |               | 6             | 7             | 2             | 0.00              | -71.43             |
| Bulgaria                               | 150           |               | 164           | 138           | 141           | 0.03              | 2.17               |
| Czech Republic                         |               |               | 155           | 125           | 118           | 0.03              | -5.60              |

## TRINIDAD AND TOBAGO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Estonia                                   | 39            |               | 67            | 119           | 77            | 0.02              | -35.29             |
| Georgia                                   | 14            |               | 9             | 11            | 8             | 0.00              | -27.27             |
| Hungary                                   | 123           |               | 134           | 120           | 145           | 0.04              | 20.83              |
| Kazakhstan                                | 40            |               | 25            | 28            | 21            | 0.01              | -25.00             |
| Kyrgyzstan                                | 6             |               | 8             | 6             | 7             | 0.00              | 16.67              |
| Latvia                                    | 165           |               | 117           | 105           | 117           | 0.03              | 11.43              |
| Lithuania                                 | 86            |               | 64            | 65            | 98            | 0.02              | 50.77              |
| Moldova, Republic of                      |               |               | 2             | 2             | 2             | 0.00              |                    |
| Poland                                    | 1,122         | 726           | 616           | 517           | 485           | 0.12              | -6.19              |
| Romania                                   |               |               | 323           | 281           | 247           | 0.06              | -12.10             |
| Russian Federation                        |               |               | 323           | 305           | 251           | 0.06              | -17.70             |
| Slovakia                                  | 79            |               | 118           | 68            | 59            | 0.01              | -13.24             |
| Tajikistan                                | 2             |               | 3             |               | 3             | 0.00              |                    |
| Turkmenistan                              |               |               | 3             | 7             | 3             | 0.00              | -57.14             |
| Ukraine                                   |               |               | 205           | 221           | 133           | 0.03              | -39.82             |
| Uzbekistan                                | 14            |               | 1             | 6             | 7             | 0.00              | 16.67              |
| <b>NORTHERN EUROPE</b>                    | <b>42,461</b> | <b>48,607</b> | <b>46,627</b> | <b>44,787</b> | <b>37,833</b> | <b>9.23</b>       | <b>-15.53</b>      |
| Denmark                                   | 769           |               | 866           | 941           | 707           | 0.17              | -24.87             |
| Faeroe Islands                            |               |               | 1             | 1             |               |                   |                    |
| Finland                                   | 313           |               | 411           | 377           | 283           | 0.07              | -24.93             |
| Iceland                                   | 50            |               | 33            | 32            | 13            | 0.00              | -59.38             |
| Ireland                                   | 1,431         |               | 1,467         | 1,865         | 1,399         | 0.34              | -24.99             |
| Norway                                    | 1,155         |               | 1,347         | 1,016         | 852           | 0.21              | -16.14             |
| Sweden                                    | 1,343         |               | 5,029         | 3,773         | 1,645         | 0.40              | -56.40             |
| United Kingdom                            | 37,400        | 43,224        | 37,473        | 36,782        | 32,934        | 8.03              | -10.46             |
| Scandinavia                               |               | 5,383         |               |               |               |                   |                    |
| <b>SOUTHERN EUROPE</b>                    | <b>4,933</b>  | <b>3,368</b>  | <b>4,203</b>  | <b>4,147</b>  | <b>3,635</b>  | <b>0.89</b>       | <b>-12.35</b>      |
| Albania                                   | 35            |               | 21            | 23            | 17            | 0.00              | -26.09             |
| Andorra                                   | 5             |               | 2             | 1             | 2             | 0.00              | 100.00             |
| Bosnia and Herzegovina                    | 14            |               | 8             | 4             | 5             | 0.00              | 25.00              |
| Croatia                                   | 417           |               | 121           | 62            | 69            | 0.02              | 11.29              |
| Gibraltar                                 |               |               |               | 1             |               |                   |                    |
| Greece                                    | 293           |               | 207           | 227           | 175           | 0.04              | -22.91             |
| Holy See                                  |               |               |               | 16            | 19            | 0.00              | 18.75              |
| Italy                                     | 1,781         | 1,769         | 1,551         | 1,482         | 1,410         | 0.34              | -4.86              |
| Malta                                     | 38            |               | 20            | 16            | 18            | 0.00              | 12.50              |
| Montenegro                                |               |               |               | 10            | 15            | 0.00              | 50.00              |
| Portugal                                  | 512           |               | 577           | 557           | 419           | 0.10              | -24.78             |
| Serbia                                    | 66            |               | 57            | 54            | 32            | 0.01              | -40.74             |
| Slovenia                                  | 60            |               | 53            | 39            | 40            | 0.01              | 2.56               |
| Spain                                     | 1,712         | 1,599         | 1,570         | 1,649         | 1,411         | 0.34              | -14.43             |
| The Former Yugoslav Republic of Macedonia |               |               | 3             | 6             | 3             | 0.00              | -50.00             |
| Other countries of Southern Europe        |               |               | 13            |               |               |                   |                    |
| <b>WESTERN EUROPE</b>                     | <b>17,664</b> | <b>12,167</b> | <b>15,775</b> | <b>13,179</b> | <b>12,545</b> | <b>3.06</b>       | <b>-4.81</b>       |
| Austria                                   | 625           |               | 578           | 494           | 517           | 0.13              | 4.66               |
| Belgium                                   | 506           |               | 439           | 456           | 326           | 0.08              | -28.51             |
| France                                    | 4,934         | 5,364         | 4,616         | 4,298         | 3,899         | 0.95              | -9.28              |
| Germany                                   | 6,023         | 5,836         | 5,154         | 4,431         | 4,275         | 1.04              | -3.52              |
| Liechtenstein                             | 2             |               | 1             |               | 1             | 0.00              |                    |
| Luxembourg                                | 23            |               | 23            | 20            | 11            | 0.00              | -45.00             |
| Monaco                                    |               |               | 2             |               |               |                   |                    |
| Netherlands                               | 4,648         |               | 3,987         | 2,564         | 2,731         | 0.67              | 6.51               |
| Switzerland                               | 903           | 967           | 975           | 916           | 785           | 0.19              | -14.30             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>757</b>    |               | <b>473</b>    | <b>591</b>    | <b>393</b>    | <b>0.10</b>       | <b>-33.50</b>      |
| Cyprus                                    | 23            |               | 20            | 35            | 20            | 0.00              | -42.86             |

## TRINIDAD AND TOBAGO

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                              | 2012          | 2013          | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|--------------|--------------|--------------|-------------------|--------------------|
| Israel                       | 324           |               | 242          | 338          | 194          | 0.05              | -42.60             |
| Turkey                       | 410           |               | 211          | 218          | 179          | 0.04              | -17.89             |
| <b>MIDDLE EAST</b>           | <b>345</b>    |               | <b>240</b>   | <b>272</b>   | <b>215</b>   | <b>0.05</b>       | <b>-20.96</b>      |
| Bahrain                      | 2             |               | 1            | 2            | 1            | 0.00              | -50.00             |
| Egypt                        | 83            |               | 122          | 113          | 62           | 0.02              | -45.13             |
| Iraq                         | 16            |               |              | 3            | 2            | 0.00              | -33.33             |
| Jordan                       | 10            |               | 11           | 10           | 9            | 0.00              | -10.00             |
| Kuwait                       | 3             |               | 3            | 4            | 1            | 0.00              | -75.00             |
| Lebanon                      | 46            |               | 26           | 18           | 37           | 0.01              | 105.56             |
| Libya                        | 3             |               | 4            | 3            | 1            | 0.00              | -66.67             |
| Oman                         | 7             |               | 6            | 2            |              |                   |                    |
| Qatar                        | 36            |               | 1            | 4            | 2            | 0.00              | -50.00             |
| Saudi Arabia                 | 14            |               | 12           | 36           | 8            | 0.00              | -77.78             |
| State of Palestine           |               |               | 2            |              |              |                   |                    |
| Syrian Arab Republic         | 115           |               | 50           | 70           | 92           | 0.02              | 31.43              |
| United Arab Emirates         |               |               |              | 6            |              |                   |                    |
| Yemen                        | 10            |               | 2            | 1            |              |                   |                    |
| <b>SOUTH ASIA</b>            | <b>5,116</b>  | <b>4,489</b>  | <b>3,848</b> | <b>4,063</b> | <b>4,392</b> | <b>1.07</b>       | <b>8.10</b>        |
| Afghanistan                  | 32            |               | 3            |              | 1            | 0.00              |                    |
| Bangladesh                   | 183           |               | 162          | 132          | 183          | 0.04              | 38.64              |
| Bhutan                       | 3             |               | 1            |              |              |                   |                    |
| India                        | 4,495         | 4,489         | 3,291        | 3,572        | 3,879        | 0.95              | 8.59               |
| Iran, Islamic Republic of    | 25            |               | 17           | 12           | 16           | 0.00              | 33.33              |
| Maldives                     |               |               | 1            | 1            | 5            | 0.00              | 400.00             |
| Nepal                        | 29            |               | 15           | 30           | 22           | 0.01              | -26.67             |
| Pakistan                     | 232           |               | 322          | 276          | 246          | 0.06              | -10.87             |
| Sri Lanka                    | 117           |               | 36           | 40           | 40           | 0.01              |                    |
| <b>NOT SPECIFIED</b>         | <b>34,523</b> | <b>17,608</b> | <b>35</b>    |              | <b>2</b>     | <b>0.00</b>       |                    |
| Other countries of the World | 34,523        | 17,608        | 35           |              | 2            | 0.00              |                    |



## TUNISIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>6,999,354</b> | <b>7,351,747</b> | <b>7,163,437</b> | <b>5,359,309</b> | <b>5,724,021</b> | <b>100.00</b>     | <b>6.81</b>        |
| <b>AFRICA</b>                    | <b>996,044</b>   | <b>1,042,868</b> | <b>1,384,480</b> | <b>1,585,504</b> | <b>1,906,588</b> | <b>33.31</b>      | <b>20.25</b>       |
| <b>NORTH AFRICA</b>              | <b>937,598</b>   | <b>987,691</b>   | <b>1,327,142</b> | <b>1,536,251</b> | <b>1,855,958</b> | <b>32.42</b>      | <b>20.81</b>       |
| Algeria                          | 901,677          | 954,908          | 1,284,278        | 1,481,312        | 1,808,315        | 31.59             | 22.08              |
| Morocco                          | 34,875           | 31,936           | 41,874           | 53,866           | 46,547           | 0.81              | -13.59             |
| Sudan                            | 1,046            | 847              | 990              | 1,073            | 1,096            | 0.02              | 2.14               |
| <b>WEST AFRICA</b>               | <b>18,977</b>    | <b>17,085</b>    | <b>18,813</b>    | <b>14,886</b>    | <b>13,586</b>    | <b>0.24</b>       | <b>-8.73</b>       |
| Mauritania                       | 18,977           | 17,085           | 18,813           | 14,886           | 13,586           | 0.24              | -8.73              |
| <b>OTHER AFRICA</b>              | <b>39,469</b>    | <b>38,092</b>    | <b>38,525</b>    | <b>34,367</b>    | <b>37,044</b>    | <b>0.65</b>       | <b>7.79</b>        |
| Other countries of Africa        | 39,469           | 38,092           | 38,525           | 34,367           | 37,044           | 0.65              | 7.79               |
| <b>AMERICAS</b>                  | <b>30,711</b>    | <b>25,955</b>    | <b>27,354</b>    | <b>24,988</b>    | <b>25,388</b>    | <b>0.44</b>       | <b>1.60</b>        |
| <b>NORTH AMERICA</b>             | <b>28,540</b>    | <b>23,601</b>    | <b>25,327</b>    | <b>23,294</b>    | <b>24,215</b>    | <b>0.42</b>       | <b>3.95</b>        |
| Canada                           | 11,237           | 9,705            | 9,770            | 8,596            | 8,929            | 0.16              | 3.87               |
| United States of America         | 17,303           | 13,896           | 15,557           | 14,698           | 15,286           | 0.27              | 4.00               |
| <b>SOUTH AMERICA</b>             | <b>2,171</b>     | <b>2,354</b>     | <b>2,027</b>     | <b>1,694</b>     | <b>1,173</b>     | <b>0.02</b>       | <b>-30.76</b>      |
| Brazil                           | 2,171            | 2,354            | 2,027            | 1,694            | 1,173            | 0.02              | -30.76             |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>13,415</b>    | <b>12,523</b>    | <b>13,482</b>    | <b>7,225</b>     | <b>9,892</b>     | <b>0.17</b>       | <b>36.91</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>11,773</b>    | <b>10,768</b>    | <b>11,759</b>    | <b>5,891</b>     | <b>8,775</b>     | <b>0.15</b>       | <b>48.96</b>       |
| China                            | 3,771            | 4,308            | 5,601            | 3,820            | 7,396            | 0.13              | 93.61              |
| Japan                            | 8,002            | 6,460            | 6,158            | 2,071            | 1,379            | 0.02              | -33.41             |
| <b>AUSTRALASIA</b>               | <b>1,642</b>     | <b>1,755</b>     | <b>1,723</b>     | <b>1,334</b>     | <b>1,117</b>     | <b>0.02</b>       | <b>-16.27</b>      |
| Australia                        | 1,642            | 1,755            | 1,723            | 1,334            | 1,117            | 0.02              | -16.27             |
| <b>EUROPE</b>                    | <b>2,965,111</b> | <b>2,896,743</b> | <b>2,809,850</b> | <b>1,304,253</b> | <b>1,415,282</b> | <b>24.73</b>      | <b>8.51</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>503,758</b>   | <b>543,253</b>   | <b>517,690</b>   | <b>136,194</b>   | <b>678,897</b>   | <b>11.86</b>      | <b>398.48</b>      |
| Bulgaria                         | 2,613            | 2,650            | 2,788            | 1,069            | 995              | 0.02              | -6.92              |
| Czech Republic                   | 84,895           | 96,707           | 87,821           | 39,566           | 30,586           | 0.53              | -22.70             |
| Hungary                          | 21,028           | 21,396           | 20,757           | 5,911            | 3,974            | 0.07              | -32.77             |
| Poland                           | 109,554          | 87,936           | 108,228          | 25,165           | 11,041           | 0.19              | -56.13             |
| Romania                          | 8,634            | 9,358            | 7,900            | 4,602            | 3,319            | 0.06              | -27.88             |
| Russian Federation               | 250,732          | 296,963          | 262,764          | 52,122           | 623,397          | 10.89             | 1,096.03           |
| Slovakia                         | 26,302           | 28,243           | 27,432           | 7,759            | 5,585            | 0.10              | -28.02             |
| <b>NORTHERN EUROPE</b>           | <b>386,544</b>   | <b>470,959</b>   | <b>479,672</b>   | <b>227,911</b>   | <b>34,094</b>    | <b>0.60</b>       | <b>-85.04</b>      |
| Denmark                          | 14,575           | 25,682           | 21,429           | 6,364            | 2,007            | 0.04              | -68.46             |
| Finland                          | 7,420            | 4,417            | 4,373            | 2,636            | 935              | 0.02              | -64.53             |
| Ireland                          | 6,620            | 5,674            | 9,375            | 3,063            | 1,141            | 0.02              | -62.75             |
| Norway                           | 6,749            | 7,143            | 5,419            | 1,901            | 1,464            | 0.03              | -22.99             |
| Sweden                           | 21,561           | 19,388           | 14,369           | 6,011            | 5,119            | 0.09              | -14.84             |
| United Kingdom                   | 329,619          | 408,655          | 424,707          | 207,936          | 23,428           | 0.41              | -88.73             |
| <b>SOUTHERN EUROPE</b>           | <b>282,908</b>   | <b>289,028</b>   | <b>312,460</b>   | <b>112,147</b>   | <b>95,137</b>    | <b>1.66</b>       | <b>-15.17</b>      |
| Greece                           | 2,771            | 1,990            | 1,927            | 1,490            | 1,310            | 0.02              | -12.08             |
| Italy                            | 216,633          | 231,831          | 252,625          | 83,408           | 71,982           | 1.26              | -13.70             |
| Malta                            | 1,998            | 1,461            | 2,696            | 1,438            | 1,221            | 0.02              | -15.09             |
| Portugal                         | 15,990           | 16,513           | 22,805           | 8,277            | 7,162            | 0.13              | -13.47             |
| Serbia                           | 14,711           | 12,632           | 8,760            | 2,695            | 1,558            | 0.03              | -42.19             |
| Spain                            | 30,805           | 24,601           | 23,647           | 14,839           | 11,904           | 0.21              | -19.78             |
| <b>WESTERN EUROPE</b>            | <b>1,726,666</b> | <b>1,507,473</b> | <b>1,437,655</b> | <b>800,384</b>   | <b>575,695</b>   | <b>10.06</b>      | <b>-28.07</b>      |
| Austria                          | 35,132           | 36,465           | 32,767           | 11,417           | 5,319            | 0.09              | -53.41             |
| Belgium                          | 168,532          | 156,134          | 143,495          | 55,946           | 22,946           | 0.40              | -58.99             |
| France                           | 985,217          | 767,138          | 720,175          | 464,665          | 390,684          | 6.83              | -15.92             |
| Germany                          | 411,828          | 424,455          | 425,648          | 218,403          | 129,085          | 2.26              | -40.90             |
| Luxembourg                       | 5,201            | 4,920            | 4,748            | 2,516            | 1,764            | 0.03              | -29.89             |
| Netherlands                      | 61,178           | 64,602           | 60,585           | 20,398           | 7,740            | 0.14              | -62.06             |
| Switzerland                      | 59,578           | 53,759           | 50,237           | 27,039           | 18,157           | 0.32              | -32.85             |

## TUNISIA

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>14,525</b>    | <b>15,967</b>    | <b>14,596</b>    | <b>10,748</b>    | <b>10,107</b>    | <b>0.18</b>       | <b>-5.96</b>       |
| Turkey                           | 14,525           | 15,967           | 14,596           | 10,748           | 10,107           | 0.18              | -5.96              |
| <b>OTHER EUROPE</b>              | <b>50,710</b>    | <b>70,063</b>    | <b>47,777</b>    | <b>16,869</b>    | <b>21,352</b>    | <b>0.37</b>       | <b>26.58</b>       |
| Other countries of Europe        | 50,710           | 70,063           | 47,777           | 16,869           | 21,352           | 0.37              | 26.58              |
| <b>MIDDLE EAST</b>               | <b>1,925,760</b> | <b>2,270,789</b> | <b>1,809,023</b> | <b>1,263,552</b> | <b>1,153,377</b> | <b>20.15</b>      | <b>-8.72</b>       |
| Bahrain                          | 657              | 533              | 619              | 654              | 721              | 0.01              | 10.24              |
| Egypt                            | 10,999           | 10,723           | 24,806           | 23,466           | 9,640            | 0.17              | -58.92             |
| Iraq                             | 1,833            | 1,960            | 2,016            | 1,595            | 3,017            | 0.05              | 89.15              |
| Jordan                           | 3,190            | 2,683            | 3,097            | 3,957            | 5,701            | 0.10              | 44.07              |
| Kuwait                           | 1,602            | 1,279            | 1,339            | 1,285            | 1,125            | 0.02              | -12.45             |
| Lebanon                          | 4,342            | 3,969            | 4,614            | 3,661            | 3,401            | 0.06              | -7.10              |
| Libya                            | 1,887,740        | 2,236,135        | 1,758,799        | 1,215,832        | 1,117,007        | 19.51             | -8.13              |
| Oman                             | 1,095            | 1,145            | 1,087            | 1,079            | 1,155            | 0.02              | 7.04               |
| Qatar                            | 1,255            | 983              | 1,026            | 753              | 805              | 0.01              | 6.91               |
| Saudi Arabia                     | 6,259            | 6,015            | 6,659            | 6,718            | 6,384            | 0.11              | -4.97              |
| State of Palestine               | 2,235            | 2,019            | 1,500            | 1,616            | 1,392            | 0.02              | -13.86             |
| Syrian Arab Republic             | 2,323            | 1,588            | 1,329            | 1,328            | 1,495            | 0.03              | 12.58              |
| United Arab Emirates             | 1,319            | 1,100            | 1,201            | 1,140            | 1,155            | 0.02              | 1.32               |
| Yemen                            | 911              | 657              | 931              | 468              | 379              | 0.01              | -19.02             |
| <b>NOT SPECIFIED</b>             | <b>1,068,313</b> | <b>1,102,869</b> | <b>1,119,248</b> | <b>1,173,787</b> | <b>1,213,494</b> | <b>21.20</b>      | <b>3.38</b>        |
| Other countries of the World     | 19,423           | 19,704           | 24,404           | 16,445           | 15,235           | 0.27              | -7.36              |
| Nationals Residing Abroad        | 1,048,890        | 1,083,165        | 1,094,844        | 1,157,342        | 1,198,259        | 20.93             | 3.54               |

## TUNISIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>4,086,320</b> | <b>3,951,509</b> | <b>3,913,072</b> | <b>2,143,103</b> | <b>2,283,640</b> | <b>100.00</b>     | <b>6.56</b>        |
| <b>AFRICA</b>                    | <b>294,949</b>   | <b>276,881</b>   | <b>362,758</b>   | <b>448,386</b>   | <b>537,443</b>   | <b>23.53</b>      | <b>19.86</b>       |
| <b>NORTH AFRICA</b>              | <b>258,711</b>   | <b>243,116</b>   | <b>329,528</b>   | <b>421,008</b>   | <b>514,325</b>   | <b>22.52</b>      | <b>22.17</b>       |
| Algeria                          | 240,715          | 227,601          | 308,653          | 398,910          | 494,150          | 21.64             | 23.88              |
| Morocco                          | 17,996           | 15,515           | 20,875           | 22,098           | 20,175           | 0.88              | -8.70              |
| <b>OTHER AFRICA</b>              | <b>36,238</b>    | <b>33,765</b>    | <b>33,230</b>    | <b>27,378</b>    | <b>23,118</b>    | <b>1.01</b>       | <b>-15.56</b>      |
| Other countries of Africa        | 36,238           | 33,765           | 33,230           | 27,378           | 23,118           | 1.01              | -15.56             |
| <b>AMERICAS</b>                  | <b>36,594</b>    | <b>30,959</b>    | <b>28,493</b>    | <b>19,984</b>    | <b>16,261</b>    | <b>0.71</b>       | <b>-18.63</b>      |
| <b>NORTH AMERICA</b>             | <b>34,986</b>    | <b>29,285</b>    | <b>26,807</b>    | <b>18,652</b>    | <b>15,158</b>    | <b>0.66</b>       | <b>-18.73</b>      |
| Canada                           | 18,958           | 17,706           | 14,051           | 7,897            | 5,151            | 0.23              | -34.77             |
| United States of America         | 16,028           | 11,579           | 12,756           | 10,755           | 10,007           | 0.44              | -6.95              |
| <b>SOUTH AMERICA</b>             | <b>1,608</b>     | <b>1,674</b>     | <b>1,686</b>     | <b>1,332</b>     | <b>1,103</b>     | <b>0.05</b>       | <b>-17.19</b>      |
| Brazil                           | 1,608            | 1,674            | 1,686            | 1,332            | 1,103            | 0.05              | -17.19             |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>52,868</b>    | <b>50,355</b>    | <b>45,993</b>    | <b>15,915</b>    | <b>30,022</b>    | <b>1.31</b>       | <b>88.64</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>51,075</b>    | <b>48,564</b>    | <b>43,904</b>    | <b>14,819</b>    | <b>28,454</b>    | <b>1.25</b>       | <b>92.01</b>       |
| China                            | 12,427           | 21,814           | 21,012           | 8,614            | 22,851           | 1.00              | 165.28             |
| Japan                            | 38,648           | 26,750           | 22,892           | 6,205            | 5,603            | 0.25              | -9.70              |
| <b>AUSTRALASIA</b>               | <b>1,793</b>     | <b>1,791</b>     | <b>2,089</b>     | <b>1,096</b>     | <b>1,568</b>     | <b>0.07</b>       | <b>43.07</b>       |
| Australia                        | 1,793            | 1,791            | 2,089            | 1,096            | 1,568            | 0.07              | 43.07              |
| <b>EUROPE</b>                    | <b>3,104,373</b> | <b>2,970,693</b> | <b>2,871,954</b> | <b>1,159,602</b> | <b>1,277,086</b> | <b>55.92</b>      | <b>10.13</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>579,020</b>   | <b>645,424</b>   | <b>581,024</b>   | <b>139,649</b>   | <b>735,796</b>   | <b>32.22</b>      | <b>426.89</b>      |
| Bulgaria                         | 3,042            | 2,142            | 1,338            | 717              | 695              | 0.03              | -3.07              |
| Czech Republic                   | 85,215           | 92,215           | 87,916           | 36,571           | 32,162           | 1.41              | -12.06             |
| Hungary                          | 22,938           | 23,319           | 17,570           | 5,071            | 3,679            | 0.16              | -27.45             |
| Poland                           | 117,023          | 97,747           | 102,549          | 20,739           | 19,575           | 0.86              | -5.61              |
| Romania                          | 5,971            | 6,949            | 4,687            | 2,446            | 1,813            | 0.08              | -25.88             |
| Russian Federation               | 323,048          | 403,749          | 344,840          | 69,066           | 671,289          | 29.40             | 871.95             |
| Slovakia                         | 21,783           | 19,303           | 22,124           | 5,039            | 6,583            | 0.29              | 30.64              |
| <b>NORTHERN EUROPE</b>           | <b>402,506</b>   | <b>503,930</b>   | <b>514,480</b>   | <b>237,357</b>   | <b>31,550</b>    | <b>1.38</b>       | <b>-86.71</b>      |
| Ireland                          | 3,319            | 2,400            | 5,251            | 2,458            | 1,734            | 0.08              | -29.45             |
| United Kingdom                   | 353,557          | 446,853          | 466,567          | 213,051          | 22,745           | 1.00              | -89.32             |
| Scandinavia                      | 45,630           | 54,677           | 42,662           | 21,848           | 7,071            | 0.31              | -67.64             |
| <b>SOUTHERN EUROPE</b>           | <b>319,289</b>   | <b>312,171</b>   | <b>342,304</b>   | <b>96,814</b>    | <b>79,343</b>    | <b>3.47</b>       | <b>-18.05</b>      |
| Greece                           | 5,198            | 4,274            | 2,405            | 1,237            | 813              | 0.04              | -34.28             |
| Italy                            | 204,486          | 217,386          | 243,151          | 59,630           | 44,578           | 1.95              | -25.24             |
| Malta                            | 2,360            | 1,465            | 4,445            | 1,382            | 1,686            | 0.07              | 22.00              |
| Portugal                         | 10,026           | 12,424           | 19,440           | 7,063            | 6,446            | 0.28              | -8.74              |
| Serbia                           | 14,215           | 12,646           | 8,977            | 3,235            | 6,738            | 0.30              | 108.28             |
| Spain                            | 83,004           | 63,976           | 63,886           | 24,267           | 19,082           | 0.84              | -21.37             |
| <b>WESTERN EUROPE</b>            | <b>1,740,339</b> | <b>1,444,393</b> | <b>1,375,157</b> | <b>653,647</b>   | <b>390,966</b>   | <b>17.12</b>      | <b>-40.19</b>      |
| Austria                          | 23,669           | 21,066           | 17,270           | 4,746            | 3,043            | 0.13              | -35.88             |
| Belgium                          | 170,043          | 154,395          | 140,046          | 46,726           | 10,109           | 0.44              | -78.37             |
| France                           | 906,432          | 618,080          | 594,013          | 311,334          | 217,915          | 9.54              | -30.01             |
| Germany                          | 507,057          | 531,538          | 505,438          | 242,239          | 138,415          | 6.06              | -42.86             |
| Luxembourg                       | 26,145           | 21,378           | 20,648           | 9,201            | 5,201            | 0.23              | -43.47             |
| Netherlands                      | 63,097           | 59,724           | 59,668           | 20,401           | 4,464            | 0.20              | -78.12             |
| Switzerland                      | 43,896           | 38,212           | 38,074           | 19,000           | 11,819           | 0.52              | -37.79             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>11,048</b>    | <b>9,739</b>     | <b>9,937</b>     | <b>8,263</b>     | <b>8,691</b>     | <b>0.38</b>       | <b>5.18</b>        |
| Turkey                           | 11,048           | 9,739            | 9,937            | 8,263            | 8,691            | 0.38              | 5.18               |
| <b>OTHER EUROPE</b>              | <b>52,171</b>    | <b>55,036</b>    | <b>49,052</b>    | <b>23,872</b>    | <b>30,740</b>    | <b>1.35</b>       | <b>28.77</b>       |
| Other countries of Europe        | 52,171           | 55,036           | 49,052           | 23,872           | 30,740           | 1.35              | 28.77              |

## TUNISIA

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>MIDDLE EAST</b>             | <b>428,953</b> | <b>458,142</b> | <b>426,426</b> | <b>362,376</b> | <b>295,102</b> | <b>12.92</b>      | <b>-18.56</b>      |
| Libya                          | 394,510        | 424,128        | 386,165        | 327,127        | 259,965        | 11.38             | -20.53             |
| Other countries of Middle East | 34,443         | 34,014         | 40,261         | 35,249         | 35,137         | 1.54              | -0.32              |
| <b>NOT SPECIFIED</b>           | <b>168,583</b> | <b>164,479</b> | <b>177,448</b> | <b>136,840</b> | <b>127,726</b> | <b>5.59</b>       | <b>-6.66</b>       |
| Other countries of the World   | 130,300        | 130,660        | 132,253        | 83,215         | 83,642         | 3.66              | 0.51               |
| Nationals Residing Abroad      | 38,283         | 33,819         | 45,195         | 53,625         | 44,084         | 1.93              | -17.79             |

## TUNISIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                     | <b>25,920,529</b> | <b>25,761,750</b> | <b>24,787,850</b> | <b>11,170,341</b> | <b>12,779,497</b> | <b>100.00</b>     | <b>14.41</b>       |
| <b>AFRICA</b>                    | <b>858,629</b>    | <b>831,669</b>    | <b>1,198,525</b>  | <b>1,458,541</b>  | <b>1,875,009</b>  | <b>14.67</b>      | <b>28.55</b>       |
| <b>NORTH AFRICA</b>              | <b>725,473</b>    | <b>710,442</b>    | <b>1,078,107</b>  | <b>1,361,992</b>  | <b>1,790,203</b>  | <b>14.01</b>      | <b>31.44</b>       |
| Algeria                          | 673,684           | 664,133           | 1,004,915         | 1,296,570         | 1,729,375         | 13.53             | 33.38              |
| Morocco                          | 51,789            | 46,309            | 73,192            | 65,422            | 60,828            | 0.48              | -7.02              |
| <b>OTHER AFRICA</b>              | <b>133,156</b>    | <b>121,227</b>    | <b>120,418</b>    | <b>96,549</b>     | <b>84,806</b>     | <b>0.66</b>       | <b>-12.16</b>      |
| Other countries of Africa        | 133,156           | 121,227           | 120,418           | 96,549            | 84,806            | 0.66              | -12.16             |
| <b>AMERICAS</b>                  | <b>131,850</b>    | <b>116,447</b>    | <b>104,375</b>    | <b>78,923</b>     | <b>70,538</b>     | <b>0.55</b>       | <b>-10.62</b>      |
| <b>NORTH AMERICA</b>             | <b>126,906</b>    | <b>110,023</b>    | <b>99,809</b>     | <b>74,770</b>     | <b>64,875</b>     | <b>0.51</b>       | <b>-13.23</b>      |
| Canada                           | 71,940            | 63,342            | 55,372            | 32,643            | 21,386            | 0.17              | -34.49             |
| United States of America         | 54,966            | 46,681            | 44,437            | 42,127            | 43,489            | 0.34              | 3.23               |
| <b>SOUTH AMERICA</b>             | <b>4,944</b>      | <b>6,424</b>      | <b>4,566</b>      | <b>4,153</b>      | <b>5,663</b>      | <b>0.04</b>       | <b>36.36</b>       |
| Brazil                           | 4,944             | 6,424             | 4,566             | 4,153             | 5,663             | 0.04              | 36.36              |
| <b>EAST ASIA AND THE PACIFIC</b> | <b>92,719</b>     | <b>88,971</b>     | <b>90,727</b>     | <b>34,735</b>     | <b>54,539</b>     | <b>0.43</b>       | <b>57.01</b>       |
| <b>NORTH-EAST ASIA</b>           | <b>86,920</b>     | <b>82,662</b>     | <b>73,860</b>     | <b>31,357</b>     | <b>49,101</b>     | <b>0.38</b>       | <b>56.59</b>       |
| China                            | 28,558            | 37,983            | 35,381            | 16,130            | 33,296            | 0.26              | 106.42             |
| Japan                            | 58,362            | 44,679            | 38,479            | 15,227            | 15,805            | 0.12              | 3.80               |
| <b>AUSTRALASIA</b>               | <b>5,799</b>      | <b>6,309</b>      | <b>16,867</b>     | <b>3,378</b>      | <b>5,438</b>      | <b>0.04</b>       | <b>60.98</b>       |
| Australia                        | 5,799             | 6,309             | 16,867            | 3,378             | 5,438             | 0.04              | 60.98              |
| <b>EUROPE</b>                    | <b>23,171,488</b> | <b>22,848,621</b> | <b>21,692,589</b> | <b>8,366,335</b>  | <b>9,618,763</b>  | <b>75.27</b>      | <b>14.97</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>4,508,393</b>  | <b>5,033,654</b>  | <b>4,546,893</b>  | <b>1,035,162</b>  | <b>6,181,411</b>  | <b>48.37</b>      | <b>497.14</b>      |
| Bulgaria                         | 20,605            | 7,649             | 6,179             | 2,345             | 2,119             | 0.02              | -9.64              |
| Czech Republic                   | 703,075           | 752,585           | 693,079           | 289,040           | 253,081           | 1.98              | -12.44             |
| Hungary                          | 156,333           | 152,568           | 108,919           | 28,915            | 22,995            | 0.18              | -20.47             |
| Poland                           | 910,827           | 717,020           | 744,696           | 152,864           | 158,661           | 1.24              | 3.79               |
| Romania                          | 28,948            | 29,816            | 22,013            | 7,492             | 5,708             | 0.04              | -23.81             |
| Russian Federation               | 2,532,645         | 3,224,786         | 2,812,843         | 523,027           | 5,690,717         | 44.53             | 988.04             |
| Slovakia                         | 155,960           | 149,230           | 159,164           | 31,479            | 48,130            | 0.38              | 52.90              |
| <b>NORTHERN EUROPE</b>           | <b>3,302,101</b>  | <b>4,134,692</b>  | <b>4,088,590</b>  | <b>1,685,392</b>  | <b>138,772</b>    | <b>1.09</b>       | <b>-91.77</b>      |
| Denmark                          | 45,298            | 119,027           | 94,231            | 42,893            | 4,708             | 0.04              | -89.02             |
| Finland                          | 54,291            | 38,030            | 38,271            | 13,501            | 1,968             | 0.02              | -85.42             |
| Ireland                          | 16,440            | 11,321            | 31,785            | 8,463             | 4,405             | 0.03              | -47.95             |
| Norway                           | 30,438            | 32,494            | 30,233            | 7,767             | 16,177            | 0.13              | 108.28             |
| Sweden                           | 159,706           | 163,735           | 106,907           | 17,483            | 13,334            | 0.10              | -23.73             |
| United Kingdom                   | 2,995,928         | 3,770,085         | 3,787,163         | 1,595,285         | 98,180            | 0.77              | -93.85             |
| <b>SOUTHERN EUROPE</b>           | <b>1,694,428</b>  | <b>1,736,574</b>  | <b>1,819,088</b>  | <b>394,687</b>    | <b>302,765</b>    | <b>2.37</b>       | <b>-23.29</b>      |
| Greece                           | 18,641            | 26,373            | 7,757             | 3,908             | 2,380             | 0.02              | -39.10             |
| Italy                            | 1,226,047         | 1,328,603         | 1,431,777         | 259,413           | 156,352           | 1.22              | -39.73             |
| Malta                            | 12,110            | 6,771             | 23,432            | 5,442             | 9,373             | 0.07              | 72.23              |
| Portugal                         | 55,623            | 68,208            | 109,889           | 32,454            | 30,014            | 0.23              | -7.52              |
| Serbia                           | 120,511           | 112,925           | 69,694            | 19,001            | 48,264            | 0.38              | 154.01             |
| Spain                            | 261,496           | 193,694           | 176,539           | 74,469            | 56,382            | 0.44              | -24.29             |
| <b>WESTERN EUROPE</b>            | <b>13,328,996</b> | <b>11,565,686</b> | <b>10,903,777</b> | <b>5,107,818</b>  | <b>2,794,191</b>  | <b>21.86</b>      | <b>-45.30</b>      |
| Austria                          | 191,709           | 176,226           | 129,095           | 29,805            | 16,482            | 0.13              | -44.70             |
| Belgium                          | 1,482,931         | 1,378,685         | 1,223,406         | 408,619           | 57,434            | 0.45              | -85.94             |
| France                           | 5,887,340         | 4,059,971         | 3,828,066         | 1,920,323         | 1,183,357         | 9.26              | -38.38             |
| Germany                          | 4,780,952         | 5,035,839         | 4,866,886         | 2,429,921         | 1,393,567         | 10.90             | -42.65             |
| Luxembourg                       | 230,824           | 185,128           | 202,153           | 87,417            | 58,080            | 0.45              | -33.56             |
| Netherlands                      | 454,052           | 461,187           | 405,548           | 118,815           | 15,793            | 0.12              | -86.71             |
| Switzerland                      | 301,188           | 268,650           | 248,623           | 112,918           | 69,478            | 0.54              | -38.47             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>39,732</b>     | <b>27,934</b>     | <b>33,320</b>     | <b>22,405</b>     | <b>23,502</b>     | <b>0.18</b>       | <b>4.90</b>        |
| Turkey                           | 39,732            | 27,934            | 33,320            | 22,405            | 23,502            | 0.18              | 4.90               |

## TUNISIA

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                | 2012             | 2013             | 2014             | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|----------------|----------------|-------------------|--------------------|
| <b>OTHER EUROPE</b>            | <b>297,838</b>   | <b>350,081</b>   | <b>300,921</b>   | <b>120,871</b> | <b>178,122</b> | <b>1.39</b>       | <b>47.37</b>       |
| Other countries of Europe      | 297,838          | 350,081          | 300,921          | 120,871        | 178,122        | 1.39              | 47.37              |
| <b>MIDDLE EAST</b>             | <b>1,089,323</b> | <b>1,269,117</b> | <b>1,101,436</b> | <b>853,169</b> | <b>774,507</b> | <b>6.06</b>       | <b>-9.22</b>       |
| Libya                          | 976,670          | 1,159,507        | 973,646          | 740,932        | 657,639        | 5.15              | -11.24             |
| Other countries of Middle East | 112,653          | 109,610          | 127,790          | 112,237        | 116,868        | 0.91              | 4.13               |
| <b>NOT SPECIFIED</b>           | <b>576,520</b>   | <b>606,925</b>   | <b>600,198</b>   | <b>378,638</b> | <b>386,141</b> | <b>3.02</b>       | <b>1.98</b>        |
| Other countries of the World   | 477,636          | 516,788          | 481,628          | 242,443        | 273,714        | 2.14              | 12.90              |
| Nationals Residing Abroad      | 98,884           | 90,137           | 118,570          | 136,195        | 112,427        | 0.88              | -17.45             |

## TURKEY

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>35,697,900</b> | <b>37,794,908</b> | <b>39,811,244</b> | <b>39,478,374</b> | <b>30,288,789</b> | <b>100.00</b>     | <b>-23.28</b>      |
| <b>AFRICA</b>                          | <b>371,997</b>        | <b>419,993</b>    | <b>491,328</b>    | <b>535,128</b>    | <b>493,103</b>    | <b>1.63</b>       | <b>-7.85</b>       |
| <b>NORTH AFRICA</b>                    | <b>271,526</b>        | <b>296,253</b>    | <b>355,469</b>    | <b>390,163</b>    | <b>371,425</b>    | <b>1.23</b>       | <b>-4.80</b>       |
| Algeria                                | 102,358               | 116,047           | 157,653           | 169,784           | 174,185           | 0.58              | 2.59               |
| Morocco                                | 75,966                | 80,170            | 87,345            | 107,596           | 86,912            | 0.29              | -19.22             |
| Sudan                                  | 8,158                 | 9,285             | 10,591            | 11,428            | 10,534            | 0.03              | -7.82              |
| Tunisia                                | 85,044                | 90,751            | 99,880            | 101,355           | 99,794            | 0.33              | -1.54              |
| <b>SOUTHERN AFRICA</b>                 | <b>33,445</b>         | <b>36,307</b>     | <b>35,292</b>     | <b>39,399</b>     | <b>27,123</b>     | <b>0.09</b>       | <b>-31.16</b>      |
| South Africa                           | 33,445                | 36,307            | 35,292            | 39,399            | 27,123            | 0.09              | -31.16             |
| <b>OTHER AFRICA</b>                    | <b>67,026</b>         | <b>87,433</b>     | <b>100,567</b>    | <b>105,566</b>    | <b>94,555</b>     | <b>0.31</b>       | <b>-10.43</b>      |
| Other countries of Africa              | 67,026                | 87,433            | 100,567           | 105,566           | 94,555            | 0.31              | -10.43             |
| <b>AMERICAS</b>                        | <b>713,981</b>        | <b>790,002</b>    | <b>846,074</b>    | <b>935,979</b>    | <b>592,844</b>    | <b>1.96</b>       | <b>-36.66</b>      |
| <b>CENTRAL AMERICA</b>                 | <b>8,983</b>          | <b>9,761</b>      | <b>11,483</b>     | <b>15,501</b>     | <b>13,062</b>     | <b>0.04</b>       | <b>-15.73</b>      |
| All countries of Central America       | 8,983                 | 9,761             | 11,483            | 15,501            | 13,062            | 0.04              | -15.73             |
| <b>NORTH AMERICA</b>                   | <b>587,152</b>        | <b>618,556</b>    | <b>674,967</b>    | <b>720,674</b>    | <b>444,862</b>    | <b>1.47</b>       | <b>-38.27</b>      |
| Canada                                 | 97,916                | 106,966           | 118,348           | 121,825           | 79,554            | 0.26              | -34.70             |
| Mexico                                 | 15,221                | 17,828            | 24,198            | 28,797            | 13,471            | 0.04              | -53.22             |
| United States of America               | 474,015               | 493,762           | 532,421           | 570,052           | 351,832           | 1.16              | -38.28             |
| Other countries of North America       |                       |                   |                   |                   | 5                 | 0.00              |                    |
| <b>SOUTH AMERICA</b>                   | <b>117,846</b>        | <b>161,685</b>    | <b>159,624</b>    | <b>199,804</b>    | <b>134,920</b>    | <b>0.45</b>       | <b>-32.47</b>      |
| Argentina                              | 18,245                | 32,619            | 35,750            | 71,447            | 58,666            | 0.19              | -17.89             |
| Brazil                                 | 70,204                | 86,239            | 73,679            | 67,003            | 36,121            | 0.12              | -46.09             |
| Chile                                  | 7,085                 | 8,854             | 11,480            | 16,651            | 7,563             | 0.02              | -54.58             |
| Colombia                               | 8,070                 | 16,105            | 19,026            | 21,107            | 16,359            | 0.05              | -22.49             |
| Venezuela, Bolivarian Republic of      | 5,131                 | 6,032             | 5,005             | 4,801             | 4,399             | 0.01              | -8.37              |
| Other countries of South America       | 9,111                 | 11,836            | 14,684            | 18,795            | 11,812            | 0.04              | -37.15             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>784,130</b>        | <b>847,587</b>    | <b>1,032,038</b>  | <b>1,074,220</b>  | <b>620,382</b>    | <b>2.05</b>       | <b>-42.25</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>457,080</b>        | <b>474,867</b>    | <b>593,202</b>    | <b>618,134</b>    | <b>312,726</b>    | <b>1.03</b>       | <b>-49.41</b>      |
| China                                  | 109,533               | 131,369           | 189,768           | 300,186           | 164,681           | 0.54              | -45.14             |
| Japan                                  | 191,318               | 159,675           | 157,101           | 92,228            | 42,131            | 0.14              | -54.32             |
| Korea, Republic of                     | 156,229               | 183,823           | 246,333           | 225,720           | 105,914           | 0.35              | -53.08             |
| <b>SOUTH-EAST ASIA</b>                 | <b>151,130</b>        | <b>178,155</b>    | <b>214,210</b>    | <b>213,427</b>    | <b>161,092</b>    | <b>0.53</b>       | <b>-24.52</b>      |
| Indonesia                              | 47,538                | 49,489            | 51,571            | 47,152            | 42,850            | 0.14              | -9.12              |
| Malaysia                               | 39,053                | 53,075            | 67,859            | 68,207            | 48,456            | 0.16              | -28.96             |
| Philippines                            | 32,399                | 34,939            | 41,867            | 51,639            | 42,558            | 0.14              | -17.59             |
| Singapore                              | 20,661                | 20,821            | 27,591            | 25,268            | 15,375            | 0.05              | -39.15             |
| Thailand                               | 11,479                | 19,831            | 25,322            | 21,161            | 11,853            | 0.04              | -43.99             |
| <b>AUSTRALASIA</b>                     | <b>131,497</b>        | <b>141,755</b>    | <b>154,261</b>    | <b>169,156</b>    | <b>79,722</b>     | <b>0.26</b>       | <b>-52.87</b>      |
| Australia                              | 111,683               | 120,747           | 131,577           | 142,706           | 68,211            | 0.23              | -52.20             |
| New Zealand                            | 19,814                | 21,008            | 22,684            | 26,450            | 11,511            | 0.04              | -56.48             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>44,423</b>         | <b>52,810</b>     | <b>70,365</b>     | <b>73,503</b>     | <b>66,842</b>     | <b>0.22</b>       | <b>-9.06</b>       |
| Other countries of Asia                | 42,581                | 52,504            | 69,945            | 73,198            | 66,393            | 0.22              | -9.30              |
| Other countries of Oceania             | 1,842                 | 306               | 420               | 305               | 449               | 0.00              | 47.21              |
| <b>EUROPE</b>                          | <b>24,166,936</b>     | <b>26,156,581</b> | <b>27,263,057</b> | <b>26,410,838</b> | <b>18,760,772</b> | <b>61.94</b>      | <b>-28.97</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>10,052,939</b>     | <b>11,553,419</b> | <b>12,092,912</b> | <b>11,552,492</b> | <b>8,274,023</b>  | <b>27.32</b>      | <b>-28.38</b>      |
| Armenia                                | 70,835                | 73,224            | 67,075            | 48,391            | 38,989            | 0.13              | -19.43             |
| Azerbaijan                             | 591,727               | 629,552           | 656,162           | 600,867           | 604,287           | 2.00              | 0.57               |
| Belarus                                | 137,607               | 200,096           | 223,542           | 203,911           | 113,567           | 0.37              | -44.31             |
| Bulgaria                               | 1,488,398             | 1,578,647         | 1,688,030         | 1,817,175         | 1,688,205         | 5.57              | -7.10              |
| Czech Republic                         | 215,608               | 210,665           | 218,999           | 206,868           | 86,658            | 0.29              | -58.11             |
| Estonia                                | 35,028                | 48,047            | 55,024            | 62,913            | 35,253            | 0.12              | -43.97             |
| Georgia                                | 1,402,018             | 1,766,268         | 1,750,867         | 1,906,967         | 2,203,647         | 7.28              | 15.56              |
| Hungary                                | 89,347                | 93,263            | 115,619           | 133,383           | 63,978            | 0.21              | -52.03             |
| Kazakhstan                             | 379,650               | 425,199           | 437,579           | 423,465           | 240,144           | 0.79              | -43.29             |
| Kyrgyzstan                             | 42,800                | 64,884            | 81,923            | 88,351            | 88,871            | 0.29              | 0.59               |

## TURKEY

### 1. Arrivals of non-resident tourists at national borders, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Latvia                                    | 45,041           | 54,370           | 58,182           | 59,688           | 34,650           | 0.11              | -41.95             |
| Lithuania                                 | 67,426           | 88,138           | 104,406          | 110,938          | 108,877          | 0.36              | -1.86              |
| Moldova, Republic of                      | 107,771          | 111,639          | 132,051          | 149,423          | 140,011          | 0.46              | -6.30              |
| Poland                                    | 413,888          | 405,893          | 490,507          | 484,207          | 200,519          | 0.66              | -58.59             |
| Romania                                   | 378,560          | 387,062          | 419,550          | 432,988          | 354,539          | 1.17              | -18.12             |
| Russian Federation                        | 3,579,957        | 4,245,990        | 4,460,304        | 3,633,193        | 856,612          | 2.83              | -76.42             |
| Slovakia                                  | 124,899          | 125,937          | 134,583          | 148,922          | 61,203           | 0.20              | -58.90             |
| Tajikistan                                | 22,823           | 27,171           | 34,668           | 31,916           | 24,767           | 0.08              | -22.40             |
| Turkmenistan                              | 135,165          | 148,705          | 179,974          | 174,329          | 165,762          | 0.55              | -4.91              |
| Ukraine                                   | 618,453          | 739,454          | 640,626          | 691,335          | 1,029,162        | 3.40              | 48.87              |
| Uzbekistan                                | 105,938          | 129,215          | 143,241          | 143,262          | 134,322          | 0.44              | -6.24              |
| <b>NORTHERN EUROPE</b>                    | <b>3,818,163</b> | <b>4,020,928</b> | <b>4,039,508</b> | <b>3,853,908</b> | <b>2,553,341</b> | <b>8.43</b>       | <b>-33.75</b>      |
| Denmark                                   | 381,767          | 393,030          | 399,634          | 398,809          | 326,833          | 1.08              | -18.05             |
| Finland                                   | 187,931          | 211,267          | 219,872          | 207,738          | 119,582          | 0.39              | -42.44             |
| Iceland                                   | 5,562            | 4,602            | 8,314            | 9,320            | 3,203            | 0.01              | -65.63             |
| Ireland                                   | 99,188           | 100,436          | 93,466           | 89,006           | 48,637           | 0.16              | -45.36             |
| Norway                                    | 388,886          | 392,723          | 312,194          | 272,696          | 151,099          | 0.50              | -44.59             |
| Sweden                                    | 599,536          | 672,677          | 654,184          | 610,374          | 316,346          | 1.04              | -48.17             |
| United Kingdom                            | 2,155,293        | 2,246,193        | 2,351,844        | 2,265,965        | 1,587,641        | 5.24              | -29.94             |
| <b>SOUTHERN EUROPE</b>                    | <b>1,790,102</b> | <b>1,844,692</b> | <b>2,118,848</b> | <b>1,900,544</b> | <b>1,332,514</b> | <b>4.40</b>       | <b>-29.89</b>      |
| Albania                                   | 58,033           | 63,379           | 74,300           | 78,408           | 81,346           | 0.27              | 3.75               |
| Bosnia and Herzegovina                    | 61,213           | 71,468           | 82,891           | 84,643           | 65,632           | 0.22              | -22.46             |
| Croatia                                   | 43,121           | 40,769           | 41,447           | 35,460           | 20,468           | 0.07              | -42.28             |
| Greece                                    | 627,160          | 659,608          | 772,978          | 712,148          | 558,307          | 1.84              | -21.60             |
| Italy                                     | 421,216          | 416,376          | 457,062          | 348,035          | 195,919          | 0.65              | -43.71             |
| Malta                                     | 3,214            | 4,349            | 5,455            | 6,435            | 4,502            | 0.01              | -30.04             |
| Montenegro                                | 15,916           | 18,177           | 20,071           | 19,400           | 16,240           | 0.05              | -16.29             |
| Portugal                                  | 36,761           | 35,162           | 43,271           | 43,848           | 23,714           | 0.08              | -45.92             |
| Serbia                                    | 155,858          | 168,487          | 187,483          | 177,319          | 109,448          | 0.36              | -38.28             |
| Slovenia                                  | 35,630           | 32,719           | 37,919           | 36,023           | 18,574           | 0.06              | -48.44             |
| Spain                                     | 194,609          | 193,610          | 240,304          | 191,936          | 92,539           | 0.31              | -51.79             |
| The Former Yugoslav Republic of Macedonia | 137,371          | 140,588          | 155,667          | 166,889          | 145,825          | 0.48              | -12.62             |
| <b>WESTERN EUROPE</b>                     | <b>8,345,617</b> | <b>8,494,467</b> | <b>8,733,620</b> | <b>8,776,768</b> | <b>6,203,468</b> | <b>20.48</b>      | <b>-29.32</b>      |
| Austria                                   | 476,732          | 492,916          | 487,194          | 463,728          | 308,477          | 1.02              | -33.48             |
| Belgium                                   | 585,711          | 627,881          | 640,912          | 599,596          | 409,052          | 1.35              | -31.78             |
| France                                    | 940,106          | 942,952          | 943,419          | 792,133          | 545,756          | 1.80              | -31.10             |
| Germany                                   | 4,773,423        | 4,811,873        | 5,025,663        | 5,356,239        | 3,827,020        | 12.64             | -28.55             |
| Luxembourg                                | 12,734           | 11,954           | 13,757           | 11,779           | 4,501            | 0.01              | -61.79             |
| Netherlands                               | 1,233,678        | 1,262,857        | 1,262,280        | 1,202,676        | 896,454          | 2.96              | -25.46             |
| Switzerland                               | 323,233          | 344,034          | 360,395          | 350,617          | 212,208          | 0.70              | -39.48             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>87,636</b>    | <b>161,656</b>   | <b>189,249</b>   | <b>226,704</b>   | <b>295,911</b>   | <b>0.98</b>       | <b>30.53</b>       |
| Cyprus                                    | 8,110            | 8,407            | 8,134            | 9,354            | 7,399            | 0.02              | -20.90             |
| Israel                                    | 79,526           | 153,249          | 181,115          | 217,350          | 288,512          | 0.95              | 32.74              |
| <b>OTHER EUROPE</b>                       | <b>72,479</b>    | <b>81,419</b>    | <b>88,920</b>    | <b>100,422</b>   | <b>101,515</b>   | <b>0.34</b>       | <b>1.09</b>        |
| Other countries of Europe                 | 72,479           | 81,419           | 88,920           | 100,422          | 101,515          | 0.34              | 1.09               |
| <b>MIDDLE EAST</b>                        | <b>2,376,988</b> | <b>3,244,061</b> | <b>3,553,725</b> | <b>3,662,913</b> | <b>2,374,079</b> | <b>7.84</b>       | <b>-35.19</b>      |
| Bahrain                                   | 13,083           | 15,877           | 24,044           | 32,189           | 41,326           | 0.14              | 28.39              |
| Egypt                                     | 109,526          | 105,350          | 106,893          | 99,055           | 94,099           | 0.31              | -5.00              |
| Iraq                                      | 533,096          | 730,473          | 857,192          | 1,094,115        | 420,815          | 1.39              | -61.54             |
| Jordan                                    | 101,912          | 102,399          | 130,949          | 162,681          | 202,986          | 0.67              | 24.78              |
| Kuwait                                    | 64,854           | 87,834           | 132,739          | 174,148          | 179,752          | 0.59              | 3.22               |
| Lebanon                                   | 139,011          | 133,783          | 157,690          | 192,472          | 191,029          | 0.63              | -0.75              |
| Libya                                     | 213,651          | 264,180          | 267,470          | 234,734          | 72,007           | 0.24              | -69.32             |
| Oman                                      | 7,899            | 8,867            | 14,217           | 18,719           | 13,875           | 0.05              | -25.88             |
| Qatar                                     | 13,820           | 18,489           | 29,564           | 35,777           | 32,649           | 0.11              | -8.74              |



## TURKEY

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Saudi Arabia                   | 174,981          | 233,245          | 341,025          | 449,995          | 529,982          | 1.75              | 17.78              |
| Syrian Arab Republic           | 727,319          | 1,249,454        | 1,173,512        | 844,283          | 290,273          | 0.96              | -65.62             |
| United Arab Emirates           | 47,962           | 52,214           | 53,541           | 51,331           | 38,240           | 0.13              | -25.50             |
| Yemen                          | 11,825           | 17,329           | 26,013           | 24,217           | 25,321           | 0.08              | 4.56               |
| Other countries of Middle East | 218,049          | 224,567          | 238,876          | 249,197          | 241,725          | 0.80              | -3.00              |
| <b>SOUTH ASIA</b>              | <b>1,318,817</b> | <b>1,347,635</b> | <b>1,786,701</b> | <b>1,930,789</b> | <b>1,852,395</b> | <b>6.12</b>       | <b>-4.06</b>       |
| Bangladesh                     | 6,542            | 8,785            | 12,612           | 12,106           | 8,886            | 0.03              | -26.60             |
| India                          | 79,799           | 84,885           | 108,106          | 119,458          | 70,443           | 0.23              | -41.03             |
| Iran, Islamic Republic of      | 1,185,864        | 1,196,482        | 1,590,457        | 1,700,181        | 1,665,061        | 5.50              | -2.07              |
| Pakistan                       | 27,847           | 34,066           | 48,311           | 59,478           | 51,610           | 0.17              | -13.23             |
| Other countries of South Asia  | 18,765           | 23,417           | 27,215           | 39,566           | 56,395           | 0.19              | 42.53              |
| <b>NOT SPECIFIED</b>           | <b>5,965,051</b> | <b>4,989,049</b> | <b>4,838,321</b> | <b>4,928,507</b> | <b>5,595,214</b> | <b>18.47</b>      | <b>13.53</b>       |
| Other countries of the World   | 36,537           | 40,701           | 51,669           | 62,320           | 43,161           | 0.14              | -30.74             |
| Nationals Residing Abroad      | 5,928,514        | 4,948,348        | 4,786,652        | 4,866,187        | 5,552,053        | 18.33             | 14.09              |

# TURKEY

## 2. Arrivals of non-resident visitors at national borders, by nationality

|                                    | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|------------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                       | (*) <b>37,715,225</b> | <b>39,860,771</b> | <b>41,627,246</b> | <b>41,114,069</b> | <b>30,906,680</b> | <b>100.00</b>     | <b>-24.83</b>      |
| <b>AFRICA</b>                      | <b>387,484</b>        | <b>435,781</b>    | <b>511,844</b>    | <b>551,085</b>    | <b>499,848</b>    | <b>1.62</b>       | <b>-9.30</b>       |
| <b>EAST AFRICA</b>                 | <b>5,510</b>          | <b>6,226</b>      | <b>6,880</b>      | <b>7,506</b>      | <b>5,986</b>      | <b>0.02</b>       | <b>-20.25</b>      |
| Kenya                              | 5,510                 | 6 226             | 6 880             | 7 506             | 5 986             | 0.02              | -20.25             |
| <b>NORTH AFRICA</b>                | <b>277,129</b>        | <b>301,770</b>    | <b>360,940</b>    | <b>395,423</b>    | <b>374,640</b>    | <b>1.21</b>       | <b>-5.26</b>       |
| Algeria                            | 104,489               | 118 189           | 160 052           | 171 873           | 176 233           | 0.57              | 2.54               |
| Morocco                            | 77,884                | 82 579            | 89 562            | 109 775           | 87 660            | 0.28              | -20.15             |
| Sudan                              | 8,161                 | 9 319             | 10 714            | 11 434            | 10 562            | 0.03              | -7.63              |
| Tunisia                            | 86,595                | 91 683            | 100 612           | 102 341           | 100 185           | 0.32              | -2.11              |
| <b>SOUTHERN AFRICA</b>             | <b>40,771</b>         | <b>44,798</b>     | <b>43,049</b>     | <b>47,679</b>     | <b>29,316</b>     | <b>0.09</b>       | <b>-38.51</b>      |
| South Africa                       | 40,771                | 44 798            | 43 049            | 47 679            | 29 316            | 0.09              | -38.51             |
| <b>WEST AFRICA</b>                 | <b>25,547</b>         | <b>27,680</b>     | <b>33,520</b>     | <b>33,194</b>     | <b>30,969</b>     | <b>0.10</b>       | <b>-6.70</b>       |
| Nigeria                            | 19,897                | 22 869            | 28 387            | 27 711            | 25 264            | 0.08              | -8.83              |
| Senegal                            | 5,650                 | 4 811             | 5 133             | 5 483             | 5 705             | 0.02              | 4.05               |
| <b>OTHER AFRICA</b>                | <b>38,527</b>         | <b>55,307</b>     | <b>67,455</b>     | <b>67,283</b>     | <b>58,937</b>     | <b>0.19</b>       | <b>-12.40</b>      |
| Other countries of Africa          | 38,527                | 55 307            | 67 455            | 67 283            | 58 937            | 0.19              | -12.40             |
| <b>AMERICAS</b>                    | <b>1,165,693</b>      | <b>1,262,426</b>  | <b>1,238,873</b>  | <b>1,302,212</b>  | <b>756,919</b>    | <b>2.45</b>       | <b>-41.87</b>      |
| <b>CARIBBEAN</b>                   | <b>2,073</b>          | <b>727</b>        | <b>1,349</b>      | <b>2,583</b>      | <b>1,620</b>      | <b>0.01</b>       | <b>-37.28</b>      |
| Dominican Republic                 | 2,073                 | 727               | 1 349             | 2 583             | 1 620             | 0.01              | -37.28             |
| <b>CENTRAL AMERICA</b>             | <b>7,654</b>          | <b>8,555</b>      | <b>10,428</b>     | <b>11,131</b>     | <b>7,629</b>      | <b>0.02</b>       | <b>-31.46</b>      |
| Panama                             | 1,529                 | 1 670             | 1 764             | 1 997             | 1 461             | 0.00              | -26.84             |
| Other countries of Central America | 6,125                 | 6 885             | 8 664             | 9 134             | 6 168             | 0.02              | -32.47             |
| <b>NORTH AMERICA</b>               | <b>985,665</b>        | <b>1,022,085</b>  | <b>1,017,696</b>  | <b>1,032,304</b>  | <b>586,741</b>    | <b>1.90</b>       | <b>-43.16</b>      |
| Canada                             | 182,252               | 199 497           | 190 116           | 187 615           | 106 285           | 0.34              | -43.35             |
| Mexico                             | 31,576                | 36 617            | 42 663            | 45 902            | 20 958            | 0.07              | -54.34             |
| United States of America           | 771,837               | 785 971           | 784 917           | 798 787           | 459 493           | 1.49              | -42.48             |
| Other countries of North America   |                       |                   |                   |                   | 5                 | 0.00              |                    |
| <b>SOUTH AMERICA</b>               | <b>164,491</b>        | <b>224,261</b>    | <b>200,707</b>    | <b>246,907</b>    | <b>152,337</b>    | <b>0.49</b>       | <b>-38.30</b>      |
| Argentina                          | 28,559                | 46 729            | 44 407            | 82 977            | 62 394            | 0.20              | -24.81             |
| Brazil                             | 88,903                | 113 433           | 91 627            | 85 473            | 42 530            | 0.14              | -50.24             |
| Chile                              | 12,765                | 15 905            | 17 451            | 24 307            | 10 421            | 0.03              | -57.13             |
| Colombia                           | 12,987                | 21 979            | 23 378            | 26 046            | 19 416            | 0.06              | -25.45             |
| Ecuador                            | 4,433                 | 4 780             | 5 093             | 6 791             | 4 323             | 0.01              | -36.34             |
| Paraguay                           | 700                   | 937               | 825               | 1 263             | 974               | 0.00              | -22.88             |
| Peru                               | 2,952                 | 4 393             | 5 733             | 7 281             | 4 667             | 0.02              | -35.90             |
| Uruguay                            | 3,592                 | 4 834             | 5 218             | 6 334             | 2 577             | 0.01              | -59.31             |
| Venezuela, Bolivarian Republic of  | 9,600                 | 11 271            | 6 975             | 6 435             | 5 035             | 0.02              | -21.76             |
| <b>OTHER AMERICAS</b>              | <b>5,810</b>          | <b>6,798</b>      | <b>8,693</b>      | <b>9,287</b>      | <b>8,592</b>      | <b>0.03</b>       | <b>-7.48</b>       |
| Other countries of the Americas    | 5,810                 | 6 798             | 8 693             | 9 287             | 8 592             | 0.03              | -7.48              |
| <b>EAST ASIA AND THE PACIFIC</b>   | <b>921,152</b>        | <b>998,526</b>    | <b>1,185,956</b>  | <b>1,249,387</b>  | <b>685,229</b>    | <b>2.22</b>       | <b>-45.15</b>      |
| <b>NORTH-EAST ASIA</b>             | <b>490,396</b>        | <b>512,716</b>    | <b>639,423</b>    | <b>666,319</b>    | <b>325,568</b>    | <b>1.05</b>       | <b>-51.14</b>      |
| China                              | 114,582               | 138 876           | 199 746           | 313 704           | 167 570           | 0.54              | -46.58             |
| Hong Kong (China)                  | 13,138                | 12 650            | 20 217            | 19 074            | 6 399             | 0.02              | -66.45             |
| Japan                              | 203,592               | 174 150           | 170 550           | 104 847           | 44 695            | 0.14              | -57.37             |
| Korea, Republic of                 | 159,084               | 187 040           | 248 910           | 228 694           | 106 904           | 0.35              | -53.25             |
| <b>SOUTH-EAST ASIA</b>             | <b>196,971</b>        | <b>215,444</b>    | <b>254,351</b>    | <b>259,015</b>    | <b>183,947</b>    | <b>0.60</b>       | <b>-28.98</b>      |
| Indonesia                          | 56,113                | 57 385            | 59 486            | 56 867            | 47 232            | 0.15              | -16.94             |
| Malaysia                           | 41,169                | 55 139            | 69 968            | 69 616            | 49 255            | 0.16              | -29.25             |
| Philippines                        | 65,272                | 59 734            | 69 229            | 83 515            | 59 015            | 0.19              | -29.34             |
| Singapore                          | 22,206                | 22 403            | 29 449            | 26 892            | 15 962            | 0.05              | -40.64             |
| Thailand                           | 12,211                | 20 783            | 26 219            | 22 125            | 12 483            | 0.04              | -43.58             |
| <b>AUSTRALASIA</b>                 | <b>193,177</b>        | <b>221,124</b>    | <b>233,663</b>    | <b>262,677</b>    | <b>112,913</b>    | <b>0.37</b>       | <b>-57.01</b>      |
| Australia                          | 164,899               | 190 457           | 200 730           | 225 762           | 97 626            | 0.32              | -56.76             |
| New Zealand                        | 28,278                | 30 667            | 32 933            | 36 915            | 15 287            | 0.05              | -58.59             |

## TURKEY

### 2. Arrivals of non-resident visitors at national borders, by nationality

|   | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>OTHER EAST ASIA AND THE PACIFIC</b>    | <b>40,608</b>     | <b>49,242</b>     | <b>58,519</b>     | <b>61,376</b>     | <b>62,801</b>     | <b>0.20</b>       | <b>2.32</b>        |
| Other countries of Asia                   | 35,918            | 48 767            | 57 847            | 60 999            | 62 254            | 0.20              | 2.06               |
| Other countries of Oceania                | 4,690             | 475               | 672               | 377               | 547               | 0.00              | 45.09              |
| <b>EUROPE</b>                             | <b>25,550,426</b> | <b>27,550,675</b> | <b>28,482,986</b> | <b>27,461,234</b> | <b>19,126,550</b> | <b>61.88</b>      | <b>-30.35</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>10,138,223</b> | <b>11,644,299</b> | <b>12,185,832</b> | <b>11,638,275</b> | <b>8,318,327</b>  | <b>26.91</b>      | <b>-28.53</b>      |
| Armenia                                   | 70,956            | 73 365            | 67 198            | 48 522            | 39 063            | 0.13              | -19.49             |
| Azerbaijan                                | 593,238           | 630 754           | 657 684           | 602 488           | 606 223           | 1.96              | 0.62               |
| Belarus                                   | 138,007           | 200 659           | 223 975           | 204 355           | 113 793           | 0.37              | -44.32             |
| Bulgaria                                  | 1,492,073         | 1 582 912         | 1 693 591         | 1 821 480         | 1 690 766         | 5.47              | -7.18              |
| Czech Republic                            | 223,986           | 217 254           | 226 189           | 212 464           | 87 328            | 0.28              | -58.90             |
| Estonia                                   | 35,459            | 48 537            | 55 649            | 63 363            | 35 549            | 0.12              | -43.90             |
| Georgia                                   | 1,404,882         | 1 769 447         | 1 755 289         | 1 911 832         | 2 206 266         | 7.14              | 15.40              |
| Hungary                                   | 94,409            | 97 074            | 119 977           | 140 197           | 64 737            | 0.21              | -53.82             |
| Kazakhstan                                | 380,046           | 425 773           | 437 971           | 423 744           | 240 188           | 0.78              | -43.32             |
| Kyrgyzstan                                | 42,866            | 64 905            | 81 941            | 88 369            | 88 877            | 0.29              | 0.57               |
| Latvia                                    | 45,725            | 55 058            | 58 981            | 60 485            | 34 861            | 0.11              | -42.36             |
| Lithuania                                 | 69,520            | 90 180            | 106 469           | 112 654           | 109 749           | 0.36              | -2.58              |
| Moldova, Republic of                      | 108,032           | 111 915           | 132 338           | 149 800           | 140 117           | 0.45              | -6.46              |
| Poland                                    | 428,440           | 423 129           | 510 569           | 500 779           | 205 701           | 0.67              | -58.92             |
| Romania                                   | 385,055           | 395 214           | 426 585           | 441 097           | 357 473           | 1.16              | -18.96             |
| Russian Federation                        | 3,599,925         | 4 269 306         | 4 479 049         | 3 649 003         | 866 256           | 2.80              | -76.26             |
| Slovakia                                  | 126,974           | 127 455           | 136 899           | 151 514           | 61 477            | 0.20              | -59.42             |
| Tajikistan                                | 22,823            | 27 174            | 34 678            | 31 917            | 24 768            | 0.08              | -22.40             |
| Turkmenistan                              | 135,168           | 148 709           | 180 395           | 174 330           | 165 762           | 0.54              | -4.91              |
| Ukraine                                   | 634,663           | 756 187           | 657 051           | 706 551           | 1 045 043         | 3.38              | 47.91              |
| Uzbekistan                                | 105,976           | 129 292           | 143 354           | 143 331           | 134 330           | 0.43              | -6.28              |
| <b>NORTHERN EUROPE</b>                    | <b>4,184,264</b>  | <b>4,353,849</b>  | <b>4,344,320</b>  | <b>4,152,600</b>  | <b>2,697,614</b>  | <b>8.73</b>       | <b>-35.04</b>      |
| Denmark                                   | 391,312           | 402 818           | 408 287           | 408 841           | 329 618           | 1.07              | -19.38             |
| Finland                                   | 195,083           | 219 044           | 228 138           | 213 803           | 122 185           | 0.40              | -42.85             |
| Iceland                                   | 5,797             | 4 909             | 8 691             | 9 579             | 3 314             | 0.01              | -65.40             |
| Ireland                                   | 110,863           | 112 665           | 105 001           | 101 379           | 54 221            | 0.18              | -46.52             |
| Norway                                    | 406,879           | 412 870           | 326 292           | 282 210           | 156 215           | 0.51              | -44.65             |
| Sweden                                    | 617,811           | 692 186           | 667 551           | 624 649           | 320 580           | 1.04              | -48.68             |
| United Kingdom                            | 2,456,519         | 2 509 357         | 2 600 360         | 2 512 139         | 1 711 481         | 5.54              | -31.87             |
| <b>SOUTHERN EUROPE</b>                    | <b>2,235,196</b>  | <b>2,326,639</b>  | <b>2,484,992</b>  | <b>2,174,887</b>  | <b>1,408,549</b>  | <b>4.56</b>       | <b>-35.24</b>      |
| Albania                                   | 59,565            | 65 113            | 76 273            | 80 032            | 83 029            | 0.27              | 3.74               |
| Bosnia and Herzegovina                    | 61,851            | 72 086            | 83 258            | 85 434            | 66 177            | 0.21              | -22.54             |
| Croatia                                   | 47,144            | 44 058            | 45 297            | 38 598            | 21 346            | 0.07              | -44.70             |
| Greece                                    | 669,823           | 703 168           | 830 841           | 755 414           | 593 150           | 1.92              | -21.48             |
| Italy                                     | 714,041           | 731 784           | 697 360           | 507 897           | 213 227           | 0.69              | -58.02             |
| Malta                                     | 6,397             | 6 769             | 7 430             | 9 210             | 5 849             | 0.02              | -36.49             |
| Montenegro                                | 16,559            | 18 838            | 20 423            | 19 768            | 16 709            | 0.05              | -15.47             |
| Portugal                                  | 46,606            | 45 928            | 52 851            | 56 312            | 27 015            | 0.09              | -52.03             |
| Serbia                                    | 157,568           | 169 988           | 189 396           | 178 997           | 110 594           | 0.36              | -38.21             |
| Slovenia                                  | 39,899            | 37 692            | 41 799            | 39 734            | 18 863            | 0.06              | -52.53             |
| Spain                                     | 278,164           | 290 422           | 283 926           | 236 063           | 106 582           | 0.34              | -54.85             |
| The Former Yugoslav Republic of Macedonia | 137,579           | 140 793           | 156 138           | 167 428           | 146 008           | 0.47              | -12.79             |
| <b>WESTERN EUROPE</b>                     | <b>8,817,029</b>  | <b>8,964,745</b>  | <b>9,173,882</b>  | <b>9,157,090</b>  | <b>6,296,146</b>  | <b>20.37</b>      | <b>-31.24</b>      |
| Austria                                   | 505,560           | 518 273           | 512 339           | 486 044           | 310 946           | 1.01              | -36.03             |
| Belgium                                   | 608,071           | 651 596           | 660 857           | 617 406           | 413 614           | 1.34              | -33.01             |
| France                                    | 1,032,565         | 1 046 010         | 1 037 152         | 847 259           | 555 151           | 1.80              | -34.48             |
| Germany                                   | 5,028,745         | 5 041 323         | 5 250 036         | 5 580 792         | 3 890 074         | 12.59             | -30.30             |
| Luxembourg                                | 14,034            | 15 733            | 15 310            | 12 764            | 4 831             | 0.02              | -62.15             |
| Netherlands                               | 1,273,593         | 1 312 466         | 1 303 730         | 1 232 487         | 906 336           | 2.93              | -26.46             |
| Switzerland                               | 354,461           | 379 344           | 394 458           | 380 338           | 215 194           | 0.70              | -43.42             |

## TURKEY

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>102,664</b>   | <b>179,182</b>   | <b>204,551</b>   | <b>237,535</b>   | <b>304,330</b>   | <b>0.98</b>       | <b>28.12</b>       |
| Cyprus                           | 18,924           | 14 265           | 15 943           | 12 967           | 10 342           | 0.03              | -20.24             |
| Israel                           | 83,740           | 164 917          | 188 608          | 224 568          | 293 988          | 0.95              | 30.91              |
| <b>OTHER EUROPE</b>              | <b>73,050</b>    | <b>81,961</b>    | <b>89,409</b>    | <b>100,847</b>   | <b>101,584</b>   | <b>0.33</b>       | <b>0.73</b>        |
| Other countries of Europe        | 73,050           | 81 961           | 89 409           | 100 847          | 101 584          | 0.33              | 0.73               |
| <b>MIDDLE EAST</b>               | <b>2,389,706</b> | <b>3,262,572</b> | <b>3,564,663</b> | <b>3,674,227</b> | <b>2,378,548</b> | <b>7.70</b>       | <b>-35.26</b>      |
| Bahrain                          | 13,342           | 16 230           | 24 305           | 32 476           | 41 505           | 0.13              | 27.80              |
| Egypt                            | 112,025          | 107,437          | 108,762          | 100,040          | 94,871           | 0.31              | -5.17              |
| Iraq                             | 533,149          | 730 639          | 857 246          | 1 094 144        | 420 831          | 1.36              | -61.54             |
| Jordan                           | 102,154          | 102 871          | 131 329          | 162 866          | 203 179          | 0.66              | 24.75              |
| Kuwait                           | 65,167           | 88 238           | 133 128          | 174 486          | 179 938          | 0.58              | 3.12               |
| Lebanon                          | 144,491          | 143 629          | 161 274          | 197 552          | 191 642          | 0.62              | -2.99              |
| Libya                            | 213,890          | 264 266          | 267 501          | 234 762          | 72 014           | 0.23              | -69.32             |
| Oman                             | 7,959            | 8 956            | 14 283           | 18 787           | 13 891           | 0.04              | -26.06             |
| Qatar                            | 13,971           | 18 630           | 29 743           | 35 832           | 32 681           | 0.11              | -8.79              |
| Saudi Arabia                     | 175,467          | 234 220          | 341 786          | 450 674          | 530 410          | 1.72              | 17.69              |
| State of Palestine               | 6,327            | 7 971            | 11 435           | 16 218           | 19 353           | 0.06              | 19.33              |
| Syrian Arab Republic             | 730,039          | 1 252 826        | 1 176 490        | 847 275          | 291 754          | 0.94              | -65.57             |
| United Arab Emirates             | 48,071           | 52 424           | 53 736           | 51 600           | 38 315           | 0.12              | -25.75             |
| Yemen                            | 11,826           | 17 354           | 26 033           | 24 237           | 25 325           | 0.08              | 4.49               |
| Other countries of Middle East   | 211,828          | 216 881          | 227 612          | 233 278          | 222 839          | 0.72              | -4.47              |
| <b>SOUTH ASIA</b>                | <b>1,331,712</b> | <b>1,359,412</b> | <b>1,799,487</b> | <b>1,944,140</b> | <b>1,861,956</b> | <b>6.02</b>       | <b>-4.23</b>       |
| Afghanistan                      | 15,373           | 19 704           | 22 599           | 31 983           | 50 197           | 0.16              | 56.95              |
| Bangladesh                       | 6,652            | 8 856            | 12 706           | 12 212           | 8 951            | 0.03              | -26.70             |
| India                            | 90,934           | 95 014           | 119 503          | 131 869          | 79 316           | 0.26              | -39.85             |
| Iran, Islamic Republic of        | 1,186,343        | 1 196 801        | 1 590 664        | 1 700 385        | 1 665 160        | 5.39              | -2.07              |
| Pakistan                         | 28,394           | 34 170           | 48 420           | 59 700           | 52 023           | 0.17              | -12.86             |
| Other countries of South Asia    | 4,016            | 4 867            | 5 595            | 7 991            | 6 309            | 0.02              | -21.05             |
| <b>NOT SPECIFIED</b>             | <b>5,969,052</b> | <b>4,991,379</b> | <b>4,843,437</b> | <b>4,931,784</b> | <b>5,597,630</b> | <b>18.11</b>      | <b>13.50</b>       |
| Other countries of the World     | 36,659           | 40 706           | 54 091           | 62 347           | 43 163           | 0.14              | -30.77             |
| Nationals Residing Abroad        | 5,932,393        | 4,950,673        | 4,789,346        | 4,869,437        | 5,554,467        | 17.97             | 14.07              |

## TURKEY

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>19,998,885</b> | <b>20,678,206</b> | <b>22,984,991</b> | <b>22,585,325</b> | <b>14,010,921</b> | <b>100.00</b>     | <b>-37.96</b>      |
| <b>AFRICA</b>                          | <b>168,576</b>        | <b>198,480</b>    | <b>211,844</b>    | <b>258,150</b>    | <b>282,180</b>    | <b>2.01</b>       | <b>9.31</b>        |
| <b>NORTH AFRICA</b>                    | <b>119,978</b>        | <b>133,758</b>    | <b>150,865</b>    | <b>177,042</b>    | <b>199,584</b>    | <b>1.42</b>       | <b>12.73</b>       |
| Algeria                                | 41,310                | 43,932            | 54,689            | 69,635            | 82,171            | 0.59              | 18.00              |
| Morocco                                | 33,488                | 38,493            | 40,997            | 44,003            | 50,920            | 0.36              | 15.72              |
| Sudan                                  | 4,885                 | 4,888             | 9,169             | 16,869            | 10,070            | 0.07              | -40.30             |
| Tunisia                                | 40,295                | 46,445            | 46,010            | 46,535            | 56,423            | 0.40              | 21.25              |
| <b>SOUTHERN AFRICA</b>                 | <b>24,165</b>         | <b>26,381</b>     | <b>26,200</b>     | <b>30,078</b>     | <b>30,717</b>     | <b>0.22</b>       | <b>2.12</b>        |
| South Africa                           | 24,165                | 26,381            | 26,200            | 30,078            | 30,717            | 0.22              | 2.12               |
| <b>OTHER AFRICA</b>                    | <b>24,433</b>         | <b>38,341</b>     | <b>34,779</b>     | <b>51,030</b>     | <b>51,879</b>     | <b>0.37</b>       | <b>1.66</b>        |
| Other countries of Africa              | 24,433                | 38,341            | 34,779            | 51,030            | 51,879            | 0.37              | 1.66               |
| <b>AMERICAS</b>                        | <b>858,352</b>        | <b>871,433</b>    | <b>875,218</b>    | <b>932,931</b>    | <b>450,172</b>    | <b>3.21</b>       | <b>-51.75</b>      |
| <b>CENTRAL AMERICA</b>                 | <b>7,473</b>          | <b>8,348</b>      | <b>7,917</b>      | <b>12,990</b>     | <b>12,649</b>     | <b>0.09</b>       | <b>-2.63</b>       |
| All countries of Central America       | 7,473                 | 8,348             | 7,917             | 12,990            | 12,649            | 0.09              | -2.63              |
| <b>NORTH AMERICA</b>                   | <b>692,027</b>        | <b>636,626</b>    | <b>693,887</b>    | <b>663,887</b>    | <b>346,064</b>    | <b>2.47</b>       | <b>-47.87</b>      |
| Canada                                 | 90,718                | 88,030            | 90,992            | 83,445            | 43,741            | 0.31              | -47.58             |
| Mexico                                 | 14,288                | 18,113            | 23,809            | 27,159            | 15,272            | 0.11              | -43.77             |
| United States of America               | 587,003               | 530,417           | 578,942           | 553,154           | 287,000           | 2.05              | -48.12             |
| Other countries of North America       | 18                    | 66                | 144               | 129               | 51                | 0.00              | -60.47             |
| <b>SOUTH AMERICA</b>                   | <b>158,852</b>        | <b>226,459</b>    | <b>173,414</b>    | <b>256,054</b>    | <b>91,459</b>     | <b>0.65</b>       | <b>-64.28</b>      |
| Argentina                              | 33,299                | 49,358            | 39,939            | 138,343           | 37,721            | 0.27              | -72.73             |
| Brazil                                 | 100,218               | 145,703           | 97,553            | 74,446            | 23,304            | 0.17              | -68.70             |
| Chile                                  | 6,177                 | 8,405             | 9,412             | 12,889            | 6,545             | 0.05              | -49.22             |
| Colombia                               | 6,955                 | 10,670            | 13,466            | 16,607            | 8,646             | 0.06              | -47.94             |
| Venezuela, Bolivarian Republic of      | 6,250                 | 3,291             | 2,591             | 3,299             | 2,640             | 0.02              | -19.98             |
| Other countries of South America       | 5,953                 | 9,032             | 10,453            | 10,470            | 12,603            | 0.09              | 20.37              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,237,605</b>      | <b>1,220,840</b>  | <b>1,465,410</b>  | <b>1,575,707</b>  | <b>633,542</b>    | <b>4.52</b>       | <b>-59.79</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>875,912</b>        | <b>811,388</b>    | <b>1,058,222</b>  | <b>1,187,330</b>  | <b>396,668</b>    | <b>2.83</b>       | <b>-66.59</b>      |
| China                                  | 161,373               | 175,027           | 260,575           | 473,729           | 205,814           | 1.47              | -56.55             |
| Japan                                  | 418,867               | 323,820           | 374,031           | 225,458           | 49,964            | 0.36              | -77.84             |
| Korea, Republic of                     | 295,672               | 312,541           | 423,616           | 488,143           | 140,890           | 1.01              | -71.14             |
| <b>SOUTH-EAST ASIA</b>                 | <b>143,066</b>        | <b>154,166</b>    | <b>173,075</b>    | <b>156,112</b>    | <b>89,718</b>     | <b>0.64</b>       | <b>-42.53</b>      |
| Indonesia                              | 36,367                | 41,594            | 47,075            | 37,702            | 22,421            | 0.16              | -40.53             |
| Malaysia                               | 41,496                | 54,977            | 64,118            | 54,279            | 29,409            | 0.21              | -45.82             |
| Philippines                            | 8,606                 | 11,219            | 13,079            | 17,799            | 20,299            | 0.14              | 14.05              |
| Singapore                              | 41,594                | 30,117            | 30,604            | 24,165            | 10,893            | 0.08              | -54.92             |
| Thailand                               | 15,003                | 16,259            | 18,199            | 22,167            | 6,696             | 0.05              | -69.79             |
| <b>AUSTRALASIA</b>                     | <b>157,556</b>        | <b>192,690</b>    | <b>164,329</b>    | <b>180,032</b>    | <b>77,212</b>     | <b>0.55</b>       | <b>-57.11</b>      |
| Australia                              | 143,288               | 175,666           | 149,664           | 160,899           | 69,458            | 0.50              | -56.83             |
| New Zealand                            | 14,268                | 17,024            | 14,665            | 19,133            | 7,754             | 0.06              | -59.47             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>61,071</b>         | <b>62,596</b>     | <b>69,784</b>     | <b>52,233</b>     | <b>69,944</b>     | <b>0.50</b>       | <b>33.91</b>       |
| Other countries of Asia                | 58,591                | 60,373            | 64,703            | 50,407            | 68,325            | 0.49              | 35.55              |
| All countries of Oceania               | 2,480                 | 2,223             | 5,081             | 1,826             | 1,619             | 0.01              | -11.34             |
| <b>EUROPE</b>                          | <b>15,804,091</b>     | <b>16,415,693</b> | <b>17,780,097</b> | <b>16,814,835</b> | <b>9,545,092</b>  | <b>68.13</b>      | <b>-43.23</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>4,665,072</b>      | <b>5,678,081</b>  | <b>6,060,174</b>  | <b>5,267,892</b>  | <b>2,573,197</b>  | <b>18.37</b>      | <b>-51.15</b>      |
| Armenia                                | 18,217                | 14,158            | 16,795            | 12,201            | 5,549             | 0.04              | -54.52             |
| Azerbaijan                             | 128,488               | 147,926           | 169,120           | 180,251           | 156,310           | 1.12              | -13.28             |
| Belarus                                | 47,591                | 72,761            | 91,701            | 82,556            | 50,075            | 0.36              | -39.34             |
| Bulgaria                               | 158,414               | 146,800           | 174,543           | 200,788           | 105,794           | 0.76              | -47.31             |
| Czech Republic                         | 159,878               | 149,498           | 149,207           | 167,755           | 63,825            | 0.46              | -61.95             |
| Estonia                                | 26,865                | 47,101            | 54,782            | 63,283            | 30,974            | 0.22              | -51.05             |
| Georgia                                | 37,023                | 42,055            | 52,671            | 59,971            | 52,265            | 0.37              | -12.85             |
| Hungary                                | 70,772                | 58,638            | 74,487            | 71,044            | 29,946            | 0.21              | -57.85             |
| Kazakhstan                             | 255,009               | 262,295           | 261,333           | 280,958           | 162,453           | 1.16              | -42.18             |
| Kyrgyzstan                             | 12,820                | 15,480            | 33,470            | 35,742            | 36,631            | 0.26              | 2.49               |

## TURKEY

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Latvia                                    | 30,049           | 34,353           | 38,886           | 43,501           | 27,608           | 0.20              | -36.53             |
| Lithuania                                 | 67,075           | 99,022           | 131,320          | 106,653          | 68,752           | 0.49              | -35.54             |
| Moldova, Republic of                      | 75,507           | 68,044           | 77,686           | 85,239           | 58,588           | 0.42              | -31.27             |
| Poland                                    | 260,920          | 287,715          | 300,159          | 334,584          | 117,493          | 0.84              | -64.88             |
| Romania                                   | 205,289          | 183,856          | 252,759          | 241,427          | 188,174          | 1.34              | -22.06             |
| Russian Federation                        | 2,619,041        | 3,470,777        | 3,656,538        | 2,712,273        | 629,026          | 4.49              | -76.81             |
| Slovakia                                  | 81,564           | 85,577           | 86,219           | 110,795          | 33,674           | 0.24              | -69.61             |
| Tajikistan                                | 8,352            | 6,543            | 11,132           | 13,744           | 13,420           | 0.10              | -2.36              |
| Turkmenistan                              | 28,236           | 30,814           | 48,696           | 63,038           | 50,041           | 0.36              | -20.62             |
| Ukraine                                   | 343,289          | 414,222          | 329,517          | 343,098          | 648,429          | 4.63              | 88.99              |
| Uzbekistan                                | 30,673           | 40,446           | 49,153           | 58,991           | 44,170           | 0.32              | -25.12             |
| <b>NORTHERN EUROPE</b>                    | <b>2,271,219</b> | <b>2,402,243</b> | <b>2,821,462</b> | <b>2,574,863</b> | <b>1,479,579</b> | <b>10.56</b>      | <b>-42.54</b>      |
| Denmark                                   | 160,823          | 182,550          | 252,476          | 292,289          | 205,413          | 1.47              | -29.72             |
| Finland                                   | 103,601          | 127,269          | 149,511          | 135,224          | 102,389          | 0.73              | -24.28             |
| Iceland                                   | 7,559            | 6,492            | 15,643           | 14,878           | 9,933            | 0.07              | -33.24             |
| Ireland                                   | 72,368           | 67,721           | 60,496           | 69,609           | 27,082           | 0.19              | -61.09             |
| Norway                                    | 248,002          | 233,094          | 233,193          | 138,480          | 82,823           | 0.59              | -40.19             |
| Sweden                                    | 352,684          | 400,548          | 632,798          | 447,242          | 202,658          | 1.45              | -54.69             |
| United Kingdom                            | 1,326,182        | 1,384,569        | 1,477,345        | 1,477,141        | 849,281          | 6.06              | -42.51             |
| <b>SOUTHERN EUROPE</b>                    | <b>1,159,624</b> | <b>1,015,089</b> | <b>1,025,287</b> | <b>905,840</b>   | <b>478,778</b>   | <b>3.42</b>       | <b>-47.15</b>      |
| Albania                                   | 28,204           | 33,774           | 40,790           | 37,591           | 33,279           | 0.24              | -11.47             |
| Bosnia and Herzegovina                    | 38,140           | 31,680           | 34,453           | 42,236           | 29,772           | 0.21              | -29.51             |
| Croatia                                   | 43,764           | 29,287           | 31,813           | 30,528           | 11,973           | 0.09              | -60.78             |
| Greece                                    | 197,278          | 150,717          | 154,466          | 164,640          | 93,107           | 0.66              | -43.45             |
| Italy                                     | 413,106          | 363,825          | 375,904          | 283,286          | 124,219          | 0.89              | -56.15             |
| Malta                                     | 1,521            | 2,035            | 2,269            | 3,130            | 1,761            | 0.01              | -43.74             |
| Montenegro                                | 119              | 383              | 314              | 326              | 343              | 0.00              | 5.21               |
| Portugal                                  | 37,030           | 33,682           | 36,336           | 36,047           | 12,948           | 0.09              | -64.08             |
| Serbia                                    | 74,032           | 89,951           | 92,148           | 77,866           | 51,953           | 0.37              | -33.28             |
| Slovenia                                  | 31,673           | 22,446           | 23,989           | 31,140           | 10,630           | 0.08              | -65.86             |
| Spain                                     | 260,952          | 224,720          | 197,491          | 164,396          | 68,737           | 0.49              | -58.19             |
| The Former Yugoslav Republic of Macedonia | 33,805           | 32,589           | 35,314           | 34,654           | 40,056           | 0.29              | 15.59              |
| <b>WESTERN EUROPE</b>                     | <b>7,637,822</b> | <b>7,202,768</b> | <b>7,696,738</b> | <b>7,873,876</b> | <b>4,764,178</b> | <b>34.00</b>      | <b>-39.49</b>      |
| Austria                                   | 243,563          | 222,196          | 229,834          | 239,382          | 96,589           | 0.69              | -59.65             |
| Belgium                                   | 479,148          | 501,934          | 514,326          | 506,866          | 211,431          | 1.51              | -58.29             |
| France                                    | 751,436          | 656,295          | 675,836          | 470,060          | 225,731          | 1.61              | -51.98             |
| Germany                                   | 4,996,223        | 4,655,207        | 5,013,514        | 5,384,755        | 3,602,886        | 25.71             | -33.09             |
| Luxembourg                                | 16,167           | 18,783           | 19,196           | 14,421           | 4,045            | 0.03              | -71.95             |
| Netherlands                               | 912,816          | 914,281          | 999,230          | 1,034,556        | 502,378          | 3.59              | -51.44             |
| Switzerland                               | 238,469          | 234,072          | 244,802          | 223,836          | 121,118          | 0.86              | -45.89             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>61,242</b>    | <b>104,806</b>   | <b>158,716</b>   | <b>176,579</b>   | <b>232,935</b>   | <b>1.66</b>       | <b>31.92</b>       |
| Cyprus                                    | 14,180           | 12,526           | 18,109           | 25,073           | 26,082           | 0.19              | 4.02               |
| Israel                                    | 47,062           | 92,280           | 140,607          | 151,506          | 206,853          | 1.48              | 36.53              |
| <b>OTHER EUROPE</b>                       | <b>9,112</b>     | <b>12,706</b>    | <b>17,720</b>    | <b>15,785</b>    | <b>16,425</b>    | <b>0.12</b>       | <b>4.05</b>        |
| Other countries of Europe                 | 9,112            | 12,706           | 17,720           | 15,785           | 16,425           | 0.12              | 4.05               |
| <b>MIDDLE EAST</b>                        | <b>1,282,483</b> | <b>1,343,642</b> | <b>1,672,630</b> | <b>1,954,622</b> | <b>2,095,278</b> | <b>14.95</b>      | <b>7.20</b>        |
| Bahrain                                   | 13,168           | 16,902           | 23,844           | 34,251           | 40,385           | 0.29              | 17.91              |
| Egypt                                     | 92,981           | 70,325           | 90,590           | 81,897           | 95,117           | 0.68              | 16.14              |
| Iraq                                      | 273,072          | 285,644          | 303,952          | 424,797          | 354,065          | 2.53              | -16.65             |
| Jordan                                    | 81,253           | 70,788           | 103,669          | 119,287          | 165,618          | 1.18              | 38.84              |
| Kuwait                                    | 62,819           | 82,428           | 120,014          | 131,850          | 167,251          | 1.19              | 26.85              |
| Lebanon                                   | 101,375          | 101,539          | 137,738          | 155,498          | 189,302          | 1.35              | 21.74              |
| Libya                                     | 193,411          | 145,162          | 153,806          | 119,177          | 55,660           | 0.40              | -53.30             |
| Oman                                      | 4,964            | 8,902            | 13,674           | 20,739           | 19,798           | 0.14              | -4.54              |
| Qatar                                     | 17,111           | 22,335           | 35,496           | 37,224           | 51,298           | 0.37              | 37.81              |

## TURKEY

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Saudi Arabia                   | 241,411        | 266,732        | 365,403        | 440,299        | 679,830        | 4.85              | 54.40              |
| Syrian Arab Republic           | 64,491         | 109,097        | 142,642        | 195,081        | 129,248        | 0.92              | -33.75             |
| United Arab Emirates           | 65,285         | 73,153         | 74,676         | 77,356         | 49,935         | 0.36              | -35.45             |
| Yemen                          | 7,744          | 13,524         | 19,964         | 19,511         | 25,535         | 0.18              | 30.87              |
| Other countries of Middle East | 63,398         | 77,111         | 87,162         | 97,655         | 72,236         | 0.52              | -26.03             |
| <b>SOUTH ASIA</b>              | <b>529,692</b> | <b>484,486</b> | <b>854,873</b> | <b>928,202</b> | <b>898,328</b> | <b>6.41</b>       | <b>-3.22</b>       |
| Bangladesh                     | 2,867          | 3,928          | 6,438          | 6,456          | 4,791          | 0.03              | -25.79             |
| India                          | 78,240         | 83,809         | 100,107        | 125,382        | 78,196         | 0.56              | -37.63             |
| Iran, Islamic Republic of      | 431,827        | 373,613        | 712,845        | 752,474        | 769,602        | 5.49              | 2.28               |
| Pakistan                       | 16,758         | 23,136         | 35,483         | 43,890         | 45,739         | 0.33              | 4.21               |
| <b>NOT SPECIFIED</b>           | <b>118,086</b> | <b>143,632</b> | <b>124,919</b> | <b>120,878</b> | <b>106,329</b> | <b>0.76</b>       | <b>-12.04</b>      |
| Other countries of the World   | 118,086        | 143,632        | 124,919        | 120,878        | 106,329        | 0.76              | -12.04             |

## TURKEY

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>20,481,308</b> | <b>21,181,668</b> | <b>23,609,016</b> | <b>23,138,428</b> | <b>14,269,381</b> | <b>100.00</b>     | <b>-38.33</b>      |
| <b>AFRICA</b>                          | <b>170,236</b>        | <b>199,397</b>    | <b>213,281</b>    | <b>264,680</b>    | <b>285,311</b>    | <b>2.00</b>       | <b>7.79</b>        |
| <b>NORTH AFRICA</b>                    | <b>120,365</b>        | <b>134,199</b>    | <b>151,778</b>    | <b>178,559</b>    | <b>201,775</b>    | <b>1.41</b>       | <b>13.00</b>       |
| Algeria                                | 41,446                | 44,063            | 54,979            | 70,314            | 83,330            | 0.58              | 18.51              |
| Morocco                                | 33,598                | 38,602            | 41,210            | 44,317            | 51,436            | 0.36              | 16.06              |
| Sudan                                  | 4,910                 | 4,982             | 9,274             | 17,002            | 10,195            | 0.07              | -40.04             |
| Tunisia                                | 40,411                | 46,552            | 46,315            | 46,926            | 56,814            | 0.40              | 21.07              |
| <b>SOUTHERN AFRICA</b>                 | <b>25,247</b>         | <b>26,641</b>     | <b>26,414</b>     | <b>31,728</b>     | <b>31,088</b>     | <b>0.22</b>       | <b>-2.02</b>       |
| South Africa                           | 25,247                | 26,641            | 26,414            | 31,728            | 31,088            | 0.22              | -2.02              |
| <b>OTHER AFRICA</b>                    | <b>24,624</b>         | <b>38,557</b>     | <b>35,089</b>     | <b>54,393</b>     | <b>52,448</b>     | <b>0.37</b>       | <b>-3.58</b>       |
| Other countries of Africa              | 24,624                | 38,557            | 35,089            | 54,393            | 52,448            | 0.37              | -3.58              |
| <b>AMERICAS</b>                        | <b>893,752</b>        | <b>915,369</b>    | <b>919,722</b>    | <b>975,849</b>    | <b>462,013</b>    | <b>3.24</b>       | <b>-52.66</b>      |
| <b>CENTRAL AMERICA</b>                 | <b>7,505</b>          | <b>8,435</b>      | <b>7,955</b>      | <b>13,038</b>     | <b>12,717</b>     | <b>0.09</b>       | <b>-2.46</b>       |
| All countries of Central America       | 7,505                 | 8,435             | 7,955             | 13,038            | 12,717            | 0.09              | -2.46              |
| <b>NORTH AMERICA</b>                   | <b>724,579</b>        | <b>672,713</b>    | <b>723,909</b>    | <b>692,791</b>    | <b>354,113</b>    | <b>2.48</b>       | <b>-48.89</b>      |
| Canada                                 | 93,401                | 90,708            | 94,176            | 85,439            | 44,309            | 0.31              | -48.14             |
| Mexico                                 | 14,601                | 18,525            | 24,389            | 27,519            | 15,368            | 0.11              | -44.15             |
| United States of America               | 616,559               | 563,414           | 605,199           | 579,704           | 294,385           | 2.06              | -49.22             |
| Other countries of North America       | 18                    | 66                | 145               | 129               | 51                | 0.00              | -60.47             |
| <b>SOUTH AMERICA</b>                   | <b>161,668</b>        | <b>234,221</b>    | <b>187,858</b>    | <b>270,020</b>    | <b>95,183</b>     | <b>0.67</b>       | <b>-64.75</b>      |
| Argentina                              | 33,565                | 49,756            | 40,681            | 139,540           | 38,139            | 0.27              | -72.67             |
| Brazil                                 | 102,455               | 152,649           | 110,656           | 86,706            | 26,257            | 0.18              | -69.72             |
| Chile                                  | 6,257                 | 8,468             | 9,501             | 12,977            | 6,696             | 0.05              | -48.40             |
| Colombia                               | 7,016                 | 10,797            | 13,856            | 16,900            | 8,722             | 0.06              | -48.39             |
| Venezuela, Bolivarian Republic of      | 6,300                 | 3,333             | 2,601             | 3,339             | 2,674             | 0.02              | -19.92             |
| Other countries of South America       | 6,075                 | 9,218             | 10,563            | 10,558            | 12,695            | 0.09              | 20.24              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>1,430,342</b>      | <b>1,442,647</b>  | <b>1,768,561</b>  | <b>1,809,798</b>  | <b>702,813</b>    | <b>4.93</b>       | <b>-61.17</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>1,049,413</b>      | <b>1,005,675</b>  | <b>1,301,889</b>  | <b>1,365,420</b>  | <b>435,814</b>    | <b>3.05</b>       | <b>-68.08</b>      |
| China                                  | 179,495               | 203,105           | 319,104           | 572,191           | 226,785           | 1.59              | -60.37             |
| Japan                                  | 530,552               | 434,933           | 466,841           | 256,418           | 53,980            | 0.38              | -78.95             |
| Korea, Republic of                     | 339,366               | 367,637           | 515,944           | 536,811           | 155,049           | 1.09              | -71.12             |
| <b>SOUTH-EAST ASIA</b>                 | <b>155,827</b>        | <b>165,896</b>    | <b>188,519</b>    | <b>184,402</b>    | <b>100,570</b>    | <b>0.70</b>       | <b>-45.46</b>      |
| Indonesia                              | 37,198                | 43,446            | 52,629            | 43,754            | 24,755            | 0.17              | -43.42             |
| Malaysia                               | 50,171                | 59,739            | 69,961            | 71,439            | 37,297            | 0.26              | -47.79             |
| Philippines                            | 8,765                 | 11,541            | 13,626            | 18,260            | 20,474            | 0.14              | 12.12              |
| Singapore                              | 43,915                | 31,851            | 32,292            | 26,358            | 11,202            | 0.08              | -57.50             |
| Thailand                               | 15,778                | 19,319            | 20,011            | 24,591            | 6,842             | 0.05              | -72.18             |
| <b>AUSTRALASIA</b>                     | <b>159,838</b>        | <b>197,077</b>    | <b>170,864</b>    | <b>184,920</b>    | <b>78,837</b>     | <b>0.55</b>       | <b>-57.37</b>      |
| Australia                              | 145,308               | 179,774           | 155,995           | 165,528           | 70,986            | 0.50              | -57.12             |
| New Zealand                            | 14,530                | 17,303            | 14,869            | 19,392            | 7,851             | 0.06              | -59.51             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>65,264</b>         | <b>73,999</b>     | <b>107,289</b>    | <b>75,056</b>     | <b>87,592</b>     | <b>0.61</b>       | <b>16.70</b>       |
| Other countries of Asia                | 62,780                | 71,767            | 102,195           | 73,218            | 85,254            | 0.60              | 16.44              |
| All countries of Oceania               | 2,484                 | 2,232             | 5,094             | 1,838             | 2,338             | 0.02              | 27.20              |
| <b>EUROPE</b>                          | <b>16,027,373</b>     | <b>16,631,325</b> | <b>18,012,774</b> | <b>17,024,817</b> | <b>9,681,227</b>  | <b>67.85</b>      | <b>-43.13</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>4,698,290</b>      | <b>5,700,076</b>  | <b>6,114,702</b>  | <b>5,313,191</b>  | <b>2,623,253</b>  | <b>18.38</b>      | <b>-50.63</b>      |
| Armenia                                | 18,267                | 14,173            | 16,938            | 12,234            | 5,635             | 0.04              | -53.94             |
| Azerbaijan                             | 129,481               | 149,007           | 170,358           | 182,851           | 158,867           | 1.11              | -13.12             |
| Belarus                                | 48,473                | 74,060            | 91,946            | 82,970            | 51,778            | 0.36              | -37.59             |
| Bulgaria                               | 159,310               | 147,247           | 175,420           | 201,481           | 108,121           | 0.76              | -46.34             |
| Czech Republic                         | 161,877               | 152,881           | 151,892           | 167,979           | 64,426            | 0.45              | -61.65             |
| Estonia                                | 27,144                | 47,875            | 55,500            | 66,095            | 31,282            | 0.22              | -52.67             |
| Georgia                                | 37,592                | 42,257            | 53,061            | 60,251            | 52,815            | 0.37              | -12.34             |
| Hungary                                | 75,610                | 60,694            | 76,835            | 73,569            | 30,197            | 0.21              | -58.95             |
| Kazakhstan                             | 255,250               | 262,638           | 263,043           | 281,504           | 167,416           | 1.17              | -40.53             |
| Kyrgyzstan                             | 12,873                | 15,599            | 33,718            | 35,948            | 36,996            | 0.26              | 2.92               |



## TURKEY

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|---|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Latvia                                    | 30,070           | 34,370           | 39,077           | 44,232           | 27,729           | 0.19              | -37.31             |
| Lithuania                                 | 67,390           | 99,185           | 132,165          | 107,178          | 69,306           | 0.49              | -35.34             |
| Moldova, Republic of                      | 75,572           | 68,087           | 77,935           | 85,437           | 59,428           | 0.42              | -30.44             |
| Poland                                    | 263,565          | 290,574          | 304,320          | 338,763          | 118,678          | 0.83              | -64.97             |
| Romania                                   | 208,273          | 185,504          | 255,635          | 243,049          | 190,285          | 1.33              | -21.71             |
| Russian Federation                        | 2,629,697        | 3,474,000        | 3,684,245        | 2,738,146        | 643,856          | 4.51              | -76.49             |
| Slovakia                                  | 82,560           | 86,176           | 86,964           | 111,090          | 34,247           | 0.24              | -69.17             |
| Tajikistan                                | 8,457            | 6,587            | 13,471           | 13,843           | 13,503           | 0.09              | -2.46              |
| Turkmenistan                              | 28,760           | 30,913           | 51,295           | 63,369           | 50,385           | 0.35              | -20.49             |
| Ukraine                                   | 346,737          | 417,697          | 331,562          | 344,063          | 663,756          | 4.65              | 92.92              |
| Uzbekistan                                | 31,332           | 40,552           | 49,322           | 59,139           | 44,547           | 0.31              | -24.67             |
| <b>NORTHERN EUROPE</b>                    | <b>2,293,194</b> | <b>2,437,153</b> | <b>2,851,259</b> | <b>2,614,632</b> | <b>1,506,205</b> | <b>10.56</b>      | <b>-42.39</b>      |
| Denmark                                   | 161,906          | 187,981          | 256,477          | 296,697          | 209,576          | 1.47              | -29.36             |
| Finland                                   | 104,517          | 127,960          | 151,519          | 138,642          | 104,131          | 0.73              | -24.89             |
| Iceland                                   | 7,575            | 7,070            | 15,737           | 14,975           | 10,052           | 0.07              | -32.87             |
| Ireland                                   | 72,734           | 68,181           | 61,020           | 70,843           | 27,954           | 0.20              | -60.54             |
| Norway                                    | 255,330          | 240,624          | 235,194          | 142,336          | 91,065           | 0.64              | -36.02             |
| Sweden                                    | 357,358          | 406,416          | 638,230          | 453,751          | 205,817          | 1.44              | -54.64             |
| United Kingdom                            | 1,333,774        | 1,398,921        | 1,493,082        | 1,497,388        | 857,610          | 6.01              | -42.73             |
| <b>SOUTHERN EUROPE</b>                    | <b>1,203,053</b> | <b>1,057,569</b> | <b>1,075,445</b> | <b>939,956</b>   | <b>486,016</b>   | <b>3.41</b>       | <b>-48.29</b>      |
| Albania                                   | 28,274           | 33,862           | 40,934           | 37,867           | 33,471           | 0.23              | -11.61             |
| Bosnia and Herzegovina                    | 38,351           | 31,749           | 34,713           | 42,372           | 29,946           | 0.21              | -29.33             |
| Croatia                                   | 45,012           | 29,899           | 32,269           | 32,937           | 12,113           | 0.08              | -63.22             |
| Greece                                    | 200,760          | 153,736          | 158,258          | 167,802          | 94,580           | 0.66              | -43.64             |
| Italy                                     | 425,727          | 377,651          | 393,463          | 290,673          | 126,732          | 0.89              | -56.40             |
| Malta                                     | 1,574            | 2,046            | 2,297            | 3,142            | 1,792            | 0.01              | -42.97             |
| Montenegro                                | 119              | 383              | 314              | 365              | 350              | 0.00              | -4.11              |
| Portugal                                  | 41,391           | 42,932           | 46,498           | 41,648           | 13,300           | 0.09              | -68.07             |
| Serbia                                    | 74,315           | 89,980           | 92,280           | 78,706           | 52,283           | 0.37              | -33.57             |
| Slovenia                                  | 32,669           | 25,210           | 26,820           | 32,241           | 10,897           | 0.08              | -66.20             |
| Spain                                     | 280,697          | 237,274          | 211,843          | 177,241          | 70,308           | 0.49              | -60.33             |
| The Former Yugoslav Republic of Macedonia | 34,164           | 32,847           | 35,756           | 34,962           | 40,244           | 0.28              | 15.11              |
| <b>WESTERN EUROPE</b>                     | <b>7,762,255</b> | <b>7,318,414</b> | <b>7,793,977</b> | <b>7,963,857</b> | <b>4,814,586</b> | <b>33.74</b>      | <b>-39.54</b>      |
| Austria                                   | 244,726          | 223,565          | 233,692          | 240,935          | 97,316           | 0.68              | -59.61             |
| Belgium                                   | 480,482          | 507,684          | 518,058          | 510,826          | 214,555          | 1.50              | -58.00             |
| France                                    | 783,252          | 692,427          | 700,107          | 480,517          | 230,236          | 1.61              | -52.09             |
| Germany                                   | 5,078,937        | 4,720,927        | 5,068,133        | 5,450,625        | 3,639,519        | 25.51             | -33.23             |
| Luxembourg                                | 16,220           | 18,870           | 19,657           | 14,448           | 4,052            | 0.03              | -71.95             |
| Netherlands                               | 917,541          | 918,017          | 1,002,904        | 1,040,278        | 506,633          | 3.55              | -51.30             |
| Switzerland                               | 241,097          | 236,924          | 251,426          | 226,228          | 122,275          | 0.86              | -45.95             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>61,438</b>    | <b>105,377</b>   | <b>159,576</b>   | <b>177,376</b>   | <b>234,693</b>   | <b>1.64</b>       | <b>32.31</b>       |
| Cyprus                                    | 14,217           | 12,736           | 18,289           | 25,260           | 26,432           | 0.19              | 4.64               |
| Israel                                    | 47,221           | 92,641           | 141,287          | 152,116          | 208,261          | 1.46              | 36.91              |
| <b>OTHER EUROPE</b>                       | <b>9,143</b>     | <b>12,736</b>    | <b>17,815</b>    | <b>15,805</b>    | <b>16,474</b>    | <b>0.12</b>       | <b>4.23</b>        |
| Other countries of Europe                 | 9,143            | 12,736           | 17,815           | 15,805           | 16,474           | 0.12              | 4.23               |
| <b>MIDDLE EAST</b>                        | <b>1,307,598</b> | <b>1,356,986</b> | <b>1,700,523</b> | <b>1,981,508</b> | <b>2,122,512</b> | <b>14.87</b>      | <b>7.12</b>        |
| Bahrain                                   | 13,311           | 17,282           | 24,219           | 34,788           | 40,815           | 0.29              | 17.32              |
| Egypt                                     | 93,328           | 70,628           | 91,420           | 82,696           | 95,947           | 0.67              | 16.02              |
| Iraq                                      | 274,159          | 286,501          | 305,255          | 427,171          | 355,477          | 2.49              | -16.78             |
| Jordan                                    | 81,658           | 71,030           | 104,183          | 119,908          | 166,822          | 1.17              | 39.12              |
| Kuwait                                    | 63,763           | 83,566           | 125,221          | 135,823          | 172,278          | 1.21              | 26.84              |
| Lebanon                                   | 102,309          | 102,278          | 138,569          | 156,964          | 190,029          | 1.33              | 21.07              |
| Libya                                     | 203,845          | 145,783          | 156,060          | 120,662          | 55,949           | 0.39              | -53.63             |
| Oman                                      | 5,005            | 9,038            | 14,037           | 21,122           | 20,117           | 0.14              | -4.76              |
| Qatar                                     | 17,591           | 22,815           | 36,371           | 38,085           | 52,271           | 0.37              | 37.25              |

## TURKEY

### 4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality

|                                | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Saudi Arabia                   | 248,060        | 271,855        | 374,742        | 448,389        | 690,157        | 4.84              | 53.92              |
| Syrian Arab Republic           | 65,476         | 110,221        | 144,347        | 197,467        | 132,094        | 0.93              | -33.11             |
| United Arab Emirates           | 67,210         | 74,453         | 77,153         | 79,426         | 50,871         | 0.36              | -35.95             |
| Yemen                          | 7,863          | 13,708         | 20,315         | 19,897         | 25,876         | 0.18              | 30.05              |
| Other countries of Middle East | 64,020         | 77,828         | 88,631         | 99,110         | 73,809         | 0.52              | -25.53             |
| <b>SOUTH ASIA</b>              | <b>532,763</b> | <b>487,828</b> | <b>863,369</b> | <b>937,836</b> | <b>905,360</b> | <b>6.34</b>       | <b>-3.46</b>       |
| Bangladesh                     | 2,887          | 3,995          | 6,528          | 6,507          | 4,887          | 0.03              | -24.90             |
| India                          | 79,516         | 85,553         | 102,902        | 129,919        | 80,450         | 0.56              | -38.08             |
| Iran, Islamic Republic of      | 433,254        | 374,783        | 717,966        | 757,033        | 773,840        | 5.42              | 2.22               |
| Pakistan                       | 17,106         | 23,497         | 35,973         | 44,377         | 46,183         | 0.32              | 4.07               |
| <b>NOT SPECIFIED</b>           | <b>119,244</b> | <b>148,116</b> | <b>130,786</b> | <b>143,940</b> | <b>110,145</b> | <b>0.77</b>       | <b>-23.48</b>      |
| Other countries of the World   | 119,244        | 148,116        | 130,786        | 143,940        | 110,145        | 0.77              | -23.48             |

## TURKEY

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>90,099,501</b> | <b>88,862,049</b> | <b>96,500,818</b> | <b>95,551,818</b> | <b>65,295,113</b> | <b>100.00</b>     | <b>-31.67</b>      |
| <b>AFRICA</b>                          | <b>523,204</b>        | <b>599,332</b>    | <b>674,010</b>    | <b>780,034</b>    | <b>853,150</b>    | <b>1.31</b>       | <b>9.37</b>        |
| <b>NORTH AFRICA</b>                    | <b>393,359</b>        | <b>429,254</b>    | <b>523,671</b>    | <b>576,460</b>    | <b>648,892</b>    | <b>0.99</b>       | <b>12.56</b>       |
| Algeria                                | 148,363               | 171,633           | 215,639           | 246,370           | 301,926           | 0.46              | 22.55              |
| Morocco                                | 107,133               | 112,682           | 128,534           | 148,599           | 150,728           | 0.23              | 1.43               |
| Sudan                                  | 13,035                | 12,551            | 22,303            | 35,412            | 27,557            | 0.04              | -22.18             |
| Tunisia                                | 124,828               | 132,388           | 157,195           | 146,079           | 168,681           | 0.26              | 15.47              |
| <b>SOUTHERN AFRICA</b>                 | <b>63,911</b>         | <b>73,075</b>     | <b>66,750</b>     | <b>79,394</b>     | <b>71,145</b>     | <b>0.11</b>       | <b>-10.39</b>      |
| South Africa                           | 63,911                | 73,075            | 66,750            | 79,394            | 71,145            | 0.11              | -10.39             |
| <b>OTHER AFRICA</b>                    | <b>65,934</b>         | <b>97,003</b>     | <b>83,589</b>     | <b>124,180</b>    | <b>133,113</b>    | <b>0.20</b>       | <b>7.19</b>        |
| Other countries of Africa              | 65,934                | 97,003            | 83,589            | 124,180           | 133,113           | 0.20              | 7.19               |
| <b>AMERICAS</b>                        | <b>1,997,060</b>      | <b>1,989,324</b>  | <b>2,212,058</b>  | <b>2,263,540</b>  | <b>1,079,843</b>  | <b>1.65</b>       | <b>-52.29</b>      |
| <b>CENTRAL AMERICA</b>                 | <b>26,965</b>         | <b>22,494</b>     | <b>19,061</b>     | <b>29,851</b>     | <b>29,700</b>     | <b>0.05</b>       | <b>-0.51</b>       |
| All countries of Central America       | 26,965                | 22,494            | 19,061            | 29,851            | 29,700            | 0.05              | -0.51              |
| <b>NORTH AMERICA</b>                   | <b>1,622,288</b>      | <b>1,435,333</b>  | <b>1,818,514</b>  | <b>1,686,661</b>  | <b>820,070</b>    | <b>1.26</b>       | <b>-51.38</b>      |
| Canada                                 | 203,599               | 200,715           | 206,584           | 182,218           | 106,514           | 0.16              | -41.55             |
| Mexico                                 | 31,258                | 40,227            | 52,421            | 57,598            | 30,912            | 0.05              | -46.33             |
| United States of America               | 1,387,292             | 1,194,257         | 1,559,256         | 1,446,696         | 682,401           | 1.05              | -52.83             |
| Other countries of North America       | 139                   | 134               | 253               | 149               | 243               | 0.00              | 63.09              |
| <b>SOUTH AMERICA</b>                   | <b>347,807</b>        | <b>531,497</b>    | <b>374,483</b>    | <b>547,028</b>    | <b>230,073</b>    | <b>0.35</b>       | <b>-57.94</b>      |
| Argentina                              | 76,671                | 158,739           | 89,641            | 286,479           | 90,879            | 0.14              | -68.28             |
| Brazil                                 | 206,356               | 287,681           | 202,980           | 158,052           | 60,830            | 0.09              | -61.51             |
| Chile                                  | 13,971                | 32,075            | 22,820            | 27,354            | 16,113            | 0.02              | -41.09             |
| Colombia                               | 14,686                | 23,903            | 30,636            | 41,532            | 19,751            | 0.03              | -52.44             |
| Venezuela, Bolivarian Republic of      | 21,023                | 8,120             | 6,660             | 10,923            | 7,111             | 0.01              | -34.90             |
| Other countries of South America       | 15,100                | 20,979            | 21,746            | 22,688            | 35,389            | 0.05              | 55.98              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,047,741</b>      | <b>2,042,778</b>  | <b>2,416,128</b>  | <b>2,645,215</b>  | <b>1,179,277</b>  | <b>1.81</b>       | <b>-55.42</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>1,350,641</b>      | <b>1,242,321</b>  | <b>1,584,801</b>  | <b>1,860,342</b>  | <b>673,529</b>    | <b>1.03</b>       | <b>-63.80</b>      |
| China                                  | 357,812               | 324,641           | 445,288           | 851,818           | 368,335           | 0.56              | -56.76             |
| Japan                                  | 598,066               | 482,340           | 544,410           | 350,191           | 106,263           | 0.16              | -69.66             |
| Korea, Republic of                     | 394,763               | 435,340           | 595,103           | 658,333           | 198,931           | 0.30              | -69.78             |
| <b>SOUTH-EAST ASIA</b>                 | <b>225,014</b>        | <b>260,518</b>    | <b>292,667</b>    | <b>273,938</b>    | <b>168,354</b>    | <b>0.26</b>       | <b>-38.54</b>      |
| Indonesia                              | 55,064                | 68,051            | 76,896            | 69,582            | 46,892            | 0.07              | -32.61             |
| Malaysia                               | 70,426                | 92,874            | 105,233           | 85,711            | 50,452            | 0.08              | -41.14             |
| Philippines                            | 15,648                | 22,054            | 31,449            | 38,250            | 35,859            | 0.05              | -6.25              |
| Singapore                              | 60,148                | 47,729            | 47,145            | 38,275            | 21,588            | 0.03              | -43.60             |
| Thailand                               | 23,728                | 29,810            | 31,944            | 42,120            | 13,563            | 0.02              | -67.80             |
| <b>AUSTRALASIA</b>                     | <b>364,640</b>        | <b>431,209</b>    | <b>402,635</b>    | <b>430,638</b>    | <b>171,312</b>    | <b>0.26</b>       | <b>-60.22</b>      |
| Australia                              | 336,415               | 397,116           | 356,960           | 384,088           | 154,798           | 0.24              | -59.70             |
| New Zealand                            | 28,225                | 34,093            | 45,675            | 46,550            | 16,514            | 0.03              | -64.52             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>107,446</b>        | <b>108,730</b>    | <b>136,025</b>    | <b>80,297</b>     | <b>166,082</b>    | <b>0.25</b>       | <b>106.83</b>      |
| Other countries of Asia                | 92,077                | 101,197           | 106,613           | 76,268            | 162,167           | 0.25              | 112.63             |
| All countries of Oceania               | 15,369                | 7,533             | 29,412            | 4,029             | 3,915             | 0.01              | -2.83              |
| <b>EUROPE</b>                          | <b>79,858,154</b>     | <b>78,778,191</b> | <b>83,718,881</b> | <b>81,320,196</b> | <b>53,384,616</b> | <b>81.76</b>      | <b>-34.35</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>24,166,205</b>     | <b>25,886,890</b> | <b>26,411,177</b> | <b>24,305,003</b> | <b>12,817,629</b> | <b>19.63</b>      | <b>-47.26</b>      |
| Armenia                                | 68,248                | 49,280            | 56,652            | 36,518            | 18,108            | 0.03              | -50.41             |
| Azerbaijan                             | 467,013               | 512,504           | 600,376           | 585,250           | 540,350           | 0.83              | -7.67              |
| Belarus                                | 311,987               | 481,634           | 500,601           | 496,698           | 342,974           | 0.53              | -30.95             |
| Bulgaria                               | 438,180               | 453,620           | 545,657           | 615,397           | 340,822           | 0.52              | -44.62             |
| Czech Republic                         | 762,373               | 749,073           | 843,260           | 774,916           | 373,704           | 0.57              | -51.77             |
| Estonia                                | 141,307               | 249,977           | 267,228           | 336,748           | 159,248           | 0.24              | -52.71             |
| Georgia                                | 96,510                | 118,090           | 130,554           | 187,974           | 141,475           | 0.22              | -24.74             |
| Hungary                                | 316,914               | 240,724           | 294,282           | 278,298           | 141,498           | 0.22              | -49.16             |
| Kazakhstan                             | 1,184,056             | 1,291,165         | 1,265,434         | 1,502,287         | 851,942           | 1.30              | -43.29             |
| Kyrgyzstan                             | 37,149                | 43,155            | 77,271            | 88,053            | 81,911            | 0.13              | -6.98              |

## TURKEY

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|   | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Latvia                                    | 135,535           | 158,824           | 174,347           | 208,519           | 149,299           | 0.23              | -28.40             |
| Lithuania                                 | 337,597           | 506,117           | 561,564           | 586,979           | 369,003           | 0.57              | -37.14             |
| Moldova, Republic of                      | 324,501           | 347,179           | 328,568           | 375,582           | 267,242           | 0.41              | -28.85             |
| Poland                                    | 1,272,024         | 1,381,048         | 1,521,202         | 1,410,555         | 773,233           | 1.18              | -45.18             |
| Romania                                   | 774,939           | 776,814           | 960,943           | 861,474           | 858,933           | 1.32              | -0.29              |
| Russian Federation                        | 15,118,830        | 15,743,497        | 15,916,018        | 13,270,467        | 3,405,025         | 5.21              | -74.34             |
| Slovakia                                  | 490,913           | 482,777           | 478,229           | 563,614           | 214,155           | 0.33              | -62.00             |
| Tajikistan                                | 23,036            | 21,616            | 37,866            | 30,634            | 26,467            | 0.04              | -13.60             |
| Turkmenistan                              | 69,127            | 80,933            | 136,080           | 163,093           | 123,747           | 0.19              | -24.12             |
| Ukraine                                   | 1,680,827         | 2,053,266         | 1,526,216         | 1,730,830         | 3,504,554         | 5.37              | 102.48             |
| Uzbekistan                                | 115,139           | 145,597           | 188,829           | 201,117           | 133,939           | 0.21              | -33.40             |
| <b>NORTHERN EUROPE</b>                    | <b>11,889,279</b> | <b>12,147,177</b> | <b>13,122,763</b> | <b>12,062,094</b> | <b>9,005,355</b>  | <b>13.79</b>      | <b>-25.34</b>      |
| Denmark                                   | 723,148           | 850,936           | 1,071,599         | 1,167,521         | 1,120,658         | 1.72              | -4.01              |
| Finland                                   | 520,382           | 664,450           | 635,698           | 531,253           | 584,807           | 0.90              | 10.08              |
| Iceland                                   | 28,391            | 17,706            | 53,262            | 67,987            | 34,048            | 0.05              | -49.92             |
| Ireland                                   | 332,447           | 334,191           | 234,934           | 291,121           | 84,688            | 0.13              | -70.91             |
| Norway                                    | 1,161,686         | 977,977           | 1,008,075         | 634,375           | 472,047           | 0.72              | -25.59             |
| Sweden                                    | 1,699,339         | 1,829,068         | 2,218,659         | 1,870,624         | 1,027,867         | 1.57              | -45.05             |
| United Kingdom                            | 7,423,886         | 7,472,849         | 7,900,536         | 7,499,213         | 5,681,240         | 8.70              | -24.24             |
| <b>SOUTHERN EUROPE</b>                    | <b>2,981,748</b>  | <b>2,785,208</b>  | <b>2,779,282</b>  | <b>2,509,564</b>  | <b>1,383,641</b>  | <b>2.12</b>       | <b>-44.87</b>      |
| Albania                                   | 94,732            | 131,067           | 160,527           | 123,973           | 129,200           | 0.20              | 4.22               |
| Bosnia and Herzegovina                    | 127,652           | 123,867           | 126,902           | 152,676           | 121,347           | 0.19              | -20.52             |
| Croatia                                   | 110,188           | 80,136            | 81,750            | 104,903           | 35,388            | 0.05              | -66.27             |
| Greece                                    | 416,931           | 315,213           | 319,740           | 336,701           | 196,228           | 0.30              | -41.72             |
| Italy                                     | 1,010,674         | 978,345           | 939,575           | 740,068           | 338,937           | 0.52              | -54.20             |
| Malta                                     | 4,088             | 5,426             | 6,193             | 7,547             | 3,734             | 0.01              | -50.52             |
| Montenegro                                | 485               | 1,092             | 1,212             | 1,393             | 1,256             | 0.00              | -9.83              |
| Portugal                                  | 93,284            | 101,474           | 88,797            | 90,440            | 38,640            | 0.06              | -57.28             |
| Serbia                                    | 325,689           | 357,948           | 383,915           | 330,860           | 152,813           | 0.23              | -53.81             |
| Slovenia                                  | 80,575            | 75,554            | 83,121            | 92,541            | 46,589            | 0.07              | -49.66             |
| Spain                                     | 614,288           | 518,612           | 480,809           | 408,174           | 165,561           | 0.25              | -59.44             |
| The Former Yugoslav Republic of Macedonia | 103,162           | 96,474            | 106,741           | 120,288           | 153,948           | 0.24              | 27.98              |
| <b>WESTERN EUROPE</b>                     | <b>40,582,077</b> | <b>37,594,140</b> | <b>40,831,616</b> | <b>41,884,915</b> | <b>29,218,371</b> | <b>44.75</b>      | <b>-30.24</b>      |
| Austria                                   | 1,175,934         | 1,200,886         | 1,210,550         | 1,164,712         | 498,341           | 0.76              | -57.21             |
| Belgium                                   | 2,338,358         | 2,489,897         | 2,787,067         | 2,772,640         | 1,261,864         | 1.93              | -54.49             |
| France                                    | 2,557,436         | 2,425,275         | 2,979,438         | 1,655,443         | 872,451           | 1.34              | -47.30             |
| Germany                                   | 28,477,289        | 25,089,982        | 27,277,462        | 29,510,108        | 22,557,485        | 34.55             | -23.56             |
| Luxembourg                                | 82,035            | 119,652           | 112,291           | 82,320            | 22,188            | 0.03              | -73.05             |
| Netherlands                               | 4,731,613         | 5,037,214         | 5,156,155         | 5,521,966         | 3,302,618         | 5.06              | -40.19             |
| Switzerland                               | 1,219,412         | 1,231,234         | 1,308,653         | 1,177,726         | 703,424           | 1.08              | -40.27             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>193,132</b>    | <b>313,184</b>    | <b>503,249</b>    | <b>493,547</b>    | <b>873,550</b>    | <b>1.34</b>       | <b>76.99</b>       |
| Cyprus                                    | 47,673            | 23,868            | 36,910            | 45,495            | 62,187            | 0.10              | 36.69              |
| Israel                                    | 145,459           | 289,316           | 466,339           | 448,052           | 811,363           | 1.24              | 81.09              |
| <b>OTHER EUROPE</b>                       | <b>45,713</b>     | <b>51,592</b>     | <b>70,794</b>     | <b>65,073</b>     | <b>86,070</b>     | <b>0.13</b>       | <b>32.27</b>       |
| Other countries of Europe                 | 45,713            | 51,592            | 70,794            | 65,073            | 86,070            | 0.13              | 32.27              |
| <b>MIDDLE EAST</b>                        | <b>3,711,264</b>  | <b>3,639,286</b>  | <b>4,549,968</b>  | <b>5,305,168</b>  | <b>5,717,148</b>  | <b>8.76</b>       | <b>7.77</b>        |
| Bahrain                                   | 33,825            | 48,839            | 65,625            | 104,181           | 122,086           | 0.19              | 17.19              |
| Egypt                                     | 308,476           | 191,102           | 238,791           | 214,953           | 239,762           | 0.37              | 11.54              |
| Iraq                                      | 622,974           | 689,378           | 722,415           | 1,063,494         | 861,140           | 1.32              | -19.03             |
| Jordan                                    | 230,708           | 201,771           | 317,269           | 348,450           | 487,866           | 0.75              | 40.01              |
| Kuwait                                    | 205,394           | 261,259           | 357,798           | 380,835           | 486,712           | 0.75              | 27.80              |
| Lebanon                                   | 316,418           | 301,804           | 405,628           | 461,818           | 543,308           | 0.83              | 17.65              |
| Libya                                     | 749,816           | 497,739           | 523,897           | 417,143           | 227,569           | 0.35              | -45.45             |
| Oman                                      | 14,108            | 22,302            | 36,141            | 60,204            | 53,345            | 0.08              | -11.39             |
| Qatar                                     | 62,989            | 64,651            | 100,694           | 111,185           | 138,431           | 0.21              | 24.51              |

## TURKEY

### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Saudi Arabia                   | 686,311          | 733,213          | 1,046,427        | 1,234,612        | 1,917,143        | 2.94              | 55.28              |
| Syrian Arab Republic           | 150,662          | 233,418          | 321,486          | 445,783          | 289,788          | 0.44              | -34.99             |
| United Arab Emirates           | 175,760          | 199,343          | 189,989          | 198,986          | 127,098          | 0.19              | -36.13             |
| Yemen                          | 21,761           | 32,631           | 51,899           | 52,571           | 68,484           | 0.10              | 30.27              |
| Other countries of Middle East | 132,062          | 161,836          | 171,909          | 210,953          | 154,416          | 0.24              | -26.80             |
| <b>SOUTH ASIA</b>              | <b>1,683,261</b> | <b>1,505,256</b> | <b>2,652,535</b> | <b>2,950,861</b> | <b>2,825,832</b> | <b>4.33</b>       | <b>-4.24</b>       |
| Bangladesh                     | 10,375           | 9,334            | 12,199           | 14,516           | 10,326           | 0.02              | -28.86             |
| India                          | 180,415          | 219,080          | 228,847          | 284,140          | 199,311          | 0.31              | -29.85             |
| Iran, Islamic Republic of      | 1,446,438        | 1,213,884        | 2,302,456        | 2,536,704        | 2,491,688        | 3.82              | -1.77              |
| Pakistan                       | 46,033           | 62,958           | 109,033          | 115,501          | 124,507          | 0.19              | 7.80               |
| <b>NOT SPECIFIED</b>           | <b>278,817</b>   | <b>307,882</b>   | <b>277,238</b>   | <b>286,804</b>   | <b>255,247</b>   | <b>0.39</b>       | <b>-11.00</b>      |
| Other countries of the World   | 278,817          | 307,882          | 277,238          | 286,804          | 255,247          | 0.39              | -11.00             |

## TURKEY

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|  | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>90,822,045</b> | <b>89,594,261</b> | <b>97,581,075</b> | <b>96,400,316</b> | <b>65,793,316</b> | <b>100.00</b>     | <b>-31.75</b>      |
| <b>AFRICA</b>                          | <b>526,070</b>        | <b>601,805</b>    | <b>677,330</b>    | <b>790,056</b>    | <b>860,344</b>    | <b>1.31</b>       | <b>8.90</b>        |
| <b>NORTH AFRICA</b>                    | <b>394,547</b>        | <b>430,606</b>    | <b>525,910</b>    | <b>580,593</b>    | <b>654,373</b>    | <b>0.99</b>       | <b>12.71</b>       |
| Algeria                                | 148,818               | 172,015           | 216,420           | 248,153           | 304,577           | 0.46              | 22.74              |
| Morocco                                | 107,420               | 113,131           | 129,043           | 149,528           | 152,382           | 0.23              | 1.91               |
| Sudan                                  | 13,129                | 12,854            | 22,559            | 35,680            | 27,903            | 0.04              | -21.80             |
| Tunisia                                | 125,180               | 132,606           | 157,888           | 147,232           | 169,511           | 0.26              | 15.13              |
| <b>SOUTHERN AFRICA</b>                 | <b>65,300</b>         | <b>73,631</b>     | <b>67,175</b>     | <b>81,310</b>     | <b>71,876</b>     | <b>0.11</b>       | <b>-11.60</b>      |
| South Africa                           | 65,300                | 73,631            | 67,175            | 81,310            | 71,876            | 0.11              | -11.60             |
| <b>OTHER AFRICA</b>                    | <b>66,223</b>         | <b>97,568</b>     | <b>84,245</b>     | <b>128,153</b>    | <b>134,095</b>    | <b>0.20</b>       | <b>4.64</b>        |
| Other countries of Africa              | 66,223                | 97,568            | 84,245            | 128,153           | 134,095           | 0.20              | 4.64               |
| <b>AMERICAS</b>                        | <b>2,043,964</b>      | <b>2,048,803</b>  | <b>2,271,613</b>  | <b>2,324,067</b>  | <b>1,101,110</b>  | <b>1.67</b>       | <b>-52.62</b>      |
| <b>CENTRAL AMERICA</b>                 | <b>27,031</b>         | <b>22,641</b>     | <b>19,155</b>     | <b>29,975</b>     | <b>29,841</b>     | <b>0.05</b>       | <b>-0.45</b>       |
| All countries of Central America       | 27,031                | 22,641            | 19,155            | 29,975            | 29,841            | 0.05              | -0.45              |
| <b>NORTH AMERICA</b>                   | <b>1,664,858</b>      | <b>1,485,408</b>  | <b>1,860,838</b>  | <b>1,730,788</b>  | <b>836,212</b>    | <b>1.27</b>       | <b>-51.69</b>      |
| Canada                                 | 207,221               | 204,859           | 210,955           | 185,414           | 108,427           | 0.16              | -41.52             |
| Mexico                                 | 31,694                | 40,875            | 53,440            | 58,020            | 31,095            | 0.05              | -46.41             |
| United States of America               | 1,425,804             | 1,239,540         | 1,596,188         | 1,487,205         | 696,447           | 1.06              | -53.17             |
| Other countries of North America       | 139                   | 134               | 255               | 149               | 243               | 0.00              | 63.09              |
| <b>SOUTH AMERICA</b>                   | <b>352,075</b>        | <b>540,754</b>    | <b>391,620</b>    | <b>563,304</b>    | <b>235,057</b>    | <b>0.36</b>       | <b>-58.27</b>      |
| Argentina                              | 77,347                | 159,303           | 91,279            | 288,350           | 91,619            | 0.14              | -68.23             |
| Brazil                                 | 209,392               | 295,611           | 217,469           | 171,539           | 64,314            | 0.10              | -62.51             |
| Chile                                  | 14,094                | 32,251            | 23,102            | 27,546            | 16,426            | 0.02              | -40.37             |
| Colombia                               | 14,794                | 24,093            | 31,145            | 41,986            | 19,864            | 0.03              | -52.69             |
| Venezuela, Bolivarian Republic of      | 21,108                | 8,178             | 6,695             | 10,976            | 7,178             | 0.01              | -34.60             |
| Other countries of South America       | 15,340                | 21,318            | 21,930            | 22,907            | 35,656            | 0.05              | 55.66              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,252,974</b>      | <b>2,279,045</b>  | <b>2,740,526</b>  | <b>2,894,082</b>  | <b>1,264,265</b>  | <b>1.92</b>       | <b>-56.32</b>      |
| <b>NORTH-EAST ASIA</b>                 | <b>1,533,970</b>      | <b>1,447,380</b>  | <b>1,843,155</b>  | <b>2,047,773</b>  | <b>722,201</b>    | <b>1.10</b>       | <b>-64.73</b>      |
| China                                  | 376,978               | 353,792           | 507,012           | 953,979           | 396,611           | 0.60              | -58.43             |
| Japan                                  | 715,696               | 600,228           | 644,178           | 385,442           | 110,885           | 0.17              | -71.23             |
| Korea, Republic of                     | 441,296               | 493,360           | 691,965           | 708,352           | 214,705           | 0.33              | -69.69             |
| <b>SOUTH-EAST ASIA</b>                 | <b>238,425</b>        | <b>273,746</b>    | <b>309,292</b>    | <b>303,672</b>    | <b>181,764</b>    | <b>0.28</b>       | <b>-40.14</b>      |
| Indonesia                              | 56,010                | 69,997            | 82,600            | 76,060            | 49,560            | 0.08              | -34.84             |
| Malaysia                               | 79,228                | 97,752            | 111,582           | 103,362           | 58,912            | 0.09              | -43.00             |
| Philippines                            | 15,858                | 22,478            | 32,257            | 38,889            | 36,267            | 0.06              | -6.74              |
| Singapore                              | 62,821                | 49,721            | 48,945            | 40,544            | 21,999            | 0.03              | -45.74             |
| Thailand                               | 24,508                | 33,798            | 33,908            | 44,817            | 15,026            | 0.02              | -66.47             |
| <b>AUSTRALASIA</b>                     | <b>368,874</b>        | <b>437,466</b>    | <b>413,941</b>    | <b>437,495</b>    | <b>173,928</b>    | <b>0.26</b>       | <b>-60.24</b>      |
| Australia                              | 340,141               | 402,956           | 367,889           | 390,575           | 157,279           | 0.24              | -59.73             |
| New Zealand                            | 28,733                | 34,510            | 46,052            | 46,920            | 16,649            | 0.03              | -64.52             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>111,705</b>        | <b>120,453</b>    | <b>174,138</b>    | <b>105,142</b>    | <b>186,372</b>    | <b>0.28</b>       | <b>77.26</b>       |
| Other countries of Asia                | 96,327                | 112,911           | 144,696           | 101,094           | 181,190           | 0.28              | 79.23              |
| All countries of Oceania               | 15,378                | 7,542             | 29,442            | 4,048             | 5,182             | 0.01              | 28.01              |
| <b>EUROPE</b>                          | <b>80,257,603</b>     | <b>79,166,419</b> | <b>84,318,705</b> | <b>81,735,734</b> | <b>53,673,748</b> | <b>81.58</b>      | <b>-34.33</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>24,213,329</b>     | <b>25,922,304</b> | <b>26,551,795</b> | <b>24,376,970</b> | <b>12,943,966</b> | <b>19.67</b>      | <b>-46.90</b>      |
| Armenia                                | 68,367                | 49,307            | 57,030            | 36,563            | 18,261            | 0.03              | -50.06             |
| Azerbaijan                             | 470,471               | 515,768           | 604,787           | 598,466           | 550,810           | 0.84              | -7.96              |
| Belarus                                | 312,918               | 483,037           | 501,067           | 497,411           | 346,676           | 0.53              | -30.30             |
| Bulgaria                               | 440,043               | 455,132           | 549,007           | 617,137           | 349,127           | 0.53              | -43.43             |
| Czech Republic                         | 764,873               | 752,921           | 851,568           | 775,787           | 374,990           | 0.57              | -51.66             |
| Estonia                                | 141,682               | 250,872           | 268,275           | 339,692           | 159,827           | 0.24              | -52.95             |
| Georgia                                | 97,154                | 118,438           | 131,445           | 188,919           | 142,804           | 0.22              | -24.41             |
| Hungary                                | 321,982               | 243,172           | 298,366           | 281,009           | 141,980           | 0.22              | -49.47             |
| Kazakhstan                             | 1,184,750             | 1,292,055         | 1,273,321         | 1,503,809         | 861,842           | 1.31              | -42.69             |
| Kyrgyzstan                             | 37,262                | 43,344            | 78,054            | 88,485            | 82,538            | 0.13              | -6.72              |

## TURKEY

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|   | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Latvia                                    | 135,595           | 158,876           | 174,658           | 209,287           | 149,561           | 0.23              | -28.54             |
| Lithuania                                 | 338,058           | 506,413           | 562,928           | 587,659           | 369,954           | 0.56              | -37.05             |
| Moldova, Republic of                      | 324,600           | 347,268           | 329,336           | 376,014           | 268,798           | 0.41              | -28.51             |
| Poland                                    | 1,275,603         | 1,385,122         | 1,531,576         | 1,417,424         | 775,792           | 1.18              | -45.27             |
| Romania                                   | 779,020           | 779,451           | 966,875           | 865,018           | 863,896           | 1.31              | -0.13              |
| Russian Federation                        | 15,134,166        | 15,751,214        | 15,983,925        | 13,300,444        | 3,439,454         | 5.23              | -74.14             |
| Slovakia                                  | 492,048           | 483,617           | 481,138           | 564,116           | 215,292           | 0.33              | -61.84             |
| Tajikistan                                | 23,282            | 21,731            | 44,054            | 30,844            | 26,684            | 0.04              | -13.49             |
| Turkmenistan                              | 70,354            | 81,233            | 140,674           | 164,244           | 124,559           | 0.19              | -24.16             |
| Ukraine                                   | 1,684,909         | 2,057,546         | 1,534,316         | 1,733,105         | 3,545,939         | 5.39              | 104.60             |
| Uzbekistan                                | 116,192           | 145,787           | 189,395           | 201,537           | 135,182           | 0.21              | -32.92             |
| <b>NORTHERN EUROPE</b>                    | <b>11,949,571</b> | <b>12,225,354</b> | <b>13,223,557</b> | <b>12,144,610</b> | <b>9,053,688</b>  | <b>13.76</b>      | <b>-25.45</b>      |
| Denmark                                   | 725,377           | 860,009           | 1,078,141         | 1,174,086         | 1,125,841         | 1.71              | -4.11              |
| Finland                                   | 521,388           | 665,315           | 638,739           | 535,203           | 586,953           | 0.89              | 9.67               |
| Iceland                                   | 28,439            | 18,365            | 53,424            | 68,220            | 34,192            | 0.05              | -49.88             |
| Ireland                                   | 333,287           | 335,130           | 236,951           | 292,869           | 86,317            | 0.13              | -70.53             |
| Norway                                    | 1,198,009         | 1,012,957         | 1,033,562         | 656,088           | 493,433           | 0.75              | -24.79             |
| Sweden                                    | 1,707,740         | 1,842,028         | 2,227,960         | 1,880,251         | 1,032,125         | 1.57              | -45.11             |
| United Kingdom                            | 7,435,331         | 7,491,550         | 7,954,780         | 7,537,893         | 5,694,827         | 8.66              | -24.45             |
| <b>SOUTHERN EUROPE</b>                    | <b>3,042,900</b>  | <b>2,842,276</b>  | <b>2,850,355</b>  | <b>2,557,453</b>  | <b>1,404,079</b>  | <b>2.13</b>       | <b>-45.10</b>      |
| Albania                                   | 94,918            | 131,233           | 160,833           | 124,499           | 129,761           | 0.20              | 4.23               |
| Bosnia and Herzegovina                    | 128,086           | 124,112           | 127,801           | 153,082           | 121,758           | 0.19              | -20.46             |
| Croatia                                   | 111,516           | 80,903            | 82,842            | 107,496           | 35,720            | 0.05              | -66.77             |
| Greece                                    | 426,466           | 323,601           | 329,067           | 343,374           | 198,833           | 0.30              | -42.09             |
| Italy                                     | 1,030,235         | 996,537           | 964,298           | 751,829           | 349,631           | 0.53              | -53.50             |
| Malta                                     | 4,153             | 5,460             | 6,239             | 7,592             | 3,777             | 0.01              | -50.25             |
| Montenegro                                | 485               | 1,092             | 1,212             | 1,434             | 1,263             | 0.00              | -11.92             |
| Portugal                                  | 98,105            | 111,672           | 99,659            | 96,465            | 39,203            | 0.06              | -59.36             |
| Serbia                                    | 326,434           | 358,038           | 384,373           | 332,086           | 153,714           | 0.23              | -53.71             |
| Slovenia                                  | 81,636            | 78,875            | 87,278            | 94,007            | 47,082            | 0.07              | -49.92             |
| Spain                                     | 636,069           | 532,554           | 497,509           | 423,289           | 168,934           | 0.26              | -60.09             |
| The Former Yugoslav Republic of Macedonia | 104,797           | 98,199            | 109,244           | 122,300           | 154,403           | 0.23              | 26.25              |
| <b>WESTERN EUROPE</b>                     | <b>40,812,445</b> | <b>37,810,661</b> | <b>41,116,090</b> | <b>42,096,023</b> | <b>29,309,631</b> | <b>44.55</b>      | <b>-30.37</b>      |
| Austria                                   | 1,178,126         | 1,203,822         | 1,219,825         | 1,167,877         | 500,156           | 0.76              | -57.17             |
| Belgium                                   | 2,341,267         | 2,496,837         | 2,794,295         | 2,778,301         | 1,267,481         | 1.93              | -54.38             |
| France                                    | 2,596,094         | 2,468,440         | 3,015,266         | 1,672,958         | 880,781           | 1.34              | -47.35             |
| Germany                                   | 28,642,258        | 25,237,662        | 27,473,749        | 29,674,031        | 22,622,542        | 34.38             | -23.76             |
| Luxembourg                                | 82,149            | 119,749           | 113,419           | 82,456            | 22,217            | 0.03              | -73.06             |
| Netherlands                               | 4,748,224         | 5,047,058         | 5,167,480         | 5,537,227         | 3,310,740         | 5.03              | -40.21             |
| Switzerland                               | 1,224,327         | 1,237,093         | 1,332,056         | 1,183,173         | 705,714           | 1.07              | -40.35             |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>193,576</b>    | <b>314,154</b>    | <b>505,701</b>    | <b>495,564</b>    | <b>876,231</b>    | <b>1.33</b>       | <b>76.81</b>       |
| Cyprus                                    | 47,772            | 24,270            | 37,729            | 45,944            | 62,961            | 0.10              | 37.04              |
| Israel                                    | 145,804           | 289,884           | 467,972           | 449,620           | 813,270           | 1.24              | 80.88              |
| <b>OTHER EUROPE</b>                       | <b>45,782</b>     | <b>51,670</b>     | <b>71,207</b>     | <b>65,114</b>     | <b>86,153</b>     | <b>0.13</b>       | <b>32.31</b>       |
| Other countries of Europe                 | 45,782            | 51,670            | 71,207            | 65,114            | 86,153            | 0.13              | 32.31              |
| <b>MIDDLE EAST</b>                        | <b>3,769,049</b>  | <b>3,671,232</b>  | <b>4,616,051</b>  | <b>5,372,233</b>  | <b>5,792,201</b>  | <b>8.80</b>       | <b>7.82</b>        |
| Bahrain                                   | 34,239            | 49,654            | 66,458            | 106,024           | 123,128           | 0.19              | 16.13              |
| Egypt                                     | 309,317           | 191,928           | 240,800           | 217,588           | 241,483           | 0.37              | 10.98              |
| Iraq                                      | 625,683           | 690,895           | 724,873           | 1,068,384         | 864,152           | 1.31              | -19.12             |
| Jordan                                    | 231,975           | 202,568           | 318,423           | 349,779           | 490,454           | 0.75              | 40.22              |
| Kuwait                                    | 207,534           | 264,050           | 371,352           | 392,556           | 504,172           | 0.77              | 28.43              |
| Lebanon                                   | 318,748           | 303,220           | 407,457           | 465,905           | 544,725           | 0.83              | 16.92              |
| Libya                                     | 771,593           | 500,730           | 528,711           | 420,339           | 228,762           | 0.35              | -45.58             |
| Oman                                      | 14,203            | 22,566            | 36,873            | 61,100            | 54,105            | 0.08              | -11.45             |
| Qatar                                     | 64,142            | 65,880            | 102,726           | 113,037           | 140,248           | 0.21              | 24.07              |

## TURKEY

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality

|                                | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| Saudi Arabia                   | 701,846          | 744,500          | 1,067,207        | 1,253,178        | 1,947,144        | 2.96              | 55.38              |
| Syrian Arab Republic           | 153,280          | 235,919          | 325,031          | 450,852          | 295,081          | 0.45              | -34.55             |
| United Arab Emirates           | 180,469          | 202,452          | 197,443          | 204,083          | 129,386          | 0.20              | -36.60             |
| Yemen                          | 22,015           | 33,035           | 52,678           | 53,480           | 69,122           | 0.11              | 29.25              |
| Other countries of Middle East | 134,005          | 163,835          | 176,019          | 215,928          | 160,239          | 0.24              | -25.79             |
| <b>SOUTH ASIA</b>              | <b>1,690,618</b> | <b>1,511,227</b> | <b>2,666,565</b> | <b>2,972,166</b> | <b>2,841,195</b> | <b>4.32</b>       | <b>-4.41</b>       |
| Bangladesh                     | 10,413           | 9,416            | 12,311           | 14,676           | 10,470           | 0.02              | -28.66             |
| India                          | 183,170          | 221,545          | 233,540          | 290,003          | 203,214          | 0.31              | -29.93             |
| Iran, Islamic Republic of      | 1,450,417        | 1,216,733        | 2,310,810        | 2,551,018        | 2,502,022        | 3.80              | -1.92              |
| Pakistan                       | 46,618           | 63,533           | 109,904          | 116,469          | 125,489          | 0.19              | 7.74               |
| <b>NOT SPECIFIED</b>           | <b>281,767</b>   | <b>315,730</b>   | <b>290,285</b>   | <b>311,978</b>   | <b>260,453</b>   | <b>0.40</b>       | <b>-16.52</b>      |
| Other countries of the World   | 281,767          | 315,730          | 290,285          | 311,978          | 260,453          | 0.40              | -16.52             |



## TURKS AND CAICOS ISLANDS

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                   | <b>291,723</b> | <b>290,587</b> | <b>357,237</b> | <b>385,531</b> | <b>453,612</b> | <b>100.00</b>     | <b>17.66</b>       |
| <b>AMERICAS</b>                | <b>282,078</b> | <b>280,747</b> | <b>345,106</b> | <b>370,284</b> | <b>432,578</b> | <b>95.36</b>      | <b>16.82</b>       |
| <b>CARIBBEAN</b>               | <b>15,325</b>  | <b>16,114</b>  | <b>15,551</b>  | <b>16,889</b>  | <b>20,486</b>  | <b>4.52</b>       | <b>21.30</b>       |
| All countries of the Caribbean | 15,325         | 16,114         | 15,551         | 16,889         | 20,486         | 4.52              | 21.30              |
| <b>NORTH AMERICA</b>           | <b>266,148</b> | <b>263,448</b> | <b>327,665</b> | <b>352,029</b> | <b>410,828</b> | <b>90.57</b>      | <b>16.70</b>       |
| Canada                         | 37,877         | 31,797         | 37,989         | 36,512         | 44,974         | 9.91              | 23.18              |
| United States of America       | 228,271        | 231,651        | 289,676        | 315,517        | 365,854        | 80.65             | 15.95              |
| <b>SOUTH AMERICA</b>           | <b>605</b>     | <b>1,185</b>   | <b>1,890</b>   | <b>1,366</b>   | <b>1,264</b>   | <b>0.28</b>       | <b>-7.47</b>       |
| Brazil                         | 605            | 1,185          | 1,890          | 1,366          | 1,264          | 0.28              | -7.47              |
| <b>EUROPE</b>                  | <b>6,955</b>   | <b>6,671</b>   | <b>8,202</b>   | <b>10,792</b>  | <b>14,556</b>  | <b>3.21</b>       | <b>34.88</b>       |
| <b>NORTHERN EUROPE</b>         | <b>4,170</b>   | <b>3,267</b>   | <b>4,304</b>   | <b>6,399</b>   | <b>8,991</b>   | <b>1.98</b>       | <b>40.51</b>       |
| United Kingdom                 | 4,170          | 3,267          | 4,304          | 6,399          | 8,991          | 1.98              | 40.51              |
| <b>SOUTHERN EUROPE</b>         | <b>608</b>     | <b>1,804</b>   | <b>1,345</b>   | <b>1,472</b>   | <b>1,960</b>   | <b>0.43</b>       | <b>33.15</b>       |
| Italy                          | 608            | 1,804          | 1,345          | 1,472          | 1,960          | 0.43              | 33.15              |
| <b>WESTERN EUROPE</b>          | <b>613</b>     | <b>727</b>     | <b>1,096</b>   | <b>1,415</b>   | <b>1,619</b>   | <b>0.36</b>       | <b>14.42</b>       |
| France                         | 613            | 727            | 789            | 1,027          | 1,256          | 0.28              | 22.30              |
| Germany                        |                |                | 307            | 388            | 363            | 0.08              | -6.44              |
| <b>OTHER EUROPE</b>            | <b>1,564</b>   | <b>873</b>     | <b>1,457</b>   | <b>1,506</b>   | <b>1,986</b>   | <b>0.44</b>       | <b>31.87</b>       |
| Other countries of Europe      | 1,564          | 873            | 1,457          | 1,506          | 1,986          | 0.44              | 31.87              |
| <b>NOT SPECIFIED</b>           | <b>2,690</b>   | <b>3,169</b>   | <b>3,929</b>   | <b>4,455</b>   | <b>6,478</b>   | <b>1.43</b>       | <b>45.41</b>       |
| Other countries of the World   | 2,690          | 3,169          | 3,929          | 4,455          | 6,478          | 1.43              | 45.41              |

## TUVALU

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012             | 2013         | 2014         | 2015         | 2016         | Market share 2016 | % Change 2016-2015 |
|--|------------------|--------------|--------------|--------------|--------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>1,085</b> | <b>1,302</b> | <b>1,416</b> | <b>2,402</b> | <b>2,465</b> | <b>100.00</b>     | <b>2.62</b>        |
| <b>AMERICAS</b>                        | <b>62</b>        | <b>87</b>    | <b>104</b>   | <b>113</b>   | <b>135</b>   | <b>5.48</b>       | <b>19.47</b>       |
| <b>NORTH AMERICA</b>                   | <b>62</b>        | <b>87</b>    | <b>104</b>   | <b>113</b>   | <b>135</b>   | <b>5.48</b>       | <b>19.47</b>       |
| Canada                                 | 6                | 9            | 8            | 3            | 15           | 0.61              | 400.00             |
| United States of America               | 56               | 78           | 96           | 110          | 120          | 4.87              | 9.09               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>796</b>       | <b>1,035</b> | <b>1,112</b> | <b>1,982</b> | <b>1,959</b> | <b>79.47</b>      | <b>-1.16</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>160</b>       | <b>220</b>   | <b>216</b>   | <b>231</b>   | <b>223</b>   | <b>9.05</b>       | <b>-3.46</b>       |
| China                                  | 11               | 29           | 60           | 62           | 75           | 3.04              | 20.97              |
| Japan                                  | 107              | 153          | 84           | 169          | 148          | 6.00              | -12.43             |
| Taiwan Province of China               | 42               | 38           | 72           |              |              |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>325</b>       | <b>346</b>   | <b>357</b>   | <b>620</b>   | <b>672</b>   | <b>27.26</b>      | <b>8.39</b>        |
| Australia                              | 142              | 212          | 192          | 312          | 310          | 12.58             | -0.64              |
| New Zealand                            | 183              | 134          | 165          | 308          | 362          | 14.69             | 17.53              |
| <b>MELANESIA</b>                       | <b>210</b>       | <b>262</b>   | <b>321</b>   | <b>478</b>   |              |                   |                    |
| Fiji                                   | 210              | 262          | 321          | 478          |              |                   |                    |
| <b>MICRONESIA</b>                      | <b>15</b>        | <b>21</b>    | <b>17</b>    |              |              |                   |                    |
| Kiribati                               | 15               | 21           | 17           |              |              |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>86</b>        | <b>186</b>   | <b>201</b>   | <b>653</b>   | <b>1,064</b> | <b>43.16</b>      | <b>62.94</b>       |
| Other countries of Asia                | 24               | 52           | 39           | 279          | 314          | 12.74             | 12.54              |
| All countries of Oceania               | 62               | 134          | 162          | 374          | 750          | 30.43             | 100.53             |
| <b>EUROPE</b>                          | <b>104</b>       | <b>135</b>   | <b>95</b>    | <b>214</b>   | <b>234</b>   | <b>9.49</b>       | <b>9.35</b>        |
| <b>NORTHERN EUROPE</b>                 | <b>28</b>        | <b>55</b>    | <b>39</b>    | <b>66</b>    | <b>43</b>    | <b>1.74</b>       | <b>-34.85</b>      |
| United Kingdom                         | 28               | 55           | 39           | 66           | 43           | 1.74              | -34.85             |
| <b>WESTERN EUROPE</b>                  | <b>14</b>        | <b>16</b>    | <b>25</b>    |              |              |                   |                    |
| Germany                                | 14               | 16           | 25           |              |              |                   |                    |
| <b>OTHER EUROPE</b>                    | <b>62</b>        | <b>64</b>    | <b>31</b>    | <b>148</b>   | <b>191</b>   | <b>7.75</b>       | <b>29.05</b>       |
| Other countries of Europe              | 62               | 64           | 31           | 148          | 191          | 7.75              | 29.05              |
| <b>NOT SPECIFIED</b>                   | <b>123</b>       | <b>45</b>    | <b>105</b>   | <b>93</b>    | <b>137</b>   | <b>5.56</b>       | <b>47.31</b>       |
| Other countries of the World           | 123              | 45           | 105          | 93           | 137          | 5.56              | 47.31              |

## UGANDA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>1,196,765</b> | <b>1,206,334</b> | <b>1,266,046</b> | <b>1,302,802</b> | <b>1,322,522</b> | <b>100.00</b>     | <b>1.51</b>        |
| <b>AFRICA</b>                     | <b>927,481</b>   | <b>933,226</b>   | <b>985,888</b>   | <b>1,044,175</b> | <b>1,043,608</b> | <b>78.91</b>      | <b>-0.05</b>       |
| <b>EAST AFRICA</b>                | <b>802,981</b>   | <b>800,669</b>   | <b>839,375</b>   | <b>881,174</b>   | <b>877,894</b>   | <b>66.38</b>      | <b>-0.37</b>       |
| British Indian Ocean Territory    | 5                | 4                |                  | 2                |                  |                   |                    |
| Burundi                           | 40,368           | 34,115           | 41,448           | 45,817           | 47,316           | 3.58              | 3.27               |
| Comoros                           | 56               | 78               | 61               | 116              | 195              | 0.01              | 68.10              |
| Djibouti                          | 294              | 181              | 284              | 191              | 192              | 0.01              | 0.52               |
| Eritrea                           | 6,364            | 7,182            | 7,025            | 6,057            | 6,597            | 0.50              | 8.92               |
| Ethiopia                          | 6,466            | 5,432            | 6,107            | 6,298            | 7,020            | 0.53              | 11.46              |
| Kenya                             | 393,369          | 380,614          | 360,670          | 409,417          | 352,816          | 26.68             | -13.82             |
| Madagascar                        | 211              | 319              | 312              | 320              | 622              | 0.05              | 94.38              |
| Malawi                            | 1,268            | 1,421            | 2,912            | 1,690            | 2,183            | 0.17              | 29.17              |
| Mauritius                         | 308              | 234              | 222              | 229              | 1,507            | 0.11              | 558.08             |
| Mozambique                        | 405              | 362              | 215              | 307              | 433              | 0.03              | 41.04              |
| Reunion                           |                  | 5                | 1                | 1                | 3                | 0.00              | 200.00             |
| Rwanda                            | 256,004          | 280,431          | 348,183          | 300,747          | 362,865          | 27.44             | 20.65              |
| Seychelles                        | 55               | 88               | 104              | 80               | 88               | 0.01              | 10.00              |
| Somalia                           | 12,390           | 10,592           | 9,640            | 9,586            | 5,123            | 0.39              | -46.56             |
| Tanzania, United Republic of      | 79,795           | 74,485           | 57,197           | 95,933           | 86,091           | 6.51              | -10.26             |
| Zambia                            | 2,961            | 3,014            | 2,867            | 2,196            | 2,242            | 0.17              | 2.09               |
| Zimbabwe                          | 2,662            | 2,112            | 2,127            | 2,187            | 2,601            | 0.20              | 18.93              |
| <b>CENTRAL AFRICA</b>             | <b>45,493</b>    | <b>54,056</b>    | <b>58,863</b>    | <b>81,383</b>    | <b>92,968</b>    | <b>7.03</b>       | <b>14.24</b>       |
| Angola                            | 345              | 333              | 155              | 134              | 250              | 0.02              | 86.57              |
| Cameroon                          | 1,248            | 1,179            | 762              | 1,112            | 1,418            | 0.11              | 27.52              |
| Central African Republic          | 130              | 52               | 125              | 402              | 181              | 0.01              | -54.98             |
| Chad                              | 174              | 143              | 160              | 210              | 899              | 0.07              | 328.10             |
| Congo                             | 865              | 2,318            | 1,886            | 10               | 3                | 0.00              | -70.00             |
| Congo, Democratic Republic of the | 42,604           | 49,925           | 55,630           | 79,430           | 90,149           | 6.82              | 13.49              |
| Equatorial Guinea                 | 12               | 5                | 8                | 5                | 9                | 0.00              | 80.00              |
| Gabon                             | 110              | 101              | 135              | 77               | 55               | 0.00              | -28.57             |
| Sao Tome and Principe             | 5                |                  | 2                | 3                | 4                | 0.00              | 33.33              |
| <b>NORTH AFRICA</b>               | <b>46,696</b>    | <b>43,983</b>    | <b>53,663</b>    | <b>49,329</b>    | <b>38,427</b>    | <b>2.91</b>       | <b>-22.10</b>      |
| Algeria                           | 163              | 233              | 192              | 140              | 171              | 0.01              | 22.14              |
| Morocco                           | 2,802            | 3,192            | 3,883            | 2,120            | 2,542            | 0.19              | 19.91              |
| South Sudan                       | 40,861           | 38,538           | 46,119           | 45,221           | 33,937           | 2.57              | -24.95             |
| Sudan                             | 2,397            | 1,529            | 3,167            | 1,576            | 1,416            | 0.11              | -10.15             |
| Tunisia                           | 397              | 485              | 298              | 270              | 355              | 0.03              | 31.48              |
| Western Sahara                    | 76               | 6                | 4                | 2                | 6                | 0.00              | 200.00             |
| <b>SOUTHERN AFRICA</b>            | <b>21,039</b>    | <b>22,597</b>    | <b>19,269</b>    | <b>19,809</b>    | <b>21,038</b>    | <b>1.59</b>       | <b>6.20</b>        |
| Botswana                          | 525              | 550              | 488              | 550              | 462              | 0.03              | -16.00             |
| Lesotho                           | 201              | 151              | 267              | 271              | 305              | 0.02              | 12.55              |
| Namibia                           | 748              | 571              | 300              | 343              | 441              | 0.03              | 28.57              |
| South Africa                      | 19,292           | 21,184           | 18,080           | 18,438           | 19,723           | 1.49              | 6.97               |
| Swaziland                         | 273              | 141              | 134              | 207              | 107              | 0.01              | -48.31             |
| <b>WEST AFRICA</b>                | <b>11,272</b>    | <b>11,921</b>    | <b>14,718</b>    | <b>12,480</b>    | <b>13,281</b>    | <b>1.00</b>       | <b>6.42</b>        |
| Benin                             | 626              | 358              | 682              | 324              | 338              | 0.03              | 4.32               |
| Burkina Faso                      | 258              | 233              | 276              | 238              | 256              | 0.02              | 7.56               |
| Cabo Verde                        | 22               | 10               | 2                | 9                | 4                | 0.00              | -55.56             |
| Côte d'Ivoire                     | 389              | 359              | 517              | 561              | 544              | 0.04              | -3.03              |
| Gambia                            | 297              | 195              | 142              | 179              | 268              | 0.02              | 49.72              |
| Ghana                             | 2,072            | 2,545            | 2,090            | 2,880            | 3,133            | 0.24              | 8.78               |
| Guinea                            | 265              | 160              | 194              | 112              | 138              | 0.01              | 23.21              |
| Guinea-Bissau                     | 250              | 72               | 30               | 43               | 111              | 0.01              | 158.14             |
| Liberia                           | 739              | 604              | 581              | 503              | 785              | 0.06              | 56.06              |

## UGANDA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Mali                             | 264           | 257           | 329           | 344           | 460           | 0.03              | 33.72              |
| Mauritania                       | 55            | 44            | 61            | 60            | 21            | 0.00              | -65.00             |
| Niger                            | 79            | 56            | 79            | 90            | 69            | 0.01              | -23.33             |
| Nigeria                          | 4,642         | 5,930         | 8,677         | 6,104         | 5,815         | 0.44              | -4.73              |
| Saint Helena                     | 196           | 136           | 48            | 66            | 71            | 0.01              | 7.58               |
| Senegal                          | 411           | 384           | 433           | 393           | 413           | 0.03              | 5.09               |
| Sierra Leone                     | 617           | 487           | 476           | 443           | 799           | 0.06              | 80.36              |
| Togo                             | 90            | 91            | 101           | 131           | 56            | 0.00              | -57.25             |
| <b>AMERICAS</b>                  | <b>70,412</b> | <b>73,243</b> | <b>76,705</b> | <b>61,598</b> | <b>71,083</b> | <b>5.37</b>       | <b>15.40</b>       |
| <b>CARIBBEAN</b>                 | <b>1,179</b>  | <b>768</b>    | <b>1,839</b>  | <b>888</b>    | <b>676</b>    | <b>0.05</b>       | <b>-23.87</b>      |
| Anguilla                         | 1             |               | 2             | 2             | 1             | 0.00              | -50.00             |
| Antigua and Barbuda              | 12            | 37            | 3             | 2             | 7             | 0.00              | 250.00             |
| Aruba                            | 1             | 1             | 1             | 1             |               |                   |                    |
| Bahamas                          | 69            | 54            | 93            | 118           | 80            | 0.01              | -32.20             |
| Barbados                         | 4             | 17            | 17            | 15            | 7             | 0.00              | -53.33             |
| Bermuda                          | 14            | 5             | 13            | 1             | 1             | 0.00              |                    |
| Bonaire                          | 17            | 7             | 2             | 5             | 2             | 0.00              | -60.00             |
| British Virgin Islands           | 5             | 10            | 1,125         | 249           | 128           | 0.01              | -48.59             |
| Cayman Islands                   |               | 2             | 3             | 2             | 1             | 0.00              | -50.00             |
| Cuba                             | 26            | 81            | 50            | 81            | 60            | 0.00              | -25.93             |
| Curaçao                          |               | 16            | 8             | 6             | 9             | 0.00              | 50.00              |
| Dominica                         | 52            | 14            | 9             | 3             | 15            | 0.00              | 400.00             |
| Dominican Republic               | 83            | 32            | 48            | 47            | 63            | 0.00              | 34.04              |
| Grenada                          | 21            | 21            | 5             | 3             | 4             | 0.00              | 33.33              |
| Guadeloupe                       | 7             | 2             | 2             | 1             | 14            | 0.00              | 1,300.00           |
| Haiti                            | 129           | 95            | 122           | 122           | 131           | 0.01              | 7.38               |
| Jamaica                          | 64            | 39            | 69            | 65            | 37            | 0.00              | -43.08             |
| Martinique                       | 4             |               | 4             | 3             | 5             | 0.00              | 66.67              |
| Montserrat                       | 33            | 50            | 46            | 13            |               |                   |                    |
| Netherlands Antilles             | 1             | 4             |               |               |               |                   |                    |
| Puerto Rico                      | 19            | 4             | 3             | 3             |               |                   |                    |
| Saba                             | 499           | 155           | 81            | 9             | 2             | 0.00              | -77.78             |
| Saint Kitts and Nevis            | 3             | 5             |               |               |               |                   |                    |
| Saint Lucia                      | 7             | 12            | 11            | 14            | 22            | 0.00              | 57.14              |
| Saint Vincent and the Grenadines | 20            | 6             |               | 9             | 1             | 0.00              | -88.89             |
| Sint Maarten (Dutch part)        | 2             |               | 1             |               |               |                   |                    |
| Trinidad and Tobago              | 68            | 80            | 58            | 80            | 71            | 0.01              | -11.25             |
| Turks and Caicos Islands         |               | 2             | 6             | 12            | 8             | 0.00              | -33.33             |
| United States Virgin Islands     | 18            | 17            | 57            | 22            | 7             | 0.00              | -68.18             |
| <b>CENTRAL AMERICA</b>           | <b>921</b>    | <b>970</b>    | <b>912</b>    | <b>467</b>    | <b>550</b>    | <b>0.04</b>       | <b>17.77</b>       |
| Belize                           | 52            | 34            | 25            | 49            | 25            | 0.00              | -48.98             |
| Costa Rica                       | 114           | 187           | 82            | 86            | 66            | 0.00              | -23.26             |
| El Salvador                      | 28            | 15            | 24            | 36            | 52            | 0.00              | 44.44              |
| Guatemala                        | 645           | 649           | 718           | 248           | 337           | 0.03              | 35.89              |
| Honduras                         | 61            | 56            | 35            | 27            | 39            | 0.00              | 44.44              |
| Nicaragua                        | 12            | 16            | 23            | 16            | 28            | 0.00              | 75.00              |
| Panama                           | 9             | 13            | 5             | 5             | 3             | 0.00              | -40.00             |
| <b>NORTH AMERICA</b>             | <b>66,356</b> | <b>66,680</b> | <b>70,919</b> | <b>58,751</b> | <b>68,247</b> | <b>5.16</b>       | <b>16.16</b>       |
| Canada                           | 10,186        | 9,729         | 10,425        | 9,124         | 9,863         | 0.75              | 8.10               |
| Greenland                        | 3             | 2             | 4             | 1             | 1             | 0.00              |                    |
| Mexico                           | 245           | 162           | 228           | 196           | 268           | 0.02              | 36.73              |
| Saint Pierre and Miquelon        | 10            | 21            | 36            | 7             | 14            | 0.00              | 100.00             |
| United States of America         | 55,912        | 56,766        | 60,226        | 49,414        | 57,959        | 4.38              | 17.29              |
| Hawaii, USA                      |               |               |               | 9             | 142           | 0.01              | 1,477.78           |

## UGANDA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| <b>SOUTH AMERICA</b>                   | <b>1,956</b>  | <b>4,825</b>  | <b>3,035</b>  | <b>1,492</b>  | <b>1,610</b>  | <b>0.12</b>       | <b>7.91</b>        |
| Argentina                              | 164           | 246           | 156           | 104           | 85            | 0.01              | -18.27             |
| Bolivia, Plurinational State of        | 59            | 109           | 71            | 86            | 71            | 0.01              | -17.44             |
| Brazil                                 | 415           | 420           | 524           | 381           | 301           | 0.02              | -21.00             |
| Chile                                  | 66            | 47            | 43            | 52            | 34            | 0.00              | -34.62             |
| Colombia                               | 172           | 2,940         | 1,661         | 206           | 112           | 0.01              | -45.63             |
| Ecuador                                | 65            | 45            | 48            | 16            | 28            | 0.00              | 75.00              |
| Falkland Islands (Malvinas)            | 9             | 12            | 12            | 6             | 11            | 0.00              | 83.33              |
| French Guiana                          | 11            | 6             | 15            | 9             | 3             | 0.00              | -66.67             |
| Guyana                                 | 20            | 21            | 23            | 19            | 8             | 0.00              | -57.89             |
| Paraguay                               | 35            | 54            | 35            | 41            | 58            | 0.00              | 41.46              |
| Peru                                   | 152           | 214           | 126           | 98            | 135           | 0.01              | 37.76              |
| Suriname                               | 174           | 54            | 26            | 71            | 28            | 0.00              | -60.56             |
| Uruguay                                | 571           | 609           | 257           | 377           | 708           | 0.05              | 87.80              |
| Venezuela, Bolivarian Republic of      | 43            | 48            | 38            | 26            | 28            | 0.00              | 7.69               |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>28,797</b> | <b>31,818</b> | <b>33,073</b> | <b>32,230</b> | <b>38,349</b> | <b>2.90</b>       | <b>18.99</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>15,656</b> | <b>17,877</b> | <b>21,738</b> | <b>23,157</b> | <b>28,187</b> | <b>2.13</b>       | <b>21.72</b>       |
| China                                  | 8,645         | 10,792        | 14,633        | 17,051        | 19,175        | 1.45              | 12.46              |
| Hong Kong (China)                      | 145           | 298           | 277           | 154           | 304           | 0.02              | 97.40              |
| Japan                                  | 4,186         | 3,889         | 4,029         | 3,179         | 3,791         | 0.29              | 19.25              |
| Korea, Democratic People's Republic of | 416           | 342           | 218           | 600           | 1,693         | 0.13              | 182.17             |
| Korea, Republic of                     | 2,076         | 2,391         | 2,432         | 1,885         | 2,971         | 0.22              | 57.61              |
| Macao (China)                          | 2             | 10            | 3             | 10            | 11            | 0.00              | 10.00              |
| Mongolia                               | 43            | 61            | 58            | 91            | 109           | 0.01              | 19.78              |
| Taiwan Province of China               | 143           | 94            | 88            | 187           | 133           | 0.01              | -28.88             |
| <b>SOUTH-EAST ASIA</b>                 | <b>3,346</b>  | <b>3,418</b>  | <b>3,059</b>  | <b>2,880</b>  | <b>3,775</b>  | <b>0.29</b>       | <b>31.08</b>       |
| Brunei Darussalam                      | 7             |               |               | 2             |               |                   |                    |
| Cambodia                               | 72            | 68            | 45            | 67            | 69            | 0.01              | 2.99               |
| Indonesia                              | 449           | 701           | 618           | 924           | 1,524         | 0.12              | 64.94              |
| Lao People's Democratic Republic       | 26            | 47            | 7             | 15            | 18            | 0.00              | 20.00              |
| Malaysia                               | 436           | 425           | 440           | 406           | 428           | 0.03              | 5.42               |
| Myanmar                                | 55            | 55            | 69            | 31            | 75            | 0.01              | 141.94             |
| Philippines                            | 1,543         | 1,315         | 1,257         | 871           | 1,064         | 0.08              | 22.16              |
| Singapore                              | 239           | 196           | 208           | 184           | 292           | 0.02              | 58.70              |
| Thailand                               | 268           | 333           | 171           | 190           | 129           | 0.01              | -32.11             |
| Timor-Leste                            | 125           | 159           | 113           | 51            | 27            | 0.00              | -47.06             |
| Viet Nam                               | 126           | 119           | 131           | 139           | 149           | 0.01              | 7.19               |
| <b>AUSTRALASIA</b>                     | <b>7,855</b>  | <b>8,440</b>  | <b>7,260</b>  | <b>5,756</b>  | <b>5,795</b>  | <b>0.44</b>       | <b>0.68</b>        |
| Australia                              | 7,165         | 7,842         | 6,420         | 4,969         | 4,972         | 0.38              | 0.06               |
| New Zealand                            | 690           | 598           | 840           | 787           | 823           | 0.06              | 4.57               |
| <b>MELANESIA</b>                       | <b>172</b>    | <b>312</b>    | <b>127</b>    | <b>177</b>    | <b>275</b>    | <b>0.02</b>       | <b>55.37</b>       |
| Fiji                                   | 86            | 172           | 88            | 119           | 249           | 0.02              | 109.24             |
| New Caledonia                          | 28            | 23            | 14            | 16            | 14            | 0.00              | -12.50             |
| Norfolk Island                         | 3             | 1             | 1             | 22            | 1             | 0.00              | -95.45             |
| Papua New Guinea                       | 20            | 9             | 7             | 5             | 5             | 0.00              |                    |
| Solomon Islands                        | 8             | 3             | 9             | 11            | 2             | 0.00              | -81.82             |
| Vanuatu                                | 27            | 104           | 8             | 4             | 4             | 0.00              |                    |
| <b>MICRONESIA</b>                      | <b>296</b>    | <b>240</b>    | <b>119</b>    | <b>172</b>    | <b>172</b>    | <b>0.01</b>       |                    |
| Christmas Island, Australia            | 4             | 2             | 1             | 1             | 3             | 0.00              | 200.00             |
| Cocos (Keeling) Islands                | 26            | 25            | 13            | 23            | 42            | 0.00              | 82.61              |
| Guam                                   | 1             | 2             | 1             | 2             |               |                   |                    |
| Johnston Island                        | 2             | 6             |               | 2             | 2             | 0.00              |                    |
| Marshall Islands                       | 8             | 10            | 58            | 78            | 4             | 0.00              | -94.87             |
| Micronesia, Federated States of        | 12            | 3             | 1             | 5             | 31            | 0.00              | 520.00             |

## UGANDA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Midway Islands                 | 87             | 66             | 5              | 9              | 18             | 0.00              | 100.00             |
| Northern Mariana Islands       | 51             | 51             | 10             | 14             | 21             | 0.00              | 50.00              |
| Palau                          | 10             | 19             | 10             | 12             | 23             | 0.00              | 91.67              |
| Wake Island                    | 95             | 56             | 20             | 26             | 28             | 0.00              | 7.69               |
| <b>POLYNESIA</b>               | <b>1,472</b>   | <b>1,531</b>   | <b>770</b>     | <b>88</b>      | <b>145</b>     | <b>0.01</b>       | <b>64.77</b>       |
| American Samoa                 | 1              |                | 1              | 2              | 6              | 0.00              | 200.00             |
| Cook Islands                   | 7              | 6              | 5              | 4              | 20             | 0.00              | 400.00             |
| French Polynesia               | 1,370          | 1,461          | 707            | 29             | 76             | 0.01              | 162.07             |
| Niue                           | 2              |                |                |                | 2              | 0.00              |                    |
| Pitcairn                       |                | 2              | 1              | 1              | 2              | 0.00              | 100.00             |
| Samoa                          | 77             | 35             | 38             | 37             | 20             | 0.00              | -45.95             |
| Tokelau                        | 3              | 17             | 12             | 6              | 3              | 0.00              | -50.00             |
| Tonga                          | 3              | 1              | 1              |                | 5              | 0.00              |                    |
| Tuvalu                         | 3              | 8              | 3              | 8              | 11             | 0.00              | 37.50              |
| Wallis and Futuna Islands      | 6              | 1              | 2              | 1              |                |                   |                    |
| <b>EUROPE</b>                  | <b>114,986</b> | <b>112,368</b> | <b>113,929</b> | <b>110,480</b> | <b>115,435</b> | <b>8.73</b>       | <b>4.48</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>  | <b>8,601</b>   | <b>8,102</b>   | <b>9,781</b>   | <b>7,941</b>   | <b>8,174</b>   | <b>0.62</b>       | <b>2.93</b>        |
| Armenia                        | 13             | 13             | 17             | 12             | 24             | 0.00              | 100.00             |
| Azerbaijan                     | 35             | 20             | 7              | 15             | 30             | 0.00              | 100.00             |
| Belarus                        | 65             | 44             | 62             | 57             | 88             | 0.01              | 54.39              |
| Bulgaria                       | 153            | 130            | 143            | 167            | 185            | 0.01              | 10.78              |
| Czech Republic                 | 383            | 536            | 404            | 497            | 877            | 0.07              | 76.46              |
| Estonia                        | 172            | 284            | 168            | 78             | 70             | 0.01              | -10.26             |
| Georgia                        | 55             | 47             | 33             | 18             | 10             | 0.00              | -44.44             |
| Hungary                        | 108            | 133            | 132            | 147            | 183            | 0.01              | 24.49              |
| Kazakhstan                     | 40             | 39             | 24             | 31             | 16             | 0.00              | -48.39             |
| Kyrgyzstan                     | 25             | 65             | 38             | 33             | 49             | 0.00              | 48.48              |
| Latvia                         | 65             | 72             | 77             | 77             | 75             | 0.01              | -2.60              |
| Lithuania                      | 349            | 267            | 213            | 316            | 412            | 0.03              | 30.38              |
| Moldova, Republic of           | 37             | 44             | 33             | 37             | 68             | 0.01              | 83.78              |
| Poland                         | 1,033          | 1,007          | 969            | 541            | 684            | 0.05              | 26.43              |
| Romania                        | 317            | 255            | 487            | 552            | 587            | 0.04              | 6.34               |
| Russian Federation             | 4,424          | 3,542          | 5,397          | 3,746          | 2,644          | 0.20              | -29.42             |
| Slovakia                       | 152            | 124            | 142            | 86             | 85             | 0.01              | -1.16              |
| Tajikistan                     | 52             | 47             | 17             | 46             | 321            | 0.02              | 597.83             |
| Turkmenistan                   | 8              | 10             | 5              | 4              | 6              | 0.00              | 50.00              |
| Ukraine                        | 1,099          | 1,379          | 1,367          | 1,415          | 1,719          | 0.13              | 21.48              |
| Uzbekistan                     | 16             | 44             | 46             | 66             | 41             | 0.00              | -37.88             |
| <b>NORTHERN EUROPE</b>         | <b>58,141</b>  | <b>57,095</b>  | <b>52,161</b>  | <b>55,652</b>  | <b>55,580</b>  | <b>4.20</b>       | <b>-0.13</b>       |
| Channel Islands                | 13             | 7              | 21             | 17             | 9              | 0.00              | -47.06             |
| Denmark                        | 3,890          | 3,426          | 3,513          | 4,360          | 5,404          | 0.41              | 23.94              |
| Faeroe Islands                 | 4              | 43             | 16             | 27             | 11             | 0.00              | -59.26             |
| Finland                        | 642            | 490            | 612            | 512            | 450            | 0.03              | -12.11             |
| Iceland                        | 64             | 198            | 304            | 82             | 43             | 0.00              | -47.56             |
| Ireland                        | 2,414          | 1,694          | 1,708          | 1,601          | 1,579          | 0.12              | -1.37              |
| Isle of Man                    | 34             | 12             | 18             | 11             | 48             | 0.00              | 336.36             |
| Norway                         | 2,705          | 2,543          | 3,833          | 3,160          | 3,228          | 0.24              | 2.15               |
| Svalbard and Jan Mayen Islands | 1              | 3              |                | 3              | 4              | 0.00              | 33.33              |
| Sweden                         | 5,866          | 5,670          | 5,559          | 5,028          | 5,265          | 0.40              | 4.71               |
| United Kingdom                 | 42,508         | 43,009         | 36,577         | 40,851         | 39,539         | 2.99              | -3.21              |
| <b>SOUTHERN EUROPE</b>         | <b>10,371</b>  | <b>10,611</b>  | <b>11,172</b>  | <b>10,210</b>  | <b>11,334</b>  | <b>0.86</b>       | <b>11.01</b>       |
| Albania                        | 108            | 95             | 472            | 79             | 68             | 0.01              | -13.92             |
| Andorra                        | 13             | 9              | 8              | 5              | 8              | 0.00              | 60.00              |
| Bosnia and Herzegovina         | 119            | 130            | 189            | 149            | 140            | 0.01              | -6.04              |
| Croatia                        | 98             | 96             | 83             | 164            | 204            | 0.02              | 24.39              |

## UGANDA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|---|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Gibraltar                                 | 1             | 4             |               | 2             | 3             | 0.00              | 50.00              |
| Greece                                    | 275           | 286           | 384           | 316           | 383           | 0.03              | 21.20              |
| Holy See                                  | 4             |               |               | 2             |               |                   |                    |
| Italy                                     | 6,732         | 7,128         | 5,861         | 6,776         | 7,153         | 0.54              | 5.56               |
| Malta                                     | 38            | 58            | 57            | 37            | 27            | 0.00              | -27.03             |
| Portugal                                  | 184           | 178           | 368           | 314           | 391           | 0.03              | 24.52              |
| San Marino                                | 12            | 12            | 4             | 4             | 11            | 0.00              | 175.00             |
| Serbia and Montenegro                     | 371           | 294           | 332           | 457           | 441           | 0.03              | -3.50              |
| Slovenia                                  | 109           | 85            | 90            | 99            | 81            | 0.01              | -18.18             |
| Spain                                     | 2,242         | 2,177         | 3,236         | 1,686         | 2,326         | 0.18              | 37.96              |
| The Former Yugoslav Republic of Macedonia | 39            | 35            | 34            | 34            | 42            | 0.00              | 23.53              |
| Yugoslavia, SFR (former)                  | 26            | 24            | 54            | 86            | 56            | 0.00              | -34.88             |
| <b>WESTERN EUROPE</b>                     | <b>34,635</b> | <b>33,003</b> | <b>37,490</b> | <b>32,988</b> | <b>35,631</b> | <b>2.69</b>       | <b>8.01</b>        |
| Austria                                   | 2,132         | 1,724         | 5,623         | 3,574         | 3,245         | 0.25              | -9.21              |
| Belgium                                   | 5,094         | 5,050         | 5,045         | 4,623         | 5,240         | 0.40              | 13.35              |
| France                                    | 4,938         | 4,594         | 4,180         | 4,694         | 5,041         | 0.38              | 7.39               |
| Germany                                   | 11,701        | 11,070        | 11,845        | 9,585         | 10,586        | 0.80              | 10.44              |
| Liechtenstein                             | 8             | 4             | 1             | 1             | 4             | 0.00              | 300.00             |
| Luxembourg                                | 63            | 131           | 76            | 45            | 50            | 0.00              | 11.11              |
| Monaco                                    | 62            | 24            | 7             | 7             | 2             | 0.00              | -71.43             |
| Netherlands                               | 8,275         | 7,510         | 8,781         | 8,247         | 9,165         | 0.69              | 11.13              |
| Switzerland                               | 2,362         | 2,896         | 1,932         | 2,212         | 2,298         | 0.17              | 3.89               |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>3,238</b>  | <b>3,557</b>  | <b>3,325</b>  | <b>3,689</b>  | <b>4,716</b>  | <b>0.36</b>       | <b>27.84</b>       |
| Cyprus                                    | 108           | 104           | 81            | 88            | 105           | 0.01              | 19.32              |
| Israel                                    | 1,248         | 1,067         | 1,140         | 1,588         | 2,574         | 0.19              | 62.09              |
| Turkey                                    | 1,882         | 2,386         | 2,104         | 2,013         | 2,037         | 0.15              | 1.19               |
| <b>MIDDLE EAST</b>                        | <b>9,050</b>  | <b>9,571</b>  | <b>9,809</b>  | <b>12,355</b> | <b>12,250</b> | <b>0.93</b>       | <b>-0.85</b>       |
| Bahrain                                   | 85            | 57            | 121           | 180           | 132           | 0.01              | -26.67             |
| Egypt                                     | 2,080         | 2,494         | 2,658         | 2,644         | 3,211         | 0.24              | 21.44              |
| Iraq                                      | 170           | 138           | 120           | 93            | 58            | 0.00              | -37.63             |
| Jordan                                    | 964           | 1,331         | 963           | 981           | 588           | 0.04              | -40.06             |
| Kuwait                                    | 262           | 225           | 194           | 179           | 203           | 0.02              | 13.41              |
| Lebanon                                   | 662           | 673           | 640           | 616           | 687           | 0.05              | 11.53              |
| Libya                                     | 209           | 267           | 138           | 151           | 194           | 0.01              | 28.48              |
| Oman                                      | 413           | 349           | 413           | 543           | 840           | 0.06              | 54.70              |
| Qatar                                     | 333           | 194           | 265           | 506           | 366           | 0.03              | -27.67             |
| Saudi Arabia                              | 275           | 218           | 240           | 505           | 333           | 0.03              | -34.06             |
| State of Palestine                        | 67            | 70            | 20            | 89            | 86            | 0.01              | -3.37              |
| Syrian Arab Republic                      | 74            | 89            | 96            | 97            | 62            | 0.00              | -36.08             |
| United Arab Emirates                      | 3,319         | 3,308         | 3,755         | 5,584         | 5,262         | 0.40              | -5.77              |
| Yemen                                     | 137           | 158           | 186           | 187           | 228           | 0.02              | 21.93              |
| <b>SOUTH ASIA</b>                         | <b>38,053</b> | <b>45,590</b> | <b>45,442</b> | <b>40,120</b> | <b>40,777</b> | <b>3.08</b>       | <b>1.64</b>        |
| Afghanistan                               | 170           | 668           | 317           | 183           | 229           | 0.02              | 25.14              |
| Bangladesh                                | 5,052         | 6,612         | 7,490         | 6,613         | 3,665         | 0.28              | -44.58             |
| Bhutan                                    | 62            | 96            | 84            | 95            | 160           | 0.01              | 68.42              |
| India                                     | 24,849        | 28,647        | 29,620        | 26,671        | 30,210        | 2.28              | 13.27              |
| Iran, Islamic Republic of                 | 184           | 161           | 268           | 230           | 212           | 0.02              | -7.83              |
| Maldives                                  | 105           | 286           | 37            | 23            | 19            | 0.00              | -17.39             |
| Nepal                                     | 4,021         | 4,103         | 3,789         | 2,505         | 1,332         | 0.10              | -46.83             |
| Pakistan                                  | 2,950         | 3,085         | 2,419         | 2,864         | 3,790         | 0.29              | 32.33              |
| Sri Lanka                                 | 660           | 1,932         | 1,418         | 936           | 1,160         | 0.09              | 23.93              |
| <b>NOT SPECIFIED</b>                      | <b>7,986</b>  | <b>518</b>    | <b>1,200</b>  | <b>1,844</b>  | <b>1,020</b>  | <b>0.08</b>       | <b>-44.69</b>      |
| Other countries of the World              | 7,986         | 518           | 1,200         | 1,844         | 1,020         | 0.08              | -44.69             |

## UKRAINE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | <b>23,012,823</b> | <b>24,671,227</b> | <b>12,711,507</b> | <b>12,428,286</b> | <b>13,333,096</b> | <b>100.00</b>     | <b>7.28</b>        |
| <b>AFRICA</b>                     | <b>14,769</b>     | <b>16,593</b>     | <b>15,358</b>     | <b>16,360</b>     | <b>19,930</b>     | <b>0.15</b>       | <b>21.82</b>       |
| <b>EAST AFRICA</b>                | <b>1,315</b>      | <b>1,402</b>      | <b>972</b>        | <b>984</b>        | <b>1,263</b>      | <b>0.01</b>       | <b>28.35</b>       |
| British Indian Ocean Territory    | 20                | 3                 | 5                 | 8                 | 1                 | 0.00              | -87.50             |
| Burundi                           | 7                 | 11                | 3                 | 5                 | 14                | 0.00              | 180.00             |
| Comoros                           | 23                | 16                | 3                 | 8                 | 8                 | 0.00              |                    |
| Djibouti                          | 6                 | 3                 | 1                 | 1                 | 3                 | 0.00              | 200.00             |
| Eritrea                           | 29                | 27                | 22                | 24                | 24                | 0.00              |                    |
| Ethiopia                          | 163               | 148               | 60                | 66                | 139               | 0.00              | 110.61             |
| Kenya                             | 230               | 256               | 192               | 140               | 222               | 0.00              | 58.57              |
| Madagascar                        | 28                | 29                | 21                | 90                | 28                | 0.00              | -68.89             |
| Malawi                            | 8                 | 4                 | 3                 | 6                 | 10                | 0.00              | 66.67              |
| Mauritius                         | 118               | 104               | 32                | 45                | 93                | 0.00              | 106.67             |
| Mozambique                        | 40                | 56                | 16                | 14                | 5                 | 0.00              | -64.29             |
| Reunion                           |                   | 1                 |                   |                   |                   |                   |                    |
| Rwanda                            | 48                | 77                | 13                | 8                 | 16                | 0.00              | 100.00             |
| Seychelles                        | 12                | 29                | 5                 | 6                 | 18                | 0.00              | 200.00             |
| Somalia                           | 53                | 37                | 24                | 22                | 33                | 0.00              | 50.00              |
| Tanzania, United Republic of      | 178               | 193               | 73                | 138               | 159               | 0.00              | 15.22              |
| Uganda                            | 116               | 66                | 135               | 44                | 87                | 0.00              | 97.73              |
| Zambia                            | 99                | 120               | 140               | 107               | 103               | 0.00              | -3.74              |
| Zimbabwe                          | 137               | 222               | 224               | 252               | 300               | 0.00              | 19.05              |
| <b>CENTRAL AFRICA</b>             | <b>1,414</b>      | <b>1,279</b>      | <b>1,399</b>      | <b>1,310</b>      | <b>1,382</b>      | <b>0.01</b>       | <b>5.50</b>        |
| Angola                            | 340               | 433               | 475               | 388               | 290               | 0.00              | -25.26             |
| Cameroon                          | 435               | 371               | 424               | 415               | 469               | 0.00              | 13.01              |
| Central African Republic          | 3                 | 8                 | 1                 | 1                 | 75                | 0.00              | 7,400.00           |
| Chad                              | 30                | 54                | 2                 | 12                | 3                 | 0.00              | -75.00             |
| Congo                             | 439               | 310               | 352               | 339               | 319               | 0.00              | -5.90              |
| Congo, Democratic Republic of the | 29                | 27                | 80                | 93                | 160               | 0.00              | 72.04              |
| Equatorial Guinea                 | 124               | 49                | 26                | 24                | 37                | 0.00              | 54.17              |
| Gabon                             | 11                | 21                | 36                | 19                | 17                | 0.00              | -10.53             |
| Sao Tome and Principe             | 3                 | 6                 | 3                 | 19                | 12                | 0.00              | -36.84             |
| <b>NORTH AFRICA</b>               | <b>5,908</b>      | <b>6,896</b>      | <b>6,502</b>      | <b>7,930</b>      | <b>10,705</b>     | <b>0.08</b>       | <b>34.99</b>       |
| Algeria                           | 989               | 1,019             | 796               | 902               | 1,151             | 0.01              | 27.61              |
| Morocco                           | 2,767             | 3,622             | 3,817             | 5,021             | 6,933             | 0.05              | 38.08              |
| South Sudan                       |                   |                   |                   |                   | 1                 | 0.00              |                    |
| Sudan                             | 690               | 693               | 593               | 734               | 713               | 0.01              | -2.86              |
| Tunisia                           | 1,462             | 1,562             | 1,296             | 1,272             | 1,907             | 0.01              | 49.92              |
| Other countries of North Africa   |                   |                   |                   | 1                 |                   |                   |                    |
| <b>SOUTHERN AFRICA</b>            | <b>1,628</b>      | <b>1,757</b>      | <b>984</b>        | <b>1,183</b>      | <b>1,330</b>      | <b>0.01</b>       | <b>12.43</b>       |
| Botswana                          | 45                | 27                | 16                | 14                | 25                | 0.00              | 78.57              |
| Lesotho                           | 27                | 2                 | 1                 | 6                 | 5                 | 0.00              | -16.67             |
| Namibia                           | 218               | 322               | 314               | 264               | 364               | 0.00              | 37.88              |
| South Africa                      | 1,330             | 1,388             | 637               | 881               | 905               | 0.01              | 2.72               |
| Swaziland                         | 8                 | 18                | 16                | 18                | 31                | 0.00              | 72.22              |
| <b>WEST AFRICA</b>                | <b>4,504</b>      | <b>5,259</b>      | <b>5,501</b>      | <b>4,953</b>      | <b>5,250</b>      | <b>0.04</b>       | <b>6.00</b>        |
| Benin                             | 15                | 25                | 5                 | 7                 | 9                 | 0.00              | 28.57              |
| Burkina Faso                      | 22                | 19                | 8                 | 128               | 22                | 0.00              | -82.81             |
| Cabo Verde                        | 69                | 5                 | 61                |                   | 57                | 0.00              |                    |
| Côte d'Ivoire                     | 73                | 90                | 82                | 86                | 116               | 0.00              | 34.88              |
| Gambia                            | 3                 | 18                | 15                | 9                 | 21                | 0.00              | 133.33             |
| Ghana                             | 582               | 905               | 738               | 850               | 1,047             | 0.01              | 23.18              |
| Guinea                            | 77                | 101               | 103               | 91                | 204               | 0.00              | 124.18             |
| Guinea-Bissau                     | 4                 | 3                 | 1                 | 7                 | 6                 | 0.00              | -14.29             |
| Liberia                           | 16                | 19                | 16                | 24                | 21                | 0.00              | -12.50             |



## UKRAINE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Mali                             | 52             | 38             | 42             | 53             | 22             | 0.00              | -58.49             |
| Mauritania                       | 21             | 10             | 17             | 8              | 11             | 0.00              | 37.50              |
| Niger                            | 27             | 147            | 47             | 24             | 27             | 0.00              | 12.50              |
| Nigeria                          | 3,338          | 3,596          | 4,208          | 3,471          | 3,503          | 0.03              | 0.92               |
| Senegal                          | 121            | 108            | 42             | 102            | 92             | 0.00              | -9.80              |
| Sierra Leone                     | 53             | 145            | 89             | 68             | 74             | 0.00              | 8.82               |
| Togo                             | 31             | 30             | 27             | 25             | 18             | 0.00              | -28.00             |
| <b>AMERICAS</b>                  | <b>176,315</b> | <b>177,806</b> | <b>105,716</b> | <b>137,647</b> | <b>177,519</b> | <b>1.33</b>       | <b>28.97</b>       |
| <b>CARIBBEAN</b>                 | <b>830</b>     | <b>913</b>     | <b>498</b>     | <b>503</b>     | <b>669</b>     | <b>0.01</b>       | <b>33.00</b>       |
| Anguilla                         | 4              | 1              | 5              | 1              |                |                   |                    |
| Antigua and Barbuda              |                | 2              |                | 2              | 16             | 0.00              | 700.00             |
| Aruba                            |                | 1              |                |                |                |                   |                    |
| Bahamas                          | 4              | 31             |                | 2              | 6              | 0.00              | 200.00             |
| Barbados                         | 11             | 9              | 4              | 1              | 1              | 0.00              |                    |
| Bermuda                          | 2              | 10             |                | 2              |                |                   |                    |
| British Virgin Islands           | 9              | 7              | 1              | 1              |                |                   |                    |
| Cayman Islands                   | 1              |                |                |                |                |                   |                    |
| Cuba                             | 599            | 644            | 395            | 399            | 471            | 0.00              | 18.05              |
| Dominica                         | 23             | 17             | 16             | 16             | 10             | 0.00              | -37.50             |
| Dominican Republic               | 35             | 55             | 32             | 27             | 27             | 0.00              |                    |
| Grenada                          | 2              | 8              | 2              | 1              | 3              | 0.00              | 200.00             |
| Guadeloupe                       | 1              |                |                |                |                |                   |                    |
| Haiti                            | 11             | 4              |                | 1              | 3              | 0.00              | 200.00             |
| Jamaica                          | 77             | 46             | 15             | 22             | 33             | 0.00              | 50.00              |
| Saint Kitts and Nevis            | 29             | 18             | 7              | 7              | 64             | 0.00              | 814.29             |
| Saint Lucia                      |                | 5              | 1              | 1              | 2              | 0.00              | 100.00             |
| Saint Vincent and the Grenadines | 3              | 4              |                | 1              | 3              | 0.00              | 200.00             |
| Trinidad and Tobago              | 16             | 41             | 16             | 19             | 22             | 0.00              | 15.79              |
| Turks and Caicos Islands         | 1              | 1              |                |                |                |                   |                    |
| United States Virgin Islands     | 2              | 9              | 4              |                | 8              | 0.00              |                    |
| <b>CENTRAL AMERICA</b>           | <b>241</b>     | <b>282</b>     | <b>92</b>      | <b>181</b>     | <b>264</b>     | <b>0.00</b>       | <b>45.86</b>       |
| Belize                           | 3              | 10             | 5              | 5              | 7              | 0.00              | 40.00              |
| Costa Rica                       | 87             | 91             | 20             | 51             | 69             | 0.00              | 35.29              |
| El Salvador                      | 37             | 31             | 5              | 13             | 37             | 0.00              | 184.62             |
| Guatemala                        | 35             | 58             | 11             | 23             | 30             | 0.00              | 30.43              |
| Honduras                         | 16             | 10             | 12             | 12             | 14             | 0.00              | 16.67              |
| Nicaragua                        | 20             | 23             | 12             | 21             | 25             | 0.00              | 19.05              |
| Panama                           | 43             | 59             | 27             | 56             | 82             | 0.00              | 46.43              |
| <b>NORTH AMERICA</b>             | <b>166,755</b> | <b>166,867</b> | <b>100,307</b> | <b>131,285</b> | <b>169,432</b> | <b>1.27</b>       | <b>29.06</b>       |
| Canada                           | 30,945         | 30,499         | 17,875         | 22,055         | 30,281         | 0.23              | 37.30              |
| Greenland                        | 1              |                | 1              | 1              | 6              | 0.00              | 500.00             |
| Mexico                           | 1,681          | 1,696          | 722            | 941            | 1,139          | 0.01              | 21.04              |
| United States of America         | 134,128        | 134,672        | 81,709         | 108,288        | 138,006        | 1.04              | 27.44              |
| <b>SOUTH AMERICA</b>             | <b>8,489</b>   | <b>9,744</b>   | <b>4,819</b>   | <b>5,678</b>   | <b>7,154</b>   | <b>0.05</b>       | <b>26.00</b>       |
| Argentina                        | 1,986          | 2,259          | 1,167          | 1,455          | 1,763          | 0.01              | 21.17              |
| Bolivia, Plurinational State of  | 74             | 42             | 29             | 46             | 39             | 0.00              | -15.22             |
| Brazil                           | 4,494          | 4,893          | 2,471          | 2,796          | 3,163          | 0.02              | 13.13              |
| Chile                            | 347            | 469            | 163            | 213            | 675            | 0.01              | 216.90             |
| Colombia                         | 244            | 275            | 116            | 194            | 257            | 0.00              | 32.47              |
| Ecuador                          | 411            | 572            | 386            | 448            | 580            | 0.00              | 29.46              |
| French Guiana                    | 3              |                |                |                |                |                   |                    |
| Guyana                           | 3              | 3              | 2              | 3              | 7              | 0.00              | 133.33             |
| Paraguay                         | 57             | 99             | 30             | 57             | 105            | 0.00              | 84.21              |
| Peru                             | 420            | 528            | 308            | 300            | 384            | 0.00              | 28.00              |
| Suriname                         | 8              | 23             | 2              | 1              | 5              | 0.00              | 400.00             |

## UKRAINE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Uruguay                                | 111               | 65                | 16                | 37                | 32                | 0.00              | -13.51             |
| Venezuela, Bolivarian Republic of      | 300               | 493               | 112               | 119               | 114               | 0.00              | -4.20              |
| Other countries of South America       | 31                | 23                | 17                | 9                 | 30                | 0.00              | 233.33             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>52,537</b>     | <b>49,967</b>     | <b>29,425</b>     | <b>34,906</b>     | <b>44,616</b>     | <b>0.33</b>       | <b>27.82</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>37,518</b>     | <b>35,470</b>     | <b>21,277</b>     | <b>24,586</b>     | <b>34,219</b>     | <b>0.26</b>       | <b>39.18</b>       |
| China                                  | 19,718            | 18,128            | 11,308            | 12,966            | 19,599            | 0.15              | 51.16              |
| Hong Kong (China)                      | 432               | 532               | 194               | 258               | 419               | 0.00              | 62.40              |
| Japan                                  | 8,528             | 8,252             | 4,346             | 5,067             | 6,598             | 0.05              | 30.22              |
| Korea, Democratic People's Republic of | 502               | 20                | 4                 |                   | 108               | 0.00              |                    |
| Korea, Republic of                     | 6,912             | 7,269             | 4,714             | 5,325             | 6,233             | 0.05              | 17.05              |
| Macao (China)                          | 1                 |                   | 1                 | 4                 | 3                 | 0.00              | -25.00             |
| Mongolia                               | 1,053             | 775               | 464               | 588               | 722               | 0.01              | 22.79              |
| Taiwan Province of China               | 372               | 494               | 246               | 378               | 537               | 0.00              | 42.06              |
| <b>SOUTH-EAST ASIA</b>                 | <b>8,228</b>      | <b>7,306</b>      | <b>4,980</b>      | <b>6,892</b>      | <b>5,475</b>      | <b>0.04</b>       | <b>-20.56</b>      |
| Brunei Darussalam                      | 15                | 3                 |                   | 3                 | 1                 | 0.00              | -66.67             |
| Cambodia                               | 28                | 29                | 19                | 21                | 17                | 0.00              | -19.05             |
| Indonesia                              | 659               | 713               | 330               | 419               | 465               | 0.00              | 10.98              |
| Lao People's Democratic Republic       | 27                | 32                | 5                 | 17                | 11                | 0.00              | -35.29             |
| Malaysia                               | 736               | 445               | 498               | 231               | 305               | 0.00              | 32.03              |
| Myanmar                                | 23                | 26                | 21                | 50                | 51                | 0.00              | 2.00               |
| Philippines                            | 486               | 735               | 443               | 2,895             | 777               | 0.01              | -73.16             |
| Singapore                              | 733               | 420               | 495               | 240               | 308               | 0.00              | 28.33              |
| Thailand                               | 665               | 617               | 301               | 321               | 363               | 0.00              | 13.08              |
| Viet Nam                               | 4,856             | 4,286             | 2,868             | 2,695             | 3,177             | 0.02              | 17.88              |
| <b>AUSTRALASIA</b>                     | <b>6,774</b>      | <b>7,148</b>      | <b>3,163</b>      | <b>3,421</b>      | <b>4,910</b>      | <b>0.04</b>       | <b>43.53</b>       |
| Australia                              | 5,880             | 6,161             | 2,761             | 2,840             | 4,156             | 0.03              | 46.34              |
| New Zealand                            | 894               | 987               | 402               | 581               | 754               | 0.01              | 29.78              |
| <b>MELANESIA</b>                       | <b>8</b>          | <b>22</b>         | <b>3</b>          | <b>2</b>          | <b>6</b>          | <b>0.00</b>       | <b>200.00</b>      |
| Fiji                                   | 4                 | 10                | 2                 |                   | 6                 | 0.00              |                    |
| New Caledonia                          | 4                 | 7                 |                   |                   |                   |                   |                    |
| Papua New Guinea                       |                   | 2                 | 1                 | 1                 |                   |                   |                    |
| Vanuatu                                |                   | 3                 |                   | 1                 |                   |                   |                    |
| <b>MICRONESIA</b>                      | <b>3</b>          | <b>17</b>         |                   | <b>3</b>          |                   |                   |                    |
| Guam                                   | 1                 | 2                 |                   |                   |                   |                   |                    |
| Kiribati                               | 2                 | 12                |                   |                   |                   |                   |                    |
| Micronesia, Federated States of        |                   | 2                 |                   |                   |                   |                   |                    |
| Nauru                                  |                   | 1                 |                   |                   |                   |                   |                    |
| Northern Mariana Islands               |                   |                   |                   | 1                 |                   |                   |                    |
| Palau                                  |                   |                   |                   | 2                 |                   |                   |                    |
| <b>POLYNESIA</b>                       | <b>6</b>          | <b>4</b>          | <b>2</b>          | <b>2</b>          | <b>6</b>          | <b>0.00</b>       | <b>200.00</b>      |
| American Samoa                         | 4                 |                   |                   | 2                 | 4                 | 0.00              | 100.00             |
| Samoa                                  | 2                 |                   | 1                 |                   |                   |                   |                    |
| Tonga                                  |                   | 3                 | 1                 |                   | 1                 | 0.00              |                    |
| Tuvalu                                 |                   | 1                 |                   |                   | 1                 | 0.00              |                    |
| <b>EUROPE</b>                          | <b>22,706,004</b> | <b>24,368,010</b> | <b>12,516,095</b> | <b>12,186,001</b> | <b>13,024,520</b> | <b>97.69</b>      | <b>6.88</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>21,642,522</b> | <b>23,309,903</b> | <b>11,844,671</b> | <b>11,374,632</b> | <b>11,985,324</b> | <b>89.89</b>      | <b>5.37</b>        |
| Armenia                                | 68,087            | 83,459            | 36,158            | 29,554            | 35,273            | 0.26              | 19.35              |
| Azerbaijan                             | 101,229           | 111,897           | 69,146            | 75,583            | 105,606           | 0.79              | 39.72              |
| Belarus                                | 3,091,780         | 3,353,652         | 1,592,935         | 1,891,518         | 1,822,261         | 13.67             | -3.66              |
| Bulgaria                               | 45,964            | 56,082            | 36,651            | 32,181            | 37,821            | 0.28              | 17.53              |
| Czech Republic                         | 51,955            | 52,707            | 35,166            | 39,472            | 49,002            | 0.37              | 24.14              |
| Estonia                                | 19,812            | 19,456            | 8,731             | 10,865            | 15,759            | 0.12              | 45.04              |
| Georgia                                | 40,799            | 52,221            | 35,004            | 37,772            | 48,432            | 0.36              | 28.22              |
| Hungary                                | 742,445           | 771,038           | 874,184           | 1,070,035         | 1,269,653         | 9.52              | 18.66              |
| Kazakhstan                             | 70,784            | 84,864            | 29,693            | 27,475            | 37,466            | 0.28              | 36.36              |

## UKRAINE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|---|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| Kyrgyzstan                                | 19,441         | 22,380         | 11,656         | 9,600          | 21,057         | 0.16              | 119.34             |
| Latvia                                    | 39,840         | 37,478         | 18,118         | 22,187         | 29,881         | 0.22              | 34.68              |
| Lithuania                                 | 54,636         | 83,355         | 29,466         | 34,996         | 52,187         | 0.39              | 49.12              |
| Moldova, Republic of                      | 4,849,115      | 5,417,966      | 4,368,355      | 4,393,528      | 4,296,409      | 32.22             | -2.21              |
| Poland                                    | 1,404,086      | 1,259,209      | 1,123,945      | 1,156,011      | 1,195,163      | 8.96              | 3.39               |
| Romania                                   | 791,281        | 877,234        | 584,774        | 763,228        | 774,585        | 5.81              | 1.49               |
| Russian Federation                        | 9,526,695      | 10,284,782     | 2,362,982      | 1,231,035      | 1,473,633      | 11.05             | 19.71              |
| Slovakia                                  | 476,574        | 424,306        | 416,158        | 412,519        | 410,508        | 3.08              | -0.49              |
| Tajikistan                                | 42,834         | 60,336         | 37,074         | 53,950         | 163,881        | 1.23              | 203.76             |
| Turkmenistan                              | 19,647         | 22,120         | 16,445         | 14,358         | 11,392         | 0.09              | -20.66             |
| Uzbekistan                                | 185,518        | 235,361        | 158,030        | 68,765         | 135,355        | 1.02              | 96.84              |
| <b>NORTHERN EUROPE</b>                    | <b>173,805</b> | <b>140,848</b> | <b>80,448</b>  | <b>102,144</b> | <b>130,309</b> | <b>0.98</b>       | <b>27.57</b>       |
| Denmark                                   | 20,498         | 11,461         | 8,317          | 9,383          | 11,219         | 0.08              | 19.57              |
| Faeroe Islands                            | 1              | 8              |                |                |                |                   |                    |
| Finland                                   | 10,832         | 10,308         | 4,567          | 7,522          | 9,306          | 0.07              | 23.72              |
| Iceland                                   | 708            | 741            | 352            | 539            | 787            | 0.01              | 46.01              |
| Ireland                                   | 6,318          | 6,955          | 5,328          | 6,522          | 8,529          | 0.06              | 30.77              |
| Isle of Man                               | 1              | 1              | 1              | 2              |                |                   |                    |
| Norway                                    | 13,486         | 12,505         | 7,186          | 8,790          | 10,031         | 0.08              | 14.12              |
| Svalbard and Jan Mayen Islands            |                |                |                | 1              |                |                   |                    |
| Sweden                                    | 40,777         | 17,542         | 10,610         | 14,706         | 20,126         | 0.15              | 36.86              |
| United Kingdom                            | 81,183         | 81,324         | 44,086         | 54,679         | 70,296         | 0.53              | 28.56              |
| Other countries of Northern Europe        | 1              | 3              | 1              |                | 15             | 0.00              |                    |
| <b>SOUTHERN EUROPE</b>                    | <b>203,988</b> | <b>215,932</b> | <b>136,719</b> | <b>142,637</b> | <b>176,541</b> | <b>1.32</b>       | <b>23.77</b>       |
| Albania                                   | 528            | 575            | 548            | 478            | 549            | 0.00              | 14.85              |
| Andorra                                   | 30             | 35             | 11             | 22             | 33             | 0.00              | 50.00              |
| Bosnia and Herzegovina                    | 2,976          | 4,987          | 3,038          | 2,088          | 2,568          | 0.02              | 22.99              |
| Croatia                                   | 4,957          | 5,987          | 3,642          | 3,886          | 4,761          | 0.04              | 22.52              |
| Greece                                    | 22,760         | 26,017         | 13,915         | 12,914         | 14,739         | 0.11              | 14.13              |
| Holy See                                  | 22             | 26             | 31             | 27             | 45             | 0.00              | 66.67              |
| Italy                                     | 89,081         | 90,819         | 55,363         | 63,258         | 77,787         | 0.58              | 22.97              |
| Malta                                     | 599            | 580            | 284            | 444            | 497            | 0.00              | 11.94              |
| Montenegro                                | 1,197          | 855            | 2,183          | 1,524          | 1,188          | 0.01              | -22.05             |
| Portugal                                  | 18,883         | 11,041         | 9,337          | 12,091         | 16,326         | 0.12              | 35.03              |
| San Marino                                | 94             | 107            | 38             | 51             | 26             | 0.00              | -49.02             |
| Serbia                                    | 29,607         | 43,680         | 27,832         | 23,801         | 30,297         | 0.23              | 27.29              |
| Slovenia                                  | 9,160          | 9,034          | 5,211          | 4,988          | 5,442          | 0.04              | 9.10               |
| Spain                                     | 20,628         | 18,156         | 10,559         | 13,236         | 18,089         | 0.14              | 36.67              |
| The Former Yugoslav Republic of Macedonia | 3,466          | 4,033          | 4,727          | 3,829          | 4,194          | 0.03              | 9.53               |
| <b>WESTERN EUROPE</b>                     | <b>457,404</b> | <b>424,980</b> | <b>234,287</b> | <b>273,434</b> | <b>312,509</b> | <b>2.34</b>       | <b>14.29</b>       |
| Austria                                   | 30,032         | 30,368         | 17,076         | 19,160         | 21,411         | 0.16              | 11.75              |
| Belgium                                   | 16,407         | 18,013         | 10,066         | 11,101         | 14,167         | 0.11              | 27.62              |
| France                                    | 64,804         | 64,510         | 39,884         | 45,867         | 54,152         | 0.41              | 18.06              |
| Germany                                   | 274,073        | 253,318        | 131,244        | 154,498        | 171,118        | 1.28              | 10.76              |
| Liechtenstein                             | 107            | 66             | 70             | 65             | 124            | 0.00              | 90.77              |
| Luxembourg                                | 858            | 850            | 504            | 673            | 717            | 0.01              | 6.54               |
| Monaco                                    | 29             | 18             | 2              | 8              | 26             | 0.00              | 225.00             |
| Netherlands                               | 52,417         | 38,261         | 25,151         | 28,760         | 34,386         | 0.26              | 19.56              |
| Switzerland                               | 18,677         | 19,576         | 10,290         | 13,302         | 16,408         | 0.12              | 23.35              |
| <b>EAST MEDITERRANEAN EUROPE</b>          | <b>228,285</b> | <b>276,347</b> | <b>219,970</b> | <b>293,154</b> | <b>419,837</b> | <b>3.15</b>       | <b>43.21</b>       |
| Cyprus                                    | 3,992          | 3,728          | 1,869          | 3,077          | 3,581          | 0.03              | 16.38              |
| Israel                                    | 107,141        | 120,913        | 101,799        | 149,386        | 216,638        | 1.62              | 45.02              |
| Turkey                                    | 117,152        | 151,706        | 116,302        | 140,691        | 199,618        | 1.50              | 41.88              |
| <b>MIDDLE EAST</b>                        | <b>28,794</b>  | <b>28,770</b>  | <b>24,058</b>  | <b>29,518</b>  | <b>35,071</b>  | <b>0.26</b>       | <b>18.81</b>       |
| Bahrain                                   | 313            | 307            | 202            | 184            | 243            | 0.00              | 32.07              |

## UKRAINE

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                              | 2012          | 2013          | 2014          | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|---------------|---------------|---------------|-------------------|--------------------|
| Egypt                        | 3,015         | 3,167         | 3,960         | 4,585         | 6,730         | 0.05              | 46.78              |
| Iraq                         | 5,266         | 6,180         | 5,415         | 5,517         | 6,010         | 0.05              | 8.94               |
| Jordan                       | 5,254         | 5,250         | 4,121         | 6,037         | 6,854         | 0.05              | 13.53              |
| Kuwait                       | 946           | 1,099         | 724           | 1,090         | 1,330         | 0.01              | 22.02              |
| Lebanon                      | 4,180         | 3,950         | 2,876         | 3,863         | 5,054         | 0.04              | 30.83              |
| Libya                        | 2,085         | 2,159         | 1,777         | 2,137         | 1,998         | 0.01              | -6.50              |
| Oman                         | 153           | 200           | 93            | 100           | 152           | 0.00              | 52.00              |
| Qatar                        | 183           | 217           | 114           | 151           | 217           | 0.00              | 43.71              |
| Saudi Arabia                 | 1,375         | 1,054         | 498           | 803           | 1,375         | 0.01              | 71.23              |
| State of Palestine           | 1,596         | 888           | 649           | 851           | 1,160         | 0.01              | 36.31              |
| Syrian Arab Republic         | 3,528         | 3,104         | 3,089         | 3,031         | 2,693         | 0.02              | -11.15             |
| United Arab Emirates         | 689           | 944           | 333           | 901           | 932           | 0.01              | 3.44               |
| Yemen                        | 211           | 251           | 207           | 268           | 323           | 0.00              | 20.52              |
| <b>SOUTH ASIA</b>            | <b>20,037</b> | <b>18,439</b> | <b>15,398</b> | <b>17,748</b> | <b>23,855</b> | <b>0.18</b>       | <b>34.41</b>       |
| Afghanistan                  | 953           | 1,047         | 732           | 780           | 873           | 0.01              | 11.92              |
| Bangladesh                   | 352           | 324           | 264           | 300           | 320           | 0.00              | 6.67               |
| Bhutan                       | 13            | 5             |               | 3             | 9             | 0.00              | 200.00             |
| India                        | 10,264        | 10,332        | 9,274         | 10,748        | 14,047        | 0.11              | 30.69              |
| Iran, Islamic Republic of    | 6,816         | 5,085         | 3,563         | 4,534         | 6,851         | 0.05              | 51.10              |
| Maldives                     | 55            | 89            | 50            | 102           | 87            | 0.00              | -14.71             |
| Nepal                        | 159           | 127           | 307           | 94            | 143           | 0.00              | 52.13              |
| Pakistan                     | 1,103         | 1,065         | 944           | 957           | 1,240         | 0.01              | 29.57              |
| Sri Lanka                    | 322           | 365           | 264           | 230           | 285           | 0.00              | 23.91              |
| <b>NOT SPECIFIED</b>         | <b>14,367</b> | <b>11,642</b> | <b>5,457</b>  | <b>6,106</b>  | <b>7,585</b>  | <b>0.06</b>       | <b>24.22</b>       |
| Other countries of the World | 14,367        | 11,642        | 5,457         | 6,106         | 7,585         | 0.06              | 24.22              |

## UNITED KINGDOM

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>31,084,000</b> | <b>32,692,000</b> | <b>34,377,000</b> | <b>36,113,000</b> | <b>37,609,271</b> | <b>100.00</b>     | <b>4.14</b>        |
| <b>AFRICA</b>                          | <b>571,200</b>    | <b>606,000</b>    | <b>563,000</b>    | <b>576,000</b>    | <b>520,034</b>    | <b>1.38</b>       | <b>-9.72</b>       |
| <b>EAST AFRICA</b>                     | <b>58,400</b>     | <b>33,000</b>     | <b>27,000</b>     | <b>32,000</b>     | <b>36,448</b>     | <b>0.10</b>       | <b>13.90</b>       |
| Kenya                                  | 32,000            | 33,000            | 27,000            | 32,000            | 36,448            | 0.10              | 13.90              |
| Mauritius                              | 19,500            |                   |                   |                   |                   |                   |                    |
| Zimbabwe                               | 6,900             |                   |                   |                   |                   |                   |                    |
| <b>NORTH AFRICA</b>                    | <b>25,900</b>     |                   |                   |                   |                   |                   |                    |
| Morocco                                | 25,900            |                   |                   |                   |                   |                   |                    |
| <b>SOUTHERN AFRICA</b>                 | <b>210,700</b>    | <b>252,000</b>    | <b>249,000</b>    | <b>266,000</b>    | <b>220,754</b>    | <b>0.59</b>       | <b>-17.01</b>      |
| South Africa                           | 210,700           | 225,000           | 217,000           | 231,000           | 188,094           | 0.50              | -18.57             |
| Other countries of Southern Africa     |                   | 27,000            | 32,000            | 35,000            | 32,660            | 0.09              | -6.69              |
| <b>WEST AFRICA</b>                     | <b>175,000</b>    | <b>157,000</b>    | <b>134,000</b>    | <b>128,000</b>    | <b>100,904</b>    | <b>0.27</b>       | <b>-21.17</b>      |
| Ghana                                  | 21,000            |                   |                   |                   |                   |                   |                    |
| Nigeria                                | 154,000           | 157,000           | 134,000           | 128,000           | 100,904           | 0.27              | -21.17             |
| <b>OTHER AFRICA</b>                    | <b>101,200</b>    | <b>164,000</b>    | <b>153,000</b>    | <b>150,000</b>    | <b>161,928</b>    | <b>0.43</b>       | <b>7.95</b>        |
| Other countries of Africa              | 101,200           | 164,000           | 153,000           | 150,000           | 161,928           | 0.43              | 7.95               |
| <b>AMERICAS</b>                        | <b>4,134,200</b>  | <b>4,218,000</b>  | <b>4,341,000</b>  | <b>4,730,000</b>  | <b>4,948,080</b>  | <b>13.16</b>      | <b>4.61</b>        |
| <b>CARIBBEAN</b>                       | <b>59,500</b>     |                   |                   |                   |                   |                   |                    |
| All countries of the Caribbean         | 59,500            |                   |                   |                   |                   |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>3,627,500</b>  | <b>3,618,000</b>  | <b>3,717,000</b>  | <b>4,076,000</b>  | <b>4,389,712</b>  | <b>11.67</b>      | <b>7.70</b>        |
| Canada                                 | 704,000           | 731,000           | 649,000           | 708,000           | 827,926           | 2.20              | 16.94              |
| Mexico                                 | 83,700            | 109,000           | 92,000            | 102,000           | 106,303           | 0.28              | 4.22               |
| United States of America               | 2,839,800         | 2,778,000         | 2,976,000         | 3,266,000         | 3,455,483         | 9.19              | 5.80               |
| <b>SOUTH AMERICA</b>                   | <b>417,700</b>    | <b>417,000</b>    | <b>456,000</b>    | <b>494,000</b>    | <b>380,020</b>    | <b>1.01</b>       | <b>-23.07</b>      |
| Argentina                              | 103,500           | 116,000           | 119,000           | 129,000           | 144,426           | 0.38              | 11.96              |
| Brazil                                 | 259,500           | 258,000           | 293,000           | 324,000           | 186,645           | 0.50              | -42.39             |
| Chile                                  | 26,400            | 43,000            | 44,000            | 41,000            | 48,949            | 0.13              | 19.39              |
| Colombia                               | 14,200            |                   |                   |                   |                   |                   |                    |
| Venezuela, Bolivarian Republic of      | 14,100            |                   |                   |                   |                   |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>29,500</b>     | <b>183,000</b>    | <b>168,000</b>    | <b>160,000</b>    | <b>178,348</b>    | <b>0.47</b>       | <b>11.47</b>       |
| Other countries of the Americas        | 29,500            | 183,000           | 168,000           | 160,000           | 178,348           | 0.47              | 11.47              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>2,339,300</b>  | <b>2,589,000</b>  | <b>2,639,000</b>  | <b>2,809,000</b>  | <b>2,784,930</b>  | <b>7.40</b>       | <b>-0.86</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>751,300</b>    | <b>827,000</b>    | <b>816,000</b>    | <b>947,000</b>    | <b>968,811</b>    | <b>2.58</b>       | <b>2.30</b>        |
| China                                  | 178,700           | 200,000           | 185,000           | 270,000           | 260,432           | 0.69              | -3.54              |
| Hong Kong (China)                      | 135,200           | 163,000           | 159,000           | 204,000           | 218,062           | 0.58              | 6.89               |
| Japan                                  | 242,700           | 225,000           | 222,000           | 194,000           | 245,823           | 0.65              | 26.71              |
| Korea, Republic of                     | 158,300           | 202,000           | 202,000           | 224,000           | 198,059           | 0.53              | -11.58             |
| Taiwan Province of China               | 36,400            | 37,000            | 48,000            | 55,000            | 46,435            | 0.12              | -15.57             |
| <b>SOUTH-EAST ASIA</b>                 | <b>395,300</b>    | <b>437,000</b>    | <b>482,000</b>    | <b>531,000</b>    | <b>530,968</b>    | <b>1.41</b>       | <b>-0.01</b>       |
| Indonesia                              | 27,300            | 26,000            | 32,000            | 35,000            | 52,005            | 0.14              | 48.59              |
| Malaysia                               | 115,600           | 171,000           | 158,000           | 176,000           | 183,463           | 0.49              | 4.24               |
| Philippines                            | 23,700            | 22,000            | 36,000            | 32,000            | 30,303            | 0.08              | -5.30              |
| Singapore                              | 153,700           | 144,000           | 180,000           | 209,000           | 188,383           | 0.50              | -9.86              |
| Thailand                               | 75,000            | 74,000            | 76,000            | 79,000            | 76,814            | 0.20              | -2.77              |
| <b>AUSTRALASIA</b>                     | <b>1,168,400</b>  | <b>1,223,000</b>  | <b>1,253,000</b>  | <b>1,250,000</b>  | <b>1,194,390</b>  | <b>3.18</b>       | <b>-4.45</b>       |
| Australia                              | 993,000           | 1,058,000         | 1,057,000         | 1,043,000         | 981,774           | 2.61              | -5.87              |
| New Zealand                            | 175,400           | 165,000           | 196,000           | 207,000           | 212,616           | 0.57              | 2.71               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>24,300</b>     | <b>102,000</b>    | <b>88,000</b>     | <b>81,000</b>     | <b>90,761</b>     | <b>0.24</b>       | <b>12.05</b>       |
| Other countries of Asia                | 22,300            | 102,000           | 88,000            | 81,000            | 90,761            | 0.24              | 12.05              |
| Other countries of Oceania             | 2,000             |                   |                   |                   |                   |                   |                    |
| <b>EUROPE</b>                          | <b>22,934,100</b> | <b>24,044,000</b> | <b>25,626,000</b> | <b>26,688,000</b> | <b>27,991,421</b> | <b>74.43</b>      | <b>4.88</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>2,942,200</b>  | <b>3,298,000</b>  | <b>3,640,000</b>  | <b>4,246,000</b>  | <b>4,709,395</b>  | <b>12.52</b>      | <b>10.91</b>       |
| Bulgaria                               | 138,200           | 125,000           | 184,000           | 173,000           | 248,019           | 0.66              | 43.36              |
| Czech Republic                         | 325,400           | 356,000           | 352,000           | 465,000           | 414,106           | 1.10              | -10.94             |
| Estonia                                | 35,700            | 55,000            | 35,000            | 36,000            | 37,252            | 0.10              | 3.48               |

## UNITED KINGDOM

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                                     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Hungary                             | 261,600           | 276,000           | 323,000           | 328,000           | 397,470           | 1.06              | 21.18              |
| Kazakhstan                          | 21,600            |                   |                   |                   |                   |                   |                    |
| Latvia                              | 74,500            | 95,000            | 78,000            | 113,000           | 126,555           | 0.34              | 12.00              |
| Lithuania                           | 171,300           | 202,000           | 198,000           | 271,000           | 242,325           | 0.64              | -10.58             |
| Poland                              | 1,222,500         | 1,339,000         | 1,494,000         | 1,707,000         | 1,920,630         | 5.11              | 12.51              |
| Romania                             | 267,100           | 377,000           | 471,000           | 693,000           | 890,763           | 2.37              | 28.54              |
| Russian Federation                  | 227,400           | 214,000           | 249,000           | 164,000           | 146,583           | 0.39              | -10.62             |
| Slovakia                            | 120,400           | 146,000           | 132,000           | 175,000           | 156,217           | 0.42              | -10.73             |
| Ukraine                             | 38,200            | 40,000            | 44,000            | 46,000            | 51,564            | 0.14              | 12.10              |
| Other countries Central/East Europe | 38,300            | 73,000            | 80,000            | 75,000            | 77,911            | 0.21              | 3.88               |
| <b>NORTHERN EUROPE</b>              | <b>4,896,000</b>  | <b>4,938,000</b>  | <b>5,207,000</b>  | <b>5,324,000</b>  | <b>5,501,285</b>  | <b>14.63</b>      | <b>3.33</b>        |
| Denmark                             | 639,100           | 696,000           | 662,000           | 756,000           | 730,368           | 1.94              | -3.39              |
| Finland                             | 208,100           | 212,000           | 255,000           | 245,000           | 260,972           | 0.69              | 6.52               |
| Iceland                             | 47,300            | 58,000            | 61,000            | 70,000            | 91,957            | 0.24              | 31.37              |
| Ireland                             | 2,452,900         | 2,350,000         | 2,486,000         | 2,632,000         | 2,896,754         | 7.70              | 10.06              |
| Norway                              | 771,300           | 838,000           | 874,000           | 771,000           | 700,430           | 1.86              | -9.15              |
| Sweden                              | 777,300           | 784,000           | 869,000           | 850,000           | 820,804           | 2.18              | -3.43              |
| <b>SOUTHERN EUROPE</b>              | <b>3,906,100</b>  | <b>4,063,000</b>  | <b>4,592,000</b>  | <b>4,788,000</b>  | <b>5,321,747</b>  | <b>14.15</b>      | <b>11.15</b>       |
| Croatia                             | 39,800            | 52,000            | 43,000            | 40,000            | 52,723            | 0.14              | 31.81              |
| Gibraltar                           | 28,700            |                   |                   |                   |                   |                   |                    |
| Greece                              | 159,000           | 181,000           | 238,000           | 225,000           | 227,468           | 0.60              | 1.10               |
| Italy                               | 1,520,500         | 1,636,000         | 1,757,000         | 1,794,000         | 1,989,680         | 5.29              | 10.91              |
| Malta                               | 65,200            | 85,000            | 100,000           | 74,000            | 86,972            | 0.23              | 17.53              |
| Portugal                            | 291,700           | 285,000           | 395,000           | 392,000           | 492,447           | 1.31              | 25.62              |
| Serbia                              | 31,900            | 27,000            | 22,000            | 32,000            | 24,454            | 0.07              | -23.58             |
| Slovenia                            | 53,300            | 51,000            | 51,000            | 34,000            | 51,486            | 0.14              | 51.43              |
| Spain                               | 1,716,000         | 1,746,000         | 1,986,000         | 2,197,000         | 2,396,517         | 6.37              | 9.08               |
| <b>WESTERN EUROPE</b>               | <b>10,784,200</b> | <b>11,295,000</b> | <b>11,694,000</b> | <b>11,809,000</b> | <b>11,928,796</b> | <b>31.72</b>      | <b>1.01</b>        |
| Austria                             | 267,700           | 275,000           | 263,000           | 277,000           | 301,579           | 0.80              | 8.87               |
| Belgium                             | 1,112,600         | 1,174,000         | 1,122,000         | 1,175,000         | 1,048,164         | 2.79              | -10.79             |
| France                              | 3,786,900         | 3,974,000         | 4,114,000         | 4,171,000         | 4,064,472         | 10.81             | -2.55              |
| Germany                             | 2,967,200         | 3,048,000         | 3,220,000         | 3,249,000         | 3,341,137         | 8.88              | 2.84               |
| Luxembourg                          | 82,800            | 90,000            | 97,000            | 122,000           | 103,847           | 0.28              | -14.88             |
| Netherlands                         | 1,734,900         | 1,891,000         | 1,972,000         | 1,896,000         | 2,061,695         | 5.48              | 8.74               |
| Switzerland                         | 832,100           | 807,000           | 864,000           | 872,000           | 939,884           | 2.50              | 7.78               |
| Other countries of Western Europe   |                   | 36,000            | 42,000            | 47,000            | 68,018            | 0.18              | 44.72              |
| <b>EAST MEDITERRANEAN EUROPE</b>    | <b>387,300</b>    | <b>450,000</b>    | <b>493,000</b>    | <b>521,000</b>    | <b>530,198</b>    | <b>1.41</b>       | <b>1.77</b>        |
| Cyprus                              | 103,900           | 117,000           | 112,000           | 124,000           | 125,369           | 0.33              | 1.10               |
| Israel                              | 137,900           | 179,000           | 185,000           | 205,000           | 208,909           | 0.56              | 1.91               |
| Turkey                              | 145,500           | 154,000           | 196,000           | 192,000           | 195,920           | 0.52              | 2.04               |
| <b>OTHER EUROPE</b>                 | <b>18,300</b>     |                   |                   |                   |                   |                   |                    |
| Other countries of Europe           | 18,300            |                   |                   |                   |                   |                   |                    |
| <b>MIDDLE EAST</b>                  | <b>630,100</b>    | <b>799,000</b>    | <b>743,000</b>    | <b>830,000</b>    | <b>883,920</b>    | <b>2.35</b>       | <b>6.50</b>        |
| Bahrain                             | 30,400            | 34,000            | 27,000            | 20,000            | 30,599            | 0.08              | 53.00              |
| Egypt                               | 50,000            | 54,000            | 59,000            | 47,000            | 41,505            | 0.11              | -11.69             |
| Jordan                              | 15,300            |                   |                   |                   |                   |                   |                    |
| Kuwait                              | 66,400            | 128,000           | 102,000           | 104,000           | 111,625           | 0.30              | 7.33               |
| Lebanon                             | 24,400            |                   |                   |                   |                   |                   |                    |
| Oman                                | 20,200            | 22,000            | 24,000            | 29,000            | 35,501            | 0.09              | 22.42              |
| Qatar                               | 45,700            | 70,000            | 59,000            | 76,000            | 81,680            | 0.22              | 7.47               |
| Saudi Arabia                        | 110,600           | 126,000           | 144,000           | 147,000           | 152,066           | 0.40              | 3.45               |
| United Arab Emirates                | 256,400           | 304,000           | 260,000           | 347,000           | 365,176           | 0.97              | 5.24               |
| Other countries of Middle East      | 10,700            | 61,000            | 68,000            | 60,000            | 65,768            | 0.17              | 9.61               |

## UNITED KINGDOM

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|                               | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|-------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>SOUTH ASIA</b>             | <b>475,100</b> | <b>436,000</b> | <b>465,000</b> | <b>480,000</b> | <b>480,886</b> | <b>1.28</b>       | <b>0.18</b>        |
| Bangladesh                    | 13,500         |                |                |                |                |                   |                    |
| India                         | 339,400        | 373,000        | 390,000        | 422,000        | 415,110        | 1.10              | -1.63              |
| Iran, Islamic Republic of     | 16,800         |                |                |                |                |                   |                    |
| Pakistan                      | 72,500         | 63,000         | 75,000         | 58,000         | 65,776         | 0.17              | 13.41              |
| Sri Lanka                     | 20,000         |                |                |                |                |                   |                    |
| Other countries of South Asia | 12,900         |                |                |                |                |                   |                    |

## UNITED KINGDOM

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|  | 2012               | 2013               | 2014               | 2015               | 2016               | Market share 2016 | % Change 2016-2015 |
|--|--------------------|--------------------|--------------------|--------------------|--------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>230,190,600</b> | <b>245,478,000</b> | <b>264,574,000</b> | <b>273,054,000</b> | <b>277,294,543</b> | <b>100.00</b>     | <b>1.55</b>        |
| <b>AFRICA</b>                          | <b>8,485,000</b>   | <b>8,153,000</b>   | <b>8,240,000</b>   | <b>9,346,000</b>   | <b>8,386,441</b>   | <b>3.02</b>       | <b>-10.27</b>      |
| <b>EAST AFRICA</b>                     | <b>958,800</b>     | <b>470,000</b>     | <b>337,000</b>     | <b>634,000</b>     | <b>539,786</b>     | <b>0.19</b>       | <b>-14.86</b>      |
| Kenya                                  | 483,700            | 470,000            | 337,000            | 634,000            | 539,786            | 0.19              | -14.86             |
| Mauritius                              | 357,300            |                    |                    |                    |                    |                   |                    |
| Zimbabwe                               | 117,800            |                    |                    |                    |                    |                   |                    |
| <b>NORTH AFRICA</b>                    | <b>243,800</b>     |                    |                    |                    |                    |                   |                    |
| Morocco                                | 243,800            |                    |                    |                    |                    |                   |                    |
| <b>SOUTHERN AFRICA</b>                 | <b>2,633,200</b>   | <b>3,334,000</b>   | <b>3,391,000</b>   | <b>3,853,000</b>   | <b>3,099,753</b>   | <b>1.12</b>       | <b>-19.55</b>      |
| South Africa                           | 2,633,200          | 2,885,000          | 2,700,000          | 2,993,000          | 2,329,312          | 0.84              | -22.17             |
| Other countries of Southern Africa     |                    | 449,000            | 691,000            | 860,000            | 770,441            | 0.28              | -10.41             |
| <b>WEST AFRICA</b>                     | <b>2,802,800</b>   | <b>1,926,000</b>   | <b>2,032,000</b>   | <b>2,788,000</b>   | <b>2,281,311</b>   | <b>0.82</b>       | <b>-18.17</b>      |
| Ghana                                  | 363,200            |                    |                    |                    |                    |                   |                    |
| Nigeria                                | 2,439,600          | 1,926,000          | 2,032,000          | 2,788,000          | 2,281,311          | 0.82              | -18.17             |
| <b>OTHER AFRICA</b>                    | <b>1,846,400</b>   | <b>2,423,000</b>   | <b>2,480,000</b>   | <b>2,071,000</b>   | <b>2,465,591</b>   | <b>0.89</b>       | <b>19.05</b>       |
| Other countries of Africa              | 1,846,400          | 2,423,000          | 2,480,000          | 2,071,000          | 2,465,591          | 0.89              | 19.05              |
| <b>AMERICAS</b>                        | <b>36,604,900</b>  | <b>35,871,000</b>  | <b>41,849,000</b>  | <b>42,232,000</b>  | <b>43,170,716</b>  | <b>15.57</b>      | <b>2.22</b>        |
| <b>CARIBBEAN</b>                       | <b>1,092,800</b>   |                    |                    |                    |                    |                   |                    |
| All countries of the Caribbean         | 1,092,800          |                    |                    |                    |                    |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>31,153,500</b>  | <b>29,884,000</b>  | <b>34,848,000</b>  | <b>35,178,000</b>  | <b>37,304,096</b>  | <b>13.45</b>      | <b>6.04</b>        |
| Canada                                 | 7,035,800          | 7,207,000          | 6,132,000          | 6,838,000          | 8,218,699          | 2.96              | 20.19              |
| Mexico                                 | 549,400            | 750,000            | 741,000            | 1,101,000          | 691,679            | 0.25              | -37.18             |
| United States of America               | 23,568,300         | 21,927,000         | 27,975,000         | 27,239,000         | 28,393,718         | 10.24             | 4.24               |
| <b>SOUTH AMERICA</b>                   | <b>3,900,000</b>   | <b>3,176,000</b>   | <b>4,344,000</b>   | <b>4,274,000</b>   | <b>3,334,311</b>   | <b>1.20</b>       | <b>-21.99</b>      |
| Argentina                              | 1,065,500          | 647,000            | 1,068,000          | 1,058,000          | 901,735            | 0.33              | -14.77             |
| Brazil                                 | 2,400,500          | 2,283,000          | 2,878,000          | 2,786,000          | 2,006,291          | 0.72              | -27.99             |
| Chile                                  | 184,200            | 246,000            | 398,000            | 430,000            | 426,285            | 0.15              | -0.86              |
| Colombia                               | 147,600            |                    |                    |                    |                    |                   |                    |
| Venezuela, Bolivarian Republic of      | 102,200            |                    |                    |                    |                    |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>458,600</b>     | <b>2,811,000</b>   | <b>2,657,000</b>   | <b>2,780,000</b>   | <b>2,532,309</b>   | <b>0.91</b>       | <b>-8.91</b>       |
| Other countries of the Americas        | 458,600            | 2,811,000          | 2,657,000          | 2,780,000          | 2,532,309          | 0.91              | -8.91              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>32,576,400</b>  | <b>35,799,000</b>  | <b>36,531,000</b>  | <b>37,788,000</b>  | <b>37,140,876</b>  | <b>13.39</b>      | <b>-1.71</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>10,056,800</b>  | <b>11,093,000</b>  | <b>10,255,000</b>  | <b>10,780,000</b>  | <b>12,127,665</b>  | <b>4.37</b>       | <b>12.50</b>       |
| China                                  | 4,000,000          | 4,918,000          | 4,486,000          | 3,929,000          | 5,166,135          | 1.86              | 31.49              |
| Hong Kong (China)                      | 1,325,900          | 1,820,000          | 1,736,000          | 2,350,000          | 2,481,493          | 0.89              | 5.60               |
| Japan                                  | 2,806,200          | 2,237,000          | 1,696,000          | 2,060,000          | 2,287,945          | 0.83              | 11.07              |
| Korea, Republic of                     | 1,302,400          | 1,737,000          | 1,715,000          | 1,544,000          | 1,652,582          | 0.60              | 7.03               |
| Taiwan Province of China               | 622,300            | 381,000            | 622,000            | 897,000            | 539,510            | 0.19              | -39.85             |
| <b>SOUTH-EAST ASIA</b>                 | <b>5,941,800</b>   | <b>5,857,000</b>   | <b>6,019,000</b>   | <b>6,902,000</b>   | <b>6,966,963</b>   | <b>2.51</b>       | <b>0.94</b>        |
| Indonesia                              | 872,800            | 243,000            | 373,000            | 448,000            | 836,530            | 0.30              | 86.73              |
| Malaysia                               | 1,536,900          | 2,519,000          | 2,048,000          | 2,518,000          | 2,033,323          | 0.73              | -19.25             |
| Philippines                            | 574,100            | 671,000            | 790,000            | 770,000            | 507,148            | 0.18              | -34.14             |
| Singapore                              | 1,555,800          | 1,315,000          | 1,669,000          | 1,884,000          | 2,355,386          | 0.85              | 25.02              |
| Thailand                               | 1,402,200          | 1,109,000          | 1,139,000          | 1,282,000          | 1,234,576          | 0.45              | -3.70              |
| <b>AUSTRALASIA</b>                     | <b>16,209,200</b>  | <b>17,193,000</b>  | <b>18,334,000</b>  | <b>18,293,000</b>  | <b>16,123,598</b>  | <b>5.81</b>       | <b>-11.86</b>      |
| Australia                              | 13,365,700         | 14,818,000         | 15,000,000         | 14,245,000         | 12,911,669         | 4.66              | -9.36              |
| New Zealand                            | 2,843,500          | 2,375,000          | 3,334,000          | 4,048,000          | 3,211,929          | 1.16              | -20.65             |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>368,600</b>     | <b>1,656,000</b>   | <b>1,923,000</b>   | <b>1,813,000</b>   | <b>1,922,650</b>   | <b>0.69</b>       | <b>6.05</b>        |
| Other countries of Asia                | 361,200            | 1,656,000          | 1,923,000          | 1,813,000          | 1,922,650          | 0.69              | 6.05               |
| Other countries of Oceania             | 7,400              |                    |                    |                    |                    |                   |                    |
| <b>EUROPE</b>                          | <b>132,911,800</b> | <b>142,258,000</b> | <b>155,927,000</b> | <b>160,098,000</b> | <b>166,220,728</b> | <b>59.94</b>      | <b>3.82</b>        |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>26,581,500</b>  | <b>28,988,000</b>  | <b>31,446,000</b>  | <b>34,596,000</b>  | <b>39,175,819</b>  | <b>14.13</b>      | <b>13.24</b>       |
| Bulgaria                               | 1,289,300          | 1,070,000          | 1,721,000          | 1,368,000          | 2,459,385          | 0.89              | 79.78              |
| Czech Republic                         | 2,296,800          | 2,941,000          | 2,652,000          | 3,987,000          | 2,452,477          | 0.88              | -38.49             |
| Estonia                                | 336,200            | 292,000            | 168,000            | 189,000            | 197,569            | 0.07              | 4.53               |



## UNITED KINGDOM

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                                     | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Hungary                             | 1,493,500         | 1,749,000         | 2,190,000         | 1,620,000         | 1,959,835         | 0.71              | 20.98              |
| Kazakhstan                          | 281,500           |                   |                   |                   |                   |                   |                    |
| Latvia                              | 712,700           | 1,531,000         | 1,254,000         | 1,063,000         | 948,737           | 0.34              | -10.75             |
| Lithuania                           | 2,286,500         | 1,525,000         | 1,344,000         | 1,768,000         | 2,569,075         | 0.93              | 45.31              |
| Poland                              | 11,751,500        | 11,806,000        | 11,948,000        | 13,865,000        | 15,002,255        | 5.41              | 8.20               |
| Romania                             | 2,481,100         | 3,678,000         | 5,094,000         | 6,876,000         | 9,755,315         | 3.52              | 41.87              |
| Russian Federation                  | 2,055,700         | 1,999,000         | 2,502,000         | 1,354,000         | 1,230,164         | 0.44              | -9.15              |
| Slovakia                            | 831,100           | 1,093,000         | 1,108,000         | 779,000           | 1,144,273         | 0.41              | 46.89              |
| Ukraine                             | 303,300           | 410,000           | 611,000           | 691,000           | 576,910           | 0.21              | -16.51             |
| Other countries Central/East Europe | 462,300           | 894,000           | 854,000           | 1,036,000         | 879,824           | 0.32              | -15.07             |
| <b>NORTHERN EUROPE</b>              | <b>20,348,700</b> | <b>21,814,000</b> | <b>22,236,000</b> | <b>23,155,000</b> | <b>23,021,264</b> | <b>8.30</b>       | <b>-0.58</b>       |
| Denmark                             | 2,835,400         | 3,111,000         | 2,646,000         | 3,514,000         | 3,688,637         | 1.33              | 4.97               |
| Finland                             | 1,254,700         | 1,318,000         | 1,425,000         | 1,987,000         | 1,577,549         | 0.57              | -20.61             |
| Iceland                             | 183,500           | 252,000           | 282,000           | 313,000           | 478,048           | 0.17              | 52.73              |
| Ireland                             | 9,030,100         | 9,237,000         | 9,684,000         | 9,875,000         | 10,149,418        | 3.66              | 2.78               |
| Norway                              | 3,392,900         | 3,703,000         | 4,157,000         | 3,552,000         | 3,222,257         | 1.16              | -9.28              |
| Sweden                              | 3,652,100         | 4,193,000         | 4,042,000         | 3,914,000         | 3,905,355         | 1.41              | -0.22              |
| <b>SOUTHERN EUROPE</b>              | <b>29,323,100</b> | <b>31,796,000</b> | <b>38,940,000</b> | <b>36,940,000</b> | <b>36,726,029</b> | <b>13.24</b>      | <b>-0.58</b>       |
| Croatia                             | 239,300           | 479,000           | 349,000           | 573,000           | 353,680           | 0.13              | -38.28             |
| Gibraltar                           | 144,700           |                   |                   |                   |                   |                   |                    |
| Greece                              | 1,326,700         | 1,635,000         | 2,304,000         | 2,209,000         | 1,477,871         | 0.53              | -33.10             |
| Italy                               | 10,020,600        | 11,262,000        | 13,396,000        | 13,094,000        | 13,026,560        | 4.70              | -0.52              |
| Malta                               | 667,400           | 713,000           | 656,000           | 485,000           | 602,007           | 0.22              | 24.13              |
| Portugal                            | 2,567,500         | 2,075,000         | 3,240,000         | 3,028,000         | 3,209,144         | 1.16              | 5.98               |
| Serbia                              | 422,000           | 200,000           | 143,000           | 300,000           | 308,318           | 0.11              | 2.77               |
| Slovenia                            | 253,700           | 524,000           | 241,000           | 153,000           | 340,263           | 0.12              | 122.39             |
| Spain                               | 13,681,200        | 14,908,000        | 18,611,000        | 17,098,000        | 17,408,186        | 6.28              | 1.81               |
| <b>WESTERN EUROPE</b>               | <b>52,406,400</b> | <b>55,729,000</b> | <b>59,057,000</b> | <b>60,301,000</b> | <b>61,909,517</b> | <b>22.33</b>      | <b>2.67</b>        |
| Austria                             | 1,659,300         | 1,448,000         | 1,606,000         | 1,734,000         | 2,165,030         | 0.78              | 24.86              |
| Belgium                             | 3,551,000         | 3,660,000         | 3,467,000         | 3,940,000         | 3,452,013         | 1.24              | -12.39             |
| France                              | 18,876,500        | 19,253,000        | 21,386,000        | 22,540,000        | 21,777,598        | 7.85              | -3.38              |
| Germany                             | 16,306,100        | 18,113,000        | 19,523,000        | 18,742,000        | 19,273,308        | 6.95              | 2.83               |
| Luxembourg                          | 325,600           | 342,000           | 320,000           | 450,000           | 346,925           | 0.13              | -22.91             |
| Netherlands                         | 7,593,800         | 8,630,000         | 8,292,000         | 8,370,000         | 8,971,815         | 3.24              | 7.19               |
| Switzerland                         | 4,094,100         | 4,026,000         | 4,176,000         | 4,478,000         | 5,008,646         | 1.81              | 11.85              |
| Other countries of Western Europe   |                   | 257,000           | 287,000           | 47,000            | 914,182           | 0.33              | 1,845.07           |
| <b>EAST MEDITERRANEAN EUROPE</b>    | <b>3,876,500</b>  | <b>3,931,000</b>  | <b>4,248,000</b>  | <b>4,658,000</b>  | <b>5,388,099</b>  | <b>1.94</b>       | <b>15.67</b>       |
| Cyprus                              | 1,206,100         | 1,373,000         | 1,269,000         | 1,399,000         | 1,091,327         | 0.39              | -21.99             |
| Israel                              | 935,800           | 1,112,000         | 1,335,000         | 1,647,000         | 1,486,984         | 0.54              | -9.72              |
| Turkey                              | 1,734,600         | 1,446,000         | 1,644,000         | 1,612,000         | 2,809,788         | 1.01              | 74.30              |
| <b>OTHER EUROPE</b>                 | <b>375,600</b>    |                   |                   | <b>448,000</b>    |                   |                   |                    |
| Other countries of Europe           | 375,600           |                   |                   | 448,000           |                   |                   |                    |
| <b>MIDDLE EAST</b>                  | <b>7,715,100</b>  | <b>12,033,000</b> | <b>10,279,000</b> | <b>12,185,000</b> | <b>10,942,910</b> | <b>3.95</b>       | <b>-10.19</b>      |
| Bahrain                             | 259,500           | 359,000           | 449,000           | 277,000           | 419,083           | 0.15              | 51.29              |
| Egypt                               | 616,500           | 597,000           | 824,000           | 664,000           | 494,043           | 0.18              | -25.60             |
| Jordan                              | 155,100           |                   |                   |                   |                   |                   |                    |
| Kuwait                              | 955,200           | 2,341,000         | 2,078,000         | 1,894,000         | 1,431,096         | 0.52              | -24.44             |
| Lebanon                             | 178,300           |                   |                   |                   |                   |                   |                    |
| Oman                                | 364,700           | 457,000           | 419,000           | 644,000           | 514,038           | 0.19              | -20.18             |
| Qatar                               | 479,500           | 1,044,000         | 716,000           | 1,051,000         | 1,140,596         | 0.41              | 8.52               |
| Saudi Arabia                        | 1,462,500         | 2,348,000         | 2,279,000         | 2,699,000         | 2,464,445         | 0.89              | -8.69              |
| United Arab Emirates                | 2,897,200         | 3,848,000         | 2,569,000         | 4,107,000         | 3,551,386         | 1.28              | -13.53             |
| Other countries of Middle East      | 346,600           | 1,039,000         | 945,000           | 849,000           | 928,223           | 0.33              | 9.33               |

## UNITED KINGDOM

### 6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence

|                               | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>SOUTH ASIA</b>             | <b>11,897,400</b> | <b>11,364,000</b> | <b>11,748,000</b> | <b>11,405,000</b> | <b>11,432,872</b> | <b>4.12</b>       | <b>0.24</b>        |
| Bangladesh                    | 644,200           |                   |                   |                   |                   |                   |                    |
| India                         | 7,381,300         | 9,534,000         | 9,644,000         | 9,224,000         | 9,969,347         | 3.60              | 8.08               |
| Iran, Islamic Republic of     | 598,300           |                   |                   |                   |                   |                   |                    |
| Pakistan                      | 2,520,000         | 1,830,000         | 2,104,000         | 2,181,000         | 1,463,525         | 0.53              | -32.90             |
| Sri Lanka                     | 423,300           |                   |                   |                   |                   |                   |                    |
| Other countries of South Asia | 330,300           |                   |                   |                   |                   |                   |                    |

## UNITED STATES OF AMERICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                   | 2012                  | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|-----------------------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                      | (*) <b>66,657,028</b> | <b>69,994,870</b> | <b>75,021,719</b> | <b>77,465,308</b> | <b>75,607,871</b> | <b>100.00</b>     | <b>-2.40</b>       |
| <b>AFRICA</b>                     | <b>371,016</b>        | <b>436,437</b>    | <b>510,977</b>    | <b>555,171</b>    | <b>541,348</b>    | <b>0.72</b>       | <b>-2.49</b>       |
| <b>EAST AFRICA</b>                | <b>58,761</b>         | <b>60,677</b>     | <b>74,457</b>     | <b>82,917</b>     | <b>90,533</b>     | <b>0.12</b>       | <b>9.19</b>        |
| British Indian Ocean Territory    |                       | 6                 | 21                | 18                | 22                | 0.00              | 22.22              |
| Burundi                           | 846                   | 1,268             | 1,348             | 1,550             | 1,778             | 0.00              | 14.71              |
| Comoros                           | 23                    | 74                | 130               | 94                | 113               | 0.00              | 20.21              |
| Djibouti                          | 319                   | 194               | 373               | 402               | 896               | 0.00              | 122.89             |
| Eritrea                           | 244                   | 998               | 1,936             | 2,254             | 3,193             | 0.00              | 41.66              |
| Ethiopia                          | 11,189                | 13,065            | 13,949            | 14,759            | 19,599            | 0.03              | 32.79              |
| Kenya                             | 14,954                | 16,373            | 19,782            | 22,793            | 23,494            | 0.03              | 3.08               |
| Madagascar                        | 787                   | 840               | 1,074             | 1,161             | 1,229             | 0.00              | 5.86               |
| Malawi                            | 1,519                 | 1,377             | 1,513             | 1,909             | 2,086             | 0.00              | 9.27               |
| Mauritius                         | 3,133                 | 3,348             | 3,649             | 3,614             | 3,852             | 0.01              | 6.59               |
| Mozambique                        | 1,473                 | 2,239             | 2,637             | 2,294             | 1,994             | 0.00              | -13.08             |
| Reunion                           | 742                   | 677               | 889               | 1,443             | 2,949             | 0.00              | 104.37             |
| Rwanda                            | 2,691                 | 2,675             | 3,353             | 3,493             | 4,443             | 0.01              | 27.20              |
| Seychelles                        | 185                   | 248               | 305               | 320               | 342               | 0.00              | 6.88               |
| Somalia                           | 42                    | 129               | 220               | 229               | 273               | 0.00              | 19.21              |
| Tanzania, United Republic of      | 5,589                 | 1,923             | 6,197             | 7,615             | 5,664             | 0.01              | -25.62             |
| Uganda                            | 6,645                 | 6,670             | 6,955             | 8,129             | 7,848             | 0.01              | -3.46              |
| Zambia                            | 3,541                 | 3,558             | 3,716             | 3,848             | 3,774             | 0.00              | -1.92              |
| Zimbabwe                          | 4,839                 | 5,015             | 6,410             | 6,992             | 6,984             | 0.01              | -0.11              |
| <b>CENTRAL AFRICA</b>             | <b>22,206</b>         | <b>26,606</b>     | <b>32,928</b>     | <b>32,137</b>     | <b>31,875</b>     | <b>0.04</b>       | <b>-0.82</b>       |
| Angola                            | 9,964                 | 11,647            | 13,288            | 11,156            | 8,397             | 0.01              | -24.73             |
| Cameroon                          | 5,064                 | 5,722             | 7,343             | 8,600             | 10,654            | 0.01              | 23.88              |
| Central African Republic          | 205                   | 292               | 331               | 317               | 355               | 0.00              | 11.99              |
| Chad                              | 258                   | 421               | 820               | 703               | 715               | 0.00              | 1.71               |
| Congo                             | 2,689                 | 1,645             | 1,617             | 1,584             | 1,309             | 0.00              | -17.36             |
| Congo, Democratic Republic of the | 1,316                 | 3,601             | 5,419             | 5,809             | 6,578             | 0.01              | 13.24              |
| Equatorial Guinea                 | 509                   | 1,043             | 1,433             | 1,217             | 1,287             | 0.00              | 5.75               |
| Gabon                             | 2,095                 | 2,190             | 2,615             | 2,680             | 2,520             | 0.00              | -5.97              |
| Sao Tome and Principe             | 106                   | 45                | 62                | 71                | 60                | 0.00              | -15.49             |
| <b>NORTH AFRICA</b>               | <b>35,260</b>         | <b>39,573</b>     | <b>47,285</b>     | <b>51,242</b>     | <b>55,272</b>     | <b>0.07</b>       | <b>7.86</b>        |
| Algeria                           | 5,339                 | 6,692             | 9,666             | 10,203            | 11,172            | 0.01              | 9.50               |
| Morocco                           | 21,135                | 22,616            | 25,312            | 28,201            | 29,145            | 0.04              | 3.35               |
| South Sudan                       |                       | 7                 | 210               | 321               | 218               | 0.00              | -32.09             |
| Sudan                             | 1,909                 | 1,988             | 2,981             | 3,210             | 4,285             | 0.01              | 33.49              |
| Tunisia                           | 6,786                 | 8,175             | 9,000             | 9,189             | 10,298            | 0.01              | 12.07              |
| Western Sahara                    | 91                    | 95                | 116               | 118               | 154               | 0.00              | 30.51              |
| <b>SOUTHERN AFRICA</b>            | <b>100,923</b>        | <b>110,371</b>    | <b>119,524</b>    | <b>130,387</b>    | <b>115,905</b>    | <b>0.15</b>       | <b>-11.11</b>      |
| Botswana                          | 2,186                 | 1,700             | 1,875             | 2,282             | 2,109             | 0.00              | -7.58              |
| Lesotho                           | 367                   | 286               | 321               | 361               | 366               | 0.00              | 1.39               |
| Namibia                           | 1,878                 | 1,807             | 1,881             | 2,035             | 1,926             | 0.00              | -5.36              |
| South Africa                      | 95,086                | 105,009           | 113,727           | 123,869           | 110,014           | 0.15              | -11.19             |
| Swaziland                         | 1,406                 | 1,569             | 1,720             | 1,840             | 1,490             | 0.00              | -19.02             |
| <b>WEST AFRICA</b>                | <b>153,866</b>        | <b>199,199</b>    | <b>236,712</b>    | <b>258,423</b>    | <b>247,721</b>    | <b>0.33</b>       | <b>-4.14</b>       |
| Benin                             | 1,852                 | 1,728             | 2,081             | 2,280             | 2,226             | 0.00              | -2.37              |
| Burkina Faso                      | 2,237                 | 2,862             | 4,205             | 5,483             | 5,432             | 0.01              | -0.93              |
| Cabo Verde                        | 1,695                 | 3,901             | 4,829             | 4,532             | 5,425             | 0.01              | 19.70              |
| Côte d'Ivoire                     | 2,166                 | 4,762             | 5,871             | 6,912             | 7,507             | 0.01              | 8.61               |
| Gambia                            | 1,807                 | 1,874             | 1,878             | 1,603             | 1,609             | 0.00              | 0.37               |
| Ghana                             | 20,775                | 21,663            | 22,287            | 22,018            | 22,363            | 0.03              | 1.57               |
| Guinea                            | 1,795                 | 1,601             | 2,182             | 2,249             | 2,738             | 0.00              | 21.74              |
| Guinea-Bissau                     | 31                    | 115               | 161               | 168               | 174               | 0.00              | 3.57               |
| Liberia                           | 2,984                 | 3,155             | 4,357             | 4,320             | 3,571             | 0.00              | -17.34             |

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### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Mali                             | 2,188             | 2,838             | 3,031             | 3,040             | 3,349             | 0.00              | 10.16              |
| Mauritania                       | 562               | 922               | 1,387             | 1,227             | 1,185             | 0.00              | -3.42              |
| Niger                            | 1,046             | 993               | 955               | 1,221             | 1,200             | 0.00              | -1.72              |
| Nigeria                          | 104,682           | 141,618           | 171,701           | 191,577           | 178,379           | 0.24              | -6.89              |
| Saint Helena                     |                   |                   | 40                | 41                | 45                | 0.00              | 9.76               |
| Senegal                          | 6,821             | 7,446             | 7,688             | 7,541             | 8,093             | 0.01              | 7.32               |
| Sierra Leone                     | 1,954             | 2,276             | 2,444             | 2,171             | 2,319             | 0.00              | 6.82               |
| Togo                             | 1,271             | 1,445             | 1,615             | 2,040             | 2,106             | 0.00              | 3.24               |
| <b>OTHER AFRICA</b>              |                   | <b>11</b>         | <b>71</b>         | <b>65</b>         | <b>42</b>         | <b>0.00</b>       | <b>-35.38</b>      |
| Other countries of Africa        |                   | 11                | 71                | 65                | 42                | 0.00              | -35.38             |
| <b>AMERICAS</b>                  | <b>43,246,601</b> | <b>45,085,696</b> | <b>47,837,708</b> | <b>47,283,992</b> | <b>46,041,218</b> | <b>60.89</b>      | <b>-2.63</b>       |
| <b>CARIBBEAN</b>                 | <b>1,131,480</b>  | <b>1,155,609</b>  | <b>1,338,739</b>  | <b>1,487,911</b>  | <b>1,547,383</b>  | <b>2.05</b>       | <b>4.00</b>        |
| Anguilla                         | 2,075             | 1,367             | 1,042             | 885               | 995               | 0.00              | 12.43              |
| Antigua and Barbuda              | 14,893            | 13,427            | 14,114            | 15,472            | 15,797            | 0.02              | 2.10               |
| Aruba                            | 17,324            | 16,890            | 17,798            | 16,630            | 9,715             | 0.01              | -41.58             |
| Bahamas                          | 224,997           | 206,206           | 218,888           | 233,630           | 258,167           | 0.34              | 10.50              |
| Barbados                         | 50,944            | 46,074            | 51,290            | 54,099            | 58,524            | 0.08              | 8.18               |
| Bermuda                          | 14,559            | 51,426            | 73,419            | 72,962            | 72,337            | 0.10              | -0.86              |
| Bonaire                          |                   | 7                 | 289               | 333               | 292               | 0.00              | -12.31             |
| British Virgin Islands           | 14,873            | 21,896            | 28,957            | 30,014            | 26,820            | 0.04              | -10.64             |
| Cayman Islands                   | 43,456            | 39,083            | 39,751            | 38,749            | 32,951            | 0.04              | -14.96             |
| Cuba                             | 36,655            | 67,488            | 78,096            | 88,227            | 70,296            | 0.09              | -20.32             |
| Curaçao                          |                   | 406               | 5,744             | 5,733             | 5,275             | 0.01              | -7.99              |
| Dominica                         | 6,329             | 6,182             | 6,158             | 6,373             | 6,607             | 0.01              | 3.67               |
| Dominican Republic               | 244,417           | 238,134           | 271,747           | 316,863           | 347,661           | 0.46              | 9.72               |
| Grenada                          | 7,627             | 7,724             | 7,920             | 9,470             | 9,253             | 0.01              | -2.29              |
| Guadeloupe                       | 6,116             | 3,221             | 4,299             | 5,567             | 5,091             | 0.01              | -8.55              |
| Haiti                            | 83,312            | 89,101            | 111,207           | 123,310           | 142,584           | 0.19              | 15.63              |
| Jamaica                          | 166,984           | 168,283           | 205,359           | 247,615           | 268,084           | 0.35              | 8.27               |
| Martinique                       | 6,245             | 3,708             | 6,398             | 7,312             | 5,593             | 0.01              | -23.51             |
| Montserrat                       | 207               | 257               | 310               | 269               | 279               | 0.00              | 3.72               |
| Netherlands Antilles             | 9,044             | 4,813             | 3,386             | 3,870             | 1,801             | 0.00              | -53.46             |
| Saint Kitts and Nevis            | 8,646             | 9,062             | 10,356            | 10,680            | 10,752            | 0.01              | 0.67               |
| Saint Lucia                      | 11,811            | 11,462            | 13,053            | 14,177            | 14,787            | 0.02              | 4.30               |
| Saint Vincent and the Grenadines | 5,693             | 6,911             | 7,917             | 8,194             | 8,181             | 0.01              | -0.16              |
| Sint Maarten (Dutch part)        |                   | 108               | 1,591             | 116               | 1,567             | 0.00              | 1,250.86           |
| Trinidad and Tobago              | 144,535           | 134,567           | 150,405           | 167,422           | 163,883           | 0.22              | -2.11              |
| Turks and Caicos Islands         | 10,738            | 7,806             | 9,245             | 9,939             | 10,091            | 0.01              | 1.53               |
| <b>CENTRAL AMERICA</b>           | <b>802,956</b>    | <b>833,867</b>    | <b>933,966</b>    | <b>1,068,099</b>  | <b>1,168,603</b>  | <b>1.55</b>       | <b>9.41</b>        |
| Belize                           | 18,672            | 17,818            | 21,193            | 24,967            | 25,332            | 0.03              | 1.46               |
| Costa Rica                       | 179,755           | 182,063           | 202,841           | 229,400           | 281,644           | 0.37              | 22.77              |
| El Salvador                      | 100,978           | 104,735           | 126,316           | 170,382           | 185,543           | 0.25              | 8.90               |
| Guatemala                        | 194,373           | 202,179           | 222,220           | 233,120           | 251,499           | 0.33              | 7.88               |
| Honduras                         | 130,386           | 138,719           | 152,988           | 173,859           | 193,347           | 0.26              | 11.21              |
| Nicaragua                        | 45,524            | 46,775            | 52,089            | 59,406            | 61,937            | 0.08              | 4.26               |
| Panama                           | 133,268           | 141,578           | 156,319           | 176,965           | 169,301           | 0.22              | -4.33              |
| <b>NORTH AMERICA</b>             | <b>36,895,990</b> | <b>37,954,233</b> | <b>40,083,613</b> | <b>39,073,509</b> | <b>38,018,680</b> | <b>50.28</b>      | <b>-2.70</b>       |
| Canada                           | (*) 22,697,345    | 23,406,993        | 23,013,691        | 20,699,152        | 19,288,541        | 25.51             | -6.81              |
| Mexico                           | (*) 14,198,645    | 14,547,235        | 17,069,821        | 18,374,224        | 18,730,016        | 24.77             | 1.94               |
| Saint Pierre and Miquelon        |                   | 5                 | 101               | 133               | 123               | 0.00              | -7.52              |
| <b>SOUTH AMERICA</b>             | <b>4,416,175</b>  | <b>5,141,987</b>  | <b>5,481,390</b>  | <b>5,654,473</b>  | <b>5,306,552</b>  | <b>7.02</b>       | <b>-6.15</b>       |
| Argentina                        | 614,504           | 686,098           | 684,788           | 791,905           | 906,496           | 1.20              | 14.47              |
| Bolivia, Plurinational State of  | 35,732            | 41,542            | 49,504            | 60,962            | 67,844            | 0.09              | 11.29              |
| Brazil                           | 1,791,103         | 2,060,291         | 2,263,996         | 2,218,883         | 1,693,328         | 2.24              | -23.69             |
| Chile                            | 187,603           | 212,199           | 248,912           | 309,058           | 340,089           | 0.45              | 10.04              |

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### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012             | 2013             | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Colombia                               | 602,338          | 748,116          | 881,274           | 853,624           | 835,915           | 1.11              | -2.07              |
| Ecuador                                | 209,828          | 254,737          | 335,286           | 372,254           | 413,342           | 0.55              | 11.04              |
| Falkland Islands (Malvinas)            | 78               | 90               | 87                | 68                | 60                | 0.00              | -11.76             |
| French Guiana                          | 1,063            | 976              | 1,605             | 1,375             | 876               | 0.00              | -36.29             |
| Guyana                                 | 24,222           | 28,662           | 36,389            | 50,335            | 57,540            | 0.08              | 14.31              |
| Paraguay                               | 19,354           | 25,239           | 28,568            | 30,628            | 31,339            | 0.04              | 2.32               |
| Peru                                   | 190,205          | 217,967          | 246,452           | 282,431           | 289,019           | 0.38              | 2.33               |
| Suriname                               | 10,711           | 11,840           | 13,117            | 14,657            | 11,924            | 0.02              | -18.65             |
| Uruguay                                | 54,680           | 66,161           | 75,375            | 77,560            | 78,832            | 0.10              | 1.64               |
| Venezuela, Bolivarian Republic of      | 674,754          | 788,069          | 616,037           | 590,733           | 579,948           | 0.77              | -1.83              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>8,795,779</b> | <b>9,517,687</b> | <b>10,151,131</b> | <b>11,252,692</b> | <b>11,613,078</b> | <b>15.36</b>      | <b>3.20</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>6,851,051</b> | <b>7,408,107</b> | <b>7,821,775</b>  | <b>8,705,159</b>  | <b>9,132,677</b>  | <b>12.08</b>      | <b>4.91</b>        |
| China                                  | 1,474,408        | 1,806,553        | 2,189,781         | 2,591,333         | 2,972,264         | 3.93              | 14.70              |
| Hong Kong (China)                      | 133,104          | 122,134          | 122,282           | 133,197           | 128,865           | 0.17              | -3.25              |
| Japan                                  | 3,698,073        | 3,730,287        | 3,620,224         | 3,758,297         | 3,576,955         | 4.73              | -4.83              |
| Korea, Democratic People's Republic of | 160              | 221              | 297               | 394               | 443               | 0.00              | 12.44              |
| Korea, Republic of                     | 1,251,432        | 1,359,924        | 1,459,938         | 1,764,871         | 1,973,936         | 2.61              | 11.85              |
| Macao (China)                          | 3,711            | 3,103            | 3,231             | 3,525             | 4,143             | 0.01              | 17.53              |
| Mongolia                               |                  | 1,304            | 11,753            | 12,740            | 12,846            | 0.02              | 0.83               |
| Taiwan Province of China               | 290,163          | 384,581          | 414,269           | 440,802           | 463,225           | 0.61              | 5.09               |
| <b>SOUTH-EAST ASIA</b>                 | <b>623,715</b>   | <b>681,268</b>   | <b>743,220</b>    | <b>783,846</b>    | <b>824,822</b>    | <b>1.09</b>       | <b>5.23</b>        |
| Brunei Darussalam                      | 1,420            | 1,494            | 1,455             | 1,401             | 1,248             | 0.00              | -10.92             |
| Cambodia                               | 2,906            | 3,895            | 3,444             | 3,371             | 4,331             | 0.01              | 28.48              |
| Indonesia                              | 73,579           | 88,652           | 96,307            | 96,109            | 97,111            | 0.13              | 1.04               |
| Lao People's Democratic Republic       | 857              | 2,164            | 1,716             | 1,534             | 1,714             | 0.00              | 11.73              |
| Malaysia                               | 67,464           | 76,247           | 82,033            | 80,584            | 78,706            | 0.10              | -2.33              |
| Myanmar                                | 2,285            | 3,400            | 4,874             | 5,871             | 7,509             | 0.01              | 27.90              |
| Philippines                            | 176,218          | 200,521          | 219,757           | 238,862           | 277,364           | 0.37              | 16.12              |
| Singapore                              | 162,077          | 152,823          | 151,821           | 159,517           | 149,952           | 0.20              | -6.00              |
| Thailand                               | 81,802           | 88,163           | 95,892            | 97,407            | 100,131           | 0.13              | 2.80               |
| Timor-Leste                            | 6                | 17               | 94                | 106               | 72                | 0.00              | -32.08             |
| Viet Nam                               | 55,101           | 63,892           | 85,827            | 99,084            | 106,684           | 0.14              | 7.67               |
| <b>AUSTRALASIA</b>                     | <b>1,307,886</b> | <b>1,414,196</b> | <b>1,567,481</b>  | <b>1,746,121</b>  | <b>1,638,353</b>  | <b>2.17</b>       | <b>-6.17</b>       |
| Australia                              | 1,122,180        | 1,205,060        | 1,304,172         | 1,450,113         | 1,346,487         | 1.78              | -7.15              |
| New Zealand                            | 185,706          | 209,136          | 263,309           | 296,008           | 291,866           | 0.39              | -1.40              |
| <b>MELANESIA</b>                       | <b>8,412</b>     | <b>9,262</b>     | <b>9,534</b>      | <b>10,780</b>     | <b>10,356</b>     | <b>0.01</b>       | <b>-3.93</b>       |
| Fiji                                   | 7,027            | 7,172            | 7,311             | 7,922             | 8,241             | 0.01              | 4.03               |
| New Caledonia                          | 453              | 735              | 805               | 777               | 544               | 0.00              | -29.99             |
| Papua New Guinea                       | 620              | 901              | 926               | 1,547             | 963               | 0.00              | -37.75             |
| Solomon Islands                        | 117              | 260              | 254               | 262               | 357               | 0.00              | 36.26              |
| Vanuatu                                | 195              | 194              | 238               | 272               | 251               | 0.00              | -7.72              |
| <b>MICRONESIA</b>                      | <b>322</b>       | <b>413</b>       | <b>2,464</b>      | <b>1,154</b>      | <b>1,153</b>      | <b>0.00</b>       | <b>-0.09</b>       |
| Christmas Island, Australia            | 2                | 26               | 36                | 37                | 42                | 0.00              | 13.51              |
| Cocos (Keeling) Islands                | 7                | 24               | 42                | 27                | 32                | 0.00              | 18.52              |
| Kiribati                               | 228              | 244              | 159               | 164               | 211               | 0.00              | 28.66              |
| Marshall Islands                       |                  |                  | 146               | 105               | 103               | 0.00              | -1.90              |
| Micronesia, Federated States of        |                  |                  | 543               | 521               | 457               | 0.00              | -12.28             |
| Nauru                                  | 85               | 119              | 130               | 118               | 147               | 0.00              | 24.58              |
| Palau                                  |                  |                  | 1,408             | 182               | 161               | 0.00              | -11.54             |
| <b>POLYNESIA</b>                       | <b>4,393</b>     | <b>4,441</b>     | <b>6,657</b>      | <b>5,632</b>      | <b>5,717</b>      | <b>0.01</b>       | <b>1.51</b>        |
| Cook Islands                           | 38               | 55               | 111               | 61                | 60                | 0.00              | -1.64              |
| French Polynesia                       | 3,189            | 2,939            | 4,689             | 2,496             | 1,884             | 0.00              | -24.52             |
| Niue                                   | 7                | 12               | 19                | 14                | 13                | 0.00              | -7.14              |
| Pitcairn                               | 11               | 49               | 64                | 28                | 41                | 0.00              | 46.43              |
| Tonga                                  | 1,072            | 1,298            | 1,677             | 2,928             | 3,614             | 0.00              | 23.43              |

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### 1. Arrivals of non-resident tourists at national borders, by country of residence

|   | 2012              | 2013              | 2014              | 2015              | 2016              | Market share 2016 | % Change 2016-2015 |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Tuvalu                                    | 11                | 29                | 53                | 59                | 64                | 0.00              | 8.47               |
| Wallis and Futuna Islands                 | 65                | 59                | 44                | 46                | 41                | 0.00              | -10.87             |
| <b>EUROPE</b>                             | <b>12,951,856</b> | <b>13,423,703</b> | <b>14,727,262</b> | <b>16,334,025</b> | <b>15,369,881</b> | <b>20.33</b>      | <b>-5.90</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>             | <b>745,896</b>    | <b>883,607</b>    | <b>977,121</b>    | <b>973,257</b>    | <b>979,621</b>    | <b>1.30</b>       | <b>0.65</b>        |
| Armenia                                   | 4,451             | 5,322             | 5,907             | 6,596             | 8,877             | 0.01              | 34.58              |
| Azerbaijan                                | 4,799             | 5,254             | 6,383             | 6,245             | 6,732             | 0.01              | 7.80               |
| Belarus                                   | 9,331             | 9,844             | 11,115            | 13,928            | 16,340            | 0.02              | 17.32              |
| Bulgaria                                  | 20,570            | 21,850            | 23,822            | 25,855            | 26,998            | 0.04              | 4.42               |
| Czech Republic                            | 76,317            | 80,523            | 91,280            | 102,297           | 99,526            | 0.13              | -2.71              |
| Estonia                                   | 13,989            | 15,773            | 17,639            | 20,601            | 22,366            | 0.03              | 8.57               |
| Georgia                                   | 3,985             | 4,875             | 7,089             | 9,016             | 7,846             | 0.01              | -12.98             |
| Hungary                                   | 57,416            | 60,128            | 67,786            | 77,800            | 78,278            | 0.10              | 0.61               |
| Kazakhstan                                | 15,384            | 17,119            | 20,391            | 21,993            | 20,235            | 0.03              | -7.99              |
| Kyrgyzstan                                | 1,963             | 2,976             | 2,398             | 2,278             | 2,837             | 0.00              | 24.54              |
| Latvia                                    | 14,929            | 14,885            | 16,788            | 18,849            | 19,304            | 0.03              | 2.41               |
| Lithuania                                 | 3,746             | 14,684            | 21,565            | 25,965            | 27,560            | 0.04              | 6.14               |
| Moldova, Republic of                      | 6,345             | 7,193             | 7,298             | 8,284             | 9,214             | 0.01              | 11.23              |
| Poland                                    | 111,157           | 130,420           | 158,272           | 168,957           | 173,689           | 0.23              | 2.80               |
| Romania                                   | 47,753            | 53,056            | 58,058            | 61,443            | 66,471            | 0.09              | 8.18               |
| Russian Federation                        | 259,699           | 335,279           | 343,635           | 261,016           | 253,415           | 0.34              | -2.91              |
| Slovakia                                  | 33,655            | 35,026            | 39,398            | 44,992            | 45,482            | 0.06              | 1.09               |
| Tajikistan                                | 1,292             | 1,048             | 1,082             | 1,504             | 1,516             | 0.00              | 0.80               |
| Turkmenistan                              | 678               | 1,029             | 1,240             | 1,231             | 1,118             | 0.00              | -9.18              |
| Ukraine                                   | 51,986            | 59,204            | 68,211            | 84,178            | 83,118            | 0.11              | -1.26              |
| USSR (former)                             | 298               | 170               |                   |                   |                   |                   |                    |
| Uzbekistan                                | 6,153             | 7,949             | 7,764             | 10,229            | 8,699             | 0.01              | -14.96             |
| <b>NORTHERN EUROPE</b>                    | <b>5,243,001</b>  | <b>5,406,613</b>  | <b>5,922,574</b>  | <b>6,825,181</b>  | <b>6,385,397</b>  | <b>8.45</b>       | <b>-6.44</b>       |
| Denmark                                   | 271,363           | 269,496           | 311,750           | 353,004           | 325,921           | 0.43              | -7.67              |
| Faeroe Islands                            |                   | 8                 | 344               | 332               | 336               | 0.00              | 1.20               |
| Finland                                   | 125,475           | 127,978           | 141,649           | 155,039           | 150,355           | 0.20              | -3.02              |
| Iceland                                   | 46,097            | 45,831            | 50,223            | 56,389            | 57,737            | 0.08              | 2.39               |
| Ireland                                   | 331,850           | 367,110           | 399,967           | 450,132           | 441,890           | 0.58              | -1.83              |
| Norway                                    | 262,822           | 284,311           | 317,516           | 323,130           | 276,826           | 0.37              | -14.33             |
| Sweden                                    | 442,013           | 476,571           | 551,996           | 586,332           | 558,624           | 0.74              | -4.73              |
| United Kingdom                            | 3,763,381         | 3,835,308         | 4,149,129         | 4,900,823         | 4,573,708         | 6.05              | -6.67              |
| <b>SOUTHERN EUROPE</b>                    | <b>1,645,745</b>  | <b>1,674,133</b>  | <b>1,917,840</b>  | <b>2,081,098</b>  | <b>2,085,375</b>  | <b>2.76</b>       | <b>0.21</b>        |
| Albania                                   | 4,847             | 5,685             | 6,366             | 9,407             | 11,515            | 0.02              | 22.41              |
| Andorra                                   | 1,184             | 1,140             | 1,448             | 1,384             | 1,584             | 0.00              | 14.45              |
| Bosnia and Herzegovina                    | 4,523             | 4,863             | 5,952             | 6,505             | 7,012             | 0.01              | 7.79               |
| Croatia                                   | 14,484            | 15,692            | 17,779            | 20,042            | 21,121            | 0.03              | 5.38               |
| Gibraltar                                 | 1,131             | 1,298             | 1,407             | 1,510             | 1,298             | 0.00              | -14.04             |
| Greece                                    | 58,212            | 60,801            | 63,270            | 70,534            | 73,694            | 0.10              | 4.48               |
| Holy See                                  | 53                | 102               | 105               | 113               | 98                | 0.00              | -13.27             |
| Italy                                     | 831,343           | 838,883           | 963,540           | 1,039,397         | 982,841           | 1.30              | -5.44              |
| Malta                                     | 5,277             | 5,367             | 5,593             | 5,990             | 6,200             | 0.01              | 3.51               |
| Montenegro                                |                   | 485               | 3,616             | 4,505             | 4,796             | 0.01              | 6.46               |
| Portugal                                  | 93,346            | 96,678            | 109,396           | 115,599           | 127,855           | 0.17              | 10.60              |
| San Marino                                | 598               | 574               | 669               | 737               | 642               | 0.00              | -12.89             |
| Serbia                                    |                   | 70                | 5,231             | 22,594            | 19,317            | 0.03              | -14.50             |
| Slovenia                                  | 18,608            | 17,682            | 20,348            | 24,047            | 20,454            | 0.03              | -14.94             |
| Spain                                     | 607,273           | 619,860           | 707,733           | 752,823           | 800,697           | 1.06              | 6.36               |
| The Former Yugoslav Republic of Macedonia | 4,720             | 4,812             | 5,228             | 5,828             | 6,207             | 0.01              | 6.50               |
| Yugoslavia, SFR (former)                  | 146               | 141               | 159               | 83                | 44                | 0.00              | -46.99             |
| <b>WESTERN EUROPE</b>                     | <b>4,867,319</b>  | <b>4,959,814</b>  | <b>5,373,123</b>  | <b>5,853,220</b>  | <b>5,303,521</b>  | <b>7.01</b>       | <b>-9.39</b>       |
| Austria                                   | 183,276           | 186,010           | 201,729           | 220,489           | 198,530           | 0.26              | -9.96              |

## UNITED STATES OF AMERICA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                                  | 2012           | 2013           | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|------------------|------------------|------------------|-------------------|--------------------|
| Belgium                          | 260,267        | 265,875        | 288,925          | 316,985          | 275,601          | 0.36              | -13.06             |
| France                           | 1,455,720      | 1,504,654      | 1,658,345        | 1,752,611        | 1,628,069        | 2.15              | -7.11              |
| Germany                          | 1,875,952      | 1,916,471      | 2,056,492        | 2,271,820        | 2,034,866        | 2.69              | -10.43             |
| Liechtenstein                    | 2,145          | 2,128          | 2,320            | 2,582            | 2,077            | 0.00              | -19.56             |
| Luxembourg                       | 17,457         | 18,426         | 19,626           | 22,154           | 19,307           | 0.03              | -12.85             |
| Monaco                           | 4,119          | 3,890          | 3,826            | 3,984            | 3,644            | 0.00              | -8.53              |
| Netherlands                      | 591,746        | 589,296        | 642,211          | 726,011          | 672,046          | 0.89              | -7.43              |
| Switzerland                      | 476,637        | 473,064        | 499,649          | 536,584          | 469,381          | 0.62              | -12.52             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>449,895</b> | <b>499,536</b> | <b>536,604</b>   | <b>601,269</b>   | <b>615,967</b>   | <b>0.81</b>       | <b>2.44</b>        |
| Cyprus                           | 8,904          | 7,760          | 8,696            | 9,151            | 10,075           | 0.01              | 10.10              |
| Israel                           | 303,629        | 331,359        | 355,509          | 402,633          | 409,622          | 0.54              | 1.74               |
| Turkey                           | 137,362        | 160,417        | 172,399          | 189,485          | 196,270          | 0.26              | 3.58               |
| <b>MIDDLE EAST</b>               | <b>463,163</b> | <b>543,655</b> | <b>665,623</b>   | <b>717,176</b>   | <b>660,229</b>   | <b>0.87</b>       | <b>-7.94</b>       |
| Bahrain                          | 8,702          | 8,269          | 9,103            | 10,168           | 10,185           | 0.01              | 0.17               |
| Egypt                            | 62,342         | 66,262         | 72,267           | 76,388           | 78,551           | 0.10              | 2.83               |
| Iraq                             | 6,504          | 10,641         | 13,362           | 10,879           | 12,707           | 0.02              | 16.80              |
| Jordan                           | 19,450         | 23,343         | 29,261           | 36,078           | 36,232           | 0.05              | 0.43               |
| Kuwait                           | 46,872         | 51,240         | 65,355           | 74,275           | 72,568           | 0.10              | -2.30              |
| Lebanon                          | 23,055         | 29,950         | 35,405           | 37,139           | 38,140           | 0.05              | 2.70               |
| Libya                            | 2,425          | 2,948          | 2,786            | 2,078            | 1,238            | 0.00              | -40.42             |
| Oman                             | 7,567          | 8,753          | 10,255           | 11,364           | 10,830           | 0.01              | -4.70              |
| Qatar                            | 24,043         | 26,007         | 29,865           | 33,783           | 33,486           | 0.04              | -0.88              |
| Saudi Arabia                     | 182,225        | 221,230        | 275,780          | 286,113          | 243,588          | 0.32              | -14.86             |
| State of Palestine               |                | 439            | 5,195            | 5,618            | 7,257            | 0.01              | 29.17              |
| Syrian Arab Republic             | 5,823          | 9,074          | 8,927            | 7,510            | 6,863            | 0.01              | -8.62              |
| United Arab Emirates             | 72,949         | 83,565         | 104,840          | 123,016          | 105,396          | 0.14              | -14.32             |
| Yemen                            | 1,206          | 1,934          | 3,222            | 2,767            | 3,188            | 0.00              | 15.22              |
| <b>SOUTH ASIA</b>                | <b>825,658</b> | <b>983,005</b> | <b>1,125,480</b> | <b>1,316,893</b> | <b>1,378,017</b> | <b>1.82</b>       | <b>4.64</b>        |
| Afghanistan                      | 1,371          | 1,737          | 2,704            | 2,899            | 3,015            | 0.00              | 4.00               |
| Bangladesh                       | 15,794         | 23,958         | 32,807           | 32,897           | 32,595           | 0.04              | -0.92              |
| Bhutan                           | 228            | 410            | 680              | 749              | 683              | 0.00              | -8.81              |
| India                            | 724,433        | 859,156        | 962,133          | 1,125,783        | 1,172,256        | 1.55              | 4.13               |
| Iran, Islamic Republic of        | 14,698         | 17,858         | 26,059           | 26,980           | 22,493           | 0.03              | -16.63             |
| Maldives                         | 184            | 245            | 354              | 275              | 364              | 0.00              | 32.36              |
| Nepal                            | 12,311         | 12,952         | 17,198           | 24,265           | 29,361           | 0.04              | 21.00              |
| Pakistan                         | 43,976         | 52,291         | 67,183           | 84,287           | 97,011           | 0.13              | 15.10              |
| Sri Lanka                        | 12,663         | 14,398         | 16,362           | 18,758           | 20,239           | 0.03              | 7.90               |
| <b>NOT SPECIFIED</b>             | <b>2,955</b>   | <b>4,687</b>   | <b>3,538</b>     | <b>5,359</b>     | <b>4,100</b>     | <b>0.01</b>       | <b>-23.49</b>      |
| Other countries of the World     | 2,955          | 4,687          | 3,538            | 5,359            | 4,100            | 0.01              | -23.49             |



## UNITED STATES VIRGIN ISLANDS

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                                    | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|------------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                       | <b>681,107</b> | <b>755,558</b> | <b>799,215</b> | <b>847,255</b> | <b>771,738</b> | <b>100.00</b>     | <b>-8.91</b>       |
| <b>AFRICA</b>                      | <b>98</b>      | <b>100</b>     | <b>129</b>     | <b>76</b>      | <b>108</b>     | <b>0.01</b>       | <b>42.11</b>       |
| <b>OTHER AFRICA</b>                | <b>98</b>      | <b>100</b>     | <b>129</b>     | <b>76</b>      | <b>108</b>     | <b>0.01</b>       | <b>42.11</b>       |
| All countries of Africa            | 98             | 100            | 129            | 76             | 108            | 0.01              | 42.11              |
| <b>AMERICAS</b>                    | <b>633,629</b> | <b>717,652</b> | <b>772,397</b> | <b>813,742</b> | <b>740,355</b> | <b>95.93</b>      | <b>-9.02</b>       |
| <b>CARIBBEAN</b>                   | <b>27,093</b>  | <b>24,419</b>  | <b>25,865</b>  | <b>22,055</b>  | <b>28,443</b>  | <b>3.69</b>       | <b>28.96</b>       |
| Bahamas                            | 168            | 93             | 91             | 72             | 368            | 0.05              | 411.11             |
| Barbados                           | 526            | 186            | 114            | 143            | 340            | 0.04              | 137.76             |
| British Virgin Islands             | 5,643          | 6,706          | 5,275          | 3,209          | 7,139          | 0.93              | 122.47             |
| Dominican Republic                 | 63             | 125            | 141            | 211            | 119            | 0.02              | -43.60             |
| Jamaica                            | 218            | 148            | 150            | 181            | 260            | 0.03              | 43.65              |
| Puerto Rico                        | 19,201         | 16,284         | 18,589         | 16,065         | 18,875         | 2.45              | 17.49              |
| Trinidad and Tobago                | 236            | 131            | 116            | 63             | 114            | 0.01              | 80.95              |
| Other countries of the Caribbean   | 1,038          | 746            | 1,389          | 2,111          | 1,228          | 0.16              | -41.83             |
| <b>CENTRAL AMERICA</b>             | <b>376</b>     | <b>225</b>     | <b>463</b>     | <b>260</b>     | <b>267</b>     | <b>0.03</b>       | <b>2.69</b>        |
| Costa Rica                         | 102            | 93             | 313            | 117            | 90             | 0.01              | -23.08             |
| El Salvador                        | 1              | 17             | 6              |                | 27             | 0.00              |                    |
| Guatemala                          | 20             | 6              | 3              | 3              | 26             | 0.00              | 766.67             |
| Honduras                           | 7              | 8              | 22             | 13             | 15             | 0.00              | 15.38              |
| Nicaragua                          |                | 9              | 3              | 6              |                |                   |                    |
| Panama                             | 246            | 87             | 87             | 116            | 94             | 0.01              | -18.97             |
| Other countries of Central America |                | 5              | 29             | 5              | 15             | 0.00              | 200.00             |
| <b>NORTH AMERICA</b>               | <b>603,540</b> | <b>691,044</b> | <b>744,235</b> | <b>789,703</b> | <b>710,085</b> | <b>92.01</b>      | <b>-10.08</b>      |
| Canada                             | 7,345          | 7,173          | 6,414          | 5,841          | 5,288          | 0.69              | -9.47              |
| Mexico                             | 286            | 178            | 403            | 532            | 375            | 0.05              | -29.51             |
| United States of America           | 595,909        | 683,693        | 737,418        | 783,330        | 704,422        | 91.28             | -10.07             |
| <b>SOUTH AMERICA</b>               | <b>2,620</b>   | <b>1,964</b>   | <b>1,834</b>   | <b>1,724</b>   | <b>1,560</b>   | <b>0.20</b>       | <b>-9.51</b>       |
| Argentina                          | 647            | 699            | 384            | 431            | 519            | 0.07              | 20.42              |
| Bolivia, Plurinational State of    | 1              | 15             | 18             | 6              | 11             | 0.00              | 83.33              |
| Brazil                             | 491            | 364            | 620            | 248            | 395            | 0.05              | 59.27              |
| Chile                              | 548            | 388            | 295            | 224            | 149            | 0.02              | -33.48             |
| Colombia                           | 299            | 118            | 247            | 382            | 148            | 0.02              | -61.26             |
| Ecuador                            | 7              | 3              | 6              | 4              | 11             | 0.00              | 175.00             |
| Guyana                             |                | 2              | 2              | 1              | 51             | 0.01              | 5,000.00           |
| Paraguay                           |                |                | 2              |                |                |                   |                    |
| Peru                               | 22             | 46             | 139            | 117            | 164            | 0.02              | 40.17              |
| Uruguay                            |                | 6              | 8              | 5              | 6              | 0.00              | 20.00              |
| Venezuela, Bolivarian Republic of  | 527            | 88             | 76             | 181            | 80             | 0.01              | -55.80             |
| Other countries of South America   | 78             | 235            | 37             | 125            | 26             | 0.00              | -79.20             |
| <b>EAST ASIA AND THE PACIFIC</b>   | <b>539</b>     | <b>561</b>     | <b>610</b>     | <b>444</b>     | <b>554</b>     | <b>0.07</b>       | <b>24.77</b>       |
| <b>NORTH-EAST ASIA</b>             | <b>124</b>     | <b>76</b>      | <b>112</b>     | <b>100</b>     | <b>96</b>      | <b>0.01</b>       | <b>-4.00</b>       |
| Japan                              | 124            | 76             | 112            | 100            | 96             | 0.01              | -4.00              |
| <b>AUSTRALASIA</b>                 | <b>415</b>     | <b>485</b>     | <b>498</b>     | <b>344</b>     | <b>458</b>     | <b>0.06</b>       | <b>33.14</b>       |
| Australia                          | 346            | 464            | 468            | 327            | 445            | 0.06              | 36.09              |
| New Zealand                        | 69             | 21             | 30             | 17             | 13             | 0.00              | -23.53             |
| <b>EUROPE</b>                      | <b>31,035</b>  | <b>22,653</b>  | <b>18,237</b>  | <b>21,255</b>  | <b>20,075</b>  | <b>2.60</b>       | <b>-5.55</b>       |
| <b>NORTHERN EUROPE</b>             | <b>26,259</b>  | <b>18,920</b>  | <b>13,824</b>  | <b>16,901</b>  | <b>16,345</b>  | <b>2.12</b>       | <b>-3.29</b>       |
| Denmark                            | 24,454         | 16,385         | 11,564         | 14,607         | 13,850         | 1.79              | -5.18              |
| Finland                            | 59             | 116            | 76             | 52             | 65             | 0.01              | 25.00              |
| Norway                             | 282            | 367            | 521            | 332            | 465            | 0.06              | 40.06              |
| Sweden                             | 319            | 583            | 346            | 445            | 326            | 0.04              | -26.74             |
| United Kingdom                     | 1,145          | 1,469          | 1,317          | 1,465          | 1,639          | 0.21              | 11.88              |
| <b>SOUTHERN EUROPE</b>             | <b>1,854</b>   | <b>1,035</b>   | <b>1,731</b>   | <b>1,553</b>   | <b>1,468</b>   | <b>0.19</b>       | <b>-5.47</b>       |
| Greece                             | 16             | 13             | 12             | 14             | 14             | 0.00              |                    |
| Italy                              | 1,606          | 885            | 1,402          | 1,040          | 1,140          | 0.15              | 9.62               |



## UNITED STATES VIRGIN ISLANDS

### 3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality

|                              | 2012          | 2013          | 2014         | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|------------------------------|---------------|---------------|--------------|---------------|---------------|-------------------|--------------------|
| Portugal                     | 27            | 8             | 52           | 50            | 26            | 0.00              | -48.00             |
| Spain                        | 205           | 129           | 265          | 449           | 288           | 0.04              | -35.86             |
| <b>WESTERN EUROPE</b>        | <b>1,807</b>  | <b>1,957</b>  | <b>1,997</b> | <b>2,260</b>  | <b>1,579</b>  | <b>0.20</b>       | <b>-30.13</b>      |
| Austria                      | 110           | 61            | 92           | 60            | 184           | 0.02              | 206.67             |
| France                       | 437           | 360           | 279          | 432           | 295           | 0.04              | -31.71             |
| Germany                      | 830           | 939           | 944          | 1,228         | 711           | 0.09              | -42.10             |
| Netherlands                  | 259           | 257           | 333          | 258           | 210           | 0.03              | -18.60             |
| Switzerland                  | 171           | 340           | 349          | 282           | 179           | 0.02              | -36.52             |
| <b>OTHER EUROPE</b>          | <b>1,115</b>  | <b>741</b>    | <b>685</b>   | <b>541</b>    | <b>683</b>    | <b>0.09</b>       | <b>26.25</b>       |
| Other countries of Europe    | 1,115         | 741           | 685          | 541           | 683           | 0.09              | 26.25              |
| <b>NOT SPECIFIED</b>         | <b>15,806</b> | <b>14,592</b> | <b>7,842</b> | <b>11,738</b> | <b>10,646</b> | <b>1.38</b>       | <b>-9.30</b>       |
| Other countries of the World | 15,806        | 14,592        | 7,842        | 11,738        | 10,646        | 1.38              | -9.30              |

## URUGUAY

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  |     | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|-----|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>2,845,989</b> | <b>2,815,322</b> | <b>2,810,650</b> | <b>2,964,841</b> | <b>3,328,450</b> | <b>100.00</b>     | <b>12.26</b>       |
| <b>AMERICAS</b>                        |     | <b>2,416,628</b> | <b>2,308,315</b> | <b>2,208,346</b> | <b>2,391,420</b> | <b>2,838,512</b> | <b>85.28</b>      | <b>18.70</b>       |
| <b>NORTH AMERICA</b>                   |     | <b>80,912</b>    | <b>77,562</b>    | <b>80,623</b>    | <b>80,955</b>    | <b>82,657</b>    | <b>2.48</b>       | <b>2.10</b>        |
| Canada                                 |     | 9,589            | 8,271            | 8,264            | 7,295            | 7,465            | 0.22              | 2.33               |
| Mexico                                 |     | 13,771           | 15,290           | 17,664           | 17,533           | 17,539           | 0.53              | 0.03               |
| United States of America               |     | 57,552           | 54,001           | 54,695           | 56,127           | 57,653           | 1.73              | 2.72               |
| <b>SOUTH AMERICA</b>                   |     | <b>2,289,651</b> | <b>2,179,476</b> | <b>2,083,432</b> | <b>2,262,785</b> | <b>2,706,133</b> | <b>81.30</b>      | <b>19.59</b>       |
| Argentina                              |     | 1,763,518        | 1,648,343        | 1,479,965        | 1,706,390        | 2,139,598        | 64.28             | 25.39              |
| Bolivia, Plurinational State of        |     | 4,635            | 5,807            | 6,538            | 5,721            | 7,050            | 0.21              | 23.23              |
| Brazil                                 |     | 396,828          | 392,992          | 461,675          | 429,098          | 432,442          | 12.99             | 0.78               |
| Chile                                  |     | 53,385           | 54,474           | 54,420           | 51,302           | 53,950           | 1.62              | 5.16               |
| Paraguay                               |     | 39,321           | 43,636           | 46,024           | 41,698           | 41,466           | 1.25              | -0.56              |
| Peru                                   |     | 13,806           | 14,837           | 16,051           | 17,042           | 19,519           | 0.59              | 14.53              |
| Venezuela, Bolivarian Republic of      |     | 18,158           | 19,387           | 18,759           | 11,534           | 12,108           | 0.36              | 4.98               |
| <b>OTHER AMERICAS</b>                  |     | <b>46,065</b>    | <b>51,277</b>    | <b>44,291</b>    | <b>47,680</b>    | <b>49,722</b>    | <b>1.49</b>       | <b>4.28</b>        |
| Other countries of the Americas        |     | 46,065           | 51,277           | 44,291           | 47,680           | 49,722           | 1.49              | 4.28               |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>19,223</b>    | <b>18,343</b>    | <b>19,488</b>    | <b>14,993</b>    | <b>17,882</b>    | <b>0.54</b>       | <b>19.27</b>       |
| <b>NORTH-EAST ASIA</b>                 |     | <b>8,093</b>     | <b>9,606</b>     | <b>9,068</b>     | <b>5,295</b>     | <b>5,657</b>     | <b>0.17</b>       | <b>6.84</b>        |
| Japan                                  |     | 3,232            | 3,840            | 3,935            | 1,050            | 3,517            | 0.11              | 234.95             |
| Other countries of North-East Asia     |     | 4,861            | 5,766            | 5,133            | 4,245            | 2,140            | 0.06              | -49.59             |
| <b>AUSTRALASIA</b>                     |     | <b>9,340</b>     | <b>7,346</b>     | <b>8,130</b>     | <b>7,110</b>     | <b>9,474</b>     | <b>0.28</b>       | <b>33.25</b>       |
| Australia                              |     | 7,466            | 5,875            | 6,520            | 5,533            | 6,446            | 0.19              | 16.50              |
| New Zealand                            |     | 1,874            | 1,471            | 1,610            | 1,577            | 3,028            | 0.09              | 92.01              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>1,790</b>     | <b>1,391</b>     | <b>2,290</b>     | <b>2,588</b>     | <b>2,751</b>     | <b>0.08</b>       | <b>6.30</b>        |
| Other countries East Asia/Pacific      |     | 1,790            | 1,391            | 2,290            | 2,588            | 2,751            | 0.08              | 6.30               |
| <b>EUROPE</b>                          |     | <b>130,004</b>   | <b>139,448</b>   | <b>151,331</b>   | <b>160,183</b>   | <b>155,607</b>   | <b>4.68</b>       | <b>-2.86</b>       |
| <b>NORTHERN EUROPE</b>                 |     | <b>27,677</b>    | <b>27,258</b>    | <b>23,726</b>    | <b>22,710</b>    | <b>25,564</b>    | <b>0.77</b>       | <b>12.57</b>       |
| Denmark                                |     | 2,021            | 1,658            | 1,635            | 1,931            | 1,644            | 0.05              | -14.86             |
| Finland                                |     | 3,305            | 4,043            | 2,069            | 1,659            | 1,607            | 0.05              | -3.13              |
| Ireland                                |     | 1,897            | 1,903            | 1,746            | 1,902            | 1,962            | 0.06              | 3.15               |
| Norway                                 |     | 2,117            | 2,319            | 1,860            | 1,817            | 1,738            | 0.05              | -4.35              |
| Sweden                                 |     | 4,582            | 4,073            | 3,759            | 2,285            | 3,661            | 0.11              | 60.22              |
| United Kingdom                         |     | 13,755           | 13,262           | 12,657           | 13,116           | 14,952           | 0.45              | 14.00              |
| <b>SOUTHERN EUROPE</b>                 |     | <b>40,446</b>    | <b>42,070</b>    | <b>61,451</b>    | <b>66,621</b>    | <b>58,987</b>    | <b>1.77</b>       | <b>-11.46</b>      |
| Greece                                 |     | 723              | 709              | 652              | 837              | 866              | 0.03              | 3.46               |
| Italy                                  |     | 15,423           | 16,305           | 21,007           | 22,353           | 21,881           | 0.66              | -2.11              |
| Portugal                               |     | 3,116            | 3,730            | 3,361            | 3,694            | 3,070            | 0.09              | -16.89             |
| Spain                                  |     | 21,184           | 21,326           | 36,431           | 39,737           | 33,170           | 1.00              | -16.53             |
| <b>WESTERN EUROPE</b>                  |     | <b>52,711</b>    | <b>52,711</b>    | <b>50,653</b>    | <b>55,032</b>    | <b>59,068</b>    | <b>1.77</b>       | <b>7.33</b>        |
| Austria                                |     | 2,878            | 2,402            | 2,215            | 2,465            | 2,438            | 0.07              | -1.10              |
| Belgium                                |     | 2,713            | 2,924            | 2,472            | 2,951            | 3,000            | 0.09              | 1.66               |
| France                                 |     | 17,606           | 18,163           | 18,863           | 19,585           | 21,575           | 0.65              | 10.16              |
| Germany                                |     | 18,017           | 17,602           | 16,375           | 18,555           | 20,134           | 0.60              | 8.51               |
| Luxembourg                             |     | 84               | 72               | 94               | 93               | 85               | 0.00              | -8.60              |
| Netherlands                            |     | 5,060            | 5,064            | 4,542            | 5,300            | 5,315            | 0.16              | 0.28               |
| Switzerland                            |     | 6,353            | 6,484            | 6,092            | 6,083            | 6,521            | 0.20              | 7.20               |
| <b>EAST MEDITERRANEAN EUROPE</b>       |     | <b>2,376</b>     | <b>2,858</b>     | <b>3,455</b>     | <b>3,918</b>     | <b>4,042</b>     | <b>0.12</b>       | <b>3.16</b>        |
| Israel                                 |     | 2,376            | 2,858            | 3,455            | 3,918            | 4,042            | 0.12              | 3.16               |
| <b>OTHER EUROPE</b>                    |     | <b>6,794</b>     | <b>14,551</b>    | <b>12,046</b>    | <b>11,902</b>    | <b>7,946</b>     | <b>0.24</b>       | <b>-33.24</b>      |
| Other countries of Europe              |     | 6,794            | 14,551           | 12,046           | 11,902           | 7,946            | 0.24              | -33.24             |
| <b>MIDDLE EAST</b>                     |     | <b>304</b>       | <b>434</b>       | <b>742</b>       | <b>615</b>       | <b>388</b>       | <b>0.01</b>       | <b>-36.91</b>      |
| All countries of Middle East           |     | 304              | 434              | 742              | 615              | 388              | 0.01              | -36.91             |
| <b>NOT SPECIFIED</b>                   |     | <b>279,830</b>   | <b>348,782</b>   | <b>430,743</b>   | <b>397,630</b>   | <b>316,061</b>   | <b>9.50</b>       | <b>-20.51</b>      |
| Other countries of the World           |     | 2,006            | 33,669           | 1,439            | 9,053            | 2,831            | 0.09              | -68.73             |
| Nationals Residing Abroad              |     | 277,824          | 315,113          | 429,304          | 388,577          | 313,230          | 9.41              | -19.39             |

## VANUATU

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015          | 2016          | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|---------------|---------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>108,161</b> | <b>110,109</b> | <b>108,808</b> | <b>89,952</b> | <b>95,117</b> | <b>100.00</b>     | <b>5.74</b>        |
| <b>AMERICAS</b>                        | <b>2,094</b>   | <b>2,614</b>   | <b>2,373</b>   | <b>2,962</b>  | <b>2,893</b>  | <b>3.04</b>       | <b>-2.33</b>       |
| <b>NORTH AMERICA</b>                   | <b>2,094</b>   | <b>2,614</b>   | <b>2,373</b>   | <b>2,962</b>  | <b>2,893</b>  | <b>3.04</b>       | <b>-2.33</b>       |
| All countries of North America         | 2,094          | 2,614          | 2,373          | 2,962         | 2,893         | 3.04              | -2.33              |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>98,614</b>  | <b>99,954</b>  | <b>98,813</b>  | <b>78,859</b> | <b>79,708</b> | <b>83.80</b>      | <b>1.08</b>        |
| <b>NORTH-EAST ASIA</b>                 | <b>1,328</b>   | <b>1,721</b>   | <b>2,326</b>   | <b>2,819</b>  | <b>3,639</b>  | <b>3.83</b>       | <b>29.09</b>       |
| China                                  | 623            | 1,062          | 1,563          | 2,186         | 2,736         | 2.88              | 25.16              |
| Japan                                  | 705            | 659            | 763            | 633           | 903           | 0.95              | 42.65              |
| <b>AUSTRALASIA</b>                     | <b>79,835</b>  | <b>80,844</b>  | <b>77,101</b>  | <b>59,520</b> | <b>60,683</b> | <b>63.80</b>      | <b>1.95</b>        |
| Australia                              | 65,405         | 65,776         | 60,808         | 46,098        | 49,752        | 52.31             | 7.93               |
| New Zealand                            | 14,430         | 15,068         | 16,293         | 13,422        | 10,931        | 11.49             | -18.56             |
| <b>MELANESIA</b>                       | <b>13,138</b>  | <b>12,515</b>  | <b>12,756</b>  | <b>10,567</b> | <b>9,681</b>  | <b>10.18</b>      | <b>-8.38</b>       |
| New Caledonia                          | 13,138         | 12,515         | 12,756         | 10,567        | 9,681         | 10.18             | -8.38              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>4,313</b>   | <b>4,874</b>   | <b>6,630</b>   | <b>5,953</b>  | <b>5,705</b>  | <b>6.00</b>       | <b>-4.17</b>       |
| Other countries of Oceania             | 4,313          | 4,874          | 6,630          | 5,953         | 5,705         | 6.00              | -4.17              |
| <b>EUROPE</b>                          | <b>5,491</b>   | <b>5,544</b>   | <b>5,591</b>   | <b>5,839</b>  | <b>10,067</b> | <b>10.58</b>      | <b>72.41</b>       |
| <b>OTHER EUROPE</b>                    | <b>5,491</b>   | <b>5,544</b>   | <b>5,591</b>   | <b>5,839</b>  | <b>10,067</b> | <b>10.58</b>      | <b>72.41</b>       |
| All countries of Europe                | 5,491          | 5,544          | 5,591          | 5,839         | 10,067        | 10.58             | 72.41              |
| <b>NOT SPECIFIED</b>                   | <b>1,962</b>   | <b>1,997</b>   | <b>2,031</b>   | <b>2,292</b>  | <b>2,449</b>  | <b>2.57</b>       | <b>6.85</b>        |
| Other countries of the World           | 1,962          | 1,997          | 2,031          | 2,292         | 2,449         | 2.57              | 6.85               |

## VENEZUELA, BOLIVARIAN REPUBLIC OF

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>987,919</b> | <b>985,679</b> | <b>856,666</b> | <b>789,360</b> | <b>601,335</b> | <b>100.00</b>     | <b>-23.82</b>      |
| <b>AFRICA</b>                          | <b>2,587</b>   | <b>3,755</b>   | <b>3,689</b>   | <b>3,234</b>   | <b>3,129</b>   | <b>0.52</b>       | <b>-3.25</b>       |
| <b>NORTH AFRICA</b>                    | <b>1,561</b>   | <b>2,648</b>   | <b>2,687</b>   | <b>2,341</b>   | <b>2,303</b>   | <b>0.38</b>       | <b>-1.62</b>       |
| Algeria                                | 107            | 207            | 239            | 159            | 142            | 0.02              | -10.69             |
| Morocco                                | 1,454          | 2,441          | 2,448          | 2,182          | 2,161          | 0.36              | -0.96              |
| <b>SOUTHERN AFRICA</b>                 | <b>537</b>     | <b>568</b>     | <b>457</b>     | <b>540</b>     | <b>438</b>     | <b>0.07</b>       | <b>-18.89</b>      |
| South Africa                           | 537            | 568            | 457            | 540            | 438            | 0.07              | -18.89             |
| <b>WEST AFRICA</b>                     | <b>489</b>     | <b>539</b>     | <b>545</b>     | <b>353</b>     | <b>388</b>     | <b>0.06</b>       | <b>9.92</b>        |
| Nigeria                                | 489            | 539            | 545            | 353            | 388            | 0.06              | 9.92               |
| <b>AMERICAS</b>                        | <b>687,957</b> | <b>676,019</b> | <b>604,490</b> | <b>536,811</b> | <b>379,361</b> | <b>63.09</b>      | <b>-29.33</b>      |
| <b>CARIBBEAN</b>                       | <b>51,029</b>  | <b>55,628</b>  | <b>52,224</b>  | <b>45,831</b>  | <b>46,103</b>  | <b>7.67</b>       | <b>0.59</b>        |
| Barbados                               | 384            | 412            | 178            | 306            | 294            | 0.05              | -3.92              |
| Cuba                                   | 15,835         | 22,598         | 24,238         | 22,051         | 22,475         | 3.74              | 1.92               |
| Dominica                               | 75             | 118            | 94             | 80             | 102            | 0.02              | 27.50              |
| Dominican Republic                     | 10,755         | 13,047         | 13,646         | 10,264         | 11,171         | 1.86              | 8.84               |
| Grenada                                | 298            | 171            | 121            | 115            | 70             | 0.01              | -39.13             |
| Haiti                                  | 1,554          | 2,762          | 2,725          | 2,128          | 1,857          | 0.31              | -12.73             |
| Jamaica                                | 282            | 326            | 302            | 350            | 298            | 0.05              | -14.86             |
| Puerto Rico                            | 256            | 310            | 287            | 271            | 277            | 0.05              | 2.21               |
| Saint Lucia                            | 339            | 115            | 140            | 122            | 274            | 0.05              | 124.59             |
| Saint Vincent and the Grenadines       | 90             | 106            | 111            | 105            | 109            | 0.02              | 3.81               |
| Trinidad and Tobago                    | 21,161         | 15,663         | 10,382         | 10,039         | 9,176          | 1.53              | -8.60              |
| <b>CENTRAL AMERICA</b>                 | <b>13,540</b>  | <b>14,132</b>  | <b>10,225</b>  | <b>19,689</b>  | <b>23,810</b>  | <b>3.96</b>       | <b>20.93</b>       |
| Costa Rica                             | 3,059          | 2,663          | 1,796          | 5,333          | 3,405          | 0.57              | -36.15             |
| El Salvador                            | 937            | 1,113          | 997            | 814            | 859            | 0.14              | 5.53               |
| Guatemala                              | 1,745          | 1,548          | 1,111          | 1,402          | 1,507          | 0.25              | 7.49               |
| Honduras                               | 1,008          | 595            | 578            | 880            | 1,535          | 0.26              | 74.43              |
| Nicaragua                              | 1,203          | 1,604          | 1,198          | 1,143          | 1,288          | 0.21              | 12.69              |
| Panama                                 | 5,588          | 6,609          | 4,545          | 10,117         | 15,216         | 2.53              | 50.40              |
| <b>NORTH AMERICA</b>                   | <b>116,614</b> | <b>97,342</b>  | <b>69,706</b>  | <b>53,539</b>  | <b>46,749</b>  | <b>7.77</b>       | <b>-12.68</b>      |
| Canada                                 | 18,919         | 11,594         | 5,614          | 5,740          | 4,882          | 0.81              | -14.95             |
| Mexico                                 | 18,447         | 16,085         | 14,009         | 15,340         | 12,263         | 2.04              | -20.06             |
| United States of America               | 79,248         | 69,663         | 50,083         | 32,459         | 29,604         | 4.92              | -8.80              |
| <b>SOUTH AMERICA</b>                   | <b>506,774</b> | <b>508,917</b> | <b>472,335</b> | <b>417,752</b> | <b>262,699</b> | <b>43.69</b>      | <b>-37.12</b>      |
| Argentina                              | 49,840         | 53,601         | 45,386         | 44,725         | 38,005         | 6.32              | -15.03             |
| Bolivia, Plurinational State of        | 2,999          | 4,340          | 3,216          | 2,906          | 2,916          | 0.48              | 0.34               |
| Brazil                                 | 69,255         | 79,182         | 72,838         | 84,603         | 67,988         | 11.31             | -19.64             |
| Chile                                  | 17,942         | 21,714         | 17,341         | 14,960         | 12,617         | 2.10              | -15.66             |
| Colombia                               | 304,581        | 273,976        | 266,016        | 214,439        | 91,814         | 15.27             | -57.18             |
| Ecuador                                | 22,166         | 27,755         | 24,372         | 21,137         | 19,135         | 3.18              | -9.47              |
| Guyana                                 | 737            | 929            | 698            | 660            | 459            | 0.08              | -30.45             |
| Paraguay                               | 1,025          | 1,042          | 1,359          | 959            | 856            | 0.14              | -10.74             |
| Peru                                   | 32,207         | 38,605         | 34,609         | 27,948         | 24,534         | 4.08              | -12.22             |
| Uruguay                                | 6,022          | 7,773          | 6,500          | 5,415          | 4,375          | 0.73              | -19.21             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>31,764</b>  | <b>44,285</b>  | <b>40,810</b>  | <b>38,089</b>  | <b>35,130</b>  | <b>5.84</b>       | <b>-7.77</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>29,275</b>  | <b>41,433</b>  | <b>38,232</b>  | <b>35,732</b>  | <b>32,837</b>  | <b>5.46</b>       | <b>-8.10</b>       |
| China                                  | 22,809         | 33,784         | 31,704         | 28,915         | 26,754         | 4.45              | -7.47              |
| Japan                                  | 4,147          | 4,176          | 3,434          | 3,979          | 2,858          | 0.48              | -28.17             |
| Korea, Democratic People's Republic of | 219            | 234            | 252            | 223            | 540            | 0.09              | 142.15             |
| Korea, Republic of                     | 1,788          | 2,931          | 2,499          | 2,320          | 2,439          | 0.41              | 5.13               |
| Taiwan Province of China               | 312            | 308            | 343            | 295            | 246            | 0.04              | -16.61             |
| <b>SOUTH-EAST ASIA</b>                 | <b>824</b>     | <b>1,485</b>   | <b>1,587</b>   | <b>1,438</b>   | <b>1,442</b>   | <b>0.24</b>       | <b>0.28</b>        |
| Philippines                            | 824            | 1,485          | 1,587          | 1,438          | 1,442          | 0.24              | 0.28               |
| <b>AUSTRALASIA</b>                     | <b>1,665</b>   | <b>1,367</b>   | <b>991</b>     | <b>919</b>     | <b>851</b>     | <b>0.14</b>       | <b>-7.40</b>       |
| Australia                              | 1,348          | 1,129          | 797            | 778            | 654            | 0.11              | -15.94             |

## VENEZUELA, BOLIVARIAN REPUBLIC OF

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| New Zealand                      | 317            | 238            | 194            | 141            | 197            | 0.03              | 39.72              |
| <b>EUROPE</b>                    | <b>239,804</b> | <b>230,624</b> | <b>180,194</b> | <b>187,099</b> | <b>162,312</b> | <b>26.99</b>      | <b>-13.25</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>15,323</b>  | <b>19,524</b>  | <b>13,545</b>  | <b>10,924</b>  | <b>9,313</b>   | <b>1.55</b>       | <b>-14.75</b>      |
| Belarus                          | 1,004          | 1,504          |                |                | 582            | 0.10              |                    |
| Bulgaria                         | 350            | 375            | 279            | 320            | 310            | 0.05              | -3.13              |
| Czech Republic                   | 2,538          | 1,512          | 944            | 965            | 419            | 0.07              | -56.58             |
| Estonia                          | 65             | 254            | 120            | 147            | 57             | 0.01              | -61.22             |
| Hungary                          | 714            | 1,042          | 897            | 541            | 514            | 0.09              | -4.99              |
| Kazakhstan                       | 8              | 16             |                |                | 13             | 0.00              |                    |
| Latvia                           | 130            | 258            | 254            | 167            | 111            | 0.02              | -33.53             |
| Lithuania                        | 376            | 317            | 166            | 180            | 112            | 0.02              | -37.78             |
| Poland                           | 3,959          | 3,254          | 3,538          | 2,744          | 1,886          | 0.31              | -31.27             |
| Romania                          | 1,103          | 1,386          | 1,364          | 1,381          | 1,288          | 0.21              | -6.73              |
| Russian Federation               | 4,455          | 8,841          | 5,228          | 3,976          | 3,645          | 0.61              | -8.32              |
| Ukraine                          | 621            | 765            | 755            | 503            | 376            | 0.06              | -25.25             |
| <b>NORTHERN EUROPE</b>           | <b>18,711</b>  | <b>14,051</b>  | <b>9,711</b>   | <b>17,003</b>  | <b>13,314</b>  | <b>2.21</b>       | <b>-21.70</b>      |
| Denmark                          | 1,900          | 1,235          | 963            | 761            | 669            | 0.11              | -12.09             |
| Finland                          | 534            | 324            | 242            | 183            | 124            | 0.02              | -32.24             |
| Ireland                          | 479            | 508            | 354            | 678            | 352            | 0.06              | -48.08             |
| Norway                           | 1,016          | 802            | 588            | 435            | 408            | 0.07              | -6.21              |
| Sweden                           | 3,678          | 2,810          | 1,218          | 756            | 654            | 0.11              | -13.49             |
| United Kingdom                   | 11,104         | 8,372          | 6,346          | 14,190         | 11,107         | 1.85              | -21.73             |
| <b>SOUTHERN EUROPE</b>           | <b>140,597</b> | <b>142,704</b> | <b>112,699</b> | <b>96,579</b>  | <b>89,604</b>  | <b>14.90</b>      | <b>-7.22</b>       |
| Bosnia and Herzegovina           | 8              | 3              | 18             | 8              | 31             | 0.01              | 287.50             |
| Croatia                          | 340            | 412            | 351            | 330            | 230            | 0.04              | -30.30             |
| Greece                           | 1,312          | 1,449          | 1,183          | 1,016          | 796            | 0.13              | -21.65             |
| Italy                            | 52,793         | 49,707         | 37,157         | 30,577         | 26,601         | 4.42              | -13.00             |
| Portugal                         | 23,447         | 31,433         | 26,095         | 21,779         | 18,720         | 3.11              | -14.05             |
| Slovenia                         | 153            | 271            |                |                | 199            | 0.03              |                    |
| Spain                            | 62,544         | 59,429         | 47,895         | 42,869         | 43,027         | 7.16              | 0.37               |
| <b>WESTERN EUROPE</b>            | <b>62,627</b>  | <b>50,702</b>  | <b>41,047</b>  | <b>60,767</b>  | <b>48,036</b>  | <b>7.99</b>       | <b>-20.95</b>      |
| Austria                          | 2,788          | 2,054          | 1,593          | 1,724          | 1,048          | 0.17              | -39.21             |
| Belgium                          | 2,160          | 1,811          | 1,399          | 1,668          | 1,095          | 0.18              | -34.35             |
| France                           | 21,231         | 15,759         | 13,588         | 22,042         | 19,264         | 3.20              | -12.60             |
| Germany                          | 15,750         | 12,783         | 11,121         | 18,975         | 8,929          | 1.48              | -52.94             |
| Luxembourg                       | 41             | 62             | 27             | 90             | 48             | 0.01              | -46.67             |
| Netherlands                      | 15,588         | 14,111         | 10,282         | 13,639         | 14,739         | 2.45              | 8.07               |
| Switzerland                      | 5,069          | 4,122          | 3,037          | 2,629          | 2,913          | 0.48              | 10.80              |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>2,546</b>   | <b>3,643</b>   | <b>3,192</b>   | <b>1,826</b>   | <b>2,045</b>   | <b>0.34</b>       | <b>11.99</b>       |
| Israel                           | 1,521          | 1,709          | 1,672          | 1,269          | 1,208          | 0.20              | -4.81              |
| Turkey                           | 1,025          | 1,934          | 1,520          | 557            | 837            | 0.14              | 50.27              |
| <b>MIDDLE EAST</b>               | <b>13,756</b>  | <b>16,666</b>  | <b>15,284</b>  | <b>12,770</b>  | <b>11,213</b>  | <b>1.86</b>       | <b>-12.19</b>      |
| Egypt                            | 486            | 889            | 968            | 788            | 587            | 0.10              | -25.51             |
| Jordan                           | 572            | 658            | 532            | 507            | 351            | 0.06              | -30.77             |
| Lebanon                          | 7,555          | 8,873          | 7,519          | 6,429          | 5,860          | 0.97              | -8.85              |
| Libya                            | 160            | 49             | 19             | 34             | 57             | 0.01              | 67.65              |
| Saudi Arabia                     | 78             | 162            | 174            | 124            | 133            | 0.02              | 7.26               |
| Syrian Arab Republic             | 4,905          | 6,035          | 6,072          | 4,888          | 4,225          | 0.70              | -13.56             |
| <b>SOUTH ASIA</b>                | <b>3,498</b>   | <b>4,053</b>   | <b>2,777</b>   | <b>2,359</b>   | <b>2,680</b>   | <b>0.45</b>       | <b>13.61</b>       |
| India                            | 1,471          | 1,660          | 1,652          | 1,598          | 2,092          | 0.35              | 30.91              |
| Iran, Islamic Republic of        | 2,027          | 2,393          | 1,125          | 761            | 588            | 0.10              | -22.73             |
| <b>NOT SPECIFIED</b>             | <b>8,553</b>   | <b>10,277</b>  | <b>9,422</b>   | <b>8,998</b>   | <b>7,510</b>   | <b>1.25</b>       | <b>-16.54</b>      |
| Other countries of the World     | 8,553          | 10,277         | 9,422          | 8,998          | 7,510          | 1.25              | -16.54             |

## VENEZUELA, BOLIVARIAN REPUBLIC OF

### 2. Arrivals of non-resident visitors at national borders, by nationality

|  | 2012             | 2013             | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,061,020</b> | <b>1,084,776</b> | <b>967,358</b> | <b>881,948</b> | <b>681,111</b> | <b>100.00</b>     | <b>-22.77</b>      |
| <b>AFRICA</b>                          | <b>2,600</b>     | <b>3,770</b>     | <b>3,703</b>   | <b>3,614</b>   | <b>3,545</b>   | <b>0.52</b>       | <b>-1.91</b>       |
| <b>NORTH AFRICA</b>                    | <b>1,563</b>     | <b>2,651</b>     | <b>2,694</b>   | <b>2,617</b>   | <b>2,609</b>   | <b>0.38</b>       | <b>-0.31</b>       |
| Algeria                                | 108              | 207              | 245            | 178            | 161            | 0.02              | -9.55              |
| Morocco                                | 1,455            | 2,444            | 2,449          | 2,439          | 2,448          | 0.36              | 0.37               |
| <b>SOUTHERN AFRICA</b>                 | <b>547</b>       | <b>578</b>       | <b>463</b>     | <b>603</b>     | <b>496</b>     | <b>0.07</b>       | <b>-17.74</b>      |
| South Africa                           | 547              | 578              | 463            | 603            | 496            | 0.07              | -17.74             |
| <b>WEST AFRICA</b>                     | <b>490</b>       | <b>541</b>       | <b>546</b>     | <b>394</b>     | <b>440</b>     | <b>0.06</b>       | <b>11.68</b>       |
| Nigeria                                | 490              | 541              | 546            | 394            | 440            | 0.06              | 11.68              |
| <b>AMERICAS</b>                        | <b>706,641</b>   | <b>734,362</b>   | <b>682,881</b> | <b>599,775</b> | <b>429,691</b> | <b>63.09</b>      | <b>-28.36</b>      |
| <b>CARIBBEAN</b>                       | <b>51,186</b>    | <b>55,865</b>    | <b>52,567</b>  | <b>51,206</b>  | <b>52,219</b>  | <b>7.67</b>       | <b>1.98</b>        |
| Barbados                               | 468              | 518              | 180            | 342            | 333            | 0.05              | -2.63              |
| Cuba                                   | 15,839           | 22,613           | 24,266         | 24,637         | 25,457         | 3.74              | 3.33               |
| Dominican Republic                     | 10,790           | 13,130           | 13,840         | 11,468         | 12,653         | 1.86              | 10.33              |
| Grenada                                | 307              | 174              | 123            | 128            | 79             | 0.01              | -38.28             |
| Haiti                                  | 1,558            | 2,762            | 2,730          | 2,378          | 2,103          | 0.31              | -11.56             |
| Jamaica                                | 285              | 334              | 315            | 391            | 338            | 0.05              | -13.55             |
| Puerto Rico                            | 258              | 310              | 292            | 303            | 314            | 0.05              | 3.63               |
| Saint Lucia                            | 341              | 117              | 147            | 136            | 310            | 0.05              | 127.94             |
| Saint Vincent and the Grenadines       | 92               | 107              | 113            | 117            | 123            | 0.02              | 5.13               |
| Trinidad and Tobago                    | 21,172           | 15,682           | 10,415         | 11,217         | 10,393         | 1.53              | -7.35              |
| Other countries of the Caribbean       | 76               | 118              | 146            | 89             | 116            | 0.02              | 30.34              |
| <b>CENTRAL AMERICA</b>                 | <b>15,047</b>    | <b>18,643</b>    | <b>18,826</b>  | <b>21,999</b>  | <b>26,970</b>  | <b>3.96</b>       | <b>22.60</b>       |
| Costa Rica                             | 3,522            | 4,003            | 5,177          | 5,959          | 3,857          | 0.57              | -35.27             |
| El Salvador                            | 967              | 1,320            | 1,159          | 910            | 973            | 0.14              | 6.92               |
| Guatemala                              | 1,922            | 2,073            | 1,775          | 1,566          | 1,707          | 0.25              | 9.00               |
| Honduras                               | 1,047            | 790              | 805            | 983            | 1,739          | 0.26              | 76.91              |
| Nicaragua                              | 1,209            | 1,645            | 1,281          | 1,277          | 1,459          | 0.21              | 14.25              |
| Panama                                 | 6,380            | 8,812            | 8,629          | 11,304         | 17,235         | 2.53              | 52.47              |
| <b>NORTH AMERICA</b>                   | <b>117,505</b>   | <b>101,563</b>   | <b>76,399</b>  | <b>59,818</b>  | <b>52,951</b>  | <b>7.77</b>       | <b>-11.48</b>      |
| Canada                                 | 19,009           | 11,778           | 6,128          | 6,413          | 5,530          | 0.81              | -13.77             |
| Mexico                                 | 18,759           | 19,328           | 18,160         | 17,139         | 13,890         | 2.04              | -18.96             |
| United States of America               | 79,737           | 70,457           | 52,111         | 36,266         | 33,531         | 4.92              | -7.54              |
| <b>SOUTH AMERICA</b>                   | <b>522,903</b>   | <b>558,291</b>   | <b>535,089</b> | <b>466,752</b> | <b>297,551</b> | <b>43.69</b>      | <b>-36.25</b>      |
| Argentina                              | 51,391           | 58,434           | 50,048         | 49,971         | 43,047         | 6.32              | -13.86             |
| Bolivia, Plurinational State of        | 3,056            | 4,512            | 3,477          | 3,247          | 3,303          | 0.48              | 1.72               |
| Brazil                                 | 69,591           | 81,520           | 82,713         | 94,526         | 77,008         | 11.31             | -18.53             |
| Chile                                  | 18,210           | 24,110           | 20,529         | 16,715         | 14,291         | 2.10              | -14.50             |
| Colombia                               | 317,678          | 308,474          | 305,247        | 239,592        | 103,995        | 15.27             | -56.59             |
| Ecuador                                | 22,297           | 30,866           | 27,706         | 23,616         | 21,673         | 3.18              | -8.23              |
| Guyana                                 | 738              | 941              | 718            | 737            | 520            | 0.08              | -29.44             |
| Paraguay                               | 1,053            | 1,155            | 1,434          | 1,072          | 970            | 0.14              | -9.51              |
| Peru                                   | 32,719           | 40,128           | 36,276         | 31,226         | 27,789         | 4.08              | -11.01             |
| Uruguay                                | 6,170            | 8,151            | 6,941          | 6,050          | 4,955          | 0.73              | -18.10             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>33,151</b>    | <b>45,236</b>    | <b>42,549</b>  | <b>42,558</b>  | <b>39,791</b>  | <b>5.84</b>       | <b>-6.50</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>30,198</b>    | <b>42,158</b>    | <b>39,169</b>  | <b>39,924</b>  | <b>37,194</b>  | <b>5.46</b>       | <b>-6.84</b>       |
| China                                  | 22,850           | 33,855           | 31,771         | 32,307         | 30,303         | 4.45              | -6.20              |
| Japan                                  | 5,019            | 4,808            | 4,262          | 4,446          | 3,237          | 0.48              | -27.19             |
| Korea, Democratic People's Republic of | 219              | 234              | 252            | 249            | 612            | 0.09              | 145.78             |
| Korea, Republic of                     | 1,797            | 2,947            | 2,528          | 2,592          | 2,763          | 0.41              | 6.60               |
| Taiwan Province of China               | 313              | 314              | 356            | 330            | 279            | 0.04              | -15.45             |
| <b>SOUTH-EAST ASIA</b>                 | <b>922</b>       | <b>1,638</b>     | <b>2,329</b>   | <b>1,607</b>   | <b>1,633</b>   | <b>0.24</b>       | <b>1.62</b>        |
| Philippines                            | 922              | 1,638            | 2,329          | 1,607          | 1,633          | 0.24              | 1.62               |
| <b>AUSTRALASIA</b>                     | <b>2,031</b>     | <b>1,440</b>     | <b>1,051</b>   | <b>1,027</b>   | <b>964</b>     | <b>0.14</b>       | <b>-6.13</b>       |
| Australia                              | 1,689            | 1,192            | 840            | 869            | 741            | 0.11              | -14.73             |

## VENEZUELA, BOLIVARIAN REPUBLIC OF

### 2. Arrivals of non-resident visitors at national borders, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| New Zealand                      | 342            | 248            | 211            | 158            | 223            | 0.03              | 41.14              |
| <b>EUROPE</b>                    | <b>291,305</b> | <b>267,919</b> | <b>209,506</b> | <b>208,953</b> | <b>182,948</b> | <b>26.86</b>      | <b>-12.45</b>      |
| <b>CENTRAL/EASTERN EUROPE</b>    | <b>14,713</b>  | <b>18,517</b>  | <b>14,276</b>  | <b>12,206</b>  | <b>9,875</b>   | <b>1.45</b>       | <b>-19.10</b>      |
| Bulgaria                         | 370            | 405            | 323            | 358            | 351            | 0.05              | -1.96              |
| Czech Republic                   | 2,565          | 1,545          | 970            | 1,078          | 475            | 0.07              | -55.94             |
| Estonia                          | 72             | 258            | 123            | 164            | 64             | 0.01              | -60.98             |
| Hungary                          | 740            | 1,055          | 942            | 605            | 582            | 0.09              | -3.80              |
| Latvia                           | 140            | 264            | 254            | 187            | 126            | 0.02              | -32.62             |
| Lithuania                        | 394            | 323            | 176            | 201            | 127            | 0.02              | -36.82             |
| Poland                           | 4,064          | 3,343          | 3,733          | 3,066          | 2,136          | 0.31              | -30.33             |
| Romania                          | 1,157          | 1,480          | 1,561          | 1,543          | 1,459          | 0.21              | -5.44              |
| Russian Federation               | 4,540          | 9,035          | 5,349          | 4,442          | 4,129          | 0.61              | -7.05              |
| Ukraine                          | 671            | 809            | 845            | 562            | 426            | 0.06              | -24.20             |
| <b>NORTHERN EUROPE</b>           | <b>34,899</b>  | <b>27,397</b>  | <b>10,949</b>  | <b>18,996</b>  | <b>15,082</b>  | <b>2.21</b>       | <b>-20.60</b>      |
| Denmark                          | 1,918          | 1,249          | 982            | 850            | 758            | 0.11              | -10.82             |
| Finland                          | 549            | 985            | 254            | 204            | 141            | 0.02              | -30.88             |
| Ireland                          | 574            | 564            | 360            | 757            | 399            | 0.06              | -47.29             |
| Norway                           | 1,030          | 834            | 652            | 486            | 462            | 0.07              | -4.94              |
| Sweden                           | 3,707          | 2,928          | 1,417          | 845            | 741            | 0.11              | -12.31             |
| United Kingdom                   | 27,121         | 20,837         | 7,284          | 15,854         | 12,581         | 1.85              | -20.64             |
| <b>SOUTHERN EUROPE</b>           | <b>143,789</b> | <b>144,533</b> | <b>114,782</b> | <b>109,908</b> | <b>101,266</b> | <b>14.87</b>      | <b>-7.86</b>       |
| Bosnia and Herzegovina           | 9              | 4              | 18             | 9              | 35             | 0.01              | 288.89             |
| Croatia                          | 363            | 425            | 379            | 369            | 260            | 0.04              | -29.54             |
| Greece                           | 1,367          | 1,496          | 1,228          | 1,135          | 902            | 0.13              | -20.53             |
| Italy                            | 55,833         | 49,917         | 37,494         | 36,164         | 30,130         | 4.42              | -16.69             |
| Portugal                         | 23,471         | 31,534         | 26,257         | 24,334         | 21,204         | 3.11              | -12.86             |
| Spain                            | 62,746         | 61,157         | 49,406         | 47,897         | 48,735         | 7.16              | 1.75               |
| <b>WESTERN EUROPE</b>            | <b>95,344</b>  | <b>73,798</b>  | <b>66,281</b>  | <b>65,803</b>  | <b>54,409</b>  | <b>7.99</b>       | <b>-17.32</b>      |
| Austria                          | 4,168          | 2,729          | 2,213          | 1,926          | 1,187          | 0.17              | -38.37             |
| Belgium                          | 2,341          | 1,975          | 1,925          | 1,864          | 1,240          | 0.18              | -33.48             |
| France                           | 27,175         | 16,615         | 16,798         | 24,627         | 21,820         | 3.20              | -11.40             |
| Germany                          | 39,284         | 28,363         | 24,368         | 21,201         | 10,114         | 1.48              | -52.29             |
| Luxembourg                       | 257            | 160            | 76             | 101            | 54             | 0.01              | -46.53             |
| Netherlands                      | 16,409         | 19,443         | 17,619         | 15,239         | 16,694         | 2.45              | 9.55               |
| Switzerland                      | 5,710          | 4,513          | 3,282          | 845            | 3,300          | 0.48              | 290.53             |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>2,560</b>   | <b>3,674</b>   | <b>3,218</b>   | <b>2,040</b>   | <b>2,316</b>   | <b>0.34</b>       | <b>13.53</b>       |
| Israel                           | 1,526          | 1,718          | 1,687          | 1,418          | 1,368          | 0.20              | -3.53              |
| Turkey                           | 1,034          | 1,956          | 1,531          | 622            | 948            | 0.14              | 52.41              |
| <b>MIDDLE EAST</b>               | <b>13,756</b>  | <b>16,667</b>  | <b>15,298</b>  | <b>14,268</b>  | <b>12,701</b>  | <b>1.86</b>       | <b>-10.98</b>      |
| Egypt                            | 486            | 890            | 975            | 880            | 665            | 0.10              | -24.43             |
| Jordan                           | 572            | 658            | 532            | 567            | 398            | 0.06              | -29.81             |
| Lebanon                          | 7,555          | 8,873          | 7,524          | 7,183          | 6,637          | 0.97              | -7.60              |
| Libya                            | 160            | 49             | 19             | 38             | 65             | 0.01              | 71.05              |
| Saudi Arabia                     | 78             | 162            | 176            | 139            | 151            | 0.02              | 8.63               |
| Syrian Arab Republic             | 4,905          | 6,035          | 6,072          | 5,461          | 4,785          | 0.70              | -12.38             |
| <b>SOUTH ASIA</b>                | <b>3,570</b>   | <b>4,121</b>   | <b>2,951</b>   | <b>2,635</b>   | <b>3,036</b>   | <b>0.45</b>       | <b>15.22</b>       |
| India                            | 1,540          | 1,728          | 1,826          | 1,785          | 2,370          | 0.35              | 32.77              |
| Iran, Islamic Republic of        | 2,030          | 2,393          | 1,125          | 850            | 666            | 0.10              | -21.65             |
| <b>NOT SPECIFIED</b>             | <b>9,997</b>   | <b>12,701</b>  | <b>10,470</b>  | <b>10,145</b>  | <b>9,399</b>   | <b>1.38</b>       | <b>-7.35</b>       |
| Other countries of the World     | 9,997          | 12,701         | 10,470         | 10,145         | 9,399          | 1.38              | -7.35              |

## VIET NAM

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016              | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|-------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>6,847,680</b> | <b>7,572,352</b> | <b>7,874,312</b> | <b>7,943,651</b> | <b>10,012,735</b> | <b>100.00</b>     | <b>26.05</b>       |
| <b>AFRICA</b>                          |                  |                  |                  |                  | <b>28,564</b>     | <b>0.29</b>       |                    |
| <b>OTHER AFRICA</b>                    |                  |                  |                  |                  | <b>28,564</b>     | <b>0.29</b>       |                    |
| All countries of Africa                |                  |                  |                  |                  | 28,564            | 0.29              |                    |
| <b>AMERICAS</b>                        | <b>557,389</b>   | <b>537,201</b>   | <b>548,067</b>   | <b>596,919</b>   | <b>735,073</b>    | <b>7.34</b>       | <b>23.14</b>       |
| <b>NORTH AMERICA</b>                   | <b>557,389</b>   | <b>537,201</b>   | <b>548,067</b>   | <b>596,919</b>   | <b>675,573</b>    | <b>6.75</b>       | <b>13.18</b>       |
| Canada                                 | 113,563          | 104,973          | 104,291          | 105,670          | 122,929           | 1.23              | 16.33              |
| United States of America               | 443,826          | 432,228          | 443,776          | 491,249          | 552,644           | 5.52              | 12.50              |
| <b>OTHER AMERICAS</b>                  |                  |                  |                  |                  | <b>59,500</b>     | <b>0.59</b>       |                    |
| Other countries of the Americas        |                  |                  |                  |                  | 59,500            | 0.59              |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>4,809,027</b> | <b>5,460,685</b> | <b>5,696,088</b> | <b>5,640,499</b> | <b>7,631,666</b>  | <b>76.22</b>      | <b>35.30</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>3,128,764</b> | <b>3,669,793</b> | <b>3,846,749</b> | <b>4,003,979</b> | <b>5,523,237</b>  | <b>55.16</b>      | <b>37.94</b>       |
| China                                  | 1,428,693        | 1,907,794        | 1,947,236        | 1,780,918        | 2,696,848         | 26.93             | 51.43              |
| Hong Kong (China)                      | 13,383           | 10,232           | 14,601           |                  | 34,613            | 0.35              |                    |
| Japan                                  | 576,386          | 604,050          | 647,956          | 671,379          | 740,592           | 7.40              | 10.31              |
| Korea, Republic of                     | 700,917          | 748,727          | 847,958          | 1,112,978        | 1,543,883         | 15.42             | 38.72              |
| Taiwan Province of China               | 409,385          | 398,990          | 388,998          | 438,704          | 507,301           | 5.07              | 15.64              |
| <b>SOUTH-EAST ASIA</b>                 | <b>1,363,798</b> | <b>1,440,299</b> | <b>1,495,130</b> | <b>1,300,839</b> | <b>1,461,172</b>  | <b>14.59</b>      | <b>12.33</b>       |
| Cambodia                               | 331,939          | 342,347          | 404,159          | 227,074          | 211,949           | 2.12              | -6.66              |
| Indonesia                              | 60,857           | 70,390           | 68,628           | 62,240           | 69,653            | 0.70              | 11.91              |
| Lao People's Democratic Republic       | 150,678          | 122,823          | 136,636          | 113,992          | 137,004           | 1.37              | 20.19              |
| Malaysia                               | 299,041          | 339,510          | 332,994          | 346,584          | 407,574           | 4.07              | 17.60              |
| Philippines                            | 99,192           | 100,501          | 103,403          | 99,757           | 110,967           | 1.11              | 11.24              |
| Singapore                              | 196,225          | 195,760          | 202,436          | 236,547          | 257,041           | 2.57              | 8.66               |
| Thailand                               | 225,866          | 268,968          | 246,874          | 214,645          | 266,984           | 2.67              | 24.38              |
| <b>AUSTRALASIA</b>                     | <b>316,465</b>   | <b>350,593</b>   | <b>354,209</b>   | <b>335,681</b>   | <b>363,266</b>    | <b>3.63</b>       | <b>8.22</b>        |
| Australia                              | 289,844          | 319,636          | 321,089          | 303,721          | 320,678           | 3.20              | 5.58               |
| New Zealand                            | 26,621           | 30,957           | 33,120           | 31,960           | 42,588            | 0.43              | 33.25              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |                  |                  |                  |                  | <b>283,991</b>    | <b>2.84</b>       |                    |
| Other countries of Asia                |                  |                  |                  |                  | 278,965           | 2.79              |                    |
| Other countries of Oceania             |                  |                  |                  |                  | 5,026             | 0.05              |                    |
| <b>EUROPE</b>                          | <b>926,957</b>   | <b>1,046,101</b> | <b>1,198,481</b> | <b>1,199,142</b> | <b>1,617,432</b>  | <b>16.15</b>      | <b>34.88</b>       |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>174,287</b>   | <b>298,126</b>   | <b>364,873</b>   | <b>338,843</b>   | <b>433,987</b>    | <b>4.33</b>       | <b>28.08</b>       |
| Russian Federation                     | 174,287          | 298,126          | 364,873          | 338,843          | 433,987           | 4.33              | 28.08              |
| <b>NORTHERN EUROPE</b>                 | <b>270,183</b>   | <b>277,622</b>   | <b>298,290</b>   | <b>308,705</b>   | <b>362,579</b>    | <b>3.62</b>       | <b>17.45</b>       |
| Denmark                                | 27,970           | 25,649           | 27,029           | 27,414           | 30,996            | 0.31              | 13.07              |
| Finland                                | 16,204           | 14,660           | 13,831           | 15,043           | 15,953            | 0.16              | 6.05               |
| Norway                                 | 19,928           | 21,157           | 22,708           | 21,425           | 23,110            | 0.23              | 7.86               |
| Sweden                                 | 35,735           | 31,493           | 32,466           | 32,025           | 37,679            | 0.38              | 17.65              |
| United Kingdom                         | 170,346          | 184,663          | 202,256          | 212,798          | 254,841           | 2.55              | 19.76              |
| <b>SOUTHERN EUROPE</b>                 | <b>62,642</b>    | <b>65,326</b>    | <b>77,143</b>    | <b>85,223</b>    | <b>109,222</b>    | <b>1.09</b>       | <b>28.16</b>       |
| Italy                                  | 31,337           | 32,143           | 36,427           | 40,291           | 51,265            | 0.51              | 27.24              |
| Spain                                  | 31,305           | 33,183           | 40,716           | 44,932           | 57,957            | 0.58              | 28.99              |
| <b>WESTERN EUROPE</b>                  | <b>419,845</b>   | <b>405,027</b>   | <b>458,175</b>   | <b>466,371</b>   | <b>539,241</b>    | <b>5.39</b>       | <b>15.62</b>       |
| Belgium                                | 18,914           | 21,572           | 23,227           | 23,939           | 26,231            | 0.26              | 9.57               |
| France                                 | 219,721          | 209,946          | 213,745          | 211,636          | 240,808           | 2.41              | 13.78              |
| Germany                                | 106,608          | 97,673           | 142,345          | 149,079          | 176,015           | 1.76              | 18.07              |
| Netherlands                            | 45,862           | 47,413           | 49,120           | 52,967           | 64,712            | 0.65              | 22.17              |
| Switzerland                            | 28,740           | 28,423           | 29,738           | 28,750           | 31,475            | 0.31              | 9.48               |
| <b>OTHER EUROPE</b>                    |                  |                  |                  |                  | <b>172,403</b>    | <b>1.72</b>       |                    |
| Other countries of Europe              |                  |                  |                  |                  | 172,403           | 1.72              |                    |
| <b>NOT SPECIFIED</b>                   | <b>554,307</b>   | <b>528,365</b>   | <b>431,676</b>   | <b>507,091</b>   |                   |                   |                    |
| Other countries of the World           | 554,307          | 528,365          | 431,676          | 507,091          |                   |                   |                    |



## YEMEN

### 1. Arrivals of non-resident tourists at national borders, by nationality

|  |     | 2012           | 2013           | 2014             | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|--|-----|----------------|----------------|------------------|----------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) | <b>874,425</b> | <b>989,566</b> | <b>1,017,491</b> | <b>366,692</b> |      |                   |                    |
| <b>AFRICA</b>                          |     | <b>32,542</b>  | <b>36,673</b>  | <b>14,628</b>    | <b>5,464</b>   |      |                   |                    |
| <b>EAST AFRICA</b>                     |     | <b>28,201</b>  | <b>32,305</b>  | <b>13,740</b>    | <b>5,189</b>   |      |                   |                    |
| Comoros                                |     | 3,161          | 3,013          |                  |                |      |                   |                    |
| Djibouti                               |     | 4,547          | 5,638          |                  |                |      |                   |                    |
| Eritrea                                |     | 2,293          | 5,777          | 6,226            | 2,010          |      |                   |                    |
| Ethiopia                               |     | 12,557         | 11,463         | 4,734            | 1,858          |      |                   |                    |
| Kenya                                  |     | 2,229          | 2,007          | 1,850            | 686            |      |                   |                    |
| Somalia                                |     | 2,330          | 3,011          |                  |                |      |                   |                    |
| Tanzania, United Republic of           |     | 1,084          | 1,396          | 930              | 560            |      |                   |                    |
| Uganda                                 |     |                |                |                  | 75             |      |                   |                    |
| <b>NORTH AFRICA</b>                    |     | <b>3,294</b>   | <b>3,252</b>   |                  |                |      |                   |                    |
| Sudan                                  |     | 3,294          | 3,252          |                  |                |      |                   |                    |
| <b>SOUTHERN AFRICA</b>                 |     | <b>219</b>     | <b>190</b>     | <b>164</b>       | <b>45</b>      |      |                   |                    |
| South Africa                           |     | 219            | 190            | 164              | 45             |      |                   |                    |
| <b>WEST AFRICA</b>                     |     |                |                |                  | <b>62</b>      |      |                   |                    |
| Nigeria                                |     |                |                |                  | 62             |      |                   |                    |
| <b>OTHER AFRICA</b>                    |     | <b>828</b>     | <b>926</b>     | <b>724</b>       | <b>168</b>     |      |                   |                    |
| Other countries of Africa              |     | 828            | 926            | 724              | 168            |      |                   |                    |
| <b>AMERICAS</b>                        |     | <b>27,894</b>  | <b>30,022</b>  | <b>24,034</b>    | <b>9,301</b>   |      |                   |                    |
| <b>NORTH AMERICA</b>                   |     | <b>24,195</b>  | <b>24,259</b>  | <b>22,290</b>    | <b>7,719</b>   |      |                   |                    |
| Canada                                 |     | 1,624          | 1,602          | 947              | 350            |      |                   |                    |
| United States of America               |     | 22,571         | 22,657         | 21,343           | 7,369          |      |                   |                    |
| <b>OTHER AMERICAS</b>                  |     | <b>3,699</b>   | <b>5,763</b>   | <b>1,744</b>     | <b>1,582</b>   |      |                   |                    |
| Other countries of the Americas        |     | 3,699          | 5,763          | 1,744            | 1,582          |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       |     | <b>13,981</b>  | <b>17,047</b>  | <b>15,345</b>    | <b>24,224</b>  |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 |     | <b>2,364</b>   | <b>4,123</b>   | <b>2,902</b>     | <b>1,027</b>   |      |                   |                    |
| China                                  |     | 1,831          | 3,466          | 2,902            | 891            |      |                   |                    |
| Japan                                  |     | 161            | 178            |                  | 62             |      |                   |                    |
| Korea, Republic of                     |     | 241            | 282            |                  | 74             |      |                   |                    |
| Taiwan Province of China               |     | 131            | 197            |                  |                |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 |     | <b>9,554</b>   | <b>11,034</b>  | <b>4,260</b>     | <b>2,467</b>   |      |                   |                    |
| Indonesia                              |     | 5,150          | 5,391          | 4,260            | 1,261          |      |                   |                    |
| Malaysia                               |     | 1,998          | 2,550          |                  | 653            |      |                   |                    |
| Philippines                            |     | 1,552          | 2,211          |                  | 553            |      |                   |                    |
| Singapore                              |     | 225            | 300            |                  |                |      |                   |                    |
| Thailand                               |     | 241            | 226            |                  |                |      |                   |                    |
| Viet Nam                               |     | 388            | 356            |                  |                |      |                   |                    |
| <b>AUSTRALASIA</b>                     |     | <b>567</b>     | <b>502</b>     | <b>422</b>       | <b>112</b>     |      |                   |                    |
| Australia                              |     | 567            | 502            | 422              | 112            |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> |     | <b>1,496</b>   | <b>1,388</b>   | <b>7,761</b>     | <b>20,618</b>  |      |                   |                    |
| Other countries of Asia                |     | 1,496          | 1,388          | 7,761            | 20,618         |      |                   |                    |
| <b>EUROPE</b>                          |     | <b>22,113</b>  | <b>24,514</b>  | <b>21,564</b>    | <b>8,735</b>   |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          |     | <b>882</b>     | <b>889</b>     |                  | <b>373</b>     |      |                   |                    |
| Russian Federation                     |     | 882            | 889            |                  | 373            |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 |     | <b>8,058</b>   | <b>6,384</b>   | <b>7,432</b>     | <b>2,049</b>   |      |                   |                    |
| Denmark                                |     | 129            | 177            |                  |                |      |                   |                    |
| Ireland                                |     | 101            | 127            |                  |                |      |                   |                    |
| Norway                                 |     | 198            | 241            |                  |                |      |                   |                    |
| Sweden                                 |     | 299            | 338            |                  |                |      |                   |                    |
| United Kingdom                         |     | 7,331          | 5,501          | 7,432            | 2,049          |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                 |     | <b>844</b>     | <b>1,020</b>   | <b>597</b>       | <b>216</b>     |      |                   |                    |
| Italy                                  |     | 562            | 805            | 597              | 216            |      |                   |                    |
| Spain                                  |     | 282            | 215            |                  |                |      |                   |                    |

## YEMEN

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                                  | 2012           | 2013           | 2014           | 2015           | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|----------------|----------------|----------------|----------------|------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>5,073</b>   | <b>6,189</b>   | <b>3,677</b>   | <b>2,605</b>   |      |                   |                    |
| Austria                          | 102            | 165            |                | 1,334          |      |                   |                    |
| Belgium                          | 196            | 236            |                |                |      |                   |                    |
| France                           | 2,101          | 2,620          | 1,651          | 481            |      |                   |                    |
| Germany                          | 1,504          | 1,908          | 1,274          | 457            |      |                   |                    |
| Netherlands                      | 931            | 1,083          | 752            | 229            |      |                   |                    |
| Switzerland                      | 239            | 177            |                | 104            |      |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>5,759</b>   | <b>7,972</b>   | <b>6,268</b>   | <b>2,501</b>   |      |                   |                    |
| Turkey                           | 5,759          | 7,972          | 6,268          | 2,501          |      |                   |                    |
| <b>OTHER EUROPE</b>              | <b>1,497</b>   | <b>2,060</b>   | <b>3,590</b>   | <b>991</b>     |      |                   |                    |
| Other countries of Europe        | 1,497          | 2,060          | 3,590          | 991            |      |                   |                    |
| <b>MIDDLE EAST</b>               | <b>335,607</b> | <b>353,665</b> | <b>355,738</b> | <b>136,669</b> |      |                   |                    |
| Bahrain                          | 5,861          | 9,039          |                | 1,401          |      |                   |                    |
| Egypt                            | 10,029         | 11,155         | 10,880         | 3,837          |      |                   |                    |
| Iraq                             | 2,322          | 2,204          |                | 910            |      |                   |                    |
| Jordan                           | 4,972          | 6,549          | 5,364          | 1,814          |      |                   |                    |
| Kuwait                           | 960            | 1,261          |                |                |      |                   |                    |
| Lebanon                          | 1,712          | 1,322          |                | 427            |      |                   |                    |
| Oman                             | 49,597         | 55,431         | 53,895         | 22,046         |      |                   |                    |
| Qatar                            | 3,147          | 3,937          | 3,178          | 1,365          |      |                   |                    |
| Saudi Arabia                     | 217,287        | 237,361        | 238,820        | 89,822         |      |                   |                    |
| State of Palestine               | 2,217          | 2,136          |                |                |      |                   |                    |
| Syrian Arab Republic             | 17,657         | 4,170          |                | 6,647          |      |                   |                    |
| United Arab Emirates             | 17,994         | 17,071         | 11,496         | 3,520          |      |                   |                    |
| Other countries of Middle East   | 1,852          | 2,029          | 32,105         | 4,880          |      |                   |                    |
| <b>SOUTH ASIA</b>                | <b>27,192</b>  | <b>31,925</b>  | <b>29,611</b>  | <b>10,031</b>  |      |                   |                    |
| Bangladesh                       | 933            | 661            |                |                |      |                   |                    |
| India                            | 16,407         | 19,896         | 20,429         | 6,367          |      |                   |                    |
| Nepal                            | 399            | 486            |                |                |      |                   |                    |
| Pakistan                         | 8,953          | 10,289         | 9,182          | 3,664          |      |                   |                    |
| Sri Lanka                        | 500            | 593            |                |                |      |                   |                    |
| <b>NOT SPECIFIED</b>             | <b>415,096</b> | <b>495,720</b> | <b>556,571</b> | <b>172,268</b> |      |                   |                    |
| Nationals Residing Abroad        | 415,096        | 495,720        | 556,571        | 172,268        |      |                   |                    |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|  | 2012                 | 2013              | 2014 | 2015             | 2016 | Market share 2016 | % Change 2016-2015 |
|--|----------------------|-------------------|------|------------------|------|-------------------|--------------------|
| <b>TOTAL</b>                           | (*) <b>9,485,976</b> | <b>10,890,848</b> |      | <b>4,140,272</b> |      |                   |                    |
| <b>AFRICA</b>                          | <b>260,336</b>       | <b>293,384</b>    |      | <b>43,712</b>    |      |                   |                    |
| <b>EAST AFRICA</b>                     | <b>225,608</b>       | <b>258,440</b>    |      | <b>41,512</b>    |      |                   |                    |
| Comoros                                | 25,288               | 24,104            |      |                  |      |                   |                    |
| Djibouti                               | 36,376               | 45,104            |      |                  |      |                   |                    |
| Eritrea                                | 18,344               | 46,216            |      | 16,080           |      |                   |                    |
| Ethiopia                               | 100,456              | 91,704            |      | 14,864           |      |                   |                    |
| Kenya                                  | 17,832               | 16,056            |      | 5,488            |      |                   |                    |
| Somalia                                | 18,640               | 24,088            |      |                  |      |                   |                    |
| Tanzania, United Republic of           | 8,672                | 11,168            |      | 4,480            |      |                   |                    |
| Uganda                                 |                      |                   |      | 600              |      |                   |                    |
| <b>NORTH AFRICA</b>                    | <b>26,352</b>        | <b>26,016</b>     |      |                  |      |                   |                    |
| Sudan                                  | 26,352               | 26,016            |      |                  |      |                   |                    |
| <b>SOUTHERN AFRICA</b>                 | <b>1,752</b>         | <b>1,520</b>      |      | <b>360</b>       |      |                   |                    |
| South Africa                           | 1,752                | 1,520             |      | 360              |      |                   |                    |
| <b>WEST AFRICA</b>                     |                      |                   |      | <b>496</b>       |      |                   |                    |
| Nigeria                                |                      |                   |      | 496              |      |                   |                    |
| <b>OTHER AFRICA</b>                    | <b>6,624</b>         | <b>7,408</b>      |      | <b>1,344</b>     |      |                   |                    |
| Other countries of Africa              | 6,624                | 7,408             |      | 1,344            |      |                   |                    |
| <b>AMERICAS</b>                        | <b>223,152</b>       | <b>240,176</b>    |      | <b>74,408</b>    |      |                   |                    |
| <b>NORTH AMERICA</b>                   | <b>193,560</b>       | <b>194,072</b>    |      | <b>61,752</b>    |      |                   |                    |
| Canada                                 | 12,992               | 12,816            |      | 2,800            |      |                   |                    |
| United States of America               | 180,568              | 181,256           |      | 58,952           |      |                   |                    |
| <b>OTHER AMERICAS</b>                  | <b>29,592</b>        | <b>46,104</b>     |      | <b>12,656</b>    |      |                   |                    |
| Other countries of the Americas        | 29,592               | 46,104            |      | 12,656           |      |                   |                    |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>111,848</b>       | <b>136,376</b>    |      | <b>193,792</b>   |      |                   |                    |
| <b>NORTH-EAST ASIA</b>                 | <b>18,912</b>        | <b>32,984</b>     |      | <b>8,216</b>     |      |                   |                    |
| China                                  | 14,648               | 27,728            |      | 7,128            |      |                   |                    |
| Japan                                  | 1,288                | 1,424             |      | 496              |      |                   |                    |
| Korea, Republic of                     | 1,928                | 2,256             |      | 592              |      |                   |                    |
| Taiwan Province of China               | 1,048                | 1,576             |      |                  |      |                   |                    |
| <b>SOUTH-EAST ASIA</b>                 | <b>76,432</b>        | <b>88,272</b>     |      | <b>19,736</b>    |      |                   |                    |
| Indonesia                              | 41,200               | 43,128            |      | 10,088           |      |                   |                    |
| Malaysia                               | 15,984               | 20,400            |      | 5,224            |      |                   |                    |
| Philippines                            | 12,416               | 17,688            |      | 4,424            |      |                   |                    |
| Singapore                              | 1,800                | 2,400             |      |                  |      |                   |                    |
| Thailand                               | 1,928                | 1,808             |      |                  |      |                   |                    |
| Viet Nam                               | 3,104                | 2,848             |      |                  |      |                   |                    |
| <b>AUSTRALASIA</b>                     | <b>4,536</b>         | <b>4,016</b>      |      | <b>896</b>       |      |                   |                    |
| Australia                              | 4,536                | 4,016             |      | 896              |      |                   |                    |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>11,968</b>        | <b>11,104</b>     |      | <b>164,944</b>   |      |                   |                    |
| Other countries of Asia                | 11,968               | 11,104            |      | 164,944          |      |                   |                    |
| <b>EUROPE</b>                          | <b>176,904</b>       | <b>196,112</b>    |      | <b>69,880</b>    |      |                   |                    |
| <b>CENTRAL/EASTERN EUROPE</b>          | <b>7,056</b>         | <b>7,112</b>      |      | <b>2,984</b>     |      |                   |                    |
| Russian Federation                     | 7,056                | 7,112             |      | 2,984            |      |                   |                    |
| <b>NORTHERN EUROPE</b>                 | <b>64,464</b>        | <b>51,072</b>     |      | <b>16,392</b>    |      |                   |                    |
| Denmark                                | 1,032                | 1,416             |      |                  |      |                   |                    |
| Ireland                                | 808                  | 1,016             |      |                  |      |                   |                    |
| Norway                                 | 1,584                | 1,928             |      |                  |      |                   |                    |
| Sweden                                 | 2,392                | 2,704             |      |                  |      |                   |                    |
| United Kingdom                         | 58,648               | 44,008            |      | 16,392           |      |                   |                    |
| <b>SOUTHERN EUROPE</b>                 | <b>11,944</b>        | <b>15,104</b>     |      | <b>1,728</b>     |      |                   |                    |
| Italy                                  | 4,496                | 6,440             |      | 1,728            |      |                   |                    |
| Spain                                  | 7,448                | 8,664             |      |                  |      |                   |                    |

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### 5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality

|                                  | 2012             | 2013             | 2014 | 2015             | 2016 | Market share 2016 | % Change 2016-2015 |
|----------------------------------|------------------|------------------|------|------------------|------|-------------------|--------------------|
| <b>WESTERN EUROPE</b>            | <b>35,392</b>    | <b>42,568</b>    |      | <b>20,840</b>    |      |                   |                    |
| Austria                          | 816              | 1,320            |      | 10,672           |      |                   |                    |
| Belgium                          | 1,568            | 1,888            |      |                  |      |                   |                    |
| France                           | 16,808           | 20,960           |      | 3,848            |      |                   |                    |
| Germany                          | 12,032           | 15,264           |      | 3,656            |      |                   |                    |
| Netherlands                      | 2,256            | 1,720            |      | 1,832            |      |                   |                    |
| Switzerland                      | 1,912            | 1,416            |      | 832              |      |                   |                    |
| <b>EAST MEDITERRANEAN EUROPE</b> | <b>46,072</b>    | <b>63,776</b>    |      | <b>20,008</b>    |      |                   |                    |
| Turkey                           | 46,072           | 63,776           |      | 20,008           |      |                   |                    |
| <b>OTHER EUROPE</b>              | <b>11,976</b>    | <b>16,480</b>    |      | <b>7,928</b>     |      |                   |                    |
| Other countries of Europe        | 11,976           | 16,480           |      | 7,928            |      |                   |                    |
| <b>MIDDLE EAST</b>               | <b>2,684,856</b> | <b>2,829,320</b> |      | <b>1,266,480</b> |      |                   |                    |
| Bahrain                          | 46,888           | 72,312           |      | 11,208           |      |                   |                    |
| Egypt                            | 80,232           | 89,240           |      | 30,696           |      |                   |                    |
| Iraq                             | 18,576           | 17,632           |      | 7,280            |      |                   |                    |
| Jordan                           | 39,776           | 52,392           |      | 14,512           |      |                   |                    |
| Kuwait                           | 7,680            | 10,088           |      |                  |      |                   |                    |
| Lebanon                          | 13,696           | 10,576           |      | 3,416            |      |                   |                    |
| Oman                             | 396,776          | 443,448          |      | 176,368          |      |                   |                    |
| Qatar                            | 25,176           | 31,496           |      | 10,920           |      |                   |                    |
| Saudi Arabia                     | 1,738,296        | 1,898,888        |      | 891,704          |      |                   |                    |
| State of Palestine               | 17,736           | 17,088           |      |                  |      |                   |                    |
| Syrian Arab Republic             | 141,256          | 33,360           |      | 53,176           |      |                   |                    |
| United Arab Emirates             | 143,952          | 136,568          |      | 28,160           |      |                   |                    |
| Other countries of Middle East   | 14,816           | 16,232           |      | 39,040           |      |                   |                    |
| <b>SOUTH ASIA</b>                | <b>217,536</b>   | <b>255,400</b>   |      | <b>80,248</b>    |      |                   |                    |
| Bangladesh                       | 7,464            | 5,288            |      |                  |      |                   |                    |
| India                            | 131,256          | 159,168          |      | 50,936           |      |                   |                    |
| Nepal                            | 3,192            | 3,888            |      |                  |      |                   |                    |
| Pakistan                         | 71,624           | 82,312           |      | 29,312           |      |                   |                    |
| Sri Lanka                        | 4,000            | 4,744            |      |                  |      |                   |                    |
| <b>NOT SPECIFIED</b>             | <b>5,811,344</b> | <b>6,940,080</b> |      | <b>2,411,752</b> |      |                   |                    |
| Nationals Residing Abroad        | 5,811,344        | 6,940,080        |      | 2,411,752        |      |                   |                    |

## ZAMBIA

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|  | 2012           | 2013           | 2014           | 2015           | 2016           | Market share 2016 | % Change 2016-2015 |
|--|----------------|----------------|----------------|----------------|----------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>859,088</b> | <b>914,576</b> | <b>946,969</b> | <b>931,782</b> | <b>956,332</b> | <b>100.00</b>     | <b>2.63</b>        |
| <b>AFRICA</b>                          | <b>654,114</b> | <b>720,465</b> | <b>731,507</b> | <b>710,062</b> | <b>744,543</b> | <b>77.85</b>      | <b>4.86</b>        |
| <b>EAST AFRICA</b>                     | <b>368,660</b> | <b>404,690</b> | <b>469,576</b> | <b>427,123</b> | <b>474,906</b> | <b>49.66</b>      | <b>11.19</b>       |
| Kenya                                  | 10,643         | 14,515         | 11,337         | 10,190         | 11,106         | 1.16              | 8.99               |
| Tanzania, United Republic of           | 214,820        | 184,187        | 219,215        | 166,833        | 230,428        | 24.09             | 38.12              |
| Zimbabwe                               | 119,100        | 191,048        | 208,962        | 225,527        | 214,467        | 22.43             | -4.90              |
| Other countries of East Africa         | 24,097         | 14,940         | 30,062         | 24,573         | 18,905         | 1.98              | -23.07             |
| <b>CENTRAL AFRICA</b>                  | <b>65,194</b>  | <b>121,441</b> | <b>89,919</b>  | <b>96,584</b>  | <b>93,937</b>  | <b>9.82</b>       | <b>-2.74</b>       |
| All countries of Central Africa        | 65,194         | 121,441        | 89,919         | 96,584         | 93,937         | 9.82              | -2.74              |
| <b>NORTH AFRICA</b>                    | <b>1,474</b>   | <b>2,136</b>   | <b>2,080</b>   | <b>1,915</b>   | <b>1,822</b>   | <b>0.19</b>       | <b>-4.86</b>       |
| All countries of North Africa          | 1,474          | 2,136          | 2,080          | 1,915          | 1,822          | 0.19              | -4.86              |
| <b>SOUTHERN AFRICA</b>                 | <b>209,232</b> | <b>186,815</b> | <b>165,186</b> | <b>177,935</b> | <b>168,931</b> | <b>17.66</b>      | <b>-5.06</b>       |
| South Africa                           | 134,602        | 87,048         | 98,216         | 94,030         | 90,579         | 9.47              | -3.67              |
| Other countries of Southern Africa     | 74,630         | 99,767         | 66,970         | 83,905         | 78,352         | 8.19              | -6.62              |
| <b>WEST AFRICA</b>                     | <b>9,554</b>   | <b>5,383</b>   | <b>4,746</b>   | <b>6,505</b>   | <b>4,947</b>   | <b>0.52</b>       | <b>-23.95</b>      |
| All countries of West Africa           | 9,554          | 5,383          | 4,746          | 6,505          | 4,947          | 0.52              | -23.95             |
| <b>AMERICAS</b>                        | <b>31,559</b>  | <b>41,171</b>  | <b>44,647</b>  | <b>49,028</b>  | <b>48,247</b>  | <b>5.05</b>       | <b>-1.59</b>       |
| <b>NORTH AMERICA</b>                   | <b>29,344</b>  | <b>37,398</b>  | <b>38,827</b>  | <b>44,806</b>  | <b>44,850</b>  | <b>4.69</b>       | <b>0.10</b>        |
| Canada                                 | 5,517          | 5,572          | 6,202          | 6,310          | 5,472          | 0.57              | -13.28             |
| United States of America               | 23,827         | 31,826         | 32,625         | 38,496         | 39,378         | 4.12              | 2.29               |
| <b>OTHER AMERICAS</b>                  | <b>2,215</b>   | <b>3,773</b>   | <b>5,820</b>   | <b>4,222</b>   | <b>3,397</b>   | <b>0.36</b>       | <b>-19.54</b>      |
| Other countries of the Americas        | 2,215          | 3,773          | 5,820          | 4,222          | 3,397          | 0.36              | -19.54             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>92,256</b>  | <b>57,262</b>  | <b>71,624</b>  | <b>58,621</b>  | <b>56,247</b>  | <b>5.88</b>       | <b>-4.05</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>67,427</b>  | <b>33,135</b>  | <b>38,370</b>  | <b>29,390</b>  | <b>27,540</b>  | <b>2.88</b>       | <b>-6.29</b>       |
| China                                  | 63,892         | 27,603         | 30,831         | 20,648         | 20,120         | 2.10              | -2.56              |
| Japan                                  | 3,535          | 5,532          | 7,539          | 8,742          | 7,420          | 0.78              | -15.12             |
| <b>AUSTRALASIA</b>                     | <b>12,397</b>  | <b>12,076</b>  | <b>13,534</b>  | <b>12,363</b>  | <b>10,604</b>  | <b>1.11</b>       | <b>-14.23</b>      |
| Australia                              | 10,814         | 10,136         | 11,201         | 10,291         | 8,538          | 0.89              | -17.03             |
| New Zealand                            | 1,583          | 1,940          | 2,333          | 2,072          | 2,066          | 0.22              | -0.29              |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>12,432</b>  | <b>12,051</b>  | <b>19,720</b>  | <b>16,868</b>  | <b>18,103</b>  | <b>1.89</b>       | <b>7.32</b>        |
| Other countries of Asia                | 12,432         | 12,051         | 19,720         | 16,868         | 18,103         | 1.89              | 7.32               |
| <b>EUROPE</b>                          | <b>65,826</b>  | <b>78,542</b>  | <b>78,074</b>  | <b>88,554</b>  | <b>86,200</b>  | <b>9.01</b>       | <b>-2.66</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>36,636</b>  | <b>44,311</b>  | <b>45,137</b>  | <b>55,537</b>  | <b>54,777</b>  | <b>5.73</b>       | <b>-1.37</b>       |
| Denmark                                | 1,861          | 2,339          | 1,783          | 2,307          | 1,956          | 0.20              | -15.21             |
| Sweden                                 | 2,057          | 2,820          | 3,126          | 2,762          | 2,909          | 0.30              | 5.32               |
| United Kingdom                         | 25,446         | 32,309         | 31,280         | 36,997         | 38,464         | 4.02              | 3.97               |
| Scandinavia                            | 7,272          | 6,843          | 8,948          | 13,471         | 11,448         | 1.20              | -15.02             |
| <b>SOUTHERN EUROPE</b>                 | <b>2,972</b>   | <b>3,797</b>   | <b>3,617</b>   | <b>4,165</b>   | <b>3,859</b>   | <b>0.40</b>       | <b>-7.35</b>       |
| Italy                                  | 2,972          | 3,797          | 3,617          | 4,165          | 3,859          | 0.40              | -7.35              |
| <b>WESTERN EUROPE</b>                  | <b>9,642</b>   | <b>11,010</b>  | <b>12,200</b>  | <b>12,886</b>  | <b>12,528</b>  | <b>1.31</b>       | <b>-2.78</b>       |
| France                                 | 3,023          | 3,859          | 4,562          | 4,861          | 4,810          | 0.50              | -1.05              |
| Germany                                | 6,619          | 7,151          | 7,638          | 8,025          | 7,718          | 0.81              | -3.83              |
| <b>OTHER EUROPE</b>                    | <b>16,576</b>  | <b>19,424</b>  | <b>17,120</b>  | <b>15,966</b>  | <b>15,036</b>  | <b>1.57</b>       | <b>-5.82</b>       |
| Other countries of Europe              | 16,576         | 19,424         | 17,120         | 15,966         | 15,036         | 1.57              | -5.82              |
| <b>SOUTH ASIA</b>                      | <b>15,333</b>  | <b>17,136</b>  | <b>21,117</b>  | <b>25,517</b>  | <b>21,095</b>  | <b>2.21</b>       | <b>-17.33</b>      |
| India                                  | 15,333         | 17,136         | 21,117         | 25,517         | 21,095         | 2.21              | -17.33             |

## ZIMBABWE

### 2. Arrivals of non-resident visitors at national borders, by country of residence

|  | 2012             | 2013             | 2014             | 2015             | 2016             | Market share 2016 | % Change 2016-2015 |
|--|------------------|------------------|------------------|------------------|------------------|-------------------|--------------------|
| <b>TOTAL</b>                           | <b>1,794,230</b> | <b>1,832,570</b> | <b>1,880,028</b> | <b>2,056,588</b> | <b>2,167,686</b> | <b>100.00</b>     | <b>5.40</b>        |
| <b>AFRICA</b>                          | <b>1,562,194</b> | <b>1,569,766</b> | <b>1,598,392</b> | <b>1,760,359</b> | <b>1,848,450</b> | <b>85.27</b>      | <b>5.00</b>        |
| <b>EAST AFRICA</b>                     | <b>696,592</b>   | <b>737,824</b>   | <b>827,364</b>   | <b>867,829</b>   | <b>933,353</b>   | <b>43.06</b>      | <b>7.55</b>        |
| Kenya                                  | 7,273            | 8,230            | 12,382           | 6,425            | 7,476            | 0.34              | 16.36              |
| Malawi                                 | 241,344          | 286,510          | 321,874          | 320,181          | 409,302          | 18.88             | 27.83              |
| Mauritius                              | 1,191            | 2,960            | 1,334            | 944              | 1,497            | 0.07              | 58.58              |
| Mozambique                             | 146,922          | 174,137          | 169,829          | 181,435          | 171,684          | 7.92              | -5.37              |
| Seychelles                             | 2,352            | 383              | 932              | 1,358            | 6,753            | 0.31              | 397.28             |
| Tanzania, United Republic of           | 14,740           | 27,285           | 26,334           | 26,495           | 21,706           | 1.00              | -18.08             |
| Uganda                                 | 3,914            | 4,598            | 8,952            | 3,432            | 4,440            | 0.20              | 29.37              |
| Zambia                                 | 278,856          | 233,721          | 285,727          | 327,559          | 310,495          | 14.32             | -5.21              |
| <b>CENTRAL AFRICA</b>                  | <b>25,021</b>    | <b>24,960</b>    | <b>29,222</b>    | <b>27,730</b>    | <b>31,632</b>    | <b>1.46</b>       | <b>14.07</b>       |
| Angola                                 | 1,437            | 1,796            | 854              | 1,308            | 5,409            | 0.25              | 313.53             |
| Congo, Democratic Republic of the      | 23,584           | 23,164           | 28,368           | 26,422           | 26,223           | 1.21              | -0.75              |
| <b>SOUTHERN AFRICA</b>                 | <b>825,439</b>   | <b>795,797</b>   | <b>726,458</b>   | <b>853,305</b>   | <b>868,210</b>   | <b>40.05</b>      | <b>1.75</b>        |
| Botswana                               | 64,926           | 59,441           | 71,384           | 70,354           | 94,347           | 4.35              | 34.10              |
| Lesotho                                | 20,051           | 4,942            | 16,413           | 13,685           | 9,320            | 0.43              | -31.90             |
| Namibia                                | 11,487           | 11,037           | 16,344           | 9,963            | 12,889           | 0.59              | 29.37              |
| South Africa                           | 719,637          | 715,260          | 607,616          | 744,627          | 736,993          | 34.00             | -1.03              |
| Swaziland                              | 9,338            | 5,117            | 14,701           | 14,676           | 14,661           | 0.68              | -0.10              |
| <b>WEST AFRICA</b>                     | <b>2,135</b>     | <b>1,893</b>     | <b>3,953</b>     | <b>1,293</b>     | <b>4,974</b>     | <b>0.23</b>       | <b>284.69</b>      |
| Ghana                                  | 1,274            | 1,426            | 3,248            | 791              | 2,333            | 0.11              | 194.94             |
| Nigeria                                | 861              | 467              | 705              | 502              | 2,641            | 0.12              | 426.10             |
| <b>OTHER AFRICA</b>                    | <b>13,007</b>    | <b>9,292</b>     | <b>11,395</b>    | <b>10,202</b>    | <b>10,281</b>    | <b>0.47</b>       | <b>0.77</b>        |
| Other countries of Africa              | 13,007           | 9,292            | 11,395           | 10,202           | 10,281           | 0.47              | 0.77               |
| <b>AMERICAS</b>                        | <b>58,873</b>    | <b>54,157</b>    | <b>66,826</b>    | <b>76,751</b>    | <b>92,625</b>    | <b>4.27</b>       | <b>20.68</b>       |
| <b>CARIBBEAN</b>                       | <b>450</b>       | <b>293</b>       | <b>246</b>       | <b>809</b>       | <b>547</b>       | <b>0.03</b>       | <b>-32.39</b>      |
| All countries of the Caribbean         | 450              | 293              | 246              | 809              | 547              | 0.03              | -32.39             |
| <b>NORTH AMERICA</b>                   | <b>54,960</b>    | <b>50,278</b>    | <b>62,886</b>    | <b>73,043</b>    | <b>87,220</b>    | <b>4.02</b>       | <b>19.41</b>       |
| Canada                                 | 3,890            | 4,324            | 3,304            | 5,113            | 4,157            | 0.19              | -18.70             |
| Mexico                                 | 1,010            | 458              | 2,172            | 1,353            | 364              | 0.02              | -73.10             |
| United States of America               | 50,060           | 45,496           | 57,410           | 66,577           | 82,699           | 3.82              | 24.22              |
| <b>SOUTH AMERICA</b>                   | <b>2,819</b>     | <b>2,765</b>     | <b>2,883</b>     | <b>2,232</b>     | <b>2,400</b>     | <b>0.11</b>       | <b>7.53</b>        |
| Argentina                              | 858              | 812              | 1,010            | 514              | 781              | 0.04              | 51.95              |
| Brazil                                 | 1,961            | 1,953            | 1,873            | 1,718            | 1,619            | 0.07              | -5.76              |
| <b>OTHER AMERICAS</b>                  | <b>644</b>       | <b>821</b>       | <b>811</b>       | <b>667</b>       | <b>2,458</b>     | <b>0.11</b>       | <b>268.52</b>      |
| Other countries of the Americas        | 644              | 821              | 811              | 667              | 2,458            | 0.11              | 268.52             |
| <b>EAST ASIA AND THE PACIFIC</b>       | <b>55,560</b>    | <b>72,855</b>    | <b>66,635</b>    | <b>59,030</b>    | <b>79,401</b>    | <b>3.66</b>       | <b>34.51</b>       |
| <b>NORTH-EAST ASIA</b>                 | <b>30,765</b>    | <b>45,362</b>    | <b>36,643</b>    | <b>24,960</b>    | <b>44,686</b>    | <b>2.06</b>       | <b>79.03</b>       |
| Hong Kong (China)                      | 4,937            | 16,525           | 12,927           | 6,925            | 9,164            | 0.42              | 32.33              |
| Japan                                  | 18,032           | 20,374           | 18,443           | 12,713           | 22,566           | 1.04              | 77.50              |
| Korea, Republic of                     | 7,796            | 8,463            | 5,273            | 5,322            | 12,956           | 0.60              | 143.44             |
| <b>SOUTH-EAST ASIA</b>                 | <b>2,722</b>     | <b>4,002</b>     | <b>3,194</b>     | <b>3,752</b>     | <b>4,532</b>     | <b>0.21</b>       | <b>20.79</b>       |
| Malaysia                               | 1,115            | 2,030            | 1,647            | 1,544            | 2,589            | 0.12              | 67.68              |
| Singapore                              | 1,607            | 1,972            | 1,547            | 2,208            | 1,943            | 0.09              | -12.00             |
| <b>AUSTRALASIA</b>                     | <b>20,966</b>    | <b>22,524</b>    | <b>25,439</b>    | <b>28,741</b>    | <b>28,437</b>    | <b>1.31</b>       | <b>-1.06</b>       |
| Australia                              | 13,355           | 16,255           | 18,381           | 22,016           | 21,413           | 0.99              | -2.74              |
| New Zealand                            | 7,611            | 6,269            | 7,058            | 6,725            | 7,024            | 0.32              | 4.45               |
| <b>OTHER EAST ASIA AND THE PACIFIC</b> | <b>1,107</b>     | <b>967</b>       | <b>1,359</b>     | <b>1,577</b>     | <b>1,746</b>     | <b>0.08</b>       | <b>10.72</b>       |
| Other countries of Asia                | 580              | 802              | 767              | 818              | 1,387            | 0.06              | 69.56              |
| Other countries of Oceania             | 527              | 165              | 592              | 759              | 359              | 0.02              | -52.70             |
| <b>EUROPE</b>                          | <b>113,956</b>   | <b>131,497</b>   | <b>143,470</b>   | <b>153,026</b>   | <b>141,060</b>   | <b>6.51</b>       | <b>-7.82</b>       |
| <b>NORTHERN EUROPE</b>                 | <b>38,503</b>    | <b>51,225</b>    | <b>49,242</b>    | <b>60,895</b>    | <b>39,623</b>    | <b>1.83</b>       | <b>-34.93</b>      |
| United Kingdom                         | 27,587           | 41,763           | 38,606           | 53,528           | 32,457           | 1.50              | -39.36             |
| Scandinavia                            | 10,916           | 9,462            | 10,636           | 7,367            | 7,166            | 0.33              | -2.73              |

NOTES 2012–2016

**1. Arrivals of non-resident tourists at national borders, by nationality**

|                                  |                          |   |
|----------------------------------|--------------------------|---|
| <b>Argentina</b>                 | Total                    | Change of methodology from 2013. The data are not comparable with those of previous years.  |
| <b>Belarus</b>                   | Total                    | Package tour.   |
| <b>Bhutan</b>                    | Total                    | Total arrivals 2012: 105,407; 2013: 116,209; 2014: 134,254; 2015: 155,121; 2016: 209,570 The huge margin of difference in 2012–2016 as compared to the previous years is because starting from 2010 the regional high end tourists are included in the total figures. |
| <b>Brunei Darussalam</b>         | Total                    | Arrivals by air.  |
| <b>Burundi</b>                   | Total                    | Including nationals residing abroad.  |
| <b>Central African Republic</b>  | Total                    | Arrivals by air to Bangui only.   |
| <b>Chile</b>                     | Total                    | Including nationals residing abroad.<br>Source: “Jefatura Nacional de Extranjería y Policía Internacional. Carabineros de Chile (OS3)”  |
| <b>Comoros</b>                   | Total                    | Arrivals by air.  |
| <b>Gambia</b>                    | Total                    | Charter tourists only.  |
| <b>Grenada</b>                   | Total                    | Arrivals by air only.   |
| <b>Guinea</b>                    | Total                    | Arrivals by air at Conakry airport.   |
| <b>Honduras</b>                  | Total                    | Excluding tourists arrivals by sea.   |
| <b>Iceland</b>                   | Total                    | Source: Icelandic Tourist Board.<br>Arrivals at Keflavik airport only.  |
| <b>India</b>                     | Total                    | From 2014 including nationals residing abroad.  |
| <b>Italy</b>                     | Total                    | Excluding seasonal and border workers.  |
| <b>Kiribati</b>                  | Total                    | Arrivals by air.<br>Tarawa and Christmas Island.  |
| <b>Lebanon</b>                   | Total                    | Excluding the Lebanon, Syria and Palestine nationalities.   |
| <b>Malaysia</b>                  | Total                    | Including Singapore residents crossing the frontier by road through Johore Causeway.  |
| <b>Maldives</b>                  | Total                    | Arrivals by air.  |
| <b>Mali</b>                      | Total                    | Arrivals by air only (Bamako-Sénou airport).  |
| <b>Mexico</b>                    | Total                    | Source: Migration Policy Unit and Bank of Mexico.   |
|                                  | United States of America | Including land arrivals of non-border tourists, border tourists and national tourists resident in the United States of America and air transport records of the Migration Policy Unit.  |
| <b>Myanmar</b>                   | Total                    | 2016: change in the methodology.  |
| <b>Nepal</b>                     | Greece                   | Including Cyprus.   |
| <b>Palau</b>                     | Total                    | Arrivals by air (Palau International Airport).  |
| <b>Paraguay</b>                  | Total                    | Excluding nationals residing abroad and crew members.<br>E/d cards in the “Silvio Petrossi” airport and passenger counts at the national border crossings – National Police and SENATUR.  |
| <b>Saudi Arabia</b>              | Total                    | 2016: preliminary data.   |
| <b>Sint Maarten (Dutch part)</b> | Total                    | Arrivals at Princess Juliana International Airport. Including visitors to St. Maarten (the French side of the island).  |
|                                  | France                   | Including residents of the French West Indies.  |

## NOTES 2012–2016

### 1. Arrivals of non-resident tourists at national borders, by nationality

|                            |              |   |
|----------------------------|--------------|---|
| <b>Sri Lanka</b>           | <b>Total</b> | Excluding nationals residing abroad.  |
|                            | <b>China</b> | From 2013: including Hong Kong (China) and Macao (China).                               |
| <b>Sudan</b>               | <b>Total</b> | Including nationals residing abroad.  |
| <b>Trinidad and Tobago</b> | <b>Total</b> | Arrivals by air.  |
| <b>Turkey</b>              | <b>Total</b> | Including Turkish citizens resident abroad.   |
| <b>Tuvalu</b>              | <b>Total</b> | 2015–2016 Source: South Pacific Tourism Organisation – Regional Tourism Resource Centre |
| <b>Yemen</b>               | <b>Total</b> | Including nationals residing abroad.  |

### 1. Arrivals of non-resident tourists at national borders, by country of residence

|                            |                                      |  |
|----------------------------|--------------------------------------|--|
| <b>Anguilla</b>            | <b>Total</b>                         | Excluding nationals residing abroad.   |
| <b>Antigua and Barbuda</b> | <b>Total</b>                         | Arrivals by air.<br>Excluding nationals residing abroad.   |
| <b>Bermuda</b>             | <b>Total</b>                         | Arrivals by air.   |
| <b>Canada</b>              | <b>Total</b>                         | Source: Canadian Tourism Commission and Statistics Canada.<br>2016: including same-day visitors by air.  |
| <b>Cayman Islands</b>      | <b>Total</b>                         | Arrivals by air.   |
| <b>Colombia</b>            | <b>Total</b>                         | Source:<br>Administrative Department of Security (DAS) / “Migración Colombia”.<br>Arrivals of non-resident tourists by immigration checkpoints.<br>Including nationals residing abroad.<br>Excluding cross-border visitors and cruise passengers.<br>Provisional data. |
| <b>Cook Islands</b>        | <b>Total</b>                         | Arrivals by air and sea.   |
| <b>Curaçao</b>             | <b>Total</b>                         | Arrivals by air.   |
| <b>Dominican Republic</b>  | <b>Total</b>                         | Arrivals by air.   |
| <b>Ethiopia</b>            | <b>Total</b>                         | Arrivals through all ports of entry.   |
| <b>Fiji</b>                | <b>Total</b>                         | Excluding nationals residing abroad.   |
| <b>France</b>              | <b>Total</b>                         | Source: “Dge”, “Banque de France”.<br>Non resident visitor survey (“EVE”) – results 2016 provisional.  |
|                            | <b>All countries of North Africa</b> | Algeria, Egypt, Libya, Morocco and Tunisia.  |
|                            | <b>China</b>                         | Including Hong Kong (China) and Macao (China).   |
|                            | <b>Switzerland</b>                   | Including Liechtenstein.   |
| <b>French Guiana</b>       | <b>Total</b>                         | Survey at Cayenne-Rochambeau airport on departure.   |
| <b>French Polynesia</b>    | <b>Total</b>                         | Arrivals by air.<br>Excluding nationals residing abroad.   |
|                            | <b>Samoa</b>                         | Including American Samoa.  |
| <b>Greece</b>              | <b>Total</b>                         | Information based on the border survey conducted by the Bank of Greece.  |
|                            | <b>Egypt</b>                         | Including Sudan.   |
|                            | <b>Lebanon</b>                       | Including Syrian Arab Republic.  |



NOTES 2012–2016

1. Arrivals of non-resident tourists at national borders, by country of residence

|  |                                   |  |
|--|-----------------------------------|--|
| <b>Guadeloupe</b>                          | Total                             | Arrivals by air.   |
| <b>Guinea</b>                              | Total                             | Arrivals by air at Conakry airport.  |
| <b>Guyana</b>                              | Total                             | Arrivals to Timehri Airport only.  |
| <b>Haiti</b>                               | Total                             | Arrivals by air.<br>Including nationals residing abroad.   |
| <b>Ireland</b>                             | United Kingdom                    | Including Northern Ireland resident arrivals.  |
| <b>Israel</b>                              | Total                             | Excluding nationals residing abroad.   |
| <b>Jamaica</b>                             | Total                             | Arrivals by air.<br>Including nationals residing abroad.   |
| <b>Malawi</b>                              | Total                             | Departures.  |
| <b>Mali</b>                                | Total                             | Arrivals by air only (Bamako-Sénou airport).   |
| <b>Malta</b>                               | Total                             | Data based on departures by air and by sea.<br>Source: National Statistics Office  |
| <b>Marshall Islands</b>                    | Total                             | Air arrivals.<br>2014–2015 Source: South Pacific Tourism Organisation –<br>Regional Tourism Resource Centre  |
| <b>Martinique</b>                          | Total                             | Including French overseas departments and territories.   |
| <b>Mauritius</b>                           | Total                             | 2016: provisional data.  |
| <b>Mexico</b>                              | Total                             | Source: Migration Policy Unit and Bank of Mexico.  |
|  | Canada                            | Non-border tourists reported by Bank of Mexico.  |
|  | United States<br>of America       | Including land arrivals of non-border tourists, border tourists and<br>national tourists resident in the United States of America and air<br>transport records of the Migration Policy Unit. Not necessarily with<br>residence in the U.S. |
| <b>Micronesia,<br/>Federated States of</b> | Total                             | Arrivals in the States of Kosrae, Chuuk, Pohnpei and Yap.  |
| <b>New Caledonia</b>                       | Total                             | Including nationals residing abroad.   |
|  | All countries of the<br>Caribbean | Martinique, Guadeloupe and Guyana.   |
| <b>Niue</b>                                | Total                             | Including Niuan residents usually in New Zealand.<br>2014–2015 Source: South Pacific Tourism Organisation –<br>Regional Tourism Resource Centre.<br>2015: estimates.   |
| <b>Peru</b>                                | Total                             | Including nationals residing abroad.   |
| <b>Philippines</b>                         | Nationals Residing<br>Abroad      | Philippine passport holders permanently residing abroad;<br>excludes overseas Filipino workers.  |
| <b>Puerto Rico</b>                         | Total                             | Arrivals by air.<br>Fiscal year July to June.<br>Source: “Junta de Planificación de Puerto Rico”.  |
| <b>Reunion</b>                             | Total                             | Survey on Tourism Flows.<br>Source until 2015: INSEE.<br>Source from 2016: IRT (Île de la Réunion Tourisme).   |
|  | All countries of Africa           | Indian Ocean.  |
| <b>Saint Kitts and Nevis</b>               | Total                             | Arrivals by air.   |
| <b>Saint Lucia</b>                         | Total                             | Excluding nationals residing abroad.   |

NOTES 2012–2016

1. Arrivals of non-resident tourists at national borders, by country of residence

|   |        |  |
|---|--------|--|
| <b>Saint Vincent and the Grenadines</b> | Total  | Arrivals by air.   |
| <b>Sierra Leone</b>                     | Total  | Arrivals by air.   |
| <b>South Africa</b>                     | Total  | Since 2014 a new methodology has been applied and therefore, the information is not comparable to previous years. 2014–2016: excluding transit.  |
| <b>Spain</b>                            | Total  | Source:<br>Frontur (Statistics of tourists' flows at frontiers).<br>2015: data calculated by extrapolating the data of Turespaña until September to calculate the data for October, November and December. Since October 2015 this operation is carried out by the National Statistics Institute – INE.<br>2016: break in the series. The data are not comparable with those of previous years.                            |
| <b>Sri Lanka</b>                        | Total  | Excluding nationals residing abroad.   |
|   | China  | From 2013: including Hong Kong (China) and Macao (China).  |
| <b>Timor-Leste</b>                      | Total  | Arrivals by air at Dili Airport.   |
| <b>Tonga</b>                            | Total  | Arrivals by air.   |
| <b>United States of America</b>         | Total  | Beginning with 2014 data, automation changes in the methodology for tracking inbound visitors enabled the precise counting of one-night stays. This change likely added several percentage points to the 2014 performance, and therefore data from 2014 onwards is not comparable to previous years.<br>2015 changes (except Canada and Mexico) reflect a combination of additional records counted and market conditions. |
|   | Canada | Historical data may reflect revisions made by "Statistics Canada".   |
|   | Mexico | Historical data may reflect revisions made by "Banco de México".   |

NOTES 2012–2016

**2. Arrivals of non-resident visitors at national borders, by nationality**

|                                 |                                 |  |
|---------------------------------|---------------------------------|--|
| <b>Albania</b>                  | <b>Total</b>                    | Excluding nationals residing abroad.   |
| <b>Algeria</b>                  | <b>Total</b>                    | Including nationals residing abroad.   |
| <b>Bahrain</b>                  | <b>Total</b>                    | Excluding nationals residing abroad.<br>From 2015, break in the series. Source: Inbound tourism survey.  |
| <b>Belarus</b>                  | <b>Total</b>                    | Data from 2012–2015 without taking into account the Belarusian-Russian border segment; data for 2016 including estimation of the Belarusian-Russian border segment.  |
| <b>Belize</b>                   | <b>Total</b>                    | Including transit passengers and border permits.   |
| <b>China</b>                    | <b>Total</b>                    | 2016: including arrivals of non-residents visitors through border areas in China. The data are not comparable with those of previous years.  |
| <b>Ecuador</b>                  | <b>Total</b>                    | Excluding nationals residing abroad.<br>2016: provisional data.  |
| <b>Egypt</b>                    | <b>Total</b>                    | Excluding nationals residing abroad.   |
| <b>Italy</b>                    | <b>Total</b>                    | Border survey. Excluding seasonal and border workers.  |
| <b>Japan</b>                    | <b>Total</b>                    | Excluding nationals residing abroad.   |
| <b>Korea, Republic of</b>       | <b>Total</b>                    | Including nationals residing abroad and crew members.  |
| <b>Macao (China)</b>            | <b>Total</b>                    | Source of data: Public Security Police   |
| <b>Nigeria</b>                  | <b>Total</b>                    | Source: Nigerian Tourism Development Corporation (NTDC)  |
| <b>Northern Mariana Islands</b> | <b>United States of America</b> | Including Guam.  |
| <b>Poland</b>                   | <b>Total</b>                    | Since Poland joined the Schengen area, precise counting of incoming traffic is not possible. Data presented here are based on surveys by the Institute of Tourism. Only approximate results for main countries can be given. |
| <b>San Marino</b>               | <b>Total</b>                    | Since 2016, new statistics methodology.  |
| <b>Singapore</b>                | <b>Total</b>                    | Excluding Malaysian citizens arrivals by land.   |
|                                 | <b>Hong Kong (China)</b>        | From 2013 included in China.   |
|                                 | <b>Macao, (China)</b>           | From 2013 included in China.   |
| <b>Turkey</b>                   | <b>Total</b>                    | Including Turkish citizens resident abroad.  |
| <b>Uruguay</b>                  | <b>Total</b>                    | Excluding cruise passengers arrivals.  |

NOTES 2012–2016

**2. Arrivals of non-resident visitors at national borders, by country of residence**

|   |                             |   |
|---|-----------------------------|---|
| <b>Australia</b>                        | Total                       | Excluding nationals residing abroad and crew members.<br>Source: Australian Bureau of Statistics  |
| <b>Canada</b>                           | Total                       | Source: Canadian Tourism Commission and Statistics Canada   |
|   | China                       | Including Mongolia and Tibet.   |
|   | Estonia                     | Including Latvia and Lithuania.   |
|   | Hungary                     | Including Slovenia, Bulgaria and Romania.   |
|   | Denmark                     | Including Faeroe Islands.   |
|   | United Kingdom              | Including Gibraltar.  |
|   | Italy                       | Including San Marino, the Holy See and Malta.   |
|   | Yugoslavia,<br>SFR (former) | Including Croatia, Bosnia and Herzegovina, The Former Yugoslav Republic of Macedonia and Albania.   |
|   | France                      | Including Andorra and Monaco.   |
|   | Switzerland                 | Including Liechtenstein.  |
| <b>Congo</b>                            | Total                       | Source: “Direction Générale du Tourisme et de l’Hôtellerie”, surveys 2011–2013.   |
| <b>Côte d’Ivoire</b>                    | Total                       | 2012–2014: arrivals to Félix Houphouët Boigny Airport only. 2015: break in the series: figures include arrivals by land (road and railway).   |
| <b>Hong Kong (China)</b>                | United States of America    | Including Guam.   |
|   | New Zealand                 | Including Cook Islands.   |
|   | France                      | Including New Caledonia and French Polynesia.   |
| <b>Israel</b>                           | Total                       | Excluding nationals residing abroad.  |
| <b>Latvia</b>                           | Total                       | Non-resident departures. Survey of persons crossing the state border.   |
| <b>Lesotho</b>                          | Total                       | Due to an improvement in the data collection with the help of “Statistics South Africa”, from 2014 the data are not comparable with those of previous years.  |
| <b>Macao (China)</b>                    | Total                       | Source of data: Public Security Police  |
| <b>Mozambique</b>                       | Total                       | Arrivals at all border posts of the country.  |
| <b>New Zealand</b>                      | Total                       | Data regarding to short term movements are compiled from a random sample of passenger declarations.<br>Including nationals residing abroad.<br>Source: Statistics New Zealand (International Travel and Migration). |
| <b>Panama</b>                           | Total                       | Total number of visitors broken down by permanent residence who arrived in Panama at Tocumen International Airport.   |
| <b>Saint Vincent and the Grenadines</b> | Total                       | Arrivals by air.  |
| <b>Singapore</b>                        | Total                       | Excluding Malaysian citizens arrivals by land.  |
| <b>South Africa</b>                     | Total                       | Since 2014 a new methodology has been applied and therefore, the information is not comparable to previous years.<br>2014–2016: excluding transit.  |

NOTES 2012–2016

**3. Arrivals of non-resident tourists in hotels and similar establishments, by nationality**

|  |             |  |
|--|-------------|--|
| <b>Bolivia, Plurinational State of</b> | Total       | Preliminary data.<br>Arrivals in hotels in the regional capital cities.  |
| <b>Burkina Faso</b>                    | Total       | 2014, 2015: data by country of residence.  |
| <b>Montenegro</b>                      | Serbia      | Including arrivals from Kosovo.  |
| <b>Morocco</b>                         | Total       | Arrivals in classified hotels, holiday villages, tourist residences and Riad.  |
| <b>Serbia</b>                          | Switzerland | From 2014 Liechtenstein is included.   |
| <b>State of Palestine</b>              | Total       | Source: Palestinian Central Bureau of Statistics. Hotel Activity Survey. Ramallah – Palestine.<br>The data on hotel activity represent the West Bank only. |
| <b>Turkey</b>                          | Total       | Results of a monthly survey carried out among accommodation establishments licensed by the Ministry of Tourism.  |

**3. Arrivals of non-resident tourists in hotels and similar establishments, by country of residence**

|                      |                                   |  |
|----------------------|-----------------------------------|--|
| <b>Austria</b>       | Total                             | Hotels only.   |
| <b>Belgium</b>       | Total                             | Hotels only.   |
| <b>Cabo Verde</b>    | Belgium                           | Including Netherlands.   |
| <b>Congo</b>         | Total                             | Source: “Direction Générale du Tourisme et de l’Hôtellerie”, surveys 2011 to 2015.   |
| <b>Curaçao</b>       | Total                             | Large and small hotels, guest houses, apartments and bungalows.  |
| <b>Denmark</b>       | Total                             | Hotels only.<br>2014: change of methodology.   |
| <b>France</b>        | Total                             | Source: “Insee”, “Dge”, regional partners.<br>Hotel occupancy survey (“EFH”).  |
| <b>Germany</b>       | China                             | Including Hong Kong (China).   |
|                      | Other countries East Asia/Pacific | Including India.   |
| <b>Guinea</b>        | Total                             | Arrivals by air at Conakry airport.  |
| <b>Israel</b>        | Total                             | Arrivals at tourist hotels and not yet listed hotels.  |
|                      | All countries of South America    | Including Central America.   |
| <b>Luxembourg</b>    | Total                             | NACE Rev2 55.100   |
| <b>Macao (China)</b> | Total                             | Source of data: Monthly Survey of Hotels and Similar Establishments  |
| <b>Netherlands</b>   | Total                             | 2013: break in the series because of methodological changes in determining the population.   |
| <b>Poland</b>        | Total                             | Establishments with 10 or more bed places. As of July 31.<br>Excluding hostels.  |
| <b>Portugal</b>      | Total                             | Includes establishments with 10 or more bed places: hotels, apartment hotels, “pousadas”, tourist apartments and tourist villages, as well as other accommodation establishments: boarding houses, motels and inns. Does not include tourism in rural areas neither local accommodation. Provisional data; |

NOTES 2012–2016

**4. Arrivals of non-resident tourists in all types of accommodation establishments, by nationality**

|                             |             |   |
|-----------------------------|-------------|---|
| <b>Hungary</b>              | Total       | Collective accommodation establishments.  |
| <b>Moldova, Republic of</b> | Total       | Excluding the left side of the river Nistru and the municipality of Bender.                                     |
| <b>Montenegro</b>           | Serbia      | Including arrivals from Kosovo.   |
| <b>Serbia</b>               | Switzerland | From 2014 Liechtenstein is included.  |
| <b>Turkey</b>               | Total       | Results of a monthly survey carried out among accommodation establishments licensed by the Ministry of Tourism. |

**4. Arrivals of non-resident tourists in all types of accommodation establishments, by country of residence**

|                    |                           |   |
|--------------------|---------------------------|---|
| <b>Austria</b>     | Total                     | Only paid accommodation; excluding stays at friends and relatives and second homes.   |
| <b>Belgium</b>     | Total                     | Hotel establishments, campings, holiday centres, holiday villages and specific categories of accommodation. From 2012 including bed and breakfast.<br>Due to a change in the methodology, from 2015 the data are not comparable with those of previous years.   |
| <b>Croatia</b>     | Total                     | Excluding arrivals in ports of nautical tourism.  |
| <b>Denmark</b>     | Total                     | Including non-commercial tourism.<br>2014: change of methodology.   |
| <b>Germany</b>     | China                     | Including Hong Kong (China).  |
| <b>Greece</b>      | Total                     | NACE Rev. 2 – 55.1 and 55.3   |
| <b>Netherlands</b> | Total                     | 2013: break in the series because of methodological changes in determining the population.  |
| <b>Philippines</b> | Total                     | Arrivals by air.  |
|                    | Nationals residing abroad | Philippine passport holders permanently residing abroad; excludes overseas Filipino workers.  |
| <b>Poland</b>      | Total                     | Establishments with 10 or more bed places. As of July 31. Since 2015, including agrotourism lodgings and rooms for guest.   |
| <b>Portugal</b>    | Total                     | Includes establishments with 10 or more bed places: hotels, apartment hotels, “pousadas”, tourist apartments and tourist villages, as well as other accommodation establishments: boarding houses, motels and inns. Includes camping sites and recreation centres. Does not include tourism in rural areas neither local accommodation. Provisional data; |
| <b>Romania</b>     | Other countries of Africa | Including Egypt and Libya.  |
| <b>Spain</b>       | Total                     | Arrivals at hotels, “hostales”, camping, tourism apartments and rural dwellings.  |

NOTES 2012–2016

**5. Overnight stays of non-resident tourists in hotels and similar establishments, by nationality**

|  |                    |   |
|--|--------------------|---|
| <b>Bhutan</b>                              | <b>Total</b>       | Provisional data.   |
| <b>Bolivia,<br/>Plurinational State of</b> | <b>Total</b>       | Preliminary data.<br>Overnights in the regional capital cities.   |
| <b>Burkina Faso</b>                        | <b>Total</b>       | 2014, 2015: data by country of residence.   |
| <b>Montenegro</b>                          | <b>Serbia</b>      | Including arrivals from Kosovo.   |
| <b>Morocco</b>                             | <b>Total</b>       | Overnight stays in classified hotels, holiday villages, tourist residences and Riad.  |
| <b>Myanmar</b>                             | <b>Total</b>       | The increase in the total for the year 2014 is due to the sum of arrivals from China, India, Thailand and Myanmar Border Checkpoints with 7 days stay border pass and arrivals from International Entry Points.<br>2016: change in the methodology. |
| <b>Serbia</b>                              | <b>Switzerland</b> | From 2014 Liechtenstein is included.  |
| <b>State of Palestine</b>                  | <b>Total</b>       | Source: Palestinian Central Bureau of Statistics. Hotel Activity Survey. Ramallah – Palestine.<br>The data on hotel activity represent the West Bank only.  |
| <b>Turkey</b>                              | <b>Total</b>       | Results of a monthly survey carried out among accommodation establishments licensed by the Ministry of Tourism.   |
| <b>Yemen</b>                               | <b>Total</b>       | Including nationals residing abroad.  |

NOTES 2012–2016

**5. Overnight stays of non-resident tourists in hotels and similar establishments,  
by country of residence**

|                      |                                      |  |
|----------------------|--------------------------------------|--|
| <b>Austria</b>       | Total                                | Hotels only.   |
| <b>Belgium</b>       | Total                                | Hotels only.   |
| <b>Cabo Verde</b>    | Belgium                              | Including Netherlands.   |
| <b>Congo</b>         | Total                                | Source: “Direction Générale du Tourisme et de l’Hôtellerie”, surveys 2011 to 2015.   |
| <b>Denmark</b>       | Total                                | Hotels only.<br>2014: change of methodology.   |
| <b>France</b>        | Total                                | Source: “Insee”, “Dge”, regional partners.<br>Hotel occupancy survey (“EFH”).  |
| <b>Germany</b>       | China                                | Including Hong Kong (China).   |
|                      | Other countries<br>East Asia/Pacific | Including India.   |
| <b>Israel</b>        | Total                                | Overnights in tourist hotels and apartment hotels.   |
|                      | All countries<br>of South America    | Including Central America.   |
| <b>Luxembourg</b>    | Total                                | NACE Rev2 55.100   |
| <b>Macao (China)</b> | Total                                | Source of data: Monthly Survey of Hotels and Similar Establishments  |
| <b>Netherlands</b>   | Total                                | 2013: break in the series because of methodological changes in determining the population.   |
| <b>Norway</b>        | Total                                | Overnights in registered establishments. Figures relate to establishments with 20 or more beds.  |
| <b>Poland</b>        | Total                                | Establishments with 10 or more bed places. As of July 31.<br>Excluding hostels.  |
| <b>Portugal</b>      | Total                                | Includes establishments with 10 or more bed places: hotels, apartment hotels, “pousadas”, tourist apartments and tourist villages, as well as other accommodation establishments: boarding houses, motels and inns. Does not include tourism in rural areas neither local accommodation. Provisional data; |
| <b>Romania</b>       | Other countries<br>of Africa         | Including Egypt and Libya.   |
| <b>Spain</b>         | Total                                | Overnights in hotels and “hostales” (accommodation establishments providing limited services).   |
| <b>Switzerland</b>   | Total                                | Including health establishments.   |
|                      | All countries<br>of North Africa     | Algeria, Libya, Morocco and Tunisia.   |
| <b>Togo</b>          | Total                                | 2013–2015: including nationals residing abroad.  |



NOTES 2012–2016

**6. Overnight stays of non-resident tourists in all types of accommodation establishments, by nationality**

|                             |             |   |
|-----------------------------|-------------|---|
| <b>Hungary</b>              | Total       | Collective accommodation establishments.  |
| <b>Moldova, Republic of</b> | Total       | Excluding the left side of the river Nistru and the municipality of Bender.                                     |
| <b>Montenegro</b>           | Serbia      | Including arrivals from Kosovo.   |
| <b>Serbia</b>               | Switzerland | From 2014 Liechtenstein is included.  |
| <b>Turkey</b>               | Total       | Results of a monthly survey carried out among accommodation establishments licensed by the Ministry of Tourism. |

**6. Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence**

|                |                               |   |
|----------------|-------------------------------|---|
| <b>Austria</b> | Total                         | Only paid accommodation; excluding stays at friends and relatives and second homes.   |
| <b>Bahamas</b> | Total                         | Overnights in all forms of commercial accommodation.  |
| <b>Belgium</b> | Total                         | Hotel establishments, campings, holiday centres, holiday villages and specific categories of accommodation. From 2012 including bed and breakfast.<br>Due to a change in the methodology, from 2015 the data are not comparable with those of previous years. |
| <b>Canada</b>  | Total                         | Source: Canadian Tourism Commission and Statistics Canada   |
|                | China                         | Including Mongolia and Tibet.   |
|                | Estonia                       | Including Latvia and Lithuania.   |
|                | Hungary                       | Including Slovenia, Bulgaria and Romania.   |
|                | Denmark                       | Including Faeroe Islands.   |
|                | United Kingdom                | Including Gibraltar.  |
|                | Italy                         | Including San Marino, the Holy See and Malta.   |
|                | Yugoslavia, SFR (former)      | Including Croatia, Bosnia and Herzegovina, The Former Yugoslav Republic of Macedonia and Albania.   |
|                | France                        | Including Andorra and Monaco.   |
|                | Switzerland                   | Including Liechtenstein.  |
| <b>Croatia</b> | Total                         | Excluding overnight stays at ports of nautical tourism.   |
| <b>Denmark</b> | Total                         | Including non-commercial tourism.<br>2014: change of methodology.   |
| <b>France</b>  | Total                         | Source: “Dge”, “Banque de France”.<br>Non resident visitor survey (“EVE”) – results 2016 provisional.   |
|                | All countries of North Africa | Algeria, Egypt, Libya, Morocco and Tunisia.   |
|                | China                         | Including Hong Kong (China) and Macao (China).  |
|                | Switzerland                   | Including Liechtenstein.  |
| <b>Germany</b> | China                         | Including Hong Kong (China).  |
| <b>Greece</b>  | Total                         | NACE Rev. 2 – 55.1 and 55.3   |

NOTES 2012–2016

**6. Overnight stays of non-resident tourists in all types of accommodation establishments,  
by country of residence**

|                    |  |   |
|--------------------|--|---|
| <b>Ireland</b>     | <b>Total</b>                           | Including overnights in private homes and holiday homes where no payment is made.   |
|                    | <b>United Kingdom</b>                  | Including Northern Ireland residents.   |
| <b>Jamaica</b>     | <b>Total</b>                           | Information obtained by multiplying the average length of stay by the number of stop-overs of each country origin.<br>Excluding nationals residing abroad.  |
|                    | <b>Other countries of the Americas</b> | Latin America.  |
|                    | <b>All countries of Europe</b>         | United Kingdom and rest of Europe.  |
| <b>Malta</b>       | <b>Total</b>                           | Data based on overnights spent by departing tourists (by air and by sea).<br>Source: National Statistics Office   |
| <b>Mauritius</b>   | <b>Total</b>                           | 2016: provisional data.   |
| <b>Netherlands</b> | <b>Total</b>                           | Excluding overnight stays at fixed pitches (hired on a yearly or seasonal basis).<br>2013: break in the series because of methodological changes in determining the population.   |
| <b>Poland</b>      | <b>Total</b>                           | Establishments with 10 or more bed places. As of July 31. Since 2015, including agrotourism lodgings and rooms for guest.   |
| <b>Portugal</b>    | <b>Total</b>                           | Includes establishments with 10 or more bed places: hotels, apartment hotels, “pousadas”, tourist apartments and tourist villages, as well as other accommodation establishments: boarding houses, motels and inns. Includes camping sites and recreation centres. Does not include tourism in rural areas neither local accommodation. Provisional data; |
| <b>Romania</b>     | <b>Other countries of Africa</b>       | Including Egypt and Libya.  |
| <b>Spain</b>       | <b>Total</b>                           | Overnights in hotels, “hostales”, camping, tourism apartments and rural dwellings.  |

NOTES 2012–2016

**1. Arrivées de touristes non résidents aux frontières nationales, par nationalité**

|                                  |                       |  |
|----------------------------------|-----------------------|--|
| <b>Arabie saoudite</b>           | Total                 | 2016: données préliminaires.   |
| <b>Argentine</b>                 | Total                 | Changement de méthodologie à partir de 2013. Les données ne sont pas comparables avec celles des années précédentes.   |
| <b>Bélarus</b>                   | Total                 | Voyages à forfait.   |
| <b>Bhoutan</b>                   | Total                 | Total des arrivées 2012: 105.407; 2013: 116.209; 2014: 134.254; 2015: 155.121; 2016: 209.570. L'écart important que l'on peut observer en 2012–2016 par rapport aux années précédentes tient au fait que l'on a inclus les touristes régionaux haut de gamme dans les totaux à partir de 2010. |
| <b>Brunéi Darussalam</b>         | Total                 | Arrivées par voie aérienne.  |
| <b>Burundi</b>                   | Total                 | Y compris les nationaux résidant à l'étranger.   |
| <b>Chili</b>                     | Total                 | Y compris les nationaux résidant à l'étranger.<br>Source: «Jefatura Nacional de Extranjería y Policía Internacional. Carabineros de Chile (OS3)»   |
| <b>Comores</b>                   | Total                 | Arrivées par voie aérienne.  |
| <b>Gambie</b>                    | Total                 | Arrivées en vols à la demande seulement.   |
| <b>Grenade</b>                   | Total                 | Arrivées par voie aérienne uniquement.   |
| <b>Guinée</b>                    | Total                 | Arrivées par voie aérienne à l'aéroport de Conakry.  |
| <b>Honduras</b>                  | Total                 | À l'exclusion des arrivées de touristes par voie maritime.   |
| <b>Inde</b>                      | Total                 | À partir de 2014 y compris les nationaux résidant à l'étranger.  |
| <b>Islande</b>                   | Total                 | Source: «Icelandic Tourist Board».<br>Arrivées à l'aéroport Keflavik seulement.  |
| <b>Italie</b>                    | Total                 | À l'exclusion des travailleurs saisonniers et frontaliers.   |
| <b>Kiribati</b>                  | Total                 | Arrivées par voie aérienne.<br>Tarawa et Île Christmas.  |
| <b>Liban</b>                     | Total                 | À l'exclusion des nationalités libanaise, syrienne et palestinienne.   |
| <b>Malaisie</b>                  | Total                 | Y compris les résidents de Singapour traversant la frontière par voie terrestre à travers le Johore Causeway.  |
| <b>Maldives</b>                  | Total                 | Arrivées par voie aérienne.  |
| <b>Mali</b>                      | Total                 | Arrivées par voie aérienne uniquement (aéroport de Bamako-Sénou).  |
| <b>Mexique</b>                   | Total                 | Source: Service des politiques migratoires et Banque du Mexique.   |
|                                  | États-Unis d'Amérique | Sont comprises les arrivées de touristes par voie terrestre dans les régions intérieures, de touristes dans les régions frontalières et de touristes nationaux ayant le statut de résidents aux États-Unis d'Amérique et registres aériens du service des politiques migratoires.              |
| <b>Myanmar</b>                   | Total                 | 2016: changement de méthodologie.  |
| <b>Népal</b>                     | Grèce                 | Y compris Chypre.  |
| <b>Palaos</b>                    | Total                 | Arrivées par voie aérienne (aéroport international de Palaos).   |
| <b>Paraguay</b>                  | Total                 | À l'exclusion des nationaux résidant à l'étranger et des membres des équipages.<br>Cartes d'embarquement et de débarquement à l'aéroport Silvio Petrossi et comptages des passagers lors du franchissement des frontières nationales – Police nationale et SENATUR.                            |
| <b>République centrafricaine</b> | Total                 | Arrivées par voie aérienne à Bangui uniquement.  |

## NOTES 2012–2016

### 1. Arrivées de touristes non résidents aux frontières nationales, par nationalité

|   |        |   |
|---|--------|---|
| <b>Sint Maarten<br/>(Partie Néerlandaise)</b> | Total  | Arrivées à l'aéroport international « Princess Juliana ». Y compris les visiteurs à St. Martin (partie française de l'île). |
|   | France | Y compris les résidents des Antilles françaises.  |
| <b>Soudan</b>                                 | Total  | Y compris les nationaux résidant à l'étranger.  |
| <b>Sri Lanka</b>                              | Total  | À l'exclusion des nationaux résidant à l'étranger.  |
|   | Chine  | Depuis 2013: y compris Hong Kong (Chine) et Macao (Chine).  |
| <b>Trinité-et-Tobago</b>                      | Total  | Arrivées par voie aérienne.   |
| <b>Turquie</b>                                | Total  | Y compris les citoyens turcs résidant à l'étranger.   |
| <b>Tuvalu</b>                                 | Total  | 2015–2016 Source: « South Pacific Tourism Organisation – Regional Tourism Resource Centre »                                 |
| <b>Yémen</b>                                  | Total  | Y compris les nationaux résidant à l'étranger.  |

### 1. Arrivées de touristes non résidents aux frontières nationales, par pays de résidence

|                                  |         |   |
|----------------------------------|---------|---|
| <b>Afrique du Sud</b>            | Total   | À partir de 2014, une nouvelle méthodologie a été appliquée. L'information n'est donc pas comparable à celle des années précédentes.<br>2014–2016: à l'exclusion du transit.  |
| <b>Anguilla</b>                  | Total   | À l'exclusion des nationaux résidant à l'étranger.  |
| <b>Antigua-et-Barbuda</b>        | Total   | Arrivées par voie aérienne.<br>À l'exclusion des nationaux résidant à l'étranger.   |
| <b>Bermudes</b>                  | Total   | Arrivées par voie aérienne.   |
| <b>Canada</b>                    | Total   | Source: « Canadian Tourism Commission » et « Statistics Canada ». 2016: y compris les visiteurs de la journée par voie aérienne.  |
| <b>Colombie</b>                  | Total   | Source : Département administratif de sécurité (DAS) / « Migración Colombia ». Arrivées de touristes non-résidents par des contrôles d'immigration. Y compris les nationaux résidant à l'étranger. À l'exclusion des visiteurs transfrontaliers et des croisiéristes. Données provisoires.  |
| <b>Curaçao</b>                   | Total   | Arrivées par voie aérienne.   |
| <b>Espagne</b>                   | Total   | Source: Frontur (Statistiques sur les flux touristiques aux frontières). 2015 : données calculées en extrapolant les données de Turespaña jusqu'à septembre pour calculer les données d'octobre, novembre et décembre. À partir de 2015, cette opération est menée par l'Institut national de la statistique – INE. 2016: rupture de série. Les données ne sont pas comparables avec celles des années précédentes.   |
| <b>États-Unis<br/>d'Amérique</b> | Total   | À partir des données de 2014, l'automatisation introduite dans la méthodologie de suivi des visiteurs d'entrée a permis un comptage précis des séjours d'une nuit. Ce changement a vraisemblablement ajouté plusieurs points de pourcentage aux chiffres de 2014, de sorte que les données de 2014 et suivantes ne sont pas comparables avec celles des années précédentes. Les changements en 2015 (sauf Canada et Mexique) sont dus à la fois au comptage de registres supplémentaires et aux conditions du marché. |
|                                  | Canada  | Les données historiques peuvent refléter les révisions apportées par « Statistics Canada ».   |
|                                  | Mexique | Les données historiques peuvent refléter les révisions apportées par « Banco de México ».   |

NOTES 2012–2016

1. Arrivées de touristes non résidents aux frontières nationales, par pays de résidence

|  |                              |  |
|--|------------------------------|--|
| <b>Éthiopie</b>                          | Total                        | Arrivées à travers tous les ports d'entrée.  |
| <b>Fidji</b>                             | Total                        | À l'exclusion des nationaux résidant à l'étranger.   |
| <b>France</b>                            | Total                        | Source: Dge, Banque de France.<br>Enquête auprès des visiteurs venant de l'étranger (EVE) – résultats 2016 provisoires.  |
|  | Tous pays<br>Afrique du Nord | Algérie, Égypte, Libye, Maroc et Tunisie.  |
|  | Chine                        | Y compris Hong Kong (Chine) et Macao (Chine).  |
|  | Suisse                       | Y compris Liechtenstein.   |
| <b>Grèce</b>                             | Total                        | L'information est basée sur l'enquête aux frontières réalisée par la Banque de Grèce.  |
|  | Égypte                       | Y compris Soudan.  |
|  | Liban                        | Y compris République arabe syrienne.   |
| <b>Guadeloupe</b>                        | Total                        | Arrivées par voie aérienne.  |
| <b>Guinée</b>                            | Total                        | Arrivées par voie aérienne à l'aéroport de Conakry.  |
| <b>Guyane</b>                            | Total                        | Arrivées à l'aéroport de Timehri seulement.  |
| <b>Guyane française</b>                  | Total                        | Enquête au départ de l'aéroport de Cayenne-Rochambeau.   |
| <b>Haïti</b>                             | Total                        | Arrivées par voie aérienne.<br>Les nationaux résidant à l'étranger sont inclus.  |
| <b>Îles Caïmanes</b>                     | Total                        | Arrivées par voie aérienne.  |
| <b>Îles Cook</b>                         | Total                        | Arrivées par voies aérienne et maritime.   |
| <b>Îles Marshall</b>                     | Total                        | Arrivées par voie aérienne.<br>2014–2015 Source: « South Pacific Tourism Organisation – Regional Tourism Resource Centre »   |
| <b>Irlande</b>                           | Royaume-Uni                  | Y compris les arrivées des résidents de l'Irlande du nord.   |
| <b>Israël</b>                            | Total                        | À l'exclusion des nationaux résidant à l'étranger.   |
| <b>Jamaïque</b>                          | Total                        | Arrivées par voie aérienne.<br>Y compris les nationaux résidants à l'étranger.   |
| <b>Malawi</b>                            | Total                        | Départs.   |
| <b>Mali</b>                              | Total                        | Arrivées par voie aérienne uniquement (aéroport de Bamako-Sénou).  |
| <b>Malte</b>                             | Total                        | Données tirées des départs par voies aérienne et maritime.<br>Source: « National Statistics Office »   |
| <b>Martinique</b>                        | Total                        | Y compris les départements et territoires français d'outremer.   |
| <b>Maurice</b>                           | Total                        | 2016: données provisoires.   |
| <b>Mexique</b>                           | Total                        | Source: Service des politiques migratoires et Banque du Mexique.   |
|  | Canada                       | Touristes dans les régions intérieures communiqués par la Banque du Mexique.   |
|  | États-Unis<br>d'Amérique     | Sont comprises les arrivées de touristes par voie terrestre dans les régions intérieures, de touristes dans les zones frontalières et de touristes nationaux ayant le statut de résidents aux États-Unis d'Amérique et registres aériens du service des politiques migratoires. Pas nécessairement résidents aux États-Unis. |
| <b>Micronésie<br/>(États fédérés de)</b> | Total                        | Arrivées dans les États de Kosrae, Chuuk, Pohnpei et Yap.  |

NOTES 2012–2016

1. Arrivées de touristes non résidents aux frontières nationales, par pays de résidence

|  |                                  |  |
|--|----------------------------------|--|
| <b>Nioué</b>                           | Total                            | Y compris les nationaux de Niue résidant habituellement en Nouvelle-Zélande.<br>2014–2015 Source: « South Pacific Tourism Organisation – Regional Tourism Resource Centre ».<br>2015: estimations. |
| <b>Nouvelle-Calédonie</b>              | Total                            | Y compris les nationaux résidant à l'étranger.   |
|  | Tous pays Caraïbes               | Martinique, Guadeloupe et Guyane.  |
| <b>Pérou</b>                           | Total                            | Y compris les nationaux résidant à l'étranger.   |
| <b>Philippines</b>                     | Nationaux résidents à l'étranger | Titulaires d'un passeport philippin résidant en permanence à l'étranger; travailleurs philippins exclus.   |
| <b>Polynésie française</b>             | Total                            | Arrivées par voie aérienne.<br>À l'exclusion des nationaux résidant à l'étranger.  |
|  | Samoa                            | Y compris les Samoa américaines.   |
| <b>Porto Rico</b>                      | Total                            | Arrivées par voie aérienne.<br>Année fiscale de juillet à juin.<br>Source: « Junta de Planificación de Puerto Rico ».  |
| <b>République dominicaine</b>          | Total                            | Arrivées par voie aérienne.  |
| <b>Réunion</b>                         | Total                            | Enquête flux touristiques.<br>Source jusqu'à 2015: INSEE.<br>Source à partir de 2016: IRT (Île de la Réunion Tourisme).  |
|  | Tous les pays d'Afrique          | Océan Indien.  |
| <b>Sainte-Lucie</b>                    | Total                            | À l'exclusion des nationaux résidant à l'étranger.   |
| <b>Saint-Kitts-et-Nevis</b>            | Total                            | Arrivées par voie aérienne.  |
| <b>Saint-Vincent-et-les Grenadines</b> | Total                            | Arrivées par voie aérienne.  |
| <b>Sierra Leone</b>                    | Total                            | Arrivées par voie aérienne.  |
| <b>Sri Lanka</b>                       | Total                            | À l'exclusion des nationaux résidant à l'étranger.   |
|  | Chine                            | Depuis 2013: y compris Hong Kong (Chine) et Macao (Chine).   |
| <b>Timor-Leste</b>                     | Total                            | Arrivées par voie aérienne à l'aéroport de Dili.   |
| <b>Tonga</b>                           | Total                            | Arrivées par voie aérienne.  |

NOTES 2012–2016

**2. Arrivées de visiteurs non résidents aux frontières nationales, par nationalité**

|                                       |                              |  |
|---------------------------------------|------------------------------|--|
| <b>Albanie</b>                        | <b>Total</b>                 | À l'exclusion des nationaux résidant à l'étranger.   |
| <b>Algérie</b>                        | <b>Total</b>                 | Y compris les nationaux résidant à l'étranger.   |
| <b>Bahreïn</b>                        | <b>Total</b>                 | À l'exclusion des nationaux résidant à l'étranger.<br>À partir de 2015, rupture de série. Source: Enquête du tourisme récepteur.   |
| <b>Bélarus</b>                        | <b>Total</b>                 | Données de 2012–2015 sans tenir compte du segment frontalier biélorusse-russe; données pour 2016, y compris l'estimation du segment frontalier entre la Biélorussie et la Russie.  |
| <b>Belize</b>                         | <b>Total</b>                 | Y compris passagers en transit et passagers à la frontière.  |
| <b>Chine</b>                          | <b>Total</b>                 | 2016: y compris les arrivées de visiteurs non-résidents à travers de zones frontalières en Chine. Les données ne sont pas comparables avec celles des années précédentes.  |
| <b>Corée (République de)</b>          | <b>Total</b>                 | Y compris les nationaux résidant à l'étranger et les membres des équipages.  |
| <b>Égypte</b>                         | <b>Total</b>                 | À l'exclusion des nationaux résidant à l'étranger.   |
| <b>Équateur</b>                       | <b>Total</b>                 | À l'exclusion des nationaux résidant à l'étranger.<br>2016: données provisoires.   |
| <b>Îles Mariannes septentrionales</b> | <b>États-Unis d'Amérique</b> | Y compris Guam.  |
| <b>Italie</b>                         | <b>Total</b>                 | Enquête aux frontières. À l'exclusion des travailleurs saisonniers et frontaliers.   |
| <b>Japon</b>                          | <b>Total</b>                 | À l'exclusion des nationaux résidant à l'étranger.   |
| <b>Macao (Chine)</b>                  | <b>Total</b>                 | Source des données: Police de sécurité publique  |
| <b>Nigéria</b>                        | <b>Total</b>                 | Source: « Nigerian Tourism Development Corporation (NTDC) »  |
| <b>Pologne</b>                        | <b>Total</b>                 | Depuis que la Pologne est entrée dans l'espace Schengen, le comptage précis du trafic entrant n'est pas possible. Les données présentées ici sont basées sur les enquêtes de l'Institut du Tourisme. Seuls des résultats approximatifs des principaux pays peuvent être fournis. |
| <b>Saint-Marin</b>                    | <b>Total</b>                 | À partir de 2016, nouvelle méthodologie statistique.   |
| <b>Singapour</b>                      | <b>Total</b>                 | À l'exclusion des arrivées de Malaisiens par voie terrestre.   |
|                                       | <b>Hong Kong (Chine)</b>     | Depuis 2013 est inclus en Chine.   |
|                                       | <b>Macao (Chine)</b>         | Depuis 2013 est inclus en Chine.   |
| <b>Turquie</b>                        | <b>Total</b>                 | Y compris les citoyens turcs résidant à l'étranger.  |
| <b>Uruguay</b>                        | <b>Total</b>                 | À l'exclusion des arrivées des croisiéristes.  |

NOTES 2012–2016

**2. Arrivées de visiteurs non résidents aux frontières nationales, par pays de résidence**

|  |                                |  |
|--|--------------------------------|--|
| <b>Afrique du Sud</b>                  | Total                          | À partir de 2014, une nouvelle méthodologie a été appliquée. L'information n'est donc pas comparable à celle des années précédentes.<br>2014–2016: à l'exclusion du transit.   |
| <b>Australie</b>                       | Total                          | À l'exclusion des nationaux résidant à l'étranger et les membres des équipages.<br>Source: « Australian Bureau of Statistics »   |
| <b>Canada</b>                          | Total                          | Source: « Canadian Tourism Commission » et « Statistics Canada »   |
|  | Chine                          | Y compris Mongolie et Tibet.   |
|  | Estonie                        | Y compris Lettonie et Lituanie.  |
|  | Hongrie                        | Y compris Slovaquie, Bulgarie et Roumanie.   |
|  | Danemark                       | Y compris Îles Féroé.  |
|  | Royaume-Uni                    | Y compris Gibraltar.   |
|  | Italie                         | Y compris Saint-Marin, Saint Siège et Malte.   |
|  | Yougoslavie,<br>SFR (ancienne) | Y compris Croatie, Bosnie-Herzégovine, Ex-République yougoslave de Macédoine et Albanie.   |
|  | France                         | Y compris Andorre et Monaco.   |
|  | Suisse                         | Y compris Liechtenstein.   |
| <b>Congo</b>                           | Total                          | Source: Direction Générale du Tourisme et de l'Hôtellerie, enquêtes 2011–2013.   |
| <b>Côte d'Ivoire</b>                   | Total                          | 2012–2014: arrivées à l'aéroport Félix Houphouët Boigny seulement.<br>2015: rupture de série : les chiffres incluent les arrivées par voie terrestre (route et chemin de fer).   |
| <b>Hong Kong (Chine)</b>               | États-Unis<br>d'Amérique       | Y compris Guam.  |
|  | Nouvelle-Zélande               | Y compris Îles Cook.   |
|  | France                         | Y compris Nouvelle-Calédonie et Polynésie française.   |
| <b>Israël</b>                          | Total                          | À l'exclusion des nationaux résidant à l'étranger.   |
| <b>Lesotho</b>                         | Total                          | Grâce à l'amélioration de la collecte des données faite avec l'aide de « Statistics South Africa », à partir de 2014 les données ne sont pas comparables avec celles des années précédentes.   |
| <b>Lettonie</b>                        | Total                          | Départs des non-résidents. Enquête auprès des personnes qui traversent les frontières du pays.   |
| <b>Macao (Chine)</b>                   | Total                          | Source des données: Police de sécurité publique  |
| <b>Mozambique</b>                      | Total                          | Arrivées à tous les postes frontaliers du pays.  |
| <b>Nouvelle-Zélande</b>                | Total                          | Les données relatives aux mouvements de courte durée sont obtenues à partir d'un échantillon aléatoire de déclarations des passagers.<br>Y compris les nationaux résidant à l'étranger.<br>Source: Statistiques de la Nouvelle Zélande (« International Travel and Migration »). |
| <b>Panama</b>                          | Total                          | Nombre total de visiteurs arrivés au Panama par l'aéroport international de Tocumen, classés selon leur résidence permanente.  |
| <b>Saint-Vincent-et-les Grenadines</b> | Total                          | Arrivées par voie aérienne.  |
| <b>Singapour</b>                       | Total                          | À l'exclusion des arrivées de Malaisiens par voie terrestre.   |



NOTES 2012–2016

**3. Arrivées de touristes non résidents dans les hôtels et établissements assimilés, par nationalité**

|  |               |   |
|--|---------------|---|
| <b>Bolivie (État plurinational de)</b> | <b>Total</b>  | Données préliminaires.<br>Mouvement hôtelier dans les capitales de département.   |
| <b>Burkina Faso</b>                    | <b>Total</b>  | 2014, 2015: données par pays de résidence.  |
| <b>État de Palestine</b>               | <b>Total</b>  | Source: « Palestinian Central Bureau of Statistics. Hotel Activity Survey. Ramallah – Palestine ».<br>Les données sur l'activité hôtelière représentent la Cisjordanie seulement. |
| <b>Maroc</b>                           | <b>Total</b>  | Arrivées dans les hôtels homologués, villages de vacances, résidences touristiques et Riad.   |
| <b>Monténégro</b>                      | <b>Serbie</b> | Y compris les arrivées en provenance du Kosovo.   |
| <b>Serbie</b>                          | <b>Suisse</b> | À partir de 2014 le Liechtenstein est inclus.   |
| <b>Turquie</b>                         | <b>Total</b>  | Résultats de l'enquête mensuelle réalisée auprès des établissements d'hébergement autorisés par le Ministère du Tourisme.   |

NOTES 2012–2016

### 3. Arrivées de touristes non résidents dans les hôtels et établissements assimilés, par pays de résidence

|                      |                                   |  |
|----------------------|-----------------------------------|--|
| <b>Allemagne</b>     | Chine                             | Y compris Hong Kong (Chine).   |
|                      | Autres pays<br>Asie Est/Pacifique | Y compris l'Inde.  |
| <b>Autriche</b>      | Total                             | Hôtels uniquement.   |
| <b>Belgique</b>      | Total                             | Hôtels uniquement.   |
| <b>Cabo Verde</b>    | Belgique                          | Y compris les Pays-Bas.  |
| <b>Congo</b>         | Total                             | Source: Direction Générale du Tourisme et de l'Hôtellerie, enquêtes 2011 à 2015.   |
| <b>Curaçao</b>       | Total                             | Grands et petits hôtels, pensions de famille, appartements et bungalows.   |
| <b>Danemark</b>      | Total                             | Hôtels uniquement.<br>2014: changement de méthodologie.  |
| <b>Espagne</b>       | Total                             | Arrivées dans les hôtels et les « hostales » (établissements d'hébergement offrant des services limités).  |
| <b>France</b>        | Total                             | Source: Insee, Dge, partenaires régionaux.<br>Enquête de fréquentation hôtelière (EFH).  |
| <b>Guinée</b>        | Total                             | Arrivées par voie aérienne à l'aéroport de Conakry.  |
| <b>Israël</b>        | Total                             | Arrivées dans les hôtels de tourisme et hôtels encore non répertoriés.   |
|                      | Tous pays<br>Amérique du Sud      | Y compris Amérique centrale.   |
| <b>Luxembourg</b>    | Total                             | NACE Rev2 55.100   |
| <b>Macao (Chine)</b> | Total                             | Source des données: Enquête mensuelle auprès des hôtels et établissements assimilés  |
| <b>Pays-Bas</b>      | Total                             | 2013: rupture de série due aux changements méthodologiques dans la détermination de la population.   |
| <b>Pologne</b>       | Total                             | Établissements avec 10 ou places-lit. Au 31 juillet.<br>À l'exclusion des hôtelleries.   |
| <b>Porto Rico</b>    | Total                             | Année fiscale de juillet à juin.<br>Hôtels enregistrés par la « Compañía de Turismo de Puerto Rico ».  |
|                      | Autres pays Caraïbes              | Les données agrégées des touristes en provenance des petites Antilles qui n'ont pas spécifié leur pays d'origine sont incluses.  |
|                      | Autres pays du monde              | Y compris les membres des équipages.   |
| <b>Portugal</b>      | Total                             | Comprend les établissements avec 10 ou plus de places lits: hôtels, aпарthôtels, « pousadas », appartements et villages pour touristes ainsi que d'autres établissements d'hébergement: pensions, motels et auberges. N'inclut pas le tourisme dans les zones rurales ou l'hébergement local. Données provisoires; |
| <b>Roumanie</b>      | Autres pays d'Afrique             | Y compris Égypte et Libye.   |
| <b>Suisse</b>        | Total                             | Y compris les établissements de cure.  |
|                      | Tous pays Afrique du Nord         | Algérie, Libye, Maroc et Tunisie.  |
| <b>Togo</b>          | Total                             | 2013–2015: y compris les nationaux résidant à l'étranger.  |

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**4. Arrivées de touristes non résidents dans tous les types d'établissements d'hébergement, par nationalité**

|                                |        |   |
|--------------------------------|--------|---|
| <b>Hongrie</b>                 | Total  | Établissements d'hébergement collectif.   |
| <b>Moldova (République de)</b> | Total  | À l'exception de la rive gauche de la rivière Nistru et de la municipalité de Bender.                                     |
| <b>Monténégro</b>              | Serbie | Y compris les arrivées en provenance du Kosovo.   |
| <b>Serbie</b>                  | Suisse | À partir de 2014 le Liechtenstein est inclus.   |
| <b>Turquie</b>                 | Total  | Résultats de l'enquête mensuelle réalisée auprès des établissements d'hébergement autorisés par le Ministère du Tourisme. |

**4. Arrivées de touristes non résidents dans tous les types d'établissements d'hébergement, par pays de résidence**

|                    |                                  |  |
|--------------------|----------------------------------|--|
| <b>Allemagne</b>   | Chine                            | Y compris Hong Kong (Chine).   |
| <b>Autriche</b>    | Total                            | Seulement logement commercial; sont exclus les séjours chez des parents et amis, et les résidences secondaires.  |
| <b>Belgique</b>    | Total                            | Établissements hôteliers, terrains de camping, centres de vacances, villages de vacances et catégories spécifiques d'hébergement. À partir de 2012 les chambres d'hôtes sont incluses. La méthodologie a été modifiée et pour cela, à partir de 2015 les données ne sont pas comparable avec celles des années précédentes.  |
| <b>Croatie</b>     | Total                            | À l'exclusion des arrivées dans des ports à tourisme nautique.   |
| <b>Danemark</b>    | Total                            | Y compris le tourisme non commercial.<br>2014: changement de méthodologie.   |
| <b>Espagne</b>     | Total                            | Arrivées dans hôtels, « hostales », camping, appartements touristiques et logements ruraux.  |
| <b>Grèce</b>       | Total                            | NACE Rév. 2 – 55.1 et 55.3   |
| <b>Pays-Bas</b>    | Total                            | 2013: rupture de série due aux changements méthodologiques dans la détermination de la population.   |
| <b>Philippines</b> | Total                            | Arrivées par voie aérienne.  |
|                    | Nationaux résidents à l'étranger | Titulaires d'un passeport philippin résidant en permanence à l'étranger; travailleurs philippins exclus.   |
| <b>Pologne</b>     | Total                            | Établissements avec 10 ou places-lit. Au 31 juillet. Depuis 2015, y compris les gîtes d'agrotourisme et chambres d'hôtes.  |
| <b>Portugal</b>    | Total                            | Comprend les établissements avec 10 ou plus de places lits: hôtels, aparthôtels, « pousadas », appartements et villages pour touristes ainsi que d'autres établissements d'hébergement: pensions, motels et auberges. Comprend les terrains de camping et les centres de loisirs. N'inclut pas le tourisme dans les zones rurales ou l'hébergement local. Données provisoires; |
| <b>Roumanie</b>    | Autres pays d'Afrique            | Y compris Égypte et Libye.   |

NOTES 2012–2016

**5. Nuitées de touristes non résidents dans les hôtels et établissements assimilés, par nationalité**

|  |        |  |
|--|--------|--|
| <b>Bhoutan</b>                         | Total  | Données provisoires.   |
| <b>Bolivie (État plurinational de)</b> | Total  | Données préliminaires.<br>Nuitées dans les capitales de département.   |
| <b>Burkina Faso</b>                    | Total  | 2014, 2015: données par pays de résidence.   |
| <b>État de Palestine</b>               | Total  | Source: « Palestinian Central Bureau of Statistics. Hotel Activity Survey. Ramallah – Palestine ». Les données sur l'activité hôtelière représentent la Cisjordanie seulement.   |
| <b>Maroc</b>                           | Total  | Nuitées dans les hôtels homologués, villages de vacances, résidences touristiques et Riad.   |
| <b>Monténégro</b>                      | Serbie | Y compris les arrivées en provenance du Kosovo.  |
| <b>Myanmar</b>                         | Total  | L'augmentation du total en 2014 provient de la somme des arrivées ayant un laissez-passer frontalier pour un séjour de 7 jours aux postes frontaliers de la Chine, l'Inde, la Thaïlande et le Myanmar, ainsi que les arrivées aux points d'entrée internationaux.<br>2016: changement de méthodologie. |
| <b>Serbie</b>                          | Suisse | À partir de 2014 le Liechtenstein est inclus.  |
| <b>Turquie</b>                         | Total  | Résultats de l'enquête mensuelle réalisée auprès des établissements d'hébergement autorisés par le Ministère du Tourisme.  |
| <b>Yémen</b>                           | Total  | Y compris les nationaux résidant à l'étranger.   |

**5. Nuitées de touristes non résidents dans les hôtels et établissements assimilés, par pays de résidence**

|                      |                                |  |
|----------------------|--------------------------------|--|
| <b>Allemagne</b>     | Chine                          | Y compris Hong Kong (Chine).   |
|                      | Autres pays Asie Est/Pacifique | Y compris l'Inde.  |
| <b>Autriche</b>      | Total                          | Hôtels uniquement.   |
| <b>Belgique</b>      | Total                          | Hôtels uniquement.   |
| <b>Cabo Verde</b>    | Belgique                       | Y compris les Pays-Bas.  |
| <b>Congo</b>         | Total                          | Source: Direction Générale du Tourisme et de l'Hôtellerie, enquêtes 2011 à 2015.                         |
| <b>Danemark</b>      | Total                          | Hôtels uniquement.<br>2014: changement de méthodologie.  |
| <b>Espagne</b>       | Total                          | Nuitées dans les hôtels et les « hostales » (établissements d'hébergement offrant des services limités). |
| <b>France</b>        | Total                          | Source: Insee, Dge, partenaires régionaux.<br>Enquête de fréquentation hôtelière (EFH).                  |
| <b>Israël</b>        | Total                          | Nuitées dans les hôtels de tourisme et appartements.   |
|                      | Tous pays Amérique du Sud      | Y compris Amérique centrale.   |
| <b>Luxembourg</b>    | Total                          | NACE Rev2 55.100   |
| <b>Macao (Chine)</b> | Total                          | Source des données: Enquête mensuelle auprès des hôtels et établissements assimilés                      |

NOTES 2012–2016

**5. Nuitées de touristes non résidents dans les hôtels et établissements assimilés, par pays de résidence**

|                 |                                  |   |
|-----------------|----------------------------------|---|
| <b>Norvège</b>  | <b>Total</b>                     | Nuitées dans les établissements enregistrés. Les données ne couvrent que les établissements avec une capacité d'au moins 20 lits.   |
| <b>Pays-Bas</b> | <b>Total</b>                     | 2013: rupture de série due aux changements méthodologiques dans la détermination de la population.  |
| <b>Pologne</b>  | <b>Total</b>                     | Établissements avec 10 ou places-lit. Au 31 juillet. À l'exclusion des hôtelleries.   |
| <b>Portugal</b> | <b>Total</b>                     | Comprend les établissements avec 10 ou plus de places lits: hôtels, appartements, « pousadas », appartements et villages pour touristes ainsi que d'autres établissements d'hébergement: pensions, motels et auberges. N'inclut pas le tourisme dans les zones rurales ou l'hébergement local. Données provisoires; |
| <b>Roumanie</b> | <b>Autres pays d'Afrique</b>     | Y compris Égypte et Libye.  |
| <b>Suisse</b>   | <b>Total</b>                     | Y compris les établissements de cure.   |
|                 | <b>Tous pays Afrique du Nord</b> | Algérie, Libye, Maroc et Tunisie.   |
| <b>Togo</b>     | <b>Total</b>                     | 2013–2015: y compris les nationaux résidant à l'étranger.   |

**6. Nuitées de touristes non résidents dans tous les types d'établissements d'hébergement, par nationalité**

|                                |               |   |
|--------------------------------|---------------|---|
| <b>Hongrie</b>                 | <b>Total</b>  | Établissements d'hébergement collectif.   |
| <b>Moldova (République de)</b> | <b>Total</b>  | À l'exception de la rive gauche de la rivière Nistru et de la municipalité de Bender.                                     |
| <b>Monténégro</b>              | <b>Serbie</b> | Y compris les arrivées en provenance du Kosovo.   |
| <b>Serbie</b>                  | <b>Suisse</b> | À partir de 2014 le Liechtenstein est inclus.   |
| <b>Turquie</b>                 | <b>Total</b>  | Résultats de l'enquête mensuelle réalisée auprès des établissements d'hébergement autorisés par le Ministère du Tourisme. |

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**6. Nuitées de touristes non résidents dans tous les types d'établissements d'hébergement, par pays de résidence**

|                  |                             |   |
|------------------|-----------------------------|---|
| <b>Allemagne</b> | Chine                       | Y compris Hong Kong (Chine).  |
| <b>Autriche</b>  | Total                       | Seulement logement commercial; sont exclus les séjours chez des parents et amis, et les résidences secondaires.   |
| <b>Bahamas</b>   | Total                       | Nuitées dans tout moyen d'hébergement commercial.   |
| <b>Belgique</b>  | Total                       | Établissements hôteliers, terrains de camping, centres de vacances, villages de vacances et catégories spécifiques d'hébergement. À partir de 2012 les chambres d'hôtes sont incluses. La méthodologie a été modifiée et pour cela, à partir de 2015 les données ne sont pas comparable avec celles des années précédentes. |
| <b>Canada</b>    | Total                       | Source: « Canadian Tourism Commission » et « Statistics Canada »  |
|                  | Chine                       | Y compris Mongolie et Tibet.  |
|                  | Estonie                     | Y compris Lettonie et Lituanie.   |
|                  | Hongrie                     | Y compris Slovaquie, Bulgarie et Roumanie.  |
|                  | Danemark                    | Y compris Îles Féroé.   |
|                  | Royaume-Uni                 | Y compris Gibraltar.  |
|                  | Italie                      | Y compris Saint-Marin, Saint Siège et Malte.  |
|                  | Yougoslavie, SFR (ancienne) | Y compris Croatie, Bosnie-Herzégovine, Ex-République yougoslave de Macédoine et Albanie.  |
|                  | France                      | Y compris Andorre et Monaco.  |
|                  | Suisse                      | Y compris Liechtenstein.  |
| <b>Croatie</b>   | Total                       | À l'exclusion des nuitées dans des ports à tourisme nautique.   |
| <b>Danemark</b>  | Total                       | Y compris le tourisme non commercial. 2014: changement de méthodologie.   |
| <b>Espagne</b>   | Total                       | Nuitées dans hôtels, « hostales », camping, appartements touristiques et logements ruraux.  |
| <b>France</b>    | Total                       | Source: Dge, Banque de France. Enquête auprès des visiteurs venant de l'étranger (EVE) – résultats 2016 provisoires.  |
|                  | Tous pays Afrique du Nord   | Algérie, Égypte, Libye, Maroc et Tunisie.   |
|                  | Chine                       | Y compris Hong Kong (Chine) et Macao (Chine).   |
|                  | Suisse                      | Y compris Liechtenstein.  |
| <b>Grèce</b>     | Total                       | NACE Rév. 2 – 55.1 et 55.3  |
| <b>Irlande</b>   | Total                       | Y compris nuitées dans hébergement privé non payant (maisons privées et maisons de vacances).   |
|                  | Royaume-Uni                 | Y compris les résidents de l'Irlande du Nord.   |
| <b>Jamaïque</b>  | Total                       | L'information a été obtenue en multipliant la durée moyenne de séjour par le nombre de touristes (stop-over) provenant de chaque pays d'origine. À l'exclusion des nationaux résidant à l'étranger.   |
|                  | Autres pays Amériques       | Amérique latine.  |
|                  | Tous pays d'Europe          | Royaume-Uni et le reste de l'Europe.  |

NOTES 2012–2016

**6. Nuitées de touristes non résidents dans tous les types d'établissements d'hébergement, par pays de résidence**

|                 |                              |   |
|-----------------|------------------------------|---|
| <b>Malte</b>    | <b>Total</b>                 | Données basées sur les nuitées passées par les touristes sortants (par voie aérienne et voie maritime).<br>Source: « National Statistics Office »   |
| <b>Maurice</b>  | <b>Total</b>                 | 2016: données provisoires.  |
| <b>Pays-Bas</b> | <b>Total</b>                 | À l'exclusion des nuitées dans des installations fixes (louées sur une base annuelle ou saisonnière).<br>2013: rupture de série due aux changements méthodologiques dans la détermination de la population.   |
| <b>Pologne</b>  | <b>Total</b>                 | Établissements avec 10 ou places-lit. Au 31 juillet.<br>Depuis 2015, y compris les gîtes d'agrotourisme et chambres d'hôtes.  |
| <b>Portugal</b> | <b>Total</b>                 | Comprend les établissements avec 10 ou plus de places lits: hôtels, apart'hôtels, « pousadas », appartements et villages pour touristes ainsi que d'autres établissements d'hébergement: pensions, motels et auberges. Comprend les terrains de camping et les centres de loisirs. N'inclut pas le tourisme dans les zones rurales ou l'hébergement local. Données provisoires; |
| <b>Roumanie</b> | <b>Autres pays d'Afrique</b> | Y compris Égypte et Libye.  |

NOTAS 2012–2016

**1. Llegadas de turistas no residentes en las fronteras nacionales, por nacionalidad**

|                                 |                           |  |
|---------------------------------|---------------------------|--|
| <b>Arabia Saudita</b>           | Total                     | 2016: datos preliminares.  |
| <b>Argentina</b>                | Total                     | Cambio de metodología a partir de 2013. Los datos no son comparables con los de años anteriores.   |
| <b>Belarús</b>                  | Total                     | Paquete turístico.   |
| <b>Bhután</b>                   | Total                     | Total de llegadas 2012: 105.407; 2013: 116.209; 2014: 134.254; 2015: 155.121; 2016: 209.570. El gran margen de diferencia en 2012–2016 en comparación con los años anteriores se debe a que a partir de 2010 se incluyen en las cifras totales los turistas regionales de alto nivel de renta. |
| <b>Brunei Darussalam</b>        | Total                     | Llegadas por vía aérea.  |
| <b>Burundi</b>                  | Total                     | Incluidos los nacionales residentes en el extranjero.  |
| <b>Chile</b>                    | Total                     | Incluidos los nacionales residentes en el extranjero.<br>Fuente: Jefatura Nacional de Extranjería y Policía Internacional. Carabineros de Chile (OS3)  |
| <b>Comoras</b>                  | Total                     | Llegadas por vía aérea.  |
| <b>Gambia</b>                   | Total                     | Llegadas en vuelos fletados únicamente.  |
| <b>Granada</b>                  | Total                     | Llegadas por vía aérea únicamente.   |
| <b>Guinea</b>                   | Total                     | Llegadas por vía aérea al aeropuerto de Conakry.   |
| <b>Honduras</b>                 | Total                     | Excluidas las llegadas de turistas por vía marítima.   |
| <b>India</b>                    | Total                     | A partir de 2014 incluidos los nacionales residentes en el extranjero.   |
| <b>Islandia</b>                 | Total                     | Fuente: "Icelandic Tourist Board".<br>Llegadas al aeropuerto Keflavik únicamente.  |
| <b>Italia</b>                   | Total                     | Excluidos los trabajadores estacionales y fronterizos.   |
| <b>Kiribati</b>                 | Total                     | Llegadas por vía aérea.<br>Tarawa e Isla Christmas.  |
| <b>Líbano</b>                   | Total                     | Excluidas las nacionalidades libanesa, siria y palestina.  |
| <b>Malasia</b>                  | Total                     | Incluidos residentes de Singapur que atraviesan la frontera por vía terrestre a través de Johore Causeway.   |
| <b>Maldivas</b>                 | Total                     | Llegadas por vía aérea.  |
| <b>Malí</b>                     | Total                     | Llegadas por vía aérea únicamente (aeropuerto de Bamako-Sénou).  |
| <b>México</b>                   | Total                     | Fuente: Unidad de Política Migratoria y Banco de México.   |
|                                 | Estados Unidos de América | Incluidas las llegadas de turistas de internación por vía terrestre, de turistas fronterizos y de turistas nacionales residentes en los Estados Unidos de América y registros aéreos de la Unidad de Política Migratoria.  |
| <b>Myanmar</b>                  | Total                     | 2016: cambio de metodología.   |
| <b>Nepal</b>                    | Grecia                    | Incluido Chipre.   |
| <b>Palau</b>                    | Total                     | Llegadas por vía aérea (aeropuerto internacional de Palau).  |
| <b>Paraguay</b>                 | Total                     | Excluidos los nacionales residentes en el extranjero y los miembros de tripulaciones.<br>Tarjetas E/D en el aeropuerto Silvio Petrossi y planillas de pasajeros en los puestos terrestres – Policía Nacional y SENATUR.  |
| <b>República Centroafricana</b> | Total                     | Llegadas por vía aérea a Bangui únicamente.  |



## NOTAS 2012–2016

### 1. Llegadas de turistas no residentes en las fronteras nacionales, por nacionalidad

|   |                |  |
|---|----------------|--|
| <b>Sint Maarten<br/>(Parte de los Países<br/>Bajos)</b> | <b>Total</b>   | Llegadas al aeropuerto internacional “Princess Juliana”.<br>Incluidos los visitantes a San Martín (parte francesa de la isla). |
|   | <b>Francia</b> | Incluidos los residentes de las Antillas Francesas.  |
| <b>Sri Lanka</b>  | <b>Total</b>   | Excluidos los nacionales residentes en el extranjero.  |
|   | <b>China</b>   | Desde 2013: incluidos Hong Kong (China) y Macao (China).   |
| <b>Sudán</b>  | <b>Total</b>   | Incluidos los nacionales residentes en el extranjero.  |
| <b>Trinidad y Tabago</b>                                | <b>Total</b>   | Llegadas por vía aérea.  |
| <b>Turquía</b>  | <b>Total</b>   | Incluidos los ciudadanos turcos residentes en el extranjero.   |
| <b>Tuvalu</b>   | <b>Total</b>   | 2015–2016 Fuente: “South Pacific Tourism Organisation –<br>Regional Tourism Resource Centre”                                   |
| <b>Yemen</b>  | <b>Total</b>   | Incluidos los nacionales residentes en el extranjero.  |

### 1. Llegadas de turistas no residentes en las fronteras nacionales, por país de residencia

|                                      |               |  |
|--------------------------------------|---------------|--|
| <b>Anguila</b>                       | <b>Total</b>  | Excluidos los nacionales residentes en el extranjero.  |
| <b>Antigua y Barbuda</b>             | <b>Total</b>  | Llegadas por vía aérea.<br>Excluidos los nacionales residentes en el extranjero.   |
| <b>Bermudas</b>                      | <b>Total</b>  | Llegadas por vía aérea.  |
| <b>Canadá</b>                        | <b>Total</b>  | Fuente: “Canadian Tourism Commission” y “Statistics Canada”.<br>2016: incluye a los visitantes del día por vía aérea.  |
| <b>Colombia</b>                      | <b>Total</b>  | Fuente: Departamento Administrativo de Seguridad (DAS) / Migración<br>Colombia.<br>Llegadas de turistas no residentes por puntos de control migratorio.<br>Incluidos los nacionales residentes en el extranjero.<br>Excluidos transfronterizos y pasajeros en crucero.<br>Datos provisionales.   |
| <b>Curaçao</b>                       | <b>Total</b>  | Llegadas por vía aérea.  |
| <b>España</b>                        | <b>Total</b>  | Fuente: Frontur (Estadística de Movimientos turísticos en fronteras).<br>2015: datos calculados extrapolando los datos de Turespaña<br>hasta septiembre para calcular los datos de octubre, noviembre y<br>diciembre. Desde octubre de 2015 esta operación la lleva a cabo el<br>Instituto Nacional de Estadística – INE.<br>2016: ruptura de serie. Los datos no son comparables con los de<br>años anteriores.   |
| <b>Estados Unidos<br/>de América</b> | <b>Total</b>  | A partir de 2014, se han modificado algunos elementos<br>automatizados en la metodología de seguimiento de los visitantes<br>recibidos que han permitido contabilizar con precisión las estancias<br>con una pernoctación. Este cambio ha añadido posiblemente varios<br>puntos porcentuales a los resultados, por lo que los datos de 2014<br>no son comparables con los de los años previos.<br>Los cambios en 2015 (excepto Canadá y México) reflejan una<br>combinación de registros adicionales contados y condiciones de<br>mercado. |
|                                      | <b>Canadá</b> | Los datos históricos pueden reflejar revisiones hechas por<br>“Statistics Canada”.   |
|                                      | <b>México</b> | Los datos históricos pueden reflejar revisiones hechas por<br>“Banco de México”.   |
| <b>Etiopía</b>                       | <b>Total</b>  | Llegadas a todos los puestos fronterizos.  |
| <b>Fiji</b>                          | <b>Total</b>  | Excluidos los nacionales residentes en el extranjero.  |

NOTAS 2012–2016

1. Llegadas de turistas no residentes en las fronteras nacionales, por país de residencia

|  |  |  |
|--|--|--|
| <b>Filipinas</b>                         | Nacionales residentes en el extranjero | Titulares de pasaportes filipinos que residen permanentemente en el extranjero; están excluidos los trabajadores filipinos.  |
| <b>Francia</b>                           | Total                                  | Fuente: “Dge”, “Banque de France”.<br>Encuesta a los visitantes que vienen del extranjero (“EVE”) – resultados 2016 provisionales.   |
|  | Todos los países de África del Norte   | Argelia, Egipto, Libia, Marruecos y Túnez.   |
|  | China                                  | Incluidos Hong Kong (China) y Macao (China).   |
|  | Suiza                                  | Incluido Liechtenstein.  |
| <b>Grecia</b>                            | Total                                  | La información se basa en la encuesta en fronteras realizada por el Banco de Grecia.   |
|  | Egipto                                 | Incluido Sudán.  |
|  | Líbano                                 | Incluida República Árabe Siria.  |
| <b>Guadalupe</b>                         | Total                                  | Llegadas por vía aérea.  |
| <b>Guinea</b>                            | Total                                  | Llegadas por vía aérea al aeropuerto de Conakry.   |
| <b>Guyana</b>                            | Total                                  | Llegadas al aeropuerto de Timehri únicamente.  |
| <b>Guyana Francesa</b>                   | Total                                  | Encuesta en el aeropuerto de Cayenne-Rochambeau a la salida.   |
| <b>Haití</b>                             | Total                                  | Llegadas por vía aérea.<br>Se incluye a los nacionales residentes en el extranjero.  |
| <b>Irlanda</b>                           | Reino Unido                            | Incluidas las llegadas de los residentes de Irlanda del Norte.   |
| <b>Islas Caimán</b>                      | Total                                  | Llegadas por vía aérea.  |
| <b>Islas Cook</b>                        | Total                                  | Llegadas por vías aérea y marítima.  |
| <b>Islas Marshall</b>                    | Total                                  | Llegadas por vía aérea.<br>2014–2015 Fuente: “South Pacific Tourism Organisation – Regional Tourism Resource Centre”   |
| <b>Israel</b>                            | Total                                  | Excluidos los nacionales residentes en el extranjero.  |
| <b>Jamaica</b>                           | Total                                  | Llegadas por vía aérea.<br>Incluidos los nacionales residentes en el extranjero.   |
| <b>Malawi</b>                            | Total                                  | Salidas.   |
| <b>Malí</b>                              | Total                                  | Llegadas por vía aérea únicamente (aeropuerto de Bamako-Sénou).  |
| <b>Malta</b>                             | Total                                  | Datos procedentes de las salidas por vías aérea y marítima.<br>Fuente: “National Statistics Office”  |
| <b>Martinica</b>                         | Total                                  | Incluidos los departamentos y territorios franceses de ultramar.   |
| <b>Mauricio</b>                          | Total                                  | 2016: datos provisionales.   |
| <b>México</b>                            | Total                                  | Fuente: Unidad de Política Migratoria y Banco de México.   |
|  | Canadá                                 | Turistas al interior reportado por Banco de México.  |
|  | Estados Unidos de América              | Incluidas las llegadas de turistas de internación por vía terrestre, de turistas fronterizos y de turistas nacionales residentes en los Estados Unidos de América y registros aéreos de la Unidad de Política Migratoria. No necesariamente con residencia en E.U. |
| <b>Micronesia (Estados Federados de)</b> | Total                                  | Llegadas en los Estados de Kosrae, Chuuk, Pohnpei y Yap.   |

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1. Llegadas de turistas no residentes en las fronteras nacionales, por país de residencia

|                                     |                                    |  |
|-------------------------------------|------------------------------------|--|
| <b>Niue</b>                         | <b>Total</b>                       | Incluidos los nacionales de Niue que residen habitualmente en Nueva Zelandia.<br>2014–2015 Fuente: “South Pacific Tourism Organisation – Regional Tourism Resource Centre”.<br>2015: estimaciones. |
| <b>Nueva Caledonia</b>              | <b>Total</b>                       | Incluidos los nacionales residentes en el extranjero.  |
|                                     | <b>Todos los países del Caribe</b> | Martinica, Guadalupe y Guyana.   |
| <b>Perú</b>                         | <b>Total</b>                       | Incluidos los nacionales residentes en el extranjero.  |
| <b>Polinesia Francesa</b>           | <b>Total</b>                       | Llegadas por vía aérea.<br>Excluidos los nacionales residentes en el extranjero.   |
|                                     | <b>Samoa</b>                       | Incluida Samoa americana.  |
| <b>Puerto Rico</b>                  | <b>Total</b>                       | Llegadas por vía aérea.<br>Año fiscal de julio a junio.<br>Fuente: Junta de Planificación de Puerto Rico.  |
| <b>República Dominicana</b>         | <b>Total</b>                       | Llegadas por vía aérea.  |
| <b>Reunión</b>                      | <b>Total</b>                       | Encuesta de flujos turísticos.<br>Fuente hasta 2015: INSEE.<br>Fuente a partir de 2016: IRT (Île de la Réunion Tourisme).  |
|                                     | <b>Todos los países de África</b>  | Océano Índico.   |
| <b>Saint Kitts y Nevis</b>          | <b>Total</b>                       | Llegadas por vía aérea.  |
| <b>San Vicente y las Granadinas</b> | <b>Total</b>                       | Llegadas por vía aérea.  |
| <b>Santa Lucía</b>                  | <b>Total</b>                       | Excluidos los nacionales residentes en el extranjero.  |
| <b>Sierra Leona</b>                 | <b>Total</b>                       | Llegadas por vía aérea.  |
| <b>Sri Lanka</b>                    | <b>Total</b>                       | Excluidos los nacionales residentes en el extranjero.  |
|                                     | <b>China</b>                       | Desde 2013: incluidos Hong Kong (China) y Macao (China).   |
| <b>Sudáfrica</b>                    | <b>Total</b>                       | A partir de 2014 se aplicó una nueva metodología y por lo tanto la información no es comparable con años anteriores.<br>2014–2016: excluido tránsito.  |
| <b>Timor-Leste</b>                  | <b>Total</b>                       | Llegadas por vía aérea al aeropuerto de Dili.  |
| <b>Tonga</b>                        | <b>Total</b>                       | Llegadas por vía aérea.  |

## 2. Llegadas de visitantes no residentes en las fronteras nacionales, por nacionalidad

|                                       |                           |  |
|---------------------------------------|---------------------------|--|
| <b>Albania</b>                        | Total                     | Excluidos los nacionales residentes en el extranjero.  |
| <b>Argelia</b>                        | Total                     | Incluidos los nacionales residentes en el extranjero.  |
| <b>Bahrein</b>                        | Total                     | Excluidos los nacionales residentes en el extranjero.<br>A partir de 2015, ruptura en la serie. Fuente: Encuesta del turismo receptor.   |
| <b>Belarús</b>                        | Total                     | Datos de 2012–2015 sin tener en cuenta el segmento fronterizo bielorruso-ruso; datos para 2016, incluida la estimación del segmento fronterizo bielorruso-ruso.  |
| <b>Belice</b>                         | Total                     | Incluidos pasajeros en tránsito y cruce de fronteras.  |
| <b>China</b>                          | Total                     | 2016: incluye las llegadas de visitantes no residentes a través de las áreas fronterizas en China. Los datos no son comparables con los de años anteriores.  |
| <b>Corea (República de)</b>           | Total                     | Incluidos los nacionales residentes en el extranjero y los miembros de las tripulaciones.  |
| <b>Ecuador</b>                        | Total                     | Excluidos los nacionales residentes en el extranjero.<br>2016: datos provisionales.  |
| <b>Egipto</b>                         | Total                     | Excluidos los nacionales residentes en el extranjero.  |
| <b>Islas Marianas Septentrionales</b> | Estados Unidos de América | Incluido Guam.   |
| <b>Italia</b>                         | Total                     | Encuesta en fronteras. Excluidos los trabajadores estacionales y fronterizos.  |
| <b>Japón</b>                          | Total                     | Excluidos los nacionales residentes en el extranjero.  |
| <b>Macao (China)</b>                  | Total                     | Fuente de los datos: Policía de seguridad pública  |
| <b>Nigeria</b>                        | Total                     | Fuente: “Nigerian Tourism Development Corporation (NTDC)”  |
| <b>Polonia</b>                        | Total                     | Dado que Polonia se unió al espacio Schengen, el recuento preciso de tráfico entrante no es posible. Los datos presentados aquí se basan en encuestas realizadas por el Instituto de Turismo. Únicamente se cuenta con resultados aproximados de los principales países. |
| <b>San Marino</b>                     | Total                     | A partir de 2016, nueva metodología estadística.   |
| <b>Singapur</b>                       | Total                     | Excluidas llegadas de los malasio por vía terrestre.   |
|                                       | Hong Kong (China)         | Desde 2013 se incluye en China.  |
|                                       | Macao (China)             | Desde 2013 se incluye en China.  |
| <b>Turquía</b>                        | Total                     | Incluidos los ciudadanos turcos residentes en el extranjero.   |
| <b>Uruguay</b>                        | Total                     | Excluidas las llegadas de pasajeros en crucero.  |

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**2. Llegadas de visitantes no residentes en las fronteras nacionales, por país de residencia**

|                                     |                                  |   |
|-------------------------------------|----------------------------------|---|
| <b>Australia</b>                    | <b>Total</b>                     | Excluidos los nacionales residentes en el extranjero y los miembros de tripulaciones.<br>Fuente: "Australian Bureau of Statistics"  |
| <b>Canadá</b>                       | <b>Total</b>                     | Fuente: "Canadian Tourism Commission" y "Statistics Canada"   |
|                                     | <b>China</b>                     | Incluidos Mongolia y Tibet.   |
|                                     | <b>Estonia</b>                   | Incluidos Letonia y Lituania.   |
|                                     | <b>Hungría</b>                   | Incluidos Eslovenia, Bulgaria y Rumania.  |
|                                     | <b>Dinamarca</b>                 | Incluidas Islas Feroe.  |
|                                     | <b>Reino Unido</b>               | Incluido Gibraltar.   |
|                                     | <b>Italia</b>                    | Incluidos San Marino, Santa Sede y Malta.   |
|                                     | <b>Yugoslavia, RSF (antigua)</b> | Incluidos Croacia, Bosnia y Herzegovina, Ex República Yugoslava de Macedonia y Albania.   |
|                                     | <b>Francia</b>                   | Incluidos Andorra y Mónaco.   |
|                                     | <b>Suiza</b>                     | Incluido Liechtenstein.   |
| <b>Congo</b>                        | <b>Total</b>                     | Fuente: "Direction Générale du Tourisme et de l'Hôtellerie", encuestas 2011–2013.   |
| <b>Côte d'Ivoire</b>                | <b>Total</b>                     | 2012–2014: llegadas al aeropuerto Félix Houphouët Boigny únicamente. 2015: ruptura de serie: las cifras incluyen las llegadas por vía terrestre (carretera y ferrocarril).  |
| <b>Hong Kong (China)</b>            | <b>Estados Unidos de América</b> | Incluido Guam.  |
|                                     | <b>Nueva Zelanda</b>             | Incluidas Islas Cook.   |
|                                     | <b>Francia</b>                   | Incluidas Nueva Caledonia y Polinesia Francesa.   |
| <b>Israel</b>                       | <b>Total</b>                     | Excluidos los nacionales residentes en el extranjero.   |
| <b>Lesotho</b>                      | <b>Total</b>                     | Debido a una mejora en la recopilación de datos con la ayuda de "Statistics South Africa", a partir de 2014 los datos no son comparables con los de años anteriores.  |
| <b>Letonia</b>                      | <b>Total</b>                     | Salidas de no residentes. Encuesta realizada en los puestos fronterizos del país.   |
| <b>Macao (China)</b>                | <b>Total</b>                     | Fuente de los datos: Policía de seguridad pública   |
| <b>Mozambique</b>                   | <b>Total</b>                     | Llegadas a todos los puestos fronterizos del país.  |
| <b>Nueva Zelanda</b>                | <b>Total</b>                     | Los datos relativos a los movimientos de corta duración se obtienen de una muestra aleatoria de declaraciones de los pasajeros. Incluidos los nacionales residentes en el extranjero.<br>Fuente: Estadísticas Nueva Zelanda ("International Travel and Migration"). |
| <b>Panamá</b>                       | <b>Total</b>                     | Total de visitantes ingresados a Panamá por el aeropuerto internacional de Tocumen según residencia permanente.   |
| <b>San Vicente y las Granadinas</b> | <b>Total</b>                     | Llegadas por vía aérea.   |
| <b>Singapur</b>                     | <b>Total</b>                     | Excluidas llegadas de los malasios por vía terrestre.   |
| <b>Sudáfrica</b>                    | <b>Total</b>                     | A partir de 2014 se aplicó una nueva metodología y por lo tanto la información no es comparable con años anteriores.<br>2014–2016: excluido tránsito.   |

### 3. Llegadas de turistas no residentes a los hoteles y establecimientos asimilados, por nacionalidad

|  |        |   |
|--|--------|---|
| <b>Bolivia (Estado Plurinacional de)</b> | Total  | Datos preliminares.<br>Movimiento hotelero en ciudades capitales de departamento.   |
| <b>Burkina Faso</b>                      | Total  | 2014, 2015: datos por país de residencia.   |
| <b>Estado de Palestina</b>               | Total  | Fuente: “Palestinian Central Bureau of Statistics. Hotel Activity Survey. Ramallah – Palestine”.<br>Los datos sobre la industria hotelera representan a Cisjordania únicamente. |
| <b>Marruecos</b>                         | Total  | Llegadas en hoteles clasificados, ciudades de vacaciones, residencias turísticas y Riad.  |
| <b>Montenegro</b>                        | Serbia | Incluidas las llegadas de Kosovo.   |
| <b>Serbia</b>                            | Suiza  | A partir de 2014 incluye Liechtenstein.   |
| <b>Turquía</b>                           | Total  | Resultados de la encuesta mensual realizada en ciertos establecimientos de alojamiento autorizados por el Ministerio de Turismo.  |

### 3. Llegadas de turistas no residentes a los hoteles y establecimientos asimilados, por país de residencia

|                      |                                      |  |
|----------------------|--------------------------------------|--|
| <b>Alemania</b>      | China                                | Incluido Hong Kong (China).  |
|                      | Otros países Asia Oriental/Pacífico  | Incluida India.  |
| <b>Austria</b>       | Total                                | Hoteles únicamente.  |
| <b>Bélgica</b>       | Total                                | Hoteles únicamente.  |
| <b>Cabo Verde</b>    | Bélgica                              | Incluido los Países Bajos.   |
| <b>Congo</b>         | Total                                | Fuente: "Direction Générale du Tourisme et de l'Hôtellerie", encuestas 2011 a 2015.  |
| <b>Curaçao</b>       | Total                                | Grandes y pequeños hoteles, casas de huéspedes, apartamentos y bungalows.  |
| <b>Dinamarca</b>     | Total                                | Hoteles únicamente.<br>2014: cambio de metodología.  |
| <b>España</b>        | Total                                | Llegadas a hoteles y hostales.   |
| <b>Francia</b>       | Total                                | Fuente: "Insee", "Dge", socios regionales.<br>Encuesta de ocupación hotelera ("EFH").  |
| <b>Guinea</b>        | Total                                | Llegadas por vía aérea al aeropuerto de Conakry.   |
| <b>Israel</b>        | Total                                | Llegadas a los hoteles de turismo y hoteles aún no registrados.  |
|                      | Todos los países de América del Sur  | Incluida América Central.  |
| <b>Luxemburgo</b>    | Total                                | NACE Rev2 55.100   |
| <b>Macao (China)</b> | Total                                | Fuente de los datos: Encuesta mensual de hoteles y establecimientos asimilados   |
| <b>Países Bajos</b>  | Total                                | 2013: ruptura en la serie debido a los cambios metodológicos en la determinación de la población.  |
| <b>Polonia</b>       | Total                                | Establecimientos con 10 o más plazas cama. A 31 de julio.<br>Excluidos los hostales.   |
| <b>Portugal</b>      | Total                                | Incluye establecimientos con 10 o más plazas cama: hoteles, apartoteles, "pousadas", apartamentos y poblados para turistas así como otros establecimientos de alojamiento: pensiones, moteles y posadas. No incluye el turismo en las zonas rurales ni alojamiento local. Datos provisionales; |
| <b>Puerto Rico</b>   | Total                                | Año fiscal de julio a junio.<br>Hoteles endosados por la Compañía de Turismo de Puerto Rico.   |
|                      | Otros países del Caribe              | Se incluyen cifras agregadas de los turistas procedentes de las Antillas menores que no especificaron su país de procedencia.  |
|                      | Otros países del Mundo               | Incluidos los miembros de las tripulaciones.   |
| <b>Rumania</b>       | Otros países de África               | Incluidos Egipto y Libia.  |
| <b>Suiza</b>         | Total                                | Incluidos los establecimientos de cura.  |
|                      | Todos los países de África del Norte | Argelia, Libia, Marruecos y Túnez.   |
| <b>Togo</b>          | Total                                | 2013–2015: incluidos los nacionales residentes en el extranjero.   |

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#### 4. Llegadas de turistas no residentes en todo tipo de establecimientos de alojamiento, por nacionalidad

|                               |        |  |
|-------------------------------|--------|--|
| <b>Hungría</b>                | Total  | Establecimientos de alojamiento colectivo.   |
| <b>Moldova (República de)</b> | Total  | Excluido el margen izquierdo del río Nistru y la municipalidad de Bender.  |
| <b>Montenegro</b>             | Serbia | Incluidas las llegadas de Kosovo.  |
| <b>Serbia</b>                 | Suiza  | A partir de 2014 incluye Liechtenstein.  |
| <b>Turquía</b>                | Total  | Resultados de la encuesta mensual realizada en ciertos establecimientos de alojamiento autorizados por el Ministerio de Turismo. |

#### 4. Llegadas de turistas no residentes en todo tipo de establecimientos de alojamiento, por país de residencia

|                     |  |   |
|---------------------|--|---|
| <b>Alemania</b>     | China                                  | Incluido Hong Kong (China).   |
| <b>Austria</b>      | Total                                  | Únicamente alojamiento de pago; excluidas las estancias con amigos y familiares y las viviendas secundarias.  |
| <b>Bélgica</b>      | Total                                  | Establecimientos hoteleros, terrenos de camping, centros vacacionales, ciudades de vacaciones y categorías específicas de alojamiento. A partir de 2012 se incluye “bed and breakfast”. Debido a un cambio de metodología, a partir de 2015 los datos no son comparables con los de años anteriores.  |
| <b>Croacia</b>      | Total                                  | Excluidas las llegadas a puertos de turismo náutico.  |
| <b>Dinamarca</b>    | Total                                  | Incluido el turismo no comercial.<br>2014: cambio de metodología.   |
| <b>España</b>       | Total                                  | Llegadas en hoteles, hostales, camping, apartamentos turísticos y alojamientos/casas rurales.   |
| <b>Filipinas</b>    | Total                                  | Llegadas por vía aérea.   |
|                     | Nacionales residentes en el extranjero | Titulares de pasaportes filipinos que residen permanentemente en el extranjero; están excluidos los trabajadores filipinos.   |
| <b>Grecia</b>       | Total                                  | NACE Rev. 2 – 55.1 y 55.3   |
| <b>Países Bajos</b> | Total                                  | 2013: ruptura en la serie debido a los cambios metodológicos en la determinación de la población.   |
| <b>Polonia</b>      | Total                                  | Establecimientos con 10 o más plazas cama. A 31 de julio. Desde 2015, incluye alojamientos de agroturismo y habitaciones para huéspedes.  |
| <b>Portugal</b>     | Total                                  | Incluye establecimientos con 10 o más plazas cama: hoteles, apartoteles, “pousadas”, apartamentos y poblados para turistas así como otros establecimientos de alojamiento: pensiones, moteles y posadas. Incluye terrenos de camping y centros recreativos. No incluye el turismo en las zonas rurales ni alojamiento local. Datos provisionales; |
| <b>Rumania</b>      | Otros países de África                 | Incluidos Egipto y Libia.   |



## 5. Pernoctaciones de turistas no residentes en hoteles y establecimientos asimilados, por nacionalidad

|  |        |  |
|--|--------|--|
| <b>Bhután</b>                            | Total  | Datos provisionales.   |
| <b>Bolivia (Estado Plurinacional de)</b> | Total  | Datos preliminares.<br>Pernoctaciones en ciudades capitales de departamento.   |
| <b>Burkina Faso</b>                      | Total  | 2014, 2015: datos por país de residencia.  |
| <b>Estado de Palestina</b>               | Total  | Fuente: "Palestinian Central Bureau of Statistics. Hotel Activity Survey. Ramallah – Palestine".<br>Los datos sobre la industria hotelera representan a Cisjordania únicamente.  |
| <b>Marruecos</b>                         | Total  | Pernoctaciones en hoteles clasificados, ciudades de vacaciones, residencias turísticas y Riad.   |
| <b>Montenegro</b>                        | Serbia | Incluidas las llegadas de Kosovo.  |
| <b>Myanmar</b>                           | Total  | El aumento en el total para el año 2014 se debe a la suma de las llegadas con pases para 7 días de estancia desde los puntos de control fronterizos de China, India, Tailandia y Myanmar así como las llegadas desde los puntos de entradas internacionales.<br>2016: cambio de metodología. |
| <b>Serbia</b>                            | Suiza  | A partir de 2014 incluye Liechtenstein.  |
| <b>Turquía</b>                           | Total  | Resultados de la encuesta mensual realizada en ciertos establecimientos de alojamiento autorizados por el Ministerio de Turismo.   |
| <b>Yemen</b>                             | Total  | Incluidos los nacionales residentes en el extranjero.  |

## 5. Pernoctaciones de turistas no residentes en hoteles y establecimientos asimilados, por país de residencia

|                      |                                      |  |
|----------------------|--------------------------------------|--|
| <b>Alemania</b>      | China                                | Incluido Hong Kong (China).  |
|                      | Otros países Asia Oriental/Pacífico  | Incluida India.  |
| <b>Austria</b>       | Total                                | Hoteles únicamente.  |
| <b>Bélgica</b>       | Total                                | Hoteles únicamente.  |
| <b>Cabo Verde</b>    | Bélgica                              | Incluido los Países Bajos.   |
| <b>Congo</b>         | Total                                | Fuente: “Direction Générale du Tourisme et de l’Hôtellerie”, encuestas 2011 a 2015.  |
| <b>Dinamarca</b>     | Total                                | Hoteles únicamente.<br>2014: cambio de metodología.  |
| <b>España</b>        | Total                                | Pernoctaciones en hoteles y hostales.  |
| <b>Francia</b>       | Total                                | Fuente: “Insee”, “Dge”, socios regionales.<br>Encuesta de ocupación hotelera (“EFH”).  |
| <b>Israel</b>        | Total                                | Pernoctaciones en hoteles de turismo y apartahoteles.  |
|                      | Todos los países de América del Sur  | Incluida América Central.  |
| <b>Luxemburgo</b>    | Total                                | NACE Rev2 55.100   |
| <b>Macao (China)</b> | Total                                | Fuente de los datos: Encuesta mensual de hoteles y establecimientos asimilados   |
| <b>Noruega</b>       | Total                                | Pernoctaciones en los establecimientos registrados. Los datos cubren solamente los establecimientos con una capacidad de 20 o más camas.   |
| <b>Países Bajos</b>  | Total                                | 2013: ruptura en la serie debido a los cambios metodológicos en la determinación de la población.  |
| <b>Polonia</b>       | Total                                | Establecimientos con 10 o más plazas cama. A 31 de julio.<br>Excluidos los hostales.   |
| <b>Portugal</b>      | Total                                | Incluye establecimientos con 10 o más plazas cama: hoteles, apartahoteles, “pousadas”, apartamentos y poblados para turistas así como otros establecimientos de alojamiento: pensiones, moteles y posadas. No incluye el turismo en las zonas rurales ni alojamiento local. Datos provisionales; |
| <b>Rumania</b>       | Otros países de África               | Incluidos Egipto y Libia.  |
| <b>Suiza</b>         | Total                                | Incluidos los establecimientos de cura.  |
|                      | Todos los países de África del Norte | Argelia, Libia, Marruecos y Túnez.   |
| <b>Togo</b>          | Total                                | 2013–2015: incluidos los nacionales residentes en el extranjero.   |

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**6. Pernoctaciones de turistas no residentes en todo tipo de establecimientos de alojamiento, por nacionalidad**

|                               |        |  |
|-------------------------------|--------|--|
| <b>Hungría</b>                | Total  | Establecimientos de alojamiento colectivo.   |
| <b>Moldova (República de)</b> | Total  | Excluido el margen izquierdo del río Nistru y la municipalidad de Bender.  |
| <b>Montenegro</b>             | Serbia | Incluidas las llegadas de Kosovo.  |
| <b>Serbia</b>                 | Suiza  | A partir de 2014 incluye Liechtenstein.  |
| <b>Turquía</b>                | Total  | Resultados de la encuesta mensual realizada en ciertos establecimientos de alojamiento autorizados por el Ministerio de Turismo. |

**6. Pernoctaciones de turistas no residentes en todo tipo de establecimientos de alojamiento, por país de residencia**

|                  |                           |  |
|------------------|---------------------------|--|
| <b>Alemania</b>  | China                     | Incluido Hong Kong (China).  |
| <b>Austria</b>   | Total                     | Únicamente alojamiento de pago; excluidas las estancias con amigos y familiares y las viviendas secundarias.   |
| <b>Bahamas</b>   | Total                     | Pernoctaciones en todo tipo de alojamiento comercial.  |
| <b>Bélgica</b>   | Total                     | Establecimientos hoteleros, terrenos de camping, centros vacacionales, ciudades de vacaciones y categorías específicas de alojamiento. A partir de 2012 se incluye “bed and breakfast”. Debido a un cambio de metodología, a partir de 2015 los datos no son comparables con los de años anteriores. |
| <b>Canadá</b>    | Total                     | Fuente: “Canadian Tourism Commission” y “Statistics Canada”  |
|                  | China                     | Incluidos Mongolia y Tibet.  |
|                  | Estonia                   | Incluidos Letonia y Lituania.  |
|                  | Hungría                   | Incluidos Eslovenia, Bulgaria y Rumania.   |
|                  | Dinamarca                 | Incluidas Islas Feroe.   |
|                  | Reino Unido               | Incluido Gibraltar.  |
|                  | Italia                    | Incluidos San Marino, Santa Sede y Malta.  |
|                  | Yugoslavia, RSF (antigua) | Incluidos Croacia, Bosnia y Herzegovina, Ex República Yugoslava de Macedonia y Albania.  |
| <b>Croacia</b>   | Francia                   | Incluidos Andorra y Mónaco.  |
|                  | Suiza                     | Incluido Liechtenstein.  |
|                  | Total                     | Excluidas las pernoctaciones en puertos de turismo náutico.  |
| <b>Dinamarca</b> | Total                     | Incluido el turismo no comercial. 2014: cambio de metodología.   |
| <b>España</b>    | Total                     | Pernoctaciones en hoteles, hostales, camping, apartamentos turísticos y alojamientos/casas rurales.  |

NOTAS 2012–2016

**6. Pernoctaciones de turistas no residentes en todo tipo de establecimientos de alojamiento, por país de residencia**

|                     |   |  |
|---------------------|---|--|
| <b>Francia</b>      | <b>Total</b>                                | Fuente: “Dge”, “Banque de France”.<br>Encuesta a los visitantes que vienen del extranjero (“EVE”) – resultados 2016 provisionales.   |
|                     | <b>Todos los países de África del Norte</b> | Argelia, Egipto, Libia, Marruecos y Túnez.   |
|                     | <b>China</b>                                | Incluidos Hong Kong (China) y Macao (China).   |
|                     | <b>Suiza</b>                                | Incluido Liechtenstein.  |
| <b>Grecia</b>       | <b>Total</b>                                | NACE Rev. 2 – 55.1 y 55.3  |
| <b>Irlanda</b>      | <b>Total</b>                                | Incluidas pernoctaciones en alojamiento privado gratuito (casas de huéspedes y casas particulares).  |
|                     | <b>Reino Unido</b>                          | Incluidos los residentes de Irlanda del Norte.   |
| <b>Jamaica</b>      | <b>Total</b>                                | Se ha obtenido la información multiplicando la duración media de estancia por el número de turistas (stop-overs) procedentes de cada país de origen.<br>Excluidos los nacionales residentes en el extranjero.  |
|                     | <b>Otros países de las Américas</b>         | América Latina.  |
|                     | <b>Todos los países de Europa</b>           | Reino unido y resto de Europa.   |
| <b>Malta</b>        | <b>Total</b>                                | Datos basados en las pernoctaciones de los turistas que salen (por vía aérea y vía marítima).<br>Fuente: “National Statistics Office”  |
| <b>Mauricio</b>     | <b>Total</b>                                | 2016: datos provisionales.   |
| <b>Países Bajos</b> | <b>Total</b>                                | Excluidas las pernoctaciones en instalaciones fijas (alquiladas anualmente o por temporada).<br>2013: ruptura en la serie debido a los cambios metodológicos en la determinación de la población.  |
| <b>Polonia</b>      | <b>Total</b>                                | Establecimientos con 10 o más plazas cama. A 31 de julio.<br>Desde 2015, incluye alojamientos de agroturismo y habitaciones para huéspedes.  |
| <b>Portugal</b>     | <b>Total</b>                                | Incluye establecimientos con 10 o más plazas cama: hoteles, aparthoteles, “pousadas”, apartamentos y poblados para turistas así como otros establecimientos de alojamiento: pensiones, moteles y posadas. Incluye terrenos de camping y centros recreativos. No incluye el turismo en las zonas rurales ni alojamiento local. Datos provisionales; |
| <b>Rumania</b>      | <b>Otros países de África</b>               | Incluidos Egipto y Libia.  |

## Data sources

|                            |  |
|----------------------------|--|
| <b>Albania</b>             | Institute of Statistics – INSTAT<br><a href="http://www.instat.gov.al/">http://www.instat.gov.al/</a>  |
| <b>Algeria</b>             | Ministère de l'Aménagement du Territoire, du Tourisme et de l'Artisanat<br>Office National des Statistiques  |
| <b>American Samoa</b>      | Department of Commerce – Statistics Division<br><a href="http://www.spc.int/prism/americansamoa/">http://www.spc.int/prism/americansamoa/</a>  |
| <b>Andorra</b>             | Ministerio de Turismo y Medio Ambiente<br>Ministerio de Finanzas<br><a href="http://www.estadistica.ad/serveiestudis/web/index.asp?lang=2">http://www.estadistica.ad/serveiestudis/web/index.asp?lang=2</a>  |
| <b>Angola</b>              | Ministério de Hotelaria e Turismo – Gabinete de Estudos, Planeamento e Estatística   |
| <b>Anguilla</b>            | Anguilla Statistics Department – Ministry of Finance, Economic Development, Investment, Commerce and Tourism<br><a href="http://www.gov.ai/statistics/cab_external.htm">http://www.gov.ai/statistics/cab_external.htm</a>  |
| <b>Antigua and Barbuda</b> | Ministry of Tourism<br><a href="http://members.antiguahotels.org/tourism-statistics-for-antigua-and-barbuda/">http://members.antiguahotels.org/tourism-statistics-for-antigua-and-barbuda/</a>   |
| <b>Argentina</b>           | Dirección de Estudios de Mercado y Estadística – Secretaría de Turismo de la Nación<br><a href="http://www.turismo.gov.ar/">http://www.turismo.gov.ar/</a>   |
| <b>Armenia</b>             | Tourism Department – Ministry of Economy of the Republic of Armenia  |
| <b>Aruba</b>               | Aruba Tourism Authority<br><a href="http://cbs.aw/wp/">http://cbs.aw/wp/</a>   |
| <b>Australia</b>           | Australian Bureau of Statistics<br><a href="http://www.abs.gov.au/">http://www.abs.gov.au/</a>   |
| <b>Austria</b>             | Statistics Austria<br><a href="http://www.statistik.at/web_en/statistics/tourism/accommodation/index.html">http://www.statistik.at/web_en/statistics/tourism/accommodation/index.html</a>  |
| <b>Azerbaijan</b>          | Ministry of Culture and Tourism<br>Statistical Committee<br><a href="http://www.stat.gov.az">http://www.stat.gov.az</a>  |
| <b>Bahamas</b>             | Bahamas Ministry of Tourism<br><a href="http://www.tourismtoday.com/home/statistics/">http://www.tourismtoday.com/home/statistics/</a>   |
| <b>Bahrain</b>             | Tourism Sector – Ministry of Culture and Information<br>Information and eGovernment Authority  |
| <b>Bangladesh</b>          | Bangladesh Bureau of Statistics (BBS)  |
| <b>Barbados</b>            | Barbados Tourism Marketing Inc<br><a href="https://corporate.visitbarbados.org/monthly-reports/">https://corporate.visitbarbados.org/monthly-reports/</a>  |
| <b>Belarus</b>             | State Border Committee<br>National Statistical Committee of the Republic of Belarus  |
| <b>Belgium</b>             | Institut National de Statistique<br><a href="http://statbel.fgov.be/fr/statistiques/chiffres/travailvie/temps/horeca/">http://statbel.fgov.be/fr/statistiques/chiffres/travailvie/temps/horeca/</a>  |
| <b>Belize</b>              | Belize Tourist Board<br><a href="http://www.sib.org.bz/statistics/other-statistics">http://www.sib.org.bz/statistics/other-statistics</a><br><a href="http://www.belizetourismboard.org/belize-tourism/statistics/">http://www.belizetourismboard.org/belize-tourism/statistics/</a>             |
| <b>Benin</b>               | Direction du développement et du tourisme – Ministère du tourisme et de la culture   |
| <b>Bermuda</b>             | Bermuda Department of Tourism<br><a href="http://www.gotobermuda.com/bta/research-reports">http://www.gotobermuda.com/bta/research-reports</a>   |
| <b>Bhutan</b>              | Department of Tourism – Royal Government of Bhutan<br><a href="http://www.nsb.gov.bt/index.php?id=13">http://www.nsb.gov.bt/index.php?id=13</a><br><a href="http://www.tourism.gov.bt/annual-reports/bhutan-tourism-monitor">http://www.tourism.gov.bt/annual-reports/bhutan-tourism-monitor</a> |

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|  |  |
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| <b>Bolivia, Plurinational State of</b> | Instituto Nacional de Estadística<br><a href="http://www.ine.gob.bo/default.aspx">http://www.ine.gob.bo/default.aspx</a>   |
| <b>Bosnia and Herzegovina</b>          | Agency for Statistics of Bosnia and Herzegovina<br><a href="http://www.bhas.ba">http://www.bhas.ba</a>   |
| <b>Botswana</b>                        | Department of Tourism – Ministry of Environment, Wildlife and Tourism  |
| <b>Brazil</b>                          | Ministério do Turismo<br><a href="http://www.dadosefatos.turismo.gov.br/dadosefatos/home.html">http://www.dadosefatos.turismo.gov.br/dadosefatos/home.html</a>   |
| <b>Brunei Darussalam</b>               | Brunei Tourism – Ministry of Industry and Primary Resources  |
| <b>Bulgaria</b>                        | National Statistical Institute<br>Bulgarian National Bank<br>Ministry of Tourism<br><a href="http://www.nsi.bg">http://www.nsi.bg</a>  |
| <b>Burkina Faso</b>                    | Observatoire national du tourisme – Ministère de la Culture, des Arts et du Tourisme<br><a href="http://www.insd.bf/">http://www.insd.bf/</a>  |
| <b>Burundi</b>                         | Office National du Tourisme  |
| <b>Cabo Verde</b>                      | Instituto Nacional de Estatística<br>Ministério da Economia, Crescimento e Competitividade<br><a href="http://www.ine.cv">http://www.ine.cv</a>  |
| <b>Cambodia</b>                        | Ministry of Tourism<br><a href="http://www.tourismcambodia.org/mot/index.php?view=statistic_report#comp">http://www.tourismcambodia.org/mot/index.php?view=statistic_report#comp</a>   |
| <b>Cameroon</b>                        | Ministère du Tourisme  |
| <b>Canada</b>                          | Canadian Tourism Commission<br>Statistics Canada<br><a href="http://www.destinationcanada.com/en">http://www.destinationcanada.com/en</a>  |
| <b>Cayman Islands</b>                  | Cayman Islands Department of Tourism<br><a href="http://www.caymanislands.ky/statistics/">http://www.caymanislands.ky/statistics/</a><br><a href="http://www.eso.ky">http://www.eso.ky</a>   |
| <b>Central African Republic</b>        | Ministère des Arts, du Tourisme, de la Culture et de la Francophonie   |
| <b>Chad</b>                            | Ministère du Tourisme et de l'Artisanat – Direction de la Planification et des Études Prospectives   |
| <b>Chile</b>                           | Subsecretaría de Turismo – Ministerio de Economía, Fomento y Turismo<br><a href="http://www.sernatur.cl/estadisticas/">http://www.sernatur.cl/estadisticas/</a><br><a href="http://www.subturismo.gob.cl/documentos/estadisticas/">http://www.subturismo.gob.cl/documentos/estadisticas/</a>             |
| <b>China</b>                           | National Tourism Administration<br><a href="http://en.cnta.gov.cn/">http://en.cnta.gov.cn/</a>   |
| <b>Colombia</b>                        | Migración Colombia / Sociedades portuarias / Oficina de Estudios Económicos, Dirección de Análisis Sectorial y Promoción – Ministerio de Comercio, Industria y Turismo (MINCIT)<br><a href="http://www.mincit.gov.co/publicaciones.php?id=16590">http://www.mincit.gov.co/publicaciones.php?id=16590</a> |
| <b>Comoros</b>                         | Direction Nationale de la Promotion du Tourisme et de l'Hôtellerie – Ministère du Transport, Tourisme, Postes et Télécommunications<br>Banque centrale des Comores   |
| <b>Congo</b>                           | Direction Générale du Tourisme et de l'Hôtellerie – Ministère du tourisme et de l'environnement  |
| <b>Cook Islands</b>                    | Cook Islands Tourism Corporation<br>Cook Islands Statistics Office<br><a href="http://www.mfem.gov.ck/statistics">http://www.mfem.gov.ck/statistics</a>  |
| <b>Costa Rica</b>                      | Banco Central de Costa Rica (BCCR)<br>Instituto Costarricense de Turismo (ICT)<br>Instituto Nacional de Estadística y Censos (INEC)<br><a href="http://www.ict.go.cr/es/">http://www.ict.go.cr/es/</a>   |
| <b>Côte d'Ivoire</b>                   | Ministère du Tourisme  |

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|                           |   |
|---------------------------|---|
| <b>Croatia</b>            | Croatian Bureau of Statistics<br><a href="http://www.dzs.hr/default_e.htm">http://www.dzs.hr/default_e.htm</a><br><a href="http://www.mint.hr/default.aspx?id=363">http://www.mint.hr/default.aspx?id=363</a>   |
| <b>Cuba</b>               | Oficina Nacional de Estadística e Información<br><a href="http://www.one.cu/sitioone2006.asp">http://www.one.cu/sitioone2006.asp</a>  |
| <b>Curaçao</b>            | Curaçao Tourist Board<br><a href="http://www.curaçao.com/en/directory/corporate/statistics-and-downloads/">http://www.curaçao.com/en/directory/corporate/statistics-and-downloads/</a>  |
| <b>Cyprus</b>             | Statistical Service of Cyprus<br>Cyprus Tourism Organization<br>Central Bank of Cyprus<br>Eurostat<br><a href="http://www.mof.gov.cy/mof/cystat/statistics.nsf/index_en/index_en?OpenDocument">http://www.mof.gov.cy/mof/cystat/statistics.nsf/index_en/index_en?OpenDocument</a>   |
| <b>Czech Republic</b>     | Czech Statistical Office, TSA<br>Ministry for Regional Development<br><a href="http://www.czso.cz/eng/redakce.nsf/i/home">http://www.czso.cz/eng/redakce.nsf/i/home</a>   |
| <b>Denmark</b>            | VisitDenmark<br>Statistics Denmark<br><a href="http://www.dst.dk/HomeUK.aspx">http://www.dst.dk/HomeUK.aspx</a>   |
| <b>Dominica</b>           | Discover Dominica Authority<br><a href="http://tourism.gov.dm/statistics">http://tourism.gov.dm/statistics</a>  |
| <b>Dominican Republic</b> | Ministerio de Turismo<br><a href="http://www.bancentral.gov.do/estadisticas_economicas/turismo/">http://www.bancentral.gov.do/estadisticas_economicas/turismo/</a>  |
| <b>Ecuador</b>            | Ministerio de Turismo<br><a href="http://servicios.turismo.gob.ec/index.php/portfolio/turismo-cifras">http://servicios.turismo.gob.ec/index.php/portfolio/turismo-cifras</a>  |
| <b>Egypt</b>              | Ministry of Tourism<br>CAPMAS<br>Central Bank of Egypt  |
| <b>El Salvador</b>        | Corporación Salvadoreña de Turismo (CORSA TUR) – Ministerio de Turismo  |
| <b>Estonia</b>            | Estonian Tourist Board / Enterprise Estonia<br><a href="http://pub.stat.ee/px-web.2001/1_Databas/Economy/databasetree.asp">http://pub.stat.ee/px-web.2001/1_Databas/Economy/databasetree.asp</a><br><a href="http://visitestonia.com/en/additional-navigation/press-room/eas-views-on-tourism/estonian-tourism-statistics">http://visitestonia.com/en/additional-navigation/press-room/eas-views-on-tourism/estonian-tourism-statistics</a> |
| <b>Ethiopia</b>           | Ministry of Culture and Tourism   |
| <b>Fiji</b>               | Fiji Islands Bureau of Statistics<br><a href="http://www.statsfiji.gov.fj/">http://www.statsfiji.gov.fj/</a>  |
| <b>Finland</b>            | Tourism Statistics – Statistics Finland<br><a href="http://www.mek.fi/w5/mekfi/index.nsf/(pages)/Tutkimukset_ja_tilastot">http://www.mek.fi/w5/mekfi/index.nsf/(pages)/Tutkimukset_ja_tilastot</a>  |
| <b>France</b>             | DGE (Direction générale des entreprises)<br>INSEE (Institut national de la statistique et des études économiques)<br><a href="http://www.entreprises.gouv.fr/etudes-et-statistiques/statistiques-du-tourisme/accueil">http://www.entreprises.gouv.fr/etudes-et-statistiques/statistiques-du-tourisme/accueil</a><br><a href="http://www.insee.fr/fr/default.asp">http://www.insee.fr/fr/default.asp</a>                                     |
| <b>French Guiana</b>      | Comité du Tourisme de la Guyane   |
| <b>French Polynesia</b>   | Institut de la Statistique – ISPF<br><a href="http://www.ispf.pf/Home.aspx">http://www.ispf.pf/Home.aspx</a>  |
| <b>Gambia</b>             | Gambia Tourism Board  |
| <b>Georgia</b>            | Georgian National Tourism Agency – Ministry of Economy and Sustainable Development<br>National Statistics Office of Georgia<br><a href="http://gnta.ge/statistics/">http://gnta.ge/statistics/</a>  |
| <b>Germany</b>            | Federal Statistical Office of Germany<br><a href="http://www.destatis.de">http://www.destatis.de</a>  |
| <b>Greece</b>             | Hellenic Statistical Authority (EL.STAT.)<br><a href="http://www.statistics.gr/en/statistics/ind">http://www.statistics.gr/en/statistics/ind</a>  |

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|                                  |  |
|----------------------------------|--|
| <b>Grenada</b>                   | Grenada Board of Tourism   |
| <b>Guadeloupe</b>                | Comité du Tourisme des Îles de la Guadeloupe   |
| <b>Guam</b>                      | Guam Visitors Bureau<br><a href="https://www.guamvisitorsbureau.com/research-and-reports/reports/annual-report">https://www.guamvisitorsbureau.com/research-and-reports/reports/annual-report</a>  |
| <b>Guatemala</b>                 | Instituto Guatemalteco de Turismo – INGUAT<br><a href="http://www.inguat.gob.gt/estadisticas.php">http://www.inguat.gob.gt/estadisticas.php</a>  |
| <b>Guinea</b>                    | Division Observatoire du Tourisme – Ministère du Tourisme, de l’Hôtellerie et de l’Artisanat   |
| <b>Guyana</b>                    | Guyana Tourism Authority<br>Caribbean Tourism Organization (CTO)   |
| <b>Haiti</b>                     | Ministère du Tourisme  |
| <b>Honduras</b>                  | Instituto Hondureño de Turismo<br><a href="http://www.iht.hn">http://www.iht.hn</a>  |
| <b>Hong Kong (China)</b>         | Hong Kong Tourism Board<br><a href="http://partnernet.hktb.com/en/research_statistics/index.html">http://partnernet.hktb.com/en/research_statistics/index.html</a><br><a href="http://www.censtatd.gov.hk/hong_kong_statistics/index.jsp">http://www.censtatd.gov.hk/hong_kong_statistics/index.jsp</a>  |
| <b>Hungary</b>                   | Hungarian Central Statistical Office<br><a href="http://www.ksh.hu/tourism_catering">http://www.ksh.hu/tourism_catering</a>  |
| <b>Iceland</b>                   | Hagstofa Íslands Statistics Iceland<br><a href="http://www.statice.is/statistics/business-sectors/tourism/">http://www.statice.is/statistics/business-sectors/tourism/</a>   |
| <b>India</b>                     | Ministry of Tourism – Government of India<br><a href="http://tourism.gov.in/">http://tourism.gov.in/</a>   |
| <b>Indonesia</b>                 | Ministry of Tourism and Creative Economy<br>BPS Statistics Indonesia<br><a href="http://www.bps.go.id/Subjek/view/id/16#subjekViewTab3 accordion-daftar-subjek2">http://www.bps.go.id/Subjek/view/id/16#subjekViewTab3 accordion-daftar-subjek2</a><br><a href="http://kemenpar.go.id/asp/ringkasan.asp?c=91">http://kemenpar.go.id/asp/ringkasan.asp?c=91</a> |
| <b>Iran, Islamic Republic of</b> | Iran Cultural Heritage and Tourism Organization (ICHTO)  |
| <b>Ireland</b>                   | Fáilte Ireland<br><a href="http://www.failteireland.ie/">http://www.failteireland.ie/</a>  |
| <b>Israel</b>                    | Ministry of Tourism<br><a href="http://www1.cbs.gov.il/reader/?MIval=cw_usr_view_SHTML&amp;ID=432">http://www1.cbs.gov.il/reader/?MIval=cw_usr_view_SHTML&amp;ID=432</a>   |
| <b>Italy</b>                     | Banca d’Italia<br>Istituto Nazionale di Statistica (ISTAT)<br><a href="http://www.bancaditalia.it">http://www.bancaditalia.it</a><br><a href="http://www.istat.it">http://www.istat.it</a>   |
| <b>Jamaica</b>                   | Jamaica Tourist Board<br><a href="http://www.jtbonline.org/statistics/Annual%20Travel/Forms/AllItems.aspx">http://www.jtbonline.org/statistics/Annual%20Travel/Forms/AllItems.aspx</a>   |
| <b>Japan</b>                     | Japan Tourism Agency<br>Japan National Tourism Organization<br><a href="http://www.mlit.go.jp/kankocho/en/siryoutoukei/index.html">http://www.mlit.go.jp/kankocho/en/siryoutoukei/index.html</a><br><a href="http://www.tourism.jp/en/statistics/">http://www.tourism.jp/en/statistics/</a>  |
| <b>Jordan</b>                    | Ministry of Tourism and Antiquities<br><a href="http://www.tourism.jo">http://www.tourism.jo</a>   |
| <b>Kazakhstan</b>                | Agency of Statistics of the Republic of Kazakhstan   |
| <b>Kenya</b>                     | Kenya National Bureau of Statistics  |
| <b>Kiribati</b>                  | Kiribati National Tourism Office<br>Ministry of Communication, Transport and Tourism Development   |
| <b>Korea, Republic of</b>        | Ministry of Culture, Sports and Tourism<br><a href="http://kto.visitkorea.or.kr/eng/tourismStatics/keyFacts/visitorArrivals.kto">http://kto.visitkorea.or.kr/eng/tourismStatics/keyFacts/visitorArrivals.kto</a>   |
| <b>Kuwait</b>                    | Central Statistical Bureau<br><a href="http://www.csb.gov.kw/Socan_Statistic_EN.aspx?ID=19">http://www.csb.gov.kw/Socan_Statistic_EN.aspx?ID=19</a>  |



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| <b>Kyrgyzstan</b>                       | National Statistical Committee   |
| <b>Lao People's Democratic Republic</b> | Lao National Tourism Administration<br>Ministry of Information, Culture and Tourism – Tourism Development Department<br><a href="http://www.tourismlaos.org/show.php?Cont_ID=43">http://www.tourismlaos.org/show.php?Cont_ID=43</a>  |
| <b>Latvia</b>                           | Transport and Tourism Statistics Section – Central Statistical Bureau<br><a href="http://www.csb.gov.lv/en/statistikas-temas/tourism-key-indicators-30715.html">http://www.csb.gov.lv/en/statistikas-temas/tourism-key-indicators-30715.html</a>   |
| <b>Lebanon</b>                          | Ministère du Tourisme<br><a href="http://www.cas.gov.lb/index.php/monthly-data-matrix">http://www.cas.gov.lb/index.php/monthly-data-matrix</a>   |
| <b>Lesotho</b>                          | Lesotho Tourism Development Corporation<br><a href="https://visitlesotho.travel/research">https://visitlesotho.travel/research</a>   |
| <b>Liechtenstein</b>                    | Office of Statistics Liechtenstein. Tourism Statistics<br><a href="http://www.llv.li/#/11961/tourismusstatistik">http://www.llv.li/#/11961/tourismusstatistik</a>  |
| <b>Lithuania</b>                        | Lithuanian State Department of Tourism<br><a href="http://www.stat.gov.lt/">http://www.stat.gov.lt/</a>  |
| <b>Luxembourg</b>                       | STATEC<br><a href="http://www.statistiques.public.lu">http://www.statistiques.public.lu</a>  |
| <b>Macao (China)</b>                    | Statistics and Census Service<br>Macao Government Tourist Office<br><a href="http://www.dsec.gov.mo/Statistic/TourismAndServices/VisitorArrivals.aspx">http://www.dsec.gov.mo/Statistic/TourismAndServices/VisitorArrivals.aspx</a><br><a href="http://industry.macautourism.gov.mo/en/index.php">http://industry.macautourism.gov.mo/en/index.php</a> |
| <b>Madagascar</b>                       | Ministère du Tourisme, des Transports et de la Météorologie  |
| <b>Malawi</b>                           | Ministry of Tourism, Wildlife and Culture  |
| <b>Malaysia</b>                         | Department of Statistics Malaysia<br>Tourism Malaysia<br><a href="http://www.tourism.gov.my/statistics">http://www.tourism.gov.my/statistics</a>   |
| <b>Maldives</b>                         | Ministry of Tourism<br><a href="http://www.tourism.gov.mv">http://www.tourism.gov.mv</a>   |
| <b>Mali</b>                             | Direction Nationale du Tourisme et de l'Hotellerie (DNTH)  |
| <b>Malta</b>                            | Malta Tourism Authority<br>National Statistics Office<br><a href="http://www.mta.com.mt/research">http://www.mta.com.mt/research</a><br><a href="http://www.nso.gov.mt">http://www.nso.gov.mt</a>  |
| <b>Marshall Islands</b>                 | Marshall Islands Visitors Authority  |
| <b>Martinique</b>                       | Comité Martiniquais du Tourisme<br><a href="http://www.martinique.org/chiffres-de-lobservatoire-du-tourisme">http://www.martinique.org/chiffres-de-lobservatoire-du-tourisme</a>   |
| <b>Mauritius</b>                        | Ministry of Tourism, Statistics Unit<br><a href="http://statsmauritius.govmu.org/English/StatsbySubj/Pages/INTERNATIONAL-TRAVEL-and-TOURISM.aspx">http://statsmauritius.govmu.org/English/StatsbySubj/Pages/INTERNATIONAL-TRAVEL-and-TOURISM.aspx</a>  |
| <b>Mexico</b>                           | Secretaría de Turismo de México (SECTUR)<br>Instituto Nacional de Estadística y Geografía (INEGI)<br>Unidad de Política Migratoria<br>Banco de México<br><a href="http://www.datatur.sectur.gob.mx/">http://www.datatur.sectur.gob.mx/</a><br><a href="http://www.inegi.org.mx">http://www.inegi.org.mx</a>  |
| <b>Micronesia, Federated States of</b>  | Office of Statistics, Budget and Economic Management, Overseas Development Assistance, and Compact Management<br><a href="http://www.smstats.fm">www.smstats.fm</a>  |
| <b>Moldova, Republic of</b>             | National Bureau of Statistics<br><a href="http://www.statistica.md/category.php?l=en&amp;idc=293&amp;">http://www.statistica.md/category.php?l=en&amp;idc=293&amp;</a>   |
| <b>Monaco</b>                           | Direction du Tourisme et des Congrès<br><a href="http://www.imsee.mc">http://www.imsee.mc</a>  |

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| <b>Mongolia</b>                 | Mongolian Statistical Information Service<br><a href="http://www.1212.mn/Stat.aspx?LIST_ID=976_L18&amp;type=tables">http://www.1212.mn/Stat.aspx?LIST_ID=976_L18&amp;type=tables</a>   |
| <b>Montenegro</b>               | Ministry of Sustainable Development and Tourism<br><a href="http://www.monstat.org/eng/page.php?id=43&amp;pageid=43">http://www.monstat.org/eng/page.php?id=43&amp;pageid=43</a>   |
| <b>Montserrat</b>               | Statistics Department Montserrat   |
| <b>Morocco</b>                  | Ministère du tourisme<br><a href="http://www.tourisme.gov.ma/">http://www.tourisme.gov.ma/</a>   |
| <b>Mozambique</b>               | Ministry of Tourism<br>Instituto Nacional de Estatística<br><a href="http://www.ine.gov.mz">http://www.ine.gov.mz</a>  |
| <b>Myanmar</b>                  | Ministry of Hotels and Tourism<br><a href="http://www.myanmartourism.org/">http://www.myanmartourism.org/</a>  |
| <b>Namibia</b>                  | Ministry of Environment and Tourism<br>Namibian Tourism Board  |
| <b>Nepal</b>                    | Nepal Tourism Board<br>Ministry of Culture, Tourism and Civil Aviation<br><a href="http://trade.welcomenepal.com/downloads-cat/nepal-tourism-statistics/">http://trade.welcomenepal.com/downloads-cat/nepal-tourism-statistics/</a><br><a href="http://www.tourism.gov.np/downloadsdetail.php?id=35">http://www.tourism.gov.np/downloadsdetail.php?id=35</a> |
| <b>Netherlands</b>              | Statistics Netherlands<br><a href="http://www.cbs.nl/en-GB/menu/themas/vrije-tijd-cultuur/nieuws/default.htm">http://www.cbs.nl/en-GB/menu/themas/vrije-tijd-cultuur/nieuws/default.htm</a>  |
| <b>New Caledonia</b>            | Institut de la Statistique et des Études Économiques (ISEE)<br><a href="http://www.isee.nc/">http://www.isee.nc/</a>   |
| <b>New Zealand</b>              | Statistics New Zealand (SNZ)<br>Ministry of Business, Innovation & Employment (MBIE)<br><a href="http://www.stats.govt.nz/">http://www.stats.govt.nz/</a>  |
| <b>Nicaragua</b>                | Instituto Nicaragüense de Turismo (INTUR)<br><a href="http://www.intur.gob.ni">http://www.intur.gob.ni</a>   |
| <b>Niger</b>                    | Ministère du Tourisme et de l'Artisanat<br>Institut National de la Statistique<br><a href="http://www.stat-niger.org/statistique/">http://www.stat-niger.org/statistique/</a>  |
| <b>Nigeria</b>                  | Nigerian Tourism Development Corporation   |
| <b>Niue</b>                     | Statistics Niue  |
| <b>Northern Mariana Islands</b> | Marianas Visitors Authority  |
| <b>Norway</b>                   | Statistics Norway<br>Institute of Transport Economics<br><a href="http://www.ssb.no/english/subjects/">http://www.ssb.no/english/subjects/</a>   |
| <b>Oman</b>                     | Ministry of Tourism<br>Ministry of National Economy<br>National Centre for Statistics and Information<br><a href="http://www.omantourism.gov.om">http://www.omantourism.gov.om</a>   |
| <b>Palau</b>                    | Office of Planning and Statistics, Bureau of Budget and Planning – Ministry of Finance<br>Palau Visitors Authority<br><a href="http://www.visit-palau.com/">http://www.visit-palau.com/</a>  |
| <b>Panama</b>                   | Autoridad de Turismo de Panamá<br><a href="http://www.atp.gob.pa/estadisticas-de-turismo-en-panama">http://www.atp.gob.pa/estadisticas-de-turismo-en-panama</a>  |
| <b>Papua New Guinea</b>         | Papua New Guinea Tourism Promotion Authority<br><a href="http://www.tpa.papuanewguinea.travel/">http://www.tpa.papuanewguinea.travel/</a>  |
| <b>Paraguay</b>                 | Secretaría Nacional de Turismo – SENATUR<br><a href="http://www.senatur.gov.py">http://www.senatur.gov.py</a>  |
| <b>Peru</b>                     | Superintendencia Nacional de Migraciones<br>Banco Central de Reserva del Perú<br>Ministerio de Comercio Exterior y Turismo<br><a href="http://ww2.mincetur.gob.pe/">http://ww2.mincetur.gob.pe/</a>  |

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| <b>Poland</b>                           | Institute of Tourism<br><a href="http://www.intur.com.pl/itenglish/institute_en.htm">http://www.intur.com.pl/itenglish/institute_en.htm</a>  |
| <b>Portugal</b>                         | Turismo de Portugal, I.P.<br><a href="http://www.ine.pt/xportal/xmain?xpid=INE&amp;xpgid=ine_main">http://www.ine.pt/xportal/xmain?xpid=INE&amp;xpgid=ine_main</a>   |
| <b>Puerto Rico</b>                      | Junta de Planificación de Puerto Rico<br>Compañía de Turismo de Puerto Rico<br><a href="http://www.jp.gobierno.pr/">http://www.jp.gobierno.pr/</a>   |
| <b>Qatar</b>                            | Qatar Statistics Authority   |
| <b>Reunion</b>                          | Institut National de la Statistique et des Études Économique – INSEE<br>IRT (Île de la Réunion Tourisme)<br><a href="http://observatoire.reunion.fr/chiffres-cles/all">http://observatoire.reunion.fr/chiffres-cles/all</a>  |
| <b>Romania</b>                          | National Institute of Statistics<br><a href="http://www.insse.ro/cms/en">http://www.insse.ro/cms/en</a>  |
| <b>Russian Federation</b>               | Russian Federal Agency for Tourism   |
| <b>Rwanda</b>                           | Rwanda Development Board<br><a href="http://www.rdb.rw/welcome-to-rwanda/tourism-research-and-statistics.html">http://www.rdb.rw/welcome-to-rwanda/tourism-research-and-statistics.html</a>  |
| <b>Saint Kitts and Nevis</b>            | Ministry of Sustainable Development<br>Eastern Caribbean Central Bank<br><a href="http://www.eccb-centralbank.org/Statistics/index.asp#tourismdata">http://www.eccb-centralbank.org/Statistics/index.asp#tourismdata</a>   |
| <b>Saint Lucia</b>                      | Saint Lucia Tourist Board  |
| <b>Saint Vincent and the Grenadines</b> | St. Vincent and the Grenadines Tourism Authority<br><a href="http://www.discoversvg.com/index.php/es/about-svg/tourism-statistics">http://www.discoversvg.com/index.php/es/about-svg/tourism-statistics</a>  |
| <b>Samoa</b>                            | Samoa Bureau of Statistics<br><a href="http://www.sbs.gov.ws">http://www.sbs.gov.ws</a>  |
| <b>San Marino</b>                       | Segreteria di Stato per il Turismo ed i Rapporti con l'AASS<br><a href="http://www.statistica.sm/on-line/home/dati-statistici/attivita-economiche-e-turismo.html">http://www.statistica.sm/on-line/home/dati-statistici/attivita-economiche-e-turismo.html</a>   |
| <b>Saudi Arabia</b>                     | The Saudi Commission for Tourism and Antiquities (SCTA)<br><a href="http://www.mas.gov.sa/en/Pages/default.aspx">http://www.mas.gov.sa/en/Pages/default.aspx</a>   |
| <b>Serbia</b>                           | Statistical Office of the Republic of Serbia<br>National Bank of Serbia<br><a href="http://webrzs.stat.gov.rs/WebSite/Public/PageView.aspx?pKey=181">http://webrzs.stat.gov.rs/WebSite/Public/PageView.aspx?pKey=181</a>   |
| <b>Seychelles</b>                       | National Bureau of Statistics<br>Seychelles Tourism Board<br><a href="http://www.nbs.gov.sc/">http://www.nbs.gov.sc/</a>   |
| <b>Sierra Leone</b>                     | National Tourist Board<br>Statistics Sierra Leone<br><a href="http://www.statistics.sl/">http://www.statistics.sl/</a>   |
| <b>Singapore</b>                        | Singapore Tourism Board<br><a href="http://www.singstat.gov.sg">http://www.singstat.gov.sg</a><br><a href="https://www.stb.gov.sg">https://www.stb.gov.sg</a>  |
| <b>Sint Maarten (Dutch part)</b>        | St. Maarten Tourist Bureau<br>Department of Statistics Sint Maarten<br><a href="http://stat.gov.sx/">http://stat.gov.sx/</a>   |
| <b>Slovakia</b>                         | Statistical Office of the Slovak Republic<br>National Bank of Slovakia<br><a href="http://www.statistics.sk">www.statistics.sk</a><br><a href="http://www.nbs.sk/en/home">http://www.nbs.sk/en/home</a><br><a href="http://www.telecom.gov.sk/index/index.php?ids=103017&amp;lang=en">http://www.telecom.gov.sk/index/index.php?ids=103017&amp;lang=en</a> |

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| <b>Slovenia</b>                                  | Statistical Office – Tourism Statistics, Structural Business Statistics, Statistical register of employment<br>Bank of Slovenia<br><a href="http://www.stat.si">http://www.stat.si</a>  |
| <b>Solomon Islands</b>                           | Solomon Islands National Statistics Office  |
| <b>South Africa</b>                              | Statistics South Africa<br>South African Tourism<br><a href="http://www.statssa.gov.za/">http://www.statssa.gov.za/</a>   |
| <b>Spain</b>                                     | Instituto Nacional de Estadística y TURESPAÑA<br>FRONTUR-INE:<br><a href="http://www.ine.es/jaxi/menu.do?type=pcaxis&amp;path=%2Ft11%2Fp16028&amp;file=inebase&amp;L=0">http://www.ine.es/jaxi/menu.do?type=pcaxis&amp;path=%2Ft11%2Fp16028&amp;file=inebase&amp;L=0</a><br>EGATUR-INE:<br><a href="http://www.ine.es/jaxi/menu.do?type=pcaxis&amp;path=%2Ft11%2Fp16029&amp;file=inebase&amp;L=0">http://www.ine.es/jaxi/menu.do?type=pcaxis&amp;path=%2Ft11%2Fp16029&amp;file=inebase&amp;L=0</a><br>ETR/Familitur:<br><a href="http://www.ine.es/jaxi/menu.do?type=pcaxis&amp;path=%2Ft11%2Fp16023&amp;file=inebase&amp;L=0">http://www.ine.es/jaxi/menu.do?type=pcaxis&amp;path=%2Ft11%2Fp16023&amp;file=inebase&amp;L=0</a><br>Encuestas de Ocupación en Alojamientos Turísticos:<br><a href="http://www.ine.es/inebmenu/mnu_hosteleria.htm">http://www.ine.es/inebmenu/mnu_hosteleria.htm</a><br>Datos hasta 2014 de TURESPAÑA:<br><a href="http://www.iet.tourspain.es/paginas/home.aspx?idioma=es-ES">http://www.iet.tourspain.es/paginas/home.aspx?idioma=es-ES</a> |
| <b>Sri Lanka</b>                                 | Sri Lanka Tourist Board<br><a href="http://www.slttda.lk/statistics">http://www.slttda.lk/statistics</a>  |
| <b>State of Palestine</b>                        | Palestinian Central Bureau of Statistics<br><a href="http://www.pcbs.gov.ps">http://www.pcbs.gov.ps</a>   |
| <b>Sudan</b>                                     | Ministry of Tourism and Wildlife  |
| <b>Suriname</b>                                  | Suriname Tourism Foundation<br><a href="http://www.surinametourism.sr/#len&amp;events-more&amp;statistics">http://www.surinametourism.sr/#len&amp;events-more&amp;statistics</a>  |
| <b>Swaziland</b>                                 | Swaziland Tourism Authority<br>Ministry of Tourism and Environmental Affairs<br><a href="http://www.thekingdomofswaziland.com/pages/content/index.asp?PageID=57">http://www.thekingdomofswaziland.com/pages/content/index.asp?PageID=57</a>   |
| <b>Sweden</b>                                    | Swedish Agency for Economic and Regional Growth – Tillväxtverket – Statistics Sweden<br><a href="http://www.tillvaxtverket.se/english">http://www.tillvaxtverket.se/english</a><br><a href="http://www.scb.se/en/">http://www.scb.se/en/</a>  |
| <b>Switzerland</b>                               | Swiss Federal Statistical Office<br><a href="http://www.bfs.admin.ch/bfs/portal/fr/index/themen/10.html">http://www.bfs.admin.ch/bfs/portal/fr/index/themen/10.html</a>   |
| <b>Taiwan Province of China</b>                  | Planning Division, Taiwan Tourism Bureau, Ministry of Transportation and Communication, Taiwan<br>Taiwan Tourism Bureau Executive Info System (Traditional Chinese, English):<br><a href="http://admin.taiwan.net.tw/statistics/release_en.aspx?no=7">http://admin.taiwan.net.tw/statistics/release_en.aspx?no=7</a><br>Taiwan Tourism Bureau Tourism Statistics Database (Traditional Chinese, English):<br><a href="http://stat.taiwan.net.tw">http://stat.taiwan.net.tw</a>  |
| <b>Tajikistan</b>                                | Committee of Youth Affairs, Sports and Tourism under the Government of the Republic of Tajikistan   |
| <b>Tanzania, United Republic of</b>              | Tourism Division – Ministry of Natural Resources and Tourism<br>National Bureau of Statistics   |
| <b>Thailand</b>                                  | Ministry of Tourism and Sports<br><a href="http://www.tourism.go.th/home">http://www.tourism.go.th/home</a>   |
| <b>The Former Yugoslav Republic of Macedonia</b> | State Statistical Office<br><a href="http://www.stat.gov.mk/OblastOpsto_en.aspx?id=25">http://www.stat.gov.mk/OblastOpsto_en.aspx?id=25</a>   |
| <b>Timor-Leste</b>                               | Statistics Timor-Leste – General Directorate of Statistics<br><a href="http://www.statistics.gov.tl/category/survey-indicators/quarterly-statistical-indicators/">http://www.statistics.gov.tl/category/survey-indicators/quarterly-statistical-indicators/</a>   |
| <b>Togo</b>                                      | Ministère du Tourisme   |

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| <b>Tonga</b>                             | Ministry of Commerce, Tourism and Labour<br><a href="http://www.spc.int/prism/tonga/">http://www.spc.int/prism/tonga/</a>   |
| <b>Trinidad and Tobago</b>               | Tourism Development Company Limited and Central Statistical Office<br><a href="http://www.tdc.co.tt/index.php/research">http://www.tdc.co.tt/index.php/research</a><br><a href="http://cso.gov.tt">cso.gov.tt</a>   |
| <b>Tunisia</b>                           | Ministère du Tourisme – Office National du Tourisme<br>Institut National de la Statistique<br><a href="http://www.ins.nat.tn/indexfr.php">http://www.ins.nat.tn/indexfr.php</a>   |
| <b>Turkey</b>                            | Ministry of Culture and Tourism<br><a href="http://sgb.kulturturizm.gov.tr/belge/1-90750/turizm-istatistikleri.html">http://sgb.kulturturizm.gov.tr/belge/1-90750/turizm-istatistikleri.html</a><br><a href="http://www.turkstat.gov.tr/PreTablo.do?alt_id=1072">http://www.turkstat.gov.tr/PreTablo.do?alt_id=1072</a>     |
| <b>Turks and Caicos Islands</b>          | Turks and Caicos Tourist Board<br><a href="http://turksandcaicostourism.com">http://turksandcaicostourism.com</a>   |
| <b>Tuvalu</b>                            | Ministry of Foreign Affairs, Trade, Tourism, Environment and Labour.<br>2015-2016 Source: South Pacific Tourism Organisation – Regional Tourism Resource Centre   |
| <b>Uganda</b>                            | Ministry of Tourism, Trade and Industry<br>Uganda Bureau of Statistics<br><a href="http://www.ubos.org/?st=pagerelations2&amp;id=19&amp;p=related%20pages%202:Migration%20and%20Tourism%20Statistics">http://www.ubos.org/?st=pagerelations2&amp;id=19&amp;p=related%20pages%202:Migration%20and%20Tourism%20Statistics</a> |
| <b>Ukraine</b>                           | State Statistics Committee of Ukraine<br><a href="http://www.ukrstat.gov.ua/operativ/operativ2007/tyr/tyr_e/arh_vig_e.html">http://www.ukrstat.gov.ua/operativ/operativ2007/tyr/tyr_e/arh_vig_e.html</a>  |
| <b>United Kingdom</b>                    | VisitBritain<br>Office for National Statistics<br><a href="http://www.visitbritain.org/insightsandstatistics/">http://www.visitbritain.org/insightsandstatistics/</a><br><a href="http://www.ons.gov.uk/ons/index.html">http://www.ons.gov.uk/ons/index.html</a>  |
| <b>United States of America</b>          | U.S. Department of Commerce – National Travel and Tourism Office<br><a href="http://travel.trade.gov">http://travel.trade.gov</a><br><a href="http://www.ahla.com/content.aspx?id=3448">http://www.ahla.com/content.aspx?id=3448</a>  |
| <b>United States Virgin Islands</b>      | Bureau of Economic Research<br><a href="http://www.usviber.org/publications.htm">http://www.usviber.org/publications.htm</a>  |
| <b>Uruguay</b>                           | Ministerio de Turismo y Deporte<br><a href="http://www.mintur.gub.uy/index.php/es/estadistica">http://www.mintur.gub.uy/index.php/es/estadistica</a>  |
| <b>Vanuatu</b>                           | Vanuatu National Statistics Office<br><a href="http://www.vnso.gov.vu/">http://www.vnso.gov.vu/</a>   |
| <b>Venezuela, Bolivarian Republic of</b> | Ministerio del Poder Popular para el Turismo<br><a href="http://www.mintur.gob.ve/mintur/turismo-en-cifras-2/">http://www.mintur.gob.ve/mintur/turismo-en-cifras-2/</a>   |
| <b>Viet Nam</b>                          | Viet Nam National Administration of Tourism<br>General Statistics Office<br><a href="http://www.vietnamtourism.com/en/index.php/news">http://www.vietnamtourism.com/en/index.php/news</a><br><a href="http://www.gso.gov.vn/default_en.aspx?tabid=491">http://www.gso.gov.vn/default_en.aspx?tabid=491</a>                  |
| <b>Yemen</b>                             | Ministry of Tourism<br>Central Statistical Organization<br><a href="http://www.yementourism.com/statistics/">http://www.yementourism.com/statistics/</a><br><a href="http://www.cso-yemen.org/content.php?lng=english&amp;pcat=131">http://www.cso-yemen.org/content.php?lng=english&amp;pcat=131</a>                       |
| <b>Zambia</b>                            | Ministry of Tourism and Arts  |
| <b>Zimbabwe</b>                          | Zimbabwe Tourism Authority – ZTA<br><a href="http://www.zimbabwetourism.net/index.php/trends-statistics/">http://www.zimbabwetourism.net/index.php/trends-statistics/</a>   |

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